



QUARTERLY REPORT TO THE SBWMA
FOR 2nd Quarter 2016

Submitted August 29, 2016



August 29, 2016

Joe La Mariana
Executive Director
SBWMA/RethinkWaste
610 Elm Street, Suite 202
San Carlos, CA 94070

Dear Mr. La Mariana:

Enclosed is a copy of the Recology 2nd Quarter 2016 report to the SBWMA. Recology will send electronic copies to each jurisdiction.

In accordance with the requirements of Section 9.04 B of the Agreement, the undersigned hereby certifies, under penalty of perjury, that the report submitted herewith is true and correct to the best knowledge of the undersigned after reasonable inquiry.

If you should have any questions or require additional information, please call me at (650) 598-8243.

Sincerely,

A handwritten signature in blue ink that reads 'Mario Puccinelli'.

Mario Puccinelli
General Manager
Recology San Mateo County

cc: Cliff Feldman
Farouk Fakira



RECOLOGY SAN MATEO COUNTY

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**For
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2nd QUARTER 2016 REPORT

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2nd QUARTER 2016 REPORT

DEFINITIONS OF WASTE TYPES INCLUDED ON THE TONNAGE SUMMARY REPORT

Commercial Solid Waste – Franchised solid waste collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Commercial Recycling – Franchised recyclable materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. This includes construction and demolition debris collected from agency facilities. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Commercial Organics – Franchised organic materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Solid Waste – Franchised solid waste collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Recycling – Franchised recyclable materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Organics – Franchised organic materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Solid Waste – Franchised solid waste collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Recycling – Franchised recyclable materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. This includes construction and demolition debris. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Organics – Franchised organic materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Solid Waste – Franchised solid waste collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Recycling – Franchised recyclable materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Organics – Franchised organic materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Tonnage Allocations – During Quarter 2, system tonnage allocations were updated as follows: effective April 6 for usual and customary service changes; effective June 17 for changes in recycling routes.

Bulky item collection tonnage is allocated based on the number of collection events for solid waste and on the basis of the number of items collected for recyclables. The allocation methodology is applied consistently each month.



2nd QUARTER 2016 QUARTERLY REPORT SUMMARY

Quarter	1 st Quarter	2 nd Quarter	3 rd Quarter	4 th Quarter	2016 Year End
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Commercial Tonnage Collected

Solid Waste	21,898.55	21,250.72			43,149.27
Recyclables	6,813.22	6,334.26			13,147.48
Organics	6,591.27	6,583.53			13,174.80

Multi-Family Tonnage Collected

Solid Waste	8,628.62	8,412.17			17,040.79
Recyclables	2,293.77	2,196.91			4,490.68
Organics	236.71	235.87			472.58

Residential Tonnage Collected

Solid Waste	14,890.62	15,026.05			29,916.67
Recyclables	10,598.46	10,251.18			20,849.64
Organics	19,119.56	19,426.83			38,546.39

Diversion Rates

Commercial	34.30%	34.10%			34.20%
Multi-Family	22.68%	22.43%			22.56%
Residential	66.62%	66.39%			66.50%
Overall	50.13%	50.19%			50.16%

Inquiries, Service Requests & Complaints	22,055	23,419			45,474
Calls Received	41,915	42,790			84,705
Avg. Hold Time	19.83	30.17			25.05
Assessments	150	185			335
Quality Assurance	613	603			1,216

RECOLOGY QUARTERLY REPORT 2016

MEMBER AGENCY	2016							Year to Date
	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	
ATHERTON								
Commercial								
Commercial Solid Waste	33.34	33.12	34.87	103.44	101.33	0.00	0.00	204.77
Commercial Recycling	13.85	14.87	15.19	55.71	43.91	0.00	0.00	99.62
Commercial Organics	54.68	41.49	49.29	155.51	145.46	0.00	0.00	300.97
Subtotal - Disposed	33.34	33.12	34.87	103.44	101.33	0.00	0.00	204.77
Subtotal - Diverted	68.53	56.36	64.48	211.22	189.37	0.00	0.00	400.59
Diversion Rate	67.27%	62.99%	64.90%	67.13%	65.14%	0.00%	0.00%	66.17%
MFD								
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Roll-Off								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	135.42	158.24	148.72	418.24	442.38	0.00	0.00	860.62
Residential Curbside Recycling	112.35	119.61	121.96	360.02	353.92	0.00	0.00	713.94
Residential Curbside Organics	622.80	599.33	537.67	1,912.61	1,759.80	0.00	0.00	3,672.41
Subtotal - Disposed	135.42	158.24	148.72	418.24	442.38	0.00	0.00	860.62
Subtotal - Diverted	735.15	718.94	659.63	2,272.63	2,113.72	0.00	0.00	4,386.35
Diversion Rate	84.44%	81.96%	81.60%	84.46%	82.69%	0.00%	0.00%	83.60%
Total Disposed	168.76	191.36	183.59	521.68	543.71	0.00	0.00	1,065.39
Total Diverted	803.68	775.30	724.11	2,483.85	2,303.09	0.00	0.00	4,786.94
Total Diversion Rate	82.65%	80.20%	79.77%	82.64%	80.90%	0.00%	0.00%	81.80%
Single-Family Measured Diversion Rate	84.44%	81.96%	81.60%	84.46%	82.69%	0.00%	0.00%	83.60%
Commercial Measured Diversion Rate	67.27%	62.99%	64.90%	67.13%	65.14%	0.00%	0.00%	66.17%
MFD Measured Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Overall Measured Diversion Rate	82.65%	80.20%	79.77%	82.64%	80.90%	0.00%	0.00%	81.80%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2016

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - JUNE 2016

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>2015 - 2016</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2015 - 2016</u> <u>% Change</u>
Atherton								
Commercial¹ and MFD								
Commercial Solid Waste	281.86	272.07	228.25	214.88	217.25	204.77	(12.48)	-5.74%
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Solid Waste	0.00	0.00	0.43	0.43	0.00	0.00	0.00	0.00%
Commercial Recycling	124.02	69.79	74.20	81.81	86.22	99.62	13.40	15.54%
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Recycling	6.61	0.00	0.24	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	209.13	151.50	246.21	200.56	369.11	300.97	(68.14)	-18.46%
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Organics	3.53	26.57	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	281.86	272.07	228.68	215.31	217.25	204.77	(12.48)	-5.74%
SUBTOTAL - Diverted Tons	343.29	247.86	320.65	282.37	455.33	400.59	(54.74)	-12.02%
Residential								
Residential Solid Waste	1,086.47	864.50	847.81	817.85	832.52	860.62	28.10	3.38%
Residential Curbside Recycling	623.82	642.38	664.98	697.66	682.20	713.94	31.74	4.65%
Residential Curbside Organics	3,781.70	3,935.08	3,785.16	3,447.12	3,452.20	3,672.41	220.21	6.38%
SUBTOTAL - Disposed Tons	1,086.47	864.50	847.81	817.85	832.52	860.62	28.10	3.38%
SUBTOTAL - Diverted Tons	4,405.52	4,577.46	4,450.14	4,144.78	4,134.40	4,386.35	251.95	6.09%
Commercial/MFD and Residential								
TOTAL TONS DISPOSED	1,368.33	1,136.57	1,076.49	1,033.16	1,049.77	1,065.39		
TOTAL TONS DIVERTED	4,748.81	4,825.32	4,770.79	4,427.15	4,589.73	4,786.94		
COMMERCIAL DIVERSION RATE	54.91%	47.67%	58.37%	56.74%	67.70%	66.17%		
MFD DIVERSION RATE	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
RESIDENTIAL DIVERSION RATE	80.22%	84.11%	84.00%	83.52%	83.24%	83.60%		
TOTAL DIVERSION RATE	77.63%	80.94%	81.59%	81.08%	81.39%	81.80%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2016

MEMBER AGENCY	2016							Year to Date
	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	
BELMONT								
Commercial								
Commercial Solid Waste	179.14	176.34	167.87	553.22	523.35	0.00	0.00	1,076.57
Commercial Recycling	69.76	74.90	69.56	232.39	214.22	0.00	0.00	446.61
Commercial Organics	71.43	74.42	65.61	215.51	211.46	0.00	0.00	426.97
Subtotal - Disposed	179.14	176.34	167.87	553.22	523.35	0.00	0.00	1,076.57
Subtotal - Diverted	141.19	149.32	135.17	447.90	425.68	0.00	0.00	873.58
Diversion Rate	44.08%	45.85%	44.60%	44.74%	44.85%	0.00%	0.00%	44.80%
MFD								
MFD Solid Waste	161.49	173.96	169.74	518.34	505.19	0.00	0.00	1,023.53
MFD Recycling	45.08	49.57	47.92	151.54	142.57	0.00	0.00	294.11
MFD Organics	6.55	6.69	6.33	19.73	19.57	0.00	0.00	39.30
Subtotal - Disposed	161.49	173.96	169.74	518.34	505.19	0.00	0.00	1,023.53
Subtotal - Diverted	51.63	56.26	54.25	171.27	162.14	0.00	0.00	333.41
Diversion Rate	24.23%	24.44%	24.22%	24.84%	24.30%	0.00%	0.00%	24.57%
Roll-Off								
Roll-Off Solid Waste	38.81	50.15	33.17	114.23	122.13	0.00	0.00	236.36
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	38.81	50.15	33.17	114.23	122.13	0.00	0.00	236.36
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	264.19	266.60	288.57	828.54	819.36	0.00	0.00	1,647.90
Residential Curbside Recycling	225.58	221.28	238.14	750.18	685.00	0.00	0.00	1,435.18
Residential Curbside Organics	370.58	355.20	337.81	985.77	1,063.59	0.00	0.00	2,049.36
Subtotal - Disposed	264.19	266.60	288.57	828.54	819.36	0.00	0.00	1,647.90
Subtotal - Diverted	596.16	576.48	575.95	1,735.95	1,748.59	0.00	0.00	3,484.54
Diversion Rate	69.29%	68.38%	66.62%	67.69%	68.09%	0.00%	0.00%	67.89%
Total Disposed	643.63	667.05	659.35	2,014.33	1,970.03	0.00	0.00	3,984.36
Total Diverted	788.98	782.06	765.37	2,355.12	2,336.41	0.00	0.00	4,691.53
Total Diversion Rate	55.07%	53.97%	53.72%	53.90%	54.25%	0.00%	0.00%	54.08%
Single-Family Measured Diversion Rate	69.29%	68.38%	66.62%	67.69%	68.09%	0.00%	0.00%	67.89%
Commercial Measured Diversion Rate	33.69%	33.92%	33.81%	34.30%	33.81%	0.00%	0.00%	34.06%
MFD Measured Diversion Rate	24.23%	24.44%	24.22%	24.84%	24.30%	0.00%	0.00%	24.57%
Overall Measured Diversion Rate	55.07%	53.97%	53.72%	53.90%	54.25%	0.00%	0.00%	54.08%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2016

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - JUNE 2016

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>2015 - 2016</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2015 - 2016</u> <u>% Change</u>
Belmont								
Commercial¹ and MFD								
Commercial Solid Waste	1,015.74	1,344.04	1,153.75	1,205.25	1,093.11	1,076.57	(16.54)	-1.51%
MFD Solid Waste	900.99	1,013.15	1,090.44	1,088.51	1,024.37	1,023.53	(0.84)	-0.08%
Roll-Off Solid Waste	228.06	232.79	230.80	231.11	244.12	236.36	(7.76)	-3.18%
Commercial Recycling	256.77	309.00	307.96	378.29	413.22	446.61	33.39	8.08%
MFD Recycling	223.81	222.26	249.56	257.05	280.78	294.11	13.33	4.75%
Roll-Off Recycling	0.00	0.00	2.62	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	188.62	209.41	240.00	294.03	346.84	426.97	80.13	23.10%
MFD Organics	11.73	10.43	29.96	31.51	33.75	39.30	5.55	16.44%
Roll-Off Organics	1.14	7.02	0.22	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	2,144.79	2,589.98	2,474.99	2,524.87	2,361.60	2,336.46	(25.14)	-1.06%
SUBTOTAL - Diverted Tons	682.07	758.12	830.32	960.88	1,074.59	1,206.99	132.40	12.32%
Residential								
Residential Solid Waste	1,594.95	1,661.16	1,621.07	1,592.65	1,625.04	1,647.90	22.86	1.41%
Residential Curbside Recycling	1,608.15	1,419.15	1,398.14	1,387.58	1,376.36	1,435.18	58.82	4.27%
Residential Curbside Organics	2,028.49	2,002.91	2,093.80	1,926.86	1,943.84	2,049.36	105.52	5.43%
SUBTOTAL - Disposed Tons	1,594.95	1,661.16	1,621.07	1,592.65	1,625.04	1,647.90	22.86	1.41%
SUBTOTAL - Diverted Tons	3,636.64	3,422.06	3,491.94	3,314.44	3,320.20	3,484.54	164.34	4.95%
Commercial/MFD and Residential								
TOTAL TONS DISPOSED	3,739.74	4,251.14	4,096.06	4,117.52	3,986.64	3,984.36		
TOTAL TONS DIVERTED	4,318.71	4,180.18	4,322.26	4,275.32	4,394.79	4,691.53		
COMMERCIAL DIVERSION RATE	24.13%	22.64%	25.12%	27.57%	31.27%	34.06%		
MFD DIVERSION RATE	20.72%	18.68%	20.40%	20.95%	23.49%	24.57%		
RESIDENTIAL DIVERSION RATE	69.51%	67.32%	68.30%	67.54%	67.14%	67.89%		
TOTAL DIVERSION RATE	53.59%	49.58%	51.34%	50.94%	52.43%	54.08%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2016

MEMBER AGENCY	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2016 Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
BURLINGAME								
Commercial								
Commercial Solid Waste	671.48	709.05	699.81	2,223.26	2,080.34	0.00	0.00	4,303.60
Commercial Recycling	353.13	404.97	337.41	1,045.18	1,095.51	0.00	0.00	2,140.69
Commercial Organics	243.78	303.14	278.30	766.81	825.22	0.00	0.00	1,592.03
Subtotal - Disposed	671.48	709.05	699.81	2,223.26	2,080.34	0.00	0.00	4,303.60
Subtotal - Diverted	596.91	708.11	615.71	1,811.99	1,920.73	0.00	0.00	3,732.72
Diversion Rate	47.06%	49.97%	46.80%	44.90%	48.01%	0.00%	0.00%	46.45%
MFD								
MFD Solid Waste	238.57	252.72	251.51	748.60	742.80	0.00	0.00	1,491.40
MFD Recycling	72.96	77.44	82.87	241.85	233.27	0.00	0.00	475.12
MFD Organics	5.62	6.24	6.04	16.88	17.90	0.00	0.00	34.78
Subtotal - Disposed	238.57	252.72	251.51	748.60	742.80	0.00	0.00	1,491.40
Subtotal - Diverted	78.58	83.68	88.91	258.73	251.17	0.00	0.00	509.90
Diversion Rate	24.78%	24.88%	26.12%	25.68%	25.27%	0.00%	0.00%	25.48%
Roll-Off								
Roll-Off Solid Waste	761.79	784.52	813.62	2,209.48	2,359.93	0.00	0.00	4,569.41
Roll-Off Recycling	9.97	10.10	13.19	43.14	33.26	0.00	0.00	76.40
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	761.79	784.52	813.62	2,209.48	2,359.93	0.00	0.00	4,569.41
Subtotal - Diverted	9.97	10.10	13.19	43.14	33.26	0.00	0.00	76.40
Diversion Rate	1.29%	1.27%	1.60%	1.92%	1.39%	0.00%	0.00%	1.64%
Residential								
Residential Solid Waste	293.05	324.76	322.30	937.14	940.11	0.00	0.00	1,877.25
Residential Curbside Recycling	231.05	253.31	258.14	767.67	742.50	0.00	0.00	1,510.17
Residential Curbside Organics	435.15	452.40	414.26	1,248.80	1,301.81	0.00	0.00	2,550.61
Subtotal - Disposed	293.05	324.76	322.30	937.14	940.11	0.00	0.00	1,877.25
Subtotal - Diverted	666.20	705.71	672.40	2,016.47	2,044.31	0.00	0.00	4,060.78
Diversion Rate	69.45%	68.48%	67.60%	68.27%	68.50%	0.00%	0.00%	68.39%
Total Disposed	1,964.89	2,071.05	2,087.24	6,118.48	6,123.18	0.00	0.00	12,241.66
Total Diverted	1,351.66	1,507.60	1,390.21	4,130.33	4,249.47	0.00	0.00	8,379.80
Total Diversion Rate	40.76%	42.13%	39.98%	40.30%	40.97%	0.00%	0.00%	40.64%
Single-Family Measured Diversion Rate	69.45%	68.48%	67.60%	68.27%	68.50%	0.00%	0.00%	68.39%
Commercial Measured Diversion Rate	29.08%	31.47%	28.91%	28.98%	29.85%	0.00%	0.00%	29.41%
MFD Measured Diversion Rate	24.78%	24.88%	26.12%	25.68%	25.27%	0.00%	0.00%	25.48%
Overall Measured Diversion Rate	40.76%	42.13%	39.98%	40.30%	40.97%	0.00%	0.00%	40.64%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2016

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - JUNE 2016

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2015 - 2016</u>	<u>2015 - 2016</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>Tons</u> <u>Incr/(Decr)</u>	<u>% Change</u>
Burlingame								
Commercial¹ and MFD								
Commercial Solid Waste	4,001.87	4,355.02	4,080.99	4,104.65	4,025.55	4,303.60	278.05	6.91%
MFD Solid Waste	1,531.08	1,416.99	1,473.04	1,444.23	1,434.92	1,491.40	56.48	3.94%
Roll-Off Solid Waste	4,178.59	4,172.16	3,601.23	3,642.37	3,777.52	4,569.41	791.89	20.96%
Commercial Recycling	1,264.73	1,405.13	1,555.43	1,882.47	1,917.38	2,140.69	223.31	11.65%
MFD Recycling	354.23	342.01	423.55	446.20	467.96	475.12	7.16	1.53%
Roll-Off Recycling	56.57	150.87	55.90	58.90	70.86	76.40	5.54	7.82%
Commercial Organics	1,141.98	1,071.37	1,335.13	1,326.98	1,641.99	1,592.03	(49.96)	-3.04%
MFD Organics	38.09	26.95	34.58	25.27	27.27	34.78	7.51	27.54%
Roll-Off Organics	190.64	225.15	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	9,711.54	9,944.17	9,155.26	9,191.25	9,237.99	10,364.41	1,126.42	12.19%
SUBTOTAL - Diverted Tons	3,046.24	3,221.48	3,404.59	3,739.82	4,125.46	4,319.02	193.56	4.69%
Residential								
Residential Solid Waste	2,038.17	1,828.87	1,811.60	1,790.80	1,822.56	1,877.25	54.69	3.00%
Residential Curbside Recycling	1,482.62	1,469.48	1,479.18	1,468.47	1,474.23	1,510.17	35.94	2.44%
Residential Curbside Organics	2,536.39	2,535.93	2,568.05	2,413.92	2,329.55	2,550.61	221.06	9.49%
SUBTOTAL - Disposed Tons	2,038.17	1,828.87	1,811.60	1,790.80	1,822.56	1,877.25	54.69	3.00%
SUBTOTAL - Diverted Tons	4,019.01	4,005.41	4,047.23	3,882.39	3,803.78	4,060.78	257.00	6.76%
Commercial/MFD and Residential								
TOTAL TONS DISPOSED	11,749.71	11,773.04	10,966.86	10,982.05	11,060.55	12,241.66		
TOTAL TONS DIVERTED	7,065.25	7,226.89	7,451.82	7,622.21	7,929.24	8,379.80		
COMMERCIAL DIVERSION RATE	23.88%	24.47%	27.11%	28.92%	30.87%	29.41%		
MFD DIVERSION RATE	20.40%	20.66%	23.72%	24.61%	25.66%	25.48%		
RESIDENTIAL DIVERSION RATE	66.35%	68.65%	69.08%	68.43%	67.61%	68.39%		
TOTAL DIVERSION RATE	37.55%	38.04%	40.46%	40.97%	41.76%	40.64%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2016

MEMBER AGENCY	2016							2016
	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
EAST PALO ALTO								
Commercial								
Commercial Solid Waste	125.18	132.93	130.25	389.37	388.36	0.00	0.00	777.73
Commercial Recycling	52.16	42.26	41.21	137.38	135.63	0.00	0.00	273.01
Commercial Organics	43.33	54.44	46.59	123.43	144.36	0.00	0.00	267.79
Subtotal - Disposed	125.18	132.93	130.25	389.37	388.36	0.00	0.00	777.73
Subtotal - Diverted	95.49	96.70	87.80	260.81	279.99	0.00	0.00	540.80
Diversion Rate	43.27%	42.11%	40.27%	40.11%	41.89%	0.00%	0.00%	41.02%
MFD								
MFD Solid Waste	212.40	221.42	217.44	655.18	651.26	0.00	0.00	1,306.44
MFD Recycling	27.29	31.63	31.32	92.57	90.24	0.00	0.00	182.81
MFD Organics	5.94	6.73	5.23	17.64	17.90	0.00	0.00	35.54
Subtotal - Disposed	212.40	221.42	217.44	655.18	651.26	0.00	0.00	1,306.44
Subtotal - Diverted	33.23	38.36	36.55	110.21	108.14	0.00	0.00	218.35
Diversion Rate	13.53%	14.77%	14.39%	14.40%	14.24%	0.00%	0.00%	14.32%
Roll-Off								
Roll-Off Solid Waste	65.12	50.07	74.56	164.13	189.75	0.00	0.00	353.88
Roll-Off Recycling	2.66	5.89	0.00	6.75	8.55	0.00	0.00	15.30
Roll-Off Organics	35.04	27.86	28.44	93.68	91.34	0.00	0.00	185.02
Subtotal - Disposed	65.12	50.07	74.56	164.13	189.75	0.00	0.00	353.88
Subtotal - Diverted	37.70	33.75	28.44	100.43	99.89	0.00	0.00	200.32
Diversion Rate	36.67%	40.26%	27.61%	37.96%	34.49%	0.00%	0.00%	36.15%
Residential								
Residential Solid Waste	560.14	602.65	602.08	1,682.60	1,764.87	0.00	0.00	3,447.47
Residential Curbside Recycling	125.83	142.13	140.89	397.67	408.85	0.00	0.00	806.52
Residential Curbside Organics	346.31	335.96	297.17	981.42	979.44	0.00	0.00	1,960.86
Subtotal - Disposed	560.14	602.65	602.08	1,682.60	1,764.87	0.00	0.00	3,447.47
Subtotal - Diverted	472.14	478.09	438.06	1,379.09	1,388.29	0.00	0.00	2,767.38
Diversion Rate	45.74%	44.24%	42.12%	45.04%	44.03%	0.00%	0.00%	44.53%
Total Disposed	962.84	1,007.07	1,024.33	2,891.28	2,994.24	0.00	0.00	5,885.52
Total Diverted	638.56	646.90	590.85	1,850.54	1,876.31	0.00	0.00	3,726.85
Total Diversion Rate	39.88%	39.11%	36.58%	39.03%	38.52%	0.00%	0.00%	38.77%
Single-Family Measured Diversion Rate	45.74%	44.24%	42.12%	45.04%	44.03%	0.00%	0.00%	44.53%
Commercial Measured Diversion Rate	29.24%	29.45%	26.57%	28.06%	28.42%	0.00%	0.00%	28.24%
MFD Measured Diversion Rate	13.53%	14.77%	14.39%	14.40%	14.24%	0.00%	0.00%	14.32%
Overall Measured Diversion Rate	39.88%	39.11%	36.58%	39.03%	38.52%	0.00%	0.00%	38.77%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2016

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - JUNE 2016

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2015 - 2016</u>	<u>2015 - 2016</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>Tons</u> <u>Incr/(Decr)</u>	<u>% Change</u>
East Palo Alto								
Commercial¹ and MFD								
Commercial Solid Waste	709.15	718.18	655.81	657.58	762.24	777.73	15.49	2.03%
MFD Solid Waste	1,324.88	1,246.80	1,327.27	1,357.72	1,257.51	1,306.44	48.93	3.89%
Roll-Off Solid Waste	348.11	668.87	637.64	573.68	503.91	353.88	(150.03)	-29.77%
Commercial Recycling	261.62	826.20	254.30	259.70	260.44	273.01	12.57	4.83%
MFD Recycling	13.05	92.35	107.05	133.91	169.59	182.81	13.22	7.80%
Roll-Off Recycling	14.64	12.39	3.65	16.83	12.31	15.30	2.99	24.29%
Commercial Organics	158.46	153.47	152.68	230.78	244.97	267.79	22.82	9.32%
MFD Organics	27.81	29.44	42.00	39.00	41.03	35.54	(5.49)	-13.38%
Roll-Off Organics	0.00	9.94	2.79	0.00	8.54	185.02	176.48	100.00%
SUBTOTAL - Disposed Tons	2,382.14	2,633.85	2,620.72	2,588.98	2,523.66	2,438.05	(85.61)	-3.39%
SUBTOTAL - Diverted Tons	475.58	1,123.79	562.47	680.22	736.88	959.47	222.59	30.21%
Residential								
Residential Solid Waste	3,112.27	3,155.61	3,106.13	3,210.51	3,347.60	3,447.47	99.87	2.98%
Residential Curbside Recycling	649.47	645.50	677.95	717.09	750.94	806.52	55.58	7.40%
Residential Curbside Organics	1,727.00	1,711.36	1,840.73	1,756.25	1,815.32	1,960.86	145.54	8.02%
SUBTOTAL - Disposed Tons	3,112.27	3,155.61	3,106.13	3,210.51	3,347.60	3,447.47	99.87	2.98%
SUBTOTAL - Diverted Tons	2,376.47	2,356.86	2,518.68	2,473.34	2,566.26	2,767.38	201.12	7.84%
Commercial/MFD and Residential								
TOTAL TONS DISPOSED	5,494.41	5,789.46	5,726.85	5,799.49	5,871.26	5,885.52		
TOTAL TONS DIVERTED	2,852.05	3,480.65	3,081.15	3,153.56	3,303.14	3,726.85		
COMMERCIAL DIVERSION RATE	16.64%	29.91%	17.67%	20.81%	22.60%	28.24%		
MFD DIVERSION RATE	2.99%	8.90%	10.10%	11.30%	14.35%	14.32%		
RESIDENTIAL DIVERSION RATE	43.30%	42.76%	44.78%	43.52%	43.39%	44.53%		
TOTAL DIVERSION RATE	34.17%	37.55%	34.98%	35.22%	36.00%	38.77%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2016

MEMBER AGENCY	2016							Year to Date
	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	
FOSTER CITY								
Commercial								
Commercial Solid Waste	215.55	221.10	239.94	663.56	676.59	0.00	0.00	1,340.15
Commercial Recycling	92.87	100.32	100.00	308.19	293.19	0.00	0.00	601.38
Commercial Organics	168.34	180.24	182.58	528.77	531.16	0.00	0.00	1,059.93
Subtotal - Disposed	215.55	221.10	239.94	663.56	676.59	0.00	0.00	1,340.15
Subtotal - Diverted	261.21	280.56	282.58	836.96	824.35	0.00	0.00	1,661.31
Diversion Rate	54.79%	55.93%	54.08%	55.78%	54.92%	0.00%	0.00%	55.35%
MFD								
MFD Solid Waste	241.92	237.94	239.11	785.67	718.97	0.00	0.00	1,504.64
MFD Recycling	79.04	89.09	87.80	269.65	255.93	0.00	0.00	525.58
MFD Organics	3.08	3.08	4.28	9.83	10.44	0.00	0.00	20.27
Subtotal - Disposed	241.92	237.94	239.11	785.67	718.97	0.00	0.00	1,504.64
Subtotal - Diverted	82.12	92.17	92.08	279.48	266.37	0.00	0.00	545.85
Diversion Rate	25.34%	27.92%	27.80%	26.24%	27.03%	0.00%	0.00%	26.62%
Roll-Off								
Roll-Off Solid Waste	89.51	78.01	75.31	250.15	242.83	0.00	0.00	492.98
Roll-Off Recycling	1.64	3.36	1.61	4.30	6.61	0.00	0.00	10.91
Roll-Off Organics	51.29	58.25	61.96	146.02	171.50	0.00	0.00	317.52
Subtotal - Disposed	89.51	78.01	75.31	250.15	242.83	0.00	0.00	492.98
Subtotal - Diverted	52.93	61.61	63.57	150.32	178.11	0.00	0.00	328.43
Diversion Rate	37.16%	44.13%	45.77%	37.54%	42.31%	0.00%	0.00%	39.98%
Residential								
Residential Solid Waste	264.66	277.67	281.44	804.07	823.77	0.00	0.00	1,627.84
Residential Curbside Recycling	191.89	197.97	200.90	638.69	590.76	0.00	0.00	1,229.45
Residential Curbside Organics	255.22	260.67	231.16	657.76	747.05	0.00	0.00	1,404.81
Subtotal - Disposed	264.66	277.67	281.44	804.07	823.77	0.00	0.00	1,627.84
Subtotal - Diverted	447.11	458.64	432.06	1,296.45	1,337.81	0.00	0.00	2,634.26
Diversion Rate	62.82%	62.29%	60.56%	61.72%	61.89%	0.00%	0.00%	61.81%
Total Disposed	811.64	814.72	835.80	2,503.45	2,462.16	0.00	0.00	4,965.61
Total Diverted	843.37	892.98	870.29	2,563.21	2,606.64	0.00	0.00	5,169.85
Total Diversion Rate	50.96%	52.29%	51.01%	50.59%	51.43%	0.00%	0.00%	51.01%
Single-Family Measured Diversion Rate	62.82%	62.29%	60.56%	61.72%	61.89%	0.00%	0.00%	61.81%
Commercial Measured Diversion Rate	42.01%	44.71%	44.15%	42.71%	43.64%	0.00%	0.00%	43.17%
MFD Measured Diversion Rate	25.34%	27.92%	27.80%	26.24%	27.03%	0.00%	0.00%	26.62%
Overall Measured Diversion Rate	50.96%	52.29%	51.01%	50.59%	51.43%	0.00%	0.00%	51.01%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2016

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - JUNE 2016

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2015 - 2016</u>	<u>2015 - 2016</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>Tons</u> <u>Incr/(Decr)</u>	<u>% Change</u>
Foster City								
Commercial¹ and MFD								
Commercial Solid Waste	1,773.08	1,663.17	1,415.18	1,364.41	1,305.49	1,340.15	34.66	2.65%
MFD Solid Waste	2,195.44	1,490.95	1,629.73	1,575.60	1,558.09	1,504.64	(53.45)	-3.43%
Roll-Off Solid Waste	1,025.84	713.34	639.21	564.68	534.29	492.98	(41.31)	-7.73%
Commercial Recycling	312.09	481.71	482.33	501.72	507.89	601.38	93.49	18.41%
MFD Recycling	272.80	290.18	373.32	453.51	465.65	525.58	59.93	12.87%
Roll-Off Recycling	25.98	14.19	13.37	3.55	5.59	10.91	5.32	95.17%
Commercial Organics	739.38	758.01	900.72	939.18	950.55	1,059.93	109.38	11.51%
MFD Organics	17.86	14.67	28.21	19.57	17.91	20.27	2.36	13.18%
Roll-Off Organics	128.44	289.19	251.20	262.93	287.39	317.52	30.13	10.48%
SUBTOTAL - Disposed Tons	4,994.36	3,867.46	3,684.12	3,504.69	3,397.87	3,337.77	(60.10)	-1.77%
SUBTOTAL - Diverted Tons	1,496.55	1,847.95	2,049.15	2,180.46	2,234.98	2,535.59	300.61	13.45%
Residential								
Residential Solid Waste	1,474.10	1,610.89	1,592.84	1,523.79	1,564.54	1,627.84	63.30	4.05%
Residential Curbside Recycling	1,188.07	1,178.92	1,179.49	1,158.84	1,186.80	1,229.45	42.65	3.59%
Residential Curbside Organics	1,337.01	1,400.72	1,384.53	1,288.58	1,285.39	1,404.81	119.42	9.29%
SUBTOTAL - Disposed Tons	1,474.10	1,610.89	1,592.84	1,523.79	1,564.54	1,627.84	63.30	4.05%
SUBTOTAL - Diverted Tons	2,525.08	2,579.64	2,564.02	2,447.42	2,472.19	2,634.26	162.07	6.56%
Commercial/MFD and Residential								
TOTAL TONS DISPOSED	6,468.46	5,478.35	5,276.96	5,028.48	4,962.41	4,965.61		
TOTAL TONS DIVERTED	4,021.63	4,427.59	4,613.17	4,627.88	4,707.17	5,169.85		
COMMERCIAL DIVERSION RATE	23.06%	32.33%	35.74%	38.35%	39.68%	43.17%		
MFD DIVERSION RATE	11.69%	16.98%	19.77%	23.09%	23.68%	26.62%		
RESIDENTIAL DIVERSION RATE	63.14%	61.56%	61.68%	61.63%	61.24%	61.81%		
TOTAL DIVERSION RATE	38.34%	44.70%	46.64%	47.93%	48.68%	51.01%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2016

MEMBER AGENCY	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2016 Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
	HILLSBOROUGH							
Commercial								
Commercial Solid Waste	25.97	23.03	26.15	93.70	75.15	0.00	0.00	168.85
Commercial Recycling	27.33	5.05	18.01	155.02	50.39	0.00	0.00	205.41
Commercial Organics	30.40	33.25	26.88	114.03	90.53	0.00	0.00	204.56
Subtotal - Disposed	25.97	23.03	26.15	93.70	75.15	0.00	0.00	168.85
Subtotal - Diverted	57.73	38.30	44.89	269.05	140.92	0.00	0.00	409.97
Diversion Rate	68.97%	62.45%	63.19%	74.17%	65.22%	0.00%	0.00%	70.83%
MFD								
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Roll-Off								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	173.12	190.67	202.03	574.74	565.82	0.00	0.00	1,140.56
Residential Curbside Recycling	148.37	165.28	171.13	492.81	484.78	0.00	0.00	977.59
Residential Curbside Organics	362.75	405.56	362.08	1,140.09	1,130.39	0.00	0.00	2,270.48
Subtotal - Disposed	173.12	190.67	202.03	574.74	565.82	0.00	0.00	1,140.56
Subtotal - Diverted	511.12	570.84	533.21	1,632.90	1,615.17	0.00	0.00	3,248.07
Diversion Rate	74.70%	74.96%	72.52%	73.97%	74.06%	0.00%	0.00%	74.01%
Total Disposed	199.09	213.70	228.18	668.44	640.97	0.00	0.00	1,309.41
Total Diverted	568.85	609.14	578.10	1,901.95	1,756.09	0.00	0.00	3,658.04
Total Diversion Rate	74.07%	74.03%	71.70%	73.99%	73.26%	0.00%	0.00%	73.64%
Single-Family Measured Diversion Rate	74.70%	74.96%	72.52%	73.97%	74.06%	0.00%	0.00%	74.01%
Commercial Measured Diversion Rate	68.97%	62.45%	63.19%	74.17%	65.22%	0.00%	0.00%	70.83%
MFD Measured Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Overall Measured Diversion Rate	74.07%	74.03%	71.70%	73.99%	73.26%	0.00%	0.00%	73.64%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2016

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - JUNE 2016

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>2015 - 2016</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2015 - 2016</u> <u>% Change</u>
Hillsborough								
Commercial¹ and MFD								
Commercial Solid Waste	253.70	201.93	203.50	124.63	152.77	168.85	16.08	10.53%
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Solid Waste	5.24	1.80	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	386.36	84.99	203.70	161.45	175.45	205.41	29.96	17.08%
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Recycling	0.00	10.32	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	140.81	118.30	198.71	155.57	229.49	204.56	(24.93)	-10.86%
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Organics	7.54	5.52	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	258.94	203.73	203.50	124.63	152.77	168.85	16.08	10.53%
SUBTOTAL - Diverted Tons	534.71	219.13	402.41	317.02	404.94	409.97	5.03	1.24%
Residential								
Residential Solid Waste	1,543.19	1,180.20	1,103.82	1,080.45	1,111.38	1,140.56	29.18	2.63%
Residential Curbside Recycling	1,272.26	917.62	946.87	940.68	944.76	977.59	32.83	3.47%
Residential Curbside Organics	1,887.52	2,156.07	2,182.22	2,068.02	2,090.00	2,270.48	180.48	8.64%
SUBTOTAL - Disposed Tons	1,543.19	1,180.20	1,103.82	1,080.45	1,111.38	1,140.56	29.18	2.63%
SUBTOTAL - Diverted Tons	3,159.78	3,073.69	3,129.09	3,008.70	3,034.76	3,248.07	213.31	7.03%
Commercial/MFD and Residential								
TOTAL TONS DISPOSED	1,802.13	1,383.93	1,307.32	1,205.08	1,264.15	1,309.41		
TOTAL TONS DIVERTED	3,694.49	3,292.82	3,531.50	3,325.72	3,439.70	3,658.04		
COMMERCIAL DIVERSION RATE	67.37%	51.82%	66.41%	71.78%	72.61%	70.83%		
MFD DIVERSION RATE	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
RESIDENTIAL DIVERSION RATE	67.19%	72.26%	73.92%	73.58%	73.19%	74.01%		
TOTAL DIVERSION RATE	67.21%	70.41%	72.98%	73.40%	73.13%	73.64%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2016

MEMBER AGENCY	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2016 Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
MENLO PARK								
Commercial								
Commercial Solid Waste	720.14	768.97	780.10	2,393.10	2,269.21	0.00	0.00	4,662.31
Commercial Recycling	248.50	259.80	262.20	836.21	770.50	0.00	0.00	1,606.71
Commercial Organics	479.31	437.44	451.92	1,454.63	1,368.67	0.00	0.00	2,823.30
Subtotal - Disposed	720.14	768.97	780.10	2,393.10	2,269.21	0.00	0.00	4,662.31
Subtotal - Diverted	727.81	697.24	714.12	2,290.84	2,139.17	0.00	0.00	4,430.01
Diversion Rate	50.26%	47.55%	47.79%	48.91%	48.53%	0.00%	0.00%	48.72%
MFD								
MFD Solid Waste	172.35	185.66	179.62	571.73	537.63	0.00	0.00	1,109.36
MFD Recycling	63.44	69.22	71.25	210.09	203.91	0.00	0.00	414.00
MFD Organics	9.73	10.10	9.70	31.13	29.53	0.00	0.00	60.66
Subtotal - Disposed	172.35	185.66	179.62	571.73	537.63	0.00	0.00	1,109.36
Subtotal - Diverted	73.17	79.32	80.95	241.22	233.44	0.00	0.00	474.66
Diversion Rate	29.80%	29.93%	31.07%	29.67%	30.27%	0.00%	0.00%	29.97%
Roll-Off								
Roll-Off Solid Waste	38.65	46.20	42.01	123.52	126.86	0.00	0.00	250.38
Roll-Off Recycling	71.53	67.77	71.23	187.55	210.53	0.00	0.00	398.08
Roll-Off Organics	23.68	24.51	22.08	109.79	70.27	0.00	0.00	180.06
Subtotal - Disposed	38.65	46.20	42.01	123.52	126.86	0.00	0.00	250.38
Subtotal - Diverted	95.21	92.28	93.31	297.34	280.80	0.00	0.00	578.14
Diversion Rate	71.13%	66.64%	68.96%	70.65%	68.88%	0.00%	0.00%	69.78%
Residential								
Residential Solid Waste	361.09	376.49	382.18	1,116.50	1,119.76	0.00	0.00	2,236.26
Residential Curbside Recycling	280.03	294.58	306.28	899.91	880.89	0.00	0.00	1,780.80
Residential Curbside Organics	676.40	645.89	600.87	1,999.13	1,923.16	0.00	0.00	3,922.29
Subtotal - Disposed	361.09	376.49	382.18	1,116.50	1,119.76	0.00	0.00	2,236.26
Subtotal - Diverted	956.43	940.47	907.15	2,899.04	2,804.05	0.00	0.00	5,703.09
Diversion Rate	72.59%	71.41%	70.36%	72.20%	71.46%	0.00%	0.00%	71.83%
Total Disposed	1,292.23	1,377.32	1,383.91	4,204.85	4,053.46	0.00	0.00	8,258.31
Total Diverted	1,852.62	1,809.31	1,795.53	5,728.44	5,457.46	0.00	0.00	11,185.90
Total Diversion Rate	58.91%	56.78%	56.47%	57.67%	57.38%	0.00%	0.00%	57.53%
Single-Family Measured Diversion Rate	72.59%	71.41%	70.36%	72.20%	71.46%	0.00%	0.00%	71.83%
Commercial Measured Diversion Rate	49.04%	46.47%	47.00%	47.81%	47.49%	0.00%	0.00%	47.66%
MFD Measured Diversion Rate	29.80%	29.93%	31.07%	29.67%	30.27%	0.00%	0.00%	29.97%
Overall Measured Diversion Rate	58.91%	56.78%	56.47%	57.67%	57.38%	0.00%	0.00%	57.53%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2016

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - JUNE 2016

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2015 - 2016</u>	<u>2015 - 2016</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>Tons</u> <u>Incr/(Decr)</u>	<u>% Change</u>
Menlo Park								
<u>Commercial¹ and MFD</u>								
Commercial Solid Waste	5,549.97	5,080.46	4,638.09	4,526.40	4,734.03	4,662.31	(71.72)	-1.51%
MFD Solid Waste	1,339.34	1,003.16	1,067.20	1,052.51	1,106.33	1,109.36	3.03	0.27%
Roll-Off Solid Waste	348.50	294.83	205.59	227.45	274.50	250.38	(24.12)	-8.79%
Commercial Recycling	974.46	1,258.39	1,354.68	1,390.66	1,521.95	1,606.71	84.76	5.57%
MFD Recycling	255.18	289.44	362.29	367.57	390.27	414.00	23.73	6.08%
Roll-Off Recycling	321.32	148.31	228.51	356.36	429.67	398.08	(31.59)	-7.35%
Commercial Organics	1,679.48	1,794.55	2,022.04	1,940.30	2,164.69	2,823.30	658.61	30.43%
MFD Organics	58.60	47.82	58.96	59.47	57.22	60.66	3.44	6.01%
Roll-Off Organics	51.24	225.32	147.85	107.17	81.09	180.06	98.97	122.05%
SUBTOTAL - Disposed Tons	7,237.81	6,378.45	5,910.88	5,806.36	6,114.86	6,022.05	(92.81)	-1.52%
SUBTOTAL - Diverted Tons	3,340.28	3,763.83	4,174.33	4,221.53	4,644.89	5,482.81	837.92	18.04%
<u>Residential</u>								
Residential Solid Waste	2,107.19	2,175.06	2,146.83	2,120.73	2,179.89	2,236.26	56.37	2.59%
Residential Curbside Recycling	1,722.62	1,785.86	1,769.40	1,743.94	1,781.33	1,780.80	(0.53)	-0.03%
Residential Curbside Organics	4,054.99	3,947.71	3,976.70	3,675.36	3,597.58	3,922.29	324.71	9.03%
SUBTOTAL - Disposed Tons	2,107.19	2,175.06	2,146.83	2,120.73	2,179.89	2,236.26	56.37	2.59%
SUBTOTAL - Diverted Tons	5,777.61	5,733.57	5,746.10	5,419.30	5,378.91	5,703.09	324.18	6.03%
<u>Commercial/MFD and Residential</u>								
TOTAL TONS DISPOSED	9,345.00	8,553.51	8,057.71	7,927.09	8,294.75	8,258.31		
TOTAL TONS DIVERTED	9,117.89	9,497.40	9,920.43	9,640.83	10,023.80	11,185.90		
COMMERCIAL DIVERSION RATE	31.58%	37.11%	41.39%	42.10%	43.17%	47.66%		
MFD DIVERSION RATE	18.98%	25.16%	28.30%	28.86%	28.80%	29.97%		
RESIDENTIAL DIVERSION RATE	73.28%	72.50%	72.80%	71.87%	71.16%	71.83%		
TOTAL DIVERSION RATE	49.38%	52.61%	55.18%	54.88%	54.72%	57.53%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2016

MEMBER AGENCY	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2016 Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
NORTH FAIR OAKS								
Commercial								
Commercial Solid Waste	167.87	170.72	175.85	530.68	514.44	0.00	0.00	1,045.12
Commercial Recycling	56.40	61.50	59.86	174.07	177.76	0.00	0.00	351.83
Commercial Organics	38.98	42.11	41.42	125.35	122.51	0.00	0.00	247.86
Subtotal - Disposed	167.87	170.72	175.85	530.68	514.44	0.00	0.00	1,045.12
Subtotal - Diverted	95.38	103.61	101.28	299.42	300.27	0.00	0.00	599.69
Diversion Rate	36.23%	37.77%	36.55%	36.07%	36.86%	0.00%	0.00%	36.46%
MFD								
MFD Solid Waste	78.97	81.46	85.71	249.16	246.14	0.00	0.00	495.30
MFD Recycling	12.89	12.84	12.41	37.30	38.14	0.00	0.00	75.44
MFD Organics	0.59	0.74	1.08	1.92	2.41	0.00	0.00	4.33
Subtotal - Disposed	78.97	81.46	85.71	249.16	246.14	0.00	0.00	495.30
Subtotal - Diverted	13.48	13.58	13.49	39.22	40.55	0.00	0.00	79.77
Diversion Rate	14.58%	14.29%	13.60%	13.60%	14.14%	0.00%	0.00%	13.87%
Roll-Off								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	234.15	253.78	248.12	760.19	736.05	0.00	0.00	1,496.24
Residential Curbside Recycling	100.96	101.72	103.41	298.98	306.09	0.00	0.00	605.07
Residential Curbside Organics	184.02	181.71	160.55	524.85	526.28	0.00	0.00	1,051.13
Subtotal - Disposed	234.15	253.78	248.12	760.19	736.05	0.00	0.00	1,496.24
Subtotal - Diverted	284.98	283.43	263.96	823.83	832.37	0.00	0.00	1,656.20
Diversion Rate	54.90%	52.76%	51.55%	52.01%	53.07%	0.00%	0.00%	52.54%
Total Disposed	480.99	505.96	509.68	1,540.03	1,496.63	0.00	0.00	3,036.66
Total Diverted	393.84	400.62	378.73	1,162.47	1,173.19	0.00	0.00	2,335.66
Total Diversion Rate	45.02%	44.19%	42.63%	43.01%	43.94%	0.00%	0.00%	43.48%
Single-Family Measured Diversion Rate	54.90%	52.76%	51.55%	52.01%	53.07%	0.00%	0.00%	52.54%
Commercial Measured Diversion Rate	30.60%	31.73%	30.50%	30.28%	30.94%	0.00%	0.00%	30.61%
MFD Measured Diversion Rate	14.58%	14.29%	13.60%	13.60%	14.14%	0.00%	0.00%	13.87%
Overall Measured Diversion Rate	45.02%	44.19%	42.63%	43.01%	43.94%	0.00%	0.00%	43.48%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2016

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - JUNE 2016

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2015 - 2016</u>	<u>2015 - 2016</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>Tons</u> <u>Incr/(Decr)</u>	<u>% Change</u>
North Fair Oaks								
<u>Commercial¹ and MFD</u>								
Commercial Solid Waste	777.22	930.81	965.58	974.48	1,042.75	1,045.12	2.37	0.23%
MFD Solid Waste	352.88	367.83	468.41	487.02	497.01	495.30	(1.71)	-0.34%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	218.64	245.56	244.53	268.69	324.54	351.83	27.29	8.41%
MFD Recycling	52.35	49.29	58.98	57.37	67.18	75.44	8.26	12.30%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	181.55	181.07	182.28	209.42	249.34	247.86	(1.48)	-0.59%
MFD Organics	1.49	1.00	0.40	1.11	1.33	4.33	3.00	225.56%
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	1,130.10	1,298.64	1,433.99	1,461.50	1,539.76	1,540.42	0.66	0.04%
SUBTOTAL - Diverted Tons	454.03	476.92	486.19	536.59	642.39	679.46	37.07	5.77%
<u>Residential</u>								
Residential Solid Waste	1,166.61	1,328.40	1,385.93	1,386.64	1,388.67	1,496.24	107.57	7.75%
Residential Curbside Recycling	457.67	553.08	570.45	567.33	570.38	605.07	34.69	6.08%
Residential Curbside Organics	1,011.49	1,018.43	1,056.90	966.06	966.74	1,051.13	84.39	8.73%
SUBTOTAL - Disposed Tons	1,166.61	1,328.40	1,385.93	1,386.64	1,388.67	1,496.24	107.57	7.75%
SUBTOTAL - Diverted Tons	1,469.16	1,571.51	1,627.35	1,533.39	1,537.12	1,656.20	119.08	7.75%
<u>Commercial/MFD and Residential</u>								
TOTAL TONS DISPOSED	2,296.71	2,627.04	2,819.92	2,848.14	2,928.43	3,036.66		
TOTAL TONS DIVERTED	1,923.19	2,048.43	2,113.54	2,069.98	2,179.51	2,335.66		
COMMERCIAL DIVERSION RATE	28.66%	26.86%	25.32%	26.86%	29.44%	30.61%		
MFD DIVERSION RATE	13.24%	12.03%	11.25%	10.72%	12.11%	13.87%		
RESIDENTIAL DIVERSION RATE	55.74%	54.19%	54.01%	52.51%	52.54%	52.54%		
TOTAL DIVERSION RATE	45.57%	43.81%	42.84%	42.09%	42.67%	43.48%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2016

MEMBER AGENCY	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2016 Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
REDWOOD CITY								
Commercial								
Commercial Solid Waste	1,319.48	1,350.34	1,380.13	4,202.21	4,049.95	0.00	0.00	8,252.16
Commercial Recycling	378.71	388.93	387.13	1,255.96	1,154.77	0.00	0.00	2,410.73
Commercial Organics	354.22	374.31	406.14	1,203.89	1,134.67	0.00	0.00	2,338.56
Subtotal - Disposed	1,319.48	1,350.34	1,380.13	4,202.21	4,049.95	0.00	0.00	8,252.16
Subtotal - Diverted	732.93	763.24	793.27	2,459.85	2,289.44	0.00	0.00	4,749.29
Diversion Rate	35.71%	36.11%	36.50%	36.92%	36.11%	0.00%	0.00%	36.53%
MFD								
MFD Solid Waste	619.43	643.09	633.38	1,910.42	1,895.90	0.00	0.00	3,806.32
MFD Recycling	128.14	131.65	131.31	413.84	391.10	0.00	0.00	804.94
MFD Organics	10.20	10.60	9.93	28.68	30.73	0.00	0.00	59.41
Subtotal - Disposed	619.43	643.09	633.38	1,910.42	1,895.90	0.00	0.00	3,806.32
Subtotal - Diverted	138.34	142.25	141.24	442.52	421.83	0.00	0.00	864.35
Diversion Rate	18.26%	18.11%	18.23%	18.81%	18.20%	0.00%	0.00%	18.51%
Roll-Off								
Roll-Off Solid Waste	285.68	290.74	375.06	959.63	951.48	0.00	0.00	1,911.11
Roll-Off Recycling	34.41	33.89	37.96	86.64	106.26	0.00	0.00	192.90
Roll-Off Organics	56.47	55.27	68.01	162.83	179.75	0.00	0.00	342.58
Subtotal - Disposed	285.68	290.74	375.06	959.63	951.48	0.00	0.00	1,911.11
Subtotal - Diverted	90.88	89.16	105.97	249.47	286.01	0.00	0.00	535.48
Diversion Rate	24.13%	23.47%	22.03%	20.63%	23.11%	0.00%	0.00%	21.89%
Residential								
Residential Solid Waste	793.29	878.19	891.32	2,545.94	2,562.80	0.00	0.00	5,108.74
Residential Curbside Recycling	577.21	634.93	650.81	1,922.81	1,862.95	0.00	0.00	3,785.76
Residential Curbside Organics	1,055.15	1,105.22	1,011.35	3,100.41	3,171.72	0.00	0.00	6,272.13
Subtotal - Disposed	793.29	878.19	891.32	2,545.94	2,562.80	0.00	0.00	5,108.74
Subtotal - Diverted	1,632.36	1,740.15	1,662.16	5,023.22	5,034.67	0.00	0.00	10,057.89
Diversion Rate	67.30%	66.46%	65.09%	66.36%	66.27%	0.00%	0.00%	66.32%
Total Disposed	3,017.88	3,162.36	3,279.89	9,618.20	9,460.13	0.00	0.00	19,078.33
Total Diverted	2,594.51	2,734.80	2,702.64	8,175.06	8,031.95	0.00	0.00	16,207.01
Total Diversion Rate	46.23%	46.37%	45.18%	45.94%	45.92%	0.00%	0.00%	45.93%
Single-Family Measured Diversion Rate	67.30%	66.46%	65.09%	66.36%	66.27%	0.00%	0.00%	66.32%
Commercial Measured Diversion Rate	30.19%	30.34%	30.34%	30.83%	30.29%	0.00%	0.00%	30.56%
MFD Measured Diversion Rate	18.26%	18.11%	18.23%	18.81%	18.20%	0.00%	0.00%	18.51%
Overall Measured Diversion Rate	46.23%	46.37%	45.18%	45.94%	45.92%	0.00%	0.00%	45.93%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2016

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - JUNE 2016

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2015 - 2016</u>	<u>2015 - 2016</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>Tons</u> <u>Incr/(Decr)</u>	<u>% Change</u>
Redwood City								
Commercial¹ and MFD								
Commercial Solid Waste	6,949.12	8,076.92	7,456.63	7,708.74	8,025.97	8,252.16	226.19	2.82%
MFD Solid Waste	3,777.04	3,591.74	3,887.95	3,511.93	3,502.39	3,806.32	303.93	8.68%
Roll-Off Solid Waste	2,036.62	2,120.78	1,957.21	1,981.51	1,946.89	1,911.11	(35.78)	-1.84%
Commercial Recycling	1,509.31	1,728.26	1,716.04	1,904.49	2,150.89	2,410.73	259.84	12.08%
MFD Recycling	580.14	535.17	663.41	640.79	661.20	804.94	143.74	21.74%
Roll-Off Recycling	52.46	59.89	61.13	85.69	177.70	192.90	15.20	8.55%
Commercial Organics	1,150.43	1,450.76	1,566.30	1,710.97	2,080.28	2,338.56	258.28	12.42%
MFD Organics	59.31	58.71	62.44	56.02	51.07	59.41	8.34	16.33%
Roll-Off Organics	312.23	427.31	292.85	328.43	323.55	342.58	19.03	5.88%
SUBTOTAL - Disposed Tons	12,762.78	13,789.44	13,301.79	13,202.18	13,475.25	13,969.59	494.34	3.67%
SUBTOTAL - Diverted Tons	3,663.88	4,260.10	4,362.17	4,726.39	5,444.69	6,149.12	704.43	12.94%
Residential								
Residential Solid Waste	5,269.22	5,106.09	5,010.02	4,864.78	4,976.04	5,108.74	132.70	2.67%
Residential Curbside Recycling	3,411.71	3,541.36	3,651.48	3,697.73	3,694.52	3,785.76	91.24	2.47%
Residential Curbside Organics	5,776.02	5,977.04	6,327.24	5,804.85	5,856.63	6,272.13	415.50	7.09%
SUBTOTAL - Disposed Tons	5,269.22	5,106.09	5,010.02	4,864.78	4,976.04	5,108.74	132.70	2.67%
SUBTOTAL - Diverted Tons	9,187.73	9,518.40	9,978.72	9,502.58	9,551.15	10,057.89	506.74	5.31%
Commercial/MFD and Residential								
TOTAL TONS DISPOSED	18,032.00	18,895.53	18,311.81	18,066.96	18,451.29	19,078.33		
TOTAL TONS DIVERTED	12,851.61	13,778.50	14,340.89	14,228.97	14,995.84	16,207.01		
COMMERCIAL DIVERSION RATE	22.30%	23.60%	24.70%	26.36%	28.78%	30.56%		
MFD DIVERSION RATE	14.48%	14.19%	15.73%	16.56%	16.90%	18.51%		
RESIDENTIAL DIVERSION RATE	63.55%	65.09%	66.57%	66.14%	65.75%	66.32%		
TOTAL DIVERSION RATE	41.61%	42.17%	43.92%	44.06%	44.83%	45.93%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2016

MEMBER AGENCY	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2016 Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
SAN CARLOS								
Commercial								
Commercial Solid Waste	461.24	496.53	511.61	1,535.16	1,469.38	0.00	0.00	3,004.54
Commercial Recycling	174.27	181.67	187.84	558.99	543.78	0.00	0.00	1,102.77
Commercial Organics	133.20	142.63	129.28	366.84	405.11	0.00	0.00	771.95
Subtotal - Disposed	461.24	496.53	511.61	1,535.16	1,469.38	0.00	0.00	3,004.54
Subtotal - Diverted	307.47	324.30	317.12	925.83	948.89	0.00	0.00	1,874.72
Diversion Rate	40.00%	39.51%	38.27%	37.62%	39.24%	0.00%	0.00%	38.42%
MFD								
MFD Solid Waste	125.14	134.19	131.38	395.31	390.71	0.00	0.00	786.02
MFD Recycling	37.21	40.07	40.79	124.11	118.07	0.00	0.00	242.18
MFD Organics	9.26	9.71	9.23	30.30	28.20	0.00	0.00	58.50
Subtotal - Disposed	125.14	134.19	131.38	395.31	390.71	0.00	0.00	786.02
Subtotal - Diverted	46.47	49.78	50.02	154.41	146.27	0.00	0.00	300.68
Diversion Rate	27.08%	27.06%	27.57%	28.09%	27.24%	0.00%	0.00%	27.67%
Roll-Off								
Roll-Off Solid Waste	82.49	80.30	80.89	232.26	243.68	0.00	0.00	475.94
Roll-Off Recycling	10.54	9.64	13.43	29.89	33.61	0.00	0.00	63.50
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	82.49	80.30	80.89	232.26	243.68	0.00	0.00	475.94
Subtotal - Diverted	10.54	9.64	13.43	29.89	33.61	0.00	0.00	63.50
Diversion Rate	11.33%	10.72%	14.24%	11.40%	12.12%	0.00%	0.00%	11.77%
Residential								
Residential Solid Waste	365.34	361.67	379.15	1,088.69	1,106.16	0.00	0.00	2,194.85
Residential Curbside Recycling	296.66	302.52	319.71	973.76	918.89	0.00	0.00	1,892.65
Residential Curbside Organics	540.91	505.13	483.59	1,476.05	1,529.63	0.00	0.00	3,005.68
Subtotal - Disposed	365.34	361.67	379.15	1,088.69	1,106.16	0.00	0.00	2,194.85
Subtotal - Diverted	837.57	807.65	803.30	2,449.81	2,448.52	0.00	0.00	4,898.33
Diversion Rate	69.63%	69.07%	67.94%	69.23%	68.88%	0.00%	0.00%	69.06%
Total Disposed	1,034.21	1,072.69	1,103.03	3,251.42	3,209.93	0.00	0.00	6,461.35
Total Diverted	1,202.05	1,191.37	1,183.87	3,559.94	3,577.29	0.00	0.00	7,137.23
Total Diversion Rate	53.75%	52.62%	51.77%	52.26%	52.71%	0.00%	0.00%	52.49%
Single-Family Measured Diversion Rate	69.63%	69.07%	67.94%	69.23%	68.88%	0.00%	0.00%	69.06%
Commercial Measured Diversion Rate	35.27%	35.05%	34.46%	33.92%	34.92%	0.00%	0.00%	34.42%
MFD Measured Diversion Rate	27.08%	27.06%	27.57%	28.09%	27.24%	0.00%	0.00%	27.67%
Overall Measured Diversion Rate	53.75%	52.62%	51.77%	52.26%	52.71%	0.00%	0.00%	52.49%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2016

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - JUNE 2016

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2015 - 2016</u>	<u>2015 - 2016</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>Tons</u> <u>Incr/(Decr)</u>	<u>% Change</u>
San Carlos								
<u>Commercial¹ and MFD</u>								
Commercial Solid Waste	3,012.25	3,012.19	2,992.22	3,018.13	3,124.17	3,004.54	(119.63)	-3.83%
MFD Solid Waste	869.88	716.49	798.07	783.82	772.60	786.02	13.42	1.74%
Roll-Off Solid Waste	803.82	534.46	402.78	386.85	409.49	475.94	66.45	16.23%
Commercial Recycling	737.28	825.02	884.52	986.87	1,010.47	1,102.77	92.30	9.13%
MFD Recycling	189.85	165.27	216.13	227.75	236.56	242.18	5.62	2.38%
Roll-Off Recycling	163.78	98.46	61.65	58.59	99.49	63.50	(35.99)	-36.17%
Commercial Organics	313.87	405.83	404.02	462.27	592.94	771.95	179.01	30.19%
MFD Organics	39.62	36.36	30.24	59.49	58.94	58.50	(0.44)	-0.75%
Roll-Off Organics	63.31	2.13	9.28	2.29	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	4,685.95	4,263.14	4,193.07	4,188.80	4,306.26	4,266.50	(39.76)	-0.92%
SUBTOTAL - Diverted Tons	1,507.71	1,533.07	1,605.84	1,797.26	1,998.40	2,238.90	240.50	12.03%
<u>Residential</u>								
Residential Solid Waste	2,224.23	2,203.38	2,165.63	2,121.37	2,116.48	2,194.85	78.37	3.70%
Residential Curbside Recycling	1,912.36	1,897.17	1,939.99	1,893.80	1,873.47	1,892.65	19.18	1.02%
Residential Curbside Organics	3,060.67	3,056.27	3,095.03	2,845.34	2,872.75	3,005.68	132.93	4.63%
SUBTOTAL - Disposed Tons	2,224.23	2,203.38	2,165.63	2,121.37	2,116.48	2,194.85	78.37	3.70%
SUBTOTAL - Diverted Tons	4,973.03	4,953.44	5,035.02	4,739.14	4,746.22	4,898.33	152.11	3.20%
<u>Commercial/MFD and Residential</u>								
TOTAL TONS DISPOSED	6,910.18	6,466.52	6,358.70	6,310.17	6,422.74	6,461.35		
TOTAL TONS DIVERTED	6,480.74	6,486.51	6,640.86	6,536.40	6,744.62	7,137.23		
COMMERCIAL DIVERSION RATE	24.34%	26.45%	27.69%	30.02%	31.70%	34.42%		
MFD DIVERSION RATE	20.87%	21.96%	23.59%	26.82%	27.67%	27.67%		
RESIDENTIAL DIVERSION RATE	69.10%	69.21%	69.92%	69.08%	69.16%	69.06%		
TOTAL DIVERSION RATE	48.40%	50.08%	51.09%	50.88%	51.22%	52.49%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2016

MEMBER AGENCY	2016							Year to Date
	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	
SAN MATEO								
Commercial								
Commercial Solid Waste	1,163.26	1,199.22	1,188.35	3,745.43	3,550.83	0.00	0.00	7,296.26
Commercial Recycling	402.37	429.96	429.49	1,467.66	1,261.82	0.00	0.00	2,729.48
Commercial Organics	293.86	328.35	304.00	899.82	926.21	0.00	0.00	1,826.03
Subtotal - Disposed	1,163.26	1,199.22	1,188.35	3,745.43	3,550.83	0.00	0.00	7,296.26
Subtotal - Diverted	696.23	758.31	733.49	2,367.48	2,188.03	0.00	0.00	4,555.51
Diversion Rate	37.44%	38.74%	38.17%	38.73%	38.13%	0.00%	0.00%	38.44%
MFD								
MFD Solid Waste	842.27	895.31	869.57	2,674.76	2,607.15	0.00	0.00	5,281.91
MFD Recycling	219.84	245.50	240.91	734.53	706.25	0.00	0.00	1,440.78
MFD Organics	26.12	26.26	25.50	79.21	77.88	0.00	0.00	157.09
Subtotal - Disposed	842.27	895.31	869.57	2,674.76	2,607.15	0.00	0.00	5,281.91
Subtotal - Diverted	245.96	271.76	266.41	813.74	784.13	0.00	0.00	1,597.87
Diversion Rate	22.60%	23.29%	23.45%	23.33%	23.12%	0.00%	0.00%	23.23%
Roll-Off								
Roll-Off Solid Waste	362.57	311.55	342.48	1,102.64	1,016.60	0.00	0.00	2,119.24
Roll-Off Recycling	27.58	26.20	23.85	103.14	77.63	0.00	0.00	180.77
Roll-Off Organics	0.00	13.91	41.94	0.00	55.85	0.00	0.00	55.85
Subtotal - Disposed	362.57	311.55	342.48	1,102.64	1,016.60	0.00	0.00	2,119.24
Subtotal - Diverted	27.58	40.11	65.79	103.14	133.48	0.00	0.00	236.62
Diversion Rate	7.07%	11.41%	16.11%	8.55%	11.61%	0.00%	0.00%	10.04%
Residential								
Residential Solid Waste	1,025.71	1,054.73	1,105.48	3,174.25	3,185.92	0.00	0.00	6,360.17
Residential Curbside Recycling	691.81	704.94	771.28	2,218.82	2,168.03	0.00	0.00	4,386.85
Residential Curbside Organics	1,317.72	1,232.51	1,142.80	3,471.66	3,693.03	0.00	0.00	7,164.69
Subtotal - Disposed	1,025.71	1,054.73	1,105.48	3,174.25	3,185.92	0.00	0.00	6,360.17
Subtotal - Diverted	2,009.53	1,937.45	1,914.08	5,690.48	5,861.06	0.00	0.00	11,551.54
Diversion Rate	66.21%	64.75%	63.39%	64.19%	64.78%	0.00%	0.00%	64.49%
Total Disposed	3,393.81	3,460.81	3,505.88	10,697.08	10,360.50	0.00	0.00	21,057.58
Total Diverted	2,979.30	3,007.63	2,979.77	8,974.84	8,966.70	0.00	0.00	17,941.54
Total Diversion Rate	46.75%	46.50%	45.94%	45.62%	46.39%	0.00%	0.00%	46.00%
Single-Family Measured Diversion Rate	66.21%	64.75%	63.39%	64.19%	64.78%	0.00%	0.00%	64.49%
Commercial Measured Diversion Rate	29.05%	30.79%	30.75%	30.39%	30.21%	0.00%	0.00%	30.30%
MFD Measured Diversion Rate	22.60%	23.29%	23.45%	23.33%	23.12%	0.00%	0.00%	23.23%
Overall Measured Diversion Rate	46.75%	46.50%	45.94%	45.62%	46.39%	0.00%	0.00%	46.00%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2016

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - JUNE 2016

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2015 - 2016</u>	<u>2015 - 2016</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>Tons</u> <u>Incr/(Decr)</u>	<u>% Change</u>
San Mateo								
Commercial¹ and MFD								
Commercial Solid Waste	7,115.62	7,701.11	6,730.34	7,059.98	7,081.36	7,296.26	214.90	3.03%
MFD Solid Waste	5,972.22	4,839.53	5,399.89	5,115.20	5,349.22	5,281.91	(67.31)	-1.26%
Roll-Off Solid Waste	2,040.93	2,284.73	2,119.35	1,979.78	2,038.65	2,119.24	80.59	3.95%
Commercial Recycling	1,763.90	2,179.55	2,245.44	2,463.74	2,385.31	2,729.48	344.17	14.43%
MFD Recycling	1,156.38	980.03	1,235.30	1,265.46	1,337.44	1,440.78	103.34	7.73%
Roll-Off Recycling	215.10	255.78	197.64	191.12	184.63	180.77	(3.86)	-2.09%
Commercial Organics	1,309.01	1,492.99	1,440.95	1,519.72	1,678.10	1,826.03	147.93	8.82%
MFD Organics	189.01	153.45	197.19	141.87	149.39	157.09	7.70	5.15%
Roll-Off Organics	0.00	18.50	0.00	0.00	0.00	55.85	55.85	100.00%
SUBTOTAL - Disposed Tons	15,128.77	14,825.37	14,249.58	14,154.96	14,469.23	14,697.41	228.18	1.58%
SUBTOTAL - Diverted Tons	4,633.40	5,080.30	5,316.52	5,581.91	5,734.87	6,390.00	655.13	11.42%
Residential								
Residential Solid Waste	5,934.08	6,209.54	6,165.50	6,092.54	6,186.14	6,360.17	174.03	2.81%
Residential Curbside Recycling	4,439.94	4,128.78	4,121.79	4,178.17	4,148.87	4,386.85	237.98	5.74%
Residential Curbside Organics	6,768.26	6,903.91	6,980.86	6,695.33	6,526.15	7,164.69	638.54	9.78%
SUBTOTAL - Disposed Tons	5,934.08	6,209.54	6,165.50	6,092.54	6,186.14	6,360.17	174.03	2.81%
SUBTOTAL - Diverted Tons	11,208.20	11,032.69	11,102.65	10,873.50	10,675.02	11,551.54	876.52	8.21%
Commercial/MFD and Residential								
TOTAL TONS DISPOSED	21,062.85	21,034.91	20,415.08	20,247.50	20,655.37	21,057.58		
TOTAL TONS DIVERTED	15,841.60	16,112.99	16,419.17	16,455.41	16,409.89	17,941.54		
COMMERCIAL DIVERSION RATE	23.45%	25.52%	27.17%	28.28%	28.38%	30.30%		
MFD DIVERSION RATE	18.39%	18.98%	20.97%	21.58%	21.75%	23.23%		
RESIDENTIAL DIVERSION RATE	65.38%	63.99%	64.30%	64.09%	63.31%	64.49%		
TOTAL DIVERSION RATE	42.93%	43.38%	44.58%	44.83%	44.27%	46.00%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2016

MEMBER AGENCY	2016							Year to Date
	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	
SAN MATEO COUNTY								
Commercial								
Commercial Solid Waste	66.72	67.87	67.91	208.74	202.50	0.00	0.00	411.24
Commercial Recycling	24.62	27.20	25.51	83.19	77.33	0.00	0.00	160.52
Commercial Organics	22.45	21.62	22.34	85.75	66.41	0.00	0.00	152.16
Subtotal - Disposed	66.72	67.87	67.91	208.74	202.50	0.00	0.00	411.24
Subtotal - Diverted	47.07	48.82	47.85	168.94	143.74	0.00	0.00	312.68
Diversion Rate	41.37%	41.84%	41.34%	44.73%	41.51%	0.00%	0.00%	43.19%
MFD								
MFD Solid Waste	35.46	36.07	38.46	112.46	109.99	0.00	0.00	222.45
MFD Recycling	4.64	4.94	4.67	15.00	14.25	0.00	0.00	29.25
MFD Organics	0.33	0.30	0.28	0.97	0.91	0.00	0.00	1.88
Subtotal - Disposed	35.46	36.07	38.46	112.46	109.99	0.00	0.00	222.45
Subtotal - Diverted	4.97	5.24	4.95	15.97	15.16	0.00	0.00	31.13
Diversion Rate	12.29%	12.68%	11.40%	12.43%	12.11%	0.00%	0.00%	12.28%
Roll-Off								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	212.12	222.84	234.49	680.69	669.45	0.00	0.00	1,350.14
Residential Curbside Recycling	185.92	194.83	199.52	599.46	580.27	0.00	0.00	1,179.73
Residential Curbside Organics	343.71	353.62	332.32	1,019.79	1,029.65	0.00	0.00	2,049.44
Subtotal - Disposed	212.12	222.84	234.49	680.69	669.45	0.00	0.00	1,350.14
Subtotal - Diverted	529.63	548.45	531.84	1,619.25	1,609.92	0.00	0.00	3,229.17
Diversion Rate	71.40%	71.11%	69.40%	70.40%	70.63%	0.00%	0.00%	70.52%
Total Disposed	314.30	326.78	340.86	1,001.89	981.94	0.00	0.00	1,983.83
Total Diverted	581.67	602.51	584.64	1,804.16	1,768.82	0.00	0.00	3,572.98
Total Diversion Rate	64.92%	64.84%	63.17%	64.30%	64.30%	0.00%	0.00%	64.30%
Single-Family Measured Diversion Rate	71.40%	71.11%	69.40%	70.40%	70.63%	0.00%	0.00%	70.52%
Commercial Measured Diversion Rate	33.74%	34.22%	33.17%	36.54%	33.71%	0.00%	0.00%	35.17%
MFD Measured Diversion Rate	12.29%	12.68%	11.40%	12.43%	12.11%	0.00%	0.00%	12.28%
Overall Measured Diversion Rate	64.92%	64.84%	63.17%	64.30%	64.30%	0.00%	0.00%	64.30%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2016

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - JUNE 2016

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2015 - 2016</u>	<u>2015 - 2016</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>Tons</u> <u>Incr/(Decr)</u>	<u>% Change</u>
San Mateo County								
<u>Commercial¹ and MFD</u>								
Commercial Solid Waste	463.41	629.67	490.10	457.15	410.91	411.24	0.33	0.08%
MFD Solid Waste	194.57	176.32	206.03	203.69	209.86	222.45	12.59	6.00%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	98.32	116.93	125.42	135.38	140.92	160.52	19.60	13.91%
MFD Recycling	29.74	24.01	25.13	24.19	27.09	29.25	2.16	7.97%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	69.42	108.11	107.39	140.55	169.58	152.16	(17.42)	-10.27%
MFD Organics	3.87	2.45	2.55	1.68	1.90	1.88	(0.02)	-1.05%
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	657.98	805.99	696.13	660.84	620.77	633.69	12.92	2.08%
SUBTOTAL - Diverted Tons	201.35	251.50	260.49	301.80	339.49	343.81	4.32	1.27%
<u>Residential</u>								
Residential Solid Waste	1,260.86	1,319.13	1,292.50	1,314.25	1,307.82	1,350.14	42.32	3.24%
Residential Curbside Recycling	1,092.39	1,167.51	1,175.13	1,159.33	1,182.75	1,179.73	(3.02)	-0.26%
Residential Curbside Organics	1,971.03	2,040.73	2,133.14	1,897.25	1,944.25	2,049.44	105.19	5.41%
SUBTOTAL - Disposed Tons	1,260.86	1,319.13	1,292.50	1,314.25	1,307.82	1,350.14	42.32	3.24%
SUBTOTAL - Diverted Tons	3,063.42	3,208.24	3,308.27	3,056.58	3,127.00	3,229.17	102.17	3.27%
<u>Commercial/MFD and Residential</u>								
TOTAL TONS DISPOSED	1,918.84	2,125.12	1,988.63	1,975.09	1,928.59	1,983.83		
TOTAL TONS DIVERTED	3,264.77	3,459.74	3,568.76	3,358.38	3,466.49	3,572.98		
COMMERCIAL DIVERSION RATE	23.43%	23.78%	27.23%	31.35%	35.35%	35.17%		
MFD DIVERSION RATE	14.73%	13.05%	11.84%	11.27%	12.14%	12.28%		
RESIDENTIAL DIVERSION RATE	70.84%	70.86%	71.91%	69.93%	70.51%	70.52%		
TOTAL DIVERSION RATE	62.98%	61.95%	64.22%	62.97%	64.25%	64.30%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2016

MEMBER AGENCY	2016							Year to Date
	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	
WEST BAY								
Commercial								
Commercial Solid Waste	30.80	32.77	32.46	100.64	96.03	0.00	0.00	196.67
Commercial Recycling	12.53	13.49	12.98	41.86	39.00	0.00	0.00	80.86
Commercial Organics	14.07	14.80	14.18	38.61	43.05	0.00	0.00	81.66
Subtotal - Disposed	30.80	32.77	32.46	100.64	96.03	0.00	0.00	196.67
Subtotal - Diverted	26.60	28.29	27.16	80.47	82.05	0.00	0.00	162.52
Diversion Rate	46.34%	46.33%	45.56%	44.43%	46.07%	0.00%	0.00%	45.25%
MFD								
MFD Solid Waste	1.98	2.17	2.28	6.99	6.43	0.00	0.00	13.42
MFD Recycling	0.97	1.10	1.11	3.29	3.18	0.00	0.00	6.47
MFD Organics	0.13	0.12	0.15	0.42	0.40	0.00	0.00	0.82
Subtotal - Disposed	1.98	2.17	2.28	6.99	6.43	0.00	0.00	13.42
Subtotal - Diverted	1.10	1.22	1.26	3.71	3.58	0.00	0.00	7.29
Diversion Rate	35.71%	35.99%	35.59%	34.67%	35.76%	0.00%	0.00%	35.20%
Roll-Off								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	89.59	97.53	102.48	279.03	289.60	0.00	0.00	568.63
Residential Curbside Recycling	79.30	89.41	99.54	277.68	268.25	0.00	0.00	545.93
Residential Curbside Organics	186.20	200.49	184.59	601.22	571.28	0.00	0.00	1,172.50
Subtotal - Disposed	89.59	97.53	102.48	279.03	289.60	0.00	0.00	568.63
Subtotal - Diverted	265.50	289.90	284.13	878.90	839.53	0.00	0.00	1,718.43
Diversion Rate	74.77%	74.83%	73.49%	75.90%	74.35%	0.00%	0.00%	75.14%
Total Disposed	122.37	132.47	137.22	386.66	392.06	0.00	0.00	778.72
Total Diverted	293.20	319.41	312.55	963.08	925.16	0.00	0.00	1,888.24
Total Diversion Rate	70.55%	70.68%	69.49%	71.35%	70.24%	0.00%	0.00%	70.80%
Single-Family Measured Diversion Rate	74.77%	74.83%	73.49%	75.90%	74.35%	0.00%	0.00%	75.14%
Commercial Measured Diversion Rate	45.80%	45.79%	45.00%	43.89%	45.53%	0.00%	0.00%	44.70%
MFD Measured Diversion Rate	35.71%	35.99%	35.59%	34.67%	35.76%	0.00%	0.00%	35.20%
Overall Measured Diversion Rate	70.55%	70.68%	69.49%	71.35%	70.24%	0.00%	0.00%	70.80%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2016

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - JUNE 2016

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>2015 - 2016</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2015 - 2016</u> <u>% Change</u>
West Bay Sanitary								
Commercial¹ and MFD								
Commercial Solid Waste	203.87	191.59	172.36	193.05	194.87	196.67	1.80	0.92%
MFD Solid Waste	37.70	24.59	33.98	13.45	13.54	13.42	(0.12)	-0.89%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	47.50	63.60	61.28	72.00	75.93	80.86	4.93	6.49%
MFD Recycling	7.71	7.60	10.34	6.34	6.73	6.47	(0.26)	-3.86%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	19.82	49.42	67.08	68.20	63.41	81.66	18.25	28.78%
MFD Organics	0.00	0.00	0.03	0.77	0.84	0.82	(0.02)	-2.38%
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	241.57	216.18	206.34	206.50	208.41	210.09	1.68	0.81%
SUBTOTAL - Diverted Tons	75.03	120.62	138.73	147.31	146.91	169.81	22.90	15.59%
Residential								
Residential Solid Waste	521.51	570.60	591.06	552.77	556.22	568.63	12.41	2.23%
Residential Curbside Recycling	535.71	565.63	531.46	537.84	528.96	545.93	16.97	3.21%
Residential Curbside Organics	1,161.94	1,162.30	1,209.14	1,091.38	1,124.84	1,172.50	47.66	4.24%
SUBTOTAL - Disposed Tons	521.51	570.60	591.06	552.77	556.22	568.63	12.41	2.23%
SUBTOTAL - Diverted Tons	1,697.65	1,727.93	1,740.60	1,629.22	1,653.80	1,718.43	64.63	3.91%
Commercial/MFD and Residential								
TOTAL TONS DISPOSED	763.08	786.78	797.40	759.27	764.63	778.72		
TOTAL TONS DIVERTED	1,772.68	1,848.55	1,879.33	1,776.53	1,800.71	1,888.24		
COMMERCIAL DIVERSION RATE	23.70%	35.81%	40.20%	41.64%	41.35%	44.70%		
MFD DIVERSION RATE	16.98%	23.61%	23.38%	34.58%	35.86%	35.20%		
RESIDENTIAL DIVERSION RATE	76.50%	75.18%	74.65%	74.67%	74.83%	75.14%		
TOTAL DIVERSION RATE	69.91%	70.14%	70.21%	70.06%	70.19%	70.80%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2016

MEMBER AGENCY	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2016 Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
TOTAL SBWMA								
Commercial								
Commercial Solid Waste	5,180.17	5,381.99	5,435.30	16,742.51	15,997.46	0.00	0.00	32,739.97
Commercial Recycling	1,906.50	2,004.92	1,946.39	6,351.81	5,857.81	0.00	0.00	12,209.62
Commercial Organics	1,948.05	2,048.24	2,018.53	6,078.95	6,014.82	0.00	0.00	12,093.77
Subtotal - Disposed	5,180.17	5,381.99	5,435.30	16,742.51	15,997.46	0.00	0.00	32,739.97
Subtotal - Diverted	3,854.55	4,053.16	3,964.92	12,430.76	11,872.63	0.00	0.00	24,303.39
Diversion Rate	42.66%	42.96%	42.18%	42.61%	42.60%	0.00%	0.00%	42.61%
MFD								
MFD Solid Waste	2,729.98	2,863.99	2,818.20	8,628.62	8,412.17	0.00	0.00	17,040.79
MFD Recycling	691.50	753.05	752.36	2,293.77	2,196.91	0.00	0.00	4,490.68
MFD Organics	77.55	80.57	77.75	236.71	235.87	0.00	0.00	472.58
Subtotal - Disposed	2,729.98	2,863.99	2,818.20	8,628.62	8,412.17	0.00	0.00	17,040.79
Subtotal - Diverted	769.05	833.62	830.11	2,530.48	2,432.78	0.00	0.00	4,963.26
Diversion Rate	21.98%	22.54%	22.75%	22.68%	22.43%	0.00%	0.00%	22.56%
Roll-Off								
Roll-Off Solid Waste	1,724.62	1,691.54	1,837.10	5,156.04	5,253.26	0.00	0.00	10,409.30
Roll-Off Recycling	158.33	156.85	161.27	461.41	476.45	0.00	0.00	937.86
Roll-Off Organics	166.48	179.80	222.43	512.32	568.71	0.00	0.00	1,081.03
Subtotal - Disposed	1,724.62	1,691.54	1,837.10	5,156.04	5,253.26	0.00	0.00	10,409.30
Subtotal - Diverted	324.81	336.65	383.70	973.73	1,045.16	0.00	0.00	2,018.89
Diversion Rate	15.85%	16.60%	17.28%	15.89%	16.59%	0.00%	0.00%	16.24%
Residential								
Residential Solid Waste	4,771.87	5,065.82	5,188.36	14,890.62	15,026.05	0.00	0.00	29,916.67
Residential Curbside Recycling	3,246.96	3,422.51	3,581.71	10,598.46	10,251.18	0.00	0.00	20,849.64
Residential Curbside Organics	6,696.92	6,633.69	6,096.22	19,119.56	19,426.83	0.00	0.00	38,546.39
Subtotal - Disposed	4,771.87	5,065.82	5,188.36	14,890.62	15,026.05	0.00	0.00	29,916.67
Subtotal - Diverted	9,943.88	10,056.20	9,677.93	29,718.02	29,678.01	0.00	0.00	59,396.03
Diversion Rate	67.57%	66.50%	65.10%	66.62%	66.39%	0.00%	0.00%	66.50%
Total Disposed	14,406.64	15,003.34	15,278.96	45,417.79	44,688.94	0.00	0.00	90,106.73
Total Diverted	14,892.29	15,279.63	14,856.66	45,652.99	45,028.58	0.00	0.00	90,681.57
Total Diversion Rate	50.83%	50.46%	49.30%	50.13%	50.19%	0.00%	0.00%	50.16%
Single-Family Measured Diversion Rate	67.57%	66.50%	65.10%	66.62%	66.39%	0.00%	0.00%	66.50%
Commercial Measured Diversion Rate	33.93%	34.45%	33.92%	34.30%	34.10%	0.00%	0.00%	34.20%
MFD Measured Diversion Rate	21.98%	22.54%	22.75%	22.68%	22.43%	0.00%	0.00%	22.56%
Overall Measured Diversion Rate	50.83%	50.46%	49.30%	50.13%	50.19%	0.00%	0.00%	50.16%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2016

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - JUNE 2016

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2015 - 2016</u>	<u>2015 - 2016</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>Tons</u> <u>Incr/(Decr)</u>	<u>% Change</u>
TOTAL SBWMA								
Commercial¹ and MFD								
Commercial Solid Waste	32,106.86	34,177.16	31,182.80	31,609.33	32,170.47	32,739.97	569.50	1.77%
MFD Solid Waste	18,496.02	15,887.55	17,382.01	16,633.68	16,725.84	17,040.79	314.95	1.88%
Roll-Off Solid Waste	11,015.71	11,023.76	9,794.24	9,587.86	9,729.37	10,409.30	679.93	6.99%
Commercial Recycling	7,955.00	9,594.13	9,509.83	10,487.27	10,970.61	12,209.62	1,239.01	11.29%
MFD Recycling	3,135.24	2,997.61	3,725.06	3,880.14	4,110.45	4,490.68	380.23	9.25%
Roll-Off Recycling	856.46	750.21	624.71	771.04	980.25	937.86	(42.39)	-4.32%
Commercial Organics	7,301.96	7,944.79	8,863.51	9,198.53	10,781.29	12,093.77	1,312.48	12.17%
MFD Organics	447.39	381.28	486.56	435.76	440.65	472.58	31.93	7.25%
Roll-Off Organics	758.07	1,236.65	704.19	700.82	700.57	1,081.03	380.46	54.31%
SUBTOTAL - Disposed Tons	61,618.59	61,088.47	58,359.05	57,830.87	58,625.68	60,190.06	1,564.38	2.67%
SUBTOTAL - Diverted Tons	20,454.12	22,904.67	23,913.86	25,473.56	27,983.82	31,285.54	3,301.72	11.80%
Residential								
Residential Solid Waste	29,332.85	29,213.43	28,840.74	28,469.13	29,014.90	29,916.67	901.77	3.11%
Residential Curbside Recycling	20,396.79	19,912.44	20,106.31	20,148.46	20,195.57	20,849.64	654.07	3.24%
Residential Curbside Organics	37,102.51	37,848.46	38,633.50	35,876.32	35,805.24	38,546.39	2,741.15	7.66%
SUBTOTAL - Disposed Tons	29,332.85	29,213.43	28,840.74	28,469.13	29,014.90	29,916.67	901.77	3.11%
SUBTOTAL - Diverted Tons	57,499.30	57,760.90	58,739.81	56,024.78	56,000.81	59,396.03	3,395.22	6.06%
Commercial/MFD and Residential								
TOTAL TONS DISPOSED	90,951.44	90,301.90	87,199.79	86,300.00	87,640.58	90,106.73		
TOTAL TONS DIVERTED	77,953.42	80,665.57	82,653.67	81,498.34	83,984.63	90,681.57		
COMMERCIAL DIVERSION RATE	24.92%	27.27%	29.07%	30.58%	32.31%	34.20%		
MFD DIVERSION RATE	16.23%	17.54%	19.50%	20.60%	21.39%	22.56%		
RESIDENTIAL DIVERSION RATE	66.22%	66.41%	67.07%	66.31%	65.87%	66.50%		
TOTAL DIVERSION RATE	46.15%	47.18%	48.66%	48.57%	48.93%	50.16%		

¹ Includes Agency facilities tonnage

Recology San Mateo County
 Inquiry, Service Request and
 Complaint Summary
 Rate Year 2016

	Single-Family Missed Pick-Up Initial Complaints 8.02.B.2				Single-Family Missed Pick-Up Collection Events 8.02.B.2				Excessive Noise 8.02.J				Discourteous Behavior 8.06.J				Property Damage 8.02.H				Spills 8.02.I			
	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2
Atherton	34	32	41	107	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Belmont	43	64	87	194	1	0	1	2	0	0	0	0	0	0	0	0	1	1	2	0	1	2	3	
Burlingame	85	87	82	254	0	0	0	0	0	0	0	0	0	1	0	0	1	2	0	0	0	0	2	
East Palo Alto	17	28	20	65	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Foster City	22	33	48	103	0	2	0	2	0	0	0	0	0	1	0	0	1	1	0	1	0	1	2	
Hillsborough	58	52	73	183	1	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Menlo Park	30	41	64	135	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	1	1	
North Fair Oaks	21	19	10	50	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Redwood City	160	132	171	463	0	2	6	8	0	0	0	0	0	1	1	2	1	3	1	5	4	2	4	
San Carlos	63	94	87	244	0	0	0	0	0	0	0	0	0	0	0	0	2	2	0	2	1	0	2	
San Mateo	193	229	246	668	2	6	0	8	0	0	0	0	0	2	0	0	2	3	3	5	3	5	11	
San Mateo County	41	38	78	157	0	0	2	2	0	0	0	0	0	0	1	0	1	0	1	0	2	3	5	
West Bay	11	24	36	71	0	0	0	0	0	0	0	0	0	1	0	0	1	0	0	0	0	0	0	
Totals	778	873	1,043	2,694	4	10	9	23	0	0	0	0	0	1	1	2	6	7	2	15	12	8	17	

	On-call Bulky Item Collection 5.05				Extra/Overage Requests 8.02.G				Recycling Tote-Bag Request 5.03.B.2				Information requests 7.02.A				Billing Concerns			
	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2
Atherton	43	37	53	133	9	12	11	32	0	0	0	0	64	59	63	186	13	62	16	91
Belmont	193	195	266	654	7	16	34	57	3	0	1	4	169	166	170	505	45	37	116	198
Burlingame	175	219	256	650	8	36	46	90	0	0	0	0	213	187	178	578	65	106	67	238
East Palo Alto	130	148	145	423	2	7	17	26	0	0	0	0	96	70	102	268	12	5	7	24
Foster City	156	192	251	599	5	14	24	43	0	0	0	0	123	127	196	446	52	53	114	219
Hillsborough	68	89	111	268	14	19	22	55	0	0	0	0	80	66	99	245	18	21	55	94
Menlo Park	184	204	235	623	5	35	60	100	0	0	0	0	185	160	197	542	135	68	63	266
North Fair Oaks	78	68	78	224	3	6	15	24	0	0	0	0	64	60	70	194	10	14	9	33
Redwood City	494	515	572	1581	22	73	89	184	0	1	2	3	396	359	442	1197	19	22	11	52
San Carlos	208	282	338	828	8	45	43	96	0	0	3	3	893	826	810	2529	75	128	59	262
San Mateo	626	647	723	1996	8	59	80	147	1	0	5	6	607	520	551	1678	382	157	152	691
San Mateo County	113	105	163	381	33	13	14	60	0	0	0	0	98	89	131	318	28	31	79	138
West Bay	46	49	70	165	3	2	9	14	0	0	0	0	52	45	55	152	34	9	15	58
Totals	2,514	2,750	3,261	8,525	127	337	464	928	4	1	11	16	3,040	2,734	3,064	8,838	888	713	763	2,364

Recology San Mateo County
 Call Center Data and
 Quality Assurance Calls
 Rate Year 2016

SBWMA Service Area	Number of Calls Received	Number of Calls Answered	Number of Calls Dropped	Percentage of Calls Dropped	Average Hold Time in Seconds	Percentage of Calls Answered in Thirty Seconds	Number of Quality Assurance Calls Made
April	13,987	13,454	533	3.81%	42.81	73.85%	221
May	13,523	13,287	236	1.75%	27.37	82.74%	167
June	15,280	15,057	223	1.46%	21.34	86.56%	215
Quarter 2	42,790	41,798	992	2.32%	30.17	81.26%	603

Recology San Mateo County
 On-Site Customer Assessments,
 Visual Audits and Recycling
 Tote-Bags Delivered
 Rate Year 2016

	Number of On-site Assessments 7.04.E				Number of Visual Audits 7.06				Recycling Tote-Bags Delivered			
	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2
Atherton	0	3	0	3	0	0	0	0	0	0	0	0
Belmont	0	12	14	26	1	0	0	1	10	0	0	10
Burlingame	18	5	1	24	5	1	3	9	4	16	0	20
East Palo Alto	1	10	0	11	0	1	0	1	75	0	0	75
Foster City	13	0	6	19	0	0	0	0	86	0	0	86
Hillsborough	0	2	1	3	0	0	0	0	0	0	0	0
Menlo Park	3	7	3	13	0	1	2	3	0	0	0	0
North Fair Oaks	0	6	5	11	0	0	0	0	0	0	0	0
Redwood City	2	0	6	8	0	1	3	4	0	38	0	38
San Carlos	4	4	5	13	0	2	0	2	1	12	0	13
San Mateo	5	1	3	9	3	5	5	13	74	5	0	79
San Mateo County	6	3	0	9	0	0	0	0	0	0	0	0
West Bay	0	2	1	3	0	0	0	0	0	0	0	0
Totals	52	55	45	152	9	11	13	33	250	71	0	321

2016 LIQUIDATED DAMAGES

COLLECTION
QUALITY

1.A, 1.B, 1.C **Complaints regarding unauthorized collection hours, inadequate care of or damage to private property, and failure to resolve property damage claims within 30 days**
8.01.A, 8.02.H,

	April			May			June			Q2			2016 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 150
Belmont	-	0	0	1	0	0	1	0	0	2	0	-	-	2	\$ 150
Burlingame	1	0	0	-	0	0	1	0	0	2	0	-	-	2	\$ 150
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 150
Foster City	1	0	0	-	0	0	-	0	0	1	0	-	-	2	\$ 150
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 150
Menlo Park	2	0	0	2	0	0	-	0	0	4	0	-	-	3	\$ 150
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 150
Redwood City	5	0	0	3	0	0	1	0	0	9	0	-	-	6	\$ 150
San Carlos	-	0	0	2	0	0	-	0	0	2	0	-	-	3	\$ 150
San Mateo	3	0	0	3	0	0	-	0	0	6	0	-	-	6	\$ 150
San Mateo Cnty	-	0	0	2	0	0	-	0	0	2	0	-	-	2	\$ 150
West Bay	1	0	0	-	0	0	-	0	0	1	0	-	-	1	\$ 150
	13	0	0	13	0	0	3	0	0	29	0	-	-	31	

2. **Complaints regarding failure to provide new service or change existing service level within five (5) business days**
8.02.C

	April			May			June			Q2			2016 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 100
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 100
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 100
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 100
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 100
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 100
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	5	\$ 100
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 100
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	11	\$ 100
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	6	\$ 100
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	13	\$ 100
San Mateo Cnty	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 100
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 100
	-	0	0	-	0	0	-	0	0	-	0	-	-	59	

3. **Complaints regarding improper container placement**
8.02.B.1

	April			May			June			Q2			2016 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	2	0	0	1	0	0	-	0	0	3	0	-	-	12	\$ 50
Belmont	1	0	0	2	0	0	2	0	0	5	0	-	-	36	\$ 50
Burlingame	1	0	0	2	0	0	2	0	0	5	0	-	-	35	\$ 50
East Palo Alto	2	0	0	-	0	0	-	0	0	2	0	-	-	23	\$ 50
Foster City	1	0	0	-	0	0	1	0	0	2	0	-	-	35	\$ 50
Hillsborough	3	0	0	1	0	0	1	0	0	5	0	-	-	20	\$ 50
Menlo Park	4	0	0	-	0	0	2	0	0	6	0	-	-	42	\$ 50
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	14	\$ 50
Redwood City	2	0	0	3	0	0	7	0	0	12	0	-	-	94	\$ 50
San Carlos	1	0	0	1	0	0	3	0	0	5	0	-	-	46	\$ 50
San Mateo	4	0	0	8	0	0	6	0	0	18	0	-	-	105	\$ 50
San Mateo Cnty	2	0	0	-	0	0	-	0	0	2	0	-	-	27	\$ 50
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	11	\$ 50
	23	0	0	18	0	0	24	0	0	65	0	-	-	500	

2016 LIQUIDATED DAMAGES

4. Distribution of less than 50% of required non-collection notices

	April			May			June			Q2			2016 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
San Mateo Cnty	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
	-	0	0	-	0	0	0	0	0	0	0	-	-	0	

5. Excessive noise complaints

8.02.J

	April			May			June			Q2			2016 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 50
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 50
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 50
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 50
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 50
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 50
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	5	\$ 50
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 50
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	11	\$ 50
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	6	\$ 50
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	13	\$ 50
San Mateo Cnty	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 50
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 50
	-	0	0	-	0	0	0	0	0	0	0	-	-	59	

6. Complaints regarding unacceptable employee behavior

8.06.J

	April			May			June			Q2			2016 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Redwood City	-	-	0	1	1	250	1	1	250	2	2	500	500	0	\$ 250
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	500	0	\$ 250
San Mateo Cnty	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
	0	0	0	1	1	250	1	1	250	2	2	500	1,000	-	

2016 LIQUIDATED DAMAGES

7.A, 7.B,

Complaints regarding spills of discarded materials and failure to clean up those spills
8.02.1

	April			May			June			Q2			2016 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 50
Belmont	-	0	0	1	0	0	1	0	0	2	0	-	-	9	\$ 50
Burlingame	2	0	0	-	0	0	-	0	0	2	0	-	-	8	\$ 50
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	5	\$ 50
Foster City	1	0	0	-	0	0	1	0	0	2	0	-	-	9	\$ 50
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	5	\$ 50
Menlo Park	1	0	0	-	0	0	-	0	0	1	0	-	-	10	\$ 50
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 50
Redwood City	3	0	0	2	0	0	4	0	0	9	0	-	-	22	\$ 50
San Carlos	1	0	0	-	0	0	2	0	0	3	0	-	-	11	\$ 50
San Mateo	2	0	0	3	0	0	4	0	0	9	0	-	-	25	\$ 50
San Mateo Cnty	-	0	0	2	0	0	3	0	0	5	0	-	-	6	\$ 50
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 50
	10	0	0	8	0	0	15	0	0	33	0	-	-	119	

8.

Complaints regarding unreasonable leaks or spills of vehicle fluids
8.02.1

	April			May			June			Q2			2016 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	500	0	\$ 500
Belmont	-	0	0	-	0	0	1	1	500	1	1	500	500	0	\$ 500
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 500
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 500
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 500
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	500	0	\$ 500
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 500
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 500
Redwood City	1	1	500	-	0	0	-	0	0	1	1	500	1,000	0	\$ 500
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 500
San Mateo	1	1	500	-	0	0	1	1	500	2	2	1,000	1,500	0	\$ 500
San Mateo Cnty	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 500
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 500
	2	2	1,000	-	0	0	2	2	1,000	4	4	2,000	4,000	0	

CUSTOMER SERVICE QUALITY

1. **Resolution or remedy of complaints or inquiries beyond 10 business days of receipt of the complaint or inquiry**
7.02.D

	April			May			June			Q2			2016 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Mateo Cnty	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

2016 LIQUIDATED DAMAGES

REPORTING

1. Late submittal of reports, applications, proposals or other submittals

	April			May			June			Q2			2016 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Mateo Cnty	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

2. Accuracy of submittals: corrections or restatements submitted more than two (2) business after notification

	April			May			June			Q2			2016 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
San Mateo Cnty	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

3. Late submittal of billing review report 7.01.E

	April			May			June			Q2			2016 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
San Mateo Cnty	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
	-	0	0	-	0	0	-	0	0	0	0	-	-	0	

2016 LIQUIDATED DAMAGES

OTHER

1. **Disposal of recyclable materials without written approval**
8.02.D

	April			May			June			Q2			2016 LD Amount	Tonnage Allowance	LD per Ton Recyclables
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
San Mateo Cnty	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

Disposal of organic materials without written approval
8.02.D

	April			May			June			Q2			2016 LD Amount	Tonnage Allowance	LD per Ton Organics
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Mateo Cnty	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

2. **Recyclable materials not delivered to the designated transfer and processing facility**
6.01

	April			May			June			Q2			2016 LD Amount	Tonnage Allowance	LD per Ton Recyclables
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
San Mateo Cnty	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

2016 LIQUIDATED DAMAGES

Solid waste or organic materials not delivered to the designated transfer and processing facility

6.01

	April			May			June			Q2			2016 LD Amount	Tonnage Allowance	LD per Ton Solid Waste/ Organics
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Mateo Cnty	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	
													2,500	5,000	

Quarterly Single-Family Missed Pick-Up Collection Events Incentive/Disincentive Rate Year 2016

\$50

Agency	Number of Missed Pick-Up Events			Incentive Threshold	Disincentive Threshold	Disincentive Payment Due \$50 per Event			
	Apr	May	Jun			Apr	May	Jun	Total
Atherton	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Belmont	1	0	1	N/A	0	(\$50)	\$0	(\$50)	(\$100)
Burlingame	0	0	0	N/A	0	\$0	\$0	\$0	\$0
East Palo Alto	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Foster City	0	2	0	N/A	0	\$0	(\$100)	\$0	(\$100)
Hillsborough	1	0	0	N/A	0	(\$50)	\$0	\$0	(\$50)
Menlo Park	0	0	0	N/A	0	\$0	\$0	\$0	\$0
North Fair Oaks	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Redwood City	0	2	6	N/A	0	\$0	(\$100)	(\$300)	(\$400)
San Carlos	0	0	0	N/A	0	\$0	\$0	\$0	\$0
San Mateo	2	6	0	N/A	0	(\$100)	(\$300)	\$0	(\$400)
San Mateo County	0	0	2	N/A	0	\$0	\$0	(\$100)	(\$100)
West Bay	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Totals	4	10	9			(\$200)	(\$500)	(\$450)	(\$1,150)

Recology San Mateo County

Quarterly Average Speed of Answer Incentive/Disincentive Rate Year 2016

Aggregate SBWMA

Average Speed of Answer in Seconds SBWMA Service Area	Incentive Average Speed of Answer in Seconds	Disincentive Average Speed of Answer in Seconds	Incentive Seconds	Disincentive Seconds	\$500	\$500	Quarterly Net Amount	
					Incentive Payment due \$500 per Second	Disincentive Payment due \$500 per Second		
Quarter 2								
Month								
April	41	15	30	0	11	\$0	(\$5,560)	(\$5,560)
May	26	15	30	0	0	\$0	\$0	\$0
June	20	15	30	0	0	\$0	\$0	\$0
Totals						\$0	(\$5,560)	(\$5,560)
Year 2015								
	Agency	Solid Waste Tons						
	Atherton	2,171				\$0	(\$68)	(\$68)
	Belmont	7,998				\$0	(\$250)	(\$250)
	Burlingame	22,755				\$0	(\$712)	(\$712)
	East Palo Alto	11,792				\$0	(\$369)	(\$369)
	Foster City	10,010				\$0	(\$313)	(\$313)
	Hillsborough	2,609				\$0	(\$82)	(\$82)
	Menlo Park	16,607				\$0	(\$520)	(\$520)
	North Fair Oaks	5,916				\$0	(\$185)	(\$185)
	Redwood City	37,506				\$0	(\$1,174)	(\$1,174)
	San Carlos	12,866				\$0	(\$403)	(\$403)
	San Mateo	41,871				\$0	(\$1,311)	(\$1,311)
	San Mateo County	3,938				\$0	(\$123)	(\$123)
	West Bay	1,553				\$0	(\$49)	(\$49)
		177,591				\$0	(\$5,560)	(\$5,560)

Quarterly Ninety Second Maximum Hold Time Incentive/Disincentive Rate Year 2016

Aggregate SBWMA \$5

Number of Calls Exceeding Ninety Second Hold Time SBWMA Service Area	Quarterly Number of Calls Received SBWMA Service Area	5% of Quarterly Number of Calls Received SBWMA Service Area	Incentive Number of Calls	Ninety Second Hold Time Calls in Excess of 5% of Quarterly Calls Received	Incentive Payment Due	Disincentive Payment due \$5 per Call
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Quarter 2 \$5
 Month

April	1,907		N/A	1,907	N/A	(\$9,535)
May	1,057		N/A	1,057	N/A	(\$5,285)
June	760		N/A	760	N/A	(\$3,800)
Totals	3,724	42,790		3,724		(\$18,620)

Year 2015
 Tons of Solid
 Waste Collected

Agency	Tons of Solid Waste Collected	Incentive Payment Due	Disincentive Payment due \$5 per Call
Atherton	2,171	N/A	(\$228)
Belmont	7,998	N/A	(\$839)
Burlingame	22,755	N/A	(\$2,386)
East Palo Alto	11,792	N/A	(\$1,236)
Foster City	10,010	N/A	(\$1,049)
Hillsborough	2,609	N/A	(\$274)
Menlo Park	16,607	N/A	(\$1,741)
North Fair Oaks	5,916	N/A	(\$620)
Redwood City	37,506	N/A	(\$3,932)
San Carlos	12,866	N/A	(\$1,349)
San Mateo	41,871	N/A	(\$4,390)
San Mateo County	3,938	N/A	(\$413)
West Bay	1,553	N/A	(\$163)
	177,591	N/A	(\$18,620)

Recology San Mateo County
 Quarterly Contamination
 Disincentive Calculation
 Rate Year 2016

Quarter 2

Aggregate SBWMA

Material Type	Tons Collected	Allowable Contamination Threshold	Measured Contamination Level	Variance	Tons	Payment Amount	Payment Due
Single-Family Targeted Recyclable Materials	10,129.28	8.50%		-8.50%	N/A	\$175	N/A
Commercial Targeted Recyclable Materials	8,027.31	10.00%		-10.00%	N/A	\$70	N/A
Residential Organic Materials	19,426.83	5.00%		-5.00%	N/A	\$70	N/A
Commercial Organic Materials	5,750.11	10.00%		-10.00%	N/A	\$70	N/A
Multi-Family and Commercial Plant Materials	1,069.29	5.00%		-5.00%	N/A	\$70	N/A
Total						\$0	

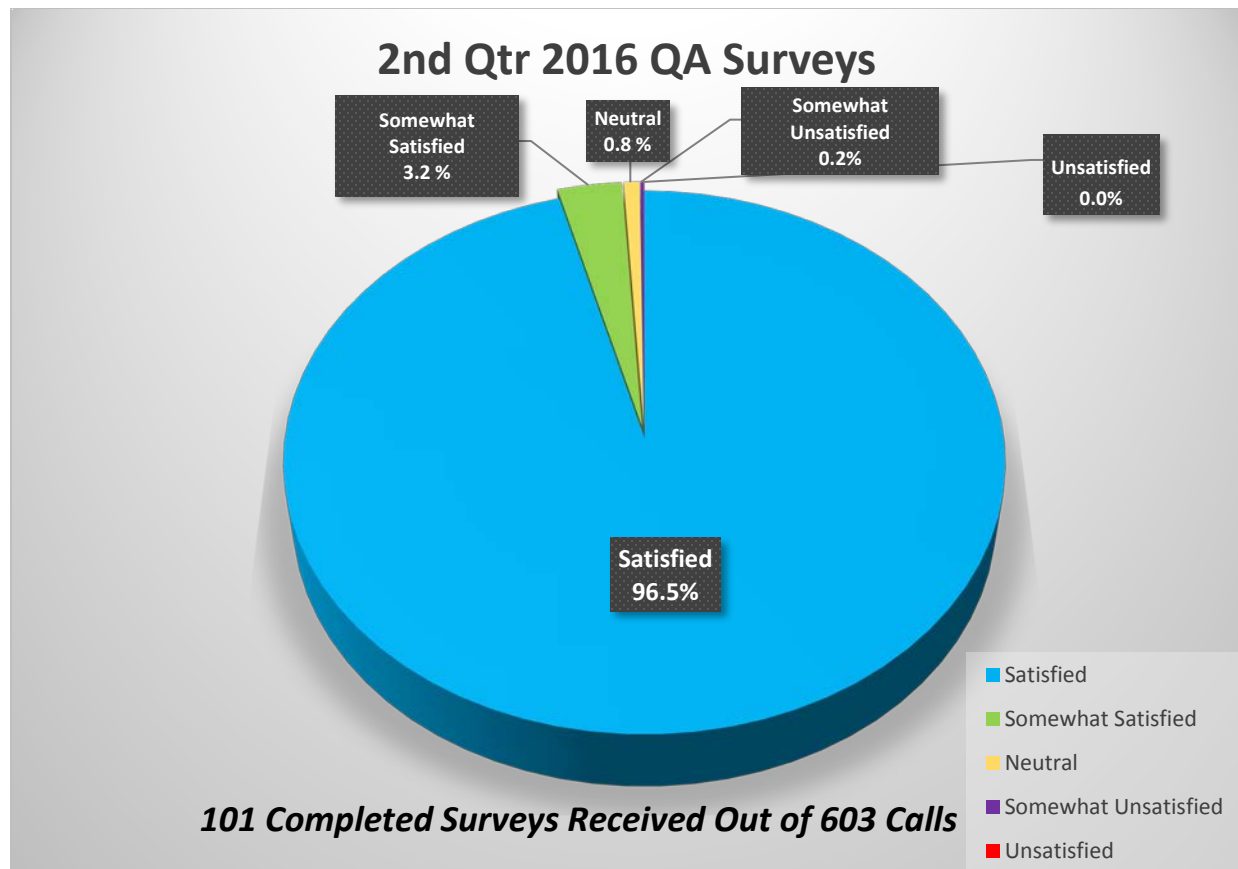
I. SUMMARY ASSESSMENT

SIGNIFICANT ACCOMPLISHMENTS

Customer Service Quality Assurance Surveys

Customer Service Representatives contacted customers from the previous service day to survey them on their experience with the Call Center. Customers had the option of taking the survey over the phone or accessing the survey from a website provided to them. Of the 603 calls placed to customers during the 2nd Quarter, 101 surveys were completed (any surveys with unanswered questions were eliminated from the results).

The results of the surveys continue to be positive with **99.0%** of the customers reporting a satisfactory rating. The top 3 reasons cited for the Satisfactory rating included Responsiveness, Friendliness, and Attentiveness.



Community Service

Recology believes in giving back to the communities we serve and as such, established a Volunteer Program in 2007. Recology's volunteer projects have included providing food to the homeless and using recycled paint and reclaimed resources to enhance a child care center, recovering addicts' shelter, county fairground, and a multi-generational community center. Recology's Volunteer Program also focused on improving neighborhoods by landscaping the exterior of an inner-city youth club, and "Recologizing" an award-winning rose garden that had been overtaken by decades of neglect, by providing nutrient rich compost and hands-on pruning of the roses.

During Q2 2016, Recology San Mateo County (RSMC) continued Recology's mission of volunteerism through the following events and activities:

Bare Necessities Toiletries Drive

RSMC held their annual Bare Necessities drive, collecting toiletries from customers, employees, families, and friends, which were donated to Communities Overcoming Relationship Abuse (CORA).

CORA is the only agency in San Mateo County solely dedicated to helping those affected by domestic violence. CORA provides safety, support, and healing for individuals who experience abuse in an intimate relationship, and educates the community to break the cycle of domestic violence.

RSMC collected over 450 items, such as, diapers, toothpaste, toothbrushes, shampoo, conditioner, soap and other items that can be utilized to maintain proper health and hygiene.



Pictured left to right are CORA Event Administrator, Keely Mc Carthy and RSMC employee-owners Imogene Lowe and Eric Rizzo.

Annual Shoe Drive

RSMC held their annual Shoe Drive. Through the combined efforts of our employee-owners, RSMC collected over 80 pairs of shoes. Of the shoes collected, 66 lightly-worn pairs were donated to St. Anthony's Clothing Center in North Fair Oaks and the rest were taken to Road Runner Sports for recycling.



Waste Zero Specialists Yvette Madera (left) and Sarah Prescott (right) delivering the donation to Pat Ferrando, of St. Anthony's.

North Fair Oaks Clean-Up

RSMC participated at the 5th Annual North Fair Oaks (NFO) Clean-up Day. District 4 County Supervisor Warren Slocum, RSMC employee-owners and over 100 volunteers from the community, collected nearly 3 tons of litter throughout the NFO area. In addition to cleaning up, the event served as a means to educate residents on the programs and services available in the area.



It's all smiles with District 4 County Supervisor Warren Slocum and Waste Zero Specialists Anthony Guerra and Mia Rossi, at the 5th Annual NFO Clean-Up.

Leadership Programs

The Redwood City and San Mateo Area Chambers of Commerce host Leadership Programs each year. These ten month programs provide participants the opportunity for in-person meetings and hands-on workshops with experts and key decision makers throughout San Mateo County.

In dynamic sessions held one Friday a month, September through June, participants learn about current issues of vital concern and how individuals can effectively shape the future of their community, organization, or business.

Besides having RSMC employee-owners participating in the programs each year, RSMC also co-chaired and sponsored the Environmental Day for both Leadership Programs.

Comments from some of the attendees at this year's Environmental Day include the following:

"Touring Recology was fascinating and a reminder of how important small changes can be by households and businesses"

"I recycle and do what I can already to reduce my carbon footprint but I had no idea how much more I CAN still do"



Environmental Day attendees touring the Materials Recovery Facility at the Shoreway Environmental Center.



RSMC Waste Zero Specialist Anthony Guerra, teaching attendees about what items are acceptable in each stream through Recology's "Sorting Game".



Pictured left to right are Jim Eggemeyer, San Mateo County Office of Sustainability Director, Carole Groom, San Mateo County County District 2 Supervisor and Gino Gasparini, RSMC Public Affairs Manager.

J. COMMERCIAL RECYCLING PROMOTION PROGRAM STATUS REPORT

SUMMARY OF TRAINING AND PROFESSIONAL DEVELOPMENT ACTIVITIES FOR THE COMMERCIAL DIVERSION TEAM AND SUPERVISORY STAFF

Below is a summary of the Quarter 2 (Q2) 2016 training and professional development activities for the Recology San Mateo County (RSMC) Commercial Recycling Promotion Team (CRPT):

On May 3, Waste Zero Specialist (WZS) Matt Petrofsky participated in an *EPA Webinar: Climate Friendly Purchasing Toolkit, an Introduction*. It was a brief look into the various tools provided in the Toolkit, including: an overview of the different “scopes” of emissions, the importance of factoring in supply chain emissions to company-wide emissions inventories, and introducing the *EIOLCA* (Economic Input-Output Lifecycle Assessment tool).

On May 13, WZS Sarah Prescott Co-Chaired “Environmental Day” for the San Mateo Area Chamber of Commerce Leadership Program. The day focused on learning about environmental issues facing our community and what organizations, local government, and individuals are doing in response. RSMC hosted the morning session, which included attendees playing the “Sorting Game”. The day also included a tour of the Shoreway Environmental Center and multiple speakers discussing the food in our community and the regional water system.

On June 16, WZS’s Anthony Guerra, Ashley Hui, and Matt Petrofsky attended the Sustainable San Mateo County Spring Indicators Lunch and Launch. The program included a three panel discussion with Gordon Clark (Director of Program Development at Peninsula Open Space Trust), Jered Lawson (Co-Founder of Pie Ranch), and Rita Mancera (Executive Director of Puente de la Costa Sur) in regards to local issues focused on food systems, such as migrant worker rights and agricultural land use.

A DESCRIPTION OF THE STRATEGY AND OVERALL APPROACH TO ATTRACT AND RETAIN A HIGH QUALITY AND EFFECTIVE COMMERCIAL RECYCLING PROMOTION PROGRAM AND SUPERVISORY STAFF

Recology is recognized in the industry for its environmental commitments, programs, and services. We utilize our well established networks to recruit the best suited members for our diversion teams by posting on specific “green industry” LISTSERVs that target individuals in the field of waste reduction. We support growth and leadership development amongst our employees and encourage educational opportunities both internally and externally.

At Recology, we believe our employees' compensation includes more than just their paychecks; we recognize that providing a comprehensive benefits package is an important aspect of our employees' total compensation. By providing a competitive benefits package, including Recology's Employee Stock Ownership Plan (ESOP), Recology is able to attract and retain highly qualified employees.

A DESCRIPTION AND STATUS OF ACHIEVING THE GOALS AND OBJECTIVES FOR THE COMMERCIAL RECYCLING PROMOTION TEAM AND HOW THESE GOALS AND OBJECTIVES ARE TIED TO THE COMPENSATION INCENTIVE PLAN

Our goals are to continue to recruit new recycling and compost customers and enhance the existing diversion programs in order to increase the volume of recyclable and compostable materials collected and delivered to the Shoreway Environmental Center. The following is an update on the goals and objectives achieved in Q2 2016.

New and/or increased Customers

Recology San Mateo County (RSMC) is pleased to report that the CRPT exceeded the Q2 2016 goal of recruiting or increasing new compost and/or recycling services in the commercial and Multi-Family Dwelling (MFD) sectors as noted below:

Q2 2016 Goal New and/or Increased Recycling or Compost Customers	Q2 2016 Actual New and/or Increased Recycling or Compost Customers
100	149

Assembly Bill (AB) 1826‡ Outreach

RSMC collaborated with the SBWMA and Member Agencies to develop and distribute an AB1826 informational utility insert to all commercial and MFD customers in the SBWMA service area.

RSMC is pleased to report that the CRPT succeeded in the Q2 2016 goal set for contacting customers that generate 10 cubic yards or more of Municipal Solid Waste (MSW) per week to introduce the requirements of AB1826. The outcome from these outreach efforts are noted in the Strategies section on page 49.

Q2 2016 Goal AB 1826 Outreach	Q2 2016 Actual AB 1826 Outreach
25	37

‡The Mandatory Commercial Organics Recycling Assembly Bill (AB 1826) requires that businesses recycle their organic waste on and after April 1, 2016, depending on the amount of waste they generate per week. The law phases in the requirements on businesses, including multi-family dwellings (MFDs) that consist of five or more units. MFDs are not required to have a food waste diversion program but must recycle landscape materials. These requirements are based on the amount and type of waste the business produces on a weekly basis, with full implementation realized in 2019. By January 1, 2016, local jurisdictions must have an organic waste recycling program in place. Jurisdictions must conduct outreach to educate businesses on how to recycle organic waste and monitor to identify those not recycling to inform them of the law. By April 1, 2016, businesses that generate eight cubic yards of organic waste per week must arrange for organic waste recycling services.

Target Account Site Assessments

The CRPT surpassed the goal set for conducting Targeted Account Site Assessments‡ in Q2 2016, as outlined below:

Q2 2016 Goal Target Account Site Assessments	Q2 2016 Actual Target Account Site Assessments
75	152

The number of Site Assessments performed during Q2 2016 in each Member Agency is summarized below:

Member Agency	Q2 2016 Target Account Site Assessments	Year to Date Target Account Site Assessments	Q2 2016 Additional Waste Audits	Year to Date Additional Waste Audits
Atherton	3	4	-0-	-0-
Belmont	26	28	1	3
Burlingame	24	42	9	17
East Palo Alto	11	20	1	6
Foster City	19	35	-0-	-0-
Hillsborough	3	3	-0-	-0-
Menlo Park	13	21	3	6
North Fair Oaks	11	11	-0-	-0-
Redwood City	8	18	4	9
San Carlos	13	31	2	6
San Mateo	9	24	13	21
Unincorporated San Mateo County	9	11	-0-	-0-
West Bay Sanitary District	3	15	-0-	2
Total	152	263	33	70

A detailed accounting of the Site Assessments and Waste Audits noted above is included in the 2nd Quarter 2016 Report detail file in the tab labeled ' M10a. Top MSW Generators.' '

‡Site Assessments are waste audits that are performed for the Top MSW Generators in each Member Agency. Per Franchise Agreement Section 7.04, RSMC is required to conduct these Site Assessments annually.

Site Checks

RSMC is pleased to report that the CRPT exceeded the Q2 2016 goal of conducting 300 Site Checks, as outlined below:

Q2 2016 Goal Site Checks	Q2 2016 Actual Site Checks
300	769

†Site Checks are visual on-site collection container assessments for all commercial generators. Per Franchise Agreement Section 7.04, RSMC is required to conduct Site Checks at least once every three years for all commercial accounts.

Quarter 3 (Q3) 2016 Goals

RSMC's goal is to continue to increase diversion by implementing new recycling and composting programs and to work directly with customers to maximize their existing programs. To support this goal, RSMC will perform Site Assessments and Waste Audits to monitor diversion opportunities, conduct Site Checks to verify service levels and program efficiencies, and provide technical assistance to customers on a requested or as needed basis.

With that in mind, the following goals have been set for the CRPT:

- Implement recycling and composting services at Commercial and MFD accounts
- Perform Site Assessments of Target Accounts for 2016 to identify Commercial and/or MFD accounts that will fall under the initial phase of AB1826. Additional customers will be identified and targeted for Site Assessments and/or technical assistance to increase their recycling and organics diversion
- Conduct Site Checks for verification of on-site collection containers at Commercial and/or MFD accounts

The Q3 2016 goals for the CRPT will be achieved through the metrics outlined below:

- Conduct 100 Target Account Site Assessments for Commercial and/or MFD accounts
- Conduct 875 Site Checks for Commercial and/or MFD accounts
- Recruit or increase a minimum of 75 recycling and/or compost accounts, which may include the accounts that were targeted for AB1826

Compensation Incentive Plan

The CRPT does not have a compensation incentive plan for achieving set goals. However, RSMC management conducts annual performance reviews to verify achievement of goals, as well as evaluations of an employee's level of Recology's Leadership Competencies, which include items such as strategic thinking, business acumen, communications, and customer relations. The annual performance review is then used to determine potential merit increases.

A DESCRIPTION OF CONTRACTOR'S SALES STRATEGY FOR MAINTAINING AND/OR EXPANDING THE EXISTING COMMERCIAL RECYCLING ACCOUNT BASE AND DIVERSION LEVELS

To support our goal of increasing diversion and minimizing contamination, our strategy will be to focus on low diversion, compost-rich accounts, to ensure their needs are being met and that maximum diversion is being achieved. The CRPT will continue to perform Site Checks and Waste Audits to identify the needs of customers and areas in which we can improve existing diversion programs and/or implement new diversion services. An outline of these strategies and accomplishments from Q2 2016 are noted below:

Target Compost Rich Accounts for AB1826

AB1826 went into effect on April 1st, 2016, and requires businesses that generate eight or more cubic yards of organic waste per week to arrange for organic recycling services. The volume requirements of AB1826 will gradually decrease each year until 2020, when the minimum requirement is businesses generating two or more cubic yards of MSW.

In Q2 2016, the CRPT targeted organic-rich accounts that were not subscribed to Recology's compost service, with the goal of implementing new compost service. The CRPT implemented 57 new compost accounts, seven of which were initiated through the CRPT's AB1826 outreach efforts.

These outreach strategies have proven to be effective. Therefore, the CRPT will continue to target accounts that fall under this new law by contacting Commercial and/or MFD accounts that generate 10 or more cubic yards of MSW, and do not currently subscribe to organic collection services or have been identified as backhauling organic material. The CRPT will inform these customers about AB1826, and assist with the implementation of organic collection service to ensure customers are in compliance and their diversion programs are successful. Commercial and MFD customers who RSMC identifies as backhauling their organic material, using non-franchised haulers, or landscape companies for the removal/recycling of food waste or yard waste material, will be documented in Recology's AS400 system.

Presentations, Trainings and Outreach Materials

The CRPT utilizes presentations, trainings and various outreach materials to educate customers about the programs and services that RSMC offers. These tools teach customers how to properly separate items into the recycling, compost and garbage. The CRPT will continue to promote these services and outreach materials in Q3 2016 to increase diversion and reduce contamination.

The next page is a summary of the public education and outreach materials distributed by the CRPT throughout the SBWMA service area during Q2 2016:

Q2 2016 Public Education and Outreach Materials							
	Commercial Brochures	Posters	Dock Signs	How To DVDs	Stickers	Recycle Buddy Bags	HHW Brochures
April	1	93	6	-0-	81	250	44
May	10	235	-0-	-0-	154	71	16
June	1	172	21	1	222	-0-	115
Total	12	500	27	1	457	321	175

During Q2 2016, the CRPT conducted 30 presentations and 51 trainings to over 60 Commercial and MFD customers, which are outlined below:

Date	Franchise	Customer Name	Location	Attendees (staff, custodians, students, etc.)	Description
04/01/2016	MAT	SAN MATEO MARRIOTT	1770 S AMPHLETT BLVD	CHEFS, MANAGER AND COOK	SPANISH TRAINING
04/01/2016	MAT	SAN MATEO MARRIOTT	1770 S AMPHLETT BLVD	KITCHEN STAFF	CANTONESE TRAINING
04/01/2016	MAT	SAN MATEO MARRIOTT	1770 S AMPHLETT BLVD	KITCHEN STAFF	TRAINING
04/01/2016	MAT	RED ROBIN #196	2204 BRIDGEPOINTE PKWY	GM, MANAGERS, STAFF	TRAINING
04/01/2016	MAT	RED ROBIN #196	2204 BRIDGEPOINTE PKWY	KITCHEN STAFF	SPANISH TRAINING
04/05/2016	RWC	WINGS LEARNING CENTER	1201 MAIN ST	STAFF	PRESENTATION
04/07/2016	RWC	WOODSIDE PROFESSIONAL CENTER	353 MAIN ST	PROPERTY MANAGERS	PRESENTATION
04/13/2016	SNC	PREMIUM SHOREWAY OWNERS, LLC	75 SHOREWAY RD SUITE B	EMPLOYEES	PRESENTATION
04/13/2016	BUR	WATERFRONT PLAZA PROPERTIES, LLC	500 AIRPORT BLVD	ACUMEN STAFF	PRESENTATION
04/19/2016	WBS	UNIVERSITY HEIGHTS MONTESSORI CHILDRENS CENTER	2066 AVY AVE	STUDENTS AND TEACHERS	(2) PRESENTATIONS
04/19/2016	MAT	KHO LAU CORPORATION	73 E 3RD	COOKS AND WAITERS	TRAINING
04/19/2016	MAT	AMICI'S PIZZA	69 E 3RD	MANAGER, COOKS	TRAINING
04/20/2016	SNC	BLACK MOUNTAIN PROPERTY	985 INDUSTRIAL RD	EMPLOYEES	PRESENTATION
04/21/2016	MPK	THE ROBERTS SCHOOL INC.	345 POPE ST	STUDENTS	(2) PRESENTATIONS
04/26/2016	SNC	KINDER COURT	1225 GREENWOOD AVE	PRESCHOOL STUDENTS AND TEACHER	(2) PRESENTATIONS
04/27/2016	BUR	WATERFRONT PLAZA PROPERTIES, LLC	500 AIRPORT BLVD	KITCHEN STAFF/OWNERS	TRAINING
04/27/2016	MPK	CASA DEI BAMBINI	1215 OBRIEN DR	STUDENTS AND TEACHERS	PRESENTATION

04/28/2016	FOC	ISLAND UNITED CHURCH	1130 BALCLUTHA DR	STUDENTS AND TEACHERS	PRESENTATION
04/29/2016	FOC	CSG CONSULTANTS, INC.	550 PILGRIM DR	CSG STAFF	PRESENTATION
04/29/2016	BEL	BELMONT VISTA	900 SIXTH AVE	RESIDENTS	TRAINING
05/03/2016	RWC	SHAPELL INDUSTRIES	226 REDWOOD SHORES PKWY	KITCHEN STAFF AND MANAGER	TRAINING
05/03/2016	RWC	SAN MATEO CO EMP CREDIT UNION	350 CONVENTION WAY, SUITE 200	OFFICE MGR, STAFF & PROPERTY MGR	PRESENTATION
05/04/2016	RWC	SHAPELL PROPERTY MGMT	246 REDWOOD SHORES PKWY	KITCHEN STAFF & OWNER	TRAINING
05/04/2016	RWC	SHAPELL PROPERTY MGMT	240 REDWOOD SHORES PKWY	KITCHEN STAFF	TRAINING
05/05/2016	SNC	ADULT COMMUNITY CENTER	601 CHESTNUT ST	HOMETOWN DAYS VENDORS	TRAINING
05/05/2016	MAT	LOWE ENTERPRISES REAL ESTATE	3055 CLEARVIEW WAY	SOALR CITY KITCHEN STAFF	TRAINING
05/05/2016	SNC	RANGOON RUBY BURMESE CUISINE	680 LAUREL ST	STAFF	TRAINING
05/06/2016	MAT	TAQUERIA 3 AMIGOS	243 S B ST	KITCHEN STAFF AND MANAGERS	TRAINING
05/06/2016	MAT	TAQUERIA 3 AMIGOS	243 S B ST	KITCHEN STAFF	SPANISH TRAINING
05/06/2016	RWC	PACIFIC INN	2610 EL CAMINO REAL	HOUSE KEEPING	TRAINING
05/06/2016	BEL	ABSOLUTE ELECTRICAL	509 ONEILL AVE	SHOP MANAGER	TRAINING
05/09/2016	RWC	PACIFIC INN	2610 EL CAMINO REAL	HOUSE KEEPING & MANAGER	TRAINING
05/16/2016	SNC	THE REFUGE	963 LAUREL ST	KITCHEN STAFF	TRAINING
05/17/2016	FOC	NATIONAL AUTOMOBILE CLUB	1151 E HILLSDALE BLVD	STUDENTS AND TEACHERS	PRESENTATION
05/17/2016	EPA	COUNTY OF SAN MATEO	2415 UNIVERSITY AVE	JANITORIAL STAFF	TRAINING
05/18/2016	MAT	MP DELAWARE PACIFIC ASSOC LP	1990 S DELAWARE ST	RESIDENTS AND PROPERTY MANAGER	PRESENTATION
05/18/2016	MAT	MP DELAWARE PACIFIC ASSOC LP	1990 S DELAWARE ST	RESIDENTS AND PROPERTY MANAGER	SPANISH PRESENTATION
05/20/2016	MPK	GERMAN AMERICAN SCHOOL	475 POPE ST	STUDENTS	(2) PRESENTATIONS

05/20/2016	MPK	AKA SAKA RESTAURANT	925 EL CAMINO REAL	DISHWASHER AND COOK	TRAINING
05/20/2016	MAT	ABC CAFE	210 E 3RD AVE	KITCHEN STAFF AND MANAGER	CANTONESE TRAINING
05/20/2016	MAT	ABC CAFE	210 E 3RD AVE	DISHWASHER	SPANISH TRAINING
05/20/2016	EPA	CAHAN PROPERTIES	1735 E BAYSHORE RD	MANAGERS AND STAFF	(2) TRAININGS
05/24/2016	MPK	HINES/FACEBOOK INC. PROPERTY	1601 WILLOW RD	SUSTAINABILITY TEAM & PROPERTY MANAGER	PRESENTATION
06/01/2016	EPA	CUMMINGS PARK HOA	1765 E BAYSHORE RD	MANAGERS	TRAINING
06/02/2016	EPA	SMC SHERIFFS OFFICE	219 DEMETER ST	ADMIN STAFF	TRAINING
06/02/2016	EPA	CIWA/KNOTTY HOLE WOODWORKS	351 DEMETER ST	STAFF	TRAINING
06/03/2016	RWC	COUNTY OF SAN MATEO	2500 MIDDLEFIELD RD	SENIOR CITIZENS & STAFF	PRESENTATION
06/08/2016	MAT	UNITARIAN CHURCH	300 E SANTA INEZ AVE	STUDENTS AND TEACHERS	PRESENTATION
06/08/2016	MAT	CITY OF SAN MATEO MAIN LIBRARY	55 W 3RD AVE	CUSTODIAL STAFF	TRAINING
06/09/2016	RWC	DREAMWORKS ANIMATION	1400 SEAPORT BLVD BLDG A, 5TH FLOOR	EMPLOYEES	TRAINING
06/10/2016	MAT	ANTOJITOS SALVADORENOS	397 S CLAREMONT ST	KITCHEN STAFF & WAITERS	TRAINING
06/14/2016	MAT	LAS PALOMAS	504 E 3RD AVE	KITCHEN STAFF	TRAINING
06/14/2016	MPK	MT OLIVE AOH CHURCH OF GOD	605 HAMILTON AVE	CHURCH/KITCHEN MEMBERS	PRESENTATION
06/14/2016	FOC	KHAO SAN	1088 SHELL BLVD	OWNER	TRAINING
06/14/2016	FOC	INDIA CASH & CARRY	1088 SHELL BLVD	OWNER	TRAINING
06/14/2016	FOC	TABLA RESTAURANT	1088 SHELL BLVD	MANAGER & KITCHEN STAFF	TRAINING
06/14/2016	FOC	CHALET TICINO	1088 SHELL BLVD	OWNER	TRAINING

06/14/2016	FOC	TOKIE'S TERIYAKI HOUSE	1088 SHELL BLVD	MANAGER	TRAINING
06/14/2016	CSM	YOUR HOUSE SOUTH	394 SEQUOIA AVE	RESIDENTS & COUNSELOR	PRESENTATION
06/15/2016	BEL	ANCHOR REALITY INC	1501 EL CAMINO REAL	EMPLOYEES	(2) TRAININGS
06/17/2016	EPA	CITY OF EAST PALO ALTO	150 TARA RD	DEPT OF PUBLIC WORKS STAFF	TRAINING
06/17/2016	BEL	BELMONT VILLAGE CENTER	1000 EL CAMINO REAL	EMPLOYEE	TRAINING
06/20/2016	BUR	SFO/MARRIOTT	1800 BAYSHORE HWY	BUR HOTEL GM'S AND BUR CITY STAFF	PRESENTATION
06/22/2016	FOC	VALUCCI RESTAURANTS-MCDONALDS	1101 TRITON DR	OWNER AND MANAGERS	TRAINING
06/22/2016	BEL	CARLMONT GARDENS	2140 CARLMONT DR	KITCHEN & MAINTENANCE STAFF	TRAINING
06/23/2016	BEL	COFFEE CLUB	1035 RALSTON AVE	OWNER	TRAINING
06/24/2016	MAT	SHABUWAY	168 INTERNATIONAL INC	MANAGERS AND STAFF	TRAINING
06/24/2016	BEL	BELMONT VISTA	900 SIXTH AVE	KITCHEN STAFF & MANAGERS	PRESENTATION
06/27/2016	EPA	MCDONALDS	2401 UNIVERSITY AVE	STAFF	TRAINING
06/28/2016	BUR	ABX	1722 GILBRETH RD	SUMMER CAMP KIDS AND TEACHERS	PRESENTATION
06/28/2016	BEL	BELMONT HOA	300 DAVEY GLEN RD	TENANTS	PRESENTATION
06/29/2016	RWC	CITY OF RWC - MUNICIPAL	1400 BROADWAY ST	EMPLOYEES AND SUPERVISOR	PRESENTATION
06/30/2016	RWC	AVENIR GROUP	1099 MIDDLEFIELD RD	AM KITCHEN STAFF & MANAGER	TRAINING
06/30/2016	RWC	AVENIR GROUP	1099 MIDDLEFIELD RD	PM KITCHEN STAFF	TRAINING
06/30/2016	BEL	SUMMERFIELD SUITES	400 CONCOURSE PL	KITCHEN, HOUSEKEEPING AND MANAGER	TRAINING

Franchise codes: ATH = Atherton, BEL = Belmont, BUR = Burlingame, CSM = County of San Mateo, EPA = East Palo Alto, FOC = Foster City, HIL = Hillsborough, MAT = San Mateo, MPK = Menlo Park, NFO = North Fair Oaks, RWC = Redwood City, SNC = San Carlos, WBS = West Bay Sanitary District

Member Agency codes: C01 = Atherton, C02 = Belmont, C03 = Burlingame, C04 = East Palo Alto, C05 = Foster City, C06 = Hillsborough, C07 = Menlo Park, C08 = Redwood City, C09 = San Carlos, C10 = San Mateo, C11 = North Fair Oaks, C12 = West Bay Sanitary District, C15 = County of San Mateo

A DESCRIPTION OF THE SERVICES PROVIDED TO THE COMMERCIAL AND AGENCY FACILITY SECTORS

Services provided by RSMC to Commercial and Agency Facility sectors include Single-Stream Recycling, Compost and Solid Waste Material collection. Support services provided include conducting Site Assessments and Site Checks, determining adequate and most cost effective service levels, providing presentations and trainings, and distributing public education materials and internal containers.

A DETAILED ACCOUNT OF DIVERSION STATISTICS FOR THE COMMERCIAL AND AGENCY FACILITY SECTORS

A detailed account of the diversion statistics is included in RSMC's 2016 2nd Quarter Report under the tab labeled "M1d. Diversion Level".