



RethinkWaste SB 1383 Technical Assistance

September 14th, 2023

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SCS ENGINEERS

Agenda

1. Staff
2. Project Overview
3. Key Findings
4. Observations
5. Barriers
6. Questions

Staff

SCS ENGINEERS

Michelle Leonard, Senior VP
Lauren Beauban
Laura Johnson
Brett Wilks
Cynthia Mallet



Nothing Wasted

Melissa Baxter, Founder
Kristina Bolam
Max Perez
Kristen Norona



Laura McKaughan, Founder
Juliana Gerber
Alejandra Warren
Ref Sanchez
Zidane Golightly



Kristin Cushman, Founder
Sol Shepard
Dave Oksen

Project Overview

Outreach and Technical Assistance

- Cold-call non-compliant accounts to begin organics service
- Address customer concerns
- Provide poster links and online resources

Waivers

- Assign a list of waivers to staff each month for review
- Assess eligibility for De Minimis and Physical Space waivers
- Review waiver protocol

Route Reviews

- Lid flip all three waste streams for commercial and residential routes
- Assign a contamination level (low - high) to each container
- Leave contamination tags for residential accounts

Key Findings - Outreach TA

Total Number of Contacted

Generators: 3,580

Started Service: 390


Submitted Waiver: 330

Refused Service: 72

Non-Responsive: 42

Activity

Generator *

Date 

User

Activity Type *

SB 1383 Related (Organic Waste)

SB 1383 Related (Food Recovery)

Photos

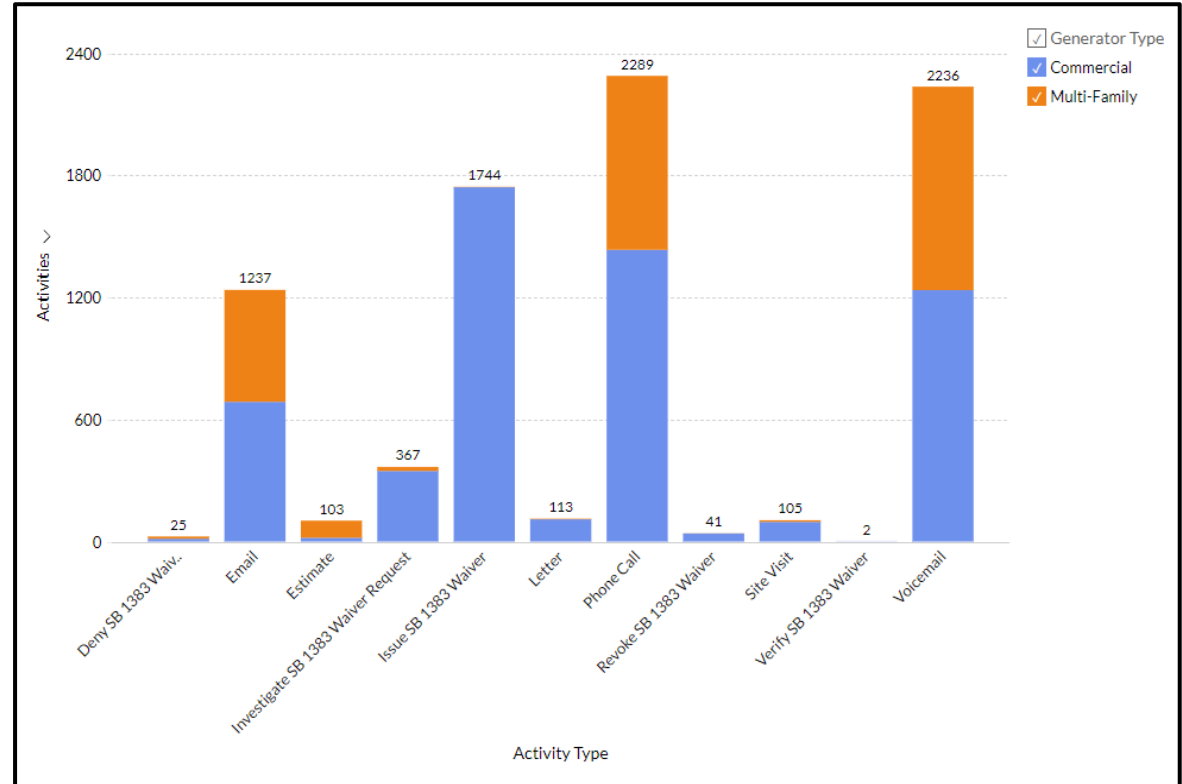
Key Findings - Outreach TA, continued

**Total Number of Contacted
Generators: 3,580**

Phone calls: 2,288

Emails: 1,237

Site Visits: 105



Key Findings - Waivers

*Total Number of Waivers

Assessed: 1,769

Waivers Approved: 1,744

Waivers Denied: 25

*Data reflects all waiver applications processed through the Recyclist Program Tracker.

ORGANICS COLLECTION WAIVER

Starting January 1, 2022, all businesses and multi-family properties (apartments/condominiums) are required to subscribe to compost and recycling collection services, unless they have an approved waiver or an alternative service (such as back-haul, self-haul, shared service, or third-party service provider).

There are two types of waivers offered:

1. Minimal generation waivers (De Minimis)

- Total solid waste collection is **more** than 2 cubic yards per week, and the amount of organics generated is less than 20 gallons per week.
- Total solid waste collection is **less** than 2 cubic yards per week, and the amount of organics generated is less than 10 gallons per week.

2. Physical space waivers

- Physical space constraints prohibit the addition of compost and recycling containers.

Customers with an approved waiver will not be required to subscribe to compost and recycling service for a 5-year period.

Key Findings - Route Reviews

Total Number of Containers

Inspected, 2022: 3,222

Garbage: 1,078

Recycling: 1,075

Organics: 1,069

Total Projected Number of
Containers Inspected, 2023: 5,805

Address:		
LANDFILL - Cont. Size, Cont. Status, Contaminants Contamination % Written Notice Left?	 % Yes / No	 % Yes / No
RECYCLE - Cont. Size, Cont. Status, Contaminants Contamination % Written Notice Left?	 % Yes / No	 % Yes / No
ORGANICS - Cont. Size, Cont. Status, Contaminants Contamination % Written Notice Left?	 % Yes / No	 % Yes / No
Address:		
LANDFILL - Cont. Size, Cont. Status, Contaminants Contamination % Written Notice Left?	 % Yes / No	 % Yes / No
RECYCLE - Cont. Size, Cont. Status, Contaminants Contamination % Written Notice Left?	 % Yes / No	 % Yes / No
ORGANICS - Cont. Size, Cont. Status, Contaminants Contamination % Written Notice Left?	 % Yes / No	 % Yes / No

Barriers

Outreach and Technical Assistance

- Billing phone number provided not being the correct contact
- Multi-family compliance concerns
- Financial restrictions

Waivers

- Incorrect form submissions
- Non-responsive customers to waiver questions
- Customers applying for waivers against staff recommendations

Route Reviews

- Commercial accounts not having carts/bins set out
- Residential accounts being alarmed by staff
- Ensuring geographic efficiency

Questions?

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