ANNUAL REPORT TO THE SBWMA FOR YEAR 2014

Submitted February 14, 2015
February 14, 2015

Kevin McCarthy
Executive Director
SBWMA/RethinkWaste
610 Elm Street, Suite 202
San Carlos, CA 94070

Dear Mr. McCarthy:

Enclosed is a copy of the Recology Annual 2014 report to the SBWMA. Recology will send electronic copies to each jurisdiction.

In accordance with the requirements of Section 9.04 B of the Agreement, the undersigned hereby certifies, under penalty of perjury, that the report submitted herewith is true and correct to the best knowledge of the undersigned after reasonable inquiry.

If you should have any questions or require additional information, please call me at (650) 598-8243.

Sincerely,

Mario Puccinelli
Group Manager

cc: Cliff Feldman
    Marshall Moran
RECOLOGY SAN MATEO COUNTY

ANNUAL REPORT

TO THE

SBWMA

For

Year 2014

Submitted

February 14, 2015
# ANNUAL 2014 REPORT

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ANNUAL 2014 REPORT

DEFINITIONS OF WASTE TYPES INCLUDED ON THE TONNAGE SUMMARY REPORT

Commercial Solid Waste – Franchised solid waste collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Commercial Recycling – Franchised recyclable materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. This includes construction and demolition debris collected from agency facilities. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Commercial Organics – Franchised organic materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Solid Waste – Franchised solid waste collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Recycling – Franchised recyclable materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Organics – Franchised organic materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.
Roll-Off Solid Waste – Franchised solid waste collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Recycling – Franchised recyclable materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. This includes construction and demolition debris. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Organics – Franchised organic materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Solid Waste – Franchised solid waste collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Recycling – Franchised recyclable materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Organics – Franchised organic materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Tonnage Allocations – System tonnage allocations are updated on a quarterly basis for usual and customary service changes, and for substantive route changes when they occur.

Bulkly item collection tonnage is allocated based on the number of collection events for solid waste and on the basis of the number of items collected for recyclables. The allocation methodology is applied consistently each month.
# ANNUAL 2014 REPORT SUMMARY

<table>
<thead>
<tr>
<th>Quarter</th>
<th>1st Quarter</th>
<th>2nd Quarter</th>
<th>3rd Quarter</th>
<th>4th Quarter</th>
<th>2014 Year End</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Commercial Tonnage Collected</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Solid Waste</td>
<td>20,525.64</td>
<td>20,671.55</td>
<td>21,338.58</td>
<td>22,140.66</td>
<td>84,676.43</td>
</tr>
<tr>
<td>Recyclables</td>
<td>5,633.91</td>
<td>5,624.40</td>
<td>5,954.32</td>
<td>6,048.71</td>
<td>23,261.34</td>
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<tr>
<td>Organics</td>
<td>4,983.75</td>
<td>4,915.60</td>
<td>5,297.75</td>
<td>6,005.24</td>
<td>21,202.34</td>
</tr>
<tr>
<td><strong>Multi-Family Tonnage Collected</strong></td>
<td></td>
<td></td>
<td></td>
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</tr>
<tr>
<td>Solid Waste</td>
<td>8,271.60</td>
<td>8,362.08</td>
<td>8,556.91</td>
<td>8,686.00</td>
<td>33,876.59</td>
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<tr>
<td>Recyclables</td>
<td>1,942.38</td>
<td>1,937.76</td>
<td>1,978.17</td>
<td>2,134.29</td>
<td>7,992.60</td>
</tr>
<tr>
<td>Organics</td>
<td>213.10</td>
<td>222.66</td>
<td>225.05</td>
<td>233.49</td>
<td>894.30</td>
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<tr>
<td><strong>Residential Tonnage Collected</strong></td>
<td></td>
<td></td>
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<tr>
<td>Solid Waste</td>
<td>14,109.14</td>
<td>14,359.99</td>
<td>14,847.46</td>
<td>15,236.48</td>
<td>58,553.07</td>
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<tr>
<td>Recyclables</td>
<td>10,135.68</td>
<td>10,012.78</td>
<td>10,028.61</td>
<td>11,202.80</td>
<td>41,379.87</td>
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<tr>
<td>Organics</td>
<td>17,104.97</td>
<td>18,771.35</td>
<td>17,726.72</td>
<td>21,169.69</td>
<td>74,772.73</td>
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<tr>
<td><strong>Diversion Rates</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Commercial</td>
<td>30.73%</td>
<td>30.43%</td>
<td>31.04%</td>
<td>31.87%</td>
<td>31.04%</td>
</tr>
<tr>
<td>Multi-Family</td>
<td>20.67%</td>
<td>20.53%</td>
<td>20.48%</td>
<td>21.42%</td>
<td>20.78%</td>
</tr>
<tr>
<td>Residential</td>
<td>65.88%</td>
<td>66.72%</td>
<td>65.15%</td>
<td>68.00%</td>
<td>66.48%</td>
</tr>
<tr>
<td>Overall</td>
<td>48.26%</td>
<td>48.88%</td>
<td>47.95%</td>
<td>50.39%</td>
<td>48.90%</td>
</tr>
</tbody>
</table>

| Inquires, Service Requests & Complaints | 13,390 | 16,220 | 16,089 | 18,013 | 63,712 |
| Calls Received | 35,211 | 37,426 | 39,033 | 39,837 | 151,507 |
| Assessments | 251 | 217 | 248 | 76 | 792 |
| Quality Assurance | 627 | 645 | 612 | 575 | 2,459 |
### Recology San Mateo County

#### Tonnage Report

**Rate Year 2014**

**Summary**

#### RECOLOGY ANNUAL REPORT 2014

<table>
<thead>
<tr>
<th>MEMBER AGENCY</th>
<th>Tons Collected</th>
<th>Tons Collected</th>
<th>Tons Collected</th>
<th>Tons Collected</th>
<th>Tons Collected</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>ATHERTON</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Commercial</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Commercial Solid Waste</td>
<td>110.78</td>
<td>104.10</td>
<td>114.26</td>
<td>121.94</td>
<td>451.08</td>
</tr>
<tr>
<td>Commercial Recycling</td>
<td>41.67</td>
<td>40.14</td>
<td>41.13</td>
<td>43.22</td>
<td>166.16</td>
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<td>Commercial Organics</td>
<td>91.00</td>
<td>109.56</td>
<td>122.70</td>
<td>185.55</td>
<td>508.81</td>
</tr>
<tr>
<td>Subtotal - Disposed</td>
<td>110.78</td>
<td>104.10</td>
<td>114.26</td>
<td>121.94</td>
<td>451.08</td>
</tr>
<tr>
<td>Subtotal - Diverted</td>
<td>132.67</td>
<td>149.70</td>
<td>163.83</td>
<td>228.77</td>
<td>674.97</td>
</tr>
<tr>
<td>Diversion Rate</td>
<td>54.50%</td>
<td>58.98%</td>
<td>58.91%</td>
<td>65.23%</td>
<td>59.94%</td>
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<tr>
<td>MFD</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>MFD Solid Waste</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
</tr>
<tr>
<td>MFD Recycling</td>
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<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
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<tr>
<td>MFD Organics</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
</tr>
<tr>
<td>Subtotal - Disposed</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
</tr>
<tr>
<td>Subtotal - Diverted</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
</tr>
<tr>
<td>Diversion Rate</td>
<td>0.00%</td>
<td>0.00%</td>
<td>0.00%</td>
<td>0.00%</td>
<td>0.00%</td>
</tr>
<tr>
<td>Roll-Off</td>
<td></td>
<td></td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Roll-Off Solid Waste</td>
<td>0.00</td>
<td>0.43</td>
<td>6.34</td>
<td>0.00</td>
<td>6.77</td>
</tr>
<tr>
<td>Roll-Off Recycling</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
</tr>
<tr>
<td>Roll-Off Organics</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
</tr>
<tr>
<td>Subtotal - Disposed</td>
<td>0.00</td>
<td>0.43</td>
<td>6.34</td>
<td>0.00</td>
<td>6.77</td>
</tr>
<tr>
<td>Subtotal - Diverted</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
</tr>
<tr>
<td>Diversion Rate</td>
<td>0.00%</td>
<td>0.00%</td>
<td>0.00%</td>
<td>0.00%</td>
<td>0.00%</td>
</tr>
<tr>
<td>Residential</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Residential Solid Waste</td>
<td>406.14</td>
<td>411.71</td>
<td>424.05</td>
<td>451.46</td>
<td>1,693.36</td>
</tr>
<tr>
<td>Residential Curbside Recycling</td>
<td>344.90</td>
<td>352.76</td>
<td>342.46</td>
<td>387.34</td>
<td>1,427.46</td>
</tr>
<tr>
<td>Residential Curbside Organics</td>
<td>1,731.26</td>
<td>1,715.86</td>
<td>1,771.77</td>
<td>2,300.66</td>
<td>7,519.55</td>
</tr>
<tr>
<td>Subtotal - Disposed</td>
<td>406.14</td>
<td>411.71</td>
<td>424.05</td>
<td>451.46</td>
<td>1,693.36</td>
</tr>
<tr>
<td>Subtotal - Diverted</td>
<td>2,076.16</td>
<td>2,068.62</td>
<td>2,114.23</td>
<td>2,688.00</td>
<td>8,947.01</td>
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<tr>
<td>Diversion Rate</td>
<td>83.64%</td>
<td>83.40%</td>
<td>83.29%</td>
<td>85.62%</td>
<td>84.09%</td>
</tr>
</tbody>
</table>

#### Total Disposed

<table>
<thead>
<tr>
<th>Year to Date</th>
<th>Tons Collected</th>
<th>Tons Collected</th>
<th>Tons Collected</th>
<th>Tons Collected</th>
<th>Tons Collected</th>
</tr>
</thead>
<tbody>
<tr>
<td>2014</td>
<td>516.92</td>
<td>516.24</td>
<td>544.65</td>
<td>573.40</td>
<td>2,151.21</td>
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</table>

#### Total Diverted

<table>
<thead>
<tr>
<th>Year to Date</th>
<th>Tons Collected</th>
<th>Tons Collected</th>
<th>Tons Collected</th>
<th>Tons Collected</th>
<th>Tons Collected</th>
</tr>
</thead>
<tbody>
<tr>
<td>2014</td>
<td>2,208.83</td>
<td>2,218.32</td>
<td>2,278.06</td>
<td>2,916.77</td>
<td>9,621.98</td>
</tr>
</tbody>
</table>

#### Total Diversion Rate

<table>
<thead>
<tr>
<th>Year to Date</th>
<th>Tons Collected</th>
<th>Tons Collected</th>
<th>Tons Collected</th>
<th>Tons Collected</th>
<th>Tons Collected</th>
</tr>
</thead>
<tbody>
<tr>
<td>2014</td>
<td>81.04%</td>
<td>81.12%</td>
<td>80.70%</td>
<td>83.57%</td>
<td>81.73%</td>
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</tbody>
</table>

#### Diversion Rates

- Single-Family Measured Diversion Rate: 83.64%
- Commercial Measured Diversion Rate: 54.50%
- MFD Measured Diversion Rate: 0%
- Overall Measured Diversion Rate: 81.04%
### CUMULATIVE ANNUAL COMPARISON OF TONNAGE

**Period:** ANNUAL 2014

<table>
<thead>
<tr>
<th>MEMBER AGENCY</th>
<th>Year to Date 2011 Tons</th>
<th>Year to Date 2012 Tons</th>
<th>Year to Date 2013 Tons</th>
<th>Year to Date 2014 Tons</th>
<th>2013 - 2014 Tons Incr/(Decr)</th>
<th>% Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Atherton</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Commercial</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Commercial Solid Waste</td>
<td>591.22</td>
<td>532.17</td>
<td>447.45</td>
<td>451.08</td>
<td>3.63</td>
<td>0.81%</td>
</tr>
<tr>
<td>MFD Solid Waste</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00%</td>
</tr>
<tr>
<td>Roll-Off Solid Waste</td>
<td>0.00</td>
<td>0.00</td>
<td>0.43</td>
<td>6.77</td>
<td>6.34</td>
<td>1474.42%</td>
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<td>Commercial Recycling</td>
<td>200.36</td>
<td>154.17</td>
<td>165.50</td>
<td>166.16</td>
<td>0.66</td>
<td>0.40%</td>
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<td>0.00</td>
<td>0.00</td>
<td>0.00%</td>
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<tr>
<td>Roll-Off Recycling</td>
<td>6.61</td>
<td>0.00</td>
<td>0.24</td>
<td>0.00</td>
<td>(0.24)</td>
<td>-100.00%</td>
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<tr>
<td>Commercial Organics</td>
<td>426.87</td>
<td>393.80</td>
<td>501.50</td>
<td>508.81</td>
<td>7.31</td>
<td>1.46%</td>
</tr>
<tr>
<td>MFD Organics</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00%</td>
</tr>
<tr>
<td>Roll-Off Organics</td>
<td>3.53</td>
<td>26.57</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00%</td>
</tr>
<tr>
<td>SUBTOTAL - Disposed Tons</td>
<td>591.22</td>
<td>532.17</td>
<td>447.88</td>
<td>457.85</td>
<td>9.97</td>
<td>2.23%</td>
</tr>
<tr>
<td>SUBTOTAL - Diverted Tons</td>
<td>637.37</td>
<td>574.54</td>
<td>667.24</td>
<td>674.97</td>
<td>7.73</td>
<td>1.16%</td>
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<td>Residential</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Residential Solid Waste</td>
<td>1,989.71</td>
<td>1,775.72</td>
<td>1,702.77</td>
<td>1,693.36</td>
<td>(9.41)</td>
<td>-0.55%</td>
</tr>
<tr>
<td>Residential Curbside Recycling</td>
<td>1,281.19</td>
<td>1,331.71</td>
<td>1,372.83</td>
<td>1,427.46</td>
<td>54.63</td>
<td>3.98%</td>
</tr>
<tr>
<td>Residential Curbside Organics</td>
<td>7,905.35</td>
<td>8,241.47</td>
<td>7,717.82</td>
<td>7,519.55</td>
<td>(198.27)</td>
<td>-2.57%</td>
</tr>
<tr>
<td>SUBTOTAL - Disposed Tons</td>
<td>1,989.71</td>
<td>1,775.72</td>
<td>1,702.77</td>
<td>1,693.36</td>
<td>(9.41)</td>
<td>-0.55%</td>
</tr>
<tr>
<td>SUBTOTAL - Diverted Tons</td>
<td>9,186.54</td>
<td>9,573.18</td>
<td>9,090.65</td>
<td>8,947.01</td>
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1 Includes Agency facilities tonnage
### RECOLOGY ANNUAL REPORT 2014

#### BELMONT

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<th>MEMBER AGENCY</th>
<th>Tons Collected</th>
<th>Tons Collected</th>
<th>Tons Collected</th>
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<tr>
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<td>595.14</td>
<td>544.82</td>
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<td>153.81</td>
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<td>595.14</td>
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<td>120.26</td>
<td>137.30</td>
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<td>0.00</td>
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<td>Roll-Off Organics</td>
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<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
</tr>
<tr>
<td>Subtotal - Disposed</td>
<td>110.85</td>
<td>120.26</td>
<td>137.30</td>
<td>129.80</td>
<td>498.21</td>
</tr>
<tr>
<td>Subtotal - Diverted</td>
<td>0.00</td>
<td>0.00</td>
<td>0.46</td>
<td>0.00</td>
<td>0.46</td>
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<td>0.33%</td>
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<tr>
<td>Residential Solid Waste</td>
<td>796.22</td>
<td>796.43</td>
<td>814.11</td>
<td>855.75</td>
<td>3,262.51</td>
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<td>Subtotal - Disposed</td>
<td>796.22</td>
<td>796.43</td>
<td>814.11</td>
<td>855.75</td>
<td>3,262.51</td>
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<tr>
<td>Subtotal - Diverted</td>
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<td>67.01%</td>
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<td><strong>Total Disposed</strong></td>
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<td><strong>Total Diverted</strong></td>
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<td>2,128.72</td>
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<td>Overall Measured Diversion Rate</td>
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## CUMULATIVE ANNUAL COMPARISON OF TONNAGE

### Belmont

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<tr>
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<th></th>
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<th></th>
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<tr>
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### Residential

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<th>Residential Curbside Recycling</th>
<th>Residential Curbside Organics</th>
<th>SUBTOTAL - Disposed Tons</th>
<th>SUBTOTAL - Diverted Tons</th>
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</thead>
<tbody>
<tr>
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<td>4,006.50</td>
<td>3,281.73</td>
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### Commercial/MFD and Residential

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<th>TOTAL TONS DIVERTED</th>
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<td>8,768.73</td>
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<td>8,285.16</td>
<td>8,722.87</td>
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<th>MEMBER AGENCY</th>
<th>COMMERCIAL DIVERSION RATE</th>
<th>MFD DIVERSION RATE</th>
<th>RESIDENTIAL DIVERSION RATE</th>
<th>TOTAL DIVERSION RATE</th>
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<tbody>
<tr>
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<td>23.26%</td>
<td>19.63%</td>
<td>68.24%</td>
<td>51.36%</td>
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<td>23.52%</td>
<td>20.60%</td>
<td>67.37%</td>
<td>50.12%</td>
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<td>25.74%</td>
<td>20.60%</td>
<td>67.96%</td>
<td>51.14%</td>
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<tr>
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<td>28.22%</td>
<td>21.46%</td>
<td>67.41%</td>
<td>51.29%</td>
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</table>

1 Includes Agency facilities tonnage
## RECOLOGY ANNUAL REPORT 2014

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<th>MEMBER AGENCY</th>
<th>Tons Collected</th>
<th>Tons Collected</th>
<th>Tons Collected</th>
<th>Tons Collected</th>
<th>Tons Collected</th>
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<td><strong>BURLINGAME</strong> Commercial</td>
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<td>2,072.68</td>
<td>2,031.97</td>
<td>2,041.15</td>
<td>2,108.44</td>
<td>8,254.24</td>
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<td>727.82</td>
<td>726.12</td>
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<td>2,917.26</td>
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<td><strong>Roll-Off</strong></td>
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</tr>
<tr>
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<td>0.00</td>
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<td>Subtotal - Disposed</td>
<td>1,777.92</td>
<td>1,864.45</td>
<td>1,929.50</td>
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<td>7,454.48</td>
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<tr>
<td>Subtotal - Diverted</td>
<td>33.29</td>
<td>25.61</td>
<td>42.86</td>
<td>52.40</td>
<td>154.16</td>
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<tr>
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<td>929.57</td>
<td>968.47</td>
<td>3,688.84</td>
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<td>1,882.91</td>
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<td>68.86%</td>
<td>66.95%</td>
<td>69.74%</td>
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<td><strong>Total Disposed</strong></td>
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<td>41.40%</td>
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<td>26.13%</td>
<td>25.19%</td>
</tr>
<tr>
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<td>41.00%</td>
<td>40.91%</td>
<td>42.66%</td>
<td>41.40%</td>
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## CUMULATIVE ANNUAL COMPARISON OF TONNAGE

### Burlingame

<table>
<thead>
<tr>
<th>MEMBER AGENCY</th>
<th>2011 Tons</th>
<th>2012 Tons</th>
<th>2013 Tons</th>
<th>2014 Tons</th>
<th>Tons Incr/(Decr)</th>
<th>% Change</th>
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<td>8,222.96</td>
<td>8,600.41</td>
<td>8,268.37</td>
<td>8,254.24</td>
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<td>Roll-Off Solid Waste</td>
<td>7,638.95</td>
<td>8,771.06</td>
<td>7,243.72</td>
<td>7,454.48</td>
<td>210.76</td>
<td>2.91%</td>
</tr>
<tr>
<td>Commercial Recycling</td>
<td>2,613.82</td>
<td>2,785.59</td>
<td>3,181.80</td>
<td>3,832.64</td>
<td>650.84</td>
<td>20.46%</td>
</tr>
<tr>
<td>MFD Recycling</td>
<td>732.09</td>
<td>776.45</td>
<td>870.68</td>
<td>930.43</td>
<td>59.75</td>
<td>6.86%</td>
</tr>
<tr>
<td>Roll-Off Recycling</td>
<td>125.71</td>
<td>224.48</td>
<td>141.32</td>
<td>154.16</td>
<td>12.84</td>
<td>9.09%</td>
</tr>
<tr>
<td>Commercial Organics</td>
<td>2,329.15</td>
<td>2,466.36</td>
<td>2,981.65</td>
<td>2,797.15</td>
<td>(184.50)</td>
<td>-6.19%</td>
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<tr>
<td>MFD Organics</td>
<td>77.69</td>
<td>63.48</td>
<td>60.39</td>
<td>51.78</td>
<td>(8.61)</td>
<td>-14.26%</td>
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<tr>
<td>Roll-Off Organics</td>
<td>1,141.95</td>
<td>238.87</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00%</td>
</tr>
<tr>
<td><strong>SUBTOTAL - Disposed Tons</strong></td>
<td><strong>19,007.94</strong></td>
<td><strong>20,361.72</strong></td>
<td><strong>18,454.06</strong></td>
<td><strong>18,625.98</strong></td>
<td><strong>171.92</strong></td>
<td><strong>0.93%</strong></td>
</tr>
<tr>
<td><strong>SUBTOTAL - Diverted Tons</strong></td>
<td><strong>7,020.41</strong></td>
<td><strong>6,555.23</strong></td>
<td><strong>7,235.84</strong></td>
<td><strong>7,766.16</strong></td>
<td><strong>530.32</strong></td>
<td><strong>7.33%</strong></td>
</tr>
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</table>

### Residential

<table>
<thead>
<tr>
<th></th>
<th>2011 Tons</th>
<th>2012 Tons</th>
<th>2013 Tons</th>
<th>2014 Tons</th>
<th>Tons Incr/(Decr)</th>
<th>% Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Residential Solid Waste</td>
<td>3,913.73</td>
<td>3,764.78</td>
<td>3,709.81</td>
<td>3,688.84</td>
<td>(20.97)</td>
<td>-0.57%</td>
</tr>
<tr>
<td>Residential Curbside Recycling</td>
<td>2,982.53</td>
<td>3,047.44</td>
<td>3,033.72</td>
<td>3,003.18</td>
<td>(30.54)</td>
<td>-1.01%</td>
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<td>Residential Curbside Organics</td>
<td>5,128.51</td>
<td>5,268.69</td>
<td>5,172.85</td>
<td>4,994.50</td>
<td>(178.35)</td>
<td>-3.45%</td>
</tr>
<tr>
<td><strong>SUBTOTAL - Disposed Tons</strong></td>
<td><strong>3,913.73</strong></td>
<td><strong>3,764.78</strong></td>
<td><strong>3,709.81</strong></td>
<td><strong>3,688.84</strong></td>
<td><strong>(20.97)</strong></td>
<td><strong>-0.57%</strong></td>
</tr>
<tr>
<td><strong>SUBTOTAL - Diverted Tons</strong></td>
<td><strong>8,111.04</strong></td>
<td><strong>8,316.13</strong></td>
<td><strong>8,206.57</strong></td>
<td><strong>7,997.68</strong></td>
<td><strong>(208.89)</strong></td>
<td><strong>-2.55%</strong></td>
</tr>
</tbody>
</table>

### Commercial/MFD and Residential

<table>
<thead>
<tr>
<th>Total</th>
<th>2011 Tons</th>
<th>2012 Tons</th>
<th>2013 Tons</th>
<th>2014 Tons</th>
<th>Tons Incr/(Decr)</th>
<th>% Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Tons Disposed</td>
<td>22,921.67</td>
<td>24,126.50</td>
<td>22,163.87</td>
<td>22,314.82</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total Tons Diverted</td>
<td>15,131.45</td>
<td>14,871.36</td>
<td>15,442.41</td>
<td>15,763.84</td>
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</table>

### Diversion Rates

<table>
<thead>
<tr>
<th></th>
<th>Commercial Diversion Rate</th>
<th>MFD Diversion Rate</th>
<th>Residential Diversion Rate</th>
<th>Total Diversion Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>26.97%</td>
<td>20.47%</td>
<td>67.45%</td>
<td>39.76%</td>
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</table>

### Notes

1. Includes Agency facilities tonnage
### RECOLOGY ANNUAL REPORT 2014

#### Summary

<table>
<thead>
<tr>
<th>MEMBER AGENCY</th>
<th>Quarter 1</th>
<th>Quarter 2</th>
<th>Quarter 3</th>
<th>Quarter 4</th>
<th>Year to Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tons</td>
<td>Tons</td>
<td>Tons</td>
<td>Tons</td>
<td>Tons</td>
<td>Tons</td>
</tr>
<tr>
<td>Collected</td>
<td>Collected</td>
<td>Collected</td>
<td>Collected</td>
<td>Collected</td>
<td>Collected</td>
</tr>
</tbody>
</table>

#### EAST PALO ALTO

**Commercial**
- **Commercial Solid Waste**: 309.47, 348.11, 364.88, 382.29, 1,404.75
- **Commercial Recycling**: 127.59, 132.11, 133.99, 108.59, 502.28
- **Commercial Organics**: 91.17, 139.61, 125.94, 117.47, 474.19
  
  **Subtotal - Disposed**: 309.47, 348.11, 364.88, 382.29, 1,404.75
  **Subtotal - Diverted**: 218.76, 271.72, 259.93, 226.06, 976.47
  **Diversion Rate**: 41.41%, 43.84%, 41.60%, 37.16%, 41.01%

**MFD**
- **MFD Solid Waste**: 670.81, 686.91, 709.65, 689.39, 2,756.76
- **MFD Recycling**: 66.14, 67.77, 69.21, 78.38, 281.50
  
  **Subtotal - Disposed**: 670.81, 686.91, 709.65, 689.39, 2,756.76
  **Subtotal - Diverted**: 84.01, 88.90, 89.47, 98.60, 360.98
  **Diversion Rate**: 11.13%, 11.46%, 11.20%, 12.51%, 11.58%

**Roll-Off**
- **Roll-Off Solid Waste**: 291.09, 282.59, 306.85, 282.77, 1,163.30
- **Roll-Off Recycling**: 4.93, 11.90, 7.26, 5.11, 29.20
- **Roll-Off Organics**: 0.00, 0.00, 0.00, 0.00, 0.00
  
  **Subtotal - Disposed**: 291.09, 282.59, 306.85, 282.77, 1,163.30
  **Subtotal - Diverted**: 4.93, 11.90, 7.26, 5.11, 29.20
  **Diversion Rate**: 1.67%, 4.04%, 2.31%, 1.78%, 2.45%

**Residential**
- **Residential Solid Waste**: 1,552.43, 1,658.08, 1,712.07, 1,689.94, 6,612.52
- **Residential Curbside Recycling**: 357.36, 359.73, 373.41, 394.02, 1,484.52
- **Residential Curbside Organics**: 813.82, 942.43, 877.88, 894.09, 3,528.22
  
  **Subtotal - Disposed**: 1,552.43, 1,658.08, 1,712.07, 1,689.94, 6,612.52
  **Subtotal - Diverted**: 1,171.18, 1,302.16, 1,251.29, 1,288.11, 5,012.74
  **Diversion Rate**: 43.00%, 43.99%, 42.23%, 43.25%, 43.12%

**Total Disposed**
- 2,823.80, 2,975.69, 3,093.45, 3,044.39, 11,937.33

**Total Diverted**
- 1,478.88, 1,674.68, 1,607.95, 1,617.88, 6,379.39

**Total Diversion Rate**
- 34.37%, 36.01%, 34.20%, 34.70%, 34.83%

**Single-Family Measured Diversion Rate**
- 43.00%, 43.99%, 42.23%, 43.25%, 43.12%

**Commercial Measured Diversion Rate**
- 19.49%, 22.04%, 20.52%, 19.58%, 20.42%

**MFD Measured Diversion Rate**
- 11.13%, 11.46%, 11.20%, 12.51%, 11.58%

**Overall Measured Diversion Rate**
- 34.37%, 36.01%, 34.20%, 34.70%, 34.83%
### CUMULATIVE ANNUAL COMPARISON OF TONNAGE

<table>
<thead>
<tr>
<th>MEMBER AGENCY</th>
<th>Year to Date 2011 Tons</th>
<th>Year to Date 2012 Tons</th>
<th>Year to Date 2013 Tons</th>
<th>Year to Date 2014 Tons</th>
<th>2013 - 2014 Tons</th>
<th>2013 - 2014 % Change</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>East Palo Alto</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Commercial and MFD</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Commercial Solid Waste</td>
<td>1,419.75</td>
<td>1,415.09</td>
<td>1,310.22</td>
<td>1,404.75</td>
<td>94.53</td>
<td>7.21%</td>
</tr>
<tr>
<td>MFD Solid Waste</td>
<td>2,652.48</td>
<td>2,621.00</td>
<td>2,696.78</td>
<td>2,756.76</td>
<td>59.98</td>
<td>2.22%</td>
</tr>
<tr>
<td>Roll-Off Solid Waste</td>
<td>892.29</td>
<td>1,321.94</td>
<td>1,301.01</td>
<td>1,163.30</td>
<td>(137.71)</td>
<td>-10.58%</td>
</tr>
<tr>
<td>Commercial Recycling</td>
<td>564.07</td>
<td>1,038.49</td>
<td>485.98</td>
<td>502.28</td>
<td>16.30</td>
<td>3.35%</td>
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<tr>
<td>MFD Recycling</td>
<td>28.13</td>
<td>203.81</td>
<td>227.06</td>
<td>281.50</td>
<td>54.44</td>
<td>23.98%</td>
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<tr>
<td>Roll-Off Recycling</td>
<td>37.53</td>
<td>18.71</td>
<td>11.92</td>
<td>29.20</td>
<td>17.28</td>
<td>100.00%</td>
</tr>
<tr>
<td>Commercial Organics</td>
<td>313.21</td>
<td>303.45</td>
<td>413.02</td>
<td>474.19</td>
<td>61.17</td>
<td>14.81%</td>
</tr>
<tr>
<td>MFD Organics</td>
<td>54.96</td>
<td>71.19</td>
<td>80.94</td>
<td>79.48</td>
<td>(1.46)</td>
<td>-1.80%</td>
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<tr>
<td>Roll-Off Organics</td>
<td>0.00</td>
<td>9.94</td>
<td>2.79</td>
<td>0.00</td>
<td>(2.79)</td>
<td>-100.00%</td>
</tr>
<tr>
<td><strong>SUBTOTAL - Disposed Tons</strong></td>
<td>4,964.52</td>
<td>5,358.03</td>
<td>5,308.01</td>
<td>5,324.81</td>
<td>16.80</td>
<td>0.32%</td>
</tr>
<tr>
<td><strong>SUBTOTAL - Diverted Tons</strong></td>
<td>997.90</td>
<td>1,645.59</td>
<td>1,221.71</td>
<td>1,366.65</td>
<td>144.94</td>
<td>11.86%</td>
</tr>
<tr>
<td>Residential</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Residential Solid Waste</td>
<td>6,288.92</td>
<td>6,430.77</td>
<td>6,327.14</td>
<td>6,612.52</td>
<td>285.38</td>
<td>4.51%</td>
</tr>
<tr>
<td>Residential Curbside Recycling</td>
<td>1,301.68</td>
<td>1,326.68</td>
<td>1,386.70</td>
<td>1,484.52</td>
<td>97.82</td>
<td>7.05%</td>
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<td>Residential Curbside Organics</td>
<td>3,448.63</td>
<td>3,480.48</td>
<td>3,597.42</td>
<td>3,528.22</td>
<td>(69.20)</td>
<td>-1.92%</td>
</tr>
<tr>
<td><strong>SUBTOTAL - Disposed Tons</strong></td>
<td>6,288.92</td>
<td>6,430.77</td>
<td>6,327.14</td>
<td>6,612.52</td>
<td>285.38</td>
<td>4.51%</td>
</tr>
<tr>
<td><strong>SUBTOTAL - Diverted Tons</strong></td>
<td>4,750.31</td>
<td>4,807.16</td>
<td>4,984.12</td>
<td>5,012.74</td>
<td>28.62</td>
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<tr>
<td><strong>Commercial/MFD and Residential</strong></td>
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<td></td>
<td></td>
<td></td>
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</tr>
<tr>
<td>TOTAL TONS DISPOSED</td>
<td>11,253.44</td>
<td>11,788.80</td>
<td>11,635.15</td>
<td>11,937.33</td>
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<tr>
<td>TOTAL TONS DIVERTED</td>
<td>5,748.21</td>
<td>6,452.75</td>
<td>6,205.83</td>
<td>6,379.39</td>
<td></td>
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</tr>
<tr>
<td>COMMERCIAL DIVERSION RATE</td>
<td>16.74%</td>
<td>23.50%</td>
<td>18.71%</td>
<td>20.42%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>MFD DIVERSION RATE</td>
<td>3.04%</td>
<td>9.50%</td>
<td>10.25%</td>
<td>11.58%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>RESIDENTIAL DIVERSION RATE</td>
<td>43.03%</td>
<td>42.78%</td>
<td>44.06%</td>
<td>43.12%</td>
<td></td>
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<tr>
<td>TOTAL DIVERSION RATE</td>
<td>33.81%</td>
<td>35.37%</td>
<td>34.78%</td>
<td>34.83%</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

1 Includes Agency facilities tonnage
## RECOLOGY ANNUAL REPORT 2014

### Tonnage Report

**Rate Year 2014**

**Summary**

<table>
<thead>
<tr>
<th>MEMBER AGENCY</th>
<th>Quarter 1</th>
<th>Quarter 2</th>
<th>Quarter 3</th>
<th>Quarter 4</th>
<th>Year to Date</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Tons</td>
<td>Tons</td>
<td>Tons</td>
<td>Tons</td>
<td>Tons</td>
</tr>
<tr>
<td></td>
<td>Collected</td>
<td>Collected</td>
<td>Collected</td>
<td>Collected</td>
<td>Collected</td>
</tr>
</tbody>
</table>

### FOSTER CITY

**Commercial**

- Commercial Solid Waste: 693.92, 670.49, 700.19, 667.79, 2,732.39
- Commercial Recycling: 256.07, 245.65, 254.76, 275.61, 1,032.09
- Commercial Organics: 468.42, 470.76, 505.84, 525.94, 1,970.96
- Subtotal - Disposed: 693.92, 670.49, 700.19, 667.79, 2,732.39
- Subtotal - Diverted: 724.49, 716.41, 760.60, 801.55, 3,003.05
- Diversion Rate: 51.08%, 51.66%, 52.07%, 54.55%, 52.36%

**MFD**

- MFD Solid Waste: 778.82, 796.78, 815.40, 810.16, 3,201.16
- MFD Recycling: 232.19, 221.32, 220.43, 244.83, 918.77
- MFD Organics: 9.78, 9.79, 10.04, 9.86, 39.47
- Subtotal - Disposed: 778.82, 796.78, 815.40, 810.16, 3,201.16
- Subtotal - Diverted: 241.97, 231.11, 230.47, 254.69, 958.24
- Diversion Rate: 23.70%, 22.48%, 22.04%, 23.92%, 23.04%

**Roll-Off**

- Roll-Off Solid Waste: 276.15, 288.53, 292.80, 295.82, 1,153.30
- Roll-Off Recycling: 3.55, 3.00, 2.52, 2.40, 8.55
- Roll-Off Organics: 132.42, 130.51, 142.33, 139.30, 544.56
- Subtotal - Disposed: 276.15, 288.53, 292.80, 295.82, 1,153.30
- Subtotal - Diverted: 135.97, 130.51, 144.85, 141.78, 553.11
- Diversion Rate: 32.99%, 31.14%, 33.10%, 32.40%, 32.41%

**Residential**

- Residential Solid Waste: 751.10, 772.69, 822.43, 840.09, 3,186.31
- Residential Curbside Recycling: 572.19, 586.65, 588.75, 656.55, 2,404.14
- Residential Curbside Organics: 593.27, 695.31, 659.60, 680.65, 2,628.83
- Subtotal - Disposed: 751.10, 772.69, 822.43, 840.09, 3,186.31
- Subtotal - Diverted: 1,165.46, 1,281.96, 1,248.35, 1,337.20, 5,032.97
- Diversion Rate: 60.81%, 62.39%, 60.28%, 61.42%, 61.23%

**Total Disposed**

- Total Solid Waste: 2,499.99, 2,528.49, 2,630.82, 2,613.86, 10,273.16
- Total Diverted: 2,267.89, 2,359.99, 2,384.27, 2,535.22, 9,547.37
- Total Diversion Rate: 47.57%, 48.28%, 47.54%, 49.24%, 48.17%

**Diversion Rates**

- Single-Family Measured Diversion Rate: 60.81%, 62.39%, 60.28%, 61.42%, 61.23%
- Commercial Measured Diversion Rate: 38.66%, 38.04%, 38.58%, 40.31%, 38.91%
- MFD Measured Diversion Rate: 23.70%, 22.48%, 22.04%, 23.92%, 23.04%
- Overall Measured Diversion Rate: 47.57%, 48.28%, 47.54%, 49.24%, 48.17%
### Foster City

<table>
<thead>
<tr>
<th></th>
<th>2011 Tons</th>
<th>2012 Tons</th>
<th>2013 Tons</th>
<th>2014 Tons</th>
<th>Tons Incr/(Decr)</th>
<th>% Change</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Commercial</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Solid Waste</td>
<td>3,200.66</td>
<td>3,160.55</td>
<td>2,812.08</td>
<td>2,732.39</td>
<td>(79.69)</td>
<td>-2.83%</td>
</tr>
<tr>
<td>MDF Solid Waste</td>
<td>3,963.06</td>
<td>3,203.16</td>
<td>3,355.24</td>
<td>3,201.16</td>
<td>(154.08)</td>
<td>-4.59%</td>
</tr>
<tr>
<td>Roll-Off Solid Waste</td>
<td>1,771.87</td>
<td>1,444.85</td>
<td>1,309.31</td>
<td>1,153.30</td>
<td>(156.01)</td>
<td>-11.92%</td>
</tr>
<tr>
<td>Recycling</td>
<td></td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Commercial</td>
<td>688.67</td>
<td>941.33</td>
<td>998.73</td>
<td>1,032.09</td>
<td>33.36</td>
<td>3.34%</td>
</tr>
<tr>
<td>MDF</td>
<td>601.97</td>
<td>657.90</td>
<td>828.40</td>
<td>918.77</td>
<td>90.37</td>
<td>10.91%</td>
</tr>
<tr>
<td>Roll-Off</td>
<td>46.60</td>
<td>22.90</td>
<td>17.36</td>
<td>8.55</td>
<td>(8.81)</td>
<td>-50.75%</td>
</tr>
<tr>
<td>Organics</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Commercial</td>
<td>1,469.88</td>
<td>1,587.85</td>
<td>1,872.59</td>
<td>1,970.96</td>
<td>98.37</td>
<td>5.25%</td>
</tr>
<tr>
<td>MDF</td>
<td>35.51</td>
<td>34.96</td>
<td>48.24</td>
<td>39.47</td>
<td>(8.77)</td>
<td>-18.18%</td>
</tr>
<tr>
<td>Roll-Off</td>
<td>348.55</td>
<td>578.91</td>
<td>523.15</td>
<td>544.56</td>
<td>21.41</td>
<td>4.09%</td>
</tr>
<tr>
<td><strong>SUBTOTAL - Disposed Tons</strong></td>
<td>8,935.59</td>
<td>7,808.56</td>
<td>7,476.63</td>
<td>7,086.85</td>
<td>(389.78)</td>
<td>-5.21%</td>
</tr>
<tr>
<td><strong>SUBTOTAL - Diverted Tons</strong></td>
<td>3,191.18</td>
<td>3,823.85</td>
<td>4,288.47</td>
<td>4,514.40</td>
<td>225.93</td>
<td>5.27%</td>
</tr>
</tbody>
</table>

| Residential         |           |           |           |           |                  |          |
| Solid Waste         | 3,159.32  | 3,299.56  | 3,281.84  | 3,186.31  | (95.53)          | -2.91%   |
| Curbside Recycling  | 2,441.75  | 2,413.36  | 2,407.90  | 2,404.14  | (3.76)           | -0.16%   |
| Curbside Organics   | 2,770.17  | 2,829.72  | 2,756.27  | 2,628.83  | (127.44)         | -4.62%   |
| **SUBTOTAL - Disposed Tons** | 3,159.32  | 3,299.56  | 3,281.84  | 3,186.31  | (95.53)          | -2.91%   |
| **SUBTOTAL - Diverted Tons** | 5,211.92  | 5,243.08  | 5,164.17  | 5,032.97  | (131.20)         | -2.54%   |

### Total Tons Disposed and Diverted

<table>
<thead>
<tr>
<th>Category</th>
<th>2011 Tons</th>
<th>2012 Tons</th>
<th>2013 Tons</th>
<th>2014 Tons</th>
<th>% Change</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>TOTAL TONS DISPOSED</strong></td>
<td>12,094.91</td>
<td>11,108.12</td>
<td>10,758.47</td>
<td>10,273.16</td>
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<tr>
<td><strong>TOTAL TONS DIVERTED</strong></td>
<td>8,403.10</td>
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<td>9,452.64</td>
<td>9,547.37</td>
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<tr>
<td><strong>COMMERCIAL DIVERSION RATE</strong></td>
<td>26.32%</td>
<td>32.87%</td>
<td>36.45%</td>
<td>38.91%</td>
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</tr>
<tr>
<td><strong>MFD DIVERSION RATE</strong></td>
<td>13.86%</td>
<td>17.78%</td>
<td>20.72%</td>
<td>23.04%</td>
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</tr>
<tr>
<td><strong>RESIDENTIAL DIVERSION RATE</strong></td>
<td>62.26%</td>
<td>61.38%</td>
<td>61.14%</td>
<td>61.23%</td>
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### Total Diversion Rate

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<tr>
<th></th>
<th>2011 Tons</th>
<th>2012 Tons</th>
<th>2013 Tons</th>
<th>2014 Tons</th>
<th>% Change</th>
</tr>
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<td>48.17%</td>
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<td>Tons Collected</td>
<td>Tons Collected</td>
<td>Tons Collected</td>
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<tr>
<td>HILLSBOROUGH</td>
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<tr>
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<td>272.78</td>
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<td>134.17</td>
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<td>345.35</td>
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<td>87.27</td>
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<td>65.65</td>
<td>82.50</td>
<td>272.78</td>
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<td>110.33</td>
<td>206.69</td>
<td>222.38</td>
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<td>676.40</td>
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<td>74.43%</td>
<td>77.21%</td>
<td>62.41%</td>
<td>71.26%</td>
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<td>0.00</td>
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<tr>
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<td>0.00</td>
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<tr>
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<td>0.00</td>
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<td>0.00</td>
</tr>
<tr>
<td>Subtotal - Disposed</td>
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<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
</tr>
<tr>
<td>Subtotal - Diverted</td>
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<td>0.00</td>
<td>0.00</td>
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<tr>
<td>Diversion Rate</td>
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<td>0.00%</td>
<td>0.00%</td>
<td>0.00%</td>
<td>0.00%</td>
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<tr>
<td>Roll-Off</td>
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<tr>
<td>Roll-Off Solid Waste</td>
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<td>0.00</td>
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<td>0.00</td>
</tr>
<tr>
<td>Roll-Off Recycling</td>
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<td>0.00</td>
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<td>0.00</td>
<td>0.00</td>
</tr>
<tr>
<td>Roll-Off Organics</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
</tr>
<tr>
<td>Subtotal - Disposed</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
</tr>
<tr>
<td>Subtotal - Diverted</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
</tr>
<tr>
<td>Diversion Rate</td>
<td>0.00%</td>
<td>0.00%</td>
<td>0.00%</td>
<td>0.00%</td>
<td>0.00%</td>
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<tr>
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</tr>
<tr>
<td>Residential Solid Waste</td>
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<td>542.26</td>
<td>565.91</td>
<td>595.54</td>
<td>2,241.90</td>
</tr>
<tr>
<td>Residential Curbside Recycling</td>
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<td>467.07</td>
<td>475.45</td>
<td>534.06</td>
<td>1,950.19</td>
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<td>1,297.48</td>
<td>4,386.85</td>
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<tr>
<td>Subtotal - Disposed</td>
<td>538.19</td>
<td>542.26</td>
<td>565.91</td>
<td>595.54</td>
<td>2,241.90</td>
</tr>
<tr>
<td>Subtotal - Diverted</td>
<td>1,484.54</td>
<td>1,524.16</td>
<td>1,496.80</td>
<td>1,831.54</td>
<td>6,337.04</td>
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<td>73.39%</td>
<td>73.76%</td>
<td>72.56%</td>
<td>75.46%</td>
<td>73.87%</td>
</tr>
<tr>
<td>Total Disposed</td>
<td>591.83</td>
<td>613.25</td>
<td>631.56</td>
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<td>2,514.68</td>
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<tr>
<td>Total Diverted</td>
<td>1,594.87</td>
<td>1,730.85</td>
<td>1,719.18</td>
<td>1,968.54</td>
<td>7,013.44</td>
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<tr>
<td>Total Diversion Rate</td>
<td>72.94%</td>
<td>73.84%</td>
<td>73.13%</td>
<td>74.38%</td>
<td>73.61%</td>
</tr>
<tr>
<td>Single-Family Measured Diversion Rate</td>
<td>73.39%</td>
<td>73.76%</td>
<td>72.56%</td>
<td>75.46%</td>
<td>73.87%</td>
</tr>
<tr>
<td>Commercial Measured Diversion Rate</td>
<td>67.29%</td>
<td>74.43%</td>
<td>77.21%</td>
<td>62.41%</td>
<td>71.26%</td>
</tr>
<tr>
<td>MFD Measured Diversion Rate</td>
<td>0.00%</td>
<td>0.00%</td>
<td>0.00%</td>
<td>0.00%</td>
<td>0.00%</td>
</tr>
<tr>
<td>Overall Measured Diversion Rate</td>
<td>72.94%</td>
<td>73.84%</td>
<td>73.13%</td>
<td>74.38%</td>
<td>73.61%</td>
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</tbody>
</table>
## CUMULATIVE ANNUAL COMPARISON OF TONNAGE

### Hillsborough

<table>
<thead>
<tr>
<th>Member Agency</th>
<th>Year to Date 2011 Tons</th>
<th>Year to Date 2012 Tons</th>
<th>Year to Date 2013 Tons</th>
<th>Year to Date 2014 Tons</th>
<th>2013 - 2014 Tons Incr/(Decr)</th>
<th>% Change</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Commercial</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
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</tr>
<tr>
<td>Commercial Solid Waste</td>
<td>506.78</td>
<td>379.52</td>
<td>385.31</td>
<td>272.78</td>
<td>(112.53)</td>
<td>-29.21%</td>
</tr>
<tr>
<td>MFD Solid Waste</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00%</td>
</tr>
<tr>
<td>Roll-Off Solid Waste</td>
<td>5.24</td>
<td>1.80</td>
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<td>0.00</td>
<td>0.00</td>
<td>0.00%</td>
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<td>Commercial Recycling</td>
<td>590.06</td>
<td>229.44</td>
<td>492.63</td>
<td>345.35</td>
<td>(147.28)</td>
<td>-29.90%</td>
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<tr>
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<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00%</td>
</tr>
<tr>
<td>Roll-Off Recycling</td>
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<td>10.32</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00%</td>
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<tr>
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<td>275.02</td>
<td>323.48</td>
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<td>331.05</td>
<td>(23.30)</td>
<td>-6.58%</td>
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<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00%</td>
</tr>
<tr>
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<td>7.54</td>
<td>5.52</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00%</td>
</tr>
<tr>
<td><strong>SUBTOTAL - Disposed Tons</strong></td>
<td>512.02</td>
<td>381.32</td>
<td>385.31</td>
<td>272.78</td>
<td>(112.53)</td>
<td>-29.21%</td>
</tr>
<tr>
<td><strong>SUBTOTAL - Diverted Tons</strong></td>
<td>872.62</td>
<td>568.76</td>
<td>846.98</td>
<td>676.40</td>
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<td>-20.14%</td>
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</tr>
<tr>
<td>Residential Solid Waste</td>
<td>2,767.86</td>
<td>2,359.06</td>
<td>2,273.18</td>
<td>2,241.90</td>
<td>(31.28)</td>
<td>-1.38%</td>
</tr>
<tr>
<td>Residential Curbside Recycling</td>
<td>2,183.21</td>
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<td>1,949.59</td>
<td>1,950.19</td>
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<tr>
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<td>2,359.06</td>
<td>2,273.18</td>
<td>2,241.90</td>
<td>(31.28)</td>
<td>-1.38%</td>
</tr>
<tr>
<td><strong>SUBTOTAL - Diverted Tons</strong></td>
<td>6,090.50</td>
<td>6,483.14</td>
<td>6,317.89</td>
<td>6,337.04</td>
<td>19.15</td>
<td>0.30%</td>
</tr>
</tbody>
</table>

### Commercial/MFD and Residential

| Total Tons Disposed | 3,279.88 | 2,740.38 | 2,658.49 | 2,514.68 |
| Total Tons Diverted | 6,963.12 | 7,051.90 | 7,164.87 | 7,013.44 |

| Commercial Diversion Rate | 63.02% | 59.86% | 68.73% | 71.26% |
| MFD Diversion Rate | 0.00% | 0.00% | 0.00% | 0.00% |
| Residential Diversion Rate | 68.75% | 73.32% | 73.54% | 73.87% |

| Total Diversion Rate | 67.98% | 72.01% | 72.94% | 73.61% |

1 Includes Agency facilities tonnage
## RECOLOGY ANNUAL REPORT 2014

<table>
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<tr>
<th>MEMBER AGENCY</th>
<th>Tons Collected</th>
<th>Tons Collected</th>
<th>Tons Collected</th>
<th>Tons Collected</th>
<th>Tons Collected</th>
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<td></td>
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<td>2,285.93</td>
<td>2,402.67</td>
<td>2,505.37</td>
<td>9,434.44</td>
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<td>43.15%</td>
<td>41.63%</td>
<td>41.28%</td>
<td>45.61%</td>
<td>43.01%</td>
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<tr>
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<td>561.41</td>
<td>575.59</td>
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<td>765.17</td>
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<td>30.64</td>
<td>29.30</td>
<td>34.84</td>
<td>123.61</td>
</tr>
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<td>536.44</td>
<td>561.41</td>
<td>575.59</td>
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<td>41.63%</td>
<td>41.28%</td>
<td>45.61%</td>
<td>43.01%</td>
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<tr>
<td>Roll-Off</td>
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</tr>
<tr>
<td>Roll-Off Solid Waste</td>
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<td>131.12</td>
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<td>123.23</td>
<td>470.77</td>
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<td>207.92</td>
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<td>120.09</td>
<td>123.23</td>
<td>470.77</td>
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<td>Subtotal - Diverted</td>
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<td>68.15%</td>
<td>67.78%</td>
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<td></td>
</tr>
<tr>
<td>Residential Solid Waste</td>
<td>1,053.85</td>
<td>1,066.88</td>
<td>1,122.18</td>
<td>1,137.39</td>
<td>4,380.30</td>
</tr>
<tr>
<td>Residential Curbside Recycling</td>
<td>863.73</td>
<td>880.21</td>
<td>880.28</td>
<td>996.79</td>
<td>3,621.01</td>
</tr>
<tr>
<td>Residential Curbside Organics</td>
<td>1,775.57</td>
<td>1,899.79</td>
<td>1,771.42</td>
<td>2,383.81</td>
<td>7,830.59</td>
</tr>
<tr>
<td>Subtotal - Disposed</td>
<td>1,053.85</td>
<td>1,066.88</td>
<td>1,122.18</td>
<td>1,137.39</td>
<td>4,380.30</td>
</tr>
<tr>
<td>Subtotal - Diverted</td>
<td>2,639.30</td>
<td>2,780.00</td>
<td>2,651.70</td>
<td>3,380.60</td>
<td>11,451.60</td>
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<tr>
<td>Diversion Rate</td>
<td>71.46%</td>
<td>72.27%</td>
<td>70.26%</td>
<td>74.83%</td>
<td>72.33%</td>
</tr>
</tbody>
</table>

**Total Disposed**  
3,906.72  
4,020.37  
4,206.35  
4,341.58  
16,475.02  

**Total Diverted**  
4,766.07  
4,874.76  
4,825.34  
5,985.27  
20,451.44  

**Total Diversion Rate**  
54.95%  
54.60%  
53.43%  
57.96%  
55.38%  

**Single-Family Measured Diversion Rate**  
71.46%  
72.72%  
70.26%  
74.83%  
72.33%  

**Commercial Measured Diversion Rate**  
42.11%  
41.49%  
41.34%  
44.84%  
42.66%  

**MFD Measured Diversion Rate**  
42.71%  
41.49%  
41.34%  
44.84%  
42.66%  

**Overall Measured Diversion Rate**  
54.95%  
54.80%  
53.43%  
57.96%  
55.38%  

---

C. Tonnage Summary and Cumulative Comparison  
13  

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2/14/2015  
2014 Annual Report
## CUMULATIVE ANNUAL COMPARISON OF TONNAGE

### Member Agency

**Menlo Park**

<table>
<thead>
<tr>
<th>Commercial1 and MFD</th>
<th>Year to Date</th>
<th>Year to Date</th>
<th>Year to Date</th>
<th>Year to Date</th>
<th>2013 - 2014</th>
<th>2013 - 2014</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2011 Tons</td>
<td>2012 Tons</td>
<td>2013 Tons</td>
<td>2014 Tons</td>
<td>Tons Incr/(Decr)</td>
<td>% Change</td>
</tr>
<tr>
<td>Commercial Solid Waste</td>
<td>10,407.78</td>
<td>9,951.68</td>
<td>9,251.31</td>
<td>9,434.44</td>
<td>183.13</td>
<td>1.98%</td>
</tr>
<tr>
<td>MFD Solid Waste</td>
<td>2,511.65</td>
<td>2,175.92</td>
<td>2,153.06</td>
<td>2,189.51</td>
<td>36.45</td>
<td>1.69%</td>
</tr>
<tr>
<td>Roll-Off Solid Waste</td>
<td>630.67</td>
<td>532.98</td>
<td>410.34</td>
<td>470.77</td>
<td>60.43</td>
<td>14.73%</td>
</tr>
<tr>
<td>Commercial Recycling</td>
<td>2,013.95</td>
<td>2,566.57</td>
<td>2,687.81</td>
<td>2,855.38</td>
<td>167.57</td>
<td>6.23%</td>
</tr>
<tr>
<td>MFD Recycling</td>
<td>527.40</td>
<td>663.85</td>
<td>745.63</td>
<td>765.17</td>
<td>19.54</td>
<td>2.62%</td>
</tr>
<tr>
<td>Roll-Off Recycling</td>
<td>481.46</td>
<td>268.82</td>
<td>560.53</td>
<td>772.60</td>
<td>212.07</td>
<td>37.83%</td>
</tr>
<tr>
<td>Commercial Organics</td>
<td>3,707.57</td>
<td>4,094.45</td>
<td>4,345.37</td>
<td>4,265.33</td>
<td>(80.04)</td>
<td>-1.84%</td>
</tr>
<tr>
<td>MFD Organics</td>
<td>129.37</td>
<td>114.25</td>
<td>124.09</td>
<td>123.61</td>
<td>(0.48)</td>
<td>-0.39%</td>
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<tr>
<td>Roll-Off Organics</td>
<td>103.10</td>
<td>356.99</td>
<td>270.73</td>
<td>217.75</td>
<td>(52.98)</td>
<td>-19.57%</td>
</tr>
<tr>
<td>SUBTOTAL - Disposed Tons</td>
<td>13,550.10</td>
<td>12,660.58</td>
<td>11,814.71</td>
<td>12,094.72</td>
<td>280.01</td>
<td>2.37%</td>
</tr>
<tr>
<td>SUBTOTAL - Diverted Tons</td>
<td>6,962.85</td>
<td>8,064.93</td>
<td>8,734.16</td>
<td>8,999.84</td>
<td>265.68</td>
<td>3.04%</td>
</tr>
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</table>

### Residential

<table>
<thead>
<tr>
<th></th>
<th>Year to Date</th>
<th>Year to Date</th>
<th>Year to Date</th>
<th>Year to Date</th>
<th>2013 - 2014</th>
<th>2013 - 2014</th>
</tr>
</thead>
<tbody>
<tr>
<td>Residential Solid Waste</td>
<td>4,366.97</td>
<td>4,459.31</td>
<td>4,375.85</td>
<td>4,380.30</td>
<td>4.45</td>
<td>0.10%</td>
</tr>
<tr>
<td>Residential Curbside Recycling</td>
<td>3,577.82</td>
<td>3,635.94</td>
<td>3,612.73</td>
<td>3,621.01</td>
<td>8.28</td>
<td>0.23%</td>
</tr>
<tr>
<td>Residential Curbside Organics</td>
<td>8,207.30</td>
<td>8,248.47</td>
<td>8,114.21</td>
<td>7,830.59</td>
<td>(283.62)</td>
<td>-3.50%</td>
</tr>
<tr>
<td>SUBTOTAL - Disposed Tons</td>
<td>4,366.97</td>
<td>4,459.31</td>
<td>4,375.85</td>
<td>4,380.30</td>
<td>4.45</td>
<td>0.10%</td>
</tr>
<tr>
<td>SUBTOTAL - Diverted Tons</td>
<td>11,785.12</td>
<td>11,884.41</td>
<td>11,726.94</td>
<td>11,451.60</td>
<td>(275.34)</td>
<td>-2.35%</td>
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</table>

### Commercial/MFD and Residential

<table>
<thead>
<tr>
<th></th>
<th>Year to Date</th>
<th>Year to Date</th>
<th>Year to Date</th>
<th>Year to Date</th>
<th>2013 - 2014</th>
<th>2013 - 2014</th>
</tr>
</thead>
<tbody>
<tr>
<td>TOTAL TONS DISPOSED</td>
<td>17,917.07</td>
<td>17,119.89</td>
<td>16,190.56</td>
<td>16,475.02</td>
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<td></td>
</tr>
<tr>
<td>TOTAL TONS DIVERTED</td>
<td>18,747.97</td>
<td>19,949.34</td>
<td>20,461.10</td>
<td>20,451.44</td>
<td></td>
<td></td>
</tr>
<tr>
<td>COMMERCIAL DIVERSION RATE</td>
<td>33.94%</td>
<td>38.91%</td>
<td>42.50%</td>
<td>42.66%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>MFD DIVERSION RATE</td>
<td>20.73%</td>
<td>26.34%</td>
<td>28.77%</td>
<td>28.87%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>RESIDENTIAL DIVERSION RATE</td>
<td>72.96%</td>
<td>72.72%</td>
<td>72.83%</td>
<td>72.33%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>TOTAL DIVERSION RATE</td>
<td>51.13%</td>
<td>53.82%</td>
<td>55.83%</td>
<td>55.38%</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

1 Includes Agency facilities tonnage

---

C. Tonnage Summary and Cumulative Comparison 14
### RECOLOGY ANNUAL REPORT 2014

<table>
<thead>
<tr>
<th>MEMBER AGENCY</th>
<th>Tons Collected</th>
<th>Tons Collected</th>
<th>Tons Collected</th>
<th>Tons Collected</th>
<th>Tons Collected</th>
</tr>
</thead>
<tbody>
<tr>
<td>NORTH FAIR OAKS</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Commercial**

- **Commercial Solid Waste**
  - Quarter 1: 482.90
  - Quarter 2: 491.58
  - Quarter 3: 512.50
  - Quarter 4: 529.02
  - Year to Date: 2,016.00

- **Commercial Recycling**
  - Quarter 1: 138.46
  - Quarter 2: 130.23
  - Quarter 3: 143.14
  - Quarter 4: 153.03
  - Year to Date: 564.86

- **Commercial Organics**
  - Quarter 1: 93.85
  - Quarter 2: 115.57
  - Quarter 3: 133.88
  - Quarter 4: 129.05
  - Year to Date: 472.35

- **Subtotal - Disposed**
  - Quarter 1: 482.90
  - Quarter 2: 491.58
  - Quarter 3: 512.50
  - Quarter 4: 529.02
  - Year to Date: 2,016.00

- **Subtotal - Diverted**
  - Quarter 1: 232.31
  - Quarter 2: 245.80
  - Quarter 3: 277.02
  - Quarter 4: 282.08
  - Year to Date: 1,037.21

- **Diversion Rate**
  - Quarter 1: 32.48%
  - Quarter 2: 33.33%
  - Quarter 3: 35.09%
  - Quarter 4: 34.78%
  - Year to Date: 33.97%

**MFD**

- **MFD Solid Waste**
  - Quarter 1: 242.46
  - Quarter 2: 244.56
  - Quarter 3: 236.19
  - Quarter 4: 252.75
  - Year to Date: 975.96

- **MFD Recycling**
  - Quarter 1: 28.25
  - Quarter 2: 29.12
  - Quarter 3: 30.19
  - Quarter 4: 33.24
  - Year to Date: 120.80

- **MFD Organics**
  - Quarter 1: 0.30
  - Quarter 2: 0.81
  - Quarter 3: 0.44
  - Quarter 4: 0.56
  - Year to Date: 2.11

- **Subtotal - Disposed**
  - Quarter 1: 242.46
  - Quarter 2: 244.56
  - Quarter 3: 236.19
  - Quarter 4: 252.75
  - Year to Date: 975.96

- **Subtotal - Diverted**
  - Quarter 1: 26.55
  - Quarter 2: 29.93
  - Quarter 3: 30.63
  - Quarter 4: 33.80
  - Year to Date: 122.91

- **Diversion Rate**
  - Quarter 1: 10.53%
  - Quarter 2: 10.90%
  - Quarter 3: 11.48%
  - Quarter 4: 11.80%
  - Year to Date: 11.19%

**Roll-Off**

- **Roll-Off Solid Waste**
  - Quarter 1: 0.00
  - Quarter 2: 0.00
  - Quarter 3: 0.00
  - Quarter 4: 0.00
  - Year to Date: 0.00

- **Roll-Off Recycling**
  - Quarter 1: 0.00
  - Quarter 2: 0.00
  - Quarter 3: 0.00
  - Quarter 4: 0.00
  - Year to Date: 0.00

- **Roll-Off Organics**
  - Quarter 1: 0.00
  - Quarter 2: 0.00
  - Quarter 3: 0.00
  - Quarter 4: 0.00
  - Year to Date: 0.00

- **Subtotal - Disposed**
  - Quarter 1: 0.00
  - Quarter 2: 0.00
  - Quarter 3: 0.00
  - Quarter 4: 0.00
  - Year to Date: 0.00

- **Subtotal - Diverted**
  - Quarter 1: 0.00
  - Quarter 2: 0.00
  - Quarter 3: 0.00
  - Quarter 4: 0.00
  - Year to Date: 0.00

- **Diversion Rate**
  - Quarter 1: 0.00%
  - Quarter 2: 0.00%
  - Quarter 3: 0.00%
  - Quarter 4: 0.00%
  - Year to Date: 0.00%

**Residential**

- **Residential Solid Waste**
  - Quarter 1: 693.26
  - Quarter 2: 693.38
  - Quarter 3: 689.23
  - Quarter 4: 715.25
  - Year to Date: 2,791.12

- **Residential Curbside Recycling**
  - Quarter 1: 283.65
  - Quarter 2: 283.68
  - Quarter 3: 285.70
  - Quarter 4: 311.53
  - Year to Date: 1,164.56

- **Residential Curbside Organics**
  - Quarter 1: 464.01
  - Quarter 2: 502.05
  - Quarter 3: 477.41
  - Quarter 4: 547.59
  - Year to Date: 1,991.06

- **Subtotal - Disposed**
  - Quarter 1: 693.26
  - Quarter 2: 693.38
  - Quarter 3: 689.23
  - Quarter 4: 715.25
  - Year to Date: 2,791.12

- **Subtotal - Diverted**
  - Quarter 1: 747.66
  - Quarter 2: 785.73
  - Quarter 3: 763.11
  - Quarter 4: 859.12
  - Year to Date: 3,155.62

- **Diversion Rate**
  - Quarter 1: 51.89%
  - Quarter 2: 53.12%
  - Quarter 3: 52.54%
  - Quarter 4: 54.57%
  - Year to Date: 53.06%

**Total Disposed**

- Quarter 1: 1,418.62
- Quarter 2: 1,429.52
- Quarter 3: 1,437.92
- Quarter 4: 1,497.02
- Year to Date: 5,783.08

**Total Diverted**

- Quarter 1: 1,008.52
- Quarter 2: 1,061.46
- Quarter 3: 1,070.76
- Quarter 4: 1,175.00
- Year to Date: 4,315.74

**Total Diversion Rate**

- Quarter 1: 41.55%
- Quarter 2: 42.61%
- Quarter 3: 42.68%
- Quarter 4: 43.97%
- Year to Date: 42.74%

**Single-Family Measured Diversion Rate**

- Quarter 1: 51.89%
- Quarter 2: 53.12%
- Quarter 3: 52.54%
- Quarter 4: 54.57%
- Year to Date: 53.06%

**Commercial Measured Diversion Rate**

- Quarter 1: 26.45%
- Quarter 2: 27.25%
- Quarter 3: 29.12%
- Quarter 4: 28.78%
- Year to Date: 27.94%

**MFD Measured Diversion Rate**

- Quarter 1: 10.53%
- Quarter 2: 10.90%
- Quarter 3: 11.48%
- Quarter 4: 11.80%
- Year to Date: 11.19%

**Overall Measured Diversion Rate**

- Quarter 1: 41.55%
- Quarter 2: 42.61%
- Quarter 3: 42.68%
- Quarter 4: 43.97%
- Year to Date: 42.74%
### Commercial and MFD

<table>
<thead>
<tr>
<th>Description</th>
<th>2011 Tons</th>
<th>2012 Tons</th>
<th>2013 Tons</th>
<th>2014 Tons</th>
<th>Tons Incr/(Decr)</th>
<th>% Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Commercial Solid Waste</td>
<td>1,729.60</td>
<td>2,033.91</td>
<td>1,942.78</td>
<td>2,016.00</td>
<td>73.22</td>
<td>3.77%</td>
</tr>
<tr>
<td>MFD Solid Waste</td>
<td>785.27</td>
<td>822.70</td>
<td>967.90</td>
<td>975.96</td>
<td>8.06</td>
<td>0.83%</td>
</tr>
<tr>
<td>Roll-Off Solid Waste</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00%</td>
</tr>
<tr>
<td>Commercial Recycling</td>
<td>418.58</td>
<td>477.20</td>
<td>489.79</td>
<td>564.86</td>
<td>75.07</td>
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</tr>
<tr>
<td>MFD Recycling</td>
<td>100.23</td>
<td>110.41</td>
<td>118.40</td>
<td>120.80</td>
<td>2.40</td>
<td>2.03%</td>
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<tr>
<td>Roll-Off Recycling</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00%</td>
</tr>
<tr>
<td>Commercial Organics</td>
<td>366.40</td>
<td>381.55</td>
<td>392.05</td>
<td>472.35</td>
<td>80.30</td>
<td>20.48%</td>
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<tr>
<td>MFD Organics</td>
<td>3.02</td>
<td>2.18</td>
<td>1.58</td>
<td>2.11</td>
<td>0.53</td>
<td>33.54%</td>
</tr>
<tr>
<td>Roll-Off Organics</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00%</td>
</tr>
<tr>
<td><strong>SUBTOTAL - Disposed Tons</strong></td>
<td>2,514.87</td>
<td>2,856.61</td>
<td>2,910.68</td>
<td>2,991.96</td>
<td>81.28</td>
<td>2.79%</td>
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<tr>
<td><strong>SUBTOTAL - Diverted Tons</strong></td>
<td>888.23</td>
<td>971.34</td>
<td>1,001.82</td>
<td>1,160.12</td>
<td>158.30</td>
<td>15.80%</td>
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</table>

### Residential

<table>
<thead>
<tr>
<th>Description</th>
<th>2011 Tons</th>
<th>2012 Tons</th>
<th>2013 Tons</th>
<th>2014 Tons</th>
<th>Tons Incr/(Decr)</th>
<th>% Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Residential Solid Waste</td>
<td>2,493.76</td>
<td>2,768.53</td>
<td>2,832.43</td>
<td>2,791.12</td>
<td>(41.31)</td>
<td>-1.46%</td>
</tr>
<tr>
<td>Residential Curbside Recycling</td>
<td>989.25</td>
<td>1,154.24</td>
<td>1,170.12</td>
<td>1,164.56</td>
<td>(5.56)</td>
<td>-0.48%</td>
</tr>
<tr>
<td>Residential Curbside Organics</td>
<td>2,051.23</td>
<td>2,124.37</td>
<td>2,088.49</td>
<td>1,991.06</td>
<td>(97.43)</td>
<td>-4.67%</td>
</tr>
<tr>
<td><strong>SUBTOTAL - Disposed Tons</strong></td>
<td>2,493.76</td>
<td>2,768.53</td>
<td>2,832.43</td>
<td>2,791.12</td>
<td>(41.31)</td>
<td>-1.46%</td>
</tr>
<tr>
<td><strong>SUBTOTAL - Diverted Tons</strong></td>
<td>3,040.48</td>
<td>3,278.61</td>
<td>3,258.61</td>
<td>3,155.62</td>
<td>(102.99)</td>
<td>-3.16%</td>
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</table>

### Commercial/MFD and Residential

<table>
<thead>
<tr>
<th>Description</th>
<th>2011 Tons</th>
<th>2012 Tons</th>
<th>2013 Tons</th>
<th>2014 Tons</th>
<th>Tons Incr/(Decr)</th>
<th>% Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>TOTAL TONS DISPOSED</td>
<td>5,008.63</td>
<td>5,625.14</td>
<td>5,743.11</td>
<td>5,783.08</td>
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<td></td>
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<tr>
<td>TOTAL TONS DIVERTED</td>
<td>3,928.71</td>
<td>4,249.95</td>
<td>4,260.43</td>
<td>4,315.74</td>
<td></td>
<td></td>
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<tr>
<td>COMMERCIAL DIVERSION RATE</td>
<td>26.10%</td>
<td>25.37%</td>
<td>25.61%</td>
<td>27.94%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>MFD DIVERSION RATE</td>
<td>11.62%</td>
<td>12.04%</td>
<td>11.03%</td>
<td>11.19%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>RESIDENTIAL DIVERSION RATE</td>
<td>54.94%</td>
<td>54.22%</td>
<td>53.50%</td>
<td>53.06%</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>TOTAL DIVERSION RATE</strong></td>
<td>43.96%</td>
<td>43.04%</td>
<td>42.59%</td>
<td>42.74%</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

1 Includes Agency facilities tonnage
## RECOLOGY ANNUAL REPORT 2014

<table>
<thead>
<tr>
<th>MEMBER AGENCY</th>
<th>Tons</th>
<th>Quarter 1</th>
<th>Tons</th>
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<td>1,069.52</td>
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<td>4,098.20</td>
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<td>2,407.79</td>
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<td>2,553.11</td>
<td>2,596.62</td>
<td>10,014.51</td>
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<td>Total Diversion Rate</td>
<td>43.78%</td>
<td>44.33%</td>
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<td>44.48%</td>
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C. Tonnage Summary and Cumulative Comparison

- Single-Family Measured Diversion Rate: 65.58%
- Commercial Measured Diversion Rate: 26.71%
- MFD Measured Diversion Rate: 16.72%
- Overall Measured Diversion Rate: 43.78%
## Cumulative Annual Comparison of Tonnage

### Period: ANNUAL 2014

<table>
<thead>
<tr>
<th>MEMBER AGENCY</th>
<th>Year to Date 2011 Tons</th>
<th>Year to Date 2012 Tons</th>
<th>Year to Date 2013 Tons</th>
<th>Year to Date 2014 Tons</th>
<th>2013 - 2014 Tons Incr/(Decr)</th>
<th>% Change</th>
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<tr>
<td><strong>Redwood City</strong></td>
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<td>Commercial and MFD</td>
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<td>14,650.61</td>
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<td>15,321.40</td>
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<td>(335.92)</td>
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<td>4,138.86</td>
<td>4,163.84</td>
<td>4,010.59</td>
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<td>3,492.67</td>
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<td>1,301.58</td>
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<td>122.07</td>
<td>114.38</td>
<td>158.71</td>
<td>194.51</td>
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<td>136.97</td>
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<td>123.64</td>
<td>114.41</td>
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<td>-7.47%</td>
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<tr>
<td>MFD Organics</td>
<td>136.97</td>
<td>129.08</td>
<td>123.64</td>
<td>114.41</td>
<td>(9.23)</td>
<td>-7.47%</td>
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<td>632.59</td>
<td>(19.19)</td>
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<td>27,765.08</td>
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<tr>
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<tr>
<td>SUBTOTAL - Disposed Tons</td>
<td>10,544.13</td>
<td>10,381.14</td>
<td>10,200.24</td>
<td>10,014.51</td>
<td>(185.73)</td>
<td>-1.82%</td>
</tr>
<tr>
<td>SUBTOTAL - Diverted Tons</td>
<td>18,660.37</td>
<td>19,804.59</td>
<td>20,203.88</td>
<td>19,745.53</td>
<td>(458.35)</td>
<td>-2.27%</td>
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</tbody>
</table>

### TOTAL TONS DISPOSED

|                         | 37,296.62               | 38,146.22              | 36,998.76             | 37,139.67             |                            |          |

### TOTAL TONS DIVERTED

|                         | 26,324.65               | 28,713.40              | 29,374.79             | 29,756.06             |                            |          |

### Diversion Rates

|                         | 22.27%                  | 24.29%                 | 25.50%                 | 26.96%                |                            |          |
| MFD DIVERSION RATE      | 13.89%                  | 14.85%                 | 16.03%                 | 16.60%                |                            |          |
| RESIDENTIAL DIVERSION RATE | 63.90%               | 65.61%                 | 66.45%                 | 66.35%                |                            |          |

### TOTAL DIVERSION RATE

|                         | 41.38%                  | 42.95%                 | 44.26%                 | 44.48%                |                            |          |

---

1 Includes Agency facilities tonnage
### RECOLOGY ANNUAL REPORT 2014

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<th>Member Agency</th>
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<th>Tons Collected</th>
<th>Tons Collected</th>
<th>Tons Collected</th>
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<td>393.48</td>
<td>394.66</td>
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<td>27.80%</td>
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<td>188.86</td>
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<tr>
<td>Subtotal - Disposed</td>
<td>1,073.81</td>
<td>1,047.56</td>
<td>1,072.54</td>
<td>1,137.18</td>
<td>4,331.09</td>
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<tr>
<td>Subtotal - Diverted</td>
<td>2,301.45</td>
<td>2,437.69</td>
<td>2,300.40</td>
<td>2,645.22</td>
<td>9,684.76</td>
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<tr>
<td>Diversion Rate</td>
<td>68.19%</td>
<td>69.94%</td>
<td>68.20%</td>
<td>69.93%</td>
<td>69.10%</td>
</tr>
<tr>
<td>Total Disposed</td>
<td>3,179.21</td>
<td>3,130.96</td>
<td>3,203.46</td>
<td>3,479.92</td>
<td>12,993.55</td>
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<tr>
<td>Total Diverted</td>
<td>3,200.46</td>
<td>3,335.94</td>
<td>3,237.23</td>
<td>3,682.00</td>
<td>13,455.63</td>
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<tr>
<td>Total Diversion Rate</td>
<td>50.17%</td>
<td>51.58%</td>
<td>50.26%</td>
<td>51.41%</td>
<td>50.87%</td>
</tr>
<tr>
<td>Single-Family Measured Diversion Rate</td>
<td>68.19%</td>
<td>69.94%</td>
<td>68.20%</td>
<td>69.93%</td>
<td>69.10%</td>
</tr>
<tr>
<td>Commercial Measured Diversion Rate</td>
<td>29.92%</td>
<td>30.13%</td>
<td>30.54%</td>
<td>30.68%</td>
<td>30.33%</td>
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<td>MFD Measured Diversion Rate</td>
<td>27.19%</td>
<td>26.45%</td>
<td>27.24%</td>
<td>27.80%</td>
<td>27.18%</td>
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<tr>
<td>Overall Measured Diversion Rate</td>
<td>50.17%</td>
<td>51.58%</td>
<td>50.26%</td>
<td>51.41%</td>
<td>50.87%</td>
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</tbody>
</table>
## CUMULATIVE ANNUAL COMPARISON OF TONNAGE

### Period: ANNUAL 2014

<table>
<thead>
<tr>
<th>MEMBER AGENCY</th>
<th>San Carlos</th>
<th></th>
<th></th>
<th></th>
<th>Tons Incr/(Decr)</th>
<th>% Change</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>2011 Tons</td>
<td>2012 Tons</td>
<td>2013 Tons</td>
<td>2014 Tons</td>
<td></td>
</tr>
<tr>
<td><strong>Commercial1</strong> and MFD</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Commercial Solid Waste</td>
<td></td>
<td>6,080.74</td>
<td>6,058.04</td>
<td>6,151.67</td>
<td>6,274.92</td>
<td>123.25</td>
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<tr>
<td>MFD Solid Waste</td>
<td></td>
<td>1,756.00</td>
<td>1,556.17</td>
<td>1,593.44</td>
<td>1,579.36</td>
<td>(14.08)</td>
</tr>
<tr>
<td>Roll-Off Solid Waste</td>
<td></td>
<td>1,336.01</td>
<td>976.84</td>
<td>823.76</td>
<td>808.18</td>
<td>(15.58)</td>
</tr>
<tr>
<td>Commercial Recycling</td>
<td></td>
<td>1,583.21</td>
<td>1,757.09</td>
<td>1,895.15</td>
<td>2,023.91</td>
<td>128.76</td>
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<tr>
<td>MFD Recycling</td>
<td></td>
<td>407.67</td>
<td>375.77</td>
<td>444.50</td>
<td>467.01</td>
<td>22.51</td>
</tr>
<tr>
<td>Roll-Off Recycling</td>
<td></td>
<td>345.23</td>
<td>186.22</td>
<td>174.06</td>
<td>139.80</td>
<td>(34.26)</td>
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<tr>
<td>Commercial Organics</td>
<td></td>
<td>687.65</td>
<td>838.14</td>
<td>863.47</td>
<td>1,015.48</td>
<td>152.01</td>
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<tr>
<td>MFD Organics</td>
<td></td>
<td>86.80</td>
<td>73.08</td>
<td>78.57</td>
<td>122.38</td>
<td>43.81</td>
</tr>
<tr>
<td>Roll-Off Organics</td>
<td></td>
<td>64.78</td>
<td>2.13</td>
<td>9.28</td>
<td>2.29</td>
<td>(6.99)</td>
</tr>
<tr>
<td><strong>SUBTOTAL - Disposed Tons</strong></td>
<td></td>
<td>9,172.75</td>
<td>8,591.05</td>
<td>8,568.87</td>
<td>8,662.46</td>
<td>93.59</td>
</tr>
<tr>
<td><strong>SUBTOTAL - Diverted Tons</strong></td>
<td></td>
<td>3,175.34</td>
<td>3,232.43</td>
<td>3,465.03</td>
<td>3,770.87</td>
<td>305.84</td>
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</tbody>
</table>

### Residential

<table>
<thead>
<tr>
<th></th>
<th></th>
<th>2011 Tons</th>
<th>2012 Tons</th>
<th>2013 Tons</th>
<th>2014 Tons</th>
<th>Tons Incr/(Decr)</th>
<th>% Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Residential Solid Waste</td>
<td></td>
<td>4,498.48</td>
<td>4,489.04</td>
<td>4,405.15</td>
<td>4,331.09</td>
<td>(74.06)</td>
<td>-1.68%</td>
</tr>
<tr>
<td>Residential Curbside Recycling</td>
<td></td>
<td>3,852.35</td>
<td>3,958.02</td>
<td>3,946.79</td>
<td>3,872.17</td>
<td>(74.62)</td>
<td>-1.89%</td>
</tr>
<tr>
<td>Residential Curbside Organics</td>
<td></td>
<td>6,158.36</td>
<td>6,302.84</td>
<td>6,171.04</td>
<td>5,812.59</td>
<td>(358.45)</td>
<td>-5.81%</td>
</tr>
<tr>
<td><strong>SUBTOTAL - Disposed Tons</strong></td>
<td></td>
<td>4,498.48</td>
<td>4,489.04</td>
<td>4,405.15</td>
<td>4,331.09</td>
<td>(74.06)</td>
<td>-1.68%</td>
</tr>
<tr>
<td><strong>SUBTOTAL - Diverted Tons</strong></td>
<td></td>
<td>10,010.71</td>
<td>10,260.86</td>
<td>10,117.83</td>
<td>9,684.76</td>
<td>(433.07)</td>
<td>-4.28%</td>
</tr>
</tbody>
</table>

### Commercial/MFD and Residential

| TOTAL TONS DISPOSED | 13,671.23 | 13,080.09 | 12,974.02 | 12,993.55 |
| TOTAL TONS DIVERTED | 13,186.05 | 13,493.29 | 13,582.66 | 13,455.63 |
| COMMERCIAL DIVERSION RATE | 25.72% | 27.34% | 28.79% | 30.33% |
| MFD DIVERSION RATE | 21.97% | 22.39% | 24.71% | 27.18% |
| RESIDENTIAL DIVERSION RATE | 69.00% | 69.57% | 69.67% | 69.10% |
| TOTAL DIVERSION RATE | 49.10% | 50.78% | 51.15% | 50.87% |

1 Includes Agency facilities tonnage
# RECOLOGY ANNUAL REPORT 2014

## SAN MATEO

### Commercial

<table>
<thead>
<tr>
<th></th>
<th>Quarter 1</th>
<th>Quarter 2</th>
<th>Quarter 3</th>
<th>Quarter 4</th>
<th>Year to Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tons Collected</td>
<td>3,566.52</td>
<td>3,493.46</td>
<td>3,612.95</td>
<td>3,785.83</td>
<td>14,458.76</td>
</tr>
<tr>
<td>Tons Collected</td>
<td>1,277.68</td>
<td>1,186.06</td>
<td>1,273.80</td>
<td>1,256.97</td>
<td>4,994.51</td>
</tr>
<tr>
<td>Subtotal - Disposed</td>
<td>3,566.52</td>
<td>3,493.46</td>
<td>3,612.95</td>
<td>3,785.83</td>
<td>14,458.76</td>
</tr>
<tr>
<td>Subtotal - Diverted</td>
<td>2,055.32</td>
<td>1,928.14</td>
<td>2,104.21</td>
<td>2,076.01</td>
<td>8,163.68</td>
</tr>
<tr>
<td>Diversion Rate</td>
<td>36.56%</td>
<td>35.56%</td>
<td>36.81%</td>
<td>35.42%</td>
<td>36.09%</td>
</tr>
</tbody>
</table>

### MFD

<table>
<thead>
<tr>
<th></th>
<th>Quarter 1</th>
<th>Quarter 2</th>
<th>Quarter 3</th>
<th>Quarter 4</th>
<th>Year to Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tons Collected</td>
<td>2,546.37</td>
<td>2,568.83</td>
<td>2,654.18</td>
<td>2,730.34</td>
<td>10,499.72</td>
</tr>
<tr>
<td>Tons Collected</td>
<td>633.19</td>
<td>632.27</td>
<td>649.03</td>
<td>695.46</td>
<td>2,609.95</td>
</tr>
<tr>
<td>Subtotal - Disposed</td>
<td>2,546.37</td>
<td>2,568.83</td>
<td>2,654.18</td>
<td>2,730.34</td>
<td>10,499.72</td>
</tr>
<tr>
<td>Subtotal - Diverted</td>
<td>702.92</td>
<td>704.41</td>
<td>723.07</td>
<td>770.67</td>
<td>2,901.07</td>
</tr>
<tr>
<td>Diversion Rate</td>
<td>21.63%</td>
<td>21.52%</td>
<td>21.41%</td>
<td>22.01%</td>
<td>21.65%</td>
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</tbody>
</table>

### Roll-Off

<table>
<thead>
<tr>
<th></th>
<th>Quarter 1</th>
<th>Quarter 2</th>
<th>Quarter 3</th>
<th>Quarter 4</th>
<th>Year to Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tons Collected</td>
<td>987.21</td>
<td>992.57</td>
<td>1,073.33</td>
<td>1,122.68</td>
<td>4,175.79</td>
</tr>
<tr>
<td>Tons Collected</td>
<td>96.62</td>
<td>92.50</td>
<td>86.27</td>
<td>125.64</td>
<td>403.03</td>
</tr>
<tr>
<td>Subtotal - Disposed</td>
<td>987.21</td>
<td>992.57</td>
<td>1,073.33</td>
<td>1,122.68</td>
<td>4,175.79</td>
</tr>
<tr>
<td>Subtotal - Diverted</td>
<td>126.64</td>
<td>135.87</td>
<td>129.50</td>
<td>125.64</td>
<td>403.03</td>
</tr>
<tr>
<td>Diversion Rate</td>
<td>7.44%</td>
<td>7.65%</td>
<td>7.65%</td>
<td>7.65%</td>
<td>8.00%</td>
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</table>

### Residential

<table>
<thead>
<tr>
<th></th>
<th>Quarter 1</th>
<th>Quarter 2</th>
<th>Quarter 3</th>
<th>Quarter 4</th>
<th>Year to Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tons Collected</td>
<td>3,024.67</td>
<td>3,067.87</td>
<td>3,167.67</td>
<td>3,241.88</td>
<td>12,502.09</td>
</tr>
<tr>
<td>Tons Collected</td>
<td>2,133.20</td>
<td>2,044.97</td>
<td>2,065.07</td>
<td>2,299.27</td>
<td>8,542.51</td>
</tr>
<tr>
<td>Subtotal - Disposed</td>
<td>3,024.67</td>
<td>3,067.87</td>
<td>3,167.67</td>
<td>3,241.88</td>
<td>12,502.09</td>
</tr>
<tr>
<td>Subtotal - Diverted</td>
<td>5,266.19</td>
<td>5,607.31</td>
<td>5,351.52</td>
<td>5,994.20</td>
<td>22,219.22</td>
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<tr>
<td>Diversion Rate</td>
<td>63.52%</td>
<td>64.64%</td>
<td>62.82%</td>
<td>64.90%</td>
<td>63.99%</td>
</tr>
</tbody>
</table>

### Total Disposed

<table>
<thead>
<tr>
<th></th>
<th>Quarter 1</th>
<th>Quarter 2</th>
<th>Quarter 3</th>
<th>Quarter 4</th>
<th>Year to Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tons Collected</td>
<td>10,124.77</td>
<td>10,122.73</td>
<td>10,508.13</td>
<td>10,880.73</td>
<td>41,636.36</td>
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</tbody>
</table>

### Total Diverted

<table>
<thead>
<tr>
<th></th>
<th>Quarter 1</th>
<th>Quarter 2</th>
<th>Quarter 3</th>
<th>Quarter 4</th>
<th>Year to Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tons Collected</td>
<td>8,123.05</td>
<td>8,332.36</td>
<td>8,265.07</td>
<td>8,966.52</td>
<td>33,687.00</td>
</tr>
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</table>

### Total Diversion Rate

<table>
<thead>
<tr>
<th></th>
<th>Quarter 1</th>
<th>Quarter 2</th>
<th>Quarter 3</th>
<th>Quarter 4</th>
<th>Year to Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tons Collected</td>
<td>44.52%</td>
<td>45.15%</td>
<td>44.03%</td>
<td>45.18%</td>
<td>44.72%</td>
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</table>

### Measured Diversion Rate

<table>
<thead>
<tr>
<th></th>
<th>Single-Family</th>
<th>Commercial</th>
<th>MFD</th>
<th>Overall</th>
</tr>
</thead>
<tbody>
<tr>
<td>Diversion Rate</td>
<td>63.52%</td>
<td>28.69%</td>
<td>21.63%</td>
<td>44.52%</td>
</tr>
</tbody>
</table>
### Recology San Mateo County
### Cumulative Comparison of Tonnage Rate Year 2014

**Period: ANNUAL 2014**

<table>
<thead>
<tr>
<th>San Mateo</th>
<th>Member Agency</th>
<th>Year to Date 2011 Tons</th>
<th>Year to Date 2012 Tons</th>
<th>Year to Date 2013 Tons</th>
<th>Year to Date 2014 Tons</th>
<th>2013 - 2014 Tons Incr/(Decr)</th>
<th>% Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Commercial Solid Waste</td>
<td>13,943.82</td>
<td>14,785.48</td>
<td>14,034.95</td>
<td>14,458.76</td>
<td>423.81</td>
<td>3.02%</td>
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<td>MFD Solid Waste</td>
<td>11,703.20</td>
<td>10,580.12</td>
<td>10,663.03</td>
<td>10,499.72</td>
<td>(163.31)</td>
<td>-1.53%</td>
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<tr>
<td>Roll-Off Solid Waste</td>
<td>4,323.75</td>
<td>4,600.31</td>
<td>4,455.25</td>
<td>4,175.79</td>
<td>(279.46)</td>
<td>-6.27%</td>
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</tr>
<tr>
<td>Commercial Recycling</td>
<td>3,608.08</td>
<td>4,286.18</td>
<td>4,599.20</td>
<td>4,994.51</td>
<td>395.31</td>
<td>8.60%</td>
<td></td>
</tr>
<tr>
<td>MFD Recycling</td>
<td>2,365.38</td>
<td>2,278.04</td>
<td>2,498.87</td>
<td>2,609.95</td>
<td>111.08</td>
<td>4.45%</td>
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</tr>
<tr>
<td>Roll-Off Recycling</td>
<td>438.38</td>
<td>498.93</td>
<td>422.51</td>
<td>403.03</td>
<td>(19.48)</td>
<td>-4.61%</td>
<td></td>
</tr>
<tr>
<td>Commercial Organics</td>
<td>2,646.99</td>
<td>3,006.65</td>
<td>3,033.41</td>
<td>3,169.17</td>
<td>135.76</td>
<td>4.48%</td>
<td></td>
</tr>
<tr>
<td>MFD Organics</td>
<td>382.22</td>
<td>357.70</td>
<td>342.73</td>
<td>291.12</td>
<td>(51.61)</td>
<td>-15.06%</td>
<td></td>
</tr>
<tr>
<td>Roll-Off Organics</td>
<td>0.47</td>
<td>18.50</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00%</td>
<td></td>
</tr>
<tr>
<td><strong>SUBTOTAL - Disposed Tons</strong></td>
<td>29,970.77</td>
<td>29,965.91</td>
<td>29,153.23</td>
<td>29,134.27</td>
<td>(18.96)</td>
<td>-0.07%</td>
<td></td>
</tr>
<tr>
<td><strong>SUBTOTAL - Diverted Tons</strong></td>
<td>9,441.52</td>
<td>10,446.00</td>
<td>10,896.72</td>
<td>11,467.78</td>
<td>571.06</td>
<td>5.24%</td>
<td></td>
</tr>
</tbody>
</table>

**Residential**

| Residential Solid Waste | 12,310.20 | 12,733.82 | 12,520.79 | 12,502.09 | (18.70) | -0.15% |
| Residential Curbside Recycling | 8,656.08 | 8,525.24 | 8,470.69 | 8,542.51 | 71.82 | 0.85% |
| Residential Curbside Organics | 13,667.64 | 14,179.58 | 13,992.08 | 13,676.71 | (315.37) | -2.25% |
| **SUBTOTAL - Disposed Tons** | 12,310.20 | 12,733.82 | 12,520.79 | 12,502.09 | (18.70) | -0.15% |
| **SUBTOTAL - Diverted Tons** | 22,323.72 | 22,704.82 | 22,462.77 | 22,219.22 | (243.55) | -1.08% |

**Commercial/MFD and Residential**

| TOTAL TONS DISPOSED | 42,280.97 | 42,699.73 | 41,674.02 | 41,636.36 |
| TOTAL TONS DIVERTED | 31,765.24 | 33,150.82 | 33,359.49 | 33,687.00 |

| COMMERCIAL DIVERSION RATE | 23.96% | 25.85% | 27.21% | 28.24% |
| MFD DIVERSION RATE | 19.01% | 19.94% | 21.04% | 21.65% |
| RESIDENTIAL DIVERSION RATE | 64.46% | 64.07% | 64.21% | 63.99% |

| TOTAL DIVERSION RATE | 42.90% | 43.71% | 44.46% | 44.72% |

---

1. Includes Agency facilities tonnage
## RECOLOGY ANNUAL REPORT 2014

### Commercial

<table>
<thead>
<tr>
<th>MEMBER AGENCY</th>
<th>Tons Collected</th>
<th>Tons Collected</th>
<th>Tons Collected</th>
<th>Tons Collected</th>
<th>Tons Collected</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>SAN MATEO COUNTY</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Commercial Solid Waste</td>
<td>240.54</td>
<td>216.61</td>
<td>218.98</td>
<td>220.64</td>
<td>896.77</td>
</tr>
<tr>
<td>Commercial Recycling</td>
<td>66.85</td>
<td>68.53</td>
<td>72.16</td>
<td>76.11</td>
<td>283.65</td>
</tr>
<tr>
<td>Commercial Organics</td>
<td>56.89</td>
<td>83.66</td>
<td>91.84</td>
<td>88.29</td>
<td>320.68</td>
</tr>
<tr>
<td>Subtotal - Disposed</td>
<td>240.54</td>
<td>216.61</td>
<td>218.98</td>
<td>220.64</td>
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<td>MFD Solid Waste</td>
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<td>102.49</td>
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<td>106.32</td>
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<td>419.04</td>
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<td>Subtotal - Diverted</td>
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<td>13.83</td>
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<td><strong>Roll-Off</strong></td>
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<td>0.00%</td>
<td>0.00%</td>
<td>0.00%</td>
<td>0.00%</td>
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<tr>
<td><strong>Residential</strong></td>
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<td></td>
</tr>
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<td>Residential Solid Waste</td>
<td>653.07</td>
<td>661.18</td>
<td>678.75</td>
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<td>Residential Curbside Recycling</td>
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<td>919.19</td>
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<td>Subtotal - Disposed</td>
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<td>661.18</td>
<td>678.75</td>
<td>698.69</td>
<td>2,691.69</td>
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<td>Subtotal - Diverted</td>
<td>1,496.86</td>
<td>1,559.72</td>
<td>1,490.97</td>
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<td>6,306.99</td>
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<tr>
<td>Diversion Rate</td>
<td>69.62%</td>
<td>70.23%</td>
<td>68.72%</td>
<td>71.58%</td>
<td>70.09%</td>
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### Tonnage Summary and Cumulative Comparison

<table>
<thead>
<tr>
<th>2014</th>
<th>Quarter 1</th>
<th>Quarter 2</th>
<th>Quarter 3</th>
<th>Quarter 4</th>
<th>Year to Date</th>
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<tbody>
<tr>
<td><strong>Total Disposed</strong></td>
<td>994.81</td>
<td>980.28</td>
<td>1,004.05</td>
<td>1,028.36</td>
<td>4,007.50</td>
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<tr>
<td><strong>Total Diverted</strong></td>
<td>1,633.24</td>
<td>1,725.14</td>
<td>1,668.80</td>
<td>1,938.17</td>
<td>6,965.35</td>
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<tr>
<td><strong>Total Diversion Rate</strong></td>
<td>62.15%</td>
<td>63.77%</td>
<td>62.44%</td>
<td>65.33%</td>
<td>63.48%</td>
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</tbody>
</table>

- Single-Family Measured Diversion Rate: 69.62% (60.23%)
- Commercial Measured Diversion Rate: 28.52% (34.14%)
- MFD Measured Diversion Rate: 11.10% (11.43%)
- Overall Measured Diversion Rate: 62.15% (63.48%)
## CUMULATIVE ANNUAL COMPARISON OF TONNAGE

### San Mateo County

<table>
<thead>
<tr>
<th>MEMBER AGENCY</th>
<th>Year to Date 2011 Tons</th>
<th>Year to Date 2012 Tons</th>
<th>Year to Date 2013 Tons</th>
<th>Year to Date 2014 Tons</th>
<th>2013 - 2014 Tons</th>
<th>% Change</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Commercial Solid Waste</strong></td>
<td>998.90</td>
<td>1,050.52</td>
<td>995.20</td>
<td>896.77</td>
<td>(98.43)</td>
<td>-9.89%</td>
</tr>
<tr>
<td><strong>MFD Solid Waste</strong></td>
<td>419.41</td>
<td>397.14</td>
<td>411.31</td>
<td>419.04</td>
<td>7.73</td>
<td>1.88%</td>
</tr>
<tr>
<td><strong>Roll-Off Solid Waste</strong></td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00%</td>
</tr>
<tr>
<td><strong>Commercial Recycling</strong></td>
<td>199.65</td>
<td>243.73</td>
<td>264.07</td>
<td>283.65</td>
<td>19.58</td>
<td>7.41%</td>
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<td><strong>MFD Recycling</strong></td>
<td>60.39</td>
<td>49.96</td>
<td>48.18</td>
<td>50.51</td>
<td>2.33</td>
<td>4.84%</td>
</tr>
<tr>
<td><strong>Roll-Off Recycling</strong></td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00%</td>
</tr>
<tr>
<td><strong>Commercial Organics</strong></td>
<td>145.94</td>
<td>219.45</td>
<td>223.46</td>
<td>320.68</td>
<td>97.22</td>
<td>43.51%</td>
</tr>
<tr>
<td><strong>MFD Organics</strong></td>
<td>8.13</td>
<td>4.84</td>
<td>4.48</td>
<td>3.52</td>
<td>(0.96)</td>
<td>-21.43%</td>
</tr>
<tr>
<td><strong>Roll-Off Organics</strong></td>
<td>0.10</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00%</td>
</tr>
<tr>
<td><strong>SUBTOTAL - Disposed Tons</strong></td>
<td>1,418.31</td>
<td>1,447.66</td>
<td>1,406.51</td>
<td>1,315.81</td>
<td>(90.70)</td>
<td>-6.45%</td>
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<tr>
<td><strong>SUBTOTAL - Diverted Tons</strong></td>
<td>414.21</td>
<td>517.98</td>
<td>540.19</td>
<td>658.36</td>
<td>118.17</td>
<td>21.88%</td>
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</table>

### Residential

<table>
<thead>
<tr>
<th>Member Agency</th>
<th>Year to Date Tons</th>
<th>2013 - 2014 Tons</th>
<th>% Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Residential Solid Waste</td>
<td>2,596.84</td>
<td>2,691.69</td>
<td>0.59%</td>
</tr>
<tr>
<td>Residential Curbside Recycling</td>
<td>2,247.43</td>
<td>2,371.48</td>
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<tr>
<td>Residential Curbside Organics</td>
<td>4,033.75</td>
<td>3,935.51</td>
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<tr>
<td><strong>SUBTOTAL - Disposed Tons</strong></td>
<td>2,596.84</td>
<td>2,691.69</td>
<td>0.59%</td>
</tr>
<tr>
<td><strong>SUBTOTAL - Diverted Tons</strong></td>
<td>6,281.18</td>
<td>(369.78)</td>
<td>-5.54%</td>
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</table>

### Commercial/MFD and Residential

<table>
<thead>
<tr>
<th>Total Tons Disposed</th>
<th>4,015.15</th>
<th>4,153.74</th>
<th>4,082.32</th>
<th>4,007.50</th>
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<tbody>
<tr>
<td>Total Tons Diverted</td>
<td>6,695.39</td>
<td>7,193.00</td>
<td>7,216.96</td>
<td>6,965.35</td>
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### Diversion Rates

<table>
<thead>
<tr>
<th>Rate Type</th>
<th>2013 - 2014 Tons</th>
<th>% Change</th>
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<tbody>
<tr>
<td>Commercial Diversion Rate</td>
<td>22.60%</td>
<td>26.35%</td>
</tr>
<tr>
<td>MFD Diversion Rate</td>
<td>14.04%</td>
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<tr>
<td>Residential Diversion Rate</td>
<td>70.75%</td>
<td>71.15%</td>
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<tr>
<td><strong>Total Diversion Rate</strong></td>
<td>62.51%</td>
<td>63.39%</td>
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1 Includes Agency facilities tonnage
## RECOLOGY ANNUAL REPORT 2014

### Tonnage Report

#### Rate Year 2014

### Summary

<table>
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<th>MEMBER AGENCY</th>
<th>Tons Collected</th>
<th>Tons Collected</th>
<th>Tons Collected</th>
<th>Tons Collected</th>
<th>Tons Collected</th>
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<td><strong>WEST BAY</strong></td>
<td></td>
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<tr>
<td>Commercial</td>
<td></td>
<td></td>
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</tr>
<tr>
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<td>95.88</td>
<td>97.17</td>
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<td>110.93</td>
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<td>36.65</td>
<td>35.35</td>
<td>37.40</td>
<td>38.87</td>
<td>148.27</td>
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<td>39.78</td>
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<td>146.95</td>
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<tr>
<td>Subtotal - Disposed</td>
<td>95.88</td>
<td>97.17</td>
<td>105.93</td>
<td>110.93</td>
<td>409.91</td>
</tr>
<tr>
<td>Subtotal - Diverted</td>
<td>68.66</td>
<td>71.54</td>
<td>77.18</td>
<td>77.84</td>
<td>295.22</td>
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<td>42.40%</td>
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<tr>
<td>MFD Solid Waste</td>
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<td>6.81</td>
<td>7.24</td>
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<td>27.81</td>
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<td>7.24</td>
<td>7.12</td>
<td>27.81</td>
</tr>
<tr>
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<td>3.64</td>
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<td>34.71%</td>
<td>33.46%</td>
<td>36.03%</td>
<td>36.87%</td>
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<tr>
<td>Roll-Off</td>
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<tr>
<td>Roll-Off Solid Waste</td>
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<td>0.00</td>
<td>0.00</td>
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<td>0.00</td>
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<tr>
<td>Roll-Off Recycling</td>
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<td>0.00</td>
<td>0.00</td>
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<td>Roll-Off Organics</td>
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<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
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<td>0.00</td>
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<td>0.00</td>
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<td>0.00%</td>
<td>0.00%</td>
<td>0.00%</td>
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<tr>
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<td>280.91</td>
<td>295.84</td>
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<td>1,156.83</td>
</tr>
<tr>
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<tr>
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<td><strong>68.89%</strong></td>
<td><strong>72.80%</strong></td>
<td><strong>70.57%</strong></td>
</tr>
</tbody>
</table>

### Single-Family Measured Diversion Rate

- Single-Family Measured Diversion Rate: 74.90%
- Commercial Measured Diversion Rate: 41.31%
- MFD Measured Diversion Rate: 34.45%
- Overall Measured Diversion Rate: 70.23%
## CUMULATIVE ANNUAL COMPARISON OF TONNAGE

### MEMBER AGENCY

#### West Bay Sanitary

<table>
<thead>
<tr>
<th></th>
<th>2011 Tons</th>
<th>2012 Tons</th>
<th>2013 Tons</th>
<th>2014 Tons</th>
<th>Tons Incr/(Decr)</th>
<th>% Change</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Commercial</strong></td>
<td></td>
<td></td>
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<td></td>
<td></td>
<td></td>
</tr>
<tr>
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<td>392.32</td>
<td>379.90</td>
<td>374.80</td>
<td>409.91</td>
<td>35.11</td>
<td>9.37%</td>
</tr>
<tr>
<td>MFD Solid Waste</td>
<td>72.55</td>
<td>61.63</td>
<td>47.95</td>
<td>27.81</td>
<td>(20.14)</td>
<td>-42.00%</td>
</tr>
<tr>
<td>Roll-Off Solid Waste</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00%</td>
</tr>
<tr>
<td>Commercial Recycling</td>
<td>103.53</td>
<td>128.31</td>
<td>136.16</td>
<td>148.27</td>
<td>12.11</td>
<td>8.89%</td>
</tr>
<tr>
<td>MFD Recycling</td>
<td>16.80</td>
<td>18.33</td>
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<td>-20.89%</td>
</tr>
<tr>
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<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00%</td>
</tr>
<tr>
<td>Commercial Organics</td>
<td>46.18</td>
<td>102.39</td>
<td>139.39</td>
<td>146.95</td>
<td>7.56</td>
<td>5.42%</td>
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<tr>
<td>MFD Organics</td>
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<td>Roll-Off Organics</td>
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<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00%</td>
</tr>
<tr>
<td><strong>SUBTOTAL - Disposed Tons</strong></td>
<td>464.87</td>
<td>441.53</td>
<td>422.75</td>
<td>437.72</td>
<td>14.97</td>
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</tr>
<tr>
<td><strong>SUBTOTAL - Diverted Tons</strong></td>
<td>166.51</td>
<td>249.03</td>
<td>292.93</td>
<td>309.98</td>
<td>17.05</td>
<td>5.62%</td>
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</table>

#### Residential

<table>
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<tr>
<th></th>
<th>2011 Tons</th>
<th>2012 Tons</th>
<th>2013 Tons</th>
<th>2014 Tons</th>
<th>Tons Incr/(Decr)</th>
<th>% Change</th>
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</thead>
<tbody>
<tr>
<td>Residential Solid Waste</td>
<td>1,094.48</td>
<td>1,204.69</td>
<td>1,172.16</td>
<td>1,156.83</td>
<td>(15.33)</td>
<td>-1.31%</td>
</tr>
<tr>
<td>Residential Curbside Recycling</td>
<td>1,099.77</td>
<td>1,124.60</td>
<td>1,107.61</td>
<td>1,121.17</td>
<td>13.56</td>
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<tr>
<td>Residential Curbside Organics</td>
<td>2,363.05</td>
<td>2,534.62</td>
<td>2,481.86</td>
<td>2,391.92</td>
<td>(89.94)</td>
<td>-3.62%</td>
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<tr>
<td><strong>SUBTOTAL - Disposed Tons</strong></td>
<td>1,094.48</td>
<td>1,204.69</td>
<td>1,172.16</td>
<td>1,156.83</td>
<td>(15.33)</td>
<td>-1.31%</td>
</tr>
<tr>
<td><strong>SUBTOTAL - Diverted Tons</strong></td>
<td>3,462.82</td>
<td>3,659.22</td>
<td>3,589.47</td>
<td>3,513.09</td>
<td>(76.38)</td>
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#### Commercial/MFD and Residential

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<th>1,646.22</th>
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<th>1,594.55</th>
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<tbody>
<tr>
<td><strong>TOTAL TONS DISPOSED</strong></td>
<td>3,629.33</td>
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<th>36.06%</th>
<th>40.93%</th>
<th>41.46%</th>
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<tbody>
<tr>
<td><strong>COMMERCIAL DIVERSION RATE</strong></td>
<td>18.80%</td>
<td>22.92%</td>
<td>26.60%</td>
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<tr>
<td><strong>MFD DIVERSION RATE</strong></td>
<td>75.98%</td>
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<td>75.38%</td>
<td>75.23%</td>
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<th>69.95%</th>
<th>70.36%</th>
<th>70.88%</th>
<th>70.57%</th>
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<tbody>
<tr>
<td><strong>TOTAL DIVERSION RATE</strong></td>
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1 Includes Agency facilities tonnage
### RECOLOGY ANNUAL REPORT 2014

**C. Tonnage Summary and Cumulative Comparison**

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<thead>
<tr>
<th>MEMBER AGENCY</th>
<th>Tons Collected</th>
<th>Tons Collected</th>
<th>Tons Collected</th>
<th>Tons Collected</th>
<th>Tons Collected</th>
<th>Days</th>
<th>Routes</th>
<th>Tons/ Rt/Day</th>
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<tbody>
<tr>
<td><strong>TOTAL SBWMA</strong></td>
<td></td>
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<td></td>
<td></td>
<td></td>
<td>2014</td>
<td></td>
<td></td>
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<tr>
<td>Commercial</td>
<td>15,831.31</td>
<td>15,778.02</td>
<td>16,205.58</td>
<td>17,032.52</td>
<td>64,847.43</td>
<td>260</td>
<td>23</td>
<td>10.84</td>
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<td>Commercial Solid Waste</td>
<td>5,237.90</td>
<td>5,249.37</td>
<td>5,546.24</td>
<td>5,525.52</td>
<td>21,559.03</td>
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<td>Commercial Organics</td>
<td>4,636.32</td>
<td>4,562.21</td>
<td>4,950.13</td>
<td>5,656.49</td>
<td>19,805.15</td>
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<td>25.39</td>
</tr>
<tr>
<td>Subtotal - Disposed</td>
<td>15,831.31</td>
<td>15,778.02</td>
<td>16,205.58</td>
<td>17,032.52</td>
<td>64,847.43</td>
<td></td>
<td></td>
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<tr>
<td>Subtotal - Diverted</td>
<td>9,874.22</td>
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<td>10,496.37</td>
<td>11,182.01</td>
<td>41,364.18</td>
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<td>39.31%</td>
<td>39.63%</td>
<td>38.95%</td>
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<tr>
<td>MFD</td>
<td>8,271.60</td>
<td>8,362.08</td>
<td>8,556.91</td>
<td>8,686.00</td>
<td>33,876.59</td>
<td>260</td>
<td>23</td>
<td>5.66</td>
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<td>MFD Solid Waste</td>
<td>1,942.38</td>
<td>1,937.76</td>
<td>1,978.17</td>
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<td>7,992.60</td>
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<td>15</td>
<td>2.05</td>
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<td>222.66</td>
<td>225.05</td>
<td>233.49</td>
<td>894.30</td>
<td>260</td>
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<td>1.15</td>
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<tr>
<td>Subtotal - Disposed</td>
<td>8,271.60</td>
<td>8,362.08</td>
<td>8,556.91</td>
<td>8,686.00</td>
<td>33,876.59</td>
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<tr>
<td>Subtotal - Diverted</td>
<td>2,155.48</td>
<td>2,160.42</td>
<td>2,203.22</td>
<td>2,367.78</td>
<td>8,886.90</td>
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<tr>
<td>Diversion Rate</td>
<td>20.67%</td>
<td>20.53%</td>
<td>20.48%</td>
<td>21.42%</td>
<td>20.78%</td>
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<td>Roll-Off</td>
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<td>4,893.53</td>
<td>5,133.00</td>
<td>5,108.14</td>
<td>19,829.00</td>
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<td>4</td>
<td>19.07</td>
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<tr>
<td>Roll-Off Solid Waste</td>
<td>396.01</td>
<td>375.03</td>
<td>408.08</td>
<td>523.19</td>
<td>1,702.31</td>
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<td>1.64</td>
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<td>347.43</td>
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<td>1,297.19</td>
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<td>Roll-Off Organics</td>
<td>743.44</td>
<td>728.42</td>
<td>755.70</td>
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<td>3,099.50</td>
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<tr>
<td>Subtotal - Disposed</td>
<td>4,694.33</td>
<td>4,893.53</td>
<td>5,133.00</td>
<td>5,108.14</td>
<td>19,829.00</td>
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<tr>
<td>Subtotal - Diverted</td>
<td>13.67%</td>
<td>12.96%</td>
<td>12.83%</td>
<td>14.58%</td>
<td>13.52%</td>
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<tr>
<td>Diversion Rate</td>
<td>65.88%</td>
<td>66.72%</td>
<td>65.15%</td>
<td>68.00%</td>
<td>66.48%</td>
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<td></td>
</tr>
<tr>
<td>Residential</td>
<td>14,109.14</td>
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<td>14,847.46</td>
<td>15,236.48</td>
<td>58,553.07</td>
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<td>26</td>
<td>8.66</td>
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<tr>
<td>Residential Solid Waste</td>
<td>10,135.68</td>
<td>10,012.78</td>
<td>10,028.61</td>
<td>11,202.80</td>
<td>41,379.87</td>
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<td>Residential Curbside Recycling</td>
<td>17,104.97</td>
<td>18,771.35</td>
<td>17,726.72</td>
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<td>260</td>
<td>23</td>
<td>12.50</td>
</tr>
<tr>
<td>Residential Curbside Organics</td>
<td>14,109.14</td>
<td>14,359.99</td>
<td>14,847.46</td>
<td>15,236.48</td>
<td>58,553.07</td>
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<tr>
<td>Subtotal - Diverted</td>
<td>27,240.65</td>
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<td>27,755.33</td>
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<td>116,152.60</td>
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<tr>
<td>Diversion Rate</td>
<td>65.88%</td>
<td>66.72%</td>
<td>65.15%</td>
<td>68.00%</td>
<td>66.48%</td>
<td></td>
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</tr>
<tr>
<td>Total Disposed</td>
<td>42,906.38</td>
<td>43,393.62</td>
<td>44,742.95</td>
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<td>177,106.09</td>
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<tr>
<td>Total Diverted</td>
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<td>41,210.62</td>
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<td>169,503.18</td>
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<tr>
<td>Total Diversion Rate</td>
<td>48.26%</td>
<td>48.88%</td>
<td>47.95%</td>
<td>50.39%</td>
<td>48.90%</td>
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</tr>
<tr>
<td>Single-Family Measured Diversion Rate</td>
<td>65.88%</td>
<td>66.72%</td>
<td>65.15%</td>
<td>68.00%</td>
<td>66.48%</td>
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<tr>
<td>Commercial Measured Diversion Rate</td>
<td>30.73%</td>
<td>30.43%</td>
<td>31.04%</td>
<td>31.87%</td>
<td>31.04%</td>
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<tr>
<td>MFD Measured Diversion Rate</td>
<td>20.67%</td>
<td>20.53%</td>
<td>20.48%</td>
<td>21.42%</td>
<td>20.78%</td>
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<tr>
<td>Overall Measured Diversion Rate</td>
<td>48.26%</td>
<td>48.88%</td>
<td>47.95%</td>
<td>50.39%</td>
<td>48.90%</td>
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<tr>
<td>Single-Family Measured Diversion Rate</td>
<td>65.88%</td>
<td>66.72%</td>
<td>65.15%</td>
<td>68.00%</td>
<td>66.48%</td>
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<tr>
<td>Commercial Measured Diversion Rate</td>
<td>30.73%</td>
<td>30.43%</td>
<td>31.04%</td>
<td>31.87%</td>
<td>31.04%</td>
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<td></td>
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</tr>
<tr>
<td>MFD Measured Diversion Rate</td>
<td>20.67%</td>
<td>20.53%</td>
<td>20.48%</td>
<td>21.42%</td>
<td>20.78%</td>
<td></td>
<td></td>
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<tr>
<td>Overall Measured Diversion Rate</td>
<td>48.26%</td>
<td>48.88%</td>
<td>47.95%</td>
<td>50.39%</td>
<td>48.90%</td>
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### CUMULATIVE ANNUAL COMPARISON OF TONNAGE

#### Period: ANNUAL 2014

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<th>MEMBER AGENCY</th>
<th>2011 Tons</th>
<th>2012 Tons</th>
<th>2013 Tons</th>
<th>2014 Tons</th>
<th>Tons Incr/(Decr)</th>
<th>% Change</th>
</tr>
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<tr>
<td><strong>TOTAL SBWMA</strong></td>
<td></td>
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<td></td>
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</tr>
<tr>
<td>Commercial and MFD</td>
<td></td>
<td></td>
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<tr>
<td>Commercial Solid Waste</td>
<td>64,421.28</td>
<td>66,791.41</td>
<td>63,656.41</td>
<td>64,847.43</td>
<td>1,191.02</td>
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<tr>
<td>MFD Solid Waste</td>
<td>36,991.66</td>
<td>34,230.33</td>
<td>34,521.20</td>
<td>33,876.59</td>
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<tr>
<td>Roll-Off Solid Waste</td>
<td>21,206.80</td>
<td>22,305.42</td>
<td>20,041.01</td>
<td>19,829.00</td>
<td>(212.01)</td>
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<td>Commercial Recycling</td>
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<td>14.30%</td>
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<td>Commercial Organics</td>
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<td>17,386.86</td>
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<td><strong>SUBTOTAL - Disposed Tons</strong></td>
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<td><strong>SUBTOTAL - Diverted Tons</strong></td>
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<td>47,144.49</td>
<td>50,120.02</td>
<td>53,350.58</td>
<td>3,230.56</td>
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<td></td>
<td></td>
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<td></td>
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</tr>
<tr>
<td>Residential Solid Waste</td>
<td>59,306.13</td>
<td>59,763.74</td>
<td>58,782.89</td>
<td>58,553.07</td>
<td>(229.82)</td>
<td>-0.39%</td>
</tr>
<tr>
<td>Residential Curbside Recycling</td>
<td>40,594.00</td>
<td>41,047.41</td>
<td>41,201.01</td>
<td>41,379.87</td>
<td>178.86</td>
<td>0.43%</td>
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<td>Residential Curbside Organics</td>
<td>75,372.34</td>
<td>78,645.38</td>
<td>77,609.37</td>
<td>74,772.73</td>
<td>(2,836.64)</td>
<td>-3.66%</td>
</tr>
<tr>
<td><strong>SUBTOTAL - Disposed Tons</strong></td>
<td>59,306.13</td>
<td>59,763.74</td>
<td>58,782.89</td>
<td>58,553.07</td>
<td>(229.82)</td>
<td>-0.39%</td>
</tr>
<tr>
<td><strong>SUBTOTAL - Diverted Tons</strong></td>
<td>115,966.34</td>
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<td>(2,657.78)</td>
<td>-2.24%</td>
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<td>177,106.09</td>
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<td>TOTAL TONS DIVERTED</td>
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<td>COMMERCIAL DIVERSION RATE</td>
<td>25.91%</td>
<td>27.66%</td>
<td>29.77%</td>
<td>31.04%</td>
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<tr>
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<td>16.66%</td>
<td>18.40%</td>
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<tr>
<td>RESIDENTIAL DIVERSION RATE</td>
<td>66.16%</td>
<td>66.70%</td>
<td>66.90%</td>
<td>66.48%</td>
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<tr>
<td>TOTAL DIVERSION RATE</td>
<td>46.61%</td>
<td>47.68%</td>
<td>48.83%</td>
<td>48.90%</td>
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1 Includes Agency facilities tonnage
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<th>Rate Year 2014</th>
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### Inquiry, Service Request and Complaint Summary

**Atherton**
- **Qrt 1**: 35
- **Qrt 2**: 83
- **Qrt 3**: 64
- **Qrt 4**: 63

**Belmont**
- **Qrt 1**: 64
- **Qrt 2**: 120
- **Qrt 3**: 134
- **Qrt 4**: 172

**Burlingame**
- **Qrt 1**: 91
- **Qrt 2**: 149
- **Qrt 3**: 160
- **Qrt 4**: 210

**East Palo Alto**
- **Qrt 1**: 29
- **Qrt 2**: 45
- **Qrt 3**: 60
- **Qrt 4**: 71

**Foster City**
- **Qrt 1**: 71
- **Qrt 2**: 82
- **Qrt 3**: 94
- **Qrt 4**: 98

**Hillsborough**
- **Qrt 1**: 66
- **Qrt 2**: 118
- **Qrt 3**: 84
- **Qrt 4**: 160

**Menlo Park**
- **Qrt 1**: 78
- **Qrt 2**: 222
- **Qrt 3**: 133
- **Qrt 4**: 199

**North Fair Oaks**
- **Qrt 1**: 26
- **Qrt 2**: 68
- **Qrt 3**: 49
- **Qrt 4**: 71

**Redwood City**
- **Qrt 1**: 273
- **Qrt 2**: 346
- **Qrt 3**: 351
- **Qrt 4**: 529

**San Carlos**
- **Qrt 1**: 296
- **Qrt 2**: 472
- **Qrt 3**: 447
- **Qrt 4**: 733

**San Mateo County**
- **Qrt 1**: 48
- **Qrt 2**: 138
- **Qrt 3**: 129
- **Qrt 4**: 134

**West Bay**
- **Qrt 1**: 35
- **Qrt 2**: 36
- **Qrt 3**: 54
- **Qrt 4**: 58

**Totals**
- **Qrt 1**: 1,228
- **Qrt 2**: 2,035
- **Qrt 3**: 1,959
- **Qrt 4**: 2,800

### Spills 8.02.1

- **Qrt 1**: 8.02.I
- **Qrt 2**: On-call Bulky Item Collection 5.05
- **Qrt 3**: Extra/Overage Requests 8.02.G
- **Qrt 4**: Recycling Tote-Bag Request 5.03.B.2
- **Qrt 5**: Information requests 7.02.A
- **Qrt 6**: Billing Concerns
- **Qrt 7**: Single-Family Missed Pick-Up 8.02.B.2
- **Qrt 8**: Collection Events 8.02.B.2
- **Qrt 9**: Excessive Noise 8.02.J
- **Qrt 10**: Discourteous Behavior 8.06.J
- **Qrt 11**: Property Damage 8.02.H
- **Qrt 12**: D. Inquiry, Service Request and Complaint Data

**2014 Annual Report**: 2/14/2015
## Call Center Data and Quality Assurance Calls Made

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<thead>
<tr>
<th>SBWMA Service Area</th>
<th>Number of Calls Received</th>
<th>Number of Calls Answered</th>
<th>Number of Calls Dropped</th>
<th>Percentage of Calls Dropped</th>
<th>Average Hold Time in Seconds</th>
<th>Percentage of Calls Answered in Thirty Seconds</th>
<th>Number of Quality Assurance Calls Made</th>
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<td>35,211</td>
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Recology San Mateo County
On-Site Customer Assessments, Visual Audits and Recycling
Tote-Bags Delivered
Rate Year 2014

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<th>7.06 Visual Audits</th>
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G. Liquidated Damages Summary

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### 2. Complaints regarding failure to provide new service or change existing service level within five (5) business days

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### 3. Complaints regarding improper container placement

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G. Liquidated Damages Summary
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## Complaints regarding unacceptable employee behavior

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G. Liquidated Damages Summary
### 7.A, 7.B.

#### Complaints regarding spills of discarded materials and failure to clean up those spills

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#### Resolution or remedy of complaints or inquiries beyond 10 business days of receipt of the complaint or inquiry

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### 8.

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| 1. Resolution or remedy of complaints or inquiries beyond 10 business days of receipt of the complaint or inquiry

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G. Liquidated Damages Summary

2/14/2015

2014 Annual Report
## G. Liquidated Damages Summary

### 1. Disposal of recyclable materials without written approval

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#### San Mateo Cnty
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#### San Mateo
- 0 0 - 0 0 - 0 0 - 0 0 - 0 0 - 0 175$

#### Redwood City
- 0 0 - 0 0 - 0 0 - 0 0 - 0 0 - 0 175$

#### North Fair Oaks
- 0 0 - 0 0 - 0 0 - 0 0 - 0 0 - 0 175$

#### Hillsborough
- 0 0 - 0 0 - 0 0 - 0 0 - 0 0 - 0 175$

#### Menlo Park
- 0 0 - 0 0 - 0 0 - 0 0 - 0 0 - 0 175$

#### Foster City
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#### East Palo Alto
- 0 0 - 0 0 - 0 0 - 0 0 - 0 0 - 0 175$

#### Burlingame
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#### Belmont
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#### Atherton
- 0 0 - 0 0 - 0 0 - 0 0 - 0 0 - 0 175$

### 2. Disposal of organic materials without written approval

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<tr>
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#### West Bay
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#### San Mateo Cnty
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#### San Mateo
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#### Redwood City
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#### North Fair Oaks
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#### Hillsborough
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#### Menlo Park
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#### Foster City
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#### East Palo Alto
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#### Burlingame
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#### Belmont
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#### Atherton
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### 2. Recyclable materials not delivered to the designated transfer and processing facility

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#### San Mateo Cnty
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#### San Mateo
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#### Redwood City
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#### Foster City
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#### East Palo Alto
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#### Burlingame
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#### Belmont
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#### Atherton
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2/14/2015
Solid waste or organic materials not delivered to the designated transfer and processing facility

6.01

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### Annual Single-Family Missed Pick-Up Collection Events

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### H. Performance Incentives and Disincentives

#### Annual Average Speed of Answer and Incentive/Disincentive Rates Year 2014

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### Annual Average Speed of Answer in Seconds

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<tr>
<th>Month</th>
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<th>Disincentive Average Speed of Answer in Seconds</th>
<th>Incentive Average Speed of Answer in Seconds</th>
<th>Incentive Average Speed of Answer in Seconds</th>
<th>Incentive Payment due $500 per Second</th>
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<td><strong>Totals</strong></td>
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### Recology San Mateo County
### Annual Ninety Second Maximum Hold Time Incentive/Disincentive Rate Year 2014

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<tr>
<th>Aggregate SBWMA</th>
<th>Ninety Second Maximum Hold Time</th>
<th>Incentive/Disincentive</th>
<th>Rate Year 2014</th>
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<tr>
<td>Number of Calls Exceeding Ninety Second Hold Time SBWMA Service Area</td>
<td>Quarterly Number of Calls Received SBWMA Service Area</td>
<td>5% of Quarterly Number of Calls Received SBWMA Service Area</td>
<td>Incentive Number of Calls</td>
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<tr>
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<td>740</td>
<td>35,211</td>
<td>1,761</td>
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<td>568</td>
<td>37,426</td>
<td>1,871</td>
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<tr>
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<td>1,464</td>
<td>39,033</td>
<td>1,952</td>
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<tr>
<td>Quarter 4</td>
<td>1,563</td>
<td>39,837</td>
<td>1,992</td>
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Year 2013

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<tr>
<th>Agency</th>
<th>Tons of Solid Waste Collected</th>
<th>Incentive Payment</th>
<th>Disincentive Payment</th>
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<tbody>
<tr>
<td>Atherton</td>
<td>2,151</td>
<td>N/A</td>
<td>$0</td>
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<tr>
<td>Belmont</td>
<td>8,377</td>
<td>N/A</td>
<td>$0</td>
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<tr>
<td>Burlingame</td>
<td>22,164</td>
<td>N/A</td>
<td>$0</td>
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<tr>
<td>East Palo Alto</td>
<td>11,635</td>
<td>N/A</td>
<td>$0</td>
</tr>
<tr>
<td>Foster City</td>
<td>10,758</td>
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<td>$0</td>
</tr>
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<td>Hillsborough</td>
<td>2,658</td>
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<td>North Fair Oaks</td>
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<tr>
<td>Redwood City</td>
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<td>San Carlos</td>
<td>12,974</td>
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<td>$0</td>
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<td>San Mateo</td>
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<td>San Mateo County</td>
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<td>West Bay</td>
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<td><strong>Total</strong></td>
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Recology San Mateo County
Quarterly Contamination
Disincentive Calculation
Rate Year 2014

### Annual Aggregate SBWMA

<table>
<thead>
<tr>
<th>Material Type</th>
<th>Tons Collected</th>
<th>Allowable Contamination Threshold</th>
<th>Measured Contamination Level</th>
<th>Variance</th>
<th>Tons</th>
<th>Payment Amount</th>
<th>Payment Due</th>
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<tr>
<td><strong>Single-Family Targeted Recyclable Materials</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
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<td>6.20%</td>
<td>-2.30%</td>
<td>N/A</td>
<td>$175</td>
<td>N/A</td>
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<tr>
<td>Quarter 2</td>
<td>9,923.00</td>
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<td>-8.50%</td>
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<td>-0.30%</td>
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<td>$175</td>
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<tr>
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<td><strong>Residential Organic Materials</strong></td>
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<td><strong>Commercial Organic Materials</strong></td>
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Total $0
Recology San Mateo County
Annual Diversion Incentive
Calculation
Rate Year 2014

Aggregate SBWMA

<table>
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<tr>
<th>Rate Year</th>
<th>Diversion Level</th>
<th>Tons Diverted</th>
<th>Tons Disposed</th>
<th>Total Tons Collected</th>
<th>Disincentive Payment $70.00 per net Ton Diverted</th>
<th>Incentive Payment $70.00 per net Ton Diverted</th>
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<tr>
<td>Calculated Single-Family Diversion Level for 2014</td>
<td>64.06%</td>
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<td>62,798</td>
<td>174,706</td>
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<td>Minimum Single-Family Diversion Level</td>
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<td>Variance from 2014 to Minimum</td>
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<td>29.41%</td>
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<td>121,347</td>
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<td>Minimum Commercial Diversion Level</td>
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<td>Variance from 2014 to Minimum</td>
<td>4.66%</td>
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<td>Calculated Overall Diversion Level for 2014</td>
<td>46.87%</td>
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<td>184,145</td>
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<td>Targeted Overall Diversion Level</td>
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<td>184,388</td>
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<td>Variance from 2014 to Target</td>
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<td>603.10</td>
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New Targeted Overall Diversion Level for 2015: 46.87%

Summary Variance

- Single-Family Diversion: 1.41% - Positive results in no Disincentive due
- Commercial Diversion: 4.66% - Negative results in Disincentive due
- Overall Diversion: 0.17% - Positive results in Incentive due

<table>
<thead>
<tr>
<th>Member Agency</th>
<th>Solid Waste Tons</th>
<th>Percentage</th>
<th>Net Payment</th>
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<td>Atherton</td>
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<td>4.73%</td>
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<td>22,164</td>
<td>12.52%</td>
<td>$5,286.35</td>
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<td>East Palo Alto</td>
<td>11,635</td>
<td>6.57%</td>
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<td>10,758</td>
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<td>Hillsborough</td>
<td>2,658</td>
<td>1.50%</td>
<td>$634.08</td>
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<td>Menlo Park</td>
<td>16,191</td>
<td>9.15%</td>
<td>$3,861.65</td>
</tr>
<tr>
<td>North Fair Oaks</td>
<td>5,743</td>
<td>3.24%</td>
<td>$1,369.80</td>
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<td>Redwood City</td>
<td>36,999</td>
<td>20.90%</td>
<td>$8,824.65</td>
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<td>San Carlos</td>
<td>12,974</td>
<td>7.33%</td>
<td>$3,094.46</td>
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<td>San Mateo</td>
<td>41,674</td>
<td>23.54%</td>
<td>$9,939.76</td>
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<td>San Mateo County</td>
<td>4,082</td>
<td>2.31%</td>
<td>$973.68</td>
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<td>West Bay</td>
<td>1,595</td>
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177,002 100.00% $42,217.01

H. Performance Incentives and Disincentives 42
2/14/2015 2014 Annual Report
## Operational Information

### Number of Routes by Service Sector per Day

<table>
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<tr>
<th>SBWMA Member Agency</th>
<th>Single-Family</th>
<th>Multi-Family and Commercial</th>
<th>Multi-Family and Commercial Roll-off</th>
<th>Member Agency Facilities</th>
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<td>2.6</td>
<td>0.1</td>
<td>0.1</td>
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<tr>
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<td>2.4</td>
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I. Operational Information

2/14/2015

2014 Annual Report
## Operational Information

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I. Operational Information  44  2/14/2015  2014 Annual Report
### OPERATIONAL INFORMATION

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**ROLL OFF**

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**FTE**

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I. Operational Information

45

2/14/2015

2014 Annual Report
# Job Classifications and Annual Wages

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<th>Job Type</th>
<th>Job Title</th>
<th>Full Time Equivalents</th>
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<th>Hourly Pension*</th>
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* Hourly pension is paid on straight time hours worked up to a maximum of 184 hours per month.

** Hourly H&W is based on average monthly Health and Welfare premiums multiplied by 12 months then divided by 2080 hours.
Recology San Mateo County Headcount = 240
Contractor’s Review of Billings

Pursuant to Section 7.01.F of the contract, Recology San Mateo County (RSMC) cooperates fully with all requests from Member Agencies and the SBWMA for billing reviews. Also each Member Agency and the SBWMA have access to the RSMC AS400 billing system. Access to the billing system can be done remotely by portal.

Recology San Mateo County manually reviews all rates keyed into the AS400 billing system. Each rate is reviewed against the Agency provided rates by service size and frequency, or reviewed to verify rates agree with Agency provided increase percentages.

Each month, billings are reviewed for accuracy, pursuant to our protocol and practice. After generation and prior to final approval, RSMC generates a random sampling of every 100th billing from that month’s function. These billings are reviewed to verify that rates are accurately presented to the customer, and accuracy of messages included by Member Agencies, SBWMA or RSMC. Additionally, a summary report is reviewed to verify that billing counts and amounts are consistent with anticipated revenue totals.

Additionally, pursuant to Section 7.01E, the Recology Audit team physically audited 47,643 accounts during 2014. The source files contain the routes that were audited as well as the audit plan for 2015. This is in addition to the daily data collection done by our on-board electronic route management system, Routeware, to process, track and report on all in-field pick up activity. Any exceptions to the cart or container sizes are noted by the driver and reported electronically or at the end of the day to an operations clerk.
2015 Customer Service Plan

Pursuant to Section 9.07 C. of the contract, Recology San Mateo County (RSMC) submits the following Customer Service Plan for 2015.

The Customer Service Call Center

A well trained and motivated staff is key to superior customer service. RSMC has a staff of 15 full-time Customer Service Representatives, 1 Customer Service Supervisor, and 1 Customer Service Manager.

Job duties for Customer Service Representatives include the following tasks:

- Answers telephone, or greets customers at the counter.
- Provides information about residential, multi-family and commercial collections, rates, billing, and account status promptly and correctly.
- Addresses customer questions and resolves complaints through a combination of telephone service, computer data entry, billing, balancing and reconciling customer payments.
- Communicates with customers, peers, supervisors and managers, and representatives from other departments or subsidiaries about current customer service standards and service options.
- Maintains appropriate records, prepares requested reports and performs related word processing, data entry and/or clerical duties.
- Expedites communications and services between customers and co-workers by radio, in person, or through written communications to coordinate services, records, and account status.
- Participates in training related to customer service work processes, procedures, skills and safety to ensure optimum customer service.
- Handles hot calls, escrow, bankruptcy, delinquent accounts by telephone contact and monitoring delinquent accounts to point of resolution, as appropriate.

Job duties for Customer Service Supervisor include the following tasks:

- Coordinates and oversees the work of customer service team.
- Maintains phone statistics and monitors daily call volumes to ensure adequate phone coverage at all times.
- Participates in training and may coordinate training related to customer service work processes, procedures, skills and safety to ensure optimum customer service.
- Handles hot calls, delinquent accounts by telephone contact and monitoring delinquent accounts to point of resolution, as appropriate.
Job duties for the **Customer Service Manager** include the following:

- Receives and investigates customer complaints regarding services and rates.
- Corrects service problems through or in coordination with appropriate supervisor.
- Adjusts rate and billing disputes on own authority.
- Assists operation supervisors with unusual problems or incidents in the field.
- Develops and implements business processes and procedures to improve and ensure customer satisfaction.
- Develops and prepares reports as directed.
- Responsibilities include interviewing, hiring, and training employees, planning, assigning, and directing work, appraising performance, rewarding and disciplining employees, addressing complaints and resolving problems.

**Training Strategy**

In striving to maintain a consistently high level of service to all of our customers, we appreciate and understand the need to maintain a first-class Customer Service staff. We acknowledge that any of our CSRs who answer the telephone may be the customer’s only direct contact with us, and that CSRs’ conduct reflects upon Recology San Mateo County and the municipalities we serve.

As our direct contact with the customers, our CSRs training helps to strengthen RSMC’s desire that all calls be answered courteously, with pleasant voices and using good diction. In particular, training will include how to handle stressful calls, including upset customers, with customer service solutions being the objective.

**Quarterly Training Topics**

- Franchise Facts - this training will take place during the first quarter of the calendar year and will focus on the differences and similarities for each of the franchises RSMC services. New rate codes for San Mateo and San Carlos have been created and the rules for their use will be discussed. This is typically the time of year when rate increases take place so training will include rate increase sound bites to help the Customer Service Representatives speak to our customers confidently about recent rate increases.

Each of the following quarterly training topics will be addressed interactively through group exercises, puzzles, games, and incentives to continually put emphasis on the training topic.

- Jurisdiction Jeopardy
- Rate Your Own Calls
- DVD CSR training categories such as: The ART of Customer Service, Dealing with the Irate Customer.
In-Field Hands-on Introduction to WASTE ZERO

It has proven very beneficial over the past several years to have the CSRs ride along with the route drivers and supervisors to observe field conditions. This hands-on observation provides the CSR a visual perspective of the variety of conditions that a driver/supervisor may face. With this knowledge, the CSR is better able to understand the needs of the customer, communicate with the driver, and more easily formulate the best resolution to issues communicated by customers. For 2015, the In-Field Training will include a ride along with a Waste Zero Specialist. This training will be beneficial to the CSR by giving them the tools needed to better promote and recognize diversion opportunities.

On-Going Continuous Improvement Training

Recology provides ongoing and refresher training to insure that CSRs maintain their professional and courteous attitudes. Training classes are scheduled monthly through Recology’s Training Department in order to help subsidiaries schedule their employees and ensure that training is available on a regular basis. Ongoing training is required as internal Recology Customer Relations Management (RCRM) system changes are made or service enhancements are instituted.

The Quality Assurance programs in place offer another avenue to help identify areas for improvement. Our internal call monitoring allows for immediate feedback on performance, and items for improvement.

Attracting and Retaining High Quality CSR Staff

When the need arises to hire a Customer Service Representative, Recology San Mateo County posts the position on the internet and with outreach agencies we partner with. Recology San Mateo County offers a competitive compensation and benefits package in order to retain staff.

The hiring process includes different level of interviews to ensure candidates suitability. The phone interview helps to determine phone etiquette, tone, and voice quality. The in person interview includes the hiring manager, the Customer Service Supervisor and a representative of Human Resources. The interview questions are designed to determine a number of desirable qualities in a candidate and the process is designed to determine the best qualified candidate.

Website

Customers continue to embrace RSMC’s Online Bill-Pay service and have made payments through the website either by one-time payment or recurring payments. The
website payments made by customers has increased by 12%. Phone payments called in to the call center increased by approximately 761 payments over the previous year. Electronic communication continues to grow at a rapid pace. There was an increase in electronic service reports in the reported categories of 12%.

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<th># of extra MSW services scheduled</th>
<th># of extra REC/ORG services scheduled</th>
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**CUSTOMER INFORMATION SYSTEM**

**Status of Changes or Upgrades made to System Software**
Nothing to report.

**Description of Proposed Changes to System Software**
Nothing to report.

**Explanation and Schedule of Training Activities**
Nothing to report.
Contractor’s Route Sheets and Maps

Pursuant to Section 9.07 A.1.i., the following pages include 3 sample route maps and route sheets. Due to the size of file, we have included the remaining route maps and corresponding route sheets on a flash drive that will be submitted to the SBWMA.
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<td>GATE CODE 2749 *PUSH LOCK IN THEN PULL OUT</td>
<td></td>
<td>0969905</td>
<td>C32G1 M------</td>
<td>1</td>
<td></td>
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<tr>
<td>130</td>
<td>1261 SAN CARLOS AVE</td>
<td>CITY CAN - SAN CARLOS</td>
<td></td>
<td>1217603</td>
<td>C32G MTWTR--</td>
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<td>STOP</td>
<td>STOP ADDRESS</td>
<td>ACCOUNT NAME</td>
<td>APT</td>
<td>CITY</td>
<td>ACCT #</td>
<td>SERV</td>
<td>TIMES</td>
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<td>TICONDEROGA DR</td>
<td>JOYCE PENNEW</td>
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<td>M-----</td>
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<td>10</td>
<td>TICONDEROGA DR</td>
<td>MARCO HYMAN</td>
<td>0194910</td>
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<td>M-----</td>
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<td></td>
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<tr>
<td>15</td>
<td>TICONDEROGA DR</td>
<td>THOMAS VARGHESE</td>
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<td>M-----</td>
<td>1</td>
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<td>LILA BILMES</td>
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<td>M-----</td>
<td>1</td>
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<tr>
<td>25</td>
<td>TICONDEROGA DR</td>
<td>DEBBIE TOBIN</td>
<td>0194795</td>
<td>R32G</td>
<td>M-----</td>
<td>1</td>
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<tr>
<td>30</td>
<td>TICONDEROGA DR</td>
<td>FRANK BELL</td>
<td>0495317</td>
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<td>1</td>
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</tr>
<tr>
<td>35</td>
<td>TICONDEROGA DR</td>
<td>MELVIN B SCHWARTZ</td>
<td>0194761</td>
<td>R64G</td>
<td>M-----</td>
<td>1</td>
<td></td>
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<tr>
<td>40</td>
<td>TICONDEROGA DR</td>
<td>PAUL J COSPER</td>
<td>0194746</td>
<td>R20G</td>
<td>M-----</td>
<td>1</td>
<td></td>
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</tr>
<tr>
<td>45</td>
<td>TICONDEROGA DR</td>
<td>J MAHON</td>
<td>0194720</td>
<td>R20G</td>
<td>M-----</td>
<td>1</td>
<td></td>
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</tr>
<tr>
<td>50</td>
<td>TICONDEROGA DR</td>
<td>KIM SANGALLI</td>
<td>1237213</td>
<td>R32G</td>
<td>M-----</td>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>55</td>
<td>TICONDEROGA DR</td>
<td>MATTHEW STEVEN HAYDEN</td>
<td>1558616</td>
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<td>M-----</td>
<td>1</td>
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<tr>
<td>60</td>
<td>TICONDEROGA DR</td>
<td>DANIEL BECKER</td>
<td>0194670</td>
<td>R64G</td>
<td>M-----</td>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>65</td>
<td>TICONDEROGA DR</td>
<td>STEPHEN LEE</td>
<td>0194654</td>
<td>R20G</td>
<td>M-----</td>
<td>1</td>
<td></td>
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<tr>
<td>70</td>
<td>TICONDEROGA DR</td>
<td>MARTHA GEHRE</td>
<td>0194647</td>
<td>R32G</td>
<td>M-----</td>
<td>1</td>
<td></td>
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<tr>
<td>75</td>
<td>TICONDEROGA DR</td>
<td>A L CALFAS</td>
<td>0194621</td>
<td>R20G</td>
<td>M-----</td>
<td>1</td>
<td></td>
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<tr>
<td>80</td>
<td>TICONDEROGA DR</td>
<td>D L COLLINS</td>
<td>0194613</td>
<td>R32G</td>
<td>M-----</td>
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<td>STOP</td>
<td>ACCOUNT NAME</td>
<td>CITY</td>
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<tr>
<td>5</td>
<td>562 RALSTON AVE</td>
<td>BELMONT</td>
<td>0930693</td>
<td>C96G M------</td>
<td>1</td>
<td>COMMERCIAL WASTE 96 GALLON</td>
<td></td>
<td></td>
</tr>
<tr>
<td>10</td>
<td>566 RALSTON AVE</td>
<td>CONSOR BUISAN</td>
<td>0911636</td>
<td>C9Y1 M------</td>
<td>1</td>
<td>COMMERCIAL WASTE 2 YARD</td>
<td></td>
<td></td>
</tr>
<tr>
<td>15</td>
<td>698 RALSTON AVE</td>
<td>WENDY’S RESTAURANT</td>
<td>0930768</td>
<td>C9Y1 M----F--</td>
<td>1</td>
<td>COMMERCIAL WASTE 2 YARD</td>
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</tr>
<tr>
<td>20</td>
<td>390 EL CAMINO REAL</td>
<td>CULLIGAN MANAGEMENT INC.</td>
<td>0928671</td>
<td>C9Y1 M-W-F--</td>
<td>1</td>
<td>COMMERCIAL WASTE 4 YARD</td>
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<tr>
<td>25</td>
<td>300 EL CAMINO REAL</td>
<td>CULLIGAN MANAGEMENT INC.</td>
<td>0928648</td>
<td>C9Y1 M-W-F--</td>
<td>1</td>
<td>COMMERCIAL WASTE 2 YARD</td>
<td></td>
<td></td>
</tr>
<tr>
<td>25</td>
<td>CUST WILL PULL OUT BIN THE NIGHT BEFORE DUE TO</td>
<td>SAFETY ISSUES***BIG TOO HEAVY &amp; FLOOR GREASY</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>30</td>
<td>510 EL CAMINO REAL</td>
<td>IHOP</td>
<td>0928705</td>
<td>C9Y1 M-W-F-S</td>
<td>1</td>
<td>COMMERCIAL WASTE 1 YD</td>
<td></td>
<td></td>
</tr>
<tr>
<td>35</td>
<td>630 N EL CAMINO REAL</td>
<td>HILLSIDE LODGE</td>
<td>0930016</td>
<td>C96G M------</td>
<td>2</td>
<td>COMMERCIAL WASTE 96 GALLON</td>
<td></td>
<td></td>
</tr>
<tr>
<td>40</td>
<td>700 EL CAMINO REAL</td>
<td>BELMONT PALMS HOTEL</td>
<td>0928770</td>
<td>C96G M------</td>
<td>2</td>
<td>COMMERCIAL WASTE 96 GALLON</td>
<td></td>
<td></td>
</tr>
<tr>
<td>45</td>
<td>750 EL CAMINO REAL</td>
<td>OUR COMMON GROUND, INC.</td>
<td>0928796</td>
<td>C96G M------</td>
<td>2</td>
<td>COMMERCIAL WASTE 96 GALLON</td>
<td></td>
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</tr>
<tr>
<td>45</td>
<td>CARTS LOCATED OUTSIDE THE GATE</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>50</td>
<td>1000 EL CAMINO REAL</td>
<td>BELMONT VILLAGE CENTER</td>
<td>0928861</td>
<td>C9Y1 MWXTPSS</td>
<td>2</td>
<td>#3F1867 3F1868</td>
<td></td>
<td></td>
</tr>
<tr>
<td>50</td>
<td>ALL LIDS MUST BE CLOSED PER CODE ENFORCEMENT</td>
<td></td>
<td></td>
<td></td>
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<td></td>
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<tr>
<td>50</td>
<td>PLS CLOSE LIDS AFTER SVC</td>
<td></td>
<td></td>
<td></td>
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</tr>
<tr>
<td>50</td>
<td>MUST PUT BOTH BINS BACK IN THE SAME ENCLOSURE ON</td>
<td></td>
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<tr>
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<td>ON THE LEFT SIDE.</td>
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</tr>
<tr>
<td>55</td>
<td>940 EMMETT AVE</td>
<td>NEWBRAUNFELS IH35 EST. AS BELMONT</td>
<td>1118651</td>
<td>C9Y1 M--T----</td>
<td>1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>55</td>
<td>KEY CLOSE LIDS AFTER SERVICE AND LOCK</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>55</td>
<td>PLEASE RETURN BACK TO CONCRETE SLAB AFTER SERVICE</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>55</td>
<td>PLACE BINS BACK WHERE LIDS CAN BE OPENED</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
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<td></td>
</tr>
<tr>
<td>60</td>
<td>1200 EL CAMINO REAL</td>
<td>BELMONT</td>
<td>1329762</td>
<td>C9Y1 M-W-FS--</td>
<td>1</td>
<td>COMMERCIAL WASTE 3 YD CTY</td>
<td></td>
<td></td>
</tr>
<tr>
<td>60</td>
<td>1200 ECR BELMONT LLC</td>
<td>BELMONT</td>
<td>1329762</td>
<td>C9Y1 M-W-FS--</td>
<td>1</td>
<td>COMMERCIAL WASTE 3 YD CTY</td>
<td></td>
<td></td>
</tr>
<tr>
<td>65</td>
<td>1408 EL CAMINO REAL</td>
<td>VAPE NAVORICKS, LLC</td>
<td>1482546</td>
<td>C92G M------</td>
<td>1</td>
<td>COMMERCIAL WASTE 12 GALLON</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Located in Back
Climate Action Report

2014
ABOUT RECOLOGY

COMPANY PROFILE

Recology is a diversified resource recovery company, providing residential and commercial recycling, materials recovery, construction and demolition debris recycling, large-scale composting of food and other organic waste, waste collection, compost sales, transfer and landfill operations, and green planning services. Recology is known for leading the industry evolution from a focus on waste management to a company on resource recovery and exploring new technologies to facilitate landfill diversion. Our commitment to providing the highest level of service in the industry dates back to the company’s founding in 1921.

Recology is:

- Recognized as the industry leader in resource recovery, having established the first and largest curbside yard debris and food scraps collection program in the country in 1996, handling more than 880,000 tons of organics since inception
- Parent to three dozen subsidiaries that provide collection, recycling and diversion services to over 600,000 residential and 60,000 businesses in California, Oregon and Nevada
- The largest employee-owned company in the solid waste industry, providing refuse collection and resource recovery services to residential and commercial customers

We have developed particular expertise in handling source separated food scraps from commercial sources. Our experience includes operating 9 composting facilities and pre-processing food scraps for anaerobic digestion in a Publicly Owned Treatment Works (POTW) digester.

OUR APPROACH

We define sustainability as an evaluative approach to making operational and managerial decisions through economic, social and environmental perspectives. We believe that sustainability is a process, and this report provides a snapshot of the collection operations in San Mateo County through 2014.

Central to sustainability is the concept of WASTE ZERO—making the best and highest use of all resources—and includes recycling and composting, as well as engaging our employees and the general public through educational efforts.
CARBON PROFILE OF RECOLOGY SAN MATEO COUNTY

Recology San Mateo County (RSMC) is pleased to submit this annual climate action report. The report covers the period from January 1, 2014 to December 31, 2014.

From the very start of operations in the county, Recology employees have developed and changed the operation to raise environmental standards. Recology is very proud of our employees’ efforts and accomplishments during this very busy period.

The journey to a sustainable operation is a process which this report summarizes through a snapshot of the third year of operation. We look forward to working with the SBWMA to further refine our sustainability programs.

GREENHOUSE GAS REPORTING THROUGH THE CLIMATE REGISTRY

Since 2006 Recology (and previously, Norcal Waste Systems) has been a voluntary member of the California Climate Action Registry (CCAR), an organization that is part of the Climate Action Reserve, a national carbon offset registry and protocol setting body. Membership requires that we inventory, report, and verify through a third-party company RSMC’s greenhouse gas (GHG) source emissions. The source emissions include direct and indirect emissions within a defined or controlled boundary.

CARBON FOOTPRINT

Recology is reporting the unofficial GHG emissions estimates based on The Climate Registry’s reporting protocol, version 1. It is the version that is currently in use by the Registry and all reporting members. Our estimates report only CO2 emissions. Scope 3 emissions reporting are optional, and will not be included in this report.

Recology San Mateo County has within its emissions boundary the equipment that operates the facility and administrative buildings. Our direct emissions include stationary and mobile combustion of fossil fuels from our machinery and onsite mobile equipment. Emissions from our collection fleet are shared within the boundaries of the communities we serve.

<table>
<thead>
<tr>
<th>Greenhouse Gas Emissions Inventory Boundaries</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Scopes 1 &amp; 2: Operator-Owned Operational Emissions Sources</strong></td>
</tr>
<tr>
<td>- Electricity</td>
</tr>
<tr>
<td>- Natural Gas</td>
</tr>
<tr>
<td>- Owned-Fleet</td>
</tr>
<tr>
<td><strong>Scope 3: Community-Owned Waste System and Landfill Emissions Sources</strong></td>
</tr>
<tr>
<td>- Inbound commercial and residential transport of waste</td>
</tr>
<tr>
<td>- Transport to facility</td>
</tr>
<tr>
<td>- Vehicle idling while at facility</td>
</tr>
<tr>
<td>- Outbound transport of waste</td>
</tr>
<tr>
<td>- Landfill</td>
</tr>
<tr>
<td>- Composting</td>
</tr>
<tr>
<td>- Recyclables</td>
</tr>
<tr>
<td>- Employee commute</td>
</tr>
<tr>
<td>- Embodied emissions in purchased goods and services</td>
</tr>
<tr>
<td>- Landfill emissions from transfer station waste</td>
</tr>
<tr>
<td>- Material diversion emissions displacement</td>
</tr>
</tbody>
</table>

1 Visit http://www.climateactionreserve.org for more information on GHG reporting protocols.
Indirect emissions are created off-site through the generation of electricity by Pacific Gas and Electric. Carbon credit offsets are created by increased recycling or composting. Long-haul trips to the landfill are not within Recology San Mateo County’s boundary and not considered in the evaluation.

In 2014, Recology San Mateo County’s carbon emissions totaled 10,205.87 metric tons of carbon dioxide equivalents (MTCO$_2$E), a decrease of 0.00088% from 2013.

### Scope 1 Emissions

#### Mobile Combustion

Recology San Mateo County uses three fuels in our hauling operations: B-5 diesel fuel, gasoline, and compressed natural gas (CNG).

<table>
<thead>
<tr>
<th>Fuel</th>
<th>B5 Biodiesel</th>
<th>Gasoline</th>
<th>CNG</th>
</tr>
</thead>
<tbody>
<tr>
<td>MTCO$_2$E</td>
<td>9786.61</td>
<td>75.81</td>
<td>7.49</td>
</tr>
<tr>
<td>% of total mobile emissions</td>
<td>99.16%</td>
<td>0.077%</td>
<td>0.088%</td>
</tr>
</tbody>
</table>

#### Stationary Combustion

Our sources of stationary emissions were acetylene in our maintenance shop and purchased natural gas. Acetylene use resulted in 0.7998 MTCO$_2$E emitted and purchased natural gas, which resulted in 7.49 MTCO$_2$E.

#### Direct Fugitive Emissions from Air Conditioning

The Recology fleet generated 144.144 MTCO$_2$E from the use of air conditioning. This accounted for less than 2% of emissions in 2014.
Scope 2 Emissions

Recology San Mateo County shares an electric meter with the facility adjacent to the operation. That adjacent facility’s electricity bills are paid by the South Bayside Waste Management Authority. South Bay Recycling broke down the usage by facility and provided the kWh for RSMC, whose usage is shown below. Recology San Mateo County’s total kWh for January through December 2014 was 394,843 kWh, which is equivalent to 178.377 MTCO₂E.

![KWh/ Month Graph]

IMPLEMENTED AND PLANNED ACTIVITIES TO REDUCE GHG EMISSIONS

Vehicle Fleet

Prior to commencing operations, Recology San Mateo County purchased new 2010 vehicles for the operation and continues to operate these same vehicles. These 2010 EPA-compliant Cummins engines employ the best available emissions control technology to reduce both NOx and Particulate Matter. Recology San Mateo County is committed to meet or exceed all Department of Transportation and California Air Resource Board regulations and standards.

Ongoing Reduction Activities

Recology San Mateo County will continue its ongoing efforts to reduce the Carbon Footprint by directing/promoting these issues:

- Power savings through employee practices such as turning off the lights, computers, and other office equipment when not in use, and pre-set thermostats, promotion of paper-less methods of communication, including email instead of printing and faxing
- Implementing Environmentally Preferred Purchasing, which reduces the impact on human health and the environment when compared to competing products or services. Office supplies were purchased through “Give Something Back”, a company that donates 75% of their profits to local non-profit organizations
- Paint all metal service containers with the latest and highest efficiency CARB Compliant Paints
- Facility improvements and modifications including capital improvements and retrofits and cleaning of the heating and cooling systems, upgrade electrical boxes for more energy efficient boxes, and lighting improvements, such as occupancy sensors
- Strict enforcement of anti-idling policies

2014 Improvements

- Upgraded the HVAC System with new software to better monitor and regulate heating and cooling issues in the RSMC’s Administrative Building
- Upgraded building windows in the conference room of the administration office
- Continued implementation of a staff education effort relating to sustainability and energy efficiency; educated the Customer Service Department through interactive workshops in 2014
- Continued to replace and upgrade high volume air compressors to maximize energy efficiency
- Extended the use of automatic lighting controls into the office and outer buildings in the shop restrooms and meeting rooms. For all external lights, 1000 watt bulbs were switched out to 400 watt bulbs. For inside lighting in the shop, as well as parking lot lights, 400 watt bulbs were switched out to 5-32 watts, a savings of about 240 watts. The florescent bulbs in the upstairs conference room by the shop were switched from 90 to 8 watts
- Installed low-flow water fixtures and/or auto shut off valves throughout the company facilities. Switched 3 gallon faucet heads to 1.5 gallon faucet heads. All toilets were upgraded from 1.6 to 1.28 gallon tanks
- A dual head 220 volt Clipper Creek electric car charging station was installed. It takes 1 hour to charge a car, which reduces time on the grid versus the 110 volt unit that can take up to 8 hours to charge a car

Future Reduction Strategies

- Schedule periodic reviews/audits of operations to ensure reduction standards are being met
- Clean existing HVAC equipment and controls
- Continue extending use of automatic lighting controls into the office and outer buildings in the shop restrooms and meeting rooms
- Continue installation of low-flow water fixtures and/or auto shut off valves

LOOKING FORWARD

Recology performs preventative maintenance on all equipment operated at the facility. Our plans include analyzing our collection activities to develop and incorporate sustainable equipment procurement policies and systems in advance of expected large capital improvements and replacements.

Sustainability in the solid waste and recycling industry requires constant innovation. Recology strives to improve upon the systems we currently have in place while constantly seeking new ways to sustainably deal with residential curbside materials and commercial collections in the future.
Going forward, Recology San Mateo County plans include analyzing our collection activities to develop and incorporate sustainable equipment procurement policies and systems in advance of expected large capital improvements and replacements. In addition, Recology’s priorities are to set standards for our supply chain partners and customers, and to establish and strengthen links with our communities, partners, and NGOs. We will continue to improve our internal operations and programs, including the education of our workforce, use and development of renewable sources of energy, and seeking the appropriate tools to measure our efforts. Recology endeavors to maintain our position as an industry leader by continuing to provide superior service to our customers, creating a rewarding workplace for our employees and implementing responsible practices for a healthy and protected biosphere.
November 29, 2014

Kevin McCarthy
Executive Director
SBWMA/RethinkWaste
610 Elm Street, Suite 202
San Carlos, CA 94070

Dear Mr. McCarthy:

In accordance with Section 9.07 D of the Agreement, this is the disclosure of financial transactions between Recology San Mateo County and related parties for the year ended September 30, 2014.

Costs allocated from the Parent company are health insurance $401,865, workers' compensation $1,499,495, non-union pensions $116,260, general and vehicle insurance $1,038,157, corporate management and support services $2,927,679. Management and accounting services fees allocated from the regional office affiliate are $1,082,384. Equipment rental costs allocated from Recology Leasing Inc are $7,323,402.

Health insurance is based on actual rates and the number of participants. Workers' compensation is based on experience modified standard rates for specific job classifications and actual payroll. Non-union pension cost is based on actuarially determined cost. General and vehicle insurance is based on actual cost, historical claims experience, property values, personnel count, type of operation and number of vehicles. Corporate management and support services cost is based on actual cost, personnel count, data systems usage and revenue.

Regional management and accounting services fees are based on actual cost and are allocated on estimated annual hauling revenue.

Equipment rental costs are based on lease terms of seven years and ten years for computer and operating equipment.

If you should have any questions or require additional information, please call me at (650) 598-8243.

Sincerely,

Mario Puccinelli
General Manager

cc: Cliff Feldman
    Marshall Moran