



MONTHLY REPORT TO THE SBWMA FOR OCTOBER 2019

Submitted November 15, 2019



November 15, 2019

Joe La Mariana
Executive Director
SBWMA/RethinkWaste
610 Elm Street, Suite 202
San Carlos, CA 94070

Dear Mr. La Mariana:

Enclosed is a copy of the Recology October, 2019 monthly report to the SBWMA. Recology will send electronic copies to each jurisdiction.

In accordance with the requirements of Section 9.04 B of the Agreement, the undersigned hereby certifies, under penalty of perjury, that the report submitted herewith is true and correct to the best knowledge of the undersigned after reasonable inquiry.

If you should have any questions or require additional information, please call me at (650) 598-8226.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Michael Kelly', is written over a light blue horizontal line.

Michael Kelly
General Manager
Recology San Mateo County

cc: John Mangini



RECOLOGY SAN MATEO COUNTY

MONTHLY REPORT TO THE SBWMA

**For
OCTOBER 2019**

**Submitted
NOVEMBER 15, 2019**



OCTOBER 2019 MONTHLY REPORT

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OCTOBER 2019 MONTHLY REPORT

DEFINITIONS OF WASTE TYPES INCLUDED ON THE TONNAGE SUMMARY REPORT

Commercial Solid Waste – Franchised solid waste collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Commercial Recycling – Franchised recyclable materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. This includes construction and demolition debris collected from agency facilities. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Commercial Organics – Franchised organic materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Solid Waste – Franchised solid waste collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Recycling – Franchised recyclable materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Organics – Franchised organic materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Solid Waste – Franchised solid waste collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Recycling – Franchised recyclable materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. This includes construction and demolition debris. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Organics – Franchised organic materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Solid Waste – Franchised solid waste collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Recycling – Franchised recyclable materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Organics – Franchised organic materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.



OCTOBER 2019 MONTHLY REPORT SUMMARY

Monthly	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
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Commercial Tonnage Collected

Solid Waste	7,584.47	6,828.23	7,227.69	7,243.49	7,382.32	6,809.16	7,411.89	7,047.64	6,564.34	7,153.36		
Recyclables	2,591.36	2,304.12	2,346.77	2,317.37	2,369.85	2,227.18	2,383.22	2,354.19	2,205.00	2,433.73		
Organics	2,651.63	2,390.01	2,633.97	2,536.47	2,597.50	2,424.50	2,577.39	2,545.49	2,493.38	2,637.61		

Multi-Family Tonnage Collected

Solid Waste	2,952.38	2,676.74	2,802.95	2,876.72	2,923.28	2,655.22	2,954.32	2,800.87	2,700.46	2,754.08		
Recyclables	877.53	748.25	746.42	780.48	798.42	739.97	804.62	780.57	756.28	784.35		
Organics	95.81	82.61	89.29	102.02	100.86	87.94	100.46	93.11	94.41	97.56		

Residential Tonnage Collected

Solid Waste	5,173.98	4,755.90	4,723.40	4,987.15	5,189.40	4,658.50	5,342.58	5,049.55	4,772.18	5,008.32		
Recyclables	3,805.41	3,103.12	3,058.85	3,147.42	3,341.64	2,999.91	3,218.68	3,125.34	3,032.98	3,211.95		
Organics	7,389.61	5,237.34	6,021.36	7,554.92	7,364.03	5,975.41	6,732.60	6,363.25	5,934.41	6,621.23		

Diversion Rates

Commercial	37.11%	36.76%	36.70%	36.18%	36.28%	36.67%	36.14%	36.96%	37.46%	37.53%		
Multi-Family	24.79%	23.69%	22.97%	23.48%	23.53%	23.77%	23.45%	23.78%	23.96%	24.26%		
Residential	68.39%	63.69%	65.78%	68.21%	67.35%	65.83%	65.07%	65.27%	65.27%	66.25%		
Overall	52.57%	49.30%	50.24%	52.11%	51.68%	50.58%	50.17%	50.60%	50.84%	51.42%		

Inquiries, Service Requests & Complaints	6,333	5,540	6,657	7,637	7,979	8,337	8,667	8,289	6,706	7,676		
Calls Received	18,153	11,966	13,196	15,165	15,577	16,294	17,860	16,023	14,261	15,158		
Avg. Hold Time	28.63	22.13	9.82	12.03	11.97	14.55	14.70	13.93	19.43	12.03		
Assessments	13	20	52	39	31	75	83	101	90	67		
Quality Assurance	212	209	216	212	224	210	224	207	224	201		

RECOLOGY MONTHLY REPORT 2019

	2018 October	2018 November	2018 December	2019 January	2019 February	2019 March	2019 April	2019 May	2019 June	2019 July	2019 August	2019 September	2019 October
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
ATHERTON													
Commercial													
Commercial Solid Waste	33.16	31.91	31.88	30.25	31.61	30.14	30.78	30.56	31.38	30.75	34.80	28.25	33.74
Commercial Recycling	24.38	15.07	15.54	15.87	15.33	15.15	14.22	16.00	15.29	14.63	18.34	14.22	15.21
Commercial Organics	35.22	37.37	39.30	42.08	35.73	32.21	39.43	51.90	35.05	29.44	23.98	28.50	28.05
Subtotal - Disposed	33.16	31.91	31.88	30.25	31.61	30.14	30.78	30.56	31.38	30.75	34.80	28.25	33.74
Subtotal - Diverted	59.60	52.44	54.84	57.95	51.06	47.36	53.65	67.90	50.34	44.07	42.32	42.72	43.26
Diversion Rate	64.25%	62.17%	63.24%	65.70%	61.76%	61.11%	63.54%	68.96%	61.60%	58.90%	54.88%	60.19%	56.18%
MFD													
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Roll-Off													
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	8.31	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	8.31	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential													
Residential Solid Waste	152.48	148.31	154.72	154.93	134.28	137.29	149.24	152.82	138.89	153.96	142.41	136.59	152.64
Residential Curbside Recycling	134.60	134.82	125.59	129.12	107.98	106.29	112.57	117.53	107.16	112.95	97.22	97.98	117.38
Residential Curbside Organics	661.88	631.60	863.72	735.91	593.66	610.25	725.53	657.34	533.31	580.63	581.12	575.23	649.97
Subtotal - Disposed	152.48	148.31	154.72	154.93	134.28	137.29	149.24	152.82	138.89	153.96	142.41	136.59	152.64
Subtotal - Diverted	796.48	766.42	989.31	865.03	701.64	716.54	838.10	774.87	640.47	693.58	678.34	673.21	767.35
Diversion Rate	83.93%	83.79%	86.48%	84.81%	83.94%	83.92%	84.88%	83.53%	82.18%	81.83%	82.65%	83.13%	83.41%
Total Disposed	185.64	180.22	186.60	185.18	165.89	167.43	180.02	183.38	170.27	184.71	177.21	173.15	186.38
Total Diverted	856.08	818.86	1,044.15	922.98	752.70	763.90	891.75	842.77	690.81	737.65	720.66	715.93	810.61
Total Diversion Rate	82.18%	81.96%	84.84%	83.29%	81.94%	82.02%	83.20%	82.13%	80.23%	79.97%	80.26%	80.52%	81.31%
Single-Family Measured Diversion Rate	83.93%	83.79%	86.48%	84.81%	83.94%	83.92%	84.88%	83.53%	82.18%	81.83%	82.65%	83.13%	83.41%
Commercial Measured Diversion Rate	64.25%	62.17%	63.24%	65.70%	61.76%	61.11%	63.54%	68.96%	61.60%	58.90%	54.88%	53.88%	56.18%
MFD Measured Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Overall Measured Diversion Rate	82.18%	81.96%	84.84%	83.29%	81.94%	82.02%	83.20%	82.13%	80.23%	79.97%	80.26%	80.52%	81.31%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: OCTOBER 2019

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2018 -	2018 -
	2011 Tons	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	2019 Tons Incr/(Decr)	2019 % Change
Atherton											
Commercial¹ and MFD											
Commercial Solid Waste	498.56	438.28	379.03	374.39	394.67	344.68	346.75	333.51	312.26	(21.25)	-6.37%
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Solid Waste	0.00	0.00	0.43	6.77	4.45	3.50	0.00	3.42	8.31	4.89	142.98%
Commercial Recycling	176.39	128.09	136.19	137.73	146.51	156.27	172.00	183.98	154.26	(29.72)	-16.15%
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Recycling	6.61	0.00	0.24	0.00	1.96	1.99	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	367.52	311.19	432.19	391.31	561.41	511.31	446.63	475.81	346.37	(129.44)	-27.20%
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Organics	3.53	26.57	0.00	0.00	0.00	0.00	2.32	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	498.56	438.28	379.46	381.16	399.12	348.18	346.75	336.93	320.57	(16.36)	-4.86%
SUBTOTAL - Diverted Tons	554.05	465.85	568.62	529.04	709.88	669.57	620.95	659.79	500.63	(159.16)	-24.12%
Residential											
Residential Solid Waste	1,679.46	1,459.54	1,414.36	1,385.49	1,406.78	1,433.44	1,454.78	1,483.41	1,453.05	(30.36)	-2.05%
Residential Curbside Recycling	1,040.90	1,086.36	1,120.45	1,164.07	1,143.98	1,174.17	1,165.88	1,178.78	1,106.18	(72.60)	-6.16%
Residential Curbside Organics	6,376.95	6,542.32	6,274.93	5,912.41	5,616.91	6,040.50	6,250.39	6,075.51	6,242.95	167.44	2.76%
SUBTOTAL - Disposed Tons	1,679.46	1,459.54	1,414.36	1,385.49	1,406.78	1,433.44	1,454.78	1,483.41	1,453.05	(30.36)	-2.05%
SUBTOTAL - Diverted Tons	7,417.85	7,628.68	7,395.38	7,076.48	6,760.89	7,214.67	7,416.27	7,254.29	7,349.13	94.84	1.31%
Commercial/MFD and Residential											
TOTAL TONS DISPOSED	2,178.02	1,897.82	1,793.82	1,766.65	1,805.90	1,781.62	1,801.53	1,820.34	1,773.62		
TOTAL TONS DIVERTED	7,971.90	8,094.53	7,964.00	7,605.52	7,470.77	7,884.24	8,037.22	7,914.08	7,849.76		
COMMERCIAL DIVERSION RATE	52.64%	51.52%	59.98%	58.12%	64.01%	65.79%	64.17%	66.20%	60.96%		
MFD DIVERSION RATE	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
RESIDENTIAL DIVERSION RATE	81.54%	83.94%	83.95%	83.63%	82.78%	83.42%	83.60%	83.02%	83.49%		
TOTAL DIVERSION RATE	78.54%	81.01%	81.62%	81.15%	80.53%	81.57%	81.69%	81.30%	81.57%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2019

	2018 October	2018 November	2018 December	2019 January	2019 February	2019 March	2019 April	2019 May	2019 June	2019 July	2019 August	2019 September	2019 October
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
BELMONT													
Commercial													
Commercial Solid Waste	201.83	202.18	188.17	217.12	190.30	203.63	193.40	202.60	191.31	193.42	195.36	183.36	203.48
Commercial Recycling	84.13	79.12	83.63	85.64	79.08	79.28	78.86	80.50	76.59	84.15	86.24	81.84	86.01
Commercial Organics	90.93	80.80	79.43	79.81	85.36	81.16	87.35	88.46	76.74	75.43	75.54	80.17	87.66
Subtotal - Disposed	201.83	202.18	188.17	217.12	190.30	203.63	193.40	202.60	191.31	193.42	195.36	183.36	203.48
Subtotal - Diverted	175.06	159.92	163.06	165.45	164.44	160.44	166.21	168.96	153.33	159.58	161.78	162.01	173.67
Diversion Rate	46.45%	44.16%	46.43%	43.25%	46.36%	44.07%	46.22%	45.47%	44.49%	45.21%	45.30%	46.91%	46.05%
MFD													
MFD Solid Waste	172.01	165.75	169.72	178.23	161.97	169.15	173.10	167.68	166.49	176.90	163.96	166.28	168.03
MFD Recycling	48.46	48.95	50.96	50.08	42.60	41.79	48.08	47.87	43.88	51.75	49.88	44.87	45.85
MFD Organics	6.59	6.37	7.33	6.97	6.63	7.17	8.55	8.48	7.14	7.79	7.97	7.92	7.92
Subtotal - Disposed	172.01	165.75	169.72	178.23	161.97	169.15	173.10	167.68	166.49	176.90	163.96	166.28	168.03
Subtotal - Diverted	55.05	55.32	58.29	57.05	49.23	48.96	56.63	56.35	51.02	59.54	57.85	52.79	53.77
Diversion Rate	24.24%	25.02%	25.56%	24.25%	23.31%	22.45%	24.65%	25.15%	23.46%	25.18%	26.08%	24.10%	24.24%
Roll-Off													
Roll-Off Solid Waste	21.85	10.59	7.56	7.30	9.01	10.16	19.90	15.05	8.39	9.11	9.42	7.02	13.89
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	21.85	10.59	7.56	7.30	9.01	10.16	19.90	15.05	8.39	9.11	9.42	7.02	13.89
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential													
Residential Solid Waste	270.17	279.76	275.51	275.59	256.62	259.66	257.76	295.55	251.11	285.65	282.96	259.28	275.75
Residential Curbside Recycling	225.33	237.45	230.19	245.46	204.27	202.70	207.26	225.19	193.72	212.75	209.63	198.46	213.66
Residential Curbside Organics	342.64	331.15	361.55	395.45	263.46	319.40	403.90	414.83	335.28	366.13	365.27	309.48	363.96
Subtotal - Disposed	270.17	279.76	275.51	275.59	256.62	259.66	257.76	295.55	251.11	285.65	282.96	259.28	275.75
Subtotal - Diverted	567.97	568.60	591.74	640.91	467.73	522.10	611.16	640.02	529.00	578.88	574.90	507.94	577.62
Diversion Rate	67.77%	67.02%	68.23%	69.93%	64.57%	66.79%	70.34%	68.41%	67.81%	66.96%	67.02%	66.21%	67.69%
Total Disposed	665.86	658.28	640.96	678.24	617.90	642.60	644.16	680.88	617.30	665.08	651.70	615.94	661.15
Total Diverted	798.08	783.84	813.09	863.41	681.40	731.50	834.00	865.33	733.35	798.00	794.53	722.74	805.06
Total Diversion Rate	54.52%	54.35%	55.92%	56.01%	52.44%	53.23%	56.42%	55.96%	54.30%	54.54%	54.94%	53.99%	54.91%
Single-Family Measured Diversion Rate	67.77%	67.02%	68.23%	69.93%	64.57%	66.79%	70.34%	68.41%	67.81%	66.96%	67.02%	66.21%	67.69%
Commercial Measured Diversion Rate	36.77%	36.25%	37.72%	35.59%	37.16%	35.35%	36.58%	36.90%	35.82%	36.61%	37.33%	37.59%	37.11%
MFD Measured Diversion Rate	24.24%	25.02%	25.56%	24.25%	23.31%	22.45%	24.65%	25.15%	23.46%	25.18%	26.08%	24.10%	24.24%
Overall Measured Diversion Rate	54.52%	54.35%	55.92%	56.01%	52.44%	53.23%	56.42%	55.96%	54.30%	54.54%	54.94%	53.99%	54.91%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: OCTOBER 2019

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2018 -	2018 -
	2011 Tons	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	2019 Tons	Tons Incr/(Decr)	% Change
Belmont												
Commercial¹ and MFD												
Commercial Solid Waste	1,861.88	2,113.76	1,949.00	1,944.98	1,794.18	1,750.23	1,847.02	1,899.13	1,973.98	74.85	3.94%	
MFD Solid Waste	1,651.53	1,751.26	1,850.03	1,824.51	1,702.60	1,701.28	1,637.04	1,645.40	1,691.79	46.39	2.82%	
Roll-Off Solid Waste	393.03	408.87	405.31	409.10	398.65	404.31	348.09	285.99	109.25	(176.74)	-61.80%	
Commercial Recycling	437.74	510.07	536.21	615.71	699.49	729.74	776.58	800.04	818.19	18.15	2.27%	
MFD Recycling	381.55	388.88	424.82	434.91	474.16	481.69	489.45	517.28	466.65	(50.63)	-9.79%	
Roll-Off Recycling	0.41	1.65	2.62	0.46	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Organics	347.00	356.09	419.49	505.75	597.06	700.18	751.60	778.34	817.68	39.34	5.05%	
MFD Organics	21.58	31.01	51.04	53.54	58.41	66.94	61.88	59.75	76.54	16.79	28.10%	
Roll-Off Organics	1.14	7.02	0.22	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
SUBTOTAL - Disposed Tons	3,906.44	4,273.89	4,204.34	4,178.59	3,895.43	3,855.82	3,832.15	3,830.52	3,775.02	(55.50)	-1.45%	
SUBTOTAL - Diverted Tons	1,189.42	1,294.72	1,434.40	1,610.37	1,829.12	1,978.55	2,079.51	2,155.41	2,179.06	23.65	1.10%	
Residential												
Residential Solid Waste	2,710.24	2,790.14	2,741.89	2,689.39	2,723.80	2,741.22	2,771.69	2,683.46	2,699.93	16.47	0.61%	
Residential Curbside Recycling	2,523.25	2,362.73	2,342.39	2,324.25	2,300.90	2,359.64	2,304.51	2,244.80	2,113.10	(131.70)	-5.87%	
Residential Curbside Organics	3,381.79	3,397.15	3,492.60	3,213.56	3,170.37	3,352.13	3,649.87	3,378.43	3,537.16	158.73	4.70%	
SUBTOTAL - Disposed Tons	2,710.24	2,790.14	2,741.89	2,689.39	2,723.80	2,741.22	2,771.69	2,683.46	2,699.93	16.47	0.61%	
SUBTOTAL - Diverted Tons	5,905.04	5,759.88	5,834.99	5,537.81	5,471.27	5,711.77	5,954.38	5,623.23	5,650.26	27.03	0.48%	
Commercial/MFD and Residential												
TOTAL TONS DISPOSED	6,616.68	7,064.03	6,946.23	6,867.98	6,619.23	6,597.04	6,603.84	6,513.98	6,474.95			
TOTAL TONS DIVERTED	7,094.46	7,054.60	7,269.39	7,148.18	7,300.39	7,690.32	8,033.89	7,778.64	7,829.32			
COMMERCIAL DIVERSION RATE	23.34%	23.25%	25.44%	27.82%	31.95%	33.91%	35.18%	36.01%	36.60%			
MFD DIVERSION RATE	19.62%	19.34%	20.46%	21.12%	23.83%	24.38%	25.19%	25.96%	24.30%			
RESIDENTIAL DIVERSION RATE	68.54%	67.37%	68.03%	67.31%	66.76%	67.57%	68.24%	67.70%	67.67%			
TOTAL DIVERSION RATE	51.74%	49.97%	51.14%	51.00%	52.45%	53.83%	54.88%	54.42%	54.73%			

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2019

	2018 October	2018 November	2018 December	2019 January	2019 February	2019 March	2019 April	2019 May	2019 June	2019 July	2019 August	2019 September	2019 October
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
BURLINGAME													
Commercial													
Commercial Solid Waste	704.72	661.36	693.54	729.14	671.92	708.77	727.42	728.63	655.62	742.51	661.92	642.87	669.25
Commercial Recycling	310.89	304.84	326.37	324.21	311.11	300.19	323.50	313.40	303.89	310.90	340.16	289.11	332.49
Commercial Organics	316.07	236.51	388.98	372.32	306.93	362.89	283.85	269.84	319.08	297.92	293.43	313.95	306.85
Subtotal - Disposed	704.72	661.36	693.54	729.14	671.92	708.77	727.42	728.63	655.62	742.51	661.92	642.87	669.25
Subtotal - Diverted	626.96	541.35	715.35	696.53	618.04	663.08	607.35	583.24	622.97	608.82	633.59	603.06	639.34
Diversion Rate	47.08%	45.01%	50.77%	48.86%	47.91%	48.33%	45.50%	44.46%	48.72%	45.05%	48.91%	48.40%	48.86%
MFD													
MFD Solid Waste	247.19	242.30	239.64	252.16	229.52	237.89	236.77	245.93	218.64	249.44	228.49	226.95	234.89
MFD Recycling	88.51	89.66	94.49	101.09	78.80	72.05	85.68	89.38	79.68	94.13	74.47	74.89	82.70
MFD Organics	9.72	8.56	10.34	9.20	8.07	8.66	10.15	9.92	8.92	11.17	10.50	10.97	10.77
Subtotal - Disposed	247.19	242.30	239.64	252.16	229.52	237.89	236.77	245.93	218.64	249.44	228.49	226.95	234.89
Subtotal - Diverted	98.23	98.22	104.83	110.29	86.87	80.71	95.83	99.30	88.60	105.30	84.97	85.86	93.47
Diversion Rate	28.44%	28.84%	30.43%	30.43%	27.46%	25.33%	28.81%	28.76%	28.84%	29.68%	27.11%	27.45%	28.47%
Roll-Off													
Roll-Off Solid Waste	881.11	831.12	870.59	891.28	786.23	848.42	866.66	738.25	751.94	851.70	826.84	703.62	757.56
Roll-Off Recycling	35.69	45.09	44.09	53.71	33.88	34.94	26.37	34.11	27.03	35.92	46.76	40.74	48.24
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	881.11	831.12	870.59	891.28	786.23	848.42	866.66	738.25	751.94	851.70	826.84	703.62	757.56
Subtotal - Diverted	35.69	45.09	44.09	53.71	33.88	34.94	26.37	34.11	27.03	35.92	46.76	40.74	48.24
Diversion Rate	3.89%	5.15%	4.82%	5.68%	4.13%	3.96%	2.95%	4.42%	3.47%	4.05%	5.35%	5.47%	5.99%
Residential													
Residential Solid Waste	319.61	320.84	333.91	323.12	299.01	293.89	312.59	312.96	306.57	334.15	300.07	306.91	326.64
Residential Curbside Recycling	269.79	267.16	294.47	280.83	232.74	217.28	227.97	225.83	212.99	226.81	213.35	221.43	233.32
Residential Curbside Organics	449.58	435.35	547.71	518.68	342.24	392.27	500.84	510.06	407.14	473.10	421.38	400.64	458.70
Subtotal - Disposed	319.61	320.84	333.91	323.12	299.01	293.89	312.59	312.96	306.57	334.15	300.07	306.91	326.64
Subtotal - Diverted	719.37	702.51	842.18	799.51	574.98	609.55	728.81	735.89	620.13	699.91	634.73	622.07	692.02
Diversion Rate	69.24%	68.65%	71.61%	71.22%	65.79%	67.47%	69.98%	70.16%	66.92%	67.69%	67.90%	66.96%	67.93%
Total Disposed	2,152.63	2,055.62	2,137.68	2,195.70	1,986.68	2,088.97	2,143.44	2,025.77	1,932.77	2,177.80	2,017.32	1,880.35	1,988.34
Total Diverted	1,480.25	1,387.17	1,706.45	1,660.04	1,313.77	1,388.28	1,458.36	1,452.54	1,358.73	1,449.95	1,400.05	1,351.73	1,473.07
Total Diversion Rate	40.75%	40.29%	44.39%	43.05%	39.81%	39.92%	40.49%	41.76%	41.28%	39.97%	40.97%	41.82%	42.56%
Single-Family Measured Diversion Rate	69.24%	68.65%	71.61%	71.22%	65.79%	67.47%	69.98%	70.16%	66.92%	67.69%	67.90%	66.96%	67.93%
Commercial Measured Diversion Rate	29.33%	28.30%	32.39%	31.49%	30.45%	30.26%	28.49%	29.50%	31.23%	28.92%	30.83%	31.68%	31.97%
MFD Measured Diversion Rate	28.44%	28.84%	30.43%	30.43%	27.46%	25.33%	28.81%	28.76%	28.84%	29.68%	27.11%	27.45%	28.47%
Overall Measured Diversion Rate	40.75%	40.29%	44.39%	43.05%	39.81%	39.92%	40.49%	41.76%	41.28%	39.97%	40.97%	41.82%	42.56%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: OCTOBER 2019

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2018 -	2018 -
	2011 Tons	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	2019 Tons Incr/(Decr)	2019 % Change
Burlingame											
Commercial¹ and MFD											
Commercial Solid Waste	6,896.76	7,154.69	6,900.76	6,834.92	6,788.22	7,081.90	7,189.29	6,893.57	6,938.05	44.48	0.65%
MFD Solid Waste	2,638.63	2,452.28	2,463.34	2,418.52	2,397.23	2,501.61	2,563.73	2,407.81	2,360.68	(47.13)	-1.96%
Roll-Off Solid Waste	6,285.21	7,345.13	6,086.38	6,205.62	6,602.52	7,894.95	8,319.04	8,377.18	8,022.50	(354.68)	-4.23%
Commercial Recycling	2,144.36	2,324.75	2,649.31	3,281.27	3,235.32	3,318.28	2,992.14	3,014.16	3,148.96	134.80	4.47%
MFD Recycling	600.61	620.88	715.79	759.93	782.04	788.78	826.58	834.40	832.87	(1.53)	-0.18%
Roll-Off Recycling	99.22	193.10	105.54	119.09	121.25	127.52	274.60	433.15	381.70	(51.45)	-11.88%
Commercial Organics	1,898.24	1,925.88	2,364.11	2,227.53	2,694.00	2,623.98	2,699.65	2,676.34	3,127.06	450.72	16.84%
MFD Organics	63.31	50.92	51.81	42.51	46.30	58.46	65.42	77.05	98.33	21.28	27.62%
Roll-Off Organics	1,141.95	238.87	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	15,820.60	16,952.10	15,450.48	15,459.06	15,787.97	17,478.46	18,072.06	17,678.56	17,321.23	(357.33)	-2.02%
SUBTOTAL - Diverted Tons	5,947.69	5,354.40	5,886.56	6,430.33	6,878.91	6,917.02	6,858.39	7,035.10	7,588.92	553.82	7.87%
Residential											
Residential Solid Waste	3,289.77	3,103.41	3,071.26	3,021.99	3,065.65	3,115.44	3,188.69	3,117.84	3,115.91	(1.93)	-0.06%
Residential Curbside Recycling	2,433.16	2,487.33	2,478.90	2,441.26	2,434.90	2,479.16	2,496.14	2,536.81	2,292.55	(244.26)	-9.63%
Residential Curbside Organics	4,253.42	4,241.94	4,287.09	3,966.85	3,765.93	4,090.62	4,272.72	4,214.31	4,425.05	210.74	5.00%
SUBTOTAL - Disposed Tons	3,289.77	3,103.41	3,071.26	3,021.99	3,065.65	3,115.44	3,188.69	3,117.84	3,115.91	(1.93)	-0.06%
SUBTOTAL - Diverted Tons	6,686.58	6,729.27	6,765.99	6,408.11	6,200.83	6,569.78	6,768.86	6,751.12	6,717.60	(33.52)	-0.50%
Commercial/MFD and Residential											
TOTAL TONS DISPOSED	19,110.37	20,055.51	18,521.74	18,481.05	18,853.62	20,593.90	21,260.75	20,796.40	20,437.14		
TOTAL TONS DIVERTED	12,634.27	12,083.67	12,652.55	12,838.44	13,079.74	13,486.80	13,627.25	13,786.22	14,306.52		
COMMERCIAL DIVERSION RATE	27.32%	24.00%	27.59%	29.38%	30.35%	28.35%	27.51%	28.47%	30.47%		
MFD DIVERSION RATE	20.10%	21.50%	23.76%	24.91%	25.68%	25.30%	25.81%	27.46%	28.29%		
RESIDENTIAL DIVERSION RATE	67.02%	68.44%	68.78%	67.95%	66.92%	67.83%	67.98%	68.41%	68.31%		
TOTAL DIVERSION RATE	39.80%	37.60%	40.59%	40.99%	40.96%	39.57%	39.06%	39.86%	41.18%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2019

	2018 October	2018 November	2018 December	2019 January	2019 February	2019 March	2019 April	2019 May	2019 June	2019 July	2019 August	2019 September	2019 October
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
EAST PALO ALTO													
Commercial													
Commercial Solid Waste	124.13	112.38	116.39	121.00	114.51	117.70	119.39	126.85	119.97	132.45	143.55	134.04	137.83
Commercial Recycling	60.98	52.10	52.89	63.49	61.99	54.04	60.09	65.07	62.83	59.18	58.15	57.86	65.33
Commercial Organics	146.79	68.67	46.84	50.00	39.75	51.84	45.79	59.89	50.58	54.94	67.70	65.98	59.16
Subtotal - Disposed	124.13	112.38	116.39	121.00	114.51	117.70	119.39	126.85	119.97	132.45	143.55	134.04	137.83
Subtotal - Diverted	207.77	120.77	99.73	113.49	101.74	105.88	105.88	124.96	113.41	114.12	125.85	123.84	124.49
Diversion Rate	62.60%	51.80%	46.15%	48.40%	47.05%	47.36%	47.00%	49.62%	48.59%	46.28%	46.71%	48.02%	47.46%
MFD													
MFD Solid Waste	223.88	208.83	214.80	206.99	197.75	214.90	222.47	228.16	210.13	238.61	222.87	215.43	213.05
MFD Recycling	34.49	30.91	33.32	33.13	30.52	29.92	33.08	32.62	31.29	32.29	31.16	31.53	33.15
MFD Organics	7.07	6.28	8.21	6.52	5.67	5.99	8.98	7.07	7.09	8.39	6.60	7.82	6.20
Subtotal - Disposed	223.88	208.83	214.80	206.99	197.75	214.90	222.47	228.16	210.13	238.61	222.87	215.43	213.05
Subtotal - Diverted	41.56	37.19	41.53	39.65	36.19	35.91	42.06	39.69	38.38	40.68	37.76	39.35	39.35
Diversion Rate	15.66%	15.12%	16.20%	16.08%	15.47%	14.32%	15.90%	14.82%	15.44%	14.57%	14.49%	15.44%	15.59%
Roll-Off													
Roll-Off Solid Waste	58.21	58.89	55.79	81.95	78.24	83.76	86.17	93.80	89.85	67.56	66.33	48.32	76.10
Roll-Off Recycling	1.18	6.35	1.02	1.33	1.89	2.19	1.59	0.98	4.94	3.37	1.60	1.76	1.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	58.21	58.89	55.79	81.95	78.24	83.76	86.17	93.80	89.85	67.56	66.33	48.32	76.10
Subtotal - Diverted	1.18	6.35	1.02	1.33	1.89	2.19	1.59	0.98	4.94	3.37	1.60	1.76	1.00
Diversion Rate	1.99%	9.73%	1.80%	1.60%	2.36%	2.55%	1.81%	1.03%	5.21%	4.75%	2.36%	3.51%	1.30%
Residential													
Residential Solid Waste	589.54	568.06	581.45	582.00	524.26	542.85	588.37	578.87	525.50	621.94	578.24	555.36	557.22
Residential Curbside Recycling	138.74	135.45	138.21	146.64	129.42	129.33	138.84	135.21	127.24	144.93	131.87	137.27	138.62
Residential Curbside Organics	295.21	273.19	315.50	294.02	234.06	305.56	430.12	355.66	312.39	353.29	308.65	296.95	302.21
Subtotal - Disposed	589.54	568.06	581.45	582.00	524.26	542.85	588.37	578.87	525.50	621.94	578.24	555.36	557.22
Subtotal - Diverted	433.95	408.64	453.71	440.66	363.48	434.89	568.96	490.87	439.63	498.22	440.52	434.22	440.83
Diversion Rate	42.40%	41.84%	43.83%	43.09%	40.94%	44.48%	49.16%	45.89%	45.55%	44.48%	43.24%	43.88%	44.17%
Total Disposed	995.76	948.16	968.43	991.94	914.76	959.21	1,016.40	1,027.68	945.45	1,060.56	1,010.99	953.15	984.20
Total Diverted	684.46	572.95	595.99	595.13	503.30	578.87	718.49	656.50	596.36	656.39	605.73	599.17	605.67
Total Diversion Rate	40.74%	37.67%	38.10%	37.50%	35.49%	37.64%	41.41%	38.98%	38.68%	38.23%	37.47%	38.60%	38.10%
Single-Family Measured Diversion Rate	42.40%	41.84%	43.83%	43.09%	40.94%	44.48%	49.16%	45.89%	45.55%	44.48%	43.24%	43.88%	44.17%
Commercial Measured Diversion Rate	38.15%	30.18%	26.88%	27.37%	26.37%	25.70%	25.89%	26.96%	27.18%	26.50%	27.63%	29.31%	27.85%
MFD Measured Diversion Rate	15.66%	15.12%	16.20%	16.08%	15.47%	14.32%	15.90%	14.82%	15.44%	14.57%	14.49%	15.44%	15.59%
Overall Measured Diversion Rate	40.74%	37.67%	38.10%	37.50%	35.49%	37.64%	41.41%	38.98%	38.68%	38.23%	37.47%	38.60%	38.10%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: OCTOBER 2019

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2018 -</u>	<u>2018 -</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>2019 Tons</u>	<u>2019</u>	<u>2019</u>	<u>Tons</u>
											<u>Incr/(Decr)</u>	<u>% Change</u>
East Palo Alto												
Commercial¹ and MFD												
Commercial Solid Waste	1,187.04	1,179.09	1,107.57	1,148.62	1,280.82	1,288.90	1,218.78	1,173.48	1,267.29	93.81	7.99%	
MFD Solid Waste	2,217.73	2,159.28	2,257.40	2,301.55	2,096.85	2,205.63	2,251.21	2,171.87	2,170.36	(1.51)	-0.07%	
Roll-Off Solid Waste	678.06	1,109.79	1,098.46	982.17	809.27	627.66	613.11	780.14	772.08	(8.06)	-1.03%	
Commercial Recycling	453.13	952.95	412.24	428.24	448.12	456.63	493.54	568.86	608.03	39.17	6.89%	
MFD Recycling	22.60	164.99	185.20	226.24	288.51	303.47	320.62	322.32	318.69	(3.63)	-1.13%	
Roll-Off Recycling	24.55	17.74	7.85	24.70	19.49	24.51	17.52	25.16	20.65	(4.51)	-17.93%	
Commercial Organics	266.63	256.61	312.67	399.08	421.62	510.22	463.54	601.76	545.63	(56.13)	-9.33%	
MFD Organics	46.78	58.13	68.49	65.32	64.37	59.95	71.40	72.50	70.33	(2.17)	-2.99%	
Roll-Off Organics	0.00	9.94	2.79	0.00	51.83	287.40	337.03	172.77	0.00	(172.77)	-100.00%	
SUBTOTAL - Disposed Tons	4,082.83	4,448.16	4,463.43	4,432.34	4,186.94	4,122.19	4,083.10	4,125.49	4,209.73	84.24	2.04%	
SUBTOTAL - Diverted Tons	813.69	1,460.36	989.24	1,143.58	1,293.94	1,642.18	1,703.65	1,763.37	1,563.33	(200.04)	-11.34%	
Residential												
Residential Solid Waste	5,251.34	5,359.87	5,292.83	5,477.82	5,668.94	5,770.32	5,778.50	5,682.41	5,654.61	(27.80)	-0.49%	
Residential Curbside Recycling	1,077.89	1,089.37	1,149.06	1,214.81	1,275.48	1,361.86	1,431.38	1,382.59	1,359.37	(23.22)	-1.68%	
Residential Curbside Organics	2,902.48	2,922.77	3,034.98	2,921.03	2,961.98	3,133.72	3,137.70	2,990.91	3,192.91	202.00	6.75%	
SUBTOTAL - Disposed Tons	5,251.34	5,359.87	5,292.83	5,477.82	5,668.94	5,770.32	5,778.50	5,682.41	5,654.61	(27.80)	-0.49%	
SUBTOTAL - Diverted Tons	3,980.37	4,012.14	4,184.04	4,135.84	4,237.46	4,495.58	4,569.08	4,373.50	4,552.28	178.78	4.09%	
Commercial/MFD and Residential												
TOTAL TONS DISPOSED	9,334.17	9,808.03	9,756.26	9,910.16	9,855.88	9,892.51	9,861.60	9,807.90	9,864.34			
TOTAL TONS DIVERTED	4,794.06	5,472.50	5,173.28	5,279.42	5,531.40	6,137.76	6,272.73	6,136.87	6,115.61			
COMMERCIAL DIVERSION RATE	16.62%	24.72%	18.14%	20.51%	23.61%	28.49%	29.44%	29.94%	27.08%			
MFD DIVERSION RATE	3.03%	9.37%	10.10%	11.24%	14.40%	14.15%	14.83%	15.38%	15.20%			
RESIDENTIAL DIVERSION RATE	43.12%	42.81%	44.15%	43.02%	42.77%	43.79%	44.16%	43.49%	44.60%			
TOTAL DIVERSION RATE	33.93%	35.81%	34.65%	34.76%	35.95%	38.29%	38.88%	38.49%	38.27%			

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2019

	2018 October	2018 November	2018 December	2019 January	2019 February	2019 March	2019 April	2019 May	2019 June	2019 July	2019 August	2019 September	2019 October
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
FOSTER CITY													
Commercial													
Commercial Solid Waste	247.55	239.89	248.14	256.79	246.55	249.44	271.43	266.35	250.21	277.02	258.40	241.97	243.49
Commercial Recycling	101.59	125.34	105.13	115.47	107.33	106.13	95.98	106.88	97.79	106.78	104.14	97.20	99.74
Commercial Organics	232.12	194.94	202.59	203.52	182.88	201.45	203.02	221.54	200.01	212.54	205.66	199.98	203.39
Subtotal - Disposed	247.55	239.89	248.14	256.79	246.55	249.44	271.43	266.35	250.21	277.02	258.40	241.97	243.49
Subtotal - Diverted	333.71	320.28	307.72	318.99	290.21	307.58	299.00	328.42	297.80	319.32	309.80	297.18	303.13
Diversion Rate	57.41%	57.18%	55.36%	55.40%	54.07%	55.22%	52.42%	55.22%	54.34%	53.55%	54.52%	55.12%	55.46%
MFD													
MFD Solid Waste	234.79	249.11	236.54	258.58	236.88	253.88	241.92	257.33	225.64	249.58	259.36	231.45	231.12
MFD Recycling	89.48	89.38	101.87	95.22	90.72	94.38	82.91	89.66	80.18	86.15	94.08	89.25	85.43
MFD Organics	8.80	7.33	8.63	10.03	10.09	10.42	11.57	10.99	10.34	11.63	9.86	10.28	10.33
Subtotal - Disposed	234.79	249.11	236.54	258.58	236.88	253.88	241.92	257.33	225.64	249.58	259.36	231.45	231.12
Subtotal - Diverted	98.28	96.71	110.50	105.25	100.81	104.80	94.48	100.65	90.52	97.78	103.94	99.53	95.76
Diversion Rate	29.51%	27.97%	31.84%	28.93%	29.85%	29.22%	28.09%	28.12%	28.63%	28.15%	28.61%	30.07%	29.30%
Roll-Off													
Roll-Off Solid Waste	99.15	103.80	97.60	80.16	68.26	91.51	88.91	108.29	82.55	88.43	96.43	74.17	83.24
Roll-Off Recycling	9.05	7.16	9.60	8.29	5.58	8.96	7.93	7.79	8.31	8.72	12.65	11.41	8.49
Roll-Off Organics	24.02	35.35	40.90	44.10	37.57	39.51	41.78	37.58	42.39	45.02	32.21	41.24	33.35
Subtotal - Disposed	99.15	103.80	97.60	80.16	68.26	91.51	88.91	108.29	82.55	88.43	96.43	74.17	83.24
Subtotal - Diverted	33.07	42.51	50.50	52.39	43.15	48.47	49.71	45.37	50.70	53.74	44.86	52.65	41.84
Diversion Rate	25.01%	29.05%	34.10%	39.52%	38.73%	34.63%	35.86%	29.53%	38.05%	37.80%	31.75%	41.52%	33.45%
Residential													
Residential Solid Waste	268.86	283.03	269.87	267.37	253.58	248.10	260.67	279.97	235.01	290.45	282.54	246.81	261.38
Residential Curbside Recycling	192.12	205.31	196.04	206.76	163.78	177.49	184.87	194.36	174.65	190.25	185.13	161.93	175.48
Residential Curbside Organics	242.83	238.64	238.33	261.92	189.96	224.06	279.42	310.16	246.81	284.68	264.91	232.26	256.84
Subtotal - Disposed	268.86	283.03	269.87	267.37	253.58	248.10	260.67	279.97	235.01	290.45	282.54	246.81	261.38
Subtotal - Diverted	434.95	443.95	434.37	468.68	353.74	401.55	464.29	504.52	421.46	474.93	450.04	394.19	432.32
Diversion Rate	61.80%	61.07%	61.68%	63.68%	58.25%	61.81%	64.04%	64.31%	64.20%	62.05%	61.43%	61.50%	62.32%
Total Disposed	850.35	875.83	852.15	862.90	805.27	842.93	862.93	911.94	793.41	905.48	896.73	794.40	819.23
Total Diverted	900.01	903.45	903.09	945.31	787.91	862.40	907.48	978.96	860.48	945.77	908.64	843.55	873.05
Total Diversion Rate	51.42%	50.78%	51.45%	52.28%	49.46%	50.57%	51.26%	51.77%	52.03%	51.09%	50.33%	51.50%	51.59%
Single-Family Measured Diversion Rate	61.80%	61.07%	61.68%	63.68%	58.25%	61.81%	64.04%	64.31%	64.20%	62.05%	61.43%	61.50%	62.32%
Commercial Measured Diversion Rate	44.44%	43.67%	44.60%	44.46%	44.04%	43.65%	42.39%	42.88%	44.02%	43.36%	42.75%	45.07%	44.14%
MFD Measured Diversion Rate	29.51%	27.97%	31.84%	28.93%	29.85%	29.22%	28.09%	28.12%	28.63%	28.15%	28.61%	30.07%	29.30%
Overall Measured Diversion Rate	51.42%	50.78%	51.45%	52.28%	49.46%	50.57%	51.26%	51.77%	52.03%	51.09%	50.33%	51.50%	51.59%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: OCTOBER 2019

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2018 -	2018 -
	2011 Tons	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	Tons	Incr/(Decr)	% Change
Foster City												
Commercial¹ and MFD												
Commercial Solid Waste	2,748.01	2,633.34	2,357.07	2,282.13	2,163.88	2,249.61	2,467.39	2,439.73	2,561.65	121.92	5.00%	
MFD Solid Waste	3,402.59	2,608.52	2,800.94	2,655.73	2,600.17	2,443.75	2,469.16	2,395.60	2,445.74	50.14	2.09%	
Roll-Off Solid Waste	1,542.08	1,212.15	1,091.32	961.50	932.08	824.51	870.70	946.17	861.95	(84.22)	-8.90%	
Commercial Recycling	560.78	781.72	826.68	845.24	869.45	1,004.81	1,113.71	1,061.99	1,037.44	(24.55)	-2.31%	
MFD Recycling	490.18	528.19	673.03	752.98	789.83	884.92	954.15	927.18	887.98	(39.20)	-4.23%	
Roll-Off Recycling	38.00	20.47	15.84	8.55	8.45	14.50	15.52	43.55	88.13	44.58	102.37%	
Commercial Organics	1,216.47	1,300.72	1,567.89	1,631.11	1,652.33	1,820.82	1,908.34	2,086.06	2,033.99	(52.07)	-2.50%	
MFD Organics	29.39	27.34	41.79	33.06	30.24	44.78	90.73	96.39	105.54	9.15	9.49%	
Roll-Off Organics	280.91	493.70	431.97	450.74	470.08	525.15	540.41	338.17	394.75	56.58	16.73%	
SUBTOTAL - Disposed Tons	7,692.68	6,454.01	6,249.33	5,899.36	5,696.13	5,517.87	5,807.25	5,781.50	5,869.34	87.84	1.52%	
SUBTOTAL - Diverted Tons	2,615.73	3,152.14	3,557.20	3,721.68	3,820.38	4,294.98	4,622.86	4,553.34	4,547.83	(5.51)	-0.12%	
Residential												
Residential Solid Waste	2,592.13	2,750.10	2,725.29	2,624.26	2,630.36	2,723.62	2,728.15	2,667.27	2,625.88	(41.39)	-1.55%	
Residential Curbside Recycling	1,992.03	1,981.59	1,980.74	1,956.78	1,974.10	2,013.53	1,931.97	1,895.32	1,814.70	(80.62)	-4.25%	
Residential Curbside Organics	2,301.72	2,358.13	2,328.31	2,162.90	2,072.78	2,223.07	2,317.19	2,411.33	2,551.02	139.69	5.79%	
SUBTOTAL - Disposed Tons	2,592.13	2,750.10	2,725.29	2,624.26	2,630.36	2,723.62	2,728.15	2,667.27	2,625.88	(41.39)	-1.55%	
SUBTOTAL - Diverted Tons	4,293.75	4,339.72	4,309.05	4,119.68	4,046.88	4,236.60	4,249.16	4,306.65	4,365.72	59.07	1.37%	
Commercial/MFD and Residential												
TOTAL TONS DISPOSED	10,284.81	9,204.11	8,974.62	8,523.62	8,326.49	8,241.49	8,535.40	8,448.77	8,495.22			
TOTAL TONS DIVERTED	6,909.48	7,491.86	7,866.25	7,841.36	7,867.26	8,531.58	8,872.02	8,859.99	8,913.55			
COMMERCIAL DIVERSION RATE	25.37%	32.81%	36.27%	38.68%	40.14%	43.77%	44.32%	44.06%	43.66%			
MFD DIVERSION RATE	13.25%	17.56%	20.33%	22.84%	23.98%	27.56%	29.73%	29.94%	28.89%			
RESIDENTIAL DIVERSION RATE	62.36%	61.21%	61.26%	61.09%	60.61%	60.87%	60.90%	61.75%	62.44%			
TOTAL DIVERSION RATE	40.18%	44.87%	46.71%	47.92%	48.58%	50.86%	50.97%	51.19%	51.20%			

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2019

	2018 October	2018 November	2018 December	2019 January	2019 February	2019 March	2019 April	2019 May	2019 June	2019 July	2019 August	2019 September	2019 October
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
HILLSBOROUGH													
Commercial													
Commercial Solid Waste	21.73	16.75	24.94	19.53	21.14	14.59	20.68	23.42	17.10	25.34	15.41	15.63	19.65
Commercial Recycling	5.78	6.13	5.80	91.13	20.65	63.68	16.45	32.90	18.61	6.28	27.33	23.72	27.63
Commercial Organics	32.20	14.19	33.67	24.35	7.98	23.66	25.30	19.25	19.20	21.06	26.00	18.49	31.15
Subtotal - Disposed	21.73	16.75	24.94	19.53	21.14	14.59	20.68	23.42	17.10	25.34	15.41	15.63	19.65
Subtotal - Diverted	37.98	20.32	39.47	115.48	28.63	87.34	41.75	52.15	37.81	27.34	53.33	42.21	58.78
Diversion Rate	63.61%	54.82%	61.28%	85.53%	57.52%	85.69%	66.87%	69.01%	68.86%	51.90%	77.58%	72.98%	74.95%
MFD													
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Roll-Off													
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential													
Residential Solid Waste	208.60	200.77	217.78	225.58	188.51	187.13	209.76	215.54	202.41	221.39	187.92	204.29	207.93
Residential Curbside Recycling	165.10	164.07	185.00	179.38	147.46	139.52	147.97	149.65	144.52	147.74	139.89	145.15	154.25
Residential Curbside Organics	434.20	403.57	525.17	493.21	340.39	359.08	465.14	440.52	369.49	437.27	398.02	409.34	461.18
Subtotal - Disposed	208.60	200.77	217.78	225.58	188.51	187.13	209.76	215.54	202.41	221.39	187.92	204.29	207.93
Subtotal - Diverted	599.30	567.64	710.17	672.59	487.85	498.60	613.11	590.17	514.01	585.01	537.91	554.49	615.43
Diversion Rate	74.18%	73.87%	76.53%	74.88%	72.13%	72.71%	74.51%	73.25%	71.75%	72.55%	74.11%	73.08%	74.75%
Total Disposed	230.33	217.52	242.72	245.11	209.65	201.72	230.44	238.96	219.51	246.73	203.33	219.92	227.58
Total Diverted	637.28	587.96	749.64	788.07	516.48	585.94	654.86	642.32	551.82	612.35	591.24	596.70	674.21
Total Diversion Rate	73.45%	72.99%	75.54%	76.28%	71.13%	74.39%	73.97%	72.88%	71.54%	71.28%	74.41%	73.07%	74.76%
Single-Family Measured Diversion Rate	74.18%	73.87%	76.53%	74.88%	72.13%	72.71%	74.51%	73.25%	71.75%	72.55%	74.11%	73.08%	74.75%
Commercial Measured Diversion Rate	63.61%	54.82%	61.28%	85.53%	57.52%	85.69%	66.87%	69.01%	68.86%	51.90%	77.58%	72.98%	74.95%
MFD Measured Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Overall Measured Diversion Rate	73.45%	72.99%	75.54%	76.28%	71.13%	74.39%	73.97%	72.88%	71.54%	71.28%	74.41%	73.07%	74.76%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: OCTOBER 2019

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2018 -	2018 -
	2011 Tons	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	Tons	Incr/(Decr)	% Change
Hillsborough												
Commercial¹ and MFD												
Commercial Solid Waste	416.72	314.55	336.26	219.51	260.54	261.78	248.41	217.14	192.49	(24.65)	-11.35%	
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Roll-Off Solid Waste	5.24	1.80	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Recycling	567.49	147.24	467.30	317.43	499.48	272.64	175.45	275.80	328.38	52.58	19.06%	
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Roll-Off Recycling	0.00	10.32	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Organics	234.60	252.92	300.00	272.74	376.39	346.15	414.59	274.89	216.44	(58.45)	-21.26%	
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Roll-Off Organics	7.54	5.52	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
SUBTOTAL - Disposed Tons	421.96	316.35	336.26	219.51	260.54	261.78	248.41	217.14	192.49	(24.65)	-11.35%	
SUBTOTAL - Diverted Tons	809.63	416.00	767.30	590.17	875.87	618.79	590.04	550.69	544.82	(5.87)	-1.07%	
Residential												
Residential Solid Waste	2,358.46	1,949.09	1,882.14	1,834.31	1,879.61	1,913.14	1,936.91	1,916.59	2,050.46	133.87	6.98%	
Residential Curbside Recycling	1,852.63	1,572.10	1,596.79	1,580.07	1,573.59	1,622.16	1,587.76	1,573.24	1,495.53	(77.71)	-4.94%	
Residential Curbside Organics	3,180.97	3,638.08	3,661.94	3,457.15	3,353.00	3,712.23	3,966.24	3,969.89	4,173.64	203.75	5.13%	
SUBTOTAL - Disposed Tons	2,358.46	1,949.09	1,882.14	1,834.31	1,879.61	1,913.14	1,936.91	1,916.59	2,050.46	133.87	6.98%	
SUBTOTAL - Diverted Tons	5,033.60	5,210.18	5,258.73	5,037.22	4,926.59	5,334.39	5,554.00	5,543.13	5,669.17	126.04	2.27%	
Commercial/MFD and Residential												
TOTAL TONS DISPOSED	2,780.42	2,265.44	2,218.40	2,053.82	2,140.15	2,174.92	2,185.32	2,133.73	2,242.95			
TOTAL TONS DIVERTED	5,843.23	5,626.18	6,026.03	5,627.39	5,802.46	5,953.18	6,144.04	6,093.82	6,213.99			
COMMERCIAL DIVERSION RATE	65.74%	56.80%	69.53%	72.89%	77.07%	70.27%	70.37%	71.72%	73.89%			
MFD DIVERSION RATE	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%			
RESIDENTIAL DIVERSION RATE	68.09%	72.78%	73.64%	73.31%	72.38%	73.60%	74.14%	74.31%	73.44%			
TOTAL DIVERSION RATE	67.76%	71.29%	73.09%	73.26%	73.05%	73.24%	73.76%	74.07%	73.48%			

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2019

	2018 October	2018 November	2018 December	2019 January	2019 February	2019 March	2019 April	2019 May	2019 June	2019 July	2019 August	2019 September	2019 October
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
MENLO PARK													
Commercial													
Commercial Solid Waste	868.73	827.05	829.65	862.67	778.64	821.06	782.72	832.01	771.74	831.25	786.09	732.22	821.16
Commercial Recycling	351.77	321.42	308.82	331.23	320.66	341.11	324.66	326.40	305.46	335.20	304.46	297.79	331.20
Commercial Organics	838.53	764.82	793.49	729.85	662.96	686.05	683.09	665.66	609.24	655.47	626.06	636.54	694.50
Subtotal - Disposed	868.73	827.05	829.65	862.67	778.64	821.06	782.72	832.01	771.74	831.25	786.09	732.22	821.16
Subtotal - Diverted	1,190.30	1,086.24	1,102.31	1,061.08	983.62	1,027.16	1,007.75	992.06	914.70	990.67	930.52	934.33	1,025.70
Diversion Rate	57.81%	56.77%	57.06%	55.16%	55.82%	55.58%	56.28%	54.39%	54.24%	54.38%	54.21%	56.06%	55.54%
MFD													
MFD Solid Waste	191.96	180.26	187.77	197.68	177.18	179.19	201.26	205.09	185.50	205.09	197.53	184.77	206.72
MFD Recycling	71.05	69.84	69.36	72.95	64.59	64.74	70.70	74.03	69.36	69.37	71.43	69.54	78.18
MFD Organics	12.98	13.08	16.24	15.89	11.43	11.41	14.06	13.93	11.81	13.70	11.88	12.26	14.86
Subtotal - Disposed	191.96	180.26	187.77	197.68	177.18	179.19	201.26	205.09	185.50	205.09	197.53	184.77	206.72
Subtotal - Diverted	84.03	82.92	85.60	88.84	76.02	76.15	84.76	87.96	81.17	83.07	83.31	81.80	93.04
Diversion Rate	30.45%	31.51%	31.31%	31.01%	30.02%	29.82%	29.63%	30.02%	30.44%	28.83%	29.66%	30.69%	31.04%
Roll-Off													
Roll-Off Solid Waste	63.13	56.91	38.48	62.29	56.27	49.15	54.78	50.28	52.13	45.14	55.91	41.73	48.52
Roll-Off Recycling	133.71	105.59	111.01	113.48	97.95	102.66	120.72	115.42	107.32	110.95	100.75	81.01	107.99
Roll-Off Organics	105.61	80.34	84.15	112.18	119.14	152.46	118.61	122.39	102.62	97.29	95.92	78.74	102.08
Subtotal - Disposed	63.13	56.91	38.48	62.29	56.27	49.15	54.78	50.28	52.13	45.14	55.91	41.73	48.52
Subtotal - Diverted	239.32	185.93	195.16	225.66	217.09	255.12	239.33	237.81	209.94	208.24	196.67	159.75	210.07
Diversion Rate	79.13%	76.56%	83.53%	78.37%	79.42%	83.85%	81.37%	82.55%	80.11%	82.18%	77.86%	79.29%	81.24%
Residential													
Residential Solid Waste	376.77	378.71	372.51	366.90	336.22	343.07	359.63	388.68	345.73	375.42	377.68	343.37	365.49
Residential Curbside Recycling	304.78	320.85	296.59	308.71	267.78	267.99	260.63	280.27	262.46	269.89	266.83	259.43	275.62
Residential Curbside Organics	668.29	732.35	963.75	823.27	571.97	630.94	739.37	753.69	581.27	646.67	613.06	605.05	713.80
Subtotal - Disposed	376.77	378.71	372.51	366.90	336.22	343.07	359.63	388.68	345.73	375.42	377.68	343.37	365.49
Subtotal - Diverted	973.07	1,053.20	1,260.34	1,131.98	839.75	898.93	1,000.00	1,033.96	843.73	916.56	879.89	864.48	989.42
Diversion Rate	72.09%	73.55%	77.19%	75.52%	71.41%	72.38%	73.55%	72.68%	70.93%	70.94%	69.97%	71.57%	73.02%
Total Disposed	1,500.59	1,442.93	1,428.41	1,489.54	1,348.31	1,392.47	1,398.39	1,476.06	1,355.10	1,456.90	1,417.21	1,302.09	1,441.89
Total Diverted	2,486.72	2,408.29	2,643.41	2,507.56	2,116.48	2,257.36	2,331.84	2,351.79	2,049.54	2,198.54	2,090.39	2,040.36	2,318.23
Total Diversion Rate	62.37%	62.53%	64.92%	62.73%	61.09%	61.85%	62.51%	61.44%	60.20%	60.14%	59.60%	61.04%	61.65%
Single-Family Measured Diversion Rate	72.09%	73.55%	77.19%	75.52%	71.41%	72.38%	73.55%	72.68%	70.93%	70.94%	69.97%	71.57%	73.02%
Commercial Measured Diversion Rate	57.39%	56.01%	56.71%	55.06%	55.78%	56.42%	56.18%	54.79%	54.43%	54.24%	53.80%	55.09%	55.25%
MFD Measured Diversion Rate	30.45%	31.51%	31.31%	31.01%	30.02%	29.82%	29.63%	30.02%	30.44%	28.83%	29.66%	30.69%	31.04%
Overall Measured Diversion Rate	62.37%	62.53%	64.92%	62.73%	61.09%	61.85%	62.51%	61.44%	60.20%	60.14%	59.60%	61.04%	61.65%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: OCTOBER 2019

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2018 -	2018 -
	2011 Tons	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	2019 Tons Incr/(Decr)	2019 % Change
Menlo Park											
Commercial¹ and MFD											
Commercial Solid Waste	8,788.93	8,282.66	7,793.10	7,758.34	7,880.60	7,836.11	8,341.16	8,337.85	8,019.56	(318.29)	-3.82%
MFD Solid Waste	2,120.98	1,783.20	1,805.76	1,801.44	1,849.38	1,821.13	1,858.89	1,893.46	1,940.01	46.55	2.46%
Roll-Off Solid Waste	524.05	449.85	339.62	391.39	423.97	399.92	497.32	662.59	516.20	(146.39)	-22.09%
Commercial Recycling	1,635.01	2,144.32	2,280.59	2,335.90	2,668.75	2,825.54	3,268.67	3,363.86	3,218.17	(145.69)	-4.33%
MFD Recycling	428.16	536.74	616.90	626.79	656.94	681.37	691.96	701.68	704.89	3.21	0.46%
Roll-Off Recycling	446.57	228.45	453.74	643.80	677.48	687.42	784.41	1,008.49	1,058.25	49.76	4.93%
Commercial Organics	2,847.96	3,088.62	3,480.89	3,306.41	3,780.98	4,792.22	5,933.52	6,855.02	6,649.42	(205.60)	-3.00%
MFD Organics	99.38	90.26	101.96	99.49	95.24	97.66	115.19	119.23	131.23	12.00	10.06%
Roll-Off Organics	72.13	292.55	221.90	180.06	179.18	302.00	316.28	450.16	1,101.43	651.27	144.68%
SUBTOTAL - Disposed Tons	11,433.96	10,515.71	9,938.48	9,951.17	10,153.95	10,057.16	10,697.37	10,893.90	10,475.77	(418.13)	-3.84%
SUBTOTAL - Diverted Tons	5,529.21	6,380.94	7,155.98	7,192.45	8,058.57	9,386.21	11,110.03	12,498.44	12,863.39	364.95	2.92%
Residential											
Residential Solid Waste	3,619.97	3,679.39	3,635.56	3,620.62	3,623.19	3,723.77	3,714.23	3,648.75	3,602.19	(46.56)	-1.28%
Residential Curbside Recycling	2,910.25	2,979.11	2,968.36	2,949.84	2,974.37	2,950.66	2,947.99	2,955.61	2,719.61	(236.00)	-7.98%
Residential Curbside Organics	6,658.64	6,533.85	6,605.21	6,116.35	5,839.52	6,342.81	6,479.80	6,331.29	6,679.09	347.80	5.49%
SUBTOTAL - Disposed Tons	3,619.97	3,679.39	3,635.56	3,620.62	3,623.19	3,723.77	3,714.23	3,648.75	3,602.19	(46.56)	-1.28%
SUBTOTAL - Diverted Tons	9,568.89	9,512.96	9,573.57	9,066.19	8,813.89	9,293.47	9,427.79	9,286.90	9,398.70	111.80	1.20%
Commercial/MFD and Residential											
TOTAL TONS DISPOSED	15,053.93	14,195.10	13,574.04	13,571.79	13,777.14	13,780.93	14,411.60	14,542.65	14,077.96		
TOTAL TONS DIVERTED	15,098.10	15,893.90	16,729.55	16,258.64	16,872.46	18,679.68	20,537.82	21,785.34	22,262.09		
COMMERCIAL DIVERSION RATE	32.60%	37.76%	41.86%	41.95%	44.25%	48.27%	50.95%	53.43%	55.12%		
MFD DIVERSION RATE	19.92%	26.01%	28.47%	28.73%	28.91%	29.96%	30.28%	30.24%	30.12%		
RESIDENTIAL DIVERSION RATE	72.55%	72.11%	72.48%	71.46%	70.87%	71.39%	71.74%	71.79%	72.29%		
TOTAL DIVERSION RATE	50.07%	52.82%	55.21%	54.50%	55.05%	57.55%	58.76%	59.97%	61.26%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2019

	2018 October	2018 November	2018 December	2019 January	2019 February	2019 March	2019 April	2019 May	2019 June	2019 July	2019 August	2019 September	2019 October
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
NORTH FAIR OAKS													
Commercial													
Commercial Solid Waste	176.72	168.48	161.81	185.47	165.92	166.49	173.44	173.07	157.84	168.36	168.23	162.99	176.40
Commercial Recycling	65.50	64.60	61.99	75.05	70.20	70.15	70.49	70.82	61.93	69.35	68.48	67.83	75.59
Commercial Organics	35.23	32.55	31.20	34.15	30.43	31.59	37.62	38.63	36.45	39.91	40.05	40.60	47.68
Subtotal - Disposed	176.72	168.48	161.81	185.47	165.92	166.49	173.44	173.07	157.84	168.36	168.23	162.99	176.40
Subtotal - Diverted	100.73	97.15	93.19	109.20	100.63	101.74	108.11	109.45	98.38	109.26	108.53	108.43	123.27
Diversion Rate	36.31%	36.57%	36.55%	37.06%	37.75%	37.93%	38.40%	38.74%	38.40%	39.36%	39.21%	39.95%	41.14%
MFD													
MFD Solid Waste	84.99	79.01	80.57	85.23	74.68	75.60	83.26	87.95	76.31	79.85	80.38	78.00	78.99
MFD Recycling	14.51	13.71	13.96	15.12	14.10	14.34	13.70	13.94	13.00	13.53	13.87	13.69	13.01
MFD Organics	1.28	1.34	1.25	1.59	1.25	1.32	1.68	1.82	1.50	1.79	1.84	1.58	1.84
Subtotal - Disposed	84.99	79.01	80.57	85.23	74.68	75.60	83.26	87.95	76.31	79.85	80.38	78.00	78.99
Subtotal - Diverted	15.79	15.05	15.21	16.71	15.35	15.66	15.38	15.76	14.50	15.32	15.71	15.27	14.85
Diversion Rate	15.67%	16.00%	15.88%	16.39%	17.05%	17.16%	15.59%	15.20%	15.97%	16.10%	16.35%	16.37%	15.82%
Roll-Off													
Roll-Off Solid Waste	2.32	0.00	0.00	0.00	3.01	0.00	0.00	1.26	0.00	0.00	1.22	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	2.32	0.00	0.00	0.00	3.01	0.00	0.00	1.26	0.00	0.00	1.22	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential													
Residential Solid Waste	268.43	237.03	248.64	253.69	239.93	239.81	249.67	229.73	226.04	277.16	231.38	251.86	235.07
Residential Curbside Recycling	108.96	97.50	105.41	115.18	101.24	94.31	96.10	95.17	91.18	103.32	88.17	99.81	92.51
Residential Curbside Organics	185.38	170.89	212.06	187.23	140.21	160.84	209.96	202.26	168.28	199.88	169.43	165.68	161.69
Subtotal - Disposed	268.43	237.03	248.64	253.69	239.93	239.81	249.67	229.73	226.04	277.16	231.38	251.86	235.07
Subtotal - Diverted	294.34	268.39	317.47	302.41	241.45	255.15	306.06	297.43	259.46	303.20	257.60	265.49	254.20
Diversion Rate	52.30%	53.10%	56.08%	54.38%	50.16%	51.55%	55.07%	56.42%	53.44%	52.24%	52.68%	51.32%	51.95%
Total Disposed	532.46	484.52	491.02	524.39	483.54	481.90	506.37	492.01	460.19	525.37	481.21	492.85	490.46
Total Diverted	410.86	380.59	425.87	428.32	357.43	372.55	429.55	422.64	372.34	427.78	381.84	389.19	392.32
Total Diversion Rate	43.55%	43.99%	46.45%	44.96%	42.50%	43.60%	45.90%	46.21%	44.72%	44.88%	44.24%	44.12%	44.44%
Single-Family Measured Diversion Rate	52.30%	53.10%	56.08%	54.38%	50.16%	51.55%	55.07%	56.42%	53.44%	52.24%	52.68%	51.32%	51.95%
Commercial Measured Diversion Rate	30.62%	31.19%	30.90%	31.75%	32.25%	32.66%	32.48%	32.31%	32.53%	33.42%	33.21%	33.92%	35.10%
MFD Measured Diversion Rate	15.67%	16.00%	15.88%	16.39%	17.05%	17.16%	15.59%	15.20%	15.97%	16.10%	16.35%	16.37%	15.82%
Overall Measured Diversion Rate	43.55%	43.99%	46.45%	44.96%	42.50%	43.60%	45.90%	46.21%	44.72%	44.88%	44.24%	44.12%	44.44%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: OCTOBER 2019

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2018 -</u>	<u>2018 -</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>2019 Tons</u>	<u>Tons</u>	<u>Incr/(Decr)</u>	<u>% Change</u>
North Fair Oaks												
Commercial¹ and MFD												
Commercial Solid Waste	1,419.13	1,679.01	1,622.92	1,663.06	1,750.49	1,731.36	1,710.83	1,690.51	1,698.21	7.70	0.46%	
MFD Solid Waste	644.31	665.64	806.27	807.01	826.41	828.48	799.88	796.59	800.25	3.66	0.46%	
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.32	2.09	5.84	5.49	(0.35)	-5.99%	
Commercial Recycling	347.13	392.57	407.71	461.50	556.85	595.51	637.31	669.62	699.89	30.27	4.52%	
MFD Recycling	83.12	89.29	97.92	98.14	116.73	124.74	130.50	134.96	138.30	3.34	2.47%	
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Organics	300.85	314.23	325.69	388.19	416.14	404.28	341.07	332.80	377.11	44.31	13.31%	
MFD Organics	2.48	1.89	1.09	1.67	2.95	10.83	12.15	12.94	16.21	3.27	25.27%	
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
SUBTOTAL - Disposed Tons	2,063.44	2,344.65	2,429.19	2,470.07	2,576.90	2,560.16	2,512.80	2,492.94	2,503.95	11.01	0.44%	
SUBTOTAL - Diverted Tons	733.58	797.98	832.41	949.50	1,092.67	1,135.36	1,121.03	1,150.32	1,231.51	81.19	7.06%	
Residential												
Residential Solid Waste	2,056.47	2,284.70	2,352.85	2,307.77	2,315.60	2,492.49	2,517.94	2,501.64	2,434.34	(67.30)	-2.69%	
Residential Curbside Recycling	805.82	943.56	960.77	950.92	953.90	995.06	990.17	981.18	976.99	(4.19)	-0.43%	
Residential Curbside Organics	1,698.73	1,731.56	1,740.80	1,608.57	1,577.55	1,700.85	1,728.01	1,730.02	1,765.46	35.44	2.05%	
SUBTOTAL - Disposed Tons	2,056.47	2,284.70	2,352.85	2,307.77	2,315.60	2,492.49	2,517.94	2,501.64	2,434.34	(67.30)	-2.69%	
SUBTOTAL - Diverted Tons	2,504.55	2,675.12	2,701.57	2,559.49	2,531.45	2,695.91	2,718.18	2,711.20	2,742.45	31.25	1.15%	
Commercial/MFD and Residential												
TOTAL TONS DISPOSED	4,119.91	4,629.35	4,782.04	4,777.84	4,892.50	5,052.65	5,030.74	4,994.58	4,938.29			
TOTAL TONS DIVERTED	3,238.13	3,473.10	3,533.98	3,508.99	3,624.12	3,831.27	3,839.21	3,861.52	3,973.96			
COMMERCIAL DIVERSION RATE	26.23%	25.39%	25.52%	27.77%	29.78%	30.72%	30.85%	31.57%	32.97%			
MFD DIVERSION RATE	11.73%	12.05%	10.94%	11.01%	12.65%	14.06%	15.13%	15.66%	16.18%			
RESIDENTIAL DIVERSION RATE	54.91%	53.94%	53.45%	52.59%	52.23%	51.96%	51.91%	52.01%	52.98%			
TOTAL DIVERSION RATE	44.01%	42.86%	42.50%	42.34%	42.55%	43.13%	43.28%	43.60%	44.59%			

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2019

	2018 October	2018 November	2018 December	2019 January	2019 February	2019 March	2019 April	2019 May	2019 June	2019 July	2019 August	2019 September	2019 October
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
REDWOOD CITY													
Commercial													
Commercial Solid Waste	1,399.06	1,319.43	1,417.73	1,417.21	1,271.38	1,326.76	1,368.88	1,375.26	1,265.09	1,365.27	1,320.84	1,234.42	1,331.66
Commercial Recycling	481.25	414.43	433.10	476.97	444.01	436.06	429.88	437.74	416.25	428.35	422.76	414.25	447.25
Commercial Organics	348.45	313.26	368.10	364.21	313.78	357.19	393.90	383.19	378.68	398.87	408.63	375.69	408.57
Subtotal - Disposed	1,399.06	1,319.43	1,417.73	1,417.21	1,271.38	1,326.76	1,368.88	1,375.26	1,265.09	1,365.27	1,320.84	1,234.42	1,331.66
Subtotal - Diverted	829.70	727.69	801.20	841.18	757.79	793.25	823.78	820.93	794.93	827.22	831.39	789.94	855.82
Diversion Rate	37.23%	35.55%	36.11%	37.25%	37.34%	37.42%	37.57%	37.38%	38.59%	37.73%	38.63%	39.02%	39.12%
MFD													
MFD Solid Waste	626.69	606.04	605.12	646.65	579.55	607.75	620.70	635.66	564.46	634.23	588.50	562.55	576.64
MFD Recycling	167.49	155.87	166.96	172.99	152.82	152.36	151.96	157.34	145.12	149.23	147.83	142.85	147.24
MFD Organics	10.67	10.30	11.69	10.83	8.48	9.32	12.29	11.76	10.28	11.58	10.02	9.99	10.22
Subtotal - Disposed	626.69	606.04	605.12	646.65	579.55	607.75	620.70	635.66	564.46	634.23	588.50	562.55	576.64
Subtotal - Diverted	178.16	166.17	178.65	183.82	161.30	161.68	164.25	169.10	155.40	160.81	157.85	152.84	157.46
Diversion Rate	22.14%	21.52%	22.79%	22.13%	21.77%	21.01%	20.92%	21.01%	21.59%	20.23%	21.15%	21.36%	21.45%
Roll-Off													
Roll-Off Solid Waste	355.14	312.44	317.59	332.68	273.32	298.78	271.62	309.48	292.08	323.98	285.86	271.41	321.20
Roll-Off Recycling	31.49	29.73	39.24	37.22	30.95	34.00	37.47	30.80	34.28	32.38	30.08	32.94	30.39
Roll-Off Organics	81.79	71.17	81.41	76.06	68.90	61.58	63.34	76.65	74.63	81.63	71.58	64.43	73.02
Subtotal - Disposed	355.14	312.44	317.59	332.68	273.32	298.78	271.62	309.48	292.08	323.98	285.86	271.41	321.20
Subtotal - Diverted	113.28	100.90	120.65	113.28	99.85	95.58	100.81	107.45	108.91	114.01	101.66	97.37	103.41
Diversion Rate	24.18%	24.41%	27.53%	25.40%	26.76%	24.24%	27.07%	25.77%	27.16%	26.03%	26.23%	26.40%	24.35%
Residential													
Residential Solid Waste	909.30	857.17	885.24	901.30	828.14	764.39	871.51	843.52	782.43	922.44	847.26	795.17	854.47
Residential Curbside Recycling	671.80	657.12	660.51	731.46	577.90	548.93	596.27	624.09	559.83	612.13	561.86	557.60	592.21
Residential Curbside Organics	1,074.85	1,060.52	1,309.66	1,188.71	816.53	947.16	1,244.72	1,137.82	940.46	1,086.81	993.81	920.88	1,021.44
Subtotal - Disposed	909.30	857.17	885.24	901.30	828.14	764.39	871.51	843.52	782.43	922.44	847.26	795.17	854.47
Subtotal - Diverted	1,746.65	1,717.64	1,970.17	1,920.17	1,394.43	1,496.09	1,840.99	1,761.91	1,500.29	1,698.94	1,555.67	1,478.48	1,613.65
Diversion Rate	65.76%	66.71%	69.00%	68.06%	62.74%	66.18%	67.87%	67.62%	65.72%	64.81%	64.74%	65.03%	65.38%
Total Disposed	3,290.19	3,095.08	3,225.68	3,297.84	2,952.39	2,997.68	3,132.71	3,163.92	2,904.06	3,245.92	3,042.46	2,863.55	3,083.97
Total Diverted	2,867.79	2,712.40	3,070.67	3,058.45	2,413.37	2,546.60	2,929.83	2,859.39	2,559.53	2,800.98	2,646.57	2,518.63	2,730.34
Total Diversion Rate	46.57%	46.71%	48.77%	48.12%	44.98%	45.93%	48.33%	47.47%	46.85%	46.32%	46.52%	46.80%	46.96%
Single-Family Measured Diversion Rate	65.76%	66.71%	69.00%	68.06%	62.74%	66.18%	67.87%	67.62%	65.72%	64.81%	64.74%	65.03%	65.38%
Commercial Measured Diversion Rate	32.01%	30.77%	31.98%	32.20%	32.42%	31.99%	32.50%	32.11%	33.30%	32.17%	33.20%	33.46%	33.37%
MFD Measured Diversion Rate	22.14%	21.52%	22.79%	22.13%	21.77%	21.01%	20.92%	21.01%	21.59%	20.23%	21.15%	21.36%	21.45%
Overall Measured Diversion Rate	46.57%	46.71%	48.77%	48.12%	44.98%	45.93%	48.33%	47.47%	46.85%	46.32%	46.52%	46.80%	46.96%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: OCTOBER 2019

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2018 -	2018 -
	2011 Tons	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	2019 Tons Incr/(Decr)	2019 % Change
Redwood City											
Commercial¹ and MFD											
Commercial Solid Waste	12,179.97	13,235.40	12,779.65	13,064.06	13,594.30	13,727.75	13,906.16	13,593.17	13,276.77	(316.40)	-2.33%
MFD Solid Waste	6,620.16	6,283.51	6,324.55	5,888.13	5,875.62	6,321.48	6,215.02	6,164.32	6,016.69	(147.63)	-2.39%
Roll-Off Solid Waste	3,405.56	3,461.13	3,349.69	3,400.56	3,266.23	3,205.71	3,237.62	3,301.29	2,980.41	(320.88)	-9.72%
Commercial Recycling	2,474.01	2,848.88	2,914.96	3,313.84	3,689.11	4,010.11	4,299.28	4,355.24	4,353.52	(1.72)	-0.04%
MFD Recycling	950.93	974.94	1,086.76	1,070.49	1,129.25	1,337.50	1,474.41	1,521.13	1,519.74	(1.39)	-0.09%
Roll-Off Recycling	102.47	86.25	127.17	143.99	278.01	344.20	339.61	341.37	330.51	(10.86)	-3.18%
Commercial Organics	2,096.34	2,614.88	2,781.92	3,017.34	3,565.33	3,779.66	3,573.78	3,407.88	3,782.71	374.83	11.00%
MFD Organics	108.07	106.61	102.88	94.35	86.04	108.10	122.80	104.76	104.77	0.01	0.01%
Roll-Off Organics	510.80	628.90	518.30	512.89	526.37	593.56	701.31	730.54	711.82	(18.72)	-2.56%
SUBTOTAL - Disposed Tons	22,205.69	22,980.04	22,453.89	22,352.75	22,736.15	23,254.94	23,358.80	23,058.78	22,273.87	(784.91)	-3.40%
SUBTOTAL - Diverted Tons	6,242.62	7,260.46	7,531.99	8,152.90	9,274.11	10,173.13	10,511.19	10,460.92	10,803.07	342.15	3.27%
Residential											
Residential Solid Waste	8,793.52	8,611.70	8,494.19	8,247.66	8,315.19	8,489.88	8,588.97	8,511.87	8,410.63	(101.24)	-1.19%
Residential Curbside Recycling	5,677.02	5,988.44	6,158.21	6,180.53	6,069.99	6,255.33	6,293.02	6,314.91	5,962.28	(352.63)	-5.58%
Residential Curbside Organics	9,631.14	10,045.29	10,483.42	9,680.97	9,392.69	10,113.75	10,350.38	10,107.36	10,298.34	190.98	1.89%
SUBTOTAL - Disposed Tons	8,793.52	8,611.70	8,494.19	8,247.66	8,315.19	8,489.88	8,588.97	8,511.87	8,410.63	(101.24)	-1.19%
SUBTOTAL - Diverted Tons	15,308.16	16,033.73	16,641.63	15,861.50	15,462.68	16,369.08	16,643.40	16,422.27	16,260.62	(161.65)	-0.98%
Commercial/MFD and Residential											
TOTAL TONS DISPOSED	30,999.21	31,591.74	30,948.08	30,600.41	31,051.34	31,744.82	31,947.77	31,570.65	30,684.50		
TOTAL TONS DIVERTED	21,550.78	23,294.19	24,173.62	24,014.40	24,736.79	26,542.21	27,154.59	26,883.19	27,063.69		
COMMERCIAL DIVERSION RATE	21.94%	24.01%	25.12%	26.73%	28.97%	30.43%	31.03%	31.21%	32.66%		
MFD DIVERSION RATE	13.79%	14.68%	15.83%	16.52%	17.14%	18.61%	20.44%	20.87%	21.26%		
RESIDENTIAL DIVERSION RATE	63.51%	65.06%	66.21%	65.79%	65.03%	65.85%	65.96%	65.86%	65.91%		
TOTAL DIVERSION RATE	41.01%	42.44%	43.85%	43.97%	44.34%	45.54%	45.95%	45.99%	46.87%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2019

	2018 October	2018 November	2018 December	2019 January	2019 February	2019 March	2019 April	2019 May	2019 June	2019 July	2019 August	2019 September	2019 October
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
SAN CARLOS													
Commercial													
Commercial Solid Waste	512.39	486.46	486.16	534.09	490.24	480.28	484.86	507.43	470.28	504.87	493.40	447.86	494.41
Commercial Recycling	199.14	178.68	185.70	214.32	195.17	194.63	187.54	186.38	170.11	198.98	199.32	184.56	209.86
Commercial Organics	157.44	141.89	161.38	151.32	143.72	152.73	152.50	162.02	134.18	158.22	152.73	153.41	156.13
Subtotal - Disposed	512.39	486.46	486.16	534.09	490.24	480.28	484.86	507.43	470.28	504.87	493.40	447.86	494.41
Subtotal - Diverted	356.58	320.57	347.08	365.64	338.89	347.36	340.04	348.40	304.29	357.20	352.05	337.97	365.99
Diversion Rate	41.03%	39.72%	41.65%	40.64%	40.87%	41.97%	41.22%	40.71%	39.29%	41.44%	41.64%	43.01%	42.54%
MFD													
MFD Solid Waste	134.20	138.33	137.60	147.05	129.29	137.44	139.93	145.41	139.94	145.33	136.89	134.73	137.25
MFD Recycling	41.13	41.29	41.37	47.24	37.85	37.88	40.00	41.13	35.54	43.62	39.06	36.98	42.08
MFD Organics	9.80	9.44	11.00	11.21	10.17	10.29	12.08	12.07	10.20	11.31	11.75	11.46	11.51
Subtotal - Disposed	134.20	138.33	137.60	147.05	129.29	137.44	139.93	145.41	139.94	145.33	136.89	134.73	137.25
Subtotal - Diverted	50.93	50.73	52.37	58.45	48.02	48.17	52.08	53.20	45.74	54.93	50.81	48.44	53.59
Diversion Rate	27.51%	26.83%	27.57%	28.44%	27.08%	25.95%	27.12%	26.79%	24.63%	27.43%	27.07%	26.45%	28.08%
Roll-Off													
Roll-Off Solid Waste	60.04	66.05	53.49	44.81	54.83	76.15	63.52	95.03	63.09	75.78	62.66	45.08	75.56
Roll-Off Recycling	16.15	20.82	20.47	18.19	17.46	15.16	16.35	22.01	10.16	20.87	12.93	15.51	14.94
Roll-Off Organics	0.00	0.00	0.00	3.40	0.00	0.00	0.00	0.00	0.00	0.00	4.42	0.00	0.00
Subtotal - Disposed	60.04	66.05	53.49	44.81	54.83	76.15	63.52	95.03	63.09	75.78	62.66	45.08	75.56
Subtotal - Diverted	16.15	20.82	20.47	21.59	17.46	15.16	16.35	22.01	10.16	20.87	17.35	15.51	14.94
Diversion Rate	21.20%	23.97%	27.68%	32.52%	24.15%	16.60%	20.47%	18.81%	13.87%	21.59%	21.68%	25.60%	16.51%
Residential													
Residential Solid Waste	366.91	405.85	383.03	377.88	352.13	377.06	347.07	398.22	344.13	370.54	393.33	342.53	366.57
Residential Curbside Recycling	297.56	348.90	324.89	334.00	289.54	286.58	271.49	310.23	269.18	287.73	296.73	275.65	289.93
Residential Curbside Organics	466.67	527.99	578.41	572.85	396.21	482.14	569.02	617.25	468.97	503.71	527.81	449.44	495.59
Subtotal - Disposed	366.91	405.85	383.03	377.88	352.13	377.06	347.07	398.22	344.13	370.54	393.33	342.53	366.57
Subtotal - Diverted	764.23	876.89	903.30	906.85	685.75	768.72	840.51	927.48	738.15	791.44	824.54	725.09	785.52
Diversion Rate	67.56%	68.36%	70.22%	70.59%	66.07%	67.09%	70.78%	69.96%	68.20%	68.11%	67.70%	67.92%	68.18%
Total Disposed	1,073.54	1,096.69	1,060.28	1,103.83	1,026.49	1,070.93	1,035.38	1,146.09	1,017.44	1,096.52	1,086.28	970.20	1,073.79
Total Diverted	1,187.89	1,269.01	1,323.22	1,352.53	1,090.12	1,179.41	1,248.98	1,351.09	1,098.34	1,224.44	1,244.75	1,127.01	1,220.04
Total Diversion Rate	52.53%	53.64%	55.52%	55.06%	51.50%	52.41%	54.68%	54.10%	51.91%	52.76%	53.40%	53.74%	53.19%
Single-Family Measured Diversion Rate	67.56%	68.36%	70.22%	70.59%	66.07%	67.09%	70.78%	69.96%	68.20%	68.11%	67.70%	67.92%	68.18%
Commercial Measured Diversion Rate	37.48%	36.21%	38.27%	38.04%	37.49%	37.18%	37.24%	36.16%	34.85%	37.36%	37.75%	39.04%	38.06%
MFD Measured Diversion Rate	27.51%	26.83%	27.57%	28.44%	27.08%	25.95%	27.12%	26.79%	24.63%	27.43%	27.07%	26.45%	28.08%
Overall Measured Diversion Rate	52.53%	53.64%	55.52%	55.06%	51.50%	52.41%	54.68%	54.10%	51.91%	52.76%	53.40%	53.74%	53.19%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: OCTOBER 2019

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2018 -</u>	<u>2018 -</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>2019 Tons</u>	<u>Tons</u>	<u>Incr/(Decr)</u>	<u>% Change</u>
San Carlos												
Commercial¹ and MFD												
Commercial Solid Waste	5,098.89	4,990.01	5,144.33	5,119.70	5,136.97	5,021.72	5,123.35	4,885.06	4,907.72	22.66	0.46%	
MFD Solid Waste	1,472.46	1,265.12	1,332.06	1,308.80	1,287.42	1,333.32	1,386.36	1,361.07	1,393.26	32.19	2.37%	
Roll-Off Solid Waste	1,178.93	830.23	699.18	672.04	711.03	766.53	690.81	619.57	656.51	36.94	5.96%	
Commercial Recycling	1,323.13	1,449.74	1,579.66	1,659.89	1,772.22	1,791.88	1,737.95	1,788.59	1,940.87	152.28	8.51%	
MFD Recycling	340.71	301.60	366.01	383.41	394.77	398.41	404.60	395.89	401.38	5.49	1.39%	
Roll-Off Recycling	290.48	150.31	146.85	107.83	155.83	114.43	223.92	188.45	163.58	(24.87)	-13.20%	
Commercial Organics	573.65	691.17	711.24	825.36	1,054.30	1,343.07	1,459.99	1,472.15	1,516.96	44.81	3.04%	
MFD Organics	72.42	62.36	58.96	101.79	98.69	96.00	88.26	89.97	112.05	22.08	24.54%	
Roll-Off Organics	64.78	2.13	9.28	2.29	0.00	2.53	5.88	0.00	7.82	7.82	0.00%	
SUBTOTAL - Disposed Tons	7,750.28	7,085.36	7,175.57	7,100.54	7,135.42	7,121.57	7,200.52	6,865.70	6,957.49	91.79	1.34%	
SUBTOTAL - Diverted Tons	2,665.17	2,657.31	2,872.00	3,080.57	3,475.81	3,746.32	3,920.60	3,935.05	4,142.66	207.61	5.28%	
Residential												
Residential Solid Waste	3,735.41	3,669.07	3,652.34	3,572.82	3,563.37	3,663.68	3,746.48	3,688.08	3,669.46	(18.62)	-0.50%	
Residential Curbside Recycling	3,167.77	3,207.82	3,243.18	3,168.39	3,086.00	3,122.81	3,070.06	3,018.50	2,911.06	(107.44)	-3.56%	
Residential Curbside Organics	5,120.42	5,084.58	5,118.09	4,707.30	4,651.29	4,873.10	5,080.39	4,835.28	5,082.99	247.71	5.12%	
SUBTOTAL - Disposed Tons	3,735.41	3,669.07	3,652.34	3,572.82	3,563.37	3,663.68	3,746.48	3,688.08	3,669.46	(18.62)	-0.50%	
SUBTOTAL - Diverted Tons	8,288.19	8,292.40	8,361.27	7,875.69	7,737.29	7,995.91	8,150.45	7,853.78	7,994.05	140.27	1.79%	
Commercial/MFD and Residential												
TOTAL TONS DISPOSED	11,485.69	10,754.43	10,827.91	10,673.36	10,698.79	10,785.25	10,947.00	10,553.78	10,626.95			
TOTAL TONS DIVERTED	10,953.36	10,949.71	11,233.27	10,956.26	11,213.10	11,742.23	12,071.05	11,788.83	12,136.71			
COMMERCIAL DIVERSION RATE	25.59%	27.27%	28.58%	30.26%	32.76%	34.47%	35.25%	36.43%	37.32%			
MFD DIVERSION RATE	21.91%	22.34%	24.19%	27.05%	27.71%	27.05%	26.23%	26.31%	26.93%			
RESIDENTIAL DIVERSION RATE	68.93%	69.33%	69.60%	68.79%	68.47%	68.58%	68.51%	68.05%	68.54%			
TOTAL DIVERSION RATE	48.81%	50.45%	50.92%	50.65%	51.17%	52.12%	52.44%	52.76%	53.32%			

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2019

	2018 October	2018 November	2018 December	2019 January	2019 February	2019 March	2019 April	2019 May	2019 June	2019 July	2019 August	2019 September	2019 October
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
SAN MATEO													
Commercial													
Commercial Solid Waste	1,370.52	1,268.09	1,240.16	1,276.08	1,124.26	1,213.80	1,182.67	1,221.66	1,106.12	1,210.95	1,131.10	1,115.91	1,162.97
Commercial Recycling	471.80	416.20	469.78	481.94	414.35	413.54	431.07	441.31	428.64	471.37	444.54	413.99	445.23
Commercial Organics	339.94	323.81	320.92	299.39	293.99	331.54	297.32	327.64	289.48	348.74	351.81	328.87	348.52
Subtotal - Disposed	1,370.52	1,268.09	1,240.16	1,276.08	1,124.26	1,213.80	1,182.67	1,221.66	1,106.12	1,210.95	1,131.10	1,115.91	1,162.97
Subtotal - Diverted	811.74	740.01	790.70	781.33	708.34	745.08	728.39	768.95	718.12	820.11	796.35	742.86	793.75
Diversion Rate	37.20%	36.85%	38.93%	37.98%	38.65%	38.04%	38.11%	38.63%	39.37%	40.38%	41.32%	39.97%	40.57%
MFD													
MFD Solid Waste	948.36	902.95	933.40	939.41	851.87	889.51	920.16	910.42	833.16	939.10	886.13	865.13	871.63
MFD Recycling	260.10	255.04	269.76	281.72	229.51	232.12	247.59	245.56	235.83	258.23	252.12	246.17	250.10
MFD Organics	24.77	23.47	22.77	23.27	20.59	24.48	22.41	24.58	20.45	22.87	22.48	21.94	23.69
Subtotal - Disposed	948.36	902.95	933.40	939.41	851.87	889.51	920.16	910.42	833.16	939.10	886.13	865.13	871.63
Subtotal - Diverted	284.87	278.51	292.53	304.99	250.10	256.60	270.00	270.14	256.28	281.10	274.60	268.11	273.79
Diversion Rate	23.10%	23.57%	23.86%	24.51%	22.70%	22.39%	22.69%	22.88%	23.52%	23.04%	23.66%	23.66%	23.90%
Roll-Off													
Roll-Off Solid Waste	302.68	290.09	327.21	332.43	298.65	336.25	344.18	384.37	342.57	372.58	340.37	338.36	389.11
Roll-Off Recycling	44.95	42.55	44.10	36.35	32.81	31.32	30.00	35.88	34.71	39.56	31.10	37.51	42.13
Roll-Off Organics	32.25	44.15	34.36	32.37	30.92	35.83	28.40	36.77	24.10	30.02	40.94	36.71	27.19
Subtotal - Disposed	302.68	290.09	327.21	332.43	298.65	336.25	344.18	384.37	342.57	372.58	340.37	338.36	389.11
Subtotal - Diverted	77.20	86.70	78.46	68.72	63.73	67.15	58.40	72.65	58.81	69.58	72.04	74.22	69.32
Diversion Rate	20.32%	23.01%	19.34%	17.13%	17.59%	16.65%	14.51%	15.90%	14.65%	15.74%	17.47%	17.99%	15.12%
Residential													
Residential Solid Waste	1,107.19	1,135.79	1,097.51	1,093.99	1,029.57	1,040.12	1,048.77	1,135.80	989.25	1,132.81	1,100.97	1,025.14	1,064.43
Residential Curbside Recycling	699.25	768.27	748.93	796.91	629.40	644.65	645.20	715.63	620.51	647.00	685.73	629.62	660.79
Residential Curbside Organics	1,138.55	1,227.45	1,308.58	1,261.29	896.94	1,103.59	1,387.42	1,346.15	1,126.46	1,255.07	1,206.10	1,070.16	1,160.21
Subtotal - Disposed	1,107.19	1,135.79	1,097.51	1,093.99	1,029.57	1,040.12	1,048.77	1,135.80	989.25	1,132.81	1,100.97	1,025.14	1,064.43
Subtotal - Diverted	1,837.80	1,995.72	2,057.51	2,058.20	1,526.34	1,748.24	2,032.62	2,061.78	1,746.97	1,902.07	1,891.83	1,699.78	1,821.00
Diversion Rate	62.40%	63.73%	65.21%	65.29%	59.72%	62.70%	65.96%	64.48%	63.85%	62.67%	63.21%	62.38%	63.11%
Total Disposed	3,728.75	3,596.92	3,598.28	3,641.91	3,304.35	3,479.68	3,495.78	3,652.25	3,271.10	3,655.44	3,458.57	3,344.54	3,488.14
Total Diverted	3,011.61	3,100.94	3,219.20	3,213.24	2,548.51	2,817.07	3,089.41	3,173.52	2,780.18	3,072.86	3,034.82	2,784.97	2,957.86
Total Diversion Rate	44.68%	46.30%	47.22%	46.87%	43.54%	44.74%	46.91%	46.49%	45.94%	45.67%	46.74%	45.44%	45.89%
Single-Family Measured Diversion Rate	62.40%	63.73%	65.21%	65.29%	59.72%	62.70%	65.96%	64.48%	63.85%	62.67%	63.21%	62.38%	63.11%
Commercial Measured Diversion Rate	30.93%	30.99%	31.72%	31.19%	31.00%	30.46%	30.16%	30.64%	31.17%	31.70%	32.65%	31.87%	31.93%
MFD Measured Diversion Rate	23.10%	23.57%	23.86%	24.51%	22.70%	22.39%	22.69%	22.88%	23.52%	23.04%	23.66%	23.66%	23.90%
Overall Measured Diversion Rate	44.68%	46.30%	47.22%	46.87%	43.54%	44.74%	46.91%	46.49%	45.94%	45.67%	46.74%	45.44%	45.89%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: OCTOBER 2019

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2018 -	2018 -
	2011 Tons	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	2019 Tons Incr/(Decr)	2019 % Change
San Mateo											
Commercial¹ and MFD											
Commercial Solid Waste	11,676.90	12,347.58	11,642.73	11,913.88	11,858.08	12,253.63	12,140.72	12,430.88	11,745.52	(685.36)	-5.51%
MFD Solid Waste	9,800.55	8,628.48	8,930.00	8,646.20	8,861.13	8,792.65	8,818.32	8,759.48	8,906.52	147.04	1.68%
Roll-Off Solid Waste	3,526.40	3,800.62	3,692.33	3,401.10	3,461.14	3,364.10	3,030.92	3,017.71	3,478.87	461.16	15.28%
Commercial Recycling	2,970.48	3,613.31	3,806.42	4,156.19	4,163.77	4,595.78	4,367.20	4,486.91	4,385.98	(100.93)	-2.25%
MFD Recycling	1,947.39	1,827.66	2,066.56	2,134.71	2,254.45	2,404.46	2,491.42	2,560.10	2,478.95	(81.15)	-3.17%
Roll-Off Recycling	332.50	405.13	333.21	317.10	307.93	304.17	310.94	306.37	351.37	45.00	14.69%
Commercial Organics	2,205.95	2,503.99	2,508.13	2,627.88	2,873.89	3,090.18	3,429.47	3,283.05	3,217.30	(65.75)	-2.00%
MFD Organics	318.53	290.69	295.81	241.63	258.49	238.03	217.46	246.62	226.76	(19.86)	-8.05%
Roll-Off Organics	0.00	18.50	0.00	0.00	2.44	218.06	389.28	337.17	323.25	(13.92)	-4.13%
SUBTOTAL - Disposed Tons	25,003.85	24,776.68	24,265.06	23,961.18	24,180.35	24,410.38	23,989.96	24,208.07	24,130.91	(77.16)	-0.32%
SUBTOTAL - Diverted Tons	7,774.85	8,659.28	9,010.13	9,477.51	9,860.97	10,850.68	11,205.77	11,220.22	10,983.61	(236.61)	-2.11%
Residential											
Residential Solid Waste	10,177.01	10,486.85	10,419.53	10,330.13	10,411.54	10,571.87	10,713.55	10,704.04	10,660.85	(43.19)	-0.40%
Residential Curbside Recycling	7,149.15	6,927.54	6,931.76	6,978.16	6,960.57	7,226.41	7,208.32	7,071.57	6,675.44	(396.13)	-5.60%
Residential Curbside Organics	11,407.20	11,549.70	11,670.21	11,126.83	10,529.33	11,451.52	11,922.74	11,601.09	11,813.39	212.30	1.83%
SUBTOTAL - Disposed Tons	10,177.01	10,486.85	10,419.53	10,330.13	10,411.54	10,571.87	10,713.55	10,704.04	10,660.85	(43.19)	-0.40%
SUBTOTAL - Diverted Tons	18,556.35	18,477.24	18,601.97	18,104.99	17,489.90	18,677.93	19,131.06	18,672.66	18,488.83	(183.83)	-0.98%
Commercial/MFD and Residential											
TOTAL TONS DISPOSED	35,180.86	35,263.53	34,684.59	34,291.31	34,591.89	34,982.25	34,703.51	34,912.11	34,791.76		
TOTAL TONS DIVERTED	26,331.20	27,136.52	27,612.10	27,582.50	27,350.87	29,528.61	30,336.83	29,892.88	29,472.44		
COMMERCIAL DIVERSION RATE	23.72%	25.90%	27.08%	28.34%	28.97%	30.77%	31.84%	31.67%	31.28%		
MFD DIVERSION RATE	18.78%	19.71%	20.92%	21.56%	22.09%	23.11%	23.50%	24.27%	23.30%		
RESIDENTIAL DIVERSION RATE	64.58%	63.79%	64.10%	63.67%	62.68%	63.86%	64.10%	63.56%	63.43%		
TOTAL DIVERSION RATE	42.81%	43.49%	44.32%	44.58%	44.16%	45.77%	46.64%	46.13%	45.86%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2019

	2018 October	2018 November	2018 December	2019 January	2019 February	2019 March	2019 April	2019 May	2019 June	2019 July	2019 August	2019 September	2019 October
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
COUNTY FRANCHISED AREA													
Commercial													
Commercial Solid Waste	71.22	67.90	66.75	72.73	66.27	69.32	64.69	69.50	63.07	66.39	63.80	59.60	64.18
Commercial Recycling	31.35	27.18	30.02	33.23	29.02	28.85	30.05	30.28	28.18	32.08	29.81	27.79	30.72
Commercial Organics	17.84	17.38	17.12	18.36	16.37	17.52	19.39	20.51	17.16	15.77	14.16	14.57	15.27
Subtotal - Disposed	71.22	67.90	66.75	72.73	66.27	69.32	64.69	69.50	63.07	66.39	63.80	59.60	64.18
Subtotal - Diverted	49.19	44.56	47.14	51.59	45.39	46.37	49.44	50.79	45.34	47.85	43.97	42.36	45.99
Diversion Rate	40.85%	39.62%	41.39%	41.50%	40.65%	40.08%	43.32%	42.22%	41.82%	41.89%	40.80%	41.55%	41.74%
MFD													
MFD Solid Waste	37.90	36.38	35.49	38.15	36.15	36.04	35.40	37.90	33.40	34.59	35.05	33.82	33.84
MFD Recycling	6.32	6.20	6.61	7.04	5.96	6.07	6.19	6.28	5.53	5.72	6.07	5.95	5.93
MFD Organics	0.11	0.12	0.12	0.12	0.10	0.11	0.13	0.12	0.11	0.11	0.12	0.10	0.11
Subtotal - Disposed	37.90	36.38	35.49	38.15	36.15	36.04	35.40	37.90	33.40	34.59	35.05	33.82	33.84
Subtotal - Diverted	6.43	6.32	6.73	7.16	6.06	6.18	6.32	6.40	5.64	5.83	6.19	6.05	6.04
Diversion Rate	14.50%	14.80%	15.94%	15.80%	14.36%	14.64%	15.15%	14.45%	14.45%	14.42%	15.01%	15.17%	15.15%
Roll-Off													
Roll-Off Solid Waste	0.00	0.00	3.79	0.00	0.00	3.51	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	3.79	0.00	0.00	3.51	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential													
Residential Solid Waste	246.52	238.08	242.14	238.89	218.20	202.16	222.47	238.21	207.80	248.28	228.23	212.94	238.18
Residential Curbside Recycling	197.44	207.26	204.94	220.32	174.50	175.23	178.04	181.96	161.85	182.55	168.20	170.21	178.07
Residential Curbside Organics	368.67	351.24	438.90	397.27	276.42	313.27	394.71	391.90	317.13	350.58	335.27	325.02	356.27
Subtotal - Disposed	246.52	238.08	242.14	238.89	218.20	202.16	222.47	238.21	207.80	248.28	228.23	212.94	238.18
Subtotal - Diverted	566.11	558.50	643.84	617.59	450.92	488.50	572.75	573.86	478.98	533.13	503.47	495.23	534.34
Diversion Rate	69.66%	70.11%	72.67%	72.11%	67.39%	70.73%	72.02%	70.67%	69.74%	68.23%	68.81%	69.93%	69.17%
Total Disposed	355.64	342.36	348.17	349.77	320.62	311.03	322.56	345.61	304.27	349.26	327.08	306.36	336.20
Total Diverted	621.73	609.38	697.71	676.34	502.37	541.05	628.51	631.05	529.96	586.81	553.63	543.64	586.37
Total Diversion Rate	63.61%	64.03%	66.71%	65.91%	61.04%	63.50%	66.08%	64.61%	63.53%	62.69%	62.86%	63.96%	63.56%
Single-Family Measured Diversion Rate	69.66%	70.11%	72.67%	72.11%	67.39%	70.73%	72.02%	70.67%	69.74%	68.23%	68.81%	69.93%	69.17%
Commercial Measured Diversion Rate	33.76%	32.79%	33.69%	34.63%	33.44%	32.55%	35.78%	34.75%	34.57%	34.71%	33.66%	34.13%	34.68%
MFD Measured Diversion Rate	14.50%	14.80%	15.94%	15.80%	14.36%	14.64%	15.15%	14.45%	14.45%	14.42%	15.01%	15.17%	15.15%
Overall Measured Diversion Rate	63.61%	64.03%	66.71%	65.91%	61.04%	63.50%	66.08%	64.61%	63.53%	62.69%	62.86%	63.96%	63.56%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: OCTOBER 2019

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2018 -</u>	<u>2018 -</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>2019 Tons</u>	<u>Tons</u>	<u>Incr/(Decr)</u>	<u>% Change</u>
County Franchised Area												
Commercial¹ and MFD												
Commercial Solid Waste	825.67	873.65	831.19	750.17	689.90	695.52	767.55	703.88	659.55	(44.33)	-6.30%	
MFD Solid Waste	346.68	321.35	345.34	346.14	354.01	370.17	366.48	363.18	354.34	(8.84)	-2.43%	
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	3.51	3.51	100.00%	
Commercial Recycling	163.11	199.42	217.68	231.87	242.05	271.64	298.68	289.89	300.01	10.12	3.49%	
MFD Recycling	49.33	40.69	40.43	41.38	45.86	47.74	52.32	55.82	60.74	4.92	8.81%	
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Organics	119.57	182.05	185.30	263.13	289.75	234.71	191.29	181.51	169.08	(12.43)	-6.85%	
MFD Organics	6.67	4.21	3.88	2.94	3.19	3.02	2.52	1.45	1.13	(0.32)	-22.07%	
Roll-Off Organics	0.10	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
SUBTOTAL - Disposed Tons	1,172.35	1,195.00	1,176.53	1,096.31	1,043.91	1,065.69	1,134.03	1,067.06	1,017.40	(49.66)	-4.65%	
SUBTOTAL - Diverted Tons	338.78	426.37	447.29	539.32	580.85	557.11	544.81	528.67	530.96	2.29	0.43%	
Residential												
Residential Solid Waste	2,148.99	2,223.63	2,215.41	2,214.92	2,207.47	2,254.37	2,285.26	2,286.22	2,255.36	(30.86)	-1.35%	
Residential Curbside Recycling	1,834.17	1,958.90	1,963.31	1,925.48	1,953.19	1,939.00	1,934.41	1,945.73	1,790.93	(154.80)	-7.96%	
Residential Curbside Organics	3,341.39	3,426.53	3,546.75	3,154.36	3,152.33	3,333.89	3,459.82	3,374.95	3,457.84	82.89	2.46%	
SUBTOTAL - Disposed Tons	2,148.99	2,223.63	2,215.41	2,214.92	2,207.47	2,254.37	2,285.26	2,286.22	2,255.36	(30.86)	-1.35%	
SUBTOTAL - Diverted Tons	5,175.56	5,385.43	5,510.06	5,079.84	5,105.52	5,272.89	5,394.23	5,320.68	5,248.77	(71.91)	-1.35%	
Commercial/MFD and Residential												
TOTAL TONS DISPOSED	3,321.34	3,418.63	3,391.94	3,311.23	3,251.38	3,320.06	3,419.29	3,353.28	3,272.76			
TOTAL TONS DIVERTED	5,514.34	5,811.80	5,957.35	5,619.16	5,686.37	5,830.00	5,939.04	5,849.35	5,779.73			
COMMERCIAL DIVERSION RATE	22.42%	26.30%	27.55%	32.97%	35.75%	34.33%	32.45%	33.13%	34.29%			
MFD DIVERSION RATE	13.91%	12.26%	11.37%	11.35%	12.17%	12.06%	13.02%	13.62%	14.87%			
RESIDENTIAL DIVERSION RATE	70.66%	70.78%	71.32%	69.64%	69.81%	70.05%	70.24%	69.95%	69.95%			
TOTAL DIVERSION RATE	62.41%	62.96%	63.72%	62.92%	63.62%	63.72%	63.46%	63.56%	63.85%			

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2019

	2018 October	2018 November	2018 December	2019 January	2019 February	2019 March	2019 April	2019 May	2019 June	2019 July	2019 August	2019 September	2019 October
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
WEST BAY													
Commercial													
Commercial Solid Waste	31.74	28.10	29.56	29.49	27.67	28.02	27.39	29.17	26.83	29.03	29.70	27.20	29.96
Commercial Recycling	16.22	14.22	14.97	14.24	14.70	14.73	14.15	15.18	14.86	14.20	14.59	13.96	14.29
Commercial Organics	16.82	13.90	14.24	14.16	13.60	14.76	15.78	15.58	14.91	15.12	14.67	15.51	15.04
Subtotal - Disposed	31.74	28.10	29.56	29.49	27.67	28.02	27.39	29.17	26.83	29.03	29.70	27.20	29.96
Subtotal - Diverted	33.04	28.12	29.21	28.40	28.30	29.49	29.93	30.76	29.77	29.32	29.26	29.47	29.33
Diversion Rate	51.00%	50.02%	49.70%	49.06%	50.56%	51.28%	52.22%	51.33%	52.60%	50.25%	49.63%	52.00%	49.47%
MFD													
MFD Solid Waste	1.51	1.90	1.77	2.25	1.90	1.60	1.75	1.75	1.55	1.60	1.71	1.35	1.92
MFD Recycling	0.88	0.83	0.82	0.95	0.78	0.77	0.59	0.61	0.56	0.60	0.60	0.56	0.68
MFD Organics	0.21	0.14	0.20	0.18	0.13	0.12	0.12	0.12	0.10	0.12	0.09	0.09	0.11
Subtotal - Disposed	1.51	1.90	1.77	2.25	1.90	1.60	1.75	1.75	1.55	1.60	1.71	1.35	1.92
Subtotal - Diverted	1.09	0.97	1.02	1.13	0.91	0.89	0.71	0.73	0.66	0.72	0.69	0.65	0.79
Diversion Rate	41.92%	33.80%	36.56%	33.43%	32.38%	35.74%	28.86%	29.44%	29.86%	31.03%	28.75%	32.50%	29.15%
Roll-Off													
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential													
Residential Solid Waste	107.43	106.45	102.37	112.74	95.45	87.87	109.64	119.53	103.63	108.39	96.56	91.93	102.55
Residential Curbside Recycling	92.21	95.89	91.92	110.64	77.11	68.55	80.21	86.52	74.62	80.63	80.73	78.44	90.11
Residential Curbside Organics	225.76	215.15	290.57	259.80	175.29	172.80	204.77	226.39	168.42	194.78	178.42	174.28	219.37
Subtotal - Disposed	107.43	106.45	102.37	112.74	95.45	87.87	109.64	119.53	103.63	108.39	96.56	91.93	102.55
Subtotal - Diverted	317.97	311.04	382.49	370.44	252.40	241.35	284.98	312.91	243.04	275.41	259.15	252.72	309.48
Diversion Rate	74.75%	74.50%	78.89%	76.67%	72.56%	73.31%	72.22%	72.36%	70.11%	71.76%	72.85%	73.33%	75.11%
Total Disposed	140.68	136.45	133.70	144.48	125.02	117.49	138.78	150.45	132.01	139.02	127.97	120.48	134.43
Total Diverted	352.10	340.13	412.72	399.97	281.61	271.73	315.62	344.40	273.47	305.45	289.10	282.84	339.60
Total Diversion Rate	71.45%	71.37%	75.53%	73.46%	69.25%	69.81%	69.46%	69.60%	67.44%	68.72%	69.32%	70.13%	71.64%
Single-Family Measured Diversion Rate	74.75%	74.50%	78.89%	76.67%	72.56%	73.31%	72.22%	72.36%	70.11%	71.76%	72.85%	73.33%	75.11%
Commercial Measured Diversion Rate	50.65%	49.23%	49.11%	48.20%	49.69%	50.63%	51.25%	50.46%	51.74%	49.51%	48.81%	51.34%	48.58%
MFD Measured Diversion Rate	41.92%	33.80%	36.56%	33.43%	32.38%	35.74%	28.86%	29.44%	29.86%	31.03%	28.75%	32.50%	29.15%
Overall Measured Diversion Rate	71.45%	71.37%	75.53%	73.46%	69.25%	69.81%	69.46%	69.60%	67.44%	68.72%	69.32%	70.13%	71.64%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: OCTOBER 2019

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2018 -</u>	<u>2018 -</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>2019 Tons</u>	<u>Tons</u>	<u>Incr/(Decr)</u>	<u>% Change</u>
West Bay Sanitary												
Commercial¹ and MFD												
Commercial Solid Waste	330.23	315.86	308.90	335.81	330.67	328.80	294.61	295.95	284.46	(11.49)	-3.88%	
MFD Solid Waste	61.07	48.54	43.41	23.08	22.59	22.42	21.22	18.45	17.38	(1.07)	-5.80%	
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Recycling	84.84	107.31	109.56	122.22	131.67	131.92	163.78	156.19	144.90	(11.29)	-7.23%	
MFD Recycling	13.76	14.65	14.50	10.73	11.10	10.60	10.31	8.38	6.70	(1.68)	-20.05%	
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Organics	37.58	84.94	116.88	121.72	115.33	142.04	152.84	152.32	149.13	(3.19)	-2.09%	
MFD Organics	0.00	0.00	0.57	1.36	1.43	2.27	3.71	2.53	1.18	(1.35)	-53.36%	
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
SUBTOTAL - Disposed Tons	391.30	364.40	352.31	358.89	353.26	351.22	315.83	314.40	301.84	(12.56)	-3.99%	
SUBTOTAL - Diverted Tons	136.18	206.90	241.51	256.03	259.53	286.83	330.64	319.42	301.91	(17.51)	-5.48%	
Residential												
Residential Solid Waste	895.95	975.79	976.95	945.41	927.96	940.70	959.78	980.96	1,028.29	47.33	4.82%	
Residential Curbside Recycling	888.16	933.95	909.52	910.10	888.64	897.53	900.66	870.71	827.56	(43.15)	-4.96%	
Residential Curbside Organics	1,886.44	1,978.39	2,007.46	1,861.17	1,805.14	1,926.31	1,993.12	1,923.82	1,974.32	50.50	2.62%	
SUBTOTAL - Disposed Tons	895.95	975.79	976.95	945.41	927.96	940.70	959.78	980.96	1,028.29	47.33	4.82%	
SUBTOTAL - Diverted Tons	2,774.60	2,912.34	2,916.98	2,771.27	2,693.78	2,823.84	2,893.78	2,794.53	2,801.88	7.35	0.26%	
Commercial/MFD and Residential												
TOTAL TONS DISPOSED	1,287.25	1,340.19	1,329.26	1,304.30	1,281.22	1,291.92	1,275.61	1,295.36	1,330.13			
TOTAL TONS DIVERTED	2,910.78	3,119.24	3,158.49	3,027.30	2,953.31	3,110.67	3,224.42	3,113.95	3,103.79			
COMMERCIAL DIVERSION RATE	25.82%	36.22%	40.67%	41.64%	42.35%	44.95%	51.15%	50.40%	50.01%			
MFD DIVERSION RATE	18.39%	23.18%	25.77%	34.38%	35.68%	36.47%	39.78%	37.16%	31.20%			
RESIDENTIAL DIVERSION RATE	75.59%	74.90%	74.91%	74.56%	74.38%	75.01%	75.09%	74.02%	73.15%			
TOTAL DIVERSION RATE	69.34%	69.95%	70.38%	69.89%	69.74%	70.66%	71.65%	70.62%	70.00%			

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2019

	2018 October	2018 November	2018 December	2019 January	2019 February	2019 March	2019 April	2019 May	2019 June	2019 July	2019 August	2019 September	2019 October
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
TOTAL SBWMA													
Commercial													
Commercial Solid Waste	5,763.50	5,429.98	5,534.88	5,751.57	5,200.41	5,430.00	5,447.75	5,586.51	5,126.56	5,577.61	5,302.60	5,026.32	5,388.18
Commercial Recycling	2,204.78	2,019.33	2,093.74	2,322.79	2,083.60	2,117.54	2,076.94	2,122.86	2,000.43	2,131.45	2,118.32	1,984.12	2,180.55
Commercial Organics	2,607.58	2,240.09	2,497.26	2,383.52	2,133.48	2,344.59	2,284.34	2,324.11	2,180.76	2,323.43	2,300.42	2,272.26	2,401.97
Subtotal - Disposed	5,763.50	5,429.98	5,534.88	5,751.57	5,200.41	5,430.00	5,447.75	5,586.51	5,126.56	5,577.61	5,302.60	5,026.32	5,388.18
Subtotal - Diverted	4,812.36	4,259.42	4,591.00	4,706.31	4,217.08	4,462.13	4,361.28	4,446.97	4,181.19	4,454.88	4,418.74	4,256.38	4,582.52
Diversion Rate	45.50%	43.96%	45.34%	45.00%	44.78%	45.11%	44.46%	44.32%	44.92%	44.40%	45.45%	45.85%	45.96%
MFD													
MFD Solid Waste	2,903.48	2,810.86	2,842.42	2,952.38	2,676.74	2,802.95	2,876.72	2,923.28	2,655.22	2,954.32	2,800.87	2,700.46	2,754.08
MFD Recycling	822.42	801.68	849.48	877.53	748.25	746.42	780.48	798.42	739.97	804.62	780.57	756.28	784.35
MFD Organics	92.00	86.43	97.78	95.81	82.61	89.29	102.02	100.86	87.94	100.46	93.11	94.41	97.56
Subtotal - Disposed	2,903.48	2,810.86	2,842.42	2,952.38	2,676.74	2,802.95	2,876.72	2,923.28	2,655.22	2,954.32	2,800.87	2,700.46	2,754.08
Subtotal - Diverted	914.42	888.11	947.26	973.34	830.86	835.71	882.50	899.28	827.91	905.08	873.68	850.69	881.91
Diversion Rate	23.95%	24.01%	25.00%	24.79%	23.69%	22.97%	23.48%	23.53%	23.77%	23.45%	23.78%	23.96%	24.26%
Roll-Off													
Roll-Off Solid Waste	1,843.63	1,729.89	1,772.10	1,832.90	1,627.82	1,797.69	1,795.74	1,795.81	1,682.60	1,834.28	1,745.04	1,538.02	1,765.18
Roll-Off Recycling	272.22	257.29	269.53	268.57	220.52	229.23	240.43	246.99	226.75	251.77	235.87	220.88	253.18
Roll-Off Organics	243.67	231.01	240.82	268.11	256.53	289.38	252.13	273.39	243.74	253.96	245.07	221.12	235.64
Subtotal - Disposed	1,843.63	1,729.89	1,772.10	1,832.90	1,627.82	1,797.69	1,795.74	1,795.81	1,682.60	1,834.28	1,745.04	1,538.02	1,765.18
Subtotal - Diverted	515.89	488.30	510.35	536.68	477.05	518.61	492.56	520.38	470.49	505.73	480.94	442.00	488.82
Diversion Rate	21.86%	22.01%	22.36%	22.65%	22.66%	22.39%	21.53%	22.47%	21.85%	21.61%	21.61%	22.32%	21.69%
Residential													
Residential Solid Waste	5,191.81	5,159.85	5,164.68	5,173.98	4,755.90	4,723.40	4,987.15	5,189.40	4,658.50	5,342.58	5,049.55	4,772.18	5,008.32
Residential Curbside Recycling	3,497.68	3,640.05	3,602.69	3,805.41	3,103.12	3,058.85	3,147.42	3,341.64	2,999.91	3,218.68	3,125.34	3,032.98	3,211.95
Residential Curbside Organics	6,554.51	6,599.09	7,953.91	7,389.61	5,237.34	6,021.36	7,554.92	7,364.03	5,975.41	6,732.60	6,363.25	5,934.41	6,621.23
Subtotal - Disposed	5,191.81	5,159.85	5,164.68	5,173.98	4,755.90	4,723.40	4,987.15	5,189.40	4,658.50	5,342.58	5,049.55	4,772.18	5,008.32
Subtotal - Diverted	10,052.19	10,239.14	11,556.60	11,195.02	8,340.46	9,080.21	10,702.34	10,705.67	8,975.32	9,951.28	9,488.59	8,967.39	9,833.18
Diversion Rate	65.94%	66.49%	69.11%	68.39%	63.69%	65.78%	68.21%	67.35%	65.83%	65.07%	65.27%	65.27%	66.25%
Total Disposed	15,702.42	15,130.58	15,314.08	15,710.83	14,260.87	14,754.04	15,107.36	15,495.00	14,122.88	15,708.79	14,898.06	14,036.98	14,915.76
Total Diverted	16,294.86	15,874.97	17,605.21	17,411.35	13,865.45	14,896.66	16,438.68	16,572.30	14,454.91	15,816.97	15,261.95	14,516.46	15,786.43
Total Diversion Rate	50.93%	51.20%	53.48%	52.57%	49.30%	50.24%	52.11%	51.68%	50.58%	50.17%	50.60%	50.84%	51.42%
Single-Family Measured Diversion Rate	65.94%	66.49%	69.11%	68.39%	63.69%	65.78%	68.21%	67.35%	65.83%	65.07%	65.27%	65.27%	66.25%
Commercial Measured Diversion Rate	37.26%	36.11%	37.34%	37.11%	36.76%	36.70%	36.18%	36.28%	36.67%	36.14%	36.96%	37.46%	37.53%
MFD Measured Diversion Rate	23.95%	24.01%	25.00%	24.79%	23.69%	22.97%	23.48%	23.53%	23.77%	23.45%	23.78%	23.96%	24.26%
Overall Measured Diversion Rate	50.93%	51.20%	53.48%	52.57%	49.30%	50.24%	52.11%	51.68%	50.58%	50.17%	50.60%	50.84%	51.42%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: OCTOBER 2019

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2018 -	2018 -
	2011 Tons	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	2019 Tons Incr/(Decr)	2019 % Change
TOTAL SBWMA											
Commercial¹ and MFD											
Commercial Solid Waste	53,928.69	55,557.88	53,152.51	53,409.57	53,923.32	54,571.99	55,602.02	54,893.86	53,837.51	(1,056.35)	-1.92%
MFD Solid Waste	30,976.69	27,967.18	28,959.10	28,021.11	27,873.41	28,341.92	28,387.31	27,977.23	28,097.02	119.79	0.43%
Roll-Off Solid Waste	17,538.56	18,619.57	16,762.72	16,430.25	16,609.34	17,491.51	17,609.70	17,999.90	17,415.08	(584.82)	-3.25%
Commercial Recycling	13,337.60	15,600.37	16,344.51	17,907.03	19,122.79	20,160.75	20,496.29	21,015.13	21,138.60	123.47	0.59%
MFD Recycling	5,308.34	5,488.51	6,287.92	6,539.71	6,943.64	7,463.68	7,846.32	7,979.14	7,816.89	(162.25)	-2.03%
Roll-Off Recycling	1,340.81	1,113.42	1,193.06	1,365.52	1,570.40	1,618.74	1,966.52	2,346.54	2,394.19	47.65	2.03%
Commercial Organics	12,512.36	13,883.29	15,506.40	15,977.55	18,398.53	20,298.82	21,766.31	22,577.93	22,948.88	370.95	1.64%
MFD Organics	768.61	723.42	778.28	737.66	745.35	786.04	851.52	883.19	944.07	60.88	6.89%
Roll-Off Organics	2,082.88	1,723.70	1,184.46	1,145.98	1,229.90	1,928.70	2,292.51	2,028.81	2,539.07	510.26	25.15%
SUBTOTAL - Disposed Tons	102,443.94	102,144.63	98,874.33	97,860.93	98,406.07	100,405.42	101,599.03	100,870.99	99,349.61	(1,521.38)	-1.51%
SUBTOTAL - Diverted Tons	35,350.60	38,532.71	41,294.63	43,673.45	48,010.61	52,256.73	55,219.47	56,830.74	57,781.70	950.96	1.67%
Residential											
Residential Solid Waste	49,308.72	49,343.28	48,874.60	48,272.59	48,739.46	49,833.94	50,384.93	49,872.54	49,660.96	(211.58)	-0.42%
Residential Curbside Recycling	33,352.20	33,518.80	33,803.44	33,744.66	33,589.61	34,397.32	34,262.27	33,969.75	32,045.30	(1,924.45)	-5.67%
Residential Curbside Organics	62,141.29	63,450.29	64,251.79	59,889.45	57,888.82	62,294.50	64,608.37	62,944.19	65,194.16	2,249.97	3.57%
SUBTOTAL - Disposed Tons	49,308.72	49,343.28	48,874.60	48,272.59	48,739.46	49,833.94	50,384.93	49,872.54	49,660.96	(211.58)	-0.42%
SUBTOTAL - Diverted Tons	95,493.49	96,969.09	98,055.23	93,634.11	91,478.43	96,691.82	98,870.64	96,913.94	97,239.46	325.52	0.34%
Commercial/MFD and Residential											
TOTAL TONS DISPOSED	151,752.66	151,487.91	147,748.93	146,133.52	147,145.53	150,239.36	151,983.96	150,743.53	149,010.57		
TOTAL TONS DIVERTED	130,844.09	135,501.80	139,349.86	137,307.56	139,489.04	148,948.55	154,090.11	153,744.68	155,021.16		
COMMERCIAL DIVERSION RATE	25.65%	27.39%	29.46%	30.86%	32.79%	34.23%	35.21%	36.04%	36.77%		
MFD DIVERSION RATE	16.40%	18.17%	19.61%	20.62%	21.62%	22.55%	23.45%	24.06%	23.77%		
RESIDENTIAL DIVERSION RATE	65.95%	66.28%	66.74%	65.98%	65.24%	65.99%	66.24%	66.02%	66.19%		
TOTAL DIVERSION RATE	46.30%	47.21%	48.54%	48.44%	48.66%	49.78%	50.34%	50.49%	50.99%		

¹ Includes Agency facilities tonnage

Recology San Mateo County
 Inquiry, Service Request and
 Complaint Summary
 Rate Year 2019

	Single-Family Missed Pick-Up Initial Complaints 8.02.B.2				Single-Family Missed Pick-Up Collection Events 8.02.B.2				Excessive Noise 8.02.J				Discourteous Behavior 8.06.J				Property Damage 8.02.H				Spills 8.02.I			
	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4
Atherton	40	0	0	40	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Belmont	89	0	0	89	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	0	0	0	0	
Burlingame	175	0	0	175	0	0	0	0	0	0	0	0	0	0	1	0	0	1	0	0	0	0		
East Palo Alto	58	0	0	58	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Foster City	41	0	0	41	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	0	0	3	
Hillsborough	51	0	0	51	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	2	
Menlo Park	148	0	0	148	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	2	
North Fair Oaks	75	0	0	75	0	0	0	0	0	0	0	0	0	0	1	0	0	1	0	0	0	0		
Redwood City	345	0	0	345	1	0	0	1	0	0	0	0	0	0	0	0	0	0	2	0	0	2		
San Carlos	206	0	0	206	0	0	0	0	1	0	0	1	0	0	0	1	0	0	1	2	0	0	2	
San Mateo	321	0	0	321	0	0	0	0	0	0	0	0	0	0	0	3	0	0	3	1	0	0	1	
County Franchised Area	48	0	0	48	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
West Bay	27	0	0	27	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Totals	1,624	0	0	1,624	1	0	0	1	1	0	0	1	0	0	0	7	0	0	7	12	0	0	12	

	On-call Bulky Item Collection 5.05				Extra/Overage Requests 8.02.G				Recycling Tote-Bag Request 5.03.B.2				Information requests 7.02.A				Billing Inquiries			
	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4
Atherton	44	0	0	44	12	0	0	12	0	0	0	0	45	0	0	45	9	0	0	9
Belmont	205	0	0	205	18	0	0	18	1	0	0	1	144	0	0	144	31	0	0	31
Burlingame	228	0	0	228	24	0	0	24	1	0	0	1	196	0	0	196	42	0	0	42
East Palo Alto	134	0	0	134	11	0	0	11	0	0	0	0	84	0	0	84	11	0	0	11
Foster City	215	0	0	215	16	0	0	16	0	0	0	0	132	0	0	132	27	0	0	27
Hillsborough	73	0	0	73	10	0	0	10	0	0	0	0	64	0	0	64	6	0	0	6
Menlo Park	200	0	0	200	19	0	0	19	0	0	0	0	174	0	0	174	79	0	0	79
North Fair Oaks	70	0	0	70	8	0	0	8	0	0	0	0	65	0	0	65	7	0	0	7
Redwood City	551	0	0	551	56	0	0	56	0	0	0	0	365	0	0	365	16	0	0	16
San Carlos	248	0	0	248	60	0	0	60	0	0	0	0	406	0	0	406	30	0	0	30
San Mateo	745	0	0	745	60	0	0	60	0	0	0	0	508	0	0	508	184	0	0	184
County Franchised Area	153	0	0	153	8	0	0	8	0	0	0	0	98	0	0	98	19	0	0	19
West Bay	55	0	0	55	4	0	0	4	0	0	0	0	48	0	0	48	13	0	0	13
Totals	2,921	0	0	2,921	306	0	0	306	2	0	0	2	2,329	0	0	2,329	474	0	0	474

Recology San Mateo County
 Call Center Data and
 Quality Assurance Calls
 Rate Year 2019

SBWMA Service Area	Number of Calls Received	Number of Calls Answered	Number of Calls Dropped	Percentage of Calls Dropped	Average Hold Time in Seconds	Percentage of Calls Answered in Thirty Seconds	Number of Quality Assurance Calls Made
October	15,158	14,813	345	2.28%	12.03	95.08%	201
November	0	0	0	0.00%	0.00	0.00%	0
December	0	0	0	0.00%	0.00	0.00%	0

Recology San Mateo County
 On-Site Customer Assessments,
 Visual Audits and Recycling
 Tote-Bags Delivered
 Rate Year 2019

	Number of On-site Assessments 7.04.E				Number of Visual Audits 7.06				Recycling Tote-Bags Delivered			
	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4
Atherton	0	0	0	0	0	0	0	0	0	0	0	0
Belmont	0	0	0	0	0	0	0	0	0	0	0	0
Burlingame	1	0	0	1	1	0	0	1	48	0	0	48
East Palo Alto	1	0	0	1	0	0	0	0	0	0	0	0
Foster City	0	0	0	0	0	0	0	0	0	0	0	0
Hillsborough	0	0	0	0	0	0	0	0	0	0	0	0
Menlo Park	5	0	0	5	5	0	0	5	0	0	0	0
North Fair Oaks	0	0	0	0	0	0	0	0	0	0	0	0
Redwood City	4	0	0	4	8	0	0	8	15	0	0	15
San Carlos	14	0	0	14	7	0	0	7	13	0	0	13
San Mateo	9	0	0	9	12	0	0	12	46	0	0	46
County Franchised Area	0	0	0	0	0	0	0	0	0	0	0	0
West Bay	0	0	0	0	0	0	0	0	0	0	0	0
Totals	34	0	0	34	33	0	0	33	122	0	0	122