



BOARD OF DIRECTORS SPECIAL MEETING
THURSDAY, MAY 24, 2012 at 5:30 p.m.

Shoreway Environmental Center, Community Room
225 Shoreway Road, San Carlos, CA 94070

1. Call to Order
2. Public Comments
3. Welcome and Introduction
4. Presentation on Results of Residential Customer Satisfaction Survey
5. Presentation on Solid Waste Rates and Rate Setting Process
6. Premier of RethinkWaste Educational Video
7. Concluding Comments
8. Adjourn

MEMBER AGENCIES

ATHERTON * BELMONT * BURLINGAME * EAST PALO ALTO * FOSTER CITY * HILLSBOROUGH * MENLO PARK
*REDWOOD CITY * SAN CARLOS * SAN MATEO * COUNTY OF SAN MATEO * WEST BAY SANITARY DISTRICT