



QUARTERLY REPORT TO THE SBWMA  
FOR 2<sup>nd</sup> Quarter 2020

Submitted August 29, 2020



August 29, 2020

Joe La Mariana  
Executive Director  
SBWMA/RethinkWaste  
610 Elm Street, Suite 202  
San Carlos, CA 94070

Dear Mr. La Mariana:

Enclosed is a copy of the Recology 2<sup>nd</sup> Quarter 2020 report to the SBWMA. Recology will send electronic copies to each jurisdiction.

In accordance with the requirements of Section 9.04 B of the Agreement, the undersigned hereby certifies, under penalty of perjury, that the report submitted herewith is true and correct to the best knowledge of the undersigned after reasonable inquiry.

If you should have any questions or require additional information, please call me at (650) 598-8226.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Michael Kelly', is written over a light blue horizontal line.

Michael Kelly  
General Manager  
Recology San Mateo County

cc: John Mangini



# **RECOLOGY SAN MATEO COUNTY**

## **QUARTERLY REPORT TO THE SBWMA**

**For  
2<sup>nd</sup> Quarter 2020**

**Submitted  
AUGUST 29, 2020**



## **2<sup>nd</sup> QUARTER 2020 REPORT**

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## 2<sup>nd</sup> QUARTER 2020 REPORT

### DEFINITIONS OF WASTE TYPES INCLUDED ON THE TONNAGE SUMMARY REPORT

**Commercial Solid Waste** – Franchised solid waste collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Commercial Recycling** – Franchised recyclable materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. This includes construction and demolition debris collected from agency facilities. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Commercial Organics** – Franchised organic materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**MFD Solid Waste** – Franchised solid waste collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**MFD Recycling** – Franchised recyclable materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**MFD Organics** – Franchised organic materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Roll-Off Solid Waste** – Franchised solid waste collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Roll-Off Recycling** – Franchised recyclable materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. This includes construction and demolition debris. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Roll-Off Organics** – Franchised organic materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Residential Solid Waste** – Franchised solid waste collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Residential Recycling** – Franchised recyclable materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Residential Organics** – Franchised organic materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Tonnage Allocations** – During Quarter 2, system tonnage allocations were updated as follows: effective April 11 for usual and customary service changes as well as changes in commercial organics and commercial solid waste routes, effective May 11 for changes in commercial solid waste routes and June 15 for changes in commercial solid waste routes.

Bulky item collection tonnage is allocated based on the number of collection events for solid waste and on the basis of the number of items collected for recyclables. The allocation methodology is applied consistently each month.



## 2<sup>nd</sup> QUARTER 2020 QUARTERLY REPORT SUMMARY

Quarterly	1 <sup>st</sup> Quarter	2 <sup>nd</sup> Quarter	3 <sup>rd</sup> Quarter	4 <sup>th</sup> Quarter	2020 Year End
<b>Commercial Tonnage Collected</b>					
Solid Waste	18,910.41	14,003.47			32,913.88
Recyclables	6,511.22	4,627.12			11,138.34
Organics	6,646.72	3,446.80			10,093.52
<b>Multi-Family Tonnage Collected</b>					
Solid Waste	8,073.25	8,183.84			16,257.09
Recyclables	2,313.39	2,295.64			4,609.03
Organics	252.89	227.12			480.01
<b>Residential Tonnage Collected</b>					
Solid Waste	14,719.92	16,533.98			31,253.90
Recyclables	9,825.06	10,996.98			20,822.04
Organics	17,830.15	21,915.36			39,745.51
<b>Diversion Rates</b>					
Commercial	36.82%	32.32%			34.87%
Multi-Family	24.12%	23.56%			23.84%
Residential	65.26%	66.56%			65.96%
Overall	50.98%	52.91%			51.93%
<b>Inquiries, Service Requests &amp; Complaints</b>					
Inquiries, Service Requests & Complaints	20,110	21,563			41,673
Calls Received	41,588	45,667			87,255
Avg. Hold Time	12.48	22.33			17.52
Assessments	180	1			181
Quality Assurance	521	611			1,132

**RECOLOGY QUARTERLY REPORT 2020**

MEMBER AGENCY	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2020 Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>ATHERTON</b>								
<b>Commercial</b>								
Commercial Solid Waste	20.45	28.75	31.46	86.57	80.66	0.00	0.00	167.23
Commercial Recycling	8.53	9.16	10.98	43.57	28.67	0.00	0.00	72.24
Commercial Organics	15.85	14.03	19.03	75.83	48.91	0.00	0.00	124.74
Subtotal - Disposed	20.45	28.75	31.46	86.57	80.66	0.00	0.00	167.23
Subtotal - Diverted	24.38	23.19	30.01	119.40	77.58	0.00	0.00	196.98
Diversion Rate	54.38%	44.65%	48.82%	57.97%	49.03%	0.00%	0.00%	54.08%
<b>MFD</b>								
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
<b>Roll-Off</b>								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
<b>Residential</b>								
Residential Solid Waste	158.85	161.45	174.73	437.70	495.03	0.00	0.00	932.73
Residential Curbside Recycling	128.41	121.20	121.20	328.00	370.81	0.00	0.00	698.81
Residential Curbside Organics	490.20	640.85	615.42	1,726.22	1,746.47	0.00	0.00	3,472.69
Subtotal - Disposed	158.85	161.45	174.73	437.70	495.03	0.00	0.00	932.73
Subtotal - Diverted	618.61	762.05	736.62	2,054.22	2,117.28	0.00	0.00	4,171.50
Diversion Rate	79.57%	82.52%	80.83%	82.44%	81.05%	0.00%	0.00%	81.73%
<b>Total Disposed</b>	<b>179.30</b>	<b>190.20</b>	<b>206.19</b>	<b>524.27</b>	<b>575.69</b>	<b>0.00</b>	<b>0.00</b>	<b>1,099.96</b>
<b>Total Diverted</b>	<b>642.99</b>	<b>785.24</b>	<b>766.63</b>	<b>2,173.62</b>	<b>2,194.86</b>	<b>0.00</b>	<b>0.00</b>	<b>4,368.48</b>
<b>Total Diversion Rate</b>	<b>78.20%</b>	<b>80.50%</b>	<b>78.80%</b>	<b>80.57%</b>	<b>79.22%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>79.89%</b>
Single-Family Measured Diversion Rate	79.57%	82.52%	80.83%	82.44%	81.05%	0.00%	0.00%	81.73%
Commercial Measured Diversion Rate	54.38%	44.65%	48.82%	57.97%	49.03%	0.00%	0.00%	54.08%
MFD Measured Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Overall Measured Diversion Rate	78.20%	80.50%	78.80%	80.57%	79.22%	0.00%	0.00%	79.89%

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - JUNE 2020

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2019 - 2020	2019 - 2020
	2011 Tons	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	2020 Tons	Tons Incr/(Decr)	% Change	
<b>Atherton</b>													
<b>Commercial<sup>1</sup> and MFD</b>													
Commercial Solid Waste	281.86	272.07	228.25	214.88	217.25	204.77	202.57	198.19	184.72	167.23	(17.49)	-9.47%	
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Roll-Off Solid Waste	0.00	0.00	0.43	0.43	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Recycling	124.02	69.79	74.20	81.81	86.22	99.62	98.56	109.65	91.86	72.24	(19.62)	-21.36%	
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Roll-Off Recycling	6.61	0.00	0.24	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Organics	209.13	151.50	246.21	200.56	369.11	300.97	297.04	219.20	236.40	124.74	(111.66)	-47.23%	
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Roll-Off Organics	3.53	26.57	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
<b>SUBTOTAL - Disposed Tons</b>	<b>281.86</b>	<b>272.07</b>	<b>228.68</b>	<b>215.31</b>	<b>217.25</b>	<b>204.77</b>	<b>202.57</b>	<b>198.19</b>	<b>184.72</b>	<b>167.23</b>	<b>(17.49)</b>	<b>-9.47%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>343.29</b>	<b>247.86</b>	<b>320.65</b>	<b>282.37</b>	<b>455.33</b>	<b>400.59</b>	<b>395.60</b>	<b>328.85</b>	<b>328.26</b>	<b>196.98</b>	<b>(131.28)</b>	<b>-39.99%</b>	
<b>Residential</b>													
Residential Solid Waste	1,086.47	864.50	847.81	817.85	832.52	860.62	867.37	868.52	867.45	932.73	65.28	7.53%	
Residential Curbside Recycling	623.82	642.38	664.98	697.66	682.20	713.94	718.50	707.63	680.65	698.81	18.16	2.67%	
Residential Curbside Organics	3,781.70	3,935.08	3,785.16	3,447.12	3,452.20	3,672.41	3,902.36	3,712.46	3,856.00	3,472.69	(383.31)	-9.94%	
<b>SUBTOTAL - Disposed Tons</b>	<b>1,086.47</b>	<b>864.50</b>	<b>847.81</b>	<b>817.85</b>	<b>832.52</b>	<b>860.62</b>	<b>867.37</b>	<b>868.52</b>	<b>867.45</b>	<b>932.73</b>	<b>65.28</b>	<b>7.53%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>4,405.52</b>	<b>4,577.46</b>	<b>4,450.14</b>	<b>4,144.78</b>	<b>4,134.40</b>	<b>4,386.35</b>	<b>4,620.86</b>	<b>4,420.09</b>	<b>4,536.65</b>	<b>4,171.50</b>	<b>(365.15)</b>	<b>-8.05%</b>	
<b>Commercial/MFD and Residential</b>													
<b>TOTAL TONS DISPOSED</b>	<b>1,368.33</b>	<b>1,136.57</b>	<b>1,076.49</b>	<b>1,033.16</b>	<b>1,049.77</b>	<b>1,065.39</b>	<b>1,069.94</b>	<b>1,066.71</b>	<b>1,052.17</b>	<b>1,099.96</b>			
<b>TOTAL TONS DIVERTED</b>	<b>4,748.81</b>	<b>4,825.32</b>	<b>4,770.79</b>	<b>4,427.15</b>	<b>4,589.73</b>	<b>4,786.94</b>	<b>5,016.46</b>	<b>4,748.94</b>	<b>4,864.91</b>	<b>4,368.48</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>54.91%</b>	<b>47.67%</b>	<b>58.37%</b>	<b>56.74%</b>	<b>67.70%</b>	<b>66.17%</b>	<b>66.14%</b>	<b>62.40%</b>	<b>63.99%</b>	<b>54.08%</b>			
<b>MFD DIVERSION RATE</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>80.22%</b>	<b>84.11%</b>	<b>84.00%</b>	<b>83.52%</b>	<b>83.24%</b>	<b>83.60%</b>	<b>84.20%</b>	<b>83.58%</b>	<b>83.95%</b>	<b>81.73%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>77.63%</b>	<b>80.94%</b>	<b>81.59%</b>	<b>81.08%</b>	<b>81.39%</b>	<b>81.80%</b>	<b>82.42%</b>	<b>81.66%</b>	<b>82.22%</b>	<b>79.89%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2020**

MEMBER AGENCY	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2020 Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>BELMONT</b>								
<b>Commercial</b>								
Commercial Solid Waste	143.29	148.50	164.64	571.83	456.43	0.00	0.00	1,028.26
Commercial Recycling	53.71	56.57	68.21	237.85	178.49	0.00	0.00	416.34
Commercial Organics	24.01	36.37	42.64	207.47	103.02	0.00	0.00	310.49
Subtotal - Disposed	143.29	148.50	164.64	571.83	456.43	0.00	0.00	1,028.26
Subtotal - Diverted	77.72	92.94	110.85	445.32	281.51	0.00	0.00	726.83
Diversion Rate	35.17%	38.49%	40.24%	43.78%	38.15%	0.00%	0.00%	41.41%
<b>MFD</b>								
MFD Solid Waste	157.59	156.62	176.76	484.97	490.97	0.00	0.00	975.94
MFD Recycling	45.44	46.18	52.57	144.53	144.19	0.00	0.00	288.72
MFD Organics	3.22	3.68	4.01	12.41	10.91	0.00	0.00	23.32
Subtotal - Disposed	157.59	156.62	176.76	484.97	490.97	0.00	0.00	975.94
Subtotal - Diverted	48.66	49.86	56.58	156.94	155.10	0.00	0.00	312.04
Diversion Rate	23.59%	24.15%	24.25%	24.45%	24.01%	0.00%	0.00%	24.23%
<b>Roll-Off</b>								
Roll-Off Solid Waste	9.02	4.12	10.70	27.51	23.84	0.00	0.00	51.35
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	9.02	4.12	10.70	27.51	23.84	0.00	0.00	51.35
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
<b>Residential</b>								
Residential Solid Waste	277.66	301.14	303.58	803.05	882.38	0.00	0.00	1,685.43
Residential Curbside Recycling	243.41	236.51	232.87	660.12	712.79	0.00	0.00	1,372.91
Residential Curbside Organics	405.15	443.30	404.09	949.38	1,252.54	0.00	0.00	2,201.92
Subtotal - Disposed	277.66	301.14	303.58	803.05	882.38	0.00	0.00	1,685.43
Subtotal - Diverted	648.56	679.81	636.96	1,609.50	1,965.33	0.00	0.00	3,574.83
Diversion Rate	70.02%	69.30%	67.72%	66.71%	69.01%	0.00%	0.00%	67.96%
<b>Total Disposed</b>	<b>587.56</b>	<b>610.38</b>	<b>655.68</b>	<b>1,887.36</b>	<b>1,853.62</b>	<b>0.00</b>	<b>0.00</b>	<b>3,740.98</b>
<b>Total Diverted</b>	<b>774.94</b>	<b>822.61</b>	<b>804.39</b>	<b>2,211.76</b>	<b>2,401.94</b>	<b>0.00</b>	<b>0.00</b>	<b>4,613.70</b>
<b>Total Diversion Rate</b>	<b>56.88%</b>	<b>57.41%</b>	<b>55.09%</b>	<b>53.96%</b>	<b>56.44%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>55.22%</b>
Single-Family Measured Diversion Rate	70.02%	69.30%	67.72%	66.71%	69.01%	0.00%	0.00%	67.96%
Commercial Measured Diversion Rate	28.97%	31.59%	32.23%	35.71%	31.01%	0.00%	0.00%	33.57%
MFD Measured Diversion Rate	23.59%	24.15%	24.25%	24.45%	24.01%	0.00%	0.00%	24.23%
Overall Measured Diversion Rate	56.88%	57.41%	55.09%	53.96%	56.44%	0.00%	0.00%	55.22%

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - JUNE 2020

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2019 - 2020	2019 - 2020
	2011 Tons	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	2020 Tons	Tons Incr/(Decr)	% Change	
<b>Belmont</b>													
<b>Commercial<sup>1</sup> and MFD</b>													
Commercial Solid Waste	1,015.74	1,344.04	1,153.75	1,205.25	1,093.11	1,076.57	1,133.12	1,130.09	1,198.36	1,028.26	(170.10)	-14.19%	
MFD Solid Waste	900.99	1,013.15	1,090.44	1,088.51	1,024.37	1,023.53	975.43	977.12	1,016.62	975.94	(40.68)	-4.00%	
Roll-Off Solid Waste	228.06	232.79	230.80	231.11	244.12	236.36	199.82	215.01	69.81	51.35	(18.46)	-26.44%	
Commercial Recycling	256.77	309.00	307.96	378.29	413.22	446.61	476.85	479.11	479.95	416.34	(63.61)	-13.25%	
MFD Recycling	223.81	222.26	249.56	257.05	280.78	294.11	292.55	318.12	274.30	288.72	14.42	5.26%	
Roll-Off Recycling	0.00	0.00	2.62	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Organics	188.62	209.41	240.00	294.03	346.84	426.97	445.78	478.81	498.88	310.49	(188.39)	-37.76%	
MFD Organics	11.73	10.43	29.96	31.51	33.75	39.30	37.71	34.51	44.94	23.32	(21.62)	-48.11%	
Roll-Off Organics	0.00	7.02	0.22	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
<b>SUBTOTAL - Disposed Tons</b>	<b>2,144.79</b>	<b>2,589.98</b>	<b>2,474.99</b>	<b>2,524.87</b>	<b>2,361.60</b>	<b>2,336.46</b>	<b>2,308.37</b>	<b>2,322.22</b>	<b>2,284.79</b>	<b>2,055.55</b>	<b>(229.24)</b>	<b>-10.03%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>680.93</b>	<b>758.12</b>	<b>830.32</b>	<b>960.88</b>	<b>1,074.59</b>	<b>1,206.99</b>	<b>1,252.89</b>	<b>1,310.55</b>	<b>1,298.07</b>	<b>1,038.87</b>	<b>(259.20)</b>	<b>-19.97%</b>	
<b>Residential</b>													
Residential Solid Waste	1,594.95	1,661.16	1,621.07	1,592.65	1,625.04	1,647.90	1,671.54	1,600.79	1,596.29	1,685.43	89.14	5.58%	
Residential Curbside Recycling	1,608.15	1,419.15	1,398.14	1,387.58	1,376.36	1,435.18	1,421.64	1,361.73	1,278.60	1,372.91	94.31	7.38%	
Residential Curbside Organics	2,028.49	2,002.91	2,093.80	1,926.86	1,943.84	2,049.36	2,285.98	2,032.44	2,132.32	2,201.92	69.60	3.26%	
<b>SUBTOTAL - Disposed Tons</b>	<b>1,594.95</b>	<b>1,661.16</b>	<b>1,621.07</b>	<b>1,592.65</b>	<b>1,625.04</b>	<b>1,647.90</b>	<b>1,671.54</b>	<b>1,600.79</b>	<b>1,596.29</b>	<b>1,685.43</b>	<b>89.14</b>	<b>5.58%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>3,636.64</b>	<b>3,422.06</b>	<b>3,491.94</b>	<b>3,314.44</b>	<b>3,320.20</b>	<b>3,484.54</b>	<b>3,707.62</b>	<b>3,394.17</b>	<b>3,410.92</b>	<b>3,574.83</b>	<b>163.91</b>	<b>4.81%</b>	
<b>Commercial/MFD and Residential</b>													
<b>TOTAL TONS DISPOSED</b>	<b>3,739.74</b>	<b>4,251.14</b>	<b>4,096.06</b>	<b>4,117.52</b>	<b>3,986.64</b>	<b>3,984.36</b>	<b>3,979.91</b>	<b>3,923.01</b>	<b>3,881.08</b>	<b>3,740.98</b>			
<b>TOTAL TONS DIVERTED</b>	<b>4,317.57</b>	<b>4,180.18</b>	<b>4,322.26</b>	<b>4,275.32</b>	<b>4,394.79</b>	<b>4,691.53</b>	<b>4,960.51</b>	<b>4,704.72</b>	<b>4,708.99</b>	<b>4,613.70</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>24.10%</b>	<b>22.64%</b>	<b>25.12%</b>	<b>27.57%</b>	<b>31.27%</b>	<b>34.06%</b>	<b>35.18%</b>	<b>36.08%</b>	<b>36.23%</b>	<b>33.57%</b>			
<b>MFD DIVERSION RATE</b>	<b>20.72%</b>	<b>18.68%</b>	<b>20.40%</b>	<b>20.95%</b>	<b>23.49%</b>	<b>24.57%</b>	<b>25.29%</b>	<b>26.52%</b>	<b>23.90%</b>	<b>24.23%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>69.51%</b>	<b>67.32%</b>	<b>68.30%</b>	<b>67.54%</b>	<b>67.14%</b>	<b>67.89%</b>	<b>68.93%</b>	<b>67.95%</b>	<b>68.12%</b>	<b>67.96%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>53.59%</b>	<b>49.58%</b>	<b>51.34%</b>	<b>50.94%</b>	<b>52.43%</b>	<b>54.08%</b>	<b>55.48%</b>	<b>54.53%</b>	<b>54.82%</b>	<b>55.22%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2020**

MEMBER AGENCY	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2020 Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>BURLINGAME</b>								
<b>Commercial</b>								
Commercial Solid Waste	454.55	473.39	554.62	1,847.50	1,482.56	0.00	0.00	3,330.06
Commercial Recycling	180.12	204.61	280.16	896.18	664.89	0.00	0.00	1,561.07
Commercial Organics	166.19	164.70	184.75	819.96	515.64	0.00	0.00	1,335.60
Subtotal - Disposed	454.55	473.39	554.62	1,847.50	1,482.56	0.00	0.00	3,330.06
Subtotal - Diverted	346.31	369.31	464.91	1,716.14	1,180.53	0.00	0.00	2,896.67
Diversion Rate	43.24%	43.82%	45.60%	48.16%	44.33%	0.00%	0.00%	46.52%
<b>MFD</b>								
MFD Solid Waste	212.63	219.17	243.27	674.58	675.07	0.00	0.00	1,349.65
MFD Recycling	71.73	72.14	83.54	234.00	227.41	0.00	0.00	461.41
MFD Organics	6.69	7.89	10.03	29.24	24.61	0.00	0.00	53.85
Subtotal - Disposed	212.63	219.17	243.27	674.58	675.07	0.00	0.00	1,349.65
Subtotal - Diverted	78.42	80.03	93.57	263.24	252.02	0.00	0.00	515.26
Diversion Rate	26.94%	26.75%	27.78%	28.07%	27.18%	0.00%	0.00%	27.63%
<b>Roll-Off</b>								
Roll-Off Solid Waste	179.79	145.40	140.35	1,698.88	465.54	0.00	0.00	2,164.42
Roll-Off Recycling	11.05	13.99	7.23	130.69	32.27	0.00	0.00	162.96
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	179.79	145.40	140.35	1,698.88	465.54	0.00	0.00	2,164.42
Subtotal - Diverted	11.05	13.99	7.23	130.69	32.27	0.00	0.00	162.96
Diversion Rate	5.79%	8.78%	4.90%	7.14%	6.48%	0.00%	0.00%	7.00%
<b>Residential</b>								
Residential Solid Waste	333.83	348.54	395.35	951.93	1,077.72	0.00	0.00	2,029.65
Residential Curbside Recycling	271.81	247.66	272.63	717.89	792.10	0.00	0.00	1,509.99
Residential Curbside Organics	431.47	512.02	506.48	1,175.97	1,449.97	0.00	0.00	2,625.94
Subtotal - Disposed	333.83	348.54	395.35	951.93	1,077.72	0.00	0.00	2,029.65
Subtotal - Diverted	703.28	759.68	779.11	1,893.86	2,242.07	0.00	0.00	4,135.93
Diversion Rate	67.81%	68.55%	66.34%	66.55%	67.54%	0.00%	0.00%	67.08%
<b>Total Disposed</b>	<b>1,180.80</b>	<b>1,186.50</b>	<b>1,333.59</b>	<b>5,172.89</b>	<b>3,700.89</b>	<b>0.00</b>	<b>0.00</b>	<b>8,873.78</b>
<b>Total Diverted</b>	<b>1,139.06</b>	<b>1,223.01</b>	<b>1,344.82</b>	<b>4,003.93</b>	<b>3,706.89</b>	<b>0.00</b>	<b>0.00</b>	<b>7,710.82</b>
<b>Total Diversion Rate</b>	<b>49.10%</b>	<b>50.76%</b>	<b>50.21%</b>	<b>43.63%</b>	<b>50.04%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>46.49%</b>
<b>Single-Family Measured Diversion Rate</b>	<b>67.81%</b>	<b>68.55%</b>	<b>66.34%</b>	<b>66.55%</b>	<b>67.54%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>67.08%</b>
<b>Commercial Measured Diversion Rate</b>	<b>33.97%</b>	<b>35.61%</b>	<b>37.61%</b>	<b>33.33%</b>	<b>35.83%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>34.31%</b>
<b>MFD Measured Diversion Rate</b>	<b>26.94%</b>	<b>26.75%</b>	<b>27.78%</b>	<b>28.07%</b>	<b>27.18%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>27.63%</b>
<b>Overall Measured Diversion Rate</b>	<b>49.10%</b>	<b>50.76%</b>	<b>50.21%</b>	<b>43.63%</b>	<b>50.04%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>46.49%</b>

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - JUNE 2020

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2019 - 2020	2019 - 2020
	2011 Tons	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	2020 Tons	Tons Incr/(Decr)	% Change	
<b>Burlingame</b>													
<b>Commercial<sup>1</sup> and MFD</b>													
Commercial Solid Waste	4,001.87	4,355.02	4,080.99	4,104.65	4,025.55	4,303.60	4,337.77	4,126.12	4,221.50	3,330.06	(891.44)	-21.12%	
MFD Solid Waste	1,531.08	1,416.99	1,473.04	1,444.23	1,434.92	1,491.40	1,540.71	1,451.38	1,420.91	1,349.65	(71.26)	-5.02%	
Roll-Off Solid Waste	4,178.59	4,172.16	3,601.23	3,642.37	3,777.52	4,569.41	4,692.83	4,970.02	4,882.78	2,164.42	(2,718.36)	-55.67%	
Commercial Recycling	1,264.73	1,405.13	1,555.43	1,882.47	1,917.38	2,140.69	1,887.32	1,814.15	1,876.30	1,561.07	(315.23)	-16.80%	
MFD Recycling	354.23	342.01	423.55	446.20	467.96	475.12	506.12	488.89	506.68	461.41	(45.27)	-8.93%	
Roll-Off Recycling	56.57	150.87	55.90	58.90	70.86	76.40	128.13	290.33	210.04	162.96	(47.08)	-22.41%	
Commercial Organics	1,141.98	1,071.37	1,335.13	1,326.98	1,641.99	1,592.03	1,669.66	1,578.08	1,914.91	1,335.60	(579.31)	-30.25%	
MFD Organics	38.09	26.95	34.58	25.27	27.27	34.78	38.91	42.86	54.92	53.85	(1.07)	-1.95%	
Roll-Off Organics	190.64	225.15	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
<b>SUBTOTAL - Disposed Tons</b>	<b>9,711.54</b>	<b>9,944.17</b>	<b>9,155.26</b>	<b>9,191.25</b>	<b>9,237.99</b>	<b>10,364.41</b>	<b>10,571.31</b>	<b>10,547.52</b>	<b>10,525.19</b>	<b>6,844.13</b>	<b>(3,681.06)</b>	<b>-34.97%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>3,046.24</b>	<b>3,221.48</b>	<b>3,404.59</b>	<b>3,739.82</b>	<b>4,125.46</b>	<b>4,319.02</b>	<b>4,230.14</b>	<b>4,214.31</b>	<b>4,562.85</b>	<b>3,574.89</b>	<b>(987.96)</b>	<b>-21.65%</b>	
<b>Residential</b>													
Residential Solid Waste	2,038.17	1,828.87	1,811.60	1,790.80	1,822.56	1,877.25	1,926.56	1,859.20	1,848.14	2,029.65	181.51	9.82%	
Residential Curbside Recycling	1,482.62	1,469.48	1,479.18	1,468.47	1,474.23	1,510.17	1,532.69	1,526.04	1,397.64	1,509.99	112.35	8.04%	
Residential Curbside Organics	2,536.39	2,535.93	2,568.05	2,413.92	2,329.55	2,550.61	2,638.00	2,516.86	2,671.23	2,625.94	(45.29)	-1.70%	
<b>SUBTOTAL - Disposed Tons</b>	<b>2,038.17</b>	<b>1,828.87</b>	<b>1,811.60</b>	<b>1,790.80</b>	<b>1,822.56</b>	<b>1,877.25</b>	<b>1,926.56</b>	<b>1,859.20</b>	<b>1,848.14</b>	<b>2,029.65</b>	<b>181.51</b>	<b>9.82%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>4,019.01</b>	<b>4,005.41</b>	<b>4,047.23</b>	<b>3,882.39</b>	<b>3,803.78</b>	<b>4,060.78</b>	<b>4,170.69</b>	<b>4,042.90</b>	<b>4,068.87</b>	<b>4,135.93</b>	<b>67.06</b>	<b>1.65%</b>	
<b>Commercial/MFD and Residential</b>													
<b>TOTAL TONS DISPOSED</b>	<b>11,749.71</b>	<b>11,773.04</b>	<b>10,966.86</b>	<b>10,982.05</b>	<b>11,060.55</b>	<b>12,241.66</b>	<b>12,497.87</b>	<b>12,406.72</b>	<b>12,373.33</b>	<b>8,873.78</b>			
<b>TOTAL TONS DIVERTED</b>	<b>7,065.25</b>	<b>7,226.89</b>	<b>7,451.82</b>	<b>7,622.21</b>	<b>7,929.24</b>	<b>8,379.80</b>	<b>8,400.83</b>	<b>8,257.21</b>	<b>8,631.72</b>	<b>7,710.82</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>23.88%</b>	<b>24.47%</b>	<b>27.11%</b>	<b>28.92%</b>	<b>30.87%</b>	<b>29.41%</b>	<b>28.58%</b>	<b>28.55%</b>	<b>30.24%</b>	<b>34.31%</b>			
<b>MFD DIVERSION RATE</b>	<b>20.40%</b>	<b>20.66%</b>	<b>23.72%</b>	<b>24.61%</b>	<b>25.66%</b>	<b>25.48%</b>	<b>26.13%</b>	<b>26.81%</b>	<b>28.33%</b>	<b>27.63%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>66.35%</b>	<b>68.65%</b>	<b>69.08%</b>	<b>68.43%</b>	<b>67.61%</b>	<b>68.39%</b>	<b>68.40%</b>	<b>68.50%</b>	<b>68.77%</b>	<b>67.08%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>37.55%</b>	<b>38.04%</b>	<b>40.46%</b>	<b>40.97%</b>	<b>41.76%</b>	<b>40.64%</b>	<b>40.20%</b>	<b>39.96%</b>	<b>41.09%</b>	<b>46.49%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2020**

MEMBER AGENCY	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2020 Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>EAST PALO ALTO</b>								
<b>Commercial</b>								
Commercial Solid Waste	98.18	104.62	115.73	369.38	318.53	0.00	0.00	687.91
Commercial Recycling	30.90	34.39	36.97	168.67	102.26	0.00	0.00	270.93
Commercial Organics	22.67	27.82	30.86	147.05	81.35	0.00	0.00	228.40
Subtotal - Disposed	98.18	104.62	115.73	369.38	318.53	0.00	0.00	687.91
Subtotal - Diverted	53.57	62.21	67.83	315.72	183.61	0.00	0.00	499.33
Diversion Rate	35.30%	37.29%	36.95%	46.08%	36.57%	0.00%	0.00%	42.06%
<b>MFD</b>								
MFD Solid Waste	209.46	232.21	257.97	650.49	699.64	0.00	0.00	1,350.13
MFD Recycling	27.15	29.54	36.39	93.57	93.08	0.00	0.00	186.65
MFD Organics	8.23	8.19	9.40	20.05	25.82	0.00	0.00	45.87
Subtotal - Disposed	209.46	232.21	257.97	650.49	699.64	0.00	0.00	1,350.13
Subtotal - Diverted	35.38	37.73	45.79	113.62	118.90	0.00	0.00	232.52
Diversion Rate	14.45%	13.98%	15.07%	14.87%	14.53%	0.00%	0.00%	14.69%
<b>Roll-Off</b>								
Roll-Off Solid Waste	26.84	46.36	63.18	172.31	136.38	0.00	0.00	308.69
Roll-Off Recycling	0.00	1.33	0.00	10.53	1.33	0.00	0.00	11.86
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	26.84	46.36	63.18	172.31	136.38	0.00	0.00	308.69
Subtotal - Diverted	0.00	1.33	0.00	10.53	1.33	0.00	0.00	11.86
Diversion Rate	0.00%	2.79%	0.00%	5.76%	0.97%	0.00%	0.00%	3.70%
<b>Residential</b>								
Residential Solid Waste	620.35	638.85	678.45	1,688.07	1,937.65	0.00	0.00	3,625.72
Residential Curbside Recycling	166.52	164.79	178.56	433.30	509.87	0.00	0.00	943.17
Residential Curbside Organics	423.44	393.37	374.29	830.03	1,191.10	0.00	0.00	2,021.13
Subtotal - Disposed	620.35	638.85	678.45	1,688.07	1,937.65	0.00	0.00	3,625.72
Subtotal - Diverted	589.96	558.16	552.85	1,263.33	1,700.97	0.00	0.00	2,964.30
Diversion Rate	48.74%	46.63%	44.90%	42.80%	46.75%	0.00%	0.00%	44.98%
<b>Total Disposed</b>	<b>954.83</b>	<b>1,022.04</b>	<b>1,115.33</b>	<b>2,880.25</b>	<b>3,092.20</b>	<b>0.00</b>	<b>0.00</b>	<b>5,972.45</b>
<b>Total Diverted</b>	<b>678.91</b>	<b>659.43</b>	<b>666.47</b>	<b>1,703.20</b>	<b>2,004.81</b>	<b>0.00</b>	<b>0.00</b>	<b>3,708.01</b>
<b>Total Diversion Rate</b>	<b>41.56%</b>	<b>39.22%</b>	<b>37.40%</b>	<b>37.16%</b>	<b>39.33%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>38.30%</b>
Single-Family Measured Diversion Rate	48.74%	46.63%	44.90%	42.80%	46.75%	0.00%	0.00%	44.98%
Commercial Measured Diversion Rate	21.01%	20.90%	20.64%	26.95%	20.83%	0.00%	0.00%	24.06%
MFD Measured Diversion Rate	14.45%	13.98%	15.07%	14.87%	14.53%	0.00%	0.00%	14.69%
Overall Measured Diversion Rate	41.56%	39.22%	37.40%	37.16%	39.33%	0.00%	0.00%	38.30%

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - JUNE 2020

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2019 - 2020	2019 - 2020
	2011 Tons	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	2020 Tons	Tons Incr/(Decr)	% Change
<b>East Palo Alto</b>												
<b>Commercial<sup>1</sup> and MFD</b>												
Commercial Solid Waste	709.15	718.18	655.81	657.58	762.24	777.73	757.14	700.90	719.42	687.91	(31.51)	-4.38%
MFD Solid Waste	1,324.88	1,246.80	1,327.27	1,357.72	1,257.51	1,306.44	1,382.16	1,301.15	1,280.40	1,350.13	69.73	5.45%
Roll-Off Solid Waste	348.11	668.87	637.64	573.68	503.91	353.88	321.92	442.61	513.77	308.69	(205.08)	-39.92%
Commercial Recycling	261.62	826.20	254.30	259.70	260.44	273.01	294.59	342.66	367.51	270.93	(96.58)	-26.28%
MFD Recycling	13.05	92.35	107.05	133.91	169.59	182.81	193.46	191.78	190.56	186.65	(3.91)	-2.05%
Roll-Off Recycling	14.64	12.39	3.65	16.83	12.31	15.30	9.25	14.74	12.92	11.86	(1.06)	-8.20%
Commercial Organics	158.46	153.47	152.68	230.78	244.97	267.79	266.26	305.48	297.85	228.40	(69.45)	-23.32%
MFD Organics	27.81	29.44	42.00	39.00	41.03	35.54	43.72	45.51	41.32	45.87	4.55	11.01%
Roll-Off Organics	0.00	9.94	2.79	0.00	8.54	185.02	189.19	172.77	0.00	0.00	0.00	0.00%
<b>SUBTOTAL - Disposed Tons</b>	<b>2,382.14</b>	<b>2,633.85</b>	<b>2,620.72</b>	<b>2,588.98</b>	<b>2,523.66</b>	<b>2,438.05</b>	<b>2,461.22</b>	<b>2,444.66</b>	<b>2,513.59</b>	<b>2,346.73</b>	<b>(166.86)</b>	<b>-6.64%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>475.58</b>	<b>1,123.79</b>	<b>562.47</b>	<b>680.22</b>	<b>736.88</b>	<b>959.47</b>	<b>996.47</b>	<b>1,072.94</b>	<b>910.16</b>	<b>743.71</b>	<b>(166.45)</b>	<b>-18.29%</b>
<b>Residential</b>												
Residential Solid Waste	3,112.27	3,155.61	3,106.13	3,210.51	3,347.60	3,447.47	3,514.29	3,362.71	3,341.85	3,625.72	283.87	8.49%
Residential Curbside Recycling	649.47	645.50	677.95	717.09	750.94	806.52	872.83	835.28	806.68	943.17	136.49	16.92%
Residential Curbside Organics	1,727.00	1,711.36	1,840.73	1,756.25	1,815.32	1,960.86	1,935.62	1,815.79	1,931.81	2,021.13	89.32	4.62%
<b>SUBTOTAL - Disposed Tons</b>	<b>3,112.27</b>	<b>3,155.61</b>	<b>3,106.13</b>	<b>3,210.51</b>	<b>3,347.60</b>	<b>3,447.47</b>	<b>3,514.29</b>	<b>3,362.71</b>	<b>3,341.85</b>	<b>3,625.72</b>	<b>283.87</b>	<b>8.49%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>2,376.47</b>	<b>2,356.86</b>	<b>2,518.68</b>	<b>2,473.34</b>	<b>2,566.26</b>	<b>2,767.38</b>	<b>2,808.45</b>	<b>2,651.07</b>	<b>2,738.49</b>	<b>2,964.30</b>	<b>225.81</b>	<b>8.25%</b>
<b>Commercial/MFD and Residential</b>												
<b>TOTAL TONS DISPOSED</b>	<b>5,494.41</b>	<b>5,789.46</b>	<b>5,726.85</b>	<b>5,799.49</b>	<b>5,871.26</b>	<b>5,885.52</b>	<b>5,975.51</b>	<b>5,807.37</b>	<b>5,855.44</b>	<b>5,972.45</b>		
<b>TOTAL TONS DIVERTED</b>	<b>2,852.05</b>	<b>3,480.65</b>	<b>3,081.15</b>	<b>3,153.56</b>	<b>3,303.14</b>	<b>3,726.85</b>	<b>3,804.92</b>	<b>3,724.01</b>	<b>3,648.65</b>	<b>3,708.01</b>		
<b>COMMERCIAL DIVERSION RATE</b>	<b>16.64%</b>	<b>29.91%</b>	<b>17.67%</b>	<b>20.81%</b>	<b>22.60%</b>	<b>28.24%</b>	<b>28.82%</b>	<b>30.50%</b>	<b>26.58%</b>	<b>24.06%</b>		
<b>MFD DIVERSION RATE</b>	<b>2.99%</b>	<b>8.90%</b>	<b>10.10%</b>	<b>11.30%</b>	<b>14.35%</b>	<b>14.32%</b>	<b>14.65%</b>	<b>15.42%</b>	<b>15.33%</b>	<b>14.69%</b>		
<b>RESIDENTIAL DIVERSION RATE</b>	<b>43.30%</b>	<b>42.76%</b>	<b>44.78%</b>	<b>43.52%</b>	<b>43.39%</b>	<b>44.53%</b>	<b>44.42%</b>	<b>44.08%</b>	<b>45.04%</b>	<b>44.98%</b>		
<b>TOTAL DIVERSION RATE</b>	<b>34.17%</b>	<b>37.55%</b>	<b>34.98%</b>	<b>35.22%</b>	<b>36.00%</b>	<b>38.77%</b>	<b>38.90%</b>	<b>39.07%</b>	<b>38.39%</b>	<b>38.30%</b>		

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2020**

MEMBER AGENCY	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2020 Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>FOSTER CITY</b>								
<b>Commercial</b>								
Commercial Solid Waste	159.38	171.12	218.78	692.94	549.28	0.00	0.00	1,242.22
Commercial Recycling	76.78	74.37	81.04	322.06	232.19	0.00	0.00	554.25
Commercial Organics	90.93	90.14	109.35	535.97	290.42	0.00	0.00	826.39
Subtotal - Disposed	159.38	171.12	218.78	692.94	549.28	0.00	0.00	1,242.22
Subtotal - Diverted	167.71	164.51	190.39	858.03	522.61	0.00	0.00	1,380.64
Diversion Rate	51.27%	49.02%	46.53%	55.32%	48.76%	0.00%	0.00%	52.64%
<b>MFD</b>								
MFD Solid Waste	226.82	265.28	294.45	729.20	786.55	0.00	0.00	1,515.75
MFD Recycling	82.51	83.51	92.62	265.79	258.64	0.00	0.00	524.43
MFD Organics	5.33	5.44	6.69	27.57	17.46	0.00	0.00	45.03
Subtotal - Disposed	226.82	265.28	294.45	729.20	786.55	0.00	0.00	1,515.75
Subtotal - Diverted	87.84	88.95	99.31	293.36	276.10	0.00	0.00	569.46
Diversion Rate	27.92%	25.11%	25.22%	28.69%	25.98%	0.00%	0.00%	27.31%
<b>Roll-Off</b>								
Roll-Off Solid Waste	40.08	39.27	47.02	176.74	126.37	0.00	0.00	303.11
Roll-Off Recycling	8.03	6.93	10.80	40.94	25.76	0.00	0.00	66.70
Roll-Off Organics	33.08	28.53	42.49	106.51	104.10	0.00	0.00	210.61
Subtotal - Disposed	40.08	39.27	47.02	176.74	126.37	0.00	0.00	303.11
Subtotal - Diverted	41.11	35.46	53.29	147.45	129.86	0.00	0.00	277.31
Diversion Rate	50.63%	47.45%	53.13%	45.48%	50.68%	0.00%	0.00%	47.78%
<b>Residential</b>								
Residential Solid Waste	264.54	306.42	318.09	778.40	889.05	0.00	0.00	1,667.45
Residential Curbside Recycling	200.18	203.27	211.88	547.77	615.33	0.00	0.00	1,163.10
Residential Curbside Organics	262.28	310.02	287.64	675.26	859.94	0.00	0.00	1,535.20
Subtotal - Disposed	264.54	306.42	318.09	778.40	889.05	0.00	0.00	1,667.45
Subtotal - Diverted	462.46	513.29	499.52	1,223.03	1,475.27	0.00	0.00	2,698.30
Diversion Rate	63.61%	62.62%	61.10%	61.11%	62.40%	0.00%	0.00%	61.81%
<b>Total Disposed</b>	<b>690.82</b>	<b>782.09</b>	<b>878.34</b>	<b>2,377.28</b>	<b>2,351.25</b>	<b>0.00</b>	<b>0.00</b>	<b>4,728.53</b>
<b>Total Diverted</b>	<b>759.12</b>	<b>802.21</b>	<b>842.51</b>	<b>2,521.87</b>	<b>2,403.84</b>	<b>0.00</b>	<b>0.00</b>	<b>4,925.71</b>
<b>Total Diversion Rate</b>	<b>52.36%</b>	<b>50.63%</b>	<b>48.96%</b>	<b>51.48%</b>	<b>50.55%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>51.02%</b>
Single-Family Measured Diversion Rate	63.61%	62.62%	61.10%	61.11%	62.40%	0.00%	0.00%	61.81%
Commercial Measured Diversion Rate	41.04%	37.79%	37.97%	44.82%	38.84%	0.00%	0.00%	42.12%
MFD Measured Diversion Rate	27.92%	25.11%	25.22%	28.69%	25.98%	0.00%	0.00%	27.31%
Overall Measured Diversion Rate	52.36%	50.63%	48.96%	51.48%	50.55%	0.00%	0.00%	51.02%

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - JUNE 2020

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2019 - 2020	2019 - 2020
	2011 Tons	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	2020 Tons	Tons Incr/(Decr)	% Change	
<b>Foster City</b>													
<b>Commercial<sup>1</sup> and MFD</b>													
Commercial Solid Waste	1,773.08	1,663.17	1,415.18	1,364.41	1,305.49	1,340.15	1,485.88	1,409.75	1,540.77	1,242.22	(298.55)	-19.38%	
MFD Solid Waste	2,195.44	1,490.95	1,629.73	1,575.60	1,558.09	1,504.64	1,494.74	1,461.67	1,474.23	1,515.75	41.52	2.82%	
Roll-Off Solid Waste	1,025.84	713.34	639.21	564.68	534.29	492.98	511.36	561.15	519.68	303.11	(216.57)	-41.67%	
Commercial Recycling	312.09	481.71	482.33	501.72	507.89	601.38	673.03	642.45	629.58	554.25	(75.33)	-11.97%	
MFD Recycling	272.80	290.18	373.32	453.51	465.65	525.58	572.58	564.55	533.07	524.43	(8.64)	-1.62%	
Roll-Off Recycling	25.98	14.19	13.37	3.55	5.59	10.91	7.47	18.54	46.86	66.70	19.84	42.34%	
Commercial Organics	739.38	758.01	900.72	939.18	950.55	1,059.93	1,126.34	1,208.30	1,212.42	826.39	(386.03)	-31.84%	
MFD Organics	17.86	14.67	28.21	19.57	17.91	20.27	53.52	59.22	63.44	45.03	(18.41)	-29.02%	
Roll-Off Organics	128.44	289.19	251.20	262.93	287.39	317.52	333.19	241.36	242.93	210.61	(32.32)	-13.30%	
<b>SUBTOTAL - Disposed Tons</b>	<b>4,994.36</b>	<b>3,867.46</b>	<b>3,684.12</b>	<b>3,504.69</b>	<b>3,397.87</b>	<b>3,337.77</b>	<b>3,491.98</b>	<b>3,432.57</b>	<b>3,534.68</b>	<b>3,061.08</b>	<b>(473.60)</b>	<b>-13.40%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>1,496.55</b>	<b>1,847.95</b>	<b>2,049.15</b>	<b>2,180.46</b>	<b>2,234.98</b>	<b>2,535.59</b>	<b>2,766.13</b>	<b>2,734.42</b>	<b>2,728.30</b>	<b>2,227.41</b>	<b>(500.89)</b>	<b>-18.36%</b>	
<b>Residential</b>													
Residential Solid Waste	1,474.10	1,610.89	1,592.84	1,523.79	1,564.54	1,627.84	1,649.07	1,581.22	1,544.70	1,667.45	122.75	7.95%	
Residential Curbside Recycling	1,188.07	1,178.92	1,179.49	1,158.84	1,186.80	1,229.45	1,188.16	1,149.83	1,101.91	1,163.10	61.19	5.55%	
Residential Curbside Organics	1,337.01	1,400.72	1,384.53	1,288.58	1,285.39	1,404.81	1,444.30	1,425.21	1,512.33	1,535.20	22.87	1.51%	
<b>SUBTOTAL - Disposed Tons</b>	<b>1,474.10</b>	<b>1,610.89</b>	<b>1,592.84</b>	<b>1,523.79</b>	<b>1,564.54</b>	<b>1,627.84</b>	<b>1,649.07</b>	<b>1,581.22</b>	<b>1,544.70</b>	<b>1,667.45</b>	<b>122.75</b>	<b>7.95%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>2,525.08</b>	<b>2,579.64</b>	<b>2,564.02</b>	<b>2,447.42</b>	<b>2,472.19</b>	<b>2,634.26</b>	<b>2,632.46</b>	<b>2,575.04</b>	<b>2,614.24</b>	<b>2,698.30</b>	<b>84.06</b>	<b>3.22%</b>	
<b>Commercial/MFD and Residential</b>													
<b>TOTAL TONS DISPOSED</b>	<b>6,468.46</b>	<b>5,478.35</b>	<b>5,276.96</b>	<b>5,028.48</b>	<b>4,962.41</b>	<b>4,965.61</b>	<b>5,141.05</b>	<b>5,013.79</b>	<b>5,079.38</b>	<b>4,728.53</b>			
<b>TOTAL TONS DIVERTED</b>	<b>4,021.63</b>	<b>4,427.59</b>	<b>4,613.17</b>	<b>4,627.88</b>	<b>4,707.17</b>	<b>5,169.85</b>	<b>5,398.59</b>	<b>5,309.46</b>	<b>5,342.54</b>	<b>4,925.71</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>23.06%</b>	<b>32.33%</b>	<b>35.74%</b>	<b>38.35%</b>	<b>39.68%</b>	<b>43.17%</b>	<b>44.20%</b>	<b>44.34%</b>	<b>43.56%</b>	<b>42.12%</b>			
<b>MFD DIVERSION RATE</b>	<b>11.69%</b>	<b>16.98%</b>	<b>19.77%</b>	<b>23.09%</b>	<b>23.68%</b>	<b>26.62%</b>	<b>29.52%</b>	<b>29.91%</b>	<b>28.81%</b>	<b>27.31%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>63.14%</b>	<b>61.56%</b>	<b>61.68%</b>	<b>61.63%</b>	<b>61.24%</b>	<b>61.81%</b>	<b>61.48%</b>	<b>61.96%</b>	<b>62.86%</b>	<b>61.81%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>38.34%</b>	<b>44.70%</b>	<b>46.64%</b>	<b>47.93%</b>	<b>48.68%</b>	<b>51.01%</b>	<b>51.22%</b>	<b>51.43%</b>	<b>51.26%</b>	<b>51.02%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2020**

MEMBER AGENCY	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2020 Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>HILLSBOROUGH</b>								
<b>Commercial</b>								
Commercial Solid Waste	9.67	10.53	12.05	57.64	32.25	0.00	0.00	89.89
Commercial Recycling	3.96	9.81	14.18	51.05	27.95	0.00	0.00	79.00
Commercial Organics	18.44	11.29	5.86	51.13	35.59	0.00	0.00	86.72
Subtotal - Disposed	9.67	10.53	12.05	57.64	32.25	0.00	0.00	89.89
Subtotal - Diverted	22.40	21.10	20.04	102.18	63.54	0.00	0.00	165.72
Diversion Rate	69.85%	66.71%	62.45%	63.93%	66.33%	0.00%	0.00%	64.83%
<b>MFD</b>								
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
<b>Roll-Off</b>								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
<b>Residential</b>								
Residential Solid Waste	215.73	218.52	244.92	592.51	679.17	0.00	0.00	1,271.68
Residential Curbside Recycling	184.58	160.33	178.40	468.56	523.31	0.00	0.00	991.87
Residential Curbside Organics	398.75	470.94	499.13	1,188.99	1,368.82	0.00	0.00	2,557.81
Subtotal - Disposed	215.73	218.52	244.92	592.51	679.17	0.00	0.00	1,271.68
Subtotal - Diverted	583.33	631.27	677.53	1,657.55	1,892.13	0.00	0.00	3,549.68
Diversion Rate	73.00%	74.29%	73.45%	73.67%	73.59%	0.00%	0.00%	73.62%
<b>Total Disposed</b>	<b>225.40</b>	<b>229.05</b>	<b>256.97</b>	<b>650.15</b>	<b>711.42</b>	<b>0.00</b>	<b>0.00</b>	<b>1,361.57</b>
<b>Total Diverted</b>	<b>605.73</b>	<b>652.37</b>	<b>697.57</b>	<b>1,759.73</b>	<b>1,955.67</b>	<b>0.00</b>	<b>0.00</b>	<b>3,715.40</b>
<b>Total Diversion Rate</b>	<b>72.88%</b>	<b>74.01%</b>	<b>73.08%</b>	<b>73.02%</b>	<b>73.33%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>73.18%</b>
Single-Family Measured Diversion Rate	73.00%	74.29%	73.45%	73.67%	73.59%	0.00%	0.00%	73.62%
Commercial Measured Diversion Rate	69.85%	66.71%	62.45%	63.93%	66.33%	0.00%	0.00%	64.83%
MFD Measured Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Overall Measured Diversion Rate	72.88%	74.01%	73.08%	73.02%	73.33%	0.00%	0.00%	73.18%

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - JUNE 2020

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2019 - 2020	2019 - 2020
	2011 Tons	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	2020 Tons	Tons Incr/(Decr)	% Change	
<b>Hillsborough</b>													
<b>Commercial<sup>1</sup> and MFD</b>													
Commercial Solid Waste	253.70	201.93	203.50	124.63	152.77	168.85	163.11	128.55	116.46	89.89	(26.57)	-22.81%	
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Roll-Off Solid Waste	5.24	1.80	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Recycling	386.36	84.99	203.70	161.45	175.45	205.41	108.08	186.89	243.42	79.00	(164.42)	-67.55%	
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Roll-Off Recycling	0.00	10.32	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Organics	140.81	118.30	198.71	155.57	229.49	204.56	267.64	183.51	119.74	86.72	(33.02)	-27.58%	
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Roll-Off Organics	7.54	5.52	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
<b>SUBTOTAL - Disposed Tons</b>	<b>258.94</b>	<b>203.73</b>	<b>203.50</b>	<b>124.63</b>	<b>152.77</b>	<b>168.85</b>	<b>163.11</b>	<b>128.55</b>	<b>116.46</b>	<b>89.89</b>	<b>(26.57)</b>	<b>-22.81%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>534.71</b>	<b>219.13</b>	<b>402.41</b>	<b>317.02</b>	<b>404.94</b>	<b>409.97</b>	<b>375.72</b>	<b>370.40</b>	<b>363.16</b>	<b>165.72</b>	<b>(197.44)</b>	<b>-54.37%</b>	
<b>Residential</b>													
Residential Solid Waste	1,543.19	1,180.20	1,103.82	1,080.45	1,111.38	1,140.56	1,175.47	1,127.14	1,228.93	1,271.68	42.75	3.48%	
Residential Curbside Recycling	1,272.26	917.62	946.87	940.68	944.76	977.59	964.89	957.02	908.50	991.87	83.37	9.18%	
Residential Curbside Organics	1,887.52	2,156.07	2,182.22	2,068.02	2,090.00	2,270.48	2,430.35	2,374.60	2,467.83	2,557.81	89.98	3.65%	
<b>SUBTOTAL - Disposed Tons</b>	<b>1,543.19</b>	<b>1,180.20</b>	<b>1,103.82</b>	<b>1,080.45</b>	<b>1,111.38</b>	<b>1,140.56</b>	<b>1,175.47</b>	<b>1,127.14</b>	<b>1,228.93</b>	<b>1,271.68</b>	<b>42.75</b>	<b>3.48%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>3,159.78</b>	<b>3,073.69</b>	<b>3,129.09</b>	<b>3,008.70</b>	<b>3,034.76</b>	<b>3,248.07</b>	<b>3,395.24</b>	<b>3,331.62</b>	<b>3,376.33</b>	<b>3,549.68</b>	<b>173.35</b>	<b>5.13%</b>	
<b>Commercial/MFD and Residential</b>													
<b>TOTAL TONS DISPOSED</b>	<b>1,802.13</b>	<b>1,383.93</b>	<b>1,307.32</b>	<b>1,205.08</b>	<b>1,264.15</b>	<b>1,309.41</b>	<b>1,338.58</b>	<b>1,255.69</b>	<b>1,345.39</b>	<b>1,361.57</b>			
<b>TOTAL TONS DIVERTED</b>	<b>3,694.49</b>	<b>3,292.82</b>	<b>3,531.50</b>	<b>3,325.72</b>	<b>3,439.70</b>	<b>3,658.04</b>	<b>3,770.96</b>	<b>3,702.02</b>	<b>3,739.49</b>	<b>3,715.40</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>67.37%</b>	<b>51.82%</b>	<b>66.41%</b>	<b>71.78%</b>	<b>72.61%</b>	<b>70.83%</b>	<b>69.73%</b>	<b>74.24%</b>	<b>75.72%</b>	<b>64.83%</b>			
<b>MFD DIVERSION RATE</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>67.19%</b>	<b>72.26%</b>	<b>73.92%</b>	<b>73.58%</b>	<b>73.19%</b>	<b>74.01%</b>	<b>74.28%</b>	<b>74.72%</b>	<b>73.31%</b>	<b>73.62%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>67.21%</b>	<b>70.41%</b>	<b>72.98%</b>	<b>73.40%</b>	<b>73.13%</b>	<b>73.64%</b>	<b>73.80%</b>	<b>74.67%</b>	<b>73.54%</b>	<b>73.18%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2020**

MEMBER AGENCY	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2020 Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>MENLO PARK</b>								
<b>Commercial</b>								
Commercial Solid Waste	509.13	548.31	624.05	2,136.76	1,681.49	0.00	0.00	3,818.25
Commercial Recycling	139.25	163.02	175.62	808.77	477.89	0.00	0.00	1,286.66
Commercial Organics	210.57	208.80	219.40	1,658.49	638.77	0.00	0.00	2,297.26
Subtotal - Disposed	509.13	548.31	624.05	2,136.76	1,681.49	0.00	0.00	3,818.25
Subtotal - Diverted	349.82	371.82	395.02	2,467.26	1,116.66	0.00	0.00	3,583.92
Diversion Rate	40.73%	40.41%	38.76%	53.59%	39.91%	0.00%	0.00%	48.42%
<b>MFD</b>								
MFD Solid Waste	186.86	193.84	213.32	568.42	594.02	0.00	0.00	1,162.44
MFD Recycling	60.89	63.03	72.73	204.52	196.65	0.00	0.00	401.17
MFD Organics	10.34	12.44	13.30	34.83	36.08	0.00	0.00	70.91
Subtotal - Disposed	186.86	193.84	213.32	568.42	594.02	0.00	0.00	1,162.44
Subtotal - Diverted	71.23	75.47	86.03	239.35	232.73	0.00	0.00	472.08
Diversion Rate	27.60%	28.02%	28.74%	29.63%	28.15%	0.00%	0.00%	28.88%
<b>Roll-Off</b>								
Roll-Off Solid Waste	24.29	32.80	29.24	123.91	86.33	0.00	0.00	210.24
Roll-Off Recycling	22.87	11.31	15.46	247.49	49.64	0.00	0.00	297.13
Roll-Off Organics	10.19	22.55	20.87	253.38	53.61	0.00	0.00	306.99
Subtotal - Disposed	24.29	32.80	29.24	123.91	86.33	0.00	0.00	210.24
Subtotal - Diverted	33.06	33.86	36.33	500.87	103.25	0.00	0.00	604.12
Diversion Rate	57.65%	50.80%	55.41%	80.17%	54.46%	0.00%	0.00%	74.18%
<b>Residential</b>								
Residential Solid Waste	391.01	406.14	436.33	1,062.66	1,233.48	0.00	0.00	2,296.14
Residential Curbside Recycling	321.01	299.42	321.25	817.16	941.68	0.00	0.00	1,758.84
Residential Curbside Organics	627.44	778.57	706.28	1,849.69	2,112.29	0.00	0.00	3,961.98
Subtotal - Disposed	391.01	406.14	436.33	1,062.66	1,233.48	0.00	0.00	2,296.14
Subtotal - Diverted	948.45	1,077.99	1,027.53	2,666.85	3,053.97	0.00	0.00	5,720.82
Diversion Rate	70.81%	72.63%	70.19%	71.51%	71.23%	0.00%	0.00%	71.36%
<b>Total Disposed</b>	<b>1,111.29</b>	<b>1,181.09</b>	<b>1,302.94</b>	<b>3,891.75</b>	<b>3,595.32</b>	<b>0.00</b>	<b>0.00</b>	<b>7,487.07</b>
<b>Total Diverted</b>	<b>1,402.56</b>	<b>1,559.14</b>	<b>1,544.91</b>	<b>5,874.33</b>	<b>4,506.61</b>	<b>0.00</b>	<b>0.00</b>	<b>10,380.94</b>
<b>Total Diversion Rate</b>	<b>55.79%</b>	<b>56.90%</b>	<b>54.25%</b>	<b>60.15%</b>	<b>55.62%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>58.10%</b>
Single-Family Measured Diversion Rate	70.81%	72.63%	70.19%	71.51%	71.23%	0.00%	0.00%	71.36%
Commercial Measured Diversion Rate	38.67%	38.31%	37.38%	53.13%	38.08%	0.00%	0.00%	47.31%
MFD Measured Diversion Rate	27.60%	28.02%	28.74%	29.63%	28.15%	0.00%	0.00%	28.88%
Overall Measured Diversion Rate	55.79%	56.90%	54.25%	60.15%	55.62%	0.00%	0.00%	58.10%

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - JUNE 2020

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2019 - 2020	2019 - 2020
	2011 Tons	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	2020 Tons	Tons Incr/(Decr)	% Change	
<b>Menlo Park</b>													
<b>Commercial<sup>1</sup> and MFD</b>													
Commercial Solid Waste	5,549.97	5,080.46	4,638.09	4,526.40	4,734.03	4,662.31	4,968.32	4,949.94	4,848.84	3,818.25	(1,030.59)	-21.25%	
MFD Solid Waste	1,339.34	1,003.16	1,067.20	1,052.51	1,106.33	1,109.36	1,110.60	1,137.11	1,145.90	1,162.44	16.54	1.44%	
Roll-Off Solid Waste	348.50	294.83	205.59	227.45	274.50	250.38	275.69	364.83	324.90	210.24	(114.66)	-35.29%	
Commercial Recycling	974.46	1,258.39	1,354.68	1,390.66	1,521.95	1,606.71	1,886.00	2,020.29	1,949.52	1,286.66	(662.86)	-34.00%	
MFD Recycling	255.18	289.44	362.29	367.57	390.27	414.00	417.48	424.48	416.37	401.17	(15.20)	-3.65%	
Roll-Off Recycling	321.32	148.31	228.51	356.36	429.67	398.08	454.11	568.07	657.55	297.13	(360.42)	-54.81%	
Commercial Organics	1,679.48	1,794.55	2,022.04	1,940.30	2,164.69	2,823.30	3,493.13	3,931.89	4,036.85	2,297.26	(1,739.59)	-43.09%	
MFD Organics	58.60	47.82	58.96	59.47	57.22	60.66	66.93	72.47	78.53	70.91	(7.62)	-9.70%	
Roll-Off Organics	51.24	225.32	147.85	107.17	81.09	180.06	143.94	218.89	727.40	306.99	(420.41)	-57.80%	
<b>SUBTOTAL - Disposed Tons</b>	<b>7,237.81</b>	<b>6,378.45</b>	<b>5,910.88</b>	<b>5,806.36</b>	<b>6,114.86</b>	<b>6,022.05</b>	<b>6,354.61</b>	<b>6,451.88</b>	<b>6,319.64</b>	<b>5,190.93</b>	<b>(1,128.71)</b>	<b>-17.86%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>3,340.28</b>	<b>3,763.83</b>	<b>4,174.33</b>	<b>4,221.53</b>	<b>4,644.89</b>	<b>5,482.81</b>	<b>6,461.59</b>	<b>7,236.09</b>	<b>7,866.22</b>	<b>4,660.12</b>	<b>(3,206.10)</b>	<b>-40.76%</b>	
<b>Residential</b>													
Residential Solid Waste	2,107.19	2,175.06	2,146.83	2,120.73	2,179.89	2,236.26	2,257.24	2,179.38	2,140.23	2,296.14	155.91	7.28%	
Residential Curbside Recycling	1,722.62	1,785.86	1,769.40	1,743.94	1,781.33	1,780.80	1,794.67	1,797.49	1,647.84	1,758.84	111.00	6.74%	
Residential Curbside Organics	4,054.99	3,947.71	3,976.70	3,675.36	3,597.58	3,922.29	4,099.12	3,833.91	4,100.51	3,961.98	(138.53)	-3.38%	
<b>SUBTOTAL - Disposed Tons</b>	<b>2,107.19</b>	<b>2,175.06</b>	<b>2,146.83</b>	<b>2,120.73</b>	<b>2,179.89</b>	<b>2,236.26</b>	<b>2,257.24</b>	<b>2,179.38</b>	<b>2,140.23</b>	<b>2,296.14</b>	<b>155.91</b>	<b>7.28%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>5,777.61</b>	<b>5,733.57</b>	<b>5,746.10</b>	<b>5,419.30</b>	<b>5,378.91</b>	<b>5,703.09</b>	<b>5,893.79</b>	<b>5,631.40</b>	<b>5,748.35</b>	<b>5,720.82</b>	<b>(27.53)</b>	<b>-0.48%</b>	
<b>Commercial/MFD and Residential</b>													
<b>TOTAL TONS DISPOSED</b>	<b>9,345.00</b>	<b>8,553.51</b>	<b>8,057.71</b>	<b>7,927.09</b>	<b>8,294.75</b>	<b>8,258.31</b>	<b>8,611.85</b>	<b>8,631.26</b>	<b>8,459.87</b>	<b>7,487.07</b>			
<b>TOTAL TONS DIVERTED</b>	<b>9,117.89</b>	<b>9,497.40</b>	<b>9,920.43</b>	<b>9,640.83</b>	<b>10,023.80</b>	<b>11,185.90</b>	<b>12,355.38</b>	<b>12,867.49</b>	<b>13,614.57</b>	<b>10,380.94</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>31.58%</b>	<b>37.11%</b>	<b>41.39%</b>	<b>42.10%</b>	<b>43.17%</b>	<b>47.66%</b>	<b>50.42%</b>	<b>52.86%</b>	<b>55.45%</b>	<b>47.31%</b>			
<b>MFD DIVERSION RATE</b>	<b>18.98%</b>	<b>25.16%</b>	<b>28.30%</b>	<b>28.86%</b>	<b>28.80%</b>	<b>29.97%</b>	<b>30.37%</b>	<b>30.41%</b>	<b>30.16%</b>	<b>28.88%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>73.28%</b>	<b>72.50%</b>	<b>72.80%</b>	<b>71.87%</b>	<b>71.16%</b>	<b>71.83%</b>	<b>72.31%</b>	<b>72.10%</b>	<b>72.87%</b>	<b>71.36%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>49.38%</b>	<b>52.61%</b>	<b>55.18%</b>	<b>54.88%</b>	<b>54.72%</b>	<b>57.53%</b>	<b>58.93%</b>	<b>59.85%</b>	<b>61.68%</b>	<b>58.10%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2020**

MEMBER AGENCY	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2020 Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>NORTH FAIR OAKS</b>								
<b>Commercial</b>								
Commercial Solid Waste	141.76	133.97	139.28	482.32	415.01	0.00	0.00	897.33
Commercial Recycling	42.63	43.55	53.51	173.91	139.69	0.00	0.00	313.60
Commercial Organics	21.20	20.21	24.43	113.26	65.84	0.00	0.00	179.10
Subtotal - Disposed	141.76	133.97	139.28	482.32	415.01	0.00	0.00	897.33
Subtotal - Diverted	63.83	63.76	77.94	287.17	205.53	0.00	0.00	492.70
Diversion Rate	31.05%	32.25%	35.88%	37.32%	33.12%	0.00%	0.00%	35.45%
<b>MFD</b>								
MFD Solid Waste	71.79	70.87	68.45	219.99	211.11	0.00	0.00	431.10
MFD Recycling	11.46	13.55	13.48	36.09	38.49	0.00	0.00	74.58
MFD Organics	1.60	1.69	1.74	5.02	5.03	0.00	0.00	10.05
Subtotal - Disposed	71.79	70.87	68.45	219.99	211.11	0.00	0.00	431.10
Subtotal - Diverted	13.06	15.24	15.22	41.11	43.52	0.00	0.00	84.63
Diversion Rate	15.39%	17.70%	18.19%	15.74%	17.09%	0.00%	0.00%	16.41%
<b>Roll-Off</b>								
Roll-Off Solid Waste	0.00	3.09	0.00	2.87	3.09	0.00	0.00	5.96
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	3.09	0.00	2.87	3.09	0.00	0.00	5.96
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
<b>Residential</b>								
Residential Solid Waste	265.17	275.40	282.49	712.61	823.06	0.00	0.00	1,535.67
Residential Curbside Recycling	108.85	106.02	111.85	282.28	326.72	0.00	0.00	609.00
Residential Curbside Organics	207.71	212.21	204.97	507.51	624.89	0.00	0.00	1,132.40
Subtotal - Disposed	265.17	275.40	282.49	712.61	823.06	0.00	0.00	1,535.67
Subtotal - Diverted	316.56	318.23	316.82	789.79	951.61	0.00	0.00	1,741.40
Diversion Rate	54.42%	53.61%	52.86%	52.57%	53.62%	0.00%	0.00%	53.14%
<b>Total Disposed</b>	<b>478.72</b>	<b>483.33</b>	<b>490.22</b>	<b>1,417.79</b>	<b>1,452.27</b>	<b>0.00</b>	<b>0.00</b>	<b>2,870.06</b>
<b>Total Diverted</b>	<b>393.45</b>	<b>397.23</b>	<b>409.98</b>	<b>1,118.07</b>	<b>1,200.66</b>	<b>0.00</b>	<b>0.00</b>	<b>2,318.73</b>
<b>Total Diversion Rate</b>	<b>45.11%</b>	<b>45.11%</b>	<b>45.54%</b>	<b>44.09%</b>	<b>45.26%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>44.69%</b>
Single-Family Measured Diversion Rate	54.42%	53.61%	52.86%	52.57%	53.62%	0.00%	0.00%	53.14%
Commercial Measured Diversion Rate	26.47%	27.53%	30.96%	31.77%	28.36%	0.00%	0.00%	30.20%
MFD Measured Diversion Rate	15.39%	17.70%	18.19%	15.74%	17.09%	0.00%	0.00%	16.41%
Overall Measured Diversion Rate	45.11%	45.11%	45.54%	44.09%	45.26%	0.00%	0.00%	44.69%

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - JUNE 2020

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2019 - 2020	2019 - 2020
	2011 Tons	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	2020 Tons	Tons Incr/(Decr)	% Change	
<b>North Fair Oaks</b>													
<b>Commercial<sup>1</sup> and MFD</b>													
Commercial Solid Waste	777.22	930.81	965.58	974.48	1,042.75	1,045.12	1,046.68	999.97	1,022.23	897.33	(124.90)	-12.22%	
MFD Solid Waste	352.88	367.83	468.41	487.02	497.01	495.30	482.97	464.83	483.03	431.10	(51.93)	-10.75%	
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	2.09	3.52	4.27	5.96	1.69	39.58%	
Commercial Recycling	218.64	245.56	244.53	268.69	324.54	351.83	386.23	402.00	418.64	313.60	(105.04)	-25.09%	
MFD Recycling	52.35	49.29	58.98	57.37	67.18	75.44	78.03	80.04	84.20	74.58	(9.62)	-11.43%	
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Organics	181.55	181.07	182.28	209.42	249.34	247.86	215.35	200.94	208.87	179.10	(29.77)	-14.25%	
MFD Organics	1.49	1.00	0.40	1.11	1.33	4.33	7.81	7.71	9.16	10.05	0.89	9.72%	
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
<b>SUBTOTAL - Disposed Tons</b>	<b>1,130.10</b>	<b>1,298.64</b>	<b>1,433.99</b>	<b>1,461.50</b>	<b>1,539.76</b>	<b>1,540.42</b>	<b>1,531.74</b>	<b>1,468.32</b>	<b>1,509.53</b>	<b>1,334.39</b>	<b>(175.14)</b>	<b>-11.60%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>454.03</b>	<b>476.92</b>	<b>486.19</b>	<b>536.59</b>	<b>642.39</b>	<b>679.46</b>	<b>687.42</b>	<b>690.69</b>	<b>720.87</b>	<b>577.33</b>	<b>(143.54)</b>	<b>-19.91%</b>	
<b>Residential</b>													
Residential Solid Waste	1,166.61	1,328.40	1,385.93	1,386.64	1,388.67	1,496.24	1,508.37	1,493.86	1,438.87	1,535.67	96.80	6.73%	
Residential Curbside Recycling	457.67	553.08	570.45	567.33	570.38	605.07	591.16	583.91	593.18	609.00	15.82	2.67%	
Residential Curbside Organics	1,011.49	1,018.43	1,056.90	966.06	966.74	1,051.13	1,070.19	1,035.91	1,068.78	1,132.40	63.62	5.95%	
<b>SUBTOTAL - Disposed Tons</b>	<b>1,166.61</b>	<b>1,328.40</b>	<b>1,385.93</b>	<b>1,386.64</b>	<b>1,388.67</b>	<b>1,496.24</b>	<b>1,508.37</b>	<b>1,493.86</b>	<b>1,438.87</b>	<b>1,535.67</b>	<b>96.80</b>	<b>6.73%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>1,469.16</b>	<b>1,571.51</b>	<b>1,627.35</b>	<b>1,533.39</b>	<b>1,537.12</b>	<b>1,656.20</b>	<b>1,661.35</b>	<b>1,619.82</b>	<b>1,661.96</b>	<b>1,741.40</b>	<b>79.44</b>	<b>4.78%</b>	
<b>Commercial/MFD and Residential</b>													
<b>TOTAL TONS DISPOSED</b>	<b>2,296.71</b>	<b>2,627.04</b>	<b>2,819.92</b>	<b>2,848.14</b>	<b>2,928.43</b>	<b>3,036.66</b>	<b>3,040.11</b>	<b>2,962.18</b>	<b>2,948.40</b>	<b>2,870.06</b>			
<b>TOTAL TONS DIVERTED</b>	<b>1,923.19</b>	<b>2,048.43</b>	<b>2,113.54</b>	<b>2,069.98</b>	<b>2,179.51</b>	<b>2,335.66</b>	<b>2,348.77</b>	<b>2,310.51</b>	<b>2,382.83</b>	<b>2,318.73</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>28.66%</b>	<b>26.86%</b>	<b>25.32%</b>	<b>26.86%</b>	<b>29.44%</b>	<b>30.61%</b>	<b>30.98%</b>	<b>31.99%</b>	<b>32.32%</b>	<b>30.20%</b>			
<b>MFD DIVERSION RATE</b>	<b>13.24%</b>	<b>12.03%</b>	<b>11.25%</b>	<b>10.72%</b>	<b>12.11%</b>	<b>13.87%</b>	<b>15.09%</b>	<b>15.88%</b>	<b>16.20%</b>	<b>16.41%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>55.74%</b>	<b>54.19%</b>	<b>54.01%</b>	<b>52.51%</b>	<b>52.54%</b>	<b>52.54%</b>	<b>52.41%</b>	<b>52.02%</b>	<b>53.60%</b>	<b>53.14%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>45.57%</b>	<b>43.81%</b>	<b>42.84%</b>	<b>42.09%</b>	<b>42.67%</b>	<b>43.48%</b>	<b>43.59%</b>	<b>43.82%</b>	<b>44.70%</b>	<b>44.69%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2020**

MEMBER AGENCY	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2020 Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>REDWOOD CITY</b>								
<b>Commercial</b>								
Commercial Solid Waste	917.62	939.47	1,085.78	3,719.89	2,942.87	0.00	0.00	6,662.76
Commercial Recycling	272.12	282.20	327.18	1,160.44	881.50	0.00	0.00	2,041.94
Commercial Organics	133.28	196.07	209.03	1,001.76	538.38	0.00	0.00	1,540.14
Subtotal - Disposed	917.62	939.47	1,085.78	3,719.89	2,942.87	0.00	0.00	6,662.76
Subtotal - Diverted	405.40	478.27	536.21	2,162.20	1,419.88	0.00	0.00	3,582.08
Diversion Rate	30.64%	33.73%	33.06%	36.76%	32.55%	0.00%	0.00%	34.96%
<b>MFD</b>								
MFD Solid Waste	542.39	556.55	603.09	1,694.69	1,702.03	0.00	0.00	3,396.72
MFD Recycling	135.87	143.65	159.93	429.63	439.45	0.00	0.00	869.08
MFD Organics	10.25	12.15	12.27	29.38	34.67	0.00	0.00	64.05
Subtotal - Disposed	542.39	556.55	603.09	1,694.69	1,702.03	0.00	0.00	3,396.72
Subtotal - Diverted	146.12	155.80	172.20	459.01	474.12	0.00	0.00	933.13
Diversion Rate	21.22%	21.87%	22.21%	21.31%	21.79%	0.00%	0.00%	21.55%
<b>Roll-Off</b>								
Roll-Off Solid Waste	149.30	154.16	180.01	799.90	483.47	0.00	0.00	1,283.37
Roll-Off Recycling	11.01	6.40	10.26	88.44	27.67	0.00	0.00	116.11
Roll-Off Organics	67.37	39.09	68.29	208.97	174.75	0.00	0.00	383.72
Subtotal - Disposed	149.30	154.16	180.01	799.90	483.47	0.00	0.00	1,283.37
Subtotal - Diverted	78.38	45.49	78.55	297.41	202.42	0.00	0.00	499.83
Diversion Rate	34.43%	22.78%	30.38%	27.10%	29.51%	0.00%	0.00%	28.03%
<b>Residential</b>								
Residential Solid Waste	866.50	914.97	980.78	2,500.30	2,762.25	0.00	0.00	5,262.55
Residential Curbside Recycling	679.86	635.53	677.20	1,787.83	1,992.59	0.00	0.00	3,780.42
Residential Curbside Organics	1,184.00	1,195.93	1,179.65	2,845.55	3,559.58	0.00	0.00	6,405.13
Subtotal - Disposed	866.50	914.97	980.78	2,500.30	2,762.25	0.00	0.00	5,262.55
Subtotal - Diverted	1,863.86	1,831.46	1,856.85	4,633.38	5,552.17	0.00	0.00	10,185.55
Diversion Rate	68.26%	66.69%	65.44%	64.95%	66.78%	0.00%	0.00%	65.93%
<b>Total Disposed</b>	<b>2,475.81</b>	<b>2,565.15</b>	<b>2,849.66</b>	<b>8,714.78</b>	<b>7,890.62</b>	<b>0.00</b>	<b>0.00</b>	<b>16,605.40</b>
<b>Total Diverted</b>	<b>2,493.76</b>	<b>2,511.02</b>	<b>2,643.81</b>	<b>7,552.00</b>	<b>7,648.59</b>	<b>0.00</b>	<b>0.00</b>	<b>15,200.59</b>
<b>Total Diversion Rate</b>	<b>50.18%</b>	<b>49.47%</b>	<b>48.13%</b>	<b>46.43%</b>	<b>49.22%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>47.79%</b>
Single-Family Measured Diversion Rate	68.26%	66.69%	65.44%	64.95%	66.78%	0.00%	0.00%	65.93%
Commercial Measured Diversion Rate	28.13%	29.17%	29.63%	31.96%	29.02%	0.00%	0.00%	30.66%
MFD Measured Diversion Rate	21.22%	21.87%	22.21%	21.31%	21.79%	0.00%	0.00%	21.55%
Overall Measured Diversion Rate	50.18%	49.47%	48.13%	46.43%	49.22%	0.00%	0.00%	47.79%

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - JUNE 2020

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2019 - 2020	2019 - 2020
	2011 Tons	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	2020 Tons	Tons Incr/(Decr)	% Change	
<b>Redwood City</b>													
<b>Commercial<sup>1</sup> and MFD</b>													
Commercial Solid Waste	6,949.12	8,076.92	7,456.63	7,708.74	8,025.97	8,252.16	8,372.76	8,137.32	8,024.58	6,662.76	(1,361.82)	-16.97%	
MFD Solid Waste	3,777.04	3,591.74	3,887.95	3,511.93	3,502.39	3,806.32	3,805.41	3,692.61	3,654.77	3,396.72	(258.05)	-7.06%	
Roll-Off Solid Waste	2,036.62	2,120.78	1,957.21	1,981.51	1,946.89	1,911.11	1,945.97	1,966.11	1,777.96	1,283.37	(494.59)	-27.82%	
Commercial Recycling	1,509.31	1,728.26	1,716.04	1,904.49	2,150.89	2,410.73	2,630.59	2,627.23	2,640.91	2,041.94	(598.97)	-22.68%	
MFD Recycling	580.14	535.17	663.41	640.79	661.20	804.94	893.62	916.29	932.59	869.08	(63.51)	-6.81%	
Roll-Off Recycling	52.46	59.89	61.13	85.69	177.70	192.90	204.55	205.65	204.72	116.11	(88.62)	-43.29%	
Commercial Organics	1,150.43	1,450.76	1,566.30	1,710.97	2,080.28	2,338.56	2,144.36	2,030.51	2,190.95	1,540.14	(650.81)	-29.70%	
MFD Organics	59.31	58.71	62.44	56.02	51.07	59.41	74.80	66.36	62.96	64.05	1.09	1.73%	
Roll-Off Organics	312.23	427.31	292.85	328.43	323.55	342.58	417.45	424.31	421.16	383.72	(37.44)	-8.89%	
<b>SUBTOTAL - Disposed Tons</b>	<b>12,762.78</b>	<b>13,789.44</b>	<b>13,301.79</b>	<b>13,202.18</b>	<b>13,475.25</b>	<b>13,969.59</b>	<b>14,124.14</b>	<b>13,796.04</b>	<b>13,457.31</b>	<b>11,342.85</b>	<b>(2,114.46)</b>	<b>-15.71%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>3,663.88</b>	<b>4,260.10</b>	<b>4,362.17</b>	<b>4,726.39</b>	<b>5,444.69</b>	<b>6,149.12</b>	<b>6,365.37</b>	<b>6,270.35</b>	<b>6,453.29</b>	<b>5,015.04</b>	<b>(1,438.26)</b>	<b>-22.29%</b>	
<b>Residential</b>													
Residential Solid Waste	5,269.22	5,106.09	5,010.02	4,864.78	4,976.04	5,108.74	5,190.52	5,046.52	4,991.29	5,262.55	271.26	5.43%	
Residential Curbside Recycling	3,411.71	3,541.36	3,651.48	3,697.73	3,694.52	3,785.76	3,852.14	3,808.67	3,638.48	3,780.42	141.94	3.90%	
Residential Curbside Organics	5,776.02	5,977.04	6,327.24	5,804.85	5,856.63	6,272.13	6,448.76	6,076.28	6,275.40	6,405.13	129.73	2.07%	
<b>SUBTOTAL - Disposed Tons</b>	<b>5,269.22</b>	<b>5,106.09</b>	<b>5,010.02</b>	<b>4,864.78</b>	<b>4,976.04</b>	<b>5,108.74</b>	<b>5,190.52</b>	<b>5,046.52</b>	<b>4,991.29</b>	<b>5,262.55</b>	<b>271.26</b>	<b>5.43%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>9,187.73</b>	<b>9,518.40</b>	<b>9,978.72</b>	<b>9,502.58</b>	<b>9,551.15</b>	<b>10,057.89</b>	<b>10,300.90</b>	<b>9,884.95</b>	<b>9,913.88</b>	<b>10,185.55</b>	<b>271.67</b>	<b>2.74%</b>	
<b>Commercial/MFD and Residential</b>													
<b>TOTAL TONS DISPOSED</b>	<b>18,032.00</b>	<b>18,895.53</b>	<b>18,311.81</b>	<b>18,066.96</b>	<b>18,451.29</b>	<b>19,078.33</b>	<b>19,314.66</b>	<b>18,842.56</b>	<b>18,448.60</b>	<b>16,605.40</b>			
<b>TOTAL TONS DIVERTED</b>	<b>12,851.61</b>	<b>13,778.50</b>	<b>14,340.89</b>	<b>14,228.97</b>	<b>14,995.84</b>	<b>16,207.01</b>	<b>16,666.27</b>	<b>16,155.30</b>	<b>16,367.17</b>	<b>15,200.59</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>22.30%</b>	<b>23.60%</b>	<b>24.70%</b>	<b>26.36%</b>	<b>28.78%</b>	<b>30.56%</b>	<b>31.07%</b>	<b>31.25%</b>	<b>32.41%</b>	<b>30.66%</b>			
<b>MFD DIVERSION RATE</b>	<b>14.48%</b>	<b>14.19%</b>	<b>15.73%</b>	<b>16.56%</b>	<b>16.90%</b>	<b>18.51%</b>	<b>20.29%</b>	<b>21.02%</b>	<b>21.41%</b>	<b>21.55%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>63.55%</b>	<b>65.09%</b>	<b>66.57%</b>	<b>66.14%</b>	<b>65.75%</b>	<b>66.32%</b>	<b>66.49%</b>	<b>66.20%</b>	<b>66.51%</b>	<b>65.93%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>41.61%</b>	<b>42.17%</b>	<b>43.92%</b>	<b>44.06%</b>	<b>44.83%</b>	<b>45.93%</b>	<b>46.32%</b>	<b>46.16%</b>	<b>47.01%</b>	<b>47.79%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2020**

MEMBER AGENCY	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2020 Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>SAN CARLOS</b>								
<b>Commercial</b>								
Commercial Solid Waste	338.70	399.96	462.32	1,377.79	1,200.98	0.00	0.00	2,578.77
Commercial Recycling	144.76	152.19	179.47	589.62	476.42	0.00	0.00	1,066.04
Commercial Organics	47.09	73.91	97.30	404.69	218.30	0.00	0.00	622.99
Subtotal - Disposed	338.70	399.96	462.32	1,377.79	1,200.98	0.00	0.00	2,578.77
Subtotal - Diverted	191.85	226.10	276.77	994.31	694.72	0.00	0.00	1,689.03
Diversion Rate	36.16%	36.11%	37.45%	41.92%	36.65%	0.00%	0.00%	39.58%
<b>MFD</b>								
MFD Solid Waste	124.77	125.09	134.35	386.02	384.21	0.00	0.00	770.23
MFD Recycling	41.52	42.05	46.88	129.76	130.45	0.00	0.00	260.21
MFD Organics	5.34	6.75	7.54	29.06	19.63	0.00	0.00	48.69
Subtotal - Disposed	124.77	125.09	134.35	386.02	384.21	0.00	0.00	770.23
Subtotal - Diverted	46.86	48.80	54.42	158.82	150.08	0.00	0.00	308.90
Diversion Rate	27.30%	28.06%	28.83%	29.15%	28.09%	0.00%	0.00%	28.62%
<b>Roll-Off</b>								
Roll-Off Solid Waste	42.83	68.73	83.03	150.30	194.59	0.00	0.00	344.89
Roll-Off Recycling	13.18	11.66	13.05	54.45	37.89	0.00	0.00	92.34
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	42.83	68.73	83.03	150.30	194.59	0.00	0.00	344.89
Subtotal - Diverted	13.18	11.66	13.05	54.45	37.89	0.00	0.00	92.34
Diversion Rate	23.53%	14.50%	13.58%	26.59%	16.30%	0.00%	0.00%	21.12%
<b>Residential</b>								
Residential Solid Waste	388.31	412.14	409.07	1,084.58	1,209.52	0.00	0.00	2,294.10
Residential Curbside Recycling	343.65	349.37	336.00	894.98	1,029.02	0.00	0.00	1,924.00
Residential Curbside Organics	554.37	638.38	547.55	1,373.59	1,740.30	0.00	0.00	3,113.89
Subtotal - Disposed	388.31	412.14	409.07	1,084.58	1,209.52	0.00	0.00	2,294.10
Subtotal - Diverted	898.02	987.75	883.55	2,268.57	2,769.32	0.00	0.00	5,037.89
Diversion Rate	69.81%	70.56%	68.35%	67.65%	69.60%	0.00%	0.00%	68.71%
<b>Total Disposed</b>	<b>894.61</b>	<b>1,005.92</b>	<b>1,088.77</b>	<b>2,998.69</b>	<b>2,989.30</b>	<b>0.00</b>	<b>0.00</b>	<b>5,987.99</b>
<b>Total Diverted</b>	<b>1,149.91</b>	<b>1,274.31</b>	<b>1,227.79</b>	<b>3,476.15</b>	<b>3,652.01</b>	<b>0.00</b>	<b>0.00</b>	<b>7,128.16</b>
<b>Total Diversion Rate</b>	<b>56.24%</b>	<b>55.89%</b>	<b>53.00%</b>	<b>53.69%</b>	<b>54.99%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>54.35%</b>
<b>Single-Family Measured Diversion Rate</b>	<b>69.81%</b>	<b>70.56%</b>	<b>68.35%</b>	<b>67.65%</b>	<b>69.60%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>68.71%</b>
<b>Commercial Measured Diversion Rate</b>	<b>33.22%</b>	<b>32.55%</b>	<b>33.62%</b>	<b>38.68%</b>	<b>33.15%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>36.14%</b>
<b>MFD Measured Diversion Rate</b>	<b>27.30%</b>	<b>28.06%</b>	<b>28.83%</b>	<b>29.15%</b>	<b>28.09%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>28.62%</b>
<b>Overall Measured Diversion Rate</b>	<b>56.24%</b>	<b>55.89%</b>	<b>53.00%</b>	<b>53.69%</b>	<b>54.99%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>54.35%</b>

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - JUNE 2020

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2019 - 2020	2019 - 2020
	2011 Tons	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	2020 Tons	Tons Incr/(Decr)	% Change	
<b>San Carlos</b>													
<b>Commercial<sup>1</sup> and MFD</b>													
Commercial Solid Waste	3,012.25	3,012.19	2,992.22	3,018.13	3,124.17	3,004.54	3,125.58	2,912.44	2,967.18	2,578.77	(388.41)	-13.09%	
MFD Solid Waste	869.88	716.49	798.07	783.82	772.60	786.02	849.15	819.88	839.06	770.23	(68.83)	-8.20%	
Roll-Off Solid Waste	803.82	534.46	402.78	386.85	409.49	475.94	413.92	368.82	397.43	344.89	(52.54)	-13.22%	
Commercial Recycling	737.28	825.02	884.52	986.87	1,010.47	1,102.77	1,066.08	1,071.68	1,148.15	1,066.04	(82.11)	-7.15%	
MFD Recycling	189.85	165.27	216.13	227.75	236.56	242.18	250.52	242.23	239.64	260.21	20.57	8.58%	
Roll-Off Recycling	163.78	98.46	61.65	58.59	99.49	63.50	110.31	96.76	99.33	92.34	(6.99)	-7.04%	
Commercial Organics	313.87	405.83	404.02	462.27	592.94	771.95	881.81	881.12	896.47	622.99	(273.48)	-30.51%	
MFD Organics	39.62	36.36	30.24	59.49	58.94	58.50	53.71	53.94	66.02	48.69	(17.33)	-26.25%	
Roll-Off Organics	63.31	2.13	9.28	2.29	0.00	0.00	5.88	0.00	3.40	0.00	(3.40)	-100.00%	
<b>SUBTOTAL - Disposed Tons</b>	<b>4,685.95</b>	<b>4,263.14</b>	<b>4,193.07</b>	<b>4,188.80</b>	<b>4,306.26</b>	<b>4,266.50</b>	<b>4,388.65</b>	<b>4,101.14</b>	<b>4,203.67</b>	<b>3,693.89</b>	<b>(509.78)</b>	<b>-12.13%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>1,507.71</b>	<b>1,533.07</b>	<b>1,605.84</b>	<b>1,797.26</b>	<b>1,998.40</b>	<b>2,238.90</b>	<b>2,368.31</b>	<b>2,345.73</b>	<b>2,453.01</b>	<b>2,090.27</b>	<b>(362.74)</b>	<b>-14.79%</b>	
<b>Residential</b>													
Residential Solid Waste	2,224.23	2,203.38	2,165.63	2,121.37	2,116.48	2,194.85	2,265.44	2,205.51	2,196.49	2,294.10	97.61	4.44%	
Residential Curbside Recycling	1,912.36	1,897.17	1,939.99	1,893.80	1,873.47	1,892.65	1,890.74	1,832.01	1,761.02	1,924.00	162.98	9.25%	
Residential Curbside Organics	3,060.67	3,056.27	3,095.03	2,845.34	2,872.75	3,005.68	3,195.83	2,908.76	3,106.44	3,113.89	7.45	0.24%	
<b>SUBTOTAL - Disposed Tons</b>	<b>2,224.23</b>	<b>2,203.38</b>	<b>2,165.63</b>	<b>2,121.37</b>	<b>2,116.48</b>	<b>2,194.85</b>	<b>2,265.44</b>	<b>2,205.51</b>	<b>2,196.49</b>	<b>2,294.10</b>	<b>97.61</b>	<b>4.44%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>4,973.03</b>	<b>4,953.44</b>	<b>5,035.02</b>	<b>4,739.14</b>	<b>4,746.22</b>	<b>4,898.33</b>	<b>5,086.57</b>	<b>4,740.77</b>	<b>4,867.46</b>	<b>5,037.89</b>	<b>170.43</b>	<b>3.50%</b>	
<b>Commercial/MFD and Residential</b>													
<b>TOTAL TONS DISPOSED</b>	<b>6,910.18</b>	<b>6,466.52</b>	<b>6,358.70</b>	<b>6,310.17</b>	<b>6,422.74</b>	<b>6,461.35</b>	<b>6,654.09</b>	<b>6,306.65</b>	<b>6,400.16</b>	<b>5,987.99</b>			
<b>TOTAL TONS DIVERTED</b>	<b>6,480.74</b>	<b>6,486.51</b>	<b>6,640.86</b>	<b>6,536.40</b>	<b>6,744.62</b>	<b>7,137.23</b>	<b>7,454.88</b>	<b>7,086.50</b>	<b>7,320.47</b>	<b>7,128.16</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>24.34%</b>	<b>26.45%</b>	<b>27.69%</b>	<b>30.02%</b>	<b>31.70%</b>	<b>34.42%</b>	<b>35.05%</b>	<b>36.39%</b>	<b>36.85%</b>	<b>36.14%</b>			
<b>MFD DIVERSION RATE</b>	<b>20.87%</b>	<b>21.96%</b>	<b>23.59%</b>	<b>26.82%</b>	<b>27.67%</b>	<b>27.67%</b>	<b>26.38%</b>	<b>26.54%</b>	<b>26.70%</b>	<b>28.62%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>69.10%</b>	<b>69.21%</b>	<b>69.92%</b>	<b>69.08%</b>	<b>69.16%</b>	<b>69.06%</b>	<b>69.19%</b>	<b>68.25%</b>	<b>68.91%</b>	<b>68.71%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>48.40%</b>	<b>50.08%</b>	<b>51.09%</b>	<b>50.88%</b>	<b>51.22%</b>	<b>52.49%</b>	<b>52.84%</b>	<b>52.91%</b>	<b>53.35%</b>	<b>54.35%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2020**

MEMBER AGENCY	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2020 Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>SAN MATEO</b>								
<b>Commercial</b>								
Commercial Solid Waste	771.38	761.97	853.47	3,156.24	2,386.82	0.00	0.00	5,543.06
Commercial Recycling	309.13	417.50	393.66	1,247.06	1,120.29	0.00	0.00	2,367.35
Commercial Organics	127.80	149.94	175.21	868.65	452.95	0.00	0.00	1,321.60
Subtotal - Disposed	771.38	761.97	853.47	3,156.24	2,386.82	0.00	0.00	5,543.06
Subtotal - Diverted	436.93	567.44	568.87	2,115.71	1,573.24	0.00	0.00	3,688.95
Diversion Rate	36.16%	42.68%	40.00%	40.13%	39.73%	0.00%	0.00%	39.96%
<b>MFD</b>								
MFD Solid Waste	796.04	824.85	920.45	2,563.64	2,541.34	0.00	0.00	5,104.98
MFD Recycling	230.39	240.25	278.41	757.12	749.05	0.00	0.00	1,506.17
MFD Organics	14.71	18.51	19.09	64.74	52.31	0.00	0.00	117.05
Subtotal - Disposed	796.04	824.85	920.45	2,563.64	2,541.34	0.00	0.00	5,104.98
Subtotal - Diverted	245.10	258.76	297.50	821.86	801.36	0.00	0.00	1,623.22
Diversion Rate	23.54%	23.88%	24.43%	24.28%	23.97%	0.00%	0.00%	24.13%
<b>Roll-Off</b>								
Roll-Off Solid Waste	198.89	209.08	305.71	1,005.56	713.68	0.00	0.00	1,719.24
Roll-Off Recycling	5.76	6.38	15.01	122.78	27.15	0.00	0.00	149.93
Roll-Off Organics	25.86	28.05	25.79	118.82	79.70	0.00	0.00	198.52
Subtotal - Disposed	198.89	209.08	305.71	1,005.56	713.68	0.00	0.00	1,719.24
Subtotal - Diverted	31.62	34.43	40.80	241.60	106.85	0.00	0.00	348.45
Diversion Rate	13.72%	14.14%	11.77%	19.37%	13.02%	0.00%	0.00%	16.85%
<b>Residential</b>								
Residential Solid Waste	1,086.67	1,176.53	1,210.97	3,143.91	3,474.17	0.00	0.00	6,618.08
Residential Curbside Recycling	793.89	750.77	764.81	2,086.41	2,309.47	0.00	0.00	4,395.88
Residential Curbside Organics	1,376.90	1,504.62	1,382.78	3,205.55	4,264.30	0.00	0.00	7,469.85
Subtotal - Disposed	1,086.67	1,176.53	1,210.97	3,143.91	3,474.17	0.00	0.00	6,618.08
Subtotal - Diverted	2,170.79	2,255.39	2,147.59	5,291.96	6,573.77	0.00	0.00	11,865.73
Diversion Rate	66.64%	65.72%	63.94%	62.73%	65.42%	0.00%	0.00%	64.20%
<b>Total Disposed</b>	<b>2,852.98</b>	<b>2,972.43</b>	<b>3,290.60</b>	<b>9,869.35</b>	<b>9,116.01</b>	<b>0.00</b>	<b>0.00</b>	<b>18,985.36</b>
<b>Total Diverted</b>	<b>2,884.44</b>	<b>3,116.02</b>	<b>3,054.76</b>	<b>8,471.13</b>	<b>9,055.22</b>	<b>0.00</b>	<b>0.00</b>	<b>17,526.35</b>
<b>Total Diversion Rate</b>	<b>50.27%</b>	<b>51.18%</b>	<b>48.14%</b>	<b>46.19%</b>	<b>49.83%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>48.00%</b>
Single-Family Measured Diversion Rate	66.64%	65.72%	63.94%	62.73%	65.42%	0.00%	0.00%	64.20%
Commercial Measured Diversion Rate	28.78%	32.40%	30.37%	32.10%	30.55%	0.00%	0.00%	31.40%
MFD Measured Diversion Rate	23.54%	23.88%	24.43%	24.28%	23.97%	0.00%	0.00%	24.13%
Overall Measured Diversion Rate	50.27%	51.18%	48.14%	46.19%	49.83%	0.00%	0.00%	48.00%

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - JUNE 2020

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2019 - 2020	2019 - 2020
	2011 Tons	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	2020 Tons	Tons Incr/(Decr)	% Change	
<b>San Mateo</b>													
<b>Commercial<sup>1</sup> and MFD</b>													
Commercial Solid Waste	7,115.62	7,701.11	6,730.34	7,059.98	7,081.36	7,296.26	7,306.54	7,325.91	7,124.59	5,543.06	(1,581.53)	-22.20%	
MFD Solid Waste	5,972.22	4,839.53	5,399.89	5,115.20	5,349.22	5,281.91	5,289.54	5,208.06	5,344.53	5,104.98	(239.55)	-4.48%	
Roll-Off Solid Waste	2,040.93	2,284.73	2,119.35	1,979.78	2,038.65	2,119.24	1,856.43	1,814.65	2,038.45	1,719.24	(319.21)	-15.66%	
Commercial Recycling	1,763.90	2,179.55	2,245.44	2,463.74	2,385.31	2,729.48	2,665.40	2,715.89	2,610.85	2,367.35	(243.50)	-9.33%	
MFD Recycling	1,156.38	980.03	1,235.30	1,265.46	1,337.44	1,440.78	1,504.00	1,536.79	1,472.33	1,506.17	33.84	2.30%	
Roll-Off Recycling	215.10	255.78	197.64	191.12	184.63	180.77	182.95	172.89	201.07	149.93	(51.14)	-25.43%	
Commercial Organics	1,309.01	1,492.99	1,440.95	1,519.72	1,678.10	1,826.03	2,079.06	2,033.27	1,839.36	1,321.60	(517.76)	-28.15%	
MFD Organics	189.01	153.45	197.19	141.87	149.39	157.09	128.73	153.33	135.78	117.05	(18.73)	-13.79%	
Roll-Off Organics	0.00	18.50	0.00	0.00	0.00	55.85	242.70	214.26	188.39	198.52	10.13	5.38%	
<b>SUBTOTAL - Disposed Tons</b>	<b>15,128.77</b>	<b>14,825.37</b>	<b>14,249.58</b>	<b>14,154.96</b>	<b>14,469.23</b>	<b>14,697.41</b>	<b>14,452.51</b>	<b>14,348.62</b>	<b>14,507.57</b>	<b>12,367.28</b>	<b>(2,140.29)</b>	<b>-14.75%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>4,633.40</b>	<b>5,080.30</b>	<b>5,316.52</b>	<b>5,581.91</b>	<b>5,734.87</b>	<b>6,390.00</b>	<b>6,802.84</b>	<b>6,826.43</b>	<b>6,447.78</b>	<b>5,660.62</b>	<b>(787.16)</b>	<b>-12.21%</b>	
<b>Residential</b>													
Residential Solid Waste	5,934.08	6,209.54	6,165.50	6,092.54	6,186.14	6,360.17	6,480.43	6,333.07	6,337.50	6,618.08	280.58	4.43%	
Residential Curbside Recycling	4,439.94	4,128.78	4,121.79	4,178.17	4,148.87	4,386.85	4,432.86	4,309.43	4,052.30	4,395.88	343.58	8.48%	
Residential Curbside Organics	6,768.26	6,903.91	6,980.86	6,695.33	6,526.15	7,164.69	7,452.69	7,030.33	7,121.85	7,469.85	348.00	4.89%	
<b>SUBTOTAL - Disposed Tons</b>	<b>5,934.08</b>	<b>6,209.54</b>	<b>6,165.50</b>	<b>6,092.54</b>	<b>6,186.14</b>	<b>6,360.17</b>	<b>6,480.43</b>	<b>6,333.07</b>	<b>6,337.50</b>	<b>6,618.08</b>	<b>280.58</b>	<b>4.43%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>11,208.20</b>	<b>11,032.69</b>	<b>11,102.65</b>	<b>10,873.50</b>	<b>10,675.02</b>	<b>11,551.54</b>	<b>11,885.55</b>	<b>11,339.76</b>	<b>11,174.15</b>	<b>11,865.73</b>	<b>691.58</b>	<b>6.19%</b>	
<b>Commercial/MFD and Residential</b>													
<b>TOTAL TONS DISPOSED</b>	<b>21,062.85</b>	<b>21,034.91</b>	<b>20,415.08</b>	<b>20,247.50</b>	<b>20,655.37</b>	<b>21,057.58</b>	<b>20,932.94</b>	<b>20,681.69</b>	<b>20,845.07</b>	<b>18,985.36</b>			
<b>TOTAL TONS DIVERTED</b>	<b>15,841.60</b>	<b>16,112.99</b>	<b>16,419.17</b>	<b>16,455.41</b>	<b>16,409.89</b>	<b>17,941.54</b>	<b>18,688.39</b>	<b>18,166.19</b>	<b>17,621.93</b>	<b>17,526.35</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>23.45%</b>	<b>25.52%</b>	<b>27.17%</b>	<b>28.28%</b>	<b>28.38%</b>	<b>30.30%</b>	<b>32.01%</b>	<b>32.24%</b>	<b>30.77%</b>	<b>31.40%</b>			
<b>MFD DIVERSION RATE</b>	<b>18.39%</b>	<b>18.98%</b>	<b>20.97%</b>	<b>21.58%</b>	<b>21.75%</b>	<b>23.23%</b>	<b>23.59%</b>	<b>24.50%</b>	<b>23.13%</b>	<b>24.13%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>65.38%</b>	<b>63.99%</b>	<b>64.30%</b>	<b>64.09%</b>	<b>63.31%</b>	<b>64.49%</b>	<b>64.72%</b>	<b>64.16%</b>	<b>63.81%</b>	<b>64.20%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>42.93%</b>	<b>43.38%</b>	<b>44.58%</b>	<b>44.83%</b>	<b>44.27%</b>	<b>46.00%</b>	<b>47.17%</b>	<b>46.76%</b>	<b>45.81%</b>	<b>48.00%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2020**

MEMBER AGENCY	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2020 Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>COUNTY FRANCHISED AREA</b>								
<b>Commercial</b>								
Commercial Solid Waste	48.19	51.38	55.72	175.84	155.29	0.00	0.00	331.13
Commercial Recycling	20.84	22.40	26.61	79.32	69.85	0.00	0.00	149.17
Commercial Organics	6.52	9.06	10.74	37.30	26.32	0.00	0.00	63.62
Subtotal - Disposed	48.19	51.38	55.72	175.84	155.29	0.00	0.00	331.13
Subtotal - Diverted	27.36	31.46	37.35	116.62	96.17	0.00	0.00	212.79
Diversion Rate	36.21%	37.98%	40.13%	39.88%	38.24%	0.00%	0.00%	39.12%
<b>MFD</b>								
MFD Solid Waste	31.18	30.53	32.31	96.82	94.02	0.00	0.00	190.84
MFD Recycling	4.96	5.58	6.20	16.77	16.74	0.00	0.00	33.51
MFD Organics	0.09	0.12	0.10	0.29	0.31	0.00	0.00	0.60
Subtotal - Disposed	31.18	30.53	32.31	96.82	94.02	0.00	0.00	190.84
Subtotal - Diverted	5.05	5.70	6.30	17.06	17.05	0.00	0.00	34.11
Diversion Rate	13.94%	15.73%	16.32%	14.98%	15.35%	0.00%	0.00%	15.16%
<b>Roll-Off</b>								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
<b>Residential</b>								
Residential Solid Waste	234.08	248.50	264.91	659.36	747.49	0.00	0.00	1,406.85
Residential Curbside Recycling	205.07	194.80	199.71	556.60	599.58	0.00	0.00	1,156.18
Residential Curbside Organics	363.81	406.14	395.28	955.96	1,165.23	0.00	0.00	2,121.19
Subtotal - Disposed	234.08	248.50	264.91	659.36	747.49	0.00	0.00	1,406.85
Subtotal - Diverted	568.88	600.94	594.99	1,512.56	1,764.81	0.00	0.00	3,277.37
Diversion Rate	70.85%	70.75%	69.19%	69.64%	70.25%	0.00%	0.00%	69.97%
<b>Total Disposed</b>	<b>313.45</b>	<b>330.41</b>	<b>352.94</b>	<b>932.02</b>	<b>996.80</b>	<b>0.00</b>	<b>0.00</b>	<b>1,928.82</b>
<b>Total Diverted</b>	<b>601.29</b>	<b>638.10</b>	<b>638.64</b>	<b>1,646.24</b>	<b>1,878.03</b>	<b>0.00</b>	<b>0.00</b>	<b>3,524.27</b>
<b>Total Diversion Rate</b>	<b>65.73%</b>	<b>65.88%</b>	<b>64.41%</b>	<b>63.85%</b>	<b>65.33%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>64.63%</b>
Single-Family Measured Diversion Rate	70.85%	70.75%	69.19%	69.64%	70.25%	0.00%	0.00%	69.97%
Commercial Measured Diversion Rate	28.99%	31.21%	33.15%	32.90%	31.23%	0.00%	0.00%	32.11%
MFD Measured Diversion Rate	13.94%	15.73%	16.32%	14.98%	15.35%	0.00%	0.00%	15.16%
Overall Measured Diversion Rate	65.73%	65.88%	64.41%	63.85%	65.33%	0.00%	0.00%	64.63%

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - JUNE 2020

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2019 - 2020	2019 - 2020
	2011 Tons	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	2020 Tons	Tons Incr/(Decr)	% Change	
<b>County Franchised Area</b>													
<b>Commercial<sup>1</sup> and MFD</b>													
Commercial Solid Waste	463.41	629.67	490.10	457.15	410.91	411.24	466.90	428.10	405.58	331.13	(74.45)	-18.36%	
MFD Solid Waste	194.57	176.32	206.03	203.69	209.86	222.45	223.52	212.41	217.04	190.84	(26.20)	-12.07%	
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	3.51	0.00	(3.51)	-100.00%	
Commercial Recycling	98.32	116.93	125.42	135.38	140.92	160.52	182.11	176.21	179.61	149.17	(30.44)	-16.95%	
MFD Recycling	29.74	24.01	25.13	24.19	27.09	29.25	31.22	31.46	37.07	33.51	(3.56)	-9.60%	
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Organics	69.42	108.11	107.39	140.55	169.58	152.16	115.41	113.62	109.31	63.62	(45.69)	-41.80%	
MFD Organics	3.87	2.45	2.55	1.68	1.90	1.88	1.56	1.06	0.69	0.60	(0.09)	-13.04%	
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
<b>SUBTOTAL - Disposed Tons</b>	<b>657.98</b>	<b>805.99</b>	<b>696.13</b>	<b>660.84</b>	<b>620.77</b>	<b>633.69</b>	<b>690.42</b>	<b>640.51</b>	<b>626.13</b>	<b>521.97</b>	<b>(104.16)</b>	<b>-16.64%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>201.35</b>	<b>251.50</b>	<b>260.49</b>	<b>301.80</b>	<b>339.49</b>	<b>343.81</b>	<b>330.30</b>	<b>322.35</b>	<b>326.68</b>	<b>246.90</b>	<b>(79.78)</b>	<b>-24.42%</b>	
<b>Residential</b>													
Residential Solid Waste	1,260.86	1,319.13	1,292.50	1,314.25	1,307.82	1,350.14	1,380.86	1,347.57	1,327.73	1,406.85	79.12	5.96%	
Residential Curbside Recycling	1,092.39	1,167.51	1,175.13	1,159.33	1,182.75	1,179.73	1,180.29	1,177.94	1,091.90	1,156.18	64.28	5.89%	
Residential Curbside Organics	1,971.03	2,040.73	2,133.14	1,897.25	1,944.25	2,049.44	2,195.41	2,001.17	2,090.70	2,121.19	30.49	1.46%	
<b>SUBTOTAL - Disposed Tons</b>	<b>1,260.86</b>	<b>1,319.13</b>	<b>1,292.50</b>	<b>1,314.25</b>	<b>1,307.82</b>	<b>1,350.14</b>	<b>1,380.86</b>	<b>1,347.57</b>	<b>1,327.73</b>	<b>1,406.85</b>	<b>79.12</b>	<b>5.96%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>3,063.42</b>	<b>3,208.24</b>	<b>3,308.27</b>	<b>3,056.58</b>	<b>3,127.00</b>	<b>3,229.17</b>	<b>3,375.70</b>	<b>3,179.11</b>	<b>3,182.60</b>	<b>3,277.37</b>	<b>94.77</b>	<b>2.98%</b>	
<b>Commercial/MFD and Residential</b>													
<b>TOTAL TONS DISPOSED</b>	<b>1,918.84</b>	<b>2,125.12</b>	<b>1,988.63</b>	<b>1,975.09</b>	<b>1,928.59</b>	<b>1,983.83</b>	<b>2,071.28</b>	<b>1,988.08</b>	<b>1,953.86</b>	<b>1,928.82</b>			
<b>TOTAL TONS DIVERTED</b>	<b>3,264.77</b>	<b>3,459.74</b>	<b>3,568.76</b>	<b>3,358.38</b>	<b>3,466.49</b>	<b>3,572.98</b>	<b>3,706.00</b>	<b>3,501.46</b>	<b>3,509.28</b>	<b>3,524.27</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>23.43%</b>	<b>23.78%</b>	<b>27.23%</b>	<b>31.35%</b>	<b>35.35%</b>	<b>35.17%</b>	<b>32.36%</b>	<b>33.48%</b>	<b>34.29%</b>	<b>32.11%</b>			
<b>MFD DIVERSION RATE</b>	<b>14.73%</b>	<b>13.05%</b>	<b>11.84%</b>	<b>11.27%</b>	<b>12.14%</b>	<b>12.28%</b>	<b>12.79%</b>	<b>13.28%</b>	<b>14.82%</b>	<b>15.16%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>70.84%</b>	<b>70.86%</b>	<b>71.91%</b>	<b>69.93%</b>	<b>70.51%</b>	<b>70.52%</b>	<b>70.97%</b>	<b>70.23%</b>	<b>70.56%</b>	<b>69.97%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>62.98%</b>	<b>61.95%</b>	<b>64.22%</b>	<b>62.97%</b>	<b>64.25%</b>	<b>64.30%</b>	<b>64.15%</b>	<b>63.78%</b>	<b>64.24%</b>	<b>64.63%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2020**

MEMBER AGENCY	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2020 Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>WEST BAY</b>								
<b>Commercial</b>								
Commercial Solid Waste	18.02	22.93	27.06	77.73	68.01	0.00	0.00	145.74
Commercial Recycling	7.49	7.77	10.06	37.40	25.32	0.00	0.00	62.72
Commercial Organics	5.67	5.37	8.11	37.48	19.15	0.00	0.00	56.63
Subtotal - Disposed	18.02	22.93	27.06	77.73	68.01	0.00	0.00	145.74
Subtotal - Diverted	13.16	13.14	18.17	74.88	44.47	0.00	0.00	119.35
Diversion Rate	42.21%	36.43%	40.17%	49.07%	39.54%	0.00%	0.00%	45.02%
<b>MFD</b>								
MFD Solid Waste	1.44	1.63	1.81	4.43	4.88	0.00	0.00	9.31
MFD Recycling	0.47	0.47	0.55	1.61	1.49	0.00	0.00	3.10
MFD Organics	0.10	0.10	0.09	0.30	0.29	0.00	0.00	0.59
Subtotal - Disposed	1.44	1.63	1.81	4.43	4.88	0.00	0.00	9.31
Subtotal - Diverted	0.57	0.57	0.64	1.91	1.78	0.00	0.00	3.69
Diversion Rate	28.36%	25.91%	26.12%	30.13%	26.73%	0.00%	0.00%	28.38%
<b>Roll-Off</b>								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
<b>Residential</b>								
Residential Solid Waste	110.28	104.31	108.42	304.84	323.01	0.00	0.00	627.85
Residential Curbside Recycling	97.67	83.58	92.46	244.16	273.71	0.00	0.00	517.87
Residential Curbside Organics	176.62	202.20	201.11	546.45	579.93	0.00	0.00	1,126.38
Subtotal - Disposed	110.28	104.31	108.42	304.84	323.01	0.00	0.00	627.85
Subtotal - Diverted	274.29	285.78	293.57	790.61	853.64	0.00	0.00	1,644.25
Diversion Rate	71.32%	73.26%	73.03%	72.17%	72.55%	0.00%	0.00%	72.37%
<b>Total Disposed</b>	<b>129.74</b>	<b>128.87</b>	<b>137.29</b>	<b>387.00</b>	<b>395.90</b>	<b>0.00</b>	<b>0.00</b>	<b>782.90</b>
<b>Total Diverted</b>	<b>288.02</b>	<b>299.49</b>	<b>312.38</b>	<b>867.40</b>	<b>899.89</b>	<b>0.00</b>	<b>0.00</b>	<b>1,767.29</b>
<b>Total Diversion Rate</b>	<b>68.94%</b>	<b>69.92%</b>	<b>69.47%</b>	<b>69.15%</b>	<b>69.45%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>69.30%</b>
<b>Single-Family Measured Diversion Rate</b>	<b>71.32%</b>	<b>73.26%</b>	<b>73.03%</b>	<b>72.17%</b>	<b>72.55%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>72.37%</b>
<b>Commercial Measured Diversion Rate</b>	<b>41.37%</b>	<b>35.82%</b>	<b>39.45%</b>	<b>48.31%</b>	<b>38.82%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>44.24%</b>
<b>MFD Measured Diversion Rate</b>	<b>28.36%</b>	<b>25.91%</b>	<b>26.12%</b>	<b>30.13%</b>	<b>26.73%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>28.38%</b>
<b>Overall Measured Diversion Rate</b>	<b>68.94%</b>	<b>69.92%</b>	<b>69.47%</b>	<b>69.15%</b>	<b>69.45%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>69.30%</b>

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - JUNE 2020

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2019 - 2020	2019 - 2020
	2011 Tons	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	2020 Tons	Tons Incr/(Decr)	% Change	
<b>West Bay Sanitary</b>													
<b>Commercial<sup>1</sup> and MFD</b>													
Commercial Solid Waste	203.87	191.59	172.36	193.05	194.87	196.67	171.40	173.33	168.57	145.74	(22.83)	-13.54%	
MFD Solid Waste	37.70	24.59	33.98	13.45	13.54	13.42	13.60	11.57	10.80	9.31	(1.49)	-13.80%	
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Recycling	47.50	63.60	61.28	72.00	75.93	80.86	98.97	94.89	87.86	62.72	(25.14)	-28.61%	
MFD Recycling	7.71	7.60	10.34	6.34	6.73	6.47	6.50	5.11	4.26	3.10	(1.16)	-27.23%	
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Organics	19.82	49.42	67.08	68.20	63.41	81.66	94.43	91.05	88.79	56.63	(32.16)	-36.22%	
MFD Organics	0.00	0.00	0.03	0.77	0.84	0.82	2.36	1.88	0.77	0.59	(0.18)	-23.38%	
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
<b>SUBTOTAL - Disposed Tons</b>	<b>241.57</b>	<b>216.18</b>	<b>206.34</b>	<b>206.50</b>	<b>208.41</b>	<b>210.09</b>	<b>185.00</b>	<b>184.90</b>	<b>179.37</b>	<b>155.05</b>	<b>(24.32)</b>	<b>-13.56%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>75.03</b>	<b>120.62</b>	<b>138.73</b>	<b>147.31</b>	<b>146.91</b>	<b>169.81</b>	<b>202.26</b>	<b>192.93</b>	<b>181.68</b>	<b>123.04</b>	<b>(58.64)</b>	<b>-32.28%</b>	
<b>Residential</b>													
Residential Solid Waste	521.51	570.60	591.06	552.77	556.22	568.63	575.08	576.52	628.86	627.85	(1.01)	-0.16%	
Residential Curbside Recycling	535.71	565.63	531.46	537.84	528.96	545.93	545.99	527.97	497.65	517.87	20.22	4.06%	
Residential Curbside Organics	1,161.94	1,162.30	1,209.14	1,091.38	1,124.84	1,172.50	1,246.78	1,162.63	1,207.47	1,126.38	(81.09)	-6.72%	
<b>SUBTOTAL - Disposed Tons</b>	<b>521.51</b>	<b>570.60</b>	<b>591.06</b>	<b>552.77</b>	<b>556.22</b>	<b>568.63</b>	<b>575.08</b>	<b>576.52</b>	<b>628.86</b>	<b>627.85</b>	<b>(1.01)</b>	<b>-0.16%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>1,697.65</b>	<b>1,727.93</b>	<b>1,740.60</b>	<b>1,629.22</b>	<b>1,653.80</b>	<b>1,718.43</b>	<b>1,792.77</b>	<b>1,690.60</b>	<b>1,705.12</b>	<b>1,644.25</b>	<b>(60.87)</b>	<b>-3.57%</b>	
<b>Commercial/MFD and Residential</b>													
<b>TOTAL TONS DISPOSED</b>	<b>763.08</b>	<b>786.78</b>	<b>797.40</b>	<b>759.27</b>	<b>764.63</b>	<b>778.72</b>	<b>760.08</b>	<b>761.42</b>	<b>808.23</b>	<b>782.90</b>			
<b>TOTAL TONS DIVERTED</b>	<b>1,772.68</b>	<b>1,848.55</b>	<b>1,879.33</b>	<b>1,776.53</b>	<b>1,800.71</b>	<b>1,888.24</b>	<b>1,995.03</b>	<b>1,883.53</b>	<b>1,886.80</b>	<b>1,767.29</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>23.70%</b>	<b>35.81%</b>	<b>40.20%</b>	<b>41.64%</b>	<b>41.35%</b>	<b>44.70%</b>	<b>52.23%</b>	<b>51.06%</b>	<b>50.32%</b>	<b>44.24%</b>			
<b>MFD DIVERSION RATE</b>	<b>16.98%</b>	<b>23.61%</b>	<b>23.38%</b>	<b>34.58%</b>	<b>35.86%</b>	<b>35.20%</b>	<b>39.45%</b>	<b>37.66%</b>	<b>31.78%</b>	<b>28.38%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>76.50%</b>	<b>75.18%</b>	<b>74.65%</b>	<b>74.67%</b>	<b>74.83%</b>	<b>75.14%</b>	<b>75.71%</b>	<b>74.57%</b>	<b>73.06%</b>	<b>72.37%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>69.91%</b>	<b>70.14%</b>	<b>70.21%</b>	<b>70.06%</b>	<b>70.19%</b>	<b>70.80%</b>	<b>72.41%</b>	<b>71.21%</b>	<b>70.01%</b>	<b>69.30%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2020**

MEMBER AGENCY	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2020 Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>TOTAL SBWMA</b>								
<b>Commercial</b>								
Commercial Solid Waste	3,630.32	3,794.90	4,344.96	14,752.43	11,770.18	0.00	0.00	26,522.61
Commercial Recycling	1,290.22	1,477.54	1,657.65	5,815.90	4,425.41	0.00	0.00	10,241.31
Commercial Organics	890.22	1,007.71	1,136.71	5,959.04	3,034.64	0.00	0.00	8,993.68
Subtotal - Disposed	3,630.32	3,794.90	4,344.96	14,752.43	11,770.18	0.00	0.00	26,522.61
Subtotal - Diverted	2,180.44	2,485.25	2,794.36	11,774.94	7,460.05	0.00	0.00	19,234.99
Diversion Rate	37.52%	39.57%	39.14%	44.39%	38.79%	0.00%	0.00%	42.04%
<b>MFD</b>								
MFD Solid Waste	2,560.97	2,676.64	2,946.23	8,073.25	8,183.84	0.00	0.00	16,257.09
MFD Recycling	712.39	739.95	843.30	2,313.39	2,295.64	0.00	0.00	4,609.03
MFD Organics	65.90	76.96	84.26	252.89	227.12	0.00	0.00	480.01
Subtotal - Disposed	2,560.97	2,676.64	2,946.23	8,073.25	8,183.84	0.00	0.00	16,257.09
Subtotal - Diverted	778.29	816.91	927.56	2,566.28	2,522.76	0.00	0.00	5,089.04
Diversion Rate	23.31%	23.38%	23.94%	24.12%	23.56%	0.00%	0.00%	23.84%
<b>Roll-Off</b>								
Roll-Off Solid Waste	671.04	703.01	859.24	4,157.98	2,233.29	0.00	0.00	6,391.27
Roll-Off Recycling	71.90	58.00	71.81	695.32	201.71	0.00	0.00	897.03
Roll-Off Organics	136.50	118.22	157.44	687.68	412.16	0.00	0.00	1,099.84
Subtotal - Disposed	671.04	703.01	859.24	4,157.98	2,233.29	0.00	0.00	6,391.27
Subtotal - Diverted	208.40	176.22	229.25	1,383.00	613.87	0.00	0.00	1,996.87
Diversion Rate	23.70%	20.04%	21.06%	24.96%	21.56%	0.00%	0.00%	23.81%
<b>Residential</b>								
Residential Solid Waste	5,212.98	5,512.91	5,808.09	14,719.92	16,533.98	0.00	0.00	31,253.90
Residential Curbside Recycling	3,744.91	3,553.25	3,698.82	9,825.06	10,996.98	0.00	0.00	20,822.04
Residential Curbside Organics	6,902.14	7,708.55	7,304.67	17,830.15	21,915.36	0.00	0.00	39,745.51
Subtotal - Disposed	5,212.98	5,512.91	5,808.09	14,719.92	16,533.98	0.00	0.00	31,253.90
Subtotal - Diverted	10,647.05	11,261.80	11,003.49	27,655.21	32,912.34	0.00	0.00	60,567.55
Diversion Rate	67.13%	67.14%	65.45%	65.26%	66.56%	0.00%	0.00%	65.96%
<b>Total Disposed</b>	<b>12,075.31</b>	<b>12,687.46</b>	<b>13,958.52</b>	<b>41,703.58</b>	<b>38,721.29</b>	<b>0.00</b>	<b>0.00</b>	<b>80,424.87</b>
<b>Total Diverted</b>	<b>13,814.18</b>	<b>14,740.18</b>	<b>14,954.66</b>	<b>43,379.43</b>	<b>43,509.02</b>	<b>0.00</b>	<b>0.00</b>	<b>86,888.45</b>
<b>Total Diversion Rate</b>	<b>53.36%</b>	<b>53.74%</b>	<b>51.72%</b>	<b>50.98%</b>	<b>52.91%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>51.93%</b>
Single-Family Measured Diversion Rate	67.13%	67.14%	65.45%	65.26%	66.56%	0.00%	0.00%	65.96%
Commercial Measured Diversion Rate	31.58%	32.65%	32.65%	36.82%	32.32%	0.00%	0.00%	34.87%
MFD Measured Diversion Rate	23.31%	23.38%	23.94%	24.12%	23.56%	0.00%	0.00%	23.84%
Overall Measured Diversion Rate	53.36%	53.74%	51.72%	50.98%	52.91%	0.00%	0.00%	51.93%

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - JUNE 2020

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2019 - 2020	2019 - 2020
	2011 Tons	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	2020 Tons	Tons Incr/(Decr)	% Change	
<b>TOTAL SBWMA</b>													
<b>Commercial<sup>1</sup> and MFD</b>													
Commercial Solid Waste	32,106.86	34,177.16	31,182.80	31,609.33	32,170.47	32,739.97	33,537.77	32,620.61	32,542.80	26,522.61	(6,020.19)	-18.50%	
MFD Solid Waste	18,496.02	15,887.55	17,382.01	16,633.68	16,725.84	17,040.79	17,167.83	16,737.79	16,887.29	16,257.09	(630.20)	-3.73%	
Roll-Off Solid Waste	11,015.71	11,023.76	9,794.24	9,587.86	9,729.37	10,409.30	10,220.03	10,706.72	10,532.56	6,391.27	(4,141.29)	-39.32%	
Commercial Recycling	7,955.00	9,594.13	9,509.83	10,487.27	10,970.61	12,209.62	12,453.81	12,683.10	12,724.16	10,241.31	(2,482.85)	-19.51%	
MFD Recycling	3,135.24	2,997.61	3,725.06	3,880.14	4,110.45	4,490.68	4,746.08	4,799.74	4,691.07	4,609.03	(82.04)	-1.75%	
Roll-Off Recycling	856.46	750.21	624.71	771.04	980.25	937.86	1,096.77	1,366.98	1,432.49	897.03	(535.47)	-37.38%	
Commercial Organics	7,301.96	7,944.79	8,863.51	9,198.53	10,781.29	12,093.77	13,096.27	13,255.78	13,650.80	8,993.68	(4,657.12)	-34.12%	
MFD Organics	447.39	381.28	486.56	435.76	440.65	472.58	509.76	538.85	558.53	480.01	(78.52)	-14.06%	
Roll-Off Organics	756.93	1,236.65	704.19	700.82	700.57	1,081.03	1,332.35	1,271.59	1,583.28	1,099.84	(483.44)	-30.53%	
<b>SUBTOTAL - Disposed Tons</b>	<b>61,618.59</b>	<b>61,088.47</b>	<b>58,359.05</b>	<b>57,830.87</b>	<b>58,625.68</b>	<b>60,190.06</b>	<b>60,925.63</b>	<b>60,065.12</b>	<b>59,962.65</b>	<b>49,170.97</b>	<b>(10,791.68)</b>	<b>-18.00%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>20,452.98</b>	<b>22,904.67</b>	<b>23,913.86</b>	<b>25,473.56</b>	<b>27,983.82</b>	<b>31,285.54</b>	<b>33,235.04</b>	<b>33,916.04</b>	<b>34,640.33</b>	<b>26,320.90</b>	<b>(8,319.44)</b>	<b>-24.02%</b>	
<b>Residential</b>													
Residential Solid Waste	29,332.85	29,213.43	28,840.74	28,469.13	29,014.90	29,916.67	30,462.24	29,582.01	29,488.33	31,253.90	1,765.57	5.99%	
Residential Curbside Recycling	20,396.79	19,912.44	20,106.31	20,148.46	20,195.57	20,849.64	20,986.56	20,574.95	19,456.35	20,822.04	1,365.69	7.02%	
Residential Curbside Organics	37,102.51	37,848.46	38,633.50	35,876.32	35,805.24	38,546.39	40,345.39	37,926.35	39,542.67	39,745.51	202.84	0.51%	
<b>SUBTOTAL - Disposed Tons</b>	<b>29,332.85</b>	<b>29,213.43</b>	<b>28,840.74</b>	<b>28,469.13</b>	<b>29,014.90</b>	<b>29,916.67</b>	<b>30,462.24</b>	<b>29,582.01</b>	<b>29,488.33</b>	<b>31,253.90</b>	<b>1,765.57</b>	<b>5.99%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>57,499.30</b>	<b>57,760.90</b>	<b>58,739.81</b>	<b>56,024.78</b>	<b>56,000.81</b>	<b>59,396.03</b>	<b>61,331.95</b>	<b>58,501.30</b>	<b>58,999.02</b>	<b>60,567.55</b>	<b>1,568.53</b>	<b>2.66%</b>	
<b>Commercial/MFD and Residential</b>													
<b>TOTAL TONS DISPOSED</b>	<b>90,951.44</b>	<b>90,301.90</b>	<b>87,199.79</b>	<b>86,300.00</b>	<b>87,640.58</b>	<b>90,106.73</b>	<b>91,387.87</b>	<b>89,647.13</b>	<b>89,450.98</b>	<b>80,424.87</b>			
<b>TOTAL TONS DIVERTED</b>	<b>77,952.28</b>	<b>80,665.57</b>	<b>82,653.67</b>	<b>81,498.34</b>	<b>83,984.63</b>	<b>90,681.57</b>	<b>94,566.99</b>	<b>92,417.34</b>	<b>93,639.35</b>	<b>86,888.45</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>24.92%</b>	<b>27.27%</b>	<b>29.07%</b>	<b>30.58%</b>	<b>32.31%</b>	<b>34.20%</b>	<b>35.30%</b>	<b>36.09%</b>	<b>36.62%</b>	<b>34.87%</b>			
<b>MFD DIVERSION RATE</b>	<b>16.23%</b>	<b>17.54%</b>	<b>19.50%</b>	<b>20.60%</b>	<b>21.39%</b>	<b>22.56%</b>	<b>23.44%</b>	<b>24.18%</b>	<b>23.71%</b>	<b>23.84%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>66.22%</b>	<b>66.41%</b>	<b>67.07%</b>	<b>66.31%</b>	<b>65.87%</b>	<b>66.50%</b>	<b>66.81%</b>	<b>66.42%</b>	<b>66.68%</b>	<b>65.96%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>46.15%</b>	<b>47.18%</b>	<b>48.66%</b>	<b>48.57%</b>	<b>48.93%</b>	<b>50.16%</b>	<b>50.85%</b>	<b>50.76%</b>	<b>51.14%</b>	<b>51.93%</b>			

<sup>1</sup> Includes Agency facilities tonnage

Recology San Mateo County  
 Inquiry, Service Request and  
 Complaint Summary  
 Rate Year 2020

	Single-Family Missed Pick-Up Initial Complaints 8.02.B.2				Single-Family Missed Pick-Up Collection Events 8.02.B.2				Excessive Noise 8.02.J				Discourteous Behavior 8.06.J				Property Damage 8.02.H				Spills 8.02.I			
	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2
Atherton	20	25	39	84	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	2
Belmont	60	68	100	228	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0	2
Burlingame	70	118	59	247	0	0	0	0	0	0	2	2	0	0	0	0	0	0	2	2	1	0	0	1
East Palo Alto	60	33	56	149	0	1	0	1	0	0	0	0	0	0	0	0	0	1	0	1	0	0	0	0
Foster City	51	33	53	137	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	2	0	3
Hillsborough	37	71	61	169	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	2
Menlo Park	76	86	195	357	0	0	0	0	0	1	0	1	0	1	0	1	0	0	0	0	1	0	1	2
North Fair Oaks	18	21	24	63	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1
Redwood City	157	235	234	626	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	2	4	5	11	
San Carlos	81	113	118	312	0	0	0	0	0	0	0	0	0	1	1	1	0	0	1	0	4	2	6	
San Mateo	167	265	320	752	0	1	0	1	2	0	1	3	0	2	1	3	0	1	0	1	4	6	4	14
County Franchised Area	46	34	47	127	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
West Bay	20	32	45	97	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Totals	863	1,134	1,351	3,348	0	2	0	2	2	1	3	6	0	3	2	5	1	2	3	6	11	19	14	44

	On-call Bulky Item Collection 5.05				Extra/Overage Requests 8.02.G				Recycling Tote-Bag Request 5.03.B.2				Information requests 7.02.A				Billing Concerns			
	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2
Atherton	23	44	55	122	7	6	7	20	0	0	0	0	32	46	50	128	13	25	15	53
Belmont	137	242	240	619	12	21	22	55	0	0	0	0	75	107	176	358	34	28	100	162
Burlingame	122	328	269	719	22	38	38	98	0	0	0	0	92	141	158	391	72	85	58	215
East Palo Alto	95	238	202	535	13	15	15	43	0	0	0	0	45	96	85	226	10	4	3	17
Foster City	89	263	255	607	23	20	28	71	0	0	0	0	59	98	146	303	31	18	55	104
Hillsborough	52	148	117	317	19	19	30	68	0	0	0	0	52	59	65	176	21	13	37	71
Menlo Park	113	263	291	667	23	23	39	85	0	0	0	0	117	149	183	449	69	62	42	173
North Fair Oaks	40	98	92	230	20	18	5	43	0	0	0	0	31	48	57	136	13	9	7	29
Redwood City	320	757	764	1841	53	66	60	179	0	0	0	0	252	338	335	925	21	16	17	54
San Carlos	167	363	331	861	45	42	57	144	0	0	0	0	316	387	429	1132	47	83	74	204
San Mateo	398	958	907	2263	56	75	86	217	0	0	1	1	365	507	494	1366	255	122	147	524
County Franchised Area	85	195	185	465	5	8	11	24	0	0	0	0	58	78	102	238	34	18	56	108
West Bay	37	56	64	157	5	10	9	24	0	0	0	0	30	34	30	94	22	7	14	43
Totals	1,678	3,953	3,772	9,403	303	361	407	1,071	0	0	1	1	1,524	2,088	2,310	5,922	642	490	625	1,757

Recology San Mateo County  
 Call Center Data and  
 Quality Assurance Calls  
 Rate Year 2020

SBWMA Service Area	Number of Calls Received	Number of Calls Answered	Number of Calls Dropped	Percentage of Calls Dropped	Average Hold Time in Seconds	Percentage of Calls Answered in Thirty Seconds	Number of Quality Assurance Calls Made
April	10,586	10,165	421	3.98%	12.01	98.86%	202
May	15,758	14,687	1,071	6.80%	17.64	92.65%	206
June	19,323	17,241	2,082	10.77%	32.42	78.84%	203
Quarter 2	45,667	42,093	3,574	7.83%	22.33	88.49%	611

Recology San Mateo County  
 On-Site Customer Assessments,  
 Visual Audits and Recycling  
 Tote-Bags Delivered  
 Rate Year 2020

	Number of On-site Assessments 7.04.E				Number of Visual Audits 7.06				Recycling Tote-Bags Delivered			
	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2
Atherton	0	0	0	<b>0</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>
Belmont	0	0	0	<b>0</b>	0	0	0	<b>0</b>	0	0	215	<b>215</b>
Burlingame	1	0	0	<b>1</b>	0	0	0	<b>0</b>	0	0	421	<b>421</b>
East Palo Alto	0	0	0	<b>0</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>
Foster City	0	0	0	<b>0</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>
Hillsborough	0	0	0	<b>0</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>
Menlo Park	0	0	0	<b>0</b>	0	0	0	<b>0</b>	0	0	56	<b>56</b>
North Fair Oaks	0	0	0	<b>0</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>
Redwood City	0	0	0	<b>0</b>	0	0	0	<b>0</b>	0	89	498	<b>587</b>
San Carlos	0	0	0	<b>0</b>	0	0	0	<b>0</b>	0	0	113	<b>113</b>
San Mateo	0	0	0	<b>0</b>	0	0	0	<b>0</b>	0	55	288	<b>343</b>
County Franchised Area	0	0	0	<b>0</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>
West Bay	0	0	0	<b>0</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>
Totals	1	0	0	<b>1</b>	0	0	0	<b>0</b>	0	144	1,591	<b>1,735</b>

# 2020 LIQUIDATED DAMAGES

**COLLECTION  
QUALITY**

**1.A, 1.B, 1.C** **Complaints regarding unauthorized collection hours, inadequate care of or damage to private property, and failure to resolve property damage claims within 30 days**  
**8.01.A, 8.02.H,**

	April			May			June			Q2			2020 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 150
Belmont	1	0	0	-	0	0	-	0	0	1	0	-	-	2	\$ 150
Burlingame	-	0	0	-	0	0	2	0	0	2	0	-	150	2	\$ 150
East Palo Alto	-	0	0	1	0	0	-	0	0	1	0	-	-	1	\$ 150
Foster City	-	0	0	1	0	0	-	0	0	1	0	-	-	2	\$ 150
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 150
Menlo Park	1	0	0	1	0	0	-	0	0	2	0	-	-	3	\$ 150
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 150
Redwood City	1	0	0	1	0	0	3	0	0	5	0	-	-	6	\$ 150
San Carlos	1	0	0	-	0	0	1	0	0	2	0	-	-	3	\$ 150
San Mateo	-	0	0	1	0	0	1	0	0	2	0	-	-	6	\$ 150
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 150
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 150
<b>Total</b>	<b>4</b>	<b>0</b>	<b>0</b>	<b>5</b>	<b>0</b>	<b>0</b>	<b>7</b>	<b>0</b>	<b>0</b>	<b>16</b>	<b>0</b>	<b>-</b>	<b>150</b>	<b>31</b>	

**2.** **Complaints regarding failure to provide new service or change existing service level within five (5) business days**  
**8.02.C**

	April			May			June			Q2			2020 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 100
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 100
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 100
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 100
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 100
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 100
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	5	\$ 100
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 100
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	11	\$ 100
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	6	\$ 100
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	13	\$ 100
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 100
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 100
<b>Total</b>	<b>-</b>	<b>0</b>	<b>0</b>	<b>-</b>	<b>0</b>	<b>0</b>	<b>-</b>	<b>0</b>	<b>0</b>	<b>-</b>	<b>0</b>	<b>-</b>	<b>-</b>	<b>59</b>	

**3.** **Complaints regarding improper container placement**  
**8.02.B.1**

	April			May			June			Q2			2020 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	1	0	0	-	0	0	-	0	0	1	0	-	-	12	\$ 50
Belmont	-	0	0	2	0	0	1	0	0	3	0	-	-	36	\$ 50
Burlingame	1	0	0	1	0	0	3	0	0	5	0	-	-	35	\$ 50
East Palo Alto	-	0	0	1	0	0	-	0	0	1	0	-	-	23	\$ 50
Foster City	1	0	0	1	0	0	-	0	0	2	0	-	-	35	\$ 50
Hillsborough	1	0	0	2	0	0	1	0	0	4	0	-	-	20	\$ 50
Menlo Park	1	0	0	-	0	0	4	0	0	5	0	-	-	42	\$ 50
North Fair Oaks	1	0	0	-	0	0	-	0	0	1	0	-	-	14	\$ 50
Redwood City	1	0	0	5	0	0	6	0	0	12	0	-	-	94	\$ 50
San Carlos	4	0	0	5	0	0	8	0	0	17	0	-	-	46	\$ 50
San Mateo	4	0	0	6	0	0	8	0	0	18	0	-	-	105	\$ 50
County Franchised Area	-	0	0	1	0	0	1	0	0	2	0	-	-	27	\$ 50
West Bay	-	0	0	1	0	0	1	0	0	2	0	-	-	11	\$ 50
<b>Total</b>	<b>15</b>	<b>0</b>	<b>0</b>	<b>25</b>	<b>0</b>	<b>0</b>	<b>33</b>	<b>0</b>	<b>0</b>	<b>73</b>	<b>0</b>	<b>-</b>	<b>-</b>	<b>500</b>	

## 2020 LIQUIDATED DAMAGES

**4. Distribution of less than 50% of required non-collection notices**

	April			May			June			Q2			2020 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
	-	0	0	-	0	0	0	0	0	0	0	-	-	0	

**5. Excessive noise complaints**

**8.02.J**

	April			May			June			Q2			2020 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 50
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 50
Burlingame	-	0	0	-	0	0	2	0	0	2	0	-	-	4	\$ 50
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 50
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 50
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 50
Menlo Park	-	0	0	1	0	0	-	0	0	1	0	-	-	5	\$ 50
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 50
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	11	\$ 50
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	6	\$ 50
San Mateo	2	0	0	-	0	0	1	0	0	3	0	-	-	13	\$ 50
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 50
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 50
	2	0	0	1	0	0	3	0	0	6	0	-	-	59	

**6. Complaints regarding unacceptable employee behavior**

**8.06.J**

	April			May			June			Q2			2020 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	250	0	\$ 250
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Menlo Park	-	-	0	1	1	250	-	-	0	1	1	250	250	250	\$ 250
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Carlos	-	-	0	-	-	0	1	1	250	1	1	250	250	250	\$ 250
San Mateo	-	-	0	2	2	500	1	1	250	3	3	750	1,000	0	\$ 250
County Franchised Area	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
	0	0	0	3	3	750	2	2	500	5	5	1,250	1,750	-	

# 2020 LIQUIDATED DAMAGES

7.A, 7.B,

**Complaints regarding spills of discarded materials and failure to clean up those spills**

8.02.1

	April			May			June			Q2			2020 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	2	0	0	-	0	0	2	0	-	-	3	\$ 50
Belmont	1	0	0	-	0	0	-	0	0	1	0	-	-	9	\$ 50
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	8	\$ 50
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	5	\$ 50
Foster City	1	0	0	1	0	0	-	0	0	2	0	-	-	9	\$ 50
Hillsborough	-	0	0	-	0	0	1	0	0	1	0	-	-	5	\$ 50
Menlo Park	-	0	0	-	0	0	1	0	0	1	0	-	-	10	\$ 50
North Fair Oaks	1	0	0	-	0	0	-	0	0	1	0	-	-	3	\$ 50
Redwood City	1	0	0	2	0	0	2	0	0	5	0	-	-	22	\$ 50
San Carlos	-	0	0	3	0	0	2	0	0	5	0	-	-	11	\$ 50
San Mateo	2	0	0	3	0	0	2	0	0	7	0	-	-	25	\$ 50
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	6	\$ 50
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 50
<b>Total</b>	<b>6</b>	<b>0</b>	<b>0</b>	<b>11</b>	<b>0</b>	<b>0</b>	<b>8</b>	<b>0</b>	<b>0</b>	<b>25</b>	<b>0</b>	<b>-</b>	<b>-</b>	<b>119</b>	

8.

**Complaints regarding unreasonable leaks or spills of vehicle fluids**

8.02.1

	April			May			June			Q2			2020 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 500
Belmont	-	0	0	1	1	500	-	0	0	1	1	500	500	0	\$ 500
Burlingame	1	1	500	-	0	0	-	0	0	1	1	500	500	0	\$ 500
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 500
Foster City	-	0	0	1	1	500	-	0	0	1	1	500	1,000	0	\$ 500
Hillsborough	-	0	0	-	0	0	1	1	500	1	1	500	500	0	\$ 500
Menlo Park	1	1	500	-	0	0	-	0	0	1	1	500	500	0	\$ 500
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	500	0	\$ 500
Redwood City	1	1	500	2	2	1,000	3	3	1,500	6	6	3,000	3,500	0	\$ 500
San Carlos	-	0	0	1	1	500	-	0	0	1	1	500	1,000	0	\$ 500
San Mateo	2	2	1,000	3	3	1,500	2	2	1,000	7	7	3,500	5,500	0	\$ 500
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 500
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 500
<b>Total</b>	<b>5</b>	<b>5</b>	<b>2,500</b>	<b>8</b>	<b>8</b>	<b>4,000</b>	<b>6</b>	<b>6</b>	<b>3,000</b>	<b>19</b>	<b>19</b>	<b>9,500</b>	<b>13,500</b>	<b>0</b>	

**CUSTOMER SERVICE QUALITY**

**1. Resolution or remedy of complaints or inquiries beyond 10 business days of receipt of the complaint or inquiry**

7.02.D

	April			May			June			Q2			2020 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	100	0	\$ 100
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	100	0	\$ 100
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Menlo Park	-	0	0	2	2	200	-	0	0	2	2	200	200	0	\$ 100
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	100	0	\$ 100
San Carlos	-	0	0	-	0	0	1	1	100	1	1	100	100	0	\$ 100
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
<b>Total</b>	<b>-</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>2</b>	<b>200</b>	<b>1</b>	<b>1</b>	<b>100</b>	<b>3</b>	<b>3</b>	<b>300</b>	<b>600</b>	<b>-</b>	

# 2020 LIQUIDATED DAMAGES

**REPORTING**

**1. Late submittal of reports, applications, proposals or other submittals**

	April			May			June			Q2			2020 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
County Franchised Area	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

**2. Accuracy of submittals: corrections or restatements submitted more than two (2) business after notification**

	April			May			June			Q2			2020 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

**3. Late submittal of billing review report 7.01.E**

	April			May			June			Q2			2020 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
	-	0	0	-	0	0	-	0	0	0	0	-	-	0	

2020 LIQUIDATED DAMAGES

OTHER

1. **Disposal of recyclable materials without written approval**  
8.02.D

	April			May			June			Q2			2020 LD Amount	Tonnage Allowance	LD per Ton Recyclables
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

**Disposal of organic materials without written approval**  
8.02.D

	April			May			June			Q2			2020 LD Amount	Tonnage Allowance	LD per Ton Organics
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

2. **Recyclable materials not delivered to the designated transfer and processing facility**  
6.01

	April			May			June			Q2			2020 LD Amount	Tonnage Allowance	LD per Ton Recyclables
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

## 2020 LIQUIDATED DAMAGES

**Solid waste or organic materials not delivered to the designated transfer and processing facility**

6.01

	April			May			June			Q2			2020 LD Amount	Tonnage Allowance	LD per Ton Solid Waste/ Organics
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
<b>Total Liquidated Damages</b>	-	0	0	-	0	0	-	0	0	0	0	-	11,050	16,000	-

**Quarterly Single-Family Missed Pick-Up Collection Events Incentive/Disincentive Rate Year 2020**

\$50

Agency	Number of Missed Pick-Up Events			Incentive Threshold	Disincentive Threshold	Disincentive Payment Due \$50 per Event			
	Apr	May	Jun			Apr	May	Jun	Total
Atherton	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Belmont	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Burlingame	0	0	0	N/A	0	\$0	\$0	\$0	\$0
East Palo Alto	0	1	0	N/A	0	\$0	(\$50)	\$0	(\$50)
Foster City	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Hillsborough	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Menlo Park	0	0	0	N/A	0	\$0	\$0	\$0	\$0
North Fair Oaks	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Redwood City	0	0	0	N/A	0	\$0	\$0	\$0	\$0
San Carlos	0	0	0	N/A	0	\$0	\$0	\$0	\$0
San Mateo	0	1	0	N/A	0	\$0	(\$50)	\$0	(\$50)
San Mateo County	0	0	0	N/A	0	\$0	\$0	\$0	\$0
West Bay	0	0	0	N/A	0	\$0	\$0	\$0	\$0
<b>Totals</b>	<b>0</b>	<b>2</b>	<b>0</b>			<b>\$0</b>	<b>(\$100)</b>	<b>\$0</b>	<b>(\$100)</b>

Recology San Mateo County

Quarterly Average Speed of Answer Incentive/Disincentive Rate Year 2020

Aggregate SBWMA

Average Speed of Answer in Seconds SBWMA Service Area	Incentive Average Speed of Answer in Seconds	Disincentive Average Speed of Answer in Seconds	Incentive/Disincentive		\$500	\$500	Quarterly Net Amount
			Incentive Seconds	Disincentive Seconds	Incentive Payment due \$500 per Second	Disincentive Payment due \$500 per Second	

Quarter 2  
Month

April	9	15	30	6	0	\$2,875	\$0	\$2,875
May	15	15	30	0	0	\$155	\$0	\$155
June	28	15	30	0	0	\$0	\$0	\$0
Totals						\$3,030	\$0	\$3,030
		Year 2019						
	Agency	Solid Waste Tons						
	Atherton	2,151				\$36	\$0	\$36
	Belmont	7,844				\$133	\$0	\$133
	Burlingame	24,346				\$412	\$0	\$412
	East Palo Alto	11,817				\$200	\$0	\$200
	Foster City	10,195				\$173	\$0	\$173
	Hillsborough	2,710				\$46	\$0	\$46
	Menlo Park	16,844				\$285	\$0	\$285
	North Fair Oaks	5,939				\$101	\$0	\$101
	Redwood City	36,867				\$624	\$0	\$624
	San Carlos	12,764				\$216	\$0	\$216
	San Mateo	41,891				\$709	\$0	\$709
	County Franchised Area	3,955				\$67	\$0	\$67
	West Bay	1,594				\$27	\$0	\$27
		178,918				\$3,030	\$0	\$3,030

Recology San Mateo County

**Quarterly    Ninety Second Maximum Hold Time    Incentive/Disincentive    Rate Year 2020**

Aggregate SBWMA

\$5

Number of Calls Exceeding Ninety Second Hold Time SBWMA Service Area	Quarterly Number of Calls Received SBWMA Service Area	5% of Quarterly Number of Calls Received SBWMA Service Area	Incentive Number of Calls	Ninety Second Hold Time Calls in Excess of 5% of Quarterly Calls Received	Incentive Payment Due	Disincentive Payment due \$5 per Call
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Quarter 2

Month

\$5

April	2			N/A	N/A	N/A	\$0
May	296			N/A	N/A	N/A	\$0
June	1,419			N/A	N/A	N/A	\$0
Totals	1,717	45,667	2,283		0		\$0

Year 2019  
Tons of Solid  
Waste Collected

Agency	Tons of Solid Waste Collected	Incentive Payment Due	Disincentive Payment due
Atherton	2,151	N/A	\$0
Belmont	7,844	N/A	\$0
Burlingame	24,346	N/A	\$0
East Palo Alto	11,817	N/A	\$0
Foster City	10,195	N/A	\$0
Hillsborough	2,710	N/A	\$0
Menlo Park	16,844	N/A	\$0
North Fair Oaks	5,939	N/A	\$0
Redwood City	36,867	N/A	\$0
San Carlos	12,764	N/A	\$0
San Mateo	41,891	N/A	\$0
San Mateo County	3,955	N/A	\$0
West Bay	1,594	N/A	\$0
	178,918	N/A	\$0

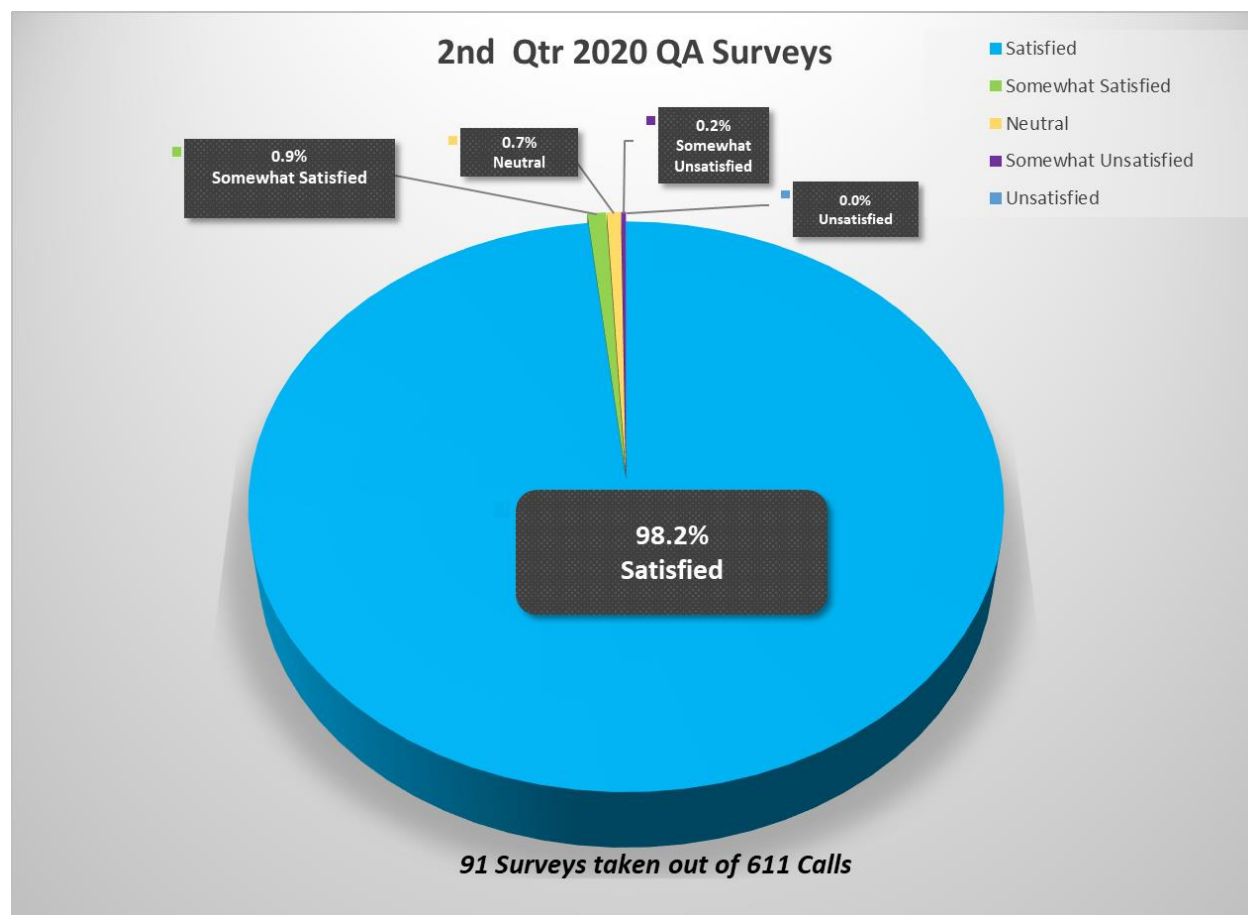
## I. SUMMARY ASSESSMENT

### SIGNIFICANT ACCOMPLISHMENTS

#### Customer Service Quality Assurance Surveys

Recology San Mateo County (RSMC) Customer Service Representatives contact customers from the previous service day to survey them on their experience with the Call Center. Customers have the option of taking the survey over the phone or accessing the survey from a website provided to them. Of the 611 calls placed to customers during the 2nd Quarter, 91 surveys were completed (Any surveys with unanswered questions were eliminated from the results).

The results of the surveys continue to be positive with **99.1%** of the customers giving a Satisfactory rating. The top 3 reasons cited for the Satisfactory rating included Friendliness, Responsiveness, and Patience.



## Employee-Owner Face Mask Distribution

In response to the CDC-mandated safety measures for required mask-wearing, RSMC's own Tammy, Alex and Michelle stepped in to make impromptu sewing stations to assemble more than 50 face masks for fellow Recology employee-owners and their families.



## Diversion Outreach Goes Digital

As the COVID-19 pandemic continues, extra vigilance and improved safety measures remain in place. The practices of social distancing, face mask wearing and limiting large gatherings, have presented new challenges to providing effective outreach and education. Despite these new challenges, RSMC has continued to keep community education and diversion support a priority. RSMC's Waste Zero Team adapted to these changes by increasing efforts in effective digital education and tapping into creative new ways to reach community members.

In Q2 the RSMC's Waste Zero Team conducted three virtual presentations focusing on the commercial sector. In addition, RSMC and RethinkWaste co-hosted two community webinars; *Earth Day* and *The Other R's*. RSMC and RethinkWaste collaborated to provide an engaging virtual outreach event to educate the community about the importance of the Waste Hierarchy and how to promote daily diversion practices that can have a large and positive impact on sustainability.



## **J. COMMERCIAL RECYCLING PROMOTION PROGRAM STATUS REPORT**

### **SUMMARY OF TRAINING AND PROFESSIONAL DEVELOPMENT ACTIVITIES FOR THE COMMERCIAL DIVERSION TEAM AND SUPERVISORY STAFF**

Below is a summary of the Quarter 2 (Q2) 2020 training and professional development activities for the Recology San Mateo County (RSMC) Commercial Recycling Promotion Team (CRPT):

#### **Professional Development**

During Q2 2020, the CRPT redirected focus towards online learning platforms to stay connected and informed of the changing initiatives and shifts in markets caused by the COVID-19 pandemic. This redirection resulted in an increase in digital trainings and professional development through the participation of webinars held by local businesses, government agencies and industry leaders.

On April 24, 2020, Waste Zero Specialist (WZS) Heather Rockwood, attended the EPA's Sustainable Materials Management Prioritization Tools: Sustainability Insights at a Glance. This webinar presented a valuable resource to provide our customers when advising and supporting their sustainability programs and initiatives.

On May 4, 2020, WZS Heather Rockwood, attended Go Green Initiative's Rethinking the Finances and Safety of Single-Use School Foodware. This webinar presented insight to the successful implementation of piloting reusables in schools. The program demonstrated that utilizing reusables in schools can result in cost savings and a healthier school.

On May 6, 2020, WZS Alex Rinear, Yvette Madera, Michelle Sung and Heather Rockwood, attended the Waterkeepers Alliance & Plastic Pollution Coalition's Future is Durable: The problem of plastic pollution, and messaging solutions for a sustainable world. The webinar addressed problems of plastic pollution and how the COVID-19 pandemic has affected the materials being placed in waste streams. The increase in the production and use of disposables indicates an increased need for enhanced educational outreach to redirect the safe and sustainable use of reusables as communities navigate changing environments and redefine the new normal.

On May 6, 2020, WZS Michelle Sung, attended Citizens Environmental Council's Pandemic Pivot: How we can help forge a more sustainable and equitable future? The webinar provided insight to how residents and local jurisdictions can minimize the impact on the environment and use the pandemic as a driving force for social and environmental change. Topics included GHG emissions, use of disposables, electrification, and utilizing streets differently due to the pandemic.

On May 14, 2020, WZS Heather Rockwood, attended San Mateo County's Business Essentials: Why Green? Why Now? San Mateo County's FREE Green Business Certification and Assistance. This webinar presented on how to access free tools and assistance for building back greener.

On May 29, 2020, WZS Alex Rinear, Yvette Madera, Michelle Sung, and Heather Rockwood, attended the San Mateo Countywide Recycling Meeting. This webinar centered around how to come back to the industry with safety and protection as the guiding force.

On May 21, 2020, WZS Amanda Gomez attended Thrive's Guiding More Sustainable Post Pandemic Living. This webinar discussed how the pandemic has changed our way of life and how to continue to live sustainably post pandemic.

On June 12, 2020, WZS, Alexandra Rinear graduated from the Redwood City Chamber Leadership Program. She got an inside look at the ways in which local government, transportation, education, business and economics influence and affect the Resource Recovery Industry. This program provided the opportunity to strengthen community networks and foster a deeper understanding of successfully supporting the community towards a world with no waste. During the Leadership Program's Sustainability Day, Alex took a lead role by conducting Recology's ever-popular Sorting Game to approximately 40 program participants.

### **A DESCRIPTION OF THE STRATEGY AND OVERALL APPROACH TO ATTRACT AND RETAIN A HIGH QUALITY AND EFFECTIVE COMMERCIAL RECYCLING PROMOTION PROGRAM AND SUPERVISORY STAFF**

Recology is recognized in the industry for its environmental commitments, programs, and services. We utilize our well-established networks to recruit the best suited members for our diversion teams by posting on specific "green industry" LISTSERVs that target individuals in the field of waste reduction. We support growth and leadership development amongst our employees and encourage educational opportunities both internally and externally.

At Recology, we believe our employees' compensation includes more than just their paychecks; we recognize that providing a comprehensive benefits package is an important aspect of our employees' total compensation. By providing a competitive benefits package, including Recology's Employee Stock Ownership Plan (ESOP), Recology can attract and retain highly qualified employees.

### **A DESCRIPTION AND STATUS OF ACHIEVING THE GOALS AND OBJECTIVES FOR THE COMMERCIAL RECYCLING PROMOTION TEAM AND HOW THESE GOALS AND OBJECTIVES ARE TIED TO THE COMPENSATION INCENTIVE PLAN**

The recent changes in social distancing norms and the enhanced COVID-19 safety measures put in place by the County of San Mateo to keep our workforce healthy and safe, resulted in significant changes to Recology's daily operations, including the CRPT's outreach and education goals.

The CRPT goals are to continue recruiting new recycling and compost customers and enhance the existing diversion programs to increase the volume of recyclable and compostable materials collected and delivered to the Shoreway Environmental Center. However, these goals were adjusted to better reflect the real constraints COVID-19 posed on the day-to-day operations and activities needed to accomplish the set out goals. The following is an update on the objectives achieved in Q2 2020.

### **Multi-Family Dwelling (MFD) Outreach**

RSMC is pleased to report that during Q2 2020, the CRPT contacted 988 MFD customers throughout the SBWMA service area. Direct contact included inquiring about services, verifying service levels, updating account information and offering program outreach to improve diversion. Program outreach efforts included offering compost, the scheduling and delivery of Recycle Buddy Bags, Kitchen Pails, Battery Buckets, Property Manager Guides, and educational signage. Program outreach also included providing virtual presentations and offering assistance on the successful launch of compost programs for residents of MFDs.

<b>Q2 2020 MFD Contacts Made</b>
988

As a result of the MFD outreach, the CRPT team delivered approximately 1700 Recycle Buddy Bags and 200 Kitchen Pails.

### **New Compost Customers**

In spite of COVID-19 restrictions, RSMC is pleased to report that the CRPT implemented over 30 new compost accounts in the Commercial and MFD sectors.

<b>Q2 2020 New Compost Services</b>
34

### **Target Account Site Assessments**

As a safety precaution and to align with the San Mateo County COVID-19 Health and Safety Guidelines Target Account Site Assessments were placed on temporary hold until improved health measures can be put in place. As a result, no Site Assessments were conducted during Q2 2020.

### **Virtual Presentations**

The CRPT focused on safe and effective outreach through the development and delivery of virtual presentations including WebEx presentations and Zoom conference calls. The CRPT will continue to offer presentations and trainings to targeted audience groups in multiple languages, including English, Spanish and Chinese. These targeted presentations and trainings provide various stakeholders with the necessary information to sort properly and be “Better at the Bin”.

<b>Q2 2020 Virtual Presentations</b>
5

Below is an outline of the **5 virtual presentations** provided either as a customer-specific presentation or a community-invited webinar.

Date	Customer Name	Attendees	Description
05/27/2020	GARRATT CALLAHAN CO	EMPLOYEES	PRESENTATION
06/05/2020	1000 SHARON PARK HOA DR	PROPERTY MANAGER & RESIDENTS	PRESENTATION
06/26/2020	EL DORADO APARTMENTS	PROPERTY MANAGER & RESIDENTS	PRESENTATION

Date	Webinar Event	Attendees	Description
04/22/2020	EARTH DAY WEBINAR COHOSTED WITH RETHINKWASTE	COMMUNITY MEMBERS	PRESENTATION
06/30/2020	BEYOND RECYCLING: THE OTHER R'S WEBINAR COHOSTED WITH RETHINKWASTE	COMMUNITY MEMBERS	PRESENTATION

### Quarter 3 (Q3) 2020 Goals

In these unprecedented and unique times, RSMC remains committed to achieving our goals while maintaining the health and safety of the employee-owners and the communities we serve. RSMC has stayed informed, vigilant and responsive to the rapidly evolving changes to business functions as a result of the COVID-19 pandemic.

The CRPT adapted to the situation with a seamless transition to outreach and education on digital platforms. The CRPT modified to digital technologies, such as Zoom conference calls, WebEx presentations and social media platforms, to safely provide customers support during the County's Shelter-In-Place (SIP) Order.

While remaining sensitive to the current situation of the business community, the CRPT will sustain the goal of increasing diversion rates and maximizing the utilization of existing programs. RSMC looks forward to supporting the community during this difficult time by continuing to safely provide new recycling and compost services and decrease garbage collection where deemed appropriate or necessary. The CRPT will also continue to contact MFDs to ensure their yard waste materials are being recycled and that they are AB 1826 compliant.

### With the that in mind, the following Q3 2020 goals have been set for the CRPT:

- Implement compost services at Commercial and MFD accounts

- Contact MFDs to ensure their yard waste materials are recycled and that they are AB 1826 compliant
- Conduct presentations and/or trainings to educate customers about collection programs and California Legislation

**The Q3 2020 goals for the CRPT will be achieved through the metrics outlined below:**

These metrics take into consideration the restrictions put in place from the COVID-19 pandemic. If the SIP Order is extended and social distancing remains the best practice for the health and safety of our communities, then the metrics will be adjusted accordingly to reflect the fluidity of the situation.

- Contact 240 MFDs to inform customers of AB 1826 and ensure customers are compliant with the State mandate
- Contact 200 Commercial customers that have been selected as a Target Accounts to inform them of AB 1826 and support their efforts to be compliant with the State mandate
- Recruit a minimum of 15 new compost accounts
- Provide 8 presentations and/or trainings

**Compensation Incentive Plan**

The CRPT does not have a compensation incentive plan for achieving set goals. However, RSMC management conducts annual performance reviews to verify achievement of goals, as well as evaluations of an employee’s level of Recology’s Leadership Competencies, which include items such as strategic thinking, business acumen, communications, and customer relations. The annual performance review is then used to determine potential merit increases.

**A DESCRIPTION OF CONTRACTOR’S SALES STRATEGY FOR MAINTAINING AND/OR EXPANDING THE EXISTING COMMERCIAL RECYCLING ACCOUNT BASE AND DIVERSION LEVELS**

To support our goal of increasing diversion and minimizing contamination, our strategy will be to focus on helping businesses that made temporary adjustments to their service levels, as a result of COVID-19, to ensure the reinstated services meet their new needs, and that they are informed about proper recycling and compost practices, in order to maximize diversion.

The CRPT will continue to contact customers to identify the needs of customers and areas in which they can improve existing diversion programs and/or implement new diversion services. An outline of these strategies and accomplishments is noted on the following page:

**Target Compost Rich Accounts for AB 1826**

AB 1826 went into effect on April 1<sup>st</sup>, 2016 and required businesses that generate eight or more cubic yards of organic waste per week to arrange for organic composting services. The volume requirements of AB 1826 gradually decrease each year until 2020, with the minimum requirement being two or more cubic yards of Municipal Solid Waste (MSW), which includes the combined volume of garbage, recycle and compost. The second phase went into effect on January 1, 2017 and requires business that generate four or more cubic yards of organic waste per week to

implement an organics recycling program. Effective January 1, 2020, all businesses that generate 2 or more cubic yards of MSW per week are required to recycle their organic materials.

Although RSMC’s outreach strategies have dramatically shifted, the CPRT continues to provide effective outreach and education to ensure compliance with AB1826. The CRPT will continue to focus targeted outreach on accounts that meet the threshold of AB1826 and are still not yet compliant. The CPRT will target accounts that produce four or more cubic yards of MSW and do not currently subscribe to compost collection services with the goal of meeting an 80% participation rate in each Member Agency. After achieving this goal, the CPRT will then target generators of 2 or more cubic yards of MSW.

The volatility of the COVID-19 pandemic has resulted in consistent shifts to the daily norms and socially acceptable activities. The CPRT will maintain sensitivity to the situation when working with commercial customers who may have been heavily and/or negatively impacted by COVID-19. The CRPT will target accounts based on business classification, specifically focusing on food service establishments, which are typically higher generators of organic materials. The CRPT will inform these customers about AB 1826 and assist with the implementation of compost collection to ensure that customers are compliant, and their diversion programs are successful.

**Presentations, Trainings, and Outreach Materials**

The CRPT utilizes presentations and trainings, both through digital platforms and in person, along with various outreach materials, to educate customers about the programs and services offered. These tools help teach customers how to properly separate items into recycling, compost, and garbage containers. The CRPT will continue to promote these services and outreach materials in Q3 2020 to increase diversion and reduce contamination.

The following is a summary of the public education and outreach materials distributed by the CRPT throughout the SBWMA service area during Q2 2020:

<b>Q2 2020 Public Education and Outreach Materials</b>					
	<b>Commercial Brochures</b>	<b>Posters</b>	<b>Dock Signs</b>	<b>Stickers</b>	<b>Recycle Buddy Bags</b>
April*	0	0	0	0	0
May	0	4	3	18	144
June	4	23	8	32	1591
<b>Total</b>	<b>4</b>	<b>27</b>	<b>11</b>	<b>50</b>	<b>1735</b>

\*The CRPT did not provide education and outreach material in April, due to the initial shutdown from the Shelter in Place orders.

**A DESCRIPTION OF THE SERVICES PROVIDED TO THE COMMERCIAL AND AGENCY FACILITY SECTORS**

Services provided by RSMC to Commercial and Agency Facility sectors include Solid Waste, Compost, and Single-Stream Recycling material collection. Support services provided include conducting Site Assessments and Site Checks, when deemed appropriate or safe, determining

adequate and cost-effective service levels, providing presentations and trainings(in-person or virtual) and distributing public education materials and internal containers.

### **A DETAILED ACCOUNT OF DIVERSION STATISTICS FOR THE COMMERCIAL AND AGENCY FACILITY SECTORS**

A detailed account of the diversion statistics is included in RSMC's 2020 2nd Quarter Report under the tab labeled "M1d. Diversion Level".