



CONSENT CALENDAR

DRAFT MINUTES

**SOUTH BAYSIDE WASTE MANAGEMENT AUTHORITY
MEETING OF THE BOARD OF DIRECTORS
January 27, 2011 – 2:00 p.m.
Shoreway Environmental Center**

1. Roll Call: CTO 2:27 p.m.

2. **Public Comment**

Persons wishing to address the Board on matters NOT on the posted agenda may do so.

Each speaker is limited to two minutes. If there are more than five individuals wishing to speak during public comment, the Chairman will draw five speaker cards from those submitted to speak during this time. The balance of the Public Comment speakers will be called upon at the end of the Board Meeting.

If the item you are speaking on is not listed on the agenda, please be advised that the Board may briefly respond to statements made or questions posed as allowed under The Brown Act (Government Code Section 54954.2). The Board's general policy is to refer items to staff for attention, or have a matter placed on a future Board agenda for a more comprehensive action or report and formal public discussion and input at that time.

3. **Approval of Consent Calendar:**

Consent Calendar item(s) are considered to be routine and will be enacted by one motion. There will be no separate discussion on these items unless members of the Board, staff or public request specific items be removed for separate action. *Items removed from the Consent Calendar will be moved to the end of the agenda for separate discussion.*

A. Adopt the November 18, 2010 BOD Meeting Minutes

Member Nava: Requested clarification on Item 4A from 11/18/2010 minutes; revised as follows:

New motion. M/S Hardy/LaMariana to accept the Resolution Approving Shoreway Facility Tipping Fee Adjustments Effective 1/1/11 as follows:

	Staff Proposed Rate	Board Approved
Franchised solid waste	\$93.00/ton	\$90.00/ton
Franchised organics	\$79.00/ton	\$79.00/ton
Public C&D materials	\$88.00/ton	\$90.00/ton
Public solid waste	\$40.00/cubic yard	\$40.00/cubic yard
Public plant material	\$29.00/cubic yard	\$29.00/cubic yard
Public C&D	\$28.00/cubic yard	\$29.00/cubic yard

Motion passes 7-2-1-2 (Burlingame, San Mateo)

B. Resolution Accepting the Fiscal Year 2009-2010 Annual Financial Statements - Resolution 2011-01

C. Receipt of Allied Monthly Metrics

Nava/Debry approve Consent Calendar, amending November 18, 2010 Meeting Minutes as described above.

Voice Vote: All in Favor

Motion passes 10-0-0-2 (Atherton, San Mateo)

Agency	Yes	No	Abstain	Absent	Agency	Yes	No	Abstain	Absent
Atherton				X	Menlo Park	X			
Belmont	X				Redwood City	X			
Burlingame	X				San Carlos	X			
East Palo Alto	X				San Mateo				X
Foster City	X				County of San Mateo	X			
Hillsborough	X				West Bay Sanitary Dist	X			

4. **New Business:**

A. Election of New Officers for 2011

Chair Porter nominates Moura as Chair, second by Member Steffens. All in favor approved 10-0-0-2.

Member Porter nominates Member Steffens as Vice Chair, second by Member Gervais. All in favor approved 10-0-0-2.

B. Mid Year Review of FY2011 Annual Operating Budget

Discussion:

Member Nava questioned if the additional costs incurred by Recology Customer Service during the roll out would impact the budget. Executive Director (ED) McCarthy responded that there wouldn't be any impacts since these costs are not an expense that the Member Agency's are responsible for per the Franchise Agreements.

Member Fotu requested clarification on CIWMB reporting. Staff Feldman indicated that there has been a request from the state for reporting that overlaps and a budget adjustment of \$25k is necessary in order to meet the reporting requirements.

Clarification was requested on deduction of \$75k on Mandatory Commercial Recycling Ordinances, which Staff Feldman responded this was due to a change in policy; not required by state.

Member Nava questioned if reports of Mandatory Recycling Program is more advantageous for JPA to enforce when the new law is in place. Requested Staff to research. Chair Moura responded that education and outreach would be the key. Staff Feldman responded that including bill inserts to give notification of new law meets the state requirements. Chair Moura stated that he believes more is needed. Member Nava recommends a few enforcers JPA wide, not 12 since the goal is to increase Commercial tonnage.

Member Boyd requested clarification on Shoreway Investigation being part of the budget since funds were available through settlement to pay for the remediation. ED McCarthy confirmed that the funds were available elsewhere and that the line item is an indication of how much is anticipated to be spent in this fiscal year; staff will adjust budget

Member Fotu requested clarification on solar system engineering line item. Staff Gans explained that is was related to a Power Purchase Agreement (PPA) that the SBWMA is involved with to install photovoltaic cells at Shoreway. The PPA effort is being led by Santa Clara County.

Member Fotu requested clarification on cuts in green business program. Staff Feldman stated it was due to reduced demand for staff time to conduct business certifications.

C. Discussion on Third Party (i.e., Non-Franchise) Pricing Approach for New MRF Tonnage

Discussion:

Member Nava suggested review of a different model, a lease model; non JPA members should pay full rate since agencies have franchised rates, others have to cover full cost.

Member Gervais requested clarification on the length of the contract. ED McCarthy stated they were short. Member Gervais asked if they were short to see how it would work. Wanted to know if there were any liability concerns taking on additional tonnage from other municipalities. ED McCarthy replied no, that there is a daily allowance of 3000 tons by permit; historically the facility runs 1500 tons.

Staff Gans included that contracts would be a requirement in order to process.

Vice Chair (VC) Steffens questioned if there was enough storage capacity for waste, trucking, etc. ED McCarthy responded that there was plenty of capacity. Tip floor can store 2 full days of waste,

Member Hardy stated that he agrees on Policy with member Nava. No subsidizing rates. Likes the entrepreneur approach for new revenues with such new revenue used for rate reduction. Questioned if we are setting aside funds to replace equipment after its life; wants to make sure we cover any accelerated depreciation ED McCarthy responded that the Board adopted new Reserve policy for equipment depreciation over 12 year schedule with schedule starting two years after bonds sold. .

Member Hardy wanted to know if adding a second shift will shorten the life time of the equipment. ED McCarthy responded that he would confirm with BHS and SBR and respond

Member Nava questioned if SBR had full control of the facility 24/7. ED McCarthy responded there are parameters of operations in the contract.

Member Nava questioned if staff visited lease payment options with SBR.

Chair Moura stated that there needs to be an analysis of both models to see which model would be more advantageous.

Vice Chair Steffens stated that clear record of who brought what in for commercial revenue would be needed.

ED McCarthy stated that the operations agreement is written to show parameters. There would need to be negotiations with SBR on the processing fee and any revenue sharing.

5. Old Business:

A. Update on Rollout of New Collection Services Effective 1/1/11

Member Nava expressed gratitude to Mark, Mario, Gino and Gina for being responsive and handling each complaint. Added that the RFP Contract was written so that driver's with seniority had first choice of routes, doesn't believe the issues with routes were the fault of the company. Displeasure also with the rates increase at the same time, believes that Prop 218 notice in October would have limited complaints.

Vice Chair Steffens requested responsibility clarification on billing issues from SFDs in Menlo Park. Some cases Recology CSRs tell residents to call the City. Mark Arsenault, Recology (RSMC), responded, in no instance. Some residents did believe they were owed refunds, but CSRs shouldn't refer to the City. Will address issue with Customer Service.

Member Hardy wanted to know how improper placement issues were going to be addressed going forward. Mr. Arsenault responded currently drivers are physically moving carts to street. Driver's have tags that they will begin to use by placing on cart advising residents.

Chair Moura stated that he believes that people need to know "why" placement is important. Staff Devincenzi added that the Rethinker newsletter will be addressing this issue. In addition, another mailer will be sent out.

Vice Chair Moura requested adding Cart Return to outreach.

Member Gervais stated that Belmont is changing their street sweeping; request to add this info to outreach.

Member Nava also requested to be added since Burlingame is changing their street sweeping.

Member DeBry stated that the Roll out went well, however back yard service is not being handled and requested RSMC to resolve.

Member Fotu stated that Menlo Park call volumes have lowered; believes issues have been resolved. Requested contact numbers. Requested info on Compost events (SBWMA staff will follow up). Carts on same side instead of opposite side on different days, needs maps.

Chair Moura summarized that upcoming outreach is to include information regarding days of service opposite sides of streets due to efficiency and safety.

B. Update on South Bay Recycling Start-Up of Shoreway Facility Operations Effective 1/1/11

6. Staff Updates

- a) Final Update on Allied Contract Compliance
- b) Shoreway Construction Update
- c) Update on Recology Commercial Recycling Outreach Efforts
- d) Recycling and Outreach Programs Update
- e) Preview of Upcoming Board meetings

7. Board Member Comments

8. Adjourn-4:42pm

Next Regular meeting scheduled for February 24, 2011, San Carlos Library at 2 pm

Audio of this meeting can be found at www.rethinkwaste.org

DRAFT MINUTES

SOUTH BAYSIDE WASTE MANAGEMENT AUTHORITY
MEETING OF THE BOARD OF DIRECTORS
February 24, 2011 – 2:00 p.m.
San Carlos Library Conference Room A/B

1. **Roll Call _CTO 2:14pm**

In attendance – Belmont, Foster City, Menlo Park, Redwood City, San Carlos, and County of San Mateo.
Quorum not met. Business of meeting will be continued to March 24, 2011 Regular Board Meeting.

2. **Public Comment**

None

3. **Approval of Consent Calendar: CONTINUED TO MARCH 24, 2011**

Consent Calendar item(s) are considered to be routine and will be enacted by one motion. There will be no separate discussion on these items unless members of the Board, staff or public request specific items be removed for separate action. *Items removed from the Consent Calendar will be moved to the end of the agenda for separate discussion.*

- A. Adopt the January 27, 2011 BOD Meeting Minutes
- B. Approval of Quarterly Investment Report as of 12/31/10
- C. Resolution Approving Updated Conflict of Interest Code

4. **New Business:**

- A. Resolution Approving Mid-Year Budget Adjustments FY2011 **CONTINUED TO MARCH 24, 2011**
- B. Resolution Approving Change Order for Master Plan Phase 2 and 3 Construction Management Services **CONTINUED TO MARCH 24, 2011**

- C. Presentation of Video Contest Winners

Winners present

Group Category

First Place: Frisbee Studios (Video #1) – Titled: Remix Waste

Individual/Family Category

First Place: Do Your Part (Walikonis) Video # 7

Second Place: CartSmart We Love You! (Cinquini) Video # 2

Honorable Mention:

Welcome to CartSMART (Morey) Video # 3

A Moment with Mother Nature (Rosen) Video # 11

5. **Old Business:**

- A. Update on Rollout of New Collection Services Effective 1/1/11
- B. Update on South Bay Recycling Start-Up of Shoreway Facility Operations Effective 1/1/11
- C. Update on Mandatory Commercial Recycling

6. **Staff Updates**

- a) Shoreway Construction Update
- b) Update on Recology Commercial Recycling Outreach Efforts
- c) Recycling and Outreach Programs Update
- d) Preview of Upcoming Board meetings

7. **Board Member Comments**

Member Hardy stated compliments to the SBWMA staff on the roll out of the new services and their continuous efforts. Chair Moura echoed his comments

Member Boyd stated his gratitude to Carl Mennie of Allied/Republic for his hard work including the closeout of Allied site operations.

8. **Adjourn 2:48 pm - Next Regular meeting scheduled for March 24, 2011, San Carlos Library at 2 pm**



STAFF REPORT

To: SBWMA Board Members
From: Marshall Moran, Finance Manager
Date: March 24, 2011 Board of Director's Meeting
Subject: Quarterly Investment Report for the Quarter Ended December 31, 2010

Recommendation

It is recommended that the SBWMA Board review and accept the Quarterly Investment Report.

Analysis

The primary objective of the Investment Policy for the SBWMA is safety of principal, while meeting the cash flow needs of the JPA, through prudent investment of unexpended cash. As of December 31, 2010, the investment portfolio was in compliance with the Investment Policy. The portfolio contains enough liquidity to meet the next six months of expected expenditures by the Authority as well as by other third parties.

Fiscal Impact

The attached investment report indicates that on December 31, 2010, funds in the amount of \$22,578,570 were invested producing a weighted average yield of 1.28%.

Accrued interest earnings this quarter totaled \$76,503. As shown in the table below, the decrease in interest income is due to the decreased balance of the portfolio as compared with the prior quarter.

Below is a summary of the changes in the portfolio.

	Qtr Ended 12/31/10	Qtr Ended 09/30/10	Increase (Decrease)
Total Portfolio	\$ 22,578,570	\$ 30,918,719	\$ (8,340,149)
Wgtd Avg Yield	0.40%	0.47%	-0.07%
Interest Earnings	\$ 76,503	\$ 91,488	\$ (14,986)

The decrease in the total portfolio of \$8,340,149 is primarily related to payments from the bond proceeds project account related to the capital project costs offset by interest received last quarter.

A table comparison of the portfolio components has been provided below:

	12/31/10 Balance	% of Total	09/30/10 Balance	% of Total	Change over prior qtr
SM County Pool	\$ 2,060,200	9%	\$ 2,053,315	7%	\$ 6,884
LAIF	\$ 6,182,460	27%	\$ 6,174,485	20%	\$ 7,975
Bond Proceeds	\$ 14,335,911	63%	\$ 22,690,918	73%	\$ (8,355,008)
Total Portfolio	\$ 22,578,570	100%	\$ 30,918,719	100%	\$ (8,340,149)

Note: There may be minor differences in totals as individual amounts are rounded to the nearest dollar

The average yield of the portfolio excluding bond proceeds was 0.40%. The Local Agency Investment Fund (LAIF) is used as a benchmark, and the average LAIF yield for the quarter ending December 31, 2010, was 0.46%. The San Mateo County Pool average yield for the quarter was 1.17%.

Due to arbitrage restrictions, bond proceeds investments are not included in our LAIF rate comparison. As of December 31, 2010, the bond proceeds of approximately \$14.3 million were invested with the trustee in LAIF, Federal Home loan securities and other cash and short-term investments.

The Investment Advisory Committee, consisting of Jeff Maltbie, Interim City Manager of San Carlos, Brian Moura, Assistant City Manager of San Carlos, Michael Galvin, City Treasurer for San Carlos, and, Rebecca Mendenhall Acting Administrative Services Director, have reviewed this report before presentation to the Board.

Attachments

A – Investment Portfolio Summary for the Quarter Ended December 31, 2010

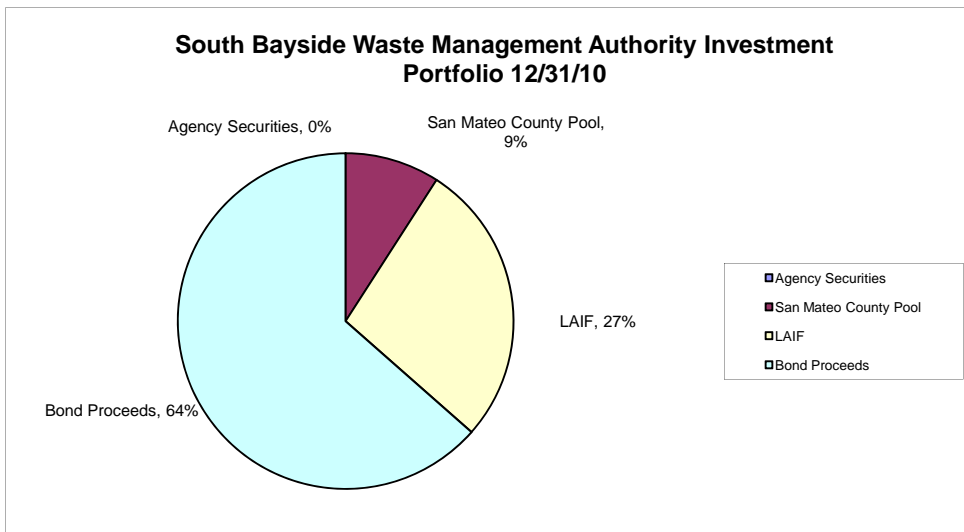
B – Historical Summary of Investment Portfolio

SOUTH BAYSIDE WASTE MANAGEMENT AUTHORITY

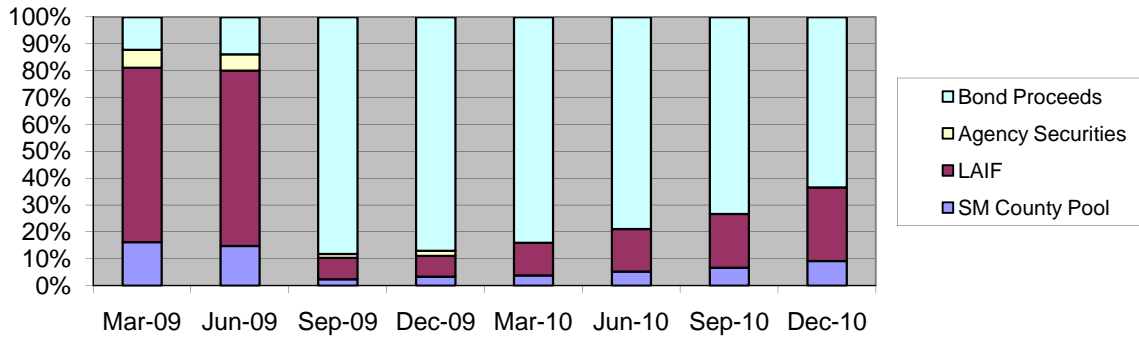
SUMMARY OF ALL INVESTMENTS
For Quarter Ending December 31, 2010

Category	Maturity		Weighted Average Interest Rate	HISTORICAL Book Value	GASB 31 ADJ Market Value
	Days	Months			
Liquid Investments:					
San Mateo County Investment Pool (COPOOL)	2		1.17%	2,060,200	2,060,200
Local Agency Investment Fund (LAIF)	1		0.46%	6,182,460	6,182,460
Total - Investments			0.637%	8,242,659	8,242,659
Bond Proceeds Accounts - Cash with Fiscal Agents					
BNY Western Trust - LAIF 2009 Project Fund Account			0.46%	8,096,976	8,096,976
BNY Western Trust - Dreyfus Cash Mgmt 670 Inv 2009 Project Fund Account			0.01%	425,382	425,382
BNY Western Trust - Dreyfus Cash Mgmt 670 Inv 2009A Reserve Fund Account			4.32%	4,288,385	4,288,385
BNY Western Trust - Dreyfus Cash Mgmt 670 Inv 2009A Payment Fund Account			0.87%	1,525,167	1,525,167
Total - Bond Proceeds Accounts			1.645%	14,335,911	14,335,911
GRAND TOTAL OF PORTFOLIO			1.277%	22,578,570	22,578,570

Total Accrued Interest this Quarter	76,503
Total Accrued Interest Fiscal Year to Date	167,991



South Bayside Waste Management Authority Historical Summary of Investment Portfolio



South Bayside Waste Management Authority Portfolio

	Mar-09	Jun-09	Sep-09	Dec-09	Mar-10	Jun-10	Sep-10	Dec-10
SM County Pool	2,410,579	2,422,086	1,685,963	1,690,785	1,694,971	2,048,690	2,053,315	2,060,200
LAIF	9,636,669	10,694,091	5,734,445	4,003,801	5,511,106	6,166,777	6,174,485	6,182,460
Agency Securities	1,001,250	1,001,250	1,001,250	1,001,250	-	-	-	-
Bond Proceeds	1,802,299	2,260,635	63,174,307	44,972,979	38,168,917	30,856,257	22,690,918	14,335,911
Grand Total	\$ 14,850,797	\$ 16,378,061	\$ 71,595,965	\$ 51,668,815	\$ 45,374,995	\$ 39,071,723	\$ 30,918,719	\$ 22,578,570



STAFF REPORT

To: SBWMA Board Members
From: Robert J. Lanzone, Legal Counsel
Date: March 24, 2011 Board of Director's Meeting
Subject: Resolution Approving SBWMA Electronic Communications Policy

Recommendation

It is recommended that the SBWMA Board of Directors approve Resolution No. 2011-02 attached hereto authorizing the following action:

- o Approval of the SBWMA Electronic Communications Policy as detailed in Exhibit A.

Analysis

The SBWMA, as a Joint Powers Authorities, is a separate entity from its Member Agencies. The Agency has an Employee Policies and Benefits Plan, as approved by the Board on March 26, 2009, containing some information relating to "Electronic Media and Monitoring," but not a separate and distinct policy on electronic communications. Staff has prepared such an Electronic Communications Policy (ECP) for Board consideration as contained in Exhibit A.

Background

A proposed ECP is attached to this report together with a Resolution for the Board to adopt and establish the ECP for the employees of SBWMA.

The ECP applies to all "Electronic Communications Resources" including the internet, voice-mail, cell phones, blackberry devices, iPhones, computers, etc. The ECP expressly indicated there are limited expectations of privacy for an employee using the SBWMA's electronic equipment. It allows that there may be monitoring of the equipment. The ECP set forth restrictions on personal use and provides examples of inappropriate use of agency electronic systems, such as using them to engage in recreational use, commercial activity or transmitting language or material that would create a hostile work environment.

The policy explains that use of the equipment and systems creates information and documents that are public records and with limited exemptions, is subject to disclosure in the event of a public records request. Retention of email related to the SBWMA's business, in any way, is required to be retained by the agency for two (2) years.

Fiscal Impact

None beyond copying cost and retention of records.

Attachments:

Resolution 2011-02

Exhibit A



RESOLUTION NO. 2011-02

RESOLUTION OF THE SOUTH BAYSIDE WASTE MANAGEMENT AUTHORITY BOARD OF DIRECTORS APPROVING AN ELECTRONIC COMMUNICATIONS POLICY

WHEREAS, The South Bayside Waste Management Authority has an existing Employee Policies and Benefits Plan adopted on March 26, 2009 containing limited information related to electronic communications; and

WHEREAS, staff has prepared a separate and distinct policy, as shown in Exhibit A, to address electronic communications; and

NOW, THEREFORE BE IT RESOLVED that the South Bayside Waste Management Authority hereby approves the South Bayside Waste Management Authority Electronic Communications Policy, Exhibit A hereto.

PASSED AND ADOPTED by the Board of Directors of the South Bayside Waste Management Authority, County of San Mateo, State of California on the this 24th day of March, 2011, by the following vote:

Agency	Yes	No	Abstain	Absent	Agency	Yes	No	Abstain	Absent
Atherton					Menlo Park				
Belmont					Redwood City				
Burlingame					San Carlos				
East Palo Alto					San Mateo				
Foster City					County of San Mateo				
Hillsborough					West Bay Sanitary Dist				

I HEREBY CERTIFY that the foregoing Resolution No. 2011-02 was duly and regularly adopted at a regular meeting of the South Bayside Waste Management Authority on March 24, 2011.

ATTEST:

Brian Moura, Chairperson of SBWMA

Cathy Hidalgo, Board Secretary

ELECTRONIC COMMUNICATIONS POLICY

Introduction

SBWMA (SBWMA or the Agency) encourages the use of electronic communications resources to share information in support of its mission of public service and to conduct its business. This policy governs all Electronic Communications Resources including, but not limited to, the Internet, E-mail, voice-mail, cellular telephones, pagers, personal digital assistants, smartphones, blackberry devices, computers/laptops, telecommunications, equipment, transmission devices, data processing or storage systems, servers, network, input/output and connecting devices, software, and documentation that supports electronic communications services ("Electronic Communications Resources").

The purpose of this policy is to inform SBWMA Employees of their rights and obligations regarding the use of electronic communications resources. This policy has been adopted by the Board of Directors to protect both SBWMA employees and SBWMA's interests as a whole.

Privacy Limits

Employees have a limited expectation of privacy when using SBWMA-owned electronic communications tools. All communications transmitted via the Agency's Electronic Communications Resources, whether or not related to personal or confidential matters, are subject to monitoring, at the Agency's discretion. The Agency may monitor communications transmitted via the Agency's Electronic Communications Resources in the ordinary course of business for purposes that include ensuring their reliability and security. The existence of passwords and "message delete" functions do not restrict or eliminate the Agency's ability to access electronic communications.

The California Public Records Act requires the Agency to disclose specified public records. In response to requests for such disclosure, it may be necessary to examine electronic communications records that users may consider to be personal to determine whether they are public records that are subject to disclosure.

Additionally, SBWMA may be required to produce information transmitted or stored on its Electronic Communications Resources pursuant to a court order, subpoena, or statute.

Monitoring of Use

All communications transmitted via SBWMA's Electronic Communications Resources, whether or not related to personal or confidential matters, are subject to monitoring at the Agency's discretion. The Agency monitors communications transmitted via the Agency's Electronic Communications Resources in the ordinary course of business for purposes that include ensuring their reliability and security.

Security

Electronic communications to recipients on systems outside of the Agency pass through systems and networks that are not managed by the Agency. The privacy and confidentiality of these messages is, therefore, not assured. Employees should assume that all transmissions over the Internet via E-mail or other means are publicly available information, which can be intercepted by individuals other than the intended recipient(s). To promote

security, employees should refrain from sharing passwords or other access codes with other individuals. Each SBWMA employee is responsible for actions conducted under his/her E-mail name or logged network or Internet use.

Right to Access Information

All Internet access and E-mail messaging is logged and considered public information unless it is specifically exempt, such as attorney-client privileged communications. SBWMA's Internet connection and E-mail network are the property of SBWMA and therefore are under the control of SBWMA management. E-mail messages are subject to management review and anytime, without prior consent. At no time should any employee access electronic systems files or information other than their own private, assigned, and public network directories.

Remote Electronic Communications Resource Access

Remote access to SBWMA Electronic Communications Resources is provided during non-scheduled work hours only if specific written pre-approval for overtime compensation is obtained from a supervisor. Exempt, salaried employees do not require this approval.

Incidental Personal Use

Electronic Communications Resources are provided by SBWMA to facilitate the performance of SBWMA work. Incidental personal use is secondary, and should not (i) interfere with SBWMA operation of Electronic Communications Resources; (ii) interfere with the user's employment or other obligations to SBWMA or (iii) burden SBWMA with noticeable incremental costs. Incidental use of SBWMA's Electronic Communications Resources should clearly indicate that the use is personal. Users of Electronic Communications Resources shall not give the impression that they are representing, giving opinions, or otherwise making statements on behalf of SBWMA unless appropriately authorized to do so. SBWMA is not responsible for any loss or damage incurred by an individual as a result of personal use of SBWMA's Electronic Communications Resources.

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Restrictions

The information sources accessible via the Internet are worldwide and constantly growing in kind and number. It is not possible for any Internet access provider to fully manage the types of information accessible by its systems and users, especially with regard to content limitations. Nonetheless, SBWMA reserves the right to restrict access to any data source, at its sole discretion. The restrictions do not constitute an implication of approval of other non-restricted sources.

Without exhausting all the possibilities, the following are examples of inappropriate use of SBWMA's Electronic Communications Resources:

1. Exposing others unwillingly, either through carelessness or intention, to material which is offensive, obscene or in poor taste. This includes information which could create an intimidating, offensive or hostile work environment;

2. Any use that may, for a reasonable person, create or further a hostile attitude or give offense on the basis of race, color, religion, national origin, citizenship, ancestry, marital status, gender, disability, age, veteran's status or sexual orientation;
3. Communicating confidential agency information to unauthorized individuals within or outside of SBWMA;
4. Sending messages or information which is in conflict with applicable law or SBWMA policies, rules or procedures;
5. Attempting to access unauthorized data or break into any SBWMA or non-SBWMA system;
6. Engaging in theft or the unauthorized copying of electronic files or data;
7. Performing acts that are wasteful of computing resources or that unfairly monopolize resources to the exclusion of others is prohibited. These acts include, but are not limited to: sending mass mailings or chain letters and creating unnecessary network traffic;
8. Intentionally misrepresenting one's identity for improper or illegal acts;
9. Engaging in unlawful activities;
10. Engaging in commercial activity or activity for financial gain, not under the auspices of SBWMA;
11. Engaging in recreational use of SBWMA's Electronic Communications Resources that interferes with the ability of the employee or other users to conduct SBWMA work. This includes, but is not limited to downloading or uploading software, games, or shareware. Employees are prohibited from downloading and using instant messenger (IM).

The above list is intended to provide an overview of examples of inappropriate and prohibited uses. This list is not inclusive of all prohibited usages, it is exemplary only.

Retention of Electronic Mail

Users of electronic mail (e-mail) should be aware of retention and public record status issues. SBWMA electronic backups of the e-mail system are now sufficient for the minimum retention of records under State law of 2 years. Thus, project correspondence and other SBWMA business records sent via e-mail are now copied electronically to a computer storage system. Users only should hold e-mail messages on their own computer for not more than 90 calendar days. Information in an e-mail message related to a current project or a policy-making decision, or other SBWMA business, should be retained electronically in the computer storage system.

Violation of this policy may result in disciplinary action, up to and including dismissal.



STAFF REPORT

To: SBWMA Board Members
From: Marshall Moran, Finance Manager
Kevin McCarthy, Executive Director
Date: March 24, 2011 Board of Director's Meeting
Subject: Resolution Accepting the Calendar Year 2010 Annual Financial

Recommendation

Staff recommends the Board approve the resolution No. 2011-03 attached hereto authorizing the following actions:

- o Accepting the South Bayside Waste Management Authority's annual unaudited Financial Report for Calendar Year 2010 as prepared by the SBWMA's audit firm, Maze & Associates

Analysis

As part of the 2009 Bond Indenture, the SBWMA is required to present unaudited calendar year Financial Reports to the bond rating agencies by May 1. These reports are limited to information that is required in the indenture and include the results of the bond covenant requirement tests. There are two tests – a break even test and a minimum debt coverage ratio. As specified in the indenture, capitalized interest which we have in 2010 is used to offset debt service making the debt coverage test inapplicable this year.

The financial reports, Table 4 and 5, of the South Bayside Waste Management Authority for calendar year ending December 31, 2010, have been prepared by the City of San Carlos Administrative Services Department and examined by the independent auditing firm of Maze & Associates and SBWMA staff. The firm believes that the financial reports were prepared in conformity with generally accepted accounting principles but are unaudited.

Overview of the Financial Reports

The Financial Report, Table 4, shows the operating results for calendar year 2010. When the bond proforma is restated to conform to the Financial Report, the actual operating results are approximately \$1,031,000 better than the bond proforma due to lower disposal expense on lower tons and lower 3rd party processing of commodities by Smurfit due to lower tons and lower rates than originally estimated.

The Financial Report, Table 5, shows that the bond covenants have been achieved. The Break Even test met the requirements of the bond indenture and the bond Debt Coverage test is inapplicable since there is no net interest expense to test.

Background

On July 23, 2009 the Board approved a resolution authorizing the issuance of solid waste enterprise revenue bonds Series 2009A (tax-exempt) and Series 2009B (taxable). The bond indenture requires annual financial reporting on a fiscal (audited) and calendar year (unaudited) basis.

Fiscal Impact

There is no fiscal impact associated with this item.

Attachments:

Resolution 2011-03

Bond Indenture Tables 4 and 5



RESOLUTION NO. 2011-03

RESOLUTION OF THE SOUTH BAYSIDE WASTE MANAGEMENT AUTHORITY BOARD OF DIRECTORS ACCEPTING THE CLANEDAR YEAR 2010 ANNUAL FINANCIAL STATEMENTS

WHEREAS, he South Bayside Waste Management Authority contracted with the audit firm of Maze & Associates to conduct a review of the Agency's financial records in accordance with Governmental Accounting Standards; and

WHEREAS, the financial statements for the calendar year ending December 31, 2010 as prepared by said firm have been completed; and

NOW, THEREFORE BE IT RESOLVED that the South Bayside Waste Management Authority hereby adopts the unaudited Annual Financial Report as prepared by Maze & Associates for the calendar year ending December 31, 2010.

PASSED AND ADOPTED by the Board of Directors of the South Bayside Waste Management Authority, County of San Mateo, State of California on the this 24th day of March 2011, by the following vote:

Agency	Yes	No	Abstain	Absent	Agency	Yes	No	Abstain	Absent
Atherton					Menlo Park				
Belmont					Redwood City				
Burlingame					San Carlos				
East Palo Alto					San Mateo				
Foster City					County of San Mateo				
Hillsborough					West Bay Sanitary Dist				

I HEREBY CERTIFY that the foregoing Resolution No. 2011-03 was duly and regularly adopted at a regular meeting of the South Bayside Waste Management Authority on March 24, 2011.

ATTEST:

Brian Moura, Chairperson of SBWMA

Cathy Hidalgo, Board Secretary

TABLE 4
SOUTH BAYSIDE WASTE MANAGEMENT AUTHORITY
UNAUDITED STATEMENT OF REVENUES, EXPENSES AND CHANGES IN NET ASSETS
FOR THE YEAR ENDED DECEMBER 31, 2010

OPERATING REVENUES	
Tip Fee Revenue	\$28,662,196
Sales of Recyclable Materials	9,045,865
Other	300,385
	<hr/>
Total Operating Revenues	38,008,446
OPERATING EXPENSES	
Operation & Administration	35,202,691
Franchise Fee-Transfer Station	1,265,450
Taxes	56,189
	<hr/>
Total operating expenses	36,524,330
OPERATING INCOME	1,484,115
NONOPERATING REVENUES	
Gain (loss) in sale of capital assets	(473,492)
Unclaimed funds	6,014
Investment Income	43,497
	<hr/>
Total Nonoperating Revenues	(423,981)
NET INCOME	1,060,134
NON-OPERATING EXPENSES	
Interest-2009A Bond	
Interest-2009B Bond	
	<hr/>
Total Non-Operating Expenses	
MODIFIED CHANGE IN NET ASSET ⁽¹⁾	1,060,134
RECONCILIATION TO NET ASSETS	
Reduction of Bond Liability	
Principal-2000 Bond	
Premium 2009A Reserve Fund FHLMC	11,255
Adjustments of Interest Accrual	
Depreciation Expense (non-cash)	(166,412)
Amount of Bond Issuance (non-cash)	(26,270)
Amount of Bond Arbitrage (non-cash)	
	<hr/>
TOTAL RECONCILIATION TO NET ASSETS	(181,427)
NET CHANGE IN NET ASSETS	878,707
Change in Net Assets per Financials Variance	N/A
NET ASSET AT BEGINNING OF YEAR	21,813,881
NET ASSET AT END OF YEAR	\$22,692,588

⁽¹⁾ Includes investment income and less interest expense
Source: Authority

See Independent Accountant's Compilation Report

TABLE 5
SOUTH BAYSIDE WASTE MANAGEMENT AUTHORITY
UNAUDITED CALCULATION OF DEBT SERVICE COVERAGE
FOR THE YEAR ENDED DECEMBER 31, 2010

<u>Revenue</u>	
Total Operating Revenues	\$38,008,446
Total Nonoperating Revenues	(\$423,981)
Total Revenues (from Table 4)	\$37,584,464
 Expenses	
O&M Cost	35,258,880
Debt Service ⁽³⁾	0
Franchise Fees	1,265,450
Total Expenses	36,524,330
Coverage (Total Revenues/Total Expenses) ⁽¹⁾	1.03
Operating & Non-operating Revenues	37,584,464
<i>less</i> O&M Expenses	35,258,880
<i>equals</i> Net Revenues	2,325,584
Debt Service ⁽³⁾	0
Coverage (Net Revenues/Debt Service) ⁽²⁾	See note (4) below
Ending Unreserved Fund Balance	\$7,531,267

(1) Required to be 1.0 or greater

(2) Required to be 1.4 or greater

(3) No debt debt service was reported because all interests on the Bonds incurred during calendar year 2010 were capitalized interest as defined in the in the Bond Indenture.

(4) Amount is undefined for year ended December 31, 2010. All interests paid on the Bonds were capitalized interest. As a result, there is no Debt Service.

Source: The Authority

See Independent Accountant's Compilation Report



STAFF REPORT

To: SBWMA Board Members
From: Kevin McCarthy, Executive Director
Marshall Moran, Finance Manager
Date: March 24, 2011 Board of Director's Meeting
Subject: Resolution Approving Agreement with HF&H Consultants to Review Allied Waste 2010 Collection and Shoreway Operations Rate Applications

Recommendation

It is recommended that the SBWMA Board of Directors approve Resolution No. 2011-04 attached hereto authorizing the following action:

- o Executive Director approval of a Professional Services Agreement with HF&H to Review Allied Waste 2010 closeout rate application for franchised Collection Services and Shoreway Operations with a not to exceed Agreement amount of \$57,945.

Analysis

This recommendation is based on HF&H's long standing and unique experience conducting the rate review work for the cost plus rate methodology in place under the now expired Member Agency franchise agreements with Allied Waste. The scope of work is to perform the 2010 closeout rate review of Allied Waste Services of San Mateo County (Allied) jurisdiction-based refuse, recyclable material, and plant material collection, processing, and disposal services; and, the Shoreway Recycling and Disposal Center Operations. The specific scope of work is included as **Exhibit A**.

This will be the final rate review for Allied Waste as their collection franchise agreements with Member Agencies and their Shoreway Operations Agreement with the SBWMA expired on December 31, 2010. The focus of the review is to reconcile projected 2010 Allied Waste expenses with actual results for 2010 per audited financials and expense details provided in the Allied rate submittal documents. Draft rate reports will be completed in July and brought to the July 28, 2011 Board meeting for review with final Allied rate documents considered for approval at the September 22, 2011 Board meeting. The final documents will provide actual balancing account surplus or deficits by Member Agencies with payout or payoff of these amounts within one year.

Background

On an annual basis the SBWMA conducts a rate review of all collection services provided by Allied for the 12 Member Agencies. The end result of the rate review process is a rate document that is approved by the SBWMA Board of Directors and transmitted to Member Agencies. The document provides rate recommendations, but ultimately the individual Member Agencies retain all responsibility and obligations for recommending and approving rates for their residential and commercial customers.

Concurrent with the rate review for collection services, a separate rate review is conducted of Allied's Shoreway operations. Since the SBWMA owns the Shoreway facility, it retains all responsibility and obligations for recommending and approving rates for this facility.

Fiscal Impact

The attached scope of work is for \$57,945 which is above and beyond the previously Board approved HF&H contract of \$140,000 for preliminary 2010 rate review work. The revised mid year budget for rate review work is \$182,000. Unspent funds from the rate review budget line item should be sufficient to cover the new HF&H scope of work.

Attachments:

Resolution 2011-04

Exhibit A



RESOLUTION NO. 2011-04

RESOLUTION OF THE SOUTH BAYSIDE WASTE MANAGEMENT AUTHORITY BOARD OF DIRECTORS AUTHORIZING EXECUTIVE DIRECTOR APPROVAL OF A PROFESSIONAL SERVICES AGREEMENT WITH HF&H TO REVIEW ALLIED WASTE 2010 CLOSEOUT RATE APPLICATION FOR FRANCHISED COLLECTION SERVICES AND SHOREWAY OPERATIONS

WHEREAS, the South Bayside Waste Management Authority (SBWMA) Board of Directors has considered entering into a Agreement with HF&H Consultants, LLC for the purpose of providing the following services:

Allied Waste Closeout Rate Review Services for 2010

NOW, THEREFORE, BE IT RESOLVED that the SBWMA Board of Directors approves the scope of work attached hereto as Exhibit A and the Executive Director is authorized to sign an Agreement.

PASSED AND ADOPTED by the Board of Directors of the South Bayside Waste Management Authority, County of San Mateo, State of California on the this 24th day of March, 2011, by the following vote:

Agency	Yes	No	Abstain	Absent	Agency	Yes	No	Abstain	Absent
Atherton					Menlo Park				
Belmont					Redwood City				
Burlingame					San Carlos				
East Palo Alto					San Mateo				
Foster City					County of San Mateo				
Hillsborough					West Bay Sanitary Dist				

I HEREBY CERTIFY that the foregoing Resolution No. 2011-04 was duly and regularly adopted at a regular meeting of the South Bayside Waste Management Authority on March 24, 2011.

ATTEST:

Brian Moura, Chairperson of SBWMA

Cathy Hidalgo, Acting Board Secretary

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Telephone: 925/977-6950
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Robert D. Hilton, CMC
John W. Farnkopf, PE
Laith B. Ezzet, CMC
Richard J. Simonson, CMC
Marva M. Sheehan, CPA

March 4, 2011

Mr. Kevin McCarthy
Executive Director
South Bayside Waste Management Authority
610 Elm Street, Suite 202
San Carlos, CA 94070

Subject: Proposal to Perform a Review of Allied's Final Compensation Application

Dear Mr. McCarthy:

HF&H Consultants (HF&H) is pleased to present this proposal to assist the South Bayside Waste Management Authority (SBWMA) by performing the review of Allied's application submittal reconciling 2010 actual expenses incurred to perform solid waste, recyclable material, and plant material collection, transfer, and disposal services (collectively referred to as Application). This letter briefly describes the background leading to this review, our scope of work, our fee estimate, and our proposed schedule.

This will be the thirteenth and final annual review of Allied's operations based on the current Collection and Transfer Station and Recyclery Operating agreements that were effective March 1, 2000 and ended December 31, 2010. During this period, the level of effort to conduct the review has varied based on the content of the Application and the ability of Allied management and staff to provide timely, complete and accurate support for its Application. Most notably, this year's review differs from all past reviews in that Allied will only be submitting actual results for a one-year period instead of a two-year period as was the case last year.

We have gone through each subtask performed during last year's review and reduced the projected hours to complete the tasks, where applicable. As a result, **the projected time necessary to complete the review has decreased by more than half**, from 786.5 hours to 338 hours and our fee estimate has similarly decreased from \$139,595 in 2010 to \$57,945 for this year's review. Most of the reduction is the result of the need to only focus on one year's worth of expenses and revenues; however, we have also made an attempt at being aware of the costs versus probable benefits of our work. Our tasks and fee estimate focus on areas which we anticipate would yield larger adjustments with the minimum of efforts. For example, our variance analysis and testing of invoices to verify the item is an allowable expense will focus on items which are greater than \$10,000 and/or 10% variance from actual expenses last year. We will focus our efforts first on verifying Allied has removed the non-allowable costs that they have habitually included, such as, groundwater remediation expenses, excess charitable contributions, miscalculation of general and administrative costs, etc. Secondly, we will verify Allied has properly excluded any transition-related expenses in excess of the previously negotiated capped amounts.

In addition, we recognize the economic difficulties the member agencies, the Authority, and rate payers are facing and will continue to face in the coming year; therefore, **we have not increased our hourly rates from 2010.**

Mr. Kevin McCarthy
March 4, 2011
Page 2 of 13

Of course we are open to discussing other potential cost savings measures if desired.

Scope of Work

Our Scope of Work includes those tasks contained in the Agreements between the SBWMA, its Member Agencies, and Allied, based conditions we expect, from prior experience, will be contained in the Application.

During the engagement, we will perform such management activities as preparing detailed work plans; monitoring the performance of tasks and revising the work plans as appropriate; reviewing analyses, interim and final work products; preparing status reports; and report to, and responding to questions from, the SBWMA and Allied.

We will perform a detailed review of the Applications including the following tasks:

Task 1 – Application Review

Subtask 1a: Completeness and Compliance Review

HF&H staff will review the Applications for completeness and compliance with the procedures contained in the Agreements between the SBWMA, its Member Agencies, and Allied. For example, we will review Exhibit D of the Collections Agreement and Exhibit H of the SRDC Agreement and verify that Allied the company has followed the guidelines outlined (i.e., Rate Application includes: operational information; audited financial statements; management representation letter, etc.). We will notify Allied management and the SBWMA if any areas of non-compliance are identified and we will request information necessary to bring the application into compliance.

Subtask 1b: Mathematical Accuracy and Logical Consistency

We will review the mathematical accuracy and logical consistency of the Applications to determine that the rate applications are mathematically correct, that the rows and columns of numbers add down and across as intended, and that the stated assumptions were in fact used in the projection calculations. Also to determine that the rate application is internally consistent and that summary schedules agree to the supporting schedules and worksheets.

Subtask 1c: Reconcile Rate Application to Allied's Financial Records

We will reconcile the Applications to Allied's 2010 audited financial statements and internal accounting system, including the reconciliation of franchised and non-franchised activities. This task is completed to verify that the rate application is supported by Allied's accounting system and by the financial statements audited by an independent certified public accountant(s). The report of the CPA provides a basis for reliance on Allied's financial statements as well as Allied's system of internal controls. Allied's accounting records are the basis for the rate application; therefore, accurate inclusion of information taken from the accounting records is paramount to the review of the rate application.

Mr. Kevin McCarthy
March 4, 2011
Page 3 of 13

In addition, we will review the 2010 audited financial statements for material changes that may impact the jurisdiction's balancing accounts and provide notes documenting the reading of the audited financial statements and any important issues contained therein.

[Note: To reduce the cost of the review, this task is assumed to be completed by Marshall Moran, the SBWMA's Finance Manager, with oversight and review of all work products by the engagement manager]

Task 2 – Variance Analysis

HF&H will review the high-level variance analysis prepared by Allied to determine explanations for large or unusual variances in actual results of collection and SRDC operations as compared to those anticipated in last year's review.

We will prepare a detailed variance analysis of each expense account by line-of-business and summarize the significant variances between: 1) last year's 2010 projections and actual 2010 results; 2) actual 2009 results and actual 2010 results. The summary of significant variances will be distributed prior to and for discussion at the kick-off meeting in Task 3.

Task 3 – Kick-off Meeting

Subtask 1a: Prepare for and Attend Kick-off Meeting

We will meet once with the SBWMA and Allied staff at a kick-off meeting to:

- i. Introduce key members of the SBWMA staff, Allied management and HF&H Consultants.
- ii. Confirm the engagement scope and schedule.
- iii. Discuss key issues discovered during the conduct of Tasks 1 and 2 above.
- iv. Identify and discuss key compensation issues which may affect the analysis.
- v. Finalize the schedule.

Task 4 – Revenue Review

Subtask 4a: Review Actual and Projected Collection Revenues

HF&H will determine the accuracy of actual revenue and the reasonableness of projected revenue (rate revenue and curbside recycling payments from the State), overall and as allocated among the Member Agencies.

We will review copies of Allied's "Summary of Revenues by City Code by Month" and the "Revenues by City Code" reports for 2010 (commercial & residential) with documentation of mathematical testing,

Mr. Kevin McCarthy
 March 4, 2011
 Page 4 of 13

agreement to accounting system reports as noted, and cross-referenced to the worksheets recalculating projected revenue.

Specifically, we will review Allied's schedule documenting its allocation of the curbside recycling payments among the Member Agencies, explaining the method used. We will verify the revenue allocated ties to the actual revenue received from the State.

Subtask 4b: Review Actual and Projected SRDC Revenue

HF&H will determine the accuracy of actual revenue and tonnage and the reasonableness of projected revenue and tonnage overall and as allocated among the franchised and non-franchised operations. Specifically, we will prepare a schedule of actual 2010 revenue and tonnage by franchised and non-franchised operations referenced to Allied's 2010 P&L reconciliation and tie the tons to Allied's "Green Book." We will verify Allied properly charged the Board-approved tip fees.

We will prepare a schedule documenting the historical incoming tonnage by service type from actual 2001 through the present reflecting an analysis of the percentage changes in tonnage on a yearly basis.

[Note: To reduce the cost of the review, this task is assumed to be completed by Marshall Moran, the SBWMA's Finance Manager, with oversight and review of all work products by the engagement manager]

Task 5 – Expense Review

Subtask 5a: Review Operating Insurance Expenses

We will review Allied's 2010 general ledger operating insurance account entries and verify Allied's requested compensation does not include non-allowable costs identified in Exhibit D and Exhibit H of the collection and operating agreements, respectively.

Specifically, we will determine the reasonableness of Allied's 2010 actual operating insurance costs including group, worker's comp, vehicle, and liability expenses. We will request a listing of each claim to verify the claim is attributed to an SBWMA-related employee. **We will review Allied's estimated expenses to be incurred after December 31, 2010 for claims initially filed prior to December 31, 2010. We will compare the new estimate to Allied's previous estimate of approximately \$600k. We will seek explanation for significant variances.**

We will document and review Allied's corporate headquarters' method for assigning insurance costs to San Mateo Scavenger.

Subtask 5b: Health and Welfare Expense

We will review Allied's calculation of their anticipated obligation to the Teamsters Benefit Trust for the January 2011 payment (for December 2010 coverage) of the Allied employees not hired on to continue

Mr. Kevin McCarthy
March 4, 2011
Page 5 of 13

providing services with Recology. We will verify the personnel listed were in fact not hired and that when they were initially hired, the first health and welfare payment was in fact paid one month in arrears.

Subtask 5c: Transition-Related Expenses

We will review Allied's general ledger expense accounts to verify they have properly excluded those pre-approved transition related expenses (e.g., costs related to the delivery and exchange of residential containers prior to the January 1, 2011 transition, commercial container maintenance costs) in excess of the capped amounts agreed to by the Executive Director and the SBWMA Board.

We will verify Allied's requested compensation for the operation of the Transfer Station includes some sort of credit/cost savings related to ceasing operations early on the last day of operations prior to South Bay Recycling taking over. As a result, South Bay Recycling was required to begin operations one day early and incurred additional costs as a result. We will review Allied's calculation, if any, of the credit/cost savings provided to the SBWMA for reasonableness and accuracy. If Allied has not included such a credit/cost savings, we will meet and confer with SBWMA staff to determine a reasonable credit and discuss the agreed-upon calculation with Allied management.

Subtask 5d: Review Maintenance and Supervisory Expense Allocations

We will review Allied's 2010 general ledger supervisory account entries and verify Allied's requested compensation does not include non-allowable costs identified in Exhibit D and Exhibit H of the collection and operating agreements, respectively.

Specifically, we will compare Allied's actual 2010 supervisory costs to 209's actual allowable supervisory costs from last year's rate review and determine if the expense is reasonable and that G&A expenses have been removed.

We will verify supervisory expenses have been correctly allocated to non-SBWMA-franchised operations (i.e., Half Moon Bay, Pescadero, etc.). We will verify maintenance expenses have been correctly allocated to non-SBWMA-franchised operations (i.e., BDBS operations, street sweeping operations, Transfer Station operations, Ox Mountain Landfill operations).

Subtask 5e: Review Depreciation

We will review Allied's 2010 general ledger depreciation account entries and verify Allied's requested compensation does not include non-allowable costs identified in Exhibit D and Exhibit H of the collection and operating agreements, respectively.

We will review a copy of Allied's asset and depreciation schedule with appropriate tick marks agreeing the depreciation expense to the rate application and documenting the mathematical testing.

Mr. Kevin McCarthy
March 4, 2011
Page 6 of 13

Subtask 5f: Review General and Administrative Expenses

We will review Allied's 2010 general ledger G&A account entries and verify Allied's requested compensation does not include non-allowable costs identified in Exhibit D and Exhibit H of the collection and operating agreements, respectively. Specifically, we will determine that the G&A expenses as a percentage of revenue are consistent with prior years and that the allocation of G&A expenses to non-SBMWA operations and SRDC operations are reasonable and appropriate.

As discovered in prior years, we will test individual entries made to Allied's G&A general ledger accounts to identify (and disallow) the non-allowable expenses (e.g., fines and penalties, charitable contributions, political donations).

Subtask 5g: Review Profit and Overhead Expenses

HF&H will verify that Allied's calculation of its allowable profit and overhead expenses have been calculated in accordance with the previously agreed upon methodology which was documented in a letter from Allied to the SBWMA in 2008.

Specifically, we will verify overhead expenses at the Transfer Station are the lesser of: 1) 3.5% of the revenue received at the Transfer Station and MRF (including Smurfit revenue) or 2) the cap amount of \$1,385,000 (adjusted annually by the change in CPI). In previous years, Allied has calculated their allowable overhead based on receiving 100% of the capped amount provided for in the Operating Agreement; however, during both years, 3.5% of the projected revenue at the Shoreway Facility is less than the cap amount (after including Smurfit commodity revenues per a negotiated agreement between the Executive Director and Allied Management with the Board's approval).

Subtask 5h: Review Collection Disposal Expenses

We will review Allied's 2010 general ledger disposal account entries and verify Allied's requested compensation does not include non-allowable costs identified in Exhibit D and Exhibit H of the collection and operating agreements, respectively. Specifically, we will determine the accuracy, and consistency with prior years, of reported tonnage collected and delivered to the SRDC and Ox Mountain Landfill. We will verify that the collection application reflects the disposal/processing fees in effect at the time the materials was delivered to the SRDC.

We will verify Allied has properly allocated disposal tonnages to each member agency in accordance with the established methodology. We will prepare a disposal cost variance analysis (2009 actual vs. 2010 actual, 2010 projected last year vs. 2010 actual) with explanation for all significant variances.

Subtask 5i: Review SRDC Disposal Expenses

We will review Allied's 2010 general ledger disposal account entries and verify Allied's requested compensation does not include non-allowable costs identified in Exhibit D and Exhibit H of the collection and operating agreements, respectively. Specifically, we will reconcile the SRDC's incoming tons to the

Mr. Kevin McCarthy
March 4, 2011
Page 7 of 13

outgoing tons, reconcile the outgoing tons and the tons received by Ox Mountain, Newby Island, and Zanker Road and to verify the disposal cost per ton. We will verify the current yard waste tonnage and that the disposal cost per ton includes transportation labor and vehicle expense. We will verify that organic tons are reported correctly.

We will request and review a copy of Allied's summary showing monthly tonnage and disposal costs for 2010 with a calculation of the effective disposal rate per ton and any adjustments by Allied as noted.

We will request and review a copy of Allied's Ox Mountain tonnage reports for the SRDC for 2010. We will review Allied's disposal expense assumptions and tick marks agreeing the assumptions to the SRDC rate application.

[Note: To reduce the cost of the review, this task is assumed to be completed by Marshall Moran, the SBWMA's Finance Manager, with oversight and review of all work products by the engagement manager]

Subtask 5j: Review BDBS Expenses

HF&H will review Allied's actual BDBS 2010 compactor tonnages and pull charges for reasonableness. We will verify the per-pull charge has been calculated in accordance with the agreed-upon methodology developed during the 2006 rate review.

We will verify the reasonableness of the time spent to collect compactor boxes from franchised customers and verify Allied did not double count the pre- and post-trip time as was found in years past.

Subtask 5k: Review Franchise Fee Expenses

We will review Allied's 2010 general ledger franchise fee account entries and verify Allied's requested compensation does not include non-allowable costs identified in Exhibit D and Exhibit H of the collection and operating agreements, respectively. Specifically, we will evaluate the reasonableness of collection revenue franchise fees overall and by jurisdiction. We will determine that the franchise fee percentage charged agrees to the percentage approved by each jurisdiction.

Through communications with each member agency and discussions with Allied, we will prepare a current list of jurisdictional franchise fee rates, referenced to Allied's rate application assumptions and documentation of comparison to the prior year rates and verify Allied correct calculation and paid the fees to the respective Member Agencies.

Subtask 5l: Review of Collection Cost Allocators

HF&H will determine, by review of supporting documentation, the accuracy and reasonableness of the factors (allocators) used to allocate the expenses among the various jurisdictions.

Mr. Kevin McCarthy
March 4, 2011
Page 8 of 13

We will request and review a copy of Allied's schedule of allocators, with documentation of mathematical testing and agreed to supporting documentation.

We will prepare a variance analysis comparing each jurisdiction's allocation percentages from the prior year to the current year. We will investigate and request explanations from Allied for significant variances.

Subtask 5m: Calculate SRDC's Projected Revenue Shortfall/Surplus

We will calculate the actual 2010 revenue shortfall or surplus (which shall include cumulative balancing account from prior years), including a bullet point summary explaining the reasons for the shortfall or surplus.

Documentation and Presentation of Our Findings and Recommendations

Task 6a – Communicate Preliminary Findings

We will prepare and review our work papers documenting the results of our analysis and our preliminary findings based on the results of our review described above. We will prepare a summary of recommended adjustments. We will meet with the SBWMA staff and Allied management to review our preliminary findings and receive their comments and any additional information.

Task 6b – Revise Preliminary Findings and Recommendations (if necessary)

Based on comments and/or additional information provided at the meeting with the SBWMA staff and Allied management in Task 6a, we will perform additional analyses and adjust our preliminary findings (if warranted) to ensure that all matters have been satisfactorily reviewed and consensus has been achieved with Allied and the SBWMA staff.

Task 6c – Prepare Draft Report

We will prepare a draft report of our findings and recommendations in substantially the same format as last year and review it with both the SBWMA staff and Allied to ensure that there are no errors, that all matters have been satisfactorily addressed, and that the report effectively communicates our findings and recommendations.

This draft report basically functions as a working document intended to illicit the SBWMA staff's comments and direction for preparing a report for the SBWMA Board.

Task 6d – Present Draft Report

We will prepare a presentation and present the draft report to the SBWMA Member Agencies at the July Board meeting and be available at that meeting to answer questions.

Mr. Kevin McCarthy
March 4, 2011
Page 9 of 13

Task 6e – Final Negotiations/Revisions (if necessary)

We will meet and confer with SBWMA and Allied management to negotiate final revisions to their 2010 compensation, member agency balancing accounts, and/or the SRDC balancing account, as appropriate.

Task 6f – Prepare and Present Final Report to SBWMA Board

Based on the discussions/negotiations from Task 6e, if any, we will revise the report as appropriate, and issue the final report. We will present the final report to the SBWMA Member Agencies at the September Board meeting and be available at that meeting to answer questions.

Task 7 – Engagement Management

We will prepare and amend detailed work plans, monitor engagement progress, and provide sufficient resources to ensure timely completion of the engagement, review analytical results and interim findings, and respond to questions regarding the progress of the engagement and other issues.

Limitations

The tasks described above are substantially different in scope than an examination of Allied's financial statements in accordance with Generally Accepted Auditing Standards. An independent auditing firm performs such an examination.

HF&H will base our review and recommendations on Allied's historical financial and operational records; on SBWMA board actions, Member Agency council/board actions; recent trends; and management's plans and assumptions regarding future events.

It is important to remember that our review includes the evaluation of projections. Actual results of operations will usually differ from projections, because events and circumstances frequently do not occur as expected, and the difference may be material. We will not update our report for such changes, subsequent to its issuance.

Schedule

Based on Allied's submission of its Application on April 1, 2011, we anticipate beginning our fieldwork immediately, presenting our draft report to the SBWMA by July 1, 2011, and presenting the report to the SBWMA Board at their July 28, 2011 meeting.

Recognizing that we rely upon Allied for the timely preparation of documents and response to our questions, we plan to perform this engagement in accordance with the following schedule:

Mr. Kevin McCarthy
 March 4, 2011
 Page 10 of 13

Proposed Schedule

Key Milestones	Deliverable	Completion Date (week ending)
Task 1 Complete Application Review (assumes receiving application by April 1, 2011) - Completeness and compliance - Mathematical accuracy - Reconciliation to financial records		April 8, 2011
Task 2 Variance Analysis	- Summary of projected versus actual results - Preliminary list of areas	April 8, 2011
Task 3 Kick-off meeting	- Kick-off Agenda - Finalized Schedule	April 13, 2011
Task 4 Complete Revenue Review	Summary of Recommended Adjustments (to be presented during Task 6a)	April 29, 2011
Task 5 Complete Expense Review	Summary of Recommended Adjustments (to be presented during Task 6a)	May 13, 2011
Task 6a Meet with SBWMA Staff and Allied Management to Review Adjustments	o Summary of Recommended Adjustments (<u>Distributed by June 3, 2011</u>) o Meeting Agenda	June 10, 2011
Task 6b Perform Additional Analysis to Achieve Consensus with Allied re Adjustments	Revised Summary of Recommended Adjustments	June 17, 2011
Task 6c Prepare Draft Report for Review by SBWMA and Allied Staff	Draft Report	July 1, 2011
Task 6d Present Draft Report to SBWMA Board	PowerPoint Presentation	July 28, 2011
Task 6e Revise Draft Findings/Final Negotiations	Revised Summary of Recommended Adjustments	August 26, 2011
Task 6f Revise Draft Report and Present Final Report to SBWMA Board	Final Report	September 22, 2011

Staffing

The principal consultants who comprise our engagement team are recognized experts in the performance of independent financial and operations reviews of solid waste management companies, on behalf of municipal agencies throughout the western United States. They are well known to many of the SBWMA board members. Of particular importance to the SBWMA is that:

- They are knowledgeable of Allied's operations and financial records having participated in the review for the past several years;

Mr. Kevin McCarthy
March 4, 2011
Page 11 of 13

- They have participated in both the negotiations and administration of the current contracts between Allied and the SBWMA and its Member Agencies;
- They participated as part of the negotiating and financing team for the acquisition of the SBWMA facilities from Allied; and
- They are participating in ongoing matters related to the SBWMA and its member agencies.

The benefits from this independence, knowledge, and experience to the SBWMA and its Member Agencies are:

- **Credibility:** Because HF&H, uniquely, provides financial and management consulting services only to municipal agencies, there is no apparent or real conflict of interest. In a time of dramatic ethical lapses in the auditing and consulting professions, the value of this standard may be higher than ever before.
- **Cost/Effectiveness:** HF&H has specialized knowledge of (1) the contracts' obligations; (2) the rate review process; (3) Allied's operations and records; and (4) the SBWMA's plans. This special knowledge allows us to understand what needs to be done during the review, how to do it correctly, and the most efficient manner for its performance.
- **Industry Standards:** Having performed more than 800 solid waste management consulting engagements on behalf of more than 250 municipal agencies reviewing the operations and financial results of all of the publicly traded and most of the privately owned solid waste management companies, as well as most of the municipal solid waste operations in California, we can evaluate the necessity and reasonableness of Allied's requested compensation.

Robert Hilton – Engagement Director

Mr. Hilton, a Certified Management Consultant, is well known to the SBWMA board and Member Agencies, having assisted them in similar roles for more than 20 years. He is one of the founders of HF&H and has served as its president since its founding. He has extensive experience in the areas of solid waste financial and operations planning, financial feasibility studies, service procurements and negotiations, facility acquisitions, operations and financial evaluations, and litigation consulting and expert witness testimony. Prior to founding HF&H, Mr. Hilton directed Price Waterhouse's local government consulting practice in northern California, was the Solid Waste Manager for the City and County of San Francisco, served as the Director of Finance and Administration for San Francisco's \$2 Billion Clean Water Construction Program, and was the Director of the Office of Management and Budget for the County of Santa Clara.

As Engagement Director, he will be responsible for the satisfaction of the SBWMA board and the Member Agencies with the engagement. In this regard, he will:

- Attend all key meetings with the SBWMA, its Member Agencies and Allied; and,
- Monitor performance against the work plan and schedule through the timely and frequent review of interim and final work papers and reports.

Mr. Kevin McCarthy
March 4, 2011
Page 12 of 13

Rick Simonson – Engagement Manager

During Mr. Simonson's ten years with HF&H, besides being the engagement manager during last year's review and having performed a wide range of analytical tasks during the last ten rate reviews for the SBWMA, he has performed as an engagement manager on rate review projects for the City of Livermore, the Marin Franchisors Group (a joint powers authority comprised of five jurisdictions), the Central Contra Costa Waste Management Authority (a joint powers authority comprised of six jurisdictions) and the City of Vallejo. In addition, Mr. Simonson has performed as an engagement manager for other HF&H projects, such as procurements, rate studies, and other financial analyses. Mr. Simonson's primary responsibility will be to manage the review of Allied's Collection operations, which shall include the following:

- Attend all meetings with the SBWMA, its Member Agencies and Allied;
- Draft the detailed work plan for the review of Allied's Collection operations and the Transfer Station/Recyclery operations, in compliance with the various contractual obligations and procedures;
- Monitor performance against the work plan and schedule through the daily review of tasks by staff assigned to the engagement;
- Perform analyses of Allied's Collection and/or Transfer Station and Recyclery operations, as needed; and
- Review the draft and final reports based on our findings and recommendations.

Colleen Costine, Senior Associate, Lead Analyst

Colleen Costine, a Senior Associate with HF&H and former Allied district and assistant district controller, will serve as lead analyst. Ms. Costine has been the lead analyst for the past four rate reviews for the SBWMA. As a controller with Allied, Ms. Costine was responsible for implementing the company's accounting policies and procedures, including the quarterly review of all balance sheet accounts for four transfer stations, two landfills, one recycling facility, and seven hauling companies, following up on unusual variances from prior quarter and prior year.

Ms. Costine has been involved in the preparation of rate applications for several Allied divisions. The process included the preparation of the rate application package as well as working with the outside consultants during the review.

Mr. Kevin McCarthy
March 4, 2011
Page 13 of 13

Additional Staff

Mr. Simonson will be assisted by other staff in the gathering and analysis of data under his direct supervision.

Fee Estimate and Reporting

Our fees are based on an estimated 338 hours to perform the tasks described above by HF&H staff assigned at their standard hourly billing rates. We propose to perform this engagement for a not-to-exceed fee of \$57,945 (see Exhibit A), including fees and out-of-pocket expenses for local travel.

If fewer hours than budgeted are required, we will bill you the lesser amount.

* * * * *

We sincerely appreciate the opportunity to be of continued service to the SBWMA. We value our relationship, and we will continue to strive to provide the best value to the members and their ratepayers.

Very truly yours,

HF&H Consultants, LLC

Richard J. Simonson, CMC
Vice President

Attachment: Fee Estimate

cc: Bob Hilton, HF&H

SBWMA
Review of Allied's Final Compensation Application
Fee Estimate

		SBWMA - Final Allied Application Review					SBWMA	Grand
		HF&H STAFF						Total
<u>Task</u>	<u>Description</u>	<u>Hilton</u>	<u>Simonson</u>	<u>Costine</u>	<u>Analyst</u>	<u>Admin</u>	<u>Staff</u>	<u>N/A</u>
		Hourly Rates						
		\$245	\$225	\$175	\$125	\$90	\$0	
Task 1 - Application Review								
1a	Completeness & Compliance Review		0.5				4	4.5
1b	Math Accuracy & Logical Consistency		0.5				4	4.5
1c	Reconciliation to P/L & Audited Statement		1				8	9
Subtotal Hours		0	2	0	0	8	8	18
Fees \$		\$ -	\$ 450	\$ -	\$ -	\$ 720	\$ -	\$ 1,170
Task 2 - Variance Analysis								
Subtotal Hours		0	6	4	8	0	8	26
Fees \$		\$ -	\$ 1,350	\$ 700	\$ 1,000	\$ -	\$ -	\$ 3,050
Task 3 - Kick-off Meeting								
Subtotal Hours		4	6	4	0	0	0	14
Fees \$		\$ 980	\$ 1,350	\$ 700	\$ -	\$ -	\$ -	\$ 3,030
Task 4 - Revenue Review								
4a	Collection Revenue		2	10		8		20
4b	SRDC Revenue		2	2		8	8	12
Subtotal Hours		0	4	12	0	8	8	32
Fees \$		\$ -	\$ 900	\$ 2,100	\$ -	\$ 720	\$ -	\$ 3,720
Task 5 - Expense Review								
5a	Operating Insurance (Workers Compension)		1	8	6			15
5b	Health & Welfare Expenses		4					4
5c	Transition-Related Expenses		8	4	4			16
5d	Supervisory Allocations		0.5	2		2		4.5
5e	Depreciation		0.5	2				2.5
5f	G&A - Allowed & Allocations		3	6				9
5g	Profit & Overhead		2					2
5h	Disposal - Collections		6		6			12
5i	Disposal - SRDC		1				8	9
5j	BDBS		2			4		6
5k	Franchise and Other Agency Fees		6	2				8
5l	Allocators		2		4			6
5m	Calculate Allied's SRDC Shortfall/Surplus		6	2				8
Subtotal Hours		0	42	26	20	6	8	102
Fees \$		\$ -	\$ 9,450	\$ 4,550	\$ 2,500	\$ 540	\$ -	\$ 17,040
Task 6 - Document Findings and Recommendations								
6a	Meet and Communicate Preliminary Findings	4	6	4				14
6b	Revise Preliminary Findings/Negotiations		4	8	4			16
6c	Deliver Draft Reports to SBWMA and Allied	6	18	22		6		52
6d	Present Draft Reports to SBWMA Board	3	6			1		10
6e	Revise Draft Findings/Final Negotiations	6	8	4				18
6f	Prepare and Present Final Reports	6	8	4		4		22
Subtotal Hours		25	50	42	4	11	0	132
Fees \$		\$ 6,125	\$ 11,250	\$ 7,350	\$ 500	\$ 990	\$ -	\$ 26,215
Task 7 - Engagement Management								
Subtotal Hours		2	6	2	2	2	0	14
Fees \$		\$ 490	\$ 1,350	\$ 350	\$ 250	\$ 180	\$ -	\$ 2,620
Total Hours		31	116	90	34	35	32	338
Fees		\$ 7,595	\$ 26,100	\$ 15,750	\$ 4,250	\$ 3,150	\$ -	\$ 56,845
							Out-of-Pocket Expenses	1,100
							Total	\$ 57,945



STAFF REPORT

To: SBWMA Board Members
From: Cliff Feldman, Recycling Programs Manager
Hilary Gans, Facility Operations Manager
Date: March 24, 2011 Board of Directors Meeting
Subject: Receipt of Recology and SBR Monthly Reports

Recommendation

This is an informational report and no action is necessary.

Analysis

Recology San Mateo County (RSMC) and South Bay Recycling (SBR) are required to submit monthly reports. Both companies submitted their first two reports of 2011 on time. These monthly reports are due 15 days after the end of each month. RSMC's January and February reports are attached.

SBWMA staff continues to work with SBR in the development of the Monthly Report format and the company has yet to provide its Monthly Report in a format that meets the requirements of the Operations Agreement. Notice has been sent to the company that the March Monthly Report must be submitted (and January and February resubmitted) in a format approved by Staff by April 15, 2011, otherwise liquidated damages may be imposed.

It's important to note that the tonnage information presented in RSMC's report is derived from data compiled by SBR as the Shoreway Environmental Center facility operator. Therefore, regarding the reporting of tonnage, the RSMC and SBR reports are redundant. In addition, the SBR report provides details on the transfer station and buy-back center activities, thus this report is more comprehensive from a tonnage perspective than the RSMC report which is limited to tons collected by RSMC. However, RSMC's report also includes a monthly update on various operations and call center complaint/inquiry related metrics.

Background

Article 9, section 9.05 of the Member Agencies Franchise Agreement(s) with RSMC require the company to prepare and submit a monthly report. Similarly, Article 8, section 8.07 of the Operations Agreement between the SBWMA and SBR requires the company to submit a monthly report. The guidelines and reporting requirements for each company are specified in their respective Agreements.

Attachments:

Attachment A - Recology January 2011 Monthly Report
Attachment B - Recology February 2011 Monthly Report

Recology Monthly Report

Agenda Item 3G

INCLUDES:

- ◆ MONTHLY REPORT FOR JANUARY 2011
- ◆ MONTHLY REPORT FOR FEBRUARY 2011

Recology San Mateo Update



MONTHLY REPORT TO THE SBWMA
FOR JANUARY 2011

Submitted February 15, 2011



February 15, 2011

Kevin McCarthy
Executive Director
SBWMA/RethinkWaste
610 Elm Street, Suite 202
San Carlos, CA 94070

Dear Mr. McCarthy:

Enclosed is a copy of the Recology January, 2011 monthly report to the SBWMA. Recology will send electronic copies to each jurisdiction.

In accordance with the requirements of Section 9.04 B of the Agreement, the undersigned hereby certifies, under penalty of perjury, that the report submitted herewith is true and correct to the best knowledge of the undersigned after reasonable inquiry.

If you should have any questions or require additional information, please call me at (650) 598-8243.

Sincerely,

A handwritten signature in black ink that reads 'Mario Puccinelli'.

Mario Puccinelli
General Manager

cc: Cliff Feldman
Marshall Moran



RECOLOGY SAN MATEO COUNTY

MONTHLY REPORT TO THE SBWMA

**For
JANUARY 2011**

**Submitted
FEBRUARY 15, 2011**



JANUARY 2011 MONTHLY REPORT

TABLE OF CONTENTS

	Page
A. Definitions	ii - iii
B. Summary	iv
C. Tonnage Summary	1 - 14
D. Inquiry, Service Request and Complaint Data	15
E. Call Center Data and Quality Assurance Calls Made	16
F. On-Site Customer Assessments, Visual Audits, and Recycling Tote-Bag Delivery Information	17



JANUARY 2011 MONTHLY REPORT

DEFINITIONS OF WASTE TYPES INCLUDED ON THE TONNAGE SUMMARY REPORT

Commercial Solid Waste – Franchised solid waste collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Commercial Recycling – Franchised recyclable materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Commercial Organics – Franchised organic materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Solid Waste – Franchised solid waste collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Recycling – Franchised recyclable materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Organics – Franchised organic materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Solid Waste – Franchised solid waste collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Recycling – Franchised recyclable materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Organics – Franchised organic materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Solid Waste – Franchised solid waste collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Recycling – Franchised recyclable materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Organics – Franchised organic materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.



JANUARY 2011 MONTHLY REPORT

SUMMARY

Total commercial solid waste tonnage collected:	9,907.08
Total commercial recyclables tonnage collected:	1,707.74
Total commercial organics tonnage collected:	1,632.69
Total residential solid waste tonnage collected:	5,601.77
Total residential recyclables tonnage collected:	4,298.90
Total residential organics tonnage collected:	6,653.64
Overall Calculated Diversion rate:	47.96%
Commercial Diversion rate:	25.22%
Residential Diversion rate:	66.16%
Number of inquiries, service requests and complaints received:	14,120
Number of Customer Service calls received:	56,085
Average Hold Time for Customer Service calls:	117.34 seconds
On-site customer assessments and visual audits conducted:	27
Quality Assurance Program contact calls initiated:	204

Recology San Mateo County
 Monthly Tonnage Report
 Rate Year 2011
 Summary

Member Agency/Type	Data Source	January			Net Tons
		Tons Collected	Contamination Percentage	Contamination Tonnage	
ATHERTON					
Commercial					
Commercial Solid Waste	RSMC	63.11		0.00	63.11
Commercial Recycling	RSMC	12.83	0.00%	0.00	12.83
Commercial Organics	RSMC	59.18	0.00%	0.00	59.18
Subtotal - Disposed		63.11		0.00	63.11
Subtotal - Diverted		72.01		0.00	72.01
MFD					
MFD Solid Waste	RSMC	0.00		0.00	0.00
MFD Recycling	RSMC	0.00	0.00%	0.00	0.00
MFD Organics	RSMC	0.00	0.00%	0.00	0.00
Subtotal - Disposed		0.00		0.00	0.00
Subtotal - Diverted		0.00		0.00	0.00
Roll-Off					
	RSMC	0.00		0.00	0.00
Roll-Off Recycling	RSMC	0.00	0.00%	0.00	0.00
Roll-Off Organics	RSMC	0.00	0.00%	0.00	0.00
Subtotal - Disposed		0.00		0.00	0.00
Subtotal - Diverted		0.00		0.00	0.00
Residential					
Residential Solid Waste	RSMC	243.60		0.00	243.60
Residential Curbside Recycling	RSMC	131.73	0.00%	0.00	131.73
Residential Curbside Organics	RSMC	634.84	0.00%	0.00	634.84
Subtotal - Disposed		243.60		0.00	243.60
Subtotal - Diverted		766.57		0.00	766.57
Member Agency Vehicles					
Member Agency Solid Waste	SBR				
Member Agency Recycling	SBR				
Member Agency Organics	SBR				
Member Agency Inert / C&D	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Transfer Station / Third Party/ Other Transfer Station Diversion					
Self-Haul Solid Waste	SBR				
MRF Residue					
Buyback Recycling	SBR				
Self-Haul Green Waste	SBR				
Self-Haul Inert / C&D	SBR				
Other Transfer Station Diversion	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Commercial Recycling Rate		53.29%		0.00	53.29%
MFD Recycling Rate		0.00%		0.00	0.00%
Roll-Off Recycling Rate		0.00%		0.00	0.00%
Residential Organics & Recycling		75.89%		0.00	75.89%
Member Agency Recycling Rate		0.00%			
Transfer Station Diversion Rate		0.00%			
Total Disposed		306.71		0.00	306.71
Total Diverted		838.58		0.00	838.58
Total Diversion Rate		73.22%			73.22%
RSMC Collection					
Single-Family Diversion Percentage					75.89%
Commercial Diversion Percentage					53.29%
Overall Diversion Percentage					73.22%

Recology San Mateo County
 Monthly Tonnage Report
 Rate Year 2011
 Summary

Member Agency/Type	Data Source	January			Net Tons
		Tons Collected	Contamination Percentage	Contamination Tonnage	
BELMONT					
Commercial					
Commercial Solid Waste	RSMC	230.13		0.00	230.13
Commercial Recycling	RSMC	57.95	0.00%	0.00	57.95
Commercial Organics	RSMC	37.15	0.00%	0.00	37.15
Subtotal - Disposed		230.13		0.00	230.13
Subtotal - Diverted		95.10		0.00	95.10
MFD					
MFD Solid Waste	RSMC	72.75		0.00	72.75
MFD Recycling	RSMC	6.28	0.00%	0.00	6.28
MFD Organics	RSMC	0.56	0.00%	0.00	0.56
Subtotal - Disposed		72.75		0.00	72.75
Subtotal - Diverted		6.84		0.00	6.84
Roll-Off					
Roll-Off Solid Waste	RSMC	39.48		0.00	39.48
Roll-Off Recycling	RSMC	0.00	0.00%	0.00	0.00
Roll-Off Organics	RSMC	0.00	0.00%	0.00	0.00
Subtotal - Disposed		39.48		0.00	39.48
Subtotal - Diverted		0.00		0.00	0.00
Residential					
Residential Solid Waste	RSMC	332.92		0.00	332.92
Residential Curbside Recycling	RSMC	441.62	0.00%	0.00	441.62
Residential Curbside Organics	RSMC	358.41	0.00%	0.00	358.41
Subtotal - Disposed		332.92		0.00	332.92
Subtotal - Diverted		800.03		0.00	800.03
Member Agency Vehicles					
Member Agency Solid Waste	SBR				
Member Agency Recycling	SBR				
Member Agency Organics	SBR				
Member Agency Inert / C&D	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Transfer Station / Third Party/ Other Transfer Station Diversion					
Self-Haul Solid Waste	SBR				
MRF Residue					
Buyback Recycling	SBR				
Self-Haul Green Waste	SBR				
Self-Haul Inert / C&D	SBR				
Other Transfer Station Diversion	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Commercial Recycling Rate		29.24%		0.00	29.24%
MFD Recycling Rate		8.59%		0.00	8.59%
Roll-Off Recycling Rate		0.00%		0.00	0.00%
Residential Organics & Recycling		70.61%		0.00	70.61%
Member Agency Recycling Rate		0.00%			
Transfer Station Diversion Rate		0.00%			
Total Disposed		675.28		0.00	675.28
Total Diverted		901.97		0.00	901.97
Total Diversion Rate		57.19%			57.19%
RSMC Collection					
Single-Family Diversion Percentage					70.61%
Commercial Diversion Percentage					22.94%
Overall Diversion Percentage					57.19%

Recology San Mateo County
 Monthly Tonnage Report
 Rate Year 2011
 Summary

Member Agency/Type	Data Source	January			Net Tons
		Tons Collected	Contamination Percentage	Contamination Tonnage	
BURLINGAME					
Commercial					
Commercial Solid Waste	RSMC	644.25		0.00	644.25
Commercial Recycling	RSMC	161.76	0.00%	0.00	161.76
Commercial Organics	RSMC	214.73	0.00%	0.00	214.73
Subtotal - Disposed		644.25		0.00	644.25
Subtotal - Diverted		376.49		0.00	376.49
MFD					
MFD Solid Waste	RSMC	139.54		0.00	139.54
MFD Recycling	RSMC	0.00	0.00%	0.00	0.00
MFD Organics	RSMC	2.45	0.00%	0.00	2.45
Subtotal - Disposed		139.54		0.00	139.54
Subtotal - Diverted		2.45		0.00	2.45
Roll-Off					
Roll-Off Solid Waste	RSMC	676.16		0.00	676.16
Roll-Off Recycling	RSMC	15.20	0.00%	0.00	15.20
Roll-Off Organics	RSMC	53.58	0.00%	0.00	53.58
Subtotal - Disposed		676.16		0.00	676.16
Subtotal - Diverted		68.78		0.00	68.78
Residential					
Residential Solid Waste	RSMC	312.80		0.00	312.80
Residential Curbside Recycling	RSMC	235.82	0.00%	0.00	235.82
Residential Curbside Organics	RSMC	446.82	0.00%	0.00	446.82
Subtotal - Disposed		312.80		0.00	312.80
Subtotal - Diverted		682.64		0.00	682.64
Member Agency Vehicles					
Member Agency Solid Waste	SBR				
Member Agency Recycling	SBR				
Member Agency Organics	SBR				
Member Agency Inert / C&D	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Transfer Station / Third Party/ Other Transfer Station Diversion					
Self-Haul Solid Waste	SBR				
MRF Residue					
Buyback Recycling	SBR				
Self-Haul Green Waste	SBR				
Self-Haul Inert / C&D	SBR				
Other Transfer Station Diversion	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Commercial Recycling Rate		36.88%		0.00	36.88%
MFD Recycling Rate		1.73%		0.00	1.73%
Roll-Off Recycling Rate		9.23%		0.00	9.23%
Residential Organics & Recycling		68.58%		0.00	68.58%
Member Agency Recycling Rate		0.00%			
Transfer Station Diversion Rate		0.00%			
Total Disposed		1,772.75		0.00	1,772.75
Total Diverted		1,130.36		0.00	1,130.36
Total Diversion Rate		38.94%			38.94%
RSMC Collection					
Single-Family Diversion Percentage					68.58%
Commercial Diversion Percentage					23.47%
Overall Diversion Percentage					38.94%

Recology San Mateo County
 Monthly Tonnage Report
 Rate Year 2011
 Summary

Member Agency/Type	Data Source	January			Net Tons
		Tons Collected	Contamination Percentage	Contamination Tonnage	
EAST PALO ALTO					
Commercial					
Commercial Solid Waste	RSMC	159.62		0.00	159.62
Commercial Recycling	RSMC	45.86	0.00%	0.00	45.86
Commercial Organics	RSMC	39.96	0.00%	0.00	39.96
Subtotal - Disposed		159.62		0.00	159.62
Subtotal - Diverted		85.82		0.00	85.82
MFD					
MFD Solid Waste	RSMC	151.73		0.00	151.73
MFD Recycling	RSMC	2.91	0.00%	0.00	2.91
MFD Organics	RSMC	0.00	0.00%	0.00	0.00
Subtotal - Disposed		151.73		0.00	151.73
Subtotal - Diverted		2.91		0.00	2.91
Roll-Off					
Roll-Off Solid Waste	RSMC	53.70		0.00	53.70
Roll-Off Recycling	RSMC	5.10	0.00%	0.00	5.10
Roll-Off Organics	RSMC	0.00	0.00%	0.00	0.00
Subtotal - Disposed		53.70		0.00	53.70
Subtotal - Diverted		5.10		0.00	5.10
Residential					
Residential Solid Waste	RSMC	606.57		0.00	606.57
Residential Curbside Recycling	RSMC	138.23	0.00%	0.00	138.23
Residential Curbside Organics	RSMC	299.07	0.00%	0.00	299.07
Subtotal - Disposed		606.57		0.00	606.57
Subtotal - Diverted		437.30		0.00	437.30
Member Agency Vehicles					
Member Agency Solid Waste	SBR				
Member Agency Recycling	SBR				
Member Agency Organics	SBR				
Member Agency Inert / C&D	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Transfer Station / Third Party/ Other Transfer Station Diversion					
Self-Haul Solid Waste	SBR				
MRF Residue					
Buyback Recycling	SBR				
Self-Haul Green Waste	SBR				
Self-Haul Inert / C&D	SBR				
Other Transfer Station Diversion	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Commercial Recycling Rate		34.97%		0.00	34.97%
MFD Recycling Rate		1.88%		0.00	1.88%
Roll-Off Recycling Rate		8.67%		0.00	8.67%
Residential Organics & Recycling		41.89%		0.00	41.89%
Member Agency Recycling Rate		0.00%			
Transfer Station Diversion Rate		0.00%			
Total Disposed		971.62		0.00	971.62
Total Diverted		531.13		0.00	531.13
Total Diversion Rate		35.34%			35.34%
RSMC Collection					
Single-Family Diversion Percentage					41.89%
Commercial Diversion Percentage					20.45%
Overall Diversion Percentage					35.34%

Recology San Mateo County
 Monthly Tonnage Report
 Rate Year 2011
 Summary

Member Agency/Type	Data Source	January			Net Tons
		Tons Collected	Contamination Percentage	Contamination Tonnage	
FOSTER CITY					
Commercial					
Commercial Solid Waste	RSMC	358.43		0.00	358.43
Commercial Recycling	RSMC	70.61	0.00%	0.00	70.61
Commercial Organics	RSMC	114.20	0.00%	0.00	114.20
Subtotal - Disposed		358.43		0.00	358.43
Subtotal - Diverted		184.81		0.00	184.81
MFD					
MFD Solid Waste	RSMC	280.99		0.00	280.99
MFD Recycling	RSMC	12.54	0.00%	0.00	12.54
MFD Organics	RSMC	0.97	0.00%	0.00	0.97
Subtotal - Disposed		280.99		0.00	280.99
Subtotal - Diverted		13.51		0.00	13.51
Roll-Off					
Roll-Off Solid Waste	RSMC	174.57		0.00	174.57
Roll-Off Recycling	RSMC	2.78	0.00%	0.00	2.78
Roll-Off Organics	RSMC	9.65	0.00%	0.00	9.65
Subtotal - Disposed		174.57		0.00	174.57
Subtotal - Diverted		12.43		0.00	12.43
Residential					
Residential Solid Waste	RSMC	212.10		0.00	212.10
Residential Curbside Recycling	RSMC	230.12	0.00%	0.00	230.12
Residential Curbside Organics	RSMC	243.90	0.00%	0.00	243.90
Subtotal - Disposed		212.10		0.00	212.10
Subtotal - Diverted		474.02		0.00	474.02
Member Agency Vehicles					
Member Agency Solid Waste	SBR				
Member Agency Recycling	SBR				
Member Agency Organics	SBR				
Member Agency Inert / C&D	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Transfer Station / Third Party/ Other Transfer Station Diversion					
Self-Haul Solid Waste	SBR				
MRF Residue					
Buyback Recycling	SBR				
Self-Haul Green Waste	SBR				
Self-Haul Inert / C&D	SBR				
Other Transfer Station Diversion	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Commercial Recycling Rate		34.02%		0.00	34.02%
MFD Recycling Rate		4.59%		0.00	4.59%
Roll-Off Recycling Rate		6.65%		0.00	6.65%
Residential Organics & Recycling		69.09%		0.00	69.09%
Member Agency Recycling Rate		0.00%			
Transfer Station Diversion Rate		0.00%			
Total Disposed		1,026.09		0.00	1,026.09
Total Diverted		684.77		0.00	684.77
Total Diversion Rate		40.02%			40.02%
RSMC Collection					
Single-Family Diversion Percentage					69.09%
Commercial Diversion Percentage					20.57%
Overall Diversion Percentage					40.02%

Recology San Mateo County
 Monthly Tonnage Report
 Rate Year 2011
 Summary

Member Agency/Type	Data Source	January			Net Tons
		Tons Collected	Contamination Percentage	Contamination Tonnage	
HILLSBOROUGH					
Commercial					
Commercial Solid Waste	RSMC	82.04		0.00	82.04
Commercial Recycling	RSMC	150.04	0.00%	0.00	150.04
Commercial Organics	RSMC	43.26	0.00%	0.00	43.26
Subtotal - Disposed		82.04		0.00	82.04
Subtotal - Diverted		193.30		0.00	193.30
MFD					
MFD Solid Waste	RSMC	0.00		0.00	0.00
MFD Recycling	RSMC	0.00	0.00%	0.00	0.00
MFD Organics	RSMC	0.00	0.00%	0.00	0.00
Subtotal - Disposed		0.00		0.00	0.00
Subtotal - Diverted		0.00		0.00	0.00
Roll-Off					
Roll-Off Solid Waste	RSMC	0.00		0.00	0.00
Roll-Off Recycling	RSMC	0.00	0.00%	0.00	0.00
Roll-Off Organics	RSMC	0.00	0.00%	0.00	0.00
Subtotal - Disposed		0.00		0.00	0.00
Subtotal - Diverted		0.00		0.00	0.00
Residential					
Residential Solid Waste	RSMC	269.23		0.00	269.23
Residential Curbside Recycling	RSMC	235.31	0.00%	0.00	235.31
Residential Curbside Organics	RSMC	313.22	0.00%	0.00	313.22
Subtotal - Disposed		269.23		0.00	269.23
Subtotal - Diverted		548.53		0.00	548.53
Member Agency Vehicles					
Member Agency Solid Waste	SBR				
Member Agency Recycling	SBR				
Member Agency Organics	SBR				
Member Agency Inert / C&D	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Transfer Station / Third Party/ Other Transfer Station Diversion					
Self-Haul Solid Waste	SBR				
MRF Residue					
Buyback Recycling	SBR				
Self-Haul Green Waste	SBR				
Self-Haul Inert / C&D	SBR				
Other Transfer Station Diversion	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Commercial Recycling Rate		70.20%		0.00	70.20%
MFD Recycling Rate		0.00%		0.00	0.00%
Roll-Off Recycling Rate		0.00%		0.00	0.00%
Residential Organics & Recycling		67.08%		0.00	67.08%
Member Agency Recycling Rate		0.00%			
Transfer Station Diversion Rate		0.00%			
Total Disposed		351.27		0.00	351.27
Total Diverted		741.83		0.00	741.83
Total Diversion Rate		67.86%			67.86%
RSMC Collection					
Single-Family Diversion Percentage					67.08%
Commercial Diversion Percentage					70.20%
Overall Diversion Percentage					67.86%

Recology San Mateo County
 Monthly Tonnage Report
 Rate Year 2011
 Summary

Member Agency/Type	Data Source	January			Net Tons
		Tons Collected	Contamination Percentage	Contamination Tonnage	
MENLO PARK					
Commercial					
Commercial Solid Waste	RSMC	1,030.75		0.00	1,030.75
Commercial Recycling	RSMC	169.90	0.00%	0.00	169.90
Commercial Organics	RSMC	351.15	0.00%	0.00	351.15
Subtotal - Disposed		1,030.75		0.00	1,030.75
Subtotal - Diverted		521.05		0.00	521.05
MFD					
MFD Solid Waste	RSMC	179.58		0.00	179.58
MFD Recycling	RSMC	4.47	0.00%	0.00	4.47
MFD Organics	RSMC	2.24	0.00%	0.00	2.24
Subtotal - Disposed		179.58		0.00	179.58
Subtotal - Diverted		6.71		0.00	6.71
Roll-Off					
Roll-Off Solid Waste	RSMC	72.99		0.00	72.99
Roll-Off Recycling	RSMC	53.62	0.00%	0.00	53.62
Roll-Off Organics	RSMC	35.54	0.00%	0.00	35.54
Subtotal - Disposed		72.99		0.00	72.99
Subtotal - Diverted		89.16		0.00	89.16
Residential					
Residential Solid Waste	RSMC	388.27		0.00	388.27
Residential Curbside Recycling	RSMC	351.80	0.00%	0.00	351.80
Residential Curbside Organics	RSMC	810.68	0.00%	0.00	810.68
Subtotal - Disposed		388.27		0.00	388.27
Subtotal - Diverted		1,162.48		0.00	1,162.48
Member Agency Vehicles					
Member Agency Solid Waste	SBR				
Member Agency Recycling	SBR				
Member Agency Organics	SBR				
Member Agency Inert / C&D	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Transfer Station / Third Party/ Other Transfer Station Diversion					
Self-Haul Solid Waste	SBR				
MRF Residue					
Buyback Recycling	SBR				
Self-Haul Green Waste	SBR				
Self-Haul Inert / C&D	SBR				
Other Transfer Station Diversion	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Commercial Recycling Rate		33.58%		0.00	33.58%
MFD Recycling Rate		3.60%		0.00	3.60%
Roll-Off Recycling Rate		54.99%		0.00	54.99%
Residential Organics & Recycling		74.96%		0.00	74.96%
Member Agency Recycling Rate		0.00%			
Transfer Station Diversion Rate		0.00%			
Total Disposed		1,671.59		0.00	1,671.59
Total Diverted		1,779.40		0.00	1,779.40
Total Diversion Rate		51.56%			51.56%
RSMC Collection					
Single-Family Diversion Percentage					74.96%
Commercial Diversion Percentage					32.47%
Overall Diversion Percentage					51.56%

Recology San Mateo County
 Monthly Tonnage Report
 Rate Year 2011
 Summary

Member Agency/Type	Data Source	January			Net Tons
		Tons Collected	Contamination Percentage	Contamination Tonnage	
NORTH FAIR OAKS					
Commercial					
Commercial Solid Waste	RSMC	164.46		0.00	164.46
Commercial Recycling	RSMC	44.50	0.00%	0.00	44.50
Commercial Organics	RSMC	35.86	0.00%	0.00	35.86
Subtotal - Disposed		164.46		0.00	164.46
Subtotal - Diverted		80.36		0.00	80.36
MFD					
MFD Solid Waste	RSMC	30.31		0.00	30.31
MFD Recycling	RSMC	0.64	0.00%	0.00	0.64
MFD Organics	RSMC	0.00	0.00%	0.00	0.00
Subtotal - Disposed		30.31		0.00	30.31
Subtotal - Diverted		0.64		0.00	0.64
Roll-Off					
Roll-Off Solid Waste	RSMC	0.00		0.00	0.00
Roll-Off Recycling	RSMC	0.00	0.00%	0.00	0.00
Roll-Off Organics	RSMC	0.00	0.00%	0.00	0.00
Subtotal - Disposed		0.00		0.00	0.00
Subtotal - Diverted		0.00		0.00	0.00
Residential					
Residential Solid Waste	RSMC	178.49		0.00	178.49
Residential Curbside Recycling	RSMC	92.68	0.00%	0.00	92.68
Residential Curbside Organics	RSMC	198.90	0.00%	0.00	198.90
Subtotal - Disposed		178.49		0.00	178.49
Subtotal - Diverted		291.58		0.00	291.58
Member Agency Vehicles					
Member Agency Solid Waste	SBR				
Member Agency Recycling	SBR				
Member Agency Organics	SBR				
Member Agency Inert / C&D	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Transfer Station / Third Party/ Other Transfer Station Diversion					
Self-Haul Solid Waste	SBR				
MRF Residue					
Buyback Recycling	SBR				
Self-Haul Green Waste	SBR				
Self-Haul Inert / C&D	SBR				
Other Transfer Station Diversion	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Commercial Recycling Rate		32.82%		0.00	32.82%
MFD Recycling Rate		2.07%		0.00	2.07%
Roll-Off Recycling Rate		0.00%		0.00	0.00%
Residential Organics & Recycling		62.03%		0.00	62.03%
Member Agency Recycling Rate		0.00%			
Transfer Station Diversion Rate		0.00%			
Total Disposed		373.26		0.00	373.26
Total Diverted		372.58		0.00	372.58
Total Diversion Rate		49.95%			49.95%
RSMC Collection					
Single-Family Diversion Percentage					62.03%
Commercial Diversion Percentage					29.37%
Overall Diversion Percentage					49.95%

Recology San Mateo County
 Monthly Tonnage Report
 Rate Year 2011
 Summary

Member Agency/Type	Data Source	January			Net Tons
		Tons Collected	Contamination Percentage	Contamination Tonnage	
REDWOOD CITY					
Commercial					
Commercial Solid Waste	RSMC	1,420.31		0.00	1,420.31
Commercial Recycling	RSMC	306.47	0.00%	0.00	306.47
Commercial Organics	RSMC	263.24	0.00%	0.00	263.24
Subtotal - Disposed		1,420.31		0.00	1,420.31
Subtotal - Diverted		569.71		0.00	569.71
MFD					
MFD Solid Waste	RSMC	329.93		0.00	329.93
MFD Recycling	RSMC	12.16	0.00%	0.00	12.16
MFD Organics	RSMC	5.85	0.00%	0.00	5.85
Subtotal - Disposed		329.93		0.00	329.93
Subtotal - Diverted		18.01		0.00	18.01
Roll-Off					
Roll-Off Solid Waste	RSMC	278.87		0.00	278.87
Roll-Off Recycling	RSMC	7.63	0.00%	0.00	7.63
Roll-Off Organics	RSMC	54.99	0.00%	0.00	54.99
Subtotal - Disposed		278.87		0.00	278.87
Subtotal - Diverted		62.62		0.00	62.62
Residential					
Residential Solid Waste	RSMC	1,090.38		0.00	1,090.38
Residential Curbside Recycling	RSMC	687.21	0.00%	0.00	687.21
Residential Curbside Organics	RSMC	1,076.71	0.00%	0.00	1,076.71
Subtotal - Disposed		1,090.38		0.00	1,090.38
Subtotal - Diverted		1,763.92		0.00	1,763.92
Member Agency Vehicles					
Member Agency Solid Waste	SBR				
Member Agency Recycling	SBR				
Member Agency Organics	SBR				
Member Agency Inert / C&D	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Transfer Station / Third Party/ Other Transfer Station Diversion					
Self-Haul Solid Waste	SBR				
MRF Residue					
Buyback Recycling	SBR				
Self-Haul Green Waste	SBR				
Self-Haul Inert / C&D	SBR				
Other Transfer Station Diversion	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Commercial Recycling Rate		28.63%		0.00	28.63%
MFD Recycling Rate		5.18%		0.00	5.18%
Roll-Off Recycling Rate		18.34%		0.00	18.34%
Residential Organics & Recycling		61.80%		0.00	61.80%
Member Agency Recycling Rate		0.00%			
Transfer Station Diversion Rate		0.00%			
Total Disposed		3,119.49		0.00	3,119.49
Total Diverted		2,414.26		0.00	2,414.26
Total Diversion Rate		43.63%			43.63%
RSMC Collection					
Single-Family Diversion Percentage					61.80%
Commercial Diversion Percentage					24.27%
Overall Diversion Percentage					43.63%

Recology San Mateo County
 Monthly Tonnage Report
 Rate Year 2011
 Summary

Member Agency/Type	Data Source	January			Net Tons
		Tons Collected	Contamination Percentage	Contamination Tonnage	
SAN CARLOS					
Commercial					
Commercial Solid Waste	RSMC	617.80		0.00	617.80
Commercial Recycling	RSMC	164.92	0.00%	0.00	164.92
Commercial Organics	RSMC	58.15	0.00%	0.00	58.15
Subtotal - Disposed		617.80		0.00	617.80
Subtotal - Diverted		223.07		0.00	223.07
MFD					
MFD Solid Waste	RSMC	44.31		0.00	44.31
MFD Recycling	RSMC	5.48	0.00%	0.00	5.48
MFD Organics	RSMC	0.63	0.00%	0.00	0.63
Subtotal - Disposed		44.31		0.00	44.31
Subtotal - Diverted		6.11		0.00	6.11
Roll-Off					
Roll-Off Solid Waste	RSMC	135.78		0.00	135.78
Roll-Off Recycling	RSMC	29.51	0.00%	0.00	29.51
Roll-Off Organics	RSMC	17.91	0.00%	0.00	17.91
Subtotal - Disposed		135.78		0.00	135.78
Subtotal - Diverted		47.42		0.00	47.42
Residential					
Residential Solid Waste	RSMC	471.75		0.00	471.75
Residential Curbside Recycling	RSMC	407.65	0.00%	0.00	407.65
Residential Curbside Organics	RSMC	495.52	0.00%	0.00	495.52
Subtotal - Disposed		471.75		0.00	471.75
Subtotal - Diverted		903.17		0.00	903.17
Member Agency Vehicles					
Member Agency Solid Waste	SBR				
Member Agency Recycling	SBR				
Member Agency Organics	SBR				
Member Agency Inert / C&D	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Transfer Station / Third Party/ Other Transfer Station Diversion					
Self-Haul Solid Waste	SBR				
MRF Residue					
Buyback Recycling	SBR				
Self-Haul Green Waste	SBR				
Self-Haul Inert / C&D	SBR				
Other Transfer Station Diversion	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Commercial Recycling Rate		26.53%		0.00	26.53%
MFD Recycling Rate		12.12%		0.00	12.12%
Roll-Off Recycling Rate		25.88%		0.00	25.88%
Residential Organics & Recycling		65.69%		0.00	65.69%
Member Agency Recycling Rate		0.00%			
Transfer Station Diversion Rate		0.00%			
Total Disposed		1,269.64		0.00	1,269.64
Total Diverted		1,179.77		0.00	1,179.77
Total Diversion Rate		48.17%			48.17%
RSMC Collection					
Single-Family Diversion Percentage					65.69%
Commercial Diversion Percentage					25.74%
Overall Diversion Percentage					48.17%

Recology San Mateo County
 Monthly Tonnage Report
 Rate Year 2011
 Summary

Member Agency/Type	Data Source	January			Net Tons
		Tons Collected	Contamination Percentage	Contamination Tonnage	
SAN MATEO					
Commercial					
Commercial Solid Waste	RSMC	1,507.34		0.00	1,507.34
Commercial Recycling	RSMC	280.78	0.00%	0.00	280.78
Commercial Organics	RSMC	203.64	0.00%	0.00	203.64
Subtotal - Disposed		1,507.34		0.00	1,507.34
Subtotal - Diverted		484.42		0.00	484.42
MFD					
MFD Solid Waste	RSMC	481.00		0.00	481.00
MFD Recycling	RSMC	14.80	0.00%	0.00	14.80
MFD Organics	RSMC	6.21	0.00%	0.00	6.21
Subtotal - Disposed		481.00		0.00	481.00
Subtotal - Diverted		21.01		0.00	21.01
Roll-Off					
Roll-Off Solid Waste	RSMC	317.76		0.00	317.76
Roll-Off Recycling	RSMC	34.51	0.00%	0.00	34.51
Roll-Off Organics	RSMC	0.00	0.00%	0.00	0.00
Subtotal - Disposed		317.76		0.00	317.76
Subtotal - Diverted		34.51		0.00	34.51
Residential					
Residential Solid Waste	RSMC	1,175.12		0.00	1,175.12
Residential Curbside Recycling	RSMC	1,013.55	0.00%	0.00	1,013.55
Residential Curbside Organics	RSMC	1,178.62	0.00%	0.00	1,178.62
Subtotal - Disposed		1,175.12		0.00	1,175.12
Subtotal - Diverted		2,192.17		0.00	2,192.17
Member Agency Vehicles					
Member Agency Solid Waste	SBR				
Member Agency Recycling	SBR				
Member Agency Organics	SBR				
Member Agency Inert / C&D	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Transfer Station / Third Party/ Other Transfer Station Diversion					
Self-Haul Solid Waste	SBR				
MRF Residue					
Buyback Recycling	SBR				
Self-Haul Green Waste	SBR				
Self-Haul Inert / C&D	SBR				
Other Transfer Station Diversion	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Commercial Recycling Rate		24.32%		0.00	24.32%
MFD Recycling Rate		4.19%		0.00	4.19%
Roll-Off Recycling Rate		9.80%		0.00	9.80%
Residential Organics & Recycling		65.10%		0.00	65.10%
Member Agency Recycling Rate		0.00%			
Transfer Station Diversion Rate		0.00%			
Total Disposed		3,481.22		0.00	3,481.22
Total Diverted		2,732.11		0.00	2,732.11
Total Diversion Rate		43.97%			43.97%
RSMC Collection					
Single-Family Diversion Percentage					65.10%
Commercial Diversion Percentage					18.97%
Overall Diversion Percentage					43.97%

Recology San Mateo County
 Monthly Tonnage Report
 Rate Year 2011
 Summary

Member Agency/Type	Data Source	January			Net Tons
		Tons Collected	Contamination Percentage	Contamination Tonnage	
SAN MATEO COUNTY					
Commercial					
Commercial Solid Waste	RSMC	128.40		0.00	128.40
Commercial Recycling	RSMC	27.62	0.00%	0.00	27.62
Commercial Organics	RSMC	18.33	0.00%	0.00	18.33
Subtotal - Disposed		128.40		0.00	128.40
Subtotal - Diverted		45.95		0.00	45.95
MFD					
MFD Solid Waste	RSMC	5.12		0.00	5.12
MFD Recycling	RSMC	0.00	0.00%	0.00	0.00
MFD Organics	RSMC	0.00	0.00%	0.00	0.00
Subtotal - Disposed		5.12		0.00	5.12
Subtotal - Diverted		0.00		0.00	0.00
Roll-Off					
Roll-Off Solid Waste	RSMC	0.00		0.00	0.00
Roll-Off Recycling	RSMC	0.00	0.00%	0.00	0.00
Roll-Off Organics	RSMC	0.00	0.00%	0.00	0.00
Subtotal - Disposed		0.00		0.00	0.00
Subtotal - Diverted		0.00		0.00	0.00
Residential					
Residential Solid Waste	RSMC	235.36		0.00	235.36
Residential Curbside Recycling	RSMC	228.80	0.00%	0.00	228.80
Residential Curbside Organics	RSMC	359.17	0.00%	0.00	359.17
Subtotal - Disposed		235.36		0.00	235.36
Subtotal - Diverted		587.97		0.00	587.97
Member Agency Vehicles					
Member Agency Solid Waste	SBR				
Member Agency Recycling	SBR				
Member Agency Organics	SBR				
Member Agency Inert / C&D	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Transfer Station / Third Party/ Other Transfer Station Diversion					
Self-Haul Solid Waste	SBR				
MRF Residue					
Buyback Recycling	SBR				
Self-Haul Green Waste	SBR				
Self-Haul Inert / C&D	SBR				
Other Transfer Station Diversion	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Commercial Recycling Rate		26.36%		0.00	26.36%
MFD Recycling Rate		0.00%		0.00	0.00%
Roll-Off Recycling Rate		0.00%		0.00	0.00%
Residential Organics & Recycling		71.41%		0.00	71.41%
Member Agency Recycling Rate		0.00%			
Transfer Station Diversion Rate		0.00%			
Total Disposed		368.88		0.00	368.88
Total Diverted		633.92		0.00	633.92
Total Diversion Rate		63.21%			63.21%
RSMC Collection					
Single-Family Diversion Percentage					71.41%
Commercial Diversion Percentage					25.60%
Overall Diversion Percentage					63.21%

Recology San Mateo County
 Monthly Tonnage Report
 Rate Year 2011
 Summary

Member Agency/Type	Data Source	January			Net Tons
		Tons Collected	Contamination Percentage	Contamination Tonnage	
WEST BAY					
Commercial					
Commercial Solid Waste	RSMC	35.13		0.00	35.13
Commercial Recycling	RSMC	6.87	0.00%	0.00	6.87
Commercial Organics	RSMC	3.26	0.00%	0.00	3.26
Subtotal - Disposed		35.13		0.00	35.13
Subtotal - Diverted		10.13		0.00	10.13
MFD					
MFD Solid Waste	RSMC	0.74		0.00	0.74
MFD Recycling	RSMC	0.00	0.00%	0.00	0.00
MFD Organics	RSMC	0.00	0.00%	0.00	0.00
Subtotal - Disposed		0.74		0.00	0.74
Subtotal - Diverted		0.00		0.00	0.00
Roll-Off					
Roll-Off Solid Waste	RSMC	0.00		0.00	0.00
Roll-Off Recycling	RSMC	0.00	0.00%	0.00	0.00
Roll-Off Organics	RSMC	0.00	0.00%	0.00	0.00
Subtotal - Disposed		0.00		0.00	0.00
Subtotal - Diverted		0.00		0.00	0.00
Residential					
Residential Solid Waste	RSMC	85.18		0.00	85.18
Residential Curbside Recycling	RSMC	104.38	0.00%	0.00	104.38
Residential Curbside Organics	RSMC	237.78	0.00%	0.00	237.78
Subtotal - Disposed		85.18		0.00	85.18
Subtotal - Diverted		342.16		0.00	342.16
Member Agency Vehicles					
Member Agency Solid Waste	SBR				
Member Agency Recycling	SBR				
Member Agency Organics	SBR				
Member Agency Inert / C&D	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Transfer Station / Third Party/ Other Transfer Station Diversion					
Self-Haul Solid Waste	SBR				
MRF Residue					
Buyback Recycling	SBR				
Self-Haul Green Waste	SBR				
Self-Haul Inert / C&D	SBR				
Other Transfer Station Diversion	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Commercial Recycling Rate		22.38%		0.00	22.38%
MFD Recycling Rate		0.00%		0.00	0.00%
Roll-Off Recycling Rate		0.00%		0.00	0.00%
Residential Organics & Recycling		80.07%		0.00	80.07%
Member Agency Recycling Rate		0.00%			
Transfer Station Diversion Rate		0.00%			
Total Disposed		121.05		0.00	121.05
Total Diverted		352.29		0.00	352.29
Total Diversion Rate		74.43%			74.43%
RSMC Collection					
Single-Family Diversion Percentage					80.07%
Commercial Diversion Percentage					22.02%
Overall Diversion Percentage					74.43%

Recology San Mateo County
 Monthly Tonnage Report
 Rate Year 2011
 Summary

Member Agency/Type	Data Source	January			
		Tons Collected	Contamination Percentage	Contamination Tonnage	Net Tons
TOTAL SBWMA					
Commercial					
Commercial Solid Waste	RSMC	6,441.77		0.00	6,441.77
Commercial Recycling	RSMC	1,500.11	0.00%	0.00	1,500.11
Commercial Organics	RSMC	1,442.11	0.00%	0.00	1,442.11
Subtotal - Disposed		6,441.77		0.00	6,441.77
Subtotal - Diverted		2,942.22		0.00	2,942.22
MFD					
MFD Solid Waste	RSMC	1,716.00		0.00	1,716.00
MFD Recycling	RSMC	59.28	0.00%	0.00	59.28
MFD Organics	RSMC	18.91	0.00%	0.00	18.91
Subtotal - Disposed		1,716.00		0.00	1,716.00
Subtotal - Diverted		78.19		0.00	78.19
Roll-Off					
Roll-Off Solid Waste	RSMC	1,749.31		0.00	1,749.31
Roll-Off Recycling	RSMC	148.35	0.00%	0.00	148.35
Roll-Off Organics	RSMC	171.67	0.00%	0.00	171.67
Subtotal - Disposed		1,749.31		0.00	1,749.31
Subtotal - Diverted		320.02		0.00	320.02
Residential					
Residential Solid Waste	RSMC	5,601.77		0.00	5,601.77
Residential Curbside Recycling	RSMC	4,298.90	0.00%	0.00	4,298.90
Residential Curbside Organics	RSMC	6,653.64	0.00%	0.00	6,653.64
Subtotal - Disposed		5,601.77		0.00	5,601.77
Subtotal - Diverted		10,952.54		0.00	10,952.54
Member Agency Vehicles					
Member Agency Solid Waste	SBR	0.00			
Member Agency Recycling	SBR	0.00			
Member Agency Organics	SBR	0.00			
Member Agency Inert / C&D	SBR	0.00			
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Transfer Station / Third Party/ Other Transfer Station Diversion					
Self-Haul Solid Waste	SBR				
MRF Residue					
Buyback Recycling	SBR				
Self-Haul Green Waste	SBR				
Self-Haul Inert / C&D	SBR				
Other Transfer Station Diversion	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Commercial Recycling Rate		31.35%		0.00	31.35%
MFD Recycling Rate		4.36%		0.00	4.36%
Roll-Off Recycling Rate		15.46%		0.00	15.46%
Residential Organics & Recycling		66.16%		0.00	66.16%
Member Agency Recycling Rate		0.00%			
Transfer Station Diversion Rate		0.00%			
Total Disposed		15,508.85		0.00	15,508.85
Total Diverted		14,292.97		0.00	14,292.97
Total Diversion Rate		47.96%			47.96%
RSMC Collection					
Single-Family Diversion Percentage					66.16%
Commercial Diversion Percentage					25.22%
Overall Diversion Percentage					47.96%

Recology San Mateo County
 Inquiry, Service Request and
 Complaint Summary
 Rate Year 2011

	Single-Family Missed Pick-Up Initial Complaints 8.02.B.2				Single-Family Missed Pick-Up Collection Events 8.02.B.2				Excessive Noise 8.02.J				Discourteous Behavior 8.06.J				Property Damage 8.02.H				Spills 8.02.I			
	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1
Atherton	38	0	0	38	15	0	0	15	0	0	0	0	0	0	0	0	0	0	0	2	0	0	2	
Belmont	32	0	0	32	9	0	0	9	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	
Burlingame	45	0	0	45	13	0	0	13	0	0	0	0	0	0	0	0	0	0	4	0	0	4		
East Palo Alto	11	0	0	11	2	0	0	2	0	0	0	0	0	0	0	0	0	0	1	0	0	1		
Foster City	27	0	0	27	5	0	0	5	0	0	0	0	0	0	0	0	0	0	1	0	0	1		
Hillsborough	61	0	0	61	16	0	0	16	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
Menlo Park	43	0	0	43	6	0	0	6	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
North Fair Oaks	18	0	0	18	9	0	0	9	0	0	0	0	0	0	0	0	0	0	1	0	0	1		
Redwood City	94	0	0	94	35	0	0	35	0	0	0	0	0	0	0	1	0	0	1	5	0	0		
San Carlos	70	0	0	70	18	0	0	18	0	0	0	0	1	0	0	2	0	0	2	8	0	0		
San Mateo	103	0	0	103	20	0	0	20	0	0	0	0	0	0	0	0	0	0	10	0	0	10		
San Mateo County	38	0	0	38	13	0	0	13	0	0	0	0	0	0	0	0	0	0	2	0	0	2		
West Bay	17	0	0	17	8	0	0	8	0	0	0	0	0	0	0	1	0	0	1	1	0	0		
Totals	597	0	0	597	169	0	0	169	0	0	0	0	1	0	0	4	0	0	4	36	0	0	36	

	On-call Bulky Item Collection 5.05				Extra/Overage Requests 8.02.G				Recycling Tote-Bag Request 5.03.B.2				Information requests 7.02.A				Billing Concerns			
	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1
Atherton	7	0	0	7	38	0	0	38	0	0	0	0	528	0	0	528	32	0	0	32
Belmont	48	0	0	48	81	0	0	81	2	0	0	2	814	0	0	814	19	0	0	19
Burlingame	57	0	0	57	62	0	0	62	3	0	0	3	959	0	0	959	52	0	0	52
East Palo Alto	37	0	0	37	31	0	0	31	2	0	0	2	250	0	0	250	4	0	0	4
Foster City	46	0	0	46	55	0	0	55	2	0	0	2	662	0	0	662	22	0	0	22
Hillsborough	19	0	0	19	52	0	0	52	0	0	0	0	679	0	0	679	14	0	0	14
Menlo Park	43	0	0	43	73	0	0	73	8	0	0	8	973	0	0	973	21	0	0	21
North Fair Oaks	11	0	0	11	28	0	0	28	2	0	0	2	275	0	0	275	1	0	0	1
Redwood City	138	0	0	138	100	0	0	100	3	0	0	3	1575	0	0	1575	19	0	0	19
San Carlos	62	0	0	62	55	0	0	55	0	0	0	0	1743	0	0	1743	148	0	0	148
San Mateo	165	0	0	165	158	0	0	158	1	0	0	1	2459	0	0	2459	62	0	0	62
San Mateo County	36	0	0	36	26	0	0	26	0	0	0	0	454	0	0	454	12	0	0	12
West Bay	21	0	0	21	10	0	0	10	0	0	0	0	215	0	0	215	8	0	0	8
Totals	690	0	0	690	769	0	0	769	23	0	0	23	11,586	0	0	11,586	414	0	0	414

Recology San Mateo County
 Call Center Data and
 Quality Assurance Calls
 Rate Year 2011

SBWMA Service Area	Number of Calls Received	Number of Calls Answered	Number of Calls Dropped	Percentage of Calls Dropped	Average Hold Time in seconds	Percentage of Calls Answered in Thirty Seconds	Number of Quality Assurance Calls Made
January	56,085	47,813	8,272	14.75%	117.34	32.39%	204
February	0	0	0	0.00%	0	0.00%	0
March	0	0	0	0.00%	0	0.00%	0
Quarter 1	56,085	47,813	8,272	14.75%	117.34	32.39%	204

Recology San Mateo County
 On-Site Customer Assessments,
 Visual Audits and Recycling
 Tote-Bags Delivered
 Rate Year 2011

	Number of On-site Assessments 7.04.E				Number of Visual Audits 7.06				Recycling Tote-Bags Delivered			
	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1
Atherton	0	0	0	0	0	0	0	0	0	0	0	0
Belmont	3	0	0	3	0	0	0	0	0	0	0	0
Burlingame	2	0	0	2	0	0	0	0	0	0	0	0
East Palo Alto	1	0	0	1	0	0	0	0	0	0	0	0
Foster City	3	0	0	3	0	0	0	0	0	0	0	0
Hillsborough	0	0	0	0	0	0	0	0	0	0	0	0
Menlo Park	4	0	0	4	0	0	0	0	0	0	0	0
North Fair Oaks	2	0	0	2	0	0	0	0	0	0	0	0
Redwood City	7	0	0	7	0	0	0	0	0	0	0	0
San Carlos	2	0	0	2	0	0	0	0	0	0	0	0
San Mateo	2	0	0	2	0	0	0	0	0	0	0	0
San Mateo County	0	0	0	0	0	0	0	0	0	0	0	0
West Bay	1	0	0	1	0	0	0	0	0	0	0	0
Totals	27	0	0	27	0	0	0	0	0	0	0	0



MONTHLY REPORT TO THE SBWMA
FOR FEBRUARY 2011

Submitted March 15, 2011



March 15, 2011

Kevin McCarthy
Executive Director
SBWMA/RethinkWaste
610 Elm Street, Suite 202
San Carlos, CA 94070

Dear Mr. McCarthy:

Enclosed is a copy of the Recology February, 2011 monthly report to the SBWMA. Recology will send electronic copies to each jurisdiction.

In accordance with the requirements of Section 9.04 B of the Agreement, the undersigned hereby certifies, under penalty of perjury, that the report submitted herewith is true and correct to the best knowledge of the undersigned after reasonable inquiry.

If you should have any questions or require additional information, please call me at (650) 598-8243.

Sincerely,

A handwritten signature in black ink that reads 'Mario Puccinelli'.

Mario Puccinelli
General Manager

cc: Cliff Feldman
Marshall Moran



RECOLOGY SAN MATEO COUNTY

MONTHLY REPORT TO THE SBWMA

**For
FEBRUARY 2011**

**Submitted
MARCH 15, 2011**



FEBRUARY 2011 MONTHLY REPORT

TABLE OF CONTENTS

	Page
A. Definitions	ii - iii
B. Summary	iv
C. Tonnage Summary	1 - 14
D. Inquiry, Service Request and Complaint Data	15
E. Call Center Data and Quality Assurance Calls Made	16
F. On-Site Customer Assessments, Visual Audits, and Recycling Tote-Bag Delivery Information	17



FEBRUARY 2011 MONTHLY REPORT

DEFINITIONS OF WASTE TYPES INCLUDED ON THE TONNAGE SUMMARY REPORT

Commercial Solid Waste – Franchised solid waste collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Commercial Recycling – Franchised recyclable materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Commercial Organics – Franchised organic materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Solid Waste – Franchised solid waste collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Recycling – Franchised recyclable materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Organics – Franchised organic materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Solid Waste – Franchised solid waste collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Recycling – Franchised recyclable materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Organics – Franchised organic materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Solid Waste – Franchised solid waste collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Recycling – Franchised recyclable materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Organics – Franchised organic materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.



FEBRUARY 2011 MONTHLY REPORT

SUMMARY

Total commercial solid waste tonnage collected:	9,468.05
Total commercial recyclables tonnage collected:	1,684.24
Total commercial organics tonnage collected:	1,326.45
Total residential solid waste tonnage collected:	4,537.00
Total residential recyclables tonnage collected:	3,127.66
Total residential organics tonnage collected:	4,632.84
Overall Calculated Diversion rate:	43.47%
Commercial Diversion rate:	24.13%
Residential Diversion rate:	63.11%
Number of inquiries, service requests and complaints received:	7,298
Number of Customer Service calls received:	27,460
Average Hold Time for Customer Service calls:	39.53 seconds
On-site customer assessments and visual audits conducted:	241
Quality Assurance Program contact calls initiated:	209

Recology San Mateo County
 Monthly Tonnage Report
 Rate Year 2011
 Summary

Member Agency/Type	Data Source	February			
		Tons Collected	Contamination Percentage	Contamination Tonnage	Net Tons
ATHERTON					
Commercial					
Commercial Solid Waste	RSMC	57.18		0.00	57.18
Commercial Recycling	RSMC	15.23	0.00%	0.00	15.23
Commercial Organics	RSMC	32.05	0.00%	0.00	32.05
Subtotal - Disposed		57.18		0.00	57.18
Subtotal - Diverted		47.28		0.00	47.28
MFD					
MFD Solid Waste	RSMC	0.33		0.00	0.33
MFD Recycling	RSMC	0.06	0.00%	0.00	0.06
MFD Organics	RSMC	0.00	0.00%	0.00	0.00
Subtotal - Disposed		0.33		0.00	0.33
Subtotal - Diverted		0.06		0.00	0.06
Roll-Off					
	RSMC	0.00		0.00	0.00
Roll-Off Recycling	RSMC	0.00	0.00%	0.00	0.00
Roll-Off Organics	RSMC	0.00	0.00%	0.00	0.00
Subtotal - Disposed		0.00		0.00	0.00
Subtotal - Diverted		0.00		0.00	0.00
Residential					
Residential Solid Waste	RSMC	188.57		0.00	188.57
Residential Curbside Recycling	RSMC	69.60	0.00%	0.00	69.60
Residential Curbside Organics	RSMC	518.64	0.00%	0.00	518.64
Subtotal - Disposed		188.57		0.00	188.57
Subtotal - Diverted		588.24		0.00	588.24
Member Agency Vehicles					
Member Agency Solid Waste	SBR				
Member Agency Recycling	SBR				
Member Agency Organics	SBR				
Member Agency Inert / C&D	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Transfer Station / Third Party/ Other Transfer Station Diversion					
Self-Haul Solid Waste	SBR				
MRF Residue					
Buyback Recycling	SBR				
Self-Haul Green Waste	SBR				
Self-Haul Inert / C&D	SBR				
Other Transfer Station Diversion	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Commercial Recycling Rate		45.26%			
MFD Recycling Rate		15.38%			
Roll-Off Recycling Rate		0.00%			
Residential Organics & Recycling		75.73%			
Member Agency Recycling Rate		0.00%			
Transfer Station Diversion Rate		0.00%			
Total Disposed		246.08		0.00	246.08
Total Diverted		635.58		0.00	635.58
Total Diversion Rate		72.09%			72.09%
RSMC Collection					
Single-Family Diversion Percentage					75.73%
Commercial Diversion Percentage					45.15%
Overall Diversion Percentage					72.09%

Recology San Mateo County
 Monthly Tonnage Report
 Rate Year 2011
 Summary

Member Agency/Type	Data Source	February			Net Tons
		Tons Collected	Contamination Percentage	Contamination Tonnage	
BELMONT					
Commercial					
Commercial Solid Waste	RSMC	200.57		0.00	200.57
Commercial Recycling	RSMC	64.22	0.00%	0.00	64.22
Commercial Organics	RSMC	26.94	0.00%	0.00	26.94
Subtotal - Disposed		200.57		0.00	200.57
Subtotal - Diverted		91.16		0.00	91.16
MFD					
MFD Solid Waste	RSMC	64.63		0.00	64.63
MFD Recycling	RSMC	13.61	0.00%	0.00	13.61
MFD Organics	RSMC	0.60	0.00%	0.00	0.60
Subtotal - Disposed		64.63		0.00	64.63
Subtotal - Diverted		14.21		0.00	14.21
Roll-Off					
Roll-Off Solid Waste	RSMC	33.62		0.00	33.62
Roll-Off Recycling	RSMC	0.00	0.00%	0.00	0.00
Roll-Off Organics	RSMC	0.00	0.00%	0.00	0.00
Subtotal - Disposed		33.62		0.00	33.62
Subtotal - Diverted		0.00		0.00	0.00
Residential					
Residential Solid Waste	RSMC	229.46		0.00	229.46
Residential Curbside Recycling	RSMC	289.52	0.00%	0.00	289.52
Residential Curbside Organics	RSMC	245.88	0.00%	0.00	245.88
Subtotal - Disposed		229.46		0.00	229.46
Subtotal - Diverted		535.40		0.00	535.40
Member Agency Vehicles					
Member Agency Solid Waste	SBR				
Member Agency Recycling	SBR				
Member Agency Organics	SBR				
Member Agency Inert / C&D	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Transfer Station / Third Party/ Other Transfer Station Diversion					
Self-Haul Solid Waste	SBR				
MRF Residue					
Buyback Recycling	SBR				
Self-Haul Green Waste	SBR				
Self-Haul Inert / C&D	SBR				
Other Transfer Station Diversion	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Commercial Recycling Rate		31.25%			
MFD Recycling Rate		18.02%			
Roll-Off Recycling Rate		0.00%			
Residential Organics & Recycling		70.00%			
Member Agency Recycling Rate		0.00%			
Transfer Station Diversion Rate		0.00%			
Total Disposed		528.28		0.00	528.28
Total Diverted		640.77		0.00	640.77
Total Diversion Rate		54.81%			54.81%
RSMC Collection					
Single-Family Diversion Percentage					70.00%
Commercial Diversion Percentage					26.07%
Overall Diversion Percentage					54.81%

Recology San Mateo County
 Monthly Tonnage Report
 Rate Year 2011
 Summary

Member Agency/Type	Data Source	February			Net Tons
		Tons Collected	Contamination Percentage	Contamination Tonnage	
BURLINGAME					
Commercial					
Commercial Solid Waste	RSMC	618.20		0.00	618.20
Commercial Recycling	RSMC	217.14	0.00%	0.00	217.14
Commercial Organics	RSMC	198.73	0.00%	0.00	198.73
Subtotal - Disposed		618.20		0.00	618.20
Subtotal - Diverted		415.87		0.00	415.87
MFD					
MFD Solid Waste	RSMC	148.17		0.00	148.17
MFD Recycling	RSMC	11.11	0.00%	0.00	11.11
MFD Organics	RSMC	2.45	0.00%	0.00	2.45
Subtotal - Disposed		148.17		0.00	148.17
Subtotal - Diverted		13.56		0.00	13.56
Roll-Off					
Roll-Off Solid Waste	RSMC	613.32		0.00	613.32
Roll-Off Recycling	RSMC	10.31	0.00%	0.00	10.31
Roll-Off Organics	RSMC	31.91	0.00%	0.00	31.91
Subtotal - Disposed		613.32		0.00	613.32
Subtotal - Diverted		42.22		0.00	42.22
Residential					
Residential Solid Waste	RSMC	457.99		0.00	457.99
Residential Curbside Recycling	RSMC	255.75	0.00%	0.00	255.75
Residential Curbside Organics	RSMC	307.83	0.00%	0.00	307.83
Subtotal - Disposed		457.99		0.00	457.99
Subtotal - Diverted		563.58		0.00	563.58
Member Agency Vehicles					
Member Agency Solid Waste	SBR				
Member Agency Recycling	SBR				
Member Agency Organics	SBR				
Member Agency Inert / C&D	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Transfer Station / Third Party/ Other Transfer Station Diversion					
Self-Haul Solid Waste	SBR				
MRF Residue					
Buyback Recycling	SBR				
Self-Haul Green Waste	SBR				
Self-Haul Inert / C&D	SBR				
Other Transfer Station Diversion	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Commercial Recycling Rate		40.22%			
MFD Recycling Rate		8.38%			
Roll-Off Recycling Rate		6.44%			
Residential Organics & Recycling		55.17%			
Member Agency Recycling Rate		0.00%			
Transfer Station Diversion Rate		0.00%			
Total Disposed		1,837.68		0.00	1,837.68
Total Diverted		1,035.23		0.00	1,035.23
Total Diversion Rate		36.03%			36.03%
RSMC Collection					
Single-Family Diversion Percentage					55.17%
Commercial Diversion Percentage					25.48%
Overall Diversion Percentage					36.03%

Recology San Mateo County
 Monthly Tonnage Report
 Rate Year 2011
 Summary

Member Agency/Type	Data Source	February			Net Tons
		Tons Collected	Contamination Percentage	Contamination Tonnage	
EAST PALO ALTO					
Commercial					
Commercial Solid Waste	RSMC	151.67		0.00	151.67
Commercial Recycling	RSMC	41.71	0.00%	0.00	41.71
Commercial Organics	RSMC	21.55	0.00%	0.00	21.55
Subtotal - Disposed		151.67		0.00	151.67
Subtotal - Diverted		63.26		0.00	63.26
MFD					
MFD Solid Waste	RSMC	149.36		0.00	149.36
MFD Recycling	RSMC	6.41	0.00%	0.00	6.41
MFD Organics	RSMC	0.00	0.00%	0.00	0.00
Subtotal - Disposed		149.36		0.00	149.36
Subtotal - Diverted		6.41		0.00	6.41
Roll-Off					
Roll-Off Solid Waste	RSMC	58.65		0.00	58.65
Roll-Off Recycling	RSMC	0.00	0.00%	0.00	0.00
Roll-Off Organics	RSMC	0.00	0.00%	0.00	0.00
Subtotal - Disposed		58.65		0.00	58.65
Subtotal - Diverted		0.00		0.00	0.00
Residential					
Residential Solid Waste	RSMC	434.03		0.00	434.03
Residential Curbside Recycling	RSMC	91.07	0.00%	0.00	91.07
Residential Curbside Organics	RSMC	218.37	0.00%	0.00	218.37
Subtotal - Disposed		434.03		0.00	434.03
Subtotal - Diverted		309.44		0.00	309.44
Member Agency Vehicles					
Member Agency Solid Waste	SBR				
Member Agency Recycling	SBR				
Member Agency Organics	SBR				
Member Agency Inert / C&D	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Transfer Station / Third Party/ Other Transfer Station Diversion					
Self-Haul Solid Waste	SBR				
MRF Residue					
Buyback Recycling	SBR				
Self-Haul Green Waste	SBR				
Self-Haul Inert / C&D	SBR				
Other Transfer Station Diversion	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Commercial Recycling Rate		29.43%			
MFD Recycling Rate		4.12%			
Roll-Off Recycling Rate		0.00%			
Residential Organics & Recycling		41.62%			
Member Agency Recycling Rate		0.00%			
Transfer Station Diversion Rate		0.00%			
Total Disposed		793.71		0.00	793.71
Total Diverted		379.11		0.00	379.11
Total Diversion Rate		32.32%			32.32%
RSMC Collection					
Single-Family Diversion Percentage					41.62%
Commercial Diversion Percentage					16.23%
Overall Diversion Percentage					32.32%

Recology San Mateo County
 Monthly Tonnage Report
 Rate Year 2011
 Summary

Member Agency/Type	Data Source	February			
		Tons Collected	Contamination Percentage	Contamination Tonnage	Net Tons
FOSTER CITY					
Commercial					
Commercial Solid Waste	RSMC	340.12		0.00	340.12
Commercial Recycling	RSMC	64.62	0.00%	0.00	64.62
Commercial Organics	RSMC	119.00	0.00%	0.00	119.00
Subtotal - Disposed		340.12		0.00	340.12
Subtotal - Diverted		183.62		0.00	183.62
MFD					
MFD Solid Waste	RSMC	285.14		0.00	285.14
MFD Recycling	RSMC	16.70	0.00%	0.00	16.70
MFD Organics	RSMC	1.04	0.00%	0.00	1.04
Subtotal - Disposed		285.14		0.00	285.14
Subtotal - Diverted		17.74		0.00	17.74
Roll-Off					
Roll-Off Solid Waste	RSMC	154.87		0.00	154.87
Roll-Off Recycling	RSMC	3.16	0.00%	0.00	3.16
Roll-Off Organics	RSMC	28.02	0.00%	0.00	28.02
Subtotal - Disposed		154.87		0.00	154.87
Subtotal - Diverted		31.18		0.00	31.18
Residential					
Residential Solid Waste	RSMC	231.33		0.00	231.33
Residential Curbside Recycling	RSMC	167.64	0.00%	0.00	167.64
Residential Curbside Organics	RSMC	160.44	0.00%	0.00	160.44
Subtotal - Disposed		231.33		0.00	231.33
Subtotal - Diverted		328.08		0.00	328.08
Member Agency Vehicles					
Member Agency Solid Waste	SBR				
Member Agency Recycling	SBR				
Member Agency Organics	SBR				
Member Agency Inert / C&D	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Transfer Station / Third Party/ Other Transfer Station Diversion					
Self-Haul Solid Waste	SBR				
MRF Residue					
Buyback Recycling	SBR				
Self-Haul Green Waste	SBR				
Self-Haul Inert / C&D	SBR				
Other Transfer Station Diversion	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Commercial Recycling Rate		35.06%			
MFD Recycling Rate		5.86%			
Roll-Off Recycling Rate		16.76%			
Residential Organics & Recycling		58.65%			
Member Agency Recycling Rate		0.00%			
Transfer Station Diversion Rate		0.00%			
Total Disposed		1,011.46		0.00	1,011.46
Total Diverted		560.62		0.00	560.62
Total Diversion Rate		35.66%			35.66%
RSMC Collection					
Single-Family Diversion Percentage					58.65%
Commercial Diversion Percentage					22.96%
Overall Diversion Percentage					35.66%

Recology San Mateo County
 Monthly Tonnage Report
 Rate Year 2011
 Summary

Member Agency/Type	Data Source	February			Net Tons
		Tons Collected	Contamination Percentage	Contamination Tonnage	
HILLSBOROUGH					
Commercial					
Commercial Solid Waste	RSMC	60.16		0.00	60.16
Commercial Recycling	RSMC	21.07	0.00%	0.00	21.07
Commercial Organics	RSMC	26.70	0.00%	0.00	26.70
Subtotal - Disposed		60.16		0.00	60.16
Subtotal - Diverted		47.77		0.00	47.77
MFD					
MFD Solid Waste	RSMC	0.85		0.00	0.85
MFD Recycling	RSMC	0.00	0.00%	0.00	0.00
MFD Organics	RSMC	0.00	0.00%	0.00	0.00
Subtotal - Disposed		0.85		0.00	0.85
Subtotal - Diverted		0.00		0.00	0.00
Roll-Off					
Roll-Off Solid Waste	RSMC	5.24		0.00	5.24
Roll-Off Recycling	RSMC	0.00	0.00%	0.00	0.00
Roll-Off Organics	RSMC	7.54	0.00%	0.00	7.54
Subtotal - Disposed		5.24		0.00	5.24
Subtotal - Diverted		7.54		0.00	7.54
Residential					
Residential Solid Waste	RSMC	370.31		0.00	370.31
Residential Curbside Recycling	RSMC	370.42	0.00%	0.00	370.42
Residential Curbside Organics	RSMC	243.90	0.00%	0.00	243.90
Subtotal - Disposed		370.31		0.00	370.31
Subtotal - Diverted		614.32		0.00	614.32
Member Agency Vehicles					
Member Agency Solid Waste	SBR				
Member Agency Recycling	SBR				
Member Agency Organics	SBR				
Member Agency Inert / C&D	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Transfer Station / Third Party/ Other Transfer Station Diversion					
Self-Haul Solid Waste	SBR				
MRF Residue					
Buyback Recycling	SBR				
Self-Haul Green Waste	SBR				
Self-Haul Inert / C&D	SBR				
Other Transfer Station Diversion	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Commercial Recycling Rate		44.26%			
MFD Recycling Rate		0.00%			
Roll-Off Recycling Rate		59.00%			
Residential Organics & Recycling		62.39%			
Member Agency Recycling Rate		0.00%			
Transfer Station Diversion Rate		0.00%			
Total Disposed		436.56		0.00	436.56
Total Diverted		669.63		0.00	669.63
Total Diversion Rate		60.53%			60.53%
RSMC Collection					
Single-Family Diversion Percentage					62.39%
Commercial Diversion Percentage					45.50%
Overall Diversion Percentage					60.53%

Recology San Mateo County
 Monthly Tonnage Report
 Rate Year 2011
 Summary

Member Agency/Type	Data Source	February			Net Tons
		Tons Collected	Contamination Percentage	Contamination Tonnage	
MENLO PARK					
Commercial					
Commercial Solid Waste	RSMC	953.73		0.00	953.73
Commercial Recycling	RSMC	181.04	0.00%	0.00	181.04
Commercial Organics	RSMC	276.47	0.00%	0.00	276.47
Subtotal - Disposed		953.73		0.00	953.73
Subtotal - Diverted		457.51		0.00	457.51
MFD					
MFD Solid Waste	RSMC	169.50		0.00	169.50
MFD Recycling	RSMC	11.99	0.00%	0.00	11.99
MFD Organics	RSMC	1.96	0.00%	0.00	1.96
Subtotal - Disposed		169.50		0.00	169.50
Subtotal - Diverted		13.95		0.00	13.95
Roll-Off					
Roll-Off Solid Waste	RSMC	50.84		0.00	50.84
Roll-Off Recycling	RSMC	53.03	0.00%	0.00	53.03
Roll-Off Organics	RSMC	12.74	0.00%	0.00	12.74
Subtotal - Disposed		50.84		0.00	50.84
Subtotal - Diverted		65.77		0.00	65.77
Residential					
Residential Solid Waste	RSMC	313.05		0.00	313.05
Residential Curbside Recycling	RSMC	221.28	0.00%	0.00	221.28
Residential Curbside Organics	RSMC	510.76	0.00%	0.00	510.76
Subtotal - Disposed		313.05		0.00	313.05
Subtotal - Diverted		732.04		0.00	732.04
Member Agency Vehicles					
Member Agency Solid Waste	SBR				
Member Agency Recycling	SBR				
Member Agency Organics	SBR				
Member Agency Inert / C&D	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Transfer Station / Third Party/ Other Transfer Station Diversion					
Self-Haul Solid Waste	SBR				
MRF Residue					
Buyback Recycling	SBR				
Self-Haul Green Waste	SBR				
Self-Haul Inert / C&D	SBR				
Other Transfer Station Diversion	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Commercial Recycling Rate		32.42%			
MFD Recycling Rate		7.60%			
Roll-Off Recycling Rate		56.40%			
Residential Organics & Recycling		70.05%			
Member Agency Recycling Rate		0.00%			
Transfer Station Diversion Rate		0.00%			
Total Disposed		1,487.12		0.00	1,487.12
Total Diverted		1,269.27		0.00	1,269.27
Total Diversion Rate		46.05%			46.05%
RSMC Collection					
Single-Family Diversion Percentage					70.05%
Commercial Diversion Percentage					31.39%
Overall Diversion Percentage					46.05%

Recology San Mateo County
 Monthly Tonnage Report
 Rate Year 2011
 Summary

Member Agency/Type	Data Source	February			Net Tons
		Tons Collected	Contamination Percentage	Contamination Tonnage	
NORTH FAIR OAKS					
Commercial					
Commercial Solid Waste	RSMC	163.00		0.00	163.00
Commercial Recycling	RSMC	35.91	0.00%	0.00	35.91
Commercial Organics	RSMC	28.77	0.00%	0.00	28.77
Subtotal - Disposed		163.00		0.00	163.00
Subtotal - Diverted		64.68		0.00	64.68
MFD					
MFD Solid Waste	RSMC	27.95		0.00	27.95
MFD Recycling	RSMC	1.22	0.00%	0.00	1.22
MFD Organics	RSMC	0.00	0.00%	0.00	0.00
Subtotal - Disposed		27.95		0.00	27.95
Subtotal - Diverted		1.22		0.00	1.22
Roll-Off					
Roll-Off Solid Waste	RSMC	0.00		0.00	0.00
Roll-Off Recycling	RSMC	0.00	0.00%	0.00	0.00
Roll-Off Organics	RSMC	0.00	0.00%	0.00	0.00
Subtotal - Disposed		0.00		0.00	0.00
Subtotal - Diverted		0.00		0.00	0.00
Residential					
Residential Solid Waste	RSMC	182.34		0.00	182.34
Residential Curbside Recycling	RSMC	59.89	0.00%	0.00	59.89
Residential Curbside Organics	RSMC	132.91	0.00%	0.00	132.91
Subtotal - Disposed		182.34		0.00	182.34
Subtotal - Diverted		192.80		0.00	192.80
Member Agency Vehicles					
Member Agency Solid Waste	SBR				
Member Agency Recycling	SBR				
Member Agency Organics	SBR				
Member Agency Inert / C&D	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Transfer Station / Third Party/ Other Transfer Station Diversion					
Self-Haul Solid Waste	SBR				
MRF Residue					
Buyback Recycling	SBR				
Self-Haul Green Waste	SBR				
Self-Haul Inert / C&D	SBR				
Other Transfer Station Diversion	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Commercial Recycling Rate		28.41%			
MFD Recycling Rate		4.18%			
Roll-Off Recycling Rate		0.00%			
Residential Organics & Recycling		51.39%			
Member Agency Recycling Rate		0.00%			
Transfer Station Diversion Rate		0.00%			
Total Disposed		373.29		0.00	373.29
Total Diverted		258.70		0.00	258.70
Total Diversion Rate		40.93%			40.93%
RSMC Collection					
Single-Family Diversion Percentage					51.39%
Commercial Diversion Percentage					25.66%
Overall Diversion Percentage					40.93%

Recology San Mateo County
 Monthly Tonnage Report
 Rate Year 2011
 Summary

Member Agency/Type	Data Source	February			Net Tons
		Tons Collected	Contamination Percentage	Contamination Tonnage	
REDWOOD CITY					
Commercial					
Commercial Solid Waste	RSMC	1,338.22		0.00	1,338.22
Commercial Recycling	RSMC	282.77	0.00%	0.00	282.77
Commercial Organics	RSMC	173.84	0.00%	0.00	173.84
Subtotal - Disposed		1,338.22		0.00	1,338.22
Subtotal - Diverted		456.61		0.00	456.61
MFD					
MFD Solid Waste	RSMC	306.76		0.00	306.76
MFD Recycling	RSMC	21.33	0.00%	0.00	21.33
MFD Organics	RSMC	5.71	0.00%	0.00	5.71
Subtotal - Disposed		306.76		0.00	306.76
Subtotal - Diverted		27.04		0.00	27.04
Roll-Off					
Roll-Off Solid Waste	RSMC	312.88		0.00	312.88
Roll-Off Recycling	RSMC	4.70	0.00%	0.00	4.70
Roll-Off Organics	RSMC	44.55	0.00%	0.00	44.55
Subtotal - Disposed		312.88		0.00	312.88
Subtotal - Diverted		49.25		0.00	49.25
Residential					
Residential Solid Waste	RSMC	737.42		0.00	737.42
Residential Curbside Recycling	RSMC	446.47	0.00%	0.00	446.47
Residential Curbside Organics	RSMC	715.18	0.00%	0.00	715.18
Subtotal - Disposed		737.42		0.00	737.42
Subtotal - Diverted		1,161.65		0.00	1,161.65
Member Agency Vehicles					
Member Agency Solid Waste	SBR				
Member Agency Recycling	SBR				
Member Agency Organics	SBR				
Member Agency Inert / C&D	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Transfer Station / Third Party/ Other Transfer Station Diversion					
Self-Haul Solid Waste	SBR				
MRF Residue					
Buyback Recycling	SBR				
Self-Haul Green Waste	SBR				
Self-Haul Inert / C&D	SBR				
Other Transfer Station Diversion	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Commercial Recycling Rate		25.44%			
MFD Recycling Rate		8.10%			
Roll-Off Recycling Rate		13.60%			
Residential Organics & Recycling		61.17%			
Member Agency Recycling Rate		0.00%			
Transfer Station Diversion Rate		0.00%			
Total Disposed		2,695.28		0.00	2,695.28
Total Diverted		1,694.55		0.00	1,694.55
Total Diversion Rate		38.60%			38.60%
RSMC Collection					
Single-Family Diversion Percentage					61.17%
Commercial Diversion Percentage					21.40%
Overall Diversion Percentage					38.60%

Recology San Mateo County
 Monthly Tonnage Report
 Rate Year 2011
 Summary

Member Agency/Type	Data Source	February			Net Tons
		Tons Collected	Contamination Percentage	Contamination Tonnage	
SAN CARLOS					
Commercial					
Commercial Solid Waste	RSMC	552.05		0.00	552.05
Commercial Recycling	RSMC	138.31	0.00%	0.00	138.31
Commercial Organics	RSMC	45.26	0.00%	0.00	45.26
Subtotal - Disposed		552.05		0.00	552.05
Subtotal - Diverted		183.57		0.00	183.57
MFD					
MFD Solid Waste	RSMC	43.65		0.00	43.65
MFD Recycling	RSMC	8.99	0.00%	0.00	8.99
MFD Organics	RSMC	0.70	0.00%	0.00	0.70
Subtotal - Disposed		43.65		0.00	43.65
Subtotal - Diverted		9.69		0.00	9.69
Roll-Off					
Roll-Off Solid Waste	RSMC	79.82		0.00	79.82
Roll-Off Recycling	RSMC	12.20	0.00%	0.00	12.20
Roll-Off Organics	RSMC	8.01	0.00%	0.00	8.01
Subtotal - Disposed		79.82		0.00	79.82
Subtotal - Diverted		20.21		0.00	20.21
Residential					
Residential Solid Waste	RSMC	334.84		0.00	334.84
Residential Curbside Recycling	RSMC	258.67	0.00%	0.00	258.67
Residential Curbside Organics	RSMC	366.55	0.00%	0.00	366.55
Subtotal - Disposed		334.84		0.00	334.84
Subtotal - Diverted		625.22		0.00	625.22
Member Agency Vehicles					
Member Agency Solid Waste	SBR				
Member Agency Recycling	SBR				
Member Agency Organics	SBR				
Member Agency Inert / C&D	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Transfer Station / Third Party/ Other Transfer Station Diversion					
Self-Haul Solid Waste	SBR				
MRF Residue					
Buyback Recycling	SBR				
Self-Haul Green Waste	SBR				
Self-Haul Inert / C&D	SBR				
Other Transfer Station Diversion	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Commercial Recycling Rate		24.95%			
MFD Recycling Rate		18.17%			
Roll-Off Recycling Rate		20.20%			
Residential Organics & Recycling		65.12%			
Member Agency Recycling Rate		0.00%			
Transfer Station Diversion Rate		0.00%			
Total Disposed		1,010.36		0.00	1,010.36
Total Diverted		838.69		0.00	838.69
Total Diversion Rate		45.36%			45.36%
RSMC Collection					
Single-Family Diversion Percentage					65.12%
Commercial Diversion Percentage					24.01%
Overall Diversion Percentage					45.36%

Recology San Mateo County
 Monthly Tonnage Report
 Rate Year 2011
 Summary

Member Agency/Type	Data Source	February			Net Tons
		Tons Collected	Contamination Percentage	Contamination Tonnage	
SAN MATEO					
Commercial					
Commercial Solid Waste	RSMC	1,519.04		0.00	1,519.04
Commercial Recycling	RSMC	330.33	0.00%	0.00	330.33
Commercial Organics	RSMC	215.20	0.00%	0.00	215.20
Subtotal - Disposed		1,519.04		0.00	1,519.04
Subtotal - Diverted		545.53		0.00	545.53
MFD					
MFD Solid Waste	RSMC	571.99		0.00	571.99
MFD Recycling	RSMC	45.21	0.00%	0.00	45.21
MFD Organics	RSMC	6.06	0.00%	0.00	6.06
Subtotal - Disposed		571.99		0.00	571.99
Subtotal - Diverted		51.27		0.00	51.27
Roll-Off					
Roll-Off Solid Waste	RSMC	317.33		0.00	317.33
Roll-Off Recycling	RSMC	47.18	0.00%	0.00	47.18
Roll-Off Organics	RSMC	0.00	0.00%	0.00	0.00
Subtotal - Disposed		317.33		0.00	317.33
Subtotal - Diverted		47.18		0.00	47.18
Residential					
Residential Solid Waste	RSMC	807.71		0.00	807.71
Residential Curbside Recycling	RSMC	696.53	0.00%	0.00	696.53
Residential Curbside Organics	RSMC	825.16	0.00%	0.00	825.16
Subtotal - Disposed		807.71		0.00	807.71
Subtotal - Diverted		1,521.69		0.00	1,521.69
Member Agency Vehicles					
Member Agency Solid Waste	SBR				
Member Agency Recycling	SBR				
Member Agency Organics	SBR				
Member Agency Inert / C&D	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Transfer Station / Third Party/ Other Transfer Station Diversion					
Self-Haul Solid Waste	SBR				
MRF Residue					
Buyback Recycling	SBR				
Self-Haul Green Waste	SBR				
Self-Haul Inert / C&D	SBR				
Other Transfer Station Diversion	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Commercial Recycling Rate		26.42%			
MFD Recycling Rate		8.23%			
Roll-Off Recycling Rate		12.94%			
Residential Organics & Recycling		65.33%			
Member Agency Recycling Rate		0.00%			
Transfer Station Diversion Rate		0.00%			
Total Disposed		3,216.07		0.00	3,216.07
Total Diverted		2,165.67		0.00	2,165.67
Total Diversion Rate		40.24%			40.24%
RSMC Collection					
Single-Family Diversion Percentage					65.33%
Commercial Diversion Percentage					21.10%
Overall Diversion Percentage					40.24%

Recology San Mateo County
 Monthly Tonnage Report
 Rate Year 2011
 Summary

Member Agency/Type	Data Source	February			
		Tons Collected	Contamination Percentage	Contamination Tonnage	Net Tons
SAN MATEO COUNTY					
Commercial					
Commercial Solid Waste	RSMC	79.53		0.00	79.53
Commercial Recycling	RSMC	16.97	0.00%	0.00	16.97
Commercial Organics	RSMC	8.09	0.00%	0.00	8.09
Subtotal - Disposed		79.53		0.00	79.53
Subtotal - Diverted		25.06		0.00	25.06
MFD					
MFD Solid Waste	RSMC	6.03		0.00	6.03
MFD Recycling	RSMC	0.25	0.00%	0.00	0.25
MFD Organics	RSMC	0.00	0.00%	0.00	0.00
Subtotal - Disposed		6.03		0.00	6.03
Subtotal - Diverted		0.25		0.00	0.25
Roll-Off					
Roll-Off Solid Waste	RSMC	0.00		0.00	0.00
Roll-Off Recycling	RSMC	0.00	0.00%	0.00	0.00
Roll-Off Organics	RSMC	0.00	0.00%	0.00	0.00
Subtotal - Disposed		0.00		0.00	0.00
Subtotal - Diverted		0.00		0.00	0.00
Residential					
Residential Solid Waste	RSMC	184.69		0.00	184.69
Residential Curbside Recycling	RSMC	132.68	0.00%	0.00	132.68
Residential Curbside Organics	RSMC	245.27	0.00%	0.00	245.27
Subtotal - Disposed		184.69		0.00	184.69
Subtotal - Diverted		377.95		0.00	377.95
Member Agency Vehicles					
Member Agency Solid Waste	SBR				
Member Agency Recycling	SBR				
Member Agency Organics	SBR				
Member Agency Inert / C&D	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Transfer Station / Third Party/ Other Transfer Station Diversion					
Self-Haul Solid Waste	SBR				
MRF Residue					
Buyback Recycling	SBR				
Self-Haul Green Waste	SBR				
Self-Haul Inert / C&D	SBR				
Other Transfer Station Diversion	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Commercial Recycling Rate		23.96%			
MFD Recycling Rate		3.98%			
Roll-Off Recycling Rate		0.00%			
Residential Organics & Recycling		67.17%			
Member Agency Recycling Rate		0.00%			
Transfer Station Diversion Rate		0.00%			
Total Disposed		270.25		0.00	270.25
Total Diverted		403.26		0.00	403.26
Total Diversion Rate		59.87%			59.87%
RSMC Collection					
Single-Family Diversion Percentage					67.17%
Commercial Diversion Percentage					22.83%
Overall Diversion Percentage					59.87%

Recology San Mateo County
 Monthly Tonnage Report
 Rate Year 2011
 Summary

Member Agency/Type	Data Source	February			Net Tons
		Tons Collected	Contamination Percentage	Contamination Tonnage	
WEST BAY					
Commercial					
Commercial Solid Waste	RSMC	32.18		0.00	32.18
Commercial Recycling	RSMC	7.35	0.00%	0.00	7.35
Commercial Organics	RSMC	2.56	0.00%	0.00	2.56
Subtotal - Disposed		32.18		0.00	32.18
Subtotal - Diverted		9.91		0.00	9.91
MFD					
MFD Solid Waste	RSMC	1.47		0.00	1.47
MFD Recycling	RSMC	0.11	0.00%	0.00	0.11
MFD Organics	RSMC	0.00	0.00%	0.00	0.00
Subtotal - Disposed		1.47		0.00	1.47
Subtotal - Diverted		0.11		0.00	0.11
Roll-Off					
Roll-Off Solid Waste	RSMC	0.00		0.00	0.00
Roll-Off Recycling	RSMC	0.00	0.00%	0.00	0.00
Roll-Off Organics	RSMC	0.00	0.00%	0.00	0.00
Subtotal - Disposed		0.00		0.00	0.00
Subtotal - Diverted		0.00		0.00	0.00
Residential					
Residential Solid Waste	RSMC	65.26		0.00	65.26
Residential Curbside Recycling	RSMC	68.14	0.00%	0.00	68.14
Residential Curbside Organics	RSMC	141.95	0.00%	0.00	141.95
Subtotal - Disposed		65.26		0.00	65.26
Subtotal - Diverted		210.09		0.00	210.09
Member Agency Vehicles					
Member Agency Solid Waste	SBR				
Member Agency Recycling	SBR				
Member Agency Organics	SBR				
Member Agency Inert / C&D	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Transfer Station / Third Party/ Other Transfer Station Diversion					
Self-Haul Solid Waste	SBR				
MRF Residue					
Buyback Recycling	SBR				
Self-Haul Green Waste	SBR				
Self-Haul Inert / C&D	SBR				
Other Transfer Station Diversion	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Commercial Recycling Rate		23.54%			
MFD Recycling Rate		6.96%			
Roll-Off Recycling Rate		0.00%			
Residential Organics & Recycling		76.30%			
Member Agency Recycling Rate		0.00%			
Transfer Station Diversion Rate		0.00%			
Total Disposed		98.91		0.00	98.91
Total Diverted		220.11		0.00	220.11
Total Diversion Rate		69.00%			69.00%
RSMC Collection					
Single-Family Diversion Percentage					76.30%
Commercial Diversion Percentage					22.94%
Overall Diversion Percentage					69.00%

Recology San Mateo County
 Monthly Tonnage Report
 Rate Year 2011
 Summary

Member Agency/Type	Data Source	February			
		Tons Collected	Contamination Percentage	Contamination Tonnage	Net Tons
TOTAL SBWMA					
Commercial					
Commercial Solid Waste	RSMC	6,065.65		0.00	6,065.65
Commercial Recycling	RSMC	1,416.67	0.00%	0.00	1,416.67
Commercial Organics	RSMC	1,175.16	0.00%	0.00	1,175.16
Subtotal - Disposed		6,065.65		0.00	6,065.65
Subtotal - Diverted		2,591.83		0.00	2,591.83
MFD					
MFD Solid Waste	RSMC	1,775.83		0.00	1,775.83
MFD Recycling	RSMC	136.99	0.00%	0.00	136.99
MFD Organics	RSMC	18.52	0.00%	0.00	18.52
Subtotal - Disposed		1,775.83		0.00	1,775.83
Subtotal - Diverted		155.51		0.00	155.51
Roll-Off					
Roll-Off Solid Waste	RSMC	1,626.57		0.00	1,626.57
Roll-Off Recycling	RSMC	130.58	0.00%	0.00	130.58
Roll-Off Organics	RSMC	132.77	0.00%	0.00	132.77
Subtotal - Disposed		1,626.57		0.00	1,626.57
Subtotal - Diverted		263.35		0.00	263.35
Residential					
Residential Solid Waste	RSMC	4,537.00		0.00	4,537.00
Residential Curbside Recycling	RSMC	3,127.66	0.00%	0.00	3,127.66
Residential Curbside Organics	RSMC	4,632.84	0.00%	0.00	4,632.84
Subtotal - Disposed		4,537.00		0.00	4,537.00
Subtotal - Diverted		7,760.50		0.00	7,760.50
Member Agency Vehicles					
Member Agency Solid Waste	SBR	0.00			
Member Agency Recycling	SBR	0.00			
Member Agency Organics	SBR	0.00			
Member Agency Inert / C&D	SBR	0.00			
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Transfer Station / Third Party/ Other Transfer Station Diversion					
Self-Haul Solid Waste	SBR				
MRF Residue					
Buyback Recycling	SBR				
Self-Haul Green Waste	SBR				
Self-Haul Inert / C&D	SBR				
Other Transfer Station Diversion	SBR				
Subtotal - Disposed		0.00			
Subtotal - Diverted		0.00			
Commercial Recycling Rate		29.94%			
MFD Recycling Rate		8.05%			
Roll-Off Recycling Rate		13.93%			
Residential Organics & Recycling		63.11%			
Member Agency Recycling Rate		0.00%			
Transfer Station Diversion Rate		0.00%			
Total Disposed		14,005.05		0.00	14,005.05
Total Diverted		10,771.19		0.00	10,771.19
Total Diversion Rate		43.47%			43.47%
RSMC Collection					
Single-Family Diversion Percentage					63.11%
Commercial Diversion Percentage					24.13%
Overall Diversion Percentage					43.47%

Recology San Mateo County
 Inquiry, Service Request and
 Complaint Summary
 Rate Year 2011

	Single-Family Missed Pick-Up Initial Complaints 8.02.B.2				Single-Family Missed Pick-Up Collection Events 8.02.B.2				Excessive Noise 8.02.J				Discourteous Behavior 8.06.J				Property Damage 8.02.H				Spills 8.02.I				
	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	
Atherton	38	31	0	69	15	2	0	17	0	0	0	0	0	1	0	0	1	0	1	0	1	2	0	0	2
Belmont	32	25	0	57	9	0	0	9	0	0	0	0	0	0	0	0	0	0	0	0	0	1	3	0	4
Burlingame	45	36	0	81	13	8	0	21	0	1	0	1	0	1	0	2	0	2	4	0	0	4	0	0	4
East Palo Alto	11	11	0	22	2	3	0	5	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	1
Foster City	27	33	0	60	5	5	0	10	0	1	0	1	0	0	0	0	0	0	1	0	0	0	0	0	1
Hillsborough	61	20	0	81	16	5	0	21	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Menlo Park	43	19	0	62	6	3	0	9	0	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0
North Fair Oaks	18	10	0	28	9	2	0	11	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	1
Redwood City	94	60	0	154	35	8	0	43	0	0	0	0	0	3	0	3	1	2	0	3	5	4	0	0	9
San Carlos	70	43	0	113	18	10	0	28	0	2	0	2	1	2	0	3	2	2	0	4	8	3	0	0	11
San Mateo	103	67	0	170	20	7	0	27	0	5	0	5	0	2	0	2	0	0	0	0	10	1	0	0	11
San Mateo County	38	15	0	53	13	0	0	13	0	0	0	0	0	0	0	0	1	1	0	1	2	0	0	0	2
West Bay	17	1	0	18	8	0	0	8	0	0	0	0	0	0	0	0	1	0	0	1	1	0	0	0	1
Totals	597	371	0	968	169	53	0	222	0	10	0	10	1	9	0	10	4	8	0	12	36	11	0	0	47

	On-call Bulky Item Collection 5.05				Extra/Overage Requests 8.02.G				Recycling Tote-Bag Request 5.03.B.2				Information requests 7.02.A				Billing Concerns			
	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1
Atherton	7	12	0	19	38	0	0	38	0	0	0	0	528	131	0	659	32	98	0	130
Belmont	48	74	0	122	81	8	0	89	2	2	0	4	814	245	0	1059	19	87	0	106
Burlingame	57	85	0	142	62	7	0	69	3	1	0	4	959	359	0	1318	52	484	0	536
East Palo Alto	37	58	0	95	31	2	0	33	2	0	0	2	250	85	0	335	4	17	0	21
Foster City	46	99	0	145	55	6	0	61	2	2	0	4	662	199	0	861	22	68	0	90
Hillsborough	19	33	0	52	52	2	0	54	0	0	0	0	679	200	0	879	14	43	0	57
Menlo Park	43	70	0	113	73	8	0	81	8	0	0	8	973	410	0	1383	21	201	0	222
North Fair Oaks	11	24	0	35	28	7	0	35	2	0	0	2	275	84	0	359	1	25	0	26
Redwood City	138	191	0	329	100	13	0	113	3	0	0	3	1575	490	0	2065	19	37	0	56
San Carlos	62	94	0	156	55	14	0	69	0	0	0	0	1743	604	0	2347	148	373	0	521
San Mateo	165	276	0	441	158	29	0	187	1	0	0	1	2459	891	0	3350	62	309	0	371
San Mateo County	36	39	0	75	26	4	0	30	0	0	0	0	454	117	0	571	12	50	0	62
West Bay	21	31	0	52	10	0	0	10	0	0	0	0	215	64	0	279	8	27	0	35
Totals	690	1,086	0	1,776	769	100	0	869	23	5	0	28	11,586	3,879	0	15,465	414	1,819	0	2,233

Recology San Mateo County
 Call Center Data and
 Quality Assurance Calls
 Rate Year 2011

SBWMA Service Area	Number of Calls Received	Number of Calls Answered	Number of Calls Dropped	Percentage of Calls Dropped	Average Hold Time in seconds	Percentage of Calls Answered in Thirty Seconds	Number of Quality Assurance Calls Made
January	56,085	47,813	8,272	14.75%	117.34	32.39%	204
February	27,460	25,719	1,741	6.34%	39.53	75.85%	209
March	0	0	0	0.00%	0	0.00%	0

Recology San Mateo County
 On-Site Customer Assessments,
 Visual Audits and Recycling
 Tote-Bags Delivered
 Rate Year 2011

	Number of On-site Assessments 7.04.E				Number of Visual Audits 7.06				Recycling Tote-Bags Delivered			
	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1
Atherton	0	1	0	1	0	0	0	0	0	0	0	0
Belmont	3	32	0	35	0	0	0	0	0	0	0	0
Burlingame	2	17	0	19	0	0	0	0	0	0	0	0
East Palo Alto	1	11	0	12	0	0	0	0	0	0	0	0
Foster City	3	18	0	21	0	0	0	0	0	0	0	0
Hillsborough	0	0	0	0	0	0	0	0	0	0	0	0
Menlo Park	4	38	0	42	0	0	0	0	0	0	0	0
North Fair Oaks	2	6	0	8	0	0	0	0	0	0	0	0
Redwood City	7	47	0	54	0	0	0	0	0	0	0	0
San Carlos	2	25	0	27	0	0	0	0	0	0	0	0
San Mateo	2	37	0	39	0	0	0	0	0	0	0	0
San Mateo County	0	9	0	9	0	0	0	0	0	0	0	0
West Bay	1	0	0	1	0	0	0	0	0	0	0	0
Totals	27	241	0	268	0	0	0	0	0	0	0	0