



QUARTERLY REPORT TO THE SBWMA  
FOR 3<sup>rd</sup> Quarter 2019

Submitted October 30, 2019



October 30, 2019

Joe La Mariana  
Executive Director  
SBWMA/RethinkWaste  
610 Elm Street, Suite 202  
San Carlos, CA 94070

Dear Mr. La Mariana:

Enclosed is a copy of the Recology 3<sup>rd</sup> Quarter 2019 report to the SBWMA. Recology will send electronic copies to each jurisdiction.

In accordance with the requirements of Section 9.04 B of the Agreement, the undersigned hereby certifies, under penalty of perjury, that the report submitted herewith is true and correct to the best knowledge of the undersigned after reasonable inquiry.

If you should have any questions or require additional information, please call me at (650) 598-8226.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Michael Kelly', is written over a faint, light blue circular stamp or watermark.

Michael Kelly  
General Manager  
Recology San Mateo County

cc: John Mangini



# **RECOLOGY SAN MATEO COUNTY**

## **QUARTERLY REPORT TO THE SBWMA**

**For  
3<sup>rd</sup> Quarter 2019**

**Submitted  
OCTOBER 30, 2019**



## 3<sup>rd</sup> QUARTER 2019 REPORT

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## 3<sup>rd</sup> QUARTER 2019 REPORT

### DEFINITIONS OF WASTE TYPES INCLUDED ON THE TONNAGE SUMMARY REPORT

**Commercial Solid Waste** – Franchised solid waste collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Commercial Recycling** – Franchised recyclable materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. This includes construction and demolition debris collected from agency facilities. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Commercial Organics** – Franchised organic materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**MFD Solid Waste** – Franchised solid waste collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**MFD Recycling** – Franchised recyclable materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**MFD Organics** – Franchised organic materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Roll-Off Solid Waste** – Franchised solid waste collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Roll-Off Recycling** – Franchised recyclable materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. This includes construction and demolition debris. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Roll-Off Organics** – Franchised organic materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Residential Solid Waste** – Franchised solid waste collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Residential Recycling** – Franchised recyclable materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Residential Organics** – Franchised organic materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Tonnage Allocations** – During Quarter 3, system tonnage allocations were updated as follows: effective July 11 for usual and customary service changes and effective July 29, August 3 and September 2 for changes in commercial recycling and commercial organics routes.

Bulky item collection tonnage is allocated based on the number of collection events for solid waste and on the basis of the number of items collected for recyclables. The allocation methodology is applied consistently each month.



### 3<sup>rd</sup> QUARTER 2019 QUARTERLY REPORT SUMMARY

Quarterly	1 <sup>st</sup> Quarter	2 <sup>nd</sup> Quarter	3 <sup>rd</sup> Quarter	4 <sup>th</sup> Quarter	2019 Year End
<b>Commercial Tonnage Collected</b>					
Solid Waste	21,640.39	21,434.97	21,023.87		64,099.23
Recyclables	7,242.25	6,914.40	6,942.41		21,099.06
Organics	7,675.61	7,558.47	7,616.26		22,850.34
<b>Multi-Family Tonnage Collected</b>					
Solid Waste	8,432.07	8,455.22	8,455.65		25,342.94
Recyclables	2,372.20	2,318.87	2,341.47		7,032.54
Organics	267.71	290.82	287.98		846.51
<b>Residential Tonnage Collected</b>					
Solid Waste	14,653.28	14,835.05	15,164.31		44,652.64
Recyclables	9,967.38	9,488.97	9,377.00		28,833.35
Organics	18,648.31	20,894.36	19,030.26		58,572.93
<b>Diversion Rates</b>					
Commercial	36.86%	36.37%	36.83%		36.69%
Multi-Family	23.84%	23.59%	23.72%		23.72%
Residential	66.13%	67.19%	65.20%		66.19%
Overall	50.80%	51.49%	50.53%		50.94%
<b>Inquiries, Service Requests &amp; Complaints</b>					
Inquiries, Service Requests & Complaints	18,530	23,953	23,662		66,145
Calls Received	43,315	47,036	48,144		138,495
Avg. Hold Time	21.00	12.88	15.82		16.44
Assessments	85	145	274		504
Quality Assurance	637	646	655		1,938

**RECOLOGY QUARTERLY REPORT 2019**

	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2019 Year to Date
<b>MEMBER AGENCY</b>	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>ATHERTON</b>								
<b>Commercial</b>								
Commercial Solid Waste	30.75	34.80	28.25	92.00	92.72	93.80	0.00	278.52
Commercial Recycling	14.63	18.34	14.22	46.35	45.51	47.19	0.00	139.05
Commercial Organics	29.44	23.98	28.50	110.02	126.38	81.92	0.00	318.32
Subtotal - Disposed	30.75	34.80	28.25	92.00	92.72	93.80	0.00	278.52
Subtotal - Diverted	44.07	42.32	42.72	156.37	171.89	129.11	0.00	457.37
Diversion Rate	58.90%	54.88%	60.19%	62.96%	64.96%	57.92%	0.00%	62.15%
<b>MFD</b>								
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
<b>Roll-Off</b>								
Roll-Off Solid Waste	0.00	0.00	8.31	0.00	0.00	8.31	0.00	8.31
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	8.31	0.00	0.00	8.31	0.00	8.31
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
<b>Residential</b>								
Residential Solid Waste	153.96	142.41	136.59	426.50	440.95	432.96	0.00	1,300.41
Residential Curbside Recycling	112.95	97.22	97.98	343.39	337.26	308.15	0.00	988.80
Residential Curbside Organics	580.63	581.12	575.23	1,939.82	1,916.18	1,736.98	0.00	5,592.98
Subtotal - Disposed	153.96	142.41	136.59	426.50	440.95	432.96	0.00	1,300.41
Subtotal - Diverted	693.58	678.34	673.21	2,283.21	2,253.44	2,045.13	0.00	6,581.78
Diversion Rate	81.83%	82.65%	83.13%	84.26%	83.63%	82.53%	0.00%	83.50%
<b>Total Disposed</b>	<b>184.71</b>	<b>177.21</b>	<b>173.15</b>	<b>518.50</b>	<b>533.67</b>	<b>535.07</b>	<b>0.00</b>	<b>1,587.24</b>
<b>Total Diverted</b>	<b>737.65</b>	<b>720.66</b>	<b>715.93</b>	<b>2,439.58</b>	<b>2,425.33</b>	<b>2,174.24</b>	<b>0.00</b>	<b>7,039.15</b>
<b>Total Diversion Rate</b>	<b>79.97%</b>	<b>80.26%</b>	<b>80.52%</b>	<b>82.47%</b>	<b>81.96%</b>	<b>80.25%</b>	<b>0.00%</b>	<b>81.60%</b>
Single-Family Measured Diversion Rate	81.83%	82.65%	83.13%	84.26%	83.63%	82.53%	0.00%	83.50%
Commercial Measured Diversion Rate	58.90%	54.88%	53.88%	62.96%	64.96%	55.84%	0.00%	61.46%
MFD Measured Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Overall Measured Diversion Rate	79.97%	80.26%	80.52%	82.47%	81.96%	80.25%	0.00%	81.60%



Recology San Mateo County  
 Cumulative Comparison of Tonnage  
 Rate Year 2019

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - SEPTEMBER 2019

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2018 - 2019	2018 - 2019
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>2019 Tons</u>	<u>Tons Incr/(Decr)</u>	<u>% Change</u>	
<b>Atherton</b>												
<b>Commercial<sup>1</sup> and MFD</b>												
Commercial Solid Waste	452.22	395.20	342.49	329.14	353.56	312.34	310.51	300.35	278.52	(21.83)	-7.27%	
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Roll-Off Solid Waste	0.00	0.00	0.43	6.77	4.45	3.50	0.00	3.42	8.31	4.89	142.98%	
Commercial Recycling	164.12	114.10	121.63	122.94	131.69	141.30	155.55	159.60	139.05	(20.55)	-12.88%	
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Roll-Off Recycling	6.61	0.00	0.24	0.00	1.96	1.99	0.00	0.00	0.00	0.00	0.00%	
Commercial Organics	339.64	284.74	371.53	323.26	518.99	468.42	404.19	440.59	318.32	(122.27)	-27.75%	
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Roll-Off Organics	3.53	26.57	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
<b>SUBTOTAL - Disposed Tons</b>	<b>452.22</b>	<b>395.20</b>	<b>342.92</b>	<b>335.91</b>	<b>358.01</b>	<b>315.84</b>	<b>310.51</b>	<b>303.77</b>	<b>286.83</b>	<b>(16.94)</b>	<b>-5.58%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>513.90</b>	<b>425.41</b>	<b>493.40</b>	<b>446.20</b>	<b>652.64</b>	<b>611.71</b>	<b>559.74</b>	<b>600.19</b>	<b>457.37</b>	<b>(142.82)</b>	<b>-23.80%</b>	
<b>Residential</b>												
Residential Solid Waste	1,537.78	1,302.52	1,272.50	1,241.90	1,273.26	1,296.16	1,304.98	1,330.93	1,300.41	(30.52)	-2.29%	
Residential Curbside Recycling	936.38	962.70	996.38	1,040.12	1,026.37	1,052.62	1,051.52	1,044.18	988.80	(55.38)	-5.30%	
Residential Curbside Organics	5,676.17	5,774.39	5,599.26	5,218.89	5,021.12	5,373.77	5,625.62	5,413.63	5,592.98	179.35	3.31%	
<b>SUBTOTAL - Disposed Tons</b>	<b>1,537.78</b>	<b>1,302.52</b>	<b>1,272.50</b>	<b>1,241.90</b>	<b>1,273.26</b>	<b>1,296.16</b>	<b>1,304.98</b>	<b>1,330.93</b>	<b>1,300.41</b>	<b>(30.52)</b>	<b>-2.29%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>6,612.55</b>	<b>6,737.09</b>	<b>6,595.64</b>	<b>6,259.01</b>	<b>6,047.49</b>	<b>6,426.39</b>	<b>6,677.14</b>	<b>6,457.81</b>	<b>6,581.78</b>	<b>123.97</b>	<b>1.92%</b>	
<b>Commercial/MFD and Residential</b>												
<b>TOTAL TONS DISPOSED</b>	<b>1,990.00</b>	<b>1,697.72</b>	<b>1,615.42</b>	<b>1,577.81</b>	<b>1,631.27</b>	<b>1,612.00</b>	<b>1,615.49</b>	<b>1,634.70</b>	<b>1,587.24</b>			
<b>TOTAL TONS DIVERTED</b>	<b>7,126.45</b>	<b>7,162.50</b>	<b>7,089.04</b>	<b>6,705.21</b>	<b>6,700.13</b>	<b>7,038.10</b>	<b>7,236.88</b>	<b>7,058.00</b>	<b>7,039.15</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>53.19%</b>	<b>51.84%</b>	<b>59.00%</b>	<b>57.05%</b>	<b>64.58%</b>	<b>65.95%</b>	<b>64.32%</b>	<b>66.40%</b>	<b>61.46%</b>			
<b>MFD DIVERSION RATE</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>81.13%</b>	<b>83.80%</b>	<b>83.83%</b>	<b>83.44%</b>	<b>82.61%</b>	<b>83.22%</b>	<b>83.65%</b>	<b>82.91%</b>	<b>83.50%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>78.17%</b>	<b>80.84%</b>	<b>81.44%</b>	<b>80.95%</b>	<b>80.42%</b>	<b>81.36%</b>	<b>81.75%</b>	<b>81.19%</b>	<b>81.60%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2019**

	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2019 Year to Date
<b>MEMBER AGENCY</b>	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>BELMONT</b>								
<b>Commercial</b>								
Commercial Solid Waste	193.42	195.36	183.36	611.05	587.31	572.14	0.00	1,770.50
Commercial Recycling	84.15	86.24	81.84	244.00	235.95	252.23	0.00	732.18
Commercial Organics	75.43	75.54	80.17	246.33	252.55	231.14	0.00	730.02
Subtotal - Disposed	193.42	195.36	183.36	611.05	587.31	572.14	0.00	1,770.50
Subtotal - Diverted	159.58	161.78	162.01	490.33	488.50	483.37	0.00	1,462.20
Diversion Rate	45.21%	45.30%	46.91%	44.52%	45.41%	45.79%	0.00%	45.23%
<b>MFD</b>								
MFD Solid Waste	176.90	163.96	166.28	509.35	507.27	507.14	0.00	1,523.76
MFD Recycling	51.75	49.88	44.87	134.47	139.83	146.50	0.00	420.80
MFD Organics	7.79	7.97	7.92	20.77	24.17	23.68	0.00	68.62
Subtotal - Disposed	176.90	163.96	166.28	509.35	507.27	507.14	0.00	1,523.76
Subtotal - Diverted	59.54	57.85	52.79	155.24	164.00	170.18	0.00	489.42
Diversion Rate	25.18%	26.08%	24.10%	23.36%	24.43%	25.13%	0.00%	24.31%
<b>Roll-Off</b>								
Roll-Off Solid Waste	9.11	9.42	7.02	26.47	43.34	25.55	0.00	95.36
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	9.11	9.42	7.02	26.47	43.34	25.55	0.00	95.36
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
<b>Residential</b>								
Residential Solid Waste	285.65	282.96	259.28	791.87	804.42	827.89	0.00	2,424.18
Residential Curbside Recycling	212.75	209.63	198.46	652.43	626.17	620.84	0.00	1,899.44
Residential Curbside Organics	366.13	365.27	309.48	978.31	1,154.01	1,040.88	0.00	3,173.20
Subtotal - Disposed	285.65	282.96	259.28	791.87	804.42	827.89	0.00	2,424.18
Subtotal - Diverted	578.88	574.90	507.94	1,630.74	1,780.18	1,661.72	0.00	5,072.64
Diversion Rate	66.96%	67.02%	66.21%	67.31%	68.88%	66.75%	0.00%	67.66%
<b>Total Disposed</b>	<b>665.08</b>	<b>651.70</b>	<b>615.94</b>	<b>1,938.74</b>	<b>1,942.34</b>	<b>1,932.72</b>	<b>0.00</b>	<b>5,813.80</b>
<b>Total Diverted</b>	<b>798.00</b>	<b>794.53</b>	<b>722.74</b>	<b>2,276.31</b>	<b>2,432.68</b>	<b>2,315.27</b>	<b>0.00</b>	<b>7,024.26</b>
<b>Total Diversion Rate</b>	<b>54.54%</b>	<b>54.94%</b>	<b>53.99%</b>	<b>54.00%</b>	<b>55.60%</b>	<b>54.50%</b>	<b>0.00%</b>	<b>54.71%</b>
Single-Family Measured Diversion Rate	66.96%	67.02%	66.21%	67.31%	68.88%	66.75%	0.00%	67.66%
Commercial Measured Diversion Rate	36.61%	37.33%	37.59%	36.02%	36.44%	37.17%	0.00%	36.54%
MFD Measured Diversion Rate	25.18%	26.08%	24.10%	23.36%	24.43%	25.13%	0.00%	24.31%
Overall Measured Diversion Rate	54.54%	54.94%	53.99%	54.00%	55.60%	54.50%	0.00%	54.71%

Recology San Mateo County  
 Cumulative Comparison of Tonnage  
 Rate Year 2019

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - SEPTEMBER 2019

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2018 -	2018 -
	2011 Tons	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	Tons	Incr/(Decr)	% Change
<b>Belmont</b>												
<b>Commercial<sup>1</sup> and MFD</b>												
Commercial Solid Waste	1,651.45	1,910.36	1,744.19	1,750.07	1,612.65	1,574.15	1,653.41	1,697.30	1,770.50	73.20	4.31%	
MFD Solid Waste	1,464.88	1,557.15	1,666.14	1,647.75	1,538.26	1,533.96	1,473.97	1,473.39	1,523.76	50.37	3.42%	
Roll-Off Solid Waste	359.71	367.62	355.33	368.41	355.63	356.78	309.43	264.14	95.36	(168.78)	-63.90%	
Commercial Recycling	391.34	451.70	474.56	550.75	625.39	652.80	697.89	715.91	732.18	16.27	2.27%	
MFD Recycling	341.10	344.93	379.71	389.02	425.44	433.91	438.34	468.82	420.80	(48.02)	-10.24%	
Roll-Off Recycling	0.41	1.65	2.62	0.46	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Organics	307.86	316.20	371.22	447.84	528.08	629.92	663.65	687.41	730.02	42.61	6.20%	
MFD Organics	19.15	25.48	45.90	47.76	51.76	59.95	55.73	53.16	68.62	15.46	29.08%	
Roll-Off Organics	1.14	7.02	0.22	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
<b>SUBTOTAL - Disposed Tons</b>	<b>3,476.04</b>	<b>3,835.13</b>	<b>3,765.66</b>	<b>3,766.23</b>	<b>3,506.54</b>	<b>3,464.89</b>	<b>3,436.81</b>	<b>3,434.83</b>	<b>3,389.62</b>	<b>(45.21)</b>	<b>-1.32%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>1,061.00</b>	<b>1,146.98</b>	<b>1,274.23</b>	<b>1,435.83</b>	<b>1,630.67</b>	<b>1,776.58</b>	<b>1,855.61</b>	<b>1,925.30</b>	<b>1,951.62</b>	<b>26.32</b>	<b>1.37%</b>	
<b>Residential</b>												
Residential Solid Waste	2,453.87	2,504.85	2,457.87	2,406.76	2,448.98	2,486.74	2,508.05	2,413.29	2,424.18	10.89	0.45%	
Residential Curbside Recycling	2,300.77	2,110.83	2,101.22	2,075.06	2,067.17	2,133.78	2,087.56	2,019.47	1,899.44	(120.03)	-5.94%	
Residential Curbside Organics	3,057.33	3,026.79	3,148.45	2,893.15	2,867.75	3,041.68	3,331.54	3,035.79	3,173.20	137.41	4.53%	
<b>SUBTOTAL - Disposed Tons</b>	<b>2,453.87</b>	<b>2,504.85</b>	<b>2,457.87</b>	<b>2,406.76</b>	<b>2,448.98</b>	<b>2,486.74</b>	<b>2,508.05</b>	<b>2,413.29</b>	<b>2,424.18</b>	<b>10.89</b>	<b>0.45%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>5,358.10</b>	<b>5,137.62</b>	<b>5,249.67</b>	<b>4,968.21</b>	<b>4,934.92</b>	<b>5,175.46</b>	<b>5,419.10</b>	<b>5,055.26</b>	<b>5,072.64</b>	<b>17.38</b>	<b>0.34%</b>	
<b>Commercial/MFD and Residential</b>												
<b>TOTAL TONS DISPOSED</b>	<b>5,929.91</b>	<b>6,339.98</b>	<b>6,223.53</b>	<b>6,172.99</b>	<b>5,955.52</b>	<b>5,951.63</b>	<b>5,944.86</b>	<b>5,848.12</b>	<b>5,813.80</b>			
<b>TOTAL TONS DIVERTED</b>	<b>6,419.10</b>	<b>6,284.60</b>	<b>6,523.90</b>	<b>6,404.04</b>	<b>6,565.59</b>	<b>6,952.04</b>	<b>7,274.71</b>	<b>6,980.56</b>	<b>7,024.26</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>23.39%</b>	<b>23.02%</b>	<b>25.28%</b>	<b>27.60%</b>	<b>31.74%</b>	<b>33.89%</b>	<b>35.06%</b>	<b>35.92%</b>	<b>36.54%</b>			
<b>MFD DIVERSION RATE</b>	<b>19.74%</b>	<b>19.22%</b>	<b>20.35%</b>	<b>20.95%</b>	<b>23.68%</b>	<b>24.35%</b>	<b>25.10%</b>	<b>26.16%</b>	<b>24.31%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>68.59%</b>	<b>67.22%</b>	<b>68.11%</b>	<b>67.37%</b>	<b>66.83%</b>	<b>67.55%</b>	<b>68.36%</b>	<b>67.69%</b>	<b>67.66%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>51.98%</b>	<b>49.78%</b>	<b>51.18%</b>	<b>50.92%</b>	<b>52.44%</b>	<b>53.88%</b>	<b>55.03%</b>	<b>54.41%</b>	<b>54.71%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2019**

	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2019 Year to Date
<b>MEMBER AGENCY</b>	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>BURLINGAME</b>								
<b>Commercial</b>								
Commercial Solid Waste	742.51	661.92	642.87	2,109.83	2,111.67	2,047.30	0.00	6,268.80
Commercial Recycling	310.90	340.16	289.11	935.51	940.79	940.17	0.00	2,816.47
Commercial Organics	297.92	293.43	313.95	1,042.14	872.77	905.30	0.00	2,820.21
Subtotal - Disposed	742.51	661.92	642.87	2,109.83	2,111.67	2,047.30	0.00	6,268.80
Subtotal - Diverted	608.82	633.59	603.06	1,977.65	1,813.56	1,845.47	0.00	5,636.68
Diversion Rate	45.05%	48.91%	48.40%	48.38%	46.20%	47.41%	0.00%	47.35%
<b>MFD</b>								
MFD Solid Waste	249.44	228.49	226.95	719.57	701.34	704.88	0.00	2,125.79
MFD Recycling	94.13	74.47	74.89	251.94	254.74	243.49	0.00	750.17
MFD Organics	11.17	10.50	10.97	25.93	28.99	32.64	0.00	87.56
Subtotal - Disposed	249.44	228.49	226.95	719.57	701.34	704.88	0.00	2,125.79
Subtotal - Diverted	105.30	84.97	85.86	277.87	283.73	276.13	0.00	837.73
Diversion Rate	29.68%	27.11%	27.45%	27.86%	28.80%	28.15%	0.00%	28.27%
<b>Roll-Off</b>								
Roll-Off Solid Waste	851.70	826.84	703.62	2,525.93	2,356.85	2,382.16	0.00	7,264.94
Roll-Off Recycling	35.92	46.76	40.74	122.53	87.51	123.42	0.00	333.46
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	851.70	826.84	703.62	2,525.93	2,356.85	2,382.16	0.00	7,264.94
Subtotal - Diverted	35.92	46.76	40.74	122.53	87.51	123.42	0.00	333.46
Diversion Rate	4.05%	5.35%	5.47%	4.63%	3.58%	4.93%	0.00%	4.39%
<b>Residential</b>								
Residential Solid Waste	334.15	300.07	306.91	916.02	932.12	941.13	0.00	2,789.27
Residential Curbside Recycling	226.81	213.35	221.43	730.85	666.79	661.59	0.00	2,059.23
Residential Curbside Organics	473.10	421.38	400.64	1,253.19	1,418.04	1,295.12	0.00	3,966.35
Subtotal - Disposed	334.15	300.07	306.91	916.02	932.12	941.13	0.00	2,789.27
Subtotal - Diverted	699.91	634.73	622.07	1,984.04	2,084.83	1,956.71	0.00	6,025.58
Diversion Rate	67.69%	67.90%	66.96%	68.41%	69.10%	67.52%	0.00%	68.36%
<b>Total Disposed</b>	<b>2,177.80</b>	<b>2,017.32</b>	<b>1,880.35</b>	<b>6,271.35</b>	<b>6,101.98</b>	<b>6,075.47</b>	<b>0.00</b>	<b>18,448.80</b>
<b>Total Diverted</b>	<b>1,449.95</b>	<b>1,400.05</b>	<b>1,351.73</b>	<b>4,362.09</b>	<b>4,269.63</b>	<b>4,201.73</b>	<b>0.00</b>	<b>12,833.45</b>
<b>Total Diversion Rate</b>	<b>39.97%</b>	<b>40.97%</b>	<b>41.82%</b>	<b>41.02%</b>	<b>41.17%</b>	<b>40.88%</b>	<b>0.00%</b>	<b>41.02%</b>
Single-Family Measured Diversion Rate	67.69%	67.90%	66.96%	68.41%	69.10%	67.52%	0.00%	68.36%
Commercial Measured Diversion Rate	28.92%	30.83%	31.68%	30.75%	29.71%	30.42%	0.00%	30.30%
MFD Measured Diversion Rate	29.68%	27.11%	27.45%	27.86%	28.80%	28.15%	0.00%	28.27%
Overall Measured Diversion Rate	39.97%	40.97%	41.82%	41.02%	41.17%	40.88%	0.00%	41.02%

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - SEPTEMBER 2019

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2018 - 2019	2018 - 2019
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>2019 Tons</u>	<u>Tons Incr/(Decr)</u>	<u>% Change</u>	
<b>Burlingame</b>												
<b>Commercial<sup>1</sup> and MFD</b>												
Commercial Solid Waste	6,202.99	6,418.45	6,198.40	6,145.80	6,083.80	6,384.74	6,470.87	6,188.85	6,268.80	79.95	1.29%	
MFD Solid Waste	2,373.21	2,180.78	2,220.10	2,170.35	2,161.40	2,256.57	2,307.22	2,160.62	2,125.79	(34.83)	-1.61%	
Roll-Off Solid Waste	5,974.40	6,551.12	5,479.22	5,571.87	5,910.12	7,082.19	7,436.57	7,496.07	7,264.94	(231.13)	-3.08%	
Commercial Recycling	1,933.75	2,087.15	2,375.14	2,947.52	2,911.42	3,018.29	2,702.79	2,703.27	2,816.47	113.20	4.19%	
MFD Recycling	541.62	543.42	639.42	680.08	703.74	710.12	744.70	745.89	750.17	4.28	0.57%	
Roll-Off Recycling	86.16	177.98	90.12	101.76	105.16	114.78	237.23	397.46	333.46	(64.00)	-16.10%	
Commercial Organics	1,718.56	1,682.96	2,054.08	1,984.61	2,425.58	2,331.34	2,433.50	2,360.27	2,820.21	459.94	19.49%	
MFD Organics	57.32	44.68	47.17	37.95	41.11	52.33	58.69	67.33	87.56	20.23	30.05%	
Roll-Off Organics	714.54	238.87	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
<b>SUBTOTAL - Disposed Tons</b>	<b>14,550.60</b>	<b>15,150.35</b>	<b>13,897.72</b>	<b>13,888.02</b>	<b>14,155.32</b>	<b>15,723.50</b>	<b>16,214.66</b>	<b>15,845.54</b>	<b>15,659.53</b>	<b>(186.01)</b>	<b>-1.17%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>5,051.95</b>	<b>4,775.06</b>	<b>5,205.93</b>	<b>5,751.92</b>	<b>6,187.01</b>	<b>6,226.86</b>	<b>6,176.91</b>	<b>6,274.22</b>	<b>6,807.87</b>	<b>533.65</b>	<b>8.51%</b>	
<b>Residential</b>												
Residential Solid Waste	2,985.99	2,775.77	2,757.23	2,720.37	2,749.49	2,814.28	2,872.37	2,798.23	2,789.27	(8.96)	-0.32%	
Residential Curbside Recycling	2,196.59	2,210.21	2,212.59	2,190.21	2,196.89	2,231.52	2,238.99	2,267.02	2,059.23	(207.79)	-9.17%	
Residential Curbside Organics	3,816.02	3,757.91	3,859.18	3,575.36	3,410.39	3,677.40	3,864.49	3,764.73	3,966.35	201.62	5.36%	
<b>SUBTOTAL - Disposed Tons</b>	<b>2,985.99</b>	<b>2,775.77</b>	<b>2,757.23</b>	<b>2,720.37</b>	<b>2,749.49</b>	<b>2,814.28</b>	<b>2,872.37</b>	<b>2,798.23</b>	<b>2,789.27</b>	<b>(8.96)</b>	<b>-0.32%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>6,012.61</b>	<b>5,968.12</b>	<b>6,071.77</b>	<b>5,765.57</b>	<b>5,607.28</b>	<b>5,908.92</b>	<b>6,103.48</b>	<b>6,031.75</b>	<b>6,025.58</b>	<b>(6.17)</b>	<b>-0.10%</b>	
<b>Commercial/MFD and Residential</b>												
<b>TOTAL TONS DISPOSED</b>	<b>17,536.59</b>	<b>17,926.12</b>	<b>16,654.95</b>	<b>16,608.39</b>	<b>16,904.81</b>	<b>18,537.78</b>	<b>19,087.03</b>	<b>18,643.77</b>	<b>18,448.80</b>			
<b>TOTAL TONS DIVERTED</b>	<b>11,064.56</b>	<b>10,743.18</b>	<b>11,277.70</b>	<b>11,517.49</b>	<b>11,794.29</b>	<b>12,135.78</b>	<b>12,280.39</b>	<b>12,305.97</b>	<b>12,833.45</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>25.77%</b>	<b>23.96%</b>	<b>27.25%</b>	<b>29.29%</b>	<b>30.41%</b>	<b>28.37%</b>	<b>27.59%</b>	<b>28.36%</b>	<b>30.30%</b>			
<b>MFD DIVERSION RATE</b>	<b>20.15%</b>	<b>21.24%</b>	<b>23.62%</b>	<b>24.86%</b>	<b>25.63%</b>	<b>25.25%</b>	<b>25.83%</b>	<b>27.35%</b>	<b>28.27%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>66.82%</b>	<b>68.25%</b>	<b>68.77%</b>	<b>67.94%</b>	<b>67.10%</b>	<b>67.74%</b>	<b>68.00%</b>	<b>68.31%</b>	<b>68.36%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>38.69%</b>	<b>37.47%</b>	<b>40.37%</b>	<b>40.95%</b>	<b>41.10%</b>	<b>39.56%</b>	<b>39.15%</b>	<b>39.76%</b>	<b>41.02%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2019**

	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2019 Year to Date
<b>MEMBER AGENCY</b>	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>EAST PALO ALTO</b>								
<b>Commercial</b>								
Commercial Solid Waste	132.45	143.55	134.04	353.21	366.21	410.04	0.00	1,129.46
Commercial Recycling	59.18	58.15	57.86	179.52	187.99	175.19	0.00	542.70
Commercial Organics	54.94	67.70	65.98	141.59	156.26	188.62	0.00	486.47
Subtotal - Disposed	132.45	143.55	134.04	353.21	366.21	410.04	0.00	1,129.46
Subtotal - Diverted	114.12	125.85	123.84	321.11	344.25	363.81	0.00	1,029.17
Diversion Rate	46.28%	46.71%	48.02%	47.62%	48.45%	47.01%	0.00%	47.68%
<b>MFD</b>								
MFD Solid Waste	238.61	222.87	215.43	619.64	660.76	676.91	0.00	1,957.31
MFD Recycling	32.29	31.16	31.53	93.57	96.99	94.98	0.00	285.54
MFD Organics	8.39	6.60	7.82	18.18	23.14	22.81	0.00	64.13
Subtotal - Disposed	238.61	222.87	215.43	619.64	660.76	676.91	0.00	1,957.31
Subtotal - Diverted	40.68	37.76	39.35	111.75	120.13	117.79	0.00	349.67
Diversion Rate	14.57%	14.49%	15.44%	15.28%	15.38%	14.82%	0.00%	15.16%
<b>Roll-Off</b>								
Roll-Off Solid Waste	67.56	66.33	48.32	243.95	269.82	182.21	0.00	695.98
Roll-Off Recycling	3.37	1.60	1.76	5.41	7.51	6.73	0.00	19.65
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	67.56	66.33	48.32	243.95	269.82	182.21	0.00	695.98
Subtotal - Diverted	3.37	1.60	1.76	5.41	7.51	6.73	0.00	19.65
Diversion Rate	4.75%	2.36%	3.51%	2.17%	2.71%	3.56%	0.00%	2.75%
<b>Residential</b>								
Residential Solid Waste	621.94	578.24	555.36	1,649.11	1,692.74	1,755.54	0.00	5,097.39
Residential Curbside Recycling	144.93	131.87	137.27	405.39	401.29	414.07	0.00	1,220.75
Residential Curbside Organics	353.29	308.65	296.95	833.64	1,098.17	958.89	0.00	2,890.70
Subtotal - Disposed	621.94	578.24	555.36	1,649.11	1,692.74	1,755.54	0.00	5,097.39
Subtotal - Diverted	498.22	440.52	434.22	1,239.03	1,499.46	1,372.96	0.00	4,111.45
Diversion Rate	44.48%	43.24%	43.88%	42.90%	46.97%	43.89%	0.00%	44.65%
<b>Total Disposed</b>	<b>1,060.56</b>	<b>1,010.99</b>	<b>953.15</b>	<b>2,865.91</b>	<b>2,989.53</b>	<b>3,024.70</b>	<b>0.00</b>	<b>8,880.14</b>
<b>Total Diverted</b>	<b>656.39</b>	<b>605.73</b>	<b>599.17</b>	<b>1,677.30</b>	<b>1,971.35</b>	<b>1,861.29</b>	<b>0.00</b>	<b>5,509.94</b>
<b>Total Diversion Rate</b>	<b>38.23%</b>	<b>37.47%</b>	<b>38.60%</b>	<b>36.92%</b>	<b>39.74%</b>	<b>38.09%</b>	<b>0.00%</b>	<b>38.29%</b>
Single-Family Measured Diversion Rate	44.48%	43.24%	43.88%	42.90%	46.97%	43.89%	0.00%	44.65%
Commercial Measured Diversion Rate	26.50%	27.63%	29.31%	26.48%	26.68%	27.79%	0.00%	26.99%
MFD Measured Diversion Rate	14.57%	14.49%	15.44%	15.28%	15.38%	14.82%	0.00%	15.16%
Overall Measured Diversion Rate	38.23%	37.47%	38.60%	36.92%	39.74%	38.09%	0.00%	38.29%

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - SEPTEMBER 2019

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2018 -</u>	<u>2018 -</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>2019 Tons</u>	<u>2019</u>	<u>2019</u>	<u>Tons</u>
											<u>Incr/(Decr)</u>	<u>% Change</u>
<b>East Palo Alto</b>												
<b>Commercial<sup>1</sup> and MFD</b>												
Commercial Solid Waste	1,067.10	1,061.92	1,001.43	1,022.46	1,148.82	1,165.45	1,102.33	1,049.35	1,129.46	80.11	7.63%	
MFD Solid Waste	1,993.63	1,920.10	2,038.81	2,067.37	1,891.25	1,979.64	2,039.92	1,947.99	1,957.31	9.32	0.48%	
Roll-Off Solid Waste	577.19	1,003.04	985.96	880.53	750.39	571.83	544.86	721.93	695.98	(25.95)	-3.59%	
Commercial Recycling	411.38	922.54	370.58	393.69	398.35	413.03	441.13	507.88	542.70	34.82	6.86%	
MFD Recycling	20.52	144.71	163.94	203.12	259.46	272.96	287.07	287.83	285.54	(2.29)	-0.80%	
Roll-Off Recycling	24.55	17.74	7.85	24.09	19.49	15.30	17.52	23.98	19.65	(4.33)	-18.06%	
Commercial Organics	236.14	233.54	257.98	356.72	375.80	467.73	408.44	454.97	486.47	31.50	6.92%	
MFD Organics	41.43	50.09	63.54	59.26	59.82	53.17	64.57	65.43	64.13	(1.30)	-1.99%	
Roll-Off Organics	0.00	9.94	2.79	0.00	27.52	268.41	303.68	172.77	0.00	(172.77)	-100.00%	
<b>SUBTOTAL - Disposed Tons</b>	<b>3,637.92</b>	<b>3,985.06</b>	<b>4,026.20</b>	<b>3,970.36</b>	<b>3,790.46</b>	<b>3,716.92</b>	<b>3,687.11</b>	<b>3,719.27</b>	<b>3,782.75</b>	<b>63.48</b>	<b>1.71%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>734.02</b>	<b>1,378.56</b>	<b>866.68</b>	<b>1,036.88</b>	<b>1,140.44</b>	<b>1,490.60</b>	<b>1,522.41</b>	<b>1,512.86</b>	<b>1,398.49</b>	<b>(114.37)</b>	<b>-7.56%</b>	
<b>Residential</b>												
Residential Solid Waste	4,736.58	4,795.71	4,762.94	4,922.58	5,100.03	5,216.09	5,223.58	5,092.87	5,097.39	4.52	0.09%	
Residential Curbside Recycling	972.48	970.50	1,033.63	1,090.50	1,144.78	1,226.67	1,295.43	1,243.85	1,220.75	(23.10)	-1.86%	
Residential Curbside Organics	2,621.30	2,611.31	2,756.47	2,634.13	2,690.55	2,843.69	2,854.91	2,695.70	2,890.70	195.00	7.23%	
<b>SUBTOTAL - Disposed Tons</b>	<b>4,736.58</b>	<b>4,795.71</b>	<b>4,762.94</b>	<b>4,922.58</b>	<b>5,100.03</b>	<b>5,216.09</b>	<b>5,223.58</b>	<b>5,092.87</b>	<b>5,097.39</b>	<b>4.52</b>	<b>0.09%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>3,593.78</b>	<b>3,581.81</b>	<b>3,790.10</b>	<b>3,724.63</b>	<b>3,835.33</b>	<b>4,070.36</b>	<b>4,150.34</b>	<b>3,939.55</b>	<b>4,111.45</b>	<b>171.90</b>	<b>4.36%</b>	
<b>Commercial/MFD and Residential</b>												
<b>TOTAL TONS DISPOSED</b>	<b>8,374.50</b>	<b>8,780.77</b>	<b>8,789.14</b>	<b>8,892.94</b>	<b>8,890.49</b>	<b>8,933.01</b>	<b>8,910.69</b>	<b>8,812.14</b>	<b>8,880.14</b>			
<b>TOTAL TONS DIVERTED</b>	<b>4,327.80</b>	<b>4,960.37</b>	<b>4,656.78</b>	<b>4,761.51</b>	<b>4,975.77</b>	<b>5,560.96</b>	<b>5,672.75</b>	<b>5,452.41</b>	<b>5,509.94</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>16.79%</b>	<b>25.70%</b>	<b>17.71%</b>	<b>20.71%</b>	<b>23.13%</b>	<b>28.62%</b>	<b>29.22%</b>	<b>28.91%</b>	<b>26.99%</b>			
<b>MFD DIVERSION RATE</b>	<b>3.01%</b>	<b>9.21%</b>	<b>10.04%</b>	<b>11.26%</b>	<b>14.44%</b>	<b>14.14%</b>	<b>14.70%</b>	<b>15.35%</b>	<b>15.16%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>43.14%</b>	<b>42.76%</b>	<b>44.31%</b>	<b>43.07%</b>	<b>42.92%</b>	<b>43.83%</b>	<b>44.28%</b>	<b>43.62%</b>	<b>44.65%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>34.07%</b>	<b>36.10%</b>	<b>34.63%</b>	<b>34.87%</b>	<b>35.88%</b>	<b>38.37%</b>	<b>38.90%</b>	<b>38.22%</b>	<b>38.29%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2019**

	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2019 Year to Date
<b>MEMBER AGENCY</b>	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>FOSTER CITY</b>								
<b>Commercial</b>								
Commercial Solid Waste	277.02	258.40	241.97	752.78	787.99	777.39	0.00	2,318.16
Commercial Recycling	106.78	104.14	97.20	328.93	300.65	308.12	0.00	937.70
Commercial Organics	212.54	205.66	199.98	587.85	624.57	618.18	0.00	1,830.60
Subtotal - Disposed	277.02	258.40	241.97	752.78	787.99	777.39	0.00	2,318.16
Subtotal - Diverted	319.32	309.80	297.18	916.78	925.22	926.30	0.00	2,768.30
Diversion Rate	53.55%	54.52%	55.12%	54.91%	54.01%	54.37%	0.00%	54.42%
<b>MFD</b>								
MFD Solid Waste	249.58	259.36	231.45	749.34	724.89	740.39	0.00	2,214.62
MFD Recycling	86.15	94.08	89.25	280.32	252.75	269.48	0.00	802.55
MFD Organics	11.63	9.86	10.28	30.54	32.90	31.77	0.00	95.21
Subtotal - Disposed	249.58	259.36	231.45	749.34	724.89	740.39	0.00	2,214.62
Subtotal - Diverted	97.78	103.94	99.53	310.86	285.65	301.25	0.00	897.76
Diversion Rate	28.15%	28.61%	30.07%	29.32%	28.27%	28.92%	0.00%	28.84%
<b>Roll-Off</b>								
Roll-Off Solid Waste	88.43	96.43	74.17	239.93	279.75	259.03	0.00	778.71
Roll-Off Recycling	8.72	12.65	11.41	22.83	24.03	32.78	0.00	79.64
Roll-Off Organics	45.02	32.21	41.24	121.18	121.75	118.47	0.00	361.40
Subtotal - Disposed	88.43	96.43	74.17	239.93	279.75	259.03	0.00	778.71
Subtotal - Diverted	53.74	44.86	52.65	144.01	145.78	151.25	0.00	441.04
Diversion Rate	37.80%	31.75%	41.52%	37.51%	34.26%	36.87%	0.00%	36.16%
<b>Residential</b>								
Residential Solid Waste	290.45	282.54	246.81	769.05	775.65	819.80	0.00	2,364.50
Residential Curbside Recycling	190.25	185.13	161.93	548.03	553.88	537.31	0.00	1,639.22
Residential Curbside Organics	284.68	264.91	232.26	675.94	836.39	781.85	0.00	2,294.18
Subtotal - Disposed	290.45	282.54	246.81	769.05	775.65	819.80	0.00	2,364.50
Subtotal - Diverted	474.93	450.04	394.19	1,223.97	1,390.27	1,319.16	0.00	3,933.40
Diversion Rate	62.05%	61.43%	61.50%	61.41%	64.19%	61.67%	0.00%	62.46%
<b>Total Disposed</b>	<b>905.48</b>	<b>896.73</b>	<b>794.40</b>	<b>2,511.10</b>	<b>2,568.28</b>	<b>2,596.61</b>	<b>0.00</b>	<b>7,675.99</b>
<b>Total Diverted</b>	<b>945.77</b>	<b>908.64</b>	<b>843.55</b>	<b>2,595.62</b>	<b>2,746.92</b>	<b>2,697.96</b>	<b>0.00</b>	<b>8,040.50</b>
<b>Total Diversion Rate</b>	<b>51.09%</b>	<b>50.33%</b>	<b>51.50%</b>	<b>50.83%</b>	<b>51.68%</b>	<b>50.96%</b>	<b>0.00%</b>	<b>51.16%</b>
Single-Family Measured Diversion Rate	62.05%	61.43%	61.50%	61.41%	64.19%	61.67%	0.00%	62.46%
Commercial Measured Diversion Rate	43.36%	42.75%	45.07%	44.05%	43.08%	43.69%	0.00%	43.61%
MFD Measured Diversion Rate	28.15%	28.61%	30.07%	29.32%	28.27%	28.92%	0.00%	28.84%
Overall Measured Diversion Rate	51.09%	50.33%	51.50%	50.83%	51.68%	50.96%	0.00%	51.16%



**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - SEPTEMBER 2019

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2018 -	2018 -
	2011 Tons	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	Tons	Incr/(Decr)	% Change
<b>Foster City</b>												
<b>Commercial<sup>1</sup> and MFD</b>												
Commercial Solid Waste	2,516.86	2,388.53	2,099.94	2,064.60	1,957.80	2,027.66	2,228.19	2,192.18	2,318.16	125.98	5.75%	
MFD Solid Waste	3,116.39	2,326.14	2,523.75	2,391.00	2,341.31	2,206.13	2,234.01	2,160.81	2,214.62	53.81	2.49%	
Roll-Off Solid Waste	1,422.13	1,061.01	970.50	857.48	831.76	746.51	772.15	847.02	778.71	(68.31)	-8.06%	
Commercial Recycling	498.19	697.89	733.40	756.48	776.33	898.64	1,008.59	960.40	937.70	(22.70)	-2.36%	
MFD Recycling	435.47	463.50	594.34	673.94	708.39	788.58	862.44	837.70	802.55	(35.15)	-4.20%	
Roll-Off Recycling	35.74	18.26	13.37	6.07	8.45	14.50	13.46	34.50	79.64	45.14	130.84%	
Commercial Organics	1,083.58	1,154.55	1,408.02	1,445.02	1,475.57	1,633.26	1,712.19	1,853.94	1,830.60	(23.34)	-1.26%	
MFD Organics	26.18	23.91	38.36	29.61	26.85	38.31	80.58	87.59	95.21	7.62	8.70%	
Roll-Off Organics	234.71	449.01	388.64	405.26	424.45	480.25	496.56	314.15	361.40	47.25	15.04%	
<b>SUBTOTAL - Disposed Tons</b>	<b>7,055.38</b>	<b>5,775.68</b>	<b>5,594.19</b>	<b>5,313.08</b>	<b>5,130.87</b>	<b>4,980.30</b>	<b>5,234.35</b>	<b>5,200.01</b>	<b>5,311.49</b>	<b>111.48</b>	<b>2.14%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>2,313.87</b>	<b>2,807.12</b>	<b>3,176.13</b>	<b>3,316.38</b>	<b>3,420.04</b>	<b>3,853.54</b>	<b>4,173.82</b>	<b>4,088.28</b>	<b>4,107.10</b>	<b>18.82</b>	<b>0.46%</b>	
<b>Residential</b>												
Residential Solid Waste	2,335.27	2,475.32	2,437.18	2,346.22	2,380.02	2,475.21	2,471.06	2,398.41	2,364.50	(33.91)	-1.41%	
Residential Curbside Recycling	1,798.44	1,771.38	1,778.71	1,747.59	1,776.48	1,830.58	1,745.57	1,703.20	1,639.22	(63.98)	-3.76%	
Residential Curbside Organics	2,085.05	2,107.27	2,089.20	1,948.18	1,885.43	2,032.04	2,107.06	2,168.50	2,294.18	125.68	5.80%	
<b>SUBTOTAL - Disposed Tons</b>	<b>2,335.27</b>	<b>2,475.32</b>	<b>2,437.18</b>	<b>2,346.22</b>	<b>2,380.02</b>	<b>2,475.21</b>	<b>2,471.06</b>	<b>2,398.41</b>	<b>2,364.50</b>	<b>(33.91)</b>	<b>-1.41%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>3,883.49</b>	<b>3,878.65</b>	<b>3,867.91</b>	<b>3,695.77</b>	<b>3,661.91</b>	<b>3,862.62</b>	<b>3,852.63</b>	<b>3,871.70</b>	<b>3,933.40</b>	<b>61.70</b>	<b>1.59%</b>	
<b>Commercial/MFD and Residential</b>												
<b>TOTAL TONS DISPOSED</b>	<b>9,390.65</b>	<b>8,251.00</b>	<b>8,031.37</b>	<b>7,659.30</b>	<b>7,510.89</b>	<b>7,455.51</b>	<b>7,705.41</b>	<b>7,598.42</b>	<b>7,675.99</b>			
<b>TOTAL TONS DIVERTED</b>	<b>6,197.36</b>	<b>6,685.77</b>	<b>7,044.04</b>	<b>7,012.15</b>	<b>7,081.95</b>	<b>7,716.16</b>	<b>8,026.45</b>	<b>7,959.98</b>	<b>8,040.50</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>24.70%</b>	<b>32.71%</b>	<b>36.21%</b>	<b>38.43%</b>	<b>40.00%</b>	<b>43.62%</b>	<b>44.36%</b>	<b>44.02%</b>	<b>43.61%</b>			
<b>MFD DIVERSION RATE</b>	<b>12.90%</b>	<b>17.32%</b>	<b>20.04%</b>	<b>22.74%</b>	<b>23.90%</b>	<b>27.26%</b>	<b>29.68%</b>	<b>29.98%</b>	<b>28.84%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>62.45%</b>	<b>61.04%</b>	<b>61.35%</b>	<b>61.17%</b>	<b>60.61%</b>	<b>60.95%</b>	<b>60.92%</b>	<b>61.75%</b>	<b>62.46%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>39.76%</b>	<b>44.76%</b>	<b>46.73%</b>	<b>47.79%</b>	<b>48.53%</b>	<b>50.86%</b>	<b>51.02%</b>	<b>51.16%</b>	<b>51.16%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2019**

	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2019 Year to Date
<b>MEMBER AGENCY</b>	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>HILLSBOROUGH</b>								
<b>Commercial</b>								
Commercial Solid Waste	25.34	15.41	15.63	55.26	61.20	56.38	0.00	172.84
Commercial Recycling	6.28	27.33	23.72	175.46	67.96	57.33	0.00	300.75
Commercial Organics	21.06	26.00	18.49	55.99	63.75	65.55	0.00	185.29
Subtotal - Disposed	25.34	15.41	15.63	55.26	61.20	56.38	0.00	172.84
Subtotal - Diverted	27.34	53.33	42.21	231.45	131.71	122.88	0.00	486.04
Diversion Rate	51.90%	77.58%	72.98%	80.73%	68.28%	68.55%	0.00%	73.77%
<b>MFD</b>								
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
<b>Roll-Off</b>								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
<b>Residential</b>								
Residential Solid Waste	221.39	187.92	204.29	601.22	627.71	613.60	0.00	1,842.53
Residential Curbside Recycling	147.74	139.89	145.15	466.36	442.14	432.78	0.00	1,341.28
Residential Curbside Organics	437.27	398.02	409.34	1,192.68	1,275.15	1,244.63	0.00	3,712.46
Subtotal - Disposed	221.39	187.92	204.29	601.22	627.71	613.60	0.00	1,842.53
Subtotal - Diverted	585.01	537.91	554.49	1,659.04	1,717.29	1,677.41	0.00	5,053.74
Diversion Rate	72.55%	74.11%	73.08%	73.40%	73.23%	0.00%	0.00%	73.28%
<b>Total Disposed</b>	<b>246.73</b>	<b>203.33</b>	<b>219.92</b>	<b>656.48</b>	<b>688.91</b>	<b>669.98</b>	<b>0.00</b>	<b>2,015.37</b>
<b>Total Diverted</b>	<b>612.35</b>	<b>591.24</b>	<b>596.70</b>	<b>1,890.49</b>	<b>1,849.00</b>	<b>1,800.29</b>	<b>0.00</b>	<b>5,539.78</b>
<b>Total Diversion Rate</b>	<b>71.28%</b>	<b>74.41%</b>	<b>73.07%</b>	<b>74.23%</b>	<b>72.86%</b>	<b>72.88%</b>	<b>0.00%</b>	<b>73.32%</b>
Single-Family Measured Diversion Rate	72.55%	74.11%	73.08%	73.40%	73.23%	73.22%	0.00%	73.28%
Commercial Measured Diversion Rate	51.90%	77.58%	72.98%	80.73%	68.28%	68.55%	0.00%	73.77%
MFD Measured Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Overall Measured Diversion Rate	71.28%	74.41%	73.07%	74.23%	72.86%	72.88%	0.00%	73.32%

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - SEPTEMBER 2019

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2018 -	2018 -
	2011 Tons	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	Tons Incr/(Decr)	% Change	
<b>Hillsborough</b>												
<b>Commercial<sup>1</sup> and MFD</b>												
Commercial Solid Waste	380.44	283.87	302.10	190.28	220.96	237.99	227.01	195.41	172.84	(22.57)	-11.55%	
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Roll-Off Solid Waste	5.24	1.80	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Recycling	550.71	136.42	431.35	295.62	403.19	250.29	153.88	270.02	300.75	30.73	11.38%	
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Roll-Off Recycling	0.00	10.32	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Organics	203.59	223.89	274.17	243.78	316.62	310.23	385.85	242.69	185.29	(57.40)	-23.65%	
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Roll-Off Organics	7.54	5.52	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
<b>SUBTOTAL - Disposed Tons</b>	<b>385.68</b>	<b>285.67</b>	<b>302.10</b>	<b>190.28</b>	<b>220.96</b>	<b>237.99</b>	<b>227.01</b>	<b>195.41</b>	<b>172.84</b>	<b>(22.57)</b>	<b>-11.55%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>761.84</b>	<b>376.15</b>	<b>705.52</b>	<b>539.40</b>	<b>719.81</b>	<b>560.52</b>	<b>539.73</b>	<b>512.71</b>	<b>486.04</b>	<b>(26.67)</b>	<b>-5.20%</b>	
<b>Residential</b>												
Residential Solid Waste	2,158.95	1,747.51	1,689.39	1,646.36	1,692.20	1,712.49	1,753.47	1,707.99	1,842.53	134.54	7.88%	
Residential Curbside Recycling	1,705.84	1,393.48	1,424.57	1,416.13	1,423.05	1,452.52	1,423.40	1,408.14	1,341.28	(66.86)	-4.75%	
Residential Curbside Organics	2,829.92	3,201.83	3,291.18	3,089.37	3,042.50	3,312.60	3,570.02	3,535.69	3,712.46	176.77	5.00%	
<b>SUBTOTAL - Disposed Tons</b>	<b>2,158.95</b>	<b>1,747.51</b>	<b>1,689.39</b>	<b>1,646.36</b>	<b>1,692.20</b>	<b>1,712.49</b>	<b>1,753.47</b>	<b>1,707.99</b>	<b>1,842.53</b>	<b>134.54</b>	<b>7.88%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>4,535.76</b>	<b>4,595.31</b>	<b>4,715.75</b>	<b>4,505.50</b>	<b>4,465.55</b>	<b>4,765.12</b>	<b>4,993.42</b>	<b>4,943.83</b>	<b>5,053.74</b>	<b>109.91</b>	<b>2.22%</b>	
<b>Commercial/MFD and Residential</b>												
<b>TOTAL TONS DISPOSED</b>	<b>2,544.63</b>	<b>2,033.18</b>	<b>1,991.49</b>	<b>1,836.64</b>	<b>1,913.16</b>	<b>1,950.48</b>	<b>1,980.48</b>	<b>1,903.40</b>	<b>2,015.37</b>			
<b>TOTAL TONS DIVERTED</b>	<b>5,297.60</b>	<b>4,971.46</b>	<b>5,421.27</b>	<b>5,044.90</b>	<b>5,185.36</b>	<b>5,325.64</b>	<b>5,533.15</b>	<b>5,456.54</b>	<b>5,539.78</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>66.39%</b>	<b>56.84%</b>	<b>70.02%</b>	<b>73.92%</b>	<b>76.51%</b>	<b>70.20%</b>	<b>70.39%</b>	<b>72.40%</b>	<b>73.77%</b>			
<b>MFD DIVERSION RATE</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>67.75%</b>	<b>72.45%</b>	<b>73.62%</b>	<b>73.24%</b>	<b>72.52%</b>	<b>73.56%</b>	<b>74.01%</b>	<b>74.32%</b>	<b>73.28%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>67.55%</b>	<b>70.97%</b>	<b>73.13%</b>	<b>73.31%</b>	<b>73.05%</b>	<b>73.19%</b>	<b>73.64%</b>	<b>74.14%</b>	<b>73.32%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2019**

	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2019 Year to Date
<b>MEMBER AGENCY</b>	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>MENLO PARK</b>								
<b>Commercial</b>								
Commercial Solid Waste	831.25	786.09	732.22	2,462.37	2,386.47	2,349.56	0.00	7,198.40
Commercial Recycling	335.20	304.46	297.79	993.00	956.52	937.45	0.00	2,886.97
Commercial Organics	655.47	626.06	636.54	2,078.86	1,957.99	1,918.07	0.00	5,954.92
Subtotal - Disposed	831.25	786.09	732.22	2,462.37	2,386.47	2,349.56	0.00	7,198.40
Subtotal - Diverted	990.67	930.52	934.33	3,071.86	2,914.51	2,855.52	0.00	8,841.89
Diversion Rate	54.38%	54.21%	56.06%	55.51%	54.98%	54.86%	0.00%	55.12%
<b>MFD</b>								
MFD Solid Waste	205.09	197.53	184.77	554.05	591.85	587.39	0.00	1,733.29
MFD Recycling	69.37	71.43	69.54	202.28	214.09	210.34	0.00	626.71
MFD Organics	13.70	11.88	12.26	38.73	39.80	37.84	0.00	116.37
Subtotal - Disposed	205.09	197.53	184.77	554.05	591.85	587.39	0.00	1,733.29
Subtotal - Diverted	83.07	83.31	81.80	241.01	253.89	248.18	0.00	743.08
Diversion Rate	28.83%	29.66%	30.69%	30.31%	30.02%	29.70%	0.00%	30.01%
<b>Roll-Off</b>								
Roll-Off Solid Waste	45.14	55.91	41.73	167.71	157.19	142.78	0.00	467.68
Roll-Off Recycling	110.95	100.75	81.01	314.09	343.46	292.71	0.00	950.26
Roll-Off Organics	97.29	95.92	78.74	383.78	343.62	271.95	0.00	999.35
Subtotal - Disposed	45.14	55.91	41.73	167.71	157.19	142.78	0.00	467.68
Subtotal - Diverted	208.24	196.67	159.75	697.87	687.08	564.66	0.00	1,949.61
Diversion Rate	82.18%	77.86%	79.29%	80.62%	81.38%	79.82%	0.00%	80.65%
<b>Residential</b>								
Residential Solid Waste	375.42	377.68	343.37	1,046.19	1,094.04	1,096.47	0.00	3,236.70
Residential Curbside Recycling	269.89	266.83	259.43	844.48	803.36	796.15	0.00	2,443.99
Residential Curbside Organics	646.67	613.06	605.05	2,026.18	2,074.33	1,864.78	0.00	5,965.29
Subtotal - Disposed	375.42	377.68	343.37	1,046.19	1,094.04	1,096.47	0.00	3,236.70
Subtotal - Diverted	916.56	879.89	864.48	2,870.66	2,877.69	2,660.93	0.00	8,409.28
Diversion Rate	70.94%	69.97%	71.57%	73.29%	72.45%	70.82%	0.00%	72.21%
<b>Total Disposed</b>	<b>1,456.90</b>	<b>1,417.21</b>	<b>1,302.09</b>	<b>4,230.32</b>	<b>4,229.55</b>	<b>4,176.20</b>	<b>0.00</b>	<b>12,636.07</b>
<b>Total Diverted</b>	<b>2,198.54</b>	<b>2,090.39</b>	<b>2,040.36</b>	<b>6,881.40</b>	<b>6,733.17</b>	<b>6,329.29</b>	<b>0.00</b>	<b>19,943.86</b>
<b>Total Diversion Rate</b>	<b>60.14%</b>	<b>59.60%</b>	<b>61.04%</b>	<b>61.93%</b>	<b>61.42%</b>	<b>60.25%</b>	<b>0.00%</b>	<b>61.22%</b>
Single-Family Measured Diversion Rate	70.94%	69.97%	71.57%	73.29%	72.45%	70.82%	0.00%	72.21%
Commercial Measured Diversion Rate	54.24%	53.80%	55.09%	55.74%	55.15%	54.36%	0.00%	55.10%
MFD Measured Diversion Rate	28.83%	29.66%	30.69%	30.31%	30.02%	29.70%	0.00%	30.01%
Overall Measured Diversion Rate	60.14%	59.60%	61.04%	61.93%	61.42%	60.25%	0.00%	61.22%

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - SEPTEMBER 2019

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2018 -	2018 -
	2011 Tons	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	2019 Tons Incr/(Decr)	2019 % Change
<b>Menlo Park</b>											
<b>Commercial<sup>1</sup> and MFD</b>											
Commercial Solid Waste	7,966.55	7,449.35	7,023.46	6,929.07	7,099.02	7,026.14	7,491.81	7,469.12	7,198.40	(270.72)	-3.62%
MFD Solid Waste	1,922.52	1,581.44	1,625.77	1,613.92	1,669.58	1,647.57	1,669.36	1,701.50	1,733.29	31.79	1.87%
Roll-Off Solid Waste	482.68	400.13	302.89	347.54	384.26	370.29	442.91	599.46	467.68	(131.78)	-21.98%
Commercial Recycling	1,463.67	1,921.29	2,011.73	2,069.41	2,374.43	2,527.76	2,929.83	3,012.09	2,886.97	(125.12)	-4.15%
MFD Recycling	383.29	469.37	548.61	559.69	590.18	616.05	620.07	630.63	626.71	(3.92)	-0.62%
Roll-Off Recycling	429.10	205.87	392.72	564.68	618.92	625.12	690.93	874.78	950.26	75.48	8.63%
Commercial Organics	2,437.37	2,713.48	3,029.56	2,950.58	3,310.68	4,240.30	5,263.83	6,016.49	5,954.92	(61.57)	-1.02%
MFD Organics	85.05	78.12	90.38	88.77	85.44	88.05	102.63	106.25	116.37	10.12	9.52%
Roll-Off Organics	72.13	272.80	201.37	162.04	131.93	255.02	250.04	344.55	999.35	654.80	190.04%
<b>SUBTOTAL - Disposed Tons</b>	<b>10,371.75</b>	<b>9,430.92</b>	<b>8,952.12</b>	<b>8,890.53</b>	<b>9,152.86</b>	<b>9,044.00</b>	<b>9,604.08</b>	<b>9,770.08</b>	<b>9,399.37</b>	<b>(370.71)</b>	<b>-3.79%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>4,870.61</b>	<b>5,660.93</b>	<b>6,274.37</b>	<b>6,395.17</b>	<b>7,111.58</b>	<b>8,352.30</b>	<b>9,857.33</b>	<b>10,984.79</b>	<b>11,534.58</b>	<b>549.79</b>	<b>5.01%</b>
<b>Residential</b>											
Residential Solid Waste	3,271.63	3,298.78	3,271.58	3,242.91	3,261.30	3,377.47	3,359.50	3,271.98	3,236.70	(35.28)	-1.08%
Residential Curbside Recycling	2,622.21	2,657.06	2,655.87	2,624.22	2,666.70	2,660.40	2,651.44	2,650.83	2,443.99	(206.84)	-7.80%
Residential Curbside Organics	5,986.40	5,792.00	5,942.99	5,446.78	5,230.60	5,668.48	5,869.06	5,663.00	5,965.29	302.29	5.34%
<b>SUBTOTAL - Disposed Tons</b>	<b>3,271.63</b>	<b>3,298.78</b>	<b>3,271.58</b>	<b>3,242.91</b>	<b>3,261.30</b>	<b>3,377.47</b>	<b>3,359.50</b>	<b>3,271.98</b>	<b>3,236.70</b>	<b>(35.28)</b>	<b>-1.08%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>8,608.61</b>	<b>8,449.06</b>	<b>8,598.86</b>	<b>8,071.00</b>	<b>7,897.30</b>	<b>8,328.88</b>	<b>8,520.50</b>	<b>8,313.83</b>	<b>8,409.28</b>	<b>95.45</b>	<b>1.15%</b>
<b>Commercial/MFD and Residential</b>											
<b>TOTAL TONS DISPOSED</b>	<b>13,643.38</b>	<b>12,729.70</b>	<b>12,223.70</b>	<b>12,133.44</b>	<b>12,414.16</b>	<b>12,421.47</b>	<b>12,963.58</b>	<b>13,042.06</b>	<b>12,636.07</b>		
<b>TOTAL TONS DIVERTED</b>	<b>13,479.22</b>	<b>14,109.99</b>	<b>14,873.23</b>	<b>14,466.17</b>	<b>15,008.88</b>	<b>16,681.18</b>	<b>18,377.83</b>	<b>19,298.62</b>	<b>19,943.86</b>		
<b>COMMERCIAL DIVERSION RATE</b>	<b>31.95%</b>	<b>37.51%</b>	<b>41.21%</b>	<b>41.84%</b>	<b>43.72%</b>	<b>48.01%</b>	<b>50.65%</b>	<b>52.93%</b>	<b>55.10%</b>		
<b>MFD DIVERSION RATE</b>	<b>19.59%</b>	<b>25.72%</b>	<b>28.21%</b>	<b>28.66%</b>	<b>28.81%</b>	<b>29.94%</b>	<b>30.21%</b>	<b>30.22%</b>	<b>30.01%</b>		
<b>RESIDENTIAL DIVERSION RATE</b>	<b>72.46%</b>	<b>71.92%</b>	<b>72.44%</b>	<b>71.34%</b>	<b>70.77%</b>	<b>71.15%</b>	<b>71.72%</b>	<b>71.76%</b>	<b>72.21%</b>		
<b>TOTAL DIVERSION RATE</b>	<b>49.70%</b>	<b>52.57%</b>	<b>54.89%</b>	<b>54.38%</b>	<b>54.73%</b>	<b>57.32%</b>	<b>58.64%</b>	<b>59.67%</b>	<b>61.22%</b>		

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2019**

	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2019 Year to Date
<b>MEMBER AGENCY</b>	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>NORTH FAIR OAKS</b>								
<b>Commercial</b>								
Commercial Solid Waste	168.36	168.23	162.99	517.88	504.35	499.58	0.00	1,521.81
Commercial Recycling	69.35	68.48	67.83	215.40	203.24	205.66	0.00	624.30
Commercial Organics	39.91	40.05	40.60	96.17	112.70	120.56	0.00	329.43
Subtotal - Disposed	168.36	168.23	162.99	517.88	504.35	499.58	0.00	1,521.81
Subtotal - Diverted	109.26	108.53	108.43	311.57	315.94	326.22	0.00	953.73
Diversion Rate	39.36%	39.21%	39.95%	37.56%	38.52%	39.50%	0.00%	38.53%
<b>MFD</b>								
MFD Solid Waste	79.85	80.38	78.00	235.51	247.52	238.23	0.00	721.26
MFD Recycling	13.53	13.87	13.69	43.56	40.64	41.09	0.00	125.29
MFD Organics	1.79	1.84	1.58	4.16	5.00	5.21	0.00	14.37
Subtotal - Disposed	79.85	80.38	78.00	235.51	247.52	238.23	0.00	721.26
Subtotal - Diverted	15.32	15.71	15.27	47.72	45.64	46.30	0.00	139.66
Diversion Rate	16.10%	16.35%	16.37%	16.85%	15.57%	16.27%	0.00%	16.22%
<b>Roll-Off</b>								
Roll-Off Solid Waste	0.00	1.22	0.00	3.01	1.26	1.22	0.00	5.49
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	1.22	0.00	3.01	1.26	1.22	0.00	5.49
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
<b>Residential</b>								
Residential Solid Waste	277.16	231.38	251.86	733.43	705.44	760.40	0.00	2,199.27
Residential Curbside Recycling	103.32	88.17	99.81	310.73	282.45	291.30	0.00	884.48
Residential Curbside Organics	199.88	169.43	165.68	488.28	580.50	534.99	0.00	1,603.77
Subtotal - Disposed	277.16	231.38	251.86	733.43	705.44	760.40	0.00	2,199.27
Subtotal - Diverted	303.20	257.60	265.49	799.01	862.95	826.29	0.00	2,488.25
Diversion Rate	52.24%	52.68%	51.32%	52.14%	55.02%	52.08%	0.00%	53.08%
<b>Total Disposed</b>	<b>525.37</b>	<b>481.21</b>	<b>492.85</b>	<b>1,489.83</b>	<b>1,458.57</b>	<b>1,499.43</b>	<b>0.00</b>	<b>4,447.83</b>
<b>Total Diverted</b>	<b>427.78</b>	<b>381.84</b>	<b>389.19</b>	<b>1,158.30</b>	<b>1,224.53</b>	<b>1,198.81</b>	<b>0.00</b>	<b>3,581.64</b>
<b>Total Diversion Rate</b>	<b>44.88%</b>	<b>44.24%</b>	<b>44.12%</b>	<b>43.74%</b>	<b>45.64%</b>	<b>44.43%</b>	<b>0.00%</b>	<b>44.61%</b>
Single-Family Measured Diversion Rate	52.24%	52.68%	51.32%	52.14%	55.02%	52.08%	0.00%	53.08%
Commercial Measured Diversion Rate	33.42%	33.21%	33.92%	32.20%	32.44%	33.51%	0.00%	32.72%
MFD Measured Diversion Rate	16.10%	16.35%	16.37%	16.85%	15.57%	16.27%	0.00%	16.22%
Overall Measured Diversion Rate	44.88%	44.24%	44.12%	43.74%	45.64%	44.43%	0.00%	44.61%

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - SEPTEMBER 2019

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2018 -</u>	<u>2018 -</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>2019 Tons</u>	<u>2019 Tons</u>	<u>Incr/(Decr)</u>	<u>% Change</u>
<b>North Fair Oaks</b>												
<b>Commercial<sup>1</sup> and MFD</b>												
Commercial Solid Waste	1,265.17	1,506.95	1,460.85	1,486.98	1,573.89	1,562.59	1,546.53	1,513.79	1,521.81	8.02	0.53%	
MFD Solid Waste	574.42	589.17	726.26	723.21	745.21	744.99	721.00	711.60	721.26	9.66	1.36%	
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.32	2.09	3.52	5.49	1.97	55.97%	
Commercial Recycling	313.36	350.53	366.43	411.83	498.61	536.61	573.04	604.12	624.30	20.18	3.34%	
MFD Recycling	75.03	78.76	88.46	87.56	103.85	112.49	117.30	120.45	125.29	4.84	4.02%	
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Organics	265.96	278.29	290.65	343.30	373.91	366.13	309.31	297.57	329.43	31.86	10.71%	
MFD Organics	2.19	1.71	0.89	1.55	2.50	9.17	11.08	11.66	14.37	2.71	23.24%	
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
<b>SUBTOTAL - Disposed Tons</b>	<b>1,839.59</b>	<b>2,096.12</b>	<b>2,187.11</b>	<b>2,210.19</b>	<b>2,319.10</b>	<b>2,307.90</b>	<b>2,269.62</b>	<b>2,228.91</b>	<b>2,248.56</b>	<b>19.65</b>	<b>0.88%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>656.54</b>	<b>709.29</b>	<b>746.43</b>	<b>844.24</b>	<b>978.87</b>	<b>1,024.40</b>	<b>1,010.73</b>	<b>1,033.80</b>	<b>1,093.39</b>	<b>59.59</b>	<b>5.76%</b>	
<b>Residential</b>												
Residential Solid Waste	1,835.67	2,025.60	2,129.91	2,075.87	2,092.85	2,241.13	2,263.84	2,233.21	2,199.27	(33.94)	-1.52%	
Residential Curbside Recycling	714.80	834.55	867.72	853.03	859.67	895.36	891.93	872.22	884.48	12.26	1.41%	
Residential Curbside Organics	1,529.04	1,541.67	1,581.98	1,443.47	1,437.81	1,531.53	1,570.13	1,544.64	1,603.77	59.13	3.83%	
<b>SUBTOTAL - Disposed Tons</b>	<b>1,835.67</b>	<b>2,025.60</b>	<b>2,129.91</b>	<b>2,075.87</b>	<b>2,092.85</b>	<b>2,241.13</b>	<b>2,263.84</b>	<b>2,233.21</b>	<b>2,199.27</b>	<b>(33.94)</b>	<b>-1.52%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>2,243.84</b>	<b>2,376.22</b>	<b>2,449.70</b>	<b>2,296.50</b>	<b>2,297.48</b>	<b>2,426.89</b>	<b>2,462.06</b>	<b>2,416.86</b>	<b>2,488.25</b>	<b>71.39</b>	<b>2.95%</b>	
<b>Commercial/MFD and Residential</b>												
<b>TOTAL TONS DISPOSED</b>	<b>3,675.26</b>	<b>4,121.72</b>	<b>4,317.02</b>	<b>4,286.06</b>	<b>4,411.95</b>	<b>4,549.03</b>	<b>4,533.46</b>	<b>4,462.12</b>	<b>4,447.83</b>			
<b>TOTAL TONS DIVERTED</b>	<b>2,900.38</b>	<b>3,085.51</b>	<b>3,196.13</b>	<b>3,140.74</b>	<b>3,276.35</b>	<b>3,451.29</b>	<b>3,472.79</b>	<b>3,450.66</b>	<b>3,581.64</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>26.30%</b>	<b>25.28%</b>	<b>25.44%</b>	<b>27.64%</b>	<b>29.68%</b>	<b>30.74%</b>	<b>30.81%</b>	<b>31.69%</b>	<b>32.72%</b>			
<b>MFD DIVERSION RATE</b>	<b>11.85%</b>	<b>12.02%</b>	<b>10.95%</b>	<b>10.97%</b>	<b>12.49%</b>	<b>14.04%</b>	<b>15.11%</b>	<b>15.66%</b>	<b>16.22%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>55.00%</b>	<b>53.98%</b>	<b>53.49%</b>	<b>52.52%</b>	<b>52.33%</b>	<b>51.99%</b>	<b>52.10%</b>	<b>51.97%</b>	<b>53.08%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>44.11%</b>	<b>42.81%</b>	<b>42.54%</b>	<b>42.29%</b>	<b>42.61%</b>	<b>43.14%</b>	<b>43.38%</b>	<b>43.61%</b>	<b>44.61%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2019**

	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2019 Year to Date
<b>MEMBER AGENCY</b>	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>REDWOOD CITY</b>								
<b>Commercial</b>								
Commercial Solid Waste	1,365.27	1,320.84	1,234.42	4,015.35	4,009.23	3,920.53	0.00	11,945.11
Commercial Recycling	428.35	422.76	414.25	1,357.04	1,283.87	1,265.36	0.00	3,906.27
Commercial Organics	398.87	408.63	375.69	1,035.18	1,155.77	1,183.19	0.00	3,374.14
Subtotal - Disposed	1,365.27	1,320.84	1,234.42	4,015.35	4,009.23	3,920.53	0.00	11,945.11
Subtotal - Diverted	827.22	831.39	789.94	2,392.22	2,439.64	2,448.55	0.00	7,280.41
Diversion Rate	37.73%	38.63%	39.02%	37.33%	37.83%	38.44%	0.00%	37.87%
<b>MFD</b>								
MFD Solid Waste	634.23	588.50	562.55	1,833.95	1,820.82	1,785.28	0.00	5,440.05
MFD Recycling	149.23	147.83	142.85	478.17	454.42	439.91	0.00	1,372.50
MFD Organics	11.58	10.02	9.99	28.63	34.33	31.59	0.00	94.55
Subtotal - Disposed	634.23	588.50	562.55	1,833.95	1,820.82	1,785.28	0.00	5,440.05
Subtotal - Diverted	160.81	157.85	152.84	506.80	488.75	471.50	0.00	1,467.05
Diversion Rate	20.23%	21.15%	21.36%	21.65%	21.16%	20.89%	0.00%	21.24%
<b>Roll-Off</b>								
Roll-Off Solid Waste	323.98	285.86	271.41	904.78	873.18	881.25	0.00	2,659.21
Roll-Off Recycling	32.38	30.08	32.94	102.17	102.55	95.40	0.00	300.12
Roll-Off Organics	81.63	71.58	64.43	206.54	214.62	217.64	0.00	638.80
Subtotal - Disposed	323.98	285.86	271.41	904.78	873.18	881.25	0.00	2,659.21
Subtotal - Diverted	114.01	101.66	97.37	308.71	317.17	313.04	0.00	938.92
Diversion Rate	26.03%	26.23%	26.40%	25.44%	26.65%	26.21%	0.00%	26.09%
<b>Residential</b>								
Residential Solid Waste	922.44	847.26	795.17	2,493.83	2,497.46	2,564.87	0.00	7,556.16
Residential Curbside Recycling	612.13	561.86	557.60	1,858.29	1,780.19	1,731.59	0.00	5,370.07
Residential Curbside Organics	1,086.81	993.81	920.88	2,952.40	3,323.00	3,001.50	0.00	9,276.90
Subtotal - Disposed	922.44	847.26	795.17	2,493.83	2,497.46	2,564.87	0.00	7,556.16
Subtotal - Diverted	1,698.94	1,555.67	1,478.48	4,810.69	5,103.19	4,733.09	0.00	14,646.97
Diversion Rate	64.81%	64.74%	65.03%	65.86%	67.14%	64.85%	0.00%	65.97%
<b>Total Disposed</b>	<b>3,245.92</b>	<b>3,042.46</b>	<b>2,863.55</b>	<b>9,247.91</b>	<b>9,200.69</b>	<b>9,151.93</b>	<b>0.00</b>	<b>27,600.53</b>
<b>Total Diverted</b>	<b>2,800.98</b>	<b>2,646.57</b>	<b>2,518.63</b>	<b>8,018.42</b>	<b>8,348.75</b>	<b>7,966.18</b>	<b>0.00</b>	<b>24,333.35</b>
<b>Total Diversion Rate</b>	<b>46.32%</b>	<b>46.52%</b>	<b>46.80%</b>	<b>46.44%</b>	<b>47.57%</b>	<b>46.54%</b>	<b>0.00%</b>	<b>46.85%</b>
Single-Family Measured Diversion Rate	64.81%	64.74%	65.03%	65.86%	67.14%	64.85%	0.00%	65.97%
Commercial Measured Diversion Rate	32.17%	33.20%	33.46%	32.20%	32.62%	32.92%	0.00%	32.58%
MFD Measured Diversion Rate	20.23%	21.15%	21.36%	21.65%	21.16%	20.89%	0.00%	21.24%
Overall Measured Diversion Rate	46.32%	46.52%	46.80%	46.44%	47.57%	46.54%	0.00%	46.85%



Recology San Mateo County  
 Cumulative Comparison of Tonnage  
 Rate Year 2019

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - SEPTEMBER 2019

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2018 -	2018 -
	2011 Tons	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	Tons Incr/(Decr)	% Change	
<b>Redwood City</b>												
<b>Commercial<sup>1</sup> and MFD</b>												
Commercial Solid Waste	10,920.14	11,878.79	11,474.31	11,691.35	12,216.86	12,334.47	12,523.04	12,194.11	11,945.11	(249.00)	-2.04%	
MFD Solid Waste	5,935.40	5,580.14	5,752.93	5,298.43	5,289.06	5,697.86	5,616.52	5,537.63	5,440.05	(97.58)	-1.76%	
Roll-Off Solid Waste	3,102.08	3,120.73	2,978.70	3,051.03	2,920.93	2,886.42	2,920.20	2,946.15	2,659.21	(286.94)	-9.74%	
Commercial Recycling	2,228.66	2,527.55	2,606.87	2,952.88	3,297.65	3,592.97	3,877.51	3,873.99	3,906.27	32.28	0.83%	
MFD Recycling	856.63	854.93	980.84	960.01	1,009.67	1,200.43	1,327.94	1,353.64	1,372.50	18.86	1.39%	
Roll-Off Recycling	90.66	75.48	110.78	117.91	247.48	300.38	306.85	309.88	300.12	(9.76)	-3.15%	
Commercial Organics	1,811.97	2,261.28	2,500.10	2,630.94	3,188.50	3,410.55	3,218.86	3,059.43	3,374.14	314.71	10.29%	
MFD Organics	93.41	94.53	92.78	84.93	77.22	95.96	110.68	94.09	94.55	0.46	0.49%	
Roll-Off Organics	452.74	574.20	463.43	478.85	479.73	531.95	630.26	648.75	638.80	(9.95)	-1.53%	
<b>SUBTOTAL - Disposed Tons</b>	<b>19,957.62</b>	<b>20,579.66</b>	<b>20,205.94</b>	<b>20,040.81</b>	<b>20,426.85</b>	<b>20,918.75</b>	<b>21,059.76</b>	<b>20,677.89</b>	<b>20,044.37</b>	<b>(633.52)</b>	<b>-3.06%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>5,534.07</b>	<b>6,387.97</b>	<b>6,754.80</b>	<b>7,225.52</b>	<b>8,300.25</b>	<b>9,132.24</b>	<b>9,472.10</b>	<b>9,339.78</b>	<b>9,686.38</b>	<b>346.60</b>	<b>3.71%</b>	
<b>Residential</b>												
Residential Solid Waste	7,951.52	7,706.61	7,621.87	7,417.89	7,496.01	7,688.47	7,752.92	7,602.57	7,556.16	(46.41)	-0.61%	
Residential Curbside Recycling	5,114.18	5,328.10	5,506.10	5,539.65	5,465.15	5,645.10	5,671.32	5,643.11	5,370.07	(273.04)	-4.84%	
Residential Curbside Organics	8,688.06	8,933.72	9,422.78	8,688.07	8,519.36	9,102.07	9,384.02	9,032.51	9,276.90	244.39	2.71%	
<b>SUBTOTAL - Disposed Tons</b>	<b>7,951.52</b>	<b>7,706.61</b>	<b>7,621.87</b>	<b>7,417.89</b>	<b>7,496.01</b>	<b>7,688.47</b>	<b>7,752.92</b>	<b>7,602.57</b>	<b>7,556.16</b>	<b>(46.41)</b>	<b>-0.61%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>13,802.24</b>	<b>14,261.82</b>	<b>14,928.88</b>	<b>14,227.72</b>	<b>13,984.51</b>	<b>14,747.17</b>	<b>15,055.34</b>	<b>14,675.62</b>	<b>14,646.97</b>	<b>(28.65)</b>	<b>-0.20%</b>	
<b>Commercial/MFD and Residential</b>												
<b>TOTAL TONS DISPOSED</b>	<b>27,909.14</b>	<b>28,286.27</b>	<b>27,827.81</b>	<b>27,458.70</b>	<b>27,922.86</b>	<b>28,607.22</b>	<b>28,812.68</b>	<b>28,280.46</b>	<b>27,600.53</b>			
<b>TOTAL TONS DIVERTED</b>	<b>19,336.31</b>	<b>20,649.79</b>	<b>21,683.68</b>	<b>21,453.24</b>	<b>22,284.76</b>	<b>23,879.41</b>	<b>24,527.44</b>	<b>24,015.40</b>	<b>24,333.35</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>21.71%</b>	<b>23.69%</b>	<b>25.05%</b>	<b>26.50%</b>	<b>28.89%</b>	<b>30.39%</b>	<b>31.02%</b>	<b>31.11%</b>	<b>32.58%</b>			
<b>MFD DIVERSION RATE</b>	<b>13.80%</b>	<b>14.54%</b>	<b>15.73%</b>	<b>16.47%</b>	<b>17.05%</b>	<b>18.54%</b>	<b>20.39%</b>	<b>20.73%</b>	<b>21.24%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>63.45%</b>	<b>64.92%</b>	<b>66.20%</b>	<b>65.73%</b>	<b>65.10%</b>	<b>65.73%</b>	<b>66.01%</b>	<b>65.87%</b>	<b>65.97%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>40.93%</b>	<b>42.20%</b>	<b>43.80%</b>	<b>43.86%</b>	<b>44.39%</b>	<b>45.50%</b>	<b>45.98%</b>	<b>45.92%</b>	<b>46.85%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2019**

	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2019 Year to Date
<b>MEMBER AGENCY</b>	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>SAN CARLOS</b>								
<b>Commercial</b>								
Commercial Solid Waste	504.87	493.40	447.86	1,504.61	1,462.57	1,446.13	0.00	4,413.31
Commercial Recycling	198.98	199.32	184.56	604.12	544.03	582.86	0.00	1,731.01
Commercial Organics	158.22	152.73	153.41	447.77	448.70	464.36	0.00	1,360.83
Subtotal - Disposed	504.87	493.40	447.86	1,504.61	1,462.57	1,446.13	0.00	4,413.31
Subtotal - Diverted	357.20	352.05	337.97	1,051.89	992.73	1,047.22	0.00	3,091.84
Diversion Rate	41.44%	41.64%	43.01%	41.15%	40.43%	42.00%	0.00%	41.20%
<b>MFD</b>								
MFD Solid Waste	145.33	136.89	134.73	413.78	425.28	416.95	0.00	1,256.01
MFD Recycling	43.62	39.06	36.98	122.97	116.67	119.66	0.00	359.30
MFD Organics	11.31	11.75	11.46	31.67	34.35	34.52	0.00	100.54
Subtotal - Disposed	145.33	136.89	134.73	413.78	425.28	416.95	0.00	1,256.01
Subtotal - Diverted	54.93	50.81	48.44	154.64	151.02	154.18	0.00	459.84
Diversion Rate	27.43%	27.07%	26.45%	27.21%	26.21%	27.00%	0.00%	26.80%
<b>Roll-Off</b>								
Roll-Off Solid Waste	75.78	62.66	45.08	175.79	221.64	183.52	0.00	580.95
Roll-Off Recycling	20.87	12.93	15.51	50.81	48.52	49.31	0.00	148.64
Roll-Off Organics	0.00	4.42	0.00	3.40	0.00	4.42	0.00	7.82
Subtotal - Disposed	75.78	62.66	45.08	175.79	221.64	183.52	0.00	580.95
Subtotal - Diverted	20.87	17.35	15.51	54.21	48.52	53.73	0.00	156.46
Diversion Rate	21.59%	21.68%	25.60%	23.57%	17.96%	22.65%	0.00%	21.22%
<b>Residential</b>								
Residential Solid Waste	370.54	393.33	342.53	1,107.07	1,089.42	1,106.40	0.00	3,302.89
Residential Curbside Recycling	287.73	296.73	275.65	910.12	850.90	860.11	0.00	2,621.13
Residential Curbside Organics	503.71	527.81	449.44	1,451.20	1,655.24	1,480.96	0.00	4,587.40
Subtotal - Disposed	370.54	393.33	342.53	1,107.07	1,089.42	1,106.40	0.00	3,302.89
Subtotal - Diverted	791.44	824.54	725.09	2,361.32	2,506.14	2,341.07	0.00	7,208.53
Diversion Rate	68.11%	67.70%	67.92%	68.08%	69.70%	67.91%	0.00%	68.58%
<b>Total Disposed</b>	<b>1,096.52</b>	<b>1,086.28</b>	<b>970.20</b>	<b>3,201.25</b>	<b>3,198.91</b>	<b>3,153.00</b>	<b>0.00</b>	<b>9,553.16</b>
<b>Total Diverted</b>	<b>1,224.44</b>	<b>1,244.75</b>	<b>1,127.01</b>	<b>3,622.06</b>	<b>3,698.41</b>	<b>3,596.20</b>	<b>0.00</b>	<b>10,916.67</b>
<b>Total Diversion Rate</b>	<b>52.76%</b>	<b>53.40%</b>	<b>53.74%</b>	<b>53.08%</b>	<b>53.62%</b>	<b>53.28%</b>	<b>0.00%</b>	<b>53.33%</b>
Single-Family Measured Diversion Rate	68.11%	67.70%	67.92%	68.08%	69.70%	67.91%	0.00%	68.58%
Commercial Measured Diversion Rate	37.36%	37.75%	39.04%	37.58%	36.11%	38.01%	0.00%	37.24%
MFD Measured Diversion Rate	27.43%	27.07%	26.45%	27.21%	26.21%	27.00%	0.00%	26.80%
Overall Measured Diversion Rate	52.76%	53.40%	53.74%	53.08%	53.62%	53.28%	0.00%	53.33%

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - SEPTEMBER 2019

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2018 -	2018 -
	2011 Tons	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	Tons	Incr/(Decr)	% Change
<b>San Carlos</b>												
<b>Commercial<sup>1</sup> and MFD</b>												
Commercial Solid Waste	4,594.64	4,457.43	4,597.33	4,557.12	4,635.22	4,508.56	4,612.89	4,372.67	4,413.31	40.64	0.93%	
MFD Solid Waste	1,326.84	1,120.09	1,202.07	1,178.48	1,158.95	1,200.59	1,251.54	1,226.87	1,256.01	29.14	2.38%	
Roll-Off Solid Waste	1,104.39	751.71	627.23	584.12	649.52	710.23	638.36	559.53	580.95	21.42	3.83%	
Commercial Recycling	1,201.20	1,287.35	1,412.87	1,477.91	1,595.34	1,615.83	1,557.81	1,589.45	1,731.01	141.56	8.91%	
MFD Recycling	309.31	264.70	326.96	343.76	354.62	359.45	364.82	354.76	359.30	4.54	1.28%	
Roll-Off Recycling	260.97	135.22	129.09	86.76	139.87	95.90	211.63	172.30	148.64	(23.66)	-13.73%	
Commercial Organics	515.50	612.42	632.85	732.11	928.41	1,194.97	1,304.59	1,314.71	1,360.83	46.12	3.51%	
MFD Organics	65.08	57.04	48.78	91.26	87.80	86.69	79.11	80.17	100.54	20.37	25.41%	
Roll-Off Organics	64.78	2.13	9.28	2.29	0.00	0.00	5.88	0.00	7.82	7.82	0.00%	
<b>SUBTOTAL - Disposed Tons</b>	<b>7,025.87</b>	<b>6,329.23</b>	<b>6,426.63</b>	<b>6,319.72</b>	<b>6,443.69</b>	<b>6,419.38</b>	<b>6,502.79</b>	<b>6,159.07</b>	<b>6,250.27</b>	<b>91.20</b>	<b>1.48%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>2,416.84</b>	<b>2,358.86</b>	<b>2,559.83</b>	<b>2,734.09</b>	<b>3,106.04</b>	<b>3,352.84</b>	<b>3,523.84</b>	<b>3,511.39</b>	<b>3,708.14</b>	<b>196.75</b>	<b>5.60%</b>	
<b>Residential</b>												
Residential Solid Waste	3,381.96	3,315.38	3,288.25	3,193.91	3,194.39	3,321.23	3,388.66	3,321.17	3,302.89	(18.28)	-0.55%	
Residential Curbside Recycling	2,865.11	2,866.67	2,908.65	2,826.98	2,773.93	2,822.08	2,775.37	2,720.94	2,621.13	(99.81)	-3.67%	
Residential Curbside Organics	4,639.75	4,567.41	4,620.36	4,212.56	4,173.98	4,412.77	4,639.64	4,368.61	4,587.40	218.79	5.01%	
<b>SUBTOTAL - Disposed Tons</b>	<b>3,381.96</b>	<b>3,315.38</b>	<b>3,288.25</b>	<b>3,193.91</b>	<b>3,194.39</b>	<b>3,321.23</b>	<b>3,388.66</b>	<b>3,321.17</b>	<b>3,302.89</b>	<b>(18.28)</b>	<b>-0.55%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>7,504.86</b>	<b>7,434.08</b>	<b>7,529.01</b>	<b>7,039.54</b>	<b>6,947.91</b>	<b>7,234.85</b>	<b>7,415.01</b>	<b>7,089.55</b>	<b>7,208.53</b>	<b>118.98</b>	<b>1.68%</b>	
<b>Commercial/MFD and Residential</b>												
<b>TOTAL TONS DISPOSED</b>	<b>10,407.83</b>	<b>9,644.61</b>	<b>9,714.88</b>	<b>9,513.63</b>	<b>9,638.08</b>	<b>9,740.61</b>	<b>9,891.45</b>	<b>9,480.24</b>	<b>9,553.16</b>			
<b>TOTAL TONS DIVERTED</b>	<b>9,921.70</b>	<b>9,792.94</b>	<b>10,088.84</b>	<b>9,773.63</b>	<b>10,053.95</b>	<b>10,587.69</b>	<b>10,938.85</b>	<b>10,600.94</b>	<b>10,916.67</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>25.59%</b>	<b>27.15%</b>	<b>28.49%</b>	<b>30.20%</b>	<b>32.52%</b>	<b>34.31%</b>	<b>35.14%</b>	<b>36.31%</b>	<b>37.24%</b>			
<b>MFD DIVERSION RATE</b>	<b>22.01%</b>	<b>22.31%</b>	<b>23.81%</b>	<b>26.96%</b>	<b>27.63%</b>	<b>27.09%</b>	<b>26.18%</b>	<b>26.17%</b>	<b>26.80%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>68.94%</b>	<b>69.16%</b>	<b>69.60%</b>	<b>68.79%</b>	<b>68.50%</b>	<b>68.54%</b>	<b>68.63%</b>	<b>68.10%</b>	<b>68.58%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>48.80%</b>	<b>50.38%</b>	<b>50.94%</b>	<b>50.67%</b>	<b>51.06%</b>	<b>52.08%</b>	<b>52.51%</b>	<b>52.79%</b>	<b>53.33%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2019**

	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2019 Year to Date
<b>MEMBER AGENCY</b>	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>SAN MATEO</b>								
<b>Commercial</b>								
<b>Commercial Solid Waste</b>	1,210.95	1,131.10	1,115.91	3,614.14	3,510.45	3,457.96	0.00	10,582.55
Commercial Recycling	471.37	444.54	413.99	1,309.83	1,301.02	1,329.90	0.00	3,940.75
Commercial Organics	348.74	351.81	328.87	924.92	914.44	1,029.42	0.00	2,868.78
Subtotal - Disposed	1,210.95	1,131.10	1,115.91	3,614.14	3,510.45	3,457.96	0.00	10,582.55
Subtotal - Diverted	820.11	796.35	742.86	2,234.75	2,215.46	2,359.32	0.00	6,809.53
Diversion Rate	40.38%	41.32%	39.97%	38.21%	38.69%	40.56%	0.00%	39.15%
<b>MFD</b>								
<b>MFD Solid Waste</b>	939.10	886.13	865.13	2,680.79	2,663.74	2,690.36	0.00	8,034.89
MFD Recycling	258.23	252.12	246.17	743.35	728.98	756.52	0.00	2,228.85
MFD Organics	22.87	22.48	21.94	68.34	67.44	67.29	0.00	203.07
Subtotal - Disposed	939.10	886.13	865.13	2,680.79	2,663.74	2,690.36	0.00	8,034.89
Subtotal - Diverted	281.10	274.60	268.11	811.69	796.42	823.81	0.00	2,431.92
Diversion Rate	23.04%	23.66%	23.66%	23.24%	23.02%	23.44%	0.00%	23.23%
<b>Roll-Off</b>								
<b>Roll-Off Solid Waste</b>	372.58	340.37	338.36	967.33	1,071.12	1,051.31	0.00	3,089.76
Roll-Off Recycling	39.56	31.10	37.51	100.48	100.59	108.17	0.00	309.24
Roll-Off Organics	30.02	40.94	36.71	99.12	89.27	107.67	0.00	296.06
Subtotal - Disposed	372.58	340.37	338.36	967.33	1,071.12	1,051.31	0.00	3,089.76
Subtotal - Diverted	69.58	72.04	74.22	199.60	189.86	215.84	0.00	605.30
Diversion Rate	15.74%	17.47%	17.99%	17.10%	15.06%	17.03%	0.00%	16.38%
<b>Residential</b>								
<b>Residential Solid Waste</b>	1,132.81	1,100.97	1,025.14	3,163.68	3,173.82	3,258.92	0.00	9,596.42
Residential Curbside Recycling	647.00	685.73	629.62	2,070.96	1,981.34	1,962.35	0.00	6,014.65
Residential Curbside Organics	1,255.07	1,206.10	1,070.16	3,261.82	3,860.03	3,531.33	0.00	10,653.18
Subtotal - Disposed	1,132.81	1,100.97	1,025.14	3,163.68	3,173.82	3,258.92	0.00	9,596.42
Subtotal - Diverted	1,902.07	1,891.83	1,699.78	5,332.78	5,841.37	5,493.68	0.00	16,667.83
Diversion Rate	62.67%	63.21%	62.38%	62.76%	64.79%	62.77%	0.00%	63.46%
<b>Total Disposed</b>	3,655.44	3,458.57	3,344.54	10,425.94	10,419.13	10,458.55	0.00	31,303.62
<b>Total Diverted</b>	3,072.86	3,034.82	2,784.97	8,578.82	9,043.11	8,892.65	0.00	26,514.58
<b>Total Diversion Rate</b>	45.67%	46.74%	45.44%	45.14%	46.46%	45.95%	0.00%	45.86%
Single-Family Measured Diversion Rate	62.67%	63.21%	62.38%	62.76%	64.79%	62.77%	0.00%	63.46%
Commercial Measured Diversion Rate	31.70%	32.65%	31.87%	30.89%	30.65%	32.07%	0.00%	31.21%
MFD Measured Diversion Rate	23.04%	23.66%	23.66%	23.24%	23.02%	23.44%	0.00%	23.23%
Overall Measured Diversion Rate	45.67%	46.74%	45.44%	45.14%	46.46%	45.95%	0.00%	45.86%

Recology San Mateo County  
 Cumulative Comparison of Tonnage  
 Rate Year 2019

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - SEPTEMBER 2019

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2018 -	2018 -
	2011 Tons	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	Tons	Incr/(Decr)	% Change
<b>San Mateo</b>												
<b>Commercial<sup>1</sup> and MFD</b>												
Commercial Solid Waste	10,523.32	11,128.78	10,410.31	10,672.93	10,634.14	10,974.05	10,844.98	11,060.36	10,582.55	(477.81)	-4.32%	
MFD Solid Waste	8,832.33	7,653.92	8,076.21	7,769.38	8,006.28	7,935.05	7,932.42	7,811.12	8,034.89	223.77	2.86%	
Roll-Off Solid Waste	3,181.40	3,392.57	3,289.69	3,053.11	3,105.80	3,085.11	2,734.76	2,715.03	3,089.76	374.73	13.80%	
Commercial Recycling	2,663.41	3,254.74	3,402.25	3,737.54	3,687.36	4,101.40	3,941.28	4,015.11	3,940.75	(74.36)	-1.85%	
MFD Recycling	1,746.08	1,599.80	1,855.91	1,914.49	2,027.95	2,157.80	2,241.85	2,300.00	2,228.85	(71.15)	-3.09%	
Roll-Off Recycling	303.74	375.91	296.92	277.39	278.74	268.54	276.01	261.42	309.24	47.82	18.29%	
Commercial Organics	1,975.68	2,249.61	2,266.17	2,350.13	2,585.96	2,775.97	3,084.67	2,943.11	2,868.78	(74.33)	-2.53%	
MFD Organics	285.28	254.89	271.36	215.91	231.51	217.82	194.72	221.85	203.07	(18.78)	-8.47%	
Roll-Off Organics	0.00	18.50	0.00	0.00	2.44	173.68	356.75	304.92	296.06	(8.86)	-2.91%	
<b>SUBTOTAL - Disposed Tons</b>	<b>22,537.05</b>	<b>22,175.27</b>	<b>21,776.21</b>	<b>21,495.42</b>	<b>21,746.22</b>	<b>21,994.21</b>	<b>21,512.16</b>	<b>21,586.51</b>	<b>21,707.20</b>	<b>120.69</b>	<b>0.56%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>6,974.19</b>	<b>7,753.45</b>	<b>8,092.61</b>	<b>8,495.46</b>	<b>8,813.96</b>	<b>9,695.21</b>	<b>10,095.28</b>	<b>10,046.41</b>	<b>9,846.75</b>	<b>(199.66)</b>	<b>-1.99%</b>	
<b>Residential</b>												
Residential Solid Waste	9,180.87	9,415.95	9,370.66	9,260.21	9,368.76	9,576.13	9,707.54	9,596.85	9,596.42	(0.43)	0.00%	
Residential Curbside Recycling	6,501.24	6,197.07	6,210.27	6,243.24	6,245.06	6,544.27	6,517.53	6,372.32	6,014.65	(357.67)	-5.61%	
Residential Curbside Organics	10,293.38	10,336.29	10,531.64	9,981.78	9,545.28	10,396.78	10,885.19	10,462.54	10,653.18	190.64	1.82%	
<b>SUBTOTAL - Disposed Tons</b>	<b>9,180.87</b>	<b>9,415.95</b>	<b>9,370.66</b>	<b>9,260.21</b>	<b>9,368.76</b>	<b>9,576.13</b>	<b>9,707.54</b>	<b>9,596.85</b>	<b>9,596.42</b>	<b>(0.43)</b>	<b>0.00%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>16,794.62</b>	<b>16,533.36</b>	<b>16,741.91</b>	<b>16,225.02</b>	<b>15,790.34</b>	<b>16,941.05</b>	<b>17,402.72</b>	<b>16,834.86</b>	<b>16,667.83</b>	<b>(167.03)</b>	<b>-0.99%</b>	
<b>Commercial/MFD and Residential</b>												
<b>TOTAL TONS DISPOSED</b>	<b>31,717.92</b>	<b>31,591.22</b>	<b>31,146.87</b>	<b>30,755.63</b>	<b>31,114.98</b>	<b>31,570.34</b>	<b>31,219.70</b>	<b>31,183.36</b>	<b>31,303.62</b>			
<b>TOTAL TONS DIVERTED</b>	<b>23,768.81</b>	<b>24,286.81</b>	<b>24,834.52</b>	<b>24,720.48</b>	<b>24,604.30</b>	<b>26,636.26</b>	<b>27,498.00</b>	<b>26,881.27</b>	<b>26,514.58</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>23.63%</b>	<b>25.91%</b>	<b>27.09%</b>	<b>28.33%</b>	<b>28.84%</b>	<b>30.59%</b>	<b>31.94%</b>	<b>31.76%</b>	<b>31.21%</b>			
<b>MFD DIVERSION RATE</b>	<b>18.70%</b>	<b>19.51%</b>	<b>20.85%</b>	<b>21.52%</b>	<b>22.01%</b>	<b>23.04%</b>	<b>23.50%</b>	<b>24.41%</b>	<b>23.23%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>64.66%</b>	<b>63.71%</b>	<b>64.11%</b>	<b>63.66%</b>	<b>62.76%</b>	<b>63.89%</b>	<b>64.19%</b>	<b>63.69%</b>	<b>63.46%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>42.84%</b>	<b>43.46%</b>	<b>44.36%</b>	<b>44.56%</b>	<b>44.16%</b>	<b>45.76%</b>	<b>46.83%</b>	<b>46.30%</b>	<b>45.86%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2019**

	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2019 Year to Date
<b>MEMBER AGENCY</b>	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>COUNTY FRANCHISED AREA</b>								
<b>Commercial</b>								
Commercial Solid Waste	66.39	63.80	59.60	208.32	197.26	189.79	0.00	595.37
Commercial Recycling	32.08	29.81	27.79	91.10	88.51	89.68	0.00	269.29
Commercial Organics	15.77	14.16	14.57	52.25	57.06	44.50	0.00	153.81
Subtotal - Disposed	66.39	63.80	59.60	208.32	197.26	189.79	0.00	595.37
Subtotal - Diverted	47.85	43.97	42.36	143.35	145.57	134.18	0.00	423.10
Diversion Rate	41.89%	40.80%	41.55%	40.76%	42.46%	41.42%	0.00%	41.54%
<b>MFD</b>								
MFD Solid Waste	34.59	35.05	33.82	110.34	106.70	103.46	0.00	320.50
MFD Recycling	5.72	6.07	5.95	19.07	18.00	17.74	0.00	54.81
MFD Organics	0.11	0.12	0.10	0.33	0.36	0.33	0.00	1.02
Subtotal - Disposed	34.59	35.05	33.82	110.34	106.70	103.46	0.00	320.50
Subtotal - Diverted	5.83	6.19	6.05	19.40	18.36	18.07	0.00	55.83
Diversion Rate	14.42%	15.01%	15.17%	14.95%	14.68%	14.87%	0.00%	14.84%
<b>Roll-Off</b>								
Roll-Off Solid Waste	0.00	0.00	0.00	3.51	0.00	0.00	0.00	3.51
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	3.51	0.00	0.00	0.00	3.51
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
<b>Residential</b>								
Residential Solid Waste	248.28	228.23	212.94	659.25	668.48	689.45	0.00	2,017.18
Residential Curbside Recycling	182.55	168.20	170.21	570.05	521.85	520.96	0.00	1,612.86
Residential Curbside Organics	350.58	335.27	325.02	986.96	1,103.74	1,010.87	0.00	3,101.57
Subtotal - Disposed	248.28	228.23	212.94	659.25	668.48	689.45	0.00	2,017.18
Subtotal - Diverted	533.13	503.47	495.23	1,557.01	1,625.59	1,531.83	0.00	4,714.43
Diversion Rate	68.23%	68.81%	69.93%	70.25%	70.86%	68.96%	0.00%	70.03%
<b>Total Disposed</b>	<b>349.26</b>	<b>327.08</b>	<b>306.36</b>	<b>981.42</b>	<b>972.44</b>	<b>982.70</b>	<b>0.00</b>	<b>2,936.56</b>
<b>Total Diverted</b>	<b>586.81</b>	<b>553.63</b>	<b>543.64</b>	<b>1,719.76</b>	<b>1,789.52</b>	<b>1,684.08</b>	<b>0.00</b>	<b>5,193.36</b>
<b>Total Diversion Rate</b>	<b>62.69%</b>	<b>62.86%</b>	<b>63.96%</b>	<b>63.67%</b>	<b>64.79%</b>	<b>63.15%</b>	<b>0.00%</b>	<b>63.88%</b>
Single-Family Measured Diversion Rate	68.23%	68.81%	69.93%	70.25%	70.86%	68.96%	0.00%	70.03%
Commercial Measured Diversion Rate	34.71%	33.66%	34.13%	33.56%	35.04%	34.18%	0.00%	34.25%
MFD Measured Diversion Rate	14.42%	15.01%	15.17%	14.95%	14.68%	14.87%	0.00%	14.84%
Overall Measured Diversion Rate	62.69%	62.86%	63.96%	63.67%	64.79%	63.15%	0.00%	63.88%

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - SEPTEMBER 2019

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2018 -</u>	<u>2018 -</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>2019 Tons</u>	<u>Tons</u>	<u>Incr/(Decr)</u>	<u>% Change</u>
<b>County Franchised Area</b>												
<b>Commercial<sup>1</sup> and MFD</b>												
Commercial Solid Waste	735.40	786.84	746.70	676.13	621.76	620.99	692.91	632.66	595.37	(37.29)	-5.89%	
MFD Solid Waste	308.78	283.22	312.08	310.01	317.17	332.92	332.18	325.28	320.50	(4.78)	-1.47%	
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	3.51	3.51	100.00%	
Commercial Recycling	146.41	175.33	193.90	207.54	216.63	241.84	267.69	258.54	269.29	10.75	4.16%	
MFD Recycling	44.28	36.34	36.54	37.08	40.86	43.35	46.91	49.50	54.81	5.31	10.73%	
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Organics	107.14	162.03	165.20	232.39	258.65	214.62	172.02	163.67	153.81	(9.86)	-6.02%	
MFD Organics	5.98	3.90	3.58	2.62	2.87	2.75	2.27	1.34	1.02	(0.32)	-23.88%	
Roll-Off Organics	0.10	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
<b>SUBTOTAL - Disposed Tons</b>	<b>1,044.18</b>	<b>1,070.06</b>	<b>1,058.78</b>	<b>986.14</b>	<b>938.93</b>	<b>953.91</b>	<b>1,025.09</b>	<b>957.94</b>	<b>919.38</b>	<b>(38.56)</b>	<b>-4.03%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>303.91</b>	<b>377.60</b>	<b>399.22</b>	<b>479.63</b>	<b>519.01</b>	<b>502.56</b>	<b>488.89</b>	<b>473.05</b>	<b>478.93</b>	<b>5.88</b>	<b>1.24%</b>	
<b>Residential</b>												
Residential Solid Waste	1,935.15	1,993.73	1,986.81	1,993.00	1,990.09	2,039.62	2,068.88	2,039.70	2,017.18	(22.52)	-1.10%	
Residential Curbside Recycling	1,644.00	1,746.08	1,763.43	1,720.73	1,754.26	1,751.55	1,745.54	1,748.29	1,612.86	(135.43)	-7.75%	
Residential Curbside Organics	2,993.97	3,041.44	3,198.50	2,826.82	2,841.27	2,994.03	3,150.78	3,006.28	3,101.57	95.29	3.17%	
<b>SUBTOTAL - Disposed Tons</b>	<b>1,935.15</b>	<b>1,993.73</b>	<b>1,986.81</b>	<b>1,993.00</b>	<b>1,990.09</b>	<b>2,039.62</b>	<b>2,068.88</b>	<b>2,039.70</b>	<b>2,017.18</b>	<b>(22.52)</b>	<b>-1.10%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>4,637.97</b>	<b>4,787.52</b>	<b>4,961.93</b>	<b>4,547.55</b>	<b>4,595.53</b>	<b>4,745.58</b>	<b>4,896.32</b>	<b>4,754.57</b>	<b>4,714.43</b>	<b>(40.14)</b>	<b>-0.84%</b>	
<b>Commercial/MFD and Residential</b>												
<b>TOTAL TONS DISPOSED</b>	<b>2,979.33</b>	<b>3,063.79</b>	<b>3,045.59</b>	<b>2,979.14</b>	<b>2,929.02</b>	<b>2,993.53</b>	<b>3,093.97</b>	<b>2,997.64</b>	<b>2,936.56</b>			
<b>TOTAL TONS DIVERTED</b>	<b>4,941.88</b>	<b>5,165.12</b>	<b>5,361.15</b>	<b>5,027.18</b>	<b>5,114.54</b>	<b>5,248.14</b>	<b>5,385.21</b>	<b>5,227.62</b>	<b>5,193.36</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>22.54%</b>	<b>26.08%</b>	<b>27.38%</b>	<b>32.72%</b>	<b>35.60%</b>	<b>34.51%</b>	<b>32.29%</b>	<b>33.06%</b>	<b>34.25%</b>			
<b>MFD DIVERSION RATE</b>	<b>14.00%</b>	<b>12.44%</b>	<b>11.39%</b>	<b>11.35%</b>	<b>12.12%</b>	<b>12.16%</b>	<b>12.90%</b>	<b>13.52%</b>	<b>14.84%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>70.56%</b>	<b>70.60%</b>	<b>71.41%</b>	<b>69.53%</b>	<b>69.78%</b>	<b>69.94%</b>	<b>70.30%</b>	<b>69.98%</b>	<b>70.03%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>62.39%</b>	<b>62.77%</b>	<b>63.77%</b>	<b>62.79%</b>	<b>63.59%</b>	<b>63.68%</b>	<b>63.51%</b>	<b>63.56%</b>	<b>63.88%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2019**

	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2019 Year to Date
<b>MEMBER AGENCY</b>	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>WEST BAY</b>								
<b>Commercial</b>								
Commercial Solid Waste	29.03	29.70	27.20	85.18	83.39	85.93	0.00	254.50
Commercial Recycling	14.20	14.59	13.96	43.67	44.19	42.75	0.00	130.61
Commercial Organics	15.12	14.67	15.51	42.52	46.27	45.30	0.00	134.09
Subtotal - Disposed	29.03	29.70	27.20	85.18	83.39	85.93	0.00	254.50
Subtotal - Diverted	29.32	29.26	29.47	86.19	90.46	88.05	0.00	264.70
Diversion Rate	50.25%	49.63%	52.00%	50.29%	52.03%	50.61%	0.00%	50.98%
<b>MFD</b>								
MFD Solid Waste	1.60	1.71	1.35	5.75	5.05	4.66	0.00	15.46
MFD Recycling	0.60	0.60	0.56	2.50	1.76	1.76	0.00	6.02
MFD Organics	0.12	0.09	0.09	0.43	0.34	0.30	0.00	1.07
Subtotal - Disposed	1.60	1.71	1.35	5.75	5.05	4.66	0.00	15.46
Subtotal - Diverted	0.72	0.69	0.65	2.93	2.10	2.06	0.00	7.09
Diversion Rate	31.03%	28.75%	32.50%	33.76%	29.37%	30.65%	0.00%	31.44%
<b>Roll-Off</b>								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
<b>Residential</b>								
Residential Solid Waste	108.39	96.56	91.93	296.06	332.80	296.88	0.00	925.74
Residential Curbside Recycling	80.63	80.73	78.44	256.30	241.35	239.80	0.00	737.45
Residential Curbside Organics	194.78	178.42	174.28	607.89	599.58	547.48	0.00	1,754.95
Subtotal - Disposed	108.39	96.56	91.93	296.06	332.80	296.88	0.00	925.74
Subtotal - Diverted	275.41	259.15	252.72	864.19	840.93	787.28	0.00	2,492.40
Diversion Rate	71.76%	72.85%	73.33%	74.48%	71.65%	72.62%	0.00%	72.92%
<b>Total Disposed</b>	<b>139.02</b>	<b>127.97</b>	<b>120.48</b>	<b>386.99</b>	<b>421.24</b>	<b>387.47</b>	<b>0.00</b>	<b>1,195.70</b>
<b>Total Diverted</b>	<b>305.45</b>	<b>289.10</b>	<b>282.84</b>	<b>953.31</b>	<b>933.49</b>	<b>877.39</b>	<b>0.00</b>	<b>2,764.19</b>
<b>Total Diversion Rate</b>	<b>68.72%</b>	<b>69.32%</b>	<b>70.13%</b>	<b>71.13%</b>	<b>68.91%</b>	<b>69.37%</b>	<b>0.00%</b>	<b>69.80%</b>
Single-Family Measured Diversion Rate	71.76%	72.85%	73.33%	74.48%	71.65%	72.62%	0.00%	72.92%
Commercial Measured Diversion Rate	49.51%	48.81%	51.34%	49.50%	51.14%	49.87%	0.00%	50.17%
MFD Measured Diversion Rate	31.03%	28.75%	32.50%	33.76%	29.37%	30.65%	0.00%	31.44%
Overall Measured Diversion Rate	68.72%	69.32%	70.13%	71.13%	68.91%	69.37%	0.00%	69.80%



**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - SEPTEMBER 2019

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2018 -</u>	<u>2018 -</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>2019 Tons</u>	<u>Tons</u>	<u>Incr/(Decr)</u>	<u>% Change</u>
<b>West Bay Sanitary</b>												
<b>Commercial<sup>1</sup> and MFD</b>												
Commercial Solid Waste	297.83	280.12	273.44	298.98	296.51	297.05	263.84	264.21	254.50	(9.71)	-3.68%	
MFD Solid Waste	55.08	42.51	40.83	20.69	20.30	20.34	19.28	16.94	15.46	(1.48)	-8.74%	
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Recycling	74.62	95.58	96.93	109.40	117.37	118.20	147.48	139.97	130.61	(9.36)	-6.69%	
MFD Recycling	12.10	12.70	13.36	9.56	9.94	9.62	9.43	7.50	6.02	(1.48)	-19.73%	
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Organics	32.71	74.75	105.88	107.98	102.46	126.73	137.81	135.50	134.09	(1.41)	-1.04%	
MFD Organics	0.00	0.00	0.42	1.19	1.29	1.91	3.38	2.32	1.07	(1.25)	-53.88%	
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
<b>SUBTOTAL - Disposed Tons</b>	<b>352.91</b>	<b>322.63</b>	<b>314.27</b>	<b>319.67</b>	<b>316.81</b>	<b>317.39</b>	<b>283.12</b>	<b>281.15</b>	<b>269.96</b>	<b>(11.19)</b>	<b>-3.98%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>119.43</b>	<b>183.03</b>	<b>216.59</b>	<b>228.13</b>	<b>231.06</b>	<b>256.46</b>	<b>298.10</b>	<b>285.29</b>	<b>271.79</b>	<b>(13.50)</b>	<b>-4.73%</b>	
<b>Residential</b>												
Residential Solid Waste	807.41	868.13	871.01	848.61	834.17	851.27	874.26	873.53	925.74	52.21	5.98%	
Residential Curbside Recycling	801.58	835.52	804.92	809.61	799.73	807.99	808.77	778.50	737.45	(41.05)	-5.27%	
Residential Curbside Organics	1,689.55	1,724.34	1,781.05	1,644.48	1,634.40	1,713.42	1,802.58	1,698.06	1,754.95	56.89	3.35%	
<b>SUBTOTAL - Disposed Tons</b>	<b>807.41</b>	<b>868.13</b>	<b>871.01</b>	<b>848.61</b>	<b>834.17</b>	<b>851.27</b>	<b>874.26</b>	<b>873.53</b>	<b>925.74</b>	<b>52.21</b>	<b>5.98%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>2,491.13</b>	<b>2,559.86</b>	<b>2,585.97</b>	<b>2,454.09</b>	<b>2,434.13</b>	<b>2,521.41</b>	<b>2,611.35</b>	<b>2,476.56</b>	<b>2,492.40</b>	<b>15.84</b>	<b>0.64%</b>	
<b>Commercial/MFD and Residential</b>												
<b>TOTAL TONS DISPOSED</b>	<b>1,160.32</b>	<b>1,190.76</b>	<b>1,185.28</b>	<b>1,168.28</b>	<b>1,150.98</b>	<b>1,168.66</b>	<b>1,157.38</b>	<b>1,154.68</b>	<b>1,195.70</b>			
<b>TOTAL TONS DIVERTED</b>	<b>2,610.56</b>	<b>2,742.89</b>	<b>2,802.56</b>	<b>2,682.22</b>	<b>2,665.19</b>	<b>2,777.87</b>	<b>2,909.45</b>	<b>2,761.85</b>	<b>2,764.19</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>25.28%</b>	<b>36.20%</b>	<b>40.80%</b>	<b>41.64%</b>	<b>42.17%</b>	<b>44.69%</b>	<b>51.29%</b>	<b>50.37%</b>	<b>50.17%</b>			
<b>MFD DIVERSION RATE</b>	<b>18.01%</b>	<b>23.00%</b>	<b>25.23%</b>	<b>34.19%</b>	<b>35.62%</b>	<b>36.18%</b>	<b>39.92%</b>	<b>36.70%</b>	<b>31.44%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>75.52%</b>	<b>74.68%</b>	<b>74.80%</b>	<b>74.31%</b>	<b>74.48%</b>	<b>74.76%</b>	<b>74.92%</b>	<b>73.93%</b>	<b>72.92%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>69.23%</b>	<b>69.73%</b>	<b>70.28%</b>	<b>69.66%</b>	<b>69.84%</b>	<b>70.39%</b>	<b>71.54%</b>	<b>70.52%</b>	<b>69.80%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2019**

	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2019 Year to Date
<b>MEMBER AGENCY</b>	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>TOTAL SBWMA</b>								
<b>Commercial</b>								
Commercial Solid Waste	5,577.61	5,302.60	5,026.32	16,381.98	16,160.82	15,906.53	0.00	48,449.33
Commercial Recycling	2,131.45	2,118.32	1,984.12	6,523.93	6,200.23	6,233.89	0.00	18,958.05
Commercial Organics	2,323.43	2,300.42	2,272.26	6,861.59	6,789.21	6,896.11	0.00	20,546.91
Subtotal - Disposed	5,577.61	5,302.60	5,026.32	16,381.98	16,160.82	15,906.53	0.00	48,449.33
Subtotal - Diverted	4,454.88	4,418.74	4,256.38	13,385.52	12,989.44	13,130.00	0.00	39,504.96
Diversion Rate	44.40%	45.45%	45.85%	44.97%	44.56%	45.22%	0.00%	44.92%
<b>MFD</b>								
MFD Solid Waste	2,954.32	2,800.87	2,700.46	8,432.07	8,455.22	8,455.65	0.00	25,342.94
MFD Recycling	804.62	780.57	756.28	2,372.20	2,318.87	2,341.47	0.00	7,032.54
MFD Organics	100.46	93.11	94.41	267.71	290.82	287.98	0.00	846.51
Subtotal - Disposed	2,954.32	2,800.87	2,700.46	8,432.07	8,455.22	8,455.65	0.00	25,342.94
Subtotal - Diverted	905.08	873.68	850.69	2,639.91	2,609.69	2,629.45	0.00	7,879.05
Diversion Rate	23.45%	23.78%	23.96%	23.84%	23.59%	23.72%	0.00%	23.72%
<b>Roll-Off</b>								
Roll-Off Solid Waste	1,834.28	1,745.04	1,538.02	5,258.41	5,274.15	5,117.34	0.00	15,649.90
Roll-Off Recycling	251.77	235.87	220.88	718.32	714.17	708.52	0.00	2,141.01
Roll-Off Organics	253.96	245.07	221.12	814.02	769.26	720.15	0.00	2,303.43
Subtotal - Disposed	1,834.28	1,745.04	1,538.02	5,258.41	5,274.15	5,117.34	0.00	15,649.90
Subtotal - Diverted	505.73	480.94	442.00	1,532.34	1,483.43	1,428.67	0.00	4,444.44
Diversion Rate	21.61%	21.61%	22.32%	22.57%	21.95%	21.83%	0.00%	22.12%
<b>Residential</b>								
Residential Solid Waste	5,342.58	5,049.55	4,772.18	14,653.28	14,835.05	15,164.31	0.00	44,652.64
Residential Curbside Recycling	3,218.68	3,125.34	3,032.98	9,967.38	9,488.97	9,377.00	0.00	28,833.35
Residential Curbside Organics	6,732.60	6,363.25	5,934.41	18,648.31	20,894.36	19,030.26	0.00	58,572.93
Subtotal - Disposed	5,342.58	5,049.55	4,772.18	14,653.28	14,835.05	15,164.31	0.00	44,652.64
Subtotal - Diverted	9,951.28	9,488.59	8,967.39	28,615.69	30,383.33	28,407.26	0.00	87,406.28
Diversion Rate	65.07%	65.27%	65.27%	66.13%	67.19%	65.20%	0.00%	66.19%
<b>Total Disposed</b>	<b>15,708.79</b>	<b>14,898.06</b>	<b>14,036.98</b>	<b>44,725.74</b>	<b>44,725.24</b>	<b>44,643.83</b>	<b>0.00</b>	<b>134,094.81</b>
<b>Total Diverted</b>	<b>15,816.97</b>	<b>15,261.95</b>	<b>14,516.46</b>	<b>46,173.46</b>	<b>47,465.89</b>	<b>45,595.38</b>	<b>0.00</b>	<b>139,234.73</b>
<b>Total Diversion Rate</b>	<b>50.17%</b>	<b>50.60%</b>	<b>50.84%</b>	<b>50.80%</b>	<b>51.49%</b>	<b>50.53%</b>	<b>0.00%</b>	<b>50.94%</b>
Single-Family Measured Diversion Rate	65.07%	65.27%	65.27%	66.13%	67.19%	65.20%	0.00%	66.19%
Commercial Measured Diversion Rate	36.14%	36.96%	37.46%	36.86%	36.37%	36.83%	0.00%	36.69%
MFD Measured Diversion Rate	23.45%	23.78%	23.96%	23.84%	23.59%	23.72%	0.00%	23.72%
Overall Measured Diversion Rate	50.17%	50.60%	50.84%	50.80%	51.49%	50.53%	0.00%	50.94%

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - SEPTEMBER 2019

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>Year to Date</u> <u>2018 Tons</u>	<u>Year to Date</u> <u>2019 Tons</u>	<u>2018 -</u> <u>2019</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2018 -</u> <u>2019</u> <u>% Change</u>
<b>TOTAL SBWMA</b>											
<b>Commercial<sup>1</sup> and MFD</b>											
Commercial Solid Waste	48,574.11	49,946.59	47,674.95	47,814.91	48,454.99	49,026.18	49,968.32	49,130.36	48,449.33	(681.03)	-1.39%
MFD Solid Waste	27,903.48	24,834.66	26,184.95	25,190.59	25,138.77	25,555.62	25,597.42	25,073.75	25,342.94	269.19	1.07%
Roll-Off Solid Waste	16,209.22	16,649.73	14,989.95	14,720.86	14,912.86	15,813.18	15,801.33	16,156.27	15,649.90	(506.37)	-3.13%
Commercial Recycling	12,040.82	14,022.17	14,597.64	16,033.51	17,033.76	18,108.96	18,454.47	18,810.35	18,958.05	147.70	0.79%
MFD Recycling	4,765.43	4,813.16	5,628.09	5,858.31	6,234.10	6,704.76	7,060.87	7,156.72	7,032.54	(124.18)	-1.74%
Roll-Off Recycling	1,237.94	1,018.43	1,043.71	1,179.12	1,420.07	1,436.51	1,753.63	2,074.32	2,141.01	66.69	3.22%
Commercial Organics	11,035.70	12,247.74	13,727.41	14,148.66	16,389.21	18,170.17	19,498.91	19,970.35	20,546.91	576.56	2.89%
MFD Organics	681.07	634.35	703.16	660.81	668.17	706.11	763.44	791.19	846.51	55.32	6.99%
Roll-Off Organics	1,551.21	1,604.56	1,065.73	1,048.44	1,066.07	1,709.31	2,043.17	1,785.14	2,303.43	518.29	29.03%
<b>SUBTOTAL - Disposed Tons</b>	<b>92,686.81</b>	<b>91,430.98</b>	<b>88,849.85</b>	<b>87,726.36</b>	<b>88,506.62</b>	<b>90,394.98</b>	<b>91,367.07</b>	<b>90,360.38</b>	<b>89,442.17</b>	<b>(918.21)</b>	<b>-1.02%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>31,312.17</b>	<b>34,340.41</b>	<b>36,765.74</b>	<b>38,928.85</b>	<b>42,811.38</b>	<b>46,835.82</b>	<b>49,574.49</b>	<b>50,588.07</b>	<b>51,828.45</b>	<b>1,240.38</b>	<b>2.45%</b>
<b>Residential</b>											
Residential Solid Waste	44,572.65	44,225.86	43,917.20	43,316.59	43,881.55	45,096.29	45,549.11	44,680.73	44,652.64	(28.09)	-0.06%
Residential Curbside Recycling	30,173.62	29,884.15	30,264.06	30,177.07	30,199.24	31,054.44	30,904.37	30,472.07	28,833.35	(1,638.72)	-5.38%
Residential Curbside Organics	55,905.94	56,416.37	57,823.04	53,603.04	52,300.44	56,100.26	58,655.04	56,389.68	58,572.93	2,183.25	3.87%
<b>SUBTOTAL - Disposed Tons</b>	<b>44,572.65</b>	<b>44,225.86</b>	<b>43,917.20</b>	<b>43,316.59</b>	<b>43,881.55</b>	<b>45,096.29</b>	<b>45,549.11</b>	<b>44,680.73</b>	<b>44,652.64</b>	<b>(28.09)</b>	<b>-0.06%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>86,079.56</b>	<b>86,300.52</b>	<b>88,087.10</b>	<b>83,780.11</b>	<b>82,499.68</b>	<b>87,154.70</b>	<b>89,559.41</b>	<b>86,861.75</b>	<b>87,406.28</b>	<b>544.53</b>	<b>0.63%</b>
<b>Commercial/MFD and Residential</b>											
<b>TOTAL TONS DISPOSED</b>	<b>137,259.46</b>	<b>135,656.84</b>	<b>132,767.05</b>	<b>131,042.95</b>	<b>132,388.17</b>	<b>135,491.27</b>	<b>136,916.18</b>	<b>135,041.11</b>	<b>134,094.81</b>		
<b>TOTAL TONS DIVERTED</b>	<b>117,391.73</b>	<b>120,640.93</b>	<b>124,852.84</b>	<b>122,708.96</b>	<b>125,311.06</b>	<b>133,990.52</b>	<b>139,133.90</b>	<b>137,449.82</b>	<b>139,234.73</b>		
<b>COMMERCIAL DIVERSION RATE</b>	<b>25.25%</b>	<b>27.30%</b>	<b>29.27%</b>	<b>30.74%</b>	<b>32.60%</b>	<b>34.13%</b>	<b>35.17%</b>	<b>35.89%</b>	<b>36.69%</b>		
<b>MFD DIVERSION RATE</b>	<b>16.33%</b>	<b>17.99%</b>	<b>19.47%</b>	<b>20.56%</b>	<b>21.54%</b>	<b>22.48%</b>	<b>23.41%</b>	<b>24.07%</b>	<b>23.72%</b>		
<b>RESIDENTIAL DIVERSION RATE</b>	<b>65.88%</b>	<b>66.12%</b>	<b>66.73%</b>	<b>65.92%</b>	<b>65.28%</b>	<b>65.90%</b>	<b>66.29%</b>	<b>66.03%</b>	<b>66.19%</b>		
<b>TOTAL DIVERSION RATE</b>	<b>46.10%</b>	<b>47.07%</b>	<b>48.46%</b>	<b>48.36%</b>	<b>48.63%</b>	<b>49.72%</b>	<b>50.40%</b>	<b>50.44%</b>	<b>50.94%</b>		

<sup>1</sup> Includes Agency facilities tonnage

Recology San Mateo County  
 Inquiry, Service Request and  
 Complaint Summary  
 Rate Year 2019

	Single-Family Missed Pick-Up Initial Complaints 8.02.B.2				Single-Family Missed Pick-Up Collection Events 8.02.B.2				Excessive Noise 8.02.J				Discourteous Behavior 8.06.J				Property Damage 8.02.H				Spills 8.02.I				
	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	
Atherton	16	48	44	108	0	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	2	
Belmont	90	81	61	232	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	2	
Burlingame	102	116	89	307	0	1	0	1	0	0	0	0	0	0	0	0	0	1	1	1	0	0	1		
East Palo Alto	50	70	38	158	1	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	2	
Foster City	40	58	30	128	0	0	0	0	1	0	0	1	0	0	0	0	0	1	0	1	0	1	2	3	
Hillsborough	86	83	76	245	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1	0	0	0	2	2	
Menlo Park	97	83	95	275	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	0	0	3	
North Fair Oaks	36	50	19	105	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1	
Redwood City	181	283	205	669	0	1	3	4	0	1	0	1	0	0	0	0	0	2	2	4	0	5	3	8	
San Carlos	111	130	99	340	1	0	0	1	0	4	0	4	0	0	0	0	0	1	1	2	2	2	0	4	
San Mateo	291	232	245	768	0	0	0	0	1	0	0	1	0	2	0	2	1	0	0	1	2	5	6	13	
County Franchised Area	66	65	57	188	0	1	0	1	0	0	0	0	0	1	0	0	0	0	0	0	0	0	1	1	
West Bay	25	37	39	101	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	
Totals	1,191	1,336	1,097	3,624	2	4	3	9	2	5	0	7	0	3	0	3	1	5	4	10	8	18	17	43	

	On-call Bulky Item Collection 5.05				Extra/Overage Requests 8.02.G				Recycling Tote-Bag Request 5.03.B.2				Information requests 7.02.A				Billing Inquiries			
	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3
Atherton	49	46	49	144	11	9	6	26	0	0	0	0	82	68	62	212	8	36	9	53
Belmont	254	234	210	698	18	21	19	58	0	0	0	0	222	167	126	515	27	32	60	119
Burlingame	247	247	198	692	30	45	21	96	0	0	0	0	246	244	178	668	27	56	28	111
East Palo Alto	157	157	123	437	13	18	9	40	0	0	0	0	139	149	71	359	9	11	6	26
Foster City	240	215	197	652	11	22	10	43	1	0	0	1	176	156	138	470	25	26	34	85
Hillsborough	127	91	101	319	13	27	17	57	0	0	0	0	139	94	77	310	7	15	20	42
Menlo Park	250	230	217	697	35	33	28	96	0	0	1	1	315	234	145	694	63	50	35	148
North Fair Oaks	85	82	71	238	7	11	9	27	1	1	0	2	84	88	52	224	2	6	4	12
Redwood City	568	625	504	1697	73	76	67	216	0	0	1	1	561	436	394	1391	12	33	17	62
San Carlos	287	271	257	815	43	67	49	159	1	0	0	1	467	481	343	1291	47	74	33	154
San Mateo	761	733	683	2177	66	73	56	195	1	0	1	2	759	558	426	1743	211	113	95	419
County Franchised Area	160	171	126	457	9	8	1	18	0	0	0	0	147	130	86	363	26	27	34	87
West Bay	62	68	41	171	5	6	4	15	0	0	0	0	67	47	37	151	12	4	2	18
Totals	3,247	3,170	2,777	9,194	334	416	296	1,046	4	1	3	8	3,404	2,852	2,135	8,391	476	483	377	1,336

Recology San Mateo County  
 Call Center Data and  
 Quality Assurance Calls  
 Rate Year 2019

SBWMA Service Area	Number of Calls Received	Number of Calls Answered	Number of Calls Dropped	Percentage of Calls Dropped	Average Hold Time in Seconds	Percentage of Calls Answered in Thirty Seconds	Number of Quality Assurance Calls Made
July	17,860	17,381	479	2.68%	14.70	91.72%	224
August	16,023	15,664	359	2.24%	13.93	92.35%	207
September	14,261	13,572	689	4.83%	19.43	87.78%	224
Quarter 3	48,144	46,617	1,527	3.17%	15.82	90.79%	655

Recology San Mateo County  
 On-Site Customer Assessments,  
 Visual Audits and Recycling  
 Tote-Bags Delivered  
 Rate Year 2019

	Number of On-site Assessments 7.04.E				Number of Visual Audits 7.06				Recycling Tote-Bags Delivered			
	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3
Atherton	0	1	1	<b>2</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>
Belmont	3	3	0	<b>6</b>	0	0	1	<b>1</b>	14	0	15	<b>29</b>
Burlingame	7	13	7	<b>27</b>	1	6	4	<b>11</b>	40	36	7	<b>83</b>
East Palo Alto	5	4	3	<b>12</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>
Foster City	1	2	4	<b>7</b>	1	3	1	<b>5</b>	0	10	20	<b>30</b>
Hillsborough	0	3	0	<b>3</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>
Menlo Park	29	14	7	<b>50</b>	2	5	1	<b>8</b>	0	0	50	<b>50</b>
North Fair Oaks	2	3	1	<b>6</b>	2	1	0	<b>3</b>	0	0	0	<b>0</b>
Redwood City	11	5	11	<b>27</b>	0	6	7	<b>13</b>	17	140	0	<b>157</b>
San Carlos	8	6	12	<b>26</b>	2	2	2	<b>6</b>	5	0	36	<b>41</b>
San Mateo	1	12	14	<b>27</b>	4	10	11	<b>25</b>	41	53	4	<b>98</b>
County Franchised Area	4	2	1	<b>7</b>	0	0	1	<b>1</b>	0	0	0	<b>0</b>
West Bay	0	0	1	<b>1</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>
Totals	71	68	62	<b>201</b>	12	33	28	<b>73</b>	117	239	132	<b>488</b>

2019 LIQUIDATED DAMAGES

COLLECTION QUALITY

**1.A, 1.B, 1.C** **Complaints regarding unauthorized collection hours, inadequate care of or damage to private property, and failure to resolve property damage claims within 30 days**  
**8.01.A, 8.02.H,**

	July			August			September			Q3			2019 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 150
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 150
Burlingame	-	0	0	-	0	0	1	0	0	1	0	-	150	2	\$ 150
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 150
Foster City	-	0	0	3	1	150	1	0	0	4	1	150	150	2	\$ 150
Hillsborough	-	0	0	1	0	0	-	0	0	1	0	-	-	1	\$ 150
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 150
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 150
Redwood City	-	0	0	3	0	0	2	0	0	5	0	-	-	6	\$ 150
San Carlos	-	0	0	3	0	0	7	4	600	10	4	600	600	3	\$ 150
San Mateo	3	0	0	2	0	0	2	0	0	7	0	-	-	6	\$ 150
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 150
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 150
<b>Total</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>12</b>	<b>1</b>	<b>150</b>	<b>13</b>	<b>4</b>	<b>600</b>	<b>28</b>	<b>5</b>	<b>750</b>	<b>900</b>	<b>31</b>	

**2.** **Complaints regarding failure to provide new service or change existing service level within five (5) business days**  
**8.02.C**

	July			August			September			Q3			2019 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 100
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 100
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 100
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 100
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 100
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 100
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	5	\$ 100
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 100
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	11	\$ 100
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	6	\$ 100
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	13	\$ 100
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 100
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 100
<b>Total</b>	<b>-</b>	<b>0</b>	<b>0</b>	<b>-</b>	<b>0</b>	<b>0</b>	<b>-</b>	<b>0</b>	<b>0</b>	<b>-</b>	<b>0</b>	<b>-</b>	<b>-</b>	<b>59</b>	

**3.** **Complaints regarding improper container placement**  
**8.02.B.1**

	July			August			September			Q3			2019 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	2	0	0	-	0	0	2	0	-	-	12	\$ 50
Belmont	4	0	0	3	0	0	4	0	0	11	0	-	-	36	\$ 50
Burlingame	3	0	0	6	0	0	4	0	0	13	0	-	-	35	\$ 50
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	23	\$ 50
Foster City	1	0	0	11	0	0	1	0	0	13	0	-	-	35	\$ 50
Hillsborough	3	0	0	2	0	0	1	0	0	6	0	-	-	20	\$ 50
Menlo Park	1	0	0	4	0	0	5	0	0	10	0	-	-	42	\$ 50
North Fair Oaks	-	0	0	1	0	0	1	0	0	2	0	-	-	14	\$ 50
Redwood City	11	0	0	12	0	0	9	0	0	32	0	-	-	94	\$ 50
San Carlos	2	0	0	2	0	0	6	0	0	10	0	-	-	46	\$ 50
San Mateo	10	0	0	5	0	0	5	0	0	20	0	-	-	105	\$ 50
County Franchised Area	3	0	0	-	0	0	-	0	0	3	0	-	-	27	\$ 50
West Bay	-	0	0	-	0	0	1	0	0	1	0	-	-	11	\$ 50
<b>Total</b>	<b>38</b>	<b>0</b>	<b>0</b>	<b>48</b>	<b>0</b>	<b>0</b>	<b>37</b>	<b>0</b>	<b>0</b>	<b>123</b>	<b>0</b>	<b>-</b>	<b>-</b>	<b>500</b>	

## 2019 LIQUIDATED DAMAGES

**4. Distribution of less than 50% of required non-collection notices**

	July			August			September			Q3			2019 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
	-	0	0	-	0	0	-	0	0	0	0	-	-	0	

**5. Excessive noise complaints**

**8.02.J**

	July			August			September			Q3			2019 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 50
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 50
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 50
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 50
Foster City	1	0	0	-	0	0	-	0	0	1	0	-	-	4	\$ 50
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 50
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	5	\$ 50
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 50
Redwood City	-	0	0	1	0	0	-	0	0	1	0	-	-	11	\$ 50
San Carlos	-	0	0	4	0	0	-	0	0	4	0	-	-	6	\$ 50
San Mateo	1	0	0	-	0	0	-	0	0	1	0	-	-	13	\$ 50
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 50
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 50
	2	0	0	5	0	0	-	0	0	7	0	-	-	59	

**6. Complaints regarding unacceptable employee behavior**

**8.06.J**

	July			August			September			Q3			2019 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	250	0	\$ 250
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	250	0	\$ 250
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	250	0	\$ 250
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	500	0	\$ 250
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	500	0	\$ 250
San Mateo	-	-	0	2	2	500	-	-	0	2	2	500	750	0	\$ 250
County Franchised Area	-	-	0	1	1	250	-	-	0	1	1	250	250	0	\$ 250
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
	0	0	0	3	3	750	0	0	0	3	3	750	2,750	-	



# 2019 LIQUIDATED DAMAGES

7.A, 7.B,

**Complaints regarding spills of discarded materials and failure to clean up those spills**  
8.02.1

	July			August			September			Q3			2019 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	1	0	0	-	0	0	1	0	-	-	3	\$ 50
Belmont	-	0	0	1	0	0	-	0	0	1	0	-	-	9	\$ 50
Burlingame	1	0	0	-	0	0	-	0	0	1	0	-	-	8	\$ 50
East Palo Alto	-	0	0	2	0	0	-	0	0	2	0	-	-	5	\$ 50
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	9	\$ 50
Hillsborough	-	0	0	-	0	0	2	0	0	2	0	-	-	5	\$ 50
Menlo Park	2	0	0	-	0	0	-	0	0	2	0	-	-	10	\$ 50
North Fair Oaks	-	0	0	1	0	0	-	0	0	1	0	-	-	3	\$ 50
Redwood City	-	0	0	4	0	0	3	0	0	7	0	-	-	22	\$ 50
San Carlos	1	0	0	2	0	0	-	0	0	3	0	-	-	11	\$ 50
San Mateo	1	0	0	5	0	0	6	0	0	12	0	-	-	25	\$ 50
County Franchised Area	-	0	0	-	0	0	1	0	0	1	0	-	-	6	\$ 50
West Bay	-	0	0	-	0	0	1	0	0	1	0	-	-	3	\$ 50
	5	0	0	16	0	0	13	0	0	34	0	-	-	119	

8.

**Complaints regarding unreasonable leaks or spills of vehicle fluids**  
8.02.1

	July			August			September			Q3			2019 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	1	1	500	1	1	500	1,000	0	\$ 500
Belmont	-	0	0	-	0	0	1	1	500	1	1	500	500	0	\$ 500
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	3,500	0	\$ 500
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 500
Foster City	-	0	0	1	1	500	2	2	1,000	3	3	1,500	1,500	0	\$ 500
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 500
Menlo Park	1	1	500	-	0	0	-	0	0	1	1	500	1,500	0	\$ 500
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 500
Redwood City	-	0	0	1	1	500	-	0	0	1	1	500	2,000	0	\$ 500
San Carlos	1	1	500	-	0	0	-	0	0	1	1	500	1,500	0	\$ 500
San Mateo	1	1	500	-	0	0	-	0	0	1	1	500	4,000	0	\$ 500
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 500
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	500	0	\$ 500
	3	3	1,500	2	2	1,000	4	4	2,000	9	9	4,500	16000	0	

**CUSTOMER SERVICE QUALITY**

1. **Resolution or remedy of complaints or inquiries beyond 10 business days of receipt of the complaint or inquiry**  
7.02.D

	July			August			September			Q3			2019 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

# 2019 LIQUIDATED DAMAGES

**REPORTING**

**1. Late submittal of reports, applications, proposals or other submittals**

	July			August			September			Q3			2019 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
County Franchised Area	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

**2. Accuracy of submittals: corrections or restatements submitted more than two (2) business after notification**

	July			August			September			Q3			2019 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

**3. Late submittal of billing review report 7.01.E**

	July			August			September			Q3			2019 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
	-	0	0	-	0	0	-	0	0	0	0	-	-	0	

2019 LIQUIDATED DAMAGES

OTHER

1. **Disposal of recyclable materials without written approval**  
8.02.D

	July			August			September			Q3			2019 LD Amount	Tonnage Allowance	LD per Ton Recyclables
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

**Disposal of organic materials without written approval**  
8.02.D

	July			August			September			Q3			2019 LD Amount	Tonnage Allowance	LD per Ton Organics
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

2. **Recyclable materials not delivered to the designated transfer and processing facility**  
6.01

	July			August			September			Q3			2019 LD Amount	Tonnage Allowance	LD per Ton Recyclables
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

## 2019 LIQUIDATED DAMAGES

**Solid waste or organic materials not delivered to the designated transfer and processing facility**

6.01

	July			August			September			Q3			2019 LD Amount	Tonnage Allowance	LD per Ton Solid Waste/ Organics
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
<b>Total Liquidated Damages</b>	-	0	0	-	0	0	-	0	0	0	0	6,000	19,650	-	

**Quarterly Single-Family Missed Pick-Up Collection Events Incentive/Disincentive Rate Year 2019**

\$50

Agency	Number of Missed Pick-Up Events			Incentive Threshold	Disincentive Threshold	Disincentive Payment Due \$50 per Event			
	Quarter 3	Jul	Aug			Sep	Jul	Aug	Sep
Atherton	0	1	0	N/A	0	\$0	(\$50)	\$0	(\$50)
Belmont	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Burlingame	0	1	0	N/A	0	\$0	(\$50)	\$0	(\$50)
East Palo Alto	1	0	0	N/A	0	(\$50)	\$0	\$0	(\$50)
Foster City	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Hillsborough	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Menlo Park	0	0	0	N/A	0	\$0	\$0	\$0	\$0
North Fair Oaks	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Redwood City	0	1	3	N/A	0	\$0	(\$50)	(\$150)	(\$200)
San Carlos	1	0	0	N/A	0	(\$50)	\$0	\$0	(\$50)
San Mateo	0	0	0	N/A	0	\$0	\$0	\$0	\$0
County Franchised Area	0	1	0	N/A	0	\$0	(\$50)	\$0	(\$50)
West Bay	0	0	0	N/A	0	\$0	\$0	\$0	\$0
<b>Totals</b>	<b>2</b>	<b>4</b>	<b>3</b>			<b>(\$100)</b>	<b>(\$200)</b>	<b>(\$150)</b>	<b>(\$450)</b>

Recology San Mateo County

		Quarterly	Average Speed of Answer	Incentive/Disincentive		Rate Year 2019		
Aggregate SBWMA						\$500	\$500	
Average Speed of Answer in Seconds SBWMA Service Area	Incentive Average Speed of Answer in Seconds	Disincentive Average Speed of Answer in Seconds	Incentive Seconds	Disincentive Seconds	Incentive Payment due \$500 per Second	Disincentive Payment due \$500 per Second	Net Amount	
Quarter 3								
Month								
July	13	15	30	2	0	\$1,070	\$0	\$1,070
August	12	15	30	3	0	\$1,505	\$0	\$1,505
September	18	15	30	0	0	\$0	\$0	\$0
Totals						\$2,575	\$0	\$2,575
Year 2018								
	Agency	Solid Waste Tons						
	Atherton	2,187				\$31	\$0	\$31
	Belmont	7,813				\$111	\$0	\$111
	Burlingame	24,990				\$355	\$0	\$355
	East Palo Alto	11,724				\$167	\$0	\$167
	Foster City	10,177				\$145	\$0	\$145
	Hillsborough	2,594				\$37	\$0	\$37
	Menlo Park	17,414				\$248	\$0	\$248
	North Fair Oaks	5,970				\$85	\$0	\$85
	Redwood City	37,891				\$539	\$0	\$539
	San Carlos	12,711				\$181	\$0	\$181
	San Mateo	42,107				\$598	\$0	\$598
	County Franchised Area	4,044				\$58	\$0	\$58
	West Bay	1,566				\$22	\$0	\$22
		181,188				\$2,575	\$0	\$2,575

Recology San Mateo County

**Quarterly Ninety Second Maximum Hold Time Incentive/Disincentive Rate Year 2019**

Aggregate SBWMA

\$5

Number of Calls Exceeding Ninety Second Hold Time SBWMA Service Area	Quarterly Number of Calls Received SBWMA Service Area	5% of Quarterly Number of Calls Received SBWMA Service Area	Incentive Number of Calls	Ninety Second Hold Time Calls in Excess of 5% of Quarterly Calls Received	Incentive Payment Due	Disincentive Payment due \$5 per Call
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Quarter 3  
Month

July	344		N/A	N/A	N/A	(\$1,720)
August	215		N/A	N/A	N/A	(\$1,075)
September	573		N/A	N/A	N/A	(\$2,865)
Quarterly Totals	1,132	48,144	2,407	0	*	(\$5,660)

Year 2018  
Tons of Solid  
Waste Collected

Agency	Year 2018 Tons of Solid Waste Collected	Incentive Payment Due	Disincentive Payment due
Atherton	2,187	N/A	(\$68)
Belmont	7,813	N/A	(\$244)
Burlingame	24,990	N/A	(\$781)
East Palo Alto	11,724	N/A	(\$366)
Foster City	10,177	N/A	(\$318)
Hillsborough	2,594	N/A	(\$81)
Menlo Park	17,414	N/A	(\$544)
North Fair Oaks	5,970	N/A	(\$187)
Redwood City	37,891	N/A	(\$1,184)
San Carlos	12,711	N/A	(\$397)
San Mateo	42,107	N/A	(\$1,315)
County Franchised Area	4,044	N/A	(\$126)
West Bay	1,566	N/A	(\$49)
	181,188	N/A	(\$5,660)

\* Due to Q1 results, a disincentive is calculated for Q3

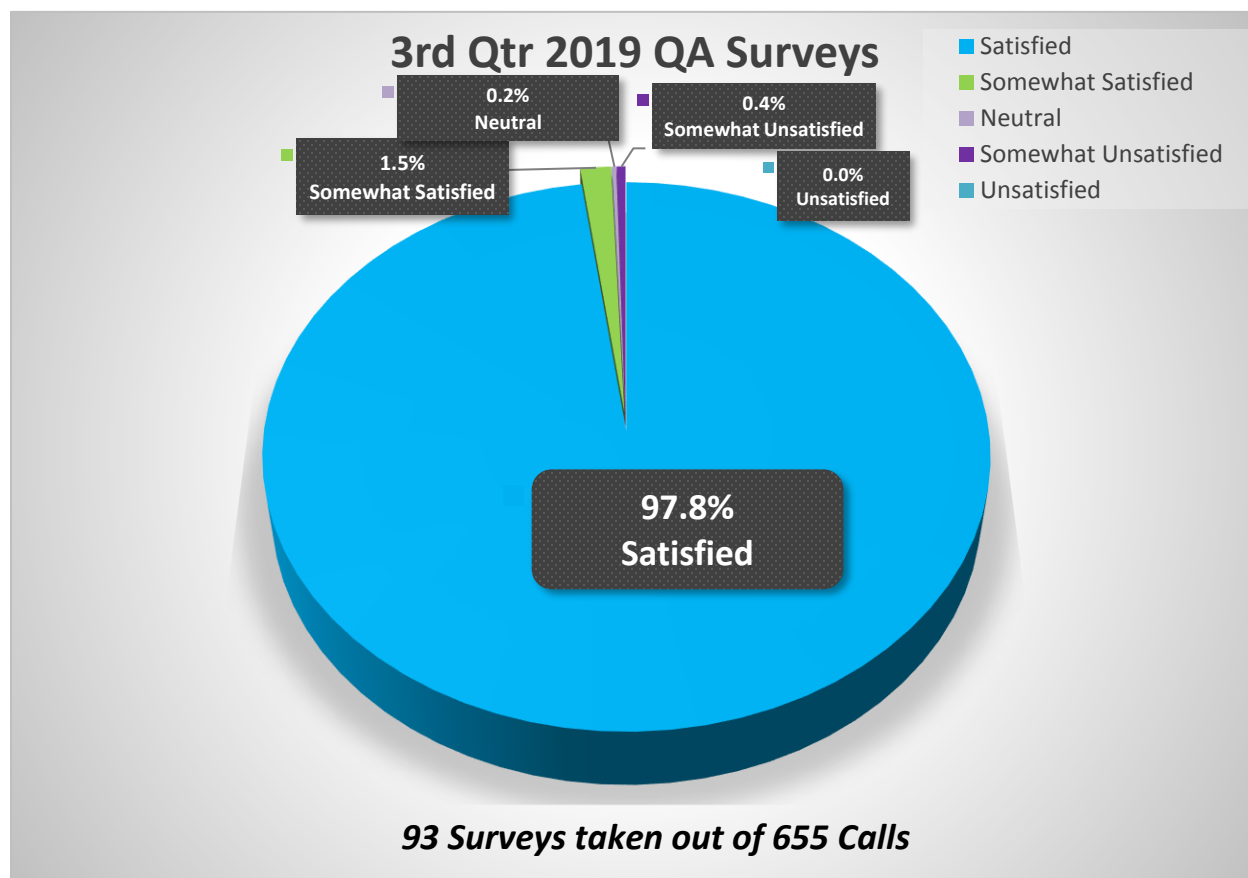
## I. SUMMARY ASSESSMENT

### SIGNIFICANT ACCOMPLISHMENTS

#### Customer Service Quality Assurance Surveys

Customer Service Representatives contact customers from the previous service day to survey them on their experience with the Call Center. Customers have the option of taking the survey over the phone or accessing the survey from a website provided to them. Of the 655 calls placed to customers during the 3rd Quarter, 93 surveys were completed (Any surveys with unanswered questions were eliminated from the results).

The results of the surveys continue to be positive with **99.3%** of the customers giving a Satisfactory rating. The top 3 reasons cited for the Satisfactory rating included Friendliness, Responsiveness, and Listening Carefully.





## Community Engagement through 4<sup>th</sup> of July Parade

During Q3 2019, Recology San Mateo County (RSMC) participated in the 81<sup>st</sup> Annual Independence Day Celebration in Redwood City. Employee owners and guests cheered on the crowd from “Big Red”, Recology Sunset Scavenger’s antique garbage truck, which was awarded 1<sup>st</sup> Place in the Vehicle Category.



Recology employee-owners and their families celebrating Independence Day aboard Recology’s antique garbage truck, “Big Red”.

## Participation in Coastal Clean Up Day

During Q3 2019, RSMC participated in the San Mateo Bayfront and Redwood City Coastal Clean Up Days. Recology employee-owners partnered with various jurisdictions in the SBWMA service area to volunteer and educate the community on the importance of keeping public spaces clean and litter free. During the San Mateo clean up, Recology teamed up with volunteers from throughout the surrounding communities to remove debris from the coastline. An impressive 180lbs of municipal solid waste (MSW), 10lbs. of recycling, and 90lbs. of organic material was collected. During the Redwood City clean up, volunteers collected 110lbs. of MSW and 20lbs. of recycling.



Recology San Mateo County employee-owners, Michelle Sung and Mike Green at San Mateo's Coastal Clean Up Day.



Waste Zero Specialist, Michelle Sung, helps equip volunteers to safely collect trash by handing out gloves.

## San Mateo County Sheriff's Activities League (SAL) Healthy Kids Event

During Q3 2019, RSMC continued the tradition of outreach and education by participating in the SAL Healthy Kids tabling event. RSMC's Waste Zero Specialists connected with over 300 children and helped educate them on their role in creating a world without waste. As the children visited each booth in hopes of filling their Bingo boards, Michelle and Alex engaged them at the Recology booth through hands-on activities like the "Which Cart?" sorting game and exciting factoids about the world of recycling, compost and garbage.



Waste Zero Specialists, Alex Rinear & Michelle Sung, tabling an event at the SAL Healthy Kids event in Red Morten Park in Redwood City

## **J. COMMERCIAL RECYCLING PROMOTION PROGRAM STATUS REPORT**

### **SUMMARY OF TRAINING AND PROFESSIONAL DEVELOPMENT ACTIVITIES FOR THE COMMERCIAL DIVERSION TEAM AND SUPERVISORY STAFF**

Below is a summary of the Quarter 3 (Q3) 2019 training and professional development activities for the Recology San Mateo County (RSMC) Commercial Recycling Promotion Team (CRPT):

On July 31, 2019, Mia Rossi, Waste Zero Manager, and Michelle Sung, Waste Zero Specialist, attended the Countywide Recycling Committee Meeting held at the Colma Community Center. The meeting focused on electronics recycling and reuse events, reuse and recycling of demolition materials through deconstruction, and the proposed disposable food service ware ordinance.

On July 31, 2019 Amanda Gomez and Alexandra Rinear, Waste Zero Specialists, attended San Mateo County's Office of Sustainability's workshop "Turning Up the Heat on Community Resiliency," part of their Climate Ready SMC series. This workshop focused on issues surrounding increased temperatures effecting urban environments; topics included urban heat and health risks, power shutoffs, impacts on transportation, impacts on wildfires, and heat preparedness.

On September 6, 2019 Amanda Gomez, Waste Zero Specialist, attended San Mateo Area Chamber of Commerce Leadership Orientation for the 2019/2020 Leadership Program. The Leadership Program identifies, nurtures and connects existing and potential community leaders, increasing their knowledge of the community and community issues while enhancing their individual effectiveness through development of leadership skills.

On September 13, 2019 Alexandra Rinear, Waste Zero Specialist, attended Redwood City Chamber of Commerce Leadership Orientation for the 2019/2020 Leadership Program. This Leadership Program runs for 10 months, meeting monthly to learn about resources in the community, networking, and how to become mentors within our companies and communities our companies serve.

### **A DESCRIPTION OF THE STRATEGY AND OVERALL APPROACH TO ATTRACT AND RETAIN A HIGH QUALITY AND EFFECTIVE COMMERCIAL RECYCLING PROMOTION PROGRAM AND SUPERVISORY STAFF**

Recology is recognized in the industry for its environmental commitments, programs, and services. We utilize our well-established networks to recruit the best suited members for our diversion teams by posting on specific "green industry" LISTSERVs that target individuals in the field of waste reduction. We support growth and leadership development amongst our employees and encourage educational opportunities both internally and externally.

At Recology, we believe our employees' compensation includes more than just their paychecks; we recognize that providing a comprehensive benefits package is an important aspect of our employees' total compensation. By providing a competitive benefits package, including Recology's Employee Stock Ownership Plan (ESOP), Recology can attract and retain highly qualified employees.

**A DESCRIPTION AND STATUS OF ACHIEVING THE GOALS AND OBJECTIVES FOR THE COMMERCIAL RECYCLING PROMOTION TEAM AND HOW THESE GOALS AND OBJECTIVES ARE TIED TO THE COMPENSATION INCENTIVE PLAN**

Our goals are to continue to recruit new recycling and compost customers and enhance the existing diversion programs to increase the volume of recyclable and compostable materials collected and delivered to the Shoreway Environmental Center. The following is an update on the goals and objectives achieved in Q3 2019.

**New Compost Customers**

RSMC is pleased to report that the CRPT exceeded the Q3 2019 goal of recruiting new compost services in the commercial and Multi-Family Dwelling (MFD) sectors as noted below:

Q3 2019 Goal New Compost Customers	Q3 2019 Actual New Compost Customers
40	101

**Target Account Site Assessments**

The CRPT exceeded the goal set for conducting Targeted Account Site Assessments‡ in Q3 2019, as outlined below:

Q3 2019 Goal Target Account Site Assessments	Q3 2019 Actual Target Account Site Assessments
150	201

The number of Site Assessments performed during Q3 2019 in each Member Agency is summarized below:

Member Agency	Q1 2019 Target Account Site Assessments	Q2 2019 Target Account Site Assessments	Q3 2019 Target Account Site Assessments	Year to Date Target Account Site Assessments
Atherton	1	0	2	3
Belmont	7	5	6	18
Burlingame	6	19	27	52
East Palo Alto	5	7	12	24
Foster City	2	7	7	16
Hillsborough	0	0	3	3
Menlo Park	4	12	50	66

Member Agency	Q1 2019 Target Account Site Assessments	Q2 2019 Target Account Site Assessments	Q3 2019 Target Account Site Assessments	Year to Date Target Account Site Assessments
North Fair Oaks	3	13	6	22
Redwood City	9	23	27	59
San Carlos	2	7	26	35
San Mateo	14	24	27	65
County Franchised Area	4	3	7	14
West Bay Sanitary District	3	2	1	6
<b>Total</b>	<b>60</b>	<b>122</b>	<b>201</b>	<b>383</b>

The number of Additional Waste Audits performed during Q3 2019 in each Member Agency is summarized below:

Member Agency	Q1 2019 Additional Waste Audits	Q2 2019 Additional Waste Audits	Q3 2019 Additional Waste Audits	Year to Date Additional Waste Audits
Atherton	0	0	0	0
Belmont	4	2	1	7
Burlingame	5	1	11	17
East Palo Alto	1	0	0	1
Foster City	1	1	5	7
Hillsborough	0	0	0	0
Menlo Park	5	4	8	17
North Fair Oaks	1	0	3	4
Redwood City	0	9	13	22
San Carlos	2	1	6	9
San Mateo	6	4	25	35
County Franchised Area	0	1	1	2
West Bay Sanitary District	0	0	0	0
<b>Total</b>	<b>25</b>	<b>23</b>	<b>73</b>	<b>121</b>

A detailed account of the Site Assessments and Waste Audits noted above is included in the 3<sup>rd</sup> Quarter 2019 Report detail file in the tab labeled “M10a. Top MSW Generators.”

‡Site Assessments are waste audits that are performed for the Top MSW Generators in each Member Agency. Per Franchise Agreement Section 7.04, RSMC is required to conduct these Site Assessments annually.

### Quarter 3 (Q3) 2019 Goals

RSMC’s goal is to continue increasing diversion by implementing new recycling and composting programs and work directly with customers to maximize their existing programs. To support this goal, RSMC will perform targeted outreach, education and Site Assessments to identify diversion opportunities and assist the Member Agencies in meeting AB 341 and AB 1826 requirements. In addition, RSMC will provide the necessary technical assistance to customers on a requested or as needed basis.

**With that in mind, the following goals have been set for the CRPT:**

- Implement composting services at Commercial and MFD accounts, that potentially fall under the mandate of AB 1826
- Contact MFDs to ensure their yard waste materials are recycled and that they are AB 1826 compliant
- Conduct Site Assessments for 2019 Target Accounts
- Conduct presentations and/or trainings to educate customers on our programs

**The Q4 2019 goals for the CRPT will be achieved through the metrics outlined below:**

- Contact 186 MFDs to inform customers of AB 1826 and ensure customers are compliant with the State mandate
- Complete the 2019 Target Account List by conducting the remaining 17 Site Assessments in the Commercial and/or MFD sector
- Recruit a minimum of 50 new compost accounts
- Provide 50 presentations and/or trainings

**Compensation Incentive Plan**

The CRPT does not have a compensation incentive plan for achieving set goals. However, RSMC management conducts annual performance reviews to verify achievement of goals, as well as evaluations of an employee's level of Recology's Leadership Competencies, which include items such as strategic thinking, business acumen, communications, and customer relations. The annual performance review is then used to determine potential merit increases.

**A DESCRIPTION OF CONTRACTOR'S SALES STRATEGY FOR MAINTAINING AND/OR EXPANDING THE EXISTING COMMERCIAL RECYCLING ACCOUNT BASE AND DIVERSION LEVELS**

To support our goal of increasing diversion and minimizing contamination, our strategy will be to focus on low diversion and/or compost-rich accounts, to ensure that their needs are being met, they are properly informed about correct diversion practices, and that the maximum diversion is being achieved. The CRPT will continue to contact customers and perform Waste Audits to identify the needs of customers and areas in which we can improve existing diversion programs and/or implement new diversion services. An outline of these strategies and accomplishments is noted below:

### Target Compost Rich Accounts for AB 1826

AB 1826 went into effect on April 1<sup>st</sup>, 2016, and required businesses that generate eight or more cubic yards of organic waste per week to arrange for organic composting services. The volume requirements of AB 1826 gradually decrease each year until 2020, with the minimum requirement being two or more cubic yards of Municipal Solid Waste (MSW), garbage, recycle and compost combined. The second phase went into effect on January 1, 2017, and requires business that generate four or more cubic yards of organic waste per week to implement an organics recycling program. Effective January 1, 2019, all businesses that generate 4 or more cubic yards of MSW per week are required to recycle their organic materials.

During Q3 2019, the CRPT targeted organic-rich accounts that were not subscribed to compost service, with the goal of implementing an organics program. The CRPT contacted over 379 accounts that are subject to the current requirements of AB 1826. During that time, the CRPT audited 261 accounts and implemented 63 new compost accounts. The technical assistance for these specific customers included 41 trainings and/or presentations.

RSMC's outreach strategies have proven to be effective, and therefore the CRPT will continue to target accounts that are not compliant with AB 1826. Accounts that subscribe to four or more cubic yards of MSW and do not currently subscribe to compost collection services will be targeted. The CRPT will target accounts based on business classification, specifically focusing on food service establishments, which are typically higher generators of organic materials. The CRPT will inform these customers about AB 1826 and assist with the implementation of compost collection to ensure that customers are in compliance and their diversion programs are successful.

### Presentations, Trainings, and Outreach Materials

The CRPT utilizes presentations, trainings and various outreach materials to educate customers about the programs and services offered. These tools help teach customers how to properly separate items into recycling, compost, and garbage containers. The CRPT will continue to promote these services and outreach materials in Q4 2019 to increase diversion and reduce contamination.

Below is a summary of the public education and outreach materials distributed by the CRPT throughout the SBWMA service area during Q3 2019:

Q3 2019 Public Education and Outreach Materials					
	Commercial Brochures	Posters	Dock Signs	Stickers	Recycle Buddy Bags
July	19	46	102	130	117
August	51	60	25	178	239
September	18	97	15	152	132
<b>Total</b>	<b>88</b>	<b>203</b>	<b>142</b>	<b>460</b>	<b>488</b>

During Q3, 2019, the CRPT conducted **19 presentations** and **56 trainings** to Commercial and/or MFD customers, which are listed below:

<b>Date</b>	<b>Franchise</b>	<b>Customer Name</b>	<b>Location</b>	<b>Attendees (staff, custodians, students, etc.)</b>	<b>Description</b>
07/01/2019	NFO	SELBY'S	3001 EL CAMINO REAL	FRONT & BACK OF HOUSE, CHEFS, & MANAGERS	TRAINING
07/02/2019	SNC	V&V DELICIOUS CREPES	601 OLD COUNTY RD	OWNERS	TRAINING
07/08/2019	NFO	GREEN WINDMILL LLC	2490 MIDDLEFIELD RD	EMPLOYEES	TRAINING
07/09/2019	BUR	NEW ENGLAND LOBSTER CO.	824 COWAN RD	EMPLOYEES + MANAGER	TRAINING
07/09/2019	BUR	NEW ENGLAND LOBSTER CO.	824 COWAN RD	EMPLOYEES (SPANISH)	TRAINING
07/11/2019	RWC	VILLA MONTGOMERY C/O THE JOHN	1500 EL CAMINO REAL	RESIDENTS	PRESENTATION
07/12/2019	BUR	PIZZA DELFINA	1444 BURLINGAME AVE	KITCHEN STAFF (SPANISH)	TRAINING
07/12/2019	BUR	PIZZA DELFINA	1444 BURLINGAME AVE	SERVERS & MANAGER	TRAINING
07/16/2019	SNC	FALE HUFANGA	2851 SAN CARLOS AVE	PRE-K CHILDREN AND TEACHER	SCHOOL PRESENTATION
07/17/2019	RWC	APPLEBEE'S	1135 VETERANS BLVD	KITCHEN STAFF & SERVERS - SPANISH	TRAINING
07/17/2019	RWC	APPLEBEE'S	1135 VETERANS BLVD	KITCHEN STAFF - SPANISH	TRAINING
07/17/2019	SNC	FALE HUFANGA	2851 SAN CARLOS AVE	PRE-K CHILDREN AND TEACHER	SCHOOL PRESENTATION
07/18/2019	BEL	PORSCHE CONSULTING INC.	600 CLIPPER DR	EMPLOYEES	PRESENTATION
07/19/2019	RWC	APPLEBEE'S	1135 VETERANS BLVD	SERVERS & KITCHEN STAFF	TRAINING
07/19/2019	SNC	RESIDENCE INN REDWOOD CITY SAN	800 E SAN CARLOS AVE	EMPLOYEES	TRAINING
07/23/2019	MAT	VCA SAN MATEO	2320 PALM AVE	EMPLOYEES	TRAINING
07/24/2019	MPK	321 MIDDLEFIELD LLC	321 MIDDLEFIELD RD	PROPERTY MANAGER & JANITORIAL STAFF	TRAINING
07/24/2019	NFO	WALLY'S PLACE	695 5TH AVE	RESIDENTS & DIRECTOR	PRESENTATION



07/24/2019	RWC	CODEXIS INC	400 PENOBSCOT DR	EMPLOYEES	PRESENTATION
07/30/2019	MPK	ART IN ACTION	3925 BOHANNON DR #300	EMPLOYEES	TRAINING
08/02/2019	BUR	J S R KARP 8, LP	1100 HOWARD AVE #D	EMPLOYEES	TRAINING
08/06/2019	MAT	ROUND TABLE PIZZA	61 43RD AVE	OWNER & EMPLOYEE	TRAINING
08/07/2019	MAT	TAKU TAKU	2319 S EL CAMINO REAL	OWNER & EMPLOYEES	TRAINING
08/08/2019	SNC	SIGONA'S FOOD FOR THOUGHT	961 BING ST #A	EMPLOYEES	TRAINING
08/09/2019	BUR	THE AVALON ACADEMY	818 MAHLER RD	AVALON ACADEMY STAFF	TRAINING
08/12/2019	NFO	TACO BELL #DRGG 30787	2693 EL CAMINO REAL	EMPLOYEES AND MANAGER	TRAINING
08/12/2019	SNC	AERIAL CANVAS	934 LAUREL ST #102	EMPLOYEES	PRESENTATION
08/13/2019	BUR	SAN FRANCISCO PUC - WATER	1657 ROLLINS RD	EXECUTIVE BOARD OF SF PUB WATER	TRAINING
08/13/2019	MAT	KINGSTON CAFE	19 N KINGSTON ST	OWNER & EMPLOYEES	TRAINING
08/15/2019	MAT	RAISER PROPERTY MANAGEMENT	800 S CLAREMONT ST	PROPERTY MANAGER, JANITOR- IAL, MAINTENANCE	TRAINING
08/19/2019	CFA	LAKEVIEW LODGE	530 LAKEVIEW WAY	OWNER & MANAGER	TRAINING
08/26/2019	MPK	RIVERROAD WASTE SOLUTIONS	720 MENLO AVE	GREEN TEAM	TRAINING
08/26/2019	RWC	SHORE CENTER OWNER LLC	100 MARINE PKWY, SUITE 310	EMPLOYEES	TRAINING
08/26/2019	RWC	SHORE CENTER OWNER LLC	3 TWIN DOLPHIN DR, STE 300	EMPLOYEES	TRAINING
08/27/2019	BUR	COLOR	831 MITTEN RD	EMPLOYEES	PRESENTATION
08/27/2019	EPA	MCDONALDS	1721 E BAYSHORE RD	EMPLOYEES & MANAGER	TRAINING
08/27/2019	EPA	MCDONALDS	2401 UNIVERSITY AVE	MANAGER & EMPLOYEES	TRAINING

08/27/2019	MAT	TACO BELL #DRGG 30758	1975 S EL CAMINO REAL	MANAGER AND EMPLOYEES	TRAINING
08/27/2019	RWC	SHORE CENTER OWNER LLC	100 MARINE PKWY, STE 225/275	EMPLOYEES	TRAINING
08/28/2019	MAT	THE HALAL GUYS	213 E 3RD AVE	ASSISTANT MANAGER AND EMPLOYEES	TRAINING
08/28/2019	MAT	RAMEN PARLOR	901 S B ST	MANAGER	TRAINING
08/28/2019	RWC	SHORE CENTER OWNER LLC	100 MARINE PKWY, SUITE 100/125/160	EMPLOYEES	PRESENTATION
08/29/2019	MPK	ALLIED ARTS GUILD	75 ARBOR RD	TENANTS, MAINTENANCE & PROPERTY MANAGERS	PRESENTATION
08/29/2019	RWC	SHORE CENTER OWNER LLC	3 TWIN DOLPHIN DR, SUITE 225	EMPLOYEES	PRESENTATION
08/29/2019	RWC	SHORE CENTER OWNER LLC	100 MARINE PKWY, STE 175	EMPLOYEES	TRAINING
08/30/2019	BUR	SM CNTY MOSQUITO & VECTOR CONT	1351 ROLLINS RD	ADMIN AND FIELD EMPLOYEES	TRAINING
09/05/2019	MPK	BACK-A-YARD	1189 WILLOW RD	KITCHEN EMPLOYEES	TRAINING
09/06/2019	MAT	MEET FRESH	277 S B ST	MANAGER AND EMPLOYEES	TRAINING
09/10/2019	MAT	NOODLES AND THINGS	79 E 3RD AVE	EMPLOYEES	TRAINING
09/10/2019	NFO	VKK SIGNMAKER INC	820 SWEENEY AVE	EMPLOYEES	TRAINING
09/11/2019	BUR	MERCY HIGH SCHOOL	2750 ADELINE DR	ENVIRONMENTAL CLUB, STUDENTS	PRESENTATION
09/11/2019	MPK	TALIS BIOMEDICAL	230 CONSTITUTION DR	EMPLOYEES	PRESENTATION
09/12/2019	BUR	DIJEAU POAGE CONSTRUCTION	1832 ROLLINS RD	EMPLOYEES	PRESENTATION
09/12/2019	MAT	FRANK'S TEXAS BBQ	151 SOUTH BLVD	OWNER & EMPLOYEES	TRAINING
09/12/2019	MAT	MATEO LODGE	232 S HUMBOLDT ST	DIRECTOR & TENANTS	TRAINING

09/16/2019	BUR	ORITZ PROPERTIES INC	1555 BAYSHORE HWY	EMPLOYEES	PRESENTATION
09/17/2019	BEL	IMMACULATE HEART SCHOOL	1000 ALAMEDA DE LAS PULGAS	ALL GRADES, STAFF / FACULTY	SCHOOL PRESENTATION
09/17/2019	MPK	SAJJ	871 HAMILTON AVE.	EMPLOYEES	TRAINING
09/17/2019	MPK	TOGO'S	871 HAMILTON AVE.	EMPLOYEES	TRAINING
09/17/2019	MPK	5 STAR PIZZA	871 HAMILTON AVE.	EMPLOYEES	TRAINING
09/17/2019	MPK	DASHI	871 HAMILTON AVE	EMPLOYEES	TRAINING
09/17/2019	MPK	MI TAQUERIA	871 HAMILTON AVE.	EMPLOYEES	TRAINING
09/17/2019	NFO	ECLIPSE METAL FABRICATION	2901 SPRING ST	EMPLOYEES	TRAINING
09/18/2019	RWC	MATEO LODGE	420 CASSIA ST	RESIDENTS AND MANAGERS	TRAINING
09/19/2019	MAT	WOODSTOCK DEVELOPMENT	1900 OFARRELL ST	FACILITIES SERVICES	TRAINING
09/23/2019	RWC	BOYS & GIRLS CLUB OF PE	1109 HILTON ST	STUDENTS, CHEF & FACILITATOR	PRESENTATION
09/25/2019	RWC	GOFUNDME,INC	500 ARGUELLO ST STE 200	EMPLOYEES	PRESENTATION
09/25/2019	RWC	ESBRO CHEMICAL	775 SEAPORT BLVD.	JOSE & JOHN (MANAGEMENT)	TRAINING
09/26/2019	RWC	CITY HALL	1017 MIDDLEFIELD RD	FINANCE DEPARTMENT & PUBLIC WORKS REPRESENTATIVES	PRESENTATION
09/26/2019	MPK	PEARSON EDUCATION BLDG. 25	2725 SAND HILL ROAD	EMPLOYEES & MANAGEMENT	TRAINING
09/26/2019	MPK	PEARSON EDUCATION BLDG. 35	2725 SAND HILL ROAD	EMPLOYEES	TRAINING
09/26/2019	MPK	PEARSON EDUCATION BLDG. 40	2725 SAND HILL ROAD	EMPLOYEES & MANAGEMENT	TRAINING
09/26/2019	RWC	PHO DONG	2610 BROADWAY ST	DISHWASHER (SPANISH)	TRAINING

09/26/2019	RWC	PHO DONG	2610 BROADWAY ST	HAMILTON (STORE MANAGER)	TRAINING
09/30/2019	MAT	SHIHLIN TAIWAN STREET SNACKS	142 E 3RD AVE	OWNER & EMPLOYEES	TRAINING

Franchise codes: ATH = Atherton, BEL = Belmont, BUR = Burlingame, CFA = County Franchised Area, EPA = East Palo Alto, FOC = Foster City, HIL = Hillsborough, MAT = San Mateo, MPK = Menlo Park, NFO = North Fair Oaks, RWC = Redwood City, SNC = San Carlos, WBS = West Bay Sanitary District

Member Agency codes: C01 = Atherton, C02 = Belmont, C03 = Burlingame, C04 = East Palo Alto, C05 = Foster City, C06 = Hillsborough, C07 = Menlo Park, C08 = Redwood City, C09 = San Carlos, C10 = San Mateo, C11 = North Fair Oaks, C12 = West Bay Sanitary District, C15 = County Franchised Area

### **A DESCRIPTION OF THE SERVICES PROVIDED TO THE COMMERCIAL AND AGENCY FACILITY SECTORS**

Services provided by RSMC to Commercial and Agency Facility sectors include Solid Waste, Compost, and Single-Stream Recycling material collection. Support services provided include conducting Site Assessments and Site Checks, determining adequate and cost-effective service levels, providing presentations and trainings, and distributing public education materials and internal containers.

### **A DETAILED ACCOUNT OF DIVERSION STATISTICS FOR THE COMMERCIAL AND AGENCY FACILITY SECTORS**

A detailed account of the diversion statistics is included in RSMC's 2019 3rd Quarter Report under the tab labeled "M1d. Diversion Level".