



QUARTERLY REPORT TO THE SBWMA
FOR 2nd Quarter 2017

Submitted August 29, 2017



August 29, 2017

Joe La Mariana
Executive Director
SBWMA/RethinkWaste
610 Elm Street, Suite 202
San Carlos, CA 94070

Dear Mr. La Mariana:

Enclosed is a copy of the Recology 2nd Quarter 2017 report to the SBWMA. Recology will send electronic copies to each jurisdiction.

In accordance with the requirements of Section 9.04 B of the Agreement, the undersigned hereby certifies, under penalty of perjury, that the report submitted herewith is true and correct to the best knowledge of the undersigned after reasonable inquiry.

If you should have any questions or require additional information, please call me at (650) 598-8226.

Sincerely,



Michael Kelly
General Manager
Recology San Mateo County

cc: Farouk Fakira



RECOLOGY SAN MATEO COUNTY

QUARTERLY REPORT TO THE SBWMA

**For
2nd Quarter 2017**

**Submitted
AUGUST 29, 2017**



2nd QUARTER 2017 REPORT

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2nd QUARTER 2017 REPORT

DEFINITIONS OF WASTE TYPES INCLUDED ON THE TONNAGE SUMMARY REPORT

Commercial Solid Waste – Franchised solid waste collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Commercial Recycling – Franchised recyclable materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. This includes construction and demolition debris collected from agency facilities. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Commercial Organics – Franchised organic materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Solid Waste – Franchised solid waste collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Recycling – Franchised recyclable materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Organics – Franchised organic materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Solid Waste – Franchised solid waste collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Recycling – Franchised recyclable materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. This includes construction and demolition debris. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Organics – Franchised organic materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Solid Waste – Franchised solid waste collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Recycling – Franchised recyclable materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Organics – Franchised organic materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Tonnage Allocations – During Quarter 2, system tonnage allocations were updated as follows: effective April 7 for usual and customary service changes.

Bulky item collection tonnage is allocated based on the number of collection events for solid waste and on the basis of the number of items collected for recyclables. The allocation methodology is applied consistently each month.



2nd QUARTER 2017 QUARTERLY REPORT SUMMARY

Quarter	1 st Quarter	2 nd Quarter	3 rd Quarter	4 th Quarter	2017 Year End
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Commercial Tonnage Collected

Solid Waste	22,049.55	21,708.25			43,757.80
Recyclables	6,934.50	6,616.08			13,550.58
Organics	7,330.63	7,097.99			14,428.62

Multi-Family Tonnage Collected

Solid Waste	8,709.30	8,458.53			17,167.83
Recyclables	2,436.96	2,309.12			4,746.08
Organics	254.09	255.67			509.76

Residential Tonnage Collected

Solid Waste	15,229.25	15,232.99			30,462.24
Recyclables	10,751.72	10,234.84			20,986.56
Organics	19,592.90	20,752.49			40,345.39

Diversion Rates

Commercial	35.54%	35.05%			35.30%
Multi-Family	23.60%	23.27%			23.44%
Residential	66.58%	67.04%			66.81%
Overall	50.70%	51.01%			50.85%

Inquiries, Service Requests & Complaints	23,839	26,794			50,633
Calls Received	41,741	47,765			89,506
Avg. Hold Time	12.91	26.52			20.15
Assessments	72	132			204
Quality Assurance	677	660			1,337

RECOLOGY QUARTERLY REPORT 2017

MEMBER AGENCY	2017							
	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
ATHERTON								
Commercial								
Commercial Solid Waste	33.02	35.47	33.75	100.33	102.24	0.00	0.00	202.57
Commercial Recycling	15.23	17.19	16.38	49.76	48.80	0.00	0.00	98.56
Commercial Organics	43.80	72.04	48.59	132.61	164.43	0.00	0.00	297.04
Subtotal - Disposed	33.02	35.47	33.75	100.33	102.24	0.00	0.00	202.57
Subtotal - Diverted	59.03	89.23	64.97	182.37	213.23	0.00	0.00	395.60
Diversion Rate	64.13%	71.56%	65.81%	64.51%	67.59%	0.00%	0.00%	66.14%
MFD								
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Roll-Off								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	132.70	156.21	147.72	430.74	436.63	0.00	0.00	867.37
Residential Curbside Recycling	104.39	131.02	121.94	361.15	357.35	0.00	0.00	718.50
Residential Curbside Organics	668.30	635.63	597.64	2,000.79	1,901.57	0.00	0.00	3,902.36
Subtotal - Disposed	132.70	156.21	147.72	430.74	436.63	0.00	0.00	867.37
Subtotal - Diverted	772.69	766.65	719.58	2,361.94	2,258.92	0.00	0.00	4,620.86
Diversion Rate	85.34%	83.07%	82.97%	84.58%	83.80%	0.00%	0.00%	84.20%
Total Disposed	165.72	191.68	181.47	531.07	538.87	0.00	0.00	1,069.94
Total Diverted	831.72	855.88	784.55	2,544.31	2,472.15	0.00	0.00	5,016.46
Total Diversion Rate	83.39%	81.70%	81.21%	82.73%	82.10%	0.00%	0.00%	82.42%
Single-Family Measured Diversion Rate	85.34%	83.07%	82.97%	84.58%	83.80%	0.00%	0.00%	84.20%
Commercial Measured Diversion Rate	64.13%	71.56%	65.81%	64.51%	67.59%	0.00%	0.00%	66.14%
MFD Measured Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Overall Measured Diversion Rate	83.39%	81.70%	81.21%	82.73%	82.10%	0.00%	0.00%	82.42%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2017

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - JUNE 2017

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>2016 - 2017</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2016 - 2017</u> <u>% Change</u>
Atherton									
Commercial¹ and MFD									
Commercial Solid Waste	281.86	272.07	228.25	214.88	217.25	204.77	202.57	(2.20)	-1.07%
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Solid Waste	0.00	0.00	0.43	0.43	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	124.02	69.79	74.20	81.81	86.22	99.62	98.56	(1.06)	-1.06%
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Recycling	6.61	0.00	0.24	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	209.13	151.50	246.21	200.56	369.11	300.97	297.04	(3.93)	-1.31%
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Organics	3.53	26.57	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	281.86	272.07	228.68	215.31	217.25	204.77	202.57	(2.20)	-1.07%
SUBTOTAL - Diverted Tons	343.29	247.86	320.65	282.37	455.33	400.59	395.60	(4.99)	-1.25%
Residential									
Residential Solid Waste	1,086.47	864.50	847.81	817.85	832.52	860.62	867.37	6.75	0.78%
Residential Curbside Recycling	623.82	642.38	664.98	697.66	682.20	713.94	718.50	4.56	0.64%
Residential Curbside Organics	3,781.70	3,935.08	3,785.16	3,447.12	3,452.20	3,672.41	3,902.36	229.95	6.26%
SUBTOTAL - Disposed Tons	1,086.47	864.50	847.81	817.85	832.52	860.62	867.37	6.75	0.78%
SUBTOTAL - Diverted Tons	4,405.52	4,577.46	4,450.14	4,144.78	4,134.40	4,386.35	4,620.86	234.51	5.35%
Commercial/MFD and Residential									
TOTAL TONS DISPOSED	1,368.33	1,136.57	1,076.49	1,033.16	1,049.77	1,065.39	1,069.94		
TOTAL TONS DIVERTED	4,748.81	4,825.32	4,770.79	4,427.15	4,589.73	4,786.94	5,016.46		
COMMERCIAL DIVERSION RATE	54.91%	47.67%	58.37%	56.74%	67.70%	66.17%	66.14%		
MFD DIVERSION RATE	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
RESIDENTIAL DIVERSION RATE	80.22%	84.11%	84.00%	83.52%	83.24%	83.60%	84.20%		
TOTAL DIVERSION RATE	77.63%	80.94%	81.59%	81.08%	81.39%	81.80%	82.42%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2017

MEMBER AGENCY	2017							
	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
BELMONT								
Commercial								
Commercial Solid Waste	170.03	191.02	194.74	577.33	555.79	0.00	0.00	1,133.12
Commercial Recycling	71.41	80.88	74.98	249.58	227.27	0.00	0.00	476.85
Commercial Organics	68.10	78.84	70.79	228.05	217.73	0.00	0.00	445.78
Subtotal - Disposed	170.03	191.02	194.74	577.33	555.79	0.00	0.00	1,133.12
Subtotal - Diverted	139.51	159.72	145.77	477.63	445.00	0.00	0.00	922.63
Diversion Rate	45.07%	45.54%	42.81%	45.27%	44.46%	0.00%	0.00%	44.88%
MFD								
MFD Solid Waste	147.67	170.93	157.77	499.06	476.37	0.00	0.00	975.43
MFD Recycling	43.95	50.59	47.45	150.56	141.99	0.00	0.00	292.55
MFD Organics	5.77	6.27	6.29	19.38	18.33	0.00	0.00	37.71
Subtotal - Disposed	147.67	170.93	157.77	499.06	476.37	0.00	0.00	975.43
Subtotal - Diverted	49.72	56.86	53.74	169.94	160.32	0.00	0.00	330.26
Diversion Rate	25.19%	24.96%	25.41%	25.40%	25.18%	0.00%	0.00%	25.29%
Roll-Off								
Roll-Off Solid Waste	33.69	48.61	26.98	90.54	109.28	0.00	0.00	199.82
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	33.69	48.61	26.98	90.54	109.28	0.00	0.00	199.82
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	254.45	302.42	275.94	838.73	832.81	0.00	0.00	1,671.54
Residential Curbside Recycling	218.89	239.89	242.24	720.62	701.02	0.00	0.00	1,421.64
Residential Curbside Organics	435.58	430.98	374.91	1,044.51	1,241.47	0.00	0.00	2,285.98
Subtotal - Disposed	254.45	302.42	275.94	838.73	832.81	0.00	0.00	1,671.54
Subtotal - Diverted	654.47	670.87	617.15	1,765.13	1,942.49	0.00	0.00	3,707.62
Diversion Rate	72.01%	68.93%	69.10%	67.79%	69.99%	0.00%	0.00%	68.93%
Total Disposed	605.84	712.98	655.43	2,005.66	1,974.25	0.00	0.00	3,979.91
Total Diverted	843.70	887.45	816.66	2,412.70	2,547.81	0.00	0.00	4,960.51
Total Diversion Rate	58.20%	55.45%	55.48%	54.61%	56.34%	0.00%	0.00%	55.48%
Single-Family Measured Diversion Rate	72.01%	68.93%	69.10%	67.79%	69.99%	0.00%	0.00%	68.93%
Commercial Measured Diversion Rate	35.00%	34.53%	34.46%	35.69%	34.65%	0.00%	0.00%	35.18%
MFD Measured Diversion Rate	25.19%	24.96%	25.41%	25.40%	25.18%	0.00%	0.00%	25.29%
Overall Measured Diversion Rate	58.20%	55.45%	55.48%	54.61%	56.34%	0.00%	0.00%	55.48%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2017

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - JUNE 2017

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>2016 - 2017</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2016 - 2017</u> <u>% Change</u>
Belmont									
Commercial¹ and MFD									
Commercial Solid Waste	1,015.74	1,344.04	1,153.75	1,205.25	1,093.11	1,076.57	1,133.12	56.55	5.25%
MFD Solid Waste	900.99	1,013.15	1,090.44	1,088.51	1,024.37	1,023.53	975.43	(48.10)	-4.70%
Roll-Off Solid Waste	228.06	232.79	230.80	231.11	244.12	236.36	199.82	(36.54)	-15.46%
Commercial Recycling	256.77	309.00	307.96	378.29	413.22	446.61	476.85	30.24	6.77%
MFD Recycling	223.81	222.26	249.56	257.05	280.78	294.11	292.55	(1.56)	-0.53%
Roll-Off Recycling	0.00	0.00	2.62	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	188.62	209.41	240.00	294.03	346.84	426.97	445.78	18.81	4.41%
MFD Organics	11.73	10.43	29.96	31.51	33.75	39.30	37.71	(1.59)	-4.05%
Roll-Off Organics	1.14	7.02	0.22	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	2,144.79	2,589.98	2,474.99	2,524.87	2,361.60	2,336.46	2,308.37	(28.09)	-1.20%
SUBTOTAL - Diverted Tons	682.07	758.12	830.32	960.88	1,074.59	1,206.99	1,252.89	45.90	3.80%
Residential									
Residential Solid Waste	1,594.95	1,661.16	1,621.07	1,592.65	1,625.04	1,647.90	1,671.54	23.64	1.43%
Residential Curbside Recycling	1,608.15	1,419.15	1,398.14	1,387.58	1,376.36	1,435.18	1,421.64	(13.54)	-0.94%
Residential Curbside Organics	2,028.49	2,002.91	2,093.80	1,926.86	1,943.84	2,049.36	2,285.98	236.62	11.55%
SUBTOTAL - Disposed Tons	1,594.95	1,661.16	1,621.07	1,592.65	1,625.04	1,647.90	1,671.54	23.64	1.43%
SUBTOTAL - Diverted Tons	3,636.64	3,422.06	3,491.94	3,314.44	3,320.20	3,484.54	3,707.62	223.08	6.40%
Commercial/MFD and Residential									
TOTAL TONS DISPOSED	3,739.74	4,251.14	4,096.06	4,117.52	3,986.64	3,984.36	3,979.91		
TOTAL TONS DIVERTED	4,318.71	4,180.18	4,322.26	4,275.32	4,394.79	4,691.53	4,960.51		
COMMERCIAL DIVERSION RATE	24.13%	22.64%	25.12%	27.57%	31.27%	34.06%	35.18%		
MFD DIVERSION RATE	20.72%	18.68%	20.40%	20.95%	23.49%	24.57%	25.29%		
RESIDENTIAL DIVERSION RATE	69.51%	67.32%	68.30%	67.54%	67.14%	67.89%	68.93%		
TOTAL DIVERSION RATE	53.59%	49.58%	51.34%	50.94%	52.43%	54.08%	55.48%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2017

MEMBER AGENCY	2017							
	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
BURLINGAME								
Commercial								
Commercial Solid Waste	669.16	746.32	712.39	2,209.90	2,127.87	0.00	0.00	4,337.77
Commercial Recycling	279.43	345.88	299.81	962.20	925.12	0.00	0.00	1,887.32
Commercial Organics	286.86	260.34	258.99	863.47	806.19	0.00	0.00	1,669.66
Subtotal - Disposed	669.16	746.32	712.39	2,209.90	2,127.87	0.00	0.00	4,337.77
Subtotal - Diverted	566.29	606.22	558.80	1,825.67	1,731.31	0.00	0.00	3,556.98
Diversion Rate	45.84%	44.82%	43.96%	45.24%	44.86%	0.00%	0.00%	45.06%
MFD								
MFD Solid Waste	235.42	266.13	262.02	777.14	763.57	0.00	0.00	1,540.71
MFD Recycling	75.75	88.15	81.94	260.28	245.84	0.00	0.00	506.12
MFD Organics	5.92	6.84	6.46	19.69	19.22	0.00	0.00	38.91
Subtotal - Disposed	235.42	266.13	262.02	777.14	763.57	0.00	0.00	1,540.71
Subtotal - Diverted	81.67	94.99	88.40	279.97	265.06	0.00	0.00	545.03
Diversion Rate	25.76%	26.30%	25.23%	26.48%	25.77%	0.00%	0.00%	26.13%
Roll-Off								
Roll-Off Solid Waste	799.15	787.98	835.97	2,269.73	2,423.10	0.00	0.00	4,692.83
Roll-Off Recycling	26.01	29.07	29.14	43.91	84.22	0.00	0.00	128.13
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	799.15	787.98	835.97	2,269.73	2,423.10	0.00	0.00	4,692.83
Subtotal - Diverted	26.01	29.07	29.14	43.91	84.22	0.00	0.00	128.13
Diversion Rate	3.15%	3.56%	3.37%	1.90%	3.36%	0.00%	0.00%	2.66%
Residential								
Residential Solid Waste	287.02	346.24	330.19	963.11	963.45	0.00	0.00	1,926.56
Residential Curbside Recycling	226.30	260.94	248.64	796.81	735.88	0.00	0.00	1,532.69
Residential Curbside Organics	470.66	487.51	401.54	1,278.29	1,359.71	0.00	0.00	2,638.00
Subtotal - Disposed	287.02	346.24	330.19	963.11	963.45	0.00	0.00	1,926.56
Subtotal - Diverted	696.96	748.45	650.18	2,075.10	2,095.59	0.00	0.00	4,170.69
Diversion Rate	70.83%	68.37%	66.32%	68.30%	68.50%	0.00%	0.00%	68.40%
Total Disposed	1,990.75	2,146.67	2,140.57	6,219.88	6,277.99	0.00	0.00	12,497.87
Total Diverted	1,370.93	1,478.73	1,326.52	4,224.65	4,176.18	0.00	0.00	8,400.83
Total Diversion Rate	40.78%	40.79%	38.26%	40.45%	39.95%	0.00%	0.00%	40.20%
Single-Family Measured Diversion Rate	70.83%	68.37%	66.32%	68.30%	68.50%	0.00%	0.00%	68.40%
Commercial Measured Diversion Rate	28.35%	28.86%	27.20%	29.02%	28.13%	0.00%	0.00%	28.58%
MFD Measured Diversion Rate	25.76%	26.30%	25.23%	26.48%	25.77%	0.00%	0.00%	26.13%
Overall Measured Diversion Rate	40.78%	40.79%	38.26%	40.45%	39.95%	0.00%	0.00%	40.20%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2017

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - JUNE 2017

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>2016 - 2017</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2016 - 2017</u> <u>% Change</u>
Burlingame									
Commercial¹ and MFD									
Commercial Solid Waste	4,001.87	4,355.02	4,080.99	4,104.65	4,025.55	4,303.60	4,337.77	34.17	0.79%
MFD Solid Waste	1,531.08	1,416.99	1,473.04	1,444.23	1,434.92	1,491.40	1,540.71	49.31	3.31%
Roll-Off Solid Waste	4,178.59	4,172.16	3,601.23	3,642.37	3,777.52	4,569.41	4,692.83	123.42	2.70%
Commercial Recycling	1,264.73	1,405.13	1,555.43	1,882.47	1,917.38	2,140.69	1,887.32	(253.37)	-11.84%
MFD Recycling	354.23	342.01	423.55	446.20	467.96	475.12	506.12	31.00	6.52%
Roll-Off Recycling	56.57	150.87	55.90	58.90	70.86	76.40	128.13	51.73	67.71%
Commercial Organics	1,141.98	1,071.37	1,335.13	1,326.98	1,641.99	1,592.03	1,669.66	77.63	4.88%
MFD Organics	38.09	26.95	34.58	25.27	27.27	34.78	38.91	4.13	11.87%
Roll-Off Organics	190.64	225.15	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	9,711.54	9,944.17	9,155.26	9,191.25	9,237.99	10,364.41	10,571.31	206.90	2.00%
SUBTOTAL - Diverted Tons	3,046.24	3,221.48	3,404.59	3,739.82	4,125.46	4,319.02	4,230.14	(88.88)	-2.06%
Residential									
Residential Solid Waste	2,038.17	1,828.87	1,811.60	1,790.80	1,822.56	1,877.25	1,926.56	49.31	2.63%
Residential Curbside Recycling	1,482.62	1,469.48	1,479.18	1,468.47	1,474.23	1,510.17	1,532.69	22.52	1.49%
Residential Curbside Organics	2,536.39	2,535.93	2,568.05	2,413.92	2,329.55	2,550.61	2,638.00	87.39	3.43%
SUBTOTAL - Disposed Tons	2,038.17	1,828.87	1,811.60	1,790.80	1,822.56	1,877.25	1,926.56	49.31	2.63%
SUBTOTAL - Diverted Tons	4,019.01	4,005.41	4,047.23	3,882.39	3,803.78	4,060.78	4,170.69	109.91	2.71%
Commercial/MFD and Residential									
TOTAL TONS DISPOSED	11,749.71	11,773.04	10,966.86	10,982.05	11,060.55	12,241.66	12,497.87		
TOTAL TONS DIVERTED	7,065.25	7,226.89	7,451.82	7,622.21	7,929.24	8,379.80	8,400.83		
COMMERCIAL DIVERSION RATE	23.88%	24.47%	27.11%	28.92%	30.87%	29.41%	28.58%		
MFD DIVERSION RATE	20.40%	20.66%	23.72%	24.61%	25.66%	25.48%	26.13%		
RESIDENTIAL DIVERSION RATE	66.35%	68.65%	69.08%	68.43%	67.61%	68.39%	68.40%		
TOTAL DIVERSION RATE	37.55%	38.04%	40.46%	40.97%	41.76%	40.64%	40.20%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2017

	2017							
	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
EAST PALO ALTO								
Commercial								
Commercial Solid Waste	123.00	126.58	123.35	384.21	372.93	0.00	0.00	757.14
Commercial Recycling	53.78	54.93	46.41	139.47	155.12	0.00	0.00	294.59
Commercial Organics	38.65	43.18	46.42	138.01	128.25	0.00	0.00	266.26
Subtotal - Disposed	123.00	126.58	123.35	384.21	372.93	0.00	0.00	757.14
Subtotal - Diverted	92.43	98.11	92.83	277.48	283.37	0.00	0.00	560.85
Diversion Rate	42.90%	43.66%	42.94%	41.94%	43.18%	0.00%	0.00%	42.55%
MFD								
MFD Solid Waste	220.13	238.39	233.10	690.54	691.62	0.00	0.00	1,382.16
MFD Recycling	30.32	35.29	31.73	96.12	97.34	0.00	0.00	193.46
MFD Organics	7.49	8.39	7.11	20.73	22.99	0.00	0.00	43.72
Subtotal - Disposed	220.13	238.39	233.10	690.54	691.62	0.00	0.00	1,382.16
Subtotal - Diverted	37.81	43.68	38.84	116.85	120.33	0.00	0.00	237.18
Diversion Rate	14.66%	15.49%	14.28%	14.47%	14.82%	0.00%	0.00%	14.65%
Roll-Off								
Roll-Off Solid Waste	59.75	62.33	44.14	155.70	166.22	0.00	0.00	321.92
Roll-Off Recycling	0.00	0.45	0.00	8.80	0.45	0.00	0.00	9.25
Roll-Off Organics	28.20	31.76	40.75	88.48	100.71	0.00	0.00	189.19
Subtotal - Disposed	59.75	62.33	44.14	155.70	166.22	0.00	0.00	321.92
Subtotal - Diverted	28.20	32.21	40.75	97.28	101.16	0.00	0.00	198.44
Diversion Rate	32.06%	34.07%	48.00%	38.45%	37.83%	0.00%	0.00%	38.14%
Residential								
Residential Solid Waste	541.88	626.42	590.97	1,755.02	1,759.27	0.00	0.00	3,514.29
Residential Curbside Recycling	135.49	157.08	142.53	437.73	435.10	0.00	0.00	872.83
Residential Curbside Organics	353.64	363.13	299.58	919.27	1,016.35	0.00	0.00	1,935.62
Subtotal - Disposed	541.88	626.42	590.97	1,755.02	1,759.27	0.00	0.00	3,514.29
Subtotal - Diverted	489.13	520.21	442.11	1,357.00	1,451.45	0.00	0.00	2,808.45
Diversion Rate	47.44%	45.37%	42.80%	43.61%	45.21%	0.00%	0.00%	44.42%
Total Disposed	944.76	1,053.72	991.56	2,985.47	2,990.04	0.00	0.00	5,975.51
Total Diverted	647.57	694.21	614.53	1,848.61	1,956.31	0.00	0.00	3,804.92
Total Diversion Rate	40.67%	39.72%	38.26%	38.24%	39.55%	0.00%	0.00%	38.90%
Single-Family Measured Diversion Rate	47.44%	45.37%	42.80%	43.61%	45.21%	0.00%	0.00%	44.42%
Commercial Measured Diversion Rate	28.23%	28.94%	30.09%	28.55%	29.09%	0.00%	0.00%	28.82%
MFD Measured Diversion Rate	14.66%	15.49%	14.28%	14.47%	14.82%	0.00%	0.00%	14.65%
Overall Measured Diversion Rate	40.67%	39.72%	38.26%	38.24%	39.55%	0.00%	0.00%	38.90%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2017

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - JUNE 2017

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>2016 - 2017</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2016 - 2017</u> <u>% Change</u>
East Palo Alto									
Commercial¹ and MFD									
Commercial Solid Waste	709.15	718.18	655.81	657.58	762.24	777.73	757.14	(20.59)	-2.65%
MFD Solid Waste	1,324.88	1,246.80	1,327.27	1,357.72	1,257.51	1,306.44	1,382.16	75.72	5.80%
Roll-Off Solid Waste	348.11	668.87	637.64	573.68	503.91	353.88	321.92	(31.96)	-9.03%
Commercial Recycling	261.62	826.20	254.30	259.70	260.44	273.01	294.59	21.58	7.90%
MFD Recycling	13.05	92.35	107.05	133.91	169.59	182.81	193.46	10.65	5.83%
Roll-Off Recycling	14.64	12.39	3.65	16.83	12.31	15.30	9.25	(6.05)	-39.54%
Commercial Organics	158.46	153.47	152.68	230.78	244.97	267.79	266.26	(1.53)	-0.57%
MFD Organics	27.81	29.44	42.00	39.00	41.03	35.54	43.72	8.18	23.02%
Roll-Off Organics	0.00	9.94	2.79	0.00	8.54	185.02	189.19	4.17	2.25%
SUBTOTAL - Disposed Tons	2,382.14	2,633.85	2,620.72	2,588.98	2,523.66	2,438.05	2,461.22	23.17	0.95%
SUBTOTAL - Diverted Tons	475.58	1,123.79	562.47	680.22	736.88	959.47	996.47	37.00	3.86%
Residential									
Residential Solid Waste	3,112.27	3,155.61	3,106.13	3,210.51	3,347.60	3,447.47	3,514.29	66.82	1.94%
Residential Curbside Recycling	649.47	645.50	677.95	717.09	750.94	806.52	872.83	66.31	8.22%
Residential Curbside Organics	1,727.00	1,711.36	1,840.73	1,756.25	1,815.32	1,960.86	1,935.62	(25.24)	-1.29%
SUBTOTAL - Disposed Tons	3,112.27	3,155.61	3,106.13	3,210.51	3,347.60	3,447.47	3,514.29	66.82	1.94%
SUBTOTAL - Diverted Tons	2,376.47	2,356.86	2,518.68	2,473.34	2,566.26	2,767.38	2,808.45	41.07	1.48%
Commercial/MFD and Residential									
TOTAL TONS DISPOSED	5,494.41	5,789.46	5,726.85	5,799.49	5,871.26	5,885.52	5,975.51		
TOTAL TONS DIVERTED	2,852.05	3,480.65	3,081.15	3,153.56	3,303.14	3,726.85	3,804.92		
COMMERCIAL DIVERSION RATE	16.64%	29.91%	17.67%	20.81%	22.60%	28.24%	28.82%		
MFD DIVERSION RATE	2.99%	8.90%	10.10%	11.30%	14.35%	14.32%	14.65%		
RESIDENTIAL DIVERSION RATE	43.30%	42.76%	44.78%	43.52%	43.39%	44.53%	44.42%		
TOTAL DIVERSION RATE	34.17%	37.55%	34.98%	35.22%	36.00%	38.77%	38.90%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2017

MEMBER AGENCY	2017							
	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
FOSTER CITY								
Commercial								
Commercial Solid Waste	220.94	267.75	248.93	748.26	737.62	0.00	0.00	1,485.88
Commercial Recycling	98.39	111.41	112.19	351.04	321.99	0.00	0.00	673.03
Commercial Organics	173.99	201.49	183.33	567.53	558.81	0.00	0.00	1,126.34
Subtotal - Disposed	220.94	267.75	248.93	748.26	737.62	0.00	0.00	1,485.88
Subtotal - Diverted	272.38	312.90	295.52	918.57	880.80	0.00	0.00	1,799.37
Diversion Rate	55.21%	53.89%	54.28%	55.11%	54.42%	0.00%	0.00%	54.77%
MFD								
MFD Solid Waste	225.73	246.02	255.22	767.77	726.97	0.00	0.00	1,494.74
MFD Recycling	85.28	93.35	99.46	294.49	278.09	0.00	0.00	572.58
MFD Organics	8.81	9.39	8.43	26.89	26.63	0.00	0.00	53.52
Subtotal - Disposed	225.73	246.02	255.22	767.77	726.97	0.00	0.00	1,494.74
Subtotal - Diverted	94.09	102.74	107.89	321.38	304.72	0.00	0.00	626.10
Diversion Rate	29.42%	29.46%	29.71%	29.51%	29.54%	0.00%	0.00%	29.52%
Roll-Off								
Roll-Off Solid Waste	88.16	82.62	108.54	232.04	279.32	0.00	0.00	511.36
Roll-Off Recycling	0.58	3.20	1.94	1.75	5.72	0.00	0.00	7.47
Roll-Off Organics	49.43	56.10	56.87	170.79	162.40	0.00	0.00	333.19
Subtotal - Disposed	88.16	82.62	108.54	232.04	279.32	0.00	0.00	511.36
Subtotal - Diverted	50.01	59.30	58.81	172.54	168.12	0.00	0.00	340.66
Diversion Rate	36.19%	41.78%	35.14%	42.65%	37.57%	0.00%	0.00%	39.98%
Residential								
Residential Solid Waste	243.32	289.05	285.35	831.35	817.72	0.00	0.00	1,649.07
Residential Curbside Recycling	173.43	207.25	205.15	602.33	585.83	0.00	0.00	1,188.16
Residential Curbside Organics	257.00	285.07	240.42	661.81	782.49	0.00	0.00	1,444.30
Subtotal - Disposed	243.32	289.05	285.35	831.35	817.72	0.00	0.00	1,649.07
Subtotal - Diverted	430.43	492.32	445.57	1,264.14	1,368.32	0.00	0.00	2,632.46
Diversion Rate	63.89%	63.01%	60.96%	60.33%	62.59%	0.00%	0.00%	61.48%
Total Disposed	778.15	885.44	898.04	2,579.42	2,561.63	0.00	0.00	5,141.05
Total Diverted	846.91	967.26	907.79	2,676.63	2,721.96	0.00	0.00	5,398.59
Total Diversion Rate	52.12%	52.21%	50.27%	50.92%	51.52%	0.00%	0.00%	51.22%
Single-Family Measured Diversion Rate	63.89%	63.01%	60.96%	60.33%	62.59%	0.00%	0.00%	61.48%
Commercial Measured Diversion Rate	43.78%	44.33%	43.00%	44.69%	43.70%	0.00%	0.00%	44.20%
MFD Measured Diversion Rate	29.42%	29.46%	29.71%	29.51%	29.54%	0.00%	0.00%	29.52%
Overall Measured Diversion Rate	52.12%	52.21%	50.27%	50.92%	51.52%	0.00%	0.00%	51.22%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2017

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - JUNE 2017

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>2016 - 2017</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2016 - 2017</u> <u>% Change</u>
Foster City									
<u>Commercial¹ and MFD</u>									
Commercial Solid Waste	1,773.08	1,663.17	1,415.18	1,364.41	1,305.49	1,340.15	1,485.88	145.73	10.87%
MFD Solid Waste	2,195.44	1,490.95	1,629.73	1,575.60	1,558.09	1,504.64	1,494.74	(9.90)	-0.66%
Roll-Off Solid Waste	1,025.84	713.34	639.21	564.68	534.29	492.98	511.36	18.38	3.73%
Commercial Recycling	312.09	481.71	482.33	501.72	507.89	601.38	673.03	71.65	11.91%
MFD Recycling	272.80	290.18	373.32	453.51	465.65	525.58	572.58	47.00	8.94%
Roll-Off Recycling	25.98	14.19	13.37	3.55	5.59	10.91	7.47	(3.44)	-31.53%
Commercial Organics	739.38	758.01	900.72	939.18	950.55	1,059.93	1,126.34	66.41	6.27%
MFD Organics	17.86	14.67	28.21	19.57	17.91	20.27	53.52	33.25	164.04%
Roll-Off Organics	128.44	289.19	251.20	262.93	287.39	317.52	333.19	15.67	4.94%
SUBTOTAL - Disposed Tons	4,994.36	3,867.46	3,684.12	3,504.69	3,397.87	3,337.77	3,491.98	154.21	4.62%
SUBTOTAL - Diverted Tons	1,496.55	1,847.95	2,049.15	2,180.46	2,234.98	2,535.59	2,766.13	230.54	9.09%
<u>Residential</u>									
Residential Solid Waste	1,474.10	1,610.89	1,592.84	1,523.79	1,564.54	1,627.84	1,649.07	21.23	1.30%
Residential Curbside Recycling	1,188.07	1,178.92	1,179.49	1,158.84	1,186.80	1,229.45	1,188.16	(41.29)	-3.36%
Residential Curbside Organics	1,337.01	1,400.72	1,384.53	1,288.58	1,285.39	1,404.81	1,444.30	39.49	2.81%
SUBTOTAL - Disposed Tons	1,474.10	1,610.89	1,592.84	1,523.79	1,564.54	1,627.84	1,649.07	21.23	1.30%
SUBTOTAL - Diverted Tons	2,525.08	2,579.64	2,564.02	2,447.42	2,472.19	2,634.26	2,632.46	(1.80)	-0.07%
<u>Commercial/MFD and Residential</u>									
TOTAL TONS DISPOSED	6,468.46	5,478.35	5,276.96	5,028.48	4,962.41	4,965.61	5,141.05		
TOTAL TONS DIVERTED	4,021.63	4,427.59	4,613.17	4,627.88	4,707.17	5,169.85	5,398.59		
COMMERCIAL DIVERSION RATE	23.06%	32.33%	35.74%	38.35%	39.68%	43.17%	44.20%		
MFD DIVERSION RATE	11.69%	16.98%	19.77%	23.09%	23.68%	26.62%	29.52%		
RESIDENTIAL DIVERSION RATE	63.14%	61.56%	61.68%	61.63%	61.24%	61.81%	61.48%		
TOTAL DIVERSION RATE	38.34%	44.70%	46.64%	47.93%	48.68%	51.01%	51.22%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2017

MEMBER AGENCY	2017							
	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
HILLSBOROUGH								
Commercial								
Commercial Solid Waste	24.59	22.59	24.32	91.61	71.50	0.00	0.00	163.11
Commercial Recycling	24.06	15.07	4.98	63.97	44.11	0.00	0.00	108.08
Commercial Organics	43.76	37.96	39.53	146.39	121.25	0.00	0.00	267.64
Subtotal - Disposed	24.59	22.59	24.32	91.61	71.50	0.00	0.00	163.11
Subtotal - Diverted	67.82	53.03	44.51	210.36	165.36	0.00	0.00	375.72
Diversion Rate	73.39%	70.13%	64.67%	69.66%	69.81%	0.00%	0.00%	69.73%
MFD								
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Roll-Off								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	171.16	212.87	197.45	593.99	581.48	0.00	0.00	1,175.47
Residential Curbside Recycling	146.95	173.08	159.04	485.82	479.07	0.00	0.00	964.89
Residential Curbside Organics	436.26	439.17	333.13	1,221.79	1,208.56	0.00	0.00	2,430.35
Subtotal - Disposed	171.16	212.87	197.45	593.99	581.48	0.00	0.00	1,175.47
Subtotal - Diverted	583.21	612.25	492.17	1,707.61	1,687.63	0.00	0.00	3,395.24
Diversion Rate	77.31%	74.20%	71.37%	74.19%	74.37%	0.00%	0.00%	74.28%
Total Disposed	195.75	235.46	221.77	685.60	652.98	0.00	0.00	1,338.58
Total Diverted	651.03	665.28	536.68	1,917.97	1,852.99	0.00	0.00	3,770.96
Total Diversion Rate	76.88%	73.86%	70.76%	73.67%	73.94%	0.00%	0.00%	73.80%
Single-Family Measured Diversion Rate	77.31%	74.20%	71.37%	74.19%	74.37%	0.00%	0.00%	74.28%
Commercial Measured Diversion Rate	73.39%	70.13%	64.67%	69.66%	69.81%	0.00%	0.00%	69.73%
MFD Measured Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Overall Measured Diversion Rate	76.88%	73.86%	70.76%	73.67%	73.94%	0.00%	0.00%	73.80%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2017

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - JUNE 2017

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>2016 - 2017</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2016 - 2017</u> <u>% Change</u>
Hillsborough									
Commercial¹ and MFD									
Commercial Solid Waste	253.70	201.93	203.50	124.63	152.77	168.85	163.11	(5.74)	-3.40%
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Solid Waste	5.24	1.80	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	386.36	84.99	203.70	161.45	175.45	205.41	108.08	(97.33)	-47.38%
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Recycling	0.00	10.32	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	140.81	118.30	198.71	155.57	229.49	204.56	267.64	63.08	30.84%
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Organics	7.54	5.52	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	258.94	203.73	203.50	124.63	152.77	168.85	163.11	(5.74)	-3.40%
SUBTOTAL - Diverted Tons	534.71	219.13	402.41	317.02	404.94	409.97	375.72	(34.25)	-8.35%
Residential									
Residential Solid Waste	1,543.19	1,180.20	1,103.82	1,080.45	1,111.38	1,140.56	1,175.47	34.91	3.06%
Residential Curbside Recycling	1,272.26	917.62	946.87	940.68	944.76	977.59	964.89	(12.70)	-1.30%
Residential Curbside Organics	1,887.52	2,156.07	2,182.22	2,068.02	2,090.00	2,270.48	2,430.35	159.87	7.04%
SUBTOTAL - Disposed Tons	1,543.19	1,180.20	1,103.82	1,080.45	1,111.38	1,140.56	1,175.47	34.91	3.06%
SUBTOTAL - Diverted Tons	3,159.78	3,073.69	3,129.09	3,008.70	3,034.76	3,248.07	3,395.24	147.17	4.53%
Commercial/MFD and Residential									
TOTAL TONS DISPOSED	1,802.13	1,383.93	1,307.32	1,205.08	1,264.15	1,309.41	1,338.58		
TOTAL TONS DIVERTED	3,694.49	3,292.82	3,531.50	3,325.72	3,439.70	3,658.04	3,770.96		
COMMERCIAL DIVERSION RATE	67.37%	51.82%	66.41%	71.78%	72.61%	70.83%	69.73%		
MFD DIVERSION RATE	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
RESIDENTIAL DIVERSION RATE	67.19%	72.26%	73.92%	73.58%	73.19%	74.01%	74.28%		
TOTAL DIVERSION RATE	67.21%	70.41%	72.98%	73.40%	73.13%	73.64%	73.80%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2017

MEMBER AGENCY	2017							
	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
MENLO PARK								
Commercial								
Commercial Solid Waste	789.22	861.75	837.09	2,480.26	2,488.06	0.00	0.00	4,968.32
Commercial Recycling	296.29	339.41	330.26	920.04	965.96	0.00	0.00	1,886.00
Commercial Organics	559.15	581.12	580.92	1,771.94	1,721.19	0.00	0.00	3,493.13
Subtotal - Disposed	789.22	861.75	837.09	2,480.26	2,488.06	0.00	0.00	4,968.32
Subtotal - Diverted	855.44	920.53	911.18	2,691.98	2,687.15	0.00	0.00	5,379.13
Diversion Rate	52.01%	51.65%	52.12%	52.05%	51.92%	0.00%	0.00%	51.99%
MFD								
MFD Solid Waste	172.92	196.09	187.18	554.41	556.19	0.00	0.00	1,110.60
MFD Recycling	63.93	73.04	69.69	210.82	206.66	0.00	0.00	417.48
MFD Organics	11.42	11.96	11.07	32.48	34.45	0.00	0.00	66.93
Subtotal - Disposed	172.92	196.09	187.18	554.41	556.19	0.00	0.00	1,110.60
Subtotal - Diverted	75.35	85.00	80.76	243.30	241.11	0.00	0.00	484.41
Diversion Rate	30.35%	30.24%	30.14%	30.50%	30.24%	0.00%	0.00%	30.37%
Roll-Off								
Roll-Off Solid Waste	39.04	48.51	51.94	136.20	139.49	0.00	0.00	275.69
Roll-Off Recycling	71.78	79.54	88.53	214.26	239.85	0.00	0.00	454.11
Roll-Off Organics	36.06	22.39	32.33	53.16	90.78	0.00	0.00	143.94
Subtotal - Disposed	39.04	48.51	51.94	136.20	139.49	0.00	0.00	275.69
Subtotal - Diverted	107.84	101.93	120.86	267.42	330.63	0.00	0.00	598.05
Diversion Rate	73.42%	67.75%	69.94%	66.26%	70.33%	0.00%	0.00%	68.45%
Residential								
Residential Solid Waste	334.64	393.11	402.89	1,126.60	1,130.64	0.00	0.00	2,257.24
Residential Curbside Recycling	269.62	310.24	308.01	906.80	887.87	0.00	0.00	1,794.67
Residential Curbside Organics	720.56	709.74	636.49	2,032.33	2,066.79	0.00	0.00	4,099.12
Subtotal - Disposed	334.64	393.11	402.89	1,126.60	1,130.64	0.00	0.00	2,257.24
Subtotal - Diverted	990.18	1,019.98	944.50	2,939.13	2,954.66	0.00	0.00	5,893.79
Diversion Rate	74.74%	72.18%	70.10%	72.29%	72.32%	0.00%	0.00%	72.31%
Total Disposed	1,335.82	1,499.46	1,479.10	4,297.47	4,314.38	0.00	0.00	8,611.85
Total Diverted	2,028.81	2,127.44	2,057.30	6,141.83	6,213.55	0.00	0.00	12,355.38
Total Diversion Rate	60.30%	58.66%	58.17%	58.83%	59.02%	0.00%	0.00%	58.93%
Single-Family Measured Diversion Rate	74.74%	72.18%	70.10%	72.29%	72.32%	0.00%	0.00%	72.31%
Commercial Measured Diversion Rate	50.92%	50.03%	50.84%	50.25%	50.58%	0.00%	0.00%	50.42%
MFD Measured Diversion Rate	30.35%	30.24%	30.14%	30.50%	30.24%	0.00%	0.00%	30.37%
Overall Measured Diversion Rate	60.30%	58.66%	58.17%	58.83%	59.02%	0.00%	0.00%	58.93%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2017

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - JUNE 2017

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>2016 - 2017</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2016 - 2017</u> <u>% Change</u>
Menlo Park									
Commercial¹ and MFD									
Commercial Solid Waste	5,549.97	5,080.46	4,638.09	4,526.40	4,734.03	4,662.31	4,968.32	306.01	6.56%
MFD Solid Waste	1,339.34	1,003.16	1,067.20	1,052.51	1,106.33	1,109.36	1,110.60	1.24	0.11%
Roll-Off Solid Waste	348.50	294.83	205.59	227.45	274.50	250.38	275.69	25.31	10.11%
Commercial Recycling	974.46	1,258.39	1,354.68	1,390.66	1,521.95	1,606.71	1,886.00	279.29	17.38%
MFD Recycling	255.18	289.44	362.29	367.57	390.27	414.00	417.48	3.48	0.84%
Roll-Off Recycling	321.32	148.31	228.51	356.36	429.67	398.08	454.11	56.03	14.08%
Commercial Organics	1,679.48	1,794.55	2,022.04	1,940.30	2,164.69	2,823.30	3,493.13	669.83	23.73%
MFD Organics	58.60	47.82	58.96	59.47	57.22	60.66	66.93	6.27	10.34%
Roll-Off Organics	51.24	225.32	147.85	107.17	81.09	180.06	143.94	(36.12)	-20.06%
SUBTOTAL - Disposed Tons	7,237.81	6,378.45	5,910.88	5,806.36	6,114.86	6,022.05	6,354.61	332.56	5.52%
SUBTOTAL - Diverted Tons	3,340.28	3,763.83	4,174.33	4,221.53	4,644.89	5,482.81	6,461.59	978.78	17.85%
Residential									
Residential Solid Waste	2,107.19	2,175.06	2,146.83	2,120.73	2,179.89	2,236.26	2,257.24	20.98	0.94%
Residential Curbside Recycling	1,722.62	1,785.86	1,769.40	1,743.94	1,781.33	1,780.80	1,794.67	13.87	0.78%
Residential Curbside Organics	4,054.99	3,947.71	3,976.70	3,675.36	3,597.58	3,922.29	4,099.12	176.83	4.51%
SUBTOTAL - Disposed Tons	2,107.19	2,175.06	2,146.83	2,120.73	2,179.89	2,236.26	2,257.24	20.98	0.94%
SUBTOTAL - Diverted Tons	5,777.61	5,733.57	5,746.10	5,419.30	5,378.91	5,703.09	5,893.79	190.70	3.34%
Commercial/MFD and Residential									
TOTAL TONS DISPOSED	9,345.00	8,553.51	8,057.71	7,927.09	8,294.75	8,258.31	8,611.85		
TOTAL TONS DIVERTED	9,117.89	9,497.40	9,920.43	9,640.83	10,023.80	11,185.90	12,355.38		
COMMERCIAL DIVERSION RATE	31.58%	37.11%	41.39%	42.10%	43.17%	47.66%	50.42%		
MFD DIVERSION RATE	18.98%	25.16%	28.30%	28.86%	28.80%	29.97%	30.37%		
RESIDENTIAL DIVERSION RATE	73.28%	72.50%	72.80%	71.87%	71.16%	71.83%	72.31%		
TOTAL DIVERSION RATE	49.38%	52.61%	55.18%	54.88%	54.72%	57.53%	58.93%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2017

MEMBER AGENCY	2017							
	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
NORTH FAIR OAKS								
Commercial								
Commercial Solid Waste	158.86	175.99	178.30	533.53	513.15	0.00	0.00	1,046.68
Commercial Recycling	57.58	65.75	65.41	197.49	188.74	0.00	0.00	386.23
Commercial Organics	33.34	34.92	36.90	110.19	105.16	0.00	0.00	215.35
Subtotal - Disposed	158.86	175.99	178.30	533.53	513.15	0.00	0.00	1,046.68
Subtotal - Diverted	90.92	100.67	102.31	307.68	293.90	0.00	0.00	601.58
Diversion Rate	36.40%	36.39%	36.46%	36.58%	36.42%	0.00%	0.00%	36.50%
MFD								
MFD Solid Waste	72.51	82.03	81.26	247.17	235.80	0.00	0.00	482.97
MFD Recycling	12.15	13.20	12.88	39.80	38.23	0.00	0.00	78.03
MFD Organics	1.16	1.24	1.27	4.14	3.67	0.00	0.00	7.81
Subtotal - Disposed	72.51	82.03	81.26	247.17	235.80	0.00	0.00	482.97
Subtotal - Diverted	13.31	14.44	14.15	43.94	41.90	0.00	0.00	85.84
Diversion Rate	15.51%	14.97%	14.83%	15.09%	15.09%	0.00%	0.00%	15.09%
Roll-Off								
Roll-Off Solid Waste	2.09	0.00	0.00	0.00	2.09	0.00	0.00	2.09
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	2.09	0.00	0.00	0.00	2.09	0.00	0.00	2.09
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	235.48	274.10	246.29	752.50	755.87	0.00	0.00	1,508.37
Residential Curbside Recycling	90.46	103.48	88.88	308.34	282.82	0.00	0.00	591.16
Residential Curbside Organics	194.56	197.92	162.31	515.40	554.79	0.00	0.00	1,070.19
Subtotal - Disposed	235.48	274.10	246.29	752.50	755.87	0.00	0.00	1,508.37
Subtotal - Diverted	285.02	301.40	251.19	823.74	837.61	0.00	0.00	1,661.35
Diversion Rate	54.76%	52.37%	50.49%	52.26%	52.56%	0.00%	0.00%	52.41%
Total Disposed	468.94	532.12	505.85	1,533.20	1,506.91	0.00	0.00	3,040.11
Total Diverted	389.25	416.51	367.65	1,175.36	1,173.41	0.00	0.00	2,348.77
Total Diversion Rate	45.36%	43.91%	42.09%	43.39%	43.78%	0.00%	0.00%	43.59%
Single-Family Measured Diversion Rate	54.76%	52.37%	50.49%	52.26%	52.56%	0.00%	0.00%	52.41%
Commercial Measured Diversion Rate	30.87%	30.85%	30.97%	31.05%	30.90%	0.00%	0.00%	30.98%
MFD Measured Diversion Rate	15.51%	14.97%	14.83%	15.09%	15.09%	0.00%	0.00%	15.09%
Overall Measured Diversion Rate	45.36%	43.91%	42.09%	43.39%	43.78%	0.00%	0.00%	43.59%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2017

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - JUNE 2017

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>2016 - 2017</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2016 - 2017</u> <u>% Change</u>
North Fair Oaks									
Commercial¹ and MFD									
Commercial Solid Waste	777.22	930.81	965.58	974.48	1,042.75	1,045.12	1,046.68	1.56	0.15%
MFD Solid Waste	352.88	367.83	468.41	487.02	497.01	495.30	482.97	(12.33)	-2.49%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	2.09	2.09	100.00%
Commercial Recycling	218.64	245.56	244.53	268.69	324.54	351.83	386.23	34.40	9.78%
MFD Recycling	52.35	49.29	58.98	57.37	67.18	75.44	78.03	2.59	3.43%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	181.55	181.07	182.28	209.42	249.34	247.86	215.35	(32.51)	-13.12%
MFD Organics	1.49	1.00	0.40	1.11	1.33	4.33	7.81	3.48	80.37%
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	1,130.10	1,298.64	1,433.99	1,461.50	1,539.76	1,540.42	1,531.74	(8.68)	-0.56%
SUBTOTAL - Diverted Tons	454.03	476.92	486.19	536.59	642.39	679.46	687.42	7.96	1.17%
Residential									
Residential Solid Waste	1,166.61	1,328.40	1,385.93	1,386.64	1,388.67	1,496.24	1,508.37	12.13	0.81%
Residential Curbside Recycling	457.67	553.08	570.45	567.33	570.38	605.07	591.16	(13.91)	-2.30%
Residential Curbside Organics	1,011.49	1,018.43	1,056.90	966.06	966.74	1,051.13	1,070.19	19.06	1.81%
SUBTOTAL - Disposed Tons	1,166.61	1,328.40	1,385.93	1,386.64	1,388.67	1,496.24	1,508.37	12.13	0.81%
SUBTOTAL - Diverted Tons	1,469.16	1,571.51	1,627.35	1,533.39	1,537.12	1,656.20	1,661.35	5.15	0.31%
Commercial/MFD and Residential									
TOTAL TONS DISPOSED	2,296.71	2,627.04	2,819.92	2,848.14	2,928.43	3,036.66	3,040.11		
TOTAL TONS DIVERTED	1,923.19	2,048.43	2,113.54	2,069.98	2,179.51	2,335.66	2,348.77		
COMMERCIAL DIVERSION RATE	28.66%	26.86%	25.32%	26.86%	29.44%	30.61%	30.98%		
MFD DIVERSION RATE	13.24%	12.03%	11.25%	10.72%	12.11%	13.87%	15.09%		
RESIDENTIAL DIVERSION RATE	55.74%	54.19%	54.01%	52.51%	52.54%	52.54%	52.41%		
TOTAL DIVERSION RATE	45.57%	43.81%	42.84%	42.09%	42.67%	43.48%	43.59%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2017

MEMBER AGENCY	2017							
	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
REDWOOD CITY								
Commercial								
Commercial Solid Waste	1,275.48	1,414.97	1,376.81	4,305.50	4,067.26	0.00	0.00	8,372.76
Commercial Recycling	404.95	438.01	420.99	1,366.64	1,263.95	0.00	0.00	2,630.59
Commercial Organics	327.87	328.97	362.76	1,124.76	1,019.60	0.00	0.00	2,144.36
Subtotal - Disposed	1,275.48	1,414.97	1,376.81	4,305.50	4,067.26	0.00	0.00	8,372.76
Subtotal - Diverted	732.82	766.98	783.75	2,491.40	2,283.55	0.00	0.00	4,774.95
Diversion Rate	36.49%	35.15%	36.28%	36.65%	35.96%	0.00%	0.00%	36.32%
MFD								
MFD Solid Waste	577.79	658.82	618.80	1,950.00	1,855.41	0.00	0.00	3,805.41
MFD Recycling	136.92	151.63	144.89	460.18	433.44	0.00	0.00	893.62
MFD Organics	11.96	13.41	11.60	37.83	36.97	0.00	0.00	74.80
Subtotal - Disposed	577.79	658.82	618.80	1,950.00	1,855.41	0.00	0.00	3,805.41
Subtotal - Diverted	148.88	165.04	156.49	498.01	470.41	0.00	0.00	968.42
Diversion Rate	20.49%	20.03%	20.18%	20.34%	20.23%	0.00%	0.00%	20.29%
Roll-Off								
Roll-Off Solid Waste	309.41	338.17	345.86	952.53	993.44	0.00	0.00	1,945.97
Roll-Off Recycling	29.04	41.91	30.73	102.87	101.68	0.00	0.00	204.55
Roll-Off Organics	69.48	75.30	71.36	201.31	216.14	0.00	0.00	417.45
Subtotal - Disposed	309.41	338.17	345.86	952.53	993.44	0.00	0.00	1,945.97
Subtotal - Diverted	98.52	117.21	102.09	304.18	317.82	0.00	0.00	622.00
Diversion Rate	24.15%	25.74%	22.79%	24.20%	24.24%	0.00%	0.00%	24.22%
Residential								
Residential Solid Waste	790.68	939.78	870.38	2,589.68	2,600.84	0.00	0.00	5,190.52
Residential Curbside Recycling	569.52	674.74	631.95	1,975.93	1,876.21	0.00	0.00	3,852.14
Residential Curbside Organics	1,145.93	1,188.94	1,003.98	3,109.91	3,338.85	0.00	0.00	6,448.76
Subtotal - Disposed	790.68	939.78	870.38	2,589.68	2,600.84	0.00	0.00	5,190.52
Subtotal - Diverted	1,715.45	1,863.68	1,635.93	5,085.84	5,215.06	0.00	0.00	10,300.90
Diversion Rate	68.45%	66.48%	65.27%	66.26%	66.72%	0.00%	0.00%	66.49%
Total Disposed	2,953.36	3,351.74	3,211.85	9,797.71	9,516.95	0.00	0.00	19,314.66
Total Diverted	2,695.67	2,912.91	2,678.26	8,379.43	8,286.84	0.00	0.00	16,666.27
Total Diversion Rate	47.72%	46.50%	45.47%	46.10%	46.55%	0.00%	0.00%	46.32%
Single-Family Measured Diversion Rate	68.45%	66.48%	65.27%	66.26%	66.72%	0.00%	0.00%	66.49%
Commercial Measured Diversion Rate	31.19%	30.31%	30.80%	31.36%	30.76%	0.00%	0.00%	31.07%
MFD Measured Diversion Rate	20.49%	20.03%	20.18%	20.34%	20.23%	0.00%	0.00%	20.29%
Overall Measured Diversion Rate	47.72%	46.50%	45.47%	46.10%	46.55%	0.00%	0.00%	46.32%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2017

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - JUNE 2017

	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2016 - 2017	2016 - 2017
MEMBER AGENCY	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>Tons</u>	<u>Incr/(Decr)</u>	<u>% Change</u>
Redwood City										
Commercial¹ and MFD										
Commercial Solid Waste	6,949.12	8,076.92	7,456.63	7,708.74	8,025.97	8,252.16	8,372.76	120.60		1.46%
MFD Solid Waste	3,777.04	3,591.74	3,887.95	3,511.93	3,502.39	3,806.32	3,805.41	(0.91)		-0.02%
Roll-Off Solid Waste	2,036.62	2,120.78	1,957.21	1,981.51	1,946.89	1,911.11	1,945.97	34.86		1.82%
Commercial Recycling	1,509.31	1,728.26	1,716.04	1,904.49	2,150.89	2,410.73	2,630.59	219.86		9.12%
MFD Recycling	580.14	535.17	663.41	640.79	661.20	804.94	893.62	88.68		11.02%
Roll-Off Recycling	52.46	59.89	61.13	85.69	177.70	192.90	204.55	11.65		6.04%
Commercial Organics	1,150.43	1,450.76	1,566.30	1,710.97	2,080.28	2,338.56	2,144.36	(194.20)		-8.30%
MFD Organics	59.31	58.71	62.44	56.02	51.07	59.41	74.80	15.39		25.90%
Roll-Off Organics	312.23	427.31	292.85	328.43	323.55	342.58	417.45	74.87		21.85%
SUBTOTAL - Disposed Tons	12,762.78	13,789.44	13,301.79	13,202.18	13,475.25	13,969.59	14,124.14	154.55		1.11%
SUBTOTAL - Diverted Tons	3,663.88	4,260.10	4,362.17	4,726.39	5,444.69	6,149.12	6,365.37	216.25		3.52%
Residential										
Residential Solid Waste	5,269.22	5,106.09	5,010.02	4,864.78	4,976.04	5,108.74	5,190.52	81.78		1.60%
Residential Curbside Recycling	3,411.71	3,541.36	3,651.48	3,697.73	3,694.52	3,785.76	3,852.14	66.38		1.75%
Residential Curbside Organics	5,776.02	5,977.04	6,327.24	5,804.85	5,856.63	6,272.13	6,448.76	176.63		2.82%
SUBTOTAL - Disposed Tons	5,269.22	5,106.09	5,010.02	4,864.78	4,976.04	5,108.74	5,190.52	81.78		1.60%
SUBTOTAL - Diverted Tons	9,187.73	9,518.40	9,978.72	9,502.58	9,551.15	10,057.89	10,300.90	243.01		2.42%
Commercial/MFD and Residential										
TOTAL TONS DISPOSED	18,032.00	18,895.53	18,311.81	18,066.96	18,451.29	19,078.33	19,314.66			
TOTAL TONS DIVERTED	12,851.61	13,778.50	14,340.89	14,228.97	14,995.84	16,207.01	16,666.27			
COMMERCIAL DIVERSION RATE	22.30%	23.60%	24.70%	26.36%	28.78%	30.56%	31.07%			
MFD DIVERSION RATE	14.48%	14.19%	15.73%	16.56%	16.90%	18.51%	20.29%			
RESIDENTIAL DIVERSION RATE	63.55%	65.09%	66.57%	66.14%	65.75%	66.32%	66.49%			
TOTAL DIVERSION RATE	41.61%	42.17%	43.92%	44.06%	44.83%	45.93%	46.32%			

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2017

MEMBER AGENCY	2017							
	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
SAN CARLOS								
Commercial								
Commercial Solid Waste	476.91	512.16	519.29	1,617.22	1,508.36	0.00	0.00	3,125.58
Commercial Recycling	159.50	181.87	177.78	546.93	519.15	0.00	0.00	1,066.08
Commercial Organics	141.79	148.23	143.57	448.22	433.59	0.00	0.00	881.81
Subtotal - Disposed	476.91	512.16	519.29	1,617.22	1,508.36	0.00	0.00	3,125.58
Subtotal - Diverted	301.29	330.10	321.35	995.15	952.74	0.00	0.00	1,947.89
Diversion Rate	38.72%	39.19%	38.23%	38.09%	38.71%	0.00%	0.00%	38.39%
MFD								
MFD Solid Waste	128.84	146.92	141.20	432.19	416.96	0.00	0.00	849.15
MFD Recycling	38.09	42.08	41.98	128.37	122.15	0.00	0.00	250.52
MFD Organics	8.43	8.97	8.68	27.63	26.08	0.00	0.00	53.71
Subtotal - Disposed	128.84	146.92	141.20	432.19	416.96	0.00	0.00	849.15
Subtotal - Diverted	46.52	51.05	50.66	156.00	148.23	0.00	0.00	304.23
Diversion Rate	26.53%	25.79%	26.40%	26.52%	26.23%	0.00%	0.00%	26.38%
Roll-Off								
Roll-Off Solid Waste	57.71	79.49	67.38	209.34	204.58	0.00	0.00	413.92
Roll-Off Recycling	16.07	20.33	15.00	58.91	51.40	0.00	0.00	110.31
Roll-Off Organics	0.00	1.42	4.46	0.00	5.88	0.00	0.00	5.88
Subtotal - Disposed	57.71	79.49	67.38	209.34	204.58	0.00	0.00	413.92
Subtotal - Diverted	16.07	21.75	19.46	58.91	57.28	0.00	0.00	116.19
Diversion Rate	21.78%	21.48%	22.41%	21.96%	21.87%	0.00%	0.00%	21.92%
Residential								
Residential Solid Waste	344.80	386.11	404.28	1,130.25	1,135.19	0.00	0.00	2,265.44
Residential Curbside Recycling	282.07	305.37	328.30	975.00	915.74	0.00	0.00	1,890.74
Residential Curbside Organics	578.63	545.32	525.69	1,546.19	1,649.64	0.00	0.00	3,195.83
Subtotal - Disposed	344.80	386.11	404.28	1,130.25	1,135.19	0.00	0.00	2,265.44
Subtotal - Diverted	860.70	850.69	853.99	2,521.19	2,565.38	0.00	0.00	5,086.57
Diversion Rate	71.40%	68.78%	67.87%	69.05%	69.32%	0.00%	0.00%	69.19%
Total Disposed	1,008.26	1,124.68	1,132.15	3,389.00	3,265.09	0.00	0.00	6,654.09
Total Diverted	1,224.58	1,253.59	1,245.46	3,731.25	3,723.63	0.00	0.00	7,454.88
Total Diversion Rate	54.84%	52.71%	52.38%	52.40%	53.28%	0.00%	0.00%	52.84%
Single-Family Measured Diversion Rate	71.40%	68.78%	67.87%	69.05%	69.32%	0.00%	0.00%	69.19%
Commercial Measured Diversion Rate	35.42%	35.30%	34.97%	34.88%	35.22%	0.00%	0.00%	35.05%
MFD Measured Diversion Rate	26.53%	25.79%	26.40%	26.52%	26.23%	0.00%	0.00%	26.38%
Overall Measured Diversion Rate	54.84%	52.71%	52.38%	52.40%	53.28%	0.00%	0.00%	52.84%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2017

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - JUNE 2017

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>2016 - 2017</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2016 - 2017</u> <u>% Change</u>
San Carlos									
Commercial¹ and MFD									
Commercial Solid Waste	3,012.25	3,012.19	2,992.22	3,018.13	3,124.17	3,004.54	3,125.58	121.04	4.03%
MFD Solid Waste	869.88	716.49	798.07	783.82	772.60	786.02	849.15	63.13	8.03%
Roll-Off Solid Waste	803.82	534.46	402.78	386.85	409.49	475.94	413.92	(62.02)	-13.03%
Commercial Recycling	737.28	825.02	884.52	986.87	1,010.47	1,102.77	1,066.08	(36.69)	-3.33%
MFD Recycling	189.85	165.27	216.13	227.75	236.56	242.18	250.52	8.34	3.44%
Roll-Off Recycling	163.78	98.46	61.65	58.59	99.49	63.50	110.31	46.81	73.72%
Commercial Organics	313.87	405.83	404.02	462.27	592.94	771.95	881.81	109.86	14.23%
MFD Organics	39.62	36.36	30.24	59.49	58.94	58.50	53.71	(4.79)	-8.19%
Roll-Off Organics	63.31	2.13	9.28	2.29	0.00	0.00	5.88	5.88	100.00%
SUBTOTAL - Disposed Tons	4,685.95	4,263.14	4,193.07	4,188.80	4,306.26	4,266.50	4,388.65	122.15	2.86%
SUBTOTAL - Diverted Tons	1,507.71	1,533.07	1,605.84	1,797.26	1,998.40	2,238.90	2,368.31	129.41	5.78%
Residential									
Residential Solid Waste	2,224.23	2,203.38	2,165.63	2,121.37	2,116.48	2,194.85	2,265.44	70.59	3.22%
Residential Curbside Recycling	1,912.36	1,897.17	1,939.99	1,893.80	1,873.47	1,892.65	1,890.74	(1.91)	-0.10%
Residential Curbside Organics	3,060.67	3,056.27	3,095.03	2,845.34	2,872.75	3,005.68	3,195.83	190.15	6.33%
SUBTOTAL - Disposed Tons	2,224.23	2,203.38	2,165.63	2,121.37	2,116.48	2,194.85	2,265.44	70.59	3.22%
SUBTOTAL - Diverted Tons	4,973.03	4,953.44	5,035.02	4,739.14	4,746.22	4,898.33	5,086.57	188.24	3.84%
Commercial/MFD and Residential									
TOTAL TONS DISPOSED	6,910.18	6,466.52	6,358.70	6,310.17	6,422.74	6,461.35	6,654.09		
TOTAL TONS DIVERTED	6,480.74	6,486.51	6,640.86	6,536.40	6,744.62	7,137.23	7,454.88		
COMMERCIAL DIVERSION RATE	24.34%	26.45%	27.69%	30.02%	31.70%	34.42%	35.05%		
MFD DIVERSION RATE	20.87%	21.96%	23.59%	26.82%	27.67%	27.67%	26.38%		
RESIDENTIAL DIVERSION RATE	69.10%	69.21%	69.92%	69.08%	69.16%	69.06%	69.19%		
TOTAL DIVERSION RATE	48.40%	50.08%	51.09%	50.88%	51.22%	52.49%	52.84%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2017

MEMBER AGENCY	2017							
	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
SAN MATEO								
Commercial								
Commercial Solid Waste	1,122.02	1,264.87	1,232.46	3,687.19	3,619.35	0.00	0.00	7,306.54
Commercial Recycling	390.90	427.24	425.83	1,421.43	1,243.97	0.00	0.00	2,665.40
Commercial Organics	332.22	367.11	330.66	1,049.07	1,029.99	0.00	0.00	2,079.06
Subtotal - Disposed	1,122.02	1,264.87	1,232.46	3,687.19	3,619.35	0.00	0.00	7,306.54
Subtotal - Diverted	723.12	794.35	756.49	2,470.50	2,273.96	0.00	0.00	4,744.46
Diversion Rate	39.19%	38.58%	38.03%	40.12%	38.59%	0.00%	0.00%	39.37%
MFD								
MFD Solid Waste	804.75	927.09	887.02	2,670.68	2,618.86	0.00	0.00	5,289.54
MFD Recycling	222.25	257.37	246.99	777.39	726.61	0.00	0.00	1,504.00
MFD Organics	20.66	23.16	21.68	63.23	65.50	0.00	0.00	128.73
Subtotal - Disposed	804.75	927.09	887.02	2,670.68	2,618.86	0.00	0.00	5,289.54
Subtotal - Diverted	242.91	280.53	268.67	840.62	792.11	0.00	0.00	1,632.73
Diversion Rate	23.19%	23.23%	23.25%	23.94%	23.22%	0.00%	0.00%	23.59%
Roll-Off								
Roll-Off Solid Waste	277.58	328.26	306.12	944.47	911.96	0.00	0.00	1,856.43
Roll-Off Recycling	27.45	32.35	31.66	91.49	91.46	0.00	0.00	182.95
Roll-Off Organics	37.43	34.79	41.14	129.34	113.36	0.00	0.00	242.70
Subtotal - Disposed	277.58	328.26	306.12	944.47	911.96	0.00	0.00	1,856.43
Subtotal - Diverted	64.88	67.14	72.80	220.83	204.82	0.00	0.00	425.65
Diversion Rate	18.95%	16.98%	19.21%	18.95%	18.34%	0.00%	0.00%	18.65%
Residential								
Residential Solid Waste	972.67	1,133.56	1,125.23	3,248.97	3,231.46	0.00	0.00	6,480.43
Residential Curbside Recycling	646.91	735.35	761.43	2,289.17	2,143.69	0.00	0.00	4,432.86
Residential Curbside Organics	1,320.96	1,367.75	1,217.24	3,546.74	3,905.95	0.00	0.00	7,452.69
Subtotal - Disposed	972.67	1,133.56	1,125.23	3,248.97	3,231.46	0.00	0.00	6,480.43
Subtotal - Diverted	1,967.87	2,103.10	1,978.67	5,835.91	6,049.64	0.00	0.00	11,885.55
Diversion Rate	66.92%	64.98%	63.75%	64.24%	65.18%	0.00%	0.00%	64.72%
Total Disposed	3,177.02	3,653.78	3,550.83	10,551.31	10,381.63	0.00	0.00	20,932.94
Total Diverted	2,998.78	3,245.12	3,076.63	9,367.86	9,320.53	0.00	0.00	18,688.39
Total Diversion Rate	48.56%	47.04%	46.42%	47.03%	47.31%	0.00%	0.00%	47.17%
Single-Family Measured Diversion Rate	66.92%	64.98%	63.75%	64.24%	65.18%	0.00%	0.00%	64.72%
Commercial Measured Diversion Rate	31.86%	31.18%	31.16%	32.60%	31.39%	0.00%	0.00%	32.01%
MFD Measured Diversion Rate	23.19%	23.23%	23.25%	23.94%	23.22%	0.00%	0.00%	23.59%
Overall Measured Diversion Rate	48.56%	47.04%	46.42%	47.03%	47.31%	0.00%	0.00%	47.17%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2017

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - JUNE 2017

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>2016 - 2017</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2016 - 2017</u> <u>% Change</u>
San Mateo									
Commercial¹ and MFD									
Commercial Solid Waste	7,115.62	7,701.11	6,730.34	7,059.98	7,081.36	7,296.26	7,306.54	10.28	0.14%
MFD Solid Waste	5,972.22	4,839.53	5,399.89	5,115.20	5,349.22	5,281.91	5,289.54	7.63	0.14%
Roll-Off Solid Waste	2,040.93	2,284.73	2,119.35	1,979.78	2,038.65	2,119.24	1,856.43	(262.81)	-12.40%
Commercial Recycling	1,763.90	2,179.55	2,245.44	2,463.74	2,385.31	2,729.48	2,665.40	(64.08)	-2.35%
MFD Recycling	1,156.38	980.03	1,235.30	1,265.46	1,337.44	1,440.78	1,504.00	63.22	4.39%
Roll-Off Recycling	215.10	255.78	197.64	191.12	184.63	180.77	182.95	2.18	1.21%
Commercial Organics	1,309.01	1,492.99	1,440.95	1,519.72	1,678.10	1,826.03	2,079.06	253.03	13.86%
MFD Organics	189.01	153.45	197.19	141.87	149.39	157.09	128.73	(28.36)	-18.05%
Roll-Off Organics	0.00	18.50	0.00	0.00	0.00	55.85	242.70	186.85	334.56%
SUBTOTAL - Disposed Tons	15,128.77	14,825.37	14,249.58	14,154.96	14,469.23	14,697.41	14,452.51	(244.90)	-1.67%
SUBTOTAL - Diverted Tons	4,633.40	5,080.30	5,316.52	5,581.91	5,734.87	6,390.00	6,802.84	412.84	6.46%
Residential									
Residential Solid Waste	5,934.08	6,209.54	6,165.50	6,092.54	6,186.14	6,360.17	6,480.43	120.26	1.89%
Residential Curbside Recycling	4,439.94	4,128.78	4,121.79	4,178.17	4,148.87	4,386.85	4,432.86	46.01	1.05%
Residential Curbside Organics	6,768.26	6,903.91	6,980.86	6,695.33	6,526.15	7,164.69	7,452.69	288.00	4.02%
SUBTOTAL - Disposed Tons	5,934.08	6,209.54	6,165.50	6,092.54	6,186.14	6,360.17	6,480.43	120.26	1.89%
SUBTOTAL - Diverted Tons	11,208.20	11,032.69	11,102.65	10,873.50	10,675.02	11,551.54	11,885.55	334.01	2.89%
Commercial/MFD and Residential									
TOTAL TONS DISPOSED	21,062.85	21,034.91	20,415.08	20,247.50	20,655.37	21,057.58	20,932.94		
TOTAL TONS DIVERTED	15,841.60	16,112.99	16,419.17	16,455.41	16,409.89	17,941.54	18,688.39		
COMMERCIAL DIVERSION RATE	23.45%	25.52%	27.17%	28.28%	28.38%	30.30%	32.01%		
MFD DIVERSION RATE	18.39%	18.98%	20.97%	21.58%	21.75%	23.23%	23.59%		
RESIDENTIAL DIVERSION RATE	65.38%	63.99%	64.30%	64.09%	63.31%	64.49%	64.72%		
TOTAL DIVERSION RATE	42.93%	43.38%	44.58%	44.83%	44.27%	46.00%	47.17%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2017

	2017							
	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
COUNTY FRANCHISED AREA								
Commercial								
Commercial Solid Waste	70.94	80.01	78.93	237.02	229.88	0.00	0.00	466.90
Commercial Recycling	27.51	31.09	28.56	94.95	87.16	0.00	0.00	182.11
Commercial Organics	17.85	19.53	19.51	58.52	56.89	0.00	0.00	115.41
Subtotal - Disposed	70.94	80.01	78.93	237.02	229.88	0.00	0.00	466.90
Subtotal - Diverted	45.36	50.62	48.07	153.47	144.05	0.00	0.00	297.52
Diversion Rate	39.00%	38.75%	37.85%	39.30%	38.52%	0.00%	0.00%	38.92%
MFD								
MFD Solid Waste	34.86	38.22	37.63	112.81	110.71	0.00	0.00	223.52
MFD Recycling	4.39	5.57	5.74	15.52	15.70	0.00	0.00	31.22
MFD Organics	0.24	0.24	0.24	0.84	0.72	0.00	0.00	1.56
Subtotal - Disposed	34.86	38.22	37.63	112.81	110.71	0.00	0.00	223.52
Subtotal - Diverted	4.63	5.81	5.98	16.36	16.42	0.00	0.00	32.78
Diversion Rate	11.72%	13.20%	13.71%	12.67%	12.92%	0.00%	0.00%	12.79%
Roll-Off								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	210.29	249.79	232.30	688.48	692.38	0.00	0.00	1,380.86
Residential Curbside Recycling	172.95	200.31	194.11	612.92	567.37	0.00	0.00	1,180.29
Residential Curbside Organics	397.48	391.15	326.50	1,080.28	1,115.13	0.00	0.00	2,195.41
Subtotal - Disposed	210.29	249.79	232.30	688.48	692.38	0.00	0.00	1,380.86
Subtotal - Diverted	570.43	591.46	520.61	1,693.20	1,682.50	0.00	0.00	3,375.70
Diversion Rate	73.06%	70.31%	69.15%	71.09%	70.85%	0.00%	0.00%	70.97%
Total Disposed	316.09	368.02	348.86	1,038.31	1,032.97	0.00	0.00	2,071.28
Total Diverted	620.42	647.89	574.66	1,863.03	1,842.97	0.00	0.00	3,706.00
Total Diversion Rate	66.25%	63.77%	62.22%	64.21%	64.08%	0.00%	0.00%	64.15%
Single-Family Measured Diversion Rate	73.06%	70.31%	69.15%	71.09%	70.85%	0.00%	0.00%	70.97%
Commercial Measured Diversion Rate	32.09%	32.31%	31.68%	32.68%	32.03%	0.00%	0.00%	32.36%
MFD Measured Diversion Rate	11.72%	13.20%	13.71%	12.67%	12.92%	0.00%	0.00%	12.79%
Overall Measured Diversion Rate	66.25%	63.77%	62.22%	64.21%	64.08%	0.00%	0.00%	64.15%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2017

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - JUNE 2017

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2016 - 2017	2016 - 2017
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>Tons</u>	<u>Incr/(Decr)</u>	<u>% Change</u>
County Franchised Area										
Commercial¹ and MFD										
Commercial Solid Waste	463.41	629.67	490.10	457.15	410.91	411.24	466.90	55.66		13.53%
MFD Solid Waste	194.57	176.32	206.03	203.69	209.86	222.45	223.52	1.07		0.48%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00		0.00%
Commercial Recycling	98.32	116.93	125.42	135.38	140.92	160.52	182.11	21.59		13.45%
MFD Recycling	29.74	24.01	25.13	24.19	27.09	29.25	31.22	1.97		6.74%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00		0.00%
Commercial Organics	69.42	108.11	107.39	140.55	169.58	152.16	115.41	(36.75)		-24.15%
MFD Organics	3.87	2.45	2.55	1.68	1.90	1.88	1.56	(0.32)		-17.02%
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00		0.00%
SUBTOTAL - Disposed Tons	657.98	805.99	696.13	660.84	620.77	633.69	690.42	56.73		8.95%
SUBTOTAL - Diverted Tons	201.35	251.50	260.49	301.80	339.49	343.81	330.30	(13.51)		-3.93%
Residential										
Residential Solid Waste	1,260.86	1,319.13	1,292.50	1,314.25	1,307.82	1,350.14	1,380.86	30.72		2.28%
Residential Curbside Recycling	1,092.39	1,167.51	1,175.13	1,159.33	1,182.75	1,179.73	1,180.29	0.56		0.05%
Residential Curbside Organics	1,971.03	2,040.73	2,133.14	1,897.25	1,944.25	2,049.44	2,195.41	145.97		7.12%
SUBTOTAL - Disposed Tons	1,260.86	1,319.13	1,292.50	1,314.25	1,307.82	1,350.14	1,380.86	30.72		2.28%
SUBTOTAL - Diverted Tons	3,063.42	3,208.24	3,308.27	3,056.58	3,127.00	3,229.17	3,375.70	146.53		4.54%
Commercial/MFD and Residential										
TOTAL TONS DISPOSED	1,918.84	2,125.12	1,988.63	1,975.09	1,928.59	1,983.83	2,071.28			
TOTAL TONS DIVERTED	3,264.77	3,459.74	3,568.76	3,358.38	3,466.49	3,572.98	3,706.00			
COMMERCIAL DIVERSION RATE	23.43%	23.78%	27.23%	31.35%	35.35%	35.17%	32.36%			
MFD DIVERSION RATE	14.73%	13.05%	11.84%	11.27%	12.14%	12.28%	12.79%			
RESIDENTIAL DIVERSION RATE	70.84%	70.86%	71.91%	69.93%	70.51%	70.52%	70.97%			
TOTAL DIVERSION RATE	62.98%	61.95%	64.22%	62.97%	64.25%	64.30%	64.15%			

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2017

MEMBER AGENCY	2017							
	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
WEST BAY								
Commercial								
Commercial Solid Waste	26.69	30.17	27.90	86.64	84.76	0.00	0.00	171.40
Commercial Recycling	15.97	17.34	16.65	49.01	49.96	0.00	0.00	98.97
Commercial Organics	14.31	15.68	15.65	48.79	45.64	0.00	0.00	94.43
Subtotal - Disposed	26.69	30.17	27.90	86.64	84.76	0.00	0.00	171.40
Subtotal - Diverted	30.28	33.02	32.30	97.80	95.60	0.00	0.00	193.40
Diversion Rate	53.15%	52.26%	53.65%	53.03%	53.01%	0.00%	0.00%	53.02%
MFD								
MFD Solid Waste	1.92	1.94	2.21	7.53	6.07	0.00	0.00	13.60
MFD Recycling	0.94	1.07	1.06	3.43	3.07	0.00	0.00	6.50
MFD Organics	0.33	0.41	0.37	1.25	1.11	0.00	0.00	2.36
Subtotal - Disposed	1.92	1.94	2.21	7.53	6.07	0.00	0.00	13.60
Subtotal - Diverted	1.27	1.48	1.43	4.68	4.18	0.00	0.00	8.86
Diversion Rate	39.81%	43.27%	39.29%	38.33%	40.78%	0.00%	0.00%	39.45%
Roll-Off								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	92.30	106.57	96.38	279.83	295.25	0.00	0.00	575.08
Residential Curbside Recycling	81.76	99.14	85.99	279.10	266.89	0.00	0.00	545.99
Residential Curbside Organics	220.10	218.08	173.01	635.59	611.19	0.00	0.00	1,246.78
Subtotal - Disposed	92.30	106.57	96.38	279.83	295.25	0.00	0.00	575.08
Subtotal - Diverted	301.86	317.22	259.00	914.69	878.08	0.00	0.00	1,792.77
Diversion Rate	76.58%	74.85%	72.88%	76.57%	74.84%	0.00%	0.00%	75.71%
Total Disposed	120.91	138.68	126.49	374.00	386.08	0.00	0.00	760.08
Total Diverted	333.41	351.72	292.73	1,017.17	977.86	0.00	0.00	1,995.03
Total Diversion Rate	73.39%	71.72%	69.83%	73.12%	71.69%	0.00%	0.00%	72.41%
Single-Family Measured Diversion Rate	76.58%	74.85%	72.88%	76.57%	74.84%	0.00%	0.00%	75.71%
Commercial Measured Diversion Rate	52.44%	51.79%	52.84%	52.11%	52.35%	0.00%	0.00%	52.23%
MFD Measured Diversion Rate	39.81%	43.27%	39.29%	38.33%	40.78%	0.00%	0.00%	39.45%
Overall Measured Diversion Rate	73.39%	71.72%	69.83%	73.12%	71.69%	0.00%	0.00%	72.41%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2017

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - JUNE 2017

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>2016 - 2017</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2016 - 2017</u> <u>% Change</u>
West Bay Sanitary									
Commercial¹ and MFD									
Commercial Solid Waste	203.87	191.59	172.36	193.05	194.87	196.67	171.40	(25.27)	-12.85%
MFD Solid Waste	37.70	24.59	33.98	13.45	13.54	13.42	13.60	0.18	1.34%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	47.50	63.60	61.28	72.00	75.93	80.86	98.97	18.11	22.40%
MFD Recycling	7.71	7.60	10.34	6.34	6.73	6.47	6.50	0.03	0.46%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	19.82	49.42	67.08	68.20	63.41	81.66	94.43	12.77	15.64%
MFD Organics	0.00	0.00	0.03	0.77	0.84	0.82	2.36	1.54	187.80%
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	241.57	216.18	206.34	206.50	208.41	210.09	185.00	(25.09)	-11.94%
SUBTOTAL - Diverted Tons	75.03	120.62	138.73	147.31	146.91	169.81	202.26	32.45	19.11%
Residential									
Residential Solid Waste	521.51	570.60	591.06	552.77	556.22	568.63	575.08	6.45	1.13%
Residential Curbside Recycling	535.71	565.63	531.46	537.84	528.96	545.93	545.99	0.06	0.01%
Residential Curbside Organics	1,161.94	1,162.30	1,209.14	1,091.38	1,124.84	1,172.50	1,246.78	74.28	6.34%
SUBTOTAL - Disposed Tons	521.51	570.60	591.06	552.77	556.22	568.63	575.08	6.45	1.13%
SUBTOTAL - Diverted Tons	1,697.65	1,727.93	1,740.60	1,629.22	1,653.80	1,718.43	1,792.77	74.34	4.33%
Commercial/MFD and Residential									
TOTAL TONS DISPOSED	763.08	786.78	797.40	759.27	764.63	778.72	760.08		
TOTAL TONS DIVERTED	1,772.68	1,848.55	1,879.33	1,776.53	1,800.71	1,888.24	1,995.03		
COMMERCIAL DIVERSION RATE	23.70%	35.81%	40.20%	41.64%	41.35%	44.70%	52.23%		
MFD DIVERSION RATE	16.98%	23.61%	23.38%	34.58%	35.86%	35.20%	39.45%		
RESIDENTIAL DIVERSION RATE	76.50%	75.18%	74.65%	74.67%	74.83%	75.14%	75.71%		
TOTAL DIVERSION RATE	69.91%	70.14%	70.21%	70.06%	70.19%	70.80%	72.41%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2017

MEMBER AGENCY	2017							
	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
TOTAL SBWMA								
Commercial								
Commercial Solid Waste	5,160.86	5,729.65	5,588.26	17,059.00	16,478.77	0.00	0.00	33,537.77
Commercial Recycling	1,895.00	2,126.07	2,020.23	6,412.51	6,041.30	0.00	0.00	12,453.81
Commercial Organics	2,081.69	2,189.41	2,137.62	6,687.55	6,408.72	0.00	0.00	13,096.27
Subtotal - Disposed	5,160.86	5,729.65	5,588.26	17,059.00	16,478.77	0.00	0.00	33,537.77
Subtotal - Diverted	3,976.69	4,315.48	4,157.85	13,100.06	12,450.02	0.00	0.00	25,550.08
Diversion Rate	43.52%	42.96%	42.66%	43.44%	43.04%	0.00%	0.00%	43.24%
MFD								
MFD Solid Waste	2,622.54	2,972.58	2,863.41	8,709.30	8,458.53	0.00	0.00	17,167.83
MFD Recycling	713.97	811.34	783.81	2,436.96	2,309.12	0.00	0.00	4,746.08
MFD Organics	82.19	90.28	83.20	254.09	255.67	0.00	0.00	509.76
Subtotal - Disposed	2,622.54	2,972.58	2,863.41	8,709.30	8,458.53	0.00	0.00	17,167.83
Subtotal - Diverted	796.16	901.62	867.01	2,691.05	2,564.79	0.00	0.00	5,255.84
Diversion Rate	23.29%	23.27%	23.24%	23.60%	23.27%	0.00%	0.00%	23.44%
Roll-Off								
Roll-Off Solid Waste	1,666.58	1,775.97	1,786.93	4,990.55	5,229.48	0.00	0.00	10,220.03
Roll-Off Recycling	170.93	206.85	197.00	521.99	574.78	0.00	0.00	1,096.77
Roll-Off Organics	220.60	221.76	246.91	643.08	689.27	0.00	0.00	1,332.35
Subtotal - Disposed	1,666.58	1,775.97	1,786.93	4,990.55	5,229.48	0.00	0.00	10,220.03
Subtotal - Diverted	391.53	428.61	443.91	1,165.07	1,264.05	0.00	0.00	2,429.12
Diversion Rate	19.02%	19.44%	19.90%	18.93%	19.47%	0.00%	0.00%	19.20%
Residential								
Residential Solid Waste	4,611.39	5,416.23	5,205.37	15,229.25	15,232.99	0.00	0.00	30,462.24
Residential Curbside Recycling	3,118.74	3,597.89	3,518.21	10,751.72	10,234.84	0.00	0.00	20,986.56
Residential Curbside Organics	7,199.66	7,260.39	6,292.44	19,592.90	20,752.49	0.00	0.00	40,345.39
Subtotal - Disposed	4,611.39	5,416.23	5,205.37	15,229.25	15,232.99	0.00	0.00	30,462.24
Subtotal - Diverted	10,318.40	10,858.28	9,810.65	30,344.62	30,987.33	0.00	0.00	61,331.95
Diversion Rate	69.11%	66.72%	65.33%	66.58%	67.04%	0.00%	0.00%	66.81%
Total Disposed	14,061.37	15,894.43	15,443.97	45,988.10	45,399.77	0.00	0.00	91,387.87
Total Diverted	15,482.78	16,503.99	15,279.42	47,300.80	47,266.19	0.00	0.00	94,566.99
Total Diversion Rate	52.41%	50.94%	49.73%	50.70%	51.01%	0.00%	0.00%	50.85%
Single-Family Measured Diversion Rate	69.11%	66.72%	65.33%	66.58%	67.04%	0.00%	0.00%	66.81%
Commercial Measured Diversion Rate	35.34%	35.01%	34.82%	35.54%	35.05%	0.00%	0.00%	35.30%
MFD Measured Diversion Rate	23.29%	23.27%	23.24%	23.60%	23.27%	0.00%	0.00%	23.44%
Overall Measured Diversion Rate	52.41%	50.94%	49.73%	50.70%	51.01%	0.00%	0.00%	50.85%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2017

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - JUNE 2017

	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2016 - 2017	2016 - 2017
MEMBER AGENCY	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>Tons</u>	<u>Incr/(Decr)</u>	<u>% Change</u>
TOTAL SBWMA										
Commercial¹ and MFD										
Commercial Solid Waste	32,106.86	34,177.16	31,182.80	31,609.33	32,170.47	32,739.97	33,537.77	797.80		2.44%
MFD Solid Waste	18,496.02	15,887.55	17,382.01	16,633.68	16,725.84	17,040.79	17,167.83	127.04		0.75%
Roll-Off Solid Waste	11,015.71	11,023.76	9,794.24	9,587.86	9,729.37	10,409.30	10,220.03	(189.27)		-1.82%
Commercial Recycling	7,955.00	9,594.13	9,509.83	10,487.27	10,970.61	12,209.62	12,453.81	244.19		2.00%
MFD Recycling	3,135.24	2,997.61	3,725.06	3,880.14	4,110.45	4,490.68	4,746.08	255.40		5.69%
Roll-Off Recycling	856.46	750.21	624.71	771.04	980.25	937.86	1,096.77	158.91		16.94%
Commercial Organics	7,301.96	7,944.79	8,863.51	9,198.53	10,781.29	12,093.77	13,096.27	1,002.50		8.29%
MFD Organics	447.39	381.28	486.56	435.76	440.65	472.58	509.76	37.18		7.87%
Roll-Off Organics	758.07	1,236.65	704.19	700.82	700.57	1,081.03	1,332.35	251.32		23.25%
SUBTOTAL - Disposed Tons	61,618.59	61,088.47	58,359.05	57,830.87	58,625.68	60,190.06	60,925.63	735.57		1.22%
SUBTOTAL - Diverted Tons	20,454.12	22,904.67	23,913.86	25,473.56	27,983.82	31,285.54	33,235.04	1,949.50		6.23%
Residential										
Residential Solid Waste	29,332.85	29,213.43	28,840.74	28,469.13	29,014.90	29,916.67	30,462.24	545.57		1.82%
Residential Curbside Recycling	20,396.79	19,912.44	20,106.31	20,148.46	20,195.57	20,849.64	20,986.56	136.92		0.66%
Residential Curbside Organics	37,102.51	37,848.46	38,633.50	35,876.32	35,805.24	38,546.39	40,345.39	1,799.00		4.67%
SUBTOTAL - Disposed Tons	29,332.85	29,213.43	28,840.74	28,469.13	29,014.90	29,916.67	30,462.24	545.57		1.82%
SUBTOTAL - Diverted Tons	57,499.30	57,760.90	58,739.81	56,024.78	56,000.81	59,396.03	61,331.95	1,935.92		3.26%
Commercial/MFD and Residential										
TOTAL TONS DISPOSED	90,951.44	90,301.90	87,199.79	86,300.00	87,640.58	90,106.73	91,387.87			
TOTAL TONS DIVERTED	77,953.42	80,665.57	82,653.67	81,498.34	83,984.63	90,681.57	94,566.99			
COMMERCIAL DIVERSION RATE	24.92%	27.27%	29.07%	30.58%	32.31%	34.20%	35.30%			
MFD DIVERSION RATE	16.23%	17.54%	19.50%	20.60%	21.39%	22.56%	23.44%			
RESIDENTIAL DIVERSION RATE	66.22%	66.41%	67.07%	66.31%	65.87%	66.50%	66.81%			
TOTAL DIVERSION RATE	46.15%	47.18%	48.66%	48.57%	48.93%	50.16%	50.85%			

¹ Includes Agency facilities tonnage

Recology San Mateo County
 Inquiry, Service Request and
 Complaint Summary
 Rate Year 2017

	Single-Family Missed Pick-Up Initial Complaints 8.02.B.2				Single-Family Missed Pick-Up Collection Events 8.02.B.2				Excessive Noise 8.02.J				Discourteous Behavior 8.06.J				Property Damage 8.02.H				Spills 8.02.I			
	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2
Atherton	48	55	24	127	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	2	0	0	2	
Belmont	93	98	57	248	1	2	0	3	1	1	0	2	0	0	0	0	1	1	2	3	1	3	7	
Burlingame	69	121	96	286	0	3	0	3	0	0	0	0	0	0	0	0	2	0	2	3	1	0	4	
East Palo Alto	39	32	31	102	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1	0	0	0	0	
Foster City	40	41	51	132	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	1	0	1	2	
Hillsborough	55	271	56	382	0	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	1	4	5	
Menlo Park	108	49	78	235	0	1	1	2	0	0	0	0	0	0	0	0	1	2	3	2	1	0	3	
North Fair Oaks	18	37	23	78	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1	
Redwood City	189	198	151	538	0	0	1	1	0	0	0	0	0	0	0	0	2	1	3	1	3	4	8	
San Carlos	94	166	100	360	2	2	0	4	0	0	0	0	0	0	1	1	1	0	2	2	0	0	2	
San Mateo	217	390	203	810	3	3	0	6	0	0	0	0	0	2	0	0	0	4	4	3	5	4	12	
County Franchised Area	87	70	41	198	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
West Bay	31	34	11	76	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	
Totals	1,088	1,562	922	3,572	6	12	2	20	1	1	0	2	0	2	1	3	8	8	19	17	13	17	47	

	On-call Bulky Item Collection 5.05				Extra/Overage Requests 8.02.G				Recycling Tote-Bag Request 5.03.B.2				Information requests 7.02.A				Billing Concerns			
	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2
Atherton	32	48	52	132	12	18	18	48	0	0	0	0	64	95	92	251	20	46	14	80
Belmont	185	213	210	608	13	26	22	61	0	0	0	0	258	262	269	789	42	57	90	189
Burlingame	198	268	250	716	37	47	52	136	0	0	2	2	256	308	275	839	65	92	65	222
East Palo Alto	133	149	129	411	11	13	16	40	0	0	0	0	124	129	110	363	11	10	13	34
Foster City	178	210	252	640	21	18	26	65	1	0	0	1	179	185	248	612	50	39	80	169
Hillsborough	91	99	83	273	11	28	20	59	0	0	0	0	94	159	140	393	24	19	70	113
Menlo Park	171	243	254	668	44	48	61	153	0	0	0	0	242	245	343	830	157	72	63	292
North Fair Oaks	50	73	79	202	7	17	17	41	0	0	0	0	68	87	112	267	10	19	14	43
Redwood City	474	603	543	1620	64	80	100	244	0	0	0	0	481	480	566	1527	17	19	14	50
San Carlos	209	331	297	837	34	47	69	150	0	0	1	1	593	624	583	1800	51	104	68	223
San Mateo	562	761	722	2045	58	84	120	262	1	0	2	3	765	854	811	2430	376	164	158	698
County Franchised Area	135	144	142	421	10	20	20	50	0	0	0	0	154	149	166	469	28	31	90	149
West Bay	45	70	67	182	2	6	17	25	0	0	0	0	75	61	0	136	59	12	16	87
Totals	2,463	3,212	3,080	8,755	324	452	558	1,334	2	0	5	7	3,353	3,638	3,715	10,706	910	684	755	2,349

Recology San Mateo County
 Call Center Data and
 Quality Assurance Calls
 Rate Year 2017

SBWMA Service Area	Number of Calls Received	Number of Calls Answered	Number of Calls Dropped	Percentage of Calls Dropped	Average Hold Time in Seconds	Percentage of Calls Answered in Thirty Seconds	Number of Quality Assurance Calls Made
April	14,102	13,870	232	1.65%	24.24	84.14%	223
May	16,124	15,856	268	1.66%	22.45	83.99%	225
June	17,539	17,074	465	2.65%	32.16	78.03%	212
Quarter 2	47,765	46,800	965	2.02%	26.52	81.86%	660

Recology San Mateo County
 On-Site Customer Assessments,
 Visual Audits and Recycling
 Tote-Bags Delivered
 Rate Year 2017

	Number of On-site Assessments 7.04.E				Number of Visual Audits 7.06				Recycling Tote-Bags Delivered			
	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2
Atherton	0	0	0	0	0	0	0	0	0	0	0	0
Belmont	5	0	0	5	3	0	0	3	27	0	0	27
Burlingame	5	10	1	16	1	1	3	5	15	0	0	15
East Palo Alto	3	8	5	16	0	1	0	1	46	0	0	46
Foster City	10	0	0	10	2	0	0	2	0	19	0	19
Hillsborough	0	0	0	0	0	0	0	0	0	0	0	0
Menlo Park	4	14	2	20	0	2	0	2	98	4	90	192
North Fair Oaks	0	0	0	0	0	0	0	0	13	0	0	13
Redwood City	0	0	0	0	3	4	2	9	14	22	0	36
San Carlos	0	6	0	6	2	0	5	7	36	0	0	36
San Mateo	8	0	7	15	3	1	0	4	225	105	124	454
County Franchised Area	2	1	0	3	3	0	2	5	0	0	0	0
West Bay	0	1	0	1	0	2	0	2	0	0	0	0
Totals	37	40	15	92	17	11	12	40	474	150	214	838

2017 LIQUIDATED DAMAGES

COLLECTION QUALITY

1.A, 1.B, 1.C **Complaints regarding unauthorized collection hours, inadequate care of or damage to private property, and failure to resolve property damage claims within 30 days**
8.01.A, 8.02.H,

	April			May			June			Q2			2017 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	1	0	0	-	0	0	-	0	0	1	0	-	-	1	\$ 150
Belmont	-	0	0	1	0	0	1	0	0	2	0	-	-	2	\$ 150
Burlingame	-	0	0	2	0	0	-	0	0	2	0	-	-	2	\$ 150
East Palo Alto	-	0	0	1	0	0	-	0	0	1	0	-	-	1	\$ 150
Foster City	1	0	0	-	0	0	-	0	0	1	0	-	-	2	\$ 150
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 150
Menlo Park	-	0	0	2	0	0	2	0	0	4	0	-	-	3	\$ 150
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 150
Redwood City	-	0	0	3	0	0	1	0	0	4	0	-	-	6	\$ 150
San Carlos	1	0	0	3	0	0	2	0	0	6	0	-	-	3	\$ 150
San Mateo	-	0	0	-	0	0	6	0	0	6	0	-	-	6	\$ 150
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 150
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 150
	3	0	0	12	0	0	12	0	0	27	0	-	-	31	

2. **Complaints regarding failure to provide new service or change existing service level within five (5) business days**
8.02.C

	April			May			June			Q2			2017 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 100
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 100
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 100
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 100
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 100
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 100
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	5	\$ 100
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 100
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	11	\$ 100
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	6	\$ 100
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	13	\$ 100
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 100
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 100
	-	0	0	-	0	0	-	0	0	-	0	-	-	59	

3. **Complaints regarding improper container placement**
8.02.B.1

	April			May			June			Q2			2017 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	2	0	0	2	0	-	-	12	\$ 50
Belmont	-	0	0	2	0	0	-	0	0	2	0	-	-	36	\$ 50
Burlingame	2	0	0	1	0	0	4	0	0	7	0	-	-	35	\$ 50
East Palo Alto	3	0	0	2	0	0	3	0	0	8	0	-	-	23	\$ 50
Foster City	1	0	0	2	0	0	2	0	0	5	0	-	-	35	\$ 50
Hillsborough	2	0	0	2	0	0	2	0	0	6	0	-	-	20	\$ 50
Menlo Park	1	0	0	1	0	0	-	0	0	2	0	-	-	42	\$ 50
North Fair Oaks	1	0	0	1	0	0	-	0	0	2	0	-	-	14	\$ 50
Redwood City	4	0	0	8	0	0	5	0	0	17	0	-	-	94	\$ 50
San Carlos	4	0	0	4	0	0	3	0	0	11	0	-	-	46	\$ 50
San Mateo	7	0	0	3	0	0	9	0	0	19	0	-	-	105	\$ 50
County Franchised Area	-	0	0	-	0	0	2	0	0	2	0	-	-	27	\$ 50
West Bay	-	0	0	1	0	0	1	0	0	2	0	-	-	11	\$ 50
	25	0	0	27	0	0	33	0	0	85	0	-	-	500	

2017 LIQUIDATED DAMAGES

4. Distribution of less than 50% of required non-collection notices

	April			May			June			Q2			2017 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
	-	0	0	-	0	0	0	0	0	0	0	-	-	0	

5. Excessive noise complaints

8.02.J

	April			May			June			Q2			2017 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 50
Belmont	1	0	0	1	0	0	-	0	0	2	0	-	-	4	\$ 50
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 50
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 50
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 50
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 50
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	5	\$ 50
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 50
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	11	\$ 50
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	6	\$ 50
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	13	\$ 50
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 50
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 50
	1	0	0	1	0	0	0	0	0	2	0	-	-	59	

6. Complaints regarding unacceptable employee behavior

8.06.J

	April			May			June			Q2			2017 LD Amount	Monthly Allowance	LD per Occurrence	
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount				
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	250	0	\$ 250	
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250	
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250	
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250	
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250	
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250	
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250	
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250	
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250	
San Carlos	-	-	0	-	-	0	1	1	250	1	1	250	250	250	0	\$ 250
San Mateo	-	-	0	2	2	500	-	-	0	2	2	500	750	750	0	\$ 250
County Franchised Area	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250	
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250	
	-	-	0	2	2	500	1	1	250	3	3	750	1,250	-		

2017 LIQUIDATED DAMAGES

7.A, 7.B,

Complaints regarding spills of discarded materials and failure to clean up those spills
8.02.1

	April			May			June			Q2			2017 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	1	0	0	-	0	0	-	0	0	1	0	-	-	3	\$ 50
Belmont	3	0	0	1	0	0	3	0	0	7	0	-	-	9	\$ 50
Burlingame	2	0	0	-	0	0	-	0	0	2	0	-	-	8	\$ 50
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	5	\$ 50
Foster City	1	0	0	-	0	0	1	0	0	2	0	-	-	9	\$ 50
Hillsborough	-	0	0	1	0	0	3	0	0	4	0	-	-	5	\$ 50
Menlo Park	1	0	0	1	0	0	-	0	0	2	0	-	-	10	\$ 50
North Fair Oaks	-	0	0	1	0	0	-	0	0	1	0	-	-	3	\$ 50
Redwood City	1	0	0	3	0	0	3	0	0	7	0	-	-	22	\$ 50
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	11	\$ 50
San Mateo	1	0	0	5	0	0	4	0	0	10	0	-	-	25	\$ 50
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	6	\$ 50
West Bay	-	0	0	-	0	0	1	0	0	1	0	-	-	3	\$ 50
	10	0	0	12	0	0	15	0	0	37	0	-	-	119	

8.

Complaints regarding unreasonable leaks or spills of vehicle fluids
8.02.1

	April			May			June			Q2			2017 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	1	1	500	-	0	0	-	0	0	1	1	500	500	0	\$ 500
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 500
Burlingame	1	1	500	1	1	500	-	0	0	2	2	1,000	1,000	0	\$ 500
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	500	0	\$ 500
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 500
Hillsborough	-	0	0	-	0	0	1	1	500	1	1	500	500	0	\$ 500
Menlo Park	1	1	500	-	0	0	-	0	0	1	1	500	1,000	0	\$ 500
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	500	0	\$ 500
Redwood City	-	0	0	-	0	0	1	1	500	1	1	500	1,500	0	\$ 500
San Carlos	2	2	1,000	-	0	0	-	0	0	2	2	1,000	1,500	0	\$ 500
San Mateo	2	2	1,000	-	0	0	-	0	0	2	2	1,000	1,500	0	\$ 500
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 500
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 500
	7	7	3,500	1	1	500	2	2	1,000	10	10	5,000	8500	0	

CUSTOMER SERVICE QUALITY

1. **Resolution or remedy of complaints or inquiries beyond 10 business days of receipt of the complaint or inquiry**
7.02.D

	April			May			June			Q2			2017 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

2017 LIQUIDATED DAMAGES

REPORTING

1. Late submittal of reports, applications, proposals or other submittals

	April			May			June			Q2			2017 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
County Franchised Area	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

2. Accuracy of submittals: corrections or restatements submitted more than two (2) business after notification

	April			May			June			Q2			2017 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

3. Late submittal of billing review report

7.01.E

	April			May			June			Q2			2017 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
	-	0	0	-	0	0	-	0	0	0	0	-	-	0	

2017 LIQUIDATED DAMAGES

OTHER

1. **Disposal of recyclable materials without written approval**
8.02.D

	April			May			June			Q2			2017 LD Amount	Tonnage Allowance	LD per Ton Recyclables	
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount				
Atherton	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
Belmont	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
Burlingame	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
Foster City	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
Redwood City	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
San Carlos	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
San Mateo	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
West Bay	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
	-	0	0	-	0	0	-	0	0	0	0	0	-	-	-	

Disposal of organic materials without written approval
8.02.D

	April			May			June			Q2			2017 LD Amount	Tonnage Allowance	LD per Ton Organics	
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount				
Atherton	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	100
Belmont	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	100
Burlingame	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	100
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	100
Foster City	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	100
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	100
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	100
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	100
Redwood City	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	100
San Carlos	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	100
San Mateo	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	100
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	100
West Bay	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	100
	-	0	0	-	0	0	-	0	0	0	0	0	-	-	-	

2. **Recyclable materials not delivered to the designated transfer and processing facility**
6.01

	April			May			June			Q2			2017 LD Amount	Tonnage Allowance	LD per Ton Recyclables	
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount				
Atherton	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
Belmont	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
Burlingame	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
Foster City	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
Redwood City	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
San Carlos	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
San Mateo	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
West Bay	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
	-	0	0	-	0	0	-	0	0	0	0	0	-	-	-	

2017 LIQUIDATED DAMAGES

Solid waste or organic materials not delivered to the designated transfer and processing facility

6.01

	April			May			June			Q2			2017 LD Amount	Tonnage Allowance	LD per Ton Solid Waste/ Organics
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Total Liquidated Damages		0	0		0	0		0	0	0	0		5,750	9,750	

Annual Single-Family Missed Pick-Up Collection Events Incentive/Disincentive Rate Year 2017

\$50

Agency	Number of Missed Pick-Up Events			Incentive Threshold	Disincentive Threshold	Disincentive Payment Due \$50 per Event			
	Quarter 2 Apr	May	Jun			Apr	May	Jun	Total
Atherton	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Belmont	1	2	0	N/A	0	(\$50)	(\$100)	\$0	(\$150)
Burlingame	0	3	0	N/A	0	\$0	(\$150)	\$0	(\$150)
East Palo Alto	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Foster City	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Hillsborough	0	1	0	N/A	0	\$0	(\$50)	\$0	(\$50)
Menlo Park	0	1	1	N/A	0	\$0	(\$50)	(\$50)	(\$100)
North Fair Oaks	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Redwood City	0	0	1	N/A	0	\$0	\$0	(\$50)	(\$50)
San Carlos	2	2	0	N/A	0	(\$100)	(\$100)	\$0	(\$200)
San Mateo	3	3	0	N/A	0	(\$150)	(\$150)	\$0	(\$300)
San Mateo County	0	0	0	N/A	0	\$0	\$0	\$0	\$0
West Bay	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Totals	6	12	2			(\$300)	(\$600)	(\$100)	(\$1,000)

Recology San Mateo County

		Annual	Average Speed of Answer	Incentive/Disincentive		Rate Year 2017		
Aggregate SBWMA						\$500	\$500	
Average Speed of Answer in Seconds SBWMA Service Area	Incentive Average Speed of Answer in Seconds	Disincentive Average Speed of Answer in Seconds	Incentive Seconds	Disincentive Seconds	Incentive Payment due \$500 per Second	Disincentive Payment due \$500 per Second	Net Amount	
Quarter 2								
Month								
April	23	15	30	0	0	\$0	\$0	\$0
May	21	15	30	0	0	\$0	\$0	\$0
June	31	15	30	0	1	\$0	(\$375)	(\$375)
Totals						\$0	(\$375)	(\$375)
		Year 2016						
	Agency	Solid Waste Tons						
	Atherton	2,164		\$0 (\$5) (\$5)				
	Belmont	7,952		\$0 (\$17) (\$17)				
	Burlingame	24,726		\$0 (\$51) (\$51)				
	East Palo Alto	11,871		\$0 (\$25) (\$25)				
	Foster City	9,946		\$0 (\$21) (\$21)				
	Hillsborough	2,632		\$0 (\$6) (\$6)				
	Menlo Park	16,577		\$0 (\$34) (\$34)				
	North Fair Oaks	6,046		\$0 (\$13) (\$13)				
	Redwood City	38,335		\$0 (\$80) (\$80)				
	San Carlos	12,937		\$0 (\$27) (\$27)				
	San Mateo	42,076		\$0 (\$87) (\$87)				
	San Mateo County	4,030		\$0 (\$8) (\$8)				
	West Bay	1,562		\$0 (\$3) (\$3)				
		180,854		\$0 (\$375) (\$375)				

Annual Ninety Second Maximum Hold Time Incentive/Disincentive Rate Year 2017

Aggregate SBWMA

\$5

Number of Calls Exceeding Ninety Second Hold Time SBWMA Service Area	Quarterly Number of Calls Received SBWMA Service Area	5% of Quarterly Number of Calls Received SBWMA Service Area	Incentive Number of Calls	Ninety Second Hold Time Calls in Excess of 5% of Quarterly Calls Received	Incentive Payment Due	Disincentive Payment due \$5 per Call
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Quarter 2
Month

April	849			N/A	849	N/A	(\$4,245)
May	892			N/A	892	N/A	(\$4,460)
June	1,598			N/A	1,598	N/A	(\$7,990)
Quarterly Totals	3,339	47,765	2,388		3,339		(\$16,695)
Year 2016							
		Agency	Tons of Solid Waste Collected				
		Atherton	2,164			N/A	(\$200)
		Belmont	7,952			N/A	(\$734)
		Burlingame	24,726			N/A	(\$2,282)
		East Palo Alto	11,871			N/A	(\$1,096)
		Foster City	9,946			N/A	(\$918)
		Hillsborough	2,632			N/A	(\$243)
		Menlo Park	16,577			N/A	(\$1,530)
		North Fair Oaks	6,046			N/A	(\$558)
		Redwood City	38,335			N/A	(\$3,539)
		San Carlos	12,937			N/A	(\$1,194)
		San Mateo	42,076			N/A	(\$3,884)
		San Mateo County	4,030			N/A	(\$372)
		West Bay	1,562			N/A	(\$144)
			180,854			N/A	(\$16,695)

Recology San Mateo County
 Quarterly Contamination
 Disincentive Calculation
 Rate Year 2017

Quarter 2

Aggregate SBWMA

Material Type	Tons Collected	Allowable Contamination Threshold	Measured Contamination Level	Variance	Tons	Payment Amount	Payment Due
Single-Family Targeted Recyclable Materials	10,110.71	8.50%		-8.50%	N/A	\$175	N/A
Commercial Targeted Recyclable Materials	8,624.74	10.00%		-10.00%	N/A	\$70	N/A
Residential Organic Materials	20,752.49	5.00%		-5.00%	N/A	\$70	N/A
Commercial Organic Materials	6,309.22	10.00%		-10.00%	N/A	\$70	N/A
Multi-Family and Commercial Plant Materials	1,044.44	5.00%		-5.00%	N/A	\$70	N/A
Total						\$0	

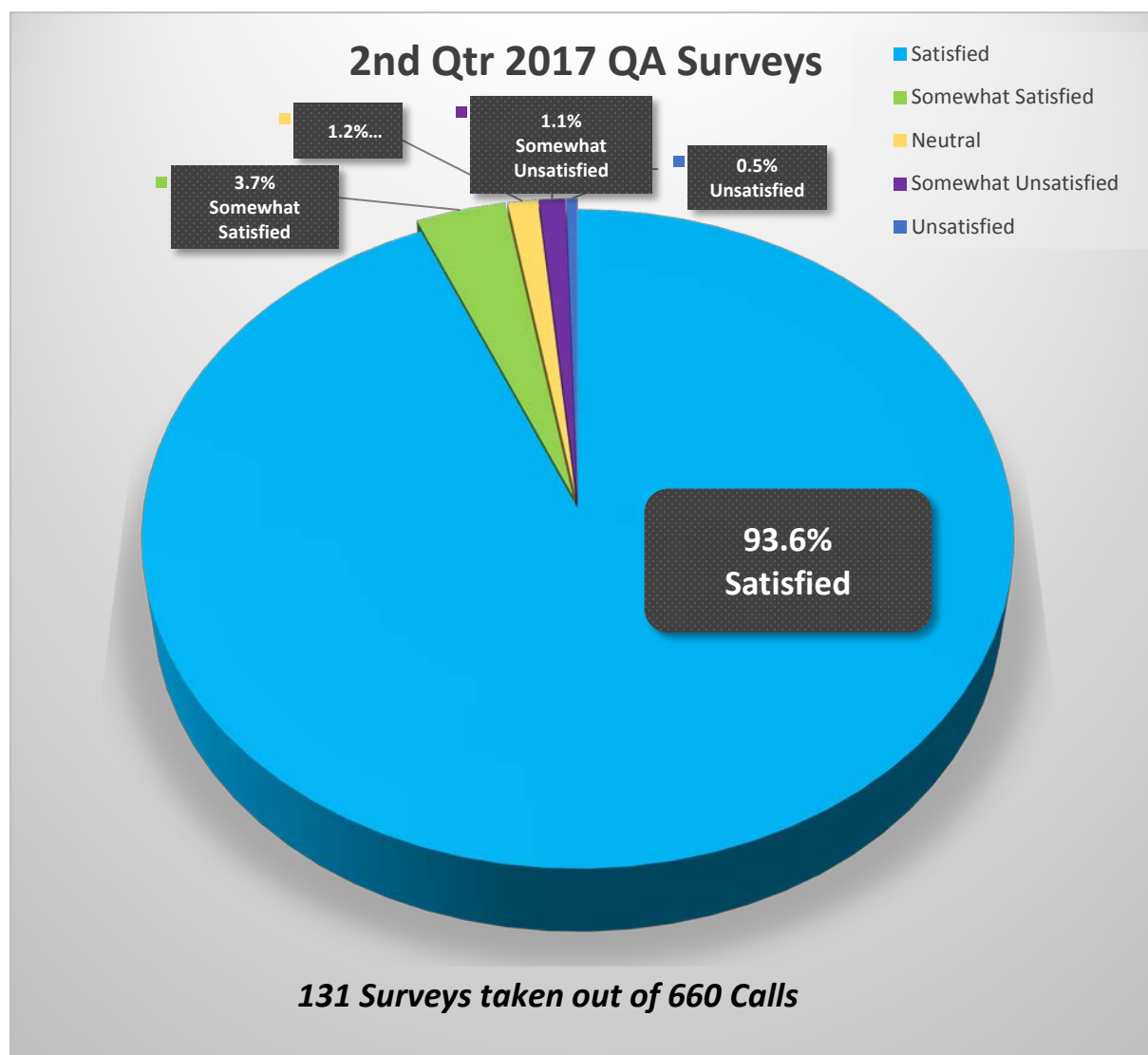
I. SUMMARY ASSESSMENT

SIGNIFICANT ACCOMPLISHMENTS

Customer Service Quality Assurance Surveys

Customer Service Representatives contact customers from the previous service day to survey them on their experience with the Call Center. Customers have the option of taking the survey over the phone or accessing the survey from a website provided to them. Of the 660 calls placed to customers during the 1st Quarter, 131 surveys were completed (Any surveys with unanswered questions were eliminated from the results).

The results of the surveys continue to be positive with **97.3%** of the customers giving a Satisfactory rating. The top 3 reasons cited for the Satisfactory rating included Friendliness, Responsiveness, and Patience.



Community Education through Earth Day Events

During Q2 2017, Recology San Mateo County (RSMC) continued the tradition of Earth Day outreach and education. RSMC participated in nine Community Events and provided nine Presentations for offices, private schools, and multi-family dwellings. Through these activities, RSMC's Waste Zero Specialists connected with over 1,000 customers in the SBWMA service area. RSMC's community outreach included educational sorting games, information for proper household hazardous waste and medicine disposal, and environmentally-friendly giveaways, such as gardening seeds and reusable grocery bags.



It's all smiles at the Marine Science Institute Earth Day event on April 22, 2017, where kids could illustrate their Earth Day ideas.



Waste Zero Specialist Rachael Lacey teaches two employees about composting at the CBRE Earth Day event at the Seaport Centre on April 20, 2017.



Waste Zero Specialists Gina Tretten and Camilla Visconti play a sorting game with families at the Marine Science Institute Earth Day event on April 22, 2017.

J. COMMERCIAL RECYCLING PROMOTION PROGRAM STATUS REPORT

SUMMARY OF TRAINING AND PROFESSIONAL DEVELOPMENT ACTIVITIES FOR THE COMMERCIAL DIVERSION TEAM AND SUPERVISORY STAFF

Below is a summary of the Quarter 2 (Q2) 2017 training and professional development activities for the Recology San Mateo County (RSMC) Commercial Recycling Promotion Team (CRPT):

On April 11, 2017, WZS Hannah Towne attended an AR training session at Recology's corporate office in San Francisco. The training focused on AS400, Recology's computer system, and the supporting functions.

On April 12, 2017, WZSs Hannah Towne, Rachael Lacey, and Camilla Visconti attended an ALTAR training session at Recology's corporate office in San Francisco. The training focused on differences between the ALTAR system and the AR system, including how to search customers by wildcard qualifiers, the difference between summary and commodity invoices, and using various functions to maintain work orders.

On May 17, 2017, WZS Hannah Towne participated in CalRecycle's webcast focused on the development and implementation of SB 1383, which aims to achieve a 50% reduction in statewide disposal of organic waste by 2020 and a 75% reduction by 2025. The panel discussed the bill's effort to reduce the effects of climate change from methane gas emissions, and the importance of public outreach, education, and support to customers.

On June 21, 2017, WZSs Hannah Towne, Gina Tretten, Yvette Madera, Rachael Lacey, Camilla Visconti, Sarah Prescott, along with members of the San Francisco WZS team, attended a tour of Hay Road, Recology's compost facility in Vacaville. The tour outlined the process of creating compost, the problematic upstream of materials, and the issues caused by contamination.

On June 26, 2017, WZSs Hannah Towne and Sarah Prescott participated in a CalRecycle Webcast, which focused on SB 1383 and edible food waste recovery.

On June 26, 2017, WZSs Hannah Towne and Rachael Lacey attended a hazardous materials identification training held by Recology's Group Environmental Manager. The training focused on identifying hazardous materials and understanding what to do if encountered in the field.

On June 28, 2017, WZS Camilla Visconti participated in an EPA Sustainable Materials Management Webinar, which discussed results and local examples of nationwide public service campaigns to reduce food waste. Several panelists spoke about Save the Food Campaign, how it has evolved, how it has influenced specific counties and their food waste reduction efforts, and how these ideas can be used in other counties to educate the public on reducing food waste.

A DESCRIPTION OF THE STRATEGY AND OVERALL APPROACH TO ATTRACT AND RETAIN A HIGH QUALITY AND EFFECTIVE COMMERCIAL RECYCLING PROMOTION PROGRAM AND SUPERVISORY STAFF

Recology is recognized in the industry for its environmental commitments, programs, and services. We utilize our well-established networks to recruit the best suited members for our diversion teams by posting on specific “green industry” LISTSERVs that target individuals in the field of waste reduction. We support growth and leadership development amongst our employees and encourage educational opportunities both internally and externally.

At Recology, we believe our employees' compensation includes more than just their paychecks; we recognize that providing a comprehensive benefits package is an important aspect of our employees’ total compensation. By providing a competitive benefits package, including Recology’s Employee Stock Ownership Plan (ESOP), Recology is able to attract and retain highly qualified employees.

A DESCRIPTION AND STATUS OF ACHIEVING THE GOALS AND OBJECTIVES FOR THE COMMERCIAL RECYCLING PROMOTION TEAM AND HOW THESE GOALS AND OBJECTIVES ARE TIED TO THE COMPENSATION INCENTIVE PLAN

Our goals are to continue to recruit new recycling and compost customers and enhance the existing diversion programs in order to increase the volume of recyclable and compostable materials collected and delivered to the Shoreway Environmental Center. The following is an update on the goals and objectives achieved in Q2 2017.

New and/or Increased Recycling or Compost Customers

RSMC is pleased to report that the CRPT exceeded the Q2 2017 goal of recruiting or increasing new compost and/or recycling services in the commercial and Multi-Family Dwelling (MFD) sectors as noted below:

Q2 2017 Goal New and/or Increased Recycling or Compost Customers	Q2 2017 Actual New and/or Increased Recycling or Compost Customers
75	137

Target Account Site Assessments

The CRPT surpassed the goal set for conducting Targeted Account Site Assessments‡ in Q2 2017, as outlined below:

Q2 2017 Goal Target Account Site Assessments	Q2 2017 Actual Target Account Site Assessments
80	94

The number of Site Assessments performed during Q2 2017 in each Member Agency is summarized below:

Member Agency	Q2 2017 Target Account Site Assessments	Year to Date Target Account Site Assessments	Q2 2017 Additional Waste Audits	Year to Date Additional Waste Audits
Atherton	0	0	0	1
Belmont	5	8	3	3
Burlingame	16	18	5	6
East Palo Alto	16	19	1	1
Foster City	10	10	2	2
Hillsborough	0	0	0	0
Menlo Park	20	29	2	11
North Fair Oaks	0	0	0	0
Redwood City	0	8	9	10
San Carlos	6	22	7	12
San Mateo	15	18	4	7
County Franchised Area	3	13	5	5
West Bay Sanitary District	1	1	2	2
Total	92	146	40	60

A detailed account of the Site Assessments and Waste Audits noted above is included in the 2nd Quarter 2017 Report detail file in the tab labeled “M10a. Top MSW Generators.”

‡Site Assessments are waste audits that are performed for the Top MSW Generators in each Member Agency. Per Franchise Agreement Section 7.04, RSMC is required to conduct these Site Assessments annually.

Quarter 3 (Q3) 2017 Goals

RSMC’s goal is to continue increasing diversion by implementing new recycling and composting programs and work directly with customers to maximize their existing programs. To support this goal, RSMC will perform Site Assessments and waste audits to monitor diversion opportunities and assist the Member Agencies in meeting the requirements AB 341 and AB 1826. In addition, RSMC will provide the necessary technical assistance to customers on a requested or as needed basis.

With that in mind, the following goals have been set for the CRPT:

- Implement recycling and composting services at Commercial and MFD accounts, with a focus on customers that potentially fall under the mandate of AB 1826
- Conduct Site Assessments for 2017 Target Accounts
- Contact predetermined Focus Accounts to work on increasing recycling and compost services, in an effort to support the member agencies’ diversion goals
- Contact MFD’s to ensure that their yard waste materials are recycled and that they are AB 1826 compliant

The Q3 2017 goals for the CRPT will be achieved through the metrics outlined below:

- Conduct 85 Target Account Site Assessments for Commercial and/or MFD accounts

- Contact 78 of the predetermined Focus Accounts to provide educational outreach and/or technical assistance, such as on-site trainings or presentations, with the focus of increasing diversion.
- Recruit or increase a minimum of 85 recycling and/or compost accounts, which may include the accounts that were targeted for AB 1826
- Contact 158 MFD's to inform customers of AB 1826 and ensure the customer is in compliance with the State mandate by recycling yard waste materials

Compensation Incentive Plan

The CRPT does not have a compensation incentive plan for achieving set goals. However, RSMC management conducts annual performance reviews to verify achievement of goals, as well as evaluations of an employee's level of Recology's Leadership Competencies, which include items such as strategic thinking, business acumen, communications, and customer relations. The annual performance review is then used to determine potential merit increases.

A DESCRIPTION OF CONTRACTOR'S SALES STRATEGY FOR MAINTAINING AND/OR EXPANDING THE EXISTING COMMERCIAL RECYCLING ACCOUNT BASE AND DIVERSION LEVELS

To support our goal of increasing diversion and minimizing contamination, our strategy will be to focus on low diversion and/or compost-rich accounts, to ensure that their needs are being met, they are properly informed about correct diversion practices, and that the maximum diversion is being achieved. The CRPT will continue to contact customers and perform Waste Audits to identify the needs of customers and areas in which we can improve existing diversion programs and/or implement new diversion services. An outline of these strategies and accomplishments is noted below:

Focus Accounts

The CRPT has identified Focus Accounts in each jurisdiction who will be contacted by the CRPT to provide educational outreach and/or technical assistance, such as on-site trainings or presentations, delivery of internal recycling containers, new posters, or other signage. Focus Accounts were chosen based upon previously conducted waste audits and historical knowledge of the customer base. The number of Focus Accounts chosen in each Member Agency is summarized below:

Member Agency	2017 Focus Accounts	2017 Focus Accounts Contacted in Q2	Year to date Focus Accounts Contacted
Atherton	7	3	3
Belmont	31	6	6
Burlingame	12	6	6
East Palo Alto	19	5	5
Foster City	24	8	12
Hillsborough	0	0	0
Menlo Park	24	13	16

Member Agency	2017 Focus Accounts	2017 Focus Accounts Contacted in Q2	Year to date Focus Accounts Contacted
North Fair Oaks	17	7	7
Redwood City	36	8	19
San Carlos	16	6	7
San Mateo	23	7	8
County Franchised Area	16	6	9
West Bay Sanitary District	11	4	6
Total	236	79	104

Target Compost Rich Accounts for AB 1826

AB 1826 went into effect on April 1st, 2016, and required businesses that generate eight or more cubic yards of organic waste per week to arrange for organic composting services. The volume requirements of AB 1826 gradually decrease each year until 2020, with the minimum requirement being two or more cubic yards of MSW. The second phase went into effect January 1st 2017, and requires business that generate four or more cubic yards of organic waste per week to implement an organics recycling program.

During Q2 2017, the CRPT targeted organic-rich accounts that were not subscribed to compost service, with the goal of implementing an organics program. The CRPT conducted 62 waste audits and contacted 77 accounts that may fall under the current phase of AB 1826. During this time, the CRPT implemented **37 new compost accounts**, 11 of which were initiated through the CRPT's AB 1826 outreach efforts. The technical assistance for these specific customers included 7 trainings and 4 presentations.

These outreach strategies have proven to be effective, and therefore the CRPT will continue to target accounts that are not compliant with AB 1826. With the new phase in effect, all accounts that generate six or more cubic yards of MSW and do not currently subscribe to compost collection services will be targeted. For this next step, the CRPT will target accounts based on business classification, specifically focusing on food service establishments, which are typically higher generators of organic materials. The CRPT will inform these customers about AB 1826 and assist with the implementation of compost collection to ensure that customers are in compliance and that their diversion programs are successful.

Commercial and MFD customers who RSMC identifies as backhauling their organic material (using non-franchised haulers or landscape companies for the removal/recycling of food and yard waste) will be documented in Recology's AS400 system.

Presentations, Trainings, and Outreach Materials

The CRPT utilizes presentations, trainings and various outreach materials to educate customers about the programs and services that RSMC offers. These tools teach customers how to properly separate items into recycling, compost, and garbage containers. The CRPT will continue to promote these services and outreach materials in Q3 2017 to increase diversion and reduce contamination.

Below is a summary of the public education and outreach materials distributed by the CRPT throughout the SBWMA service area during Q2 2017:

Q2 2017 Public Education and Outreach Materials					
	Commercial Brochures	Posters	Dock Signs	Stickers	Recycle Buddy Bags
April	2	91	15	219	474
May	0	196	32	201	150
June	7	227	16	136	214
Total	9	514	63	556	838

During Q2 2017, the CRPT conducted **31 presentations** and **81 trainings** to Commercial and/or MFD customers, which are outlined below:

Date	Franchise	Customer Name	Location	Attendees (staff, custodians, students, etc.)	Description
04/06/2017	BEL	CONCORD C, LLC-BELMONT	1200 EL CAMINO REAL #A	OWNER, MGR & EMPLOYEES	TRAINING
04/06/2017	NFO	EVEREST HIGH SCHOOL	455 5TH AVE	ECO TEAM STUDENTS	PRESENTATION
04/07/2017	FOC	ATRIA AT FOSTER SQUARE #10681	707 THAYER LANE	KITCHEN, MAINTENANCE, EMPLOYEE STAFF	TRAINING
04/07/2017	RWC	AVENIR GROUP	1099 MIDDLEFIELD RD	KITCHEN STAFF	TRAINING
04/10/2017	FOC	TISHMAN SPEYER	4000 E 3RD AVE, 3RD FLOOR	EMPLOYEES	PRESENTATION
04/10/2017	MPK	HINES/FACEBOOK, INC. PROPERTY	1601 WILLOW RD MPK11	JANITORIAL	TRAINING
04/10/2017	RWC	WESTPORT OFFICE PARK, LLC	1300 ISLAND DR	EMPLOYEES	PRESENTATION
04/11/2017	MAT	SAN MATEO TUTTIMELON	165 E 4TH AVE	EMPLOYEES & MANAGER	TRAINING
04/11/2017	MPK	PROLOGIS INC.	1350 WILLOW RD	ABM EMPLOYEES	TRAINING
04/12/2017	BUR	THE AVALON ACADEMY	818 MAHLER RD	EMPLOYEES	TRAINING
04/12/2017	MPK	HINES/FACEBOOK, INC. PROPERTY	1 FACEBOOK WAY, BLD 20	JANITORIAL EMPLOYEES	TRAINING
04/13/2017	FOC	AM TELTEK INC	391 FOSTER CITY BLVD	EMPLOYEES & MANAGERS	TRAINING
04/13/2017	MPK	HINES/FACEBOOK, INC. PROPERTY	1601 WILLOW RD, MPK17	ABM CUSTODIAL STAFF	TRAINING

04/14/2017	BEL	STARBUCKS	1000 EL CAMINO REAL	OWNER, MANAGER & EMPLOYEES	TRAINING
04/14/2017	BEL	WHICH WICH	1000 EL CAMINO REAL	OWNER & EMPLOYEES (PM SHIFT)	TRAINING
04/14/2017	BEL	WHICH WICH	1000 EL CAMINO REAL	STORE MANAGER & SUPERVISORS	TRAINING
04/14/2017	EPA	OUR COMMON GROUND, INC.	2560 PULGAS	PROGRAM PARTICIPANTS	PRESENTATION
04/18/2017	MPK	PHILLIPS BROOKS SCHOOL	2245 AVY AVE	GIRL SCOUT TROOP AND PARENTS	PRESENTATION
04/18/2017	MPK	HINES/FACEBOOK, INC. PROPERTY	300 CONSTITUTION DR	ABM EMPLOYEES	TRAINING
04/18/2017	MPK	HINES/FACEBOOK, INC. PROPERTY	300 CONSTITUTION DR	ABM EMPLOYEES	SPANISH TRAINING
04/20/2017	CFA	OLD COUNTY DELI	1331 OLD COUNTY RD	KITCHEN STAFF	TRAINING
04/20/2017	FOC	EQUITY OFFICE BPC	950 TOWER LN	BUSINESS TENANT MANAGERS	PRESENTATION
04/20/2017	MPK	THE ROBERTS SCHOOL INC.	641 COLEMAN AVE	2-5 YR OLD STUDENTS AND TEACHERS	PRESENTATION
04/20/2017	MPK	SHARON HEIGHTS GOLF & CLUB	2900 SAND HILL RD	KITCHEN STAFF AND MAINTENANCE MANAGER	TRAINING
04/21/2017	MPK	SHARON HEIGHTS GOLF & CLUB	2900 SAND HILL RD	GOLF COURSE MANAGER AND MAINTENANCE MANAGER	TRAINING
04/24/2017	BUR	LUNARDI'S	1825 EL CAMINO REAL	MEAT DEPARTMENT	TRAINING
04/24/2017	BUR	LUNARDI'S	1825 EL CAMINO REAL	SEAFOOD DEPT	TRAINING
04/24/2017	BUR	LUNARDI'S	1825 EL CAMINO REAL	BAKERY DEPT	TRAINING
04/24/2017	BUR	LUNARDI'S	1825 EL CAMINO REAL	DELI DEPT	TRAINING
04/24/2017	BUR	LUNARDI'S	1825 EL CAMINO REAL	PRODUCE DEPT	TRAINING
04/24/2017	WBS	SHIRLEY GASTON	2066 AVY AVE	PRESCHOOLERS AND TEACHERS	PRESENTATION
04/25/2017	EPA	KIKI'S DINER	2390 CLARKE AVE	STORE OWNERS/CHEFS	TRAINING
04/25/2017	EPA	KIKI'S DINER	2390 CLARKE AVE	CHEF AND STAFF	TRAINING

04/25/2017	RWC	VILLA MONTGOMERY APTS	1500 EL CAMINO REAL	TENANTS & PROP MANAGERS	PRESENTATION
04/26/2017	MAT	WHOLE FOODS MARKET	1010 PARK PL	SEAFOOD DEPT, TEAM LEADER	TRAINING
04/26/2017	MAT	WHOLE FOODS MARKET	1010 PARK PL	MEAT DEPT, TEAM LEADER	TRAINING
04/26/2017	MAT	WHOLE FOODS MARKET	1010 PARK PL	SPECIALTY DEPT, TEAM LEADER	TRAINING
04/26/2017	MAT	WHOLE FOODS MARKET	1010 PARK PL	DAIRY DEPT, TEAM LEADER	TRAINING
04/26/2017	MAT	WHOLE FOODS MARKET	1010 PARK PL	DELI DEPT, TEAM LEADER	TRAINING
04/26/2017	MAT	WHOLE FOODS MARKET	1010 PARK PL	BAKERY DEPT, TEAM LEADER	TRAINING
04/26/2017	MAT	WHOLE FOODS MARKET	1010 PARK PL	PRODUCE DEPT, TEAM LEADER	TRAINING
04/26/2017	MAT	WHOLE FOODS MARKET	1010 PARK PL	FLORAL DEPT, TEAM LEADER	TRAINING
04/26/2017	MAT	WHOLE FOODS MARKET	1010 PARK PL	SUSHI DEPT, TEAM LEADER & EMPLOYEE	TRAINING
04/26/2017	MPK	MID PENINSULA HIGH SCHOOL	1340 WILLOW RD	TEACHERS AND STAFF	SCHOOL PRESENTATION
04/27/2017	BEL	WATERDOG TAVERN	1015 ALAMEDA DE LAS PULGAS	KITCHEN	TRAINING
04/27/2017	BEL	WATERDOG TAVERN	1015 ALAMEDA DE LAS PULGAS	SERVERS	TRAINING
04/27/2017	BEL	WATERDOG TAVERN	1015 ALAMEDA DE LAS PULGAS	BARTENDER	TRAINING
04/27/2017	BEL	WATERDOG TAVERN	1015 ALAMEDA DE LAS PULGAS	KITCHEN (EVENING SHIFT)	TRAINING
04/27/2017	BUR	RISE PIZZERIA	1451 BURLINGAME AVE	CHEF AND EMPLOYEES	TRAINING
04/27/2017	MAT	WHOLE FOODS MARKET	1010 PARK PL	BAKERY DEPT	TRAINING
04/27/2017	RWC	INSTILL	330 TWIN DOLPHIN DR	NON-PROFIT STAFF	PRESENTATION
04/28/2017	BUR	BENIHANA OF TOKYO	1496 BAYSHORE HWY	AM KITCHEN STAFF	TRAINING
04/28/2017	BUR	BENIHANA OF TOKYO	1496 BAYSHORE HWY	BAR STAFF	TRAINING
04/28/2017	BUR	BENIHANA OF TOKYO	1496 BAYSHORE HWY	PM KITCHEN STAFF	TRAINING
04/28/2017	BUR	BENIHANA OF TOKYO	1496 BAYSHORE HWY	SUSHI BAR STAFF	TRAINING
04/28/2017	BUR	BENIHANA OF TOKYO	1496 BAYSHORE HWY	KITCHEN STAFF AND MANAGER	SPANISH TRAINING
04/28/2017	MAT	WOODLAKE ASSOC/N. A. SHADE	900 PENINSULA AVE	RESIDENTS	PRESENTATION
04/28/2017	MAT	TRADER JOES #67	1820 S GRANT ST	CHECKERS, MANAGERS & EMPLOYEES	TRAINING
05/02/2017	BEL	PACIFIC DOOR SYSTEMS	519 MARINE VIEW AVE, #C	EMPLOYEES & MANAGER	TRAINING

05/02/2017	MAT	TRADER JOE'S #245	45 W HILLSDALE BLVD	EMPLOYEES	TRAINING
05/02/2017	MAT	TRADER JOE'S #245	45 W HILLSDALE BLVD	EMPLOYEES	TRAINING
05/04/2017	SNC	ADULT COMMUNITY CENTER	601 CHESTNUT ST	HOMETOWN DAYS VENDORS	TRAINING
05/05/2017	BUR	SAPORE ITALIANO RESTAURANT BAY WATCH	1447 BURLINGAME AVE	OWNER & KITCHEN EMPLOYEES	TRAINING
05/05/2017	MAT		201 2ND AVE	KITCHEN STAFF	TRAINING
05/05/2017	BUR	SAPORE ITALIANO RESTAURANT BAY WATCH	1447 BURLINGAME AVE	OWNER & KITCHEN EMPLOYEES	TRAINING
05/05/2017	MAT		201 2ND AVE	KITCHEN STAFF	TRAINING
05/09/2017	MAT	MARINERS PLAZA ASSOC	635 MARINERS ISLAND BLVD, SUIT 212	FARMER'S INSURANCE EMPLOYEES	PRESENTATION
05/10/2017	MAT	ST MATTHEW EPISCOPAL	1 S EL CAMINO REAL	STAFF	PRESENTATION
05/10/2017	RWC	FAMILY TREE KIELY ASSOCIATES	801 HAMILTON ST	EMPLOYEES	PRESENTATION
05/11/2017	FOC	JET BRAINS	989 E HILLSDALE BLVD	ADMIN	TRAINING
05/11/2017	FOC	ARENA SOLUTIONS	989 E HILLSDALE BLVD	ADMIN	TRAINING
05/11/2017	FOC	BRIGHT EDGE	989 E HILLSDALE BLVD	ADMIN	TRAINING
05/11/2017	FOC	CONVIVA	989 E HILLSDALE BLVD	ADMIN	TRAINING
05/11/2017	FOC	FENWICK & WEST LLP	989 E HILLSDALE BLVD	ADMIN	TRAINING
05/11/2017	MAT	TIDELANDS ASSOCIATION	400 MARIENRS ISLAND BLVD	HOA BOARD MEMBERS AND TENANTS	PRESENTATION
05/12/2017	CFA	CANYON OAKS YOUTH CENTER	400 EDMONDS RD	STAFF MEETING ATTENDEES	TRAINING
05/12/2017	CFA	THE ODYSSEY SCHOOL	201 POLHEMUS RD	6TH GRADERS	SCHOOL PRESENTATION
05/12/2017	CFA	THE ODYSSEY SCHOOL	201 POLHEMUS RD	7TH GRADERS	SCHOOL PRESENTATION
05/15/2017	BEL	NOTRE DAME ELEMENTARY	1200 NOTRE DAME AVE	K-8TH GRADERS & TEACHERS	SCHOOL PRESENTATION
05/15/2017	BUR	LIMON	1101 BURLINGAME AVE	KITCHEN STAFF AND MANAGER	TRAINING
05/16/2017	MAT	SUSANS	500 BEN FRANKLIN CT	BACKBLAZE EMPLOYEES	PRESENTATION
05/16/2017	SNC	KINDER COURT	1225 GREENWOOD	PRESCHOOL STUDENTS	PRESENTATION
05/16/2017	SNC	KINDER COURT	1225 GREENWOOD AVE	PRE-K STUDENTS	PRESENTATION
05/17/2017	MAT	CURIODYSSEY	1651 COYOTE POINT DR	CONSERVATION COMMITTEE EMPLOYEES	PRESENTATION

05/18/2017	CFA	WOODSIDE VETERINARY	1725 WOODSIDE RD	VETERINARY STAFF	TRAINING
05/18/2017	RWC	INSIGNIA COMMERCIAL GROUP, INC	3 LAGOON DR, STE 400	EMPLOYEES	PRESENTATION
05/18/2017	RWC	INSIGNIA COMMERCIAL GROUP, INC	3 LAGOON DR	EMPLOYEES	PRESENTATION
05/23/2017	BUR	TEMPLE SHOLOM	1655 SEBASTIAN DR	STAFF	TRAINING
05/31/2017	EPA	RSNA YUM! TACO BELL 20635	1701 E BAYSHORE RD	EMPLOYEES	TRAINING
05/31/2017	FOC	CROWNE PLAZA	1221 CHESS DR	KITCHEN, HOUSEKEEPING & BANQUET MGRS.	TRAINING
05/31/2017	MPK	VELOCITY 11	3565 HAVEN AVE	CLEARLABS & TRANSCRIPTIC EMPLOYEES	PRESENTATION
06/01/2017	BEL	BARRETT COMMUNITY CENTER	1835 BELBURN DR	PRESCHOOL STUDENTS & TEACHERS	SCHOOL PRESENTATION
06/01/2017	FOC	ALMA POINT AT FOSTER SQUARE	790 ALMA LN	RESIDENTS	PRESENTATION
06/01/2017	MPK	PAST & PRESENT	816 SANTA CRUZ AVE	KITCHEN STAFF & EMPLOYEES	TRAINING
06/02/2017	RWC	LA AZTECA	1531 MAIN ST	DISTRIBUTION CENTER	TRAINING
06/02/2017	RWC	LA AZTECA	1531 MAIN ST	DISHWASHERS & OFFICE MANAGER	SPANISH TRAINING
06/06/2017	RWC	LA AZTECA	1531 MAIN ST	KITCHEN STAFF	SPANISH TRAINING
06/08/2017	EPA	YMCA OF SANTA CLARA VALLEY	550 BELL ST	MANAGERS	TRAINING
06/12/2017	MPK	PAN PACIFIC PLUMBING	4085 CAMPBELL AVE	JLL MANAGERS	TRAINING
06/13/2017	EPA	THE BOYS AND GIRLS CLUB	2031 PULGAS AVE	CHEFS AND KIDS	TRAINING
06/14/2017	EPA	EL JAROCHO TAQUERIA	2395 UNIVERSITY AVE	OWNER AND KITCHEN STAFF	SPANISH TRAINING
06/14/2017	MAT	COST PLUS INC.	60 HILLSDALE MALL	HILLSDALE OFFICE STAFF	PRESENTATION
06/16/2017	EPA	LIGHT TREE APTS	1805 E BAYSHORE RD	TENANTS AND PROPERTY MANAGER	PRESENTATION
06/19/2017	BUR	LIMON	1101 BURLINGAME AVE	KITCHEN STAFF	TRAINING
06/20/2017	RWC	YOKAYAMA RESTAURANT	1784 BROADWAY ST	KITCHEN STAFF	SPANISH TRAINING
06/21/2017	RWC	WHOLE FOODS MARKET	1250 JEFFERSON AVE	STAFF AND MANAGERS	TRAINING
06/22/2017	MAT	CITY OF SAN MATEO REC CENTER	2645 ALAMEDA DE LAS PULGAS	SAN MATEO RESIDENTS	PRESENTATION
06/22/2017	RWC	MANUEL MARTINEZ	1772 BROADWAY ST	KITCHEN STAFF AND CHEF	SPANISH TRAINING

06/22/2017	RWC	MANUEL MARTINEZ	1772 BROADWAY ST	SERVERS AND MANAGER	SPANISH TRAINING
06/26/2017	RWC	BOYS & GIRLS CLUB OF PE	1109 HILTON ST	STAFF AND KITCHEN STAFF	TRAINING
06/30/2017	CFA	FOREVER YOUNG ASSISTED LIVING	1931 WOODSIDE RD	KITCHEN STAFF	TRAINING

Franchise codes: ATH = Atherton, BEL = Belmont, BUR = Burlingame, CFA = County Franchised Area, EPA = East Palo Alto, FOC = Foster City, HIL = Hillsborough, MAT = San Mateo, MPK = Menlo Park, NFO = North Fair Oaks, RWC = Redwood City, SNC = San Carlos, WBS = West Bay Sanitary District

Member Agency codes: C01 = Atherton, C02 = Belmont, C03 = Burlingame, C04 = East Palo Alto, C05 = Foster City, C06 = Hillsborough, C07 = Menlo Park, C08 = Redwood City, C09 = San Carlos, C10 = San Mateo, C11 = North Fair Oaks, C12 = West Bay Sanitary District, C15 = County Franchised Area

A DESCRIPTION OF THE SERVICES PROVIDED TO THE COMMERCIAL AND AGENCY FACILITY SECTORS

Services provided by RSMC to Commercial and Agency Facility sectors include Solid Waste, Compost, and Single-Stream Recycling material collection. Support services provided include conducting Site Assessments and Site Checks, determining adequate and cost effective service levels, providing presentations and trainings, and distributing public education materials and internal containers.

A DETAILED ACCOUNT OF DIVERSION STATISTICS FOR THE COMMERCIAL AND AGENCY FACILITY SECTORS

A detailed account of the diversion statistics is included in RSMC's 2017 1st Quarter Report under the tab labeled "M1d. Diversion Level".