



STAFF UPDATES



STAFF UPDATE

To: SBWMA Board Members
From: Cliff Feldman, Recycling Programs Manager
Date: June 28, 2012 Board of Directors Meeting
Subject: Update on Recology Commercial Recycling Outreach Efforts

Recommendation

This is an informational report and no action is necessary.

Analysis

Recology San Mateo County (Recology) is not required to submit monthly statistics on its commercial recycling activities; however, the company is required to submit a quarterly status report on this program per section 9.06.N of the Franchise Agreement(s). Even though a monthly update is not contractually required, the company has agreed to provide the status of some key commercial recycling metrics each month. Below is information voluntarily submitted by Recology for this staff report to the Board, and staff will continue working with Recology to determine what other pertinent information can be provided on a monthly basis.

May 2012 Recology Commercial Recycling Outreach Program Metrics

- 147 commercial recycling brochures and posters were distributed
- 484 internal recycling containers were distributed
- 780 Buddy Bags were delivered
- 10 MFD tool kits were delivered
- 3 commercial recycling “community events” were reported for April

Date	Franchise	Customer Name	Location	Name of Event	Time
05/05/2012	C07	CITY OF MENLO PARK - CORP YARD	333 BURGESS DR	MENLO PARK SHREDDING AND E-WASTE	9:00 AM - 3:00 PM
05/08/2012	C08	CITY OF REDWOOD CITY	1400 BROADWAY, REDWOOD CITY	REDWOOD CITY SHREDDING EVENT	9:00 AM-3 PM
05/19/2012	C09	COMMUNITY FAIR & PARADE	BURTON PARK	HOMETOWN DAYS	9:30 - 5:00

Franchise codes: ATH = Atherton, BEL = Belmont, BUR = Burlingame, CSM = County of San Mateo, EPA = East Palo Alto, FOC = Foster City, HIL = Hillsborough, MAT = San Mateo, MPK = Menlo Park, NFO = North Fair Oaks, RWC = Redwood City, SNC = San Carlos, WBS = West Bay Sanitary District

- May 2012 Recology Commercial Service Level Changes

Commencing with April 2012 staff report, a new section is being provided as per staff's request for Recology to report monthly on the net result of its commercial recycling sales efforts with regard to providing service. This table provides the changes in commercial service subscription levels (i.e., service volume) for the various materials picked up. For example:

- ❖ Burlingame's commercial sector experienced:
 - ❖ a net increase in 21.13 cubic yards of commercial recycling service
 - ❖ a net increase of 138.89 cubic yards of commercial compost service
 - ❖ a net increase of 61.1 cubic yards of commercial garbage service
 - ❖ Menlo Park's commercial sector experienced:
 - ❖ a net increase of 30.32 cubic yards of commercial recycling service
 - ❖ a net decrease of 84.52 cubic yards of commercial compost service
 - ❖ a net decrease of 244.73 cubic yards of commercial garbage service
- (The "net" change in service includes all increases or decreases by current customers and all increases of new customers.)

Sum of Monthly Net Change	Commodity			
Franchise Code	Garbage	Organics	Recycling	Grand Total
ATH	51.96		25.98	77.94
BEL	-153.11	1.56	197.45	45.9
BUR	61.1	138.89	21.17	221.16
C01	25.98	12.99	25.98	64.95
C03	3.81	4.16	5.89	13.86
C04	17.15	25.98	12.82	55.95
C05	16.63	16.63	16.63	49.89
C06	13.86	13.86	20.79	48.51
C07	9.01	84.87	189.3	283.18
C08	18.01	31.52	29.09	78.62
C09	38.1	61.31	64.08	163.49
C10	37.06	19.74	149.29	206.09
CSM	-62.36	-0.69	-30.15	-93.2
EPA	-55.6	-2.94	-7.46	-66
FOC	-59.5		-20.26	-79.76
HIL	-51.96	51.96	25.98	25.98
MAT	37.67	76.9	49.36	163.93
MPK	-244.73	-84.52	30.32	-298.93
NFO	-22.96	-4.16	-23.91	-51.03
RWC	135.71	16.28	-12.62	139.37
SNC	-63.11	22.52	33.43	-7.16
WBS	46.94			46.94
Grand Total	-200.34	486.86	803.16	1089.68

Attachment A provides Recology's new monthly commercial service level changes report. This report provides the detail for each member Agency in the first tab titled "Monthly Volume Change May 2012." The second tab titled "Net Volume Change May 2012" summarizes the information and consists of the above table. Per feedback from the Board, Recology was requested to reformat this report into a printable version and this new version is attached. Staff appreciates the extensive work put into this by Recology.

- 14 different commercial accounts were included in the list of recycling “presentations and trainings” reported for May:

Date	Franchise	Customer Name	Location	Attendees (staff, custodians, students, etc.)	Time	Description
05/01/2012	BEL	SILVERADO SENIOR LIVING	1301 RALSTON AVE, BEL	KITCHEN STAFF AND MANAGER	1:00 PM	TRAINING
05/01/2012	BEL	SILVERADO SENIOR LIVING	1301 RALSTON AVE, BEL	HOUSE KEEPING STAFF AND MANAGER	1:30 PM	TRAINING
05/01/2012	SNC	BAJA FRESH #476	240 EL CAMINO REAL	MANAGERS	3:30	TRAINING
05/02/2012	NFO	IHSD	419 6TH AVE	STUDENTS AND TEACHERS	10:00 AM	PRESENTATION
05/02/2012	NFO	IHSD	419 6TH AVE	STUDENTS AND TEACHERS	1:15 PM	PRESENTATION
05/03/2012	C09	ADULT COMMUNITY CENTER (SNC)	SC ADULT COMMUNITY CENTER	VOLUNTEERS AND FOOD VENDORS	7:30	PRESENTATION
05/08/2012	MPK	CANYON HOUSE	16 COLEMAN PL., MPK	HOUSE KEEPING, CARE TAKERS & CHEF	2:45PM-4:00PM	TRAINING
05/16/2012	MPK	CANYON HOUSE	16 COLEMAN PL, MENLO PARK	KITCHEN STAFF	2PM	TRAINING
05/16/2012	RWC	WHOLE FOODS MARKET	1250 JEFFERSON AVE	EMPLOYEES	11:00 AM - 2:00 PM	PRESENTATION
05/17/2012	BUR	CHRISTIES RESTAURANT	245 CALIFORNIA DR	RESTARAUNT EMPLOYEES	10:45AM	TRAINING
05/18/2012	BUR	LA CORNETA TAQUERIA	1123 BURLINGAME AVE	RESTAURANT STAFF	11:15	TRAINING
05/18/2012	MPK	LA HACIENDA MARKET	1933 MENALTO AVE, MENLO PARK	KITCHEN STAFF AND STOCK CREW	8:30AM	TRAINING
05/21/2012	MAT	MR PIZZAMAN	201 E 4TH AVE, SAN MATEO	KITCHEN STAFF	5:00 PM	TRAINING (Spanish)
05/21/2012	MAT	MR PIZZAMAN	201 E 4TH AVENUE, SAN MATEO	KITCHEN STAFF	5:00 PM	TRAINING (English)
05/22/2012	EPA	WELLS REAL ESTATE SVCS-REIT II	1900 UNIVERSITY AVE	EMPLOYEES	11:30 AM - 1:30 PM	PRESENTATION
05/22/2012	FOC	REAL MEX RESTAURANTS	979 EDGWATER BLVD	KITCHEN STAFF AND MANAGEMENT	3:30 PM	TRAINING
05/22/2012	SNC	KING CHUAN RESTAURANT	1188 SAN CARLOS AVE	OWNER, DISHWASHER, WAITRESS	11:00	TRAINING
05/30/2012	FOC	5 JOY RESTAURANT	1489 BEACH PARK BLVD	KITCHEN STAFF	02:00	TRAINING

Staff had numerous meetings with Recology during 2011 and 2012 on commercial recycling and requested additional analysis and data to facilitate decision-making on next steps regarding increasing tonnage from the commercial sector. In addition to analysis of the program’s performance, staff has requested Recology to provide information on profiling commercial customers, the net change on account retention and attraction efforts and information related to the internal metrics used to measure the relative success and cost effectiveness of its commercial recycling outreach (sales) efforts. The results of these inquiries were discussed in detail at the Special Board Workshop on Commercial Recycling on March 29, 2012. While Recology has greatly improved its reporting on commercial recycling activities, staff will continue to encourage the company to establish and begin using metrics to measure the success and cost effectiveness of the commercial recycling program.

Background

On April 22, 2010, the Board adopted Resolution No. 2010-14 approving the Commercial Recycling Agreement between Recology and Allied Waste/Republic Services. This agreement transferred Allied's commercial recycling outreach program to RSMC commencing on July 1, 2010. In addition, Recology moved its commercial recycling staff into the Shoreway Administration building on this date.

The Member Agencies Franchise Agreements with Recology required the company to commence the first new program, the Recycling Blitz Commercial Recycling Campaign, also on July 1, 2010. Recology's Recycling Blitz Plan and the SBWMA Commercial Recycling Communications and Outreach Plans were shared with the Board in May 2010. These plans outline the next steps regarding stepping up efforts to increase diversion from the commercial sector in the near term.

Commencing with Recology's first quarterly report due on April 30, 2011, the company is required to submit with each quarterly report a detailed update on its commercial recycling program outreach efforts. This requirement is prescribed in Franchise Agreement section 9.06.N, as follows:

- "N. Commercial Recycling Promotion Program Status Report.** Contractor must prepare and submit, both quarterly and annually, to Agency and SBWMA, a Commercial Recycling Program Status Report. The Commercial Recycling Program Status Report shall include, but not be limited to:
1. A summary of training and professional development activities for the Commercial Recycling Promotion and supervisory staff.
 2. A description of the strategy and overall approach to attract and retain a high quality and effective Commercial Recycling Promotion Program and supervisory staff.
 3. A description and status of meeting the goals and objectives for the Commercial Recycling Promotion team and how these goals and objectives are tied to the compensation incentive plan. (Contractor must explain how the stated goals and objectives will be accomplished if no compensation incentive plan is used.)
 4. A description of Contractor's sales strategy for maintaining and/or expanding the existing Commercial Recycling account base and diversion levels.
 5. A description of the services provided to the Commercial and Agency Facility sectors.
 6. A detailed accounting of diversion statistics for the Commercial and Agency Facility sectors."

Recology has now submitted all four quarterly reports for 2011, its 2011 annual report, and the first quarter report for 2012 and it is important to note that the commercial recycling section of all these reports has fallen short of establishing quantifiable goals with regards to increasing diversion, nor have these reports provided a detailed description of the strategic approach employed by the Recology sales team to increase diversion. The recent reports provide general goals that are supported by task based metrics for each Zero Waste Specialist. If quantifiable diversion goals and a specific sales based approach are shared with staff, this information will in turn be promptly shared with the Member Agencies.

Attachment:

Attachment A – Recology May 2012 Monthly Commercial Volume Change Report

RECOLOGY SAN MATEO COUNTY
NET CHANGES REPORT - DETAIL
MAY 2012

Franchise	Commodity	Account Type	Name	House #	Street Name	Apt #	Prev Month Volume	Current Month Volume	Monthly Net Change	Weekly Volume Change	Customer Status Last Month	Customer Status Current Month	Customer Start Date	Customer End Date
ATH	Garbage	Commercial	SACRED HEART SCHOOLS	50	EMILIE AVE		0	51.96	51.96	12		New	05/16/2012	
	Garbage Total									12				
ATH	Recycling	Commercial	SACRED HEART SCHOOLS	50	EMILIE AVE		0	25.98	25.98	6		New	05/16/2012	
	Recycling Total									6				
BEL	Garbage	Apartment	FILOUS MARIA	2180	CARLMONT DR		4.33	0	-4.33	-1	Active	Stopped	03/16/2006	04/30/2012
BEL	Garbage	Apartment	JACK SAFRA	1048	CONTINENTALS WAY		25.98	0	-25.98	-6	Active	Active	12/01/1985	
BEL	Garbage	Apartment	PLUME PROPERTIES	181	IRENE CT		10.39	0	-10.39	-2.4	Active	Stopped	05/30/2006	05/04/2012
BEL	Garbage	Commercial	AZIZ SHARIAT	1485	EL CAMINO REAL		4.33	8.66	4.33	1	Active	Active	06/13/2005	
BEL	Garbage	Commercial	IRAJ SHAHROK	572	RALSTON AVE		0.69	0	-0.69	-0.16	Active	Active	03/01/1986	
BEL	Garbage	Apartment	SILVERADO SENIOR LIVING	1301	RALSTON AVE		34.64	51.96	17.32	4	Active	Active	01/19/1998	
BEL	Garbage	Commercial	NOTRE DAME DE NAMUR UNIVE	1500	RALSTON AVE		424.34	285.78	-138.56	-32	Active	Active	11/08/1982	
BEL	Garbage	Commercial	ALLIED IRON	620	WALTERMIRE ST		4.33	2.08	-2.25	-0.52	Active	Active	12/17/1986	
BEL	Garbage	Commercial	BLOCKBUSTER/FM #BBRO06525	990	EL CAMINO REAL		8.66	0	-8.66	-2	Active	Stopped	09/07/2010	05/01/2012
BEL	Garbage	Commercial	BUGAEFF, MIKE	537	MOUNTAIN VIEW AVE		0	0.69	0.69	0.16	Active	Active	04/26/2011	
BEL	Garbage	Commercial	SANCHEZ, YEVETTE	1520	EL CAMINO REAL		0	0.69	0.69	0.16		New	05/03/2012	
BEL	Garbage	Apartment	STALCAR, MARIA	2180	CARLMONT DR		0	4.33	4.33	1		Active	05/01/2012	
BEL	Garbage	Apartment	181 IRENE CT	181	IRENE CT		0	10.39	10.39	2.4		New	05/11/2012	
	Garbage Total									-35.36				
BEL	Organics	Commercial	DAVIS ASSOCIATES	20	DAVIS DR		2.77	4.33	1.56	0.36	Active	Active	01/01/1986	
	Organics Total									0.36				
BEL	Recycling	Apartment	CASA BELVIEW APTS	1015	CONTINENTALS WAY		8.66	225.16	216.5	50	Active	Active	03/01/1986	
BEL	Recycling	Apartment	BELVIEW HGTS	1016	CONTINENTALS WAY		20.78	14.55	-6.23	-1.44	Active	Active	03/01/1986	
BEL	Recycling	Apartment	PLUME PROPERTIES	181	IRENE CT		8.31	0	-8.31	-1.92	Active	Stopped	05/30/2006	05/04/2012
BEL	Recycling	Commercial	SAFEWAY STORE #668	2100	RALSTON AVE		4.16	0	-4.16	-0.96	Active	Active	06/30/1984	
BEL	Recycling	Commercial	BLOCKBUSTER/FM #BBRO06525	990	EL CAMINO REAL		8.66	0	-8.66	-2	Active	Stopped	09/07/2010	05/01/2012
BEL	Recycling	Apartment	181 IRENE CT	181	IRENE CT		0	8.31	8.31	1.92		New	05/11/2012	
	Recycling Total									45.6				
BUR	Garbage	Apartment	TOWN & COUNTRY REALTY	1144	CAPUCHINO AVE		4.16	0	-4.16	-0.96	Active	Stopped	04/01/1986	05/01/2012
BUR	Garbage	Apartment	TUSCAN PROPERTIES	1475	LINCOLN AVE		8.66	4.33	-4.33	-1	Active	Active	12/01/1991	
BUR	Garbage	Apartment	TURRI PROPERTIES	1136	PALOMA AVE		6.24	0	-6.24	-1.44	Active	Active	08/15/1996	
BUR	Garbage	Commercial	FOX INVESTMENTS	1300	BAYSHORE HWY		25.98	0	-25.98	-6	Active	Stopped	02/08/1995	05/25/2012
BUR	Garbage	Commercial	VILLAGE HOST RESTAURANT	1201	BROADWAY ST		17.32	4.33	-12.99	-3	Active	Active	07/31/1978	
BUR	Garbage	Commercial	IT'S IT ICE CREAM CO.	865	BURLWAY RD		34.64	43.3	8.66	2	Active	Active	04/19/1984	
BUR	Garbage	Commercial	CHRISTIES RESTAURANT	245	CALIFORNIA DR		16.63	2.77	-13.86	-3.2	Active	Active	04/01/1986	
BUR	Garbage	Commercial	JP LINDSTROM INC	1015	CALIFORNIA DR		4.33	2.08	-2.25	-0.52	Active	Active	10/17/2001	
BUR	Garbage	Commercial	H&N FOODS INTERNATIONAL	819	COWAN RD	B	0	2.08	2.08	0.48	Active	Active	02/03/2009	
BUR	Garbage	Commercial	CA DEVELOPMENT	270	EAST LN		12.99	21.65	8.66	2	Active	Active	02/26/2001	
BUR	Garbage	Commercial	HILLS POOL SERVICE	23	EDWARDS CT		12.99	25.98	12.99	3	Active	Active	06/24/1986	
BUR	Garbage	Commercial	AMERICAN HEART ASSOC	1710	GILBRETH RD		38.97	25.98	-12.99	-3	Active	Active	08/19/1991	
BUR	Garbage	Commercial	BAY AREA WINDOW PROS	215	HIGHLAND AVE		1.39	0.69	-0.7	-0.16	Active	Active	02/24/2010	
BUR	Garbage	Apartment	C/O DANACO	917	HOWARD AVE		4.16	0	-4.16	-0.96	Active	Stopped	11/27/2003	05/16/2012
BUR	Garbage	Commercial	IL FORNAIO RESTAURANT	327	LORTON AVE		37.41	24.94	-12.47	-2.88	Active	Active	03/06/1995	
BUR	Garbage	Commercial	BLOOMING VASE	269	PRIMROSE RD		1.39	2.77	1.38	0.32	Active	Active	09/28/2009	
BUR	Garbage	Commercial	STATUS THIMBLE	277	PRIMROSE RD		1.39	0	-1.39	-0.32	Active	Stopped	04/02/1999	04/30/2012

RECOLOGY SAN MATEO COUNTY
NET CHANGES REPORT - DETAIL
MAY 2012

Franchise	Commodity	Account Type	Name	House #	Street Name	Apt #	Prev Month Volume	Current Month Volume	Monthly Net Change	Weekly Volume Change	Customer Status Last Month	Customer Status Current Month	Customer Start Date	Customer End Date
BUR	Garbage	Commercial	STELLA ALPINA OSTERIA	401	PRIMROSE RD		4.16	2.08	-2.08	-0.48	Active	Active	08/06/2009	
BUR	Garbage	Apartment	ANTONIO OLIVAS	849	ROLLINS RD	A	4.16	0	-4.16	-0.96	Active	Stopped	04/01/1986	05/28/2012
BUR	Garbage	Apartment	GORDEN CHAN	921	ROLLINS RD		4.33	2.77	-1.56	-0.36	Active	Active	09/21/1988	
BUR	Garbage	Commercial	BELLA TILE DESIGN	1550	ROLLINS RD	H	1.39	0	-1.39	-0.32	Active	Stopped	09/19/2001	05/30/2012
BUR	Garbage	Commercial	CLASSIC PARTY RENTALS	1635	ROLLINS RD		51.96	77.94	25.98	6	Active	Active	07/13/2004	
BUR	Garbage	Commercial	RIGGS DISTRIBUTING	1755	ROLLINS RD		17.32	34.64	17.32	4	Active	Active	04/08/2004	
BUR	Garbage	Commercial	AMS BEKINS	1873	ROLLINS RD	187	0	12.99	12.99	3	Active	Active	09/01/1990	
BUR	Garbage	Commercial	GONSALVES & STRONCK JOB #2	1	MANGINI WAY		8.66	0	-8.66	-2	Active	Stopped	11/05/2010	04/30/2012
BUR	Garbage	Commercial	NOVAVISTA FULFILLMENT	383	BEACH RD		4.33	0	-4.33	-1	Active	Stopped	03/08/2011	04/30/2012
BUR	Garbage	Commercial	RETAIL SYSTEMS INC	308	LANG RD		0.43	0.69	0.26	0.06	Active	Active	03/29/2011	
BUR	Garbage	Commercial	TAMER MICKEL SALON	264	LORTON AVE		1.39	0.69	-0.7	-0.16	Active	Active	07/25/2011	
BUR	Garbage	Commercial	B & B MARBLE INC	341	BEACH RD		4.33	0	-4.33	-1	Active	Active	08/23/2011	
BUR	Garbage	Apartment	CORCOLEOTES, NICK	1124	LAGUNA AVE		4.16	2.08	-2.08	-0.48	Active	Active	10/25/2011	
BUR	Garbage	Commercial	SALON 222	222	LORTON AVE		0.69	0	-0.69	-0.16	Active	Stopped	01/26/2012	05/03/2012
BUR	Garbage	Commercial	BALDI, JUDY	1308	EL CAMINO REAL		0.87	1.3	0.43	0.1	Active	Active	03/06/2012	
BUR	Garbage	Commercial	BATHINDA FOODS LLC	1200	HOWARD AVE	106	0	2.08	2.08	0.48		New	05/08/2012	
BUR	Garbage	Commercial	GREENCITIZEN	1576	ROLLINS RD		0	4.33	4.33	1		New	05/09/2012	
BUR	Garbage	Commercial	KSI CORP	839	MITTEN RD		0	4.16	4.16	0.96		New	05/23/2012	
BUR	Garbage	Apartment	RICHARD G. SAMUELSON & JAN	917	HOWARD AVE		0	1.39	1.39	0.32		New	05/17/2012	
BUR	Garbage	Apartment	AMBUS, GEORGE	1144	CAPUCHINO AVE		0	3.46	3.46	0.8		New	05/22/2012	
BUR	Garbage	Commercial	101 TRUCKING	50	EDWARDS CT		0	4.33	4.33	1		New	05/28/2012	
BUR	Garbage	Commercial	BWRS	1333	BAYSHORE HWY		0	77.94	77.94	18		New	05/30/2012	
BUR	Garbage	Apartment	STIEHLER, PETER	849	ROLLINS RD	A	0	4.16	4.16	0.96		New	05/29/2012	
	Garbage Total									14.12				
BUR	Organics	Apartment	PEZZULICH MARIA	208	MYRTLE RD		2.08	0	-2.08	-0.48	Active	Active	04/01/1986	
BUR	Organics	Commercial	HILTON SFO AIRPORT	600	AIRPORT BLVD		49.88	41.57	-8.31	-1.92	Active	Active	02/18/2009	
BUR	Organics	Commercial	HYATT REGENCY	1333	BAYSHORE HWY		106.69	0	-106.69	-24.64	Active	Stopped	01/22/1987	05/28/2012
BUR	Organics	Commercial	VILLAGE HOST RESTAURANT	1201	BROADWAY ST		0	8.66	8.66	2	Active	Active	07/31/1978	
BUR	Organics	Commercial	CHRISTIES RESTAURANT	245	CALIFORNIA DR		0	11.08	11.08	2.56	Active	Active	04/01/1986	
BUR	Organics	Commercial	IL FORNAIO RESTAURANT	327	LORTON AVE		24.94	33.25	8.31	1.92	Active	Active	03/06/1995	
BUR	Organics	Commercial	BLOOMING VASE	269	PRIMROSE RD		1.39	2.77	1.38	0.32	Active	Active	09/28/2009	
BUR	Organics	Commercial	RSNA RED ROOF INN 7228	777	AIRPORT BLVD		13.86	11.08	-2.78	-0.64	Active	Active	09/07/2010	
BUR	Organics	Commercial	UNITED PROPERTY SALES	1238	EL CAMINO REAL		2.08	0	-2.08	-0.48	Active	Active	09/01/2011	
BUR	Organics	Commercial	BAY BREAD LLC	1152	BURLINGAME AVE		19.4	9.7	-9.7	-2.24	Active	Active	09/28/2011	
BUR	Organics	Commercial	BATHINDA FOODS LLC	1200	HOWARD AVE	106	0	2.08	2.08	0.48		New	05/08/2012	
BUR	Organics	Commercial	BWRS	1333	BAYSHORE HWY		0	239.02	239.02	55.2		New	05/30/2012	
	Organics Total									32.08				
BUR	Recycling	Apartment	PANOS INVESTMENTS	1501	CHAPIN AVE		12.47	18.71	6.24	1.44	Active	Active	03/02/1988	
BUR	Recycling	Apartment	HILLSBORO PROP	1545	FLORIBUNDA AVE		18.71	12.47	-6.24	-1.44	Active	Active	04/01/1986	
BUR	Recycling	Apartment	GUS PANOS	1900	GARDEN DR		8.31	12.47	4.16	0.96	Active	Active	01/01/1986	
BUR	Recycling	Apartment	AHL FAMILY ONE	1727	MARCO POLO WAY	173	12.47	4.16	-8.31	-1.92	Active	Active	05/01/1986	
BUR	Recycling	Apartment	SC PROPERTY MANAGEMENT	681	ROLLINS RD		0	4.16	4.16	0.96	Active	Active	04/12/2010	
BUR	Recycling	Commercial	YELLOW ALLIED CAB INC	1745	ADRIAN RD	17	0.69	0	-0.69	-0.16	Active	Active	04/21/2010	
BUR	Recycling	Commercial	FOX INVESTMENTS	1300	BAYSHORE HWY		25.98	0	-25.98	-6	Active	Stopped	02/08/1995	05/25/2012

RECOLOGY SAN MATEO COUNTY
NET CHANGES REPORT - DETAIL
MAY 2012

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BUR	Recycling	Commercial	HYATT REGENCY	1333	BAYSHORE HWY		39.84	0	-39.84	-9.2	Active	Stopped	01/22/1987	05/28/2012
BUR	Recycling	Commercial	LUCY ACTIVEWEAR	1208	BURLINGAME AVE		10.74	8.66	-2.08	-0.48	Active	Active	06/11/2001	
BUR	Recycling	Commercial	CHRISTIES RESTAURANT	245	CALIFORNIA DR		20.78	21.65	0.87	0.2	Active	Active	04/01/1986	
BUR	Recycling	Commercial	SHEAR MAGIC	311	CALIFORNIA DR		0	1.39	1.39	0.32	Active	Active	04/01/1986	
BUR	Recycling	Commercial	PENINSULA PRIME MOTORS	621	CALIFORNIA DR		2.08	6.24	4.16	0.96	Active	Active	07/01/2007	
BUR	Recycling	Commercial	AUDIO IMAGES	1011	CALIFORNIA DR		0	1.39	1.39	0.32	Active	Active	01/01/2004	
BUR	Recycling	Commercial	JP LINDSTROM INC	1015	CALIFORNIA DR		8.66	2.08	-6.58	-1.52	Active	Active	10/17/2001	
BUR	Recycling	Apartment	C/O DANACO	917	HOWARD AVE		2.08	0	-2.08	-0.48	Active	Stopped	11/27/2003	05/16/2012
BUR	Recycling	Commercial	THE UNIQUE BRIDE	1209	HOWARD AVE		0	8.66	8.66	2	Active	Active	08/08/1989	
BUR	Recycling	Apartment	ANTONIO OLIVAS	849	ROLLINS RD	A	1.39	0	-1.39	-0.32	Active	Stopped	04/01/1986	05/28/2012
BUR	Recycling	Apartment	GORDEN CHAN	921	ROLLINS RD		0	2.77	2.77	0.64	Active	Active	09/21/1988	
BUR	Recycling	Apartment	EMCEE INVESTMENTS/ACTION F	933	ROLLINS RD		4.16	6.24	2.08	0.48	Active	Active	04/01/1986	
BUR	Recycling	Commercial	BELLA TILE DESIGN	1550	ROLLINS RD	H	2.08	0	-2.08	-0.48	Active	Stopped	09/19/2001	05/30/2012
BUR	Recycling	Apartment	SUBHI ABDELHALIM	904	TOYON DR		0	1.39	1.39	0.32	Active	Active	04/16/2001	
BUR	Recycling	Commercial	NOVAVISTA FULFILLMENT	383	BEACH RD		6.24	0	-6.24	-1.44	Active	Stopped	03/08/2011	04/30/2012
BUR	Recycling	Commercial	RETAIL SYSTEMS INC	308	LANG RD		0.69	1.39	0.7	0.16	Active	Active	03/29/2011	
BUR	Recycling	Commercial	SALON 222	222	LORTON AVE		1.39	0	-1.39	-0.32	Active	Stopped	01/26/2012	05/03/2012
BUR	Recycling	Commercial	BALDI,JUDY	1308	EL CAMINO REAL		4.16	6.24	2.08	0.48	Active	Active	03/06/2012	
BUR	Recycling	Commercial	BATHINDA FOODS LLC	1200	HOWARD AVE	106	0	2.08	2.08	0.48		New	05/08/2012	
BUR	Recycling	Commercial	GREENCITIZEN	1576	ROLLINS RD		0	25.98	25.98	6		New	05/09/2012	
BUR	Recycling	Commercial	KSI CORP	839	MITTEN RD		0	4.16	4.16	0.96		New	05/23/2012	
BUR	Recycling	Apartment	RICHARD G. SAMUELSON & JAN	917	HOWARD AVE		0	2.08	2.08	0.48		New	05/17/2012	
BUR	Recycling	Apartment	AMBUS,GEORGE	1144	CAPUCHINO AVE		0	4.16	4.16	0.96		New	05/22/2012	
BUR	Recycling	Commercial	101 TRUCKING	50	EDWARDS CT		0	4.33	4.33	1		New	05/28/2012	
BUR	Recycling	Commercial	BWRS	1333	BAYSHORE HWY		0	39.84	39.84	9.2		New	05/30/2012	
BUR	Recycling	Apartment	STIEHLER, PETER	849	ROLLINS RD	A	0	1.39	1.39	0.32		New	05/29/2012	
			Recycling Total							4.88				
C01	Garbage	Commercial	MENLO SCHOOL	50	VALPARAISO AVE	SPE	0	25.98	25.98	6	Active	Active	07/15/2011	
			Garbage Total							6				
C01	Organics	Commercial	MENLO SCHOOL	50	VALPARAISO AVE	SPE	0	12.99	12.99	3	Active	Active	07/15/2011	
			Organics Total							3				
C01	Recycling	Commercial	MENLO SCHOOL	50	VALPARAISO AVE	SPE	0	25.98	25.98	6	Active	Active	07/15/2011	
			Recycling Total							6				
C03	Garbage	Commercial	CITY OF BURLINGAME - FIRE DE	1399	ROLLINS RD		8.66	8.31	-0.35	-0.08	Active	Active	01/04/1983	
C03	Garbage	Commercial	CITY OF BURLINGAME	501	PRIMROSE RD	SPE	0	4.16	4.16	0.96		New	05/25/2012	
			Garbage Total							0.88				
C03	Organics	Commercial	CITY OF BURLINGAME	501	PRIMROSE RD	SPE	0	4.16	4.16	0.96		New	05/25/2012	
			Organics Total							0.96				
C03	Recycling	Commercial	CITY OF BURLINGAME - FIRE DE	1399	ROLLINS RD		8.66	8.31	-0.35	-0.08	Active	Active	01/04/1983	
C03	Recycling	Commercial	CITY OF BURLINGAME	501	PRIMROSE RD	SPE	0	6.24	6.24	1.44		New	05/25/2012	
			Recycling Total							1.36				
C04	Garbage	Commercial	EAST PALO ALTO - CLEAN UP	1960	TATE ST	SPE	0	4.16	4.16	0.96		New	05/17/2012	
C04	Garbage	Commercial	RIVER CLEAN UP	0	BEECH ST	SPE	0	12.99	12.99	3		New	05/18/2012	
			Garbage Total							3.96				

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C04	Organics	Commercial	RIVER CLEAN UP	0	BEECH ST	SPE	0	25.98	25.98	6		New	05/18/2012	
	Organics Total									6				
C04	Recycling	Commercial	EAST PALO ALTO - CLEAN UP	1960	TATE ST	SPE	0	4.16	4.16	0.96		New	05/17/2012	
C04	Recycling	Commercial	RIVER CLEAN UP	0	BEECH ST	SPE	0	8.66	8.66	2		New	05/18/2012	
	Recycling Total									2.96				
C05	Garbage	Commercial	POLYNESIAN FESTIVAL	650	SHELL BLVD	SP1	0	16.63	16.63	3.84		New	05/04/2012	
	Garbage Total									3.84				
C05	Organics	Commercial	POLYNESIAN FESTIVAL	650	SHELL BLVD	SP1	0	16.63	16.63	3.84		New	05/04/2012	
	Organics Total									3.84				
C05	Recycling	Commercial	POLYNESIAN FESTIVAL	650	SHELL BLVD	SP1	0	16.63	16.63	3.84		New	05/04/2012	
	Recycling Total									3.84				
C06	Garbage	Commercial	TOWN OF HILLSBOROUGH	1600	FLORIBUNDA AVE	SPE	0	4.16	4.16	0.96		New	05/28/2012	
C06	Garbage	Commercial	TOWN OF HILLSBOROUGH	545	EUCALYPTUS AVE	SPE	0	9.7	9.7	2.24		New	05/28/2012	
	Garbage Total									3.2				
C06	Organics	Commercial	TOWN OF HILLSBOROUGH	1600	FLORIBUNDA AVE	SPE	0	4.16	4.16	0.96		New	05/28/2012	
C06	Organics	Commercial	TOWN OF HILLSBOROUGH	545	EUCALYPTUS AVE	SPE	0	9.7	9.7	2.24		New	05/28/2012	
	Organics Total									3.2				
C06	Recycling	Commercial	TOWN OF HILLSBOROUGH	1600	FLORIBUNDA AVE	SPE	0	6.24	6.24	1.44		New	05/28/2012	
C06	Recycling	Commercial	TOWN OF HILLSBOROUGH	545	EUCALYPTUS AVE	SPE	0	14.55	14.55	3.36		New	05/28/2012	
	Recycling Total									4.8				
C07	Garbage	Commercial	MENLO PARK SHRED EVENT	333	BURGESS DR	SPE	0	2.08	2.08	0.48		New	05/04/2012	
C07	Garbage	Commercial	SUNSET CELEBRATION	80	WILLOW RD	SPE	0	6.93	6.93	1.6		New	05/25/2012	
	Garbage Total									2.08				
C07	Organics	Commercial	SUNSET CELEBRATION	80	WILLOW RD	SPE	0	38.97	38.97	9		New	05/25/2012	
C07	Organics	Commercial	SUNSET MAGAZINE	275	MIDDLEFIELD RD	SPE	0	45.9	45.9	10.6		New	05/29/2012	
	Organics Total									19.6				
C07	Recycling	Commercial	MENLO PARK SHRED EVENT	333	BURGESS DR	SPE	0	34.29	34.29	7.92		New	05/04/2012	
C07	Recycling	Commercial	SUNSET CELEBRATION	80	WILLOW RD	SPE	0	71.01	71.01	16.4		New	05/25/2012	
C07	Recycling	Commercial	SUNSET MAGAZINE	275	MIDDLEFIELD RD	SPE	0	84	84	19.4		New	05/29/2012	
	Recycling Total									43.72				
C08	Garbage	Commercial	WOODSIDE KIWANIS	909	ROOSEVELT AVE	SPE	0	5.54	5.54	1.28		New	05/04/2012	
C08	Garbage	Commercial	REDWOOD CITY EDUCATION FC	1100	SEAPORT BLVD	SPE	0	4.16	4.16	0.96		New	05/03/2012	
C08	Garbage	Commercial	MID PENINSULA OLD TIME AUTC	1300	SEAPORT BLVD	SPE	0	8.31	8.31	1.92		New	05/18/2012	
	Garbage Total									4.16				
C08	Organics	Commercial	WOODSIDE KIWANIS	909	ROOSEVELT AVE	SPE	0	5.54	5.54	1.28		New	05/04/2012	
C08	Organics	Commercial	MT CARMEL CARNIVAL	601	KATHERINE AVE	SPE	0	25.98	25.98	6		New	05/03/2012	
	Organics Total									7.28				
C08	Recycling	Commercial	WOODSIDE KIWANIS	909	ROOSEVELT AVE	SPE	0	8.31	8.31	1.92		New	05/04/2012	
C08	Recycling	Commercial	REDWOOD CITY EDUCATION FC	1100	SEAPORT BLVD	SPE	0	12.47	12.47	2.88		New	05/03/2012	
C08	Recycling	Commercial	MID PENINSULA OLD TIME AUTC	1300	SEAPORT BLVD	SPE	0	8.31	8.31	1.92		New	05/18/2012	
	Recycling Total									6.72				
C09	Garbage	Commercial	HOT HARVEST NIGHTS	0	LAUREL ST	SP2	0	4.16	4.16	0.96		Active	05/01/2012	
C09	Garbage	Commercial	MOTORCYCLE POKER RUN	975	INDUSTRIAL RD	SPE	0	11.08	11.08	2.56		New	05/11/2012	
C09	Garbage	Commercial	COMMUNITY FAIR & PARADE	1001	CHESTNUT ST	SPE	0	22.86	22.86	5.28		New	05/18/2012	

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Garbage Total										8.8				
C09	Organics	Commercial	HOT HARVEST NIGHTS	0	LAUREL ST	SP2	0	1.39	1.39	0.32		Active	05/01/2012	
C09	Organics	Commercial	MOTORCYCLE POKER RUN	975	INDUSTRIAL RD	SPE	0	11.08	11.08	2.56		New	05/11/2012	
C09	Organics	Commercial	COMMUNITY FAIR & PARADE	1001	CHESTNUT ST	SPE	0	48.84	48.84	11.28		New	05/18/2012	
Organics Total										14.16				
C09	Recycling	Commercial	HOT HARVEST NIGHTS	0	LAUREL ST	SP2	0	4.16	4.16	0.96		Active	05/01/2012	
C09	Recycling	Commercial	MOTORCYCLE POKER RUN	975	INDUSTRIAL RD	SPE	0	11.08	11.08	2.56		New	05/11/2012	
C09	Recycling	Commercial	COMMUNITY FAIR & PARADE	1001	CHESTNUT ST	SPE	0	48.84	48.84	11.28		New	05/18/2012	
Recycling Total										14.8				
C10	Garbage	Commercial	ST TIMOTHY CHURCH	1600	DOLAN AVE	SPE	0	17.32	17.32	4		New	05/11/2012	
C10	Garbage	Commercial	PENINSULA HEALTH SERVICES	1701	COYOTE POINT DR	SP2	0	11.08	11.08	2.56		New	05/18/2012	
C10	Garbage	Commercial	JOINVILLE SWIM CENTER	2111	KEHOE AVE		0	8.66	8.66	2		New	05/30/2012	
Garbage Total										8.56				
C10	Organics	Commercial	CITY OF SAN MATEO	200	FRANKLIN PKWY		0	8.66	8.66	2	Active	Active	05/20/2009	
C10	Organics	Commercial	PENINSULA HEALTH SERVICES	1701	COYOTE POINT DR	SP2	0	11.08	11.08	2.56		New	05/18/2012	
Organics Total										4.56				
C10	Recycling	Commercial	CITY CAN - SAN MATEO	60	E 3RD AVE		155.88	259.8	103.92	24	Active	Active	02/02/2012	
C10	Recycling	Commercial	PENINSULA HEALTH SERVICES	1701	COYOTE POINT DR	SP2	0	37.06	37.06	8.56		New	05/18/2012	
C10	Recycling	Commercial	JOINVILLE SWIM CENTER	2111	KEHOE AVE		0	8.31	8.31	1.92		New	05/30/2012	
Recycling Total										34.48				
CSM	Garbage	Apartment	JERICO	5	NIMITZ AVE		7.62	0	-7.62	-1.76	Active	Stopped	01/13/2006	04/30/2012
CSM	Garbage	Apartment	1963 WOODSIDE VISTA LLC	1963	WOODSIDE RD		16.63	0	-16.63	-3.84	Active	Stopped	03/01/1986	04/30/2012
CSM	Garbage	Apartment	HOOPER B C/O BEHLING & ASSC	2007	WOODSIDE RD		8.31	0	-8.31	-1.92	Active	Stopped	03/01/1986	04/30/2012
CSM	Garbage	Commercial	SWIMMING POOL PERFECTIONS	629	BAIR ISLAND RD	214	4.33	0	-4.33	-1	Active	Stopped	05/21/2002	04/30/2012
CSM	Garbage	Commercial	LENCIONI CONSTRUCTION CO II	420	MAPLE ST		2.08	0	-2.08	-0.48	Active	Stopped	06/14/2010	04/30/2012
CSM	Garbage	Commercial	WOODSIDE DELI	1453	WOODSIDE RD		17.32	0	-17.32	-4	Active	Stopped	01/01/1979	04/30/2012
CSM	Garbage	Commercial	US BANK	1475	WOODSIDE RD		6.41	0	-6.41	-1.48	Active	Stopped	06/29/1991	04/30/2012
CSM	Garbage	Apartment	1775 WOODSIDE RD LLC.	1775	WOODSIDE RD		25.98	0	-25.98	-6	Active	Stopped	07/01/2004	04/30/2012
CSM	Garbage	Apartment	BELMONT MOBILE PARK HOMES	100	HARBOR BLVD	006	0.69	0.43	-0.26	-0.06	Active	Active	01/01/2011	
CSM	Garbage	Apartment	BELMONT MOBILE PARK HOMES	100	HARBOR BLVD	061	0.69	0	-0.69	-0.16	Active	Active	01/01/2011	
CSM	Garbage	Apartment	BELMONT MOBILE PARK HOMES	100	HARBOR BLVD	063	0	0.43	0.43	0.1	Active	Active	01/01/2011	
CSM	Garbage	Apartment	TOM MUELLER	131	CERRITO AVE		4.16	0	-4.16	-0.96	Active	Stopped	01/01/2011	04/30/2012
CSM	Garbage	Commercial	COUNTY OF SAN MATEO AGEIN	330	HARBOR BLVD	E	0	25.98	25.98	6		New	05/04/2012	
CSM	Garbage	Commercial	BELMONT MOBILE HOME PARK	100	HARBOR BLVD	011	0	0.69	0.69	0.16		New	05/17/2012	
CSM	Garbage	Commercial	STEVE P. RADOS, INC	699	HASSLER RD		0	4.33	4.33	1		New	05/25/2012	
Garbage Total										-14.4				
CSM	Organics	Apartment	JERICO	5	NIMITZ AVE		0.69	0	-0.69	-0.16	Active	Stopped	01/13/2006	04/30/2012
Organics Total										-0.16				
CSM	Recycling	Apartment	JERICO	5	NIMITZ AVE		5.54	0	-5.54	-1.28	Active	Stopped	01/13/2006	04/30/2012
CSM	Recycling	Apartment	1963 WOODSIDE VISTA LLC	1963	WOODSIDE RD		16.63	0	-16.63	-3.84	Active	Stopped	03/01/1986	04/30/2012
CSM	Recycling	Apartment	HOOPER B C/O BEHLING & ASSC	2007	WOODSIDE RD		6.24	0	-6.24	-1.44	Active	Stopped	03/01/1986	04/30/2012
CSM	Recycling	Commercial	LENCIONI CONSTRUCTION CO II	420	MAPLE ST		2.77	0	-2.77	-0.64	Active	Stopped	06/14/2010	04/30/2012
CSM	Recycling	Commercial	COUNTY OF SAN MATEO	50	TOWER RD		15.07	12.99	-2.08	-0.48	Active	Active	03/17/2003	
CSM	Recycling	Commercial	WOODSIDE DELI	1453	WOODSIDE RD		17.32	0	-17.32	-4	Active	Stopped	01/01/1979	04/30/2012

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CSM	Recycling	Apartment	1775 WOODSIDE RD LLC.	1775	WOODSIDE RD		17.32	0	-17.32	-4	Active	Stopped	07/01/2004	04/30/2012
CSM	Recycling	Apartment	BELMONT MOBILE PARK HOMES	100	HARBOR BLVD	061	0.69	0	-0.69	-0.16	Active	Active	01/01/2011	
CSM	Recycling	Apartment	BELMONT MOBILE PARK HOMES	100	HARBOR BLVD	063	0	0.69	0.69	0.16	Active	Active	01/01/2011	
CSM	Recycling	Apartment	TOM MUELLER	131	CERRITO AVE		4.16	0	-4.16	-0.96	Active	Stopped	01/01/2011	04/30/2012
CSM	Recycling	Commercial	RAISER PROPERTY MANAGEME	400	HARBOR BLVD	450	19.4	17.32	-2.08	-0.48	Active	Active	06/17/2011	
CSM	Recycling	Commercial	COUNTY OF SAN MATEO AGEIN	330	HARBOR BLVD	E	0	25.98	25.98	6		New	05/04/2012	
CSM	Recycling	Commercial	BELMONT MOBILE HOME PARK	100	HARBOR BLVD	011	0	0.69	0.69	0.16		New	05/17/2012	
CSM	Recycling	Commercial	STEVE P. RADOS, INC	699	HASSLER RD		0	17.32	17.32	4		New	05/25/2012	
	Recycling Total													
EPA	Garbage	Commercial	THE INSTITUTE FOR HUMAN &	1385	BAY RD		4.33	0	-4.33	-1	Active	Active	10/01/1998	
EPA	Garbage	Commercial	GRACE TEMPLE CHURCH	1970	CLARKE AVE		8.66	2.08	-6.58	-1.52	Active	Active	08/01/1994	
EPA	Garbage	Apartment	CARRIE, ALTHEDA K	1971	EUCLID AVE	196	2.08	0	-2.08	-0.48	Active	Stopped	11/07/1988	04/30/2012
EPA	Garbage	Commercial	WELLS REAL ESTATE SVCS-REI	1950	UNIVERSITY AVE		51.96	34.64	-17.32	-4	Active	Active	09/02/2003	
EPA	Garbage	Commercial	BEST BUY/0185	1751	E BAYSHORE RD		25.98	0	-25.98	-6	Active	Stopped	09/07/2010	05/25/2012
EPA	Garbage	Commercial	BUILDING FUTURES NOW	1848	BAY RD		1.39	2.08	0.69	0.16	Active	Active	09/06/2011	
	Garbage Total													
EPA	Organics	Apartment	B.M.C	235	E OKEEFE ST		0	1.39	1.39	0.32	Active	Active	07/01/1995	
EPA	Organics	Apartment	MORAN FAMILY LIMITED	275	E OKEEFE ST		1.39	0	-1.39	-0.32	Active	Active	05/01/1973	
EPA	Organics	Apartment	B.M.C.	561	SACRAMENTO ST		0	1.39	1.39	0.32	Active	Active	11/23/1998	
EPA	Organics	Commercial	THE INSTITUTE FOR HUMAN &	1385	BAY RD		4.33	0	-4.33	-1	Active	Active	10/01/1998	
	Organics Total													
EPA	Recycling	Commercial	THE INSTITUTE FOR HUMAN &	1385	BAY RD		8.66	0	-8.66	-2	Active	Active	10/01/1998	
EPA	Recycling	Apartment	CARRIE, ALTHEDA K	1971	EUCLID AVE	196	1.39	0	-1.39	-0.32	Active	Stopped	11/07/1988	04/30/2012
EPA	Recycling	Apartment	STANFORD GARDENS APTS	1735	WOODLAND AVE		40.53	44.86	4.33	1	Active	Active	06/01/1986	
EPA	Recycling	Commercial	BEST BUY/0185	1751	E BAYSHORE RD		4.16	0	-4.16	-0.96	Active	Stopped	09/07/2010	05/25/2012
EPA	Recycling	Apartment	EQUITY RESIDENTIAL	245	E OKEEFE ST		6.24	8.66	2.42	0.56	Active	Active	12/02/2011	
	Recycling Total													
FOC	Garbage	Commercial	CAREER CLOSET	1163	CHESS DR		2.08	0	-2.08	-0.48	Active	Stopped	02/03/2004	05/15/2012
FOC	Garbage	Commercial	99 RANCH MARKET	1070	FOSTER CITY BLVD		69.28	0	-69.28	-16	Active	Active	05/25/2004	
FOC	Garbage	Commercial	COMMERCE PARK FOSTER CITY	553	PILGRIM DR		34.64	17.32	-17.32	-4	Active	Active	07/27/1984	
FOC	Garbage	Commercial	PORT ROYAL MASTER ASSOCIA	2	PORT ROYAL AVE		0	8.66	8.66	2	Active	Active	06/01/2009	
FOC	Garbage	Commercial	CUSTOM HOMES OF WOODSIDE	1161	CHESS DR	A	1.39	0.69	-0.7	-0.16	Active	Active	02/09/2011	
FOC	Garbage	Commercial	MARLIN COVE SHOPPING CENT	1098	FOSTER CITY BLVD		86.6	0	-86.6	-20	Active	Stopped	12/20/2011	05/10/2012
FOC	Garbage	Commercial	CERVEL NEUROTECH	1164	TRITON DR	200	0	1.39	1.39	0.32		New	05/02/2012	
FOC	Garbage	Commercial	ROIC CALIFORNIA LLC	1098	FOSTER CITY BLVD		0	86.6	86.6	20		New	05/11/2012	
FOC	Garbage	Commercial	ARISTON INC	1163	CHESS DR		0	0.43	0.43	0.1		New	05/16/2012	
FOC	Garbage	Commercial	CAREER CLOSET	1163	CHESS DR	A	0	2.08	2.08	0.48		New	05/30/2012	
FOC	Garbage	Commercial	TRION WORLDS	551	FOSTER CITY BLVD	M	0	17.32	17.32	4		New	05/30/2012	
	Garbage Total													
FOC	Recycling	Commercial	BASIL CHA CHA	1457	BEACH PARK BLVD		4.33	8.66	4.33	1	Active	Active	09/18/2008	
FOC	Recycling	Commercial	CAREER CLOSET	1163	CHESS DR		4.33	0	-4.33	-1	Active	Stopped	02/03/2004	05/15/2012
FOC	Recycling	Commercial	REAL MEX RESTAURANTS	979	EDGEWATER BLVD		51.96	77.94	25.98	6	Active	Active	04/01/2009	
FOC	Recycling	Commercial	T W M INDUSTRIES	1140	TRITON DR		64.95	38.97	-25.98	-6	Active	Active	07/27/1985	
FOC	Recycling	Commercial	SOLAR CITY	391	FOSTER CITY BLVD		175.28	131.98	-43.3	-10	Active	Active	02/22/2011	

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Franchise	Commodity	Account Type	Name	House #	Street Name	Apt #	Prev Month Volume	Current Month Volume	Monthly Net Change	Weekly Volume Change	Customer Status Last Month	Customer Status Current Month	Customer Start Date	Customer End Date	
FOC	Recycling	Commercial	MARLIN COVE SHOPPING CENT	1098	FOSTER CITY BLVD		51.96	0	-51.96	-12	Active	Stopped	12/20/2011	05/10/2012	
FOC	Recycling	Commercial	CERVEL NEUROTECH	1164	TRITON DR	200	0	1.39	1.39	0.32		New	05/02/2012		
FOC	Recycling	Commercial	ROIC CALIFORNIA LLC	1098	FOSTER CITY BLVD		0	51.96	51.96	12		New	05/11/2012		
FOC	Recycling	Commercial	CAREER CLOSET	1163	CHESS DR	A	0	4.33	4.33	1		New	05/30/2012		
FOC	Recycling	Commercial	TRION WORLDS	551	FOSTER CITY BLVD	M	0	17.32	17.32	4		New	05/30/2012		
	Recycling Total														
HIL	Garbage	Commercial	CRYSTAL SPRINGS UPLANDS SC	400	UPLANDS DR		103.92	51.96	-51.96	-12	Active	Active	06/09/1986		
	Garbage Total														
HIL	Organics	Commercial	CRYSTAL SPRINGS UPLANDS SC	400	UPLANDS DR		51.96	103.92	51.96	12	Active	Active	06/09/1986		
	Organics Total														
HIL	Recycling	Commercial	THE NUEVA SCHOOL	6565	SKYLINE BLVD		10.74	36.72	25.98	6	Active	Active	04/01/1986		
	Recycling Total														
MAT	Garbage	Apartment	GUS PANOS	130	DARTMOUTH RD		0	8.31	8.31	1.92	Active	Active	08/04/2006		
MAT	Garbage	Apartment	SC PROPERTIES	60	E 40TH AVE		0	6.24	6.24	1.44	Active	Active	10/21/2008		
MAT	Garbage	Apartment	JOHN VIGLIZZO	2210	FLORES ST		0	6.24	6.24	1.44	Active	Active	02/19/1988		
MAT	Garbage	Apartment	GRIFFIN M	337	HIGHLAND AVE		8.66	0	-8.66	-2	Active	Stopped	01/01/1986	05/04/2012	
MAT	Garbage	Apartment	LARAMAR URBAN APARTMENT #	600	MARINERS ISLAND BLV		25.98	0	-25.98	-6	Active	Stopped	07/22/2009	05/09/2012	
MAT	Garbage	Apartment	DENNIS O'LEARY	410	MONTE DIABLO AVE		8.66	0	-8.66	-2	Active	Stopped	08/06/2001	05/03/2012	
MAT	Garbage	Apartment	MARK SCAFINE	1225	S B ST		8.66	0	-8.66	-2	Active	Stopped	09/01/2007	04/30/2012	
MAT	Garbage	Apartment	PAUL'S AT THE VILLA	4000	S EL CAMINO REAL		4.33	8.66	4.33	1	Active	Active	04/01/2008		
MAT	Garbage	Apartment	SYLVIA LEE	417	STUDIO CIR		6.24	4.85	-1.39	-0.32	Active	Active	03/01/2008		
MAT	Garbage	Apartment	MO MAR PROPERTIES	1	W SANTA INEZ AVE		16.63	12.47	-4.16	-0.96	Active	Active	04/01/1986		
MAT	Garbage	Apartment	FIESTA GARDENS HOME ASSOC	1075	BERMUDA DR		0.69	2.08	1.39	0.32	Active	Active	05/12/1986		
MAT	Garbage	Apartment	SILVA AND KEMP PROPERTIES	516	E HILLSDALE CT		2.77	0	-2.77	-0.64	Active	Stopped	09/05/1988	05/21/2012	
MAT	Garbage	Commercial	HARMAN DIANE & STACEY INC	406	E 3RD AVE		38.97	0	-38.97	-9	Active	Stopped	01/16/1985	04/30/2012	
MAT	Garbage	Commercial	MR PIZZAMAN	201	E 4TH AVE		8.31	2.77	-5.54	-1.28	Active	Active	05/10/1999		
MAT	Garbage	Commercial	HAIR STUDIO BY ELIANA	319	E 4TH AVE		0.69	0	-0.69	-0.16	Active	Stopped	02/12/2008	05/10/2012	
MAT	Garbage	Apartment	CASA CONTENTA CONDOMINIUM	212	EATON RD		18.71	8.31	-10.4	-2.4	Active	Active	03/01/1986		
MAT	Garbage	Commercial	FRANKLIN TEMPLETON INVESTM	1	FRANKLIN PKWY	920	64.95	0	-64.95	-15	Active	Stopped	02/01/2008	05/16/2012	
MAT	Garbage	Commercial	EXTENDED STAY HOTEL #9611	1830	GATEWAY DR		51.96	77.94	25.98	6	Active	Active	03/01/2010		
MAT	Garbage	Apartment	FARANGIS OSTOWARI	337	GRAND BLVD		2.77	11.08	8.31	1.92	Active	Active	06/18/2007		
MAT	Garbage	Apartment	THE LESLEY FOUNDATION	700	LAUREL AVE		148.95	89.37	-59.58	-13.76	Active	Active	03/01/1986		
MAT	Garbage	Commercial	SAN MATEO BAGELS CAFE	29	LAURIE MEADOWS DR		0.69	0	-0.69	-0.16	Active	Stopped	07/01/2007	05/28/2012	
MAT	Garbage	Apartment	BURA MACARIO JR	22	N CLAREMONT ST		8.66	4.33	-4.33	-1	Active	Active	10/11/1988		
MAT	Garbage	Commercial	DR BROWN & HARRIS	117	N SAN MATEO DR		4.33	0	-4.33	-1	Active	Stopped	03/01/1986	05/29/2012	
MAT	Garbage	Commercial	FOOD PAK CORP	2300	PALM AVE		0.69	0	-0.69	-0.16	Active	Stopped	10/01/1974	04/30/2012	
MAT	Garbage	Commercial	OLD TOWN SUSHI	100	S B ST		8.31	12.47	4.16	0.96	Active	Active	11/16/2009		
MAT	Garbage	Commercial	CHA CHA CHA CUBA	112	S B ST		6.24	4.16	-2.08	-0.48	Active	Active	05/31/2010		
MAT	Garbage	Apartment	WYMAN LEE	1323	S B ST		4.16	0	-4.16	-0.96	Active	Active	11/17/2008		
MAT	Garbage	Commercial	F & F PLUMBING	2030	S DELAWARE ST		8.66	0	-8.66	-2	Active	Stopped	06/01/1998	05/14/2012	
MAT	Garbage	Commercial	SAN MATEO INVESTMENT	4100	S EL CAMINO REAL		4.33	0	-4.33	-1	Active	Stopped	03/01/1986	05/01/2012	
MAT	Garbage	Commercial	CROSSROADS	1825	S GRANT ST		155.88	173.2	17.32	4	Active	Active	11/01/1984		
MAT	Garbage	Apartment	HOMEOWNERS ASSOC	606	S HUMBOLDT ST		8.66	4.33	-4.33	-1	Active	Active	11/08/1979		
MAT	Garbage	Commercial	NEXCYCLE	500	S NORFOLK ST		4.33	0	-4.33	-1	Active	Stopped	02/02/2009	04/30/2012	

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Franchise	Commodity	Account Type	Name	House #	Street Name	Apt #	Prev Month Volume	Current Month Volume	Monthly Net Change	Weekly Volume Change	Customer Status Last Month	Customer Status Current Month	Customer Start Date	Customer End Date
MAT	Garbage	Commercial	PIZZA BYTES INC	1852	S NORFOLK ST		12.99	0	-12.99	-3	Active	Stopped	09/30/1996	04/30/2012
MAT	Garbage	Commercial	PROMETHEUS REAL ESTATE MS	1900	S NORFOLK ST		138.56	103.92	-34.64	-8	Active	Active	06/26/1984	
MAT	Garbage	Commercial	BEST WESTERN LOS PRADOS II	2940	S NORFOLK ST		25.98	38.97	12.99	3	Active	Active	04/02/1984	
MAT	Garbage	Commercial	ERIC PENNINGTON'S BODY & PA	49	S RAILROAD AVE		12.99	8.66	-4.33	-1	Active	Active	06/26/1990	
MAT	Garbage	Apartment	MAUREEN WILLIAMS	226	1ST AVE	1	0.69	0	-0.69	-0.16	Active	Stopped	02/12/2010	04/30/2012
MAT	Garbage	Commercial	CHEESE PLEASE	211	12TH AVE		17.32	8.66	-8.66	-2	Active	Active	10/02/1998	
MAT	Garbage	Commercial	ALHANA FOODS	25	37TH AVE		2.77	0	-2.77	-0.64	Active	Stopped	04/20/2005	05/16/2012
MAT	Garbage	Commercial	TAT WONG KUNG FU	25	43RD AVE	B	2.08	1.39	-0.69	-0.16	Active	Active	12/05/2010	
MAT	Garbage	Commercial	AVOS	273	S RAILROAD AVE	A	2.08	0	-2.08	-0.48	Active	Stopped	01/25/2011	05/29/2012
MAT	Garbage	Commercial	SAMARITAN HOUSE	1515	S CLAREMONT ST		25.98	64.95	38.97	9	Active	Active	01/01/2011	
MAT	Garbage	Commercial	FAT BOX	307	2ND AVE		0.69	0	-0.69	-0.16	Active	Stopped	04/29/2011	05/18/2012
MAT	Garbage	Commercial	HEART OF SAN MATEO, LLC	44	E 3RD AVE		4.33	21.65	17.32	4	Active	Active	05/18/2011	
MAT	Garbage	Commercial	SIAM THAI RESTAURANT	204	E 2ND AVE	A	2.08	0	-2.08	-0.48	Active	Stopped	06/17/2011	05/17/2012
MAT	Garbage	Commercial	GATEWAY CROSSING INC	668	E 3RD AVE		51.96	64.95	12.99	3	Active	Active	06/27/2011	
MAT	Garbage	Apartment	VAN METER, TARA	226	1ST AVE	4	0.69	0	-0.69	-0.16	Active	Stopped	07/20/2011	04/30/2012
MAT	Garbage	Commercial	KINGSTON CAFE	19	N KINGSTON ST		0	1.39	1.39	0.32	Active	Active	09/07/2011	
MAT	Garbage	Apartment	SLEEP HAVEN BEDDING	2690	S EL CAMINO REAL		4.33	0.69	-3.64	-0.84	Active	Active	09/06/2011	
MAT	Garbage	Commercial	NGYUEN, LILI	333	E 4TH AVE		0	1.39	1.39	0.32	Active	Active	09/29/2011	
MAT	Garbage	Commercial	ENTERPRISE 4001	30	S EL CAMINO REAL		4.33	0	-4.33	-1	Active	Stopped	10/13/2011	05/16/2012
MAT	Garbage	Commercial	H R BLOCK	17	S B ST		1.39	0	-1.39	-0.32	Active	Stopped	01/10/2011	05/09/2012
MAT	Garbage	Commercial	H R BLOCK	21	41ST AVE		1.39	0	-1.39	-0.32	Active	Stopped	01/03/2012	05/09/2012
MAT	Garbage	Commercial	SUBWAY #15994	1308	W HILLSDALE BLVD		4.33	8.66	4.33	1	Active	Active	03/21/2012	
MAT	Garbage	Commercial	PATELCO CREDIT UNION	51	BOVET RD		0	2.08	2.08	0.48		Active	05/01/2012	
MAT	Garbage	Commercial	TRIBUZI FOR HAIR	25	W 25TH AVE	5	0	2.08	2.08	0.48		New	05/04/2012	
MAT	Garbage	Commercial	SAN MATEO INVESTMENT	14	41ST AVE		0	0.69	0.69	0.16		New	05/08/2012	
MAT	Garbage	Commercial	CHIC TAEKWOA DO	2300	PALM AVE		0	0.43	0.43	0.1		New	05/07/2012	
MAT	Garbage	Apartment	EDNANMARY PROPERTIES LLC	1225	S B ST		0	8.66	8.66	2		Active	05/01/2012	
MAT	Garbage	Commercial	ARIAS, JOEL	201	N SAN MATEO DR		0	2.08	2.08	0.48		New	05/03/2012	
MAT	Garbage	Commercial	KINGS LIQUOR	8	41ST AVE		0	0.69	0.69	0.16		New	05/03/2012	
MAT	Garbage	Commercial	ROUND TABLE PIZZA	1852	S NORFOLK ST		0	12.99	12.99	3		New	05/07/2012	
MAT	Garbage	Apartment	PERI SEARCY	337	HIGHLAND AVE		0	8.66	8.66	2		New	05/08/2012	
MAT	Garbage	Commercial	FRANKLIN TEMPLETON INVESTM	1	FRANKLIN PKWY	920	0	64.95	64.95	15		New	05/17/2012	
MAT	Garbage	Commercial	RUDOLPH, GARY	165	N AMPHLETT BLVD		0	1.39	1.39	0.32		New	05/16/2012	
MAT	Garbage	Apartment	C/O LARMAR	600	MARINERS ISLAND BLV		0	25.98	25.98	6		New	05/11/2012	
MAT	Garbage	Commercial	MEYER PLUMBING SUPPLIES	2030	S DELAWARE ST		0	25.98	25.98	6		New	05/15/2012	
MAT	Garbage	Commercial	LOWE ENTERPRISES / BPCC	3000	CLEARVIEW WAY		0	8.66	8.66	2		New	05/29/2012	
MAT	Garbage	Commercial	TAM CONSTRUCTION INC	30	S EL CAMINO REAL		0	4.33	4.33	1		New	05/23/2012	
MAT	Garbage	Commercial	PIXCO SLCK	307	2ND AVE		0	0.69	0.69	0.16		New	05/25/2012	
MAT	Garbage	Commercial	CARDENAS, JANINA	319	E 4TH AVE		0	0.69	0.69	0.16		New	05/24/2012	
MAT	Garbage	Commercial	KITCHO JAPANESE RESTAURAN	204	E 2ND AVE	A	0	6.24	6.24	1.44		New	05/18/2012	
MAT	Garbage	Commercial	SAN MATEO COLLISION	1317	S RAILROAD AVE		0	0.69	0.69	0.16		New	05/23/2012	
MAT	Garbage	Apartment	ROBIN ZELDA PROPERTIES	516	E HILLSDALE CT		0	2.77	2.77	0.64		New	05/28/2012	
MAT	Garbage	Commercial	THE SANDWHICH SPOT	65	E 4TH AVE		0	0.69	0.69	0.16		New	05/24/2012	
MAT	Garbage	Commercial	SUNRISE DAY SPA	160	W 25TH AVE		0	0.69	0.69	0.16		New	05/30/2012	

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MAT	Garbage	Commercial	SELVITELLA PROPERTIES, LLC	117	N SAN MATEO DR		0	4.33	4.33	1		New	05/30/2012	
MAT	Garbage	Commercial	LINCOLN WASTE SOLUTIONS	406	E 3RD AVE		0	38.97	38.97	9		Active	05/01/2012	
Garbage Total														
MAT	Organics	Commercial	INTERLAND LLC	411	BOREL AVE		0	25.98	25.98	6	Active	Active	02/07/1986	
MAT	Organics	Commercial	MR PIZZAMAN	201	E 4TH AVE		0	5.54	5.54	1.28	Active	Active	05/10/1999	
MAT	Organics	Commercial	LEGAL AID SOCIETY OF SM	521	E 5TH AVE		0	1.39	1.39	0.32	Active	Active	07/28/2000	
MAT	Organics	Commercial	FRANKLIN TEMPLETON INVESTN	1	FRANKLIN PKWY	910	0	21.65	21.65	5	Active	Active	02/01/2008	
MAT	Organics	Apartment	RC PROPERTIES	2011	PARROTT DR		0	0.69	0.69	0.16	Active	Active	03/01/1986	
MAT	Organics	Commercial	THE FISH MARKET	1855	S NORFOLK ST		90.93	77.94	-12.99	-3	Active	Active	09/16/1983	
MAT	Organics	Commercial	PROMETHEUS REAL ESTATE MS	1900	S NORFOLK ST		0	34.64	34.64	8	Active	Active	06/26/1984	
Organics Total														
MAT	Recycling	Apartment	GRIFFIN M	337	HIGHLAND AVE		4.16	0	-4.16	-0.96	Active	Stopped	01/01/1986	05/04/2012
MAT	Recycling	Apartment	LARAMAR URBAN APARTMENT	600	MARINERS ISLAND BLV		6.24	0	-6.24	-1.44	Active	Stopped	07/22/2009	05/09/2012
MAT	Recycling	Apartment	DENNIS O'LEARY	410	MONTE DIABLO AVE		4.16	0	-4.16	-0.96	Active	Stopped	08/06/2001	05/03/2012
MAT	Recycling	Apartment	FRANK LOUIE	640	N EL CAMINO REAL		6.24	8.31	2.07	0.48	Active	Active	08/12/1987	
MAT	Recycling	Apartment	MARK SCAFINE	1225	S B ST		8.31	0	-8.31	-1.92	Active	Stopped	09/01/2007	04/30/2012
MAT	Recycling	Apartment	FOUNTAIN GLEN AT THE VILLA	4000	S EL CAMINO REAL		60.62	121.24	60.62	14	Active	Active	07/25/2007	
MAT	Recycling	Commercial	TRAGS MARKET INC	303	BALDWIN AVE		8.66	0	-8.66	-2	Active	Active	09/13/1977	
MAT	Recycling	Commercial	BALDWIN PROP	310	BALDWIN AVE		194.85	155.88	-38.97	-9	Active	Active	11/01/1997	
MAT	Recycling	Commercial	WINDY CITY PIZZA	35	BOVET RD		6.24	19.23	12.99	3	Active	Active	03/10/1995	
MAT	Recycling	Apartment	SCHNEIDER'S PROPERTIES, LP	157	CRYSTAL SPRINGS RD		2.08	4.16	2.08	0.48	Active	Active	09/16/2005	
MAT	Recycling	Apartment	SILVA AND KEMP PROPERTIES	516	E HILLSDALE CT		2.08	0	-2.08	-0.48	Active	Stopped	09/05/1988	05/21/2012
MAT	Recycling	Commercial	HARMAN DIANE & STACEY INC	406	E 3RD AVE		103.92	0	-103.92	-24	Active	Stopped	01/16/1985	04/30/2012
MAT	Recycling	Commercial	HAIR STUDIO BY ELIANA	319	E 4TH AVE		4.16	0	-4.16	-0.96	Active	Stopped	02/12/2008	05/10/2012
MAT	Recycling	Commercial	FRANKLIN TEMPLETON INVESTN	1	FRANKLIN PKWY	920	64.95	0	-64.95	-15	Active	Stopped	02/01/2008	05/16/2012
MAT	Recycling	Commercial	SAN MATEO BAGELS CAFE	29	LAURIE MEADOWS DR		4.33	0	-4.33	-1	Active	Stopped	07/01/2007	05/28/2012
MAT	Recycling	Apartment	COLONIAL GARDEN APTS	467	N IDAHO ST		34.64	33.25	-1.39	-0.32	Active	Active	11/16/1982	
MAT	Recycling	Commercial	DR BROWN & HARRIS	117	N SAN MATEO DR		8.66	0	-8.66	-2	Active	Stopped	03/01/1986	05/29/2012
MAT	Recycling	Commercial	SNYDER BRUCE DR	130	N SAN MATEO DR		8.31	4.16	-4.15	-0.96	Active	Active	09/21/1992	
MAT	Recycling	Commercial	WOODLAKE CLEANERS	516	PENINSULA AVE		2.08	0.69	-1.39	-0.32	Active	Active	09/01/2008	
MAT	Recycling	Commercial	CRYSTAL SPRINGS PRODUCE	770	POLHEMUS RD		25.98	38.97	12.99	3	Active	Active	08/17/2009	
MAT	Recycling	Commercial	SAN MATEO MARRIOTT	1770	S AMPHLETT BLVD		53.35	17.32	-36.03	-8.32	Active	Active	10/01/1998	
MAT	Recycling	Commercial	THE PAUL GREEN SCHOOL OF F	711	S B ST		0	0.69	0.69	0.16	Active	Active	03/19/2008	
MAT	Recycling	Commercial	F & F PLUMBING	2030	S DELAWARE ST		25.98	0	-25.98	-6	Active	Stopped	06/01/1998	05/14/2012
MAT	Recycling	Commercial	MAGIC THEATER	2206	S EL CAMINO REAL		0.69	1.39	0.7	0.16	Active	Active	09/01/2000	
MAT	Recycling	Commercial	OCEANIC RESTAURANT	2507	S EL CAMINO REAL		17.32	25.63	8.31	1.92	Active	Active	01/01/1986	
MAT	Recycling	Commercial	BURGER KING	2817	S EL CAMINO REAL		8.31	6.24	-2.07	-0.48	Active	Active	05/01/1986	
MAT	Recycling	Commercial	SAN MATEO INVESTMENT	4100	S EL CAMINO REAL		1.39	0	-1.39	-0.32	Active	Stopped	03/01/1986	05/01/2012
MAT	Recycling	Commercial	PIZZA BYTES INC	1852	S NORFOLK ST		8.66	0	-8.66	-2	Active	Stopped	09/30/1996	04/30/2012
MAT	Recycling	Commercial	IMPORT AUTO REPAIRS	105	17TH AVE		2.08	8.66	6.58	1.52	Active	Active	03/01/1986	
MAT	Recycling	Commercial	DOWNTOWN PROPERTIES V,LLC	181	2ND AVE		24.94	43.65	18.71	4.32	Active	Active	07/28/2008	
MAT	Recycling	Commercial	ALHANA FOODS	25	37TH AVE		14.55	0	-14.55	-3.36	Active	Stopped	04/20/2005	05/16/2012
MAT	Recycling	Commercial	AVOS	273	S RAILROAD AVE	A	1.39	0	-1.39	-0.32	Active	Stopped	01/25/2011	05/29/2012
MAT	Recycling	Commercial	SIAM THAI RESTAURANT	204	E 2ND AVE	A	2.08	0	-2.08	-0.48	Active	Stopped	06/17/2011	05/17/2012

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MAT	Recycling	Commercial	NGYUEN, LILI	333	E 4TH AVE		0	1.39	1.39	0.32	Active	Active	09/29/2011	
MAT	Recycling	Commercial	ENTERPRISE 4001	30	S EL CAMINO REAL		6.24	0	-6.24	-1.44	Active	Stopped	10/13/2011	05/16/2012
MAT	Recycling	Commercial	H R BLOCK	17	S B ST		0.69	0	-0.69	-0.16	Active	Stopped	01/10/2011	05/09/2012
MAT	Recycling	Commercial	H R BLOCK	21	41ST AVE		2.08	0	-2.08	-0.48	Active	Stopped	01/03/2012	05/09/2012
MAT	Recycling	Commercial	PATELCO CREDIT UNION	51	BOVET RD		0	4.16	4.16	0.96		Active	05/01/2012	
MAT	Recycling	Commercial	SAN MATEO INVESTMENT	14	41ST AVE		0	0.69	0.69	0.16		New	05/08/2012	
MAT	Recycling	Apartment	EDNANMARY PROPERTIES LLC	1225	S B ST		0	8.31	8.31	1.92		Active	05/01/2012	
MAT	Recycling	Commercial	ARIAS, JOEL	201	N SAN MATEO DR		0	1.39	1.39	0.32		New	05/03/2012	
MAT	Recycling	Commercial	KINGS LIQUOR	8	41ST AVE		0	12.99	12.99	3		New	05/03/2012	
MAT	Recycling	Commercial	ROUND TABLE PIZZA	1852	S NORFOLK ST		0	8.66	8.66	2		New	05/07/2012	
MAT	Recycling	Apartment	PERI SEARCY	337	HIGHLAND AVE		0	4.16	4.16	0.96		New	05/08/2012	
MAT	Recycling	Commercial	FRANKLIN TEMPLETON INVESTN	1	FRANKLIN PKWY	920	0	64.95	64.95	15		New	05/17/2012	
MAT	Recycling	Commercial	RUDOLPH, GARY	165	N AMPHLETT BLVD		0	2.08	2.08	0.48		New	05/16/2012	
MAT	Recycling	Apartment	C/O LARMAR	600	MARINERS ISLAND BLV		0	6.24	6.24	1.44		New	05/11/2012	
MAT	Recycling	Commercial	MEYER PLUMBING SUPPLIES	2030	S DELAWARE ST		0	25.98	25.98	6		New	05/15/2012	
MAT	Recycling	Commercial	LOWE ENTERPRISES / BPCC	3000	CLEARVIEW WAY		0	17.32	17.32	4		New	05/29/2012	
MAT	Recycling	Commercial	TAM CONSTRUCTION INC	30	S EL CAMINO REAL		0	6.24	6.24	1.44		New	05/23/2012	
MAT	Recycling	Commercial	CARDENAS, JANINA	319	E 4TH AVE		0	4.16	4.16	0.96		New	05/24/2012	
MAT	Recycling	Commercial	KITCHO JAPANESE RESTAURAN	204	E 2ND AVE	A	0	6.24	6.24	1.44		New	05/18/2012	
MAT	Recycling	Apartment	ROBIN ZELDA PROPERTIES	516	E HILLSDALE CT		0	2.08	2.08	0.48		New	05/28/2012	
MAT	Recycling	Commercial	SUNRISE DAY SPA	160	W 25TH AVE		0	0.69	0.69	0.16		New	05/30/2012	
MAT	Recycling	Commercial	SELVITELLA PROPERTIES, LLC	117	N SAN MATEO DR		0	8.66	8.66	2		New	05/30/2012	
MAT	Recycling	Commercial	LINCOLN WASTE SOLUTIONS	406	E 3RD AVE		0	103.92	103.92	24		Active	05/01/2012	
			Recycling Total							11.4				
MPK	Garbage	Apartment	SPIEKER COMPANIES	445	ENCINAL AVE		8.66	0	-8.66	-2	Active	Active	09/05/2007	
MPK	Garbage	Apartment	465 GARWOOD APT	465	GARWOOD WAY		8.66	0	-8.66	-2	Active	Active	06/22/1984	
MPK	Garbage	Apartment	BRE PROPERTIES #1116	350	SHARON PARK DR		311.76	259.8	-51.96	-12	Active	Active	10/31/1984	
MPK	Garbage	Apartment	CLASSIC PROPERTY SERVICES	560	UNIVERSITY DR		4.85	0	-4.85	-1.12	Active	Stopped	03/28/2006	05/29/2012
MPK	Garbage	Commercial	NATIONAL RAILROAD PASSENG	4000	CAMPBELL AVE		25.98	0	-25.98	-6	Active	Stopped	07/22/2002	05/22/2012
MPK	Garbage	Commercial	COMCAST CABLE	1205	CHRYSLER DR		34.64	0	-34.64	-8	Active	Stopped	12/14/2005	04/30/2012
MPK	Garbage	Commercial	HARRIS INVESTMENTS	607	MENLO AVE		1.39	0	-1.39	-0.32	Active	Stopped	03/08/2010	04/30/2012
MPK	Garbage	Commercial	ROBINSON & CO.	671	OAK GROVE AVE		4.16	2.77	-1.39	-0.32	Active	Active	03/01/1986	
MPK	Garbage	Apartment	MIKE CARTER	228	OCONNOR ST	248	2.77	0	-2.77	-0.64	Active	Stopped	03/01/1986	05/17/2012
MPK	Garbage	Apartment	SAMUEL L WRIGHT JR	775	ROBLE AVE		2.77	0	-2.77	-0.64	Active	Stopped	03/01/1998	05/17/2012
MPK	Garbage	Commercial	LE CIRQUE	789	SANTA CRUZ AVE		4.33	0	-4.33	-1	Active	Stopped	01/06/2005	05/24/2012
MPK	Garbage	Commercial	CHAMP FITNESS 101	40	SCOTT DR		12.99	0	-12.99	-3	Active	Stopped	11/11/1986	05/10/2012
MPK	Garbage	Apartment	DULING GRAIG	327	WAVERLEY ST		0	2.08	2.08	0.48	Active	Active	12/28/2000	
MPK	Garbage	Apartment	WILLOW WEST HOMEOWNERS	21	WILLOW RD		40.88	6.24	-34.64	-8	Active	Active	03/01/1986	
MPK	Garbage	Apartment	RUDOLF TEH	1169	WILLOW RD		8.66	0	-8.66	-2	Active	Stopped	05/28/2010	04/30/2012
MPK	Garbage	Apartment	SHARON OAKS ASSOCIATION	2416	SHARON OAKS DR		0.69	1.39	0.7	0.16	Active	Active	01/01/2011	
MPK	Garbage	Commercial	NOVO CONSTRUCTION	3565	HAVEN AVE		12.99	0	-12.99	-3	Active	Stopped	11/03/2011	05/03/2012
MPK	Garbage	Commercial	FACEBOOK INC	1601	WILLOW RD	18	212.17	125.57	-86.6	-20	Active	Active	12/12/2011	
MPK	Garbage	Commercial	H R BLOCK	510	SANTA CRUZ AVE		4.33	0	-4.33	-1	Active	Stopped	01/05/2012	05/10/2012
MPK	Garbage	Commercial	COMCAST CABLE	3760	HAVEN AVE		0	34.64	34.64	8		New	05/03/2012	

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Franchise	Commodity	Account Type	Name	House #	Street Name	Apt #	Prev Month Volume	Current Month Volume	Monthly Net Change	Weekly Volume Change	Customer Status Last Month	Customer Status Current Month	Customer Start Date	Customer End Date	
MPK	Garbage	Commercial	LOW, KWOK C.	1906	EL CAMINO REAL		0	12.99	12.99	3		New	05/08/2012		
MPK	Garbage	Commercial	LIVE OAK PROPERTY INVESTME	650	LIVE OAK AVE		0	2.08	2.08	0.48		New	05/17/2012		
MPK	Garbage	Commercial	MENLO PARK COMM CHURCH O	1410	CHILCO ST		0	0.69	0.69	0.16		New	05/24/2012		
MPK	Garbage	Commercial	CARRIE, ALTHEDA K	1971	EUCLID AVE	196	0	2.08	2.08	0.48		Active	05/01/2012		
MPK	Garbage	Apartment	NOONEN,LARRY	560	UNIVERSITY DR		0	4.16	4.16	0.96		New	05/29/2012		
MPK	Garbage	Commercial	GRAPH DIVE	1295	EL CAMINO REAL	B	0	0.69	0.69	0.16		New	05/28/2012		
MPK	Garbage	Apartment	CHAEN,JIE	228	OCONNOR ST	248	0	2.77	2.77	0.64		New	05/29/2012		
	Garbage Total														
MPK	Organics	Apartment	DULING GRAIG	327	WAVERLEY ST		0	2.08	2.08	0.48	Active	Active	12/28/2000		
MPK	Organics	Commercial	FACEBOOK INC	1601	WILLOW RD	18	324.75	238.15	-86.6	-20	Active	Active	12/12/2011		
	Organics Total														
MPK	Recycling	Apartment	BRE PROPERTIES #1116	350	SHARON PARK DR		194.85	246.81	51.96	12	Active	Active	10/31/1984		
MPK	Recycling	Apartment	CLASSIC PROPERTY SERVICES	560	UNIVERSITY DR		4.16	0	-4.16	-0.96	Active	Stopped	03/28/2006	05/29/2012	
MPK	Recycling	Commercial	NATIONAL RAILROAD PASSENG	4000	CAMPBELL AVE		25.98	0	-25.98	-6	Active	Stopped	07/22/2002	05/22/2012	
MPK	Recycling	Commercial	COMCAST CABLE	1205	CHRYSLER DR		17.32	0	-17.32	-4	Active	Stopped	12/14/2005	04/30/2012	
MPK	Recycling	Apartment	PAUL COLETTI	610	CREEK DR	620	8.31	0	-8.31	-1.92	Active	Stopped	09/22/2004	05/03/2012	
MPK	Recycling	Commercial	KOPFMANN CONSTRUCTION	3523	HAVEN AVE	G	4.16	0	-4.16	-0.96	Active	Stopped	04/17/2000	05/08/2012	
MPK	Recycling	Apartment	DAWN POSTON	40	KENT PL		0	4.16	4.16	0.96	Active	Active	03/01/1986		
MPK	Recycling	Commercial	LA HACIENDA MARKET	1933	MENALTO AVE		2.77	0	-2.77	-0.64	Active	Active	04/24/2000		
MPK	Recycling	Commercial	HARRIS INVESTMENTS	607	MENLO AVE		2.77	0	-2.77	-0.64	Active	Stopped	03/08/2010	04/30/2012	
MPK	Recycling	Apartment	MIKE CARTER	228	OCONNOR ST	248	4.16	0	-4.16	-0.96	Active	Stopped	03/01/1986	05/17/2012	
MPK	Recycling	Commercial	LE CIRQUE	789	SANTA CRUZ AVE		4.33	0	-4.33	-1	Active	Stopped	01/06/2005	05/24/2012	
MPK	Recycling	Commercial	CHAMP FITNESS 101	40	SCOTT DR		8.66	0	-8.66	-2	Active	Stopped	11/11/1986	05/10/2012	
MPK	Recycling	Apartment	DULING GRAIG	327	WAVERLEY ST		4.16	7.62	3.46	0.8	Active	Active	12/28/2000		
MPK	Recycling	Apartment	WILLOW WEST HOMEOWNERS	21	WILLOW RD		33.25	37.41	4.16	0.96	Active	Active	03/01/1986		
MPK	Recycling	Apartment	RUDOLF TEH	1169	WILLOW RD		2.77	0	-2.77	-0.64	Active	Stopped	05/28/2010	04/30/2012	
MPK	Recycling	Commercial	NOVO CONSTRUCTION	3565	HAVEN AVE		8.66	0	-8.66	-2	Active	Stopped	11/03/2011	05/03/2012	
MPK	Recycling	Commercial	COMCAST CABLE	3760	HAVEN AVE		0	34.64	34.64	8		New	05/03/2012		
MPK	Recycling	Commercial	LOW, KWOK C.	1906	EL CAMINO REAL		0	8.66	8.66	2		New	05/08/2012		
MPK	Recycling	Commercial	LIVE OAK PROPERTY INVESTME	650	LIVE OAK AVE		0	4.16	4.16	0.96		New	05/17/2012		
MPK	Recycling	Commercial	MENLO PARK COMM CHURCH O	1410	CHILCO ST		0	0.69	0.69	0.16		New	05/24/2012		
MPK	Recycling	Commercial	CARRIE, ALTHEDA K	1971	EUCLID AVE	196	0	1.39	1.39	0.32		Active	05/01/2012		
MPK	Recycling	Apartment	NOONEN,LARRY	560	UNIVERSITY DR		0	6.24	6.24	1.44		New	05/29/2012		
MPK	Recycling	Commercial	GRAPH DIVE	1295	EL CAMINO REAL	B	0	0.69	0.69	0.16		New	05/28/2012		
MPK	Recycling	Apartment	CHAEN,JIE	228	OCONNOR ST	248	0	4.16	4.16	0.96		New	05/29/2012		
	Recycling Total														
NFO	Garbage	Commercial	NATERA INC.	2686	MIDDLEFIELD RD	D	17.32	0	-17.32	-4	Active	Stopped	03/11/2008	05/25/2012	
NFO	Garbage	Commercial	COUNTY OF SM AGING ADULT S	2710	MIDDLEFIELD RD		25.98	0	-25.98	-6	Active	Stopped	12/06/1996	05/04/2012	
NFO	Garbage	Commercial	ALL STAR KARATE CENTER	816	WARRINGTON AVE		1.39	0	-1.39	-0.32	Active	Stopped	07/25/2007	05/30/2012	
NFO	Garbage	Commercial	IHSD	419	6TH AVE		8.31	0	-8.31	-1.92	Active	Active	09/01/1999		
NFO	Garbage	Commercial	CALIFORNIA KITCHEN & FURNIT	425	STANFORD AVE		1.39	4.33	2.94	0.68	Active	Active	01/27/2011		
NFO	Garbage	Commercial	ISELA MORENO	3227	MIDDLEFIELD RD		0	8.66	8.66	2	Active	Active	01/01/2011		
NFO	Garbage	Commercial	AUGIES LATIN KITCHEN SVC LLC	2655	MIDDLEFIELD RD		4.33	0	-4.33	-1	Active	Stopped	10/13/2011	05/10/2012	
NFO	Garbage	Commercial	TOMRA PACIFIC INC	46	E 5TH AVE		8.66	12.99	4.33	1	Active	Active	11/01/2011		

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NFO	Garbage	Commercial	LAURA & MIKE REBHOLTZ	751	WARRINGTON AVE		1.39	0	-1.39	-0.32	Active	Stopped	12/29/2011	05/03/2012	
NFO	Garbage	Commercial	UNITED PALETERIA Y NEVERIA	3196	MIDDLEFIELD RD		2.08	4.33	2.25	0.52	New	Active	04/16/2012		
NFO	Garbage	Commercial	WHITE, SAMUEL	2853	EL CAMINO REAL	A	0	0.43	0.43	0.1		New	05/08/2012		
NFO	Garbage	Commercial	JESUS,MURELO	3360	MIDDLEFIELD RD		0	4.33	4.33	1		New	05/14/2012		
NFO	Garbage	Commercial	CREATIVE SHOWER DOORS	701	HURLINGAME AVE		0	12.82	12.82	2.96		New	05/24/2012		
	Garbage Total														
NFO	Organics	Commercial	IHSD	419	6TH AVE		4.16	0	-4.16	-0.96	Active	Active	09/01/1999		
	Organics Total														
NFO	Recycling	Commercial	MAN PROPERTY	2881	EL CAMINO REAL	C	4.16	0.69	-3.47	-0.8	Active	Active	07/08/1988		
NFO	Recycling	Commercial	NATERA INC.	2686	MIDDLEFIELD RD	D	8.66	0	-8.66	-2	Active	Stopped	03/11/2008	05/25/2012	
NFO	Recycling	Commercial	COUNTY OF SM AGING ADULT S	2710	MIDDLEFIELD RD		25.98	0	-25.98	-6	Active	Stopped	12/06/1996	05/04/2012	
NFO	Recycling	Commercial	ALL STAR KARATE CENTER	816	WARRINGTON AVE		2.08	0	-2.08	-0.48	Active	Stopped	07/25/2007	05/30/2012	
NFO	Recycling	Commercial	CHAVEZ SUPERMARKET	46	5TH AVE		12.99	25.98	12.99	3	Active	Active	07/05/2006		
NFO	Recycling	Commercial	IHSD	419	6TH AVE		2.08	0	-2.08	-0.48	Active	Active	09/01/1999		
NFO	Recycling	Apartment	DEMIGUEL & JOHNSON LLC	2944	CALVIN AVE		4.16	0	-4.16	-0.96	Active	Active	12/01/2000		
NFO	Recycling	Commercial	ISELA MORENO	3227	MIDDLEFIELD RD		6.24	12.47	6.23	1.44	Active	Active	01/01/2011		
NFO	Recycling	Commercial	AUGIES LATIN KITCHEN SVC LLC	2655	MIDDLEFIELD RD		4.33	0	-4.33	-1	Active	Stopped	10/13/2011	05/10/2012	
NFO	Recycling	Commercial	LAURA & MIKE REBHOLTZ	751	WARRINGTON AVE		2.08	0	-2.08	-0.48	Active	Stopped	12/29/2011	05/03/2012	
NFO	Recycling	Commercial	WHITE, SAMUEL	2853	EL CAMINO REAL	A	0	1.39	1.39	0.32		New	05/08/2012		
NFO	Recycling	Commercial	JESUS,MURELO	3360	MIDDLEFIELD RD		0	2.08	2.08	0.48		New	05/14/2012		
NFO	Recycling	Commercial	CREATIVE SHOWER DOORS	701	HURLINGAME AVE		0	6.24	6.24	1.44		New	05/24/2012		
	Recycling Total														
RWC	Garbage	Apartment	THE REDWOODS C/O N PARHAM	1333	EBENER ST	133	2.08	0	-2.08	-0.48	Active	Stopped	11/15/1995	05/07/2012	
RWC	Garbage	Apartment	AUREA BAZAN	129	LINCOLN AVE		16.63	0	-16.63	-3.84	Active	Stopped	01/01/1996	05/03/2012	
RWC	Garbage	Apartment	MRS L. & MICHAEL MASSONI	1515	REGENT ST		5.54	0	-5.54	-1.28	Active	Stopped	01/01/1996	05/24/2012	
RWC	Garbage	Apartment	EDELMIRA SOLIS PEREDA	3558	ROLISON RD		8.66	4.33	-4.33	-1	Active	Active	01/01/1996		
RWC	Garbage	Apartment	SANDRA&ANGELO BERTOLLI	203	ALDEN ST	215	8.66	4.33	-4.33	-1	Active	Active	07/01/1999		
RWC	Garbage	Commercial	CASTLE GOLF & GAMES	320	BLOMQUIST ST		69.28	0	-69.28	-16	Active	Active	04/01/1982		
RWC	Garbage	Commercial	NATIONAL GLASS #289	110	CHESTNUT ST		12.99	0	-12.99	-3	Active	Stopped	10/01/1994	04/30/2012	
RWC	Garbage	Apartment	PENINSULA LANDING	401	CORK HARBOUR CIR		181.86	164.54	-17.32	-4	Active	Active	03/28/1988		
RWC	Garbage	Commercial	PACIFIC BELL	2001	E BAYSHORE RD		34.64	25.98	-8.66	-2	Active	Active	06/01/2000		
RWC	Garbage	Commercial	MUFFLER EXPRESS	1414	EL CAMINO REAL		4.33	2.08	-2.25	-0.52	Active	Active	10/21/2009		
RWC	Garbage	Commercial	PAT TRAN	1428	EL CAMINO REAL		1.39	2.08	0.69	0.16	Active	Active	12/25/2006		
RWC	Garbage	Commercial	KWOK C. LOW	1906	EL CAMINO REAL		12.99	0	-12.99	-3	Active	Stopped	05/09/1994	04/30/2012	
RWC	Garbage	Commercial	SPECTREX CORP	3580	HAVEN AVE		2.77	0	-2.77	-0.64	Active	Stopped	12/08/1988	05/02/2012	
RWC	Garbage	Commercial	CLEANSLEEVEES.COM	500	HOWLAND ST	1-3	12.99	25.98	12.99	3	Active	Active	07/19/2006		
RWC	Garbage	Commercial	AT&T SERVICES, INC.	1121	JEFFERSON AVE		0	12.99	12.99	3	Active	Active	01/01/1996		
RWC	Garbage	Commercial	SBC SERVICES	1200	MARSH RD		25.98	51.96	25.98	6	Active	Active	02/11/2004		
RWC	Garbage	Commercial	R SPENCER ALLEN	648	N EL CAMINO REAL		8.66	0	-8.66	-2	Active	Stopped	09/22/2003	05/17/2012	
RWC	Garbage	Commercial	LOW PRICE AUTO GLASS	1151	ODDSTAD DR		4.33	0	-4.33	-1	Active	Stopped	05/22/2003	05/18/2012	
RWC	Garbage	Commercial	RALPH ALPERIN, M.D.	1181	ODDSTAD DR		0.69	0	-0.69	-0.16	Active	Stopped	01/01/1996	04/30/2012	
RWC	Garbage	Commercial	CODEXIS INC	200	PENOBSCOT DR		51.96	43.3	-8.66	-2	Active	Active	03/23/2005		
RWC	Garbage	Commercial	POTTER DRILLING, INC	599	SEAPORT BLVD		4.33	0	-4.33	-1	Active	Active	09/22/2009		
RWC	Garbage	Commercial	SPINNAKER SAILING	451	SEAPORT CT		0.69	0	-0.69	-0.16	Active	Stopped	01/01/1996	05/28/2012	

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RWC	Garbage	Commercial	FASHION TUNE	336	WALNUT ST		0	2.08	2.08	0.48	Active	Active	09/01/1995	
RWC	Garbage	Commercial	PENINSULA MOTORSPORTS	890	2ND AVE		4.33	0	-4.33	-1	Active	Stopped	04/01/2010	05/15/2012
RWC	Garbage	Commercial	JACK IN THE BOX #525	1205	BROADWAY ST		25.98	34.64	8.66	2	Active	Active	08/05/2010	
RWC	Garbage	Commercial	JACK IN THE BOX #469	986	WOODSIDE RD		25.98	34.64	8.66	2	Active	Active	08/05/2010	
RWC	Garbage	Apartment	CANADA VISTA	1	OLIVE CT		103.92	77.94	-25.98	-6	Active	Active	09/07/2010	
RWC	Garbage	Apartment	THE MANOR ASSOCIATION	503	MENDOCINO WAY		0.69	0	-0.69	-0.16	Active	Stopped	01/01/2011	05/23/2012
RWC	Garbage	Commercial	KIM HOI NGUYEN	1406	EL CAMINO REAL	FRT	0.43	0	-0.43	-0.1	Active	Stopped	01/25/2011	05/03/2012
RWC	Garbage	Apartment	PHILIP DURDEN	1567	REGENT ST		6.24	0	-6.24	-1.44	Active	Stopped	01/28/2011	05/11/2012
RWC	Garbage	Commercial	BABIES R US #6517	220	WALNUT ST		0	25.98	25.98	6	Active	Active	03/01/2011	
RWC	Garbage	Apartment	OTT, RICHARD & RENE OTT	402	REDWOOD AVE		17.32	38.97	21.65	5	Active	Active	01/09/2012	
RWC	Garbage	Apartment	OTT, RICHARD & RENE OTT	422	REDWOOD AVE		25.98	0	-25.98	-6	Active	Stopped	01/06/2012	05/18/2012
RWC	Garbage	Commercial	A D&W MARKET	3115	JEFFERSON AVE		0.43	0.69	0.26	0.06	Active	Active	01/25/2012	
RWC	Garbage	Commercial	CORNELL, JOHN	1526	STAFFORD ST		1.39	0	-1.39	-0.32	Active	Stopped	03/14/2012	05/07/2012
RWC	Garbage	Commercial	YUME COMPANY	935	MAIN ST		8.66	17.32	8.66	2	New	Active	04/10/2012	
RWC	Garbage	Commercial	NATIONAL GLASS #289	110	CHESTNUT ST		0	17.32	17.32	4		Active	05/01/2012	
RWC	Garbage	Commercial	CHAVEZ, RAFAEL PRADO	2966	BAY RD		0	0.69	0.69	0.16		Active	05/01/2012	
RWC	Garbage	Apartment	129 LINCOLN AVE APARTMENTS	129	LINCOLN AVE		0	16.63	16.63	3.84		New	05/04/2012	
RWC	Garbage	Apartment	JERICO	5	NIMITZ AVE		0	7.62	7.62	1.76		Active	05/01/2012	
RWC	Garbage	Apartment	1963 WOODSIDE VISTA LLC	1963	WOODSIDE RD		0	16.63	16.63	3.84		Active	05/01/2012	
RWC	Garbage	Commercial	SWIMMING POOL PERFECTIONS	629	BAIR ISLAND RD	214	0	4.33	4.33	1		Active	05/01/2012	
RWC	Garbage	Apartment	HOOPER B C/O BEHLING & ASSC	2007	WOODSIDE RD		0	8.31	8.31	1.92		Active	05/01/2012	
RWC	Garbage	Commercial	LENCIONI CONSTRUCTION CO II	420	MAPLE ST		0	2.08	2.08	0.48		Active	05/01/2012	
RWC	Garbage	Commercial	WOODSIDE DELI	1453	WOODSIDE RD		0	17.32	17.32	4		Active	05/01/2012	
RWC	Garbage	Commercial	US BANK	1475	WOODSIDE RD		0	6.41	6.41	1.48		Active	05/01/2012	
RWC	Garbage	Apartment	1775 WOODSIDE RD LLC.	1775	WOODSIDE RD		0	25.98	25.98	6		Active	05/01/2012	
RWC	Garbage	Apartment	TOM MUELLER	131	CERRITO AVE		0	4.16	4.16	0.96		Active	05/01/2012	
RWC	Garbage	Commercial	CHARMING NAILS	1406	EL CAMINO REAL	FRT	0	0.43	0.43	0.1		New	05/15/2012	
RWC	Garbage	Commercial	RALPH MANAK CABINETMAKER	1526	STAFFORD ST		0	0.69	0.69	0.16		New	05/14/2012	
RWC	Garbage	Commercial	GEN.HARDWARE/BUILDERS	890	2ND AVE		0	12.99	12.99	3		New	05/22/2012	
RWC	Garbage	Apartment	THOMAS CONLEY	1567	REGENT ST		0	6.24	6.24	1.44		New	05/18/2012	
RWC	Garbage	Apartment	OTT, RICHARD	1515	REGENT ST		0	5.54	5.54	1.28		New	05/25/2012	
RWC	Garbage	Commercial	UCCELLI, ANDREW	648	N EL CAMINO REAL		0	8.66	8.66	2		New	05/21/2012	
RWC	Garbage	Commercial	R. DELUCCHI	3700	FLORENCE ST		0	12.99	12.99	3		New	05/24/2012	
RWC	Garbage	Apartment	MARITA GHILARDI	1333	EBENER ST	133	0	1.39	1.39	0.32		New	05/23/2012	
RWC	Garbage	Commercial	EVERNOTE CORP	305	WALNUT ST		0	77.94	77.94	18		New	05/25/2012	
RWC	Garbage	Commercial	MENTAL HEALTH ASSOCIATION	104	CEDAR ST		0	4.33	4.33	1		New	05/25/2012	
			Garbage Total							31.34				
RWC	Organics	Commercial	SEQUOIA HOSPITAL	0	ALAMEDA		40.53	0	-40.53	-9.36	Active	Stopped	10/14/2004	05/24/2012
RWC	Organics	Commercial	SEQUOIA HOSPITAL	170	ALAMEDA DE LAS PULC		0	51.96	51.96	12	Active	Active	01/01/1996	
RWC	Organics	Commercial	J WEINGARTEN ORAL SCH FOR	3518	JEFFERSON AVE		0	2.08	2.08	0.48	Active	Active	09/16/1994	
RWC	Organics	Commercial	THE VISTA	2022	BROADWAY ST		0	2.08	2.08	0.48	Active	Active	02/27/2012	
RWC	Organics	Apartment	JERICO	5	NIMITZ AVE		0	0.69	0.69	0.16		Active	05/01/2012	
			Organics Total							3.76				
RWC	Recycling	Apartment	BAY AREA PROPERTY MANAGEI	176	DUANE ST		0	2.08	2.08	0.48	Active	Active	03/21/1995	

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RWC	Recycling	Apartment	CONSOR BUISAN	1414	GORDON ST		2.08	6.24	4.16	0.96	Active	Active	03/01/1982	
RWC	Recycling	Apartment	AUREA BAZAN	129	LINCOLN AVE		10.39	0	-10.39	-2.4	Active	Stopped	01/01/1996	05/03/2012
RWC	Recycling	Apartment	LINDEN COURT APARTMENTS	224	LINDEN ST		0	4.16	4.16	0.96	Active	Active	02/12/1999	
RWC	Recycling	Commercial	DONART MACHINING	1003	ARGUELLO ST		0	0.69	0.69	0.16	Active	Active	04/01/1988	
RWC	Recycling	Commercial	BIG LOTS	1525	BROADWAY ST		311.76	77.94	-233.82	-54	Active	Active	07/07/1994	
RWC	Recycling	Commercial	STONEBROOK INVESTMENTS	1764	BROADWAY ST	176	0	1.39	1.39	0.32	Active	Active	05/30/2000	
RWC	Recycling	Commercial	NATIONAL GLASS #289	110	CHESTNUT ST		12.99	0	-12.99	-3	Active	Stopped	10/01/1994	04/30/2012
RWC	Recycling	Apartment	PENINSULA LANDING	401	CORK HARBOUR CIR		162.12	153.8	-8.32	-1.92	Active	Active	03/28/1988	
RWC	Recycling	Commercial	SAVADA ADAMICH OPTICIANS	771	EL CAMINO REAL		2.08	4.16	2.08	0.48	Active	Active	01/01/1996	
RWC	Recycling	Commercial	KWOK C. LOW	1906	EL CAMINO REAL		8.66	0	-8.66	-2	Active	Stopped	05/09/1994	04/30/2012
RWC	Recycling	Apartment	DOROTHY/CHRIS LOPEZ	3515	FARM HILL BLVD		0	4.16	4.16	0.96	Active	Active	01/01/1996	
RWC	Recycling	Apartment	KARL DRESDEN	644	FULTON ST		0	1.39	1.39	0.32	Active	Active	01/01/1996	
RWC	Recycling	Commercial	SPECTREX CORP	3580	HAVEN AVE		4.16	0	-4.16	-0.96	Active	Stopped	12/08/1988	05/02/2012
RWC	Recycling	Commercial	CLEANSLEEVEES.COM	500	HOWLAND ST	1-3	8.66	12.99	4.33	1	Active	Active	07/19/2006	
RWC	Recycling	Commercial	AM PARTY RENTALS	1830	INDUSTRIAL WAY		0	8.66	8.66	2	Active	Active	05/18/2010	
RWC	Recycling	Commercial	AT&T SERVICES, INC.	1121	JEFFERSON AVE		0	8.66	8.66	2	Active	Active	01/01/1996	
RWC	Recycling	Commercial	R SPENCER ALLEN	648	N EL CAMINO REAL		6.24	0	-6.24	-1.44	Active	Stopped	09/22/2003	05/17/2012
RWC	Recycling	Commercial	LOW PRICE AUTO GLASS	1151	ODDSTAD DR		8.66	0	-8.66	-2	Active	Stopped	05/22/2003	05/18/2012
RWC	Recycling	Commercial	RALPH ALPERIN, M.D.	1181	ODDSTAD DR		2.08	0	-2.08	-0.48	Active	Stopped	01/01/1996	04/30/2012
RWC	Recycling	Commercial	POTTER DRILLING, INC	599	SEAPORT BLVD		2.08	0	-2.08	-0.48	Active	Active	09/22/2009	
RWC	Recycling	Commercial	ABBOTT BIOTHERAPEUTICS	1500	SEAPORT BLVD		38.97	56.29	17.32	4	Active	Active	11/09/2007	
RWC	Recycling	Commercial	SPINNAKER SAILING	451	SEAPORT CT		6.24	0	-6.24	-1.44	Active	Stopped	01/01/1996	05/28/2012
RWC	Recycling	Apartment	HERON COURT CO-OPERATIVE	30	TURKSHEAD CT		2.08	6.24	4.16	0.96	Active	Active	06/13/2007	
RWC	Recycling	Commercial	MAGUIRE DETENTION FACILITY	0	WINSLOW ST		122.11	169.74	47.63	11	Active	Active	04/27/1999	
RWC	Recycling	Commercial	PENINSULA MOTORSPORTS	890	2ND AVE		17.32	0	-17.32	-4	Active	Stopped	04/01/2010	05/15/2012
RWC	Recycling	Apartment	CANADA VISTA	1	OLIVE CT		51.96	77.94	25.98	6	Active	Active	09/07/2010	
RWC	Recycling	Commercial	THAIBODIA	910	WOODSIDE RD		0	8.66	8.66	2	Active	Active	09/07/2010	
RWC	Recycling	Apartment	THE MANOR ASSOCIATION	503	MENDOCINO WAY		0.69	0	-0.69	-0.16	Active	Stopped	01/01/2011	05/23/2012
RWC	Recycling	Apartment	PHILIP DURDEN	1567	REGENT ST		2.08	0	-2.08	-0.48	Active	Stopped	01/28/2011	05/11/2012
RWC	Recycling	Commercial	BABIES R US #6517	220	WALNUT ST		0	8.66	8.66	2	Active	Active	03/01/2011	
RWC	Recycling	Commercial	WESTPORT OFFICE PARK LLC	2200	BRIDGE PKWY		12.99	17.32	4.33	1	Active	Active	01/01/2011	
RWC	Recycling	Apartment	OTT, RICHARD & RENE OTT	402	REDWOOD AVE		8.66	17.32	8.66	2	Active	Active	01/09/2012	
RWC	Recycling	Apartment	OTT, RICHARD & RENE OTT	422	REDWOOD AVE		17.32	0	-17.32	-4	Active	Stopped	01/06/2012	05/18/2012
RWC	Recycling	Commercial	CORNELL, JOHN	1526	STAFFORD ST		2.08	0	-2.08	-0.48	Active	Stopped	03/14/2012	05/07/2012
RWC	Recycling	Apartment	ERP OPERATING LIMITED	1107	2ND AVE		17.32	25.98	8.66	2	Active	Active	03/16/2012	
RWC	Recycling	Commercial	NATIONAL GLASS #289	110	CHESTNUT ST		0	12.99	12.99	3		Active	05/01/2012	
RWC	Recycling	Commercial	CHAVEZ, RAFAEL PRADO	2966	BAY RD		0	4.16	4.16	0.96		Active	05/01/2012	
RWC	Recycling	Apartment	129 LINCOLN AVE APARTMENTS	129	LINCOLN AVE		0	10.39	10.39	2.4		New	05/04/2012	
RWC	Recycling	Apartment	MENLO GATES GROUP 6	123	REDWOOD AVE		0	2.08	2.08	0.48	New	Active	04/25/2012	
RWC	Recycling	Apartment	JERICO	5	NIMITZ AVE		0	5.54	5.54	1.28		Active	05/01/2012	
RWC	Recycling	Apartment	1963 WOODSIDE VISTA LLC	1963	WOODSIDE RD		0	16.63	16.63	3.84		Active	05/01/2012	
RWC	Recycling	Apartment	HOOPER B C/O BEHLING & ASSC	2007	WOODSIDE RD		0	6.24	6.24	1.44		Active	05/01/2012	
RWC	Recycling	Commercial	LENCIONI CONSTRUCTION CO II	420	MAPLE ST		0	2.77	2.77	0.64		Active	05/01/2012	
RWC	Recycling	Commercial	WOODSIDE DELI	1453	WOODSIDE RD		0	17.32	17.32	4		Active	05/01/2012	

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RWC	Recycling	Apartment	1775 WOODSIDE RD LLC.	1775	WOODSIDE RD		0	17.32	17.32	4		Active	05/01/2012	
RWC	Recycling	Apartment	TOM MUELLER	131	CERRITO AVE		0	4.16	4.16	0.96		Active	05/01/2012	
RWC	Recycling	Commercial	CHARMING NAILS	1406	EL CAMINO REAL	FRT	0	1.39	1.39	0.32		New	05/15/2012	
RWC	Recycling	Commercial	RALPH MANAK CABINETMAKER	1526	STAFFORD ST		0	0.69	0.69	0.16		New	05/14/2012	
RWC	Recycling	Commercial	GEN.HARDWARE/BUILDERS	890	2ND AVE		0	25.98	25.98	6		New	05/22/2012	
RWC	Recycling	Apartment	THOMAS CONLEY	1567	REGENT ST		0	2.08	2.08	0.48		New	05/18/2012	
RWC	Recycling	Commercial	UCCELLI, ANDREW	648	N EL CAMINO REAL		0	4.16	4.16	0.96		New	05/21/2012	
RWC	Recycling	Apartment	MARITA GHILARDI	1333	EBENER ST	133	0	1.39	1.39	0.32		New	05/23/2012	
RWC	Recycling	Commercial	EVERNOTE CORP	305	WALNUT ST		0	17.32	17.32	4		New	05/25/2012	
RWC	Recycling	Commercial	MENTAL HEALTH ASSOCIATION	104	CEDAR ST		0	2.08	2.08	0.48		New	05/25/2012	
	Recycling Total													
										-2.92				
SNC	Garbage	Apartment	PARTHENON PROP	540	ELM ST		34.64	25.98	-8.66	-2	Active	Active	08/18/1999	
SNC	Garbage	Apartment	PING DAN & SUE	412	LAUREL ST		1.39	2.08	0.69	0.16	Active	Active	12/04/1990	
SNC	Garbage	Commercial	COMMERCIAL SYSTEMS	1030	COMMERCIAL ST		4.33	1.39	-2.94	-0.68	Active	Active	03/07/2006	
SNC	Garbage	Commercial	ENGELHART ELECTRIC	1052	COMMERCIAL ST		12.99	0	-12.99	-3	Active	Stopped	07/28/2004	05/09/2012
SNC	Garbage	Commercial	BASKIN ROBBINS ICE CREAM	1648	EL CAMINO REAL		17.32	12.99	-4.33	-1	Active	Active	12/23/1986	
SNC	Garbage	Commercial	PLANT PARENTHOOD	80	GLENN WAY		1.39	0	-1.39	-0.32	Active	Stopped	03/18/2003	05/01/2012
SNC	Garbage	Commercial	ROBERT SPADARELLA	100	GLENN WAY	1	0.69	0	-0.69	-0.16	Active	Stopped	05/14/2009	05/01/2012
SNC	Garbage	Commercial	PENINSULA CARPET LLC	695	INDUSTRIAL RD		17.32	0	-17.32	-4	Active	Stopped	11/16/2006	05/09/2012
SNC	Garbage	Commercial	GOLDEN STATE FLOORING	871	INDUSTRIAL RD	F	4.33	0	-4.33	-1	Active	Stopped	09/07/2005	05/25/2012
SNC	Garbage	Commercial	SALLY BEAUTY SUPPLY #8741	1581	INDUSTRIAL RD		8.66	4.33	-4.33	-1	Active	Active	09/07/2005	
SNC	Garbage	Commercial	ENGLISH ROSE	663	LAUREL ST		2.08	0	-2.08	-0.48	Active	Stopped	11/01/2003	05/01/2012
SNC	Garbage	Commercial	BURAK EPIR	680	LAUREL ST		4.33	0	-4.33	-1	Active	Stopped	04/23/2007	05/03/2012
SNC	Garbage	Commercial	J&D WASTE MANAGEMENT,INC	760	LAUREL ST		4.16	0	-4.16	-0.96	Active	Stopped	06/01/2009	04/30/2012
SNC	Garbage	Commercial	FLIGHT LOUNGE INC	971	LAUREL ST		4.33	0	-4.33	-1	Active	Stopped	03/05/2010	05/25/2012
SNC	Garbage	Commercial	DECORATORS ENTERPRISES	295	OLD COUNTY RD		0.69	0	-0.69	-0.16	Active	Stopped	06/25/1991	05/01/2012
SNC	Garbage	Commercial	KING CHUAN RESTAURANT	1188	SAN CARLOS AVE		12.47	4.16	-8.31	-1.92	Active	Active	05/26/2006	
SNC	Garbage	Commercial	MEETS THE EYE LLC	940	TANKLAGE RD		10.74	8.66	-2.08	-0.48	Active	Active	05/11/2009	
SNC	Garbage	Commercial	MODERN SPACES	585	TAYLOR WAY	3	4.33	2.08	-2.25	-0.52	Active	Active	03/23/2006	
SNC	Garbage	Commercial	BORROW LENSES	1664	INDUSTRIAL RD		17.32	25.98	8.66	2	Active	Active	08/05/2010	
SNC	Garbage	Commercial	FINISHMASTER	1021	HOWARD AVE		17.32	8.66	-8.66	-2	Active	Active	10/05/2010	
SNC	Garbage	Commercial	FOOD SNACKS	300	INDUSTRIAL RD		0.69	2.08	1.39	0.32	Active	Active	08/09/2011	
SNC	Garbage	Commercial	LEFTHAND DIST	80	GLENN WAY	8	0.43	0	-0.43	-0.1	Active	Active	10/11/2011	
SNC	Garbage	Commercial	SUNERGEN TECHNOLOGY	100	GLENN WAY	5	0.43	0	-0.43	-0.1	Active	Active	12/13/2011	
SNC	Garbage	Apartment	A&D PROTOCOL TRANS., INC	681	CEDAR ST		8.66	0	-8.66	-2	Active	Stopped	12/12/2011	04/30/2012
SNC	Garbage	Apartment	BURLINGAME PROPERTY MGMT	681	CEDAR ST		0	8.66	8.66	2		Active	05/01/2012	
SNC	Garbage	Commercial	APPLEWOOD PIZZA	560	EL CAMINO REAL		4.33	12.99	8.66	2	New	Active	04/23/2012	
SNC	Garbage	Commercial	DECORATORS ENTERPRISES	80	GLENN WAY	14	0	0.69	0.69	0.16		Active	05/01/2012	
SNC	Garbage	Commercial	RON WALKER	1065	AMERICAN ST		0	0.69	0.69	0.16		Active	05/01/2012	
SNC	Garbage	Commercial	BANK OF AMERICA #CA5-153	760	LAUREL ST		0	4.16	4.16	0.96		Active	05/01/2012	
SNC	Garbage	Commercial	SPARDARELLA,ROBERT	100	GLENN WAY	7	0	2.08	2.08	0.48		New	05/08/2012	
SNC	Garbage	Commercial	ENGLISH ROSE	663	LAUREL ST		0	1.39	1.39	0.32		New	05/03/2012	
SNC	Garbage	Commercial	PLANT PARENTHOOD	80	GLENN WAY	6	0	1.39	1.39	0.32		New	05/08/2012	
SNC	Garbage	Commercial	BAKLAVA RESTAURANT	680	LAUREL ST		0	1.39	1.39	0.32		New	05/15/2012	

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SNC	Garbage	Commercial	PENINSULA CARTPET LLC	695	INDUSTRIAL RD		0	0.43	0.43	0.1		New	05/10/2012	
	Garbage Total									-14.58				
SNC	Organics	Apartment	VIP REAL ESTATE	832	WALNUT ST		1.39	4.16	2.77	0.64	Active	Active	03/01/1986	
SNC	Organics	Apartment	GRANADA CONDO ASSOCIATION	775	CHESTNUT ST		0.69	1.39	0.7	0.16	Active	Active	03/01/1986	
SNC	Organics	Commercial	BAJA FRESH #476	240	EL CAMINO REAL		0	4.33	4.33	1	Active	Active	10/29/2009	
SNC	Organics	Commercial	ENGLISH ROSE	663	LAUREL ST		1.39	0	-1.39	-0.32	Active	Stopped	11/01/2003	05/01/2012
SNC	Organics	Commercial	BURAK EPIR	680	LAUREL ST		1.39	0	-1.39	-0.32	Active	Stopped	04/23/2007	05/03/2012
SNC	Organics	Commercial	KING CHUAN RESTAURANT	1188	SAN CARLOS AVE		0	8.31	8.31	1.92	Active	Active	05/26/2006	
SNC	Organics	Commercial	FALE HUFANGA	2851	SAN CARLOS AVE		0	4.33	4.33	1	Active	Active	07/29/1993	
SNC	Organics	Commercial	THE OFFICE	1748	EL CAMINO REAL		12.99	17.32	4.33	1	Active	Active	10/05/2010	
SNC	Organics	Commercial	ST CHARLES CHURCH	880	TAMARACK AVE		0	2.08	2.08	0.48	Active	Active	01/01/2011	
SNC	Organics	Commercial	APPLEWOOD PIZZA	560	EL CAMINO REAL		4.33	1.39	-2.94	-0.68	New	Active	04/23/2012	
SNC	Organics	Commercial	ENGLISH ROSE	663	LAUREL ST		0	1.39	1.39	0.32		New	05/03/2012	
	Organics Total									5.2				
SNC	Recycling	Commercial	ISIS SERVICES	1031	BING ST		17.32	43.3	25.98	6	Active	Active	04/28/2008	
SNC	Recycling	Commercial	APPLIED SURFACE TECHNOLOG	831	BRANSTEN RD	J	0	2.08	2.08	0.48	Active	Active	04/19/1995	
SNC	Recycling	Apartment	CEDAR CREEK OF SAN CARLOS	734	CHESTNUT ST		6.24	2.08	-4.16	-0.96	Active	Active	02/26/1997	
SNC	Recycling	Commercial	ENGELHART ELECTRIC	1052	COMMERCIAL ST		6.24	0	-6.24	-1.44	Active	Stopped	07/28/2004	05/09/2012
SNC	Recycling	Commercial	BASKIN ROBBINS ICE CREAM	1648	EL CAMINO REAL		51.96	17.32	-34.64	-8	Active	Active	12/23/1986	
SNC	Recycling	Apartment	SPRING VALLEY HOA	1	ELM ST	2	0	16.97	16.97	3.92	Active	Active	04/02/1986	
SNC	Recycling	Commercial	PLANT PARENTHOOD	80	GLENN WAY		2.08	0	-2.08	-0.48	Active	Stopped	03/18/2003	05/01/2012
SNC	Recycling	Commercial	ROBERT SPADARELLA	100	GLENN WAY	1	2.08	0	-2.08	-0.48	Active	Stopped	05/14/2009	05/01/2012
SNC	Recycling	Commercial	BMR - 201 INDUSTRIAL RD LLC	201	INDUSTRIAL RD		25.98	38.97	12.99	3	Active	Active	11/02/2005	
SNC	Recycling	Commercial	PENINSULA CARPET LLC	695	INDUSTRIAL RD		38.8	0	-38.8	-8.96	Active	Stopped	11/16/2006	05/09/2012
SNC	Recycling	Commercial	GOLDEN STATE FLOORING	871	INDUSTRIAL RD	F	8.66	0	-8.66	-2	Active	Stopped	09/07/2005	05/25/2012
SNC	Recycling	Commercial	SALLY BEAUTY SUPPLY #8741	1581	INDUSTRIAL RD		8.66	12.99	4.33	1	Active	Active	09/07/2005	
SNC	Recycling	Commercial	ENGLISH ROSE	663	LAUREL ST		10.05	0	-10.05	-2.32	Active	Stopped	11/01/2003	05/01/2012
SNC	Recycling	Commercial	BURAK EPIR	680	LAUREL ST		4.16	0	-4.16	-0.96	Active	Stopped	04/23/2007	05/03/2012
SNC	Recycling	Commercial	FLIGHT LOUNGE INC	971	LAUREL ST		2.77	0	-2.77	-0.64	Active	Stopped	03/05/2010	05/25/2012
SNC	Recycling	Commercial	DECORATORS ENTERPRISES	295	OLD COUNTY RD		0.69	0	-0.69	-0.16	Active	Stopped	06/25/1991	05/01/2012
SNC	Recycling	Commercial	SAN CARLOS SCHOOL DISTRICT	200	PHELPS RD		8.31	0	-8.31	-1.92	Active	Stopped	02/07/2000	05/24/2012
SNC	Recycling	Commercial	SPECIAL F/X SALON	1178	SAN CARLOS AVE		1.39	2.08	0.69	0.16	Active	Active	03/18/1999	
SNC	Recycling	Commercial	MEETS THE EYE LLC	940	TANKLAGE RD		10.74	8.66	-2.08	-0.48	Active	Active	05/11/2009	
SNC	Recycling	Commercial	MODERN SPACES	585	TAYLOR WAY	3	0	2.08	2.08	0.48	Active	Active	03/23/2006	
SNC	Recycling	Commercial	PROVENCE STONE INC.	1040	VARIAN ST		0	2.08	2.08	0.48	Active	Active	10/02/2003	
SNC	Recycling	Commercial	BORROW LENSES	1664	INDUSTRIAL RD		12.99	38.97	25.98	6	Active	Active	08/05/2010	
SNC	Recycling	Commercial	ST CHARLES CHURCH	880	TAMARACK AVE		16.97	8.66	-8.31	-1.92	Active	Active	01/01/2011	
SNC	Recycling	Commercial	LEFTHAND DIST	80	GLENN WAY	8	2.08	0	-2.08	-0.48	Active	Active	10/11/2011	
SNC	Recycling	Apartment	FUENTES, CLAUDIA	1441	SAN CARLOS AVE		4.16	6.24	2.08	0.48	Active	Active	11/02/2011	
SNC	Recycling	Commercial	SUNERGEN TECHNOLOGY	100	GLENN WAY	5	2.08	0	-2.08	-0.48	Active	Active	12/13/2011	
SNC	Recycling	Apartment	A&D PROTOCOL TRANS., INC	681	CEDAR ST		4.16	0	-4.16	-0.96	Active	Stopped	12/12/2011	04/30/2012
SNC	Recycling	Commercial	CAREY REALTY	1580	LAUREL ST		1.39	5.72	4.33	1	Active	Active	01/17/2012	
SNC	Recycling	Apartment	WEST GROVE HOLDINGS LLC	335	TORINO DR		4.16	6.24	2.08	0.48	Active	Active	03/15/2012	
SNC	Recycling	Apartment	BURLINGAME PROPERTY MGMT	681	CEDAR ST		0	4.16	4.16	0.96		Active	05/01/2012	

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MAY 2012

Franchise	Commodity	Account Type	Name	House #	Street Name	Apt #	Prev Month Volume	Current Month Volume	Monthly Net Change	Weekly Volume Change	Customer Status Last Month	Customer Status Current Month	Customer Start Date	Customer End Date
SNC	Recycling	Commercial	APPLEWOOD PIZZA	560	EL CAMINO REAL		12.47	17.32	4.85	1.12	New	Active	04/23/2012	
SNC	Recycling	Commercial	DECORATORS ENTERPRISES	80	GLENN WAY	14	0	0.69	0.69	0.16		Active	05/01/2012	
SNC	Recycling	Commercial	RON WALKER	1065	AMERICAN ST		0	1.39	1.39	0.32		Active	05/01/2012	
SNC	Recycling	Commercial	BANK OF AMERICA #CA5-153	760	LAUREL ST		0	2.08	2.08	0.48		Active	05/01/2012	
SNC	Recycling	Commercial	SPARDARELLA,ROBERT	100	GLENN WAY	7	0	4.16	4.16	0.96		New	05/08/2012	
SNC	Recycling	Commercial	ENGLISH ROSE	663	LAUREL ST		0	10.05	10.05	2.32		New	05/03/2012	
SNC	Recycling	Commercial	PLANT PARENTHOOD	80	GLENN WAY	6	0	4.16	4.16	0.96		New	05/08/2012	
SNC	Recycling	Commercial	BAKLAVA RESTAURANT	680	LAUREL ST		0	2.77	2.77	0.64		New	05/15/2012	
SNC	Recycling	Commercial	PENINSULA CARTPET LLC	695	INDUSTRIAL RD		0	38.8	38.8	8.96		New	05/10/2012	
			Recycling Total							7.72				
WBS	Garbage	Commercial	ALCHEMY	3543	ALAMEDA DE LAS PULC		2.08	1.39	-0.69	-0.16	Active	Active	06/14/2001	
WBS	Garbage	Commercial	LADERA RECREATION DISTRICT	150	ANDETA WAY		0	38.97	38.97	9	Active	Active	07/01/2002	
WBS	Garbage	Apartment	ALEX ABELA PROP MGMT	3536	ALAMEDA DE LAS PULC		17.32	25.98	8.66	2	Active	Active	01/23/2012	
			Garbage Total							10.84				
			Grand Total							251.66				



STAFF UPDATE

To: SBWMA Board Members
From: Recycling Staff
Date: June 28, 2012 Board of Director's Meeting
Subject: Recycling and Outreach Programs Update

Recommendation

This is an informational report and no action is necessary.

Residential Survey

The customer satisfaction telephone survey of single-family residents throughout the service area, conducted by Godbe Research on behalf of RethinkWaste, was completed in early May. A presentation on the survey results was made at the May 24, 2012 Board of Directors' meeting and the Elected Officials Briefing that same afternoon. Staff has forwarded Member Agency specific topline reports of the survey to each Board member. Those Member Agencies interested in having Godbe conduct a presentation at their City Council or Board meeting can send an email to RethinkWaste Staff Monica Devincenzi with the request. Board members are asked to include two to three dates in the request for scheduling purposes. To date, presentations have been scheduled for the cities of San Carlos (July 9) and Belmont (August 14.)

2012 Public Education and Outreach Update

A commercial bill insert addressing the mandatory commercial recycling requirements of Assembly Bill (AB) 341 was sent in Recology's invoices at the end of May to all commercial customers. Extra copies of the insert will be available at the June 28th Board meeting. Staff encourages Member Agencies to include the insert on their permit counters or other appropriate area. In addition, the RethinkWaste website has been updated to include information on AB 341.

Community Activities

RethinkWaste staff often participates in community events and activities, or as presenters/speakers for various organizations, groups and customers in the service area on programs and services. Most recently, Kevin McCarthy presented at the Oregon Recyclers Association's Sustainable Oregon 2012 conference on June 8, 2012 on the collection and facilities operations procurement process, and the master plan. The annual conference features both public and private speakers and attendees from throughout the country, and provides a great forum to discuss the latest in industry news, issues and legislation.

WM Curbside Door-to-Door HHW Collection Program

The following nine Member Agencies are now participating in the program: Belmont, East Palo Alto, Foster City, Hillsborough, Menlo Park, San Carlos, San Mateo, San Mateo County, and West Bay Sanitary District. San Mateo County is the ninth Member Agency to roll out the program which commenced for their residents beginning on May 1, 2012. Interest in the program has been strong and the company has made approximately 7,976 collections since the program started in mid-May 2010 through May 2012. Approximately 304,504 pounds of HHW material,

238,389 pounds of Universal Waste and 120,613 pounds of E-Scrap has been collected since the start of the program. We encourage additional Member Agencies to offer the program as it provides a more convenient and cost-effective option to properly recycle and dispose of a wide variety of materials (such as common HHW) than is currently available through the County's drop-off program at Tower Road.

Household Battery and Cell Phone Curbside Recycling Collection Program

The monthly average of batteries and cell phones collected through the curbside recycling program during 2011 was 3,945 pounds. A total of 53,000 pounds was collected during 2010, which is slightly less than the 57,000 pounds collected in 2009. While early participation in CartSmart program resulted in an increase of household battery and cell phone collection, it appears this increase has now leveled off as the full year result (i.e., 47,334 pounds) is below that achieved in 2010. It is anticipated that this trend will continue as a similar year over year reduction will likely be experienced. The total amount of batteries and cell phones collected in May 2012 was 3,840 pounds.

Shoreway Education Center School Groups and Public Tours Update

Public tours on Open House Days (every third Thursday of the month) and summer tour groups will continue to be scheduled during the summer months while schools are on break. Staff will also continue to schedule tours for the next school year in fall. The Tour Program continues to be promoted via various channels, (emails, press release, flyers, website, social media, environmental education platforms, etc.). Staff will work on developing on-line registration for tours and revamping the Tours' webpage.

Staff will also be giving tours to municipal and environmental groups such as the San Francisco Department of the Environment staff, City of Sunnyvale's SMaRT Station recycling staff, Northern California Recycling Association (NCRA) members and many more. Staff has received very positive feedback about the education tour program, which gives the community an opportunity to learn first-hand what happens to their recyclables, plant materials, food scraps and garbage at a working materials recovery facility (MRF) and transfer station. In addition, students and the community are given an opportunity to learn and practice the 4Rs (reduce, reuse, recycle, and rot/composting), resource conservation and be empowered to conserve resources in their lives, at school and residences.

The table below shows the tours that have been conducted and those scheduled for June 2012.

<u>Date</u>	<u>School/Group</u>	<u>Jurisdiction</u>	<u>Grade/Group</u>	<u>Total # of Participants</u>
June 4	Horall Elementary	San Mateo	5 th	36
June 4	Phillips Brooks School	Menlo Park	3 rd	40
June 5	Horall Elementary	San Mateo	5 th	36
June 6	Home School Group	Peninsula	K-6 th	43
June 7	Horall Elementary	San Mateo	5 th	36
June 11	Cub Scouts	Belmont	1 st -5 th	35
June 11	Abott Middle School	San Mateo	6 th -8 th	27
June 12	Fiesta Gardens International	San Mateo	3 rd	34
June 13	Fiesta Gardens International	San Mateo	3 rd	34
June 14	Fiesta Gardens International	San Mateo	3 rd	34
June 18	Gifted and Talented Education (GATE)	San Mateo	4 th -5 th	40

June 19	Gifted and Talented Education (GATE)	San Mateo	4 th -5 th	40
June 20	SmaRtStation	Sunnyvale	Adults	10
June 21*	Open House Day	Various	Adults	36
June 25	Open House Day	Various	Adults	59
June 26	Gateway Community School	San Mateo	9 th -12 th	30
Total Participants				564**

*Thursday, June 21st, is the Monthly Public Open House Day. The number of participants is based on only those that have made a reservation for the tour on the Public Open House Day. While reservations are recommended, they are not required.

**Includes estimated numbers for those scheduled tours that have not been conducted by the date this report is issued.

Photos of tour participants at Shoreway Environmental Center.



Tour availability

Tours are offered Monday-Wednesday from 9:30am – 11:30am, 12:30pm - 2:30pm, and Thursday 9:30am – 11:30am. Every third Thursday of the month is a designated Public Open House Day for the general public from 9:30am – 12:00pm.

Shoreway Environmental Education Video

RethinkWaste's "Where Your Stuff Goes: From Curbside to Shoreway Environmental Center and Beyond" was debuted at the May 24th Elected Officials Briefing. The environmental educational video shows the full spectrum of what happens to the various materials in the CartSMART carts once they are picked up at the curb, delivered to Shoreway and then transferred to their ultimate destinations for recycling, processing or disposal. The video has been posted on the RethinkWaste website, and YouTube and Facebook pages. It is being used as part of the tours program, and in other outreach and education efforts.

RethinkWaste Website and Social Media

The RethinkWaste website continues to be updated with information on the CartSMART residential collection and new BizSMART commercial collection services, and the Shoreway Environmental Center. The current site averaged approximately 570 visits per week since the last Board meeting, of which over 71% were new visits. The most commonly visited sections of the site during this period continued to be "Beyond the Cart," "Shoreway Services" and "Shoreway Location" sections.

Plans are underway to revamp the website to make it more user-friendly and interactive based on feedback from customers, Board Members and the Public Education Subcommittee. Nine proposals were received to a Request

for Proposals (RFP) for website redesign by the May 31, 2012 due date, of which eight were deemed responsive. The ninth proposal was received after the deadline and, as such, deemed non-responsive. The Pub Ed Subcommittee, comprised of Brian Moura (San Carlos), Laura Galli (Foster City), Lillian Clark (RecycleWorks/San Mateo County), Roxanne Murray (San Mateo) and RethinkWaste Staff Cathy Hidalgo and Monica Devincenzi evaluated the proposals and interviewed the firms. A decision is still pending on a recommended firm to work with. Staff will continue to work with the Pub Ed Subcommittee on the redesign and seek some additional feedback from the Board. Staff anticipates the new website going live this fall.

RethinkWaste also continues to use its Facebook and Twitter pages to promote program information and new services. To date, the Facebook page has 254 “fans,” and the Twitter page has 88 followers, an increase since the May 24, 2012 Staff Update. Staff will continue to work on strategies to drive more people to the pages. Our Facebook page can be found at www.facebook.com/rethinkwaste, and the Twitter page is located at www.twitter.com/rethinkwaste.

Business Awards Program

Winners of the BizSMART@Work 2012 Awards were recognized at a luncheon held on June 22nd at the Shoreway Environmental Center. Assemblymember Jerry Hill, D-San Mateo, presented the awards to the recipients. The winners for the 2012 Awards are:

<u>Recycling Category Winners</u>	<u>Type</u>	<u>Award Level</u>
Chesapeake Point, San Mateo	Medium Sized Multi-Family Dwelling	Gold
MB Garage Inc., San Mateo	Services	Gold
PAL Market, East Palo Alto	Grocer	Gold
San Mateo Peninsula Regent, San Mateo	Large Sized Multi-Family Dwelling	Gold

<u>Composting Category Winners</u>	<u>Type</u>	<u>Award Level</u>
EFI, Foster City	Large Commercial Office	Gold
Sisters of Mercy, Burlingame	Services	Silver

<u>Recycling & Composting Category Winners</u>	<u>Type</u>	<u>Award Level</u>
99 Ranch Market, Foster City	Grocer	Gold
Bianchini’s Market, San Carlos	Grocer	Silver
Empire Lumber, Belmont	Retail	Silver
Gilead Sciences, Foster City	Large Commercial Office	Gold
Lakeview Montessori, Foster City	Service/Small School	Silver
Merry Moppet School, Belmont	Service/Large School	Gold
SilverSpring Networks, Redwood City	Large Commercial Office	Gold
St. Anthony’s Padua Dining Room, North Fair Oaks	Services/Dining Hall	Gold
St. Bedes Episcopal, Menlo Park	Services/Medium School	Gold
Woodlake Association, San Mateo	Large Multi-Family Dwelling	Gold

In addition, Gilead Sciences of Foster City is the Rethinker’s Choice Award winner by garnering the most votes from the public.

The winners received plaques made of recycled glass, commendations from Assemblymember Hill, and decals identifying them as winners to display on the windows of their places of business.

The nomination period for the RethinkWaste BizSMART@Work 2012 Awards program took place in April and early May. Staff received applications from 29 businesses and five multi-family complexes. The program was created in partnership with Recology to recognize businesses and multi-family complexes in the RethinkWaste service area for their efforts in reducing waste in 2011 through the BizSMART Recycle, Compost and Garbage collection services. The awards program will be held annually.

rethinker Newsletter

The summer issue of the *rethinker* is in production and focuses on the most frequently asked questions from customers and multi-family programs and services. It will be sent to residents in June.

Following the release of an issue of the *rethinker* newsletter, there is always a notable increase in activity on the RethinkWaste website and Facebook and Twitter pages. Staff will continue driving residents to go paperless with the newsletter.

Community Outreach Events

Community Outreach Events (Compost Giveaway, E-Scrap/Shredding events, Recology's Bring Your Own Bucket giveaway of compost and the Confidential Document Destruction Service Event) are still taking place and are posted on the RethinkWaste website. Agencies are encouraged to contact staff to schedule additional events.

Approved Operating Agreement Amendments or Recommended Recology Franchise Agreement Administrative Changes

Staff is requesting that Member Agencies keep us apprised if any administrative changes have been made.

<u>Agreement</u>	<u>Board Approval</u>	<u>Staff Recommendation</u>	<u>Description</u>
Operations Agreement	October 28, 2010	N/A	Amendment No. 1. Is now effective as eight Member Agencies have approved the Amendments. Approved by: Belmont, Foster City, Menlo Park, Redwood City, San Carlos, City of San Mateo, San Mateo County, and West Bay Sanitary District.
Franchise Agreement(s)	N/A	Via email on October 20, 2010	Requested Member Agencies send letter accepting interest waiver offer from Recology on potential 2011 revenue requirement shortfall if rates approved after January 1 but before March 1, 2011. Approved by: Atherton, Foster City, Redwood City, City of San Mateo, San Mateo County, and West Bay Sanitary District.
Franchise Agreement(s)	N/A	Via email on December 9, 2010	Overage "bags" change to "tags"; SBWMA relief from purchasing battery/cell-phone bags; On-call bulky item collection temporary schedule for January 2011. Approved by: Foster City.
Franchise Agreement(s)	N/A	Via email on December 13, 2010	Member Agency self haul remittance of payments to SBWMA by Recology. Approved by: Burlingame, Foster City, and Redwood City.
Franchise Agreement(s)	N/A	Via email on June 3, 2011	Six Member Agencies (i.e., Belmont, Burlingame, Foster City, Menlo Park, Redwood City, San Carlos and City of San Mateo) are requested to allow Recology to continue using used collection vehicles through September 30, 2011. Approved by Foster City.
Franchise Agreements	N/A	Via email on December 2, 2011	All Member Agencies were requested by Recology to modify the Bulky Item Collection service schedule. While customers can sign up for this service anytime, this change provides the company relief from providing the service from January 1-22, 2012 in lieu of December 1, 2011-January 2, 2012. The company has assured staff that all customers on the wait list will receive the service within the contractually specified two weeks commencing on January 23, 2012. Approved by Foster City, Menlo Park, City of San Mateo, San Mateo County, and West Bay Sanitary District.



STAFF UPDATE

To: SBWMA Board Members
From: Hilary Gans, Facility Operations Contracts Manager
Date: June 28, 2012 Board of Director's Meeting
Subject: Shoreway Construction Update

Construction Update

This project update summarizes the status of the construction of the Shoreway Master Plan Phase II improvements which include the construction of new Materials Recovery Facility (MRF) building, modifications to the Transfer Station (TS), and various site work; and Phase III improvements which are comprised solely of the purchase and installation of the single stream processing equipment. This report includes a discussion of completed and upcoming construction activities (both master plan and non-master plan related), updates to the construction schedule, and a summary of the project budget.

Financial Update

On July 23, 2009 the Board approved the sale of Bonds for the Shoreway Master Plan Project in a total dollar amount of \$56.5 million of which \$46.97 million was dedicated to actual physical improvements. Through the end of May 2012, **\$45,346,600** has been spent, leaving a fund balance of **\$1,625,300** (see SEC Master Plan Budget table on page 3 of this report for detail).

At this time, it is forecasted that there are sufficient funds to cover the remaining project expenditures through the completion of the Master Plan project without tapping the transfer station bid deduct funds of \$515,000 or the projected remaining unallocated project contingency of \$211,400.

Issues of Note

- No issues to note.

Building and Equipment Project 2012

The following construction activities occurred since the last update report:

MRF and Transfer Station Buildings

- Installation of TS tunnel water pumping system
- Installation of TS traffic and material bunkers
- Transfer station roof vent installed
- Installation of electrical, water and air supply to TS maintenance shop

Site, Other Buildings and Projects

- Stenciling of overhead traffic signage at entrance
- Ongoing touch-up painting at entire site (non-master plan)
- Completion of barrier installation in rear of transfer station (non-master plan)
- Parking barriers installed in Recology parking area (non-master plan)

The following construction activities are expected to occur during the next reporting period:

MRF and Transfer Station Buildings

- Pressure wash interior of old transfer station (non-master plan)
- TS floor resurfacing contract work completed (non-master plan)
- TS rollup door assessment and repair

Site, Other Buildings and Projects

- Reconfigure entry gate at public tours entry
- Recology shop compressor replacement (non-master plan)
- Recology shop roof replacement (non-master plan)
- Paving repairs at transfer station exterior (non-master plan)
- Repair to overhead sign damaged by SBR truck (non-master plan)

Master Plan Project Expenditures Summary

■ Construction Management Budget (Covello)

Covello's construction oversight and onsite staff was completed in December 2011. The company continues to a low level of support related to permit approval, construction documentation preparation. Expenditure for Covello total \$4,241 for the month of May.

■ Design Support Services (JRMA)

The Master Plan design support services contract with JRMA is closed except for the project LEED commissioning. The LEED Commissioning is a standalone scope of work with in JRMA's design support services contract. JRMA has finalized and submitted the LEED application and the USGBC has indicated that they are reviewing the application. Expenditure for JRMA totals \$0 for the month May.

■ Building and Equipment Projects 2012

There were payments to contractors in the month of April totaling \$0. Total anticipated cost for remaining master plan projects total \$580,958 and will be drawn from the Soft Costs and CM & Other budget lines.

SHOREWAY ENVIRONMENTAL CENTER MASTER PLAN BUDGET						
THROUGH MAY 2012		(000's)				
	Vendor	Original Project Budget Amount	Allocated Contingency	Revised Project Total	Spent Amount	Remaining Amount
PROJECT COST SUMMARY						
Preliminary Costs						
Planning, Design & Engineering	Various	2,404.0	28.5	2,432.5	(2,418.0)	14.5
Bond Issuance Costs		90.5	(7.4)	83.1	(83.1)	0.0
Phase I						
Construction	Rodan	2,405.0	31.3	2,436.3	(2,436.3)	0.0
Construction Management	Covello	444.3	15.9	460.2	(460.2)	0.0
Phase II						
Construction	Amoroso	16,209.0	-	16,209.0	(16,209.0)	0.0
Construction Contingency (10%)	Amoroso		3,053.9	3,053.9	(3,053.3)	0.6
Permit, CM, & Design Support Services	Covello/JRMA	2,259.0	714.0	2,973.0	(2,753.1)	219.9
Construction Soft Costs	Various	786.7	6.0	792.7	(526.1)	266.6
Phase III						
Equipment Installation	BHS	2,432.4	30.0	2,462.4	(2,462.4)	0.0
Contingency (10%)	BHS		246.2	246.2		246.2
Camera System, elec.		85.0	-	85.0	(25.9)	59.1
Supplemental Fire Suppression		75.0	-	75.0	(69.8)	5.2
Equipment	BHS	14,273.2	81.2	14,354.4	(14,305.2)	49.2
Contingency	BHS		492.8	492.8	(335.4)	157.4
Construction Management	Various	95.0	(6.0)	89.0	(6.0)	83.0
Building and Equipment Projects 2012					(202.8)	
Project Total		41,559.1	4,686.4	46,245.5	(45,346.6)	898.87
Other Project Dollars						
Unallocated Contingency (Balance of Funds)		4,684.8		4,684.8	(4,473.4)	211.4
Transfer Station Public Area (SJA Bid Deduction)		728.0		728.0	(213.0)	515.0
Project Subtotal		46,971.9				1,625.3



STAFF UPDATE

To: SBWMA Board Members
From: Kevin McCarthy, Executive Director
Marshall Moran, Finance Manager
Date: June 28, 2012 Board of Directors Meeting
Subject: Update on 2012/2013 Franchise Rate Setting Process

Recommendation

This is an informational report and no action is necessary other than the various requested future responses below.

Analysis

This staff report has been provided monthly to the Board commencing with the November 17, 2011 Board meeting. The purpose of this staff update report is to keep the Board informed on the timing, schedule of events and issues affecting Member Agencies during the 2013 Compensation Application review (performed in 2012) and the Recommended Rate Adjustment process for the upcoming 2013 Rate Year (i.e., establishing rates for January 1-December 31, 2013). The goal is to provide and update pertinent information for Member Agencies to effectively plan for and manage communications regarding the next year's compensation application and rate setting process.

Attached is the draft 2012 (for calendar year 2013 rates) Rate Approval Schedule (**Attachment A**).

New Issues Affecting 2013 Compensation Adjustment include:

- Service Level Adjustments. Per the Member Agency Franchise Agreements with Recology, the company will include in its 2013 Compensation Application the second and **final** service level cost adjustment to account for changes in accounts for residential service, lifts for commercial service, and pulls for roll-off service that have occurred since the first adjustment that was made in 2010 to the company's cost proposal submitted in 2008. It is important to note that the 2008 cost proposal which was used as the basis for establishing 2011 rates relied on customer service level data provided by Allied Waste/Republic Services. Preliminary service level adjustment figures have been prepared by Recology and are under review by staff; further details were provided in the April 26, 2012 staff report for agenda item 4B.
- Recology Annual Revenue Reconciliation for 2011. Recology submitted a Revenue Reconciliation Application to the SBWMA on March 30, 2012 which compares the approved compensation owed to Recology for 2011 with the actual net compensation retained by Recology after paying for Pass-Through costs for disposal at Shoreway and Agency fees (e.g., Franchise Fees) paid to each Member Agency. Each Agency will have a surplus or shortfall which will be added to or subtracted from the 2013 Revenue Requirement; this surplus or shortfall can not be carried forward to 2014 rates. This application is under

review by HF&H as part of the Financial Systems Audit project and the results will be presented at the June Board meeting.

- Service to Agency Facilities for 2012. The allocation of the cost to provide service to each Member Agency's facilities will be adjusted retroactively for 2012 based on final statistics from Recology. The initial allocation for 2012 was based on projections in lieu of the actual operating statistics. In September 2011, SBWMA staff recommended and the Board approved using a temporary allocation until the company returned with actual statistics in 2012 as directed by the Board. Recology included a revised allocation for 2012 based on actual operating statistics compiled in January and February 2012. This revised allocation was included with the company's Revenue Reconciliation Report submitted on March 30, 2012.
- Performance Incentive/Disincentive Payments. The Franchise Agreement(s) with Recology prescribe that payments related to performance incentives/disincentives will be calculated in the company's Annual Report submitted in mid-February and then included in their Compensation Application due on July 1 each year (with the exception of Contamination related disincentive payments which are calculated quarterly and paid directly to SBWMA). Therefore, both incentive payments due to Recology and disincentive payments (with the exception of Contamination related disincentives) due to Member Agencies shall be included in the Annual Compensation Application. Recology has provided preliminary figures for such payments which are still under review by staff.

Schedule of Rate Review Activities

March 2012

- SBWMA sent a letter to the Board requesting feedback on how to improve the annual rate setting process. Staff received comments from Foster City and Hillsborough only.
- Recology submitted the first Revenue Reconciliation Application on March 30, 2012 (and annually thereafter).
- SBWMA awarded a contract to audit the financial data provided by SBR and Recology for 2011 to ensure this data is accurate. This contract was awarded to HFH on March 22nd and work is underway.

April 2012

- Staff presentation at April 26th Board Meeting to discuss rate setting process.

May 2012

- May 24 - Elected official briefing on rate setting process, rate issues and results of customer satisfaction survey.

June 2012

- SBWMA issued a letter to the Board requesting feedback from all agencies on issues affecting 2012 rate adjustments (e.g., changes to Agency fees, revenue and tonnage projections). Response requested by July 1.
- SBWMA to issue report summary on the Recology 2011 Revenue Reconciliation Application.

July 2012

- July 1 - Compensation Applications due from Recology and SBR for 2013 compensation adjustment.

- July 1 - Response from Member Agencies to SBWMA on issues affecting 2013 rate adjustments (e.g., changes in agency fees, revenue and tonnage projections).
- July 1-15 – SBWMA to provide Recology Compensation Application to all Member Agencies and commence a process to include Member Agency feedback. **The Member Agency feedback will be needed by August 1.**
- July 19 – BOD Staff reports/issues to be discussed at July 26th Board meeting:
 - Estimated residential revenue changes due to cart migration by Member Agency with an update on cart migration since July 2011;
 - SBWMA to issue a report on projected 2012 revenue (based on six months of actual) compared to the base revenue projection in the 2012 rate projections.
 - Agencies with a projected revenue shortfall are encouraged to review their residential rate structure for deficiencies (i.e., rates don't cover costs) – especially in the small cart (20 and 32-gallon) rates.

August 2012

- August 1 - Member Agency feedback due on 2013 Recology Compensation Application.
- August 8 - Feedback from agencies on what to include in 2013 collection rate adjustment for current and future cart migration (agencies may decline to include an estimate for future cart migration).

September 2012

- September 1 - Preliminary report issued by SBWMA on Recology's Rate Application for 2013 compensation adjustment.
- September 1 - Preliminary report issued by SBWMA on SBR's Rate Application for 2013 compensation adjustment.
- September 11 - Comments due back from Member Agencies on preliminary Rate Reports for Recology and SBR.
- September 20 - Final Rate Report issued for Recology's Rate Application for 2013 compensation adjustment (for consideration at September 27, 2012 Board meeting).
- September 20 - Final Rate Report issued for SBR's Rate Application for 2013 compensation adjustment (for consideration at September 27, 2012 Board meeting).
- September 20 - Consolidated Rate Report issued with recommended total collection rate adjustments for 2013 (including Recology compensation, disposal expense at Shoreway, agency fees, and agency directed cart migration impact for 2013).
- September 27 – Board consideration and approval of SBR 2013 Compensation Application.
- September 27 – Board consideration and approval of Recology 2013 Compensation Application.
- September 27 – Board consideration and approval of SBWMA Consolidated Rate Report.

September 27 – December 31, 2012

- Member Agencies notice and approve final 2013 solid waste rates

November 2012

- Report to Board on Recommended January 1, 2013 Shoreway tip fee adjustment including Bond proforma update for 2013 SBWMA financial projection with assumed tip fee and reserve balances.

Attachment:

Attachment A – Draft 2013 Rate Approval Schedule



DRAFT

2013 Rate Approval Schedule

Member Agency Rate Setting Process

The 2013 Recology Compensation Application is due to the SBWMA on July 1, 2012 per the deadline prescribed in the Member Agency Franchise Agreement(s). On September 1, 2012 (also per the Franchise Agreements), the SBWMA will issue its Report on Recology's Compensation Application. The Member Agencies then have 10 days to provide comments on the SBWMA's Report. The comments received will be incorporated in the 2013 SBWMA Consolidated Rate Report that will become binding upon the Board's approval at the September Board meeting. The overarching implications of this are that the rate increases put forth in the SBWMA Rate Report will be the minimum rate increases each Member Agency is obligated to adopt or face interest penalties for amounts owed to Recology.

September 27, 2012 BOD Meeting

- Recology and SBR Compensation Applications Approved
- Consolidated Rate Report Approved

Member Agency Residential Billing Schedule

Group A: October-November-December (Billed September 30, 2012; December 31, 2012)

- Menlo Park
- Redwood City (Not applicable to Residential, Redwood City does its own billing.)
- San Mateo
- West Bay Sanitary District

Group B: November-December-January (Billed October 31, 2012; January 31, 2013)

- Atherton
- Burlingame
- San Carlos

Group C: December-January-February (Billed November 30, 2012; February 28, 2013)

- East Palo Alto (Not applicable to Residential.)

DRAFT



- Foster City
- Hillsborough
- County of San Mateo

Prop 218 Public Notice Implications

Prop 218 requires an agency to provide 45 days public notice directly to all account holders prior to authorizing a rate increase. If more than 50% of all account holders file a protest letter within the 45 day public comment period, the agency cannot adopt the proposed rate increase.

Bill Insert Considerations

Recology typically requires that a bill insert is prepared and ready for insertion with the bills a minimum of two weeks prior to the scheduled bill issuance date. However, the company may reduce this deadline to 5 business days for special circumstances, such as a Prop 218 Notice. The company has detailed guidelines regarding the specifications for bill inserts and will share these upon request. Agencies issuing a Prop 218 Notice via Recology’s bills will need to **pay directly for the costs** associated with production and printing but will save on mailing expenses since Recology can include the insert with its bills at no additional cost.

Direct Mail Considerations

Member Agencies sending the Prop 218 Notice via direct mail will need to **pay directly for the costs** associated with production, printing and mailing. Agencies sending a direct mail piece typically include these costs in their rates. Sending the Prop 218 Notice via direct mail provides the Agency with total control and flexibility regarding production and mailing of the notice.

Bill Insert vs. Direct Mail:

Group A

These agencies may be able to prepare and print a bill insert in time for inclusion with the September 30, 2012 mailing. Therefore these agencies will need to produce a direct mail piece in order to close the Prop 218 public hearing process and adopt rates prior to January 1, 2013.

Proposed Schedule:

September 27, 2012..... SBWMA BOD Approves Recology and SBR Compensation.
 October 1-15 Governing body or agency staff approves issuance of the Prop 218 notice.
 October 16-31 Prop 218 Notice printed and issued via direct mail

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- November 1-15 Governing body closes the Prop 218 public notice period and adopts 2012 rates effective January 1, 2013.
- December 31..... First Recology bill issued with new 2013 rates.

Group B

These agencies will likely be able to prepare and print a bill insert in time for inclusion with the October 31, 2012 mailing. However, since the Prop 218 process will not close for 45 days after issuance of the Prop 218 rate increase notice, these agencies will have to bring the results of the Prop 218 notice before their governing body between December 16 and 31, 2012. Otherwise, these agencies will need to produce a direct mail piece in order to close the Prop 218 public hearing process prior to January 1, 2013.

Proposed Schedule:

- September 27, 2012..... SBWMA BOD Approves Recology and SBR Compensation
- October 1 – October 15..... Governing body or agency staff approves issuance of the Prop 218 notice.
- October 31 Prop 218 Notice included with Recology bills
- December 15-31 Governing body closes the Prop 218 public notice period and adopts 2013 rates.
- January 31, 2013 First Recology bill issued with new 2013 rates including a retroactive rate adjustment for January.

Group C

While these agencies will have ample time to prepare and print a bill insert in time for inclusion with the November 30, 2012 mailing, this is moot since the 45 day Prop 218 notification period will not close until after January 1, 2013 (i.e., on January 14, 2013). Therefore these agencies will be required to produce a direct mail piece in order to close the Prop 218 public hearing process prior to January 1, 2013.

Proposed Schedule:

- September 27, 2012..... SBWMA BOD Approves Recology and SBR Compensation
- October 1-15 Governing body or agency staff approves issuance of the Prop 218 notice.
- October 16-31 Prop 218 Notice printed and issued via direct mail
- December 1-15 Governing body closes the Prop 218 public notice period and adopts 2013 rates.
- February 28, 2013..... First Recology bill issued with new 2013 rates including a retroactive rate adjustment for January and February.

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JULY – NOVEMBER 2012 BOARD AGENDA ITEMS (SUBJECT TO CHANGE)

July 26, 2012 (MEETING AT SHOREWAY)

- Consideration of Modifications to Unrestricted Cash Reserve Policy
- Review of Cart Migration Data for Member Agencies and Rates vs. Costs Analysis
- Update on Issues Potentially Affecting 2013 Compensation for Recology San Mateo County and South Bay Recycling
- Discussion on Potential Amendments to the Uniform Franchise Agreement for Collection Services

September 27, 2012

- Resolution Approving 2013 South Bay Recycling Compensation Application
- Resolution Approving 2013 Recology San Mateo County Compensation Application
- Presentation on Consolidated 2013 Rate Report
- Approval of Quarterly Investment Report as of 6/30/12

October 25, 2012

- Results of 2012 Third Quarter Recology Franchise Agreement(s) Quarterly Contamination Measurement for Loads of Recyclable Materials, Organic Materials and Plant Materials

November 15, 2012

- Approval of Quarterly Investment Report as of 9/30/12
- Approval of 2013 Board Meeting Calendar
- Consideration of Shoreway Facility Tipping Fee Adjustments Effective 1/1/13