



**QUARTERLY REPORT TO THE SBWMA  
FOR 4<sup>th</sup> Quarter 2023**

Submitted January 30, 2024



January 30, 2024

Joe La Mariana  
Executive Director  
SBWMA/RethinkWaste  
610 Elm Street, Suite 202  
San Carlos, CA 94070

Dear Mr. La Mariana:

Enclosed is a copy of the Recology 4<sup>th</sup> Quarter 2023 report to the SBWMA. Recology will send electronic copies to each jurisdiction.

In accordance with the requirements of Section 9.04 B of the Agreement, the undersigned hereby certifies, under penalty of perjury, that the report submitted herewith is true and correct to the best knowledge of the undersigned after reasonable inquiry.

If you should have any questions or require additional information, please call me at (650) 595-3900.

Sincerely,

*John Zirelli*

John Zirelli  
General Manager  
Recology San Mateo County

cc: John Mangini



## **RECOLOGY SAN MATEO COUNTY**

### **QUARTERLY REPORT TO THE SBWMA**

**For 4<sup>th</sup> Quarter 2023**

**Submitted  
JANUARY 30, 2024**



# 4<sup>th</sup> QUARTER 2023 REPORT

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# 4<sup>th</sup> QUARTER 2023 REPORT

## DEFINITIONS OF WASTE TYPES INCLUDED ON THE TONNAGE SUMMARY REPORT

**Commercial Solid Waste** – Franchised solid waste collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Commercial Recycling** – Franchised recyclable materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. This includes construction and demolition debris collected from agency facilities. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Commercial Organics** – Franchised organic materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**MFD Solid Waste** – Franchised solid waste collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**MFD Recycling** – Franchised recyclable materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**MFD Organics** – Franchised organic materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Roll-Off Solid Waste** – Franchised solid waste collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Roll-Off Recycling** – Franchised recyclable materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. This includes construction and demolition debris. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Roll-Off Organics** – Franchised organic materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Residential Solid Waste** – Franchised solid waste collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Residential Recycling** – Franchised recyclable materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Residential Organics** – Franchised organic materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Tonnage Allocations** – During Quarter 4, system tonnage allocations were updated as follows: effective October 6 for usual and customary service changes. Bulky item collection tonnage is allocated based on the number of collection events for solid waste and on the basis of the number of items collected for recyclables. The allocation methodology is applied consistently each month.



## 4<sup>th</sup> QUARTER 2023 QUARTERLY REPORT SUMMARY

Quarterly	1 <sup>st</sup> Quarter	2 <sup>nd</sup> Quarter	3 <sup>rd</sup> Quarter	4 <sup>th</sup> Quarter	2023 Year End
<b>Commercial Tonnage Collected</b>					
Solid Waste	18,193.36	17,455.29	17,133.99	17,328.92	70,111.56
Recyclables	6,625.04	5,946.51	5,871.15	6,055.37	24,498.07
Organics	7,475.32	6,376.06	6,221.78	6,444.10	26,517.26
<b>Multi-Family Tonnage Collected</b>					
Solid Waste	9,094.01	8,745.98	8,746.88	8,455.72	35,042.59
Recyclables	2,711.27	2,508.15	2,458.44	2,556.61	10,234.47
Organics	562.73	610.84	603.78	630.83	2,408.18
<b>Residential Tonnage Collected</b>					
Solid Waste	14,626.86	14,480.55	14,408.24	14,633.46	58,149.11
Recyclables	9,279.01	8,494.57	8,195.22	8,647.37	34,616.17
Organics	18,994.48	19,716.34	17,219.03	18,451.67	74,381.52
<b>Diversion Rates</b>					
Commercial	38.90%	37.08%	36.93%	37.83%	37.71%
Multi-Family	26.47%	26.29%	25.93%	27.38%	26.51%
Residential	65.91%	66.08%	63.82%	64.94%	65.21%
Overall	52.13%	51.76%	50.17%	51.42%	51.39%
<b>Inquiries, Service Requests &amp; Complaints</b>					
Inquiries, Service Requests & Complaints	18,746	20,660	22,884	29,895	92,185
Calls Received	35,986	39,958	43,822	50,584	170,350
Avg. Hold Time	44.35	54.24	102.84	143.90	89.30
Assessments	4	0	1	2	7
Quality Assurance	659	650	625	576	2,510

**RECOLOGY QUARTERLY REPORT 2023**

	October	November	December	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2023 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>BELMONT</b>								
<b>Commercial</b>								
Commercial Solid Waste	185.58	183.58	172.32	582.98	593.18	541.76	541.48	2,259.40
Commercial Recycling	69.19	63.85	73.25	234.15	202.58	196.33	206.29	839.35
Commercial Organics	57.26	52.24	59.63	235.31	198.63	180.70	169.13	783.77
Subtotal - Disposed	185.58	183.58	172.32	582.98	593.18	541.76	541.48	2,259.40
Subtotal - Diverted	126.45	116.09	132.88	469.46	401.21	377.03	375.42	1,623.12
Diversion Rate	40.52%	38.74%	43.54%	44.61%	40.35%	41.04%	40.94%	41.81%
<b>MFD</b>								
MFD Solid Waste	161.15	153.03	142.28	490.02	477.56	478.16	456.46	1,902.20
MFD Recycling	53.63	58.31	68.35	169.80	163.97	163.94	180.29	678.00
MFD Organics	8.04	8.98	8.03	26.01	26.46	24.62	25.05	102.14
Subtotal - Disposed	161.15	153.03	142.28	490.02	477.56	478.16	456.46	1,902.20
Subtotal - Diverted	61.67	67.29	76.38	195.81	190.43	188.56	205.34	780.14
Diversion Rate	27.68%	30.54%	34.93%	28.55%	28.51%	28.28%	31.03%	29.08%
<b>Roll-Off</b>								
Roll-Off Solid Waste	18.81	1.56	2.84	22.56	27.37	24.60	23.21	97.74
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	18.81	1.56	2.84	22.56	27.37	24.60	23.21	97.74
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
<b>Residential</b>								
Residential Solid Waste	249.77	285.43	300.75	769.19	778.64	776.60	835.95	3,160.38
Residential Curbside Recycling	179.67	190.79	210.38	645.30	571.01	540.20	580.84	2,337.35
Residential Curbside Organics	340.52	354.48	384.41	1,140.66	1,233.70	1,071.24	1,079.41	4,525.01
Subtotal - Disposed	249.77	285.43	300.75	769.19	778.64	776.60	835.95	3,160.38
Subtotal - Diverted	520.19	545.27	594.79	1,785.96	1,804.71	1,611.44	1,660.25	6,862.36
Diversion Rate	67.56%	65.64%	66.42%	69.90%	69.86%	67.48%	0.00%	68.47%
<b>Total Disposed</b>	<b>615.31</b>	<b>623.60</b>	<b>618.19</b>	<b>1,864.75</b>	<b>1,876.75</b>	<b>1,821.12</b>	<b>1,857.10</b>	<b>7,419.72</b>
<b>Total Diverted</b>	<b>708.31</b>	<b>728.65</b>	<b>804.05</b>	<b>2,451.23</b>	<b>2,396.35</b>	<b>2,177.03</b>	<b>2,241.01</b>	<b>9,265.62</b>
<b>Total Diversion Rate</b>	<b>53.51%</b>	<b>53.88%</b>	<b>56.53%</b>	<b>56.79%</b>	<b>56.08%</b>	<b>54.45%</b>	<b>54.68%</b>	<b>55.53%</b>
Single-Family Measured Diversion Rate	67.56%	65.64%	66.42%	69.90%	69.86%	67.48%	66.51%	68.47%
Commercial Measured Diversion Rate	33.98%	35.16%	39.73%	37.78%	35.01%	35.13%	36.25%	36.07%
MFD Measured Diversion Rate	27.68%	30.54%	34.93%	28.55%	28.51%	28.28%	31.03%	29.08%
Overall Measured Diversion Rate	53.51%	53.88%	56.53%	56.79%	56.08%	54.45%	54.68%	55.53%



**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - DECEMBER 2023

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2022 - 2023	2022 - 2023
	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>2019 Tons</u>	<u>2020 Tons</u>	<u>2021 Tons</u>	<u>2022 Tons</u>	<u>2023 Tons</u>	<u>Tons Incr/(Decr)</u>	<u>% Change</u>	
<b>Belmont</b>													
<b>Commercial<sup>1</sup> and MFD</b>													
Commercial Solid Waste	2,345.04	2,154.85	2,101.60	2,224.59	2,289.48	2,385.23	1,967.06	2,059.07	2,159.10	2,259.40	100.30	4.65%	
MFD Solid Waste	2,179.40	2,046.70	2,044.07	1,959.03	1,980.87	2,034.01	1,958.38	1,968.08	1,856.39	1,902.20	45.81	2.47%	
Roll-Off Solid Waste	498.21	482.93	470.10	421.26	304.14	133.72	103.85	102.67	102.35	97.74	(4.61)	-4.50%	
Commercial Recycling	755.46	855.81	890.23	933.71	962.79	989.53	823.81	913.15	825.82	839.35	13.53	1.64%	
MFD Recycling	530.82	577.26	587.37	593.73	617.19	568.61	600.82	607.88	641.72	678.00	36.28	5.65%	
Roll-Off Recycling	0.46	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Organics	623.02	735.35	834.32	918.39	938.57	979.48	591.86	634.00	678.85	783.77	104.92	15.46%	
MFD Organics	64.76	70.53	80.05	73.85	73.45	92.54	49.45	55.89	82.97	102.14	19.17	23.10%	
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
<b>SUBTOTAL - Disposed Tons</b>	<b>5,022.65</b>	<b>4,684.48</b>	<b>4,615.77</b>	<b>4,604.88</b>	<b>4,574.49</b>	<b>4,552.96</b>	<b>4,029.29</b>	<b>4,129.82</b>	<b>4,117.84</b>	<b>4,259.34</b>	<b>141.50</b>	<b>3.44%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>1,974.52</b>	<b>2,238.95</b>	<b>2,391.97</b>	<b>2,519.68</b>	<b>2,592.00</b>	<b>2,630.16</b>	<b>2,065.94</b>	<b>2,210.92</b>	<b>2,229.36</b>	<b>2,403.26</b>	<b>173.90</b>	<b>7.80%</b>	
<b>Residential</b>													
Residential Solid Waste	3,262.51	3,313.48	3,336.13	3,340.01	3,238.73	3,290.92	3,569.29	3,311.66	3,052.14	3,160.38	108.24	3.55%	
Residential Curbside Recycling	2,848.96	2,812.16	2,886.75	2,802.03	2,712.44	2,550.17	2,851.50	2,635.13	2,414.35	2,337.35	(77.00)	-3.19%	
Residential Curbside Organics	3,899.39	3,815.90	4,005.68	4,357.32	4,071.13	4,323.80	4,617.61	4,329.90	4,194.95	4,525.01	330.06	7.87%	
<b>SUBTOTAL - Disposed Tons</b>	<b>3,262.51</b>	<b>3,313.48</b>	<b>3,336.13</b>	<b>3,340.01</b>	<b>3,238.73</b>	<b>3,290.92</b>	<b>3,569.29</b>	<b>3,311.66</b>	<b>3,052.14</b>	<b>3,160.38</b>	<b>108.24</b>	<b>3.55%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>6,748.35</b>	<b>6,628.06</b>	<b>6,892.43</b>	<b>7,159.35</b>	<b>6,783.57</b>	<b>6,873.97</b>	<b>7,469.11</b>	<b>6,965.03</b>	<b>6,609.30</b>	<b>6,862.36</b>	<b>253.06</b>	<b>3.83%</b>	
<b>Commercial/MFD and Residential</b>													
<b>TOTAL TONS DISPOSED</b>	<b>8,285.16</b>	<b>7,997.96</b>	<b>7,951.90</b>	<b>7,944.89</b>	<b>7,813.22</b>	<b>7,843.88</b>	<b>7,598.58</b>	<b>7,441.48</b>	<b>7,169.98</b>	<b>7,419.72</b>			
<b>TOTAL TONS DIVERTED</b>	<b>8,722.87</b>	<b>8,867.01</b>	<b>9,284.40</b>	<b>9,679.03</b>	<b>9,375.57</b>	<b>9,504.13</b>	<b>9,535.05</b>	<b>9,175.95</b>	<b>8,838.66</b>	<b>9,265.62</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>28.22%</b>	<b>32.34%</b>	<b>34.13%</b>	<b>35.37%</b>	<b>36.17%</b>	<b>36.62%</b>	<b>33.89%</b>	<b>34.87%</b>	<b>35.12%</b>	<b>36.07%</b>			
<b>MFD DIVERSION RATE</b>	<b>21.46%</b>	<b>24.04%</b>	<b>24.61%</b>	<b>25.42%</b>	<b>25.85%</b>	<b>24.53%</b>	<b>24.93%</b>	<b>25.22%</b>	<b>28.08%</b>	<b>29.08%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>67.41%</b>	<b>66.67%</b>	<b>67.38%</b>	<b>68.19%</b>	<b>67.68%</b>	<b>67.62%</b>	<b>67.66%</b>	<b>67.78%</b>	<b>68.41%</b>	<b>68.47%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>51.29%</b>	<b>52.58%</b>	<b>53.87%</b>	<b>54.92%</b>	<b>54.54%</b>	<b>54.79%</b>	<b>55.65%</b>	<b>55.22%</b>	<b>55.21%</b>	<b>55.53%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2023**

	October	November	December	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2023 Year to Date
<b>MEMBER AGENCY</b>	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>BURLINGAME</b>								
<b>Commercial</b>								
<b>Commercial Solid Waste</b>	604.67	567.94	537.03	1,883.19	1,745.69	1,727.87	1,709.64	7,066.39
<b>Commercial Recycling</b>	330.19	355.04	301.85	1,046.86	996.92	897.04	987.08	3,927.90
<b>Commercial Organics</b>	295.59	275.53	336.04	1,299.10	973.73	793.42	907.16	3,973.41
<b>Subtotal - Disposed</b>	604.67	567.94	537.03	1,883.19	1,745.69	1,727.87	1,709.64	7,066.39
<b>Subtotal - Diverted</b>	625.78	630.57	637.89	2,345.96	1,970.65	1,690.46	1,894.24	7,901.31
<b>Diversion Rate</b>	50.86%	52.61%	54.29%	55.47%	53.03%	49.45%	52.56%	52.79%
<b>MFD</b>								
<b>MFD Solid Waste</b>	267.98	257.89	246.60	786.10	770.90	766.41	772.47	3,095.88
<b>MFD Recycling</b>	85.07	84.81	88.05	271.58	254.76	237.65	257.93	1,021.92
<b>MFD Organics</b>	29.25	30.05	27.93	76.39	82.56	81.68	87.23	327.86
<b>Subtotal - Disposed</b>	267.98	257.89	246.60	786.10	770.90	766.41	772.47	3,095.88
<b>Subtotal - Diverted</b>	114.32	114.86	115.98	347.97	337.32	319.33	345.16	1,349.78
<b>Diversion Rate</b>	29.90%	30.81%	31.99%	30.68%	30.44%	29.41%	30.88%	30.36%
<b>Roll-Off</b>								
<b>Roll-Off Solid Waste</b>	230.75	248.50	225.82	732.61	678.36	687.01	705.07	2,803.05
<b>Roll-Off Recycling</b>	21.74	32.10	15.37	36.27	36.93	48.81	69.21	191.22
<b>Roll-Off Organics</b>	22.68	26.48	16.59	41.64	45.08	64.61	65.75	217.08
<b>Subtotal - Disposed</b>	230.75	248.50	225.82	732.61	678.36	687.01	705.07	2,803.05
<b>Subtotal - Diverted</b>	44.42	58.58	31.96	77.91	82.01	113.42	134.96	408.30
<b>Diversion Rate</b>	16.14%	19.08%	12.40%	9.61%	10.79%	14.17%	16.07%	12.71%
<b>Residential</b>								
<b>Residential Solid Waste</b>	326.05	340.12	336.72	969.56	949.79	929.19	1,002.89	3,851.43
<b>Residential Curbside Recycling</b>	213.58	209.09	221.76	686.73	635.62	623.55	644.43	2,590.33
<b>Residential Curbside Organics</b>	440.64	489.26	569.10	1,419.67	1,437.69	1,326.55	1,499.00	5,682.91
<b>Subtotal - Disposed</b>	326.05	340.12	336.72	969.56	949.79	929.19	1,002.89	3,851.43
<b>Subtotal - Diverted</b>	654.22	698.35	790.86	2,106.40	2,073.31	1,950.10	2,143.43	8,273.24
<b>Diversion Rate</b>	66.74%	67.25%	70.14%	68.48%	68.58%	67.73%	0.00%	68.23%
<b>Total Disposed</b>	1,429.45	1,414.45	1,346.17	4,371.46	4,144.74	4,110.48	4,190.07	16,816.75
<b>Total Diverted</b>	1,438.74	1,502.36	1,576.69	4,878.24	4,463.29	4,073.31	4,517.79	17,932.63
<b>Total Diversion Rate</b>	50.16%	51.51%	53.94%	52.74%	51.85%	49.77%	51.88%	51.61%
<b>Single-Family Measured Diversion Rate</b>	66.74%	67.25%	70.14%	68.48%	68.58%	67.73%	68.12%	68.23%
<b>Commercial Measured Diversion Rate</b>	41.55%	42.80%	43.77%	44.90%	42.79%	40.03%	42.69%	42.69%
<b>MFD Measured Diversion Rate</b>	29.90%	30.81%	31.99%	30.68%	30.44%	29.41%	30.88%	30.36%
<b>Overall Measured Diversion Rate</b>	50.16%	51.51%	53.94%	52.74%	51.85%	49.77%	51.88%	51.61%

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - DECEMBER 2023

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2022 - 2023	2022 - 2023
	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>2019 Tons</u>	<u>2020 Tons</u>	<u>2021 Tons</u>	<u>2022 Tons</u>	<u>2023 Tons</u>	<u>Tons Incr/(Decr)</u>	<u>% Change</u>	
<b>Burlingame</b>													
<b>Commercial<sup>1</sup> and MFD</b>													
Commercial Solid Waste	8,254.24	8,227.59	8,509.98	8,582.22	8,248.47	8,251.44	6,657.21	7,072.54	7,209.21	7,066.39	(142.82)	-1.98%	
MFD Solid Waste	2,917.26	2,885.41	3,013.48	3,083.73	2,889.75	2,833.83	2,753.39	2,789.86	2,909.35	3,095.88	186.53	6.41%	
Roll-Off Solid Waste	7,454.48	7,918.68	9,426.15	10,069.20	10,078.89	9,461.23	3,302.01	2,491.74	2,753.37	2,803.05	49.68	1.80%	
Commercial Recycling	3,832.64	3,867.82	3,938.28	3,576.15	3,645.37	3,799.41	3,237.15	3,574.20	3,858.10	3,927.90	69.80	1.81%	
MFD Recycling	930.43	952.75	959.74	995.89	1,018.55	995.97	958.73	1,007.90	989.25	1,021.92	32.67	3.30%	
Roll-Off Recycling	154.16	148.17	167.89	357.32	522.33	488.73	288.06	159.49	160.50	191.22	30.72	19.14%	
Commercial Organics	2,797.15	3,327.15	3,227.07	3,334.69	3,301.83	3,903.60	2,515.20	2,617.56	3,450.05	3,973.41	523.36	15.17%	
MFD Organics	51.78	57.95	70.67	78.69	95.95	122.84	112.38	169.43	267.02	327.86	60.84	22.78%	
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	217.08	217.08	0.00%	
<b>SUBTOTAL - Disposed Tons</b>	<b>18,625.98</b>	<b>19,031.68</b>	<b>20,949.61</b>	<b>21,735.15</b>	<b>21,217.11</b>	<b>20,546.50</b>	<b>12,712.61</b>	<b>12,354.14</b>	<b>12,871.93</b>	<b>12,965.32</b>	<b>93.39</b>	<b>0.73%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>7,766.16</b>	<b>8,353.84</b>	<b>8,363.65</b>	<b>8,342.74</b>	<b>8,584.03</b>	<b>9,310.55</b>	<b>7,111.52</b>	<b>7,528.58</b>	<b>8,724.92</b>	<b>9,659.39</b>	<b>934.47</b>	<b>10.71%</b>	
<b>Residential</b>													
Residential Solid Waste	3,688.84	3,723.13	3,776.03	3,843.93	3,772.59	3,799.46	4,254.56	4,027.89	3,807.12	3,851.43	44.31	1.16%	
Residential Curbside Recycling	3,003.18	3,007.76	3,037.84	3,053.95	3,098.44	2,791.94	3,055.75	2,881.02	2,726.72	2,590.33	(136.39)	-5.00%	
Residential Curbside Organics	4,994.50	4,718.96	4,984.28	5,217.80	5,197.37	5,537.74	5,571.00	5,322.51	5,301.42	5,682.91	381.49	7.20%	
<b>SUBTOTAL - Disposed Tons</b>	<b>3,688.84</b>	<b>3,723.13</b>	<b>3,776.03</b>	<b>3,843.93</b>	<b>3,772.59</b>	<b>3,799.46</b>	<b>4,254.56</b>	<b>4,027.89</b>	<b>3,807.12</b>	<b>3,851.43</b>	<b>44.31</b>	<b>1.16%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>7,997.68</b>	<b>7,726.72</b>	<b>8,022.12</b>	<b>8,271.75</b>	<b>8,295.81</b>	<b>8,329.68</b>	<b>8,626.75</b>	<b>8,203.53</b>	<b>8,028.14</b>	<b>8,273.24</b>	<b>245.10</b>	<b>3.05%</b>	
<b>Commercial/MFD and Residential</b>													
<b>TOTAL TONS DISPOSED</b>	<b>22,314.82</b>	<b>22,754.81</b>	<b>24,725.64</b>	<b>25,579.08</b>	<b>24,989.70</b>	<b>24,345.96</b>	<b>16,967.17</b>	<b>16,382.03</b>	<b>16,679.05</b>	<b>16,816.75</b>			
<b>TOTAL TONS DIVERTED</b>	<b>15,763.84</b>	<b>16,080.56</b>	<b>16,385.77</b>	<b>16,614.49</b>	<b>16,879.84</b>	<b>17,640.23</b>	<b>15,738.27</b>	<b>15,732.11</b>	<b>16,753.06</b>	<b>17,932.63</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>29.43%</b>	<b>30.50%</b>	<b>28.53%</b>	<b>27.74%</b>	<b>28.80%</b>	<b>31.18%</b>	<b>35.87%</b>	<b>37.86%</b>	<b>40.40%</b>	<b>42.69%</b>			
<b>MFD DIVERSION RATE</b>	<b>25.19%</b>	<b>25.94%</b>	<b>25.48%</b>	<b>25.84%</b>	<b>27.83%</b>	<b>28.31%</b>	<b>28.01%</b>	<b>29.68%</b>	<b>30.16%</b>	<b>30.36%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>68.44%</b>	<b>67.48%</b>	<b>67.99%</b>	<b>68.27%</b>	<b>68.74%</b>	<b>68.67%</b>	<b>66.97%</b>	<b>67.07%</b>	<b>67.83%</b>	<b>68.23%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>41.40%</b>	<b>41.41%</b>	<b>39.86%</b>	<b>39.38%</b>	<b>40.32%</b>	<b>42.01%</b>	<b>48.12%</b>	<b>48.99%</b>	<b>50.11%</b>	<b>51.61%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2023**

	October	November	December	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2023 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>EAST PALO ALTO</b>								
<b>Commercial</b>								
Commercial Solid Waste	112.69	100.41	111.49	339.22	345.79	345.19	324.59	1,354.79
Commercial Recycling	53.80	49.12	49.95	166.44	159.54	167.37	152.87	646.22
Commercial Organics	48.54	42.34	50.62	136.95	130.60	136.19	141.50	545.24
Subtotal - Disposed	112.69	100.41	111.49	339.22	345.79	345.19	324.59	1,354.79
Subtotal - Diverted	102.34	91.46	100.57	303.39	290.14	303.56	294.37	1,191.46
Diversion Rate	47.59%	47.67%	47.43%	47.21%	45.62%	46.79%	47.56%	46.79%
<b>MFD</b>								
MFD Solid Waste	246.70	223.60	235.32	797.67	759.63	790.24	705.62	3,053.16
MFD Recycling	40.94	36.02	40.35	120.77	113.80	121.31	117.31	473.19
MFD Organics	11.11	10.06	12.45	29.78	30.93	30.25	33.62	124.58
Subtotal - Disposed	246.70	223.60	235.32	797.67	759.63	790.24	705.62	3,053.16
Subtotal - Diverted	52.05	46.08	52.80	150.55	144.73	151.56	150.93	597.77
Diversion Rate	17.42%	17.09%	18.33%	15.88%	16.00%	16.09%	17.62%	16.37%
<b>Roll-Off</b>								
Roll-Off Solid Waste	74.39	83.71	66.06	176.65	232.25	220.09	224.16	853.15
Roll-Off Recycling	7.95	0.00	1.26	6.01	3.34	3.48	9.21	22.04
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	74.39	83.71	66.06	176.65	232.25	220.09	224.16	853.15
Subtotal - Diverted	7.95	0.00	1.26	6.01	3.34	3.48	9.21	22.04
Diversion Rate	9.66%	0.00%	1.87%	3.29%	1.42%	1.56%	3.95%	2.52%
<b>Residential</b>								
Residential Solid Waste	561.28	550.03	539.83	1,686.07	1,685.00	1,663.93	1,651.14	6,686.14
Residential Curbside Recycling	145.41	139.08	144.69	477.32	431.88	419.51	429.18	1,757.89
Residential Curbside Organics	288.89	268.29	296.22	926.89	1,120.45	944.33	853.40	3,845.07
Subtotal - Disposed	561.28	550.03	539.83	1,686.07	1,685.00	1,663.93	1,651.14	6,686.14
Subtotal - Diverted	434.30	407.37	440.91	1,404.21	1,552.33	1,363.84	1,282.58	5,602.96
Diversion Rate	43.62%	42.55%	44.96%	45.44%	47.95%	45.04%	43.72%	45.59%
<b>Total Disposed</b>	<b>995.06</b>	<b>957.75</b>	<b>952.70</b>	<b>2,999.61</b>	<b>3,022.67</b>	<b>3,019.45</b>	<b>2,905.51</b>	<b>11,947.24</b>
<b>Total Diverted</b>	<b>596.64</b>	<b>544.91</b>	<b>595.54</b>	<b>1,864.16</b>	<b>1,990.54</b>	<b>1,822.44</b>	<b>1,737.09</b>	<b>7,414.23</b>
<b>Total Diversion Rate</b>	<b>37.48%</b>	<b>36.26%</b>	<b>38.47%</b>	<b>38.33%</b>	<b>39.71%</b>	<b>37.64%</b>	<b>37.42%</b>	<b>38.29%</b>
Single-Family Measured Diversion Rate	43.62%	42.55%	44.96%	45.44%	47.95%	45.04%	43.72%	45.59%
Commercial Measured Diversion Rate	27.23%	25.22%	27.25%	25.93%	24.68%	25.28%	26.60%	25.61%
MFD Measured Diversion Rate	17.42%	17.09%	18.33%	15.88%	16.00%	16.09%	17.62%	16.37%
Overall Measured Diversion Rate	37.48%	36.26%	38.47%	38.33%	39.71%	37.64%	37.42%	38.29%

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - DECEMBER 2023

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2022 - 2023	2022 - 2023
	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>2019 Tons</u>	<u>2020 Tons</u>	<u>2021 Tons</u>	<u>2022 Tons</u>	<u>2023 Tons</u>	<u>Tons Incr/(Decr)</u>	<u>% Change</u>	
<b>East Palo Alto</b>													
<b>Commercial<sup>1</sup> and MFD</b>													
Commercial Solid Waste	1,404.75	1,537.50	1,533.44	1,450.56	1,402.25	1,546.59	1,337.91	1,290.43	1,191.02	1,354.79	163.77	13.75%	
MFD Solid Waste	2,756.76	2,515.93	2,643.16	2,681.31	2,595.50	2,623.32	2,840.63	2,964.68	2,996.99	3,053.16	56.17	1.87%	
Roll-Off Solid Waste	1,163.30	907.39	768.72	743.24	894.82	881.13	706.19	789.54	714.18	853.15	138.97	19.46%	
Commercial Recycling	502.28	525.75	552.91	590.28	673.85	727.10	546.34	571.93	574.74	646.22	71.48	12.44%	
MFD Recycling	281.50	350.45	365.05	383.02	386.55	384.04	397.98	401.36	443.19	473.19	30.00	6.77%	
Roll-Off Recycling	29.20	24.14	24.51	22.01	32.53	23.15	29.66	39.08	29.83	22.04	(7.79)	-26.11%	
Commercial Organics	474.19	502.61	598.51	540.73	717.27	656.79	434.55	497.56	476.76	545.24	68.48	14.36%	
MFD Organics	79.48	76.01	71.96	84.68	86.99	86.04	95.12	95.02	108.50	124.58	16.08	14.82%	
Roll-Off Organics	0.00	105.86	349.95	400.04	172.77	0.00	0.00	0.47	0.00	0.00	0.00	0.00%	
<b>SUBTOTAL - Disposed Tons</b>	<b>5,324.81</b>	<b>4,960.82</b>	<b>4,945.32</b>	<b>4,875.11</b>	<b>4,892.57</b>	<b>5,051.04</b>	<b>4,884.73</b>	<b>5,044.65</b>	<b>4,902.19</b>	<b>5,261.10</b>	<b>358.91</b>	<b>7.32%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>1,366.65</b>	<b>1,584.82</b>	<b>1,962.89</b>	<b>2,020.76</b>	<b>2,069.96</b>	<b>1,877.12</b>	<b>1,503.65</b>	<b>1,605.42</b>	<b>1,633.02</b>	<b>1,811.27</b>	<b>178.25</b>	<b>10.92%</b>	
<b>Residential</b>													
Residential Solid Waste	6,612.52	6,830.99	6,925.74	6,886.21	6,831.92	6,765.73	7,440.75	7,188.50	6,695.36	6,686.14	(9.22)	-0.14%	
Residential Curbside Recycling	1,484.52	1,544.00	1,649.99	1,709.46	1,656.25	1,654.15	1,921.63	1,845.14	1,759.23	1,757.89	(1.34)	-0.08%	
Residential Curbside Organics	3,528.22	3,543.54	3,724.43	3,715.72	3,579.60	3,810.60	4,077.37	3,832.19	3,826.03	3,845.07	19.04	0.50%	
<b>SUBTOTAL - Disposed Tons</b>	<b>6,612.52</b>	<b>6,830.99</b>	<b>6,925.74</b>	<b>6,886.21</b>	<b>6,831.92</b>	<b>6,765.73</b>	<b>7,440.75</b>	<b>7,188.50</b>	<b>6,695.36</b>	<b>6,686.14</b>	<b>(9.22)</b>	<b>-0.14%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>5,012.74</b>	<b>5,087.54</b>	<b>5,374.42</b>	<b>5,425.18</b>	<b>5,235.85</b>	<b>5,464.75</b>	<b>5,999.00</b>	<b>5,677.33</b>	<b>5,585.26</b>	<b>5,602.96</b>	<b>17.70</b>	<b>0.32%</b>	
<b>Commercial/MFD and Residential</b>													
<b>TOTAL TONS DISPOSED</b>	<b>11,937.33</b>	<b>11,791.81</b>	<b>11,871.06</b>	<b>11,761.32</b>	<b>11,724.49</b>	<b>11,816.77</b>	<b>12,325.48</b>	<b>12,233.15</b>	<b>11,597.55</b>	<b>11,947.24</b>			
<b>TOTAL TONS DIVERTED</b>	<b>6,379.39</b>	<b>6,672.36</b>	<b>7,337.31</b>	<b>7,445.94</b>	<b>7,305.81</b>	<b>7,341.87</b>	<b>7,502.65</b>	<b>7,282.75</b>	<b>7,218.28</b>	<b>7,414.23</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>20.42%</b>	<b>24.21%</b>	<b>28.41%</b>	<b>29.30%</b>	<b>29.73%</b>	<b>27.09%</b>	<b>23.54%</b>	<b>24.14%</b>	<b>24.99%</b>	<b>25.61%</b>			
<b>MFD DIVERSION RATE</b>	<b>11.58%</b>	<b>14.49%</b>	<b>14.19%</b>	<b>14.85%</b>	<b>15.43%</b>	<b>15.20%</b>	<b>14.79%</b>	<b>14.34%</b>	<b>15.55%</b>	<b>16.37%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>43.12%</b>	<b>42.69%</b>	<b>43.69%</b>	<b>44.07%</b>	<b>43.39%</b>	<b>44.68%</b>	<b>44.64%</b>	<b>44.13%</b>	<b>45.48%</b>	<b>45.59%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>34.83%</b>	<b>36.14%</b>	<b>38.20%</b>	<b>38.77%</b>	<b>38.39%</b>	<b>38.32%</b>	<b>37.84%</b>	<b>37.32%</b>	<b>38.36%</b>	<b>38.29%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2023**

	October	November	December	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2023 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>FOSTER CITY</b>								
<b>Commercial</b>								
Commercial Solid Waste	237.07	234.14	234.02	717.76	684.50	676.02	705.23	2,783.51
Commercial Recycling	83.04	77.40	83.25	266.94	244.84	244.57	243.69	1,000.04
Commercial Organics	152.33	141.45	146.30	444.44	450.67	458.23	440.08	1,793.42
Subtotal - Disposed	237.07	234.14	234.02	717.76	684.50	676.02	705.23	2,783.51
Subtotal - Diverted	235.37	218.85	229.55	711.38	695.51	702.80	683.77	2,793.46
Diversion Rate	49.82%	48.31%	49.52%	49.78%	50.40%	50.97%	49.23%	50.09%
<b>MFD</b>								
MFD Solid Waste	297.50	283.42	270.40	935.83	901.41	900.13	851.32	3,588.69
MFD Recycling	94.84	88.55	88.56	296.15	269.37	265.75	271.95	1,103.22
MFD Organics	24.86	25.09	23.53	54.09	71.44	73.49	73.48	272.50
Subtotal - Disposed	297.50	283.42	270.40	935.83	901.41	900.13	851.32	3,588.69
Subtotal - Diverted	119.70	113.64	112.09	350.24	340.81	339.24	345.43	1,375.72
Diversion Rate	28.69%	28.62%	29.31%	27.23%	27.44%	27.37%	28.86%	27.71%
<b>Roll-Off</b>								
Roll-Off Solid Waste	65.92	86.62	69.90	191.68	196.35	195.34	222.44	805.81
Roll-Off Recycling	4.73	7.80	0.86	16.72	21.11	18.90	13.39	70.12
Roll-Off Organics	35.63	26.76	21.54	82.08	87.03	89.58	83.93	342.62
Subtotal - Disposed	65.92	86.62	69.90	191.68	196.35	195.34	222.44	805.81
Subtotal - Diverted	40.36	34.56	22.40	98.80	108.14	108.48	97.32	412.74
Diversion Rate	37.98%	28.52%	24.27%	34.01%	35.52%	35.71%	30.44%	33.87%
<b>Residential</b>								
Residential Solid Waste	250.86	270.68	290.10	805.85	812.72	787.43	811.64	3,217.64
Residential Curbside Recycling	151.88	159.04	158.98	514.28	480.62	486.66	469.90	1,951.46
Residential Curbside Organics	251.87	251.83	247.68	735.61	873.30	767.52	751.38	3,127.81
Subtotal - Disposed	250.86	270.68	290.10	805.85	812.72	787.43	811.64	3,217.64
Subtotal - Diverted	403.75	410.87	406.66	1,249.89	1,353.92	1,254.18	1,221.28	5,079.27
Diversion Rate	61.68%	60.28%	58.36%	60.80%	62.49%	61.43%	60.08%	61.22%
<b>Total Disposed</b>	<b>851.35</b>	<b>874.86</b>	<b>864.42</b>	<b>2,651.12</b>	<b>2,594.98</b>	<b>2,558.92</b>	<b>2,590.63</b>	<b>10,395.65</b>
<b>Total Diverted</b>	<b>799.18</b>	<b>777.92</b>	<b>770.70</b>	<b>2,410.31</b>	<b>2,498.38</b>	<b>2,404.70</b>	<b>2,347.80</b>	<b>9,661.19</b>
<b>Total Diversion Rate</b>	<b>48.42%</b>	<b>47.07%</b>	<b>47.13%</b>	<b>47.62%</b>	<b>49.05%</b>	<b>48.45%</b>	<b>47.54%</b>	<b>48.17%</b>
Single-Family Measured Diversion Rate	61.68%	60.28%	58.36%	60.80%	62.49%	61.43%	60.08%	61.22%
Commercial Measured Diversion Rate	39.70%	37.79%	38.80%	38.61%	39.10%	39.37%	38.77%	38.96%
MFD Measured Diversion Rate	28.69%	28.62%	29.31%	27.23%	27.44%	27.37%	28.86%	27.71%
Overall Measured Diversion Rate	48.42%	47.07%	47.13%	47.62%	49.05%	48.45%	47.54%	48.17%

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - DECEMBER 2023

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2022 - 2023 Tons Incr/(Decr)	2022 - 2023 % Change
	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	2020 Tons	2021 Tons	2022 Tons	2023 Tons			
<b>Foster City</b>													
<b>Commercial<sup>1</sup> and MFD</b>													
Commercial Solid Waste	2,732.39	2,580.56	2,718.02	2,939.70	2,927.76	3,038.47	2,539.50	2,700.96	2,761.96	2,783.51	21.55	0.78%	
MFD Solid Waste	3,201.16	3,114.74	2,933.30	2,931.99	2,881.25	2,927.16	3,305.53	3,664.00	3,560.54	3,588.69	28.15	0.79%	
Roll-Off Solid Waste	1,153.30	1,119.33	984.37	1,051.64	1,147.57	1,023.79	601.07	619.72	744.12	805.81	61.69	8.29%	
Commercial Recycling	1,032.09	1,075.44	1,233.22	1,321.81	1,292.46	1,261.41	1,057.49	898.87	949.26	1,000.04	50.78	5.35%	
MFD Recycling	918.77	972.79	1,080.58	1,150.11	1,118.43	1,078.79	1,114.66	1,119.44	1,107.61	1,103.22	(4.39)	-0.40%	
Roll-Off Recycling	8.55	12.46	17.63	18.55	60.31	111.47	105.24	65.38	79.34	70.12	(9.22)	-11.62%	
Commercial Organics	1,970.96	1,991.68	2,192.68	2,287.05	2,483.59	2,448.16	1,478.67	1,369.20	1,509.38	1,793.42	284.04	18.82%	
MFD Organics	39.47	37.00	56.97	109.17	112.35	127.00	84.49	99.06	165.52	272.50	106.98	64.63%	
Roll-Off Organics	544.56	566.69	649.60	631.73	414.42	469.61	450.98	426.27	345.38	342.62	(2.76)	-0.80%	
<b>SUBTOTAL - Disposed Tons</b>	<b>7,086.85</b>	<b>6,814.63</b>	<b>6,635.69</b>	<b>6,923.33</b>	<b>6,956.58</b>	<b>6,989.42</b>	<b>6,446.10</b>	<b>6,984.68</b>	<b>7,066.62</b>	<b>7,178.01</b>	<b>111.39</b>	<b>1.58%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>4,514.40</b>	<b>4,656.06</b>	<b>5,230.68</b>	<b>5,518.42</b>	<b>5,481.56</b>	<b>5,496.44</b>	<b>4,291.53</b>	<b>3,978.22</b>	<b>4,156.49</b>	<b>4,581.92</b>	<b>425.43</b>	<b>10.24%</b>	
<b>Residential</b>													
Residential Solid Waste	3,186.31	3,195.01	3,310.65	3,291.10	3,220.17	3,205.89	3,502.86	3,473.55	3,218.56	3,217.64	(0.92)	-0.03%	
Residential Curbside Recycling	2,404.14	2,432.17	2,455.86	2,343.50	2,296.67	2,210.43	2,376.75	2,275.60	2,054.97	1,951.46	(103.51)	-5.04%	
Residential Curbside Organics	2,628.83	2,489.48	2,653.75	2,760.62	2,888.30	3,104.98	3,190.13	3,150.88	2,823.15	3,127.81	304.66	10.79%	
<b>SUBTOTAL - Disposed Tons</b>	<b>3,186.31</b>	<b>3,195.01</b>	<b>3,310.65</b>	<b>3,291.10</b>	<b>3,220.17</b>	<b>3,205.89</b>	<b>3,502.86</b>	<b>3,473.55</b>	<b>3,218.56</b>	<b>3,217.64</b>	<b>(0.92)</b>	<b>-0.03%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>5,032.97</b>	<b>4,921.65</b>	<b>5,109.61</b>	<b>5,104.12</b>	<b>5,184.97</b>	<b>5,315.41</b>	<b>5,566.88</b>	<b>5,426.48</b>	<b>4,878.12</b>	<b>5,079.27</b>	<b>201.15</b>	<b>4.12%</b>	
<b>Commercial/MFD and Residential</b>													
<b>TOTAL TONS DISPOSED</b>	<b>10,273.16</b>	<b>10,009.64</b>	<b>9,946.34</b>	<b>10,214.43</b>	<b>10,176.75</b>	<b>10,195.31</b>	<b>9,948.96</b>	<b>10,458.23</b>	<b>10,285.18</b>	<b>10,395.65</b>			
<b>TOTAL TONS DIVERTED</b>	<b>9,547.37</b>	<b>9,577.71</b>	<b>10,340.29</b>	<b>10,622.54</b>	<b>10,666.53</b>	<b>10,811.85</b>	<b>9,858.41</b>	<b>9,404.70</b>	<b>9,034.61</b>	<b>9,661.19</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>38.91%</b>	<b>40.59%</b>	<b>44.08%</b>	<b>44.35%</b>	<b>44.07%</b>	<b>44.02%</b>	<b>39.97%</b>	<b>36.29%</b>	<b>37.04%</b>	<b>38.96%</b>			
<b>MFD DIVERSION RATE</b>	<b>23.04%</b>	<b>24.48%</b>	<b>27.94%</b>	<b>30.05%</b>	<b>29.93%</b>	<b>29.18%</b>	<b>26.62%</b>	<b>24.96%</b>	<b>26.34%</b>	<b>27.71%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>61.23%</b>	<b>60.64%</b>	<b>60.68%</b>	<b>60.80%</b>	<b>61.69%</b>	<b>62.38%</b>	<b>61.38%</b>	<b>60.97%</b>	<b>60.25%</b>	<b>61.22%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>48.17%</b>	<b>48.90%</b>	<b>50.97%</b>	<b>50.98%</b>	<b>51.17%</b>	<b>51.47%</b>	<b>49.77%</b>	<b>47.35%</b>	<b>46.76%</b>	<b>48.17%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2023**

	2023							
	October	November	December	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Year to Date
<b>MEMBER AGENCY</b>	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>HILLSBOROUGH</b>								
<b>Commercial</b>								
Commercial Solid Waste	25.91	17.11	21.40	64.20	65.21	60.68	64.42	254.51
Commercial Recycling	30.98	12.18	17.13	140.09	84.12	103.69	60.29	388.19
Commercial Organics	12.93	6.42	19.35	85.67	74.25	83.74	38.70	282.36
Subtotal - Disposed	25.91	17.11	21.40	64.20	65.21	60.68	64.42	254.51
Subtotal - Diverted	43.91	18.60	36.48	225.76	158.37	187.43	98.99	670.55
Diversion Rate	62.89%	52.09%	63.03%	77.86%	70.83%	75.54%	60.58%	72.49%
<b>MFD</b>								
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
<b>Roll-Off</b>								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
<b>Residential</b>								
Residential Solid Waste	202.39	212.34	200.63	623.87	601.13	612.62	615.36	2,452.98
Residential Curbside Recycling	123.91	147.50	123.97	455.34	412.79	407.05	395.38	1,670.56
Residential Curbside Organics	434.68	420.30	530.02	1,527.61	1,394.50	1,279.48	1,385.00	5,586.59
Subtotal - Disposed	202.39	212.34	200.63	623.87	601.13	612.62	615.36	2,452.98
Subtotal - Diverted	558.59	567.80	653.99	1,982.95	1,807.29	1,686.53	1,780.38	7,257.15
Diversion Rate	73.40%	72.78%	76.52%	76.07%	75.04%	0.00%	74.31%	74.74%
<b>Total Disposed</b>	<b>228.30</b>	<b>229.45</b>	<b>222.03</b>	<b>688.07</b>	<b>666.34</b>	<b>673.30</b>	<b>679.78</b>	<b>2,707.49</b>
<b>Total Diverted</b>	<b>602.50</b>	<b>586.40</b>	<b>690.47</b>	<b>2,208.71</b>	<b>1,965.66</b>	<b>1,873.96</b>	<b>1,879.37</b>	<b>7,927.70</b>
<b>Total Diversion Rate</b>	<b>72.52%</b>	<b>71.88%</b>	<b>75.67%</b>	<b>76.25%</b>	<b>74.68%</b>	<b>73.57%</b>	<b>73.44%</b>	<b>74.54%</b>
Single-Family Measured Diversion Rate	73.40%	72.78%	76.52%	76.07%	75.04%	73.35%	74.31%	74.74%
Commercial Measured Diversion Rate	62.89%	52.09%	63.03%	77.86%	70.83%	75.54%	60.58%	72.49%
MFD Measured Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Overall Measured Diversion Rate	72.52%	71.88%	75.67%	76.25%	74.68%	73.57%	73.44%	74.54%



**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - DECEMBER 2023

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2022 - 2023	2022 - 2023
	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>2019 Tons</u>	<u>2020 Tons</u>	<u>2021 Tons</u>	<u>2022 Tons</u>	<u>2023 Tons</u>	<u>Tons Incr/(Decr)</u>	<u>% Change</u>	
<b>Hillsborough</b>													
<b>Commercial<sup>1</sup> and MFD</b>													
Commercial Solid Waste	272.78	310.97	303.00	291.60	258.83	234.87	166.87	228.97	243.75	254.51	10.76	4.41%	
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Recycling	345.35	532.53	291.80	185.03	287.73	386.21	206.23	300.55	198.61	388.19	189.58	95.45%	
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Organics	331.05	481.97	408.69	504.87	322.75	280.40	218.46	233.73	306.32	282.36	(23.96)	-7.82%	
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
<b>SUBTOTAL - Disposed Tons</b>	<b>272.78</b>	<b>310.97</b>	<b>303.00</b>	<b>291.60</b>	<b>258.83</b>	<b>234.87</b>	<b>166.87</b>	<b>228.97</b>	<b>243.75</b>	<b>254.51</b>	<b>10.76</b>	<b>4.41%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>676.40</b>	<b>1,014.50</b>	<b>700.49</b>	<b>689.90</b>	<b>610.48</b>	<b>666.61</b>	<b>424.69</b>	<b>534.28</b>	<b>504.93</b>	<b>670.55</b>	<b>165.62</b>	<b>32.80%</b>	
<b>Residential</b>													
Residential Solid Waste	2,241.90	2,297.69	2,329.03	2,353.20	2,335.14	2,475.13	2,671.05	2,583.05	2,410.16	2,452.98	42.82	1.78%	
Residential Curbside Recycling	1,950.19	1,942.23	1,988.23	1,939.20	1,922.31	1,825.10	2,040.80	1,884.04	1,729.75	1,670.56	(59.19)	-3.42%	
Residential Curbside Organics	4,386.85	4,194.58	4,516.15	4,891.36	4,898.63	5,217.87	5,355.72	5,345.43	5,253.96	5,586.59	332.63	6.33%	
<b>SUBTOTAL - Disposed Tons</b>	<b>2,241.90</b>	<b>2,297.69</b>	<b>2,329.03</b>	<b>2,353.20</b>	<b>2,335.14</b>	<b>2,475.13</b>	<b>2,671.05</b>	<b>2,583.05</b>	<b>2,410.16</b>	<b>2,452.98</b>	<b>42.82</b>	<b>1.78%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>6,337.04</b>	<b>6,136.81</b>	<b>6,504.38</b>	<b>6,830.56</b>	<b>6,820.94</b>	<b>7,042.97</b>	<b>7,396.52</b>	<b>7,229.47</b>	<b>6,983.71</b>	<b>7,257.15</b>	<b>273.44</b>	<b>3.92%</b>	
<b>Commercial/MFD and Residential</b>													
<b>TOTAL TONS DISPOSED</b>	<b>2,514.68</b>	<b>2,608.66</b>	<b>2,632.03</b>	<b>2,644.80</b>	<b>2,593.97</b>	<b>2,710.00</b>	<b>2,837.92</b>	<b>2,812.02</b>	<b>2,653.91</b>	<b>2,707.49</b>			
<b>TOTAL TONS DIVERTED</b>	<b>7,013.44</b>	<b>7,151.31</b>	<b>7,204.87</b>	<b>7,520.46</b>	<b>7,431.42</b>	<b>7,709.58</b>	<b>7,821.21</b>	<b>7,763.75</b>	<b>7,488.64</b>	<b>7,927.70</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>71.26%</b>	<b>76.54%</b>	<b>69.81%</b>	<b>70.29%</b>	<b>70.23%</b>	<b>73.95%</b>	<b>71.79%</b>	<b>70.00%</b>	<b>67.44%</b>	<b>72.49%</b>			
<b>MFD DIVERSION RATE</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>73.87%</b>	<b>72.76%</b>	<b>73.63%</b>	<b>74.38%</b>	<b>74.50%</b>	<b>74.00%</b>	<b>73.47%</b>	<b>73.68%</b>	<b>74.34%</b>	<b>74.74%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>73.61%</b>	<b>73.27%</b>	<b>73.24%</b>	<b>73.98%</b>	<b>74.13%</b>	<b>73.99%</b>	<b>73.38%</b>	<b>73.41%</b>	<b>73.83%</b>	<b>74.54%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2023**

	October	November	December	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2023 Year to Date
<b>MEMBER AGENCY</b>	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>MENLO PARK</b>								
<b>Commercial</b>								
Commercial Solid Waste	669.01	662.33	648.06	2,061.31	2,002.12	1,942.08	1,979.40	7,984.91
Commercial Recycling	225.11	207.84	226.69	700.96	658.50	657.12	659.64	2,676.22
Commercial Organics	427.26	495.14	483.48	1,592.86	1,160.41	1,152.01	1,405.88	5,311.16
Subtotal - Disposed	669.01	662.33	648.06	2,061.31	2,002.12	1,942.08	1,979.40	7,984.91
Subtotal - Diverted	652.37	702.98	710.17	2,293.82	1,818.91	1,809.13	2,065.52	7,987.38
Diversion Rate	49.37%	51.49%	52.29%	52.67%	47.60%	48.23%	51.06%	50.01%
<b>MFD</b>								
MFD Solid Waste	202.52	201.94	191.28	615.61	596.11	601.63	595.74	2,409.09
MFD Recycling	65.75	61.06	66.76	211.03	198.63	192.29	193.57	795.52
MFD Organics	22.28	21.88	22.75	68.04	67.50	62.20	66.91	264.65
Subtotal - Disposed	202.52	201.94	191.28	615.61	596.11	601.63	595.74	2,409.09
Subtotal - Diverted	88.03	82.94	89.51	279.07	266.13	254.49	260.48	1,060.17
Diversion Rate	30.30%	29.11%	31.88%	31.19%	30.86%	29.73%	30.42%	30.56%
<b>Roll-Off</b>								
Roll-Off Solid Waste	66.48	47.24	42.94	129.03	107.86	115.66	156.66	509.21
Roll-Off Recycling	44.57	37.40	36.15	49.76	51.47	73.66	118.12	293.01
Roll-Off Organics	78.41	91.64	79.38	273.95	183.79	234.94	249.43	942.11
Subtotal - Disposed	66.48	47.24	42.94	129.03	107.86	115.66	156.66	509.21
Subtotal - Diverted	122.98	129.04	115.53	323.71	235.26	308.60	367.55	1,235.12
Diversion Rate	64.91%	73.20%	72.90%	71.50%	68.56%	72.74%	70.12%	70.81%
<b>Residential</b>								
Residential Solid Waste	361.15	371.79	390.55	1,098.57	1,096.94	1,117.46	1,123.49	4,436.46
Residential Curbside Recycling	234.96	253.81	268.59	785.60	726.08	688.85	757.36	2,957.89
Residential Curbside Organics	604.80	713.89	869.00	2,266.30	2,177.99	1,823.46	2,187.69	8,455.44
Subtotal - Disposed	361.15	371.79	390.55	1,098.57	1,096.94	1,117.46	1,123.49	4,436.46
Subtotal - Diverted	839.76	967.70	1,137.59	3,051.90	2,904.07	2,512.31	2,945.05	11,413.33
Diversion Rate	69.93%	72.24%	74.44%	73.53%	72.58%	69.21%	72.39%	72.01%
<b>Total Disposed</b>	<b>1,299.16</b>	<b>1,283.30</b>	<b>1,272.83</b>	<b>3,904.52</b>	<b>3,803.03</b>	<b>3,776.83</b>	<b>3,855.29</b>	<b>15,339.67</b>
<b>Total Diverted</b>	<b>1,703.14</b>	<b>1,882.66</b>	<b>2,052.80</b>	<b>5,948.50</b>	<b>5,224.37</b>	<b>4,884.53</b>	<b>5,638.60</b>	<b>21,696.00</b>
<b>Total Diversion Rate</b>	<b>56.73%</b>	<b>59.47%</b>	<b>61.73%</b>	<b>60.37%</b>	<b>57.87%</b>	<b>56.39%</b>	<b>59.39%</b>	<b>58.58%</b>
Single-Family Measured Diversion Rate	69.93%	72.24%	74.44%	73.53%	72.58%	69.21%	72.39%	72.01%
Commercial Measured Diversion Rate	47.93%	50.09%	50.92%	50.79%	46.16%	47.15%	49.65%	48.54%
MFD Measured Diversion Rate	30.30%	29.11%	31.88%	31.19%	30.86%	29.73%	30.42%	30.56%
Overall Measured Diversion Rate	56.73%	59.47%	61.73%	60.37%	57.87%	56.39%	59.39%	58.58%

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - DECEMBER 2023

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2022 - 2023	2022 - 2023
	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>2019 Tons</u>	<u>2020 Tons</u>	<u>2021 Tons</u>	<u>2022 Tons</u>	<u>2023 Tons</u>	<u>Tons Incr/(Decr)</u>	<u>% Change</u>	
<b>Menlo Park</b>													
<b>Commercial<sup>1</sup> and MFD</b>													
Commercial Solid Waste	9,434.44	9,488.72	9,411.65	9,987.93	9,994.55	9,569.94	7,558.16	7,775.55	7,944.67	7,984.91	40.24	0.51%	
MFD Solid Waste	2,189.51	2,224.59	2,176.50	2,237.46	2,261.49	2,341.73	2,454.25	2,523.02	2,379.89	2,409.09	29.20	1.23%	
Roll-Off Solid Waste	470.77	503.40	499.85	586.96	757.98	603.06	385.38	426.88	526.39	509.21	(17.18)	-3.26%	
Commercial Recycling	2,855.38	3,255.21	3,407.16	3,884.39	3,994.10	3,826.42	2,434.12	2,278.34	2,637.92	2,676.22	38.30	1.45%	
MFD Recycling	765.17	799.00	820.53	834.99	840.88	851.13	836.75	805.42	792.14	795.52	3.38	0.43%	
Roll-Off Recycling	772.60	799.27	817.20	934.46	1,225.09	1,249.26	342.13	160.43	342.88	293.01	(49.87)	-14.54%	
Commercial Organics	4,265.33	4,898.19	5,923.40	7,275.07	8,413.33	8,217.61	4,000.53	3,717.41	5,309.32	5,311.16	1.84	0.03%	
MFD Organics	123.61	119.26	119.79	143.07	148.55	163.31	154.97	163.63	207.05	264.65	57.60	27.82%	
Roll-Off Organics	217.75	255.50	381.58	416.82	614.65	1,312.47	474.81	456.07	921.91	942.11	20.20	2.19%	
<b>SUBTOTAL - Disposed Tons</b>	<b>12,094.72</b>	<b>12,216.71</b>	<b>12,088.00</b>	<b>12,812.35</b>	<b>13,014.02</b>	<b>12,514.73</b>	<b>10,397.79</b>	<b>10,725.45</b>	<b>10,850.95</b>	<b>10,903.21</b>	<b>52.26</b>	<b>0.48%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>8,999.84</b>	<b>10,126.43</b>	<b>11,469.66</b>	<b>13,488.80</b>	<b>15,236.60</b>	<b>15,620.20</b>	<b>8,243.31</b>	<b>7,581.30</b>	<b>10,211.22</b>	<b>10,282.67</b>	<b>71.45</b>	<b>0.70%</b>	
<b>Residential</b>													
Residential Solid Waste	4,380.30	4,389.93	4,488.90	4,464.85	4,399.97	4,329.57	4,709.08	4,499.36	4,235.27	4,436.46	201.19	4.75%	
Residential Curbside Recycling	3,621.01	3,645.83	3,591.71	3,577.90	3,573.05	3,291.16	3,578.21	3,341.44	3,085.13	2,957.89	(127.24)	-4.12%	
Residential Curbside Organics	7,830.59	7,524.42	7,876.42	8,016.11	8,027.39	8,457.57	8,412.15	8,236.93	7,665.05	8,455.44	790.39	10.31%	
<b>SUBTOTAL - Disposed Tons</b>	<b>4,380.30</b>	<b>4,389.93</b>	<b>4,488.90</b>	<b>4,464.85</b>	<b>4,399.97</b>	<b>4,329.57</b>	<b>4,709.08</b>	<b>4,499.36</b>	<b>4,235.27</b>	<b>4,436.46</b>	<b>201.19</b>	<b>4.75%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>11,451.60</b>	<b>11,170.25</b>	<b>11,468.13</b>	<b>11,594.01</b>	<b>11,600.44</b>	<b>11,748.73</b>	<b>11,990.36</b>	<b>11,578.37</b>	<b>10,750.18</b>	<b>11,413.33</b>	<b>663.15</b>	<b>6.17%</b>	
<b>Commercial/MFD and Residential</b>													
<b>TOTAL TONS DISPOSED</b>	<b>16,475.02</b>	<b>16,606.64</b>	<b>16,576.90</b>	<b>17,277.20</b>	<b>17,413.99</b>	<b>16,844.30</b>	<b>15,106.87</b>	<b>15,224.81</b>	<b>15,086.22</b>	<b>15,339.67</b>			
<b>TOTAL TONS DIVERTED</b>	<b>20,451.44</b>	<b>21,296.68</b>	<b>22,937.79</b>	<b>25,082.81</b>	<b>26,837.04</b>	<b>27,368.93</b>	<b>20,233.67</b>	<b>19,159.67</b>	<b>20,961.40</b>	<b>21,696.00</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>42.66%</b>	<b>45.32%</b>	<b>48.69%</b>	<b>51.29%</b>	<b>53.93%</b>	<b>55.52%</b>	<b>44.22%</b>	<b>41.41%</b>	<b>48.48%</b>	<b>48.54%</b>			
<b>MFD DIVERSION RATE</b>	<b>28.87%</b>	<b>29.22%</b>	<b>30.17%</b>	<b>30.42%</b>	<b>30.44%</b>	<b>30.23%</b>	<b>28.78%</b>	<b>27.75%</b>	<b>29.57%</b>	<b>30.56%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>72.33%</b>	<b>71.79%</b>	<b>71.87%</b>	<b>72.20%</b>	<b>72.50%</b>	<b>73.07%</b>	<b>71.80%</b>	<b>72.01%</b>	<b>71.74%</b>	<b>72.01%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>55.38%</b>	<b>56.19%</b>	<b>58.05%</b>	<b>59.21%</b>	<b>60.65%</b>	<b>61.90%</b>	<b>57.25%</b>	<b>55.72%</b>	<b>58.15%</b>	<b>58.58%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2023**

	October	November	December	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2023 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>NORTH FAIR OAKS</b>								
<b>Commercial</b>								
Commercial Solid Waste	171.50	164.06	161.16	483.42	464.79	473.29	496.72	1,918.22
Commercial Recycling	62.44	59.18	68.20	213.78	200.65	192.21	189.82	796.46
Commercial Organics	43.22	38.29	41.64	116.20	119.89	131.64	123.15	490.88
Subtotal - Disposed	171.50	164.06	161.16	483.42	464.79	473.29	496.72	1,918.22
Subtotal - Diverted	105.66	97.47	109.84	329.98	320.54	323.85	312.97	1,287.34
Diversion Rate	38.12%	37.27%	40.53%	40.57%	40.82%	40.63%	38.65%	40.16%
<b>MFD</b>								
MFD Solid Waste	78.41	80.99	74.32	239.90	229.89	239.43	233.72	942.94
MFD Recycling	15.76	15.06	17.25	45.99	43.88	43.23	48.07	181.17
MFD Organics	3.18	2.84	3.55	9.02	9.45	9.40	9.57	37.44
Subtotal - Disposed	78.41	80.99	74.32	239.90	229.89	239.43	233.72	942.94
Subtotal - Diverted	18.94	17.90	20.80	55.01	53.33	52.63	57.64	218.61
Diversion Rate	19.46%	18.10%	21.87%	18.65%	18.83%	18.02%	19.78%	18.82%
<b>Roll-Off</b>								
Roll-Off Solid Waste	5.81	0.00	0.55	6.27	0.47	4.53	6.36	17.63
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	5.81	0.00	0.55	6.27	0.47	4.53	6.36	17.63
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
<b>Residential</b>								
Residential Solid Waste	244.48	229.59	248.85	753.65	744.88	748.51	722.92	2,969.96
Residential Curbside Recycling	97.02	99.12	100.04	309.22	283.49	274.83	296.18	1,163.72
Residential Curbside Organics	165.99	155.04	192.75	560.31	582.40	518.87	513.78	2,175.36
Subtotal - Disposed	244.48	229.59	248.85	753.65	744.88	748.51	722.92	2,969.96
Subtotal - Diverted	263.01	254.16	292.79	869.53	865.89	793.70	809.96	3,339.08
Diversion Rate	51.83%	52.54%	54.06%	53.57%	53.76%	51.47%	52.84%	52.93%
<b>Total Disposed</b>	<b>500.20</b>	<b>474.64</b>	<b>484.88</b>	<b>1,483.24</b>	<b>1,440.03</b>	<b>1,465.76</b>	<b>1,459.72</b>	<b>5,848.75</b>
<b>Total Diverted</b>	<b>387.61</b>	<b>369.53</b>	<b>423.43</b>	<b>1,254.52</b>	<b>1,239.76</b>	<b>1,170.18</b>	<b>1,180.57</b>	<b>4,845.03</b>
<b>Total Diversion Rate</b>	<b>43.66%</b>	<b>43.77%</b>	<b>46.62%</b>	<b>45.82%</b>	<b>46.26%</b>	<b>44.39%</b>	<b>44.71%</b>	<b>45.31%</b>
Single-Family Measured Diversion Rate	51.83%	52.54%	54.06%	53.57%	53.76%	51.47%	52.84%	52.93%
Commercial Measured Diversion Rate	32.76%	32.01%	35.63%	34.54%	34.97%	34.42%	33.47%	34.35%
MFD Measured Diversion Rate	19.46%	18.10%	21.87%	18.65%	18.83%	18.02%	19.78%	18.82%
Overall Measured Diversion Rate	43.66%	43.77%	46.62%	45.82%	46.26%	44.39%	44.71%	45.31%

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - DECEMBER 2023

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2022 - 2023	2022 - 2023
	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>2019 Tons</u>	<u>2020 Tons</u>	<u>2021 Tons</u>	<u>2022 Tons</u>	<u>2023 Tons</u>	<u>Tons Incr/(Decr)</u>	<u>% Change</u>	
<b>North Fair Oaks</b>													
<b>Commercial<sup>1</sup> and MFD</b>													
Commercial Solid Waste	2,016.00	2,100.63	2,073.54	2,028.18	2,020.80	2,038.01	1,723.41	1,777.88	1,860.67	1,918.22	57.55	3.09%	
MFD Solid Waste	975.96	993.25	989.15	962.62	956.17	958.14	887.54	928.61	902.05	942.94	40.89	4.53%	
Roll-Off Solid Waste	0.00	0.00	0.32	2.09	5.84	8.18	14.30	8.97	15.11	17.63	2.52	16.68%	
Commercial Recycling	564.86	671.61	722.79	754.68	796.21	840.66	653.74	833.91	826.30	796.46	(29.84)	-3.61%	
MFD Recycling	120.80	142.02	150.94	156.13	162.63	166.04	158.90	179.04	177.69	181.17	3.48	1.96%	
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	1.70	0.00	0.00	0.00	0.00%	
Commercial Organics	472.35	496.02	478.14	400.87	396.55	471.95	348.67	361.56	440.76	490.88	50.12	11.37%	
MFD Organics	2.11	4.24	13.77	14.37	15.53	20.13	20.91	21.37	28.79	37.44	8.65	30.05%	
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
<b>SUBTOTAL - Disposed Tons</b>	<b>2,991.96</b>	<b>3,093.88</b>	<b>3,063.01</b>	<b>2,992.89</b>	<b>2,982.81</b>	<b>3,004.33</b>	<b>2,625.25</b>	<b>2,715.46</b>	<b>2,777.83</b>	<b>2,878.79</b>	<b>100.96</b>	<b>3.63%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>1,160.12</b>	<b>1,313.89</b>	<b>1,365.64</b>	<b>1,326.05</b>	<b>1,370.92</b>	<b>1,498.78</b>	<b>1,182.22</b>	<b>1,397.58</b>	<b>1,473.54</b>	<b>1,505.95</b>	<b>32.41</b>	<b>2.20%</b>	
<b>Residential</b>													
Residential Solid Waste	2,791.12	2,821.68	2,982.87	3,023.31	2,987.31	2,934.30	3,161.76	3,164.65	2,923.51	2,969.96	46.45	1.59%	
Residential Curbside Recycling	1,164.56	1,163.10	1,193.88	1,193.80	1,184.09	1,177.62	1,268.61	1,266.44	1,151.43	1,163.72	12.29	1.07%	
Residential Curbside Organics	1,991.06	1,944.71	2,045.74	2,068.73	2,112.97	2,171.85	2,288.85	2,059.30	2,063.00	2,175.36	112.36	5.45%	
<b>SUBTOTAL - Disposed Tons</b>	<b>2,791.12</b>	<b>2,821.68</b>	<b>2,982.87</b>	<b>3,023.31</b>	<b>2,987.31</b>	<b>2,934.30</b>	<b>3,161.76</b>	<b>3,164.65</b>	<b>2,923.51</b>	<b>2,969.96</b>	<b>46.45</b>	<b>1.59%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>3,155.62</b>	<b>3,107.81</b>	<b>3,239.62</b>	<b>3,262.53</b>	<b>3,297.06</b>	<b>3,349.47</b>	<b>3,557.46</b>	<b>3,325.74</b>	<b>3,214.43</b>	<b>3,339.08</b>	<b>124.65</b>	<b>3.88%</b>	
<b>Commercial/MFD and Residential</b>													
<b>TOTAL TONS DISPOSED</b>	<b>5,783.08</b>	<b>5,915.56</b>	<b>6,045.88</b>	<b>6,016.20</b>	<b>5,970.12</b>	<b>5,938.63</b>	<b>5,787.01</b>	<b>5,880.11</b>	<b>5,701.34</b>	<b>5,848.75</b>			
<b>TOTAL TONS DIVERTED</b>	<b>4,315.74</b>	<b>4,421.70</b>	<b>4,605.26</b>	<b>4,588.58</b>	<b>4,667.98</b>	<b>4,848.25</b>	<b>4,739.68</b>	<b>4,723.32</b>	<b>4,687.97</b>	<b>4,845.03</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>27.94%</b>	<b>29.81%</b>	<b>30.84%</b>	<b>30.70%</b>	<b>31.49%</b>	<b>33.28%</b>	<b>31.05%</b>	<b>33.98%</b>	<b>34.66%</b>	<b>34.35%</b>			
<b>MFD DIVERSION RATE</b>	<b>11.19%</b>	<b>12.84%</b>	<b>14.27%</b>	<b>15.05%</b>	<b>15.71%</b>	<b>16.27%</b>	<b>16.85%</b>	<b>17.75%</b>	<b>18.63%</b>	<b>18.82%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>53.06%</b>	<b>52.41%</b>	<b>52.06%</b>	<b>51.90%</b>	<b>52.46%</b>	<b>53.30%</b>	<b>52.94%</b>	<b>51.24%</b>	<b>52.37%</b>	<b>52.93%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>42.74%</b>	<b>42.77%</b>	<b>43.24%</b>	<b>43.27%</b>	<b>43.88%</b>	<b>44.95%</b>	<b>45.03%</b>	<b>44.55%</b>	<b>45.12%</b>	<b>45.31%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2023**

	October	November	December	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2023 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>REDWOOD CITY</b>								
<b>Commercial</b>								
Commercial Solid Waste	1,169.86	1,152.79	1,182.29	3,726.74	3,569.38	3,467.54	3,504.94	14,268.60
Commercial Recycling	385.83	371.25	381.52	1,223.05	1,177.80	1,154.43	1,138.60	4,693.88
Commercial Organics	334.28	290.22	335.29	1,186.96	1,108.52	1,027.19	959.79	4,282.46
Subtotal - Disposed	1,169.86	1,152.79	1,182.29	3,726.74	3,569.38	3,467.54	3,504.94	14,268.60
Subtotal - Diverted	720.11	661.47	716.81	2,410.01	2,286.32	2,181.62	2,098.39	8,976.34
Diversion Rate	38.10%	36.46%	37.74%	39.27%	39.04%	38.62%	37.45%	38.62%
<b>MFD</b>								
MFD Solid Waste	603.35	593.52	602.73	1,934.51	1,857.84	1,838.45	1,799.60	7,430.40
MFD Recycling	165.71	160.49	165.31	535.44	495.03	489.18	491.51	2,011.16
MFD Organics	29.78	28.92	31.82	83.54	87.34	85.12	90.52	346.52
Subtotal - Disposed	603.35	593.52	602.73	1,934.51	1,857.84	1,838.45	1,799.60	7,430.40
Subtotal - Diverted	195.49	189.41	197.13	618.98	582.37	574.30	582.03	2,357.68
Diversion Rate	24.47%	24.19%	24.65%	24.24%	23.87%	23.80%	24.44%	24.09%
<b>Roll-Off</b>								
Roll-Off Solid Waste	291.59	272.95	265.90	763.52	807.85	797.51	830.44	3,199.32
Roll-Off Recycling	27.84	35.23	32.37	92.04	88.00	90.00	95.44	365.48
Roll-Off Organics	63.22	55.34	45.92	176.70	179.32	191.55	164.48	712.05
Subtotal - Disposed	291.59	272.95	265.90	763.52	807.85	797.51	830.44	3,199.32
Subtotal - Diverted	91.06	90.57	78.29	268.74	267.32	281.55	259.92	1,077.53
Diversion Rate	23.80%	24.91%	22.75%	26.03%	24.86%	26.09%	23.84%	25.19%
<b>Residential</b>								
Residential Solid Waste	832.73	848.47	821.46	2,625.92	2,588.19	2,546.68	2,502.66	10,263.45
Residential Curbside Recycling	526.89	552.41	562.61	1,785.83	1,667.14	1,566.83	1,641.91	6,661.71
Residential Curbside Organics	948.89	1,050.56	1,140.00	3,213.93	3,326.65	2,883.50	3,139.45	12,563.53
Subtotal - Disposed	832.73	848.47	821.46	2,625.92	2,588.19	2,546.68	2,502.66	10,263.45
Subtotal - Diverted	1,475.78	1,602.97	1,702.61	4,999.76	4,993.79	4,450.33	4,781.36	19,225.24
Diversion Rate	63.93%	65.39%	67.45%	65.56%	65.86%	63.60%	65.64%	65.20%
<b>Total Disposed</b>	<b>2,897.53</b>	<b>2,867.73</b>	<b>2,872.38</b>	<b>9,050.69</b>	<b>8,823.26</b>	<b>8,650.18</b>	<b>8,637.64</b>	<b>35,161.77</b>
<b>Total Diverted</b>	<b>2,482.44</b>	<b>2,544.42</b>	<b>2,694.84</b>	<b>8,297.49</b>	<b>8,129.80</b>	<b>7,487.80</b>	<b>7,721.70</b>	<b>31,636.79</b>
<b>Total Diversion Rate</b>	<b>46.14%</b>	<b>47.01%</b>	<b>48.41%</b>	<b>47.83%</b>	<b>47.95%</b>	<b>46.40%</b>	<b>47.20%</b>	<b>47.36%</b>
Single-Family Measured Diversion Rate	63.93%	65.39%	67.45%	65.56%	65.86%	63.60%	65.64%	65.20%
Commercial Measured Diversion Rate	32.77%	31.80%	32.61%	33.92%	33.46%	33.23%	32.40%	33.27%
MFD Measured Diversion Rate	24.47%	24.19%	24.65%	24.24%	23.87%	23.80%	24.44%	24.09%
Overall Measured Diversion Rate	46.14%	47.01%	48.41%	47.83%	47.95%	46.40%	47.20%	47.36%

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - DECEMBER 2023

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2022 - 2023	2022 - 2023
	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	2020 Tons	2021 Tons	2022 Tons	2023 Tons	Tons Incr/(Decr)	% Change	
<b>Redwood City</b>													
<b>Commercial<sup>1</sup> and MFD</b>													
Commercial Solid Waste	15,896.35	16,346.28	16,600.95	16,698.91	16,330.33	15,985.08	13,467.37	14,156.09	13,718.93	14,268.60	549.67	4.01%	
MFD Solid Waste	7,130.61	7,114.06	7,596.31	7,400.06	7,375.48	7,200.17	6,979.07	7,531.43	7,464.91	7,430.40	(34.51)	-0.46%	
Roll-Off Solid Waste	4,098.20	3,944.34	3,886.62	3,970.23	3,931.32	3,534.07	2,425.34	2,643.79	2,893.22	3,199.32	306.10	10.58%	
Commercial Recycling	4,054.47	4,511.05	4,857.50	5,167.30	5,202.77	5,221.70	4,078.60	4,634.41	4,669.90	4,693.88	23.98	0.51%	
MFD Recycling	1,304.54	1,391.55	1,627.74	1,775.34	1,843.96	1,829.98	1,822.01	2,025.59	1,993.89	2,011.16	17.27	0.87%	
Roll-Off Recycling	194.51	336.19	414.33	407.78	410.34	406.22	201.25	258.48	349.81	365.48	15.67	4.48%	
Commercial Organics	3,710.01	4,426.37	4,543.51	4,221.52	4,089.24	4,550.77	2,912.69	3,156.01	3,507.06	4,282.46	775.40	22.11%	
MFD Organics	114.41	105.44	133.95	148.20	126.75	130.84	141.27	147.06	235.31	346.52	111.21	47.26%	
Roll-Off Organics	632.59	633.50	743.91	849.68	883.12	851.80	731.70	675.41	718.42	712.05	(6.37)	-0.89%	
<b>SUBTOTAL - Disposed Tons</b>	<b>27,125.16</b>	<b>27,404.68</b>	<b>28,083.88</b>	<b>28,069.20</b>	<b>27,637.13</b>	<b>26,719.32</b>	<b>22,871.78</b>	<b>24,331.31</b>	<b>24,077.06</b>	<b>24,898.32</b>	<b>821.26</b>	<b>3.41%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>10,010.53</b>	<b>11,404.10</b>	<b>12,320.94</b>	<b>12,569.82</b>	<b>12,556.18</b>	<b>12,991.31</b>	<b>9,887.52</b>	<b>10,896.96</b>	<b>11,474.39</b>	<b>12,411.55</b>	<b>937.16</b>	<b>8.17%</b>	
<b>Residential</b>													
Residential Solid Waste	10,014.51	10,101.66	10,251.51	10,297.68	10,254.28	10,147.60	10,936.56	10,445.65	9,873.17	10,263.45	390.28	3.95%	
Residential Curbside Recycling	7,568.52	7,446.55	7,614.52	7,592.15	7,632.54	7,198.65	7,642.24	7,374.12	6,859.94	6,661.71	(198.23)	-2.89%	
Residential Curbside Organics	12,177.01	11,637.32	12,290.75	12,527.70	12,477.54	12,847.71	13,110.23	12,137.84	11,799.91	12,563.53	763.62	6.47%	
<b>SUBTOTAL - Disposed Tons</b>	<b>10,014.51</b>	<b>10,101.66</b>	<b>10,251.51</b>	<b>10,297.68</b>	<b>10,254.28</b>	<b>10,147.60</b>	<b>10,936.56</b>	<b>10,445.65</b>	<b>9,873.17</b>	<b>10,263.45</b>	<b>390.28</b>	<b>3.95%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>19,745.53</b>	<b>19,083.87</b>	<b>19,905.27</b>	<b>20,119.85</b>	<b>20,110.08</b>	<b>20,046.36</b>	<b>20,752.47</b>	<b>19,511.96</b>	<b>18,659.85</b>	<b>19,225.24</b>	<b>565.39</b>	<b>3.03%</b>	
<b>Commercial/MFD and Residential</b>													
<b>TOTAL TONS DISPOSED</b>	<b>37,139.67</b>	<b>37,506.34</b>	<b>38,335.39</b>	<b>38,366.88</b>	<b>37,891.41</b>	<b>36,866.92</b>	<b>33,808.34</b>	<b>34,776.96</b>	<b>33,950.23</b>	<b>35,161.77</b>			
<b>TOTAL TONS DIVERTED</b>	<b>29,756.06</b>	<b>30,487.97</b>	<b>32,226.21</b>	<b>32,689.67</b>	<b>32,666.26</b>	<b>33,037.67</b>	<b>30,639.99</b>	<b>30,408.92</b>	<b>30,134.24</b>	<b>31,636.79</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>26.96%</b>	<b>29.39%</b>	<b>30.49%</b>	<b>30.93%</b>	<b>31.24%</b>	<b>32.71%</b>	<b>30.18%</b>	<b>30.93%</b>	<b>32.28%</b>	<b>33.27%</b>			
<b>MFD DIVERSION RATE</b>	<b>16.60%</b>	<b>17.38%</b>	<b>18.83%</b>	<b>20.63%</b>	<b>21.09%</b>	<b>21.40%</b>	<b>21.95%</b>	<b>22.39%</b>	<b>23.00%</b>	<b>24.09%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>66.35%</b>	<b>65.39%</b>	<b>66.01%</b>	<b>66.15%</b>	<b>66.23%</b>	<b>66.39%</b>	<b>65.49%</b>	<b>65.13%</b>	<b>65.40%</b>	<b>65.20%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>44.48%</b>	<b>44.84%</b>	<b>45.67%</b>	<b>46.01%</b>	<b>46.30%</b>	<b>47.26%</b>	<b>47.54%</b>	<b>46.65%</b>	<b>47.02%</b>	<b>47.36%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2023**

	October	November	December	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2023 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>SAN CARLOS</b>								
<b>Commercial</b>								
Commercial Solid Waste	509.39	502.30	468.63	1,774.19	1,560.06	1,511.27	1,480.32	6,325.84
Commercial Recycling	183.00	167.91	176.16	620.30	561.34	527.63	527.07	2,236.34
Commercial Organics	123.02	112.90	136.72	403.99	373.49	378.89	372.64	1,529.01
Subtotal - Disposed	509.39	502.30	468.63	1,774.19	1,560.06	1,511.27	1,480.32	6,325.84
Subtotal - Diverted	306.02	280.81	312.88	1,024.29	934.83	906.52	899.71	3,765.35
Diversion Rate	37.53%	35.86%	40.04%	36.60%	37.47%	37.49%	37.80%	37.31%
<b>MFD</b>								
MFD Solid Waste	128.81	115.56	118.15	404.85	377.92	375.84	362.52	1,521.13
MFD Recycling	39.27	41.25	40.52	125.35	115.94	111.70	121.04	474.03
MFD Organics	18.20	17.45	17.92	44.93	51.72	51.35	53.57	201.57
Subtotal - Disposed	128.81	115.56	118.15	404.85	377.92	375.84	362.52	1,521.13
Subtotal - Diverted	57.47	58.70	58.44	170.28	167.66	163.05	174.61	675.60
Diversion Rate	30.85%	33.69%	33.09%	29.61%	30.73%	30.26%	32.51%	30.75%
<b>Roll-Off</b>								
Roll-Off Solid Waste	45.69	37.47	30.39	146.36	158.08	136.33	113.55	554.32
Roll-Off Recycling	6.48	12.69	10.87	26.35	23.39	21.45	30.04	101.23
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	45.69	37.47	30.39	146.36	158.08	136.33	113.55	554.32
Subtotal - Diverted	6.48	12.69	10.87	26.35	23.39	21.45	30.04	101.23
Diversion Rate	12.42%	25.30%	26.35%	15.26%	12.89%	13.59%	20.92%	15.44%
<b>Residential</b>								
Residential Solid Waste	338.69	370.67	419.02	1,042.79	996.59	1,059.75	1,128.38	4,227.51
Residential Curbside Recycling	240.45	286.03	282.81	863.65	768.42	735.54	809.29	3,176.90
Residential Curbside Organics	445.32	507.85	588.92	1,669.70	1,671.10	1,459.22	1,542.09	6,342.11
Subtotal - Disposed	338.69	370.67	419.02	1,042.79	996.59	1,059.75	1,128.38	4,227.51
Subtotal - Diverted	685.77	793.88	871.73	2,533.35	2,439.52	2,194.76	2,351.38	9,519.01
Diversion Rate	66.94%	68.17%	67.54%	70.84%	71.00%	67.44%	67.57%	69.25%
<b>Total Disposed</b>	<b>1,022.58</b>	<b>1,026.00</b>	<b>1,036.19</b>	<b>3,368.19</b>	<b>3,092.65</b>	<b>3,083.19</b>	<b>3,084.77</b>	<b>12,628.80</b>
<b>Total Diverted</b>	<b>1,055.74</b>	<b>1,146.08</b>	<b>1,253.92</b>	<b>3,754.27</b>	<b>3,565.40</b>	<b>3,285.78</b>	<b>3,455.74</b>	<b>14,061.19</b>
<b>Total Diversion Rate</b>	<b>50.80%</b>	<b>52.76%</b>	<b>54.75%</b>	<b>52.71%</b>	<b>53.55%</b>	<b>51.59%</b>	<b>52.84%</b>	<b>52.68%</b>
Single-Family Measured Diversion Rate	66.94%	68.17%	67.54%	70.84%	71.00%	67.44%	67.57%	69.25%
Commercial Measured Diversion Rate	35.11%	34.96%	38.24%	34.43%	34.94%	35.03%	36.08%	35.09%
MFD Measured Diversion Rate	30.85%	33.69%	33.09%	29.61%	30.73%	30.26%	32.51%	30.75%
Overall Measured Diversion Rate	50.80%	52.76%	54.75%	52.71%	53.55%	51.59%	52.84%	52.68%



**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - DECEMBER 2023

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2022 - 2023	2022 - 2023
	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>2019 Tons</u>	<u>2020 Tons</u>	<u>2021 Tons</u>	<u>2022 Tons</u>	<u>2023 Tons</u>	<u>Tons Incr/(Decr)</u>	<u>% Change</u>	
<b>San Carlos</b>													
<b>Commercial<sup>1</sup> and MFD</b>													
Commercial Solid Waste	6,274.92	6,133.75	6,008.65	6,113.70	5,857.68	5,908.62	5,301.15	5,981.07	6,111.22	6,325.84	214.62	3.51%	
MFD Solid Waste	1,579.36	1,550.13	1,616.10	1,659.35	1,637.00	1,669.19	1,572.15	1,632.10	1,542.21	1,521.13	(21.08)	-1.37%	
Roll-Off Solid Waste	808.18	862.02	875.88	803.88	739.11	759.29	726.15	681.24	617.03	554.32	(62.71)	-10.16%	
Commercial Recycling	2,023.91	2,129.98	2,144.29	2,084.36	2,152.97	2,347.07	2,151.42	2,248.34	2,299.64	2,236.34	(63.30)	-2.75%	
MFD Recycling	467.01	480.21	485.86	490.53	478.55	485.48	530.40	530.12	472.20	474.03	1.83	0.39%	
Roll-Off Recycling	139.80	185.01	161.78	258.58	229.74	194.84	153.10	105.85	47.84	101.23	53.39	111.60%	
Commercial Organics	1,015.48	1,298.55	1,634.87	1,762.74	1,775.42	1,840.79	1,256.73	1,437.67	1,372.95	1,529.01	156.06	11.37%	
MFD Organics	122.38	119.24	113.02	105.67	110.41	136.62	101.79	112.89	128.78	201.57	72.79	56.52%	
Roll-Off Organics	2.29	0.00	4.84	5.88	0.00	7.82	6.41	0.00	0.00	0.00	0.00	0.00%	
<b>SUBTOTAL - Disposed Tons</b>	<b>8,662.46</b>	<b>8,545.90</b>	<b>8,500.63</b>	<b>8,576.93</b>	<b>8,233.79</b>	<b>8,337.10</b>	<b>7,599.45</b>	<b>8,294.41</b>	<b>8,270.46</b>	<b>8,401.29</b>	<b>130.83</b>	<b>1.58%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>3,770.87</b>	<b>4,212.99</b>	<b>4,544.66</b>	<b>4,707.76</b>	<b>4,747.09</b>	<b>5,012.62</b>	<b>4,199.85</b>	<b>4,434.87</b>	<b>4,321.41</b>	<b>4,542.18</b>	<b>220.77</b>	<b>5.11%</b>	
<b>Residential</b>													
Residential Solid Waste	4,331.09	4,319.95	4,436.20	4,536.62	4,476.96	4,427.39	4,704.53	4,227.07	3,942.32	4,227.51	285.19	7.23%	
Residential Curbside Recycling	3,872.17	3,775.35	3,814.03	3,754.90	3,692.29	3,548.69	3,927.18	3,610.16	3,301.16	3,176.90	(124.26)	-3.76%	
Residential Curbside Organics	5,812.59	5,659.48	5,893.64	6,155.10	5,941.68	6,311.01	6,416.56	6,220.72	5,783.49	6,342.11	558.62	9.66%	
<b>SUBTOTAL - Disposed Tons</b>	<b>4,331.09</b>	<b>4,319.95</b>	<b>4,436.20</b>	<b>4,536.62</b>	<b>4,476.96</b>	<b>4,427.39</b>	<b>4,704.53</b>	<b>4,227.07</b>	<b>3,942.32</b>	<b>4,227.51</b>	<b>285.19</b>	<b>7.23%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>9,684.76</b>	<b>9,434.83</b>	<b>9,707.67</b>	<b>9,910.00</b>	<b>9,633.97</b>	<b>9,859.70</b>	<b>10,343.74</b>	<b>9,830.88</b>	<b>9,084.65</b>	<b>9,519.01</b>	<b>434.36</b>	<b>4.78%</b>	
<b>Commercial/MFD and Residential</b>													
<b>TOTAL TONS DISPOSED</b>	<b>12,993.55</b>	<b>12,865.85</b>	<b>12,936.83</b>	<b>13,113.55</b>	<b>12,710.75</b>	<b>12,764.49</b>	<b>12,303.98</b>	<b>12,521.48</b>	<b>12,212.78</b>	<b>12,628.80</b>			
<b>TOTAL TONS DIVERTED</b>	<b>13,455.63</b>	<b>13,647.82</b>	<b>14,252.33</b>	<b>14,617.76</b>	<b>14,381.06</b>	<b>14,872.32</b>	<b>14,543.59</b>	<b>14,265.75</b>	<b>13,406.06</b>	<b>14,061.19</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>30.33%</b>	<b>33.02%</b>	<b>34.84%</b>	<b>35.44%</b>	<b>36.57%</b>	<b>37.55%</b>	<b>35.59%</b>	<b>34.84%</b>	<b>34.32%</b>	<b>35.09%</b>			
<b>MFD DIVERSION RATE</b>	<b>27.18%</b>	<b>27.89%</b>	<b>27.04%</b>	<b>26.43%</b>	<b>26.46%</b>	<b>27.15%</b>	<b>28.68%</b>	<b>28.26%</b>	<b>28.04%</b>	<b>30.75%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>69.10%</b>	<b>68.59%</b>	<b>68.64%</b>	<b>68.60%</b>	<b>68.27%</b>	<b>69.01%</b>	<b>68.74%</b>	<b>69.93%</b>	<b>69.74%</b>	<b>69.25%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>50.87%</b>	<b>51.47%</b>	<b>52.42%</b>	<b>52.71%</b>	<b>53.08%</b>	<b>53.81%</b>	<b>54.17%</b>	<b>53.26%</b>	<b>52.33%</b>	<b>52.68%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2023**

	October	November	December	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2023 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>SAN MATEO</b>								
<b>Commercial</b>								
Commercial Solid Waste	1,070.88	1,001.30	1,026.04	3,208.84	3,054.33	3,037.52	3,098.22	12,398.91
Commercial Recycling	406.14	359.08	446.24	1,487.29	1,165.15	1,179.53	1,211.46	5,043.43
Commercial Organics	373.13	330.10	376.51	1,163.08	1,055.36	1,067.16	1,079.74	4,365.34
Subtotal - Disposed	1,070.88	1,001.30	1,026.04	3,208.84	3,054.33	3,037.52	3,098.22	12,398.91
Subtotal - Diverted	779.27	689.18	822.75	2,650.37	2,220.51	2,246.69	2,291.20	9,408.77
Diversion Rate	42.12%	40.77%	44.50%	45.23%	42.10%	42.52%	42.51%	43.14%
<b>MFD</b>								
MFD Solid Waste	892.70	814.90	852.89	2,773.94	2,664.40	2,639.36	2,560.49	10,638.19
MFD Recycling	287.03	272.03	297.24	916.65	834.80	816.21	856.30	3,423.96
MFD Organics	62.24	62.85	64.26	169.83	182.27	184.40	189.35	725.85
Subtotal - Disposed	892.70	814.90	852.89	2,773.94	2,664.40	2,639.36	2,560.49	10,638.19
Subtotal - Diverted	349.27	334.88	361.50	1,086.48	1,017.07	1,000.61	1,045.65	4,149.81
Diversion Rate	28.12%	29.13%	29.77%	28.14%	27.63%	27.49%	29.00%	28.06%
<b>Roll-Off</b>								
Roll-Off Solid Waste	331.62	292.22	274.25	911.19	903.77	917.98	898.09	3,631.03
Roll-Off Recycling	72.96	85.19	71.30	174.12	155.30	179.76	229.45	738.63
Roll-Off Organics	46.64	55.01	52.67	150.71	147.32	140.69	154.32	593.04
Subtotal - Disposed	331.62	292.22	274.25	911.19	903.77	917.98	898.09	3,631.03
Subtotal - Diverted	119.60	140.20	123.97	324.83	302.62	320.45	383.77	1,331.67
Diversion Rate	26.51%	32.42%	31.13%	26.28%	25.08%	25.88%	29.94%	26.83%
<b>Residential</b>								
Residential Solid Waste	1,025.60	1,087.55	1,106.62	3,221.26	3,228.64	3,182.33	3,219.77	12,852.00
Residential Curbside Recycling	579.60	660.08	674.92	1,996.75	1,807.70	1,783.10	1,914.60	7,502.15
Residential Curbside Organics	1,139.96	1,248.01	1,376.17	3,750.07	4,179.36	3,605.96	3,764.14	15,299.53
Subtotal - Disposed	1,025.60	1,087.55	1,106.62	3,221.26	3,228.64	3,182.33	3,219.77	12,852.00
Subtotal - Diverted	1,719.56	1,908.09	2,051.09	5,746.82	5,987.06	5,389.06	5,678.74	22,801.68
Diversion Rate	62.64%	63.70%	64.95%	64.08%	64.97%	62.87%	63.82%	63.95%
<b>Total Disposed</b>	<b>3,320.80</b>	<b>3,195.97</b>	<b>3,259.80</b>	<b>10,115.23</b>	<b>9,851.14</b>	<b>9,777.19</b>	<b>9,776.57</b>	<b>39,520.13</b>
<b>Total Diverted</b>	<b>2,967.70</b>	<b>3,072.35</b>	<b>3,359.31</b>	<b>9,808.50</b>	<b>9,527.26</b>	<b>8,956.81</b>	<b>9,399.36</b>	<b>37,691.93</b>
<b>Total Diversion Rate</b>	<b>47.19%</b>	<b>49.01%</b>	<b>50.75%</b>	<b>49.23%</b>	<b>49.16%</b>	<b>47.81%</b>	<b>49.02%</b>	<b>48.82%</b>
Single-Family Measured Diversion Rate	62.64%	63.70%	64.95%	64.08%	64.97%	62.87%	63.82%	63.95%
Commercial Measured Diversion Rate	35.22%	35.58%	37.79%	37.07%	34.84%	35.11%	36.20%	35.83%
MFD Measured Diversion Rate	28.12%	29.13%	29.77%	28.14%	27.63%	27.49%	29.00%	28.06%
Overall Measured Diversion Rate	47.19%	49.01%	50.75%	49.23%	49.16%	47.81%	49.02%	48.82%

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - DECEMBER 2023

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2022 - 2023	2022 - 2023
	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>2019 Tons</u>	<u>2020 Tons</u>	<u>2021 Tons</u>	<u>2022 Tons</u>	<u>2023 Tons</u>	<u>Tons Incr/(Decr)</u>	<u>% Change</u>	
<b>San Mateo</b>													
<b>Commercial<sup>1</sup> and MFD</b>													
Commercial Solid Waste	14,458.76	14,363.59	14,700.18	14,554.72	14,939.13	14,120.32	11,284.85	11,532.12	11,949.71	12,398.91	449.20	3.76%	
MFD Solid Waste	10,499.72	10,653.67	10,542.59	10,533.84	10,595.83	10,672.18	10,405.35	10,703.77	10,746.95	10,638.19	(108.76)	-1.01%	
Roll-Off Solid Waste	4,175.79	4,217.65	4,040.33	3,647.52	3,635.01	4,215.50	3,538.75	3,776.86	3,697.28	3,631.03	(66.25)	-1.79%	
Commercial Recycling	4,994.51	5,082.44	5,497.70	5,219.94	5,372.89	5,310.25	4,596.36	4,622.26	4,952.35	5,043.43	91.08	1.84%	
MFD Recycling	2,609.95	2,759.57	2,930.33	3,003.97	3,084.90	3,010.19	3,116.08	3,194.63	3,298.72	3,423.96	125.24	3.80%	
Roll-Off Recycling	403.03	396.65	405.92	403.39	393.02	469.49	358.21	593.97	659.13	738.63	79.50	12.06%	
Commercial Organics	3,169.17	3,468.84	3,738.75	4,092.40	3,927.78	3,923.20	2,596.47	2,832.22	3,577.32	4,365.34	788.02	22.03%	
MFD Organics	291.12	311.59	279.52	265.59	292.86	276.12	241.25	305.79	519.78	725.85	206.07	39.65%	
Roll-Off Organics	0.00	2.44	301.39	469.89	415.68	399.94	376.51	507.53	590.71	593.04	2.33	0.39%	
<b>SUBTOTAL - Disposed Tons</b>	<b>29,134.27</b>	<b>29,234.91</b>	<b>29,283.10</b>	<b>28,736.08</b>	<b>29,169.97</b>	<b>29,008.00</b>	<b>25,228.95</b>	<b>26,012.75</b>	<b>26,393.94</b>	<b>26,668.13</b>	<b>274.19</b>	<b>1.04%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>11,467.78</b>	<b>12,021.53</b>	<b>13,153.61</b>	<b>13,455.18</b>	<b>13,487.13</b>	<b>13,389.19</b>	<b>11,284.88</b>	<b>12,056.40</b>	<b>13,598.01</b>	<b>14,890.25</b>	<b>1,292.24</b>	<b>9.50%</b>	
<b>Residential</b>													
Residential Solid Waste	12,502.09	12,636.49	12,792.46	12,930.25	12,937.34	12,883.48	13,729.97	13,420.79	12,631.83	12,852.00	220.17	1.74%	
Residential Curbside Recycling	8,542.51	8,569.35	8,847.75	8,775.63	8,588.77	8,102.32	8,993.23	8,350.99	7,641.17	7,502.15	(139.02)	-1.82%	
Residential Curbside Organics	13,676.71	12,814.53	13,764.55	14,367.61	14,137.12	14,466.29	15,358.97	15,053.13	14,316.40	15,299.53	983.13	6.87%	
<b>SUBTOTAL - Disposed Tons</b>	<b>12,502.09</b>	<b>12,636.49</b>	<b>12,792.46</b>	<b>12,930.25</b>	<b>12,937.34</b>	<b>12,883.48</b>	<b>13,729.97</b>	<b>13,420.79</b>	<b>12,631.83</b>	<b>12,852.00</b>	<b>220.17</b>	<b>1.74%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>22,219.22</b>	<b>21,383.88</b>	<b>22,612.30</b>	<b>23,143.24</b>	<b>22,725.89</b>	<b>22,568.61</b>	<b>24,352.20</b>	<b>23,404.12</b>	<b>21,957.57</b>	<b>22,801.68</b>	<b>844.11</b>	<b>3.84%</b>	
<b>Commercial/MFD and Residential</b>													
<b>TOTAL TONS DISPOSED</b>	<b>41,636.36</b>	<b>41,871.40</b>	<b>42,075.56</b>	<b>41,666.33</b>	<b>42,107.31</b>	<b>41,891.48</b>	<b>38,958.92</b>	<b>39,433.54</b>	<b>39,025.77</b>	<b>39,520.13</b>			
<b>TOTAL TONS DIVERTED</b>	<b>33,687.00</b>	<b>33,405.41</b>	<b>35,765.91</b>	<b>36,598.42</b>	<b>36,213.02</b>	<b>35,957.80</b>	<b>35,637.08</b>	<b>35,460.52</b>	<b>35,555.58</b>	<b>37,691.93</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>28.24%</b>	<b>29.14%</b>	<b>31.00%</b>	<b>31.89%</b>	<b>31.62%</b>	<b>31.58%</b>	<b>30.91%</b>	<b>31.67%</b>	<b>34.00%</b>	<b>35.83%</b>			
<b>MFD DIVERSION RATE</b>	<b>21.65%</b>	<b>22.38%</b>	<b>23.34%</b>	<b>23.69%</b>	<b>24.17%</b>	<b>23.54%</b>	<b>24.39%</b>	<b>24.64%</b>	<b>26.22%</b>	<b>28.06%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>63.99%</b>	<b>62.86%</b>	<b>63.87%</b>	<b>64.16%</b>	<b>63.72%</b>	<b>63.66%</b>	<b>63.95%</b>	<b>63.56%</b>	<b>63.48%</b>	<b>63.95%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>44.72%</b>	<b>44.38%</b>	<b>45.95%</b>	<b>46.76%</b>	<b>46.24%</b>	<b>46.19%</b>	<b>47.77%</b>	<b>47.35%</b>	<b>47.67%</b>	<b>48.82%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2023**

	October	November	December	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2023 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>COUNTY FRANCHISED AREA</b>								
<b>Commercial</b>								
Commercial Solid Waste	54.71	55.27	50.62	183.44	171.46	168.02	160.60	683.52
Commercial Recycling	24.56	22.19	24.53	78.44	72.68	70.22	71.28	292.62
Commercial Organics	15.72	13.74	14.98	43.55	44.19	43.48	44.44	175.66
Subtotal - Disposed	54.71	55.27	50.62	183.44	171.46	168.02	160.60	683.52
Subtotal - Diverted	40.28	35.93	39.51	121.99	116.87	113.70	115.72	468.28
Diversion Rate	42.40%	39.40%	43.84%	39.94%	40.53%	40.36%	41.88%	40.66%
<b>MFD</b>								
MFD Solid Waste	37.11	38.34	35.77	108.52	103.31	110.32	111.22	433.37
MFD Recycling	5.56	5.38	5.91	16.41	16.11	15.30	16.85	64.67
MFD Organics	0.27	0.28	0.43	0.69	0.77	0.72	0.98	3.16
Subtotal - Disposed	37.11	38.34	35.77	108.52	103.31	110.32	111.22	433.37
Subtotal - Diverted	5.83	5.66	6.34	17.10	16.88	16.02	17.83	67.83
Diversion Rate	13.58%	12.86%	15.06%	13.61%	14.04%	12.68%	13.82%	13.53%
<b>Roll-Off</b>								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
<b>Residential</b>								
Residential Solid Waste	224.47	240.55	239.59	697.08	685.27	688.94	704.61	2,775.90
Residential Curbside Recycling	158.59	166.10	163.19	530.85	488.69	468.09	487.88	1,975.51
Residential Curbside Organics	337.84	357.39	408.53	1,135.82	1,138.71	1,023.54	1,103.76	4,401.83
Subtotal - Disposed	224.47	240.55	239.59	697.08	685.27	688.94	704.61	2,775.90
Subtotal - Diverted	496.43	523.49	571.72	1,666.67	1,627.40	1,491.63	1,591.64	6,377.34
Diversion Rate	68.86%	68.52%	70.47%	70.51%	70.37%	68.41%	69.31%	69.67%
<b>Total Disposed</b>	<b>316.29</b>	<b>334.16</b>	<b>325.98</b>	<b>989.04</b>	<b>960.04</b>	<b>967.28</b>	<b>976.43</b>	<b>3,892.79</b>
<b>Total Diverted</b>	<b>542.54</b>	<b>565.08</b>	<b>617.57</b>	<b>1,805.76</b>	<b>1,761.15</b>	<b>1,621.35</b>	<b>1,725.19</b>	<b>6,913.45</b>
<b>Total Diversion Rate</b>	<b>63.17%</b>	<b>62.84%</b>	<b>65.45%</b>	<b>64.61%</b>	<b>64.72%</b>	<b>62.63%</b>	<b>63.86%</b>	<b>63.98%</b>
Single-Family Measured Diversion Rate	68.86%	68.52%	70.47%	70.51%	70.37%	68.41%	69.31%	69.67%
Commercial Measured Diversion Rate	33.43%	30.76%	34.67%	32.27%	32.74%	31.79%	32.95%	32.43%
MFD Measured Diversion Rate	13.58%	12.86%	15.06%	13.61%	14.04%	12.68%	13.82%	13.53%
Overall Measured Diversion Rate	63.17%	62.84%	65.45%	64.61%	64.72%	62.63%	63.86%	63.98%

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - DECEMBER 2023

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2022 - 2023	2022 - 2023
	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>2019 Tons</u>	<u>2020 Tons</u>	<u>2021 Tons</u>	<u>2022 Tons</u>	<u>2023 Tons</u>	<u>Tons Incr/(Decr)</u>	<u>% Change</u>	
<b>County Franchised Area</b>													
<b>Commercial<sup>1</sup> and MFD</b>													
Commercial Solid Waste	896.77	825.15	849.74	914.97	838.53	784.18	665.16	700.24	668.45	683.52	15.07	2.25%	
MFD Solid Waste	419.04	426.93	442.75	434.75	435.05	424.68	387.82	399.99	400.32	433.37	33.05	8.26%	
Roll-Off Solid Waste	0.00	0.00	5.45	3.63	3.79	6.91	3.21	3.65	3.75	0.00	(3.75)	-100.00%	
Commercial Recycling	283.65	296.74	333.63	359.31	347.09	359.76	310.51	320.53	297.23	292.62	(4.61)	-1.55%	
MFD Recycling	50.51	55.87	57.25	62.58	68.63	72.98	72.01	64.75	63.60	64.67	1.07	1.68%	
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Organics	320.68	345.98	275.15	229.66	216.01	199.35	129.70	117.37	134.36	175.66	41.30	30.74%	
MFD Organics	3.52	3.77	3.55	3.03	1.69	1.38	1.33	1.50	2.02	3.16	1.14	56.44%	
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
<b>SUBTOTAL - Disposed Tons</b>	<b>1,315.81</b>	<b>1,252.08</b>	<b>1,297.94</b>	<b>1,353.35</b>	<b>1,277.37</b>	<b>1,215.77</b>	<b>1,056.19</b>	<b>1,103.88</b>	<b>1,072.52</b>	<b>1,116.89</b>	<b>44.37</b>	<b>4.14%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>658.36</b>	<b>702.36</b>	<b>669.58</b>	<b>654.58</b>	<b>633.42</b>	<b>633.47</b>	<b>513.55</b>	<b>504.15</b>	<b>497.21</b>	<b>536.11</b>	<b>38.90</b>	<b>7.82%</b>	
<b>Residential</b>													
Residential Solid Waste	2,691.69	2,686.05	2,732.22	2,770.59	2,766.44	2,738.91	2,947.47	2,916.75	2,750.60	2,775.90	25.30	0.92%	
Residential Curbside Recycling	2,371.48	2,384.26	2,379.82	2,369.06	2,357.93	2,173.91	2,379.50	2,225.45	2,058.94	1,975.51	(83.43)	-4.05%	
Residential Curbside Organics	3,935.51	3,884.85	4,023.44	4,208.40	4,165.09	4,301.92	4,381.49	4,180.22	4,014.63	4,401.83	387.20	9.64%	
<b>SUBTOTAL - Disposed Tons</b>	<b>2,691.69</b>	<b>2,686.05</b>	<b>2,732.22</b>	<b>2,770.59</b>	<b>2,766.44</b>	<b>2,738.91</b>	<b>2,947.47</b>	<b>2,916.75</b>	<b>2,750.60</b>	<b>2,775.90</b>	<b>25.30</b>	<b>0.92%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>6,306.99</b>	<b>6,269.11</b>	<b>6,403.26</b>	<b>6,577.46</b>	<b>6,523.02</b>	<b>6,475.83</b>	<b>6,760.99</b>	<b>6,405.67</b>	<b>6,073.57</b>	<b>6,377.34</b>	<b>303.77</b>	<b>5.00%</b>	
<b>Commercial/MFD and Residential</b>													
<b>TOTAL TONS DISPOSED</b>	<b>4,007.50</b>	<b>3,938.13</b>	<b>4,030.16</b>	<b>4,123.94</b>	<b>4,043.81</b>	<b>3,954.68</b>	<b>4,003.66</b>	<b>4,020.63</b>	<b>3,823.12</b>	<b>3,892.79</b>			
<b>TOTAL TONS DIVERTED</b>	<b>6,965.35</b>	<b>6,971.47</b>	<b>7,072.84</b>	<b>7,232.04</b>	<b>7,156.44</b>	<b>7,109.30</b>	<b>7,274.54</b>	<b>6,909.82</b>	<b>6,570.78</b>	<b>6,913.45</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>33.35%</b>	<b>35.94%</b>	<b>34.03%</b>	<b>32.60%</b>	<b>33.15%</b>	<b>34.26%</b>	<b>32.72%</b>	<b>31.35%</b>	<b>31.67%</b>	<b>32.43%</b>			
<b>MFD DIVERSION RATE</b>	<b>11.42%</b>	<b>12.26%</b>	<b>12.07%</b>	<b>13.11%</b>	<b>13.91%</b>	<b>14.90%</b>	<b>15.90%</b>	<b>14.21%</b>	<b>14.08%</b>	<b>13.53%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>70.09%</b>	<b>70.01%</b>	<b>70.09%</b>	<b>70.36%</b>	<b>70.22%</b>	<b>70.28%</b>	<b>69.64%</b>	<b>68.71%</b>	<b>68.83%</b>	<b>69.67%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>63.48%</b>	<b>63.90%</b>	<b>63.70%</b>	<b>63.68%</b>	<b>63.90%</b>	<b>64.26%</b>	<b>64.50%</b>	<b>63.22%</b>	<b>63.22%</b>	<b>63.98%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2023**

	October	November	December	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2023 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>WEST BAY</b>								
<b>Commercial</b>								
Commercial Solid Waste	27.57	27.24	28.57	88.20	86.42	83.70	83.38	341.70
Commercial Recycling	15.12	12.97	14.33	45.47	42.85	44.95	42.42	175.69
Commercial Organics	16.19	13.13	14.66	42.13	43.78	47.76	43.98	177.65
Subtotal - Disposed	27.57	27.24	28.57	88.20	86.42	83.70	83.38	341.70
Subtotal - Diverted	31.31	26.10	28.99	87.60	86.63	92.71	86.40	353.34
Diversion Rate	53.18%	48.93%	50.36%	49.83%	50.06%	52.55%	50.89%	50.84%
<b>MFD</b>								
MFD Solid Waste	2.18	2.14	2.24	7.06	7.01	6.91	6.56	27.54
MFD Recycling	0.62	0.58	0.59	2.10	1.86	1.88	1.79	7.63
MFD Organics	0.19	0.20	0.16	0.41	0.40	0.55	0.55	1.91
Subtotal - Disposed	2.18	2.14	2.24	7.06	7.01	6.91	6.56	27.54
Subtotal - Diverted	0.81	0.78	0.75	2.51	2.26	2.43	2.34	9.54
Diversion Rate	27.09%	26.71%	25.08%	26.23%	24.38%	26.02%	26.29%	25.73%
<b>Roll-Off</b>								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
<b>Residential</b>								
Residential Solid Waste	98.26	119.47	96.92	333.05	312.76	294.80	314.65	1,255.26
Residential Curbside Recycling	69.45	75.59	75.38	228.14	221.13	201.01	220.42	870.70
Residential Curbside Organics	174.75	214.63	243.19	647.91	580.49	515.36	632.57	2,376.33
Subtotal - Disposed	98.26	119.47	96.92	333.05	312.76	294.80	314.65	1,255.26
Subtotal - Diverted	244.20	290.22	318.57	876.05	801.62	716.37	852.99	3,247.03
Diversion Rate	71.31%	70.84%	76.67%	72.45%	71.93%	70.85%	73.05%	72.12%
<b>Total Disposed</b>	<b>128.01</b>	<b>148.85</b>	<b>127.73</b>	<b>428.31</b>	<b>406.19</b>	<b>385.41</b>	<b>404.59</b>	<b>1,624.50</b>
<b>Total Diverted</b>	<b>276.32</b>	<b>317.10</b>	<b>348.31</b>	<b>966.16</b>	<b>890.51</b>	<b>811.51</b>	<b>941.73</b>	<b>3,609.91</b>
<b>Total Diversion Rate</b>	<b>68.34%</b>	<b>68.05%</b>	<b>73.17%</b>	<b>69.29%</b>	<b>68.68%</b>	<b>67.80%</b>	<b>69.95%</b>	<b>68.96%</b>
Single-Family Measured Diversion Rate	71.31%	70.84%	76.67%	72.45%	71.93%	70.85%	73.05%	72.12%
Commercial Measured Diversion Rate	51.92%	47.78%	49.12%	48.61%	48.75%	51.22%	49.66%	49.57%
MFD Measured Diversion Rate	27.09%	26.71%	25.08%	26.23%	24.38%	26.02%	26.29%	25.73%
Overall Measured Diversion Rate	68.34%	68.05%	73.17%	69.29%	68.68%	67.80%	69.95%	68.96%

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - DECEMBER 2023

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2022 - 2023	2022 - 2023
	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>2019 Tons</u>	<u>2020 Tons</u>	<u>2021 Tons</u>	<u>2022 Tons</u>	<u>2023 Tons</u>	<u>Tons Incr/(Decr)</u>	<u>% Change</u>	
<b>West Bay Sanitary</b>													
<b>Commercial<sup>1</sup> and MFD</b>													
Commercial Solid Waste	409.91	398.25	390.81	354.60	353.61	341.26	324.38	409.29	364.85	341.70	(23.15)	-6.35%	
MFD Solid Waste	27.81	27.49	27.08	25.31	22.12	20.33	20.78	25.27	26.15	27.54	1.39	5.32%	
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Recycling	148.27	161.07	160.56	194.79	185.38	174.17	128.93	152.71	160.75	175.69	14.94	9.29%	
MFD Recycling	13.10	13.50	12.84	12.04	10.03	7.81	6.38	6.65	7.13	7.63	0.50	7.01%	
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Organics	146.95	140.27	168.98	181.11	180.46	181.21	124.65	154.48	169.06	177.65	8.59	5.08%	
MFD Organics	1.66	1.75	3.11	4.48	2.87	1.41	1.29	1.65	1.48	1.91	0.43	29.05%	
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
<b>SUBTOTAL - Disposed Tons</b>	<b>437.72</b>	<b>425.74</b>	<b>417.89</b>	<b>379.91</b>	<b>375.73</b>	<b>361.59</b>	<b>345.16</b>	<b>434.56</b>	<b>391.00</b>	<b>369.24</b>	<b>(21.76)</b>	<b>-5.57%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>309.98</b>	<b>316.59</b>	<b>345.49</b>	<b>392.42</b>	<b>378.74</b>	<b>364.60</b>	<b>261.25</b>	<b>315.49</b>	<b>338.42</b>	<b>362.88</b>	<b>24.46</b>	<b>7.23%</b>	
<b>Residential</b>													
Residential Solid Waste	1,156.83	1,127.46	1,144.46	1,157.93	1,189.78	1,232.65	1,355.86	1,319.96	1,227.99	1,255.26	27.27	2.22%	
Residential Curbside Recycling	1,121.17	1,093.36	1,105.88	1,089.75	1,058.52	1,002.83	1,090.70	983.55	928.32	870.70	(57.62)	-6.21%	
Residential Curbside Organics	2,391.92	2,321.20	2,407.12	2,490.17	2,429.54	2,499.48	2,398.29	2,274.98	2,151.12	2,376.33	225.21	10.47%	
<b>SUBTOTAL - Disposed Tons</b>	<b>1,156.83</b>	<b>1,127.46</b>	<b>1,144.46</b>	<b>1,157.93</b>	<b>1,189.78</b>	<b>1,232.65</b>	<b>1,355.86</b>	<b>1,319.96</b>	<b>1,227.99</b>	<b>1,255.26</b>	<b>27.27</b>	<b>2.22%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>3,513.09</b>	<b>3,414.56</b>	<b>3,513.00</b>	<b>3,579.92</b>	<b>3,488.06</b>	<b>3,502.31</b>	<b>3,488.99</b>	<b>3,258.53</b>	<b>3,079.44</b>	<b>3,247.03</b>	<b>167.59</b>	<b>5.44%</b>	
<b>Commercial/MFD and Residential</b>													
<b>TOTAL TONS DISPOSED</b>	<b>1,594.55</b>	<b>1,553.20</b>	<b>1,562.35</b>	<b>1,537.84</b>	<b>1,565.51</b>	<b>1,594.24</b>	<b>1,701.02</b>	<b>1,754.52</b>	<b>1,618.99</b>	<b>1,624.50</b>			
<b>TOTAL TONS DIVERTED</b>	<b>3,823.07</b>	<b>3,731.15</b>	<b>3,858.49</b>	<b>3,972.34</b>	<b>3,866.80</b>	<b>3,866.91</b>	<b>3,750.24</b>	<b>3,574.02</b>	<b>3,417.86</b>	<b>3,609.91</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>41.46%</b>	<b>42.65%</b>	<b>45.26%</b>	<b>50.81%</b>	<b>50.20%</b>	<b>50.21%</b>	<b>43.08%</b>	<b>42.06%</b>	<b>46.40%</b>	<b>49.57%</b>			
<b>MFD DIVERSION RATE</b>	<b>34.67%</b>	<b>35.68%</b>	<b>37.07%</b>	<b>39.49%</b>	<b>36.84%</b>	<b>31.20%</b>	<b>26.96%</b>	<b>24.72%</b>	<b>24.77%</b>	<b>25.73%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>75.23%</b>	<b>75.18%</b>	<b>75.43%</b>	<b>75.56%</b>	<b>74.57%</b>	<b>73.97%</b>	<b>72.01%</b>	<b>71.17%</b>	<b>71.49%</b>	<b>72.12%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>70.57%</b>	<b>70.61%</b>	<b>71.18%</b>	<b>72.09%</b>	<b>71.18%</b>	<b>70.81%</b>	<b>68.80%</b>	<b>67.07%</b>	<b>67.86%</b>	<b>68.96%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2023**

								2023
	October	November	December	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>TOTAL SBWMA</b>								
<b>Commercial</b>								
Commercial Solid Waste	4,838.84	4,668.47	4,641.63	15,113.49	14,342.93	14,034.94	14,148.94	57,640.30
Commercial Recycling	1,869.40	1,758.01	1,863.10	6,223.77	5,566.97	5,435.09	5,490.51	22,716.34
Commercial Organics	1,899.47	1,811.50	2,015.22	6,750.24	5,733.52	5,500.41	5,726.19	23,710.36
Subtotal - Disposed	4,838.84	4,668.47	4,641.63	15,113.49	14,342.93	14,034.94	14,148.94	57,640.30
Subtotal - Diverted	3,768.87	3,569.51	3,878.32	12,974.01	11,300.49	10,935.50	11,216.70	46,426.70
Diversion Rate	43.78%	43.33%	45.52%	46.19%	44.07%	43.79%	44.22%	44.61%
<b>MFD</b>								
MFD Solid Waste	2,918.41	2,765.33	2,771.98	9,094.01	8,745.98	8,746.88	8,455.72	35,042.59
MFD Recycling	854.18	823.54	878.89	2,711.27	2,508.15	2,458.44	2,556.61	10,234.47
MFD Organics	209.40	208.60	212.83	562.73	610.84	603.78	630.83	2,408.18
Subtotal - Disposed	2,918.41	2,765.33	2,771.98	9,094.01	8,745.98	8,746.88	8,455.72	35,042.59
Subtotal - Diverted	1,063.58	1,032.14	1,091.72	3,274.00	3,118.99	3,062.22	3,187.44	12,642.65
Diversion Rate	26.71%	27.18%	28.26%	26.47%	26.29%	25.93%	27.38%	26.51%
<b>Roll-Off</b>								
Roll-Off Solid Waste	1,131.06	1,070.27	978.65	3,079.87	3,112.36	3,099.05	3,179.98	12,471.26
Roll-Off Recycling	186.27	210.41	168.18	401.27	379.54	436.06	564.86	1,781.73
Roll-Off Organics	246.58	255.23	216.10	725.08	642.54	721.37	717.91	2,806.90
Subtotal - Disposed	1,131.06	1,070.27	978.65	3,079.87	3,112.36	3,099.05	3,179.98	12,471.26
Subtotal - Diverted	432.85	465.64	384.28	1,126.35	1,022.08	1,157.43	1,282.77	4,588.63
Diversion Rate	27.68%	30.32%	28.20%	26.78%	24.72%	27.19%	28.74%	26.90%
<b>Residential</b>								
Residential Solid Waste	4,715.73	4,926.69	4,991.04	14,626.86	14,480.55	14,408.24	14,633.46	58,149.11
Residential Curbside Recycling	2,721.41	2,938.64	2,987.32	9,279.01	8,494.57	8,195.22	8,647.37	34,616.17
Residential Curbside Organics	5,574.15	6,031.53	6,845.99	18,994.48	19,716.34	17,219.03	18,451.67	74,381.52
Subtotal - Disposed	4,715.73	4,926.69	4,991.04	14,626.86	14,480.55	14,408.24	14,633.46	58,149.11
Subtotal - Diverted	8,295.56	8,970.17	9,833.31	28,273.49	28,210.91	25,414.25	27,099.04	108,997.69
Diversion Rate	63.76%	64.55%	66.33%	65.91%	66.08%	63.82%	64.94%	65.21%
<b>Total Disposed</b>	<b>13,604.04</b>	<b>13,430.76</b>	<b>13,383.30</b>	<b>41,914.23</b>	<b>40,681.82</b>	<b>40,289.11</b>	<b>40,418.10</b>	<b>163,303.26</b>
<b>Total Diverted</b>	<b>13,560.86</b>	<b>14,037.46</b>	<b>15,187.63</b>	<b>45,647.85</b>	<b>43,652.47</b>	<b>40,569.40</b>	<b>42,785.95</b>	<b>172,655.67</b>
<b>Total Diversion Rate</b>	<b>49.92%</b>	<b>51.10%</b>	<b>53.16%</b>	<b>52.13%</b>	<b>51.76%</b>	<b>50.17%</b>	<b>51.42%</b>	<b>51.39%</b>
Single-Family Measured Diversion Rate	63.76%	64.55%	66.33%	65.91%	66.08%	63.82%	64.94%	65.21%
Commercial Measured Diversion Rate	37.20%	37.34%	38.95%	38.90%	37.08%	36.93%	37.83%	37.71%
MFD Measured Diversion Rate	26.71%	27.18%	28.26%	26.47%	26.29%	25.93%	27.38%	26.51%
Overall Measured Diversion Rate	49.92%	51.10%	53.16%	52.13%	51.76%	50.17%	51.42%	51.39%



**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - DECEMBER 2023

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2022 - 2023	2022 - 2023
	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	2020 Tons	2021 Tons	2022 Tons	2023 Tons	Tons Incr/(Decr)	% Change	
<b>TOTAL SBWMA</b>													
<b>Commercial<sup>1</sup> and MFD</b>													
Commercial Solid Waste	64,847.43	64,931.35	65,612.34	66,567.23	65,858.72	64,579.69	53,370.04	55,684.21	56,183.54	57,640.30	1,456.76	2.59%	
MFD Solid Waste	33,876.59	33,552.90	34,024.49	33,909.45	33,630.51	33,704.74	33,564.89	35,130.81	34,785.75	35,042.59	256.84	0.74%	
Roll-Off Solid Waste	19,829.00	19,960.19	20,961.29	21,299.65	21,501.89	20,635.19	11,806.25	11,545.06	12,066.80	12,471.26	404.46	3.35%	
Commercial Recycling	21,559.03	23,143.64	24,218.27	24,477.06	25,128.20	25,427.10	20,366.86	21,349.20	22,250.62	22,716.34	465.72	2.09%	
MFD Recycling	7,992.60	8,494.97	9,078.23	9,458.33	9,630.30	9,451.02	9,614.72	9,942.78	9,987.14	10,234.47	247.33	2.48%	
Roll-Off Recycling	1,702.31	1,903.85	2,011.25	2,402.09	2,873.36	2,943.16	1,477.65	1,384.38	1,669.33	1,781.73	112.40	6.73%	
Commercial Organics	19,805.15	22,771.16	24,628.82	26,276.81	27,315.28	28,069.56	16,868.48	17,128.77	20,932.19	23,710.36	2,778.17	13.27%	
MFD Organics	894.30	906.78	946.36	1,030.80	1,067.40	1,158.23	1,004.25	1,173.29	1,747.22	2,408.18	660.96	37.83%	
Roll-Off Organics	1,397.19	1,563.99	2,431.27	2,776.36	2,500.64	3,041.64	2,040.41	2,065.75	2,576.42	2,806.90	230.48	8.95%	
<b>SUBTOTAL - Disposed Tons</b>	<b>118,553.02</b>	<b>118,444.44</b>	<b>120,598.12</b>	<b>121,776.33</b>	<b>120,991.12</b>	<b>118,919.62</b>	<b>98,741.18</b>	<b>102,360.08</b>	<b>103,036.09</b>	<b>105,154.15</b>	<b>2,118.06</b>	<b>2.06%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>53,350.58</b>	<b>58,784.39</b>	<b>63,314.20</b>	<b>66,421.45</b>	<b>68,515.18</b>	<b>70,090.71</b>	<b>51,372.37</b>	<b>53,044.17</b>	<b>59,162.92</b>	<b>63,657.98</b>	<b>4,495.06</b>	<b>7.60%</b>	
<b>Residential</b>													
Residential Solid Waste	58,553.07	59,146.57	60,256.22	60,654.04	60,197.07	59,998.18	64,943.80	60,578.88	56,768.03	58,149.11	1,381.08	2.43%	
Residential Curbside Recycling	41,379.87	41,224.06	42,010.43	41,620.44	41,212.49	38,877.85	42,600.07	38,673.08	35,711.11	34,616.17	(1,094.94)	-3.07%	
Residential Curbside Organics	74,772.73	71,727.38	75,674.77	78,527.60	77,497.19	80,905.55	82,516.39	72,144.03	69,193.11	74,381.52	5,188.41	7.50%	
<b>SUBTOTAL - Disposed Tons</b>	<b>58,553.07</b>	<b>59,146.57</b>	<b>60,256.22</b>	<b>60,654.04</b>	<b>60,197.07</b>	<b>59,998.18</b>	<b>64,943.80</b>	<b>60,578.88</b>	<b>56,768.03</b>	<b>58,149.11</b>	<b>1,381.08</b>	<b>2.43%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>116,152.60</b>	<b>112,951.44</b>	<b>117,685.20</b>	<b>120,148.04</b>	<b>118,709.68</b>	<b>119,783.40</b>	<b>125,116.46</b>	<b>110,817.11</b>	<b>104,904.22</b>	<b>108,997.69</b>	<b>4,093.47</b>	<b>3.90%</b>	
<b>Commercial/MFD and Residential</b>													
<b>TOTAL TONS DISPOSED</b>	<b>177,106.09</b>	<b>177,591.01</b>	<b>180,854.34</b>	<b>182,430.37</b>	<b>181,188.19</b>	<b>178,917.80</b>	<b>163,684.98</b>	<b>162,938.96</b>	<b>159,804.12</b>	<b>163,303.26</b>			
<b>TOTAL TONS DIVERTED</b>	<b>169,503.18</b>	<b>171,735.83</b>	<b>180,999.40</b>	<b>186,569.49</b>	<b>187,224.86</b>	<b>189,874.11</b>	<b>176,488.83</b>	<b>163,861.28</b>	<b>164,067.14</b>	<b>172,655.67</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>31.04%</b>	<b>33.17%</b>	<b>34.43%</b>	<b>35.29%</b>	<b>36.15%</b>	<b>37.08%</b>	<b>34.22%</b>	<b>34.13%</b>	<b>36.48%</b>	<b>37.71%</b>			
<b>MFD DIVERSION RATE</b>	<b>20.78%</b>	<b>21.89%</b>	<b>22.76%</b>	<b>23.62%</b>	<b>24.13%</b>	<b>23.94%</b>	<b>24.03%</b>	<b>24.04%</b>	<b>25.22%</b>	<b>26.51%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>66.48%</b>	<b>65.63%</b>	<b>66.14%</b>	<b>66.45%</b>	<b>66.35%</b>	<b>66.63%</b>	<b>65.83%</b>	<b>64.66%</b>	<b>64.89%</b>	<b>65.21%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>48.90%</b>	<b>49.16%</b>	<b>50.02%</b>	<b>50.56%</b>	<b>50.82%</b>	<b>51.49%</b>	<b>51.88%</b>	<b>50.14%</b>	<b>50.66%</b>	<b>51.39%</b>			

<sup>1</sup> Includes Agency facilities tonnage

NOTE: The Town of Atherton was a member of the SBWMA prior to year 2021. The Town's tonnage is included in the total SBWMA tonnage for years prior to year 2021.

Recology San Mateo County  
 Inquiry, Service Request and  
 Complaint Summary  
 Rate Year 2023

	Single-Family and Commercial Missed Pick-Up Initial Complaints 8.02.B.2				Single-Family and Commercial Missed Pick-Up Collection Events 8.02.B.2				Excessive Noise 8.02.J				Discourteous Behavior 8.06.J				Property Damage 8.02.H				Spills 8.02.I			
	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4
Belmont	161	216	117	494	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Burlingame	226	185	154	565	0	0	0	0	0	0	0	0	1	0	0	1	1	0	0	1	1	0	0	
East Palo Alto	109	126	94	329	0	0	0	0	1	0	0	1	0	0	0	0	0	0	0	0	0	1	0	
Foster City	118	112	61	291	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	
Hillsborough	137	127	81	345	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	
Menlo Park	392	387	190	969	0	0	0	0	0	0	0	0	0	0	0	0	0	2	2	1	0	0	1	
North Fair Oaks	106	73	52	231	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Redwood City	560	518	392	1470	0	0	0	0	0	0	0	0	0	1	1	1	0	0	1	1	0	1	2	
San Carlos	504	289	246	1039	0	0	0	0	0	0	0	0	0	0	0	1	1	0	2	1	1	2	4	
San Mateo	633	642	400	1675	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1	
County Franchised Area	80	86	60	226	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
West Bay	35	55	45	135	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Totals	3,061	2,816	1,892	7,769	0	0	0	0	1	0	0	1	0	1	1	2	3	1	2	6	6	3	3	12

	On-call Bulky Item Collection 5.05				Extra/Overage Requests 8.02.G				Recycling Tote-Bag Request 5.03.B.2				Information requests 7.02.A				Billing Inquiries			
	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4
Belmont	139	323	473	935	25	24	23	72	0	0	0	0	166	158	265	589	63	60	90	213
Burlingame	148	272	351	771	24	23	22	69	0	0	0	0	182	174	285	641	58	55	40	153
East Palo Alto	125	130	143	398	6	6	5	17	0	0	0	0	88	84	148	320	15	14	11	40
Foster City	121	319	417	857	8	8	7	23	1	0	0	1	137	131	170	438	57	54	113	224
Hillsborough	75	149	151	375	8	8	7	23	0	0	0	0	71	68	164	303	39	37	52	128
Menlo Park	127	291	364	782	29	28	26	83	0	0	0	0	205	196	274	675	156	149	41	346
North Fair Oaks	58	73	78	209	10	10	9	29	0	0	0	0	61	58	107	226	10	10	6	26
Redwood City	380	771	696	1847	36	34	33	103	0	0	0	0	404	386	556	1346	40	38	6	84
San Carlos	169	419	560	1148	37	35	34	106	0	0	0	0	466	445	422	1333	72	69	43	184
San Mateo	529	969	1077	2575	67	64	61	192	0	0	0	0	623	595	705	1923	400	382	77	859
County Franchised Area	99	207	238	544	5	5	5	15	0	0	0	0	78	74	176	328	38	36	60	134
West Bay	24	81	89	194	0	0	1	1	0	0	0	0	41	39	78	158	30	29	6	65
Totals	1,994	4,004	4,637	10,635	255	245	233	733	1	0	0	1	2,522	2,408	3,350	8,280	978	933	545	2,456

Recology San Mateo County  
 Call Center Data and  
 Quality Assurance Calls  
 Rate Year 2023

SBWMA Service Area	Number of Calls Received	Number of Calls Answered	Number of Calls Dropped	Percentage of Calls Dropped	Average Hold Time in Seconds	Percentage of Calls Answered in Thirty Seconds	Number of Quality Assurance Calls Made
October	14,763	14,262	501	3.39%	49.53	71.83%	133
November	16,064	15,215	849	5.29%	55.55	77.02%	176
December	19,757	14,148	5,609	28.39%	334.03	20.05%	267
Quarter 4	50,584	43,625	6,959	13.76%	143.90	56.85%	576

Note: Beginning July 2023, the quality assurance calls made is the number of customers responding to the automated telephone survey.

Recology San Mateo County  
 On-Site Customer Assessments,  
 Visual Audits and Recycling  
 Tote-Bags Delivered  
 Rate Year 2023

	Number of On-site Assessments 7.04.E				Number of Visual Audits 7.06				Recycling Tote-Bags Delivered			
	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4
Belmont	0	0	0	<b>0</b>	0	0	0	<b>0</b>	42	0	0	<b>42</b>
Burlingame	0	0	0	<b>0</b>	0	0	0	<b>0</b>	101	0	28	<b>129</b>
East Palo Alto	0	0	0	<b>0</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>
Foster City	0	0	0	<b>0</b>	0	0	0	<b>0</b>	25	0	0	<b>25</b>
Hillsborough	0	0	0	<b>0</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>
Menlo Park	0	0	0	<b>0</b>	0	0	0	<b>0</b>	0	5	20	<b>25</b>
North Fair Oaks	0	0	0	<b>0</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>
Redwood City	0	0	0	<b>0</b>	0	0	0	<b>0</b>	22	54	3	<b>79</b>
San Carlos	0	0	0	<b>0</b>	0	0	0	<b>0</b>	90	0	0	<b>90</b>
San Mateo	0	0	0	<b>0</b>	2	0	0	<b>2</b>	55	45	62	<b>162</b>
County Franchised Area	0	0	0	<b>0</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>
West Bay	0	0	0	<b>0</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>
Totals	0	0	0	<b>0</b>	2	0	0	<b>2</b>	335	104	113	<b>552</b>

# 2023 LIQUIDATED DAMAGES

**COLLECTION  
QUALITY**

	Complaints regarding unauthorized collection hours, inadequate care of or damage to private property, and failure to resolve property damage claims within 30 days												Annual Index Change CPI-U			
	October			November			December			Q4			2023	Monthly	4.184%	
	8.01.A, 8.02.H,	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances				LD Amount
Belmont	-	0	0	-	0	0	-	0	0	0	0	0	-	-	2	\$ 159
Burlingame	1	0	0	-	0	0	-	0	0	1	0	0	-	-	2	\$ 159
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	0	-	-	1	\$ 159
Foster City	-	0	0	-	0	0	-	0	0	0	0	0	-	-	2	\$ 159
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	0	-	-	1	\$ 159
Menlo Park	-	0	0	-	0	0	2	0	0	2	0	0	-	-	3	\$ 159
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	0	-	-	1	\$ 159
Redwood City	2	0	0	-	0	0	-	0	0	2	0	0	-	-	5	\$ 159
San Carlos	2	0	0	1	0	0	-	0	0	3	0	0	-	-	3	\$ 159
San Mateo	1	0	0	-	0	0	-	0	0	1	0	0	-	-	6	\$ 159
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	0	-	-	2	\$ 159
West Bay	-	0	0	-	0	0	-	0	0	0	0	0	-	-	1	\$ 159
	6	0	0	1	0	0	2	0	0	9	0	0	-	-	29	

	Complaints regarding failure to provide new service or change existing service level within five (5) business days												Annual Index Change CPI-U			
	October			November			December			Q4			2023	Monthly	4.184%	
	8.02.C	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances				LD Amount
Belmont	-	0	0	-	0	0	-	0	0	0	0	0	-	-	4	\$ 106
Burlingame	-	0	0	-	0	0	-	0	0	0	0	0	-	-	4	\$ 106
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	0	-	-	3	\$ 106
Foster City	-	0	0	-	0	0	-	0	0	0	0	0	-	-	4	\$ 106
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	0	-	-	2	\$ 106
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	0	-	-	5	\$ 106
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	0	-	-	2	\$ 106
Redwood City	-	0	0	-	0	0	-	0	0	0	0	0	-	-	12	\$ 106
San Carlos	-	0	0	-	0	0	-	0	0	0	0	0	-	-	5	\$ 106
San Mateo	-	0	0	-	0	0	-	0	0	0	0	0	-	-	14	\$ 106
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	0	-	-	3	\$ 106
West Bay	-	0	0	-	0	0	-	0	0	0	0	0	-	-	1	\$ 106
	-	0	0	-	0	0	-	0	0	-	0	0	-	-	59	

	Complaints regarding improper container placement												Annual Index Change CPI-U			
	October			November			December			Q4			2023	Monthly	4.184%	
	8.02.B.1	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances				LD Amount
Belmont	-	0	0	1	0	0	1	0	0	2	0	0	-	-	36	\$ 53
Burlingame	1	0	0	-	0	0	-	0	0	1	0	0	-	-	35	\$ 53
East Palo Alto	1	0	0	1	0	0	-	0	0	2	0	0	-	-	22	\$ 53
Foster City	-	0	0	-	0	0	-	0	0	0	0	0	-	-	36	\$ 53
Hillsborough	3	0	0	-	0	0	1	0	0	4	0	0	-	-	19	\$ 53
Menlo Park	1	0	0	1	0	0	1	0	0	3	0	0	-	-	42	\$ 53
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	0	-	-	14	\$ 53
Redwood City	1	0	0	1	0	0	2	0	0	4	0	0	-	-	92	\$ 53
San Carlos	1	0	0	3	0	0	-	0	0	4	0	0	-	-	45	\$ 53
San Mateo	10	0	0	1	0	0	3	0	0	14	0	0	-	-	108	\$ 53
County Franchised Area	-	0	0	-	0	0	2	0	0	2	0	0	-	-	27	\$ 53
West Bay	1	0	0	-	0	0	-	0	0	1	0	0	-	-	12	\$ 53
	19	0	0	8	0	0	10	0	0	37	0	0	-	-	488	

## 2023 LIQUIDATED DAMAGES

**4. Distribution of less than 50% of required non-collection notices**

	October			November			December			Q4			2023 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 27
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 27
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 27
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 27
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 27
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 27
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 27
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 27
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 27
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 27
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 27
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 27
<b>Total</b>	<b>-</b>	<b>0</b>	<b>0</b>	<b>-</b>	<b>0</b>	<b>0</b>	<b>-</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>-</b>	<b>-</b>	<b>0</b>	

**5. Excessive noise complaints**

**8.02.J**

	October			November			December			Q4			2023 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 53
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 53
East Palo Alto	1	0	0	-	0	0	-	0	0	1	0	-	-	3	\$ 53
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 53
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 53
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	5	\$ 53
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 53
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	12	\$ 53
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	5	\$ 53
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	14	\$ 53
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 53
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 53
<b>Total</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>-</b>	<b>0</b>	<b>0</b>	<b>-</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>-</b>	<b>-</b>	<b>59</b>	

**6. Complaints regarding unacceptable employee behavior**

**8.06.J**

	October			November			December			Q4			2023 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 266
Burlingame	-	-	0	1	1	266	-	-	0	1	1	266	266	0	\$ 266
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 266
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	266	0	\$ 266
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 266
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 266
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 266
Redwood City	-	-	0	-	-	0	1	1	266	1	1	266	266	0	\$ 266
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 266
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 266
County Franchised Area	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 266
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 266
<b>Total</b>	<b>-</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>266</b>	<b>1</b>	<b>1</b>	<b>266</b>	<b>2</b>	<b>2</b>	<b>531</b>	<b>797</b>	<b>-</b>	

## 2023 LIQUIDATED DAMAGES

**7.A, 7.B, 8.02.I** **Complaints regarding spills of discarded materials and failure to clean up those spills**

	October			November			December			Q4			2023 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	9	\$ 53
Burlingame	1	0	0	-	0	0	-	0	0	1	0	-	-	8	\$ 53
East Palo Alto	-	0	0	1	0	0	-	0	0	1	0	-	-	5	\$ 53
Foster City	1	0	0	-	0	0	-	0	0	1	0	-	-	9	\$ 53
Hillsborough	1	0	0	-	0	0	-	0	0	1	0	-	-	5	\$ 53
Menlo Park	1	0	0	-	0	0	-	0	0	1	0	-	-	10	\$ 53
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 53
Redwood City	1	0	0	-	0	0	1	0	0	2	0	-	-	22	\$ 53
San Carlos	1	0	0	1	0	0	2	0	0	4	0	-	-	11	\$ 53
San Mateo	-	0	0	1	0	0	-	0	0	1	0	-	-	26	\$ 53
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	6	\$ 53
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 53
<b>Total</b>	<b>6</b>	<b>0</b>	<b>0</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>12</b>	<b>0</b>	<b>-</b>	<b>-</b>	<b>117</b>	

**8. 8.02.I** **Complaints regarding unreasonable leaks or spills of vehicle fluids**

	October			November			December			Q4			2023 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 531
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 531
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 531
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	531	0	\$ 531
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 531
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 531
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 531
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 531
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 531
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 531
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 531
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 531
<b>Total</b>	<b>-</b>	<b>0</b>	<b>0</b>	<b>-</b>	<b>0</b>	<b>0</b>	<b>-</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>-</b>	<b>531</b>	<b>0</b>	

**9. 5.05.H** **Scheduling of bulky item collections beyond 10 business days**

	October			November			December			Q4			2023 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 106
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 106
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 106
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 106
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 106
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 106
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 106
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 106
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 106
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 106
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 106
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 106
<b>Total</b>	<b>-</b>	<b>0</b>	<b>0</b>	<b>-</b>	<b>0</b>	<b>0</b>	<b>-</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>-</b>	<b>-</b>	<b>-</b>	

### 2023 LIQUIDATED DAMAGES

**10. Collection of abandoned waste beyond one business day after notice**  
5.09.A

	October			November			December			Q4			2023 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 106
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 106
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 106
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 106
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 106
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 106
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 106
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 106
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 106
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 106
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 106
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 106
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

**CUSTOMER  
SERVICE  
QUALITY**

**1. Resolution or remedy of complaints or inquiries beyond 10 business days of receipt of the complaint or inquiry**  
7.02.D

	October			November			December			Q4			2023 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 106
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	106	0	\$ 106
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 106
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	212	0	\$ 106
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	106	0	\$ 106
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	106	0	\$ 106
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	212	0	\$ 106
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	319	0	\$ 106
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	106	0	\$ 106
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	212	0	\$ 106
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 106
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 106
	-	0	0	-	0	0	-	0	0	0	0	-	1,381	-	



# 2023 LIQUIDATED DAMAGES

**REPORTING**

**1. Late submittal of reports, applications, proposals or other submittals**

	October			November			December			Q4			2023 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 266
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 266
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 266
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 266
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 266
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 266
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 266
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 266
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 266
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 266
County Franchised Area	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 266
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 266
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

**2. Accuracy of submittals: corrections or restatements submitted more than two (2) business after notification**

	October			November			December			Q4			2023 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 266
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 266
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 266
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 266
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 266
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 266
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 266
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 266
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 266
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 266
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 266
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 266
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

**3. Late submittal of billing review report**

**7.01.E**

	October			November			December			Q4			2023 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 266
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 266
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 266
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 266
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 266
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 266
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 266
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 266
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 266
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 266
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 266
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 266
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

## 2023 LIQUIDATED DAMAGES

**OTHER**

1. Disposal of recyclable materials without written approval 8.02.D															
	October			November			December			Q4			2023 LD Amount	Tonnage Allowance	LD per Ton Recyclables
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount			
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 186
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 186
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 186
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 186
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 186
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 186
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 186
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 186
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 186
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 186
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 186
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 186
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

Disposal of organic materials without written approval 8.02.D															
	October			November			December			Q4			2023 LD Amount	Tonnage Allowance	LD per Ton Organics
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount			
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 106
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 106
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 106
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 106
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 106
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 106
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 106
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 106
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 106
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 106
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 106
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 106
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

2. Recyclable materials not delivered to the designated transfer and processing facility 6.01															
	October			November			December			Q4			2023 LD Amount	Tonnage Allowance	LD per Ton Recyclables
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount			
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 186
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 186
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 186
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 186
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 186
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 186
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 186
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 186
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 186
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 186
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 186
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 186
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

## 2023 LIQUIDATED DAMAGES

2. **Solid waste or organic materials not delivered to the designated transfer and processing facility**  
6.01

	October			November			December			Q4			2023			LD per Ton Solid Waste/ Organics
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	LD Amount	Tonnage	Allowance	
Belmont	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0	\$ 106
Burlingame	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0	\$ 106
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0	\$ 106
Foster City	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0	\$ 106
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0	\$ 106
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0	\$ 106
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0	\$ 106
Redwood City	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0	\$ 106
San Carlos	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0	\$ 106
San Mateo	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0	\$ 106
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0	\$ 106
West Bay	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0	\$ 106
<b>Total Liquidated Damages</b>	-	0	0	-	0	0	-	0	0	0	0	0	531	-	2,709	

**Quarterly Single-Family and Commercial Missed Pick-Up Collection Events Incentive/Disincentive Rate Year 2023**

Annual Index Change CPI-U 4.184% \$53

Agency	Number of Missed Pick-Up Events			Incentive Threshold	Disincentive Threshold	Disincentive Payment Due \$50 per Event			
	Quarter 4	Oct	Nov			Dec	Oct	Nov	Dec
Atherton	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Belmont	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Burlingame	0	0	0	N/A	0	\$0	\$0	\$0	\$0
East Palo Alto	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Foster City	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Hillsborough	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Menlo Park	0	0	0	N/A	0	\$0	\$0	\$0	\$0
North Fair Oaks	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Redwood City	0	0	0	N/A	0	\$0	\$0	\$0	\$0
San Carlos	0	0	0	N/A	0	\$0	\$0	\$0	\$0
San Mateo	0	0	0	N/A	0	\$0	\$0	\$0	\$0
County Franchised Area	0	0	0	N/A	0	\$0	\$0	\$0	\$0
West Bay	0	0	0	N/A	0	\$0	\$0	\$0	\$0
<b>Totals</b>	<b>0</b>	<b>0</b>	<b>0</b>			<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>

Recology San Mateo County

		Quarterly	Average Speed of Answer	Incentive/Disincentive		Rate Year 2023		
Aggregate SBWMA			Annual Index Change	CPI-U	4.184%	\$531	\$531	
Average Speed of Answer in Seconds SBWMA Service Area	Incentive Average Speed of Answer in Seconds	Disincentive Average Speed of Answer in Seconds	Incentive Seconds	Disincentive Seconds	Incentive Payment due \$500 per Second	Disincentive Payment due \$500 per Second	Net Amount	
Quarter 4								
Month								
October	43	15	30	0	13	\$0	(\$6,925)	(\$6,925)
November	51	15	30	0	21	\$0	(\$11,237)	(\$11,237)
December	324	15	30	0	294	\$0	(\$156,358)	(\$156,358)
Totals						\$0	(\$174,520)	(\$174,520)
Year 2022								
		Agency	Solid Waste Tons					
		Atherton	0		\$0	\$0	\$0	
		Belmont	7,170		\$0	(\$7,830)	(\$7,830)	
		Burlingame	16,679		\$0	(\$18,215)	(\$18,215)	
		East Palo Alto	11,598		\$0	(\$12,666)	(\$12,666)	
		Foster City	10,285		\$0	(\$11,232)	(\$11,232)	
		Hillsborough	2,654		\$0	(\$2,898)	(\$2,898)	
		Menlo Park	15,086		\$0	(\$16,476)	(\$16,476)	
		North Fair Oaks	5,701		\$0	(\$6,226)	(\$6,226)	
		Redwood City	33,950		\$0	(\$37,077)	(\$37,077)	
		San Carlos	12,213		\$0	(\$13,337)	(\$13,337)	
		San Mateo	39,026		\$0	(\$42,620)	(\$42,620)	
		County Franchised Area	3,823		\$0	(\$4,175)	(\$4,175)	
		West Bay	1,619		\$0	(\$1,768)	(\$1,768)	
			159,804		\$0	(\$174,520)	(\$174,520)	

Recology San Mateo County

**Quarterly Ninety Second Maximum Hold Time Incentive/Disincentive Rate Year 2023**

Aggregate SBWMA			Annual Index Change CPI-U		4.184%	\$5
Number of Calls Exceeding Ninety Second Hold Time SBWMA Service Area	Quarterly Number of Calls Received SBWMA Service Area	5% of Quarterly Number of Calls Received SBWMA Service Area	Incentive Number of Calls	Ninety Second Hold Time Calls in Excess of 5% of Quarterly Calls Received	Incentive Payment Due	Disincentive Payment due \$5 per Call

Quarter 4  
Month

October	2,159			N/A	N/A	\$0
November	1,976			N/A	N/A	\$0
December	9,823			N/A	N/A	\$0
Quarterly Totals	13,958	50,584	2,529		11,429	(\$60,688)
Year 2022 Tons of Solid Waste Collected						
	<u>Agency</u>					
	Atherton		0		N/A	\$0
	Belmont		7,170		N/A	(\$2,723)
	Burlingame		16,679		N/A	(\$6,334)
	East Palo Alto		11,598		N/A	(\$4,404)
	Foster City		10,285		N/A	(\$3,906)
	Hillsborough		2,654		N/A	(\$1,008)
	Menlo Park		15,086		N/A	(\$5,729)
	North Fair Oaks		5,701		N/A	(\$2,165)
	Redwood City		33,950		N/A	(\$12,893)
	San Carlos		12,213		N/A	(\$4,638)
	San Mateo		39,026		N/A	(\$14,821)
	County Franchised Area		3,823		N/A	(\$1,452)
	West Bay		1,619		N/A	(\$615)
			<u>159,804</u>		N/A	(\$60,688)



**Recology**<sup>TM</sup>  
San Mateo County  
WASTE ZERO

# 2021-2023 Recycling Technical Assistance Plan Status Report - Quarter 4, 2023



## Introduction

The Public Education and Recycling Technical Assistance Plan Status Report follows the three-year (2021-2023) Public Education and Recycling Plan (Plan) as specified in section 7.03B of the Amended and Restated Franchise Agreement between Recology San Mateo County (Recology) and each of the South Bayside Waste Management Authority (a.k.a. RethinkWaste) Member Agencies. This Report showcases Recology San Mateo County Waste Zero Specialists (Recology Waste Zero) that provide high quality customer service and technical assistance, through target and resource distribution to Commercial and Multi-Family Dwelling (MFD) customers within the RethinkWaste service area. The Plan outlines the strategy and approach of Recology Waste Zero to support improved customer diversion rates and achieve full compliance and participation in State mandated organics and recycling collection programs.

The following is a summary of the technical assistance activities Recology Waste Zero conducted for the commercial sector and beyond during October – December 2023 to improve community sorting techniques and behavior adoption resulting in cleaner, higher quality material collected and repurposed.

The list of approaches and tools delivered to both new and existing customers includes on-site & virtual presentations and trainings, solid waste consultations, visual audits, social media interaction, and the distribution of best practice guidelines/informational brochures focused on State recycling mandates.

89



New Organic  
Commercial Customers

54



Onsite and  
Virtual Meetings

1,627



Doorhangers  
Delivered

984



Community Members  
Educated

925



Customer Outreach  
Calls

20



Trainings, Presentations,  
Community and Tabling Events



## State Compliance: Senate Bill 1383 (SB 1383)

Recology Waste Zero continues to focus on supporting jurisdictions in meeting the requirements of progressive organics recovery legislation, California's Short-Lived Climate Pollutant Reduction Strategy SB 1383 (expanded mandatory organics). This quarter is the final quarter of the two-year compliance phase. Jurisdictions will have authority beginning 2024 to take enforcement action for accounts that remain out of compliance. Recology will continue to track accounts that do not subscribe to organics and/or have alternate means of compliance, to support reporting requirements and to identify accounts who require enforcement.

Recology Waste Zero prioritizes outreach to previously non-responsive customers who have yet to subscribe to an organics program. Recology Waste Zero utilizes a combination of outreach approaches including: phone calls, emails, jurisdictional supported site visits, audits, and SB1383 noncompliance letters. Recology Waste Zero prioritizes accounts based upon: covered-generators with compost-rich materials, highest generators of weekly garbage volume, and/or accounts with low diversion rates with a refocused lens towards MFDs.



Recology's Waste Zero relied on a proven communication flow with SCS Engineers and RethinkWaste via the Microsoft (MS) Teams platform. Recology Waste Zero continued to support SCS Engineer's questions regarding program implementation, customer account information, and logistical requirements for organics collection which includes setting up services and delivering outreach materials.

In Q4 2023, Recology Waste Zero brought in **89** new organic accounts into SB1383 compliance. Of the 89 new accounts, **84** were implemented directly by Recology Waste Zero and **5** were implemented through the added support of SCS Engineers.

## MFD Compost Implementation

To ensure program success, Recology Waste Zero provides technical assistance directly to the MFD sector through door-to-door outreach and public education encouraging resident participation in the newly implemented compost service.

Recology Waste Zero hand delivered a total of **1,627** SB1383 Compost Doorhangers in Q4 2023.



Door-to-door outreach includes an announcement flyer introducing the compost program and a promotional offer to receive a free kitchen pail for interested community composting champions. Recology Waste Zero will go to each unit to provide an SB1383 doorhanger that contains details on the California Law, as well as compost program information to guide proper sorting. The door-hanger also includes a QR code where residents can view the “Learn How To Compost” video, which is all easily accessible by QR code. This multi-lingual training video was developed and disseminated by RethinkWaste in partnership with Recology.

The door-to-door approach creates the opportunity for Recology Waste Zero to interactively share waste sorting techniques for a more personalized learning experience and potential for answering any remaining questions about the new program.

The tables beginning on page 46 display the breakdown of Commercial and MFD outreach and educational materials distributed throughout the service area.

## Waste Zero All-Star

The Q4 2023 Waste Zero All-Star recognition goes to **Laurel Crossing Apartments** located at 203 Laurie Meadows Drive in San Mateo.

Laurel Crossing Apartments is a large MFD with multiple buildings and enclosures on the property. After reaching out to property management, Recology Waste Zero worked in partnership with the onsite property manager and third-party trash vendor to implement compost at all 11 waste enclosures. A 64-gallon compost cart was placed within each enclosure to ensure accessibility for all residents that want to participate in the program.

To promote the new program, SB1383 Compost Doorhangers were hand distributed to each unit. Recology Waste Zero delivered **418** door hangers to residents' doorsteps with the offer for a kitchen pail. The personalized outreach engaged and empowered residents to participate in the new green collection program and was a success.

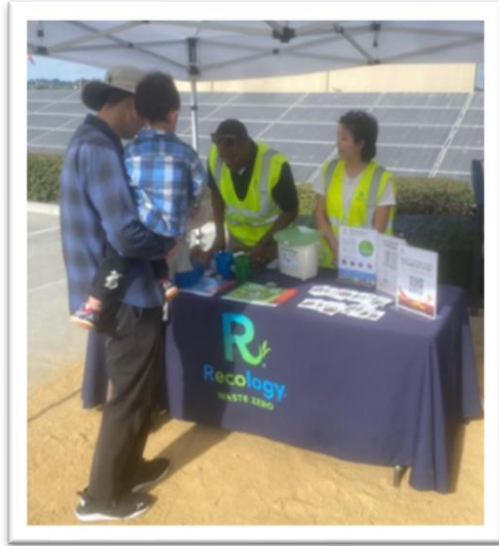
Laurel Crossing now diverts half of their waste into recycling and compost programs.



Laurel Crossing is a 418-unit multi-building apartment complex in San Mateo. Waste Zero Specialist Joanna Li, along with the help of other team members, goes door to door providing compost doorhangers and kitchen pails to each unit.

## Customer Engagement through Community Outreach

Recology is a proud partner of various local community organizations and seeks to give back through volunteer events, public service campaigns, tabling events, and resource distributions. These events provide a space for community learning through shared time, interactive knowledge sharing and sorting practice in a variety of environments ranging from apartment complexes, service floor operations, classroom settings and Chamber Leadership halls.



I. Waste Zero Specialists Ishajuwan Saunders and Joanna Li tabling at Rethink Recycles Day.

II. Waste Zero Specialists Heather Rockwood and Ishajuwan Saunders interacting with children for a school assembly at St Charles School in San Carlos.

III. Waste Zero Specialists Heather Rockwood and Jennifer Hannan at Silicon Valley International School in Menlo Park.

IV. Waste Zero Specialists Heather Rockwood and Gabriela Navarro at Turnbull Preschool in San Carlos.

## Coats for Kids

This yearly event consolidates the generous coat donations of the 11 Member Agencies and gifts them to the local nonprofit organization, St. Anthony's in Redwood City.

Recology employee-owners, were warmed to once again collect, sort, and distribute **over 350** coats and provided an extra holiday treat by serving donuts and hot chocolate to attendees of the coat distribution as they waited in line. The event promoted community connection and kept valuable resources in circulation, contributing to Recology's mission to create great resource eco-systems.



Recology Waste Zero along with Recology drivers and St Anthony's Donation Coordinator in front of bags of donated new and gently used coats for men, women, and children in need within the SBWMA service area.

## PAL Toy Drive



Recology drivers standing in front of an overflowing toy and book donation barrel located in Recology's dispatch.

Recology San Mateo County annually participates in the Redwood City / San Mateo County PAL Holiday Toy and Book Drive.

This year, Recology employee-owners proudly collected hundreds of donations that overflowed filled **four barrels**. Donations included toys, clothing, puzzles, and books. All toys and books were gifted to local families in need for a brighter holiday.

## Technical Assistance: Resources Delivered, Meetings, Trainings, Presentations, Community and Tabling Events

Recology hand-delivered a total of **2,915** resources to commercial businesses and multi-family dwelling residents during Q4 2023.

Recology was delighted to participate in **20** trainings, presentations, community and tabling events, connecting with approximately **984** community members. The table on the following page details the technical assistance and outreach provided to various stakeholders in our community. Please refer to Table 3. Trainings, Presentations, Community and Tabling Events on the following page 48 for technical assistance completed.

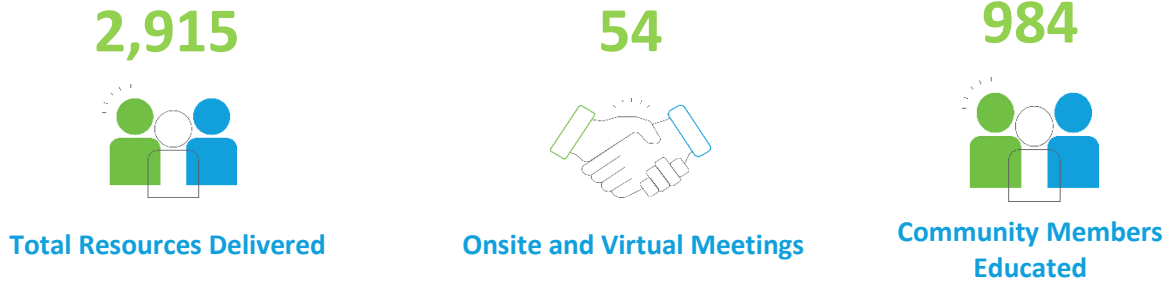


Table 1. Community and Tabling Events, Trainings, and Presentations by Member Agency

Franchise	Community Event	Presentation	Training	Total
Belmont	-	-	-	0
Burlingame	-	-	-	0
East Palo Alto	-	-	-	0
Foster City	-	-	-	0
San Mateo	1	-	2	3
Menlo Park	-	4	-	4
North Fair Oaks	-	-	-	0
Redwood City	-	1	1	2
San Carlos	2	9	-	11
West Bay Sanitary District	-	-	-	0
<b>Grand Total</b>	<b>3</b>	<b>14</b>	<b>3</b>	<b>20</b>

Table 2. Commercial and Multi-Family Dwelling Resources Delivered

Member Agency	Buddy Bags & Inserts	Kitchen Pails & Inserts	Battery Buckets	SB1383 Door Hangers	Program Signage	Internal Containers	Total Resources Delivered
Belmont	42	44	0	119	22	6	233
Burlingame	129	80	0	94	10	22	335
County of San Mateo	0	0	0	0	0	0	0
East Palo Alto	0	0	0	0	4	0	4
Foster City	25	22	0	592	33	0	672
San Mateo	140	138	2	587	48	2	917
Menlo Park	25	31	1	216	58	0	331
North Fair Oaks	0	22	0	5	0	0	27
Redwood City	79	40	0	9	3	47	178
San Carlos	90	5	0	5	6	13	119
<b>Total</b>	<b>530</b>	<b>382</b>	<b>3</b>	<b>1,627</b>	<b>138</b>	<b>235</b>	<b>2,915</b>

Table 3. List of Community and Tabling Events, Trainings, and Presentations

Outreach Provided	Date	Location	Attendees	Member Agency
SCHOOL PRESENTATION	10/06/2023	BUILDING KIDZ SCHOOL	14	SAN CARLOS
SCHOOL PRESENTATION	10/06/2023	BUILDING KIDZ SCHOOL	14	SAN CARLOS
PRESENTATION	10/11/2023	ST RAYMONDS SCHOOL	60	MENLO PARK
PRESENTATION	10/11/2023	ST RAYMOND SCHOOL	60	MENLO PARK
COMMUNITY EVENT	10/14/2023	PAL DIA DE LOS MUERTOS	135	SAN MATEO
COMMUNITY EVENT	10/21/2023	RETHINK RECYCLING DAY	44	SAN CARLOS
COMMUNITY EVENT	10/22/2023	PENINSULA SUSTAINABILITY FAIR	50	SAN CARLOS
PRESENTATION	10/24/2023	SILICON VALLEY INTERNATIONAL SCHOOL	35	MENLO PARK
PRESENTATION	10/24/2023	SILICON VALLEY INTERNATIONAL SCHOOL	33	MENLO PARK
TRAINING	10/25/2023	KAISER PERMANENTE - MANAGERS	5	SAN MATEO
TRAINING	10/26/2023	KAJIKEN	12	SAN MATEO
SCHOOL PRESENTATION	11/15/2023	TURNBULL PRESCHOOL	47	SAN CARLOS
SCHOOL PRESENTATION	11/15/2023	TURNBULL PRESCHOOL	63	SAN CARLOS
SCHOOL PRESENTATION	11/15/2023	TURNBULL PRESCHOOL	34	SAN CARLOS
SCHOOL PRESENTATION	11/08/2023	TURNBULL PRESCHOOL	34	SAN CARLOS
SCHOOL PRESENTATION	11/08/2023	TURNBULL PRESCHOOL	17	SAN CARLOS
SCHOOL PRESENTATION	11/08/2023	TURNBULL PRESCHOOL	36	SAN CARLOS
PRESENTATION	11/20/2023	ST CHARLES SCHOOL	260	SAN CARLOS
PRESENTATION	11/30/2023	HUDSON SHOREBREEZE, LLC	30	REDWOOD CITY
TRAINING	12/22/2023	CHIPOTLE	1	REDWOOD CITY



## Social Media Community Engagement



Recology's Social Media Committee utilizes various platforms for educating and informing customers on source reduction tips and tricks, as well as routine collection programs and services.

Recology used our social media platform to promote sustainable choices during the holidays, such as composting pumpkin seeds, using reusable containers for leftovers, and saving delivery boxes to use as gift boxes. Holiday posts reached over **600** views.

## Professional Development



Recology Waste Zero maintains a competitive edge as an industry leader by investing in the development of knowledge and network connections to improve and better serve the unique needs of our diverse customer base.

Incoming Waste Zero Specialists, Osh Saunders and Joanna Li also invested their professional development through industry visits to both the **Materials Recovery Facility (MRF) at the Shoreway Environmental Center**, and the **composting facility out at Blossom Valley Organics North (BVON)** on November 3<sup>rd</sup> and 17<sup>th</sup>, respectively.

## New Development Enclosure & Plan Review

The RethinkWaste service area experienced rapid growth in recent years, and the trend is set to continue. This increased growth presents a unique opportunity at the design phase to open the conversation about recycling, organics and landfill, and transition away from traditional waste removal plans to resource recovery management.



Recology’s Operations and Waste Zero collaborate in coordinating consultations with developers, architects, and third-party trash management vendors to implement resource recovery management plans. All stakeholders review enclosure specifications and project blueprints to facilitate source reduction systems and recovery plans that result in higher quality materials collected. Each proposed project must complete a detailed questionnaire from Recology, which is then used to determine appropriate service levels and effective container placement for access and safe serviceability.

Supporting State mandated recycling efforts to improve diversion, Recology Waste Zero advocates for building designs that facilitate ease and accessibility of resource recovery receptacles, while minimizing collection frequencies for environmental quality improvement and operational efficiencies.

Table 4. Approved New Developments

Jurisdiction	Service Address
BELMONT	630 El Camino Real
SAN CARLOS	520 El Camino Real
BELMONT	1041 Hill Street
BELMONT	1000 El Camino Real
BURLINGAME	925 Howard Avenue
EAST PALO ALTO	965 Weeks Street