



CONSENT CALENDAR

**DRAFT MINUTES**

**SOUTH BAYSIDE WASTE MANAGEMENT AUTHORITY  
MEETING OF THE BOARD OF DIRECTORS  
April 26, 2012 – 2:00 p.m.  
San Carlos Library Conference Room A/B**

**1. Roll Call:**

CTO 2:01 p.m.

Roll Call Attendance:

Agency	Present	Absent	Agency	Present	Absent
Atherton		X	Menlo Park	X	
Belmont		X	Redwood City	X	
Burlingame	X		San Carlos	X	
East Palo Alto	X		San Mateo	X	
Foster City	X		County of San Mateo	X	
Hillsborough	X		West Bay Sanitary District	X	

**2. Public Comment**

Persons wishing to address the Board on matters NOT on the posted agenda may do so.

Each speaker is limited to two minutes. If there are more than five individuals wishing to speak during public comment, the Chairman will draw five speaker cards from those submitted to speak during this time. The balance of the Public Comment speakers will be called upon at the end of the Board Meeting.

If the item you are speaking on is not listed on the agenda, please be advised that the Board may briefly respond to statements made or questions posed as allowed under The Brown Act (Government Code Section 54954.2). The Board's general policy is to refer items to staff for attention, or have a matter placed on a future Board agenda for a more comprehensive action or report and formal public discussion and input at that time.

None

Chair Porter presented Brian Moura with a service award for his years of service to the SBWMA.

**3. Approval of Consent Calendar:**

Consent Calendar item(s) are considered to be routine and will be enacted by one motion. There will be no separate discussion on these items unless members of the Board, staff or public request specific items be removed for separate action. *Items removed from the Consent Calendar will be moved to the end of the agenda for separate discussion.*

- A. Adopt the March 22, 2012 BOD Meeting Minutes
- B. Receipt of Recology and SBR Monthly Reports

M/S: Moura/Gibbons

Voice Vote: All in favor, Atherton and Belmont absent

**4. New Business:**

- A. Update on Next Steps for Strategic Plan 2013-2020

Executive Director McCarthy gave an update on the Strategic Plan. He noted that in the draft FY2013 draft budget there would be a work plan outlined for the long range plan which will be the implementation document that supports the Strategic Plan.

Vice Chair Nava asked if staff had any idea of what the budget numbers for producing a long range plan document might be.

Executive Director McCarthy noted that essentially it will be any costs beyond staff time, adding that it is likely we will use consultant support for the long range plan, and the budget would include costs of that nature.

B. Rate Setting Process and Rate Projections

Staff Moran and Staff Feldman gave a Power Point presentation on the following topics:

- Overview of the rate setting process
- Recology revenue reconciliation for 2011
- 2012 compensation application process for 2013 rates
- Recology specific rate-related issues for 2013 rates
- Pass-through costs in 2013 revenue requirement
- Other factors affecting Agencies rates for 2013
- Fiver year cost projection model

Vice Chair Nava questioned how intensive the HF&H audit process would be, and if once the reports are complete all of the agencies would have confidence that the work Recology is doing is being done correctly.

Staff Moran answered that the audit would include everything that Recology reports on, for all 12 agencies, and that records would be reviewed for select months. The entire report would include findings on billing rates, and accounts for all 12 agencies.

Member Moura suggested that the Board ask HF&H to present their findings at a future Board meeting.

Member Galli asked for confirmation regarding the reconciliation process, noting that the Board was reconciling 2011 rates, but that any surplus plus or shortfall would go into the 2013 rates. She also asked when any interest would be incurred.

Staff Moran answered that there is interest as of January 1, 2012, if an agency owes money.

Member Moura suggested that the Power Point slide regarding individual agency rates be stated clearer, noting that it may look like the SBWMA sets individual member agency rates. He also suggested that arrows connecting how tip fees are connected on page 5 of the presentation would make it clearer.

Vice Chair Nava suggested that the San Carlos franchise fee be clearer on the slide as well.

Vice Chair Nava asked if SBWMA staff would be available to come out to each member agency and answer questions about the rate report.

Staff Moran answered that the Member Agencies would be getting the draft rate report at the same time as staff, so there would additional time this year to get questions answered earlier. With the hope that by the time the September 1 report is out, most questions will be answered. He also noted that staff would be available to help member agencies as much as possible.

Vice Chair Nava asked for further explanation of the differences between route hours versus route labor hours.

Staff Feldman answered that route hours are how long the trucks are on the routes, and route labor hours are the people on the trucks on any given route. He also added that this is one of the areas that HF&H looked at during the collection services and facility operations audit, and that the results of that would be shared at the next Board meeting.

Vice Chair Nava noted that the revenue requirement is approved at the beginning of the year, and during the subsequent year accounts fluctuate. He then asked how that is reconciled at the end of the year.

Staff Feldman stated that the contract is a fixed cost contract, the way that it is structured is each Agency is responsible for the costs that are approved at the beginning of the year. If service levels change over the course of a year, it will result in a surplus or shortfall, which is why revenue reconciliation is so important.

Vice Chair Nava stated that this didn't answer his question. He asked if Burlingame has a 5-10% drop in accounts, Recology isn't going out to pick up those accounts anymore, therefore costs associated with those routes should go down. He asked for further explanation of how those accounts are reconciled, or are the agencies still responsible for the revenue requirement.

Staff Feldman answered that agencies are responsible for the revenue requirement approved at the beginning of the year because that is the definition of a fixed price contract. He noted that if the reverse happened and commercial activity went up 10%, Recology would still only get their revenue requirement, and the Agency would have increased revenue, noting that it works both ways.

Vice Chair Nava asked the Board Members if they had the understanding that the cost structure would work that way.

Member Galli answered yes, and asked for clarification regarding the part of the contract that states if activity varies more than a certain percentage an Agency can petition to reopen the contract.

Staff Feldman answered that a 2% fluctuation in operating costs triggers a compensation review, and noted that there are other specific triggers in the contract that prompt review, but added that there weren't grounds for a general compensation review. He also commented that one of the purposes of the contract is to manage risks on both sides, which will lead to rate stability and predictability.

Vice Chair Nava commented that he would like the fixed cost contract to be a point of discussion at the elected officials briefing in May.

Staff Moran added that SBR's contract is similar to Recology's but that their total payment is variable. He added that the rate per ton is adjusted by CPI index, but they are paid on a per ton basis.

Staff Moran continued with the preliminary results portion of the presentation.

Vice Chair Nava asked if the numbers included 2010 numbers.

Staff Moran answered that 2010 was Allied, and these numbers have nothing to do with Allied, only Recology.

Member Masbad about the operating ratio for schedule Q costs.

Mark Arsenault of Recology answered that it's a 9 ½% operating ratio based on the original proposal. That does not mean that we're making 9 ½% profit.

Staff Feldman added that most of schedule Q is back yard service, and Recology doesn't see any of that profit because there is a 20% clause in the contract that says the agencies keep the revenue of the first 20% of backyard subscriptions. He added that this line item is almost a pass through.

Vice Chair Nava stated that Franchise Agreements are between member Agencies and the Company. He asked if an individual agency can renegotiate with Recology separate from the JPA.

Staff Feldman stated that this was a legal counsel question, then noted that there are certain aspects of the contract that are so intertwined that it would be difficult at best, but there are other aspects that an agency could renegotiate.

Counsel Lanzone answered that yes, it's a contract between two parties, and those two parties can renegotiate, but noted that once it's opened everything is on the table.

Member Nava asked for further detail on what service level adjustments mean to the contract.

Staff Feldman answered that due to timing of when the proposal was written, and in fairness to both the Agencies and the Company, there needed to be a reestablishing of actual service levels. He noted that the proposal was written in 2008, the contract didn't start until 2011, and it didn't make sense to fix the costs based on service levels in 2008. So service levels were looked at in 2010 to set the costs for the first year of the contract. He noted that in 2 of the 3 categories the service levels went down which benefited the Agencies. The second and final service level adjustment is based on this year's levels; it will be applied to next year's rates, and will be fixed base costs for the remaining years of the contract.

Member Masbad asked how the 2013 service level adjustment would be allocated.

Staff Feldman answered that the service level adjustments affects the aggregate costs for all agencies. He added that this is part of the contract that was approved to go out as part of the RFP in 2007.

Vice Chair Nava stated that if the contract is not working the Board may need to look at it differently. He stated that if the Board wants to look at it by individual jurisdiction whether its complex or not, we should be able to do that.

Staff Feldman answered that this is why staff is bringing this up well in advance of rate season. He noted that staff is asking for Board Feedback. He also noted that the contract is very complicated and didn't know if the level Vice Chair Nava is seeking was possible given that it would probably take contract amendments and those won't happen very quickly.

Vice Chair Nava stated that he thinks there should be a more direct tie between the revenue requirement and the actual billing that takes place.

Staff Feldman continued explaining overall diversion incentive and disincentive payments.

Vice Chair Nava asked if one agency recycles more than others, is there a benefit to the better recycler.

Staff Feldman answered that disincentive payments are apportioned based on solid waste tonnage. So if one agency is generating less solid waste than another, then the better recycling agency would get the benefit. He stated that agencies can see what the obligation for the 2012 incentive payment is in the February 2012 report.

Member Galli commented that the February incentive/disincentive report came out a couple of times, and wanted to clarify that the Board did have the final report.

Mario Puccinelli commented that the Agencies did have the final report

Staff Feldman continued with the presentation speaking about Agency Facility Costs.

Member Fotu asked for further detail and analysis on why Menlo Park's numbers are so high, noting that it's difficult to understand how 56 route labor hours leads to \$220,000.

Staff Feldman noted that Member Fotu's comments are well received and requested the company dig into the details of both the positives and negatives to make this data more comfortable.

Vice Chair Nava asked for clarification because agency allocation numbers are different from what's in the staff report.

Staff Moran clarified that the numbers in the staff report are the numbers that are actually in last year's compensation application, the other numbers are how it will change for next year should the Board accept the numbers the way they stand now.

Vice Chair Nava questioned the agency fees, noting that he understood that the agency fees are a percentage of gross revenue, but when looking at the report, the fees seem to be based on what is actually billed not revenue.

Staff Moran answered that every agency has different types of fees. Some are fixed, and some are percentage of revenue. The process staff goes through is to estimate what the base revenue will be for 2013, and then apply agency fees to that. He also noted that staff plans to give the agencies information used to make the estimates, and asked for feedback to help Staff further develop the numbers.

Vice Chair Nava stated that the agency fee should be based on the billing not on the revenue requirement.

Member Murray asked about the difference of fiscal year versus calendar year agency revenue, and if the 6 month difference is accounted for.

Staff Moran answered that the July base revenue is used to project into the next fiscal year and based on that projection fees are calculated.

Staff Moran continued with the presentation discussing the process for setting tip fees, and a 5 year cost projection. He noted that there is not a specific formula for setting a tip fee. The total picture for the SBWMA operations is used to determine tip fee adjustments.

Vice Chair Nava asked if the expectation is that tonnage will go down.

Staff Moran answered that solid waste may, but organics or green waste may go up. He noted that staff plans to add subsequent year tonnage projection after there is Board feedback and input.

Executive Director McCarthy added that staff will add the data to those subsequent years on the cost projection model, but wanted to wait until there was at least 6 months of actual data for 2012. He added that if you look at the increase or decrease by jurisdiction there are astronomically different numbers by jurisdiction last year. The expectation is that the 2012 numbers will be much more stable, but there isn't enough actual data yet.

Member Fotu asked for clarification on how level of service is connected to labor hours. She specifically questioned how once the second year service level adjustment is done how that is tied to the total number of hours.

Staff Feldman noted there are two mutually exclusive thoughts. One is related to the allocation which is labor hours and lifts etc. The other is a service level adjustment based on a two year change in service levels. A service level change will affect the aggregate cost, of which the impact of that is then apportioned based on the cost allocation methodology. He noted that they are two separate things, but connected.

Member Fotu added that she sees how each agency can experience a loss or gain based on the final service level adjustment, but noted that if more businesses come to Menlo Park there would be more labor hours attributed to that so there is some recovery cost on the Recology side, so it seems like less of a risk for Recology.

Vice Chair Nava stated that in Burlingame the fixed price contract isn't working, so he suggested that the Board look at it again on an individual basis.

Staff Feldman noted that in 2008 Burlingame got a commercial service level adjustment in their favor.

Vice Chair Nava noted that the concern is that we keep raising rates and we're still in the hole, so something is wrong, and maybe the contract isn't working for us. So if the attorney is telling Burlingame we're free to negotiate as an individual agency, I would like to be able to tell the rest of the Board they can do the same thing.

Executive Director McCarthy asked the Board to wait and see how billed revenues come in this year. He noted that he thinks there are a lot of things moving in the right direction. He explained further that this is a cost projection model and on the cost side the costs trending down towards CPI. He stated that when this information is shared with elected officials it will be about what they expected. He also noted that costs are not revenues. We still have fundamentally flawed rates because rates don't cover the cost of service.

### C. Commercial Recycling Workshop Proposed Next Steps

Executive Director McCarthy noted that the staff report highlighted items discussed at the Commercial Recycling Workshop.

Member Fotu requested further research on how to implement enforcement of Anti-Scavenging ordinances and how to fund them.

Staff Feldman stated that the report that will have a model ordinance attached and staff will survey other agencies that have ordinances like this in place to see how they are funding enforcement.

Executive Director McCarthy added that there will be some money in the budget to explore permitting 3<sup>rd</sup> party recyclers. The agency only knows what Recology collects, not overall diversion rate agency wide.

Member Fotu asked if there was a difference in diversion rates when the commodity market was higher versus lower.

Executive Director McCarthy answered that we looked at diversion rate history when markets have been high, and we didn't see marked difference in diversion.

Vice Chair Nava asked what motivates Recology to care if there is scavenging in their bins. Where does the Commodity Revenue come into play under the collections?

Executive Director McCarthy answered that it's in the performance incentives and disincentives related to sectors.

Member Murray asked if we have seen cardboard coming into the buyback center.

Dwight Herring stated that have been large loads of cardboard coming through.

D. Results of 2012 First Quarter Recology Franchise Agreement(s) Quarterly Contamination Measurement for Loads of Recyclable Materials, Organic Materials and Plant Materials

Staff Feldman gave an overview of the quarterly contamination measurement results for the first quarter of 2012, noting that page 2 table 2 says 2011 4<sup>th</sup> quarter and it should say 2012 1<sup>st</sup> quarter, but the content of the table is correct. He stated that Recology met the standards in 4 of the 5 categories. He also noted that the residential contamination target is now fixed for the life of the contract at 8.5%. He noted that there will be a disincentive payment associated with the residential recycling for the first quarter of 2012.

Vice Chair Nava asked what we are finding in the contamination.

Staff Feldman answered that there are a variety of material found; noting that a lot of what was found in the residential recycling stream was wet.

5. Old Business:

A. RSMC Franchise Agreement Operational and Contract Administration Update

Gino Gasparini gave an update on the Recology operations.

He also commented on the phone survey, noting that customers have been calling them to get more information after receiving a survey call.

Gino made note of the great Earth Day events, and great comments from people who came to the events.

B. SBR Shoreway Operational and Contract Administration Update

Dwight Herring noted that we've started to see cardboard come into the facility and are promoting that new service.

He also noted that SBR has hired an Interim site manager on a 90 day trial, his name is Saul San Filippo, and he has a lot of industry experience previously with Allied Waste.

6. Staff Updates

- a) Update on Recology Commercial Recycling Outreach Efforts
- b) Recycling and Outreach Programs Update
- c) Shoreway Construction Update
- d) Update on 2012/2013 Franchise Rate Setting Process
- e) Preview of Upcoming Board meetings

7. Board Member Comments

8. Adjourn: 3:41 PM

Next Regular meeting scheduled for May 24, 2012, Recology San Mateo County Administrative Offices



## STAFF REPORT

**To:** SBWMA Board Members  
**From:** Marshall Moran, Finance Manager  
**Date:** May 24, 2012 Board of Director's Meeting  
**Subject:** Approval of Quarterly Investment Report for the Quarter Ended March 31, 2012

### Recommendation

It is recommended that the SBWMA Board review and accept the Quarterly Investment Report.

### Analysis

The primary objective of the Investment Policy for the SBWMA is safety of principal, while meeting the cash flow needs of the Authority, through prudent investment of unexpended cash. As March 31, 2012, the investment portfolio was in compliance with the Investment Policy. The portfolio contains enough liquidity to meet the next six months of expected expenditures by the Authority as well as by other third parties.

### Fiscal Impact

The attached Investment Portfolio Summary indicates that on March 31, 2012, funds in the amount of \$16,544,554 were invested producing a weighted average yield of 0.34%.

Accrued interest earnings this quarter totaled \$44,569. As shown in the table below, the decrease in interest earnings is due to the decreased balance of the portfolio and lower yield as compared with the prior quarter due to the maturity of the high yielding (4.69%) Federal Home Loan Bank note.

Below is a summary of the changes in the portfolio.

	<b>Qtr Ended 3/31/12</b>	<b>Qtr Ended 12/31/11</b>	<b>Increase (Decrease)</b>
Total Portfolio	\$ 16,544,554	\$ 17,409,627	\$ (865,073)
Wgtd Avg Yield	0.34%	1.44%	-1.10%
Interest Earnings	\$ 44,569	\$ 59,400	\$ (14,831)

The decrease in the total portfolio of \$865,073 is primarily due to the interest payment on the 2009 bond, project costs from the bond accounts, and the maturity of the Federal Home Loan Mortgage (FHLM) agency investment of bond reserves originally purchased at a premium.

A table comparison of the portfolio components is provided below:

	<b>3/31/2012 Balance</b>	<b>% of Total</b>	<b>12/30/11 Balance</b>	<b>% of Total</b>	<b>Change over prior qtr</b>
SM County Pool	\$ 2,088,589	13%	\$ 2,083,418	12%	\$ 5,171
LAIF	8,722,866	53%	8,714,239	50%	8,627
Bond Account	5,733,099	35%	6,611,970	38%	(878,871)
<b>Total Portfolio</b>	<b>\$ 16,544,554</b>	<b>100%</b>	<b>\$ 17,409,627</b>	<b>100%</b>	<b>\$ (865,073)</b>

Note: There may be minor differences in totals as individual amounts are rounded to the nearest dollar

The average yield of the portfolio in the quarter excluding the bond proceeds was 0.50%. The Local Agency Investment Fund (LAIF) is used as a benchmark and the average LAIF yield for the quarter ending March 31, 2012, was 0.38%. The San Mateo County Pool average yield for the quarter was 1.02%.

Due to arbitrage restrictions, bond investments are not included in our LAIF rate comparison. As of March 31 2012, the bond accounts of approximately \$5.7 million were invested with the trustee in LAIF and other cash and short-term investments.

The San Mateo County Treasurer-Tax Collector has notified all entities affected that the first of 4-5 distributions from the Lehman bankruptcy settlement were received, of which totaled \$9,332,132. The distribution calculation to determine the amount due to each 1,100 accounts/entity is based on the average daily balance during the period of 7/1/2008 to 9/30/2008. The County will be contacting entities when the final calculation of this first distribution is complete. The Lehman Brothers investment loss in 2009 for SBWMA was \$382,989.

The Investment Advisory Committee, consisting of Jeff Maltbie, City Manager of San Carlos; Brian Moura, Assistant City Manager of San Carlos; Michael Galvin, City Treasurer for San Carlos; and Rebecca Mendenhall, Administrative Services Director, have reviewed this report before presentation to the Board.

### **Attachments**

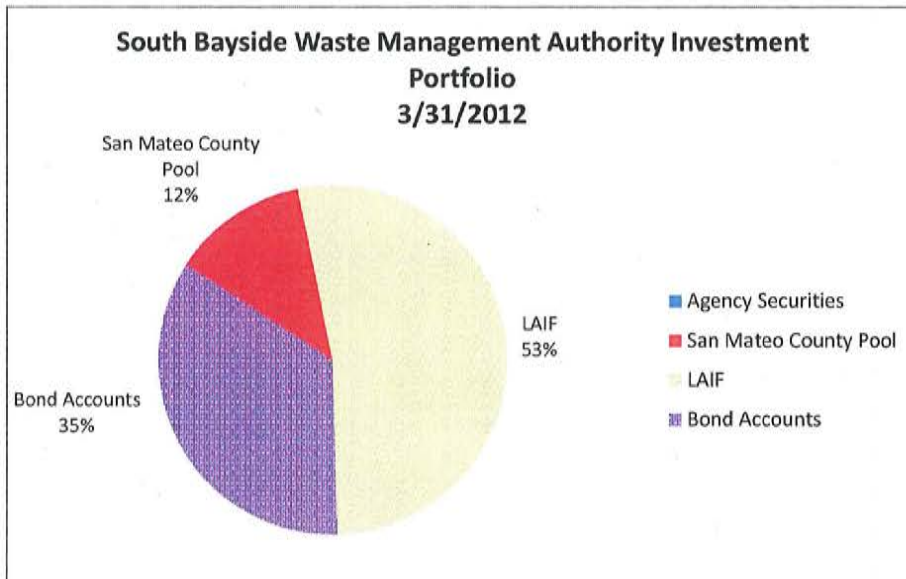
1 – Investment Portfolio Summary for the Quarter Ended March 31, 2012

2 – Historical Summary of Investment Portfolio

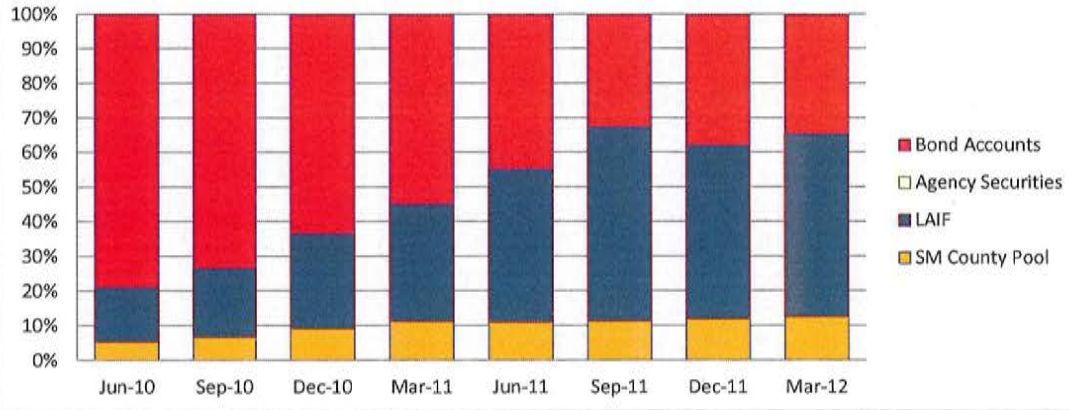
**SOUTH BAYSIDE WASTE MANAGEMENT AUTHORITY**

**SUMMARY OF ALL INVESTMENTS**  
For Quarter Ending March 31, 2012

Category	Weighted Average Interest Rate	HISTORICAL Book Value	GASB 31 ADJ Market Value	Interest Earned
<b>Liquid Investments:</b>				
San Mateo County Investment Pool (COPOOL)	1.02%	2,088,589	2,088,589	7,414
Local Agency Investment Fund (LAIF)	0.38%	8,722,866	8,722,866	4,711
<b>Total - Investments</b>	<b>0.504%</b>	<b>10,811,455</b>	<b>10,811,455</b>	<b>12,125</b>
<b>Bond Proceeds Accounts - Cash with Fiscal Agents</b>				
BNY Western Trust - LAIF 2009 Project Fund Account	0.38%	425,881	425,881	440
BNY Western Trust - Dreyfus Cash Mgmt 670 Inv 2009 Project Fund Account	0.00%	175,773	175,773	
BNY Western Trust - Dreyfus Payment Fund 2009B Payment Fund Account	0.00%	-	-	-
BNY Western Trust - Dreyfus Cash Mgmt 670 Inv 2009A Reserve Fund Account	0.00%	4,240,374	4,240,374	
BNY Western Trust - Federal Home Loan Bank 2009A Reserve Fund Account	0.00%	-	-	32,004
BNY Western Trust - Dreyfus Cash Mgmt 670 Inv 2009A Payment Fund Account	0.00%	891,071	891,071	
<b>Total - Bond Accounts</b>	<b>0.028%</b>	<b>5,733,099</b>	<b>5,733,099</b>	<b>32,444</b>
<b>GRAND TOTAL OF PORTFOLIO</b>	<b>0.339%</b>	<b>16,544,554</b>	<b>16,544,554</b>	<b>44,569</b>
Total Accrued Interest this Quarter			44,569	
Total Accrued Interest Fiscal Year to Date			164,337	



**South Bayside Waste Management Authority Historical Summary of Investment Portfolio**



**South Bayside Waste Management Authority Portfolio**

	<b>Jun-10</b>	<b>Sep-10</b>	<b>Dec-10</b>	<b>Mar-11</b>	<b>Jun-11</b>	<b>Sep-11</b>	<b>Dec-11</b>	<b>Mar-12</b>
SM County Pool	2,048,690	2,053,315	2,060,200	2,065,675	2,070,798	2,077,198	2,083,418	2,088,589
LAIF	6,166,777	6,174,485	6,182,460	6,189,561	8,197,304	10,206,329	8,714,239	8,722,866
Agency Securities	-	-	-	-	-	-	-	-
Bond Accounts	30,856,257	22,690,918	14,335,911	10,045,187	8,341,931	5,940,947	6,611,970	5,733,099
<b>Grand Total</b>	<b>\$39,071,723</b>	<b>\$30,918,719</b>	<b>\$22,578,571</b>	<b>\$18,300,423</b>	<b>\$18,610,033</b>	<b>\$18,224,474</b>	<b>\$17,409,627</b>	<b>\$16,544,554</b>



## STAFF REPORT

---

**To:** SBWMA Board Members  
**From:** Cliff Feldman, Recycling Programs Manager  
Hilary Gans, Facility Operations Contracts Manager  
**Date:** May 24, 2012 Board of Directors Meeting  
**Subject:** Receipt of Recology and SBR Monthly Reports

---

### Recommendation

This is an informational report and no action is necessary.

### Analysis

Recology San Mateo County (Recology) and South Bay Recycling (SBR) are required to submit monthly reports. Both companies submitted their Monthly Reports on time. These Monthly Reports are due 15 days after the end of each month. Recology's and SBR's reports for the month of April 2012 are attached.

It's important to note that the tonnage information presented in Recology's Monthly Report is derived from data compiled by SBR as the Shoreway Environmental Center facility operator. Therefore, regarding the reporting of tonnage, the Recology and SBR reports are redundant. In addition, the SBR report provides details on the transfer station and buy-back center activities and therefore includes more facility tonnage data than the Recology Monthly Report. Recology's report includes collection data, monthly updates on various operations, and call center complaint/inquiry related metrics.

### Background

Article 9, section 9.05 of the Member Agencies Franchise Agreement(s) with RSMC require the company to prepare and submit a monthly report. Similarly, Article 8, section 8.07 of the Operations Agreement between the SBWMA and SBR requires the company to submit a monthly report. The guidelines and reporting requirements for each company are specified in their respective Agreements.

### Attachments:

Attachment A - Recology April 2012 Monthly Report  
Attachment B - SBR April 2012 Monthly Report



# MONTHLY REPORT TO THE SBWMA FOR APRIL 2012

Submitted May 15, 2012



May 15, 2012

Kevin McCarthy  
Executive Director  
SBWMA/RethinkWaste  
610 Elm Street, Suite 202  
San Carlos, CA 94070

Dear Mr. McCarthy:

Enclosed is a copy of the Recology April, 2012 monthly report to the SBWMA. Recology will send electronic copies to each jurisdiction.

In accordance with the requirements of Section 9.04 B of the Agreement, the undersigned hereby certifies, under penalty of perjury, that the report submitted herewith is true and correct to the best knowledge of the undersigned after reasonable inquiry.

If you should have any questions or require additional information, please call me at (650) 598-8243.

Sincerely,

A handwritten signature in blue ink that reads 'Mario Puccinelli'.

Mario Puccinelli  
General Manager

cc: Cliff Feldman  
Marshall Moran



# **RECOLOGY SAN MATEO COUNTY**

## **MONTHLY REPORT TO THE SBWMA**

**For  
APRIL 2012**

**Submitted  
MAY 15, 2012**



## **APRIL 2012 MONTHLY REPORT**

### **TABLE OF CONTENTS**

	Page
A. Definitions	ii - iii
B. Summary	iv
C. Tonnage Summary	1 - 14
D. Inquiry, Service Request and Complaint Data	15
E. Call Center Data and Quality Assurance Calls Made	16
F. On-Site Customer Assessments, Visual Audits, and Recycling Tote-Bag Delivery Information	17



## APRIL 2012 MONTHLY REPORT

### DEFINITIONS OF WASTE TYPES INCLUDED ON THE TONNAGE SUMMARY REPORT

**Commercial Solid Waste** – Franchised solid waste collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Commercial Recycling** – Franchised recyclable materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Commercial Organics** – Franchised organic materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**MFD Solid Waste** – Franchised solid waste collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**MFD Recycling** – Franchised recyclable materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**MFD Organics** – Franchised organic materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Roll-Off Solid Waste** – Franchised solid waste collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Roll-Off Recycling** – Franchised recyclable materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Roll-Off Organics** – Franchised organic materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Residential Solid Waste** – Franchised solid waste collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Residential Recycling** – Franchised recyclable materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Residential Organics** – Franchised organic materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.



## **APRIL 2012 MONTHLY REPORT**

### **SUMMARY**

Total commercial solid waste tonnage collected:	10,200.55
Total commercial recyclables tonnage collected:	2,248.04
Total commercial organics tonnage collected:	1,622.95
Total residential solid waste tonnage collected:	4,704.49
Total residential recyclables tonnage collected:	3,174.67
Total residential organics tonnage collected:	6,909.28
Overall Calculated Diversion rate:	48.35%
Commercial Diversion rate:	27.51%
Residential Diversion rate:	68.19%
Number of inquiries, service requests and complaints received:	3,918
Number of Customer Service calls received:	12,878
Average Hold Time for Customer Service calls:	12.66 seconds
On-site customer assessments and visual audits conducted:	84
Quality Assurance Program contact calls initiated:	212

Recology San Mateo County  
 Monthly Tonnage Report  
 Rate Year 2012  
 Summary

Member Agency/Type	Data Source	April	May	June
		Tons Collected	Tons Collected	Tons Collected
<b>ATHERTON</b>				
<b>Commercial</b>				
Commercial Solid Waste	RSMC	46.46	0.00	0.00
Commercial Recycling	RSMC	10.91	0.00	0.00
Commercial Organics	RSMC	30.91	0.00	0.00
Subtotal - Disposed		46.46	0.00	0.00
Subtotal - Diverted		41.82	0.00	0.00
<b>MFD</b>				
MFD Solid Waste	RSMC	0.00	0.00	0.00
MFD Recycling	RSMC	0.00	0.00	0.00
MFD Organics	RSMC	0.00	0.00	0.00
Subtotal - Disposed		0.00	0.00	0.00
Subtotal - Diverted		0.00	0.00	0.00
<b>Roll-Off</b>				
Roll-Off Solid Waste	RSMC	0.00	0.00	0.00
Roll-Off Recycling	RSMC	0.00	0.00	0.00
Roll-Off Organics	RSMC	0.00	0.00	0.00
Subtotal - Disposed		0.00	0.00	0.00
Subtotal - Diverted		0.00	0.00	0.00
<b>Residential</b>				
Residential Solid Waste	RSMC	139.98	0.00	0.00
Residential Curbside Recycling	RSMC	100.96	0.00	0.00
Residential Curbside Organics	RSMC	707.10	0.00	0.00
Subtotal - Disposed		139.98	0.00	0.00
Subtotal - Diverted		808.06	0.00	0.00
<b>Member Agency Vehicles</b>				
Member Agency Solid Waste	SBR			
Member Agency Recycling	SBR			
Member Agency Organics	SBR			
Member Agency Inert / C&D	SBR			
Subtotal - Disposed		0.00	0.00	0.00
Subtotal - Diverted		0.00	0.00	0.00
<b>Transfer Station / Third Party/ Other</b>				
<b>Transfer Station Diversion</b>				
Self-Haul Solid Waste	SBR			
MRF Residue				
Buyback Recycling	SBR			
Self-Haul Green Waste	SBR			
Self-Haul Inert / C&D	SBR			
Other Transfer Station Diversion	SBR			
Subtotal - Disposed		0.00	0.00	0.00
Subtotal - Diverted		0.00	0.00	0.00
Commercial Recycling Rate		47.37%	0.00%	0.00%
MFD Recycling Rate		0.00%	0.00%	0.00%
Roll-Off Recycling Rate		0.00%	0.00%	0.00%
Residential Organics & Recycling Rate		85.23%	0.00%	0.00%
Member Agency Recycling Rate		0.00%	0.00%	0.00%
Transfer Station Diversion Rate		0.00%	0.00%	0.00%
Total Disposed		186.44	0.00	0.00
Total Diverted		849.88	0.00	0.00
Total Diversion Rate		82.01%	0.00%	0.00%
<b>RSMC Collection</b>				
Single-Family Diversion Percentage		85.23%	0.00%	0.00%
Commercial Diversion Percentage		47.37%	0.00%	0.00%
Overall Diversion Percentage		82.01%	0.00%	0.00%

Recology San Mateo County  
 Monthly Tonnage Report  
 Rate Year 2012  
 Summary

Member Agency/Type	Data Source	April	May	June
		Tons Collected	Tons Collected	Tons Collected
<b>BELMONT</b>				
<b>Commercial</b>				
Commercial Solid Waste	RSMC	210.96	0.00	0.00
Commercial Recycling	RSMC	47.91	0.00	0.00
Commercial Organics	RSMC	36.65	0.00	0.00
Subtotal - Disposed		210.96	0.00	0.00
Subtotal - Diverted		84.56	0.00	0.00
<b>MFD</b>				
MFD Solid Waste	RSMC	189.47	0.00	0.00
MFD Recycling	RSMC	40.58	0.00	0.00
MFD Organics	RSMC	2.10	0.00	0.00
Subtotal - Disposed		189.47	0.00	0.00
Subtotal - Diverted		42.68	0.00	0.00
<b>Roll-Off</b>				
Roll-Off Solid Waste	RSMC	32.44	0.00	0.00
Roll-Off Recycling	RSMC	0.00	0.00	0.00
Roll-Off Organics	RSMC	0.00	0.00	0.00
Subtotal - Disposed		32.44	0.00	0.00
Subtotal - Diverted		0.00	0.00	0.00
<b>Residential</b>				
Residential Solid Waste	RSMC	259.83	0.00	0.00
Residential Curbside Recycling	RSMC	222.53	0.00	0.00
Residential Curbside Organics	RSMC	353.97	0.00	0.00
Subtotal - Disposed		259.83	0.00	0.00
Subtotal - Diverted		576.50	0.00	0.00
<b>Member Agency Vehicles</b>				
Member Agency Solid Waste	SBR			
Member Agency Recycling	SBR			
Member Agency Organics	SBR			
Member Agency Inert / C&D	SBR			
Subtotal - Disposed		0.00	0.00	0.00
Subtotal - Diverted		0.00	0.00	0.00
<b>Transfer Station / Third Party/ Other</b>				
<b>Transfer Station Diversion</b>				
Self-Haul Solid Waste	SBR			
MRF Residue				
Buyback Recycling	SBR			
Self-Haul Green Waste	SBR			
Self-Haul Inert / C&D	SBR			
Other Transfer Station Diversion	SBR			
Subtotal - Disposed		0.00	0.00	0.00
Subtotal - Diverted		0.00	0.00	0.00
Commercial Recycling Rate		28.61%	0.00%	0.00%
MFD Recycling Rate		18.38%	0.00%	0.00%
Roll-Off Recycling Rate		0.00%	0.00%	0.00%
Residential Organics & Recycling Rate		68.93%	0.00%	0.00%
Member Agency Recycling Rate		0.00%	0.00%	0.00%
Transfer Station Diversion Rate		0.00%	0.00%	0.00%
Total Disposed		692.70	0.00	0.00
Total Diverted		703.74	0.00	0.00
Total Diversion Rate		50.40%	0.00%	0.00%
<b>RSMC Collection</b>				
Single-Family Diversion Percentage		68.93%	0.00%	0.00%
Commercial Diversion Percentage		22.72%	0.00%	0.00%
Overall Diversion Percentage		50.40%	0.00%	0.00%

Recology San Mateo County  
 Monthly Tonnage Report  
 Rate Year 2012  
 Summary

Member Agency/Type	Data Source	April	May	June
		Tons Collected	Tons Collected	Tons Collected
<b>BURLINGAME</b>				
<b>Commercial</b>				
Commercial Solid Waste	RSMC	709.29	0.00	0.00
Commercial Recycling	RSMC	237.17	0.00	0.00
Commercial Organics	RSMC	185.87	0.00	0.00
Subtotal - Disposed		709.29	0.00	0.00
Subtotal - Diverted		423.04	0.00	0.00
<b>MFD</b>				
MFD Solid Waste	RSMC	265.74	0.00	0.00
MFD Recycling	RSMC	61.85	0.00	0.00
MFD Organics	RSMC	5.53	0.00	0.00
Subtotal - Disposed		265.74	0.00	0.00
Subtotal - Diverted		67.38	0.00	0.00
<b>Roll-Off</b>				
Roll-Off Solid Waste	RSMC	672.69	0.00	0.00
Roll-Off Recycling	RSMC	8.12	0.00	0.00
Roll-Off Organics	RSMC	45.82	0.00	0.00
Subtotal - Disposed		672.69	0.00	0.00
Subtotal - Diverted		53.94	0.00	0.00
<b>Residential</b>				
Residential Solid Waste	RSMC	296.84	0.00	0.00
Residential Curbside Recycling	RSMC	232.86	0.00	0.00
Residential Curbside Organics	RSMC	465.48	0.00	0.00
Subtotal - Disposed		296.84	0.00	0.00
Subtotal - Diverted		698.34	0.00	0.00
<b>Member Agency Vehicles</b>				
Member Agency Solid Waste	SBR			
Member Agency Recycling	SBR			
Member Agency Organics	SBR			
Member Agency Inert / C&D	SBR			
Subtotal - Disposed		0.00	0.00	0.00
Subtotal - Diverted		0.00	0.00	0.00
<b>Transfer Station / Third Party/ Other</b>				
<b>Transfer Station Diversion</b>				
Self-Haul Solid Waste	SBR			
MRF Residue				
Buyback Recycling	SBR			
Self-Haul Green Waste	SBR			
Self-Haul Inert / C&D	SBR			
Other Transfer Station Diversion	SBR			
Subtotal - Disposed		0.00	0.00	0.00
Subtotal - Diverted		0.00	0.00	0.00
Commercial Recycling Rate		37.36%	0.00%	0.00%
MFD Recycling Rate		20.23%	0.00%	0.00%
Roll-Off Recycling Rate		7.42%	0.00%	0.00%
Residential Organics & Recycling Rate		70.17%	0.00%	0.00%
Member Agency Recycling Rate		0.00%	0.00%	0.00%
Transfer Station Diversion Rate		0.00%	0.00%	0.00%
Total Disposed		1,944.56	0.00	0.00
Total Diverted		1,242.70	0.00	0.00
Total Diversion Rate		38.99%	0.00%	0.00%
<b>RSMC Collection</b>				
Single-Family Diversion Percentage		70.17%	0.00%	0.00%
Commercial Diversion Percentage		24.83%	0.00%	0.00%
Overall Diversion Percentage		38.99%	0.00%	0.00%

Recology San Mateo County  
 Monthly Tonnage Report  
 Rate Year 2012  
 Summary

Member Agency/Type	Data Source	April	May	June
		Tons Collected	Tons Collected	Tons Collected
<b>EAST PALO ALTO</b>				
<b>Commercial</b>				
Commercial Solid Waste	RSMC	111.86	0.00	0.00
Commercial Recycling	RSMC	212.17	0.00	0.00
Commercial Organics	RSMC	22.20	0.00	0.00
Subtotal - Disposed		111.86	0.00	0.00
Subtotal - Diverted		234.37	0.00	0.00
<b>MFD</b>				
MFD Solid Waste	RSMC	223.94	0.00	0.00
MFD Recycling	RSMC	18.39	0.00	0.00
MFD Organics	RSMC	9.04	0.00	0.00
Subtotal - Disposed		223.94	0.00	0.00
Subtotal - Diverted		27.43	0.00	0.00
<b>Roll-Off</b>				
Roll-Off Solid Waste	RSMC	87.44	0.00	0.00
Roll-Off Recycling	RSMC	0.00	0.00	0.00
Roll-Off Organics	RSMC	0.00	0.00	0.00
Subtotal - Disposed		87.44	0.00	0.00
Subtotal - Diverted		0.00	0.00	0.00
<b>Residential</b>				
Residential Solid Waste	RSMC	524.97	0.00	0.00
Residential Curbside Recycling	RSMC	104.22	0.00	0.00
Residential Curbside Organics	RSMC	335.79	0.00	0.00
Subtotal - Disposed		524.97	0.00	0.00
Subtotal - Diverted		440.01	0.00	0.00
<b>Member Agency Vehicles</b>				
Member Agency Solid Waste	SBR			
Member Agency Recycling	SBR			
Member Agency Organics	SBR			
Member Agency Inert / C&D	SBR			
Subtotal - Disposed		0.00	0.00	0.00
Subtotal - Diverted		0.00	0.00	0.00
<b>Transfer Station / Third Party/ Other</b>				
<b>Transfer Station Diversion</b>				
Self-Haul Solid Waste	SBR			
MRF Residue				
Buyback Recycling	SBR			
Self-Haul Green Waste	SBR			
Self-Haul Inert / C&D	SBR			
Other Transfer Station Diversion	SBR			
Subtotal - Disposed		0.00	0.00	0.00
Subtotal - Diverted		0.00	0.00	0.00
Commercial Recycling Rate		67.69%	0.00%	0.00%
MFD Recycling Rate		10.91%	0.00%	0.00%
Roll-Off Recycling Rate		0.00%	0.00%	0.00%
Residential Organics & Recycling Rate		45.60%	0.00%	0.00%
Member Agency Recycling Rate		0.00%	0.00%	0.00%
Transfer Station Diversion Rate		0.00%	0.00%	0.00%
Total Disposed		948.21	0.00	0.00
Total Diverted		701.81	0.00	0.00
Total Diversion Rate		42.53%	0.00%	0.00%
<b>RSMC Collection</b>				
Single-Family Diversion Percentage		45.60%	0.00%	0.00%
Commercial Diversion Percentage		38.22%	0.00%	0.00%
Overall Diversion Percentage		42.53%	0.00%	0.00%

Recology San Mateo County  
 Monthly Tonnage Report  
 Rate Year 2012  
 Summary

Member Agency/Type	Data Source	April	May	June
		Tons Collected	Tons Collected	Tons Collected
<b>FOSTER CITY</b>				
<b>Commercial</b>				
Commercial Solid Waste	RSMC	245.32	0.00	0.00
Commercial Recycling	RSMC	70.18	0.00	0.00
Commercial Organics	RSMC	123.46	0.00	0.00
Subtotal - Disposed		245.32	0.00	0.00
Subtotal - Diverted		193.64	0.00	0.00
<b>MFD</b>				
MFD Solid Waste	RSMC	296.34	0.00	0.00
MFD Recycling	RSMC	59.56	0.00	0.00
MFD Organics	RSMC	2.92	0.00	0.00
Subtotal - Disposed		296.34	0.00	0.00
Subtotal - Diverted		62.48	0.00	0.00
<b>Roll-Off</b>				
Roll-Off Solid Waste	RSMC	101.87	0.00	0.00
Roll-Off Recycling	RSMC	0.55	0.00	0.00
Roll-Off Organics	RSMC	40.42	0.00	0.00
Subtotal - Disposed		101.87	0.00	0.00
Subtotal - Diverted		40.97	0.00	0.00
<b>Residential</b>				
Residential Solid Waste	RSMC	255.00	0.00	0.00
Residential Curbside Recycling	RSMC	179.24	0.00	0.00
Residential Curbside Organics	RSMC	237.11	0.00	0.00
Subtotal - Disposed		255.00	0.00	0.00
Subtotal - Diverted		416.35	0.00	0.00
<b>Member Agency Vehicles</b>				
Member Agency Solid Waste	SBR			
Member Agency Recycling	SBR			
Member Agency Organics	SBR			
Member Agency Inert / C&D	SBR			
Subtotal - Disposed		0.00	0.00	0.00
Subtotal - Diverted		0.00	0.00	0.00
<b>Transfer Station / Third Party/ Other</b>				
<b>Transfer Station Diversion</b>				
Self-Haul Solid Waste	SBR			
MRF Residue				
Buyback Recycling	SBR			
Self-Haul Green Waste	SBR			
Self-Haul Inert / C&D	SBR			
Other Transfer Station Diversion	SBR			
Subtotal - Disposed		0.00	0.00	0.00
Subtotal - Diverted		0.00	0.00	0.00
Commercial Recycling Rate		44.11%	0.00%	0.00%
MFD Recycling Rate		17.41%	0.00%	0.00%
Roll-Off Recycling Rate		28.68%	0.00%	0.00%
Residential Organics & Recycling Rate		62.02%	0.00%	0.00%
Member Agency Recycling Rate		0.00%	0.00%	0.00%
Transfer Station Diversion Rate		0.00%	0.00%	0.00%
Total Disposed		898.53	0.00	0.00
Total Diverted		713.44	0.00	0.00
Total Diversion Rate		44.26%	0.00%	0.00%
<b>RSMC Collection</b>				
Single-Family Diversion Percentage		62.02%	0.00%	0.00%
Commercial Diversion Percentage		31.58%	0.00%	0.00%
Overall Diversion Percentage		44.26%	0.00%	0.00%

Recology San Mateo County  
 Monthly Tonnage Report  
 Rate Year 2012  
 Summary

Member Agency/Type	Data Source	April	May	June
		Tons Collected	Tons Collected	Tons Collected
<b>HILLSBOROUGH</b>				
<b>Commercial</b>				
Commercial Solid Waste	RSMC	47.12	0.00	0.00
Commercial Recycling	RSMC	17.66	0.00	0.00
Commercial Organics	RSMC	17.04	0.00	0.00
Subtotal - Disposed		47.12	0.00	0.00
Subtotal - Diverted		34.70	0.00	0.00
<b>MFD</b>				
MFD Solid Waste	RSMC	0.00	0.00	0.00
MFD Recycling	RSMC	0.00	0.00	0.00
MFD Organics	RSMC	0.00	0.00	0.00
Subtotal - Disposed		0.00	0.00	0.00
Subtotal - Diverted		0.00	0.00	0.00
<b>Roll-Off</b>				
Roll-Off Solid Waste	RSMC	0.00	0.00	0.00
Roll-Off Recycling	RSMC	0.00	0.00	0.00
Roll-Off Organics	RSMC	0.00	0.00	0.00
Subtotal - Disposed		0.00	0.00	0.00
Subtotal - Diverted		0.00	0.00	0.00
<b>Residential</b>				
Residential Solid Waste	RSMC	185.99	0.00	0.00
Residential Curbside Recycling	RSMC	150.69	0.00	0.00
Residential Curbside Organics	RSMC	381.70	0.00	0.00
Subtotal - Disposed		185.99	0.00	0.00
Subtotal - Diverted		532.39	0.00	0.00
<b>Member Agency Vehicles</b>				
Member Agency Solid Waste	SBR			
Member Agency Recycling	SBR			
Member Agency Organics	SBR			
Member Agency Inert / C&D	SBR			
Subtotal - Disposed		0.00	0.00	0.00
Subtotal - Diverted		0.00	0.00	0.00
<b>Transfer Station / Third Party/ Other</b>				
<b>Transfer Station Diversion</b>				
Self-Haul Solid Waste	SBR			
MRF Residue				
Buyback Recycling	SBR			
Self-Haul Green Waste	SBR			
Self-Haul Inert / C&D	SBR			
Other Transfer Station Diversion	SBR			
Subtotal - Disposed		0.00	0.00	0.00
Subtotal - Diverted		0.00	0.00	0.00
Commercial Recycling Rate		42.41%	0.00%	0.00%
MFD Recycling Rate		0.00%	0.00%	0.00%
Roll-Off Recycling Rate		0.00%	0.00%	0.00%
Residential Organics & Recycling Rate		74.11%	0.00%	0.00%
Member Agency Recycling Rate		0.00%	0.00%	0.00%
Transfer Station Diversion Rate		0.00%	0.00%	0.00%
Total Disposed		233.11	0.00	0.00
Total Diverted		567.09	0.00	0.00
Total Diversion Rate		70.87%	0.00%	0.00%
<b>RSMC Collection</b>				
Single-Family Diversion Percentage		74.11%	0.00%	0.00%
Commercial Diversion Percentage		42.41%	0.00%	0.00%
Overall Diversion Percentage		70.87%	0.00%	0.00%

Recology San Mateo County  
 Monthly Tonnage Report  
 Rate Year 2012  
 Summary

Member Agency/Type	Data Source	April	May	June
		Tons Collected	Tons Collected	Tons Collected
<b>MENLO PARK</b>				
<b>Commercial</b>				
Commercial Solid Waste	RSMC	812.06	0.00	0.00
Commercial Recycling	RSMC	197.66	0.00	0.00
Commercial Organics	RSMC	343.72	0.00	0.00
Subtotal - Disposed		812.06	0.00	0.00
Subtotal - Diverted		541.38	0.00	0.00
<b>MFD</b>				
MFD Solid Waste	RSMC	202.78	0.00	0.00
MFD Recycling	RSMC	57.80	0.00	0.00
MFD Organics	RSMC	10.88	0.00	0.00
Subtotal - Disposed		202.78	0.00	0.00
Subtotal - Diverted		68.68	0.00	0.00
<b>Roll-Off</b>				
Roll-Off Solid Waste	RSMC	43.55	0.00	0.00
Roll-Off Recycling	RSMC	19.52	0.00	0.00
Roll-Off Organics	RSMC	21.15	0.00	0.00
Subtotal - Disposed		43.55	0.00	0.00
Subtotal - Diverted		40.67	0.00	0.00
<b>Residential</b>				
Residential Solid Waste	RSMC	340.46	0.00	0.00
Residential Curbside Recycling	RSMC	284.84	0.00	0.00
Residential Curbside Organics	RSMC	701.54	0.00	0.00
Subtotal - Disposed		340.46	0.00	0.00
Subtotal - Diverted		986.38	0.00	0.00
<b>Member Agency Vehicles</b>				
Member Agency Solid Waste	SBR			
Member Agency Recycling	SBR			
Member Agency Organics	SBR			
Member Agency Inert / C&D	SBR			
Subtotal - Disposed		0.00	0.00	0.00
Subtotal - Diverted		0.00	0.00	0.00
<b>Transfer Station / Third Party/ Other</b>				
<b>Transfer Station Diversion</b>				
Self-Haul Solid Waste	SBR			
MRF Residue				
Buyback Recycling	SBR			
Self-Haul Green Waste	SBR			
Self-Haul Inert / C&D	SBR			
Other Transfer Station Diversion	SBR			
Subtotal - Disposed		0.00	0.00	0.00
Subtotal - Diverted		0.00	0.00	0.00
Commercial Recycling Rate		40.00%	0.00%	0.00%
MFD Recycling Rate		25.30%	0.00%	0.00%
Roll-Off Recycling Rate		48.29%	0.00%	0.00%
Residential Organics & Recycling Rate		74.34%	0.00%	0.00%
Member Agency Recycling Rate		0.00%	0.00%	0.00%
Transfer Station Diversion Rate		0.00%	0.00%	0.00%
Total Disposed		1,398.85	0.00	0.00
Total Diverted		1,637.11	0.00	0.00
Total Diversion Rate		53.92%	0.00%	0.00%
<b>RSMC Collection</b>				
Single-Family Diversion Percentage		74.34%	0.00%	0.00%
Commercial Diversion Percentage		38.07%	0.00%	0.00%
Overall Diversion Percentage		53.92%	0.00%	0.00%

Recology San Mateo County  
 Monthly Tonnage Report  
 Rate Year 2012  
 Summary

Member Agency/Type	Data Source	April	May	June
		Tons Collected	Tons Collected	Tons Collected
<b>NORTH FAIR OAKS</b>				
<b>Commercial</b>				
Commercial Solid Waste	RSMC	162.29	0.00	0.00
Commercial Recycling	RSMC	39.91	0.00	0.00
Commercial Organics	RSMC	31.14	0.00	0.00
Subtotal - Disposed		162.29	0.00	0.00
Subtotal - Diverted		71.05	0.00	0.00
<b>MFD</b>				
MFD Solid Waste	RSMC	72.59	0.00	0.00
MFD Recycling	RSMC	10.22	0.00	0.00
MFD Organics	RSMC	0.22	0.00	0.00
Subtotal - Disposed		72.59	0.00	0.00
Subtotal - Diverted		10.44	0.00	0.00
<b>Roll-Off</b>				
Roll-Off Solid Waste	RSMC	0.00	0.00	0.00
Roll-Off Recycling	RSMC	0.00	0.00	0.00
Roll-Off Organics	RSMC	0.00	0.00	0.00
Subtotal - Disposed		0.00	0.00	0.00
Subtotal - Diverted		0.00	0.00	0.00
<b>Residential</b>				
Residential Solid Waste	RSMC	236.23	0.00	0.00
Residential Curbside Recycling	RSMC	97.30	0.00	0.00
Residential Curbside Organics	RSMC	197.16	0.00	0.00
Subtotal - Disposed		236.23	0.00	0.00
Subtotal - Diverted		294.46	0.00	0.00
<b>Member Agency Vehicles</b>				
Member Agency Solid Waste	SBR			
Member Agency Recycling	SBR			
Member Agency Organics	SBR			
Member Agency Inert / C&D	SBR			
Subtotal - Disposed		0.00	0.00	0.00
Subtotal - Diverted		0.00	0.00	0.00
<b>Transfer Station / Third Party/ Other</b>				
<b>Transfer Station Diversion</b>				
Self-Haul Solid Waste	SBR			
MRF Residue				
Buyback Recycling	SBR			
Self-Haul Green Waste	SBR			
Self-Haul Inert / C&D	SBR			
Other Transfer Station Diversion	SBR			
Subtotal - Disposed		0.00	0.00	0.00
Subtotal - Diverted		0.00	0.00	0.00
Commercial Recycling Rate		30.45%	0.00%	0.00%
MFD Recycling Rate		12.57%	0.00%	0.00%
Roll-Off Recycling Rate		0.00%	0.00%	0.00%
Residential Organics & Recycling Rate		55.49%	0.00%	0.00%
Member Agency Recycling Rate		0.00%	0.00%	0.00%
Transfer Station Diversion Rate		0.00%	0.00%	0.00%
Total Disposed		471.11	0.00	0.00
Total Diverted		375.95	0.00	0.00
Total Diversion Rate		44.38%	0.00%	0.00%
<b>RSMC Collection</b>				
Single-Family Diversion Percentage		55.49%	0.00%	0.00%
Commercial Diversion Percentage		25.76%	0.00%	0.00%
Overall Diversion Percentage		44.38%	0.00%	0.00%

Recology San Mateo County  
 Monthly Tonnage Report  
 Rate Year 2012  
 Summary

Member Agency/Type	Data Source	April	May	June
		Tons Collected	Tons Collected	Tons Collected
<b>REDWOOD CITY</b>				
<b>Commercial</b>				
Commercial Solid Waste	RSMC	1,248.23	0.00	0.00
Commercial Recycling	RSMC	268.11	0.00	0.00
Commercial Organics	RSMC	246.58	0.00	0.00
Subtotal - Disposed		1,248.23	0.00	0.00
Subtotal - Diverted		514.69	0.00	0.00
<b>MFD</b>				
MFD Solid Waste	RSMC	710.41	0.00	0.00
MFD Recycling	RSMC	109.27	0.00	0.00
MFD Organics	RSMC	12.29	0.00	0.00
Subtotal - Disposed		710.41	0.00	0.00
Subtotal - Diverted		121.56	0.00	0.00
<b>Roll-Off</b>				
Roll-Off Solid Waste	RSMC	323.30	0.00	0.00
Roll-Off Recycling	RSMC	7.94	0.00	0.00
Roll-Off Organics	RSMC	63.23	0.00	0.00
Subtotal - Disposed		323.30	0.00	0.00
Subtotal - Diverted		71.17	0.00	0.00
<b>Residential</b>				
Residential Solid Waste	RSMC	823.87	0.00	0.00
Residential Curbside Recycling	RSMC	582.23	0.00	0.00
Residential Curbside Organics	RSMC	1,121.33	0.00	0.00
Subtotal - Disposed		823.87	0.00	0.00
Subtotal - Diverted		1,703.56	0.00	0.00
<b>Member Agency Vehicles</b>				
Member Agency Solid Waste	SBR			
Member Agency Recycling	SBR			
Member Agency Organics	SBR			
Member Agency Inert / C&D	SBR			
Subtotal - Disposed		0.00	0.00	0.00
Subtotal - Diverted		0.00	0.00	0.00
<b>Transfer Station / Third Party/ Other</b>				
<b>Transfer Station Diversion</b>				
Self-Haul Solid Waste	SBR			
MRF Residue				
Buyback Recycling	SBR			
Self-Haul Green Waste	SBR			
Self-Haul Inert / C&D	SBR			
Other Transfer Station Diversion	SBR			
Subtotal - Disposed		0.00	0.00	0.00
Subtotal - Diverted		0.00	0.00	0.00
Commercial Recycling Rate		29.20%	0.00%	0.00%
MFD Recycling Rate		14.61%	0.00%	0.00%
Roll-Off Recycling Rate		18.04%	0.00%	0.00%
Residential Organics & Recycling Rate		67.40%	0.00%	0.00%
Member Agency Recycling Rate		0.00%	0.00%	0.00%
Transfer Station Diversion Rate		0.00%	0.00%	0.00%
Total Disposed		3,105.81	0.00	0.00
Total Diverted		2,410.98	0.00	0.00
Total Diversion Rate		43.70%	0.00%	0.00%
<b>RSMC Collection</b>				
Single-Family Diversion Percentage		67.40%	0.00%	0.00%
Commercial Diversion Percentage		23.66%	0.00%	0.00%
Overall Diversion Percentage		43.70%	0.00%	0.00%

Recology San Mateo County  
 Monthly Tonnage Report  
 Rate Year 2012  
 Summary

Member Agency/Type	Data Source	April	May	June
		Tons Collected	Tons Collected	Tons Collected
<b>SAN CARLOS</b>				
<b>Commercial</b>				
Commercial Solid Waste	RSMC	507.88	0.00	0.00
Commercial Recycling	RSMC	133.22	0.00	0.00
Commercial Organics	RSMC	64.78	0.00	0.00
Subtotal - Disposed		507.88	0.00	0.00
Subtotal - Diverted		198.00	0.00	0.00
<b>MFD</b>				
MFD Solid Waste	RSMC	143.49	0.00	0.00
MFD Recycling	RSMC	33.77	0.00	0.00
MFD Organics	RSMC	8.50	0.00	0.00
Subtotal - Disposed		143.49	0.00	0.00
Subtotal - Diverted		42.27	0.00	0.00
<b>Roll-Off</b>				
Roll-Off Solid Waste	RSMC	85.50	0.00	0.00
Roll-Off Recycling	RSMC	9.64	0.00	0.00
Roll-Off Organics	RSMC	0.00	0.00	0.00
Subtotal - Disposed		85.50	0.00	0.00
Subtotal - Diverted		9.64	0.00	0.00
<b>Residential</b>				
Residential Solid Waste	RSMC	346.47	0.00	0.00
Residential Curbside Recycling	RSMC	295.88	0.00	0.00
Residential Curbside Organics	RSMC	544.84	0.00	0.00
Subtotal - Disposed		346.47	0.00	0.00
Subtotal - Diverted		840.72	0.00	0.00
<b>Member Agency Vehicles</b>				
Member Agency Solid Waste	SBR			
Member Agency Recycling	SBR			
Member Agency Organics	SBR			
Member Agency Inert / C&D	SBR			
Subtotal - Disposed		0.00	0.00	0.00
Subtotal - Diverted		0.00	0.00	0.00
<b>Transfer Station / Third Party/ Other</b>				
<b>Transfer Station Diversion</b>				
Self-Haul Solid Waste	SBR			
MRF Residue				
Buyback Recycling	SBR			
Self-Haul Green Waste	SBR			
Self-Haul Inert / C&D	SBR			
Other Transfer Station Diversion	SBR			
Subtotal - Disposed		0.00	0.00	0.00
Subtotal - Diverted		0.00	0.00	0.00
Commercial Recycling Rate		28.05%	0.00%	0.00%
MFD Recycling Rate		22.76%	0.00%	0.00%
Roll-Off Recycling Rate		10.13%	0.00%	0.00%
Residential Organics & Recycling Rate		70.82%	0.00%	0.00%
Member Agency Recycling Rate		0.00%	0.00%	0.00%
Transfer Station Diversion Rate		0.00%	0.00%	0.00%
Total Disposed		1,083.34	0.00	0.00
Total Diverted		1,090.63	0.00	0.00
Total Diversion Rate		50.17%	0.00%	0.00%
<b>RSMC Collection</b>				
Single-Family Diversion Percentage		70.82%	0.00%	0.00%
Commercial Diversion Percentage		25.33%	0.00%	0.00%
Overall Diversion Percentage		50.17%	0.00%	0.00%

Recology San Mateo County  
 Monthly Tonnage Report  
 Rate Year 2012  
 Summary

Member Agency/Type	Data Source	April	May	June
		Tons Collected	Tons Collected	Tons Collected
<b>SAN MATEO</b>				
<b>Commercial</b>				
Commercial Solid Waste	RSMC	1,124.36	0.00	0.00
Commercial Recycling	RSMC	311.52	0.00	0.00
Commercial Organics	RSMC	235.51	0.00	0.00
Subtotal - Disposed		1,124.36	0.00	0.00
Subtotal - Diverted		547.03	0.00	0.00
<b>MFD</b>				
MFD Solid Waste	RSMC	986.55	0.00	0.00
MFD Recycling	RSMC	200.07	0.00	0.00
MFD Organics	RSMC	33.83	0.00	0.00
Subtotal - Disposed		986.55	0.00	0.00
Subtotal - Diverted		233.90	0.00	0.00
<b>Roll-Off</b>				
Roll-Off Solid Waste	RSMC	369.91	0.00	0.00
Roll-Off Recycling	RSMC	30.17	0.00	0.00
Roll-Off Organics	RSMC	0.00	0.00	0.00
Subtotal - Disposed		369.91	0.00	0.00
Subtotal - Diverted		30.17	0.00	0.00
<b>Residential</b>				
Residential Solid Waste	RSMC	998.26	0.00	0.00
Residential Curbside Recycling	RSMC	650.99	0.00	0.00
Residential Curbside Organics	RSMC	1,295.13	0.00	0.00
Subtotal - Disposed		998.26	0.00	0.00
Subtotal - Diverted		1,946.12	0.00	0.00
<b>Member Agency Vehicles</b>				
Member Agency Solid Waste	SBR			
Member Agency Recycling	SBR			
Member Agency Organics	SBR			
Member Agency Inert / C&D	SBR			
Subtotal - Disposed		0.00	0.00	0.00
Subtotal - Diverted		0.00	0.00	0.00
<b>Transfer Station / Third Party/ Other</b>				
<b>Transfer Station Diversion</b>				
Self-Haul Solid Waste	SBR			
MRF Residue	SBR			
Buyback Recycling	SBR			
Self-Haul Green Waste	SBR			
Self-Haul Inert / C&D	SBR			
Other Transfer Station Diversion	SBR			
Subtotal - Disposed		0.00	0.00	0.00
Subtotal - Diverted		0.00	0.00	0.00
Commercial Recycling Rate		32.73%	0.00%	0.00%
MFD Recycling Rate		19.17%	0.00%	0.00%
Roll-Off Recycling Rate		7.54%	0.00%	0.00%
Residential Organics & Recycling Rate		66.10%	0.00%	0.00%
Member Agency Recycling Rate		0.00%	0.00%	0.00%
Transfer Station Diversion Rate		0.00%	0.00%	0.00%
Total Disposed		3,479.08	0.00	0.00
Total Diverted		2,757.22	0.00	0.00
Total Diversion Rate		44.21%	0.00%	0.00%
<b>RSMC Collection</b>				
Single-Family Diversion Percentage		66.10%	0.00%	0.00%
Commercial Diversion Percentage		24.64%	0.00%	0.00%
Overall Diversion Percentage		44.21%	0.00%	0.00%

Recology San Mateo County  
 Monthly Tonnage Report  
 Rate Year 2012  
 Summary

Member Agency/Type	Data Source	April	May	June
		Tons Collected	Tons Collected	Tons Collected
<b>SAN MATEO COUNTY</b>				
<b>Commercial</b>				
Commercial Solid Waste	RSMC	92.34	0.00	0.00
Commercial Recycling	RSMC	17.56	0.00	0.00
Commercial Organics	RSMC	18.04	0.00	0.00
Subtotal - Disposed		92.34	0.00	0.00
Subtotal - Diverted		35.60	0.00	0.00
<b>MFD</b>				
MFD Solid Waste	RSMC	40.00	0.00	0.00
MFD Recycling	RSMC	5.26	0.00	0.00
MFD Organics	RSMC	0.61	0.00	0.00
Subtotal - Disposed		40.00	0.00	0.00
Subtotal - Diverted		5.87	0.00	0.00
<b>Roll-Off</b>				
Roll-Off Solid Waste	RSMC	0.00	0.00	0.00
Roll-Off Recycling	RSMC	0.00	0.00	0.00
Roll-Off Organics	RSMC	0.00	0.00	0.00
Subtotal - Disposed		0.00	0.00	0.00
Subtotal - Diverted		0.00	0.00	0.00
<b>Residential</b>				
Residential Solid Waste	RSMC	208.98	0.00	0.00
Residential Curbside Recycling	RSMC	187.33	0.00	0.00
Residential Curbside Organics	RSMC	369.46	0.00	0.00
Subtotal - Disposed		208.98	0.00	0.00
Subtotal - Diverted		556.79	0.00	0.00
<b>Member Agency Vehicles</b>				
Member Agency Solid Waste	SBR			
Member Agency Recycling	SBR			
Member Agency Organics	SBR			
Member Agency Inert / C&D	SBR			
Subtotal - Disposed		0.00	0.00	0.00
Subtotal - Diverted		0.00	0.00	0.00
<b>Transfer Station / Third Party/ Other</b>				
<b>Transfer Station Diversion</b>				
Self-Haul Solid Waste	SBR			
MRF Residue				
Buyback Recycling	SBR			
Self-Haul Green Waste	SBR			
Self-Haul Inert / C&D	SBR			
Other Transfer Station Diversion	SBR			
Subtotal - Disposed		0.00	0.00	0.00
Subtotal - Diverted		0.00	0.00	0.00
Commercial Recycling Rate		27.83%	0.00%	0.00%
MFD Recycling Rate		12.80%	0.00%	0.00%
Roll-Off Recycling Rate		0.00%	0.00%	0.00%
Residential Organics & Recycling Rate		72.71%	0.00%	0.00%
Member Agency Recycling Rate		0.00%	0.00%	0.00%
Transfer Station Diversion Rate		0.00%	0.00%	0.00%
Total Disposed		341.32	0.00	0.00
Total Diverted		598.26	0.00	0.00
Total Diversion Rate		63.67%	0.00%	0.00%
<b>RSMC Collection</b>				
Single-Family Diversion Percentage		72.71%	0.00%	0.00%
Commercial Diversion Percentage		23.86%	0.00%	0.00%
Overall Diversion Percentage		63.67%	0.00%	0.00%

Recology San Mateo County  
 Monthly Tonnage Report  
 Rate Year 2012  
 Summary

Member Agency/Type	Data Source	April	May	June
		Tons Collected	Tons Collected	Tons Collected
<b>WEST BAY</b>				
<b>Commercial</b>				
Commercial Solid Waste	RSMC	29.15	0.00	0.00
Commercial Recycling	RSMC	9.70	0.00	0.00
Commercial Organics	RSMC	10.51	0.00	0.00
Subtotal - Disposed		29.15	0.00	0.00
Subtotal - Diverted		20.21	0.00	0.00
<b>MFD</b>				
MFD Solid Waste	RSMC	5.22	0.00	0.00
MFD Recycling	RSMC	1.65	0.00	0.00
MFD Organics	RSMC	0.00	0.00	0.00
Subtotal - Disposed		5.22	0.00	0.00
Subtotal - Diverted		1.65	0.00	0.00
<b>Roll-Off</b>				
Roll-Off Solid Waste	RSMC	0.00	0.00	0.00
Roll-Off Recycling	RSMC	0.00	0.00	0.00
Roll-Off Organics	RSMC	0.00	0.00	0.00
Subtotal - Disposed		0.00	0.00	0.00
Subtotal - Diverted		0.00	0.00	0.00
<b>Residential</b>				
Residential Solid Waste	RSMC	87.61	0.00	0.00
Residential Curbside Recycling	RSMC	85.60	0.00	0.00
Residential Curbside Organics	RSMC	198.67	0.00	0.00
Subtotal - Disposed		87.61	0.00	0.00
Subtotal - Diverted		284.27	0.00	0.00
<b>Member Agency Vehicles</b>				
Member Agency Solid Waste	SBR			
Member Agency Recycling	SBR			
Member Agency Organics	SBR			
Member Agency Inert / C&D	SBR			
Subtotal - Disposed		0.00	0.00	0.00
Subtotal - Diverted		0.00	0.00	0.00
<b>Transfer Station / Third Party/ Other</b>				
<b>Transfer Station Diversion</b>				
Self-Haul Solid Waste	SBR			
MRF Residue				
Buyback Recycling	SBR			
Self-Haul Green Waste	SBR			
Self-Haul Inert / C&D	SBR			
Other Transfer Station Diversion	SBR			
Subtotal - Disposed		0.00	0.00	0.00
Subtotal - Diverted		0.00	0.00	0.00
Commercial Recycling Rate		40.94%	0.00%	0.00%
MFD Recycling Rate		24.02%	0.00%	0.00%
Roll-Off Recycling Rate		0.00%	0.00%	0.00%
Residential Organics & Recycling Rate		76.44%	0.00%	0.00%
Member Agency Recycling Rate		0.00%	0.00%	0.00%
Transfer Station Diversion Rate		0.00%	0.00%	0.00%
Total Disposed		121.98	0.00	0.00
Total Diverted		306.13	0.00	0.00
Total Diversion Rate		71.51%	0.00%	0.00%
<b>RSMC Collection</b>				
Single-Family Diversion Percentage		76.44%	0.00%	0.00%
Commercial Diversion Percentage		38.88%	0.00%	0.00%
Overall Diversion Percentage		71.51%	0.00%	0.00%

Recology San Mateo County  
 Monthly Tonnage Report  
 Rate Year 2012  
 Summary

Member Agency/Type	Data Source	April	May	June
		Tons Collected	Tons Collected	Tons Collected
<b>TOTAL SBWMA</b>				
<b>Commercial</b>				
Commercial Solid Waste	RSMC	5,347.32	0.00	0.00
Commercial Recycling	RSMC	1,573.68	0.00	0.00
Commercial Organics	RSMC	1,366.41	0.00	0.00
Subtotal - Disposed		5,347.32	0.00	0.00
Subtotal - Diverted		2,940.09	0.00	0.00
<b>MFD</b>				
MFD Solid Waste	RSMC	3,136.53	0.00	0.00
MFD Recycling	RSMC	598.42	0.00	0.00
MFD Organics	RSMC	85.92	0.00	0.00
Subtotal - Disposed		3,136.53	0.00	0.00
Subtotal - Diverted		684.34	0.00	0.00
<b>Roll-Off</b>				
Roll-Off Solid Waste	RSMC	1,716.70	0.00	0.00
Roll-Off Recycling	RSMC	75.94	0.00	0.00
Roll-Off Organics	RSMC	170.62	0.00	0.00
Subtotal - Disposed		1,716.70	0.00	0.00
Subtotal - Diverted		246.56	0.00	0.00
<b>Residential</b>				
Residential Solid Waste	RSMC	4,704.49	0.00	0.00
Residential Curbside Recycling	RSMC	3,174.67	0.00	0.00
Residential Curbside Organics	RSMC	6,909.28	0.00	0.00
Subtotal - Disposed		4,704.49	0.00	0.00
Subtotal - Diverted		10,083.95	0.00	0.00
<b>Member Agency Vehicles</b>				
Member Agency Solid Waste	SBR	0.00	0.00	0.00
Member Agency Recycling	SBR	0.00	0.00	0.00
Member Agency Organics	SBR	0.00	0.00	0.00
Member Agency Inert / C&D	SBR	0.00	0.00	0.00
Subtotal - Disposed		0.00	0.00	0.00
Subtotal - Diverted		0.00	0.00	0.00
<b>Transfer Station / Third Party/ Other</b>				
<b>Transfer Station Diversion</b>				
Self-Haul Solid Waste	SBR			
MRF Residue				
Buyback Recycling	SBR			
Self-Haul Green Waste	SBR			
Self-Haul Inert / C&D	SBR			
Other Transfer Station Diversion	SBR			
Subtotal - Disposed		0.00	0.00	0.00
Subtotal - Diverted		0.00	0.00	0.00
Commercial Recycling Rate		35.48%	0.00%	0.00%
MFD Recycling Rate		17.91%	0.00%	0.00%
Roll-Off Recycling Rate		12.56%	0.00%	0.00%
Residential Organics & Recycling Rate		68.19%	0.00%	0.00%
Member Agency Recycling Rate		0.00%	0.00%	0.00%
Transfer Station Diversion Rate		0.00%	0.00%	0.00%
Total Disposed		14,905.04	0.00	0.00
Total Diverted		13,954.94	0.00	0.00
Total Diversion Rate		48.35%	0.00%	0.00%
<b>RSMC Collection</b>				
Single-Family Diversion Percentage		68.19%	0.00%	0.00%
Commercial Diversion Percentage		27.51%	0.00%	0.00%
Overall Diversion Percentage		48.35%	0.00%	0.00%

Recology San Mateo County  
 Inquiry, Service Request and  
 Complaint Summary  
 Rate Year 2012

	Single-Family Missed Pick-Up Initial Complaints 8.02.B.2				Single-Family Missed Pick-Up Collection Events 8.02.B.2				Excessive Noise 8.02.J				Discourteous Behavior 8.06.J				Property Damage 8.02.H				Spills 8.02.I			
	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2
Atherton	3	0	0	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	
Belmont	2	0	0	2	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	1	0	0	1	
Burlingame	5	0	0	5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
East Palo Alto	1	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Foster City	5	0	0	5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	
Hillsborough	2	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Menlo Park	6	0	0	6	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
North Fair Oaks	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Redwood City	15	0	0	15	0	0	0	0	0	0	0	0	0	0	0	2	0	0	2	2	0	0	2	
San Carlos	8	0	0	8	0	0	0	0	1	0	0	1	0	0	0	2	0	0	2	1	0	0	1	
San Mateo	7	0	0	7	0	0	0	0	0	0	0	0	0	0	0	3	0	0	3	0	0	0	0	
San Mateo County	2	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
West Bay	1	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Totals	57	0	0	57	0	0	0	0	1	0	0	1	0	0	0	8	0	0	8	6	0	0	6	

	On-call Bulky Item Collection 5.05				Extra/Overage Requests 8.02.G				Recycling Tote-Bag Request 5.03.B.2				Information requests 7.02.A				Billing Concerns			
	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2
Atherton	31	0	0	31	13	0	0	13	0	0	0	0	30	0	0	30	5	0	0	5
Belmont	122	0	0	122	13	0	0	13	0	0	0	0	66	0	0	66	39	0	0	39
Burlingame	142	0	0	142	20	0	0	20	0	0	0	0	104	0	0	104	47	0	0	47
East Palo Alto	88	0	0	88	11	0	0	11	0	0	0	0	32	0	0	32	4	0	0	4
Foster City	95	0	0	95	13	0	0	13	0	0	0	0	48	0	0	48	41	0	0	41
Hillsborough	57	0	0	57	13	0	0	13	0	0	0	0	41	0	0	41	34	0	0	34
Menlo Park	114	0	0	114	28	0	0	28	0	0	0	0	130	0	0	130	94	0	0	94
North Fair Oaks	45	0	0	45	11	0	0	11	0	0	0	0	21	0	0	21	7	0	0	7
Redwood City	321	0	0	321	29	0	0	29	0	0	0	0	198	0	0	198	16	0	0	16
San Carlos	161	0	0	161	34	0	0	34	0	0	0	0	274	0	0	274	56	0	0	56
San Mateo	435	0	0	435	47	0	0	47	0	0	0	0	275	0	0	275	200	0	0	200
San Mateo County	72	0	0	72	5	0	0	5	0	0	0	0	50	0	0	50	28	0	0	28
West Bay	39	0	0	39	4	0	0	4	0	0	0	0	22	0	0	22	21	0	0	21
Totals	1,722	0	0	1,722	241	0	0	241	0	0	0	0	1,291	0	0	1,291	592	0	0	592

Recology San Mateo County  
 Call Center Data and  
 Quality Assurance Calls  
 Rate Year 2012

SBWMA Service Area	Number of Calls Received	Number of Calls Answered	Number of Calls Dropped	Percentage of Calls Dropped	Average Hold Time in seconds	Percentage of Calls Answered in Thirty Seconds	Number of Quality Assurance Calls Made
April	12,878	12,661	217	1.69%	12.66	95.73%	212
May	0	0	0	0.00%	0.00	0.00%	0
June	0	0	0	0.00%	0.00	0.00%	0

Recology San Mateo County  
 On-Site Customer Assessments,  
 Visual Audits and Recycling  
 Tote-Bags Delivered  
 Rate Year 2012

	Number of On-site Assessments 7.04.E				Number of Visual Audits 7.06				Recycling Tote-Bags Delivered			
	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2
Atherton	1	0	0	<b>1</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>
Belmont	4	0	0	<b>4</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>
Burlingame	21	0	0	<b>21</b>	0	0	0	<b>0</b>	12	0	0	<b>12</b>
East Palo Alto	13	0	0	<b>13</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>
Foster City	1	0	0	<b>1</b>	0	0	0	<b>0</b>	370	0	0	<b>370</b>
Hillsborough	1	0	0	<b>1</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>
Menlo Park	11	0	0	<b>11</b>	0	0	0	<b>0</b>	300	0	0	<b>300</b>
North Fair Oaks	2	0	0	<b>2</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>
Redwood City	1	0	0	<b>1</b>	0	0	0	<b>0</b>	10	0	0	<b>10</b>
San Carlos	10	0	0	<b>10</b>	0	0	0	<b>0</b>	11	0	0	<b>11</b>
San Mateo	18	0	0	<b>18</b>	0	0	0	<b>0</b>	40	0	0	<b>40</b>
San Mateo County	0	0	0	<b>0</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>
West Bay	1	0	0	<b>1</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>
<b>Totals</b>	<b>84</b>	<b>0</b>	<b>0</b>	<b>84</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>743</b>	<b>0</b>	<b>0</b>	<b>743</b>



# ***Shoreway Environmental Center***

## **SEC Operations Monthly Reporting April 2012**

	<u>Pages</u>
1 Certificate of Accuracy	2
2 Operational Summary	3
3 SEC Monthly Inbound Tons	4-6
4 SEC Outbound Tons	7
5 Monthly SBR Member Agency Tonnage Report	8 - 21
6 Self-Haul Monthly Yards/Ton Ratio	22
7 MRF Commodity Market Summary	23
8 Truck Efficiency	24
9 Liquidated Damages	25
10 General Facility Reporting	26 - 29
11 Attachment Description	30
12 Definitions	31

**Attachment 1  
Certificate of Accuracy**

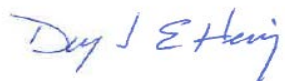


April 15, 2012

Kevin McCarthy  
Executive Director  
South Bayside Waste Management Authority  
610 Elm Street, Suite 202  
San Carlos, CA 94070

**RE: CERTIFICATE OF ACCURACY FOR SOUTH BAY RECYCLING MONTHLY REPORTING**

In accordance with the reporting requirements of Article 8.07 and Article 9 of the Agreement for Operations of the Shoreway Environmental Center, the undersigned hereby certifies under penalty of perjury that the report submitted herewith is true and correct to the best of my knowledge.

By: 

Date: 4/15/12

Dwight Herring  
General Manager

**SOUTH BAY RECYCLING, LLC**  
333 Shoreway Road | San Carlos, California 94070-2708  
Tel 650.802.8355 | Fax 650.412.2495 | SBRecycling.net

**Attachment 1 - Certificate of Accuracy**

**Attachment 2**  
**Operational Summary**  
**April 2012**

**Material Recover Facility (MRF)**

SBR continues to monitor the production to ensure productivity standards are met without compromising material quality.

**Transfer Station Operation and Outbound Shipments**

SBR continues to divert materials from the MSW stream and look for opportunities to expand its diversion. One of SBRs aluminum Walking Floor Trailers is being converted to a steel walking floor to transport Inert/C&D material in a safer manner. Prior, SBR was using an end dump trailer to transport this material and for various reasons, this trailer would tip over while emptying the load. Currently SBR is moving 3 to 4 loads of inert material on Saturdays, when we can screen the material so we do not damage the equipment.

**Public Recycling Center**

The Public Recycling Center (PRC) is operating in a safe and efficient manner. SBR employees are focused on providing excellent customer service that meets or exceeds its patrons expectations.

	A	B	C	D	E	F	O
1	<b>Attachment 3</b>						
2	<b>SEC Inbound Monthly Tons</b>						
3	<b>April 2012</b>						
4							
5	Page 1 of 3						
6	<b>FRANCHISED INBOUND TONS (RECOLOGY)</b>						
7			<b>Jan-12</b>	<b>Feb-12</b>	<b>Mar-12</b>	<b>Apr-12</b>	<b>YTD 2012</b>
8		Solid Waste (MSW)	15,332.33	13,999.71	15,107.64	14,908.16	59,347.84
9		Recycling to MRF	5,532.88	4,789.77	5,285.79	5,075.13	20,683.57
10		Bulky Recyclables	7.02	19.27	13.48	12.70	52.47
11		Other Franchise TS Diversion	3.77	-	5.64	1.19	10.60
12		Household Batteries	1.14	2.74	2.21	2.55	8.64
13		Organics	8,053.99	6,582.81	6,954.61	8,532.21	30,123.62
14		Inert / C&D	147.01	295.73	479.65	327.52	1,249.91
15		Subtotal - Disposed	15,332.33	13,999.71	15,107.64	14,908.16	59,347.84
16		Subtotal - Diverted	13,742.04	11,690.32	12,735.74	13,950.11	52,118.21
17		Subtotal - Diversion Percentage	47%	46%	46%	48%	47%
18		<b>OVERALL TOTAL</b>	<b>29,074.37</b>	<b>25,690.03</b>	<b>27,843.38</b>	<b>28,858.27</b>	<b>111,466.05</b>
19							
20	<b>MEMBER AGENCY VEHICLES INBOUND TONS</b>						
21			<b>Jan-12</b>	<b>Feb-12</b>	<b>Mar-12</b>	<b>Apr-12</b>	<b>YTD 2012</b>
22		Solid Waste (MSW)	71.43	53.31	65.70	67.47	257.91
23		Recycling	-	-	-	-	-
24		Organics	33.18	32.23	23.78	17.41	106.60
25		Inert / C&D	68.61	61.83	52.53	53.59	236.56
26		Subtotal - Disposed	71.43	53.31	65.70	67.47	257.91
27		Subtotal - Diverted	101.79	94.06	76.31	71.00	343.16
28		Subtotal - Diversion Percentage	59%	64%	54%	51%	57%
29		<b>OVERALL TOTAL</b>	<b>173.22</b>	<b>147.37</b>	<b>142.01</b>	<b>138.47</b>	<b>601.07</b>
30							
31	<b>RECOLOGY MAINTENANCE BOX TONS</b>						
32			<b>Jan-12</b>	<b>Feb-12</b>	<b>Mar-12</b>	<b>Apr-12</b>	<b>YTD 2012</b>
33		Solid Waste (MSW)	29.27	32.29	43.52	35.27	140.35
34		Recycling	1.39	4.40	4.73	6.66	17.18
35		Organics	6.31	1.41	0.68	-	8.40
36		Inert / C&D	-	-	-	-	-
37		Subtotal - Disposed	29.27	32.29	43.52	35.27	140.35
38		Subtotal - Diverted	7.70	5.81	5.41	6.66	25.58
39		Subtotal - Diversion Percentage	21%	15%	11%	16%	15%
40		<b>OVERALL TOTAL</b>	<b>36.97</b>	<b>38.10</b>	<b>48.93</b>	<b>41.93</b>	<b>165.93</b>
41							
42	<b>SUBTOTAL: RECOLOGY FRANCHISE &amp; MAINTENANCE BOXES / MEMBER AGENCY SUMMARY TONS</b>						
43			<b>Jan-12</b>	<b>Feb-12</b>	<b>Mar-12</b>	<b>Apr-12</b>	<b>YTD 2012</b>
44		Solid Waste (MSW)	15,433.03	14,085.31	15,216.86	15,010.90	59,746.10
45		Recycling	5,541.29	4,813.44	5,304.00	5,094.49	20,753.22
46		Organics	8,093.48	6,616.45	6,979.07	8,549.62	30,238.62
47		Inert / C&D	215.62	357.56	532.18	381.11	1,486.47
48		Subtotal - Disposed	15,433.03	14,085.31	15,216.86	15,010.90	59,746.10
49		Subtotal - Diverted	13,850.39	11,787.45	12,815.25	14,025.22	52,478.31
50		Subtotal - Diversion Percentage	47%	46%	46%	48%	47%
51		<b>OVERALL TOTAL</b>	<b>29,283.42</b>	<b>25,872.76</b>	<b>28,032.11</b>	<b>29,036.12</b>	<b>112,224.41</b>
52	Page 2 of 3						
53	<b>SELF HAUL TONS</b>						
54			<b>Jan-12</b>	<b>Feb-12</b>	<b>Mar-12</b>	<b>Apr-12</b>	<b>YTD 2012</b>
55		Solid Waste (MSW) - Calculated	651.07	594.67	424.00	550.76	2,220.50
56		Recycling to MRF (OCC & MRP)	5.69	5.24	11.28	14.52	36.73
57		Recycling (TS Diversion)	97.71	63.69	80.46	73.99	315.85
58		Organics - Calculated	(17.39)	1,161.33	(67.83)	34.20	1,110.31
59		C&D - Calculated	2,087.82	2,667.96	1,863.86	3,086.14	9,705.78
60		Inerts (actual tons)	138.83	123.84	136.72	245.75	645.14
61		Subtotal - Disposed	651.07	594.67	424.00	550.76	2,220.50
62		Subtotal - Diverted	2,324.36	2,855.49	2,081.04	3,405.88	11,777.08



**Attachment 3 - SEC Inbound Monthly Tons**

	A	B	C	D	E	F	O
1	<b>Attachment 3</b>						
2	<b>SEC Inbound Monthly Tons</b>						
3	<b>April 2012</b>						
4							
63	Subtotal - Diversion Percentage		78%	83%	83%	86%	84%
64	<b>OVERALL TOTAL</b>		<b>2,975.43</b>	<b>3,450.16</b>	<b>2,505.04</b>	<b>3,956.64</b>	<b>13,997.58</b>
65							
66	<b>BUYBACK &amp; DROP-OFF TONS</b>						
67			<b>Jan-12</b>	<b>Feb-12</b>	<b>Mar-12</b>	<b>Apr-12</b>	<b>YTD 2012</b>
68	Buyback Recyclable Materials		63.53	58.58	61.19	62.91	246.21
69	Drop-Off Materials		57.67	48.06	65.22	68.37	239.31
70	<b>OVERALL TOTAL</b>		<b>121.20</b>	<b>106.64</b>	<b>126.41</b>	<b>131.28</b>	<b>485.53</b>
71							
72	<b>SOUTH BAY INTERNAL TONS</b>						
73			<b>Jan-12</b>	<b>Feb-12</b>	<b>Mar-12</b>	<b>Apr-12</b>	<b>YTD 2012</b>
74	MSW- Facility / Street Cleanup		1.79	2.40	1.37	1.07	6.63
75	MSW - MRF Residual		570.55	515.23	574.80	554.93	2,215.51
76	Recycling		-	-	-	-	-
77	Organics		0.08	-	-	-	0.08
78	Inert / C&D		-	-	-	-	-
79	Subtotal - Disposed		<b>572.34</b>	<b>517.63</b>	<b>576.17</b>	<b>556.00</b>	<b>2,222.14</b>
80	Subtotal - Diverted		<b>0.08</b>	-	-	-	<b>0.08</b>
81	Subtotal - Diversion Percentage		<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>
82	<b>OVERALL TOTAL</b>		<b>572.42</b>	<b>517.63</b>	<b>576.17</b>	<b>556.00</b>	<b>2,222.22</b>
83							
84	<b>SUBTOTAL: SELF HAUL / BUYBACK / DROP-OFF / SOUTH BAY INTERNAL TONS</b>						
85			<b>Jan-12</b>	<b>Feb-12</b>	<b>Mar-12</b>	<b>Apr-12</b>	<b>YTD 2012</b>
86	Solid Waste (MSW)		1,223.41	1,112.30	1,000.17	1,106.76	4,442.64
87	Recycling		218.91	170.33	206.87	205.27	801.38
88	Organics		(17.31)	1,161.33	(67.83)	34.20	1,110.39
89	Inert / C&D		2,226.65	2,791.80	2,000.58	3,331.89	10,350.92
90	Subtotal - Disposed		<b>1,223.41</b>	<b>1,112.30</b>	<b>1,000.17</b>	<b>1,106.76</b>	<b>4,442.64</b>
91	Subtotal - Diverted		<b>2,445.56</b>	<b>2,962.13</b>	<b>2,207.45</b>	<b>3,537.16</b>	<b>12,262.69</b>
92	Subtotal - Diversion Percentage		<b>67%</b>	<b>73%</b>	<b>69%</b>	<b>76%</b>	<b>73%</b>
93	<b>OVERALL TOTAL</b>		<b>3,668.97</b>	<b>4,074.43</b>	<b>3,207.62</b>	<b>4,643.92</b>	<b>16,705.33</b>



**Attachment 3 - SEC Inbound Monthly Tons**

	A	B	C	D	E	F	O
1	<b>Attachment 3</b>						
2	<b>SEC Inbound Monthly Tons</b>						
3	<b>April 2012</b>						
4							
94	Page 3 of 3						
95	<b>NON-FRANCHISED TONS</b>						
96			<b>Jan-12</b>	<b>Feb-12</b>	<b>Mar-12</b>	<b>Apr-12</b>	<b>YTD 2012</b>
97		Solid Waste (MSW)	-	-	-	-	-
98		Third Party Recycling (Rdwd Debris Bx)	4.55	7.34	6.54	6.34	<b>24.77</b>
99		Contracted Single Stream Recycling	1,229.41	1,038.24	1,170.21	1,109.17	<b>4,547.03</b>
100		Organics	80.37	79.22	106.01	114.15	<b>379.75</b>
101		Inert / C&D	-	-	-	-	-
102		Subtotal - Disposed	-	-	-	-	-
103		Subtotal - Diverted	<b>1,314.33</b>	<b>1,124.80</b>	<b>1,282.76</b>	<b>1,229.66</b>	<b>4,951.55</b>
104		Subtotal - Diversion Percentage	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>
105		<b>OVERALL TOTAL</b>	<b>1,314.33</b>	<b>1,124.80</b>	<b>1,282.76</b>	<b>1,229.66</b>	<b>4,951.55</b>
106							
107	<b>OVERALL TOTAL FACILITY TONS</b>						
108			<b>Jan-12</b>	<b>Feb-12</b>	<b>Mar-12</b>	<b>Apr-12</b>	<b>YTD 2012</b>
109		Solid Waste (MSW)	16,656.44	15,197.61	16,217.03	16,117.66	<b>64,188.74</b>
110		Recycling MRF/PRC	6,895.12	5,951.63	6,604.96	6,343.10	<b>25,794.81</b>
111		Recycling TS (Bulky, Franchise, TS Diversion)	108.50	82.96	99.58	87.88	<b>378.92</b>
112		Organics	8,076.17	7,777.78	6,911.24	8,583.82	<b>31,349.01</b>
113		Inert / C&D	2,442.27	3,149.36	2,532.76	3,713.00	<b>11,837.39</b>
114		Subtotal - Disposed	<b>16,656.44</b>	<b>15,197.61</b>	<b>16,217.03</b>	<b>16,117.66</b>	<b>64,188.74</b>
115		Subtotal - Diverted	<b>17,522.06</b>	<b>16,961.73</b>	<b>16,148.54</b>	<b>18,727.80</b>	<b>69,360.13</b>
116		Subtotal - Diversion Percentage	<b>51%</b>	<b>53%</b>	<b>50%</b>	<b>54%</b>	<b>52%</b>
117		<b>OVERALL TOTAL</b>	<b>34,178.50</b>	<b>32,159.34</b>	<b>32,365.57</b>	<b>34,845.46</b>	<b>133,548.87</b>
118							
119	<b>TRANSFER STATION &amp; MRF VOLUME SUMMARY</b>						
120			<b>Jan-12</b>	<b>Feb-12</b>	<b>Mar-12</b>	<b>Apr-12</b>	<b>YTD 2012</b>
121		<b>Total Transfer Station Volume</b>	27,283.38	26,207.71	25,760.61	28,502.36	<b>107,754.06</b>
122		<b>Total MRF Volume</b>	6,895.12	5,951.63	6,604.96	6,343.10	<b>25,794.81</b>
123		<b>OVERALL TOTAL</b>	<b>34,178.50</b>	<b>32,159.34</b>	<b>32,365.57</b>	<b>34,845.46</b>	<b>133,548.87</b>
124							
125	<b>Notes</b>						
126							
127		MSW without Calculated volume	16,005.37	14,602.94	15,793.03	15,566.90	61,968.24
128		ORG without Calculated Volume	8,093.56	6,616.45	6,979.07	8,549.62	30,238.70
129		Inerts without Calculated volumes	354.45	481.40	668.90	626.86	2,131.61
130							
131							
132							
133							
134							



**Attachment 3 - SEC Inbound Monthly Tons**

Attachment 5  
SEC Outbound Tons  
April 2012



MUNICIPAL SOLID WASTE (MSW) - OUTBOUND TONS					
	Jan-12	Feb-12	Mar-12	Apr-12	Total 2012
Ox Mountain MSW Tons	16,656.44	15,197.61	16,217.03	16,117.66	64,188.74
<b>TOTAL MSW</b>	<b>16,656.44</b>	<b>15,197.61</b>	<b>16,217.03</b>	<b>16,117.66</b>	<b>64,188.74</b>

INERT MATERIALS (C&D / INERTS) - OUTBOUND TONS					
	Jan-12	Feb-12	Mar-12	Apr-12	Total 2012
Zanker Road C&D Tons	2,225.14	2,357.02	2,332.81	3,014.86	9,929.83
Ox Mountain Dirt/Inert Tons	217.13	792.34	199.95	698.14	1,907.56
Other Facility Dirt/Inert Tons					-
<b>TOTAL C&amp;D / INERTS</b>	<b>2,442.27</b>	<b>3,149.36</b>	<b>2,532.76</b>	<b>3,713.00</b>	<b>11,837.39</b>

ORANICS / GREEN WASTE / FOOD WASTE - OUTBOUND TONS					
	Jan-12	Feb-12	Mar-12	Apr-12	Total 2012
Recology Grover - Green/Organics Tons	1,106.42	2,530.81	3,078.31	892.40	7,607.94
Recology Grover - Food Waste Tons	649.11	674.46	982.76	402.86	2,709.19
Republic Newby Island - Green/Organics	5,097.96	3,653.87	2,680.93	5,126.96	16,559.72
Republic Newby Island - Food Waste Tons	449.36	674.36	175.23	976.67	2,275.62
Biofuel Systems - Clean Green Waste Tons	632.16	323.50	100.02	149.47	1,205.15
Zanker Road - Green Waste	221.53	-	-	1,149.61	1,371.14
<b>TOTAL ORGANICS / GREEN / FOOD WASTE</b>	<b>8,156.54</b>	<b>7,857.00</b>	<b>7,017.25</b>	<b>8,697.97</b>	<b>31,728.76</b>

OTHER DIVERSION - OUTBOUND TONS (includes scrap metal, refrigerators, electronics, and tires, mixed rigid plastics)					
	Jan-12	Feb-12	Mar-12	Apr-12	Total 2012
Scrap Metal	52.08	34.98	48.37	41.19	176.62
Refrigerators	3.73	3.26	3.75	1.58	12.32
Electronic Materials	34.04	26.14	22.56	23.53	106.27
Mattresses	3.94	8.20	4.98	3.10	20.22
Tires	0.91	0.95	4.19	1.55	7.60
Cardboard (outbound from Transfer to MRF)	2.78	2.27	4.27	5.79	15.11
Mixed Plastic (outbound from Transfer to MRF)	2.91	2.97	7.01	8.73	21.62
Carpet	-	-	-	-	-
Foam Padding					
Reuse / Furniture / Clothes / Household Goods	8.11	4.19	4.45	2.41	19.16
Other Material Tons					-
<b>TOTAL OTHER DIVERSION</b>	<b>108.50</b>	<b>82.96</b>	<b>99.58</b>	<b>87.88</b>	<b>378.92</b>

MATERIAL RECOVERY FACILITY/PUBLIC RECYCLING CENTER - OUTBOUND TONS					
	Jan-12	Feb-12	Mar-12	Apr-12	Total 2012
Recyclable Fibers	4,474.00	4,115.46	4,190.81	4,243.47	17,023.74
Recyclable Containers	1,645.08	687.78	2,322.18	1,145.35	5,800.39
Residual Outbound from MRF (Franchise)	387.89	336.94	371.28	356.61	1,452.73
Residual Outbound from MRF (Republic)	182.66	178.29	203.52	198.32	762.78
Residual Outbound from MRF (Other)					-
Public Recycling Center/Drop Off	15.47	11.94	24.99	25.26	77.65
					-
<b>TOTAL PUBLIC RECYCLING CENTER</b>	<b>6,705.10</b>	<b>5,330.41</b>	<b>7,112.78</b>	<b>5,969.01</b>	<b>25,117.29</b>

OVERALL SEC SUMMARY					
	Jan-12	Feb-12	Mar-12	Apr-12	Total 2012
MSW	16,656.44	15,197.61	16,217.03	16,117.66	64,188.74
Recyclables MRF/PRC	6,705.10	5,330.41	7,112.78	5,969.01	25,117.29
MRF/PRC Inventory (+/-)	190.02	621.22	(507.82)	374.09	677.51
Recyclables TS	108.50	82.96	99.58	87.88	378.92
Organics	8,156.54	7,857.00	7,017.25	8,697.97	31,728.76
C&D / Inerts	2,442.27	3,149.36	2,532.76	3,713.00	11,837.39
<b>OVERALL TOTAL</b>	<b>34,258.87</b>	<b>32,238.56</b>	<b>32,471.58</b>	<b>34,959.61</b>	<b>133,928.62</b>
<b>OVERALL FACILITY DIVERSION</b>	<b>50.83%</b>	<b>50.93%</b>	<b>51.62%</b>	<b>52.83%</b>	<b>51.28%</b>

<b>Total Transfer Station Volume</b>	27,363.75	26,286.93	25,866.62	28,616.51	108,133.81
<b>Total MRF Volume</b>	6,895.12	5,951.63	6,604.96	6,343.10	25,794.81
<b>OVERALL TOTAL</b>	<b>34,258.87</b>	<b>32,238.56</b>	<b>32,471.58</b>	<b>34,959.61</b>	<b>133,928.62</b>


Rate Year 2012							
					↓		
		Jan	Feb	Mar	Apr	Annual	Annual
	Data	Net Tons	Net Tons	Net Tons	Net Tons	Total	Total
Member Agency/Type	Source	Collected	Collected	Collected	Collected	by Qtr	by Mo
<b>ATHERTON</b>							
<b>Member Agency Vehicles</b>							
Member Agency Solid Waste	SBR					-	-
Member Agency Recycling	SBR					-	-
Member Agency Organics	SBR					-	-
Member Agency Inert / C&D	SBR					-	-
<b>Subtotal - Disposed</b>						0.00	-
<b>Subtotal - Diverted</b>						-	-
<b>Overall Subtotal</b>						<b>0.00</b>	-
<b>Transfer Station &amp; Third Party</b>							
Self-Haul Solid Waste	SBR	8.51	7.53	6.13	4.46	26.64	26.64
MRF Residue	SBR	12.48	11.11	11.56	-	35.15	35.15
Transfer Station & Other Recycling	SBR	0.04	0.25	-	-	0.29	0.29
Self-Haul Green Waste	SBR	(0.23)	32.38	(0.83)	0.78	32.11	32.11
Self-Haul Inert / C&D	SBR	42.84	49.59	24.26	55.17	171.87	171.87
<b>Subtotal - Disposed</b>		<b>20.99</b>	<b>18.64</b>	<b>17.69</b>	<b>4.46</b>	61.78	61.78
<b>Subtotal - Diverted</b>		<b>42.66</b>	<b>82.23</b>	<b>23.43</b>	<b>55.96</b>	204.27	204.27
<b>Overall Subtotal</b>		<b>63.64</b>	<b>100.87</b>	<b>41.12</b>	<b>60.42</b>	<b>266.06</b>	<b>266.06</b>


Rate Year 2012							
		Jan	Feb	Mar	Apr	Annual	Annual
	Data	Net Tons	Net Tons	Net Tons	Net Tons	Total	Total
Member Agency/Type	Source	Collected	Collected	Collected	Collected	by Qtr	by Mo
<b>BELMONT</b>							
<b>Member Agency Vehicles</b>							
Member Agency Solid Waste	SBR	59.48	45.74	54.53	55.88	215.63	215.63
Member Agency Recycling	SBR	-	-	-	-	-	-
Member Agency Organics	SBR	4.54	15.12	6.24	5.72	31.62	31.62
Member Agency Inert / C&D	SBR	40.88	26.83	21.94	25.87	115.52	115.52
<b>Subtotal - Disposed</b>		<b>59.48</b>	<b>45.74</b>	<b>54.53</b>	<b>55.88</b>	<b>215.63</b>	<b>215.63</b>
<b>Subtotal - Diverted</b>		<b>45.42</b>	<b>41.95</b>	<b>28.18</b>	<b>31.59</b>	<b>147.14</b>	<b>147.14</b>
<b>Overall Subtotal</b>		<b>104.90</b>	<b>87.69</b>	<b>82.71</b>	<b>87.47</b>	<b>362.77</b>	<b>362.77</b>
<b>Transfer Station &amp; Third Party</b>							
Self-Haul Solid Waste	SBR	49.05	46.97	28.57	38.84	163.43	163.43
MRF Residue	SBR	34.48	30.55	31.88	-	96.91	96.91
Transfer Station & Other Recycling	SBR	10.73	3.13	4.20	4.51	22.58	22.58
Self-Haul Green Waste	SBR	(0.58)	47.07	(3.85)	1.12	43.76	43.76
Self-Haul Inert / C&D	SBR	140.15	169.44	103.71	195.63	608.94	608.94
<b>Subtotal - Disposed</b>		<b>83.53</b>	<b>77.52</b>	<b>60.45</b>	<b>38.84</b>	<b>260.34</b>	<b>260.34</b>
<b>Subtotal - Diverted</b>		<b>150.31</b>	<b>219.64</b>	<b>104.06</b>	<b>201.26</b>	<b>675.28</b>	<b>675.28</b>
<b>Overall Subtotal</b>		<b>233.84</b>	<b>297.17</b>	<b>164.51</b>	<b>240.10</b>	<b>935.62</b>	<b>935.62</b>
<b>BURLINGAME</b>							
<b>Member Agency Vehicles</b>							
Member Agency Solid Waste	SBR	-	-	-	-	-	-
Member Agency Recycling	SBR	-	-	-	-	-	-
Member Agency Organics	SBR	-	-	-	-	-	-
Member Agency Inert / C&D	SBR	-	-	-	-	-	-
<b>Subtotal - Disposed</b>		<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Subtotal - Diverted</b>		<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Overall Subtotal</b>		<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Transfer Station &amp; Third Party</b>							
Self-Haul Solid Waste	SBR	20.20	14.77	16.03	14.29	65.28	65.28
MRF Residue	SBR	62.32	54.47	53.58	-	170.37	170.37
Transfer Station & Other Recycling	SBR	1.91	0.08	2.80	0.59	5.38	5.38
Self-Haul Green Waste	SBR	(0.30)	19.77	(1.70)	0.64	18.41	18.41
Self-Haul Inert / C&D	SBR	76.82	82.59	53.18	128.30	340.88	340.88
<b>Subtotal - Disposed</b>		<b>82.51</b>	<b>69.24</b>	<b>69.61</b>	<b>14.29</b>	<b>235.65</b>	<b>235.65</b>
<b>Subtotal - Diverted</b>		<b>78.43</b>	<b>102.44</b>	<b>54.27</b>	<b>129.53</b>	<b>364.67</b>	<b>364.67</b>
<b>Overall Subtotal</b>		<b>160.94</b>	<b>171.69</b>	<b>123.88</b>	<b>143.82</b>	<b>600.33</b>	<b>600.33</b>

Rate Year 2012							
					↓		
		Jan	Feb	Mar	Apr	Annual	Annual
	Data	Net Tons	Net Tons	Net Tons	Net Tons	Total	Total
Member Agency/Type	Source	Collected	Collected	Collected	Collected	by Qtr	by Mo
<b>EAST PALO ALTO</b>							
<b>Member Agency Vehicles</b>							
Member Agency Solid Waste	SBR					-	-
Member Agency Recycling	SBR					-	-
Member Agency Organics	SBR					-	-
Member Agency Inert / C&D	SBR					-	-
Subtotal - Disposed						0.00	-
Subtotal - Diverted						-	-
<b>Overall Subtotal</b>						<b>0.00</b>	<b>-</b>
<b>Transfer Station &amp; Third Party</b>							
Self-Haul Solid Waste	SBR	7.79	10.34	5.56	11.83	35.52	35.52
MRF Residue	SBR	16.56	27.05	48.05	-	91.65	91.65
Transfer Station & Other Recycling	SBR	0.85	0.63	0.18	0.14	1.80	1.80
Self-Haul Green Waste	SBR	(0.10)	7.72	(0.35)	0.30	7.58	7.58
Self-Haul Inert / C&D	SBR	22.03	24.03	9.78	25.50	81.33	81.33
Subtotal - Disposed		<b>24.35</b>	<b>37.38</b>	<b>53.62</b>	<b>11.83</b>	127.18	127.18
Subtotal - Diverted		<b>22.78</b>	<b>32.38</b>	<b>9.61</b>	<b>25.95</b>	90.71	90.71
<b>Overall Subtotal</b>		<b>47.13</b>	<b>69.76</b>	<b>63.22</b>	<b>37.78</b>	<b>217.89</b>	<b>217.89</b>


Rate Year 2012							
					↓		
		Jan	Feb	Mar	Apr	Annual	Annual
	Data	Net Tons	Net Tons	Net Tons	Net Tons	Total	Total
Member Agency/Type	Source	Collected	Collected	Collected	Collected	by Qtr	by Mo
<b>FOSTER CITY</b>							
<b>Member Agency Vehicles</b>							
Member Agency Solid Waste	SBR	1.54	-	2.47	0.37	4.38	4.38
Member Agency Recycling	SBR	-	-	-	-	-	-
Member Agency Organics	SBR	13.72	8.35	9.21	5.81	37.09	37.09
Member Agency Inert / C&D	SBR	27.73	35.00	30.59	17.81	111.13	111.13
Subtotal - Disposed		1.54	-	2.47	0.37	4.38	4.38
Subtotal - Diverted		41.45	43.35	39.80	23.62	148.22	148.22
<b>Overall Subtotal</b>		<b>42.99</b>	<b>43.35</b>	<b>42.27</b>	<b>23.99</b>	<b>152.60</b>	<b>152.60</b>
<b>Transfer Station &amp; Third Party</b>							
Self-Haul Solid Waste	SBR	19.04	12.56	11.79	11.16	54.54	54.54
MRF Residue	SBR	34.78	29.93	33.48	-	98.19	98.19
Transfer Station & Other Recycling	SBR	1.38	1.71	1.22	1.07	5.39	5.39
Self-Haul Green Waste	SBR	(0.16)	7.91	(0.89)	0.55	7.41	7.41
Self-Haul Inert / C&D	SBR	89.20	97.06	69.34	106.15	361.76	361.76
Subtotal - Disposed		53.82	42.48	45.27	11.16	152.73	152.73
Subtotal - Diverted		90.42	106.68	69.68	107.77	374.56	374.56
<b>Overall Subtotal</b>		<b>144.25</b>	<b>149.16</b>	<b>114.95</b>	<b>118.93</b>	<b>527.29</b>	<b>527.29</b>

Rate Year 2012							
					↓		
	Data	Jan	Feb	Mar	Apr	Annual	Annual
Member Agency/Type	Source	Net Tons Collected	Net Tons Collected	Net Tons Collected	Net Tons Collected	Total by Qtr	Total by Mo
<b>HILLSBOROUGH</b>							
<b>Member Agency Vehicles</b>							
Member Agency Solid Waste	SBR					-	-
Member Agency Recycling	SBR					-	-
Member Agency Organics	SBR					-	-
Member Agency Inert / C&D	SBR					-	-
Subtotal - Disposed						0.00	-
Subtotal - Diverted						-	-
<b>Overall Subtotal</b>						<b>0.00</b>	<b>-</b>
<b>Transfer Station &amp; Third Party</b>							
Self-Haul Solid Waste	SBR	4.76	6.20	3.58	3.68	18.23	18.23
MRF Residue		18.04	15.18	16.59	-	49.81	49.81
Transfer Station & Other Recycling	SBR	0.68	1.06	0.03	0.58	2.35	2.35
Self-Haul Green Waste	SBR	(0.12)	10.36	(0.83)	0.42	9.82	9.82
Self-Haul Inert / C&D	SBR	29.29	56.99	28.44	40.34	155.05	155.05
Subtotal - Disposed		<b>22.81</b>	<b>21.38</b>	<b>20.17</b>	<b>3.68</b>	68.04	68.04
Subtotal - Diverted		<b>29.85</b>	<b>68.41</b>	<b>27.63</b>	<b>41.34</b>	167.22	167.22
<b>Overall Subtotal</b>		<b>52.65</b>	<b>89.79</b>	<b>47.80</b>	<b>45.02</b>	<b>235.27</b>	<b>235.27</b>

Rate Year 2012							
							
		Jan	Feb	Mar	Apr	Annual	Annual
	Data	Net Tons	Net Tons	Net Tons	Net Tons	Total	Total
Member Agency/Type	Source	Collected	Collected	Collected	Collected	by Qtr	by Mo
<b>MENLO PARK</b>							
<b>Member Agency Vehicles</b>							
Member Agency Solid Waste	SBR					-	-
Member Agency Recycling	SBR					-	-
Member Agency Organics	SBR					-	-
Member Agency Inert / C&D	SBR					-	-
Subtotal - Disposed						0.00	-
Subtotal - Diverted						-	-
<b>Overall Subtotal</b>						<b>0.00</b>	<b>-</b>
<b>Transfer Station &amp; Third Party</b>							
Self-Haul Solid Waste	SBR	33.90	40.03	21.50	25.89	121.32	121.32
MRF Residue		57.42	52.16	60.56	-	170.15	170.15
Transfer Station & Other Recycling	SBR	4.50	2.00	1.52	1.21	9.23	9.23
Self-Haul Green Waste	SBR	(0.63)	43.87	(2.28)	0.99	41.95	41.95
Self-Haul Inert / C&D	SBR	110.76	115.81	75.38	238.19	540.14	540.14
Subtotal - Disposed		<b>91.32</b>	<b>92.19</b>	<b>82.06</b>	<b>25.89</b>	291.47	291.47
Subtotal - Diverted		<b>114.63</b>	<b>161.67</b>	<b>74.62</b>	<b>240.39</b>	591.32	591.32
<b>Overall Subtotal</b>		<b>205.95</b>	<b>253.87</b>	<b>156.68</b>	<b>266.29</b>	<b>882.79</b>	<b>882.79</b>


Rate Year 2012							
							
	Data	Jan	Feb	Mar	Apr	Annual	Annual
Member Agency/Type	Source	Net Tons Collected	Net Tons Collected	Net Tons Collected	Net Tons Collected	Total by Qtr	Total by Mo
<b>NORTH FAIR OAKS</b>							
<b>Member Agency Vehicles</b>							
Member Agency Solid Waste	SBR					-	-
Member Agency Recycling	SBR					-	-
Member Agency Organics	SBR					-	-
Member Agency Inert / C&D	SBR					-	-
Subtotal - Disposed						0.00	-
Subtotal - Diverted						-	-
<b>Overall Subtotal</b>						<b>0.00</b>	<b>-</b>
<b>Transfer Station &amp; Third Party</b>							
Self-Haul Solid Waste	SBR	-	-	-	-	-	-
MRF Residue	SBR	-	-	-	-	-	-
Transfer Station & Other Recycling	SBR	-	-	-	-	-	-
Self-Haul Green Waste	SBR	-	-	-	-	-	-
Self-Haul Inert / C&D	SBR	-	-	-	-	-	-
Subtotal - Disposed		-	-	-	-	-	-
Subtotal - Diverted		-	-	-	-	-	-
<b>Overall Subtotal</b>		-	-	-	-	-	-

Rate Year 2012							
					↓		
		Jan	Feb	Mar	Apr	Annual	Annual
	Data	Net Tons	Net Tons	Net Tons	Net Tons	Total	Total
Member Agency/Type	Source	Collected	Collected	Collected	Collected	by Qtr	by Mo
<b>REDWOOD CITY</b>							
<b>Member Agency Vehicles</b>							
Member Agency Solid Waste	SBR	1.55	-	0.13	-	1.68	1.68
Member Agency Recycling	SBR	-	-	-	-	-	-
Member Agency Organics	SBR	8.86	7.73	5.25	4.59	26.43	26.43
Member Agency Inert / C&D	SBR	-	-	-	1.47	1.47	1.47
Subtotal - Disposed		1.55	-	0.13	-	1.68	1.68
Subtotal - Diverted		8.86	7.73	5.25	6.06	27.90	27.90
<b>Overall Subtotal</b>		<b>10.41</b>	<b>7.73</b>	<b>5.38</b>	<b>6.06</b>	<b>29.58</b>	<b>29.58</b>
<b>Transfer Station &amp; Third Party</b>							
Self-Haul Solid Waste	SBR	193.32	181.38	121.82	173.21	669.72	669.72
MRF Residue	SBR	102.49	90.77	97.96	-	291.22	291.22
Transfer Station & Other Recycling	SBR	22.59	13.75	14.14	11.95	62.43	62.43
Self-Haul Green Waste	SBR	(5.84)	369.22	(21.50)	9.71	351.60	351.60
Self-Haul Inert / C&D	SBR	650.48	761.47	547.60	839.91	2,799.46	2,799.46
Subtotal - Disposed		295.81	272.16	219.78	173.21	960.95	960.95
Subtotal - Diverted		667.23	1,144.45	540.24	861.57	3,213.49	3,213.49
<b>Overall Subtotal</b>		<b>963.03</b>	<b>1,416.60</b>	<b>760.02</b>	<b>1,034.78</b>	<b>4,174.44</b>	<b>4,174.44</b>

Rate Year 2012							
							
	Data	Jan	Feb	Mar	Apr	Annual	Annual
Member Agency/Type	Source	Net Tons Collected	Net Tons Collected	Net Tons Collected	Net Tons Collected	Total by Qtr	Total by Mo
<b>SAN CARLOS</b>							
<b>Member Agency Vehicles</b>							
Member Agency Solid Waste	SBR	1.95	0.87	0.23	-	3.05	3.05
Member Agency Recycling	SBR	-	-	-	-	-	-
Member Agency Organics	SBR	6.06	1.03	3.08	1.29	11.46	11.46
Member Agency Inert / C&D	SBR	-	-	-	8.44	8.44	8.44
Subtotal - Disposed		<b>1.95</b>	<b>0.87</b>	<b>0.23</b>	-	3.05	3.05
Subtotal - Diverted		<b>6.06</b>	<b>1.03</b>	<b>3.08</b>	<b>9.73</b>	19.90	19.90
<b>Overall Subtotal</b>		<b>8.01</b>	<b>1.90</b>	<b>3.31</b>	<b>9.73</b>	<b>22.95</b>	<b>22.95</b>
<b>Transfer Station &amp; Third Party</b>							
Self-Haul Solid Waste	SBR	108.20	101.18	74.39	95.20	378.97	378.97
MRF Residue	SBR	50.95	45.19	51.90	-	148.05	148.05
Transfer Station & Other Recycling	SBR	6.54	9.02	8.43	12.20	36.19	36.19
Self-Haul Green Waste	SBR	(3.16)	215.02	(11.02)	7.15	207.99	207.99
Self-Haul Inert / C&D	SBR	293.90	452.67	372.41	614.50	1,733.48	1,733.48
Subtotal - Disposed		<b>159.15</b>	<b>146.37</b>	<b>126.29</b>	<b>95.20</b>	527.01	527.01
Subtotal - Diverted		<b>297.28</b>	<b>676.71</b>	<b>369.82</b>	<b>633.85</b>	1,977.66	1,977.66
<b>Overall Subtotal</b>		<b>456.43</b>	<b>823.08</b>	<b>496.12</b>	<b>729.05</b>	<b>2,504.68</b>	<b>2,504.68</b>

Rate Year 2012							
					↓		
	Data	Jan	Feb	Mar	Apr	Annual	Annual
Member Agency/Type	Source	Net Tons Collected	Net Tons Collected	Net Tons Collected	Net Tons Collected	Total by Qtr	Total by Mo
<b>SAN MATEO</b>							
<b>Member Agency Vehicles</b>							
Member Agency Solid Waste	SBR	6.91	6.70	8.34	11.22	33.17	33.17
Member Agency Recycling	SBR	-	-	-	-	-	-
Member Agency Organics	SBR	-	-	-	-	-	-
Member Agency Inert / C&D	SBR	-	-	-	-	-	-
Subtotal - Disposed		<b>6.91</b>	<b>6.70</b>	<b>8.34</b>	<b>11.22</b>	33.17	33.17
Subtotal - Diverted		-	-	-	-	-	-
<b>Overall Subtotal</b>		<b>6.91</b>	<b>6.70</b>	<b>8.34</b>	<b>11.22</b>	<b>33.17</b>	<b>33.17</b>
<b>Transfer Station &amp; Third Party</b>							
Self-Haul Solid Waste	SBR	163.74	123.78	97.49	128.12	513.13	513.13
MRF Residue	SBR	131.19	115.98	124.05	-	371.21	371.21
Transfer Station & Other Recycling	SBR	10.63	5.43	11.59	8.76	36.40	36.40
Self-Haul Green Waste	SBR	(4.93)	303.70	(17.16)	10.04	291.65	291.65
Self-Haul Inert / C&D	SBR	426.89	464.08	326.04	594.76	1,811.77	1,811.77
Subtotal - Disposed		<b>294.93</b>	<b>239.76</b>	<b>221.54</b>	<b>128.12</b>	884.34	884.34
Subtotal - Diverted		<b>432.59</b>	<b>773.21</b>	<b>320.46</b>	<b>613.56</b>	2,139.82	2,139.82
<b>Overall Subtotal</b>		<b>727.52</b>	<b>1,012.96</b>	<b>542.00</b>	<b>741.68</b>	<b>3,024.16</b>	<b>3,024.16</b>

Rate Year 2012							
					↓		
		Jan	Feb	Mar	Apr	Annual	Annual
	Data	Net Tons	Net Tons	Net Tons	Net Tons	Total	Total
Member Agency/Type	Source	Collected	Collected	Collected	Collected	by Qtr	by Mo
<b>SAN MATEO COUNTY</b>							
<b>Member Agency Vehicles</b>							
Member Agency Solid Waste	SBR	-	-	-	-	-	-
Member Agency Recycling	SBR	-	-	-	-	-	-
Member Agency Organics	SBR	-	-	-	-	-	-
Member Agency Inert / C&D	SBR	-	-	-	-	-	-
Subtotal - Disposed						0.00	-
Subtotal - Diverted						-	-
<b>Overall Subtotal</b>						<b>0.00</b>	<b>-</b>
<b>Transfer Station &amp; Third Party</b>							
Self-Haul Solid Waste	SBR	0.72	0.59	1.70	0.45	3.46	3.46
MRF Residue	SBR	38.54	32.99	34.41	-	105.94	105.94
Transfer Station & Other Recycling	SBR	-	0.02	-	1.80	1.82	1.82
Self-Haul Green Waste	SBR	-	0.38	(0.02)	0.01	0.36	0.36
Self-Haul Inert / C&D	SBR	2.42	2.16	0.38	0.56	5.52	5.52
Subtotal - Disposed		<b>39.26</b>	<b>33.58</b>	<b>36.11</b>	<b>0.45</b>	109.39	109.39
Subtotal - Diverted		<b>2.42</b>	<b>2.55</b>	<b>0.36</b>	<b>2.37</b>	7.70	7.70
<b>Overall Subtotal</b>		<b>41.68</b>	<b>36.13</b>	<b>36.47</b>	<b>2.82</b>	<b>117.10</b>	<b>117.10</b>

Rate Year 2012							
							
	Data	Jan	Feb	Mar	Apr	Annual	Annual
Member Agency/Type	Source	Net Tons Collected	Net Tons Collected	Net Tons Collected	Net Tons Collected	Total by Qtr	Total by Mo
<b>WEST BAY</b>							
<b>Member Agency Vehicles</b>							
Member Agency Solid Waste	SBR	-	-	-	-	-	-
Member Agency Recycling	SBR	-	-	-	-	-	-
Member Agency Organics	SBR	-	-	-	-	-	-
Member Agency Inert / C&D	SBR	-	-	-	-	-	-
<b>Subtotal - Disposed</b>						0.00	-
<b>Subtotal - Diverted</b>						-	-
<b>Overall Subtotal</b>						<b>0.00</b>	-
<b>Transfer Station &amp; Third Party</b>							
Self-Haul Solid Waste	SBR	-	-	-	-	-	-
MRF Residue		-	-	-	-	-	-
Transfer Station & Other Recycling	SBR	-	-	-	-	-	-
Self-Haul Green Waste	SBR	-	-	-	-	-	-
Self-Haul Inert / C&D	SBR	-	-	-	-	-	-
<b>Subtotal - Disposed</b>		-	-	-	-	0.00	0.00
<b>Subtotal - Diverted</b>		-	-	-	-	-	-
<b>Overall Subtotal</b>		-	-	-	-	<b>0.00</b>	<b>0.00</b>

Rate Year 2012							
		Jan	Feb	Mar	Apr	Annual	Annual
	Data	Net Tons	Net Tons	Net Tons	Net Tons	Total	Total
Member Agency/Type	Source	Collected	Collected	Collected	Collected	by Qtr	by Mo
<b>TOTAL SBWMA</b>							
<b>Member Agency Vehicles</b>							
Member Agency Solid Waste	SBR	71.43	53.31	65.70	67.47	257.91	257.91
Member Agency Recycling	SBR	-	-	-	-	-	-
Member Agency Organics	SBR	33.18	32.23	23.78	17.41	106.60	106.60
Member Agency Inert / C&D	SBR	68.61	61.83	52.53	53.59	236.56	236.56
Subtotal - Disposed		<b>71.43</b>	<b>53.31</b>	<b>65.70</b>	<b>67.47</b>	257.91	257.91
Subtotal - Diverted		<b>101.79</b>	<b>94.06</b>	<b>76.31</b>	<b>71.00</b>	343.16	343.16
<b>Overall Subtotal</b>		<b>173.22</b>	<b>147.37</b>	<b>142.01</b>	<b>138.47</b>	<b>601.07</b>	<b>601.07</b>
<b>Transfer Station &amp; Third Party</b>							
Self-Haul Solid Waste	SBR	609.23	545.34	388.55	507.12	2,050.24	2,050.24
MRF Residue		559.24	505.38	564.04	-	1,628.66	1,628.66
Transfer Station & Other Recycling	SBR	59.86	37.09	44.10	42.80	183.86	183.86
Self-Haul Green Waste	SBR	(16.05)	1,057.40	(60.43)	31.73	1,012.64	1,012.64
Self-Haul Inert / C&D	SBR	1,884.77	2,275.89	1,610.52	2,839.03	8,610.21	8,610.21
Subtotal - Disposed		<b>1,168.47</b>	<b>1,050.72</b>	<b>952.58</b>	<b>507.12</b>	3,678.90	3,678.90
Subtotal - Diverted		<b>1,928.59</b>	<b>3,370.38</b>	<b>1,594.19</b>	<b>2,913.56</b>	9,806.71	9,806.71
<b>Overall Subtotal</b>		<b>3,097.06</b>	<b>4,421.09</b>	<b>2,546.77</b>	<b>3,420.69</b>	<b>13,485.61</b>	<b>13,485.61</b>
<b>NON-SBWMA JURISDICTIONS</b>							
<b>Transfer Station &amp; Third Party</b>							
Self-Haul Solid Waste	SBR	41.84	49.33	35.45	43.64	170.26	170.26
MRF Residue	SBR	-	-	-	-	-	-
Transfer Station & Other Recycling	SBR	6.47	3.70	6.89	0.42	17.48	17.48
Self-Haul Green Waste	SBR	(1.34)	103.93	(7.40)	2.47	97.67	97.67
Self-Haul Inert / C&D	SBR	341.88	515.91	390.06	492.86	1,740.71	1,740.71
Subtotal - Disposed		<b>41.84</b>	<b>49.33</b>	<b>35.45</b>	<b>43.64</b>	170.26	170.26
Subtotal - Diverted		<b>347.00</b>	<b>623.54</b>	<b>389.55</b>	<b>495.75</b>	1,855.85	1,855.85
<b>Overall Subtotal</b>		<b>388.84</b>	<b>672.88</b>	<b>425.00</b>	<b>539.39</b>	<b>2,026.11</b>	<b>2,026.11</b>
<b>Transfer Station Diversion Rate</b>		<b>89%</b>	<b>93%</b>	<b>92%</b>	<b>92%</b>	<b>183%</b>	<b>365%</b>
						-	-
						-	-
						-	-
<b>SEC SUMMARY</b>							
<b>Transfer Station &amp; Third Party</b>							
Self-Haul Solid Waste	SBR	651.07	594.67	424.00	550.76	2,220.50	2,220.50
MRF Residue	SBR	559.24	505.38	564.04	-	1,628.66	1,628.66
Transfer Station & Other Recycling	SBR	66.33	40.79	50.99	43.22	201.33	201.33
Self-Haul Green Waste	SBR	(17.39)	1,161.33	(67.83)	34.20	1,110.31	1,110.31
Self-Haul Inert / C&D	SBR	2,226.65	2,791.80	2,000.58	3,331.89	10,350.92	10,350.92
Subtotal - Disposed		<b>1,210.31</b>	<b>1,100.05</b>	<b>988.04</b>	<b>550.76</b>	3,849.16	3,849.16
Subtotal - Diverted		<b>2,275.59</b>	<b>3,993.92</b>	<b>1,983.74</b>	<b>3,409.31</b>	11,662.56	11,662.56
<b>Overall Subtotal</b>		<b>3,485.90</b>	<b>5,093.97</b>	<b>2,971.78</b>	<b>3,960.07</b>	<b>15,511.72</b>	<b>15,511.72</b>
						-	-
<b>Transfer Station Diversion Rate</b>		<b>65%</b>	<b>78%</b>	<b>67%</b>	<b>86%</b>	<b>158%</b>	<b>297%</b>
<b>OVERAL SEC SUMMARY</b>		<b>3,485.90</b>	<b>5,093.97</b>	<b>2,971.78</b>	<b>3,960.07</b>	<b>15,511.72</b>	<b>15,511.72</b>

**Attachment 7  
Self-Haul Monthly Yards/Ton Ratio  
Rate Year 2012**



	<b>Jan-12</b>	<b>Feb-12</b>	<b>Mar-12</b>	<b>Apr-12</b>	<b>2012 Total</b>
Outbound Tons shipped from Transfer	27,363.75	26,286.93	25,866.62	28,616.51	108,133.81
Inbound Tons to the Transfer Station	24,544.70	21,799.28	23,566.13	24,871.42	94,781.53
<b>Mass Balance weight of Inbound Self-Haul material to TS</b>	<b>2,819.05</b>	<b>4,487.65</b>	<b>2,300.49</b>	<b>3,745.09</b>	<b>13,352.28</b>
Total Inbound Cubic Yards for Self-Haul Loads	9,746.50	9,427.50	10,269.00	11,724.00	41,167.00
<b>Self-Haul Conversion Ratio - yards/ton (Goal ≥ 2.76)</b>	<b>3.46</b>	<b>2.10</b>	<b>4.46</b>	<b>3.13</b>	<b>3.08</b>
<i>DIFFERENCE OF Self-Haul Conversion Ratio from 2.76</i>	<i>0.70</i>	<i>(0.66)</i>	<i>1.70</i>	<i>0.37</i>	<i>0.32</i>

**Attachment 7 - Self-Haul Monthly Yards/Ton Ratio**

Attachment 8

MRF Commodity Marketing Report - Outbound Loads

April 2012



Total Revenue by Commodity (\$)													
Material Type	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	TOTAL
<b>CONTAINERS</b>													
	\$ 337,159	\$ 216,131	\$ 383,831.09	\$ 257,729.64	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$1,194,851
<b>FIBERS</b>													
Total Revenue - FIBERS	\$ 551,727	\$ 491,465	\$ 509,462	\$ 506,475	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$2,059,130
<b>OVERALL REVENUE</b>	<b>\$888,886</b>	<b>\$707,596</b>	<b>\$893,293</b>	<b>\$764,205</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$3,253,980</b>

Total Tons by Commodity (Tons)													
Material Type	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	TOTAL
<b>CONTAINERS</b>													
Total Tons - CONTAINERS	1,475.20	569.44	1,939.14	955.04	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	4,938.83
<b>FIBERS</b>													
Total Tons - FIBERS	4,009.50	3,455.61	3,506.56	3,560.71	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	14,532.38
<b>OVERALL TONS</b>	<b>5,484.71</b>	<b>4,025.05</b>	<b>5,445.70</b>	<b>4,515.75</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>19,471.21</b>

Average Rate Per Commodity (\$ per Ton)													
Material Type	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	AVE
<b>CONTAINERS</b>													
Ave Rate/Ton - CONTAINERS	\$228.55	\$379.55	\$197.94	\$269.86	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$241.93
<b>FIBERS</b>													
Ave Rate/Ton - FIBERS	\$137.60	\$142.22	\$145.29	\$142.24	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$141.69
<b>OVERALL Rate (\$)/ton</b>	<b>\$162.07</b>	<b>\$175.80</b>	<b>\$164.04</b>	<b>\$169.23</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$167.12</b>

**Attachment 9**  
**Outbound Trucking Efficiency Report**  
**April 2012**



MUNICIPAL SOLID WASTE (MSW)									
	Jan-12	Feb-12	Mar-12	Apr-12	Total 2012	Q1	Q2	Q3	Q4
<b>Ox Mountain MSW</b>									
Tons	16,656.44	15,197.61	16,217.03	16,117.66	<b>64,188.74</b>	48,071.08	16,117.66	-	-
Loads	640.00	584.00	623.00	618.00	<b>2,465.00</b>	1,847.00	618.00	-	-
Average Tons/Load	26.03	26.02	26.03	26.08	<b>26.04</b>	26.03	26.08	-	-
Loads Saved / Month (est. 22 T/Ld.)	117.11	106.80	114.14	114.62		338.05	114.62	-	-
<b>INERT MATERIALS (C&amp;D / INERTS)</b>									
<b>Zanker Road Material Processing</b>									
Tons	2,225.14	2,357.02	2,332.81	3,014.86	<b>9,929.83</b>	6,914.97	3,014.86	-	-
Loads	89.00	94.00	93.00	120.00	<b>396.00</b>	276.00	120.00	-	-
Average Tons/Load	25.00	25.07	25.08	25.12	<b>25.08</b>	25.05	25.12	-	-
<b>Dir/Inerts</b>									
Tons	217.13	792.34	199.95	698.14	<b>1,907.56</b>	1,209.42	698.14	-	-
Loads	10.00	36.00	13.00	41.00	<b>100.00</b>	59.00	41.00	-	-
Average Tons/Load	21.71	22.01	15.38	17.03	<b>19.08</b>	20.50	17.03	-	-
<b>TOTAL C&amp;D AND INERTS</b>									
TONS	2,442.27	3,149.36	2,532.76	3,713.00	<b>11,837.39</b>	8,124.39	3,713.00	-	-
LOADS	99.00	130.00	106.00	161.00	<b>496.00</b>	335.00	161.00	-	-
AVERAGE TONS/LOAD	<b>24.67</b>	<b>24.23</b>	<b>23.89</b>	<b>23.06</b>	<b>23.87</b>	<b>24.25</b>	<b>23.06</b>	-	-
Loads Saved / Month (est. 19 tons/Ld.)	29.54	35.76	27.30	34.42	<b>20.78</b>	92.60	34.42	-	-
<b>ORGANICS / GREEN WASTE / FOOD WASTE</b>									
<b>Recology Grover - Green/Organics</b>									
Tons	1,106.42	2,530.81	3,078.31	892.40	<b>7,607.94</b>	6,715.54	892.40	-	-
Loads	46.00	102.00	124.00	36.00	<b>308.00</b>	272.00	36.00	-	-
Average Tons/Load	24.05	24.81	24.83	24.79	<b>24.70</b>	24.69	24.79	-	-
<b>Republic Newby Island - Green/Organics</b>									
Tons	5,097.96	3,653.87	2,680.93	5,126.96	<b>16,559.72</b>	11,432.76	5,126.96	-	-
Loads	210.00	146.00	107.00	205.00	<b>668.00</b>	463.00	205.00	-	-
Average Tons/Load	24.28	25.03	25.06	25.01	<b>24.79</b>	24.69	25.01	-	-
<b>Recology Grover - Food Waste</b>									
Tons	649.11	674.46	982.76	402.86	<b>2,709.19</b>	2,306.33	402.86	-	-
Loads	25.00	26.00	38.00	16.00	<b>105.00</b>	89.00	16.00	-	-
Average Tons/Load	<b>25.96</b>	<b>25.94</b>	<b>25.86</b>	<b>25.18</b>	<b>25.80</b>	<b>25.91</b>	<b>25.18</b>	-	-
<b>Republic Newby Island - Food Waste</b>									
Tons	449.36	674.36	175.23	976.67	<b>2,275.62</b>	1,298.95	976.67	-	-
Loads	19.00	27.00	7.00	39.00	<b>92.00</b>	53.00	39.00	-	-
Average Tons/Load	23.65	24.98	25.03	25.04	<b>24.74</b>	24.51	25.04	-	-
<b>Organics/Green Waste</b>									
Tons	7,302.85	7,533.50	6,917.23	7,398.89	<b>29,152.47</b>	21,753.58	7,398.89	-	-
Loads	300.00	301.00	276.00	296.00	<b>1,173.00</b>	877.00	296.00	-	-
Average Tons/Load	24.34	25.03	25.06	25.00	<b>24.85</b>	24.80	25.00	-	-
<b>BIOFUELS SYSTEMS - CLEAN GREEN WASTE</b>									
Tons	632.16	323.50	100.02	149.47	<b>1,205.15</b>	1,055.68	149.47	-	-
Loads	26.00	13.00	4.00	6.00	<b>49.00</b>	43.00	6.00	-	-
Average Tons/Load	<b>24.31</b>	<b>24.88</b>	<b>25.01</b>	<b>24.91</b>	<b>24.59</b>	<b>24.55</b>	<b>24.91</b>	-	-
<b>TOTAL GREEN/ORGANICS/FOOD (TONS)</b>									
TONS	7,935.01	7,857.00	7,017.25	7,548.36	<b>30,357.62</b>	22,809.26	7,548.36	-	-
LOADS	326.00	314.00	280.00	302.00	<b>1,222.00</b>	920.00	302.00	-	-
AVERAGE TONS/LOAD	<b>24.34</b>	<b>25.02</b>	<b>25.06</b>	<b>24.99</b>	<b>24.85</b>	<b>24.79</b>	<b>24.99</b>	-	-
Loads Saved / Month (est. 20 T/Ld.)	70.75	78.85	70.86	75.42	<b>295.88</b>	220.46	75.42	-	-
<b>OVERALL TRUCK TRIP SAVINGS/MONTH COMPARED TO 2010 ESTIMATES</b>									
<b>OVERALL TRUCK TRIP SAV/MTH COMPARED TO EST 2010</b>									
Miles Saved	217.40	221.41	212.30	224.46	<b>875.57</b>	651.11	224.46	-	-
Gallons of Fuels Saved	4,343.85	4,064.43	4,178.91	4,234.40	<b>16,627.55</b>	12,393.15	4,234.40	-	-
Pounds of CO2 savings (22.2 lbs./gal of fuel)	1,085.96	1,016.11	1,044.73	1,058.60	<b>4,156.89</b>	3,098.29	1,058.60	-	-
Pounds of Carbon savings (6.12 lbs./gal of fuel)	24,108.37	22,557.56	23,192.96	23,500.91	<b>92,282.90</b>	68,781.98	23,500.91	-	-
	6,646.09	6,218.57	6,393.74	6,478.63	<b>25,440.15</b>	18,961.52	6,478.63	-	-

Note: Truck Savings was based on a comparison of the existing SBR's truck trips compared with the estimated 2010 truck volumes of: 22 tons/load for MSW, 19 tons/load for C&D, and 20 tons/load for Organics/Green Waste.

Attachment 10  
Liquidated Damages  
April 2012



		Jan	Feb	Mar	Total Q1	Apr	May	Jun	Total Q2	Jul	Aug	Sept	Total Q3	Oct	Nov	Dec	Total Q4	Total To Date
<b>1</b>	<b>Turnaround Guarantee</b>																	
A	Collection Vehicles & Member Agency Vehicles proceed through scale house in no more than five (5) minutes per vehicle	\$100 per vehicle	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		\$ Damages:	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
B	Self-Haul Customer customers shall not wait more than 15 minutes to be processed by scale	\$100 per vehicle	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		\$ Damages:	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
<b>2</b>	<b>Contractor Open Shoreway Center to Users during Operating Hours</b>																	
	failure to receive vehicles during operating hours	\$1,000 per hour	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		\$ Damages:	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
<b>3</b>	<b>Litter Complaints</b>																	
	failure to remedy a litter compliance within 5 hours of notification	\$100 per hour	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		\$ Damages:	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
<b>4</b>	<b>Failure of Contractor to Provided Excellent Customer Service</b>																	
		\$100 per compliant	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		\$ Damages:	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
<b>5</b>	<b>Timeliness of Submissions of Reports to the SBWMA</b>																	
		\$500 per day	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		\$ Damages:	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
<b>6</b>	<b>Failure to make Records Available upon Request</b>																	
		\$500 per day	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		\$ Damages:	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
<b>7</b>	<b>Failure of the Contractor to Notify the SBWMA of intent to use a subcontractor(s).</b>																	
		\$1,000 per incident	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		\$ Damages:	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
<b>Overall Total Liquidated Damages during Reporting Period</b>			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0

Q1 Comments

Q2 Comments

Q3 Comments

Q4 Comments

**Attachment 11**  
**General Facility Reporting**  
**April 2012**

A. Incident or Accidents Involving Either Employees or Patrons of the Facilities;

Jan-12	No accidents or incidents to report
Feb-12	End dump tipped over when dumping inert material at OX Mtn LF
Mar-12	SBR Vehicle hit a Recology Front Loader while backing.
Apr-12	No accidents or incidents to report
May-12	
Jun-12	
Jul-12	
Aug-12	
Sep-12	
Oct-12	
Nov-12	
Dec-12	

B. Documentation of Hazardous Spills and Removals

Jan-12	No hazardous spills or removals
Feb-12	No hazardous spills or removals
Mar-12	No hazardous spills or removals
Apr-12	No hazardous spills or removals
May-12	
Jun-12	
Jul-12	
Aug-12	
Sep-12	
Oct-12	
Nov-12	
Dec-12	

C. LEA Inspections

Date	Description
01/31/12	No LEA visit in January
02/29/12	No LEA visit in February
	LEA noted the following Areas of Concern: <b>Maintenance:</b> Roll up doors not operational at franchise entry and exit in TS; <b>Vector, Bird and Animal Control:</b> bird control measures not adequate, wants SBR to employ the use of bird bombs and whistler gun; <b>Record Keeping Requirements:</b> the special occurrence and complaint log were not found. The logs had been moved to the reception area.
03/29/12	
04/30/12	No LEA visit in April

**Attachment 11**  
**General Facility Reporting**  
**April 2012**

--	--

**Attachment 11**  
**General Facility Reporting**  
**April 2012**

D. Staffing Levels / Changes

Jan-12	2 drivers retire, 3 drivers laid off and 1 sorter resigned.
Feb-12	Jim Duffley, Site Manager resigned from SBR
Mar-12	None to report
Apr-12	Saul San Filippo Hired as Intern Site Manger
May-12	
Jun-12	
Jul-12	
Aug-12	
Sep-12	
Oct-12	
Nov-12	
Dec-12	

E. Equipment Levels / Changes

Jan-12	None to report
Feb-12	None to report
Mar-12	None to report
Apr-12	None to report
May-12	
Jun-12	
Jul-12	
Aug-12	
Sep-12	
Oct-12	
Nov-12	
Dec-12	

F. Facility Updates / Repairs

Jan-12	Increased bird control measures
Feb-12	None to Report
Mar-12	Installation of the MRF residue conveyor in the self-haul side of the Transfer station was completed.
Apr-12	Increased bird control measures
May-12	
Jun-12	
Jul-12	
Aug-12	
Sep-12	
Oct-12	
Nov-12	
Dec-12	

**Attachment 11**  
**General Facility Reporting**  
**April 2012**

G. Transfer Outbound Material Overview

Jan-12	No issues
Feb-12	No issues
Mar-12	No issues
Apr-12	No issues
May-12	
Jun-12	
Jul-12	
Aug-12	
Sep-12	
Oct-12	
Nov-12	
Dec-12	

H. Diversion Activity at Transfer Station

Jan-12	Continued to work with St Vincent De Paul to identify and recover materials, continued to recover wood, plastics, OCC, carpet, and other recyclable materials from the inbound waste streams
Feb-12	Discontinued recovering carpet from the self-haul side of the TS. Carpet Recyclers informed SBR that they are closing their Oakland Facility and are no longer accepting carpet.
Mar-12	Continued to work with St Vincent De Paul to identify and recover materials, continued to recover wood, plastics, OCC and other recyclable materials from the inbound waste streams
Apr-12	Continued to work with St Vincent De Paul to identify and recover materials, continued to recover wood, plastics, OCC and other recyclable materials from the inbound waste streams
May-12	
Jun-12	
Jul-12	
Aug-12	
Sep-12	
Oct-12	
Nov-12	
Dec-12	

I. MRF Recovery Effectiveness

Jan-12	Republic Services single stream material began arriving at SEC. 3rd quarter Preventative Maintenance Inspection (PMI) occurred with no significant issues to report. Recovery rates were good with a 93% recovery rate.
Feb-12	Recovery rate remains at 93%
Mar-12	Recovery rate was remains 93%

**Attachment 11**  
**General Facility Reporting**  
**April 2012**

Apr-12	Recovery rate was remains 93%
May-12	
Jun-12	
Jul-12	
Aug-12	
Sep-12	
Oct-12	
Nov-12	
Dec-12	

## Attachment 12

### SEC Operations Monthly Reporting Attachment Descriptions

**Attachment 3 – SEC Inbound Monthly Tons 2012** – provides all inbound tons by customer group that enters the facility.

**Attachment 4 – SEC Inbound Quarterly Summary** – provides a quarterly comparison of the inbound tons shown in Attachment 3.

**Attachment 5 – SEC Outbound Tons** – provides all the outbound tonnage by material group, shipped out by SBR or other contractors based on material type.

**Attachment 6 – Monthly South Bay Recycling Member Agency Tonnage Summary** – provides a summary by Member Agency including disposal, organics, and recycling tons and diversion percentage for Member Agency Vehicles and Self-Haul customers. Residual Tonnage for each Member Agency is allocation based on inbound Recology Recycling Material tonnage and is provided in the Transfer Station Totals.

**Attachment 7 – Self-Haul Monthly Yards/ton Ratio** – is a ratio used to calculate the average yards/ton estimated at the scale house to ensure the proper revenues are generated for the self-haul yardage customers.

**Attachment 8 – MRF Commodity Marking Report** – provides detailed information regarding the outbound recyclable material commodities sold after processing at SEC. The table starting in April will show the monthly total revenue generated by commodity type, the total tons by commodity type sold during the given month, the average rate per commodity (\$/ton).

**Attachment 9** – shows the average tons per load by facility and highlights the number of truck trips saved compared to the estimated 2010 truck trips.

## Attachment 12

### DEFINITIONS FOR MONTHLY OPERATING REPORTING

#### DEFINITIONS RELATED TO SEC OPERATIONS MONTHLY REPORT

**Municipal Solid Waste (MSW)** – MSW delivered to the Shoreway Environmental Center (SEC) is delivered by the following sources: Recology SBWMA collection contractor for the Member Agencies, Member Agency Vehicles that deliver material directly to the SEC, Self-Haul Material delivered by the public, maintenance facility materials from Recology and South Bay Recycling, as well as contracted non-franchised haulers that may use the SEC. Source data is inbound tonnage at the SEC scale.

**Residential Clean Up (Bulky Items)** - Material collected by Recology during on call clean ups and hauled to the SEC for recycling and disposal. Source data is captured as inbound tonnage at the SEC scale.

**Self-Haul (Public)** - Material hauled by individuals and businesses to the SEC for disposal. Source data is inbound MSW tonnage from Ox Mountain scale less all weighed inbound MSW tonnage at the SEC scale. These tons are then allocated by jurisdiction based on the yards at the SEC scale.

**Member Agency City Vehicles** - Materials hauled by a Member Agency vehicles to the SEC for disposal. Source data is inbound tonnage at the SEC scale.

**Contracted Non-Franchised Haulers** – Materials hauled by contracted non-franchised haulers using the SEC, but material is not part of the SBWMA member agencies. Source data is inbound tonnage at the SEC scale.

**Recycling** – Cardboard, Mixed Paper, and Bottles & Cans collected by Recology from residential, commercial businesses, and multi-family complexes for processing at the SEC. Source data is inbound tonnage at the SEC scale.

**Green/Organics** – Compostable materials such as food scraps and food-soiled paper fiber, wood and other plant materials delivered to the SEC for processing. Source data is inbound tonnage at the SEC scale.

**Other Diversion** – Materials including but not limited to C&D, inerts, metals, appliances, and various items available for drop-off at the Buyback/Drop-Off Center (oil, fluorescent tubes, latex paint, sharps, electronics) delivered to the SEC. Source data includes inbound and outbound tonnage at the SEC scale.

**Transfer Station Diversion** – Material diverted in the transfer station sorter, aggregate recycling and electronic waste recycling programs at the SEC. Includes diverted material received from Member Agency vehicles and is directly allocated. All other tonnage is allocated based on the monthly self-haul tonnage received from each jurisdiction.

**Unincorporated/West Bay Sanitary District Self Haul Tracking and Allocations**- Within the unincorporated area, North Fair Oaks and West Bay Sanitary District self haul identification is handled by identification of city of origin for materials brought by to the Transfer Station by self haul. Occasionally, materials are allocated to adjacent jurisdictions based on customers' identification of origin.