



QUARTERLY REPORT TO THE SBWMA  
FOR 1<sup>st</sup> Quarter 2019

Submitted April 30, 2019



April 30, 2019

Joe La Mariana  
Executive Director  
SBWMA/RethinkWaste  
610 Elm Street, Suite 202  
San Carlos, CA 94070

Dear Mr. La Mariana:

Enclosed is a copy of the Recology 1<sup>st</sup> Quarter 2019 report to the SBWMA. Recology will send electronic copies to each jurisdiction.

In accordance with the requirements of Section 9.04 B of the Agreement, the undersigned hereby certifies, under penalty of perjury, that the report submitted herewith is true and correct to the best knowledge of the undersigned after reasonable inquiry.

If you should have any questions or require additional information, please call me at (650) 598-8226.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Michael Kelly', is written over a light blue horizontal line.

Michael Kelly  
General Manager  
Recology San Mateo County

cc: John Mangini



# **RECOLOGY SAN MATEO COUNTY**

## **QUARTERLY REPORT TO THE SBWMA**

**For  
1<sup>st</sup> Quarter 2019**

**Submitted  
APRIL 30, 2019**



## 1<sup>st</sup> QUARTER 2019 REPORT

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## 1<sup>st</sup> QUARTER 2019 REPORT

### DEFINITIONS OF WASTE TYPES INCLUDED ON THE TONNAGE SUMMARY REPORT

**Commercial Solid Waste** – Franchised solid waste collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Commercial Recycling** – Franchised recyclable materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. This includes construction and demolition debris collected from agency facilities. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Commercial Organics** – Franchised organic materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**MFD Solid Waste** – Franchised solid waste collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**MFD Recycling** – Franchised recyclable materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**MFD Organics** – Franchised organic materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Roll-Off Solid Waste** – Franchised solid waste collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Roll-Off Recycling** – Franchised recyclable materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. This includes construction and demolition debris. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Roll-Off Organics** – Franchised organic materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Residential Solid Waste** – Franchised solid waste collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Residential Recycling** – Franchised recyclable materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Residential Organics** – Franchised organic materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Tonnage Allocations** – During Quarter 1, system tonnage allocations were updated as follows: effective January 8 for usual and customary service changes.

Bulky item collection tonnage is allocated based on the number of collection events for solid waste and on the basis of the number of items collected for recyclables. The allocation methodology is applied consistently each month.



## 1<sup>st</sup> QUARTER 2019 QUARTERLY REPORT SUMMARY

Quarterly	1 <sup>st</sup> Quarter	2 <sup>nd</sup> Quarter	3 <sup>rd</sup> Quarter	4 <sup>th</sup> Quarter	2019 Year End
<b>Commercial Tonnage Collected</b>					
Solid Waste	21,640.39				21,640.39
Recyclables	7,242.25				7,242.25
Organics	7,675.61				7,675.61
<b>Multi-Family Tonnage Collected</b>					
Solid Waste	8,432.07				8,432.07
Recyclables	2,372.20				2,372.20
Organics	267.71				267.71
<b>Residential Tonnage Collected</b>					
Solid Waste	14,653.28				14,653.28
Recyclables	9,967.38				9,967.38
Organics	18,648.31				18,648.31
<b>Diversion Rates</b>					
Commercial	36.86%				36.86%
Multi-Family	23.84%				23.84%
Residential	66.13%				66.13%
Overall	50.80%				50.80%
<b>Inquiries, Service Requests &amp; Complaints</b>					
Inquiries, Service Requests & Complaints	18,530				18,530
Calls Received	43,315				43,315
Avg. Hold Time	21.00				21.00
Assessments	85				85
Quality Assurance	637				637

**RECOLOGY QUARTERLY REPORT 2019**

	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2019 Year to Date
<b>MEMBER AGENCY</b>	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>ATHERTON</b>								
<b>Commercial</b>								
Commercial Solid Waste	30.25	31.61	30.14	92.00	0.00	0.00	0.00	92.00
Commercial Recycling	15.87	15.33	15.15	46.35	0.00	0.00	0.00	46.35
Commercial Organics	42.08	35.73	32.21	110.02	0.00	0.00	0.00	110.02
Subtotal - Disposed	30.25	31.61	30.14	92.00	0.00	0.00	0.00	92.00
Subtotal - Diverted	57.95	51.06	47.36	156.37	0.00	0.00	0.00	156.37
Diversion Rate	65.70%	61.76%	61.11%	62.96%	0.00%	0.00%	0.00%	62.96%
<b>MFD</b>								
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
<b>Roll-Off</b>								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
<b>Residential</b>								
Residential Solid Waste	154.93	134.28	137.29	426.50	0.00	0.00	0.00	426.50
Residential Curbside Recycling	129.12	107.98	106.29	343.39	0.00	0.00	0.00	343.39
Residential Curbside Organics	735.91	593.66	610.25	1,939.82	0.00	0.00	0.00	1,939.82
Subtotal - Disposed	154.93	134.28	137.29	426.50	0.00	0.00	0.00	426.50
Subtotal - Diverted	865.03	701.64	716.54	2,283.21	0.00	0.00	0.00	2,283.21
Diversion Rate	84.81%	83.94%	83.92%	84.26%	0.00%	0.00%	0.00%	84.26%
<b>Total Disposed</b>	<b>185.18</b>	<b>165.89</b>	<b>167.43</b>	<b>518.50</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>518.50</b>
<b>Total Diverted</b>	<b>922.98</b>	<b>752.70</b>	<b>763.90</b>	<b>2,439.58</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>2,439.58</b>
<b>Total Diversion Rate</b>	<b>83.29%</b>	<b>81.94%</b>	<b>82.02%</b>	<b>82.47%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>82.47%</b>
Single-Family Measured Diversion Rate	84.81%	83.94%	83.92%	84.26%	0.00%	0.00%	0.00%	84.26%
Commercial Measured Diversion Rate	65.70%	61.76%	61.11%	62.96%	0.00%	0.00%	0.00%	62.96%
MFD Measured Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Overall Measured Diversion Rate	83.29%	81.94%	82.02%	82.47%	0.00%	0.00%	0.00%	82.47%



**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - MARCH 2019

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2018 -	2018 -
	2011 Tons	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	2019 Tons Incr/(Decr)	2019 % Change
<b>Atherton</b>											
<b>Commercial<sup>1</sup> and MFD</b>											
Commercial Solid Waste	149.57	137.91	108.15	110.78	109.30	103.44	100.33	101.30	92.00	(9.30)	-9.18%
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	43.12	34.44	36.21	41.67	41.30	55.71	49.76	60.55	46.35	(14.20)	-23.45%
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	122.81	70.66	97.49	91.00	202.83	155.51	132.61	117.97	110.02	(7.95)	-6.74%
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Organics	0.00	26.57	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
<b>SUBTOTAL - Disposed Tons</b>	<b>149.57</b>	<b>137.91</b>	<b>108.15</b>	<b>110.78</b>	<b>109.30</b>	<b>103.44</b>	<b>100.33</b>	<b>101.30</b>	<b>92.00</b>	<b>(9.30)</b>	<b>-9.18%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>165.93</b>	<b>131.67</b>	<b>133.70</b>	<b>132.67</b>	<b>244.13</b>	<b>211.22</b>	<b>182.37</b>	<b>178.52</b>	<b>156.37</b>	<b>(22.15)</b>	<b>-12.41%</b>
<b>Residential</b>											
Residential Solid Waste	599.09	423.29	416.18	406.14	405.49	418.24	430.74	426.65	426.50	(0.15)	-0.04%
Residential Curbside Recycling	311.50	316.27	322.91	344.90	332.61	360.02	361.15	350.51	343.39	(7.12)	-2.03%
Residential Curbside Organics	1,810.92	1,891.67	1,761.86	1,731.26	1,791.95	1,912.61	2,000.79	1,898.87	1,939.82	40.95	2.16%
<b>SUBTOTAL - Disposed Tons</b>	<b>599.09</b>	<b>423.29</b>	<b>416.18</b>	<b>406.14</b>	<b>405.49</b>	<b>418.24</b>	<b>430.74</b>	<b>426.65</b>	<b>426.50</b>	<b>(0.15)</b>	<b>-0.04%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>2,122.42</b>	<b>2,207.94</b>	<b>2,084.77</b>	<b>2,076.16</b>	<b>2,124.56</b>	<b>2,272.63</b>	<b>2,361.94</b>	<b>2,249.38</b>	<b>2,283.21</b>	<b>33.83</b>	<b>1.50%</b>
<b>Commercial/MFD and Residential</b>											
<b>TOTAL TONS DISPOSED</b>	<b>748.66</b>	<b>561.20</b>	<b>524.33</b>	<b>516.92</b>	<b>514.79</b>	<b>521.68</b>	<b>531.07</b>	<b>527.95</b>	<b>518.50</b>		
<b>TOTAL TONS DIVERTED</b>	<b>2,288.35</b>	<b>2,339.61</b>	<b>2,218.47</b>	<b>2,208.83</b>	<b>2,368.69</b>	<b>2,483.85</b>	<b>2,544.31</b>	<b>2,427.90</b>	<b>2,439.58</b>		
<b>COMMERCIAL DIVERSION RATE</b>	<b>52.59%</b>	<b>48.84%</b>	<b>55.28%</b>	<b>54.50%</b>	<b>69.07%</b>	<b>67.13%</b>	<b>64.51%</b>	<b>63.80%</b>	<b>62.96%</b>		
<b>MFD DIVERSION RATE</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>		
<b>RESIDENTIAL DIVERSION RATE</b>	<b>77.99%</b>	<b>83.91%</b>	<b>83.36%</b>	<b>83.64%</b>	<b>83.97%</b>	<b>84.46%</b>	<b>84.58%</b>	<b>84.06%</b>	<b>84.26%</b>		
<b>TOTAL DIVERSION RATE</b>	<b>75.35%</b>	<b>80.65%</b>	<b>80.88%</b>	<b>81.04%</b>	<b>82.15%</b>	<b>82.64%</b>	<b>82.73%</b>	<b>82.14%</b>	<b>82.47%</b>		

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2019**

	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2019 Year to Date
<b>MEMBER AGENCY</b>	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>BELMONT</b>								
<b>Commercial</b>								
Commercial Solid Waste	217.12	190.30	203.63	611.05	0.00	0.00	0.00	611.05
Commercial Recycling	85.64	79.08	79.28	244.00	0.00	0.00	0.00	244.00
Commercial Organics	79.81	85.36	81.16	246.33	0.00	0.00	0.00	246.33
Subtotal - Disposed	217.12	190.30	203.63	611.05	0.00	0.00	0.00	611.05
Subtotal - Diverted	165.45	164.44	160.44	490.33	0.00	0.00	0.00	490.33
Diversion Rate	43.25%	46.36%	44.07%	44.52%	0.00%	0.00%	0.00%	44.52%
<b>MFD</b>								
MFD Solid Waste	178.23	161.97	169.15	509.35	0.00	0.00	0.00	509.35
MFD Recycling	50.08	42.60	41.79	134.47	0.00	0.00	0.00	134.47
MFD Organics	6.97	6.63	7.17	20.77	0.00	0.00	0.00	20.77
Subtotal - Disposed	178.23	161.97	169.15	509.35	0.00	0.00	0.00	509.35
Subtotal - Diverted	57.05	49.23	48.96	155.24	0.00	0.00	0.00	155.24
Diversion Rate	24.25%	23.31%	22.45%	23.36%	0.00%	0.00%	0.00%	23.36%
<b>Roll-Off</b>								
Roll-Off Solid Waste	7.30	9.01	10.16	26.47	0.00	0.00	0.00	26.47
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	7.30	9.01	10.16	26.47	0.00	0.00	0.00	26.47
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
<b>Residential</b>								
Residential Solid Waste	275.59	256.62	259.66	791.87	0.00	0.00	0.00	791.87
Residential Curbside Recycling	245.46	204.27	202.70	652.43	0.00	0.00	0.00	652.43
Residential Curbside Organics	395.45	263.46	319.40	978.31	0.00	0.00	0.00	978.31
Subtotal - Disposed	275.59	256.62	259.66	791.87	0.00	0.00	0.00	791.87
Subtotal - Diverted	640.91	467.73	522.10	1,630.74	0.00	0.00	0.00	1,630.74
Diversion Rate	69.93%	64.57%	66.79%	67.31%	0.00%	0.00%	0.00%	67.31%
<b>Total Disposed</b>	<b>678.24</b>	<b>617.90</b>	<b>642.60</b>	<b>1,938.74</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>1,938.74</b>
<b>Total Diverted</b>	<b>863.41</b>	<b>681.40</b>	<b>731.50</b>	<b>2,276.31</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>2,276.31</b>
<b>Total Diversion Rate</b>	<b>56.01%</b>	<b>52.44%</b>	<b>53.23%</b>	<b>54.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>54.00%</b>
Single-Family Measured Diversion Rate	69.93%	64.57%	66.79%	67.31%	0.00%	0.00%	0.00%	67.31%
Commercial Measured Diversion Rate	35.59%	37.16%	35.35%	36.02%	0.00%	0.00%	0.00%	36.02%
MFD Measured Diversion Rate	24.25%	23.31%	22.45%	23.36%	0.00%	0.00%	0.00%	23.36%
Overall Measured Diversion Rate	56.01%	52.44%	53.23%	54.00%	0.00%	0.00%	0.00%	54.00%

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - MARCH 2019

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2018 -</u>	<u>2018 -</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>2019 Tons</u>	<u>2019</u>	<u>2019</u>
										<u>Tons</u>	<u>% Change</u>
										<u>Incr/(Decr)</u>	
<b>Belmont</b>											
<b>Commercial<sup>1</sup> and MFD</b>											
Commercial Solid Waste	457.45	712.21	568.23	610.11	554.65	553.22	577.33	560.32	611.05	50.73	9.05%
MFD Solid Waste	405.78	448.84	535.26	545.29	504.57	518.34	499.06	473.77	509.35	35.58	7.51%
Roll-Off Solid Waste	113.38	116.63	110.54	110.85	112.33	114.23	90.54	99.16	26.47	(72.69)	-73.31%
Commercial Recycling	123.19	162.31	148.62	198.63	197.81	232.39	249.58	236.83	244.00	7.17	3.03%
MFD Recycling	107.37	99.06	123.22	129.50	136.04	151.54	150.56	155.71	134.47	(21.24)	-13.64%
Roll-Off Recycling	0.00	0.00	1.80	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	93.36	104.87	112.82	138.21	166.78	215.51	228.05	261.17	246.33	(14.84)	-5.68%
MFD Organics	5.80	3.99	14.51	15.42	16.61	19.73	19.38	16.01	20.77	4.76	29.73%
Roll-Off Organics	0.00	7.02	0.22	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
<b>SUBTOTAL - Disposed Tons</b>	<b>976.61</b>	<b>1,277.68</b>	<b>1,214.03</b>	<b>1,266.25</b>	<b>1,171.55</b>	<b>1,185.79</b>	<b>1,166.93</b>	<b>1,133.25</b>	<b>1,146.87</b>	<b>13.62</b>	<b>1.20%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>329.72</b>	<b>377.25</b>	<b>401.19</b>	<b>481.76</b>	<b>517.24</b>	<b>619.17</b>	<b>647.57</b>	<b>669.72</b>	<b>645.57</b>	<b>(24.15)</b>	<b>-3.61%</b>
<b>Residential</b>											
Residential Solid Waste	827.14	820.22	795.35	796.22	803.62	828.54	838.73	792.81	791.87	(0.94)	-0.12%
Residential Curbside Recycling	965.06	704.80	695.96	712.37	691.10	750.18	720.62	693.63	652.43	(41.20)	-5.94%
Residential Curbside Organics	902.16	881.23	945.53	897.57	1,000.98	985.77	1,044.51	927.15	978.31	51.16	5.52%
<b>SUBTOTAL - Disposed Tons</b>	<b>827.14</b>	<b>820.22</b>	<b>795.35</b>	<b>796.22</b>	<b>803.62</b>	<b>828.54</b>	<b>838.73</b>	<b>792.81</b>	<b>791.87</b>	<b>(0.94)</b>	<b>-0.12%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>1,867.22</b>	<b>1,586.03</b>	<b>1,641.49</b>	<b>1,609.94</b>	<b>1,692.08</b>	<b>1,735.95</b>	<b>1,765.13</b>	<b>1,620.78</b>	<b>1,630.74</b>	<b>9.96</b>	<b>0.61%</b>
<b>Commercial/MFD and Residential</b>											
<b>TOTAL TONS DISPOSED</b>	<b>1,803.75</b>	<b>2,097.90</b>	<b>2,009.38</b>	<b>2,062.47</b>	<b>1,975.17</b>	<b>2,014.33</b>	<b>2,005.66</b>	<b>1,926.06</b>	<b>1,938.74</b>		
<b>TOTAL TONS DIVERTED</b>	<b>2,196.94</b>	<b>1,963.28</b>	<b>2,042.68</b>	<b>2,091.70</b>	<b>2,209.32</b>	<b>2,355.12</b>	<b>2,412.70</b>	<b>2,290.50</b>	<b>2,276.31</b>		
<b>COMMERCIAL DIVERSION RATE</b>	<b>25.24%</b>	<b>22.80%</b>	<b>24.84%</b>	<b>27.56%</b>	<b>30.63%</b>	<b>34.30%</b>	<b>35.69%</b>	<b>37.15%</b>	<b>36.02%</b>		
<b>MFD DIVERSION RATE</b>	<b>21.81%</b>	<b>18.67%</b>	<b>20.47%</b>	<b>21.00%</b>	<b>23.23%</b>	<b>24.84%</b>	<b>25.40%</b>	<b>26.60%</b>	<b>23.36%</b>		
<b>RESIDENTIAL DIVERSION RATE</b>	<b>69.30%</b>	<b>65.91%</b>	<b>67.36%</b>	<b>66.91%</b>	<b>67.80%</b>	<b>67.69%</b>	<b>67.79%</b>	<b>67.15%</b>	<b>67.31%</b>		
<b>TOTAL DIVERSION RATE</b>	<b>54.91%</b>	<b>48.34%</b>	<b>50.41%</b>	<b>50.35%</b>	<b>52.80%</b>	<b>53.90%</b>	<b>54.61%</b>	<b>54.32%</b>	<b>54.00%</b>		

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2019**

	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2019 Year to Date
<b>MEMBER AGENCY</b>	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>BURLINGAME</b>								
<b>Commercial</b>								
Commercial Solid Waste	729.14	671.92	708.77	2,109.83	0.00	0.00	0.00	2,109.83
Commercial Recycling	324.21	311.11	300.19	935.51	0.00	0.00	0.00	935.51
Commercial Organics	372.32	306.93	362.89	1,042.14	0.00	0.00	0.00	1,042.14
Subtotal - Disposed	729.14	671.92	708.77	2,109.83	0.00	0.00	0.00	2,109.83
Subtotal - Diverted	696.53	618.04	663.08	1,977.65	0.00	0.00	0.00	1,977.65
Diversion Rate	48.86%	47.91%	48.33%	48.38%	0.00%	0.00%	0.00%	48.38%
<b>MFD</b>								
MFD Solid Waste	252.16	229.52	237.89	719.57	0.00	0.00	0.00	719.57
MFD Recycling	101.09	78.80	72.05	251.94	0.00	0.00	0.00	251.94
MFD Organics	9.20	8.07	8.66	25.93	0.00	0.00	0.00	25.93
Subtotal - Disposed	252.16	229.52	237.89	719.57	0.00	0.00	0.00	719.57
Subtotal - Diverted	110.29	86.87	80.71	277.87	0.00	0.00	0.00	277.87
Diversion Rate	30.43%	27.46%	25.33%	27.86%	0.00%	0.00%	0.00%	27.86%
<b>Roll-Off</b>								
Roll-Off Solid Waste	891.28	786.23	848.42	2,525.93	0.00	0.00	0.00	2,525.93
Roll-Off Recycling	53.71	33.88	34.94	122.53	0.00	0.00	0.00	122.53
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	891.28	786.23	848.42	2,525.93	0.00	0.00	0.00	2,525.93
Subtotal - Diverted	53.71	33.88	34.94	122.53	0.00	0.00	0.00	122.53
Diversion Rate	5.68%	4.13%	3.96%	4.63%	0.00%	0.00%	0.00%	4.63%
<b>Residential</b>								
Residential Solid Waste	323.12	299.01	293.89	916.02	0.00	0.00	0.00	916.02
Residential Curbside Recycling	280.83	232.74	217.28	730.85	0.00	0.00	0.00	730.85
Residential Curbside Organics	518.68	342.24	392.27	1,253.19	0.00	0.00	0.00	1,253.19
Subtotal - Disposed	323.12	299.01	293.89	916.02	0.00	0.00	0.00	916.02
Subtotal - Diverted	799.51	574.98	609.55	1,984.04	0.00	0.00	0.00	1,984.04
Diversion Rate	71.22%	65.79%	67.47%	68.41%	0.00%	0.00%	0.00%	68.41%
<b>Total Disposed</b>	<b>2,195.70</b>	<b>1,986.68</b>	<b>2,088.97</b>	<b>6,271.35</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>6,271.35</b>
<b>Total Diverted</b>	<b>1,660.04</b>	<b>1,313.77</b>	<b>1,388.28</b>	<b>4,362.09</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>4,362.09</b>
<b>Total Diversion Rate</b>	<b>43.05%</b>	<b>39.81%</b>	<b>39.92%</b>	<b>41.02%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>41.02%</b>
Single-Family Measured Diversion Rate	71.22%	65.79%	67.47%	68.41%	0.00%	0.00%	0.00%	68.41%
Commercial Measured Diversion Rate	31.49%	30.45%	30.26%	30.75%	0.00%	0.00%	0.00%	30.75%
MFD Measured Diversion Rate	30.43%	27.46%	25.33%	27.86%	0.00%	0.00%	0.00%	27.86%
Overall Measured Diversion Rate	43.05%	39.81%	39.92%	41.02%	0.00%	0.00%	0.00%	41.02%

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - MARCH 2019

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2018 -	2018 -
	2011 Tons	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	Tons	Incr/(Decr)	% Change
<b>Burlingame</b>												
<b>Commercial<sup>1</sup> and MFD</b>												
Commercial Solid Waste	1,831.60	2,234.31	1,993.69	2,072.68	1,991.48	2,223.26	2,209.90	2,054.03	2,109.83	55.80	2.72%	
MFD Solid Waste	700.76	609.79	729.55	716.41	716.98	748.60	777.14	723.89	719.57	(4.32)	-0.60%	
Roll-Off Solid Waste	2,010.95	1,974.47	1,831.23	1,777.92	1,788.53	2,209.48	2,269.73	2,392.20	2,525.93	133.73	5.59%	
Commercial Recycling	564.93	690.21	722.85	926.50	961.52	1,045.18	962.20	899.52	935.51	35.99	4.00%	
MFD Recycling	158.23	144.66	210.30	217.54	233.34	241.85	260.28	241.34	251.94	10.60	4.39%	
Roll-Off Recycling	36.27	127.56	31.89	33.29	38.57	43.14	43.91	140.93	122.53	(18.40)	-13.06%	
Commercial Organics	612.78	463.93	652.28	708.36	816.36	766.81	863.47	834.86	1,042.14	207.28	24.83%	
MFD Organics	20.44	10.04	16.52	12.68	13.49	16.88	19.69	19.01	25.93	6.92	36.40%	
Roll-Off Organics	95.04	159.37	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
<b>SUBTOTAL - Disposed Tons</b>	<b>4,543.31</b>	<b>4,818.57</b>	<b>4,554.47</b>	<b>4,567.01</b>	<b>4,496.99</b>	<b>5,181.34</b>	<b>5,256.77</b>	<b>5,170.12</b>	<b>5,355.33</b>	<b>185.21</b>	<b>3.58%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>1,487.69</b>	<b>1,595.77</b>	<b>1,633.84</b>	<b>1,898.37</b>	<b>2,063.28</b>	<b>2,113.86</b>	<b>2,149.55</b>	<b>2,135.66</b>	<b>2,378.05</b>	<b>242.39</b>	<b>11.35%</b>	
<b>Residential</b>												
Residential Solid Waste	1,120.58	902.47	878.60	886.75	904.50	937.14	963.11	913.01	916.02	3.01	0.33%	
Residential Curbside Recycling	756.96	736.85	732.80	740.47	738.63	767.67	796.81	759.60	730.85	(28.75)	-3.78%	
Residential Curbside Organics	1,157.62	1,130.31	1,137.03	1,142.44	1,217.20	1,248.80	1,278.29	1,177.56	1,253.19	75.63	6.42%	
<b>SUBTOTAL - Disposed Tons</b>	<b>1,120.58</b>	<b>902.47</b>	<b>878.60</b>	<b>886.75</b>	<b>904.50</b>	<b>937.14</b>	<b>963.11</b>	<b>913.01</b>	<b>916.02</b>	<b>3.01</b>	<b>0.33%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>1,914.58</b>	<b>1,867.16</b>	<b>1,869.83</b>	<b>1,882.91</b>	<b>1,955.83</b>	<b>2,016.47</b>	<b>2,075.10</b>	<b>1,937.16</b>	<b>1,984.04</b>	<b>46.88</b>	<b>2.42%</b>	
<b>Commercial/MFD and Residential</b>												
<b>TOTAL TONS DISPOSED</b>	<b>5,663.89</b>	<b>5,721.04</b>	<b>5,433.07</b>	<b>5,453.76</b>	<b>5,401.49</b>	<b>6,118.48</b>	<b>6,219.88</b>	<b>6,083.13</b>	<b>6,271.35</b>			
<b>TOTAL TONS DIVERTED</b>	<b>3,402.27</b>	<b>3,462.93</b>	<b>3,503.67</b>	<b>3,781.28</b>	<b>4,019.11</b>	<b>4,130.33</b>	<b>4,224.65</b>	<b>4,072.82</b>	<b>4,362.09</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>24.67%</b>	<b>24.88%</b>	<b>26.40%</b>	<b>29.36%</b>	<b>31.45%</b>	<b>28.98%</b>	<b>29.02%</b>	<b>29.23%</b>	<b>30.75%</b>			
<b>MFD DIVERSION RATE</b>	<b>20.32%</b>	<b>20.24%</b>	<b>23.72%</b>	<b>24.32%</b>	<b>25.61%</b>	<b>25.68%</b>	<b>26.48%</b>	<b>26.45%</b>	<b>27.86%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>63.08%</b>	<b>67.42%</b>	<b>68.03%</b>	<b>67.98%</b>	<b>68.38%</b>	<b>68.27%</b>	<b>68.30%</b>	<b>67.97%</b>	<b>68.41%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>37.53%</b>	<b>37.71%</b>	<b>39.21%</b>	<b>40.94%</b>	<b>42.66%</b>	<b>40.30%</b>	<b>40.45%</b>	<b>40.10%</b>	<b>41.02%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2019**

	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2019 Year to Date
<b>MEMBER AGENCY</b>	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>EAST PALO ALTO</b>								
<b>Commercial</b>								
Commercial Solid Waste	121.00	114.51	117.70	353.21	0.00	0.00	0.00	353.21
Commercial Recycling	63.49	61.99	54.04	179.52	0.00	0.00	0.00	179.52
Commercial Organics	50.00	39.75	51.84	141.59	0.00	0.00	0.00	141.59
Subtotal - Disposed	121.00	114.51	117.70	353.21	0.00	0.00	0.00	353.21
Subtotal - Diverted	113.49	101.74	105.88	321.11	0.00	0.00	0.00	321.11
Diversion Rate	48.40%	47.05%	47.36%	47.62%	0.00%	0.00%	0.00%	47.62%
<b>MFD</b>								
MFD Solid Waste	206.99	197.75	214.90	619.64	0.00	0.00	0.00	619.64
MFD Recycling	33.13	30.52	29.92	93.57	0.00	0.00	0.00	93.57
MFD Organics	6.52	5.67	5.99	18.18	0.00	0.00	0.00	18.18
Subtotal - Disposed	206.99	197.75	214.90	619.64	0.00	0.00	0.00	619.64
Subtotal - Diverted	39.65	36.19	35.91	111.75	0.00	0.00	0.00	111.75
Diversion Rate	16.08%	15.47%	14.32%	15.28%	0.00%	0.00%	0.00%	15.28%
<b>Roll-Off</b>								
Roll-Off Solid Waste	81.95	78.24	83.76	243.95	0.00	0.00	0.00	243.95
Roll-Off Recycling	1.33	1.89	2.19	5.41	0.00	0.00	0.00	5.41
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	81.95	78.24	83.76	243.95	0.00	0.00	0.00	243.95
Subtotal - Diverted	1.33	1.89	2.19	5.41	0.00	0.00	0.00	5.41
Diversion Rate	1.60%	2.36%	2.55%	2.17%	0.00%	0.00%	0.00%	2.17%
<b>Residential</b>								
Residential Solid Waste	582.00	524.26	542.85	1,649.11	0.00	0.00	0.00	1,649.11
Residential Curbside Recycling	146.64	129.42	129.33	405.39	0.00	0.00	0.00	405.39
Residential Curbside Organics	294.02	234.06	305.56	833.64	0.00	0.00	0.00	833.64
Subtotal - Disposed	582.00	524.26	542.85	1,649.11	0.00	0.00	0.00	1,649.11
Subtotal - Diverted	440.66	363.48	434.89	1,239.03	0.00	0.00	0.00	1,239.03
Diversion Rate	43.09%	40.94%	44.48%	42.90%	0.00%	0.00%	0.00%	42.90%
<b>Total Disposed</b>	<b>991.94</b>	<b>914.76</b>	<b>959.21</b>	<b>2,865.91</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>2,865.91</b>
<b>Total Diverted</b>	<b>595.13</b>	<b>503.30</b>	<b>578.87</b>	<b>1,677.30</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>1,677.30</b>
<b>Total Diversion Rate</b>	<b>37.50%</b>	<b>35.49%</b>	<b>37.64%</b>	<b>36.92%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>36.92%</b>
Single-Family Measured Diversion Rate	43.09%	40.94%	44.48%	42.90%	0.00%	0.00%	0.00%	42.90%
Commercial Measured Diversion Rate	27.37%	26.37%	25.70%	26.48%	0.00%	0.00%	0.00%	26.48%
MFD Measured Diversion Rate	16.08%	15.47%	14.32%	15.28%	0.00%	0.00%	0.00%	15.28%
Overall Measured Diversion Rate	37.50%	35.49%	37.64%	36.92%	0.00%	0.00%	0.00%	36.92%

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - MARCH 2019

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2018 -</u>	<u>2018 -</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>2019 Tons</u>	<u>2019</u>	<u>2019</u>	<u>% Change</u>
<b>East Palo Alto</b>												
<b>Commercial<sup>1</sup> and MFD</b>												
Commercial Solid Waste	316.97	378.88	310.85	309.47	392.50	389.37	384.21	352.31	353.21	0.90	0.26%	
MFD Solid Waste	592.18	583.89	642.36	670.81	630.05	655.18	690.54	635.52	619.64	(15.88)	-2.50%	
Roll-Off Solid Waste	168.95	341.59	323.55	291.09	267.83	164.13	155.70	204.71	243.95	39.24	19.17%	
Commercial Recycling	134.80	544.13	146.27	127.59	130.43	137.38	139.47	162.02	179.52	17.50	10.80%	
MFD Recycling	6.72	37.44	52.79	66.14	81.41	92.57	96.12	91.93	93.57	1.64	1.78%	
Roll-Off Recycling	9.46	6.44	0.00	4.93	5.12	6.75	8.80	8.96	5.41	(3.55)	-39.62%	
Commercial Organics	78.19	74.25	72.36	91.17	117.87	123.43	138.01	152.07	141.59	(10.48)	-6.89%	
MFD Organics	13.72	5.81	18.81	17.87	20.85	17.64	20.73	22.58	18.18	(4.40)	-19.49%	
Roll-Off Organics	0.00	9.41	0.00	0.00	0.00	93.68	88.48	115.01	0.00	(115.01)	-100.00%	
<b>SUBTOTAL - Disposed Tons</b>	<b>1,078.10</b>	<b>1,304.36</b>	<b>1,276.76</b>	<b>1,271.37</b>	<b>1,290.38</b>	<b>1,208.68</b>	<b>1,230.45</b>	<b>1,192.54</b>	<b>1,216.80</b>	<b>24.26</b>	<b>2.03%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>242.89</b>	<b>677.48</b>	<b>290.23</b>	<b>307.70</b>	<b>355.68</b>	<b>471.45</b>	<b>491.61</b>	<b>552.57</b>	<b>438.27</b>	<b>(114.30)</b>	<b>-20.69%</b>	
<b>Residential</b>												
Residential Solid Waste	1,547.40	1,546.48	1,521.89	1,552.43	1,645.84	1,682.60	1,755.02	1,633.00	1,649.11	16.11	0.99%	
Residential Curbside Recycling	334.91	328.41	327.94	357.36	373.15	397.67	437.73	414.20	405.39	(8.81)	-2.13%	
Residential Curbside Organics	795.21	733.28	836.16	813.82	923.21	981.42	919.27	827.18	833.64	6.46	0.78%	
<b>SUBTOTAL - Disposed Tons</b>	<b>1,547.40</b>	<b>1,546.48</b>	<b>1,521.89</b>	<b>1,552.43</b>	<b>1,645.84</b>	<b>1,682.60</b>	<b>1,755.02</b>	<b>1,633.00</b>	<b>1,649.11</b>	<b>16.11</b>	<b>0.99%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>1,130.12</b>	<b>1,061.69</b>	<b>1,164.10</b>	<b>1,171.18</b>	<b>1,296.36</b>	<b>1,379.09</b>	<b>1,357.00</b>	<b>1,241.38</b>	<b>1,239.03</b>	<b>(2.35)</b>	<b>-0.19%</b>	
<b>Commercial/MFD and Residential</b>												
<b>TOTAL TONS DISPOSED</b>	<b>2,625.50</b>	<b>2,850.84</b>	<b>2,798.65</b>	<b>2,823.80</b>	<b>2,936.22</b>	<b>2,891.28</b>	<b>2,985.47</b>	<b>2,825.54</b>	<b>2,865.91</b>			
<b>TOTAL TONS DIVERTED</b>	<b>1,373.01</b>	<b>1,739.17</b>	<b>1,454.33</b>	<b>1,478.88</b>	<b>1,652.04</b>	<b>1,850.54</b>	<b>1,848.61</b>	<b>1,793.95</b>	<b>1,677.30</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>18.39%</b>	<b>34.18%</b>	<b>18.52%</b>	<b>19.49%</b>	<b>21.61%</b>	<b>28.06%</b>	<b>28.55%</b>	<b>31.66%</b>	<b>26.48%</b>			
<b>MFD DIVERSION RATE</b>	<b>3.34%</b>	<b>6.90%</b>	<b>10.03%</b>	<b>11.13%</b>	<b>13.96%</b>	<b>14.40%</b>	<b>14.47%</b>	<b>15.27%</b>	<b>15.28%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>42.21%</b>	<b>40.71%</b>	<b>43.34%</b>	<b>43.00%</b>	<b>44.06%</b>	<b>45.04%</b>	<b>43.61%</b>	<b>43.19%</b>	<b>42.90%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>34.34%</b>	<b>37.89%</b>	<b>34.20%</b>	<b>34.37%</b>	<b>36.01%</b>	<b>39.03%</b>	<b>38.24%</b>	<b>38.83%</b>	<b>36.92%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2019**

	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2019 Year to Date
<b>MEMBER AGENCY</b>	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>FOSTER CITY</b>								
<b>Commercial</b>								
Commercial Solid Waste	256.79	246.55	249.44	752.78	0.00	0.00	0.00	752.78
Commercial Recycling	115.47	107.33	106.13	328.93	0.00	0.00	0.00	328.93
Commercial Organics	203.52	182.88	201.45	587.85	0.00	0.00	0.00	587.85
Subtotal - Disposed	256.79	246.55	249.44	752.78	0.00	0.00	0.00	752.78
Subtotal - Diverted	318.99	290.21	307.58	916.78	0.00	0.00	0.00	916.78
Diversion Rate	55.40%	54.07%	55.22%	54.91%	0.00%	0.00%	0.00%	54.91%
<b>MFD</b>								
MFD Solid Waste	258.58	236.88	253.88	749.34	0.00	0.00	0.00	749.34
MFD Recycling	95.22	90.72	94.38	280.32	0.00	0.00	0.00	280.32
MFD Organics	10.03	10.09	10.42	30.54	0.00	0.00	0.00	30.54
Subtotal - Disposed	258.58	236.88	253.88	749.34	0.00	0.00	0.00	749.34
Subtotal - Diverted	105.25	100.81	104.80	310.86	0.00	0.00	0.00	310.86
Diversion Rate	28.93%	29.85%	29.22%	29.32%	0.00%	0.00%	0.00%	29.32%
<b>Roll-Off</b>								
Roll-Off Solid Waste	80.16	68.26	91.51	239.93	0.00	0.00	0.00	239.93
Roll-Off Recycling	8.29	5.58	8.96	22.83	0.00	0.00	0.00	22.83
Roll-Off Organics	44.10	37.57	39.51	121.18	0.00	0.00	0.00	121.18
Subtotal - Disposed	80.16	68.26	91.51	239.93	0.00	0.00	0.00	239.93
Subtotal - Diverted	52.39	43.15	48.47	144.01	0.00	0.00	0.00	144.01
Diversion Rate	39.52%	38.73%	34.63%	37.51%	0.00%	0.00%	0.00%	37.51%
<b>Residential</b>								
Residential Solid Waste	267.37	253.58	248.10	769.05	0.00	0.00	0.00	769.05
Residential Curbside Recycling	206.76	163.78	177.49	548.03	0.00	0.00	0.00	548.03
Residential Curbside Organics	261.92	189.96	224.06	675.94	0.00	0.00	0.00	675.94
Subtotal - Disposed	267.37	253.58	248.10	769.05	0.00	0.00	0.00	769.05
Subtotal - Diverted	468.68	353.74	401.55	1,223.97	0.00	0.00	0.00	1,223.97
Diversion Rate	63.68%	58.25%	61.81%	61.41%	0.00%	0.00%	0.00%	61.41%
<b>Total Disposed</b>	<b>862.90</b>	<b>805.27</b>	<b>842.93</b>	<b>2,511.10</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>2,511.10</b>
<b>Total Diverted</b>	<b>945.31</b>	<b>787.91</b>	<b>862.40</b>	<b>2,595.62</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>2,595.62</b>
<b>Total Diversion Rate</b>	<b>52.28%</b>	<b>49.46%</b>	<b>50.57%</b>	<b>50.83%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>50.83%</b>
Single-Family Measured Diversion Rate	63.68%	58.25%	61.81%	61.41%	0.00%	0.00%	0.00%	61.41%
Commercial Measured Diversion Rate	44.46%	44.04%	43.65%	44.05%	0.00%	0.00%	0.00%	44.05%
MFD Measured Diversion Rate	28.93%	29.85%	29.22%	29.32%	0.00%	0.00%	0.00%	29.32%
Overall Measured Diversion Rate	52.28%	49.46%	50.57%	50.83%	0.00%	0.00%	0.00%	50.83%



**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - MARCH 2019

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2018 -</u>	<u>2018 -</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>2019 Tons</u>	<u>2019</u>	<u>2019</u>	<u>% Change</u>
<b>Foster City</b>												
<b>Commercial<sup>1</sup> and MFD</b>												
Commercial Solid Waste	899.86	906.20	687.99	693.92	650.09	663.56	748.26	690.53	752.78	62.25	9.01%	
MFD Solid Waste	1,114.22	630.10	784.54	778.82	788.77	785.67	767.77	719.82	749.34	29.52	4.10%	
Roll-Off Solid Waste	521.46	349.14	318.12	276.15	258.53	250.15	232.04	260.95	239.93	(21.02)	-8.05%	
Commercial Recycling	150.18	259.90	230.89	256.07	250.96	308.19	351.04	326.81	328.93	2.12	0.65%	
MFD Recycling	131.27	111.29	179.85	232.19	226.77	269.65	294.49	286.32	280.32	(6.00)	-2.10%	
Roll-Off Recycling	11.85	9.06	5.73	3.55	2.36	4.30	1.75	8.84	22.83	13.99	158.26%	
Commercial Organics	368.91	373.02	414.90	468.42	465.02	528.77	567.53	580.14	587.85	7.71	1.33%	
MFD Organics	8.91	5.35	12.84	9.78	8.80	9.83	26.89	29.51	30.54	1.03	3.49%	
Roll-Off Organics	55.84	140.73	113.63	132.42	144.27	146.02	170.79	128.44	121.18	(7.26)	-5.65%	
<b>SUBTOTAL - Disposed Tons</b>	<b>2,535.54</b>	<b>1,885.44</b>	<b>1,790.65</b>	<b>1,748.89</b>	<b>1,697.39</b>	<b>1,699.38</b>	<b>1,748.07</b>	<b>1,671.30</b>	<b>1,742.05</b>	<b>70.75</b>	<b>4.23%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>726.96</b>	<b>899.35</b>	<b>957.84</b>	<b>1,102.43</b>	<b>1,098.18</b>	<b>1,266.76</b>	<b>1,412.49</b>	<b>1,360.06</b>	<b>1,371.65</b>	<b>11.59</b>	<b>0.85%</b>	
<b>Residential</b>												
Residential Solid Waste	700.61	786.85	783.42	751.10	770.87	804.07	831.35	778.91	769.05	(9.86)	-1.27%	
Residential Curbside Recycling	612.19	598.82	582.55	572.19	595.87	638.69	602.33	585.21	548.03	(37.18)	-6.35%	
Residential Curbside Organics	600.18	605.67	621.31	593.27	656.10	657.76	661.81	615.31	675.94	60.63	9.85%	
<b>SUBTOTAL - Disposed Tons</b>	<b>700.61</b>	<b>786.85</b>	<b>783.42</b>	<b>751.10</b>	<b>770.87</b>	<b>804.07</b>	<b>831.35</b>	<b>778.91</b>	<b>769.05</b>	<b>(9.86)</b>	<b>-1.27%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>1,212.37</b>	<b>1,204.49</b>	<b>1,203.86</b>	<b>1,165.46</b>	<b>1,251.97</b>	<b>1,296.45</b>	<b>1,264.14</b>	<b>1,200.52</b>	<b>1,223.97</b>	<b>23.45</b>	<b>1.95%</b>	
<b>Commercial/MFD and Residential</b>												
<b>TOTAL TONS DISPOSED</b>	<b>3,236.15</b>	<b>2,672.29</b>	<b>2,574.07</b>	<b>2,499.99</b>	<b>2,468.26</b>	<b>2,503.45</b>	<b>2,579.42</b>	<b>2,450.21</b>	<b>2,511.10</b>			
<b>TOTAL TONS DIVERTED</b>	<b>1,939.33</b>	<b>2,103.84</b>	<b>2,161.70</b>	<b>2,267.89</b>	<b>2,350.15</b>	<b>2,563.21</b>	<b>2,676.63</b>	<b>2,560.58</b>	<b>2,595.62</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>22.28%</b>	<b>32.30%</b>	<b>34.85%</b>	<b>38.66%</b>	<b>39.28%</b>	<b>42.71%</b>	<b>44.69%</b>	<b>44.87%</b>	<b>44.05%</b>			
<b>MFD DIVERSION RATE</b>	<b>11.18%</b>	<b>15.62%</b>	<b>19.72%</b>	<b>23.70%</b>	<b>23.00%</b>	<b>26.24%</b>	<b>29.51%</b>	<b>30.50%</b>	<b>29.32%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>63.38%</b>	<b>60.49%</b>	<b>60.58%</b>	<b>60.81%</b>	<b>61.89%</b>	<b>61.72%</b>	<b>60.33%</b>	<b>60.65%</b>	<b>61.41%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>37.47%</b>	<b>44.05%</b>	<b>45.65%</b>	<b>47.57%</b>	<b>48.77%</b>	<b>50.59%</b>	<b>50.92%</b>	<b>51.10%</b>	<b>50.83%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2019**

	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2019 Year to Date
<b>MEMBER AGENCY</b>	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>HILLSBOROUGH</b>								
<b>Commercial</b>								
Commercial Solid Waste	19.53	21.14	14.59	55.26	0.00	0.00	0.00	55.26
Commercial Recycling	91.13	20.65	63.68	175.46	0.00	0.00	0.00	175.46
Commercial Organics	24.35	7.98	23.66	55.99	0.00	0.00	0.00	55.99
Subtotal - Disposed	19.53	21.14	14.59	55.26	0.00	0.00	0.00	55.26
Subtotal - Diverted	115.48	28.63	87.34	231.45	0.00	0.00	0.00	231.45
Diversion Rate	85.53%	57.52%	85.69%	80.73%	0.00%	0.00%	0.00%	80.73%
<b>MFD</b>								
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
<b>Roll-Off</b>								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
<b>Residential</b>								
Residential Solid Waste	225.58	188.51	187.13	601.22	0.00	0.00	0.00	601.22
Residential Curbside Recycling	179.38	147.46	139.52	466.36	0.00	0.00	0.00	466.36
Residential Curbside Organics	493.21	340.39	359.08	1,192.68	0.00	0.00	0.00	1,192.68
Subtotal - Disposed	225.58	188.51	187.13	601.22	0.00	0.00	0.00	601.22
Subtotal - Diverted	672.59	487.85	498.60	1,659.04	0.00	0.00	0.00	1,659.04
Diversion Rate	74.88%	72.13%	72.71%	73.40%	0.00%	0.00%	0.00%	73.40%
<b>Total Disposed</b>	<b>245.11</b>	<b>209.65</b>	<b>201.72</b>	<b>656.48</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>656.48</b>
<b>Total Diverted</b>	<b>788.07</b>	<b>516.48</b>	<b>585.94</b>	<b>1,890.49</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>1,890.49</b>
<b>Total Diversion Rate</b>	<b>76.28%</b>	<b>71.13%</b>	<b>74.39%</b>	<b>74.23%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>74.23%</b>
Single-Family Measured Diversion Rate	74.88%	72.13%	72.71%	73.40%	0.00%	0.00%	0.00%	73.40%
Commercial Measured Diversion Rate	85.53%	57.52%	85.69%	80.73%	0.00%	0.00%	0.00%	80.73%
MFD Measured Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Overall Measured Diversion Rate	76.28%	71.13%	74.39%	74.23%	0.00%	0.00%	0.00%	74.23%

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - MARCH 2019

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2018 -</u>	<u>2018 -</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>2019 Tons</u>	<u>Tons</u> <u>Incr/(Decr)</u>	<u>% Change</u>
<b>Hillsborough</b>											
<b>Commercial<sup>1</sup> and MFD</b>											
Commercial Solid Waste	158.19	86.94	86.76	53.64	87.01	93.70	91.61	69.12	55.26	(13.86)	-20.05%
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Solid Waste	5.24	1.80	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	240.28	38.57	82.16	35.34	89.48	155.02	63.97	76.02	175.46	99.44	130.81%
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Recycling	0.00	10.32	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	77.05	54.09	68.47	74.99	87.08	114.03	146.39	99.82	55.99	(43.83)	-43.91%
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Organics	7.54	5.52	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
<b>SUBTOTAL - Disposed Tons</b>	<b>163.43</b>	<b>88.74</b>	<b>86.76</b>	<b>53.64</b>	<b>87.01</b>	<b>93.70</b>	<b>91.61</b>	<b>69.12</b>	<b>55.26</b>	<b>(13.86)</b>	<b>-20.05%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>324.87</b>	<b>108.50</b>	<b>150.63</b>	<b>110.33</b>	<b>176.56</b>	<b>269.05</b>	<b>210.36</b>	<b>175.84</b>	<b>231.45</b>	<b>55.61</b>	<b>31.63%</b>
<b>Residential</b>											
Residential Solid Waste	883.62	595.95	540.11	538.19	552.77	574.74	593.99	563.59	601.22	37.63	6.68%
Residential Curbside Recycling	764.72	448.19	465.30	473.61	466.03	492.81	485.82	480.90	466.36	(14.54)	-3.02%
Residential Curbside Organics	873.87	1,014.87	993.76	1,010.93	1,101.63	1,140.09	1,221.79	1,165.87	1,192.68	26.81	2.30%
<b>SUBTOTAL - Disposed Tons</b>	<b>883.62</b>	<b>595.95</b>	<b>540.11</b>	<b>538.19</b>	<b>552.77</b>	<b>574.74</b>	<b>593.99</b>	<b>563.59</b>	<b>601.22</b>	<b>37.63</b>	<b>6.68%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>1,638.59</b>	<b>1,463.06</b>	<b>1,459.06</b>	<b>1,484.54</b>	<b>1,567.66</b>	<b>1,632.90</b>	<b>1,707.61</b>	<b>1,646.77</b>	<b>1,659.04</b>	<b>12.27</b>	<b>0.75%</b>
<b>Commercial/MFD and Residential</b>											
<b>TOTAL TONS DISPOSED</b>	<b>1,047.05</b>	<b>684.69</b>	<b>626.87</b>	<b>591.83</b>	<b>639.78</b>	<b>668.44</b>	<b>685.60</b>	<b>632.71</b>	<b>656.48</b>		
<b>TOTAL TONS DIVERTED</b>	<b>1,963.46</b>	<b>1,571.56</b>	<b>1,609.69</b>	<b>1,594.87</b>	<b>1,744.22</b>	<b>1,901.95</b>	<b>1,917.97</b>	<b>1,822.61</b>	<b>1,890.49</b>		
<b>COMMERCIAL DIVERSION RATE</b>	<b>66.53%</b>	<b>55.01%</b>	<b>63.45%</b>	<b>67.29%</b>	<b>66.99%</b>	<b>74.17%</b>	<b>69.66%</b>	<b>71.78%</b>	<b>80.73%</b>		
<b>MFD DIVERSION RATE</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>		
<b>RESIDENTIAL DIVERSION RATE</b>	<b>64.97%</b>	<b>71.06%</b>	<b>72.98%</b>	<b>73.39%</b>	<b>73.93%</b>	<b>73.97%</b>	<b>74.19%</b>	<b>74.50%</b>	<b>73.40%</b>		
<b>TOTAL DIVERSION RATE</b>	<b>65.22%</b>	<b>69.65%</b>	<b>71.97%</b>	<b>72.94%</b>	<b>73.16%</b>	<b>73.99%</b>	<b>73.67%</b>	<b>74.23%</b>	<b>74.23%</b>		

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2019**

	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2019 Year to Date
<b>MEMBER AGENCY</b>	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>MENLO PARK</b>								
<b>Commercial</b>								
Commercial Solid Waste	862.67	778.64	821.06	2,462.37	0.00	0.00	0.00	2,462.37
Commercial Recycling	331.23	320.66	341.11	993.00	0.00	0.00	0.00	993.00
Commercial Organics	729.85	662.96	686.05	2,078.86	0.00	0.00	0.00	2,078.86
Subtotal - Disposed	862.67	778.64	821.06	2,462.37	0.00	0.00	0.00	2,462.37
Subtotal - Diverted	1,061.08	983.62	1,027.16	3,071.86	0.00	0.00	0.00	3,071.86
Diversion Rate	55.16%	55.82%	55.58%	55.51%	0.00%	0.00%	0.00%	55.51%
<b>MFD</b>								
MFD Solid Waste	197.68	177.18	179.19	554.05	0.00	0.00	0.00	554.05
MFD Recycling	72.95	64.59	64.74	202.28	0.00	0.00	0.00	202.28
MFD Organics	15.89	11.43	11.41	38.73	0.00	0.00	0.00	38.73
Subtotal - Disposed	197.68	177.18	179.19	554.05	0.00	0.00	0.00	554.05
Subtotal - Diverted	88.84	76.02	76.15	241.01	0.00	0.00	0.00	241.01
Diversion Rate	31.01%	30.02%	29.82%	30.31%	0.00%	0.00%	0.00%	30.31%
<b>Roll-Off</b>								
Roll-Off Solid Waste	62.29	56.27	49.15	167.71	0.00	0.00	0.00	167.71
Roll-Off Recycling	113.48	97.95	102.66	314.09	0.00	0.00	0.00	314.09
Roll-Off Organics	112.18	119.14	152.46	383.78	0.00	0.00	0.00	383.78
Subtotal - Disposed	62.29	56.27	49.15	167.71	0.00	0.00	0.00	167.71
Subtotal - Diverted	225.66	217.09	255.12	697.87	0.00	0.00	0.00	697.87
Diversion Rate	78.37%	79.42%	83.85%	80.62%	0.00%	0.00%	0.00%	80.62%
<b>Residential</b>								
Residential Solid Waste	366.90	336.22	343.07	1,046.19	0.00	0.00	0.00	1,046.19
Residential Curbside Recycling	308.71	267.78	267.99	844.48	0.00	0.00	0.00	844.48
Residential Curbside Organics	823.27	571.97	630.94	2,026.18	0.00	0.00	0.00	2,026.18
Subtotal - Disposed	366.90	336.22	343.07	1,046.19	0.00	0.00	0.00	1,046.19
Subtotal - Diverted	1,131.98	839.75	898.93	2,870.66	0.00	0.00	0.00	2,870.66
Diversion Rate	75.52%	71.41%	72.38%	73.29%	0.00%	0.00%	0.00%	73.29%
<b>Total Disposed</b>	<b>1,489.54</b>	<b>1,348.31</b>	<b>1,392.47</b>	<b>4,230.32</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>4,230.32</b>
<b>Total Diverted</b>	<b>2,507.56</b>	<b>2,116.48</b>	<b>2,257.36</b>	<b>6,881.40</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>6,881.40</b>
<b>Total Diversion Rate</b>	<b>62.73%</b>	<b>61.09%</b>	<b>61.85%</b>	<b>61.93%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>61.93%</b>
Single-Family Measured Diversion Rate	75.52%	71.41%	72.38%	73.29%	0.00%	0.00%	0.00%	73.29%
Commercial Measured Diversion Rate	55.06%	55.78%	56.42%	55.74%	0.00%	0.00%	0.00%	55.74%
MFD Measured Diversion Rate	31.01%	30.02%	29.82%	30.31%	0.00%	0.00%	0.00%	30.31%
Overall Measured Diversion Rate	62.73%	61.09%	61.85%	61.93%	0.00%	0.00%	0.00%	61.93%

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - MARCH 2019

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2018 -</u>	<u>2018 -</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>2019 Tons</u>	<u>2019 Tons</u>	<u>2019</u>	<u>2019</u>
											<u>Tons</u>	<u>% Change</u>
											<u>Incr/(Decr)</u>	
<b>Menlo Park</b>												
<b>Commercial<sup>1</sup> and MFD</b>												
Commercial Solid Waste	2,905.71	2,619.44	2,282.63	2,240.47	2,351.95	2,393.10	2,480.26	2,444.19	2,462.37	18.18	0.74%	
MFD Solid Waste	701.22	393.83	519.64	516.07	551.97	571.73	554.41	563.05	554.05	(9.00)	-1.60%	
Roll-Off Solid Waste	168.84	154.75	109.89	96.33	123.09	123.52	136.20	203.51	167.71	(35.80)	-17.59%	
Commercial Recycling	467.61	628.12	675.80	698.49	724.44	836.21	920.04	988.37	993.00	4.63	0.47%	
MFD Recycling	122.46	110.25	178.41	179.45	189.67	210.09	210.82	204.92	202.28	(2.64)	-1.29%	
Roll-Off Recycling	186.70	79.66	84.93	172.11	226.69	187.55	214.26	294.67	314.09	19.42	6.59%	
Commercial Organics	904.72	825.84	1,015.69	1,001.96	1,059.94	1,454.63	1,771.94	1,886.35	2,078.86	192.51	10.21%	
MFD Organics	31.57	15.44	27.26	28.83	28.77	31.13	32.48	38.20	38.73	0.53	1.39%	
Roll-Off Organics	49.94	172.66	92.61	45.93	42.83	109.79	53.16	144.24	383.78	239.54	166.07%	
<b>SUBTOTAL - Disposed Tons</b>	<b>3,775.77</b>	<b>3,168.02</b>	<b>2,912.16</b>	<b>2,852.87</b>	<b>3,027.01</b>	<b>3,088.35</b>	<b>3,170.87</b>	<b>3,210.75</b>	<b>3,184.13</b>	<b>(26.62)</b>	<b>-0.83%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>1,763.00</b>	<b>1,831.97</b>	<b>2,074.70</b>	<b>2,126.77</b>	<b>2,272.34</b>	<b>2,829.40</b>	<b>3,202.70</b>	<b>3,556.75</b>	<b>4,010.74</b>	<b>453.99</b>	<b>12.76%</b>	
<b>Residential</b>												
Residential Solid Waste	1,077.72	1,067.99	1,050.43	1,053.85	1,084.18	1,116.50	1,126.60	1,074.19	1,046.19	(28.00)	-2.61%	
Residential Curbside Recycling	886.89	879.68	876.85	863.73	892.45	899.91	906.80	881.83	844.48	(37.35)	-4.24%	
Residential Curbside Organics	1,995.88	1,890.37	1,812.50	1,775.57	1,834.62	1,999.13	2,032.33	1,863.64	2,026.18	162.54	8.72%	
<b>SUBTOTAL - Disposed Tons</b>	<b>1,077.72</b>	<b>1,067.99</b>	<b>1,050.43</b>	<b>1,053.85</b>	<b>1,084.18</b>	<b>1,116.50</b>	<b>1,126.60</b>	<b>1,074.19</b>	<b>1,046.19</b>	<b>(28.00)</b>	<b>-2.61%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>2,882.77</b>	<b>2,770.05</b>	<b>2,689.35</b>	<b>2,639.30</b>	<b>2,727.07</b>	<b>2,899.04</b>	<b>2,939.13</b>	<b>2,745.47</b>	<b>2,870.66</b>	<b>125.19</b>	<b>4.56%</b>	
<b>Commercial/MFD and Residential</b>												
<b>TOTAL TONS DISPOSED</b>	<b>4,853.49</b>	<b>4,236.01</b>	<b>3,962.59</b>	<b>3,906.72</b>	<b>4,111.19</b>	<b>4,204.85</b>	<b>4,297.47</b>	<b>4,284.94</b>	<b>4,230.32</b>			
<b>TOTAL TONS DIVERTED</b>	<b>4,645.77</b>	<b>4,602.02</b>	<b>4,764.05</b>	<b>4,766.07</b>	<b>4,999.41</b>	<b>5,728.44</b>	<b>6,141.83</b>	<b>6,302.22</b>	<b>6,881.40</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>31.83%</b>	<b>36.64%</b>	<b>41.60%</b>	<b>42.71%</b>	<b>42.88%</b>	<b>47.81%</b>	<b>50.25%</b>	<b>52.56%</b>	<b>55.74%</b>			
<b>MFD DIVERSION RATE</b>	<b>18.01%</b>	<b>24.19%</b>	<b>28.36%</b>	<b>28.75%</b>	<b>28.35%</b>	<b>29.67%</b>	<b>30.50%</b>	<b>30.16%</b>	<b>30.31%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>72.79%</b>	<b>72.17%</b>	<b>71.91%</b>	<b>71.46%</b>	<b>71.55%</b>	<b>72.20%</b>	<b>72.29%</b>	<b>71.88%</b>	<b>73.29%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>48.91%</b>	<b>52.07%</b>	<b>54.59%</b>	<b>54.95%</b>	<b>54.87%</b>	<b>57.67%</b>	<b>58.83%</b>	<b>59.53%</b>	<b>61.93%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2019**

	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2019 Year to Date
<b>MEMBER AGENCY</b>	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>NORTH FAIR OAKS</b>								
<b>Commercial</b>								
Commercial Solid Waste	185.47	165.92	166.49	517.88	0.00	0.00	0.00	517.88
Commercial Recycling	75.05	70.20	70.15	215.40	0.00	0.00	0.00	215.40
Commercial Organics	34.15	30.43	31.59	96.17	0.00	0.00	0.00	96.17
Subtotal - Disposed	185.47	165.92	166.49	517.88	0.00	0.00	0.00	517.88
Subtotal - Diverted	109.20	100.63	101.74	311.57	0.00	0.00	0.00	311.57
Diversion Rate	37.06%	37.75%	37.93%	37.56%	0.00%	0.00%	0.00%	37.56%
<b>MFD</b>								
MFD Solid Waste	85.23	74.68	75.60	235.51	0.00	0.00	0.00	235.51
MFD Recycling	15.12	14.10	14.34	43.56	0.00	0.00	0.00	43.56
MFD Organics	1.59	1.25	1.32	4.16	0.00	0.00	0.00	4.16
Subtotal - Disposed	85.23	74.68	75.60	235.51	0.00	0.00	0.00	235.51
Subtotal - Diverted	16.71	15.35	15.66	47.72	0.00	0.00	0.00	47.72
Diversion Rate	16.39%	17.05%	17.16%	16.85%	0.00%	0.00%	0.00%	16.85%
<b>Roll-Off</b>								
Roll-Off Solid Waste	0.00	3.01	0.00	3.01	0.00	0.00	0.00	3.01
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	3.01	0.00	3.01	0.00	0.00	0.00	3.01
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
<b>Residential</b>								
Residential Solid Waste	253.69	239.93	239.81	733.43	0.00	0.00	0.00	733.43
Residential Curbside Recycling	115.18	101.24	94.31	310.73	0.00	0.00	0.00	310.73
Residential Curbside Organics	187.23	140.21	160.84	488.28	0.00	0.00	0.00	488.28
Subtotal - Disposed	253.69	239.93	239.81	733.43	0.00	0.00	0.00	733.43
Subtotal - Diverted	302.41	241.45	255.15	799.01	0.00	0.00	0.00	799.01
Diversion Rate	54.38%	50.16%	51.55%	52.14%	0.00%	0.00%	0.00%	52.14%
<b>Total Disposed</b>	<b>524.39</b>	<b>483.54</b>	<b>481.90</b>	<b>1,489.83</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>1,489.83</b>
<b>Total Diverted</b>	<b>428.32</b>	<b>357.43</b>	<b>372.55</b>	<b>1,158.30</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>1,158.30</b>
<b>Total Diversion Rate</b>	<b>44.96%</b>	<b>42.50%</b>	<b>43.60%</b>	<b>43.74%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>43.74%</b>
Single-Family Measured Diversion Rate	54.38%	50.16%	51.55%	52.14%	0.00%	0.00%	0.00%	52.14%
Commercial Measured Diversion Rate	31.75%	32.25%	32.66%	32.20%	0.00%	0.00%	0.00%	32.20%
MFD Measured Diversion Rate	16.39%	17.05%	17.16%	16.85%	0.00%	0.00%	0.00%	16.85%
Overall Measured Diversion Rate	44.96%	42.50%	43.60%	43.74%	0.00%	0.00%	0.00%	43.74%

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - MARCH 2019

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2018 -</u>	<u>2018 -</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>2019 Tons</u>	<u>Tons</u>	<u>Incr/(Decr)</u>	<u>% Change</u>
<b>North Fair Oaks</b>												
<u>Commercial<sup>1</sup> and MFD</u>												
Commercial Solid Waste	400.61	536.35	486.22	482.90	509.19	530.68	533.53	499.10	517.88	18.78	3.76%	
MFD Solid Waste	181.89	150.27	212.95	242.46	245.53	249.16	247.17	226.58	235.51	8.93	3.94%	
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	2.47	3.01	0.54	21.86%	
Commercial Recycling	109.32	122.94	123.66	138.46	148.20	174.07	197.49	191.30	215.40	24.10	12.60%	
MFD Recycling	26.17	18.50	28.96	28.25	31.41	37.30	39.80	39.22	43.56	4.34	11.07%	
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Organics	87.76	87.11	85.52	93.85	123.65	125.35	110.19	98.53	96.17	(2.36)	-2.40%	
MFD Organics	0.72	0.26	0.40	0.30	0.61	1.92	4.14	3.61	4.16	0.55	15.24%	
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
<b>SUBTOTAL - Disposed Tons</b>	<b>582.50</b>	<b>686.62</b>	<b>699.17</b>	<b>725.36</b>	<b>754.72</b>	<b>779.84</b>	<b>780.70</b>	<b>728.15</b>	<b>756.40</b>	<b>28.25</b>	<b>3.88%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>223.97</b>	<b>228.81</b>	<b>238.54</b>	<b>260.86</b>	<b>303.87</b>	<b>338.64</b>	<b>351.62</b>	<b>332.66</b>	<b>359.29</b>	<b>26.63</b>	<b>8.01%</b>	
<u>Residential</u>												
Residential Solid Waste	586.08	634.02	675.33	693.26	692.92	760.19	752.50	737.90	733.43	(4.47)	-0.61%	
Residential Curbside Recycling	236.37	268.89	277.26	283.65	279.57	298.98	308.34	291.58	310.73	19.15	6.57%	
Residential Curbside Organics	482.75	442.36	478.76	464.01	496.68	524.85	515.40	473.41	488.28	14.87	3.14%	
<b>SUBTOTAL - Disposed Tons</b>	<b>586.08</b>	<b>634.02</b>	<b>675.33</b>	<b>693.26</b>	<b>692.92</b>	<b>760.19</b>	<b>752.50</b>	<b>737.90</b>	<b>733.43</b>	<b>(4.47)</b>	<b>-0.61%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>719.12</b>	<b>711.25</b>	<b>756.02</b>	<b>747.66</b>	<b>776.25</b>	<b>823.83</b>	<b>823.74</b>	<b>764.99</b>	<b>799.01</b>	<b>34.02</b>	<b>4.45%</b>	
<u>Commercial/MFD and Residential</u>												
<b>TOTAL TONS DISPOSED</b>	<b>1,168.58</b>	<b>1,320.64</b>	<b>1,374.50</b>	<b>1,418.62</b>	<b>1,447.64</b>	<b>1,540.03</b>	<b>1,533.20</b>	<b>1,466.05</b>	<b>1,489.83</b>			
<b>TOTAL TONS DIVERTED</b>	<b>943.09</b>	<b>940.06</b>	<b>994.56</b>	<b>1,008.52</b>	<b>1,080.12</b>	<b>1,162.47</b>	<b>1,175.36</b>	<b>1,097.65</b>	<b>1,158.30</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>27.77%</b>	<b>24.99%</b>	<b>25.44%</b>	<b>26.45%</b>	<b>28.71%</b>	<b>30.28%</b>	<b>31.05%</b>	<b>31.36%</b>	<b>32.20%</b>			
<b>MFD DIVERSION RATE</b>	<b>12.88%</b>	<b>11.10%</b>	<b>12.12%</b>	<b>10.53%</b>	<b>11.54%</b>	<b>13.60%</b>	<b>15.09%</b>	<b>15.90%</b>	<b>16.85%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>55.10%</b>	<b>52.87%</b>	<b>52.82%</b>	<b>51.89%</b>	<b>52.84%</b>	<b>52.01%</b>	<b>52.26%</b>	<b>50.90%</b>	<b>52.14%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>44.66%</b>	<b>41.58%</b>	<b>41.98%</b>	<b>41.55%</b>	<b>42.73%</b>	<b>43.01%</b>	<b>43.39%</b>	<b>42.82%</b>	<b>43.74%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2019**

	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2019 Year to Date
<b>MEMBER AGENCY</b>	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>REDWOOD CITY</b>								
<b>Commercial</b>								
Commercial Solid Waste	1,417.21	1,271.38	1,326.76	4,015.35	0.00	0.00	0.00	4,015.35
Commercial Recycling	476.97	444.01	436.06	1,357.04	0.00	0.00	0.00	1,357.04
Commercial Organics	364.21	313.78	357.19	1,035.18	0.00	0.00	0.00	1,035.18
Subtotal - Disposed	1,417.21	1,271.38	1,326.76	4,015.35	0.00	0.00	0.00	4,015.35
Subtotal - Diverted	841.18	757.79	793.25	2,392.22	0.00	0.00	0.00	2,392.22
Diversion Rate	37.25%	37.34%	37.42%	37.33%	0.00%	0.00%	0.00%	37.33%
<b>MFD</b>								
MFD Solid Waste	646.65	579.55	607.75	1,833.95	0.00	0.00	0.00	1,833.95
MFD Recycling	172.99	152.82	152.36	478.17	0.00	0.00	0.00	478.17
MFD Organics	10.83	8.48	9.32	28.63	0.00	0.00	0.00	28.63
Subtotal - Disposed	646.65	579.55	607.75	1,833.95	0.00	0.00	0.00	1,833.95
Subtotal - Diverted	183.82	161.30	161.68	506.80	0.00	0.00	0.00	506.80
Diversion Rate	22.13%	21.77%	21.01%	21.65%	0.00%	0.00%	0.00%	21.65%
<b>Roll-Off</b>								
Roll-Off Solid Waste	332.68	273.32	298.78	904.78	0.00	0.00	0.00	904.78
Roll-Off Recycling	37.22	30.95	34.00	102.17	0.00	0.00	0.00	102.17
Roll-Off Organics	76.06	68.90	61.58	206.54	0.00	0.00	0.00	206.54
Subtotal - Disposed	332.68	273.32	298.78	904.78	0.00	0.00	0.00	904.78
Subtotal - Diverted	113.28	99.85	95.58	308.71	0.00	0.00	0.00	308.71
Diversion Rate	25.40%	26.76%	24.24%	25.44%	0.00%	0.00%	0.00%	25.44%
<b>Residential</b>								
Residential Solid Waste	901.30	828.14	764.39	2,493.83	0.00	0.00	0.00	2,493.83
Residential Curbside Recycling	731.46	577.90	548.93	1,858.29	0.00	0.00	0.00	1,858.29
Residential Curbside Organics	1,188.71	816.53	947.16	2,952.40	0.00	0.00	0.00	2,952.40
Subtotal - Disposed	901.30	828.14	764.39	2,493.83	0.00	0.00	0.00	2,493.83
Subtotal - Diverted	1,920.17	1,394.43	1,496.09	4,810.69	0.00	0.00	0.00	4,810.69
Diversion Rate	68.06%	62.74%	66.18%	65.86%	0.00%	0.00%	0.00%	65.86%
<b>Total Disposed</b>	<b>3,297.84</b>	<b>2,952.39</b>	<b>2,997.68</b>	<b>9,247.91</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>9,247.91</b>
<b>Total Diverted</b>	<b>3,058.45</b>	<b>2,413.37</b>	<b>2,546.60</b>	<b>8,018.42</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>8,018.42</b>
<b>Total Diversion Rate</b>	<b>48.12%</b>	<b>44.98%</b>	<b>45.93%</b>	<b>46.44%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>46.44%</b>
Single-Family Measured Diversion Rate	68.06%	62.74%	66.18%	65.86%	0.00%	0.00%	0.00%	65.86%
Commercial Measured Diversion Rate	32.20%	32.42%	31.99%	32.20%	0.00%	0.00%	0.00%	32.20%
MFD Measured Diversion Rate	22.13%	21.77%	21.01%	21.65%	0.00%	0.00%	0.00%	21.65%
Overall Measured Diversion Rate	48.12%	44.98%	45.93%	46.44%	0.00%	0.00%	0.00%	46.44%



**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - MARCH 2019

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2018 -	2018 -
	2011 Tons	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	2019 Tons	Tons Incr/(Decr)	% Change
<b>Redwood City</b>												
<b>Commercial<sup>1</sup> and MFD</b>												
Commercial Solid Waste	3,382.71	4,170.51	3,675.35	3,837.33	4,004.53	4,202.21	4,305.50	4,101.45	4,015.35	(86.10)	-2.10%	
MFD Solid Waste	1,838.60	1,485.84	1,893.97	1,757.19	1,733.64	1,910.42	1,950.00	1,822.59	1,833.95	11.36	0.62%	
Roll-Off Solid Waste	929.18	1,095.98	941.47	956.79	986.75	959.63	952.53	949.63	904.78	(44.85)	-4.72%	
Commercial Recycling	732.47	934.54	851.02	938.56	1,031.21	1,255.96	1,366.64	1,310.35	1,357.04	46.69	3.56%	
MFD Recycling	281.54	204.75	328.54	324.46	321.00	413.84	460.18	456.35	478.17	21.82	4.78%	
Roll-Off Recycling	20.04	35.55	33.26	51.30	95.11	86.64	102.87	98.39	102.17	3.78	3.84%	
Commercial Organics	614.57	595.97	750.07	878.49	1,012.29	1,203.89	1,124.76	1,016.42	1,035.18	18.76	1.85%	
MFD Organics	31.68	21.54	29.69	28.25	25.74	28.68	37.83	35.73	28.63	(7.10)	-19.87%	
Roll-Off Organics	147.73	262.46	127.52	166.79	154.88	162.83	201.31	213.81	206.54	(7.27)	-3.40%	
<b>SUBTOTAL - Disposed Tons</b>	<b>6,150.49</b>	<b>6,752.33</b>	<b>6,510.79</b>	<b>6,551.31</b>	<b>6,724.92</b>	<b>7,072.26</b>	<b>7,208.03</b>	<b>6,873.67</b>	<b>6,754.08</b>	<b>(119.59)</b>	<b>-1.74%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>1,828.03</b>	<b>2,054.81</b>	<b>2,120.10</b>	<b>2,387.85</b>	<b>2,640.23</b>	<b>3,151.84</b>	<b>3,293.59</b>	<b>3,131.05</b>	<b>3,207.73</b>	<b>76.68</b>	<b>2.45%</b>	
<b>Residential</b>												
Residential Solid Waste	2,713.04	2,516.21	2,469.11	2,407.79	2,459.46	2,545.94	2,589.68	2,509.10	2,493.83	(15.27)	-0.61%	
Residential Curbside Recycling	1,740.35	1,729.46	1,797.68	1,855.94	1,867.51	1,922.81	1,975.93	1,906.65	1,858.29	(48.36)	-2.54%	
Residential Curbside Organics	2,701.68	2,621.64	2,829.54	2,731.84	3,040.84	3,100.41	3,109.91	2,847.77	2,952.40	104.63	3.67%	
<b>SUBTOTAL - Disposed Tons</b>	<b>2,713.04</b>	<b>2,516.21</b>	<b>2,469.11</b>	<b>2,407.79</b>	<b>2,459.46</b>	<b>2,545.94</b>	<b>2,589.68</b>	<b>2,509.10</b>	<b>2,493.83</b>	<b>(15.27)</b>	<b>-0.61%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>4,442.03</b>	<b>4,351.10</b>	<b>4,627.22</b>	<b>4,587.78</b>	<b>4,908.35</b>	<b>5,023.22</b>	<b>5,085.84</b>	<b>4,754.42</b>	<b>4,810.69</b>	<b>56.27</b>	<b>1.18%</b>	
<b>Commercial/MFD and Residential</b>												
<b>TOTAL TONS DISPOSED</b>	<b>8,863.53</b>	<b>9,268.54</b>	<b>8,979.90</b>	<b>8,959.10</b>	<b>9,184.38</b>	<b>9,618.20</b>	<b>9,797.71</b>	<b>9,382.77</b>	<b>9,247.91</b>			
<b>TOTAL TONS DIVERTED</b>	<b>6,270.06</b>	<b>6,405.91</b>	<b>6,747.32</b>	<b>6,975.63</b>	<b>7,548.58</b>	<b>8,175.06</b>	<b>8,379.43</b>	<b>7,885.47</b>	<b>8,018.42</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>22.91%</b>	<b>23.33%</b>	<b>24.56%</b>	<b>26.71%</b>	<b>28.19%</b>	<b>30.83%</b>	<b>31.36%</b>	<b>31.30%</b>	<b>32.20%</b>			
<b>MFD DIVERSION RATE</b>	<b>14.56%</b>	<b>13.22%</b>	<b>15.91%</b>	<b>16.72%</b>	<b>16.67%</b>	<b>18.81%</b>	<b>20.34%</b>	<b>21.26%</b>	<b>21.65%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>62.08%</b>	<b>63.36%</b>	<b>65.21%</b>	<b>65.58%</b>	<b>66.62%</b>	<b>66.36%</b>	<b>66.26%</b>	<b>65.46%</b>	<b>65.86%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>41.43%</b>	<b>40.87%</b>	<b>42.90%</b>	<b>43.78%</b>	<b>45.11%</b>	<b>45.94%</b>	<b>46.10%</b>	<b>45.66%</b>	<b>46.44%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2019**

	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2019 Year to Date
<b>MEMBER AGENCY</b>	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>SAN CARLOS</b>								
<b>Commercial</b>								
Commercial Solid Waste	534.09	490.24	480.28	1,504.61	0.00	0.00	0.00	1,504.61
Commercial Recycling	214.32	195.17	194.63	604.12	0.00	0.00	0.00	604.12
Commercial Organics	151.32	143.72	152.73	447.77	0.00	0.00	0.00	447.77
Subtotal - Disposed	534.09	490.24	480.28	1,504.61	0.00	0.00	0.00	1,504.61
Subtotal - Diverted	365.64	338.89	347.36	1,051.89	0.00	0.00	0.00	1,051.89
Diversion Rate	40.64%	40.87%	41.97%	41.15%	0.00%	0.00%	0.00%	41.15%
<b>MFD</b>								
MFD Solid Waste	147.05	129.29	137.44	413.78	0.00	0.00	0.00	413.78
MFD Recycling	47.24	37.85	37.88	122.97	0.00	0.00	0.00	122.97
MFD Organics	11.21	10.17	10.29	31.67	0.00	0.00	0.00	31.67
Subtotal - Disposed	147.05	129.29	137.44	413.78	0.00	0.00	0.00	413.78
Subtotal - Diverted	58.45	48.02	48.17	154.64	0.00	0.00	0.00	154.64
Diversion Rate	28.44%	27.08%	25.95%	27.21%	0.00%	0.00%	0.00%	27.21%
<b>Roll-Off</b>								
Roll-Off Solid Waste	44.81	54.83	76.15	175.79	0.00	0.00	0.00	175.79
Roll-Off Recycling	18.19	17.46	15.16	50.81	0.00	0.00	0.00	50.81
Roll-Off Organics	3.40	0.00	0.00	3.40	0.00	0.00	0.00	3.40
Subtotal - Disposed	44.81	54.83	76.15	175.79	0.00	0.00	0.00	175.79
Subtotal - Diverted	21.59	17.46	15.16	54.21	0.00	0.00	0.00	54.21
Diversion Rate	32.52%	24.15%	16.60%	23.57%	0.00%	0.00%	0.00%	23.57%
<b>Residential</b>								
Residential Solid Waste	377.88	352.13	377.06	1,107.07	0.00	0.00	0.00	1,107.07
Residential Curbside Recycling	334.00	289.54	286.58	910.12	0.00	0.00	0.00	910.12
Residential Curbside Organics	572.85	396.21	482.14	1,451.20	0.00	0.00	0.00	1,451.20
Subtotal - Disposed	377.88	352.13	377.06	1,107.07	0.00	0.00	0.00	1,107.07
Subtotal - Diverted	906.85	685.75	768.72	2,361.32	0.00	0.00	0.00	2,361.32
Diversion Rate	70.59%	66.07%	67.09%	68.08%	0.00%	0.00%	0.00%	68.08%
<b>Total Disposed</b>	<b>1,103.83</b>	<b>1,026.49</b>	<b>1,070.93</b>	<b>3,201.25</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>3,201.25</b>
<b>Total Diverted</b>	<b>1,352.53</b>	<b>1,090.12</b>	<b>1,179.41</b>	<b>3,622.06</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>3,622.06</b>
<b>Total Diversion Rate</b>	<b>55.06%</b>	<b>51.50%</b>	<b>52.41%</b>	<b>53.08%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>53.08%</b>
Single-Family Measured Diversion Rate	70.59%	66.07%	67.09%	68.08%	0.00%	0.00%	0.00%	68.08%
Commercial Measured Diversion Rate	38.04%	37.49%	37.18%	37.58%	0.00%	0.00%	0.00%	37.58%
MFD Measured Diversion Rate	28.44%	27.08%	25.95%	27.21%	0.00%	0.00%	0.00%	27.21%
Overall Measured Diversion Rate	55.06%	51.50%	52.41%	53.08%	0.00%	0.00%	0.00%	53.08%

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - MARCH 2019

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2018 -	2018 -
	2011 Tons	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons	Tons	Incr/(Decr)	% Change
<b>San Carlos</b>												
<b>Commercial<sup>1</sup> and MFD</b>												
Commercial Solid Waste	1,562.89	1,530.45	1,454.09	1,517.07	1,572.09	1,535.16	1,617.22	1,448.33	1,504.61	56.28	3.89%	
MFD Solid Waste	451.33	292.74	397.98	390.34	379.82	395.31	432.19	411.57	413.78	2.21	0.54%	
Roll-Off Solid Waste	390.26	277.32	199.74	197.99	212.49	232.26	209.34	181.31	175.79	(5.52)	-3.04%	
Commercial Recycling	377.86	425.67	431.88	495.41	492.14	558.99	546.93	523.56	604.12	80.56	15.39%	
MFD Recycling	97.30	64.90	106.28	116.72	115.57	124.11	128.37	122.43	122.97	0.54	0.44%	
Roll-Off Recycling	68.09	52.30	26.39	32.21	55.18	29.89	58.91	49.79	50.81	1.02	2.05%	
Commercial Organics	147.91	193.53	191.03	223.33	281.92	366.84	448.22	446.91	447.77	0.86	0.19%	
MFD Organics	18.67	10.77	14.16	29.05	29.23	30.30	27.63	28.04	31.67	3.63	12.95%	
Roll-Off Organics	38.86	2.13	9.28	2.29	0.00	0.00	0.00	0.00	3.40	3.40	0.00%	
<b>SUBTOTAL - Disposed Tons</b>	<b>2,404.48</b>	<b>2,100.51</b>	<b>2,051.81</b>	<b>2,105.40</b>	<b>2,164.40</b>	<b>2,162.73</b>	<b>2,258.75</b>	<b>2,041.21</b>	<b>2,094.18</b>	<b>52.97</b>	<b>2.60%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>748.69</b>	<b>749.30</b>	<b>779.02</b>	<b>899.01</b>	<b>974.04</b>	<b>1,110.13</b>	<b>1,210.06</b>	<b>1,170.73</b>	<b>1,260.74</b>	<b>90.01</b>	<b>7.69%</b>	
<b>Residential</b>												
Residential Solid Waste	1,166.48	1,097.79	1,053.28	1,073.81	1,057.20	1,088.69	1,130.25	1,085.73	1,107.07	21.34	1.97%	
Residential Curbside Recycling	979.01	949.67	962.58	952.62	943.76	973.76	975.00	889.53	910.12	20.59	2.31%	
Residential Curbside Organics	1,347.55	1,357.71	1,378.24	1,348.83	1,471.37	1,476.05	1,546.19	1,356.64	1,451.20	94.56	6.97%	
<b>SUBTOTAL - Disposed Tons</b>	<b>1,166.48</b>	<b>1,097.79</b>	<b>1,053.28</b>	<b>1,073.81</b>	<b>1,057.20</b>	<b>1,088.69</b>	<b>1,130.25</b>	<b>1,085.73</b>	<b>1,107.07</b>	<b>21.34</b>	<b>1.97%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>2,326.56</b>	<b>2,307.38</b>	<b>2,340.82</b>	<b>2,301.45</b>	<b>2,415.13</b>	<b>2,449.81</b>	<b>2,521.19</b>	<b>2,246.17</b>	<b>2,361.32</b>	<b>115.15</b>	<b>5.13%</b>	
<b>Commercial/MFD and Residential</b>												
<b>TOTAL TONS DISPOSED</b>	<b>3,570.96</b>	<b>3,198.30</b>	<b>3,105.09</b>	<b>3,179.21</b>	<b>3,221.60</b>	<b>3,251.42</b>	<b>3,389.00</b>	<b>3,126.94</b>	<b>3,201.25</b>			
<b>TOTAL TONS DIVERTED</b>	<b>3,075.25</b>	<b>3,056.68</b>	<b>3,119.84</b>	<b>3,200.46</b>	<b>3,389.17</b>	<b>3,559.94</b>	<b>3,731.25</b>	<b>3,416.90</b>	<b>3,622.06</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>23.74%</b>	<b>26.29%</b>	<b>27.52%</b>	<b>29.92%</b>	<b>31.04%</b>	<b>33.92%</b>	<b>34.88%</b>	<b>36.45%</b>	<b>37.58%</b>			
<b>MFD DIVERSION RATE</b>	<b>20.44%</b>	<b>20.54%</b>	<b>23.23%</b>	<b>27.19%</b>	<b>27.60%</b>	<b>28.09%</b>	<b>26.52%</b>	<b>26.77%</b>	<b>27.21%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>66.61%</b>	<b>67.76%</b>	<b>68.97%</b>	<b>68.19%</b>	<b>69.55%</b>	<b>69.23%</b>	<b>69.05%</b>	<b>67.41%</b>	<b>68.08%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>46.27%</b>	<b>48.87%</b>	<b>50.12%</b>	<b>50.17%</b>	<b>51.27%</b>	<b>52.26%</b>	<b>52.40%</b>	<b>52.22%</b>	<b>53.08%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2019**

	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2019 Year to Date
<b>MEMBER AGENCY</b>	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>SAN MATEO</b>								
<b>Commercial</b>								
<b>Commercial Solid Waste</b>	1,276.08	1,124.26	1,213.80	3,614.14	0.00	0.00	0.00	3,614.14
Commercial Recycling	481.94	414.35	413.54	1,309.83	0.00	0.00	0.00	1,309.83
Commercial Organics	299.39	293.99	331.54	924.92	0.00	0.00	0.00	924.92
Subtotal - Disposed	1,276.08	1,124.26	1,213.80	3,614.14	0.00	0.00	0.00	3,614.14
Subtotal - Diverted	781.33	708.34	745.08	2,234.75	0.00	0.00	0.00	2,234.75
Diversion Rate	37.98%	38.65%	38.04%	38.21%	0.00%	0.00%	0.00%	38.21%
<b>MFD</b>								
<b>MFD Solid Waste</b>	939.41	851.87	889.51	2,680.79	0.00	0.00	0.00	2,680.79
MFD Recycling	281.72	229.51	232.12	743.35	0.00	0.00	0.00	743.35
MFD Organics	23.27	20.59	24.48	68.34	0.00	0.00	0.00	68.34
Subtotal - Disposed	939.41	851.87	889.51	2,680.79	0.00	0.00	0.00	2,680.79
Subtotal - Diverted	304.99	250.10	256.60	811.69	0.00	0.00	0.00	811.69
Diversion Rate	24.51%	22.70%	22.39%	23.24%	0.00%	0.00%	0.00%	23.24%
<b>Roll-Off</b>								
<b>Roll-Off Solid Waste</b>	332.43	298.65	336.25	967.33	0.00	0.00	0.00	967.33
Roll-Off Recycling	36.35	32.81	31.32	100.48	0.00	0.00	0.00	100.48
Roll-Off Organics	32.37	30.92	35.83	99.12	0.00	0.00	0.00	99.12
Subtotal - Disposed	332.43	298.65	336.25	967.33	0.00	0.00	0.00	967.33
Subtotal - Diverted	68.72	63.73	67.15	199.60	0.00	0.00	0.00	199.60
Diversion Rate	17.13%	17.59%	16.65%	17.10%	0.00%	0.00%	0.00%	17.10%
<b>Residential</b>								
<b>Residential Solid Waste</b>	1,093.99	1,029.57	1,040.12	3,163.68	0.00	0.00	0.00	3,163.68
Residential Curbside Recycling	796.91	629.40	644.65	2,070.96	0.00	0.00	0.00	2,070.96
Residential Curbside Organics	1,261.29	896.94	1,103.59	3,261.82	0.00	0.00	0.00	3,261.82
Subtotal - Disposed	1,093.99	1,029.57	1,040.12	3,163.68	0.00	0.00	0.00	3,163.68
Subtotal - Diverted	2,058.20	1,526.34	1,748.24	5,332.78	0.00	0.00	0.00	5,332.78
Diversion Rate	65.29%	59.72%	62.70%	62.76%	0.00%	0.00%	0.00%	62.76%
<b>Total Disposed</b>	<b>3,641.91</b>	<b>3,304.35</b>	<b>3,479.68</b>	<b>10,425.94</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>10,425.94</b>
<b>Total Diverted</b>	<b>3,213.24</b>	<b>2,548.51</b>	<b>2,817.07</b>	<b>8,578.82</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>8,578.82</b>
<b>Total Diversion Rate</b>	<b>46.87%</b>	<b>43.54%</b>	<b>44.74%</b>	<b>45.14%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>45.14%</b>
Single-Family Measured Diversion Rate	65.29%	59.72%	62.70%	62.76%	0.00%	0.00%	0.00%	62.76%
Commercial Measured Diversion Rate	31.19%	31.00%	30.46%	30.89%	0.00%	0.00%	0.00%	30.89%
MFD Measured Diversion Rate	24.51%	22.70%	22.39%	23.24%	0.00%	0.00%	0.00%	23.24%
Overall Measured Diversion Rate	46.87%	43.54%	44.74%	45.14%	0.00%	0.00%	0.00%	45.14%

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - MARCH 2019

<u>MEMBER AGENCY</u>	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2018 - 2019	2018 - 2019
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>2019 Tons</u>	<u>Tons Incr/(Decr)</u>	<u>% Change</u>	
<b>San Mateo</b>												
<b>Commercial<sup>1</sup> and MFD</b>												
Commercial Solid Waste	3,524.68	4,287.96	3,311.03	3,566.52	3,544.71	3,745.43	3,687.19	3,616.46	3,614.14	(2.32)	-0.06%	
MFD Solid Waste	2,958.30	1,890.45	2,632.57	2,546.37	2,670.97	2,674.76	2,670.68	2,583.09	2,680.79	97.70	3.78%	
Roll-Off Solid Waste	999.68	1,141.06	1,037.58	987.21	974.88	1,102.64	944.47	858.85	967.33	108.48	12.63%	
Commercial Recycling	731.05	1,143.87	1,041.84	1,277.68	1,159.95	1,467.66	1,421.43	1,337.76	1,309.83	(27.93)	-2.09%	
MFD Recycling	479.26	365.66	600.32	633.19	667.51	734.53	777.39	761.79	743.35	(18.44)	-2.42%	
Roll-Off Recycling	112.55	148.10	107.21	98.62	88.01	103.14	91.49	88.06	100.48	12.42	14.10%	
Commercial Organics	598.78	736.12	700.51	777.64	834.95	899.82	1,049.07	1,018.26	924.92	(93.34)	-9.17%	
MFD Organics	86.46	48.78	94.71	69.73	71.16	79.21	63.23	77.84	68.34	(9.50)	-12.20%	
Roll-Off Organics	0.00	18.50	0.00	0.00	0.00	0.00	129.34	111.59	99.12	(12.47)	-11.17%	
<b>SUBTOTAL - Disposed Tons</b>	<b>7,482.66</b>	<b>7,319.47</b>	<b>6,981.18</b>	<b>7,100.10</b>	<b>7,190.56</b>	<b>7,522.83</b>	<b>7,302.34</b>	<b>7,058.40</b>	<b>7,262.26</b>	<b>203.86</b>	<b>2.89%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>2,008.10</b>	<b>2,461.03</b>	<b>2,544.59</b>	<b>2,856.86</b>	<b>2,821.58</b>	<b>3,284.36</b>	<b>3,531.95</b>	<b>3,395.30</b>	<b>3,246.04</b>	<b>(149.26)</b>	<b>-4.40%</b>	
<b>Residential</b>												
Residential Solid Waste	2,975.27	3,063.45	3,040.82	3,024.67	3,072.72	3,174.25	3,248.97	3,136.39	3,163.68	27.29	0.87%	
Residential Curbside Recycling	2,405.62	2,044.68	2,045.95	2,133.20	2,068.98	2,218.82	2,289.17	2,190.42	2,070.96	(119.46)	-5.45%	
Residential Curbside Organics	3,025.37	2,966.44	3,087.26	3,132.99	3,404.00	3,471.66	3,546.74	3,244.66	3,261.82	17.16	0.53%	
<b>SUBTOTAL - Disposed Tons</b>	<b>2,975.27</b>	<b>3,063.45</b>	<b>3,040.82</b>	<b>3,024.67</b>	<b>3,072.72</b>	<b>3,174.25</b>	<b>3,248.97</b>	<b>3,136.39</b>	<b>3,163.68</b>	<b>27.29</b>	<b>0.87%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>5,430.99</b>	<b>5,011.12</b>	<b>5,133.21</b>	<b>5,266.19</b>	<b>5,472.98</b>	<b>5,690.48</b>	<b>5,835.91</b>	<b>5,435.08</b>	<b>5,332.78</b>	<b>(102.30)</b>	<b>-1.88%</b>	
<b>Commercial/MFD and Residential</b>												
<b>TOTAL TONS DISPOSED</b>	<b>10,457.93</b>	<b>10,382.92</b>	<b>10,022.00</b>	<b>10,124.77</b>	<b>10,263.28</b>	<b>10,697.08</b>	<b>10,551.31</b>	<b>10,194.79</b>	<b>10,425.94</b>			
<b>TOTAL TONS DIVERTED</b>	<b>7,439.09</b>	<b>7,472.15</b>	<b>7,677.80</b>	<b>8,123.05</b>	<b>8,294.56</b>	<b>8,974.84</b>	<b>9,367.86</b>	<b>8,830.38</b>	<b>8,578.82</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>21.16%</b>	<b>25.16%</b>	<b>26.71%</b>	<b>28.69%</b>	<b>28.18%</b>	<b>30.39%</b>	<b>32.60%</b>	<b>32.48%</b>	<b>30.89%</b>			
<b>MFD DIVERSION RATE</b>	<b>16.05%</b>	<b>17.98%</b>	<b>20.89%</b>	<b>21.63%</b>	<b>21.66%</b>	<b>23.33%</b>	<b>23.94%</b>	<b>24.53%</b>	<b>23.24%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>64.61%</b>	<b>62.06%</b>	<b>62.80%</b>	<b>63.52%</b>	<b>64.04%</b>	<b>64.19%</b>	<b>64.24%</b>	<b>63.41%</b>	<b>62.76%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>41.57%</b>	<b>41.85%</b>	<b>43.38%</b>	<b>44.52%</b>	<b>44.70%</b>	<b>45.62%</b>	<b>47.03%</b>	<b>46.41%</b>	<b>45.14%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2019**

	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2019 Year to Date
<b>MEMBER AGENCY</b>	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>COUNTY FRANCHISED AREA</b>								
<b>Commercial</b>								
Commercial Solid Waste	72.73	66.27	69.32	208.32	0.00	0.00	0.00	208.32
Commercial Recycling	33.23	29.02	28.85	91.10	0.00	0.00	0.00	91.10
Commercial Organics	18.36	16.37	17.52	52.25	0.00	0.00	0.00	52.25
Subtotal - Disposed	72.73	66.27	69.32	208.32	0.00	0.00	0.00	208.32
Subtotal - Diverted	51.59	45.39	46.37	143.35	0.00	0.00	0.00	143.35
Diversion Rate	41.50%	40.65%	40.08%	40.76%	0.00%	0.00%	0.00%	40.76%
<b>MFD</b>								
MFD Solid Waste	38.15	36.15	36.04	110.34	0.00	0.00	0.00	110.34
MFD Recycling	7.04	5.96	6.07	19.07	0.00	0.00	0.00	19.07
MFD Organics	0.12	0.10	0.11	0.33	0.00	0.00	0.00	0.33
Subtotal - Disposed	38.15	36.15	36.04	110.34	0.00	0.00	0.00	110.34
Subtotal - Diverted	7.16	6.06	6.18	19.40	0.00	0.00	0.00	19.40
Diversion Rate	15.80%	14.36%	14.64%	14.95%	0.00%	0.00%	0.00%	14.95%
<b>Roll-Off</b>								
Roll-Off Solid Waste	0.00	0.00	3.51	3.51	0.00	0.00	0.00	3.51
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	3.51	3.51	0.00	0.00	0.00	3.51
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
<b>Residential</b>								
Residential Solid Waste	238.89	218.20	202.16	659.25	0.00	0.00	0.00	659.25
Residential Curbside Recycling	220.32	174.50	175.23	570.05	0.00	0.00	0.00	570.05
Residential Curbside Organics	397.27	276.42	313.27	986.96	0.00	0.00	0.00	986.96
Subtotal - Disposed	238.89	218.20	202.16	659.25	0.00	0.00	0.00	659.25
Subtotal - Diverted	617.59	450.92	488.50	1,557.01	0.00	0.00	0.00	1,557.01
Diversion Rate	72.11%	67.39%	70.73%	70.25%	0.00%	0.00%	0.00%	70.25%
<b>Total Disposed</b>	<b>349.77</b>	<b>320.62</b>	<b>311.03</b>	<b>981.42</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>981.42</b>
<b>Total Diverted</b>	<b>676.34</b>	<b>502.37</b>	<b>541.05</b>	<b>1,719.76</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>1,719.76</b>
<b>Total Diversion Rate</b>	<b>65.91%</b>	<b>61.04%</b>	<b>63.50%</b>	<b>63.67%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>63.67%</b>
Single-Family Measured Diversion Rate	72.11%	67.39%	70.73%	70.25%	0.00%	0.00%	0.00%	70.25%
Commercial Measured Diversion Rate	34.63%	33.44%	32.55%	33.56%	0.00%	0.00%	0.00%	33.56%
MFD Measured Diversion Rate	15.80%	14.36%	14.64%	14.95%	0.00%	0.00%	0.00%	14.95%
Overall Measured Diversion Rate	65.91%	61.04%	63.50%	63.67%	0.00%	0.00%	0.00%	63.67%

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - MARCH 2019

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2018 -</u>	<u>2018 -</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>2019 Tons</u>	<u>2019</u>	<u>2019</u>
										<u>Tons</u>	<u>% Change</u>
										<u>Incr/(Decr)</u>	
<b>County Franchised Area</b>											
<b>Commercial<sup>1</sup> and MFD</b>											
Commercial Solid Waste	228.89	350.24	240.02	240.54	202.20	208.74	237.02	218.45	208.32	(10.13)	-4.64%
MFD Solid Waste	96.11	59.68	99.71	101.20	103.87	112.46	112.81	101.57	110.34	8.77	8.63%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	3.51	3.51	0.00%
Commercial Recycling	52.75	63.46	61.48	66.85	68.65	83.19	94.95	89.61	91.10	1.49	1.66%
MFD Recycling	15.96	8.08	12.54	11.83	13.09	15.00	15.52	15.77	19.07	3.30	20.93%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	35.33	52.92	50.98	56.89	82.20	85.75	58.52	58.11	52.25	(5.86)	-10.08%
MFD Organics	1.97	0.59	1.22	0.81	0.95	0.97	0.84	0.77	0.33	(0.44)	-57.14%
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
<b>SUBTOTAL - Disposed Tons</b>	<b>325.00</b>	<b>409.92</b>	<b>339.73</b>	<b>341.74</b>	<b>306.07</b>	<b>321.20</b>	<b>349.83</b>	<b>320.02</b>	<b>322.17</b>	<b>2.15</b>	<b>0.67%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>106.01</b>	<b>125.05</b>	<b>126.22</b>	<b>136.38</b>	<b>164.89</b>	<b>184.91</b>	<b>169.83</b>	<b>164.26</b>	<b>162.75</b>	<b>(1.51)</b>	<b>-0.92%</b>
<b>Residential</b>											
Residential Solid Waste	633.97	652.76	634.22	653.07	650.43	680.69	688.48	662.98	659.25	(3.73)	-0.56%
Residential Curbside Recycling	553.79	574.21	581.64	577.67	590.66	599.46	612.92	582.32	570.05	(12.27)	-2.11%
Residential Curbside Organics	922.98	927.72	970.50	919.19	1,019.39	1,019.79	1,080.28	966.20	986.96	20.76	2.15%
<b>SUBTOTAL - Disposed Tons</b>	<b>633.97</b>	<b>652.76</b>	<b>634.22</b>	<b>653.07</b>	<b>650.43</b>	<b>680.69</b>	<b>688.48</b>	<b>662.98</b>	<b>659.25</b>	<b>(3.73)</b>	<b>-0.56%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>1,476.77</b>	<b>1,501.93</b>	<b>1,552.14</b>	<b>1,496.86</b>	<b>1,610.05</b>	<b>1,619.25</b>	<b>1,693.20</b>	<b>1,548.52</b>	<b>1,557.01</b>	<b>8.49</b>	<b>0.55%</b>
<b>Commercial/MFD and Residential</b>											
<b>TOTAL TONS DISPOSED</b>	<b>958.97</b>	<b>1,062.68</b>	<b>973.95</b>	<b>994.81</b>	<b>956.50</b>	<b>1,001.89</b>	<b>1,038.31</b>	<b>983.00</b>	<b>981.42</b>		
<b>TOTAL TONS DIVERTED</b>	<b>1,582.78</b>	<b>1,626.98</b>	<b>1,678.36</b>	<b>1,633.24</b>	<b>1,774.94</b>	<b>1,804.16</b>	<b>1,863.03</b>	<b>1,712.78</b>	<b>1,719.76</b>		
<b>COMMERCIAL DIVERSION RATE</b>	<b>24.60%</b>	<b>23.38%</b>	<b>27.09%</b>	<b>28.52%</b>	<b>35.01%</b>	<b>36.54%</b>	<b>32.68%</b>	<b>33.92%</b>	<b>33.56%</b>		
<b>MFD DIVERSION RATE</b>	<b>15.72%</b>	<b>12.68%</b>	<b>12.13%</b>	<b>11.10%</b>	<b>11.91%</b>	<b>12.43%</b>	<b>12.67%</b>	<b>14.00%</b>	<b>14.95%</b>		
<b>RESIDENTIAL DIVERSION RATE</b>	<b>69.96%</b>	<b>69.71%</b>	<b>70.99%</b>	<b>69.62%</b>	<b>71.23%</b>	<b>70.40%</b>	<b>71.09%</b>	<b>70.02%</b>	<b>70.25%</b>		
<b>TOTAL DIVERSION RATE</b>	<b>62.27%</b>	<b>60.49%</b>	<b>63.28%</b>	<b>62.15%</b>	<b>64.98%</b>	<b>64.30%</b>	<b>64.21%</b>	<b>63.54%</b>	<b>63.67%</b>		

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2019**

	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2019 Year to Date
<b>MEMBER AGENCY</b>	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>WEST BAY</b>								
<b>Commercial</b>								
Commercial Solid Waste	29.49	27.67	28.02	85.18	0.00	0.00	0.00	85.18
Commercial Recycling	14.24	14.70	14.73	43.67	0.00	0.00	0.00	43.67
Commercial Organics	14.16	13.60	14.76	42.52	0.00	0.00	0.00	42.52
Subtotal - Disposed	29.49	27.67	28.02	85.18	0.00	0.00	0.00	85.18
Subtotal - Diverted	28.40	28.30	29.49	86.19	0.00	0.00	0.00	86.19
Diversion Rate	49.06%	50.56%	51.28%	50.29%	0.00%	0.00%	0.00%	50.29%
<b>MFD</b>								
MFD Solid Waste	2.25	1.90	1.60	5.75	0.00	0.00	0.00	5.75
MFD Recycling	0.95	0.78	0.77	2.50	0.00	0.00	0.00	2.50
MFD Organics	0.18	0.13	0.12	0.43	0.00	0.00	0.00	0.43
Subtotal - Disposed	2.25	1.90	1.60	5.75	0.00	0.00	0.00	5.75
Subtotal - Diverted	1.13	0.91	0.89	2.93	0.00	0.00	0.00	2.93
Diversion Rate	33.43%	32.38%	35.74%	33.76%	0.00%	0.00%	0.00%	33.76%
<b>Roll-Off</b>								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
<b>Residential</b>								
Residential Solid Waste	112.74	95.45	87.87	296.06	0.00	0.00	0.00	296.06
Residential Curbside Recycling	110.64	77.11	68.55	256.30	0.00	0.00	0.00	256.30
Residential Curbside Organics	259.80	175.29	172.80	607.89	0.00	0.00	0.00	607.89
Subtotal - Disposed	112.74	95.45	87.87	296.06	0.00	0.00	0.00	296.06
Subtotal - Diverted	370.44	252.40	241.35	864.19	0.00	0.00	0.00	864.19
Diversion Rate	76.67%	72.56%	73.31%	74.48%	0.00%	0.00%	0.00%	74.48%
<b>Total Disposed</b>	<b>144.48</b>	<b>125.02</b>	<b>117.49</b>	<b>386.99</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>386.99</b>
<b>Total Diverted</b>	<b>399.97</b>	<b>281.61</b>	<b>271.73</b>	<b>953.31</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>953.31</b>
<b>Total Diversion Rate</b>	<b>73.46%</b>	<b>69.25%</b>	<b>69.81%</b>	<b>71.13%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>71.13%</b>
Single-Family Measured Diversion Rate	76.67%	72.56%	73.31%	74.48%	0.00%	0.00%	0.00%	74.48%
Commercial Measured Diversion Rate	48.20%	49.69%	50.63%	49.50%	0.00%	0.00%	0.00%	49.50%
MFD Measured Diversion Rate	33.43%	32.38%	35.74%	33.76%	0.00%	0.00%	0.00%	33.76%
Overall Measured Diversion Rate	73.46%	69.25%	69.81%	71.13%	0.00%	0.00%	0.00%	71.13%



**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - MARCH 2019

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2018 -</u>	<u>2018 -</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>2019 Tons</u>	<u>2019</u>	<u>2019</u>
										<u>Tons</u>	<u>% Change</u>
										<u>Incr/(Decr)</u>	
<b>West Bay Sanitary</b>											
<b>Commercial<sup>1</sup> and MFD</b>											
Commercial Solid Waste	95.85	102.50	81.71	95.88	100.36	100.64	86.64	87.66	85.18	(2.48)	-2.83%
MFD Solid Waste	17.72	7.82	17.05	6.64	6.84	6.99	7.53	5.77	5.75	(0.02)	-0.35%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	22.22	32.51	29.19	36.65	38.24	41.86	49.01	48.20	43.67	(4.53)	-9.40%
MFD Recycling	3.61	2.37	5.11	3.11	3.38	3.29	3.43	2.54	2.50	(0.04)	-1.57%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	9.04	18.43	31.48	32.01	37.78	38.61	48.79	43.39	42.52	(0.87)	-2.01%
MFD Organics	0.00	0.00	0.00	0.38	0.41	0.42	1.25	1.06	0.43	(0.63)	-59.43%
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
<b>SUBTOTAL - Disposed Tons</b>	<b>113.57</b>	<b>110.32</b>	<b>98.76</b>	<b>102.52</b>	<b>107.20</b>	<b>107.63</b>	<b>94.17</b>	<b>93.43</b>	<b>90.93</b>	<b>(2.50)</b>	<b>-2.68%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>34.87</b>	<b>53.31</b>	<b>65.78</b>	<b>72.15</b>	<b>79.81</b>	<b>84.18</b>	<b>102.48</b>	<b>95.19</b>	<b>89.12</b>	<b>(6.07)</b>	<b>-6.38%</b>
<b>Residential</b>											
Residential Solid Waste	251.06	277.07	282.27	271.86	276.69	279.03	279.83	282.14	296.06	13.92	4.93%
Residential Curbside Recycling	271.69	283.46	266.81	267.97	262.49	277.68	279.10	262.89	256.30	(6.59)	-2.51%
Residential Curbside Organics	582.36	552.07	585.64	543.25	579.07	601.22	635.59	589.69	607.89	18.20	3.09%
<b>SUBTOTAL - Disposed Tons</b>	<b>251.06</b>	<b>277.07</b>	<b>282.27</b>	<b>271.86</b>	<b>276.69</b>	<b>279.03</b>	<b>279.83</b>	<b>282.14</b>	<b>296.06</b>	<b>13.92</b>	<b>4.93%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>854.05</b>	<b>835.53</b>	<b>852.45</b>	<b>811.22</b>	<b>841.56</b>	<b>878.90</b>	<b>914.69</b>	<b>852.58</b>	<b>864.19</b>	<b>11.61</b>	<b>1.36%</b>
<b>Commercial/MFD and Residential</b>											
<b>TOTAL TONS DISPOSED</b>	<b>364.63</b>	<b>387.39</b>	<b>381.03</b>	<b>374.38</b>	<b>383.89</b>	<b>386.66</b>	<b>374.00</b>	<b>375.57</b>	<b>386.99</b>		
<b>TOTAL TONS DIVERTED</b>	<b>888.92</b>	<b>888.84</b>	<b>918.23</b>	<b>883.37</b>	<b>921.37</b>	<b>963.08</b>	<b>1,017.17</b>	<b>947.77</b>	<b>953.31</b>		
<b>COMMERCIAL DIVERSION RATE</b>	<b>23.49%</b>	<b>32.58%</b>	<b>39.98%</b>	<b>41.31%</b>	<b>42.68%</b>	<b>43.89%</b>	<b>52.11%</b>	<b>50.47%</b>	<b>49.50%</b>		
<b>MFD DIVERSION RATE</b>	<b>16.92%</b>	<b>23.26%</b>	<b>23.06%</b>	<b>34.45%</b>	<b>35.65%</b>	<b>34.67%</b>	<b>38.33%</b>	<b>38.42%</b>	<b>33.76%</b>		
<b>RESIDENTIAL DIVERSION RATE</b>	<b>77.28%</b>	<b>75.10%</b>	<b>75.12%</b>	<b>74.90%</b>	<b>75.26%</b>	<b>75.90%</b>	<b>76.57%</b>	<b>75.14%</b>	<b>74.48%</b>		
<b>TOTAL DIVERSION RATE</b>	<b>70.91%</b>	<b>69.65%</b>	<b>70.67%</b>	<b>70.23%</b>	<b>70.59%</b>	<b>71.35%</b>	<b>73.12%</b>	<b>71.62%</b>	<b>71.13%</b>		

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2019**

	January	February	March	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2019 Year to Date
<b>MEMBER AGENCY</b>	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>TOTAL SBWMA</b>								
<b>Commercial</b>								
Commercial Solid Waste	5,751.57	5,200.41	5,430.00	16,381.98	0.00	0.00	0.00	16,381.98
Commercial Recycling	2,322.79	2,083.60	2,117.54	6,523.93	0.00	0.00	0.00	6,523.93
Commercial Organics	2,383.52	2,133.48	2,344.59	6,861.59	0.00	0.00	0.00	6,861.59
Subtotal - Disposed	5,751.57	5,200.41	5,430.00	16,381.98	0.00	0.00	0.00	16,381.98
Subtotal - Diverted	4,706.31	4,217.08	4,462.13	13,385.52	0.00	0.00	0.00	13,385.52
Diversion Rate	45.00%	44.78%	45.11%	44.97%	0.00%	0.00%	0.00%	44.97%
<b>MFD</b>								
MFD Solid Waste	2,952.38	2,676.74	2,802.95	8,432.07	0.00	0.00	0.00	8,432.07
MFD Recycling	877.53	748.25	746.42	2,372.20	0.00	0.00	0.00	2,372.20
MFD Organics	95.81	82.61	89.29	267.71	0.00	0.00	0.00	267.71
Subtotal - Disposed	2,952.38	2,676.74	2,802.95	8,432.07	0.00	0.00	0.00	8,432.07
Subtotal - Diverted	973.34	830.86	835.71	2,639.91	0.00	0.00	0.00	2,639.91
Diversion Rate	24.79%	23.69%	22.97%	23.84%	0.00%	0.00%	0.00%	23.84%
<b>Roll-Off</b>								
Roll-Off Solid Waste	1,832.90	1,627.82	1,797.69	5,258.41	0.00	0.00	0.00	5,258.41
Roll-Off Recycling	268.57	220.52	229.23	718.32	0.00	0.00	0.00	718.32
Roll-Off Organics	268.11	256.53	289.38	814.02	0.00	0.00	0.00	814.02
Subtotal - Disposed	1,832.90	1,627.82	1,797.69	5,258.41	0.00	0.00	0.00	5,258.41
Subtotal - Diverted	536.68	477.05	518.61	1,532.34	0.00	0.00	0.00	1,532.34
Diversion Rate	22.65%	22.66%	22.39%	22.57%	0.00%	0.00%	0.00%	22.57%
<b>Residential</b>								
Residential Solid Waste	5,173.98	4,755.90	4,723.40	14,653.28	0.00	0.00	0.00	14,653.28
Residential Curbside Recycling	3,805.41	3,103.12	3,058.85	9,967.38	0.00	0.00	0.00	9,967.38
Residential Curbside Organics	7,389.61	5,237.34	6,021.36	18,648.31	0.00	0.00	0.00	18,648.31
Subtotal - Disposed	5,173.98	4,755.90	4,723.40	14,653.28	0.00	0.00	0.00	14,653.28
Subtotal - Diverted	11,195.02	8,340.46	9,080.21	28,615.69	0.00	0.00	0.00	28,615.69
Diversion Rate	68.39%	63.69%	65.78%	66.13%	0.00%	0.00%	0.00%	66.13%
<b>Total Disposed</b>	<b>15,710.83</b>	<b>14,260.87</b>	<b>14,754.04</b>	<b>44,725.74</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>44,725.74</b>
<b>Total Diverted</b>	<b>17,411.35</b>	<b>13,865.45</b>	<b>14,896.66</b>	<b>46,173.46</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>46,173.46</b>
<b>Total Diversion Rate</b>	<b>52.57%</b>	<b>49.30%</b>	<b>50.24%</b>	<b>50.80%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>50.80%</b>
Single-Family Measured Diversion Rate	68.39%	63.69%	65.78%	66.13%	0.00%	0.00%	0.00%	66.13%
Commercial Measured Diversion Rate	37.11%	36.76%	36.70%	36.86%	0.00%	0.00%	0.00%	36.86%
MFD Measured Diversion Rate	24.79%	23.69%	22.97%	23.84%	0.00%	0.00%	0.00%	23.84%
Overall Measured Diversion Rate	52.57%	49.30%	50.24%	50.80%	0.00%	0.00%	0.00%	50.80%

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - MARCH 2019

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2018 -</u>	<u>2018 -</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>2019 Tons</u>	<u>Tons</u> <u>Incr/(Decr)</u>	<u>% Change</u>	
<b>TOTAL SBWMA</b>												
<b>Commercial<sup>1</sup> and MFD</b>												
Commercial Solid Waste	15,914.98	18,053.90	15,286.72	15,831.31	16,070.06	16,742.51	17,059.00	16,243.25	16,381.98	138.73	0.85%	
MFD Solid Waste	9,058.11	6,553.25	8,465.58	8,271.60	8,333.01	8,628.62	8,709.30	8,267.22	8,432.07	164.85	1.99%	
Roll-Off Solid Waste	5,307.94	5,452.74	4,872.12	4,694.33	4,724.43	5,156.04	4,990.55	5,152.79	5,258.41	105.62	2.05%	
Commercial Recycling	3,749.78	5,080.67	4,581.87	5,237.90	5,334.33	6,351.81	6,412.51	6,250.90	6,523.93	273.03	4.37%	
MFD Recycling	1,429.89	1,166.96	1,826.32	1,942.38	2,019.19	2,293.77	2,436.96	2,378.32	2,372.20	(6.12)	-0.26%	
Roll-Off Recycling	444.96	468.99	291.21	396.01	511.04	461.41	521.99	689.64	718.32	28.68	4.16%	
Commercial Organics	3,751.21	3,650.74	4,243.60	4,636.32	5,288.67	6,078.95	6,687.55	6,614.00	6,861.59	247.59	3.74%	
MFD Organics	219.94	122.57	230.12	213.10	216.62	236.71	254.09	272.36	267.71	(4.65)	-1.71%	
Roll-Off Organics	394.95	804.37	343.26	347.43	341.98	512.32	643.08	713.09	814.02	100.93	14.15%	
<b>SUBTOTAL - Disposed Tons</b>	<b>30,281.03</b>	<b>30,059.89</b>	<b>28,624.42</b>	<b>28,797.24</b>	<b>29,127.50</b>	<b>30,527.17</b>	<b>30,758.85</b>	<b>29,663.26</b>	<b>30,072.46</b>	<b>409.20</b>	<b>1.38%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>9,990.73</b>	<b>11,294.30</b>	<b>11,516.38</b>	<b>12,773.14</b>	<b>13,711.83</b>	<b>15,934.97</b>	<b>16,956.18</b>	<b>16,918.31</b>	<b>17,557.77</b>	<b>639.46</b>	<b>3.78%</b>	
<b>Residential</b>												
Residential Solid Waste	15,082.06	14,384.55	14,141.01	14,109.14	14,376.69	14,890.62	15,229.25	14,596.40	14,653.28	56.88	0.39%	
Residential Curbside Recycling	10,819.06	9,863.39	9,936.23	10,135.68	10,102.81	10,598.46	10,751.72	10,289.27	9,967.38	(321.89)	-3.13%	
Residential Curbside Organics	17,198.53	17,015.34	17,438.09	17,104.97	18,537.04	19,119.56	19,592.90	17,953.95	18,648.31	694.36	3.87%	
<b>SUBTOTAL - Disposed Tons</b>	<b>15,082.06</b>	<b>14,384.55</b>	<b>14,141.01</b>	<b>14,109.14</b>	<b>14,376.69</b>	<b>14,890.62</b>	<b>15,229.25</b>	<b>14,596.40</b>	<b>14,653.28</b>	<b>56.88</b>	<b>-4.16%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>28,017.59</b>	<b>26,878.73</b>	<b>27,374.32</b>	<b>27,240.65</b>	<b>28,639.85</b>	<b>29,718.02</b>	<b>30,344.62</b>	<b>28,243.22</b>	<b>28,615.69</b>	<b>372.47</b>	<b>-6.93%</b>	
<b>Commercial/MFD and Residential</b>												
<b>TOTAL TONS DISPOSED</b>	<b>45,363.09</b>	<b>44,444.44</b>	<b>42,765.43</b>	<b>42,906.38</b>	<b>43,504.19</b>	<b>45,417.79</b>	<b>45,988.10</b>	<b>44,259.66</b>	<b>44,725.74</b>			
<b>TOTAL TONS DIVERTED</b>	<b>38,008.32</b>	<b>38,173.03</b>	<b>38,890.70</b>	<b>40,013.79</b>	<b>42,351.68</b>	<b>45,652.99</b>	<b>47,300.80</b>	<b>45,161.53</b>	<b>46,173.46</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>24.81%</b>	<b>27.31%</b>	<b>28.69%</b>	<b>30.73%</b>	<b>32.01%</b>	<b>34.30%</b>	<b>35.54%</b>	<b>36.32%</b>	<b>36.86%</b>			
<b>MFD DIVERSION RATE</b>	<b>15.41%</b>	<b>16.44%</b>	<b>19.54%</b>	<b>20.67%</b>	<b>21.15%</b>	<b>22.68%</b>	<b>23.60%</b>	<b>24.28%</b>	<b>23.84%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>65.01%</b>	<b>65.14%</b>	<b>65.94%</b>	<b>65.88%</b>	<b>66.58%</b>	<b>66.62%</b>	<b>66.58%</b>	<b>65.93%</b>	<b>66.13%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>45.59%</b>	<b>46.20%</b>	<b>47.63%</b>	<b>48.26%</b>	<b>49.33%</b>	<b>50.13%</b>	<b>50.70%</b>	<b>50.50%</b>	<b>50.80%</b>			

<sup>1</sup> Includes Agency facilities tonnage

Recology San Mateo County  
 Inquiry, Service Request and  
 Complaint Summary  
 Rate Year 2019

	Single-Family Missed Pick-Up Initial Complaints 8.02.B.2				Single-Family Missed Pick-Up Collection Events 8.02.B.2				Excessive Noise 8.02.J				Discourteous Behavior 8.06.J				Property Damage 8.02.H				Spills 8.02.I			
	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1
Atherton	54	9	36	99	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	1	3	
Belmont	71	19	64	154	0	0	0	0	0	0	1	1	0	0	0	0	0	0	0	1	1	0	2	
Burlingame	83	37	82	202	0	0	0	0	0	0	0	0	0	0	1	1	0	0	0	0	1	2	3	
East Palo Alto	36	15	74	125	0	0	0	0	0	0	0	0	0	0	1	1	0	0	0	0	0	0	1	
Foster City	65	13	50	128	0	0	0	0	1	0	0	1	0	0	0	0	0	1	0	1	1	1	2	
Hillsborough	40	43	59	142	1	0	0	1	0	0	0	0	0	0	0	0	1	1	1	2	0	1	2	
Menlo Park	69	49	78	196	0	0	1	1	0	0	0	0	0	0	0	0	1	0	0	1	3	1	5	
North Fair Oaks	22	8	13	43	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Redwood City	194	71	170	435	4	0	1	5	0	0	0	0	1	0	0	1	1	1	0	2	1	3	4	
San Carlos	98	24	100	222	0	0	0	0	0	0	0	0	2	0	0	2	2	0	0	2	2	1	3	
San Mateo	277	122	166	565	0	0	0	0	0	0	0	0	0	0	0	0	0	2	2	3	4	6	13	
County Franchised Area	29	25	67	121	0	0	1	1	0	0	0	0	0	0	0	0	1	0	0	1	0	0	1	
West Bay	49	16	28	93	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1	
Totals	1,087	451	987	2,525	5	0	3	8	1	0	1	2	3	0	2	5	5	3	3	11	13	15	13	41

	On-call Bulky Item Collection 5.05				Extra/Overage Requests 8.02.G				Recycling Tote-Bag Request 5.03.B.2				Information requests 7.02.A				Billing Concerns			
	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1
Atherton	13	27	17	57	14	4	7	25	0	0	0	0	42	43	48	133	17	27	14	58
Belmont	100	147	153	400	13	16	12	41	0	0	0	0	212	122	149	483	52	39	75	166
Burlingame	102	190	163	455	36	22	26	84	0	0	0	0	274	174	238	686	56	80	47	183
East Palo Alto	53	130	115	298	9	8	11	28	0	0	0	0	118	83	94	295	12	14	13	39
Foster City	91	141	156	388	43	38	8	89	0	0	0	0	208	108	173	489	36	33	63	132
Hillsborough	45	73	53	171	15	5	12	32	0	0	0	0	95	55	86	236	18	14	48	80
Menlo Park	114	156	159	429	22	22	11	55	1	0	0	1	275	157	187	619	0	52	62	114
North Fair Oaks	29	66	54	149	11	10	10	31	0	0	1	1	91	53	71	215	0	8	26	34
Redwood City	245	406	429	1080	51	49	54	154	0	0	1	1	543	337	433	1313	0	20	12	32
San Carlos	124	229	205	558	57	34	37	128	0	0	0	0	475	332	484	1291	0	92	56	148
San Mateo	298	568	524	1390	64	59	46	169	1	1	1	3	840	388	460	1688	0	160	150	310
County Franchised Area	58	122	86	266	10	8	10	28	0	0	0	0	121	60	110	291	0	16	80	96
West Bay	35	35	49	119	8	6	5	19	0	0	0	0	77	27	47	151	0	5	10	15
Totals	1,307	2,290	2,163	5,760	353	281	249	883	2	1	3	6	3,371	1,939	2,580	7,890	191	560	656	1,407

Recology San Mateo County  
 Call Center Data and  
 Quality Assurance Calls  
 Rate Year 2019

SBWMA Service Area	Number of Calls Received	Number of Calls Answered	Number of Calls Dropped	Percentage of Calls Dropped	Average Hold Time in Seconds	Percentage of Calls Answered in Thirty Seconds	Number of Quality Assurance Calls Made
January	18,153	17,464	689	3.80%	28.63	79.75%	212
February	11,966	11,766	200	1.67%	22.13	87.47%	209
March	13,196	13,105	91	0.69%	9.82	96.83%	216
Quarter 1	43,315	42,335	980	2.26%	21.00	87.18%	637

Recology San Mateo County  
 On-Site Customer Assessments,  
 Visual Audits and Recycling  
 Tote-Bags Delivered  
 Rate Year 2019

	Number of On-site Assessments 7.04.E				Number of Visual Audits 7.06				Recycling Tote-Bags Delivered			
	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1	Jan	Feb	Mar	Qrt 1
Atherton	0	0	1	<b>1</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>
Belmont	0	0	7	<b>7</b>	2	1	1	<b>4</b>	65	30	0	<b>95</b>
Burlingame	0	0	6	<b>6</b>	1	3	1	<b>5</b>	5	0	0	<b>5</b>
East Palo Alto	0	4	1	<b>5</b>	0	1	0	<b>1</b>	0	0	0	<b>0</b>
Foster City	0	0	2	<b>2</b>	1	0	0	<b>1</b>	0	25	60	<b>85</b>
Hillsborough	0	0	0	<b>0</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>
Menlo Park	2	0	2	<b>4</b>	0	5	0	<b>5</b>	34	0	62	<b>96</b>
North Fair Oaks	0	0	3	<b>3</b>	1	0	0	<b>1</b>	0	16	18	<b>34</b>
Redwood City	0	4	5	<b>9</b>	0	0	0	<b>0</b>	62	78	104	<b>244</b>
San Carlos	0	0	2	<b>2</b>	0	0	2	<b>2</b>	5	6	0	<b>11</b>
San Mateo	0	1	13	<b>14</b>	4	1	1	<b>6</b>	1	48	120	<b>169</b>
San Mateo County	1	0	3	<b>4</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>
West Bay	1	0	2	<b>3</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>
Totals	4	9	47	<b>60</b>	9	11	5	<b>25</b>	172	203	364	<b>739</b>

# 2019 LIQUIDATED DAMAGES

**COLLECTION QUALITY**

<b>1.A, 1.B, 1.C</b>														<b>Complaints regarding unauthorized collection hours, inadequate care of or damage to private property, and failure to resolve property damage claims within 30 days</b>		
<b>8.01.A, 8.02.H,</b>																
	January			February			March			Q1			2019	Monthly	LD per	
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount				LD Amount
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 150	
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 150	
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 150	
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 150	
Foster City	-	0	0	1	0	0	1	0	0	2	0	-	-	2	\$ 150	
Hillsborough	-	0	0	1	0	0	1	0	0	2	0	-	-	1	\$ 150	
Menlo Park	2	0	0	2	0	0	-	0	0	4	0	-	-	3	\$ 150	
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 150	
Redwood City	3	0	0	1	0	0	-	0	0	4	0	-	-	6	\$ 150	
San Carlos	2	0	0	-	0	0	-	0	0	2	0	-	-	3	\$ 150	
San Mateo	1	0	0	-	0	0	3	0	0	4	0	-	-	6	\$ 150	
County Franchised Area	2	0	0	-	0	0	-	0	0	2	0	-	-	2	\$ 150	
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 150	
	10	0	0	5	0	0	5	0	0	20	0	-	-	31		

<b>2.</b>														<b>Complaints regarding failure to provide new service or change existing service level within five (5) business days</b>		
<b>8.02.C</b>																
	January			February			March			Q1			2019	Monthly	LD per	
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount				LD Amount
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 100	
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 100	
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 100	
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 100	
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 100	
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 100	
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	5	\$ 100	
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 100	
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	11	\$ 100	
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	6	\$ 100	
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	13	\$ 100	
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 100	
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 100	
	-	0	0	-	0	0	-	0	0	0	0	-	-	59		

<b>3.</b>														<b>Complaints regarding improper container placement</b>		
<b>8.02.B.1</b>																
	January			February			March			Q1			2019	Monthly	LD per	
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount				LD Amount
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	12	\$ 50	
Belmont	6	0	0	1	0	0	2	0	0	9	0	-	-	36	\$ 50	
Burlingame	3	0	0	3	0	0	6	0	0	12	0	-	-	35	\$ 50	
East Palo Alto	1	0	0	1	0	0	-	0	0	2	0	-	-	23	\$ 50	
Foster City	1	0	0	-	0	0	3	0	0	4	0	-	-	35	\$ 50	
Hillsborough	2	0	0	1	0	0	1	0	0	4	0	-	-	20	\$ 50	
Menlo Park	5	0	0	3	0	0	3	0	0	11	0	-	-	42	\$ 50	
North Fair Oaks	1	0	0	-	0	0	1	0	0	2	0	-	-	14	\$ 50	
Redwood City	10	0	0	6	0	0	12	0	0	28	0	-	-	94	\$ 50	
San Carlos	3	0	0	3	0	0	1	0	0	7	0	-	-	46	\$ 50	
San Mateo	10	0	0	14	0	0	11	0	0	35	0	-	-	105	\$ 50	
County Franchised Area	2	0	0	2	0	0	4	0	0	8	0	-	-	27	\$ 50	
West Bay	-	0	0	1	0	0	-	0	0	1	0	-	-	11	\$ 50	
	44	0	0	35	0	0	44	0	0	123	0	-	-	500		

# 2019 LIQUIDATED DAMAGES

**4. Distribution of less than 50% of required non-collection notices**

	January			February			March			Q1			2019 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
County Franchised Area	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 25
	-	-	0	-	-	0	-	-	0	0	0	-	-	0	

**5. Excessive noise complaints**

**8.02.J**

	January			February			March			Q1			2019 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 50
Belmont	-	0	0	-	0	0	1	0	0	1	0	-	-	4	\$ 50
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 50
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 50
Foster City	1	0	0	-	0	0	-	0	0	1	0	-	-	4	\$ 50
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 50
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	5	\$ 50
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 50
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	11	\$ 50
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	6	\$ 50
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	13	\$ 50
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 50
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 50
	1	-	0	-	-	0	1	-	0	2	0	-	-	59	

**6. Complaints regarding unacceptable employee behavior**

**8.06.J**

	January			February			March			Q1			2019 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Burlingame	-	-	0	-	-	0	1	1	250	1	1	250	250	250	\$ 250
East Palo Alto	-	-	0	-	-	0	1	1	250	1	1	250	250	250	\$ 250
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Redwood City	1	1	250	-	-	0	-	-	0	1	1	250	250	250	\$ 250
San Carlos	2	2	500	-	-	0	-	-	0	2	2	500	500	500	\$ 250
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
County Franchised Area	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
	3	3	750	-	-	0	2	2	500	5	5	1,250	1,250	-	



# 2019 LIQUIDATED DAMAGES

7.A, 7.B,

**Complaints regarding spills of discarded materials and failure to clean up those spills**  
8.02.1

	January			February			March			Q1			2019 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	1	0	0	1	0	0	1	0	0	3	0	-	-	3	\$ 50
Belmont	1	0	0	1	0	0	-	0	0	2	0	-	-	9	\$ 50
Burlingame	1	0	0	1	0	0	-	0	0	2	0	-	-	8	\$ 50
East Palo Alto	-	0	0	-	0	0	1	0	0	1	0	-	-	5	\$ 50
Foster City	-	0	0	1	0	0	1	0	0	2	0	-	-	9	\$ 50
Hillsborough	-	0	0	1	0	0	1	0	0	2	0	-	-	5	\$ 50
Menlo Park	2	0	0	1	0	0	-	0	0	3	0	-	-	10	\$ 50
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 50
Redwood City	1	0	0	3	0	0	-	0	0	4	0	-	-	22	\$ 50
San Carlos	2	0	0	1	0	0	-	0	0	3	0	-	-	11	\$ 50
San Mateo	2	0	0	3	0	0	5	0	0	10	0	-	-	25	\$ 50
County Franchised Area	-	0	0	-	0	0	1	0	0	1	0	-	-	6	\$ 50
West Bay	1	0	0	-	0	0	-	0	0	1	0	-	-	3	\$ 50
	11	0	0	13	0	0	10	0	0	34	0	-	-	119	

8.

**Complaints regarding unreasonable leaks or spills of vehicle fluids**  
8.02.1

	January			February			March			Q1			2019 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 500
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 500
Burlingame	-	-	0	1	1	500	-	-	0	1	1	500	500	0	\$ 500
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 500
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 500
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 500
Menlo Park	1	1	500	-	-	0	1	1	500	2	2	1,000	1,000	0	\$ 500
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 500
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 500
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 500
San Mateo	1	1	500	1	1	500	1	1	500	3	3	1,500	1,500	0	\$ 500
County Franchised Area	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 500
West Bay	-	-	0	-	-	0	1	1	500	1	1	500	500	0	\$ 500
	2	2	1,000	2	2	1,000	3	3	1,500	7	7	3,500	3500	0	

**CUSTOMER SERVICE QUALITY**

1. **Resolution or remedy of complaints or inquiries beyond 10 business days of receipt of the complaint or inquiry**  
7.02.D

	January			February			March			Q1			2019 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
County Franchised Area	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
	-	-	0	-	-	0	-	-	0	0	0	-	-	-	

# 2019 LIQUIDATED DAMAGES

**REPORTING**

**1. Late submittal of reports, applications, proposals or other submittals**

	January			February			March			Q1			2019 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
County Franchised Area	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
	-	-	0	-	-	0	-	-	0	0	0	-	-	-	

**2. Accuracy of submittals: corrections or restatements submitted more than two (2) business after notification**

	January			February			March			Q1			2019 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
County Franchised Area	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
	-	-	0	-	-	0	-	-	0	0	0	-	-	-	

**3. Late submittal of billing review report 7.01.E**

	January			February			March			Q1			2019 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
County Franchised Area	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
	-	-	0	-	-	0	-	-	0	0	0	-	-	0	

# 2019 LIQUIDATED DAMAGES

**OTHER**

1. **Disposal of recyclable materials without written approval**  
8.02.D

	January			February			March			Q1			2019 LD Amount	Tonnage Allowance	LD per Ton Recyclables
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
County Franchised Area	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
	-	-	0	-	-	0	-	-	0	0	0	-	-	-	

**Disposal of organic materials without written approval**  
8.02.D

	January			February			March			Q1			2019 LD Amount	Tonnage Allowance	LD per Ton Organics
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
County Franchised Area	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 100
	-	-	0	-	-	0	-	-	-	0	0	-	-	-	

2. **Recyclable materials not delivered to the designated transfer and processing facility**  
6.01

	January			February			March			Q1			2019 LD Amount	Tonnage Allowance	LD per Ton Recyclables
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
County Franchised Area	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 175
	-	-	0	-	-	0	-	-	0	0	0	-	-	-	

## 2019 LIQUIDATED DAMAGES

**Solid waste or organic materials not delivered to the designated transfer and processing facility**

6.01

	January			February			March			Q1			2019 LD Amount	Tonnage Allowance	LD per Ton Solid Waste/ Organics	
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount				
Atherton	-	-	0	-	-	0	-	-	0	0	0	0	-	-	0	\$ 100
Belmont	-	-	0	-	-	0	-	-	0	0	0	0	-	-	0	\$ 100
Burlingame	-	-	0	-	-	0	-	-	0	0	0	0	-	-	0	\$ 100
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	0	-	-	0	\$ 100
Foster City	-	-	0	-	-	0	-	-	0	0	0	0	-	-	0	\$ 100
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	0	-	-	0	\$ 100
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	0	-	-	0	\$ 100
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	0	-	-	0	\$ 100
Redwood City	-	-	0	-	-	0	-	-	0	0	0	0	-	-	0	\$ 100
San Carlos	-	-	0	-	-	0	-	-	0	0	0	0	-	-	0	\$ 100
San Mateo	-	-	0	-	-	0	-	-	0	0	0	0	-	-	0	\$ 100
County Franchised Area	-	-	0	-	-	0	-	-	0	0	0	0	-	-	0	\$ 100
West Bay	-	-	0	-	-	0	-	-	0	0	0	0	-	-	0	\$ 100
<b>Total Liquidated Damages</b>	-	-	0	-	-	0	-	-	0	0	0	0	4,750	4,750	-	

**Quarterly Single-Family Missed Pick-Up Collection Events Incentive/Disincentive Rate Year 2019**

\$50

Agency	Number of Missed Pick-Up Events			Incentive Threshold	Disincentive Threshold	Disincentive Payment Due \$50 per Event			
	Jan	Feb	Mar			Jan	Feb	Mar	Total
Quarter 1	Jan	Feb	Mar			Jan	Feb	Mar	Total
Atherton	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Belmont	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Burlingame	0	0	0	N/A	0	\$0	\$0	\$0	\$0
East Palo Alto	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Foster City	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Hillsborough	1	0	0	N/A	0	(\$50)	\$0	\$0	(\$50)
Menlo Park	0	0	1	N/A	0	\$0	\$0	(\$50)	(\$50)
North Fair Oaks	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Redwood City	4	0	1	N/A	0	(\$200)	\$0	(\$50)	(\$250)
San Carlos	0	0	0	N/A	0	\$0	\$0	\$0	\$0
San Mateo	0	0	0	N/A	0	\$0	\$0	\$0	\$0
County Franchised Area	0	0	1	N/A	0	\$0	\$0	(\$50)	(\$50)
West Bay	0	0	0	N/A	0	\$0	\$0	\$0	\$0
<b>Totals</b>	<b>5</b>	<b>0</b>	<b>3</b>			<b>(\$250)</b>	<b>\$0</b>	<b>(\$150)</b>	<b>(\$400)</b>

Recology San Mateo County

		Quarterly	Average Speed of Answer	Incentive/Disincentive		Rate Year 2019		
Aggregate SBWMA						\$500	\$500	
Average Speed of Answer in Seconds SBWMA Service Area	Incentive Average Speed of Answer in Seconds	Disincentive Average Speed of Answer in Seconds	Incentive Seconds	Disincentive Seconds	Incentive Payment due \$500 per Second	Disincentive Payment due \$500 per Second		Net Amount
Quarter 1								
Month								
January	27	15	30	0	0	\$0	\$0	\$0
February	20	15	30	0	0	\$0	\$0	\$0
March	8	15	30	7	0	\$3,565	\$0	\$3,565
Totals						\$3,565	\$0	\$3,565
		Year 2018						
	Agency	Solid Waste Tons						
	Atherton	2,187	2,164			\$43	\$0	\$43
	Belmont	7,813	7,952			\$154	\$0	\$154
	Burlingame	24,990	24,726			\$492	\$0	\$492
	East Palo Alto	11,724	11,871			\$231	\$0	\$231
	Foster City	10,177	9,946			\$200	\$0	\$200
	Hillsborough	2,594	2,632			\$51	\$0	\$51
	Menlo Park	17,414	16,577			\$343	\$0	\$343
	North Fair Oaks	5,970	6,046			\$118	\$0	\$118
	Redwood City	37,891	38,335			\$746	\$0	\$746
	San Carlos	12,711	12,937			\$250	\$0	\$250
	San Mateo	42,107	42,076			\$829	\$0	\$829
	County Franchised Area	4,044	4,030			\$80	\$0	\$80
	West Bay	1,566	1,562			\$31	\$0	\$31
	Total Tons	181,188	180,854			\$3,565	\$0	\$3,565

Recology San Mateo County

**Quarterly    Ninety Second Maximum Hold Time    Incentive/Disincentive    Rate Year 2019**

Aggregate SBWMA

\$5

Number of Calls Exceeding Ninety Second Hold Time SBWMA Service Area	Quarterly Number of Calls Received SBWMA Service Area	5% of Quarterly Number of Calls Received SBWMA Service Area	Incentive Number of Calls	Ninety Second Hold Time Calls in Excess of 5% of Quarterly Calls Received	Incentive Payment Due	Disincentive Payment due \$5 per Call
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Quarter 1  
Month

January	1,591			N/A	1,591	N/A	(\$7,955)
February	629			N/A	629	N/A	(\$3,145)
March	66			N/A	66	N/A	(\$330)
Quarterly Totals	2,286	43,315	2,166		2,286		(\$11,430)

Year 2018  
Tons of Solid  
Waste Collected

Agency	Tons of Solid Waste Collected	Incentive/Disincentive	Rate
Atherton	2,187	N/A	(\$138)
Belmont	7,813	N/A	(\$493)
Burlingame	24,990	N/A	(\$1,576)
East Palo Alto	11,724	N/A	(\$740)
Foster City	10,177	N/A	(\$642)
Hillsborough	2,594	N/A	(\$164)
Menlo Park	17,414	N/A	(\$1,099)
North Fair Oaks	5,970	N/A	(\$377)
Redwood City	37,891	N/A	(\$2,390)
San Carlos	12,711	N/A	(\$802)
San Mateo	42,107	N/A	(\$2,656)
County Franchised Area	4,044	N/A	(\$255)
West Bay	1,566	N/A	(\$99)
<b>Total Tons</b>	<b>181,188</b>	<b>N/A</b>	<b>(\$11,430)</b>

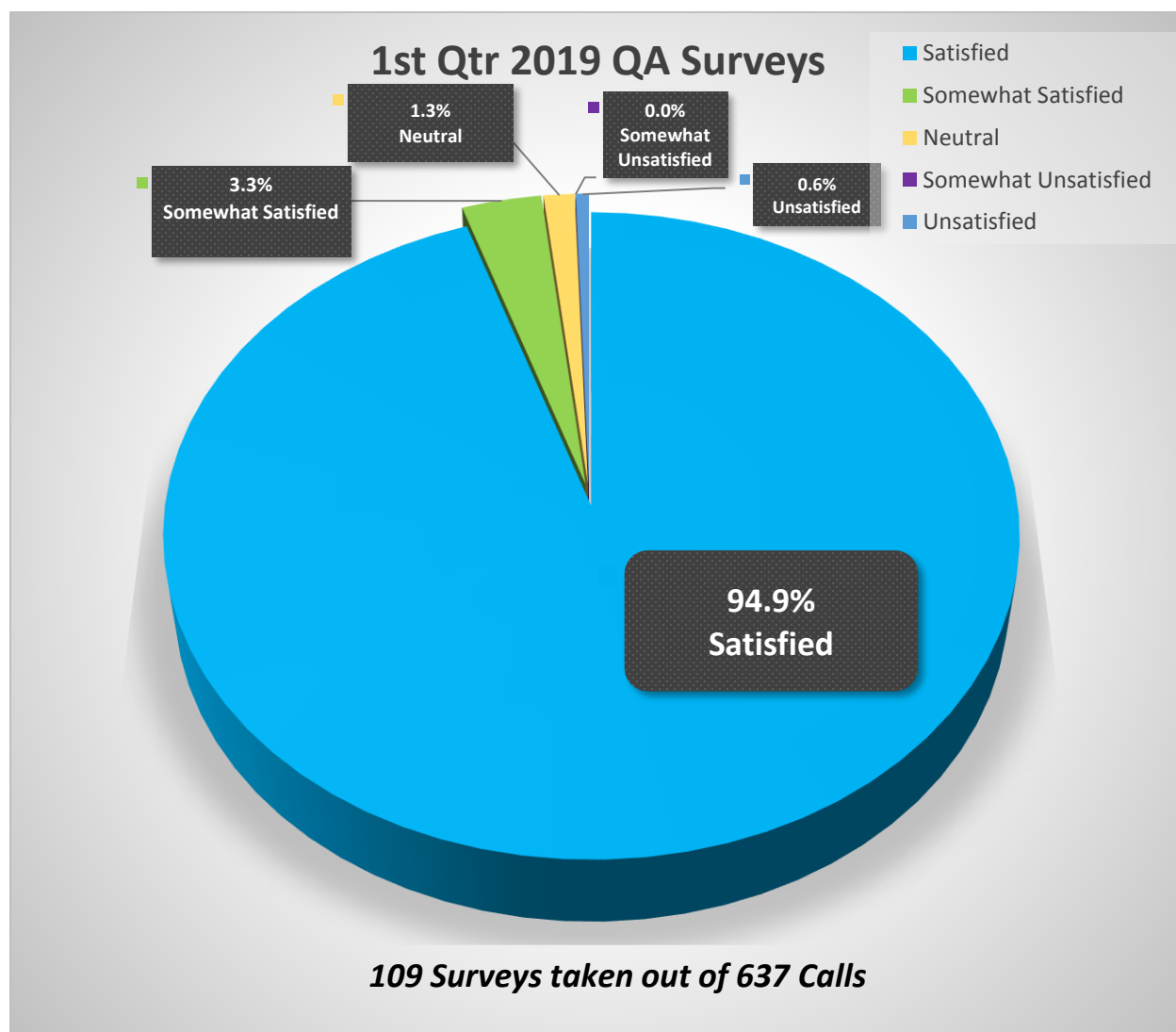
## I. SUMMARY ASSESSMENT

### SIGNIFICANT ACCOMPLISHMENTS

#### Customer Service Quality Assurance Surveys

Customer Service Representatives contact customers from the previous service day to survey them on their experience with the Call Center. Customers have the option of taking the survey over the phone or accessing the survey from a website provided to them. Of the 637 calls placed to customers during the 1st Quarter, 109 surveys were completed (Any surveys with unanswered questions were eliminated from the results).

The results of the surveys continue to be positive with **98.2%** of the customers giving a Satisfactory rating. The top 3 reasons cited for the Satisfactory rating included Friendliness, Responsiveness, and Patience.





## Welcoming Newly Elected Councilmembers

On February 21 and March 12, Recology San Mateo County hosted the newly elected Councilmembers for an informational day, including an overview of Recology's Franchise Agreement for collection services, the Processing Contract with South Bay Recycling (SBR), and the role of RethinkWaste, the JPA who represents the cities we serve and oversees both the collection and processing contracts.

Recology's Management Team along with Jay Benton, Chair of the Board for the SBWMA and Joe LaMariana, Executive Director of RethinkWaste, presented an overview of the contracts and how they interact with each other, to the attending councilmembers from the cities of Menlo Park, Redwood City, San Carlos and Foster City.

The informational day concluded with a tour of the Shoreway Environmental Center led by Dwight Herring, General Manager of SBR.



## “Turning the Ship Around Wading through the Plastic Seas”

The Global Recycling Council of CRRA and the Gold Rush Chapter of SWANA co-sponsored a day-long workshop on the current recycle markets and contamination, which was hosted by RethinkWaste at the San Carlos Library.

Recology CEO Mike Sangiacomo was a Keynote speaker and presented on Recology’s challenge to the plastics industry and commitment to eliminate single-use plastics in California. Other speakers included RethinkWaste Board Member, Michael Brownrigg, industry consultant Steve Sherman, and Dan Domonoske, Senior VP of Potential Industries.

## Community Outreach

Recology Employee Owners believe in giving back to the communities we serve. In March, a Gerardo G., a driver with Recology San Mateo County, collected and donated over 70 boxes of clothing and jackets to families in need through St Anthony’s Clothing Center in North Fair Oaks.



Below is a thank you letter from the Clothing Center’s Coordinator, Pat Ferrando:

*Dear Gino and Gerardo,*

*The words thank you, just seem so inadequate to express my feelings of gratitude for the delivery of 70 boxes of clothing and 4 bags of jackets and coats to our Clothing Center at*

*St. Anthony's. All off loaded by the wonderful men you had come to work with you. Please thank them again for me for stacking the boxes in such a way that gives us easy access to open and hang the clothing.*

*Gerardo, I loved hearing about your community program and wish you much success with it. I cannot begin to tell you how the clothing you delivered will help our clients who live day to day with so very little. The fact that they can come and find clothing, bedding, shoes, and toys and books, hopefully brings a small measure of comfort to their lives. That the clothing was all sorted, boxed, and labeled is such a gift to my volunteers! On Wed., after you left, I opened some of the boxes labeled for men and found many jackets. At our Thurs. giveaway, several of our clients left our Center with a new, to them, warm coat because of your efforts.*

*Gino, as always, so good to see you. Thank you for reaching out and making this happen. I am humbled by the support that Recology gives to our Clothing Center. It is such a gift to our community.*

*Blessings to all who were involved in this effort!*

*Best regards,*

*Pat Ferrando  
St Anthony's Clothing Center Coordinator*

## **J. COMMERCIAL RECYCLING PROMOTION PROGRAM STATUS REPORT**

### **SUMMARY OF TRAINING AND PROFESSIONAL DEVELOPMENT ACTIVITIES FOR THE COMMERCIAL DIVERSION TEAM AND SUPERVISORY STAFF**

Below is a summary of the Quarter 1 (Q1) 2019 training and professional development activities for the Recology San Mateo County (RSMC) Commercial Recycling Promotion Team (CRPT):

On January 11, 2019, Waste Zero Specialist (WZS), Alex Porter attended the Burlingame Chamber of Commerce's annual meeting. The keynote speaker was Andrew Bosworth, Facebook VP of AR/VR. He discussed Facebook's new location in Burlingame and the impact it will have on the city.

On March 13, 2019, WZS, Yvette Madera and Sarah Prescott attended the Countywide Recycling Committee Meeting held at Devil's Canyon in San Carlos. The meeting focused on the recycling of construction and demolition materials including Zanker's new automated C&D processing operation and the impacts of SB 1383 on wood waste recycling options in California.

On March 26, 2019, WZS, Hannah Towne, Alex Porter, and Amanda Gomez, participated in an online training for Meltwater, a social media platform to increase Recology San Mateo County's social media presence. The platform will boost audience engagement across RSMC's social media sites including, Facebook, Twitter, and Instagram.

### **A DESCRIPTION OF THE STRATEGY AND OVERALL APPROACH TO ATTRACT AND RETAIN A HIGH QUALITY AND EFFECTIVE COMMERCIAL RECYCLING PROMOTION PROGRAM AND SUPERVISORY STAFF**

Recology is recognized in the industry for its environmental commitments, programs, and services. We utilize our well-established networks to recruit the best suited members for our diversion teams by posting on specific "green industry" LISTSERVs that target individuals in the field of waste reduction. We support growth and leadership development amongst our employees and encourage educational opportunities both internally and externally.

At Recology, we believe our employees' compensation includes more than just their paychecks; we recognize that providing a comprehensive benefits package is an important aspect of our employees' total compensation. By providing a competitive benefits package, including Recology's Employee Stock Ownership Plan (ESOP), Recology can attract and retain highly qualified employees.

### **A DESCRIPTION AND STATUS OF ACHIEVING THE GOALS AND OBJECTIVES FOR THE COMMERCIAL RECYCLING PROMOTION TEAM AND HOW THESE GOALS AND OBJECTIVES ARE TIED TO THE COMPENSATION INCENTIVE PLAN**

Our goals are to continue to recruit new recycling and compost customers and enhance the existing diversion programs to increase the volume of recyclable and compostable materials collected and delivered to the Shoreway Environmental Center. The following is an update on the goals and objectives achieved in Q1 2019.

### New Compost Customers

RSMC is pleased to report that the CRPT exceeded the Q1 2019 goal of recruiting new compost services in the commercial and Multi-Family Dwelling (MFD) sectors as noted below:

Q1 2019 Goal New Compost Customers	Q1 2019 Actual New Compost Customers
40	59

### Target Account Site Assessments

The CRPT met the goal set for conducting Targeted Account Site Assessments‡ in Q1 2019, as outlined below:

Q1 2019 Goal Target Account Site Assessments	Q1 2019 Actual Target Account Site Assessments
60	60

The number of Site Assessments performed during Q1 2019 in each Member Agency is summarized below:

Member Agency	Q1 2019 Target Account Site Assessments	Year to Date Target Account Site Assessments
Atherton	1	1
Belmont	7	7
Burlingame	6	6
East Palo Alto	5	5
Foster City	2	2
Hillsborough	0	0
Menlo Park	4	4
North Fair Oaks	3	3
Redwood City	9	9
San Carlos	2	2
San Mateo	14	14
County Franchised Area	4	4
West Bay Sanitary District	3	3
<b>Total</b>	<b>60</b>	<b>60</b>

The number of Waste Audits performed during Q1 2019 in each Member Agency is summarized below:

Member Agency	Q1 2019 Additional Waste Audits	Year to Date Additional Waste Audits
Atherton	0	0
Belmont	4	4
Burlingame	5	5
East Palo Alto	1	1
Foster City	1	1
Hillsborough	0	0
Menlo Park	5	5
North Fair Oaks	1	1
Redwood City	0	0
San Carlos	2	2
San Mateo	6	6
County Franchised Area	0	0
West Bay Sanitary District	0	0
<b>Total</b>	<b>25</b>	<b>25</b>

A detailed account of the Site Assessments and Waste Audits noted above is included in the 1st Quarter 2019 Report detail file in the tab labeled “M10a. Top MSW Generators.”

‡Site Assessments are waste audits that are performed for the Top MSW Generators in each Member Agency. Per Franchise Agreement Section 7.04, RSMC is required to conduct these Site Assessments annually.

### Quarter 2 (Q2) 2019 Goals

RSMC’s goal is to continue increasing diversion by implementing new recycling and composting programs and work directly with customers to maximize their existing programs. To support this goal, RSMC will perform targeted outreach and education and Site Assessments to monitor diversion opportunities and assist the Member Agencies in meeting AB 341 and AB 1826 requirements. In addition, RSMC will provide the necessary technical assistance to customers on a requested or as needed basis.

### With that in mind, the following goals have been set for the CRPT:

- Implement composting services at Commercial and MFD accounts, that potentially fall under the mandate of AB 1826
- Contact MFDs to ensure their yard waste materials are recycled and that they are AB 1826 compliant
- Conduct Site Assessments for 2019 Target Accounts
- Conduct presentations and/or trainings to educate customers on our programs

**The Q2 2019 goals for the CRPT will be achieved through the metrics outlined below:**

- Contact 140 MFDs to inform customers of AB 1826 and ensure the customer is in compliance with the State mandate by recycling yard waste materials
- Conduct 120 Target Account Site Assessments for Commercial and/or MFD accounts
- Recruit a minimum of 40 new compost accounts
- Provide 40 presentations and/or trainings

### **Compensation Incentive Plan**

The CRPT does not have a compensation incentive plan for achieving set goals. However, RSMC management conducts annual performance reviews to verify achievement of goals, as well as evaluations of an employee's level of Recology's Leadership Competencies, which include items such as strategic thinking, business acumen, communications, and customer relations. The annual performance review is then used to determine potential merit increases.

### **A DESCRIPTION OF CONTRACTOR'S SALES STRATEGY FOR MAINTAINING AND/OR EXPANDING THE EXISTING COMMERCIAL RECYCLING ACCOUNT BASE AND DIVERSION LEVELS**

To support our goal of increasing diversion and minimizing contamination, our strategy will be to focus on low diversion and/or compost-rich accounts, to ensure that their needs are being met, they are properly informed about correct diversion practices, and that the maximum diversion is being achieved. The CRPT will continue to contact customers and perform Waste Audits to identify the needs of customers and areas in which we can improve existing diversion programs and/or implement new diversion services. An outline of these strategies and accomplishments is noted below:

#### **Target Compost Rich Accounts for AB 1826**

AB 1826 went into effect on April 1<sup>st</sup>, 2016, and required businesses that generate eight or more cubic yards of organic waste per week to arrange for organic composting services. The volume requirements of AB 1826 gradually decrease each year until 2020, with the minimum requirement being two or more cubic yards of Municipal Solid Waste (MSW), garbage, recycle and compost combined. The second phase went into effect on January 1, 2017, and requires business that generate four or more cubic yards of organic waste per week to implement an organics recycling program. Effective January 1, 2019, all businesses that generate 4 or more cubic yards of MSW per week will be required to subscribe to recycle their organic materials.

During Q1 2019, the CRPT targeted organic-rich accounts that were not subscribed to compost service, with the goal of implementing an organics program. The CRPT contacted over 90 accounts that may have fallen under the current phase of AB 1826. During that time, the CRPT audited 72 accounts and implemented 43 new compost accounts. The technical assistance for these specific customers included 47 trainings and/or presentations.

RSMC's outreach strategies have proven to be effective, and therefore the CRPT will continue to target accounts that are not compliant with AB 1826. With the new phase in effect, accounts that subscribe to four or more cubic yards of MSW and do not currently subscribe to compost collection services will be targeted. For this next step, the CRPT will target accounts based on business classification, specifically focusing on food service establishments, which are typically higher generators of organic materials. The CRPT will inform these customers about AB 1826 and assist with the implementation of compost collection to ensure that customers comply and that their diversion programs are successful.

### **Presentations, Trainings, and Outreach Materials**

The CRPT utilizes presentations, trainings and various outreach materials to educate customers about the programs and services offered. These tools help teach customers how to properly separate items into recycling, compost, and garbage containers. The CRPT will continue to promote these services and outreach materials in Q2 2019 to increase diversion and reduce contamination.

Below is a summary of the public education and outreach materials distributed by the CRPT throughout the SBWMA service area during Q1 2019:

<b>Q1 2019 Public Education and Outreach Materials</b>					
	<b>Commercial Brochures</b>	<b>Posters</b>	<b>Dock Signs</b>	<b>Stickers</b>	<b>Recycle Buddy Bags</b>
January	24	171	26	193	172
February	14	108	9	114	203
March	12	183	18	122	364
<b>Total</b>	<b>50</b>	<b>462</b>	<b>53</b>	<b>429</b>	<b>739</b>

During Q1, 2019, the CRPT conducted **22 presentations** and **42 trainings** to Commercial and/or MFD customers, which are listed below:

<b>Date</b>	<b>Franchise</b>	<b>Customer Name</b>	<b>Location</b>	<b>Attendees (staff, custodians, students, etc.)</b>	<b>Description</b>
01/02/2019	BEL	1200 ECR BELMONT LLC	1200 EL CAMINO REAL	FRANK & ROGER	TRAINING
01/02/2019	NFO	MENDOZA RESTAURANT #2	3200 MIDDLEFIELD RD	OWNER, SERVERS, & KITCHEN STAFF	TRAINING
01/07/2019	MPK	ALLIED ARTS GUILD	75 ARBOR RD	KITCHEN STAFF, KITCHEN MANAGER, PM	TRAINING
01/10/2019	MPK	OAK GROVE LP	855 OAK GROVE AVE	EMPLOYEES	PRESENTATION



01/15/2019	BEL	1200 ECR BELMONT LLC	1200 EL CAMINO REAL	MANAGER & SHIFT LEADS	TRAINING
01/15/2019	BEL	1200 ECR BELMONT LLC	1200 EL CAMINO REAL	SHIFT LEAD	TRAINING
01/16/2019	BUR	BAY LANDING HOTEL	1550 BAYSHORE HWY	HOUSEKEEPING & FACILITIES	TRAINING
01/16/2019	MPK	WILLOW WEST HOMEOWNERS	21 WILLOW RD	HOMEOWNERS	PRESENTATION
01/16/2019	RWC	SOUTHLAND CORP.	895 5TH AVE	OWNER & LEAD MANAGER	TRAINING
01/18/2019	MAT	PANDA EXPRESS	2011 CHESS DR	MANAGER & EMPLOYEE	TRAINING
01/18/2019	MAT	CHIPOTLE	2011 CHESS DR	MANAGER AND EMPLOYEE	TRAINING
01/18/2019	RWC	CRYSTAL SPRINGS CATERING	350 CONVENTION WAY	EMPLOYEES & MANAGERS	TRAINING
01/22/2019	SNC	BEST BUY #140	1127 INDUSTRIAL RD	MANAGER & EMPLOYEES	TRAINING
01/23/2019	RWC	BRISTOL MEYERS SQUIBB	720 BAY RD (FOR BUILDINGS 720 + 740)	DAY PORTERS	TRAINING
01/24/2019	BUR	ENTERPRISE HOLDINGS	778 BURLWAY RD	EMPLOYEES	PRESENTATION
01/24/2019	RWC	BRISTOL MEYERS SQUIBB	720 BAY RD	NIGHT CREW JANITORIAL	TRAINING
01/25/2019	BEL	CAFE BLISS	2039 RALSTON AVE	OWNER & EMPLOYEES	TRAINING
01/28/2019	MAT	LINCOLN WASTE SOLUTIONS	406 E 3RD AVE	MANAGER & EMPLOYEE	TRAINING
01/28/2019	RWC	BRISTOL MEYERS SQUIBB	700 BAY RD/720/740 BUILDINGS-ALL CAMPUS	EMPLOYEES	PRESENTATION
01/29/2019	CFA	CRYSTAL SPRINGS METHODIST	2145 BUNKER HILL	PRESCHOOL, TEACHER, PARENTS	PRESENTATION
01/30/2019	RWC	TACOS EL GRULLENSE #1	1243 MIDDLEFIELD RD	EMPLOYEES	TRAINING
01/31/2019	RWC	ZAZZLE INC	1800 SEAPORT BLVD	EMPLOYEES	PRESENTATION
02/04/2019	BUR	SOAR SURGERY CENTER	1849 BAYSHORE HWY	EMPLOYEES	TRAINING
02/04/2019	MAT	CONGREGATIONAL CHURCH	225 TILTON AVE	CHURCH EMPLOYEES	PRESENTATION
02/04/2019	RWC	BURGER KING	2102 MIDDLEFIELD RD	MANAGER & EMPLOYEES	SPANISH TRAINING

02/08/2019	RWC	BURGER KING	2102 MIDDLEFIELD RD	EMPLOYEES	SPANISH TRAINING
02/12/2019	BUR	PUTNAM AUTOMOTIVE	900 PENINSULA AVE	NISSON EMPLOYEES & MANAGER	TRAINING
02/12/2019	RWC	WIP SEQUOIA REDWOOD CITY	1212 WHIPPLE AVE	TENANTS, PM, MAINTENANCE	PRESENTATION
02/12/2019	RWC	REDEEMER LUTHERAN CHURCH	468 GRAND ST	LEADERSHIP STAFF	PRESENTATION
02/13/2019	SNC	CALIBER COLLISION #186	794 INDUSTRIAL RD	MANAGER & EMPLOYEES	TRAINING
02/14/2019	BEL	SACKETT CORPORATION	1625 EL CAMINO REAL	EMPLOYEES	TRAINING
02/14/2019	BUR	FARM AND VINE BISTRO	248 LORTON AVE	KITCHEN STAFF	SPANISH TRAINING
02/14/2019	BUR	OH MY GREEN	1845 ROLLINS RD	EMPLOYEES	PRESENTATION
02/15/2019	NFO	WAVERLY PLACE APARTMENTS WPL02	105 5TH AVE	PROPERTY MANAGER & RESIDENTS	PRESENTATION
02/15/2019	RWC	VITALITY BOWLS	835 MIDDLEFIELD RD	MANAGER & EMPLOYEE	TRAINING
02/15/2019	RWC	SPAGHETTI FACTORY	2107 BROADWAY ST	EMPLOYEES	TRAINING
02/15/2019	RWC	CYCLISMO	871 MIDDLEFIELD RD	EMPLOYEE	TRAINING
02/15/2019	RWC	CHIPOTLE	861 MIDDLEFIELD RD	EMPLOYEES & MANAGER	TRAINING
02/15/2019	RWC	GREEN LEAF	865 MIDDLEFIELD RD	OWNER	TRAINING
02/15/2019	RWC	ARYA STEAKHOUSE	885 MIDDLEFIELD RD	KITCHEN STAFF	SPANISH TRAINING
02/21/2019	BUR	PUTNAM AUTOMOTIVE	85 CALIFORNIA DRIVE	SUBARU SHOP & ADMIN EMPLOYEES & GM	TRAINING

02/21/2019	MPK	BRITISH BANKERS CLUB	1010 EL CAMINO REAL	EMPLOYEES & MGR	TRAINING
02/21/2019	SNC	NUMBER 5 KITCHEN	663 LAUREL ST	OWNERS CARLY & HENRY	TRAINING
02/27/2019	MPK	BRITISH BANKERS CLUB	1010 EL CAMINO REAL	KITCHEN STAFF & SERVERS	TRAINING
02/28/2019	MAT	DOWNTOWN PROPERTIES V,LLC	181 2ND AVE	ENGAGIO EMPLOYEES	PRESENTATION
03/03/2019	MPK	SHARON PARK HOA	1290 SHARON PARK DR	RESIDENTS	PRESENTATION
03/11/2019	BUR	CITY OF BURLINGAME - LIBRARY	480 PRIMROSE RD	PROPERTY MANAGERS/ OWNERS	PRESENTATION
03/11/2019	RWC	BULA BODY SHOP	417 D ST	OWNER & EMPLOYEE	TRAINING
03/12/2019	RWC	ROYAL CLEANERS	902 WHIPPLE AVE	EMPLOYEES	TRAINING
03/12/2019	RWC	VANDANA KUMAR	1810 EL CAMINO REAL	EMPLOYEES	TRAINING
03/13/2019	BEL	CRESTVIEW APARTMENTS	508 CRESTVIEW AVE	TENANTS	PRESENTATION
03/13/2019	MAT	HILLSDALE UNITED METHODIST	303 36TH AVE	PRESCHOOL STUDENTS & TEACHERS	PRESENTATION (MORNING)
03/13/2019	MAT	HILLSDALE UNITED METHODIST	303 36TH AVE	PRESCHOOL STUDENTS & TEACHERS	PRESENTATION (AFTERNOON)
03/13/2019	RWC	CITY CENTER PLAZA	950 MAIN ST	RESIDENTS & PROPERTY MANAGERS	PRESENTATION
03/14/2019	BEL	NIKON PRECISION INC	1399 SHOREWAY RD	EMPLOYEES	PRESENTATION
03/14/2019	MPK	QUADRUS SAND HILL, LLC	2400 SAND HILL RD	TENANTS, PROP. MGR & JANITORIAL STAFF	PRESENTATION
03/14/2019	RWC	LUIS SAMUEL GONZALEZ	911 ARGUELLO ST, REDWOOD CITY	OWNER	TRAINING

03/19/2019	BEL	NEW MARKET WASTE SOLUTIONS	1401 SHOREWAY RD	AM EMPLOYEES, HOUSE KEEPING & KITCHEN	TRAINING
03/19/2019	CSM	CORDILLERAS CENTER	200 EDMONDS RD	KITCHEN & HOUSEKEEPING STAFF	TRAINING
03/19/2019	RWC	GENTS BARBER PARLOR	2510 EL CAMINO REAL	OWNER	PRESENTATION
03/22/2019	EPA	CREATIVE MONTESSORI	1421 BAY RD	COOKS	TRAINING
03/22/2019	EPA	CREATIVE MONTESSORI	1421 BAY RD	TEACHERS	TRAINING
03/26/2019	FOC	PROMONTORY POINT	700 PROMONTORY POINT LN	HOA BOARD & RESIDENTS	PRESENTATION
03/28/2019	MAT	SAMARITAN HOUSE	4031 PACIFIC BLVD	KITCHEN STAFF & MANAGER	TRAINING

Franchise codes: ATH = Atherton, BEL = Belmont, BUR = Burlingame, CFA = County Franchised Area, EPA = East Palo Alto, FOC = Foster City, HIL = Hillsborough, MAT = San Mateo, MPK = Menlo Park, NFO = North Fair Oaks, RWC = Redwood City, SNC = San Carlos, WBS = West Bay Sanitary District

Member Agency codes: C01 = Atherton, C02 = Belmont, C03 = Burlingame, C04 = East Palo Alto, C05 = Foster City, C06 = Hillsborough, C07 = Menlo Park, C08 = Redwood City, C09 = San Carlos, C10 = San Mateo, C11 = North Fair Oaks, C12 = West Bay Sanitary District, C15 = County Franchised Area

## **A DESCRIPTION OF THE SERVICES PROVIDED TO THE COMMERCIAL AND AGENCY FACILITY SECTORS**

Services provided by RSMC to Commercial and Agency Facility sectors include Solid Waste, Compost, and Single-Stream Recycling material collection. Support services provided include conducting Site Assessments and Site Checks, determining adequate and cost-effective service levels, providing presentations and trainings, and distributing public education materials and internal containers.

## **A DETAILED ACCOUNT OF DIVERSION STATISTICS FOR THE COMMERCIAL AND AGENCY FACILITY SECTORS**

A detailed account of the diversion statistics is included in RSMC's 2019 1st Quarter Report under the tab labeled "M1d. Diversion Level".