



QUARTERLY REPORT TO THE SBWMA FOR 3rd Quarter 2021

Submitted October 30, 2021



October 30, 2021

Joe La Mariana
Executive Director
SBWMA/RethinkWaste
610 Elm Street, Suite 202
San Carlos, CA 94070

Dear Mr. La Mariana:

Enclosed is a copy of the Recology 3rd Quarter 2021 report to the SBWMA. Recology will send electronic copies to each jurisdiction.

In accordance with the requirements of Section 9.04 B of the Agreement, the undersigned hereby certifies, under penalty of perjury, that the report submitted herewith is true and correct to the best knowledge of the undersigned after reasonable inquiry.

If you should have any questions or require additional information, please call me at (650) 595-3900.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Michael Kelly', is written over a light blue horizontal line.

Michael Kelly
General Manager
Recology San Mateo County

cc: John Mangini



RECOLOGY SAN MATEO COUNTY

QUARTERLY REPORT
TO THE SBWMA

For 3rd Quarter 2021

Submitted
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3rd QUARTER 2021 REPORT

TABLE OF CONTENTS

	Page
A. Definitions	ii - iii
B. Summary	iv
C. Tonnage Summary and Cumulative Comparison	1 - 26
D. Inquiry, Service Request and Complaint Data	27
E. Call Center Data and Quality Assurance Calls Made	28
F. On-Site Customer Assessments, Visual Audits, and Recycling Tote-Bag Delivery Information	29
G. Liquidated Damages Summary	30 - 36
H. Performance Incentives and Disincentives	37 - 39
I. Recycling Technical Assistance Plan Status Report	40 - 49

3rd QUARTER 2021 REPORT

DEFINITIONS OF WASTE TYPES INCLUDED ON THE TONNAGE SUMMARY REPORT

Commercial Solid Waste – Franchised solid waste collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Commercial Recycling – Franchised recyclable materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. This includes construction and demolition debris collected from agency facilities. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Commercial Organics – Franchised organic materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Solid Waste – Franchised solid waste collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Recycling – Franchised recyclable materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Organics – Franchised organic materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Solid Waste – Franchised solid waste collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Recycling – Franchised recyclable materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. This includes construction and demolition debris. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Organics – Franchised organic materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Solid Waste – Franchised solid waste collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Recycling – Franchised recyclable materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Organics – Franchised organic materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Tonnage Allocations – During Quarter 3, system tonnage allocations were updated as follows: effective July 6 for usual and customary service changes, effective July 19 for changes in residential solid waste, recycling and organics routes and August 30 and September 10 for changes in commercial solid waste routes. Bulky item collection tonnage is allocated based on the number of collection events for solid waste and on the basis of the number of items collected for recyclables. The allocation methodology is applied consistently each month.



3rd QUARTER 2021 QUARTERLY REPORT SUMMARY

Quarterly	1 st Quarter	2 nd Quarter	3 rd Quarter	4 th Quarter	2021 Year End
Commercial Tonnage Collected					
Solid Waste	15,638.29	16,493.98	16,930.39		49,062.66
Recyclables	5,295.47	5,676.67	5,708.04		16,680.18
Organics	4,105.89	4,327.07	4,717.99		13,150.95
Multi-Family Tonnage Collected					
Solid Waste	8,524.28	8,729.18	8,777.27		26,030.73
Recyclables	2,433.22	2,470.69	2,460.05		7,363.96
Organics	250.31	282.59	295.12		828.02
Residential Tonnage Collected					
Solid Waste	14,937.20	15,163.17	15,102.40		45,202.77
Recyclables	9,953.56	9,508.17	9,227.84		28,689.57
Organics	17,401.50	17,907.54	16,818.51		52,127.55
Diversion Rates					
Commercial	33.34%	33.59%	33.89%		33.61%
Multi-Family	23.94%	23.98%	23.89%		23.94%
Residential	64.68%	64.39%	63.30%		64.13%
Overall	50.22%	49.87%	49.01%		49.70%
Inquiries, Service Requests & Complaints					
Inquiries, Service Requests & Complaints	18,002	21,147	25,910		65,059
Calls Received	42,305	44,277	48,842		135,424
Avg. Hold Time	39.53	20.39	45.65		35.31
Assessments	7	8	2		17
Quality Assurance	635	626	656		1,917

RECOLOGY QUARTERLY REPORT 2021

MEMBER AGENCY	2021							Year to Date
	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
BELMONT								
Commercial								
Commercial Solid Waste	178.40	174.45	170.48	466.29	513.37	523.33	0.00	1,502.99
Commercial Recycling	75.50	83.19	71.72	222.45	214.82	230.41	0.00	667.68
Commercial Organics	49.64	57.41	53.28	129.75	151.96	160.33	0.00	442.04
Subtotal - Disposed	178.40	174.45	170.48	466.29	513.37	523.33	0.00	1,502.99
Subtotal - Diverted	125.14	140.60	125.00	352.20	366.78	390.74	0.00	1,109.72
Diversion Rate	41.23%	44.63%	42.30%	43.03%	41.67%	42.75%	0.00%	42.47%
MFD								
MFD Solid Waste	163.89	166.99	156.95	493.98	488.42	487.83	0.00	1,470.23
MFD Recycling	51.57	53.12	51.02	150.28	148.15	155.71	0.00	454.14
MFD Organics	4.29	5.44	4.24	12.58	12.94	13.97	0.00	39.49
Subtotal - Disposed	163.89	166.99	156.95	493.98	488.42	487.83	0.00	1,470.23
Subtotal - Diverted	55.86	58.56	55.26	162.86	161.09	169.68	0.00	493.63
Diversion Rate	25.42%	25.96%	26.04%	24.79%	24.80%	25.81%	0.00%	25.14%
Roll-Off								
Roll-Off Solid Waste	9.36	6.41	7.46	27.37	26.33	23.23	0.00	76.93
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	9.36	6.41	7.46	27.37	26.33	23.23	0.00	76.93
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	276.46	254.76	282.61	821.66	829.31	813.83	0.00	2,464.80
Residential Curbside Recycling	195.87	206.34	212.64	706.20	649.59	614.85	0.00	1,970.64
Residential Curbside Organics	343.00	337.84	334.22	1,078.69	1,108.89	1,015.06	0.00	3,202.64
Subtotal - Disposed	276.46	254.76	282.61	821.66	829.31	813.83	0.00	2,464.80
Subtotal - Diverted	538.87	544.18	546.86	1,784.89	1,758.48	1,629.91	0.00	5,173.28
Diversion Rate	66.09%	68.11%	65.93%	68.48%	67.95%	66.70%	0.00%	67.73%
Total Disposed	628.11	602.61	617.50	1,809.30	1,857.43	1,848.22	0.00	5,514.95
Total Diverted	719.87	743.34	727.12	2,299.95	2,286.35	2,190.33	0.00	6,776.63
Total Diversion Rate	53.40%	55.23%	54.08%	55.97%	55.18%	54.24%	0.00%	55.13%
Single-Family Measured Diversion Rate	66.09%	68.11%	65.93%	68.48%	67.95%	66.70%	0.00%	67.73%
Commercial Measured Diversion Rate	33.98%	36.41%	34.99%	34.28%	33.93%	35.14%	0.00%	34.45%
MFD Measured Diversion Rate	25.42%	25.96%	26.04%	24.79%	24.80%	25.81%	0.00%	25.14%
Overall Measured Diversion Rate	53.40%	55.23%	54.08%	55.97%	55.18%	54.24%	0.00%	55.13%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2021

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2019 - 2020	2019 - 2020
	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	2020 Tons	2021 Tons	Tons Incr/(Decr)	% Change	
Belmont													
Commercial¹ and MFD													
Commercial Solid Waste	1,910.36	1,744.19	1,750.07	1,612.65	1,574.15	1,653.41	1,697.30	1,770.50	1,502.29	1,502.99	0.70	0.05%	
MFD Solid Waste	1,557.15	1,666.14	1,647.75	1,538.26	1,533.96	1,473.97	1,473.39	1,523.76	1,462.88	1,470.23	7.35	0.50%	
Roll-Off Solid Waste	367.62	355.33	368.41	355.63	356.78	309.43	264.14	95.36	72.60	76.93	4.33	5.96%	
Commercial Recycling	451.70	474.56	550.75	625.39	652.80	697.89	715.91	732.18	620.43	667.68	47.25	7.62%	
MFD Recycling	344.93	379.71	389.02	425.44	433.91	438.34	468.82	420.80	440.89	454.14	13.25	3.01%	
Roll-Off Recycling	1.65	2.62	0.46	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Organics	316.20	371.22	447.84	528.08	629.92	663.65	687.41	730.02	455.33	442.04	(13.29)	-2.92%	
MFD Organics	25.48	45.90	47.76	51.76	59.95	55.73	53.16	68.62	35.68	39.49	3.81	10.68%	
Roll-Off Organics	7.02	0.22	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
SUBTOTAL - Disposed Tons	3,835.13	3,765.66	3,766.23	3,506.54	3,464.89	3,436.81	3,434.83	3,389.62	3,037.77	3,050.15	12.38	0.41%	
SUBTOTAL - Diverted Tons	1,146.98	1,274.23	1,435.83	1,630.67	1,776.58	1,855.61	1,925.30	1,951.62	1,552.33	1,603.35	51.02	3.29%	
Residential													
Residential Solid Waste	2,504.85	2,457.87	2,406.76	2,448.98	2,486.74	2,508.05	2,413.29	2,424.18	2,623.54	2,464.80	(158.74)	-6.05%	
Residential Curbside Recycling	2,110.83	2,101.22	2,075.06	2,067.17	2,133.78	2,087.56	2,019.47	1,899.44	2,105.32	1,970.64	(134.68)	-6.40%	
Residential Curbside Organics	3,026.79	3,148.45	2,893.15	2,867.75	3,041.68	3,331.54	3,035.79	3,173.20	3,386.04	3,202.64	(183.40)	-5.42%	
SUBTOTAL - Disposed Tons	2,504.85	2,457.87	2,406.76	2,448.98	2,486.74	2,508.05	2,413.29	2,424.18	2,623.54	2,464.80	(158.74)	-6.05%	
SUBTOTAL - Diverted Tons	5,137.62	5,249.67	4,968.21	4,934.92	5,175.46	5,419.10	5,055.26	5,072.64	5,491.36	5,173.28	(318.08)	-5.79%	
Commercial/MFD and Residential													
TOTAL TONS DISPOSED	6,339.98	6,223.53	6,172.99	5,955.52	5,951.63	5,944.86	5,848.12	5,813.80	5,661.31	5,514.95			
TOTAL TONS DIVERTED	6,284.60	6,523.90	6,404.04	6,565.59	6,952.04	7,274.71	6,980.56	7,024.26	7,043.69	6,776.63			
COMMERCIAL DIVERSION RATE	23.02%	25.28%	27.60%	31.74%	33.89%	35.06%	35.92%	36.54%	33.82%	34.45%			
MFD DIVERSION RATE	19.22%	20.35%	20.95%	23.68%	24.35%	25.10%	26.16%	24.31%	24.57%	25.14%			
RESIDENTIAL DIVERSION RATE	67.22%	68.11%	67.37%	66.83%	67.55%	68.36%	67.69%	67.66%	67.67%	67.73%			
TOTAL DIVERSION RATE	49.78%	51.18%	50.92%	52.44%	53.88%	55.03%	54.41%	54.71%	55.44%	55.13%			

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2021

MEMBER AGENCY	2021							
	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
BURLINGAME								
Commercial								
Commercial Solid Waste	588.31	601.99	607.01	1,601.99	1,683.68	1,797.31	0.00	5,082.98
Commercial Recycling	314.51	274.78	308.58	823.40	945.80	897.87	0.00	2,667.07
Commercial Organics	187.21	227.33	246.15	532.35	548.26	660.69	0.00	1,741.30
Subtotal - Disposed	588.31	601.99	607.01	1,601.99	1,683.68	1,797.31	0.00	5,082.98
Subtotal - Diverted	501.72	502.11	554.73	1,355.75	1,494.06	1,558.56	0.00	4,408.37
Diversion Rate	46.03%	45.48%	47.75%	45.84%	47.02%	46.44%	0.00%	46.45%
MFD								
MFD Solid Waste	229.82	221.04	237.69	689.33	707.72	688.55	0.00	2,085.60
MFD Recycling	83.38	86.29	77.59	247.50	257.17	247.26	0.00	751.93
MFD Organics	12.14	17.57	17.80	30.52	38.20	47.51	0.00	116.23
Subtotal - Disposed	229.82	221.04	237.69	689.33	707.72	688.55	0.00	2,085.60
Subtotal - Diverted	95.52	103.86	95.39	278.02	295.37	294.77	0.00	868.16
Diversion Rate	29.36%	31.97%	28.64%	28.74%	29.45%	29.98%	0.00%	29.39%
Roll-Off								
Roll-Off Solid Waste	213.73	214.05	203.90	586.20	620.25	631.68	0.00	1,838.13
Roll-Off Recycling	8.52	18.90	18.57	31.37	28.36	45.99	0.00	105.72
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	213.73	214.05	203.90	586.20	620.25	631.68	0.00	1,838.13
Subtotal - Diverted	8.52	18.90	18.57	31.37	28.36	45.99	0.00	105.72
Diversion Rate	3.83%	8.11%	8.35%	5.08%	4.37%	6.79%	0.00%	5.44%
Residential								
Residential Solid Waste	315.69	334.29	340.38	994.03	986.20	990.36	0.00	2,970.59
Residential Curbside Recycling	209.75	229.15	227.06	740.26	687.71	665.96	0.00	2,093.93
Residential Curbside Organics	415.61	444.15	421.05	1,278.98	1,345.61	1,280.81	0.00	3,905.40
Subtotal - Disposed	315.69	334.29	340.38	994.03	986.20	990.36	0.00	2,970.59
Subtotal - Diverted	625.36	673.30	648.11	2,019.24	2,033.32	1,946.77	0.00	5,999.33
Diversion Rate	66.45%	66.82%	65.57%	67.01%	67.34%	66.28%	0.00%	66.88%
Total Disposed	1,347.55	1,371.37	1,388.98	3,871.55	3,997.85	4,107.90	0.00	11,977.30
Total Diverted	1,231.12	1,298.17	1,316.80	3,684.38	3,851.11	3,846.09	0.00	11,381.58
Total Diversion Rate	47.74%	48.63%	48.67%	48.76%	49.07%	48.35%	0.00%	48.72%
Single-Family Measured Diversion Rate	66.45%	66.82%	65.57%	67.01%	67.34%	66.28%	0.00%	66.88%
Commercial Measured Diversion Rate	36.99%	37.60%	38.94%	36.66%	37.64%	37.86%	0.00%	37.41%
MFD Measured Diversion Rate	29.36%	31.97%	28.64%	28.74%	29.45%	29.98%	0.00%	29.39%
Overall Measured Diversion Rate	47.74%	48.63%	48.67%	48.76%	49.07%	48.35%	0.00%	48.72%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2021

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2019 - 2020	2019 - 2020
	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	2020 Tons	2021 Tons	Tons Incr/(Decr)	% Change	
Burlingame													
Commercial¹ and MFD													
Commercial Solid Waste	6,418.45	6,198.40	6,145.80	6,083.80	6,384.74	6,470.87	6,188.85	6,268.80	5,016.96	5,082.98	66.02	1.32%	
MFD Solid Waste	2,180.78	2,220.10	2,170.35	2,161.40	2,256.57	2,307.22	2,160.62	2,125.79	2,060.26	2,085.60	25.34	1.23%	
Roll-Off Solid Waste	6,551.12	5,479.22	5,571.87	5,910.12	7,082.19	7,436.57	7,496.07	7,264.94	2,727.57	1,838.13	(889.44)	-32.61%	
Commercial Recycling	2,087.15	2,375.14	2,947.52	2,911.42	3,018.29	2,702.79	2,703.27	2,816.47	2,421.16	2,667.07	245.91	10.16%	
MFD Recycling	543.42	639.42	680.08	703.74	710.12	744.70	745.89	750.17	705.54	751.93	46.39	6.58%	
Roll-Off Recycling	177.98	90.12	101.76	105.16	114.78	237.23	397.46	333.46	229.10	105.72	(123.38)	-53.85%	
Commercial Organics	1,682.96	2,054.08	1,984.61	2,425.58	2,331.34	2,433.50	2,360.27	2,820.21	1,869.42	1,741.30	(128.12)	-6.85%	
MFD Organics	44.68	47.17	37.95	41.11	52.33	58.69	67.33	87.56	82.01	116.23	34.22	41.73%	
Roll-Off Organics	238.87	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
SUBTOTAL - Disposed Tons	15,150.35	13,897.72	13,888.02	14,155.32	15,723.50	16,214.66	15,845.54	15,659.53	9,804.79	9,006.71	(798.08)	-8.14%	
SUBTOTAL - Diverted Tons	4,775.06	5,205.93	5,751.92	6,187.01	6,226.86	6,176.91	6,274.22	6,807.87	5,307.23	5,382.25	75.02	1.41%	
Residential													
Residential Solid Waste	2,775.77	2,757.23	2,720.37	2,749.49	2,814.28	2,872.37	2,798.23	2,789.27	3,137.47	2,970.59	(166.88)	-5.32%	
Residential Curbside Recycling	2,210.21	2,212.59	2,190.21	2,196.89	2,231.52	2,238.99	2,267.02	2,059.23	2,267.59	2,093.93	(173.66)	-7.66%	
Residential Curbside Organics	3,757.91	3,859.18	3,575.36	3,410.39	3,677.40	3,864.49	3,764.73	3,966.35	4,028.62	3,905.40	(123.22)	-3.06%	
SUBTOTAL - Disposed Tons	2,775.77	2,757.23	2,720.37	2,749.49	2,814.28	2,872.37	2,798.23	2,789.27	3,137.47	2,970.59	(166.88)	-5.32%	
SUBTOTAL - Diverted Tons	5,968.12	6,071.77	5,765.57	5,607.28	5,908.92	6,103.48	6,031.75	6,025.58	6,296.21	5,999.33	(296.88)	-4.72%	
Commercial/MFD and Residential													
TOTAL TONS DISPOSED	17,926.12	16,654.95	16,608.39	16,904.81	18,537.78	19,087.03	18,643.77	18,448.80	12,942.26	11,977.30			
TOTAL TONS DIVERTED	10,743.18	11,277.70	11,517.49	11,794.29	12,135.78	12,280.39	12,305.97	12,833.45	11,603.44	11,381.58			
COMMERCIAL DIVERSION RATE	23.96%	27.25%	29.29%	30.41%	28.37%	27.59%	28.36%	30.30%	35.12%	37.41%			
MFD DIVERSION RATE	21.24%	23.62%	24.86%	25.63%	25.25%	25.83%	27.35%	28.27%	27.65%	29.39%			
RESIDENTIAL DIVERSION RATE	68.25%	68.77%	67.94%	67.10%	67.74%	68.00%	68.31%	68.36%	66.74%	66.88%			
TOTAL DIVERSION RATE	37.47%	40.37%	40.95%	41.10%	39.56%	39.15%	39.76%	41.02%	47.27%	48.72%			

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2021

MEMBER AGENCY	2021							Year to Date
	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
EAST PALO ALTO								
Commercial								
Commercial Solid Waste	110.28	106.22	113.93	300.88	320.85	330.43	0.00	952.16
Commercial Recycling	51.18	47.23	44.71	126.26	148.07	143.12	0.00	417.45
Commercial Organics	43.38	47.64	36.79	114.07	104.04	127.81	0.00	345.92
Subtotal - Disposed	110.28	106.22	113.93	300.88	320.85	330.43	0.00	952.16
Subtotal - Diverted	94.56	94.87	81.50	240.33	252.11	270.93	0.00	763.37
Diversion Rate	46.16%	47.18%	41.70%	44.41%	44.00%	45.05%	0.00%	44.50%
MFD								
MFD Solid Waste	240.45	241.28	246.82	709.32	718.11	728.55	0.00	2,155.98
MFD Recycling	32.12	34.41	34.58	94.03	102.36	101.11	0.00	297.50
MFD Organics	6.38	8.93	7.00	22.90	23.74	22.31	0.00	68.95
Subtotal - Disposed	240.45	241.28	246.82	709.32	718.11	728.55	0.00	2,155.98
Subtotal - Diverted	38.50	43.34	41.58	116.93	126.10	123.42	0.00	366.45
Diversion Rate	13.80%	15.23%	14.42%	14.15%	14.94%	14.49%	0.00%	14.53%
Roll-Off								
Roll-Off Solid Waste	70.15	74.47	60.55	177.97	197.86	205.17	0.00	581.00
Roll-Off Recycling	7.69	2.63	3.46	5.84	8.84	13.78	0.00	28.46
Roll-Off Organics	0.00	0.00	0.00	0.47	0.00	0.00	0.00	0.47
Subtotal - Disposed	70.15	74.47	60.55	177.97	197.86	205.17	0.00	581.00
Subtotal - Diverted	7.69	2.63	3.46	6.31	8.84	13.78	0.00	28.93
Diversion Rate	9.88%	3.41%	5.41%	3.42%	4.28%	6.29%	0.00%	4.74%
Residential								
Residential Solid Waste	608.80	600.68	587.78	1,789.76	1,800.14	1,797.26	0.00	5,387.16
Residential Curbside Recycling	149.39	154.62	151.21	465.51	465.93	455.22	0.00	1,386.66
Residential Curbside Organics	317.94	335.88	311.93	919.21	1,007.25	965.75	0.00	2,892.21
Subtotal - Disposed	608.80	600.68	587.78	1,789.76	1,800.14	1,797.26	0.00	5,387.16
Subtotal - Diverted	467.33	490.50	463.14	1,384.72	1,473.18	1,420.97	0.00	4,278.87
Diversion Rate	43.43%	44.95%	44.07%	43.62%	45.01%	44.15%	0.00%	44.27%
Total Disposed	1,029.68	1,022.65	1,009.08	2,977.93	3,036.96	3,061.41	0.00	9,076.30
Total Diverted	608.08	631.34	589.68	1,748.29	1,860.23	1,829.10	0.00	5,437.62
Total Diversion Rate	37.13%	38.17%	36.88%	36.99%	37.99%	37.40%	0.00%	37.46%
Single-Family Measured Diversion Rate	43.43%	44.95%	44.07%	43.62%	45.01%	44.15%	0.00%	44.27%
Commercial Measured Diversion Rate	25.06%	25.02%	23.10%	23.43%	23.84%	24.41%	0.00%	23.90%
MFD Measured Diversion Rate	13.80%	15.23%	14.42%	14.15%	14.94%	14.49%	0.00%	14.53%
Overall Measured Diversion Rate	37.13%	38.17%	36.88%	36.99%	37.99%	37.40%	0.00%	37.46%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2021

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2019 - 2020	2019 - 2020
	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	2020 Tons	2021 Tons	Tons Incr/(Decr)	% Change	
East Palo Alto													
Commercial¹ and MFD													
Commercial Solid Waste	1,061.92	1,001.43	1,022.46	1,148.82	1,165.45	1,102.33	1,049.35	1,129.46	1,025.07	952.16	(72.91)	-7.11%	
MFD Solid Waste	1,920.10	2,038.81	2,067.37	1,891.25	1,979.64	2,039.92	1,947.99	1,957.31	2,111.50	2,155.98	44.48	2.11%	
Roll-Off Solid Waste	1,003.04	985.96	880.53	750.39	571.83	544.86	721.93	695.98	503.03	581.00	77.97	15.50%	
Commercial Recycling	922.54	370.58	393.69	398.35	413.03	441.13	507.88	542.70	403.29	417.45	14.16	3.51%	
MFD Recycling	144.71	163.94	203.12	259.46	272.96	287.07	287.83	285.54	292.67	297.50	4.83	1.65%	
Roll-Off Recycling	17.74	7.85	24.09	19.49	15.30	17.52	23.98	19.65	19.36	28.46	9.10	47.00%	
Commercial Organics	233.54	257.98	356.72	375.80	467.73	408.44	454.97	486.47	325.26	345.92	20.66	6.35%	
MFD Organics	50.09	63.54	59.26	59.82	53.17	64.57	65.43	64.13	70.14	68.95	(1.19)	-1.70%	
Roll-Off Organics	9.94	2.79	0.00	27.52	268.41	303.68	172.77	0.00	0.00	0.47	0.47	0.00%	
SUBTOTAL - Disposed Tons	3,985.06	4,026.20	3,970.36	3,790.46	3,716.92	3,687.11	3,719.27	3,782.75	3,639.60	3,689.14	49.54	1.36%	
SUBTOTAL - Diverted Tons	1,378.56	866.68	1,036.88	1,140.44	1,490.60	1,522.41	1,512.86	1,398.49	1,110.72	1,158.75	48.03	4.32%	
Residential													
Residential Solid Waste	4,795.71	4,762.94	4,922.58	5,100.03	5,216.09	5,223.58	5,092.87	5,097.39	5,601.78	5,387.16	(214.62)	-3.83%	
Residential Curbside Recycling	970.50	1,033.63	1,090.50	1,144.78	1,226.67	1,295.43	1,243.85	1,220.75	1,444.57	1,386.66	(57.91)	-4.01%	
Residential Curbside Organics	2,611.31	2,756.47	2,634.13	2,690.55	2,843.69	2,854.91	2,695.70	2,890.70	3,068.56	2,892.21	(176.35)	-5.75%	
SUBTOTAL - Disposed Tons	4,795.71	4,762.94	4,922.58	5,100.03	5,216.09	5,223.58	5,092.87	5,097.39	5,601.78	5,387.16	(214.62)	-3.83%	
SUBTOTAL - Diverted Tons	3,581.81	3,790.10	3,724.63	3,835.33	4,070.36	4,150.34	3,939.55	4,111.45	4,513.13	4,278.87	(234.26)	-5.19%	
Commercial/MFD and Residential													
TOTAL TONS DISPOSED	8,780.77	8,789.14	8,892.94	8,890.49	8,933.01	8,910.69	8,812.14	8,880.14	9,241.38	9,076.30			
TOTAL TONS DIVERTED	4,960.37	4,656.78	4,761.51	4,975.77	5,560.96	5,672.75	5,452.41	5,509.94	5,623.85	5,437.62			
COMMERCIAL DIVERSION RATE	25.70%	17.71%	20.71%	23.13%	28.62%	29.22%	28.91%	26.99%	23.38%	23.90%			
MFD DIVERSION RATE	9.21%	10.04%	11.26%	14.44%	14.14%	14.70%	15.35%	15.16%	14.66%	14.53%			
RESIDENTIAL DIVERSION RATE	42.76%	44.31%	43.07%	42.92%	43.83%	44.28%	43.62%	44.65%	44.62%	44.27%			
TOTAL DIVERSION RATE	36.10%	34.63%	34.87%	35.88%	38.37%	38.90%	38.22%	38.29%	37.83%	37.46%			

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2021

MEMBER AGENCY	2021							Year to Date
	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
FOSTER CITY								
Commercial								
Commercial Solid Waste	227.11	233.54	213.41	646.40	679.38	674.06	0.00	1,999.84
Commercial Recycling	76.29	74.42	73.77	215.39	224.37	224.48	0.00	664.24
Commercial Organics	110.25	116.11	112.36	292.47	355.02	338.72	0.00	986.21
Subtotal - Disposed	227.11	233.54	213.41	646.40	679.38	674.06	0.00	1,999.84
Subtotal - Diverted	186.54	190.53	186.13	507.86	579.39	563.20	0.00	1,650.45
Diversion Rate	45.10%	44.93%	46.59%	44.00%	46.03%	45.52%	0.00%	45.21%
MFD								
MFD Solid Waste	317.14	307.00	291.94	882.51	894.19	916.08	0.00	2,692.78
MFD Recycling	95.47	95.60	93.43	275.60	276.82	284.50	0.00	836.92
MFD Organics	8.97	9.89	8.43	18.42	24.18	27.29	0.00	69.89
Subtotal - Disposed	317.14	307.00	291.94	882.51	894.19	916.08	0.00	2,692.78
Subtotal - Diverted	104.44	105.49	101.86	294.02	301.00	311.79	0.00	906.81
Diversion Rate	24.77%	25.57%	25.87%	24.99%	25.18%	25.39%	0.00%	25.19%
Roll-Off								
Roll-Off Solid Waste	63.23	47.51	50.25	136.72	136.89	160.99	0.00	434.60
Roll-Off Recycling	4.15	4.76	4.20	18.24	17.88	13.11	0.00	49.23
Roll-Off Organics	36.54	40.27	29.45	115.01	118.62	106.26	0.00	339.89
Subtotal - Disposed	63.23	47.51	50.25	136.72	136.89	160.99	0.00	434.60
Subtotal - Diverted	40.69	45.03	33.65	133.25	136.50	119.37	0.00	389.12
Diversion Rate	39.16%	48.66%	40.11%	49.36%	49.93%	42.58%	0.00%	47.24%
Residential								
Residential Solid Waste	308.05	293.00	270.95	839.84	866.62	872.00	0.00	2,578.46
Residential Curbside Recycling	187.54	195.67	191.59	569.74	576.14	574.80	0.00	1,720.68
Residential Curbside Organics	267.17	251.33	249.55	757.16	810.60	768.05	0.00	2,335.81
Subtotal - Disposed	308.05	293.00	270.95	839.84	866.62	872.00	0.00	2,578.46
Subtotal - Diverted	454.71	447.00	441.14	1,326.90	1,386.74	1,342.85	0.00	4,056.49
Diversion Rate	59.61%	60.41%	61.95%	61.24%	61.54%	60.63%	0.00%	61.14%
Total Disposed	915.53	881.05	826.55	2,505.47	2,577.08	2,623.13	0.00	7,705.68
Total Diverted	786.38	788.05	762.78	2,262.03	2,403.63	2,337.21	0.00	7,002.87
Total Diversion Rate	46.21%	47.21%	47.99%	47.45%	48.26%	47.12%	0.00%	47.61%
Single-Family Measured Diversion Rate	59.61%	60.41%	61.95%	61.24%	61.54%	60.63%	0.00%	61.14%
Commercial Measured Diversion Rate	35.32%	36.71%	36.66%	35.96%	37.28%	36.22%	0.00%	36.49%
MFD Measured Diversion Rate	24.77%	25.57%	25.87%	24.99%	25.18%	25.39%	0.00%	25.19%
Overall Measured Diversion Rate	46.21%	47.21%	47.99%	47.45%	48.26%	47.12%	0.00%	47.61%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2021

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2019 - 2020	2019 - 2020
	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	2020 Tons	2021 Tons	Tons Incr/(Decr)	% Change	
Foster City													
Commercial¹ and MFD													
Commercial Solid Waste	2,388.53	2,099.94	2,064.60	1,957.80	2,027.66	2,228.19	2,192.18	2,318.16	1,908.37	1,999.84	91.47	4.79%	
MFD Solid Waste	2,326.14	2,523.75	2,391.00	2,341.31	2,206.13	2,234.01	2,160.81	2,214.62	2,411.44	2,692.78	281.34	11.67%	
Roll-Off Solid Waste	1,061.01	970.50	857.48	831.76	746.51	772.15	847.02	778.71	455.32	434.60	(20.72)	-4.55%	
Commercial Recycling	697.89	733.40	756.48	776.33	898.64	1,008.59	960.40	937.70	801.52	664.24	(137.28)	-17.13%	
MFD Recycling	463.50	594.34	673.94	708.39	788.58	862.44	837.70	802.55	813.44	836.92	23.48	2.89%	
Roll-Off Recycling	18.26	13.37	6.07	8.45	14.50	13.46	34.50	79.64	83.01	49.23	(33.78)	-40.69%	
Commercial Organics	1,154.55	1,408.02	1,445.02	1,475.57	1,633.26	1,712.19	1,853.94	1,830.60	1,148.66	986.21	(162.45)	-14.14%	
MFD Organics	23.91	38.36	29.61	26.85	38.31	80.58	87.59	95.21	64.19	69.89	5.70	8.88%	
Roll-Off Organics	449.01	388.64	405.26	424.45	480.25	496.56	314.15	361.40	335.09	339.89	4.80	1.43%	
SUBTOTAL - Disposed Tons	5,775.68	5,594.19	5,313.08	5,130.87	4,980.30	5,234.35	5,200.01	5,311.49	4,775.13	5,127.22	352.09	7.37%	
SUBTOTAL - Diverted Tons	2,807.12	3,176.13	3,316.38	3,420.04	3,853.54	4,173.82	4,088.28	4,107.10	3,245.91	2,946.38	(299.53)	-9.23%	
Residential													
Residential Solid Waste	2,475.32	2,437.18	2,346.22	2,380.02	2,475.21	2,471.06	2,398.41	2,364.50	2,578.82	2,578.46	(0.36)	-0.01%	
Residential Curbside Recycling	1,771.38	1,778.71	1,747.59	1,776.48	1,830.58	1,745.57	1,703.20	1,639.22	1,764.12	1,720.68	(43.44)	-2.46%	
Residential Curbside Organics	2,107.27	2,089.20	1,948.18	1,885.43	2,032.04	2,107.06	2,168.50	2,294.18	2,368.69	2,335.81	(32.88)	-1.39%	
SUBTOTAL - Disposed Tons	2,475.32	2,437.18	2,346.22	2,380.02	2,475.21	2,471.06	2,398.41	2,364.50	2,578.82	2,578.46	(0.36)	-0.01%	
SUBTOTAL - Diverted Tons	3,878.65	3,867.91	3,695.77	3,661.91	3,862.62	3,852.63	3,871.70	3,933.40	4,132.81	4,056.49	(76.32)	-1.85%	
Commercial/MFD and Residential													
TOTAL TONS DISPOSED	8,251.00	8,031.37	7,659.30	7,510.89	7,455.51	7,705.41	7,598.42	7,675.99	7,353.95	7,705.68			
TOTAL TONS DIVERTED	6,685.77	7,044.04	7,012.15	7,081.95	7,716.16	8,026.45	7,959.98	8,040.50	7,378.72	7,002.87			
COMMERCIAL DIVERSION RATE	32.71%	36.21%	38.43%	40.00%	43.62%	44.36%	44.02%	43.61%	40.47%	36.49%			
MFD DIVERSION RATE	17.32%	20.04%	22.74%	23.90%	27.26%	29.68%	29.98%	28.84%	26.68%	25.19%			
RESIDENTIAL DIVERSION RATE	61.04%	61.35%	61.17%	60.61%	60.95%	60.92%	61.75%	62.46%	61.58%	61.14%			
TOTAL DIVERSION RATE	44.76%	46.73%	47.79%	48.53%	50.86%	51.02%	51.16%	51.16%	50.08%	47.61%			

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2021

MEMBER AGENCY	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2021 Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
HILLSBOROUGH								
Commercial								
Commercial Solid Waste	20.72	21.03	19.94	49.11	54.16	61.69	0.00	164.96
Commercial Recycling	34.72	26.01	35.67	148.59	29.03	96.40	0.00	274.02
Commercial Organics	13.34	11.44	13.82	48.39	35.45	38.60	0.00	122.44
Subtotal - Disposed	20.72	21.03	19.94	49.11	54.16	61.69	0.00	164.96
Subtotal - Diverted	48.06	37.45	49.49	196.98	64.48	135.00	0.00	396.46
Diversion Rate	69.87%	64.04%	71.28%	80.04%	54.35%	68.64%	0.00%	70.62%
MFD								
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Roll-Off								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	197.22	220.20	225.53	633.41	647.61	642.95	0.00	1,923.97
Residential Curbside Recycling	134.67	154.12	156.04	486.06	457.12	444.83	0.00	1,388.01
Residential Curbside Organics	392.23	437.70	420.13	1,329.88	1,337.82	1,250.06	0.00	3,917.76
Subtotal - Disposed	197.22	220.20	225.53	633.41	647.61	642.95	0.00	1,923.97
Subtotal - Diverted	526.90	591.82	576.17	1,815.94	1,794.94	1,694.89	0.00	5,305.77
Diversion Rate	72.76%	72.88%	71.87%	74.14%	73.49%	0.00%	0.00%	73.39%
Total Disposed	217.94	241.23	245.47	682.52	701.77	704.64	0.00	2,088.93
Total Diverted	574.96	629.27	625.66	2,012.92	1,859.42	1,829.89	0.00	5,702.23
Total Diversion Rate	72.51%	72.29%	71.82%	74.68%	72.60%	72.20%	0.00%	73.19%
Single-Family Measured Diversion Rate	72.76%	72.88%	71.87%	74.14%	73.49%	72.50%	0.00%	73.39%
Commercial Measured Diversion Rate	69.87%	64.04%	71.28%	80.04%	54.35%	68.64%	0.00%	70.62%
MFD Measured Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Overall Measured Diversion Rate	72.51%	72.29%	71.82%	74.68%	72.60%	72.20%	0.00%	73.19%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2021

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2019 - 2020	2019 - 2020
	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	2020 Tons	2021 Tons	Tons Incr/(Decr)	% Change	
Hillsborough													
Commercial¹ and MFD													
Commercial Solid Waste	283.87	302.10	190.28	220.96	237.99	227.01	195.41	172.84	128.81	164.96	36.15	28.06%	
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Roll-Off Solid Waste	1.80	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Recycling	136.42	431.35	295.62	403.19	250.29	153.88	270.02	300.75	144.85	274.02	129.17	89.18%	
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Roll-Off Recycling	10.32	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Organics	223.89	274.17	243.78	316.62	310.23	385.85	242.69	185.29	146.02	122.44	(23.58)	-16.15%	
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Roll-Off Organics	5.52	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
SUBTOTAL - Disposed Tons	285.67	302.10	190.28	220.96	237.99	227.01	195.41	172.84	128.81	164.96	36.15	28.06%	
SUBTOTAL - Diverted Tons	376.15	705.52	539.40	719.81	560.52	539.73	512.71	486.04	290.87	396.46	105.59	36.30%	
Residential													
Residential Solid Waste	1,747.51	1,689.39	1,646.36	1,692.20	1,712.49	1,753.47	1,707.99	1,842.53	1,969.32	1,923.97	(45.35)	-2.30%	
Residential Curbside Recycling	1,393.48	1,424.57	1,416.13	1,423.05	1,452.52	1,423.40	1,408.14	1,341.28	1,501.51	1,388.01	(113.50)	-7.56%	
Residential Curbside Organics	3,201.83	3,291.18	3,089.37	3,042.50	3,312.60	3,570.02	3,535.69	3,712.46	3,923.79	3,917.76	(6.03)	-0.15%	
SUBTOTAL - Disposed Tons	1,747.51	1,689.39	1,646.36	1,692.20	1,712.49	1,753.47	1,707.99	1,842.53	1,969.32	1,923.97	(45.35)	-2.30%	
SUBTOTAL - Diverted Tons	4,595.31	4,715.75	4,505.50	4,465.55	4,765.12	4,993.42	4,943.83	5,053.74	5,425.30	5,305.77	(119.53)	-2.20%	
Commercial/MFD and Residential													
TOTAL TONS DISPOSED	2,033.18	1,991.49	1,836.64	1,913.16	1,950.48	1,980.48	1,903.40	2,015.37	2,098.13	2,088.93			
TOTAL TONS DIVERTED	4,971.46	5,421.27	5,044.90	5,185.36	5,325.64	5,533.15	5,456.54	5,539.78	5,716.17	5,702.23			
COMMERCIAL DIVERSION RATE	56.84%	70.02%	73.92%	76.51%	70.20%	70.39%	72.40%	73.77%	69.31%	70.62%			
MFD DIVERSION RATE	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%			
RESIDENTIAL DIVERSION RATE	72.45%	73.62%	73.24%	72.52%	73.56%	74.01%	74.32%	73.28%	73.37%	73.39%			
TOTAL DIVERSION RATE	70.97%	73.13%	73.31%	73.05%	73.19%	73.64%	74.14%	73.32%	73.15%	73.19%			

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2021

MEMBER AGENCY	2021							Year to Date
	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
MENLO PARK								
Commercial								
Commercial Solid Waste	650.46	652.05	644.25	1,855.27	1,943.61	1,946.76	0.00	5,745.64
Commercial Recycling	179.93	182.22	182.03	542.80	568.45	544.18	0.00	1,655.43
Commercial Organics	256.99	253.78	293.71	853.66	819.34	804.48	0.00	2,477.48
Subtotal - Disposed	650.46	652.05	644.25	1,855.27	1,943.61	1,946.76	0.00	5,745.64
Subtotal - Diverted	436.92	436.00	475.74	1,396.46	1,387.79	1,348.66	0.00	4,132.91
Diversion Rate	40.18%	40.07%	42.48%	42.95%	41.66%	40.93%	0.00%	41.84%
MFD								
MFD Solid Waste	214.79	220.49	204.75	625.63	643.29	640.03	0.00	1,908.95
MFD Recycling	65.79	66.88	67.76	193.52	209.28	200.43	0.00	603.23
MFD Organics	12.09	13.64	12.36	39.68	39.41	38.09	0.00	117.18
Subtotal - Disposed	214.79	220.49	204.75	625.63	643.29	640.03	0.00	1,908.95
Subtotal - Diverted	77.88	80.52	80.12	233.20	248.69	238.52	0.00	720.41
Diversion Rate	26.61%	26.75%	28.13%	27.15%	27.88%	27.15%	0.00%	27.40%
Roll-Off								
Roll-Off Solid Waste	19.46	30.35	42.90	89.86	105.48	92.71	0.00	288.05
Roll-Off Recycling	15.12	20.09	18.52	11.28	29.30	53.73	0.00	94.31
Roll-Off Organics	35.64	31.37	38.79	100.43	69.95	105.80	0.00	276.18
Subtotal - Disposed	19.46	30.35	42.90	89.86	105.48	92.71	0.00	288.05
Subtotal - Diverted	50.76	51.46	57.31	111.71	99.25	159.53	0.00	370.49
Diversion Rate	72.29%	62.90%	57.19%	55.42%	48.48%	63.25%	0.00%	56.26%
Residential								
Residential Solid Waste	370.19	365.96	371.15	1,110.39	1,148.35	1,107.30	0.00	3,366.04
Residential Curbside Recycling	253.80	259.15	265.09	861.30	834.51	778.04	0.00	2,473.85
Residential Curbside Organics	593.67	601.03	613.17	2,040.72	1,907.08	1,807.87	0.00	5,755.67
Subtotal - Disposed	370.19	365.96	371.15	1,110.39	1,148.35	1,107.30	0.00	3,366.04
Subtotal - Diverted	847.47	860.18	878.26	2,902.02	2,741.59	2,585.91	0.00	8,229.52
Diversion Rate	69.60%	70.15%	70.29%	72.33%	70.48%	70.02%	0.00%	70.97%
Total Disposed	1,254.90	1,268.85	1,263.05	3,681.15	3,840.73	3,786.80	0.00	11,308.68
Total Diverted	1,413.03	1,428.16	1,491.43	4,643.39	4,477.32	4,332.62	0.00	13,453.33
Total Diversion Rate	52.96%	52.95%	54.15%	55.78%	53.83%	53.36%	0.00%	54.33%
Single-Family Measured Diversion Rate	69.60%	70.15%	70.29%	72.33%	70.48%	70.02%	0.00%	70.97%
Commercial Measured Diversion Rate	39.00%	38.62%	40.74%	40.38%	39.20%	39.46%	0.00%	39.68%
MFD Measured Diversion Rate	26.61%	26.75%	28.13%	27.15%	27.88%	27.15%	0.00%	27.40%
Overall Measured Diversion Rate	52.96%	52.95%	54.15%	55.78%	53.83%	53.36%	0.00%	54.33%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2021

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2019 - 2020	2019 -
	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	2020 Tons	2021 Tons	Tons Incr/(Decr)	% Change	
Menlo Park													
Commercial¹ and MFD													
Commercial Solid Waste	7,449.35	7,023.46	6,929.07	7,099.02	7,026.14	7,491.81	7,469.12	7,198.40	5,702.76	5,745.64	42.88	0.75%	
MFD Solid Waste	1,581.44	1,625.77	1,613.92	1,669.58	1,647.57	1,669.36	1,701.50	1,733.29	1,815.32	1,908.95	93.63	5.16%	
Roll-Off Solid Waste	400.13	302.89	347.54	384.26	370.29	442.91	599.46	467.68	301.81	288.05	(13.76)	-4.56%	
Commercial Recycling	1,921.29	2,011.73	2,069.41	2,374.43	2,527.76	2,929.83	3,012.09	2,886.97	1,891.88	1,655.43	(236.45)	-12.50%	
MFD Recycling	469.37	548.61	559.69	590.18	616.05	620.07	630.63	626.71	617.42	603.23	(14.19)	-2.30%	
Roll-Off Recycling	205.87	392.72	564.68	618.92	625.12	690.93	874.78	950.26	318.58	94.31	(224.27)	-70.40%	
Commercial Organics	2,713.48	3,029.56	2,950.58	3,310.68	4,240.30	5,263.83	6,016.49	5,954.92	3,027.73	2,477.48	(550.25)	-18.17%	
MFD Organics	78.12	90.38	88.77	85.44	88.05	102.63	106.25	116.37	109.33	117.18	7.85	7.18%	
Roll-Off Organics	272.80	201.37	162.04	131.93	255.02	250.04	344.55	999.35	388.61	276.18	(112.43)	-28.93%	
SUBTOTAL - Disposed Tons	9,430.92	8,952.12	8,890.53	9,152.86	9,044.00	9,604.08	9,770.08	9,399.37	7,819.89	7,942.64	122.75	1.57%	
SUBTOTAL - Diverted Tons	5,660.93	6,274.37	6,395.17	7,111.58	8,352.30	9,857.33	10,984.79	11,534.58	6,353.55	5,223.81	(1,129.74)	-17.78%	
Residential													
Residential Solid Waste	3,298.78	3,271.58	3,242.91	3,261.30	3,377.47	3,359.50	3,271.98	3,236.70	3,532.14	3,366.04	(166.10)	-4.70%	
Residential Curbside Recycling	2,657.06	2,655.87	2,624.22	2,666.70	2,660.40	2,651.44	2,650.83	2,443.99	2,653.33	2,473.85	(179.48)	-6.76%	
Residential Curbside Organics	5,792.00	5,942.99	5,446.78	5,230.60	5,668.48	5,869.06	5,663.00	5,965.29	5,950.30	5,755.67	(194.63)	-3.27%	
SUBTOTAL - Disposed Tons	3,298.78	3,271.58	3,242.91	3,261.30	3,377.47	3,359.50	3,271.98	3,236.70	3,532.14	3,366.04	(166.10)	-4.70%	
SUBTOTAL - Diverted Tons	8,449.06	8,598.86	8,071.00	7,897.30	8,328.88	8,520.50	8,313.83	8,409.28	8,603.63	8,229.52	(374.11)	-4.35%	
Commercial/MFD and Residential													
TOTAL TONS DISPOSED	12,729.70	12,223.70	12,133.44	12,414.16	12,421.47	12,963.58	13,042.06	12,636.07	11,352.03	11,308.68			
TOTAL TONS DIVERTED	14,109.99	14,873.23	14,466.17	15,008.88	16,681.18	18,377.83	19,298.62	19,943.86	14,957.18	13,453.33			
COMMERCIAL DIVERSION RATE	37.51%	41.21%	41.84%	43.72%	48.01%	50.65%	52.93%	55.10%	44.83%	39.68%			
MFD DIVERSION RATE	25.72%	28.21%	28.66%	28.81%	29.94%	30.21%	30.22%	30.01%	28.59%	27.40%			
RESIDENTIAL DIVERSION RATE	71.92%	72.44%	71.34%	70.77%	71.15%	71.72%	71.76%	72.21%	70.89%	70.97%			
TOTAL DIVERSION RATE	52.57%	54.89%	54.38%	54.73%	57.32%	58.64%	59.67%	61.22%	56.85%	54.33%			

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2021

MEMBER AGENCY	2021							Year to Date
	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
NORTH FAIR OAKS								
Commercial								
Commercial Solid Waste	148.96	153.65	147.40	403.70	442.55	450.01	0.00	1,296.26
Commercial Recycling	73.44	71.32	70.55	193.39	217.00	215.31	0.00	625.70
Commercial Organics	31.75	33.03	31.56	76.43	85.48	96.34	0.00	258.25
Subtotal - Disposed	148.96	153.65	147.40	403.70	442.55	450.01	0.00	1,296.26
Subtotal - Diverted	105.19	104.35	102.11	269.82	302.48	311.65	0.00	883.95
Diversion Rate	41.39%	40.45%	40.92%	40.06%	40.60%	40.92%	0.00%	40.54%
MFD								
MFD Solid Waste	78.13	80.63	77.56	218.81	229.51	236.32	0.00	684.64
MFD Recycling	16.36	15.27	14.25	42.83	47.04	45.88	0.00	135.75
MFD Organics	1.73	1.67	1.81	4.75	5.17	5.21	0.00	15.13
Subtotal - Disposed	78.13	80.63	77.56	218.81	229.51	236.32	0.00	684.64
Subtotal - Diverted	18.09	16.94	16.06	47.58	52.21	51.09	0.00	150.88
Diversion Rate	18.80%	17.36%	17.15%	17.86%	18.53%	17.78%	0.00%	18.06%
Roll-Off								
Roll-Off Solid Waste	0.00	2.02	0.86	0.51	1.51	2.88	0.00	4.90
Roll-Off Recycling	0.00	0.00	0.00	0.00	1.32	0.00	0.00	1.32
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	2.02	0.86	0.51	1.51	2.88	0.00	4.90
Subtotal - Diverted	0.00	0.00	0.00	0.00	1.32	0.00	0.00	1.32
Diversion Rate	0.00%	0.00%	0.00%	0.00%	46.64%	0.00%	0.00%	21.22%
Residential								
Residential Solid Waste	249.95	285.38	254.10	794.55	787.71	789.43	0.00	2,371.69
Residential Curbside Recycling	113.19	102.63	98.86	326.19	309.85	314.68	0.00	950.72
Residential Curbside Organics	141.41	171.27	157.12	512.35	531.43	469.80	0.00	1,513.58
Subtotal - Disposed	249.95	285.38	254.10	794.55	787.71	789.43	0.00	2,371.69
Subtotal - Diverted	254.60	273.90	255.98	838.54	841.28	784.48	0.00	2,464.30
Diversion Rate	50.46%	48.97%	50.18%	51.35%	51.64%	49.84%	0.00%	50.96%
Total Disposed	477.04	521.68	479.92	1,417.57	1,461.28	1,478.64	0.00	4,357.49
Total Diverted	377.88	395.19	374.15	1,155.94	1,197.29	1,147.22	0.00	3,500.45
Total Diversion Rate	44.20%	43.10%	43.81%	44.92%	45.04%	43.69%	0.00%	44.55%
Single-Family Measured Diversion Rate	50.46%	48.97%	50.18%	51.35%	51.64%	49.84%	0.00%	50.96%
Commercial Measured Diversion Rate	35.19%	33.92%	34.35%	33.75%	34.58%	34.48%	0.00%	34.29%
MFD Measured Diversion Rate	18.80%	17.36%	17.15%	17.86%	18.53%	17.78%	0.00%	18.06%
Overall Measured Diversion Rate	44.20%	43.10%	43.81%	44.92%	45.04%	43.69%	0.00%	44.55%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2021

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2019 - 2020	2019 - 2020
	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	2020 Tons	2021 Tons	Tons Incr/(Decr)	% Change	
North Fair Oaks													
Commercial¹ and MFD													
Commercial Solid Waste	1,506.95	1,460.85	1,486.98	1,573.89	1,562.59	1,546.53	1,513.79	1,521.81	1,328.48	1,296.26	(32.22)	-2.43%	
MFD Solid Waste	589.17	726.26	723.21	745.21	744.99	721.00	711.60	721.26	667.21	684.64	17.43	2.61%	
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.32	2.09	3.52	5.49	7.97	4.90	(3.07)	-38.52%	
Commercial Recycling	350.53	366.43	411.83	498.61	536.61	573.04	604.12	624.30	475.07	625.70	150.63	31.71%	
MFD Recycling	78.76	88.46	87.56	103.85	112.49	117.30	120.45	125.29	116.16	135.75	19.59	16.86%	
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	1.32	1.32	0.00%	
Commercial Organics	278.29	290.65	343.30	373.91	366.13	309.31	297.57	329.43	266.41	258.25	(8.16)	-3.06%	
MFD Organics	1.71	0.89	1.55	2.50	9.17	11.08	11.66	14.37	15.24	15.13	(0.11)	-0.72%	
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
SUBTOTAL - Disposed Tons	2,096.12	2,187.11	2,210.19	2,319.10	2,307.90	2,269.62	2,228.91	2,248.56	2,003.66	1,985.80	(17.86)	-0.89%	
SUBTOTAL - Diverted Tons	709.29	746.43	844.24	978.87	1,024.40	1,010.73	1,033.80	1,093.39	872.88	1,036.15	163.27	18.70%	
Residential													
Residential Solid Waste	2,025.60	2,129.91	2,075.87	2,092.85	2,241.13	2,263.84	2,233.21	2,199.27	2,373.71	2,371.69	(2.02)	-0.09%	
Residential Curbside Recycling	834.55	867.72	853.03	859.67	895.36	891.93	872.22	884.48	937.26	950.72	13.46	1.44%	
Residential Curbside Organics	1,541.67	1,581.98	1,443.47	1,437.81	1,531.53	1,570.13	1,544.64	1,603.77	1,698.47	1,513.58	(184.89)	-10.89%	
SUBTOTAL - Disposed Tons	2,025.60	2,129.91	2,075.87	2,092.85	2,241.13	2,263.84	2,233.21	2,199.27	2,373.71	2,371.69	(2.02)	-0.09%	
SUBTOTAL - Diverted Tons	2,376.22	2,449.70	2,296.50	2,297.48	2,426.89	2,462.06	2,416.86	2,488.25	2,635.73	2,464.30	(171.43)	-6.50%	
Commercial/MFD and Residential													
TOTAL TONS DISPOSED	4,121.72	4,317.02	4,286.06	4,411.95	4,549.03	4,533.46	4,462.12	4,447.83	4,377.37	4,357.49			
TOTAL TONS DIVERTED	3,085.51	3,196.13	3,140.74	3,276.35	3,451.29	3,472.79	3,450.66	3,581.64	3,508.61	3,500.45			
COMMERCIAL DIVERSION RATE	25.28%	25.44%	27.64%	29.68%	30.74%	30.81%	31.69%	32.72%	30.34%	34.29%			
MFD DIVERSION RATE	12.02%	10.95%	10.97%	12.49%	14.04%	15.11%	15.66%	16.22%	16.45%	18.06%			
RESIDENTIAL DIVERSION RATE	53.98%	53.49%	52.52%	52.33%	51.99%	52.10%	51.97%	53.08%	52.62%	50.96%			
TOTAL DIVERSION RATE	42.81%	42.54%	42.29%	42.61%	43.14%	43.38%	43.61%	44.61%	44.49%	44.55%			

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2021

MEMBER AGENCY	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2021 Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
REDWOOD CITY								
Commercial								
Commercial Solid Waste	1,180.58	1,217.68	1,140.91	3,320.19	3,477.97	3,539.17	0.00	10,337.33
Commercial Recycling	404.48	393.78	379.94	1,057.84	1,158.89	1,178.20	0.00	3,394.93
Commercial Organics	253.08	261.92	253.75	659.03	701.35	768.75	0.00	2,129.13
Subtotal - Disposed	1,180.58	1,217.68	1,140.91	3,320.19	3,477.97	3,539.17	0.00	10,337.33
Subtotal - Diverted	657.56	655.70	633.69	1,716.87	1,860.24	1,946.95	0.00	5,524.06
Diversion Rate	35.77%	35.00%	35.71%	34.08%	34.85%	35.49%	0.00%	34.83%
MFD								
MFD Solid Waste	632.98	646.52	596.78	1,801.36	1,884.34	1,876.28	0.00	5,561.98
MFD Recycling	168.76	170.04	159.20	504.89	503.66	498.00	0.00	1,506.55
MFD Organics	11.40	11.48	10.36	35.65	36.63	33.24	0.00	105.52
Subtotal - Disposed	632.98	646.52	596.78	1,801.36	1,884.34	1,876.28	0.00	5,561.98
Subtotal - Diverted	180.16	181.52	169.56	540.54	540.29	531.24	0.00	1,612.07
Diversion Rate	22.16%	21.92%	22.13%	23.08%	22.28%	22.07%	0.00%	22.47%
Roll-Off								
Roll-Off Solid Waste	235.88	212.64	233.14	590.14	674.05	681.66	0.00	1,945.85
Roll-Off Recycling	16.32	23.27	20.06	49.73	60.22	59.65	0.00	169.60
Roll-Off Organics	61.71	58.98	63.66	157.46	157.54	184.35	0.00	499.35
Subtotal - Disposed	235.88	212.64	233.14	590.14	674.05	681.66	0.00	1,945.85
Subtotal - Diverted	78.03	82.25	83.72	207.19	217.76	244.00	0.00	668.95
Diversion Rate	24.86%	27.89%	26.42%	25.99%	24.42%	26.36%	0.00%	25.58%
Residential								
Residential Solid Waste	857.75	898.66	883.56	2,608.77	2,598.43	2,639.97	0.00	7,847.17
Residential Curbside Recycling	577.30	599.21	602.24	1,868.31	1,800.40	1,778.75	0.00	5,447.46
Residential Curbside Organics	940.36	935.89	933.32	2,866.03	3,006.51	2,809.57	0.00	8,682.11
Subtotal - Disposed	857.75	898.66	883.56	2,608.77	2,598.43	2,639.97	0.00	7,847.17
Subtotal - Diverted	1,517.66	1,535.10	1,535.56	4,734.34	4,806.91	4,588.32	0.00	14,129.57
Diversion Rate	63.89%	63.08%	63.48%	64.47%	64.91%	63.48%	0.00%	64.29%
Total Disposed	2,907.19	2,975.50	2,854.39	8,320.46	8,634.79	8,737.08	0.00	25,692.33
Total Diverted	2,433.41	2,454.57	2,422.53	7,198.94	7,425.20	7,310.51	0.00	21,934.65
Total Diversion Rate	45.56%	45.20%	45.91%	46.39%	46.23%	45.56%	0.00%	46.06%
Single-Family Measured Diversion Rate	63.89%	63.08%	63.48%	64.47%	64.91%	63.48%	0.00%	64.29%
Commercial Measured Diversion Rate	30.88%	30.69%	31.04%	30.14%	30.25%	30.87%	0.00%	30.43%
MFD Measured Diversion Rate	22.16%	21.92%	22.13%	23.08%	22.28%	22.07%	0.00%	22.47%
Overall Measured Diversion Rate	45.56%	45.20%	45.91%	46.39%	46.23%	45.56%	0.00%	46.06%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2021

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2019 - 2020	2019 - 2020
	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	2020 Tons	2021 Tons	Tons Incr/(Decr)	% Change	
Redwood City													
Commercial¹ and MFD													
Commercial Solid Waste	11,878.79	11,474.31	11,691.35	12,216.86	12,334.47	12,523.04	12,194.11	11,945.11	9,956.20	10,337.33	381.13	3.83%	
MFD Solid Waste	5,580.14	5,752.93	5,298.43	5,289.06	5,697.86	5,616.52	5,537.63	5,440.05	5,196.54	5,561.98	365.44	7.03%	
Roll-Off Solid Waste	3,120.73	2,978.70	3,051.03	2,920.93	2,886.42	2,920.20	2,946.15	2,659.21	1,821.23	1,945.85	124.62	6.84%	
Commercial Recycling	2,527.55	2,606.87	2,952.88	3,297.65	3,592.97	3,877.51	3,873.99	3,906.27	3,055.11	3,394.93	339.82	11.12%	
MFD Recycling	854.93	980.84	960.01	1,009.67	1,200.43	1,327.94	1,353.64	1,372.50	1,345.71	1,506.55	160.84	11.95%	
Roll-Off Recycling	75.48	110.78	117.91	247.48	300.38	306.85	309.88	300.12	154.26	169.60	15.35	9.95%	
Commercial Organics	2,261.28	2,500.10	2,630.94	3,188.50	3,410.55	3,218.86	3,059.43	3,374.14	2,164.39	2,129.13	(35.26)	-1.63%	
MFD Organics	94.53	92.78	84.93	77.22	95.96	110.68	94.09	94.55	100.44	105.52	5.08	5.06%	
Roll-Off Organics	574.20	463.43	478.85	479.73	531.95	630.26	648.75	638.80	557.57	499.35	(58.22)	-10.44%	
SUBTOTAL - Disposed Tons	20,579.66	20,205.94	20,040.81	20,426.85	20,918.75	21,059.76	20,677.89	20,044.37	16,973.97	17,845.16	871.19	5.13%	
SUBTOTAL - Diverted Tons	6,387.97	6,754.80	7,225.52	8,300.25	9,132.24	9,472.10	9,339.78	9,686.38	7,377.48	7,805.08	427.60	5.80%	
Residential													
Residential Solid Waste	7,706.61	7,621.87	7,417.89	7,496.01	7,688.47	7,752.92	7,602.57	7,556.16	8,134.36	7,847.17	(287.19)	-3.53%	
Residential Curbside Recycling	5,328.10	5,506.10	5,539.65	5,465.15	5,645.10	5,671.32	5,643.11	5,370.07	5,683.51	5,447.46	(236.05)	-4.15%	
Residential Curbside Organics	8,933.72	9,422.78	8,688.07	8,519.36	9,102.07	9,384.02	9,032.51	9,276.90	9,627.27	8,682.11	(945.16)	-9.82%	
SUBTOTAL - Disposed Tons	7,706.61	7,621.87	7,417.89	7,496.01	7,688.47	7,752.92	7,602.57	7,556.16	8,134.36	7,847.17	(287.19)	-3.53%	
SUBTOTAL - Diverted Tons	14,261.82	14,928.88	14,227.72	13,984.51	14,747.17	15,055.34	14,675.62	14,646.97	15,310.78	14,129.57	(1,181.21)	-7.71%	
Commercial/MFD and Residential													
TOTAL TONS DISPOSED	28,286.27	27,827.81	27,458.70	27,922.86	28,607.22	28,812.68	28,280.46	27,600.53	25,108.33	25,692.33			
TOTAL TONS DIVERTED	20,649.79	21,683.68	21,453.24	22,284.76	23,879.41	24,527.44	24,015.40	24,333.35	22,688.26	21,934.65			
COMMERCIAL DIVERSION RATE	23.69%	25.05%	26.50%	28.89%	30.39%	31.02%	31.11%	32.58%	30.30%	30.43%			
MFD DIVERSION RATE	14.54%	15.73%	16.47%	17.05%	18.54%	20.39%	20.73%	21.24%	21.77%	22.47%			
RESIDENTIAL DIVERSION RATE	64.92%	66.20%	65.73%	65.10%	65.73%	66.01%	65.87%	65.97%	65.30%	64.29%			
TOTAL DIVERSION RATE	42.20%	43.80%	43.86%	44.39%	45.50%	45.98%	45.92%	46.85%	47.47%	46.06%			

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2021

MEMBER AGENCY	2021							
	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
SAN CARLOS								
Commercial								
Commercial Solid Waste	494.26	500.72	496.40	1,407.99	1,432.48	1,491.38	0.00	4,331.85
Commercial Recycling	185.97	190.89	175.86	533.64	561.37	552.72	0.00	1,647.73
Commercial Organics	126.30	131.41	120.30	310.61	344.89	378.01	0.00	1,033.51
Subtotal - Disposed	494.26	500.72	496.40	1,407.99	1,432.48	1,491.38	0.00	4,331.85
Subtotal - Diverted	312.27	322.30	296.16	844.25	906.26	930.73	0.00	2,681.24
Diversion Rate	38.72%	39.16%	37.37%	37.48%	38.75%	38.43%	0.00%	38.23%
MFD								
MFD Solid Waste	135.38	142.01	134.10	403.47	410.06	411.49	0.00	1,225.02
MFD Recycling	44.11	44.47	42.87	126.53	134.39	131.45	0.00	392.37
MFD Organics	9.74	10.16	9.49	25.72	27.20	29.39	0.00	82.31
Subtotal - Disposed	135.38	142.01	134.10	403.47	410.06	411.49	0.00	1,225.02
Subtotal - Diverted	53.85	54.63	52.36	152.25	161.59	160.84	0.00	474.68
Diversion Rate	28.46%	27.78%	28.08%	27.40%	28.27%	28.10%	0.00%	27.93%
Roll-Off								
Roll-Off Solid Waste	67.42	51.96	64.06	153.80	190.48	183.44	0.00	527.72
Roll-Off Recycling	5.88	6.85	5.08	35.34	27.71	17.81	0.00	80.86
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	67.42	51.96	64.06	153.80	190.48	183.44	0.00	527.72
Subtotal - Diverted	5.88	6.85	5.08	35.34	27.71	17.81	0.00	80.86
Diversion Rate	8.02%	11.65%	7.35%	18.68%	12.70%	8.85%	0.00%	13.29%
Residential								
Residential Solid Waste	368.53	334.17	372.17	1,032.44	1,050.63	1,074.87	0.00	3,157.94
Residential Curbside Recycling	296.40	293.03	287.23	945.24	869.16	876.66	0.00	2,691.06
Residential Curbside Organics	521.58	465.54	469.43	1,484.84	1,538.76	1,456.55	0.00	4,480.15
Subtotal - Disposed	368.53	334.17	372.17	1,032.44	1,050.63	1,074.87	0.00	3,157.94
Subtotal - Diverted	817.98	758.57	756.66	2,430.08	2,407.92	2,333.21	0.00	7,171.21
Diversion Rate	68.94%	69.42%	67.03%	70.18%	69.62%	68.46%	0.00%	69.43%
Total Disposed	1,065.59	1,028.86	1,066.73	2,997.70	3,083.65	3,161.18	0.00	9,242.53
Total Diverted	1,189.98	1,142.35	1,110.26	3,461.92	3,503.48	3,442.59	0.00	10,407.99
Total Diversion Rate	52.76%	52.61%	51.00%	53.59%	53.19%	52.13%	0.00%	52.97%
Single-Family Measured Diversion Rate	68.94%	69.42%	67.03%	70.18%	69.62%	68.46%	0.00%	69.43%
Commercial Measured Diversion Rate	34.80%	35.59%	33.74%	34.43%	35.02%	34.71%	0.00%	34.72%
MFD Measured Diversion Rate	28.46%	27.78%	28.08%	27.40%	28.27%	28.10%	0.00%	27.93%
Overall Measured Diversion Rate	52.76%	52.61%	51.00%	53.59%	53.19%	52.13%	0.00%	52.97%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2021

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2019 - 2020	2019 - 2020
	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	2020 Tons	2021 Tons	Tons Incr/(Decr)	% Change	
San Carlos													
Commercial¹ and MFD													
Commercial Solid Waste	4,457.43	4,597.33	4,557.12	4,635.22	4,508.56	4,612.89	4,372.67	4,413.31	3,907.57	4,331.85	424.28	10.86%	
MFD Solid Waste	1,120.09	1,202.07	1,178.48	1,158.95	1,200.59	1,251.54	1,226.87	1,256.01	1,166.63	1,225.02	58.39	5.01%	
Roll-Off Solid Waste	751.71	627.23	584.12	649.52	710.23	638.36	559.53	580.95	562.26	527.72	(34.54)	-6.14%	
Commercial Recycling	1,287.35	1,412.87	1,477.91	1,595.34	1,615.83	1,557.81	1,589.45	1,731.01	1,613.49	1,647.73	34.24	2.12%	
MFD Recycling	264.70	326.96	343.76	354.62	359.45	364.82	354.76	359.30	395.46	392.37	(3.09)	-0.78%	
Roll-Off Recycling	135.22	129.09	86.76	139.87	95.90	211.63	172.30	148.64	126.32	80.86	(45.46)	-35.99%	
Commercial Organics	612.42	632.85	732.11	928.41	1,194.97	1,304.59	1,314.71	1,360.83	933.64	1,033.51	99.87	10.70%	
MFD Organics	57.04	48.78	91.26	87.80	86.69	79.11	80.17	100.54	74.16	82.31	8.15	10.99%	
Roll-Off Organics	2.13	9.28	2.29	0.00	0.00	5.88	0.00	7.82	6.41	0.00	(6.41)	-100.00%	
SUBTOTAL - Disposed Tons	6,329.23	6,426.63	6,319.72	6,443.69	6,419.38	6,502.79	6,159.07	6,250.27	5,636.46	6,084.59	448.13	7.95%	
SUBTOTAL - Diverted Tons	2,358.86	2,559.83	2,734.09	3,106.04	3,352.84	3,523.84	3,511.39	3,708.14	3,149.48	3,236.78	87.30	2.77%	
Residential													
Residential Solid Waste	3,315.38	3,288.25	3,193.91	3,194.39	3,321.23	3,388.66	3,321.17	3,302.89	3,520.95	3,157.94	(363.01)	-10.31%	
Residential Curbside Recycling	2,866.67	2,908.65	2,826.98	2,773.93	2,822.08	2,775.37	2,720.94	2,621.13	2,913.43	2,691.06	(222.37)	-7.63%	
Residential Curbside Organics	4,567.41	4,620.36	4,212.56	4,173.98	4,412.77	4,639.64	4,368.61	4,587.40	4,744.87	4,480.15	(264.72)	-5.58%	
SUBTOTAL - Disposed Tons	3,315.38	3,288.25	3,193.91	3,194.39	3,321.23	3,388.66	3,321.17	3,302.89	3,520.95	3,157.94	(363.01)	-10.31%	
SUBTOTAL - Diverted Tons	7,434.08	7,529.01	7,039.54	6,947.91	7,234.85	7,415.01	7,089.55	7,208.53	7,658.30	7,171.21	(487.09)	-6.36%	
Commercial/MFD and Residential													
TOTAL TONS DISPOSED	9,644.61	9,714.88	9,513.63	9,638.08	9,740.61	9,891.45	9,480.24	9,553.16	9,157.41	9,242.53			
TOTAL TONS DIVERTED	9,792.94	10,088.84	9,773.63	10,053.95	10,587.69	10,938.85	10,600.94	10,916.67	10,807.78	10,407.99			
COMMERCIAL DIVERSION RATE	27.15%	28.49%	30.20%	32.52%	34.31%	35.14%	36.31%	37.24%	35.85%	34.72%			
MFD DIVERSION RATE	22.31%	23.81%	26.96%	27.63%	27.09%	26.18%	26.17%	26.80%	28.70%	27.93%			
RESIDENTIAL DIVERSION RATE	69.16%	69.60%	68.79%	68.50%	68.54%	68.63%	68.10%	68.58%	68.50%	69.43%			
TOTAL DIVERSION RATE	50.38%	50.94%	50.67%	51.06%	52.08%	52.51%	52.79%	53.33%	54.13%	52.97%			

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2021

MEMBER AGENCY	2021							Year to Date
	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
SAN MATEO								
Commercial								
Commercial Solid Waste	945.04	963.65	937.86	2,734.51	2,784.39	2,846.55	0.00	8,365.45
Commercial Recycling	414.80	384.70	351.76	1,053.87	1,182.28	1,151.26	0.00	3,387.41
Commercial Organics	239.26	251.28	247.11	562.82	649.79	737.65	0.00	1,950.26
Subtotal - Disposed	945.04	963.65	937.86	2,734.51	2,784.39	2,846.55	0.00	8,365.45
Subtotal - Diverted	654.06	635.98	598.87	1,616.69	1,832.07	1,888.91	0.00	5,337.67
Diversion Rate	40.90%	39.76%	38.97%	37.16%	39.69%	39.89%	0.00%	38.95%
MFD								
MFD Solid Waste	903.04	918.66	864.88	2,596.60	2,646.60	2,686.58	0.00	7,929.78
MFD Recycling	255.78	273.64	248.12	779.27	774.00	777.54	0.00	2,330.81
MFD Organics	25.00	25.98	26.50	59.02	74.42	77.48	0.00	210.92
Subtotal - Disposed	903.04	918.66	864.88	2,596.60	2,646.60	2,686.58	0.00	7,929.78
Subtotal - Diverted	280.78	299.62	274.62	838.29	848.42	855.02	0.00	2,541.73
Diversion Rate	23.72%	24.59%	24.10%	24.41%	24.28%	24.14%	0.00%	24.27%
Roll-Off								
Roll-Off Solid Waste	332.86	344.27	319.07	836.11	931.87	996.20	0.00	2,764.18
Roll-Off Recycling	44.05	46.70	58.64	114.95	135.93	149.39	0.00	400.27
Roll-Off Organics	49.34	41.93	50.21	90.57	119.22	141.48	0.00	351.27
Subtotal - Disposed	332.86	344.27	319.07	836.11	931.87	996.20	0.00	2,764.18
Subtotal - Diverted	93.39	88.63	108.85	205.52	255.15	290.87	0.00	751.54
Diversion Rate	21.91%	20.47%	25.44%	19.73%	21.50%	22.60%	0.00%	21.38%
Residential								
Residential Solid Waste	1,111.75	1,104.45	1,114.70	3,274.51	3,392.74	3,330.90	0.00	9,998.15
Residential Curbside Recycling	667.62	651.70	657.94	2,134.47	2,068.63	1,977.26	0.00	6,180.36
Residential Curbside Organics	1,173.97	1,184.01	1,146.39	3,589.60	3,758.32	3,504.37	0.00	10,852.29
Subtotal - Disposed	1,111.75	1,104.45	1,114.70	3,274.51	3,392.74	3,330.90	0.00	9,998.15
Subtotal - Diverted	1,841.59	1,835.71	1,804.33	5,724.07	5,826.95	5,481.63	0.00	17,032.65
Diversion Rate	62.36%	62.44%	61.81%	63.61%	63.20%	62.20%	0.00%	63.01%
Total Disposed	3,292.69	3,331.03	3,236.51	9,441.73	9,755.60	9,860.23	0.00	29,057.56
Total Diverted	2,869.82	2,859.94	2,786.67	8,384.57	8,762.59	8,516.43	0.00	25,663.59
Total Diversion Rate	46.57%	46.20%	46.27%	47.03%	47.32%	46.34%	0.00%	46.90%
Single-Family Measured Diversion Rate	62.36%	62.44%	61.81%	63.61%	63.20%	62.20%	0.00%	63.01%
Commercial Measured Diversion Rate	32.04%	31.51%	31.65%	30.14%	31.57%	31.73%	0.00%	31.17%
MFD Measured Diversion Rate	23.72%	24.59%	24.10%	24.41%	24.28%	24.14%	0.00%	24.27%
Overall Measured Diversion Rate	46.57%	46.20%	46.27%	47.03%	47.32%	46.34%	0.00%	46.90%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2021

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2019 - 2020	2019 - 2020
	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	2020 Tons	2021 Tons	Tons Incr/(Decr)	% Change	
San Mateo													
Commercial¹ and MFD													
Commercial Solid Waste	11,128.78	10,410.31	10,672.93	10,634.14	10,974.05	10,844.98	11,060.36	10,582.55	8,259.92	8,365.45	105.53	1.28%	
MFD Solid Waste	7,653.92	8,076.21	7,769.38	8,006.28	7,935.05	7,932.42	7,811.12	8,034.89	7,764.85	7,929.78	164.93	2.12%	
Roll-Off Solid Waste	3,392.57	3,289.69	3,053.11	3,105.80	3,085.11	2,734.76	2,715.03	3,089.76	2,599.50	2,764.18	164.68	6.34%	
Commercial Recycling	3,254.74	3,402.25	3,737.54	3,687.36	4,101.40	3,941.28	4,015.11	3,940.75	3,453.34	3,387.41	(65.93)	-1.91%	
MFD Recycling	1,599.80	1,855.91	1,914.49	2,027.95	2,157.80	2,241.85	2,300.00	2,228.85	2,300.64	2,330.81	30.17	1.31%	
Roll-Off Recycling	375.91	296.92	277.39	278.74	268.54	276.01	261.42	309.24	226.60	400.27	173.67	76.64%	
Commercial Organics	2,249.61	2,266.17	2,350.13	2,585.96	2,775.97	3,084.67	2,943.11	2,868.78	1,904.25	1,950.26	46.01	2.42%	
MFD Organics	254.89	271.36	215.91	231.51	217.82	194.72	221.85	203.07	177.80	210.92	33.12	18.63%	
Roll-Off Organics	18.50	0.00	0.00	2.44	173.68	356.75	304.92	296.06	279.71	351.27	71.56	25.58%	
SUBTOTAL - Disposed Tons	22,175.27	21,776.21	21,495.42	21,746.22	21,994.21	21,512.16	21,586.51	21,707.20	18,624.27	19,059.41	435.14	2.34%	
SUBTOTAL - Diverted Tons	7,753.45	8,092.61	8,495.46	8,813.96	9,695.21	10,095.28	10,046.41	9,846.75	8,342.34	8,630.94	288.60	3.46%	
Residential													
Residential Solid Waste	9,415.95	9,370.66	9,260.21	9,368.76	9,576.13	9,707.54	9,596.85	9,596.42	10,206.28	9,998.15	(208.13)	-2.04%	
Residential Curbside Recycling	6,197.07	6,210.27	6,243.24	6,245.06	6,544.27	6,517.53	6,372.32	6,014.65	6,654.70	6,180.36	(474.34)	-7.13%	
Residential Curbside Organics	10,336.29	10,531.64	9,981.78	9,545.28	10,396.78	10,885.19	10,462.54	10,653.18	11,385.68	10,852.29	(533.39)	-4.68%	
SUBTOTAL - Disposed Tons	9,415.95	9,370.66	9,260.21	9,368.76	9,576.13	9,707.54	9,596.85	9,596.42	10,206.28	9,998.15	(208.13)	-2.04%	
SUBTOTAL - Diverted Tons	16,533.36	16,741.91	16,225.02	15,790.34	16,941.05	17,402.72	16,834.86	16,667.83	18,040.38	17,032.65	(1,007.73)	-5.59%	
Commercial/MFD and Residential													
TOTAL TONS DISPOSED	31,591.22	31,146.87	30,755.63	31,114.98	31,570.34	31,219.70	31,183.36	31,303.62	28,830.55	29,057.56			
TOTAL TONS DIVERTED	24,286.81	24,834.52	24,720.48	24,604.30	26,636.26	27,498.00	26,881.27	26,514.58	26,382.72	25,663.59			
COMMERCIAL DIVERSION RATE	25.91%	27.09%	28.33%	28.84%	30.59%	31.94%	31.76%	31.21%	30.94%	31.17%			
MFD DIVERSION RATE	19.51%	20.85%	21.52%	22.01%	23.04%	23.50%	24.41%	23.23%	24.20%	24.27%			
RESIDENTIAL DIVERSION RATE	63.71%	64.11%	63.66%	62.76%	63.89%	64.19%	63.69%	63.46%	63.87%	63.01%			
TOTAL DIVERSION RATE	43.46%	44.36%	44.56%	44.16%	45.76%	46.83%	46.30%	45.86%	47.78%	46.90%			

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2021

MEMBER AGENCY	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2021 Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
COUNTY FRANCHISED AREA								
Commercial								
Commercial Solid Waste	59.74	60.12	58.30	162.50	175.00	178.16	0.00	515.66
Commercial Recycling	27.06	28.46	25.48	77.39	79.13	81.00	0.00	237.52
Commercial Organics	9.63	10.52	8.82	28.25	29.61	28.97	0.00	86.83
Subtotal - Disposed	59.74	60.12	58.30	162.50	175.00	178.16	0.00	515.66
Subtotal - Diverted	36.69	38.98	34.30	105.64	108.74	109.97	0.00	324.35
Diversion Rate	38.05%	39.33%	37.04%	39.40%	38.32%	38.17%	0.00%	38.61%
MFD								
MFD Solid Waste	33.84	33.98	30.88	98.11	101.22	98.70	0.00	298.03
MFD Recycling	5.53	5.48	5.48	17.17	16.19	16.49	0.00	49.85
MFD Organics	0.13	0.12	0.12	0.29	0.41	0.37	0.00	1.07
Subtotal - Disposed	33.84	33.98	30.88	98.11	101.22	98.70	0.00	298.03
Subtotal - Diverted	5.66	5.60	5.60	17.46	16.60	16.86	0.00	50.92
Diversion Rate	14.33%	14.15%	15.35%	15.11%	14.09%	14.59%	0.00%	14.59%
Roll-Off								
Roll-Off Solid Waste	0.00	3.65	0.00	0.00	0.00	3.65	0.00	3.65
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	3.65	0.00	0.00	0.00	3.65	0.00	3.65
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	235.50	239.11	244.23	715.42	726.93	718.84	0.00	2,161.19
Residential Curbside Recycling	186.58	171.49	168.51	593.24	541.54	526.58	0.00	1,661.36
Residential Curbside Organics	330.25	330.28	313.50	1,002.95	1,036.39	974.03	0.00	3,013.37
Subtotal - Disposed	235.50	239.11	244.23	715.42	726.93	718.84	0.00	2,161.19
Subtotal - Diverted	516.83	501.77	482.01	1,596.19	1,577.93	1,500.61	0.00	4,674.73
Diversion Rate	68.70%	67.73%	66.37%	69.05%	68.46%	67.61%	0.00%	68.38%
Total Disposed	329.08	336.86	333.41	976.03	1,003.15	999.35	0.00	2,978.53
Total Diverted	559.18	546.35	521.91	1,719.29	1,703.27	1,627.44	0.00	5,050.00
Total Diversion Rate	62.95%	61.86%	61.02%	63.79%	62.93%	61.96%	0.00%	62.90%
Single-Family Measured Diversion Rate	68.70%	67.73%	66.37%	69.05%	68.46%	67.61%	0.00%	68.38%
Commercial Measured Diversion Rate	31.16%	31.32%	30.91%	32.08%	31.21%	31.14%	0.00%	31.47%
MFD Measured Diversion Rate	14.33%	14.15%	15.35%	15.11%	14.09%	14.59%	0.00%	14.59%
Overall Measured Diversion Rate	62.95%	61.86%	61.02%	63.79%	62.93%	61.96%	0.00%	62.90%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2021

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2019 - 2020	2019 -
	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	2020 Tons	2021 Tons	Tons Incr/(Decr)	% Change	
County Franchised Area													
Commercial¹ and MFD													
Commercial Solid Waste	786.84	746.70	676.13	621.76	620.99	692.91	632.66	595.37	497.65	515.66	18.01	3.62%	
MFD Solid Waste	283.22	312.08	310.01	317.17	332.92	332.18	325.28	320.50	291.09	298.03	6.94	2.38%	
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	3.51	0.00	3.65	3.65	0.00%	
Commercial Recycling	175.33	193.90	207.54	216.63	241.84	267.69	258.54	269.29	228.34	237.52	9.18	4.02%	
MFD Recycling	36.34	36.54	37.08	40.86	43.35	46.91	49.50	54.81	52.22	49.85	(2.37)	-4.54%	
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Organics	162.03	165.20	232.39	258.65	214.62	172.02	163.67	153.81	96.28	86.83	(9.45)	-9.82%	
MFD Organics	3.90	3.58	2.62	2.87	2.75	2.27	1.34	1.02	0.94	1.07	0.13	13.83%	
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
SUBTOTAL - Disposed Tons	1,070.06	1,058.78	986.14	938.93	953.91	1,025.09	957.94	919.38	788.74	817.34	28.60	3.63%	
SUBTOTAL - Diverted Tons	377.60	399.22	479.63	519.01	502.56	488.89	473.05	478.93	377.78	375.27	(2.51)	-0.66%	
Residential													
Residential Solid Waste	1,993.73	1,986.81	1,993.00	1,990.09	2,039.62	2,068.88	2,039.70	2,017.18	2,178.86	2,161.19	(17.67)	-0.81%	
Residential Curbside Recycling	1,746.08	1,763.43	1,720.73	1,754.26	1,751.55	1,745.54	1,748.29	1,612.86	1,747.28	1,661.36	(85.92)	-4.92%	
Residential Curbside Organics	3,041.44	3,198.50	2,826.82	2,841.27	2,994.03	3,150.78	3,006.28	3,101.57	3,208.87	3,013.37	(195.50)	-6.09%	
SUBTOTAL - Disposed Tons	1,993.73	1,986.81	1,993.00	1,990.09	2,039.62	2,068.88	2,039.70	2,017.18	2,178.86	2,161.19	(17.67)	-0.81%	
SUBTOTAL - Diverted Tons	4,787.52	4,961.93	4,547.55	4,595.53	4,745.58	4,896.32	4,754.57	4,714.43	4,956.15	4,674.73	(281.42)	-5.68%	
Commercial/MFD and Residential													
TOTAL TONS DISPOSED	3,063.79	3,045.59	2,979.14	2,929.02	2,993.53	3,093.97	2,997.64	2,936.56	2,967.60	2,978.53			
TOTAL TONS DIVERTED	5,165.12	5,361.15	5,027.18	5,114.54	5,248.14	5,385.21	5,227.62	5,193.36	5,333.93	5,050.00			
COMMERCIAL DIVERSION RATE	26.08%	27.38%	32.72%	35.60%	34.51%	32.29%	33.06%	34.25%	32.39%	31.47%			
MFD DIVERSION RATE	12.44%	11.39%	11.35%	12.12%	12.16%	12.90%	13.52%	14.84%	15.44%	14.59%			
RESIDENTIAL DIVERSION RATE	70.60%	71.41%	69.53%	69.78%	69.94%	70.30%	69.98%	70.03%	69.46%	68.38%			
TOTAL DIVERSION RATE	62.77%	63.77%	62.79%	63.59%	63.68%	63.51%	63.56%	63.88%	64.25%	62.90%			

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2021

MEMBER AGENCY	2021							Year to Date
	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
WEST BAY								
Commercial								
Commercial Solid Waste	35.71	36.96	37.26	90.78	101.82	109.93	0.00	302.53
Commercial Recycling	13.25	13.66	12.72	33.70	37.90	39.63	0.00	111.23
Commercial Organics	13.03	14.68	12.04	34.12	36.55	39.75	0.00	110.42
Subtotal - Disposed	35.71	36.96	37.26	90.78	101.82	109.93	0.00	302.53
Subtotal - Diverted	26.28	28.34	24.76	67.82	74.45	79.38	0.00	221.65
Diversion Rate	42.39%	43.40%	39.92%	42.76%	42.24%	41.93%	0.00%	42.29%
MFD								
MFD Solid Waste	1.83	2.32	2.71	5.16	5.72	6.86	0.00	17.74
MFD Recycling	0.54	0.57	0.57	1.60	1.63	1.68	0.00	4.91
MFD Organics	0.08	0.08	0.10	0.78	0.29	0.26	0.00	1.33
Subtotal - Disposed	1.83	2.32	2.71	5.16	5.72	6.86	0.00	17.74
Subtotal - Diverted	0.62	0.65	0.67	2.38	1.92	1.94	0.00	6.24
Diversion Rate	25.31%	21.89%	19.82%	31.56%	25.13%	22.05%	0.00%	26.02%
Roll-Off								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	97.72	109.61	117.36	322.42	328.50	324.69	0.00	975.61
Residential Curbside Recycling	69.35	72.35	78.51	257.04	247.59	220.21	0.00	724.84
Residential Curbside Organics	154.90	175.25	186.44	541.09	518.88	516.59	0.00	1,576.56
Subtotal - Disposed	97.72	109.61	117.36	322.42	328.50	324.69	0.00	975.61
Subtotal - Diverted	224.25	247.60	264.95	798.13	766.47	736.80	0.00	2,301.40
Diversion Rate	69.65%	69.31%	69.30%	71.23%	70.00%	69.41%	0.00%	70.23%
Total Disposed	135.26	148.89	157.33	418.36	436.04	441.48	0.00	1,295.88
Total Diverted	251.15	276.59	290.38	868.33	842.84	818.12	0.00	2,529.29
Total Diversion Rate	65.00%	65.01%	64.86%	67.49%	65.90%	64.95%	0.00%	66.12%
Single-Family Measured Diversion Rate	69.65%	69.31%	69.30%	71.23%	70.00%	69.41%	0.00%	70.23%
Commercial Measured Diversion Rate	41.74%	42.46%	38.88%	42.25%	41.53%	41.05%	0.00%	41.57%
MFD Measured Diversion Rate	25.31%	21.89%	19.82%	31.56%	25.13%	22.05%	0.00%	26.02%
Overall Measured Diversion Rate	65.00%	65.01%	64.86%	67.49%	65.90%	64.95%	0.00%	66.12%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2021

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2019 - 2020	2019 - 2020
	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	2020 Tons	2021 Tons	Tons Incr/(Decr)	% Change	
West Bay Sanitary													
Commercial¹ and MFD													
Commercial Solid Waste	280.12	273.44	298.98	296.51	297.05	263.84	264.21	254.50	234.34	302.53	68.19	29.10%	
MFD Solid Waste	42.51	40.83	20.69	20.30	20.34	19.28	16.94	15.46	15.31	17.74	2.43	15.87%	
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Recycling	95.58	96.93	109.40	117.37	118.20	147.48	139.97	130.61	95.03	111.23	16.20	17.05%	
MFD Recycling	12.70	13.36	9.56	9.94	9.62	9.43	7.50	6.02	4.73	4.91	0.18	3.81%	
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Organics	74.75	105.88	107.98	102.46	126.73	137.81	135.50	134.09	90.17	110.42	20.25	22.46%	
MFD Organics	0.00	0.42	1.19	1.29	1.91	3.38	2.32	1.07	0.89	1.33	0.44	49.44%	
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
SUBTOTAL - Disposed Tons	322.63	314.27	319.67	316.81	317.39	283.12	281.15	269.96	249.65	320.27	70.62	28.29%	
SUBTOTAL - Diverted Tons	183.03	216.59	228.13	231.06	256.46	298.10	285.29	271.79	190.82	227.89	37.07	19.43%	
Residential													
Residential Solid Waste	868.13	871.01	848.61	834.17	851.27	874.26	873.53	925.74	999.90	975.61	(24.29)	-2.43%	
Residential Curbside Recycling	835.52	804.92	809.61	799.73	807.99	808.77	778.50	737.45	781.41	724.84	(56.57)	-7.24%	
Residential Curbside Organics	1,724.34	1,781.05	1,644.48	1,634.40	1,713.42	1,802.58	1,698.06	1,754.95	1,718.71	1,576.56	(142.15)	-8.27%	
SUBTOTAL - Disposed Tons	868.13	871.01	848.61	834.17	851.27	874.26	873.53	925.74	999.90	975.61	(24.29)	-2.43%	
SUBTOTAL - Diverted Tons	2,559.86	2,585.97	2,454.09	2,434.13	2,521.41	2,611.35	2,476.56	2,492.40	2,500.12	2,301.40	(198.72)	-7.95%	
Commercial/MFD and Residential													
TOTAL TONS DISPOSED	1,190.76	1,185.28	1,168.28	1,150.98	1,168.66	1,157.38	1,154.68	1,195.70	1,249.55	1,295.88			
TOTAL TONS DIVERTED	2,742.89	2,802.56	2,682.22	2,665.19	2,777.87	2,909.45	2,761.85	2,764.19	2,690.94	2,529.29			
COMMERCIAL DIVERSION RATE	36.20%	40.80%	41.64%	42.17%	44.69%	51.29%	50.37%	50.17%	43.32%	41.57%			
MFD DIVERSION RATE	23.00%	25.23%	34.19%	35.62%	36.18%	39.92%	36.70%	31.44%	26.85%	26.02%			
RESIDENTIAL DIVERSION RATE	74.68%	74.80%	74.31%	74.48%	74.76%	74.92%	73.93%	72.92%	71.43%	70.23%			
TOTAL DIVERSION RATE	69.73%	70.28%	69.66%	69.84%	70.39%	71.54%	70.52%	69.80%	68.29%	66.12%			

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2021

MEMBER AGENCY	2021							Year to Date
	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
TOTAL SBWMA								
Commercial								
Commercial Solid Waste	4,639.57	4,722.06	4,587.15	13,039.61	13,609.26	13,948.78	0.00	40,597.65
Commercial Recycling	1,851.13	1,770.66	1,732.79	5,028.72	5,367.11	5,354.58	0.00	15,750.41
Commercial Organics	1,333.86	1,416.55	1,429.69	3,641.95	3,861.74	4,180.10	0.00	11,683.79
Subtotal - Disposed	4,639.57	4,722.06	4,587.15	13,039.61	13,609.26	13,948.78	0.00	40,597.65
Subtotal - Diverted	3,184.99	3,187.21	3,162.48	8,670.67	9,228.85	9,534.68	0.00	27,434.20
Diversion Rate	40.71%	40.30%	40.81%	39.94%	40.41%	40.60%	0.00%	40.33%
MFD								
MFD Solid Waste	2,951.29	2,980.92	2,845.06	8,524.28	8,729.18	8,777.27	0.00	26,030.73
MFD Recycling	819.41	845.77	794.87	2,433.22	2,470.69	2,460.05	0.00	7,363.96
MFD Organics	91.95	104.96	98.21	250.31	282.59	295.12	0.00	828.02
Subtotal - Disposed	2,951.29	2,980.92	2,845.06	8,524.28	8,729.18	8,777.27	0.00	26,030.73
Subtotal - Diverted	911.36	950.73	893.08	2,683.53	2,753.28	2,755.17	0.00	8,191.98
Diversion Rate	23.59%	24.18%	23.89%	23.94%	23.98%	23.89%	0.00%	23.94%
Roll-Off								
Roll-Off Solid Waste	1,012.09	987.33	982.19	2,598.68	2,884.72	2,981.61	0.00	8,465.01
Roll-Off Recycling	101.73	123.20	128.53	266.75	309.56	353.46	0.00	929.77
Roll-Off Organics	183.23	172.55	182.11	463.94	465.33	537.89	0.00	1,467.16
Subtotal - Disposed	1,012.09	987.33	982.19	2,598.68	2,884.72	2,981.61	0.00	8,465.01
Subtotal - Diverted	284.96	295.75	310.64	730.69	774.89	891.35	0.00	2,396.93
Diversion Rate	21.97%	23.05%	24.03%	21.95%	21.17%	23.01%	0.00%	22.07%
Residential								
Residential Solid Waste	4,997.61	5,040.27	5,064.52	14,937.20	15,163.17	15,102.40	0.00	45,202.77
Residential Curbside Recycling	3,041.46	3,089.46	3,096.92	9,953.56	9,508.17	9,227.84	0.00	28,689.57
Residential Curbside Organics	5,592.09	5,670.17	5,556.25	17,401.50	17,907.54	16,818.51	0.00	52,127.55
Subtotal - Disposed	4,997.61	5,040.27	5,064.52	14,937.20	15,163.17	15,102.40	0.00	45,202.77
Subtotal - Diverted	8,633.55	8,759.63	8,653.17	27,355.06	27,415.71	26,046.35	0.00	80,817.12
Diversion Rate	63.34%	63.48%	63.08%	64.68%	64.39%	63.30%	0.00%	64.13%
Total Disposed	13,600.56	13,730.58	13,478.92	39,099.77	40,386.33	40,810.06	0.00	120,296.16
Total Diverted	13,014.86	13,193.32	13,019.37	39,439.95	40,172.73	39,227.55	0.00	118,840.23
Total Diversion Rate	48.90%	49.00%	49.13%	50.22%	49.87%	49.01%	0.00%	49.70%
Single-Family Measured Diversion Rate	63.34%	63.48%	63.08%	64.68%	64.39%	63.30%	0.00%	64.13%
Commercial Measured Diversion Rate	33.74%	33.78%	34.16%	33.34%	33.59%	33.89%	0.00%	33.61%
MFD Measured Diversion Rate	23.59%	24.18%	23.89%	23.94%	23.98%	23.89%	0.00%	23.94%
Overall Measured Diversion Rate	48.90%	49.00%	49.13%	50.22%	49.87%	49.01%	0.00%	49.70%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2021

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>Year to Date</u> <u>2018 Tons</u>	<u>Year to Date</u> <u>2019 Tons</u>	<u>Year to Date</u> <u>2020 Tons</u>	<u>Year to Date</u> <u>2021 Tons</u>	<u>2019 - 2020</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2019 - 2020</u> <u>% Change</u>
TOTAL SBWMA												
Commercial¹ and MFD												
Commercial Solid Waste	49,946.59	47,674.95	47,814.91	48,454.99	49,026.18	49,968.32	49,130.36	48,449.33	39,740.35	40,597.65	857.30	2.16%
MFD Solid Waste	24,834.66	26,184.95	25,190.59	25,138.77	25,555.62	25,597.42	25,073.75	25,342.94	24,963.03	26,030.73	1,067.70	4.28%
Roll-Off Solid Waste	16,649.73	14,989.95	14,720.86	14,912.86	15,813.18	15,801.33	16,156.27	15,649.90	9,051.29	8,465.01	(586.28)	-6.48%
Commercial Recycling	14,022.17	14,597.64	16,033.51	17,033.76	18,108.96	18,454.47	18,810.35	18,958.05	15,310.38	15,750.41	440.03	2.87%
MFD Recycling	4,813.16	5,628.09	5,858.31	6,234.10	6,704.76	7,060.87	7,156.72	7,032.54	7,084.88	7,363.96	279.08	3.94%
Roll-Off Recycling	1,018.43	1,043.71	1,179.12	1,420.07	1,436.51	1,753.63	2,074.32	2,141.01	1,157.23	929.77	(227.46)	-19.66%
Commercial Organics	12,247.74	13,727.41	14,148.66	16,389.21	18,170.17	19,498.91	19,970.35	20,546.91	12,614.78	11,683.79	(930.99)	-7.38%
MFD Organics	634.35	703.16	660.81	668.17	706.11	763.44	791.19	846.51	730.82	828.02	97.20	13.30%
Roll-Off Organics	1,604.56	1,065.73	1,048.44	1,066.07	1,709.31	2,043.17	1,785.14	2,303.43	1,567.39	1,467.16	(100.23)	-6.39%
SUBTOTAL - Disposed Tons	91,430.98	88,849.85	87,726.36	88,506.62	90,394.98	91,367.07	90,360.38	89,442.17	73,754.67	75,093.39	1,338.72	1.82%
SUBTOTAL - Diverted Tons	34,340.41	36,765.74	38,928.85	42,811.38	46,835.82	49,574.49	50,588.07	51,828.45	38,465.48	38,023.11	(442.37)	-1.15%
Residential												
Residential Solid Waste	44,225.86	43,917.20	43,316.59	43,881.55	45,096.29	45,549.11	44,680.73	44,652.64	48,287.90	45,202.77	(3,085.13)	-6.39%
Residential Curbside Recycling	29,884.15	30,264.06	30,177.07	30,199.24	31,054.44	30,904.37	30,472.07	28,833.35	31,519.65	28,689.57	(2,830.08)	-8.98%
Residential Curbside Organics	56,416.37	57,823.04	53,603.04	52,300.44	56,100.26	58,655.04	56,389.68	58,572.93	60,379.37	52,127.55	(8,251.82)	-13.67%
SUBTOTAL - Disposed Tons	44,225.86	43,917.20	43,316.59	43,881.55	45,096.29	45,549.11	44,680.73	44,652.64	48,287.90	45,202.77	(3,085.13)	-6.39%
SUBTOTAL - Diverted Tons	86,300.52	88,087.10	83,780.11	82,499.68	87,154.70	89,559.41	86,861.75	87,406.28	91,899.02	80,817.12	(11,081.90)	-12.06%
Commercial/MFD and Residential												
TOTAL TONS DISPOSED	135,656.84	132,767.05	131,042.95	132,388.17	135,491.27	136,916.18	135,041.11	134,094.81	122,042.57	120,296.16		
TOTAL TONS DIVERTED	120,640.93	124,852.84	122,708.96	125,311.06	133,990.52	139,133.90	137,449.82	139,234.73	130,364.50	118,840.23		
COMMERCIAL DIVERSION RATE	27.30%	29.27%	30.74%	32.60%	34.13%	35.17%	35.89%	36.69%	34.28%	33.61%		
MFD DIVERSION RATE	17.99%	19.47%	20.56%	21.54%	22.48%	23.41%	24.07%	23.72%	23.84%	23.94%		
RESIDENTIAL DIVERSION RATE	66.12%	66.73%	65.92%	65.28%	65.90%	66.29%	66.03%	66.19%	65.55%	64.13%		
TOTAL DIVERSION RATE	47.07%	48.46%	48.36%	48.63%	49.72%	50.40%	50.44%	50.94%	51.65%	49.70%		

¹ Includes Agency facilities tonnage

NOTE: The Town of Atherton was a member of the SBWMA prior to year 2021. The Town's tonnage is included in the total SBWMA tonnage for years prior to year 2021.

Recology San Mateo County
 Inquiry, Service Request and
 Complaint Summary
 Rate Year 2021

	Single-Family and Commercial Missed Pick-Up Initial Complaints 8.02.B.2				Single-Family and Commercial Missed Pick-Up Collection Events 8.02.B.2				Excessive Noise 8.02.J				Discourteous Behavior 8.06.J				Property Damage 8.02.H				Spills 8.02.I			
	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3
Belmont	141	159	269	569	0	0	5	5	0	0	0	0	0	0	0	0	0	0	1	1	0	1	0	1
Burlingame	376	276	649	1301	2	3	11	16	0	0	0	0	0	0	0	0	0	1	2	3	0	0	0	0
East Palo Alto	75	123	132	330	0	0	1	1	0	0	0	0	0	0	0	0	1	0	0	1	0	1	0	1
Foster City	62	72	505	639	0	0	2	2	0	0	0	0	0	0	0	0	0	1	0	1	0	1	0	1
Hillsborough	125	118	161	404	1	1	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Menlo Park	212	212	239	663	0	1	4	5	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	2
North Fair Oaks	82	72	126	280	2	0	1	3	0	0	0	0	0	0	0	0	0	0	2	2	0	0	0	0
Redwood City	379	620	954	1953	5	1	32	38	0	0	0	0	0	0	0	0	0	0	1	1	1	1	1	3
San Carlos	191	264	524	979	1	0	14	15	0	0	0	0	0	0	0	0	0	0	1	1	0	1	2	3
San Mateo	585	500	1455	2540	3	1	45	49	0	0	0	0	0	1	1	2	1	2	0	3	2	3	4	9
County Franchised Area	66	81	124	271	0	0	3	3	0	0	0	0	0	0	0	0	0	1	0	1	1	0	2	3
West Bay	50	44	56	150	0	0	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1
Totals	2,344	2,541	5,194	10,079	14	7	120	141	0	0	0	0	0	1	1	2	2	5	7	14	4	10	10	24

	On-call Bulky Item Collection 5.05				Extra/Overage Requests 8.02.G				Recycling Tote-Bag Request 5.03.B.2				Information requests 7.02.A				Billing Inquiries			
	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3
Belmont	158	149	146	453	15	20	8	43	1	0	0	1	144	126	117	387	23	25	63	111
Burlingame	219	140	173	532	36	23	27	86	0	0	0	0	186	150	148	484	31	89	45	165
East Palo Alto	118	144	132	394	11	11	10	32	0	0	0	0	74	85	87	246	6	15	9	30
Foster City	188	143	114	445	8	24	10	42	0	0	0	0	123	111	102	336	23	27	59	109
Hillsborough	75	79	107	261	14	24	17	55	0	0	0	0	88	68	92	248	12	13	41	66
Menlo Park	225	170	140	535	24	39	28	91	0	0	0	0	278	171	156	605	65	61	53	179
North Fair Oaks	89	75	72	236	9	11	7	27	0	0	0	0	68	56	60	184	8	10	7	25
Redwood City	546	495	479	1520	50	55	56	161	0	0	1	1	361	366	385	1112	10	19	6	35
San Carlos	200	179	152	531	42	37	41	120	0	0	0	0	273	311	292	876	35	127	42	204
San Mateo	732	532	472	1736	56	55	66	177	1	0	0	1	596	440	459	1495	195	131	134	460
County Franchised Area	113	90	91	294	11	6	9	26	0	0	0	0	91	76	72	239	16	23	49	88
West Bay	56	48	38	142	3	3	5	11	0	0	0	0	51	29	34	114	18	10	12	40
Totals	2,719	2,244	2,116	7,079	279	308	284	871	2	0	1	3	2,333	1,989	2,004	6,326	442	550	520	1,512

Recology San Mateo County
 Call Center Data and
 Quality Assurance Calls
 Rate Year 2021

SBWMA Service Area	Number of Calls Received	Number of Calls Answered	Number of Calls Dropped	Percentage of Calls Dropped	Average Hold Time in Seconds	Percentage of Calls Answered in Thirty Seconds	Number of Quality Assurance Calls Made
July	15,789	15,249	540	3.42%	33.27	75.71%	225
August	15,134	14,747	387	2.56%	27.92	76.96%	210
September	17,919	16,232	1,687	9.41%	73.40	63.46%	221
Quarter 3	48,842	46,228	2,614	5.35%	45.65	71.81%	656

Recology San Mateo County
 On-Site Customer Assessments,
 Visual Audits and Recycling
 Tote-Bags Delivered
 Rate Year 2021

	Number of On-site Assessments 7.04.E				Number of Visual Audits 7.06				Recycling Tote-Bags Delivered			
	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3
Belmont	0	0	0	0	0	0	0	0	132	50	10	192
Burlingame	0	0	0	0	0	0	0	0	0	0	25	25
East Palo Alto	0	0	0	0	1	0	0	1	0	0	24	24
Foster City	0	0	0	0	0	0	0	0	0	0	0	0
Hillsborough	0	0	0	0	0	0	0	0	0	0	0	0
Menlo Park	0	0	0	0	0	0	1	1	0	12	0	12
North Fair Oaks	0	0	0	0	0	0	0	0	0	0	0	0
Redwood City	0	0	0	0	0	0	0	0	10	177	57	244
San Carlos	0	0	0	0	0	0	0	0	0	30	0	30
San Mateo	0	0	0	0	0	0	0	0	79	15	8	102
County Franchised Area	0	0	0	0	0	0	0	0	0	0	0	0
West Bay	0	0	0	0	0	0	0	0	0	0	0	0
Totals	0	0	0	0	1	0	1	2	221	284	124	629

2021 LIQUIDATED DAMAGES

COLLECTION
QUALITY

1.A, 1.B, 1.C **Complaints regarding unauthorized collection hours, inadequate care of or damage to private property, and failure to resolve property damage claims within 30 days**
8.01.A, 8.02.H,

	July			August			September			Q3			2021 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Belmont	-	0	0	1	0	0	1	0	0	2	0	-	450	2	\$ 150
Burlingame	-	0	0	1	0	0	2	0	0	3	0	-	-	2	\$ 150
East Palo Alto	1	0	0	-	0	0	-	0	0	1	0	-	-	1	\$ 150
Foster City	-	0	0	1	0	0	-	0	0	1	0	-	-	2	\$ 150
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 150
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 150
North Fair Oaks	-	0	0	-	0	0	2	1	150	2	1	150	300	1	\$ 150
Redwood City	1	0	0	2	0	0	1	0	0	4	0	-	-	5	\$ 150
San Carlos	1	0	0	-	0	0	1	0	0	2	0	-	-	3	\$ 150
San Mateo	4	0	0	2	0	0	-	0	0	6	0	-	-	6	\$ 150
County Franchised Area	-	0	0	2	0	0	-	0	0	2	0	-	150	2	\$ 150
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 150
	7	0	0	9	0	0	7	1	150	23	1	150	900	29	

2. **Complaints regarding failure to provide new service or change existing service level within five (5) business days**
8.02.C

	July			August			September			Q3			2021 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 100
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 100
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 100
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 100
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 100
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	5	\$ 100
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 100
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	12	\$ 100
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	5	\$ 100
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	14	\$ 100
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 100
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 100
	-	0	0	-	0	0	-	0	0	-	0	-	-	59	

3. **Complaints regarding improper container placement**
8.02.B.1

	July			August			September			Q3			2021 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Belmont	2	0	0	1	0	0	2	0	0	5	0	-	-	36	\$ 50
Burlingame	6	0	0	5	0	0	4	0	0	15	0	-	-	35	\$ 50
East Palo Alto	1	0	0	1	0	0	1	0	0	3	0	-	-	22	\$ 50
Foster City	1	0	0	1	0	0	1	0	0	3	0	-	-	36	\$ 50
Hillsborough	-	0	0	3	0	0	-	0	0	3	0	-	-	19	\$ 50
Menlo Park	4	0	0	3	0	0	4	0	0	11	0	-	-	42	\$ 50
North Fair Oaks	1	0	0	-	0	0	-	0	0	1	0	-	-	14	\$ 50
Redwood City	6	0	0	8	0	0	2	0	0	16	0	-	-	92	\$ 50
San Carlos	1	0	0	5	0	0	5	0	0	11	0	-	-	45	\$ 50
San Mateo	6	0	0	14	0	0	5	0	0	25	0	-	-	108	\$ 50
County Franchised Area	-	0	0	-	0	0	2	0	0	2	0	-	-	27	\$ 50
West Bay	2	0	0	2	0	0	1	0	0	5	0	-	-	12	\$ 50
	30	0	0	43	0	0	27	0	0	100	0	-	-	488	

2021 LIQUIDATED DAMAGES

4. **Distribution of less than 50% of required non-collection notices**

	July			August			September			Q3			2021 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
	-	0	0	-	0	0	-	0	0	0	0	-	-	0	

5. **Excessive noise complaints**
8.02.J

	July			August			September			Q3			2021 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 50
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 50
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 50
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 50
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 50
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	5	\$ 50
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 50
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	12	\$ 50
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	5	\$ 50
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	14	\$ 50
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 50
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 50
	-	0	0	-	0	0	-	0	0	0	0	-	-	59	

6. **Complaints regarding unacceptable employee behavior**
8.06.J

	July			August			September			Q3			2021 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	250	0	\$ 250
San Mateo	-	-	0	1	1	250	1	1	250	2	2	500	1,000	0	\$ 250
County Franchised Area	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
	0	0	0	1	1	250	1	1	250	2	2	500	1,250	-	

2021 LIQUIDATED DAMAGES

7.A, 7.B, 8.02.I **Complaints regarding spills of discarded materials and failure to clean up those spills**

	July			August			September			Q3			2021 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Belmont	-	0	0	1	0	0	-	0	0	1	0	-	-	9	\$ 50
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	8	\$ 50
East Palo Alto	-	0	0	1	0	0	-	0	0	1	0	-	-	5	\$ 50
Foster City	-	0	0	1	0	0	-	0	0	1	0	-	-	9	\$ 50
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	5	\$ 50
Menlo Park	-	0	0	1	0	0	1	0	0	2	0	-	-	10	\$ 50
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 50
Redwood City	1	0	0	1	0	0	1	0	0	3	0	-	-	22	\$ 50
San Carlos	-	0	0	1	0	0	2	0	0	3	0	-	-	11	\$ 50
San Mateo	2	0	0	2	0	0	4	0	0	8	0	-	-	26	\$ 50
County Franchised Area	1	0	0	-	0	0	2	0	0	3	0	-	-	6	\$ 50
West Bay	-	0	0	1	0	0	-	0	0	1	0	-	-	3	\$ 50
TOTAL	4	0	0	9	0	0	10	0	0	23	0	-	-	117	

8. 8.02.I **Complaints regarding unreasonable leaks or spills of vehicle fluids**

	July			August			September			Q3			2021 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 500
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	500	0	\$ 500
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 500
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	500	0	\$ 500
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 500
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 500
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	500	0	\$ 500
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 500
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	500	0	\$ 500
San Mateo	-	0	0	1	1	500	-	0	0	1	1	500	2,000	0	\$ 500
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 500
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 500
TOTAL	-	0	0	1	1	500	-	0	0	1	1	500	4000	0	

9. 5.05.H **Scheduling of bulky item collections beyond 10 business days**

	July			August			September			Q3			2021 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
TOTAL	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

2021 LIQUIDATED DAMAGES

10. **Collection of abandoned waste beyond one business day after notice**
5.09.A

	July			August			September			Q3			2021 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

CUSTOMER SERVICE QUALITY

1. **Resolution or remedy of complaints or inquiries beyond 10 business days of receipt of the complaint or inquiry**
7.02.D

	July			August			September			Q3			2021 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Belmont	-	0	0	1	1	100	-	0	0	1	1	100	200	0	\$ 100
Burlingame	1	1	100	1	1	100	1	1	100	3	3	300	400	0	\$ 100
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Foster City	-	0	0	1	1	100	-	0	0	1	1	100	100	0	\$ 100
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	100	0	\$ 100
Menlo Park	-	0	0	3	3	300	-	0	0	3	3	300	400	0	\$ 100
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	100	0	\$ 100
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Carlos	1	1	100	3	3	300	-	0	0	4	4	400	600	0	\$ 100
San Mateo	1	1	100	4	4	400	1	1	100	6	6	600	800	0	\$ 100
County Franchised Area	-	0	0	2	2	200	1	1	100	3	3	300	400	0	\$ 100
West Bay	1	1	100	-	0	0	-	0	0	1	1	100	100	0	\$ 100
	4	4	400	15	15	1,500	3	3	300	22	22	2,200	3,200	-	

2021 LIQUIDATED DAMAGES

REPORTING

1. Late submittal of reports, applications, proposals or other submittals

	July			August			September			Q3			2021 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
County Franchised Area	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

2. Accuracy of submittals: corrections or restatements submitted more than two (2) business after notification

	July			August			September			Q3			2021 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

3. Late submittal of billing review report 7.01.E

	July			August			September			Q3			2021 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

2021 LIQUIDATED DAMAGES

OTHER

1. Disposal of recyclable materials without written approval															
8.02.D															
	July			August			September			Q3			2021	Tonnage	LD per Ton
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount			
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

Disposal of organic materials without written approval															
8.02.D															
	July			August			September			Q3			2021	Tonnage	LD per Ton
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount			
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

2. Recyclable materials not delivered to the designated transfer and processing facility															
6.01															
	July			August			September			Q3			2021	Tonnage	LD per Ton
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount			
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

2021 LIQUIDATED DAMAGES

2. **Solid waste or organic materials not delivered to the designated transfer and processing facility**
6.01

	July			August			September			Q3			2021 LD Amount	Tonnage Allowance	LD per Ton Solid Waste/ Organics
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount			
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Total Liquidated Damages	-	0	0	-	0	0	-	0	0	0	0	-	3,350	9,350	-

Quarterly Single-Family and Commercial Missed Pick-Up Collection Events Incentive/Disincentive Rate Year 2021

\$50

Agency	Number of Missed Pick-Up Events			Incentive Threshold	Disincentive Threshold	Disincentive Payment Due \$50 per Event			
	Jul	Aug	Sep			Jul	Aug	Sep	Total
Quarter 3	Jul	Aug	Sep						
Belmont	0	0	5	N/A	0	\$0	\$0	(\$250)	(\$250)
Burlingame	2	3	11	N/A	0	(\$100)	(\$150)	(\$550)	(\$800)
East Palo Alto	0	0	1	N/A	0	\$0	\$0	(\$50)	(\$50)
Foster City	0	0	2	N/A	0	\$0	\$0	(\$100)	(\$100)
Hillsborough	1	1	0	N/A	0	(\$50)	(\$50)	\$0	(\$100)
Menlo Park	0	1	4	N/A	0	\$0	(\$50)	(\$200)	(\$250)
North Fair Oaks	2	0	1	N/A	0	(\$100)	\$0	(\$50)	(\$150)
Redwood City	5	1	32	N/A	0	(\$250)	(\$50)	(\$1,600)	(\$1,900)
San Carlos	1	0	14	N/A	0	(\$50)	\$0	(\$700)	(\$750)
San Mateo	3	1	45	N/A	0	(\$150)	(\$50)	(\$2,250)	(\$2,450)
County Franchised Area	0	0	3	N/A	0	\$0	\$0	(\$150)	(\$150)
West Bay	0	0	2	N/A	0	\$0	\$0	(\$100)	(\$100)
Totals	14	7	120			(\$700)	(\$350)	(\$6,000)	(\$7,050)

Recology San Mateo County

		Quarterly	Average Speed of Answer	Incentive/Disincentive		Rate Year 2021		
Aggregate SBWMA						\$500	\$500	
Average Speed of Answer in Seconds SBWMA Service Area	Incentive Average Speed of Answer in Seconds	Disincentive Average Speed of Answer in Seconds	Incentive Seconds	Disincentive Seconds	Incentive Payment due \$500 per Second	Disincentive Payment due \$500 per Second	Net Amount	
Quarter 3								
Month								
July	28	15	30	0	0	\$0	\$0	\$0
August	21	15	30	0	0	\$0	\$0	\$0
September	67	15	30	0	37	\$0	(\$18,555)	(\$18,555)
Totals						\$0	(\$18,555)	(\$18,555)
Year 2020								
	Agency	Solid Waste Tons						
	Belmont	7,599				\$0	(\$874)	(\$874)
	Burlingame	16,967				\$0	(\$1,951)	(\$1,951)
	East Palo Alto	12,325				\$0	(\$1,417)	(\$1,417)
	Foster City	9,949				\$0	(\$1,144)	(\$1,144)
	Hillsborough	2,838				\$0	(\$326)	(\$326)
	Menlo Park	15,107				\$0	(\$1,737)	(\$1,737)
	North Fair Oaks	5,787				\$0	(\$666)	(\$666)
	Redwood City	33,808				\$0	(\$3,888)	(\$3,888)
	San Carlos	12,304				\$0	(\$1,415)	(\$1,415)
	San Mateo	38,959				\$0	(\$4,480)	(\$4,480)
	County Franchised Area	4,004				\$0	(\$460)	(\$460)
	West Bay	1,701				\$0	(\$196)	(\$196)
		<u>161,348</u>				<u>\$0</u>	<u>(\$18,555)</u>	<u>(\$18,555)</u>

Recology San Mateo County

Quarterly Ninety Second Maximum Hold Time Incentive/Disincentive Rate Year 2021

Aggregate SBWMA

\$5

Number of Calls Exceeding Ninety Second Hold Time SBWMA Service Area	Quarterly Number of Calls Received SBWMA Service Area	5% of Quarterly Number of Calls Received SBWMA Service Area	Incentive Number of Calls	Ninety Second Hold Time Calls in Excess of 5% of Quarterly Calls Received	Incentive Payment Due	Disincentive Payment due \$5 per Call
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Quarter 3
Month

July	904			N/A	N/A	\$0
August	726			N/A	N/A	\$0
September	2,797			N/A	N/A	\$0
Quarterly Totals	4,427	48,842	2,442		1,985	(\$9,925)
Year 2020						
		Agency	Tons of Solid Waste Collected			
		Belmont	7,599		N/A	(\$467)
		Burlingame	16,967		N/A	(\$1,044)
		East Palo Alto	12,325		N/A	(\$758)
		Foster City	9,949		N/A	(\$612)
		Hillsborough	2,838		N/A	(\$175)
		Menlo Park	15,107		N/A	(\$929)
		North Fair Oaks	5,787		N/A	(\$356)
		Redwood City	33,808		N/A	(\$2,080)
		San Carlos	12,304		N/A	(\$757)
		San Mateo	38,959		N/A	(\$2,396)
		County Franchised Area	4,004		N/A	(\$246)
		West Bay	1,701		N/A	(\$105)
			161,348		N/A	(\$9,925)



Recology™
San Mateo County
WASTE ZERO

2021-2023 Recycling Technical Assistance Plan Status Report - Quarter 3 2021



Recycling Technical Assistance Plan

Status Report

The Public Education and Recycling Technical Assistance Plan Status Report follows the three-year (2021-2023) Public Education and Recycling Plan (Plan) as specified in section 7.03B of the Amended and Restated Franchise Agreement between Recology San Mateo County (Recology) and each of the South Bayside Waste Management Authority (a.k.a. RethinkWaste) Member Agencies. This Report showcases Recology's Waste Zero Specialists (Recology Waste Zero) that are dedicated to providing the highest quality customer service and assistance, through targeted outreach and resource distribution to Commercial and Multi-Family Dwelling (MFD) customers within the Rethink-Waste service area. The Plan outlines the strategy and execution activity for providing public education and technical assistance to improve customer diversion and achieve full participation in State mandated organics and recycling collection programs.

The following is a summary of the technical assistance activity Recology Waste Zero conducted for the commercial sector and beyond during July—September 2021 (Q3 2021) to improve community sorting techniques and behavior adoption resulting in cleaner, higher quality material collected and repurposed. The list of approaches and tools delivered to both new and existing customers includes: on-site & virtual presentations and trainings, solid waste consultations, visual audits, social media interaction, and the distribution of best practice guidelines/informational brochures focused on State recycling mandates.



Waste Zero All-Star Success Story Recology Waste Zero is proud to highlight our collaborators that go above and beyond in launching and sustaining successful Recycling and Organic programs. Whether it is taking the extra step to source innovative sustainable products, personalized signage unique to the business' needs, or a new organics program launched with particularly praiseworthy success, Recology is proud to share the work of this quarter's Waste Zero All-Star.

Multi-Family Dwelling: 145 Roosevelt Avenue, Redwood City This 56 unit MFD was having challenges with contamination in the recycling. Recology Waste Zero and the onsite property manager worked together to set up a training to clean-up the recycling, and launch a new composting program to meet State compliance. The event was a success, and all participants were invited to celebrate with food provided by a local taco truck. The property manager reported 2 weeks after the training an improvement in recycling behaviors and promising start to the new organics program.



Recology is delighted to feature 145 Roosevelt Ave, Redwood City as the Quarter 3 Waste Zero All-Star.

Technical Assistance & Material Distribution Recology Waste Zero provides technical assistance to all customers while targeting businesses and MFDs that fall under State Legislation AB 341 (mandator recycling), AB 1826 (mandatory organics), and future requirements of SB 1383 (effective 2022). Recology Waste Zero focuses resources and energy to accounts that would benefit the most from implementation of recycling programs including covered-generators with compost-rich materials and/or accounts with low diversion rates. Recology Waste Zero prioritizes these accounts to target high-generator diversion rate improvement for recovering more material for repurpose and reuse.

The following chart denotes the Educational Materials and Internal Containers provided to customers by Recology Waste Zero during Q3 2021.

Program Signage	Commercial Brochure	Internal Containers
529	24	173

Multi-Family Dwelling Outreach Many of Recology’s customers both live and work within the service area, thus MFDs present a unique opportunity for reinforcing positive behavior change and integration from the front porch to work spaces. Recology Waste Zero works in partnership with MFD Property Managers and HOA Boards to provide technical expertise and MFD Toolkits which include: Property Manager Guides, battery buckets, door-to-door delivery of Recycling Buddy Bags and Compost Kitchen Pails with program inserts, informative newsletter articles, and on-site or virtual trainings.

Recology Waste Zero connects directly with the community by providing door-to-door outreach where they interactively share sorting techniques for a personalized learning experience, and provide clarity to any remaining questions from customers. This extra care and connection reinforces positive behavior change, leading to improved diversion and program participation. The table below displays the resource materials Recology Waste Zero distributed throughout the Member Agencies during Q3 2021.



Elena Petkova & Heather Rockwood playing an interactive sorting game with youth.



Yvette Madera educating local community members in East Palo Alto.

Jurisdiction	Buddy Bags & Inserts	Kitchen Pails & Inserts	Battery Buckets	Total Resources Delivered
Belmont	192	188	1	381
Burlingame	25	11	-	36
East Palo Alto	24	-	4	28
Foster City	-	90	8	98
San Mateo	108	18	22	148
Menlo Park	12	20	2	34
North Fair Oaks	-	32	-	32
Redwood City	244	114	1	359
San Carlos	30	49	-	79
TOTAL	635	522	38	1195

Customer Engagement through Trainings, Presentations & Webinars The unprecedented arrival of COVID-19 shifted the interaction norms of society at large, and the daily work of Recology Waste Zero. In response to these sudden changes and new challenges, Recology Waste Zero remained committed to providing educational outreach and prioritized technology as a valuable platform for customer interaction while sheltering in place. When safe and deemed appropriate, in accordance with local and State Health and Safety Guidelines, Recology Waste Zero maintained a sense of normalcy for the community by continuing to provide support through bilingual, English and Spanish, virtual or on-site socially-distanced trainings. These free technical assistance trainings support the community’s knowledge and ability to sort materials into the proper containers and incorporate source reduction solutions into everyday practice to achieve Recology's vision of a world without waste.

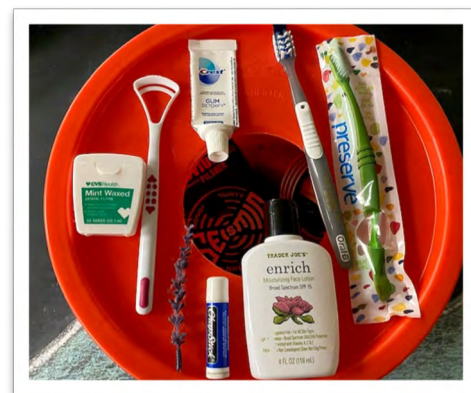
The table on the following pages displays the businesses and communities that utilized Recology Waste Zero trainings, presentations, and webinars during Q3 2021.



Waste Zero Specialist, Alex Rinear, providing a training at the Trousdale Senior Living Center in Burlingame.



Recology Waste Zero hosted Worm Meet & Greet to give a hands on experience inspiring compost adoption.



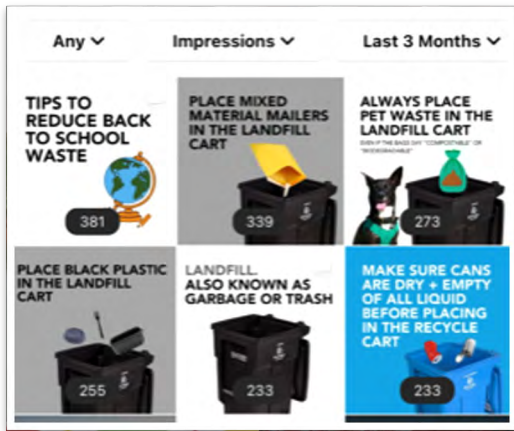
Fishing for Facts—an interactive game bringing awareness about the growing plastic pollution in our oceans.

Outreach Provided	Date	Location	Attendees	Member Agency
Training	July 1	226 Kitchen INC.	Kitchen Staff	BUR
Training	July 8	Sapore Express	Kitchen Staff	MAT
Training	July 8	Telecare Corporation	Employees & Manager	SNC
Training	July 13	South Bay Jack	Kitchen Staff	MPK
Training	July 13	Cuco's Burritos	Kitchen Staff	NFO
Training	July 13	Sarah's Latin Taste	Kitchen Staff	SNC
Spanish Training	July 15	Taishoken	Kitchen Staff	MAT
Training	July 15	Gao	Manager	MAT
Spanish Training	July 15	Gao	Kitchen Staff	MAT
Training	July 16	7-11	Employees & Manager	BUR
Training	July 16	Subway	Employees & Manager	BUR
Training	July 17	MFD Demiguel & Johnson	Residents & Manager	RWC
Training	July 20	Tacos El Grullo	Kitchen Staff	NFO
Training	July 22	Amazon Kitchen	Kitchen Staff & Manager	EPA
Presentation	July 27	San Mateo Chamber of Commerce	Community Members	SNC
Training	August 1	Highwater Apartments	Maintenance Supervisor	RWC
Training	August 1	Burger King	Manager	RWC
Training	August 4	Fire Wings	Employees & Manager	MAT
Presentation	August 5	Facebook Culinary	Kitchen Staff	BUR
Training	August 6	Harper School	Principal & Assistant	RWC
Training	August 6	Vijaya Foods INC.	Employees & Owner	RWC

Outreach Provided	Date	Location	Attendees	Member Agency
Training	August 10	KFC	Manager	RWC
Training	August 10	Burger King	Kitchen Staff	RWC
Training	August 12	The Pantry	Employees	MAT
Training	August 12	Aldos Pizza	Employees & Owner	MAT
Training	August 20	The Mandarin	Kitchen Staff & Dishwasher	MPK
Training	August 26	Sapporo Rock & Roll Sushi	Kitchen Staff & Manager	MAT
Spanish Training	September 2	SCP Distributors	Employee & Manager	NFO
Training	September 9	Tea It Up	Owner & Manager	MPK
Training	September 17	Chevron	Manager	MPK
Training	September 22	Mr. Pickles Sandwiches	Owner	BEL
Training	September 22	Yama Sushi	Manager	BEL
Training	September 22	John Bou	Manager	BUR
Training	September 30	Lily	Employee & Manager	BEL

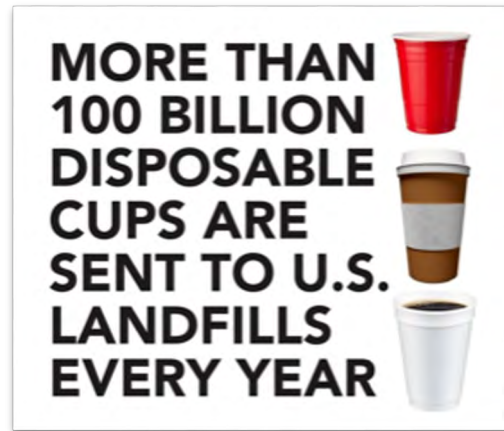
Social Media Customer Engagement The Recology Social Media Committee continues to utilize social media platforms to encourage and engage with a diverse customer base. Recology’s Waste Zero tips and tricks to getting “Better At the Bin” drew in more followers with an increase in posts centered around illustrating frequently used materials and what bin they belong in. The Instagram stories feature with was utilized and resulted in a total of 6,520 impressions from engaged customers—the top stories are featured below.

The Plastic Free July campaign reminded customers that single-use disposables don’t just “go away,” and reached just under 200 impressions.



652

 Impressions



183

 Impressions

Community Events, Campaigns & Giveaways Recology partners with the community to give back through volunteer events, public service campaigns and resource provisions including shredding events and compost giveaways. Recology Waste Zero co-hosted multiple tabling events throughout the Woodland Alliance-Greystar communities located in East Palo Alto for Q3 2021.

Recology Waste Zero also participated in San Carlos’ Music in the Park series with a community favorite—Oldies Rock & Roll. While listening to some amazing tunes, attendees could stop by the table to find out more about what’s accepted in Recology and other local resource recovery programs.



Waste Zero Specialists, Elena Petkova & Gabriela Navarro, tabling at Woodland Park Alliance-Greystar in East Palo Alto.

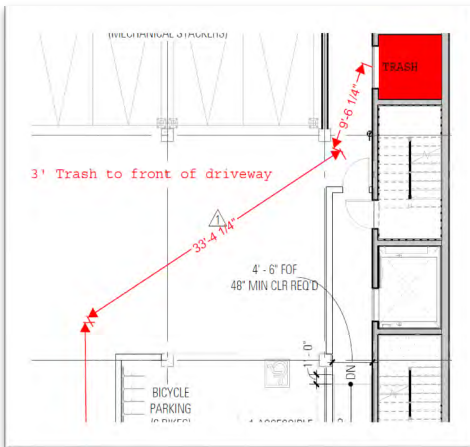


Waste Zero Specialist, Elena Petkova, tabling at San Carlos Music in the Park.

Enclosure Specifications & Plan Review

Recology's service area has experienced rapid growth in recent years, and the trend looks to continue. This increased growth presents the unique opportunity at the design phase to open the conversation and transition away from traditional waste removal plans to resource recovery management.

Recology's Operations and Waste Zero collaborate in coordinating consultations with developers, architects and



third party trash

management vendors to implement resource recovery management plans. All stakeholders review enclosure specifications and project blueprints to facilitate source reduction systems and recovery plans that result in more and higher quality materials collected. Each proposed project is required to complete a detailed questionnaire that supports the Recology teams in determining appropriate service levels and effective container placement for customer access, as well as safe serviceability.

Supporting State mandated recycling efforts to improve diversion, Recology Waste Zero advocates for buildings that facilitate ease and accessibility of resource recovery receptacles, while minimizing collection frequencies for environmental quality improvement and operational efficiencies.

Upon completion of the proposed plan review process, Recology Waste Zero prepares a final approval packet, which includes a New Development Guidelines & Questionnaire, project plans and approval letter.

Among all the projects that are in various stages in Recology's new development process, listed below are the number of customer meetings and consultations and the projects that were approved during Q3 2021.



Member Agency	Approved Projects
County of San Mateo	Ascension Heights 1452 Bel Aire Road
Menlo Park	Belle Haven Community Center 100 Terminal Way
Redwood City	847 Woodside Road
Redwood City	2336 El Camino Real
San Carlos	501 Industrial Road
San Mateo	222 E. 4 th Avenue
San Mateo	300 E Santa Inez Avenue

Professional Development Recology is proud to maintain a talented and passionate team by encouraging employee-owners to explore opportunities for professional development through skill-building and industry-related education. The table below displays the professional development activities Recology Waste Zero participated in during Q3 2021.

Professional Development Activity	Date	Waste Zero Specialist	Description
San Mateo County Master Composter Program	Ongoing	Gabriela Navarro & Alex Rinear	Compost and vermiculture course hosted by San Mateo County Office of Sustainability
California Resource Recovery Association Conference	August 16-20	Waste Zero Team	CRRRA Annual Industry Conference
Advocating for a Circular Economy	August 30	Alex Rinear	Special Event Industry Webinar
Countywide Recycling Meeting	September 8	Yvette Madera	San Mateo County Industry Collaboration Meeting
Chamber San Mateo County Leadership Program	September 10	Heather Rockwood	Ten-month program provides participants the opportunity for presentations & discussions with experts and key decision-makers.
CalRecycle SB1383 Waivers	September 23	Waste Zero Team	Special Event Industry Webinar