



MONTHLY REPORT TO THE SBWMA FOR MARCH 2019

Submitted April 15, 2019



April 15, 2019

Joe La Mariana
Executive Director
SBWMA/RethinkWaste
610 Elm Street, Suite 202
San Carlos, CA 94070

Dear Mr. La Mariana:

Enclosed is a copy of the Recology March, 2019 monthly report to the SBWMA. Recology will send electronic copies to each jurisdiction.

In accordance with the requirements of Section 9.04 B of the Agreement, the undersigned hereby certifies, under penalty of perjury, that the report submitted herewith is true and correct to the best knowledge of the undersigned after reasonable inquiry.

If you should have any questions or require additional information, please call me at (650) 598-8226.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Michael Kelly', is written over a light blue horizontal line.

Michael Kelly
General Manager
Recology San Mateo County

cc: John Mangini



RECOLOGY SAN MATEO COUNTY

MONTHLY REPORT TO THE SBWMA

**For
MARCH 2019**

**Submitted
APRIL 15, 2019**



MARCH 2019 MONTHLY REPORT

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MARCH 2019 MONTHLY REPORT

DEFINITIONS OF WASTE TYPES INCLUDED ON THE TONNAGE SUMMARY REPORT

Commercial Solid Waste – Franchised solid waste collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Commercial Recycling – Franchised recyclable materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. This includes construction and demolition debris collected from agency facilities. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Commercial Organics – Franchised organic materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Solid Waste – Franchised solid waste collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Recycling – Franchised recyclable materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Organics – Franchised organic materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Solid Waste – Franchised solid waste collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Recycling – Franchised recyclable materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. This includes construction and demolition debris. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Organics – Franchised organic materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Solid Waste – Franchised solid waste collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Recycling – Franchised recyclable materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Organics – Franchised organic materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.



MARCH 2019 MONTHLY REPORT SUMMARY

Monthly	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
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Commercial Tonnage Collected

Solid Waste	7,584.47	6,828.23	7,227.69									
Recyclables	2,591.36	2,304.12	2,346.77									
Organics	2,651.63	2,390.01	2,633.97									

Multi-Family Tonnage Collected

Solid Waste	2,952.38	2,676.74	2,802.95									
Recyclables	877.53	748.25	746.42									
Organics	95.81	82.61	89.29									

Residential Tonnage Collected

Solid Waste	5,173.98	4,755.90	4,723.40									
Recyclables	3,805.41	3,103.12	3,058.85									
Organics	7,389.61	5,237.34	6,021.36									

Diversion Rates

Commercial	37.11%	36.76%	36.70%									
Multi-Family	24.79%	23.69%	22.97%									
Residential	68.39%	63.69%	65.78%									
Overall	52.57%	49.30%	50.24%									

Inquiries, Service Requests & Complaints	6,333	5,540	6,657									
Calls Received	18,153	11,966	13,196									
Avg. Hold Time	28.63	22.13	9.82									
Assessments	13	20	52									
Quality Assurance	212	209	216									

RECOLOGY MONTHLY REPORT 2019

	2018 March	2018 April	2018 May	2018 June	2018 July	2018 August	2018 September	2018 October	2018 November	2018 December	2019 January	2019 February	2019 March
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
ATHERTON													
Commercial													
Commercial Solid Waste	33.98	32.37	32.90	31.62	32.10	41.79	28.27	33.16	31.91	31.88	30.25	31.61	30.14
Commercial Recycling	17.73	16.16	16.83	16.11	15.53	19.95	14.47	24.38	15.07	15.54	15.87	15.33	15.15
Commercial Organics	39.41	27.33	37.47	36.43	94.27	93.97	33.15	35.22	37.37	39.30	42.08	35.73	32.21
Subtotal - Disposed	33.98	32.37	32.90	31.62	32.10	41.79	28.27	33.16	31.91	31.88	30.25	31.61	30.14
Subtotal - Diverted	57.14	43.49	54.30	52.54	109.80	113.92	47.62	59.60	52.44	54.84	57.95	51.06	47.36
Diversion Rate	62.71%	57.33%	62.27%	62.43%	77.38%	73.16%	62.75%	64.25%	62.17%	63.24%	65.70%	61.76%	61.11%
MFD													
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Roll-Off													
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	3.42	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	3.42	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential													
Residential Solid Waste	137.76	132.59	158.79	150.49	163.12	159.46	139.83	152.48	148.31	154.72	154.93	134.28	137.29
Residential Curbside Recycling	114.39	108.02	131.47	117.63	117.37	116.19	102.99	134.60	134.82	125.59	129.12	107.98	106.29
Residential Curbside Organics	587.93	615.29	622.11	576.19	561.05	600.87	539.25	661.88	631.60	863.72	735.91	593.66	610.25
Subtotal - Disposed	137.76	132.59	158.79	150.49	163.12	159.46	139.83	152.48	148.31	154.72	154.93	134.28	137.29
Subtotal - Diverted	702.32	723.31	753.58	693.82	678.42	717.06	642.24	796.48	766.42	989.31	865.03	701.64	716.54
Diversion Rate	83.60%	84.51%	82.60%	82.18%	80.62%	81.81%	82.12%	83.93%	83.79%	86.48%	84.81%	83.94%	83.92%
Total Disposed	171.74	164.96	191.69	182.11	195.22	201.25	171.52	185.64	180.22	186.60	185.18	165.89	167.43
Total Diverted	759.46	766.80	807.88	746.36	788.22	830.98	689.86	856.08	818.86	1,044.15	922.98	752.70	763.90
Total Diversion Rate	81.56%	82.30%	80.82%	80.39%	80.15%	80.50%	80.09%	82.18%	81.96%	84.84%	83.29%	81.94%	82.02%
Single-Family Measured Diversion Rate	83.60%	84.51%	82.60%	82.18%	80.62%	81.81%	82.12%	83.93%	83.79%	86.48%	84.81%	83.94%	83.92%
Commercial Measured Diversion Rate	62.71%	57.33%	62.27%	62.43%	77.38%	73.16%	60.04%	64.25%	62.17%	63.24%	65.70%	61.76%	61.11%
MFD Measured Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Overall Measured Diversion Rate	81.56%	82.30%	80.82%	80.39%	80.15%	80.50%	80.09%	82.18%	81.96%	84.84%	83.29%	81.94%	82.02%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: MARCH 2019

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2018 -	2018 -
	2011 Tons	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	2019 Tons Incr/(Decr)	2019 % Change
Atherton											
Commercial¹ and MFD											
Commercial Solid Waste	149.57	137.91	108.15	110.78	109.30	103.44	100.33	101.30	92.00	(9.30)	-9.18%
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	43.12	34.44	36.21	41.67	41.30	55.71	49.76	60.55	46.35	(14.20)	-23.45%
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	122.81	70.66	97.49	91.00	202.83	155.51	132.61	117.97	110.02	(7.95)	-6.74%
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Organics	0.00	26.57	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	149.57	137.91	108.15	110.78	109.30	103.44	100.33	101.30	92.00	(9.30)	-9.18%
SUBTOTAL - Diverted Tons	165.93	131.67	133.70	132.67	244.13	211.22	182.37	178.52	156.37	(22.15)	-12.41%
Residential											
Residential Solid Waste	599.09	423.29	416.18	406.14	405.49	418.24	430.74	426.65	426.50	(0.15)	-0.04%
Residential Curbside Recycling	311.50	316.27	322.91	344.90	332.61	360.02	361.15	350.51	343.39	(7.12)	-2.03%
Residential Curbside Organics	1,810.92	1,891.67	1,761.86	1,731.26	1,791.95	1,912.61	2,000.79	1,898.87	1,939.82	40.95	2.16%
SUBTOTAL - Disposed Tons	599.09	423.29	416.18	406.14	405.49	418.24	430.74	426.65	426.50	(0.15)	-0.04%
SUBTOTAL - Diverted Tons	2,122.42	2,207.94	2,084.77	2,076.16	2,124.56	2,272.63	2,361.94	2,249.38	2,283.21	33.83	1.50%
Commercial/MFD and Residential											
TOTAL TONS DISPOSED	748.66	561.20	524.33	516.92	514.79	521.68	531.07	527.95	518.50		
TOTAL TONS DIVERTED	2,288.35	2,339.61	2,218.47	2,208.83	2,368.69	2,483.85	2,544.31	2,427.90	2,439.58		
COMMERCIAL DIVERSION RATE	52.59%	48.84%	55.28%	54.50%	69.07%	67.13%	64.51%	63.80%	62.96%		
MFD DIVERSION RATE	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
RESIDENTIAL DIVERSION RATE	77.99%	83.91%	83.36%	83.64%	83.97%	84.46%	84.58%	84.06%	84.26%		
TOTAL DIVERSION RATE	75.35%	80.65%	80.88%	81.04%	82.15%	82.64%	82.73%	82.14%	82.47%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2019

	2018 March	2018 April	2018 May	2018 June	2018 July	2018 August	2018 September	2018 October	2018 November	2018 December	2019 January	2019 February	2019 March
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
BELMONT													
Commercial													
Commercial Solid Waste	192.74	183.65	197.64	188.48	195.80	199.66	171.75	201.83	202.18	188.17	217.12	190.30	203.63
Commercial Recycling	81.76	78.78	82.68	80.82	82.11	83.35	71.34	84.13	79.12	83.63	85.64	79.08	79.28
Commercial Organics	85.41	71.02	76.90	69.72	69.03	72.05	67.52	90.93	80.80	79.43	79.81	85.36	81.16
Subtotal - Disposed	192.74	183.65	197.64	188.48	195.80	199.66	171.75	201.83	202.18	188.17	217.12	190.30	203.63
Subtotal - Diverted	167.17	149.80	159.58	150.54	151.14	155.40	138.86	175.06	159.92	163.06	165.45	164.44	160.44
Diversion Rate	46.45%	44.92%	44.67%	44.40%	43.56%	43.77%	44.71%	46.45%	44.16%	46.43%	43.25%	46.36%	44.07%
MFD													
MFD Solid Waste	159.12	164.82	175.55	162.98	174.76	172.41	149.10	172.01	165.75	169.72	178.23	161.97	169.15
MFD Recycling	52.39	49.55	55.90	56.96	54.21	51.20	45.29	48.46	48.95	50.96	50.08	42.60	41.79
MFD Organics	5.92	6.16	6.05	6.29	6.31	6.51	5.83	6.59	6.37	7.33	6.97	6.63	7.17
Subtotal - Disposed	159.12	164.82	175.55	162.98	174.76	172.41	149.10	172.01	165.75	169.72	178.23	161.97	169.15
Subtotal - Diverted	58.31	55.71	61.95	63.25	60.52	57.71	51.12	55.05	55.32	58.29	57.05	49.23	48.96
Diversion Rate	26.82%	25.26%	26.08%	27.96%	25.72%	25.08%	25.53%	24.24%	25.02%	25.56%	24.25%	23.31%	22.45%
Roll-Off													
Roll-Off Solid Waste	35.66	44.09	37.96	33.80	28.34	12.35	8.44	21.85	10.59	7.56	7.30	9.01	10.16
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	35.66	44.09	37.96	33.80	28.34	12.35	8.44	21.85	10.59	7.56	7.30	9.01	10.16
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential													
Residential Solid Waste	267.48	250.57	283.32	274.09	262.47	300.06	249.97	270.17	279.76	275.51	275.59	256.62	259.66
Residential Curbside Recycling	229.81	207.43	243.53	217.14	213.79	247.74	196.21	225.33	237.45	230.19	245.46	204.27	202.70
Residential Curbside Organics	300.44	365.51	393.00	346.78	336.95	369.27	297.13	342.64	331.15	361.55	395.45	263.46	319.40
Subtotal - Disposed	267.48	250.57	283.32	274.09	262.47	300.06	249.97	270.17	279.76	275.51	275.59	256.62	259.66
Subtotal - Diverted	530.25	572.94	636.53	563.92	550.74	617.01	493.34	567.97	568.60	591.74	640.91	467.73	522.10
Diversion Rate	66.47%	69.57%	69.20%	67.29%	67.72%	67.28%	66.37%	67.77%	67.02%	68.23%	69.93%	64.57%	66.79%
Total Disposed	655.00	643.13	694.47	659.35	661.37	684.48	579.26	665.86	658.28	640.96	678.24	617.90	642.60
Total Diverted	755.73	778.45	858.06	777.71	762.40	830.12	683.32	798.08	783.84	813.09	863.41	681.40	731.50
Total Diversion Rate	53.57%	54.76%	55.27%	54.12%	53.55%	54.81%	54.12%	54.52%	54.35%	55.92%	56.01%	52.44%	53.23%
Single-Family Measured Diversion Rate	66.47%	69.57%	69.20%	67.29%	67.72%	67.28%	66.37%	67.77%	67.02%	68.23%	69.93%	64.57%	66.79%
Commercial Measured Diversion Rate	36.78%	34.36%	35.01%	35.69%	34.67%	35.67%	36.59%	36.77%	36.25%	37.72%	35.59%	37.16%	35.35%
MFD Measured Diversion Rate	26.82%	25.26%	26.08%	27.96%	25.72%	25.08%	25.53%	24.24%	25.02%	25.56%	24.25%	23.31%	22.45%
Overall Measured Diversion Rate	53.57%	54.76%	55.27%	54.12%	53.55%	54.81%	54.12%	54.52%	54.35%	55.92%	56.01%	52.44%	53.23%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: MARCH 2019

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2018 -</u>	<u>2018 -</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>2019 Tons</u>	<u>Tons</u> <u>Incr/(Decr)</u>	<u>% Change</u>	
Belmont												
Commercial¹ and MFD												
Commercial Solid Waste	457.45	712.21	568.23	610.11	554.65	553.22	577.33	560.32	611.05	50.73	9.05%	
MFD Solid Waste	405.78	448.84	535.26	545.29	504.57	518.34	499.06	473.77	509.35	35.58	7.51%	
Roll-Off Solid Waste	113.38	116.63	110.54	110.85	112.33	114.23	90.54	99.16	26.47	(72.69)	-73.31%	
Commercial Recycling	123.19	162.31	148.62	198.63	197.81	232.39	249.58	236.83	244.00	7.17	3.03%	
MFD Recycling	107.37	99.06	123.22	129.50	136.04	151.54	150.56	155.71	134.47	(21.24)	-13.64%	
Roll-Off Recycling	0.00	0.00	1.80	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Organics	93.36	104.87	112.82	138.21	166.78	215.51	228.05	261.17	246.33	(14.84)	-5.68%	
MFD Organics	5.80	3.99	14.51	15.42	16.61	19.73	19.38	16.01	20.77	4.76	29.73%	
Roll-Off Organics	0.00	7.02	0.22	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
SUBTOTAL - Disposed Tons	976.61	1,277.68	1,214.03	1,266.25	1,171.55	1,185.79	1,166.93	1,133.25	1,146.87	13.62	1.20%	
SUBTOTAL - Diverted Tons	329.72	377.25	401.19	481.76	517.24	619.17	647.57	669.72	645.57	(24.15)	-3.61%	
Residential												
Residential Solid Waste	827.14	820.22	795.35	796.22	803.62	828.54	838.73	792.81	791.87	(0.94)	-0.12%	
Residential Curbside Recycling	965.06	704.80	695.96	712.37	691.10	750.18	720.62	693.63	652.43	(41.20)	-5.94%	
Residential Curbside Organics	902.16	881.23	945.53	897.57	1,000.98	985.77	1,044.51	927.15	978.31	51.16	5.52%	
SUBTOTAL - Disposed Tons	827.14	820.22	795.35	796.22	803.62	828.54	838.73	792.81	791.87	(0.94)	-0.12%	
SUBTOTAL - Diverted Tons	1,867.22	1,586.03	1,641.49	1,609.94	1,692.08	1,735.95	1,765.13	1,620.78	1,630.74	9.96	0.61%	
Commercial/MFD and Residential												
TOTAL TONS DISPOSED	1,803.75	2,097.90	2,009.38	2,062.47	1,975.17	2,014.33	2,005.66	1,926.06	1,938.74			
TOTAL TONS DIVERTED	2,196.94	1,963.28	2,042.68	2,091.70	2,209.32	2,355.12	2,412.70	2,290.50	2,276.31			
COMMERCIAL DIVERSION RATE	25.24%	22.80%	24.84%	27.56%	30.63%	34.30%	35.69%	37.15%	36.02%			
MFD DIVERSION RATE	21.81%	18.67%	20.47%	21.00%	23.23%	24.84%	25.40%	26.60%	23.36%			
RESIDENTIAL DIVERSION RATE	69.30%	65.91%	67.36%	66.91%	67.80%	67.69%	67.79%	67.15%	67.31%			
TOTAL DIVERSION RATE	54.91%	48.34%	50.41%	50.35%	52.80%	53.90%	54.61%	54.32%	54.00%			

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2019

	2018 March	2018 April	2018 May	2018 June	2018 July	2018 August	2018 September	2018 October	2018 November	2018 December	2019 January	2019 February	2019 March
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
BURLINGAME													
Commercial													
Commercial Solid Waste	701.83	658.12	726.27	687.70	692.79	729.76	640.18	704.72	661.36	693.54	729.14	671.92	708.77
Commercial Recycling	303.17	303.80	300.77	310.06	314.91	308.39	265.82	310.89	304.84	326.37	324.21	311.11	300.19
Commercial Organics	283.66	246.34	237.87	259.01	265.66	239.44	277.09	316.07	236.51	388.98	372.32	306.93	362.89
Subtotal - Disposed	701.83	658.12	726.27	687.70	692.79	729.76	640.18	704.72	661.36	693.54	729.14	671.92	708.77
Subtotal - Diverted	586.83	550.14	538.64	569.07	580.57	547.83	542.91	626.96	541.35	715.35	696.53	618.04	663.08
Diversion Rate	45.54%	45.53%	42.58%	45.28%	45.59%	42.88%	45.89%	47.08%	45.01%	50.77%	48.86%	47.91%	48.33%
MFD													
MFD Solid Waste	247.62	235.54	256.23	235.72	244.57	255.93	208.74	247.19	242.30	239.64	252.16	229.52	237.89
MFD Recycling	80.76	79.56	86.09	81.90	91.21	91.58	74.21	88.51	89.66	94.49	101.09	78.80	72.05
MFD Organics	6.61	8.42	8.14	7.29	8.63	8.25	7.59	9.72	8.56	10.34	9.20	8.07	8.66
Subtotal - Disposed	247.62	235.54	256.23	235.72	244.57	255.93	208.74	247.19	242.30	239.64	252.16	229.52	237.89
Subtotal - Diverted	87.37	87.98	94.23	89.19	99.84	99.83	81.80	98.23	98.22	104.83	110.29	86.87	80.71
Diversion Rate	26.08%	27.19%	26.89%	27.45%	28.99%	28.06%	28.15%	28.44%	28.84%	30.43%	30.43%	27.46%	25.33%
Roll-Off													
Roll-Off Solid Waste	841.32	837.54	874.58	865.70	837.08	888.24	800.73	881.11	831.12	870.59	891.28	786.23	848.42
Roll-Off Recycling	52.81	48.40	54.97	46.03	32.92	38.60	35.61	35.69	45.09	44.09	53.71	33.88	34.94
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	841.32	837.54	874.58	865.70	837.08	888.24	800.73	881.11	831.12	870.59	891.28	786.23	848.42
Subtotal - Diverted	52.81	48.40	54.97	46.03	32.92	38.60	35.61	35.69	45.09	44.09	53.71	33.88	34.94
Diversion Rate	5.91%	5.46%	5.91%	5.05%	3.78%	4.16%	4.26%	3.89%	5.15%	4.82%	5.68%	4.13%	3.96%
Residential													
Residential Solid Waste	305.68	302.81	335.35	308.03	325.38	323.99	289.66	319.61	320.84	333.91	323.12	299.01	293.89
Residential Curbside Recycling	251.64	246.69	272.59	247.16	251.22	259.85	229.91	269.79	267.16	294.47	280.83	232.74	217.28
Residential Curbside Organics	380.81	456.86	470.30	412.14	435.34	428.80	383.73	449.58	435.35	547.71	518.68	342.24	392.27
Subtotal - Disposed	305.68	302.81	335.35	308.03	325.38	323.99	289.66	319.61	320.84	333.91	323.12	299.01	293.89
Subtotal - Diverted	632.45	703.55	742.89	659.30	686.56	688.65	613.64	719.37	702.51	842.18	799.51	574.98	609.55
Diversion Rate	67.42%	69.91%	68.90%	68.16%	67.85%	68.01%	67.93%	69.24%	68.65%	71.61%	71.22%	65.79%	67.47%
Total Disposed	2,096.45	2,034.01	2,192.43	2,097.15	2,099.82	2,197.92	1,939.31	2,152.63	2,055.62	2,137.68	2,195.70	1,986.68	2,088.97
Total Diverted	1,359.46	1,390.07	1,430.73	1,363.59	1,399.89	1,374.91	1,273.96	1,480.25	1,387.17	1,706.45	1,660.04	1,313.77	1,388.28
Total Diversion Rate	39.34%	40.60%	39.49%	39.40%	40.00%	38.48%	39.65%	40.75%	40.29%	44.39%	43.05%	39.81%	39.92%
Single-Family Measured Diversion Rate	67.42%	69.91%	68.90%	68.16%	67.85%	68.01%	67.93%	69.24%	68.65%	71.61%	71.22%	65.79%	67.47%
Commercial Measured Diversion Rate	28.88%	28.40%	27.03%	28.25%	28.67%	26.81%	28.59%	29.33%	28.30%	32.39%	31.49%	30.45%	30.26%
MFD Measured Diversion Rate	26.08%	27.19%	26.89%	27.45%	28.99%	28.06%	28.15%	28.44%	28.84%	30.43%	30.43%	27.46%	25.33%
Overall Measured Diversion Rate	39.34%	40.60%	39.49%	39.40%	40.00%	38.48%	39.65%	40.75%	40.29%	44.39%	43.05%	39.81%	39.92%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: MARCH 2019

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2018 -	2018 -
	2011 Tons	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	2019 Tons	Tons Incr/(Decr)	% Change
Burlingame												
Commercial¹ and MFD												
Commercial Solid Waste	1,831.60	2,234.31	1,993.69	2,072.68	1,991.48	2,223.26	2,209.90	2,054.03	2,109.83	55.80	2.72%	
MFD Solid Waste	700.76	609.79	729.55	716.41	716.98	748.60	777.14	723.89	719.57	(4.32)	-0.60%	
Roll-Off Solid Waste	2,010.95	1,974.47	1,831.23	1,777.92	1,788.53	2,209.48	2,269.73	2,392.20	2,525.93	133.73	5.59%	
Commercial Recycling	564.93	690.21	722.85	926.50	961.52	1,045.18	962.20	899.52	935.51	35.99	4.00%	
MFD Recycling	158.23	144.66	210.30	217.54	233.34	241.85	260.28	241.34	251.94	10.60	4.39%	
Roll-Off Recycling	36.27	127.56	31.89	33.29	38.57	43.14	43.91	140.93	122.53	(18.40)	-13.06%	
Commercial Organics	612.78	463.93	652.28	708.36	816.36	766.81	863.47	834.86	1,042.14	207.28	24.83%	
MFD Organics	20.44	10.04	16.52	12.68	13.49	16.88	19.69	19.01	25.93	6.92	36.40%	
Roll-Off Organics	95.04	159.37	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
SUBTOTAL - Disposed Tons	4,543.31	4,818.57	4,554.47	4,567.01	4,496.99	5,181.34	5,256.77	5,170.12	5,355.33	185.21	3.58%	
SUBTOTAL - Diverted Tons	1,487.69	1,595.77	1,633.84	1,898.37	2,063.28	2,113.86	2,149.55	2,135.66	2,378.05	242.39	11.35%	
Residential												
Residential Solid Waste	1,120.58	902.47	878.60	886.75	904.50	937.14	963.11	913.01	916.02	3.01	0.33%	
Residential Curbside Recycling	756.96	736.85	732.80	740.47	738.63	767.67	796.81	759.60	730.85	(28.75)	-3.78%	
Residential Curbside Organics	1,157.62	1,130.31	1,137.03	1,142.44	1,217.20	1,248.80	1,278.29	1,177.56	1,253.19	75.63	6.42%	
SUBTOTAL - Disposed Tons	1,120.58	902.47	878.60	886.75	904.50	937.14	963.11	913.01	916.02	3.01	0.33%	
SUBTOTAL - Diverted Tons	1,914.58	1,867.16	1,869.83	1,882.91	1,955.83	2,016.47	2,075.10	1,937.16	1,984.04	46.88	2.42%	
Commercial/MFD and Residential												
TOTAL TONS DISPOSED	5,663.89	5,721.04	5,433.07	5,453.76	5,401.49	6,118.48	6,219.88	6,083.13	6,271.35			
TOTAL TONS DIVERTED	3,402.27	3,462.93	3,503.67	3,781.28	4,019.11	4,130.33	4,224.65	4,072.82	4,362.09			
COMMERCIAL DIVERSION RATE	24.67%	24.88%	26.40%	29.36%	31.45%	28.98%	29.02%	29.23%	30.75%			
MFD DIVERSION RATE	20.32%	20.24%	23.72%	24.32%	25.61%	25.68%	26.48%	26.45%	27.86%			
RESIDENTIAL DIVERSION RATE	63.08%	67.42%	68.03%	67.98%	68.38%	68.27%	68.30%	67.97%	68.41%			
TOTAL DIVERSION RATE	37.53%	37.71%	39.21%	40.94%	42.66%	40.30%	40.45%	40.10%	41.02%			

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2019

	2018 March	2018 April	2018 May	2018 June	2018 July	2018 August	2018 September	2018 October	2018 November	2018 December	2019 January	2019 February	2019 March
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
EAST PALO ALTO													
Commercial													
Commercial Solid Waste	124.98	114.47	121.27	112.85	118.33	125.01	105.11	124.13	112.38	116.39	121.00	114.51	117.70
Commercial Recycling	58.16	52.04	65.87	62.73	59.97	57.23	48.02	60.98	52.10	52.89	63.49	61.99	54.04
Commercial Organics	58.59	48.76	53.17	51.48	49.11	54.44	45.94	146.79	68.67	46.84	50.00	39.75	51.84
Subtotal - Disposed	124.98	114.47	121.27	112.85	118.33	125.01	105.11	124.13	112.38	116.39	121.00	114.51	117.70
Subtotal - Diverted	116.75	100.80	119.04	114.21	109.08	111.67	93.96	207.77	120.77	99.73	113.49	101.74	105.88
Diversion Rate	48.30%	46.82%	49.54%	50.30%	47.97%	47.18%	47.20%	62.60%	51.80%	46.15%	48.40%	47.05%	47.36%
MFD													
MFD Solid Waste	220.15	224.03	219.05	222.55	225.49	228.17	193.18	223.88	208.83	214.80	206.99	197.75	214.90
MFD Recycling	31.39	32.54	32.89	34.42	34.31	32.80	28.94	34.49	30.91	33.32	33.13	30.52	29.92
MFD Organics	6.98	8.97	7.05	6.91	8.10	6.09	5.73	7.07	6.28	8.21	6.52	5.67	5.99
Subtotal - Disposed	220.15	224.03	219.05	222.55	225.49	228.17	193.18	223.88	208.83	214.80	206.99	197.75	214.90
Subtotal - Diverted	38.37	41.51	39.94	41.33	42.41	38.89	34.67	41.56	37.19	41.53	39.65	36.19	35.91
Diversion Rate	14.84%	15.63%	15.42%	15.66%	15.83%	14.56%	15.22%	15.66%	15.12%	16.20%	16.08%	15.47%	14.32%
Roll-Off													
Roll-Off Solid Waste	61.45	63.43	84.65	89.82	97.12	108.46	73.74	58.21	58.89	55.79	81.95	78.24	83.76
Roll-Off Recycling	1.60	3.06	0.63	2.09	6.11	2.18	0.95	1.18	6.35	1.02	1.33	1.89	2.19
Roll-Off Organics	45.59	30.03	21.63	6.10	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	61.45	63.43	84.65	89.82	97.12	108.46	73.74	58.21	58.89	55.79	81.95	78.24	83.76
Subtotal - Diverted	47.19	33.09	22.26	8.19	6.11	2.18	0.95	1.18	6.35	1.02	1.33	1.89	2.19
Diversion Rate	43.44%	34.28%	20.82%	8.36%	5.92%	1.97%	1.27%	1.99%	9.73%	1.80%	1.60%	2.36%	2.55%
Residential													
Residential Solid Waste	543.85	568.48	590.23	571.00	609.50	606.64	514.02	589.54	568.06	581.45	582.00	524.26	542.85
Residential Curbside Recycling	136.31	140.02	139.28	141.78	144.93	141.42	122.22	138.74	135.45	138.21	146.64	129.42	129.33
Residential Curbside Organics	275.69	359.27	331.06	298.28	311.62	309.95	258.34	295.21	273.19	315.50	294.02	234.06	305.56
Subtotal - Disposed	543.85	568.48	590.23	571.00	609.50	606.64	514.02	589.54	568.06	581.45	582.00	524.26	542.85
Subtotal - Diverted	412.00	499.29	470.34	440.06	456.55	451.37	380.56	433.95	408.64	453.71	440.66	363.48	434.89
Diversion Rate	43.10%	46.76%	44.35%	43.52%	42.83%	42.66%	42.54%	42.40%	41.84%	43.83%	43.09%	40.94%	44.48%
Total Disposed	950.43	970.41	1,015.20	996.22	1,050.44	1,068.28	886.05	995.76	948.16	968.43	991.94	914.76	959.21
Total Diverted	614.31	674.69	651.58	603.79	614.15	604.11	510.14	684.46	572.95	595.99	595.13	503.30	578.87
Total Diversion Rate	39.26%	41.01%	39.09%	37.74%	36.89%	36.12%	36.54%	40.74%	37.67%	38.10%	37.50%	35.49%	37.64%
Single-Family Measured Diversion Rate	43.10%	46.76%	44.35%	43.52%	42.83%	42.66%	42.54%	42.40%	41.84%	43.83%	43.09%	40.94%	44.48%
Commercial Measured Diversion Rate	33.23%	30.38%	29.90%	27.80%	26.33%	24.86%	25.83%	38.15%	30.18%	26.88%	27.37%	26.37%	25.70%
MFD Measured Diversion Rate	14.84%	15.63%	15.42%	15.66%	15.83%	14.56%	15.22%	15.66%	15.12%	16.20%	16.08%	15.47%	14.32%
Overall Measured Diversion Rate	39.26%	41.01%	39.09%	37.74%	36.89%	36.12%	36.54%	40.74%	37.67%	38.10%	37.50%	35.49%	37.64%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: MARCH 2019

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2018 -</u>	<u>2018 -</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>2019 Tons</u>	<u>Tons</u>	<u>Incr/(Decr)</u>	<u>% Change</u>
East Palo Alto												
Commercial¹ and MFD												
Commercial Solid Waste	316.97	378.88	310.85	309.47	392.50	389.37	384.21	352.31	353.21	0.90	0.26%	
MFD Solid Waste	592.18	583.89	642.36	670.81	630.05	655.18	690.54	635.52	619.64	(15.88)	-2.50%	
Roll-Off Solid Waste	168.95	341.59	323.55	291.09	267.83	164.13	155.70	204.71	243.95	39.24	19.17%	
Commercial Recycling	134.80	544.13	146.27	127.59	130.43	137.38	139.47	162.02	179.52	17.50	10.80%	
MFD Recycling	6.72	37.44	52.79	66.14	81.41	92.57	96.12	91.93	93.57	1.64	1.78%	
Roll-Off Recycling	9.46	6.44	0.00	4.93	5.12	6.75	8.80	8.96	5.41	(3.55)	-39.62%	
Commercial Organics	78.19	74.25	72.36	91.17	117.87	123.43	138.01	152.07	141.59	(10.48)	-6.89%	
MFD Organics	13.72	5.81	18.81	17.87	20.85	17.64	20.73	22.58	18.18	(4.40)	-19.49%	
Roll-Off Organics	0.00	9.41	0.00	0.00	0.00	93.68	88.48	115.01	0.00	(115.01)	-100.00%	
SUBTOTAL - Disposed Tons	1,078.10	1,304.36	1,276.76	1,271.37	1,290.38	1,208.68	1,230.45	1,192.54	1,216.80	24.26	2.03%	
SUBTOTAL - Diverted Tons	242.89	677.48	290.23	307.70	355.68	471.45	491.61	552.57	438.27	(114.30)	-20.69%	
Residential												
Residential Solid Waste	1,547.40	1,546.48	1,521.89	1,552.43	1,645.84	1,682.60	1,755.02	1,633.00	1,649.11	16.11	0.99%	
Residential Curbside Recycling	334.91	328.41	327.94	357.36	373.15	397.67	437.73	414.20	405.39	(8.81)	-2.13%	
Residential Curbside Organics	795.21	733.28	836.16	813.82	923.21	981.42	919.27	827.18	833.64	6.46	0.78%	
SUBTOTAL - Disposed Tons	1,547.40	1,546.48	1,521.89	1,552.43	1,645.84	1,682.60	1,755.02	1,633.00	1,649.11	16.11	0.99%	
SUBTOTAL - Diverted Tons	1,130.12	1,061.69	1,164.10	1,171.18	1,296.36	1,379.09	1,357.00	1,241.38	1,239.03	(2.35)	-0.19%	
Commercial/MFD and Residential												
TOTAL TONS DISPOSED	2,625.50	2,850.84	2,798.65	2,823.80	2,936.22	2,891.28	2,985.47	2,825.54	2,865.91			
TOTAL TONS DIVERTED	1,373.01	1,739.17	1,454.33	1,478.88	1,652.04	1,850.54	1,848.61	1,793.95	1,677.30			
COMMERCIAL DIVERSION RATE	18.39%	34.18%	18.52%	19.49%	21.61%	28.06%	28.55%	31.66%	26.48%			
MFD DIVERSION RATE	3.34%	6.90%	10.03%	11.13%	13.96%	14.40%	14.47%	15.27%	15.28%			
RESIDENTIAL DIVERSION RATE	42.21%	40.71%	43.34%	43.00%	44.06%	45.04%	43.61%	43.19%	42.90%			
TOTAL DIVERSION RATE	34.34%	37.89%	34.20%	34.37%	36.01%	39.03%	38.24%	38.83%	36.92%			

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2019

	2018 March	2018 April	2018 May	2018 June	2018 July	2018 August	2018 September	2018 October	2018 November	2018 December	2019 January	2019 February	2019 March
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
FOSTER CITY													
Commercial													
Commercial Solid Waste	235.72	231.79	245.78	241.65	269.53	273.07	239.83	247.55	239.89	248.14	256.79	246.55	249.44
Commercial Recycling	113.56	108.01	102.66	104.97	109.40	114.13	94.42	101.59	125.34	105.13	115.47	107.33	106.13
Commercial Organics	204.45	204.27	215.58	208.31	228.85	225.95	190.84	232.12	194.94	202.59	203.52	182.88	201.45
Subtotal - Disposed	235.72	231.79	245.78	241.65	269.53	273.07	239.83	247.55	239.89	248.14	256.79	246.55	249.44
Subtotal - Diverted	318.01	312.28	318.24	313.28	338.25	340.08	285.26	333.71	320.28	307.72	318.99	290.21	307.58
Diversion Rate	57.43%	57.40%	56.42%	56.45%	55.65%	55.46%	54.33%	57.41%	57.18%	55.36%	55.40%	54.07%	55.22%
MFD													
MFD Solid Waste	264.80	244.82	258.58	238.45	230.44	259.31	209.39	234.79	249.11	236.54	258.58	236.88	253.88
MFD Recycling	101.69	97.63	92.35	88.25	92.00	98.36	82.79	89.48	89.38	101.87	95.22	90.72	94.38
MFD Organics	10.42	10.43	10.28	9.00	10.27	9.85	8.25	8.80	7.33	8.63	10.03	10.09	10.42
Subtotal - Disposed	264.80	244.82	258.58	238.45	230.44	259.31	209.39	234.79	249.11	236.54	258.58	236.88	253.88
Subtotal - Diverted	112.11	108.06	102.63	97.25	102.27	108.21	91.04	98.28	96.71	110.50	105.25	100.81	104.80
Diversion Rate	29.74%	30.62%	28.41%	28.97%	30.74%	29.44%	30.30%	29.51%	27.97%	31.84%	28.93%	29.85%	29.22%
Roll-Off													
Roll-Off Solid Waste	97.21	93.72	93.51	112.97	92.89	103.65	89.33	99.15	103.80	97.60	80.16	68.26	91.51
Roll-Off Recycling	3.61	1.24	4.30	4.16	2.38	7.22	6.36	9.05	7.16	9.60	8.29	5.58	8.96
Roll-Off Organics	41.97	42.78	46.55	23.59	33.34	15.36	24.09	24.02	35.35	40.90	44.10	37.57	39.51
Subtotal - Disposed	97.21	93.72	93.51	112.97	92.89	103.65	89.33	99.15	103.80	97.60	80.16	68.26	91.51
Subtotal - Diverted	45.58	44.02	50.85	27.75	35.72	22.58	30.45	33.07	42.51	50.50	52.39	43.15	48.47
Diversion Rate	31.92%	31.96%	35.22%	19.72%	27.77%	17.89%	25.42%	25.01%	29.05%	34.10%	39.52%	38.73%	34.63%
Residential													
Residential Solid Waste	266.17	246.77	283.04	272.50	273.53	296.14	247.52	268.86	283.03	269.87	267.37	253.58	248.10
Residential Curbside Recycling	203.54	176.86	207.07	180.69	186.53	199.05	167.79	192.12	205.31	196.04	206.76	163.78	177.49
Residential Curbside Organics	199.21	251.68	293.37	264.85	259.15	266.84	217.30	242.83	238.64	238.33	261.92	189.96	224.06
Subtotal - Disposed	266.17	246.77	283.04	272.50	273.53	296.14	247.52	268.86	283.03	269.87	267.37	253.58	248.10
Subtotal - Diverted	402.75	428.54	500.44	445.54	445.68	465.89	385.09	434.95	443.95	434.37	468.68	353.74	401.55
Diversion Rate	60.21%	63.46%	63.87%	62.05%	61.97%	61.14%	60.87%	61.80%	61.07%	61.68%	63.68%	58.25%	61.81%
Total Disposed	863.90	817.10	880.91	865.57	866.39	932.17	786.07	850.35	875.83	852.15	862.90	805.27	842.93
Total Diverted	878.45	892.90	972.16	883.82	921.92	936.76	791.84	900.01	903.45	903.09	945.31	787.91	862.40
Total Diversion Rate	50.42%	52.22%	52.46%	50.52%	51.55%	50.12%	50.18%	51.42%	50.78%	51.45%	52.28%	49.46%	50.57%
Single-Family Measured Diversion Rate	60.21%	63.46%	63.87%	62.05%	61.97%	61.14%	60.87%	61.80%	61.07%	61.68%	63.68%	58.25%	61.81%
Commercial Measured Diversion Rate	44.32%	44.88%	44.10%	42.50%	44.55%	42.54%	43.03%	44.44%	43.67%	44.60%	44.46%	44.04%	43.65%
MFD Measured Diversion Rate	29.74%	30.62%	28.41%	28.97%	30.74%	29.44%	30.30%	29.51%	27.97%	31.84%	28.93%	29.85%	29.22%
Overall Measured Diversion Rate	50.42%	52.22%	52.46%	50.52%	51.55%	50.12%	50.18%	51.42%	50.78%	51.45%	52.28%	49.46%	50.57%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: MARCH 2019

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2018 -</u>	<u>2018 -</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>2019 Tons</u>	<u>2019</u>	<u>2019</u>	<u>Tons</u>
											<u>Incr/(Decr)</u>	<u>% Change</u>
Foster City												
Commercial¹ and MFD												
Commercial Solid Waste	899.86	906.20	687.99	693.92	650.09	663.56	748.26	690.53	752.78	62.25	9.01%	
MFD Solid Waste	1,114.22	630.10	784.54	778.82	788.77	785.67	767.77	719.82	749.34	29.52	4.10%	
Roll-Off Solid Waste	521.46	349.14	318.12	276.15	258.53	250.15	232.04	260.95	239.93	(21.02)	-8.05%	
Commercial Recycling	150.18	259.90	230.89	256.07	250.96	308.19	351.04	326.81	328.93	2.12	0.65%	
MFD Recycling	131.27	111.29	179.85	232.19	226.77	269.65	294.49	286.32	280.32	(6.00)	-2.10%	
Roll-Off Recycling	11.85	9.06	5.73	3.55	2.36	4.30	1.75	8.84	22.83	13.99	158.26%	
Commercial Organics	368.91	373.02	414.90	468.42	465.02	528.77	567.53	580.14	587.85	7.71	1.33%	
MFD Organics	8.91	5.35	12.84	9.78	8.80	9.83	26.89	29.51	30.54	1.03	3.49%	
Roll-Off Organics	55.84	140.73	113.63	132.42	144.27	146.02	170.79	128.44	121.18	(7.26)	-5.65%	
SUBTOTAL - Disposed Tons	2,535.54	1,885.44	1,790.65	1,748.89	1,697.39	1,699.38	1,748.07	1,671.30	1,742.05	70.75	4.23%	
SUBTOTAL - Diverted Tons	726.96	899.35	957.84	1,102.43	1,098.18	1,266.76	1,412.49	1,360.06	1,371.65	11.59	0.85%	
Residential												
Residential Solid Waste	700.61	786.85	783.42	751.10	770.87	804.07	831.35	778.91	769.05	(9.86)	-1.27%	
Residential Curbside Recycling	612.19	598.82	582.55	572.19	595.87	638.69	602.33	585.21	548.03	(37.18)	-6.35%	
Residential Curbside Organics	600.18	605.67	621.31	593.27	656.10	657.76	661.81	615.31	675.94	60.63	9.85%	
SUBTOTAL - Disposed Tons	700.61	786.85	783.42	751.10	770.87	804.07	831.35	778.91	769.05	(9.86)	-1.27%	
SUBTOTAL - Diverted Tons	1,212.37	1,204.49	1,203.86	1,165.46	1,251.97	1,296.45	1,264.14	1,200.52	1,223.97	23.45	1.95%	
Commercial/MFD and Residential												
TOTAL TONS DISPOSED	3,236.15	2,672.29	2,574.07	2,499.99	2,468.26	2,503.45	2,579.42	2,450.21	2,511.10			
TOTAL TONS DIVERTED	1,939.33	2,103.84	2,161.70	2,267.89	2,350.15	2,563.21	2,676.63	2,560.58	2,595.62			
COMMERCIAL DIVERSION RATE	22.28%	32.30%	34.85%	38.66%	39.28%	42.71%	44.69%	44.87%	44.05%			
MFD DIVERSION RATE	11.18%	15.62%	19.72%	23.70%	23.00%	26.24%	29.51%	30.50%	29.32%			
RESIDENTIAL DIVERSION RATE	63.38%	60.49%	60.58%	60.81%	61.89%	61.72%	60.33%	60.65%	61.41%			
TOTAL DIVERSION RATE	37.47%	44.05%	45.65%	47.57%	48.77%	50.59%	50.92%	51.10%	50.83%			

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2019

	2018 March	2018 April	2018 May	2018 June	2018 July	2018 August	2018 September	2018 October	2018 November	2018 December	2019 January	2019 February	2019 March
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
HILLSBOROUGH													
Commercial													
Commercial Solid Waste	28.32	22.09	20.36	16.98	22.21	24.14	20.51	21.73	16.75	24.94	19.53	21.14	14.59
Commercial Recycling	4.63	43.64	18.88	48.35	39.80	40.16	3.17	5.78	6.13	5.80	91.13	20.65	63.68
Commercial Organics	42.47	36.82	30.18	16.69	22.08	23.38	13.72	32.20	14.19	33.67	24.35	7.98	23.66
Subtotal - Disposed	28.32	22.09	20.36	16.98	22.21	24.14	20.51	21.73	16.75	24.94	19.53	21.14	14.59
Subtotal - Diverted	47.10	80.46	49.06	65.04	61.88	63.54	16.89	37.98	20.32	39.47	115.48	28.63	87.34
Diversion Rate	62.45%	78.46%	70.67%	79.30%	73.59%	72.47%	45.16%	63.61%	54.82%	61.28%	85.53%	57.52%	85.69%
MFD													
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Roll-Off													
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential													
Residential Solid Waste	181.39	180.84	202.00	180.71	197.86	201.10	181.89	208.60	200.77	217.78	225.58	188.51	187.13
Residential Curbside Recycling	155.87	149.48	169.68	156.96	156.20	154.23	140.69	165.10	164.07	185.00	179.38	147.46	139.52
Residential Curbside Organics	378.73	426.89	408.73	373.11	389.64	410.96	360.49	434.20	403.57	525.17	493.21	340.39	359.08
Subtotal - Disposed	181.39	180.84	202.00	180.71	197.86	201.10	181.89	208.60	200.77	217.78	225.58	188.51	187.13
Subtotal - Diverted	534.60	576.37	578.41	530.07	545.84	565.19	501.18	599.30	567.64	710.17	672.59	487.85	498.60
Diversion Rate	74.67%	76.12%	74.12%	74.58%	73.40%	73.76%	73.37%	74.18%	73.87%	76.53%	74.88%	72.13%	72.71%
Total Disposed	209.71	202.93	222.36	197.69	220.07	225.24	202.40	230.33	217.52	242.72	245.11	209.65	201.72
Total Diverted	581.70	656.83	627.47	595.11	607.72	628.73	518.07	637.28	587.96	749.64	788.07	516.48	585.94
Total Diversion Rate	73.50%	76.40%	73.83%	75.06%	73.41%	73.62%	71.91%	73.45%	72.99%	75.54%	76.28%	71.13%	74.39%
Single-Family Measured Diversion Rate	74.67%	76.12%	74.12%	74.58%	73.40%	73.76%	73.37%	74.18%	73.87%	76.53%	74.88%	72.13%	72.71%
Commercial Measured Diversion Rate	62.45%	78.46%	70.67%	79.30%	73.59%	72.47%	45.16%	63.61%	54.82%	61.28%	85.53%	57.52%	85.69%
MFD Measured Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Overall Measured Diversion Rate	73.50%	76.40%	73.83%	75.06%	73.41%	73.62%	71.91%	73.45%	72.99%	75.54%	76.28%	71.13%	74.39%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: MARCH 2019

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2018 -	2018 -
	2011 Tons	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	2019 Tons Incr/(Decr)	2019 % Change
Hillsborough											
Commercial¹ and MFD											
Commercial Solid Waste	158.19	86.94	86.76	53.64	87.01	93.70	91.61	69.12	55.26	(13.86)	-20.05%
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Solid Waste	5.24	1.80	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	240.28	38.57	82.16	35.34	89.48	155.02	63.97	76.02	175.46	99.44	130.81%
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Recycling	0.00	10.32	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	77.05	54.09	68.47	74.99	87.08	114.03	146.39	99.82	55.99	(43.83)	-43.91%
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Organics	7.54	5.52	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	163.43	88.74	86.76	53.64	87.01	93.70	91.61	69.12	55.26	(13.86)	-20.05%
SUBTOTAL - Diverted Tons	324.87	108.50	150.63	110.33	176.56	269.05	210.36	175.84	231.45	55.61	31.63%
Residential											
Residential Solid Waste	883.62	595.95	540.11	538.19	552.77	574.74	593.99	563.59	601.22	37.63	6.68%
Residential Curbside Recycling	764.72	448.19	465.30	473.61	466.03	492.81	485.82	480.90	466.36	(14.54)	-3.02%
Residential Curbside Organics	873.87	1,014.87	993.76	1,010.93	1,101.63	1,140.09	1,221.79	1,165.87	1,192.68	26.81	2.30%
SUBTOTAL - Disposed Tons	883.62	595.95	540.11	538.19	552.77	574.74	593.99	563.59	601.22	37.63	6.68%
SUBTOTAL - Diverted Tons	1,638.59	1,463.06	1,459.06	1,484.54	1,567.66	1,632.90	1,707.61	1,646.77	1,659.04	12.27	0.75%
Commercial/MFD and Residential											
TOTAL TONS DISPOSED	1,047.05	684.69	626.87	591.83	639.78	668.44	685.60	632.71	656.48		
TOTAL TONS DIVERTED	1,963.46	1,571.56	1,609.69	1,594.87	1,744.22	1,901.95	1,917.97	1,822.61	1,890.49		
COMMERCIAL DIVERSION RATE	66.53%	55.01%	63.45%	67.29%	66.99%	74.17%	69.66%	71.78%	80.73%		
MFD DIVERSION RATE	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
RESIDENTIAL DIVERSION RATE	64.97%	71.06%	72.98%	73.39%	73.93%	73.97%	74.19%	74.50%	73.40%		
TOTAL DIVERSION RATE	65.22%	69.65%	71.97%	72.94%	73.16%	73.99%	73.67%	74.23%	74.23%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2019

	2018 March	2018 April	2018 May	2018 June	2018 July	2018 August	2018 September	2018 October	2018 November	2018 December	2019 January	2019 February	2019 March
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
MENLO PARK													
Commercial													
Commercial Solid Waste	830.26	818.14	840.95	846.66	863.97	885.89	769.32	868.73	827.05	829.65	862.67	778.64	821.06
Commercial Recycling	356.11	330.22	359.29	342.41	337.32	354.01	300.47	351.77	321.42	308.82	331.23	320.66	341.11
Commercial Organics	665.87	636.84	682.01	726.69	692.03	748.24	644.33	838.53	764.82	793.49	729.85	662.96	686.05
Subtotal - Disposed	830.26	818.14	840.95	846.66	863.97	885.89	769.32	868.73	827.05	829.65	862.67	778.64	821.06
Subtotal - Diverted	1,021.98	967.06	1,041.30	1,069.10	1,029.35	1,102.25	944.80	1,190.30	1,086.24	1,102.31	1,061.08	983.62	1,027.16
Diversion Rate	55.18%	54.17%	55.32%	55.81%	54.37%	55.44%	55.12%	57.81%	56.77%	57.06%	55.16%	55.82%	55.58%
MFD													
MFD Solid Waste	188.44	189.08	196.55	188.43	193.76	200.42	170.21	191.96	180.26	187.77	197.68	177.18	179.19
MFD Recycling	71.27	69.35	73.72	76.49	70.21	73.80	62.14	71.05	69.84	69.36	72.95	64.59	64.74
MFD Organics	12.72	11.30	12.34	10.63	10.75	12.14	10.89	12.98	13.08	16.24	15.89	11.43	11.41
Subtotal - Disposed	188.44	189.08	196.55	188.43	193.76	200.42	170.21	191.96	180.26	187.77	197.68	177.18	179.19
Subtotal - Diverted	83.99	80.65	86.06	87.12	80.96	85.94	73.03	84.03	82.92	85.60	88.84	76.02	76.15
Diversion Rate	30.83%	29.90%	30.45%	31.62%	29.47%	30.01%	30.02%	30.45%	31.51%	31.31%	31.01%	30.02%	29.82%
Roll-Off													
Roll-Off Solid Waste	70.12	48.59	61.67	51.06	83.37	93.02	58.24	63.13	56.91	38.48	62.29	56.27	49.15
Roll-Off Recycling	119.31	78.69	104.16	90.55	95.78	111.31	99.62	133.71	105.59	111.01	113.48	97.95	102.66
Roll-Off Organics	24.48	25.88	31.55	17.22	23.15	32.70	69.81	105.61	80.34	84.15	112.18	119.14	152.46
Subtotal - Disposed	70.12	48.59	61.67	51.06	83.37	93.02	58.24	63.13	56.91	38.48	62.29	56.27	49.15
Subtotal - Diverted	143.79	104.57	135.71	107.77	118.93	144.01	169.43	239.32	185.93	195.16	225.66	217.09	255.12
Diversion Rate	67.22%	68.28%	68.76%	67.85%	58.79%	60.76%	74.42%	79.13%	76.56%	83.53%	78.37%	79.42%	83.85%
Residential													
Residential Solid Waste	368.83	349.25	382.52	373.42	366.69	390.17	335.74	376.77	378.71	372.51	366.90	336.22	343.07
Residential Curbside Recycling	295.86	317.32	299.12	299.22	277.16	305.18	271.00	304.78	320.85	296.59	308.71	267.78	267.99
Residential Curbside Organics	587.54	681.50	685.83	602.94	590.09	647.19	591.81	668.29	732.35	963.75	823.27	571.97	630.94
Subtotal - Disposed	368.83	349.25	382.52	373.42	366.69	390.17	335.74	376.77	378.71	372.51	366.90	336.22	343.07
Subtotal - Diverted	883.40	998.82	984.95	902.16	867.25	952.37	862.81	973.07	1,053.20	1,260.34	1,131.98	839.75	898.93
Diversion Rate	70.55%	74.09%	72.03%	70.73%	70.28%	70.94%	71.99%	72.09%	73.55%	77.19%	75.52%	71.41%	72.38%
Total Disposed	1,457.65	1,405.06	1,481.69	1,459.57	1,507.79	1,569.50	1,333.51	1,500.59	1,442.93	1,428.41	1,489.54	1,348.31	1,392.47
Total Diverted	2,133.16	2,151.10	2,248.02	2,166.15	2,096.49	2,284.57	2,050.07	2,486.72	2,408.29	2,643.41	2,507.56	2,116.48	2,257.36
Total Diversion Rate	59.41%	60.49%	60.27%	59.74%	58.17%	59.28%	60.59%	62.37%	62.53%	64.92%	62.73%	61.09%	61.85%
Single-Family Measured Diversion Rate	70.55%	74.09%	72.03%	70.73%	70.28%	70.94%	71.99%	72.09%	73.55%	77.19%	75.52%	71.41%	72.38%
Commercial Measured Diversion Rate	53.44%	52.18%	53.47%	53.78%	51.86%	53.04%	54.34%	57.39%	56.01%	56.71%	55.06%	55.78%	56.42%
MFD Measured Diversion Rate	30.83%	29.90%	30.45%	31.62%	29.47%	30.01%	30.02%	30.45%	31.51%	31.31%	31.01%	30.02%	29.82%
Overall Measured Diversion Rate	59.41%	60.49%	60.27%	59.74%	58.17%	59.28%	60.59%	62.37%	62.53%	64.92%	62.73%	61.09%	61.85%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: MARCH 2019

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2018 -	2018 -
	2011 Tons	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	2019 Tons Incr/(Decr)	2019 % Change
Menlo Park											
Commercial¹ and MFD											
Commercial Solid Waste	2,905.71	2,619.44	2,282.63	2,240.47	2,351.95	2,393.10	2,480.26	2,444.19	2,462.37	18.18	0.74%
MFD Solid Waste	701.22	393.83	519.64	516.07	551.97	571.73	554.41	563.05	554.05	(9.00)	-1.60%
Roll-Off Solid Waste	168.84	154.75	109.89	96.33	123.09	123.52	136.20	203.51	167.71	(35.80)	-17.59%
Commercial Recycling	467.61	628.12	675.80	698.49	724.44	836.21	920.04	988.37	993.00	4.63	0.47%
MFD Recycling	122.46	110.25	178.41	179.45	189.67	210.09	210.82	204.92	202.28	(2.64)	-1.29%
Roll-Off Recycling	186.70	79.66	84.93	172.11	226.69	187.55	214.26	294.67	314.09	19.42	6.59%
Commercial Organics	904.72	825.84	1,015.69	1,001.96	1,059.94	1,454.63	1,771.94	1,886.35	2,078.86	192.51	10.21%
MFD Organics	31.57	15.44	27.26	28.83	28.77	31.13	32.48	38.20	38.73	0.53	1.39%
Roll-Off Organics	49.94	172.66	92.61	45.93	42.83	109.79	53.16	144.24	383.78	239.54	166.07%
SUBTOTAL - Disposed Tons	3,775.77	3,168.02	2,912.16	2,852.87	3,027.01	3,088.35	3,170.87	3,210.75	3,184.13	(26.62)	-0.83%
SUBTOTAL - Diverted Tons	1,763.00	1,831.97	2,074.70	2,126.77	2,272.34	2,829.40	3,202.70	3,556.75	4,010.74	453.99	12.76%
Residential											
Residential Solid Waste	1,077.72	1,067.99	1,050.43	1,053.85	1,084.18	1,116.50	1,126.60	1,074.19	1,046.19	(28.00)	-2.61%
Residential Curbside Recycling	886.89	879.68	876.85	863.73	892.45	899.91	906.80	881.83	844.48	(37.35)	-4.24%
Residential Curbside Organics	1,995.88	1,890.37	1,812.50	1,775.57	1,834.62	1,999.13	2,032.33	1,863.64	2,026.18	162.54	8.72%
SUBTOTAL - Disposed Tons	1,077.72	1,067.99	1,050.43	1,053.85	1,084.18	1,116.50	1,126.60	1,074.19	1,046.19	(28.00)	-2.61%
SUBTOTAL - Diverted Tons	2,882.77	2,770.05	2,689.35	2,639.30	2,727.07	2,899.04	2,939.13	2,745.47	2,870.66	125.19	4.56%
Commercial/MFD and Residential											
TOTAL TONS DISPOSED	4,853.49	4,236.01	3,962.59	3,906.72	4,111.19	4,204.85	4,297.47	4,284.94	4,230.32		
TOTAL TONS DIVERTED	4,645.77	4,602.02	4,764.05	4,766.07	4,999.41	5,728.44	6,141.83	6,302.22	6,881.40		
COMMERCIAL DIVERSION RATE	31.83%	36.64%	41.60%	42.71%	42.88%	47.81%	50.25%	52.56%	55.74%		
MFD DIVERSION RATE	18.01%	24.19%	28.36%	28.75%	28.35%	29.67%	30.50%	30.16%	30.31%		
RESIDENTIAL DIVERSION RATE	72.79%	72.17%	71.91%	71.46%	71.55%	72.20%	72.29%	71.88%	73.29%		
TOTAL DIVERSION RATE	48.91%	52.07%	54.59%	54.95%	54.87%	57.67%	58.83%	59.53%	61.93%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2019

	2018 March	2018 April	2018 May	2018 June	2018 July	2018 August	2018 September	2018 October	2018 November	2018 December	2019 January	2019 February	2019 March
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
NORTH FAIR OAKS													
Commercial													
Commercial Solid Waste	172.98	162.35	173.55	164.97	180.75	180.24	152.83	176.72	168.48	161.81	185.47	165.92	166.49
Commercial Recycling	68.10	65.40	73.99	71.31	71.32	71.29	59.51	65.50	64.60	61.99	75.05	70.20	70.15
Commercial Organics	36.09	33.00	35.78	33.63	32.38	34.21	30.04	35.23	32.55	31.20	34.15	30.43	31.59
Subtotal - Disposed	172.98	162.35	173.55	164.97	180.75	180.24	152.83	176.72	168.48	161.81	185.47	165.92	166.49
Subtotal - Diverted	104.19	98.40	109.77	104.94	103.70	105.50	89.55	100.73	97.15	93.19	109.20	100.63	101.74
Diversion Rate	37.59%	37.74%	38.74%	38.88%	36.46%	36.92%	36.95%	36.31%	36.57%	36.55%	37.06%	37.75%	37.93%
MFD													
MFD Solid Waste	78.19	76.92	82.50	78.83	85.11	87.96	73.70	84.99	79.01	80.57	85.23	74.68	75.60
MFD Recycling	13.53	13.05	13.71	14.06	13.85	14.40	12.16	14.51	13.71	13.96	15.12	14.10	14.34
MFD Organics	1.34	1.32	1.47	1.31	1.25	1.46	1.24	1.28	1.34	1.25	1.59	1.25	1.32
Subtotal - Disposed	78.19	76.92	82.50	78.83	85.11	87.96	73.70	84.99	79.01	80.57	85.23	74.68	75.60
Subtotal - Diverted	14.87	14.37	15.18	15.37	15.10	15.86	13.40	15.79	15.05	15.21	16.71	15.35	15.66
Diversion Rate	15.98%	15.74%	15.54%	16.32%	15.07%	15.28%	15.38%	15.67%	16.00%	15.88%	16.39%	17.05%	17.16%
Roll-Off													
Roll-Off Solid Waste	0.00	0.00	0.00	1.05	0.00	0.00	0.00	2.32	0.00	0.00	0.00	3.01	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	1.05	0.00	0.00	0.00	2.32	0.00	0.00	0.00	3.01	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential													
Residential Solid Waste	237.64	258.78	247.53	249.65	270.20	242.97	226.18	268.43	237.03	248.64	253.69	239.93	239.81
Residential Curbside Recycling	92.73	97.82	98.03	96.48	100.37	99.52	88.42	108.96	97.50	105.41	115.18	101.24	94.31
Residential Curbside Organics	142.19	200.91	187.27	174.32	177.99	176.17	154.57	185.38	170.89	212.06	187.23	140.21	160.84
Subtotal - Disposed	237.64	258.78	247.53	249.65	270.20	242.97	226.18	268.43	237.03	248.64	253.69	239.93	239.81
Subtotal - Diverted	234.92	298.73	285.30	270.80	278.36	275.69	242.99	294.34	268.39	317.47	302.41	241.45	255.15
Diversion Rate	49.71%	53.58%	53.54%	52.03%	50.74%	53.15%	51.79%	52.30%	53.10%	56.08%	54.38%	50.16%	51.55%
Total Disposed	488.81	498.05	503.58	494.50	536.06	511.17	452.71	532.46	484.52	491.02	524.39	483.54	481.90
Total Diverted	353.98	411.50	410.25	391.11	397.16	397.05	345.94	410.86	380.59	425.87	428.32	357.43	372.55
Total Diversion Rate	42.00%	45.24%	44.89%	44.16%	42.56%	43.72%	43.32%	43.55%	43.99%	46.45%	44.96%	42.50%	43.60%
Single-Family Measured Diversion Rate	49.71%	53.58%	53.54%	52.03%	50.74%	53.15%	51.79%	52.30%	53.10%	56.08%	54.38%	50.16%	51.55%
Commercial Measured Diversion Rate	32.16%	32.03%	32.80%	32.95%	30.88%	31.15%	31.25%	30.62%	31.19%	30.90%	31.75%	32.25%	32.66%
MFD Measured Diversion Rate	15.98%	15.74%	15.54%	16.32%	15.07%	15.28%	15.38%	15.67%	16.00%	15.88%	16.39%	17.05%	17.16%
Overall Measured Diversion Rate	42.00%	45.24%	44.89%	44.16%	42.56%	43.72%	43.32%	43.55%	43.99%	46.45%	44.96%	42.50%	43.60%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: MARCH 2019

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2018 -</u>	<u>2018 -</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>2019 Tons</u>	<u>Tons</u>	<u>Incr/(Decr)</u>	<u>% Change</u>
North Fair Oaks												
Commercial¹ and MFD												
Commercial Solid Waste	400.61	536.35	486.22	482.90	509.19	530.68	533.53	499.10	517.88	18.78	3.76%	
MFD Solid Waste	181.89	150.27	212.95	242.46	245.53	249.16	247.17	226.58	235.51	8.93	3.94%	
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	2.47	3.01	0.54	21.86%	
Commercial Recycling	109.32	122.94	123.66	138.46	148.20	174.07	197.49	191.30	215.40	24.10	12.60%	
MFD Recycling	26.17	18.50	28.96	28.25	31.41	37.30	39.80	39.22	43.56	4.34	11.07%	
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Organics	87.76	87.11	85.52	93.85	123.65	125.35	110.19	98.53	96.17	(2.36)	-2.40%	
MFD Organics	0.72	0.26	0.40	0.30	0.61	1.92	4.14	3.61	4.16	0.55	15.24%	
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
SUBTOTAL - Disposed Tons	582.50	686.62	699.17	725.36	754.72	779.84	780.70	728.15	756.40	28.25	3.88%	
SUBTOTAL - Diverted Tons	223.97	228.81	238.54	260.86	303.87	338.64	351.62	332.66	359.29	26.63	8.01%	
Residential												
Residential Solid Waste	586.08	634.02	675.33	693.26	692.92	760.19	752.50	737.90	733.43	(4.47)	-0.61%	
Residential Curbside Recycling	236.37	268.89	277.26	283.65	279.57	298.98	308.34	291.58	310.73	19.15	6.57%	
Residential Curbside Organics	482.75	442.36	478.76	464.01	496.68	524.85	515.40	473.41	488.28	14.87	3.14%	
SUBTOTAL - Disposed Tons	586.08	634.02	675.33	693.26	692.92	760.19	752.50	737.90	733.43	(4.47)	-0.61%	
SUBTOTAL - Diverted Tons	719.12	711.25	756.02	747.66	776.25	823.83	823.74	764.99	799.01	34.02	4.45%	
Commercial/MFD and Residential												
TOTAL TONS DISPOSED	1,168.58	1,320.64	1,374.50	1,418.62	1,447.64	1,540.03	1,533.20	1,466.05	1,489.83			
TOTAL TONS DIVERTED	943.09	940.06	994.56	1,008.52	1,080.12	1,162.47	1,175.36	1,097.65	1,158.30			
COMMERCIAL DIVERSION RATE	27.77%	24.99%	25.44%	26.45%	28.71%	30.28%	31.05%	31.36%	32.20%			
MFD DIVERSION RATE	12.88%	11.10%	12.12%	10.53%	11.54%	13.60%	15.09%	15.90%	16.85%			
RESIDENTIAL DIVERSION RATE	55.10%	52.87%	52.82%	51.89%	52.84%	52.01%	52.26%	50.90%	52.14%			
TOTAL DIVERSION RATE	44.66%	41.58%	41.98%	41.55%	42.73%	43.01%	43.39%	42.82%	43.74%			

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2019

	2018 March	2018 April	2018 May	2018 June	2018 July	2018 August	2018 September	2018 October	2018 November	2018 December	2019 January	2019 February	2019 March
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
REDWOOD CITY													
Commercial													
Commercial Solid Waste	1,392.74	1,332.02	1,381.03	1,322.82	1,414.07	1,417.21	1,225.51	1,399.06	1,319.43	1,417.73	1,417.21	1,271.38	1,326.76
Commercial Recycling	460.93	433.63	452.35	430.90	427.31	438.64	380.81	481.25	414.43	433.10	476.97	444.01	436.06
Commercial Organics	370.81	331.88	345.67	336.54	328.56	386.30	314.06	348.45	313.26	368.10	364.21	313.78	357.19
Subtotal - Disposed	1,392.74	1,332.02	1,381.03	1,322.82	1,414.07	1,417.21	1,225.51	1,399.06	1,319.43	1,417.73	1,417.21	1,271.38	1,326.76
Subtotal - Diverted	831.74	765.51	798.02	767.44	755.87	824.94	694.87	829.70	727.69	801.20	841.18	757.79	793.25
Diversion Rate	37.39%	36.50%	36.62%	36.72%	34.83%	36.79%	36.18%	37.23%	35.55%	36.11%	37.25%	37.34%	37.42%
MFD													
MFD Solid Waste	628.41	614.75	641.12	614.15	637.54	644.45	563.03	626.69	606.04	605.12	646.65	579.55	607.75
MFD Recycling	156.34	152.90	156.62	150.42	148.55	154.12	134.68	167.49	155.87	166.96	172.99	152.82	152.36
MFD Organics	11.45	10.77	10.71	9.15	9.06	9.74	8.93	10.67	10.30	11.69	10.83	8.48	9.32
Subtotal - Disposed	628.41	614.75	641.12	614.15	637.54	644.45	563.03	626.69	606.04	605.12	646.65	579.55	607.75
Subtotal - Diverted	167.79	163.67	167.33	159.57	157.61	163.86	143.61	178.16	166.17	178.65	183.82	161.30	161.68
Diversion Rate	21.07%	21.03%	20.70%	20.62%	19.82%	20.27%	20.32%	22.14%	21.52%	22.79%	22.13%	21.77%	21.01%
Roll-Off													
Roll-Off Solid Waste	342.29	306.41	369.72	340.35	325.99	359.97	294.08	355.14	312.44	317.59	332.68	273.32	298.78
Roll-Off Recycling	36.49	37.39	37.49	32.38	40.51	28.78	34.94	31.49	29.73	39.24	37.22	30.95	34.00
Roll-Off Organics	65.67	71.92	71.17	67.41	85.84	71.13	67.47	81.79	71.17	81.41	76.06	68.90	61.58
Subtotal - Disposed	342.29	306.41	369.72	340.35	325.99	359.97	294.08	355.14	312.44	317.59	332.68	273.32	298.78
Subtotal - Diverted	102.16	109.31	108.66	99.79	126.35	99.91	102.41	113.28	100.90	120.65	113.28	99.85	95.58
Diversion Rate	22.99%	26.29%	22.71%	22.67%	27.93%	21.73%	25.83%	24.18%	24.41%	27.53%	25.40%	26.76%	24.24%
Residential													
Residential Solid Waste	838.36	820.28	909.47	807.67	889.65	901.10	765.30	909.30	857.17	885.24	901.30	828.14	764.39
Residential Curbside Recycling	627.12	611.64	684.02	606.36	628.37	643.25	562.82	671.80	657.12	660.51	731.46	577.90	548.93
Residential Curbside Organics	868.62	1,121.34	1,150.19	956.98	1,023.17	1,027.37	905.69	1,074.85	1,060.52	1,309.66	1,188.71	816.53	947.16
Subtotal - Disposed	838.36	820.28	909.47	807.67	889.65	901.10	765.30	909.30	857.17	885.24	901.30	828.14	764.39
Subtotal - Diverted	1,495.74	1,732.98	1,834.21	1,563.34	1,651.54	1,670.62	1,468.51	1,746.65	1,717.64	1,970.17	1,920.17	1,394.43	1,496.09
Diversion Rate	64.08%	67.87%	66.85%	65.94%	64.99%	64.96%	65.74%	65.76%	66.71%	69.00%	68.06%	62.74%	66.18%
Total Disposed	3,201.80	3,073.46	3,301.34	3,084.99	3,267.25	3,322.73	2,847.92	3,290.19	3,095.08	3,225.68	3,297.84	2,952.39	2,997.68
Total Diverted	2,597.43	2,771.47	2,908.22	2,590.14	2,691.37	2,759.33	2,409.40	2,867.79	2,712.40	3,070.67	3,058.45	2,413.37	2,546.60
Total Diversion Rate	44.79%	47.42%	46.83%	45.64%	45.17%	45.37%	45.83%	46.57%	46.71%	48.77%	48.12%	44.98%	45.93%
Single-Family Measured Diversion Rate	64.08%	67.87%	66.85%	65.94%	64.99%	64.96%	65.74%	65.76%	66.71%	69.00%	68.06%	62.74%	66.18%
Commercial Measured Diversion Rate	31.79%	31.55%	30.99%	31.08%	30.43%	31.01%	31.12%	32.01%	30.77%	31.98%	32.20%	32.42%	31.99%
MFD Measured Diversion Rate	21.07%	21.03%	20.70%	20.62%	19.82%	20.27%	20.32%	22.14%	21.52%	22.79%	22.13%	21.77%	21.01%
Overall Measured Diversion Rate	44.79%	47.42%	46.83%	45.64%	45.17%	45.37%	45.83%	46.57%	46.71%	48.77%	48.12%	44.98%	45.93%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: MARCH 2019

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2018 -</u>	<u>2018 -</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>2019 Tons</u>	<u>2019</u>	<u>2019</u>	<u>% Change</u>
Redwood City												
Commercial¹ and MFD												
Commercial Solid Waste	3,382.71	4,170.51	3,675.35	3,837.33	4,004.53	4,202.21	4,305.50	4,101.45	4,015.35	(86.10)	-2.10%	
MFD Solid Waste	1,838.60	1,485.84	1,893.97	1,757.19	1,733.64	1,910.42	1,950.00	1,822.59	1,833.95	11.36	0.62%	
Roll-Off Solid Waste	929.18	1,095.98	941.47	956.79	986.75	959.63	952.53	949.63	904.78	(44.85)	-4.72%	
Commercial Recycling	732.47	934.54	851.02	938.56	1,031.21	1,255.96	1,366.64	1,310.35	1,357.04	46.69	3.56%	
MFD Recycling	281.54	204.75	328.54	324.46	321.00	413.84	460.18	456.35	478.17	21.82	4.78%	
Roll-Off Recycling	20.04	35.55	33.26	51.30	95.11	86.64	102.87	98.39	102.17	3.78	3.84%	
Commercial Organics	614.57	595.97	750.07	878.49	1,012.29	1,203.89	1,124.76	1,016.42	1,035.18	18.76	1.85%	
MFD Organics	31.68	21.54	29.69	28.25	25.74	28.68	37.83	35.73	28.63	(7.10)	-19.87%	
Roll-Off Organics	147.73	262.46	127.52	166.79	154.88	162.83	201.31	213.81	206.54	(7.27)	-3.40%	
SUBTOTAL - Disposed Tons	6,150.49	6,752.33	6,510.79	6,551.31	6,724.92	7,072.26	7,208.03	6,873.67	6,754.08	(119.59)	-1.74%	
SUBTOTAL - Diverted Tons	1,828.03	2,054.81	2,120.10	2,387.85	2,640.23	3,151.84	3,293.59	3,131.05	3,207.73	76.68	2.45%	
Residential												
Residential Solid Waste	2,713.04	2,516.21	2,469.11	2,407.79	2,459.46	2,545.94	2,589.68	2,509.10	2,493.83	(15.27)	-0.61%	
Residential Curbside Recycling	1,740.35	1,729.46	1,797.68	1,855.94	1,867.51	1,922.81	1,975.93	1,906.65	1,858.29	(48.36)	-2.54%	
Residential Curbside Organics	2,701.68	2,621.64	2,829.54	2,731.84	3,040.84	3,100.41	3,109.91	2,847.77	2,952.40	104.63	3.67%	
SUBTOTAL - Disposed Tons	2,713.04	2,516.21	2,469.11	2,407.79	2,459.46	2,545.94	2,589.68	2,509.10	2,493.83	(15.27)	-0.61%	
SUBTOTAL - Diverted Tons	4,442.03	4,351.10	4,627.22	4,587.78	4,908.35	5,023.22	5,085.84	4,754.42	4,810.69	56.27	1.18%	
Commercial/MFD and Residential												
TOTAL TONS DISPOSED	8,863.53	9,268.54	8,979.90	8,959.10	9,184.38	9,618.20	9,797.71	9,382.77	9,247.91			
TOTAL TONS DIVERTED	6,270.06	6,405.91	6,747.32	6,975.63	7,548.58	8,175.06	8,379.43	7,885.47	8,018.42			
COMMERCIAL DIVERSION RATE	22.91%	23.33%	24.56%	26.71%	28.19%	30.83%	31.36%	31.30%	32.20%			
MFD DIVERSION RATE	14.56%	13.22%	15.91%	16.72%	16.67%	18.81%	20.34%	21.26%	21.65%			
RESIDENTIAL DIVERSION RATE	62.08%	63.36%	65.21%	65.58%	66.62%	66.36%	66.26%	65.46%	65.86%			
TOTAL DIVERSION RATE	41.43%	40.87%	42.90%	43.78%	45.11%	45.94%	46.10%	45.66%	46.44%			

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2019

	2018 March	2018 April	2018 May	2018 June	2018 July	2018 August	2018 September	2018 October	2018 November	2018 December	2019 January	2019 February	2019 March
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
SAN CARLOS													
Commercial													
Commercial Solid Waste	496.52	481.55	505.65	476.91	493.07	520.10	447.06	512.39	486.46	486.16	534.09	490.24	480.28
Commercial Recycling	187.02	181.90	187.86	178.36	176.24	183.55	157.98	199.14	178.68	185.70	214.32	195.17	194.63
Commercial Organics	154.34	139.46	148.32	146.43	146.48	154.26	132.85	157.44	141.89	161.38	151.32	143.72	152.73
Subtotal - Disposed	496.52	481.55	505.65	476.91	493.07	520.10	447.06	512.39	486.46	486.16	534.09	490.24	480.28
Subtotal - Diverted	341.36	321.36	336.18	324.79	322.72	337.81	290.83	356.58	320.57	347.08	365.64	338.89	347.36
Diversion Rate	40.74%	40.02%	39.93%	40.51%	39.56%	39.38%	39.41%	41.03%	39.72%	41.65%	40.64%	40.87%	41.97%
MFD													
MFD Solid Waste	140.72	131.87	143.45	132.99	138.78	144.94	123.27	134.20	138.33	137.60	147.05	129.29	137.44
MFD Recycling	41.27	38.16	41.74	39.90	38.92	39.75	33.86	41.13	41.29	41.37	47.24	37.85	37.88
MFD Organics	10.00	8.85	8.71	8.34	8.89	8.91	8.43	9.80	9.44	11.00	11.21	10.17	10.29
Subtotal - Disposed	140.72	131.87	143.45	132.99	138.78	144.94	123.27	134.20	138.33	137.60	147.05	129.29	137.44
Subtotal - Diverted	51.27	47.01	50.45	48.24	47.81	48.66	42.29	50.93	50.73	52.37	58.45	48.02	48.17
Diversion Rate	26.70%	26.28%	26.02%	26.62%	25.62%	25.13%	25.54%	27.51%	26.83%	27.57%	28.44%	27.08%	25.95%
Roll-Off													
Roll-Off Solid Waste	73.26	57.31	68.58	61.62	59.69	69.70	61.32	60.04	66.05	53.49	44.81	54.83	76.15
Roll-Off Recycling	17.11	11.74	22.37	12.86	19.45	19.02	37.07	16.15	20.82	20.47	18.19	17.46	15.16
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	3.40	0.00	0.00
Subtotal - Disposed	73.26	57.31	68.58	61.62	59.69	69.70	61.32	60.04	66.05	53.49	44.81	54.83	76.15
Subtotal - Diverted	17.11	11.74	22.37	12.86	19.45	19.02	37.07	16.15	20.82	20.47	21.59	17.46	15.16
Diversion Rate	18.93%	17.00%	24.60%	17.27%	24.58%	21.44%	37.68%	21.20%	23.97%	27.68%	32.52%	24.15%	16.60%
Residential													
Residential Solid Waste	383.32	344.10	381.64	394.04	364.77	409.04	341.85	366.91	405.85	383.03	377.88	352.13	377.06
Residential Curbside Recycling	314.83	293.78	310.60	338.10	295.62	321.30	272.01	297.56	348.90	324.89	334.00	289.54	286.58
Residential Curbside Organics	445.66	524.27	545.16	482.69	477.02	542.52	440.31	466.67	527.99	578.41	572.85	396.21	482.14
Subtotal - Disposed	383.32	344.10	381.64	394.04	364.77	409.04	341.85	366.91	405.85	383.03	377.88	352.13	377.06
Subtotal - Diverted	760.49	818.05	855.76	820.79	772.64	863.82	712.32	764.23	876.89	903.30	906.85	685.75	768.72
Diversion Rate	66.49%	70.39%	69.16%	67.56%	67.93%	67.86%	67.57%	67.56%	68.36%	70.22%	70.59%	66.07%	67.09%
Total Disposed	1,093.82	1,014.83	1,099.32	1,065.56	1,056.31	1,143.78	973.50	1,073.54	1,096.69	1,060.28	1,103.83	1,026.49	1,070.93
Total Diverted	1,170.23	1,198.16	1,264.76	1,206.68	1,162.62	1,269.31	1,082.51	1,187.89	1,269.01	1,323.22	1,352.53	1,090.12	1,179.41
Total Diversion Rate	51.69%	54.14%	53.50%	53.11%	52.40%	52.60%	52.65%	52.53%	53.64%	55.52%	55.06%	51.50%	52.41%
Single-Family Measured Diversion Rate	66.49%	70.39%	69.16%	67.56%	67.93%	67.86%	67.57%	67.56%	68.36%	70.22%	70.59%	66.07%	67.09%
Commercial Measured Diversion Rate	36.58%	36.17%	36.30%	36.49%	36.06%	35.56%	36.95%	37.48%	36.21%	38.27%	38.04%	37.49%	37.18%
MFD Measured Diversion Rate	26.70%	26.28%	26.02%	26.62%	25.62%	25.13%	25.54%	27.51%	26.83%	27.57%	28.44%	27.08%	25.95%
Overall Measured Diversion Rate	51.69%	54.14%	53.50%	53.11%	52.40%	52.60%	52.65%	52.53%	53.64%	55.52%	55.06%	51.50%	52.41%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: MARCH 2019

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2018 - 2019	2018 - 2019
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>2019 Tons</u>	<u>Tons Incr/(Decr)</u>	<u>% Change</u>	
San Carlos												
Commercial¹ and MFD												
Commercial Solid Waste	1,562.89	1,530.45	1,454.09	1,517.07	1,572.09	1,535.16	1,617.22	1,448.33	1,504.61	56.28	3.89%	
MFD Solid Waste	451.33	292.74	397.98	390.34	379.82	395.31	432.19	411.57	413.78	2.21	0.54%	
Roll-Off Solid Waste	390.26	277.32	199.74	197.99	212.49	232.26	209.34	181.31	175.79	(5.52)	-3.04%	
Commercial Recycling	377.86	425.67	431.88	495.41	492.14	558.99	546.93	523.56	604.12	80.56	15.39%	
MFD Recycling	97.30	64.90	106.28	116.72	115.57	124.11	128.37	122.43	122.97	0.54	0.44%	
Roll-Off Recycling	68.09	52.30	26.39	32.21	55.18	29.89	58.91	49.79	50.81	1.02	2.05%	
Commercial Organics	147.91	193.53	191.03	223.33	281.92	366.84	448.22	446.91	447.77	0.86	0.19%	
MFD Organics	18.67	10.77	14.16	29.05	29.23	30.30	27.63	28.04	31.67	3.63	12.95%	
Roll-Off Organics	38.86	2.13	9.28	2.29	0.00	0.00	0.00	0.00	3.40	3.40	0.00%	
SUBTOTAL - Disposed Tons	2,404.48	2,100.51	2,051.81	2,105.40	2,164.40	2,162.73	2,258.75	2,041.21	2,094.18	52.97	2.60%	
SUBTOTAL - Diverted Tons	748.69	749.30	779.02	899.01	974.04	1,110.13	1,210.06	1,170.73	1,260.74	90.01	7.69%	
Residential												
Residential Solid Waste	1,166.48	1,097.79	1,053.28	1,073.81	1,057.20	1,088.69	1,130.25	1,085.73	1,107.07	21.34	1.97%	
Residential Curbside Recycling	979.01	949.67	962.58	952.62	943.76	973.76	975.00	889.53	910.12	20.59	2.31%	
Residential Curbside Organics	1,347.55	1,357.71	1,378.24	1,348.83	1,471.37	1,476.05	1,546.19	1,356.64	1,451.20	94.56	6.97%	
SUBTOTAL - Disposed Tons	1,166.48	1,097.79	1,053.28	1,073.81	1,057.20	1,088.69	1,130.25	1,085.73	1,107.07	21.34	1.97%	
SUBTOTAL - Diverted Tons	2,326.56	2,307.38	2,340.82	2,301.45	2,415.13	2,449.81	2,521.19	2,246.17	2,361.32	115.15	5.13%	
Commercial/MFD and Residential												
TOTAL TONS DISPOSED	3,570.96	3,198.30	3,105.09	3,179.21	3,221.60	3,251.42	3,389.00	3,126.94	3,201.25			
TOTAL TONS DIVERTED	3,075.25	3,056.68	3,119.84	3,200.46	3,389.17	3,559.94	3,731.25	3,416.90	3,622.06			
COMMERCIAL DIVERSION RATE	23.74%	26.29%	27.52%	29.92%	31.04%	33.92%	34.88%	36.45%	37.58%			
MFD DIVERSION RATE	20.44%	20.54%	23.23%	27.19%	27.60%	28.09%	26.52%	26.77%	27.21%			
RESIDENTIAL DIVERSION RATE	66.61%	67.76%	68.97%	68.19%	69.55%	69.23%	69.05%	67.41%	68.08%			
TOTAL DIVERSION RATE	46.27%	48.87%	50.12%	50.17%	51.27%	52.26%	52.40%	52.22%	53.08%			

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2019

	2018 March	2018 April	2018 May	2018 June	2018 July	2018 August	2018 September	2018 October	2018 November	2018 December	2019 January	2019 February	2019 March
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
SAN MATEO													
Commercial													
Commercial Solid Waste	1,220.76	1,203.54	1,275.22	1,230.69	1,338.76	1,282.88	1,112.81	1,370.52	1,268.09	1,240.16	1,276.08	1,124.26	1,213.80
Commercial Recycling	469.40	477.25	481.03	419.85	446.71	470.16	382.35	471.80	416.20	469.78	481.94	414.35	413.54
Commercial Organics	363.95	362.95	346.04	306.02	312.91	322.06	274.87	339.94	323.81	320.92	299.39	293.99	331.54
Subtotal - Disposed	1,220.76	1,203.54	1,275.22	1,230.69	1,338.76	1,282.88	1,112.81	1,370.52	1,268.09	1,240.16	1,276.08	1,124.26	1,213.80
Subtotal - Diverted	833.35	840.20	827.07	725.87	759.62	792.22	657.22	811.74	740.01	790.70	781.33	708.34	745.08
Diversion Rate	40.57%	41.11%	39.34%	37.10%	36.20%	38.18%	37.13%	37.20%	36.85%	38.93%	37.98%	38.65%	38.04%
MFD													
MFD Solid Waste	877.74	858.48	909.64	856.85	900.26	907.95	794.85	948.36	902.95	933.40	939.41	851.87	889.51
MFD Recycling	258.70	256.01	265.60	253.39	268.55	260.87	233.79	260.10	255.04	269.76	281.72	229.51	232.12
MFD Organics	26.34	25.26	26.05	24.18	22.52	25.50	20.50	24.77	23.47	22.77	23.27	20.59	24.48
Subtotal - Disposed	877.74	858.48	909.64	856.85	900.26	907.95	794.85	948.36	902.95	933.40	939.41	851.87	889.51
Subtotal - Diverted	285.04	281.27	291.65	277.57	291.07	286.37	254.29	284.87	278.51	292.53	304.99	250.10	256.60
Diversion Rate	24.51%	24.68%	24.28%	24.47%	24.43%	23.98%	24.24%	23.10%	23.57%	23.86%	24.51%	22.70%	22.39%
Roll-Off													
Roll-Off Solid Waste	276.35	288.01	366.45	301.34	299.97	336.51	263.90	302.68	290.09	327.21	332.43	298.65	336.25
Roll-Off Recycling	19.60	28.14	29.86	26.83	30.72	31.48	26.33	44.95	42.55	44.10	36.35	32.81	31.32
Roll-Off Organics	41.20	29.79	31.10	41.78	29.82	29.30	31.54	32.25	44.15	34.36	32.37	30.92	35.83
Subtotal - Disposed	276.35	288.01	366.45	301.34	299.97	336.51	263.90	302.68	290.09	327.21	332.43	298.65	336.25
Subtotal - Diverted	60.80	57.93	60.96	68.61	60.54	60.78	57.87	77.20	86.70	78.46	68.72	63.73	67.15
Diversion Rate	18.03%	16.75%	14.26%	18.55%	16.79%	15.30%	17.98%	20.32%	23.01%	19.34%	17.13%	17.59%	16.65%
Residential													
Residential Solid Waste	1,083.62	1,003.91	1,122.35	1,070.42	1,092.34	1,187.56	983.88	1,107.19	1,135.79	1,097.51	1,093.99	1,029.57	1,040.12
Residential Curbside Recycling	735.37	663.01	747.44	708.56	691.12	737.59	634.18	699.25	768.27	748.93	796.91	629.40	644.65
Residential Curbside Organics	1,085.23	1,293.99	1,320.85	1,170.83	1,139.80	1,265.04	1,027.37	1,138.55	1,227.45	1,308.58	1,261.29	896.94	1,103.59
Subtotal - Disposed	1,083.62	1,003.91	1,122.35	1,070.42	1,092.34	1,187.56	983.88	1,107.19	1,135.79	1,097.51	1,093.99	1,029.57	1,040.12
Subtotal - Diverted	1,820.60	1,957.00	2,068.29	1,879.39	1,830.92	2,002.63	1,661.55	1,837.80	1,995.72	2,057.51	2,058.20	1,526.34	1,748.24
Diversion Rate	62.69%	66.09%	64.82%	63.71%	62.63%	62.77%	62.81%	62.40%	63.73%	65.21%	65.29%	59.72%	62.70%
Total Disposed	3,458.47	3,353.94	3,673.66	3,459.30	3,631.33	3,714.90	3,155.44	3,728.75	3,596.92	3,598.28	3,641.91	3,304.35	3,479.68
Total Diverted	2,999.79	3,136.40	3,247.97	2,951.44	2,942.15	3,142.00	2,630.93	3,011.61	3,100.94	3,219.20	3,213.24	2,548.51	2,817.07
Total Diversion Rate	46.45%	48.32%	46.92%	46.04%	44.76%	45.82%	45.47%	44.68%	46.30%	47.22%	46.87%	43.54%	44.74%
Single-Family Measured Diversion Rate	62.69%	66.09%	64.82%	63.71%	62.63%	62.77%	62.81%	62.40%	63.73%	65.21%	65.29%	59.72%	62.70%
Commercial Measured Diversion Rate	33.18%	33.42%	31.62%	30.98%	30.44%	31.07%	30.86%	30.93%	30.99%	31.72%	31.19%	31.00%	30.46%
MFD Measured Diversion Rate	24.51%	24.68%	24.28%	24.47%	24.43%	23.98%	24.24%	23.10%	23.57%	23.86%	24.51%	22.70%	22.39%
Overall Measured Diversion Rate	46.45%	48.32%	46.92%	46.04%	44.76%	45.82%	45.47%	44.68%	46.30%	47.22%	46.87%	43.54%	44.74%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: MARCH 2019

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2018 -</u>	<u>2018 -</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>2019 Tons</u>	<u>2019</u>	<u>2019</u>	<u>% Change</u>
San Mateo												
Commercial¹ and MFD												
Commercial Solid Waste	3,524.68	4,287.96	3,311.03	3,566.52	3,544.71	3,745.43	3,687.19	3,616.46	3,614.14	(2.32)	-0.06%	
MFD Solid Waste	2,958.30	1,890.45	2,632.57	2,546.37	2,670.97	2,674.76	2,670.68	2,583.09	2,680.79	97.70	3.78%	
Roll-Off Solid Waste	999.68	1,141.06	1,037.58	987.21	974.88	1,102.64	944.47	858.85	967.33	108.48	12.63%	
Commercial Recycling	731.05	1,143.87	1,041.84	1,277.68	1,159.95	1,467.66	1,421.43	1,337.76	1,309.83	(27.93)	-2.09%	
MFD Recycling	479.26	365.66	600.32	633.19	667.51	734.53	777.39	761.79	743.35	(18.44)	-2.42%	
Roll-Off Recycling	112.55	148.10	107.21	98.62	88.01	103.14	91.49	88.06	100.48	12.42	14.10%	
Commercial Organics	598.78	736.12	700.51	777.64	834.95	899.82	1,049.07	1,018.26	924.92	(93.34)	-9.17%	
MFD Organics	86.46	48.78	94.71	69.73	71.16	79.21	63.23	77.84	68.34	(9.50)	-12.20%	
Roll-Off Organics	0.00	18.50	0.00	0.00	0.00	0.00	129.34	111.59	99.12	(12.47)	-11.17%	
SUBTOTAL - Disposed Tons	7,482.66	7,319.47	6,981.18	7,100.10	7,190.56	7,522.83	7,302.34	7,058.40	7,262.26	203.86	2.89%	
SUBTOTAL - Diverted Tons	2,008.10	2,461.03	2,544.59	2,856.86	2,821.58	3,284.36	3,531.95	3,395.30	3,246.04	(149.26)	-4.40%	
Residential												
Residential Solid Waste	2,975.27	3,063.45	3,040.82	3,024.67	3,072.72	3,174.25	3,248.97	3,136.39	3,163.68	27.29	0.87%	
Residential Curbside Recycling	2,405.62	2,044.68	2,045.95	2,133.20	2,068.98	2,218.82	2,289.17	2,190.42	2,070.96	(119.46)	-5.45%	
Residential Curbside Organics	3,025.37	2,966.44	3,087.26	3,132.99	3,404.00	3,471.66	3,546.74	3,244.66	3,261.82	17.16	0.53%	
SUBTOTAL - Disposed Tons	2,975.27	3,063.45	3,040.82	3,024.67	3,072.72	3,174.25	3,248.97	3,136.39	3,163.68	27.29	0.87%	
SUBTOTAL - Diverted Tons	5,430.99	5,011.12	5,133.21	5,266.19	5,472.98	5,690.48	5,835.91	5,435.08	5,332.78	(102.30)	-1.88%	
Commercial/MFD and Residential												
TOTAL TONS DISPOSED	10,457.93	10,382.92	10,022.00	10,124.77	10,263.28	10,697.08	10,551.31	10,194.79	10,425.94			
TOTAL TONS DIVERTED	7,439.09	7,472.15	7,677.80	8,123.05	8,294.56	8,974.84	9,367.86	8,830.38	8,578.82			
COMMERCIAL DIVERSION RATE	21.16%	25.16%	26.71%	28.69%	28.18%	30.39%	32.60%	32.48%	30.89%			
MFD DIVERSION RATE	16.05%	17.98%	20.89%	21.63%	21.66%	23.33%	23.94%	24.53%	23.24%			
RESIDENTIAL DIVERSION RATE	64.61%	62.06%	62.80%	63.52%	64.04%	64.19%	64.24%	63.41%	62.76%			
TOTAL DIVERSION RATE	41.57%	41.85%	43.38%	44.52%	44.70%	45.62%	47.03%	46.41%	45.14%			

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2019

	2018 March	2018 April	2018 May	2018 June	2018 July	2018 August	2018 September	2018 October	2018 November	2018 December	2019 January	2019 February	2019 March
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
COUNTY FRANCHISED AREA													
Commercial													
Commercial Solid Waste	74.80	67.72	71.41	70.52	70.22	72.90	61.44	71.22	67.90	66.75	72.73	66.27	69.32
Commercial Recycling	30.36	28.50	30.75	27.35	28.54	28.56	25.23	31.35	27.18	30.02	33.23	29.02	28.85
Commercial Organics	20.83	18.70	20.10	16.71	15.72	18.47	15.86	17.84	17.38	17.12	18.36	16.37	17.52
Subtotal - Disposed	74.80	67.72	71.41	70.52	70.22	72.90	61.44	71.22	67.90	66.75	72.73	66.27	69.32
Subtotal - Diverted	51.19	47.20	50.85	44.06	44.26	47.03	41.09	49.19	44.56	47.14	51.59	45.39	46.37
Diversion Rate	40.63%	41.07%	41.59%	38.45%	38.66%	39.21%	40.08%	40.85%	39.62%	41.39%	41.50%	40.65%	40.08%
MFD													
MFD Solid Waste	35.53	36.25	37.04	37.55	38.70	39.09	35.08	37.90	36.38	35.49	38.15	36.15	36.04
MFD Recycling	5.41	4.83	4.98	5.88	6.25	6.38	5.41	6.32	6.20	6.61	7.04	5.96	6.07
MFD Organics	0.29	0.10	0.09	0.10	0.09	0.10	0.09	0.11	0.12	0.12	0.12	0.10	0.11
Subtotal - Disposed	35.53	36.25	37.04	37.55	38.70	39.09	35.08	37.90	36.38	35.49	38.15	36.15	36.04
Subtotal - Diverted	5.70	4.93	5.07	5.98	6.34	6.48	5.50	6.43	6.32	6.73	7.16	6.06	6.18
Diversion Rate	13.82%	11.97%	12.04%	13.74%	14.08%	14.22%	13.55%	14.50%	14.80%	15.94%	15.80%	14.36%	14.64%
Roll-Off													
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	3.79	0.00	0.00	3.51
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	3.79	0.00	0.00	3.51
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential													
Residential Solid Waste	226.24	216.78	237.13	230.68	233.49	250.01	208.63	246.52	238.08	242.14	238.89	218.20	202.16
Residential Curbside Recycling	193.03	188.99	213.19	193.44	194.81	194.16	181.38	197.44	207.26	204.94	220.32	174.50	175.23
Residential Curbside Organics	302.81	351.80	363.09	320.08	346.55	351.60	306.96	368.67	351.24	438.90	397.27	276.42	313.27
Subtotal - Disposed	226.24	216.78	237.13	230.68	233.49	250.01	208.63	246.52	238.08	242.14	238.89	218.20	202.16
Subtotal - Diverted	495.84	540.79	576.28	513.52	541.36	545.76	488.34	566.11	558.50	643.84	617.59	450.92	488.50
Diversion Rate	68.67%	71.38%	70.85%	69.00%	69.87%	68.58%	70.07%	69.66%	70.11%	72.67%	72.11%	67.39%	70.73%
Total Disposed	336.57	320.75	345.58	338.75	342.41	362.00	305.15	355.64	342.36	348.17	349.77	320.62	311.03
Total Diverted	552.73	592.92	632.20	563.56	591.96	599.27	534.93	621.73	609.38	697.71	676.34	502.37	541.05
Total Diversion Rate	62.15%	64.89%	64.66%	62.46%	63.35%	62.34%	63.68%	63.61%	64.03%	66.71%	65.91%	61.04%	63.50%
Single-Family Measured Diversion Rate	68.67%	71.38%	70.85%	69.00%	69.87%	68.58%	70.07%	69.66%	70.11%	72.67%	72.11%	67.39%	70.73%
Commercial Measured Diversion Rate	34.02%	33.40%	34.02%	31.65%	31.72%	32.33%	32.56%	33.76%	32.79%	33.69%	34.63%	33.44%	32.55%
MFD Measured Diversion Rate	13.82%	11.97%	12.04%	13.74%	14.08%	14.22%	13.55%	14.50%	14.80%	15.94%	15.80%	14.36%	14.64%
Overall Measured Diversion Rate	62.15%	64.89%	64.66%	62.46%	63.35%	62.34%	63.68%	63.61%	64.03%	66.71%	65.91%	61.04%	63.50%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: MARCH 2019

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2018 -</u>	<u>2018 -</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>2019 Tons</u>	<u>2019</u>	<u>2019</u>
										<u>Tons</u>	<u>% Change</u>
										<u>Incr/(Decr)</u>	
County Franchised Area											
Commercial¹ and MFD											
Commercial Solid Waste	228.89	350.24	240.02	240.54	202.20	208.74	237.02	218.45	208.32	(10.13)	-4.64%
MFD Solid Waste	96.11	59.68	99.71	101.20	103.87	112.46	112.81	101.57	110.34	8.77	8.63%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	3.51	3.51	0.00%
Commercial Recycling	52.75	63.46	61.48	66.85	68.65	83.19	94.95	89.61	91.10	1.49	1.66%
MFD Recycling	15.96	8.08	12.54	11.83	13.09	15.00	15.52	15.77	19.07	3.30	20.93%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	35.33	52.92	50.98	56.89	82.20	85.75	58.52	58.11	52.25	(5.86)	-10.08%
MFD Organics	1.97	0.59	1.22	0.81	0.95	0.97	0.84	0.77	0.33	(0.44)	-57.14%
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	325.00	409.92	339.73	341.74	306.07	321.20	349.83	320.02	322.17	2.15	0.67%
SUBTOTAL - Diverted Tons	106.01	125.05	126.22	136.38	164.89	184.91	169.83	164.26	162.75	(1.51)	-0.92%
Residential											
Residential Solid Waste	633.97	652.76	634.22	653.07	650.43	680.69	688.48	662.98	659.25	(3.73)	-0.56%
Residential Curbside Recycling	553.79	574.21	581.64	577.67	590.66	599.46	612.92	582.32	570.05	(12.27)	-2.11%
Residential Curbside Organics	922.98	927.72	970.50	919.19	1,019.39	1,019.79	1,080.28	966.20	986.96	20.76	2.15%
SUBTOTAL - Disposed Tons	633.97	652.76	634.22	653.07	650.43	680.69	688.48	662.98	659.25	(3.73)	-0.56%
SUBTOTAL - Diverted Tons	1,476.77	1,501.93	1,552.14	1,496.86	1,610.05	1,619.25	1,693.20	1,548.52	1,557.01	8.49	0.55%
Commercial/MFD and Residential											
TOTAL TONS DISPOSED	958.97	1,062.68	973.95	994.81	956.50	1,001.89	1,038.31	983.00	981.42		
TOTAL TONS DIVERTED	1,582.78	1,626.98	1,678.36	1,633.24	1,774.94	1,804.16	1,863.03	1,712.78	1,719.76		
COMMERCIAL DIVERSION RATE	24.60%	23.38%	27.09%	28.52%	35.01%	36.54%	32.68%	33.92%	33.56%		
MFD DIVERSION RATE	15.72%	12.68%	12.13%	11.10%	11.91%	12.43%	12.67%	14.00%	14.95%		
RESIDENTIAL DIVERSION RATE	69.96%	69.71%	70.99%	69.62%	71.23%	70.40%	71.09%	70.02%	70.25%		
TOTAL DIVERSION RATE	62.27%	60.49%	63.28%	62.15%	64.98%	64.30%	64.21%	63.54%	63.67%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2019

	2018 March	2018 April	2018 May	2018 June	2018 July	2018 August	2018 September	2018 October	2018 November	2018 December	2019 January	2019 February	2019 March
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
WEST BAY													
Commercial													
Commercial Solid Waste	29.53	27.94	28.94	28.79	30.25	32.98	27.65	31.74	28.10	29.56	29.49	27.67	28.02
Commercial Recycling	16.79	15.48	15.39	15.82	15.54	15.64	13.90	16.22	14.22	14.97	14.24	14.70	14.73
Commercial Organics	15.37	14.92	15.18	17.56	16.18	15.35	12.92	16.82	13.90	14.24	14.16	13.60	14.76
Subtotal - Disposed	29.53	27.94	28.94	28.79	30.25	32.98	27.65	31.74	28.10	29.56	29.49	27.67	28.02
Subtotal - Diverted	32.16	30.40	30.57	33.38	31.72	30.99	26.82	33.04	28.12	29.21	28.40	28.30	29.49
Diversion Rate	52.13%	52.11%	51.37%	53.69%	51.19%	48.44%	49.24%	51.00%	50.02%	49.70%	49.06%	50.56%	51.28%
MFD													
MFD Solid Waste	1.99	1.79	2.24	1.77	1.71	2.01	1.65	1.51	1.90	1.77	2.25	1.90	1.60
MFD Recycling	0.88	0.78	0.91	0.88	0.77	0.88	0.74	0.88	0.83	0.82	0.95	0.78	0.77
MFD Organics	0.33	0.29	0.33	0.20	0.13	0.16	0.15	0.21	0.14	0.20	0.18	0.13	0.12
Subtotal - Disposed	1.99	1.79	2.24	1.77	1.71	2.01	1.65	1.51	1.90	1.77	2.25	1.90	1.60
Subtotal - Diverted	1.21	1.07	1.24	1.08	0.90	1.04	0.89	1.09	0.97	1.02	1.13	0.91	0.89
Diversion Rate	37.81%	37.41%	35.63%	37.89%	34.48%	34.10%	35.04%	41.92%	33.80%	36.56%	33.43%	32.38%	35.74%
Roll-Off													
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential													
Residential Solid Waste	95.00	88.94	113.54	91.90	100.13	102.53	94.35	107.43	106.45	102.37	112.74	95.45	87.87
Residential Curbside Recycling	86.47	81.78	100.86	82.44	82.61	88.59	79.33	92.21	95.89	91.92	110.64	77.11	68.55
Residential Curbside Organics	174.47	192.49	210.50	169.95	176.94	185.48	173.01	225.76	215.15	290.57	259.80	175.29	172.80
Subtotal - Disposed	95.00	88.94	113.54	91.90	100.13	102.53	94.35	107.43	106.45	102.37	112.74	95.45	87.87
Subtotal - Diverted	260.94	274.27	311.36	252.39	259.55	274.07	252.34	317.97	311.04	382.49	370.44	252.40	241.35
Diversion Rate	73.31%	75.51%	73.28%	73.31%	72.16%	72.77%	72.79%	74.75%	74.50%	78.89%	76.67%	72.56%	73.31%
Total Disposed	126.52	118.67	144.72	122.46	132.09	137.52	123.65	140.68	136.45	133.70	144.48	125.02	117.49
Total Diverted	294.31	305.74	343.17	286.85	292.17	306.10	280.05	352.10	340.13	412.72	399.97	281.61	271.73
Total Diversion Rate	69.94%	72.04%	70.34%	70.08%	68.87%	69.00%	69.37%	71.45%	71.37%	75.53%	73.46%	69.25%	69.81%
Single-Family Measured Diversion Rate	73.31%	75.51%	73.28%	73.31%	72.16%	72.77%	72.79%	74.75%	74.50%	78.89%	76.67%	72.56%	73.31%
Commercial Measured Diversion Rate	51.43%	51.42%	50.50%	53.00%	50.51%	47.79%	48.61%	50.65%	49.23%	49.11%	48.20%	49.69%	50.63%
MFD Measured Diversion Rate	37.81%	37.41%	35.63%	37.89%	34.48%	34.10%	35.04%	41.92%	33.80%	36.56%	33.43%	32.38%	35.74%
Overall Measured Diversion Rate	69.94%	72.04%	70.34%	70.08%	68.87%	69.00%	69.37%	71.45%	71.37%	75.53%	73.46%	69.25%	69.81%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: MARCH 2019

<u>MEMBER AGENCY</u>	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2018 -	2018 -
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>2019 Tons</u>	<u>2019</u>	<u>2019</u>
										<u>Tons</u>	<u>% Change</u>
										<u>Incr/(Decr)</u>	
West Bay Sanitary											
Commercial¹ and MFD											
Commercial Solid Waste	95.85	102.50	81.71	95.88	100.36	100.64	86.64	87.66	85.18	(2.48)	-2.83%
MFD Solid Waste	17.72	7.82	17.05	6.64	6.84	6.99	7.53	5.77	5.75	(0.02)	-0.35%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	22.22	32.51	29.19	36.65	38.24	41.86	49.01	48.20	43.67	(4.53)	-9.40%
MFD Recycling	3.61	2.37	5.11	3.11	3.38	3.29	3.43	2.54	2.50	(0.04)	-1.57%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	9.04	18.43	31.48	32.01	37.78	38.61	48.79	43.39	42.52	(0.87)	-2.01%
MFD Organics	0.00	0.00	0.00	0.38	0.41	0.42	1.25	1.06	0.43	(0.63)	-59.43%
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	113.57	110.32	98.76	102.52	107.20	107.63	94.17	93.43	90.93	(2.50)	-2.68%
SUBTOTAL - Diverted Tons	34.87	53.31	65.78	72.15	79.81	84.18	102.48	95.19	89.12	(6.07)	-6.38%
Residential											
Residential Solid Waste	251.06	277.07	282.27	271.86	276.69	279.03	279.83	282.14	296.06	13.92	4.93%
Residential Curbside Recycling	271.69	283.46	266.81	267.97	262.49	277.68	279.10	262.89	256.30	(6.59)	-2.51%
Residential Curbside Organics	582.36	552.07	585.64	543.25	579.07	601.22	635.59	589.69	607.89	18.20	3.09%
SUBTOTAL - Disposed Tons	251.06	277.07	282.27	271.86	276.69	279.03	279.83	282.14	296.06	13.92	4.93%
SUBTOTAL - Diverted Tons	854.05	835.53	852.45	811.22	841.56	878.90	914.69	852.58	864.19	11.61	1.36%
Commercial/MFD and Residential											
TOTAL TONS DISPOSED	364.63	387.39	381.03	374.38	383.89	386.66	374.00	375.57	386.99		
TOTAL TONS DIVERTED	888.92	888.84	918.23	883.37	921.37	963.08	1,017.17	947.77	953.31		
COMMERCIAL DIVERSION RATE	23.49%	32.58%	39.98%	41.31%	42.68%	43.89%	52.11%	50.47%	49.50%		
MFD DIVERSION RATE	16.92%	23.26%	23.06%	34.45%	35.65%	34.67%	38.33%	38.42%	33.76%		
RESIDENTIAL DIVERSION RATE	77.28%	75.10%	75.12%	74.90%	75.26%	75.90%	76.57%	75.14%	74.48%		
TOTAL DIVERSION RATE	70.91%	69.65%	70.67%	70.23%	70.59%	71.35%	73.12%	71.62%	71.13%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2019

	2018 March	2018 April	2018 May	2018 June	2018 July	2018 August	2018 September	2018 October	2018 November	2018 December	2019 January	2019 February	2019 March
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
TOTAL SBWMA													
Commercial													
Commercial Solid Waste	5,535.16	5,335.75	5,620.97	5,420.64	5,721.85	5,785.63	5,002.27	5,763.50	5,429.98	5,534.88	5,751.57	5,200.41	5,430.00
Commercial Recycling	2,167.72	2,134.81	2,188.35	2,109.04	2,124.70	2,185.06	1,817.49	2,204.78	2,019.33	2,093.74	2,322.79	2,083.60	2,117.54
Commercial Organics	2,341.25	2,172.29	2,244.27	2,225.22	2,273.26	2,388.12	2,053.19	2,607.58	2,240.09	2,497.26	2,383.52	2,133.48	2,344.59
Subtotal - Disposed	5,535.16	5,335.75	5,620.97	5,420.64	5,721.85	5,785.63	5,002.27	5,763.50	5,429.98	5,534.88	5,751.57	5,200.41	5,430.00
Subtotal - Diverted	4,508.97	4,307.10	4,432.62	4,334.26	4,397.96	4,573.18	3,870.68	4,812.36	4,259.42	4,591.00	4,706.31	4,217.08	4,462.13
Diversion Rate	44.89%	44.67%	44.09%	44.43%	43.46%	44.15%	43.62%	45.50%	43.96%	45.34%	45.00%	44.78%	45.11%
MFD													
MFD Solid Waste	2,842.71	2,778.35	2,921.95	2,770.27	2,871.12	2,942.64	2,522.20	2,903.48	2,810.86	2,842.42	2,952.38	2,676.74	2,802.95
MFD Recycling	813.63	794.36	824.51	802.55	818.83	824.14	714.01	822.42	801.68	849.48	877.53	748.25	746.42
MFD Organics	92.40	91.87	91.22	83.40	86.00	88.71	77.63	92.00	86.43	97.78	95.81	82.61	89.29
Subtotal - Disposed	2,842.71	2,778.35	2,921.95	2,770.27	2,871.12	2,942.64	2,522.20	2,903.48	2,810.86	2,842.42	2,952.38	2,676.74	2,802.95
Subtotal - Diverted	906.03	886.23	915.73	885.95	904.83	912.85	791.64	914.42	888.11	947.26	973.34	830.86	835.71
Diversion Rate	24.17%	24.18%	23.86%	24.23%	23.96%	23.68%	23.89%	23.95%	24.01%	25.00%	24.79%	23.69%	22.97%
Roll-Off													
Roll-Off Solid Waste	1,797.66	1,739.10	1,957.12	1,857.71	1,824.45	1,971.90	1,653.20	1,843.63	1,729.89	1,772.10	1,832.90	1,627.82	1,797.69
Roll-Off Recycling	250.53	208.66	253.78	214.90	227.87	238.59	240.88	272.22	257.29	269.53	268.57	220.52	229.23
Roll-Off Organics	218.91	200.40	202.00	156.10	172.15	148.49	192.91	243.67	231.01	240.82	268.11	256.53	289.38
Subtotal - Disposed	1,797.66	1,739.10	1,957.12	1,857.71	1,824.45	1,971.90	1,653.20	1,843.63	1,729.89	1,772.10	1,832.90	1,627.82	1,797.69
Subtotal - Diverted	469.44	409.06	455.78	371.00	400.02	387.08	433.79	515.89	488.30	510.35	536.68	477.05	518.61
Diversion Rate	20.71%	19.04%	18.89%	16.65%	17.98%	16.41%	20.79%	21.86%	22.01%	22.36%	22.65%	22.66%	22.39%
Residential													
Residential Solid Waste	4,935.34	4,764.10	5,246.91	4,974.60	5,149.13	5,370.77	4,578.82	5,191.81	5,159.85	5,164.68	5,173.98	4,755.90	4,723.40
Residential Curbside Recycling	3,436.97	3,282.84	3,616.88	3,385.96	3,340.10	3,508.07	3,048.95	3,497.68	3,640.05	3,602.69	3,805.41	3,103.12	3,058.85
Residential Curbside Organics	5,729.33	6,841.80	6,981.46	6,149.14	6,225.31	6,582.06	5,655.96	6,554.51	6,599.09	7,953.91	7,389.61	5,237.34	6,021.36
Subtotal - Disposed	4,935.34	4,764.10	5,246.91	4,974.60	5,149.13	5,370.77	4,578.82	5,191.81	5,159.85	5,164.68	5,173.98	4,755.90	4,723.40
Subtotal - Diverted	9,166.30	10,124.64	10,598.34	9,535.10	9,565.41	10,090.13	8,704.91	10,052.19	10,239.14	11,556.60	11,195.02	8,340.46	9,080.21
Diversion Rate	65.00%	68.00%	66.89%	65.72%	65.01%	65.26%	65.53%	65.94%	66.49%	69.11%	68.39%	63.69%	65.78%
Total Disposed	15,110.87	14,617.30	15,746.95	15,023.22	15,566.55	16,070.94	13,756.49	15,702.42	15,130.58	15,314.08	15,710.83	14,260.87	14,754.04
Total Diverted	15,050.74	15,727.03	16,402.47	15,126.31	15,268.22	15,963.24	13,801.02	16,294.86	15,874.97	17,605.21	17,411.35	13,865.45	14,896.66
Total Diversion Rate	49.90%	51.83%	51.02%	50.17%	49.52%	49.83%	50.08%	50.93%	51.20%	53.48%	52.57%	49.30%	50.24%
Single-Family Measured Diversion Rate	65.00%	68.00%	66.89%	65.72%	65.01%	65.26%	65.53%	65.94%	66.49%	69.11%	68.39%	63.69%	65.78%
Commercial Measured Diversion Rate	36.64%	36.25%	35.60%	35.75%	35.38%	35.44%	35.70%	37.26%	36.11%	37.34%	37.11%	36.76%	36.70%
MFD Measured Diversion Rate	24.17%	24.18%	23.86%	24.23%	23.96%	23.68%	23.89%	23.95%	24.01%	25.00%	24.79%	23.69%	22.97%
Overall Measured Diversion Rate	49.90%	51.83%	51.02%	50.17%	49.52%	49.83%	50.08%	50.93%	51.20%	53.48%	52.57%	49.30%	50.24%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: MARCH 2019

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2018 -</u>	<u>2018 -</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>2019 Tons</u>	<u>2019</u>	<u>2019</u>	<u>% Change</u>
TOTAL SBWMA												
Commercial¹ and MFD												
Commercial Solid Waste	15,914.98	18,053.90	15,286.72	15,831.31	16,070.06	16,742.51	17,059.00	16,243.25	16,381.98	138.73	0.85%	
MFD Solid Waste	9,058.11	6,553.25	8,465.58	8,271.60	8,333.01	8,628.62	8,709.30	8,267.22	8,432.07	164.85	1.99%	
Roll-Off Solid Waste	5,307.94	5,452.74	4,872.12	4,694.33	4,724.43	5,156.04	4,990.55	5,152.79	5,258.41	105.62	2.05%	
Commercial Recycling	3,749.78	5,080.67	4,581.87	5,237.90	5,334.33	6,351.81	6,412.51	6,250.90	6,523.93	273.03	4.37%	
MFD Recycling	1,429.89	1,166.96	1,826.32	1,942.38	2,019.19	2,293.77	2,436.96	2,378.32	2,372.20	(6.12)	-0.26%	
Roll-Off Recycling	444.96	468.99	291.21	396.01	511.04	461.41	521.99	689.64	718.32	28.68	4.16%	
Commercial Organics	3,751.21	3,650.74	4,243.60	4,636.32	5,288.67	6,078.95	6,687.55	6,614.00	6,861.59	247.59	3.74%	
MFD Organics	219.94	122.57	230.12	213.10	216.62	236.71	254.09	272.36	267.71	(4.65)	-1.71%	
Roll-Off Organics	394.95	804.37	343.26	347.43	341.98	512.32	643.08	713.09	814.02	100.93	14.15%	
SUBTOTAL - Disposed Tons	30,281.03	30,059.89	28,624.42	28,797.24	29,127.50	30,527.17	30,758.85	29,663.26	30,072.46	409.20	1.38%	
SUBTOTAL - Diverted Tons	9,990.73	11,294.30	11,516.38	12,773.14	13,711.83	15,934.97	16,956.18	16,918.31	17,557.77	639.46	3.78%	
Residential												
Residential Solid Waste	15,082.06	14,384.55	14,141.01	14,109.14	14,376.69	14,890.62	15,229.25	14,596.40	14,653.28	56.88	0.39%	
Residential Curbside Recycling	10,819.06	9,863.39	9,936.23	10,135.68	10,102.81	10,598.46	10,751.72	10,289.27	9,967.38	(321.89)	-3.13%	
Residential Curbside Organics	17,198.53	17,015.34	17,438.09	17,104.97	18,537.04	19,119.56	19,592.90	17,953.95	18,648.31	694.36	3.87%	
SUBTOTAL - Disposed Tons	15,082.06	14,384.55	14,141.01	14,109.14	14,376.69	14,890.62	15,229.25	14,596.40	14,653.28	56.88	-4.16%	
SUBTOTAL - Diverted Tons	28,017.59	26,878.73	27,374.32	27,240.65	28,639.85	29,718.02	30,344.62	28,243.22	28,615.69	372.47	-6.93%	
Commercial/MFD and Residential												
TOTAL TONS DISPOSED	45,363.09	44,444.44	42,765.43	42,906.38	43,504.19	45,417.79	45,988.10	44,259.66	44,725.74			
TOTAL TONS DIVERTED	38,008.32	38,173.03	38,890.70	40,013.79	42,351.68	45,652.99	47,300.80	45,161.53	46,173.46			
COMMERCIAL DIVERSION RATE	24.81%	27.31%	28.69%	30.73%	32.01%	34.30%	35.54%	36.32%	36.86%			
MFD DIVERSION RATE	15.41%	16.44%	19.54%	20.67%	21.15%	22.68%	23.60%	24.28%	23.84%			
RESIDENTIAL DIVERSION RATE	65.01%	65.14%	65.94%	65.88%	66.58%	66.62%	66.58%	65.93%	66.13%			
TOTAL DIVERSION RATE	45.59%	46.20%	47.63%	48.26%	49.33%	50.13%	50.70%	50.50%	50.80%			

¹ Includes Agency facilities tonnage

Recology San Mateo County
 Inquiry, Service Request and
 Complaint Summary
 Rate Year 2019

	Single-Family Missed Pick-Up Initial Complaints 8.02.B.2				Single-Family Missed Pick-Up Collection Events 8.02.B.2				Excessive Noise 8.02.J				Discourteous Behavior 8.06.J				Property Damage 8.02.H				Spills 8.02.I			
	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1
Atherton	54	9	36	99	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	1	3	
Belmont	71	19	64	154	0	0	0	0	0	0	1	1	0	0	0	0	0	0	0	1	1	0	2	
Burlingame	83	37	82	202	0	0	0	0	0	0	0	0	0	0	1	1	0	0	0	0	1	2	3	
East Palo Alto	36	15	74	125	0	0	0	0	0	0	0	0	0	0	1	1	0	0	0	0	0	0	1	
Foster City	65	13	50	128	0	0	0	0	1	0	0	1	0	0	0	0	0	1	0	1	1	1	2	
Hillsborough	40	43	59	142	1	0	0	1	0	0	0	0	0	0	0	0	1	1	1	2	0	1	2	
Menlo Park	69	49	78	196	0	0	1	1	0	0	0	0	0	0	0	0	1	0	0	1	3	1	5	
North Fair Oaks	22	8	13	43	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Redwood City	194	71	170	435	4	0	1	5	0	0	0	0	1	0	0	1	1	1	0	2	1	3	4	
San Carlos	98	24	100	222	0	0	0	0	0	0	0	0	2	0	0	2	2	0	0	2	2	1	3	
San Mateo	277	122	166	565	0	0	0	0	0	0	0	0	0	0	0	0	0	2	2	3	4	6	13	
County Franchised Area	29	25	67	121	0	0	1	1	0	0	0	0	0	0	0	0	1	0	0	1	0	0	1	
West Bay	49	16	28	93	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1	
Totals	1,087	451	987	2,525	5	0	3	8	1	0	1	2	3	0	2	5	5	3	3	11	13	15	13	41

	On-call Bulky Item Collection 5.05				Extra/Overage Requests 8.02.G				Recycling Tote-Bag Request 5.03.B.2				Information requests 7.02.A				Billing Concerns			
	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1
Atherton	13	27	17	57	14	4	7	25	0	0	0	0	42	43	48	133	17	27	14	58
Belmont	100	147	153	400	13	16	12	41	0	0	0	0	212	122	149	483	52	39	75	166
Burlingame	102	190	163	455	36	22	26	84	0	0	0	0	274	174	238	686	56	80	47	183
East Palo Alto	53	130	115	298	9	8	11	28	0	0	0	0	118	83	94	295	12	14	13	39
Foster City	91	141	156	388	43	38	8	89	0	0	0	0	208	108	173	489	36	33	63	132
Hillsborough	45	73	53	171	15	5	12	32	0	0	0	0	95	55	86	236	18	14	48	80
Menlo Park	114	156	159	429	22	22	11	55	1	0	0	1	275	157	187	619	0	52	62	114
North Fair Oaks	29	66	54	149	11	10	10	31	0	0	1	1	91	53	71	215	0	8	26	34
Redwood City	245	406	429	1080	51	49	54	154	0	0	1	1	543	337	433	1313	0	20	12	32
San Carlos	124	229	205	558	57	34	37	128	0	0	0	0	475	332	484	1291	0	92	56	148
San Mateo	298	568	524	1390	64	59	46	169	1	1	1	3	840	388	460	1688	0	160	150	310
County Franchised Area	58	122	86	266	10	8	10	28	0	0	0	0	121	60	110	291	0	16	80	96
West Bay	35	35	49	119	8	6	5	19	0	0	0	0	77	27	47	151	0	5	10	15
Totals	1,307	2,290	2,163	5,760	353	281	249	883	2	1	3	6	3,371	1,939	2,580	7,890	191	560	656	1,407

Recology San Mateo County
 Call Center Data and
 Quality Assurance Calls
 Rate Year 2019

SBWMA Service Area	Number of Calls Received	Number of Calls Answered	Number of Calls Dropped	Percentage of Calls Dropped	Average Hold Time in Seconds	Percentage of Calls Answered in Thirty Seconds	Number of Quality Assurance Calls Made
January	18,153	17,464	689	3.80%	28.63	79.75%	212
February	11,966	11,766	200	1.67%	22.13	87.47%	209
March	13,196	13,105	91	0.69%	9.82	96.83%	216

Recology San Mateo County
 On-Site Customer Assessments,
 Visual Audits and Recycling
 Tote-Bags Delivered
 Rate Year 2019

	Number of On-site Assessments 7.04.E				Number of Visual Audits 7.06				Recycling Tote-Bags Delivered			
	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1
Atherton	0	0	1	1	0	0	0	0	0	0	0	0
Belmont	0	0	7	6	2	1	1	4	65	30	0	95
Burlingame	0	0	6	7	1	3	1	5	5	0	0	5
East Palo Alto	0	4	1	5	0	1	0	1	0	0	0	0
Foster City	0	0	2	2	1	0	0	1	0	25	60	85
Hillsborough	0	0	0	0	0	0	0	0	0	0	0	0
Menlo Park	2	0	2	4	0	5	0	5	34	0	62	96
North Fair Oaks	0	0	3	3	1	0	0	1	0	16	18	34
Redwood City	0	4	5	9	0	0	0	0	62	78	104	244
San Carlos	0	0	2	2	0	0	2	2	5	6	0	11
San Mateo	0	1	13	14	4	1	1	6	1	48	120	169
San Mateo County	1	0	3	4	0	0	0	0	0	0	0	0
West Bay	1	0	2	3	0	0	0	0	0	0	0	0
Totals	4	9	47	60	9	11	5	25	172	203	364	739