



MONTHLY REPORT TO THE SBWMA FOR JULY 2019

Submitted August 15, 2019



August 15, 2019

Joe La Mariana
Executive Director
SBWMA/RethinkWaste
610 Elm Street, Suite 202
San Carlos, CA 94070

Dear Mr. La Mariana:

Enclosed is a copy of the Recology July, 2019 monthly report to the SBWMA. Recology will send electronic copies to each jurisdiction.

In accordance with the requirements of Section 9.04 B of the Agreement, the undersigned hereby certifies, under penalty of perjury, that the report submitted herewith is true and correct to the best knowledge of the undersigned after reasonable inquiry.

If you should have any questions or require additional information, please call me at (650) 598-8226.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Michael Kelly', is written over a faint, larger version of the signature.

Michael Kelly
General Manager
Recology San Mateo County

cc: John Mangini



RECOLOGY SAN MATEO COUNTY

MONTHLY REPORT TO THE SBWMA

**For
JULY 2019**

**Submitted
AUGUST 15, 2019**



JULY 2019 MONTHLY REPORT

TABLE OF CONTENTS

	Page
A. Definitions	ii - iii
B. Summary	iv
C. Tonnage Summary and Cumulative Comparison	1 - 28
D. Inquiry, Service Request and Complaint Data	29
E. Call Center Data and Quality Assurance Calls Made	30
F. On-Site Customer Assessments, Visual Audits, and Recycling Tote-Bag Delivery Information	31



JULY 2019 MONTHLY REPORT

DEFINITIONS OF WASTE TYPES INCLUDED ON THE TONNAGE SUMMARY REPORT

Commercial Solid Waste – Franchised solid waste collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Commercial Recycling – Franchised recyclable materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. This includes construction and demolition debris collected from agency facilities. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Commercial Organics – Franchised organic materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Solid Waste – Franchised solid waste collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Recycling – Franchised recyclable materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Organics – Franchised organic materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Solid Waste – Franchised solid waste collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Recycling – Franchised recyclable materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. This includes construction and demolition debris. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Organics – Franchised organic materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Solid Waste – Franchised solid waste collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Recycling – Franchised recyclable materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Organics – Franchised organic materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.



JULY 2019 MONTHLY REPORT SUMMARY

Monthly	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
---------	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----

Commercial Tonnage Collected

Solid Waste	7,584.47	6,828.23	7,227.69	7,243.49	7,382.32	6,809.16	7,411.89					
Recyclables	2,591.36	2,304.12	2,346.77	2,317.37	2,369.85	2,227.18	2,383.22					
Organics	2,651.63	2,390.01	2,633.97	2,536.47	2,597.50	2,424.50	2,577.39					

Multi-Family Tonnage Collected

Solid Waste	2,952.38	2,676.74	2,802.95	2,876.72	2,923.28	2,655.22	2,954.32					
Recyclables	877.53	748.25	746.42	780.48	798.42	739.97	804.62					
Organics	95.81	82.61	89.29	102.02	100.86	87.94	100.46					

Residential Tonnage Collected

Solid Waste	5,173.98	4,755.90	4,723.40	4,987.15	5,189.40	4,658.50	5,342.58					
Recyclables	3,805.41	3,103.12	3,058.85	3,147.42	3,341.64	2,999.91	3,218.68					
Organics	7,389.61	5,237.34	6,021.36	7,554.92	7,364.03	5,975.41	6,732.60					

Diversion Rates

Commercial	37.11%	36.76%	36.70%	36.18%	36.28%	36.67%	36.14%					
Multi-Family	24.79%	23.69%	22.97%	23.48%	23.53%	23.77%	23.45%					
Residential	68.39%	63.69%	65.78%	68.21%	67.35%	65.83%	65.07%					
Overall	52.57%	49.30%	50.24%	52.11%	51.68%	50.58%	50.17%					

Inquiries, Service Requests & Complaints	6,333	5,540	6,657	7,637	7,979	8,337	8,667					
Calls Received	18,153	11,966	13,196	15,165	15,577	16,294	17,860					
Avg. Hold Time	28.63	22.13	9.82	12.03	11.97	14.55	14.70					
Assessments	13	20	52	39	31	75	83					
Quality Assurance	212	209	216	212	224	210	224					

RECOLOGY MONTHLY REPORT 2019

	2018 July	2018 August	2018 September	2018 October	2018 November	2018 December	2019 January	2019 February	2019 March	2019 April	2019 May	2019 June	2019 July
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
ATHERTON													
Commercial													
Commercial Solid Waste	32.10	41.79	28.27	33.16	31.91	31.88	30.25	31.61	30.14	30.78	30.56	31.38	30.75
Commercial Recycling	15.53	19.95	14.47	24.38	15.07	15.54	15.87	15.33	15.15	14.22	16.00	15.29	14.63
Commercial Organics	94.27	93.97	33.15	35.22	37.37	39.30	42.08	35.73	32.21	39.43	51.90	35.05	29.44
Subtotal - Disposed	32.10	41.79	28.27	33.16	31.91	31.88	30.25	31.61	30.14	30.78	30.56	31.38	30.75
Subtotal - Diverted	109.80	113.92	47.62	59.60	52.44	54.84	57.95	51.06	47.36	53.65	67.90	50.34	44.07
Diversion Rate	77.38%	73.16%	62.75%	64.25%	62.17%	63.24%	65.70%	61.76%	61.11%	63.54%	68.96%	61.60%	58.90%
MFD													
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Roll-Off													
Roll-Off Solid Waste	0.00	0.00	3.42	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	3.42	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential													
Residential Solid Waste	163.12	159.46	139.83	152.48	148.31	154.72	154.93	134.28	137.29	149.24	152.82	138.89	153.96
Residential Curbside Recycling	117.37	116.19	102.99	134.60	134.82	125.59	129.12	107.98	106.29	112.57	117.53	107.16	112.95
Residential Curbside Organics	561.05	600.87	539.25	661.88	631.60	863.72	735.91	593.66	610.25	725.53	657.34	533.31	580.63
Subtotal - Disposed	163.12	159.46	139.83	152.48	148.31	154.72	154.93	134.28	137.29	149.24	152.82	138.89	153.96
Subtotal - Diverted	678.42	717.06	642.24	796.48	766.42	989.31	865.03	701.64	716.54	838.10	774.87	640.47	693.58
Diversion Rate	80.62%	81.81%	82.12%	83.93%	83.79%	86.48%	84.81%	83.94%	83.92%	84.88%	83.53%	82.18%	81.83%
Total Disposed	195.22	201.25	171.52	185.64	180.22	186.60	185.18	165.89	167.43	180.02	183.38	170.27	184.71
Total Diverted	788.22	830.98	689.86	856.08	818.86	1,044.15	922.98	752.70	763.90	891.75	842.77	690.81	737.65
Total Diversion Rate	80.15%	80.50%	80.09%	82.18%	81.96%	84.84%	83.29%	81.94%	82.02%	83.20%	82.13%	80.23%	79.97%
Single-Family Measured Diversion Rate	80.62%	81.81%	82.12%	83.93%	83.79%	86.48%	84.81%	83.94%	83.92%	84.88%	83.53%	82.18%	81.83%
Commercial Measured Diversion Rate	77.38%	73.16%	60.04%	64.25%	62.17%	63.24%	65.70%	61.76%	61.11%	63.54%	68.96%	61.60%	58.90%
MFD Measured Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Overall Measured Diversion Rate	80.15%	80.50%	80.09%	82.18%	81.96%	84.84%	83.29%	81.94%	82.02%	83.20%	82.13%	80.23%	79.97%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JULY 2019

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2018 -	2018 -
	2011 Tons	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	2019 Tons Incr/(Decr)	2019 % Change
Atherton											
Commercial¹ and MFD											
Commercial Solid Waste	353.96	314.63	264.91	252.92	254.51	236.80	236.91	230.29	215.47	(14.82)	-6.44%
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Solid Waste	0.00	0.00	0.43	0.43	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	135.04	81.37	87.19	95.41	101.45	113.05	113.33	125.18	106.49	(18.69)	-14.93%
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Recycling	6.61	0.00	0.24	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	275.76	173.01	276.29	236.57	431.25	340.85	331.59	313.47	265.84	(47.63)	-15.19%
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Organics	3.53	26.57	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	353.96	314.63	265.34	253.35	254.51	236.80	236.91	230.29	215.47	(14.82)	-6.44%
SUBTOTAL - Diverted Tons	420.94	280.95	363.72	331.98	532.70	453.90	444.92	438.65	372.33	(66.32)	-15.12%
Residential											
Residential Solid Waste	1,225.67	1,015.78	999.81	965.08	982.16	994.17	1,004.36	1,031.64	1,021.41	(10.23)	-0.99%
Residential Curbside Recycling	719.40	749.89	786.32	817.01	798.67	821.68	825.51	825.00	793.60	(31.40)	-3.81%
Residential Curbside Organics	4,367.20	4,544.47	4,400.51	4,018.23	3,993.82	4,172.04	4,411.77	4,273.51	4,436.63	163.12	3.82%
SUBTOTAL - Disposed Tons	1,225.67	1,015.78	999.81	965.08	982.16	994.17	1,004.36	1,031.64	1,021.41	(10.23)	-0.99%
SUBTOTAL - Diverted Tons	5,086.60	5,294.36	5,186.83	4,835.24	4,792.49	4,993.72	5,237.28	5,098.51	5,230.23	131.72	2.58%
Commercial/MFD and Residential											
TOTAL TONS DISPOSED	1,579.63	1,330.41	1,265.15	1,218.43	1,236.67	1,230.97	1,241.27	1,261.93	1,236.88		
TOTAL TONS DIVERTED	5,507.54	5,575.31	5,550.55	5,167.22	5,325.19	5,447.62	5,682.20	5,537.16	5,602.56		
COMMERCIAL DIVERSION RATE	54.32%	47.17%	57.82%	56.72%	67.67%	65.72%	65.25%	65.57%	63.34%		
MFD DIVERSION RATE	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
RESIDENTIAL DIVERSION RATE	80.58%	83.90%	83.84%	83.36%	82.99%	83.40%	83.91%	83.17%	83.66%		
TOTAL DIVERSION RATE	77.71%	80.73%	81.44%	80.92%	81.15%	81.57%	82.07%	81.44%	81.92%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2019

	2018 July	2018 August	2018 September	2018 October	2018 November	2018 December	2019 January	2019 February	2019 March	2019 April	2019 May	2019 June	2019 July
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
BELMONT													
Commercial													
Commercial Solid Waste	195.80	199.66	171.75	201.83	202.18	188.17	217.12	190.30	203.63	193.40	202.60	191.31	193.42
Commercial Recycling	82.11	83.35	71.34	84.13	79.12	83.63	85.64	79.08	79.28	78.86	80.50	76.59	84.15
Commercial Organics	69.03	72.05	67.52	90.93	80.80	79.43	79.81	85.36	81.16	87.35	88.46	76.74	75.43
Subtotal - Disposed	195.80	199.66	171.75	201.83	202.18	188.17	217.12	190.30	203.63	193.40	202.60	191.31	193.42
Subtotal - Diverted	151.14	155.40	138.86	175.06	159.92	163.06	165.45	164.44	160.44	166.21	168.96	153.33	159.58
Diversion Rate	43.56%	43.77%	44.71%	46.45%	44.16%	46.43%	43.25%	46.36%	44.07%	46.22%	45.47%	44.49%	45.21%
MFD													
MFD Solid Waste	174.76	172.41	149.10	172.01	165.75	169.72	178.23	161.97	169.15	173.10	167.68	166.49	176.90
MFD Recycling	54.21	51.20	45.29	48.46	48.95	50.96	50.08	42.60	41.79	48.08	47.87	43.88	51.75
MFD Organics	6.31	6.51	5.83	6.59	6.37	7.33	6.97	6.63	7.17	8.55	8.48	7.14	7.79
Subtotal - Disposed	174.76	172.41	149.10	172.01	165.75	169.72	178.23	161.97	169.15	173.10	167.68	166.49	176.90
Subtotal - Diverted	60.52	57.71	51.12	55.05	55.32	58.29	57.05	49.23	48.96	56.63	56.35	51.02	59.54
Diversion Rate	25.72%	25.08%	25.53%	24.24%	25.02%	25.56%	24.25%	23.31%	22.45%	24.65%	25.15%	23.46%	25.18%
Roll-Off													
Roll-Off Solid Waste	28.34	12.35	8.44	21.85	10.59	7.56	7.30	9.01	10.16	19.90	15.05	8.39	9.11
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	28.34	12.35	8.44	21.85	10.59	7.56	7.30	9.01	10.16	19.90	15.05	8.39	9.11
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential													
Residential Solid Waste	262.47	300.06	249.97	270.17	279.76	275.51	275.59	256.62	259.66	257.76	295.55	251.11	285.65
Residential Curbside Recycling	213.79	247.74	196.21	225.33	237.45	230.19	245.46	204.27	202.70	207.26	225.19	193.72	212.75
Residential Curbside Organics	336.95	369.27	297.13	342.64	331.15	361.55	395.45	263.46	319.40	403.90	414.83	335.28	366.13
Subtotal - Disposed	262.47	300.06	249.97	270.17	279.76	275.51	275.59	256.62	259.66	257.76	295.55	251.11	285.65
Subtotal - Diverted	550.74	617.01	493.34	567.97	568.60	591.74	640.91	467.73	522.10	611.16	640.02	529.00	578.88
Diversion Rate	67.72%	67.28%	66.37%	67.77%	67.02%	68.23%	69.93%	64.57%	66.79%	70.34%	68.41%	67.81%	66.96%
Total Disposed	661.37	684.48	579.26	665.86	658.28	640.96	678.24	617.90	642.60	644.16	680.88	617.30	665.08
Total Diverted	762.40	830.12	683.32	798.08	783.84	813.09	863.41	681.40	731.50	834.00	865.33	733.35	798.00
Total Diversion Rate	53.55%	54.81%	54.12%	54.52%	54.35%	55.92%	56.01%	52.44%	53.23%	56.42%	55.96%	54.30%	54.54%
Single-Family Measured Diversion Rate	67.72%	67.28%	66.37%	67.77%	67.02%	68.23%	69.93%	64.57%	66.79%	70.34%	68.41%	67.81%	66.96%
Commercial Measured Diversion Rate	34.67%	35.67%	36.59%	36.77%	36.25%	37.72%	35.59%	37.16%	35.35%	36.58%	36.90%	35.82%	36.61%
MFD Measured Diversion Rate	25.72%	25.08%	25.53%	24.24%	25.02%	25.56%	24.25%	23.31%	22.45%	24.65%	25.15%	23.46%	25.18%
Overall Measured Diversion Rate	53.55%	54.81%	54.12%	54.52%	54.35%	55.92%	56.01%	52.44%	53.23%	56.42%	55.96%	54.30%	54.54%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JULY 2019

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2018 -</u>	<u>2018 -</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>2019 Tons</u>	<u>2019</u>	<u>2019</u>	<u>% Change</u>
											<u>Tons</u>	<u>Incr/(Decr)</u>
Belmont												
Commercial¹ and MFD												
Commercial Solid Waste	1,218.87	1,528.21	1,347.65	1,386.23	1,275.73	1,238.90	1,298.69	1,325.89	1,391.78	65.89	4.97%	
MFD Solid Waste	1,081.18	1,199.37	1,292.23	1,275.12	1,205.41	1,184.17	1,137.48	1,151.88	1,193.52	41.64	3.61%	
Roll-Off Solid Waste	271.88	287.20	271.17	269.15	277.51	277.25	239.43	243.35	78.92	(164.43)	-67.57%	
Commercial Recycling	296.04	355.64	364.29	434.62	484.50	508.32	549.51	561.22	564.10	2.88	0.51%	
MFD Recycling	258.04	266.55	294.24	301.74	331.30	337.89	338.64	372.33	326.05	(46.28)	-12.43%	
Roll-Off Recycling	0.00	0.00	2.62	0.46	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Organics	224.09	242.86	281.82	346.96	407.98	489.65	513.81	547.84	574.31	26.47	4.83%	
MFD Organics	13.93	15.34	34.86	36.73	40.02	45.55	43.57	40.82	52.73	11.91	29.18%	
Roll-Off Organics	1.14	7.02	0.22	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
SUBTOTAL - Disposed Tons	2,571.93	3,014.78	2,911.05	2,930.50	2,758.65	2,700.32	2,675.60	2,721.12	2,664.22	(56.90)	-2.09%	
SUBTOTAL - Diverted Tons	793.24	887.41	978.05	1,120.51	1,263.80	1,381.41	1,445.53	1,522.21	1,517.19	(5.02)	-0.33%	
Residential												
Residential Solid Waste	1,873.17	1,944.53	1,914.41	1,875.13	1,924.83	1,919.12	1,936.35	1,863.26	1,881.94	18.68	1.00%	
Residential Curbside Recycling	1,826.49	1,646.08	1,643.29	1,632.25	1,621.42	1,661.94	1,634.30	1,575.52	1,491.35	(84.17)	-5.34%	
Residential Curbside Organics	2,363.05	2,348.88	2,461.18	2,280.46	2,279.89	2,378.48	2,611.96	2,369.39	2,498.45	129.06	5.45%	
SUBTOTAL - Disposed Tons	1,873.17	1,944.53	1,914.41	1,875.13	1,924.83	1,919.12	1,936.35	1,863.26	1,881.94	18.68	1.00%	
SUBTOTAL - Diverted Tons	4,189.54	3,994.96	4,104.47	3,912.71	3,901.31	4,040.42	4,246.26	3,944.91	3,989.80	44.89	1.14%	
Commercial/MFD and Residential												
TOTAL TONS DISPOSED	4,445.10	4,959.31	4,825.46	4,805.63	4,683.48	4,619.44	4,611.95	4,584.38	4,546.16			
TOTAL TONS DIVERTED	4,982.78	4,882.37	5,082.52	5,033.22	5,165.11	5,421.83	5,691.79	5,467.12	5,506.99			
COMMERCIAL DIVERSION RATE	23.57%	22.74%	25.15%	27.66%	31.42%	33.84%	35.08%	35.87%	36.28%			
MFD DIVERSION RATE	20.10%	19.03%	20.30%	20.98%	23.55%	24.46%	25.15%	26.40%	24.09%			
RESIDENTIAL DIVERSION RATE	69.10%	67.26%	68.19%	67.60%	66.96%	67.80%	68.68%	67.92%	67.95%			
TOTAL DIVERSION RATE	52.85%	49.61%	51.30%	51.16%	52.45%	54.00%	55.24%	54.39%	54.78%			

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2019

	2018 July	2018 August	2018 September	2018 October	2018 November	2018 December	2019 January	2019 February	2019 March	2019 April	2019 May	2019 June	2019 July
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
BURLINGAME													
Commercial													
Commercial Solid Waste	692.79	729.76	640.18	704.72	661.36	693.54	729.14	671.92	708.77	727.42	728.63	655.62	742.51
Commercial Recycling	314.91	308.39	265.82	310.89	304.84	326.37	324.21	311.11	300.19	323.50	313.40	303.89	310.90
Commercial Organics	265.66	239.44	277.09	316.07	236.51	388.98	372.32	306.93	362.89	283.85	269.84	319.08	297.92
Subtotal - Disposed	692.79	729.76	640.18	704.72	661.36	693.54	729.14	671.92	708.77	727.42	728.63	655.62	742.51
Subtotal - Diverted	580.57	547.83	542.91	626.96	541.35	715.35	696.53	618.04	663.08	607.35	583.24	622.97	608.82
Diversion Rate	45.59%	42.88%	45.89%	47.08%	45.01%	50.77%	48.86%	47.91%	48.33%	45.50%	44.46%	48.72%	45.05%
MFD													
MFD Solid Waste	244.57	255.93	208.74	247.19	242.30	239.64	252.16	229.52	237.89	236.77	245.93	218.64	249.44
MFD Recycling	91.21	91.58	74.21	88.51	89.66	94.49	101.09	78.80	72.05	85.68	89.38	79.68	94.13
MFD Organics	8.63	8.25	7.59	9.72	8.56	10.34	9.20	8.07	8.66	10.15	9.92	8.92	11.17
Subtotal - Disposed	244.57	255.93	208.74	247.19	242.30	239.64	252.16	229.52	237.89	236.77	245.93	218.64	249.44
Subtotal - Diverted	99.84	99.83	81.80	98.23	98.22	104.83	110.29	86.87	80.71	95.83	99.30	88.60	105.30
Diversion Rate	28.99%	28.06%	28.15%	28.44%	28.84%	30.43%	30.43%	27.46%	25.33%	28.81%	28.76%	28.84%	29.68%
Roll-Off													
Roll-Off Solid Waste	837.08	888.24	800.73	881.11	831.12	870.59	891.28	786.23	848.42	866.66	738.25	751.94	851.70
Roll-Off Recycling	32.92	38.60	35.61	35.69	45.09	44.09	53.71	33.88	34.94	26.37	34.11	27.03	35.92
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	837.08	888.24	800.73	881.11	831.12	870.59	891.28	786.23	848.42	866.66	738.25	751.94	851.70
Subtotal - Diverted	32.92	38.60	35.61	35.69	45.09	44.09	53.71	33.88	34.94	26.37	34.11	27.03	35.92
Diversion Rate	3.78%	4.16%	4.26%	3.89%	5.15%	4.82%	5.68%	4.13%	3.96%	2.95%	4.42%	3.47%	4.05%
Residential													
Residential Solid Waste	325.38	323.99	289.66	319.61	320.84	333.91	323.12	299.01	293.89	312.59	312.96	306.57	334.15
Residential Curbside Recycling	251.22	259.85	229.91	269.79	267.16	294.47	280.83	232.74	217.28	227.97	225.83	212.99	226.81
Residential Curbside Organics	435.34	428.80	383.73	449.58	435.35	547.71	518.68	342.24	392.27	500.84	510.06	407.14	473.10
Subtotal - Disposed	325.38	323.99	289.66	319.61	320.84	333.91	323.12	299.01	293.89	312.59	312.96	306.57	334.15
Subtotal - Diverted	686.56	688.65	613.64	719.37	702.51	842.18	799.51	574.98	609.55	728.81	735.89	620.13	699.91
Diversion Rate	67.85%	68.01%	67.93%	69.24%	68.65%	71.61%	71.22%	65.79%	67.47%	69.98%	70.16%	66.92%	67.69%
Total Disposed	2,099.82	2,197.92	1,939.31	2,152.63	2,055.62	2,137.68	2,195.70	1,986.68	2,088.97	2,143.44	2,025.77	1,932.77	2,177.80
Total Diverted	1,399.89	1,374.91	1,273.96	1,480.25	1,387.17	1,706.45	1,660.04	1,313.77	1,388.28	1,458.36	1,452.54	1,358.73	1,449.95
Total Diversion Rate	40.00%	38.48%	39.65%	40.75%	40.29%	44.39%	43.05%	39.81%	39.92%	40.49%	41.76%	41.28%	39.97%
Single-Family Measured Diversion Rate	67.85%	68.01%	67.93%	69.24%	68.65%	71.61%	71.22%	65.79%	67.47%	69.98%	70.16%	66.92%	67.69%
Commercial Measured Diversion Rate	28.67%	26.81%	28.59%	29.33%	28.30%	32.39%	31.49%	30.45%	30.26%	28.49%	29.50%	31.23%	28.92%
MFD Measured Diversion Rate	28.99%	28.06%	28.15%	28.44%	28.84%	30.43%	30.43%	27.46%	25.33%	28.81%	28.76%	28.84%	29.68%
Overall Measured Diversion Rate	40.00%	38.48%	39.65%	40.75%	40.29%	44.39%	43.05%	39.81%	39.92%	40.49%	41.76%	41.28%	39.97%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JULY 2019

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2018 -	2018 -
	2011 Tons	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	2019 Tons Incr/(Decr)	2019 % Change
Burlingame											
Commercial¹ and MFD											
Commercial Solid Waste	4,693.87	5,033.04	4,820.83	4,783.96	4,732.55	4,977.28	5,024.90	4,818.91	4,964.01	145.10	3.01%
MFD Solid Waste	1,795.84	1,669.97	1,736.55	1,693.14	1,689.37	1,739.16	1,788.16	1,695.95	1,670.35	(25.60)	-1.51%
Roll-Off Solid Waste	4,920.76	4,961.11	4,252.99	4,305.92	4,518.10	5,401.36	5,622.46	5,807.10	5,734.48	(72.62)	-1.25%
Commercial Recycling	1,453.34	1,647.85	1,841.07	2,234.88	2,281.25	2,424.91	2,175.90	2,129.06	2,187.20	58.14	2.73%
MFD Recycling	407.06	409.69	499.80	523.30	548.17	551.53	584.74	580.10	600.81	20.71	3.57%
Roll-Off Recycling	65.64	156.80	62.87	72.08	80.31	88.52	157.70	323.25	245.96	(77.29)	-23.91%
Commercial Organics	1,352.76	1,280.89	1,568.54	1,534.09	1,902.67	1,828.09	1,927.14	1,843.74	2,212.83	369.09	20.02%
MFD Organics	45.12	32.79	38.79	29.73	31.93	40.19	45.35	51.49	66.09	14.60	28.36%
Roll-Off Organics	227.78	236.21	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	11,410.47	11,664.12	10,810.37	10,783.02	10,940.02	12,117.80	12,435.52	12,321.96	12,368.84	46.88	0.38%
SUBTOTAL - Diverted Tons	3,551.70	3,764.23	4,011.07	4,394.08	4,844.33	4,933.24	4,890.83	4,927.64	5,312.89	385.25	7.82%
Residential											
Residential Solid Waste	2,333.63	2,166.84	2,143.22	2,113.05	2,130.07	2,168.31	2,236.43	2,184.58	2,182.29	(2.29)	-0.10%
Residential Curbside Recycling	1,699.14	1,720.00	1,739.20	1,715.46	1,718.91	1,733.18	1,752.73	1,777.26	1,624.45	(152.81)	-8.60%
Residential Curbside Organics	2,949.69	2,974.56	3,030.80	2,820.96	2,699.65	2,898.73	3,019.97	2,952.20	3,144.33	192.13	6.51%
SUBTOTAL - Disposed Tons	2,333.63	2,166.84	2,143.22	2,113.05	2,130.07	2,168.31	2,236.43	2,184.58	2,182.29	(2.29)	-0.10%
SUBTOTAL - Diverted Tons	4,648.83	4,694.56	4,770.00	4,536.42	4,418.56	4,631.91	4,772.70	4,729.46	4,768.78	39.32	0.83%
Commercial/MFD and Residential											
TOTAL TONS DISPOSED	13,744.10	13,830.96	12,953.59	12,896.07	13,070.09	14,286.11	14,671.95	14,506.54	14,551.13		
TOTAL TONS DIVERTED	8,200.53	8,458.79	8,781.07	8,930.50	9,262.89	9,565.15	9,663.53	9,657.10	10,081.67		
COMMERCIAL DIVERSION RATE	23.74%	24.40%	27.06%	28.95%	30.69%	28.93%	28.23%	28.57%	30.05%		
MFD DIVERSION RATE	20.11%	20.95%	23.67%	24.62%	25.56%	25.39%	26.06%	27.14%	28.53%		
RESIDENTIAL DIVERSION RATE	66.58%	68.42%	69.00%	68.22%	67.47%	68.11%	68.09%	68.40%	68.60%		
TOTAL DIVERSION RATE	37.37%	37.95%	40.40%	40.92%	41.48%	40.10%	39.71%	39.97%	40.93%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2019

	2018 July	2018 August	2018 September	2018 October	2018 November	2018 December	2019 January	2019 February	2019 March	2019 April	2019 May	2019 June	2019 July
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
EAST PALO ALTO													
Commercial													
Commercial Solid Waste	118.33	125.01	105.11	124.13	112.38	116.39	121.00	114.51	117.70	119.39	126.85	119.97	132.45
Commercial Recycling	59.97	57.23	48.02	60.98	52.10	52.89	63.49	61.99	54.04	60.09	65.07	62.83	59.18
Commercial Organics	49.11	54.44	45.94	146.79	68.67	46.84	50.00	39.75	51.84	45.79	59.89	50.58	54.94
Subtotal - Disposed	118.33	125.01	105.11	124.13	112.38	116.39	121.00	114.51	117.70	119.39	126.85	119.97	132.45
Subtotal - Diverted	109.08	111.67	93.96	207.77	120.77	99.73	113.49	101.74	105.88	105.88	124.96	113.41	114.12
Diversion Rate	47.97%	47.18%	47.20%	62.60%	51.80%	46.15%	48.40%	47.05%	47.36%	47.00%	49.62%	48.59%	46.28%
MFD													
MFD Solid Waste	225.49	228.17	193.18	223.88	208.83	214.80	206.99	197.75	214.90	222.47	228.16	210.13	238.61
MFD Recycling	34.31	32.80	28.94	34.49	30.91	33.32	33.13	30.52	29.92	33.08	32.62	31.29	32.29
MFD Organics	8.10	6.09	5.73	7.07	6.28	8.21	6.52	5.67	5.99	8.98	7.07	7.09	8.39
Subtotal - Disposed	225.49	228.17	193.18	223.88	208.83	214.80	206.99	197.75	214.90	222.47	228.16	210.13	238.61
Subtotal - Diverted	42.41	38.89	34.67	41.56	37.19	41.53	39.65	36.19	35.91	42.06	39.69	38.38	40.68
Diversion Rate	15.83%	14.56%	15.22%	15.66%	15.12%	16.20%	16.08%	15.47%	14.32%	15.90%	14.82%	15.44%	14.57%
Roll-Off													
Roll-Off Solid Waste	97.12	108.46	73.74	58.21	58.89	55.79	81.95	78.24	83.76	86.17	93.80	89.85	67.56
Roll-Off Recycling	6.11	2.18	0.95	1.18	6.35	1.02	1.33	1.89	2.19	1.59	0.98	4.94	3.37
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	97.12	108.46	73.74	58.21	58.89	55.79	81.95	78.24	83.76	86.17	93.80	89.85	67.56
Subtotal - Diverted	6.11	2.18	0.95	1.18	6.35	1.02	1.33	1.89	2.19	1.59	0.98	4.94	3.37
Diversion Rate	5.92%	1.97%	1.27%	1.99%	9.73%	1.80%	1.60%	2.36%	2.55%	1.81%	1.03%	5.21%	4.75%
Residential													
Residential Solid Waste	609.50	606.64	514.02	589.54	568.06	581.45	582.00	524.26	542.85	588.37	578.87	525.50	621.94
Residential Curbside Recycling	144.93	141.42	122.22	138.74	135.45	138.21	146.64	129.42	129.33	138.84	135.21	127.24	144.93
Residential Curbside Organics	311.62	309.95	258.34	295.21	273.19	315.50	294.02	234.06	305.56	430.12	355.66	312.39	353.29
Subtotal - Disposed	609.50	606.64	514.02	589.54	568.06	581.45	582.00	524.26	542.85	588.37	578.87	525.50	621.94
Subtotal - Diverted	456.55	451.37	380.56	433.95	408.64	453.71	440.66	363.48	434.89	568.96	490.87	439.63	498.22
Diversion Rate	42.83%	42.66%	42.54%	42.40%	41.84%	43.83%	43.09%	40.94%	44.48%	49.16%	45.89%	45.55%	44.48%
Total Disposed	1,050.44	1,068.28	886.05	995.76	948.16	968.43	991.94	914.76	959.21	1,016.40	1,027.68	945.45	1,060.56
Total Diverted	614.15	604.11	510.14	684.46	572.95	595.99	595.13	503.30	578.87	718.49	656.50	596.36	656.39
Total Diversion Rate	36.89%	36.12%	36.54%	40.74%	37.67%	38.10%	37.50%	35.49%	37.64%	41.41%	38.98%	38.68%	38.23%
Single-Family Measured Diversion Rate	42.83%	42.66%	42.54%	42.40%	41.84%	43.83%	43.09%	40.94%	44.48%	49.16%	45.89%	45.55%	44.48%
Commercial Measured Diversion Rate	26.33%	24.86%	25.83%	38.15%	30.18%	26.88%	27.37%	26.37%	25.70%	25.89%	26.96%	27.18%	26.50%
MFD Measured Diversion Rate	15.83%	14.56%	15.22%	15.66%	15.12%	16.20%	16.08%	15.47%	14.32%	15.90%	14.82%	15.44%	14.57%
Overall Measured Diversion Rate	36.89%	36.12%	36.54%	40.74%	37.67%	38.10%	37.50%	35.49%	37.64%	41.41%	38.98%	38.68%	38.23%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JULY 2019

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2018 -</u>	<u>2018 -</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>2019 Tons</u>	<u>2019</u>	<u>2019</u>	<u>% Change</u>
East Palo Alto												
Commercial¹ and MFD												
Commercial Solid Waste	826.01	840.48	776.42	782.60	900.74	902.98	870.22	819.23	851.87	32.64	3.98%	
MFD Solid Waste	1,543.21	1,478.87	1,576.97	1,591.33	1,483.09	1,527.24	1,607.57	1,526.64	1,519.01	(7.63)	-0.50%	
Roll-Off Solid Waste	418.48	771.03	752.81	676.97	602.61	416.97	394.22	539.73	581.33	41.60	7.71%	
Commercial Recycling	303.35	861.84	302.93	304.74	310.87	315.21	347.36	402.63	426.69	24.06	5.98%	
MFD Recycling	15.13	110.48	126.40	157.02	198.69	210.95	225.02	226.09	222.85	(3.24)	-1.43%	
Roll-Off Recycling	18.86	13.59	3.65	17.91	16.99	15.30	13.64	20.85	16.29	(4.56)	-21.87%	
Commercial Organics	179.79	178.55	180.39	277.02	285.39	312.24	307.46	354.59	352.79	(1.80)	-0.51%	
MFD Organics	31.55	37.59	49.94	45.58	47.71	41.00	51.56	53.61	49.71	(3.90)	-7.27%	
Roll-Off Organics	0.00	9.94	2.79	0.00	8.54	211.21	228.14	172.77	0.00	(172.77)	-100.00%	
SUBTOTAL - Disposed Tons	2,787.70	3,090.38	3,106.20	3,050.90	2,986.44	2,847.19	2,872.01	2,885.60	2,952.21	66.61	2.31%	
SUBTOTAL - Diverted Tons	548.68	1,211.99	666.10	802.27	868.19	1,105.91	1,173.18	1,230.54	1,068.33	(162.21)	-13.18%	
Residential												
Residential Solid Waste	3,627.97	3,739.41	3,705.71	3,808.50	3,949.26	4,009.13	4,106.64	3,972.21	3,963.79	(8.42)	-0.21%	
Residential Curbside Recycling	751.30	760.25	805.95	846.89	886.34	939.09	1,017.41	980.21	951.61	(28.60)	-2.92%	
Residential Curbside Organics	2,019.41	2,037.49	2,170.28	2,061.13	2,135.25	2,249.17	2,241.56	2,127.41	2,285.10	157.69	7.41%	
SUBTOTAL - Disposed Tons	3,627.97	3,739.41	3,705.71	3,808.50	3,949.26	4,009.13	4,106.64	3,972.21	3,963.79	(8.42)	-0.21%	
SUBTOTAL - Diverted Tons	2,770.71	2,797.74	2,976.23	2,908.02	3,021.59	3,188.26	3,258.97	3,107.62	3,236.71	129.09	4.15%	
Commercial/MFD and Residential												
TOTAL TONS DISPOSED	6,415.67	6,829.79	6,811.91	6,859.40	6,935.70	6,856.32	6,978.65	6,857.81	6,916.00			
TOTAL TONS DIVERTED	3,319.39	4,009.73	3,642.33	3,710.29	3,889.78	4,294.17	4,432.15	4,338.16	4,305.04			
COMMERCIAL DIVERSION RATE	16.45%	28.17%	17.66%	20.82%	22.52%	27.98%	29.00%	29.90%	26.57%			
MFD DIVERSION RATE	2.94%	9.10%	10.06%	11.29%	14.25%	14.16%	14.68%	15.48%	15.21%			
RESIDENTIAL DIVERSION RATE	43.30%	42.80%	44.54%	43.30%	43.35%	44.30%	44.25%	43.89%	44.95%			
TOTAL DIVERSION RATE	34.10%	36.99%	34.84%	35.10%	35.93%	38.51%	38.84%	38.75%	38.37%			

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2019

	2018 July	2018 August	2018 September	2018 October	2018 November	2018 December	2019 January	2019 February	2019 March	2019 April	2019 May	2019 June	2019 July
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
FOSTER CITY													
Commercial													
Commercial Solid Waste	269.53	273.07	239.83	247.55	239.89	248.14	256.79	246.55	249.44	271.43	266.35	250.21	277.02
Commercial Recycling	109.40	114.13	94.42	101.59	125.34	105.13	115.47	107.33	106.13	95.98	106.88	97.79	106.78
Commercial Organics	228.85	225.95	190.84	232.12	194.94	202.59	203.52	182.88	201.45	203.02	221.54	200.01	212.54
Subtotal - Disposed	269.53	273.07	239.83	247.55	239.89	248.14	256.79	246.55	249.44	271.43	266.35	250.21	277.02
Subtotal - Diverted	338.25	340.08	285.26	333.71	320.28	307.72	318.99	290.21	307.58	299.00	328.42	297.80	319.32
Diversion Rate	55.65%	55.46%	54.33%	57.41%	57.18%	55.36%	55.40%	54.07%	55.22%	52.42%	55.22%	54.34%	53.55%
MFD													
MFD Solid Waste	230.44	259.31	209.39	234.79	249.11	236.54	258.58	236.88	253.88	241.92	257.33	225.64	249.58
MFD Recycling	92.00	98.36	82.79	89.48	89.38	101.87	95.22	90.72	94.38	82.91	89.66	80.18	86.15
MFD Organics	10.27	9.85	8.25	8.80	7.33	8.63	10.03	10.09	10.42	11.57	10.99	10.34	11.63
Subtotal - Disposed	230.44	259.31	209.39	234.79	249.11	236.54	258.58	236.88	253.88	241.92	257.33	225.64	249.58
Subtotal - Diverted	102.27	108.21	91.04	98.28	96.71	110.50	105.25	100.81	104.80	94.48	100.65	90.52	97.78
Diversion Rate	30.74%	29.44%	30.30%	29.51%	27.97%	31.84%	28.93%	29.85%	29.22%	28.09%	28.12%	28.63%	28.15%
Roll-Off													
Roll-Off Solid Waste	92.89	103.65	89.33	99.15	103.80	97.60	80.16	68.26	91.51	88.91	108.29	82.55	88.43
Roll-Off Recycling	2.38	7.22	6.36	9.05	7.16	9.60	8.29	5.58	8.96	7.93	7.79	8.31	8.72
Roll-Off Organics	33.34	15.36	24.09	24.02	35.35	40.90	44.10	37.57	39.51	41.78	37.58	42.39	45.02
Subtotal - Disposed	92.89	103.65	89.33	99.15	103.80	97.60	80.16	68.26	91.51	88.91	108.29	82.55	88.43
Subtotal - Diverted	35.72	22.58	30.45	33.07	42.51	50.50	52.39	43.15	48.47	49.71	45.37	50.70	53.74
Diversion Rate	27.77%	17.89%	25.42%	25.01%	29.05%	34.10%	39.52%	38.73%	34.63%	35.86%	29.53%	38.05%	37.80%
Residential													
Residential Solid Waste	273.53	296.14	247.52	268.86	283.03	269.87	267.37	253.58	248.10	260.67	279.97	235.01	290.45
Residential Curbside Recycling	186.53	199.05	167.79	192.12	205.31	196.04	206.76	163.78	177.49	184.87	194.36	174.65	190.25
Residential Curbside Organics	259.15	266.84	217.30	242.83	238.64	238.33	261.92	189.96	224.06	279.42	310.16	246.81	284.68
Subtotal - Disposed	273.53	296.14	247.52	268.86	283.03	269.87	267.37	253.58	248.10	260.67	279.97	235.01	290.45
Subtotal - Diverted	445.68	465.89	385.09	434.95	443.95	434.37	468.68	353.74	401.55	464.29	504.52	421.46	474.93
Diversion Rate	61.97%	61.14%	60.87%	61.80%	61.07%	61.68%	63.68%	58.25%	61.81%	64.04%	64.31%	64.20%	62.05%
Total Disposed	866.39	932.17	786.07	850.35	875.83	852.15	862.90	805.27	842.93	862.93	911.94	793.41	905.48
Total Diverted	921.92	936.76	791.84	900.01	903.45	903.09	945.31	787.91	862.40	907.48	978.96	860.48	945.77
Total Diversion Rate	51.55%	50.12%	50.18%	51.42%	50.78%	51.45%	52.28%	49.46%	50.57%	51.26%	51.77%	52.03%	51.09%
Single-Family Measured Diversion Rate	61.97%	61.14%	60.87%	61.80%	61.07%	61.68%	63.68%	58.25%	61.81%	64.04%	64.31%	64.20%	62.05%
Commercial Measured Diversion Rate	44.55%	42.54%	43.03%	44.44%	43.67%	44.60%	44.46%	44.04%	43.65%	42.39%	42.88%	44.02%	43.36%
MFD Measured Diversion Rate	30.74%	29.44%	30.30%	29.51%	27.97%	31.84%	28.93%	29.85%	29.22%	28.09%	28.12%	28.63%	28.15%
Overall Measured Diversion Rate	51.55%	50.12%	50.18%	51.42%	50.78%	51.45%	52.28%	49.46%	50.57%	51.26%	51.77%	52.03%	51.09%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JULY 2019

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2018 -	2018 -
	2011 Tons	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	2019 Tons	Tons Incr/(Decr)	% Change
Foster City												
Commercial¹ and MFD												
Commercial Solid Waste	2,018.24	1,925.44	1,653.84	1,607.48	1,532.52	1,572.71	1,728.31	1,679.28	1,817.79	138.51	8.25%	
MFD Solid Waste	2,498.99	1,784.08	1,955.30	1,847.63	1,835.82	1,740.80	1,742.41	1,692.11	1,723.81	31.70	1.87%	
Roll-Off Solid Waste	1,155.89	831.33	749.49	661.07	638.08	588.31	590.50	654.04	608.11	(45.93)	-7.02%	
Commercial Recycling	370.26	554.34	569.14	584.95	605.66	697.19	780.58	751.85	736.36	(15.49)	-2.06%	
MFD Recycling	323.65	346.26	445.65	525.73	552.40	607.83	665.80	656.55	619.22	(37.33)	-5.69%	
Roll-Off Recycling	29.68	16.10	13.37	6.07	5.59	10.91	10.36	20.92	55.58	34.66	165.68%	
Commercial Organics	846.68	888.96	1,072.67	1,103.87	1,128.86	1,238.65	1,314.52	1,437.15	1,424.96	(12.19)	-0.85%	
MFD Organics	20.45	17.69	31.65	22.93	21.18	25.99	62.73	69.49	75.07	5.58	8.03%	
Roll-Off Organics	152.03	351.53	295.94	317.19	342.37	371.60	386.34	274.70	287.95	13.25	4.82%	
SUBTOTAL - Disposed Tons	5,673.12	4,540.85	4,358.63	4,116.18	4,006.42	3,901.82	4,061.22	4,025.43	4,149.71	124.28	3.09%	
SUBTOTAL - Diverted Tons	1,742.75	2,174.88	2,428.42	2,560.74	2,656.06	2,952.17	3,220.33	3,210.66	3,199.14	(11.52)	-0.36%	
Residential												
Residential Solid Waste	1,753.01	1,904.25	1,890.42	1,811.89	1,853.43	1,904.93	1,916.50	1,854.75	1,835.15	(19.60)	-1.06%	
Residential Curbside Recycling	1,379.00	1,376.64	1,382.59	1,361.78	1,391.97	1,419.58	1,362.57	1,336.36	1,292.16	(44.20)	-3.31%	
Residential Curbside Organics	1,582.39	1,643.18	1,639.08	1,526.45	1,499.17	1,611.75	1,646.69	1,684.36	1,797.01	112.65	6.69%	
SUBTOTAL - Disposed Tons	1,753.01	1,904.25	1,890.42	1,811.89	1,853.43	1,904.93	1,916.50	1,854.75	1,835.15	(19.60)	-1.06%	
SUBTOTAL - Diverted Tons	2,961.39	3,019.82	3,021.67	2,888.23	2,891.14	3,031.33	3,009.26	3,020.72	3,089.17	68.45	2.27%	
Commercial/MFD and Residential												
TOTAL TONS DISPOSED	7,426.13	6,445.10	6,249.05	5,928.07	5,859.85	5,806.75	5,977.72	5,880.18	5,984.86			
TOTAL TONS DIVERTED	4,704.14	5,194.70	5,450.09	5,448.97	5,547.20	5,983.50	6,229.59	6,231.38	6,288.31			
COMMERCIAL DIVERSION RATE	23.50%	32.38%	35.78%	38.35%	39.87%	43.07%	44.23%	44.37%	43.53%			
MFD DIVERSION RATE	12.10%	16.94%	19.62%	22.90%	23.81%	26.69%	29.48%	30.02%	28.71%			
RESIDENTIAL DIVERSION RATE	62.82%	61.33%	61.51%	61.45%	60.94%	61.41%	61.09%	61.96%	62.73%			
TOTAL DIVERSION RATE	38.78%	44.63%	46.59%	47.89%	48.63%	50.75%	51.03%	51.45%	51.24%			

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2019

	2018 July	2018 August	2018 September	2018 October	2018 November	2018 December	2019 January	2019 February	2019 March	2019 April	2019 May	2019 June	2019 July
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
HILLSBOROUGH													
Commercial													
Commercial Solid Waste	22.21	24.14	20.51	21.73	16.75	24.94	19.53	21.14	14.59	20.68	23.42	17.10	25.34
Commercial Recycling	39.80	40.16	3.17	5.78	6.13	5.80	91.13	20.65	63.68	16.45	32.90	18.61	6.28
Commercial Organics	22.08	23.38	13.72	32.20	14.19	33.67	24.35	7.98	23.66	25.30	19.25	19.20	21.06
Subtotal - Disposed	22.21	24.14	20.51	21.73	16.75	24.94	19.53	21.14	14.59	20.68	23.42	17.10	25.34
Subtotal - Diverted	61.88	63.54	16.89	37.98	20.32	39.47	115.48	28.63	87.34	41.75	52.15	37.81	27.34
Diversion Rate	73.59%	72.47%	45.16%	63.61%	54.82%	61.28%	85.53%	57.52%	85.69%	66.87%	69.01%	68.86%	51.90%
MFD													
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Roll-Off													
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential													
Residential Solid Waste	197.86	201.10	181.89	208.60	200.77	217.78	225.58	188.51	187.13	209.76	215.54	202.41	221.39
Residential Curbside Recycling	156.20	154.23	140.69	165.10	164.07	185.00	179.38	147.46	139.52	147.97	149.65	144.52	147.74
Residential Curbside Organics	389.64	410.96	360.49	434.20	403.57	525.17	493.21	340.39	359.08	465.14	440.52	369.49	437.27
Subtotal - Disposed	197.86	201.10	181.89	208.60	200.77	217.78	225.58	188.51	187.13	209.76	215.54	202.41	221.39
Subtotal - Diverted	545.84	565.19	501.18	599.30	567.64	710.17	672.59	487.85	498.60	613.11	590.17	514.01	585.01
Diversion Rate	73.40%	73.76%	73.37%	74.18%	73.87%	76.53%	74.88%	72.13%	72.71%	74.51%	73.25%	71.75%	72.55%
Total Disposed	220.07	225.24	202.40	230.33	217.52	242.72	245.11	209.65	201.72	230.44	238.96	219.51	246.73
Total Diverted	607.72	628.73	518.07	637.28	587.96	749.64	788.07	516.48	585.94	654.86	642.32	551.82	612.35
Total Diversion Rate	73.41%	73.62%	71.91%	73.45%	72.99%	75.54%	76.28%	71.13%	74.39%	73.97%	72.88%	71.54%	71.28%
Single-Family Measured Diversion Rate	73.40%	73.76%	73.37%	74.18%	73.87%	76.53%	74.88%	72.13%	72.71%	74.51%	73.25%	71.75%	72.55%
Commercial Measured Diversion Rate	73.59%	72.47%	45.16%	63.61%	54.82%	61.28%	85.53%	57.52%	85.69%	66.87%	69.01%	68.86%	51.90%
MFD Measured Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Overall Measured Diversion Rate	73.41%	73.62%	71.91%	73.45%	72.99%	75.54%	76.28%	71.13%	74.39%	73.97%	72.88%	71.54%	71.28%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JULY 2019

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2018 -	2018 -
	2011 Tons	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	2019 Tons Incr/(Decr)	2019 % Change
Hillsborough											
Commercial¹ and MFD											
Commercial Solid Waste	285.11	229.34	245.59	145.45	172.34	187.93	183.37	150.76	141.80	(8.96)	-5.94%
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Solid Waste	5.24	1.80	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	444.40	97.91	329.50	186.90	199.67	228.84	134.23	226.69	249.70	23.01	10.15%
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Recycling	0.00	10.32	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	154.57	151.04	218.51	196.70	263.03	232.59	301.86	205.59	140.80	(64.79)	-31.51%
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Organics	7.54	5.52	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	290.35	231.14	245.59	145.45	172.34	187.93	183.37	150.76	141.80	(8.96)	-5.94%
SUBTOTAL - Diverted Tons	606.51	264.79	548.01	383.60	462.70	461.43	436.09	432.28	390.50	(41.78)	-9.67%
Residential											
Residential Solid Waste	1,733.66	1,376.58	1,316.20	1,283.72	1,300.77	1,318.67	1,364.53	1,325.00	1,450.32	125.32	9.46%
Residential Curbside Recycling	1,401.46	1,080.09	1,118.07	1,102.38	1,099.92	1,120.63	1,109.07	1,113.22	1,056.24	(56.98)	-5.12%
Residential Curbside Organics	2,180.60	2,524.70	2,568.37	2,425.84	2,408.46	2,578.28	2,784.87	2,764.24	2,905.10	140.86	5.10%
SUBTOTAL - Disposed Tons	1,733.66	1,376.58	1,316.20	1,283.72	1,300.77	1,318.67	1,364.53	1,325.00	1,450.32	125.32	9.46%
SUBTOTAL - Diverted Tons	3,582.06	3,604.79	3,686.44	3,528.22	3,508.38	3,698.91	3,893.94	3,877.46	3,961.34	83.88	2.16%
Commercial/MFD and Residential											
TOTAL TONS DISPOSED	2,024.01	1,607.72	1,561.79	1,429.17	1,473.11	1,506.60	1,547.90	1,475.76	1,592.12		
TOTAL TONS DIVERTED	4,188.57	3,869.58	4,234.45	3,911.82	3,971.08	4,160.34	4,330.03	4,309.74	4,351.84		
COMMERCIAL DIVERSION RATE	67.63%	53.39%	69.05%	72.51%	72.86%	71.06%	70.40%	74.14%	73.36%		
MFD DIVERSION RATE	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
RESIDENTIAL DIVERSION RATE	67.39%	72.37%	73.69%	73.32%	72.95%	73.72%	74.05%	74.53%	73.20%		
TOTAL DIVERSION RATE	67.42%	70.65%	73.06%	73.24%	72.94%	73.41%	73.67%	74.49%	73.21%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2019

	2018 July	2018 August	2018 September	2018 October	2018 November	2018 December	2019 January	2019 February	2019 March	2019 April	2019 May	2019 June	2019 July
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
MENLO PARK													
Commercial													
Commercial Solid Waste	863.97	885.89	769.32	868.73	827.05	829.65	862.67	778.64	821.06	782.72	832.01	771.74	831.25
Commercial Recycling	337.32	354.01	300.47	351.77	321.42	308.82	331.23	320.66	341.11	324.66	326.40	305.46	335.20
Commercial Organics	692.03	748.24	644.33	838.53	764.82	793.49	729.85	662.96	686.05	683.09	665.66	609.24	655.47
Subtotal - Disposed	863.97	885.89	769.32	868.73	827.05	829.65	862.67	778.64	821.06	782.72	832.01	771.74	831.25
Subtotal - Diverted	1,029.35	1,102.25	944.80	1,190.30	1,086.24	1,102.31	1,061.08	983.62	1,027.16	1,007.75	992.06	914.70	990.67
Diversion Rate	54.37%	55.44%	55.12%	57.81%	56.77%	57.06%	55.16%	55.82%	55.58%	56.28%	54.39%	54.24%	54.38%
MFD													
MFD Solid Waste	193.76	200.42	170.21	191.96	180.26	187.77	197.68	177.18	179.19	201.26	205.09	185.50	205.09
MFD Recycling	70.21	73.80	62.14	71.05	69.84	69.36	72.95	64.59	64.74	70.70	74.03	69.36	69.37
MFD Organics	10.75	12.14	10.89	12.98	13.08	16.24	15.89	11.43	11.41	14.06	13.93	11.81	13.70
Subtotal - Disposed	193.76	200.42	170.21	191.96	180.26	187.77	197.68	177.18	179.19	201.26	205.09	185.50	205.09
Subtotal - Diverted	80.96	85.94	73.03	84.03	82.92	85.60	88.84	76.02	76.15	84.76	87.96	81.17	83.07
Diversion Rate	29.47%	30.01%	30.02%	30.45%	31.51%	31.31%	31.01%	30.02%	29.82%	29.63%	30.02%	30.44%	28.83%
Roll-Off													
Roll-Off Solid Waste	83.37	93.02	58.24	63.13	56.91	38.48	62.29	56.27	49.15	54.78	50.28	52.13	45.14
Roll-Off Recycling	95.78	111.31	99.62	133.71	105.59	111.01	113.48	97.95	102.66	120.72	115.42	107.32	110.95
Roll-Off Organics	23.15	32.70	69.81	105.61	80.34	84.15	112.18	119.14	152.46	118.61	122.39	102.62	97.29
Subtotal - Disposed	83.37	93.02	58.24	63.13	56.91	38.48	62.29	56.27	49.15	54.78	50.28	52.13	45.14
Subtotal - Diverted	118.93	144.01	169.43	239.32	185.93	195.16	225.66	217.09	255.12	239.33	237.81	209.94	208.24
Diversion Rate	58.79%	60.76%	74.42%	79.13%	76.56%	83.53%	78.37%	79.42%	83.85%	81.37%	82.55%	80.11%	82.18%
Residential													
Residential Solid Waste	366.69	390.17	335.74	376.77	378.71	372.51	366.90	336.22	343.07	359.63	388.68	345.73	375.42
Residential Curbside Recycling	277.16	305.18	271.00	304.78	320.85	296.59	308.71	267.78	267.99	260.63	280.27	262.46	269.89
Residential Curbside Organics	590.09	647.19	591.81	668.29	732.35	963.75	823.27	571.97	630.94	739.37	753.69	581.27	646.67
Subtotal - Disposed	366.69	390.17	335.74	376.77	378.71	372.51	366.90	336.22	343.07	359.63	388.68	345.73	375.42
Subtotal - Diverted	867.25	952.37	862.81	973.07	1,053.20	1,260.34	1,131.98	839.75	898.93	1,000.00	1,033.96	843.73	916.56
Diversion Rate	70.28%	70.94%	71.99%	72.09%	73.55%	77.19%	75.52%	71.41%	72.38%	73.55%	72.68%	70.93%	70.94%
Total Disposed	1,507.79	1,569.50	1,333.51	1,500.59	1,442.93	1,428.41	1,489.54	1,348.31	1,392.47	1,398.39	1,476.06	1,355.10	1,456.90
Total Diverted	2,096.49	2,284.57	2,050.07	2,486.72	2,408.29	2,643.41	2,507.56	2,116.48	2,257.36	2,331.84	2,351.79	2,049.54	2,198.54
Total Diversion Rate	58.17%	59.28%	60.59%	62.37%	62.53%	64.92%	62.73%	61.09%	61.85%	62.51%	61.44%	60.20%	60.14%
Single-Family Measured Diversion Rate	70.28%	70.94%	71.99%	72.09%	73.55%	77.19%	75.52%	71.41%	72.38%	73.55%	72.68%	70.93%	70.94%
Commercial Measured Diversion Rate	51.86%	53.04%	54.34%	57.39%	56.01%	56.71%	55.06%	55.78%	56.42%	56.18%	54.79%	54.43%	54.24%
MFD Measured Diversion Rate	29.47%	30.01%	30.02%	30.45%	31.51%	31.31%	31.01%	30.02%	29.82%	29.63%	30.02%	30.44%	28.83%
Overall Measured Diversion Rate	58.17%	59.28%	60.59%	62.37%	62.53%	64.92%	62.73%	61.09%	61.85%	62.51%	61.44%	60.20%	60.14%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JULY 2019

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2018 -	2018 -
	2011 Tons	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	2019 Tons Incr/(Decr)	2019 % Change
Menlo Park											
Commercial¹ and MFD											
Commercial Solid Waste	6,301.28	5,890.62	5,476.75	5,349.29	5,568.54	5,433.29	5,803.22	5,813.91	5,680.09	(133.82)	-2.30%
MFD Solid Waste	1,520.65	1,205.89	1,263.70	1,240.62	1,302.64	1,282.58	1,294.54	1,330.87	1,350.99	20.12	1.51%
Roll-Off Solid Waste	391.02	317.61	242.65	274.20	312.24	296.51	328.13	448.20	370.04	(78.16)	-17.44%
Commercial Recycling	1,131.77	1,501.55	1,582.82	1,632.12	1,793.51	1,933.34	2,206.73	2,357.61	2,284.72	(72.89)	-3.09%
MFD Recycling	296.38	349.30	426.03	433.22	459.77	477.35	482.52	494.69	485.74	(8.95)	-1.81%
Roll-Off Recycling	373.10	167.62	274.91	422.00	499.48	474.43	531.07	663.85	768.50	104.65	15.76%
Commercial Organics	1,919.83	2,088.15	2,344.87	2,260.58	2,559.70	3,287.86	4,050.99	4,623.92	4,692.32	68.40	1.48%
MFD Organics	66.99	58.29	69.49	69.85	66.58	68.77	77.25	83.22	92.23	9.01	10.83%
Roll-Off Organics	69.63	243.72	166.33	127.64	98.60	197.28	177.03	242.04	824.69	582.65	240.72%
SUBTOTAL - Disposed Tons	8,212.95	7,414.12	6,983.10	6,864.11	7,183.42	7,012.38	7,425.89	7,592.98	7,401.12	(191.86)	-2.53%
SUBTOTAL - Diverted Tons	3,857.70	4,408.63	4,864.45	4,945.41	5,477.64	6,439.03	7,525.59	8,465.33	9,148.20	682.87	8.07%
Residential											
Residential Solid Waste	2,480.42	2,541.34	2,540.91	2,501.37	2,565.12	2,604.21	2,613.57	2,546.07	2,515.65	(30.42)	-1.19%
Residential Curbside Recycling	2,006.84	2,067.20	2,067.86	2,038.63	2,088.35	2,050.54	2,068.07	2,074.65	1,917.73	(156.92)	-7.56%
Residential Curbside Organics	4,696.62	4,557.04	4,629.54	4,280.66	4,162.13	4,463.14	4,622.20	4,424.00	4,747.18	323.18	7.31%
SUBTOTAL - Disposed Tons	2,480.42	2,541.34	2,540.91	2,501.37	2,565.12	2,604.21	2,613.57	2,546.07	2,515.65	(30.42)	-1.19%
SUBTOTAL - Diverted Tons	6,703.46	6,624.24	6,697.40	6,319.29	6,250.48	6,513.68	6,690.27	6,498.65	6,664.91	166.26	2.56%
Commercial/MFD and Residential											
TOTAL TONS DISPOSED	10,693.37	9,955.46	9,524.01	9,365.48	9,748.54	9,616.59	10,039.46	10,139.05	9,916.77		
TOTAL TONS DIVERTED	10,561.16	11,032.87	11,561.85	11,264.70	11,728.12	12,952.71	14,215.86	14,963.98	15,813.11		
COMMERCIAL DIVERSION RATE	31.96%	37.29%	41.06%	41.88%	43.26%	47.87%	50.33%	52.72%	55.28%		
MFD DIVERSION RATE	19.29%	25.26%	28.17%	28.85%	28.78%	29.86%	30.19%	30.28%	29.96%		
RESIDENTIAL DIVERSION RATE	72.99%	72.27%	72.50%	71.64%	70.90%	71.44%	71.91%	71.85%	72.60%		
TOTAL DIVERSION RATE	49.69%	52.57%	54.83%	54.60%	54.61%	57.39%	58.61%	59.61%	61.46%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2019

	2018 July	2018 August	2018 September	2018 October	2018 November	2018 December	2019 January	2019 February	2019 March	2019 April	2019 May	2019 June	2019 July
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
NORTH FAIR OAKS													
Commercial													
Commercial Solid Waste	180.75	180.24	152.83	176.72	168.48	161.81	185.47	165.92	166.49	173.44	173.07	157.84	168.36
Commercial Recycling	71.32	71.29	59.51	65.50	64.60	61.99	75.05	70.20	70.15	70.49	70.82	61.93	69.35
Commercial Organics	32.38	34.21	30.04	35.23	32.55	31.20	34.15	30.43	31.59	37.62	38.63	36.45	39.91
Subtotal - Disposed	180.75	180.24	152.83	176.72	168.48	161.81	185.47	165.92	166.49	173.44	173.07	157.84	168.36
Subtotal - Diverted	103.70	105.50	89.55	100.73	97.15	93.19	109.20	100.63	101.74	108.11	109.45	98.38	109.26
Diversion Rate	36.46%	36.92%	36.95%	36.31%	36.57%	36.55%	37.06%	37.75%	37.93%	38.40%	38.74%	38.40%	39.36%
MFD													
MFD Solid Waste	85.11	87.96	73.70	84.99	79.01	80.57	85.23	74.68	75.60	83.26	87.95	76.31	79.85
MFD Recycling	13.85	14.40	12.16	14.51	13.71	13.96	15.12	14.10	14.34	13.70	13.94	13.00	13.53
MFD Organics	1.25	1.46	1.24	1.28	1.34	1.25	1.59	1.25	1.32	1.68	1.82	1.50	1.79
Subtotal - Disposed	85.11	87.96	73.70	84.99	79.01	80.57	85.23	74.68	75.60	83.26	87.95	76.31	79.85
Subtotal - Diverted	15.10	15.86	13.40	15.79	15.05	15.21	16.71	15.35	15.66	15.38	15.76	14.50	15.32
Diversion Rate	15.07%	15.28%	15.38%	15.67%	16.00%	15.88%	16.39%	17.05%	17.16%	15.59%	15.20%	15.97%	16.10%
Roll-Off													
Roll-Off Solid Waste	0.00	0.00	0.00	2.32	0.00	0.00	0.00	3.01	0.00	0.00	1.26	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	2.32	0.00	0.00	0.00	3.01	0.00	0.00	1.26	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential													
Residential Solid Waste	270.20	242.97	226.18	268.43	237.03	248.64	253.69	239.93	239.81	249.67	229.73	226.04	277.16
Residential Curbside Recycling	100.37	99.52	88.42	108.96	97.50	105.41	115.18	101.24	94.31	96.10	95.17	91.18	103.32
Residential Curbside Organics	177.99	176.17	154.57	185.38	170.89	212.06	187.23	140.21	160.84	209.96	202.26	168.28	199.88
Subtotal - Disposed	270.20	242.97	226.18	268.43	237.03	248.64	253.69	239.93	239.81	249.67	229.73	226.04	277.16
Subtotal - Diverted	278.36	275.69	242.99	294.34	268.39	317.47	302.41	241.45	255.15	306.06	297.43	259.46	303.20
Diversion Rate	50.74%	53.15%	51.79%	52.30%	53.10%	56.08%	54.38%	50.16%	51.55%	55.07%	56.42%	53.44%	52.24%
Total Disposed	536.06	511.17	452.71	532.46	484.52	491.02	524.39	483.54	481.90	506.37	492.01	460.19	525.37
Total Diverted	397.16	397.05	345.94	410.86	380.59	425.87	428.32	357.43	372.55	429.55	422.64	372.34	427.78
Total Diversion Rate	42.56%	43.72%	43.32%	43.55%	43.99%	46.45%	44.96%	42.50%	43.60%	45.90%	46.21%	44.72%	44.88%
Single-Family Measured Diversion Rate	50.74%	53.15%	51.79%	52.30%	53.10%	56.08%	54.38%	50.16%	51.55%	55.07%	56.42%	53.44%	52.24%
Commercial Measured Diversion Rate	30.88%	31.15%	31.25%	30.62%	31.19%	30.90%	31.75%	32.25%	32.66%	32.48%	32.31%	32.53%	33.42%
MFD Measured Diversion Rate	15.07%	15.28%	15.38%	15.67%	16.00%	15.88%	16.39%	17.05%	17.16%	15.59%	15.20%	15.97%	16.10%
Overall Measured Diversion Rate	42.56%	43.72%	43.32%	43.55%	43.99%	46.45%	44.96%	42.50%	43.60%	45.90%	46.21%	44.72%	44.88%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JULY 2019

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2018 -</u>	<u>2018 -</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>2019 Tons</u>	<u>2019</u>	<u>2019</u>	<u>% Change</u>
North Fair Oaks												
Commercial¹ and MFD												
Commercial Solid Waste	929.46	1,087.53	1,132.33	1,146.21	1,227.61	1,213.26	1,207.35	1,180.72	1,190.59	9.87	0.84%	
MFD Solid Waste	422.00	443.47	555.46	567.49	585.13	574.23	562.43	549.94	562.88	12.94	2.35%	
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.32	2.09	3.52	4.27	0.75	21.31%	
Commercial Recycling	249.13	278.55	287.66	317.50	381.21	410.28	445.36	473.32	487.99	14.67	3.10%	
MFD Recycling	59.65	59.10	69.54	67.16	79.34	87.23	90.86	93.89	97.73	3.84	4.09%	
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Organics	206.70	213.95	217.73	254.36	291.70	284.27	246.68	233.32	248.78	15.46	6.63%	
MFD Organics	1.70	1.22	0.40	1.25	1.57	5.83	8.87	8.96	10.95	1.99	22.21%	
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
SUBTOTAL - Disposed Tons	1,351.46	1,531.00	1,687.79	1,713.70	1,812.74	1,787.81	1,771.87	1,734.18	1,757.74	23.56	1.36%	
SUBTOTAL - Diverted Tons	517.18	552.82	575.33	640.27	753.82	787.61	791.77	809.49	845.45	35.96	4.44%	
Residential												
Residential Solid Waste	1,376.11	1,578.48	1,654.19	1,627.64	1,628.57	1,738.32	1,766.69	1,764.06	1,716.03	(48.03)	-2.72%	
Residential Curbside Recycling	535.58	649.49	678.87	661.82	668.86	695.04	694.87	684.28	696.50	12.22	1.79%	
Residential Curbside Organics	1,174.57	1,206.87	1,250.26	1,126.03	1,127.25	1,204.64	1,239.89	1,213.90	1,268.66	54.76	4.51%	
SUBTOTAL - Disposed Tons	1,376.11	1,578.48	1,654.19	1,627.64	1,628.57	1,738.32	1,766.69	1,764.06	1,716.03	(48.03)	-2.72%	
SUBTOTAL - Diverted Tons	1,710.15	1,856.36	1,929.13	1,787.85	1,796.11	1,899.68	1,934.76	1,898.18	1,965.16	66.98	3.53%	
Commercial/MFD and Residential												
TOTAL TONS DISPOSED	2,727.57	3,109.48	3,341.98	3,341.34	3,441.31	3,526.13	3,538.56	3,498.24	3,473.77			
TOTAL TONS DIVERTED	2,227.33	2,409.18	2,504.46	2,428.12	2,549.93	2,687.29	2,726.53	2,707.67	2,810.61			
COMMERCIAL DIVERSION RATE	27.68%	26.53%	25.42%	27.20%	29.37%	30.58%	30.88%	31.82%	32.48%			
MFD DIVERSION RATE	12.69%	11.97%	11.18%	10.76%	12.15%	13.95%	15.06%	15.76%	16.18%			
RESIDENTIAL DIVERSION RATE	55.41%	54.05%	53.84%	52.35%	52.45%	52.22%	52.27%	51.83%	53.38%			
TOTAL DIVERSION RATE	44.95%	43.66%	42.84%	42.09%	42.56%	43.25%	43.52%	43.63%	44.72%			

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2019

	2018 July	2018 August	2018 September	2018 October	2018 November	2018 December	2019 January	2019 February	2019 March	2019 April	2019 May	2019 June	2019 July
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
REDWOOD CITY													
Commercial													
Commercial Solid Waste	1,414.07	1,417.21	1,225.51	1,399.06	1,319.43	1,417.73	1,417.21	1,271.38	1,326.76	1,368.88	1,375.26	1,265.09	1,365.27
Commercial Recycling	427.31	438.64	380.81	481.25	414.43	433.10	476.97	444.01	436.06	429.88	437.74	416.25	428.35
Commercial Organics	328.56	386.30	314.06	348.45	313.26	368.10	364.21	313.78	357.19	393.90	383.19	378.68	398.87
Subtotal - Disposed	1,414.07	1,417.21	1,225.51	1,399.06	1,319.43	1,417.73	1,417.21	1,271.38	1,326.76	1,368.88	1,375.26	1,265.09	1,365.27
Subtotal - Diverted	755.87	824.94	694.87	829.70	727.69	801.20	841.18	757.79	793.25	823.78	820.93	794.93	827.22
Diversion Rate	34.83%	36.79%	36.18%	37.23%	35.55%	36.11%	37.25%	37.34%	37.42%	37.57%	37.38%	38.59%	37.73%
MFD													
MFD Solid Waste	637.54	644.45	563.03	626.69	606.04	605.12	646.65	579.55	607.75	620.70	635.66	564.46	634.23
MFD Recycling	148.55	154.12	134.68	167.49	155.87	166.96	172.99	152.82	152.36	151.96	157.34	145.12	149.23
MFD Organics	9.06	9.74	8.93	10.67	10.30	11.69	10.83	8.48	9.32	12.29	11.76	10.28	11.58
Subtotal - Disposed	637.54	644.45	563.03	626.69	606.04	605.12	646.65	579.55	607.75	620.70	635.66	564.46	634.23
Subtotal - Diverted	157.61	163.86	143.61	178.16	166.17	178.65	183.82	161.30	161.68	164.25	169.10	155.40	160.81
Diversion Rate	19.82%	20.27%	20.32%	22.14%	21.52%	22.79%	22.13%	21.77%	21.01%	20.92%	21.01%	21.59%	20.23%
Roll-Off													
Roll-Off Solid Waste	325.99	359.97	294.08	355.14	312.44	317.59	332.68	273.32	298.78	271.62	309.48	292.08	323.98
Roll-Off Recycling	40.51	28.78	34.94	31.49	29.73	39.24	37.22	30.95	34.00	37.47	30.80	34.28	32.38
Roll-Off Organics	85.84	71.13	67.47	81.79	71.17	81.41	76.06	68.90	61.58	63.34	76.65	74.63	81.63
Subtotal - Disposed	325.99	359.97	294.08	355.14	312.44	317.59	332.68	273.32	298.78	271.62	309.48	292.08	323.98
Subtotal - Diverted	126.35	99.91	102.41	113.28	100.90	120.65	113.28	99.85	95.58	100.81	107.45	108.91	114.01
Diversion Rate	27.93%	21.73%	25.83%	24.18%	24.41%	27.53%	25.40%	26.76%	24.24%	27.07%	25.77%	27.16%	26.03%
Residential													
Residential Solid Waste	889.65	901.10	765.30	909.30	857.17	885.24	901.30	828.14	764.39	871.51	843.52	782.43	922.44
Residential Curbside Recycling	628.37	643.25	562.82	671.80	657.12	660.51	731.46	577.90	548.93	596.27	624.09	559.83	612.13
Residential Curbside Organics	1,023.17	1,027.37	905.69	1,074.85	1,060.52	1,309.66	1,188.71	816.53	947.16	1,244.72	1,137.82	940.46	1,086.81
Subtotal - Disposed	889.65	901.10	765.30	909.30	857.17	885.24	901.30	828.14	764.39	871.51	843.52	782.43	922.44
Subtotal - Diverted	1,651.54	1,670.62	1,468.51	1,746.65	1,717.64	1,970.17	1,920.17	1,394.43	1,496.09	1,840.99	1,761.91	1,500.29	1,698.94
Diversion Rate	64.99%	64.96%	65.74%	65.76%	66.71%	69.00%	68.06%	62.74%	66.18%	67.87%	67.62%	65.72%	64.81%
Total Disposed	3,267.25	3,322.73	2,847.92	3,290.19	3,095.08	3,225.68	3,297.84	2,952.39	2,997.68	3,132.71	3,163.92	2,904.06	3,245.92
Total Diverted	2,691.37	2,759.33	2,409.40	2,867.79	2,712.40	3,070.67	3,058.45	2,413.37	2,546.60	2,929.83	2,859.39	2,559.53	2,800.98
Total Diversion Rate	45.17%	45.37%	45.83%	46.57%	46.71%	48.77%	48.12%	44.98%	45.93%	48.33%	47.47%	46.85%	46.32%
Single-Family Measured Diversion Rate	64.99%	64.96%	65.74%	65.76%	66.71%	69.00%	68.06%	62.74%	66.18%	67.87%	67.62%	65.72%	64.81%
Commercial Measured Diversion Rate	30.43%	31.01%	31.12%	32.01%	30.77%	31.98%	32.20%	32.42%	31.99%	32.50%	32.11%	33.30%	32.17%
MFD Measured Diversion Rate	19.82%	20.27%	20.32%	22.14%	21.52%	22.79%	22.13%	21.77%	21.01%	20.92%	21.01%	21.59%	20.23%
Overall Measured Diversion Rate	45.17%	45.37%	45.83%	46.57%	46.71%	48.77%	48.12%	44.98%	45.93%	48.33%	47.47%	46.85%	46.32%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JULY 2019

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2018 -	2018 -
	2011 Tons	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	2019 Tons Incr/(Decr)	2019 % Change
Redwood City											
Commercial¹ and MFD											
Commercial Solid Waste	8,255.78	9,406.93	8,844.39	9,056.52	9,464.58	9,562.74	9,702.72	9,551.39	9,389.85	(161.54)	-1.69%
MFD Solid Waste	4,487.25	4,289.60	4,543.93	4,111.90	4,124.31	4,422.31	4,411.67	4,330.15	4,289.00	(41.15)	-0.95%
Roll-Off Solid Waste	2,417.53	2,497.03	2,321.31	2,367.64	2,290.96	2,217.33	2,263.86	2,292.10	2,101.94	(190.16)	-8.30%
Commercial Recycling	1,740.12	1,993.49	2,029.25	2,254.20	2,534.51	2,784.82	3,030.26	3,054.54	3,069.26	14.72	0.48%
MFD Recycling	668.85	642.37	774.38	747.27	779.56	928.29	1,032.82	1,064.84	1,081.82	16.98	1.59%
Roll-Off Recycling	60.29	65.25	75.88	98.62	196.54	223.01	234.52	246.16	237.10	(9.06)	-3.68%
Commercial Organics	1,352.89	1,735.69	1,886.50	2,036.93	2,454.79	2,656.41	2,498.02	2,359.07	2,589.82	230.75	9.78%
MFD Organics	69.74	71.86	73.42	65.40	59.76	70.33	85.73	75.42	74.54	(0.88)	-1.17%
Roll-Off Organics	366.32	474.12	359.01	379.11	382.36	402.55	492.77	510.15	502.79	(7.36)	-1.44%
SUBTOTAL - Disposed Tons	15,160.56	16,193.56	15,709.63	15,536.06	15,879.85	16,202.38	16,378.25	16,173.64	15,780.79	(392.85)	-2.43%
SUBTOTAL - Diverted Tons	4,258.21	4,982.78	5,198.44	5,581.53	6,407.52	7,065.41	7,374.12	7,310.18	7,555.33	245.15	3.35%
Residential											
Residential Solid Waste	6,121.57	6,019.68	5,949.23	5,762.81	5,854.16	5,916.99	6,023.16	5,936.17	5,913.73	(22.44)	-0.38%
Residential Curbside Recycling	3,939.95	4,157.03	4,311.34	4,336.24	4,294.97	4,362.78	4,442.06	4,437.04	4,250.61	(186.43)	-4.20%
Residential Curbside Organics	6,710.24	7,021.64	7,441.59	6,800.13	6,787.31	7,160.15	7,399.82	7,099.45	7,362.21	262.76	3.70%
SUBTOTAL - Disposed Tons	6,121.57	6,019.68	5,949.23	5,762.81	5,854.16	5,916.99	6,023.16	5,936.17	5,913.73	(22.44)	-0.38%
SUBTOTAL - Diverted Tons	10,650.19	11,178.67	11,752.93	11,136.37	11,082.28	11,522.93	11,841.88	11,536.49	11,612.82	76.33	0.66%
Commercial/MFD and Residential											
TOTAL TONS DISPOSED	21,282.13	22,213.24	21,658.86	21,298.87	21,734.01	22,119.37	22,401.41	22,109.81	21,694.52		
TOTAL TONS DIVERTED	14,908.40	16,161.45	16,951.37	16,717.90	17,489.80	18,588.34	19,216.00	18,846.67	19,168.15		
COMMERCIAL DIVERSION RATE	21.93%	23.53%	24.86%	26.43%	28.75%	30.37%	31.05%	31.13%	32.38%		
MFD DIVERSION RATE	14.13%	14.27%	15.72%	16.50%	16.91%	18.42%	20.23%	20.84%	21.24%		
RESIDENTIAL DIVERSION RATE	63.50%	65.00%	66.39%	65.90%	65.43%	66.07%	66.29%	66.03%	66.26%		
TOTAL DIVERSION RATE	41.19%	42.11%	43.90%	43.98%	44.59%	45.66%	46.17%	46.02%	46.91%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2019

	2018 July	2018 August	2018 September	2018 October	2018 November	2018 December	2019 January	2019 February	2019 March	2019 April	2019 May	2019 June	2019 July
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
SAN CARLOS													
Commercial													
Commercial Solid Waste	493.07	520.10	447.06	512.39	486.46	486.16	534.09	490.24	480.28	484.86	507.43	470.28	504.87
Commercial Recycling	176.24	183.55	157.98	199.14	178.68	185.70	214.32	195.17	194.63	187.54	186.38	170.11	198.98
Commercial Organics	146.48	154.26	132.85	157.44	141.89	161.38	151.32	143.72	152.73	152.50	162.02	134.18	158.22
Subtotal - Disposed	493.07	520.10	447.06	512.39	486.46	486.16	534.09	490.24	480.28	484.86	507.43	470.28	504.87
Subtotal - Diverted	322.72	337.81	290.83	356.58	320.57	347.08	365.64	338.89	347.36	340.04	348.40	304.29	357.20
Diversion Rate	39.56%	39.38%	39.41%	41.03%	39.72%	41.65%	40.64%	40.87%	41.97%	41.22%	40.71%	39.29%	41.44%
MFD													
MFD Solid Waste	138.78	144.94	123.27	134.20	138.33	137.60	147.05	129.29	137.44	139.93	145.41	139.94	145.33
MFD Recycling	38.92	39.75	33.86	41.13	41.29	41.37	47.24	37.85	37.88	40.00	41.13	35.54	43.62
MFD Organics	8.89	8.91	8.43	9.80	9.44	11.00	11.21	10.17	10.29	12.08	12.07	10.20	11.31
Subtotal - Disposed	138.78	144.94	123.27	134.20	138.33	137.60	147.05	129.29	137.44	139.93	145.41	139.94	145.33
Subtotal - Diverted	47.81	48.66	42.29	50.93	50.73	52.37	58.45	48.02	48.17	52.08	53.20	45.74	54.93
Diversion Rate	25.62%	25.13%	25.54%	27.51%	26.83%	27.57%	28.44%	27.08%	25.95%	27.12%	26.79%	24.63%	27.43%
Roll-Off													
Roll-Off Solid Waste	59.69	69.70	61.32	60.04	66.05	53.49	44.81	54.83	76.15	63.52	95.03	63.09	75.78
Roll-Off Recycling	19.45	19.02	37.07	16.15	20.82	20.47	18.19	17.46	15.16	16.35	22.01	10.16	20.87
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	3.40	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	59.69	69.70	61.32	60.04	66.05	53.49	44.81	54.83	76.15	63.52	95.03	63.09	75.78
Subtotal - Diverted	19.45	19.02	37.07	16.15	20.82	20.47	21.59	17.46	15.16	16.35	22.01	10.16	20.87
Diversion Rate	24.58%	21.44%	37.68%	21.20%	23.97%	27.68%	32.52%	24.15%	16.60%	20.47%	18.81%	13.87%	21.59%
Residential													
Residential Solid Waste	364.77	409.04	341.85	366.91	405.85	383.03	377.88	352.13	377.06	347.07	398.22	344.13	370.54
Residential Curbside Recycling	295.62	321.30	272.01	297.56	348.90	324.89	334.00	289.54	286.58	271.49	310.23	269.18	287.73
Residential Curbside Organics	477.02	542.52	440.31	466.67	527.99	578.41	572.85	396.21	482.14	569.02	617.25	468.97	503.71
Subtotal - Disposed	364.77	409.04	341.85	366.91	405.85	383.03	377.88	352.13	377.06	347.07	398.22	344.13	370.54
Subtotal - Diverted	772.64	863.82	712.32	764.23	876.89	903.30	906.85	685.75	768.72	840.51	927.48	738.15	791.44
Diversion Rate	67.93%	67.86%	67.57%	67.56%	68.36%	70.22%	70.59%	66.07%	67.09%	70.78%	69.96%	68.20%	68.11%
Total Disposed	1,056.31	1,143.78	973.50	1,073.54	1,096.69	1,060.28	1,103.83	1,026.49	1,070.93	1,035.38	1,146.09	1,017.44	1,096.52
Total Diverted	1,162.62	1,269.31	1,082.51	1,187.89	1,269.01	1,323.22	1,352.53	1,090.12	1,179.41	1,248.98	1,351.09	1,098.34	1,224.44
Total Diversion Rate	52.40%	52.60%	52.65%	52.53%	53.64%	55.52%	55.06%	51.50%	52.41%	54.68%	54.10%	51.91%	52.76%
Single-Family Measured Diversion Rate	67.93%	67.86%	67.57%	67.56%	68.36%	70.22%	70.59%	66.07%	67.09%	70.78%	69.96%	68.20%	68.11%
Commercial Measured Diversion Rate	36.06%	35.56%	36.95%	37.48%	36.21%	38.27%	38.04%	37.49%	37.18%	37.24%	36.16%	34.85%	37.36%
MFD Measured Diversion Rate	25.62%	25.13%	25.54%	27.51%	26.83%	27.57%	28.44%	27.08%	25.95%	27.12%	26.79%	24.63%	27.43%
Overall Measured Diversion Rate	52.40%	52.60%	52.65%	52.53%	53.64%	55.52%	55.06%	51.50%	52.41%	54.68%	54.10%	51.91%	52.76%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JULY 2019

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2018 -</u>	<u>2018 -</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>2019 Tons</u>	<u>2019</u>	<u>2019</u>	<u>% Change</u>
											<u>Tons</u>	<u>Incr/(Decr)</u>
San Carlos												
Commercial¹ and MFD												
Commercial Solid Waste	3,536.49	3,502.57	3,544.61	3,543.01	3,646.73	3,493.76	3,589.66	3,405.51	3,472.05	66.54	1.95%	
MFD Solid Waste	1,021.27	855.85	939.48	915.59	910.94	915.12	979.26	958.66	984.39	25.73	2.68%	
Roll-Off Solid Waste	915.83	604.59	481.30	448.63	491.26	555.04	481.51	428.51	473.21	44.70	10.43%	
Commercial Recycling	849.87	962.99	1,045.18	1,150.35	1,183.31	1,262.14	1,225.31	1,247.92	1,347.13	99.21	7.95%	
MFD Recycling	218.84	197.94	254.05	267.34	276.99	277.98	289.16	281.15	283.26	2.11	0.75%	
Roll-Off Recycling	198.46	114.07	76.78	64.15	118.81	73.36	127.93	116.21	120.20	3.99	3.43%	
Commercial Organics	386.06	474.16	480.24	545.87	703.59	904.15	1,019.64	1,027.60	1,054.69	27.09	2.64%	
MFD Organics	48.73	44.56	36.14	70.08	68.90	67.25	61.96	62.83	77.33	14.50	23.08%	
Roll-Off Organics	64.78	2.13	9.28	2.29	0.00	0.00	5.88	0.00	3.40	3.40	0.00%	
SUBTOTAL - Disposed Tons	5,473.59	4,963.01	4,965.39	4,907.23	5,048.93	4,963.92	5,050.43	4,792.68	4,929.65	136.97	2.86%	
SUBTOTAL - Diverted Tons	1,766.74	1,795.85	1,901.67	2,100.08	2,351.60	2,584.88	2,729.88	2,735.71	2,886.01	150.30	5.49%	
Residential												
Residential Solid Waste	2,606.32	2,574.35	2,544.18	2,485.91	2,504.22	2,558.51	2,625.22	2,570.28	2,567.03	(3.25)	-0.13%	
Residential Curbside Recycling	2,212.06	2,210.06	2,264.23	2,209.86	2,194.65	2,190.28	2,178.60	2,127.63	2,048.75	(78.88)	-3.71%	
Residential Curbside Organics	3,580.82	3,558.96	3,612.08	3,323.03	3,373.43	3,460.91	3,647.22	3,385.78	3,610.15	224.37	6.63%	
SUBTOTAL - Disposed Tons	2,606.32	2,574.35	2,544.18	2,485.91	2,504.22	2,558.51	2,625.22	2,570.28	2,567.03	(3.25)	-0.13%	
SUBTOTAL - Diverted Tons	5,792.88	5,769.02	5,876.31	5,532.89	5,568.08	5,651.19	5,825.82	5,513.41	5,658.90	145.49	2.64%	
Commercial/MFD and Residential												
TOTAL TONS DISPOSED	8,079.91	7,537.36	7,509.57	7,393.14	7,553.15	7,522.43	7,675.65	7,362.96	7,496.68			
TOTAL TONS DIVERTED	7,559.62	7,564.87	7,777.98	7,632.97	7,919.68	8,236.07	8,555.70	8,249.12	8,544.91			
COMMERCIAL DIVERSION RATE	24.40%	26.57%	27.69%	29.97%	31.78%	34.24%	35.09%	36.34%	36.93%			
MFD DIVERSION RATE	20.76%	22.08%	23.60%	26.93%	27.52%	27.39%	26.39%	26.41%	26.81%			
RESIDENTIAL DIVERSION RATE	68.97%	69.14%	69.79%	69.00%	68.98%	68.84%	68.94%	68.20%	68.79%			
TOTAL DIVERSION RATE	48.34%	50.09%	50.88%	50.80%	51.18%	52.26%	52.71%	52.84%	53.27%			

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2019

	2018 July	2018 August	2018 September	2018 October	2018 November	2018 December	2019 January	2019 February	2019 March	2019 April	2019 May	2019 June	2019 July
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
SAN MATEO													
Commercial													
Commercial Solid Waste	1,338.76	1,282.88	1,112.81	1,370.52	1,268.09	1,240.16	1,276.08	1,124.26	1,213.80	1,182.67	1,221.66	1,106.12	1,210.95
Commercial Recycling	446.71	470.16	382.35	471.80	416.20	469.78	481.94	414.35	413.54	431.07	441.31	428.64	471.37
Commercial Organics	312.91	322.06	274.87	339.94	323.81	320.92	299.39	293.99	331.54	297.32	327.64	289.48	348.74
Subtotal - Disposed	1,338.76	1,282.88	1,112.81	1,370.52	1,268.09	1,240.16	1,276.08	1,124.26	1,213.80	1,182.67	1,221.66	1,106.12	1,210.95
Subtotal - Diverted	759.62	792.22	657.22	811.74	740.01	790.70	781.33	708.34	745.08	728.39	768.95	718.12	820.11
Diversion Rate	36.20%	38.18%	37.13%	37.20%	36.85%	38.93%	37.98%	38.65%	38.04%	38.11%	38.63%	39.37%	40.38%
MFD													
MFD Solid Waste	900.26	907.95	794.85	948.36	902.95	933.40	939.41	851.87	889.51	920.16	910.42	833.16	939.10
MFD Recycling	268.55	260.87	233.79	260.10	255.04	269.76	281.72	229.51	232.12	247.59	245.56	235.83	258.23
MFD Organics	22.52	25.50	20.50	24.77	23.47	22.77	23.27	20.59	24.48	22.41	24.58	20.45	22.87
Subtotal - Disposed	900.26	907.95	794.85	948.36	902.95	933.40	939.41	851.87	889.51	920.16	910.42	833.16	939.10
Subtotal - Diverted	291.07	286.37	254.29	284.87	278.51	292.53	304.99	250.10	256.60	270.00	270.14	256.28	281.10
Diversion Rate	24.43%	23.98%	24.24%	23.10%	23.57%	23.86%	24.51%	22.70%	22.39%	22.69%	22.88%	23.52%	23.04%
Roll-Off													
Roll-Off Solid Waste	299.97	336.51	263.90	302.68	290.09	327.21	332.43	298.65	336.25	344.18	384.37	342.57	372.58
Roll-Off Recycling	30.72	31.48	26.33	44.95	42.55	44.10	36.35	32.81	31.32	30.00	35.88	34.71	39.56
Roll-Off Organics	29.82	29.30	31.54	32.25	44.15	34.36	32.37	30.92	35.83	28.40	36.77	24.10	30.02
Subtotal - Disposed	299.97	336.51	263.90	302.68	290.09	327.21	332.43	298.65	336.25	344.18	384.37	342.57	372.58
Subtotal - Diverted	60.54	60.78	57.87	77.20	86.70	78.46	68.72	63.73	67.15	58.40	72.65	58.81	69.58
Diversion Rate	16.79%	15.30%	17.98%	20.32%	23.01%	19.34%	17.13%	17.59%	16.65%	14.51%	15.90%	14.65%	15.74%
Residential													
Residential Solid Waste	1,092.34	1,187.56	983.88	1,107.19	1,135.79	1,097.51	1,093.99	1,029.57	1,040.12	1,048.77	1,135.80	989.25	1,132.81
Residential Curbside Recycling	691.12	737.59	634.18	699.25	768.27	748.93	796.91	629.40	644.65	645.20	715.63	620.51	647.00
Residential Curbside Organics	1,139.80	1,265.04	1,027.37	1,138.55	1,227.45	1,308.58	1,261.29	896.94	1,103.59	1,387.42	1,346.15	1,126.46	1,255.07
Subtotal - Disposed	1,092.34	1,187.56	983.88	1,107.19	1,135.79	1,097.51	1,093.99	1,029.57	1,040.12	1,048.77	1,135.80	989.25	1,132.81
Subtotal - Diverted	1,830.92	2,002.63	1,661.55	1,837.80	1,995.72	2,057.51	2,058.20	1,526.34	1,748.24	2,032.62	2,061.78	1,746.97	1,902.07
Diversion Rate	62.63%	62.77%	62.81%	62.40%	63.73%	65.21%	65.29%	59.72%	62.70%	65.96%	64.48%	63.85%	62.67%
Total Disposed	3,631.33	3,714.90	3,155.44	3,728.75	3,596.92	3,598.28	3,641.91	3,304.35	3,479.68	3,495.78	3,652.25	3,271.10	3,655.44
Total Diverted	2,942.15	3,142.00	2,630.93	3,011.61	3,100.94	3,219.20	3,213.24	2,548.51	2,817.07	3,089.41	3,173.52	2,780.18	3,072.86
Total Diversion Rate	44.76%	45.82%	45.47%	44.68%	46.30%	47.22%	46.87%	43.54%	44.74%	46.91%	46.49%	45.94%	45.67%
Single-Family Measured Diversion Rate	62.63%	62.77%	62.81%	62.40%	63.73%	65.21%	65.29%	59.72%	62.70%	65.96%	64.48%	63.85%	62.67%
Commercial Measured Diversion Rate	30.44%	31.07%	30.86%	30.93%	30.99%	31.72%	31.19%	31.00%	30.46%	30.16%	30.64%	31.17%	31.70%
MFD Measured Diversion Rate	24.43%	23.98%	24.24%	23.10%	23.57%	23.86%	24.51%	22.70%	22.39%	22.69%	22.88%	23.52%	23.04%
Overall Measured Diversion Rate	44.76%	45.82%	45.47%	44.68%	46.30%	47.22%	46.87%	43.54%	44.74%	46.91%	46.49%	45.94%	45.67%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JULY 2019

<u>MEMBER AGENCY</u>	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2018 - 2019	2018 - 2019
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>2019 Tons</u>	<u>Tons Incr/(Decr)</u>	<u>% Change</u>	
San Mateo												
Commercial¹ and MFD												
Commercial Solid Waste	8,188.10	8,876.43	8,012.65	8,250.53	8,315.74	8,451.93	8,457.97	8,664.67	8,335.54	(329.13)	-3.80%	
MFD Solid Waste	6,872.36	5,830.24	6,320.86	6,002.41	6,273.47	6,124.60	6,163.24	6,108.32	6,283.63	175.31	2.87%	
Roll-Off Solid Waste	2,379.77	2,668.50	2,547.69	2,362.09	2,399.42	2,423.07	2,140.08	2,114.62	2,411.03	296.41	14.02%	
Commercial Recycling	2,043.74	2,537.27	2,640.31	2,894.90	2,811.27	3,166.22	3,076.43	3,162.60	3,082.22	(80.38)	-2.54%	
MFD Recycling	1,339.83	1,184.67	1,450.44	1,482.21	1,573.01	1,668.68	1,743.22	1,805.34	1,730.56	(74.78)	-4.14%	
Roll-Off Recycling	238.66	294.59	231.01	225.69	214.60	206.62	212.32	203.61	240.63	37.02	18.18%	
Commercial Organics	1,526.99	1,738.37	1,721.36	1,785.20	1,992.00	2,129.35	2,407.15	2,346.18	2,188.10	(158.08)	-6.74%	
MFD Organics	220.49	187.01	222.34	166.65	177.93	177.49	148.79	175.85	158.65	(17.20)	-9.78%	
Roll-Off Organics	0.00	18.50	0.00	0.00	0.00	95.66	276.19	244.08	218.41	(25.67)	-10.52%	
SUBTOTAL - Disposed Tons	17,440.23	17,375.17	16,881.20	16,615.03	16,988.63	16,999.60	16,761.29	16,887.61	17,030.20	142.59	0.84%	
SUBTOTAL - Diverted Tons	5,369.71	5,960.41	6,265.46	6,554.65	6,768.81	7,444.02	7,864.10	7,937.66	7,618.57	(319.09)	-4.02%	
Residential												
Residential Solid Waste	6,985.21	7,299.77	7,281.45	7,192.25	7,308.49	7,397.87	7,519.08	7,425.41	7,470.31	44.90	0.60%	
Residential Curbside Recycling	5,093.57	4,809.27	4,830.74	4,885.82	4,885.71	5,084.03	5,098.34	5,000.55	4,699.30	(301.25)	-6.02%	
Residential Curbside Organics	7,931.61	8,060.49	8,200.57	7,864.44	7,604.14	8,206.36	8,537.30	8,170.13	8,376.92	206.79	2.53%	
SUBTOTAL - Disposed Tons	6,985.21	7,299.77	7,281.45	7,192.25	7,308.49	7,397.87	7,519.08	7,425.41	7,470.31	44.90	0.60%	
SUBTOTAL - Diverted Tons	13,025.18	12,869.76	13,031.31	12,750.26	12,489.85	13,290.39	13,635.64	13,170.68	13,076.22	(94.46)	-0.72%	
Commercial/MFD and Residential												
TOTAL TONS DISPOSED	24,425.44	24,674.94	24,162.65	23,807.28	24,297.12	24,397.47	24,280.37	24,313.02	24,500.51			
TOTAL TONS DIVERTED	18,394.89	18,830.17	19,296.77	19,304.91	19,258.66	20,734.41	21,499.74	21,108.34	20,694.79			
COMMERCIAL DIVERSION RATE	23.54%	25.54%	27.07%	28.29%	28.49%	30.45%	31.93%	31.97%	30.91%			
MFD DIVERSION RATE	18.50%	19.05%	20.93%	21.55%	21.82%	23.16%	23.49%	24.49%	23.12%			
RESIDENTIAL DIVERSION RATE	65.09%	63.81%	64.15%	63.94%	63.09%	64.24%	64.46%	63.95%	63.64%			
TOTAL DIVERSION RATE	42.96%	43.28%	44.40%	44.78%	44.22%	45.94%	46.96%	46.47%	45.79%			

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2019

	2018 July	2018 August	2018 September	2018 October	2018 November	2018 December	2019 January	2019 February	2019 March	2019 April	2019 May	2019 June	2019 July
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
COUNTY FRANCHISED AREA													
Commercial													
Commercial Solid Waste	70.22	72.90	61.44	71.22	67.90	66.75	72.73	66.27	69.32	64.69	69.50	63.07	66.39
Commercial Recycling	28.54	28.56	25.23	31.35	27.18	30.02	33.23	29.02	28.85	30.05	30.28	28.18	32.08
Commercial Organics	15.72	18.47	15.86	17.84	17.38	17.12	18.36	16.37	17.52	19.39	20.51	17.16	15.77
Subtotal - Disposed	70.22	72.90	61.44	71.22	67.90	66.75	72.73	66.27	69.32	64.69	69.50	63.07	66.39
Subtotal - Diverted	44.26	47.03	41.09	49.19	44.56	47.14	51.59	45.39	46.37	49.44	50.79	45.34	47.85
Diversion Rate	38.66%	39.21%	40.08%	40.85%	39.62%	41.39%	41.50%	40.65%	40.08%	43.32%	42.22%	41.82%	41.89%
MFD													
MFD Solid Waste	38.70	39.09	35.08	37.90	36.38	35.49	38.15	36.15	36.04	35.40	37.90	33.40	34.59
MFD Recycling	6.25	6.38	5.41	6.32	6.20	6.61	7.04	5.96	6.07	6.19	6.28	5.53	5.72
MFD Organics	0.09	0.10	0.09	0.11	0.12	0.12	0.12	0.10	0.11	0.13	0.12	0.11	0.11
Subtotal - Disposed	38.70	39.09	35.08	37.90	36.38	35.49	38.15	36.15	36.04	35.40	37.90	33.40	34.59
Subtotal - Diverted	6.34	6.48	5.50	6.43	6.32	6.73	7.16	6.06	6.18	6.32	6.40	5.64	5.83
Diversion Rate	14.08%	14.22%	13.55%	14.50%	14.80%	15.94%	15.80%	14.36%	14.64%	15.15%	14.45%	14.45%	14.42%
Roll-Off													
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	3.79	0.00	0.00	3.51	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	3.79	0.00	0.00	3.51	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential													
Residential Solid Waste	233.49	250.01	208.63	246.52	238.08	242.14	238.89	218.20	202.16	222.47	238.21	207.80	248.28
Residential Curbside Recycling	194.81	194.16	181.38	197.44	207.26	204.94	220.32	174.50	175.23	178.04	181.96	161.85	182.55
Residential Curbside Organics	346.55	351.60	306.96	368.67	351.24	438.90	397.27	276.42	313.27	394.71	391.90	317.13	350.58
Subtotal - Disposed	233.49	250.01	208.63	246.52	238.08	242.14	238.89	218.20	202.16	222.47	238.21	207.80	248.28
Subtotal - Diverted	541.36	545.76	488.34	566.11	558.50	643.84	617.59	450.92	488.50	572.75	573.86	478.98	533.13
Diversion Rate	69.87%	68.58%	70.07%	69.66%	70.11%	72.67%	72.11%	67.39%	70.73%	72.02%	70.67%	69.74%	68.23%
Total Disposed	342.41	362.00	305.15	355.64	342.36	348.17	349.77	320.62	311.03	322.56	345.61	304.27	349.26
Total Diverted	591.96	599.27	534.93	621.73	609.38	697.71	676.34	502.37	541.05	628.51	631.05	529.96	586.81
Total Diversion Rate	63.35%	62.34%	63.68%	63.61%	64.03%	66.71%	65.91%	61.04%	63.50%	66.08%	64.61%	63.53%	62.69%
Single-Family Measured Diversion Rate	69.87%	68.58%	70.07%	69.66%	70.11%	72.67%	72.11%	67.39%	70.73%	72.02%	70.67%	69.74%	68.23%
Commercial Measured Diversion Rate	31.72%	32.33%	32.56%	33.76%	32.79%	33.69%	34.63%	33.44%	32.55%	35.78%	34.75%	34.57%	34.71%
MFD Measured Diversion Rate	14.08%	14.22%	13.55%	14.50%	14.80%	15.94%	15.80%	14.36%	14.64%	15.15%	14.45%	14.45%	14.42%
Overall Measured Diversion Rate	63.35%	62.34%	63.68%	63.61%	64.03%	66.71%	65.91%	61.04%	63.50%	66.08%	64.61%	63.53%	62.69%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JULY 2019

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2018 -</u>	<u>2018 -</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>2019 Tons</u>	<u>Tons</u>	<u>Incr/(Decr)</u>	<u>% Change</u>
County Franchised Area												
Commercial¹ and MFD												
Commercial Solid Waste	549.23	718.64	575.74	530.54	485.02	479.41	539.14	498.32	471.97	(26.35)	-5.29%	
MFD Solid Waste	230.60	212.03	241.74	238.85	248.56	258.64	259.40	251.11	251.63	0.52	0.21%	
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	3.51	3.51	100.00%	
Commercial Recycling	113.08	136.46	150.47	159.58	165.43	184.76	209.35	204.75	211.69	6.94	3.39%	
MFD Recycling	34.20	28.05	29.02	28.55	31.72	33.96	36.51	37.71	42.79	5.08	13.47%	
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Organics	81.44	127.11	126.24	170.71	200.16	171.80	133.29	129.34	125.08	(4.26)	-3.29%	
MFD Organics	4.54	3.05	2.97	1.98	2.24	2.16	1.78	1.15	0.80	(0.35)	-30.43%	
Roll-Off Organics	0.10	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
SUBTOTAL - Disposed Tons	779.83	930.67	817.48	769.39	733.58	738.05	798.54	749.43	727.11	(22.32)	-2.98%	
SUBTOTAL - Diverted Tons	233.36	294.67	308.70	360.82	399.55	392.68	380.93	372.95	380.36	7.41	1.99%	
Residential												
Residential Solid Waste	1,476.44	1,554.47	1,539.76	1,552.52	1,546.71	1,570.86	1,602.24	1,581.06	1,576.01	(5.05)	-0.32%	
Residential Curbside Recycling	1,265.36	1,361.29	1,380.84	1,348.34	1,378.50	1,361.91	1,362.29	1,372.75	1,274.45	(98.30)	-7.16%	
Residential Curbside Organics	2,301.61	2,384.91	2,505.26	2,212.54	2,260.98	2,349.46	2,509.14	2,347.72	2,441.28	93.56	3.99%	
SUBTOTAL - Disposed Tons	1,476.44	1,554.47	1,539.76	1,552.52	1,546.71	1,570.86	1,602.24	1,581.06	1,576.01	(5.05)	-0.32%	
SUBTOTAL - Diverted Tons	3,566.97	3,746.20	3,886.10	3,560.88	3,639.48	3,711.37	3,871.43	3,720.47	3,715.73	(4.74)	-0.13%	
Commercial/MFD and Residential												
TOTAL TONS DISPOSED	2,256.27	2,485.14	2,357.24	2,321.91	2,280.29	2,308.91	2,400.78	2,330.49	2,303.12			
TOTAL TONS DIVERTED	3,800.33	4,040.87	4,194.80	3,921.70	4,039.03	4,104.05	4,252.36	4,093.42	4,096.09			
COMMERCIAL DIVERSION RATE	23.03%	24.05%	27.41%	31.93%	35.26%	34.73%	32.30%	33.23%	34.34%			
MFD DIVERSION RATE	14.38%	12.79%	11.69%	11.33%	12.02%	12.25%	12.86%	13.40%	14.77%			
RESIDENTIAL DIVERSION RATE	70.73%	70.67%	71.62%	69.64%	70.18%	70.26%	70.73%	70.18%	70.22%			
TOTAL DIVERSION RATE	62.75%	61.92%	64.02%	62.81%	63.92%	64.00%	63.92%	63.72%	64.01%			

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2019

	2018 July	2018 August	2018 September	2018 October	2018 November	2018 December	2019 January	2019 February	2019 March	2019 April	2019 May	2019 June	2019 July
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
WEST BAY													
Commercial													
Commercial Solid Waste	30.25	32.98	27.65	31.74	28.10	29.56	29.49	27.67	28.02	27.39	29.17	26.83	29.03
Commercial Recycling	15.54	15.64	13.90	16.22	14.22	14.97	14.24	14.70	14.73	14.15	15.18	14.86	14.20
Commercial Organics	16.18	15.35	12.92	16.82	13.90	14.24	14.16	13.60	14.76	15.78	15.58	14.91	15.12
Subtotal - Disposed	30.25	32.98	27.65	31.74	28.10	29.56	29.49	27.67	28.02	27.39	29.17	26.83	29.03
Subtotal - Diverted	31.72	30.99	26.82	33.04	28.12	29.21	28.40	28.30	29.49	29.93	30.76	29.77	29.32
Diversion Rate	51.19%	48.44%	49.24%	51.00%	50.02%	49.70%	49.06%	50.56%	51.28%	52.22%	51.33%	52.60%	50.25%
MFD													
MFD Solid Waste	1.71	2.01	1.65	1.51	1.90	1.77	2.25	1.90	1.60	1.75	1.75	1.55	1.60
MFD Recycling	0.77	0.88	0.74	0.88	0.83	0.82	0.95	0.78	0.77	0.59	0.61	0.56	0.60
MFD Organics	0.13	0.16	0.15	0.21	0.14	0.20	0.18	0.13	0.12	0.12	0.12	0.10	0.12
Subtotal - Disposed	1.71	2.01	1.65	1.51	1.90	1.77	2.25	1.90	1.60	1.75	1.75	1.55	1.60
Subtotal - Diverted	0.90	1.04	0.89	1.09	0.97	1.02	1.13	0.91	0.89	0.71	0.73	0.66	0.72
Diversion Rate	34.48%	34.10%	35.04%	41.92%	33.80%	36.56%	33.43%	32.38%	35.74%	28.86%	29.44%	29.86%	31.03%
Roll-Off													
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential													
Residential Solid Waste	100.13	102.53	94.35	107.43	106.45	102.37	112.74	95.45	87.87	109.64	119.53	103.63	108.39
Residential Curbside Recycling	82.61	88.59	79.33	92.21	95.89	91.92	110.64	77.11	68.55	80.21	86.52	74.62	80.63
Residential Curbside Organics	176.94	185.48	173.01	225.76	215.15	290.57	259.80	175.29	172.80	204.77	226.39	168.42	194.78
Subtotal - Disposed	100.13	102.53	94.35	107.43	106.45	102.37	112.74	95.45	87.87	109.64	119.53	103.63	108.39
Subtotal - Diverted	259.55	274.07	252.34	317.97	311.04	382.49	370.44	252.40	241.35	284.98	312.91	243.04	275.41
Diversion Rate	72.16%	72.77%	72.79%	74.75%	74.50%	78.89%	76.67%	72.56%	73.31%	72.22%	72.36%	70.11%	71.76%
Total Disposed	132.09	137.52	123.65	140.68	136.45	133.70	144.48	125.02	117.49	138.78	150.45	132.01	139.02
Total Diverted	292.17	306.10	280.05	352.10	340.13	412.72	399.97	281.61	271.73	315.62	344.40	273.47	305.45
Total Diversion Rate	68.87%	69.00%	69.37%	71.45%	71.37%	75.53%	73.46%	69.25%	69.81%	69.46%	69.60%	67.44%	68.72%
Single-Family Measured Diversion Rate	72.16%	72.77%	72.79%	74.75%	74.50%	78.89%	76.67%	72.56%	73.31%	72.22%	72.36%	70.11%	71.76%
Commercial Measured Diversion Rate	50.51%	47.79%	48.61%	50.65%	49.23%	49.11%	48.20%	49.69%	50.63%	51.25%	50.46%	51.74%	49.51%
MFD Measured Diversion Rate	34.48%	34.10%	35.04%	41.92%	33.80%	36.56%	33.43%	32.38%	35.74%	28.86%	29.44%	29.86%	31.03%
Overall Measured Diversion Rate	68.87%	69.00%	69.37%	71.45%	71.37%	75.53%	73.46%	69.25%	69.81%	69.46%	69.60%	67.44%	68.72%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JULY 2019

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2018 -</u>	<u>2018 -</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>2019 Tons</u>	<u>Tons</u>	<u>Incr/(Decr)</u>	<u>% Change</u>
West Bay Sanitary												
Commercial¹ and MFD												
Commercial Solid Waste	234.01	221.10	207.73	227.52	228.47	228.34	200.64	203.58	197.60	(5.98)	-2.94%	
MFD Solid Waste	43.27	30.84	36.35	16.02	15.86	15.54	15.23	13.28	12.40	(0.88)	-6.63%	
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Recycling	56.04	74.39	72.97	83.88	89.31	92.73	114.47	110.43	102.06	(8.37)	-7.58%	
MFD Recycling	9.09	9.32	11.37	7.47	7.84	7.54	7.41	5.88	4.86	(1.02)	-17.35%	
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Organics	24.01	57.88	80.39	80.77	75.93	96.06	108.95	107.23	103.91	(3.32)	-3.10%	
MFD Organics	0.00	0.00	0.18	0.93	1.00	1.13	2.62	2.01	0.89	(1.12)	-55.72%	
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
SUBTOTAL - Disposed Tons	277.28	251.94	244.08	243.54	244.33	243.88	215.87	216.86	210.00	(6.86)	-3.16%	
SUBTOTAL - Diverted Tons	89.14	141.59	164.91	173.05	174.08	197.46	233.45	225.55	211.72	(13.83)	-6.13%	
Residential												
Residential Solid Waste	606.84	670.77	696.73	661.50	653.02	658.84	665.48	676.65	737.25	60.60	8.96%	
Residential Curbside Recycling	615.76	657.18	627.95	634.61	619.03	622.91	627.17	610.58	578.28	(32.30)	-5.29%	
Residential Curbside Organics	1,325.63	1,348.57	1,409.52	1,281.47	1,307.59	1,329.59	1,406.43	1,339.57	1,402.25	62.68	4.68%	
SUBTOTAL - Disposed Tons	606.84	670.77	696.73	661.50	653.02	658.84	665.48	676.65	737.25	60.60	8.96%	
SUBTOTAL - Diverted Tons	1,941.39	2,005.75	2,037.47	1,916.08	1,926.62	1,952.50	2,033.60	1,950.15	1,980.53	30.38	1.56%	
Commercial/MFD and Residential												
TOTAL TONS DISPOSED	884.12	922.71	940.81	905.04	897.35	902.72	881.35	893.51	947.25			
TOTAL TONS DIVERTED	2,030.53	2,147.34	2,202.38	2,089.13	2,100.70	2,149.96	2,267.05	2,175.70	2,192.25			
COMMERCIAL DIVERSION RATE	24.33%	35.98%	40.32%	41.54%	41.61%	44.74%	51.96%	50.98%	50.20%			
MFD DIVERSION RATE	17.36%	23.21%	24.11%	34.40%	35.79%	35.81%	39.71%	37.27%	31.68%			
RESIDENTIAL DIVERSION RATE	76.19%	74.94%	74.52%	74.34%	74.69%	74.77%	75.34%	74.24%	72.87%			
TOTAL DIVERSION RATE	69.67%	69.94%	70.07%	69.77%	70.07%	70.43%	72.01%	70.89%	69.83%			

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2019

	2018 July	2018 August	2018 September	2018 October	2018 November	2018 December	2019 January	2019 February	2019 March	2019 April	2019 May	2019 June	2019 July
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
TOTAL SBWMA													
Commercial													
Commercial Solid Waste	5,721.85	5,785.63	5,002.27	5,763.50	5,429.98	5,534.88	5,751.57	5,200.41	5,430.00	5,447.75	5,586.51	5,126.56	5,577.61
Commercial Recycling	2,124.70	2,185.06	1,817.49	2,204.78	2,019.33	2,093.74	2,322.79	2,083.60	2,117.54	2,076.94	2,122.86	2,000.43	2,131.45
Commercial Organics	2,273.26	2,388.12	2,053.19	2,607.58	2,240.09	2,497.26	2,383.52	2,133.48	2,344.59	2,284.34	2,324.11	2,180.76	2,323.43
Subtotal - Disposed	5,721.85	5,785.63	5,002.27	5,763.50	5,429.98	5,534.88	5,751.57	5,200.41	5,430.00	5,447.75	5,586.51	5,126.56	5,577.61
Subtotal - Diverted	4,397.96	4,573.18	3,870.68	4,812.36	4,259.42	4,591.00	4,706.31	4,217.08	4,462.13	4,361.28	4,446.97	4,181.19	4,454.88
Diversion Rate	43.46%	44.15%	43.62%	45.50%	43.96%	45.34%	45.00%	44.78%	45.11%	44.46%	44.32%	44.92%	44.40%
MFD													
MFD Solid Waste	2,871.12	2,942.64	2,522.20	2,903.48	2,810.86	2,842.42	2,952.38	2,676.74	2,802.95	2,876.72	2,923.28	2,655.22	2,954.32
MFD Recycling	818.83	824.14	714.01	822.42	801.68	849.48	877.53	748.25	746.42	780.48	798.42	739.97	804.62
MFD Organics	86.00	88.71	77.63	92.00	86.43	97.78	95.81	82.61	89.29	102.02	100.86	87.94	100.46
Subtotal - Disposed	2,871.12	2,942.64	2,522.20	2,903.48	2,810.86	2,842.42	2,952.38	2,676.74	2,802.95	2,876.72	2,923.28	2,655.22	2,954.32
Subtotal - Diverted	904.83	912.85	791.64	914.42	888.11	947.26	973.34	830.86	835.71	882.50	899.28	827.91	905.08
Diversion Rate	23.96%	23.68%	23.89%	23.95%	24.01%	25.00%	24.79%	23.69%	22.97%	23.48%	23.53%	23.77%	23.45%
Roll-Off													
Roll-Off Solid Waste	1,824.45	1,971.90	1,653.20	1,843.63	1,729.89	1,772.10	1,832.90	1,627.82	1,797.69	1,795.74	1,795.81	1,682.60	1,834.28
Roll-Off Recycling	227.87	238.59	240.88	272.22	257.29	269.53	268.57	220.52	229.23	240.43	246.99	226.75	251.77
Roll-Off Organics	172.15	148.49	192.91	243.67	231.01	240.82	268.11	256.53	289.38	252.13	273.39	243.74	253.96
Subtotal - Disposed	1,824.45	1,971.90	1,653.20	1,843.63	1,729.89	1,772.10	1,832.90	1,627.82	1,797.69	1,795.74	1,795.81	1,682.60	1,834.28
Subtotal - Diverted	400.02	387.08	433.79	515.89	488.30	510.35	536.68	477.05	518.61	492.56	520.38	470.49	505.73
Diversion Rate	17.98%	16.41%	20.79%	21.86%	22.01%	22.36%	22.65%	22.66%	22.39%	21.53%	22.47%	21.85%	21.61%
Residential													
Residential Solid Waste	5,149.13	5,370.77	4,578.82	5,191.81	5,159.85	5,164.68	5,173.98	4,755.90	4,723.40	4,987.15	5,189.40	4,658.50	5,342.58
Residential Curbside Recycling	3,340.10	3,508.07	3,048.95	3,497.68	3,640.05	3,602.69	3,805.41	3,103.12	3,058.85	3,147.42	3,341.64	2,999.91	3,218.68
Residential Curbside Organics	6,225.31	6,582.06	5,655.96	6,554.51	6,599.09	7,953.91	7,389.61	5,237.34	6,021.36	7,554.92	7,364.03	5,975.41	6,732.60
Subtotal - Disposed	5,149.13	5,370.77	4,578.82	5,191.81	5,159.85	5,164.68	5,173.98	4,755.90	4,723.40	4,987.15	5,189.40	4,658.50	5,342.58
Subtotal - Diverted	9,565.41	10,090.13	8,704.91	10,052.19	10,239.14	11,556.60	11,195.02	8,340.46	9,080.21	10,702.34	10,705.67	8,975.32	9,951.28
Diversion Rate	65.01%	65.26%	65.53%	65.94%	66.49%	69.11%	68.39%	63.69%	65.78%	68.21%	67.35%	65.83%	65.07%
Total Disposed	15,566.55	16,070.94	13,756.49	15,702.42	15,130.58	15,314.08	15,710.83	14,260.87	14,754.04	15,107.36	15,495.00	14,122.88	15,708.79
Total Diverted	15,268.22	15,963.24	13,801.02	16,294.86	15,874.97	17,605.21	17,411.35	13,865.45	14,896.66	16,438.68	16,572.30	14,454.91	15,816.97
Total Diversion Rate	49.52%	49.83%	50.08%	50.93%	51.20%	53.48%	52.57%	49.30%	50.24%	52.11%	51.68%	50.58%	50.17%
Single-Family Measured Diversion Rate	65.01%	65.26%	65.53%	65.94%	66.49%	69.11%	68.39%	63.69%	65.78%	68.21%	67.35%	65.83%	65.07%
Commercial Measured Diversion Rate	35.38%	35.44%	35.70%	37.26%	36.11%	37.34%	37.11%	36.76%	36.70%	36.18%	36.28%	36.67%	36.14%
MFD Measured Diversion Rate	23.96%	23.68%	23.89%	23.95%	24.01%	25.00%	24.79%	23.69%	22.97%	23.48%	23.53%	23.77%	23.45%
Overall Measured Diversion Rate	49.52%	49.83%	50.08%	50.93%	51.20%	53.48%	52.57%	49.30%	50.24%	52.11%	51.68%	50.58%	50.17%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JULY 2019

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2018 -</u>	<u>2018 -</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>2019 Tons</u>	<u>Tons</u> <u>Incr/(Decr)</u>	<u>% Change</u>	
TOTAL SBWMA												
Commercial¹ and MFD												
Commercial Solid Waste	37,390.41	39,574.96	36,903.44	37,062.26	37,805.08	37,979.33	38,843.10	38,342.46	38,120.41	(222.05)	-0.58%	
MFD Solid Waste	21,516.62	19,000.21	20,462.57	19,500.10	19,674.60	19,784.39	19,961.39	19,608.91	19,841.61	232.70	1.19%	
Roll-Off Solid Waste	12,876.40	12,940.20	11,619.84	11,366.10	11,530.18	12,176.16	12,062.28	12,531.17	12,366.84	(164.33)	-1.31%	
Commercial Recycling	9,186.18	11,083.65	11,302.78	12,334.03	12,941.95	14,121.81	14,408.82	14,807.80	14,855.61	47.81	0.32%	
MFD Recycling	3,630.72	3,603.73	4,380.92	4,541.01	4,838.79	5,189.23	5,496.70	5,618.57	5,495.69	(122.88)	-2.19%	
Roll-Off Recycling	991.30	838.34	741.33	906.98	1,132.32	1,092.15	1,287.54	1,594.85	1,684.26	89.41	5.61%	
Commercial Organics	8,531.57	9,350.62	10,455.55	10,829.63	12,697.05	13,971.97	15,161.10	15,529.04	15,974.23	445.19	2.87%	
MFD Organics	523.24	469.40	560.18	511.11	518.82	545.69	590.21	624.85	658.99	34.14	5.46%	
Roll-Off Organics	892.85	1,375.26	833.57	826.23	831.87	1,278.30	1,566.35	1,443.74	1,837.24	393.50	27.26%	
SUBTOTAL - Disposed Tons	71,783.43	71,515.37	68,985.85	67,928.46	69,009.86	69,939.88	70,866.77	70,482.54	70,328.86	(153.68)	-0.22%	
SUBTOTAL - Diverted Tons	23,755.86	26,721.00	28,274.33	29,948.99	32,960.80	36,199.15	38,510.72	39,618.85	40,506.02	887.17	2.24%	
Residential												
Residential Solid Waste	34,200.02	34,386.25	34,176.22	33,641.37	34,200.81	34,759.93	35,380.25	34,731.14	34,830.91	99.77	0.29%	
Residential Curbside Recycling	23,445.91	23,244.47	23,637.25	23,591.09	23,647.30	24,063.59	24,172.99	23,915.05	22,675.03	(1,240.02)	-5.19%	
Residential Curbside Organics	43,183.44	44,211.76	45,319.04	42,021.37	41,639.07	44,062.70	46,078.82	44,151.66	46,275.27	2,123.61	4.81%	
SUBTOTAL - Disposed Tons	34,200.02	34,386.25	34,176.22	33,641.37	34,200.81	34,759.93	35,380.25	34,731.14	34,830.91	99.77	0.29%	
SUBTOTAL - Diverted Tons	66,629.35	67,456.23	68,956.29	65,612.46	65,286.37	68,126.29	70,251.81	68,066.71	68,950.30	883.59	1.30%	
Commercial/MFD and Residential												
TOTAL TONS DISPOSED	105,983.45	105,901.62	103,162.07	101,569.83	103,210.67	104,699.81	106,247.02	105,213.68	105,159.77			
TOTAL TONS DIVERTED	90,385.21	94,177.23	97,230.62	95,561.45	98,247.17	104,325.44	108,762.53	107,685.56	109,456.32			
COMMERCIAL DIVERSION RATE	24.87%	27.20%	29.07%	30.60%	32.32%	34.11%	35.21%	35.98%	36.55%			
MFD DIVERSION RATE	16.18%	17.65%	19.45%	20.58%	21.40%	22.47%	23.37%	24.15%	23.68%			
RESIDENTIAL DIVERSION RATE	66.08%	66.24%	66.86%	66.11%	65.62%	66.22%	66.51%	66.21%	66.44%			
TOTAL DIVERSION RATE	46.03%	47.07%	48.52%	48.48%	48.77%	49.91%	50.58%	50.58%	51.00%			

¹ Includes Agency facilities tonnage

Recology San Mateo County
 Inquiry, Service Request and
 Complaint Summary
 Rate Year 2019

	Single-Family Missed Pick-Up Initial Complaints 8.02.B.2				Single-Family Missed Pick-Up Collection Events 8.02.B.2				Excessive Noise 8.02.J				Discourteous Behavior 8.06.J				Property Damage 8.02.H				Spills 8.02.I			
	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3
Atherton	16	0	0	16	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Belmont	90	0	0	90	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Burlingame	102	0	0	102	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	
East Palo Alto	50	0	0	50	1	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Foster City	40	0	0	40	0	0	0	0	1	0	0	1	0	0	0	0	0	0	0	0	0	0	0	
Hillsborough	86	0	0	86	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Menlo Park	97	0	0	97	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	0	0	3	
North Fair Oaks	36	0	0	36	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Redwood City	181	0	0	181	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
San Carlos	111	0	0	111	1	0	0	1	0	0	0	0	0	0	0	0	0	0	0	2	0	0	2	
San Mateo	291	0	0	291	0	0	0	0	1	0	0	1	0	0	0	0	1	0	0	1	2	0	2	
County Franchised Area	66	0	0	66	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
West Bay	25	0	0	25	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Totals	1,191	0	0	1,191	2	0	0	2	2	0	0	2	0	0	0	0	1	0	0	1	8	0	8	

	On-call Bulky Item Collection 5.05				Extra/Overage Requests 8.02.G				Recycling Tote-Bag Request 5.03.B.2				Information requests 7.02.A				Billing Inquiries			
	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3
Atherton	49	0	0	49	11	0	0	11	0	0	0	0	82	0	0	82	8	0	0	8
Belmont	254	0	0	254	18	0	0	18	0	0	0	0	222	0	0	222	27	0	0	27
Burlingame	247	0	0	247	30	0	0	30	0	0	0	0	246	0	0	246	27	0	0	27
East Palo Alto	157	0	0	157	13	0	0	13	0	0	0	0	139	0	0	139	9	0	0	9
Foster City	240	0	0	240	11	0	0	11	1	0	0	1	176	0	0	176	25	0	0	25
Hillsborough	127	0	0	127	13	0	0	13	0	0	0	0	139	0	0	139	7	0	0	7
Menlo Park	250	0	0	250	35	0	0	35	0	0	0	0	315	0	0	315	63	0	0	63
North Fair Oaks	85	0	0	85	7	0	0	7	1	0	0	1	84	0	0	84	2	0	0	2
Redwood City	568	0	0	568	73	0	0	73	0	0	0	0	561	0	0	561	12	0	0	12
San Carlos	287	0	0	287	43	0	0	43	1	0	0	1	467	0	0	467	47	0	0	47
San Mateo	761	0	0	761	66	0	0	66	1	0	0	1	759	0	0	759	211	0	0	211
County Franchised Area	160	0	0	160	9	0	0	9	0	0	0	0	147	0	0	147	26	0	0	26
West Bay	62	0	0	62	5	0	0	5	0	0	0	0	67	0	0	67	12	0	0	12
Totals	3,247	0	0	3,247	334	0	0	334	4	0	0	4	3,404	0	0	3,404	476	0	0	476

Recology San Mateo County
 Call Center Data and
 Quality Assurance Calls
 Rate Year 2019

SBWMA Service Area	Number of Calls Received	Number of Calls Answered	Number of Calls Dropped	Percentage of Calls Dropped	Average Hold Time in Seconds	Percentage of Calls Answered in Thirty Seconds	Number of Quality Assurance Calls Made
July	17,860	17,381	479	2.68%	14.70	91.72%	224
August	0	0	0	0.00%	0.00	0.00%	0
September	0	0	0	0.00%	0.00	0.00%	0

Recology San Mateo County
 On-Site Customer Assessments,
 Visual Audits and Recycling
 Tote-Bags Delivered
 Rate Year 2019

	Number of On-site Assessments 7.04.E				Number of Visual Audits 7.06				Recycling Tote-Bags Delivered			
	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3
Atherton	0	0	0	0	0	0	0	0	0	0	0	0
Belmont	3	0	0	3	0	0	0	0	14	0	0	14
Burlingame	7	0	0	7	1	0	0	1	40	0	0	40
East Palo Alto	5	0	0	5	0	0	0	0	0	0	0	0
Foster City	1	0	0	1	1	0	0	1	0	0	0	0
Hillsborough	0	0	0	0	0	0	0	0	0	0	0	0
Menlo Park	29	0	0	29	2	0	0	2	0	0	0	0
North Fair Oaks	2	0	0	2	2	0	0	2	0	0	0	0
Redwood City	11	0	0	11	0	0	0	0	17	0	0	17
San Carlos	8	0	0	8	2	0	0	2	5	0	0	5
San Mateo	1	0	0	1	4	0	0	4	41	0	0	41
County Franchised Area	4	0	0	4	0	0	0	0	0	0	0	0
West Bay	0	0	0	0	0	0	0	0	0	0	0	0
Totals	71	0	0	71	12	0	0	12	117	0	0	117