



QUARTERLY REPORT TO THE SBWMA
FOR 1st Quarter 2018

Submitted April 30, 2018



April 30, 2018

Joe La Mariana
Executive Director
SBWMA/RethinkWaste
610 Elm Street, Suite 202
San Carlos, CA 94070

Dear Mr. La Mariana:

Enclosed is a copy of the Recology 1st Quarter 2018 report to the SBWMA. Recology will send electronic copies to each jurisdiction.

In accordance with the requirements of Section 9.04 B of the Agreement, the undersigned hereby certifies, under penalty of perjury, that the report submitted herewith is true and correct to the best knowledge of the undersigned after reasonable inquiry.

If you should have any questions or require additional information, please call me at (650) 598-8226.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Michael Kelly', is written over a light blue horizontal line.

Michael Kelly
General Manager
Recology San Mateo County

cc: Marshall Moran



RECOLOGY SAN MATEO COUNTY

QUARTERLY REPORT TO THE SBWMA

**For
1st Quarter 2018**

**Submitted
APRIL 30, 2018**



1st QUARTER 2018 REPORT

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1st QUARTER 2018 REPORT

DEFINITIONS OF WASTE TYPES INCLUDED ON THE TONNAGE SUMMARY REPORT

Commercial Solid Waste – Franchised solid waste collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Commercial Recycling – Franchised recyclable materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. This includes construction and demolition debris collected from agency facilities. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Commercial Organics – Franchised organic materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Solid Waste – Franchised solid waste collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Recycling – Franchised recyclable materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Organics – Franchised organic materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Solid Waste – Franchised solid waste collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Recycling – Franchised recyclable materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. This includes construction and demolition debris. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Organics – Franchised organic materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Solid Waste – Franchised solid waste collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Recycling – Franchised recyclable materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Organics – Franchised organic materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Tonnage Allocations – During Quarter 1, system tonnage allocations were updated as follows: effective January 8 for usual and customary service changes and effective March 26 for changes in commercial and residential organics routes.

Bulky item collection tonnage is allocated based on the number of collection events for solid waste and on the basis of the number of items collected for recyclables. The allocation methodology is applied consistently each month.



1st QUARTER 2018 QUARTERLY REPORT SUMMARY

Quarter	1 st Quarter	2 nd Quarter	3 rd Quarter	4 th Quarter	2018 Year End
Commercial Tonnage Collected					
Solid Waste	21,415.22				21,415.22
Recyclables	6,943.50				6,943.50
Organics	7,327.21				7,327.21
Multi-Family Tonnage Collected					
Solid Waste	8,298.48				8,298.48
Recyclables	2,384.12				2,384.12
Organics	272.60				272.60
Residential Tonnage Collected					
Solid Waste	14,604.67				14,604.67
Recyclables	10,295.76				10,295.76
Organics	18,028.58				18,028.58
Diversion Rates					
Commercial	36.29%				36.29%
Multi-Family	24.25%				24.25%
Residential	65.98%				65.98%
Overall	50.52%				50.52%
Inquiries, Service Requests & Complaints	21,436				21,436
Calls Received	39,459				39,459
Avg. Hold Time	13.28				13.28
Assessments	143				143
Quality Assurance	666				666

RECOLOGY QUARTERLY REPORT 2018

MEMBER AGENCY	2018							Year to Date
	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	
ATHERTON								
Commercial								
Commercial Solid Waste	36.48	30.84	33.98	101.30	0.00	0.00	0.00	101.30
Commercial Recycling	19.19	23.63	17.73	60.55	0.00	0.00	0.00	60.55
Commercial Organics	34.93	43.63	39.41	117.97	0.00	0.00	0.00	117.97
Subtotal - Disposed	36.48	30.84	33.98	101.30	0.00	0.00	0.00	101.30
Subtotal - Diverted	54.12	67.26	57.14	178.52	0.00	0.00	0.00	178.52
Diversion Rate	59.74%	68.56%	62.71%	63.80%	0.00%	0.00%	0.00%	63.80%
MFD								
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Roll-Off								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	163.91	128.40	137.76	430.07	0.00	0.00	0.00	430.07
Residential Curbside Recycling	134.36	101.76	114.39	350.51	0.00	0.00	0.00	350.51
Residential Curbside Organics	781.49	531.80	587.93	1,901.22	0.00	0.00	0.00	1,901.22
Subtotal - Disposed	163.91	128.40	137.76	430.07	0.00	0.00	0.00	430.07
Subtotal - Diverted	915.85	633.56	702.32	2,251.73	0.00	0.00	0.00	2,251.73
Diversion Rate	84.82%	83.15%	83.60%	83.96%	0.00%	0.00%	0.00%	83.96%
Total Disposed	200.39	159.24	171.74	531.37	0.00	0.00	0.00	531.37
Total Diverted	969.97	700.82	759.46	2,430.25	0.00	0.00	0.00	2,430.25
Total Diversion Rate	82.88%	81.49%	81.56%	82.06%	0.00%	0.00%	0.00%	82.06%
Single-Family Measured Diversion Rate	84.82%	83.15%	83.60%	83.96%	0.00%	0.00%	0.00%	83.96%
Commercial Measured Diversion Rate	59.74%	68.56%	62.71%	63.80%	0.00%	0.00%	0.00%	63.80%
MFD Measured Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Overall Measured Diversion Rate	82.88%	81.49%	81.56%	82.06%	0.00%	0.00%	0.00%	82.06%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2018

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - MARCH 2018

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2017 - 2018</u>	<u>2017 - 2018</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>Tons</u> <u>Incr/(Decr)</u>	<u>% Change</u>
Atherton										
Commercial¹ and MFD										
Commercial Solid Waste	149.57	137.91	108.15	110.78	109.30	103.44	100.33	101.30	0.97	0.97%
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	43.12	34.44	36.21	41.67	41.30	55.71	49.76	60.55	10.79	21.68%
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	122.81	70.66	97.49	91.00	202.83	155.51	132.61	117.97	(14.64)	-11.04%
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Organics	0.00	26.57	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	149.57	137.91	108.15	110.78	109.30	103.44	100.33	101.30	0.97	0.97%
SUBTOTAL - Diverted Tons	165.93	131.67	133.70	132.67	244.13	211.22	182.37	178.52	(3.85)	-2.11%
Residential										
Residential Solid Waste	599.09	423.29	416.18	406.14	405.49	418.24	430.74	430.07	(0.67)	-0.16%
Residential Curbside Recycling	311.50	316.27	322.91	344.90	332.61	360.02	361.15	350.51	(10.64)	-2.95%
Residential Curbside Organics	1,810.92	1,891.67	1,761.86	1,731.26	1,791.95	1,912.61	2,000.79	1,901.22	(99.57)	-4.98%
SUBTOTAL - Disposed Tons	599.09	423.29	416.18	406.14	405.49	418.24	430.74	430.07	(0.67)	-0.16%
SUBTOTAL - Diverted Tons	2,122.42	2,207.94	2,084.77	2,076.16	2,124.56	2,272.63	2,361.94	2,251.73	(110.21)	-4.67%
Commercial/MFD and Residential										
TOTAL TONS DISPOSED	748.66	561.20	524.33	516.92	514.79	521.68	531.07	531.37		
TOTAL TONS DIVERTED	2,288.35	2,339.61	2,218.47	2,208.83	2,368.69	2,483.85	2,544.31	2,430.25		
COMMERCIAL DIVERSION RATE	52.59%	48.84%	55.28%	54.50%	69.07%	67.13%	64.51%	63.80%		
MFD DIVERSION RATE	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
RESIDENTIAL DIVERSION RATE	77.99%	83.91%	83.36%	83.64%	83.97%	84.46%	84.58%	83.96%		
TOTAL DIVERSION RATE	75.35%	80.65%	80.88%	81.04%	82.15%	82.64%	82.73%	82.06%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2018

MEMBER AGENCY	2018							Year to Date
	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	
BELMONT								
Commercial								
Commercial Solid Waste	199.35	168.43	192.74	560.52	0.00	0.00	0.00	560.52
Commercial Recycling	84.53	70.88	81.76	237.17	0.00	0.00	0.00	237.17
Commercial Organics	87.78	87.98	85.41	261.17	0.00	0.00	0.00	261.17
Subtotal - Disposed	199.35	168.43	192.74	560.52	0.00	0.00	0.00	560.52
Subtotal - Diverted	172.31	158.86	167.17	498.34	0.00	0.00	0.00	498.34
Diversion Rate	46.36%	48.54%	46.45%	47.06%	0.00%	0.00%	0.00%	47.06%
MFD								
MFD Solid Waste	171.31	143.34	159.12	473.77	0.00	0.00	0.00	473.77
MFD Recycling	57.72	46.66	52.39	156.77	0.00	0.00	0.00	156.77
MFD Organics	5.37	4.72	5.92	16.01	0.00	0.00	0.00	16.01
Subtotal - Disposed	171.31	143.34	159.12	473.77	0.00	0.00	0.00	473.77
Subtotal - Diverted	63.09	51.38	58.31	172.78	0.00	0.00	0.00	172.78
Diversion Rate	26.92%	26.39%	26.82%	26.72%	0.00%	0.00%	0.00%	26.72%
Roll-Off								
Roll-Off Solid Waste	38.29	25.21	35.66	99.16	0.00	0.00	0.00	99.16
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	38.29	25.21	35.66	99.16	0.00	0.00	0.00	99.16
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	277.60	247.73	267.48	792.81	0.00	0.00	0.00	792.81
Residential Curbside Recycling	260.24	203.60	229.81	693.65	0.00	0.00	0.00	693.65
Residential Curbside Organics	357.12	269.59	300.44	927.15	0.00	0.00	0.00	927.15
Subtotal - Disposed	277.60	247.73	267.48	792.81	0.00	0.00	0.00	792.81
Subtotal - Diverted	617.36	473.19	530.25	1,620.80	0.00	0.00	0.00	1,620.80
Diversion Rate	68.98%	65.64%	66.47%	67.15%	0.00%	0.00%	0.00%	67.15%
Total Disposed	686.55	584.71	655.00	1,926.26	0.00	0.00	0.00	1,926.26
Total Diverted	852.76	683.43	755.73	2,291.92	0.00	0.00	0.00	2,291.92
Total Diversion Rate	55.40%	53.89%	53.57%	54.33%	0.00%	0.00%	0.00%	54.33%
Single-Family Measured Diversion Rate	68.98%	65.64%	66.47%	67.15%	0.00%	0.00%	0.00%	67.15%
Commercial Measured Diversion Rate	36.53%	38.42%	36.78%	37.19%	0.00%	0.00%	0.00%	37.19%
MFD Measured Diversion Rate	26.92%	26.39%	26.82%	26.72%	0.00%	0.00%	0.00%	26.72%
Overall Measured Diversion Rate	55.40%	53.89%	53.57%	54.33%	0.00%	0.00%	0.00%	54.33%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2018

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - MARCH 2018

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2017 - 2018</u>	<u>2017 - 2018</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>Tons</u> <u>Incr/(Decr)</u>	<u>% Change</u>
Belmont										
Commercial¹ and MFD										
Commercial Solid Waste	457.45	712.21	568.23	610.11	554.65	553.22	577.33	560.52	(16.81)	-2.91%
MFD Solid Waste	405.78	448.84	535.26	545.29	504.57	518.34	499.06	473.77	(25.29)	-5.07%
Roll-Off Solid Waste	113.38	116.63	110.54	110.85	112.33	114.23	90.54	99.16	8.62	9.52%
Commercial Recycling	123.19	162.31	148.62	198.63	197.81	232.39	249.58	237.17	(12.41)	-4.97%
MFD Recycling	107.37	99.06	123.22	129.50	136.04	151.54	150.56	156.77	6.21	4.12%
Roll-Off Recycling	0.00	0.00	1.80	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	93.36	104.87	112.82	138.21	166.78	215.51	228.05	261.17	33.12	14.52%
MFD Organics	5.80	3.99	14.51	15.42	16.61	19.73	19.38	16.01	(3.37)	-17.39%
Roll-Off Organics	0.00	7.02	0.22	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	976.61	1,277.68	1,214.03	1,266.25	1,171.55	1,185.79	1,166.93	1,133.45	(33.48)	-2.87%
SUBTOTAL - Diverted Tons	329.72	377.25	401.19	481.76	517.24	619.17	647.57	671.12	23.55	3.64%
Residential										
Residential Solid Waste	827.14	820.22	795.35	796.22	803.62	828.54	838.73	792.81	(45.92)	-5.47%
Residential Curbside Recycling	965.06	704.80	695.96	712.37	691.10	750.18	720.62	693.65	(26.97)	-3.74%
Residential Curbside Organics	902.16	881.23	945.53	897.57	1,000.98	985.77	1,044.51	927.15	(117.36)	-11.24%
SUBTOTAL - Disposed Tons	827.14	820.22	795.35	796.22	803.62	828.54	838.73	792.81	(45.92)	-5.47%
SUBTOTAL - Diverted Tons	1,867.22	1,586.03	1,641.49	1,609.94	1,692.08	1,735.95	1,765.13	1,620.80	(144.33)	-8.18%
Commercial/MFD and Residential										
TOTAL TONS DISPOSED	1,803.75	2,097.90	2,009.38	2,062.47	1,975.17	2,014.33	2,005.66	1,926.26		
TOTAL TONS DIVERTED	2,196.94	1,963.28	2,042.68	2,091.70	2,209.32	2,355.12	2,412.70	2,291.92		
COMMERCIAL DIVERSION RATE	25.24%	22.80%	24.84%	27.56%	30.63%	34.30%	35.69%	37.19%		
MFD DIVERSION RATE	21.81%	18.67%	20.47%	21.00%	23.23%	24.84%	25.40%	26.72%		
RESIDENTIAL DIVERSION RATE	69.30%	65.91%	67.36%	66.91%	67.80%	67.69%	67.79%	67.15%		
TOTAL DIVERSION RATE	54.91%	48.34%	50.41%	50.35%	52.80%	53.90%	54.61%	54.33%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2018

	2018							
	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
BURLINGAME								
Commercial								
Commercial Solid Waste	737.36	614.84	701.83	2,054.03	0.00	0.00	0.00	2,054.03
Commercial Recycling	299.67	296.68	303.17	899.52	0.00	0.00	0.00	899.52
Commercial Organics	288.52	262.68	283.66	834.86	0.00	0.00	0.00	834.86
Subtotal - Disposed	737.36	614.84	701.83	2,054.03	0.00	0.00	0.00	2,054.03
Subtotal - Diverted	588.19	559.36	586.83	1,734.38	0.00	0.00	0.00	1,734.38
Diversion Rate	44.37%	47.64%	45.54%	45.78%	0.00%	0.00%	0.00%	45.78%
MFD								
MFD Solid Waste	257.97	218.30	247.62	723.89	0.00	0.00	0.00	723.89
MFD Recycling	89.45	71.13	80.76	241.34	0.00	0.00	0.00	241.34
MFD Organics	6.54	5.86	6.61	19.01	0.00	0.00	0.00	19.01
Subtotal - Disposed	257.97	218.30	247.62	723.89	0.00	0.00	0.00	723.89
Subtotal - Diverted	95.99	76.99	87.37	260.35	0.00	0.00	0.00	260.35
Diversion Rate	27.12%	26.07%	26.08%	26.45%	0.00%	0.00%	0.00%	26.45%
Roll-Off								
Roll-Off Solid Waste	861.07	689.81	841.32	2,392.20	0.00	0.00	0.00	2,392.20
Roll-Off Recycling	48.87	39.25	52.81	140.93	0.00	0.00	0.00	140.93
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	861.07	689.81	841.32	2,392.20	0.00	0.00	0.00	2,392.20
Subtotal - Diverted	48.87	39.25	52.81	140.93	0.00	0.00	0.00	140.93
Diversion Rate	5.37%	5.38%	5.91%	5.56%	0.00%	0.00%	0.00%	5.56%
Residential								
Residential Solid Waste	325.28	285.05	305.68	916.01	0.00	0.00	0.00	916.01
Residential Curbside Recycling	289.65	218.31	251.64	759.60	0.00	0.00	0.00	759.60
Residential Curbside Organics	477.46	319.29	380.81	1,177.56	0.00	0.00	0.00	1,177.56
Subtotal - Disposed	325.28	285.05	305.68	916.01	0.00	0.00	0.00	916.01
Subtotal - Diverted	767.11	537.60	632.45	1,937.16	0.00	0.00	0.00	1,937.16
Diversion Rate	70.22%	65.35%	67.42%	67.90%	0.00%	0.00%	0.00%	67.90%
Total Disposed	2,181.68	1,808.00	2,096.45	6,086.13	0.00	0.00	0.00	6,086.13
Total Diverted	1,500.16	1,213.20	1,359.46	4,072.82	0.00	0.00	0.00	4,072.82
Total Diversion Rate	40.74%	40.16%	39.34%	40.09%	0.00%	0.00%	0.00%	40.09%
Single-Family Measured Diversion Rate	70.22%	65.35%	67.42%	67.90%	0.00%	0.00%	0.00%	67.90%
Commercial Measured Diversion Rate	28.31%	30.73%	28.88%	29.23%	0.00%	0.00%	0.00%	29.23%
MFD Measured Diversion Rate	27.12%	26.07%	26.08%	26.45%	0.00%	0.00%	0.00%	26.45%
Overall Measured Diversion Rate	40.74%	40.16%	39.34%	40.09%	0.00%	0.00%	0.00%	40.09%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2018

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - MARCH 2018

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2017 - 2018</u>	<u>2017 - 2018</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>Tons</u> <u>Incr/(Decr)</u>	<u>% Change</u>
Burlingame										
Commercial¹ and MFD										
Commercial Solid Waste	1,831.60	2,234.31	1,993.69	2,072.68	1,991.48	2,223.26	2,209.90	2,054.03	(155.87)	-7.05%
MFD Solid Waste	700.76	609.79	729.55	716.41	716.98	748.60	777.14	723.89	(53.25)	-6.85%
Roll-Off Solid Waste	2,010.95	1,974.47	1,831.23	1,777.92	1,788.53	2,209.48	2,269.73	2,392.20	122.47	5.40%
Commercial Recycling	564.93	690.21	722.85	926.50	961.52	1,045.18	962.20	899.52	(62.68)	-6.51%
MFD Recycling	158.23	144.66	210.30	217.54	233.34	241.85	260.28	241.34	(18.94)	-7.28%
Roll-Off Recycling	36.27	127.56	31.89	33.29	38.57	43.14	43.91	140.93	97.02	220.95%
Commercial Organics	612.78	463.93	652.28	708.36	816.36	766.81	863.47	834.86	(28.61)	-3.31%
MFD Organics	20.44	10.04	16.52	12.68	13.49	16.88	19.69	19.01	(0.68)	-3.45%
Roll-Off Organics	95.04	159.37	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	4,543.31	4,818.57	4,554.47	4,567.01	4,496.99	5,181.34	5,256.77	5,170.12	(86.65)	-1.65%
SUBTOTAL - Diverted Tons	1,487.69	1,595.77	1,633.84	1,898.37	2,063.28	2,113.86	2,149.55	2,135.66	(13.89)	-0.65%
Residential										
Residential Solid Waste	1,120.58	902.47	878.60	886.75	904.50	937.14	963.11	916.01	(47.10)	-4.89%
Residential Curbside Recycling	756.96	736.85	732.80	740.47	738.63	767.67	796.81	759.60	(37.21)	-4.67%
Residential Curbside Organics	1,157.62	1,130.31	1,137.03	1,142.44	1,217.20	1,248.80	1,278.29	1,177.56	(100.73)	-7.88%
SUBTOTAL - Disposed Tons	1,120.58	902.47	878.60	886.75	904.50	937.14	963.11	916.01	(47.10)	-4.89%
SUBTOTAL - Diverted Tons	1,914.58	1,867.16	1,869.83	1,882.91	1,955.83	2,016.47	2,075.10	1,937.16	(137.94)	-6.65%
Commercial/MFD and Residential										
TOTAL TONS DISPOSED	5,663.89	5,721.04	5,433.07	5,453.76	5,401.49	6,118.48	6,219.88	6,086.13		
TOTAL TONS DIVERTED	3,402.27	3,462.93	3,503.67	3,781.28	4,019.11	4,130.33	4,224.65	4,072.82		
COMMERCIAL DIVERSION RATE	24.67%	24.88%	26.40%	29.36%	31.45%	28.98%	29.02%	29.23%		
MFD DIVERSION RATE	20.32%	20.24%	23.72%	24.32%	25.61%	25.68%	26.48%	26.45%		
RESIDENTIAL DIVERSION RATE	63.08%	67.42%	68.03%	67.98%	68.38%	68.27%	68.30%	67.90%		
TOTAL DIVERSION RATE	37.53%	37.71%	39.21%	40.94%	42.66%	40.30%	40.45%	40.09%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2018

	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2018 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
EAST PALO ALTO								
Commercial								
Commercial Solid Waste	122.59	105.23	124.98	352.80	0.00	0.00	0.00	352.80
Commercial Recycling	49.70	54.16	58.16	162.02	0.00	0.00	0.00	162.02
Commercial Organics	40.53	52.95	58.59	152.07	0.00	0.00	0.00	152.07
Subtotal - Disposed	122.59	105.23	124.98	352.80	0.00	0.00	0.00	352.80
Subtotal - Diverted	90.23	107.11	116.75	314.09	0.00	0.00	0.00	314.09
Diversion Rate	42.40%	50.44%	48.30%	47.10%	0.00%	0.00%	0.00%	47.10%
MFD								
MFD Solid Waste	228.40	189.54	220.15	638.09	0.00	0.00	0.00	638.09
MFD Recycling	32.57	27.97	31.39	91.93	0.00	0.00	0.00	91.93
MFD Organics	8.58	7.02	6.98	22.58	0.00	0.00	0.00	22.58
Subtotal - Disposed	228.40	189.54	220.15	638.09	0.00	0.00	0.00	638.09
Subtotal - Diverted	41.15	34.99	38.37	114.51	0.00	0.00	0.00	114.51
Diversion Rate	15.27%	15.58%	14.84%	15.22%	0.00%	0.00%	0.00%	15.22%
Roll-Off								
Roll-Off Solid Waste	77.97	65.29	61.45	204.71	0.00	0.00	0.00	204.71
Roll-Off Recycling	7.36	0.00	1.60	8.96	0.00	0.00	0.00	8.96
Roll-Off Organics	33.97	35.45	45.59	115.01	0.00	0.00	0.00	115.01
Subtotal - Disposed	77.97	65.29	61.45	204.71	0.00	0.00	0.00	204.71
Subtotal - Diverted	41.33	35.45	47.19	123.97	0.00	0.00	0.00	123.97
Diversion Rate	34.64%	35.19%	43.44%	37.72%	0.00%	0.00%	0.00%	37.72%
Residential								
Residential Solid Waste	582.38	506.77	543.85	1,633.00	0.00	0.00	0.00	1,633.00
Residential Curbside Recycling	152.43	125.46	136.31	414.20	0.00	0.00	0.00	414.20
Residential Curbside Organics	299.39	252.10	275.69	827.18	0.00	0.00	0.00	827.18
Subtotal - Disposed	582.38	506.77	543.85	1,633.00	0.00	0.00	0.00	1,633.00
Subtotal - Diverted	451.82	377.56	412.00	1,241.38	0.00	0.00	0.00	1,241.38
Diversion Rate	43.69%	42.69%	43.10%	43.19%	0.00%	0.00%	0.00%	43.19%
Total Disposed	1,011.34	866.83	950.43	2,828.60	0.00	0.00	0.00	2,828.60
Total Diverted	624.53	555.11	614.31	1,793.95	0.00	0.00	0.00	1,793.95
Total Diversion Rate	38.18%	39.04%	39.26%	38.81%	0.00%	0.00%	0.00%	38.81%
Single-Family Measured Diversion Rate	43.69%	42.69%	43.10%	43.19%	0.00%	0.00%	0.00%	43.19%
Commercial Measured Diversion Rate	28.71%	33.03%	33.23%	31.61%	0.00%	0.00%	0.00%	31.61%
MFD Measured Diversion Rate	15.27%	15.58%	14.84%	15.22%	0.00%	0.00%	0.00%	15.22%
Overall Measured Diversion Rate	38.18%	39.04%	39.26%	38.81%	0.00%	0.00%	0.00%	38.81%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2018

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - MARCH 2018

<u>MEMBER AGENCY</u>	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2017 - 2018	2017 - 2018
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>Tons</u> <u>Incr/(Decr)</u>	<u>% Change</u>	
East Palo Alto											
Commercial¹ and MFD											
Commercial Solid Waste	316.97	378.88	310.85	309.47	392.50	389.37	384.21	352.80	(31.41)	-8.18%	
MFD Solid Waste	592.18	583.89	642.36	670.81	630.05	655.18	690.54	638.09	(52.45)	-7.60%	
Roll-Off Solid Waste	168.95	341.59	323.55	291.09	267.83	164.13	155.70	204.71	49.01	31.48%	
Commercial Recycling	134.80	544.13	146.27	127.59	130.43	137.38	139.47	162.02	22.55	16.17%	
MFD Recycling	6.72	37.44	52.79	66.14	81.41	92.57	96.12	91.93	(4.19)	-4.36%	
Roll-Off Recycling	9.46	6.44	0.00	4.93	5.12	6.75	8.80	8.96	0.16	1.82%	
Commercial Organics	78.19	74.25	72.36	91.17	117.87	123.43	138.01	152.07	14.06	10.19%	
MFD Organics	13.72	5.81	18.81	17.87	20.85	17.64	20.73	22.58	1.85	8.92%	
Roll-Off Organics	0.00	9.41	0.00	0.00	0.00	93.68	88.48	115.01	26.53	29.98%	
SUBTOTAL - Disposed Tons	1,078.10	1,304.36	1,276.76	1,271.37	1,290.38	1,208.68	1,230.45	1,195.60	(34.85)	-2.83%	
SUBTOTAL - Diverted Tons	242.89	677.48	290.23	307.70	355.68	471.45	491.61	552.57	60.96	12.40%	
Residential											
Residential Solid Waste	1,547.40	1,546.48	1,521.89	1,552.43	1,645.84	1,682.60	1,755.02	1,633.00	(122.02)	-6.95%	
Residential Curbside Recycling	334.91	328.41	327.94	357.36	373.15	397.67	437.73	414.20	(23.53)	-5.38%	
Residential Curbside Organics	795.21	733.28	836.16	813.82	923.21	981.42	919.27	827.18	(92.09)	-10.02%	
SUBTOTAL - Disposed Tons	1,547.40	1,546.48	1,521.89	1,552.43	1,645.84	1,682.60	1,755.02	1,633.00	(122.02)	-6.95%	
SUBTOTAL - Diverted Tons	1,130.12	1,061.69	1,164.10	1,171.18	1,296.36	1,379.09	1,357.00	1,241.38	(115.62)	-8.52%	
Commercial/MFD and Residential											
TOTAL TONS DISPOSED	2,625.50	2,850.84	2,798.65	2,823.80	2,936.22	2,891.28	2,985.47	2,828.60			
TOTAL TONS DIVERTED	1,373.01	1,739.17	1,454.33	1,478.88	1,652.04	1,850.54	1,848.61	1,793.95			
COMMERCIAL DIVERSION RATE	18.39%	34.18%	18.52%	19.49%	21.61%	28.06%	28.55%	31.61%			
MFD DIVERSION RATE	3.34%	6.90%	10.03%	11.13%	13.96%	14.40%	14.47%	15.22%			
RESIDENTIAL DIVERSION RATE	42.21%	40.71%	43.34%	43.00%	44.06%	45.04%	43.61%	43.19%			
TOTAL DIVERSION RATE	34.34%	37.89%	34.20%	34.37%	36.01%	39.03%	38.24%	38.81%			

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2018

MEMBER AGENCY	2018							Year to Date
	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	
FOSTER CITY								
Commercial								
Commercial Solid Waste	245.10	210.12	235.72	690.94	0.00	0.00	0.00	690.94
Commercial Recycling	119.78	93.47	113.56	326.81	0.00	0.00	0.00	326.81
Commercial Organics	199.06	176.63	204.45	580.14	0.00	0.00	0.00	580.14
Subtotal - Disposed	245.10	210.12	235.72	690.94	0.00	0.00	0.00	690.94
Subtotal - Diverted	318.84	270.10	318.01	906.95	0.00	0.00	0.00	906.95
Diversion Rate	56.54%	56.25%	57.43%	56.76%	0.00%	0.00%	0.00%	56.76%
MFD								
MFD Solid Waste	252.91	215.55	264.80	733.26	0.00	0.00	0.00	733.26
MFD Recycling	98.61	86.02	101.69	286.32	0.00	0.00	0.00	286.32
MFD Organics	10.10	8.99	10.42	29.51	0.00	0.00	0.00	29.51
Subtotal - Disposed	252.91	215.55	264.80	733.26	0.00	0.00	0.00	733.26
Subtotal - Diverted	108.71	95.01	112.11	315.83	0.00	0.00	0.00	315.83
Diversion Rate	30.06%	30.59%	29.74%	30.11%	0.00%	0.00%	0.00%	30.11%
Roll-Off								
Roll-Off Solid Waste	80.59	83.15	97.21	260.95	0.00	0.00	0.00	260.95
Roll-Off Recycling	3.70	1.53	3.61	8.84	0.00	0.00	0.00	8.84
Roll-Off Organics	43.96	42.51	41.97	128.44	0.00	0.00	0.00	128.44
Subtotal - Disposed	80.59	83.15	97.21	260.95	0.00	0.00	0.00	260.95
Subtotal - Diverted	47.66	44.04	45.58	137.28	0.00	0.00	0.00	137.28
Diversion Rate	37.16%	34.63%	31.92%	34.47%	0.00%	0.00%	0.00%	34.47%
Residential								
Residential Solid Waste	266.60	246.14	266.17	778.91	0.00	0.00	0.00	778.91
Residential Curbside Recycling	209.81	171.86	203.54	585.21	0.00	0.00	0.00	585.21
Residential Curbside Organics	240.46	175.64	199.21	615.31	0.00	0.00	0.00	615.31
Subtotal - Disposed	266.60	246.14	266.17	778.91	0.00	0.00	0.00	778.91
Subtotal - Diverted	450.27	347.50	402.75	1,200.52	0.00	0.00	0.00	1,200.52
Diversion Rate	62.81%	58.54%	60.21%	60.65%	0.00%	0.00%	0.00%	60.65%
Total Disposed	845.20	754.96	863.90	2,464.06	0.00	0.00	0.00	2,464.06
Total Diverted	925.48	756.65	878.45	2,560.58	0.00	0.00	0.00	2,560.58
Total Diversion Rate	52.27%	50.06%	50.42%	50.96%	0.00%	0.00%	0.00%	50.96%
Single-Family Measured Diversion Rate	62.81%	58.54%	60.21%	60.65%	0.00%	0.00%	0.00%	60.65%
Commercial Measured Diversion Rate	45.09%	44.57%	44.32%	44.66%	0.00%	0.00%	0.00%	44.66%
MFD Measured Diversion Rate	30.06%	30.59%	29.74%	30.11%	0.00%	0.00%	0.00%	30.11%
Overall Measured Diversion Rate	52.27%	50.06%	50.42%	50.96%	0.00%	0.00%	0.00%	50.96%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2018

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - MARCH 2018

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>Year to Date</u> <u>2018 Tons</u>	<u>2017 - 2018</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2017 - 2018</u> <u>% Change</u>
Foster City										
Commercial¹ and MFD										
Commercial Solid Waste	899.86	906.20	687.99	693.92	650.09	663.56	748.26	690.94	(57.32)	-7.66%
MFD Solid Waste	1,114.22	630.10	784.54	778.82	788.77	785.67	767.77	733.26	(34.51)	-4.49%
Roll-Off Solid Waste	521.46	349.14	318.12	276.15	258.53	250.15	232.04	260.95	28.91	12.46%
Commercial Recycling	150.18	259.90	230.89	256.07	250.96	308.19	351.04	326.81	(24.23)	-6.90%
MFD Recycling	131.27	111.29	179.85	232.19	226.77	269.65	294.49	286.32	(8.17)	-2.77%
Roll-Off Recycling	11.85	9.06	5.73	3.55	2.36	4.30	1.75	8.84	7.09	405.14%
Commercial Organics	368.91	373.02	414.90	468.42	465.02	528.77	567.53	580.14	12.61	2.22%
MFD Organics	8.91	5.35	12.84	9.78	8.80	9.83	26.89	29.51	2.62	9.74%
Roll-Off Organics	55.84	140.73	113.63	132.42	144.27	146.02	170.79	128.44	(42.35)	-24.80%
SUBTOTAL - Disposed Tons	2,535.54	1,885.44	1,790.65	1,748.89	1,697.39	1,699.38	1,748.07	1,685.15	(62.92)	-3.60%
SUBTOTAL - Diverted Tons	726.96	899.35	957.84	1,102.43	1,098.18	1,266.76	1,412.49	1,360.06	(52.43)	-3.71%
Residential										
Residential Solid Waste	700.61	786.85	783.42	751.10	770.87	804.07	831.35	778.91	(52.44)	-6.31%
Residential Curbside Recycling	612.19	598.82	582.55	572.19	595.87	638.69	602.33	585.21	(17.12)	-2.84%
Residential Curbside Organics	600.18	605.67	621.31	593.27	656.10	657.76	661.81	615.31	(46.50)	-7.03%
SUBTOTAL - Disposed Tons	700.61	786.85	783.42	751.10	770.87	804.07	831.35	778.91	(52.44)	-6.31%
SUBTOTAL - Diverted Tons	1,212.37	1,204.49	1,203.86	1,165.46	1,251.97	1,296.45	1,264.14	1,200.52	(63.62)	-5.03%
Commercial/MFD and Residential										
TOTAL TONS DISPOSED	3,236.15	2,672.29	2,574.07	2,499.99	2,468.26	2,503.45	2,579.42	2,464.06		
TOTAL TONS DIVERTED	1,939.33	2,103.84	2,161.70	2,267.89	2,350.15	2,563.21	2,676.63	2,560.58		
COMMERCIAL DIVERSION RATE	22.28%	32.30%	34.85%	38.66%	39.28%	42.71%	44.69%	44.66%		
MFD DIVERSION RATE	11.18%	15.62%	19.72%	23.70%	23.00%	26.24%	29.51%	30.11%		
RESIDENTIAL DIVERSION RATE	63.38%	60.49%	60.58%	60.81%	61.89%	61.72%	60.33%	60.65%		
TOTAL DIVERSION RATE	37.47%	44.05%	45.65%	47.57%	48.77%	50.59%	50.92%	50.96%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2018

	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2018 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
HILLSBOROUGH								
Commercial								
Commercial Solid Waste	19.31	21.49	28.32	69.12	0.00	0.00	0.00	69.12
Commercial Recycling	16.75	54.64	4.63	76.02	0.00	0.00	0.00	76.02
Commercial Organics	34.90	22.45	42.47	99.82	0.00	0.00	0.00	99.82
Subtotal - Disposed	19.31	21.49	28.32	69.12	0.00	0.00	0.00	69.12
Subtotal - Diverted	51.65	77.09	47.10	175.84	0.00	0.00	0.00	175.84
Diversion Rate	72.79%	78.20%	62.45%	71.78%	0.00%	0.00%	0.00%	71.78%
MFD								
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Roll-Off								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	205.93	176.27	181.39	563.59	0.00	0.00	0.00	563.59
Residential Curbside Recycling	186.58	138.45	155.87	480.90	0.00	0.00	0.00	480.90
Residential Curbside Organics	480.76	309.65	378.73	1,169.14	0.00	0.00	0.00	1,169.14
Subtotal - Disposed	205.93	176.27	181.39	563.59	0.00	0.00	0.00	563.59
Subtotal - Diverted	667.34	448.10	534.60	1,650.04	0.00	0.00	0.00	1,650.04
Diversion Rate	76.42%	71.77%	74.67%	74.54%	0.00%	0.00%	0.00%	74.54%
Total Disposed	225.24	197.76	209.71	632.71	0.00	0.00	0.00	632.71
Total Diverted	718.99	525.19	581.70	1,825.88	0.00	0.00	0.00	1,825.88
Total Diversion Rate	76.15%	72.65%	73.50%	74.27%	0.00%	0.00%	0.00%	74.27%
Single-Family Measured Diversion Rate	76.42%	71.77%	74.67%	74.54%	0.00%	0.00%	0.00%	74.54%
Commercial Measured Diversion Rate	72.79%	78.20%	62.45%	71.78%	0.00%	0.00%	0.00%	71.78%
MFD Measured Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Overall Measured Diversion Rate	76.15%	72.65%	73.50%	74.27%	0.00%	0.00%	0.00%	74.27%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - MARCH 2018

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2017 - 2018</u>	<u>2017 - 2018</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>Tons</u> <u>Incr/(Decr)</u>	<u>% Change</u>
Hillsborough										
Commercial¹ and MFD										
Commercial Solid Waste	158.19	86.94	86.76	53.64	87.01	93.70	91.61	69.12	(22.49)	-24.55%
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Solid Waste	5.24	1.80	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	240.28	38.57	82.16	35.34	89.48	155.02	63.97	76.02	12.05	18.84%
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Recycling	0.00	10.32	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	77.05	54.09	68.47	74.99	87.08	114.03	146.39	99.82	(46.57)	-31.81%
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Organics	7.54	5.52	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	163.43	88.74	86.76	53.64	87.01	93.70	91.61	69.12	(22.49)	-24.55%
SUBTOTAL - Diverted Tons	324.87	108.50	150.63	110.33	176.56	269.05	210.36	175.84	(34.52)	-16.41%
Residential										
Residential Solid Waste	883.62	595.95	540.11	538.19	552.77	574.74	593.99	563.59	(30.40)	-5.12%
Residential Curbside Recycling	764.72	448.19	465.30	473.61	466.03	492.81	485.82	480.90	(4.92)	-1.01%
Residential Curbside Organics	873.87	1,014.87	993.76	1,010.93	1,101.63	1,140.09	1,221.79	1,169.14	(52.65)	-4.31%
SUBTOTAL - Disposed Tons	883.62	595.95	540.11	538.19	552.77	574.74	593.99	563.59	(30.40)	-5.12%
SUBTOTAL - Diverted Tons	1,638.59	1,463.06	1,459.06	1,484.54	1,567.66	1,632.90	1,707.61	1,650.04	(57.57)	-3.37%
Commercial/MFD and Residential										
TOTAL TONS DISPOSED	1,047.05	684.69	626.87	591.83	639.78	668.44	685.60	632.71		
TOTAL TONS DIVERTED	1,963.46	1,571.56	1,609.69	1,594.87	1,744.22	1,901.95	1,917.97	1,825.88		
COMMERCIAL DIVERSION RATE	66.53%	55.01%	63.45%	67.29%	66.99%	74.17%	69.66%	71.78%		
MFD DIVERSION RATE	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
RESIDENTIAL DIVERSION RATE	64.97%	71.06%	72.98%	73.39%	73.93%	73.97%	74.19%	74.54%		
TOTAL DIVERSION RATE	65.22%	69.65%	71.97%	72.94%	73.16%	73.99%	73.67%	74.27%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2018

MEMBER AGENCY	2018							Year to Date
	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
MENLO PARK								
Commercial								
Commercial Solid Waste	856.12	763.80	830.26	2,450.18	0.00	0.00	0.00	2,450.18
Commercial Recycling	338.85	293.41	356.11	988.37	0.00	0.00	0.00	988.37
Commercial Organics	669.66	550.90	665.87	1,886.43	0.00	0.00	0.00	1,886.43
Subtotal - Disposed	856.12	763.80	830.26	2,450.18	0.00	0.00	0.00	2,450.18
Subtotal - Diverted	1,008.51	844.31	1,021.98	2,874.80	0.00	0.00	0.00	2,874.80
Diversion Rate	54.09%	52.50%	55.18%	53.99%	0.00%	0.00%	0.00%	53.99%
MFD								
MFD Solid Waste	206.59	170.01	188.44	565.04	0.00	0.00	0.00	565.04
MFD Recycling	72.08	61.57	71.27	204.92	0.00	0.00	0.00	204.92
MFD Organics	14.70	10.88	12.72	38.30	0.00	0.00	0.00	38.30
Subtotal - Disposed	206.59	170.01	188.44	565.04	0.00	0.00	0.00	565.04
Subtotal - Diverted	86.78	72.45	83.99	243.22	0.00	0.00	0.00	243.22
Diversion Rate	29.58%	29.88%	30.83%	30.09%	0.00%	0.00%	0.00%	30.09%
Roll-Off								
Roll-Off Solid Waste	56.03	77.36	70.12	203.51	0.00	0.00	0.00	203.51
Roll-Off Recycling	79.64	95.72	119.31	294.67	0.00	0.00	0.00	294.67
Roll-Off Organics	60.21	59.55	24.48	144.24	0.00	0.00	0.00	144.24
Subtotal - Disposed	56.03	77.36	70.12	203.51	0.00	0.00	0.00	203.51
Subtotal - Diverted	139.85	155.27	143.79	438.91	0.00	0.00	0.00	438.91
Diversion Rate	71.40%	66.75%	67.22%	68.32%	0.00%	0.00%	0.00%	68.32%
Residential								
Residential Solid Waste	372.47	332.89	368.83	1,074.19	0.00	0.00	0.00	1,074.19
Residential Curbside Recycling	329.50	256.47	295.86	881.83	0.00	0.00	0.00	881.83
Residential Curbside Organics	799.61	498.99	587.54	1,886.14	0.00	0.00	0.00	1,886.14
Subtotal - Disposed	372.47	332.89	368.83	1,074.19	0.00	0.00	0.00	1,074.19
Subtotal - Diverted	1,129.11	755.46	883.40	2,767.97	0.00	0.00	0.00	2,767.97
Diversion Rate	75.19%	69.41%	70.55%	72.04%	0.00%	0.00%	0.00%	72.04%
Total Disposed	1,491.21	1,344.06	1,457.65	4,292.92	0.00	0.00	0.00	4,292.92
Total Diverted	2,364.25	1,827.49	2,133.16	6,324.90	0.00	0.00	0.00	6,324.90
Total Diversion Rate	61.32%	57.62%	59.41%	59.57%	0.00%	0.00%	0.00%	59.57%
Single-Family Measured Diversion Rate	75.19%	69.41%	70.55%	72.04%	0.00%	0.00%	0.00%	72.04%
Commercial Measured Diversion Rate	52.47%	51.46%	53.44%	52.50%	0.00%	0.00%	0.00%	52.50%
MFD Measured Diversion Rate	29.58%	29.88%	30.83%	30.09%	0.00%	0.00%	0.00%	30.09%
Overall Measured Diversion Rate	61.32%	57.62%	59.41%	59.57%	0.00%	0.00%	0.00%	59.57%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2018

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - MARCH 2018

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>Year to Date</u> <u>2018 Tons</u>	<u>2017 - 2018</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2017 - 2018</u> <u>% Change</u>
Menlo Park										
Commercial¹ and MFD										
Commercial Solid Waste	2,905.71	2,619.44	2,282.63	2,240.47	2,351.95	2,393.10	2,480.26	2,450.18	(30.08)	-1.21%
MFD Solid Waste	701.22	393.83	519.64	516.07	551.97	571.73	554.41	565.04	10.63	1.92%
Roll-Off Solid Waste	168.84	154.75	109.89	96.33	123.09	123.52	136.20	203.51	67.31	49.42%
Commercial Recycling	467.61	628.12	675.80	698.49	724.44	836.21	920.04	988.37	68.33	7.43%
MFD Recycling	122.46	110.25	178.41	179.45	189.67	210.09	210.82	204.92	(5.90)	-2.80%
Roll-Off Recycling	186.70	79.66	84.93	172.11	226.69	187.55	214.26	294.67	80.41	37.53%
Commercial Organics	904.72	825.84	1,015.69	1,001.96	1,059.94	1,454.63	1,771.94	1,886.43	114.49	6.46%
MFD Organics	31.57	15.44	27.26	28.83	28.77	31.13	32.48	38.30	5.82	17.92%
Roll-Off Organics	49.94	172.66	92.61	45.93	42.83	109.79	53.16	144.24	91.08	171.33%
SUBTOTAL - Disposed Tons	3,775.77	3,168.02	2,912.16	2,852.87	3,027.01	3,088.35	3,170.87	3,218.73	47.86	1.51%
SUBTOTAL - Diverted Tons	1,763.00	1,831.97	2,074.70	2,126.77	2,272.34	2,829.40	3,202.70	3,556.93	354.23	11.06%
Residential										
Residential Solid Waste	1,077.72	1,067.99	1,050.43	1,053.85	1,084.18	1,116.50	1,126.60	1,074.19	(52.41)	-4.65%
Residential Curbside Recycling	886.89	879.68	876.85	863.73	892.45	899.91	906.80	881.83	(24.97)	-2.75%
Residential Curbside Organics	1,995.88	1,890.37	1,812.50	1,775.57	1,834.62	1,999.13	2,032.33	1,886.14	(146.19)	-7.19%
SUBTOTAL - Disposed Tons	1,077.72	1,067.99	1,050.43	1,053.85	1,084.18	1,116.50	1,126.60	1,074.19	(52.41)	-4.65%
SUBTOTAL - Diverted Tons	2,882.77	2,770.05	2,689.35	2,639.30	2,727.07	2,899.04	2,939.13	2,767.97	(171.16)	-5.82%
Commercial/MFD and Residential										
TOTAL TONS DISPOSED	4,853.49	4,236.01	3,962.59	3,906.72	4,111.19	4,204.85	4,297.47	4,292.92		
TOTAL TONS DIVERTED	4,645.77	4,602.02	4,764.05	4,766.07	4,999.41	5,728.44	6,141.83	6,324.90		
COMMERCIAL DIVERSION RATE	31.83%	36.64%	41.60%	42.71%	42.88%	47.81%	50.25%	52.50%		
MFD DIVERSION RATE	18.01%	24.19%	28.36%	28.75%	28.35%	29.67%	30.50%	30.09%		
RESIDENTIAL DIVERSION RATE	72.79%	72.17%	71.91%	71.46%	71.55%	72.20%	72.29%	72.04%		
TOTAL DIVERSION RATE	48.91%	52.07%	54.59%	54.95%	54.87%	57.67%	58.83%	59.57%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2018

	2018							
	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
NORTH FAIR OAKS								
Commercial								
Commercial Solid Waste	176.51	149.61	172.98	499.10	0.00	0.00	0.00	499.10
Commercial Recycling	67.60	55.60	68.10	191.30	0.00	0.00	0.00	191.30
Commercial Organics	31.77	30.67	36.09	98.53	0.00	0.00	0.00	98.53
Subtotal - Disposed	176.51	149.61	172.98	499.10	0.00	0.00	0.00	499.10
Subtotal - Diverted	99.37	86.27	104.19	289.83	0.00	0.00	0.00	289.83
Diversion Rate	36.02%	36.57%	37.59%	36.74%	0.00%	0.00%	0.00%	36.74%
MFD								
MFD Solid Waste	80.95	67.44	78.19	226.58	0.00	0.00	0.00	226.58
MFD Recycling	14.18	11.51	13.53	39.22	0.00	0.00	0.00	39.22
MFD Organics	1.15	1.12	1.34	3.61	0.00	0.00	0.00	3.61
Subtotal - Disposed	80.95	67.44	78.19	226.58	0.00	0.00	0.00	226.58
Subtotal - Diverted	15.33	12.63	14.87	42.83	0.00	0.00	0.00	42.83
Diversion Rate	15.92%	15.77%	15.98%	15.90%	0.00%	0.00%	0.00%	15.90%
Roll-Off								
Roll-Off Solid Waste	0.44	2.03	0.00	2.47	0.00	0.00	0.00	2.47
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.44	2.03	0.00	2.47	0.00	0.00	0.00	2.47
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	271.54	228.72	237.64	737.90	0.00	0.00	0.00	737.90
Residential Curbside Recycling	112.20	86.66	92.73	291.59	0.00	0.00	0.00	291.59
Residential Curbside Organics	191.93	139.29	142.19	473.41	0.00	0.00	0.00	473.41
Subtotal - Disposed	271.54	228.72	237.64	737.90	0.00	0.00	0.00	737.90
Subtotal - Diverted	304.13	225.95	234.92	765.00	0.00	0.00	0.00	765.00
Diversion Rate	52.83%	49.70%	49.71%	50.90%	0.00%	0.00%	0.00%	50.90%
Total Disposed	529.44	447.80	488.81	1,466.05	0.00	0.00	0.00	1,466.05
Total Diverted	418.83	324.85	353.98	1,097.66	0.00	0.00	0.00	1,097.66
Total Diversion Rate	44.17%	42.04%	42.00%	42.82%	0.00%	0.00%	0.00%	42.82%
Single-Family Measured Diversion Rate	52.83%	49.70%	49.71%	50.90%	0.00%	0.00%	0.00%	50.90%
Commercial Measured Diversion Rate	30.78%	31.10%	32.16%	31.36%	0.00%	0.00%	0.00%	31.36%
MFD Measured Diversion Rate	15.92%	15.77%	15.98%	15.90%	0.00%	0.00%	0.00%	15.90%
Overall Measured Diversion Rate	44.17%	42.04%	42.00%	42.82%	0.00%	0.00%	0.00%	42.82%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2018

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - MARCH 2018

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2017 - 2018</u>	<u>2017 - 2018</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>Tons</u> <u>Incr/(Decr)</u>	<u>% Change</u>
North Fair Oaks										
Commercial¹ and MFD										
Commercial Solid Waste	400.61	536.35	486.22	482.90	509.19	530.68	533.53	499.10	(34.43)	-6.45%
MFD Solid Waste	181.89	150.27	212.95	242.46	245.53	249.16	247.17	226.58	(20.59)	-8.33%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	2.47	2.47	100.00%
Commercial Recycling	109.32	122.94	123.66	138.46	148.20	174.07	197.49	191.30	(6.19)	-3.13%
MFD Recycling	26.17	18.50	28.96	28.25	31.41	37.30	39.80	39.22	(0.58)	-1.46%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	87.76	87.11	85.52	93.85	123.65	125.35	110.19	98.53	(11.66)	-10.58%
MFD Organics	0.72	0.26	0.40	0.30	0.61	1.92	4.14	3.61	(0.53)	-12.80%
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	582.50	686.62	699.17	725.36	754.72	779.84	780.70	728.15	(52.55)	-6.73%
SUBTOTAL - Diverted Tons	223.97	228.81	238.54	260.86	303.87	338.64	351.62	332.66	(18.96)	-5.39%
Residential										
Residential Solid Waste	586.08	634.02	675.33	693.26	692.92	760.19	752.50	737.90	(14.60)	-1.94%
Residential Curbside Recycling	236.37	268.89	277.26	283.65	279.57	298.98	308.34	291.59	(16.75)	-5.43%
Residential Curbside Organics	482.75	442.36	478.76	464.01	496.68	524.85	515.40	473.41	(41.99)	-8.15%
SUBTOTAL - Disposed Tons	586.08	634.02	675.33	693.26	692.92	760.19	752.50	737.90	(14.60)	-1.94%
SUBTOTAL - Diverted Tons	719.12	711.25	756.02	747.66	776.25	823.83	823.74	765.00	(58.74)	-7.13%
Commercial/MFD and Residential										
TOTAL TONS DISPOSED	1,168.58	1,320.64	1,374.50	1,418.62	1,447.64	1,540.03	1,533.20	1,466.05		
TOTAL TONS DIVERTED	943.09	940.06	994.56	1,008.52	1,080.12	1,162.47	1,175.36	1,097.66		
COMMERCIAL DIVERSION RATE	27.77%	24.99%	25.44%	26.45%	28.71%	30.28%	31.05%	31.36%		
MFD DIVERSION RATE	12.88%	11.10%	12.12%	10.53%	11.54%	13.60%	15.09%	15.90%		
RESIDENTIAL DIVERSION RATE	55.10%	52.87%	52.82%	51.89%	52.84%	52.01%	52.26%	50.90%		
TOTAL DIVERSION RATE	44.66%	41.58%	41.98%	41.55%	42.73%	43.01%	43.39%	42.82%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2018

MEMBER AGENCY	2018							Year to Date
	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
REDWOOD CITY								
Commercial								
Commercial Solid Waste	1,500.98	1,209.81	1,392.74	4,103.53	0.00	0.00	0.00	4,103.53
Commercial Recycling	471.56	377.90	460.93	1,310.39	0.00	0.00	0.00	1,310.39
Commercial Organics	351.57	294.04	370.81	1,016.42	0.00	0.00	0.00	1,016.42
Subtotal - Disposed	1,500.98	1,209.81	1,392.74	4,103.53	0.00	0.00	0.00	4,103.53
Subtotal - Diverted	823.13	671.94	831.74	2,326.81	0.00	0.00	0.00	2,326.81
Diversion Rate	35.42%	35.71%	37.39%	36.18%	0.00%	0.00%	0.00%	36.18%
MFD								
MFD Solid Waste	652.44	549.45	628.41	1,830.30	0.00	0.00	0.00	1,830.30
MFD Recycling	166.90	133.11	156.34	456.35	0.00	0.00	0.00	456.35
MFD Organics	13.75	10.53	11.45	35.73	0.00	0.00	0.00	35.73
Subtotal - Disposed	652.44	549.45	628.41	1,830.30	0.00	0.00	0.00	1,830.30
Subtotal - Diverted	180.65	143.64	167.79	492.08	0.00	0.00	0.00	492.08
Diversion Rate	21.68%	20.72%	21.07%	21.19%	0.00%	0.00%	0.00%	21.19%
Roll-Off								
Roll-Off Solid Waste	315.16	292.18	342.29	949.63	0.00	0.00	0.00	949.63
Roll-Off Recycling	33.48	28.42	36.49	98.39	0.00	0.00	0.00	98.39
Roll-Off Organics	72.98	75.16	65.67	213.81	0.00	0.00	0.00	213.81
Subtotal - Disposed	315.16	292.18	342.29	949.63	0.00	0.00	0.00	949.63
Subtotal - Diverted	106.46	103.58	102.16	312.20	0.00	0.00	0.00	312.20
Diversion Rate	25.25%	26.17%	22.99%	24.74%	0.00%	0.00%	0.00%	24.74%
Residential								
Residential Solid Waste	884.97	787.62	838.36	2,510.95	0.00	0.00	0.00	2,510.95
Residential Curbside Recycling	719.26	564.87	627.12	1,911.25	0.00	0.00	0.00	1,911.25
Residential Curbside Organics	1,174.56	811.52	868.62	2,854.70	0.00	0.00	0.00	2,854.70
Subtotal - Disposed	884.97	787.62	838.36	2,510.95	0.00	0.00	0.00	2,510.95
Subtotal - Diverted	1,893.82	1,376.39	1,495.74	4,765.95	0.00	0.00	0.00	4,765.95
Diversion Rate	68.15%	63.60%	64.08%	65.49%	0.00%	0.00%	0.00%	65.49%
Total Disposed	3,353.55	2,839.06	3,201.80	9,394.41	0.00	0.00	0.00	9,394.41
Total Diverted	3,004.06	2,295.55	2,597.43	7,897.04	0.00	0.00	0.00	7,897.04
Total Diversion Rate	47.25%	44.71%	44.79%	45.67%	0.00%	0.00%	0.00%	45.67%
Single-Family Measured Diversion Rate	68.15%	63.60%	64.08%	65.49%	0.00%	0.00%	0.00%	65.49%
Commercial Measured Diversion Rate	31.02%	30.94%	31.79%	31.27%	0.00%	0.00%	0.00%	31.27%
MFD Measured Diversion Rate	21.68%	20.72%	21.07%	21.19%	0.00%	0.00%	0.00%	21.19%
Overall Measured Diversion Rate	47.25%	44.71%	44.79%	45.67%	0.00%	0.00%	0.00%	45.67%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2018

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - MARCH 2018

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>Year to Date</u> <u>2018 Tons</u>	<u>2017 - 2018</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2017 - 2018</u> <u>% Change</u>
Redwood City										
Commercial¹ and MFD										
Commercial Solid Waste	3,382.71	4,170.51	3,675.35	3,837.33	4,004.53	4,202.21	4,305.50	4,103.53	(201.97)	-4.69%
MFD Solid Waste	1,838.60	1,485.84	1,893.97	1,757.19	1,733.64	1,910.42	1,950.00	1,830.30	(119.70)	-6.14%
Roll-Off Solid Waste	929.18	1,095.98	941.47	956.79	986.75	959.63	952.53	949.63	(2.90)	-0.30%
Commercial Recycling	732.47	934.54	851.02	938.56	1,031.21	1,255.96	1,366.64	1,310.39	(56.25)	-4.12%
MFD Recycling	281.54	204.75	328.54	324.46	321.00	413.84	460.18	456.35	(3.83)	-0.83%
Roll-Off Recycling	20.04	35.55	33.26	51.30	95.11	86.64	102.87	98.39	(4.48)	-4.36%
Commercial Organics	614.57	595.97	750.07	878.49	1,012.29	1,203.89	1,124.76	1,016.42	(108.34)	-9.63%
MFD Organics	31.68	21.54	29.69	28.25	25.74	28.68	37.83	35.73	(2.10)	-5.55%
Roll-Off Organics	147.73	262.46	127.52	166.79	154.88	162.83	201.31	213.81	12.50	6.21%
SUBTOTAL - Disposed Tons	6,150.49	6,752.33	6,510.79	6,551.31	6,724.92	7,072.26	7,208.03	6,883.46	(324.57)	-4.50%
SUBTOTAL - Diverted Tons	1,828.03	2,054.81	2,120.10	2,387.85	2,640.23	3,151.84	3,293.59	3,131.09	(162.50)	-4.93%
Residential										
Residential Solid Waste	2,713.04	2,516.21	2,469.11	2,407.79	2,459.46	2,545.94	2,589.68	2,510.95	(78.73)	-3.04%
Residential Curbside Recycling	1,740.35	1,729.46	1,797.68	1,855.94	1,867.51	1,922.81	1,975.93	1,911.25	(64.68)	-3.27%
Residential Curbside Organics	2,701.68	2,621.64	2,829.54	2,731.84	3,040.84	3,100.41	3,109.91	2,854.70	(255.21)	-8.21%
SUBTOTAL - Disposed Tons	2,713.04	2,516.21	2,469.11	2,407.79	2,459.46	2,545.94	2,589.68	2,510.95	(78.73)	-3.04%
SUBTOTAL - Diverted Tons	4,442.03	4,351.10	4,627.22	4,587.78	4,908.35	5,023.22	5,085.84	4,765.95	(319.89)	-6.29%
Commercial/MFD and Residential										
TOTAL TONS DISPOSED	8,863.53	9,268.54	8,979.90	8,959.10	9,184.38	9,618.20	9,797.71	9,394.41		
TOTAL TONS DIVERTED	6,270.06	6,405.91	6,747.32	6,975.63	7,548.58	8,175.06	8,379.43	7,897.04		
COMMERCIAL DIVERSION RATE	22.91%	23.33%	24.56%	26.71%	28.19%	30.83%	31.36%	31.27%		
MFD DIVERSION RATE	14.56%	13.22%	15.91%	16.72%	16.67%	18.81%	20.34%	21.19%		
RESIDENTIAL DIVERSION RATE	62.08%	63.36%	65.21%	65.58%	66.62%	66.36%	66.26%	65.49%		
TOTAL DIVERSION RATE	41.43%	40.87%	42.90%	43.78%	45.11%	45.94%	46.10%	45.67%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2018

	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2018 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
SAN CARLOS								
Commercial								
Commercial Solid Waste	510.34	442.42	496.52	1,449.28	0.00	0.00	0.00	1,449.28
Commercial Recycling	182.06	154.48	187.02	523.56	0.00	0.00	0.00	523.56
Commercial Organics	161.63	130.94	154.34	446.91	0.00	0.00	0.00	446.91
Subtotal - Disposed	510.34	442.42	496.52	1,449.28	0.00	0.00	0.00	1,449.28
Subtotal - Diverted	343.69	285.42	341.36	970.47	0.00	0.00	0.00	970.47
Diversion Rate	40.24%	39.21%	40.74%	40.11%	0.00%	0.00%	0.00%	40.11%
MFD								
MFD Solid Waste	145.48	125.37	140.72	411.57	0.00	0.00	0.00	411.57
MFD Recycling	44.52	36.64	41.27	122.43	0.00	0.00	0.00	122.43
MFD Organics	9.57	8.47	10.00	28.04	0.00	0.00	0.00	28.04
Subtotal - Disposed	145.48	125.37	140.72	411.57	0.00	0.00	0.00	411.57
Subtotal - Diverted	54.09	45.11	51.27	150.47	0.00	0.00	0.00	150.47
Diversion Rate	27.10%	26.46%	26.70%	26.77%	0.00%	0.00%	0.00%	26.77%
Roll-Off								
Roll-Off Solid Waste	62.70	45.35	73.26	181.31	0.00	0.00	0.00	181.31
Roll-Off Recycling	18.84	13.84	17.11	49.79	0.00	0.00	0.00	49.79
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	62.70	45.35	73.26	181.31	0.00	0.00	0.00	181.31
Subtotal - Diverted	18.84	13.84	17.11	49.79	0.00	0.00	0.00	49.79
Diversion Rate	23.11%	23.38%	18.93%	21.54%	0.00%	0.00%	0.00%	21.54%
Residential								
Residential Solid Waste	361.51	340.90	383.32	1,085.73	0.00	0.00	0.00	1,085.73
Residential Curbside Recycling	316.80	257.90	314.83	889.53	0.00	0.00	0.00	889.53
Residential Curbside Organics	524.56	386.42	445.66	1,356.64	0.00	0.00	0.00	1,356.64
Subtotal - Disposed	361.51	340.90	383.32	1,085.73	0.00	0.00	0.00	1,085.73
Subtotal - Diverted	841.36	644.32	760.49	2,246.17	0.00	0.00	0.00	2,246.17
Diversion Rate	69.95%	65.40%	66.49%	67.41%	0.00%	0.00%	0.00%	67.41%
Total Disposed	1,080.03	954.04	1,093.82	3,127.89	0.00	0.00	0.00	3,127.89
Total Diverted	1,257.98	988.69	1,170.23	3,416.90	0.00	0.00	0.00	3,416.90
Total Diversion Rate	53.81%	50.89%	51.69%	52.21%	0.00%	0.00%	0.00%	52.21%
Single-Family Measured Diversion Rate	69.95%	65.40%	66.49%	67.41%	0.00%	0.00%	0.00%	67.41%
Commercial Measured Diversion Rate	36.70%	35.97%	36.58%	36.44%	0.00%	0.00%	0.00%	36.44%
MFD Measured Diversion Rate	27.10%	26.46%	26.70%	26.77%	0.00%	0.00%	0.00%	26.77%
Overall Measured Diversion Rate	53.81%	50.89%	51.69%	52.21%	0.00%	0.00%	0.00%	52.21%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2018

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - MARCH 2018

<u>MEMBER AGENCY</u>	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2017 - 2018	2017 - 2018
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>Tons</u> <u>Incr/(Decr)</u>	<u>% Change</u>	
San Carlos											
Commercial¹ and MFD											
Commercial Solid Waste	1,562.89	1,530.45	1,454.09	1,517.07	1,572.09	1,535.16	1,617.22	1,449.28	(167.94)	-10.38%	
MFD Solid Waste	451.33	292.74	397.98	390.34	379.82	395.31	432.19	411.57	(20.62)	-4.77%	
Roll-Off Solid Waste	390.26	277.32	199.74	197.99	212.49	232.26	209.34	181.31	(28.03)	-13.39%	
Commercial Recycling	377.86	425.67	431.88	495.41	492.14	558.99	546.93	523.56	(23.37)	-4.27%	
MFD Recycling	97.30	64.90	106.28	116.72	115.57	124.11	128.37	122.43	(5.94)	-4.63%	
Roll-Off Recycling	68.09	52.30	26.39	32.21	55.18	29.89	58.91	49.79	(9.12)	-15.48%	
Commercial Organics	147.91	193.53	191.03	223.33	281.92	366.84	448.22	446.91	(1.31)	-0.29%	
MFD Organics	18.67	10.77	14.16	29.05	29.23	30.30	27.63	28.04	0.41	1.48%	
Roll-Off Organics	38.86	2.13	9.28	2.29	0.00	0.00	0.00	0.00	0.00	0.00%	
SUBTOTAL - Disposed Tons	2,404.48	2,100.51	2,051.81	2,105.40	2,164.40	2,162.73	2,258.75	2,042.16	(216.59)	-9.59%	
SUBTOTAL - Diverted Tons	748.69	749.30	779.02	899.01	974.04	1,110.13	1,210.06	1,170.73	(39.33)	-3.25%	
Residential											
Residential Solid Waste	1,166.48	1,097.79	1,053.28	1,073.81	1,057.20	1,088.69	1,130.25	1,085.73	(44.52)	-3.94%	
Residential Curbside Recycling	979.01	949.67	962.58	952.62	943.76	973.76	975.00	889.53	(85.47)	-8.77%	
Residential Curbside Organics	1,347.55	1,357.71	1,378.24	1,348.83	1,471.37	1,476.05	1,546.19	1,356.64	(189.55)	-12.26%	
SUBTOTAL - Disposed Tons	1,166.48	1,097.79	1,053.28	1,073.81	1,057.20	1,088.69	1,130.25	1,085.73	(44.52)	-3.94%	
SUBTOTAL - Diverted Tons	2,326.56	2,307.38	2,340.82	2,301.45	2,415.13	2,449.81	2,521.19	2,246.17	(275.02)	-10.91%	
Commercial/MFD and Residential											
TOTAL TONS DISPOSED	3,570.96	3,198.30	3,105.09	3,179.21	3,221.60	3,251.42	3,389.00	3,127.89			
TOTAL TONS DIVERTED	3,075.25	3,056.68	3,119.84	3,200.46	3,389.17	3,559.94	3,731.25	3,416.90			
COMMERCIAL DIVERSION RATE	23.74%	26.29%	27.52%	29.92%	31.04%	33.92%	34.88%	36.44%			
MFD DIVERSION RATE	20.44%	20.54%	23.23%	27.19%	27.60%	28.09%	26.52%	26.77%			
RESIDENTIAL DIVERSION RATE	66.61%	67.76%	68.97%	68.19%	69.55%	69.23%	69.05%	67.41%			
TOTAL DIVERSION RATE	46.27%	48.87%	50.12%	50.17%	51.27%	52.26%	52.40%	52.21%			

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2018

	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2018 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
SAN MATEO								
Commercial								
Commercial Solid Waste	1,297.50	1,106.96	1,220.76	3,625.22	0.00	0.00	0.00	3,625.22
Commercial Recycling	494.08	376.86	469.40	1,340.34	0.00	0.00	0.00	1,340.34
Commercial Organics	343.94	310.41	363.95	1,018.30	0.00	0.00	0.00	1,018.30
Subtotal - Disposed	1,297.50	1,106.96	1,220.76	3,625.22	0.00	0.00	0.00	3,625.22
Subtotal - Diverted	838.02	687.27	833.35	2,358.64	0.00	0.00	0.00	2,358.64
Diversion Rate	39.24%	38.30%	40.57%	39.42%	0.00%	0.00%	0.00%	39.42%
MFD								
MFD Solid Waste	924.76	786.14	877.74	2,588.64	0.00	0.00	0.00	2,588.64
MFD Recycling	282.02	225.81	258.70	766.53	0.00	0.00	0.00	766.53
MFD Organics	27.95	23.69	26.34	77.98	0.00	0.00	0.00	77.98
Subtotal - Disposed	924.76	786.14	877.74	2,588.64	0.00	0.00	0.00	2,588.64
Subtotal - Diverted	309.97	249.50	285.04	844.51	0.00	0.00	0.00	844.51
Diversion Rate	25.10%	24.09%	24.51%	24.60%	0.00%	0.00%	0.00%	24.60%
Roll-Off								
Roll-Off Solid Waste	321.37	261.13	276.35	858.85	0.00	0.00	0.00	858.85
Roll-Off Recycling	34.69	33.77	19.60	88.06	0.00	0.00	0.00	88.06
Roll-Off Organics	35.37	35.02	41.20	111.59	0.00	0.00	0.00	111.59
Subtotal - Disposed	321.37	261.13	276.35	858.85	0.00	0.00	0.00	858.85
Subtotal - Diverted	70.06	68.79	60.80	199.65	0.00	0.00	0.00	199.65
Diversion Rate	17.90%	20.85%	18.03%	18.86%	0.00%	0.00%	0.00%	18.86%
Residential								
Residential Solid Waste	1,074.36	978.41	1,083.62	3,136.39	0.00	0.00	0.00	3,136.39
Residential Curbside Recycling	815.57	641.34	735.37	2,192.28	0.00	0.00	0.00	2,192.28
Residential Curbside Organics	1,264.30	932.27	1,085.23	3,281.80	0.00	0.00	0.00	3,281.80
Subtotal - Disposed	1,074.36	978.41	1,083.62	3,136.39	0.00	0.00	0.00	3,136.39
Subtotal - Diverted	2,079.87	1,573.61	1,820.60	5,474.08	0.00	0.00	0.00	5,474.08
Diversion Rate	65.94%	61.66%	62.69%	63.57%	0.00%	0.00%	0.00%	63.57%
Total Disposed	3,617.99	3,132.64	3,458.47	10,209.10	0.00	0.00	0.00	10,209.10
Total Diverted	3,297.92	2,579.17	2,999.79	8,876.88	0.00	0.00	0.00	8,876.88
Total Diversion Rate	47.69%	45.16%	46.45%	46.51%	0.00%	0.00%	0.00%	46.51%
Single-Family Measured Diversion Rate	65.94%	61.66%	62.69%	63.57%	0.00%	0.00%	0.00%	63.57%
Commercial Measured Diversion Rate	32.38%	31.82%	33.18%	32.48%	0.00%	0.00%	0.00%	32.48%
MFD Measured Diversion Rate	25.10%	24.09%	24.51%	24.60%	0.00%	0.00%	0.00%	24.60%
Overall Measured Diversion Rate	47.69%	45.16%	46.45%	46.51%	0.00%	0.00%	0.00%	46.51%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2018

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - MARCH 2018

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2017 - 2018</u>	<u>2017 - 2018</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>Tons</u> <u>Incr/(Decr)</u>	<u>% Change</u>
San Mateo										
Commercial¹ and MFD										
Commercial Solid Waste	3,524.68	4,287.96	3,311.03	3,566.52	3,544.71	3,745.43	3,687.19	3,625.22	(61.97)	-1.68%
MFD Solid Waste	2,958.30	1,890.45	2,632.57	2,546.37	2,670.97	2,674.76	2,670.68	2,588.64	(82.04)	-3.07%
Roll-Off Solid Waste	999.68	1,141.06	1,037.58	987.21	974.88	1,102.64	944.47	858.85	(85.62)	-9.07%
Commercial Recycling	731.05	1,143.87	1,041.84	1,277.68	1,159.95	1,467.66	1,421.43	1,340.34	(81.09)	-5.70%
MFD Recycling	479.26	365.66	600.32	633.19	667.51	734.53	777.39	766.53	(10.86)	-1.40%
Roll-Off Recycling	112.55	148.10	107.21	98.62	88.01	103.14	91.49	88.06	(3.43)	-3.75%
Commercial Organics	598.78	736.12	700.51	777.64	834.95	899.82	1,049.07	1,018.30	(30.77)	-2.93%
MFD Organics	86.46	48.78	94.71	69.73	71.16	79.21	63.23	77.98	14.75	23.33%
Roll-Off Organics	0.00	18.50	0.00	0.00	0.00	0.00	129.34	111.59	(17.75)	-13.72%
SUBTOTAL - Disposed Tons	7,482.66	7,319.47	6,981.18	7,100.10	7,190.56	7,522.83	7,302.34	7,072.71	(229.63)	-3.14%
SUBTOTAL - Diverted Tons	2,008.10	2,461.03	2,544.59	2,856.86	2,821.58	3,284.36	3,531.95	3,402.80	(129.15)	-3.66%
Residential										
Residential Solid Waste	2,975.27	3,063.45	3,040.82	3,024.67	3,072.72	3,174.25	3,248.97	3,136.39	(112.58)	-3.47%
Residential Curbside Recycling	2,405.62	2,044.68	2,045.95	2,133.20	2,068.98	2,218.82	2,289.17	2,192.28	(96.89)	-4.23%
Residential Curbside Organics	3,025.37	2,966.44	3,087.26	3,132.99	3,404.00	3,471.66	3,546.74	3,281.80	(264.94)	-7.47%
SUBTOTAL - Disposed Tons	2,975.27	3,063.45	3,040.82	3,024.67	3,072.72	3,174.25	3,248.97	3,136.39	(112.58)	-3.47%
SUBTOTAL - Diverted Tons	5,430.99	5,011.12	5,133.21	5,266.19	5,472.98	5,690.48	5,835.91	5,474.08	(361.83)	-6.20%
Commercial/MFD and Residential										
TOTAL TONS DISPOSED	10,457.93	10,382.92	10,022.00	10,124.77	10,263.28	10,697.08	10,551.31	10,209.10		
TOTAL TONS DIVERTED	7,439.09	7,472.15	7,677.80	8,123.05	8,294.56	8,974.84	9,367.86	8,876.88		
COMMERCIAL DIVERSION RATE	21.16%	25.16%	26.71%	28.69%	28.18%	30.39%	32.60%	32.48%		
MFD DIVERSION RATE	16.05%	17.98%	20.89%	21.63%	21.66%	23.33%	23.94%	24.60%		
RESIDENTIAL DIVERSION RATE	64.61%	62.06%	62.80%	63.52%	64.04%	64.19%	64.24%	63.57%		
TOTAL DIVERSION RATE	41.57%	41.85%	43.38%	44.52%	44.70%	45.62%	47.03%	46.51%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2018

	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2018 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
COUNTY FRANCHISED AREA								
Commercial								
Commercial Solid Waste	78.13	65.82	74.80	218.75	0.00	0.00	0.00	218.75
Commercial Recycling	32.97	26.28	30.36	89.61	0.00	0.00	0.00	89.61
Commercial Organics	19.43	17.85	20.83	58.11	0.00	0.00	0.00	58.11
Subtotal - Disposed	78.13	65.82	74.80	218.75	0.00	0.00	0.00	218.75
Subtotal - Diverted	52.40	44.13	51.19	147.72	0.00	0.00	0.00	147.72
Diversion Rate	40.14%	40.14%	40.63%	40.31%	0.00%	0.00%	0.00%	40.31%
MFD								
MFD Solid Waste	35.19	30.85	35.53	101.57	0.00	0.00	0.00	101.57
MFD Recycling	5.32	5.04	5.41	15.77	0.00	0.00	0.00	15.77
MFD Organics	0.26	0.22	0.29	0.77	0.00	0.00	0.00	0.77
Subtotal - Disposed	35.19	30.85	35.53	101.57	0.00	0.00	0.00	101.57
Subtotal - Diverted	5.58	5.26	5.70	16.54	0.00	0.00	0.00	16.54
Diversion Rate	13.69%	14.57%	13.82%	14.00%	0.00%	0.00%	0.00%	14.00%
Roll-Off								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	229.91	206.83	226.24	662.98	0.00	0.00	0.00	662.98
Residential Curbside Recycling	222.96	166.33	193.03	582.32	0.00	0.00	0.00	582.32
Residential Curbside Organics	387.94	277.89	302.81	968.64	0.00	0.00	0.00	968.64
Subtotal - Disposed	229.91	206.83	226.24	662.98	0.00	0.00	0.00	662.98
Subtotal - Diverted	610.90	444.22	495.84	1,550.96	0.00	0.00	0.00	1,550.96
Diversion Rate	72.66%	68.23%	68.67%	70.05%	0.00%	0.00%	0.00%	70.05%
Total Disposed	343.23	303.50	336.57	983.30	0.00	0.00	0.00	983.30
Total Diverted	668.88	493.61	552.73	1,715.22	0.00	0.00	0.00	1,715.22
Total Diversion Rate	66.09%	61.92%	62.15%	63.56%	0.00%	0.00%	0.00%	63.56%
Single-Family Measured Diversion Rate	72.66%	68.23%	68.67%	70.05%	0.00%	0.00%	0.00%	70.05%
Commercial Measured Diversion Rate	33.85%	33.81%	34.02%	33.90%	0.00%	0.00%	0.00%	33.90%
MFD Measured Diversion Rate	13.69%	14.57%	13.82%	14.00%	0.00%	0.00%	0.00%	14.00%
Overall Measured Diversion Rate	66.09%	61.92%	62.15%	63.56%	0.00%	0.00%	0.00%	63.56%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2018

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - MARCH 2018

<u>MEMBER AGENCY</u>	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2017 - 2018	2017 - 2018
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>Tons</u> <u>Incr/(Decr)</u>	<u>% Change</u>
County Franchised Area										
Commercial¹ and MFD										
Commercial Solid Waste	228.89	350.24	240.02	240.54	202.20	208.74	237.02	218.75	(18.27)	-7.71%
MFD Solid Waste	96.11	59.68	99.71	101.20	103.87	112.46	112.81	101.57	(11.24)	-9.96%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	52.75	63.46	61.48	66.85	68.65	83.19	94.95	89.61	(5.34)	-5.62%
MFD Recycling	15.96	8.08	12.54	11.83	13.09	15.00	15.52	15.77	0.25	1.61%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	35.33	52.92	50.98	56.89	82.20	85.75	58.52	58.11	(0.41)	-0.70%
MFD Organics	1.97	0.59	1.22	0.81	0.95	0.97	0.84	0.77	(0.07)	-8.33%
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	325.00	409.92	339.73	341.74	306.07	321.20	349.83	320.32	(29.51)	-8.44%
SUBTOTAL - Diverted Tons	106.01	125.05	126.22	136.38	164.89	184.91	169.83	164.26	(5.57)	-3.28%
Residential										
Residential Solid Waste	633.97	652.76	634.22	653.07	650.43	680.69	688.48	662.98	(25.50)	-3.70%
Residential Curbside Recycling	553.79	574.21	581.64	577.67	590.66	599.46	612.92	582.32	(30.60)	-4.99%
Residential Curbside Organics	922.98	927.72	970.50	919.19	1,019.39	1,019.79	1,080.28	968.64	(111.64)	-10.33%
SUBTOTAL - Disposed Tons	633.97	652.76	634.22	653.07	650.43	680.69	688.48	662.98	(25.50)	-3.70%
SUBTOTAL - Diverted Tons	1,476.77	1,501.93	1,552.14	1,496.86	1,610.05	1,619.25	1,693.20	1,550.96	(142.24)	-8.40%
Commercial/MFD and Residential										
TOTAL TONS DISPOSED	958.97	1,062.68	973.95	994.81	956.50	1,001.89	1,038.31	983.30		
TOTAL TONS DIVERTED	1,582.78	1,626.98	1,678.36	1,633.24	1,774.94	1,804.16	1,863.03	1,715.22		
COMMERCIAL DIVERSION RATE	24.60%	23.38%	27.09%	28.52%	35.01%	36.54%	32.68%	33.90%		
MFD DIVERSION RATE	15.72%	12.68%	12.13%	11.10%	11.91%	12.43%	12.67%	14.00%		
RESIDENTIAL DIVERSION RATE	69.96%	69.71%	70.99%	69.62%	71.23%	70.40%	71.09%	70.05%		
TOTAL DIVERSION RATE	62.27%	60.49%	63.28%	62.15%	64.98%	64.30%	64.21%	63.56%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2018

	2018							
	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
WEST BAY								
Commercial								
Commercial Solid Waste	31.02	27.11	29.53	87.66	0.00	0.00	0.00	87.66
Commercial Recycling	17.58	13.83	16.79	48.20	0.00	0.00	0.00	48.20
Commercial Organics	14.97	13.05	15.37	43.39	0.00	0.00	0.00	43.39
Subtotal - Disposed	31.02	27.11	29.53	87.66	0.00	0.00	0.00	87.66
Subtotal - Diverted	32.55	26.88	32.16	91.59	0.00	0.00	0.00	91.59
Diversion Rate	51.20%	49.79%	52.13%	51.10%	0.00%	0.00%	0.00%	51.10%
MFD								
MFD Solid Waste	2.16	1.62	1.99	5.77	0.00	0.00	0.00	5.77
MFD Recycling	0.88	0.78	0.88	2.54	0.00	0.00	0.00	2.54
MFD Organics	0.42	0.31	0.33	1.06	0.00	0.00	0.00	1.06
Subtotal - Disposed	2.16	1.62	1.99	5.77	0.00	0.00	0.00	5.77
Subtotal - Diverted	1.30	1.09	1.21	3.60	0.00	0.00	0.00	3.60
Diversion Rate	37.57%	40.22%	37.81%	38.42%	0.00%	0.00%	0.00%	38.42%
Roll-Off								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	97.46	89.68	95.00	282.14	0.00	0.00	0.00	282.14
Residential Curbside Recycling	100.16	76.26	86.47	262.89	0.00	0.00	0.00	262.89
Residential Curbside Organics	254.03	161.19	174.47	589.69	0.00	0.00	0.00	589.69
Subtotal - Disposed	97.46	89.68	95.00	282.14	0.00	0.00	0.00	282.14
Subtotal - Diverted	354.19	237.45	260.94	852.58	0.00	0.00	0.00	852.58
Diversion Rate	78.42%	72.59%	73.31%	75.14%	0.00%	0.00%	0.00%	75.14%
Total Disposed	130.64	118.41	126.52	375.57	0.00	0.00	0.00	375.57
Total Diverted	388.04	265.42	294.31	947.77	0.00	0.00	0.00	947.77
Total Diversion Rate	74.81%	69.15%	69.94%	71.62%	0.00%	0.00%	0.00%	71.62%
Single-Family Measured Diversion Rate	78.42%	72.59%	73.31%	75.14%	0.00%	0.00%	0.00%	75.14%
Commercial Measured Diversion Rate	50.50%	49.33%	51.43%	50.47%	0.00%	0.00%	0.00%	50.47%
MFD Measured Diversion Rate	37.57%	40.22%	37.81%	38.42%	0.00%	0.00%	0.00%	38.42%
Overall Measured Diversion Rate	74.81%	69.15%	69.94%	71.62%	0.00%	0.00%	0.00%	71.62%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2018

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - MARCH 2018

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2017 - 2018</u>	<u>2017 - 2018</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>Tons</u> <u>Incr/(Decr)</u>	<u>% Change</u>
West Bay Sanitary										
Commercial¹ and MFD										
Commercial Solid Waste	95.85	102.50	81.71	95.88	100.36	100.64	86.64	87.66	1.02	1.18%
MFD Solid Waste	17.72	7.82	17.05	6.64	6.84	6.99	7.53	5.77	(1.76)	-23.37%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	22.22	32.51	29.19	36.65	38.24	41.86	49.01	48.20	(0.81)	-1.65%
MFD Recycling	3.61	2.37	5.11	3.11	3.38	3.29	3.43	2.54	(0.89)	-25.95%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	9.04	18.43	31.48	32.01	37.78	38.61	48.79	43.39	(5.40)	-11.07%
MFD Organics	0.00	0.00	0.00	0.38	0.41	0.42	1.25	1.06	(0.19)	-15.20%
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	113.57	110.32	98.76	102.52	107.20	107.63	94.17	93.43	(0.74)	-0.79%
SUBTOTAL - Diverted Tons	34.87	53.31	65.78	72.15	79.81	84.18	102.48	95.19	(7.29)	-7.11%
Residential										
Residential Solid Waste	251.06	277.07	282.27	271.86	276.69	279.03	279.83	282.14	2.31	0.83%
Residential Curbside Recycling	271.69	283.46	266.81	267.97	262.49	277.68	279.10	262.89	(16.21)	-5.81%
Residential Curbside Organics	582.36	552.07	585.64	543.25	579.07	601.22	635.59	589.69	(45.90)	-7.22%
SUBTOTAL - Disposed Tons	251.06	277.07	282.27	271.86	276.69	279.03	279.83	282.14	2.31	0.83%
SUBTOTAL - Diverted Tons	854.05	835.53	852.45	811.22	841.56	878.90	914.69	852.58	(62.11)	-6.79%
Commercial/MFD and Residential										
TOTAL TONS DISPOSED	364.63	387.39	381.03	374.38	383.89	386.66	374.00	375.57		
TOTAL TONS DIVERTED	888.92	888.84	918.23	883.37	921.37	963.08	1,017.17	947.77		
COMMERCIAL DIVERSION RATE	23.49%	32.58%	39.98%	41.31%	42.68%	43.89%	52.11%	50.47%		
MFD DIVERSION RATE	16.92%	23.26%	23.06%	34.45%	35.65%	34.67%	38.33%	38.42%		
RESIDENTIAL DIVERSION RATE	77.28%	75.10%	75.12%	74.90%	75.26%	75.90%	76.57%	75.14%		
TOTAL DIVERSION RATE	70.91%	69.65%	70.67%	70.23%	70.59%	71.35%	73.12%	71.62%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2018

	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2018 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
TOTAL SBWMA								
Commercial								
Commercial Solid Waste	5,810.79	4,916.48	5,535.16	16,262.43	0.00	0.00	0.00	16,262.43
Commercial Recycling	2,194.32	1,891.82	2,167.72	6,253.86	0.00	0.00	0.00	6,253.86
Commercial Organics	2,278.69	1,994.18	2,341.25	6,614.12	0.00	0.00	0.00	6,614.12
Subtotal - Disposed	5,810.79	4,916.48	5,535.16	16,262.43	0.00	0.00	0.00	16,262.43
Subtotal - Diverted	4,473.01	3,886.00	4,508.97	12,867.98	0.00	0.00	0.00	12,867.98
Diversion Rate	43.50%	44.15%	44.89%	44.17%	0.00%	0.00%	0.00%	44.17%
MFD								
MFD Solid Waste	2,958.16	2,497.61	2,842.71	8,298.48	0.00	0.00	0.00	8,298.48
MFD Recycling	864.25	706.24	813.63	2,384.12	0.00	0.00	0.00	2,384.12
MFD Organics	98.39	81.81	92.40	272.60	0.00	0.00	0.00	272.60
Subtotal - Disposed	2,958.16	2,497.61	2,842.71	8,298.48	0.00	0.00	0.00	8,298.48
Subtotal - Diverted	962.64	788.05	906.03	2,656.72	0.00	0.00	0.00	2,656.72
Diversion Rate	24.55%	23.98%	24.17%	24.25%	0.00%	0.00%	0.00%	24.25%
Roll-Off								
Roll-Off Solid Waste	1,813.62	1,541.51	1,797.66	5,152.79	0.00	0.00	0.00	5,152.79
Roll-Off Recycling	226.58	212.53	250.53	689.64	0.00	0.00	0.00	689.64
Roll-Off Organics	246.49	247.69	218.91	713.09	0.00	0.00	0.00	713.09
Subtotal - Disposed	1,813.62	1,541.51	1,797.66	5,152.79	0.00	0.00	0.00	5,152.79
Subtotal - Diverted	473.07	460.22	469.44	1,402.73	0.00	0.00	0.00	1,402.73
Diversion Rate	20.69%	22.99%	20.71%	21.40%	0.00%	0.00%	0.00%	21.40%
Residential								
Residential Solid Waste	5,113.92	4,555.41	4,935.34	14,604.67	0.00	0.00	0.00	14,604.67
Residential Curbside Recycling	3,849.52	3,009.27	3,436.97	10,295.76	0.00	0.00	0.00	10,295.76
Residential Curbside Organics	7,233.61	5,065.64	5,729.33	18,028.58	0.00	0.00	0.00	18,028.58
Subtotal - Disposed	5,113.92	4,555.41	4,935.34	14,604.67	0.00	0.00	0.00	14,604.67
Subtotal - Diverted	11,083.13	8,074.91	9,166.30	28,324.34	0.00	0.00	0.00	28,324.34
Diversion Rate	68.43%	63.93%	65.00%	65.98%	0.00%	0.00%	0.00%	65.98%
Total Disposed	15,696.49	13,511.01	15,110.87	44,318.37	0.00	0.00	0.00	44,318.37
Total Diverted	16,991.85	13,209.18	15,050.74	45,251.77	0.00	0.00	0.00	45,251.77
Total Diversion Rate	51.98%	49.44%	49.90%	50.52%	0.00%	0.00%	0.00%	50.52%
Single-Family Measured Diversion Rate	68.43%	63.93%	65.00%	65.98%	0.00%	0.00%	0.00%	65.98%
Commercial Measured Diversion Rate	35.83%	36.44%	36.64%	36.29%	0.00%	0.00%	0.00%	36.29%
MFD Measured Diversion Rate	24.55%	23.98%	24.17%	24.25%	0.00%	0.00%	0.00%	24.25%
Overall Measured Diversion Rate	51.98%	49.44%	49.90%	50.52%	0.00%	0.00%	0.00%	50.52%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2018

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - MARCH 2018

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>Year to Date</u> <u>2018 Tons</u>	<u>2017 - 2018</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2017 - 2018</u> <u>% Change</u>
TOTAL SBWMA										
Commercial¹ and MFD										
Commercial Solid Waste	15,914.98	18,053.90	15,286.72	15,831.31	16,070.06	16,742.51	17,059.00	16,262.43	(796.57)	-4.67%
MFD Solid Waste	9,058.11	6,553.25	8,465.58	8,271.60	8,333.01	8,628.62	8,709.30	8,298.48	(410.82)	-4.72%
Roll-Off Solid Waste	5,307.94	5,452.74	4,872.12	4,694.33	4,724.43	5,156.04	4,990.55	5,152.79	162.24	3.25%
Commercial Recycling	3,749.78	5,080.67	4,581.87	5,237.90	5,334.33	6,351.81	6,412.51	6,253.86	(158.65)	-2.47%
MFD Recycling	1,429.89	1,166.96	1,826.32	1,942.38	2,019.19	2,293.77	2,436.96	2,384.12	(52.84)	-2.17%
Roll-Off Recycling	444.96	468.99	291.21	396.01	511.04	461.41	521.99	689.64	167.65	32.12%
Commercial Organics	3,751.21	3,650.74	4,243.60	4,636.32	5,288.67	6,078.95	6,687.55	6,614.12	(73.43)	-1.10%
MFD Organics	219.94	122.57	230.12	213.10	216.62	236.71	254.09	272.60	18.51	7.28%
Roll-Off Organics	394.95	804.37	343.26	347.43	341.98	512.32	643.08	713.09	70.01	10.89%
SUBTOTAL - Disposed Tons	30,281.03	30,059.89	28,624.42	28,797.24	29,127.50	30,527.17	30,758.85	29,713.70	(1,045.15)	-3.40%
SUBTOTAL - Diverted Tons	9,990.73	11,294.30	11,516.38	12,773.14	13,711.83	15,934.97	16,956.18	16,927.43	(28.75)	-0.17%
Residential										
Residential Solid Waste	15,082.06	14,384.55	14,141.01	14,109.14	14,376.69	14,890.62	15,229.25	14,604.67	(624.58)	-4.10%
Residential Curbside Recycling	10,819.06	9,863.39	9,936.23	10,135.68	10,102.81	10,598.46	10,751.72	10,295.76	(455.96)	-4.24%
Residential Curbside Organics	17,198.53	17,015.34	17,438.09	17,104.97	18,537.04	19,119.56	19,592.90	18,028.58	(1,564.32)	-7.98%
SUBTOTAL - Disposed Tons	15,082.06	14,384.55	14,141.01	14,109.14	14,376.69	14,890.62	15,229.25	14,604.67	(624.58)	-4.10%
SUBTOTAL - Diverted Tons	28,017.59	26,878.73	27,374.32	27,240.65	28,639.85	29,718.02	30,344.62	28,324.34	(2,020.28)	-6.66%
Commercial/MFD and Residential										
TOTAL TONS DISPOSED	45,363.09	44,444.44	42,765.43	42,906.38	43,504.19	45,417.79	45,988.10	44,318.37		
TOTAL TONS DIVERTED	38,008.32	38,173.03	38,890.70	40,013.79	42,351.68	45,652.99	47,300.80	45,251.77		
COMMERCIAL DIVERSION RATE	24.81%	27.31%	28.69%	30.73%	32.01%	34.30%	35.54%	36.29%		
MFD DIVERSION RATE	15.41%	16.44%	19.54%	20.67%	21.15%	22.68%	23.60%	24.25%		
RESIDENTIAL DIVERSION RATE	65.01%	65.14%	65.94%	65.88%	66.58%	66.62%	66.58%	65.98%		
TOTAL DIVERSION RATE	45.59%	46.20%	47.63%	48.26%	49.33%	50.13%	50.70%	50.52%		

¹ Includes Agency facilities tonnage

Recology San Mateo County
 Inquiry, Service Request and
 Complaint Summary
 Rate Year 2018

	Single-Family Missed Pick-Up Initial Complaints 8.02.B.2				Single-Family Missed Pick-Up Collection Events 8.02.B.2				Excessive Noise 8.02.J				Discourteous Behavior 8.06.J				Property Damage 8.02.H				Spills 8.02.I			
	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1
Atherton	48	25	41	114	1	0	0	1	0	0	0	0	0	0	0	0	0	0	0	1	1	0	2	
Belmont	93	65	52	210	0	1	0	1	0	0	0	0	0	1	0	2	0	0	2	4	0	2	6	
Burlingame	99	95	54	248	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1	1	1	0	2	
East Palo Alto	57	82	20	159	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	2	
Foster City	59	47	41	147	0	0	0	0	0	0	0	0	0	0	0	0	1	1	2	0	0	1	1	
Hillsborough	61	36	43	140	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	0	0	3	
Menlo Park	64	137	64	265	1	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
North Fair Oaks	33	81	11	125	0	0	0	0	0	0	0	0	0	0	2	0	0	2	0	0	0	0	0	
Redwood City	348	283	183	814	0	0	1	1	0	0	0	0	0	1	3	3	0	6	9	3	2	14	14	
San Carlos	137	149	102	388	1	2	0	3	0	0	0	0	0	0	2	0	0	2	2	3	1	6	6	
San Mateo	258	301	197	756	5	4	0	9	0	0	0	0	1	0	0	1	1	0	2	6	5	3	14	
County Franchised Area	74	31	22	127	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	1	1	1	3	
West Bay	29	40	23	92	1	0	0	1	0	0	0	0	0	0	0	1	0	0	1	0	0	0	0	
Totals	1,360	1,372	853	3,585	9	7	1	17	0	0	0	0	1	2	0	3	12	6	1	19	27	14	12	53

	On-call Bulky Item Collection 5.05				Extra/Overage Requests 8.02.G				Recycling Tote-Bag Request 5.03.B.2				Information requests 7.02.A				Billing Concerns			
	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1
Atherton	20	31	25	76	21	9	11	41	0	0	0	0	70	63	59	192	11	45	14	70
Belmont	130	189	150	469	24	13	10	47	0	0	2	2	219	145	139	503	52	43	113	208
Burlingame	130	174	180	484	36	21	12	69	1	0	2	3	264	201	151	616	53	103	60	216
East Palo Alto	70	149	108	327	9	5	3	17	0	0	1	1	159	82	92	333	15	7	10	32
Foster City	118	167	166	451	20	8	8	36	0	1	0	1	185	136	152	473	50	43	106	199
Hillsborough	50	77	60	187	11	6	5	22	0	0	0	0	108	80	59	247	29	21	37	87
Menlo Park	138	205	161	504	18	18	26	62	0	0	0	0	259	208	198	665	132	71	72	275
North Fair Oaks	37	71	54	162	8	5	2	15	0	0	0	0	92	81	65	238	15	14	15	44
Redwood City	271	492	447	1210	64	48	43	155	0	1	0	1	549	387	374	1310	27	26	30	83
San Carlos	153	245	194	592	24	19	22	65	1	0	1	2	471	368	427	1266	69	140	89	298
San Mateo	400	610	589	1599	67	46	55	168	1	0	0	1	690	496	512	1698	374	157	191	722
County Franchised Area	82	122	110	314	14	6	8	28	0	1	0	1	147	83	89	319	39	24	68	131
West Bay	29	68	66	163	5	5	1	11	0	0	0	0	77	59	41	177	43	30	15	88
Totals	1,628	2,600	2,310	6,538	321	209	206	736	3	3	6	12	3,290	2,389	2,358	8,037	909	724	820	2,453

Recology San Mateo County
 Call Center Data and
 Quality Assurance Calls
 Rate Year 2018

SBWMA Service Area	Number of Calls Received	Number of Calls Answered	Number of Calls Dropped	Percentage of Calls Dropped	Average Hold Time in Seconds	Percentage of Calls Answered in Thirty Seconds	Number of Quality Assurance Calls Made
January	15,491	15,071	420	2.71%	17.90	89.08%	225
February	11,889	11,783	106	0.89%	10.41	97.34%	214
March	12,079	11,939	140	1.16%	10.27	98.25%	227
Quarter 1	39,459	38,793	666	1.69%	13.28	94.41%	666

Recology San Mateo County
 On-Site Customer Assessments,
 Visual Audits and Recycling
 Tote-Bags Delivered
 Rate Year 2018

	Number of On-site Assessments 7.04.E				Number of Visual Audits 7.06				Recycling Tote-Bags Delivered			
	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1
Atherton	5	2	0	7	0	0	0	0	0	0	0	0
Belmont	1	3	9	13	0	0	0	0	0	60	14	74
Burlingame	0	6	6	12	0	0	4	4	0	43	37	80
East Palo Alto	0	3	2	5	0	0	0	0	0	22	0	22
Foster City	3	4	0	7	1	1	0	2	0	50	20	70
Hillsborough	0	0	0	0	0	0	0	0	0	0	0	0
Menlo Park	0	4	2	6	5	2	4	11	0	0	93	93
North Fair Oaks	0	0	2	2	0	0	0	0	0	0	45	45
Redwood City	1	4	2	7	0	0	3	3	10	50	16	76
San Carlos	2	9	6	17	0	3	3	6	50	90	36	176
San Mateo	0	2	2	4	0	1	16	17	9	236	232	477
County Franchised Area	1	8	5	14	0	0	2	2	0	0	0	0
West Bay	0	0	2	2	0	0	2	2	0	0	0	0
Totals	13	45	38	96	6	7	34	47	69	551	493	1,113

2018 LIQUIDATED DAMAGES

COLLECTION QUALITY

1.A, 1.B, 1.C **Complaints regarding unauthorized collection hours, inadequate care of or damage to private property, and failure to resolve property damage claims within 30 days**
8.01.A, 8.02.H,

	January			February			March			Q1			2018 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 150
Belmont	2	0	0	-	0	0	1	0	0	3	0	-	-	2	\$ 150
Burlingame	-	0	0	2	0	0	-	0	0	2	0	-	-	2	\$ 150
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 150
Foster City	-	0	0	1	0	0	1	0	0	2	0	-	-	2	\$ 150
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 150
Menlo Park	2	0	0	-	0	0	1	0	0	3	0	-	-	3	\$ 150
North Fair Oaks	2	1	150	-	0	0	-	0	0	2	1	150	150	1	\$ 150
Redwood City	4	0	0	3	0	0	1	0	0	8	0	-	-	6	\$ 150
San Carlos	2	0	0	-	0	0	-	0	0	2	0	-	-	3	\$ 150
San Mateo	3	0	0	2	0	0	1	0	0	6	0	-	-	6	\$ 150
County Franchised Area	1	0	0	1	0	0	-	0	0	2	0	-	-	2	\$ 150
West Bay	1	0	0	-	0	0	-	0	0	1	0	-	-	1	\$ 150
Total	17	1	150	9	0	0	5	0	0	31	1	150	150	31	

2. **Complaints regarding failure to provide new service or change existing service level within five (5) business days**
8.02.C

	January			February			March			Q1			2018 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 100
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 100
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 100
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 100
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 100
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 100
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	5	\$ 100
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 100
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	11	\$ 100
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	6	\$ 100
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	13	\$ 100
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 100
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 100
Total	-	0	0	-	0	0	-	0	0	0	0	-	-	59	

3. **Complaints regarding improper container placement**
8.02.B.1

	January			February			March			Q1			2018 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	2	0	0	-	0	0	-	0	0	2	0	-	-	12	\$ 50
Belmont	1	0	0	2	0	0	-	0	0	3	0	-	-	36	\$ 50
Burlingame	4	0	0	2	0	0	2	0	0	8	0	-	-	35	\$ 50
East Palo Alto	-	0	0	-	0	0	3	0	0	3	0	-	-	23	\$ 50
Foster City	2	0	0	1	0	0	1	0	0	4	0	-	-	35	\$ 50
Hillsborough	3	0	0	3	0	0	2	0	0	8	0	-	-	20	\$ 50
Menlo Park	2	0	0	3	0	0	3	0	0	8	0	-	-	42	\$ 50
North Fair Oaks	-	0	0	1	0	0	-	0	0	1	0	-	-	14	\$ 50
Redwood City	13	0	0	5	0	0	10	0	0	28	0	-	-	94	\$ 50
San Carlos	3	0	0	-	0	0	-	0	0	3	0	-	-	46	\$ 50
San Mateo	12	0	0	6	0	0	6	0	0	24	0	-	-	105	\$ 50
County Franchised Area	1	0	0	4	0	0	-	0	0	5	0	-	-	27	\$ 50
West Bay	1	0	0	-	0	0	-	0	0	1	0	-	-	11	\$ 50
Total	44	0	0	27	0	0	27	0	0	98	0	-	-	500	

2018 LIQUIDATED DAMAGES

4. Distribution of less than 50% of required non-collection notices

	January			February			March			Q1			2018 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
County Franchised Area	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
	-	-	0	-	-	0	-	-	0	0	0	-	-	0	

5. Excessive noise complaints

8.02.J

	January			February			March			Q1			2018 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 50
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 50
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 50
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 50
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 50
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 50
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	5	\$ 50
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 50
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	11	\$ 50
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	6	\$ 50
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	13	\$ 50
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 50
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 50
	-	-	0	-	-	0	-	-	0	0	0	-	-	59	

6. Complaints regarding unacceptable employee behavior

8.06.J

	January			February			March			Q1			2018 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Belmont	-	-	0	1	1	250	-	-	0	1	1	250	250	250	0 \$ 250
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Redwood City	-	-	0	1	1	250	-	-	0	1	1	250	250	250	0 \$ 250
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Mateo	1	1	250	-	-	0	-	-	0	1	1	250	250	250	0 \$ 250
County Franchised Area	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
	1	1	250	2	2	500	-	-	0	3	3	750	750	-	

2018 LIQUIDATED DAMAGES

7.A, 7.B,

Complaints regarding spills of discarded materials and failure to clean up those spills

8.02.1

	January			February			March			Q1			2018 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	1	0	0	1	0	0	-	0	0	2	0	-	-	3	\$ 50
Belmont	4	0	0	-	0	0	2	0	0	6	0	-	-	9	\$ 50
Burlingame	1	0	0	1	0	0	-	0	0	2	0	-	-	8	\$ 50
East Palo Alto	-	0	0	-	0	0	2	0	0	2	0	-	-	5	\$ 50
Foster City	-	0	0	-	0	0	1	0	0	1	0	-	-	9	\$ 50
Hillsborough	3	0	0	-	0	0	-	0	0	3	0	-	-	5	\$ 50
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	10	\$ 50
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 50
Redwood City	9	0	0	2	0	0	1	0	0	12	0	-	-	22	\$ 50
San Carlos	2	0	0	2	0	0	1	0	0	5	0	-	-	11	\$ 50
San Mateo	3	0	0	5	0	0	3	0	0	11	0	-	-	25	\$ 50
County Franchised Area	1	0	0	-	0	0	1	0	0	2	0	-	-	6	\$ 50
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 50
	24	0	0	11	0	0	11	0	0	46	0	-	-	119	

8.

Complaints regarding unreasonable leaks or spills of vehicle fluids

8.02.1

	January			February			March			Q1			2018 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 500
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 500
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 500
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 500
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 500
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 500
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 500
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 500
Redwood City	-	-	0	1	1	500	1	1	500	2	2	1,000	1,000	0	\$ 500
San Carlos	-	-	0	1	1	500	-	-	0	1	1	500	500	0	\$ 500
San Mateo	3	3	1,500	-	-	0	-	-	0	3	3	1,500	1,500	0	\$ 500
County Franchised Area	-	-	0	1	1	500	-	-	0	1	1	500	500	0	\$ 500
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 500
	3	3	1,500	3	3	1,500	1	1	500	7	7	3,500	3,500	0	

CUSTOMER SERVICE QUALITY

1.

Resolution or remedy of complaints or inquiries beyond 10 business days of receipt of the complaint or inquiry

7.02.D

	January			February			March			Q1			2018 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
County Franchised Area	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
	-	-	0	-	-	0	-	-	0	0	0	-	-	-	

2018 LIQUIDATED DAMAGES

REPORTING

1. Late submittal of reports, applications, proposals or other submittals

	January			February			March			Q1			2018 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
County Franchised Area	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
	-	-	0	-	-	0	-	-	0	0	0	-	-	-	

2. Accuracy of submittals: corrections or restatements submitted more than two (2) business after notification

	January			February			March			Q1			2018 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
County Franchised Area	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
	-	-	0	-	-	0	-	-	0	0	0	-	-	-	

3. Late submittal of billing review report 7.01.E

	January			February			March			Q1			2018 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
County Franchised Area	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
	-	-	0	-	-	0	-	-	0	0	0	-	-	0	

2018 LIQUIDATED DAMAGES

OTHER

1. **Disposal of recyclable materials without written approval**
8.02.D

	January			February			March			Q1			2018 LD Amount	Tonnage Allowance	LD per Ton Recyclables
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
County Franchised Area	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
	-	-	0	-	-	0	-	-	0	0	0	-	-	-	

Disposal of organic materials without written approval
8.02.D

	January			February			March			Q1			2018 LD Amount	Tonnage Allowance	LD per Ton Organics
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
County Franchised Area	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
	-	-	0	-	-	0	-	-	-	0	0	-	-	-	

2. **Recyclable materials not delivered to the designated transfer and processing facility**
6.01

	January			February			March			Q1			2018 LD Amount	Tonnage Allowance	LD per Ton Recyclables
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
County Franchised Area	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
	-	-	0	-	-	0	-	-	0	0	0	-	-	-	

2018 LIQUIDATED DAMAGES

Solid waste or organic materials not delivered to the designated transfer and processing facility

6.01

	January			February			March			Q1			2018	Tonnage	LD per Ton Solid Waste/ Organics
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
County Franchised Area	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Total Liquidated Damages	-	-	0	-	-	0	-	-	0	0	0	-	4,400	4,400	-

Quarterly Single-Family Missed Pick-Up Collection Events Incentive/Disincentive Rate Year 2018

\$50

Agency	Number of Missed Pick-Up Events			Incentive Threshold	Disincentive Threshold	Disincentive Payment Due \$50 per Event			
	Quarter 1	Jan	Feb			Mar	Jan	Feb	Mar
Atherton	1	0	0	N/A	0	(\$50)	\$0	\$0	(\$50)
Belmont	0	1	0	N/A	0	\$0	(\$50)	\$0	(\$50)
Burlingame	0	0	0	N/A	0	\$0	\$0	\$0	\$0
East Palo Alto	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Foster City	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Hillsborough	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Menlo Park	1	0	0	N/A	0	(\$50)	\$0	\$0	(\$50)
North Fair Oaks	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Redwood City	0	0	1	N/A	0	\$0	\$0	(\$50)	(\$50)
San Carlos	1	2	0	N/A	0	(\$50)	(\$100)	\$0	(\$150)
San Mateo	5	4	0	N/A	0	(\$250)	(\$200)	\$0	(\$450)
San Mateo County	0	0	0	N/A	0	\$0	\$0	\$0	\$0
West Bay	1	0	0	N/A	0	(\$50)	\$0	\$0	(\$50)
Totals	9	7	1			(\$450)	(\$350)	(\$50)	(\$850)

Recology San Mateo County

Quarterly Average Speed of Answer Incentive/Disincentive Rate Year 2018

Aggregate SBWMA

Average Speed of Answer in Seconds SBWMA Service Area	Incentive Average Speed of Answer in Seconds	Disincentive Average Speed of Answer in Seconds	Incentive/Disincentive		\$500	\$500	Quarterly Net Amount
			Incentive Seconds	Disincentive Seconds	Incentive Payment due \$500 per Second	Disincentive Payment due \$500 per Second	

Quarter 1 Month

January	18	15	30	0	0	\$0	\$0	\$0
February	10	15	30	5	0	\$2,295	\$0	\$2,295
March	10	15	30	5	0	\$2,365	\$0	\$2,365
Totals						\$4,660	\$0	\$4,660
Year 2017								
	Agency		Solid Waste Tons					
		Atherton	2,184			\$56	\$0	\$56
		Belmont	7,945			\$203	\$0	\$203
		Burlingame	25,579			\$653	\$0	\$653
		East Palo Alto	11,761			\$300	\$0	\$300
		Foster City	10,214			\$261	\$0	\$261
		Hillsborough	2,645			\$68	\$0	\$68
		Menlo Park	17,277			\$441	\$0	\$441
		North Fair Oaks	6,016			\$154	\$0	\$154
		Redwood City	38,367			\$980	\$0	\$980
		San Carlos	13,114			\$335	\$0	\$335
		San Mateo	41,666			\$1,064	\$0	\$1,064
		County Franchised Area	4,124			\$105	\$0	\$105
		West Bay	1,538			\$39	\$0	\$39
		Total Tons	182,430			\$4,660	\$0	\$4,660

Recology San Mateo County

Quarterly Ninety Second Maximum Hold Time Incentive/Disincentive Rate Year 2018

Aggregate SBWMA

\$5

Number of Calls Exceeding Ninety Second Hold Time SBWMA Service Area	Quarterly Number of Calls Received SBWMA Service Area	5% of Quarterly Number of Calls Received SBWMA Service Area	Incentive Number of Calls	Ninety Second Hold Time Calls in Excess of 5% of Quarterly Calls Received	Incentive Payment Due	Disincentive Payment due \$5 per Call
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Quarter 1
Month

January	550			N/A	N/A	N/A	\$0
February	34			N/A	N/A	N/A	\$0
March	50			N/A	N/A	N/A	\$0
Quarterly Totals	634	39,459	1,973		0		\$0

Year 2017
Tons of Solid
Waste Collected

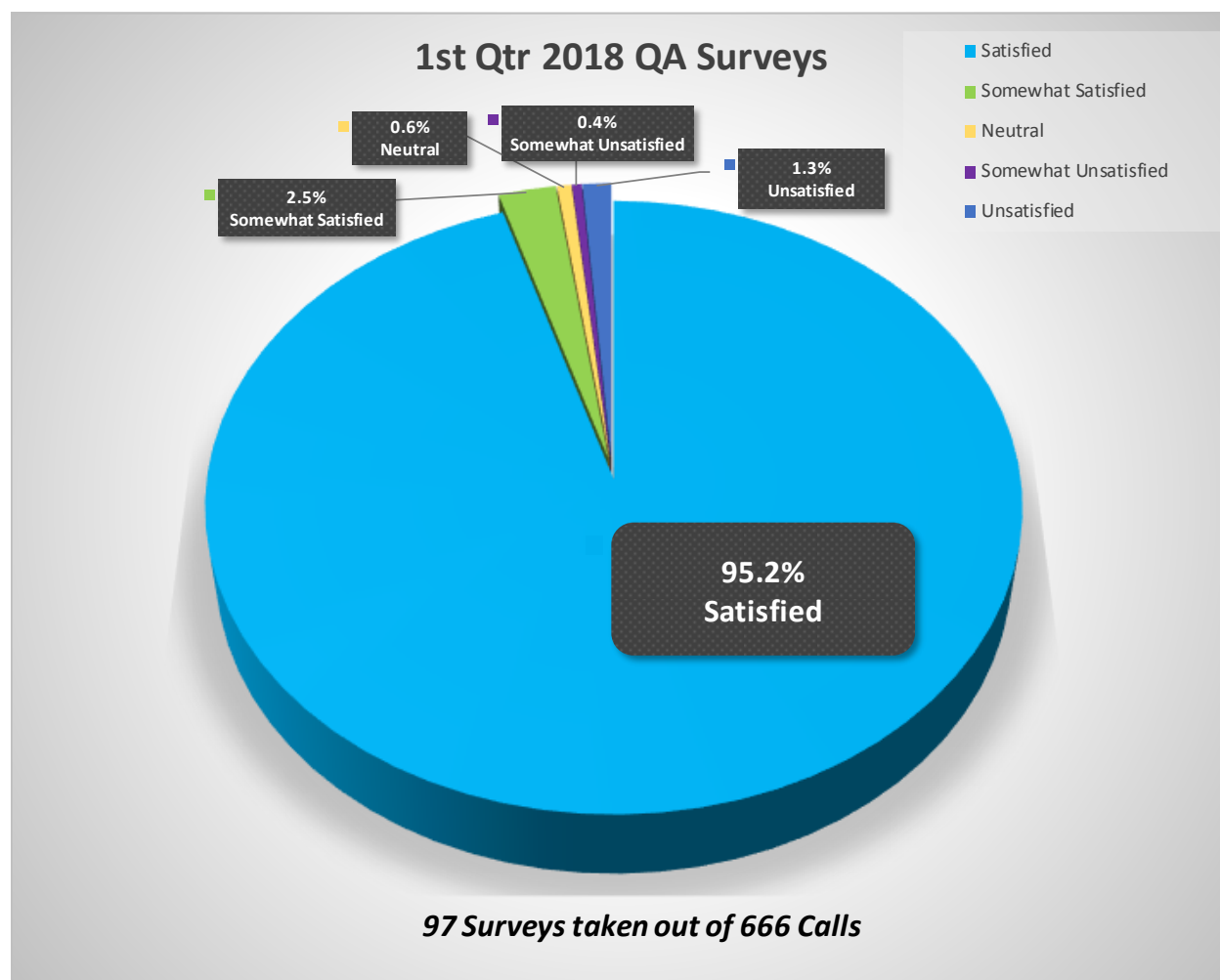
Agency	Tons of Solid Waste Collected	Incentive Payment Due	Disincentive Payment due
Atherton	2,184	N/A	\$0
Belmont	7,945	N/A	\$0
Burlingame	25,579	N/A	\$0
East Palo Alto	11,761	N/A	\$0
Foster City	10,214	N/A	\$0
Hillsborough	2,645	N/A	\$0
Menlo Park	17,277	N/A	\$0
North Fair Oaks	6,016	N/A	\$0
Redwood City	38,367	N/A	\$0
San Carlos	13,114	N/A	\$0
San Mateo	41,666	N/A	\$0
San Mateo County	4,124	N/A	\$0
West Bay	1,538	N/A	\$0
Total Tons	182,430	N/A	\$0

I. SUMMARY ASSESSMENT

Customer Service Quality Assurance Surveys

Customer Service Representatives contact customers from the previous service day to survey them on their experience with the Call Center. Customers have the option of taking the survey over the phone or accessing the survey from a website provided to them. Of the 666 calls placed to customers during the 1st Quarter of 2018, 97 surveys were completed (surveys with unanswered questions were eliminated from the results).

The results of the surveys continue to be positive with **97.7%** of the customers gave a Satisfactory rating. The top 3 reasons cited for the Satisfactory rating included Friendliness, Responsiveness, and Listening Carefully.



CalRecycle Visits

During Q1 2018, the Commercial Recycling Promotion Team (CRPT) coordinated site visits for CalRecycle representative, Tracy Webb, at high generating accounts throughout the SBWMA service area. During these visits, Ms. Webb assessed external and internal containers. The CRPT also set up meetings with the selected commercial accounts to introduce Ms. Webb to the on-site contacts where she could learn more about the business and their current diversion practices. As a follow-up to the site visits, Recology San Mateo County (RSMC) featured one of the customers on Social Media, highlighting their diversion efforts. Below is the post on Recology San Mateo County Facebook page:



San Mateo Area Chamber of Commerce Leadership Program



On March 9, 2018, RSMC hosted Environmental Day for the San Mateo Area Chamber of Commerce Leadership Program. During the day, the class toured the Shoreway Environmental Center and heard from various speakers discussing sea level rise, food in our communities, and Peninsula Clean Energy.

Participants in the program develop a knowledge base and establish relationships with community leaders representing numerous sectors and issues – from health and housing to education and economic

development. Local public, private and nonprofit leaders create connections between communities and constituents through a rich, cross-sector curriculum. For more than 25 years, the program has developed, engaged, empowered and connected leaders for positive community impact. The Leadership alumni network includes state and local government officials, nonprofit leaders and business executives.

Below are photos of the Leadership class taking a tour of the Shoreway facility.



J. COMMERCIAL RECYCLING PROMOTION PROGRAM STATUS REPORT

SUMMARY OF TRAINING AND PROFESSIONAL DEVELOPMENT ACTIVITIES FOR THE COMMERCIAL DIVERSION TEAM AND SUPERVISORY STAFF

Below is a summary of the Quarter 1 (Q1) 2018 training and professional development activities for the Recology San Mateo County (RSMC) Commercial Recycling Promotion Team (CRPT):

On January 30, 2018, WZS's Rachael Lacey and Camilla Visconti participated in the San Mateo County Water Pollution Prevention Program (SMCWPPP) Webinar regarding the harmful effects of smoking on waterways. Topics included the prevalence of smoking-related waste in storm water, current legislation in California, and potential legislative means of alleviating the problem.

On March 20, 2018, WZS Yvette Madera attended the Northern California Recycling Association (NCRA) Conference where she had the opportunity to learn about the latest news in waste reduction, diversion trends, and zero waste initiatives.

On March 21, 2018, WZS Sarah Prescott attended the monthly Environment & Sustainability Thrive Action Group (TAG) meeting. These meetings provide an opportunity for San Mateo County organizations and community members to convene, share priorities, identify gaps, and plan future collective action.

A DESCRIPTION OF THE STRATEGY AND OVERALL APPROACH TO ATTRACT AND RETAIN A HIGH QUALITY AND EFFECTIVE COMMERCIAL RECYCLING PROMOTION PROGRAM AND SUPERVISORY STAFF

Recology is recognized in the industry for its environmental commitments, programs, and services. We utilize our well-established networks to recruit the best suited members for our diversion teams by posting on specific "green industry" LISTSERVs that target individuals in the field of waste reduction. We support growth and leadership development amongst our employees and encourage educational opportunities both internally and externally.

At Recology, we believe our employees' compensation includes more than just their paychecks; we recognize that providing a comprehensive benefits package is an important aspect of our employees' total compensation. By providing a competitive benefits package, including Recology's Employee Stock Ownership Plan (ESOP), Recology is able to attract and retain highly qualified employees.

A DESCRIPTION AND STATUS OF ACHIEVING THE GOALS AND OBJECTIVES FOR THE COMMERCIAL RECYCLING PROMOTION TEAM AND HOW THESE GOALS AND OBJECTIVES ARE TIED TO THE COMPENSATION INCENTIVE PLAN

Our goals are to continue to recruit new recycling and compost customers and enhance the existing diversion programs in order to increase the volume of recyclable and compostable materials collected and delivered to the Shoreway Environmental Center. The following is an update on the goals and objectives achieved in Q1 2018.

New and/or Increased Recycling or Compost Customers

RSMC is pleased to report that the CRPT exceeded the Q1 2018 goal of recruiting or increasing new compost and/or recycling services in the commercial and Multi-Family Dwelling (MFD) sectors as noted below:

Q1 2018 Goal New and/or Increased Recycling or Compost Customers	Q1 2018 Actual New and/or Increased Recycling or Compost Customers
100	183

Target Account Site Assessments

The CRPT met the goal set for conducting Targeted Account Site Assessments‡ in Q1 2018, as outlined below:

Q1 2018 Goal Target Account Site Assessments	Q1 2018 Actual Target Account Site Assessments
45	96

The number of Site Assessments performed during Q1 2018 in each Member Agency is summarized below:

Member Agency	Q1 2018 Target Account Site Assessments	Year to Date Target Account Site Assessments	Q1 2018 Additional Waste Audits	Year to Date Additional Waste Audits
Atherton	7	7	0	0
Belmont	13	13	0	0
Burlingame	12	12	4	4
East Palo Alto	5	5	0	0
Foster City	7	7	2	2
Hillsborough	0	0	0	0
Menlo Park	6	6	11	11
North Fair Oaks	2	2	0	0
Redwood City	7	7	3	3
San Carlos	17	17	6	6
San Mateo	4	4	17	17
County Franchised Area	14	14	2	2
West Bay Sanitary District	2	2	2	2
Total	96	96	47	47

A detailed account of the Site Assessments and Waste Audits noted above is included in the 4th Quarter 2017 Report detail file in the tab labeled “M10a. Top MSW Generators.”

‡Site Assessments are waste audits that are performed for the Top MSW Generators in each Member Agency. Per Franchise Agreement Section 7.04, RSMC is required to conduct these Site Assessments annually.

Quarter 2 (Q2) 2018 Goals

RSMC’s goal is to continue increasing diversion by implementing new recycling and composting programs and work directly with customers to maximize their existing programs. To support this goal, RSMC will perform Site Assessments and Waste Audits to monitor diversion opportunities and assist the Member Agencies in meeting the requirements AB 341 and AB 1826. In addition, RSMC will provide the necessary technical assistance to customers on a requested or as needed basis.

With that in mind, the following goals have been set for the CRPT:

- Implement recycling and composting services at Commercial and MFD accounts, with a focus on customers that potentially fall under the mandate of AB 1826
- Conduct Site Assessments for 2018 Target Accounts
- Contact predetermined Focus Accounts to work on increasing recycling and compost services, in an effort to support the Member Agencies’ diversion goals
- Contact schools to offer technical assistance, presentations, and/or trainings for staff

The Q2 2018 goals for the CRPT will be achieved through the metrics outlined below:

- Conduct 70 Target Account Site Assessments for Commercial and/or MFD accounts
- Contact 48 of the predetermined Focus Accounts to provide educational outreach and/or technical assistance, such as on-site trainings or presentations, with the focus of increasing diversion.
- Recruit or increase a minimum of 100 recycling and/or compost accounts, which may include the accounts that were targeted for AB 1826

Compensation Incentive Plan

The CRPT does not have a compensation incentive plan for achieving set goals. However, RSMC management conducts annual performance reviews to verify achievement of goals, as well as evaluations of an employee’s level of Recology’s Leadership Competencies, which include items such as strategic thinking, business acumen, communications, and customer relations. The annual performance review is then used to determine potential merit increases.

A DESCRIPTION OF CONTRACTOR'S SALES STRATEGY FOR MAINTAINING AND/OR EXPANDING THE EXISTING COMMERCIAL RECYCLING ACCOUNT BASE AND DIVERSION LEVELS

To support our goal of increasing diversion and minimizing contamination, our strategy will be to focus on low diversion and/or compost-rich accounts, to ensure that their needs are being met, they are properly informed about correct diversion practices, and that the maximum diversion is being achieved. The CRPT will continue to contact customers and perform Waste Audits to identify the needs of customers and areas in which we can improve existing diversion programs and/or implement new diversion services. An outline of these strategies and accomplishments is noted below:

Focus Accounts

The CRPT has identified Focus Accounts in each jurisdiction who will be contacted by the CRPT to provide educational outreach and/or technical assistance, such as on-site trainings or presentations, delivery of internal recycling containers, new posters, or other signage. Focus Accounts were chosen based upon previously conducted Waste Audits and historical knowledge of the customer base. The number of Focus Accounts chosen in 2018 for each Member Agency is summarized below:

Member Agency	2018 Focus Accounts	2018 Focus Accounts Contacted in Q1	Year to date Focus Accounts Contacted
Atherton	0	0	0
Belmont	23	7	7
Burlingame	21	8	8
East Palo Alto	17	8	8
Foster City	16	1	1
Hillsborough	0	0	0
Menlo Park	26	7	7
North Fair Oaks	14	3	3
Redwood City	25	8	8
San Carlos	14	3	3
San Mateo	25	6	6
County Franchised Area	13	5	5
West Bay Sanitary District	8	4	4
Total	202	60	60

Target Compost Rich Accounts for AB 1826

AB 1826 went into effect on April 1st, 2016, and required businesses that generate eight or more cubic yards of organic waste per week to arrange for organic composting services. The volume requirements of AB 1826 gradually decrease each year until 2020, with the minimum requirement being two or more cubic yards of MSW. The second phase went into effect on

January 1, 2017, and requires business that generate four or more cubic yards of organic waste per week to implement an organics recycling program.

During Q1 2018, the CRPT targeted organic-rich accounts that were not subscribed to compost service, with the goal of implementing an organics program. The CRPT contacted 33 accounts that may fall under the current phase of AB 1826. During this time, the CRPT implemented **11 new compost accounts**. The technical assistance for these specific customers included **19 trainings and/or presentations**. In addition, 25 accounts received educational outreach materials.

RSMC’s outreach strategies have proven to be effective, and therefore the CRPT will continue to target accounts that are not compliant with AB 1826. With the new phase in effect, all accounts that generate six or more cubic yards of MSW and do not currently subscribe to compost collection services will be targeted. For this next step, the CRPT will target accounts based on business classification, specifically focusing on food service establishments, which are typically higher generators of organic materials. The CRPT will inform these customers about AB 1826 and assist with the implementation of compost collection to ensure that customers are in compliance and that their diversion programs are successful.

Presentations, Trainings, and Outreach Materials

The CRPT utilizes presentations, trainings and various outreach materials to educate customers about the programs and services offered. These tools help teach customers how to properly separate items into recycling, compost, and garbage containers. The CRPT will continue to promote these services and outreach materials in Q2 2018 to increase diversion and reduce contamination.

Below is a summary of the public education and outreach materials distributed by the CRPT throughout the SBWMA service area during Q1 2018:

Q1 2018 Public Education and Outreach Materials					
	Commercial Brochures	Posters	Dock Signs	Stickers	Recycle Buddy Bags
January	1	149	12	129	69
February	7	199	17	188	551
March	22	169	41	145	493
Total	30	517	70	462	1,113

During Q1, 2018, the CRPT conducted **15 presentations** and **50 trainings** to Commercial and/or MFD customers, which are on the following pages:

Date	Franchise	Customer Name	Location	Attendees (staff, custodians, students, etc.)	Description
01/04/2018	BUR	STELLA ALPINA OSTERIA	401 PRIMROSE RD	KITCHEN & SERVING STAFF	TRAINING
01/10/2018	MAT	BOHANNON	60 HILLSDALE MALL	HILLSDALE MALL OFFICE STAFF	PRESENTATION
01/12/2018	BEL	MARRIOTT BELMONT	1401 SHOREWAY RD	HOUSEKEEPING, KITCHEN & MANAGERS	TRAINING
01/16/2018	BUR	LUMBER LIQUIDATORS INC/131	1501 ADRIAN RD	EMPLOYEES & MANAGER	TRAINING
01/17/2018	BEL	ECI TWO BELMONT	1301 SHOREWAY RD	EMPLOYEES & MANAGER	TRAINING
01/17/2018	BUR	ELEPHANT BAR/CM EBAR, LLC	1600 BAYSHORE HWY	KITCHEN STAFF	TRAINING
01/18/2018	ATH	OAKWOOD INFIRMARY	140 VALPARAISO AVE	CAREGIVERS, KITCHEN, HOUSEKEEPING & MGRS	PRESENTATION
01/18/2018	ATH	OAKWOOD INFIRMARY	140 VALPARAISO AVE	KITCHEN & HOUSEKEEPING	TRAINING
01/19/2018	EPA	EASTSIDE COLLEGE PREPARATORY	1041 MYRTLE	CAFETERIA STAFF	TRAINING
01/29/2018	MPK	CURIOUS.COM	100 MIDDLEFIELD RD	PROPERTY MANAGER	TRAINING
01/30/2018	FOC	HUDSON METRO CENTER, LLC	989 E HILLSDALE BLVD	EMPLOYEES & MANAGERS	PRESENTATION
02/01/2018	RWC	ORENCHI	2432 BROADWAY ST	KITCHEN STAFF	TRAINING
02/02/2018	RWC	ABS-CBN INTERNATIONAL	150 SHORELINE DR	EMPLOYEES	PRESENTATION
02/05/2018	SNC	MCDONALDS	180 EL CAMINO REAL	MGR & EMPLOYEES	TRAINING
02/06/2018	SNC	DEVILS CANYON	935 WASHINGTON ST	OWNERS & EMPLOYEES	TRAINING
02/07/2018	BEL	ECI TWO BELMONT	1301 SHOREWAY RD	EMPLOYEES	TRAINING
02/07/2018	BEL	ECI TWO BELMONT	1301 SHOREWAY RD	EMPLOYEE & MANAGER	TRAINING
02/07/2018	MPK	NATIVITY SCHOOL	1250 LAUREL ST	VICE PRINCIPAL & STUDENT COUNCIL	PRESENTATION
02/08/2018	BEL	VIVACE RESTAURANT	1910 RALSTON AVE	KITCHEN STAFF	TRAINING

02/08/2018	BEL	VIVACE RESTAURANT	1910 RALSTON AVE	SERVERS & BARTENDERS	TRAINING
02/08/2018	EPA	ST SAMUEL CHURCH	1199 E BAYSHORE BLVD	PROJECT WEHOPE STAFF	TRAINING
02/08/2018	MAT	LITTLE SICHUAN RESTAURANT	168 E 4TH AVE	KITCHEN STAFF	TRAINING
02/09/2018	BEL	FRG/MCDONALDS #380	522 EL CAMINO REAL	MANAGERS & EMPLOYEES	TRAINING
02/12/2018	BUR	JOE & THE JUICE	1395 BURLINGAME AVE	EMPLOYEES	TRAINING
02/13/2018	FOC	HUDSON METRO CENTER, LLC	989 E HILLSDALE BLVD	EMPLOYEES	PRESENTATION
02/15/2018	RWC	HUDSON 333 TWIN DOLPHIN PLAZA,	333 TWIN DOLPHIN DR	PROPERTY MANAGEMENT & AM TENANTS	PRESENTATION
02/15/2018	RWC	HUDSON 333 TWIN DOLPHIN PLAZA,	333 TWIN DOLPHIN DR	PROPERTY MANAGEMENT & PM TENANTS	PRESENTATION
02/20/2018	RWC	LIFEMOVES	1580 MAPLE ST	STAFF	TRAINING
02/21/2018	RWC	TOWNE MOTOR CO	1601 EL CAMINO REAL	MANAGERS	TRAINING
02/22/2018	FOC	99 RANCH MARKET	1070 FOSTER CITY BLVD	EMPLOYEES & MANAGERS	TRAINING
02/22/2018	RWC	SAVERS #1007	875 MAIN ST	EMPLOYEES & MANAGER	TRAINING
02/26/2018	BUR	BURLINGAME TERRACE HOA	808 EL CAMINO REAL	HOA BOARD & TENANTS	TRAINING
02/26/2018	FOC	ILLUMINA, INC.	200 LINCOLN CENTRE DR	KITCHEN EMPLOYEES & MANAGERS	TRAINING
02/27/2018	MPK	PEARSON EDUCATION	2735 SAND HILL RD	PROPERTY MANAGER & TENANTS	PRESENTATION
02/28/2018	CFA	JP MORGAN-CBRE JPM142304	1615 WOODSIDE RD	MANAGERS & STAFF	TRAINING
03/01/2018	BEL	ECI TWO BELMONT	1301 SHOREWAY RD	EMPLOYEES	TRAINING
03/01/2018	FOC	1297 RESTAURANT GROUP	1297 CHESS DR	HABIT, MOD & PANERA (MANAGERS)	TRAINING
03/02/2018	FOC	HUDSON METRO CENTER, LLC	919 E HILLSDALE BLVD	EMPLOYEES	TRAINING
03/02/2018	RWC	TOWNE MOTOR CO	1601 EL CAMINO REAL	SALES TEAM	TRAINING
03/06/2018	BEL	ECI TWO BELMONT	1301 SHOREWAY RD	STUDENTS	TRAINING
03/06/2018	RWC	FIRST METHODIST CHURCH	1234 BREWSTER AVE	STUDENTS & TEACHERS	PRESENTATION
03/07/2018	BEL	COFFEE CLUB	1035 RALSTON AVE	OWNER & EMPLOYEES	TRAINING

03/07/2018	BEL	SILLY GELATO CRAPE	1035 RALSTON AVE	OWNER & EMPLOYEES	TRAINING
03/07/2018	BEL	ROY JADA	1035 RALSTON AVE	OWNER & EMPLOYEES	TRAINING
03/07/2018	BEL	HABIBI SANDWICHES & SMOOTHIES	1035 RALSTON AVE	OWNER & EMPLOYEES	TRAINING
03/07/2018	BEL	FALAFELLE	1035 RALSTON AVE	OWNER & EMPLOYEES	TRAINING
03/08/2018	BEL	ROY ATIE	1060 OLD COUNTY RD	EMPLOYEES & MANAGER	TRAINING
03/08/2018	SNC	JOHNSTON'S SALTBOX	1696 LAUREL ST	KITCHEN EMPLOYEES & OWNER	TRAINING
03/12/2018	BEL	CRYSTAL SPRINGS UPLANDS SCHOOL	10 DAVIS DR	KITCHEN EMPLOYEES & CHEF	TRAINING
03/13/2018	BEL	BELMONT 4 H CLUB	3100 ST JAMES RD	STUDENTS & PARENTS	PRESENTATION
03/15/2018	BEL	OREN'S HUMMUS CATERING	555 ONEILL AVE, #4	COOKS, EMPLOYEES & MANAGER	TRAINING
03/15/2018	SNC	AVET FOOD GROUP INC.	711 LAUREL ST #A	EMPLOYEES	TRAINING
03/16/2018	EPA	MI PUEBLO MARKET	1731 E BAYSHORE RD	STORE MANAGER & DEPARTMENT MANAGERS	TRAINING
03/19/2018	SNC	BOGAZICI	1152 SAN CARLOS AVE	CHEF	TRAINING
03/20/2018	MPK	BELTRAMO ENTERPRISES, INC	1550 EL CAMINO REAL	OWNER & TENANTS	PRESENTATION
03/22/2018	BEL	BECK EDWARD	2040 RALSTON AVE	EMPLOYEES & COOK	TRAINING
03/23/2018	MAT	COAST MORTGAGE	2537 S NORFOLK ST	2 KITCHEN STAFF & EMPLOYEE	TRAINING
03/26/2018	MAT	HILLSDALE UNITED METHODIST	303 36TH AVE	4 YEAR OLDS, PARENTS & TEACHERS	PRESENTATION
03/26/2018	MAT	HILLSDALE UNITED METHODIST	303 36TH AVE	5 YEAR OLDS, PARENTS & TEACHERS	PRESENTATION
03/27/2018	RWC	FIRST METHODIST CHURCH	1234 BREWSTER	PRESCHOOLERS & TEACHERS	PRESENTATION
03/28/2018	BEL	AUTO MASTERS	505 ONEILL AVE	OWNER & EMPLOYEE	TRAINING
03/28/2018	BEL	AUTOBAHN MOTORS #SOA000117	700 ISLAND PKWY	TECHNICIANS & MANAGERS	TRAINING
03/28/2018	FOC	DOZO IZAKAYA	3 PLAZA VIEW LN, #O	MANAGER, CHEF & SERVERS	TRAINING

03/28/2018	FOC	ORCHARD SUPPLY COMPANY, LLC	1010 METRO CENTER BLVD	MANAGER & EMPLOYEES	TRAINING
03/29/2018	BUR	HILLSBOROUGH PLAZA	1155 CALIFORNIA DR	MANAGER	TRAINING

Franchise codes: ATH = Atherton, BEL = Belmont, BUR = Burlingame, CFA = County Franchised Area, EPA = East Palo Alto, FOC = Foster City, HIL = Hillsborough, MAT = San Mateo, MPK = Menlo Park, NFO = North Fair Oaks, RWC = Redwood City, SNC = San Carlos, WBS = West Bay Sanitary District

Member Agency codes: C01 = Atherton, C02 = Belmont, C03 = Burlingame, C04 = East Palo Alto, C05 = Foster City, C06 = Hillsborough, C07 = Menlo Park, C08 = Redwood City, C09 = San Carlos, C10 = San Mateo, C11 = North Fair Oaks, C12 = West Bay Sanitary District, C15 = County of San Mateo

A DESCRIPTION OF THE SERVICES PROVIDED TO THE COMMERCIAL AND AGENCY FACILITY SECTORS

Services provided by RSMC to Commercial and Agency Facility sectors include Solid Waste, Compost, and Single-Stream Recycling material collection. Support services provided include conducting Site Assessments and Site Checks, determining adequate and cost-effective service levels, providing presentations and trainings, and distributing public education materials and internal containers.

A DETAILED ACCOUNT OF DIVERSION STATISTICS FOR THE COMMERCIAL AND AGENCY FACILITY SECTORS

A detailed account of the diversion statistics is included in RSMC's 2018 1st Quarter Report under the tab labeled "M1d. Diversion Level".