



MONTHLY REPORT TO THE SBWMA FOR DECEMBER 2013

Submitted January 15, 2014



January 15, 2014

Kevin McCarthy
Executive Director
SBWMA/RethinkWaste
610 Elm Street, Suite 202
San Carlos, CA 94070

Dear Mr. McCarthy:

Enclosed is a copy of the Recology December, 2013 monthly report to the SBWMA. Recology will send electronic copies to each jurisdiction.

In accordance with the requirements of Section 9.04 B of the Agreement, the undersigned hereby certifies, under penalty of perjury, that the report submitted herewith is true and correct to the best knowledge of the undersigned after reasonable inquiry.

If you should have any questions or require additional information, please call me at (650) 598-8243.

Sincerely,

A handwritten signature in blue ink that reads 'Mario Puccinelli'.

Mario Puccinelli
General Manager

cc: Cliff Feldman
Marshall Moran



RECOLOGY SAN MATEO COUNTY

MONTHLY REPORT TO THE SBWMA

**For
DECEMBER 2013**

**Submitted
JANUARY 15, 2014**



DECEMBER 2013 MONTHLY REPORT

TABLE OF CONTENTS

	Page
A. Definitions	ii - iii
B. Summary	iv
C. Tonnage Summary and Cumulative Comparison	1 - 28
D. Inquiry, Service Request and Complaint Data	29
E. Call Center Data and Quality Assurance Calls Made	30
F. On-Site Customer Assessments, Visual Audits, and Recycling Tote-Bag Delivery Information	31



DECEMBER 2013 MONTHLY REPORT

DEFINITIONS OF WASTE TYPES INCLUDED ON THE TONNAGE SUMMARY REPORT

Commercial Solid Waste – Franchised solid waste collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Commercial Recycling – Franchised recyclable materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. This includes construction and demolition debris collected from agency facilities. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Commercial Organics – Franchised organic materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Solid Waste – Franchised solid waste collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Recycling – Franchised recyclable materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Organics – Franchised organic materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Solid Waste – Franchised solid waste collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Recycling – Franchised recyclable materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. This includes construction and demolition debris. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Organics – Franchised organic materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Solid Waste – Franchised solid waste collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Recycling – Franchised recyclable materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Organics – Franchised organic materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.



DECEMBER 2013 MONTHLY REPORT SUMMARY

Month	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
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Commercial Tonnage Collected

Solid Waste	7,143.05	6,253.53	6,762.26	7,013.30	7,219.49	6,585.41	7,546.24	7,289.32	6,852.30	7,250.33	6,767.63	7,014.56
Recyclables	1,701.11	1,438.20	1,733.77	1,714.04	1,786.99	1,760.43	1,909.57	1,796.06	1,801.18	1,896.22	1,727.27	1,770.02
Organics	1,587.47	1,464.57	1,534.82	1,694.25	1,733.85	1,552.74	1,721.42	1,774.39	1,729.63	1,897.72	1,953.93	1,897.88

Multi-Family Tonnage Collected

Solid Waste	2,985.23	2,643.89	2,836.46	3,063.91	3,072.79	2,779.73	3,080.56	2,909.58	2,812.80	2,774.15	2,705.78	2,856.32
Recyclables	665.27	559.41	601.64	641.80	652.84	604.10	655.86	629.95	617.22	659.83	627.50	700.48
Organics	81.80	70.69	77.63	89.38	90.04	77.02	73.62	73.91	69.07	75.12	75.27	73.04

Residential Tonnage Collected

Solid Waste	5,073.89	4,452.86	4,614.26	4,944.35	5,136.81	4,618.57	5,335.48	4,970.98	4,770.00	4,957.40	4,659.99	5,248.30
Recyclables	3,741.00	3,008.90	3,186.33	3,399.88	3,585.90	3,184.30	3,530.94	3,366.44	3,260.37	3,539.38	3,412.95	3,984.62
Organics	6,662.79	4,841.93	5,933.37	7,828.24	7,443.14	5,924.03	6,685.54	6,331.58	6,172.42	6,428.75	7,194.86	6,162.72

Diversion Rates

Commercial	28.49%	28.42%	29.14%	29.12%	29.29%	29.90%	29.09%	29.53%	30.38%	31.12%	31.64%	31.03%
Multi-Family	20.02%	19.25%	19.32%	19.27%	19.47%	19.68%	19.15%	19.48%	19.61%	20.94%	20.62%	21.31%
Residential	67.22%	63.81%	66.40%	69.43%	68.22%	66.35%	65.69%	66.11%	66.42%	66.79%	69.48%	65.91%
Overall	48.71%	46.02%	47.90%	50.57%	49.78%	48.37%	47.73%	47.95%	48.60%	49.18%	51.47%	49.11%

Inquires, Service Requests & Complaints	5,003	4,234	4,204	5,272	5,275	5,174	6,113	5,495	4,973	4,784	4,919	5,476
Calls Received	15,864	11,322	12,321	13,914	13,658	13,072	15,715	14,196	13,549	13,675	12,328	14,925
Avg. Hold Time	15.66	19.19	15.85	14.83	13.23	14.19	16.37	13.70	20.03	12.54	14.55	30.62
Assessments	48	64	61	69	97	152	113	127	101	77	79	56
Quality Assurance	216	214	213	208	217	205	253	207	209	237	201	182

RECOLOGY MONTHLY REPORT 2013

	January	February	March	April	May	June	July	August	September	October	November	December	2013 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
ATHERTON													
Commercial													
Commercial Solid Waste	42.08	31.78	34.29	37.56	44.12	38.42	36.66	37.62	39.96	36.54	35.19	33.23	447.45
Commercial Recycling	13.00	11.14	12.07	12.71	13.26	12.02	12.99	11.93	22.51	14.56	14.63	14.68	165.50
Commercial Organics	38.84	30.69	27.96	54.58	65.76	28.38	30.08	39.06	56.18	60.66	29.88	39.43	501.50
Subtotal - Disposed	42.08	31.78	34.29	37.56	44.12	38.42	36.66	37.62	39.96	36.54	35.19	33.23	447.45
Subtotal - Diverted	51.84	41.83	40.03	67.29	79.02	40.40	43.07	50.99	78.69	75.22	44.51	54.11	667.00
Diversion Rate	55.20%	56.83%	53.86%	64.18%	64.17%	51.26%	54.02%	57.54%	66.32%	67.30%	55.85%	61.95%	59.85%
MFD													
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Roll-Off													
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.43	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.43
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.24	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.24
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.43	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.43
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.24	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.24
Diversion Rate	0.00%	0.00%	0.00%	0.00%	35.82%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	35.82%
Residential													
Residential Solid Waste	152.12	130.25	133.81	145.60	150.01	136.02	152.00	137.55	135.14	141.86	134.14	154.27	1,702.77
Residential Curbside Recycling	121.08	98.13	103.70	115.19	118.69	108.19	121.34	104.68	105.38	124.07	118.33	134.05	1,372.83
Residential Curbside Organics	698.80	504.69	558.37	778.44	695.92	548.94	615.35	603.19	595.56	675.67	767.97	674.92	7,717.82
Subtotal - Disposed	152.12	130.25	133.81	145.60	150.01	136.02	152.00	137.55	135.14	141.86	134.14	154.27	1,702.77
Subtotal - Diverted	819.88	602.82	662.07	893.63	814.61	657.13	736.69	707.87	700.94	799.74	886.30	808.97	9,090.65
Diversion Rate	84.35%	82.23%	83.19%	85.99%	84.45%	82.85%	82.90%	83.73%	83.84%	84.93%	86.85%	83.98%	84.22%
Total Disposed	194.20	162.03	168.10	183.16	194.56	174.44	188.66	175.17	175.10	178.40	169.33	187.50	2,150.65
Total Diverted	871.72	644.65	702.10	960.92	893.87	697.53	779.76	758.86	779.63	874.96	930.81	863.08	9,757.89
Total Diversion Rate	81.78%	79.91%	80.68%	83.99%	82.12%	79.99%	80.52%	81.25%	81.66%	83.06%	84.61%	82.15%	81.94%
Single-Family Measured Diversion Rate	84.35%	82.23%	83.19%	85.99%	84.45%	82.85%	82.90%	83.73%	83.84%	84.93%	86.85%	83.98%	84.22%
Commercial Measured Diversion Rate	55.20%	56.83%	53.86%	64.18%	64.02%	51.26%	54.02%	57.54%	66.32%	67.30%	55.85%	61.95%	59.84%
MFD Measured Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Overall Measured Diversion Rate	81.78%	79.91%	80.68%	83.99%	82.12%	79.99%	80.52%	81.25%	81.66%	83.06%	84.61%	82.15%	81.94%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2013

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: DECEMBER 2013

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>2012 - 2013</u> <u>Tons Incr/(Decr)</u>	<u>2012 - 2013</u> <u>% Change</u>
Atherton					
<u>Commercial¹ and MFD</u>					
Commercial Solid Waste	591.22	532.17	447.45	(84.72)	-15.92%
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00%
Roll-Off Solid Waste	0.00	0.00	0.43	0.43	100.00%
Commercial Recycling	200.36	154.17	165.50	11.33	7.35%
MFD Recycling	0.00	0.00	0.00	0.00	0.00%
Roll-Off Recycling	6.61	0.00	0.24	0.24	100.00%
Commercial Organics	426.87	393.80	501.50	107.70	27.35%
MFD Organics	0.00	0.00	0.00	0.00	0.00%
Roll-Off Organics	3.53	26.57	0.00	(26.57)	-100.00%
SUBTOTAL - Disposed Tons	591.22	532.17	447.88	(84.29)	-15.84%
SUBTOTAL - Diverted Tons	637.37	574.54	667.24	92.70	16.13%
<u>Residential</u>					
Residential Solid Waste	1,989.71	1,775.72	1,702.77	(72.95)	-4.11%
Residential Curbside Recycling	1,281.19	1,331.71	1,372.83	41.12	3.09%
Residential Curbside Organics	7,905.35	8,241.47	7,717.82	(523.65)	-6.35%
SUBTOTAL - Disposed Tons	1,989.71	1,775.72	1,702.77	(72.95)	-4.11%
SUBTOTAL - Diverted Tons	9,186.54	9,573.18	9,090.65	(482.53)	-5.04%
<u>Commercial/MFD and Residential</u>					
TOTAL TONS DISPOSED	2,580.93	2,307.89	2,150.65		
TOTAL TONS DIVERTED	9,823.91	10,147.72	9,757.89		
COMMERCIAL DIVERSION RATE	51.88%	51.91%	59.84%		
MFD DIVERSION RATE	0.00%	0.00%	0.00%		
RESIDENTIAL DIVERSION RATE	82.20%	84.35%	84.22%		
TOTAL DIVERSION RATE	79.19%	81.47%	81.94%		

¹ Includes Agency facilities tonnage

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MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
BELMONT													
Commercial													
Commercial Solid Waste	197.38	178.75	192.10	205.61	199.40	180.51	193.90	198.73	197.81	204.81	206.82	205.05	2,360.87
Commercial Recycling	52.22	46.09	50.31	53.28	54.74	51.32	56.33	54.62	55.65	61.65	58.73	61.16	656.10
Commercial Organics	38.40	36.83	37.59	46.71	43.56	36.91	41.82	42.92	46.48	48.27	46.13	46.79	512.41
Subtotal - Disposed	197.38	178.75	192.10	205.61	199.40	180.51	193.90	198.73	197.81	204.81	206.82	205.05	2,360.87
Subtotal - Diverted	90.62	82.92	87.90	99.99	98.30	88.23	98.15	97.54	102.13	109.92	104.86	107.95	1,168.51
Diversion Rate	31.47%	31.69%	31.39%	32.72%	33.02%	32.83%	33.61%	32.92%	34.05%	34.93%	33.64%	34.49%	33.11%
MFD													
MFD Solid Waste	187.86	168.65	178.75	191.93	190.08	173.17	201.79	190.01	183.90	183.89	180.53	193.43	2,223.99
MFD Recycling	44.73	38.44	40.05	42.34	44.23	39.77	44.68	43.66	41.81	45.11	42.28	48.94	516.04
MFD Organics	5.00	4.60	4.91	5.09	5.63	4.73	4.90	5.68	5.36	5.14	5.18	4.89	61.11
Subtotal - Disposed	187.86	168.65	178.75	191.93	190.08	173.17	201.79	190.01	183.90	183.89	180.53	193.43	2,223.99
Subtotal - Diverted	49.73	43.04	44.96	47.43	49.86	44.50	49.58	49.34	47.17	50.25	47.46	53.83	577.15
Diversion Rate	20.93%	20.33%	20.10%	19.82%	20.78%	20.44%	19.72%	20.61%	20.41%	21.46%	20.82%	21.77%	20.60%
Roll-Off													
Roll-Off Solid Waste	32.44	46.21	31.89	41.59	45.36	33.31	40.37	53.31	30.85	49.98	26.02	55.27	486.60
Roll-Off Recycling	0.00	1.80	0.00	0.00	0.82	0.00	0.00	0.00	0.00	0.00	0.00	0.00	2.62
Roll-Off Organics	0.22	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	9.52	0.00	9.74
Subtotal - Disposed	32.44	46.21	31.89	41.59	45.36	33.31	40.37	53.31	30.85	49.98	26.02	55.27	486.60
Subtotal - Diverted	0.22	1.80	0.00	0.00	0.82	0.00	0.00	0.00	0.00	0.00	9.52	0.00	12.36
Diversion Rate	0.67%	3.75%	0.00%	0.00%	1.78%	0.00%	0.00%	0.00%	0.00%	0.00%	26.79%	0.00%	2.48%
Residential													
Residential Solid Waste	284.94	248.73	261.68	266.19	297.90	261.63	293.34	281.84	261.62	284.02	271.16	292.67	3,305.72
Residential Curbside Recycling	264.85	209.03	222.08	230.07	253.77	218.34	245.15	236.57	221.36	241.17	238.82	272.71	2,853.92
Residential Curbside Organics	350.48	260.03	335.02	401.34	412.73	334.20	367.38	346.08	341.19	344.15	353.03	311.16	4,156.79
Subtotal - Disposed	284.94	248.73	261.68	266.19	297.90	261.63	293.34	281.84	261.62	284.02	271.16	292.67	3,305.72
Subtotal - Diverted	615.33	469.06	557.10	631.41	666.50	552.54	612.53	582.65	562.55	585.32	591.85	583.87	7,010.71
Diversion Rate	68.35%	65.35%	68.04%	70.34%	69.11%	67.87%	67.62%	67.40%	68.26%	67.33%	68.58%	66.61%	67.96%
Total Disposed	702.62	642.34	664.42	705.32	732.74	648.62	729.40	723.89	674.18	722.70	684.53	746.42	8,377.18
Total Diverted	755.90	596.82	689.96	778.83	815.48	685.27	760.26	729.53	711.85	745.49	753.69	745.65	8,768.73
Total Diversion Rate	51.83%	48.16%	50.94%	52.48%	52.67%	51.37%	51.04%	50.19%	51.36%	50.78%	52.40%	49.97%	51.14%
Single-Family Measured Diversion Rate	68.35%	65.35%	68.04%	70.34%	69.11%	67.87%	67.62%	67.40%	68.26%	67.33%	68.58%	66.61%	67.96%
Commercial Measured Diversion Rate	25.18%	24.50%	24.81%	25.13%	25.52%	25.54%	25.31%	24.94%	26.57%	26.75%	28.14%	26.28%	25.74%
MFD Measured Diversion Rate	20.93%	20.33%	20.10%	19.82%	20.78%	20.44%	19.72%	20.61%	20.41%	21.46%	20.82%	21.77%	20.60%
Overall Measured Diversion Rate	51.83%	48.16%	50.94%	52.48%	52.67%	51.37%	51.04%	50.19%	51.36%	50.78%	52.40%	49.97%	51.14%

Recology San Mateo County
 Cumulative Comparison of Tonnage
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CUMULATIVE ANNUAL COMPARISON OF TONNAGE

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<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>2012 - 2013</u> <u>Tons Incr/(Decr)</u>	<u>2012 - 2013</u> <u>% Change</u>
Belmont					
Commercial¹ and MFD					
Commercial Solid Waste	2,276.14	2,530.67	2,360.87	(169.80)	-6.71%
MFD Solid Waste	2,018.99	2,134.47	2,223.99	89.52	4.19%
Roll-Off Solid Waste	469.16	491.80	486.60	(5.20)	-1.06%
Commercial Recycling	536.32	614.13	656.10	41.97	6.83%
MFD Recycling	467.47	479.43	516.04	36.61	7.64%
Roll-Off Recycling	0.41	1.65	2.62	0.97	28.12%
Commercial Organics	412.88	440.09	512.41	72.32	16.43%
MFD Organics	25.68	41.96	61.11	19.15	45.64%
Roll-Off Organics	1.14	8.74	9.74	1.00	11.44%
SUBTOTAL - Disposed Tons	4,764.29	5,156.94	5,071.46	(85.48)	-1.66%
SUBTOTAL - Diverted Tons	1,443.90	1,586.00	1,758.02	172.02	10.85%
Residential					
Residential Solid Waste	3,281.73	3,391.24	3,305.72	(85.52)	-2.52%
Residential Curbside Recycling	3,045.13	2,886.60	2,853.92	(32.68)	-1.13%
Residential Curbside Organics	4,006.50	4,115.97	4,156.79	40.82	0.99%
SUBTOTAL - Disposed Tons	3,281.73	3,391.24	3,305.72	(85.52)	-2.52%
SUBTOTAL - Diverted Tons	7,051.63	7,002.57	7,010.71	8.14	0.12%
Commercial/MFD and Residential					
TOTAL TONS DISPOSED	8,046.02	8,548.18	8,377.18		
TOTAL TONS DIVERTED	8,495.53	8,588.57	8,768.73		
COMMERCIAL DIVERSION RATE	23.26%	23.52%	25.74%		
MFD DIVERSION RATE	19.63%	19.63%	20.60%		
RESIDENTIAL DIVERSION RATE	68.24%	67.37%	67.96%		
TOTAL DIVERSION RATE	51.36%	50.12%	51.14%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2013

	January	February	March	April	May	June	July	August	September	October	November	December	2013 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
BURLINGAME													
Commercial													
Commercial Solid Waste	710.75	621.16	661.78	718.37	722.42	646.51	739.84	703.02	674.55	702.36	677.05	690.56	8,268.37
Commercial Recycling	251.36	210.55	260.94	276.27	280.79	275.52	285.64	283.67	250.40	274.17	266.19	266.30	3,181.80
Commercial Organics	220.34	201.76	230.18	225.97	223.30	233.58	233.41	244.44	241.10	310.03	328.88	288.66	2,981.65
Subtotal - Disposed	710.75	621.16	661.78	718.37	722.42	646.51	739.84	703.02	674.55	702.36	677.05	690.56	8,268.37
Subtotal - Diverted	471.70	412.31	491.12	502.24	504.09	509.10	519.05	528.11	491.50	584.20	595.07	554.96	6,163.45
Diversion Rate	39.89%	39.90%	42.60%	41.15%	41.10%	44.05%	41.23%	42.90%	42.15%	45.41%	46.78%	44.56%	42.71%
MFD													
MFD Solid Waste	258.70	228.43	242.42	255.38	261.52	226.59	263.51	249.33	234.22	243.24	231.10	247.53	2,941.97
MFD Recycling	78.32	64.37	67.61	71.13	73.03	69.09	76.25	71.69	67.93	76.37	73.29	81.60	870.68
MFD Organics	6.16	5.03	5.33	6.13	6.68	5.25	4.21	4.34	4.04	4.64	4.29	4.29	60.39
Subtotal - Disposed	258.70	228.43	242.42	255.38	261.52	226.59	263.51	249.33	234.22	243.24	231.10	247.53	2,941.97
Subtotal - Diverted	84.48	69.40	72.94	77.26	79.71	74.34	80.46	76.03	71.97	81.01	77.58	85.89	931.07
Diversion Rate	24.62%	23.30%	23.13%	23.23%	23.36%	24.70%	23.39%	23.37%	23.51%	24.98%	25.13%	25.76%	24.04%
Roll-Off													
Roll-Off Solid Waste	687.76	559.09	584.38	569.85	618.69	581.46	651.76	641.09	585.14	607.16	553.44	603.90	7,243.72
Roll-Off Recycling	9.93	9.94	12.02	8.35	8.73	6.93	6.97	11.61	15.64	15.42	22.59	13.19	141.32
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	687.76	559.09	584.38	569.85	618.69	581.46	651.76	641.09	585.14	607.16	553.44	603.90	7,243.72
Subtotal - Diverted	9.93	9.94	12.02	8.35	8.73	6.93	6.97	11.61	15.64	15.42	22.59	13.19	141.32
Diversion Rate	1.42%	1.75%	2.02%	1.44%	1.39%	1.18%	1.06%	1.78%	2.60%	2.48%	3.92%	2.14%	1.91%
Residential													
Residential Solid Waste	323.74	279.67	275.19	317.33	323.07	292.60	331.62	305.34	308.67	314.03	291.47	347.08	3,709.81
Residential Curbside Recycling	285.61	221.18	226.01	254.15	257.04	235.19	260.02	232.59	240.80	266.31	246.67	308.15	3,033.72
Residential Curbside Organics	458.87	303.26	374.90	524.15	499.62	407.25	462.75	410.11	418.27	427.91	468.22	417.54	5,172.85
Subtotal - Disposed	323.74	279.67	275.19	317.33	323.07	292.60	331.62	305.34	308.67	314.03	291.47	347.08	3,709.81
Subtotal - Diverted	744.48	524.44	600.91	778.30	756.66	642.44	722.77	642.70	659.07	694.22	714.89	725.69	8,206.57
Diversion Rate	69.69%	65.22%	68.59%	71.04%	70.08%	68.71%	68.55%	67.79%	68.10%	68.85%	71.04%	67.65%	68.87%
Total Disposed	1,980.95	1,688.35	1,763.77	1,860.93	1,925.70	1,747.16	1,986.73	1,898.78	1,802.58	1,866.79	1,753.06	1,889.07	22,163.87
Total Diverted	1,310.59	1,016.09	1,176.99	1,366.15	1,349.19	1,232.81	1,329.25	1,258.45	1,238.18	1,374.85	1,410.13	1,379.73	15,442.41
Total Diversion Rate	39.82%	37.57%	40.02%	42.33%	41.20%	41.37%	40.09%	39.86%	40.72%	42.41%	44.58%	42.21%	41.06%
Single-Family Measured Diversion Rate	69.69%	65.22%	68.59%	71.04%	70.08%	68.71%	68.55%	67.79%	68.10%	68.85%	71.04%	67.65%	68.87%
Commercial Measured Diversion Rate	25.46%	25.87%	27.90%	27.58%	26.99%	28.87%	26.82%	27.87%	27.94%	30.48%	32.23%	29.78%	28.17%
MFD Measured Diversion Rate	24.62%	23.30%	23.13%	23.23%	23.36%	24.70%	23.39%	23.37%	23.51%	24.98%	25.13%	25.76%	24.04%
Overall Measured Diversion Rate	39.82%	37.57%	40.02%	42.33%	41.20%	41.37%	40.09%	39.86%	40.72%	42.41%	44.58%	42.21%	41.06%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2013

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: DECEMBER 2013

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>2012 - 2013</u> <u>Tons Incr/(Decr)</u>	<u>2012 - 2013</u> <u>% Change</u>
Burlingame					
Commercial¹ and MFD					
Commercial Solid Waste	8,222.96	8,600.41	8,268.37	(332.04)	-3.86%
MFD Solid Waste	3,146.03	2,990.25	2,941.97	(48.28)	-1.61%
Roll-Off Solid Waste	7,638.95	8,771.06	7,243.72	(1,527.34)	-17.41%
Commercial Recycling	2,613.82	2,785.59	3,181.80	396.21	14.22%
MFD Recycling	732.09	776.45	870.68	94.23	12.14%
Roll-Off Recycling	125.71	224.48	141.32	(83.16)	-37.05%
Commercial Organics	2,329.15	2,466.36	2,981.65	515.29	20.89%
MFD Organics	77.69	63.48	60.39	(3.09)	-4.87%
Roll-Off Organics	1,141.95	238.87	0.00	(238.87)	-100.00%
SUBTOTAL - Disposed Tons	19,007.94	20,361.72	18,454.06	(1,907.66)	-9.37%
SUBTOTAL - Diverted Tons	7,020.41	6,555.23	7,235.84	680.61	10.38%
Residential					
Residential Solid Waste	3,913.73	3,764.78	3,709.81	(54.97)	-1.46%
Residential Curbside Recycling	2,982.53	3,047.44	3,033.72	(13.72)	-0.45%
Residential Curbside Organics	5,128.51	5,268.69	5,172.85	(95.84)	-1.82%
SUBTOTAL - Disposed Tons	3,913.73	3,764.78	3,709.81	(54.97)	-1.46%
SUBTOTAL - Diverted Tons	8,111.04	8,316.13	8,206.57	(109.56)	-1.32%
Commercial/MFD and Residential					
TOTAL TONS DISPOSED	22,921.67	24,126.50	22,163.87		
TOTAL TONS DIVERTED	15,131.45	14,871.36	15,442.41		
COMMERCIAL DIVERSION RATE	26.97%	24.35%	28.17%		
MFD DIVERSION RATE	20.47%	21.93%	24.04%		
RESIDENTIAL DIVERSION RATE	67.45%	68.84%	68.87%		
TOTAL DIVERSION RATE	39.76%	38.13%	41.06%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2013

	January	February	March	April	May	June	July	August	September	October	November	December	2013 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
EAST PALO ALTO													
Commercial													
Commercial Solid Waste	115.49	93.34	102.02	116.65	117.85	110.46	120.61	118.67	106.34	106.14	102.17	100.48	1,310.22
Commercial Recycling	51.98	48.93	45.36	32.53	32.50	43.00	48.63	31.30	36.35	41.66	32.12	41.62	485.98
Commercial Organics	23.78	24.48	24.10	23.06	26.73	30.53	27.71	47.43	30.16	54.69	41.20	59.15	413.02
Subtotal - Disposed	115.49	93.34	102.02	116.65	117.85	110.46	120.61	118.67	106.34	106.14	102.17	100.48	1,310.22
Subtotal - Diverted	75.76	73.41	69.46	55.59	59.23	73.53	76.34	78.73	66.51	96.35	73.32	100.77	899.00
Diversion Rate	39.61%	44.02%	40.51%	32.27%	33.45%	39.96%	38.76%	39.88%	38.48%	47.58%	41.78%	50.07%	40.69%
MFD													
MFD Solid Waste	222.92	199.47	219.97	232.50	231.85	220.56	249.70	233.38	228.46	218.59	218.79	220.59	2,696.78
MFD Recycling	19.31	16.22	17.26	19.03	18.04	17.19	19.35	17.50	20.04	21.26	19.56	22.30	227.06
MFD Organics	6.18	5.56	7.07	9.59	6.85	6.75	7.94	6.42	7.18	4.95	6.14	6.31	80.94
Subtotal - Disposed	222.92	199.47	219.97	232.50	231.85	220.56	249.70	233.38	228.46	218.59	218.79	220.59	2,696.78
Subtotal - Diverted	25.49	21.78	24.33	28.62	24.89	23.94	27.29	23.92	27.22	26.21	25.70	28.61	308.00
Diversion Rate	10.26%	9.84%	9.96%	10.96%	9.69%	9.79%	9.85%	9.30%	10.65%	10.71%	10.51%	11.48%	10.25%
Roll-Off													
Roll-Off Solid Waste	120.08	93.63	109.84	104.52	103.95	105.62	115.17	122.20	110.95	112.50	107.05	95.50	1,301.01
Roll-Off Recycling	0.00	0.00	0.00	3.65	0.00	0.00	0.00	4.20	0.00	0.00	4.07	0.00	11.92
Roll-Off Organics	0.00	0.00	0.00	2.79	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	2.79
Subtotal - Disposed	120.08	93.63	109.84	104.52	103.95	105.62	115.17	122.20	110.95	112.50	107.05	95.50	1,301.01
Subtotal - Diverted	0.00	0.00	0.00	6.44	0.00	0.00	0.00	4.20	0.00	0.00	4.07	0.00	14.71
Diversion Rate	0.00%	0.00%	0.00%	5.80%	0.00%	0.00%	0.00%	3.32%	0.00%	0.00%	3.66%	0.00%	1.12%
Residential													
Residential Solid Waste	543.96	476.99	500.94	548.07	539.31	496.86	599.58	527.67	529.56	529.89	483.74	550.57	6,327.14
Residential Curbside Recycling	119.36	103.19	105.39	121.75	116.34	111.92	128.00	116.23	111.45	115.43	111.56	126.08	1,386.70
Residential Curbside Organics	285.72	238.17	312.27	387.69	336.11	280.77	329.55	291.53	294.66	278.51	288.62	273.82	3,597.42
Subtotal - Disposed	543.96	476.99	500.94	548.07	539.31	496.86	599.58	527.67	529.56	529.89	483.74	550.57	6,327.14
Subtotal - Diverted	405.08	341.36	417.66	509.44	452.45	392.69	457.55	407.76	406.11	393.94	400.18	399.90	4,984.12
Diversion Rate	42.68%	41.71%	45.47%	48.17%	45.62%	44.14%	43.28%	43.59%	43.40%	42.64%	45.27%	42.07%	44.06%
Total Disposed	1,002.45	863.43	932.77	1,001.74	992.96	933.50	1,085.06	1,001.92	975.31	967.12	911.75	967.14	11,635.15
Total Diverted	506.33	436.55	511.45	600.09	536.57	490.16	561.18	514.61	499.84	516.50	503.27	529.28	6,205.83
Total Diversion Rate	33.56%	33.58%	35.41%	37.46%	35.08%	34.43%	34.09%	33.93%	33.88%	34.81%	35.57%	35.37%	34.78%
Single-Family Measured Diversion Rate	42.68%	41.71%	45.47%	48.17%	45.62%	44.14%	43.28%	43.59%	43.40%	42.64%	45.27%	42.07%	44.06%
Commercial Measured Diversion Rate	18.09%	19.76%	17.84%	16.65%	15.64%	18.25%	17.59%	18.39%	17.37%	21.89%	19.41%	23.70%	18.71%
MFD Measured Diversion Rate	10.26%	9.84%	9.96%	10.96%	9.69%	9.79%	9.85%	9.30%	10.65%	10.71%	10.51%	11.48%	10.25%
Overall Measured Diversion Rate	33.56%	33.58%	35.41%	37.46%	35.08%	34.43%	34.09%	33.93%	33.88%	34.81%	35.57%	35.37%	34.78%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2013

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: DECEMBER 2013

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>2012 - 2013</u> <u>Tons Incr/(Decr)</u>	<u>2012 - 2013</u> <u>% Change</u>
East Palo Alto					
Commercial¹ and MFD					
Commercial Solid Waste	1,419.75	1,415.09	1,310.22	(104.87)	-7.41%
MFD Solid Waste	2,652.48	2,621.00	2,696.78	75.78	2.89%
Roll-Off Solid Waste	892.29	1,321.94	1,301.01	(20.93)	-1.58%
Commercial Recycling	564.07	1,038.49	485.98	(552.51)	-53.20%
MFD Recycling	28.13	203.81	227.06	23.25	11.41%
Roll-Off Recycling	37.53	18.71	11.92	(6.79)	-36.29%
Commercial Organics	313.21	303.45	413.02	109.57	36.11%
MFD Organics	54.96	71.19	80.94	9.75	13.70%
Roll-Off Organics	0.00	9.94	2.79	(7.15)	-71.93%
SUBTOTAL - Disposed Tons	4,964.52	5,358.03	5,308.01	(50.02)	-0.93%
SUBTOTAL - Diverted Tons	997.90	1,645.59	1,221.71	(423.88)	-25.76%
Residential					
Residential Solid Waste	6,288.92	6,430.77	6,327.14	(103.63)	-1.61%
Residential Curbside Recycling	1,301.68	1,326.68	1,386.70	60.02	4.52%
Residential Curbside Organics	3,448.63	3,480.48	3,597.42	116.94	3.36%
SUBTOTAL - Disposed Tons	6,288.92	6,430.77	6,327.14	(103.63)	-1.61%
SUBTOTAL - Diverted Tons	4,750.31	4,807.16	4,984.12	176.96	3.68%
Commercial/MFD and Residential					
TOTAL TONS DISPOSED	11,253.44	11,788.80	11,635.15		
TOTAL TONS DIVERTED	5,748.21	6,452.75	6,205.83		
COMMERCIAL DIVERSION RATE	16.74%	23.50%	18.71%		
MFD DIVERSION RATE	3.04%	9.50%	10.25%		
RESIDENTIAL DIVERSION RATE	43.03%	42.78%	44.06%		
TOTAL DIVERSION RATE	33.81%	35.37%	34.78%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2013

	January	February	March	April	May	June	July	August	September	October	November	December	2013 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
FOSTER CITY													
Commercial													
Commercial Solid Waste	241.24	210.91	235.84	255.54	248.43	223.22	238.66	223.91	222.19	257.13	229.80	225.21	2,812.08
Commercial Recycling	79.43	71.03	80.43	84.87	85.96	80.61	86.81	78.18	86.08	93.28	84.27	87.78	998.73
Commercial Organics	137.43	132.97	144.50	158.80	169.57	157.45	171.95	172.62	162.73	159.87	151.13	153.57	1,872.59
Subtotal - Disposed	241.24	210.91	235.84	255.54	248.43	223.22	238.66	223.91	222.19	257.13	229.80	225.21	2,812.08
Subtotal - Diverted	216.86	204.00	224.93	243.67	255.53	238.06	258.76	250.80	248.81	253.15	235.40	241.35	2,871.32
Diversion Rate	47.34%	49.17%	48.82%	48.81%	50.70%	51.61%	52.02%	52.83%	52.83%	49.61%	50.60%	51.73%	50.52%
MFD													
MFD Solid Waste	273.89	247.84	262.81	289.38	293.89	261.92	325.57	292.38	276.07	277.19	272.86	281.44	3,355.24
MFD Recycling	62.09	56.41	61.35	64.75	67.21	61.51	72.33	73.92	74.77	78.69	75.53	79.84	828.40
MFD Organics	4.35	3.92	4.57	5.23	5.58	4.56	3.44	3.36	3.35	3.43	3.28	3.17	48.24
Subtotal - Disposed	273.89	247.84	262.81	289.38	293.89	261.92	325.57	292.38	276.07	277.19	272.86	281.44	3,355.24
Subtotal - Diverted	66.44	60.33	65.92	69.98	72.79	66.07	75.77	77.28	78.12	82.12	78.81	83.01	876.64
Diversion Rate	19.52%	19.58%	20.05%	19.47%	19.85%	20.14%	18.88%	20.91%	22.06%	22.85%	22.41%	22.78%	20.72%
Roll-Off													
Roll-Off Solid Waste	104.05	92.16	121.91	100.42	111.19	109.48	110.28	122.91	98.10	120.82	112.73	105.26	1,309.31
Roll-Off Recycling	2.07	1.96	1.70	0.00	4.22	3.42	0.00	0.00	0.00	2.47	0.40	1.12	17.36
Roll-Off Organics	49.48	31.21	32.94	49.05	46.84	41.68	44.74	49.47	43.23	43.33	40.61	50.57	523.15
Subtotal - Disposed	104.05	92.16	121.91	100.42	111.19	109.48	110.28	122.91	98.10	120.82	112.73	105.26	1,309.31
Subtotal - Diverted	51.55	33.17	34.64	49.05	51.06	45.10	44.74	49.47	43.23	45.80	41.01	51.69	540.51
Diversion Rate	33.13%	26.47%	22.13%	32.82%	31.47%	29.18%	28.86%	28.70%	30.59%	27.49%	26.67%	32.93%	29.22%
Residential													
Residential Solid Waste	275.50	248.42	259.50	274.48	283.91	251.03	297.58	285.33	261.43	288.11	263.64	292.91	3,281.84
Residential Curbside Recycling	220.17	175.65	186.73	196.22	212.13	188.59	203.10	203.47	192.65	202.03	197.88	229.28	2,407.90
Residential Curbside Organics	239.79	168.00	213.52	272.10	271.37	219.75	254.55	233.48	216.64	239.11	237.29	190.67	2,756.27
Subtotal - Disposed	275.50	248.42	259.50	274.48	283.91	251.03	297.58	285.33	261.43	288.11	263.64	292.91	3,281.84
Subtotal - Diverted	459.96	343.65	400.25	468.32	483.50	408.34	457.65	436.95	409.29	441.14	435.17	419.95	5,164.17
Diversion Rate	62.54%	58.04%	60.67%	63.05%	63.00%	61.93%	60.60%	60.50%	61.02%	60.49%	62.27%	58.91%	61.14%
Total Disposed	894.68	799.33	880.06	919.82	937.42	845.65	972.09	924.53	857.79	943.25	879.03	904.82	10,758.47
Total Diverted	794.81	641.15	725.74	831.02	862.88	757.57	836.92	814.50	779.45	822.21	790.39	796.00	9,452.64
Total Diversion Rate	47.04%	44.51%	45.19%	47.46%	47.93%	47.25%	46.26%	46.84%	47.61%	46.57%	47.35%	46.80%	46.77%
Single-Family Measured Diversion Rate	62.54%	58.04%	60.67%	63.05%	63.00%	61.93%	60.60%	60.50%	61.02%	60.49%	62.27%	58.91%	61.14%
Commercial Measured Diversion Rate	35.10%	35.07%	34.41%	35.98%	36.73%	37.00%	35.99%	37.13%	38.30%	36.78%	36.60%	38.06%	36.45%
MFD Measured Diversion Rate	19.52%	19.58%	20.05%	19.47%	19.85%	20.14%	18.88%	20.91%	22.06%	22.85%	22.41%	22.78%	20.72%
Overall Measured Diversion Rate	47.04%	44.51%	45.19%	47.46%	47.93%	47.25%	46.26%	46.84%	47.61%	46.57%	47.35%	46.80%	46.77%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2013

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: DECEMBER 2013

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>2012 - 2013</u> <u>Tons Incr/(Decr)</u>	<u>2012 - 2013</u> <u>% Change</u>
Foster City					
Commercial¹ and MFD					
Commercial Solid Waste	3,200.66	3,160.55	2,812.08	(348.47)	-11.03%
MFD Solid Waste	3,963.06	3,203.16	3,355.24	152.08	4.75%
Roll-Off Solid Waste	1,771.87	1,444.85	1,309.31	(135.54)	-9.38%
Commercial Recycling	688.67	941.33	998.73	57.40	6.10%
MFD Recycling	601.97	657.90	828.40	170.50	25.92%
Roll-Off Recycling	46.60	22.90	17.36	(5.54)	-24.19%
Commercial Organics	1,469.88	1,587.85	1,872.59	284.74	17.93%
MFD Organics	35.51	34.96	48.24	13.28	37.99%
Roll-Off Organics	348.55	578.91	523.15	(55.76)	-9.63%
SUBTOTAL - Disposed Tons	8,935.59	7,808.56	7,476.63	(331.93)	-4.25%
SUBTOTAL - Diverted Tons	3,191.18	3,823.85	4,288.47	464.62	12.15%
Residential					
Residential Solid Waste	3,159.32	3,299.56	3,281.84	(17.72)	-0.54%
Residential Curbside Recycling	2,441.75	2,413.36	2,407.90	(5.45)	-0.23%
Residential Curbside Organics	2,770.17	2,829.72	2,756.27	(73.45)	-2.60%
SUBTOTAL - Disposed Tons	3,159.32	3,299.56	3,281.84	(17.72)	-0.54%
SUBTOTAL - Diverted Tons	5,211.92	5,243.08	5,164.17	(78.91)	-1.50%
Commercial/MFD and Residential					
TOTAL TONS DISPOSED	12,094.91	11,108.12	10,758.47		
TOTAL TONS DIVERTED	8,403.10	9,066.93	9,452.64		
COMMERCIAL DIVERSION RATE	26.32%	32.87%	36.45%		
MFD DIVERSION RATE	13.86%	17.78%	20.72%		
RESIDENTIAL DIVERSION RATE	62.26%	61.38%	61.14%		
TOTAL DIVERSION RATE	40.99%	44.94%	46.77%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2013

	January	February	March	April	May	June	July	August	September	October	November	December	2013 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
HILLSBOROUGH													
Commercial													
Commercial Solid Waste	32.42	17.47	36.87	36.37	35.49	44.88	42.09	36.83	19.68	34.16	25.17	23.88	385.31
Commercial Recycling	45.96	17.94	18.26	24.09	35.17	62.28	125.80	44.07	57.78	35.95	12.44	12.89	492.63
Commercial Organics	26.76	23.84	17.87	41.32	49.20	39.72	19.80	26.76	28.90	25.83	24.28	30.07	354.35
Subtotal - Disposed	32.42	17.47	36.87	36.37	35.49	44.88	42.09	36.83	19.68	34.16	25.17	23.88	385.31
Subtotal - Diverted	72.72	41.78	36.13	65.41	84.37	102.00	145.60	70.83	86.68	61.78	36.72	42.96	846.98
Diversion Rate	69.16%	70.51%	49.49%	64.27%	70.39%	69.44%	77.57%	65.79%	81.50%	64.39%	59.33%	64.27%	68.73%
MFD													
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Roll-Off													
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential													
Residential Solid Waste	202.94	168.04	169.13	192.01	195.69	176.01	212.38	182.06	191.13	192.75	175.11	215.93	2,273.18
Residential Curbside Recycling	178.94	143.48	142.88	165.41	165.35	150.81	171.20	151.05	155.45	172.22	157.53	195.27	1,949.59
Residential Curbside Organics	407.80	273.55	312.41	442.78	410.99	334.69	386.15	353.86	368.95	370.76	375.53	330.83	4,368.30
Subtotal - Disposed	202.94	168.04	169.13	192.01	195.69	176.01	212.38	182.06	191.13	192.75	175.11	215.93	2,273.18
Subtotal - Diverted	586.74	417.03	455.29	608.19	576.34	485.50	557.35	504.91	524.40	542.98	533.06	526.10	6,317.89
Diversion Rate	74.30%	71.28%	72.91%	76.00%	74.65%	73.39%	72.41%	73.50%	73.29%	73.80%	75.27%	70.90%	73.54%
Total Disposed	235.36	185.51	206.00	228.38	231.18	220.89	254.47	218.89	210.81	226.91	200.28	239.81	2,658.49
Total Diverted	659.46	458.81	491.42	673.60	660.71	587.50	702.95	575.74	611.08	604.76	569.78	569.06	7,164.87
Total Diversion Rate	73.70%	71.21%	70.46%	74.68%	74.08%	72.68%	73.42%	72.45%	74.35%	72.72%	73.99%	70.35%	72.94%
Single-Family Measured Diversion Rate	74.30%	71.28%	72.91%	76.00%	74.65%	73.39%	72.41%	73.50%	73.29%	73.80%	75.27%	70.90%	73.54%
Commercial Measured Diversion Rate	69.16%	70.51%	49.49%	64.27%	70.39%	69.44%	77.57%	65.79%	81.50%	64.39%	59.33%	64.27%	68.73%
MFD Measured Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Overall Measured Diversion Rate	73.70%	71.21%	70.46%	74.68%	74.08%	72.68%	73.42%	72.45%	74.35%	72.72%	73.99%	70.35%	72.94%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2013

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: DECEMBER 2013

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>2012 - 2013</u> <u>Tons Incr/(Decr)</u>	<u>2012 - 2013</u> <u>% Change</u>
Hillsborough					
Commercial¹ and MFD					
Commercial Solid Waste	506.78	379.52	385.31	5.79	1.53%
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00%
Roll-Off Solid Waste	5.24	1.80	0.00	(1.80)	-100.00%
Commercial Recycling	590.06	229.44	492.63	263.19	114.71%
MFD Recycling	0.00	0.00	0.00	0.00	0.00%
Roll-Off Recycling	0.00	10.32	0.00	(10.32)	-100.00%
Commercial Organics	275.02	323.48	354.35	30.87	9.54%
MFD Organics	0.00	0.00	0.00	0.00	0.00%
Roll-Off Organics	7.54	5.52	0.00	(5.52)	-100.00%
SUBTOTAL - Disposed Tons	512.02	381.32	385.31	3.99	1.05%
SUBTOTAL - Diverted Tons	872.62	568.76	846.98	278.22	48.92%
Residential					
Residential Solid Waste	2,767.86	2,359.06	2,273.18	(85.88)	-3.64%
Residential Curbside Recycling	2,183.21	1,934.48	1,949.59	15.11	0.78%
Residential Curbside Organics	3,907.29	4,548.66	4,368.30	(180.36)	-3.97%
SUBTOTAL - Disposed Tons	2,767.86	2,359.06	2,273.18	(85.88)	-3.64%
SUBTOTAL - Diverted Tons	6,090.50	6,483.14	6,317.89	(165.25)	-2.55%
Commercial/MFD and Residential					
TOTAL TONS DISPOSED	3,279.88	2,740.38	2,658.49		
TOTAL TONS DIVERTED	6,963.12	7,051.90	7,164.87		
COMMERCIAL DIVERSION RATE	63.02%	59.86%	68.73%		
MFD DIVERSION RATE	0.00%	0.00%	0.00%		
RESIDENTIAL DIVERSION RATE	68.75%	73.32%	73.54%		
TOTAL DIVERSION RATE	67.98%	72.01%	72.94%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2013

	January	February	March	April	May	June	July	August	September	October	November	December	2013 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
MENLO PARK													
Commercial													
Commercial Solid Waste	793.22	712.56	776.85	782.45	817.33	755.68	838.66	780.70	766.01	769.64	723.42	734.79	9,251.31
Commercial Recycling	207.20	179.57	289.03	227.71	224.90	226.27	228.14	238.10	190.81	268.86	200.47	206.75	2,687.81
Commercial Organics	378.27	302.45	334.97	340.86	363.11	302.38	322.83	339.14	345.55	451.33	447.56	416.92	4,345.37
Subtotal - Disposed	793.22	712.56	776.85	782.45	817.33	755.68	838.66	780.70	766.01	769.64	723.42	734.79	9,251.31
Subtotal - Diverted	585.47	482.02	624.00	568.57	588.01	528.65	550.97	577.24	536.36	720.19	648.03	623.67	7,033.18
Diversion Rate	42.47%	40.35%	44.54%	42.08%	41.84%	41.16%	39.65%	42.51%	41.18%	48.34%	47.25%	45.91%	43.19%
MFD													
MFD Solid Waste	187.94	160.10	171.60	187.20	188.40	171.96	196.50	184.51	177.56	179.99	171.19	176.11	2,153.06
MFD Recycling	66.10	54.66	57.65	61.36	64.38	58.14	63.74	62.31	60.27	68.29	61.06	67.67	745.63
MFD Organics	10.70	7.90	8.66	11.21	11.03	9.46	10.53	11.33	9.56	11.58	11.44	10.69	124.09
Subtotal - Disposed	187.94	160.10	171.60	187.20	188.40	171.96	196.50	184.51	177.56	179.99	171.19	176.11	2,153.06
Subtotal - Diverted	76.80	62.56	66.31	72.57	75.41	67.60	74.27	73.64	69.83	79.87	72.50	78.36	869.72
Diversion Rate	29.01%	28.10%	27.87%	27.94%	28.58%	28.22%	27.43%	28.53%	28.23%	30.74%	29.75%	30.79%	28.77%
Roll-Off													
Roll-Off Solid Waste	37.13	32.79	39.97	37.81	27.67	30.22	37.06	32.97	27.27	36.73	33.83	36.89	410.34
Roll-Off Recycling	23.27	28.93	32.73	42.05	44.54	56.99	46.40	63.90	53.91	61.02	51.84	54.95	560.53
Roll-Off Organics	41.56	22.92	28.13	25.32	16.44	13.48	18.48	20.30	14.74	20.53	24.57	24.26	270.73
Subtotal - Disposed	37.13	32.79	39.97	37.81	27.67	30.22	37.06	32.97	27.27	36.73	33.83	36.89	410.34
Subtotal - Diverted	64.83	51.85	60.86	67.37	60.98	70.47	64.88	84.20	68.65	81.55	76.41	79.21	831.26
Diversion Rate	63.58%	61.26%	60.36%	64.05%	68.79%	69.99%	63.65%	71.86%	71.57%	68.95%	69.31%	68.23%	66.95%
Residential													
Residential Solid Waste	370.28	326.76	353.39	367.06	384.98	344.36	394.08	386.30	344.37	363.98	356.11	384.18	4,375.85
Residential Curbside Recycling	326.77	265.41	284.67	300.73	319.23	272.59	298.46	292.14	295.87	312.49	301.13	343.24	3,612.73
Residential Curbside Organics	734.49	481.69	596.32	797.08	763.32	603.80	652.84	688.53	624.92	662.22	827.30	681.70	8,114.21
Subtotal - Disposed	370.28	326.76	353.39	367.06	384.98	344.36	394.08	386.30	344.37	363.98	356.11	384.18	4,375.85
Subtotal - Diverted	1,061.26	747.10	880.99	1,097.81	1,082.55	876.39	951.30	980.67	920.79	974.71	1,128.43	1,024.94	11,726.94
Diversion Rate	74.13%	69.57%	71.37%	74.94%	73.77%	71.79%	70.71%	71.74%	72.78%	72.81%	76.01%	72.74%	72.83%
Total Disposed	1,388.57	1,232.21	1,341.81	1,374.52	1,418.38	1,302.22	1,466.30	1,384.48	1,315.21	1,350.34	1,284.55	1,331.97	16,190.56
Total Diverted	1,788.36	1,343.53	1,632.16	1,806.32	1,806.95	1,543.11	1,641.42	1,715.75	1,595.63	1,856.32	1,925.37	1,806.18	20,461.10
Total Diversion Rate	56.29%	52.16%	54.88%	56.79%	56.02%	54.23%	52.82%	55.34%	54.82%	57.89%	59.98%	57.56%	55.83%
Single-Family Measured Diversion Rate	74.13%	69.57%	71.37%	74.94%	73.77%	71.79%	70.71%	71.74%	72.78%	72.81%	76.01%	72.74%	72.83%
Commercial Measured Diversion Rate	41.66%	39.71%	43.18%	41.29%	41.21%	41.04%	39.16%	42.41%	41.01%	47.20%	46.19%	45.18%	42.50%
MFD Measured Diversion Rate	29.01%	28.10%	27.87%	27.94%	28.58%	28.22%	27.43%	28.53%	28.23%	30.74%	29.75%	30.79%	28.77%
Overall Measured Diversion Rate	56.29%	52.16%	54.88%	56.79%	56.02%	54.23%	52.82%	55.34%	54.82%	57.89%	59.98%	57.56%	55.83%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2013

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: DECEMBER 2013

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>2012 - 2013</u> <u>Tons Incr/(Decr)</u>	<u>2012 - 2013</u> <u>% Change</u>
Menlo Park					
Commercial¹ and MFD					
Commercial Solid Waste	10,407.78	9,951.68	9,251.31	(700.37)	-7.04%
MFD Solid Waste	2,511.65	2,175.92	2,153.06	(22.86)	-1.05%
Roll-Off Solid Waste	630.67	532.98	410.34	(122.64)	-23.01%
Commercial Recycling	2,013.95	2,566.57	2,687.81	121.24	4.72%
MFD Recycling	527.40	663.85	745.63	81.78	12.32%
Roll-Off Recycling	481.46	268.82	560.53	291.71	108.51%
Commercial Organics	3,707.57	4,094.45	4,345.37	250.92	6.13%
MFD Organics	129.37	114.25	124.09	9.84	8.61%
Roll-Off Organics	103.10	356.99	270.73	(86.26)	-24.16%
SUBTOTAL - Disposed Tons	13,550.10	12,660.58	11,814.71	(845.87)	-6.68%
SUBTOTAL - Diverted Tons	6,962.85	8,064.93	8,734.16	669.23	8.30%
Residential					
Residential Solid Waste	4,366.97	4,459.31	4,375.85	(83.46)	-1.87%
Residential Curbside Recycling	3,577.82	3,635.94	3,612.73	(23.21)	-0.64%
Residential Curbside Organics	8,207.30	8,248.47	8,114.21	(134.26)	-1.63%
SUBTOTAL - Disposed Tons	4,366.97	4,459.31	4,375.85	(83.46)	-1.87%
SUBTOTAL - Diverted Tons	11,785.12	11,884.41	11,726.94	(157.47)	-1.32%
Commercial/MFD and Residential					
TOTAL TONS DISPOSED	17,917.07	17,119.89	16,190.56		
TOTAL TONS DIVERTED	18,747.97	19,949.34	20,461.10		
COMMERCIAL DIVERSION RATE	33.94%	38.91%	42.50%		
MFD DIVERSION RATE	20.73%	26.34%	28.77%		
RESIDENTIAL DIVERSION RATE	72.96%	72.72%	72.83%		
TOTAL DIVERSION RATE	51.13%	53.82%	55.83%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2013

	January	February	March	April	May	June	July	August	September	October	November	December	2013 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
NORTH FAIR OAKS													
Commercial													
Commercial Solid Waste	175.43	148.25	162.54	163.32	166.75	149.29	166.75	166.82	161.70	162.07	155.18	164.68	1,942.78
Commercial Recycling	44.51	36.02	43.13	40.63	40.69	39.55	43.13	40.79	37.98	41.28	39.78	42.30	489.79
Commercial Organics	29.89	27.18	28.45	32.34	32.93	31.49	35.45	38.38	34.54	35.04	34.08	32.28	392.05
Subtotal - Disposed	175.43	148.25	162.54	163.32	166.75	149.29	166.75	166.82	161.70	162.07	155.18	164.68	1,942.78
Subtotal - Diverted	74.40	63.20	71.58	72.97	73.62	71.04	78.58	79.17	72.52	76.32	73.86	74.58	881.84
Diversion Rate	29.78%	29.89%	30.57%	30.88%	30.63%	32.24%	32.03%	32.18%	30.96%	32.01%	32.25%	31.17%	31.22%
MFD													
MFD Solid Waste	75.50	66.91	70.54	86.16	89.90	79.40	87.05	86.92	83.88	80.01	77.89	83.74	967.90
MFD Recycling	9.98	8.93	10.05	10.01	10.26	9.75	10.56	9.69	9.23	9.46	9.59	10.89	118.40
MFD Organics	0.16	0.12	0.12	0.00	0.00	0.00	0.00	0.22	0.27	0.20	0.23	0.26	1.58
Subtotal - Disposed	75.50	66.91	70.54	86.16	89.90	79.40	87.05	86.92	83.88	80.01	77.89	83.74	967.90
Subtotal - Diverted	10.14	9.05	10.17	10.01	10.26	9.75	10.56	9.91	9.50	9.66	9.82	11.15	119.98
Diversion Rate	11.84%	11.91%	12.60%	10.41%	10.24%	10.94%	10.82%	10.23%	10.17%	10.77%	11.20%	11.75%	11.03%
Roll-Off													
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential													
Residential Solid Waste	232.70	221.08	221.55	244.90	241.56	224.14	268.26	231.78	243.94	222.94	223.22	256.36	2,832.43
Residential Curbside Recycling	100.23	85.62	91.41	101.87	97.89	93.43	108.42	90.97	97.88	93.05	90.46	118.89	1,170.12
Residential Curbside Organics	171.06	142.47	165.23	217.06	199.94	161.14	193.36	160.29	171.43	158.82	178.12	169.57	2,088.49
Subtotal - Disposed	232.70	221.08	221.55	244.90	241.56	224.14	268.26	231.78	243.94	222.94	223.22	256.36	2,832.43
Subtotal - Diverted	271.29	228.09	256.64	318.93	297.83	254.57	301.78	251.26	269.31	251.87	268.58	288.46	3,258.61
Diversion Rate	53.83%	50.78%	53.67%	56.56%	55.22%	53.18%	52.94%	52.02%	52.47%	53.05%	54.61%	52.95%	53.50%
Total Disposed	483.63	436.24	454.63	494.38	498.21	452.83	522.06	485.52	489.52	465.02	456.29	504.78	5,743.11
Total Diverted	355.83	300.34	338.39	401.91	381.71	335.36	390.92	340.34	351.33	337.85	352.26	374.19	4,260.43
Total Diversion Rate	42.39%	40.77%	42.67%	44.84%	43.38%	42.55%	42.82%	41.21%	41.78%	42.08%	43.57%	42.57%	42.59%
Single-Family Measured Diversion Rate	53.83%	50.78%	53.67%	56.56%	55.22%	53.18%	52.94%	52.02%	52.47%	53.05%	54.61%	52.95%	53.50%
Commercial Measured Diversion Rate	25.20%	25.14%	25.97%	24.96%	24.63%	26.11%	25.99%	25.98%	25.04%	26.21%	26.42%	25.66%	25.61%
MFD Measured Diversion Rate	11.84%	11.91%	12.60%	10.41%	10.24%	10.94%	10.82%	10.23%	10.17%	10.77%	11.20%	11.75%	11.03%
Overall Measured Diversion Rate	42.39%	40.77%	42.67%	44.84%	43.38%	42.55%	42.82%	41.21%	41.78%	42.08%	43.57%	42.57%	42.59%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2013

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: DECEMBER 2013

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>2012 - 2013</u> <u>Tons Incr/(Decr)</u>	<u>2012 - 2013</u> <u>% Change</u>
North Fair Oaks					
Commercial¹ and MFD					
Commercial Solid Waste	1,729.60	2,033.91	1,942.78	(91.13)	-4.48%
MFD Solid Waste	785.27	822.70	967.90	145.20	17.65%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	418.58	477.20	489.79	12.59	2.64%
MFD Recycling	100.23	110.41	118.40	7.99	7.24%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	366.40	381.55	392.05	10.50	2.75%
MFD Organics	3.02	2.18	1.58	(0.60)	0.00%
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	2,514.87	2,856.61	2,910.68	54.07	1.89%
SUBTOTAL - Diverted Tons	888.23	971.34	1,001.82	30.48	3.14%
Residential					
Residential Solid Waste	2,493.76	2,768.53	2,832.43	63.90	2.31%
Residential Curbside Recycling	989.25	1,154.24	1,170.12	15.88	1.38%
Residential Curbside Organics	2,051.23	2,124.37	2,088.49	(35.88)	-1.69%
SUBTOTAL - Disposed Tons	2,493.76	2,768.53	2,832.43	63.90	2.31%
SUBTOTAL - Diverted Tons	3,040.48	3,278.61	3,258.61	(20.00)	-0.61%
Commercial/MFD and Residential					
TOTAL TONS DISPOSED	5,008.63	5,625.14	5,743.11		
TOTAL TONS DIVERTED	3,928.71	4,249.95	4,260.43		
COMMERCIAL DIVERSION RATE	26.10%	25.37%	25.61%		
MFD DIVERSION RATE	11.62%	12.04%	11.03%		
RESIDENTIAL DIVERSION RATE	54.94%	54.22%	53.50%		
TOTAL DIVERSION RATE	43.96%	43.04%	42.59%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2013

	January	February	March	April	May	June	July	August	September	October	November	December	2013 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
REDWOOD CITY													
Commercial													
Commercial Solid Waste	1,296.36	1,123.97	1,255.02	1,299.02	1,297.90	1,184.36	1,387.76	1,362.10	1,267.82	1,305.34	1,253.91	1,287.84	15,321.40
Commercial Recycling	314.02	250.77	286.23	287.64	302.40	274.98	313.21	301.10	276.52	308.09	285.12	292.59	3,492.67
Commercial Organics	240.35	269.69	240.03	293.88	271.51	250.84	320.20	309.03	304.57	281.82	361.31	299.30	3,442.53
Subtotal - Disposed	1,296.36	1,123.97	1,255.02	1,299.02	1,297.90	1,184.36	1,387.76	1,362.10	1,267.82	1,305.34	1,253.91	1,287.84	15,321.40
Subtotal - Diverted	554.37	520.46	526.26	581.52	573.91	525.82	633.41	610.13	581.09	589.91	646.43	591.89	6,935.20
Diversion Rate	29.95%	31.65%	29.54%	30.92%	30.66%	30.75%	31.34%	30.94%	31.43%	31.13%	34.02%	31.49%	31.16%
MFD													
MFD Solid Waste	669.11	584.75	640.11	681.66	690.23	622.09	655.98	614.52	594.48	571.62	556.47	585.51	7,466.53
MFD Recycling	119.01	99.24	110.29	113.40	114.30	107.17	110.97	105.12	101.34	105.92	101.47	113.35	1,301.58
MFD Organics	10.49	9.21	9.99	11.86	11.04	9.85	10.98	9.73	9.63	10.10	10.71	10.05	123.64
Subtotal - Disposed	669.11	584.75	640.11	681.66	690.23	622.09	655.98	614.52	594.48	571.62	556.47	585.51	7,466.53
Subtotal - Diverted	129.50	108.45	120.28	125.26	125.34	117.02	121.95	114.85	110.97	116.02	112.18	123.40	1,425.22
Diversion Rate	16.22%	15.64%	15.82%	15.52%	15.37%	15.83%	15.68%	15.75%	15.73%	16.87%	16.78%	17.41%	16.03%
Roll-Off													
Roll-Off Solid Waste	337.32	284.48	319.67	312.86	357.87	345.01	364.10	374.55	282.84	370.99	299.79	361.11	4,010.59
Roll-Off Recycling	12.42	8.12	12.72	7.12	7.89	12.86	14.75	19.00	15.90	16.39	16.78	14.76	158.71
Roll-Off Organics	45.13	41.00	41.39	59.68	61.11	44.54	66.16	53.52	50.90	54.87	56.79	76.69	651.78
Subtotal - Disposed	337.32	284.48	319.67	312.86	357.87	345.01	364.10	374.55	282.84	370.99	299.79	361.11	4,010.59
Subtotal - Diverted	57.55	49.12	54.11	66.80	69.00	57.40	80.91	72.52	66.80	71.26	73.57	91.45	810.49
Diversion Rate	14.57%	14.72%	14.48%	17.59%	16.16%	14.26%	18.18%	16.22%	19.11%	16.11%	19.70%	20.21%	16.81%
Residential													
Residential Solid Waste	900.99	776.72	791.40	874.37	870.43	796.11	939.21	854.51	818.13	872.32	785.43	920.62	10,200.24
Residential Curbside Recycling	684.62	539.55	573.51	632.90	638.47	582.43	659.86	602.81	591.95	652.11	602.96	729.36	7,490.53
Residential Curbside Organics	1,076.53	783.29	969.72	1,334.82	1,196.24	966.64	1,114.35	986.64	994.55	1,060.64	1,197.62	1,032.31	12,713.35
Subtotal - Disposed	900.99	776.72	791.40	874.37	870.43	796.11	939.21	854.51	818.13	872.32	785.43	920.62	10,200.24
Subtotal - Diverted	1,761.15	1,322.84	1,543.23	1,967.72	1,834.71	1,549.07	1,774.21	1,589.45	1,586.50	1,712.75	1,800.58	1,761.67	20,203.88
Diversion Rate	66.16%	63.01%	66.10%	69.23%	67.82%	66.05%	65.39%	65.04%	65.98%	66.26%	69.63%	65.68%	66.45%
Total Disposed	3,203.78	2,769.92	3,006.20	3,167.91	3,216.43	2,947.57	3,347.05	3,205.68	2,963.27	3,120.27	2,895.60	3,155.08	36,998.76
Total Diverted	2,502.57	2,000.87	2,243.88	2,741.30	2,602.96	2,249.31	2,610.48	2,386.95	2,345.36	2,489.94	2,632.76	2,568.41	29,374.79
Total Diversion Rate	43.86%	41.94%	42.74%	46.39%	44.73%	43.28%	43.82%	42.68%	44.18%	44.38%	47.62%	44.87%	44.26%
Single-Family Measured Diversion Rate	66.16%	63.01%	66.10%	69.23%	67.82%	66.05%	65.39%	65.04%	65.98%	66.26%	69.63%	65.68%	66.45%
Commercial Measured Diversion Rate	24.36%	25.38%	24.03%	25.22%	24.67%	24.56%	25.78%	25.33%	26.13%	25.69%	28.28%	26.53%	25.50%
MFD Measured Diversion Rate	16.22%	15.64%	15.82%	15.52%	15.37%	15.83%	15.68%	15.75%	15.73%	16.87%	16.78%	17.41%	16.03%
Overall Measured Diversion Rate	43.86%	41.94%	42.74%	46.39%	44.73%	43.28%	43.82%	42.68%	44.18%	44.38%	47.62%	44.87%	44.26%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2013

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: DECEMBER 2013

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>2012 - 2013</u> <u>Tons Incr/(Decr)</u>	<u>2012 - 2013</u> <u>% Change</u>
Redwood City					
Commercial¹ and MFD					
Commercial Solid Waste	14,650.61	15,913.47	15,321.40	(592.07)	-3.72%
MFD Solid Waste	7,963.02	7,687.77	7,466.53	(221.24)	-2.88%
Roll-Off Solid Waste	4,138.86	4,163.84	4,010.59	(153.25)	-3.68%
Commercial Recycling	2,984.86	3,477.58	3,492.67	15.09	0.43%
MFD Recycling	1,147.28	1,211.15	1,301.58	90.43	7.47%
Roll-Off Recycling	122.07	114.38	158.71	44.33	38.76%
Commercial Organics	2,656.97	3,229.20	3,442.53	213.33	6.61%
MFD Organics	136.97	129.08	123.64	(5.44)	-4.21%
Roll-Off Organics	616.13	747.42	651.78	(95.64)	-12.80%
SUBTOTAL - Disposed Tons	26,752.49	27,765.08	26,798.52	(966.56)	-3.48%
SUBTOTAL - Diverted Tons	7,664.28	8,908.81	9,170.91	262.10	2.94%
Residential					
Residential Solid Waste	10,544.13	10,381.14	10,200.24	(180.90)	-1.74%
Residential Curbside Recycling	6,935.81	7,308.64	7,490.53	181.89	2.49%
Residential Curbside Organics	11,724.56	12,495.95	12,713.35	217.40	1.74%
SUBTOTAL - Disposed Tons	10,544.13	10,381.14	10,200.24	(180.90)	-1.74%
SUBTOTAL - Diverted Tons	18,660.37	19,804.59	20,203.88	399.29	2.02%
Commercial/MFD and Residential					
TOTAL TONS DISPOSED	37,296.62	38,146.22	36,998.76		
TOTAL TONS DIVERTED	26,324.65	28,713.40	29,374.79		
COMMERCIAL DIVERSION RATE	22.27%	24.29%	25.50%		
MFD DIVERSION RATE	13.89%	14.85%	16.03%		
RESIDENTIAL DIVERSION RATE	63.90%	65.61%	66.45%		
TOTAL DIVERSION RATE	41.38%	42.95%	44.26%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2013

	January	February	March	April	May	June	July	August	September	October	November	December	2013 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
SAN CARLOS													
Commercial													
Commercial Solid Waste	506.75	454.99	492.35	526.85	527.89	483.39	552.39	532.85	519.87	547.00	496.91	510.43	6,151.67
Commercial Recycling	152.79	131.17	147.92	151.10	158.66	142.88	160.66	167.04	200.65	166.79	158.50	156.99	1,895.15
Commercial Organics	64.96	60.85	65.22	71.28	75.23	66.48	76.22	79.03	73.58	78.39	77.72	74.51	863.47
Subtotal - Disposed	506.75	454.99	492.35	526.85	527.89	483.39	552.39	532.85	519.87	547.00	496.91	510.43	6,151.67
Subtotal - Diverted	217.75	192.02	213.14	222.38	233.89	209.36	236.88	246.07	274.23	245.18	236.22	231.50	2,758.62
Diversion Rate	30.06%	29.68%	30.21%	29.68%	30.70%	30.22%	30.01%	31.59%	34.53%	30.95%	32.22%	31.20%	30.96%
MFD													
MFD Solid Waste	141.23	125.00	131.75	137.59	138.36	124.14	141.41	135.03	127.56	129.99	126.55	134.83	1,593.44
MFD Recycling	38.75	32.82	34.71	37.16	37.87	34.82	37.92	37.33	35.58	39.05	35.88	42.61	444.50
MFD Organics	5.60	4.17	4.39	5.23	5.83	5.02	5.90	7.08	5.56	10.18	9.78	9.83	78.57
Subtotal - Disposed	141.23	125.00	131.75	137.59	138.36	124.14	141.41	135.03	127.56	129.99	126.55	134.83	1,593.44
Subtotal - Diverted	44.35	36.99	39.10	42.39	43.70	39.84	43.82	44.41	41.14	49.23	45.66	52.44	523.07
Diversion Rate	23.90%	22.83%	22.89%	23.55%	24.00%	24.30%	23.66%	24.75%	24.39%	27.47%	26.51%	28.00%	24.71%
Roll-Off													
Roll-Off Solid Waste	80.89	62.94	55.91	64.38	78.24	60.42	78.52	73.50	72.43	71.95	60.40	64.18	823.76
Roll-Off Recycling	10.09	7.84	8.46	15.30	14.01	5.95	15.13	12.63	39.68	17.76	13.59	13.62	174.06
Roll-Off Organics	0.00	9.28	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	9.28
Subtotal - Disposed	80.89	62.94	55.91	64.38	78.24	60.42	78.52	73.50	72.43	71.95	60.40	64.18	823.76
Subtotal - Diverted	10.09	17.12	8.46	15.30	14.01	5.95	15.13	12.63	39.68	17.76	13.59	13.62	183.34
Diversion Rate	11.09%	21.38%	13.14%	19.20%	15.19%	8.96%	16.16%	14.66%	35.39%	19.80%	18.37%	17.51%	18.20%
Residential													
Residential Solid Waste	369.75	331.72	351.81	360.52	400.05	351.78	378.55	389.91	354.16	364.09	368.89	383.92	4,405.15
Residential Curbside Recycling	353.37	291.80	317.41	317.70	350.30	309.41	324.24	334.86	309.56	334.53	336.53	367.08	3,946.79
Residential Curbside Organics	500.24	387.77	490.23	615.32	636.74	464.73	517.05	517.77	490.51	497.73	582.66	470.29	6,171.04
Subtotal - Disposed	369.75	331.72	351.81	360.52	400.05	351.78	378.55	389.91	354.16	364.09	368.89	383.92	4,405.15
Subtotal - Diverted	853.61	679.57	807.64	933.02	987.04	774.14	841.29	852.63	800.07	832.26	919.19	837.37	10,117.83
Diversion Rate	69.78%	67.20%	69.66%	72.13%	71.16%	68.76%	68.97%	68.62%	69.32%	69.57%	71.36%	68.56%	69.67%
Total Disposed	1,098.62	974.65	1,031.82	1,089.34	1,144.54	1,019.73	1,150.87	1,131.29	1,074.02	1,113.03	1,052.75	1,093.36	12,974.02
Total Diverted	1,125.80	925.70	1,068.34	1,213.09	1,278.64	1,029.29	1,137.12	1,155.74	1,155.12	1,144.43	1,214.66	1,134.93	13,582.86
Total Diversion Rate	50.61%	48.71%	50.87%	52.69%	52.77%	50.23%	49.70%	50.53%	51.82%	50.70%	53.57%	50.93%	51.15%
Single-Family Measured Diversion Rate	69.78%	67.20%	69.66%	72.13%	71.16%	68.76%	68.97%	68.62%	69.32%	69.57%	71.36%	68.56%	69.67%
Commercial Measured Diversion Rate	27.19%	27.68%	27.71%	27.76%	28.14%	27.64%	27.70%	29.02%	33.03%	29.42%	30.17%	29.55%	28.79%
MFD Measured Diversion Rate	23.90%	22.83%	22.89%	23.55%	24.00%	24.30%	23.66%	24.75%	24.39%	27.47%	26.51%	28.00%	24.71%
Overall Measured Diversion Rate	50.61%	48.71%	50.87%	52.69%	52.77%	50.23%	49.70%	50.53%	51.82%	50.70%	53.57%	50.93%	51.15%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2013

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: DECEMBER 2013

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>2012 - 2013</u> <u>Tons Incr/(Decr)</u>	<u>2012 - 2013</u> <u>% Change</u>
San Carlos					
Commercial¹ and MFD					
Commercial Solid Waste	6,080.74	6,058.04	6,151.67	93.63	1.55%
MFD Solid Waste	1,756.00	1,556.17	1,593.44	37.27	2.39%
Roll-Off Solid Waste	1,336.01	976.84	823.76	(153.08)	-15.67%
Commercial Recycling	1,583.21	1,757.09	1,895.15	138.06	7.86%
MFD Recycling	407.67	375.77	444.50	68.73	18.29%
Roll-Off Recycling	345.23	186.22	174.06	(12.16)	-6.53%
Commercial Organics	687.65	838.14	863.47	25.33	3.02%
MFD Organics	86.80	73.08	78.57	5.49	7.51%
Roll-Off Organics	64.78	2.13	9.28	7.15	335.68%
SUBTOTAL - Disposed Tons	9,172.75	8,591.05	8,568.87	(22.18)	-0.26%
SUBTOTAL - Diverted Tons	3,175.34	3,232.43	3,465.03	232.60	7.20%
Residential					
Residential Solid Waste	4,498.48	4,489.04	4,405.15	(83.89)	-1.87%
Residential Curbside Recycling	3,852.35	3,958.02	3,946.79	(11.23)	-0.28%
Residential Curbside Organics	6,158.36	6,302.84	6,171.04	(131.80)	-2.09%
SUBTOTAL - Disposed Tons	4,498.48	4,489.04	4,405.15	(83.89)	-1.87%
SUBTOTAL - Diverted Tons	10,010.71	10,260.86	10,117.83	(143.03)	-1.39%
Commercial/MFD and Residential					
TOTAL TONS DISPOSED	13,671.23	13,080.09	12,974.02		
TOTAL TONS DIVERTED	13,186.05	13,493.29	13,582.86		
COMMERCIAL DIVERSION RATE	25.72%	27.34%	28.79%		
MFD DIVERSION RATE	21.97%	22.39%	24.71%		
RESIDENTIAL DIVERSION RATE	69.00%	69.57%	69.67%		
TOTAL DIVERSION RATE	49.10%	50.78%	51.15%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2013

	January	February	March	April	May	June	July	August	September	October	November	December	2013 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
SAN MATEO													
Commercial													
Commercial Solid Waste	1,169.24	1,037.49	1,104.30	1,164.26	1,174.14	1,080.91	1,282.31	1,212.93	1,184.73	1,232.42	1,190.06	1,202.16	14,034.95
Commercial Recycling	357.49	322.25	362.10	379.36	406.62	417.62	394.87	370.44	391.50	404.17	389.47	403.31	4,599.20
Commercial Organics	225.10	223.03	252.38	237.19	256.88	246.37	280.41	279.98	264.83	241.96	249.29	275.99	3,033.41
Subtotal - Disposed	1,169.24	1,037.49	1,104.30	1,164.26	1,174.14	1,080.91	1,282.31	1,212.93	1,184.73	1,232.42	1,190.06	1,202.16	14,034.95
Subtotal - Diverted	582.59	545.28	614.48	616.55	663.50	663.99	675.28	650.42	656.33	646.13	638.76	679.30	7,632.61
Diversion Rate	33.26%	34.45%	35.75%	34.62%	36.11%	38.05%	34.50%	34.91%	35.65%	34.40%	34.93%	36.10%	35.23%
MFD													
MFD Solid Waste	927.04	826.40	879.13	960.62	945.41	861.29	920.97	885.51	869.84	853.79	835.67	897.36	10,663.03
MFD Recycling	220.46	183.08	196.78	216.51	217.51	200.96	215.14	203.74	201.73	210.65	204.17	228.14	2,498.87
MFD Organics	32.73	29.81	32.17	34.61	36.91	30.96	25.15	25.30	23.72	24.45	23.78	23.14	342.73
Subtotal - Disposed	927.04	826.40	879.13	960.62	945.41	861.29	920.97	885.51	869.84	853.79	835.67	897.36	10,663.03
Subtotal - Diverted	253.19	212.89	228.95	251.12	254.42	231.92	240.29	229.04	225.45	235.10	227.95	251.28	2,841.60
Diversion Rate	21.45%	20.48%	20.66%	20.72%	21.20%	21.21%	20.69%	20.55%	20.58%	21.59%	21.43%	21.88%	21.04%
Roll-Off													
Roll-Off Solid Waste	353.60	350.12	333.86	359.91	405.65	316.21	428.34	371.77	370.23	402.64	363.31	399.61	4,455.25
Roll-Off Recycling	40.19	26.78	40.24	33.99	38.94	17.50	33.37	30.31	35.60	36.29	40.83	48.47	422.51
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	353.60	350.12	333.86	359.91	405.65	316.21	428.34	371.77	370.23	402.64	363.31	399.61	4,455.25
Subtotal - Diverted	40.19	26.78	40.24	33.99	38.94	17.50	33.37	30.31	35.60	36.29	40.83	48.47	422.51
Diversion Rate	10.21%	7.11%	10.76%	8.63%	8.76%	5.24%	7.23%	7.54%	8.77%	8.27%	10.10%	10.82%	8.66%
Residential													
Residential Solid Waste	1,080.34	956.05	1,004.43	1,027.01	1,112.29	985.38	1,115.95	1,075.92	1,013.29	1,048.87	1,000.70	1,100.56	12,520.79
Residential Curbside Recycling	760.57	623.30	662.08	672.57	754.51	648.76	708.95	721.19	658.34	721.49	720.23	818.70	8,470.69
Residential Curbside Organics	1,123.31	861.60	1,102.35	1,389.05	1,397.75	1,106.80	1,219.71	1,205.95	1,125.12	1,138.57	1,256.50	1,065.37	13,992.08
Subtotal - Disposed	1,080.34	956.05	1,004.43	1,027.01	1,112.29	985.38	1,115.95	1,075.92	1,013.29	1,048.87	1,000.70	1,100.56	12,520.79
Subtotal - Diverted	1,883.88	1,484.90	1,764.43	2,061.62	2,152.26	1,755.56	1,928.66	1,927.14	1,783.46	1,860.06	1,976.73	1,884.07	22,462.77
Diversion Rate	63.55%	60.83%	63.72%	66.75%	65.93%	64.05%	63.35%	64.17%	63.77%	63.94%	66.39%	63.13%	64.21%
Total Disposed	3,530.22	3,170.06	3,321.72	3,511.80	3,637.49	3,243.79	3,747.57	3,546.13	3,438.09	3,537.72	3,389.74	3,599.69	41,674.02
Total Diverted	2,759.85	2,269.85	2,648.10	2,963.28	3,109.12	2,668.97	2,877.60	2,836.91	2,700.84	2,777.58	2,884.27	2,863.12	33,359.49
Total Diversion Rate	43.88%	41.73%	44.36%	45.76%	46.08%	45.14%	43.43%	44.44%	44.00%	43.98%	45.97%	44.30%	44.46%
Single-Family Measured Diversion Rate	63.55%	60.83%	63.72%	66.75%	65.93%	64.05%	63.35%	64.17%	63.77%	63.94%	66.39%	63.13%	64.21%
Commercial Measured Diversion Rate	26.34%	26.17%	27.61%	26.63%	27.48%	28.80%	26.50%	26.92%	27.45%	26.94%	27.53%	28.15%	27.21%
MFD Measured Diversion Rate	21.45%	20.48%	20.66%	20.72%	21.20%	21.21%	20.69%	20.55%	20.58%	21.59%	21.43%	21.88%	21.04%
Overall Measured Diversion Rate	43.88%	41.73%	44.36%	45.76%	46.08%	45.14%	43.43%	44.44%	44.00%	43.98%	45.97%	44.30%	44.46%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2013

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: DECEMBER 2013

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>2012 - 2013</u> <u>Tons Incr/(Decr)</u>	<u>2012 - 2013</u> <u>% Change</u>
San Mateo					
Commercial¹ and MFD					
Commercial Solid Waste	13,943.82	14,785.48	14,034.95	(750.53)	-5.08%
MFD Solid Waste	11,703.20	10,580.12	10,663.03	82.91	0.78%
Roll-Off Solid Waste	4,323.75	4,600.31	4,455.25	(145.06)	-3.15%
Commercial Recycling	3,608.08	4,286.18	4,599.20	313.02	7.30%
MFD Recycling	2,365.38	2,278.04	2,498.87	220.83	9.69%
Roll-Off Recycling	438.38	498.93	422.51	(76.42)	-15.32%
Commercial Organics	2,646.99	3,006.65	3,033.41	26.76	0.89%
MFD Organics	382.22	357.70	342.73	(14.97)	-4.19%
Roll-Off Organics	0.47	18.50	0.00	(18.50)	-100.00%
SUBTOTAL - Disposed Tons	29,970.77	29,965.91	29,153.23	(812.68)	-2.71%
SUBTOTAL - Diverted Tons	9,441.52	10,446.00	10,896.72	450.72	4.31%
Residential					
Residential Solid Waste	12,310.20	12,733.82	12,520.79	(213.03)	-1.67%
Residential Curbside Recycling	8,656.08	8,525.24	8,470.69	(54.55)	-0.64%
Residential Curbside Organics	13,667.64	14,179.58	13,992.08	(187.50)	-1.32%
SUBTOTAL - Disposed Tons	12,310.20	12,733.82	12,520.79	(213.03)	-1.67%
SUBTOTAL - Diverted Tons	22,323.72	22,704.82	22,462.77	(242.05)	-1.07%
Commercial/MFD and Residential					
TOTAL TONS DISPOSED	42,280.97	42,699.73	41,674.02		
TOTAL TONS DIVERTED	31,765.24	33,150.82	33,359.49		
COMMERCIAL DIVERSION RATE	23.96%	25.85%	27.21%		
MFD DIVERSION RATE	19.01%	19.94%	21.04%		
RESIDENTIAL DIVERSION RATE	64.46%	64.07%	64.21%		
TOTAL DIVERSION RATE	42.90%	43.71%	44.46%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2013

	January	February	March	April	May	June	July	August	September	October	November	December	2013 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
SAN MATEO COUNTY													
Commercial													
Commercial Solid Waste	81.64	75.62	82.76	85.80	87.00	77.28	85.64	89.40	81.56	84.49	81.90	82.11	995.20
Commercial Recycling	22.99	18.39	20.10	22.32	21.10	20.52	25.05	21.40	22.03	23.78	22.32	24.07	264.07
Commercial Organics	16.90	16.31	17.77	19.08	19.43	17.90	18.85	18.75	20.21	20.10	19.30	18.86	223.46
Subtotal - Disposed	81.64	75.62	82.76	85.80	87.00	77.28	85.64	89.40	81.56	84.49	81.90	82.11	995.20
Subtotal - Diverted	39.89	34.70	37.87	41.40	40.53	38.42	43.90	40.15	42.24	43.88	41.62	42.93	487.53
Diversion Rate	32.82%	31.45%	31.39%	32.55%	31.78%	33.21%	33.89%	30.99%	34.12%	34.18%	33.69%	34.33%	32.88%
MFD													
MFD Solid Waste	34.63	31.17	33.91	35.45	37.23	33.64	35.71	35.58	34.76	33.26	32.58	33.39	411.31
MFD Recycling	4.60	3.67	4.27	4.29	4.20	4.10	3.89	3.95	3.57	3.89	3.69	4.06	48.18
MFD Organics	0.43	0.37	0.42	0.43	0.49	0.41	0.42	0.33	0.28	0.30	0.31	0.29	4.48
Subtotal - Disposed	34.63	31.17	33.91	35.45	37.23	33.64	35.71	35.58	34.76	33.26	32.58	33.39	411.31
Subtotal - Diverted	5.03	4.04	4.69	4.72	4.69	4.51	4.31	4.28	3.85	4.19	4.00	4.35	52.66
Diversion Rate	12.68%	11.47%	12.15%	11.75%	11.19%	11.82%	10.77%	10.74%	9.97%	11.19%	10.93%	11.53%	11.35%
Roll-Off													
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential													
Residential Solid Waste	227.70	200.39	206.13	218.24	229.85	210.19	247.26	229.29	217.76	228.60	215.05	245.35	2,675.81
Residential Curbside Recycling	216.41	175.18	190.05	200.07	207.98	185.44	205.71	190.87	191.72	199.88	199.07	235.50	2,397.88
Residential Curbside Organics	362.63	275.90	331.97	430.46	405.01	327.17	372.12	348.02	345.22	348.25	403.29	328.85	4,278.89
Subtotal - Disposed	227.70	200.39	206.13	218.24	229.85	210.19	247.26	229.29	217.76	228.60	215.05	245.35	2,675.81
Subtotal - Diverted	579.04	451.08	522.02	630.53	612.99	512.61	577.83	538.89	536.94	548.13	602.36	564.35	6,676.77
Diversion Rate	71.78%	69.24%	71.69%	74.29%	72.73%	70.92%	70.03%	70.15%	71.15%	70.57%	73.69%	69.70%	71.39%
Total Disposed	343.97	307.18	322.80	339.49	354.08	321.11	368.61	354.27	334.08	346.35	329.53	360.85	4,082.32
Total Diverted	623.96	489.82	564.58	676.65	658.21	555.54	626.04	583.32	583.03	596.20	647.98	611.63	7,216.96
Total Diversion Rate	64.46%	61.46%	63.62%	66.59%	65.02%	63.37%	62.94%	62.21%	63.57%	63.25%	66.29%	62.89%	63.87%
Single-Family Measured Diversion Rate	71.78%	69.24%	71.69%	74.29%	72.73%	70.92%	70.03%	70.15%	71.15%	70.57%	73.69%	69.70%	71.39%
Commercial Measured Diversion Rate	27.87%	26.62%	26.73%	27.56%	26.69%	27.90%	28.43%	26.23%	28.38%	28.99%	28.49%	29.05%	27.75%
MFD Measured Diversion Rate	12.68%	11.47%	12.15%	11.75%	11.19%	11.82%	10.77%	10.74%	9.97%	11.19%	10.93%	11.53%	11.35%
Overall Measured Diversion Rate	64.46%	61.46%	63.62%	66.59%	65.02%	63.37%	62.94%	62.21%	63.57%	63.25%	66.29%	62.89%	63.87%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2013

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: DECEMBER 2013

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>2012 - 2013</u> <u>Tons Incr/(Decr)</u>	<u>2012 - 2013</u> <u>% Change</u>
San Mateo County					
Commercial¹ and MFD					
Commercial Solid Waste	998.90	1,050.52	995.20	(55.32)	-5.27%
MFD Solid Waste	419.41	397.14	411.31	14.17	3.57%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	199.65	243.73	264.07	20.34	8.35%
MFD Recycling	60.39	49.96	48.18	(1.78)	-3.56%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	145.94	219.45	223.46	4.01	1.83%
MFD Organics	8.13	4.84	4.48	(0.36)	-7.44%
Roll-Off Organics	0.10	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	1,418.31	1,447.66	1,406.51	(41.15)	-2.84%
SUBTOTAL - Diverted Tons	414.21	517.98	540.19	22.21	4.29%
Residential					
Residential Solid Waste	2,596.84	2,706.08	2,675.81	(30.27)	-1.12%
Residential Curbside Recycling	2,247.43	2,400.46	2,397.88	(2.58)	-0.11%
Residential Curbside Organics	4,033.75	4,274.56	4,278.89	4.33	0.10%
SUBTOTAL - Disposed Tons	2,596.84	2,706.08	2,675.81	(30.27)	-1.12%
SUBTOTAL - Diverted Tons	6,281.18	6,675.02	6,676.77	1.75	0.03%
Commercial/MFD and Residential					
TOTAL TONS DISPOSED	4,015.15	4,153.74	4,082.32		
TOTAL TONS DIVERTED	6,695.39	7,193.00	7,216.96		
COMMERCIAL DIVERSION RATE	22.60%	26.35%	27.75%		
MFD DIVERSION RATE	14.04%	12.13%	11.35%		
RESIDENTIAL DIVERSION RATE	70.75%	71.15%	71.39%		
TOTAL DIVERSION RATE	62.51%	63.39%	63.87%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2013

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MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
WEST BAY													
Commercial													
Commercial Solid Waste	27.78	25.82	28.11	30.16	31.72	28.77	35.37	33.44	32.27	35.46	33.48	32.42	374.80
Commercial Recycling	10.19	8.98	10.02	11.07	10.81	10.21	11.69	11.77	12.19	12.63	13.13	13.47	136.16
Commercial Organics	10.06	10.08	11.34	12.34	12.25	11.01	13.31	13.56	11.93	11.00	11.68	10.83	139.39
Subtotal - Disposed	27.78	25.82	28.11	30.16	31.72	28.77	35.37	33.44	32.27	35.46	33.48	32.42	374.80
Subtotal - Diverted	20.25	19.06	21.36	23.41	23.06	21.22	25.00	25.33	24.12	23.63	24.81	24.30	275.55
Diversion Rate	42.16%	42.47%	43.18%	43.70%	42.10%	42.45%	41.41%	43.10%	42.77%	39.99%	42.56%	42.84%	42.37%
MFD													
MFD Solid Waste	6.41	5.17	5.47	6.04	5.92	4.97	2.37	2.41	2.07	2.58	2.15	2.39	47.95
MFD Recycling	1.92	1.57	1.62	1.82	1.81	1.60	1.03	1.04	0.95	1.14	0.98	1.08	16.56
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.03	0.15	0.12	0.12	0.15	0.13	0.12	0.82
Subtotal - Disposed	6.41	5.17	5.47	6.04	5.92	4.97	2.37	2.41	2.07	2.58	2.15	2.39	47.95
Subtotal - Diverted	1.92	1.57	1.62	1.82	1.81	1.63	1.18	1.16	1.07	1.29	1.11	1.20	17.38
Diversion Rate	23.05%	23.29%	22.85%	23.16%	23.42%	24.70%	33.24%	32.49%	34.08%	33.33%	34.05%	33.43%	26.60%
Roll-Off													
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential													
Residential Solid Waste	108.93	88.04	85.30	108.57	107.76	92.46	105.67	83.48	90.80	105.94	91.33	103.88	1,172.16
Residential Curbside Recycling	109.02	77.38	80.41	91.25	94.20	79.20	96.49	89.01	87.96	104.60	91.78	106.31	1,107.61
Residential Curbside Organics	253.07	161.51	171.06	237.95	217.40	168.15	200.38	186.13	185.40	226.41	258.71	215.69	2,481.86
Subtotal - Disposed	108.93	88.04	85.30	108.57	107.76	92.46	105.67	83.48	90.80	105.94	91.33	103.88	1,172.16
Subtotal - Diverted	362.09	238.89	251.47	329.20	311.60	247.35	296.87	275.14	273.36	331.01	350.49	322.00	3,589.47
Diversion Rate	76.87%	73.07%	74.67%	75.20%	74.30%	72.79%	73.75%	76.72%	75.07%	75.75%	79.33%	75.61%	75.38%
Total Disposed	143.12	119.03	118.88	144.77	145.40	126.20	143.41	119.33	125.14	143.98	126.96	138.69	1,594.91
Total Diverted	384.26	259.52	274.45	354.43	336.47	270.20	323.05	301.63	298.55	355.93	376.41	347.50	3,882.40
Total Diversion Rate	72.86%	68.56%	69.78%	71.00%	69.83%	68.16%	69.26%	71.65%	70.46%	71.20%	74.78%	71.47%	70.88%
Single-Family Measured Diversion Rate	76.87%	73.07%	74.67%	75.20%	74.30%	72.79%	73.75%	76.72%	75.07%	75.75%	79.33%	75.61%	75.38%
Commercial Measured Diversion Rate	39.34%	39.97%	40.63%	41.07%	39.79%	40.38%	40.96%	42.49%	42.31%	39.58%	42.11%	42.28%	40.93%
MFD Measured Diversion Rate	23.05%	23.29%	22.85%	23.16%	23.42%	24.70%	33.24%	32.49%	34.08%	33.33%	34.05%	33.43%	26.60%
Overall Measured Diversion Rate	72.86%	68.56%	69.78%	71.00%	69.83%	68.16%	69.26%	71.65%	70.46%	71.20%	74.78%	71.47%	70.88%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2013

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: DECEMBER 2013

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>2012 - 2013</u> <u>Tons Incr/(Decr)</u>	<u>2012 - 2013</u> <u>% Change</u>
West Bay Sanitary					
Commercial¹ and MFD					
Commercial Solid Waste	392.32	379.90	374.80	(5.10)	-1.34%
MFD Solid Waste	72.55	61.63	47.95	(13.68)	-22.20%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	103.53	128.31	136.16	7.85	6.12%
MFD Recycling	16.80	18.33	16.56	(1.77)	-9.66%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	46.18	102.39	139.39	37.00	36.14%
MFD Organics	0.00	0.00	0.82	0.82	100.00%
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	464.87	441.53	422.75	(18.78)	-4.25%
SUBTOTAL - Diverted Tons	166.51	249.03	292.93	43.90	17.63%
Residential					
Residential Solid Waste	1,094.48	1,204.69	1,172.16	(32.53)	-2.70%
Residential Curbside Recycling	1,099.77	1,124.60	1,107.61	(16.99)	-1.51%
Residential Curbside Organics	2,363.05	2,534.62	2,481.86	(52.76)	-2.08%
SUBTOTAL - Disposed Tons	1,094.48	1,204.69	1,172.16	(32.53)	-2.70%
SUBTOTAL - Diverted Tons	3,462.82	3,659.22	3,589.47	(69.75)	-1.91%
Commercial/MFD and Residential					
TOTAL TONS DISPOSED	1,559.35	1,646.22	1,594.91		
TOTAL TONS DIVERTED	3,629.33	3,908.25	3,882.40		
COMMERCIAL DIVERSION RATE	26.37%	36.06%	40.93%		
MFD DIVERSION RATE	18.80%	22.92%	26.60%		
RESIDENTIAL DIVERSION RATE	75.98%	75.23%	75.38%		
TOTAL DIVERSION RATE	69.95%	70.36%	70.88%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2013

	January	February	March	April	May	June	July	August	September	October	November	December	2013 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
TOTAL SBWMA													
Commercial													
Commercial Solid Waste	5,389.78	4,732.11	5,164.83	5,421.96	5,470.44	5,003.68	5,720.64	5,497.02	5,274.49	5,477.56	5,211.06	5,292.84	63,656.41
Commercial Recycling	1,603.14	1,352.83	1,625.90	1,603.58	1,667.60	1,656.78	1,792.95	1,654.41	1,640.45	1,746.87	1,577.17	1,623.91	19,545.59
Commercial Organics	1,451.08	1,360.16	1,432.36	1,557.41	1,609.46	1,453.04	1,592.04	1,651.10	1,620.76	1,778.99	1,822.44	1,746.36	19,075.20
Subtotal - Disposed	5,389.78	4,732.11	5,164.83	5,421.96	5,470.44	5,003.68	5,720.64	5,497.02	5,274.49	5,477.56	5,211.06	5,292.84	63,656.41
Subtotal - Diverted	3,054.22	2,712.99	3,058.26	3,160.99	3,277.06	3,109.82	3,384.99	3,305.51	3,261.21	3,525.86	3,399.61	3,370.27	38,620.79
Diversion Rate	36.17%	36.44%	37.19%	36.83%	37.46%	38.33%	37.17%	37.55%	38.21%	39.16%	39.48%	38.90%	37.76%
MFD													
MFD Solid Waste	2,985.23	2,643.89	2,836.46	3,063.91	3,072.79	2,779.73	3,080.56	2,909.58	2,812.80	2,774.15	2,705.78	2,856.32	34,521.20
MFD Recycling	665.27	559.41	601.64	641.80	652.84	604.10	655.86	629.95	617.22	659.83	627.50	700.48	7,615.90
MFD Organics	81.80	70.69	77.63	89.38	90.04	77.02	73.62	73.91	69.07	75.12	75.27	73.04	926.59
Subtotal - Disposed	2,985.23	2,643.89	2,836.46	3,063.91	3,072.79	2,779.73	3,080.56	2,909.58	2,812.80	2,774.15	2,705.78	2,856.32	34,521.20
Subtotal - Diverted	747.07	630.10	679.27	731.18	742.88	681.12	729.48	703.86	686.29	734.95	702.77	773.52	8,542.49
Diversion Rate	20.02%	19.25%	19.32%	19.27%	19.47%	19.68%	19.15%	19.48%	19.61%	20.94%	20.62%	21.31%	19.84%
Roll-Off													
Roll-Off Solid Waste	1,753.27	1,521.42	1,597.43	1,591.34	1,749.05	1,581.73	1,825.60	1,792.30	1,577.81	1,772.77	1,556.57	1,721.72	20,041.01
Roll-Off Recycling	97.97	85.37	107.87	110.46	119.39	103.65	116.62	141.65	160.73	149.35	150.10	146.11	1,489.27
Roll-Off Organics	136.39	104.41	102.46	136.84	124.39	99.70	129.38	123.29	108.87	118.73	131.49	151.52	1,467.47
Subtotal - Disposed	1,753.27	1,521.42	1,597.43	1,591.34	1,749.05	1,581.73	1,825.60	1,792.30	1,577.81	1,772.77	1,556.57	1,721.72	20,041.01
Subtotal - Diverted	234.36	189.78	210.33	247.30	243.78	203.35	246.00	264.94	269.60	268.08	281.59	297.63	2,956.74
Diversion Rate	11.79%	11.09%	11.63%	13.45%	12.23%	11.39%	11.87%	12.88%	14.59%	13.14%	15.32%	14.74%	12.86%
Residential													
Residential Solid Waste	5,073.89	4,452.86	4,614.26	4,944.35	5,136.81	4,618.57	5,335.48	4,970.98	4,770.00	4,957.40	4,659.99	5,248.30	58,782.89
Residential Curbside Recycling	3,741.00	3,008.90	3,186.33	3,399.88	3,585.90	3,184.30	3,530.94	3,366.44	3,260.37	3,539.38	3,412.95	3,984.62	41,201.01
Residential Curbside Organics	6,662.79	4,841.93	5,933.37	7,828.24	7,443.14	5,924.03	6,685.54	6,331.58	6,172.42	6,428.75	7,194.86	6,162.72	77,609.37
Subtotal - Disposed	5,073.89	4,452.86	4,614.26	4,944.35	5,136.81	4,618.57	5,335.48	4,970.98	4,770.00	4,957.40	4,659.99	5,248.30	58,782.89
Subtotal - Diverted	10,403.79	7,850.83	9,119.70	11,228.12	11,029.04	9,108.33	10,216.48	9,698.02	9,432.79	9,968.13	10,607.81	10,147.34	118,810.38
Diversion Rate	67.22%	63.81%	66.40%	69.43%	68.22%	66.35%	65.69%	66.11%	66.42%	66.79%	69.48%	65.91%	66.90%
Total Disposed	15,202.17	13,350.28	14,212.98	15,021.56	15,429.09	13,983.71	15,962.28	15,169.88	14,435.10	14,981.88	14,133.40	15,119.18	177,001.51
Total Diverted	14,439.44	11,383.70	13,067.56	15,367.59	15,292.76	13,102.62	14,576.95	13,972.33	13,649.89	14,497.02	14,991.78	14,588.76	168,930.40
Total Diversion Rate	48.71%	46.02%	47.90%	50.57%	49.78%	48.37%	47.73%	47.95%	48.60%	49.18%	51.47%	49.11%	48.83%
Single-Family Measured Diversion Rate	67.22%	63.81%	66.40%	69.43%	68.22%	66.35%	65.69%	66.11%	66.42%	66.79%	69.48%	65.91%	66.90%
Commercial Measured Diversion Rate	28.49%	28.42%	29.14%	29.12%	29.29%	29.90%	29.09%	29.53%	30.38%	31.12%	31.64%	31.03%	29.77%
MFD Measured Diversion Rate	20.02%	19.25%	19.32%	19.27%	19.47%	19.68%	19.15%	19.48%	19.61%	20.94%	20.62%	21.31%	19.84%
Overall Measured Diversion Rate	48.71%	46.02%	47.90%	50.57%	49.78%	48.37%	47.73%	47.95%	48.60%	49.18%	51.47%	49.11%	48.83%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2013

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: DECEMBER 2013

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>2012 - 2013</u> <u>Tons Incr/(Decr)</u>	<u>2012 - 2013</u> <u>% Change</u>
TOTAL SBWMA					
Commercial¹ and MFD					
Commercial Solid Waste	64,421.28	66,791.41	63,656.41	(3,135.00)	-4.69%
MFD Solid Waste	36,991.66	34,230.33	34,521.20	290.87	0.85%
Roll-Off Solid Waste	21,206.80	22,305.42	20,041.01	(2,264.41)	-10.15%
Commercial Recycling	16,105.16	18,699.81	19,545.59	845.78	4.52%
MFD Recycling	6,454.81	6,825.10	7,615.90	790.80	11.59%
Roll-Off Recycling	1,604.00	1,346.41	1,489.27	142.86	10.61%
Commercial Organics	15,484.71	17,386.86	19,075.20	1,688.34	9.71%
MFD Organics	940.35	892.72	926.59	33.87	3.79%
Roll-Off Organics	2,287.29	1,993.59	1,467.47	(526.12)	-26.39%
SUBTOTAL - Disposed Tons	122,619.74	123,327.16	118,218.62	(5,108.54)	-4.14%
SUBTOTAL - Diverted Tons	42,876.32	47,144.49	50,120.02	2,975.53	6.31%
Residential					
Residential Solid Waste	59,306.13	59,763.74	58,782.89	(980.85)	-1.64%
Residential Curbside Recycling	40,594.00	41,047.41	41,201.01	153.60	0.37%
Residential Curbside Organics	75,372.34	78,645.38	77,609.37	(1,036.01)	-1.32%
SUBTOTAL - Disposed Tons	59,306.13	59,763.74	58,782.89	(980.85)	-1.64%
SUBTOTAL - Diverted Tons	115,966.34	119,692.79	118,810.38	(882.41)	-0.74%
Commercial/MFD and Residential					
TOTAL TONS DISPOSED	181,925.87	183,090.90	177,001.51		
TOTAL TONS DIVERTED	158,842.66	166,837.28	168,930.40		
COMMERCIAL DIVERSION RATE	25.91%	27.66%	29.77%		
MFD DIVERSION RATE	16.66%	18.40%	19.84%		
RESIDENTIAL DIVERSION RATE	66.16%	66.70%	66.90%		
TOTAL DIVERSION RATE	46.61%	47.68%	48.83%		

¹ Includes Agency facilities tonnage

Recology San Mateo County
 Inquiry, Service Request and
 Complaint Summary
 Rate Year 2013

	Single-Family Missed Pick-Up Initial Complaints 8.02.B.2				Single-Family Missed Pick-Up Collection Events 8.02.B.2				Excessive Noise 8.02.J				Discourteous Behavior 8.06.J				Property Damage 8.02.H				Spills 8.02.I			
	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4
Atherton	17	12	17	46	0	1	1	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Belmont	40	19	26	85	1	2	1	4	0	0	0	0	0	0	0	0	0	2	0	2	0	0	0	0
Burlingame	26	18	59	103	1	0	3	4	0	0	0	0	0	0	0	0	1	2	2	5	0	1	0	1
East Palo Alto	9	8	13	30	0	1	0	1	0	0	0	0	0	0	0	0	0	1	0	1	0	0	0	0
Foster City	25	21	32	78	0	1	1	2	0	0	0	0	0	0	0	0	2	1	0	3	0	1	0	1
Hillsborough	20	18	50	88	0	1	0	1	0	0	0	0	0	0	0	0	2	0	0	2	0	0	1	1
Menlo Park	24	27	43	94	1	1	2	4	0	0	0	0	0	0	0	0	2	0	0	2	0	1	0	1
North Fair Oaks	14	14	12	40	1	0	0	1	0	0	0	0	0	0	0	0	1	0	0	1	0	0	0	0
Redwood City	105	63	101	269	3	2	1	6	0	0	0	0	0	0	0	0	3	0	1	4	1	1	2	4
San Carlos	35	30	49	114	1	2	0	3	0	0	0	0	0	1	1	2	3	0	3	6	2	0	2	4
San Mateo	136	116	143	395	5	3	1	9	0	0	0	0	1	0	0	1	1	1	2	4	5	1	4	10
San Mateo County	28	19	43	90	1	2	2	5	0	0	0	0	0	0	0	0	0	1	0	1	1	1	0	2
West Bay	13	5	7	25	0	0	1	1	0	0	0	0	0	0	0	0	1	0	0	1	3	0	0	3
Totals	492	370	595	1,457	14	16	13	43	0	0	0	0	1	1	1	3	16	8	8	32	12	6	9	27

	On-call Bulky Item Collection 5.05				Extra/Overage Requests 8.02.G				Recycling Tote-Bag Request 5.03.B.2				Information requests 7.02.A				Billing Concerns			
	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4
Atherton	29	57	56	142	11	6	18	35	0	0	0	0	19	32	47	98	18	39	12	69
Belmont	217	275	243	735	7	7	41	55	0	0	0	0	74	70	91	235	37	16	78	131
Burlingame	170	223	192	585	27	21	45	93	0	0	0	0	93	103	102	298	37	62	35	134
East Palo Alto	90	101	82	273	2	2	8	12	0	0	0	0	26	39	45	110	4	4	6	14
Foster City	197	196	196	589	3	7	15	25	0	0	0	0	70	43	75	188	39	22	43	104
Hillsborough	72	105	127	304	11	14	29	54	0	0	0	0	50	42	73	165	12	14	39	65
Menlo Park	151	180	191	522	24	21	30	75	0	0	0	0	108	71	93	272	89	34	28	151
North Fair Oaks	47	56	60	163	5	11	15	31	0	0	0	0	27	25	38	90	10	8	7	25
Redwood City	392	478	416	1286	32	39	68	139	0	0	0	0	150	136	176	462	8	7	6	21
San Carlos	221	283	222	726	36	27	46	109	0	0	0	0	227	232	272	731	43	83	41	167
San Mateo	503	634	610	1747	34	49	81	164	0	0	0	0	293	215	342	850	241	110	100	451
San Mateo County	119	153	134	406	11	9	11	31	0	0	0	0	50	48	51	149	25	26	38	89
West Bay	57	60	58	175	2	12	10	24	0	0	0	0	22	13	16	51	21	14	5	40
Totals	2,265	2,801	2,587	7,653	205	225	417	847	0	0	0	0	1,209	1,069	1,421	3,699	584	439	438	1,461

Recology San Mateo County
 Call Center Data and
 Quality Assurance Calls
 Rate Year 2013

SBWMA Service Area	Number of Calls Received	Number of Calls Answered	Number of Calls Dropped	Percentage of Calls Dropped	Average Hold Time in Seconds	Percentage of Calls Answered in Thirty Seconds	Number of Quality Assurance Calls Made
October	13,675	13,457	218	1.59%	12.54	95.11%	237
November	12,328	12,119	209	1.70%	14.55	92.61%	201
December	14,925	14,069	856	5.74%	30.62	79.37%	182

Recology San Mateo County
 On-Site Customer Assessments,
 Visual Audits and Recycling
 Tote-Bags Delivered
 Rate Year 2013

	Number of On-site Assessments 7.04.E				Number of Visual Audits 7.06				Recycling Tote-Bags Delivered			
	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4
Atherton	0	0	0	0	0	0	0	0	0	0	0	0
Belmont	20	22	10	52	0	1	0	1	0	0	10	10
Burlingame	2	1	15	18	0	0	1	1	0	0	6	6
East Palo Alto	5	7	4	16	4	0	1	5	0	0	20	20
Foster City	0	6	1	7	0	1	1	2	300	0	0	300
Hillsborough	0	0	1	1	0	0	0	0	0	0	0	0
Menlo Park	16	13	10	39	0	0	0	0	0	20	40	60
North Fair Oaks	7	2	3	12	3	0	0	3	0	0	0	0
Redwood City	7	10	2	19	0	0	0	0	0	0	0	0
San Carlos	5	4	2	11	3	1	0	4	0	5	0	5
San Mateo	2	1	1	4	1	0	0	1	115	0	15	130
San Mateo County	1	10	0	11	0	0	2	2	0	0	0	0
West Bay	0	0	2	2	1	0	0	1	0	0	0	0
Totals	65	76	51	192	12	3	5	20	415	25	91	531