



MONTHLY REPORT TO THE SBWMA FOR SEPTEMBER 2013

Submitted October 15, 2013



October 15, 2013

Kevin McCarthy
Executive Director
SBWMA/RethinkWaste
610 Elm Street, Suite 202
San Carlos, CA 94070

Dear Mr. McCarthy:

Enclosed is a copy of the Recology September, 2013 monthly report to the SBWMA. Recology will send electronic copies to each jurisdiction.

In accordance with the requirements of Section 9.04 B of the Agreement, the undersigned hereby certifies, under penalty of perjury, that the report submitted herewith is true and correct to the best knowledge of the undersigned after reasonable inquiry.

If you should have any questions or require additional information, please call me at (650) 598-8243.

Sincerely,

A handwritten signature in blue ink that reads 'Mario Puccinelli'.

Mario Puccinelli
General Manager

cc: Cliff Feldman
Marshall Moran



RECOLOGY SAN MATEO COUNTY

MONTHLY REPORT TO THE SBWMA

**For
SEPTEMBER 2013**

**Submitted
OCTOBER 15, 2013**



SEPTEMBER 2013 MONTHLY REPORT

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SEPTEMBER 2013 MONTHLY REPORT

DEFINITIONS OF WASTE TYPES INCLUDED ON THE TONNAGE SUMMARY REPORT

Commercial Solid Waste – Franchised solid waste collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Commercial Recycling – Franchised recyclable materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. This includes construction and demolition debris collected from agency facilities. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Commercial Organics – Franchised organic materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Solid Waste – Franchised solid waste collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Recycling – Franchised recyclable materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Organics – Franchised organic materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Solid Waste – Franchised solid waste collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Recycling – Franchised recyclable materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. This includes construction and demolition debris. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Organics – Franchised organic materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Solid Waste – Franchised solid waste collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Recycling – Franchised recyclable materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Organics – Franchised organic materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.



SEPTEMBER 2013 MONTHLY REPORT SUMMARY

Month	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
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Commercial Tonnage Collected

Solid Waste	7,143.05	6,253.53	6,762.26	7,013.30	7,219.49	6,585.41	7,546.24	7,289.32	6,852.30			
Recyclables	1,701.11	1,438.20	1,733.77	1,714.04	1,786.99	1,760.43	1,909.57	1,796.06	1,801.18			
Organics	1,587.47	1,464.57	1,534.82	1,694.25	1,733.85	1,552.74	1,721.42	1,774.39	1,729.63			

Multi-Family Tonnage Collected

Solid Waste	2,985.23	2,643.89	2,836.46	3,063.91	3,072.79	2,779.73	3,080.56	2,909.58	2,812.80			
Recyclables	665.27	559.41	601.64	641.80	652.84	604.10	655.86	629.95	617.22			
Organics	81.80	70.69	77.63	89.38	90.04	77.02	73.62	73.91	69.07			

Residential Tonnage Collected

Solid Waste	5,073.89	4,452.86	4,614.26	4,944.35	5,136.81	4,618.57	5,335.48	4,970.98	4,770.00			
Recyclables	3,741.00	3,008.90	3,186.33	3,399.88	3,585.90	3,184.30	3,530.94	3,366.44	3,260.37			
Organics	6,662.79	4,841.93	5,933.37	7,828.24	7,443.14	5,924.03	6,685.54	6,331.58	6,172.42			

Diversion Rates

Commercial	28.49%	28.42%	29.14%	29.12%	29.29%	29.90%	29.09%	29.53%	30.38%			
Multi-Family	20.02%	19.25%	19.32%	19.27%	19.47%	19.68%	19.15%	19.48%	19.61%			
Residential	67.22%	63.81%	66.40%	69.43%	68.22%	66.35%	65.69%	66.11%	66.42%			
Overall	48.71%	46.02%	47.90%	50.57%	49.78%	48.37%	47.73%	47.95%	48.60%			

Inquires, Service Requests & Complaints	5,003	4,234	4,204	5,272	5,275	5,174	6,113	5,495	4,973			
Calls Received	15,864	11,322	12,321	13,914	13,658	13,072	15,715	14,196	13,549			
Avg. Hold Time	15.66	19.19	15.85	14.83	13.23	14.19	16.37	13.70	20.03			
Assessments	48	64	61	69	97	152	113	127	101			
Quality Assurance	216	214	213	208	217	205	253	207	209			

RECOLOGY MONTHLY REPORT 2013

	January	February	March	April	May	June	July	August	September	October	November	December	2013 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
ATHERTON													
Commercial													
Commercial Solid Waste	42.08	31.78	34.29	37.56	44.12	38.42	36.66	37.62	39.96	0.00	0.00	0.00	342.49
Commercial Recycling	13.00	11.14	12.07	12.71	13.26	12.02	12.99	11.93	22.51	0.00	0.00	0.00	121.63
Commercial Organics	38.84	30.69	27.96	54.58	65.76	28.38	30.08	39.06	56.18	0.00	0.00	0.00	371.53
Subtotal - Disposed	42.08	31.78	34.29	37.56	44.12	38.42	36.66	37.62	39.96	0.00	0.00	0.00	342.49
Subtotal - Diverted	51.84	41.83	40.03	67.29	79.02	40.40	43.07	50.99	78.69	0.00	0.00	0.00	493.16
Diversion Rate	55.20%	56.83%	53.86%	64.18%	64.17%	51.26%	54.02%	57.54%	66.32%	0.00%	0.00%	0.00%	59.02%
MFD													
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Roll-Off													
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.43	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.43
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.24	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.24
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.43	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.43
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.24	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.24
Diversion Rate	0.00%	0.00%	0.00%	0.00%	35.82%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	35.82%
Residential													
Residential Solid Waste	152.12	130.25	133.81	145.60	150.01	136.02	152.00	137.55	135.14	0.00	0.00	0.00	1,272.50
Residential Curbside Recycling	121.08	98.13	103.70	115.19	118.69	108.19	121.34	104.68	105.38	0.00	0.00	0.00	996.38
Residential Curbside Organics	698.80	504.69	558.37	778.44	695.92	548.94	615.35	603.19	595.56	0.00	0.00	0.00	5,599.26
Subtotal - Disposed	152.12	130.25	133.81	145.60	150.01	136.02	152.00	137.55	135.14	0.00	0.00	0.00	1,272.50
Subtotal - Diverted	819.88	602.82	662.07	893.63	814.61	657.13	736.69	707.87	700.94	0.00	0.00	0.00	6,595.64
Diversion Rate	84.35%	82.23%	83.19%	85.99%	84.45%	82.85%	82.90%	83.73%	83.84%	0.00%	0.00%	0.00%	83.83%
Total Disposed	194.20	162.03	168.10	183.16	194.56	174.44	188.66	175.17	175.10	0.00	0.00	0.00	1,615.42
Total Diverted	871.72	644.65	702.10	960.92	893.87	697.53	779.76	758.86	779.63	0.00	0.00	0.00	7,089.04
Total Diversion Rate	81.78%	79.91%	80.68%	83.99%	82.12%	79.99%	80.52%	81.25%	81.66%	0.00%	0.00%	0.00%	81.44%
Single-Family Measured Diversion Rate	84.35%	82.23%	83.19%	85.99%	84.45%	82.85%	82.90%	83.73%	83.84%	0.00%	0.00%	0.00%	83.83%
Commercial Measured Diversion Rate	55.20%	56.83%	53.86%	64.18%	64.02%	51.26%	54.02%	57.54%	66.32%	0.00%	0.00%	0.00%	59.00%
MFD Measured Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Overall Measured Diversion Rate	81.78%	79.91%	80.68%	83.99%	82.12%	79.99%	80.52%	81.25%	81.66%	0.00%	0.00%	0.00%	81.44%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2013

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: SEPTEMBER 2013

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>2012 - 2013</u> <u>Tons Incr/(Decr)</u>	<u>2012 - 2013</u> <u>% Change</u>
Atherton					
<u>Commercial¹ and MFD</u>					
Commercial Solid Waste	452.22	395.20	342.49	(52.71)	-13.34%
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00%
Roll-Off Solid Waste	0.00	0.00	0.43	0.43	100.00%
Commercial Recycling	164.12	114.10	121.63	7.53	6.60%
MFD Recycling	0.00	0.00	0.00	0.00	0.00%
Roll-Off Recycling	6.61	0.00	0.24	0.24	100.00%
Commercial Organics	339.64	284.74	371.53	86.79	30.48%
MFD Organics	0.00	0.00	0.00	0.00	0.00%
Roll-Off Organics	3.53	26.57	0.00	(26.57)	-100.00%
SUBTOTAL - Disposed Tons	452.22	395.20	342.92	(52.28)	-13.23%
SUBTOTAL - Diverted Tons	513.90	425.41	493.40	67.99	15.98%
<u>Residential</u>					
Residential Solid Waste	1,537.78	1,302.52	1,272.50	(30.02)	-2.30%
Residential Curbside Recycling	936.38	962.70	996.38	33.68	3.50%
Residential Curbside Organics	5,676.17	5,774.39	5,599.26	(175.13)	-3.03%
SUBTOTAL - Disposed Tons	1,537.78	1,302.52	1,272.50	(30.02)	-2.30%
SUBTOTAL - Diverted Tons	6,612.55	6,737.09	6,595.64	(141.45)	-2.10%
<u>Commercial/MFD and Residential</u>					
TOTAL TONS DISPOSED	1,990.00	1,697.72	1,615.42		
TOTAL TONS DIVERTED	7,126.45	7,162.50	7,089.04		
COMMERCIAL DIVERSION RATE	53.19%	51.84%	59.00%		
MFD DIVERSION RATE	0.00%	0.00%	0.00%		
RESIDENTIAL DIVERSION RATE	81.13%	83.80%	83.83%		
TOTAL DIVERSION RATE	78.17%	80.84%	81.44%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2013

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MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
BELMONT													
Commercial													
Commercial Solid Waste	197.38	178.75	192.10	205.61	199.40	180.51	193.90	198.73	197.81	0.00	0.00	0.00	1,744.19
Commercial Recycling	52.22	46.09	50.31	53.28	54.74	51.32	56.33	54.62	55.65	0.00	0.00	0.00	474.56
Commercial Organics	38.40	36.83	37.59	46.71	43.56	36.91	41.82	42.92	46.48	0.00	0.00	0.00	371.22
Subtotal - Disposed	197.38	178.75	192.10	205.61	199.40	180.51	193.90	198.73	197.81	0.00	0.00	0.00	1,744.19
Subtotal - Diverted	90.62	82.92	87.90	99.99	98.30	88.23	98.15	97.54	102.13	0.00	0.00	0.00	845.78
Diversion Rate	31.47%	31.69%	31.39%	32.72%	33.02%	32.83%	33.61%	32.92%	34.05%	0.00%	0.00%	0.00%	32.66%
MFD													
MFD Solid Waste	187.86	168.65	178.75	191.93	190.08	173.17	201.79	190.01	183.90	0.00	0.00	0.00	1,666.14
MFD Recycling	44.73	38.44	40.05	42.34	44.23	39.77	44.68	43.66	41.81	0.00	0.00	0.00	379.71
MFD Organics	5.00	4.60	4.91	5.09	5.63	4.73	4.90	5.68	5.36	0.00	0.00	0.00	45.90
Subtotal - Disposed	187.86	168.65	178.75	191.93	190.08	173.17	201.79	190.01	183.90	0.00	0.00	0.00	1,666.14
Subtotal - Diverted	49.73	43.04	44.96	47.43	49.86	44.50	49.58	49.34	47.17	0.00	0.00	0.00	425.61
Diversion Rate	20.93%	20.33%	20.10%	19.82%	20.78%	20.44%	19.72%	20.61%	20.41%	0.00%	0.00%	0.00%	20.35%
Roll-Off													
Roll-Off Solid Waste	32.44	46.21	31.89	41.59	45.36	33.31	40.37	53.31	30.85	0.00	0.00	0.00	355.33
Roll-Off Recycling	0.00	1.80	0.00	0.00	0.82	0.00	0.00	0.00	0.00	0.00	0.00	0.00	2.62
Roll-Off Organics	0.22	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.22
Subtotal - Disposed	32.44	46.21	31.89	41.59	45.36	33.31	40.37	53.31	30.85	0.00	0.00	0.00	355.33
Subtotal - Diverted	0.22	1.80	0.00	0.00	0.82	0.00	0.00	0.00	0.00	0.00	0.00	0.00	2.84
Diversion Rate	0.67%	3.75%	0.00%	0.00%	1.78%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.79%
Residential													
Residential Solid Waste	284.94	248.73	261.68	266.19	297.90	261.63	293.34	281.84	261.62	0.00	0.00	0.00	2,457.87
Residential Curbside Recycling	264.85	209.03	222.08	230.07	253.77	218.34	245.15	236.57	221.36	0.00	0.00	0.00	2,101.22
Residential Curbside Organics	350.48	260.03	335.02	401.34	412.73	334.20	367.38	346.08	341.19	0.00	0.00	0.00	3,148.45
Subtotal - Disposed	284.94	248.73	261.68	266.19	297.90	261.63	293.34	281.84	261.62	0.00	0.00	0.00	2,457.87
Subtotal - Diverted	615.33	469.06	557.10	631.41	666.50	552.54	612.53	582.65	562.55	0.00	0.00	0.00	5,249.67
Diversion Rate	68.35%	65.35%	68.04%	70.34%	69.11%	67.87%	67.62%	67.40%	68.26%	0.00%	0.00%	0.00%	68.11%
Total Disposed	702.62	642.34	664.42	705.32	732.74	648.62	729.40	723.89	674.18	0.00	0.00	0.00	6,223.53
Total Diverted	755.90	596.82	689.96	778.83	815.48	685.27	760.26	729.53	711.85	0.00	0.00	0.00	6,523.90
Total Diversion Rate	51.83%	48.16%	50.94%	52.48%	52.67%	51.37%	51.04%	50.19%	51.36%	0.00%	0.00%	0.00%	51.18%
Single-Family Measured Diversion Rate	68.35%	65.35%	68.04%	70.34%	69.11%	67.87%	67.62%	67.40%	68.26%	0.00%	0.00%	0.00%	68.11%
Commercial Measured Diversion Rate	25.18%	24.50%	24.81%	25.13%	25.52%	25.54%	25.31%	24.94%	26.57%	0.00%	0.00%	0.00%	25.28%
MFD Measured Diversion Rate	20.93%	20.33%	20.10%	19.82%	20.78%	20.44%	19.72%	20.61%	20.41%	0.00%	0.00%	0.00%	20.35%
Overall Measured Diversion Rate	51.83%	48.16%	50.94%	52.48%	52.67%	51.37%	51.04%	50.19%	51.36%	0.00%	0.00%	0.00%	51.18%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2013

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: SEPTEMBER 2013

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>2012 - 2013</u> <u>Tons Incr/(Decr)</u>	<u>2012 - 2013</u> <u>% Change</u>
Belmont					
Commercial¹ and MFD					
Commercial Solid Waste	1,651.45	1,910.36	1,744.19	(166.17)	-8.70%
MFD Solid Waste	1,464.88	1,557.15	1,666.14	108.99	7.00%
Roll-Off Solid Waste	359.71	367.62	355.33	(12.29)	-3.34%
Commercial Recycling	391.34	451.70	474.56	22.86	5.06%
MFD Recycling	341.10	344.93	379.71	34.78	10.08%
Roll-Off Recycling	0.41	1.65	2.62	0.97	28.12%
Commercial Organics	307.86	316.20	371.22	55.02	17.40%
MFD Organics	19.15	25.48	45.90	20.42	80.14%
Roll-Off Organics	1.14	7.02	0.22	(6.80)	-96.87%
SUBTOTAL - Disposed Tons	3,476.04	3,835.13	3,765.66	(69.47)	-1.81%
SUBTOTAL - Diverted Tons	1,061.00	1,146.98	1,274.23	127.25	11.09%
Residential					
Residential Solid Waste	2,453.87	2,504.85	2,457.87	(46.98)	-1.88%
Residential Curbside Recycling	2,300.77	2,110.83	2,101.22	(9.61)	-0.46%
Residential Curbside Organics	3,057.33	3,026.79	3,148.45	121.66	4.02%
SUBTOTAL - Disposed Tons	2,453.87	2,504.85	2,457.87	(46.98)	-1.88%
SUBTOTAL - Diverted Tons	5,358.10	5,137.62	5,249.67	112.05	2.18%
Commercial/MFD and Residential					
TOTAL TONS DISPOSED	5,929.91	6,339.98	6,223.53		
TOTAL TONS DIVERTED	6,419.10	6,284.60	6,523.90		
COMMERCIAL DIVERSION RATE	23.39%	23.02%	25.28%		
MFD DIVERSION RATE	19.74%	19.22%	20.35%		
RESIDENTIAL DIVERSION RATE	68.59%	67.22%	68.11%		
TOTAL DIVERSION RATE	51.98%	49.78%	51.18%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2013

	January	February	March	April	May	June	July	August	September	October	November	December	2013 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
BURLINGAME													
Commercial													
Commercial Solid Waste	710.75	621.16	661.78	718.37	722.42	646.51	739.84	703.02	674.55	0.00	0.00	0.00	6,198.40
Commercial Recycling	251.36	210.55	260.94	276.27	280.79	275.52	285.64	283.67	250.40	0.00	0.00	0.00	2,375.14
Commercial Organics	220.34	201.76	230.18	225.97	223.30	233.58	233.41	244.44	241.10	0.00	0.00	0.00	2,054.08
Subtotal - Disposed	710.75	621.16	661.78	718.37	722.42	646.51	739.84	703.02	674.55	0.00	0.00	0.00	6,198.40
Subtotal - Diverted	471.70	412.31	491.12	502.24	504.09	509.10	519.05	528.11	491.50	0.00	0.00	0.00	4,429.22
Diversion Rate	39.89%	39.90%	42.60%	41.15%	41.10%	44.05%	41.23%	42.90%	42.15%	0.00%	0.00%	0.00%	41.68%
MFD													
MFD Solid Waste	258.70	228.43	242.42	255.38	261.52	226.59	263.51	249.33	234.22	0.00	0.00	0.00	2,220.10
MFD Recycling	78.32	64.37	67.61	71.13	73.03	69.09	76.25	71.69	67.93	0.00	0.00	0.00	639.42
MFD Organics	6.16	5.03	5.33	6.13	6.68	5.25	4.21	4.34	4.04	0.00	0.00	0.00	47.17
Subtotal - Disposed	258.70	228.43	242.42	255.38	261.52	226.59	263.51	249.33	234.22	0.00	0.00	0.00	2,220.10
Subtotal - Diverted	84.48	69.40	72.94	77.26	79.71	74.34	80.46	76.03	71.97	0.00	0.00	0.00	686.59
Diversion Rate	24.62%	23.30%	23.13%	23.23%	23.36%	24.70%	23.39%	23.37%	23.51%	0.00%	0.00%	0.00%	23.62%
Roll-Off													
Roll-Off Solid Waste	687.76	559.09	584.38	569.85	618.69	581.46	651.76	641.09	585.14	0.00	0.00	0.00	5,479.22
Roll-Off Recycling	9.93	9.94	12.02	8.35	8.73	6.93	6.97	11.61	15.64	0.00	0.00	0.00	90.12
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	687.76	559.09	584.38	569.85	618.69	581.46	651.76	641.09	585.14	0.00	0.00	0.00	5,479.22
Subtotal - Diverted	9.93	9.94	12.02	8.35	8.73	6.93	6.97	11.61	15.64	0.00	0.00	0.00	90.12
Diversion Rate	1.42%	1.75%	2.02%	1.44%	1.39%	1.18%	1.06%	1.78%	2.60%	0.00%	0.00%	0.00%	1.62%
Residential													
Residential Solid Waste	323.74	279.67	275.19	317.33	323.07	292.60	331.62	305.34	308.67	0.00	0.00	0.00	2,757.23
Residential Curbside Recycling	285.61	221.18	226.01	254.15	257.04	235.19	260.02	232.59	240.80	0.00	0.00	0.00	2,212.59
Residential Curbside Organics	458.87	303.26	374.90	524.15	499.62	407.25	462.75	410.11	418.27	0.00	0.00	0.00	3,859.18
Subtotal - Disposed	323.74	279.67	275.19	317.33	323.07	292.60	331.62	305.34	308.67	0.00	0.00	0.00	2,757.23
Subtotal - Diverted	744.48	524.44	600.91	778.30	756.66	642.44	722.77	642.70	659.07	0.00	0.00	0.00	6,071.77
Diversion Rate	69.69%	65.22%	68.59%	71.04%	70.08%	68.71%	68.55%	67.79%	68.10%	0.00%	0.00%	0.00%	68.77%
Total Disposed	1,980.95	1,688.35	1,763.77	1,860.93	1,925.70	1,747.16	1,986.73	1,898.78	1,802.58	0.00	0.00	0.00	16,654.95
Total Diverted	1,310.59	1,016.09	1,176.99	1,366.15	1,349.19	1,232.81	1,329.25	1,258.45	1,238.18	0.00	0.00	0.00	11,277.70
Total Diversion Rate	39.82%	37.57%	40.02%	42.33%	41.20%	41.37%	40.09%	39.86%	40.72%	0.00%	0.00%	0.00%	40.37%
Single-Family Measured Diversion Rate	69.69%	65.22%	68.59%	71.04%	70.08%	68.71%	68.55%	67.79%	68.10%	0.00%	0.00%	0.00%	68.77%
Commercial Measured Diversion Rate	25.46%	25.87%	27.90%	27.58%	26.99%	28.87%	26.82%	27.87%	27.94%	0.00%	0.00%	0.00%	27.25%
MFD Measured Diversion Rate	24.62%	23.30%	23.13%	23.23%	23.36%	24.70%	23.39%	23.37%	23.51%	0.00%	0.00%	0.00%	23.62%
Overall Measured Diversion Rate	39.82%	37.57%	40.02%	42.33%	41.20%	41.37%	40.09%	39.86%	40.72%	0.00%	0.00%	0.00%	40.37%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2013

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: SEPTEMBER 2013

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>2012 - 2013</u> <u>Tons Incr/(Decr)</u>	<u>2012 - 2013</u> <u>% Change</u>
Burlingame					
Commercial¹ and MFD					
Commercial Solid Waste	6,202.99	6,418.45	6,198.40	(220.05)	-3.43%
MFD Solid Waste	2,373.21	2,180.78	2,220.10	39.32	1.80%
Roll-Off Solid Waste	5,974.40	6,551.12	5,479.22	(1,071.90)	-16.36%
Commercial Recycling	1,933.75	2,087.15	2,375.14	287.99	13.80%
MFD Recycling	541.62	543.42	639.42	96.00	17.67%
Roll-Off Recycling	86.16	177.98	90.12	(87.86)	-49.37%
Commercial Organics	1,718.56	1,682.96	2,054.08	371.12	22.05%
MFD Organics	57.32	44.68	47.17	2.49	5.57%
Roll-Off Organics	714.54	238.87	0.00	(238.87)	-100.00%
SUBTOTAL - Disposed Tons	14,550.60	15,150.35	13,897.72	(1,252.63)	-8.27%
SUBTOTAL - Diverted Tons	5,051.95	4,775.06	5,205.93	430.87	9.02%
Residential					
Residential Solid Waste	2,985.99	2,775.77	2,757.23	(18.54)	-0.67%
Residential Curbside Recycling	2,196.59	2,210.21	2,212.59	2.38	0.11%
Residential Curbside Organics	3,816.02	3,757.91	3,859.18	101.27	2.69%
SUBTOTAL - Disposed Tons	2,985.99	2,775.77	2,757.23	(18.54)	-0.67%
SUBTOTAL - Diverted Tons	6,012.61	5,968.12	6,071.77	103.65	1.74%
Commercial/MFD and Residential					
TOTAL TONS DISPOSED	17,536.59	17,926.12	16,654.95		
TOTAL TONS DIVERTED	11,064.56	10,743.18	11,277.70		
COMMERCIAL DIVERSION RATE	25.77%	23.96%	27.25%		
MFD DIVERSION RATE	20.15%	21.24%	23.62%		
RESIDENTIAL DIVERSION RATE	66.82%	68.25%	68.77%		
TOTAL DIVERSION RATE	38.69%	37.47%	40.37%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2013

	January	February	March	April	May	June	July	August	September	October	November	December	2013 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
EAST PALO ALTO													
Commercial													
Commercial Solid Waste	115.49	93.34	102.02	116.65	117.85	110.46	120.61	118.67	106.34	0.00	0.00	0.00	1,001.43
Commercial Recycling	51.98	48.93	45.36	32.53	32.50	43.00	48.63	31.30	36.35	0.00	0.00	0.00	370.58
Commercial Organics	23.78	24.48	24.10	23.06	26.73	30.53	27.71	47.43	30.16	0.00	0.00	0.00	257.98
Subtotal - Disposed	115.49	93.34	102.02	116.65	117.85	110.46	120.61	118.67	106.34	0.00	0.00	0.00	1,001.43
Subtotal - Diverted	75.76	73.41	69.46	55.59	59.23	73.53	76.34	78.73	66.51	0.00	0.00	0.00	628.56
Diversion Rate	39.61%	44.02%	40.51%	32.27%	33.45%	39.96%	38.76%	39.88%	38.48%	0.00%	0.00%	0.00%	38.56%
MFD													
MFD Solid Waste	222.92	199.47	219.97	232.50	231.85	220.56	249.70	233.38	228.46	0.00	0.00	0.00	2,038.81
MFD Recycling	19.31	16.22	17.26	19.03	18.04	17.19	19.35	17.50	20.04	0.00	0.00	0.00	163.94
MFD Organics	6.18	5.56	7.07	9.59	6.85	6.75	7.94	6.42	7.18	0.00	0.00	0.00	63.54
Subtotal - Disposed	222.92	199.47	219.97	232.50	231.85	220.56	249.70	233.38	228.46	0.00	0.00	0.00	2,038.81
Subtotal - Diverted	25.49	21.78	24.33	28.62	24.89	23.94	27.29	23.92	27.22	0.00	0.00	0.00	227.48
Diversion Rate	10.26%	9.84%	9.96%	10.96%	9.69%	9.79%	9.85%	9.30%	10.65%	0.00%	0.00%	0.00%	10.04%
Roll-Off													
Roll-Off Solid Waste	120.08	93.63	109.84	104.52	103.95	105.62	115.17	122.20	110.95	0.00	0.00	0.00	985.96
Roll-Off Recycling	0.00	0.00	0.00	3.65	0.00	0.00	0.00	4.20	0.00	0.00	0.00	0.00	7.85
Roll-Off Organics	0.00	0.00	0.00	2.79	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	2.79
Subtotal - Disposed	120.08	93.63	109.84	104.52	103.95	105.62	115.17	122.20	110.95	0.00	0.00	0.00	985.96
Subtotal - Diverted	0.00	0.00	0.00	6.44	0.00	0.00	0.00	4.20	0.00	0.00	0.00	0.00	10.64
Diversion Rate	0.00%	0.00%	0.00%	5.80%	0.00%	0.00%	0.00%	3.32%	0.00%	0.00%	0.00%	0.00%	1.07%
Residential													
Residential Solid Waste	543.96	476.99	500.94	548.07	539.31	496.86	599.58	527.67	529.56	0.00	0.00	0.00	4,762.94
Residential Curbside Recycling	119.36	103.19	105.39	121.75	116.34	111.92	128.00	116.23	111.45	0.00	0.00	0.00	1,033.63
Residential Curbside Organics	285.72	238.17	312.27	387.69	336.11	280.77	329.55	291.53	294.66	0.00	0.00	0.00	2,756.47
Subtotal - Disposed	543.96	476.99	500.94	548.07	539.31	496.86	599.58	527.67	529.56	0.00	0.00	0.00	4,762.94
Subtotal - Diverted	405.08	341.36	417.66	509.44	452.45	392.69	457.55	407.76	406.11	0.00	0.00	0.00	3,790.10
Diversion Rate	42.68%	41.71%	45.47%	48.17%	45.62%	44.14%	43.28%	43.59%	43.40%	0.00%	0.00%	0.00%	44.31%
Total Disposed	1,002.45	863.43	932.77	1,001.74	992.96	933.50	1,085.06	1,001.92	975.31	0.00	0.00	0.00	8,789.14
Total Diverted	506.33	436.55	511.45	600.09	536.57	490.16	561.18	514.61	499.84	0.00	0.00	0.00	4,656.78
Total Diversion Rate	33.56%	33.58%	35.41%	37.46%	35.08%	34.43%	34.09%	33.93%	33.88%	0.00%	0.00%	0.00%	34.63%
Single-Family Measured Diversion Rate	42.68%	41.71%	45.47%	48.17%	45.62%	44.14%	43.28%	43.59%	43.40%	0.00%	0.00%	0.00%	44.31%
Commercial Measured Diversion Rate	18.09%	19.76%	17.84%	16.65%	15.64%	18.25%	17.59%	18.39%	17.37%	0.00%	0.00%	0.00%	17.71%
MFD Measured Diversion Rate	10.26%	9.84%	9.96%	10.96%	9.69%	9.79%	9.85%	9.30%	10.65%	0.00%	0.00%	0.00%	10.04%
Overall Measured Diversion Rate	33.56%	33.58%	35.41%	37.46%	35.08%	34.43%	34.09%	33.93%	33.88%	0.00%	0.00%	0.00%	34.63%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2013

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: SEPTEMBER 2013

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>2012 - 2013</u> <u>Tons Incr/(Decr)</u>	<u>2012 - 2013</u> <u>% Change</u>
East Palo Alto					
Commercial¹ and MFD					
Commercial Solid Waste	1,067.10	1,061.92	1,001.43	(60.49)	-5.70%
MFD Solid Waste	1,993.63	1,920.10	2,038.81	118.71	6.18%
Roll-Off Solid Waste	577.19	1,003.04	985.96	(17.08)	-1.70%
Commercial Recycling	411.38	922.54	370.58	(551.96)	-59.83%
MFD Recycling	20.52	144.71	163.94	19.23	13.29%
Roll-Off Recycling	24.55	17.74	7.85	(9.89)	-55.75%
Commercial Organics	236.14	233.54	257.98	24.44	10.47%
MFD Organics	41.43	50.09	63.54	13.45	26.85%
Roll-Off Organics	0.00	9.94	2.79	(7.15)	-71.93%
SUBTOTAL - Disposed Tons	3,637.92	3,985.06	4,026.20	41.14	1.03%
SUBTOTAL - Diverted Tons	734.02	1,378.56	866.68	(511.88)	-37.13%
Residential					
Residential Solid Waste	4,736.58	4,795.71	4,762.94	(32.77)	-0.68%
Residential Curbside Recycling	972.48	970.50	1,033.63	63.13	6.50%
Residential Curbside Organics	2,621.30	2,611.31	2,756.47	145.16	5.56%
SUBTOTAL - Disposed Tons	4,736.58	4,795.71	4,762.94	(32.77)	-0.68%
SUBTOTAL - Diverted Tons	3,593.78	3,581.81	3,790.10	208.29	5.82%
Commercial/MFD and Residential					
TOTAL TONS DISPOSED	8,374.50	8,780.77	8,789.14		
TOTAL TONS DIVERTED	4,327.80	4,960.37	4,656.78		
COMMERCIAL DIVERSION RATE	16.79%	25.70%	17.71%		
MFD DIVERSION RATE	3.01%	9.21%	10.04%		
RESIDENTIAL DIVERSION RATE	43.14%	42.76%	44.31%		
TOTAL DIVERSION RATE	34.07%	36.10%	34.63%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2013

	January	February	March	April	May	June	July	August	September	October	November	December	2013 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
FOSTER CITY													
Commercial													
Commercial Solid Waste	241.24	210.91	235.84	255.54	248.43	223.22	238.66	223.91	222.19	0.00	0.00	0.00	2,099.94
Commercial Recycling	79.43	71.03	80.43	84.87	85.96	80.61	86.81	78.18	86.08	0.00	0.00	0.00	733.40
Commercial Organics	137.43	132.97	144.50	158.80	169.57	157.45	171.95	172.62	162.73	0.00	0.00	0.00	1,408.02
Subtotal - Disposed	241.24	210.91	235.84	255.54	248.43	223.22	238.66	223.91	222.19	0.00	0.00	0.00	2,099.94
Subtotal - Diverted	216.86	204.00	224.93	243.67	255.53	238.06	258.76	250.80	248.81	0.00	0.00	0.00	2,141.42
Diversion Rate	47.34%	49.17%	48.82%	48.81%	50.70%	51.61%	52.02%	52.83%	52.83%	0.00%	0.00%	0.00%	50.49%
MFD													
MFD Solid Waste	273.89	247.84	262.81	289.38	293.89	261.92	325.57	292.38	276.07	0.00	0.00	0.00	2,523.75
MFD Recycling	62.09	56.41	61.35	64.75	67.21	61.51	72.33	73.92	74.77	0.00	0.00	0.00	594.34
MFD Organics	4.35	3.92	4.57	5.23	5.58	4.56	3.44	3.36	3.35	0.00	0.00	0.00	38.36
Subtotal - Disposed	273.89	247.84	262.81	289.38	293.89	261.92	325.57	292.38	276.07	0.00	0.00	0.00	2,523.75
Subtotal - Diverted	66.44	60.33	65.92	69.98	72.79	66.07	75.77	77.28	78.12	0.00	0.00	0.00	632.70
Diversion Rate	19.52%	19.58%	20.05%	19.47%	19.85%	20.14%	18.88%	20.91%	22.06%	0.00%	0.00%	0.00%	20.04%
Roll-Off													
Roll-Off Solid Waste	104.05	92.16	121.91	100.42	111.19	109.48	110.28	122.91	98.10	0.00	0.00	0.00	970.50
Roll-Off Recycling	2.07	1.96	1.70	0.00	4.22	3.42	0.00	0.00	0.00	0.00	0.00	0.00	13.37
Roll-Off Organics	49.48	31.21	32.94	49.05	46.84	41.68	44.74	49.47	36.64	0.00	0.00	0.00	382.05
Subtotal - Disposed	104.05	92.16	121.91	100.42	111.19	109.48	110.28	122.91	98.10	0.00	0.00	0.00	970.50
Subtotal - Diverted	51.55	33.17	34.64	49.05	51.06	45.10	44.74	49.47	36.64	0.00	0.00	0.00	395.42
Diversion Rate	33.13%	26.47%	22.13%	32.82%	31.47%	29.18%	28.86%	28.70%	27.19%	0.00%	0.00%	0.00%	28.95%
Residential													
Residential Solid Waste	275.50	248.42	259.50	274.48	283.91	251.03	297.58	285.33	261.43	0.00	0.00	0.00	2,437.18
Residential Curbside Recycling	220.17	175.65	186.73	196.22	212.13	188.59	203.10	203.47	192.65	0.00	0.00	0.00	1,778.71
Residential Curbside Organics	239.79	168.00	213.52	272.10	271.37	219.75	254.55	233.48	216.64	0.00	0.00	0.00	2,089.20
Subtotal - Disposed	275.50	248.42	259.50	274.48	283.91	251.03	297.58	285.33	261.43	0.00	0.00	0.00	2,437.18
Subtotal - Diverted	459.96	343.65	400.25	468.32	483.50	408.34	457.65	436.95	409.29	0.00	0.00	0.00	3,867.91
Diversion Rate	62.54%	58.04%	60.67%	63.05%	63.00%	61.93%	60.60%	60.50%	61.02%	0.00%	0.00%	0.00%	61.35%
Total Disposed	894.68	799.33	880.06	919.82	937.42	845.65	972.09	924.53	857.79	0.00	0.00	0.00	8,031.37
Total Diverted	794.81	641.15	725.74	831.02	862.88	757.57	836.92	814.50	772.86	0.00	0.00	0.00	7,037.45
Total Diversion Rate	47.04%	44.51%	45.19%	47.46%	47.93%	47.25%	46.26%	46.84%	47.40%	0.00%	0.00%	0.00%	46.70%
Single-Family Measured Diversion Rate	62.54%	58.04%	60.67%	63.05%	63.00%	61.93%	60.60%	60.50%	61.02%	0.00%	0.00%	0.00%	61.35%
Commercial Measured Diversion Rate	35.10%	35.07%	34.41%	35.98%	36.73%	37.00%	35.99%	37.13%	37.87%	0.00%	0.00%	0.00%	36.17%
MFD Measured Diversion Rate	19.52%	19.58%	20.05%	19.47%	19.85%	20.14%	18.88%	20.91%	22.06%	0.00%	0.00%	0.00%	20.04%
Overall Measured Diversion Rate	47.04%	44.51%	45.19%	47.46%	47.93%	47.25%	46.26%	46.84%	47.40%	0.00%	0.00%	0.00%	46.70%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2013

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: SEPTEMBER 2013

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>2012 - 2013</u> <u>Tons Incr/(Decr)</u>	<u>2012 - 2013</u> <u>% Change</u>
Foster City					
Commercial¹ and MFD					
Commercial Solid Waste	2,516.86	2,388.53	2,099.94	(288.59)	-12.08%
MFD Solid Waste	3,116.39	2,326.14	2,523.75	197.61	8.50%
Roll-Off Solid Waste	1,422.13	1,061.01	970.50	(90.51)	-8.53%
Commercial Recycling	498.19	697.89	733.40	35.51	5.09%
MFD Recycling	435.47	463.50	594.34	130.84	28.23%
Roll-Off Recycling	35.74	18.26	13.37	(4.89)	-26.78%
Commercial Organics	1,083.58	1,154.55	1,408.02	253.47	21.95%
MFD Organics	26.18	23.91	38.36	14.45	60.43%
Roll-Off Organics	234.71	449.01	382.05	(66.96)	-14.91%
SUBTOTAL - Disposed Tons	7,055.38	5,775.68	5,594.19	(181.49)	-3.14%
SUBTOTAL - Diverted Tons	2,313.87	2,807.12	3,169.54	362.42	12.91%
Residential					
Residential Solid Waste	2,335.27	2,475.32	2,437.18	(38.14)	-1.54%
Residential Curbside Recycling	1,798.44	1,771.38	1,778.71	7.34	0.41%
Residential Curbside Organics	2,085.05	2,107.27	2,089.20	(18.07)	-0.86%
SUBTOTAL - Disposed Tons	2,335.27	2,475.32	2,437.18	(38.14)	-1.54%
SUBTOTAL - Diverted Tons	3,883.49	3,878.65	3,867.91	(10.74)	-0.28%
Commercial/MFD and Residential					
TOTAL TONS DISPOSED	9,390.65	8,251.00	8,031.37		
TOTAL TONS DIVERTED	6,197.36	6,685.77	7,037.45		
COMMERCIAL DIVERSION RATE	24.70%	32.71%	36.17%		
MFD DIVERSION RATE	12.90%	17.32%	20.04%		
RESIDENTIAL DIVERSION RATE	62.45%	61.04%	61.35%		
TOTAL DIVERSION RATE	39.76%	44.76%	46.70%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2013

	January	February	March	April	May	June	July	August	September	October	November	December	2013 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
HILLSBOROUGH													
Commercial													
Commercial Solid Waste	32.42	17.47	36.87	36.37	35.49	44.88	42.09	36.83	19.68	0.00	0.00	0.00	302.10
Commercial Recycling	45.96	17.94	18.26	24.09	35.17	62.28	125.80	44.07	57.78	0.00	0.00	0.00	431.35
Commercial Organics	26.76	23.84	17.87	41.32	49.20	39.72	19.80	26.76	28.90	0.00	0.00	0.00	274.17
Subtotal - Disposed	32.42	17.47	36.87	36.37	35.49	44.88	42.09	36.83	19.68	0.00	0.00	0.00	302.10
Subtotal - Diverted	72.72	41.78	36.13	65.41	84.37	102.00	145.60	70.83	86.68	0.00	0.00	0.00	705.52
Diversion Rate	69.16%	70.51%	49.49%	64.27%	70.39%	69.44%	77.57%	65.79%	81.50%	0.00%	0.00%	0.00%	70.02%
MFD													
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Roll-Off													
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential													
Residential Solid Waste	202.94	168.04	169.13	192.01	195.69	176.01	212.38	182.06	191.13	0.00	0.00	0.00	1,689.39
Residential Curbside Recycling	178.94	143.48	142.88	165.41	165.35	150.81	171.20	151.05	155.45	0.00	0.00	0.00	1,424.57
Residential Curbside Organics	407.80	273.55	312.41	442.78	410.99	334.69	386.15	353.86	368.95	0.00	0.00	0.00	3,291.18
Subtotal - Disposed	202.94	168.04	169.13	192.01	195.69	176.01	212.38	182.06	191.13	0.00	0.00	0.00	1,689.39
Subtotal - Diverted	586.74	417.03	455.29	608.19	576.34	485.50	557.35	504.91	524.40	0.00	0.00	0.00	4,715.75
Diversion Rate	74.30%	71.28%	72.91%	76.00%	74.65%	73.39%	72.41%	73.50%	73.29%	0.00%	0.00%	0.00%	73.62%
Total Disposed	235.36	185.51	206.00	228.38	231.18	220.89	254.47	218.89	210.81	0.00	0.00	0.00	1,991.49
Total Diverted	659.46	458.81	491.42	673.60	660.71	587.50	702.95	575.74	611.08	0.00	0.00	0.00	5,421.27
Total Diversion Rate	73.70%	71.21%	70.46%	74.68%	74.08%	72.68%	73.42%	72.45%	74.35%	0.00%	0.00%	0.00%	73.13%
Single-Family Measured Diversion Rate	74.30%	71.28%	72.91%	76.00%	74.65%	73.39%	72.41%	73.50%	73.29%	0.00%	0.00%	0.00%	73.62%
Commercial Measured Diversion Rate	69.16%	70.51%	49.49%	64.27%	70.39%	69.44%	77.57%	65.79%	81.50%	0.00%	0.00%	0.00%	70.02%
MFD Measured Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Overall Measured Diversion Rate	73.70%	71.21%	70.46%	74.68%	74.08%	72.68%	73.42%	72.45%	74.35%	0.00%	0.00%	0.00%	73.13%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2013

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: SEPTEMBER 2013

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>2012 - 2013</u> <u>Tons Incr/(Decr)</u>	<u>2012 - 2013</u> <u>% Change</u>
Hillsborough					
Commercial¹ and MFD					
Commercial Solid Waste	380.44	283.87	302.10	18.23	6.42%
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00%
Roll-Off Solid Waste	5.24	1.80	0.00	(1.80)	-100.00%
Commercial Recycling	550.71	136.42	431.35	294.93	216.19%
MFD Recycling	0.00	0.00	0.00	0.00	0.00%
Roll-Off Recycling	0.00	10.32	0.00	(10.32)	-100.00%
Commercial Organics	203.59	223.89	274.17	50.28	22.46%
MFD Organics	0.00	0.00	0.00	0.00	0.00%
Roll-Off Organics	7.54	5.52	0.00	(5.52)	-100.00%
SUBTOTAL - Disposed Tons	385.68	285.67	302.10	16.43	5.75%
SUBTOTAL - Diverted Tons	761.84	376.15	705.52	329.37	87.56%
Residential					
Residential Solid Waste	2,158.95	1,747.51	1,689.39	(58.12)	-3.33%
Residential Curbside Recycling	1,705.84	1,393.48	1,424.57	31.09	2.23%
Residential Curbside Organics	2,829.92	3,201.83	3,291.18	89.35	2.79%
SUBTOTAL - Disposed Tons	2,158.95	1,747.51	1,689.39	(58.12)	-3.33%
SUBTOTAL - Diverted Tons	4,535.76	4,595.31	4,715.75	120.44	2.62%
Commercial/MFD and Residential					
TOTAL TONS DISPOSED	2,544.63	2,033.18	1,991.49		
TOTAL TONS DIVERTED	5,297.60	4,971.46	5,421.27		
COMMERCIAL DIVERSION RATE	66.39%	56.84%	70.02%		
MFD DIVERSION RATE	0.00%	0.00%	0.00%		
RESIDENTIAL DIVERSION RATE	67.75%	72.45%	73.62%		
TOTAL DIVERSION RATE	67.55%	70.97%	73.13%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2013

	January	February	March	April	May	June	July	August	September	October	November	December	2013 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
MENLO PARK													
Commercial													
Commercial Solid Waste	793.22	712.56	776.85	782.45	817.33	755.68	838.66	780.70	766.01	0.00	0.00	0.00	7,023.46
Commercial Recycling	207.20	179.57	289.03	227.71	224.90	226.27	228.14	238.10	190.81	0.00	0.00	0.00	2,011.73
Commercial Organics	378.27	302.45	334.97	340.86	363.11	302.38	322.83	339.14	345.55	0.00	0.00	0.00	3,029.56
Subtotal - Disposed	793.22	712.56	776.85	782.45	817.33	755.68	838.66	780.70	766.01	0.00	0.00	0.00	7,023.46
Subtotal - Diverted	585.47	482.02	624.00	568.57	588.01	528.65	550.97	577.24	536.36	0.00	0.00	0.00	5,041.29
Diversion Rate	42.47%	40.35%	44.54%	42.08%	41.84%	41.16%	39.65%	42.51%	41.18%	0.00%	0.00%	0.00%	41.79%
MFD													
MFD Solid Waste	187.94	160.10	171.60	187.20	188.40	171.96	196.50	184.51	177.56	0.00	0.00	0.00	1,625.77
MFD Recycling	66.10	54.66	57.65	61.36	64.38	58.14	63.74	62.31	60.27	0.00	0.00	0.00	548.61
MFD Organics	10.70	7.90	8.66	11.21	11.03	9.46	10.53	11.33	9.56	0.00	0.00	0.00	90.38
Subtotal - Disposed	187.94	160.10	171.60	187.20	188.40	171.96	196.50	184.51	177.56	0.00	0.00	0.00	1,625.77
Subtotal - Diverted	76.80	62.56	66.31	72.57	75.41	67.60	74.27	73.64	69.83	0.00	0.00	0.00	638.99
Diversion Rate	29.01%	28.10%	27.87%	27.94%	28.58%	28.22%	27.43%	28.53%	28.23%	0.00%	0.00%	0.00%	28.21%
Roll-Off													
Roll-Off Solid Waste	37.13	32.79	39.97	37.81	27.67	30.22	37.06	32.97	27.27	0.00	0.00	0.00	302.89
Roll-Off Recycling	23.27	28.93	32.73	42.05	44.54	56.99	46.40	63.90	53.91	0.00	0.00	0.00	392.72
Roll-Off Organics	41.56	22.92	28.13	25.32	16.44	13.48	18.48	20.30	14.74	0.00	0.00	0.00	201.37
Subtotal - Disposed	37.13	32.79	39.97	37.81	27.67	30.22	37.06	32.97	27.27	0.00	0.00	0.00	302.89
Subtotal - Diverted	64.83	51.85	60.86	67.37	60.98	70.47	64.88	84.20	68.65	0.00	0.00	0.00	594.09
Diversion Rate	63.58%	61.26%	60.36%	64.05%	68.79%	69.99%	63.65%	71.86%	71.57%	0.00%	0.00%	0.00%	66.23%
Residential													
Residential Solid Waste	370.28	326.76	353.39	367.06	384.98	344.36	394.08	386.30	344.37	0.00	0.00	0.00	3,271.58
Residential Curbside Recycling	326.77	265.41	284.67	300.73	319.23	272.59	298.46	292.14	295.87	0.00	0.00	0.00	2,655.87
Residential Curbside Organics	734.49	481.69	596.32	797.08	763.32	603.80	652.84	688.53	624.92	0.00	0.00	0.00	5,942.99
Subtotal - Disposed	370.28	326.76	353.39	367.06	384.98	344.36	394.08	386.30	344.37	0.00	0.00	0.00	3,271.58
Subtotal - Diverted	1,061.26	747.10	880.99	1,097.81	1,082.55	876.39	951.30	980.67	920.79	0.00	0.00	0.00	8,598.86
Diversion Rate	74.13%	69.57%	71.37%	74.94%	73.77%	71.79%	70.71%	71.74%	72.78%	0.00%	0.00%	0.00%	72.44%
Total Disposed	1,388.57	1,232.21	1,341.81	1,374.52	1,418.38	1,302.22	1,466.30	1,384.48	1,315.21	0.00	0.00	0.00	12,223.70
Total Diverted	1,788.36	1,343.53	1,632.16	1,806.32	1,806.95	1,543.11	1,641.42	1,715.75	1,595.63	0.00	0.00	0.00	14,873.23
Total Diversion Rate	56.29%	52.16%	54.88%	56.79%	56.02%	54.23%	52.82%	55.34%	54.82%	0.00%	0.00%	0.00%	54.89%
Single-Family Measured Diversion Rate	74.13%	69.57%	71.37%	74.94%	73.77%	71.79%	70.71%	71.74%	72.78%	0.00%	0.00%	0.00%	72.44%
Commercial Measured Diversion Rate	41.66%	39.71%	43.18%	41.29%	41.21%	41.04%	39.16%	42.41%	41.01%	0.00%	0.00%	0.00%	41.21%
MFD Measured Diversion Rate	29.01%	28.10%	27.87%	27.94%	28.58%	28.22%	27.43%	28.53%	28.23%	0.00%	0.00%	0.00%	28.21%
Overall Measured Diversion Rate	56.29%	52.16%	54.88%	56.79%	56.02%	54.23%	52.82%	55.34%	54.82%	0.00%	0.00%	0.00%	54.89%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2013

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: SEPTEMBER 2013

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>2012 - 2013</u> <u>Tons Incr/(Decr)</u>	<u>2012 - 2013</u> <u>% Change</u>
Menlo Park					
Commercial¹ and MFD					
Commercial Solid Waste	7,966.55	7,449.35	7,023.46	(425.89)	-5.72%
MFD Solid Waste	1,922.52	1,581.44	1,625.77	44.33	2.80%
Roll-Off Solid Waste	482.68	400.13	302.89	(97.24)	-24.30%
Commercial Recycling	1,463.67	1,921.29	2,011.73	90.44	4.71%
MFD Recycling	383.29	469.37	548.61	79.24	16.88%
Roll-Off Recycling	429.10	205.87	392.72	186.85	90.76%
Commercial Organics	2,437.37	2,713.48	3,029.56	316.08	11.65%
MFD Organics	85.05	78.12	90.38	12.26	15.69%
Roll-Off Organics	72.13	272.80	201.37	(71.43)	-26.18%
SUBTOTAL - Disposed Tons	10,371.75	9,430.92	8,952.12	(478.80)	-5.08%
SUBTOTAL - Diverted Tons	4,870.61	5,660.93	6,274.37	613.44	10.84%
Residential					
Residential Solid Waste	3,271.63	3,298.78	3,271.58	(27.20)	-0.82%
Residential Curbside Recycling	2,622.21	2,657.06	2,655.87	(1.19)	-0.04%
Residential Curbside Organics	5,986.40	5,792.00	5,942.99	150.99	2.61%
SUBTOTAL - Disposed Tons	3,271.63	3,298.78	3,271.58	(27.20)	-0.82%
SUBTOTAL - Diverted Tons	8,608.61	8,449.06	8,598.86	149.80	1.77%
Commercial/MFD and Residential					
TOTAL TONS DISPOSED	13,643.38	12,729.70	12,223.70		
TOTAL TONS DIVERTED	13,479.22	14,109.99	14,873.23		
COMMERCIAL DIVERSION RATE	31.95%	37.51%	41.21%		
MFD DIVERSION RATE	19.59%	25.72%	28.21%		
RESIDENTIAL DIVERSION RATE	72.46%	71.92%	72.44%		
TOTAL DIVERSION RATE	49.70%	52.57%	54.89%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2013

	January	February	March	April	May	June	July	August	September	October	November	December	2013 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
NORTH FAIR OAKS													
Commercial													
Commercial Solid Waste	175.43	148.25	162.54	163.32	166.75	149.29	166.75	166.82	161.70	0.00	0.00	0.00	1,460.85
Commercial Recycling	44.51	36.02	43.13	40.63	40.69	39.55	43.13	40.79	37.98	0.00	0.00	0.00	366.43
Commercial Organics	29.89	27.18	28.45	32.34	32.93	31.49	35.45	38.38	34.54	0.00	0.00	0.00	290.65
Subtotal - Disposed	175.43	148.25	162.54	163.32	166.75	149.29	166.75	166.82	161.70	0.00	0.00	0.00	1,460.85
Subtotal - Diverted	74.40	63.20	71.58	72.97	73.62	71.04	78.58	79.17	72.52	0.00	0.00	0.00	657.08
Diversion Rate	29.78%	29.89%	30.57%	30.88%	30.63%	32.24%	32.03%	32.18%	30.96%	0.00%	0.00%	0.00%	31.02%
MFD													
MFD Solid Waste	75.50	66.91	70.54	86.16	89.90	79.40	87.05	86.92	83.88	0.00	0.00	0.00	726.26
MFD Recycling	9.98	8.93	10.05	10.01	10.26	9.75	10.56	9.69	9.23	0.00	0.00	0.00	88.46
MFD Organics	0.16	0.12	0.12	0.00	0.00	0.00	0.00	0.22	0.27	0.00	0.00	0.00	0.89
Subtotal - Disposed	75.50	66.91	70.54	86.16	89.90	79.40	87.05	86.92	83.88	0.00	0.00	0.00	726.26
Subtotal - Diverted	10.14	9.05	10.17	10.01	10.26	9.75	10.56	9.91	9.50	0.00	0.00	0.00	89.35
Diversion Rate	11.84%	11.91%	12.60%	10.41%	10.24%	10.94%	10.82%	10.23%	10.17%	0.00%	0.00%	0.00%	10.95%
Roll-Off													
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential													
Residential Solid Waste	232.70	221.08	221.55	244.90	241.56	224.14	268.26	231.78	243.94	0.00	0.00	0.00	2,129.91
Residential Curbside Recycling	100.23	85.62	91.41	101.87	97.89	93.43	108.42	90.97	97.88	0.00	0.00	0.00	867.72
Residential Curbside Organics	171.06	142.47	165.23	217.06	199.94	161.14	193.36	160.29	171.43	0.00	0.00	0.00	1,581.98
Subtotal - Disposed	232.70	221.08	221.55	244.90	241.56	224.14	268.26	231.78	243.94	0.00	0.00	0.00	2,129.91
Subtotal - Diverted	271.29	228.09	256.64	318.93	297.83	254.57	301.78	251.26	269.31	0.00	0.00	0.00	2,449.70
Diversion Rate	53.83%	50.78%	53.67%	56.56%	55.22%	53.18%	52.94%	52.02%	52.47%	0.00%	0.00%	0.00%	53.49%
Total Disposed	483.63	436.24	454.63	494.38	498.21	452.83	522.06	485.52	489.52	0.00	0.00	0.00	4,317.02
Total Diverted	355.83	300.34	338.39	401.91	381.71	335.36	390.92	340.34	351.33	0.00	0.00	0.00	3,196.13
Total Diversion Rate	42.39%	40.77%	42.67%	44.84%	43.38%	42.55%	42.82%	41.21%	41.78%	0.00%	0.00%	0.00%	42.54%
Single-Family Measured Diversion Rate	53.83%	50.78%	53.67%	56.56%	55.22%	53.18%	52.94%	52.02%	52.47%	0.00%	0.00%	0.00%	53.49%
Commercial Measured Diversion Rate	25.20%	25.14%	25.97%	24.96%	24.63%	26.11%	25.99%	25.98%	25.04%	0.00%	0.00%	0.00%	25.44%
MFD Measured Diversion Rate	11.84%	11.91%	12.60%	10.41%	10.24%	10.94%	10.82%	10.23%	10.17%	0.00%	0.00%	0.00%	10.95%
Overall Measured Diversion Rate	42.39%	40.77%	42.67%	44.84%	43.38%	42.55%	42.82%	41.21%	41.78%	0.00%	0.00%	0.00%	42.54%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2013

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: SEPTEMBER 2013

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>2012 - 2013</u> <u>Tons Incr/(Decr)</u>	<u>2012 - 2013</u> <u>% Change</u>
North Fair Oaks					
Commercial¹ and MFD					
Commercial Solid Waste	1,265.17	1,506.95	1,460.85	(46.10)	-3.06%
MFD Solid Waste	574.42	589.17	726.26	137.09	23.27%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	313.36	350.53	366.43	15.90	4.54%
MFD Recycling	75.03	78.76	88.46	9.70	12.32%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	265.96	278.29	290.65	12.36	4.44%
MFD Organics	2.19	1.71	0.89	(0.82)	0.00%
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	1,839.59	2,096.12	2,187.11	90.99	4.34%
SUBTOTAL - Diverted Tons	656.54	709.29	746.43	37.14	5.24%
Residential					
Residential Solid Waste	1,835.67	2,025.60	2,129.91	104.31	5.15%
Residential Curbside Recycling	714.80	834.55	867.72	33.17	3.97%
Residential Curbside Organics	1,529.04	1,541.67	1,581.98	40.31	2.61%
SUBTOTAL - Disposed Tons	1,835.67	2,025.60	2,129.91	104.31	5.15%
SUBTOTAL - Diverted Tons	2,243.84	2,376.22	2,449.70	73.48	3.09%
Commercial/MFD and Residential					
TOTAL TONS DISPOSED	3,675.26	4,121.72	4,317.02		
TOTAL TONS DIVERTED	2,900.38	3,085.51	3,196.13		
COMMERCIAL DIVERSION RATE	26.30%	25.28%	25.44%		
MFD DIVERSION RATE	11.85%	12.02%	10.95%		
RESIDENTIAL DIVERSION RATE	55.00%	53.98%	53.49%		
TOTAL DIVERSION RATE	44.11%	42.81%	42.54%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2013

	January	February	March	April	May	June	July	August	September	October	November	December	2013 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
REDWOOD CITY													
Commercial													
Commercial Solid Waste	1,296.36	1,123.97	1,255.02	1,299.02	1,297.90	1,184.36	1,387.76	1,362.10	1,267.82	0.00	0.00	0.00	11,474.31
Commercial Recycling	314.02	250.77	286.23	287.64	302.40	274.98	313.21	301.10	276.52	0.00	0.00	0.00	2,606.87
Commercial Organics	240.35	269.69	240.03	293.88	271.51	250.84	320.20	309.03	304.57	0.00	0.00	0.00	2,500.10
Subtotal - Disposed	1,296.36	1,123.97	1,255.02	1,299.02	1,297.90	1,184.36	1,387.76	1,362.10	1,267.82	0.00	0.00	0.00	11,474.31
Subtotal - Diverted	554.37	520.46	526.26	581.52	573.91	525.82	633.41	610.13	581.09	0.00	0.00	0.00	5,106.97
Diversion Rate	29.95%	31.65%	29.54%	30.92%	30.66%	30.75%	31.34%	30.94%	31.43%	0.00%	0.00%	0.00%	30.80%
MFD													
MFD Solid Waste	669.11	584.75	640.11	681.66	690.23	622.09	655.98	614.52	594.48	0.00	0.00	0.00	5,752.93
MFD Recycling	119.01	99.24	110.29	113.40	114.30	107.17	110.97	105.12	101.34	0.00	0.00	0.00	980.84
MFD Organics	10.49	9.21	9.99	11.86	11.04	9.85	10.98	9.73	9.63	0.00	0.00	0.00	92.78
Subtotal - Disposed	669.11	584.75	640.11	681.66	690.23	622.09	655.98	614.52	594.48	0.00	0.00	0.00	5,752.93
Subtotal - Diverted	129.50	108.45	120.28	125.26	125.34	117.02	121.95	114.85	110.97	0.00	0.00	0.00	1,073.62
Diversion Rate	16.22%	15.64%	15.82%	15.52%	15.37%	15.83%	15.68%	15.75%	15.73%	0.00%	0.00%	0.00%	15.73%
Roll-Off													
Roll-Off Solid Waste	337.32	284.48	319.67	312.86	357.87	345.01	364.10	374.55	282.84	0.00	0.00	0.00	2,978.70
Roll-Off Recycling	12.42	8.12	12.72	7.12	7.89	12.86	14.75	19.00	15.90	0.00	0.00	0.00	110.78
Roll-Off Organics	45.13	41.00	41.39	59.68	61.11	44.54	66.16	53.52	50.90	0.00	0.00	0.00	463.43
Subtotal - Disposed	337.32	284.48	319.67	312.86	357.87	345.01	364.10	374.55	282.84	0.00	0.00	0.00	2,978.70
Subtotal - Diverted	57.55	49.12	54.11	66.80	69.00	57.40	80.91	72.52	66.80	0.00	0.00	0.00	574.21
Diversion Rate	14.57%	14.72%	14.48%	17.59%	16.16%	14.26%	18.18%	16.22%	19.11%	0.00%	0.00%	0.00%	16.16%
Residential													
Residential Solid Waste	900.99	776.72	791.40	874.37	870.43	796.11	939.21	854.51	818.13	0.00	0.00	0.00	7,621.87
Residential Curbside Recycling	684.62	539.55	573.51	632.90	638.47	582.43	659.86	602.81	591.95	0.00	0.00	0.00	5,506.10
Residential Curbside Organics	1,076.53	783.29	969.72	1,334.82	1,196.24	966.64	1,114.35	986.64	994.55	0.00	0.00	0.00	9,422.78
Subtotal - Disposed	900.99	776.72	791.40	874.37	870.43	796.11	939.21	854.51	818.13	0.00	0.00	0.00	7,621.87
Subtotal - Diverted	1,761.15	1,322.84	1,543.23	1,967.72	1,834.71	1,549.07	1,774.21	1,589.45	1,586.50	0.00	0.00	0.00	14,928.88
Diversion Rate	66.16%	63.01%	66.10%	69.23%	67.82%	66.05%	65.39%	65.04%	65.98%	0.00%	0.00%	0.00%	66.20%
Total Disposed	3,203.78	2,769.92	3,006.20	3,167.91	3,216.43	2,947.57	3,347.05	3,205.68	2,963.27	0.00	0.00	0.00	27,827.81
Total Diverted	2,502.57	2,000.87	2,243.88	2,741.30	2,602.96	2,249.31	2,610.48	2,386.95	2,345.36	0.00	0.00	0.00	21,683.68
Total Diversion Rate	43.86%	41.94%	42.74%	46.39%	44.73%	43.28%	43.82%	42.68%	44.18%	0.00%	0.00%	0.00%	43.80%
Single-Family Measured Diversion Rate	66.16%	63.01%	66.10%	69.23%	67.82%	66.05%	65.39%	65.04%	65.98%	0.00%	0.00%	0.00%	66.20%
Commercial Measured Diversion Rate	24.36%	25.38%	24.03%	25.22%	24.67%	24.56%	25.78%	25.33%	26.13%	0.00%	0.00%	0.00%	25.05%
MFD Measured Diversion Rate	16.22%	15.64%	15.82%	15.52%	15.37%	15.83%	15.68%	15.75%	15.73%	0.00%	0.00%	0.00%	15.73%
Overall Measured Diversion Rate	43.86%	41.94%	42.74%	46.39%	44.73%	43.28%	43.82%	42.68%	44.18%	0.00%	0.00%	0.00%	43.80%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2013

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: SEPTEMBER 2013

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>2012 - 2013</u> <u>Tons Incr/(Decr)</u>	<u>2012 - 2013</u> <u>% Change</u>
Redwood City					
Commercial¹ and MFD					
Commercial Solid Waste	10,920.14	11,878.79	11,474.31	(404.48)	-3.41%
MFD Solid Waste	5,935.40	5,580.14	5,752.93	172.79	3.10%
Roll-Off Solid Waste	3,102.08	3,120.73	2,978.70	(142.03)	-4.55%
Commercial Recycling	2,228.66	2,527.55	2,606.87	79.32	3.14%
MFD Recycling	856.63	854.93	980.84	125.91	14.73%
Roll-Off Recycling	90.66	75.48	110.78	35.30	46.77%
Commercial Organics	1,811.97	2,261.28	2,500.10	238.82	10.56%
MFD Organics	93.41	94.53	92.78	(1.75)	-1.85%
Roll-Off Organics	452.74	574.20	463.43	(110.77)	-19.29%
SUBTOTAL - Disposed Tons	19,957.62	20,579.66	20,205.94	(373.72)	-1.82%
SUBTOTAL - Diverted Tons	5,534.07	6,387.97	6,754.80	366.83	5.74%
Residential					
Residential Solid Waste	7,951.52	7,706.61	7,621.87	(84.74)	-1.10%
Residential Curbside Recycling	5,114.18	5,328.10	5,506.10	178.00	3.34%
Residential Curbside Organics	8,688.06	8,933.72	9,422.78	489.06	5.47%
SUBTOTAL - Disposed Tons	7,951.52	7,706.61	7,621.87	(84.74)	-1.10%
SUBTOTAL - Diverted Tons	13,802.24	14,261.82	14,928.88	667.06	4.68%
Commercial/MFD and Residential					
TOTAL TONS DISPOSED	27,909.14	28,286.27	27,827.81		
TOTAL TONS DIVERTED	19,336.31	20,649.79	21,683.68		
COMMERCIAL DIVERSION RATE	21.71%	23.69%	25.05%		
MFD DIVERSION RATE	13.80%	14.54%	15.73%		
RESIDENTIAL DIVERSION RATE	63.45%	64.92%	66.20%		
TOTAL DIVERSION RATE	40.93%	42.20%	43.80%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2013

	January	February	March	April	May	June	July	August	September	October	November	December	2013 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
SAN CARLOS													
Commercial													
Commercial Solid Waste	506.75	454.99	492.35	526.85	527.89	483.39	552.39	532.85	519.87	0.00	0.00	0.00	4,597.33
Commercial Recycling	152.79	131.17	147.92	151.10	158.66	142.88	160.66	167.04	200.65	0.00	0.00	0.00	1,412.87
Commercial Organics	64.96	60.85	65.22	71.28	75.23	66.48	76.22	79.03	73.58	0.00	0.00	0.00	632.85
Subtotal - Disposed	506.75	454.99	492.35	526.85	527.89	483.39	552.39	532.85	519.87	0.00	0.00	0.00	4,597.33
Subtotal - Diverted	217.75	192.02	213.14	222.38	233.89	209.36	236.88	246.07	274.23	0.00	0.00	0.00	2,045.72
Diversion Rate	30.06%	29.68%	30.21%	29.68%	30.70%	30.22%	30.01%	31.59%	34.53%	0.00%	0.00%	0.00%	30.79%
MFD													
MFD Solid Waste	141.23	125.00	131.75	137.59	138.36	124.14	141.41	135.03	127.56	0.00	0.00	0.00	1,202.07
MFD Recycling	38.75	32.82	34.71	37.16	37.87	34.82	37.92	37.33	35.58	0.00	0.00	0.00	326.96
MFD Organics	5.60	4.17	4.39	5.23	5.83	5.02	5.90	7.08	5.56	0.00	0.00	0.00	48.78
Subtotal - Disposed	141.23	125.00	131.75	137.59	138.36	124.14	141.41	135.03	127.56	0.00	0.00	0.00	1,202.07
Subtotal - Diverted	44.35	36.99	39.10	42.39	43.70	39.84	43.82	44.41	41.14	0.00	0.00	0.00	375.74
Diversion Rate	23.90%	22.83%	22.89%	23.55%	24.00%	24.30%	23.66%	24.75%	24.39%	0.00%	0.00%	0.00%	23.81%
Roll-Off													
Roll-Off Solid Waste	80.89	62.94	55.91	64.38	78.24	60.42	78.52	73.50	72.43	0.00	0.00	0.00	627.23
Roll-Off Recycling	10.09	7.84	8.46	15.30	14.01	5.95	15.13	12.63	39.68	0.00	0.00	0.00	129.09
Roll-Off Organics	0.00	9.28	0.00	0.00	0.00	0.00	0.00	0.00	6.59	0.00	0.00	0.00	15.87
Subtotal - Disposed	80.89	62.94	55.91	64.38	78.24	60.42	78.52	73.50	72.43	0.00	0.00	0.00	627.23
Subtotal - Diverted	10.09	17.12	8.46	15.30	14.01	5.95	15.13	12.63	46.27	0.00	0.00	0.00	144.96
Diversion Rate	11.09%	21.38%	13.14%	19.20%	15.19%	8.96%	16.16%	14.66%	38.98%	0.00%	0.00%	0.00%	18.77%
Residential													
Residential Solid Waste	369.75	331.72	351.81	360.52	400.05	351.78	378.55	389.91	354.16	0.00	0.00	0.00	3,288.25
Residential Curbside Recycling	353.37	291.80	317.41	317.70	350.30	309.41	324.24	334.86	309.56	0.00	0.00	0.00	2,908.65
Residential Curbside Organics	500.24	387.77	490.23	615.32	636.74	464.73	517.05	517.77	490.51	0.00	0.00	0.00	4,620.36
Subtotal - Disposed	369.75	331.72	351.81	360.52	400.05	351.78	378.55	389.91	354.16	0.00	0.00	0.00	3,288.25
Subtotal - Diverted	853.61	679.57	807.64	933.02	987.04	774.14	841.29	852.63	800.07	0.00	0.00	0.00	7,529.01
Diversion Rate	69.78%	67.20%	69.66%	72.13%	71.16%	68.76%	68.97%	68.62%	69.32%	0.00%	0.00%	0.00%	69.60%
Total Disposed	1,098.62	974.65	1,031.82	1,089.34	1,144.54	1,019.73	1,150.87	1,131.29	1,074.02	0.00	0.00	0.00	9,714.88
Total Diverted	1,125.80	925.70	1,068.34	1,213.09	1,278.64	1,029.29	1,137.12	1,155.74	1,161.71	0.00	0.00	0.00	10,095.43
Total Diversion Rate	50.61%	48.71%	50.87%	52.69%	52.77%	50.23%	49.70%	50.53%	51.96%	0.00%	0.00%	0.00%	50.96%
Single-Family Measured Diversion Rate	69.78%	67.20%	69.66%	72.13%	71.16%	68.76%	68.97%	68.62%	69.32%	0.00%	0.00%	0.00%	69.60%
Commercial Measured Diversion Rate	27.19%	27.68%	27.71%	27.76%	28.14%	27.64%	27.70%	29.02%	33.44%	0.00%	0.00%	0.00%	28.54%
MFD Measured Diversion Rate	23.90%	22.83%	22.89%	23.55%	24.00%	24.30%	23.66%	24.75%	24.39%	0.00%	0.00%	0.00%	23.81%
Overall Measured Diversion Rate	50.61%	48.71%	50.87%	52.69%	52.77%	50.23%	49.70%	50.53%	51.96%	0.00%	0.00%	0.00%	50.96%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2013

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: SEPTEMBER 2013

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>2012 - 2013</u> <u>Tons Incr/(Decr)</u>	<u>2012 - 2013</u> <u>% Change</u>
San Carlos					
Commercial¹ and MFD					
Commercial Solid Waste	4,594.64	4,457.43	4,597.33	139.90	3.14%
MFD Solid Waste	1,326.84	1,120.09	1,202.07	81.98	7.32%
Roll-Off Solid Waste	1,104.39	751.71	627.23	(124.48)	-16.56%
Commercial Recycling	1,201.20	1,287.35	1,412.87	125.52	9.75%
MFD Recycling	309.31	264.70	326.96	62.26	23.52%
Roll-Off Recycling	260.97	135.22	129.09	(6.13)	-4.53%
Commercial Organics	515.50	612.42	632.85	20.43	3.34%
MFD Organics	65.08	57.04	48.78	(8.26)	-14.48%
Roll-Off Organics	64.78	2.13	15.87	13.74	645.07%
SUBTOTAL - Disposed Tons	7,025.87	6,329.23	6,426.63	97.40	1.54%
SUBTOTAL - Diverted Tons	2,416.84	2,358.86	2,566.42	207.56	8.80%
Residential					
Residential Solid Waste	3,381.96	3,315.38	3,288.25	(27.13)	-0.82%
Residential Curbside Recycling	2,865.11	2,866.67	2,908.65	41.98	1.46%
Residential Curbside Organics	4,639.75	4,567.41	4,620.36	52.95	1.16%
SUBTOTAL - Disposed Tons	3,381.96	3,315.38	3,288.25	(27.13)	-0.82%
SUBTOTAL - Diverted Tons	7,504.86	7,434.08	7,529.01	94.93	1.28%
Commercial/MFD and Residential					
TOTAL TONS DISPOSED	10,407.83	9,644.61	9,714.88		
TOTAL TONS DIVERTED	9,921.70	9,792.94	10,095.43		
COMMERCIAL DIVERSION RATE	25.59%	27.15%	28.54%		
MFD DIVERSION RATE	22.01%	22.31%	23.81%		
RESIDENTIAL DIVERSION RATE	68.94%	69.16%	69.60%		
TOTAL DIVERSION RATE	48.80%	50.38%	50.96%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2013

	January	February	March	April	May	June	July	August	September	October	November	December	2013 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
SAN MATEO													
Commercial													
Commercial Solid Waste	1,169.24	1,037.49	1,104.30	1,164.26	1,174.14	1,080.91	1,282.31	1,212.93	1,184.73	0.00	0.00	0.00	10,410.31
Commercial Recycling	357.49	322.25	362.10	379.36	406.62	417.62	394.87	370.44	391.50	0.00	0.00	0.00	3,402.25
Commercial Organics	225.10	223.03	252.38	237.19	256.88	246.37	280.41	279.98	264.83	0.00	0.00	0.00	2,266.17
Subtotal - Disposed	1,169.24	1,037.49	1,104.30	1,164.26	1,174.14	1,080.91	1,282.31	1,212.93	1,184.73	0.00	0.00	0.00	10,410.31
Subtotal - Diverted	582.59	545.28	614.48	616.55	663.50	663.99	675.28	650.42	656.33	0.00	0.00	0.00	5,668.42
Diversion Rate	33.26%	34.45%	35.75%	34.62%	36.11%	38.05%	34.50%	34.91%	35.65%	0.00%	0.00%	0.00%	35.25%
MFD													
MFD Solid Waste	927.04	826.40	879.13	960.62	945.41	861.29	920.97	885.51	869.84	0.00	0.00	0.00	8,076.21
MFD Recycling	220.46	183.08	196.78	216.51	217.51	200.96	215.14	203.74	201.73	0.00	0.00	0.00	1,855.91
MFD Organics	32.73	29.81	32.17	34.61	36.91	30.96	25.15	25.30	23.72	0.00	0.00	0.00	271.36
Subtotal - Disposed	927.04	826.40	879.13	960.62	945.41	861.29	920.97	885.51	869.84	0.00	0.00	0.00	8,076.21
Subtotal - Diverted	253.19	212.89	228.95	251.12	254.42	231.92	240.29	229.04	225.45	0.00	0.00	0.00	2,127.27
Diversion Rate	21.45%	20.48%	20.66%	20.72%	21.20%	21.21%	20.69%	20.55%	20.58%	0.00%	0.00%	0.00%	20.85%
Roll-Off													
Roll-Off Solid Waste	353.60	350.12	333.86	359.91	405.65	316.21	428.34	371.77	370.23	0.00	0.00	0.00	3,289.69
Roll-Off Recycling	40.19	26.78	40.24	33.99	38.94	17.50	33.37	30.31	35.60	0.00	0.00	0.00	296.92
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	353.60	350.12	333.86	359.91	405.65	316.21	428.34	371.77	370.23	0.00	0.00	0.00	3,289.69
Subtotal - Diverted	40.19	26.78	40.24	33.99	38.94	17.50	33.37	30.31	35.60	0.00	0.00	0.00	296.92
Diversion Rate	10.21%	7.11%	10.76%	8.63%	8.76%	5.24%	7.23%	7.54%	8.77%	0.00%	0.00%	0.00%	8.28%
Residential													
Residential Solid Waste	1,080.34	956.05	1,004.43	1,027.01	1,112.29	985.38	1,115.95	1,075.92	1,013.29	0.00	0.00	0.00	9,370.66
Residential Curbside Recycling	760.57	623.30	662.08	672.57	754.51	648.76	708.95	721.19	658.34	0.00	0.00	0.00	6,210.27
Residential Curbside Organics	1,123.31	861.60	1,102.35	1,389.05	1,397.75	1,106.80	1,219.71	1,205.95	1,125.12	0.00	0.00	0.00	10,531.64
Subtotal - Disposed	1,080.34	956.05	1,004.43	1,027.01	1,112.29	985.38	1,115.95	1,075.92	1,013.29	0.00	0.00	0.00	9,370.66
Subtotal - Diverted	1,883.88	1,484.90	1,764.43	2,061.62	2,152.26	1,755.56	1,928.66	1,927.14	1,783.46	0.00	0.00	0.00	16,741.91
Diversion Rate	63.55%	60.83%	63.72%	66.75%	65.93%	64.05%	63.35%	64.17%	63.77%	0.00%	0.00%	0.00%	64.11%
Total Disposed	3,530.22	3,170.06	3,321.72	3,511.80	3,637.49	3,243.79	3,747.57	3,546.13	3,438.09	0.00	0.00	0.00	31,146.87
Total Diverted	2,759.85	2,269.85	2,648.10	2,963.28	3,109.12	2,668.97	2,877.60	2,836.91	2,700.84	0.00	0.00	0.00	24,834.52
Total Diversion Rate	43.88%	41.73%	44.36%	45.76%	46.08%	45.14%	43.43%	44.44%	44.00%	0.00%	0.00%	0.00%	44.36%
Single-Family Measured Diversion Rate	63.55%	60.83%	63.72%	66.75%	65.93%	64.05%	63.35%	64.17%	63.77%	0.00%	0.00%	0.00%	64.11%
Commercial Measured Diversion Rate	26.34%	26.17%	27.61%	26.63%	27.48%	28.80%	26.50%	26.92%	27.45%	0.00%	0.00%	0.00%	27.09%
MFD Measured Diversion Rate	21.45%	20.48%	20.66%	20.72%	21.20%	21.21%	20.69%	20.55%	20.58%	0.00%	0.00%	0.00%	20.85%
Overall Measured Diversion Rate	43.88%	41.73%	44.36%	45.76%	46.08%	45.14%	43.43%	44.44%	44.00%	0.00%	0.00%	0.00%	44.36%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2013

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: SEPTEMBER 2013

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>2012 - 2013</u> <u>Tons Incr/(Decr)</u>	<u>2012 - 2013</u> <u>% Change</u>
San Mateo					
Commercial¹ and MFD					
Commercial Solid Waste	10,523.32	11,128.78	10,410.31	(718.47)	-6.46%
MFD Solid Waste	8,832.33	7,653.92	8,076.21	422.29	5.52%
Roll-Off Solid Waste	3,181.40	3,392.57	3,289.69	(102.88)	-3.03%
Commercial Recycling	2,663.41	3,254.74	3,402.25	147.51	4.53%
MFD Recycling	1,746.08	1,599.80	1,855.91	256.11	16.01%
Roll-Off Recycling	303.74	375.91	296.92	(78.99)	-21.01%
Commercial Organics	1,975.68	2,249.61	2,266.17	16.56	0.74%
MFD Organics	285.28	254.89	271.36	16.47	6.46%
Roll-Off Organics	0.00	18.50	0.00	(18.50)	-100.00%
SUBTOTAL - Disposed Tons	22,537.05	22,175.27	21,776.21	(399.06)	-1.80%
SUBTOTAL - Diverted Tons	6,974.19	7,753.45	8,092.61	339.16	4.37%
Residential					
Residential Solid Waste	9,180.87	9,415.95	9,370.66	(45.29)	-0.48%
Residential Curbside Recycling	6,501.24	6,197.07	6,210.27	13.20	0.21%
Residential Curbside Organics	10,293.38	10,336.29	10,531.64	195.35	1.89%
SUBTOTAL - Disposed Tons	9,180.87	9,415.95	9,370.66	(45.29)	-0.48%
SUBTOTAL - Diverted Tons	16,794.62	16,533.36	16,741.91	208.56	1.26%
Commercial/MFD and Residential					
TOTAL TONS DISPOSED	31,717.92	31,591.22	31,146.87		
TOTAL TONS DIVERTED	23,768.81	24,286.81	24,834.52		
COMMERCIAL DIVERSION RATE	23.63%	25.91%	27.09%		
MFD DIVERSION RATE	18.70%	19.51%	20.85%		
RESIDENTIAL DIVERSION RATE	64.66%	63.71%	64.11%		
TOTAL DIVERSION RATE	42.84%	43.46%	44.36%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2013

	January	February	March	April	May	June	July	August	September	October	November	December	2013 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
SAN MATEO COUNTY													
Commercial													
Commercial Solid Waste	81.64	75.62	82.76	85.80	87.00	77.28	85.64	89.40	81.56	0.00	0.00	0.00	746.70
Commercial Recycling	22.99	18.39	20.10	22.32	21.10	20.52	25.05	21.40	22.03	0.00	0.00	0.00	193.90
Commercial Organics	16.90	16.31	17.77	19.08	19.43	17.90	18.85	18.75	20.21	0.00	0.00	0.00	165.20
Subtotal - Disposed	81.64	75.62	82.76	85.80	87.00	77.28	85.64	89.40	81.56	0.00	0.00	0.00	746.70
Subtotal - Diverted	39.89	34.70	37.87	41.40	40.53	38.42	43.90	40.15	42.24	0.00	0.00	0.00	359.10
Diversion Rate	32.82%	31.45%	31.39%	32.55%	31.78%	33.21%	33.89%	30.99%	34.12%	0.00%	0.00%	0.00%	32.47%
MFD													
MFD Solid Waste	34.63	31.17	33.91	35.45	37.23	33.64	35.71	35.58	34.76	0.00	0.00	0.00	312.08
MFD Recycling	4.60	3.67	4.27	4.29	4.20	4.10	3.89	3.95	3.57	0.00	0.00	0.00	36.54
MFD Organics	0.43	0.37	0.42	0.43	0.49	0.41	0.42	0.33	0.28	0.00	0.00	0.00	3.58
Subtotal - Disposed	34.63	31.17	33.91	35.45	37.23	33.64	35.71	35.58	34.76	0.00	0.00	0.00	312.08
Subtotal - Diverted	5.03	4.04	4.69	4.72	4.69	4.51	4.31	4.28	3.85	0.00	0.00	0.00	40.12
Diversion Rate	12.68%	11.47%	12.15%	11.75%	11.19%	11.82%	10.77%	10.74%	9.97%	0.00%	0.00%	0.00%	11.39%
Roll-Off													
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential													
Residential Solid Waste	227.70	200.39	206.13	218.24	229.85	210.19	247.26	229.29	217.76	0.00	0.00	0.00	1,986.81
Residential Curbside Recycling	216.41	175.18	190.05	200.07	207.98	185.44	205.71	190.87	191.72	0.00	0.00	0.00	1,763.43
Residential Curbside Organics	362.63	275.90	331.97	430.46	405.01	327.17	372.12	348.02	345.22	0.00	0.00	0.00	3,198.50
Subtotal - Disposed	227.70	200.39	206.13	218.24	229.85	210.19	247.26	229.29	217.76	0.00	0.00	0.00	1,986.81
Subtotal - Diverted	579.04	451.08	522.02	630.53	612.99	512.61	577.83	538.89	536.94	0.00	0.00	0.00	4,961.93
Diversion Rate	71.78%	69.24%	71.69%	74.29%	72.73%	70.92%	70.03%	70.15%	71.15%	0.00%	0.00%	0.00%	71.41%
Total Disposed	343.97	307.18	322.80	339.49	354.08	321.11	368.61	354.27	334.08	0.00	0.00	0.00	3,045.59
Total Diverted	623.96	489.82	564.58	676.65	658.21	555.54	626.04	583.32	583.03	0.00	0.00	0.00	5,361.15
Total Diversion Rate	64.46%	61.46%	63.62%	66.59%	65.02%	63.37%	62.94%	62.21%	63.57%	0.00%	0.00%	0.00%	63.77%
Single-Family Measured Diversion Rate	71.78%	69.24%	71.69%	74.29%	72.73%	70.92%	70.03%	70.15%	71.15%	0.00%	0.00%	0.00%	71.41%
Commercial Measured Diversion Rate	27.87%	26.62%	26.73%	27.56%	26.69%	27.90%	28.43%	26.23%	28.38%	0.00%	0.00%	0.00%	27.38%
MFD Measured Diversion Rate	12.68%	11.47%	12.15%	11.75%	11.19%	11.82%	10.77%	10.74%	9.97%	0.00%	0.00%	0.00%	11.39%
Overall Measured Diversion Rate	64.46%	61.46%	63.62%	66.59%	65.02%	63.37%	62.94%	62.21%	63.57%	0.00%	0.00%	0.00%	63.77%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2013

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: SEPTEMBER 2013

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>2012 - 2013</u> <u>Tons Incr/(Decr)</u>	<u>2012 - 2013</u> <u>% Change</u>
San Mateo County					
Commercial¹ and MFD					
Commercial Solid Waste	735.40	786.84	746.70	(40.14)	-5.10%
MFD Solid Waste	308.78	283.22	312.08	28.86	10.19%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	146.41	175.33	193.90	18.57	10.59%
MFD Recycling	44.28	36.34	36.54	0.20	0.55%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	107.14	162.03	165.20	3.17	1.96%
MFD Organics	5.98	3.90	3.58	(0.32)	-8.21%
Roll-Off Organics	0.10	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	1,044.18	1,070.06	1,058.78	(11.28)	-1.05%
SUBTOTAL - Diverted Tons	303.91	377.60	399.22	21.62	5.73%
Residential					
Residential Solid Waste	1,935.15	1,993.73	1,986.81	(6.92)	-0.35%
Residential Curbside Recycling	1,644.00	1,746.08	1,763.43	17.35	0.99%
Residential Curbside Organics	2,993.97	3,041.44	3,198.50	157.06	5.16%
SUBTOTAL - Disposed Tons	1,935.15	1,993.73	1,986.81	(6.92)	-0.35%
SUBTOTAL - Diverted Tons	4,637.97	4,787.52	4,961.93	174.41	3.64%
Commercial/MFD and Residential					
TOTAL TONS DISPOSED	2,979.33	3,063.79	3,045.59		
TOTAL TONS DIVERTED	4,941.88	5,165.12	5,361.15		
COMMERCIAL DIVERSION RATE	22.54%	26.08%	27.38%		
MFD DIVERSION RATE	14.00%	12.44%	11.39%		
RESIDENTIAL DIVERSION RATE	70.56%	70.60%	71.41%		
TOTAL DIVERSION RATE	62.39%	62.77%	63.77%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2013

	January	February	March	April	May	June	July	August	September	October	November	December	2013 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
WEST BAY													
Commercial													
Commercial Solid Waste	27.78	25.82	28.11	30.16	31.72	28.77	35.37	33.44	32.27	0.00	0.00	0.00	273.44
Commercial Recycling	10.19	8.98	10.02	11.07	10.81	10.21	11.69	11.77	12.19	0.00	0.00	0.00	96.93
Commercial Organics	10.06	10.08	11.34	12.34	12.25	11.01	13.31	13.56	11.93	0.00	0.00	0.00	105.88
Subtotal - Disposed	27.78	25.82	28.11	30.16	31.72	28.77	35.37	33.44	32.27	0.00	0.00	0.00	273.44
Subtotal - Diverted	20.25	19.06	21.36	23.41	23.06	21.22	25.00	25.33	24.12	0.00	0.00	0.00	202.81
Diversion Rate	42.16%	42.47%	43.18%	43.70%	42.10%	42.45%	41.41%	43.10%	42.77%	0.00%	0.00%	0.00%	42.58%
MFD													
MFD Solid Waste	6.41	5.17	5.47	6.04	5.92	4.97	2.37	2.41	2.07	0.00	0.00	0.00	40.83
MFD Recycling	1.92	1.57	1.62	1.82	1.81	1.60	1.03	1.04	0.95	0.00	0.00	0.00	13.36
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.03	0.15	0.12	0.12	0.00	0.00	0.00	0.42
Subtotal - Disposed	6.41	5.17	5.47	6.04	5.92	4.97	2.37	2.41	2.07	0.00	0.00	0.00	40.83
Subtotal - Diverted	1.92	1.57	1.62	1.82	1.81	1.63	1.18	1.16	1.07	0.00	0.00	0.00	13.78
Diversion Rate	23.05%	23.29%	22.85%	23.16%	23.42%	24.70%	33.24%	32.49%	34.08%	0.00%	0.00%	0.00%	25.23%
Roll-Off													
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential													
Residential Solid Waste	108.93	88.04	85.30	108.57	107.76	92.46	105.67	83.48	90.80	0.00	0.00	0.00	871.01
Residential Curbside Recycling	109.02	77.38	80.41	91.25	94.20	79.20	96.49	89.01	87.96	0.00	0.00	0.00	804.92
Residential Curbside Organics	253.07	161.51	171.06	237.95	217.40	168.15	200.38	186.13	185.40	0.00	0.00	0.00	1,781.05
Subtotal - Disposed	108.93	88.04	85.30	108.57	107.76	92.46	105.67	83.48	90.80	0.00	0.00	0.00	871.01
Subtotal - Diverted	362.09	238.89	251.47	329.20	311.60	247.35	296.87	275.14	273.36	0.00	0.00	0.00	2,585.97
Diversion Rate	76.87%	73.07%	74.67%	75.20%	74.30%	72.79%	73.75%	76.72%	75.07%	0.00%	0.00%	0.00%	74.80%
Total Disposed	143.12	119.03	118.88	144.77	145.40	126.20	143.41	119.33	125.14	0.00	0.00	0.00	1,185.28
Total Diverted	384.26	259.52	274.45	354.43	336.47	270.20	323.05	301.63	298.55	0.00	0.00	0.00	2,802.56
Total Diversion Rate	72.86%	68.56%	69.78%	71.00%	69.83%	68.16%	69.26%	71.65%	70.46%	0.00%	0.00%	0.00%	70.28%
Single-Family Measured Diversion Rate	76.87%	73.07%	74.67%	75.20%	74.30%	72.79%	73.75%	76.72%	75.07%	0.00%	0.00%	0.00%	74.80%
Commercial Measured Diversion Rate	39.34%	39.97%	40.63%	41.07%	39.79%	40.38%	40.96%	42.49%	42.31%	0.00%	0.00%	0.00%	40.80%
MFD Measured Diversion Rate	23.05%	23.29%	22.85%	23.16%	23.42%	24.70%	33.24%	32.49%	34.08%	0.00%	0.00%	0.00%	25.23%
Overall Measured Diversion Rate	72.86%	68.56%	69.78%	71.00%	69.83%	68.16%	69.26%	71.65%	70.46%	0.00%	0.00%	0.00%	70.28%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2013

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: SEPTEMBER 2013

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>2012 - 2013</u> <u>Tons Incr/(Decr)</u>	<u>2012 - 2013</u> <u>% Change</u>
West Bay Sanitary					
Commercial¹ and MFD					
Commercial Solid Waste	297.83	280.12	273.44	(6.68)	-2.38%
MFD Solid Waste	55.08	42.51	40.83	(1.68)	-3.95%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	74.62	95.58	96.93	1.35	1.41%
MFD Recycling	12.10	12.70	13.36	0.66	5.20%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	32.71	74.75	105.88	31.13	41.65%
MFD Organics	0.00	0.00	0.42	0.42	100.00%
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	352.91	322.63	314.27	(8.36)	-2.59%
SUBTOTAL - Diverted Tons	119.43	183.03	216.59	33.56	18.34%
Residential					
Residential Solid Waste	807.41	868.13	871.01	2.88	0.33%
Residential Curbside Recycling	801.58	835.52	804.92	(30.60)	-3.66%
Residential Curbside Organics	1,689.55	1,724.34	1,781.05	56.71	3.29%
SUBTOTAL - Disposed Tons	807.41	868.13	871.01	2.88	0.33%
SUBTOTAL - Diverted Tons	2,491.13	2,559.86	2,585.97	26.11	1.02%
Commercial/MFD and Residential					
TOTAL TONS DISPOSED	1,160.32	1,190.76	1,185.28		
TOTAL TONS DIVERTED	2,610.56	2,742.89	2,802.56		
COMMERCIAL DIVERSION RATE	25.28%	36.20%	40.80%		
MFD DIVERSION RATE	18.01%	23.00%	25.23%		
RESIDENTIAL DIVERSION RATE	75.52%	74.68%	74.80%		
TOTAL DIVERSION RATE	69.23%	69.73%	70.28%		

¹ Includes Agency facilities tonnage

RECOLOGY MONTHLY REPORT 2013

	January	February	March	April	May	June	July	August	September	October	November	December	2013 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
TOTAL SBWMA													
Commercial													
Commercial Solid Waste	5,389.78	4,732.11	5,164.83	5,421.96	5,470.44	5,003.68	5,720.64	5,497.02	5,274.49	0.00	0.00	0.00	47,674.95
Commercial Recycling	1,603.14	1,352.83	1,625.90	1,603.58	1,667.60	1,656.78	1,792.95	1,654.41	1,640.45	0.00	0.00	0.00	14,597.64
Commercial Organics	1,451.08	1,360.16	1,432.36	1,557.41	1,609.46	1,453.04	1,592.04	1,651.10	1,620.76	0.00	0.00	0.00	13,727.41
Subtotal - Disposed	5,389.78	4,732.11	5,164.83	5,421.96	5,470.44	5,003.68	5,720.64	5,497.02	5,274.49	0.00	0.00	0.00	47,674.95
Subtotal - Diverted	3,054.22	2,712.99	3,058.26	3,160.99	3,277.06	3,109.82	3,384.99	3,305.51	3,261.21	0.00	0.00	0.00	28,325.05
Diversion Rate	36.17%	36.44%	37.19%	36.83%	37.46%	38.33%	37.17%	37.55%	38.21%	0.00%	0.00%	0.00%	37.27%
MFD													
MFD Solid Waste	2,985.23	2,643.89	2,836.46	3,063.91	3,072.79	2,779.73	3,080.56	2,909.58	2,812.80	0.00	0.00	0.00	26,184.95
MFD Recycling	665.27	559.41	601.64	641.80	652.84	604.10	655.86	629.95	617.22	0.00	0.00	0.00	5,628.09
MFD Organics	81.80	70.69	77.63	89.38	90.04	77.02	73.62	73.91	69.07	0.00	0.00	0.00	703.16
Subtotal - Disposed	2,985.23	2,643.89	2,836.46	3,063.91	3,072.79	2,779.73	3,080.56	2,909.58	2,812.80	0.00	0.00	0.00	26,184.95
Subtotal - Diverted	747.07	630.10	679.27	731.18	742.88	681.12	729.48	703.86	686.29	0.00	0.00	0.00	6,331.25
Diversion Rate	20.02%	19.25%	19.32%	19.27%	19.47%	19.68%	19.15%	19.48%	19.61%	0.00%	0.00%	0.00%	19.47%
Roll-Off													
Roll-Off Solid Waste	1,753.27	1,521.42	1,597.43	1,591.34	1,749.05	1,581.73	1,825.60	1,792.30	1,577.81	0.00	0.00	0.00	14,989.95
Roll-Off Recycling	97.97	85.37	107.87	110.46	119.39	103.65	116.62	141.65	160.73	0.00	0.00	0.00	1,043.71
Roll-Off Organics	136.39	104.41	102.46	136.84	124.39	99.70	129.38	123.29	108.87	0.00	0.00	0.00	1,065.73
Subtotal - Disposed	1,753.27	1,521.42	1,597.43	1,591.34	1,749.05	1,581.73	1,825.60	1,792.30	1,577.81	0.00	0.00	0.00	14,989.95
Subtotal - Diverted	234.36	189.78	210.33	247.30	243.78	203.35	246.00	264.94	269.60	0.00	0.00	0.00	2,109.44
Diversion Rate	11.79%	11.09%	11.63%	13.45%	12.23%	11.39%	11.87%	12.88%	14.59%	0.00%	0.00%	0.00%	12.34%
Residential													
Residential Solid Waste	5,073.89	4,452.86	4,614.26	4,944.35	5,136.81	4,618.57	5,335.48	4,970.98	4,770.00	0.00	0.00	0.00	43,917.20
Residential Curbside Recycling	3,741.00	3,008.90	3,186.33	3,399.88	3,585.90	3,184.30	3,530.94	3,366.44	3,260.37	0.00	0.00	0.00	30,264.06
Residential Curbside Organics	6,662.79	4,841.93	5,933.37	7,828.24	7,443.14	5,924.03	6,685.54	6,331.58	6,172.42	0.00	0.00	0.00	57,823.04
Subtotal - Disposed	5,073.89	4,452.86	4,614.26	4,944.35	5,136.81	4,618.57	5,335.48	4,970.98	4,770.00	0.00	0.00	0.00	43,917.20
Subtotal - Diverted	10,403.79	7,850.83	9,119.70	11,228.12	11,029.04	9,108.33	10,216.48	9,698.02	9,432.79	0.00	0.00	0.00	88,087.10
Diversion Rate	67.22%	63.81%	66.40%	69.43%	68.22%	66.35%	65.69%	66.11%	66.42%	0.00%	0.00%	0.00%	66.73%
Total Disposed	15,202.17	13,350.28	14,212.98	15,021.56	15,429.09	13,983.71	15,962.28	15,169.88	14,435.10	0.00	0.00	0.00	132,767.05
Total Diverted	14,439.44	11,383.70	13,067.56	15,367.59	15,292.76	13,102.62	14,576.95	13,972.33	13,649.89	0.00	0.00	0.00	124,852.84
Total Diversion Rate	48.71%	46.02%	47.90%	50.57%	49.78%	48.37%	47.73%	47.95%	48.60%	0.00%	0.00%	0.00%	48.46%
Single-Family Measured Diversion Rate	67.22%	63.81%	66.40%	69.43%	68.22%	66.35%	65.69%	66.11%	66.42%	0.00%	0.00%	0.00%	66.73%
Commercial Measured Diversion Rate	28.49%	28.42%	29.14%	29.12%	29.29%	29.90%	29.09%	29.53%	30.38%	0.00%	0.00%	0.00%	29.27%
MFD Measured Diversion Rate	20.02%	19.25%	19.32%	19.27%	19.47%	19.68%	19.15%	19.48%	19.61%	0.00%	0.00%	0.00%	19.47%
Overall Measured Diversion Rate	48.71%	46.02%	47.90%	50.57%	49.78%	48.37%	47.73%	47.95%	48.60%	0.00%	0.00%	0.00%	48.46%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2013

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: SEPTEMBER 2013

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>2012 - 2013</u> <u>Tons Incr/(Decr)</u>	<u>2012 - 2013</u> <u>% Change</u>
TOTAL SBWMA					
Commercial¹ and MFD					
Commercial Solid Waste	48,574.11	49,946.59	47,674.95	(2,271.64)	-4.55%
MFD Solid Waste	27,903.48	24,834.66	26,184.95	1,350.29	5.44%
Roll-Off Solid Waste	16,209.22	16,649.73	14,989.95	(1,659.78)	-9.97%
Commercial Recycling	12,040.82	14,022.17	14,597.64	575.47	4.10%
MFD Recycling	4,765.43	4,813.16	5,628.09	814.93	16.93%
Roll-Off Recycling	1,237.94	1,018.43	1,043.71	25.28	2.48%
Commercial Organics	11,035.70	12,247.74	13,727.41	1,479.67	12.08%
MFD Organics	681.07	634.35	703.16	68.81	10.85%
Roll-Off Organics	1,551.21	1,604.56	1,065.73	(538.83)	-33.58%
SUBTOTAL - Disposed Tons	92,686.81	91,430.98	88,849.85	(2,581.13)	-2.82%
SUBTOTAL - Diverted Tons	31,312.17	34,340.41	36,765.74	2,425.33	7.06%
Residential					
Residential Solid Waste	44,572.65	44,225.86	43,917.20	(308.66)	-0.70%
Residential Curbside Recycling	30,173.62	29,884.15	30,264.06	379.91	1.27%
Residential Curbside Organics	55,905.94	56,416.37	57,823.04	1,406.67	2.49%
SUBTOTAL - Disposed Tons	44,572.65	44,225.86	43,917.20	(308.66)	-0.70%
SUBTOTAL - Diverted Tons	86,079.56	86,300.52	88,087.10	1,786.58	2.07%
Commercial/MFD and Residential					
TOTAL TONS DISPOSED	137,259.46	135,656.84	132,767.05		
TOTAL TONS DIVERTED	117,391.73	120,640.93	124,852.84		
COMMERCIAL DIVERSION RATE	25.25%	27.30%	29.27%		
MFD DIVERSION RATE	16.33%	17.99%	19.47%		
RESIDENTIAL DIVERSION RATE	65.88%	66.12%	66.73%		
TOTAL DIVERSION RATE	46.10%	47.07%	48.46%		

¹ Includes Agency facilities tonnage

Recology San Mateo County
 Inquiry, Service Request and
 Complaint Summary
 Rate Year 2013

	Single-Family Missed Pick-Up Initial Complaints 8.02.B.2				Single-Family Missed Pick-Up Collection Events 8.02.B.2				Excessive Noise 8.02.J				Discourteous Behavior 8.06.J				Property Damage 8.02.H				Spills 8.02.I			
	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3
Atherton	11	7	17	35	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Belmont	22	18	30	70	0	0	0	0	0	0	0	0	0	1	1	0	0	1	1	0	0	0	0	
Burlingame	32	35	23	90	3	0	0	3	0	0	0	0	0	1	1	2	0	2	4	0	1	0	1	
East Palo Alto	6	10	4	20	0	2	1	3	0	0	0	0	0	0	0	0	0	0	0	1	1	0	2	
Foster City	12	19	14	45	1	2	1	4	0	0	0	0	0	1	1	0	0	0	0	0	1	0	1	
Hillsborough	54	25	21	100	1	4	0	5	0	0	0	0	0	0	0	0	0	0	0	0	1	1	2	
Menlo Park	43	44	42	129	2	1	0	3	0	0	0	0	0	0	0	0	1	0	1	1	1	1	3	
North Fair Oaks	14	11	8	33	0	0	1	1	0	0	0	0	0	1	1	0	1	0	1	4	1	0	5	
Redwood City	81	106	93	280	3	4	0	7	0	0	0	0	0	1	0	4	2	2	8	1	5	0	6	
San Carlos	33	50	34	117	0	0	2	2	0	0	0	0	1	1	0	2	2	0	4	1	4	3	8	
San Mateo	69	68	115	252	2	1	3	6	0	2	1	3	2	1	1	4	4	2	8	2	3	1	6	
San Mateo County	23	15	21	59	0	2	2	4	0	0	0	0	0	0	0	0	0	0	0	1	2	0	3	
West Bay	10	15	18	43	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	
Totals	410	423	440	1,273	12	16	10	38	0	2	1	3	3	4	5	12	10	10	7	27	11	20	6	37

	On-call Bulky Item Collection 5.05				Extra/Overage Requests 8.02.G				Recycling Tote-Bag Request 5.03.B.2				Information requests 7.02.A				Billing Concerns			
	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3
Atherton	48	45	28	121	13	3	8	24	0	0	0	0	36	49	23	108	12	45	10	67
Belmont	214	187	182	583	23	18	10	51	0	0	0	0	104	111	66	281	39	32	82	153
Burlingame	196	191	186	573	42	20	33	95	0	0	0	0	94	117	111	322	50	77	39	166
East Palo Alto	101	115	99	315	11	9	4	24	0	0	0	0	59	52	46	157	3	4	13	20
Foster City	215	210	174	599	7	11	16	34	0	0	0	0	96	86	81	263	38	32	75	145
Hillsborough	106	84	101	291	9	16	9	34	0	0	0	0	63	49	50	162	17	8	65	90
Menlo Park	223	177	152	552	26	44	20	90	0	0	0	0	158	123	85	366	124	45	35	204
North Fair Oaks	65	52	48	165	16	8	7	31	0	0	0	0	53	42	15	110	6	4	15	25
Redwood City	486	425	388	1299	39	42	36	117	0	0	0	0	262	237	170	669	13	15	9	37
San Carlos	305	249	215	769	34	28	27	89	0	0	0	0	445	374	325	1144	47	101	51	199
San Mateo	661	598	602	1861	43	63	56	162	0	0	0	0	397	333	256	986	293	196	186	675
San Mateo County	142	133	109	384	7	12	9	28	0	0	0	0	69	58	57	184	26	19	45	90
West Bay	66	43	50	159	4	1	8	13	0	0	0	0	36	23	22	81	37	20	5	62
Totals	2,828	2,509	2,334	7,671	274	275	243	792	0	0	0	0	1,872	1,654	1,307	4,833	705	598	630	1,933

Recology San Mateo County
 Call Center Data and
 Quality Assurance Calls
 Rate Year 2013

SBWMA Service Area	Number of Calls Received	Number of Calls Answered	Number of Calls Dropped	Percentage of Calls Dropped	Average Hold Time in Seconds	Percentage of Calls Answered in Thirty Seconds	Number of Quality Assurance Calls Made
July	15,715	15,316	399	2.54%	16.37	90.42%	253
August	14,196	13,952	244	1.72%	13.70	95.19%	207
September	13,549	13,187	362	2.67%	20.03	87.21%	209

Recology San Mateo County
 On-Site Customer Assessments,
 Visual Audits and Recycling
 Tote-Bags Delivered
 Rate Year 2013

	Number of On-site Assessments 7.04.E				Number of Visual Audits 7.06				Recycling Tote-Bags Delivered			
	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3
Atherton	1	6	0	7	0	0	0	0	0	0	0	0
Belmont	9	1	9	19	0	0	0	0	8	25	10	43
Burlingame	11	7	5	23	0	0	0	0	101	27	59	187
East Palo Alto	23	15	11	49	2	8	1	11	205	398	118	721
Foster City	6	29	20	55	0	0	0	0	200	0	100	300
Hillsborough	0	1	0	1	0	0	0	0	0	0	0	0
Menlo Park	10	17	9	36	0	1	1	2	0	8	0	8
North Fair Oaks	5	6	6	17	0	0	0	0	22	0	0	22
Redwood City	4	6	10	20	3	1	1	5	177	0	80	257
San Carlos	13	17	15	45	4	0	3	7	36	16	43	95
San Mateo	7	4	5	16	2	2	0	4	244	177	284	705
San Mateo County	10	6	0	16	3	0	1	4	0	0	25	25
West Bay	0	0	3	3	0	0	1	1	0	0	0	0
Totals	99	115	93	307	14	12	8	34	993	651	719	2,363