



QUARTERLY REPORT TO THE SBWMA
FOR 1st Quarter 2015

Submitted April 30, 2015



April 30, 2015

Kevin McCarthy
Executive Director
SBWMA/RethinkWaste
610 Elm Street, Suite 202
San Carlos, CA 94070

Dear Mr. McCarthy:

Enclosed is a copy of the Recology 1st Quarter 2015 report to the SBWMA. Recology will send electronic copies to each jurisdiction.

In accordance with the requirements of Section 9.04 B of the Agreement, the undersigned hereby certifies, under penalty of perjury, that the report submitted herewith is true and correct to the best knowledge of the undersigned after reasonable inquiry.

If you should have any questions or require additional information, please call me at (650) 598-8243.

Sincerely,

A handwritten signature in blue ink that reads 'Mario Puccinelli'.

Mario Puccinelli
General Manager
Recology San Mateo County

cc: Cliff Feldman
Marshall Moran



RECOLOGY SAN MATEO COUNTY

QUARTERLY REPORT TO THE SBWMA

**For
1st Quarter 2015**

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APRIL 30, 2015**



1st QUARTER 2015 REPORT

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1st QUARTER 2015 REPORT

DEFINITIONS OF WASTE TYPES INCLUDED ON THE TONNAGE SUMMARY REPORT

Commercial Solid Waste – Franchised solid waste collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Commercial Recycling – Franchised recyclable materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. This includes construction and demolition debris collected from agency facilities. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Commercial Organics – Franchised organic materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Solid Waste – Franchised solid waste collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Recycling – Franchised recyclable materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Organics – Franchised organic materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Solid Waste – Franchised solid waste collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Recycling – Franchised recyclable materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. This includes construction and demolition debris. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Organics – Franchised organic materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Solid Waste – Franchised solid waste collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Recycling – Franchised recyclable materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Organics – Franchised organic materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Tonnage Allocations – During Quarter 1, system tonnage allocations were updated as follows: effective January 8 for usual and customary service changes.

Bulky item collection tonnage is allocated based on the number of collection events for solid waste and on the basis of the number of items collected for recyclables. The allocation methodology is applied consistently each month.



1st QUARTER 2015 QUARTERLY REPORT SUMMARY

Quarter	1 st Quarter	2 nd Quarter	3 rd Quarter	4 th Quarter	2015 Year End
Commercial Tonnage Collected					
Solid Waste	20,794.49				20,794.49
Recyclables	5,845.37				5,845.37
Organics	5,630.65				5,630.65
Multi-Family Tonnage Collected					
Solid Waste	8,333.01				8,333.01
Recyclables	2,019.19				2,019.19
Organics	216.62				216.62
Residential Tonnage Collected					
Solid Waste	14,376.69				14,376.69
Recyclables	10,102.81				10,102.81
Organics	18,537.04				18,537.04
Diversion Rates					
Commercial	32.01%				32.01%
Multi-Family	21.15%				21.15%
Residential	66.58%				66.58%
Overall	49.33%				49.33%
Inquires, Service Requests & Complaints	16,482				16,482
Calls Received	37,286				37,286
Avg. Hold Time	16.55				16.55
Assessments	179				179
Quality Assurance	624				624

RECOLOGY QUARTERLY REPORT 2015

	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2015 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
ATHERTON								
Commercial								
Commercial Solid Waste	37.23	34.91	37.16	109.30	0.00	0.00	0.00	109.30
Commercial Recycling	13.59	13.43	14.28	41.30	0.00	0.00	0.00	41.30
Commercial Organics	57.67	88.34	56.82	202.83	0.00	0.00	0.00	202.83
Subtotal - Disposed	37.23	34.91	37.16	109.30	0.00	0.00	0.00	109.30
Subtotal - Diverted	71.26	101.77	71.10	244.13	0.00	0.00	0.00	244.13
Diversion Rate	65.68%	74.46%	65.68%	69.07%	0.00%	0.00%	0.00%	69.07%
MFD								
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Roll-Off								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	140.30	125.76	139.43	405.49	0.00	0.00	0.00	405.49
Residential Curbside Recycling	114.86	101.33	116.42	332.61	0.00	0.00	0.00	332.61
Residential Curbside Organics	636.66	590.14	565.15	1,791.95	0.00	0.00	0.00	1,791.95
Subtotal - Disposed	140.30	125.76	139.43	405.49	0.00	0.00	0.00	405.49
Subtotal - Diverted	751.52	691.47	681.57	2,124.56	0.00	0.00	0.00	2,124.56
Diversion Rate	84.27%	84.61%	83.02%	83.97%	0.00%	0.00%	0.00%	83.97%
Total Disposed	177.53	160.67	176.59	514.79	0.00	0.00	0.00	514.79
Total Diverted	822.78	793.24	752.67	2,368.69	0.00	0.00	0.00	2,368.69
Total Diversion Rate	82.25%	83.16%	81.00%	82.15%	0.00%	0.00%	0.00%	82.15%
Single-Family Measured Diversion Rate	84.27%	84.61%	83.02%	83.97%	0.00%	0.00%	0.00%	83.97%
Commercial Measured Diversion Rate	65.68%	74.46%	65.68%	69.07%	0.00%	0.00%	0.00%	69.07%
MFD Measured Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Overall Measured Diversion Rate	82.25%	83.16%	81.00%	82.15%	0.00%	0.00%	0.00%	82.15%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2015

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - MARCH 2015

<u>MEMBER AGENCY</u>	<u>Year to Date 2011 Tons</u>	<u>Year to Date 2012 Tons</u>	<u>Year to Date 2013 Tons</u>	<u>Year to Date 2014 Tons</u>	<u>Year to Date 2015 Tons</u>	<u>2014 - 2015 Tons Incr/(Decr)</u>	<u>2014 - 2015 % Change</u>
Atherton							
Commercial¹ and MFD							
Commercial Solid Waste	149.57	137.91	108.15	110.78	109.30	(1.48)	-1.34%
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	43.12	34.44	36.21	41.67	41.30	(0.37)	-0.89%
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	122.81	70.66	97.49	91.00	202.83	111.83	122.89%
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Organics	0.00	26.57	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	149.57	137.91	108.15	110.78	109.30	(1.48)	-1.34%
SUBTOTAL - Diverted Tons	165.93	131.67	133.70	132.67	244.13	111.46	84.01%
Residential							
Residential Solid Waste	599.09	423.29	416.18	406.14	405.49	(0.65)	-0.16%
Residential Curbside Recycling	311.50	316.27	322.91	344.90	332.61	(12.29)	-3.56%
Residential Curbside Organics	1,810.92	1,891.67	1,761.86	1,731.26	1,791.95	60.69	3.51%
SUBTOTAL - Disposed Tons	599.09	423.29	416.18	406.14	405.49	(0.65)	-0.16%
SUBTOTAL - Diverted Tons	2,122.42	2,207.94	2,084.77	2,076.16	2,124.56	48.40	2.33%
Commercial/MFD and Residential							
TOTAL TONS DISPOSED	748.66	561.20	524.33	516.92	514.79		
TOTAL TONS DIVERTED	2,288.35	2,339.61	2,218.47	2,208.83	2,368.69		
COMMERCIAL DIVERSION RATE	52.59%	48.84%	55.28%	54.50%	69.07%		
MFD DIVERSION RATE	0.00%	0.00%	0.00%	0.00%	0.00%		
RESIDENTIAL DIVERSION RATE	77.99%	83.91%	83.36%	83.64%	83.97%		
TOTAL DIVERSION RATE	75.35%	80.65%	80.88%	81.04%	82.15%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2015

MEMBER AGENCY	2015							
	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
BELMONT								
Commercial								
Commercial Solid Waste	185.51	174.29	194.85	554.65	0.00	0.00	0.00	554.65
Commercial Recycling	64.63	63.14	70.04	197.81	0.00	0.00	0.00	197.81
Commercial Organics	51.96	55.49	59.33	166.78	0.00	0.00	0.00	166.78
Subtotal - Disposed	185.51	174.29	194.85	554.65	0.00	0.00	0.00	554.65
Subtotal - Diverted	116.59	118.63	129.37	364.59	0.00	0.00	0.00	364.59
Diversion Rate	38.59%	40.50%	39.90%	39.66%	0.00%	0.00%	0.00%	39.66%
MFD								
MFD Solid Waste	171.41	159.04	174.12	504.57	0.00	0.00	0.00	504.57
MFD Recycling	47.11	41.21	47.72	136.04	0.00	0.00	0.00	136.04
MFD Organics	5.65	5.45	5.51	16.61	0.00	0.00	0.00	16.61
Subtotal - Disposed	171.41	159.04	174.12	504.57	0.00	0.00	0.00	504.57
Subtotal - Diverted	52.76	46.66	53.23	152.65	0.00	0.00	0.00	152.65
Diversion Rate	23.54%	22.68%	23.41%	23.23%	0.00%	0.00%	0.00%	23.23%
Roll-Off								
Roll-Off Solid Waste	39.20	39.58	33.55	112.33	0.00	0.00	0.00	112.33
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	39.20	39.58	33.55	112.33	0.00	0.00	0.00	112.33
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	277.61	258.62	267.39	803.62	0.00	0.00	0.00	803.62
Residential Curbside Recycling	252.00	214.27	224.83	691.10	0.00	0.00	0.00	691.10
Residential Curbside Organics	352.09	323.11	325.78	1,000.98	0.00	0.00	0.00	1,000.98
Subtotal - Disposed	277.61	258.62	267.39	803.62	0.00	0.00	0.00	803.62
Subtotal - Diverted	604.09	537.38	550.61	1,692.08	0.00	0.00	0.00	1,692.08
Diversion Rate	68.51%	67.51%	67.31%	67.80%	0.00%	0.00%	0.00%	67.80%
Total Disposed	673.73	631.53	669.91	1,975.17	0.00	0.00	0.00	1,975.17
Total Diverted	773.44	702.67	733.21	2,209.32	0.00	0.00	0.00	2,209.32
Total Diversion Rate	53.44%	52.67%	52.26%	52.80%	0.00%	0.00%	0.00%	52.80%
Single-Family Measured Diversion Rate	68.51%	67.51%	67.31%	67.80%	0.00%	0.00%	0.00%	67.80%
Commercial Measured Diversion Rate	29.95%	30.71%	31.21%	30.63%	0.00%	0.00%	0.00%	30.63%
MFD Measured Diversion Rate	23.54%	22.68%	23.41%	23.23%	0.00%	0.00%	0.00%	23.23%
Overall Measured Diversion Rate	53.44%	52.67%	52.26%	52.80%	0.00%	0.00%	0.00%	52.80%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2015

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - MARCH 2015

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>2014 - 2015</u> <u>Tons Incr/(Decr)</u>	<u>2014 - 2015</u> <u>% Change</u>
Belmont							
Commercial¹ and MFD							
Commercial Solid Waste	457.45	712.21	568.23	610.11	554.65	(55.46)	-9.09%
MFD Solid Waste	405.78	448.84	535.26	545.29	504.57	(40.72)	-7.47%
Roll-Off Solid Waste	113.38	116.63	110.54	110.85	112.33	1.48	1.34%
Commercial Recycling	123.19	162.31	148.62	198.63	197.81	(0.82)	-0.41%
MFD Recycling	107.37	99.06	123.22	129.50	136.04	6.54	5.05%
Roll-Off Recycling	0.00	0.00	1.80	0.00	0.00	0.00	0.00%
Commercial Organics	93.36	104.87	112.82	138.21	166.78	28.57	20.67%
MFD Organics	5.80	3.99	14.51	15.42	16.61	1.19	7.72%
Roll-Off Organics	0.00	7.02	0.22	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	976.61	1,277.68	1,214.03	1,266.25	1,171.55	(94.70)	-7.48%
SUBTOTAL - Diverted Tons	329.72	377.25	401.19	481.76	517.24	35.48	7.36%
Residential							
Residential Solid Waste	827.14	820.22	795.35	796.22	803.62	7.40	0.93%
Residential Curbside Recycling	965.06	704.80	695.96	712.37	691.10	(21.27)	-2.99%
Residential Curbside Organics	902.16	881.23	945.53	897.57	1,000.98	103.41	11.52%
SUBTOTAL - Disposed Tons	827.14	820.22	795.35	796.22	803.62	7.40	0.93%
SUBTOTAL - Diverted Tons	1,867.22	1,586.03	1,641.49	1,609.94	1,692.08	82.14	5.10%
Commercial/MFD and Residential							
TOTAL TONS DISPOSED	1,803.75	2,097.90	2,009.38	2,062.47	1,975.17		
TOTAL TONS DIVERTED	2,196.94	1,963.28	2,042.68	2,091.70	2,209.32		
COMMERCIAL DIVERSION RATE	25.24%	22.80%	24.84%	27.56%	30.63%		
MFD DIVERSION RATE	21.81%	18.67%	20.47%	21.00%	23.23%		
RESIDENTIAL DIVERSION RATE	69.30%	65.91%	67.36%	66.91%	67.80%		
TOTAL DIVERSION RATE	54.91%	48.34%	50.41%	50.35%	52.80%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2015

	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2015 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
BURLINGAME								
Commercial								
Commercial Solid Waste	665.90	632.12	693.46	1,991.48	0.00	0.00	0.00	1,991.48
Commercial Recycling	310.05	301.83	349.64	961.52	0.00	0.00	0.00	961.52
Commercial Organics	304.56	267.43	244.37	816.36	0.00	0.00	0.00	816.36
Subtotal - Disposed	665.90	632.12	693.46	1,991.48	0.00	0.00	0.00	1,991.48
Subtotal - Diverted	614.61	569.26	594.01	1,777.88	0.00	0.00	0.00	1,777.88
Diversion Rate	48.00%	47.38%	46.14%	47.17%	0.00%	0.00%	0.00%	47.17%
MFD								
MFD Solid Waste	247.47	222.62	246.89	716.98	0.00	0.00	0.00	716.98
MFD Recycling	81.42	72.76	79.16	233.34	0.00	0.00	0.00	233.34
MFD Organics	4.59	4.16	4.74	13.49	0.00	0.00	0.00	13.49
Subtotal - Disposed	247.47	222.62	246.89	716.98	0.00	0.00	0.00	716.98
Subtotal - Diverted	86.01	76.92	83.90	246.83	0.00	0.00	0.00	246.83
Diversion Rate	25.79%	25.68%	25.36%	25.61%	0.00%	0.00%	0.00%	25.61%
Roll-Off								
Roll-Off Solid Waste	622.05	556.26	610.22	1,788.53	0.00	0.00	0.00	1,788.53
Roll-Off Recycling	13.06	12.33	13.18	38.57	0.00	0.00	0.00	38.57
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	622.05	556.26	610.22	1,788.53	0.00	0.00	0.00	1,788.53
Subtotal - Diverted	13.06	12.33	13.18	38.57	0.00	0.00	0.00	38.57
Diversion Rate	2.06%	2.17%	2.11%	2.11%	0.00%	0.00%	0.00%	2.11%
Residential								
Residential Solid Waste	301.63	288.57	314.30	904.50	0.00	0.00	0.00	904.50
Residential Curbside Recycling	262.98	222.41	253.24	738.63	0.00	0.00	0.00	738.63
Residential Curbside Organics	449.69	376.78	390.73	1,217.20	0.00	0.00	0.00	1,217.20
Subtotal - Disposed	301.63	288.57	314.30	904.50	0.00	0.00	0.00	904.50
Subtotal - Diverted	712.67	599.19	643.97	1,955.83	0.00	0.00	0.00	1,955.83
Diversion Rate	70.26%	67.49%	67.20%	68.38%	0.00%	0.00%	0.00%	68.38%
Total Disposed	1,837.05	1,699.57	1,864.87	5,401.49	0.00	0.00	0.00	5,401.49
Total Diverted	1,426.35	1,257.70	1,335.06	4,019.11	0.00	0.00	0.00	4,019.11
Total Diversion Rate	43.71%	42.53%	41.72%	42.66%	0.00%	0.00%	0.00%	42.66%
Single-Family Measured Diversion Rate	70.26%	67.49%	67.20%	68.38%	0.00%	0.00%	0.00%	68.38%
Commercial Measured Diversion Rate	31.73%	31.82%	30.83%	31.45%	0.00%	0.00%	0.00%	31.45%
MFD Measured Diversion Rate	25.79%	25.68%	25.36%	25.61%	0.00%	0.00%	0.00%	25.61%
Overall Measured Diversion Rate	43.71%	42.53%	41.72%	42.66%	0.00%	0.00%	0.00%	42.66%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2015

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - MARCH 2015

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>2014 - 2015</u> <u>Tons Incr/(Decr)</u>	<u>2014 - 2015</u> <u>% Change</u>
Burlingame							
Commercial¹ and MFD							
Commercial Solid Waste	1,831.60	2,234.31	1,993.69	2,072.68	1,991.48	(81.20)	-3.92%
MFD Solid Waste	700.76	609.79	729.55	716.41	716.98	0.57	0.08%
Roll-Off Solid Waste	2,010.95	1,974.47	1,831.23	1,777.92	1,788.53	10.61	0.60%
Commercial Recycling	564.93	690.21	722.85	926.50	961.52	35.02	3.78%
MFD Recycling	158.23	144.66	210.30	217.54	233.34	15.80	7.26%
Roll-Off Recycling	36.27	127.56	31.89	33.29	38.57	5.28	15.86%
Commercial Organics	612.78	463.93	652.28	708.36	816.36	108.00	15.25%
MFD Organics	20.44	10.04	16.52	12.68	13.49	0.81	6.39%
Roll-Off Organics	95.04	159.37	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	4,543.31	4,818.57	4,554.47	4,567.01	4,496.99	(70.02)	-1.53%
SUBTOTAL - Diverted Tons	1,487.69	1,595.77	1,633.84	1,898.37	2,063.28	164.91	8.69%
Residential							
Residential Solid Waste	1,120.58	902.47	878.60	886.75	904.50	17.75	2.00%
Residential Curbside Recycling	756.96	736.85	732.80	740.47	738.63	(1.84)	-0.25%
Residential Curbside Organics	1,157.62	1,130.31	1,137.03	1,142.44	1,217.20	74.76	6.54%
SUBTOTAL - Disposed Tons	1,120.58	902.47	878.60	886.75	904.50	17.75	2.00%
SUBTOTAL - Diverted Tons	1,914.58	1,867.16	1,869.83	1,882.91	1,955.83	72.92	3.87%
Commercial/MFD and Residential							
TOTAL TONS DISPOSED	5,663.89	5,721.04	5,433.07	5,453.76	5,401.49		
TOTAL TONS DIVERTED	3,402.27	3,462.93	3,503.67	3,781.28	4,019.11		
COMMERCIAL DIVERSION RATE	24.67%	24.88%	26.40%	29.36%	31.45%		
MFD DIVERSION RATE	20.32%	20.24%	23.72%	24.32%	25.61%		
RESIDENTIAL DIVERSION RATE	63.08%	67.42%	68.03%	67.98%	68.38%		
TOTAL DIVERSION RATE	37.53%	37.71%	39.21%	40.94%	42.66%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2015

	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2015 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
EAST PALO ALTO								
Commercial								
Commercial Solid Waste	136.79	124.71	131.00	392.50	0.00	0.00	0.00	392.50
Commercial Recycling	53.10	32.07	45.26	130.43	0.00	0.00	0.00	130.43
Commercial Organics	39.39	39.90	38.58	117.87	0.00	0.00	0.00	117.87
Subtotal - Disposed	136.79	124.71	131.00	392.50	0.00	0.00	0.00	392.50
Subtotal - Diverted	92.49	71.97	83.84	248.30	0.00	0.00	0.00	248.30
Diversion Rate	40.34%	36.59%	39.02%	38.75%	0.00%	0.00%	0.00%	38.75%
MFD								
MFD Solid Waste	208.84	201.19	220.02	630.05	0.00	0.00	0.00	630.05
MFD Recycling	26.31	25.77	29.33	81.41	0.00	0.00	0.00	81.41
MFD Organics	6.10	6.53	8.22	20.85	0.00	0.00	0.00	20.85
Subtotal - Disposed	208.84	201.19	220.02	630.05	0.00	0.00	0.00	630.05
Subtotal - Diverted	32.41	32.30	37.55	102.26	0.00	0.00	0.00	102.26
Diversion Rate	13.43%	13.83%	14.58%	13.96%	0.00%	0.00%	0.00%	13.96%
Roll-Off								
Roll-Off Solid Waste	96.07	86.43	85.33	267.83	0.00	0.00	0.00	267.83
Roll-Off Recycling	5.12	0.00	0.00	5.12	0.00	0.00	0.00	5.12
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	96.07	86.43	85.33	267.83	0.00	0.00	0.00	267.83
Subtotal - Diverted	5.12	0.00	0.00	5.12	0.00	0.00	0.00	5.12
Diversion Rate	5.06%	0.00%	0.00%	1.88%	0.00%	0.00%	0.00%	1.88%
Residential								
Residential Solid Waste	541.46	509.94	594.44	1,645.84	0.00	0.00	0.00	1,645.84
Residential Curbside Recycling	128.99	116.19	127.97	373.15	0.00	0.00	0.00	373.15
Residential Curbside Organics	300.53	282.83	339.85	923.21	0.00	0.00	0.00	923.21
Subtotal - Disposed	541.46	509.94	594.44	1,645.84	0.00	0.00	0.00	1,645.84
Subtotal - Diverted	429.52	399.02	467.82	1,296.36	0.00	0.00	0.00	1,296.36
Diversion Rate	44.24%	43.90%	44.04%	44.06%	0.00%	0.00%	0.00%	44.06%
Total Disposed	983.16	922.27	1,030.79	2,936.22	0.00	0.00	0.00	2,936.22
Total Diverted	559.54	503.29	589.21	1,652.04	0.00	0.00	0.00	1,652.04
Total Diversion Rate	36.27%	35.30%	36.37%	36.01%	0.00%	0.00%	0.00%	36.01%
Single-Family Measured Diversion Rate	44.24%	43.90%	44.04%	44.06%	0.00%	0.00%	0.00%	44.06%
Commercial Measured Diversion Rate	22.74%	20.18%	21.76%	21.61%	0.00%	0.00%	0.00%	21.61%
MFD Measured Diversion Rate	13.43%	13.83%	14.58%	13.96%	0.00%	0.00%	0.00%	13.96%
Overall Measured Diversion Rate	36.27%	35.30%	36.37%	36.01%	0.00%	0.00%	0.00%	36.01%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - MARCH 2015

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>2014 - 2015</u> <u>Tons Incr/(Decr)</u>	<u>2014 - 2015</u> <u>% Change</u>
East Palo Alto							
Commercial¹ and MFD							
Commercial Solid Waste	316.97	378.88	310.85	309.47	392.50	83.03	26.83%
MFD Solid Waste	592.18	583.89	642.36	670.81	630.05	(40.76)	-6.08%
Roll-Off Solid Waste	168.95	341.59	323.55	291.09	267.83	(23.26)	-7.99%
Commercial Recycling	134.80	544.13	146.27	127.59	130.43	2.84	2.23%
MFD Recycling	6.72	37.44	52.79	66.14	81.41	15.27	23.09%
Roll-Off Recycling	9.46	6.44	0.00	4.93	5.12	0.19	3.85%
Commercial Organics	78.19	74.25	72.36	91.17	117.87	26.70	29.29%
MFD Organics	13.72	5.81	18.81	17.87	20.85	2.98	16.67%
Roll-Off Organics	0.00	9.41	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	1,078.10	1,304.36	1,276.76	1,271.37	1,290.38	19.01	1.50%
SUBTOTAL - Diverted Tons	242.89	677.48	290.23	307.70	355.68	47.98	15.59%
Residential							
Residential Solid Waste	1,547.40	1,546.48	1,521.89	1,552.43	1,645.84	93.41	6.02%
Residential Curbside Recycling	334.91	328.41	327.94	357.36	373.15	15.79	4.42%
Residential Curbside Organics	795.21	733.28	836.16	813.82	923.21	109.39	13.44%
SUBTOTAL - Disposed Tons	1,547.40	1,546.48	1,521.89	1,552.43	1,645.84	93.41	6.02%
SUBTOTAL - Diverted Tons	1,130.12	1,061.69	1,164.10	1,171.18	1,296.36	125.18	10.69%
Commercial/MFD and Residential							
TOTAL TONS DISPOSED	2,625.50	2,850.84	2,798.65	2,823.80	2,936.22		
TOTAL TONS DIVERTED	1,373.01	1,739.17	1,454.33	1,478.88	1,652.04		
COMMERCIAL DIVERSION RATE	18.39%	34.18%	18.52%	19.49%	21.61%		
MFD DIVERSION RATE	3.34%	6.90%	10.03%	11.13%	13.96%		
RESIDENTIAL DIVERSION RATE	42.21%	40.71%	43.34%	43.00%	44.06%		
TOTAL DIVERSION RATE	34.34%	37.89%	34.20%	34.37%	36.01%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2015

	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2015 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
FOSTER CITY								
Commercial								
Commercial Solid Waste	224.28	206.05	219.76	650.09	0.00	0.00	0.00	650.09
Commercial Recycling	82.75	79.97	88.24	250.96	0.00	0.00	0.00	250.96
Commercial Organics	152.85	147.52	164.65	465.02	0.00	0.00	0.00	465.02
Subtotal - Disposed	224.28	206.05	219.76	650.09	0.00	0.00	0.00	650.09
Subtotal - Diverted	235.60	227.49	252.89	715.98	0.00	0.00	0.00	715.98
Diversion Rate	51.23%	52.47%	53.50%	52.41%	0.00%	0.00%	0.00%	52.41%
MFD								
MFD Solid Waste	271.60	249.06	268.11	788.77	0.00	0.00	0.00	788.77
MFD Recycling	77.82	69.72	79.23	226.77	0.00	0.00	0.00	226.77
MFD Organics	2.88	2.92	3.00	8.80	0.00	0.00	0.00	8.80
Subtotal - Disposed	271.60	249.06	268.11	788.77	0.00	0.00	0.00	788.77
Subtotal - Diverted	80.70	72.64	82.23	235.57	0.00	0.00	0.00	235.57
Diversion Rate	22.91%	22.58%	23.47%	23.00%	0.00%	0.00%	0.00%	23.00%
Roll-Off								
Roll-Off Solid Waste	91.98	83.16	83.39	258.53	0.00	0.00	0.00	258.53
Roll-Off Recycling	2.36	0.00	0.00	2.36	0.00	0.00	0.00	2.36
Roll-Off Organics	48.21	42.81	53.25	144.27	0.00	0.00	0.00	144.27
Subtotal - Disposed	91.98	83.16	83.39	258.53	0.00	0.00	0.00	258.53
Subtotal - Diverted	50.57	42.81	53.25	146.63	0.00	0.00	0.00	146.63
Diversion Rate	35.48%	33.98%	38.97%	36.19%	0.00%	0.00%	0.00%	36.19%
Residential								
Residential Solid Waste	261.26	250.70	258.91	770.87	0.00	0.00	0.00	770.87
Residential Curbside Recycling	216.02	181.26	198.59	595.87	0.00	0.00	0.00	595.87
Residential Curbside Organics	237.66	198.68	219.76	656.10	0.00	0.00	0.00	656.10
Subtotal - Disposed	261.26	250.70	258.91	770.87	0.00	0.00	0.00	770.87
Subtotal - Diverted	453.68	379.94	418.35	1,251.97	0.00	0.00	0.00	1,251.97
Diversion Rate	63.46%	60.25%	61.77%	61.89%	0.00%	0.00%	0.00%	61.89%
Total Disposed	849.12	788.97	830.17	2,468.26	0.00	0.00	0.00	2,468.26
Total Diverted	820.55	722.88	806.72	2,350.15	0.00	0.00	0.00	2,350.15
Total Diversion Rate	49.14%	47.81%	49.28%	48.77%	0.00%	0.00%	0.00%	48.77%
Single-Family Measured Diversion Rate	63.46%	60.25%	61.77%	61.89%	0.00%	0.00%	0.00%	61.89%
Commercial Measured Diversion Rate	38.43%	38.92%	40.47%	39.28%	0.00%	0.00%	0.00%	39.28%
MFD Measured Diversion Rate	22.91%	22.58%	23.47%	23.00%	0.00%	0.00%	0.00%	23.00%
Overall Measured Diversion Rate	49.14%	47.81%	49.28%	48.77%	0.00%	0.00%	0.00%	48.77%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2015

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - MARCH 2015

<u>MEMBER AGENCY</u>	<u>Year to Date 2011 Tons</u>	<u>Year to Date 2012 Tons</u>	<u>Year to Date 2013 Tons</u>	<u>Year to Date 2014 Tons</u>	<u>Year to Date 2015 Tons</u>	<u>2014 - 2015 Tons Incr/(Decr)</u>	<u>2014 - 2015 % Change</u>
Foster City							
Commercial¹ and MFD							
Commercial Solid Waste	899.86	906.20	687.99	693.92	650.09	(43.83)	-6.32%
MFD Solid Waste	1,114.22	630.10	784.54	778.82	788.77	9.95	1.28%
Roll-Off Solid Waste	521.46	349.14	318.12	276.15	258.53	(17.62)	-6.38%
Commercial Recycling	150.18	259.90	230.89	256.07	250.96	(5.11)	-2.00%
MFD Recycling	131.27	111.29	179.85	232.19	226.77	(5.42)	-2.33%
Roll-Off Recycling	11.85	9.06	5.73	3.55	2.36	(1.19)	-33.52%
Commercial Organics	368.91	373.02	414.90	468.42	465.02	(3.40)	-0.73%
MFD Organics	8.91	5.35	12.84	9.78	8.80	(0.98)	-10.02%
Roll-Off Organics	55.84	140.73	113.63	132.42	144.27	11.85	8.95%
SUBTOTAL - Disposed Tons	2,535.54	1,885.44	1,790.65	1,748.89	1,697.39	(51.50)	-2.94%
SUBTOTAL - Diverted Tons	726.96	899.35	957.84	1,102.43	1,098.18	(4.25)	-0.39%
Residential							
Residential Solid Waste	700.61	786.85	783.42	751.10	770.87	19.77	2.63%
Residential Curbside Recycling	612.19	598.82	582.55	572.19	595.87	23.68	4.14%
Residential Curbside Organics	600.18	605.67	621.31	593.27	656.10	62.83	10.59%
SUBTOTAL - Disposed Tons	700.61	786.85	783.42	751.10	770.87	19.77	2.63%
SUBTOTAL - Diverted Tons	1,212.37	1,204.49	1,203.86	1,165.46	1,251.97	86.51	7.42%
Commercial/MFD and Residential							
TOTAL TONS DISPOSED	3,236.15	2,672.29	2,574.07	2,499.99	2,468.26		
TOTAL TONS DIVERTED	1,939.33	2,103.84	2,161.70	2,267.89	2,350.15		
COMMERCIAL DIVERSION RATE	22.28%	32.30%	34.85%	38.66%	39.28%		
MFD DIVERSION RATE	11.18%	15.62%	19.72%	23.70%	23.00%		
RESIDENTIAL DIVERSION RATE	63.38%	60.49%	60.58%	60.81%	61.89%		
TOTAL DIVERSION RATE	37.47%	44.05%	45.65%	47.57%	48.77%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2015

	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2015 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
HILLSBOROUGH								
Commercial								
Commercial Solid Waste	43.56	20.49	22.96	87.01	0.00	0.00	0.00	87.01
Commercial Recycling	46.37	32.51	10.60	89.48	0.00	0.00	0.00	89.48
Commercial Organics	36.02	26.96	24.10	87.08	0.00	0.00	0.00	87.08
Subtotal - Disposed	43.56	20.49	22.96	87.01	0.00	0.00	0.00	87.01
Subtotal - Diverted	82.39	59.47	34.70	176.56	0.00	0.00	0.00	176.56
Diversion Rate	65.41%	74.37%	60.18%	66.99%	0.00%	0.00%	0.00%	66.99%
MFD								
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Roll-Off								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	187.70	172.93	192.14	552.77	0.00	0.00	0.00	552.77
Residential Curbside Recycling	165.62	141.51	158.90	466.03	0.00	0.00	0.00	466.03
Residential Curbside Organics	398.48	348.98	354.17	1,101.63	0.00	0.00	0.00	1,101.63
Subtotal - Disposed	187.70	172.93	192.14	552.77	0.00	0.00	0.00	552.77
Subtotal - Diverted	564.10	490.49	513.07	1,567.66	0.00	0.00	0.00	1,567.66
Diversion Rate	75.03%	73.93%	72.75%	73.93%	0.00%	0.00%	0.00%	73.93%
Total Disposed	231.26	193.42	215.10	639.78	0.00	0.00	0.00	639.78
Total Diverted	646.49	549.96	547.77	1,744.22	0.00	0.00	0.00	1,744.22
Total Diversion Rate	73.65%	73.98%	71.80%	73.16%	0.00%	0.00%	0.00%	73.16%
Single-Family Measured Diversion Rate	75.03%	73.93%	72.75%	73.93%	0.00%	0.00%	0.00%	73.93%
Commercial Measured Diversion Rate	65.41%	74.37%	60.18%	66.99%	0.00%	0.00%	0.00%	66.99%
MFD Measured Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Overall Measured Diversion Rate	73.65%	73.98%	71.80%	73.16%	0.00%	0.00%	0.00%	73.16%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - MARCH 2015

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>2014 - 2015</u> <u>Tons Incr/(Decr)</u>	<u>2014 - 2015</u> <u>% Change</u>
Hillsborough							
Commercial¹ and MFD							
Commercial Solid Waste	158.19	86.94	86.76	53.64	87.01	33.37	62.21%
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Solid Waste	5.24	1.80	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	240.28	38.57	82.16	35.34	89.48	54.14	153.20%
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Recycling	0.00	10.32	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	77.05	54.09	68.47	74.99	87.08	12.09	16.12%
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Organics	7.54	5.52	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	163.43	88.74	86.76	53.64	87.01	33.37	62.21%
SUBTOTAL - Diverted Tons	324.87	108.50	150.63	110.33	176.56	66.23	60.03%
Residential							
Residential Solid Waste	883.62	595.95	540.11	538.19	552.77	14.58	2.71%
Residential Curbside Recycling	764.72	448.19	465.30	473.61	466.03	(7.58)	-1.60%
Residential Curbside Organics	873.87	1,014.87	993.76	1,010.93	1,101.63	90.70	8.97%
SUBTOTAL - Disposed Tons	883.62	595.95	540.11	538.19	552.77	14.58	2.71%
SUBTOTAL - Diverted Tons	1,638.59	1,463.06	1,459.06	1,484.54	1,567.66	83.12	5.60%
Commercial/MFD and Residential							
TOTAL TONS DISPOSED	1,047.05	684.69	626.87	591.83	639.78		
TOTAL TONS DIVERTED	1,963.46	1,571.56	1,609.69	1,594.87	1,744.22		
COMMERCIAL DIVERSION RATE	66.53%	55.01%	63.45%	67.29%	66.99%		
MFD DIVERSION RATE	0.00%	0.00%	0.00%	0.00%	0.00%		
RESIDENTIAL DIVERSION RATE	64.97%	71.06%	72.98%	73.39%	73.93%		
TOTAL DIVERSION RATE	65.22%	69.65%	71.97%	72.94%	73.16%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2015

	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2015 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
MENLO PARK								
Commercial								
Commercial Solid Waste	785.30	740.16	826.49	2,351.95	0.00	0.00	0.00	2,351.95
Commercial Recycling	231.17	229.09	264.18	724.44	0.00	0.00	0.00	724.44
Commercial Organics	379.65	340.64	339.65	1,059.94	0.00	0.00	0.00	1,059.94
Subtotal - Disposed	785.30	740.16	826.49	2,351.95	0.00	0.00	0.00	2,351.95
Subtotal - Diverted	610.82	569.73	603.83	1,784.38	0.00	0.00	0.00	1,784.38
Diversion Rate	43.75%	43.49%	42.22%	43.14%	0.00%	0.00%	0.00%	43.14%
MFD								
MFD Solid Waste	185.95	175.62	190.40	551.97	0.00	0.00	0.00	551.97
MFD Recycling	65.48	59.09	65.10	189.67	0.00	0.00	0.00	189.67
MFD Organics	9.57	9.46	9.74	28.77	0.00	0.00	0.00	28.77
Subtotal - Disposed	185.95	175.62	190.40	551.97	0.00	0.00	0.00	551.97
Subtotal - Diverted	75.05	68.55	74.84	218.44	0.00	0.00	0.00	218.44
Diversion Rate	28.75%	28.07%	28.22%	28.35%	0.00%	0.00%	0.00%	28.35%
Roll-Off								
Roll-Off Solid Waste	38.62	42.67	41.80	123.09	0.00	0.00	0.00	123.09
Roll-Off Recycling	75.21	72.53	78.95	226.69	0.00	0.00	0.00	226.69
Roll-Off Organics	15.87	19.55	7.41	42.83	0.00	0.00	0.00	42.83
Subtotal - Disposed	38.62	42.67	41.80	123.09	0.00	0.00	0.00	123.09
Subtotal - Diverted	91.08	92.08	86.36	269.52	0.00	0.00	0.00	269.52
Diversion Rate	70.22%	68.33%	67.38%	68.65%	0.00%	0.00%	0.00%	68.65%
Residential								
Residential Solid Waste	370.67	345.95	367.56	1,084.18	0.00	0.00	0.00	1,084.18
Residential Curbside Recycling	314.91	273.07	304.47	892.45	0.00	0.00	0.00	892.45
Residential Curbside Organics	653.58	579.67	601.37	1,834.62	0.00	0.00	0.00	1,834.62
Subtotal - Disposed	370.67	345.95	367.56	1,084.18	0.00	0.00	0.00	1,084.18
Subtotal - Diverted	968.49	852.74	905.84	2,727.07	0.00	0.00	0.00	2,727.07
Diversion Rate	72.32%	71.14%	71.14%	71.55%	0.00%	0.00%	0.00%	71.55%
Total Disposed	1,380.54	1,304.40	1,426.25	4,111.19	0.00	0.00	0.00	4,111.19
Total Diverted	1,745.44	1,583.10	1,670.87	4,999.41	0.00	0.00	0.00	4,999.41
Total Diversion Rate	55.84%	54.83%	53.95%	54.87%	0.00%	0.00%	0.00%	54.87%
Single-Family Measured Diversion Rate	72.32%	71.14%	71.14%	71.55%	0.00%	0.00%	0.00%	71.55%
Commercial Measured Diversion Rate	43.48%	43.25%	41.95%	42.88%	0.00%	0.00%	0.00%	42.88%
MFD Measured Diversion Rate	28.75%	28.07%	28.22%	28.35%	0.00%	0.00%	0.00%	28.35%
Overall Measured Diversion Rate	55.84%	54.83%	53.95%	54.87%	0.00%	0.00%	0.00%	54.87%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2015

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - MARCH 2015

<u>MEMBER AGENCY</u>	<u>Year to Date 2011 Tons</u>	<u>Year to Date 2012 Tons</u>	<u>Year to Date 2013 Tons</u>	<u>Year to Date 2014 Tons</u>	<u>Year to Date 2015 Tons</u>	<u>2014 - 2015 Tons Incr/(Decr)</u>	<u>2014 - 2015 % Change</u>
Menlo Park							
Commercial¹ and MFD							
Commercial Solid Waste	2,905.71	2,619.44	2,282.63	2,240.47	2,351.95	111.48	4.98%
MFD Solid Waste	701.22	393.83	519.64	516.07	551.97	35.90	6.96%
Roll-Off Solid Waste	168.84	154.75	109.89	96.33	123.09	26.76	27.78%
Commercial Recycling	467.61	628.12	675.80	698.49	724.44	25.95	3.72%
MFD Recycling	122.46	110.25	178.41	179.45	189.67	10.22	5.70%
Roll-Off Recycling	186.70	79.66	84.93	172.11	226.69	54.58	31.71%
Commercial Organics	904.72	825.84	1,015.69	1,001.96	1,059.94	57.98	5.79%
MFD Organics	31.57	15.44	27.26	28.83	28.77	(0.06)	-0.21%
Roll-Off Organics	49.94	172.66	92.61	45.93	42.83	(3.10)	-6.75%
SUBTOTAL - Disposed Tons	3,775.77	3,168.02	2,912.16	2,852.87	3,027.01	174.14	6.10%
SUBTOTAL - Diverted Tons	1,763.00	1,831.97	2,074.70	2,126.77	2,272.34	145.57	6.84%
Residential							
Residential Solid Waste	1,077.72	1,067.99	1,050.43	1,053.85	1,084.18	30.33	2.88%
Residential Curbside Recycling	886.89	879.68	876.85	863.73	892.45	28.72	3.33%
Residential Curbside Organics	1,995.88	1,890.37	1,812.50	1,775.57	1,834.62	59.05	3.33%
SUBTOTAL - Disposed Tons	1,077.72	1,067.99	1,050.43	1,053.85	1,084.18	30.33	2.88%
SUBTOTAL - Diverted Tons	2,882.77	2,770.05	2,689.35	2,639.30	2,727.07	87.77	3.33%
Commercial/MFD and Residential							
TOTAL TONS DISPOSED	4,853.49	4,236.01	3,962.59	3,906.72	4,111.19		
TOTAL TONS DIVERTED	4,645.77	4,602.02	4,764.05	4,766.07	4,999.41		
COMMERCIAL DIVERSION RATE	31.83%	36.64%	41.60%	42.71%	42.88%		
MFD DIVERSION RATE	18.01%	24.19%	28.36%	28.75%	28.35%		
RESIDENTIAL DIVERSION RATE	72.79%	72.17%	71.91%	71.46%	71.55%		
TOTAL DIVERSION RATE	48.91%	52.07%	54.59%	54.95%	54.87%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2015

	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2015 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
NORTH FAIR OAKS								
Commercial								
Commercial Solid Waste	171.76	162.84	174.59	509.19	0.00	0.00	0.00	509.19
Commercial Recycling	46.47	48.07	53.66	148.20	0.00	0.00	0.00	148.20
Commercial Organics	39.30	40.89	43.46	123.65	0.00	0.00	0.00	123.65
Subtotal - Disposed	171.76	162.84	174.59	509.19	0.00	0.00	0.00	509.19
Subtotal - Diverted	85.77	88.96	97.12	271.85	0.00	0.00	0.00	271.85
Diversion Rate	33.30%	35.33%	35.74%	34.81%	0.00%	0.00%	0.00%	34.81%
MFD								
MFD Solid Waste	85.15	78.23	82.15	245.53	0.00	0.00	0.00	245.53
MFD Recycling	10.88	9.60	10.93	31.41	0.00	0.00	0.00	31.41
MFD Organics	0.19	0.19	0.23	0.61	0.00	0.00	0.00	0.61
Subtotal - Disposed	85.15	78.23	82.15	245.53	0.00	0.00	0.00	245.53
Subtotal - Diverted	11.07	9.79	11.16	32.02	0.00	0.00	0.00	32.02
Diversion Rate	11.50%	11.12%	11.96%	11.54%	0.00%	0.00%	0.00%	11.54%
Roll-Off								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	233.40	217.84	241.68	692.92	0.00	0.00	0.00	692.92
Residential Curbside Recycling	93.96	87.15	98.46	279.57	0.00	0.00	0.00	279.57
Residential Curbside Organics	172.01	155.41	169.26	496.68	0.00	0.00	0.00	496.68
Subtotal - Disposed	233.40	217.84	241.68	692.92	0.00	0.00	0.00	692.92
Subtotal - Diverted	265.97	242.56	267.72	776.25	0.00	0.00	0.00	776.25
Diversion Rate	53.26%	52.68%	52.56%	52.84%	0.00%	0.00%	0.00%	52.84%
Total Disposed	490.31	458.91	498.42	1,447.64	0.00	0.00	0.00	1,447.64
Total Diverted	362.81	341.31	376.00	1,080.12	0.00	0.00	0.00	1,080.12
Total Diversion Rate	42.53%	42.65%	43.00%	42.73%	0.00%	0.00%	0.00%	42.73%
Single-Family Measured Diversion Rate	53.26%	52.68%	52.56%	52.84%	0.00%	0.00%	0.00%	52.84%
Commercial Measured Diversion Rate	27.38%	29.06%	29.66%	28.71%	0.00%	0.00%	0.00%	28.71%
MFD Measured Diversion Rate	11.50%	11.12%	11.96%	11.54%	0.00%	0.00%	0.00%	11.54%
Overall Measured Diversion Rate	42.53%	42.65%	43.00%	42.73%	0.00%	0.00%	0.00%	42.73%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - MARCH 2015

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>2014 - 2015</u> <u>Tons Incr/(Decr)</u>	<u>2014 - 2015</u> <u>% Change</u>
North Fair Oaks							
Commercial¹ and MFD							
Commercial Solid Waste	400.61	536.35	486.22	482.90	509.19	26.29	5.44%
MFD Solid Waste	181.89	150.27	212.95	242.46	245.53	3.07	1.27%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	109.32	122.94	123.66	138.46	148.20	9.74	7.03%
MFD Recycling	26.17	18.50	28.96	28.25	31.41	3.16	11.19%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	87.76	87.11	85.52	93.85	123.65	29.80	31.75%
MFD Organics	0.72	0.26	0.40	0.30	0.61	0.31	103.33%
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	582.50	686.62	699.17	725.36	754.72	29.36	4.05%
SUBTOTAL - Diverted Tons	223.97	228.81	238.54	260.86	303.87	43.01	16.49%
Residential							
Residential Solid Waste	586.08	634.02	675.33	693.26	692.92	(0.34)	-0.05%
Residential Curbside Recycling	236.37	268.89	277.26	283.65	279.57	(4.08)	-1.44%
Residential Curbside Organics	482.75	442.36	478.76	464.01	496.68	32.67	7.04%
SUBTOTAL - Disposed Tons	586.08	634.02	675.33	693.26	692.92	(0.34)	-0.05%
SUBTOTAL - Diverted Tons	719.12	711.25	756.02	747.66	776.25	28.59	3.82%
Commercial/MFD and Residential							
TOTAL TONS DISPOSED	1,168.58	1,320.64	1,374.50	1,418.62	1,447.64		
TOTAL TONS DIVERTED	943.09	940.06	994.56	1,008.52	1,080.12		
COMMERCIAL DIVERSION RATE	27.77%	24.99%	25.44%	26.45%	28.71%		
MFD DIVERSION RATE	12.88%	11.10%	12.12%	10.53%	11.54%		
RESIDENTIAL DIVERSION RATE	55.10%	52.87%	52.82%	51.89%	52.84%		
TOTAL DIVERSION RATE	44.66%	41.58%	41.98%	41.55%	42.73%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2015

	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2015 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
REDWOOD CITY								
Commercial								
Commercial Solid Waste	1,326.88	1,288.27	1,389.38	4,004.53	0.00	0.00	0.00	4,004.53
Commercial Recycling	329.21	335.88	366.12	1,031.21	0.00	0.00	0.00	1,031.21
Commercial Organics	329.84	328.41	354.04	1,012.29	0.00	0.00	0.00	1,012.29
Subtotal - Disposed	1,326.88	1,288.27	1,389.38	4,004.53	0.00	0.00	0.00	4,004.53
Subtotal - Diverted	659.05	664.29	720.16	2,043.50	0.00	0.00	0.00	2,043.50
Diversion Rate	33.19%	34.02%	34.14%	33.79%	0.00%	0.00%	0.00%	33.79%
MFD								
MFD Solid Waste	587.38	549.68	596.58	1,733.64	0.00	0.00	0.00	1,733.64
MFD Recycling	109.14	101.39	110.47	321.00	0.00	0.00	0.00	321.00
MFD Organics	8.25	8.22	9.27	25.74	0.00	0.00	0.00	25.74
Subtotal - Disposed	587.38	549.68	596.58	1,733.64	0.00	0.00	0.00	1,733.64
Subtotal - Diverted	117.39	109.61	119.74	346.74	0.00	0.00	0.00	346.74
Diversion Rate	16.66%	16.63%	16.72%	16.67%	0.00%	0.00%	0.00%	16.67%
Roll-Off								
Roll-Off Solid Waste	343.74	305.79	337.22	986.75	0.00	0.00	0.00	986.75
Roll-Off Recycling	33.11	31.89	30.11	95.11	0.00	0.00	0.00	95.11
Roll-Off Organics	55.56	46.35	52.97	154.88	0.00	0.00	0.00	154.88
Subtotal - Disposed	343.74	305.79	337.22	986.75	0.00	0.00	0.00	986.75
Subtotal - Diverted	88.67	78.24	83.08	249.99	0.00	0.00	0.00	249.99
Diversion Rate	20.51%	20.37%	19.77%	20.21%	0.00%	0.00%	0.00%	20.21%
Residential								
Residential Solid Waste	815.83	787.28	856.35	2,459.46	0.00	0.00	0.00	2,459.46
Residential Curbside Recycling	661.84	573.16	632.51	1,867.51	0.00	0.00	0.00	1,867.51
Residential Curbside Organics	1,085.98	924.25	1,030.61	3,040.84	0.00	0.00	0.00	3,040.84
Subtotal - Disposed	815.83	787.28	856.35	2,459.46	0.00	0.00	0.00	2,459.46
Subtotal - Diverted	1,747.82	1,497.41	1,663.12	4,908.35	0.00	0.00	0.00	4,908.35
Diversion Rate	68.18%	65.54%	66.01%	66.62%	0.00%	0.00%	0.00%	66.62%
Total Disposed	3,073.83	2,931.02	3,179.53	9,184.38	0.00	0.00	0.00	9,184.38
Total Diverted	2,612.93	2,349.55	2,586.10	7,548.58	0.00	0.00	0.00	7,548.58
Total Diversion Rate	45.95%	44.49%	44.85%	45.11%	0.00%	0.00%	0.00%	45.11%
Single-Family Measured Diversion Rate	68.18%	65.54%	66.01%	66.62%	0.00%	0.00%	0.00%	66.62%
Commercial Measured Diversion Rate	27.70%	28.44%	28.43%	28.19%	0.00%	0.00%	0.00%	28.19%
MFD Measured Diversion Rate	16.66%	16.63%	16.72%	16.67%	0.00%	0.00%	0.00%	16.67%
Overall Measured Diversion Rate	45.95%	44.49%	44.85%	45.11%	0.00%	0.00%	0.00%	45.11%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2015

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - MARCH 2015

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>2014 - 2015</u> <u>Tons Incr/(Decr)</u>	<u>2014 - 2015</u> <u>% Change</u>
Redwood City							
Commercial¹ and MFD							
Commercial Solid Waste	3,382.71	4,170.51	3,675.35	3,837.33	4,004.53	167.20	4.36%
MFD Solid Waste	1,838.60	1,485.84	1,893.97	1,757.19	1,733.64	(23.55)	-1.34%
Roll-Off Solid Waste	929.18	1,095.98	941.47	956.79	986.75	29.96	3.13%
Commercial Recycling	732.47	934.54	851.02	938.56	1,031.21	92.65	9.87%
MFD Recycling	281.54	204.75	328.54	324.46	321.00	(3.46)	-1.07%
Roll-Off Recycling	20.04	35.55	33.26	51.30	95.11	43.81	85.40%
Commercial Organics	614.57	595.97	750.07	878.49	1,012.29	133.80	15.23%
MFD Organics	31.68	21.54	29.69	28.25	25.74	(2.51)	-8.88%
Roll-Off Organics	147.73	262.46	127.52	166.79	154.88	(11.91)	-7.14%
SUBTOTAL - Disposed Tons	6,150.49	6,752.33	6,510.79	6,551.31	6,724.92	173.61	2.65%
SUBTOTAL - Diverted Tons	1,828.03	2,054.81	2,120.10	2,387.85	2,640.23	252.38	10.57%
Residential							
Residential Solid Waste	2,713.04	2,516.21	2,469.11	2,407.79	2,459.46	51.67	2.15%
Residential Curbside Recycling	1,740.35	1,729.46	1,797.68	1,855.94	1,867.51	11.57	0.62%
Residential Curbside Organics	2,701.68	2,621.64	2,829.54	2,731.84	3,040.84	309.00	11.31%
SUBTOTAL - Disposed Tons	2,713.04	2,516.21	2,469.11	2,407.79	2,459.46	51.67	2.15%
SUBTOTAL - Diverted Tons	4,442.03	4,351.10	4,627.22	4,587.78	4,908.35	320.57	6.99%
Commercial/MFD and Residential							
TOTAL TONS DISPOSED	8,863.53	9,268.54	8,979.90	8,959.10	9,184.38		
TOTAL TONS DIVERTED	6,270.06	6,405.91	6,747.32	6,975.63	7,548.58		
COMMERCIAL DIVERSION RATE	22.91%	23.33%	24.56%	26.71%	28.19%		
MFD DIVERSION RATE	14.56%	13.22%	15.91%	16.72%	16.67%		
RESIDENTIAL DIVERSION RATE	62.08%	63.36%	65.21%	65.58%	66.62%		
TOTAL DIVERSION RATE	41.43%	40.87%	42.90%	43.78%	45.11%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2015

	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2015 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
SAN CARLOS								
Commercial								
Commercial Solid Waste	520.43	518.58	533.08	1,572.09	0.00	0.00	0.00	1,572.09
Commercial Recycling	165.58	156.93	169.63	492.14	0.00	0.00	0.00	492.14
Commercial Organics	92.59	92.25	97.08	281.92	0.00	0.00	0.00	281.92
Subtotal - Disposed	520.43	518.58	533.08	1,572.09	0.00	0.00	0.00	1,572.09
Subtotal - Diverted	258.17	249.18	266.71	774.06	0.00	0.00	0.00	774.06
Diversion Rate	33.16%	32.46%	33.35%	32.99%	0.00%	0.00%	0.00%	32.99%
MFD								
MFD Solid Waste	132.78	119.47	127.57	379.82	0.00	0.00	0.00	379.82
MFD Recycling	41.44	35.05	39.08	115.57	0.00	0.00	0.00	115.57
MFD Organics	9.50	9.47	10.26	29.23	0.00	0.00	0.00	29.23
Subtotal - Disposed	132.78	119.47	127.57	379.82	0.00	0.00	0.00	379.82
Subtotal - Diverted	50.94	44.52	49.34	144.80	0.00	0.00	0.00	144.80
Diversion Rate	27.73%	27.15%	27.89%	27.60%	0.00%	0.00%	0.00%	27.60%
Roll-Off								
Roll-Off Solid Waste	58.79	63.04	90.66	212.49	0.00	0.00	0.00	212.49
Roll-Off Recycling	31.64	9.15	14.39	55.18	0.00	0.00	0.00	55.18
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	58.79	63.04	90.66	212.49	0.00	0.00	0.00	212.49
Subtotal - Diverted	31.64	9.15	14.39	55.18	0.00	0.00	0.00	55.18
Diversion Rate	34.99%	12.67%	13.70%	20.61%	0.00%	0.00%	0.00%	20.61%
Residential								
Residential Solid Waste	375.44	338.92	342.84	1,057.20	0.00	0.00	0.00	1,057.20
Residential Curbside Recycling	351.35	286.49	305.92	943.76	0.00	0.00	0.00	943.76
Residential Curbside Organics	536.81	464.50	470.06	1,471.37	0.00	0.00	0.00	1,471.37
Subtotal - Disposed	375.44	338.92	342.84	1,057.20	0.00	0.00	0.00	1,057.20
Subtotal - Diverted	888.16	750.99	775.98	2,415.13	0.00	0.00	0.00	2,415.13
Diversion Rate	70.29%	68.90%	69.36%	69.55%	0.00%	0.00%	0.00%	69.55%
Total Disposed	1,087.44	1,040.01	1,094.15	3,221.60	0.00	0.00	0.00	3,221.60
Total Diverted	1,228.91	1,053.84	1,106.42	3,389.17	0.00	0.00	0.00	3,389.17
Total Diversion Rate	53.05%	50.33%	50.28%	51.27%	0.00%	0.00%	0.00%	51.27%
Single-Family Measured Diversion Rate	70.29%	68.90%	69.36%	69.55%	0.00%	0.00%	0.00%	69.55%
Commercial Measured Diversion Rate	32.37%	30.17%	30.55%	31.04%	0.00%	0.00%	0.00%	31.04%
MFD Measured Diversion Rate	27.73%	27.15%	27.89%	27.60%	0.00%	0.00%	0.00%	27.60%
Overall Measured Diversion Rate	53.05%	50.33%	50.28%	51.27%	0.00%	0.00%	0.00%	51.27%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2015

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - MARCH 2015

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>2014 - 2015</u> <u>Tons Incr/(Decr)</u>	<u>2014 - 2015</u> <u>% Change</u>
San Carlos							
Commercial¹ and MFD							
Commercial Solid Waste	1,562.89	1,530.45	1,454.09	1,517.07	1,572.09	55.02	3.63%
MFD Solid Waste	451.33	292.74	397.98	390.34	379.82	(10.52)	-2.70%
Roll-Off Solid Waste	390.26	277.32	199.74	197.99	212.49	14.50	7.32%
Commercial Recycling	377.86	425.67	431.88	495.41	492.14	(3.27)	-0.66%
MFD Recycling	97.30	64.90	106.28	116.72	115.57	(1.15)	-0.99%
Roll-Off Recycling	68.09	52.30	26.39	32.21	55.18	22.97	71.31%
Commercial Organics	147.91	193.53	191.03	223.33	281.92	58.59	26.23%
MFD Organics	18.67	10.77	14.16	29.05	29.23	0.18	0.62%
Roll-Off Organics	38.86	2.13	9.28	2.29	0.00	(2.29)	-100.00%
SUBTOTAL - Disposed Tons	2,404.48	2,100.51	2,051.81	2,105.40	2,164.40	59.00	2.80%
SUBTOTAL - Diverted Tons	748.69	749.30	779.02	899.01	974.04	75.03	8.35%
Residential							
Residential Solid Waste	1,166.48	1,097.79	1,053.28	1,073.81	1,057.20	(16.61)	-1.55%
Residential Curbside Recycling	979.01	949.67	962.58	952.62	943.76	(8.86)	-0.93%
Residential Curbside Organics	1,347.55	1,357.71	1,378.24	1,348.83	1,471.37	122.54	9.08%
SUBTOTAL - Disposed Tons	1,166.48	1,097.79	1,053.28	1,073.81	1,057.20	(16.61)	-1.55%
SUBTOTAL - Diverted Tons	2,326.56	2,307.38	2,340.82	2,301.45	2,415.13	113.68	4.94%
Commercial/MFD and Residential							
TOTAL TONS DISPOSED	3,570.96	3,198.30	3,105.09	3,179.21	3,221.60		
TOTAL TONS DIVERTED	3,075.25	3,056.68	3,119.84	3,200.46	3,389.17		
COMMERCIAL DIVERSION RATE	23.74%	26.29%	27.52%	29.92%	31.04%		
MFD DIVERSION RATE	20.44%	20.54%	23.23%	27.19%	27.60%		
RESIDENTIAL DIVERSION RATE	66.61%	67.76%	68.97%	68.19%	69.55%		
TOTAL DIVERSION RATE	46.27%	48.87%	50.12%	50.17%	51.27%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2015

	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2015 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
SAN MATEO								
Commercial								
Commercial Solid Waste	1,197.82	1,136.43	1,210.46	3,544.71	0.00	0.00	0.00	3,544.71
Commercial Recycling	378.69	370.97	410.29	1,159.95	0.00	0.00	0.00	1,159.95
Commercial Organics	264.16	273.41	297.38	834.95	0.00	0.00	0.00	834.95
Subtotal - Disposed	1,197.82	1,136.43	1,210.46	3,544.71	0.00	0.00	0.00	3,544.71
Subtotal - Diverted	642.85	644.38	707.67	1,994.90	0.00	0.00	0.00	1,994.90
Diversion Rate	34.92%	36.18%	36.89%	36.01%	0.00%	0.00%	0.00%	36.01%
MFD								
MFD Solid Waste	907.89	839.96	923.12	2,670.97	0.00	0.00	0.00	2,670.97
MFD Recycling	224.52	208.32	234.67	667.51	0.00	0.00	0.00	667.51
MFD Organics	23.61	23.03	24.52	71.16	0.00	0.00	0.00	71.16
Subtotal - Disposed	907.89	839.96	923.12	2,670.97	0.00	0.00	0.00	2,670.97
Subtotal - Diverted	248.13	231.35	259.19	738.67	0.00	0.00	0.00	738.67
Diversion Rate	21.46%	21.60%	21.92%	21.66%	0.00%	0.00%	0.00%	21.66%
Roll-Off								
Roll-Off Solid Waste	331.88	311.58	331.42	974.88	0.00	0.00	0.00	974.88
Roll-Off Recycling	26.63	25.77	35.61	88.01	0.00	0.00	0.00	88.01
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	331.88	311.58	331.42	974.88	0.00	0.00	0.00	974.88
Subtotal - Diverted	26.63	25.77	35.61	88.01	0.00	0.00	0.00	88.01
Diversion Rate	7.43%	7.64%	9.70%	8.28%	0.00%	0.00%	0.00%	8.28%
Residential								
Residential Solid Waste	1,065.40	976.37	1,030.95	3,072.72	0.00	0.00	0.00	3,072.72
Residential Curbside Recycling	759.48	634.66	674.84	2,068.98	0.00	0.00	0.00	2,068.98
Residential Curbside Organics	1,227.62	1,060.58	1,115.80	3,404.00	0.00	0.00	0.00	3,404.00
Subtotal - Disposed	1,065.40	976.37	1,030.95	3,072.72	0.00	0.00	0.00	3,072.72
Subtotal - Diverted	1,987.10	1,695.24	1,790.64	5,472.98	0.00	0.00	0.00	5,472.98
Diversion Rate	65.10%	63.45%	63.46%	64.04%	0.00%	0.00%	0.00%	64.04%
Total Disposed	3,502.99	3,264.34	3,495.95	10,263.28	0.00	0.00	0.00	10,263.28
Total Diverted	2,904.71	2,596.74	2,793.11	8,294.56	0.00	0.00	0.00	8,294.56
Total Diversion Rate	45.33%	44.30%	44.41%	44.70%	0.00%	0.00%	0.00%	44.70%
Single-Family Measured Diversion Rate	65.10%	63.45%	63.46%	64.04%	0.00%	0.00%	0.00%	64.04%
Commercial Measured Diversion Rate	27.35%	28.26%	28.91%	28.18%	0.00%	0.00%	0.00%	28.18%
MFD Measured Diversion Rate	21.46%	21.60%	21.92%	21.66%	0.00%	0.00%	0.00%	21.66%
Overall Measured Diversion Rate	45.33%	44.30%	44.41%	44.70%	0.00%	0.00%	0.00%	44.70%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2015

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - MARCH 2015

<u>MEMBER AGENCY</u>	<u>Year to Date 2011 Tons</u>	<u>Year to Date 2012 Tons</u>	<u>Year to Date 2013 Tons</u>	<u>Year to Date 2014 Tons</u>	<u>Year to Date 2015 Tons</u>	<u>2014 - 2015 Tons Incr/(Decr)</u>	<u>2014 - 2015 % Change</u>
San Mateo							
Commercial¹ and MFD							
Commercial Solid Waste	3,524.68	4,287.96	3,311.03	3,566.52	3,544.71	(21.81)	-0.61%
MFD Solid Waste	2,958.30	1,890.45	2,632.57	2,546.37	2,670.97	124.60	4.89%
Roll-Off Solid Waste	999.68	1,141.06	1,037.58	987.21	974.88	(12.33)	-1.25%
Commercial Recycling	731.05	1,143.87	1,041.84	1,277.68	1,159.95	(117.73)	-9.21%
MFD Recycling	479.26	365.66	600.32	633.19	667.51	34.32	5.42%
Roll-Off Recycling	112.55	148.10	107.21	98.62	88.01	(10.61)	-10.76%
Commercial Organics	598.78	736.12	700.51	777.64	834.95	57.31	7.37%
MFD Organics	86.46	48.78	94.71	69.73	71.16	1.43	2.05%
Roll-Off Organics	0.00	18.50	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	7,482.66	7,319.47	6,981.18	7,100.10	7,190.56	90.46	1.27%
SUBTOTAL - Diverted Tons	2,008.10	2,461.03	2,544.59	2,856.86	2,821.58	(35.28)	-1.23%
Residential							
Residential Solid Waste	2,975.27	3,063.45	3,040.82	3,024.67	3,072.72	48.05	1.59%
Residential Curbside Recycling	2,405.62	2,044.68	2,045.95	2,133.20	2,068.98	(64.22)	-3.01%
Residential Curbside Organics	3,025.37	2,966.44	3,087.26	3,132.99	3,404.00	271.01	8.65%
SUBTOTAL - Disposed Tons	2,975.27	3,063.45	3,040.82	3,024.67	3,072.72	48.05	1.59%
SUBTOTAL - Diverted Tons	5,430.99	5,011.12	5,133.21	5,266.19	5,472.98	206.79	3.93%
Commercial/MFD and Residential							
TOTAL TONS DISPOSED	10,457.93	10,382.92	10,022.00	10,124.77	10,263.28		
TOTAL TONS DIVERTED	7,439.09	7,472.15	7,677.80	8,123.05	8,294.56		
COMMERCIAL DIVERSION RATE	21.16%	25.16%	26.71%	28.69%	28.18%		
MFD DIVERSION RATE	16.05%	17.98%	20.89%	21.63%	21.66%		
RESIDENTIAL DIVERSION RATE	64.61%	62.06%	62.80%	63.52%	64.04%		
TOTAL DIVERSION RATE	41.57%	41.85%	43.38%	44.52%	44.70%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2015

	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2015 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
SAN MATEO COUNTY								
Commercial								
Commercial Solid Waste	68.03	65.03	69.14	202.20	0.00	0.00	0.00	202.20
Commercial Recycling	21.94	22.10	24.61	68.65	0.00	0.00	0.00	68.65
Commercial Organics	27.14	27.07	27.99	82.20	0.00	0.00	0.00	82.20
Subtotal - Disposed	68.03	65.03	69.14	202.20	0.00	0.00	0.00	202.20
Subtotal - Diverted	49.08	49.17	52.60	150.85	0.00	0.00	0.00	150.85
Diversion Rate	41.91%	43.06%	43.21%	42.73%	0.00%	0.00%	0.00%	42.73%
MFD								
MFD Solid Waste	35.34	33.76	34.77	103.87	0.00	0.00	0.00	103.87
MFD Recycling	4.63	3.90	4.56	13.09	0.00	0.00	0.00	13.09
MFD Organics	0.30	0.31	0.34	0.95	0.00	0.00	0.00	0.95
Subtotal - Disposed	35.34	33.76	34.77	103.87	0.00	0.00	0.00	103.87
Subtotal - Diverted	4.93	4.21	4.90	14.04	0.00	0.00	0.00	14.04
Diversion Rate	12.24%	11.09%	12.35%	11.91%	0.00%	0.00%	0.00%	11.91%
Roll-Off								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	216.10	209.47	224.86	650.43	0.00	0.00	0.00	650.43
Residential Curbside Recycling	209.80	189.18	191.68	590.66	0.00	0.00	0.00	590.66
Residential Curbside Organics	378.85	313.46	327.08	1,019.39	0.00	0.00	0.00	1,019.39
Subtotal - Disposed	216.10	209.47	224.86	650.43	0.00	0.00	0.00	650.43
Subtotal - Diverted	588.65	502.64	518.76	1,610.05	0.00	0.00	0.00	1,610.05
Diversion Rate	73.15%	70.58%	69.76%	71.23%	0.00%	0.00%	0.00%	71.23%
Total Disposed	319.47	308.26	328.77	956.50	0.00	0.00	0.00	956.50
Total Diverted	642.66	556.02	576.26	1,774.94	0.00	0.00	0.00	1,774.94
Total Diversion Rate	66.80%	64.33%	63.67%	64.98%	0.00%	0.00%	0.00%	64.98%
Single-Family Measured Diversion Rate	73.15%	70.58%	69.76%	71.23%	0.00%	0.00%	0.00%	71.23%
Commercial Measured Diversion Rate	34.32%	35.08%	35.62%	35.01%	0.00%	0.00%	0.00%	35.01%
MFD Measured Diversion Rate	12.24%	11.09%	12.35%	11.91%	0.00%	0.00%	0.00%	11.91%
Overall Measured Diversion Rate	66.80%	64.33%	63.67%	64.98%	0.00%	0.00%	0.00%	64.98%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2015

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - MARCH 2015

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>2014 - 2015</u> <u>Tons Incr/(Decr)</u>	<u>2014 - 2015</u> <u>% Change</u>
San Mateo County							
Commercial¹ and MFD							
Commercial Solid Waste	228.89	350.24	240.02	240.54	202.20	(38.34)	-15.94%
MFD Solid Waste	96.11	59.68	99.71	101.20	103.87	2.67	2.64%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	52.75	63.46	61.48	66.85	68.65	1.80	2.69%
MFD Recycling	15.96	8.08	12.54	11.83	13.09	1.26	10.65%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	35.33	52.92	50.98	56.89	82.20	25.31	44.49%
MFD Organics	1.97	0.59	1.22	0.81	0.95	0.14	17.28%
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	325.00	409.92	339.73	341.74	306.07	(35.67)	-10.44%
SUBTOTAL - Diverted Tons	106.01	125.05	126.22	136.38	164.89	28.51	20.90%
Residential							
Residential Solid Waste	633.97	652.76	634.22	653.07	650.43	(2.64)	-0.40%
Residential Curbside Recycling	553.79	574.21	581.64	577.67	590.66	12.99	2.25%
Residential Curbside Organics	922.98	927.72	970.50	919.19	1,019.39	100.20	10.90%
SUBTOTAL - Disposed Tons	633.97	652.76	634.22	653.07	650.43	(2.64)	-0.40%
SUBTOTAL - Diverted Tons	1,476.77	1,501.93	1,552.14	1,496.86	1,610.05	113.19	7.56%
Commercial/MFD and Residential							
TOTAL TONS DISPOSED	958.97	1,062.68	973.95	994.81	956.50		
TOTAL TONS DIVERTED	1,582.78	1,626.98	1,678.36	1,633.24	1,774.94		
COMMERCIAL DIVERSION RATE	24.60%	23.38%	27.09%	28.52%	35.01%		
MFD DIVERSION RATE	15.72%	12.68%	12.13%	11.10%	11.91%		
RESIDENTIAL DIVERSION RATE	69.96%	69.71%	70.99%	69.62%	71.23%		
TOTAL DIVERSION RATE	62.27%	60.49%	63.28%	62.15%	64.98%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2015

MEMBER AGENCY	2015							
	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
WEST BAY								
Commercial								
Commercial Solid Waste	34.13	31.92	34.31	100.36	0.00	0.00	0.00	100.36
Commercial Recycling	12.35	12.36	13.53	38.24	0.00	0.00	0.00	38.24
Commercial Organics	11.74	12.73	13.31	37.78	0.00	0.00	0.00	37.78
Subtotal - Disposed	34.13	31.92	34.31	100.36	0.00	0.00	0.00	100.36
Subtotal - Diverted	24.09	25.09	26.84	76.02	0.00	0.00	0.00	76.02
Diversion Rate	41.38%	44.01%	43.89%	43.10%	0.00%	0.00%	0.00%	43.10%
MFD								
MFD Solid Waste	2.39	2.07	2.38	6.84	0.00	0.00	0.00	6.84
MFD Recycling	1.18	1.10	1.10	3.38	0.00	0.00	0.00	3.38
MFD Organics	0.14	0.14	0.13	0.41	0.00	0.00	0.00	0.41
Subtotal - Disposed	2.39	2.07	2.38	6.84	0.00	0.00	0.00	6.84
Subtotal - Diverted	1.32	1.24	1.23	3.79	0.00	0.00	0.00	3.79
Diversion Rate	35.58%	37.46%	34.07%	35.65%	0.00%	0.00%	0.00%	35.65%
Roll-Off								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	93.70	87.55	95.44	276.69	0.00	0.00	0.00	276.69
Residential Curbside Recycling	91.74	81.07	89.68	262.49	0.00	0.00	0.00	262.49
Residential Curbside Organics	212.58	185.36	181.13	579.07	0.00	0.00	0.00	579.07
Subtotal - Disposed	93.70	87.55	95.44	276.69	0.00	0.00	0.00	276.69
Subtotal - Diverted	304.32	266.43	270.81	841.56	0.00	0.00	0.00	841.56
Diversion Rate	76.46%	75.27%	73.94%	75.26%	0.00%	0.00%	0.00%	75.26%
Total Disposed	130.22	121.54	132.13	383.89	0.00	0.00	0.00	383.89
Total Diverted	329.73	292.76	298.88	921.37	0.00	0.00	0.00	921.37
Total Diversion Rate	71.69%	70.66%	69.34%	70.59%	0.00%	0.00%	0.00%	70.59%
Single-Family Measured Diversion Rate	76.46%	75.27%	73.94%	75.26%	0.00%	0.00%	0.00%	75.26%
Commercial Measured Diversion Rate	41.03%	43.65%	43.34%	42.68%	0.00%	0.00%	0.00%	42.68%
MFD Measured Diversion Rate	35.58%	37.46%	34.07%	35.65%	0.00%	0.00%	0.00%	35.65%
Overall Measured Diversion Rate	71.69%	70.66%	69.34%	70.59%	0.00%	0.00%	0.00%	70.59%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2015

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - MARCH 2015

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>2014 - 2015</u> <u>Tons Incr/(Decr)</u>	<u>2014 - 2015</u> <u>% Change</u>
West Bay Sanitary							
Commercial¹ and MFD							
Commercial Solid Waste	95.85	102.50	81.71	95.88	100.36	4.48	4.67%
MFD Solid Waste	17.72	7.82	17.05	6.64	6.84	0.20	3.01%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	22.22	32.51	29.19	36.65	38.24	1.59	4.34%
MFD Recycling	3.61	2.37	5.11	3.11	3.38	0.27	8.68%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	9.04	18.43	31.48	32.01	37.78	5.77	18.03%
MFD Organics	0.00	0.00	0.00	0.38	0.41	0.03	7.89%
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	113.57	110.32	98.76	102.52	107.20	4.68	4.56%
SUBTOTAL - Diverted Tons	34.87	53.31	65.78	72.15	79.81	7.66	10.62%
Residential							
Residential Solid Waste	251.06	277.07	282.27	271.86	276.69	4.83	1.78%
Residential Curbside Recycling	271.69	283.46	266.81	267.97	262.49	(5.48)	-2.05%
Residential Curbside Organics	582.36	552.07	585.64	543.25	579.07	35.82	6.59%
SUBTOTAL - Disposed Tons	251.06	277.07	282.27	271.86	276.69	4.83	1.78%
SUBTOTAL - Diverted Tons	854.05	835.53	852.45	811.22	841.56	30.34	3.74%
Commercial/MFD and Residential							
TOTAL TONS DISPOSED	364.63	387.39	381.03	374.38	383.89		
TOTAL TONS DIVERTED	888.92	888.84	918.23	883.37	921.37		
COMMERCIAL DIVERSION RATE	23.49%	32.58%	39.98%	41.31%	42.68%		
MFD DIVERSION RATE	16.92%	23.26%	23.06%	34.45%	35.65%		
RESIDENTIAL DIVERSION RATE	77.28%	75.10%	75.12%	74.90%	75.26%		
TOTAL DIVERSION RATE	70.91%	69.65%	70.67%	70.23%	70.59%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2015

	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2015 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
TOTAL SBWMA								
Commercial								
Commercial Solid Waste	5,397.62	5,135.80	5,536.64	16,070.06	0.00	0.00	0.00	16,070.06
Commercial Recycling	1,755.90	1,698.35	1,880.08	5,334.33	0.00	0.00	0.00	5,334.33
Commercial Organics	1,786.87	1,741.04	1,760.76	5,288.67	0.00	0.00	0.00	5,288.67
Subtotal - Disposed	5,397.62	5,135.80	5,536.64	16,070.06	0.00	0.00	0.00	16,070.06
Subtotal - Diverted	3,542.77	3,439.39	3,640.84	10,623.00	0.00	0.00	0.00	10,623.00
Diversion Rate	39.63%	40.11%	39.67%	39.80%	0.00%	0.00%	0.00%	39.80%
MFD								
MFD Solid Waste	2,836.20	2,630.70	2,866.11	8,333.01	0.00	0.00	0.00	8,333.01
MFD Recycling	689.93	627.91	701.35	2,019.19	0.00	0.00	0.00	2,019.19
MFD Organics	70.78	69.88	75.96	216.62	0.00	0.00	0.00	216.62
Subtotal - Disposed	2,836.20	2,630.70	2,866.11	8,333.01	0.00	0.00	0.00	8,333.01
Subtotal - Diverted	760.71	697.79	777.31	2,235.81	0.00	0.00	0.00	2,235.81
Diversion Rate	21.15%	20.96%	21.33%	21.15%	0.00%	0.00%	0.00%	21.15%
Roll-Off								
Roll-Off Solid Waste	1,622.33	1,488.51	1,613.59	4,724.43	0.00	0.00	0.00	4,724.43
Roll-Off Recycling	187.13	151.67	172.24	511.04	0.00	0.00	0.00	511.04
Roll-Off Organics	119.64	108.71	113.63	341.98	0.00	0.00	0.00	341.98
Subtotal - Disposed	1,622.33	1,488.51	1,613.59	4,724.43	0.00	0.00	0.00	4,724.43
Subtotal - Diverted	306.77	260.38	285.87	853.02	0.00	0.00	0.00	853.02
Diversion Rate	15.90%	14.89%	15.05%	15.29%	0.00%	0.00%	0.00%	15.29%
Residential								
Residential Solid Waste	4,880.50	4,569.90	4,926.29	14,376.69	0.00	0.00	0.00	14,376.69
Residential Curbside Recycling	3,623.55	3,101.75	3,377.51	10,102.81	0.00	0.00	0.00	10,102.81
Residential Curbside Organics	6,642.54	5,803.75	6,090.75	18,537.04	0.00	0.00	0.00	18,537.04
Subtotal - Disposed	4,880.50	4,569.90	4,926.29	14,376.69	0.00	0.00	0.00	14,376.69
Subtotal - Diverted	10,266.09	8,905.50	9,468.26	28,639.85	0.00	0.00	0.00	28,639.85
Diversion Rate	67.78%	66.09%	65.78%	66.58%	0.00%	0.00%	0.00%	66.58%
Total Disposed	14,736.65	13,824.91	14,942.63	43,504.19	0.00	0.00	0.00	43,504.19
Total Diverted	14,876.34	13,303.06	14,172.28	42,351.68	0.00	0.00	0.00	42,351.68
Total Diversion Rate	50.24%	49.04%	48.68%	49.33%	0.00%	0.00%	0.00%	49.33%
Single-Family Measured Diversion Rate	67.78%	66.09%	65.78%	66.58%	0.00%	0.00%	0.00%	66.58%
Commercial Measured Diversion Rate	31.87%	32.21%	31.96%	32.01%	0.00%	0.00%	0.00%	32.01%
MFD Measured Diversion Rate	21.15%	20.96%	21.33%	21.15%	0.00%	0.00%	0.00%	21.15%
Overall Measured Diversion Rate	50.24%	49.04%	48.68%	49.33%	0.00%	0.00%	0.00%	49.33%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2015

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - MARCH 2015

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>2014 - 2015</u> <u>Tons Incr/(Decr)</u>	<u>2014 - 2015</u> <u>% Change</u>
TOTAL SBWMA							
Commercial¹ and MFD							
Commercial Solid Waste	15,914.98	18,053.90	15,286.72	15,831.31	16,070.06	238.75	1.51%
MFD Solid Waste	9,058.11	6,553.25	8,465.58	8,271.60	8,333.01	61.41	0.74%
Roll-Off Solid Waste	5,307.94	5,452.74	4,872.12	4,694.33	4,724.43	30.10	0.64%
Commercial Recycling	3,749.78	5,080.67	4,581.87	5,237.90	5,334.33	96.43	1.84%
MFD Recycling	1,429.89	1,166.96	1,826.32	1,942.38	2,019.19	76.81	3.95%
Roll-Off Recycling	444.96	468.99	291.21	396.01	511.04	115.03	29.05%
Commercial Organics	3,751.21	3,650.74	4,243.60	4,636.32	5,288.67	652.35	14.07%
MFD Organics	219.94	122.57	230.12	213.10	216.62	3.52	1.65%
Roll-Off Organics	394.95	804.37	343.26	347.43	341.98	(5.45)	-1.57%
SUBTOTAL - Disposed Tons	30,281.03	30,059.89	28,624.42	28,797.24	29,127.50	330.26	1.15%
SUBTOTAL - Diverted Tons	9,990.73	11,294.30	11,516.38	12,773.14	13,711.83	938.69	7.35%
Residential							
Residential Solid Waste	15,082.06	14,384.55	14,141.01	14,109.14	14,376.69	267.55	1.90%
Residential Curbside Recycling	10,819.06	9,863.39	9,936.23	10,135.68	10,102.81	(32.87)	-0.32%
Residential Curbside Organics	17,198.53	17,015.34	17,438.09	17,104.97	18,537.04	1,432.07	8.37%
SUBTOTAL - Disposed Tons	15,082.06	14,384.55	14,141.01	14,109.14	14,376.69	267.55	1.90%
SUBTOTAL - Diverted Tons	28,017.59	26,878.73	27,374.32	27,240.65	28,639.85	1,399.20	5.14%
Commercial/MFD and Residential							
TOTAL TONS DISPOSED	45,363.09	44,444.44	42,765.43	42,906.38	43,504.19		
TOTAL TONS DIVERTED	38,008.32	38,173.03	38,890.70	40,013.79	42,351.68		
COMMERCIAL DIVERSION RATE	24.81%	27.31%	28.69%	30.73%	32.01%		
MFD DIVERSION RATE	15.41%	16.44%	19.54%	20.67%	21.15%		
RESIDENTIAL DIVERSION RATE	65.01%	65.14%	65.94%	65.88%	66.58%		
TOTAL DIVERSION RATE	45.59%	46.20%	47.63%	48.26%	49.33%		

¹ Includes Agency facilities tonnage

Recology San Mateo County
 Inquiry, Service Request and
 Complaint Summary
 Rate Year 2015

	Single-Family Missed Pick-Up Initial Complaints 8.02.B.2				Single-Family Missed Pick-Up Collection Events 8.02.B.2				Excessive Noise 8.02.J				Discourteous Behavior 8.06.J				Property Damage 8.02.H				Spills 8.02.I			
	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1
Atherton	23	18	33	74	1	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Belmont	42	58	49	149	0	0	0	0	0	0	0	0	1	0	1	0	0	0	0	0	1	2	0	3
Burlingame	63	57	96	216	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1
East Palo Alto	19	21	34	74	0	4	0	4	0	0	0	0	0	0	0	0	1	0	1	0	0	0	1	1
Foster City	38	43	46	127	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	2
Hillsborough	71	21	55	147	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0	0	0	0	0
Menlo Park	37	48	81	166	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	2	4
North Fair Oaks	26	36	36	98	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0	2
Redwood City	147	190	216	553	0	2	0	2	0	0	0	0	0	0	0	1	1	0	2	0	2	1	3	3
San Carlos	82	78	125	285	1	2	1	4	0	0	0	0	0	0	1	1	2	1	3	0	0	3	3	3
San Mateo	198	214	30	442	1	3	0	4	1	1	0	2	0	0	0	0	0	1	1	3	7	0	10	10
San Mateo County	39	26	222	287	1	0	0	1	0	0	0	0	0	1	0	0	0	0	0	2	2	0	4	4
West Bay	22	18	16	56	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0	2	2
Totals	807	828	1,039	2,674	4	11	3	18	1	1	0	2	0	2	1	3	1	4	3	8	9	18	8	35

	On-call Bulky Item Collection 5.05				Extra/Overage Requests 8.02.G				Recycling Tote-Bag Request 5.03.B.2				Information requests 7.02.A				Billing Concerns				
	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	
Atherton	19	20	31	70	7	2	8	17	0	0	0	0	49	33	32	114	10	27	20	57	57
Belmont	112	174	185	471	11	12	21	44	0	1	0	1	119	118	98	335	36	19	81	136	136
Burlingame	103	203	228	534	27	26	27	80	0	0	1	1	133	120	146	399	42	70	81	193	193
East Palo Alto	57	107	149	313	2	9	7	18	0	0	1	1	54	42	68	164	6	3	11	20	20
Foster City	84	154	126	364	13	1	10	24	0	0	0	0	99	58	82	239	28	27	80	135	135
Hillsborough	51	72	79	202	16	5	13	34	0	0	0	0	84	42	60	186	13	12	39	64	64
Menlo Park	114	166	175	455	34	4	17	55	0	0	0	0	158	95	116	369	73	42	49	164	164
North Fair Oaks	37	59	77	173	9	54	9	72	0	0	0	0	29	41	41	111	7	3	3	13	13
Redwood City	250	377	520	1147	50	18	88	156	0	0	0	0	236	207	251	694	17	13	11	41	41
San Carlos	124	188	239	551	27	4	63	94	0	0	0	0	437	287	336	1060	49	59	64	172	172
San Mateo	363	548	556	1467	63	52	59	174	0	0	0	0	413	357	320	1090	225	163	130	518	518
San Mateo County	80	92	142	314	13	36	8	57	0	0	0	0	98	45	84	227	22	21	54	97	97
West Bay	47	56	51	154	7	3	1	11	0	0	0	0	23	26	20	69	27	7	5	39	39
Totals	1,441	2,216	2,558	6,215	279	226	331	836	0	1	2	3	1,932	1,471	1,654	5,057	555	466	628	1,649	1,649

Recology San Mateo County
 Call Center Data and
 Quality Assurance Calls
 Rate Year 2015

SBWMA Service Area	Number of Calls Received	Number of Calls Answered	Number of Calls Dropped	Percentage of Calls Dropped	Average Hold Time in Seconds	Percentage of Calls Answered in Thirty Seconds	Number of Quality Assurance Calls Made
January	13,766	13,509	257	1.87%	19.61	87.77%	209
February	10,671	10,536	135	1.27%	15.73	93.93%	214
March	12,849	12,725	124	0.97%	13.98	93.18%	201
Quarter 1	37,286	36,770	516	1.38%	16.55	91.41%	624

Recology San Mateo County
 On-Site Customer Assessments,
 Visual Audits and Recycling
 Tote-Bags Delivered
 Rate Year 2015

	Number of On-site Assessments 7.04.E				Number of Visual Audits 7.06				Recycling Tote-Bags Delivered			
	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1
Atherton	0	0	2	2	0	1	0	1	0	0	0	0
Belmont	0	0	12	12	1	8	3	12	34	20	36	90
Burlingame	0	2	13	15	0	2	3	5	0	0	127	127
East Palo Alto	0	2	2	4	0	0	0	0	0	24	80	104
Foster City	1	0	15	16	0	0	0	0	0	25	50	75
Hillsborough	0	0	5	5	0	0	0	0	0	0	0	0
Menlo Park	0	7	8	15	0	0	0	0	0	0	0	0
North Fair Oaks	0	0	5	5	0	0	0	0	0	0	36	36
Redwood City	0	0	22	22	4	2	1	7	23	34	98	155
San Carlos	0	3	15	18	0	3	1	4	0	24	6	30
San Mateo	0	0	27	27	1	0	1	2	40	20	298	358
San Mateo County	0	0	0	0	0	0	0	0	0	0	0	0
West Bay	0	0	5	5	0	1	1	2	0	0	0	0
Totals	1	14	131	146	6	17	10	33	97	147	731	975

2015 LIQUIDATED DAMAGES

COLLECTION
QUALITY

1.A, 1.B, 1.C Complaints regarding unauthorized collection hours, inadequate care of or damage to private property, and failure to resolve property damage claims within 30 days															
8.01.A, 8.02.H,															
	January			February			March			Q1			2015	Monthly	LD per
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 150
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 150
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 150
East Palo Alto	-	0	0	1	0	0	-	0	0	1	0	-	-	1	\$ 150
Foster City	-	0	0	-	0	0	1	0	0	1	0	-	-	2	\$ 150
Hillsborough	-	0	0	-	0	0	1	0	0	1	0	-	-	1	\$ 150
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 150
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 150
Redwood City	1	0	0	1	0	0	1	0	0	3	0	-	-	6	\$ 150
San Carlos	-	0	0	2	0	0	1	0	0	3	0	-	-	3	\$ 150
San Mateo	1	0	0	2	0	0	1	0	0	4	0	-	-	6	\$ 150
San Mateo Cnty	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 150
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 150
	2	0	0	6	0	0	5	0	0	13	0	-	-	31	

2. Complaints regarding failure to provide new service or change existing service level within five (5) business days															
8.02.C															
	January			February			March			Q1			2015	Monthly	LD per
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 100
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 100
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 100
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 100
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 100
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 100
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	5	\$ 100
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 100
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	11	\$ 100
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	6	\$ 100
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	13	\$ 100
San Mateo Cnty	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 100
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 100
	-	0	0	-	0	0	-	0	0	0	0	-	-	59	

3. Complaints regarding improper container placement															
8.02.B.1															
	January			February			March			Q1			2015	Monthly	LD per
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	12	\$ 50
Belmont	1	0	0	1	0	0	4	0	0	6	0	-	-	36	\$ 50
Burlingame	1	0	0	3	0	0	-	0	0	4	0	-	-	35	\$ 50
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	23	\$ 50
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	35	\$ 50
Hillsborough	1	0	0	2	0	0	-	0	0	3	0	-	-	20	\$ 50
Menlo Park	-	0	0	1	0	0	-	0	0	1	0	-	-	42	\$ 50
North Fair Oaks	-	0	0	1	0	0	1	0	0	2	0	-	-	14	\$ 50
Redwood City	-	0	0	2	0	0	1	0	0	3	0	-	-	94	\$ 50
San Carlos	-	0	0	3	0	0	1	0	0	4	0	-	-	46	\$ 50
San Mateo	2	0	0	6	0	0	7	0	0	15	0	-	-	105	\$ 50
San Mateo Cnty	-	0	0	2	0	0	-	0	0	2	0	-	-	27	\$ 50
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	11	\$ 50
	5	0	0	21	0	0	14	0	0	40	0	-	-	500	

2015 LIQUIDATED DAMAGES

4. Distribution of less than 50% of required non-collection notices

	January			February			March			Q1			2015 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
San Mateo Cnty	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
	-	-	0	-	-	0	-	-	0	0	0	-	-	0	

5. Excessive noise complaints

8.02.J

	January			February			March			Q1			2015 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 50
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 50
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 50
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 50
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 50
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 50
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	5	\$ 50
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 50
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	11	\$ 50
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	6	\$ 50
San Mateo	1	0	0	1	0	0	-	0	0	2	0	-	-	13	\$ 50
San Mateo Cnty	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 50
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 50
	1	-	0	1	-	0	-	-	0	2	0	-	-	59	

6. Complaints regarding unacceptable employee behavior

8.06.J

	January			February			March			Q1			2015 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Belmont	-	-	0	1	1	250	-	-	0	1	1	250	250	0	\$ 250
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Carlos	-	-	0	-	-	0	1	1	250	1	1	250	250	0	\$ 250
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Mateo Cnty	-	-	0	1	1	250	-	-	0	1	1	250	250	0	\$ 250
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
	-	-	0	2	2	500	1	1	250	3	3	750	750	-	

2015 LIQUIDATED DAMAGES

7.A, 7.B,

Complaints regarding spills of discarded materials and failure to clean up those spills

8.02.1

	January			February			March			Q1			2015 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 50
Belmont	1	0	0	2	0	0	-	0	0	3	0	-	-	9	\$ 50
Burlingame	-	0	0	-	0	0	1	0	0	1	0	-	-	8	\$ 50
East Palo Alto	-	0	0	-	0	0	1	0	0	1	0	-	-	5	\$ 50
Foster City	-	0	0	2	0	0	-	0	0	2	0	-	-	9	\$ 50
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	5	\$ 50
Menlo Park	-	0	0	-	0	0	1	0	0	1	0	-	-	10	\$ 50
North Fair Oaks	1	0	0	1	0	0	-	0	0	2	0	-	-	3	\$ 50
Redwood City	-	0	0	2	0	0	1	0	0	3	0	-	-	22	\$ 50
San Carlos	-	0	0	-	0	0	2	0	0	2	0	-	-	11	\$ 50
San Mateo	3	0	0	6	0	0	-	0	0	9	0	-	-	25	\$ 50
San Mateo Cnty	2	0	0	2	0	0	-	0	0	4	0	-	-	6	\$ 50
West Bay	1	0	0	1	0	0	-	0	0	2	0	-	-	3	\$ 50
	8	0	0	16	0	0	6	0	0	30	0	-	-	119	

8.

Complaints regarding unreasonable leaks or spills of vehicle fluids

8.02.1

	January			February			March			Q1			2015 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 500
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 500
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 500
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 500
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 500
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 500
Menlo Park	1	1	500	1	1	500	1	1	500	3	3	1,500	1,500	0	\$ 500
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 500
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 500
San Carlos	-	-	0	-	-	0	1	1	500	1	1	500	500	0	\$ 500
San Mateo	-	-	0	1	1	500	-	-	0	1	1	500	500	0	\$ 500
San Mateo Cnty	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 500
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 500
	1	1	500	2	2	1,000	2	2	1,000	5	5	2,500	2500	0	

CUSTOMER SERVICE QUALITY

1. Resolution or remedy of complaints or inquiries beyond 10 business days of receipt of the complaint or inquiry

7.02.D

	January			February			March			Q1			2015 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
San Mateo Cnty	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
	-	-	0	-	-	0	-	-	0	0	0	-	-	-	

2015 LIQUIDATED DAMAGES

REPORTING

1. Late submittal of reports, applications, proposals or other submittals

	January			February			March			Q1			2015 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Mateo Cnty	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
	-	-	0	-	-	0	-	-	0	0	0	-	-	-	

2. Accuracy of submittals: corrections or restatements submitted more than two (2) business after notification

	January			February			March			Q1			2015 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Mateo Cnty	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
	-	-	0	-	-	0	-	-	0	0	0	-	-	-	

3. Late submittal of billing review report 7.01.E

	January			February			March			Q1			2015 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Mateo Cnty	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
	-	-	0	-	-	0	-	-	0	0	0	-	-	0	

2015 LIQUIDATED DAMAGES

OTHER

1. Disposal of recyclable materials without written approval															
8.02.D															
	January			February			March			Q1			2015	Tonnage	LD per Ton
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
San Mateo Cnty	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
	-	-	0	-	-	0	-	-	0	0	0	-	-	-	

Disposal of organic materials without written approval															
8.02.D															
	January			February			March			Q1			2015	Tonnage	LD per Ton
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
San Mateo Cnty	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
	-	-	0	-	-	0	-	-	0	0	0	-	-	-	

2. Recyclable materials not delivered to the designated transfer and processing facility															
6.01															
	January			February			March			Q1			2015	Tonnage	LD per Ton
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
San Mateo Cnty	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
	-	-	0	-	-	0	-	-	0	0	0	-	-	-	

2015 LIQUIDATED DAMAGES

Solid waste or organic materials not delivered to the designated transfer and processing facility
6.01

	January			February			March			Q1			2015	Tonnage	LD per Ton Solid Waste/ Organics
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
San Mateo Cnty	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Total Liquidated Damages	-	-	0	-	-	0	-	-	0	0	0	3,250	3,250	-	

Annual Single-Family Missed Pick-Up Collection Events Incentive/Disincentive Rate Year 2015

\$50

Agency	Number of Missed Pick-Up Events			Incentive Threshold	Disincentive Threshold	Disincentive Payment Due \$50 per Event			
	Quarter 1	Jan	Feb			Mar	Jan	Feb	Mar
Atherton	1	0	0	N/A	0	(\$50)	\$0	\$0	(\$50)
Belmont	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Burlingame	0	0	1	N/A	0	\$0	\$0	(\$50)	(\$50)
East Palo Alto	0	4	0	N/A	0	\$0	(\$200)	\$0	(\$200)
Foster City	0	0	1	N/A	0	\$0	\$0	(\$50)	(\$50)
Hillsborough	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Menlo Park	0	0	0	N/A	0	\$0	\$0	\$0	\$0
North Fair Oaks	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Redwood City	0	2	0	N/A	0	\$0	(\$100)	\$0	(\$100)
San Carlos	1	2	1	N/A	0	(\$50)	(\$100)	(\$50)	(\$200)
San Mateo	1	3	0	N/A	0	(\$50)	(\$150)	\$0	(\$200)
San Mateo County	1	0	0	N/A	0	(\$50)	\$0	\$0	(\$50)
West Bay	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Totals	4	11	3			(\$200)	(\$550)	(\$150)	(\$900)

Recology San Mateo County

		Annual	Average Speed of Answer	Incentive/Disincentive		Rate Year 2015		
Aggregate SBWMA						\$500	\$500	
Average Speed of Answer in Seconds SBWMA Service Area	Incentive Average Speed of Answer in Seconds	Disincentive Average Speed of Answer in Seconds	Incentive Seconds	Disincentive Seconds	Incentive Payment due \$500 per Second	Disincentive Payment due \$500 per Second	Net Amount	
Quarter 1								
Month								
January	18	15	30	0	0	\$0	\$0	\$0
February	13	15	30	2	0	\$880	\$0	\$880
March	12	15	30	3	0	\$1,339	\$0	\$1,339
Totals						\$2,219	\$0	\$2,219
Year 2014								
	Agency	Solid Waste Tons						
	Atherton	2,151				\$27	\$0	\$27
	Belmont	8,285				\$104	\$0	\$104
	Burlingame	22,315				\$280	\$0	\$280
	East Palo Alto	11,937				\$150	\$0	\$150
	Foster City	10,273				\$129	\$0	\$129
	Hillsborough	2,515				\$32	\$0	\$32
	Menlo Park	16,475				\$206	\$0	\$206
	North Fair Oaks	5,783				\$72	\$0	\$72
	Redwood City	37,140				\$465	\$0	\$465
	San Carlos	12,994				\$163	\$0	\$163
	San Mateo	41,636				\$522	\$0	\$522
	San Mateo County	4,008				\$50	\$0	\$50
	West Bay	1,595				\$20	\$0	\$20
	Total Tons	177,106				\$2,219	\$0	\$2,219

Annual Ninety Second Maximum Hold Time Incentive/Disincentive Rate Year 2015

Aggregate SBWMA

\$5

Number of Calls Exceeding Ninety Second Hold Time SBWMA Service Area	Quarterly Number of Calls Received SBWMA Service Area	5% of Quarterly Number of Calls Received SBWMA Service Area	Incentive Number of Calls	Ninety Second Hold Time Calls in Excess of 5% of Quarterly Calls Received	Incentive Payment Due	Disincentive Payment due \$5 per Call
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Quarter 1
Month

January	551		N/A	N/A	N/A	\$0
February	239		N/A	N/A	N/A	\$0
March	189		N/A	N/A	N/A	\$0
Quarterly Totals	979	37,286	1,864	0		\$0

Year 2014
Tons of Solid
Waste Collected

Agency	Tons of Solid Waste Collected	Incentive Payment Due	Disincentive Payment Due
Atherton	2,151	N/A	\$0
Belmont	8,285	N/A	\$0
Burlingame	22,315	N/A	\$0
East Palo Alto	11,937	N/A	\$0
Foster City	10,273	N/A	\$0
Hillsborough	2,515	N/A	\$0
Menlo Park	16,475	N/A	\$0
North Fair Oaks	5,783	N/A	\$0
Redwood City	37,140	N/A	\$0
San Carlos	12,994	N/A	\$0
San Mateo	41,636	N/A	\$0
San Mateo County	4,008	N/A	\$0
West Bay	1,595	N/A	\$0
Total Tons	177,106	N/A	\$0

Recology San Mateo County
 Quarterly Contamination
 Disincentive Calculation
 Rate Year 2015

Quarter 1

Aggregate SBWMA

Material Type	Tons Collected	Allowable Contamination Threshold	Measured Contamination Level	Variance	Tons	Payment Amount	Payment Due
Single-Family Targeted Recyclable Materials	10,034.52	8.50%	8.30%	-0.20%	N/A	\$175	N/A
Commercial Targeted Recyclable Materials	7,326.09	10.00%	7.50%	-2.50%	N/A	\$70	N/A
Residential Organic Materials	18,537.04	5.00%	2.60%	-2.40%	N/A	\$70	N/A
Commercial Organic Materials	4,725.01	10.00%	4.40%	-5.60%	N/A	\$70	N/A
Multi-Family and Commercial Plant Materials	1,122.26	5.00%	1.40%	-3.60%	N/A	\$70	N/A
Total						\$0	

I. SUMMARY ASSESSMENT

SIGNIFICANT ACCOMPLISHMENTS

Social Media

During Q1 2015, Recology San Mateo County (RSMC) published 43 posts on our Facebook page, which reached 20,961 users, and engaged 1,678 users.

By utilizing social media, RSMC can engage with a broader audience and share topics that include industry related news, collection schedules and “*Beyond the Cart*” services offered by RSMC. RSMC has had great success in engaging the community in posts featuring local businesses that compost, which in Q12015 included *Squeeze In* of Redwood City, *SamTrans* and *Caltrain* in San Carlos, and *FARE* restaurant in Belmont. Below are photos that were shared on RSMC’s Facebook page, promoting the Squeeze In and Fare restaurants:



Recology ReCollect Mobile App

The Recology “ReCollect” mobile app is now available on the App Store and Google Play for customers to download free and is compatible with cell phones and tablets.

ReCollect has a few key features for customers:

- Customers can input their service address and see their pickup schedule for garbage, recycling, and compost in the Calendar Widget. Customers can also set notifications to remind them to set out their containers before their pickup day.
- Customers can view the holiday schedule and how their collection schedule may have changed.

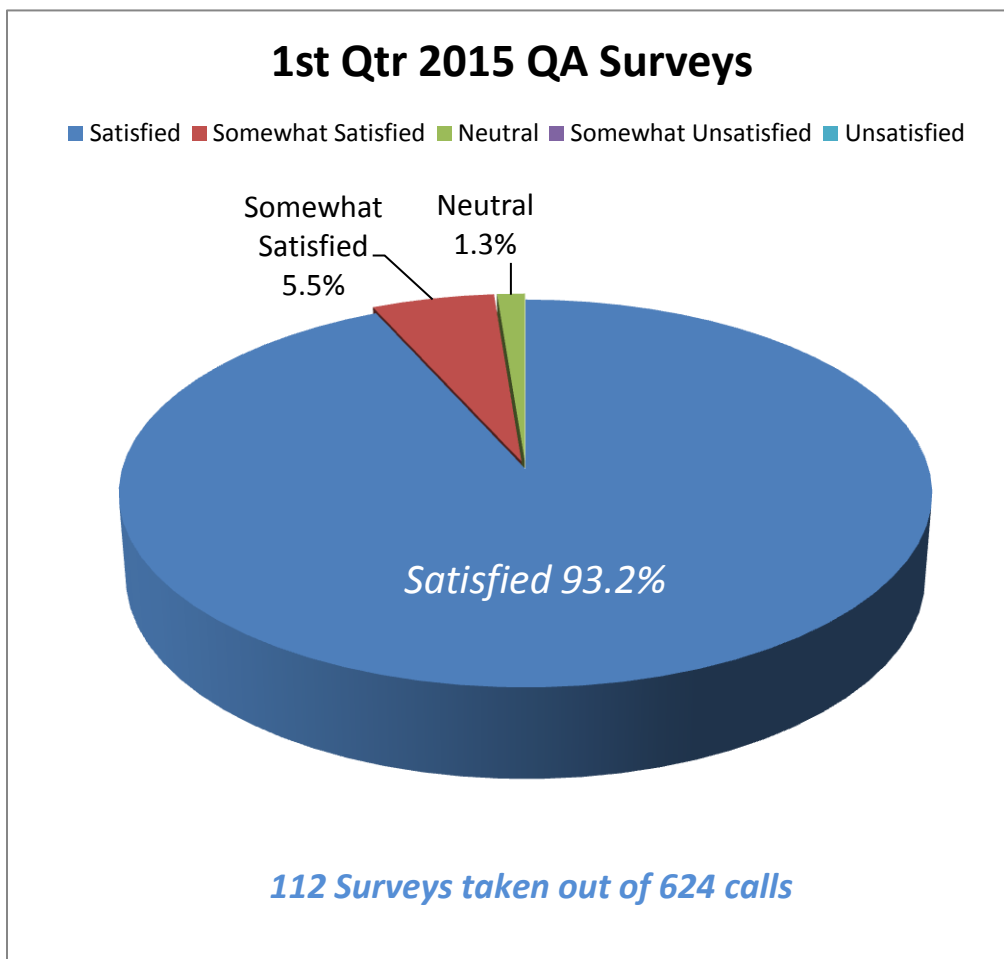
- “What Goes Where” is a feature that allows customers to search for items to see if they belong in the garbage, recycling or compost container, or if an item requires special handling such as a Bulky Item Collection (BIC) or Household Hazardous Waste collection.

The Calendar Widget feature has proven particularly popular. In Q1 2015, customers searched for their pickup day 25,363 times and 75 new service day reminders were set.

Customer Service Quality Assurance Surveys

Customer Service Representatives contact customers from the previous service day to survey them on their experience with the Call Center. Customers have the option of taking the survey over the phone or accessing the survey from a website provided to them. Of the 624 calls placed to customers during the Q1 2015, 112 surveys were completed (any surveys with unanswered questions were eliminated from the results).

The results of the surveys continue to be very positive with 98.7% of the customers giving a satisfactory rating. No surveys during the quarter received an unsatisfactory rating. Reasons cited for the Satisfactory rating included Friendliness, Responsiveness, and Listening Carefully.



J. COMMERCIAL RECYCLING PROMOTION PROGRAM STATUS REPORT

SUMMARY OF TRAINING AND PROFESSIONAL DEVELOPMENT ACTIVITIES FOR THE COMMERCIAL DIVERSION TEAM AND SUPERVISORY STAFF

Below is a summary of the Quarter 1 (Q1) 2015 training and professional development activities for the Commercial Recycling Promotion Team (CRPT):

On January 9, 2015, Waste Zero Specialists Misty McKinney and Sandra Tinoco participated in the EPA Webinar: Food Waste Reduction Alliance - Food Recovery Challenge. The webinar was a joint presentation by Gail Tavid of Congra Foods and Jason Wadsworth of Wegman's Grocery Store. The discussion explained that 25%-40% of food is wasted, while 50 million Americans have food insecurity.

On February 10, 2015, Waste Zero Specialists Sarah Prescott and Sandra Tinoco participated in the EPA Webinar: Food too Good to Waste - Successes and Lessons from Communities. The presenters included: Ashley Zanolli, Co-Lead West Coast Climate Forum, Viki Sonntag, Lead Research-Eco-Praxis, Jennifer Jordan, Recycle Coordinator- Iowa City Landfill and Recycle Services, Dave Rocheleau, Council Chef- Rhode Island Policy Council, and Karen May, Project Director-King County Solid Waste Division. Their goal is to prevent household wasted food. The goal is to prevent household wasted food. Their main message is that food is too essential to throw away. They worked on different behavior change tools by providing outreach, workshops, and posters.

On February 12, 2015, Waste Zero Specialist Sandra Tinoco participated in the EPA Webinar: Sustainable Materials and Management Web Academy's Recycling Right - Tactics and Tools for Effective Residential Outreach Part 2. The presenters included: Kristin Kinder - Waste Management Education Developer, Joel Kohlstedt - Public Representative with Waste Management, and Karen Bandhauer - Curbside Partnership. The presentation gave best practices and campaigns to improve recycling. They presented their research, pilot programs, and lessons that they had learned during the process.

On February 25, 2015, Waste Zero Specialists Angela Goebel, Gina Tretten, Mia Rossi, Misty McKinney, Sandra Tinoco, and Sarah Prescott attended the County-Wide Recycling Meeting at South San Francisco Scavenger. Paul Formosa and Barbara Bernardini from South San Francisco Scavengers explained their new digester and food waste collection program. Anthony Brucia from Pure Energy Group presented about various digesters their company builds and installs. Mitch Delmage from CalRecycle discussed Assembly Bill 1826 (Mandatory Organics Recycling) and Assembly Bill 1594 (Alternative Daily Cover).

On March 2, 2015, Waste Zero Specialist Yvette Madera attended the Redwood City-San Mateo County Chamber of Commerce Legislative Capital Bus Tour. There she had the opportunity to hear firsthand about the upcoming legislative bills authored by Senator Jerry Hill, Assembly Members Kevin Mullin, Rich Gordon and Phil Ting. The informative trip included a tour of the Capital and viewing from the gallery of the Assembly Floor.

On March 19, 2015, Waste Zero Specialist Angela Goebel participated in the EPA Webinar: Reducing Wasted Food-How Packaging Can Help. The presenters were Todd Bukowski, a Senior

Packaging Consultant at HAVI Global Solutions and Dr. Ronald Cotterman, Vice President Sustainability at Sealed Air Corporation. They presented on how the USDA and other groups estimate that 40 percent of food purchased in the United States for home and institutional use is thrown away. The amount of this waste is staggering: 36 million tons, worth \$162 billion. Of this, two-thirds is due to spoilage, and the remainder is due to incorrect portion control. The webinar explained how packaging plays an important role in reducing these numbers.

On March 24, 2015, Waste Zero Specialist Angela Goebel participated in the EPA Webinar: Community-Based Social Marketing - Achieving Sustained Behavior Change. Community-Based Social Marketing (CBSM) expert Amanda Godwin from Colehour & Cohen discussed how to implement CBSM techniques and achieve sustained behavior change within communities. The webinar presentation included strategies such as targeted messaging and highlighted community case studies from different food waste prevention and food recovery campaigns.

A DESCRIPTION OF THE STRATEGY AND OVERALL APPROACH TO ATTRACT AND RETAIN A HIGH QUALITY AND EFFECTIVE COMMERCIAL RECYCLING PROMOTION PROGRAM AND SUPERVISORY STAFF

Recology is recognized in the industry for its environmental commitments, programs, and services. We utilize our well-established networks to recruit the best-suited members for our diversion teams by posting on specific “green industry” LISTSERVs that target individuals in the field of waste reduction. We support growth and leadership development amongst our employees and encourage educational opportunities both internally and externally.

At Recology, we believe an employee's compensation includes more than just their paychecks; we recognize that providing a comprehensive benefits package is an important aspect of our employees’ total compensation. By providing a competitive benefits package that includes Recology’s Employee Stock Ownership Plan (ESOP), Recology is able to attract and retain highly qualified employees.

A DESCRIPTION AND STATUS OF MEETING THE GOALS AND OBJECTIVES FOR THE COMMERCIAL RECYCLING PROMOTION TEAM AND HOW THESE GOALS AND OBJECTIVES ARE TIED TO THE COMPENSATION INCENTIVE PLAN.

Our goals are to continue to recruit new recycling and compost customers and enhance the existing diversion programs, in order to increase the volume of recyclable and compostable materials collected and delivered to the Shoreway Environmental Center. The following is an update on the goals and objectives achieved in Q1 2015.

New Compost Customers

Recology San Mateo County (RSMC) is pleased to report that the CRPT exceeded the Q1 2015 goal of recruiting new compost services in the commercial and MFD sectors as noted below:

Q1 2015 Goal New Compost Customers	Q1 2015 Actual New Compost Customers
35	48

AB341 Outreach

RSMC is pleased to report that the CRPT exceeded the Q1 2015 goal set for contacting commercial or MFD customers that fall within the mandate of AB341‡, who were not subscribing to recycling service with RSMC and had not previously been identified as participating in recycling programs outside of the RSMC collection services.

Q1 2015 Goal AB 341 Outreach	Q1 2015 Actual AB 341 Outreach
110	118

‡The Californian Waste Management Act of 1989 (AB 939) requires each city, county or regional agency, if any, to divert 50% of all solid waste from landfill or incineration by January 1, 2000, by practicing source reduction, and resource recovery through recycling and composting. AB 341 creates a policy goal of at least 75% of all solid waste generated be source reduced, recycled, or composted by 2020. AB 341 requires businesses that generate 4-cubic yards or more of solid waste per week and all multi-family dwellings of 5 units or more to subscribe to recycling service.

Target Account Site Assessments

The CRPT achieved the goal set for conducting Targeted Account Site Assessments in Q1 2015, as outlined below:

Q1 2015 Goal Target Account Site Assessments	Q1 2015 Actual Target Account Site Assessments
140	146

The number of Site Assessments performed during Q1 2015 in each Member Agency is summarized below:

Member Agency	2015 Target Account Site Assessments	Additional Waste Audits
Atherton	2	1
Belmont	12	12
Burlingame	15	5
East Palo Alto	4	-
Foster City	16	-
Hillsborough	5	-
Menlo Park	15	-
North Fair Oaks	5	-
Redwood City	22	7
San Carlos	18	4
San Mateo	27	2
San Mateo County	-	-

Member Agency	2015 Target Account Site Assessments	Additional Waste Audits
West Bay Sanitary District	5	2
Total	146	33

A detailed accounting of the Site Assessments and Waste Audits noted above is included in the 1st Quarter 2015 Report detail file in the tab labeled “M10a. Top MSW Generators.”

*Site Assessments are waste audits that are performed for the Top MSW Generators in each Member Agency. Per Franchise Agreement Section 7.04, RSMC is required to conduct these Site Assessments annually.

†Site Checks

RSMC is pleased to report that the CRPT exceeded the Q1 2015 goal of conducting 350 Site Checks, as outlined below:

Q1 2015 Goal Site Checks	Q1 2015 Actual Site Checks
350	502

†Site Checks are visual on-site collection container assessments for all commercial generators. Per Franchise Agreement Section 7.04, RSMC is required to conduct Site Checks at least once every three years for all commercial accounts.

Quarter 2 (Q2) 2015 Goals

RSMC’s goal is to continue to increase diversion by implementing new recycling and compost programs and to work directly with customers to maximize their existing programs. RSMC will continue to perform Site Assessments, conduct Site Checks to verify service levels and program efficiencies, and provide technical assistance to customers on a requested or as needed basis.

With that in mind, the following goals have been set for the CRPT:

- Implement new starts for commercial recycling and compost service to increase diversion
- Perform Site Assessments of Target Accounts
- Conduct Site Checks for verification of on-site collection containers at MFD and/or Commercial accounts
- Encourage participation in the BizSMART@Work Awards within the SBWMA service area

The Q2 2015 goals for the CRPT will be achieved through the metrics outlined below:

- Conduct 150 Target Account Site Assessments for Commercial and/or MFD accounts
- Conduct 350 Site Checks for Commercial and/or MFD accounts

- Contact 28 MFD customers with volume based diversion that is 40% or below, based upon service levels provided in the BizSMART Program
- Submit a minimum of 20 applications for the BizSMART@ Work Awards
- Initiate communications with 70 Commercial and/or MFD customers that generate 10yds or more of MSW per week to introduce requirements of AB1826
- Recruit or increase a minimum of 150 recycling and/or compost accounts

Compensation Incentive Plan

The CRPT does not have a compensation incentive plan for achieving set goals. However, Recology management conducts annual performance reviews to verify achievement of goals, as well as evaluate an employee's level of Recology's Leadership Competencies, which include items such as strategic thinking, business acumen, communications and customer relations. The annual performance review is then used to determine potential merit increases.

A DESCRIPTION OF CONTRACTOR'S SALES STRATEGY FOR MAINTAINING AND/OR EXPANDING THE EXISTING COMMERCIAL RECYCLING ACCOUNT BASE AND DIVERSION LEVELS

To support our goal of increasing diversion and minimizing contamination, our strategy will be to focus attention on low diversion MFDs and compost rich accounts, to ensure their needs are being met and that maximum diversion is being achieved. The CRPT will continue to perform Site Checks to identify the needs of customers and areas in which we can improve existing diversion programs or implement new diversion services. An outline of these strategies and the accomplishments achieved in Q1 2015 is noted below:

Target MFD with Low Diversion

The CRPT contacted 144 MFD customers during Q1 2015 with a 20% or below diversion rate. The CRPT was able to determine opportunities to reduce waste and assist the customers with increasing diversion levels during on-site visits and/or Site Assessments. The CRPT established communication with these customers to offer cost savings analyses, on-site technical assistance and/or provide customized educational pieces that best fit their needs.

Of the 144 MFD customers contacted, 32 implemented recycling service and 5 increased recycling service. Additionally, two customers were able to decrease garbage services by diverting materials out of their waste stream. The CRPT will target 28 MFDs with diversion of 40% or below in Q2 2015.

Target Compost Rich Accounts for Assembly Bill 1826

In Q1 2015, the CRPT targeted organic rich accounts that had only garbage only and/or garbage and recycling service with the goal of implementing compost service. During Q1 2015, the CRPT started 48 new compost accounts.

On and after April 1, 2016, AB1826 will go into effect and require businesses that generate eight cubic yards or more of organic waste per week to arrange for organic waste services. The volume

requirements of AB1826 will gradually decrease each year until the minimum requirement is businesses generating 2 or more cubic yards of organic waste in 2020.

With this in mind, the CRPT will target accounts that fall under this law next year. The CRPT will initiate contact with 20% of the approximate 350 accounts that do not have organics collection service and generate 10 yards or more of garbage per week. The CRPT will inform these customers about AB 1826, and will encourage the customers to start compost service so that they will be in compliance with the impending mandate.

The CRPT will offer technical assistance such as waste audits, cost savings analyses, trainings, educational materials, and internal containers to assist new compost accounts to have a successful implementation of new services.

Presentations, Trainings, and Public Education and Outreach Materials

The CRPT utilizes presentations, trainings, and public education and outreach materials to educate customers on the programs and services that RSMC offers. They are excellent tools to teach customers about how to properly separate items into the recycling, compost and garbage containers. The CRPT will continue to promote these services and materials in Q2 2015 to increase diversion and reduce contamination.

Below is a summary of the number of public education and outreach materials distributed by the CRPT throughout the SBWMA service area during Q1 2015:

Public Education and Outreach Materials Distributed						
	Commercial Brochures	Posters	Dock Signs	How To DVDs	Stickers	HHW Brochures
January	35	227	12	3	111	0
February	54	169	2	0	63	15
March	47	173	16	3	129	54
Total	136	569	30	6	303	69

During Q1 2015, the CRPT conducted 15 presentations and 33 trainings to customers in the SBWMA service area, which are outlined below:

Date	Fran.	Customer Name	Location	Attendees (staff, custodians, students, etc.)	Description
01/06/2015	MAT	FRED GRANT	1750 S EL CAMINO REAL, SAN MATEO	KITCHEN STAFF	TRAINING
01/06/2015	MAT	FRED GRANT	1750 S EL CAMINO REAL, SAN MATEO	KITCHEN STAFF	TRAINING
01/14/2015	BEL	PILGRIM PIES	311 EL CAMINO REAL, BELMONT	STEVEN, SINADA AND BAKER	TRAINING
01/14/2015	RWC	INSIGNIA COMMERCIAL GROUP, INC	3 LAGOON DR. SUITE 100	TENANT REPRESENTATIVES	PRESENTATION
01/14/2015	SNC	SAN CARLOS PLAZA	21 EL CAMINO REAL, SAN CARLOS	KITCHEN STAFF	TRAINING

01/15/2015	BEL	AC VENTURES	1600 EL CAMINO REAL, BELMONT	MANAGERS, EMPLOYEES, PREP COOKS & STAFF	TRAINING
01/15/2015	RWC	INSIGNIA COMMERCIAL GROUP, INC	1 LAGOON DR. SUITE 100	TENANTS REPRESENTATIVES	PRESENTATION
01/16/2015	ATH	STEEL PARK	177 TUSCALOOSA AVE, ATHERTON	MAINTENANCE/ GARDENER	TRAINING
01/16/2015	WBS	MATILDE NINOMUERCIA	2128 SAND HILL RD, MENLO PARK	PROPERTY MANAGER AND MAINTENANCE STAFF	TRAINING
01/20/2015	C02	CITY OF BELMONT	1835 BELBURN AVE, BELMONT	PRESCHOOL KIDS & TEACHERS - ROOM 1	PRESENTATION
01/20/2015	C02	CITY OF BELMONT	1835 BELBURN AVE, BELMONT	PRESCHOOL KIDS & TEACHERS - ROOM 2	PRESENTATION
01/26/2015	BUR	CAROLINE KUREBAYASHI	240 PARK RD	EMPLOYEES	TRAINING
01/27/2015	C10	SHOREVIEW REC CENTER (MAT)	950 OCEAN VIEW AVENUE, SAN MATEO	STUDENTS/TEACHERS	PRESENTATION
01/27/2015	C10	SHOREVIEW REC CENTER (MAT)	950 OCEAN VIEW AVENUE, SAN MATEO	STUDENTS/TEACHERS	PRESENTATION
01/27/2015	SNC	NOVARTIS/JLL US ACC	150 INDUSTRIAL RD, SAN CARLOS	JANITORIAL STAFF	TRAINING
01/28/2015	MPK	STANFORD PARK HOTEL	100 EL CAMINO REAL	MANAGERS AND STAFF	TRAINING
01/28/2015	RWC	CROUCHING TIGER RESTAURANT	644 BROADWAY ST	KITCHEN STAFF	TRAINING
01/29/2015	EPA	OUR COMMON GROUND, INC.	2560 PULGAS AVE	STAFF AND VOLUNTEERS	PRESENTATION
02/09/2015	MAT	CONGREGATION AL CHURCH	225 TILTON AVE, SAN MATEO	STAFF	TRAINING
02/09/2015	NFO	WALLY'S PLACE	695 5TH AVE	TENANTS & COORDINATORS	PRESENTATION
02/10/2015	SNC	JMS DEVELOPMENT PARTNERS	HARVEST FURNATURE	EMPLOYEE, MANAGER, OWNER	TRAINING
02/13/2015	BUR	CROWNE PLAZA-SFO AIRPORT	1177 AIRPORT BLVD	HOUSEKEEPING	TRAINING (Spanish)
02/13/2015	BUR	CROWNE PLAZA-SFO AIRPORT	1177 AIRPORT BLVD	KITCHEN/SERVERS	TRAINING
02/13/2015	BUR	CROWNE PLAZA-SFO AIRPORT	1177 AIRPORT BLVD	HOUSEKEEPING	TRAINING
02/17/2015	MAT	LOWE ENTERPRISES REAL ESTATE	3055 CLEARVIEW WAY, SAN MATEO	OFFICE STAFF	PRESENTATION
02/17/2015	MAT	LOWE ENTERPRISES REAL ESTATE	3055 CLEARVIEW WAY, SAN MATEO	STAFF	PRESENTATION
02/18/2015	MAT	RAO R. YALAMANCHITI	350 N BAYSHORE BLVD., SAN MATEO	KITCHEN STAFF	TRAINING
02/23/2015	MAT	SERRA HIGH SCHOOL	451 W 20TH AVENUE, SAN MATEO	GREEN CLUB (STUDENTS)/TEACHERS	PRESENTATION

02/19/2015	MAT	SERRA HIGH SCHOOL	451 W 20TH AVENUE, SAN MATEO	KITCHEN STAFF	TRAINING
02/24/2015	SNC	DURHAM SCHOOL SERVICES	917 BRANSTEN RD	GM AND EMPLOYEES	TRAINING
02/25/2015	RWC	INSIGNIA COMMERCIAL GROUP, INC	LAGOON DR	FACILITIES TEAM FOR EQUINIX	PRESENTATION
02/27/2015	MAT	HAWAIIAN BBQ	1452 CARY AVENUE, SAN MATEO	KITCHEN STAFF	PRESENTATION
03/06/2015	BEL	HOBEES RESTAURANT	1101 SHOREWAY RD #B	MANAGER & KITCHEN STAFF	TRAINING
03/10/2015	BEL	KUMUD GROCERIES	520 MASONIC WAY	KITCHEN STAFF AND MANAGER	TRAINING
03/10/2015	RWC	JACK IN THE BOX #525	1205 BROADWAY ST	MANAGERS, TEAM LEADERS AND KITCHEN STAFF (Spanish)	TRAINING
03/10/2015	RWC	JACK IN THE BOX INC 469	1205 BROADWAY ST	MANAGER & TEAM LEADER	TRAINING
03/12/2015	BEL	KUMUD GROCERIES	520 MASONIC WAY, BELMONT	KITCHEN STAFF & MANAGER	TRAINING
03/12/2015	RWC	GORDON MANOR	1616 GORDON ST	MANAGEMENT AND STAFF	TRAINING
03/12/2015	RWC	JACK IN THE BOX #525	1205 BROADWAY ST	TEAM LEADERS & KITCHEN STAFF (Spanish)	TRAINING
03/12/2015	RWC	JACK IN THE BOX INC 469	1205 BROADWAY ST	TEAM LEADER & KITCHEN STAFF	TRAINING
03/13/2015	MPK	NAZARETH CLASSIC CARE COMMUNIT	800 ROBLE AVE	MANAGER AND STAFF	TRAINING
03/13/2015	MPK	NAZARETH CLASSIC CARE COMMUNIT	800 ROBLE AVE	STAFF	TRAINING
03/13/2015	RWC	INSIGNIA COMMERCIAL GROUP, INC	1 LAGOON DR	CAFE STAFF	TRAINING
03/13/2015	SNC	NARANJOS TAQUERIA	1494 EL CAMINO REAL	MANAGER AND COOKS	TRAINING
03/19/2015	MAT	HONG KONG CAUSE WAY BAY INC	111 E 4TH AVENUE, SAN MATEO	KITCHEN STAFF	TRAINING
03/26/2015	C10	CITY OF SAN MATEO MAIN LIBRARY	55 W 3RD AVENUE, SAN MATEO	JANITORIAL STAFF	PRESENTATION
03/27/2015	SNC	LA STAZIONE CAFE & DELI	601 OLD COUNTY RD	OWNERS	TRAINING
03/30/2015	MAT	HUMAN INVESTMENTS PROJECT	364 S RAILROAD AVENUE, SAN MATEO	OFFICE STAFF	PRESENTATION

Franchise codes: ATH = Atherton, BEL = Belmont, BUR = Burlingame, CSM = County of San Mateo, EPA = East Palo Alto, FOC = Foster City, HIL = Hillsborough, MAT = San Mateo, MPK = Menlo Park, NFO = North Fair Oaks, RWC = Redwood City, SNC = San Carlos, WBS = West Bay Sanitary District

Member Agency codes: C01 = Atherton, C02 = Belmont, C03 = Burlingame, C04 = East Palo Alto, C05 = Foster City, C06 = Hillsborough, C07 = Menlo Park, C08 = Redwood City, C09 = San Carlos, C10 = San Mateo, C11 = North Fair Oaks, C12 = West Bay Sanitary District, C15 = County of San Mateo

A DESCRIPTION OF THE SERVICES PROVIDED TO THE COMMERCIAL AND AGENCY FACILITY SECTORS.

Services provided by RSMC to our Commercial and Agency Facility sectors include Single-Stream Recycling, Compost and Solid Waste Material collection. Support services provided include conducting Site Assessments and Site Checks, determining adequate and most cost effective service levels, providing presentations and trainings, and distributing public education materials and internal containers. **A DETAILED ACCOUNT OF DIVERSION STATISTICS FOR THE COMMERCIAL AND AGENCY FACILITY SECTORS**

A detailed account of the diversion statistics is included in RSMC's 2015 1st Quarter Report detail file in the tab labeled "M1d. Diversion Level".