



MONTHLY REPORT TO THE SBWMA
FOR NOVEMBER 2013

Submitted December 15, 2013



December 15, 2013

Kevin McCarthy
Executive Director
SBWMA/RethinkWaste
610 Elm Street, Suite 202
San Carlos, CA 94070

Dear Mr. McCarthy:

Enclosed is a copy of the Recology November, 2013 monthly report to the SBWMA. Recology will send electronic copies to each jurisdiction.

In accordance with the requirements of Section 9.04 B of the Agreement, the undersigned hereby certifies, under penalty of perjury, that the report submitted herewith is true and correct to the best knowledge of the undersigned after reasonable inquiry.

If you should have any questions or require additional information, please call me at (650) 598-8243.

Sincerely,

A handwritten signature in blue ink that reads 'Mario Puccinelli'.

Mario Puccinelli
General Manager

cc: Cliff Feldman
Marshall Moran



RECOLOGY SAN MATEO COUNTY

MONTHLY REPORT TO THE SBWMA

**For
NOVEMBER 2013**

**Submitted
DECEMBER 15, 2013**



NOVEMBER 2013 MONTHLY REPORT

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NOVEMBER 2013 MONTHLY REPORT

DEFINITIONS OF WASTE TYPES INCLUDED ON THE TONNAGE SUMMARY REPORT

Commercial Solid Waste – Franchised solid waste collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Commercial Recycling – Franchised recyclable materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. This includes construction and demolition debris collected from agency facilities. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Commercial Organics – Franchised organic materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Solid Waste – Franchised solid waste collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Recycling – Franchised recyclable materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Organics – Franchised organic materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Solid Waste – Franchised solid waste collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Recycling – Franchised recyclable materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. This includes construction and demolition debris. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Organics – Franchised organic materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Solid Waste – Franchised solid waste collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Recycling – Franchised recyclable materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Organics – Franchised organic materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.



NOVEMBER 2013 MONTHLY REPORT SUMMARY

Month	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
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Commercial Tonnage Collected

Solid Waste	7,143.05	6,253.53	6,762.26	7,013.30	7,219.49	6,585.41	7,546.24	7,289.32	6,852.30	7,250.33	6,767.63	
Recyclables	1,701.11	1,438.20	1,733.77	1,714.04	1,786.99	1,760.43	1,909.57	1,796.06	1,801.18	1,896.22	1,727.27	
Organics	1,587.47	1,464.57	1,534.82	1,694.25	1,733.85	1,552.74	1,721.42	1,774.39	1,729.63	1,897.72	1,953.93	

Multi-Family Tonnage Collected

Solid Waste	2,985.23	2,643.89	2,836.46	3,063.91	3,072.79	2,779.73	3,080.56	2,909.58	2,812.80	2,774.15	2,705.78	
Recyclables	665.27	559.41	601.64	641.80	652.84	604.10	655.86	629.95	617.22	659.83	627.50	
Organics	81.80	70.69	77.63	89.38	90.04	77.02	73.62	73.91	69.07	75.12	75.27	

Residential Tonnage Collected

Solid Waste	5,073.89	4,452.86	4,614.26	4,944.35	5,136.81	4,618.57	5,335.48	4,970.98	4,770.00	4,957.40	4,659.99	
Recyclables	3,741.00	3,008.90	3,186.33	3,399.88	3,585.90	3,184.30	3,530.94	3,366.44	3,260.37	3,539.38	3,412.95	
Organics	6,662.79	4,841.93	5,933.37	7,828.24	7,443.14	5,924.03	6,685.54	6,331.58	6,172.42	6,428.75	7,194.86	

Diversion Rates

Commercial	28.49%	28.42%	29.14%	29.12%	29.29%	29.90%	29.09%	29.53%	30.38%	31.12%	31.64%	
Multi-Family	20.02%	19.25%	19.32%	19.27%	19.47%	19.68%	19.15%	19.48%	19.61%	20.94%	20.62%	
Residential	67.22%	63.81%	66.40%	69.43%	68.22%	66.35%	65.69%	66.11%	66.42%	66.79%	69.48%	
Overall	48.71%	46.02%	47.90%	50.57%	49.78%	48.37%	47.73%	47.95%	48.60%	49.18%	51.47%	

Inquires, Service Requests & Complaints	5,003	4,234	4,204	5,272	5,275	5,174	6,113	5,495	4,973	4,784	4,918	
Calls Received	15,864	11,322	12,321	13,914	13,658	13,072	15,715	14,196	13,549	13,675	12,328	
Avg. Hold Time	15.66	19.19	15.85	14.83	13.23	14.19	16.37	13.70	20.03	12.54	14.55	
Assessments	48	64	61	69	97	152	113	127	101	77	79	
Quality Assurance	216	214	213	208	217	205	253	207	209	237	201	

RECOLOGY MONTHLY REPORT 2013

	January	February	March	April	May	June	July	August	September	October	November	December	2013 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
ATHERTON													
Commercial													
Commercial Solid Waste	42.08	31.78	34.29	37.56	44.12	38.42	36.66	37.62	39.96	36.54	35.19	0.00	414.22
Commercial Recycling	13.00	11.14	12.07	12.71	13.26	12.02	12.99	11.93	22.51	14.56	14.63	0.00	150.82
Commercial Organics	38.84	30.69	27.96	54.58	65.76	28.38	30.08	39.06	56.18	60.66	29.88	0.00	462.07
Subtotal - Disposed	42.08	31.78	34.29	37.56	44.12	38.42	36.66	37.62	39.96	36.54	35.19	0.00	414.22
Subtotal - Diverted	51.84	41.83	40.03	67.29	79.02	40.40	43.07	50.99	78.69	75.22	44.51	0.00	612.89
Diversion Rate	55.20%	56.83%	53.86%	64.18%	64.17%	51.26%	54.02%	57.54%	66.32%	67.30%	55.85%	0.00%	59.67%
MFD													
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Roll-Off													
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.43	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.43
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.24	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.24
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.43	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.43
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.24	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.24
Diversion Rate	0.00%	0.00%	0.00%	0.00%	35.82%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	35.82%
Residential													
Residential Solid Waste	152.12	130.25	133.81	145.60	150.01	136.02	152.00	137.55	135.14	141.86	134.14	0.00	1,548.50
Residential Curbside Recycling	121.08	98.13	103.70	115.19	118.69	108.19	121.34	104.68	105.38	124.07	118.33	0.00	1,238.78
Residential Curbside Organics	698.80	504.69	558.37	778.44	695.92	548.94	615.35	603.19	595.56	675.67	767.97	0.00	7,042.90
Subtotal - Disposed	152.12	130.25	133.81	145.60	150.01	136.02	152.00	137.55	135.14	141.86	134.14	0.00	1,548.50
Subtotal - Diverted	819.88	602.82	662.07	893.63	814.61	657.13	736.69	707.87	700.94	799.74	886.30	0.00	8,281.68
Diversion Rate	84.35%	82.23%	83.19%	85.99%	84.45%	82.85%	82.90%	83.73%	83.84%	84.93%	86.85%	0.00%	84.25%
Total Disposed	194.20	162.03	168.10	183.16	194.56	174.44	188.66	175.17	175.10	178.40	169.33	0.00	1,963.15
Total Diverted	871.72	644.65	702.10	960.92	893.87	697.53	779.76	758.86	779.63	874.96	930.81	0.00	8,894.81
Total Diversion Rate	81.78%	79.91%	80.68%	83.99%	82.12%	79.99%	80.52%	81.25%	81.66%	83.06%	84.61%	0.00%	81.92%
Single-Family Measured Diversion Rate	84.35%	82.23%	83.19%	85.99%	84.45%	82.85%	82.90%	83.73%	83.84%	84.93%	86.85%	0.00%	84.25%
Commercial Measured Diversion Rate	55.20%	56.83%	53.86%	64.18%	64.02%	51.26%	54.02%	57.54%	66.32%	67.30%	55.85%	0.00%	59.66%
MFD Measured Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Overall Measured Diversion Rate	81.78%	79.91%	80.68%	83.99%	82.12%	79.99%	80.52%	81.25%	81.66%	83.06%	84.61%	0.00%	81.92%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2013

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: NOVEMBER 2013

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>2012 - 2013</u> <u>Tons Incr/(Decr)</u>	<u>2012 - 2013</u> <u>% Change</u>
Atherton					
<u>Commercial¹ and MFD</u>					
Commercial Solid Waste	544.76	481.74	414.22	(67.52)	-14.02%
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00%
Roll-Off Solid Waste	0.00	0.00	0.43	0.43	100.00%
Commercial Recycling	188.59	139.95	150.82	10.87	7.77%
MFD Recycling	0.00	0.00	0.00	0.00	0.00%
Roll-Off Recycling	6.61	0.00	0.24	0.24	100.00%
Commercial Organics	392.71	339.87	462.07	122.20	35.95%
MFD Organics	0.00	0.00	0.00	0.00	0.00%
Roll-Off Organics	3.53	26.57	0.00	(26.57)	-100.00%
SUBTOTAL - Disposed Tons	544.76	481.74	414.65	(67.09)	-13.93%
SUBTOTAL - Diverted Tons	591.44	506.39	613.13	106.74	21.08%
<u>Residential</u>					
Residential Solid Waste	1,834.98	1,616.26	1,548.50	(67.76)	-4.19%
Residential Curbside Recycling	1,163.44	1,206.79	1,238.78	31.99	2.65%
Residential Curbside Organics	7,156.29	7,292.55	7,042.90	(249.65)	-3.42%
SUBTOTAL - Disposed Tons	1,834.98	1,616.26	1,548.50	(67.76)	-4.19%
SUBTOTAL - Diverted Tons	8,319.73	8,499.34	8,281.68	(217.66)	-2.56%
<u>Commercial/MFD and Residential</u>					
TOTAL TONS DISPOSED	2,379.74	2,098.00	1,963.15		
TOTAL TONS DIVERTED	8,911.17	9,005.73	8,894.81		
COMMERCIAL DIVERSION RATE	52.05%	51.25%	59.66%		
MFD DIVERSION RATE	0.00%	0.00%	0.00%		
RESIDENTIAL DIVERSION RATE	81.93%	84.02%	84.25%		
TOTAL DIVERSION RATE	78.92%	81.11%	81.92%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2013

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MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
BELMONT													
Commercial													
Commercial Solid Waste	197.38	178.75	192.10	205.61	199.40	180.51	193.90	198.73	197.81	204.81	206.82	0.00	2,155.82
Commercial Recycling	52.22	46.09	50.31	53.28	54.74	51.32	56.33	54.62	55.65	61.65	58.73	0.00	594.94
Commercial Organics	38.40	36.83	37.59	46.71	43.56	36.91	41.82	42.92	46.48	48.27	46.13	0.00	465.62
Subtotal - Disposed	197.38	178.75	192.10	205.61	199.40	180.51	193.90	198.73	197.81	204.81	206.82	0.00	2,155.82
Subtotal - Diverted	90.62	82.92	87.90	99.99	98.30	88.23	98.15	97.54	102.13	109.92	104.86	0.00	1,060.56
Diversion Rate	31.47%	31.69%	31.39%	32.72%	33.02%	32.83%	33.61%	32.92%	34.05%	34.93%	33.64%	0.00%	32.97%
MFD													
MFD Solid Waste	187.86	168.65	178.75	191.93	190.08	173.17	201.79	190.01	183.90	183.89	180.53	0.00	2,030.56
MFD Recycling	44.73	38.44	40.05	42.34	44.23	39.77	44.68	43.66	41.81	45.11	42.28	0.00	467.10
MFD Organics	5.00	4.60	4.91	5.09	5.63	4.73	4.90	5.68	5.36	5.14	5.18	0.00	56.22
Subtotal - Disposed	187.86	168.65	178.75	191.93	190.08	173.17	201.79	190.01	183.90	183.89	180.53	0.00	2,030.56
Subtotal - Diverted	49.73	43.04	44.96	47.43	49.86	44.50	49.58	49.34	47.17	50.25	47.46	0.00	523.32
Diversion Rate	20.93%	20.33%	20.10%	19.82%	20.78%	20.44%	19.72%	20.61%	20.41%	21.46%	20.82%	0.00%	20.49%
Roll-Off													
Roll-Off Solid Waste	32.44	46.21	31.89	41.59	45.36	33.31	40.37	53.31	30.85	49.98	26.02	0.00	431.33
Roll-Off Recycling	0.00	1.80	0.00	0.00	0.82	0.00	0.00	0.00	0.00	0.00	0.00	0.00	2.62
Roll-Off Organics	0.22	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	9.52	0.00	9.74
Subtotal - Disposed	32.44	46.21	31.89	41.59	45.36	33.31	40.37	53.31	30.85	49.98	26.02	0.00	431.33
Subtotal - Diverted	0.22	1.80	0.00	0.00	0.82	0.00	0.00	0.00	0.00	0.00	9.52	0.00	12.36
Diversion Rate	0.67%	3.75%	0.00%	0.00%	1.78%	0.00%	0.00%	0.00%	0.00%	0.00%	26.79%	0.00%	2.79%
Residential													
Residential Solid Waste	284.94	248.73	261.68	266.19	297.90	261.63	293.34	281.84	261.62	284.02	271.16	0.00	3,013.05
Residential Curbside Recycling	264.85	209.03	222.08	230.07	253.77	218.34	245.15	236.57	221.36	241.17	238.82	0.00	2,581.21
Residential Curbside Organics	350.48	260.03	335.02	401.34	412.73	334.20	367.38	346.08	341.19	344.15	353.03	0.00	3,845.63
Subtotal - Disposed	284.94	248.73	261.68	266.19	297.90	261.63	293.34	281.84	261.62	284.02	271.16	0.00	3,013.05
Subtotal - Diverted	615.33	469.06	557.10	631.41	666.50	552.54	612.53	582.65	562.55	585.32	591.85	0.00	6,426.84
Diversion Rate	68.35%	65.35%	68.04%	70.34%	69.11%	67.87%	67.62%	67.40%	68.26%	67.33%	68.58%	0.00%	68.08%
Total Disposed	702.62	642.34	664.42	705.32	732.74	648.62	729.40	723.89	674.18	722.70	684.53	0.00	7,630.76
Total Diverted	755.90	596.82	689.96	778.83	815.48	685.27	760.26	729.53	711.85	745.49	753.69	0.00	8,023.08
Total Diversion Rate	51.83%	48.16%	50.94%	52.48%	52.67%	51.37%	51.04%	50.19%	51.36%	50.78%	52.40%	0.00%	51.25%
Single-Family Measured Diversion Rate	68.35%	65.35%	68.04%	70.34%	69.11%	67.87%	67.62%	67.40%	68.26%	67.33%	68.58%	0.00%	68.08%
Commercial Measured Diversion Rate	25.18%	24.50%	24.81%	25.13%	25.52%	25.54%	25.31%	24.94%	26.57%	26.75%	28.14%	0.00%	25.69%
MFD Measured Diversion Rate	20.93%	20.33%	20.10%	19.82%	20.78%	20.44%	19.72%	20.61%	20.41%	21.46%	20.82%	0.00%	20.49%
Overall Measured Diversion Rate	51.83%	48.16%	50.94%	52.48%	52.67%	51.37%	51.04%	50.19%	51.36%	50.78%	52.40%	0.00%	51.25%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2013

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: NOVEMBER 2013

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>2012 - 2013</u> <u>Tons Incr/(Decr)</u>	<u>2012 - 2013</u> <u>% Change</u>
Belmont					
Commercial¹ and MFD					
Commercial Solid Waste	2,067.30	2,315.97	2,155.82	(160.15)	-6.92%
MFD Solid Waste	1,833.75	1,936.77	2,030.56	93.79	4.84%
Roll-Off Solid Waste	425.81	455.75	431.33	(24.42)	-5.36%
Commercial Recycling	486.47	558.85	594.94	36.09	6.46%
MFD Recycling	424.02	433.45	467.10	33.65	7.76%
Roll-Off Recycling	0.41	1.65	2.62	0.97	28.12%
Commercial Organics	380.84	396.53	465.62	69.09	17.42%
MFD Organics	23.69	36.50	56.22	19.72	54.03%
Roll-Off Organics	1.14	8.74	9.74	1.00	11.44%
SUBTOTAL - Disposed Tons	4,326.86	4,708.49	4,617.71	(90.78)	-1.93%
SUBTOTAL - Diverted Tons	1,316.57	1,435.72	1,596.24	160.52	11.18%
Residential					
Residential Solid Waste	2,998.45	3,096.34	3,013.05	(83.29)	-2.69%
Residential Curbside Recycling	2,786.89	2,624.61	2,581.21	(43.40)	-1.65%
Residential Curbside Organics	3,711.19	3,744.92	3,845.63	100.71	2.69%
SUBTOTAL - Disposed Tons	2,998.45	3,096.34	3,013.05	(83.29)	-2.69%
SUBTOTAL - Diverted Tons	6,498.08	6,369.53	6,426.84	57.31	0.90%
Commercial/MFD and Residential					
TOTAL TONS DISPOSED	7,325.31	7,804.83	7,630.76		
TOTAL TONS DIVERTED	7,814.65	7,805.25	8,023.08		
COMMERCIAL DIVERSION RATE	23.33%	23.37%	25.69%		
MFD DIVERSION RATE	19.62%	19.53%	20.49%		
RESIDENTIAL DIVERSION RATE	68.43%	67.29%	68.08%		
TOTAL DIVERSION RATE	51.62%	50.00%	51.25%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2013

	January	February	March	April	May	June	July	August	September	October	November	December	2013 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
BURLINGAME													
Commercial													
Commercial Solid Waste	710.75	621.16	661.78	718.37	722.42	646.51	739.84	703.02	674.55	702.36	677.05	0.00	7,577.81
Commercial Recycling	251.36	210.55	260.94	276.27	280.79	275.52	285.64	283.67	250.40	274.17	266.19	0.00	2,915.50
Commercial Organics	220.34	201.76	230.18	225.97	223.30	233.58	233.41	244.44	241.10	310.03	328.88	0.00	2,692.99
Subtotal - Disposed	710.75	621.16	661.78	718.37	722.42	646.51	739.84	703.02	674.55	702.36	677.05	0.00	7,577.81
Subtotal - Diverted	471.70	412.31	491.12	502.24	504.09	509.10	519.05	528.11	491.50	584.20	595.07	0.00	5,608.49
Diversion Rate	39.89%	39.90%	42.60%	41.15%	41.10%	44.05%	41.23%	42.90%	42.15%	45.41%	46.78%	0.00%	42.53%
MFD													
MFD Solid Waste	258.70	228.43	242.42	255.38	261.52	226.59	263.51	249.33	234.22	243.24	231.10	0.00	2,694.44
MFD Recycling	78.32	64.37	67.61	71.13	73.03	69.09	76.25	71.69	67.93	76.37	73.29	0.00	789.08
MFD Organics	6.16	5.03	5.33	6.13	6.68	5.25	4.21	4.34	4.04	4.64	4.29	0.00	56.10
Subtotal - Disposed	258.70	228.43	242.42	255.38	261.52	226.59	263.51	249.33	234.22	243.24	231.10	0.00	2,694.44
Subtotal - Diverted	84.48	69.40	72.94	77.26	79.71	74.34	80.46	76.03	71.97	81.01	77.58	0.00	845.18
Diversion Rate	24.62%	23.30%	23.13%	23.23%	23.36%	24.70%	23.39%	23.37%	23.51%	24.98%	25.13%	0.00%	23.88%
Roll-Off													
Roll-Off Solid Waste	687.76	559.09	584.38	569.85	618.69	581.46	651.76	641.09	585.14	607.16	553.44	0.00	6,639.82
Roll-Off Recycling	9.93	9.94	12.02	8.35	8.73	6.93	6.97	11.61	15.64	15.42	22.59	0.00	128.13
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	687.76	559.09	584.38	569.85	618.69	581.46	651.76	641.09	585.14	607.16	553.44	0.00	6,639.82
Subtotal - Diverted	9.93	9.94	12.02	8.35	8.73	6.93	6.97	11.61	15.64	15.42	22.59	0.00	128.13
Diversion Rate	1.42%	1.75%	2.02%	1.44%	1.39%	1.18%	1.06%	1.78%	2.60%	2.48%	3.92%	0.00%	1.89%
Residential													
Residential Solid Waste	323.74	279.67	275.19	317.33	323.07	292.60	331.62	305.34	308.67	314.03	291.47	0.00	3,362.73
Residential Curbside Recycling	285.61	221.18	226.01	254.15	257.04	235.19	260.02	232.59	240.80	266.31	246.67	0.00	2,725.57
Residential Curbside Organics	458.87	303.26	374.90	524.15	499.62	407.25	462.75	410.11	418.27	427.91	468.22	0.00	4,755.31
Subtotal - Disposed	323.74	279.67	275.19	317.33	323.07	292.60	331.62	305.34	308.67	314.03	291.47	0.00	3,362.73
Subtotal - Diverted	744.48	524.44	600.91	778.30	756.66	642.44	722.77	642.70	659.07	694.22	714.89	0.00	7,480.88
Diversion Rate	69.69%	65.22%	68.59%	71.04%	70.08%	68.71%	68.55%	67.79%	68.10%	68.85%	71.04%	0.00%	68.99%
Total Disposed	1,980.95	1,688.35	1,763.77	1,860.93	1,925.70	1,747.16	1,986.73	1,898.78	1,802.58	1,866.79	1,753.06	0.00	20,274.80
Total Diverted	1,310.59	1,016.09	1,176.99	1,366.15	1,349.19	1,232.81	1,329.25	1,258.45	1,238.18	1,374.85	1,410.13	0.00	14,062.68
Total Diversion Rate	39.82%	37.57%	40.02%	42.33%	41.20%	41.37%	40.09%	39.86%	40.72%	42.41%	44.58%	0.00%	40.95%
Single-Family Measured Diversion Rate	69.69%	65.22%	68.59%	71.04%	70.08%	68.71%	68.55%	67.79%	68.10%	68.85%	71.04%	0.00%	68.99%
Commercial Measured Diversion Rate	25.46%	25.87%	27.90%	27.58%	26.99%	28.87%	26.82%	27.87%	27.94%	30.48%	32.23%	0.00%	28.01%
MFD Measured Diversion Rate	24.62%	23.30%	23.13%	23.23%	23.36%	24.70%	23.39%	23.37%	23.51%	24.98%	25.13%	0.00%	23.88%
Overall Measured Diversion Rate	39.82%	37.57%	40.02%	42.33%	41.20%	41.37%	40.09%	39.86%	40.72%	42.41%	44.58%	0.00%	40.95%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2013

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: NOVEMBER 2013

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>2012 - 2013</u> <u>Tons Incr/(Decr)</u>	<u>2012 - 2013</u> <u>% Change</u>
Burlingame					
Commercial¹ and MFD					
Commercial Solid Waste	7,562.53	7,866.19	7,577.81	(288.38)	-3.67%
MFD Solid Waste	2,893.35	2,718.37	2,694.44	(23.93)	-0.88%
Roll-Off Solid Waste	6,969.31	8,063.79	6,639.82	(1,423.97)	-17.66%
Commercial Recycling	2,359.36	2,554.35	2,915.50	361.15	14.14%
MFD Recycling	660.83	696.55	789.08	92.53	13.28%
Roll-Off Recycling	113.42	210.76	128.13	(82.63)	-39.21%
Commercial Organics	2,120.15	2,176.14	2,692.99	516.85	23.75%
MFD Organics	70.71	57.08	56.10	(0.98)	-1.72%
Roll-Off Organics	1,141.95	238.87	0.00	(238.87)	-100.00%
SUBTOTAL - Disposed Tons	17,425.19	18,648.35	16,912.07	(1,736.28)	-9.31%
SUBTOTAL - Diverted Tons	6,466.42	5,933.75	6,581.80	648.05	10.92%
Residential					
Residential Solid Waste	3,613.03	3,429.96	3,362.73	(67.23)	-1.96%
Residential Curbside Recycling	2,712.05	2,763.20	2,725.57	(37.63)	-1.36%
Residential Curbside Organics	4,704.55	4,702.86	4,755.31	52.45	1.12%
SUBTOTAL - Disposed Tons	3,613.03	3,429.96	3,362.73	(67.23)	-1.96%
SUBTOTAL - Diverted Tons	7,416.60	7,466.06	7,480.88	14.82	0.20%
Commercial/MFD and Residential					
TOTAL TONS DISPOSED	21,038.22	22,078.31	20,274.80		
TOTAL TONS DIVERTED	13,883.02	13,399.81	14,062.68		
COMMERCIAL DIVERSION RATE	27.07%	24.14%	28.01%		
MFD DIVERSION RATE	20.18%	21.71%	23.88%		
RESIDENTIAL DIVERSION RATE	67.24%	68.52%	68.99%		
TOTAL DIVERSION RATE	39.76%	37.77%	40.95%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2013

	January	February	March	April	May	June	July	August	September	October	November	December	2013 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
EAST PALO ALTO													
Commercial													
Commercial Solid Waste	115.49	93.34	102.02	116.65	117.85	110.46	120.61	118.67	106.34	106.14	102.17	0.00	1,209.74
Commercial Recycling	51.98	48.93	45.36	32.53	32.50	43.00	48.63	31.30	36.35	41.66	32.12	0.00	444.36
Commercial Organics	23.78	24.48	24.10	23.06	26.73	30.53	27.71	47.43	30.16	54.69	41.20	0.00	353.87
Subtotal - Disposed	115.49	93.34	102.02	116.65	117.85	110.46	120.61	118.67	106.34	106.14	102.17	0.00	1,209.74
Subtotal - Diverted	75.76	73.41	69.46	55.59	59.23	73.53	76.34	78.73	66.51	96.35	73.32	0.00	798.23
Diversion Rate	39.61%	44.02%	40.51%	32.27%	33.45%	39.96%	38.76%	39.88%	38.48%	47.58%	41.78%	0.00%	39.75%
MFD													
MFD Solid Waste	222.92	199.47	219.97	232.50	231.85	220.56	249.70	233.38	228.46	218.59	218.79	0.00	2,476.19
MFD Recycling	19.31	16.22	17.26	19.03	18.04	17.19	19.35	17.50	20.04	21.26	19.56	0.00	204.76
MFD Organics	6.18	5.56	7.07	9.59	6.85	6.75	7.94	6.42	7.18	4.95	6.14	0.00	74.63
Subtotal - Disposed	222.92	199.47	219.97	232.50	231.85	220.56	249.70	233.38	228.46	218.59	218.79	0.00	2,476.19
Subtotal - Diverted	25.49	21.78	24.33	28.62	24.89	23.94	27.29	23.92	27.22	26.21	25.70	0.00	279.39
Diversion Rate	10.26%	9.84%	9.96%	10.96%	9.69%	9.79%	9.85%	9.30%	10.65%	10.71%	10.51%	0.00%	10.14%
Roll-Off													
Roll-Off Solid Waste	120.08	93.63	109.84	104.52	103.95	105.62	115.17	122.20	110.95	112.50	107.05	0.00	1,205.51
Roll-Off Recycling	0.00	0.00	0.00	3.65	0.00	0.00	0.00	4.20	0.00	0.00	4.07	0.00	11.92
Roll-Off Organics	0.00	0.00	0.00	2.79	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	2.79
Subtotal - Disposed	120.08	93.63	109.84	104.52	103.95	105.62	115.17	122.20	110.95	112.50	107.05	0.00	1,205.51
Subtotal - Diverted	0.00	0.00	0.00	6.44	0.00	0.00	0.00	4.20	0.00	0.00	4.07	0.00	14.71
Diversion Rate	0.00%	0.00%	0.00%	5.80%	0.00%	0.00%	0.00%	3.32%	0.00%	0.00%	3.66%	0.00%	1.21%
Residential													
Residential Solid Waste	543.96	476.99	500.94	548.07	539.31	496.86	599.58	527.67	529.56	529.89	483.74	0.00	5,776.57
Residential Curbside Recycling	119.36	103.19	105.39	121.75	116.34	111.92	128.00	116.23	111.45	115.43	111.56	0.00	1,260.62
Residential Curbside Organics	285.72	238.17	312.27	387.69	336.11	280.77	329.55	291.53	294.66	278.51	288.62	0.00	3,323.60
Subtotal - Disposed	543.96	476.99	500.94	548.07	539.31	496.86	599.58	527.67	529.56	529.89	483.74	0.00	5,776.57
Subtotal - Diverted	405.08	341.36	417.66	509.44	452.45	392.69	457.55	407.76	406.11	393.94	400.18	0.00	4,584.22
Diversion Rate	42.68%	41.71%	45.47%	48.17%	45.62%	44.14%	43.28%	43.59%	43.40%	42.64%	45.27%	0.00%	44.25%
Total Disposed	1,002.45	863.43	932.77	1,001.74	992.96	933.50	1,085.06	1,001.92	975.31	967.12	911.75	0.00	10,668.01
Total Diverted	506.33	436.55	511.45	600.09	536.57	490.16	561.18	514.61	499.84	516.50	503.27	0.00	5,676.55
Total Diversion Rate	33.56%	33.58%	35.41%	37.46%	35.08%	34.43%	34.09%	33.93%	33.88%	34.81%	35.57%	0.00%	34.73%
Single-Family Measured Diversion Rate	42.68%	41.71%	45.47%	48.17%	45.62%	44.14%	43.28%	43.59%	43.40%	42.64%	45.27%	0.00%	44.25%
Commercial Measured Diversion Rate	18.09%	19.76%	17.84%	16.65%	15.64%	18.25%	17.59%	18.39%	17.37%	21.89%	19.41%	0.00%	18.25%
MFD Measured Diversion Rate	10.26%	9.84%	9.96%	10.96%	9.69%	9.79%	9.85%	9.30%	10.65%	10.71%	10.51%	0.00%	10.14%
Overall Measured Diversion Rate	33.56%	33.58%	35.41%	37.46%	35.08%	34.43%	34.09%	33.93%	33.88%	34.81%	35.57%	0.00%	34.73%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2013

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: NOVEMBER 2013

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>2012 - 2013</u> <u>Tons Incr/(Decr)</u>	<u>2012 - 2013</u> <u>% Change</u>
East Palo Alto					
Commercial¹ and MFD					
Commercial Solid Waste	1,307.95	1,297.60	1,209.74	(87.86)	-6.77%
MFD Solid Waste	2,443.62	2,389.94	2,476.19	86.25	3.61%
Roll-Off Solid Waste	783.71	1,213.87	1,205.51	(8.36)	-0.69%
Commercial Recycling	504.72	999.59	444.36	(555.23)	-55.55%
MFD Recycling	25.17	183.01	204.76	21.75	11.88%
Roll-Off Recycling	27.51	17.74	11.92	(5.82)	-32.81%
Commercial Organics	289.71	283.24	353.87	70.63	24.94%
MFD Organics	50.83	64.12	74.63	10.51	16.39%
Roll-Off Organics	0.00	9.94	2.79	(7.15)	-71.93%
SUBTOTAL - Disposed Tons	4,535.28	4,901.41	4,891.44	(9.97)	-0.20%
SUBTOTAL - Diverted Tons	897.94	1,557.64	1,092.33	(465.31)	-29.87%
Residential					
Residential Solid Waste	5,772.20	5,898.74	5,776.57	(122.17)	-2.07%
Residential Curbside Recycling	1,185.98	1,204.38	1,260.62	56.24	4.67%
Residential Curbside Organics	3,170.10	3,195.02	3,323.60	128.58	4.02%
SUBTOTAL - Disposed Tons	5,772.20	5,898.74	5,776.57	(122.17)	-2.07%
SUBTOTAL - Diverted Tons	4,356.08	4,399.40	4,584.22	184.82	4.20%
Commercial/MFD and Residential					
TOTAL TONS DISPOSED	10,307.48	10,800.15	10,668.01		
TOTAL TONS DIVERTED	5,254.02	5,957.04	5,676.55		
COMMERCIAL DIVERSION RATE	16.53%	24.12%	18.25%		
MFD DIVERSION RATE	3.02%	9.37%	10.14%		
RESIDENTIAL DIVERSION RATE	43.01%	42.72%	44.25%		
TOTAL DIVERSION RATE	33.76%	35.55%	34.73%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2013

	January	February	March	April	May	June	July	August	September	October	November	December	2013 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
FOSTER CITY													
Commercial													
Commercial Solid Waste	241.24	210.91	235.84	255.54	248.43	223.22	238.66	223.91	222.19	257.13	229.80	0.00	2,586.87
Commercial Recycling	79.43	71.03	80.43	84.87	85.96	80.61	86.81	78.18	86.08	93.28	84.27	0.00	910.95
Commercial Organics	137.43	132.97	144.50	158.80	169.57	157.45	171.95	172.62	162.73	159.87	151.13	0.00	1,719.02
Subtotal - Disposed	241.24	210.91	235.84	255.54	248.43	223.22	238.66	223.91	222.19	257.13	229.80	0.00	2,586.87
Subtotal - Diverted	216.86	204.00	224.93	243.67	255.53	238.06	258.76	250.80	248.81	253.15	235.40	0.00	2,629.97
Diversion Rate	47.34%	49.17%	48.82%	48.81%	50.70%	51.61%	52.02%	52.83%	52.83%	49.61%	50.60%	0.00%	50.41%
MFD													
MFD Solid Waste	273.89	247.84	262.81	289.38	293.89	261.92	325.57	292.38	276.07	277.19	272.86	0.00	3,073.80
MFD Recycling	62.09	56.41	61.35	64.75	67.21	61.51	72.33	73.92	74.77	78.69	75.53	0.00	748.56
MFD Organics	4.35	3.92	4.57	5.23	5.58	4.56	3.44	3.36	3.35	3.43	3.28	0.00	45.07
Subtotal - Disposed	273.89	247.84	262.81	289.38	293.89	261.92	325.57	292.38	276.07	277.19	272.86	0.00	3,073.80
Subtotal - Diverted	66.44	60.33	65.92	69.98	72.79	66.07	75.77	77.28	78.12	82.12	78.81	0.00	793.63
Diversion Rate	19.52%	19.58%	20.05%	19.47%	19.85%	20.14%	18.88%	20.91%	22.06%	22.85%	22.41%	0.00%	20.52%
Roll-Off													
Roll-Off Solid Waste	104.05	92.16	121.91	100.42	111.19	109.48	110.28	122.91	98.10	120.82	112.73	0.00	1,204.05
Roll-Off Recycling	2.07	1.96	1.70	0.00	4.22	3.42	0.00	0.00	0.00	2.47	0.40	0.00	16.24
Roll-Off Organics	49.48	31.21	32.94	49.05	46.84	41.68	44.74	49.47	43.23	43.33	40.61	0.00	472.58
Subtotal - Disposed	104.05	92.16	121.91	100.42	111.19	109.48	110.28	122.91	98.10	120.82	112.73	0.00	1,204.05
Subtotal - Diverted	51.55	33.17	34.64	49.05	51.06	45.10	44.74	49.47	43.23	45.80	41.01	0.00	488.82
Diversion Rate	33.13%	26.47%	22.13%	32.82%	31.47%	29.18%	28.86%	28.70%	30.59%	27.49%	26.67%	0.00%	28.88%
Residential													
Residential Solid Waste	275.50	248.42	259.50	274.48	283.91	251.03	297.58	285.33	261.43	288.11	263.64	0.00	2,988.93
Residential Curbside Recycling	220.17	175.65	186.73	196.22	212.13	188.59	203.10	203.47	192.65	202.03	197.88	0.00	2,178.62
Residential Curbside Organics	239.79	168.00	213.52	272.10	271.37	219.75	254.55	233.48	216.64	239.11	237.29	0.00	2,565.60
Subtotal - Disposed	275.50	248.42	259.50	274.48	283.91	251.03	297.58	285.33	261.43	288.11	263.64	0.00	2,988.93
Subtotal - Diverted	459.96	343.65	400.25	468.32	483.50	408.34	457.65	436.95	409.29	441.14	435.17	0.00	4,744.22
Diversion Rate	62.54%	58.04%	60.67%	63.05%	63.00%	61.93%	60.60%	60.50%	61.02%	60.49%	62.27%	0.00%	61.35%
Total Disposed	894.68	799.33	880.06	919.82	937.42	845.65	972.09	924.53	857.79	943.25	879.03	0.00	9,853.65
Total Diverted	794.81	641.15	725.74	831.02	862.88	757.57	836.92	814.50	779.45	822.21	790.39	0.00	8,656.64
Total Diversion Rate	47.04%	44.51%	45.19%	47.46%	47.93%	47.25%	46.26%	46.84%	47.61%	46.57%	47.35%	0.00%	46.77%
Single-Family Measured Diversion Rate	62.54%	58.04%	60.67%	63.05%	63.00%	61.93%	60.60%	60.50%	61.02%	60.49%	62.27%	0.00%	61.35%
Commercial Measured Diversion Rate	35.10%	35.07%	34.41%	35.98%	36.73%	37.00%	35.99%	37.13%	38.30%	36.78%	36.60%	0.00%	36.30%
MFD Measured Diversion Rate	19.52%	19.58%	20.05%	19.47%	19.85%	20.14%	18.88%	20.91%	22.06%	22.85%	22.41%	0.00%	20.52%
Overall Measured Diversion Rate	47.04%	44.51%	45.19%	47.46%	47.93%	47.25%	46.26%	46.84%	47.61%	46.57%	47.35%	0.00%	46.77%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2013

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: NOVEMBER 2013

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>2012 - 2013</u> <u>Tons Incr/(Decr)</u>	<u>2012 - 2013</u> <u>% Change</u>
Foster City					
Commercial¹ and MFD					
Commercial Solid Waste	2,976.06	2,881.34	2,586.87	(294.47)	-10.22%
MFD Solid Waste	3,684.97	2,901.38	3,073.80	172.42	5.94%
Roll-Off Solid Waste	1,652.51	1,321.14	1,204.05	(117.09)	-8.86%
Commercial Recycling	624.05	858.12	910.95	52.83	6.16%
MFD Recycling	545.49	590.78	748.56	157.78	26.71%
Roll-Off Recycling	42.04	22.90	16.24	(6.66)	-29.08%
Commercial Organics	1,338.14	1,443.05	1,719.02	275.97	19.12%
MFD Organics	32.33	31.23	45.07	13.84	44.32%
Roll-Off Organics	314.52	536.51	472.58	(63.93)	-11.92%
SUBTOTAL - Disposed Tons	8,313.54	7,103.86	6,864.72	(239.14)	-3.37%
SUBTOTAL - Diverted Tons	2,896.57	3,482.59	3,912.42	429.83	12.34%
Residential					
Residential Solid Waste	2,870.07	3,030.27	2,988.93	(41.34)	-1.36%
Residential Curbside Recycling	2,211.31	2,201.31	2,178.62	(22.68)	-1.03%
Residential Curbside Organics	2,537.73	2,591.71	2,565.60	(26.11)	-1.01%
SUBTOTAL - Disposed Tons	2,870.07	3,030.27	2,988.93	(41.34)	-1.36%
SUBTOTAL - Diverted Tons	4,749.04	4,793.02	4,744.22	(48.80)	-1.02%
Commercial/MFD and Residential					
TOTAL TONS DISPOSED	11,183.61	10,134.13	9,853.65		
TOTAL TONS DIVERTED	7,645.61	8,275.61	8,656.64		
COMMERCIAL DIVERSION RATE	25.84%	32.90%	36.30%		
MFD DIVERSION RATE	13.55%	17.65%	20.52%		
RESIDENTIAL DIVERSION RATE	62.33%	61.27%	61.35%		
TOTAL DIVERSION RATE	40.61%	44.95%	46.77%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2013

	January	February	March	April	May	June	July	August	September	October	November	December	2013 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
HILLSBOROUGH													
Commercial													
Commercial Solid Waste	32.42	17.47	36.87	36.37	35.49	44.88	42.09	36.83	19.68	34.16	25.17	0.00	361.43
Commercial Recycling	45.96	17.94	18.26	24.09	35.17	62.28	125.80	44.07	57.78	35.95	12.44	0.00	479.74
Commercial Organics	26.76	23.84	17.87	41.32	49.20	39.72	19.80	26.76	28.90	25.83	24.28	0.00	324.28
Subtotal - Disposed	32.42	17.47	36.87	36.37	35.49	44.88	42.09	36.83	19.68	34.16	25.17	0.00	361.43
Subtotal - Diverted	72.72	41.78	36.13	65.41	84.37	102.00	145.60	70.83	86.68	61.78	36.72	0.00	804.02
Diversion Rate	69.16%	70.51%	49.49%	64.27%	70.39%	69.44%	77.57%	65.79%	81.50%	64.39%	59.33%	0.00%	68.99%
MFD													
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Roll-Off													
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential													
Residential Solid Waste	202.94	168.04	169.13	192.01	195.69	176.01	212.38	182.06	191.13	192.75	175.11	0.00	2,057.25
Residential Curbside Recycling	178.94	143.48	142.88	165.41	165.35	150.81	171.20	151.05	155.45	172.22	157.53	0.00	1,754.32
Residential Curbside Organics	407.80	273.55	312.41	442.78	410.99	334.69	386.15	353.86	368.95	370.76	375.53	0.00	4,037.47
Subtotal - Disposed	202.94	168.04	169.13	192.01	195.69	176.01	212.38	182.06	191.13	192.75	175.11	0.00	2,057.25
Subtotal - Diverted	586.74	417.03	455.29	608.19	576.34	485.50	557.35	504.91	524.40	542.98	533.06	0.00	5,791.79
Diversion Rate	74.30%	71.28%	72.91%	76.00%	74.65%	73.39%	72.41%	73.50%	73.29%	73.80%	75.27%	0.00%	73.79%
Total Disposed	235.36	185.51	206.00	228.38	231.18	220.89	254.47	218.89	210.81	226.91	200.28	0.00	2,418.68
Total Diverted	659.46	458.81	491.42	673.60	660.71	587.50	702.95	575.74	611.08	604.76	569.78	0.00	6,595.81
Total Diversion Rate	73.70%	71.21%	70.46%	74.68%	74.08%	72.68%	73.42%	72.45%	74.35%	72.72%	73.99%	0.00%	73.17%
Single-Family Measured Diversion Rate	74.30%	71.28%	72.91%	76.00%	74.65%	73.39%	72.41%	73.50%	73.29%	73.80%	75.27%	0.00%	73.79%
Commercial Measured Diversion Rate	69.16%	70.51%	49.49%	64.27%	70.39%	69.44%	77.57%	65.79%	81.50%	64.39%	59.33%	0.00%	68.99%
MFD Measured Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Overall Measured Diversion Rate	73.70%	71.21%	70.46%	74.68%	74.08%	72.68%	73.42%	72.45%	74.35%	72.72%	73.99%	0.00%	73.17%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2013

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: NOVEMBER 2013

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>2012 - 2013</u> <u>Tons Incr/(Decr)</u>	<u>2012 - 2013</u> <u>% Change</u>
Hillsborough					
Commercial¹ and MFD					
Commercial Solid Waste	452.16	342.95	361.43	18.48	5.39%
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00%
Roll-Off Solid Waste	5.24	1.80	0.00	(1.80)	-100.00%
Commercial Recycling	578.28	172.23	479.74	307.51	178.55%
MFD Recycling	0.00	0.00	0.00	0.00	0.00%
Roll-Off Recycling	0.00	10.32	0.00	(10.32)	-100.00%
Commercial Organics	256.60	292.19	324.28	32.09	10.98%
MFD Organics	0.00	0.00	0.00	0.00	0.00%
Roll-Off Organics	7.54	5.52	0.00	(5.52)	-100.00%
SUBTOTAL - Disposed Tons	457.40	344.75	361.43	16.68	4.84%
SUBTOTAL - Diverted Tons	842.42	480.26	804.02	323.76	67.41%
Residential					
Residential Solid Waste	2,569.42	2,146.78	2,057.25	(89.53)	-4.17%
Residential Curbside Recycling	2,022.40	1,747.05	1,754.32	7.27	0.42%
Residential Curbside Organics	3,543.24	4,028.38	4,037.47	9.09	0.23%
SUBTOTAL - Disposed Tons	2,569.42	2,146.78	2,057.25	(89.53)	-4.17%
SUBTOTAL - Diverted Tons	5,565.64	5,775.43	5,791.79	16.36	0.28%
Commercial/MFD and Residential					
TOTAL TONS DISPOSED	3,026.82	2,491.53	2,418.68		
TOTAL TONS DIVERTED	6,408.06	6,255.69	6,595.81		
COMMERCIAL DIVERSION RATE	64.81%	58.21%	68.99%		
MFD DIVERSION RATE	0.00%	0.00%	0.00%		
RESIDENTIAL DIVERSION RATE	68.42%	72.90%	73.79%		
TOTAL DIVERSION RATE	67.92%	71.52%	73.17%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2013

	January	February	March	April	May	June	July	August	September	October	November	December	2013 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
MENLO PARK													
Commercial													
Commercial Solid Waste	793.22	712.56	776.85	782.45	817.33	755.68	838.66	780.70	766.01	769.64	723.42	0.00	8,516.52
Commercial Recycling	207.20	179.57	289.03	227.71	224.90	226.27	228.14	238.10	190.81	268.86	200.47	0.00	2,481.06
Commercial Organics	378.27	302.45	334.97	340.86	363.11	302.38	322.83	339.14	345.55	451.33	447.56	0.00	3,928.45
Subtotal - Disposed	793.22	712.56	776.85	782.45	817.33	755.68	838.66	780.70	766.01	769.64	723.42	0.00	8,516.52
Subtotal - Diverted	585.47	482.02	624.00	568.57	588.01	528.65	550.97	577.24	536.36	720.19	648.03	0.00	6,409.51
Diversion Rate	42.47%	40.35%	44.54%	42.08%	41.84%	41.16%	39.65%	42.51%	41.18%	48.34%	47.25%	0.00%	42.94%
MFD													
MFD Solid Waste	187.94	160.10	171.60	187.20	188.40	171.96	196.50	184.51	177.56	179.99	171.19	0.00	1,976.95
MFD Recycling	66.10	54.66	57.65	61.36	64.38	58.14	63.74	62.31	60.27	68.29	61.06	0.00	677.96
MFD Organics	10.70	7.90	8.66	11.21	11.03	9.46	10.53	11.33	9.56	11.58	11.44	0.00	113.40
Subtotal - Disposed	187.94	160.10	171.60	187.20	188.40	171.96	196.50	184.51	177.56	179.99	171.19	0.00	1,976.95
Subtotal - Diverted	76.80	62.56	66.31	72.57	75.41	67.60	74.27	73.64	69.83	79.87	72.50	0.00	791.36
Diversion Rate	29.01%	28.10%	27.87%	27.94%	28.58%	28.22%	27.43%	28.53%	28.23%	30.74%	29.75%	0.00%	28.59%
Roll-Off													
Roll-Off Solid Waste	37.13	32.79	39.97	37.81	27.67	30.22	37.06	32.97	27.27	36.73	33.83	0.00	373.45
Roll-Off Recycling	23.27	28.93	32.73	42.05	44.54	56.99	46.40	63.90	53.91	61.02	51.84	0.00	505.58
Roll-Off Organics	41.56	22.92	28.13	25.32	16.44	13.48	18.48	20.30	14.74	20.53	24.57	0.00	246.47
Subtotal - Disposed	37.13	32.79	39.97	37.81	27.67	30.22	37.06	32.97	27.27	36.73	33.83	0.00	373.45
Subtotal - Diverted	64.83	51.85	60.86	67.37	60.98	70.47	64.88	84.20	68.65	81.55	76.41	0.00	752.05
Diversion Rate	63.58%	61.26%	60.36%	64.05%	68.79%	69.99%	63.65%	71.86%	71.57%	68.95%	69.31%	0.00%	66.82%
Residential													
Residential Solid Waste	370.28	326.76	353.39	367.06	384.98	344.36	394.08	386.30	344.37	363.98	356.11	0.00	3,991.67
Residential Curbside Recycling	326.77	265.41	284.67	300.73	319.23	272.59	298.46	292.14	295.87	312.49	301.13	0.00	3,269.49
Residential Curbside Organics	734.49	481.69	596.32	797.08	763.32	603.80	652.84	688.53	624.92	662.22	827.30	0.00	7,432.51
Subtotal - Disposed	370.28	326.76	353.39	367.06	384.98	344.36	394.08	386.30	344.37	363.98	356.11	0.00	3,991.67
Subtotal - Diverted	1,061.26	747.10	880.99	1,097.81	1,082.55	876.39	951.30	980.67	920.79	974.71	1,128.43	0.00	10,702.00
Diversion Rate	74.13%	69.57%	71.37%	74.94%	73.77%	71.79%	70.71%	71.74%	72.78%	72.81%	76.01%	0.00%	72.83%
Total Disposed	1,388.57	1,232.21	1,341.81	1,374.52	1,418.38	1,302.22	1,466.30	1,384.48	1,315.21	1,350.34	1,284.55	0.00	14,858.59
Total Diverted	1,788.36	1,343.53	1,632.16	1,806.32	1,806.95	1,543.11	1,641.42	1,715.75	1,595.63	1,856.32	1,925.37	0.00	18,654.92
Total Diversion Rate	56.29%	52.16%	54.88%	56.79%	56.02%	54.23%	52.82%	55.34%	54.82%	57.89%	59.98%	0.00%	55.66%
Single-Family Measured Diversion Rate	74.13%	69.57%	71.37%	74.94%	73.77%	71.79%	70.71%	71.74%	72.78%	72.81%	76.01%	0.00%	72.83%
Commercial Measured Diversion Rate	41.66%	39.71%	43.18%	41.29%	41.21%	41.04%	39.16%	42.41%	41.01%	47.20%	46.19%	0.00%	42.26%
MFD Measured Diversion Rate	29.01%	28.10%	27.87%	27.94%	28.58%	28.22%	27.43%	28.53%	28.23%	30.74%	29.75%	0.00%	28.59%
Overall Measured Diversion Rate	56.29%	52.16%	54.88%	56.79%	56.02%	54.23%	52.82%	55.34%	54.82%	57.89%	59.98%	0.00%	55.66%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2013

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: NOVEMBER 2013

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>2012 - 2013</u> <u>Tons Incr/(Decr)</u>	<u>2012 - 2013</u> <u>% Change</u>
Menlo Park					
Commercial¹ and MFD					
Commercial Solid Waste	9,601.60	9,106.70	8,516.52	(590.18)	-6.48%
MFD Solid Waste	2,317.10	1,980.04	1,976.95	(3.09)	-0.16%
Roll-Off Solid Waste	564.41	491.36	373.45	(117.91)	-24.00%
Commercial Recycling	1,821.78	2,351.19	2,481.06	129.87	5.52%
MFD Recycling	477.07	597.93	677.96	80.03	13.38%
Roll-Off Recycling	462.76	248.04	505.58	257.54	103.83%
Commercial Organics	3,284.90	3,532.26	3,928.45	396.19	11.22%
MFD Organics	114.63	101.47	113.40	11.93	11.76%
Roll-Off Organics	75.96	311.00	246.47	(64.53)	-20.75%
SUBTOTAL - Disposed Tons	12,483.11	11,578.10	10,866.92	(711.18)	-6.14%
SUBTOTAL - Diverted Tons	6,237.10	7,141.89	7,952.92	811.03	11.36%
Residential					
Residential Solid Waste	3,982.50	4,088.66	3,991.67	(96.99)	-2.37%
Residential Curbside Recycling	3,226.91	3,315.59	3,269.49	(46.10)	-1.39%
Residential Curbside Organics	7,388.56	7,303.54	7,432.51	128.97	1.77%
SUBTOTAL - Disposed Tons	3,982.50	4,088.66	3,991.67	(96.99)	-2.37%
SUBTOTAL - Diverted Tons	10,615.47	10,619.13	10,702.00	82.87	0.78%
Commercial/MFD and Residential					
TOTAL TONS DISPOSED	16,465.61	15,666.76	14,858.59		
TOTAL TONS DIVERTED	16,852.57	17,761.02	18,654.92		
COMMERCIAL DIVERSION RATE	33.32%	38.15%	42.26%		
MFD DIVERSION RATE	20.34%	26.10%	28.59%		
RESIDENTIAL DIVERSION RATE	72.72%	72.20%	72.83%		
TOTAL DIVERSION RATE	50.58%	53.13%	55.66%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2013

	January	February	March	April	May	June	July	August	September	October	November	December	2013 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
NORTH FAIR OAKS													
Commercial													
Commercial Solid Waste	175.43	148.25	162.54	163.32	166.75	149.29	166.75	166.82	161.70	162.07	155.18	0.00	1,778.10
Commercial Recycling	44.51	36.02	43.13	40.63	40.69	39.55	43.13	40.79	37.98	41.28	39.78	0.00	447.49
Commercial Organics	29.89	27.18	28.45	32.34	32.93	31.49	35.45	38.38	34.54	35.04	34.08	0.00	359.77
Subtotal - Disposed	175.43	148.25	162.54	163.32	166.75	149.29	166.75	166.82	161.70	162.07	155.18	0.00	1,778.10
Subtotal - Diverted	74.40	63.20	71.58	72.97	73.62	71.04	78.58	79.17	72.52	76.32	73.86	0.00	807.26
Diversion Rate	29.78%	29.89%	30.57%	30.88%	30.63%	32.24%	32.03%	32.18%	30.96%	32.01%	32.25%	0.00%	31.22%
MFD													
MFD Solid Waste	75.50	66.91	70.54	86.16	89.90	79.40	87.05	86.92	83.88	80.01	77.89	0.00	884.16
MFD Recycling	9.98	8.93	10.05	10.01	10.26	9.75	10.56	9.69	9.23	9.46	9.59	0.00	107.51
MFD Organics	0.16	0.12	0.12	0.00	0.00	0.00	0.00	0.22	0.27	0.20	0.23	0.00	1.32
Subtotal - Disposed	75.50	66.91	70.54	86.16	89.90	79.40	87.05	86.92	83.88	80.01	77.89	0.00	884.16
Subtotal - Diverted	10.14	9.05	10.17	10.01	10.26	9.75	10.56	9.91	9.50	9.66	9.82	0.00	108.83
Diversion Rate	11.84%	11.91%	12.60%	10.41%	10.24%	10.94%	10.82%	10.23%	10.17%	10.77%	11.20%	0.00%	10.96%
Roll-Off													
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential													
Residential Solid Waste	232.70	221.08	221.55	244.90	241.56	224.14	268.26	231.78	243.94	222.94	223.22	0.00	2,576.07
Residential Curbside Recycling	100.23	85.62	91.41	101.87	97.89	93.43	108.42	90.97	97.88	93.05	90.46	0.00	1,051.23
Residential Curbside Organics	171.06	142.47	165.23	217.06	199.94	161.14	193.36	160.29	171.43	158.82	178.12	0.00	1,918.92
Subtotal - Disposed	232.70	221.08	221.55	244.90	241.56	224.14	268.26	231.78	243.94	222.94	223.22	0.00	2,576.07
Subtotal - Diverted	271.29	228.09	256.64	318.93	297.83	254.57	301.78	251.26	269.31	251.87	268.58	0.00	2,970.15
Diversion Rate	53.83%	50.78%	53.67%	56.56%	55.22%	53.18%	52.94%	52.02%	52.47%	53.05%	54.61%	0.00%	53.55%
Total Disposed	483.63	436.24	454.63	494.38	498.21	452.83	522.06	485.52	489.52	465.02	456.29	0.00	5,238.33
Total Diverted	355.83	300.34	338.39	401.91	381.71	335.36	390.92	340.34	351.33	337.85	352.26	0.00	3,886.24
Total Diversion Rate	42.39%	40.77%	42.67%	44.84%	43.38%	42.55%	42.82%	41.21%	41.78%	42.08%	43.57%	0.00%	42.59%
Single-Family Measured Diversion Rate	53.83%	50.78%	53.67%	56.56%	55.22%	53.18%	52.94%	52.02%	52.47%	53.05%	54.61%	0.00%	53.55%
Commercial Measured Diversion Rate	25.20%	25.14%	25.97%	24.96%	24.63%	26.11%	25.99%	25.98%	25.04%	26.21%	26.42%	0.00%	25.60%
MFD Measured Diversion Rate	11.84%	11.91%	12.60%	10.41%	10.24%	10.94%	10.82%	10.23%	10.17%	10.77%	11.20%	0.00%	10.96%
Overall Measured Diversion Rate	42.39%	40.77%	42.67%	44.84%	43.38%	42.55%	42.82%	41.21%	41.78%	42.08%	43.57%	0.00%	42.59%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2013

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: NOVEMBER 2013

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>2012 - 2013</u> <u>Tons Incr/(Decr)</u>	<u>2012 - 2013</u> <u>% Change</u>
North Fair Oaks					
Commercial¹ and MFD					
Commercial Solid Waste	1,570.33	1,851.45	1,778.10	(73.35)	-3.96%
MFD Solid Waste	712.96	741.44	884.16	142.72	19.25%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	383.74	433.48	447.49	14.01	3.23%
MFD Recycling	91.88	99.58	107.51	7.93	7.96%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	332.76	347.28	359.77	12.49	3.60%
MFD Organics	2.74	2.03	1.32	(0.71)	0.00%
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	2,283.29	2,592.89	2,662.26	69.37	2.68%
SUBTOTAL - Diverted Tons	811.12	882.37	916.09	33.72	3.82%
Residential					
Residential Solid Waste	2,288.61	2,516.66	2,576.07	59.41	2.36%
Residential Curbside Recycling	898.74	1,041.72	1,051.23	9.51	0.91%
Residential Curbside Organics	1,879.03	1,904.38	1,918.92	14.54	0.76%
SUBTOTAL - Disposed Tons	2,288.61	2,516.66	2,576.07	59.41	2.36%
SUBTOTAL - Diverted Tons	2,777.77	2,946.10	2,970.15	24.05	0.82%
Commercial/MFD and Residential					
TOTAL TONS DISPOSED	4,571.90	5,109.55	5,238.33		
TOTAL TONS DIVERTED	3,588.89	3,828.47	3,886.24		
COMMERCIAL DIVERSION RATE	26.21%	25.39%	25.60%		
MFD DIVERSION RATE	11.72%	12.05%	10.96%		
RESIDENTIAL DIVERSION RATE	54.83%	53.93%	53.55%		
TOTAL DIVERSION RATE	43.98%	42.83%	42.59%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2013

	January	February	March	April	May	June	July	August	September	October	November	December	2013 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
REDWOOD CITY													
Commercial													
Commercial Solid Waste	1,296.36	1,123.97	1,255.02	1,299.02	1,297.90	1,184.36	1,387.76	1,362.10	1,267.82	1,305.34	1,253.91	0.00	14,033.56
Commercial Recycling	314.02	250.77	286.23	287.64	302.40	274.98	313.21	301.10	276.52	308.09	285.12	0.00	3,200.08
Commercial Organics	240.35	269.69	240.03	293.88	271.51	250.84	320.20	309.03	304.57	281.82	361.31	0.00	3,143.23
Subtotal - Disposed	1,296.36	1,123.97	1,255.02	1,299.02	1,297.90	1,184.36	1,387.76	1,362.10	1,267.82	1,305.34	1,253.91	0.00	14,033.56
Subtotal - Diverted	554.37	520.46	526.26	581.52	573.91	525.82	633.41	610.13	581.09	589.91	646.43	0.00	6,343.31
Diversion Rate	29.95%	31.65%	29.54%	30.92%	30.66%	30.75%	31.34%	30.94%	31.43%	31.13%	34.02%	0.00%	31.13%
MFD													
MFD Solid Waste	669.11	584.75	640.11	681.66	690.23	622.09	655.98	614.52	594.48	571.62	556.47	0.00	6,881.02
MFD Recycling	119.01	99.24	110.29	113.40	114.30	107.17	110.97	105.12	101.34	105.92	101.47	0.00	1,188.23
MFD Organics	10.49	9.21	9.99	11.86	11.04	9.85	10.98	9.73	9.63	10.10	10.71	0.00	113.59
Subtotal - Disposed	669.11	584.75	640.11	681.66	690.23	622.09	655.98	614.52	594.48	571.62	556.47	0.00	6,881.02
Subtotal - Diverted	129.50	108.45	120.28	125.26	125.34	117.02	121.95	114.85	110.97	116.02	112.18	0.00	1,301.82
Diversion Rate	16.22%	15.64%	15.82%	15.52%	15.37%	15.83%	15.68%	15.75%	15.73%	16.87%	16.78%	0.00%	15.91%
Roll-Off													
Roll-Off Solid Waste	337.32	284.48	319.67	312.86	357.87	345.01	364.10	374.55	282.84	370.99	299.79	0.00	3,649.48
Roll-Off Recycling	12.42	8.12	12.72	7.12	7.89	12.86	14.75	19.00	15.90	16.39	16.78	0.00	143.95
Roll-Off Organics	45.13	41.00	41.39	59.68	61.11	44.54	66.16	53.52	50.90	54.87	56.79	0.00	575.09
Subtotal - Disposed	337.32	284.48	319.67	312.86	357.87	345.01	364.10	374.55	282.84	370.99	299.79	0.00	3,649.48
Subtotal - Diverted	57.55	49.12	54.11	66.80	69.00	57.40	80.91	72.52	66.80	71.26	73.57	0.00	719.04
Diversion Rate	14.57%	14.72%	14.48%	17.59%	16.16%	14.26%	18.18%	16.22%	19.11%	16.11%	19.70%	0.00%	16.46%
Residential													
Residential Solid Waste	900.99	776.72	791.40	874.37	870.43	796.11	939.21	854.51	818.13	872.32	785.43	0.00	9,279.62
Residential Curbside Recycling	684.62	539.55	573.51	632.90	638.47	582.43	659.86	602.81	591.95	652.11	602.96	0.00	6,761.17
Residential Curbside Organics	1,076.53	783.29	969.72	1,334.82	1,196.24	966.64	1,114.35	986.64	994.55	1,060.64	1,197.62	0.00	11,681.04
Subtotal - Disposed	900.99	776.72	791.40	874.37	870.43	796.11	939.21	854.51	818.13	872.32	785.43	0.00	9,279.62
Subtotal - Diverted	1,761.15	1,322.84	1,543.23	1,967.72	1,834.71	1,549.07	1,774.21	1,589.45	1,586.50	1,712.75	1,800.58	0.00	18,442.21
Diversion Rate	66.16%	63.01%	66.10%	69.23%	67.82%	66.05%	65.39%	65.04%	65.98%	66.26%	69.63%	0.00%	66.53%
Total Disposed	3,203.78	2,769.92	3,006.20	3,167.91	3,216.43	2,947.57	3,347.05	3,205.68	2,963.27	3,120.27	2,895.60	0.00	33,843.68
Total Diverted	2,502.57	2,000.87	2,243.88	2,741.30	2,602.96	2,249.31	2,610.48	2,386.95	2,345.36	2,489.94	2,632.76	0.00	26,806.38
Total Diversion Rate	43.86%	41.94%	42.74%	46.39%	44.73%	43.28%	43.82%	42.68%	44.18%	44.38%	47.62%	0.00%	44.20%
Single-Family Measured Diversion Rate	66.16%	63.01%	66.10%	69.23%	67.82%	66.05%	65.39%	65.04%	65.98%	66.26%	69.63%	0.00%	66.53%
Commercial Measured Diversion Rate	24.36%	25.38%	24.03%	25.22%	24.67%	24.56%	25.78%	25.33%	26.13%	25.69%	28.28%	0.00%	25.40%
MFD Measured Diversion Rate	16.22%	15.64%	15.82%	15.52%	15.37%	15.83%	15.68%	15.75%	15.73%	16.87%	16.78%	0.00%	15.91%
Overall Measured Diversion Rate	43.86%	41.94%	42.74%	46.39%	44.73%	43.28%	43.82%	42.68%	44.18%	44.38%	47.62%	0.00%	44.20%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2013

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: NOVEMBER 2013

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>2012 - 2013</u> <u>Tons Incr/(Decr)</u>	<u>2012 - 2013</u> <u>% Change</u>
Redwood City					
Commercial¹ and MFD					
Commercial Solid Waste	13,411.05	14,520.50	14,033.56	(486.94)	-3.35%
MFD Solid Waste	7,289.28	6,963.80	6,881.02	(82.78)	-1.19%
Roll-Off Solid Waste	3,750.56	3,830.20	3,649.48	(180.72)	-4.72%
Commercial Recycling	2,736.70	3,150.78	3,200.08	49.30	1.56%
MFD Recycling	1,051.90	1,087.42	1,188.23	100.81	9.27%
Roll-Off Recycling	110.45	102.81	143.95	41.14	40.02%
Commercial Organics	2,398.40	2,896.15	3,143.23	247.08	8.53%
MFD Organics	123.64	117.35	113.59	(3.76)	-3.20%
Roll-Off Organics	568.12	688.95	575.09	(113.86)	-16.53%
SUBTOTAL - Disposed Tons	24,450.89	25,314.50	24,564.06	(750.44)	-2.96%
SUBTOTAL - Diverted Tons	6,989.21	8,043.46	8,364.17	320.71	3.99%
Residential					
Residential Solid Waste	9,681.09	9,500.75	9,279.62	(221.13)	-2.33%
Residential Curbside Recycling	6,309.17	6,639.34	6,761.17	121.83	1.83%
Residential Curbside Organics	10,676.96	11,159.33	11,681.04	521.71	4.68%
SUBTOTAL - Disposed Tons	9,681.09	9,500.75	9,279.62	(221.13)	-2.33%
SUBTOTAL - Diverted Tons	16,986.13	17,798.67	18,442.21	643.54	3.62%
Commercial/MFD and Residential					
TOTAL TONS DISPOSED	34,131.98	34,815.25	33,843.68		
TOTAL TONS DIVERTED	23,975.34	25,842.13	26,806.38		
COMMERCIAL DIVERSION RATE	22.23%	24.11%	25.40%		
MFD DIVERSION RATE	13.89%	14.75%	15.91%		
RESIDENTIAL DIVERSION RATE	63.70%	65.20%	66.53%		
TOTAL DIVERSION RATE	41.26%	42.60%	44.20%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2013

	January	February	March	April	May	June	July	August	September	October	November	December	2013 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
SAN CARLOS													
Commercial													
Commercial Solid Waste	506.75	454.99	492.35	526.85	527.89	483.39	552.39	532.85	519.87	547.00	496.91	0.00	5,641.24
Commercial Recycling	152.79	131.17	147.92	151.10	158.66	142.88	160.66	167.04	200.65	166.79	158.50	0.00	1,738.16
Commercial Organics	64.96	60.85	65.22	71.28	75.23	66.48	76.22	79.03	73.58	78.39	77.72	0.00	788.96
Subtotal - Disposed	506.75	454.99	492.35	526.85	527.89	483.39	552.39	532.85	519.87	547.00	496.91	0.00	5,641.24
Subtotal - Diverted	217.75	192.02	213.14	222.38	233.89	209.36	236.88	246.07	274.23	245.18	236.22	0.00	2,527.12
Diversion Rate	30.06%	29.68%	30.21%	29.68%	30.70%	30.22%	30.01%	31.59%	34.53%	30.95%	32.22%	0.00%	30.94%
MFD													
MFD Solid Waste	141.23	125.00	131.75	137.59	138.36	124.14	141.41	135.03	127.56	129.99	126.55	0.00	1,458.61
MFD Recycling	38.75	32.82	34.71	37.16	37.87	34.82	37.92	37.33	35.58	39.05	35.88	0.00	401.89
MFD Organics	5.60	4.17	4.39	5.23	5.83	5.02	5.90	7.08	5.56	10.18	9.78	0.00	68.74
Subtotal - Disposed	141.23	125.00	131.75	137.59	138.36	124.14	141.41	135.03	127.56	129.99	126.55	0.00	1,458.61
Subtotal - Diverted	44.35	36.99	39.10	42.39	43.70	39.84	43.82	44.41	41.14	49.23	45.66	0.00	470.63
Diversion Rate	23.90%	22.83%	22.89%	23.55%	24.00%	24.30%	23.66%	24.75%	24.39%	27.47%	26.51%	0.00%	24.39%
Roll-Off													
Roll-Off Solid Waste	80.89	62.94	55.91	64.38	78.24	60.42	78.52	73.50	72.43	71.95	60.40	0.00	759.58
Roll-Off Recycling	10.09	7.84	8.46	15.30	14.01	5.95	15.13	12.63	39.68	17.76	13.59	0.00	160.44
Roll-Off Organics	0.00	9.28	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	9.28
Subtotal - Disposed	80.89	62.94	55.91	64.38	78.24	60.42	78.52	73.50	72.43	71.95	60.40	0.00	759.58
Subtotal - Diverted	10.09	17.12	8.46	15.30	14.01	5.95	15.13	12.63	39.68	17.76	13.59	0.00	169.72
Diversion Rate	11.09%	21.38%	13.14%	19.20%	15.19%	8.96%	16.16%	14.66%	35.39%	19.80%	18.37%	0.00%	18.26%
Residential													
Residential Solid Waste	369.75	331.72	351.81	360.52	400.05	351.78	378.55	389.91	354.16	364.09	368.89	0.00	4,021.23
Residential Curbside Recycling	353.37	291.80	317.41	317.70	350.30	309.41	324.24	334.86	309.56	334.53	336.53	0.00	3,579.71
Residential Curbside Organics	500.24	387.77	490.23	615.32	636.74	464.73	517.05	517.77	490.51	497.73	582.66	0.00	5,700.75
Subtotal - Disposed	369.75	331.72	351.81	360.52	400.05	351.78	378.55	389.91	354.16	364.09	368.89	0.00	4,021.23
Subtotal - Diverted	853.61	679.57	807.64	933.02	987.04	774.14	841.29	852.63	800.07	832.26	919.19	0.00	9,280.46
Diversion Rate	69.78%	67.20%	69.66%	72.13%	71.16%	68.76%	68.97%	68.62%	69.32%	69.57%	71.36%	0.00%	69.77%
Total Disposed	1,098.62	974.65	1,031.82	1,089.34	1,144.54	1,019.73	1,150.87	1,131.29	1,074.02	1,113.03	1,052.75	0.00	11,880.66
Total Diverted	1,125.80	925.70	1,068.34	1,213.09	1,278.64	1,029.29	1,137.12	1,155.74	1,155.12	1,144.43	1,214.66	0.00	12,447.93
Total Diversion Rate	50.61%	48.71%	50.87%	52.69%	52.77%	50.23%	49.70%	50.53%	51.82%	50.70%	53.57%	0.00%	51.17%
Single-Family Measured Diversion Rate	69.78%	67.20%	69.66%	72.13%	71.16%	68.76%	68.97%	68.62%	69.32%	69.57%	71.36%	0.00%	69.77%
Commercial Measured Diversion Rate	27.19%	27.68%	27.71%	27.76%	28.14%	27.64%	27.70%	29.02%	33.03%	29.42%	30.17%	0.00%	28.72%
MFD Measured Diversion Rate	23.90%	22.83%	22.89%	23.55%	24.00%	24.30%	23.66%	24.75%	24.39%	27.47%	26.51%	0.00%	24.39%
Overall Measured Diversion Rate	50.61%	48.71%	50.87%	52.69%	52.77%	50.23%	49.70%	50.53%	51.82%	50.70%	53.57%	0.00%	51.17%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2013

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: NOVEMBER 2013

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>2012 - 2013</u> <u>Tons Incr/(Decr)</u>	<u>2012 - 2013</u> <u>% Change</u>
San Carlos					
Commercial¹ and MFD					
Commercial Solid Waste	5,589.68	5,507.97	5,641.24	133.27	2.42%
MFD Solid Waste	1,614.19	1,407.16	1,458.61	51.45	3.66%
Roll-Off Solid Waste	1,266.16	904.78	759.58	(145.20)	-16.05%
Commercial Recycling	1,453.62	1,598.58	1,738.16	139.58	8.73%
MFD Recycling	374.30	338.11	401.89	63.78	18.86%
Roll-Off Recycling	321.11	167.22	160.44	(6.78)	-4.05%
Commercial Organics	631.19	763.27	788.96	25.69	3.37%
MFD Organics	79.68	67.71	68.74	1.03	1.52%
Roll-Off Organics	64.78	2.13	9.28	7.15	335.68%
SUBTOTAL - Disposed Tons	8,470.03	7,819.91	7,859.43	39.52	0.51%
SUBTOTAL - Diverted Tons	2,924.68	2,937.02	3,167.47	230.45	7.85%
Residential					
Residential Solid Waste	4,100.21	4,094.64	4,021.23	(73.41)	-1.79%
Residential Curbside Recycling	3,500.79	3,590.61	3,579.71	(10.90)	-0.30%
Residential Curbside Organics	5,611.85	5,675.58	5,700.75	25.17	0.44%
SUBTOTAL - Disposed Tons	4,100.21	4,094.64	4,021.23	(73.41)	-1.79%
SUBTOTAL - Diverted Tons	9,112.64	9,266.19	9,280.46	14.27	0.15%
Commercial/MFD and Residential					
TOTAL TONS DISPOSED	12,570.24	11,914.55	11,880.66		
TOTAL TONS DIVERTED	12,037.32	12,203.21	12,447.93		
COMMERCIAL DIVERSION RATE	25.67%	27.30%	28.72%		
MFD DIVERSION RATE	21.95%	22.38%	24.39%		
RESIDENTIAL DIVERSION RATE	68.97%	69.35%	69.77%		
TOTAL DIVERSION RATE	48.92%	50.60%	51.17%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2013

	January	February	March	April	May	June	July	August	September	October	November	December	2013 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
SAN MATEO													
Commercial													
Commercial Solid Waste	1,169.24	1,037.49	1,104.30	1,164.26	1,174.14	1,080.91	1,282.31	1,212.93	1,184.73	1,232.42	1,190.06	0.00	12,832.79
Commercial Recycling	357.49	322.25	362.10	379.36	406.62	417.62	394.87	370.44	391.50	404.17	389.47	0.00	4,195.89
Commercial Organics	225.10	223.03	252.38	237.19	256.88	246.37	280.41	279.98	264.83	241.96	249.29	0.00	2,757.42
Subtotal - Disposed	1,169.24	1,037.49	1,104.30	1,164.26	1,174.14	1,080.91	1,282.31	1,212.93	1,184.73	1,232.42	1,190.06	0.00	12,832.79
Subtotal - Diverted	582.59	545.28	614.48	616.55	663.50	663.99	675.28	650.42	656.33	646.13	638.76	0.00	6,953.31
Diversion Rate	33.26%	34.45%	35.75%	34.62%	36.11%	38.05%	34.50%	34.91%	35.65%	34.40%	34.93%	0.00%	35.14%
MFD													
MFD Solid Waste	927.04	826.40	879.13	960.62	945.41	861.29	920.97	885.51	869.84	853.79	835.67	0.00	9,765.67
MFD Recycling	220.46	183.08	196.78	216.51	217.51	200.96	215.14	203.74	201.73	210.65	204.17	0.00	2,270.73
MFD Organics	32.73	29.81	32.17	34.61	36.91	30.96	25.15	25.30	23.72	24.45	23.78	0.00	319.59
Subtotal - Disposed	927.04	826.40	879.13	960.62	945.41	861.29	920.97	885.51	869.84	853.79	835.67	0.00	9,765.67
Subtotal - Diverted	253.19	212.89	228.95	251.12	254.42	231.92	240.29	229.04	225.45	235.10	227.95	0.00	2,590.32
Diversion Rate	21.45%	20.48%	20.66%	20.72%	21.20%	21.21%	20.69%	20.55%	20.58%	21.59%	21.43%	0.00%	20.96%
Roll-Off													
Roll-Off Solid Waste	353.60	350.12	333.86	359.91	405.65	316.21	428.34	371.77	370.23	402.64	363.31	0.00	4,055.64
Roll-Off Recycling	40.19	26.78	40.24	33.99	38.94	17.50	33.37	30.31	35.60	36.29	40.83	0.00	374.04
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	353.60	350.12	333.86	359.91	405.65	316.21	428.34	371.77	370.23	402.64	363.31	0.00	4,055.64
Subtotal - Diverted	40.19	26.78	40.24	33.99	38.94	17.50	33.37	30.31	35.60	36.29	40.83	0.00	374.04
Diversion Rate	10.21%	7.11%	10.76%	8.63%	8.76%	5.24%	7.23%	7.54%	8.77%	8.27%	10.10%	0.00%	8.44%
Residential													
Residential Solid Waste	1,080.34	956.05	1,004.43	1,027.01	1,112.29	985.38	1,115.95	1,075.92	1,013.29	1,048.87	1,000.70	0.00	11,420.23
Residential Curbside Recycling	760.57	623.30	662.08	672.57	754.51	648.76	708.95	721.19	658.34	721.49	720.23	0.00	7,651.99
Residential Curbside Organics	1,123.31	861.60	1,102.35	1,389.05	1,397.75	1,106.80	1,219.71	1,205.95	1,125.12	1,138.57	1,256.50	0.00	12,926.71
Subtotal - Disposed	1,080.34	956.05	1,004.43	1,027.01	1,112.29	985.38	1,115.95	1,075.92	1,013.29	1,048.87	1,000.70	0.00	11,420.23
Subtotal - Diverted	1,883.88	1,484.90	1,764.43	2,061.62	2,152.26	1,755.56	1,928.66	1,927.14	1,783.46	1,860.06	1,976.73	0.00	20,578.70
Diversion Rate	63.55%	60.83%	63.72%	66.75%	65.93%	64.05%	63.35%	64.17%	63.77%	63.94%	66.39%	0.00%	64.31%
Total Disposed	3,530.22	3,170.06	3,321.72	3,511.80	3,637.49	3,243.79	3,747.57	3,546.13	3,438.09	3,537.72	3,389.74	0.00	38,074.33
Total Diverted	2,759.85	2,269.85	2,648.10	2,963.28	3,109.12	2,668.97	2,877.60	2,836.91	2,700.84	2,777.58	2,884.27	0.00	30,496.37
Total Diversion Rate	43.88%	41.73%	44.36%	45.76%	46.08%	45.14%	43.43%	44.44%	44.00%	43.98%	45.97%	0.00%	44.47%
Single-Family Measured Diversion Rate	63.55%	60.83%	63.72%	66.75%	65.93%	64.05%	63.35%	64.17%	63.77%	63.94%	66.39%	0.00%	64.31%
Commercial Measured Diversion Rate	26.34%	26.17%	27.61%	26.63%	27.48%	28.80%	26.50%	26.92%	27.45%	26.94%	27.53%	0.00%	27.12%
MFD Measured Diversion Rate	21.45%	20.48%	20.66%	20.72%	21.20%	21.21%	20.69%	20.55%	20.58%	21.59%	21.43%	0.00%	20.96%
Overall Measured Diversion Rate	43.88%	41.73%	44.36%	45.76%	46.08%	45.14%	43.43%	44.44%	44.00%	43.98%	45.97%	0.00%	44.47%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2013

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: NOVEMBER 2013

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>2012 - 2013</u> <u>Tons Incr/(Decr)</u>	<u>2012 - 2013</u> <u>% Change</u>
San Mateo					
Commercial¹ and MFD					
Commercial Solid Waste	12,800.82	13,533.38	12,832.79	(700.59)	-5.18%
MFD Solid Waste	10,743.86	9,579.01	9,765.67	186.66	1.95%
Roll-Off Solid Waste	3,928.23	4,176.68	4,055.64	(121.04)	-2.90%
Commercial Recycling	3,277.09	3,943.68	4,195.89	252.21	6.40%
MFD Recycling	2,148.39	2,043.08	2,270.73	227.65	11.14%
Roll-Off Recycling	390.69	451.22	374.04	(77.18)	-17.10%
Commercial Organics	2,425.02	2,742.42	2,757.42	15.00	0.55%
MFD Organics	350.16	324.00	319.59	(4.41)	-1.36%
Roll-Off Organics	0.00	18.50	0.00	(18.50)	-100.00%
SUBTOTAL - Disposed Tons	27,472.91	27,289.07	26,654.10	(634.97)	-2.33%
SUBTOTAL - Diverted Tons	8,591.35	9,522.90	9,917.67	394.77	4.15%
Residential					
Residential Solid Waste	11,229.44	11,640.76	11,420.23	(220.53)	-1.89%
Residential Curbside Recycling	7,874.46	7,730.04	7,651.99	(78.05)	-1.01%
Residential Curbside Organics	12,516.71	12,793.21	12,926.71	133.50	1.04%
SUBTOTAL - Disposed Tons	11,229.44	11,640.76	11,420.23	(220.53)	-1.89%
SUBTOTAL - Diverted Tons	20,391.17	20,523.25	20,578.70	55.45	0.27%
Commercial/MFD and Residential					
TOTAL TONS DISPOSED	38,702.35	38,929.83	38,074.33		
TOTAL TONS DIVERTED	28,982.52	30,046.15	30,496.37		
COMMERCIAL DIVERSION RATE	23.82%	25.87%	27.12%		
MFD DIVERSION RATE	18.87%	19.81%	20.96%		
RESIDENTIAL DIVERSION RATE	64.49%	63.81%	64.31%		
TOTAL DIVERSION RATE	42.82%	43.56%	44.47%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2013

	January	February	March	April	May	June	July	August	September	October	November	December	2013 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
SAN MATEO COUNTY													
Commercial													
Commercial Solid Waste	81.64	75.62	82.76	85.80	87.00	77.28	85.64	89.40	81.56	84.49	81.90	0.00	913.09
Commercial Recycling	22.99	18.39	20.10	22.32	21.10	20.52	25.05	21.40	22.03	23.78	22.32	0.00	240.00
Commercial Organics	16.90	16.31	17.77	19.08	19.43	17.90	18.85	18.75	20.21	20.10	19.30	0.00	204.60
Subtotal - Disposed	81.64	75.62	82.76	85.80	87.00	77.28	85.64	89.40	81.56	84.49	81.90	0.00	913.09
Subtotal - Diverted	39.89	34.70	37.87	41.40	40.53	38.42	43.90	40.15	42.24	43.88	41.62	0.00	444.60
Diversion Rate	32.82%	31.45%	31.39%	32.55%	31.78%	33.21%	33.89%	30.99%	34.12%	34.18%	33.69%	0.00%	32.75%
MFD													
MFD Solid Waste	34.63	31.17	33.91	35.45	37.23	33.64	35.71	35.58	34.76	33.26	32.58	0.00	377.92
MFD Recycling	4.60	3.67	4.27	4.29	4.20	4.10	3.89	3.95	3.57	3.89	3.69	0.00	44.12
MFD Organics	0.43	0.37	0.42	0.43	0.49	0.41	0.42	0.33	0.28	0.30	0.31	0.00	4.19
Subtotal - Disposed	34.63	31.17	33.91	35.45	37.23	33.64	35.71	35.58	34.76	33.26	32.58	0.00	377.92
Subtotal - Diverted	5.03	4.04	4.69	4.72	4.69	4.51	4.31	4.28	3.85	4.19	4.00	0.00	48.31
Diversion Rate	12.68%	11.47%	12.15%	11.75%	11.19%	11.82%	10.77%	10.74%	9.97%	11.19%	10.93%	0.00%	11.33%
Roll-Off													
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential													
Residential Solid Waste	227.70	200.39	206.13	218.24	229.85	210.19	247.26	229.29	217.76	228.60	215.05	0.00	2,430.46
Residential Curbside Recycling	216.41	175.18	190.05	200.07	207.98	185.44	205.71	190.87	191.72	199.88	199.07	0.00	2,162.38
Residential Curbside Organics	362.63	275.90	331.97	430.46	405.01	327.17	372.12	348.02	345.22	348.25	403.29	0.00	3,950.04
Subtotal - Disposed	227.70	200.39	206.13	218.24	229.85	210.19	247.26	229.29	217.76	228.60	215.05	0.00	2,430.46
Subtotal - Diverted	579.04	451.08	522.02	630.53	612.99	512.61	577.83	538.89	536.94	548.13	602.36	0.00	6,112.42
Diversion Rate	71.78%	69.24%	71.69%	74.29%	72.73%	70.92%	70.03%	70.15%	71.15%	70.57%	73.69%	0.00%	71.55%
Total Disposed	343.97	307.18	322.80	339.49	354.08	321.11	368.61	354.27	334.08	346.35	329.53	0.00	3,721.47
Total Diverted	623.96	489.82	564.58	676.65	658.21	555.54	626.04	583.32	583.03	596.20	647.98	0.00	6,605.33
Total Diversion Rate	64.46%	61.46%	63.62%	66.59%	65.02%	63.37%	62.94%	62.21%	63.57%	63.25%	66.29%	0.00%	63.96%
Single-Family Measured Diversion Rate	71.78%	69.24%	71.69%	74.29%	72.73%	70.92%	70.03%	70.15%	71.15%	70.57%	73.69%	0.00%	71.55%
Commercial Measured Diversion Rate	27.87%	26.62%	26.73%	27.56%	26.69%	27.90%	28.43%	26.23%	28.38%	28.99%	28.49%	0.00%	27.63%
MFD Measured Diversion Rate	12.68%	11.47%	12.15%	11.75%	11.19%	11.82%	10.77%	10.74%	9.97%	11.19%	10.93%	0.00%	11.33%
Overall Measured Diversion Rate	64.46%	61.46%	63.62%	66.59%	65.02%	63.37%	62.94%	62.21%	63.57%	63.25%	66.29%	0.00%	63.96%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2013

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: NOVEMBER 2013

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>2012 - 2013</u> <u>Tons Incr/(Decr)</u>	<u>2012 - 2013</u> <u>% Change</u>
San Mateo County					
Commercial¹ and MFD					
Commercial Solid Waste	910.34	960.92	913.09	(47.83)	-4.98%
MFD Solid Waste	382.23	358.55	377.92	19.37	5.40%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	181.96	219.80	240.00	20.20	9.19%
MFD Recycling	55.04	45.19	44.12	(1.07)	-2.37%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	131.48	200.38	204.60	4.22	2.11%
MFD Organics	7.33	4.53	4.19	(0.34)	-7.51%
Roll-Off Organics	0.10	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	1,292.57	1,319.47	1,291.01	(28.46)	-2.16%
SUBTOTAL - Diverted Tons	375.91	469.90	492.91	23.01	4.90%
Residential					
Residential Solid Waste	2,372.94	2,469.39	2,430.46	(38.93)	-1.58%
Residential Curbside Recycling	2,037.25	2,169.67	2,162.38	(7.29)	-0.34%
Residential Curbside Organics	3,682.25	3,804.70	3,950.04	145.34	3.82%
SUBTOTAL - Disposed Tons	2,372.94	2,469.39	2,430.46	(38.93)	-1.58%
SUBTOTAL - Diverted Tons	5,719.50	5,974.37	6,112.42	138.05	2.31%
Commercial/MFD and Residential					
TOTAL TONS DISPOSED	3,665.51	3,788.86	3,721.47		
TOTAL TONS DIVERTED	6,095.41	6,444.27	6,605.33		
COMMERCIAL DIVERSION RATE	22.53%	26.26%	27.63%		
MFD DIVERSION RATE	14.03%	12.18%	11.33%		
RESIDENTIAL DIVERSION RATE	70.68%	70.75%	71.55%		
TOTAL DIVERSION RATE	62.45%	62.97%	63.96%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2013

	January	February	March	April	May	June	July	August	September	October	November	December	2013 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
WEST BAY													
Commercial													
Commercial Solid Waste	27.78	25.82	28.11	30.16	31.72	28.77	35.37	33.44	32.27	35.46	33.48	0.00	342.38
Commercial Recycling	10.19	8.98	10.02	11.07	10.81	10.21	11.69	11.77	12.19	12.63	13.13	0.00	122.69
Commercial Organics	10.06	10.08	11.34	12.34	12.25	11.01	13.31	13.56	11.93	11.00	11.68	0.00	128.56
Subtotal - Disposed	27.78	25.82	28.11	30.16	31.72	28.77	35.37	33.44	32.27	35.46	33.48	0.00	342.38
Subtotal - Diverted	20.25	19.06	21.36	23.41	23.06	21.22	25.00	25.33	24.12	23.63	24.81	0.00	251.25
Diversion Rate	42.16%	42.47%	43.18%	43.70%	42.10%	42.45%	41.41%	43.10%	42.77%	39.99%	42.56%	0.00%	42.32%
MFD													
MFD Solid Waste	6.41	5.17	5.47	6.04	5.92	4.97	2.37	2.41	2.07	2.58	2.15	0.00	45.56
MFD Recycling	1.92	1.57	1.62	1.82	1.81	1.60	1.03	1.04	0.95	1.14	0.98	0.00	15.48
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.03	0.15	0.12	0.12	0.15	0.13	0.00	0.70
Subtotal - Disposed	6.41	5.17	5.47	6.04	5.92	4.97	2.37	2.41	2.07	2.58	2.15	0.00	45.56
Subtotal - Diverted	1.92	1.57	1.62	1.82	1.81	1.63	1.18	1.16	1.07	1.29	1.11	0.00	16.18
Diversion Rate	23.05%	23.29%	22.85%	23.16%	23.42%	24.70%	33.24%	32.49%	34.08%	33.33%	34.05%	0.00%	26.21%
Roll-Off													
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential													
Residential Solid Waste	108.93	88.04	85.30	108.57	107.76	92.46	105.67	83.48	90.80	105.94	91.33	0.00	1,068.28
Residential Curbside Recycling	109.02	77.38	80.41	91.25	94.20	79.20	96.49	89.01	87.96	104.60	91.78	0.00	1,001.30
Residential Curbside Organics	253.07	161.51	171.06	237.95	217.40	168.15	200.38	186.13	185.40	226.41	258.71	0.00	2,266.17
Subtotal - Disposed	108.93	88.04	85.30	108.57	107.76	92.46	105.67	83.48	90.80	105.94	91.33	0.00	1,068.28
Subtotal - Diverted	362.09	238.89	251.47	329.20	311.60	247.35	296.87	275.14	273.36	331.01	350.49	0.00	3,267.47
Diversion Rate	76.87%	73.07%	74.67%	75.20%	74.30%	72.79%	73.75%	76.72%	75.07%	75.75%	79.33%	0.00%	75.36%
Total Disposed	143.12	119.03	118.88	144.77	145.40	126.20	143.41	119.33	125.14	143.98	126.96	0.00	1,456.22
Total Diverted	384.26	259.52	274.45	354.43	336.47	270.20	323.05	301.63	298.55	355.93	376.41	0.00	3,534.90
Total Diversion Rate	72.86%	68.56%	69.78%	71.00%	69.83%	68.16%	69.26%	71.65%	70.46%	71.20%	74.78%	0.00%	70.82%
Single-Family Measured Diversion Rate	76.87%	73.07%	74.67%	75.20%	74.30%	72.79%	73.75%	76.72%	75.07%	75.75%	79.33%	0.00%	75.36%
Commercial Measured Diversion Rate	39.34%	39.97%	40.63%	41.07%	39.79%	40.38%	40.96%	42.49%	42.31%	39.58%	42.11%	0.00%	40.81%
MFD Measured Diversion Rate	23.05%	23.29%	22.85%	23.16%	23.42%	24.70%	33.24%	32.49%	34.08%	33.33%	34.05%	0.00%	26.21%
Overall Measured Diversion Rate	72.86%	68.56%	69.78%	71.00%	69.83%	68.16%	69.26%	71.65%	70.46%	71.20%	74.78%	0.00%	70.82%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2013

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: NOVEMBER 2013

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>2012 - 2013</u> <u>Tons Incr/(Decr)</u>	<u>2012 - 2013</u> <u>% Change</u>
West Bay Sanitary					
Commercial¹ and MFD					
Commercial Solid Waste	362.27	348.31	342.38	(5.93)	-1.70%
MFD Solid Waste	66.99	55.18	45.56	(9.62)	-17.43%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	94.77	116.82	122.69	5.87	5.02%
MFD Recycling	15.37	16.37	15.48	(0.89)	-5.44%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	42.10	93.22	128.56	35.34	37.91%
MFD Organics	0.00	0.00	0.70	0.70	100.00%
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	429.26	403.49	387.94	(15.55)	-3.85%
SUBTOTAL - Diverted Tons	152.24	226.41	267.43	41.02	18.12%
Residential					
Residential Solid Waste	997.74	1,082.84	1,068.28	(14.56)	-1.34%
Residential Curbside Recycling	993.93	1,024.10	1,001.30	(22.80)	-2.23%
Residential Curbside Organics	2,133.42	2,224.47	2,266.17	41.70	1.87%
SUBTOTAL - Disposed Tons	997.74	1,082.84	1,068.28	(14.56)	-1.34%
SUBTOTAL - Diverted Tons	3,127.35	3,248.57	3,267.47	18.90	0.58%
Commercial/MFD and Residential					
TOTAL TONS DISPOSED	1,427.00	1,486.33	1,456.22		
TOTAL TONS DIVERTED	3,279.59	3,474.98	3,534.90		
COMMERCIAL DIVERSION RATE	26.18%	35.94%	40.81%		
MFD DIVERSION RATE	18.66%	22.88%	26.21%		
RESIDENTIAL DIVERSION RATE	75.81%	75.00%	75.36%		
TOTAL DIVERSION RATE	69.68%	70.04%	70.82%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2013

	January	February	March	April	May	June	July	August	September	October	November	December	2013 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
TOTAL SBWMA													
Commercial													
Commercial Solid Waste	5,389.78	4,732.11	5,164.83	5,421.96	5,470.44	5,003.68	5,720.64	5,497.02	5,274.49	5,477.56	5,211.06	0.00	58,363.57
Commercial Recycling	1,603.14	1,352.83	1,625.90	1,603.58	1,667.60	1,656.78	1,792.95	1,654.41	1,640.45	1,746.87	1,577.17	0.00	17,921.68
Commercial Organics	1,451.08	1,360.16	1,432.36	1,557.41	1,609.46	1,453.04	1,592.04	1,651.10	1,620.76	1,778.99	1,822.44	0.00	17,328.84
Subtotal - Disposed	5,389.78	4,732.11	5,164.83	5,421.96	5,470.44	5,003.68	5,720.64	5,497.02	5,274.49	5,477.56	5,211.06	0.00	58,363.57
Subtotal - Diverted	3,054.22	2,712.99	3,058.26	3,160.99	3,277.06	3,109.82	3,384.99	3,305.51	3,261.21	3,525.86	3,399.61	0.00	35,250.52
Diversion Rate	36.17%	36.44%	37.19%	36.83%	37.46%	38.33%	37.17%	37.55%	38.21%	39.16%	39.48%	0.00%	37.66%
MFD													
MFD Solid Waste	2,985.23	2,643.89	2,836.46	3,063.91	3,072.79	2,779.73	3,080.56	2,909.58	2,812.80	2,774.15	2,705.78	0.00	31,664.88
MFD Recycling	665.27	559.41	601.64	641.80	652.84	604.10	655.86	629.95	617.22	659.83	627.50	0.00	6,915.42
MFD Organics	81.80	70.69	77.63	89.38	90.04	77.02	73.62	73.91	69.07	75.12	75.27	0.00	853.55
Subtotal - Disposed	2,985.23	2,643.89	2,836.46	3,063.91	3,072.79	2,779.73	3,080.56	2,909.58	2,812.80	2,774.15	2,705.78	0.00	31,664.88
Subtotal - Diverted	747.07	630.10	679.27	731.18	742.88	681.12	729.48	703.86	686.29	734.95	702.77	0.00	7,768.97
Diversion Rate	20.02%	19.25%	19.32%	19.27%	19.47%	19.68%	19.15%	19.48%	19.61%	20.94%	20.62%	0.00%	19.70%
Roll-Off													
Roll-Off Solid Waste	1,753.27	1,521.42	1,597.43	1,591.34	1,749.05	1,581.73	1,825.60	1,792.30	1,577.81	1,772.77	1,556.57	0.00	18,319.29
Roll-Off Recycling	97.97	85.37	107.87	110.46	119.39	103.65	116.62	141.65	160.73	149.35	150.10	0.00	1,343.16
Roll-Off Organics	136.39	104.41	102.46	136.84	124.39	99.70	129.38	123.29	108.87	118.73	131.49	0.00	1,315.95
Subtotal - Disposed	1,753.27	1,521.42	1,597.43	1,591.34	1,749.05	1,581.73	1,825.60	1,792.30	1,577.81	1,772.77	1,556.57	0.00	18,319.29
Subtotal - Diverted	234.36	189.78	210.33	247.30	243.78	203.35	246.00	264.94	269.60	268.08	281.59	0.00	2,659.11
Diversion Rate	11.79%	11.09%	11.63%	13.45%	12.23%	11.39%	11.87%	12.88%	14.59%	13.14%	15.32%	0.00%	12.68%
Residential													
Residential Solid Waste	5,073.89	4,452.86	4,614.26	4,944.35	5,136.81	4,618.57	5,335.48	4,970.98	4,770.00	4,957.40	4,659.99	0.00	53,534.59
Residential Curbside Recycling	3,741.00	3,008.90	3,186.33	3,399.88	3,585.90	3,184.30	3,530.94	3,366.44	3,260.37	3,539.38	3,412.95	0.00	37,216.39
Residential Curbside Organics	6,662.79	4,841.93	5,933.37	7,828.24	7,443.14	5,924.03	6,685.54	6,331.58	6,172.42	6,428.75	7,194.86	0.00	71,446.65
Subtotal - Disposed	5,073.89	4,452.86	4,614.26	4,944.35	5,136.81	4,618.57	5,335.48	4,970.98	4,770.00	4,957.40	4,659.99	0.00	53,534.59
Subtotal - Diverted	10,403.79	7,850.83	9,119.70	11,228.12	11,029.04	9,108.33	10,216.48	9,698.02	9,432.79	9,968.13	10,607.81	0.00	108,663.04
Diversion Rate	67.22%	63.81%	66.40%	69.43%	68.22%	66.35%	65.69%	66.11%	66.42%	66.79%	69.48%	0.00%	66.99%
Total Disposed	15,202.17	13,350.28	14,212.98	15,021.56	15,429.09	13,983.71	15,962.28	15,169.88	14,435.10	14,981.88	14,133.40	0.00	161,882.33
Total Diverted	14,439.44	11,383.70	13,067.56	15,367.59	15,292.76	13,102.62	14,576.95	13,972.33	13,649.89	14,497.02	14,991.78	0.00	154,341.64
Total Diversion Rate	48.71%	46.02%	47.90%	50.57%	49.78%	48.37%	47.73%	47.95%	48.60%	49.18%	51.47%	0.00%	48.81%
Single-Family Measured Diversion Rate	67.22%	63.81%	66.40%	69.43%	68.22%	66.35%	65.69%	66.11%	66.42%	66.79%	69.48%	0.00%	66.99%
Commercial Measured Diversion Rate	28.49%	28.42%	29.14%	29.12%	29.29%	29.90%	29.09%	29.53%	30.38%	31.12%	31.64%	0.00%	29.66%
MFD Measured Diversion Rate	20.02%	19.25%	19.32%	19.27%	19.47%	19.68%	19.15%	19.48%	19.61%	20.94%	20.62%	0.00%	19.70%
Overall Measured Diversion Rate	48.71%	46.02%	47.90%	50.57%	49.78%	48.37%	47.73%	47.95%	48.60%	49.18%	51.47%	0.00%	48.81%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2013

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: NOVEMBER 2013

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>2012 - 2013</u> <u>Tons Incr/(Decr)</u>	<u>2012 - 2013</u> <u>% Change</u>
TOTAL SBWMA					
Commercial¹ and MFD					
Commercial Solid Waste	59,156.85	61,015.02	58,363.57	(2,651.45)	-4.35%
MFD Solid Waste	33,982.30	31,031.64	31,664.88	633.24	2.04%
Roll-Off Solid Waste	19,345.94	20,459.37	18,319.29	(2,140.08)	-10.46%
Commercial Recycling	14,691.13	17,097.42	17,921.68	824.26	4.82%
MFD Recycling	5,869.46	6,131.47	6,915.42	783.95	12.79%
Roll-Off Recycling	1,475.00	1,232.66	1,343.16	110.50	8.96%
Commercial Organics	14,024.00	15,506.00	17,328.84	1,822.84	11.76%
MFD Organics	855.74	806.02	853.55	47.53	5.90%
Roll-Off Organics	2,177.64	1,846.73	1,315.95	(530.78)	-28.74%
SUBTOTAL - Disposed Tons	112,485.09	112,506.03	108,347.74	(4,158.29)	-3.70%
SUBTOTAL - Diverted Tons	39,092.97	42,620.30	45,678.60	3,058.30	7.18%
Residential					
Residential Solid Waste	54,310.68	54,612.05	53,534.59	(1,077.46)	-1.97%
Residential Curbside Recycling	36,923.32	37,258.41	37,216.39	(42.02)	-0.11%
Residential Curbside Organics	68,711.88	70,420.65	71,446.65	1,026.00	1.46%
SUBTOTAL - Disposed Tons	54,310.68	54,612.05	53,534.59	(1,077.46)	-1.97%
SUBTOTAL - Diverted Tons	105,635.20	107,679.06	108,663.04	983.98	0.91%
Commercial/MFD and Residential					
TOTAL TONS DISPOSED	166,795.77	167,118.08	161,882.33		
TOTAL TONS DIVERTED	144,728.17	150,299.36	154,341.64		
COMMERCIAL DIVERSION RATE	25.79%	27.47%	29.66%		
MFD DIVERSION RATE	16.52%	18.27%	19.70%		
RESIDENTIAL DIVERSION RATE	66.04%	66.35%	66.99%		
TOTAL DIVERSION RATE	46.46%	47.35%	48.81%		

¹ Includes Agency facilities tonnage

Recology San Mateo County
 Inquiry, Service Request and
 Complaint Summary
 Rate Year 2013

	Single-Family Missed Pick-Up Initial Complaints 8.02.B.2				Single-Family Missed Pick-Up Collection Events 8.02.B.2				Excessive Noise 8.02.J				Discourteous Behavior 8.06.J				Property Damage 8.02.H				Spills 8.02.I			
	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4
Atherton	17	12	0	29	0	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Belmont	40	19	0	59	1	2	0	3	0	0	0	0	0	0	0	0	2	0	0	0	0	0	0	
Burlingame	26	18	0	44	1	0	0	1	0	0	0	0	0	0	0	1	2	0	3	0	1	0	1	
East Palo Alto	9	8	0	17	0	1	0	1	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	
Foster City	25	21	0	46	0	1	0	1	0	0	0	0	0	0	0	2	1	0	3	0	0	0	0	
Hillsborough	20	18	0	38	0	1	0	1	0	0	0	0	0	0	2	0	0	2	0	0	0	0	0	
Menlo Park	24	27	0	51	1	1	0	2	0	0	0	0	0	0	2	0	0	2	0	1	0	0	1	
North Fair Oaks	14	14	0	28	1	0	0	1	0	0	0	0	0	0	1	0	0	1	0	0	0	0	0	
Redwood City	105	63	0	168	3	2	0	5	0	0	0	0	0	0	3	0	0	3	1	1	0	0	2	
San Carlos	35	30	0	65	1	2	0	3	0	0	0	0	0	1	3	0	0	3	2	0	0	0	2	
San Mateo	136	116	0	252	5	3	0	8	0	0	0	0	1	1	1	0	0	2	5	1	0	0	6	
San Mateo County	28	19	0	47	1	2	0	3	0	0	0	0	0	0	0	1	0	0	1	1	1	0	0	
West Bay	13	5	0	18	0	0	0	0	0	0	0	0	0	1	0	0	0	1	3	0	0	0	3	
Totals	492	370	0	862	14	16	0	30	0	0	0	0	1	1	0	0	24	16	8	0	0	12	5	

	On-call Bulky Item Collection 5.05				Extra/Overage Requests 8.02.G				Recycling Tote-Bag Request 5.03.B.2				Information requests 7.02.A				Billing Concerns			
	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4
Atherton	29	57	0	86	11	6	0	17	0	0	0	0	19	32	0	51	18	39	0	57
Belmont	217	275	0	492	7	7	0	14	0	0	0	0	74	70	0	144	37	16	0	53
Burlingame	170	223	0	393	27	21	0	48	0	0	0	0	93	103	0	196	37	62	0	99
East Palo Alto	90	101	0	191	2	2	0	4	0	0	0	0	26	39	0	65	4	4	0	8
Foster City	197	196	0	393	3	7	0	10	0	0	0	0	70	43	0	113	39	22	0	61
Hillsborough	72	105	0	177	11	14	0	25	0	0	0	0	50	42	0	92	12	14	0	26
Menlo Park	151	180	0	331	24	21	0	45	0	0	0	0	108	71	0	179	89	34	0	123
North Fair Oaks	47	56	0	103	5	11	0	16	0	0	0	0	27	25	0	52	10	8	0	18
Redwood City	392	478	0	870	32	39	0	71	0	0	0	0	150	136	0	286	8	7	0	15
San Carlos	221	283	0	504	36	27	0	63	0	0	0	0	227	232	0	459	43	83	0	126
San Mateo	503	634	0	1137	34	49	0	83	0	0	0	0	293	215	0	508	241	110	0	351
San Mateo County	119	153	0	272	11	9	0	20	0	0	0	0	50	48	0	98	25	26	0	51
West Bay	57	60	0	117	2	12	0	14	0	0	0	0	22	13	0	35	21	14	0	35
Totals	2,265	2,801	0	5,066	205	225	0	430	0	0	0	0	1,209	1,069	0	2,278	584	439	0	1,023

Recology San Mateo County
 Call Center Data and
 Quality Assurance Calls
 Rate Year 2013

SBWMA Service Area	Number of Calls Received	Number of Calls Answered	Number of Calls Dropped	Percentage of Calls Dropped	Average Hold Time in Seconds	Percentage of Calls Answered in Thirty Seconds	Number of Quality Assurance Calls Made
October	13,675	13,457	218	1.59%	12.54	95.11%	237
November	12,328	12,119	209	1.70%	14.55	92.61%	201
December	0	0	0	0.00%	0.00	0.00%	0

Recology San Mateo County
 On-Site Customer Assessments,
 Visual Audits and Recycling
 Tote-Bags Delivered
 Rate Year 2013

	Number of On-site Assessments 7.04.E				Number of Visual Audits 7.06				Recycling Tote-Bags Delivered			
	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4
Atherton	0	0	0	0	0	0	0	0	0	0	0	0
Belmont	20	22	0	42	0	1	0	1	0	0	0	0
Burlingame	2	1	0	3	0	0	0	0	0	0	0	0
East Palo Alto	5	7	0	12	4	0	0	4	0	0	0	0
Foster City	0	6	0	6	0	1	0	1	300	0	0	300
Hillsborough	0	0	0	0	0	0	0	0	0	0	0	0
Menlo Park	16	13	0	29	0	0	0	0	0	20	0	20
North Fair Oaks	7	2	0	9	3	0	0	3	0	0	0	0
Redwood City	7	10	0	17	0	0	0	0	0	0	0	0
San Carlos	5	4	0	9	3	1	0	4	0	5	0	5
San Mateo	2	1	0	3	1	0	0	1	115	0	0	115
San Mateo County	1	10	0	11	0	0	0	0	0	0	0	0
West Bay	0	0	0	0	1	0	0	1	0	0	0	0
Totals	65	76	0	141	12	3	0	15	415	25	0	440