



MONTHLY REPORT TO THE SBWMA FOR NOVEMBER 2018

Submitted December 15, 2018



December 15, 2018

Joe La Mariana
Executive Director
SBWMA/RethinkWaste
610 Elm Street, Suite 202
San Carlos, CA 94070

Dear Mr. La Mariana:

Enclosed is a copy of the Recology November, 2018 monthly report to the SBWMA. Recology will send electronic copies to each jurisdiction.

In accordance with the requirements of Section 9.04 B of the Agreement, the undersigned hereby certifies, under penalty of perjury, that the report submitted herewith is true and correct to the best knowledge of the undersigned after reasonable inquiry.

If you should have any questions or require additional information, please call me at (650) 598-8226.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Michael Kelly', is written over a light blue horizontal line.

Michael Kelly
General Manager
Recology San Mateo County

cc: John Mangini



RECOLOGY SAN MATEO COUNTY

MONTHLY REPORT TO THE SBWMA

**For
NOVEMBER 2018**

**Submitted
DECEMBER 15, 2018**



NOVEMBER 2018 MONTHLY REPORT

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NOVEMBER 2018 MONTHLY REPORT

DEFINITIONS OF WASTE TYPES INCLUDED ON THE TONNAGE SUMMARY REPORT

Commercial Solid Waste – Franchised solid waste collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Commercial Recycling – Franchised recyclable materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. This includes construction and demolition debris collected from agency facilities. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Commercial Organics – Franchised organic materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Solid Waste – Franchised solid waste collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Recycling – Franchised recyclable materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Organics – Franchised organic materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Solid Waste – Franchised solid waste collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Recycling – Franchised recyclable materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. This includes construction and demolition debris. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Organics – Franchised organic materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Solid Waste – Franchised solid waste collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Recycling – Franchised recyclable materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Organics – Franchised organic materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.



NOVEMBER 2018 MONTHLY REPORT SUMMARY

Monthly	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
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Commercial Tonnage Collected

Solid Waste	7,605.23	6,457.99	7,332.82	7,074.85	7,578.09	7,278.35	7,546.30	7,757.53	6,655.47	7,607.13	7,159.87	
Recyclables	2,417.94	2,104.35	2,418.25	2,343.47	2,442.13	2,323.94	2,352.57	2,423.65	2,058.37	2,477.00	2,276.62	
Organics	2,525.06	2,241.87	2,560.16	2,372.69	2,446.27	2,381.32	2,445.41	2,536.61	2,246.10	2,851.25	2,471.10	

Multi-Family Tonnage Collected

Solid Waste	2,926.90	2,497.61	2,842.71	2,778.35	2,921.95	2,770.27	2,871.12	2,942.64	2,522.20	2,903.48	2,810.86	
Recyclables	858.45	706.24	813.63	794.36	824.51	802.55	818.83	824.14	714.01	822.42	801.68	
Organics	98.15	81.81	92.40	91.87	91.22	83.40	86.00	88.71	77.63	92.00	86.43	

Residential Tonnage Collected

Solid Waste	5,105.65	4,555.41	4,935.34	4,764.10	5,246.91	4,974.60	5,149.13	5,370.77	4,578.82	5,191.81	5,159.85	
Recyclables	3,843.03	3,009.27	3,436.97	3,282.84	3,616.88	3,385.96	3,340.10	3,508.07	3,048.95	3,497.68	3,640.05	
Organics	7,158.98	5,065.64	5,729.33	6,841.80	6,981.46	6,149.14	6,225.31	6,582.06	5,655.96	6,554.51	6,599.09	

Diversion Rates

Commercial	35.90%	36.44%	36.64%	36.25%	35.60%	35.75%	35.38%	35.44%	35.70%	37.26%	36.11%	
Multi-Family	24.63%	23.98%	24.17%	24.18%	23.86%	24.23%	23.96%	23.68%	23.89%	23.95%	24.01%	
Residential	68.30%	63.93%	65.00%	68.00%	66.89%	65.72%	65.01%	65.26%	65.53%	65.94%	66.49%	
Overall	51.94%	49.44%	49.90%	51.83%	51.02%	50.17%	49.52%	49.83%	50.08%	50.93%	51.20%	

Inquiries, Service Requests & Complaints	7,551	7,319	6,566	7,361	8,379	8,766	9,891	8,977	7,986	8,713	9,309	
Calls Received	15,491	11,889	12,079	13,544	14,553	15,912	16,927	16,631	13,604	16,895	16,224	
Avg. Hold Time	17.90	10.41	10.27	12.39	14.88	25.68	18.93	15.68	27.79	28.75	40.96	
Assessments	19	52	72	22	47	34	62	28	38	25	53	
Quality Assurance	225	214	227	213	227	207	226	201	219	208	221	

RECOLOGY MONTHLY REPORT 2018

	2017 November	2017 December	2018 January	2018 February	2018 March	2018 April	2018 May	2018 June	2018 July	2018 August	2018 September	2018 October	2018 November
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
ATHERTON													
Commercial													
Commercial Solid Waste	43.09	35.71	36.48	30.84	33.98	32.37	32.90	31.62	32.10	41.79	28.27	33.16	31.91
Commercial Recycling	17.27	16.04	19.19	23.63	17.73	16.16	16.83	16.11	15.53	19.95	14.47	24.38	15.07
Commercial Organics	46.32	34.76	34.93	43.63	39.41	27.33	37.47	36.43	94.27	93.97	33.15	35.22	37.37
Subtotal - Disposed	43.09	35.71	36.48	30.84	33.98	32.37	32.90	31.62	32.10	41.79	28.27	33.16	31.91
Subtotal - Diverted	63.59	50.80	54.12	67.26	57.14	43.49	54.30	52.54	109.80	113.92	47.62	59.60	52.44
Diversion Rate	59.61%	58.72%	59.74%	68.56%	62.71%	57.33%	62.27%	62.43%	77.38%	73.16%	62.75%	64.25%	62.17%
MFD													
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Roll-Off													
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	3.42	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	3.42	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential													
Residential Solid Waste	155.31	148.27	160.49	128.40	137.76	132.59	158.79	150.49	163.12	159.46	139.83	152.48	148.31
Residential Curbside Recycling	130.61	122.62	134.36	101.76	114.39	108.02	131.47	117.63	117.37	116.19	102.99	134.60	134.82
Residential Curbside Organics	786.01	714.56	779.14	531.80	587.93	615.29	622.11	576.19	561.05	600.87	539.25	661.88	631.60
Subtotal - Disposed	155.31	148.27	160.49	128.40	137.76	132.59	158.79	150.49	163.12	159.46	139.83	152.48	148.31
Subtotal - Diverted	916.62	837.18	913.50	633.56	702.32	723.31	753.58	693.82	678.42	717.06	642.24	796.48	766.42
Diversion Rate	85.51%	84.95%	85.06%	83.15%	83.60%	84.51%	82.60%	82.18%	80.62%	81.81%	82.12%	83.93%	83.79%
Total Disposed	198.40	183.98	196.97	159.24	171.74	164.96	191.69	182.11	195.22	201.25	171.52	185.64	180.22
Total Diverted	980.21	887.98	967.62	700.82	759.46	766.80	807.88	746.36	788.22	830.98	689.86	856.08	818.86
Total Diversion Rate	83.17%	82.84%	83.09%	81.49%	81.56%	82.30%	80.82%	80.39%	80.15%	80.50%	80.09%	82.18%	81.96%
Single-Family Measured Diversion Rate	85.51%	84.95%	85.06%	83.15%	83.60%	84.51%	82.60%	82.18%	80.62%	81.81%	82.12%	83.93%	83.79%
Commercial Measured Diversion Rate	59.61%	58.72%	59.74%	68.56%	62.71%	57.33%	62.27%	62.43%	77.38%	73.16%	60.04%	64.25%	62.17%
MFD Measured Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Overall Measured Diversion Rate	83.17%	82.84%	83.09%	81.49%	81.56%	82.30%	80.82%	80.39%	80.15%	80.50%	80.09%	82.18%	81.96%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2018

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: NOVEMBER 2018

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2017 - 2018</u>	<u>2017 - 2018</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>Tons</u> <u>Incr/(Decr)</u>	<u>% Change</u>
Atherton										
Commercial¹ and MFD										
Commercial Solid Waste	544.76	481.74	414.22	407.52	429.66	376.51	389.84	365.42	(24.42)	-6.26%
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Solid Waste	0.00	0.00	0.43	6.77	4.45	3.50	0.00	3.42	3.42	0.00%
Commercial Recycling	188.59	139.95	150.82	150.39	161.32	171.74	189.27	199.05	9.78	5.17%
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Recycling	6.61	0.00	0.24	0.00	1.96	1.99	0.00	0.00	0.00	0.00%
Commercial Organics	392.71	339.87	462.07	433.43	609.08	560.27	492.95	513.18	20.23	4.10%
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Organics	3.53	26.57	0.00	0.00	0.00	0.00	2.32	0.00	(2.32)	-100.00%
SUBTOTAL - Disposed Tons	544.76	481.74	414.65	414.29	434.11	380.01	389.84	368.84	(21.00)	-5.39%
SUBTOTAL - Diverted Tons	591.44	506.39	613.13	583.82	772.36	734.00	684.54	712.23	27.69	4.05%
Residential										
Residential Solid Waste	1,834.98	1,616.26	1,548.50	1,521.72	1,543.77	1,593.67	1,610.09	1,631.72	21.63	1.34%
Residential Curbside Recycling	1,163.44	1,206.79	1,238.78	1,277.39	1,261.83	1,310.60	1,296.49	1,313.60	17.11	1.32%
Residential Curbside Organics	7,156.29	7,292.55	7,042.90	6,557.73	6,285.14	6,792.67	7,036.40	6,707.11	(329.29)	-4.68%
SUBTOTAL - Disposed Tons	1,834.98	1,616.26	1,548.50	1,521.72	1,543.77	1,593.67	1,610.09	1,631.72	21.63	1.34%
SUBTOTAL - Diverted Tons	8,319.73	8,499.34	8,281.68	7,835.12	7,546.97	8,103.27	8,332.89	8,020.71	(312.18)	-3.75%
Commercial/MFD and Residential										
TOTAL TONS DISPOSED	2,379.74	2,098.00	1,963.15	1,936.01	1,977.88	1,973.68	1,999.93	2,000.56		
TOTAL TONS DIVERTED	8,911.17	9,005.73	8,894.81	8,418.94	8,319.33	8,837.27	9,017.43	8,732.94		
COMMERCIAL DIVERSION RATE	52.05%	51.25%	59.66%	58.49%	64.02%	65.89%	63.71%	65.88%		
MFD DIVERSION RATE	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
RESIDENTIAL DIVERSION RATE	81.93%	84.02%	84.25%	83.74%	83.02%	83.57%	83.81%	83.10%		
TOTAL DIVERSION RATE	78.92%	81.11%	81.92%	81.30%	80.79%	81.74%	81.85%	81.36%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2018

	2017 November	2017 December	2018 January	2018 February	2018 March	2018 April	2018 May	2018 June	2018 July	2018 August	2018 September	2018 October	2018 November
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
BELMONT													
Commercial													
Commercial Solid Waste	189.64	187.93	199.15	168.43	192.74	183.65	197.64	188.48	195.80	199.66	171.75	201.83	202.18
Commercial Recycling	78.52	78.61	84.19	70.88	81.76	78.78	82.68	80.82	82.11	83.35	71.34	84.13	79.12
Commercial Organics	79.46	87.33	87.78	87.98	85.41	71.02	76.90	69.72	69.03	72.05	67.52	90.93	80.80
Subtotal - Disposed	189.64	187.93	199.15	168.43	192.74	183.65	197.64	188.48	195.80	199.66	171.75	201.83	202.18
Subtotal - Diverted	157.98	165.94	171.97	158.86	167.17	149.80	159.58	150.54	151.14	155.40	138.86	175.06	159.92
Diversion Rate	45.45%	46.89%	46.34%	48.54%	46.45%	44.92%	44.67%	44.40%	43.56%	43.77%	44.71%	46.45%	44.16%
MFD													
MFD Solid Waste	160.06	161.93	171.31	143.34	159.12	164.82	175.55	162.98	174.76	172.41	149.10	172.01	165.75
MFD Recycling	51.25	53.03	56.66	46.66	52.39	49.55	55.90	56.96	54.21	51.20	45.29	48.46	48.95
MFD Organics	5.96	6.01	5.37	4.72	5.92	6.16	6.05	6.29	6.31	6.51	5.83	6.59	6.37
Subtotal - Disposed	160.06	161.93	171.31	143.34	159.12	164.82	175.55	162.98	174.76	172.41	149.10	172.01	165.75
Subtotal - Diverted	57.21	59.04	62.03	51.38	58.31	55.71	61.95	63.25	60.52	57.71	51.12	55.05	55.32
Diversion Rate	26.33%	26.72%	26.58%	26.39%	26.82%	25.26%	26.08%	27.96%	25.72%	25.08%	25.53%	24.24%	25.02%
Roll-Off													
Roll-Off Solid Waste	36.17	37.00	38.29	25.21	35.66	44.09	37.96	33.80	28.34	12.35	8.44	21.85	10.59
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	36.17	37.00	38.29	25.21	35.66	44.09	37.96	33.80	28.34	12.35	8.44	21.85	10.59
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential													
Residential Solid Waste	290.55	277.77	277.60	247.73	267.48	250.57	283.32	274.09	262.47	300.06	249.97	270.17	279.76
Residential Curbside Recycling	255.76	241.76	260.22	203.60	229.81	207.43	243.53	217.14	213.79	247.74	196.21	225.33	237.45
Residential Curbside Organics	380.32	327.13	357.12	269.59	300.44	365.51	393.00	346.78	336.95	369.27	297.13	342.64	331.15
Subtotal - Disposed	290.55	277.77	277.60	247.73	267.48	250.57	283.32	274.09	262.47	300.06	249.97	270.17	279.76
Subtotal - Diverted	636.08	568.89	617.34	473.19	530.25	572.94	636.53	563.92	550.74	617.01	493.34	567.97	568.60
Diversion Rate	68.64%	67.19%	68.98%	65.64%	66.47%	69.57%	69.20%	67.29%	67.72%	67.28%	66.37%	67.77%	67.02%
Total Disposed	676.42	664.63	686.35	584.71	655.00	643.13	694.47	659.35	661.37	684.48	579.26	665.86	658.28
Total Diverted	851.27	793.87	851.34	683.43	755.73	778.45	858.06	777.71	762.40	830.12	683.32	798.08	783.84
Total Diversion Rate	55.72%	54.43%	55.36%	53.89%	53.57%	54.76%	55.27%	54.12%	53.55%	54.81%	54.12%	54.52%	54.35%
Single-Family Measured Diversion Rate	68.64%	67.19%	68.98%	65.64%	66.47%	69.57%	69.20%	67.29%	67.72%	67.28%	66.37%	67.77%	67.02%
Commercial Measured Diversion Rate	35.80%	36.77%	36.41%	38.42%	36.78%	34.36%	35.01%	35.69%	34.67%	35.67%	36.59%	36.77%	36.25%
MFD Measured Diversion Rate	26.33%	26.72%	26.58%	26.39%	26.82%	25.26%	26.08%	27.96%	25.72%	25.08%	25.53%	24.24%	25.02%
Overall Measured Diversion Rate	55.72%	54.43%	55.36%	53.89%	53.57%	54.76%	55.27%	54.12%	53.55%	54.81%	54.12%	54.52%	54.35%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2018

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: NOVEMBER 2018

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2017 - 2018</u>	<u>2017 - 2018</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>Tons</u>	<u>Incr/(Decr)</u>	<u>% Change</u>
Belmont											
Commercial¹ and MFD											
Commercial Solid Waste	2,067.30	2,315.97	2,155.82	2,123.50	1,969.40	1,924.07	2,036.66	2,101.31	64.65	3.17%	
MFD Solid Waste	1,833.75	1,936.77	2,030.56	1,980.14	1,871.01	1,869.99	1,797.10	1,811.15	14.05	0.78%	
Roll-Off Solid Waste	425.81	455.75	431.33	448.71	440.58	430.27	384.26	296.58	(87.68)	-22.82%	
Commercial Recycling	486.47	558.85	594.94	676.84	773.69	808.80	855.10	879.16	24.06	2.81%	
MFD Recycling	424.02	433.45	467.10	477.68	521.61	533.20	540.70	566.23	25.53	4.72%	
Roll-Off Recycling	0.41	1.65	2.62	0.46	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Organics	380.84	396.53	465.62	555.58	667.55	766.83	831.06	859.14	28.08	3.38%	
MFD Organics	23.69	36.50	56.22	58.41	64.45	73.14	67.84	66.12	(1.72)	-2.54%	
Roll-Off Organics	1.14	8.74	9.74	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
SUBTOTAL - Disposed Tons	4,326.86	4,708.49	4,617.71	4,552.35	4,280.99	4,224.33	4,218.02	4,209.04	(8.98)	-0.21%	
SUBTOTAL - Diverted Tons	1,316.57	1,435.72	1,596.24	1,768.97	2,027.30	2,181.97	2,294.70	2,370.65	75.95	3.31%	
Residential											
Residential Solid Waste	2,998.45	3,096.34	3,013.05	2,935.02	2,995.23	3,031.36	3,062.24	2,963.22	(99.02)	-3.23%	
Residential Curbside Recycling	2,786.89	2,624.61	2,581.21	2,552.78	2,527.71	2,618.14	2,560.27	2,482.25	(78.02)	-3.05%	
Residential Curbside Organics	3,711.19	3,744.92	3,845.63	3,495.56	3,470.46	3,685.77	4,030.19	3,709.58	(320.61)	-7.96%	
SUBTOTAL - Disposed Tons	2,998.45	3,096.34	3,013.05	2,935.02	2,995.23	3,031.36	3,062.24	2,963.22	(99.02)	-3.23%	
SUBTOTAL - Diverted Tons	6,498.08	6,369.53	6,426.84	6,048.34	5,998.17	6,303.91	6,590.46	6,191.83	(398.63)	-6.05%	
Commercial/MFD and Residential											
TOTAL TONS DISPOSED	7,325.31	7,804.83	7,630.76	7,487.37	7,276.22	7,255.69	7,280.26	7,172.26			
TOTAL TONS DIVERTED	7,814.65	7,805.25	8,023.08	7,817.31	8,025.47	8,485.88	8,885.16	8,562.48			
COMMERCIAL DIVERSION RATE	23.33%	23.37%	25.69%	27.98%	32.14%	34.06%	35.23%	36.03%			
MFD DIVERSION RATE	19.62%	19.53%	20.49%	21.31%	23.85%	24.49%	25.30%	25.88%			
RESIDENTIAL DIVERSION RATE	68.43%	67.29%	68.08%	67.33%	66.70%	67.53%	68.28%	67.63%			
TOTAL DIVERSION RATE	51.62%	50.00%	51.25%	51.08%	52.45%	53.91%	54.96%	54.42%			

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2018

	2017 November	2017 December	2018 January	2018 February	2018 March	2018 April	2018 May	2018 June	2018 July	2018 August	2018 September	2018 October	2018 November
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
BURLINGAME													
Commercial													
Commercial Solid Waste	714.78	678.15	737.36	614.84	701.83	658.12	726.27	687.70	692.79	729.76	640.18	704.72	661.36
Commercial Recycling	270.64	313.37	299.67	296.68	303.17	303.80	300.77	310.06	314.91	308.39	265.82	310.89	304.84
Commercial Organics	330.99	304.05	288.52	262.68	283.66	246.34	237.87	259.01	265.66	239.44	277.09	316.07	236.51
Subtotal - Disposed	714.78	678.15	737.36	614.84	701.83	658.12	726.27	687.70	692.79	729.76	640.18	704.72	661.36
Subtotal - Diverted	601.63	617.42	588.19	559.36	586.83	550.14	538.64	569.07	580.57	547.83	542.91	626.96	541.35
Diversion Rate	45.70%	47.66%	44.37%	47.64%	45.54%	45.53%	42.58%	45.28%	45.59%	42.88%	45.89%	47.08%	45.01%
MFD													
MFD Solid Waste	265.11	254.89	257.97	218.30	247.62	235.54	256.23	235.72	244.57	255.93	208.74	247.19	242.30
MFD Recycling	83.12	86.19	89.45	71.13	80.76	79.56	86.09	81.90	91.21	91.58	74.21	88.51	89.66
MFD Organics	7.47	5.80	6.54	5.86	6.61	8.42	8.14	7.29	8.63	8.25	7.59	9.72	8.56
Subtotal - Disposed	265.11	254.89	257.97	218.30	247.62	235.54	256.23	235.72	244.57	255.93	208.74	247.19	242.30
Subtotal - Diverted	90.59	91.99	95.99	76.99	87.37	87.98	94.23	89.19	99.84	99.83	81.80	98.23	98.22
Diversion Rate	25.47%	26.52%	27.12%	26.07%	26.08%	27.19%	26.89%	27.45%	28.99%	28.06%	28.15%	28.44%	28.84%
Roll-Off													
Roll-Off Solid Waste	860.05	890.11	861.07	689.81	841.32	837.54	874.58	865.70	837.08	888.24	800.73	881.11	831.12
Roll-Off Recycling	44.26	38.46	48.87	39.25	52.81	48.40	54.97	46.03	32.92	38.60	35.61	35.69	45.09
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	860.05	890.11	861.07	689.81	841.32	837.54	874.58	865.70	837.08	888.24	800.73	881.11	831.12
Subtotal - Diverted	44.26	38.46	48.87	39.25	52.81	48.40	54.97	46.03	32.92	38.60	35.61	35.69	45.09
Diversion Rate	4.89%	4.14%	5.37%	5.38%	5.91%	5.46%	5.91%	5.05%	3.78%	4.16%	4.26%	3.89%	5.15%
Residential													
Residential Solid Waste	337.38	317.86	322.28	285.05	305.68	302.81	335.35	308.03	325.38	323.99	289.66	319.61	320.84
Residential Curbside Recycling	292.73	265.08	289.65	218.31	251.64	246.69	272.59	247.16	251.22	259.85	229.91	269.79	267.16
Residential Curbside Organics	528.76	416.32	477.46	319.29	380.81	456.86	470.30	412.14	435.34	428.80	383.73	449.58	435.35
Subtotal - Disposed	337.38	317.86	322.28	285.05	305.68	302.81	335.35	308.03	325.38	323.99	289.66	319.61	320.84
Subtotal - Diverted	821.49	681.40	767.11	537.60	632.45	703.55	742.89	659.30	686.56	688.65	613.64	719.37	702.51
Diversion Rate	70.89%	68.19%	70.42%	65.35%	67.42%	69.91%	68.90%	68.16%	67.85%	68.01%	67.93%	69.24%	68.65%
Total Disposed	2,177.32	2,141.01	2,178.68	1,808.00	2,096.45	2,034.01	2,192.43	2,097.15	2,099.82	2,197.92	1,939.31	2,152.63	2,055.62
Total Diverted	1,557.97	1,429.27	1,500.16	1,213.20	1,359.46	1,390.07	1,430.73	1,363.59	1,399.89	1,374.91	1,273.96	1,480.25	1,387.17
Total Diversion Rate	41.71%	40.03%	40.78%	40.16%	39.34%	40.60%	39.49%	39.40%	40.00%	38.48%	39.65%	40.75%	40.29%
Single-Family Measured Diversion Rate	70.89%	68.19%	70.42%	65.35%	67.42%	69.91%	68.90%	68.16%	67.85%	68.01%	67.93%	69.24%	68.65%
Commercial Measured Diversion Rate	28.59%	29.09%	28.31%	30.73%	28.88%	28.40%	27.03%	28.25%	28.67%	26.81%	28.59%	29.33%	28.30%
MFD Measured Diversion Rate	25.47%	26.52%	27.12%	26.07%	26.08%	27.19%	26.89%	27.45%	28.99%	28.06%	28.15%	28.44%	28.84%
Overall Measured Diversion Rate	41.71%	40.03%	40.78%	40.16%	39.34%	40.60%	39.49%	39.40%	40.00%	38.48%	39.65%	40.75%	40.29%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2018

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: NOVEMBER 2018

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2017 - 2018</u>	<u>2017 - 2018</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>Tons</u>	<u>Incr/(Decr)</u>	<u>% Change</u>
Burlingame											
Commercial¹ and MFD											
Commercial Solid Waste	7,562.53	7,866.19	7,577.81	7,477.17	7,490.29	7,783.23	7,904.07	7,554.93	(349.14)	-4.42%	
MFD Solid Waste	2,893.35	2,718.37	2,694.44	2,639.80	2,632.76	2,751.74	2,828.84	2,650.11	(178.73)	-6.32%	
Roll-Off Solid Waste	6,969.31	8,063.79	6,639.82	6,784.43	7,231.82	8,663.47	9,179.09	9,208.30	29.21	0.32%	
Commercial Recycling	2,359.36	2,554.35	2,915.50	3,531.06	3,528.30	3,626.91	3,262.78	3,319.00	56.22	1.72%	
MFD Recycling	660.83	696.55	789.08	833.13	862.87	872.39	909.70	924.06	14.36	1.58%	
Roll-Off Recycling	113.42	210.76	128.13	135.94	136.23	150.69	318.86	478.24	159.38	49.98%	
Commercial Organics	2,120.15	2,176.14	2,692.99	2,456.53	2,981.29	2,923.00	3,030.64	2,912.85	(117.79)	-3.89%	
MFD Organics	70.71	57.08	56.10	46.38	51.88	64.45	72.89	85.61	12.72	17.45%	
Roll-Off Organics	1,141.95	238.87	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
SUBTOTAL - Disposed Tons	17,425.19	18,648.35	16,912.07	16,901.40	17,354.87	19,198.44	19,912.00	19,413.34	(498.66)	-2.50%	
SUBTOTAL - Diverted Tons	6,466.42	5,933.75	6,581.80	7,003.04	7,560.57	7,637.44	7,594.87	7,719.76	124.89	1.64%	
Residential											
Residential Solid Waste	3,613.03	3,429.96	3,362.73	3,303.80	3,369.43	3,449.78	3,526.07	3,438.68	(87.39)	-2.48%	
Residential Curbside Recycling	2,712.05	2,763.20	2,725.57	2,676.74	2,696.35	2,761.34	2,788.87	2,803.97	15.10	0.54%	
Residential Curbside Organics	4,704.55	4,702.86	4,755.31	4,360.01	4,194.18	4,542.35	4,801.48	4,649.66	(151.82)	-3.16%	
SUBTOTAL - Disposed Tons	3,613.03	3,429.96	3,362.73	3,303.80	3,369.43	3,449.78	3,526.07	3,438.68	(87.39)	-2.48%	
SUBTOTAL - Diverted Tons	7,416.60	7,466.06	7,480.88	7,036.75	6,890.53	7,303.69	7,590.35	7,453.63	(136.72)	-1.80%	
Commercial/MFD and Residential											
TOTAL TONS DISPOSED	21,038.22	22,078.31	20,274.80	20,205.20	20,724.30	22,648.22	23,438.07	22,852.02			
TOTAL TONS DIVERTED	13,883.02	13,399.81	14,062.68	14,039.79	14,451.10	14,941.13	15,185.22	15,173.39			
COMMERCIAL DIVERSION RATE	27.07%	24.14%	28.01%	29.30%	30.34%	28.46%	27.61%	28.45%			
MFD DIVERSION RATE	20.18%	21.71%	23.88%	24.99%	25.79%	25.40%	25.78%	27.59%			
RESIDENTIAL DIVERSION RATE	67.24%	68.52%	68.99%	68.05%	67.16%	67.92%	68.28%	68.43%			
TOTAL DIVERSION RATE	39.76%	37.77%	40.95%	41.00%	41.08%	39.75%	39.32%	39.90%			

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2018

	2017 November	2017 December	2018 January	2018 February	2018 March	2018 April	2018 May	2018 June	2018 July	2018 August	2018 September	2018 October	2018 November
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
EAST PALO ALTO													
Commercial													
Commercial Solid Waste	123.47	108.31	122.10	105.23	124.98	114.47	121.27	112.85	118.33	125.01	105.11	124.13	112.38
Commercial Recycling	45.58	51.16	49.70	54.16	58.16	52.04	65.87	62.73	59.97	57.23	48.02	60.98	52.10
Commercial Organics	37.87	39.32	40.53	52.95	58.59	48.76	53.17	51.48	49.11	54.44	45.94	146.79	68.67
Subtotal - Disposed	123.47	108.31	122.10	105.23	124.98	114.47	121.27	112.85	118.33	125.01	105.11	124.13	112.38
Subtotal - Diverted	83.45	90.48	90.23	107.11	116.75	100.80	119.04	114.21	109.08	111.67	93.96	207.77	120.77
Diversion Rate	40.33%	45.52%	42.50%	50.44%	48.30%	46.82%	49.54%	50.30%	47.97%	47.18%	47.20%	62.60%	51.80%
MFD													
MFD Solid Waste	220.34	209.76	225.83	189.54	220.15	224.03	219.05	222.55	225.49	228.17	193.18	223.88	208.83
MFD Recycling	31.67	30.73	32.57	27.97	31.39	32.54	32.89	34.42	34.31	32.80	28.94	34.49	30.91
MFD Organics	6.66	6.62	8.58	7.02	6.98	8.97	7.05	6.91	8.10	6.09	5.73	7.07	6.28
Subtotal - Disposed	220.34	209.76	225.83	189.54	220.15	224.03	219.05	222.55	225.49	228.17	193.18	223.88	208.83
Subtotal - Diverted	38.33	37.35	41.15	34.99	38.37	41.51	39.94	41.33	42.41	38.89	34.67	41.56	37.19
Diversion Rate	14.82%	15.11%	15.41%	15.58%	14.84%	15.63%	15.42%	15.66%	15.83%	14.56%	15.22%	15.66%	15.12%
Roll-Off													
Roll-Off Solid Waste	71.32	58.81	77.97	65.29	61.45	63.43	84.65	89.82	97.12	108.46	73.74	58.21	58.89
Roll-Off Recycling	4.49	0.00	7.36	0.00	1.60	3.06	0.63	2.09	6.11	2.18	0.95	1.18	6.35
Roll-Off Organics	15.79	47.22	33.97	35.45	45.59	30.03	21.63	6.10	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	71.32	58.81	77.97	65.29	61.45	63.43	84.65	89.82	97.12	108.46	73.74	58.21	58.89
Subtotal - Diverted	20.28	47.22	41.33	35.45	47.19	33.09	22.26	8.19	6.11	2.18	0.95	1.18	6.35
Diversion Rate	22.14%	44.53%	34.64%	35.19%	43.44%	34.28%	20.82%	8.36%	5.92%	1.97%	1.27%	1.99%	9.73%
Residential													
Residential Solid Waste	563.22	544.49	582.38	506.77	543.85	568.48	590.23	571.00	609.50	606.64	514.02	589.54	568.06
Residential Curbside Recycling	141.16	136.92	152.43	125.46	136.31	140.02	139.28	141.78	144.93	141.42	122.22	138.74	135.45
Residential Curbside Organics	284.62	293.40	299.39	252.10	275.69	359.27	331.06	298.28	311.62	309.95	258.34	295.21	273.19
Subtotal - Disposed	563.22	544.49	582.38	506.77	543.85	568.48	590.23	571.00	609.50	606.64	514.02	589.54	568.06
Subtotal - Diverted	425.78	430.32	451.82	377.56	412.00	499.29	470.34	440.06	456.55	451.37	380.56	433.95	408.64
Diversion Rate	43.05%	44.14%	43.69%	42.69%	43.10%	46.76%	44.35%	43.52%	42.83%	42.66%	42.54%	42.40%	41.84%
Total Disposed	978.35	921.37	1,008.28	866.83	950.43	970.41	1,015.20	996.22	1,050.44	1,068.28	886.05	995.76	948.16
Total Diverted	567.84	605.37	624.53	555.11	614.31	674.69	651.58	603.79	614.15	604.11	510.14	684.46	572.95
Total Diversion Rate	36.73%	39.65%	38.25%	39.04%	39.26%	41.01%	39.09%	37.74%	36.89%	36.12%	36.54%	40.74%	37.67%
Single-Family Measured Diversion Rate	43.05%	44.14%	43.69%	42.69%	43.10%	46.76%	44.35%	43.52%	42.83%	42.66%	42.54%	42.40%	41.84%
Commercial Measured Diversion Rate	25.50%	31.72%	28.85%	33.03%	33.23%	30.38%	29.90%	27.80%	26.33%	24.86%	25.83%	38.15%	30.18%
MFD Measured Diversion Rate	14.82%	15.11%	15.41%	15.58%	14.84%	15.63%	15.42%	15.66%	15.83%	14.56%	15.22%	15.66%	15.12%
Overall Measured Diversion Rate	36.73%	39.65%	38.25%	39.04%	39.26%	41.01%	39.09%	37.74%	36.89%	36.12%	36.54%	40.74%	37.67%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2018

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: NOVEMBER 2018

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>Year to Date</u> <u>2018 Tons</u>	<u>2017 - 2018</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2017 - 2018</u> <u>% Change</u>
East Palo Alto										
Commercial¹ and MFD										
Commercial Solid Waste	1,307.95	1,297.60	1,209.74	1,259.73	1,405.10	1,405.30	1,342.25	1,285.86	(56.39)	-4.20%
MFD Solid Waste	2,443.62	2,389.94	2,476.19	2,504.10	2,302.37	2,417.03	2,471.55	2,380.70	(90.85)	-3.68%
Roll-Off Solid Waste	783.71	1,213.87	1,205.51	1,072.51	858.60	706.34	684.43	839.03	154.60	22.59%
Commercial Recycling	504.72	999.59	444.36	463.15	486.05	506.81	539.12	620.96	81.84	15.18%
MFD Recycling	25.17	183.01	204.76	248.72	318.51	334.65	352.29	353.23	0.94	0.27%
Roll-Off Recycling	27.51	17.74	11.92	29.20	24.14	24.51	22.01	31.51	9.50	43.16%
Commercial Organics	289.71	283.24	353.87	433.19	468.29	554.56	501.41	670.43	169.02	33.71%
MFD Organics	50.83	64.12	74.63	71.09	70.37	66.35	78.06	78.78	0.72	0.92%
Roll-Off Organics	0.00	9.94	2.79	0.00	76.80	312.80	352.82	172.77	(180.05)	-51.03%
SUBTOTAL - Disposed Tons	4,535.28	4,901.41	4,891.44	4,836.34	4,566.07	4,528.67	4,498.23	4,505.59	7.36	0.16%
SUBTOTAL - Diverted Tons	897.94	1,557.64	1,092.33	1,245.35	1,444.16	1,799.68	1,845.71	1,927.68	81.97	4.44%
Residential										
Residential Solid Waste	5,772.20	5,898.74	5,776.57	5,976.87	6,227.50	6,353.33	6,341.72	6,250.47	(91.25)	-1.44%
Residential Curbside Recycling	1,185.98	1,204.38	1,260.62	1,323.77	1,402.34	1,505.19	1,572.54	1,518.04	(54.50)	-3.47%
Residential Curbside Organics	3,170.10	3,195.02	3,323.60	3,170.85	3,239.96	3,440.91	3,422.32	3,264.10	(158.22)	-4.62%
SUBTOTAL - Disposed Tons	5,772.20	5,898.74	5,776.57	5,976.87	6,227.50	6,353.33	6,341.72	6,250.47	(91.25)	-1.44%
SUBTOTAL - Diverted Tons	4,356.08	4,399.40	4,584.22	4,494.62	4,642.30	4,946.10	4,994.86	4,782.14	(212.72)	-4.26%
Commercial/MFD and Residential										
TOTAL TONS DISPOSED	10,307.48	10,800.15	10,668.01	10,813.21	10,793.57	10,882.00	10,839.95	10,756.06		
TOTAL TONS DIVERTED	5,254.02	5,957.04	5,676.55	5,739.97	6,086.46	6,745.78	6,840.57	6,709.82		
COMMERCIAL DIVERSION RATE	16.53%	24.12%	18.25%	20.48%	24.03%	28.44%	29.09%	29.96%		
MFD DIVERSION RATE	3.02%	9.37%	10.14%	11.33%	14.45%	14.23%	14.83%	15.36%		
RESIDENTIAL DIVERSION RATE	43.01%	42.72%	44.25%	42.92%	42.71%	43.77%	44.06%	43.35%		
TOTAL DIVERSION RATE	33.76%	35.55%	34.73%	34.68%	36.06%	38.27%	38.69%	38.42%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2018

	2017 November	2017 December	2018 January	2018 February	2018 March	2018 April	2018 May	2018 June	2018 July	2018 August	2018 September	2018 October	2018 November
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
FOSTER CITY													
Commercial													
Commercial Solid Waste	245.26	227.05	244.69	210.12	235.72	231.79	245.78	241.65	269.53	273.07	239.83	247.55	239.89
Commercial Recycling	107.39	100.71	119.78	93.47	113.56	108.01	102.66	104.97	109.40	114.13	94.42	101.59	125.34
Commercial Organics	192.46	186.25	199.06	176.63	204.45	204.27	215.58	208.31	228.85	225.95	190.84	232.12	194.94
Subtotal - Disposed	245.26	227.05	244.69	210.12	235.72	231.79	245.78	241.65	269.53	273.07	239.83	247.55	239.89
Subtotal - Diverted	299.85	286.96	318.84	270.10	318.01	312.28	318.24	313.28	338.25	340.08	285.26	333.71	320.28
Diversion Rate	55.01%	55.83%	56.58%	56.25%	57.43%	57.40%	56.42%	56.45%	55.65%	55.46%	54.33%	57.41%	57.18%
MFD													
MFD Solid Waste	245.76	217.07	239.47	215.55	264.80	244.82	258.58	238.45	230.44	259.31	209.39	234.79	249.11
MFD Recycling	100.63	95.33	98.61	86.02	101.69	97.63	92.35	88.25	92.00	98.36	82.79	89.48	89.38
MFD Organics	9.45	8.99	10.10	8.99	10.42	10.43	10.28	9.00	10.27	9.85	8.25	8.80	7.33
Subtotal - Disposed	245.76	217.07	239.47	215.55	264.80	244.82	258.58	238.45	230.44	259.31	209.39	234.79	249.11
Subtotal - Diverted	110.08	104.32	108.71	95.01	112.11	108.06	102.63	97.25	102.27	108.21	91.04	98.28	96.71
Diversion Rate	30.94%	32.46%	31.22%	30.59%	29.74%	30.62%	28.41%	28.97%	30.74%	29.44%	30.30%	29.51%	27.97%
Roll-Off													
Roll-Off Solid Waste	83.58	97.36	80.59	83.15	97.21	93.72	93.51	112.97	92.89	103.65	89.33	99.15	103.80
Roll-Off Recycling	0.99	2.04	3.70	1.53	3.61	1.24	4.30	4.16	2.38	7.22	6.36	9.05	7.16
Roll-Off Organics	51.12	40.20	43.96	42.51	41.97	42.78	46.55	23.59	33.34	15.36	24.09	24.02	35.35
Subtotal - Disposed	83.58	97.36	80.59	83.15	97.21	93.72	93.51	112.97	92.89	103.65	89.33	99.15	103.80
Subtotal - Diverted	52.11	42.24	47.66	44.04	45.58	44.02	50.85	27.75	35.72	22.58	30.45	33.07	42.51
Diversion Rate	38.40%	30.26%	37.16%	34.63%	31.92%	31.96%	35.22%	19.72%	27.77%	17.89%	25.42%	25.01%	29.05%
Residential													
Residential Solid Waste	276.64	286.31	266.60	246.14	266.17	246.77	283.04	272.50	273.53	296.14	247.52	268.86	283.03
Residential Curbside Recycling	204.96	206.57	209.81	171.86	203.54	176.86	207.07	180.69	186.53	199.05	167.79	192.12	205.31
Residential Curbside Organics	235.41	208.02	240.46	175.64	199.21	251.68	293.37	264.85	259.15	266.84	217.30	242.83	238.64
Subtotal - Disposed	276.64	286.31	266.60	246.14	266.17	246.77	283.04	272.50	273.53	296.14	247.52	268.86	283.03
Subtotal - Diverted	440.37	414.59	450.27	347.50	402.75	428.54	500.44	445.54	445.68	465.89	385.09	434.95	443.95
Diversion Rate	61.42%	59.15%	62.81%	58.54%	60.21%	63.46%	63.87%	62.05%	61.97%	61.14%	60.87%	61.80%	61.07%
Total Disposed	851.24	827.79	831.35	754.96	863.90	817.10	880.91	865.57	866.39	932.17	786.07	850.35	875.83
Total Diverted	902.41	848.11	925.48	756.65	878.45	892.90	972.16	883.82	921.92	936.76	791.84	900.01	903.45
Total Diversion Rate	51.46%	50.61%	52.68%	50.06%	50.42%	52.22%	52.46%	50.52%	51.55%	50.12%	50.18%	51.42%	50.78%
Single-Family Measured Diversion Rate	61.42%	59.15%	62.81%	58.54%	60.21%	63.46%	63.87%	62.05%	61.97%	61.14%	60.87%	61.80%	61.07%
Commercial Measured Diversion Rate	44.57%	44.46%	45.70%	44.57%	44.32%	44.88%	44.10%	42.50%	44.55%	42.54%	43.03%	44.44%	43.67%
MFD Measured Diversion Rate	30.94%	32.46%	31.22%	30.59%	29.74%	30.62%	28.41%	28.97%	30.74%	29.44%	30.30%	29.51%	27.97%
Overall Measured Diversion Rate	51.46%	50.61%	52.68%	50.06%	50.42%	52.22%	52.46%	50.52%	51.55%	50.12%	50.18%	51.42%	50.78%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2018

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: NOVEMBER 2018

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>Year to Date</u> <u>2018 Tons</u>	<u>2017 - 2018</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2017 - 2018</u> <u>% Change</u>
Foster City										
Commercial¹ and MFD										
Commercial Solid Waste	2,976.06	2,881.34	2,586.87	2,482.31	2,363.07	2,482.44	2,712.65	2,679.62	(33.03)	-1.22%
MFD Solid Waste	3,684.97	2,901.38	3,073.80	2,892.25	2,848.68	2,673.62	2,714.92	2,644.71	(70.21)	-2.59%
Roll-Off Solid Waste	1,652.51	1,321.14	1,204.05	1,051.82	1,019.33	902.57	954.28	1,049.97	95.69	10.03%
Commercial Recycling	624.05	858.12	910.95	926.32	967.39	1,113.41	1,221.10	1,187.33	(33.77)	-2.77%
MFD Recycling	545.49	590.78	748.56	825.30	879.74	974.91	1,054.78	1,016.56	(38.22)	-3.62%
Roll-Off Recycling	42.04	22.90	16.24	8.55	11.22	16.21	16.51	50.71	34.20	207.15%
Commercial Organics	1,338.14	1,443.05	1,719.02	1,785.30	1,819.02	2,003.21	2,100.80	2,281.00	180.20	8.58%
MFD Organics	32.33	31.23	45.07	35.92	33.54	51.02	100.18	103.72	3.54	3.53%
Roll-Off Organics	314.52	536.51	472.58	494.16	509.13	588.92	591.53	373.52	(218.01)	-36.86%
SUBTOTAL - Disposed Tons	8,313.54	7,103.86	6,864.72	6,426.38	6,231.08	6,058.63	6,381.85	6,374.30	(7.55)	-0.12%
SUBTOTAL - Diverted Tons	2,896.57	3,482.59	3,912.42	4,075.55	4,220.04	4,747.68	5,084.90	5,012.84	(72.06)	-1.42%
Residential										
Residential Solid Waste	2,870.07	3,030.27	2,988.93	2,868.72	2,888.63	3,016.85	3,004.79	2,950.30	(54.49)	-1.81%
Residential Curbside Recycling	2,211.31	2,201.31	2,178.62	2,146.10	2,176.01	2,229.88	2,136.93	2,100.63	(36.30)	-1.70%
Residential Curbside Organics	2,537.73	2,591.71	2,565.60	2,358.24	2,261.08	2,447.61	2,552.60	2,649.97	97.37	3.81%
SUBTOTAL - Disposed Tons	2,870.07	3,030.27	2,988.93	2,868.72	2,888.63	3,016.85	3,004.79	2,950.30	(54.49)	-1.81%
SUBTOTAL - Diverted Tons	4,749.04	4,793.02	4,744.22	4,504.34	4,437.09	4,677.49	4,689.53	4,750.60	61.07	1.30%
Commercial/MFD and Residential										
TOTAL TONS DISPOSED	11,183.61	10,134.13	9,853.65	9,295.10	9,119.71	9,075.48	9,386.64	9,324.60		
TOTAL TONS DIVERTED	7,645.61	8,275.61	8,656.64	8,579.89	8,657.13	9,425.17	9,774.43	9,763.44		
COMMERCIAL DIVERSION RATE	25.84%	32.90%	36.30%	38.81%	40.38%	43.93%	44.34%	44.02%		
MFD DIVERSION RATE	13.55%	17.65%	20.52%	22.94%	24.28%	27.73%	29.84%	29.76%		
RESIDENTIAL DIVERSION RATE	62.33%	61.27%	61.35%	61.09%	60.57%	60.79%	60.95%	61.69%		
TOTAL DIVERSION RATE	40.61%	44.95%	46.77%	48.00%	48.70%	50.95%	51.01%	51.15%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2018

	2017 November	2017 December	2018 January	2018 February	2018 March	2018 April	2018 May	2018 June	2018 July	2018 August	2018 September	2018 October	2018 November
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
HILLSBOROUGH													
Commercial													
Commercial Solid Waste	22.66	20.53	19.31	21.49	28.32	22.09	20.36	16.98	22.21	24.14	20.51	21.73	16.75
Commercial Recycling	4.64	4.94	16.75	54.64	4.63	43.64	18.88	48.35	39.80	40.16	3.17	5.78	6.13
Commercial Organics	48.85	41.43	34.90	22.45	42.47	36.82	30.18	16.69	22.08	23.38	13.72	32.20	14.19
Subtotal - Disposed	22.66	20.53	19.31	21.49	28.32	22.09	20.36	16.98	22.21	24.14	20.51	21.73	16.75
Subtotal - Diverted	53.49	46.37	51.65	77.09	47.10	80.46	49.06	65.04	61.88	63.54	16.89	37.98	20.32
Diversion Rate	70.24%	69.31%	72.79%	78.20%	62.45%	78.46%	70.67%	79.30%	73.59%	72.47%	45.16%	63.61%	54.82%
MFD													
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Roll-Off													
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential													
Residential Solid Waste	210.84	205.45	205.93	176.27	181.39	180.84	202.00	180.71	197.86	201.10	181.89	208.60	200.77
Residential Curbside Recycling	181.25	170.19	186.58	138.45	155.87	149.48	169.68	156.96	156.20	154.23	140.69	165.10	164.07
Residential Curbside Organics	501.06	424.06	477.49	309.65	378.73	426.89	408.73	373.11	389.64	410.96	360.49	434.20	403.57
Subtotal - Disposed	210.84	205.45	205.93	176.27	181.39	180.84	202.00	180.71	197.86	201.10	181.89	208.60	200.77
Subtotal - Diverted	682.31	594.25	664.07	448.10	534.60	576.37	578.41	530.07	545.84	565.19	501.18	599.30	567.64
Diversion Rate	76.39%	74.31%	76.33%	71.77%	74.67%	76.12%	74.12%	74.58%	73.40%	73.76%	73.37%	74.18%	73.87%
Total Disposed	233.50	225.98	225.24	197.76	209.71	202.93	222.36	197.69	220.07	225.24	202.40	230.33	217.52
Total Diverted	735.80	640.62	715.72	525.19	581.70	656.83	627.47	595.11	607.72	628.73	518.07	637.28	587.96
Total Diversion Rate	75.91%	73.92%	76.06%	72.65%	73.50%	76.40%	73.83%	75.06%	73.41%	73.62%	71.91%	73.45%	72.99%
Single-Family Measured Diversion Rate	76.39%	74.31%	76.33%	71.77%	74.67%	76.12%	74.12%	74.58%	73.40%	73.76%	73.37%	74.18%	73.87%
Commercial Measured Diversion Rate	70.24%	69.31%	72.79%	78.20%	62.45%	78.46%	70.67%	79.30%	73.59%	72.47%	45.16%	63.61%	54.82%
MFD Measured Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Overall Measured Diversion Rate	75.91%	73.92%	76.06%	72.65%	73.50%	76.40%	73.83%	75.06%	73.41%	73.62%	71.91%	73.45%	72.99%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2018

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: NOVEMBER 2018

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2017 - 2018</u>	<u>2017 - 2018</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>Tons</u>	<u>Incr/(Decr)</u>	<u>% Change</u>
Hillsborough											
Commercial¹ and MFD											
Commercial Solid Waste	452.16	342.95	361.43	244.22	284.31	281.91	271.07	233.89	(37.18)	-13.72%	
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Roll-Off Solid Waste	5.24	1.80	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Recycling	578.28	172.23	479.74	331.08	514.19	286.44	180.09	281.93	101.84	56.55%	
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Roll-Off Recycling	0.00	10.32	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Organics	256.60	292.19	324.28	299.19	449.32	391.81	463.44	289.08	(174.36)	-37.62%	
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Roll-Off Organics	7.54	5.52	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
SUBTOTAL - Disposed Tons	457.40	344.75	361.43	244.22	284.31	281.91	271.07	233.89	(37.18)	-13.72%	
SUBTOTAL - Diverted Tons	842.42	480.26	804.02	630.27	963.51	678.25	643.53	571.01	(72.52)	-11.27%	
Residential											
Residential Solid Waste	2,569.42	2,146.78	2,057.25	2,006.83	2,072.06	2,124.03	2,147.75	2,117.36	(30.39)	-1.41%	
Residential Curbside Recycling	2,022.40	1,747.05	1,754.32	1,737.38	1,742.61	1,807.74	1,769.01	1,737.31	(31.70)	-1.79%	
Residential Curbside Organics	3,543.24	4,028.38	4,037.47	3,818.40	3,721.48	4,120.70	4,467.30	4,373.46	(93.84)	-2.10%	
SUBTOTAL - Disposed Tons	2,569.42	2,146.78	2,057.25	2,006.83	2,072.06	2,124.03	2,147.75	2,117.36	(30.39)	-1.41%	
SUBTOTAL - Diverted Tons	5,565.64	5,775.43	5,791.79	5,555.78	5,464.09	5,928.44	6,236.31	6,110.77	(125.54)	-2.01%	
Commercial/MFD and Residential											
TOTAL TONS DISPOSED	3,026.82	2,491.53	2,418.68	2,251.05	2,356.37	2,405.94	2,418.82	2,351.25			
TOTAL TONS DIVERTED	6,408.06	6,255.69	6,595.81	6,186.05	6,427.60	6,606.69	6,879.84	6,681.78			
COMMERCIAL DIVERSION RATE	64.81%	58.21%	68.99%	72.07%	77.22%	70.64%	70.36%	70.94%			
MFD DIVERSION RATE	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%			
RESIDENTIAL DIVERSION RATE	68.42%	72.90%	73.79%	73.46%	72.51%	73.62%	74.38%	74.27%			
TOTAL DIVERSION RATE	67.92%	71.52%	73.17%	73.32%	73.17%	73.30%	73.99%	73.97%			

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2018

	2017 November	2017 December	2018 January	2018 February	2018 March	2018 April	2018 May	2018 June	2018 July	2018 August	2018 September	2018 October	2018 November
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
MENLO PARK													
Commercial													
Commercial Solid Waste	833.78	812.99	850.13	763.80	830.26	818.14	840.95	846.66	863.97	885.89	769.32	868.73	827.05
Commercial Recycling	324.95	290.77	338.85	293.41	356.11	330.22	359.29	342.41	337.32	354.01	300.47	351.77	321.42
Commercial Organics	683.97	657.58	669.58	550.90	665.87	636.84	682.01	726.69	692.03	748.24	644.33	838.53	764.82
Subtotal - Disposed	833.78	812.99	850.13	763.80	830.26	818.14	840.95	846.66	863.97	885.89	769.32	868.73	827.05
Subtotal - Diverted	1,008.92	948.35	1,008.43	844.31	1,021.98	967.06	1,041.30	1,069.10	1,029.35	1,102.25	944.80	1,190.30	1,086.24
Diversion Rate	54.75%	53.84%	54.26%	52.50%	55.18%	54.17%	55.32%	55.81%	54.37%	55.44%	55.12%	57.81%	56.77%
MFD													
MFD Solid Waste	191.54	187.03	204.60	170.01	188.44	189.08	196.55	188.43	193.76	200.42	170.21	191.96	180.26
MFD Recycling	72.65	70.38	72.08	61.57	71.27	69.35	73.72	76.49	70.21	73.80	62.14	71.05	69.84
MFD Organics	15.14	12.74	14.60	10.88	12.72	11.30	12.34	10.63	10.75	12.14	10.89	12.98	13.08
Subtotal - Disposed	191.54	187.03	204.60	170.01	188.44	189.08	196.55	188.43	193.76	200.42	170.21	191.96	180.26
Subtotal - Diverted	87.79	83.12	86.68	72.45	83.99	80.65	86.06	87.12	80.96	85.94	73.03	84.03	82.92
Diversion Rate	31.43%	30.77%	29.76%	29.88%	30.83%	29.90%	30.45%	31.62%	29.47%	30.01%	30.02%	30.45%	31.51%
Roll-Off													
Roll-Off Solid Waste	40.18	49.46	56.03	77.36	70.12	48.59	61.67	51.06	83.37	93.02	58.24	63.13	56.91
Roll-Off Recycling	80.97	69.08	79.64	95.72	119.31	78.69	104.16	90.55	95.78	111.31	99.62	133.71	105.59
Roll-Off Organics	53.92	46.62	60.21	59.55	24.48	25.88	31.55	17.22	23.15	32.70	69.81	105.61	80.34
Subtotal - Disposed	40.18	49.46	56.03	77.36	70.12	48.59	61.67	51.06	83.37	93.02	58.24	63.13	56.91
Subtotal - Diverted	134.89	115.70	139.85	155.27	143.79	104.57	135.71	107.77	118.93	144.01	169.43	239.32	185.93
Diversion Rate	77.05%	70.05%	71.40%	66.75%	67.22%	68.28%	68.76%	67.85%	58.79%	60.76%	74.42%	79.13%	76.56%
Residential													
Residential Solid Waste	367.83	382.79	372.47	332.89	368.83	349.25	382.52	373.42	366.69	390.17	335.74	376.77	378.71
Residential Curbside Recycling	311.05	318.86	329.50	256.47	295.86	317.32	299.12	299.22	277.16	305.18	271.00	304.78	320.85
Residential Curbside Organics	795.98	740.33	777.11	498.99	587.54	681.50	685.83	602.94	590.09	647.19	591.81	668.29	732.35
Subtotal - Disposed	367.83	382.79	372.47	332.89	368.83	349.25	382.52	373.42	366.69	390.17	335.74	376.77	378.71
Subtotal - Diverted	1,107.03	1,059.19	1,106.61	755.46	883.40	998.82	984.95	902.16	867.25	952.37	862.81	973.07	1,053.20
Diversion Rate	75.06%	73.45%	74.82%	69.41%	70.55%	74.09%	72.03%	70.73%	70.28%	70.94%	71.99%	72.09%	73.55%
Total Disposed	1,433.33	1,432.27	1,483.23	1,344.06	1,457.65	1,405.06	1,481.69	1,459.57	1,507.79	1,569.50	1,333.51	1,500.59	1,442.93
Total Diverted	2,338.63	2,206.36	2,341.57	1,827.49	2,133.16	2,151.10	2,248.02	2,166.15	2,096.49	2,284.57	2,050.07	2,486.72	2,408.29
Total Diversion Rate	62.00%	60.64%	61.22%	57.62%	59.41%	60.49%	60.27%	59.74%	58.17%	59.28%	60.59%	62.37%	62.53%
Single-Family Measured Diversion Rate	75.06%	73.45%	74.82%	69.41%	70.55%	74.09%	72.03%	70.73%	70.28%	70.94%	71.99%	72.09%	73.55%
Commercial Measured Diversion Rate	53.62%	52.22%	52.65%	51.46%	53.44%	52.18%	53.47%	53.78%	51.86%	53.04%	54.34%	57.39%	56.01%
MFD Measured Diversion Rate	31.43%	30.77%	29.76%	29.88%	30.83%	29.90%	30.45%	31.62%	29.47%	30.01%	30.02%	30.45%	31.51%
Overall Measured Diversion Rate	62.00%	60.64%	61.22%	57.62%	59.41%	60.49%	60.27%	59.74%	58.17%	59.28%	60.59%	62.37%	62.53%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2018

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: NOVEMBER 2018

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>Year to Date</u> <u>2018 Tons</u>	<u>2017 - 2018</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2017 - 2018</u> <u>% Change</u>
Menlo Park										
Commercial¹ and MFD										
Commercial Solid Waste	9,601.60	9,106.70	8,516.52	8,500.79	8,662.97	8,615.12	9,174.94	9,164.90	(10.04)	-0.11%
MFD Solid Waste	2,317.10	1,980.04	1,976.95	1,969.41	2,029.59	1,998.92	2,050.43	2,073.72	23.29	1.14%
Roll-Off Solid Waste	564.41	491.36	373.45	417.51	464.29	444.33	537.50	719.50	182.00	33.86%
Commercial Recycling	1,821.78	2,351.19	2,481.06	2,587.25	2,976.04	3,113.62	3,593.62	3,685.28	91.66	2.55%
MFD Recycling	477.07	597.93	677.96	687.08	722.46	750.34	764.61	771.52	6.91	0.90%
Roll-Off Recycling	462.76	248.04	505.58	712.20	734.72	759.63	865.38	1,114.08	248.70	28.74%
Commercial Organics	3,284.90	3,532.26	3,928.45	3,669.67	4,278.24	5,344.82	6,617.49	7,619.84	1,002.35	15.15%
MFD Organics	114.63	101.47	113.40	109.38	105.53	109.24	130.33	132.31	1.98	1.52%
Roll-Off Organics	75.96	311.00	246.47	191.57	221.39	369.86	370.20	530.50	160.30	43.30%
SUBTOTAL - Disposed Tons	12,483.11	11,578.10	10,866.92	10,887.71	11,156.85	11,058.37	11,762.87	11,958.12	195.25	1.66%
SUBTOTAL - Diverted Tons	6,237.10	7,141.89	7,952.92	7,957.15	9,038.38	10,447.51	12,341.63	13,853.53	1,511.90	12.25%
Residential										
Residential Solid Waste	3,982.50	4,088.66	3,991.67	3,952.34	3,988.90	4,102.10	4,082.06	4,027.46	(54.60)	-1.34%
Residential Curbside Recycling	3,226.91	3,315.59	3,269.49	3,239.87	3,292.31	3,270.51	3,259.04	3,276.46	17.42	0.53%
Residential Curbside Organics	7,388.56	7,303.54	7,432.51	6,773.12	6,574.13	7,119.65	7,275.78	7,063.64	(212.14)	-2.92%
SUBTOTAL - Disposed Tons	3,982.50	4,088.66	3,991.67	3,952.34	3,988.90	4,102.10	4,082.06	4,027.46	(54.60)	-1.34%
SUBTOTAL - Diverted Tons	10,615.47	10,619.13	10,702.00	10,012.99	9,866.44	10,390.16	10,534.82	10,340.10	(194.72)	-1.85%
Commercial/MFD and Residential										
TOTAL TONS DISPOSED	16,465.61	15,666.76	14,858.59	14,840.05	15,145.75	15,160.47	15,844.93	15,985.58		
TOTAL TONS DIVERTED	16,852.57	17,761.02	18,654.92	17,970.14	18,904.82	20,837.67	22,876.45	24,193.63		
COMMERCIAL DIVERSION RATE	33.32%	38.15%	42.26%	42.22%	44.76%	48.58%	51.20%	53.67%		
MFD DIVERSION RATE	20.34%	26.10%	28.59%	28.80%	28.98%	30.07%	30.38%	30.35%		
RESIDENTIAL DIVERSION RATE	72.72%	72.20%	72.83%	71.70%	71.21%	71.69%	72.07%	71.97%		
TOTAL DIVERSION RATE	50.58%	53.13%	55.66%	54.77%	55.52%	57.89%	59.08%	60.21%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2018

	2017 November	2017 December	2018 January	2018 February	2018 March	2018 April	2018 May	2018 June	2018 July	2018 August	2018 September	2018 October	2018 November
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
NORTH FAIR OAKS													
Commercial													
Commercial Solid Waste	162.97	154.38	176.51	149.61	172.98	162.35	173.55	164.97	180.75	180.24	152.83	176.72	168.48
Commercial Recycling	61.31	56.06	67.60	55.60	68.10	65.40	73.99	71.31	71.32	71.29	59.51	65.50	64.60
Commercial Organics	31.14	28.66	31.77	30.67	36.09	33.00	35.78	33.63	32.38	34.21	30.04	35.23	32.55
Subtotal - Disposed	162.97	154.38	176.51	149.61	172.98	162.35	173.55	164.97	180.75	180.24	152.83	176.72	168.48
Subtotal - Diverted	92.45	84.72	99.37	86.27	104.19	98.40	109.77	104.94	103.70	105.50	89.55	100.73	97.15
Diversion Rate	36.20%	35.43%	36.02%	36.57%	37.59%	37.74%	38.74%	38.88%	36.46%	36.92%	36.95%	36.31%	36.57%
MFD													
MFD Solid Waste	83.35	79.39	80.95	67.44	78.19	76.92	82.50	78.83	85.11	87.96	73.70	84.99	79.01
MFD Recycling	12.99	12.64	14.18	11.51	13.53	13.05	13.71	14.06	13.85	14.40	12.16	14.51	13.71
MFD Organics	1.17	1.05	1.15	1.12	1.34	1.32	1.47	1.31	1.25	1.46	1.24	1.28	1.34
Subtotal - Disposed	83.35	79.39	80.95	67.44	78.19	76.92	82.50	78.83	85.11	87.96	73.70	84.99	79.01
Subtotal - Diverted	14.16	13.69	15.33	12.63	14.87	14.37	15.18	15.37	15.10	15.86	13.40	15.79	15.05
Diversion Rate	14.52%	14.71%	15.92%	15.77%	15.98%	15.74%	15.54%	16.32%	15.07%	15.28%	15.38%	15.67%	16.00%
Roll-Off													
Roll-Off Solid Waste	0.00	0.00	0.44	2.03	0.00	0.00	0.00	1.05	0.00	0.00	0.00	2.32	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.44	2.03	0.00	0.00	0.00	1.05	0.00	0.00	0.00	2.32	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential													
Residential Solid Waste	252.81	252.56	271.54	228.72	237.64	258.78	247.53	249.65	270.20	242.97	226.18	268.43	237.03
Residential Curbside Recycling	103.48	100.15	112.19	86.66	92.73	97.82	98.03	96.48	100.37	99.52	88.42	108.96	97.50
Residential Curbside Organics	180.45	160.27	191.93	139.29	142.19	200.91	187.27	174.32	177.99	176.17	154.57	185.38	170.89
Subtotal - Disposed	252.81	252.56	271.54	228.72	237.64	258.78	247.53	249.65	270.20	242.97	226.18	268.43	237.03
Subtotal - Diverted	283.93	260.42	304.12	225.95	234.92	298.73	285.30	270.80	278.36	275.69	242.99	294.34	268.39
Diversion Rate	52.90%	50.77%	52.83%	49.70%	49.71%	53.58%	53.54%	52.03%	50.74%	53.15%	51.79%	52.30%	53.10%
Total Disposed	499.13	486.33	529.44	447.80	488.81	498.05	503.58	494.50	536.06	511.17	452.71	532.46	484.52
Total Diverted	390.54	358.83	418.82	324.85	353.98	411.50	410.25	391.11	397.16	397.05	345.94	410.86	380.59
Total Diversion Rate	43.90%	42.46%	44.17%	42.04%	42.00%	45.24%	44.89%	44.16%	42.56%	43.72%	43.32%	43.55%	43.99%
Single-Family Measured Diversion Rate	52.90%	50.77%	52.83%	49.70%	49.71%	53.58%	53.54%	52.03%	50.74%	53.15%	51.79%	52.30%	53.10%
Commercial Measured Diversion Rate	30.21%	29.63%	30.78%	31.10%	32.16%	32.03%	32.80%	32.95%	30.88%	31.15%	31.25%	30.62%	31.19%
MFD Measured Diversion Rate	14.52%	14.71%	15.92%	15.77%	15.98%	15.74%	15.54%	16.32%	15.07%	15.28%	15.38%	15.67%	16.00%
Overall Measured Diversion Rate	43.90%	42.46%	44.17%	42.04%	42.00%	45.24%	44.89%	44.16%	42.56%	43.72%	43.32%	43.55%	43.99%

Recology San Mateo County
 Cumulative Comparison of Tonnage
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CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: NOVEMBER 2018

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>Year to Date</u> <u>2018 Tons</u>	<u>2017 - 2018</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2017 - 2018</u> <u>% Change</u>
North Fair Oaks										
Commercial¹ and MFD										
Commercial Solid Waste	1,570.33	1,851.45	1,778.10	1,817.44	1,917.57	1,898.75	1,873.80	1,858.99	(14.81)	-0.79%
MFD Solid Waste	712.96	741.44	884.16	881.50	908.22	905.67	883.23	875.60	(7.63)	-0.86%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.32	2.09	5.84	3.75	179.43%
Commercial Recycling	383.74	433.48	447.49	505.69	612.30	658.11	698.62	734.22	35.60	5.10%
MFD Recycling	91.88	99.58	107.51	107.88	129.19	137.16	143.49	148.67	5.18	3.61%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	332.76	347.28	359.77	428.24	455.94	440.88	372.21	365.35	(6.86)	-1.84%
MFD Organics	2.74	2.03	1.32	1.82	3.61	12.27	13.32	14.28	0.96	7.21%
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	2,283.29	2,592.89	2,662.26	2,698.94	2,825.79	2,804.74	2,759.12	2,740.43	(18.69)	-0.68%
SUBTOTAL - Diverted Tons	811.12	882.37	916.09	1,043.63	1,201.04	1,248.42	1,227.64	1,262.52	34.88	2.84%
Residential										
Residential Solid Waste	2,288.61	2,516.66	2,576.07	2,518.48	2,570.37	2,747.74	2,770.75	2,738.67	(32.08)	-1.16%
Residential Curbside Recycling	898.74	1,041.72	1,051.23	1,039.68	1,054.03	1,094.43	1,093.65	1,078.68	(14.97)	-1.37%
Residential Curbside Organics	1,879.03	1,904.38	1,918.92	1,759.40	1,748.01	1,883.57	1,908.46	1,900.91	(7.55)	-0.40%
SUBTOTAL - Disposed Tons	2,288.61	2,516.66	2,576.07	2,518.48	2,570.37	2,747.74	2,770.75	2,738.67	(32.08)	-1.16%
SUBTOTAL - Diverted Tons	2,777.77	2,946.10	2,970.15	2,799.08	2,802.04	2,978.00	3,002.11	2,979.59	(22.52)	-0.75%
Commercial/MFD and Residential										
TOTAL TONS DISPOSED	4,571.90	5,109.55	5,238.33	5,217.42	5,396.16	5,552.48	5,529.87	5,479.10		
TOTAL TONS DIVERTED	3,588.89	3,828.47	3,886.24	3,842.71	4,003.08	4,226.42	4,229.75	4,242.11		
COMMERCIAL DIVERSION RATE	26.21%	25.39%	25.60%	27.89%	29.83%	30.80%	30.79%	31.54%		
MFD DIVERSION RATE	11.72%	12.05%	10.96%	11.07%	12.76%	14.16%	15.08%	15.69%		
RESIDENTIAL DIVERSION RATE	54.83%	53.93%	53.55%	52.64%	52.16%	52.01%	52.00%	52.11%		
TOTAL DIVERSION RATE	43.98%	42.83%	42.59%	42.41%	42.59%	43.22%	43.34%	43.64%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2018

	2017 November	2017 December	2018 January	2018 February	2018 March	2018 April	2018 May	2018 June	2018 July	2018 August	2018 September	2018 October	2018 November
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
REDWOOD CITY													
Commercial													
Commercial Solid Waste	1,380.26	1,412.49	1,498.90	1,209.81	1,392.74	1,332.02	1,381.03	1,322.82	1,414.07	1,417.21	1,225.51	1,399.06	1,319.43
Commercial Recycling	440.25	427.77	471.52	377.90	460.93	433.63	452.35	430.90	427.31	438.64	380.81	481.25	414.43
Commercial Organics	339.30	308.44	351.57	294.04	370.81	331.88	345.67	336.54	328.56	386.30	314.06	348.45	313.26
Subtotal - Disposed	1,380.26	1,412.49	1,498.90	1,209.81	1,392.74	1,332.02	1,381.03	1,322.82	1,414.07	1,417.21	1,225.51	1,399.06	1,319.43
Subtotal - Diverted	779.55	736.21	823.09	671.94	831.74	765.51	798.02	767.44	755.87	824.94	694.87	829.70	727.69
Diversion Rate	36.09%	34.26%	35.45%	35.71%	37.39%	36.50%	36.62%	36.72%	34.83%	36.79%	36.18%	37.23%	35.55%
MFD													
MFD Solid Waste	606.78	578.26	644.73	549.45	628.41	614.75	641.12	614.15	637.54	644.45	563.03	626.69	606.04
MFD Recycling	152.83	148.10	166.90	133.11	156.34	152.90	156.62	150.42	148.55	154.12	134.68	167.49	155.87
MFD Organics	13.14	12.26	13.75	10.53	11.45	10.77	10.71	9.15	9.06	9.74	8.93	10.67	10.30
Subtotal - Disposed	606.78	578.26	644.73	549.45	628.41	614.75	641.12	614.15	637.54	644.45	563.03	626.69	606.04
Subtotal - Diverted	165.97	160.36	180.65	143.64	167.79	163.67	167.33	159.57	157.61	163.86	143.61	178.16	166.17
Diversion Rate	21.48%	21.71%	21.89%	20.72%	21.07%	21.03%	20.70%	20.62%	19.82%	20.27%	20.32%	22.14%	21.52%
Roll-Off													
Roll-Off Solid Waste	369.32	363.29	315.16	292.18	342.29	306.41	369.72	340.35	325.99	359.97	294.08	355.14	312.44
Roll-Off Recycling	34.86	33.31	33.48	28.42	36.49	37.39	37.49	32.38	40.51	28.78	34.94	31.49	29.73
Roll-Off Organics	75.33	73.04	72.98	75.16	65.67	71.92	71.17	67.41	85.84	71.13	67.47	81.79	71.17
Subtotal - Disposed	369.32	363.29	315.16	292.18	342.29	306.41	369.72	340.35	325.99	359.97	294.08	355.14	312.44
Subtotal - Diverted	110.19	106.35	106.46	103.58	102.16	109.31	108.66	99.79	126.35	99.91	102.41	113.28	100.90
Diversion Rate	22.98%	22.65%	25.25%	26.17%	22.99%	26.29%	22.71%	22.67%	27.93%	21.73%	25.83%	24.18%	24.41%
Residential													
Residential Solid Waste	872.22	836.49	883.12	787.62	838.36	820.28	909.47	807.67	889.65	901.10	765.30	909.30	857.17
Residential Curbside Recycling	663.61	635.52	714.66	564.87	627.12	611.64	684.02	606.36	628.37	643.25	562.82	671.80	657.12
Residential Curbside Organics	1,141.88	1,035.44	1,167.63	811.52	868.62	1,121.34	1,150.19	956.98	1,023.17	1,027.37	905.69	1,074.85	1,060.52
Subtotal - Disposed	872.22	836.49	883.12	787.62	838.36	820.28	909.47	807.67	889.65	901.10	765.30	909.30	857.17
Subtotal - Diverted	1,805.49	1,670.96	1,882.29	1,376.39	1,495.74	1,732.98	1,834.21	1,563.34	1,651.54	1,670.62	1,468.51	1,746.65	1,717.64
Diversion Rate	67.43%	66.64%	68.07%	63.60%	64.08%	67.87%	66.85%	65.94%	64.99%	64.96%	65.74%	65.76%	66.71%
Total Disposed	3,228.58	3,190.53	3,341.91	2,839.06	3,201.80	3,073.46	3,301.34	3,084.99	3,267.25	3,322.73	2,847.92	3,290.19	3,095.08
Total Diverted	2,861.20	2,673.88	2,992.49	2,295.55	2,597.43	2,771.47	2,908.22	2,590.14	2,691.37	2,759.33	2,409.40	2,867.79	2,712.40
Total Diversion Rate	46.98%	45.60%	47.24%	44.71%	44.79%	47.42%	46.83%	45.64%	45.17%	45.37%	45.83%	46.57%	46.71%
Single-Family Measured Diversion Rate	67.43%	66.64%	68.07%	63.60%	64.08%	67.87%	66.85%	65.94%	64.99%	64.96%	65.74%	65.76%	66.71%
Commercial Measured Diversion Rate	30.94%	29.88%	31.11%	30.94%	31.79%	31.55%	30.99%	31.08%	30.43%	31.01%	31.12%	32.01%	30.77%
MFD Measured Diversion Rate	21.48%	21.71%	21.89%	20.72%	21.07%	21.03%	20.70%	20.62%	19.82%	20.27%	20.32%	22.14%	21.52%
Overall Measured Diversion Rate	46.98%	45.60%	47.24%	44.71%	44.79%	47.42%	46.83%	45.64%	45.17%	45.37%	45.83%	46.57%	46.71%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2018

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: NOVEMBER 2018

<u>MEMBER AGENCY</u>	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2017 - 2018	2017 - 2018
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>Tons</u>	<u>Incr/(Decr)</u>	<u>% Change</u>
Redwood City											
Commercial¹ and MFD											
Commercial Solid Waste	13,411.05	14,520.50	14,033.56	14,298.90	14,900.18	15,133.03	15,286.42	14,912.60	(373.82)	-2.45%	
MFD Solid Waste	7,289.28	6,963.80	6,881.02	6,422.99	6,463.84	6,956.00	6,821.80	6,770.36	(51.44)	-0.75%	
Roll-Off Solid Waste	3,750.56	3,830.20	3,649.48	3,718.85	3,568.33	3,530.34	3,606.94	3,613.73	6.79	0.19%	
Commercial Recycling	2,736.70	3,150.78	3,200.08	3,637.17	4,083.06	4,422.59	4,739.53	4,769.67	30.14	0.64%	
MFD Recycling	1,051.90	1,087.42	1,188.23	1,170.74	1,251.41	1,478.09	1,627.24	1,677.00	49.76	3.06%	
Roll-Off Recycling	110.45	102.81	143.95	161.63	307.71	380.12	374.47	371.10	(3.37)	-0.90%	
Commercial Organics	2,398.40	2,896.15	3,143.23	3,336.74	3,957.03	4,132.43	3,913.08	3,721.14	(191.94)	-4.91%	
MFD Organics	123.64	117.35	113.59	102.88	95.10	121.73	135.94	115.06	(20.88)	-15.36%	
Roll-Off Organics	568.12	688.95	575.09	570.88	574.07	668.07	776.64	801.71	25.07	3.23%	
SUBTOTAL - Disposed Tons	24,450.89	25,314.50	24,564.06	24,440.74	24,932.35	25,619.37	25,715.16	25,296.69	(418.47)	-1.63%	
SUBTOTAL - Diverted Tons	6,989.21	8,043.46	8,364.17	8,980.04	10,268.38	11,203.03	11,566.90	11,455.68	(111.22)	-0.96%	
Residential											
Residential Solid Waste	9,681.09	9,500.75	9,279.62	9,001.17	9,153.32	9,382.45	9,461.19	9,369.04	(92.15)	-0.97%	
Residential Curbside Recycling	6,309.17	6,639.34	6,761.17	6,767.80	6,702.04	6,939.25	6,956.63	6,972.03	15.40	0.22%	
Residential Curbside Organics	10,676.96	11,159.33	11,681.04	10,637.62	10,366.89	11,229.14	11,492.26	11,167.88	(324.38)	-2.82%	
SUBTOTAL - Disposed Tons	9,681.09	9,500.75	9,279.62	9,001.17	9,153.32	9,382.45	9,461.19	9,369.04	(92.15)	-0.97%	
SUBTOTAL - Diverted Tons	16,986.13	17,798.67	18,442.21	17,405.42	17,068.93	18,168.39	18,448.89	18,139.91	(308.98)	-1.67%	
Commercial/MFD and Residential											
TOTAL TONS DISPOSED	34,131.98	34,815.25	33,843.68	33,441.91	34,085.67	35,001.82	35,176.35	34,665.73			
TOTAL TONS DIVERTED	23,975.34	25,842.13	26,806.38	26,385.46	27,337.31	29,371.42	30,015.79	29,595.59			
COMMERCIAL DIVERSION RATE	22.23%	24.11%	25.40%	26.87%	29.17%	30.42%	31.03%	31.17%			
MFD DIVERSION RATE	13.89%	14.75%	15.91%	16.55%	17.24%	18.70%	20.54%	20.93%			
RESIDENTIAL DIVERSION RATE	63.70%	65.20%	66.53%	65.91%	65.09%	65.94%	66.10%	65.94%			
TOTAL DIVERSION RATE	41.26%	42.60%	44.20%	44.10%	44.51%	45.63%	46.04%	46.06%			

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2018

	2017 November	2017 December	2018 January	2018 February	2018 March	2018 April	2018 May	2018 June	2018 July	2018 August	2018 September	2018 October	2018 November
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
SAN CARLOS													
Commercial													
Commercial Solid Waste	514.55	475.80	509.39	442.42	496.52	481.55	505.65	476.91	493.07	520.10	447.06	512.39	486.46
Commercial Recycling	173.93	172.48	182.06	154.48	187.02	181.90	187.86	178.36	176.24	183.55	157.98	199.14	178.68
Commercial Organics	151.95	150.80	161.63	130.94	154.34	139.46	148.32	146.43	146.48	154.26	132.85	157.44	141.89
Subtotal - Disposed	514.55	475.80	509.39	442.42	496.52	481.55	505.65	476.91	493.07	520.10	447.06	512.39	486.46
Subtotal - Diverted	325.88	323.28	343.69	285.42	341.36	321.36	336.18	324.79	322.72	337.81	290.83	356.58	320.57
Diversion Rate	38.78%	40.46%	40.29%	39.21%	40.74%	40.02%	39.93%	40.51%	39.56%	39.38%	39.41%	41.03%	39.72%
MFD													
MFD Solid Waste	138.54	134.45	145.48	125.37	140.72	131.87	143.45	132.99	138.78	144.94	123.27	134.20	138.33
MFD Recycling	42.93	43.00	44.52	36.64	41.27	38.16	41.74	39.90	38.92	39.75	33.86	41.13	41.29
MFD Organics	8.84	8.57	9.57	8.47	10.00	8.85	8.71	8.34	8.89	8.91	8.43	9.80	9.44
Subtotal - Disposed	138.54	134.45	145.48	125.37	140.72	131.87	143.45	132.99	138.78	144.94	123.27	134.20	138.33
Subtotal - Diverted	51.77	51.57	54.09	45.11	51.27	47.01	50.45	48.24	47.81	48.66	42.29	50.93	50.73
Diversion Rate	27.20%	27.72%	27.10%	26.46%	26.70%	26.28%	26.02%	26.62%	25.62%	25.13%	25.54%	27.51%	26.83%
Roll-Off													
Roll-Off Solid Waste	67.77	45.30	62.70	45.35	73.26	57.31	68.58	61.62	59.69	69.70	61.32	60.04	66.05
Roll-Off Recycling	19.16	15.50	18.84	13.84	17.11	11.74	22.37	12.86	19.45	19.02	37.07	16.15	20.82
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	67.77	45.30	62.70	45.35	73.26	57.31	68.58	61.62	59.69	69.70	61.32	60.04	66.05
Subtotal - Diverted	19.16	15.50	18.84	13.84	17.11	11.74	22.37	12.86	19.45	19.02	37.07	16.15	20.82
Diversion Rate	22.04%	25.49%	23.11%	23.38%	18.93%	17.00%	24.60%	17.27%	24.58%	21.44%	37.68%	21.20%	23.97%
Residential													
Residential Solid Waste	396.99	393.15	361.51	340.90	383.32	344.10	381.64	394.04	364.77	409.04	341.85	366.91	405.85
Residential Curbside Recycling	339.53	345.31	316.80	257.90	314.83	293.78	310.60	338.10	295.62	321.30	272.01	297.56	348.90
Residential Curbside Organics	552.39	522.32	524.56	386.42	445.66	524.27	545.16	482.69	477.02	542.52	440.31	466.67	527.99
Subtotal - Disposed	396.99	393.15	361.51	340.90	383.32	344.10	381.64	394.04	364.77	409.04	341.85	366.91	405.85
Subtotal - Diverted	891.92	867.63	841.36	644.32	760.49	818.05	855.76	820.79	772.64	863.82	712.32	764.23	876.89
Diversion Rate	69.20%	68.82%	69.95%	65.40%	66.49%	70.39%	69.16%	67.56%	67.93%	67.86%	67.57%	67.56%	68.36%
Total Disposed	1,117.85	1,048.70	1,079.08	954.04	1,093.82	1,014.83	1,099.32	1,065.56	1,056.31	1,143.78	973.50	1,073.54	1,096.69
Total Diverted	1,288.73	1,257.98	1,257.98	988.69	1,170.23	1,198.16	1,264.76	1,206.68	1,162.62	1,269.31	1,082.51	1,187.89	1,269.01
Total Diversion Rate	53.55%	54.54%	53.83%	50.89%	51.69%	54.14%	53.50%	53.11%	52.40%	52.60%	52.65%	52.53%	53.64%
Single-Family Measured Diversion Rate	69.20%	68.82%	69.95%	65.40%	66.49%	70.39%	69.16%	67.56%	67.93%	67.86%	67.57%	67.56%	68.36%
Commercial Measured Diversion Rate	35.50%	37.32%	36.73%	35.97%	36.58%	36.17%	36.30%	36.49%	36.06%	35.56%	36.95%	37.48%	36.21%
MFD Measured Diversion Rate	27.20%	27.72%	27.10%	26.46%	26.70%	26.28%	26.02%	26.62%	25.62%	25.13%	25.54%	27.51%	26.83%
Overall Measured Diversion Rate	53.55%	54.54%	53.83%	50.89%	51.69%	54.14%	53.50%	53.11%	52.40%	52.60%	52.65%	52.53%	53.64%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2018

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: NOVEMBER 2018

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2017 - 2018</u>	<u>2017 - 2018</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>Tons</u>	<u>Incr/(Decr)</u>	<u>% Change</u>
San Carlos											
Commercial¹ and MFD											
Commercial Solid Waste	5,589.68	5,507.97	5,641.24	5,595.45	5,608.28	5,517.56	5,637.90	5,371.52	(266.38)	-4.72%	
MFD Solid Waste	1,614.19	1,407.16	1,458.61	1,426.93	1,412.92	1,469.55	1,524.90	1,499.40	(25.50)	-1.67%	
Roll-Off Solid Waste	1,266.16	904.78	759.58	728.29	781.29	818.59	758.58	685.62	(72.96)	-9.62%	
Commercial Recycling	1,453.62	1,598.58	1,738.16	1,819.38	1,940.08	1,963.87	1,911.88	1,967.27	55.39	2.90%	
MFD Recycling	374.30	338.11	401.89	419.73	434.03	439.84	447.53	437.18	(10.35)	-2.31%	
Roll-Off Recycling	321.11	167.22	160.44	118.17	170.43	136.77	243.08	209.27	(33.81)	-13.91%	
Commercial Organics	631.19	763.27	788.96	906.59	1,171.65	1,485.41	1,611.94	1,614.04	2.10	0.13%	
MFD Organics	79.68	67.71	68.74	111.00	108.98	104.49	97.10	99.41	2.31	2.38%	
Roll-Off Organics	64.78	2.13	9.28	2.29	0.00	2.53	5.88	0.00	(5.88)	-100.00%	
SUBTOTAL - Disposed Tons	8,470.03	7,819.91	7,859.43	7,750.67	7,802.49	7,805.70	7,921.38	7,556.54	(364.84)	-4.61%	
SUBTOTAL - Diverted Tons	2,924.68	2,937.02	3,167.47	3,377.16	3,825.17	4,132.91	4,317.41	4,327.17	9.76	0.23%	
Residential											
Residential Solid Waste	4,100.21	4,094.64	4,021.23	3,903.96	3,917.36	4,032.60	4,143.47	4,093.93	(49.54)	-1.20%	
Residential Curbside Recycling	3,500.79	3,590.61	3,579.71	3,476.92	3,402.45	3,447.09	3,409.59	3,367.40	(42.19)	-1.24%	
Residential Curbside Organics	5,611.85	5,675.58	5,700.75	5,152.26	5,104.91	5,374.79	5,632.78	5,363.27	(269.51)	-4.78%	
SUBTOTAL - Disposed Tons	4,100.21	4,094.64	4,021.23	3,903.96	3,917.36	4,032.60	4,143.47	4,093.93	(49.54)	-1.20%	
SUBTOTAL - Diverted Tons	9,112.64	9,266.19	9,280.46	8,629.18	8,507.36	8,821.88	9,042.37	8,730.67	(311.70)	-3.45%	
Commercial/MFD and Residential											
TOTAL TONS DISPOSED	12,570.24	11,914.55	11,880.66	11,654.63	11,719.85	11,838.30	12,064.85	11,650.47			
TOTAL TONS DIVERTED	12,037.32	12,203.21	12,447.93	12,006.34	12,332.53	12,954.79	13,359.78	13,057.84			
COMMERCIAL DIVERSION RATE	25.67%	27.30%	28.72%	30.35%	32.90%	34.62%	35.28%	36.41%			
MFD DIVERSION RATE	21.95%	22.38%	24.39%	27.11%	27.76%	27.03%	26.32%	26.36%			
RESIDENTIAL DIVERSION RATE	68.97%	69.35%	69.77%	68.85%	68.47%	68.63%	68.58%	68.08%			
TOTAL DIVERSION RATE	48.92%	50.60%	51.17%	50.74%	51.27%	52.25%	52.55%	52.85%			

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2018

	2017 November	2017 December	2018 January	2018 February	2018 March	2018 April	2018 May	2018 June	2018 July	2018 August	2018 September	2018 October	2018 November
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
SAN MATEO													
Commercial													
Commercial Solid Waste	1,238.46	1,175.54	1,288.74	1,106.96	1,220.76	1,203.54	1,275.22	1,230.69	1,338.76	1,282.88	1,112.81	1,370.52	1,268.09
Commercial Recycling	429.04	423.70	491.50	376.86	469.40	477.25	481.03	419.85	446.71	470.16	382.35	471.80	416.20
Commercial Organics	339.46	323.47	343.90	310.41	363.95	362.95	346.04	306.02	312.91	322.06	274.87	339.94	323.81
Subtotal - Disposed	1,238.46	1,175.54	1,288.74	1,106.96	1,220.76	1,203.54	1,275.22	1,230.69	1,338.76	1,282.88	1,112.81	1,370.52	1,268.09
Subtotal - Diverted	768.50	747.17	835.40	687.27	833.35	840.20	827.07	725.87	759.62	792.22	657.22	811.74	740.01
Diversion Rate	38.29%	38.86%	39.33%	38.30%	40.57%	41.11%	39.34%	37.10%	36.20%	38.18%	37.13%	37.20%	36.85%
MFD													
MFD Solid Waste	874.09	841.43	919.21	786.14	877.74	858.48	909.64	856.85	900.26	907.95	794.85	948.36	902.95
MFD Recycling	256.05	256.50	277.28	225.81	258.70	256.01	265.60	253.39	268.55	260.87	233.79	260.10	255.04
MFD Organics	24.07	24.06	27.81	23.69	26.34	25.26	26.05	24.18	22.52	25.50	20.50	24.77	23.47
Subtotal - Disposed	874.09	841.43	919.21	786.14	877.74	858.48	909.64	856.85	900.26	907.95	794.85	948.36	902.95
Subtotal - Diverted	280.12	280.56	305.09	249.50	285.04	281.27	291.65	277.57	291.07	286.37	254.29	284.87	278.51
Diversion Rate	24.27%	25.01%	24.92%	24.09%	24.51%	24.68%	24.28%	24.47%	24.43%	23.98%	24.24%	23.10%	23.57%
Roll-Off													
Roll-Off Solid Waste	306.95	309.65	321.37	261.13	276.35	288.01	366.45	301.34	299.97	336.51	263.90	302.68	290.09
Roll-Off Recycling	49.54	42.91	34.69	33.77	19.60	28.14	29.86	26.83	30.72	31.48	26.33	44.95	42.55
Roll-Off Organics	34.91	45.70	35.37	35.02	41.20	29.79	31.10	41.78	29.82	29.30	31.54	32.25	44.15
Subtotal - Disposed	306.95	309.65	321.37	261.13	276.35	288.01	366.45	301.34	299.97	336.51	263.90	302.68	290.09
Subtotal - Diverted	84.45	88.61	70.06	68.79	60.80	57.93	60.96	68.61	60.54	60.78	57.87	77.20	86.70
Diversion Rate	21.58%	22.25%	17.90%	20.85%	18.03%	16.75%	14.26%	18.55%	16.79%	15.30%	17.98%	20.32%	23.01%
Residential													
Residential Solid Waste	1,113.69	1,103.01	1,074.36	978.41	1,083.62	1,003.91	1,122.35	1,070.42	1,092.34	1,187.56	983.88	1,107.19	1,135.79
Residential Curbside Recycling	775.17	792.14	813.71	641.34	735.37	663.01	747.44	708.56	691.12	737.59	634.18	699.25	768.27
Residential Curbside Organics	1,274.73	1,170.14	1,227.16	932.27	1,085.23	1,293.99	1,320.85	1,170.83	1,139.80	1,265.04	1,027.37	1,138.55	1,227.45
Subtotal - Disposed	1,113.69	1,103.01	1,074.36	978.41	1,083.62	1,003.91	1,122.35	1,070.42	1,092.34	1,187.56	983.88	1,107.19	1,135.79
Subtotal - Diverted	2,049.90	1,962.28	2,040.87	1,573.61	1,820.60	1,957.00	2,068.29	1,879.39	1,830.92	2,002.63	1,661.55	1,837.80	1,995.72
Diversion Rate	64.80%	64.02%	65.51%	61.66%	62.69%	66.09%	64.82%	63.71%	62.63%	62.77%	62.81%	62.40%	63.73%
Total Disposed	3,533.19	3,429.63	3,603.68	3,132.64	3,458.47	3,353.94	3,673.66	3,459.30	3,631.33	3,714.90	3,155.44	3,728.75	3,596.92
Total Diverted	3,182.97	3,078.62	3,251.42	2,579.17	2,999.79	3,136.40	3,247.97	2,951.44	2,942.15	3,142.00	2,630.93	3,011.61	3,100.94
Total Diversion Rate	47.39%	47.30%	47.43%	45.16%	46.45%	48.32%	46.92%	46.04%	44.76%	45.82%	45.47%	44.68%	46.30%
Single-Family Measured Diversion Rate	64.80%	64.02%	65.51%	61.66%	62.69%	66.09%	64.82%	63.71%	62.63%	62.77%	62.81%	62.40%	63.73%
Commercial Measured Diversion Rate	31.89%	32.42%	32.37%	31.82%	33.18%	33.42%	31.62%	30.98%	30.44%	31.07%	30.86%	30.93%	30.99%
MFD Measured Diversion Rate	24.27%	25.01%	24.92%	24.09%	24.51%	24.68%	24.28%	24.47%	24.43%	23.98%	24.24%	23.10%	23.57%
Overall Measured Diversion Rate	47.39%	47.30%	47.43%	45.16%	46.45%	48.32%	46.92%	46.04%	44.76%	45.82%	45.47%	44.68%	46.30%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2018

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: NOVEMBER 2018

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2017 - 2018</u>	<u>2017 - 2018</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>Tons</u>	<u>Incr/(Decr)</u>	<u>% Change</u>
San Mateo											
Commercial¹ and MFD											
Commercial Solid Waste	12,800.82	13,533.38	12,832.79	13,032.71	13,069.59	13,456.05	13,379.18	13,698.97	319.79		2.39%
MFD Solid Waste	10,743.86	9,579.01	9,765.67	9,456.23	9,733.62	9,652.94	9,692.41	9,662.43	(29.98)		-0.31%
Roll-Off Solid Waste	3,928.23	4,176.68	4,055.64	3,743.06	3,805.06	3,722.01	3,337.87	3,307.80	(30.07)		-0.90%
Commercial Recycling	3,277.09	3,943.68	4,195.89	4,533.18	4,592.61	5,032.70	4,796.24	4,903.11	106.87		2.23%
MFD Recycling	2,148.39	2,043.08	2,270.73	2,340.34	2,494.12	2,659.00	2,747.47	2,815.14	67.67		2.46%
Roll-Off Recycling	390.69	451.22	374.04	357.68	348.76	356.06	360.48	348.92	(11.56)		-3.21%
Commercial Organics	2,425.02	2,742.42	2,757.42	2,877.00	3,171.69	3,400.21	3,768.93	3,606.86	(162.07)		-4.30%
MFD Organics	350.16	324.00	319.59	263.18	283.81	258.34	241.53	270.09	28.56		11.82%
Roll-Off Organics	0.00	18.50	0.00	0.00	2.44	259.53	424.19	381.32	(42.87)		-10.11%
SUBTOTAL - Disposed Tons	27,472.91	27,289.07	26,654.10	26,232.00	26,608.27	26,831.00	26,409.46	26,669.20	259.74		0.98%
SUBTOTAL - Diverted Tons	8,591.35	9,522.90	9,917.67	10,371.38	10,893.43	11,965.84	12,338.84	12,325.44	(13.40)		-0.11%
Residential											
Residential Solid Waste	11,229.44	11,640.76	11,420.23	11,270.71	11,449.43	11,648.06	11,827.24	11,839.83	12.59		0.11%
Residential Curbside Recycling	7,874.46	7,730.04	7,651.99	7,647.50	7,697.03	7,993.76	7,983.49	7,839.84	(143.65)		-1.80%
Residential Curbside Organics	12,516.71	12,793.21	12,926.71	12,146.10	11,547.88	12,599.86	13,197.47	12,828.54	(368.93)		-2.80%
SUBTOTAL - Disposed Tons	11,229.44	11,640.76	11,420.23	11,270.71	11,449.43	11,648.06	11,827.24	11,839.83	12.59		0.11%
SUBTOTAL - Diverted Tons	20,391.17	20,523.25	20,578.70	19,793.60	19,244.91	20,593.62	21,180.96	20,668.38	(512.58)		-2.42%
Commercial/MFD and Residential											
TOTAL TONS DISPOSED	38,702.35	38,929.83	38,074.33	37,502.71	38,057.70	38,479.06	38,236.70	38,509.03			
TOTAL TONS DIVERTED	28,982.52	30,046.15	30,496.37	30,164.98	30,138.34	32,559.46	33,519.80	32,993.82			
COMMERCIAL DIVERSION RATE	23.82%	25.87%	27.12%	28.33%	29.05%	30.84%	31.84%	31.61%			
MFD DIVERSION RATE	18.87%	19.81%	20.96%	21.59%	22.20%	23.21%	23.57%	24.20%			
RESIDENTIAL DIVERSION RATE	64.49%	63.81%	64.31%	63.72%	62.70%	63.87%	64.17%	63.58%			
TOTAL DIVERSION RATE	42.82%	43.56%	44.47%	44.58%	44.19%	45.83%	46.71%	46.14%			

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2018

	2017 November	2017 December	2018 January	2018 February	2018 March	2018 April	2018 May	2018 June	2018 July	2018 August	2018 September	2018 October	2018 November
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
COUNTY FRANCHISED AREA													
Commercial													
Commercial Solid Waste	76.76	70.66	77.83	65.82	74.80	67.72	71.41	70.52	70.22	72.90	61.44	71.22	67.90
Commercial Recycling	30.29	30.34	32.97	26.28	30.36	28.50	30.75	27.35	28.54	28.56	25.23	31.35	27.18
Commercial Organics	19.49	18.88	19.43	17.85	20.83	18.70	20.10	16.71	15.72	18.47	15.86	17.84	17.38
Subtotal - Disposed	76.76	70.66	77.83	65.82	74.80	67.72	71.41	70.52	70.22	72.90	61.44	71.22	67.90
Subtotal - Diverted	49.78	49.22	52.40	44.13	51.19	47.20	50.85	44.06	44.26	47.03	41.09	49.19	44.56
Diversion Rate	39.34%	41.06%	40.24%	40.14%	40.63%	41.07%	41.59%	38.45%	38.66%	39.21%	40.08%	40.85%	39.62%
MFD													
MFD Solid Waste	35.25	33.02	35.19	30.85	35.53	36.25	37.04	37.55	38.70	39.09	35.08	37.90	36.38
MFD Recycling	5.43	4.83	5.32	5.04	5.41	4.83	4.98	5.88	6.25	6.38	5.41	6.32	6.20
MFD Organics	0.24	0.27	0.26	0.22	0.29	0.10	0.09	0.10	0.09	0.10	0.09	0.11	0.12
Subtotal - Disposed	35.25	33.02	35.19	30.85	35.53	36.25	37.04	37.55	38.70	39.09	35.08	37.90	36.38
Subtotal - Diverted	5.67	5.10	5.58	5.26	5.70	4.93	5.07	5.98	6.34	6.48	5.50	6.43	6.32
Diversion Rate	13.86%	13.38%	13.69%	14.57%	13.82%	11.97%	12.04%	13.74%	14.08%	14.22%	13.55%	14.50%	14.80%
Roll-Off													
Roll-Off Solid Waste	0.00	3.63	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	3.63	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential													
Residential Solid Waste	244.38	240.95	229.91	206.83	226.24	216.78	237.13	230.68	233.49	250.01	208.63	246.52	238.08
Residential Curbside Recycling	219.16	215.49	222.96	166.33	193.03	188.99	213.19	193.44	194.81	194.16	181.38	197.44	207.26
Residential Curbside Organics	369.32	379.26	385.50	277.89	302.81	351.80	363.09	320.08	346.55	351.60	306.96	368.67	351.24
Subtotal - Disposed	244.38	240.95	229.91	206.83	226.24	216.78	237.13	230.68	233.49	250.01	208.63	246.52	238.08
Subtotal - Diverted	588.48	594.75	608.46	444.22	495.84	540.79	576.28	513.52	541.36	545.76	488.34	566.11	558.50
Diversion Rate	70.66%	71.17%	72.58%	68.23%	68.67%	71.38%	70.85%	69.00%	69.87%	68.58%	70.07%	69.66%	70.11%
Total Disposed	356.39	348.26	342.93	303.50	336.57	320.75	345.58	338.75	342.41	362.00	305.15	355.64	342.36
Total Diverted	643.93	649.07	666.44	493.61	552.73	592.92	632.20	563.56	591.96	599.27	534.93	621.73	609.38
Total Diversion Rate	64.37%	65.08%	66.03%	61.92%	62.15%	64.89%	64.66%	62.46%	63.35%	62.34%	63.68%	63.61%	64.03%
Single-Family Measured Diversion Rate	70.66%	71.17%	72.58%	68.23%	68.67%	71.38%	70.85%	69.00%	69.87%	68.58%	70.07%	69.66%	70.11%
Commercial Measured Diversion Rate	33.11%	33.61%	33.91%	33.81%	34.02%	33.40%	34.02%	31.65%	31.72%	32.33%	32.56%	33.76%	32.79%
MFD Measured Diversion Rate	13.86%	13.38%	13.69%	14.57%	13.82%	11.97%	12.04%	13.74%	14.08%	14.22%	13.55%	14.50%	14.80%
Overall Measured Diversion Rate	64.37%	65.08%	66.03%	61.92%	62.15%	64.89%	64.66%	62.46%	63.35%	62.34%	63.68%	63.61%	64.03%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2018

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: NOVEMBER 2018

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>Year to Date</u> <u>2018 Tons</u>	<u>2017 - 2018</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2017 - 2018</u> <u>% Change</u>
County Franchised Area										
Commercial¹ and MFD										
Commercial Solid Waste	910.34	960.92	913.09	814.05	755.28	772.64	844.31	771.78	(72.53)	-8.59%
MFD Solid Waste	382.23	358.55	377.92	378.35	389.29	404.76	401.73	399.56	(2.17)	-0.54%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	5.45	0.00	0.00	0.00	0.00%
Commercial Recycling	181.96	219.80	240.00	254.37	267.54	302.96	328.97	317.07	(11.90)	-3.62%
MFD Recycling	55.04	45.19	44.12	45.14	50.69	52.16	57.75	62.02	4.27	7.39%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	131.48	200.38	204.60	289.59	317.42	254.03	210.78	198.89	(11.89)	-5.64%
MFD Organics	7.33	4.53	4.19	3.22	3.45	3.29	2.76	1.57	(1.19)	-43.12%
Roll-Off Organics	0.10	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	1,292.57	1,319.47	1,291.01	1,192.40	1,144.57	1,182.85	1,246.04	1,171.34	(74.70)	-5.99%
SUBTOTAL - Diverted Tons	375.91	469.90	492.91	592.32	639.10	612.44	600.26	579.55	(20.71)	-3.45%
Residential										
Residential Solid Waste	2,372.94	2,469.39	2,430.46	2,419.52	2,429.85	2,488.03	2,529.64	2,524.30	(5.34)	-0.21%
Residential Curbside Recycling	2,037.25	2,169.67	2,162.38	2,113.55	2,154.96	2,152.49	2,153.57	2,152.99	(0.58)	-0.03%
Residential Curbside Organics	3,682.25	3,804.70	3,950.04	3,462.66	3,480.19	3,681.18	3,829.14	3,726.19	(102.95)	-2.69%
SUBTOTAL - Disposed Tons	2,372.94	2,469.39	2,430.46	2,419.52	2,429.85	2,488.03	2,529.64	2,524.30	(5.34)	-0.21%
SUBTOTAL - Diverted Tons	5,719.50	5,974.37	6,112.42	5,576.21	5,635.15	5,833.67	5,982.71	5,879.18	(103.53)	-1.73%
Commercial/MFD and Residential										
TOTAL TONS DISPOSED	3,665.51	3,788.86	3,721.47	3,611.92	3,574.42	3,670.88	3,775.68	3,695.64		
TOTAL TONS DIVERTED	6,095.41	6,444.27	6,605.33	6,168.53	6,274.25	6,446.11	6,582.97	6,458.73		
COMMERCIAL DIVERSION RATE	22.53%	26.26%	27.63%	33.19%	35.83%	34.11%	32.51%	33.10%		
MFD DIVERSION RATE	14.03%	12.18%	11.33%	11.33%	12.21%	12.05%	13.09%	13.73%		
RESIDENTIAL DIVERSION RATE	70.68%	70.75%	71.55%	69.74%	69.87%	70.10%	70.28%	69.96%		
TOTAL DIVERSION RATE	62.45%	62.97%	63.96%	63.07%	63.71%	63.72%	63.55%	63.61%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2018

	2017 November	2017 December	2018 January	2018 February	2018 March	2018 April	2018 May	2018 June	2018 July	2018 August	2018 September	2018 October	2018 November
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
WEST BAY													
Commercial													
Commercial Solid Waste	30.09	29.90	31.02	27.11	29.53	27.94	28.94	28.79	30.25	32.98	27.65	31.74	28.10
Commercial Recycling	15.65	15.36	17.58	13.83	16.79	15.48	15.39	15.82	15.54	15.64	13.90	16.22	14.22
Commercial Organics	14.30	13.97	14.97	13.05	15.37	14.92	15.18	17.56	16.18	15.35	12.92	16.82	13.90
Subtotal - Disposed	30.09	29.90	31.02	27.11	29.53	27.94	28.94	28.79	30.25	32.98	27.65	31.74	28.10
Subtotal - Diverted	29.95	29.33	32.55	26.88	32.16	30.40	30.57	33.38	31.72	30.99	26.82	33.04	28.12
Diversion Rate	49.88%	49.52%	51.20%	49.79%	52.13%	52.11%	51.37%	53.69%	51.19%	48.44%	49.24%	51.00%	50.02%
MFD													
MFD Solid Waste	2.09	2.00	2.16	1.62	1.99	1.79	2.24	1.77	1.71	2.01	1.65	1.51	1.90
MFD Recycling	0.91	0.82	0.88	0.78	0.88	0.78	0.91	0.88	0.77	0.88	0.74	0.88	0.83
MFD Organics	0.45	0.32	0.42	0.31	0.33	0.29	0.33	0.20	0.13	0.16	0.15	0.21	0.14
Subtotal - Disposed	2.09	2.00	2.16	1.62	1.99	1.79	2.24	1.77	1.71	2.01	1.65	1.51	1.90
Subtotal - Diverted	1.36	1.14	1.30	1.09	1.21	1.07	1.24	1.08	0.90	1.04	0.89	1.09	0.97
Diversion Rate	39.42%	36.31%	37.57%	40.22%	37.81%	37.41%	35.63%	37.89%	34.48%	34.10%	35.04%	41.92%	33.80%
Roll-Off													
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential													
Residential Solid Waste	105.41	92.74	97.46	89.68	95.00	88.94	113.54	91.90	100.13	102.53	94.35	107.43	106.45
Residential Curbside Recycling	104.15	84.94	100.16	76.26	86.47	81.78	100.86	82.44	82.61	88.59	79.33	92.21	95.89
Residential Curbside Organics	277.97	219.08	254.03	161.19	174.47	192.49	210.50	169.95	176.94	185.48	173.01	225.76	215.15
Subtotal - Disposed	105.41	92.74	97.46	89.68	95.00	88.94	113.54	91.90	100.13	102.53	94.35	107.43	106.45
Subtotal - Diverted	382.12	304.02	354.19	237.45	260.94	274.27	311.36	252.39	259.55	274.07	252.34	317.97	311.04
Diversion Rate	78.38%	76.63%	78.42%	72.59%	73.31%	75.51%	73.28%	73.31%	72.16%	72.77%	72.79%	74.75%	74.50%
Total Disposed	137.59	124.64	130.64	118.41	126.52	118.67	144.72	122.46	132.09	137.52	123.65	140.68	136.45
Total Diverted	413.43	334.49	388.04	265.42	294.31	305.74	343.17	286.85	292.17	306.10	280.05	352.10	340.13
Total Diversion Rate	75.03%	72.85%	74.81%	69.15%	69.94%	72.04%	70.34%	70.08%	68.87%	69.00%	69.37%	71.45%	71.37%
Single-Family Measured Diversion Rate	78.38%	76.63%	78.42%	72.59%	73.31%	75.51%	73.28%	73.31%	72.16%	72.77%	72.79%	74.75%	74.50%
Commercial Measured Diversion Rate	49.31%	48.85%	50.50%	49.33%	51.43%	51.42%	50.50%	53.00%	50.51%	47.79%	48.61%	50.65%	49.23%
MFD Measured Diversion Rate	39.42%	36.31%	37.57%	40.22%	37.81%	37.41%	35.63%	37.89%	34.48%	34.10%	35.04%	41.92%	33.80%
Overall Measured Diversion Rate	75.03%	72.85%	74.81%	69.15%	69.94%	72.04%	70.34%	70.08%	68.87%	69.00%	69.37%	71.45%	71.37%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2018

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: NOVEMBER 2018

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>Year to Date</u> <u>2018 Tons</u>	<u>2017 - 2018</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2017 - 2018</u> <u>% Change</u>
West Bay Sanitary										
Commercial¹ and MFD										
Commercial Solid Waste	362.27	348.31	342.38	368.55	364.09	360.12	324.70	324.05	(0.65)	-0.20%
MFD Solid Waste	66.99	55.18	45.56	25.13	24.76	24.74	23.31	20.35	(2.96)	-12.70%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	94.77	116.82	122.69	133.64	145.83	145.79	179.43	170.41	(9.02)	-5.03%
MFD Recycling	15.37	16.37	15.48	11.78	12.19	11.70	11.22	9.21	(2.01)	-17.91%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	42.10	93.22	128.56	133.44	127.91	155.56	167.14	166.22	(0.92)	-0.55%
MFD Organics	0.00	0.00	0.70	1.48	1.58	2.75	4.16	2.67	(1.49)	-35.82%
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	429.26	403.49	387.94	393.68	388.85	384.86	348.01	344.40	(3.61)	-1.04%
SUBTOTAL - Diverted Tons	152.24	226.41	267.43	280.34	287.51	315.80	361.95	348.51	(13.44)	-3.71%
Residential										
Residential Solid Waste	997.74	1,082.84	1,068.28	1,031.53	1,017.54	1,045.30	1,065.19	1,087.41	22.22	2.09%
Residential Curbside Recycling	993.93	1,024.10	1,001.30	1,000.40	979.28	1,007.91	1,004.81	966.60	(38.21)	-3.80%
Residential Curbside Organics	2,133.42	2,224.47	2,266.17	2,068.81	2,022.91	2,181.83	2,271.09	2,138.97	(132.12)	-5.82%
SUBTOTAL - Disposed Tons	997.74	1,082.84	1,068.28	1,031.53	1,017.54	1,045.30	1,065.19	1,087.41	22.22	2.09%
SUBTOTAL - Diverted Tons	3,127.35	3,248.57	3,267.47	3,069.21	3,002.19	3,189.74	3,275.90	3,105.57	(170.33)	-5.20%
Commercial/MFD and Residential										
TOTAL TONS DISPOSED	1,427.00	1,486.33	1,456.22	1,425.21	1,406.39	1,430.16	1,413.20	1,431.81		
TOTAL TONS DIVERTED	3,279.59	3,474.98	3,534.90	3,349.55	3,289.70	3,505.54	3,637.85	3,454.08		
COMMERCIAL DIVERSION RATE	26.18%	35.94%	40.81%	41.59%	42.51%	45.07%	50.98%	50.30%		
MFD DIVERSION RATE	18.66%	22.88%	26.21%	34.54%	35.74%	36.87%	39.75%	36.86%		
RESIDENTIAL DIVERSION RATE	75.81%	75.00%	75.36%	74.85%	74.69%	75.32%	75.46%	74.07%		
TOTAL DIVERSION RATE	69.68%	70.04%	70.82%	70.15%	70.05%	71.02%	72.02%	70.70%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2018

	2017 November	2017 December	2018 January	2018 February	2018 March	2018 April	2018 May	2018 June	2018 July	2018 August	2018 September	2018 October	2018 November
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
TOTAL SBWMA													
Commercial													
Commercial Solid Waste	5,575.77	5,389.44	5,791.61	4,916.48	5,535.16	5,335.75	5,620.97	5,420.64	5,721.85	5,785.63	5,002.27	5,763.50	5,429.98
Commercial Recycling	1,999.46	1,981.31	2,191.36	1,891.82	2,167.72	2,134.81	2,188.35	2,109.04	2,124.70	2,185.06	1,817.49	2,204.78	2,019.33
Commercial Organics	2,315.56	2,194.94	2,278.57	1,994.18	2,341.25	2,172.29	2,244.27	2,225.22	2,273.26	2,388.12	2,053.19	2,607.58	2,240.09
Subtotal - Disposed	5,575.77	5,389.44	5,791.61	4,916.48	5,535.16	5,335.75	5,620.97	5,420.64	5,721.85	5,785.63	5,002.27	5,763.50	5,429.98
Subtotal - Diverted	4,315.02	4,176.25	4,469.93	3,886.00	4,508.97	4,307.10	4,432.62	4,334.26	4,397.96	4,573.18	3,870.68	4,812.36	4,259.42
Diversion Rate	43.63%	43.66%	43.56%	44.15%	44.89%	44.67%	44.09%	44.43%	43.46%	44.15%	43.62%	45.50%	43.96%
MFD													
MFD Solid Waste	2,822.91	2,699.23	2,926.90	2,497.61	2,842.71	2,778.35	2,921.95	2,770.27	2,871.12	2,942.64	2,522.20	2,903.48	2,810.86
MFD Recycling	810.46	801.55	858.45	706.24	813.63	794.36	824.51	802.55	818.83	824.14	714.01	822.42	801.68
MFD Organics	92.59	86.69	98.15	81.81	92.40	91.87	91.22	83.40	86.00	88.71	77.63	92.00	86.43
Subtotal - Disposed	2,822.91	2,699.23	2,926.90	2,497.61	2,842.71	2,778.35	2,921.95	2,770.27	2,871.12	2,942.64	2,522.20	2,903.48	2,810.86
Subtotal - Diverted	903.05	888.24	956.60	788.05	906.03	886.23	915.73	885.95	904.83	912.85	791.64	914.42	888.11
Diversion Rate	24.24%	24.76%	24.63%	23.98%	24.17%	24.18%	23.86%	24.23%	23.96%	23.68%	23.89%	23.95%	24.01%
Roll-Off													
Roll-Off Solid Waste	1,835.34	1,854.61	1,813.62	1,541.51	1,797.66	1,739.10	1,957.12	1,857.71	1,824.45	1,971.90	1,653.20	1,843.63	1,729.89
Roll-Off Recycling	234.27	201.30	226.58	212.53	250.53	208.66	253.78	214.90	227.87	238.59	240.88	272.22	257.29
Roll-Off Organics	231.07	252.78	246.49	247.69	218.91	200.40	202.00	156.10	172.15	148.49	192.91	243.67	231.01
Subtotal - Disposed	1,835.34	1,854.61	1,813.62	1,541.51	1,797.66	1,739.10	1,957.12	1,857.71	1,824.45	1,971.90	1,653.20	1,843.63	1,729.89
Subtotal - Diverted	465.34	454.08	473.07	460.22	469.44	409.06	455.78	371.00	400.02	387.08	433.79	515.89	488.30
Diversion Rate	20.23%	19.67%	20.69%	22.99%	20.71%	19.04%	18.89%	16.65%	17.98%	16.41%	20.79%	21.86%	22.01%
Residential													
Residential Solid Waste	5,187.27	5,081.84	5,105.65	4,555.41	4,935.34	4,764.10	5,246.91	4,974.60	5,149.13	5,370.77	4,578.82	5,191.81	5,159.85
Residential Curbside Recycling	3,722.62	3,635.55	3,843.03	3,009.27	3,436.97	3,282.84	3,616.88	3,385.96	3,340.10	3,508.07	3,048.95	3,497.68	3,640.05
Residential Curbside Organics	7,308.90	6,610.33	7,158.98	5,065.64	5,729.33	6,841.80	6,981.46	6,149.14	6,225.31	6,582.06	5,655.96	6,554.51	6,599.09
Subtotal - Disposed	5,187.27	5,081.84	5,105.65	4,555.41	4,935.34	4,764.10	5,246.91	4,974.60	5,149.13	5,370.77	4,578.82	5,191.81	5,159.85
Subtotal - Diverted	11,031.52	10,245.88	11,002.01	8,074.91	9,166.30	10,124.64	10,598.34	9,535.10	9,565.41	10,090.13	8,704.91	10,052.19	10,239.14
Diversion Rate	68.02%	66.85%	68.30%	63.93%	65.00%	68.00%	66.89%	65.72%	65.01%	65.26%	65.53%	65.94%	66.49%
Total Disposed	15,421.29	15,025.12	15,637.78	13,511.01	15,110.87	14,617.30	15,746.95	15,023.22	15,566.55	16,070.94	13,756.49	15,702.42	15,130.58
Total Diverted	16,714.93	15,764.45	16,901.61	13,209.18	15,050.74	15,727.03	16,402.47	15,126.31	15,268.22	15,963.24	13,801.02	16,294.86	15,874.97
Total Diversion Rate	52.01%	51.20%	51.94%	49.44%	49.90%	51.83%	51.02%	50.17%	49.52%	49.83%	50.08%	50.93%	51.20%
Single-Family Measured Diversion Rate	68.02%	66.85%	68.30%	63.93%	65.00%	68.00%	66.89%	65.72%	65.01%	65.26%	65.53%	65.94%	66.49%
Commercial Measured Diversion Rate	35.71%	35.69%	35.90%	36.44%	36.64%	36.25%	35.60%	35.75%	35.38%	35.44%	35.70%	37.26%	36.11%
MFD Measured Diversion Rate	24.24%	24.76%	24.63%	23.98%	24.17%	24.18%	23.86%	24.23%	23.96%	23.68%	23.89%	23.95%	24.01%
Overall Measured Diversion Rate	52.01%	51.20%	51.94%	49.44%	49.90%	51.83%	51.02%	50.17%	49.52%	49.83%	50.08%	50.93%	51.20%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2018

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: NOVEMBER 2018

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>Year to Date</u> <u>2018 Tons</u>	<u>2017 - 2018</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2017 - 2018</u> <u>% Change</u>
TOTAL SBWMA										
Commercial¹ and MFD										
Commercial Solid Waste	59,156.85	61,015.02	58,363.57	58,422.34	59,219.79	60,006.73	61,177.79	60,323.84	(853.95)	-1.40%
MFD Solid Waste	33,982.30	31,031.64	31,664.88	30,576.83	30,617.06	31,124.96	31,210.22	30,788.09	(422.13)	-1.35%
Roll-Off Solid Waste	19,345.94	20,459.37	18,319.29	17,971.95	18,173.75	19,227.19	19,445.04	19,729.79	284.75	1.46%
Commercial Recycling	14,691.13	17,097.42	17,921.68	19,549.52	21,048.40	22,153.75	22,495.75	23,034.46	538.71	2.39%
MFD Recycling	5,869.46	6,131.47	6,915.42	7,167.52	7,676.82	8,243.44	8,656.78	8,780.82	124.04	1.43%
Roll-Off Recycling	1,475.00	1,232.66	1,343.16	1,523.83	1,735.17	1,825.98	2,200.79	2,603.83	403.04	18.31%
Commercial Organics	14,024.00	15,506.00	17,328.84	17,604.49	20,474.43	22,413.02	24,081.87	24,818.02	736.15	3.06%
MFD Organics	855.74	806.02	853.55	804.76	822.30	867.07	944.11	969.62	25.51	2.70%
Roll-Off Organics	2,177.64	1,846.73	1,315.95	1,258.90	1,383.83	2,201.71	2,523.58	2,259.82	(263.76)	-10.45%
SUBTOTAL - Disposed Tons	112,485.09	112,506.03	108,347.74	106,971.12	108,010.60	110,358.88	111,833.05	110,841.72	(991.33)	-0.89%
SUBTOTAL - Diverted Tons	39,092.97	42,620.30	45,678.60	47,909.02	53,140.95	57,704.97	60,902.88	62,466.57	1,563.69	2.57%
Residential										
Residential Solid Waste	54,310.68	54,612.05	53,534.59	52,710.67	53,623.39	55,015.30	55,572.20	55,032.39	(539.81)	-0.97%
Residential Curbside Recycling	36,923.32	37,258.41	37,216.39	36,999.88	37,088.95	38,138.33	37,984.89	37,609.80	(375.09)	-0.99%
Residential Curbside Organics	68,711.88	70,420.65	71,446.65	65,760.76	64,017.22	69,100.03	71,917.27	69,543.28	(2,373.99)	-3.30%
SUBTOTAL - Disposed Tons	54,310.68	54,612.05	53,534.59	52,710.67	53,623.39	55,015.30	55,572.20	55,032.39	(539.81)	-0.97%
SUBTOTAL - Diverted Tons	105,635.20	107,679.06	108,663.04	102,760.64	101,106.17	107,238.36	109,902.16	107,153.08	(2,749.08)	-2.50%
Commercial/MFD and Residential										
TOTAL TONS DISPOSED	166,795.77	167,118.08	161,882.33	159,681.79	161,633.99	165,374.18	167,405.25	165,874.11		
TOTAL TONS DIVERTED	144,728.17	150,299.36	154,341.64	150,669.66	154,247.12	164,943.33	170,805.04	169,619.65		
COMMERCIAL DIVERSION RATE	25.79%	27.47%	29.66%	30.93%	32.98%	34.34%	35.26%	36.04%		
MFD DIVERSION RATE	16.52%	18.27%	19.70%	20.68%	21.73%	22.64%	23.53%	24.05%		
RESIDENTIAL DIVERSION RATE	66.04%	66.35%	66.99%	66.10%	65.34%	66.09%	66.42%	66.07%		
TOTAL DIVERSION RATE	46.46%	47.35%	48.81%	48.55%	48.83%	49.93%	50.50%	50.56%		

¹ Includes Agency facilities tonnage

Recology San Mateo County
 Inquiry, Service Request and
 Complaint Summary
 Rate Year 2018

	Single-Family Missed Pick-Up Initial Complaints 8.02.B.2				Single-Family Missed Pick-Up Collection Events 8.02.B.2				Excessive Noise 8.02.J				Discourteous Behavior 8.06.J				Property Damage 8.02.H				Spills 8.02.I			
	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4
Atherton	57	55	0	112	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Belmont	89	68	0	157	1	0	0	1	0	0	0	0	0	0	0	1	1	0	2	0	3	0	3	
Burlingame	75	88	0	163	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	2	1	0	3	
East Palo Alto	48	30	0	78	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	1	0	0	1	
Foster City	60	56	0	116	0	2	0	2	0	0	0	0	0	0	0	0	0	0	0	0	2	0	2	
Hillsborough	60	92	0	152	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Menlo Park	63	109	0	172	1	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
North Fair Oaks	31	13	0	44	0	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Redwood City	177	210	0	387	0	0	0	0	0	0	0	1	0	0	1	0	0	0	0	10	5	0	15	
San Carlos	94	142	0	236	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	3	0	6	
San Mateo	246	282	0	528	1	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	3	0	3	
County Franchised Area	53	66	0	119	0	1	0	1	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	
West Bay	44	69	0	113	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	2	
Totals	1,097	1,280	0	2,377	3	4	0	7	0	0	0	0	1	0	0	1	3	1	0	4	19	17	0	36

	On-call Bulky Item Collection 5.05				Extra/Overage Requests 8.02.G				Recycling Tote-Bag Request 5.03.B.2				Information requests 7.02.A				Billing Concerns			
	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4
Atherton	40	68	0	108	7	13	0	20	0	0	0	0	75	88	0	163	10	20	0	30
Belmont	195	269	0	464	15	12	0	27	0	0	0	0	272	252	0	524	34	33	0	67
Burlingame	213	320	0	533	24	14	0	38	1	0	0	1	296	303	0	599	40	93	0	133
East Palo Alto	118	127	0	245	7	5	0	12	0	0	0	0	134	107	0	241	12	14	0	26
Foster City	212	262	0	474	9	13	0	22	0	1	0	1	209	242	0	451	56	34	0	90
Hillsborough	108	146	0	254	13	6	0	19	0	0	0	0	128	162	0	290	16	13	0	29
Menlo Park	236	206	0	442	34	23	0	57	0	0	0	0	280	263	0	543	107	56	0	163
North Fair Oaks	63	73	0	136	13	6	0	19	0	0	0	0	96	69	0	165	12	8	0	20
Redwood City	558	681	0	1239	51	55	0	106	2	0	0	2	655	632	0	1287	27	13	0	40
San Carlos	280	342	0	622	49	27	0	76	0	0	0	0	516	586	0	1102	52	84	0	136
San Mateo	700	799	0	1499	52	62	0	114	1	0	0	1	829	757	0	1586	237	125	0	362
County Franchised Area	148	160	0	308	8	12	0	20	0	1	0	1	146	156	0	302	32	19	0	51
West Bay	58	69	0	127	5	8	0	13	0	0	0	0	78	88	0	166	24	14	0	38
Totals	2,929	3,522	0	6,451	287	256	0	543	4	2	0	6	3,714	3,705	0	7,419	659	526	0	1,185

Recology San Mateo County
 Call Center Data and
 Quality Assurance Calls
 Rate Year 2018

SBWMA Service Area	Number of Calls Received	Number of Calls Answered	Number of Calls Dropped	Percentage of Calls Dropped	Average Hold Time in Seconds	Percentage of Calls Answered in Thirty Seconds	Number of Quality Assurance Calls Made
October	16,895	16,512	383	2.27%	28.75	78.92%	208
November	16,224	15,697	527	3.25%	40.96	73.37%	221
December	0	0	0	0.00%	0.00	0.00%	0

Recology San Mateo County
 On-Site Customer Assessments,
 Visual Audits and Recycling
 Tote-Bags Delivered
 Rate Year 2018

	Number of On-site Assessments 7.04.E				Number of Visual Audits 7.06				Recycling Tote-Bags Delivered			
	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4
Atherton	0	0	0	0	0	0	0	0	0	0	0	0
Belmont	3	5	0	8	0	0	0	0	0	25	0	25
Burlingame	7	2	0	9	0	12	0	12	100	0	0	100
East Palo Alto	0	0	0	0	0	0	0	0	0	0	0	0
Foster City	2	1	0	3	0	0	0	0	100	0	0	100
Hillsborough	0	1	0	1	0	0	0	0	0	0	0	0
Menlo Park	0	7	0	7	0	0	0	0	0	0	0	0
North Fair Oaks	3	0	0	3	0	1	0	1	12	0	0	12
Redwood City	0	0	0	0	10	6	0	16	123	132	0	255
San Carlos	0	8	0	8	0	0	0	0	0	84	0	84
San Mateo	0	0	0	0	0	6	0	6	97	130	0	227
San Mateo County	0	0	0	0	0	0	0	0	0	0	0	0
West Bay	0	4	0	4	0	0	0	0	0	0	0	0
Totals	15	28	0	43	10	25	0	35	432	371	0	803