



# MONTHLY REPORT TO THE SBWMA FOR NOVEMBER 2017

Submitted December 15, 2017



December 15, 2017

Joe La Mariana  
Executive Director  
SBWMA/RethinkWaste  
610 Elm Street, Suite 202  
San Carlos, CA 94070

Dear Mr. La Mariana:

Enclosed is a copy of the Recology November, 2017 monthly report to the SBWMA. Recology will send electronic copies to each jurisdiction.

In accordance with the requirements of Section 9.04 B of the Agreement, the undersigned hereby certifies, under penalty of perjury, that the report submitted herewith is true and correct to the best knowledge of the undersigned after reasonable inquiry.

If you should have any questions or require additional information, please call me at (650) 598-8226.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Michael Kelly', is written over the typed name.

Michael Kelly  
General Manager  
Recology San Mateo County

cc: Farouk Fakira



# **RECOLOGY SAN MATEO COUNTY**

## **MONTHLY REPORT TO THE SBWMA**

**For  
NOVEMBER 2017**

**Submitted  
DECEMBER 15, 2017**



## NOVEMBER 2017 MONTHLY REPORT

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## NOVEMBER 2017 MONTHLY REPORT

### DEFINITIONS OF WASTE TYPES INCLUDED ON THE TONNAGE SUMMARY REPORT

**Commercial Solid Waste** – Franchised solid waste collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Commercial Recycling** – Franchised recyclable materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. This includes construction and demolition debris collected from agency facilities. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Commercial Organics** – Franchised organic materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**MFD Solid Waste** – Franchised solid waste collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**MFD Recycling** – Franchised recyclable materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**MFD Organics** – Franchised organic materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Roll-Off Solid Waste** – Franchised solid waste collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

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**Roll-Off Organics** – Franchised organic materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Residential Solid Waste** – Franchised solid waste collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Residential Recycling** – Franchised recyclable materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Residential Organics** – Franchised organic materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.



## NOVEMBER 2017 MONTHLY REPORT SUMMARY

Monthly	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
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### Commercial Tonnage Collected

Solid Waste	7,568.74	6,862.08	7,618.73	6,827.44	7,505.62	7,375.19	7,147.58	7,734.87	7,129.40	7,442.07	7,411.11	
Recyclables	2,382.62	2,199.75	2,352.13	2,065.93	2,332.92	2,217.23	2,145.78	2,394.55	2,117.19	2,254.71	2,233.73	
Organics	2,526.22	2,271.23	2,533.18	2,302.29	2,411.17	2,384.53	2,298.83	2,469.55	2,345.08	2,516.74	2,546.63	

### Multi-Family Tonnage Collected

Solid Waste	3,067.47	2,702.88	2,938.95	2,622.54	2,972.58	2,863.41	2,793.56	2,940.42	2,695.61	2,789.89	2,822.91	
Recyclables	870.72	751.85	814.39	713.97	811.34	783.81	750.62	819.60	744.57	785.45	810.46	
Organics	87.08	76.85	90.16	82.19	90.28	83.20	80.45	90.70	82.53	88.08	92.59	

### Residential Tonnage Collected

Solid Waste	5,107.70	4,807.34	5,314.21	4,611.39	5,416.23	5,205.37	4,918.01	5,346.77	4,822.09	4,835.82	5,187.27	
Recyclables	3,882.27	3,232.74	3,636.71	3,118.74	3,597.89	3,518.21	3,186.43	3,536.21	3,195.17	3,357.90	3,722.62	
Organics	7,136.89	5,423.51	7,032.50	7,199.66	7,260.39	6,292.44	5,733.43	6,540.47	6,035.75	5,953.33	7,308.90	

### Diversion Rates

Commercial	35.55%	35.65%	35.42%	35.34%	35.01%	34.82%	34.67%	35.10%	35.00%	35.55%	35.71%	
Multi-Family	23.79%	23.47%	23.53%	23.29%	23.27%	23.24%	22.93%	23.64%	23.48%	23.84%	24.24%	
Residential	68.33%	64.29%	66.75%	69.11%	66.72%	65.33%	64.46%	65.33%	65.69%	65.82%	68.02%	
Overall	51.75%	49.27%	50.91%	52.41%	50.94%	49.73%	48.86%	49.73%	49.78%	49.81%	52.01%	

Inquiries, Service Requests & Complaints	7,676	7,448	8,715	8,161	9,572	9,061	8,715	9,403	9,225	8,996	10,490	
Calls Received	15,177	12,370	14,194	14,102	16,124	17,539	16,447	16,717	15,521	15,845	16,325	
Avg. Hold Time	14.56	13.24	10.88	24.24	22.45	32.16	42.41	29.60	24.80	21.23	40.06	
Assessments	5	5	62	54	51	27	24	39	58	20	40	
Quality Assurance	219	214	244	223	225	212	251	209	226	212	226	

**RECOLOGY MONTHLY REPORT 2017**

	2016 November	2016 December	2017 January	2017 February	2017 March	2017 April	2017 May	2017 June	2017 July	2017 August	2017 September	2017 October	2017 November
<b>MEMBER AGENCY</b>	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>ATHERTON</b>													
<b>Commercial</b>													
Commercial Solid Waste	31.83	34.27	33.64	30.92	35.77	33.02	35.47	33.75	34.34	40.51	33.09	36.24	43.09
Commercial Recycling	15.47	16.46	17.06	15.70	17.00	15.23	17.19	16.38	14.77	18.74	23.48	16.45	17.27
Commercial Organics	48.96	44.48	36.38	49.14	47.09	43.80	72.04	48.59	34.55	39.59	33.01	42.44	46.32
Subtotal - Disposed	31.83	34.27	33.64	30.92	35.77	33.02	35.47	33.75	34.34	40.51	33.09	36.24	43.09
Subtotal - Diverted	64.43	60.94	53.44	64.84	64.09	59.03	89.23	64.97	49.32	58.33	56.49	58.89	63.59
Diversion Rate	66.93%	64.01%	61.37%	67.71%	64.18%	64.13%	71.56%	65.81%	58.95%	59.01%	63.06%	61.90%	59.61%
<b>MFD</b>													
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
<b>Roll-Off</b>													
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	2.32	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	2.32	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%
<b>Residential</b>													
Residential Solid Waste	160.23	156.35	147.73	131.41	151.60	132.70	156.21	147.72	136.99	157.70	142.92	149.80	155.31
Residential Curbside Recycling	136.43	133.57	130.07	108.92	122.16	104.39	131.02	121.94	107.01	118.29	107.72	114.36	130.61
Residential Curbside Organics	752.17	696.15	743.54	578.66	678.59	668.30	635.63	597.64	509.41	617.98	595.87	624.77	786.01
Subtotal - Disposed	160.23	156.35	147.73	131.41	151.60	132.70	156.21	147.72	136.99	157.70	142.92	149.80	155.31
Subtotal - Diverted	888.60	829.72	873.61	687.58	800.75	772.69	766.65	719.58	616.42	736.27	703.59	739.13	916.62
Diversion Rate	84.72%	84.14%	85.54%	83.95%	84.08%	85.34%	83.07%	82.97%	81.82%	82.36%	83.12%	83.15%	85.51%
<b>Total Disposed</b>	<b>192.06</b>	<b>190.62</b>	<b>181.37</b>	<b>162.33</b>	<b>187.37</b>	<b>165.72</b>	<b>191.68</b>	<b>181.47</b>	<b>171.33</b>	<b>198.21</b>	<b>176.01</b>	<b>186.04</b>	<b>198.40</b>
<b>Total Diverted</b>	<b>953.03</b>	<b>890.66</b>	<b>927.05</b>	<b>752.42</b>	<b>864.84</b>	<b>831.72</b>	<b>855.88</b>	<b>784.55</b>	<b>665.74</b>	<b>794.60</b>	<b>760.08</b>	<b>800.34</b>	<b>980.21</b>
<b>Total Diversion Rate</b>	<b>83.23%</b>	<b>82.37%</b>	<b>83.64%</b>	<b>82.25%</b>	<b>82.19%</b>	<b>83.39%</b>	<b>81.70%</b>	<b>81.21%</b>	<b>79.53%</b>	<b>80.04%</b>	<b>81.20%</b>	<b>81.14%</b>	<b>83.17%</b>
Single-Family Measured Diversion Rate	84.72%	84.14%	85.54%	83.95%	84.08%	85.34%	83.07%	82.97%	81.82%	82.36%	83.12%	83.15%	85.51%
Commercial Measured Diversion Rate	66.93%	64.01%	61.37%	67.71%	64.18%	64.13%	71.56%	65.81%	58.95%	59.01%	63.06%	62.81%	59.61%
MFD Measured Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Overall Measured Diversion Rate	83.23%	82.37%	83.64%	82.25%	82.19%	83.39%	81.70%	81.21%	79.53%	80.04%	81.20%	81.14%	83.17%



Recology San Mateo County  
 Cumulative Comparison of Tonnage  
 Rate Year 2017

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: NOVEMBER 2017

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2016 - 2017</u>	<u>2016 - 2017</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>Tons</u> <u>Incr/(Decr)</u>	<u>% Change</u>
<b>Atherton</b>									
<b>Commercial<sup>1</sup> and MFD</b>									
Commercial Solid Waste	544.76	481.74	414.22	407.52	429.66	376.51	389.84	13.33	3.54%
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Solid Waste	0.00	0.00	0.43	6.77	4.45	3.50	0.00	(3.50)	-100.00%
Commercial Recycling	188.59	139.95	150.82	150.39	161.32	171.74	189.27	17.53	10.21%
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Recycling	6.61	0.00	0.24	0.00	1.96	1.99	0.00	(1.99)	-100.00%
Commercial Organics	392.71	339.87	462.07	433.43	609.08	560.27	492.95	(67.32)	-12.02%
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Organics	3.53	26.57	0.00	0.00	0.00	0.00	2.32	2.32	100.00%
<b>SUBTOTAL - Disposed Tons</b>	<b>544.76</b>	<b>481.74</b>	<b>414.65</b>	<b>414.29</b>	<b>434.11</b>	<b>380.01</b>	<b>389.84</b>	<b>9.83</b>	<b>2.59%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>591.44</b>	<b>506.39</b>	<b>613.13</b>	<b>583.82</b>	<b>772.36</b>	<b>734.00</b>	<b>684.54</b>	<b>(49.46)</b>	<b>-6.74%</b>
<b>Residential</b>									
Residential Solid Waste	1,834.98	1,616.26	1,548.50	1,521.72	1,543.77	1,593.67	1,610.09	16.42	1.03%
Residential Curbside Recycling	1,163.44	1,206.79	1,238.78	1,277.39	1,261.83	1,310.60	1,296.49	(14.11)	-1.08%
Residential Curbside Organics	7,156.29	7,292.55	7,042.90	6,557.73	6,285.14	6,792.67	7,036.40	243.73	3.59%
<b>SUBTOTAL - Disposed Tons</b>	<b>1,834.98</b>	<b>1,616.26</b>	<b>1,548.50</b>	<b>1,521.72</b>	<b>1,543.77</b>	<b>1,593.67</b>	<b>1,610.09</b>	<b>16.42</b>	<b>1.03%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>8,319.73</b>	<b>8,499.34</b>	<b>8,281.68</b>	<b>7,835.12</b>	<b>7,546.97</b>	<b>8,103.27</b>	<b>8,332.89</b>	<b>229.62</b>	<b>2.83%</b>
<b>Commercial/MFD and Residential</b>									
<b>TOTAL TONS DISPOSED</b>	<b>2,379.74</b>	<b>2,098.00</b>	<b>1,963.15</b>	<b>1,936.01</b>	<b>1,977.88</b>	<b>1,973.68</b>	<b>1,999.93</b>		
<b>TOTAL TONS DIVERTED</b>	<b>8,911.17</b>	<b>9,005.73</b>	<b>8,894.81</b>	<b>8,418.94</b>	<b>8,319.33</b>	<b>8,837.27</b>	<b>9,017.43</b>		
<b>COMMERCIAL DIVERSION RATE</b>	<b>52.05%</b>	<b>51.25%</b>	<b>59.66%</b>	<b>58.49%</b>	<b>64.02%</b>	<b>65.89%</b>	<b>63.71%</b>		
<b>MFD DIVERSION RATE</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>		
<b>RESIDENTIAL DIVERSION RATE</b>	<b>81.93%</b>	<b>84.02%</b>	<b>84.25%</b>	<b>83.74%</b>	<b>83.02%</b>	<b>83.57%</b>	<b>83.81%</b>		
<b>TOTAL DIVERSION RATE</b>	<b>78.92%</b>	<b>81.11%</b>	<b>81.92%</b>	<b>81.30%</b>	<b>80.79%</b>	<b>81.74%</b>	<b>81.85%</b>		

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY MONTHLY REPORT 2017**

	2016 November	2016 December	2017 January	2017 February	2017 March	2017 April	2017 May	2017 June	2017 July	2017 August	2017 September	2017 October	2017 November
<b>MEMBER AGENCY</b>	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>BELMONT</b>													
<b>Commercial</b>													
Commercial Solid Waste	173.84	177.53	206.64	177.37	193.32	170.03	191.02	194.74	165.57	185.24	169.48	193.61	189.64
Commercial Recycling	79.06	81.43	89.73	76.35	83.50	71.41	80.88	74.98	72.66	77.67	70.71	78.69	78.52
Commercial Organics	66.65	67.49	81.40	70.55	76.10	68.10	78.84	70.79	68.03	75.03	74.81	87.95	79.46
Subtotal - Disposed	173.84	177.53	206.64	177.37	193.32	170.03	191.02	194.74	165.57	185.24	169.48	193.61	189.64
Subtotal - Diverted	145.71	148.92	171.13	146.90	159.60	139.51	159.72	145.77	140.69	152.70	145.52	166.64	157.98
Diversion Rate	45.60%	45.62%	45.30%	45.30%	45.22%	45.07%	45.54%	42.81%	45.94%	45.19%	46.20%	46.26%	45.45%
<b>MFD</b>													
MFD Solid Waste	168.71	174.08	182.05	152.85	164.16	147.67	170.93	157.77	162.05	178.67	157.82	163.07	160.06
MFD Recycling	51.51	54.17	55.33	46.07	49.16	43.95	50.59	47.45	46.09	52.04	47.66	51.11	51.25
MFD Organics	6.20	6.91	6.78	5.91	6.69	5.77	6.27	6.29	5.86	6.18	5.98	6.15	5.96
Subtotal - Disposed	168.71	174.08	182.05	152.85	164.16	147.67	170.93	157.77	162.05	178.67	157.82	163.07	160.06
Subtotal - Diverted	57.71	61.08	62.11	51.98	55.85	49.72	56.86	53.74	51.95	58.22	53.64	57.26	57.21
Diversion Rate	25.49%	25.97%	25.44%	25.38%	25.39%	25.19%	24.96%	25.41%	24.28%	24.58%	25.37%	25.99%	26.33%
<b>Roll-Off</b>													
Roll-Off Solid Waste	25.96	39.83	22.10	32.79	35.65	33.69	48.61	26.98	39.61	33.48	36.52	38.66	36.17
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	25.96	39.83	22.10	32.79	35.65	33.69	48.61	26.98	39.61	33.48	36.52	38.66	36.17
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
<b>Residential</b>													
Residential Solid Waste	290.14	304.77	270.97	266.75	301.01	254.45	302.42	275.94	264.81	296.04	275.66	263.64	290.55
Residential Curbside Recycling	258.50	268.61	263.42	206.83	250.37	218.89	239.89	242.24	212.66	234.90	218.36	216.95	255.76
Residential Curbside Organics	333.64	319.91	362.27	287.30	394.94	435.58	430.98	374.91	325.98	365.58	354.00	318.33	380.32
Subtotal - Disposed	290.14	304.77	270.97	266.75	301.01	254.45	302.42	275.94	264.81	296.04	275.66	263.64	290.55
Subtotal - Diverted	592.14	588.52	625.69	494.13	645.31	654.47	670.87	617.15	538.64	600.48	572.36	535.28	636.08
Diversion Rate	67.11%	65.88%	69.78%	64.94%	68.19%	72.01%	68.93%	69.10%	67.04%	66.98%	67.49%	67.00%	68.64%
<b>Total Disposed</b>	<b>658.65</b>	<b>696.21</b>	<b>681.76</b>	<b>629.76</b>	<b>694.14</b>	<b>605.84</b>	<b>712.98</b>	<b>655.43</b>	<b>632.04</b>	<b>693.43</b>	<b>639.48</b>	<b>658.98</b>	<b>676.42</b>
<b>Total Diverted</b>	<b>795.56</b>	<b>798.52</b>	<b>858.93</b>	<b>693.01</b>	<b>860.76</b>	<b>843.70</b>	<b>887.45</b>	<b>816.66</b>	<b>731.28</b>	<b>811.40</b>	<b>771.52</b>	<b>759.18</b>	<b>851.27</b>
<b>Total Diversion Rate</b>	<b>54.71%</b>	<b>53.42%</b>	<b>55.75%</b>	<b>52.39%</b>	<b>55.36%</b>	<b>58.20%</b>	<b>55.45%</b>	<b>55.48%</b>	<b>53.64%</b>	<b>53.92%</b>	<b>54.68%</b>	<b>53.53%</b>	<b>55.72%</b>
Single-Family Measured Diversion Rate	67.11%	65.88%	69.78%	64.94%	68.19%	72.01%	68.93%	69.10%	67.04%	66.98%	67.49%	67.00%	68.64%
Commercial Measured Diversion Rate	35.57%	34.92%	36.22%	35.39%	35.40%	35.00%	34.53%	34.46%	34.41%	34.67%	35.38%	36.16%	35.80%
MFD Measured Diversion Rate	25.49%	25.97%	25.44%	25.38%	25.39%	25.19%	24.96%	25.41%	24.28%	24.58%	25.37%	25.99%	26.33%
Overall Measured Diversion Rate	54.71%	53.42%	55.75%	52.39%	55.36%	58.20%	55.45%	55.48%	53.64%	53.92%	54.68%	53.53%	55.72%

Recology San Mateo County  
 Cumulative Comparison of Tonnage  
 Rate Year 2017

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: NOVEMBER 2017

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>2016 - 2017</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2016 - 2017</u> <u>% Change</u>
<b>Belmont</b>									
<b>Commercial<sup>1</sup> and MFD</b>									
Commercial Solid Waste	2,067.30	2,315.97	2,155.82	2,123.50	1,969.40	1,924.07	2,036.66	112.59	5.85%
MFD Solid Waste	1,833.75	1,936.77	2,030.56	1,980.14	1,871.01	1,869.99	1,797.10	(72.89)	-3.90%
Roll-Off Solid Waste	425.81	455.75	431.33	448.71	440.58	430.27	384.26	(46.01)	-10.69%
Commercial Recycling	486.47	558.85	594.94	676.84	773.69	808.80	855.10	46.30	5.72%
MFD Recycling	424.02	433.45	467.10	477.68	521.61	533.20	540.70	7.50	1.41%
Roll-Off Recycling	0.41	1.65	2.62	0.46	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	380.84	396.53	465.62	555.58	667.55	766.83	831.06	64.23	8.38%
MFD Organics	23.69	36.50	56.22	58.41	64.45	73.14	67.84	(5.30)	-7.25%
Roll-Off Organics	1.14	8.74	9.74	0.00	0.00	0.00	0.00	0.00	0.00%
<b>SUBTOTAL - Disposed Tons</b>	<b>4,326.86</b>	<b>4,708.49</b>	<b>4,617.71</b>	<b>4,552.35</b>	<b>4,280.99</b>	<b>4,224.33</b>	<b>4,218.02</b>	<b>(6.31)</b>	<b>-0.15%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>1,316.57</b>	<b>1,435.72</b>	<b>1,596.24</b>	<b>1,768.97</b>	<b>2,027.30</b>	<b>2,181.97</b>	<b>2,294.70</b>	<b>112.73</b>	<b>5.17%</b>
<b>Residential</b>									
Residential Solid Waste	2,998.45	3,096.34	3,013.05	2,935.02	2,995.23	3,031.36	3,062.24	30.88	1.02%
Residential Curbside Recycling	2,786.89	2,624.61	2,581.21	2,552.78	2,527.71	2,618.14	2,560.27	(57.87)	-2.21%
Residential Curbside Organics	3,711.19	3,744.92	3,845.63	3,495.56	3,470.46	3,685.77	4,030.19	344.42	9.34%
<b>SUBTOTAL - Disposed Tons</b>	<b>2,998.45</b>	<b>3,096.34</b>	<b>3,013.05</b>	<b>2,935.02</b>	<b>2,995.23</b>	<b>3,031.36</b>	<b>3,062.24</b>	<b>30.88</b>	<b>1.02%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>6,498.08</b>	<b>6,369.53</b>	<b>6,426.84</b>	<b>6,048.34</b>	<b>5,998.17</b>	<b>6,303.91</b>	<b>6,590.46</b>	<b>286.55</b>	<b>4.55%</b>
<b>Commercial/MFD and Residential</b>									
<b>TOTAL TONS DISPOSED</b>	<b>7,325.31</b>	<b>7,804.83</b>	<b>7,630.76</b>	<b>7,487.37</b>	<b>7,276.22</b>	<b>7,255.69</b>	<b>7,280.26</b>		
<b>TOTAL TONS DIVERTED</b>	<b>7,814.65</b>	<b>7,805.25</b>	<b>8,023.08</b>	<b>7,817.31</b>	<b>8,025.47</b>	<b>8,485.88</b>	<b>8,885.16</b>		
<b>COMMERCIAL DIVERSION RATE</b>	<b>23.33%</b>	<b>23.37%</b>	<b>25.69%</b>	<b>27.98%</b>	<b>32.14%</b>	<b>34.06%</b>	<b>35.23%</b>		
<b>MFD DIVERSION RATE</b>	<b>19.62%</b>	<b>19.53%</b>	<b>20.49%</b>	<b>21.31%</b>	<b>23.85%</b>	<b>24.49%</b>	<b>25.30%</b>		
<b>RESIDENTIAL DIVERSION RATE</b>	<b>68.43%</b>	<b>67.29%</b>	<b>68.08%</b>	<b>67.33%</b>	<b>66.70%</b>	<b>67.53%</b>	<b>68.28%</b>		
<b>TOTAL DIVERSION RATE</b>	<b>51.62%</b>	<b>50.00%</b>	<b>51.25%</b>	<b>51.08%</b>	<b>52.45%</b>	<b>53.91%</b>	<b>54.96%</b>		

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY MONTHLY REPORT 2017**

	2016 November	2016 December	2017 January	2017 February	2017 March	2017 April	2017 May	2017 June	2017 July	2017 August	2017 September	2017 October	2017 November
<b>MEMBER AGENCY</b>	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>BURLINGAME</b>													
<b>Commercial</b>													
Commercial Solid Waste	701.33	726.75	769.95	694.91	745.04	669.16	746.32	712.39	687.13	747.31	698.66	718.42	714.78
Commercial Recycling	308.63	311.37	330.72	303.55	327.93	279.43	345.88	299.81	288.58	289.05	237.84	289.35	270.64
Commercial Organics	299.02	304.07	315.28	234.23	313.96	286.86	260.34	258.99	257.48	259.45	246.91	266.15	330.99
Subtotal - Disposed	701.33	726.75	769.95	694.91	745.04	669.16	746.32	712.39	687.13	747.31	698.66	718.42	714.78
Subtotal - Diverted	607.65	615.44	646.00	537.78	641.89	566.29	606.22	558.80	546.06	548.50	484.75	555.50	601.63
Diversion Rate	46.42%	45.85%	45.62%	43.63%	46.28%	45.84%	44.82%	43.96%	44.28%	42.33%	40.96%	43.61%	45.70%
<b>MFD</b>													
MFD Solid Waste	250.13	261.74	268.79	240.75	267.60	235.42	266.13	262.02	247.45	267.42	251.64	256.51	265.11
MFD Recycling	83.61	87.35	92.98	79.68	87.62	75.75	88.15	81.94	78.62	86.75	73.21	81.88	83.12
MFD Organics	5.99	6.22	6.98	6.18	6.53	5.92	6.84	6.46	6.44	7.00	6.34	6.73	7.47
Subtotal - Disposed	250.13	261.74	268.79	240.75	267.60	235.42	266.13	262.02	247.45	267.42	251.64	256.51	265.11
Subtotal - Diverted	89.60	93.57	99.96	85.86	94.15	81.67	94.99	88.40	85.06	93.75	79.55	88.61	90.59
Diversion Rate	26.37%	26.33%	27.11%	26.29%	26.03%	25.76%	26.30%	25.23%	25.58%	25.96%	24.02%	25.68%	25.47%
<b>Roll-Off</b>													
Roll-Off Solid Waste	768.52	762.68	790.63	692.84	786.26	799.15	787.98	835.97	929.63	943.80	870.31	882.47	860.05
Roll-Off Recycling	23.17	17.20	10.14	14.63	19.14	26.01	29.07	29.14	29.57	44.50	35.03	37.37	44.26
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	768.52	762.68	790.63	692.84	786.26	799.15	787.98	835.97	929.63	943.80	870.31	882.47	860.05
Subtotal - Diverted	23.17	17.20	10.14	14.63	19.14	26.01	29.07	29.14	29.57	44.50	35.03	37.37	44.26
Diversion Rate	2.93%	2.21%	1.27%	2.07%	2.38%	3.15%	3.56%	3.37%	3.08%	4.50%	3.87%	4.06%	4.89%
<b>Residential</b>													
Residential Solid Waste	334.34	326.25	329.74	311.74	321.63	287.02	346.24	330.19	309.87	338.46	297.48	316.32	337.38
Residential Curbside Recycling	282.18	276.50	292.02	245.30	259.49	226.30	260.94	248.64	220.04	258.55	227.71	257.15	292.73
Residential Curbside Organics	451.73	441.93	505.55	342.69	430.05	470.66	487.51	401.54	381.97	433.28	411.24	408.23	528.76
Subtotal - Disposed	334.34	326.25	329.74	311.74	321.63	287.02	346.24	330.19	309.87	338.46	297.48	316.32	337.38
Subtotal - Diverted	733.91	718.43	797.57	587.99	689.54	696.96	748.45	650.18	602.01	691.83	638.95	665.38	821.49
Diversion Rate	68.70%	68.77%	70.75%	65.35%	68.19%	70.83%	68.37%	66.32%	66.02%	67.15%	68.23%	67.78%	70.89%
<b>Total Disposed</b>	<b>2,054.32</b>	<b>2,077.42</b>	<b>2,159.11</b>	<b>1,940.24</b>	<b>2,120.53</b>	<b>1,990.75</b>	<b>2,146.67</b>	<b>2,140.57</b>	<b>2,174.08</b>	<b>2,296.99</b>	<b>2,118.09</b>	<b>2,173.72</b>	<b>2,177.32</b>
<b>Total Diverted</b>	<b>1,454.33</b>	<b>1,444.64</b>	<b>1,553.67</b>	<b>1,226.26</b>	<b>1,444.72</b>	<b>1,370.93</b>	<b>1,478.73</b>	<b>1,326.52</b>	<b>1,262.70</b>	<b>1,378.58</b>	<b>1,238.28</b>	<b>1,346.86</b>	<b>1,557.97</b>
<b>Total Diversion Rate</b>	<b>41.45%</b>	<b>41.02%</b>	<b>41.85%</b>	<b>38.73%</b>	<b>40.52%</b>	<b>40.78%</b>	<b>40.79%</b>	<b>38.26%</b>	<b>36.74%</b>	<b>37.51%</b>	<b>36.89%</b>	<b>38.26%</b>	<b>41.71%</b>
Single-Family Measured Diversion Rate	68.70%	68.77%	70.75%	65.35%	68.19%	70.83%	68.37%	66.32%	66.02%	67.15%	68.23%	67.78%	70.89%
Commercial Measured Diversion Rate	29.52%	29.31%	29.24%	28.16%	29.57%	28.35%	28.86%	27.20%	26.17%	25.96%	24.77%	26.84%	28.59%
MFD Measured Diversion Rate	26.37%	26.33%	27.11%	26.29%	26.03%	25.76%	26.30%	25.23%	25.58%	25.96%	24.02%	25.68%	25.47%
Overall Measured Diversion Rate	41.45%	41.02%	41.85%	38.73%	40.52%	40.78%	40.79%	38.26%	36.74%	37.51%	36.89%	38.26%	41.71%

Recology San Mateo County  
 Cumulative Comparison of Tonnage  
 Rate Year 2017

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: NOVEMBER 2017

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>2016 - 2017</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2016 - 2017</u> <u>% Change</u>
<b>Burlingame</b>									
<b>Commercial<sup>1</sup> and MFD</b>									
Commercial Solid Waste	7,562.53	7,866.19	7,577.81	7,477.17	7,490.29	7,783.23	7,904.07	120.84	1.55%
MFD Solid Waste	2,893.35	2,718.37	2,694.44	2,639.80	2,632.76	2,751.74	2,828.84	77.10	2.80%
Roll-Off Solid Waste	6,969.31	8,063.79	6,639.82	6,784.43	7,231.82	8,663.47	9,179.09	515.62	5.95%
Commercial Recycling	2,359.36	2,554.35	2,915.50	3,531.06	3,528.30	3,626.91	3,262.78	(364.13)	-10.04%
MFD Recycling	660.83	696.55	789.08	833.13	862.87	872.39	909.70	37.31	4.28%
Roll-Off Recycling	113.42	210.76	128.13	135.94	136.23	150.69	318.86	168.17	111.60%
Commercial Organics	2,120.15	2,176.14	2,692.99	2,456.53	2,981.29	2,923.00	3,030.64	107.64	3.68%
MFD Organics	70.71	57.08	56.10	46.38	51.88	64.45	72.89	8.44	13.10%
Roll-Off Organics	1,141.95	238.87	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
<b>SUBTOTAL - Disposed Tons</b>	<b>17,425.19</b>	<b>18,648.35</b>	<b>16,912.07</b>	<b>16,901.40</b>	<b>17,354.87</b>	<b>19,198.44</b>	<b>19,912.00</b>	<b>713.56</b>	<b>3.72%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>6,466.42</b>	<b>5,933.75</b>	<b>6,581.80</b>	<b>7,003.04</b>	<b>7,560.57</b>	<b>7,637.44</b>	<b>7,594.87</b>	<b>(42.57)</b>	<b>-0.56%</b>
<b>Residential</b>									
Residential Solid Waste	3,613.03	3,429.96	3,362.73	3,303.80	3,369.43	3,449.78	3,526.07	76.29	2.21%
Residential Curbside Recycling	2,712.05	2,763.20	2,725.57	2,676.74	2,696.35	2,761.34	2,788.87	27.53	1.00%
Residential Curbside Organics	4,704.55	4,702.86	4,755.31	4,360.01	4,194.18	4,542.35	4,801.48	259.13	5.70%
<b>SUBTOTAL - Disposed Tons</b>	<b>3,613.03</b>	<b>3,429.96</b>	<b>3,362.73</b>	<b>3,303.80</b>	<b>3,369.43</b>	<b>3,449.78</b>	<b>3,526.07</b>	<b>76.29</b>	<b>2.21%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>7,416.60</b>	<b>7,466.06</b>	<b>7,480.88</b>	<b>7,036.75</b>	<b>6,890.53</b>	<b>7,303.69</b>	<b>7,590.35</b>	<b>286.66</b>	<b>3.92%</b>
<b>Commercial/MFD and Residential</b>									
<b>TOTAL TONS DISPOSED</b>	<b>21,038.22</b>	<b>22,078.31</b>	<b>20,274.80</b>	<b>20,205.20</b>	<b>20,724.30</b>	<b>22,648.22</b>	<b>23,438.07</b>		
<b>TOTAL TONS DIVERTED</b>	<b>13,883.02</b>	<b>13,399.81</b>	<b>14,062.68</b>	<b>14,039.79</b>	<b>14,451.10</b>	<b>14,941.13</b>	<b>15,185.22</b>		
<b>COMMERCIAL DIVERSION RATE</b>	<b>27.07%</b>	<b>24.14%</b>	<b>28.01%</b>	<b>29.30%</b>	<b>30.34%</b>	<b>28.46%</b>	<b>27.61%</b>		
<b>MFD DIVERSION RATE</b>	<b>20.18%</b>	<b>21.71%</b>	<b>23.88%</b>	<b>24.99%</b>	<b>25.79%</b>	<b>25.40%</b>	<b>25.78%</b>		
<b>RESIDENTIAL DIVERSION RATE</b>	<b>67.24%</b>	<b>68.52%</b>	<b>68.99%</b>	<b>68.05%</b>	<b>67.16%</b>	<b>67.92%</b>	<b>68.28%</b>		
<b>TOTAL DIVERSION RATE</b>	<b>39.76%</b>	<b>37.77%</b>	<b>40.95%</b>	<b>41.00%</b>	<b>41.08%</b>	<b>39.75%</b>	<b>39.32%</b>		

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY MONTHLY REPORT 2017**

	2016 November	2016 December	2017 January	2017 February	2017 March	2017 April	2017 May	2017 June	2017 July	2017 August	2017 September	2017 October	2017 November
<b>MEMBER AGENCY</b>	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>EAST PALO ALTO</b>													
<b>Commercial</b>													
Commercial Solid Waste	116.40	128.14	128.96	126.18	129.07	123.00	126.58	123.35	113.08	120.77	111.34	116.45	123.47
Commercial Recycling	50.18	46.10	47.24	44.92	47.31	53.78	54.93	46.41	52.77	46.80	46.97	52.41	45.58
Commercial Organics	44.34	43.95	44.11	43.70	50.20	38.65	43.18	46.42	41.20	47.13	53.85	55.10	37.87
Subtotal - Disposed	116.40	128.14	128.96	126.18	129.07	123.00	126.58	123.35	113.08	120.77	111.34	116.45	123.47
Subtotal - Diverted	94.52	90.05	91.35	88.62	97.51	92.43	98.11	92.83	93.97	93.93	100.82	107.51	83.45
Diversion Rate	44.81%	41.27%	41.46%	41.26%	43.04%	42.90%	43.66%	42.94%	45.39%	43.75%	47.52%	48.00%	40.33%
<b>MFD</b>													
MFD Solid Waste	211.40	226.13	243.10	215.17	232.27	220.13	238.39	233.10	225.41	219.99	212.36	211.29	220.34
MFD Recycling	31.18	30.40	34.31	29.86	31.95	30.32	35.29	31.73	31.56	32.35	29.70	33.55	31.67
MFD Organics	6.40	5.61	7.54	5.77	7.42	7.49	8.39	7.11	7.84	6.71	6.30	6.83	6.66
Subtotal - Disposed	211.40	226.13	243.10	215.17	232.27	220.13	238.39	233.10	225.41	219.99	212.36	211.29	220.34
Subtotal - Diverted	37.58	36.01	41.85	35.63	39.37	37.81	43.68	38.84	39.40	39.06	36.00	40.38	38.33
Diversion Rate	15.09%	13.74%	14.69%	14.21%	14.49%	14.66%	15.49%	14.28%	14.88%	15.08%	14.50%	16.04%	14.82%
<b>Roll-Off</b>													
Roll-Off Solid Waste	78.68	62.38	50.22	60.10	45.38	59.75	62.33	44.14	72.30	67.38	83.26	68.25	71.32
Roll-Off Recycling	0.00	0.00	0.00	3.54	5.26	0.00	0.45	0.00	4.39	3.88	0.00	0.00	4.49
Roll-Off Organics	25.40	37.15	27.53	27.01	33.94	28.20	31.76	40.75	38.95	37.50	38.04	33.35	15.79
Subtotal - Disposed	78.68	62.38	50.22	60.10	45.38	59.75	62.33	44.14	72.30	67.38	83.26	68.25	71.32
Subtotal - Diverted	25.40	37.15	27.53	30.55	39.20	28.20	32.21	40.75	43.34	41.38	38.04	33.35	20.28
Diversion Rate	24.40%	37.33%	35.41%	33.70%	46.35%	32.06%	34.07%	48.00%	37.48%	38.05%	31.36%	32.82%	22.14%
<b>Residential</b>													
Residential Solid Waste	583.01	572.41	606.93	539.42	608.67	541.88	626.42	590.97	592.35	589.83	527.11	554.92	563.22
Residential Curbside Recycling	143.33	144.80	154.99	137.42	145.32	135.49	157.08	142.53	144.58	146.95	131.07	135.95	141.16
Residential Curbside Organics	307.19	283.52	296.72	266.19	356.36	353.64	363.13	299.58	305.94	322.76	290.59	282.79	284.62
Subtotal - Disposed	583.01	572.41	606.93	539.42	608.67	541.88	626.42	590.97	592.35	589.83	527.11	554.92	563.22
Subtotal - Diverted	450.52	428.32	451.71	403.61	501.68	489.13	520.21	442.11	450.52	469.71	421.66	418.74	425.78
Diversion Rate	43.59%	42.80%	42.67%	42.80%	45.18%	47.44%	45.37%	42.80%	43.20%	44.33%	44.44%	43.01%	43.05%
<b>Total Disposed</b>	<b>989.49</b>	<b>989.06</b>	<b>1,029.21</b>	<b>940.87</b>	<b>1,015.39</b>	<b>944.76</b>	<b>1,053.72</b>	<b>991.56</b>	<b>1,003.14</b>	<b>997.97</b>	<b>934.07</b>	<b>950.91</b>	<b>978.35</b>
<b>Total Diverted</b>	<b>608.02</b>	<b>591.53</b>	<b>612.44</b>	<b>558.41</b>	<b>677.76</b>	<b>647.57</b>	<b>694.21</b>	<b>614.53</b>	<b>627.23</b>	<b>644.08</b>	<b>596.52</b>	<b>599.98</b>	<b>567.84</b>
<b>Total Diversion Rate</b>	<b>38.06%</b>	<b>37.42%</b>	<b>37.31%</b>	<b>37.25%</b>	<b>40.03%</b>	<b>40.67%</b>	<b>39.72%</b>	<b>38.26%</b>	<b>38.47%</b>	<b>39.22%</b>	<b>38.97%</b>	<b>38.69%</b>	<b>36.73%</b>
Single-Family Measured Diversion Rate	43.59%	42.80%	42.67%	42.80%	45.18%	47.44%	45.37%	42.80%	43.20%	44.33%	44.44%	43.01%	43.05%
Commercial Measured Diversion Rate	27.93%	28.15%	27.57%	27.83%	30.21%	28.23%	28.94%	30.09%	30.08%	29.93%	30.05%	31.40%	25.50%
MFD Measured Diversion Rate	15.09%	13.74%	14.69%	14.21%	14.49%	14.66%	15.49%	14.28%	14.88%	15.08%	14.50%	16.04%	14.82%
Overall Measured Diversion Rate	38.06%	37.42%	37.31%	37.25%	40.03%	40.67%	39.72%	38.26%	38.47%	39.22%	38.97%	38.69%	36.73%

Recology San Mateo County  
 Cumulative Comparison of Tonnage  
 Rate Year 2017

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: NOVEMBER 2017

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>2016 - 2017</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2016 - 2017</u> <u>% Change</u>
<b>East Palo Alto</b>									
<b>Commercial<sup>1</sup> and MFD</b>									
Commercial Solid Waste	1,307.95	1,297.60	1,209.74	1,259.73	1,405.10	1,405.30	1,342.25	(63.05)	-4.49%
MFD Solid Waste	2,443.62	2,389.94	2,476.19	2,504.10	2,302.37	2,417.03	2,471.55	54.52	2.26%
Roll-Off Solid Waste	783.71	1,213.87	1,205.51	1,072.51	858.60	706.34	684.43	(21.91)	-3.10%
Commercial Recycling	504.72	999.59	444.36	463.15	486.05	506.81	539.12	32.31	6.38%
MFD Recycling	25.17	183.01	204.76	248.72	318.51	334.65	352.29	17.64	5.27%
Roll-Off Recycling	27.51	17.74	11.92	29.20	24.14	24.51	22.01	(2.50)	-10.20%
Commercial Organics	289.71	283.24	353.87	433.19	468.29	554.56	501.41	(53.15)	-9.58%
MFD Organics	50.83	64.12	74.63	71.09	70.37	66.35	78.06	11.71	17.65%
Roll-Off Organics	0.00	9.94	2.79	0.00	76.80	312.80	352.82	40.02	12.79%
<b>SUBTOTAL - Disposed Tons</b>	<b>4,535.28</b>	<b>4,901.41</b>	<b>4,891.44</b>	<b>4,836.34</b>	<b>4,566.07</b>	<b>4,528.67</b>	<b>4,498.23</b>	<b>(30.44)</b>	<b>-0.67%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>897.94</b>	<b>1,557.64</b>	<b>1,092.33</b>	<b>1,245.35</b>	<b>1,444.16</b>	<b>1,799.68</b>	<b>1,845.71</b>	<b>46.03</b>	<b>2.56%</b>
<b>Residential</b>									
Residential Solid Waste	5,772.20	5,898.74	5,776.57	5,976.87	6,227.50	6,353.33	6,341.72	(11.61)	-0.18%
Residential Curbside Recycling	1,185.98	1,204.38	1,260.62	1,323.77	1,402.34	1,505.19	1,572.54	67.35	4.47%
Residential Curbside Organics	3,170.10	3,195.02	3,323.60	3,170.85	3,239.96	3,440.91	3,422.32	(18.59)	-0.54%
<b>SUBTOTAL - Disposed Tons</b>	<b>5,772.20</b>	<b>5,898.74</b>	<b>5,776.57</b>	<b>5,976.87</b>	<b>6,227.50</b>	<b>6,353.33</b>	<b>6,341.72</b>	<b>(11.61)</b>	<b>-0.18%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>4,356.08</b>	<b>4,399.40</b>	<b>4,584.22</b>	<b>4,494.62</b>	<b>4,642.30</b>	<b>4,946.10</b>	<b>4,994.86</b>	<b>48.76</b>	<b>0.99%</b>
<b>Commercial/MFD and Residential</b>									
<b>TOTAL TONS DISPOSED</b>	<b>10,307.48</b>	<b>10,800.15</b>	<b>10,668.01</b>	<b>10,813.21</b>	<b>10,793.57</b>	<b>10,882.00</b>	<b>10,839.95</b>		
<b>TOTAL TONS DIVERTED</b>	<b>5,254.02</b>	<b>5,957.04</b>	<b>5,676.55</b>	<b>5,739.97</b>	<b>6,086.46</b>	<b>6,745.78</b>	<b>6,840.57</b>		
<b>COMMERCIAL DIVERSION RATE</b>	<b>16.53%</b>	<b>24.12%</b>	<b>18.25%</b>	<b>20.48%</b>	<b>24.03%</b>	<b>28.44%</b>	<b>29.09%</b>		
<b>MFD DIVERSION RATE</b>	<b>3.02%</b>	<b>9.37%</b>	<b>10.14%</b>	<b>11.33%</b>	<b>14.45%</b>	<b>14.23%</b>	<b>14.83%</b>		
<b>RESIDENTIAL DIVERSION RATE</b>	<b>43.01%</b>	<b>42.72%</b>	<b>44.25%</b>	<b>42.92%</b>	<b>42.71%</b>	<b>43.77%</b>	<b>44.06%</b>		
<b>TOTAL DIVERSION RATE</b>	<b>33.76%</b>	<b>35.55%</b>	<b>34.73%</b>	<b>34.68%</b>	<b>36.06%</b>	<b>38.27%</b>	<b>38.69%</b>		

<sup>1</sup> Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2017

	2016 November	2016 December	2017 January	2017 February	2017 March	2017 April	2017 May	2017 June	2017 July	2017 August	2017 September	2017 October	2017 November
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>FOSTER CITY</b>													
<b>Commercial</b>													
Commercial Solid Waste	232.83	235.58	261.52	232.56	254.18	220.94	267.75	248.93	242.43	264.15	235.73	239.20	245.26
Commercial Recycling	108.60	119.81	125.78	108.90	116.36	98.39	111.41	112.19	107.55	117.30	110.71	105.12	107.39
Commercial Organics	182.39	189.47	192.97	182.59	191.97	173.99	201.49	183.33	188.18	205.37	192.30	196.15	192.46
Subtotal - Disposed	232.83	235.58	261.52	232.56	254.18	220.94	267.75	248.93	242.43	264.15	235.73	239.20	245.26
Subtotal - Diverted	290.99	309.28	318.75	291.49	308.33	272.38	312.90	295.52	295.73	322.67	303.01	301.27	299.85
Diversion Rate	55.55%	56.76%	54.93%	55.62%	54.81%	55.21%	53.89%	54.28%	54.95%	54.99%	56.24%	55.74%	55.01%
<b>MFD</b>													
MFD Solid Waste	229.87	259.68	269.05	246.06	252.66	225.73	246.02	255.22	247.67	255.81	235.79	235.15	245.76
MFD Recycling	89.99	105.67	105.97	89.72	98.80	85.28	93.35	99.46	93.22	102.73	93.91	91.71	100.63
MFD Organics	6.24	5.95	8.77	8.26	9.86	8.81	9.39	8.43	9.21	9.34	8.51	10.15	9.45
Subtotal - Disposed	229.87	259.68	269.05	246.06	252.66	225.73	246.02	255.22	247.67	255.81	235.79	235.15	245.76
Subtotal - Diverted	96.23	111.62	114.74	97.98	108.66	94.09	102.74	107.89	102.43	112.07	102.42	101.86	110.08
Diversion Rate	29.51%	30.06%	29.90%	28.48%	30.07%	29.42%	29.46%	29.71%	29.26%	30.46%	30.28%	30.22%	30.94%
<b>Roll-Off</b>													
Roll-Off Solid Waste	78.06	81.80	79.19	65.26	87.59	88.16	82.62	108.54	79.14	79.64	102.01	98.55	83.58
Roll-Off Recycling	1.71	1.42	0.00	0.00	1.75	0.58	3.20	1.94	2.89	1.93	1.17	2.06	0.99
Roll-Off Organics	63.77	60.68	59.82	56.24	54.73	49.43	56.10	56.87	53.15	60.39	49.83	43.85	51.12
Subtotal - Disposed	78.06	81.80	79.19	65.26	87.59	88.16	82.62	108.54	79.14	79.64	102.01	98.55	83.58
Subtotal - Diverted	65.48	62.10	59.82	56.24	56.48	50.01	59.30	58.81	56.04	62.32	51.00	45.91	52.11
Diversion Rate	45.62%	43.15%	43.03%	46.29%	39.20%	36.19%	41.78%	35.14%	41.46%	43.90%	33.33%	31.78%	38.40%
<b>Residential</b>													
Residential Solid Waste	293.23	293.80	278.93	263.15	289.27	243.32	289.05	285.35	267.43	295.85	258.71	257.09	276.64
Residential Curbside Recycling	216.35	225.98	217.24	175.83	209.26	173.43	207.25	205.15	174.41	200.14	182.86	186.40	204.96
Residential Curbside Organics	224.54	206.14	230.57	184.44	246.80	257.00	285.07	240.42	202.39	242.03	218.34	210.13	235.41
Subtotal - Disposed	293.23	293.80	278.93	263.15	289.27	243.32	289.05	285.35	267.43	295.85	258.71	257.09	276.64
Subtotal - Diverted	440.89	432.12	447.81	360.27	456.06	430.43	492.32	445.57	376.80	442.17	401.20	396.53	440.37
Diversion Rate	60.06%	59.53%	61.62%	57.79%	61.19%	63.89%	63.01%	60.96%	58.49%	59.91%	60.80%	60.67%	61.42%
<b>Total Disposed</b>	<b>833.99</b>	<b>870.86</b>	<b>888.69</b>	<b>807.03</b>	<b>883.70</b>	<b>778.15</b>	<b>885.44</b>	<b>898.04</b>	<b>836.67</b>	<b>895.45</b>	<b>832.24</b>	<b>829.99</b>	<b>851.24</b>
<b>Total Diverted</b>	<b>893.59</b>	<b>915.12</b>	<b>941.12</b>	<b>805.98</b>	<b>929.53</b>	<b>846.91</b>	<b>967.26</b>	<b>907.79</b>	<b>831.00</b>	<b>939.23</b>	<b>857.63</b>	<b>845.57</b>	<b>902.41</b>
<b>Total Diversion Rate</b>	<b>51.72%</b>	<b>51.24%</b>	<b>51.43%</b>	<b>49.97%</b>	<b>51.26%</b>	<b>52.12%</b>	<b>52.21%</b>	<b>50.27%</b>	<b>49.83%</b>	<b>51.19%</b>	<b>50.75%</b>	<b>50.46%</b>	<b>51.46%</b>
Single-Family Measured Diversion Rate	60.06%	59.53%	61.62%	57.79%	61.19%	63.89%	63.01%	60.96%	58.49%	59.91%	60.80%	60.67%	61.42%
Commercial Measured Diversion Rate	45.57%	45.56%	44.72%	45.04%	44.34%	43.78%	44.33%	43.00%	44.38%	45.32%	44.32%	43.94%	44.57%
MFD Measured Diversion Rate	29.51%	30.06%	29.90%	28.48%	30.07%	29.42%	29.46%	29.71%	29.26%	30.46%	30.28%	30.22%	30.94%
Overall Measured Diversion Rate	51.72%	51.24%	51.43%	49.97%	51.26%	52.12%	52.21%	50.27%	49.83%	51.19%	50.75%	50.46%	51.46%



Recology San Mateo County  
 Cumulative Comparison of Tonnage  
 Rate Year 2017

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: NOVEMBER 2017

<u>MEMBER AGENCY</u>	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2016 - 2017	2016 - 2017
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>Tons</u> <u>Incr/(Decr)</u>	<u>% Change</u>
<b>Foster City</b>									
<b>Commercial<sup>1</sup> and MFD</b>									
Commercial Solid Waste	2,976.06	2,881.34	2,586.87	2,482.31	2,363.07	2,482.44	2,712.65	230.21	9.27%
MFD Solid Waste	3,684.97	2,901.38	3,073.80	2,892.25	2,848.68	2,673.62	2,714.92	41.30	1.54%
Roll-Off Solid Waste	1,652.51	1,321.14	1,204.05	1,051.82	1,019.33	902.57	954.28	51.71	5.73%
Commercial Recycling	624.05	858.12	910.95	926.32	967.39	1,113.41	1,221.10	107.69	9.67%
MFD Recycling	545.49	590.78	748.56	825.30	879.74	974.91	1,054.78	79.87	8.19%
Roll-Off Recycling	42.04	22.90	16.24	8.55	11.22	16.21	16.51	0.30	1.85%
Commercial Organics	1,338.14	1,443.05	1,719.02	1,785.30	1,819.02	2,003.21	2,100.80	97.59	4.87%
MFD Organics	32.33	31.23	45.07	35.92	33.54	51.02	100.18	49.16	96.35%
Roll-Off Organics	314.52	536.51	472.58	494.16	509.13	588.92	591.53	2.61	0.44%
<b>SUBTOTAL - Disposed Tons</b>	<b>8,313.54</b>	<b>7,103.86</b>	<b>6,864.72</b>	<b>6,426.38</b>	<b>6,231.08</b>	<b>6,058.63</b>	<b>6,381.85</b>	<b>323.22</b>	<b>5.33%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>2,896.57</b>	<b>3,482.59</b>	<b>3,912.42</b>	<b>4,075.55</b>	<b>4,220.04</b>	<b>4,747.68</b>	<b>5,084.90</b>	<b>337.22</b>	<b>7.10%</b>
<b>Residential</b>									
Residential Solid Waste	2,870.07	3,030.27	2,988.93	2,868.72	2,888.63	3,016.85	3,004.79	(12.06)	-0.40%
Residential Curbside Recycling	2,211.31	2,201.31	2,178.62	2,146.10	2,176.01	2,229.88	2,136.93	(92.95)	-4.17%
Residential Curbside Organics	2,537.73	2,591.71	2,565.60	2,358.24	2,261.08	2,447.61	2,552.60	104.99	4.29%
<b>SUBTOTAL - Disposed Tons</b>	<b>2,870.07</b>	<b>3,030.27</b>	<b>2,988.93</b>	<b>2,868.72</b>	<b>2,888.63</b>	<b>3,016.85</b>	<b>3,004.79</b>	<b>(12.06)</b>	<b>-0.40%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>4,749.04</b>	<b>4,793.02</b>	<b>4,744.22</b>	<b>4,504.34</b>	<b>4,437.09</b>	<b>4,677.49</b>	<b>4,689.53</b>	<b>12.04</b>	<b>0.26%</b>
<b>Commercial/MFD and Residential</b>									
<b>TOTAL TONS DISPOSED</b>	<b>11,183.61</b>	<b>10,134.13</b>	<b>9,853.65</b>	<b>9,295.10</b>	<b>9,119.71</b>	<b>9,075.48</b>	<b>9,386.64</b>		
<b>TOTAL TONS DIVERTED</b>	<b>7,645.61</b>	<b>8,275.61</b>	<b>8,656.64</b>	<b>8,579.89</b>	<b>8,657.13</b>	<b>9,425.17</b>	<b>9,774.43</b>		
<b>COMMERCIAL DIVERSION RATE</b>	<b>25.84%</b>	<b>32.90%</b>	<b>36.30%</b>	<b>38.81%</b>	<b>40.38%</b>	<b>43.93%</b>	<b>44.34%</b>		
<b>MFD DIVERSION RATE</b>	<b>13.55%</b>	<b>17.65%</b>	<b>20.52%</b>	<b>22.94%</b>	<b>24.28%</b>	<b>27.73%</b>	<b>29.84%</b>		
<b>RESIDENTIAL DIVERSION RATE</b>	<b>62.33%</b>	<b>61.27%</b>	<b>61.35%</b>	<b>61.09%</b>	<b>60.57%</b>	<b>60.79%</b>	<b>60.95%</b>		
<b>TOTAL DIVERSION RATE</b>	<b>40.61%</b>	<b>44.95%</b>	<b>46.77%</b>	<b>48.00%</b>	<b>48.70%</b>	<b>50.95%</b>	<b>51.01%</b>		

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY MONTHLY REPORT 2017**

	2016 November	2016 December	2017 January	2017 February	2017 March	2017 April	2017 May	2017 June	2017 July	2017 August	2017 September	2017 October	2017 November
<b>MEMBER AGENCY</b>	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>HILLSBOROUGH</b>													
<b>Commercial</b>													
Commercial Solid Waste	20.13	21.09	30.09	33.31	28.21	24.59	22.59	24.32	20.26	25.00	18.64	21.40	22.66
Commercial Recycling	13.80	5.36	16.24	32.22	15.51	24.06	15.07	4.98	26.15	15.21	4.44	21.57	4.64
Commercial Organics	45.66	16.88	41.98	50.50	53.91	43.76	37.96	39.53	34.22	39.11	44.88	28.74	48.85
Subtotal - Disposed	20.13	21.09	30.09	33.31	28.21	24.59	22.59	24.32	20.26	25.00	18.64	21.40	22.66
Subtotal - Diverted	59.46	22.24	58.22	82.72	69.42	67.82	53.03	44.51	60.37	54.32	49.32	50.31	53.49
Diversion Rate	74.71%	51.33%	65.93%	71.29%	71.11%	73.39%	70.13%	64.67%	74.87%	68.48%	72.57%	70.16%	70.24%
<b>MFD</b>													
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
<b>Roll-Off</b>													
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
<b>Residential</b>													
Residential Solid Waste	210.89	205.00	205.25	189.64	199.10	171.16	212.87	197.45	189.06	207.67	181.27	183.44	210.84
Residential Curbside Recycling	185.58	180.49	176.90	142.98	165.94	146.95	173.08	159.04	144.18	162.70	151.63	164.36	181.25
Residential Curbside Organics	408.47	395.45	492.44	328.80	400.55	436.26	439.17	333.13	354.52	408.50	376.65	396.22	501.06
Subtotal - Disposed	210.89	205.00	205.25	189.64	199.10	171.16	212.87	197.45	189.06	207.67	181.27	183.44	210.84
Subtotal - Diverted	594.05	575.94	669.34	471.78	566.49	583.21	612.25	492.17	498.70	571.20	528.28	560.58	682.31
Diversion Rate	73.80%	73.75%	76.53%	71.33%	73.99%	77.31%	74.20%	71.37%	72.51%	73.34%	74.45%	75.34%	76.39%
<b>Total Disposed</b>	<b>231.02</b>	<b>226.09</b>	<b>235.34</b>	<b>222.95</b>	<b>227.31</b>	<b>195.75</b>	<b>235.46</b>	<b>221.77</b>	<b>209.32</b>	<b>232.67</b>	<b>199.91</b>	<b>204.84</b>	<b>233.50</b>
<b>Total Diverted</b>	<b>653.51</b>	<b>598.18</b>	<b>727.56</b>	<b>554.50</b>	<b>635.91</b>	<b>651.03</b>	<b>665.28</b>	<b>536.68</b>	<b>559.07</b>	<b>625.52</b>	<b>577.60</b>	<b>610.89</b>	<b>735.80</b>
<b>Total Diversion Rate</b>	<b>73.88%</b>	<b>72.57%</b>	<b>75.56%</b>	<b>71.32%</b>	<b>73.67%</b>	<b>76.88%</b>	<b>73.86%</b>	<b>70.76%</b>	<b>72.76%</b>	<b>72.89%</b>	<b>74.29%</b>	<b>74.89%</b>	<b>75.91%</b>
Single-Family Measured Diversion Rate	73.80%	73.75%	76.53%	71.33%	73.99%	77.31%	74.20%	71.37%	72.51%	73.34%	74.45%	75.34%	76.39%
Commercial Measured Diversion Rate	74.71%	51.33%	65.93%	71.29%	71.11%	73.39%	70.13%	64.67%	74.87%	68.48%	72.57%	70.16%	70.24%
MFD Measured Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Overall Measured Diversion Rate	73.88%	72.57%	75.56%	71.32%	73.67%	76.88%	73.86%	70.76%	72.76%	72.89%	74.29%	74.89%	75.91%

Recology San Mateo County  
 Cumulative Comparison of Tonnage  
 Rate Year 2017

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: NOVEMBER 2017

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>2016 - 2017</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2016 - 2017</u> <u>% Change</u>
<b>Hillsborough</b>									
<b>Commercial<sup>1</sup> and MFD</b>									
Commercial Solid Waste	452.16	342.95	361.43	244.22	284.31	281.91	271.07	(10.84)	-3.85%
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Solid Waste	5.24	1.80	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	578.28	172.23	479.74	331.08	514.19	286.44	180.09	(106.35)	-37.13%
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Recycling	0.00	10.32	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	256.60	292.19	324.28	299.19	449.32	391.81	463.44	71.63	18.28%
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Organics	7.54	5.52	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
<b>SUBTOTAL - Disposed Tons</b>	<b>457.40</b>	<b>344.75</b>	<b>361.43</b>	<b>244.22</b>	<b>284.31</b>	<b>281.91</b>	<b>271.07</b>	<b>(10.84)</b>	<b>-3.85%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>842.42</b>	<b>480.26</b>	<b>804.02</b>	<b>630.27</b>	<b>963.51</b>	<b>678.25</b>	<b>643.53</b>	<b>(34.72)</b>	<b>-5.12%</b>
<b>Residential</b>									
Residential Solid Waste	2,569.42	2,146.78	2,057.25	2,006.83	2,072.06	2,124.03	2,147.75	23.72	1.12%
Residential Curbside Recycling	2,022.40	1,747.05	1,754.32	1,737.38	1,742.61	1,807.74	1,769.01	(38.73)	-2.14%
Residential Curbside Organics	3,543.24	4,028.38	4,037.47	3,818.40	3,721.48	4,120.70	4,467.30	346.60	8.41%
<b>SUBTOTAL - Disposed Tons</b>	<b>2,569.42</b>	<b>2,146.78</b>	<b>2,057.25</b>	<b>2,006.83</b>	<b>2,072.06</b>	<b>2,124.03</b>	<b>2,147.75</b>	<b>23.72</b>	<b>1.12%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>5,565.64</b>	<b>5,775.43</b>	<b>5,791.79</b>	<b>5,555.78</b>	<b>5,464.09</b>	<b>5,928.44</b>	<b>6,236.31</b>	<b>307.87</b>	<b>5.19%</b>
<b>Commercial/MFD and Residential</b>									
<b>TOTAL TONS DISPOSED</b>	<b>3,026.82</b>	<b>2,491.53</b>	<b>2,418.68</b>	<b>2,251.05</b>	<b>2,356.37</b>	<b>2,405.94</b>	<b>2,418.82</b>		
<b>TOTAL TONS DIVERTED</b>	<b>6,408.06</b>	<b>6,255.69</b>	<b>6,595.81</b>	<b>6,186.05</b>	<b>6,427.60</b>	<b>6,606.69</b>	<b>6,879.84</b>		
<b>COMMERCIAL DIVERSION RATE</b>	<b>64.81%</b>	<b>58.21%</b>	<b>68.99%</b>	<b>72.07%</b>	<b>77.22%</b>	<b>70.64%</b>	<b>70.36%</b>		
<b>MFD DIVERSION RATE</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>		
<b>RESIDENTIAL DIVERSION RATE</b>	<b>68.42%</b>	<b>72.90%</b>	<b>73.79%</b>	<b>73.46%</b>	<b>72.51%</b>	<b>73.62%</b>	<b>74.38%</b>		
<b>TOTAL DIVERSION RATE</b>	<b>67.92%</b>	<b>71.52%</b>	<b>73.17%</b>	<b>73.32%</b>	<b>73.17%</b>	<b>73.30%</b>	<b>73.99%</b>		

<sup>1</sup> Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2017

	2016 November	2016 December	2017 January	2017 February	2017 March	2017 April	2017 May	2017 June	2017 July	2017 August	2017 September	2017 October	2017 November
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>MENLO PARK</b>													
<b>Commercial</b>													
Commercial Solid Waste	779.01	796.53	852.66	775.71	851.89	789.22	861.75	837.09	834.90	875.71	812.88	849.35	833.78
Commercial Recycling	288.08	293.54	301.65	300.08	318.31	296.29	339.41	330.26	320.73	377.82	345.28	338.84	324.95
Commercial Organics	552.60	578.58	589.46	565.65	616.83	559.15	581.12	580.92	557.86	628.82	584.02	669.69	683.97
Subtotal - Disposed	779.01	796.53	852.66	775.71	851.89	789.22	861.75	837.09	834.90	875.71	812.88	849.35	833.78
Subtotal - Diverted	840.68	872.12	891.11	865.73	935.14	855.44	920.53	911.18	878.59	1,006.64	929.30	1,008.53	1,008.92
Diversion Rate	51.90%	52.27%	51.10%	52.74%	52.33%	52.01%	51.65%	52.12%	51.27%	53.48%	53.34%	54.28%	54.75%
<b>MFD</b>													
MFD Solid Waste	177.79	177.58	193.40	168.80	192.21	172.92	196.09	187.18	183.94	196.53	178.29	189.53	191.54
MFD Recycling	68.97	70.19	73.34	66.07	71.41	63.93	73.04	69.69	65.04	72.17	65.38	71.89	72.65
MFD Organics	11.58	10.55	11.47	8.83	12.18	11.42	11.96	11.07	10.32	14.08	11.30	12.56	15.14
Subtotal - Disposed	177.79	177.58	193.40	168.80	192.21	172.92	196.09	187.18	183.94	196.53	178.29	189.53	191.54
Subtotal - Diverted	80.55	80.74	84.81	74.90	83.59	75.35	85.00	80.76	75.36	86.25	76.68	84.45	87.79
Diversion Rate	31.18%	31.26%	30.48%	30.73%	30.31%	30.35%	30.24%	30.14%	29.06%	30.50%	30.07%	30.82%	31.43%
<b>Roll-Off</b>													
Roll-Off Solid Waste	44.41	55.52	51.99	36.23	47.98	39.04	48.51	51.94	52.44	62.76	52.02	54.41	40.18
Roll-Off Recycling	72.21	57.57	62.79	74.91	76.56	71.78	79.54	88.53	76.96	90.03	69.83	93.48	80.97
Roll-Off Organics	67.86	11.72	26.81	9.94	16.41	36.06	22.39	32.33	33.09	45.06	27.95	66.24	53.92
Subtotal - Disposed	44.41	55.52	51.99	36.23	47.98	39.04	48.51	51.94	52.44	62.76	52.02	54.41	40.18
Subtotal - Diverted	140.07	69.29	89.60	84.85	92.97	107.84	101.93	120.86	110.05	135.09	97.78	159.72	134.89
Diversion Rate	75.93%	55.52%	63.28%	70.08%	65.96%	73.42%	67.75%	69.94%	67.73%	68.28%	65.27%	74.59%	77.05%
<b>Residential</b>													
Residential Solid Waste	378.33	386.80	375.80	353.71	397.09	334.64	393.11	402.89	356.33	388.29	357.64	354.73	367.83
Residential Curbside Recycling	319.85	321.20	322.80	271.07	312.93	269.62	310.24	308.01	273.40	299.54	283.83	296.55	311.05
Residential Curbside Organics	776.84	756.77	788.18	547.78	696.37	720.56	709.74	636.49	523.08	665.46	581.40	610.74	795.98
Subtotal - Disposed	378.33	386.80	375.80	353.71	397.09	334.64	393.11	402.89	356.33	388.29	357.64	354.73	367.83
Subtotal - Diverted	1,096.69	1,077.97	1,110.98	818.85	1,009.30	990.18	1,019.98	944.50	796.48	965.00	865.23	907.29	1,107.03
Diversion Rate	74.35%	73.59%	74.72%	69.83%	71.77%	74.74%	72.18%	70.10%	69.09%	71.31%	70.75%	71.89%	75.06%
<b>Total Disposed</b>	<b>1,379.54</b>	<b>1,416.43</b>	<b>1,473.85</b>	<b>1,334.45</b>	<b>1,489.17</b>	<b>1,335.82</b>	<b>1,499.46</b>	<b>1,479.10</b>	<b>1,427.61</b>	<b>1,523.29</b>	<b>1,400.83</b>	<b>1,448.02</b>	<b>1,433.33</b>
<b>Total Diverted</b>	<b>2,157.99</b>	<b>2,100.12</b>	<b>2,176.50</b>	<b>1,844.33</b>	<b>2,121.00</b>	<b>2,028.81</b>	<b>2,127.44</b>	<b>2,057.30</b>	<b>1,860.48</b>	<b>2,192.98</b>	<b>1,968.99</b>	<b>2,159.99</b>	<b>2,338.63</b>
<b>Total Diversion Rate</b>	<b>61.00%</b>	<b>59.72%</b>	<b>59.62%</b>	<b>58.02%</b>	<b>58.75%</b>	<b>60.30%</b>	<b>58.66%</b>	<b>58.17%</b>	<b>56.58%</b>	<b>59.01%</b>	<b>58.43%</b>	<b>59.87%</b>	<b>62.00%</b>
Single-Family Measured Diversion Rate	74.35%	73.59%	74.72%	69.83%	71.77%	74.74%	72.18%	70.10%	69.09%	71.31%	70.75%	71.89%	75.06%
Commercial Measured Diversion Rate	51.46%	49.82%	49.25%	51.12%	50.45%	50.92%	50.03%	50.84%	49.83%	51.97%	51.41%	53.40%	53.62%
MFD Measured Diversion Rate	31.18%	31.26%	30.48%	30.73%	30.31%	30.35%	30.24%	30.14%	29.06%	30.50%	30.07%	30.82%	31.43%
Overall Measured Diversion Rate	61.00%	59.72%	59.62%	58.02%	58.75%	60.30%	58.66%	58.17%	56.58%	59.01%	58.43%	59.87%	62.00%

Recology San Mateo County  
 Cumulative Comparison of Tonnage  
 Rate Year 2017

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: NOVEMBER 2017

<u>MEMBER AGENCY</u>	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2016 - 2017	2016 - 2017
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>Tons</u> <u>Incr/(Decr)</u>	<u>% Change</u>
<b>Menlo Park</b>									
<b>Commercial<sup>1</sup> and MFD</b>									
Commercial Solid Waste	9,601.60	9,106.70	8,516.52	8,500.79	8,662.97	8,615.12	9,174.94	559.82	6.50%
MFD Solid Waste	2,317.10	1,980.04	1,976.95	1,969.41	2,029.59	1,998.92	2,050.43	51.51	2.58%
Roll-Off Solid Waste	564.41	491.36	373.45	417.51	464.29	444.33	537.50	93.17	20.97%
Commercial Recycling	1,821.78	2,351.19	2,481.06	2,587.25	2,976.04	3,113.62	3,593.62	480.00	15.42%
MFD Recycling	477.07	597.93	677.96	687.08	722.46	750.34	764.61	14.27	1.90%
Roll-Off Recycling	462.76	248.04	505.58	712.20	734.72	759.63	865.38	105.75	13.92%
Commercial Organics	3,284.90	3,532.26	3,928.45	3,669.67	4,278.24	5,344.82	6,617.49	1,272.67	23.81%
MFD Organics	114.63	101.47	113.40	109.38	105.53	109.24	130.33	21.09	19.31%
Roll-Off Organics	75.96	311.00	246.47	191.57	221.39	369.86	370.20	0.34	0.09%
<b>SUBTOTAL - Disposed Tons</b>	<b>12,483.11</b>	<b>11,578.10</b>	<b>10,866.92</b>	<b>10,887.71</b>	<b>11,156.85</b>	<b>11,058.37</b>	<b>11,762.87</b>	<b>704.50</b>	<b>6.37%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>6,237.10</b>	<b>7,141.89</b>	<b>7,952.92</b>	<b>7,957.15</b>	<b>9,038.38</b>	<b>10,447.51</b>	<b>12,341.63</b>	<b>1,894.12</b>	<b>18.13%</b>
<b>Residential</b>									
Residential Solid Waste	3,982.50	4,088.66	3,991.67	3,952.34	3,988.90	4,102.10	4,082.06	(20.04)	-0.49%
Residential Curbside Recycling	3,226.91	3,315.59	3,269.49	3,239.87	3,292.31	3,270.51	3,259.04	(11.47)	-0.35%
Residential Curbside Organics	7,388.56	7,303.54	7,432.51	6,773.12	6,574.13	7,119.65	7,275.78	156.13	2.19%
<b>SUBTOTAL - Disposed Tons</b>	<b>3,982.50</b>	<b>4,088.66</b>	<b>3,991.67</b>	<b>3,952.34</b>	<b>3,988.90</b>	<b>4,102.10</b>	<b>4,082.06</b>	<b>(20.04)</b>	<b>-0.49%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>10,615.47</b>	<b>10,619.13</b>	<b>10,702.00</b>	<b>10,012.99</b>	<b>9,866.44</b>	<b>10,390.16</b>	<b>10,534.82</b>	<b>144.66</b>	<b>1.39%</b>
<b>Commercial/MFD and Residential</b>									
<b>TOTAL TONS DISPOSED</b>	<b>16,465.61</b>	<b>15,666.76</b>	<b>14,858.59</b>	<b>14,840.05</b>	<b>15,145.75</b>	<b>15,160.47</b>	<b>15,844.93</b>		
<b>TOTAL TONS DIVERTED</b>	<b>16,852.57</b>	<b>17,761.02</b>	<b>18,654.92</b>	<b>17,970.14</b>	<b>18,904.82</b>	<b>20,837.67</b>	<b>22,876.45</b>		
<b>COMMERCIAL DIVERSION RATE</b>	<b>33.32%</b>	<b>38.15%</b>	<b>42.26%</b>	<b>42.22%</b>	<b>44.76%</b>	<b>48.58%</b>	<b>51.20%</b>		
<b>MFD DIVERSION RATE</b>	<b>20.34%</b>	<b>26.10%</b>	<b>28.59%</b>	<b>28.80%</b>	<b>28.98%</b>	<b>30.07%</b>	<b>30.38%</b>		
<b>RESIDENTIAL DIVERSION RATE</b>	<b>72.72%</b>	<b>72.20%</b>	<b>72.83%</b>	<b>71.70%</b>	<b>71.21%</b>	<b>71.69%</b>	<b>72.07%</b>		
<b>TOTAL DIVERSION RATE</b>	<b>50.58%</b>	<b>53.13%</b>	<b>55.66%</b>	<b>54.77%</b>	<b>55.52%</b>	<b>57.89%</b>	<b>59.08%</b>		

<sup>1</sup> Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2017

	2016 November	2016 December	2017 January	2017 February	2017 March	2017 April	2017 May	2017 June	2017 July	2017 August	2017 September	2017 October	2017 November
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>NORTH FAIR OAKS</b>													
<b>Commercial</b>													
Commercial Solid Waste	167.39	174.79	180.70	167.86	184.97	158.86	175.99	178.30	160.67	181.68	157.50	164.30	162.97
Commercial Recycling	62.60	64.68	67.32	62.42	67.75	57.58	65.75	65.41	59.13	63.70	63.98	64.27	61.31
Commercial Organics	36.60	37.26	36.03	35.77	38.39	33.34	34.92	36.90	31.33	32.97	29.66	31.76	31.14
Subtotal - Disposed	167.39	174.79	180.70	167.86	184.97	158.86	175.99	178.30	160.67	181.68	157.50	164.30	162.97
Subtotal - Diverted	99.20	101.94	103.35	98.19	106.14	90.92	100.67	102.31	90.46	96.67	93.64	96.03	92.45
Diversion Rate	37.21%	36.84%	36.38%	36.91%	36.46%	36.40%	36.39%	36.46%	36.02%	34.73%	37.29%	36.89%	36.20%
<b>MFD</b>													
MFD Solid Waste	77.19	83.48	85.25	78.70	83.22	72.51	82.03	81.26	79.46	83.54	75.03	78.88	83.35
MFD Recycling	12.42	13.78	14.13	11.93	13.74	12.15	13.20	12.88	12.83	12.67	13.77	13.20	12.99
MFD Organics	1.44	1.50	1.56	1.31	1.27	1.16	1.24	1.27	1.06	1.20	1.01	1.07	1.17
Subtotal - Disposed	77.19	83.48	85.25	78.70	83.22	72.51	82.03	81.26	79.46	83.54	75.03	78.88	83.35
Subtotal - Diverted	13.86	15.28	15.69	13.24	15.01	13.31	14.44	14.15	13.89	13.87	14.78	14.27	14.16
Diversion Rate	15.22%	15.47%	15.54%	14.40%	15.28%	15.51%	14.97%	14.83%	14.88%	14.24%	16.46%	15.32%	14.52%
<b>Roll-Off</b>													
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	2.09	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	2.09	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
<b>Residential</b>													
Residential Solid Waste	255.25	235.13	258.17	232.61	261.72	235.48	274.10	246.29	258.32	251.62	245.53	254.10	252.81
Residential Curbside Recycling	99.37	99.45	112.96	90.63	104.75	90.46	103.48	88.88	103.71	100.34	96.72	98.24	103.48
Residential Curbside Organics	182.72	162.17	180.70	142.71	191.99	194.56	197.92	162.31	169.70	162.18	168.06	157.88	180.45
Subtotal - Disposed	255.25	235.13	258.17	232.61	261.72	235.48	274.10	246.29	258.32	251.62	245.53	254.10	252.81
Subtotal - Diverted	282.09	261.62	293.66	233.34	296.74	285.02	301.40	251.19	273.41	262.52	264.78	256.12	283.93
Diversion Rate	52.50%	52.67%	53.22%	50.08%	53.14%	54.76%	52.37%	50.49%	51.42%	51.06%	51.89%	50.20%	52.90%
<b>Total Disposed</b>	<b>499.83</b>	<b>493.40</b>	<b>524.12</b>	<b>479.17</b>	<b>529.91</b>	<b>468.94</b>	<b>532.12</b>	<b>505.85</b>	<b>498.45</b>	<b>516.84</b>	<b>478.06</b>	<b>497.28</b>	<b>499.13</b>
<b>Total Diverted</b>	<b>395.15</b>	<b>378.84</b>	<b>412.70</b>	<b>344.77</b>	<b>417.89</b>	<b>389.25</b>	<b>416.51</b>	<b>367.65</b>	<b>377.76</b>	<b>373.06</b>	<b>373.20</b>	<b>366.42</b>	<b>390.54</b>
<b>Total Diversion Rate</b>	<b>44.15%</b>	<b>43.43%</b>	<b>44.05%</b>	<b>41.84%</b>	<b>44.09%</b>	<b>45.36%</b>	<b>43.91%</b>	<b>42.09%</b>	<b>43.11%</b>	<b>41.92%</b>	<b>43.84%</b>	<b>42.42%</b>	<b>43.90%</b>
Single-Family Measured Diversion Rate	52.50%	52.67%	53.22%	50.08%	53.14%	54.76%	52.37%	50.49%	51.42%	51.06%	51.89%	50.20%	52.90%
Commercial Measured Diversion Rate	31.61%	31.22%	30.92%	31.13%	31.12%	30.87%	30.85%	30.97%	30.29%	29.42%	31.80%	31.20%	30.21%
MFD Measured Diversion Rate	15.22%	15.47%	15.54%	14.40%	15.28%	15.51%	14.97%	14.83%	14.88%	14.24%	16.46%	15.32%	14.52%
Overall Measured Diversion Rate	44.15%	43.43%	44.05%	41.84%	44.09%	45.36%	43.91%	42.09%	43.11%	41.92%	43.84%	42.42%	43.90%

Recology San Mateo County  
 Cumulative Comparison of Tonnage  
 Rate Year 2017

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: NOVEMBER 2017

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>2016 - 2017</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2016 - 2017</u> <u>% Change</u>
<b>North Fair Oaks</b>									
<b>Commercial<sup>1</sup> and MFD</b>									
Commercial Solid Waste	1,570.33	1,851.45	1,778.10	1,817.44	1,917.57	1,898.75	1,873.80	(24.95)	-1.31%
MFD Solid Waste	712.96	741.44	884.16	881.50	908.22	905.67	883.23	(22.44)	-2.48%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.32	2.09	1.77	553.13%
Commercial Recycling	383.74	433.48	447.49	505.69	612.30	658.11	698.62	40.51	6.16%
MFD Recycling	91.88	99.58	107.51	107.88	129.19	137.16	143.49	6.33	4.62%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	332.76	347.28	359.77	428.24	455.94	440.88	372.21	(68.67)	-15.58%
MFD Organics	2.74	2.03	1.32	1.82	3.61	12.27	13.32	1.05	8.56%
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
<b>SUBTOTAL - Disposed Tons</b>	<b>2,283.29</b>	<b>2,592.89</b>	<b>2,662.26</b>	<b>2,698.94</b>	<b>2,825.79</b>	<b>2,804.74</b>	<b>2,759.12</b>	<b>(45.62)</b>	<b>-1.63%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>811.12</b>	<b>882.37</b>	<b>916.09</b>	<b>1,043.63</b>	<b>1,201.04</b>	<b>1,248.42</b>	<b>1,227.64</b>	<b>(20.78)</b>	<b>-1.66%</b>
<b>Residential</b>									
Residential Solid Waste	2,288.61	2,516.66	2,576.07	2,518.48	2,570.37	2,747.74	2,770.75	23.01	0.84%
Residential Curbside Recycling	898.74	1,041.72	1,051.23	1,039.68	1,054.03	1,094.43	1,093.65	(0.78)	-0.07%
Residential Curbside Organics	1,879.03	1,904.38	1,918.92	1,759.40	1,748.01	1,883.57	1,908.46	24.89	1.32%
<b>SUBTOTAL - Disposed Tons</b>	<b>2,288.61</b>	<b>2,516.66</b>	<b>2,576.07</b>	<b>2,518.48</b>	<b>2,570.37</b>	<b>2,747.74</b>	<b>2,770.75</b>	<b>23.01</b>	<b>0.84%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>2,777.77</b>	<b>2,946.10</b>	<b>2,970.15</b>	<b>2,799.08</b>	<b>2,802.04</b>	<b>2,978.00</b>	<b>3,002.11</b>	<b>24.11</b>	<b>0.81%</b>
<b>Commercial/MFD and Residential</b>									
<b>TOTAL TONS DISPOSED</b>	<b>4,571.90</b>	<b>5,109.55</b>	<b>5,238.33</b>	<b>5,217.42</b>	<b>5,396.16</b>	<b>5,552.48</b>	<b>5,529.87</b>		
<b>TOTAL TONS DIVERTED</b>	<b>3,588.89</b>	<b>3,828.47</b>	<b>3,886.24</b>	<b>3,842.71</b>	<b>4,003.08</b>	<b>4,226.42</b>	<b>4,229.75</b>		
<b>COMMERCIAL DIVERSION RATE</b>	<b>26.21%</b>	<b>25.39%</b>	<b>25.60%</b>	<b>27.89%</b>	<b>29.83%</b>	<b>30.80%</b>	<b>30.79%</b>		
<b>MFD DIVERSION RATE</b>	<b>11.72%</b>	<b>12.05%</b>	<b>10.96%</b>	<b>11.07%</b>	<b>12.76%</b>	<b>14.16%</b>	<b>15.08%</b>		
<b>RESIDENTIAL DIVERSION RATE</b>	<b>54.83%</b>	<b>53.93%</b>	<b>53.55%</b>	<b>52.64%</b>	<b>52.16%</b>	<b>52.01%</b>	<b>52.00%</b>		
<b>TOTAL DIVERSION RATE</b>	<b>43.98%</b>	<b>42.83%</b>	<b>42.59%</b>	<b>42.41%</b>	<b>42.59%</b>	<b>43.22%</b>	<b>43.34%</b>		

<sup>1</sup> Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2017

	2016 November	2016 December	2017 January	2017 February	2017 March	2017 April	2017 May	2017 June	2017 July	2017 August	2017 September	2017 October	2017 November
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>REDWOOD CITY</b>													
<b>Commercial</b>													
Commercial Solid Waste	1,405.28	1,467.92	1,490.90	1,336.46	1,478.14	1,275.48	1,414.97	1,376.81	1,329.96	1,485.85	1,334.47	1,383.12	1,380.26
Commercial Recycling	412.48	434.91	479.87	427.68	459.09	404.95	438.01	420.99	399.67	434.34	412.91	421.77	440.25
Commercial Organics	352.77	411.08	411.51	347.69	365.56	327.87	328.97	362.76	353.66	372.68	348.16	354.92	339.30
Subtotal - Disposed	1,405.28	1,467.92	1,490.90	1,336.46	1,478.14	1,275.48	1,414.97	1,376.81	1,329.96	1,485.85	1,334.47	1,383.12	1,380.26
Subtotal - Diverted	765.25	845.99	891.38	775.37	824.65	732.82	766.98	783.75	753.33	807.02	761.07	776.69	779.55
Diversion Rate	35.26%	36.56%	37.42%	36.72%	35.81%	36.49%	35.15%	36.28%	36.16%	35.20%	36.32%	35.96%	36.09%
<b>MFD</b>													
MFD Solid Waste	634.52	640.31	692.55	609.11	648.34	577.79	658.82	618.80	606.26	627.15	577.70	598.50	606.78
MFD Recycling	140.59	149.65	163.62	141.66	154.90	136.92	151.63	144.89	139.20	149.77	145.35	146.47	152.83
MFD Organics	13.63	12.22	12.95	11.67	13.21	11.96	13.41	11.60	10.93	13.12	11.83	12.12	13.14
Subtotal - Disposed	634.52	640.31	692.55	609.11	648.34	577.79	658.82	618.80	606.26	627.15	577.70	598.50	606.78
Subtotal - Diverted	154.22	161.87	176.57	153.33	168.11	148.88	165.04	156.49	150.13	162.89	157.18	158.59	165.97
Diversion Rate	19.55%	20.18%	20.32%	20.11%	20.59%	20.49%	20.03%	20.18%	19.85%	20.62%	21.39%	20.95%	21.48%
<b>Roll-Off</b>													
Roll-Off Solid Waste	324.63	356.28	294.78	327.48	330.27	309.41	338.17	345.86	317.89	337.88	318.46	317.42	369.32
Roll-Off Recycling	35.92	34.21	34.82	34.77	33.28	29.04	41.91	30.73	29.97	33.47	38.86	32.76	34.86
Roll-Off Organics	74.51	75.84	75.63	60.62	65.06	69.48	75.30	71.36	75.32	68.11	69.38	71.05	75.33
Subtotal - Disposed	324.63	356.28	294.78	327.48	330.27	309.41	338.17	345.86	317.89	337.88	318.46	317.42	369.32
Subtotal - Diverted	110.43	110.05	110.45	95.39	98.34	98.52	117.21	102.09	105.29	101.58	108.24	103.81	110.19
Diversion Rate	25.38%	23.60%	27.26%	22.56%	22.94%	24.15%	25.74%	22.79%	24.88%	23.11%	25.37%	24.64%	22.98%
<b>Residential</b>													
Residential Solid Waste	892.57	869.06	888.28	812.00	889.40	790.68	939.78	870.38	832.64	932.59	797.17	836.05	872.22
Residential Curbside Recycling	683.92	675.27	721.35	596.03	658.55	569.52	674.74	631.95	589.92	661.97	567.29	621.70	663.61
Residential Curbside Organics	1,115.39	1,061.61	1,116.80	872.07	1,121.04	1,145.93	1,188.94	1,003.98	951.06	1,057.46	926.74	966.36	1,141.88
Subtotal - Disposed	892.57	869.06	888.28	812.00	889.40	790.68	939.78	870.38	832.64	932.59	797.17	836.05	872.22
Subtotal - Diverted	1,799.31	1,736.88	1,838.15	1,468.10	1,779.59	1,715.45	1,863.68	1,635.93	1,540.98	1,719.43	1,494.03	1,588.06	1,805.49
Diversion Rate	66.84%	66.65%	67.42%	64.39%	66.68%	68.45%	66.48%	65.27%	64.92%	64.83%	65.21%	65.51%	67.43%
<b>Total Disposed</b>	<b>3,257.00</b>	<b>3,333.57</b>	<b>3,366.51</b>	<b>3,085.05</b>	<b>3,346.15</b>	<b>2,953.36</b>	<b>3,351.74</b>	<b>3,211.85</b>	<b>3,086.75</b>	<b>3,383.47</b>	<b>3,027.80</b>	<b>3,135.09</b>	<b>3,228.58</b>
<b>Total Diverted</b>	<b>2,829.21</b>	<b>2,854.79</b>	<b>3,016.55</b>	<b>2,492.19</b>	<b>2,870.69</b>	<b>2,695.67</b>	<b>2,912.91</b>	<b>2,678.26</b>	<b>2,549.73</b>	<b>2,790.92</b>	<b>2,520.52</b>	<b>2,627.15</b>	<b>2,861.20</b>
<b>Total Diversion Rate</b>	<b>46.49%</b>	<b>46.13%</b>	<b>47.26%</b>	<b>44.69%</b>	<b>46.18%</b>	<b>47.72%</b>	<b>46.50%</b>	<b>45.47%</b>	<b>45.24%</b>	<b>45.20%</b>	<b>45.43%</b>	<b>45.59%</b>	<b>46.98%</b>
Single-Family Measured Diversion Rate	66.84%	66.65%	67.42%	64.39%	66.68%	68.45%	66.48%	65.27%	64.92%	64.83%	65.21%	65.51%	67.43%
Commercial Measured Diversion Rate	30.34%	31.21%	32.23%	31.06%	30.75%	31.19%	30.31%	30.80%	30.92%	30.42%	31.52%	31.13%	30.94%
MFD Measured Diversion Rate	19.55%	20.18%	20.32%	20.11%	20.59%	20.49%	20.03%	20.18%	19.85%	20.62%	21.39%	20.95%	21.48%
Overall Measured Diversion Rate	46.49%	46.13%	47.26%	44.69%	46.18%	47.72%	46.50%	45.47%	45.24%	45.20%	45.43%	45.59%	46.98%



Recology San Mateo County  
 Cumulative Comparison of Tonnage  
 Rate Year 2017

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: NOVEMBER 2017

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>2016 - 2017</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2016 - 2017</u> <u>% Change</u>
<b>Redwood City</b>									
<b>Commercial<sup>1</sup> and MFD</b>									
Commercial Solid Waste	13,411.05	14,520.50	14,033.56	14,298.90	14,900.18	15,133.03	15,286.42	153.39	1.01%
MFD Solid Waste	7,289.28	6,963.80	6,881.02	6,422.99	6,463.84	6,956.00	6,821.80	(134.20)	-1.93%
Roll-Off Solid Waste	3,750.56	3,830.20	3,649.48	3,718.85	3,568.33	3,530.34	3,606.94	76.60	2.17%
Commercial Recycling	2,736.70	3,150.78	3,200.08	3,637.17	4,083.06	4,422.59	4,739.53	316.94	7.17%
MFD Recycling	1,051.90	1,087.42	1,188.23	1,170.74	1,251.41	1,478.09	1,627.24	149.15	10.09%
Roll-Off Recycling	110.45	102.81	143.95	161.63	307.71	380.12	374.47	(5.65)	-1.49%
Commercial Organics	2,398.40	2,896.15	3,143.23	3,336.74	3,957.03	4,132.43	3,913.08	(219.35)	-5.31%
MFD Organics	123.64	117.35	113.59	102.88	95.10	121.73	135.94	14.21	11.67%
Roll-Off Organics	568.12	688.95	575.09	570.88	574.07	668.07	776.64	108.57	16.25%
<b>SUBTOTAL - Disposed Tons</b>	<b>24,450.89</b>	<b>25,314.50</b>	<b>24,564.06</b>	<b>24,440.74</b>	<b>24,932.35</b>	<b>25,619.37</b>	<b>25,715.16</b>	<b>95.79</b>	<b>0.37%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>6,989.21</b>	<b>8,043.46</b>	<b>8,364.17</b>	<b>8,980.04</b>	<b>10,268.38</b>	<b>11,203.03</b>	<b>11,566.90</b>	<b>363.87</b>	<b>3.25%</b>
<b>Residential</b>									
Residential Solid Waste	9,681.09	9,500.75	9,279.62	9,001.17	9,153.32	9,382.45	9,461.19	78.74	0.84%
Residential Curbside Recycling	6,309.17	6,639.34	6,761.17	6,767.80	6,702.04	6,939.25	6,956.63	17.38	0.25%
Residential Curbside Organics	10,676.96	11,159.33	11,681.04	10,637.62	10,366.89	11,229.14	11,492.26	263.12	2.34%
<b>SUBTOTAL - Disposed Tons</b>	<b>9,681.09</b>	<b>9,500.75</b>	<b>9,279.62</b>	<b>9,001.17</b>	<b>9,153.32</b>	<b>9,382.45</b>	<b>9,461.19</b>	<b>78.74</b>	<b>0.84%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>16,986.13</b>	<b>17,798.67</b>	<b>18,442.21</b>	<b>17,405.42</b>	<b>17,068.93</b>	<b>18,168.39</b>	<b>18,448.89</b>	<b>280.50</b>	<b>1.54%</b>
<b>Commercial/MFD and Residential</b>									
<b>TOTAL TONS DISPOSED</b>	<b>34,131.98</b>	<b>34,815.25</b>	<b>33,843.68</b>	<b>33,441.91</b>	<b>34,085.67</b>	<b>35,001.82</b>	<b>35,176.35</b>		
<b>TOTAL TONS DIVERTED</b>	<b>23,975.34</b>	<b>25,842.13</b>	<b>26,806.38</b>	<b>26,385.46</b>	<b>27,337.31</b>	<b>29,371.42</b>	<b>30,015.79</b>		
<b>COMMERCIAL DIVERSION RATE</b>	<b>22.23%</b>	<b>24.11%</b>	<b>25.40%</b>	<b>26.87%</b>	<b>29.17%</b>	<b>30.42%</b>	<b>31.03%</b>		
<b>MFD DIVERSION RATE</b>	<b>13.89%</b>	<b>14.75%</b>	<b>15.91%</b>	<b>16.55%</b>	<b>17.24%</b>	<b>18.70%</b>	<b>20.54%</b>		
<b>RESIDENTIAL DIVERSION RATE</b>	<b>63.70%</b>	<b>65.20%</b>	<b>66.53%</b>	<b>65.91%</b>	<b>65.09%</b>	<b>65.94%</b>	<b>66.10%</b>		
<b>TOTAL DIVERSION RATE</b>	<b>41.26%</b>	<b>42.60%</b>	<b>44.20%</b>	<b>44.10%</b>	<b>44.51%</b>	<b>45.63%</b>	<b>46.04%</b>		

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY MONTHLY REPORT 2017**

	2016 November	2016 December	2017 January	2017 February	2017 March	2017 April	2017 May	2017 June	2017 July	2017 August	2017 September	2017 October	2017 November
<b>MEMBER AGENCY</b>	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>SAN CARLOS</b>													
<b>Commercial</b>													
Commercial Solid Waste	495.84	491.09	553.37	496.29	567.56	476.91	512.16	519.29	464.08	543.43	479.80	510.46	514.55
Commercial Recycling	171.99	180.42	191.39	166.98	188.56	159.50	181.87	177.78	159.23	176.79	155.71	180.14	173.93
Commercial Organics	142.34	149.46	156.53	142.66	149.03	141.79	148.23	143.57	137.83	148.48	136.47	155.40	151.95
Subtotal - Disposed	495.84	491.09	553.37	496.29	567.56	476.91	512.16	519.29	464.08	543.43	479.80	510.46	514.55
Subtotal - Diverted	314.33	329.88	347.92	309.64	337.59	301.29	330.10	321.35	297.06	325.27	292.18	335.54	325.88
Diversion Rate	38.80%	40.18%	38.60%	38.42%	37.30%	38.72%	39.19%	38.23%	39.03%	37.44%	37.85%	39.66%	38.78%
<b>MFD</b>													
MFD Solid Waste	136.23	146.55	152.13	133.23	146.83	128.84	146.92	141.20	130.11	145.61	126.67	134.82	138.54
MFD Recycling	41.43	46.02	45.34	39.24	43.79	38.09	42.08	41.98	38.64	41.26	34.40	39.78	42.93
MFD Organics	8.49	8.53	9.38	8.63	9.62	8.43	8.97	8.68	8.25	9.29	7.86	9.15	8.84
Subtotal - Disposed	136.23	146.55	152.13	133.23	146.83	128.84	146.92	141.20	130.11	145.61	126.67	134.82	138.54
Subtotal - Diverted	49.92	54.55	54.72	47.87	53.41	46.52	51.05	50.66	46.89	50.55	42.26	48.93	51.77
Diversion Rate	26.82%	27.13%	26.45%	26.43%	26.67%	26.53%	25.79%	26.40%	26.49%	25.77%	25.02%	26.63%	27.20%
<b>Roll-Off</b>													
Roll-Off Solid Waste	52.06	57.29	56.78	64.68	87.88	57.71	79.49	67.38	67.59	82.53	74.32	52.45	67.77
Roll-Off Recycling	22.34	25.01	17.34	20.76	20.81	16.07	20.33	15.00	17.62	68.87	14.83	12.29	19.16
Roll-Off Organics	0.00	2.31	0.00	0.00	0.00	0.00	1.42	4.46	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	52.06	57.29	56.78	64.68	87.88	57.71	79.49	67.38	67.59	82.53	74.32	52.45	67.77
Subtotal - Diverted	22.34	27.32	17.34	20.76	20.81	16.07	21.75	19.46	17.62	68.87	14.83	12.29	19.16
Diversion Rate	30.03%	32.29%	23.39%	24.30%	19.15%	21.78%	21.48%	22.41%	20.68%	45.49%	16.63%	18.98%	22.04%
<b>Residential</b>													
Residential Solid Waste	368.92	403.60	365.80	362.46	401.99	344.80	386.11	404.28	359.78	388.72	374.72	357.82	396.99
Residential Curbside Recycling	324.28	366.94	353.31	294.16	327.53	282.07	305.37	328.30	287.86	306.89	289.88	294.69	339.53
Residential Curbside Organics	501.69	518.85	537.44	422.34	586.41	578.63	545.32	525.69	451.39	507.72	484.70	440.75	552.39
Subtotal - Disposed	368.92	403.60	365.80	362.46	401.99	344.80	386.11	404.28	359.78	388.72	374.72	357.82	396.99
Subtotal - Diverted	825.97	885.79	890.75	716.50	913.94	860.70	850.69	853.99	739.25	814.61	774.58	735.44	891.92
Diversion Rate	69.13%	68.70%	70.89%	66.41%	69.45%	71.40%	68.78%	67.87%	67.26%	67.70%	67.40%	67.27%	69.20%
<b>Total Disposed</b>	<b>1,053.05</b>	<b>1,098.53</b>	<b>1,128.08</b>	<b>1,056.66</b>	<b>1,204.26</b>	<b>1,008.26</b>	<b>1,124.68</b>	<b>1,132.15</b>	<b>1,021.56</b>	<b>1,160.29</b>	<b>1,055.51</b>	<b>1,055.55</b>	<b>1,117.85</b>
<b>Total Diverted</b>	<b>1,212.56</b>	<b>1,297.54</b>	<b>1,310.73</b>	<b>1,094.77</b>	<b>1,325.75</b>	<b>1,224.58</b>	<b>1,253.59</b>	<b>1,245.46</b>	<b>1,100.82</b>	<b>1,259.30</b>	<b>1,123.85</b>	<b>1,132.20</b>	<b>1,288.73</b>
<b>Total Diversion Rate</b>	<b>53.52%</b>	<b>54.15%</b>	<b>53.74%</b>	<b>50.89%</b>	<b>52.40%</b>	<b>54.84%</b>	<b>52.71%</b>	<b>52.38%</b>	<b>51.87%</b>	<b>52.05%</b>	<b>51.57%</b>	<b>51.75%</b>	<b>53.55%</b>
Single-Family Measured Diversion Rate	69.13%	68.70%	70.89%	66.41%	69.45%	71.40%	68.78%	67.87%	67.26%	67.70%	67.40%	67.27%	69.20%
Commercial Measured Diversion Rate	36.11%	37.21%	35.52%	35.27%	33.92%	35.42%	35.30%	34.97%	35.33%	36.56%	33.91%	36.25%	35.50%
MFD Measured Diversion Rate	26.82%	27.13%	26.45%	26.43%	26.67%	26.53%	25.79%	26.40%	26.49%	25.77%	25.02%	26.63%	27.20%
Overall Measured Diversion Rate	53.52%	54.15%	53.74%	50.89%	52.40%	54.84%	52.71%	52.38%	51.87%	52.05%	51.57%	51.75%	53.55%

Recology San Mateo County  
 Cumulative Comparison of Tonnage  
 Rate Year 2017

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: NOVEMBER 2017

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>2016 - 2017</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2016 - 2017</u> <u>% Change</u>
<b>San Carlos</b>									
<b>Commercial<sup>1</sup> and MFD</b>									
Commercial Solid Waste	5,589.68	5,507.97	5,641.24	5,595.45	5,608.28	5,517.56	5,637.90	120.34	2.18%
MFD Solid Waste	1,614.19	1,407.16	1,458.61	1,426.93	1,412.92	1,469.55	1,524.90	55.35	3.77%
Roll-Off Solid Waste	1,266.16	904.78	759.58	728.29	781.29	818.59	758.58	(60.01)	-7.33%
Commercial Recycling	1,453.62	1,598.58	1,738.16	1,819.38	1,940.08	1,963.87	1,911.88	(51.99)	-2.65%
MFD Recycling	374.30	338.11	401.89	419.73	434.03	439.84	447.53	7.69	1.75%
Roll-Off Recycling	321.11	167.22	160.44	118.17	170.43	136.77	243.08	106.31	77.73%
Commercial Organics	631.19	763.27	788.96	906.59	1,171.65	1,485.41	1,611.94	126.53	8.52%
MFD Organics	79.68	67.71	68.74	111.00	108.98	104.49	97.10	(7.39)	-7.07%
Roll-Off Organics	64.78	2.13	9.28	2.29	0.00	2.53	5.88	3.35	132.41%
<b>SUBTOTAL - Disposed Tons</b>	<b>8,470.03</b>	<b>7,819.91</b>	<b>7,859.43</b>	<b>7,750.67</b>	<b>7,802.49</b>	<b>7,805.70</b>	<b>7,921.38</b>	<b>115.68</b>	<b>1.48%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>2,924.68</b>	<b>2,937.02</b>	<b>3,167.47</b>	<b>3,377.16</b>	<b>3,825.17</b>	<b>4,132.91</b>	<b>4,317.41</b>	<b>184.50</b>	<b>4.46%</b>
<b>Residential</b>									
Residential Solid Waste	4,100.21	4,094.64	4,021.23	3,903.96	3,917.36	4,032.60	4,143.47	110.87	2.75%
Residential Curbside Recycling	3,500.79	3,590.61	3,579.71	3,476.92	3,402.45	3,447.09	3,409.59	(37.50)	-1.09%
Residential Curbside Organics	5,611.85	5,675.58	5,700.75	5,152.26	5,104.91	5,374.79	5,632.78	257.99	4.80%
<b>SUBTOTAL - Disposed Tons</b>	<b>4,100.21</b>	<b>4,094.64</b>	<b>4,021.23</b>	<b>3,903.96</b>	<b>3,917.36</b>	<b>4,032.60</b>	<b>4,143.47</b>	<b>110.87</b>	<b>2.75%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>9,112.64</b>	<b>9,266.19</b>	<b>9,280.46</b>	<b>8,629.18</b>	<b>8,507.36</b>	<b>8,821.88</b>	<b>9,042.37</b>	<b>220.49</b>	<b>2.50%</b>
<b>Commercial/MFD and Residential</b>									
<b>TOTAL TONS DISPOSED</b>	<b>12,570.24</b>	<b>11,914.55</b>	<b>11,880.66</b>	<b>11,654.63</b>	<b>11,719.85</b>	<b>11,838.30</b>	<b>12,064.85</b>		
<b>TOTAL TONS DIVERTED</b>	<b>12,037.32</b>	<b>12,203.21</b>	<b>12,447.93</b>	<b>12,006.34</b>	<b>12,332.53</b>	<b>12,954.79</b>	<b>13,359.78</b>		
<b>COMMERCIAL DIVERSION RATE</b>	<b>25.67%</b>	<b>27.30%</b>	<b>28.72%</b>	<b>30.35%</b>	<b>32.90%</b>	<b>34.62%</b>	<b>35.28%</b>		
<b>MFD DIVERSION RATE</b>	<b>21.95%</b>	<b>22.38%</b>	<b>24.39%</b>	<b>27.11%</b>	<b>27.76%</b>	<b>27.03%</b>	<b>26.32%</b>		
<b>RESIDENTIAL DIVERSION RATE</b>	<b>68.97%</b>	<b>69.35%</b>	<b>69.77%</b>	<b>68.85%</b>	<b>68.47%</b>	<b>68.63%</b>	<b>68.58%</b>		
<b>TOTAL DIVERSION RATE</b>	<b>48.92%</b>	<b>50.60%</b>	<b>51.17%</b>	<b>50.74%</b>	<b>51.27%</b>	<b>52.25%</b>	<b>52.55%</b>		

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY MONTHLY REPORT 2017**

	2016 November	2016 December	2017 January	2017 February	2017 March	2017 April	2017 May	2017 June	2017 July	2017 August	2017 September	2017 October	2017 November
<b>MEMBER AGENCY</b>	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>SAN MATEO</b>													
<b>Commercial</b>													
Commercial Solid Waste	1,202.42	1,244.13	1,271.21	1,148.51	1,267.47	1,122.02	1,264.87	1,232.46	1,151.43	1,234.67	1,152.34	1,295.74	1,238.46
Commercial Recycling	436.92	465.00	508.51	438.60	474.32	390.90	427.24	425.83	411.03	448.20	416.65	425.92	429.04
Commercial Organics	310.03	338.54	355.10	319.46	374.51	332.22	367.11	330.66	328.09	342.24	335.28	344.80	339.46
Subtotal - Disposed	1,202.42	1,244.13	1,271.21	1,148.51	1,267.47	1,122.02	1,264.87	1,232.46	1,151.43	1,234.67	1,152.34	1,295.74	1,238.46
Subtotal - Diverted	746.95	803.54	863.61	758.06	848.83	723.12	794.35	756.49	739.12	790.44	751.93	770.72	768.50
Diversion Rate	38.32%	39.24%	40.45%	39.76%	40.11%	39.19%	38.58%	38.03%	39.10%	39.03%	39.49%	37.30%	38.29%
<b>MFD</b>													
MFD Solid Waste	860.29	889.65	939.86	820.79	910.03	804.75	927.09	887.02	873.70	925.13	844.05	885.90	874.09
MFD Recycling	254.54	271.33	279.29	241.73	256.37	222.25	257.37	246.99	239.22	263.89	234.74	249.57	256.05
MFD Organics	20.31	21.18	20.97	19.62	22.64	20.66	23.16	21.68	20.06	23.11	22.82	22.74	24.07
Subtotal - Disposed	860.29	889.65	939.86	820.79	910.03	804.75	927.09	887.02	873.70	925.13	844.05	885.90	874.09
Subtotal - Diverted	274.85	292.51	300.26	261.35	279.01	242.91	280.53	268.67	259.28	287.00	257.56	272.31	280.12
Diversion Rate	24.21%	24.74%	24.21%	24.15%	23.47%	23.19%	23.23%	23.25%	22.88%	23.68%	23.38%	23.51%	24.27%
<b>Roll-Off</b>													
Roll-Off Solid Waste	357.91	318.32	332.35	262.30	349.82	277.58	328.26	306.12	283.65	309.62	285.06	296.16	306.95
Roll-Off Recycling	51.89	49.86	30.63	28.60	32.26	27.45	32.35	31.66	29.37	38.00	25.69	34.93	49.54
Roll-Off Organics	41.47	41.86	39.81	41.29	48.24	37.43	34.79	41.14	33.49	33.22	47.34	32.53	34.91
Subtotal - Disposed	357.91	318.32	332.35	262.30	349.82	277.58	328.26	306.12	283.65	309.62	285.06	296.16	306.95
Subtotal - Diverted	93.36	91.72	70.44	69.89	80.50	64.88	67.14	72.80	62.86	71.22	73.03	67.46	84.45
Diversion Rate	20.69%	22.37%	17.49%	21.04%	18.71%	18.95%	16.98%	19.21%	18.14%	18.70%	20.39%	18.55%	21.58%
<b>Residential</b>													
Residential Solid Waste	1,076.19	1,144.40	1,055.44	1,046.93	1,146.60	972.67	1,133.56	1,125.23	1,038.65	1,138.93	1,049.53	1,006.01	1,113.69
Residential Curbside Recycling	767.35	853.99	810.15	697.95	781.07	646.91	735.35	761.43	665.48	744.97	674.22	690.79	775.17
Residential Curbside Organics	1,148.34	1,164.69	1,217.55	987.38	1,341.81	1,320.96	1,367.75	1,217.24	1,084.61	1,206.68	1,141.21	1,037.55	1,274.73
Subtotal - Disposed	1,076.19	1,144.40	1,055.44	1,046.93	1,146.60	972.67	1,133.56	1,125.23	1,038.65	1,138.93	1,049.53	1,006.01	1,113.69
Subtotal - Diverted	1,915.69	2,018.68	2,027.70	1,685.33	2,122.88	1,967.87	2,103.10	1,978.67	1,750.09	1,951.65	1,815.43	1,728.34	2,049.90
Diversion Rate	64.03%	63.82%	65.77%	61.68%	64.93%	66.92%	64.98%	63.75%	62.76%	63.15%	63.37%	63.21%	64.80%
<b>Total Disposed</b>	<b>3,496.81</b>	<b>3,596.50</b>	<b>3,598.86</b>	<b>3,278.53</b>	<b>3,673.92</b>	<b>3,177.02</b>	<b>3,653.78</b>	<b>3,550.83</b>	<b>3,347.43</b>	<b>3,608.35</b>	<b>3,330.98</b>	<b>3,483.81</b>	<b>3,533.19</b>
<b>Total Diverted</b>	<b>3,030.85</b>	<b>3,206.45</b>	<b>3,262.01</b>	<b>2,774.63</b>	<b>3,331.22</b>	<b>2,998.78</b>	<b>3,245.12</b>	<b>3,076.63</b>	<b>2,811.35</b>	<b>3,100.31</b>	<b>2,897.95</b>	<b>2,838.83</b>	<b>3,182.97</b>
<b>Total Diversion Rate</b>	<b>46.43%</b>	<b>47.13%</b>	<b>47.55%</b>	<b>45.84%</b>	<b>47.55%</b>	<b>48.56%</b>	<b>47.04%</b>	<b>46.42%</b>	<b>45.65%</b>	<b>46.21%</b>	<b>46.52%</b>	<b>44.90%</b>	<b>47.39%</b>
Single-Family Measured Diversion Rate	64.03%	63.82%	65.77%	61.68%	64.93%	66.92%	64.98%	63.75%	62.76%	63.15%	63.37%	63.21%	64.80%
Commercial Measured Diversion Rate	31.54%	32.63%	32.67%	32.80%	32.35%	31.86%	31.18%	31.16%	31.49%	31.75%	32.18%	30.95%	31.89%
MFD Measured Diversion Rate	24.21%	24.74%	24.21%	24.15%	23.47%	23.19%	23.23%	23.25%	22.88%	23.68%	23.38%	23.51%	24.27%
Overall Measured Diversion Rate	46.43%	47.13%	47.55%	45.84%	47.55%	48.56%	47.04%	46.42%	45.65%	46.21%	46.52%	44.90%	47.39%

Recology San Mateo County  
 Cumulative Comparison of Tonnage  
 Rate Year 2017

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: NOVEMBER 2017

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2016 - 2017</u>	<u>2016 - 2017</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>Tons</u> <u>Incr/(Decr)</u>	<u>% Change</u>
<b>San Mateo</b>									
<b>Commercial<sup>1</sup> and MFD</b>									
Commercial Solid Waste	12,800.82	13,533.38	12,832.79	13,032.71	13,069.59	13,456.05	13,379.18	(76.87)	-0.57%
MFD Solid Waste	10,743.86	9,579.01	9,765.67	9,456.23	9,733.62	9,652.94	9,692.41	39.47	0.41%
Roll-Off Solid Waste	3,928.23	4,176.68	4,055.64	3,743.06	3,805.06	3,722.01	3,337.87	(384.14)	-10.32%
Commercial Recycling	3,277.09	3,943.68	4,195.89	4,533.18	4,592.61	5,032.70	4,796.24	(236.46)	-4.70%
MFD Recycling	2,148.39	2,043.08	2,270.73	2,340.34	2,494.12	2,659.00	2,747.47	88.47	3.33%
Roll-Off Recycling	390.69	451.22	374.04	357.68	348.76	356.06	360.48	4.42	1.24%
Commercial Organics	2,425.02	2,742.42	2,757.42	2,877.00	3,171.69	3,400.21	3,768.93	368.72	10.84%
MFD Organics	350.16	324.00	319.59	263.18	283.81	258.34	241.53	(16.81)	-6.51%
Roll-Off Organics	0.00	18.50	0.00	0.00	2.44	259.53	424.19	164.66	63.45%
<b>SUBTOTAL - Disposed Tons</b>	<b>27,472.91</b>	<b>27,289.07</b>	<b>26,654.10</b>	<b>26,232.00</b>	<b>26,608.27</b>	<b>26,831.00</b>	<b>26,409.46</b>	<b>(421.54)</b>	<b>-1.57%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>8,591.35</b>	<b>9,522.90</b>	<b>9,917.67</b>	<b>10,371.38</b>	<b>10,893.43</b>	<b>11,965.84</b>	<b>12,338.84</b>	<b>373.00</b>	<b>3.12%</b>
<b>Residential</b>									
Residential Solid Waste	11,229.44	11,640.76	11,420.23	11,270.71	11,449.43	11,648.06	11,827.24	179.18	1.54%
Residential Curbside Recycling	7,874.46	7,730.04	7,651.99	7,647.50	7,697.03	7,993.76	7,983.49	(10.27)	-0.13%
Residential Curbside Organics	12,516.71	12,793.21	12,926.71	12,146.10	11,547.88	12,599.86	13,197.47	597.61	4.74%
<b>SUBTOTAL - Disposed Tons</b>	<b>11,229.44</b>	<b>11,640.76</b>	<b>11,420.23</b>	<b>11,270.71</b>	<b>11,449.43</b>	<b>11,648.06</b>	<b>11,827.24</b>	<b>179.18</b>	<b>1.54%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>20,391.17</b>	<b>20,523.25</b>	<b>20,578.70</b>	<b>19,793.60</b>	<b>19,244.91</b>	<b>20,593.62</b>	<b>21,180.96</b>	<b>587.34</b>	<b>2.85%</b>
<b>Commercial/MFD and Residential</b>									
<b>TOTAL TONS DISPOSED</b>	<b>38,702.35</b>	<b>38,929.83</b>	<b>38,074.33</b>	<b>37,502.71</b>	<b>38,057.70</b>	<b>38,479.06</b>	<b>38,236.70</b>		
<b>TOTAL TONS DIVERTED</b>	<b>28,982.52</b>	<b>30,046.15</b>	<b>30,496.37</b>	<b>30,164.98</b>	<b>30,138.34</b>	<b>32,559.46</b>	<b>33,519.80</b>		
<b>COMMERCIAL DIVERSION RATE</b>	<b>23.82%</b>	<b>25.87%</b>	<b>27.12%</b>	<b>28.33%</b>	<b>29.05%</b>	<b>30.84%</b>	<b>31.84%</b>		
<b>MFD DIVERSION RATE</b>	<b>18.87%</b>	<b>19.81%</b>	<b>20.96%</b>	<b>21.59%</b>	<b>22.20%</b>	<b>23.21%</b>	<b>23.57%</b>		
<b>RESIDENTIAL DIVERSION RATE</b>	<b>64.49%</b>	<b>63.81%</b>	<b>64.31%</b>	<b>63.72%</b>	<b>62.70%</b>	<b>63.87%</b>	<b>64.17%</b>		
<b>TOTAL DIVERSION RATE</b>	<b>42.82%</b>	<b>43.56%</b>	<b>44.47%</b>	<b>44.58%</b>	<b>44.19%</b>	<b>45.83%</b>	<b>46.71%</b>		

<sup>1</sup> Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2017

	2016 November	2016 December	2017 January	2017 February	2017 March	2017 April	2017 May	2017 June	2017 July	2017 August	2017 September	2017 October	2017 November
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>COUNTY FRANCHISED AREA</b>													
<b>Commercial</b>													
Commercial Solid Waste	77.12	77.10	81.23	73.82	81.97	70.94	80.01	78.93	72.24	80.34	73.43	74.64	76.76
Commercial Recycling	31.32	30.67	34.65	29.36	30.94	27.51	31.09	28.56	27.24	30.98	27.36	30.99	30.29
Commercial Organics	19.32	21.12	19.35	18.67	20.50	17.85	19.53	19.51	17.88	19.73	19.00	19.27	19.49
Subtotal - Disposed	77.12	77.10	81.23	73.82	81.97	70.94	80.01	78.93	72.24	80.34	73.43	74.64	76.76
Subtotal - Diverted	50.64	51.79	54.00	48.03	51.44	45.36	50.62	48.07	45.12	50.71	46.36	50.26	49.78
Diversion Rate	39.64%	40.18%	39.93%	39.42%	38.56%	39.00%	38.75%	37.85%	38.45%	38.70%	38.70%	40.24%	39.34%
<b>MFD</b>													
MFD Solid Waste	34.59	37.99	38.74	35.06	39.01	34.86	38.22	37.63	35.88	38.43	34.35	34.30	35.25
MFD Recycling	4.42	5.09	5.20	4.77	5.55	4.39	5.57	5.74	5.29	4.88	5.52	5.41	5.43
MFD Organics	0.27	0.26	0.27	0.27	0.30	0.24	0.24	0.24	0.22	0.25	0.24	0.25	0.24
Subtotal - Disposed	34.59	37.99	38.74	35.06	39.01	34.86	38.22	37.63	35.88	38.43	34.35	34.30	35.25
Subtotal - Diverted	4.69	5.35	5.47	5.04	5.85	4.63	5.81	5.98	5.51	5.13	5.76	5.66	5.67
Diversion Rate	11.94%	12.34%	12.37%	12.57%	13.04%	11.72%	13.20%	13.71%	13.31%	11.78%	14.36%	14.16%	13.86%
<b>Roll-Off</b>													
Roll-Off Solid Waste	5.45	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	5.45	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
<b>Residential</b>													
Residential Solid Waste	233.66	244.19	229.26	215.68	243.54	210.29	249.79	232.30	221.38	246.95	219.69	216.38	244.38
Residential Curbside Recycling	213.49	227.33	226.08	182.69	204.15	172.95	200.31	194.11	182.00	202.55	180.70	188.87	219.16
Residential Curbside Organics	347.29	342.26	410.21	299.31	370.76	397.48	391.15	326.50	313.73	340.57	301.07	309.04	369.32
Subtotal - Disposed	233.66	244.19	229.26	215.68	243.54	210.29	249.79	232.30	221.38	246.95	219.69	216.38	244.38
Subtotal - Diverted	560.78	569.59	636.29	482.00	574.91	570.43	591.46	520.61	495.73	543.12	481.77	497.91	588.48
Diversion Rate	70.59%	69.99%	73.51%	69.09%	70.24%	73.06%	70.31%	69.15%	69.13%	68.74%	68.68%	69.71%	70.66%
<b>Total Disposed</b>	<b>350.82</b>	<b>359.28</b>	<b>349.23</b>	<b>324.56</b>	<b>364.52</b>	<b>316.09</b>	<b>368.02</b>	<b>348.86</b>	<b>329.50</b>	<b>365.72</b>	<b>327.47</b>	<b>325.32</b>	<b>356.39</b>
<b>Total Diverted</b>	<b>616.11</b>	<b>626.73</b>	<b>695.76</b>	<b>535.07</b>	<b>632.20</b>	<b>620.42</b>	<b>647.89</b>	<b>574.66</b>	<b>546.36</b>	<b>598.96</b>	<b>533.89</b>	<b>553.83</b>	<b>643.93</b>
<b>Total Diversion Rate</b>	<b>63.72%</b>	<b>63.56%</b>	<b>66.58%</b>	<b>62.24%</b>	<b>63.43%</b>	<b>66.25%</b>	<b>63.77%</b>	<b>62.22%</b>	<b>62.38%</b>	<b>62.09%</b>	<b>61.98%</b>	<b>63.00%</b>	<b>64.37%</b>
Single-Family Measured Diversion Rate	70.59%	69.99%	73.51%	69.09%	70.24%	73.06%	70.31%	69.15%	69.13%	68.74%	68.68%	69.71%	70.66%
Commercial Measured Diversion Rate	32.08%	33.18%	33.14%	32.77%	32.14%	32.09%	32.31%	31.68%	31.89%	31.98%	32.60%	33.92%	33.11%
MFD Measured Diversion Rate	11.94%	12.34%	12.37%	12.57%	13.04%	11.72%	13.20%	13.71%	13.31%	11.78%	14.36%	14.16%	13.86%
Overall Measured Diversion Rate	63.72%	63.56%	66.58%	62.24%	63.43%	66.25%	63.77%	62.22%	62.38%	62.09%	61.98%	63.00%	64.37%

Recology San Mateo County  
 Cumulative Comparison of Tonnage  
 Rate Year 2017

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: NOVEMBER 2017

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>2016 - 2017</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2016 - 2017</u> <u>% Change</u>
<b>County Franchised Area</b>									
<b>Commercial<sup>1</sup> and MFD</b>									
Commercial Solid Waste	910.34	960.92	913.09	814.05	755.28	772.64	844.31	71.67	9.28%
MFD Solid Waste	382.23	358.55	377.92	378.35	389.29	404.76	401.73	(3.03)	-0.75%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	5.45	0.00	(5.45)	-100.00%
Commercial Recycling	181.96	219.80	240.00	254.37	267.54	302.96	328.97	26.01	8.59%
MFD Recycling	55.04	45.19	44.12	45.14	50.69	52.16	57.75	5.59	10.72%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	131.48	200.38	204.60	289.59	317.42	254.03	210.78	(43.25)	-17.03%
MFD Organics	7.33	4.53	4.19	3.22	3.45	3.29	2.76	(0.53)	-16.11%
Roll-Off Organics	0.10	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
<b>SUBTOTAL - Disposed Tons</b>	<b>1,292.57</b>	<b>1,319.47</b>	<b>1,291.01</b>	<b>1,192.40</b>	<b>1,144.57</b>	<b>1,182.85</b>	<b>1,246.04</b>	<b>63.19</b>	<b>5.34%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>375.91</b>	<b>469.90</b>	<b>492.91</b>	<b>592.32</b>	<b>639.10</b>	<b>612.44</b>	<b>600.26</b>	<b>(12.18)</b>	<b>-1.99%</b>
<b>Residential</b>									
Residential Solid Waste	2,372.94	2,469.39	2,430.46	2,419.52	2,429.85	2,488.03	2,529.64	41.61	1.67%
Residential Curbside Recycling	2,037.25	2,169.67	2,162.38	2,113.55	2,154.96	2,152.49	2,153.57	1.08	0.05%
Residential Curbside Organics	3,682.25	3,804.70	3,950.04	3,462.66	3,480.19	3,681.18	3,829.14	147.96	4.02%
<b>SUBTOTAL - Disposed Tons</b>	<b>2,372.94</b>	<b>2,469.39</b>	<b>2,430.46</b>	<b>2,419.52</b>	<b>2,429.85</b>	<b>2,488.03</b>	<b>2,529.64</b>	<b>41.61</b>	<b>1.67%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>5,719.50</b>	<b>5,974.37</b>	<b>6,112.42</b>	<b>5,576.21</b>	<b>5,635.15</b>	<b>5,833.67</b>	<b>5,982.71</b>	<b>149.04</b>	<b>2.55%</b>
<b>Commercial/MFD and Residential</b>									
<b>TOTAL TONS DISPOSED</b>	<b>3,665.51</b>	<b>3,788.86</b>	<b>3,721.47</b>	<b>3,611.92</b>	<b>3,574.42</b>	<b>3,670.88</b>	<b>3,775.68</b>		
<b>TOTAL TONS DIVERTED</b>	<b>6,095.41</b>	<b>6,444.27</b>	<b>6,605.33</b>	<b>6,168.53</b>	<b>6,274.25</b>	<b>6,446.11</b>	<b>6,582.97</b>		
<b>COMMERCIAL DIVERSION RATE</b>	<b>22.53%</b>	<b>26.26%</b>	<b>27.63%</b>	<b>33.19%</b>	<b>35.83%</b>	<b>34.11%</b>	<b>32.51%</b>		
<b>MFD DIVERSION RATE</b>	<b>14.03%</b>	<b>12.18%</b>	<b>11.33%</b>	<b>11.33%</b>	<b>12.21%</b>	<b>12.05%</b>	<b>13.09%</b>		
<b>RESIDENTIAL DIVERSION RATE</b>	<b>70.68%</b>	<b>70.75%</b>	<b>71.55%</b>	<b>69.74%</b>	<b>69.87%</b>	<b>70.10%</b>	<b>70.28%</b>		
<b>TOTAL DIVERSION RATE</b>	<b>62.45%</b>	<b>62.97%</b>	<b>63.96%</b>	<b>63.07%</b>	<b>63.71%</b>	<b>63.72%</b>	<b>63.55%</b>		

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY MONTHLY REPORT 2017**

	2016 November	2016 December	2017 January	2017 February	2017 March	2017 April	2017 May	2017 June	2017 July	2017 August	2017 September	2017 October	2017 November
<b>MEMBER AGENCY</b>	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>WEST BAY</b>													
<b>Commercial</b>													
Commercial Solid Waste	31.32	30.69	29.83	26.50	30.31	26.69	30.17	27.90	29.24	33.12	30.08	30.77	30.09
Commercial Recycling	13.87	14.77	16.74	15.78	16.49	15.97	17.34	16.65	15.50	17.27	15.74	16.30	15.65
Commercial Organics	13.52	13.42	16.52	15.52	16.75	14.31	15.68	15.65	14.52	14.67	14.19	15.03	14.30
Subtotal - Disposed	31.32	30.69	29.83	26.50	30.31	26.69	30.17	27.90	29.24	33.12	30.08	30.77	30.09
Subtotal - Diverted	27.39	28.19	33.26	31.30	33.24	30.28	33.02	32.30	30.02	31.94	29.93	31.33	29.95
Diversion Rate	46.65%	47.88%	52.72%	54.15%	52.31%	53.15%	52.26%	53.65%	50.66%	49.09%	49.88%	50.45%	49.88%
<b>MFD</b>													
MFD Solid Waste	2.32	2.34	2.55	2.36	2.62	1.92	1.94	2.21	1.63	2.14	1.91	1.94	2.09
MFD Recycling	1.10	1.14	1.21	1.12	1.10	0.94	1.07	1.06	0.91	1.09	0.93	0.88	0.91
MFD Organics	0.48	0.36	0.41	0.40	0.44	0.33	0.41	0.37	0.26	0.42	0.34	0.33	0.45
Subtotal - Disposed	2.32	2.34	2.55	2.36	2.62	1.92	1.94	2.21	1.63	2.14	1.91	1.94	2.09
Subtotal - Diverted	1.58	1.50	1.62	1.52	1.54	1.27	1.48	1.43	1.17	1.51	1.27	1.21	1.36
Diversion Rate	40.51%	39.06%	38.85%	39.18%	37.02%	39.81%	43.27%	39.29%	41.79%	41.37%	39.94%	38.41%	39.42%
<b>Roll-Off</b>													
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
<b>Residential</b>													
Residential Solid Waste	104.60	99.16	95.40	81.84	102.59	92.30	106.57	96.38	90.40	114.12	94.66	85.52	105.41
Residential Curbside Recycling	110.38	97.97	100.98	82.93	95.19	81.76	99.14	85.99	81.18	98.42	83.18	91.89	104.15
Residential Curbside Organics	255.52	225.29	254.92	163.84	216.83	220.10	218.08	173.01	159.65	210.27	185.88	190.54	277.97
Subtotal - Disposed	104.60	99.16	95.40	81.84	102.59	92.30	106.57	96.38	90.40	114.12	94.66	85.52	105.41
Subtotal - Diverted	365.90	323.26	355.90	246.77	312.02	301.86	317.22	259.00	240.83	308.69	269.06	282.43	382.12
Diversion Rate	77.77%	76.53%	78.86%	75.10%	75.26%	76.58%	74.85%	72.88%	72.71%	73.01%	73.97%	76.76%	78.38%
<b>Total Disposed</b>	<b>138.24</b>	<b>132.19</b>	<b>127.78</b>	<b>110.70</b>	<b>135.52</b>	<b>120.91</b>	<b>138.68</b>	<b>126.49</b>	<b>121.27</b>	<b>149.38</b>	<b>126.65</b>	<b>118.23</b>	<b>137.59</b>
<b>Total Diverted</b>	<b>394.87</b>	<b>352.95</b>	<b>390.78</b>	<b>279.59</b>	<b>346.80</b>	<b>333.41</b>	<b>351.72</b>	<b>292.73</b>	<b>272.02</b>	<b>342.14</b>	<b>300.26</b>	<b>314.97</b>	<b>413.43</b>
<b>Total Diversion Rate</b>	<b>74.07%</b>	<b>72.75%</b>	<b>75.36%</b>	<b>71.64%</b>	<b>71.90%</b>	<b>73.39%</b>	<b>71.72%</b>	<b>69.83%</b>	<b>69.17%</b>	<b>69.61%</b>	<b>70.33%</b>	<b>72.71%</b>	<b>75.03%</b>
Single-Family Measured Diversion Rate	77.77%	76.53%	78.86%	75.10%	75.26%	76.58%	74.85%	72.88%	72.71%	73.01%	73.97%	76.76%	78.38%
Commercial Measured Diversion Rate	46.27%	47.34%	51.86%	53.21%	51.37%	52.44%	51.79%	52.84%	50.26%	48.68%	49.37%	49.87%	49.31%
MFD Measured Diversion Rate	40.51%	39.06%	38.85%	39.18%	37.02%	39.81%	43.27%	39.29%	41.79%	41.37%	39.94%	38.41%	39.42%
Overall Measured Diversion Rate	74.07%	72.75%	75.36%	71.64%	71.90%	73.39%	71.72%	69.83%	69.17%	69.61%	70.33%	72.71%	75.03%



Recology San Mateo County  
 Cumulative Comparison of Tonnage  
 Rate Year 2017

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: NOVEMBER 2017

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>2016 - 2017</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2016 - 2017</u> <u>% Change</u>
<b>West Bay Sanitary</b>									
<b>Commercial<sup>1</sup> and MFD</b>									
Commercial Solid Waste	362.27	348.31	342.38	368.55	364.09	360.12	324.70	(35.42)	-9.84%
MFD Solid Waste	66.99	55.18	45.56	25.13	24.76	24.74	23.31	(1.43)	-5.78%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	94.77	116.82	122.69	133.64	145.83	145.79	179.43	33.64	23.07%
MFD Recycling	15.37	16.37	15.48	11.78	12.19	11.70	11.22	(0.48)	-4.10%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	42.10	93.22	128.56	133.44	127.91	155.56	167.14	11.58	7.44%
MFD Organics	0.00	0.00	0.70	1.48	1.58	2.75	4.16	1.41	51.27%
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
<b>SUBTOTAL - Disposed Tons</b>	<b>429.26</b>	<b>403.49</b>	<b>387.94</b>	<b>393.68</b>	<b>388.85</b>	<b>384.86</b>	<b>348.01</b>	<b>(36.85)</b>	<b>-9.57%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>152.24</b>	<b>226.41</b>	<b>267.43</b>	<b>280.34</b>	<b>287.51</b>	<b>315.80</b>	<b>361.95</b>	<b>46.15</b>	<b>14.61%</b>
<b>Residential</b>									
Residential Solid Waste	997.74	1,082.84	1,068.28	1,031.53	1,017.54	1,045.30	1,065.19	19.89	1.90%
Residential Curbside Recycling	993.93	1,024.10	1,001.30	1,000.40	979.28	1,007.91	1,004.81	(3.10)	-0.31%
Residential Curbside Organics	2,133.42	2,224.47	2,266.17	2,068.81	2,022.91	2,181.83	2,271.09	89.26	4.09%
<b>SUBTOTAL - Disposed Tons</b>	<b>997.74</b>	<b>1,082.84</b>	<b>1,068.28</b>	<b>1,031.53</b>	<b>1,017.54</b>	<b>1,045.30</b>	<b>1,065.19</b>	<b>19.89</b>	<b>1.90%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>3,127.35</b>	<b>3,248.57</b>	<b>3,267.47</b>	<b>3,069.21</b>	<b>3,002.19</b>	<b>3,189.74</b>	<b>3,275.90</b>	<b>86.16</b>	<b>2.70%</b>
<b>Commercial/MFD and Residential</b>									
<b>TOTAL TONS DISPOSED</b>	<b>1,427.00</b>	<b>1,486.33</b>	<b>1,456.22</b>	<b>1,425.21</b>	<b>1,406.39</b>	<b>1,430.16</b>	<b>1,413.20</b>		
<b>TOTAL TONS DIVERTED</b>	<b>3,279.59</b>	<b>3,474.98</b>	<b>3,534.90</b>	<b>3,349.55</b>	<b>3,289.70</b>	<b>3,505.54</b>	<b>3,637.85</b>		
<b>COMMERCIAL DIVERSION RATE</b>	<b>26.18%</b>	<b>35.94%</b>	<b>40.81%</b>	<b>41.59%</b>	<b>42.51%</b>	<b>45.07%</b>	<b>50.98%</b>		
<b>MFD DIVERSION RATE</b>	<b>18.66%</b>	<b>22.88%</b>	<b>26.21%</b>	<b>34.54%</b>	<b>35.74%</b>	<b>36.87%</b>	<b>39.75%</b>		
<b>RESIDENTIAL DIVERSION RATE</b>	<b>75.81%</b>	<b>75.00%</b>	<b>75.36%</b>	<b>74.85%</b>	<b>74.69%</b>	<b>75.32%</b>	<b>75.46%</b>		
<b>TOTAL DIVERSION RATE</b>	<b>69.68%</b>	<b>70.04%</b>	<b>70.82%</b>	<b>70.15%</b>	<b>70.05%</b>	<b>71.02%</b>	<b>72.02%</b>		

<sup>1</sup> Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2017

	2016 November	2016 December	2017 January	2017 February	2017 March	2017 April	2017 May	2017 June	2017 July	2017 August	2017 September	2017 October	2017 November
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>TOTAL SBWMA</b>													
<b>Commercial</b>													
Commercial Solid Waste	5,434.74	5,605.61	5,890.70	5,320.40	5,847.90	5,160.86	5,729.65	5,588.26	5,305.33	5,817.78	5,307.44	5,633.70	5,575.77
Commercial Recycling	1,993.00	2,064.52	2,226.90	2,022.54	2,163.07	1,895.00	2,126.07	2,020.23	1,955.01	2,113.87	1,931.78	2,041.82	1,999.46
Commercial Organics	2,114.20	2,215.80	2,296.62	2,076.13	2,314.80	2,081.69	2,189.41	2,137.62	2,064.83	2,225.27	2,112.54	2,267.40	2,315.56
Subtotal - Disposed	5,434.74	5,605.61	5,890.70	5,320.40	5,847.90	5,160.86	5,729.65	5,588.26	5,305.33	5,817.78	5,307.44	5,633.70	5,575.77
Subtotal - Diverted	4,107.20	4,280.32	4,523.52	4,098.67	4,477.87	3,976.69	4,315.48	4,157.85	4,019.84	4,339.14	4,044.32	4,309.22	4,315.02
Diversion Rate	43.04%	43.30%	43.44%	43.51%	43.37%	43.52%	42.96%	42.66%	43.11%	42.72%	43.25%	43.34%	43.63%
<b>MFD</b>													
MFD Solid Waste	2,783.04	2,899.53	3,067.47	2,702.88	2,938.95	2,622.54	2,972.58	2,863.41	2,793.56	2,940.42	2,695.61	2,789.89	2,822.91
MFD Recycling	779.76	834.79	870.72	751.85	814.39	713.97	811.34	783.81	750.62	819.60	744.57	785.45	810.46
MFD Organics	81.03	79.29	87.08	76.85	90.16	82.19	90.28	83.20	80.45	90.70	82.53	88.08	92.59
Subtotal - Disposed	2,783.04	2,899.53	3,067.47	2,702.88	2,938.95	2,622.54	2,972.58	2,863.41	2,793.56	2,940.42	2,695.61	2,789.89	2,822.91
Subtotal - Diverted	860.79	914.08	957.80	828.70	904.55	796.16	901.62	867.01	831.07	910.30	827.10	873.53	903.05
Diversion Rate	23.62%	23.97%	23.79%	23.47%	23.53%	23.29%	23.27%	23.24%	22.93%	23.64%	23.48%	23.84%	24.24%
<b>Roll-Off</b>													
Roll-Off Solid Waste	1,735.68	1,734.10	1,678.04	1,541.68	1,770.83	1,666.58	1,775.97	1,786.93	1,842.25	1,917.09	1,821.96	1,808.37	1,835.34
Roll-Off Recycling	207.24	185.27	155.72	177.21	189.06	170.93	206.85	197.00	190.77	280.68	185.41	212.89	234.27
Roll-Off Organics	273.01	229.56	229.60	195.10	218.38	220.60	221.76	246.91	234.00	244.28	232.54	249.34	231.07
Subtotal - Disposed	1,735.68	1,734.10	1,678.04	1,541.68	1,770.83	1,666.58	1,775.97	1,786.93	1,842.25	1,917.09	1,821.96	1,808.37	1,835.34
Subtotal - Diverted	480.25	414.83	385.32	372.31	407.44	391.53	428.61	443.91	424.77	524.96	417.95	462.23	465.34
Diversion Rate	21.67%	19.30%	18.67%	19.45%	18.70%	19.02%	19.44%	19.90%	18.74%	21.50%	18.66%	20.36%	20.23%
<b>Residential</b>													
Residential Solid Waste	5,181.36	5,240.92	5,107.70	4,807.34	5,314.21	4,611.39	5,416.23	5,205.37	4,918.01	5,346.77	4,822.09	4,835.82	5,187.27
Residential Curbside Recycling	3,741.01	3,872.10	3,882.27	3,232.74	3,636.71	3,118.74	3,597.89	3,518.21	3,186.43	3,536.21	3,195.17	3,357.90	3,722.62
Residential Curbside Organics	6,805.53	6,574.74	7,136.89	5,423.51	7,032.50	7,199.66	7,260.39	6,292.44	5,733.43	6,540.47	6,035.75	5,953.33	7,308.90
Subtotal - Disposed	5,181.36	5,240.92	5,107.70	4,807.34	5,314.21	4,611.39	5,416.23	5,205.37	4,918.01	5,346.77	4,822.09	4,835.82	5,187.27
Subtotal - Diverted	10,546.54	10,446.84	11,019.16	8,656.25	10,669.21	10,318.40	10,858.28	9,810.65	8,919.86	10,076.68	9,230.92	9,311.23	11,031.52
Diversion Rate	67.06%	66.59%	68.33%	64.29%	66.75%	69.11%	66.72%	65.33%	64.46%	65.33%	65.69%	65.82%	68.02%
<b>Total Disposed</b>	<b>15,134.82</b>	<b>15,480.16</b>	<b>15,743.91</b>	<b>14,372.30</b>	<b>15,871.89</b>	<b>14,061.37</b>	<b>15,894.43</b>	<b>15,443.97</b>	<b>14,859.15</b>	<b>16,022.06</b>	<b>14,647.10</b>	<b>15,067.78</b>	<b>15,421.29</b>
<b>Total Diverted</b>	<b>15,994.78</b>	<b>16,056.07</b>	<b>16,885.80</b>	<b>13,955.93</b>	<b>16,459.07</b>	<b>15,482.78</b>	<b>16,503.99</b>	<b>15,279.42</b>	<b>14,195.54</b>	<b>15,851.08</b>	<b>14,520.29</b>	<b>14,956.21</b>	<b>16,714.93</b>
<b>Total Diversion Rate</b>	<b>51.38%</b>	<b>50.91%</b>	<b>51.75%</b>	<b>49.27%</b>	<b>50.91%</b>	<b>52.41%</b>	<b>50.94%</b>	<b>49.73%</b>	<b>48.86%</b>	<b>49.73%</b>	<b>49.78%</b>	<b>49.81%</b>	<b>52.01%</b>
Single-Family Measured Diversion Rate	67.06%	66.59%	68.33%	64.29%	66.75%	69.11%	66.72%	65.33%	64.46%	65.33%	65.69%	65.82%	68.02%
Commercial Measured Diversion Rate	35.37%	35.39%	35.55%	35.65%	35.42%	35.34%	35.01%	34.82%	34.67%	35.10%	35.00%	35.55%	35.71%
MFD Measured Diversion Rate	23.62%	23.97%	23.79%	23.47%	23.53%	23.29%	23.27%	23.24%	22.93%	23.64%	23.48%	23.84%	24.24%
Overall Measured Diversion Rate	51.38%	50.91%	51.75%	49.27%	50.91%	52.41%	50.94%	49.73%	48.86%	49.73%	49.78%	49.81%	52.01%

Recology San Mateo County  
 Cumulative Comparison of Tonnage  
 Rate Year 2017

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: NOVEMBER 2017

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>2016 - 2017</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2016 - 2017</u> <u>% Change</u>
<b>TOTAL SBWMA</b>									
<b>Commercial<sup>1</sup> and MFD</b>									
Commercial Solid Waste	59,156.85	61,015.02	58,363.57	58,422.34	59,219.79	60,006.73	61,177.79	1,171.06	1.95%
MFD Solid Waste	33,982.30	31,031.64	31,664.88	30,576.83	30,617.06	31,124.96	31,210.22	85.26	0.27%
Roll-Off Solid Waste	19,345.94	20,459.37	18,319.29	17,971.95	18,173.75	19,227.19	19,445.04	217.85	1.13%
Commercial Recycling	14,691.13	17,097.42	17,921.68	19,549.52	21,048.40	22,153.75	22,495.75	342.00	1.54%
MFD Recycling	5,869.46	6,131.47	6,915.42	7,167.52	7,676.82	8,243.44	8,656.78	413.34	5.01%
Roll-Off Recycling	1,475.00	1,232.66	1,343.16	1,523.83	1,735.17	1,825.98	2,200.79	374.81	20.53%
Commercial Organics	14,024.00	15,506.00	17,328.84	17,604.49	20,474.43	22,413.02	24,081.87	1,668.85	7.45%
MFD Organics	855.74	806.02	853.55	804.76	822.30	867.07	944.11	77.04	8.89%
Roll-Off Organics	2,177.64	1,846.73	1,315.95	1,258.90	1,383.83	2,201.71	2,523.58	321.87	14.62%
<b>SUBTOTAL - Disposed Tons</b>	<b>112,485.09</b>	<b>112,506.03</b>	<b>108,347.74</b>	<b>106,971.12</b>	<b>108,010.60</b>	<b>110,358.88</b>	<b>111,833.05</b>	<b>1,474.17</b>	<b>1.34%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>39,092.97</b>	<b>42,620.30</b>	<b>45,678.60</b>	<b>47,909.02</b>	<b>53,140.95</b>	<b>57,704.97</b>	<b>60,902.88</b>	<b>3,197.91</b>	<b>5.54%</b>
<b>Residential</b>									
Residential Solid Waste	54,310.68	54,612.05	53,534.59	52,710.67	53,623.39	55,015.30	55,572.20	556.90	1.01%
Residential Curbside Recycling	36,923.32	37,258.41	37,216.39	36,999.88	37,088.95	38,138.33	37,984.89	(153.44)	-0.40%
Residential Curbside Organics	68,711.88	70,420.65	71,446.65	65,760.76	64,017.22	69,100.03	71,917.27	2,817.24	4.08%
<b>SUBTOTAL - Disposed Tons</b>	<b>54,310.68</b>	<b>54,612.05</b>	<b>53,534.59</b>	<b>52,710.67</b>	<b>53,623.39</b>	<b>55,015.30</b>	<b>55,572.20</b>	<b>556.90</b>	<b>1.01%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>105,635.20</b>	<b>107,679.06</b>	<b>108,663.04</b>	<b>102,760.64</b>	<b>101,106.17</b>	<b>107,238.36</b>	<b>109,902.16</b>	<b>2,663.80</b>	<b>2.48%</b>
<b>Commercial/MFD and Residential</b>									
<b>TOTAL TONS DISPOSED</b>	<b>166,795.77</b>	<b>167,118.08</b>	<b>161,882.33</b>	<b>159,681.79</b>	<b>161,633.99</b>	<b>165,374.18</b>	<b>167,405.25</b>		
<b>TOTAL TONS DIVERTED</b>	<b>144,728.17</b>	<b>150,299.36</b>	<b>154,341.64</b>	<b>150,669.66</b>	<b>154,247.12</b>	<b>164,943.33</b>	<b>170,805.04</b>		
<b>COMMERCIAL DIVERSION RATE</b>	<b>25.79%</b>	<b>27.47%</b>	<b>29.66%</b>	<b>30.93%</b>	<b>32.98%</b>	<b>34.34%</b>	<b>35.26%</b>		
<b>MFD DIVERSION RATE</b>	<b>16.52%</b>	<b>18.27%</b>	<b>19.70%</b>	<b>20.68%</b>	<b>21.73%</b>	<b>22.64%</b>	<b>23.53%</b>		
<b>RESIDENTIAL DIVERSION RATE</b>	<b>66.04%</b>	<b>66.35%</b>	<b>66.99%</b>	<b>66.10%</b>	<b>65.34%</b>	<b>66.09%</b>	<b>66.42%</b>		
<b>TOTAL DIVERSION RATE</b>	<b>46.46%</b>	<b>47.35%</b>	<b>48.81%</b>	<b>48.55%</b>	<b>48.83%</b>	<b>49.93%</b>	<b>50.50%</b>		

<sup>1</sup> Includes Agency facilities tonnage

Recology San Mateo County  
 Inquiry, Service Request and  
 Complaint Summary  
 Rate Year 2017

	Single-Family Missed Pick-Up Initial Complaints 8.02.B.2				Single-Family Missed Pick-Up Collection Events 8.02.B.2				Excessive Noise 8.02.J				Discourteous Behavior 8.06.J				Property Damage 8.02.H				Spills 8.02.I			
	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4
Atherton	49	30	0	<b>79</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>	0	1	0	<b>1</b>
Belmont	84	124	0	<b>208</b>	1	2	0	<b>3</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>	0	2	0	<b>2</b>	1	2	0	<b>3</b>
Burlingame	94	90	0	<b>184</b>	0	2	0	<b>2</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>	0	2	0	<b>2</b>	2	2	0	<b>4</b>
East Palo Alto	45	41	0	<b>86</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>	0	2	0	<b>2</b>	0	1	0	<b>1</b>
Foster City	75	68	0	<b>143</b>	0	1	0	<b>1</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>	2	0	0	<b>2</b>
Hillsborough	68	127	0	<b>195</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>	0	1	0	<b>1</b>	0	0	0	<b>0</b>	0	1	0	<b>1</b>
Menlo Park	114	112	0	<b>226</b>	1	0	0	<b>1</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>	1	0	0	<b>1</b>	0	0	0	<b>0</b>
North Fair Oaks	31	17	0	<b>48</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>	0	1	0	<b>1</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>
Redwood City	191	189	0	<b>380</b>	1	0	0	<b>1</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>	2	2	0	<b>4</b>	3	6	0	<b>9</b>
San Carlos	97	108	0	<b>205</b>	1	2	0	<b>3</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>	0	2	0	<b>2</b>	2	2	0	<b>4</b>
San Mateo	225	272	0	<b>497</b>	1	7	0	<b>8</b>	0	1	0	<b>1</b>	0	0	0	<b>0</b>	0	2	0	<b>2</b>	3	4	0	<b>7</b>
County Franchised Area	57	72	0	<b>129</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>	0	1	0	<b>1</b>	1	0	0	<b>1</b>
West Bay	26	26	0	<b>52</b>	0	3	0	<b>3</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>	1	0	0	<b>1</b>	1	0	0	<b>1</b>
Totals	1,156	1,276	0	<b>2,432</b>	5	17	0	<b>22</b>	0	1	0	<b>1</b>	0	2	0	<b>2</b>	4	13	0	<b>17</b>	15	19	0	<b>34</b>

	On-call Bulky Item Collection 5.05				Extra/Overage Requests 8.02.G				Recycling Tote-Bag Request 5.03.B.2				Information requests 7.02.A				Billing Inquiries			
	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4
Atherton	34	60	0	<b>94</b>	15	16	0	<b>31</b>	0	0	0	<b>0</b>	68	90	0	<b>158</b>	17	57	0	<b>74</b>
Belmont	221	330	0	<b>551</b>	27	27	0	<b>54</b>	0	0	0	<b>0</b>	243	297	0	<b>540</b>	73	41	0	<b>114</b>
Burlingame	214	310	0	<b>524</b>	35	35	0	<b>70</b>	4	0	0	<b>4</b>	302	319	0	<b>621</b>	84	132	0	<b>216</b>
East Palo Alto	106	111	0	<b>217</b>	9	90	0	<b>99</b>	0	1	0	<b>1</b>	108	142	0	<b>250</b>	9	6	0	<b>15</b>
Foster City	231	293	0	<b>524</b>	10	21	0	<b>31</b>	0	1	0	<b>1</b>	200	255	0	<b>455</b>	59	65	0	<b>124</b>
Hillsborough	100	194	0	<b>294</b>	14	10	0	<b>24</b>	0	0	0	<b>0</b>	141	161	0	<b>302</b>	24	24	0	<b>48</b>
Menlo Park	184	278	0	<b>462</b>	37	39	0	<b>76</b>	0	0	0	<b>0</b>	273	287	0	<b>560</b>	176	79	0	<b>255</b>
North Fair Oaks	69	74	0	<b>143</b>	10	26	0	<b>36</b>	0	0	0	<b>0</b>	98	92	0	<b>190</b>	20	11	0	<b>31</b>
Redwood City	468	616	0	<b>1084</b>	102	69	0	<b>171</b>	0	0	0	<b>0</b>	622	594	0	<b>1216</b>	25	17	0	<b>42</b>
San Carlos	252	382	0	<b>634</b>	72	40	0	<b>112</b>	1	0	0	<b>1</b>	522	550	0	<b>1072</b>	72	155	0	<b>227</b>
San Mateo	649	980	0	<b>1629</b>	69	75	0	<b>144</b>	0	0	0	<b>0</b>	755	920	0	<b>1675</b>	459	184	0	<b>643</b>
County Franchised Area	149	194	0	<b>343</b>	17	14	0	<b>31</b>	0	2	0	<b>2</b>	141	181	0	<b>322</b>	57	37	0	<b>94</b>
West Bay	61	87	0	<b>148</b>	7	7	0	<b>14</b>	0	0	0	<b>0</b>	64	87	0	<b>151</b>	42	14	0	<b>56</b>
Totals	2,738	3,909	0	<b>6,647</b>	424	469	0	<b>893</b>	5	4	0	<b>9</b>	3,537	3,975	0	<b>7,512</b>	1,117	822	0	<b>1,939</b>

Recology San Mateo County  
 Call Center Data and  
 Quality Assurance Calls  
 Rate Year 2017

SBWMA Service Area	Number of Calls Received	Number of Calls Answered	Number of Calls Dropped	Percentage of Calls Dropped	Average Hold Time in Seconds	Percentage of Calls Answered in Thirty Seconds	Number of Quality Assurance Calls Made
October	15,845	15,610	235	1.48%	21.23	86.31%	212
November	16,325	15,510	815	4.99%	40.06	76.85%	226
December	0	0	0	0.00%	0.00	0.00%	0

Recology San Mateo County  
 On-Site Customer Assessments,  
 Visual Audits and Recycling  
 Tote-Bags Delivered  
 Rate Year 2017

	Number of On-site Assessments 7.04.E				Number of Visual Audits 7.06				Recycling Tote-Bags Delivered			
	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4
Atherton	0	0	0	<b>0</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>
Belmont	2	0	0	<b>2</b>	0	0	0	<b>0</b>	121	0	0	<b>121</b>
Burlingame	2	1	0	<b>3</b>	0	7	0	<b>7</b>	22	17	0	<b>39</b>
East Palo Alto	0	3	0	<b>3</b>	1	0	0	<b>1</b>	0	104	0	<b>104</b>
Foster City	0	0	0	<b>0</b>	1	0	0	<b>1</b>	220	129	0	<b>349</b>
Hillsborough	3	0	0	<b>3</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>
Menlo Park	0	4	0	<b>4</b>	4	1	0	<b>5</b>	4	0	0	<b>4</b>
North Fair Oaks	0	0	0	<b>0</b>	0	5	0	<b>5</b>	0	0	0	<b>0</b>
Redwood City	1	2	0	<b>3</b>	0	8	0	<b>8</b>	54	16	0	<b>70</b>
San Carlos	0	1	0	<b>1</b>	0	3	0	<b>3</b>	42	42	0	<b>84</b>
San Mateo	0	2	0	<b>2</b>	5	2	0	<b>7</b>	69	58	0	<b>127</b>
San Mateo County	0	0	0	<b>0</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>
West Bay	1	1	0	<b>2</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>
Totals	9	14	0	<b>23</b>	11	26	0	<b>37</b>	532	366	0	<b>898</b>