



QUARTERLY REPORT TO THE SBWMA
FOR 1st Quarter 2017

Submitted April 30, 2017



April 30, 2017

Joe La Mariana
Executive Director
SBWMA/RethinkWaste
610 Elm Street, Suite 202
San Carlos, CA 94070

Dear Mr. La Mariana:

Enclosed is a copy of the Recology 1st Quarter 2017 report to the SBWMA. Recology will send electronic copies to each jurisdiction.

In accordance with the requirements of Section 9.04 B of the Agreement, the undersigned hereby certifies, under penalty of perjury, that the report submitted herewith is true and correct to the best knowledge of the undersigned after reasonable inquiry.

If you should have any questions or require additional information, please call me at (650) 598-8226.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Michael Kelly', is written over a faint, light blue circular stamp.

Michael Kelly
General Manager
Recology San Mateo County

cc: Farouk Fakira



RECOLOGY SAN MATEO COUNTY

QUARTERLY REPORT TO THE SBWMA

**For
1st Quarter 2017**

**Submitted
APRIL 30, 2017**



1st QUARTER 2017 REPORT

TABLE OF CONTENTS

	Page
A. Definitions	ii - iii
B. Summary	iv
C. Tonnage Summary and Cumulative Comparison	1 - 28
D. Inquiry, Service Request and Complaint Data	29
E. Call Center Data and Quality Assurance Calls Made	30
F. On-Site Customer Assessments, Visual Audits, and Recycling Tote-Bag Delivery Information	31
G. Liquidated Damages Summary	32 - 37
H. Performance Incentives and Disincentives	38 - 41
I. Summary Assessment	42 - 43
J. Commercial Recycling Promotion Program Status Report	44 - 51



1st QUARTER 2017 REPORT

DEFINITIONS OF WASTE TYPES INCLUDED ON THE TONNAGE SUMMARY REPORT

Commercial Solid Waste – Franchised solid waste collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Commercial Recycling – Franchised recyclable materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. This includes construction and demolition debris collected from agency facilities. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Commercial Organics – Franchised organic materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Solid Waste – Franchised solid waste collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Recycling – Franchised recyclable materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Organics – Franchised organic materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Solid Waste – Franchised solid waste collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Recycling – Franchised recyclable materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. This includes construction and demolition debris. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Organics – Franchised organic materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Solid Waste – Franchised solid waste collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Recycling – Franchised recyclable materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Organics – Franchised organic materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Tonnage Allocations – During Quarter 1, system tonnage allocations were updated as follows: effective January 9 for usual and customary service changes; effective February 27 for changes in commercial solid waste routes and effective March 10 for changes in commercial recycling routes.

Bulky item collection tonnage is allocated based on the number of collection events for solid waste and on the basis of the number of items collected for recyclables. The allocation methodology is applied consistently each month.



1st QUARTER 2017 QUARTERLY REPORT SUMMARY

Quarter	1 st Quarter	2 nd Quarter	3 rd Quarter	4 th Quarter	2017 Year End
Commercial Tonnage Collected					
Solid Waste	22,049.55				22,049.55
Recyclables	6,934.50				6,934.50
Organics	7,330.63				7,330.63
Multi-Family Tonnage Collected					
Solid Waste	8,709.30				8,709.30
Recyclables	2,436.96				2,436.96
Organics	254.09				254.09
Residential Tonnage Collected					
Solid Waste	15,229.25				15,229.25
Recyclables	10,751.72				10,751.72
Organics	19,592.90				19,592.90
Diversion Rates					
Commercial	35.54%				35.54%
Multi-Family	23.60%				23.60%
Residential	66.58%				66.58%
Overall	50.70%				50.70%
Inquiries, Service Requests & Complaints	23,839				23,839
Calls Received	41,741				41,741
Avg. Hold Time	12.91				12.91
Assessments	72				72
Quality Assurance	677				677

RECOLOGY QUARTERLY REPORT 2017

	2017							Year to Date
	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
ATHERTON								
Commercial								
Commercial Solid Waste	33.64	30.92	35.77	100.33	0.00	0.00	0.00	100.33
Commercial Recycling	17.06	15.70	17.00	49.76	0.00	0.00	0.00	49.76
Commercial Organics	36.38	49.14	47.09	132.61	0.00	0.00	0.00	132.61
Subtotal - Disposed	33.64	30.92	35.77	100.33	0.00	0.00	0.00	100.33
Subtotal - Diverted	53.44	64.84	64.09	182.37	0.00	0.00	0.00	182.37
Diversion Rate	61.37%	67.71%	64.18%	64.51%	0.00%	0.00%	0.00%	64.51%
MFD								
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Roll-Off								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	147.73	131.41	151.60	430.74	0.00	0.00	0.00	430.74
Residential Curbside Recycling	130.07	108.92	122.16	361.15	0.00	0.00	0.00	361.15
Residential Curbside Organics	743.54	578.66	678.59	2,000.79	0.00	0.00	0.00	2,000.79
Subtotal - Disposed	147.73	131.41	151.60	430.74	0.00	0.00	0.00	430.74
Subtotal - Diverted	873.61	687.58	800.75	2,361.94	0.00	0.00	0.00	2,361.94
Diversion Rate	85.54%	83.95%	84.08%	84.58%	0.00%	0.00%	0.00%	84.58%
Total Disposed	181.37	162.33	187.37	531.07	0.00	0.00	0.00	531.07
Total Diverted	927.05	752.42	864.84	2,544.31	0.00	0.00	0.00	2,544.31
Total Diversion Rate	83.64%	82.25%	82.19%	82.73%	0.00%	0.00%	0.00%	82.73%
Single-Family Measured Diversion Rate	85.54%	83.95%	84.08%	84.58%	0.00%	0.00%	0.00%	84.58%
Commercial Measured Diversion Rate	61.37%	67.71%	64.18%	64.51%	0.00%	0.00%	0.00%	64.51%
MFD Measured Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Overall Measured Diversion Rate	83.64%	82.25%	82.19%	82.73%	0.00%	0.00%	0.00%	82.73%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2017

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - MARCH 2017

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>2016 - 2017</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2016 - 2017</u> <u>% Change</u>
Atherton									
Commercial¹ and MFD									
Commercial Solid Waste	149.57	137.91	108.15	110.78	109.30	103.44	100.33	(3.11)	-3.01%
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	43.12	34.44	36.21	41.67	41.30	55.71	49.76	(5.95)	-10.68%
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	122.81	70.66	97.49	91.00	202.83	155.51	132.61	(22.90)	-14.73%
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Organics	0.00	26.57	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	149.57	137.91	108.15	110.78	109.30	103.44	100.33	(3.11)	-3.01%
SUBTOTAL - Diverted Tons	165.93	131.67	133.70	132.67	244.13	211.22	182.37	(28.85)	-13.66%
Residential									
Residential Solid Waste	599.09	423.29	416.18	406.14	405.49	418.24	430.74	12.50	2.99%
Residential Curbside Recycling	311.50	316.27	322.91	344.90	332.61	360.02	361.15	1.13	0.31%
Residential Curbside Organics	1,810.92	1,891.67	1,761.86	1,731.26	1,791.95	1,912.61	2,000.79	88.18	4.61%
SUBTOTAL - Disposed Tons	599.09	423.29	416.18	406.14	405.49	418.24	430.74	12.50	2.99%
SUBTOTAL - Diverted Tons	2,122.42	2,207.94	2,084.77	2,076.16	2,124.56	2,272.63	2,361.94	89.31	3.93%
Commercial/MFD and Residential									
TOTAL TONS DISPOSED	748.66	561.20	524.33	516.92	514.79	521.68	531.07		
TOTAL TONS DIVERTED	2,288.35	2,339.61	2,218.47	2,208.83	2,368.69	2,483.85	2,544.31		
COMMERCIAL DIVERSION RATE	52.59%	48.84%	55.28%	54.50%	69.07%	67.13%	64.51%		
MFD DIVERSION RATE	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
RESIDENTIAL DIVERSION RATE	77.99%	83.91%	83.36%	83.64%	83.97%	84.46%	84.58%		
TOTAL DIVERSION RATE	75.35%	80.65%	80.88%	81.04%	82.15%	82.64%	82.73%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2017

	2017							
	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
BELMONT								
Commercial								
Commercial Solid Waste	206.64	177.37	193.32	577.33	0.00	0.00	0.00	577.33
Commercial Recycling	89.73	76.35	83.50	249.58	0.00	0.00	0.00	249.58
Commercial Organics	81.40	70.55	76.10	228.05	0.00	0.00	0.00	228.05
Subtotal - Disposed	206.64	177.37	193.32	577.33	0.00	0.00	0.00	577.33
Subtotal - Diverted	171.13	146.90	159.60	477.63	0.00	0.00	0.00	477.63
Diversion Rate	45.30%	45.30%	45.22%	45.27%	0.00%	0.00%	0.00%	45.27%
MFD								
MFD Solid Waste	182.05	152.85	164.16	499.06	0.00	0.00	0.00	499.06
MFD Recycling	55.33	46.07	49.16	150.56	0.00	0.00	0.00	150.56
MFD Organics	6.78	5.91	6.69	19.38	0.00	0.00	0.00	19.38
Subtotal - Disposed	182.05	152.85	164.16	499.06	0.00	0.00	0.00	499.06
Subtotal - Diverted	62.11	51.98	55.85	169.94	0.00	0.00	0.00	169.94
Diversion Rate	25.44%	25.38%	25.39%	25.40%	0.00%	0.00%	0.00%	25.40%
Roll-Off								
Roll-Off Solid Waste	22.10	32.79	35.65	90.54	0.00	0.00	0.00	90.54
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	22.10	32.79	35.65	90.54	0.00	0.00	0.00	90.54
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	270.97	266.75	301.01	838.73	0.00	0.00	0.00	838.73
Residential Curbside Recycling	263.42	206.83	250.37	720.62	0.00	0.00	0.00	720.62
Residential Curbside Organics	362.27	287.30	394.94	1,044.51	0.00	0.00	0.00	1,044.51
Subtotal - Disposed	270.97	266.75	301.01	838.73	0.00	0.00	0.00	838.73
Subtotal - Diverted	625.69	494.13	645.31	1,765.13	0.00	0.00	0.00	1,765.13
Diversion Rate	69.78%	64.94%	68.19%	67.79%	0.00%	0.00%	0.00%	67.79%
Total Disposed	681.76	629.76	694.14	2,005.66	0.00	0.00	0.00	2,005.66
Total Diverted	858.93	693.01	860.76	2,412.70	0.00	0.00	0.00	2,412.70
Total Diversion Rate	55.75%	52.39%	55.36%	54.61%	0.00%	0.00%	0.00%	54.61%
Single-Family Measured Diversion Rate	69.78%	64.94%	68.19%	67.79%	0.00%	0.00%	0.00%	67.79%
Commercial Measured Diversion Rate	36.22%	35.39%	35.40%	35.69%	0.00%	0.00%	0.00%	35.69%
MFD Measured Diversion Rate	25.44%	25.38%	25.39%	25.40%	0.00%	0.00%	0.00%	25.40%
Overall Measured Diversion Rate	55.75%	52.39%	55.36%	54.61%	0.00%	0.00%	0.00%	54.61%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2017

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - MARCH 2017

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>2016 - 2017</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2016 - 2017</u> <u>% Change</u>
Belmont									
Commercial¹ and MFD									
Commercial Solid Waste	457.45	712.21	568.23	610.11	554.65	553.22	577.33	24.11	4.36%
MFD Solid Waste	405.78	448.84	535.26	545.29	504.57	518.34	499.06	(19.28)	-3.72%
Roll-Off Solid Waste	113.38	116.63	110.54	110.85	112.33	114.23	90.54	(23.69)	-20.74%
Commercial Recycling	123.19	162.31	148.62	198.63	197.81	232.39	249.58	17.19	7.40%
MFD Recycling	107.37	99.06	123.22	129.50	136.04	151.54	150.56	(0.98)	-0.65%
Roll-Off Recycling	0.00	0.00	1.80	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	93.36	104.87	112.82	138.21	166.78	215.51	228.05	12.54	5.82%
MFD Organics	5.80	3.99	14.51	15.42	16.61	19.73	19.38	(0.35)	-1.77%
Roll-Off Organics	0.00	7.02	0.22	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	976.61	1,277.68	1,214.03	1,266.25	1,171.55	1,185.79	1,166.93	(18.86)	-1.59%
SUBTOTAL - Diverted Tons	329.72	377.25	401.19	481.76	517.24	619.17	647.57	28.40	4.59%
Residential									
Residential Solid Waste	827.14	820.22	795.35	796.22	803.62	828.54	838.73	10.19	1.23%
Residential Curbside Recycling	965.06	704.80	695.96	712.37	691.10	750.18	720.62	(29.56)	-3.94%
Residential Curbside Organics	902.16	881.23	945.53	897.57	1,000.98	985.77	1,044.51	58.74	5.96%
SUBTOTAL - Disposed Tons	827.14	820.22	795.35	796.22	803.62	828.54	838.73	10.19	1.23%
SUBTOTAL - Diverted Tons	1,867.22	1,586.03	1,641.49	1,609.94	1,692.08	1,735.95	1,765.13	29.18	1.68%
Commercial/MFD and Residential									
TOTAL TONS DISPOSED	1,803.75	2,097.90	2,009.38	2,062.47	1,975.17	2,014.33	2,005.66		
TOTAL TONS DIVERTED	2,196.94	1,963.28	2,042.68	2,091.70	2,209.32	2,355.12	2,412.70		
COMMERCIAL DIVERSION RATE	25.24%	22.80%	24.84%	27.56%	30.63%	34.30%	35.69%		
MFD DIVERSION RATE	21.81%	18.67%	20.47%	21.00%	23.23%	24.84%	25.40%		
RESIDENTIAL DIVERSION RATE	69.30%	65.91%	67.36%	66.91%	67.80%	67.69%	67.79%		
TOTAL DIVERSION RATE	54.91%	48.34%	50.41%	50.35%	52.80%	53.90%	54.61%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2017

	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2017 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
BURLINGAME								
Commercial								
Commercial Solid Waste	769.95	694.91	745.04	2,209.90	0.00	0.00	0.00	2,209.90
Commercial Recycling	330.72	303.55	327.93	962.20	0.00	0.00	0.00	962.20
Commercial Organics	315.28	234.23	313.96	863.47	0.00	0.00	0.00	863.47
Subtotal - Disposed	769.95	694.91	745.04	2,209.90	0.00	0.00	0.00	2,209.90
Subtotal - Diverted	646.00	537.78	641.89	1,825.67	0.00	0.00	0.00	1,825.67
Diversion Rate	45.62%	43.63%	46.28%	45.24%	0.00%	0.00%	0.00%	45.24%
MFD								
MFD Solid Waste	268.79	240.75	267.60	777.14	0.00	0.00	0.00	777.14
MFD Recycling	92.98	79.68	87.62	260.28	0.00	0.00	0.00	260.28
MFD Organics	6.98	6.18	6.53	19.69	0.00	0.00	0.00	19.69
Subtotal - Disposed	268.79	240.75	267.60	777.14	0.00	0.00	0.00	777.14
Subtotal - Diverted	99.96	85.86	94.15	279.97	0.00	0.00	0.00	279.97
Diversion Rate	27.11%	26.29%	26.03%	26.48%	0.00%	0.00%	0.00%	26.48%
Roll-Off								
Roll-Off Solid Waste	790.63	692.84	786.26	2,269.73	0.00	0.00	0.00	2,269.73
Roll-Off Recycling	10.14	14.63	19.14	43.91	0.00	0.00	0.00	43.91
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	790.63	692.84	786.26	2,269.73	0.00	0.00	0.00	2,269.73
Subtotal - Diverted	10.14	14.63	19.14	43.91	0.00	0.00	0.00	43.91
Diversion Rate	1.27%	2.07%	2.38%	1.90%	0.00%	0.00%	0.00%	1.90%
Residential								
Residential Solid Waste	329.74	311.74	321.63	963.11	0.00	0.00	0.00	963.11
Residential Curbside Recycling	292.02	245.30	259.49	796.81	0.00	0.00	0.00	796.81
Residential Curbside Organics	505.55	342.69	430.05	1,278.29	0.00	0.00	0.00	1,278.29
Subtotal - Disposed	329.74	311.74	321.63	963.11	0.00	0.00	0.00	963.11
Subtotal - Diverted	797.57	587.99	689.54	2,075.10	0.00	0.00	0.00	2,075.10
Diversion Rate	70.75%	65.35%	68.19%	68.30%	0.00%	0.00%	0.00%	68.30%
Total Disposed	2,159.11	1,940.24	2,120.53	6,219.88	0.00	0.00	0.00	6,219.88
Total Diverted	1,553.67	1,226.26	1,444.72	4,224.65	0.00	0.00	0.00	4,224.65
Total Diversion Rate	41.85%	38.73%	40.52%	40.45%	0.00%	0.00%	0.00%	40.45%
Single-Family Measured Diversion Rate	70.75%	65.35%	68.19%	68.30%	0.00%	0.00%	0.00%	68.30%
Commercial Measured Diversion Rate	29.24%	28.16%	29.57%	29.02%	0.00%	0.00%	0.00%	29.02%
MFD Measured Diversion Rate	27.11%	26.29%	26.03%	26.48%	0.00%	0.00%	0.00%	26.48%
Overall Measured Diversion Rate	41.85%	38.73%	40.52%	40.45%	0.00%	0.00%	0.00%	40.45%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2017

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - MARCH 2017

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>2016 - 2017</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2016 - 2017</u> <u>% Change</u>
Burlingame									
Commercial¹ and MFD									
Commercial Solid Waste	1,831.60	2,234.31	1,993.69	2,072.68	1,991.48	2,223.26	2,209.90	(13.36)	-0.60%
MFD Solid Waste	700.76	609.79	729.55	716.41	716.98	748.60	777.14	28.54	3.81%
Roll-Off Solid Waste	2,010.95	1,974.47	1,831.23	1,777.92	1,788.53	2,209.48	2,269.73	60.25	2.73%
Commercial Recycling	564.93	690.21	722.85	926.50	961.52	1,045.18	962.20	(82.98)	-7.94%
MFD Recycling	158.23	144.66	210.30	217.54	233.34	241.85	260.28	18.43	7.62%
Roll-Off Recycling	36.27	127.56	31.89	33.29	38.57	43.14	43.91	0.77	1.78%
Commercial Organics	612.78	463.93	652.28	708.36	816.36	766.81	863.47	96.66	12.61%
MFD Organics	20.44	10.04	16.52	12.68	13.49	16.88	19.69	2.81	16.65%
Roll-Off Organics	95.04	159.37	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	4,543.31	4,818.57	4,554.47	4,567.01	4,496.99	5,181.34	5,256.77	75.43	1.46%
SUBTOTAL - Diverted Tons	1,487.69	1,595.77	1,633.84	1,898.37	2,063.28	2,113.86	2,149.55	35.69	1.69%
Residential									
Residential Solid Waste	1,120.58	902.47	878.60	886.75	904.50	937.14	963.11	25.97	2.77%
Residential Curbside Recycling	756.96	736.85	732.80	740.47	738.63	767.67	796.81	29.14	3.80%
Residential Curbside Organics	1,157.62	1,130.31	1,137.03	1,142.44	1,217.20	1,248.80	1,278.29	29.49	2.36%
SUBTOTAL - Disposed Tons	1,120.58	902.47	878.60	886.75	904.50	937.14	963.11	25.97	2.77%
SUBTOTAL - Diverted Tons	1,914.58	1,867.16	1,869.83	1,882.91	1,955.83	2,016.47	2,075.10	58.63	2.91%
Commercial/MFD and Residential									
TOTAL TONS DISPOSED	5,663.89	5,721.04	5,433.07	5,453.76	5,401.49	6,118.48	6,219.88		
TOTAL TONS DIVERTED	3,402.27	3,462.93	3,503.67	3,781.28	4,019.11	4,130.33	4,224.65		
COMMERCIAL DIVERSION RATE	24.67%	24.88%	26.40%	29.36%	31.45%	28.98%	29.02%		
MFD DIVERSION RATE	20.32%	20.24%	23.72%	24.32%	25.61%	25.68%	26.48%		
RESIDENTIAL DIVERSION RATE	63.08%	67.42%	68.03%	67.98%	68.38%	68.27%	68.30%		
TOTAL DIVERSION RATE	37.53%	37.71%	39.21%	40.94%	42.66%	40.30%	40.45%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2017

	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2017 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
EAST PALO ALTO								
Commercial								
Commercial Solid Waste	128.96	126.18	129.07	384.21	0.00	0.00	0.00	384.21
Commercial Recycling	47.24	44.92	47.31	139.47	0.00	0.00	0.00	139.47
Commercial Organics	44.11	43.70	50.20	138.01	0.00	0.00	0.00	138.01
Subtotal - Disposed	128.96	126.18	129.07	384.21	0.00	0.00	0.00	384.21
Subtotal - Diverted	91.35	88.62	97.51	277.48	0.00	0.00	0.00	277.48
Diversion Rate	41.46%	41.26%	43.04%	41.94%	0.00%	0.00%	0.00%	41.94%
MFD								
MFD Solid Waste	243.10	215.17	232.27	690.54	0.00	0.00	0.00	690.54
MFD Recycling	34.31	29.86	31.95	96.12	0.00	0.00	0.00	96.12
MFD Organics	7.54	5.77	7.42	20.73	0.00	0.00	0.00	20.73
Subtotal - Disposed	243.10	215.17	232.27	690.54	0.00	0.00	0.00	690.54
Subtotal - Diverted	41.85	35.63	39.37	116.85	0.00	0.00	0.00	116.85
Diversion Rate	14.69%	14.21%	14.49%	14.47%	0.00%	0.00%	0.00%	14.47%
Roll-Off								
Roll-Off Solid Waste	50.22	60.10	45.38	155.70	0.00	0.00	0.00	155.70
Roll-Off Recycling	0.00	3.54	5.26	8.80	0.00	0.00	0.00	8.80
Roll-Off Organics	27.53	27.01	33.94	88.48	0.00	0.00	0.00	88.48
Subtotal - Disposed	50.22	60.10	45.38	155.70	0.00	0.00	0.00	155.70
Subtotal - Diverted	27.53	30.55	39.20	97.28	0.00	0.00	0.00	97.28
Diversion Rate	35.41%	33.70%	46.35%	38.45%	0.00%	0.00%	0.00%	38.45%
Residential								
Residential Solid Waste	606.93	539.42	608.67	1,755.02	0.00	0.00	0.00	1,755.02
Residential Curbside Recycling	154.99	137.42	145.32	437.73	0.00	0.00	0.00	437.73
Residential Curbside Organics	296.72	266.19	356.36	919.27	0.00	0.00	0.00	919.27
Subtotal - Disposed	606.93	539.42	608.67	1,755.02	0.00	0.00	0.00	1,755.02
Subtotal - Diverted	451.71	403.61	501.68	1,357.00	0.00	0.00	0.00	1,357.00
Diversion Rate	42.67%	42.80%	45.18%	43.61%	0.00%	0.00%	0.00%	43.61%
Total Disposed	1,029.21	940.87	1,015.39	2,985.47	0.00	0.00	0.00	2,985.47
Total Diverted	612.44	558.41	677.76	1,848.61	0.00	0.00	0.00	1,848.61
Total Diversion Rate	37.31%	37.25%	40.03%	38.24%	0.00%	0.00%	0.00%	38.24%
Single-Family Measured Diversion Rate	42.67%	42.80%	45.18%	43.61%	0.00%	0.00%	0.00%	43.61%
Commercial Measured Diversion Rate	27.57%	27.83%	30.21%	28.55%	0.00%	0.00%	0.00%	28.55%
MFD Measured Diversion Rate	14.69%	14.21%	14.49%	14.47%	0.00%	0.00%	0.00%	14.47%
Overall Measured Diversion Rate	37.31%	37.25%	40.03%	38.24%	0.00%	0.00%	0.00%	38.24%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2017

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - MARCH 2017

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>2016 - 2017</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2016 - 2017</u> <u>% Change</u>
East Palo Alto									
Commercial¹ and MFD									
Commercial Solid Waste	316.97	378.88	310.85	309.47	392.50	389.37	384.21	(5.16)	-1.33%
MFD Solid Waste	592.18	583.89	642.36	670.81	630.05	655.18	690.54	35.36	5.40%
Roll-Off Solid Waste	168.95	341.59	323.55	291.09	267.83	164.13	155.70	(8.43)	-5.14%
Commercial Recycling	134.80	544.13	146.27	127.59	130.43	137.38	139.47	2.09	1.52%
MFD Recycling	6.72	37.44	52.79	66.14	81.41	92.57	96.12	3.55	3.83%
Roll-Off Recycling	9.46	6.44	0.00	4.93	5.12	6.75	8.80	2.05	30.37%
Commercial Organics	78.19	74.25	72.36	91.17	117.87	123.43	138.01	14.58	11.81%
MFD Organics	13.72	5.81	18.81	17.87	20.85	17.64	20.73	3.09	17.52%
Roll-Off Organics	0.00	9.41	0.00	0.00	0.00	93.68	88.48	(5.20)	-5.55%
SUBTOTAL - Disposed Tons	1,078.10	1,304.36	1,276.76	1,271.37	1,290.38	1,208.68	1,230.45	21.77	1.80%
SUBTOTAL - Diverted Tons	242.89	677.48	290.23	307.70	355.68	471.45	491.61	20.16	4.28%
Residential									
Residential Solid Waste	1,547.40	1,546.48	1,521.89	1,552.43	1,645.84	1,682.60	1,755.02	72.42	4.30%
Residential Curbside Recycling	334.91	328.41	327.94	357.36	373.15	397.67	437.73	40.06	10.07%
Residential Curbside Organics	795.21	733.28	836.16	813.82	923.21	981.42	919.27	(62.15)	-6.33%
SUBTOTAL - Disposed Tons	1,547.40	1,546.48	1,521.89	1,552.43	1,645.84	1,682.60	1,755.02	72.42	4.30%
SUBTOTAL - Diverted Tons	1,130.12	1,061.69	1,164.10	1,171.18	1,296.36	1,379.09	1,357.00	(22.09)	-1.60%
Commercial/MFD and Residential									
TOTAL TONS DISPOSED	2,625.50	2,850.84	2,798.65	2,823.80	2,936.22	2,891.28	2,985.47		
TOTAL TONS DIVERTED	1,373.01	1,739.17	1,454.33	1,478.88	1,652.04	1,850.54	1,848.61		
COMMERCIAL DIVERSION RATE	18.39%	34.18%	18.52%	19.49%	21.61%	28.06%	28.55%		
MFD DIVERSION RATE	3.34%	6.90%	10.03%	11.13%	13.96%	14.40%	14.47%		
RESIDENTIAL DIVERSION RATE	42.21%	40.71%	43.34%	43.00%	44.06%	45.04%	43.61%		
TOTAL DIVERSION RATE	34.34%	37.89%	34.20%	34.37%	36.01%	39.03%	38.24%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2017

	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2017 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
FOSTER CITY								
Commercial								
Commercial Solid Waste	261.52	232.56	254.18	748.26	0.00	0.00	0.00	748.26
Commercial Recycling	125.78	108.90	116.36	351.04	0.00	0.00	0.00	351.04
Commercial Organics	192.97	182.59	191.97	567.53	0.00	0.00	0.00	567.53
Subtotal - Disposed	261.52	232.56	254.18	748.26	0.00	0.00	0.00	748.26
Subtotal - Diverted	318.75	291.49	308.33	918.57	0.00	0.00	0.00	918.57
Diversion Rate	54.93%	55.62%	54.81%	55.11%	0.00%	0.00%	0.00%	55.11%
MFD								
MFD Solid Waste	269.05	246.06	252.66	767.77	0.00	0.00	0.00	767.77
MFD Recycling	105.97	89.72	98.80	294.49	0.00	0.00	0.00	294.49
MFD Organics	8.77	8.26	9.86	26.89	0.00	0.00	0.00	26.89
Subtotal - Disposed	269.05	246.06	252.66	767.77	0.00	0.00	0.00	767.77
Subtotal - Diverted	114.74	97.98	108.66	321.38	0.00	0.00	0.00	321.38
Diversion Rate	29.90%	28.48%	30.07%	29.51%	0.00%	0.00%	0.00%	29.51%
Roll-Off								
Roll-Off Solid Waste	79.19	65.26	87.59	232.04	0.00	0.00	0.00	232.04
Roll-Off Recycling	0.00	0.00	1.75	1.75	0.00	0.00	0.00	1.75
Roll-Off Organics	59.82	56.24	54.73	170.79	0.00	0.00	0.00	170.79
Subtotal - Disposed	79.19	65.26	87.59	232.04	0.00	0.00	0.00	232.04
Subtotal - Diverted	59.82	56.24	56.48	172.54	0.00	0.00	0.00	172.54
Diversion Rate	43.03%	46.29%	39.20%	42.65%	0.00%	0.00%	0.00%	42.65%
Residential								
Residential Solid Waste	278.93	263.15	289.27	831.35	0.00	0.00	0.00	831.35
Residential Curbside Recycling	217.24	175.83	209.26	602.33	0.00	0.00	0.00	602.33
Residential Curbside Organics	230.57	184.44	246.80	661.81	0.00	0.00	0.00	661.81
Subtotal - Disposed	278.93	263.15	289.27	831.35	0.00	0.00	0.00	831.35
Subtotal - Diverted	447.81	360.27	456.06	1,264.14	0.00	0.00	0.00	1,264.14
Diversion Rate	61.62%	57.79%	61.19%	60.33%	0.00%	0.00%	0.00%	60.33%
Total Disposed	888.69	807.03	883.70	2,579.42	0.00	0.00	0.00	2,579.42
Total Diverted	941.12	805.98	929.53	2,676.63	0.00	0.00	0.00	2,676.63
Total Diversion Rate	51.43%	49.97%	51.26%	50.92%	0.00%	0.00%	0.00%	50.92%
Single-Family Measured Diversion Rate	61.62%	57.79%	61.19%	60.33%	0.00%	0.00%	0.00%	60.33%
Commercial Measured Diversion Rate	44.72%	45.04%	44.34%	44.69%	0.00%	0.00%	0.00%	44.69%
MFD Measured Diversion Rate	29.90%	28.48%	30.07%	29.51%	0.00%	0.00%	0.00%	29.51%
Overall Measured Diversion Rate	51.43%	49.97%	51.26%	50.92%	0.00%	0.00%	0.00%	50.92%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2017

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - MARCH 2017

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>2016 - 2017</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2016 - 2017</u> <u>% Change</u>
Foster City									
Commercial¹ and MFD									
Commercial Solid Waste	899.86	906.20	687.99	693.92	650.09	663.56	748.26	84.70	12.76%
MFD Solid Waste	1,114.22	630.10	784.54	778.82	788.77	785.67	767.77	(17.90)	-2.28%
Roll-Off Solid Waste	521.46	349.14	318.12	276.15	258.53	250.15	232.04	(18.11)	-7.24%
Commercial Recycling	150.18	259.90	230.89	256.07	250.96	308.19	351.04	42.85	13.90%
MFD Recycling	131.27	111.29	179.85	232.19	226.77	269.65	294.49	24.84	9.21%
Roll-Off Recycling	11.85	9.06	5.73	3.55	2.36	4.30	1.75	(2.55)	-59.30%
Commercial Organics	368.91	373.02	414.90	468.42	465.02	528.77	567.53	38.76	7.33%
MFD Organics	8.91	5.35	12.84	9.78	8.80	9.83	26.89	17.06	173.55%
Roll-Off Organics	55.84	140.73	113.63	132.42	144.27	146.02	170.79	24.77	16.96%
SUBTOTAL - Disposed Tons	2,535.54	1,885.44	1,790.65	1,748.89	1,697.39	1,699.38	1,748.07	48.69	2.87%
SUBTOTAL - Diverted Tons	726.96	899.35	957.84	1,102.43	1,098.18	1,266.76	1,412.49	145.73	11.50%
Residential									
Residential Solid Waste	700.61	786.85	783.42	751.10	770.87	804.07	831.35	27.28	3.39%
Residential Curbside Recycling	612.19	598.82	582.55	572.19	595.87	638.69	602.33	(36.36)	-5.69%
Residential Curbside Organics	600.18	605.67	621.31	593.27	656.10	657.76	661.81	4.05	0.62%
SUBTOTAL - Disposed Tons	700.61	786.85	783.42	751.10	770.87	804.07	831.35	27.28	3.39%
SUBTOTAL - Diverted Tons	1,212.37	1,204.49	1,203.86	1,165.46	1,251.97	1,296.45	1,264.14	(32.31)	-2.49%
Commercial/MFD and Residential									
TOTAL TONS DISPOSED	3,236.15	2,672.29	2,574.07	2,499.99	2,468.26	2,503.45	2,579.42		
TOTAL TONS DIVERTED	1,939.33	2,103.84	2,161.70	2,267.89	2,350.15	2,563.21	2,676.63		
COMMERCIAL DIVERSION RATE	22.28%	32.30%	34.85%	38.66%	39.28%	42.71%	44.69%		
MFD DIVERSION RATE	11.18%	15.62%	19.72%	23.70%	23.00%	26.24%	29.51%		
RESIDENTIAL DIVERSION RATE	63.38%	60.49%	60.58%	60.81%	61.89%	61.72%	60.33%		
TOTAL DIVERSION RATE	37.47%	44.05%	45.65%	47.57%	48.77%	50.59%	50.92%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2017

	2017							Year to Date
	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
HILLSBOROUGH								
Commercial								
Commercial Solid Waste	30.09	33.31	28.21	91.61	0.00	0.00	0.00	91.61
Commercial Recycling	16.24	32.22	15.51	63.97	0.00	0.00	0.00	63.97
Commercial Organics	41.98	50.50	53.91	146.39	0.00	0.00	0.00	146.39
Subtotal - Disposed	30.09	33.31	28.21	91.61	0.00	0.00	0.00	91.61
Subtotal - Diverted	58.22	82.72	69.42	210.36	0.00	0.00	0.00	210.36
Diversion Rate	65.93%	71.29%	71.11%	69.66%	0.00%	0.00%	0.00%	69.66%
MFD								
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Roll-Off								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	205.25	189.64	199.10	593.99	0.00	0.00	0.00	593.99
Residential Curbside Recycling	176.90	142.98	165.94	485.82	0.00	0.00	0.00	485.82
Residential Curbside Organics	492.44	328.80	400.55	1,221.79	0.00	0.00	0.00	1,221.79
Subtotal - Disposed	205.25	189.64	199.10	593.99	0.00	0.00	0.00	593.99
Subtotal - Diverted	669.34	471.78	566.49	1,707.61	0.00	0.00	0.00	1,707.61
Diversion Rate	76.53%	71.33%	73.99%	74.19%	0.00%	0.00%	0.00%	74.19%
Total Disposed	235.34	222.95	227.31	685.60	0.00	0.00	0.00	685.60
Total Diverted	727.56	554.50	635.91	1,917.97	0.00	0.00	0.00	1,917.97
Total Diversion Rate	75.56%	71.32%	73.67%	73.67%	0.00%	0.00%	0.00%	73.67%
Single-Family Measured Diversion Rate	76.53%	71.33%	73.99%	74.19%	0.00%	0.00%	0.00%	74.19%
Commercial Measured Diversion Rate	65.93%	71.29%	71.11%	69.66%	0.00%	0.00%	0.00%	69.66%
MFD Measured Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Overall Measured Diversion Rate	75.56%	71.32%	73.67%	73.67%	0.00%	0.00%	0.00%	73.67%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2017

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - MARCH 2017

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>2016 - 2017</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2016 - 2017</u> <u>% Change</u>
Hillsborough									
Commercial¹ and MFD									
Commercial Solid Waste	158.19	86.94	86.76	53.64	87.01	93.70	91.61	(2.09)	-2.23%
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00%
Roll-Off Solid Waste	5.24	1.80	0.00	0.00	0.00	0.00	0.00	0.00	100.00%
Commercial Recycling	240.28	38.57	82.16	35.34	89.48	155.02	63.97	(91.05)	-58.73%
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Recycling	0.00	10.32	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	77.05	54.09	68.47	74.99	87.08	114.03	146.39	32.36	28.38%
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Organics	7.54	5.52	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	163.43	88.74	86.76	53.64	87.01	93.70	91.61	(2.09)	-2.23%
SUBTOTAL - Diverted Tons	324.87	108.50	150.63	110.33	176.56	269.05	210.36	(58.69)	-21.81%
Residential									
Residential Solid Waste	883.62	595.95	540.11	538.19	552.77	574.74	593.99	19.25	3.35%
Residential Curbside Recycling	764.72	448.19	465.30	473.61	466.03	492.81	485.82	(6.99)	-1.42%
Residential Curbside Organics	873.87	1,014.87	993.76	1,010.93	1,101.63	1,140.09	1,221.79	81.70	7.17%
SUBTOTAL - Disposed Tons	883.62	595.95	540.11	538.19	552.77	574.74	593.99	19.25	3.35%
SUBTOTAL - Diverted Tons	1,638.59	1,463.06	1,459.06	1,484.54	1,567.66	1,632.90	1,707.61	74.71	4.58%
Commercial/MFD and Residential									
TOTAL TONS DISPOSED	1,047.05	684.69	626.87	591.83	639.78	668.44	685.60		
TOTAL TONS DIVERTED	1,963.46	1,571.56	1,609.69	1,594.87	1,744.22	1,901.95	1,917.97		
COMMERCIAL DIVERSION RATE	66.53%	55.01%	63.45%	67.29%	66.99%	74.17%	69.66%		
MFD DIVERSION RATE	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
RESIDENTIAL DIVERSION RATE	64.97%	71.06%	72.98%	73.39%	73.93%	73.97%	74.19%		
TOTAL DIVERSION RATE	65.22%	69.65%	71.97%	72.94%	73.16%	73.99%	73.67%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2017

	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2017 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
MENLO PARK								
Commercial								
Commercial Solid Waste	852.66	775.71	851.89	2,480.26	0.00	0.00	0.00	2,480.26
Commercial Recycling	301.65	300.08	318.31	920.04	0.00	0.00	0.00	920.04
Commercial Organics	589.46	565.65	616.83	1,771.94	0.00	0.00	0.00	1,771.94
Subtotal - Disposed	852.66	775.71	851.89	2,480.26	0.00	0.00	0.00	2,480.26
Subtotal - Diverted	891.11	865.73	935.14	2,691.98	0.00	0.00	0.00	2,691.98
Diversion Rate	51.10%	52.74%	52.33%	52.05%	0.00%	0.00%	0.00%	52.05%
MFD								
MFD Solid Waste	193.40	168.80	192.21	554.41	0.00	0.00	0.00	554.41
MFD Recycling	73.34	66.07	71.41	210.82	0.00	0.00	0.00	210.82
MFD Organics	11.47	8.83	12.18	32.48	0.00	0.00	0.00	32.48
Subtotal - Disposed	193.40	168.80	192.21	554.41	0.00	0.00	0.00	554.41
Subtotal - Diverted	84.81	74.90	83.59	243.30	0.00	0.00	0.00	243.30
Diversion Rate	30.48%	30.73%	30.31%	30.50%	0.00%	0.00%	0.00%	30.50%
Roll-Off								
Roll-Off Solid Waste	51.99	36.23	47.98	136.20	0.00	0.00	0.00	136.20
Roll-Off Recycling	62.79	74.91	76.56	214.26	0.00	0.00	0.00	214.26
Roll-Off Organics	26.81	9.94	16.41	53.16	0.00	0.00	0.00	53.16
Subtotal - Disposed	51.99	36.23	47.98	136.20	0.00	0.00	0.00	136.20
Subtotal - Diverted	89.60	84.85	92.97	267.42	0.00	0.00	0.00	267.42
Diversion Rate	63.28%	70.08%	65.96%	66.26%	0.00%	0.00%	0.00%	66.26%
Residential								
Residential Solid Waste	375.80	353.71	397.09	1,126.60	0.00	0.00	0.00	1,126.60
Residential Curbside Recycling	322.80	271.07	312.93	906.80	0.00	0.00	0.00	906.80
Residential Curbside Organics	788.18	547.78	696.37	2,032.33	0.00	0.00	0.00	2,032.33
Subtotal - Disposed	375.80	353.71	397.09	1,126.60	0.00	0.00	0.00	1,126.60
Subtotal - Diverted	1,110.98	818.85	1,009.30	2,939.13	0.00	0.00	0.00	2,939.13
Diversion Rate	74.72%	69.83%	71.77%	72.29%	0.00%	0.00%	0.00%	72.29%
Total Disposed	1,473.85	1,334.45	1,489.17	4,297.47	0.00	0.00	0.00	4,297.47
Total Diverted	2,176.50	1,844.33	2,121.00	6,141.83	0.00	0.00	0.00	6,141.83
Total Diversion Rate	59.62%	58.02%	58.75%	58.83%	0.00%	0.00%	0.00%	58.83%
Single-Family Measured Diversion Rate	74.72%	69.83%	71.77%	72.29%	0.00%	0.00%	0.00%	72.29%
Commercial Measured Diversion Rate	49.25%	51.12%	50.45%	50.25%	0.00%	0.00%	0.00%	50.25%
MFD Measured Diversion Rate	30.48%	30.73%	30.31%	30.50%	0.00%	0.00%	0.00%	30.50%
Overall Measured Diversion Rate	59.62%	58.02%	58.75%	58.83%	0.00%	0.00%	0.00%	58.83%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2017

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - MARCH 2017

	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2016 - 2017	2016 - 2017
<u>MEMBER AGENCY</u>	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>Tons</u>	<u>Incr/(Decr)</u>	<u>% Change</u>
Menlo Park										
Commercial¹ and MFD										
Commercial Solid Waste	2,905.71	2,619.44	2,282.63	2,240.47	2,351.95	2,393.10	2,480.26	87.16		3.64%
MFD Solid Waste	701.22	393.83	519.64	516.07	551.97	571.73	554.41	(17.32)		-3.03%
Roll-Off Solid Waste	168.84	154.75	109.89	96.33	123.09	123.52	136.20	12.68		10.27%
Commercial Recycling	467.61	628.12	675.80	698.49	724.44	836.21	920.04	83.83		10.02%
MFD Recycling	122.46	110.25	178.41	179.45	189.67	210.09	210.82	0.73		0.35%
Roll-Off Recycling	186.70	79.66	84.93	172.11	226.69	187.55	214.26	26.71		14.24%
Commercial Organics	904.72	825.84	1,015.69	1,001.96	1,059.94	1,454.63	1,771.94	317.31		21.81%
MFD Organics	31.57	15.44	27.26	28.83	28.77	31.13	32.48	1.35		4.34%
Roll-Off Organics	49.94	172.66	92.61	45.93	42.83	109.79	53.16	(56.63)		-51.58%
SUBTOTAL - Disposed Tons	3,775.77	3,168.02	2,912.16	2,852.87	3,027.01	3,088.35	3,170.87	82.52		2.67%
SUBTOTAL - Diverted Tons	1,763.00	1,831.97	2,074.70	2,126.77	2,272.34	2,829.40	3,202.70	373.30		13.19%
Residential										
Residential Solid Waste	1,077.72	1,067.99	1,050.43	1,053.85	1,084.18	1,116.50	1,126.60	10.10		0.90%
Residential Curbside Recycling	886.89	879.68	876.85	863.73	892.45	899.91	906.80	6.89		0.77%
Residential Curbside Organics	1,995.88	1,890.37	1,812.50	1,775.57	1,834.62	1,999.13	2,032.33	33.20		1.66%
SUBTOTAL - Disposed Tons	1,077.72	1,067.99	1,050.43	1,053.85	1,084.18	1,116.50	1,126.60	10.10		0.90%
SUBTOTAL - Diverted Tons	2,882.77	2,770.05	2,689.35	2,639.30	2,727.07	2,899.04	2,939.13	40.09		1.38%
Commercial/MFD and Residential										
TOTAL TONS DISPOSED	4,853.49	4,236.01	3,962.59	3,906.72	4,111.19	4,204.85	4,297.47			
TOTAL TONS DIVERTED	4,645.77	4,602.02	4,764.05	4,766.07	4,999.41	5,728.44	6,141.83			
COMMERCIAL DIVERSION RATE	31.83%	36.64%	41.60%	42.71%	42.88%	47.81%	50.25%			
MFD DIVERSION RATE	18.01%	24.19%	28.36%	28.75%	28.35%	29.67%	30.50%			
RESIDENTIAL DIVERSION RATE	72.79%	72.17%	71.91%	71.46%	71.55%	72.20%	72.29%			
TOTAL DIVERSION RATE	48.91%	52.07%	54.59%	54.95%	54.87%	57.67%	58.83%			

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2017

	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2017 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
NORTH FAIR OAKS								
Commercial								
Commercial Solid Waste	180.70	167.86	184.97	533.53	0.00	0.00	0.00	533.53
Commercial Recycling	67.32	62.42	67.75	197.49	0.00	0.00	0.00	197.49
Commercial Organics	36.03	35.77	38.39	110.19	0.00	0.00	0.00	110.19
Subtotal - Disposed	180.70	167.86	184.97	533.53	0.00	0.00	0.00	533.53
Subtotal - Diverted	103.35	98.19	106.14	307.68	0.00	0.00	0.00	307.68
Diversion Rate	36.38%	36.91%	36.46%	36.58%	0.00%	0.00%	0.00%	36.58%
MFD								
MFD Solid Waste	85.25	78.70	83.22	247.17	0.00	0.00	0.00	247.17
MFD Recycling	14.13	11.93	13.74	39.80	0.00	0.00	0.00	39.80
MFD Organics	1.56	1.31	1.27	4.14	0.00	0.00	0.00	4.14
Subtotal - Disposed	85.25	78.70	83.22	247.17	0.00	0.00	0.00	247.17
Subtotal - Diverted	15.69	13.24	15.01	43.94	0.00	0.00	0.00	43.94
Diversion Rate	15.54%	14.40%	15.28%	15.09%	0.00%	0.00%	0.00%	15.09%
Roll-Off								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	258.17	232.61	261.72	752.50	0.00	0.00	0.00	752.50
Residential Curbside Recycling	112.96	90.63	104.75	308.34	0.00	0.00	0.00	308.34
Residential Curbside Organics	180.70	142.71	191.99	515.40	0.00	0.00	0.00	515.40
Subtotal - Disposed	258.17	232.61	261.72	752.50	0.00	0.00	0.00	752.50
Subtotal - Diverted	293.66	233.34	296.74	823.74	0.00	0.00	0.00	823.74
Diversion Rate	53.22%	50.08%	53.14%	52.26%	0.00%	0.00%	0.00%	52.26%
Total Disposed	524.12	479.17	529.91	1,533.20	0.00	0.00	0.00	1,533.20
Total Diverted	412.70	344.77	417.89	1,175.36	0.00	0.00	0.00	1,175.36
Total Diversion Rate	44.05%	41.84%	44.09%	43.39%	0.00%	0.00%	0.00%	43.39%
Single-Family Measured Diversion Rate	53.22%	50.08%	53.14%	52.26%	0.00%	0.00%	0.00%	52.26%
Commercial Measured Diversion Rate	30.92%	31.13%	31.12%	31.05%	0.00%	0.00%	0.00%	31.05%
MFD Measured Diversion Rate	15.54%	14.40%	15.28%	15.09%	0.00%	0.00%	0.00%	15.09%
Overall Measured Diversion Rate	44.05%	41.84%	44.09%	43.39%	0.00%	0.00%	0.00%	43.39%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2017

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - MARCH 2017

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>2016 - 2017</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2016 - 2017</u> <u>% Change</u>
North Fair Oaks									
Commercial¹ and MFD									
Commercial Solid Waste	400.61	536.35	486.22	482.90	509.19	530.68	533.53	2.85	0.54%
MFD Solid Waste	181.89	150.27	212.95	242.46	245.53	249.16	247.17	(1.99)	-0.80%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	109.32	122.94	123.66	138.46	148.20	174.07	197.49	23.42	13.45%
MFD Recycling	26.17	18.50	28.96	28.25	31.41	37.30	39.80	2.50	6.70%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	87.76	87.11	85.52	93.85	123.65	125.35	110.19	(15.16)	-12.09%
MFD Organics	0.72	0.26	0.40	0.30	0.61	1.92	4.14	2.22	115.63%
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	582.50	686.62	699.17	725.36	754.72	779.84	780.70	0.86	0.11%
SUBTOTAL - Diverted Tons	223.97	228.81	238.54	260.86	303.87	338.64	351.62	12.98	3.83%
Residential									
Residential Solid Waste	586.08	634.02	675.33	693.26	692.92	760.19	752.50	(7.69)	-1.01%
Residential Curbside Recycling	236.37	268.89	277.26	283.65	279.57	298.98	308.34	9.36	3.13%
Residential Curbside Organics	482.75	442.36	478.76	464.01	496.68	524.85	515.40	(9.45)	-1.80%
SUBTOTAL - Disposed Tons	586.08	634.02	675.33	693.26	692.92	760.19	752.50	(7.69)	-1.01%
SUBTOTAL - Diverted Tons	719.12	711.25	756.02	747.66	776.25	823.83	823.74	(0.09)	-0.01%
Commercial/MFD and Residential									
TOTAL TONS DISPOSED	1,168.58	1,320.64	1,374.50	1,418.62	1,447.64	1,540.03	1,533.20		
TOTAL TONS DIVERTED	943.09	940.06	994.56	1,008.52	1,080.12	1,162.47	1,175.36		
COMMERCIAL DIVERSION RATE	27.77%	24.99%	25.44%	26.45%	28.71%	30.28%	31.05%		
MFD DIVERSION RATE	12.88%	11.10%	12.12%	10.53%	11.54%	13.60%	15.09%		
RESIDENTIAL DIVERSION RATE	55.10%	52.87%	52.82%	51.89%	52.84%	52.01%	52.26%		
TOTAL DIVERSION RATE	44.66%	41.58%	41.98%	41.55%	42.73%	43.01%	43.39%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2017

	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2017 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
REDWOOD CITY								
Commercial								
Commercial Solid Waste	1,490.90	1,336.46	1,478.14	4,305.50	0.00	0.00	0.00	4,305.50
Commercial Recycling	479.87	427.68	459.09	1,366.64	0.00	0.00	0.00	1,366.64
Commercial Organics	411.51	347.69	365.56	1,124.76	0.00	0.00	0.00	1,124.76
Subtotal - Disposed	1,490.90	1,336.46	1,478.14	4,305.50	0.00	0.00	0.00	4,305.50
Subtotal - Diverted	891.38	775.37	824.65	2,491.40	0.00	0.00	0.00	2,491.40
Diversion Rate	37.42%	36.72%	35.81%	36.65%	0.00%	0.00%	0.00%	36.65%
MFD								
MFD Solid Waste	692.55	609.11	648.34	1,950.00	0.00	0.00	0.00	1,950.00
MFD Recycling	163.62	141.66	154.90	460.18	0.00	0.00	0.00	460.18
MFD Organics	12.95	11.67	13.21	37.83	0.00	0.00	0.00	37.83
Subtotal - Disposed	692.55	609.11	648.34	1,950.00	0.00	0.00	0.00	1,950.00
Subtotal - Diverted	176.57	153.33	168.11	498.01	0.00	0.00	0.00	498.01
Diversion Rate	20.32%	20.11%	20.59%	20.34%	0.00%	0.00%	0.00%	20.34%
Roll-Off								
Roll-Off Solid Waste	294.78	327.48	330.27	952.53	0.00	0.00	0.00	952.53
Roll-Off Recycling	34.82	34.77	33.28	102.87	0.00	0.00	0.00	102.87
Roll-Off Organics	75.63	60.62	65.06	201.31	0.00	0.00	0.00	201.31
Subtotal - Disposed	294.78	327.48	330.27	952.53	0.00	0.00	0.00	952.53
Subtotal - Diverted	110.45	95.39	98.34	304.18	0.00	0.00	0.00	304.18
Diversion Rate	27.26%	22.56%	22.94%	24.20%	0.00%	0.00%	0.00%	24.20%
Residential								
Residential Solid Waste	888.28	812.00	889.40	2,589.68	0.00	0.00	0.00	2,589.68
Residential Curbside Recycling	721.35	596.03	658.55	1,975.93	0.00	0.00	0.00	1,975.93
Residential Curbside Organics	1,116.80	872.07	1,121.04	3,109.91	0.00	0.00	0.00	3,109.91
Subtotal - Disposed	888.28	812.00	889.40	2,589.68	0.00	0.00	0.00	2,589.68
Subtotal - Diverted	1,838.15	1,468.10	1,779.59	5,085.84	0.00	0.00	0.00	5,085.84
Diversion Rate	67.42%	64.39%	66.68%	66.26%	0.00%	0.00%	0.00%	66.26%
Total Disposed	3,366.51	3,085.05	3,346.15	9,797.71	0.00	0.00	0.00	9,797.71
Total Diverted	3,016.55	2,492.19	2,870.69	8,379.43	0.00	0.00	0.00	8,379.43
Total Diversion Rate	47.26%	44.69%	46.18%	46.10%	0.00%	0.00%	0.00%	46.10%
Single-Family Measured Diversion Rate	67.42%	64.39%	66.68%	66.26%	0.00%	0.00%	0.00%	66.26%
Commercial Measured Diversion Rate	32.23%	31.06%	30.75%	31.36%	0.00%	0.00%	0.00%	31.36%
MFD Measured Diversion Rate	20.32%	20.11%	20.59%	20.34%	0.00%	0.00%	0.00%	20.34%
Overall Measured Diversion Rate	47.26%	44.69%	46.18%	46.10%	0.00%	0.00%	0.00%	46.10%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2017

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - MARCH 2017

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>2016 - 2017</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2016 - 2017</u> <u>% Change</u>
Redwood City									
Commercial¹ and MFD									
Commercial Solid Waste	3,382.71	4,170.51	3,675.35	3,837.33	4,004.53	4,202.21	4,305.50	103.29	2.46%
MFD Solid Waste	1,838.60	1,485.84	1,893.97	1,757.19	1,733.64	1,910.42	1,950.00	39.58	2.07%
Roll-Off Solid Waste	929.18	1,095.98	941.47	956.79	986.75	959.63	952.53	(7.10)	-0.74%
Commercial Recycling	732.47	934.54	851.02	938.56	1,031.21	1,255.96	1,366.64	110.68	8.81%
MFD Recycling	281.54	204.75	328.54	324.46	321.00	413.84	460.18	46.34	11.20%
Roll-Off Recycling	20.04	35.55	33.26	51.30	95.11	86.64	102.87	16.23	18.73%
Commercial Organics	614.57	595.97	750.07	878.49	1,012.29	1,203.89	1,124.76	(79.13)	-6.57%
MFD Organics	31.68	21.54	29.69	28.25	25.74	28.68	37.83	9.15	31.90%
Roll-Off Organics	147.73	262.46	127.52	166.79	154.88	162.83	201.31	38.48	23.63%
SUBTOTAL - Disposed Tons	6,150.49	6,752.33	6,510.79	6,551.31	6,724.92	7,072.26	7,208.03	135.77	1.92%
SUBTOTAL - Diverted Tons	1,828.03	2,054.81	2,120.10	2,387.85	2,640.23	3,151.84	3,293.59	141.75	4.50%
Residential									
Residential Solid Waste	2,713.04	2,516.21	2,469.11	2,407.79	2,459.46	2,545.94	2,589.68	43.74	1.72%
Residential Curbside Recycling	1,740.35	1,729.46	1,797.68	1,855.94	1,867.51	1,922.81	1,975.93	53.12	2.76%
Residential Curbside Organics	2,701.68	2,621.64	2,829.54	2,731.84	3,040.84	3,100.41	3,109.91	9.50	0.31%
SUBTOTAL - Disposed Tons	2,713.04	2,516.21	2,469.11	2,407.79	2,459.46	2,545.94	2,589.68	43.74	1.72%
SUBTOTAL - Diverted Tons	4,442.03	4,351.10	4,627.22	4,587.78	4,908.35	5,023.22	5,085.84	62.62	1.25%
Commercial/MFD and Residential									
TOTAL TONS DISPOSED	8,863.53	9,268.54	8,979.90	8,959.10	9,184.38	9,618.20	9,797.71		
TOTAL TONS DIVERTED	6,270.06	6,405.91	6,747.32	6,975.63	7,548.58	8,175.06	8,379.43		
COMMERCIAL DIVERSION RATE	22.91%	23.33%	24.56%	26.71%	28.19%	30.83%	31.36%		
MFD DIVERSION RATE	14.56%	13.22%	15.91%	16.72%	16.67%	18.81%	20.34%		
RESIDENTIAL DIVERSION RATE	62.08%	63.36%	65.21%	65.58%	66.62%	66.36%	66.26%		
TOTAL DIVERSION RATE	41.43%	40.87%	42.90%	43.78%	45.11%	45.94%	46.10%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2017

	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2017 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
SAN CARLOS								
Commercial								
Commercial Solid Waste	553.37	496.29	567.56	1,617.22	0.00	0.00	0.00	1,617.22
Commercial Recycling	191.39	166.98	188.56	546.93	0.00	0.00	0.00	546.93
Commercial Organics	156.53	142.66	149.03	448.22	0.00	0.00	0.00	448.22
Subtotal - Disposed	553.37	496.29	567.56	1,617.22	0.00	0.00	0.00	1,617.22
Subtotal - Diverted	347.92	309.64	337.59	995.15	0.00	0.00	0.00	995.15
Diversion Rate	38.60%	38.42%	37.30%	38.09%	0.00%	0.00%	0.00%	38.09%
MFD								
MFD Solid Waste	152.13	133.23	146.83	432.19	0.00	0.00	0.00	432.19
MFD Recycling	45.34	39.24	43.79	128.37	0.00	0.00	0.00	128.37
MFD Organics	9.38	8.63	9.62	27.63	0.00	0.00	0.00	27.63
Subtotal - Disposed	152.13	133.23	146.83	432.19	0.00	0.00	0.00	432.19
Subtotal - Diverted	54.72	47.87	53.41	156.00	0.00	0.00	0.00	156.00
Diversion Rate	26.45%	26.43%	26.67%	26.52%	0.00%	0.00%	0.00%	26.52%
Roll-Off								
Roll-Off Solid Waste	56.78	64.68	87.88	209.34	0.00	0.00	0.00	209.34
Roll-Off Recycling	17.34	20.76	20.81	58.91	0.00	0.00	0.00	58.91
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	56.78	64.68	87.88	209.34	0.00	0.00	0.00	209.34
Subtotal - Diverted	17.34	20.76	20.81	58.91	0.00	0.00	0.00	58.91
Diversion Rate	23.39%	24.30%	19.15%	21.96%	0.00%	0.00%	0.00%	21.96%
Residential								
Residential Solid Waste	365.80	362.46	401.99	1,130.25	0.00	0.00	0.00	1,130.25
Residential Curbside Recycling	353.31	294.16	327.53	975.00	0.00	0.00	0.00	975.00
Residential Curbside Organics	537.44	422.34	586.41	1,546.19	0.00	0.00	0.00	1,546.19
Subtotal - Disposed	365.80	362.46	401.99	1,130.25	0.00	0.00	0.00	1,130.25
Subtotal - Diverted	890.75	716.50	913.94	2,521.19	0.00	0.00	0.00	2,521.19
Diversion Rate	70.89%	66.41%	69.45%	69.05%	0.00%	0.00%	0.00%	69.05%
Total Disposed	1,128.08	1,056.66	1,204.26	3,389.00	0.00	0.00	0.00	3,389.00
Total Diverted	1,310.73	1,094.77	1,325.75	3,731.25	0.00	0.00	0.00	3,731.25
Total Diversion Rate	53.74%	50.89%	52.40%	52.40%	0.00%	0.00%	0.00%	52.40%
Single-Family Measured Diversion Rate	70.89%	66.41%	69.45%	69.05%	0.00%	0.00%	0.00%	69.05%
Commercial Measured Diversion Rate	35.52%	35.27%	33.92%	34.88%	0.00%	0.00%	0.00%	34.88%
MFD Measured Diversion Rate	26.45%	26.43%	26.67%	26.52%	0.00%	0.00%	0.00%	26.52%
Overall Measured Diversion Rate	53.74%	50.89%	52.40%	52.40%	0.00%	0.00%	0.00%	52.40%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2017

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - MARCH 2017

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>2016 - 2017</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2016 - 2017</u> <u>% Change</u>
San Carlos									
Commercial¹ and MFD									
Commercial Solid Waste	1,562.89	1,530.45	1,454.09	1,517.07	1,572.09	1,535.16	1,617.22	82.06	5.35%
MFD Solid Waste	451.33	292.74	397.98	390.34	379.82	395.31	432.19	36.88	9.33%
Roll-Off Solid Waste	390.26	277.32	199.74	197.99	212.49	232.26	209.34	(22.92)	-9.87%
Commercial Recycling	377.86	425.67	431.88	495.41	492.14	558.99	546.93	(12.06)	-2.16%
MFD Recycling	97.30	64.90	106.28	116.72	115.57	124.11	128.37	4.26	3.43%
Roll-Off Recycling	68.09	52.30	26.39	32.21	55.18	29.89	58.91	29.02	97.09%
Commercial Organics	147.91	193.53	191.03	223.33	281.92	366.84	448.22	81.38	22.18%
MFD Organics	18.67	10.77	14.16	29.05	29.23	30.30	27.63	(2.67)	-8.81%
Roll-Off Organics	38.86	2.13	9.28	2.29	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	2,404.48	2,100.51	2,051.81	2,105.40	2,164.40	2,162.73	2,258.75	96.02	4.44%
SUBTOTAL - Diverted Tons	748.69	749.30	779.02	899.01	974.04	1,110.13	1,210.06	99.93	9.00%
Residential									
Residential Solid Waste	1,166.48	1,097.79	1,053.28	1,073.81	1,057.20	1,088.69	1,130.25	41.56	3.82%
Residential Curbside Recycling	979.01	949.67	962.58	952.62	943.76	973.76	975.00	1.24	0.13%
Residential Curbside Organics	1,347.55	1,357.71	1,378.24	1,348.83	1,471.37	1,476.05	1,546.19	70.14	4.75%
SUBTOTAL - Disposed Tons	1,166.48	1,097.79	1,053.28	1,073.81	1,057.20	1,088.69	1,130.25	41.56	3.82%
SUBTOTAL - Diverted Tons	2,326.56	2,307.38	2,340.82	2,301.45	2,415.13	2,449.81	2,521.19	71.38	2.91%
Commercial/MFD and Residential									
TOTAL TONS DISPOSED	3,570.96	3,198.30	3,105.09	3,179.21	3,221.60	3,251.42	3,389.00		
TOTAL TONS DIVERTED	3,075.25	3,056.68	3,119.84	3,200.46	3,389.17	3,559.94	3,731.25		
COMMERCIAL DIVERSION RATE	23.74%	26.29%	27.52%	29.92%	31.04%	33.92%	34.88%		
MFD DIVERSION RATE	20.44%	20.54%	23.23%	27.19%	27.60%	28.09%	26.52%		
RESIDENTIAL DIVERSION RATE	66.61%	67.76%	68.97%	68.19%	69.55%	69.23%	69.05%		
TOTAL DIVERSION RATE	46.27%	48.87%	50.12%	50.17%	51.27%	52.26%	52.40%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2017

	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2017 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
SAN MATEO								
Commercial								
Commercial Solid Waste	1,271.21	1,148.51	1,267.47	3,687.19	0.00	0.00	0.00	3,687.19
Commercial Recycling	508.51	438.60	474.32	1,421.43	0.00	0.00	0.00	1,421.43
Commercial Organics	355.10	319.46	374.51	1,049.07	0.00	0.00	0.00	1,049.07
Subtotal - Disposed	1,271.21	1,148.51	1,267.47	3,687.19	0.00	0.00	0.00	3,687.19
Subtotal - Diverted	863.61	758.06	848.83	2,470.50	0.00	0.00	0.00	2,470.50
Diversion Rate	40.45%	39.76%	40.11%	40.12%	0.00%	0.00%	0.00%	40.12%
MFD								
MFD Solid Waste	939.86	820.79	910.03	2,670.68	0.00	0.00	0.00	2,670.68
MFD Recycling	279.29	241.73	256.37	777.39	0.00	0.00	0.00	777.39
MFD Organics	20.97	19.62	22.64	63.23	0.00	0.00	0.00	63.23
Subtotal - Disposed	939.86	820.79	910.03	2,670.68	0.00	0.00	0.00	2,670.68
Subtotal - Diverted	300.26	261.35	279.01	840.62	0.00	0.00	0.00	840.62
Diversion Rate	24.21%	24.15%	23.47%	23.94%	0.00%	0.00%	0.00%	23.94%
Roll-Off								
Roll-Off Solid Waste	332.35	262.30	349.82	944.47	0.00	0.00	0.00	944.47
Roll-Off Recycling	30.63	28.60	32.26	91.49	0.00	0.00	0.00	91.49
Roll-Off Organics	39.81	41.29	48.24	129.34	0.00	0.00	0.00	129.34
Subtotal - Disposed	332.35	262.30	349.82	944.47	0.00	0.00	0.00	944.47
Subtotal - Diverted	70.44	69.89	80.50	220.83	0.00	0.00	0.00	220.83
Diversion Rate	17.49%	21.04%	18.71%	18.95%	0.00%	0.00%	0.00%	18.95%
Residential								
Residential Solid Waste	1,055.44	1,046.93	1,146.60	3,248.97	0.00	0.00	0.00	3,248.97
Residential Curbside Recycling	810.15	697.95	781.07	2,289.17	0.00	0.00	0.00	2,289.17
Residential Curbside Organics	1,217.55	987.38	1,341.81	3,546.74	0.00	0.00	0.00	3,546.74
Subtotal - Disposed	1,055.44	1,046.93	1,146.60	3,248.97	0.00	0.00	0.00	3,248.97
Subtotal - Diverted	2,027.70	1,685.33	2,122.88	5,835.91	0.00	0.00	0.00	5,835.91
Diversion Rate	65.77%	61.68%	64.93%	64.24%	0.00%	0.00%	0.00%	64.24%
Total Disposed	3,598.86	3,278.53	3,673.92	10,551.31	0.00	0.00	0.00	10,551.31
Total Diverted	3,262.01	2,774.63	3,331.22	9,367.86	0.00	0.00	0.00	9,367.86
Total Diversion Rate	47.55%	45.84%	47.55%	47.03%	0.00%	0.00%	0.00%	47.03%
Single-Family Measured Diversion Rate	65.77%	61.68%	64.93%	64.24%	0.00%	0.00%	0.00%	64.24%
Commercial Measured Diversion Rate	32.67%	32.80%	32.35%	32.60%	0.00%	0.00%	0.00%	32.60%
MFD Measured Diversion Rate	24.21%	24.15%	23.47%	23.94%	0.00%	0.00%	0.00%	23.94%
Overall Measured Diversion Rate	47.55%	45.84%	47.55%	47.03%	0.00%	0.00%	0.00%	47.03%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2017

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - MARCH 2017

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>2016 - 2017</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2016 - 2017</u> <u>% Change</u>
San Mateo									
Commercial¹ and MFD									
Commercial Solid Waste	3,524.68	4,287.96	3,311.03	3,566.52	3,544.71	3,745.43	3,687.19	(58.24)	-1.55%
MFD Solid Waste	2,958.30	1,890.45	2,632.57	2,546.37	2,670.97	2,674.76	2,670.68	(4.08)	-0.15%
Roll-Off Solid Waste	999.68	1,141.06	1,037.58	987.21	974.88	1,102.64	944.47	(158.17)	-14.34%
Commercial Recycling	731.05	1,143.87	1,041.84	1,277.68	1,159.95	1,467.66	1,421.43	(46.23)	-3.15%
MFD Recycling	479.26	365.66	600.32	633.19	667.51	734.53	777.39	42.86	5.84%
Roll-Off Recycling	112.55	148.10	107.21	98.62	88.01	103.14	91.49	(11.65)	-11.30%
Commercial Organics	598.78	736.12	700.51	777.64	834.95	899.82	1,049.07	149.25	16.59%
MFD Organics	86.46	48.78	94.71	69.73	71.16	79.21	63.23	(15.98)	-20.17%
Roll-Off Organics	0.00	18.50	0.00	0.00	0.00	0.00	129.34	129.34	100.00%
SUBTOTAL - Disposed Tons	7,482.66	7,319.47	6,981.18	7,100.10	7,190.56	7,522.83	7,302.34	(220.49)	-2.93%
SUBTOTAL - Diverted Tons	2,008.10	2,461.03	2,544.59	2,856.86	2,821.58	3,284.36	3,531.95	247.59	7.54%
Residential									
Residential Solid Waste	2,975.27	3,063.45	3,040.82	3,024.67	3,072.72	3,174.25	3,248.97	74.72	2.35%
Residential Curbside Recycling	2,405.62	2,044.68	2,045.95	2,133.20	2,068.98	2,218.82	2,289.17	70.35	3.17%
Residential Curbside Organics	3,025.37	2,966.44	3,087.26	3,132.99	3,404.00	3,471.66	3,546.74	75.08	2.16%
SUBTOTAL - Disposed Tons	2,975.27	3,063.45	3,040.82	3,024.67	3,072.72	3,174.25	3,248.97	74.72	2.35%
SUBTOTAL - Diverted Tons	5,430.99	5,011.12	5,133.21	5,266.19	5,472.98	5,690.48	5,835.91	145.43	2.56%
Commercial/MFD and Residential									
TOTAL TONS DISPOSED	10,457.93	10,382.92	10,022.00	10,124.77	10,263.28	10,697.08	10,551.31		
TOTAL TONS DIVERTED	7,439.09	7,472.15	7,677.80	8,123.05	8,294.56	8,974.84	9,367.86		
COMMERCIAL DIVERSION RATE	21.16%	25.16%	26.71%	28.69%	28.18%	30.39%	32.60%		
MFD DIVERSION RATE	16.05%	17.98%	20.89%	21.63%	21.66%	23.33%	23.94%		
RESIDENTIAL DIVERSION RATE	64.61%	62.06%	62.80%	63.52%	64.04%	64.19%	64.24%		
TOTAL DIVERSION RATE	41.57%	41.85%	43.38%	44.52%	44.70%	45.62%	47.03%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2017

MEMBER AGENCY	2017							
	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
SAN MATEO COUNTY								
Commercial								
Commercial Solid Waste	81.23	73.82	81.97	237.02	0.00	0.00	0.00	237.02
Commercial Recycling	34.65	29.36	30.94	94.95	0.00	0.00	0.00	94.95
Commercial Organics	19.35	18.67	20.50	58.52	0.00	0.00	0.00	58.52
Subtotal - Disposed	81.23	73.82	81.97	237.02	0.00	0.00	0.00	237.02
Subtotal - Diverted	54.00	48.03	51.44	153.47	0.00	0.00	0.00	153.47
Diversion Rate	39.93%	39.42%	38.56%	39.30%	0.00%	0.00%	0.00%	39.30%
MFD								
MFD Solid Waste	38.74	35.06	39.01	112.81	0.00	0.00	0.00	112.81
MFD Recycling	5.20	4.77	5.55	15.52	0.00	0.00	0.00	15.52
MFD Organics	0.27	0.27	0.30	0.84	0.00	0.00	0.00	0.84
Subtotal - Disposed	38.74	35.06	39.01	112.81	0.00	0.00	0.00	112.81
Subtotal - Diverted	5.47	5.04	5.85	16.36	0.00	0.00	0.00	16.36
Diversion Rate	12.37%	12.57%	13.04%	12.67%	0.00%	0.00%	0.00%	12.67%
Roll-Off								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	229.26	215.68	243.54	688.48	0.00	0.00	0.00	688.48
Residential Curbside Recycling	226.08	182.69	204.15	612.92	0.00	0.00	0.00	612.92
Residential Curbside Organics	410.21	299.31	370.76	1,080.28	0.00	0.00	0.00	1,080.28
Subtotal - Disposed	229.26	215.68	243.54	688.48	0.00	0.00	0.00	688.48
Subtotal - Diverted	636.29	482.00	574.91	1,693.20	0.00	0.00	0.00	1,693.20
Diversion Rate	73.51%	69.09%	70.24%	71.09%	0.00%	0.00%	0.00%	71.09%
Total Disposed	349.23	324.56	364.52	1,038.31	0.00	0.00	0.00	1,038.31
Total Diverted	695.76	535.07	632.20	1,863.03	0.00	0.00	0.00	1,863.03
Total Diversion Rate	66.58%	62.24%	63.43%	64.21%	0.00%	0.00%	0.00%	64.21%
Single-Family Measured Diversion Rate	73.51%	69.09%	70.24%	71.09%	0.00%	0.00%	0.00%	71.09%
Commercial Measured Diversion Rate	33.14%	32.77%	32.14%	32.68%	0.00%	0.00%	0.00%	32.68%
MFD Measured Diversion Rate	12.37%	12.57%	13.04%	12.67%	0.00%	0.00%	0.00%	12.67%
Overall Measured Diversion Rate	66.58%	62.24%	63.43%	64.21%	0.00%	0.00%	0.00%	64.21%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2017

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - MARCH 2017

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>2016 - 2017</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2016 - 2017</u> <u>% Change</u>
San Mateo County									
Commercial¹ and MFD									
Commercial Solid Waste	228.89	350.24	240.02	240.54	202.20	208.74	237.02	28.28	13.55%
MFD Solid Waste	96.11	59.68	99.71	101.20	103.87	112.46	112.81	0.35	0.31%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	52.75	63.46	61.48	66.85	68.65	83.19	94.95	11.76	14.14%
MFD Recycling	15.96	8.08	12.54	11.83	13.09	15.00	15.52	0.52	3.47%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	35.33	52.92	50.98	56.89	82.20	85.75	58.52	(27.23)	-31.76%
MFD Organics	1.97	0.59	1.22	0.81	0.95	0.97	0.84	(0.13)	-13.40%
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	325.00	409.92	339.73	341.74	306.07	321.20	349.83	28.63	8.91%
SUBTOTAL - Diverted Tons	106.01	125.05	126.22	136.38	164.89	184.91	169.83	(15.08)	-8.16%
Residential									
Residential Solid Waste	633.97	652.76	634.22	653.07	650.43	680.69	688.48	7.79	1.14%
Residential Curbside Recycling	553.79	574.21	581.64	577.67	590.66	599.46	612.92	13.46	2.25%
Residential Curbside Organics	922.98	927.72	970.50	919.19	1,019.39	1,019.79	1,080.28	60.49	5.93%
SUBTOTAL - Disposed Tons	633.97	652.76	634.22	653.07	650.43	680.69	688.48	7.79	1.14%
SUBTOTAL - Diverted Tons	1,476.77	1,501.93	1,552.14	1,496.86	1,610.05	1,619.25	1,693.20	73.95	4.57%
Commercial/MFD and Residential									
TOTAL TONS DISPOSED	958.97	1,062.68	973.95	994.81	956.50	1,001.89	1,038.31		
TOTAL TONS DIVERTED	1,582.78	1,626.98	1,678.36	1,633.24	1,774.94	1,804.16	1,863.03		
COMMERCIAL DIVERSION RATE	24.60%	23.38%	27.09%	28.52%	35.01%	36.54%	32.68%		
MFD DIVERSION RATE	15.72%	12.68%	12.13%	11.10%	11.91%	12.43%	12.67%		
RESIDENTIAL DIVERSION RATE	69.96%	69.71%	70.99%	69.62%	71.23%	70.40%	71.09%		
TOTAL DIVERSION RATE	62.27%	60.49%	63.28%	62.15%	64.98%	64.30%	64.21%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2017

MEMBER AGENCY	2017							
	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
WEST BAY								
Commercial								
Commercial Solid Waste	29.83	26.50	30.31	86.64	0.00	0.00	0.00	86.64
Commercial Recycling	16.74	15.78	16.49	49.01	0.00	0.00	0.00	49.01
Commercial Organics	16.52	15.52	16.75	48.79	0.00	0.00	0.00	48.79
Subtotal - Disposed	29.83	26.50	30.31	86.64	0.00	0.00	0.00	86.64
Subtotal - Diverted	33.26	31.30	33.24	97.80	0.00	0.00	0.00	97.80
Diversion Rate	52.72%	54.15%	52.31%	53.03%	0.00%	0.00%	0.00%	53.03%
MFD								
MFD Solid Waste	2.55	2.36	2.62	7.53	0.00	0.00	0.00	7.53
MFD Recycling	1.21	1.12	1.10	3.43	0.00	0.00	0.00	3.43
MFD Organics	0.41	0.40	0.44	1.25	0.00	0.00	0.00	1.25
Subtotal - Disposed	2.55	2.36	2.62	7.53	0.00	0.00	0.00	7.53
Subtotal - Diverted	1.62	1.52	1.54	4.68	0.00	0.00	0.00	4.68
Diversion Rate	38.85%	39.18%	37.02%	38.33%	0.00%	0.00%	0.00%	38.33%
Roll-Off								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	95.40	81.84	102.59	279.83	0.00	0.00	0.00	279.83
Residential Curbside Recycling	100.98	82.93	95.19	279.10	0.00	0.00	0.00	279.10
Residential Curbside Organics	254.92	163.84	216.83	635.59	0.00	0.00	0.00	635.59
Subtotal - Disposed	95.40	81.84	102.59	279.83	0.00	0.00	0.00	279.83
Subtotal - Diverted	355.90	246.77	312.02	914.69	0.00	0.00	0.00	914.69
Diversion Rate	78.86%	75.10%	75.26%	76.57%	0.00%	0.00%	0.00%	76.57%
Total Disposed	127.78	110.70	135.52	374.00	0.00	0.00	0.00	374.00
Total Diverted	390.78	279.59	346.80	1,017.17	0.00	0.00	0.00	1,017.17
Total Diversion Rate	75.36%	71.64%	71.90%	73.12%	0.00%	0.00%	0.00%	73.12%
Single-Family Measured Diversion Rate	78.86%	75.10%	75.26%	76.57%	0.00%	0.00%	0.00%	76.57%
Commercial Measured Diversion Rate	51.86%	53.21%	51.37%	52.11%	0.00%	0.00%	0.00%	52.11%
MFD Measured Diversion Rate	38.85%	39.18%	37.02%	38.33%	0.00%	0.00%	0.00%	38.33%
Overall Measured Diversion Rate	75.36%	71.64%	71.90%	73.12%	0.00%	0.00%	0.00%	73.12%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2017

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - MARCH 2017

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>2016 - 2017</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2016 - 2017</u> <u>% Change</u>
West Bay Sanitary									
Commercial¹ and MFD									
Commercial Solid Waste	95.85	102.50	81.71	95.88	100.36	100.64	86.64	(14.00)	-13.91%
MFD Solid Waste	17.72	7.82	17.05	6.64	6.84	6.99	7.53	0.54	7.73%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	22.22	32.51	29.19	36.65	38.24	41.86	49.01	7.15	17.08%
MFD Recycling	3.61	2.37	5.11	3.11	3.38	3.29	3.43	0.14	4.26%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	9.04	18.43	31.48	32.01	37.78	38.61	48.79	10.18	26.37%
MFD Organics	0.00	0.00	0.00	0.38	0.41	0.42	1.25	0.83	197.62%
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	113.57	110.32	98.76	102.52	107.20	107.63	94.17	(13.46)	-12.51%
SUBTOTAL - Diverted Tons	34.87	53.31	65.78	72.15	79.81	84.18	102.48	18.30	21.74%
Residential									
Residential Solid Waste	251.06	277.07	282.27	271.86	276.69	279.03	279.83	0.80	0.29%
Residential Curbside Recycling	271.69	283.46	266.81	267.97	262.49	277.68	279.10	1.42	0.51%
Residential Curbside Organics	582.36	552.07	585.64	543.25	579.07	601.22	635.59	34.37	5.72%
SUBTOTAL - Disposed Tons	251.06	277.07	282.27	271.86	276.69	279.03	279.83	0.80	0.29%
SUBTOTAL - Diverted Tons	854.05	835.53	852.45	811.22	841.56	878.90	914.69	35.79	4.07%
Commercial/MFD and Residential									
TOTAL TONS DISPOSED	364.63	387.39	381.03	374.38	383.89	386.66	374.00		
TOTAL TONS DIVERTED	888.92	888.84	918.23	883.37	921.37	963.08	1,017.17		
COMMERCIAL DIVERSION RATE	23.49%	32.58%	39.98%	41.31%	42.68%	43.89%	52.11%		
MFD DIVERSION RATE	16.92%	23.26%	23.06%	34.45%	35.65%	34.67%	38.33%		
RESIDENTIAL DIVERSION RATE	77.28%	75.10%	75.12%	74.90%	75.26%	75.90%	76.57%		
TOTAL DIVERSION RATE	70.91%	69.65%	70.67%	70.23%	70.59%	71.35%	73.12%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2017

MEMBER AGENCY	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2017 Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
TOTAL SBWMA								
Commercial								
Commercial Solid Waste	5,890.70	5,320.40	5,847.90	17,059.00	0.00	0.00	0.00	17,059.00
Commercial Recycling	2,226.90	2,022.54	2,163.07	6,412.51	0.00	0.00	0.00	6,412.51
Commercial Organics	2,296.62	2,076.13	2,314.80	6,687.55	0.00	0.00	0.00	6,687.55
Subtotal - Disposed	5,890.70	5,320.40	5,847.90	17,059.00	0.00	0.00	0.00	17,059.00
Subtotal - Diverted	4,523.52	4,098.67	4,477.87	13,100.06	0.00	0.00	0.00	13,100.06
Diversion Rate	43.44%	43.51%	43.37%	43.44%	0.00%	0.00%	0.00%	43.44%
MFD								
MFD Solid Waste	3,067.47	2,702.88	2,938.95	8,709.30	0.00	0.00	0.00	8,709.30
MFD Recycling	870.72	751.85	814.39	2,436.96	0.00	0.00	0.00	2,436.96
MFD Organics	87.08	76.85	90.16	254.09	0.00	0.00	0.00	254.09
Subtotal - Disposed	3,067.47	2,702.88	2,938.95	8,709.30	0.00	0.00	0.00	8,709.30
Subtotal - Diverted	957.80	828.70	904.55	2,691.05	0.00	0.00	0.00	2,691.05
Diversion Rate	23.79%	23.47%	23.53%	23.60%	0.00%	0.00%	0.00%	23.60%
Roll-Off								
Roll-Off Solid Waste	1,678.04	1,541.68	1,770.83	4,990.55	0.00	0.00	0.00	4,990.55
Roll-Off Recycling	155.72	177.21	189.06	521.99	0.00	0.00	0.00	521.99
Roll-Off Organics	229.60	195.10	218.38	643.08	0.00	0.00	0.00	643.08
Subtotal - Disposed	1,678.04	1,541.68	1,770.83	4,990.55	0.00	0.00	0.00	4,990.55
Subtotal - Diverted	385.32	372.31	407.44	1,165.07	0.00	0.00	0.00	1,165.07
Diversion Rate	18.67%	19.45%	18.70%	18.93%	0.00%	0.00%	0.00%	18.93%
Residential								
Residential Solid Waste	5,107.70	4,807.34	5,314.21	15,229.25	0.00	0.00	0.00	15,229.25
Residential Curbside Recycling	3,882.27	3,232.74	3,636.71	10,751.72	0.00	0.00	0.00	10,751.72
Residential Curbside Organics	7,136.89	5,423.51	7,032.50	19,592.90	0.00	0.00	0.00	19,592.90
Subtotal - Disposed	5,107.70	4,807.34	5,314.21	15,229.25	0.00	0.00	0.00	15,229.25
Subtotal - Diverted	11,019.16	8,656.25	10,669.21	30,344.62	0.00	0.00	0.00	30,344.62
Diversion Rate	68.33%	64.29%	66.75%	66.58%	0.00%	0.00%	0.00%	66.58%
Total Disposed	15,743.91	14,372.30	15,871.89	45,988.10	0.00	0.00	0.00	45,988.10
Total Diverted	16,885.80	13,955.93	16,459.07	47,300.80	0.00	0.00	0.00	47,300.80
Total Diversion Rate	51.75%	49.27%	50.91%	50.70%	0.00%	0.00%	0.00%	50.70%
Single-Family Measured Diversion Rate	68.33%	64.29%	66.75%	66.58%	0.00%	0.00%	0.00%	66.58%
Commercial Measured Diversion Rate	35.55%	35.65%	35.42%	35.54%	0.00%	0.00%	0.00%	35.54%
MFD Measured Diversion Rate	23.79%	23.47%	23.53%	23.60%	0.00%	0.00%	0.00%	23.60%
Overall Measured Diversion Rate	51.75%	49.27%	50.91%	50.70%	0.00%	0.00%	0.00%	50.70%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2017

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - MARCH 2017

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>2016 - 2017</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2016 - 2017</u> <u>% Change</u>
TOTAL SBWMA									
Commercial¹ and MFD									
Commercial Solid Waste	15,914.98	18,053.90	15,286.72	15,831.31	16,070.06	16,742.51	17,059.00	316.49	1.89%
MFD Solid Waste	9,058.11	6,553.25	8,465.58	8,271.60	8,333.01	8,628.62	8,709.30	80.68	0.94%
Roll-Off Solid Waste	5,307.94	5,452.74	4,872.12	4,694.33	4,724.43	5,156.04	4,990.55	(165.49)	-3.21%
Commercial Recycling	3,749.78	5,080.67	4,581.87	5,237.90	5,334.33	6,351.81	6,412.51	60.70	0.96%
MFD Recycling	1,429.89	1,166.96	1,826.32	1,942.38	2,019.19	2,293.77	2,436.96	143.19	6.24%
Roll-Off Recycling	444.96	468.99	291.21	396.01	511.04	461.41	521.99	60.58	13.13%
Commercial Organics	3,751.21	3,650.74	4,243.60	4,636.32	5,288.67	6,078.95	6,687.55	608.60	10.01%
MFD Organics	219.94	122.57	230.12	213.10	216.62	236.71	254.09	17.38	7.34%
Roll-Off Organics	394.95	804.37	343.26	347.43	341.98	512.32	643.08	130.76	25.52%
SUBTOTAL - Disposed Tons	30,281.03	30,059.89	28,624.42	28,797.24	29,127.50	30,527.17	30,758.85	231.68	0.76%
SUBTOTAL - Diverted Tons	9,990.73	11,294.30	11,516.38	12,773.14	13,711.83	15,934.97	16,956.18	1,021.21	6.41%
Residential									
Residential Solid Waste	15,082.06	14,384.55	14,141.01	14,109.14	14,376.69	14,890.62	15,229.25	338.63	2.27%
Residential Curbside Recycling	10,819.06	9,863.39	9,936.23	10,135.68	10,102.81	10,598.46	10,751.72	153.26	1.45%
Residential Curbside Organics	17,198.53	17,015.34	17,438.09	17,104.97	18,537.04	19,119.56	19,592.90	473.34	2.48%
SUBTOTAL - Disposed Tons	15,082.06	14,384.55	14,141.01	14,109.14	14,376.69	14,890.62	15,229.25	338.63	2.27%
SUBTOTAL - Diverted Tons	28,017.59	26,878.73	27,374.32	27,240.65	28,639.85	29,718.02	30,344.62	626.60	2.11%
Commercial/MFD and Residential									
TOTAL TONS DISPOSED	45,363.09	44,444.44	42,765.43	42,906.38	43,504.19	45,417.79	45,988.10		
TOTAL TONS DIVERTED	38,008.32	38,173.03	38,890.70	40,013.79	42,351.68	45,652.99	47,300.80		
COMMERCIAL DIVERSION RATE	24.81%	27.31%	28.69%	30.73%	32.01%	34.30%	35.54%		
MFD DIVERSION RATE	15.41%	16.44%	19.54%	20.67%	21.15%	22.68%	23.60%		
RESIDENTIAL DIVERSION RATE	65.01%	65.14%	65.94%	65.88%	66.58%	66.62%	66.58%		
TOTAL DIVERSION RATE	45.59%	46.20%	47.63%	48.26%	49.33%	50.13%	50.70%		

¹ Includes Agency facilities tonnage

Recology San Mateo County
 Inquiry, Service Request and
 Complaint Summary
 Rate Year 2017

	Single-Family Missed Pick-Up Initial Complaints 8.02.B.2				Single-Family Missed Pick-Up Collection Events 8.02.B.2				Excessive Noise 8.02.J				Discourteous Behavior 8.06.J				Property Damage 8.02.H				Spills 8.02.I			
	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1
Atherton	34	34	20	88	0	0	0	0	0	0	0	0	0	0	1	1	0	0	1	1	0	0	0	0
Belmont	62	58	55	175	0	0	0	0	0	1	0	1	0	0	0	0	0	0	0	0	2	1	2	5
Burlingame	109	76	47	232	2	0	0	2	0	0	0	0	0	0	0	0	0	0	1	1	0	1	4	5
East Palo Alto	19	28	19	66	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	1	3
Foster City	33	33	42	108	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1	2
Hillsborough	40	43	84	167	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	0	0	1	1
Menlo Park	88	108	63	259	0	1	1	2	0	0	0	0	0	0	0	0	1	0	0	1	1	1	4	6
North Fair Oaks	29	16	24	69	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1
Redwood City	199	129	193	521	1	1	1	3	0	0	0	0	0	0	0	0	0	1	0	1	1	2	5	8
San Carlos	79	74	147	300	1	0	0	1	0	0	0	0	0	0	0	0	0	0	1	1	0	1	2	3
San Mateo	210	216	181	607	2	1	1	4	0	0	0	0	0	1	0	1	1	0	1	2	5	1	1	7
San Mateo County	60	47	45	152	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	1	3
West Bay	25	16	45	86	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0	1	0	1
Totals	987	878	965	2,830	6	3	3	12	0	1	0	1	0	1	1	2	3	1	5	9	12	10	23	45

	On-call Bulky Item Collection 5.05				Extra/Overage Requests 8.02.G				Recycling Tote-Bag Request 5.03.B.2				Information requests 7.02.A				Billing Concerns			
	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1
Atherton	10	34	39	83	8	10	10	28	0	0	0	0	97	88	78	263	17	61	22	100
Belmont	101	188	249	538	23	16	24	63	0	0	0	0	260	178	206	644	70	44	136	250
Burlingame	117	192	239	548	26	25	29	80	0	0	0	0	356	282	229	867	75	127	71	273
East Palo Alto	56	112	147	315	5	14	11	30	1	0	0	1	129	105	118	352	6	8	17	31
Foster City	101	182	212	495	12	12	16	40	0	0	1	1	243	158	212	613	51	35	143	229
Hillsborough	47	65	83	195	13	11	11	35	0	0	0	0	121	85	94	300	23	21	69	113
Menlo Park	87	172	207	466	29	24	36	89	0	0	1	1	309	235	248	792	138	72	84	294
North Fair Oaks	28	52	76	156	2	7	7	16	0	0	0	0	76	55	93	224	10	17	16	43
Redwood City	244	411	509	1164	51	63	51	165	0	1	0	1	620	402	476	1498	26	21	30	77
San Carlos	157	214	273	644	46	30	45	121	1	0	0	1	706	607	717	2030	77	159	94	330
San Mateo	332	628	741	1701	72	36	89	197	0	1	2	3	889	714	756	2359	398	214	220	832
San Mateo County	49	95	121	265	8	10	10	28	0	0	0	0	172	110	135	417	34	52	98	184
West Bay	32	45	58	135	13	4	5	22	0	0	0	0	72	45	39	156	28	8	18	54
Totals	1,361	2,390	2,954	6,705	308	262	344	914	2	2	4	8	4,050	3,064	3,401	10,515	953	839	1,018	2,810

Recology San Mateo County
 Call Center Data and
 Quality Assurance Calls
 Rate Year 2017

SBWMA Service Area	Number of Calls Received	Number of Calls Answered	Number of Calls Dropped	Percentage of Calls Dropped	Average Hold Time in Seconds	Percentage of Calls Answered in Thirty Seconds	Number of Quality Assurance Calls Made
January	15,177	14,904	273	1.80%	14.56	92.43%	219
February	12,370	12,247	123	0.99%	13.24	95.00%	214
March	14,194	14,073	121	0.85%	10.88	96.99%	244
Quarter 1	41,741	41,224	517	1.24%	12.91	94.75%	677

Recology San Mateo County
 On-Site Customer Assessments,
 Visual Audits and Recycling
 Tote-Bags Delivered
 Rate Year 2017

	Number of On-site Assessments 7.04.E				Number of Visual Audits 7.06				Recycling Tote-Bags Delivered			
	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1
Atherton	0	0	0	0	0	1	0	1	0	0	0	0
Belmont	0	0	3	3	0	0	0	0	24	0	0	24
Burlingame	0	0	1	1	0	1	0	1	0	0	22	22
East Palo Alto	0	0	3	3	0	0	0	0	0	0	17	17
Foster City	0	0	0	0	0	0	0	0	140	25	56	221
Hillsborough	0	0	0	0	0	0	0	0	0	0	0	0
Menlo Park	0	0	8	8	5	1	3	9	200	4	48	252
North Fair Oaks	0	0	0	0	0	0	0	0	0	0	0	0
Redwood City	0	0	8	8	0	1	0	1	18	100	0	118
San Carlos	0	0	16	16	0	1	4	5	0	0	0	0
San Mateo	0	0	3	3	0	0	3	3	157	100	22	279
San Mateo County	0	0	10	10	0	0	0	0	0	0	150	150
West Bay	0	0	0	0	0	0	0	0	30	0	0	30
Totals	0	0	52	52	5	5	10	20	569	229	315	1,113

2017 LIQUIDATED DAMAGES

COLLECTION
QUALITY

1.A, 1.B, 1.C **Complaints regarding unauthorized collection hours, inadequate care of or damage to private property, and failure to resolve property damage claims within 30 days**
8.01.A, 8.02.H,

	January			February			March			Q1			2017 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	1	0	0	1	0	-	-	1	\$ 150
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 150
Burlingame	1	0	0	-	0	0	1	0	0	2	0	-	-	2	\$ 150
East Palo Alto	1	0	0	-	0	0	-	0	0	1	0	-	-	1	\$ 150
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 150
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 150
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 150
North Fair Oaks	1	0	0	1	0	0	-	0	0	2	0	-	-	1	\$ 150
Redwood City	1	0	0	1	0	0	1	0	0	3	0	-	-	6	\$ 150
San Carlos	-	0	0	-	0	0	1	0	0	1	0	-	-	3	\$ 150
San Mateo	-	0	0	-	0	0	3	0	0	3	0	-	-	6	\$ 150
San Mateo Cnty	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 150
West Bay	-	0	0	-	0	0	1	0	0	1	0	-	-	1	\$ 150
	4	0	0	2	0	0	8	0	0	14	0	-	-	31	

2. **Complaints regarding failure to provide new service or change existing service level within five (5) business days**
8.02.C

	January			February			March			Q1			2017 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 100
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 100
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 100
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 100
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 100
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 100
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	5	\$ 100
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 100
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	11	\$ 100
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	6	\$ 100
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	13	\$ 100
San Mateo Cnty	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 100
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 100
	-	0	0	-	0	0	-	0	0	0	0	-	-	59	

3. **Complaints regarding improper container placement**
8.02.B.1

	January			February			March			Q1			2017 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	12	\$ 50
Belmont	1	0	0	-	0	0	2	0	0	3	0	-	-	36	\$ 50
Burlingame	2	0	0	-	0	0	3	0	0	5	0	-	-	35	\$ 50
East Palo Alto	2	0	0	-	0	0	3	0	0	5	0	-	-	23	\$ 50
Foster City	-	0	0	-	0	0	1	0	0	1	0	-	-	35	\$ 50
Hillsborough	2	0	0	-	0	0	-	0	0	2	0	-	-	20	\$ 50
Menlo Park	3	0	0	3	0	0	4	0	0	10	0	-	-	42	\$ 50
North Fair Oaks	1	0	0	-	0	0	1	0	0	2	0	-	-	14	\$ 50
Redwood City	13	0	0	5	0	0	3	0	0	21	0	-	-	94	\$ 50
San Carlos	3	0	0	2	0	0	4	0	0	9	0	-	-	46	\$ 50
San Mateo	11	0	0	5	0	0	8	0	0	24	0	-	-	105	\$ 50
San Mateo Cnty	2	0	0	1	0	0	4	0	0	7	0	-	-	27	\$ 50
West Bay	-	0	0	1	0	0	-	0	0	1	0	-	-	11	\$ 50
	40	0	0	17	0	0	33	0	0	90	0	-	-	500	

2017 LIQUIDATED DAMAGES

4. Distribution of less than 50% of required non-collection notices

	January			February			March			Q1			2017 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
San Mateo Cnty	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
	-	-	0	-	-	0	-	-	0	0	0	-	-	0	

5. Excessive noise complaints

8.02.J

	January			February			March			Q1			2017 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 50
Belmont	-	0	0	1	0	0	-	0	0	1	0	-	-	4	\$ 50
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 50
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 50
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 50
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 50
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	5	\$ 50
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 50
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	11	\$ 50
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	6	\$ 50
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	13	\$ 50
San Mateo Cnty	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 50
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 50
	-	-	0	1	-	0	-	-	0	1	0	-	-	59	

6. Complaints regarding unacceptable employee behavior

8.06.J

	January			February			March			Q1			2017 LD Amount	Monthly Allowance	LD per Occurrence	
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount				
Atherton	-	-	0	-	-	0	1	1	250	1	1	250	250	250	0	\$ 250
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250	
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250	
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250	
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250	
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250	
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250	
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250	
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250	
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250	
San Mateo	-	-	0	1	1	250	-	-	0	1	1	250	250	250	0	\$ 250
San Mateo Cnty	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250	
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250	
	-	-	0	1	1	250	1	1	250	2	2	500	500	-		

2017 LIQUIDATED DAMAGES

7.A, 7.B,

Complaints regarding spills of discarded materials and failure to clean up those spills

8.02.1

	January			February			March			Q1			2017 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 50
Belmont	2	0	0	1	0	0	2	0	0	5	0	-	-	9	\$ 50
Burlingame	-	0	0	1	0	0	4	0	0	5	0	-	-	8	\$ 50
East Palo Alto	1	0	0	1	0	0	-	0	0	2	0	-	-	5	\$ 50
Foster City	1	0	0	-	0	0	1	0	0	2	0	-	-	9	\$ 50
Hillsborough	-	0	0	-	0	0	1	0	0	1	0	-	-	5	\$ 50
Menlo Park	1	0	0	1	0	0	3	0	0	5	0	-	-	10	\$ 50
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 50
Redwood City	1	0	0	2	0	0	3	0	0	6	0	-	-	22	\$ 50
San Carlos	-	0	0	1	0	0	1	0	0	2	0	-	-	11	\$ 50
San Mateo	5	0	0	1	0	0	-	0	0	6	0	-	-	25	\$ 50
San Mateo Cnty	1	0	0	1	0	0	1	0	0	3	0	-	-	6	\$ 50
West Bay	-	0	0	1	0	0	-	0	0	1	0	-	-	3	\$ 50
	12	0	0	10	0	0	16	0	0	38	0	-	-	119	

8.

Complaints regarding unreasonable leaks or spills of vehicle fluids

8.02.1

	January			February			March			Q1			2017 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 500
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 500
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 500
East Palo Alto	-	-	0	-	-	0	1	1	500	1	1	500	500	0	\$ 500
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 500
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 500
Menlo Park	-	-	0	-	-	0	1	1	500	1	1	500	500	0	\$ 500
North Fair Oaks	-	-	0	-	-	0	1	1	500	1	1	500	500	0	\$ 500
Redwood City	-	-	0	-	-	0	2	2	1,000	2	2	1,000	1,000	0	\$ 500
San Carlos	-	-	0	-	-	0	1	1	500	1	1	500	500	0	\$ 500
San Mateo	-	-	0	-	-	0	1	1	500	1	1	500	500	0	\$ 500
San Mateo Cnty	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 500
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 500
	-	-	0	-	-	0	7	7	3,500	7	7	3,500	3500	0	

CUSTOMER SERVICE QUALITY

1. Resolution or remedy of complaints or inquiries beyond 10 business days of receipt of the complaint or inquiry

7.02.D

	January			February			March			Q1			2017 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
San Mateo Cnty	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
	-	-	0	-	-	0	-	-	0	0	0	-	-	-	

2017 LIQUIDATED DAMAGES

REPORTING

1. Late submittal of reports, applications, proposals or other submittals

	January			February			March			Q1			2017 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Mateo Cnty	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
	-	-	0	-	-	0	-	-	0	0	0	-	-	-	

2. Accuracy of submittals: corrections or restatements submitted more than two (2) business after notification

	January			February			March			Q1			2017 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Mateo Cnty	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
	-	-	0	-	-	0	-	-	0	0	0	-	-	-	

3. Late submittal of billing review report 7.01.E

	January			February			March			Q1			2017 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Mateo Cnty	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
	-	-	0	-	-	0	-	-	0	0	0	-	-	0	

2017 LIQUIDATED DAMAGES

OTHER

1. **Disposal of recyclable materials without written approval**
8.02.D

	January			February			March			Q1			2017 LD Amount	Tonnage Allowance	LD per Ton Recyclables
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
San Mateo Cnty	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
	-	-	0	-	-	0	-	-	0	0	0	-	-	-	

Disposal of organic materials without written approval
8.02.D

	January			February			March			Q1			2017 LD Amount	Tonnage Allowance	LD per Ton Organics
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
San Mateo Cnty	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
	-	-	0	-	-	0	-	-	0	0	0	-	-	-	

2. **Recyclable materials not delivered to the designated transfer and processing facility**
6.01

	January			February			March			Q1			2017 LD Amount	Tonnage Allowance	LD per Ton Recyclables
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
San Mateo Cnty	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
	-	-	0	-	-	0	-	-	0	0	0	-	-	-	

2017 LIQUIDATED DAMAGES

Solid waste or organic materials not delivered to the designated transfer and processing facility

6.01

	January			February			March			Q1			2017	Tonnage	LD per Ton Solid Waste/ Organics
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
San Mateo Cnty	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Total Liquidated Damages	-	-	0	-	-	0	-	-	0	0	0	4,000	4,000	-	

Annual Single-Family Missed Pick-Up Collection Events Incentive/Disincentive Rate Year 2017

\$50

Agency	Number of Missed Pick-Up Events			Incentive Threshold	Disincentive Threshold	Disincentive Payment Due \$50 per Event			
	Quarter 1 Jan	Feb	Mar			Jan	Feb	Mar	Total
Atherton	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Belmont	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Burlingame	2	0	0	N/A	0	(\$100)	\$0	\$0	(\$100)
East Palo Alto	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Foster City	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Hillsborough	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Menlo Park	0	1	1	N/A	0	\$0	(\$50)	(\$50)	(\$100)
North Fair Oaks	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Redwood City	1	1	1	N/A	0	(\$50)	(\$50)	(\$50)	(\$150)
San Carlos	1	0	0	N/A	0	(\$50)	\$0	\$0	(\$50)
San Mateo	2	1	1	N/A	0	(\$100)	(\$50)	(\$50)	(\$200)
San Mateo County	0	0	0	N/A	0	\$0	\$0	\$0	\$0
West Bay	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Totals	6	3	3			(\$300)	(\$150)	(\$150)	(\$600)

Recology San Mateo County

		Annual	Average Speed of Answer	Incentive/Disincentive		Rate Year 2017		
Aggregate SBWMA						\$500	\$500	
Average Speed of Answer in Seconds SBWMA Service Area	Incentive Average Speed of Answer in Seconds	Disincentive Average Speed of Answer in Seconds	Incentive Seconds	Disincentive Seconds	Incentive Payment due \$500 per Second	Disincentive Payment due \$500 per Second	Net Amount	
Quarter 1								
Month								
January	13	15	30	2	0	\$865	\$0	\$865
February	12	15	30	3	0	\$1,720	\$0	\$1,720
March	9	15	30	6	0	\$2,835	\$0	\$2,835
Totals						\$5,420	\$0	\$5,420
		Year 2016						
	Agency	Solid Waste Tons						
	Atherton	2,164				\$65	\$0	\$65
	Belmont	7,952				\$238	\$0	\$238
	Burlingame	24,726				\$741	\$0	\$741
	East Palo Alto	11,871				\$356	\$0	\$356
	Foster City	9,946				\$298	\$0	\$298
	Hillsborough	2,632				\$79	\$0	\$79
	Menlo Park	16,577				\$497	\$0	\$497
	North Fair Oaks	6,046				\$181	\$0	\$181
	Redwood City	38,335				\$1,149	\$0	\$1,149
	San Carlos	12,937				\$388	\$0	\$388
	San Mateo	42,076				\$1,261	\$0	\$1,261
	San Mateo County	4,030				\$121	\$0	\$121
	West Bay	1,562				\$47	\$0	\$47
	Total Tons	180,854				\$5,420	\$0	\$5,420

Annual Ninety Second Maximum Hold Time Incentive/Disincentive Rate Year 2017

Aggregate SBWMA

\$5

Number of Calls Exceeding Ninety Second Hold Time SBWMA Service Area	Quarterly Number of Calls Received SBWMA Service Area	5% of Quarterly Number of Calls Received SBWMA Service Area	Incentive Number of Calls	Ninety Second Hold Time Calls in Excess of 5% of Quarterly Calls Received	Incentive Payment Due	Disincentive Payment due \$5 per Call
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Quarter 1

Month

January	362			N/A	N/A	N/A	\$0
February	222			N/A	N/A	N/A	\$0
March	84			N/A	N/A	N/A	\$0
Quarterly Totals	668	41,741	2,087		0		\$0

Year 2016

Tons of Solid

Agency

Waste Collected

Atherton		2,164			N/A	\$0
Belmont		7,952			N/A	\$0
Burlingame		24,726			N/A	\$0
East Palo Alto		11,871			N/A	\$0
Foster City		9,946			N/A	\$0
Hillsborough		2,632			N/A	\$0
Menlo Park		16,577			N/A	\$0
North Fair Oaks		6,046			N/A	\$0
Redwood City		38,335			N/A	\$0
San Carlos		12,937			N/A	\$0
San Mateo		42,076			N/A	\$0
San Mateo County		4,030			N/A	\$0
West Bay		1,562			N/A	\$0
Total Tons		180,854			N/A	\$0

Recology San Mateo County
 Quarterly Contamination
 Disincentive Calculation
 Rate Year 2017

Quarter 1

Aggregate SBWMA

Material Type	Tons Collected	Allowable Contamination Threshold	Measured Contamination Level	Variance	Tons	Payment Amount	Payment Due
Single-Family Targeted Recyclable Materials	10,649.43	8.50%		-8.50%	N/A	\$175	N/A
Commercial Targeted Recyclable Materials	9,083.32	10.00%		-10.00%	N/A	\$70	N/A
Residential Organic Materials	19,592.90	5.00%		-5.00%	N/A	\$70	N/A
Commercial Organic Materials	6,186.63	10.00%		-10.00%	N/A	\$70	N/A
Multi-Family and Commercial Plant Materials	1,398.09	5.00%		-5.00%	N/A	\$70	N/A
Total							\$0

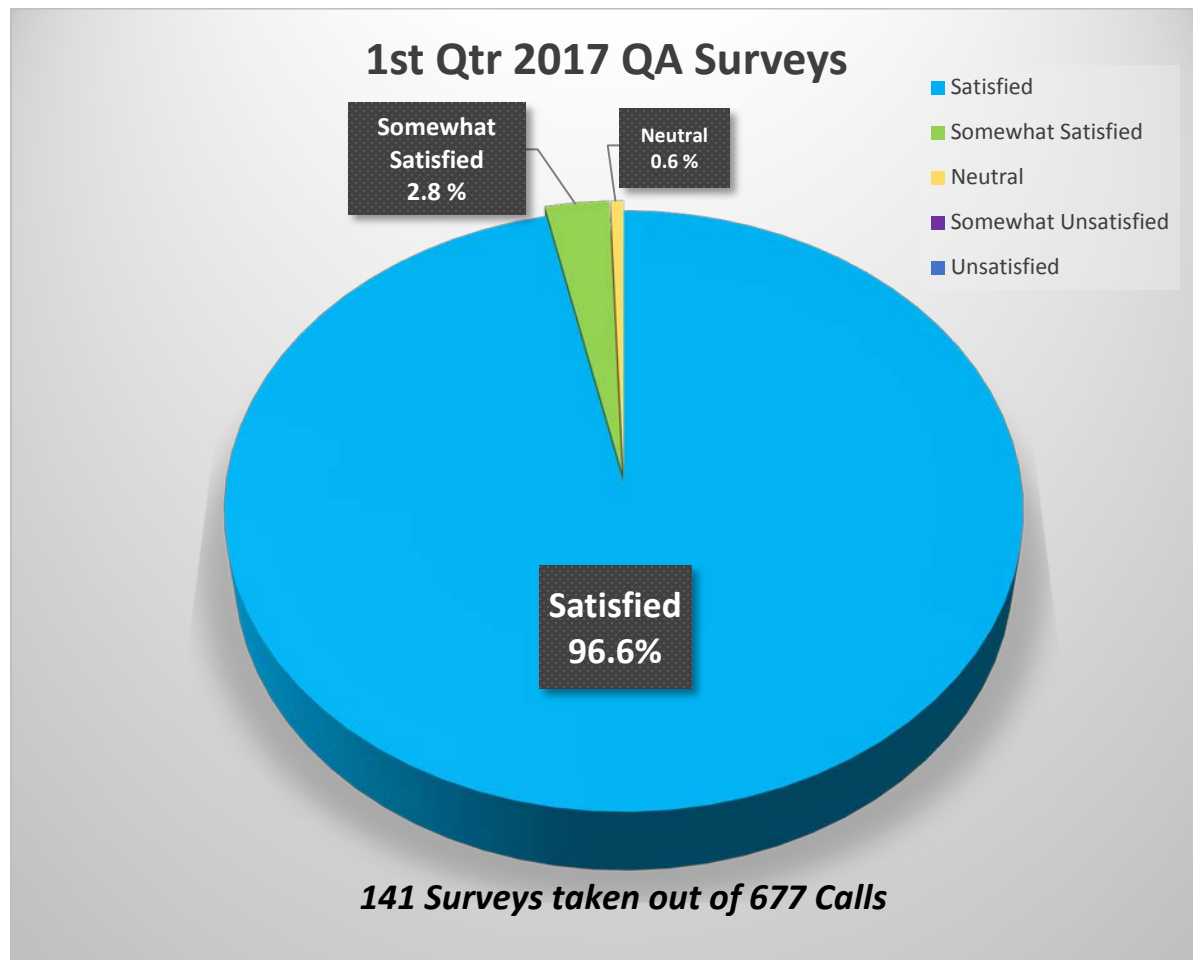
I. SUMMARY ASSESSMENT

SIGNIFICANT ACCOMPLISHMENTS

Customer Service Quality Assurance Surveys

Customer Service Representatives contact customers from the previous service day to survey them on their experience with the Call Center. Customers have the option of taking the survey over the phone or accessing the survey from a website provided to them. Of the 677 calls placed to customers during the 1st Quarter, 141 surveys were completed (Any surveys with unanswered questions were eliminated from the results).

The results of the surveys continue to be positive with **99.4%** of the customers gave a Satisfactory rating. The top 3 reasons cited for the Satisfactory rating included Friendliness, Responsiveness, and Listening Carefully.



Storm Water Testing Results

Recology San Mateo County (RSMC) operates under the Statewide General Permit for Storm Water Discharges Associated with Industrial Activities, Order 2014-0057-DWQ (the Industrial General Permit). This permit regulates industrial storm water discharge and authorized non-storm water discharges from industrial facilities in California. The State Water Resources Control Board (State Water Board) and Regional Water Quality Control Boards (collectively, the Water Boards) implement and enforce the Industrial General Permit.

There are two sample sites for storm water testing onsite at RSMC, and until the most recent storm water sampling, it was required that storm water samples be tested four times per year. By following RSMC's best management practices with monitoring and cleaning the storm drains, the recent sampling contained the lowest level of contaminants documented this storm water season. These results place RSMC in "Baseline Permitting" or Tier 1 permit issuance status, which has allowed the sampling frequency to be reduced from 4 times per year to 2 times per year.

J. COMMERCIAL RECYCLING PROMOTION PROGRAM STATUS REPORT

SUMMARY OF TRAINING AND PROFESSIONAL DEVELOPMENT ACTIVITIES FOR THE COMMERCIAL DIVERSION TEAM AND SUPERVISORY STAFF

Below is a summary of the Quarter 1 (Q1) 2017 training and professional development activities for the Recology San Mateo County (RSMC) Commercial Recycling Promotion Team (CRPT):

On February 22, Waste Zero Specialists (WZS) Rachael Lacey and Camilla Visconti attended a Recology computer training for Accounts Receivable (AR). The AR course is designed for new users as well as a refresher for those with experience using the system. This class takes students through an operational day at any Recology company using the functions and features of the AR system to start new customers, change service levels, understand invoicing, and run reports.

On February 22, WZS Gina Tretten and Sarah Prescott attended the Countywide Recycling Committee Meeting. The meeting included presentations on Household Hazardous Waste, Safe Medicine Disposal, Universal Waste, the BayROC Campaign and CalRecycle Compliance with AB 341 and AB 1826. The meeting concluded with a tour of the Household Hazardous Waste Facility located at 30 Tower Rd. San Mateo.

On March 2, WZS Sarah Prescott and Rachael Lacey attended the Sustainable San Mateo County Winter 2017 Indicators Lunch and Launch. The program included a three panel discussion in regards to the cost of living in San Mateo County and the challenge this brings to the community.

On March 8, WZS Rachael Lacey attended a private tour of the Material Recovery Facility (MRF) at the Shoreway Environmental Center. These tours allow Waste Zero (WZ) team members to ask direct questions in regards to their customer base and inquire about specific functions of the daily operations of the MRF. With this knowledge, WZ team members can build upon their industry expertise, which is shared across the SBWMA service area through routine meetings, educational presentations and daily communications within their commercial and Multi-Family Dwelling (MFD) customer base.

A DESCRIPTION OF THE STRATEGY AND OVERALL APPROACH TO ATTRACT AND RETAIN A HIGH QUALITY AND EFFECTIVE COMMERCIAL RECYCLING PROMOTION PROGRAM AND SUPERVISORY STAFF

Recology is recognized in the industry for its environmental commitments, programs, and services. We utilize our well established networks to recruit the best suited members for our diversion teams by posting on specific "green industry" LISTSERVs that target individuals in the field of waste reduction. We support growth and leadership development amongst our employees and encourage educational opportunities both internally and externally.

At Recology, we believe our employees' compensation includes more than just their paychecks; we recognize that providing a comprehensive benefits package is an important aspect of our employees' total compensation. By providing a competitive benefits package, including Recology's

Employee Stock Ownership Plan (ESOP), Recology is able to attract and retain highly qualified employees.

A DESCRIPTION AND STATUS OF ACHIEVING THE GOALS AND OBJECTIVES FOR THE COMMERCIAL RECYCLING PROMOTION TEAM AND HOW THESE GOALS AND OBJECTIVES ARE TIED TO THE COMPENSATION INCENTIVE PLAN

Our goals are to continue to recruit new recycling and compost customers and enhance the existing diversion programs in order to increase the volume of recyclable and compostable materials collected and delivered to the Shoreway Environmental Center. The following is an update on the goals and objectives achieved in Q1 2017.

New and/or Increased Recycling or Compost Customers

RSMC is pleased to report that the CRPT exceeded the Q1 2017 goal of recruiting or increasing new compost and/or recycling services in the commercial and Multi-Family Dwelling (MFD) sectors as noted below:

Q1 2017 Goal New and/or Increased Recycling or Compost Customers	Q1 2017 Actual New and/or Increased Recycling or Compost Customers
50	114

Target Account Site Assessments

The CRPT surpassed the goal set for conducting Targeted Account Site Assessments‡ in Q1 2017, as outlined below:

Q1 2017 Goal Target Account Site Assessments	Q1 2017 Actual Target Account Site Assessments
50	52

The number of Site Assessments performed during Q1 2017 in each Member Agency is summarized below:

Member Agency	Q1 2017 Target Account Site Assessments	Year to Date Target Account Site Assessments	Q1 2017 Additional Waste Audits	Year to Date Additional Waste Audits
Atherton	0	0	1	1
Belmont	3	3	0	0
Burlingame	1	1	1	1
East Palo Alto	3	3	0	0
Foster City	0	0	0	0
Hillsborough	0	0	0	0
Menlo Park	8	8	9	9
North Fair Oaks	0	0	0	0

Member Agency	Q1 2017 Target Account Site Assessments	Year to Date Target Account Site Assessments	Q1 2017 Additional Waste Audits	Year to Date Additional Waste Audits
Redwood City	8	8	1	1
San Carlos	16	16	5	5
San Mateo	3	3	3	3
Unincorporated San Mateo County	10	10	0	0
West Bay Sanitary District	0	0	0	0
Total	52	52	20	20

A detailed account of the Site Assessments and Waste Audits noted above is included in the 1st Quarter 2017 Report detail file in the tab labeled ‘ ‘ M10a. Top MSW Generators.’ ’

‡Site Assessments are waste audits that are performed for the Top MSW Generators in each Member Agency. Per Franchise Agreement Section 7.04, RSMC is required to conduct these Site Assessments annually.

Quarter 2 (Q2) 2017 Goals

RSMC’s goal is to continue to increase diversion by implementing new recycling and composting programs and to work directly with customers to maximize their existing programs. To support this goal, RSMC will perform Site Assessments and waste audits to monitor diversion opportunities and assist the Member Agencies in meeting the requirements AB341 and AB1826. In addition, RSMC will provide the necessary technical assistance to customers on a requested or as needed basis.

With that in mind, the following goals have been set for the CRPT:

- Implement recycling and composting services at Commercial and MFD accounts, with a focus on customers that potentially fall under the mandate of AB1826
- Conduct Site Assessments for 2017 Target Accounts
- Contact predetermined Focus Accounts to work on increasing recycling and compost services, in an effort to support the member agencies’ diversion goals

The Q2 2017 goals for the CRPT will be achieved through the metrics outlined below:

- Conduct 80 Target Account Site Assessments for Commercial and/or MFD accounts
- Contact 72 of the predetermined Focus Accounts to increase diversion
- Recruit or increase a minimum of 75 recycling and/or compost accounts, which may include the accounts that were targeted for AB1826

Compensation Incentive Plan

The CRPT does not have a compensation incentive plan for achieving set goals. However, RSMC management conducts annual performance reviews to verify achievement of goals, as well as evaluations of an employee’s level of Recology’s Leadership Competencies, which include items such as strategic thinking, business acumen, communications, and customer relations. The annual performance review is then used to determine potential merit increases.

A DESCRIPTION OF CONTRACTOR'S SALES STRATEGY FOR MAINTAINING AND/OR EXPANDING THE EXISTING COMMERCIAL RECYCLING ACCOUNT BASE AND DIVERSION LEVELS

To support our goal of increasing diversion and minimizing contamination, our strategy will be to focus on low diversion and/or compost-rich accounts, to ensure that their needs are being met, they are properly informed about correct diversion practices, and that the maximum diversion is being achieved. The CRPT will continue to contact customers and perform Waste Audits to identify the needs of customers and areas in which we can improve existing diversion programs and/or implement new diversion services. An outline of these strategies and accomplishments is noted below:

Focus Accounts

The CRPT has identified Focus Accounts in each jurisdiction who will be contacted by the CRPT to provide educational outreach, and/or technical assistance, such as on-site trainings or presentations, delivery of internal recycling containers, new posters or other signage, etc. Focus Accounts were chosen based upon previously conducted waste audits and historical knowledge of the customer base. The number of Focus Accounts chosen in each Member Agency is summarized below:

Member Agency	2017 Focus Accounts
Atherton	7
Belmont	31
Burlingame	12
East Palo Alto	19
Foster City	24
Hillsborough	0
Menlo Park	24
North Fair Oaks	17
Redwood City	36
San Carlos	16
San Mateo	23
Unincorporated San Mateo County	16
West Bay Sanitary District	11
Total	236

Target Compost Rich Accounts for AB1826

AB1826 went into effect on April 1st, 2016, and required businesses that generate eight or more cubic yards of organic waste per week to arrange for organic composting services. The volume requirements of AB1826 gradually decrease each year until 2020, with the minimum requirement being two or more cubic yards of MSW. The second phase went into effect January 1st 2017, and requires business that generate four or more cubic yards of organic waste per week to implement an organic recycling program.

During Q1 2017, the CRPT targeted organic-rich accounts that were not subscribed to compost service, with the goal of implementing an organics program. The CRPT conducted 31 waste audits and contacted 47 accounts that may have fallen under the current phase of AB1826. During this time, the CRPT implemented **42 new compost accounts**, 18 of which were initiated through the CRPT's AB1826 outreach efforts. The CRPT provided 17 trainings and 3 presentations for the customers that fell under AB1826.

These outreach strategies have proven to be effective, and therefore the CRPT will continue to target accounts that are not compliant with AB1826. With the new phase in effect, all accounts that generate six or more cubic yards of MSW and do not currently subscribe to compost collection services will be targeted. For this next step, the CRPT will target accounts based on business classification, specifically focusing on food service establishments, which are typically higher generators of organic materials. The CRPT will inform these customers about AB1826 and assist with the implementation of compost collection to ensure that customers are in compliance and that their diversion programs are successful.

Commercial and MFD customers who RSMC identifies as backhauling their organic material, using non-franchised haulers or landscape companies for the removal/recycling of food and yard waste, will be documented in Recology's AS400 system.

Presentations, Trainings and Outreach Materials

The CRPT utilizes presentations, trainings and various outreach materials to educate customers about the programs and services that RSMC offers. These tools teach customers how to properly separate items into recycling, compost and garbage containers. The CRPT will continue to promote these services and outreach materials in Q2 2017 to increase diversion and reduce contamination.

Below is a summary of the public education and outreach materials distributed by the CRPT throughout the SBWMA service area during Q1 2017:

Q1 2017 Public Education and Outreach Materials					
	Commercial Brochures	Posters	Dock Signs	Stickers	Recycle Buddy Bags
January	1	234	34	59	569
February	2	197	35	196	229
March	1	179	60	203	315
Total	4	610	129	458	1,113

During Q1 2017, the CRPT conducted **17 presentations** and **44 trainings** to Commercial and/or MFD customers, which are outlined below:

Date	Franchise	Customer Name	Location	Attendees (staff, custodians, students, etc.)	Description
01/10/2017	MAT	ST BARTHOLOMEW PARISH OFFICE	600 COLUMBIA DR	BOY SCOUTS AND PARENTS	PRESENTATION
01/13/2017	MPK	MC DONALDS	1100 EL CAMINO REAL	GENERAL MANAGER AND EMPLOYEE	SPANISH TRAINING
01/19/2017	MPK	BROCK DEVELOPMENT LLC	1010 DOYLE ST	EMPLOYEES	TRAINING
01/19/2017	MPK	BROCK DEVELOPMENT LLC	1010 DOYLE ST	CAFE DEL SOL EMPLOYEES	TRAINING
01/20/2017	BUR	SISTERS OF MERCY	2300 ADELINE DR	JANITORIAL, KITCHEN & MANAGER	TRAINING
01/30/2017	EPA	THE INSTITUTE FOR HUMAN & SOCIAL DEVELOPMENT	1385 BAY RD	PRESCHOOLERS	PRESENTATION
01/30/2017	EPA	THE INSTITUTE FOR HUMAN & SOCIAL DEVELOPMENT	1385 BAY RD	PRESCHOOLERS	PRESENTATION
01/31/2017	MAT	SPIEDO RESTAURANT	223 E 4TH AVE	KITCHEN STAFF	TRAINING
02/02/2017	BUR	NIDAL NAZZAL	1401 BURLINGAME AVE	KITCHEN STAFF & CHEF	TRAINING
02/02/2017	MAT	SPIEDO RESTAURANT	223 E 4TH AVE	OWNER, CHEFS & KITCHEN STAFF	TRAINING
02/03/2017	MAT	CENTURY THEATERS # 437	320 E 2ND AVE	MANAGER AND STAFF	TRAINING
02/03/2017	MPK	NICK SHARMA	60 MIDDLEFIELD RD	MARKET STAFF	TRAINING
02/03/2017	RWC	MCDONALDS	185 CHESTNUT ST	MANAGERS & STAFF	SPANISH TRAINING
02/07/2017	SNC	BIANCHINI'S MARKET	810 LAUREL ST	DELI STAFF	TRAINING
02/09/2017	MPK	KANA SOFTWARE	181 CONSTITUTION DR	LIFEMOVES EMPLOYEES	PRESENTATION
02/10/2017	RWC	MCDONALD'S RESTAURANT	536 WHIPPLE AVE	KITCHEN STAFF & MANAGER	SPANISH TRAINING
02/13/2017	RWC	MCDONALD'S	709 WOODSIDE RD	STORE & SHIFT MANAGER	SPANISH TRAINING
02/14/2017	RWC	PELLARIN ENTERPRISES	740 WOODSIDE RD	MANAGERS	TRAINING
02/14/2017	RWC	CENTURY THEATRE	825 MIDDLEFIELD RD	MANAGERS	TRAINING
02/15/2017	MPK	HINES/FACEBOOK	180 JEFFERSON DR (MPK 26)	KITCHEN, MAINTENANCE, & PROPERTY MNGS	PRESENTATION

02/15/2017	SNC	B & H ENGINEERING	1725 OLD COUNTY RD	EMPLOYEES	PRESENTATION
02/16/2017	FOC	ATRIA AT FOSTER SQUARE #10681	707 THAYER LN	KITCHEN & MAINTENENCE STAFF	TRAINING
02/21/2017	FOC	GILEAD SCIENCES	301 VELOCITY WAY	STUDENTS & TEACHERS	PRESENTATION
02/22/2017	RWC	GREENSTAR RECYCLING	485 WOODSIDE RD	STAFF FROM ALL DEPARTMENTS	TRAINING
02/27/2017	MAT	BEL-MATEO BOWL	4330 OLYMPIC AVE	EMPLOYEES	TRAINING
02/28/2017	MPK	MENLO PARK OFFICE CENTER	1000 EL CAMINO REAL	CORNERSTONE RESEARCH EMPLOYEES	PRESENTATION
02/28/2017	RWC	GREENSTAR RECYCLING	485 WOODSIDE RD	RESIDENTS	PRESENTATION
03/01/2017	MPK	ST RAYMONDS SCHOOL	1231 ARBOR RD	KINDERGARTEN – 6TH GRADE STUDENTS & TEACHERS	PRESENTATION
03/02/2017	RWC	BROOKDALE	485 WOODSIDE RD	KITCHEN STAFF AND CHEF	TRAINING
03/03/2017	MAT	CALIFORNIA PIZZA KITCHENS	100 HILLSDALE MALL	KITCHEN STAFF AND MANAGER	TRAINING
03/03/2017	MAT	CALIFORNIA PIZZA KITCHENS	100 HILLSDALE MALL	KITCHEN STAFF AND SERVERS	TRAINING
03/03/2017	RWC	LITTLE CAESARS PIZZA	2193 ROOSEVELT AVE	MANAGER AND KITCHEN STAFF	TRAINING
03/06/2017	BEL	BELMONT VILLAGE CENTER	1000 EL CAMINO REAL	KITCHEN EMPLOYEES	TRAINING
03/06/2017	RWC	VILLA MONTGOMERY APTS	1500 EL CAMINO REAL	TENANTS & GLOBAL GREEN	PRESENTATION
03/08/2017	BUR	RSNA PUBLIC STORAGE PUB085260	1801 ADRIAN RD	EMPLOYEES	TRAINING
03/09/2017	MAT	SEAPOT	1952 S EL CAMINO REAL	KITCHEN MGR & KITCHEN STAFF	TRAINING
03/13/2017	SNC	ARBOR BAY SCHOOL	1017 CEDAR ST	PRE K STUDENTS	TRAINING
03/13/2017	SNC	ARBOR BAY SCHOOL	1017 CEDAR ST	ELEMENTARY SCHOOL STUDENTS	TRAINING
03/13/2017	SNC	ARBOR BAY SCHOOL	1017 CEDAR ST	JUNIOR HIGH STUDENTS	TRAINING
03/13/2017	SNC	ARBOR BAY SCHOOL	1017 CEDAR ST	KINDERGARTEN STUDENTS	TRAINING
03/14/2017	MAT	EDUCATION.COM HOLDINGS INC	333 S B ST SUITE 101	EMPLOYEES	PRESENTATION
03/15/2017	BEL	CONGREGATIONAL CHURCH	751 ALAMEDA DE LAS PULGAS	PRE-K STUDENTS & TEACHERS	PRESENTATION
03/16/2017	FOC	MILK & HONEY CATERING	1459 BEACH PARK BLVD	KITCHEN STAFF AND MGR	TRAINING
03/17/2017	MPK	LE BOULANGER	720 SANTA CRUZ AVE	MANAGER AND STAFF	TRAINING
03/20/2017	MPK	OAK CITY BAR & GRILL	1029 EL CAMINO REAL	KITCHEN STAFF AND MANAGER	TRAINING

03/22/2017	RWC	ZADNA'S	2647 BROADWAY ST	OWNER	TRAINING
03/22/2017	RWC	IKE'S LAIR	2647 BROADWAY ST	OWNER	TRAINING
03/22/2017	RWC	ZADNA'S	2647 BROADWAY ST	KITCHEN STAFF	SPANISH TRAINING
03/22/2017	RWC	IKE'S LAIR	2647 BROADWAY ST	MANAGERS & EMPLOYEE	SPANISH TRAINING
03/24/2017	BEL	CITY OF BELMONT - LIBRARY	1110 ALAMEDA DE LAS PULGAS	STUDENTS, PARENTS & STAFF	PRESENTATION
03/24/2017	MAT	CRYSTAL SPRINGS DENTAL CARE	150 N SAN MATEO RD	EMPLOYEES	TRAINING
03/28/2017	SNC	LONCAR ENT INC	777 BAY VIEW DR.	KITCHEN STAFF	TRAINING
03/30/2017	CSM	LUCIA RESTAURANT	1725 WOODSIDE RD	KITCHEN STAFF/OWNER	SPANISH TRAINING
03/30/2017	FOC	LANTERN COVE-EQY051012	244 ROCK HARBOR LN	RESIDENTS	PRESENTATION
03/30/2017	MPK	HUDSON 2180 SAND HILL RD, LLC	2180 SAND HILL RD	MANAGERS OF DIFFERENT BUILDING TENANTS	PRESENTATION
03/31/2017	MAT	SPECIALTY CAFE & BAKERY	1886 S NORFOLK ST	KITCHEN STAFF	SPANISH TRAINING
03/31/2017	MAT	SUN'S CHINESE CUISINE	251 S B ST	CHEFS, OWNERS & EMPLOYEES	TRAINING
03/31/2017	MAT	SPECIALTY CAFE & BAKERY	1886 S NORFOLK ST	KITCHEN STAFF	TRAINING
03/31/2017	MPK	HINES/FACEBOOK	MPK25, 190 JEFFERSON DR	AMB JANITORIAL TEAM	TRAINING

Franchise codes: ATH = Atherton, BEL = Belmont, BUR = Burlingame, CSM = County of San Mateo, EPA = East Palo Alto, FOC = Foster City, HIL = Hillsborough, MAT = San Mateo, MPK = Menlo Park, NFO = North Fair Oaks, RWC = Redwood City, SNC = San Carlos, WBS = West Bay Sanitary District

Member Agency codes: C01 = Atherton, C02 = Belmont, C03 = Burlingame, C04 = East Palo Alto, C05 = Foster City, C06 = Hillsborough, C07 = Menlo Park, C08 = Redwood City, C09 = San Carlos, C10 = San Mateo, C11 = North Fair Oaks, C12 = West Bay Sanitary District, C15 = County of San Mateo

A DESCRIPTION OF THE SERVICES PROVIDED TO THE COMMERCIAL AND AGENCY FACILITY SECTORS

Services provided by RSMC to Commercial and Agency Facility sectors include Single-Stream Recycling, Compost, and Solid Waste Material collection. Support services provided include conducting Site Assessments and Site Checks, determining adequate and cost effective service levels, providing presentations and trainings, and distributing public education materials and internal containers.

A DETAILED ACCOUNT OF DIVERSION STATISTICS FOR THE COMMERCIAL AND AGENCY FACILITY SECTORS

A detailed account of the diversion statistics is included in RSMC's 2017 1st Quarter Report under the tab labeled "M1d. Diversion Level".