



QUARTERLY REPORT TO THE SBWMA
FOR 2nd Quarter 2018

Submitted August 29, 2018



August 29, 2018

Joe La Mariana
Executive Director
SBWMA/RethinkWaste
610 Elm Street, Suite 202
San Carlos, CA 94070

Dear Mr. La Mariana:

Enclosed is a copy of the Recology 2nd Quarter 2018 report to the SBWMA. Recology will send electronic copies to each jurisdiction.

In accordance with the requirements of Section 9.04 B of the Agreement, the undersigned hereby certifies, under penalty of perjury, that the report submitted herewith is true and correct to the best knowledge of the undersigned after reasonable inquiry.

If you should have any questions or require additional information, please call me at (650) 598-8226.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Michael Kelly', is written over the word 'Sincerely,'.

Michael Kelly
General Manager
Recology San Mateo County

cc: John Mangini



RECOLOGY SAN MATEO COUNTY

QUARTERLY REPORT TO THE SBWMA

**For
2nd Quarter 2018**

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2nd QUARTER 2018 REPORT

TABLE OF CONTENTS

	Page
A. Definitions	ii - iii
B. Summary	iv
C. Tonnage Summary and Cumulative Comparison	1 - 28
D. Inquiry, Service Request and Complaint Data	29
E. Call Center Data and Quality Assurance Calls Made	30
F. On-Site Customer Assessments, Visual Audits, and Recycling Tote-Bag Delivery Information	31
G. Liquidated Damages Summary	32 - 37
H. Performance Incentives and Disincentives	38 - 40
I. Summary Assessment	41 - 42
J. Commercial Recycling Promotion Program Status Report	43 - 52



2nd QUARTER 2018 REPORT

DEFINITIONS OF WASTE TYPES INCLUDED ON THE TONNAGE SUMMARY REPORT

Commercial Solid Waste – Franchised solid waste collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Commercial Recycling – Franchised recyclable materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. This includes construction and demolition debris collected from agency facilities. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Commercial Organics – Franchised organic materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Solid Waste – Franchised solid waste collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Recycling – Franchised recyclable materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Organics – Franchised organic materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Solid Waste – Franchised solid waste collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Recycling – Franchised recyclable materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. This includes construction and demolition debris. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Organics – Franchised organic materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Solid Waste – Franchised solid waste collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Recycling – Franchised recyclable materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Organics – Franchised organic materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Tonnage Allocations – During Quarter 2, system tonnage allocations were updated as follows: effective April 3 for usual and customary service changes and effective June 11 for changes in commercial and residential organics routes.

Bulky item collection tonnage is allocated based on the number of collection events for solid waste and on the basis of the number of items collected for recyclables. The allocation methodology is applied consistently each month.



2nd QUARTER 2018 QUARTERLY REPORT SUMMARY

Quarter	1 st Quarter	2 nd Quarter	3 rd Quarter	4 th Quarter	2018 Year End
Commercial Tonnage Collected					
Solid Waste	21,396.04	21,931.29			43,327.33
Recyclables	6,940.54	7,109.54			14,050.08
Organics	7,327.09	7,200.28			14,527.37
Multi-Family Tonnage Collected					
Solid Waste	8,267.22	8,470.57			16,737.79
Recyclables	2,378.32	2,421.42			4,799.74
Organics	272.36	266.49			538.85
Residential Tonnage Collected					
Solid Waste	14,596.40	14,985.61			29,582.01
Recyclables	10,289.27	10,285.68			20,574.95
Organics	17,953.95	19,972.40			37,926.35
Diversion Rates					
Commercial	36.32%	35.86%			36.09%
Multi-Family	24.28%	24.09%			24.18%
Residential	65.93%	66.88%			66.42%
Overall	50.50%	51.01%			50.76%
Inquiries, Service Requests & Complaints					
Inquiries, Service Requests & Complaints	21,436	24,506			45,942
Calls Received	39,459	44,009			83,468
Avg. Hold Time	13.28	18.01			15.77
Assessments	143	103			246
Quality Assurance	666	647			1,313

RECOLOGY QUARTERLY REPORT 2018

MEMBER AGENCY	2018							Year to Date
	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	
ATHERTON								
Commercial								
Commercial Solid Waste	32.37	32.90	31.62	101.30	96.89	0.00	0.00	198.19
Commercial Recycling	16.16	16.83	16.11	60.55	49.10	0.00	0.00	109.65
Commercial Organics	27.33	37.47	36.43	117.97	101.23	0.00	0.00	219.20
Subtotal - Disposed	32.37	32.90	31.62	101.30	96.89	0.00	0.00	198.19
Subtotal - Diverted	43.49	54.30	52.54	178.52	150.33	0.00	0.00	328.85
Diversion Rate	57.33%	62.27%	62.43%	63.80%	60.81%	0.00%	0.00%	62.40%
MFD								
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Roll-Off								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	132.59	158.79	150.49	426.65	441.87	0.00	0.00	868.52
Residential Curbside Recycling	108.02	131.47	117.63	350.51	357.12	0.00	0.00	707.63
Residential Curbside Organics	615.29	622.11	576.19	1,898.87	1,813.59	0.00	0.00	3,712.46
Subtotal - Disposed	132.59	158.79	150.49	426.65	441.87	0.00	0.00	868.52
Subtotal - Diverted	723.31	753.58	693.82	2,249.38	2,170.71	0.00	0.00	4,420.09
Diversion Rate	84.51%	82.60%	82.18%	84.06%	83.09%	0.00%	0.00%	83.58%
Total Disposed	164.96	191.69	182.11	527.95	538.76	0.00	0.00	1,066.71
Total Diverted	766.80	807.88	746.36	2,427.90	2,321.04	0.00	0.00	4,748.94
Total Diversion Rate	82.30%	80.82%	80.39%	82.14%	81.16%	0.00%	0.00%	81.66%
Single-Family Measured Diversion Rate	84.51%	82.60%	82.18%	84.06%	83.09%	0.00%	0.00%	83.58%
Commercial Measured Diversion Rate	57.33%	62.27%	62.43%	63.80%	60.81%	0.00%	0.00%	62.40%
MFD Measured Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Overall Measured Diversion Rate	82.30%	80.82%	80.39%	82.14%	81.16%	0.00%	0.00%	81.66%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2018

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - JUNE 2018

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2017 - 2018</u>	<u>2017 - 2018</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>Tons</u> <u>Incr/(Decr)</u>	<u>% Change</u>
Atherton										
Commercial¹ and MFD										
Commercial Solid Waste	281.86	272.07	228.25	214.88	217.25	204.77	202.57	198.19	(4.38)	-2.16%
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Solid Waste	0.00	0.00	0.43	0.43	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	124.02	69.79	74.20	81.81	86.22	99.62	98.56	109.65	11.09	11.25%
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Recycling	6.61	0.00	0.24	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	209.13	151.50	246.21	200.56	369.11	300.97	297.04	219.20	(77.84)	-26.21%
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Organics	3.53	26.57	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	281.86	272.07	228.68	215.31	217.25	204.77	202.57	198.19	(4.38)	-2.16%
SUBTOTAL - Diverted Tons	343.29	247.86	320.65	282.37	455.33	400.59	395.60	328.85	(66.75)	-16.87%
Residential										
Residential Solid Waste	1,086.47	864.50	847.81	817.85	832.52	860.62	867.37	868.52	1.15	0.13%
Residential Curbside Recycling	623.82	642.38	664.98	697.66	682.20	713.94	718.50	707.63	(10.87)	-1.51%
Residential Curbside Organics	3,781.70	3,935.08	3,785.16	3,447.12	3,452.20	3,672.41	3,902.36	3,712.46	(189.90)	-4.87%
SUBTOTAL - Disposed Tons	1,086.47	864.50	847.81	817.85	832.52	860.62	867.37	868.52	1.15	0.13%
SUBTOTAL - Diverted Tons	4,405.52	4,577.46	4,450.14	4,144.78	4,134.40	4,386.35	4,620.86	4,420.09	(200.77)	-4.34%
Commercial/MFD and Residential										
TOTAL TONS DISPOSED	1,368.33	1,136.57	1,076.49	1,033.16	1,049.77	1,065.39	1,069.94	1,066.71		
TOTAL TONS DIVERTED	4,748.81	4,825.32	4,770.79	4,427.15	4,589.73	4,786.94	5,016.46	4,748.94		
COMMERCIAL DIVERSION RATE	54.91%	47.67%	58.37%	56.74%	67.70%	66.17%	66.14%	62.40%		
MFD DIVERSION RATE	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
RESIDENTIAL DIVERSION RATE	80.22%	84.11%	84.00%	83.52%	83.24%	83.60%	84.20%	83.58%		
TOTAL DIVERSION RATE	77.63%	80.94%	81.59%	81.08%	81.39%	81.80%	82.42%	81.66%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2018

	2018							2018
	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
BELMONT								
Commercial								
Commercial Solid Waste	183.65	197.64	188.48	560.32	569.77	0.00	0.00	1,130.09
Commercial Recycling	78.78	82.68	80.82	236.83	242.28	0.00	0.00	479.11
Commercial Organics	71.02	76.90	69.72	261.17	217.64	0.00	0.00	478.81
Subtotal - Disposed	183.65	197.64	188.48	560.32	569.77	0.00	0.00	1,130.09
Subtotal - Diverted	149.80	159.58	150.54	498.00	459.92	0.00	0.00	957.92
Diversion Rate	44.92%	44.67%	44.40%	47.06%	44.67%	0.00%	0.00%	45.88%
MFD								
MFD Solid Waste	164.82	175.55	162.98	473.77	503.35	0.00	0.00	977.12
MFD Recycling	49.55	55.90	56.96	155.71	162.41	0.00	0.00	318.12
MFD Organics	6.16	6.05	6.29	16.01	18.50	0.00	0.00	34.51
Subtotal - Disposed	164.82	175.55	162.98	473.77	503.35	0.00	0.00	977.12
Subtotal - Diverted	55.71	61.95	63.25	171.72	180.91	0.00	0.00	352.63
Diversion Rate	25.26%	26.08%	27.96%	26.60%	26.44%	0.00%	0.00%	26.52%
Roll-Off								
Roll-Off Solid Waste	44.09	37.96	33.80	99.16	115.85	0.00	0.00	215.01
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	44.09	37.96	33.80	99.16	115.85	0.00	0.00	215.01
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	250.57	283.32	274.09	792.81	807.98	0.00	0.00	1,600.79
Residential Curbside Recycling	207.43	243.53	217.14	693.63	668.10	0.00	0.00	1,361.73
Residential Curbside Organics	365.51	393.00	346.78	927.15	1,105.29	0.00	0.00	2,032.44
Subtotal - Disposed	250.57	283.32	274.09	792.81	807.98	0.00	0.00	1,600.79
Subtotal - Diverted	572.94	636.53	563.92	1,620.78	1,773.39	0.00	0.00	3,394.17
Diversion Rate	69.57%	69.20%	67.29%	67.15%	68.70%	0.00%	0.00%	67.95%
Total Disposed	643.13	694.47	659.35	1,926.06	1,996.95	0.00	0.00	3,923.01
Total Diverted	778.45	858.06	777.71	2,290.50	2,414.22	0.00	0.00	4,704.72
Total Diversion Rate	54.76%	55.27%	54.12%	54.32%	54.73%	0.00%	0.00%	54.53%
Single-Family Measured Diversion Rate	69.57%	69.20%	67.29%	67.15%	68.70%	0.00%	0.00%	67.95%
Commercial Measured Diversion Rate	34.36%	35.01%	35.69%	37.15%	35.02%	0.00%	0.00%	36.08%
MFD Measured Diversion Rate	25.26%	26.08%	27.96%	26.60%	26.44%	0.00%	0.00%	26.52%
Overall Measured Diversion Rate	54.76%	55.27%	54.12%	54.32%	54.73%	0.00%	0.00%	54.53%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2018

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - JUNE 2018

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2017 - 2018	2017 - 2018
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>Tons</u> <u>Incr/(Decr)</u>	<u>% Change</u>
Belmont										
Commercial¹ and MFD										
Commercial Solid Waste	1,015.74	1,344.04	1,153.75	1,205.25	1,093.11	1,076.57	1,133.12	1,130.09	(3.03)	-0.27%
MFD Solid Waste	900.99	1,013.15	1,090.44	1,088.51	1,024.37	1,023.53	975.43	977.12	1.69	0.17%
Roll-Off Solid Waste	228.06	232.79	230.80	231.11	244.12	236.36	199.82	215.01	15.19	7.60%
Commercial Recycling	256.77	309.00	307.96	378.29	413.22	446.61	476.85	479.11	2.26	0.47%
MFD Recycling	223.81	222.26	249.56	257.05	280.78	294.11	292.55	318.12	25.57	8.74%
Roll-Off Recycling	0.00	0.00	2.62	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	188.62	209.41	240.00	294.03	346.84	426.97	445.78	478.81	33.03	7.41%
MFD Organics	11.73	10.43	29.96	31.51	33.75	39.30	37.71	34.51	(3.20)	-8.49%
Roll-Off Organics	0.00	7.02	0.22	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	2,144.79	2,589.98	2,474.99	2,524.87	2,361.60	2,336.46	2,308.37	2,322.22	13.85	0.60%
SUBTOTAL - Diverted Tons	680.93	758.12	830.32	960.88	1,074.59	1,206.99	1,252.89	1,310.55	57.66	4.60%
Residential										
Residential Solid Waste	1,594.95	1,661.16	1,621.07	1,592.65	1,625.04	1,647.90	1,671.54	1,600.79	(70.75)	-4.23%
Residential Curbside Recycling	1,608.15	1,419.15	1,398.14	1,387.58	1,376.36	1,435.18	1,421.64	1,361.73	(59.91)	-4.21%
Residential Curbside Organics	2,028.49	2,002.91	2,093.80	1,926.86	1,943.84	2,049.36	2,285.98	2,032.44	(253.54)	-11.09%
SUBTOTAL - Disposed Tons	1,594.95	1,661.16	1,621.07	1,592.65	1,625.04	1,647.90	1,671.54	1,600.79	(70.75)	-4.23%
SUBTOTAL - Diverted Tons	3,636.64	3,422.06	3,491.94	3,314.44	3,320.20	3,484.54	3,707.62	3,394.17	(313.45)	-8.45%
Commercial/MFD and Residential										
TOTAL TONS DISPOSED	3,739.74	4,251.14	4,096.06	4,117.52	3,986.64	3,984.36	3,979.91	3,923.01		
TOTAL TONS DIVERTED	4,317.57	4,180.18	4,322.26	4,275.32	4,394.79	4,691.53	4,960.51	4,704.72		
COMMERCIAL DIVERSION RATE	24.10%	22.64%	25.12%	27.57%	31.27%	34.06%	35.18%	36.08%		
MFD DIVERSION RATE	20.72%	18.68%	20.40%	20.95%	23.49%	24.57%	25.29%	26.52%		
RESIDENTIAL DIVERSION RATE	69.51%	67.32%	68.30%	67.54%	67.14%	67.89%	68.93%	67.95%		
TOTAL DIVERSION RATE	53.59%	49.58%	51.34%	50.94%	52.43%	54.08%	55.48%	54.53%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2018

	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2018 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
BURLINGAME								
Commercial								
Commercial Solid Waste	658.12	726.27	687.70	2,054.03	2,072.09	0.00	0.00	4,126.12
Commercial Recycling	303.80	300.77	310.06	899.52	914.63	0.00	0.00	1,814.15
Commercial Organics	246.34	237.87	259.01	834.86	743.22	0.00	0.00	1,578.08
Subtotal - Disposed	658.12	726.27	687.70	2,054.03	2,072.09	0.00	0.00	4,126.12
Subtotal - Diverted	550.14	538.64	569.07	1,734.38	1,657.85	0.00	0.00	3,392.23
Diversion Rate	45.53%	42.58%	45.28%	45.78%	44.45%	0.00%	0.00%	45.12%
MFD								
MFD Solid Waste	235.54	256.23	235.72	723.89	727.49	0.00	0.00	1,451.38
MFD Recycling	79.56	86.09	81.90	241.34	247.55	0.00	0.00	488.89
MFD Organics	8.42	8.14	7.29	19.01	23.85	0.00	0.00	42.86
Subtotal - Disposed	235.54	256.23	235.72	723.89	727.49	0.00	0.00	1,451.38
Subtotal - Diverted	87.98	94.23	89.19	260.35	271.40	0.00	0.00	531.75
Diversion Rate	27.19%	26.89%	27.45%	26.45%	27.17%	0.00%	0.00%	26.81%
Roll-Off								
Roll-Off Solid Waste	837.54	874.58	865.70	2,392.20	2,577.82	0.00	0.00	4,970.02
Roll-Off Recycling	48.40	54.97	46.03	140.93	149.40	0.00	0.00	290.33
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	837.54	874.58	865.70	2,392.20	2,577.82	0.00	0.00	4,970.02
Subtotal - Diverted	48.40	54.97	46.03	140.93	149.40	0.00	0.00	290.33
Diversion Rate	5.46%	5.91%	5.05%	5.56%	5.48%	0.00%	0.00%	5.52%
Residential								
Residential Solid Waste	302.81	335.35	308.03	913.01	946.19	0.00	0.00	1,859.20
Residential Curbside Recycling	246.69	272.59	247.16	759.60	766.44	0.00	0.00	1,526.04
Residential Curbside Organics	456.86	470.30	412.14	1,177.56	1,339.30	0.00	0.00	2,516.86
Subtotal - Disposed	302.81	335.35	308.03	913.01	946.19	0.00	0.00	1,859.20
Subtotal - Diverted	703.55	742.89	659.30	1,937.16	2,105.74	0.00	0.00	4,042.90
Diversion Rate	69.91%	68.90%	68.16%	67.97%	69.00%	0.00%	0.00%	68.50%
Total Disposed	2,034.01	2,192.43	2,097.15	6,083.13	6,323.59	0.00	0.00	12,406.72
Total Diverted	1,390.07	1,430.73	1,363.59	4,072.82	4,184.39	0.00	0.00	8,257.21
Total Diversion Rate	40.60%	39.49%	39.40%	40.10%	39.82%	0.00%	0.00%	39.96%
Single-Family Measured Diversion Rate	69.91%	68.90%	68.16%	67.97%	69.00%	0.00%	0.00%	68.50%
Commercial Measured Diversion Rate	28.40%	27.03%	28.25%	29.23%	27.88%	0.00%	0.00%	28.55%
MFD Measured Diversion Rate	27.19%	26.89%	27.45%	26.45%	27.17%	0.00%	0.00%	26.81%
Overall Measured Diversion Rate	40.60%	39.49%	39.40%	40.10%	39.82%	0.00%	0.00%	39.96%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2018

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - JUNE 2018

<u>MEMBER AGENCY</u>	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2017 - 2018	2017 - 2018
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>Tons</u> <u>Incr/(Decr)</u>	<u>% Change</u>	
Burlingame											
Commercial¹ and MFD											
Commercial Solid Waste	4,001.87	4,355.02	4,080.99	4,104.65	4,025.55	4,303.60	4,337.77	4,126.12	(211.65)	-4.88%	
MFD Solid Waste	1,531.08	1,416.99	1,473.04	1,444.23	1,434.92	1,491.40	1,540.71	1,451.38	(89.33)	-5.80%	
Roll-Off Solid Waste	4,178.59	4,172.16	3,601.23	3,642.37	3,777.52	4,569.41	4,692.83	4,970.02	277.19	5.91%	
Commercial Recycling	1,264.73	1,405.13	1,555.43	1,882.47	1,917.38	2,140.69	1,887.32	1,814.15	(73.17)	-3.88%	
MFD Recycling	354.23	342.01	423.55	446.20	467.96	475.12	506.12	488.89	(17.23)	-3.40%	
Roll-Off Recycling	56.57	150.87	55.90	58.90	70.86	76.40	128.13	290.33	162.20	126.59%	
Commercial Organics	1,141.98	1,071.37	1,335.13	1,326.98	1,641.99	1,592.03	1,669.66	1,578.08	(91.58)	-5.48%	
MFD Organics	38.09	26.95	34.58	25.27	27.27	34.78	38.91	42.86	3.95	10.15%	
Roll-Off Organics	190.64	225.15	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
SUBTOTAL - Disposed Tons	9,711.54	9,944.17	9,155.26	9,191.25	9,237.99	10,364.41	10,571.31	10,547.52	(23.79)	-0.23%	
SUBTOTAL - Diverted Tons	3,046.24	3,221.48	3,404.59	3,739.82	4,125.46	4,319.02	4,230.14	4,214.31	(15.83)	-0.37%	
Residential											
Residential Solid Waste	2,038.17	1,828.87	1,811.60	1,790.80	1,822.56	1,877.25	1,926.56	1,859.20	(67.36)	-3.50%	
Residential Curbside Recycling	1,482.62	1,469.48	1,479.18	1,468.47	1,474.23	1,510.17	1,532.69	1,526.04	(6.65)	-0.43%	
Residential Curbside Organics	2,536.39	2,535.93	2,568.05	2,413.92	2,329.55	2,550.61	2,638.00	2,516.86	(121.14)	-4.59%	
SUBTOTAL - Disposed Tons	2,038.17	1,828.87	1,811.60	1,790.80	1,822.56	1,877.25	1,926.56	1,859.20	(67.36)	-3.50%	
SUBTOTAL - Diverted Tons	4,019.01	4,005.41	4,047.23	3,882.39	3,803.78	4,060.78	4,170.69	4,042.90	(127.79)	-3.06%	
Commercial/MFD and Residential											
TOTAL TONS DISPOSED	11,749.71	11,773.04	10,966.86	10,982.05	11,060.55	12,241.66	12,497.87	12,406.72			
TOTAL TONS DIVERTED	7,065.25	7,226.89	7,451.82	7,622.21	7,929.24	8,379.80	8,400.83	8,257.21			
COMMERCIAL DIVERSION RATE	23.88%	24.47%	27.11%	28.92%	30.87%	29.41%	28.58%	28.55%			
MFD DIVERSION RATE	20.40%	20.66%	23.72%	24.61%	25.66%	25.48%	26.13%	26.81%			
RESIDENTIAL DIVERSION RATE	66.35%	68.65%	69.08%	68.43%	67.61%	68.39%	68.40%	68.50%			
TOTAL DIVERSION RATE	37.55%	38.04%	40.46%	40.97%	41.76%	40.64%	40.20%	39.96%			

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2018

MEMBER AGENCY	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2018 Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
EAST PALO ALTO								
Commercial								
Commercial Solid Waste	114.47	121.27	112.85	352.31	348.59	0.00	0.00	700.90
Commercial Recycling	52.04	65.87	62.73	162.02	180.64	0.00	0.00	342.66
Commercial Organics	48.76	53.17	51.48	152.07	153.41	0.00	0.00	305.48
Subtotal - Disposed	114.47	121.27	112.85	352.31	348.59	0.00	0.00	700.90
Subtotal - Diverted	100.80	119.04	114.21	314.09	334.05	0.00	0.00	648.14
Diversion Rate	46.82%	49.54%	50.30%	47.13%	48.94%	0.00%	0.00%	48.04%
MFD								
MFD Solid Waste	224.03	219.05	222.55	635.52	665.63	0.00	0.00	1,301.15
MFD Recycling	32.54	32.89	34.42	91.93	99.85	0.00	0.00	191.78
MFD Organics	8.97	7.05	6.91	22.58	22.93	0.00	0.00	45.51
Subtotal - Disposed	224.03	219.05	222.55	635.52	665.63	0.00	0.00	1,301.15
Subtotal - Diverted	41.51	39.94	41.33	114.51	122.78	0.00	0.00	237.29
Diversion Rate	15.63%	15.42%	15.66%	15.27%	15.57%	0.00%	0.00%	15.42%
Roll-Off								
Roll-Off Solid Waste	63.43	84.65	89.82	204.71	237.90	0.00	0.00	442.61
Roll-Off Recycling	3.06	0.63	2.09	8.96	5.78	0.00	0.00	14.74
Roll-Off Organics	30.03	21.63	6.10	115.01	57.76	0.00	0.00	172.77
Subtotal - Disposed	63.43	84.65	89.82	204.71	237.90	0.00	0.00	442.61
Subtotal - Diverted	33.09	22.26	8.19	123.97	63.54	0.00	0.00	187.51
Diversion Rate	34.28%	20.82%	8.36%	37.72%	21.08%	0.00%	0.00%	29.76%
Residential								
Residential Solid Waste	568.48	590.23	571.00	1,633.00	1,729.71	0.00	0.00	3,362.71
Residential Curbside Recycling	140.02	139.28	141.78	414.20	421.08	0.00	0.00	835.28
Residential Curbside Organics	359.27	331.06	298.28	827.18	988.61	0.00	0.00	1,815.79
Subtotal - Disposed	568.48	590.23	571.00	1,633.00	1,729.71	0.00	0.00	3,362.71
Subtotal - Diverted	499.29	470.34	440.06	1,241.38	1,409.69	0.00	0.00	2,651.07
Diversion Rate	46.76%	44.35%	43.52%	43.19%	44.90%	0.00%	0.00%	44.08%
Total Disposed	970.41	1,015.20	996.22	2,825.54	2,981.83	0.00	0.00	5,807.37
Total Diverted	674.69	651.58	603.79	1,793.95	1,930.06	0.00	0.00	3,724.01
Total Diversion Rate	41.01%	39.09%	37.74%	38.83%	39.29%	0.00%	0.00%	39.07%
Single-Family Measured Diversion Rate	46.76%	44.35%	43.52%	43.19%	44.90%	0.00%	0.00%	44.08%
Commercial Measured Diversion Rate	30.38%	29.90%	27.80%	31.66%	29.36%	0.00%	0.00%	30.50%
MFD Measured Diversion Rate	15.63%	15.42%	15.66%	15.27%	15.57%	0.00%	0.00%	15.42%
Overall Measured Diversion Rate	41.01%	39.09%	37.74%	38.83%	39.29%	0.00%	0.00%	39.07%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2018

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - JUNE 2018

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2017 - 2018</u>	<u>2017 - 2018</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>Tons</u> <u>Incr/(Decr)</u>	<u>% Change</u>
East Palo Alto										
Commercial¹ and MFD										
Commercial Solid Waste	709.15	718.18	655.81	657.58	762.24	777.73	757.14	700.90	(56.24)	-7.43%
MFD Solid Waste	1,324.88	1,246.80	1,327.27	1,357.72	1,257.51	1,306.44	1,382.16	1,301.15	(81.01)	-5.86%
Roll-Off Solid Waste	348.11	668.87	637.64	573.68	503.91	353.88	321.92	442.61	120.69	37.49%
Commercial Recycling	261.62	826.20	254.30	259.70	260.44	273.01	294.59	342.66	48.07	16.32%
MFD Recycling	13.05	92.35	107.05	133.91	169.59	182.81	193.46	191.78	(1.68)	-0.87%
Roll-Off Recycling	14.64	12.39	3.65	16.83	12.31	15.30	9.25	14.74	5.49	59.35%
Commercial Organics	158.46	153.47	152.68	230.78	244.97	267.79	266.26	305.48	39.22	14.73%
MFD Organics	27.81	29.44	42.00	39.00	41.03	35.54	43.72	45.51	1.79	4.09%
Roll-Off Organics	0.00	9.94	2.79	0.00	8.54	185.02	189.19	172.77	(16.42)	-8.68%
SUBTOTAL - Disposed Tons	2,382.14	2,633.85	2,620.72	2,588.98	2,523.66	2,438.05	2,461.22	2,444.66	(16.56)	-0.67%
SUBTOTAL - Diverted Tons	475.58	1,123.79	562.47	680.22	736.88	959.47	996.47	1,072.94	76.47	7.67%
Residential										
Residential Solid Waste	3,112.27	3,155.61	3,106.13	3,210.51	3,347.60	3,447.47	3,514.29	3,362.71	(151.58)	-4.31%
Residential Curbside Recycling	649.47	645.50	677.95	717.09	750.94	806.52	872.83	835.28	(37.55)	-4.30%
Residential Curbside Organics	1,727.00	1,711.36	1,840.73	1,756.25	1,815.32	1,960.86	1,935.62	1,815.79	(119.83)	-6.19%
SUBTOTAL - Disposed Tons	3,112.27	3,155.61	3,106.13	3,210.51	3,347.60	3,447.47	3,514.29	3,362.71	(151.58)	-4.31%
SUBTOTAL - Diverted Tons	2,376.47	2,356.86	2,518.68	2,473.34	2,566.26	2,767.38	2,808.45	2,651.07	(157.38)	-5.60%
Commercial/MFD and Residential										
TOTAL TONS DISPOSED	5,494.41	5,789.46	5,726.85	5,799.49	5,871.26	5,885.52	5,975.51	5,807.37		
TOTAL TONS DIVERTED	2,852.05	3,480.65	3,081.15	3,153.56	3,303.14	3,726.85	3,804.92	3,724.01		
COMMERCIAL DIVERSION RATE	16.64%	29.91%	17.67%	20.81%	22.60%	28.24%	28.82%	30.50%		
MFD DIVERSION RATE	2.99%	8.90%	10.10%	11.30%	14.35%	14.32%	14.65%	15.42%		
RESIDENTIAL DIVERSION RATE	43.30%	42.76%	44.78%	43.52%	43.39%	44.53%	44.42%	44.08%		
TOTAL DIVERSION RATE	34.17%	37.55%	34.98%	35.22%	36.00%	38.77%	38.90%	39.07%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2018

	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2018 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
FOSTER CITY								
Commercial								
Commercial Solid Waste	231.79	245.78	241.65	690.53	719.22	0.00	0.00	1,409.75
Commercial Recycling	108.01	102.66	104.97	326.81	315.64	0.00	0.00	642.45
Commercial Organics	204.27	215.58	208.31	580.14	628.16	0.00	0.00	1,208.30
Subtotal - Disposed	231.79	245.78	241.65	690.53	719.22	0.00	0.00	1,409.75
Subtotal - Diverted	312.28	318.24	313.28	906.95	943.80	0.00	0.00	1,850.75
Diversion Rate	57.40%	56.42%	56.45%	56.77%	56.75%	0.00%	0.00%	56.76%
MFD								
MFD Solid Waste	244.82	258.58	238.45	719.82	741.85	0.00	0.00	1,461.67
MFD Recycling	97.63	92.35	88.25	286.32	278.23	0.00	0.00	564.55
MFD Organics	10.43	10.28	9.00	29.51	29.71	0.00	0.00	59.22
Subtotal - Disposed	244.82	258.58	238.45	719.82	741.85	0.00	0.00	1,461.67
Subtotal - Diverted	108.06	102.63	97.25	315.83	307.94	0.00	0.00	623.77
Diversion Rate	30.62%	28.41%	28.97%	30.50%	29.33%	0.00%	0.00%	29.91%
Roll-Off								
Roll-Off Solid Waste	93.72	93.51	112.97	260.95	300.20	0.00	0.00	561.15
Roll-Off Recycling	1.24	4.30	4.16	8.84	9.70	0.00	0.00	18.54
Roll-Off Organics	42.78	46.55	23.59	128.44	112.92	0.00	0.00	241.36
Subtotal - Disposed	93.72	93.51	112.97	260.95	300.20	0.00	0.00	561.15
Subtotal - Diverted	44.02	50.85	27.75	137.28	122.62	0.00	0.00	259.90
Diversion Rate	31.96%	35.22%	19.72%	34.47%	29.00%	0.00%	0.00%	31.65%
Residential								
Residential Solid Waste	246.77	283.04	272.50	778.91	802.31	0.00	0.00	1,581.22
Residential Curbside Recycling	176.86	207.07	180.69	585.21	564.62	0.00	0.00	1,149.83
Residential Curbside Organics	251.68	293.37	264.85	615.31	809.90	0.00	0.00	1,425.21
Subtotal - Disposed	246.77	283.04	272.50	778.91	802.31	0.00	0.00	1,581.22
Subtotal - Diverted	428.54	500.44	445.54	1,200.52	1,374.52	0.00	0.00	2,575.04
Diversion Rate	63.46%	63.87%	62.05%	60.65%	63.14%	0.00%	0.00%	61.96%
Total Disposed	817.10	880.91	865.57	2,450.21	2,563.58	0.00	0.00	5,013.79
Total Diverted	892.90	972.16	883.82	2,560.58	2,748.88	0.00	0.00	5,309.46
Total Diversion Rate	52.22%	52.46%	50.52%	51.10%	51.74%	0.00%	0.00%	51.43%
Single-Family Measured Diversion Rate	63.46%	63.87%	62.05%	60.65%	63.14%	0.00%	0.00%	61.96%
Commercial Measured Diversion Rate	44.88%	44.10%	42.50%	44.87%	43.83%	0.00%	0.00%	44.34%
MFD Measured Diversion Rate	30.62%	28.41%	28.97%	30.50%	29.33%	0.00%	0.00%	29.91%
Overall Measured Diversion Rate	52.22%	52.46%	50.52%	51.10%	51.74%	0.00%	0.00%	51.43%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2018

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - JUNE 2018

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>Year to Date</u> <u>2018 Tons</u>	<u>2017 - 2018</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2017 - 2018</u> <u>% Change</u>
Foster City										
Commercial¹ and MFD										
Commercial Solid Waste	1,773.08	1,663.17	1,415.18	1,364.41	1,305.49	1,340.15	1,485.88	1,409.75	(76.13)	-5.12%
MFD Solid Waste	2,195.44	1,490.95	1,629.73	1,575.60	1,558.09	1,504.64	1,494.74	1,461.67	(33.07)	-2.21%
Roll-Off Solid Waste	1,025.84	713.34	639.21	564.68	534.29	492.98	511.36	561.15	49.79	9.74%
Commercial Recycling	312.09	481.71	482.33	501.72	507.89	601.38	673.03	642.45	(30.58)	-4.54%
MFD Recycling	272.80	290.18	373.32	453.51	465.65	525.58	572.58	564.55	(8.03)	-1.40%
Roll-Off Recycling	25.98	14.19	13.37	3.55	5.59	10.91	7.47	18.54	11.07	148.19%
Commercial Organics	739.38	758.01	900.72	939.18	950.55	1,059.93	1,126.34	1,208.30	81.96	7.28%
MFD Organics	17.86	14.67	28.21	19.57	17.91	20.27	53.52	59.22	5.70	10.65%
Roll-Off Organics	128.44	289.19	251.20	262.93	287.39	317.52	333.19	241.36	(91.83)	-27.56%
SUBTOTAL - Disposed Tons	4,994.36	3,867.46	3,684.12	3,504.69	3,397.87	3,337.77	3,491.98	3,432.57	(59.41)	-1.70%
SUBTOTAL - Diverted Tons	1,496.55	1,847.95	2,049.15	2,180.46	2,234.98	2,535.59	2,766.13	2,734.42	(31.71)	-1.15%
Residential										
Residential Solid Waste	1,474.10	1,610.89	1,592.84	1,523.79	1,564.54	1,627.84	1,649.07	1,581.22	(67.85)	-4.11%
Residential Curbside Recycling	1,188.07	1,178.92	1,179.49	1,158.84	1,186.80	1,229.45	1,188.16	1,149.83	(38.33)	-3.23%
Residential Curbside Organics	1,337.01	1,400.72	1,384.53	1,288.58	1,285.39	1,404.81	1,444.30	1,425.21	(19.09)	-1.32%
SUBTOTAL - Disposed Tons	1,474.10	1,610.89	1,592.84	1,523.79	1,564.54	1,627.84	1,649.07	1,581.22	(67.85)	-4.11%
SUBTOTAL - Diverted Tons	2,525.08	2,579.64	2,564.02	2,447.42	2,472.19	2,634.26	2,632.46	2,575.04	(57.42)	-2.18%
Commercial/MFD and Residential										
TOTAL TONS DISPOSED	6,468.46	5,478.35	5,276.96	5,028.48	4,962.41	4,965.61	5,141.05	5,013.79		
TOTAL TONS DIVERTED	4,021.63	4,427.59	4,613.17	4,627.88	4,707.17	5,169.85	5,398.59	5,309.46		
COMMERCIAL DIVERSION RATE	23.06%	32.33%	35.74%	38.35%	39.68%	43.17%	44.20%	44.34%		
MFD DIVERSION RATE	11.69%	16.98%	19.77%	23.09%	23.68%	26.62%	29.52%	29.91%		
RESIDENTIAL DIVERSION RATE	63.14%	61.56%	61.68%	61.63%	61.24%	61.81%	61.48%	61.96%		
TOTAL DIVERSION RATE	38.34%	44.70%	46.64%	47.93%	48.68%	51.01%	51.22%	51.43%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2018

MEMBER AGENCY	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2018 Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
HILLSBOROUGH								
Commercial								
Commercial Solid Waste	22.09	20.36	16.98	69.12	59.43	0.00	0.00	128.55
Commercial Recycling	43.64	18.88	48.35	76.02	110.87	0.00	0.00	186.89
Commercial Organics	36.82	30.18	16.69	99.82	83.69	0.00	0.00	183.51
Subtotal - Disposed	22.09	20.36	16.98	69.12	59.43	0.00	0.00	128.55
Subtotal - Diverted	80.46	49.06	65.04	175.84	194.56	0.00	0.00	370.40
Diversion Rate	78.46%	70.67%	79.30%	71.78%	76.60%	0.00%	0.00%	74.24%
MFD								
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Roll-Off								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	180.84	202.00	180.71	563.59	563.55	0.00	0.00	1,127.14
Residential Curbside Recycling	149.48	169.68	156.96	480.90	476.12	0.00	0.00	957.02
Residential Curbside Organics	426.89	408.73	373.11	1,165.87	1,208.73	0.00	0.00	2,374.60
Subtotal - Disposed	180.84	202.00	180.71	563.59	563.55	0.00	0.00	1,127.14
Subtotal - Diverted	576.37	578.41	530.07	1,646.77	1,684.85	0.00	0.00	3,331.62
Diversion Rate	76.12%	74.12%	74.58%	74.50%	74.94%	0.00%	0.00%	74.72%
Total Disposed	202.93	222.36	197.69	632.71	622.98	0.00	0.00	1,255.69
Total Diverted	656.83	627.47	595.11	1,822.61	1,879.41	0.00	0.00	3,702.02
Total Diversion Rate	76.40%	73.83%	75.06%	74.23%	75.10%	0.00%	0.00%	74.67%
Single-Family Measured Diversion Rate	76.12%	74.12%	74.58%	74.50%	74.94%	0.00%	0.00%	74.72%
Commercial Measured Diversion Rate	78.46%	70.67%	79.30%	71.78%	76.60%	0.00%	0.00%	74.24%
MFD Measured Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Overall Measured Diversion Rate	76.40%	73.83%	75.06%	74.23%	75.10%	0.00%	0.00%	74.67%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2018

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - JUNE 2018

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2017 - 2018</u>	<u>2017 - 2018</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>Tons</u> <u>Incr/(Decr)</u>	<u>% Change</u>
Hillsborough										
Commercial¹ and MFD										
Commercial Solid Waste	253.70	201.93	203.50	124.63	152.77	168.85	163.11	128.55	(34.56)	-21.19%
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Solid Waste	5.24	1.80	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	386.36	84.99	203.70	161.45	175.45	205.41	108.08	186.89	78.81	72.92%
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Recycling	0.00	10.32	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	140.81	118.30	198.71	155.57	229.49	204.56	267.64	183.51	(84.13)	-31.43%
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Organics	7.54	5.52	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	258.94	203.73	203.50	124.63	152.77	168.85	163.11	128.55	(34.56)	-21.19%
SUBTOTAL - Diverted Tons	534.71	219.13	402.41	317.02	404.94	409.97	375.72	370.40	(5.32)	-1.42%
Residential										
Residential Solid Waste	1,543.19	1,180.20	1,103.82	1,080.45	1,111.38	1,140.56	1,175.47	1,127.14	(48.33)	-4.11%
Residential Curbside Recycling	1,272.26	917.62	946.87	940.68	944.76	977.59	964.89	957.02	(7.87)	-0.82%
Residential Curbside Organics	1,887.52	2,156.07	2,182.22	2,068.02	2,090.00	2,270.48	2,430.35	2,374.60	(55.75)	-2.29%
SUBTOTAL - Disposed Tons	1,543.19	1,180.20	1,103.82	1,080.45	1,111.38	1,140.56	1,175.47	1,127.14	(48.33)	-4.11%
SUBTOTAL - Diverted Tons	3,159.78	3,073.69	3,129.09	3,008.70	3,034.76	3,248.07	3,395.24	3,331.62	(63.62)	-1.87%
Commercial/MFD and Residential										
TOTAL TONS DISPOSED	1,802.13	1,383.93	1,307.32	1,205.08	1,264.15	1,309.41	1,338.58	1,255.69		
TOTAL TONS DIVERTED	3,694.49	3,292.82	3,531.50	3,325.72	3,439.70	3,658.04	3,770.96	3,702.02		
COMMERCIAL DIVERSION RATE	67.37%	51.82%	66.41%	71.78%	72.61%	70.83%	69.73%	74.24%		
MFD DIVERSION RATE	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
RESIDENTIAL DIVERSION RATE	67.19%	72.26%	73.92%	73.58%	73.19%	74.01%	74.28%	74.72%		
TOTAL DIVERSION RATE	67.21%	70.41%	72.98%	73.40%	73.13%	73.64%	73.80%	74.67%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2018

MEMBER AGENCY	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2018 Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
MENLO PARK								
Commercial								
Commercial Solid Waste	818.14	840.95	846.66	2,444.19	2,505.75	0.00	0.00	4,949.94
Commercial Recycling	330.22	359.29	342.41	988.37	1,031.92	0.00	0.00	2,020.29
Commercial Organics	636.84	682.01	726.69	1,886.35	2,045.54	0.00	0.00	3,931.89
Subtotal - Disposed	818.14	840.95	846.66	2,444.19	2,505.75	0.00	0.00	4,949.94
Subtotal - Diverted	967.06	1,041.30	1,069.10	2,874.72	3,077.46	0.00	0.00	5,952.18
Diversion Rate	54.17%	55.32%	55.81%	54.05%	55.12%	0.00%	0.00%	54.60%
MFD								
MFD Solid Waste	189.08	196.55	188.43	563.05	574.06	0.00	0.00	1,137.11
MFD Recycling	69.35	73.72	76.49	204.92	219.56	0.00	0.00	424.48
MFD Organics	11.30	12.34	10.63	38.20	34.27	0.00	0.00	72.47
Subtotal - Disposed	189.08	196.55	188.43	563.05	574.06	0.00	0.00	1,137.11
Subtotal - Diverted	80.65	86.06	87.12	243.12	253.83	0.00	0.00	496.95
Diversion Rate	29.90%	30.45%	31.62%	30.16%	30.66%	0.00%	0.00%	30.41%
Roll-Off								
Roll-Off Solid Waste	48.59	61.67	51.06	203.51	161.32	0.00	0.00	364.83
Roll-Off Recycling	78.69	104.16	90.55	294.67	273.40	0.00	0.00	568.07
Roll-Off Organics	25.88	31.55	17.22	144.24	74.65	0.00	0.00	218.89
Subtotal - Disposed	48.59	61.67	51.06	203.51	161.32	0.00	0.00	364.83
Subtotal - Diverted	104.57	135.71	107.77	438.91	348.05	0.00	0.00	786.96
Diversion Rate	68.28%	68.76%	67.85%	68.32%	68.33%	0.00%	0.00%	68.32%
Residential								
Residential Solid Waste	349.25	382.52	373.42	1,074.19	1,105.19	0.00	0.00	2,179.38
Residential Curbside Recycling	317.32	299.12	299.22	881.83	915.66	0.00	0.00	1,797.49
Residential Curbside Organics	681.50	685.83	602.94	1,863.64	1,970.27	0.00	0.00	3,833.91
Subtotal - Disposed	349.25	382.52	373.42	1,074.19	1,105.19	0.00	0.00	2,179.38
Subtotal - Diverted	998.82	984.95	902.16	2,745.47	2,885.93	0.00	0.00	5,631.40
Diversion Rate	74.09%	72.03%	70.73%	71.88%	72.31%	0.00%	0.00%	72.10%
Total Disposed	1,405.06	1,481.69	1,459.57	4,284.94	4,346.32	0.00	0.00	8,631.26
Total Diverted	2,151.10	2,248.02	2,166.15	6,302.22	6,565.27	0.00	0.00	12,867.49
Total Diversion Rate	60.49%	60.27%	59.74%	59.53%	60.17%	0.00%	0.00%	59.85%
Single-Family Measured Diversion Rate	74.09%	72.03%	70.73%	71.88%	72.31%	0.00%	0.00%	72.10%
Commercial Measured Diversion Rate	52.18%	53.47%	53.78%	52.56%	53.17%	0.00%	0.00%	52.86%
MFD Measured Diversion Rate	29.90%	30.45%	31.62%	30.16%	30.66%	0.00%	0.00%	30.41%
Overall Measured Diversion Rate	60.49%	60.27%	59.74%	59.53%	60.17%	0.00%	0.00%	59.85%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2018

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - JUNE 2018

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2017 - 2018</u>	<u>2017 - 2018</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>Tons</u> <u>Incr/(Decr)</u>	<u>% Change</u>
Menlo Park										
Commercial¹ and MFD										
Commercial Solid Waste	5,549.97	5,080.46	4,638.09	4,526.40	4,734.03	4,662.31	4,968.32	4,949.94	(18.38)	-0.37%
MFD Solid Waste	1,339.34	1,003.16	1,067.20	1,052.51	1,106.33	1,109.36	1,110.60	1,137.11	26.51	2.39%
Roll-Off Solid Waste	348.50	294.83	205.59	227.45	274.50	250.38	275.69	364.83	89.14	32.33%
Commercial Recycling	974.46	1,258.39	1,354.68	1,390.66	1,521.95	1,606.71	1,886.00	2,020.29	134.29	7.12%
MFD Recycling	255.18	289.44	362.29	367.57	390.27	414.00	417.48	424.48	7.00	1.68%
Roll-Off Recycling	321.32	148.31	228.51	356.36	429.67	398.08	454.11	568.07	113.96	25.10%
Commercial Organics	1,679.48	1,794.55	2,022.04	1,940.30	2,164.69	2,823.30	3,493.13	3,931.89	438.76	12.56%
MFD Organics	58.60	47.82	58.96	59.47	57.22	60.66	66.93	72.47	5.54	8.28%
Roll-Off Organics	51.24	225.32	147.85	107.17	81.09	180.06	143.94	218.89	74.95	52.07%
SUBTOTAL - Disposed Tons	7,237.81	6,378.45	5,910.88	5,806.36	6,114.86	6,022.05	6,354.61	6,451.88	97.27	1.53%
SUBTOTAL - Diverted Tons	3,340.28	3,763.83	4,174.33	4,221.53	4,644.89	5,482.81	6,461.59	7,236.09	774.50	11.99%
Residential										
Residential Solid Waste	2,107.19	2,175.06	2,146.83	2,120.73	2,179.89	2,236.26	2,257.24	2,179.38	(77.86)	-3.45%
Residential Curbside Recycling	1,722.62	1,785.86	1,769.40	1,743.94	1,781.33	1,780.80	1,794.67	1,797.49	2.82	0.16%
Residential Curbside Organics	4,054.99	3,947.71	3,976.70	3,675.36	3,597.58	3,922.29	4,099.12	3,833.91	(265.21)	-6.47%
SUBTOTAL - Disposed Tons	2,107.19	2,175.06	2,146.83	2,120.73	2,179.89	2,236.26	2,257.24	2,179.38	(77.86)	-3.45%
SUBTOTAL - Diverted Tons	5,777.61	5,733.57	5,746.10	5,419.30	5,378.91	5,703.09	5,893.79	5,631.40	(262.39)	-4.45%
Commercial/MFD and Residential										
TOTAL TONS DISPOSED	9,345.00	8,553.51	8,057.71	7,927.09	8,294.75	8,258.31	8,611.85	8,631.26		
TOTAL TONS DIVERTED	9,117.89	9,497.40	9,920.43	9,640.83	10,023.80	11,185.90	12,355.38	12,867.49		
COMMERCIAL DIVERSION RATE	31.58%	37.11%	41.39%	42.10%	43.17%	47.66%	50.42%	52.86%		
MFD DIVERSION RATE	18.98%	25.16%	28.30%	28.86%	28.80%	29.97%	30.37%	30.41%		
RESIDENTIAL DIVERSION RATE	73.28%	72.50%	72.80%	71.87%	71.16%	71.83%	72.31%	72.10%		
TOTAL DIVERSION RATE	49.38%	52.61%	55.18%	54.88%	54.72%	57.53%	58.93%	59.85%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2018

	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2018 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
NORTH FAIR OAKS								
Commercial								
Commercial Solid Waste	162.35	173.55	164.97	499.10	500.87	0.00	0.00	999.97
Commercial Recycling	65.40	73.99	71.31	191.30	210.70	0.00	0.00	402.00
Commercial Organics	33.00	35.78	33.63	98.53	102.41	0.00	0.00	200.94
Subtotal - Disposed	162.35	173.55	164.97	499.10	500.87	0.00	0.00	999.97
Subtotal - Diverted	98.40	109.77	104.94	289.83	313.11	0.00	0.00	602.94
Diversion Rate	37.74%	38.74%	38.88%	36.74%	38.47%	0.00%	0.00%	37.62%
MFD								
MFD Solid Waste	76.92	82.50	78.83	226.58	238.25	0.00	0.00	464.83
MFD Recycling	13.05	13.71	14.06	39.22	40.82	0.00	0.00	80.04
MFD Organics	1.32	1.47	1.31	3.61	4.10	0.00	0.00	7.71
Subtotal - Disposed	76.92	82.50	78.83	226.58	238.25	0.00	0.00	464.83
Subtotal - Diverted	14.37	15.18	15.37	42.83	44.92	0.00	0.00	87.75
Diversion Rate	15.74%	15.54%	16.32%	15.90%	15.86%	0.00%	0.00%	15.88%
Roll-Off								
Roll-Off Solid Waste	0.00	0.00	1.05	2.47	1.05	0.00	0.00	3.52
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	1.05	2.47	1.05	0.00	0.00	3.52
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	258.78	247.53	249.65	737.90	755.96	0.00	0.00	1,493.86
Residential Curbside Recycling	97.82	98.03	96.48	291.58	292.33	0.00	0.00	583.91
Residential Curbside Organics	200.91	187.27	174.32	473.41	562.50	0.00	0.00	1,035.91
Subtotal - Disposed	258.78	247.53	249.65	737.90	755.96	0.00	0.00	1,493.86
Subtotal - Diverted	298.73	285.30	270.80	764.99	854.83	0.00	0.00	1,619.82
Diversion Rate	53.58%	53.54%	52.03%	50.90%	53.07%	0.00%	0.00%	52.02%
Total Disposed	498.05	503.58	494.50	1,466.05	1,496.13	0.00	0.00	2,962.18
Total Diverted	411.50	410.25	391.11	1,097.65	1,212.86	0.00	0.00	2,310.51
Total Diversion Rate	45.24%	44.89%	44.16%	42.82%	44.77%	0.00%	0.00%	43.82%
Single-Family Measured Diversion Rate	53.58%	53.54%	52.03%	50.90%	53.07%	0.00%	0.00%	52.02%
Commercial Measured Diversion Rate	32.03%	32.80%	32.95%	31.36%	32.60%	0.00%	0.00%	31.99%
MFD Measured Diversion Rate	15.74%	15.54%	16.32%	15.90%	15.86%	0.00%	0.00%	15.88%
Overall Measured Diversion Rate	45.24%	44.89%	44.16%	42.82%	44.77%	0.00%	0.00%	43.82%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2018

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - JUNE 2018

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>Year to Date</u> <u>2018 Tons</u>	<u>2017 - 2018</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2017 - 2018</u> <u>% Change</u>
North Fair Oaks										
Commercial¹ and MFD										
Commercial Solid Waste	777.22	930.81	965.58	974.48	1,042.75	1,045.12	1,046.68	999.97	(46.71)	-4.46%
MFD Solid Waste	352.88	367.83	468.41	487.02	497.01	495.30	482.97	464.83	(18.14)	-3.76%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	2.09	3.52	1.43	68.42%
Commercial Recycling	218.64	245.56	244.53	268.69	324.54	351.83	386.23	402.00	15.77	4.08%
MFD Recycling	52.35	49.29	58.98	57.37	67.18	75.44	78.03	80.04	2.01	2.58%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	181.55	181.07	182.28	209.42	249.34	247.86	215.35	200.94	(14.41)	-6.69%
MFD Organics	1.49	1.00	0.40	1.11	1.33	4.33	7.81	7.71	(0.10)	-1.28%
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	1,130.10	1,298.64	1,433.99	1,461.50	1,539.76	1,540.42	1,531.74	1,468.32	(63.42)	-4.14%
SUBTOTAL - Diverted Tons	454.03	476.92	486.19	536.59	642.39	679.46	687.42	690.69	3.27	0.48%
Residential										
Residential Solid Waste	1,166.61	1,328.40	1,385.93	1,386.64	1,388.67	1,496.24	1,508.37	1,493.86	(14.51)	-0.96%
Residential Curbside Recycling	457.67	553.08	570.45	567.33	570.38	605.07	591.16	583.91	(7.25)	-1.23%
Residential Curbside Organics	1,011.49	1,018.43	1,056.90	966.06	966.74	1,051.13	1,070.19	1,035.91	(34.28)	-3.20%
SUBTOTAL - Disposed Tons	1,166.61	1,328.40	1,385.93	1,386.64	1,388.67	1,496.24	1,508.37	1,493.86	(14.51)	-0.96%
SUBTOTAL - Diverted Tons	1,469.16	1,571.51	1,627.35	1,533.39	1,537.12	1,656.20	1,661.35	1,619.82	(41.53)	-2.50%
Commercial/MFD and Residential										
TOTAL TONS DISPOSED	2,296.71	2,627.04	2,819.92	2,848.14	2,928.43	3,036.66	3,040.11	2,962.18		
TOTAL TONS DIVERTED	1,923.19	2,048.43	2,113.54	2,069.98	2,179.51	2,335.66	2,348.77	2,310.51		
COMMERCIAL DIVERSION RATE	28.66%	26.86%	25.32%	26.86%	29.44%	30.61%	30.98%	31.99%		
MFD DIVERSION RATE	13.24%	12.03%	11.25%	10.72%	12.11%	13.87%	15.09%	15.88%		
RESIDENTIAL DIVERSION RATE	55.74%	54.19%	54.01%	52.51%	52.54%	52.54%	52.41%	52.02%		
TOTAL DIVERSION RATE	45.57%	43.81%	42.84%	42.09%	42.67%	43.48%	43.59%	43.82%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2018

	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2018 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
REDWOOD CITY								
Commercial								
Commercial Solid Waste	1,332.02	1,381.03	1,322.82	4,101.45	4,035.87	0.00	0.00	8,137.32
Commercial Recycling	433.63	452.35	430.90	1,310.35	1,316.88	0.00	0.00	2,627.23
Commercial Organics	331.88	345.67	336.54	1,016.42	1,014.09	0.00	0.00	2,030.51
Subtotal - Disposed	1,332.02	1,381.03	1,322.82	4,101.45	4,035.87	0.00	0.00	8,137.32
Subtotal - Diverted	765.51	798.02	767.44	2,326.77	2,330.97	0.00	0.00	4,657.74
Diversion Rate	36.50%	36.62%	36.72%	36.20%	36.61%	0.00%	0.00%	36.40%
MFD								
MFD Solid Waste	614.75	641.12	614.15	1,822.59	1,870.02	0.00	0.00	3,692.61
MFD Recycling	152.90	156.62	150.42	456.35	459.94	0.00	0.00	916.29
MFD Organics	10.77	10.71	9.15	35.73	30.63	0.00	0.00	66.36
Subtotal - Disposed	614.75	641.12	614.15	1,822.59	1,870.02	0.00	0.00	3,692.61
Subtotal - Diverted	163.67	167.33	159.57	492.08	490.57	0.00	0.00	982.65
Diversion Rate	21.03%	20.70%	20.62%	21.26%	20.78%	0.00%	0.00%	21.02%
Roll-Off								
Roll-Off Solid Waste	306.41	369.72	340.35	949.63	1,016.48	0.00	0.00	1,966.11
Roll-Off Recycling	37.39	37.49	32.38	98.39	107.26	0.00	0.00	205.65
Roll-Off Organics	71.92	71.17	67.41	213.81	210.50	0.00	0.00	424.31
Subtotal - Disposed	306.41	369.72	340.35	949.63	1,016.48	0.00	0.00	1,966.11
Subtotal - Diverted	109.31	108.66	99.79	312.20	317.76	0.00	0.00	629.96
Diversion Rate	26.29%	22.71%	22.67%	24.74%	23.82%	0.00%	0.00%	24.27%
Residential								
Residential Solid Waste	820.28	909.47	807.67	2,509.10	2,537.42	0.00	0.00	5,046.52
Residential Curbside Recycling	611.64	684.02	606.36	1,906.65	1,902.02	0.00	0.00	3,808.67
Residential Curbside Organics	1,121.34	1,150.19	956.98	2,847.77	3,228.51	0.00	0.00	6,076.28
Subtotal - Disposed	820.28	909.47	807.67	2,509.10	2,537.42	0.00	0.00	5,046.52
Subtotal - Diverted	1,732.98	1,834.21	1,563.34	4,754.42	5,130.53	0.00	0.00	9,884.95
Diversion Rate	67.87%	66.85%	65.94%	65.46%	66.91%	0.00%	0.00%	66.20%
Total Disposed	3,073.46	3,301.34	3,084.99	9,382.77	9,459.79	0.00	0.00	18,842.56
Total Diverted	2,771.47	2,908.22	2,590.14	7,885.47	8,269.83	0.00	0.00	16,155.30
Total Diversion Rate	47.42%	46.83%	45.64%	45.66%	46.64%	0.00%	0.00%	46.16%
Single-Family Measured Diversion Rate	67.87%	66.85%	65.94%	65.46%	66.91%	0.00%	0.00%	66.20%
Commercial Measured Diversion Rate	31.55%	30.99%	31.08%	31.30%	31.20%	0.00%	0.00%	31.25%
MFD Measured Diversion Rate	21.03%	20.70%	20.62%	21.26%	20.78%	0.00%	0.00%	21.02%
Overall Measured Diversion Rate	47.42%	46.83%	45.64%	45.66%	46.64%	0.00%	0.00%	46.16%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - JUNE 2018

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>Year to Date</u> <u>2018 Tons</u>	<u>2017 - 2018</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2017 - 2018</u> <u>% Change</u>
Redwood City										
Commercial¹ and MFD										
Commercial Solid Waste	6,949.12	8,076.92	7,456.63	7,708.74	8,025.97	8,252.16	8,372.76	8,137.32	(235.44)	-2.81%
MFD Solid Waste	3,777.04	3,591.74	3,887.95	3,511.93	3,502.39	3,806.32	3,805.41	3,692.61	(112.80)	-2.96%
Roll-Off Solid Waste	2,036.62	2,120.78	1,957.21	1,981.51	1,946.89	1,911.11	1,945.97	1,966.11	20.14	1.03%
Commercial Recycling	1,509.31	1,728.26	1,716.04	1,904.49	2,150.89	2,410.73	2,630.59	2,627.23	(3.36)	-0.13%
MFD Recycling	580.14	535.17	663.41	640.79	661.20	804.94	893.62	916.29	22.67	2.54%
Roll-Off Recycling	52.46	59.89	61.13	85.69	177.70	192.90	204.55	205.65	1.10	0.54%
Commercial Organics	1,150.43	1,450.76	1,566.30	1,710.97	2,080.28	2,338.56	2,144.36	2,030.51	(113.85)	-5.31%
MFD Organics	59.31	58.71	62.44	56.02	51.07	59.41	74.80	66.36	(8.44)	-11.28%
Roll-Off Organics	312.23	427.31	292.85	328.43	323.55	342.58	417.45	424.31	6.86	1.64%
SUBTOTAL - Disposed Tons	12,762.78	13,789.44	13,301.79	13,202.18	13,475.25	13,969.59	14,124.14	13,796.04	(328.10)	-2.32%
SUBTOTAL - Diverted Tons	3,663.88	4,260.10	4,362.17	4,726.39	5,444.69	6,149.12	6,365.37	6,270.35	(95.02)	-1.49%
Residential										
Residential Solid Waste	5,269.22	5,106.09	5,010.02	4,864.78	4,976.04	5,108.74	5,190.52	5,046.52	(144.00)	-2.77%
Residential Curbside Recycling	3,411.71	3,541.36	3,651.48	3,697.73	3,694.52	3,785.76	3,852.14	3,808.67	(43.47)	-1.13%
Residential Curbside Organics	5,776.02	5,977.04	6,327.24	5,804.85	5,856.63	6,272.13	6,448.76	6,076.28	(372.48)	-5.78%
SUBTOTAL - Disposed Tons	5,269.22	5,106.09	5,010.02	4,864.78	4,976.04	5,108.74	5,190.52	5,046.52	(144.00)	-2.77%
SUBTOTAL - Diverted Tons	9,187.73	9,518.40	9,978.72	9,502.58	9,551.15	10,057.89	10,300.90	9,884.95	(415.95)	-4.04%
Commercial/MFD and Residential										
TOTAL TONS DISPOSED	18,032.00	18,895.53	18,311.81	18,066.96	18,451.29	19,078.33	19,314.66	18,842.56		
TOTAL TONS DIVERTED	12,851.61	13,778.50	14,340.89	14,228.97	14,995.84	16,207.01	16,666.27	16,155.30		
COMMERCIAL DIVERSION RATE	22.30%	23.60%	24.70%	26.36%	28.78%	30.56%	31.07%	31.25%		
MFD DIVERSION RATE	14.48%	14.19%	15.73%	16.56%	16.90%	18.51%	20.29%	21.02%		
RESIDENTIAL DIVERSION RATE	63.55%	65.09%	66.57%	66.14%	65.75%	66.32%	66.49%	66.20%		
TOTAL DIVERSION RATE	41.61%	42.17%	43.92%	44.06%	44.83%	45.93%	46.32%	46.16%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2018

MEMBER AGENCY	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2018 Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
SAN CARLOS								
Commercial								
Commercial Solid Waste	481.55	505.65	476.91	1,448.33	1,464.11	0.00	0.00	2,912.44
Commercial Recycling	181.90	187.86	178.36	523.56	548.12	0.00	0.00	1,071.68
Commercial Organics	139.46	148.32	146.43	446.91	434.21	0.00	0.00	881.12
Subtotal - Disposed	481.55	505.65	476.91	1,448.33	1,464.11	0.00	0.00	2,912.44
Subtotal - Diverted	321.36	336.18	324.79	970.47	982.33	0.00	0.00	1,952.80
Diversion Rate	40.02%	39.93%	40.51%	40.12%	40.15%	0.00%	0.00%	40.14%
MFD								
MFD Solid Waste	131.87	143.45	132.99	411.57	408.31	0.00	0.00	819.88
MFD Recycling	38.16	41.74	39.90	122.43	119.80	0.00	0.00	242.23
MFD Organics	8.85	8.71	8.34	28.04	25.90	0.00	0.00	53.94
Subtotal - Disposed	131.87	143.45	132.99	411.57	408.31	0.00	0.00	819.88
Subtotal - Diverted	47.01	50.45	48.24	150.47	145.70	0.00	0.00	296.17
Diversion Rate	26.28%	26.02%	26.62%	26.77%	26.30%	0.00%	0.00%	26.54%
Roll-Off								
Roll-Off Solid Waste	57.31	68.58	61.62	181.31	187.51	0.00	0.00	368.82
Roll-Off Recycling	11.74	22.37	12.86	49.79	46.97	0.00	0.00	96.76
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	57.31	68.58	61.62	181.31	187.51	0.00	0.00	368.82
Subtotal - Diverted	11.74	22.37	12.86	49.79	46.97	0.00	0.00	96.76
Diversion Rate	17.00%	24.60%	17.27%	21.54%	20.03%	0.00%	0.00%	20.78%
Residential								
Residential Solid Waste	344.10	381.64	394.04	1,085.73	1,119.78	0.00	0.00	2,205.51
Residential Curbside Recycling	293.78	310.60	338.10	889.53	942.48	0.00	0.00	1,832.01
Residential Curbside Organics	524.27	545.16	482.69	1,356.64	1,552.12	0.00	0.00	2,908.76
Subtotal - Disposed	344.10	381.64	394.04	1,085.73	1,119.78	0.00	0.00	2,205.51
Subtotal - Diverted	818.05	855.76	820.79	2,246.17	2,494.60	0.00	0.00	4,740.77
Diversion Rate	70.39%	69.16%	67.56%	67.41%	69.02%	0.00%	0.00%	68.25%
Total Disposed	1,014.83	1,099.32	1,065.56	3,126.94	3,179.71	0.00	0.00	6,306.65
Total Diverted	1,198.16	1,264.76	1,206.68	3,416.90	3,669.60	0.00	0.00	7,086.50
Total Diversion Rate	54.14%	53.50%	53.11%	52.22%	53.58%	0.00%	0.00%	52.91%
Single-Family Measured Diversion Rate	70.39%	69.16%	67.56%	67.41%	69.02%	0.00%	0.00%	68.25%
Commercial Measured Diversion Rate	36.17%	36.30%	36.49%	36.45%	36.32%	0.00%	0.00%	36.39%
MFD Measured Diversion Rate	26.28%	26.02%	26.62%	26.77%	26.30%	0.00%	0.00%	26.54%
Overall Measured Diversion Rate	54.14%	53.50%	53.11%	52.22%	53.58%	0.00%	0.00%	52.91%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2018

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - JUNE 2018

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2017 - 2018</u>	<u>2017 - 2018</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>Tons</u>	<u>Incr/(Decr)</u>	<u>% Change</u>
San Carlos											
Commercial¹ and MFD											
Commercial Solid Waste	3,012.25	3,012.19	2,992.22	3,018.13	3,124.17	3,004.54	3,125.58	2,912.44	(213.14)	-6.82%	
MFD Solid Waste	869.88	716.49	798.07	783.82	772.60	786.02	849.15	819.88	(29.27)	-3.45%	
Roll-Off Solid Waste	803.82	534.46	402.78	386.85	409.49	475.94	413.92	368.82	(45.10)	-10.90%	
Commercial Recycling	737.28	825.02	884.52	986.87	1,010.47	1,102.77	1,066.08	1,071.68	5.60	0.53%	
MFD Recycling	189.85	165.27	216.13	227.75	236.56	242.18	250.52	242.23	(8.29)	-3.31%	
Roll-Off Recycling	163.78	98.46	61.65	58.59	99.49	63.50	110.31	96.76	(13.55)	-12.28%	
Commercial Organics	313.87	405.83	404.02	462.27	592.94	771.95	881.81	881.12	(0.69)	-0.08%	
MFD Organics	39.62	36.36	30.24	59.49	58.94	58.50	53.71	53.94	0.23	0.43%	
Roll-Off Organics	63.31	2.13	9.28	2.29	0.00	0.00	5.88	0.00	(5.88)	-100.00%	
SUBTOTAL - Disposed Tons	4,685.95	4,263.14	4,193.07	4,188.80	4,306.26	4,266.50	4,388.65	4,101.14	(287.51)	-6.55%	
SUBTOTAL - Diverted Tons	1,507.71	1,533.07	1,605.84	1,797.26	1,998.40	2,238.90	2,368.31	2,345.73	(22.58)	-0.95%	
Residential											
Residential Solid Waste	2,224.23	2,203.38	2,165.63	2,121.37	2,116.48	2,194.85	2,265.44	2,205.51	(59.93)	-2.65%	
Residential Curbside Recycling	1,912.36	1,897.17	1,939.99	1,893.80	1,873.47	1,892.65	1,890.74	1,832.01	(58.73)	-3.11%	
Residential Curbside Organics	3,060.67	3,056.27	3,095.03	2,845.34	2,872.75	3,005.68	3,195.83	2,908.76	(287.07)	-8.98%	
SUBTOTAL - Disposed Tons	2,224.23	2,203.38	2,165.63	2,121.37	2,116.48	2,194.85	2,265.44	2,205.51	(59.93)	-2.65%	
SUBTOTAL - Diverted Tons	4,973.03	4,953.44	5,035.02	4,739.14	4,746.22	4,898.33	5,086.57	4,740.77	(345.80)	-6.80%	
Commercial/MFD and Residential											
TOTAL TONS DISPOSED	6,910.18	6,466.52	6,358.70	6,310.17	6,422.74	6,461.35	6,654.09	6,306.65			
TOTAL TONS DIVERTED	6,480.74	6,486.51	6,640.86	6,536.40	6,744.62	7,137.23	7,454.88	7,086.50			
COMMERCIAL DIVERSION RATE	24.34%	26.45%	27.69%	30.02%	31.70%	34.42%	35.05%	36.39%			
MFD DIVERSION RATE	20.87%	21.96%	23.59%	26.82%	27.67%	27.67%	26.38%	26.54%			
RESIDENTIAL DIVERSION RATE	69.10%	69.21%	69.92%	69.08%	69.16%	69.06%	69.19%	68.25%			
TOTAL DIVERSION RATE	48.40%	50.08%	51.09%	50.88%	51.22%	52.49%	52.84%	52.91%			

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2018

MEMBER AGENCY	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2018 Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
SAN MATEO								
Commercial								
Commercial Solid Waste	1,203.54	1,275.22	1,230.69	3,616.46	3,709.45	0.00	0.00	7,325.91
Commercial Recycling	477.25	481.03	419.85	1,337.76	1,378.13	0.00	0.00	2,715.89
Commercial Organics	362.95	346.04	306.02	1,018.26	1,015.01	0.00	0.00	2,033.27
Subtotal - Disposed	1,203.54	1,275.22	1,230.69	3,616.46	3,709.45	0.00	0.00	7,325.91
Subtotal - Diverted	840.20	827.07	725.87	2,356.02	2,393.14	0.00	0.00	4,749.16
Diversion Rate	41.11%	39.34%	37.10%	39.45%	39.22%	0.00%	0.00%	39.33%
MFD								
MFD Solid Waste	858.48	909.64	856.85	2,583.09	2,624.97	0.00	0.00	5,208.06
MFD Recycling	256.01	265.60	253.39	761.79	775.00	0.00	0.00	1,536.79
MFD Organics	25.26	26.05	24.18	77.84	75.49	0.00	0.00	153.33
Subtotal - Disposed	858.48	909.64	856.85	2,583.09	2,624.97	0.00	0.00	5,208.06
Subtotal - Diverted	281.27	291.65	277.57	839.63	850.49	0.00	0.00	1,690.12
Diversion Rate	24.68%	24.28%	24.47%	24.53%	24.47%	0.00%	0.00%	24.50%
Roll-Off								
Roll-Off Solid Waste	288.01	366.45	301.34	858.85	955.80	0.00	0.00	1,814.65
Roll-Off Recycling	28.14	29.86	26.83	88.06	84.83	0.00	0.00	172.89
Roll-Off Organics	29.79	31.10	41.78	111.59	102.67	0.00	0.00	214.26
Subtotal - Disposed	288.01	366.45	301.34	858.85	955.80	0.00	0.00	1,814.65
Subtotal - Diverted	57.93	60.96	68.61	199.65	187.50	0.00	0.00	387.15
Diversion Rate	16.75%	14.26%	18.55%	18.86%	16.40%	0.00%	0.00%	17.58%
Residential								
Residential Solid Waste	1,003.91	1,122.35	1,070.42	3,136.39	3,196.68	0.00	0.00	6,333.07
Residential Curbside Recycling	663.01	747.44	708.56	2,190.42	2,119.01	0.00	0.00	4,309.43
Residential Curbside Organics	1,293.99	1,320.85	1,170.83	3,244.66	3,785.67	0.00	0.00	7,030.33
Subtotal - Disposed	1,003.91	1,122.35	1,070.42	3,136.39	3,196.68	0.00	0.00	6,333.07
Subtotal - Diverted	1,957.00	2,068.29	1,879.39	5,435.08	5,904.68	0.00	0.00	11,339.76
Diversion Rate	66.09%	64.82%	63.71%	63.41%	64.88%	0.00%	0.00%	64.16%
Total Disposed	3,353.94	3,673.66	3,459.30	10,194.79	10,486.90	0.00	0.00	20,681.69
Total Diverted	3,136.40	3,247.97	2,951.44	8,830.38	9,335.81	0.00	0.00	18,166.19
Total Diversion Rate	48.32%	46.92%	46.04%	46.41%	47.10%	0.00%	0.00%	46.76%
Single-Family Measured Diversion Rate	66.09%	64.82%	63.71%	63.41%	64.88%	0.00%	0.00%	64.16%
Commercial Measured Diversion Rate	33.42%	31.62%	30.98%	32.48%	32.00%	0.00%	0.00%	32.24%
MFD Measured Diversion Rate	24.68%	24.28%	24.47%	24.53%	24.47%	0.00%	0.00%	24.50%
Overall Measured Diversion Rate	48.32%	46.92%	46.04%	46.41%	47.10%	0.00%	0.00%	46.76%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2018

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - JUNE 2018

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2017 - 2018</u>	<u>2017 - 2018</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>Tons</u> <u>Incr/(Decr)</u>	<u>% Change</u>
San Mateo										
Commercial¹ and MFD										
Commercial Solid Waste	7,115.62	7,701.11	6,730.34	7,059.98	7,081.36	7,296.26	7,306.54	7,325.91	19.37	0.27%
MFD Solid Waste	5,972.22	4,839.53	5,399.89	5,115.20	5,349.22	5,281.91	5,289.54	5,208.06	(81.48)	-1.54%
Roll-Off Solid Waste	2,040.93	2,284.73	2,119.35	1,979.78	2,038.65	2,119.24	1,856.43	1,814.65	(41.78)	-2.25%
Commercial Recycling	1,763.90	2,179.55	2,245.44	2,463.74	2,385.31	2,729.48	2,665.40	2,715.89	50.49	1.89%
MFD Recycling	1,156.38	980.03	1,235.30	1,265.46	1,337.44	1,440.78	1,504.00	1,536.79	32.79	2.18%
Roll-Off Recycling	215.10	255.78	197.64	191.12	184.63	180.77	182.95	172.89	(10.06)	-5.50%
Commercial Organics	1,309.01	1,492.99	1,440.95	1,519.72	1,678.10	1,826.03	2,079.06	2,033.27	(45.79)	-2.20%
MFD Organics	189.01	153.45	197.19	141.87	149.39	157.09	128.73	153.33	24.60	19.11%
Roll-Off Organics	0.00	18.50	0.00	0.00	0.00	55.85	242.70	214.26	(28.44)	-11.72%
SUBTOTAL - Disposed Tons	15,128.77	14,825.37	14,249.58	14,154.96	14,469.23	14,697.41	14,452.51	14,348.62	(103.89)	-0.72%
SUBTOTAL - Diverted Tons	4,633.40	5,080.30	5,316.52	5,581.91	5,734.87	6,390.00	6,802.84	6,826.43	23.59	0.35%
Residential										
Residential Solid Waste	5,934.08	6,209.54	6,165.50	6,092.54	6,186.14	6,360.17	6,480.43	6,333.07	(147.36)	-2.27%
Residential Curbside Recycling	4,439.94	4,128.78	4,121.79	4,178.17	4,148.87	4,386.85	4,432.86	4,309.43	(123.43)	-2.78%
Residential Curbside Organics	6,768.26	6,903.91	6,980.86	6,695.33	6,526.15	7,164.69	7,452.69	7,030.33	(422.36)	-5.67%
SUBTOTAL - Disposed Tons	5,934.08	6,209.54	6,165.50	6,092.54	6,186.14	6,360.17	6,480.43	6,333.07	(147.36)	-2.27%
SUBTOTAL - Diverted Tons	11,208.20	11,032.69	11,102.65	10,873.50	10,675.02	11,551.54	11,885.55	11,339.76	(545.79)	-4.59%
Commercial/MFD and Residential										
TOTAL TONS DISPOSED	21,062.85	21,034.91	20,415.08	20,247.50	20,655.37	21,057.58	20,932.94	20,681.69		
TOTAL TONS DIVERTED	15,841.60	16,112.99	16,419.17	16,455.41	16,409.89	17,941.54	18,688.39	18,166.19		
COMMERCIAL DIVERSION RATE	23.45%	25.52%	27.17%	28.28%	28.38%	30.30%	32.01%	32.24%		
MFD DIVERSION RATE	18.39%	18.98%	20.97%	21.58%	21.75%	23.23%	23.59%	24.50%		
RESIDENTIAL DIVERSION RATE	65.38%	63.99%	64.30%	64.09%	63.31%	64.49%	64.72%	64.16%		
TOTAL DIVERSION RATE	42.93%	43.38%	44.58%	44.83%	44.27%	46.00%	47.17%	46.76%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2018

MEMBER AGENCY	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2018 Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
COUNTY FRANCHISED AREA								
Commercial								
Commercial Solid Waste	67.72	71.41	70.52	218.45	209.65	0.00	0.00	428.10
Commercial Recycling	28.50	30.75	27.35	89.61	86.60	0.00	0.00	176.21
Commercial Organics	18.70	20.10	16.71	58.11	55.51	0.00	0.00	113.62
Subtotal - Disposed	67.72	71.41	70.52	218.45	209.65	0.00	0.00	428.10
Subtotal - Diverted	47.20	50.85	44.06	147.72	142.11	0.00	0.00	289.83
Diversion Rate	41.07%	41.59%	38.45%	40.34%	40.40%	0.00%	0.00%	40.37%
MFD								
MFD Solid Waste	36.25	37.04	37.55	101.57	110.84	0.00	0.00	212.41
MFD Recycling	4.83	4.98	5.88	15.77	15.69	0.00	0.00	31.46
MFD Organics	0.10	0.09	0.10	0.77	0.29	0.00	0.00	1.06
Subtotal - Disposed	36.25	37.04	37.55	101.57	110.84	0.00	0.00	212.41
Subtotal - Diverted	4.93	5.07	5.98	16.54	15.98	0.00	0.00	32.52
Diversion Rate	11.97%	12.04%	13.74%	14.00%	12.60%	0.00%	0.00%	13.28%
Roll-Off								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	216.78	237.13	230.68	662.98	684.59	0.00	0.00	1,347.57
Residential Curbside Recycling	188.99	213.19	193.44	582.32	595.62	0.00	0.00	1,177.94
Residential Curbside Organics	351.80	363.09	320.08	966.20	1,034.97	0.00	0.00	2,001.17
Subtotal - Disposed	216.78	237.13	230.68	662.98	684.59	0.00	0.00	1,347.57
Subtotal - Diverted	540.79	576.28	513.52	1,548.52	1,630.59	0.00	0.00	3,179.11
Diversion Rate	71.38%	70.85%	69.00%	70.02%	70.43%	0.00%	0.00%	70.23%
Total Disposed	320.75	345.58	338.75	983.00	1,005.08	0.00	0.00	1,988.08
Total Diverted	592.92	632.20	563.56	1,712.78	1,788.68	0.00	0.00	3,501.46
Total Diversion Rate	64.89%	64.66%	62.46%	63.54%	64.02%	0.00%	0.00%	63.78%
Single-Family Measured Diversion Rate	71.38%	70.85%	69.00%	70.02%	70.43%	0.00%	0.00%	70.23%
Commercial Measured Diversion Rate	33.40%	34.02%	31.65%	33.92%	33.03%	0.00%	0.00%	33.48%
MFD Measured Diversion Rate	11.97%	12.04%	13.74%	14.00%	12.60%	0.00%	0.00%	13.28%
Overall Measured Diversion Rate	64.89%	64.66%	62.46%	63.54%	64.02%	0.00%	0.00%	63.78%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2018

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - JUNE 2018

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2017 - 2018	2017 - 2018
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>Tons</u> <u>Incr/(Decr)</u>	<u>% Change</u>
County Franchised Area										
Commercial¹ and MFD										
Commercial Solid Waste	463.41	629.67	490.10	457.15	410.91	411.24	466.90	428.10	(38.80)	-8.31%
MFD Solid Waste	194.57	176.32	206.03	203.69	209.86	222.45	223.52	212.41	(11.11)	-4.97%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	98.32	116.93	125.42	135.38	140.92	160.52	182.11	176.21	(5.90)	-3.24%
MFD Recycling	29.74	24.01	25.13	24.19	27.09	29.25	31.22	31.46	0.24	0.77%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	69.42	108.11	107.39	140.55	169.58	152.16	115.41	113.62	(1.79)	-1.55%
MFD Organics	3.87	2.45	2.55	1.68	1.90	1.88	1.56	1.06	(0.50)	-32.05%
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	657.98	805.99	696.13	660.84	620.77	633.69	690.42	640.51	(49.91)	-7.23%
SUBTOTAL - Diverted Tons	201.35	251.50	260.49	301.80	339.49	343.81	330.30	322.35	(7.95)	-2.41%
Residential										
Residential Solid Waste	1,260.86	1,319.13	1,292.50	1,314.25	1,307.82	1,350.14	1,380.86	1,347.57	(33.29)	-2.41%
Residential Curbside Recycling	1,092.39	1,167.51	1,175.13	1,159.33	1,182.75	1,179.73	1,180.29	1,177.94	(2.35)	-0.20%
Residential Curbside Organics	1,971.03	2,040.73	2,133.14	1,897.25	1,944.25	2,049.44	2,195.41	2,001.17	(194.24)	-8.85%
SUBTOTAL - Disposed Tons	1,260.86	1,319.13	1,292.50	1,314.25	1,307.82	1,350.14	1,380.86	1,347.57	(33.29)	-2.41%
SUBTOTAL - Diverted Tons	3,063.42	3,208.24	3,308.27	3,056.58	3,127.00	3,229.17	3,375.70	3,179.11	(196.59)	-5.82%
Commercial/MFD and Residential										
TOTAL TONS DISPOSED	1,918.84	2,125.12	1,988.63	1,975.09	1,928.59	1,983.83	2,071.28	1,988.08		
TOTAL TONS DIVERTED	3,264.77	3,459.74	3,568.76	3,358.38	3,466.49	3,572.98	3,706.00	3,501.46		
COMMERCIAL DIVERSION RATE	23.43%	23.78%	27.23%	31.35%	35.35%	35.17%	32.36%	33.48%		
MFD DIVERSION RATE	14.73%	13.05%	11.84%	11.27%	12.14%	12.28%	12.79%	13.28%		
RESIDENTIAL DIVERSION RATE	70.84%	70.86%	71.91%	69.93%	70.51%	70.52%	70.97%	70.23%		
TOTAL DIVERSION RATE	62.98%	61.95%	64.22%	62.97%	64.25%	64.30%	64.15%	63.78%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2018

MEMBER AGENCY	2018							Year to Date
	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	
WEST BAY								
Commercial								
Commercial Solid Waste	27.94	28.94	28.79	87.66	85.67	0.00	0.00	173.33
Commercial Recycling	15.48	15.39	15.82	48.20	46.69	0.00	0.00	94.89
Commercial Organics	14.92	15.18	17.56	43.39	47.66	0.00	0.00	91.05
Subtotal - Disposed	27.94	28.94	28.79	87.66	85.67	0.00	0.00	173.33
Subtotal - Diverted	30.40	30.57	33.38	91.59	94.35	0.00	0.00	185.94
Diversion Rate	52.11%	51.37%	53.69%	51.10%	52.41%	0.00%	0.00%	51.75%
MFD								
MFD Solid Waste	1.79	2.24	1.77	5.77	5.80	0.00	0.00	11.57
MFD Recycling	0.78	0.91	0.88	2.54	2.57	0.00	0.00	5.11
MFD Organics	0.29	0.33	0.20	1.06	0.82	0.00	0.00	1.88
Subtotal - Disposed	1.79	2.24	1.77	5.77	5.80	0.00	0.00	11.57
Subtotal - Diverted	1.07	1.24	1.08	3.60	3.39	0.00	0.00	6.99
Diversion Rate	37.41%	35.63%	37.89%	38.42%	36.89%	0.00%	0.00%	37.66%
Roll-Off								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	88.94	113.54	91.90	282.14	294.38	0.00	0.00	576.52
Residential Curbside Recycling	81.78	100.86	82.44	262.89	265.08	0.00	0.00	527.97
Residential Curbside Organics	192.49	210.50	169.95	589.69	572.94	0.00	0.00	1,162.63
Subtotal - Disposed	88.94	113.54	91.90	282.14	294.38	0.00	0.00	576.52
Subtotal - Diverted	274.27	311.36	252.39	852.58	838.02	0.00	0.00	1,690.60
Diversion Rate	75.51%	73.28%	73.31%	75.14%	74.00%	0.00%	0.00%	74.57%
Total Disposed	118.67	144.72	122.46	375.57	385.85	0.00	0.00	761.42
Total Diverted	305.74	343.17	286.85	947.77	935.76	0.00	0.00	1,883.53
Total Diversion Rate	72.04%	70.34%	70.08%	71.62%	70.80%	0.00%	0.00%	71.21%
Single-Family Measured Diversion Rate	75.51%	73.28%	73.31%	75.14%	74.00%	0.00%	0.00%	74.57%
Commercial Measured Diversion Rate	51.42%	50.50%	53.00%	50.47%	51.66%	0.00%	0.00%	51.06%
MFD Measured Diversion Rate	37.41%	35.63%	37.89%	38.42%	36.89%	0.00%	0.00%	37.66%
Overall Measured Diversion Rate	72.04%	70.34%	70.08%	71.62%	70.80%	0.00%	0.00%	71.21%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2018

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - JUNE 2018

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2017 - 2018</u>	<u>2017 - 2018</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>Tons</u> <u>Incr/(Decr)</u>	<u>% Change</u>
West Bay Sanitary										
Commercial¹ and MFD										
Commercial Solid Waste	203.87	191.59	172.36	193.05	194.87	196.67	171.40	173.33	1.93	1.13%
MFD Solid Waste	37.70	24.59	33.98	13.45	13.54	13.42	13.60	11.57	(2.03)	-14.93%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	47.50	63.60	61.28	72.00	75.93	80.86	98.97	94.89	(4.08)	-4.12%
MFD Recycling	7.71	7.60	10.34	6.34	6.73	6.47	6.50	5.11	(1.39)	-21.38%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	19.82	49.42	67.08	68.20	63.41	81.66	94.43	91.05	(3.38)	-3.58%
MFD Organics	0.00	0.00	0.03	0.77	0.84	0.82	2.36	1.88	(0.48)	-20.34%
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	241.57	216.18	206.34	206.50	208.41	210.09	185.00	184.90	(0.10)	-0.05%
SUBTOTAL - Diverted Tons	75.03	120.62	138.73	147.31	146.91	169.81	202.26	192.93	(9.33)	-4.61%
Residential										
Residential Solid Waste	521.51	570.60	591.06	552.77	556.22	568.63	575.08	576.52	1.44	0.25%
Residential Curbside Recycling	535.71	565.63	531.46	537.84	528.96	545.93	545.99	527.97	(18.02)	-3.30%
Residential Curbside Organics	1,161.94	1,162.30	1,209.14	1,091.38	1,124.84	1,172.50	1,246.78	1,162.63	(84.15)	-6.75%
SUBTOTAL - Disposed Tons	521.51	570.60	591.06	552.77	556.22	568.63	575.08	576.52	1.44	0.25%
SUBTOTAL - Diverted Tons	1,697.65	1,727.93	1,740.60	1,629.22	1,653.80	1,718.43	1,792.77	1,690.60	(102.17)	-5.70%
Commercial/MFD and Residential										
TOTAL TONS DISPOSED	763.08	786.78	797.40	759.27	764.63	778.72	760.08	761.42		
TOTAL TONS DIVERTED	1,772.68	1,848.55	1,879.33	1,776.53	1,800.71	1,888.24	1,995.03	1,883.53		
COMMERCIAL DIVERSION RATE	23.70%	35.81%	40.20%	41.64%	41.35%	44.70%	52.23%	51.06%		
MFD DIVERSION RATE	16.98%	23.61%	23.38%	34.58%	35.86%	35.20%	39.45%	37.66%		
RESIDENTIAL DIVERSION RATE	76.50%	75.18%	74.65%	74.67%	74.83%	75.14%	75.71%	74.57%		
TOTAL DIVERSION RATE	69.91%	70.14%	70.21%	70.06%	70.19%	70.80%	72.41%	71.21%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2018

MEMBER AGENCY	April	May	June	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2018 Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
TOTAL SBWMA								
Commercial								
Commercial Solid Waste	5,335.75	5,620.97	5,420.64	16,243.25	16,377.36	0.00	0.00	32,620.61
Commercial Recycling	2,134.81	2,188.35	2,109.04	6,250.90	6,432.20	0.00	0.00	12,683.10
Commercial Organics	2,172.29	2,244.27	2,225.22	6,614.00	6,641.78	0.00	0.00	13,255.78
Subtotal - Disposed	5,335.75	5,620.97	5,420.64	16,243.25	16,377.36	0.00	0.00	32,620.61
Subtotal - Diverted	4,307.10	4,432.62	4,334.26	12,864.90	13,073.98	0.00	0.00	25,938.88
Diversion Rate	44.67%	44.09%	44.43%	44.20%	44.39%	0.00%	0.00%	44.29%
MFD								
MFD Solid Waste	2,778.35	2,921.95	2,770.27	8,267.22	8,470.57	0.00	0.00	16,737.79
MFD Recycling	794.36	824.51	802.55	2,378.32	2,421.42	0.00	0.00	4,799.74
MFD Organics	91.87	91.22	83.40	272.36	266.49	0.00	0.00	538.85
Subtotal - Disposed	2,778.35	2,921.95	2,770.27	8,267.22	8,470.57	0.00	0.00	16,737.79
Subtotal - Diverted	886.23	915.73	885.95	2,650.68	2,687.91	0.00	0.00	5,338.59
Diversion Rate	24.18%	23.86%	24.23%	24.28%	24.09%	0.00%	0.00%	24.18%
Roll-Off								
Roll-Off Solid Waste	1,739.10	1,957.12	1,857.71	5,152.79	5,553.93	0.00	0.00	10,706.72
Roll-Off Recycling	208.66	253.78	214.90	689.64	677.34	0.00	0.00	1,366.98
Roll-Off Organics	200.40	202.00	156.10	713.09	558.50	0.00	0.00	1,271.59
Subtotal - Disposed	1,739.10	1,957.12	1,857.71	5,152.79	5,553.93	0.00	0.00	10,706.72
Subtotal - Diverted	409.06	455.78	371.00	1,402.73	1,235.84	0.00	0.00	2,638.57
Diversion Rate	19.04%	18.89%	16.65%	21.40%	18.20%	0.00%	0.00%	19.77%
Residential								
Residential Solid Waste	4,764.10	5,246.91	4,974.60	14,596.40	14,985.61	0.00	0.00	29,582.01
Residential Curbside Recycling	3,282.84	3,616.88	3,385.96	10,289.27	10,285.68	0.00	0.00	20,574.95
Residential Curbside Organics	6,841.80	6,981.46	6,149.14	17,953.95	19,972.40	0.00	0.00	37,926.35
Subtotal - Disposed	4,764.10	5,246.91	4,974.60	14,596.40	14,985.61	0.00	0.00	29,582.01
Subtotal - Diverted	10,124.64	10,598.34	9,535.10	28,243.22	30,258.08	0.00	0.00	58,501.30
Diversion Rate	68.00%	66.89%	65.72%	65.93%	66.88%	0.00%	0.00%	66.42%
Total Disposed	14,617.30	15,746.95	15,023.22	44,259.66	45,387.47	0.00	0.00	89,647.13
Total Diverted	15,727.03	16,402.47	15,126.31	45,161.53	47,255.81	0.00	0.00	92,417.34
Total Diversion Rate	51.83%	51.02%	50.17%	50.50%	51.01%	0.00%	0.00%	50.76%
Single-Family Measured Diversion Rate	68.00%	66.89%	65.72%	65.93%	66.88%	0.00%	0.00%	66.42%
Commercial Measured Diversion Rate	36.25%	35.60%	35.75%	36.32%	35.86%	0.00%	0.00%	36.09%
MFD Measured Diversion Rate	24.18%	23.86%	24.23%	24.28%	24.09%	0.00%	0.00%	24.18%
Overall Measured Diversion Rate	51.83%	51.02%	50.17%	50.50%	51.01%	0.00%	0.00%	50.76%

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - JUNE 2018

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>Year to Date</u> <u>2018 Tons</u>	<u>2017 - 2018</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2017 - 2018</u> <u>% Change</u>
TOTAL SBWMA										
Commercial¹ and MFD										
Commercial Solid Waste	32,106.86	34,177.16	31,182.80	31,609.33	32,170.47	32,739.97	33,537.77	32,620.61	(917.16)	-2.73%
MFD Solid Waste	18,496.02	15,887.55	17,382.01	16,633.68	16,725.84	17,040.79	17,167.83	16,737.79	(430.04)	-2.50%
Roll-Off Solid Waste	11,015.71	11,023.76	9,794.24	9,587.86	9,729.37	10,409.30	10,220.03	10,706.72	486.69	4.76%
Commercial Recycling	7,955.00	9,594.13	9,509.83	10,487.27	10,970.61	12,209.62	12,453.81	12,683.10	229.29	1.84%
MFD Recycling	3,135.24	2,997.61	3,725.06	3,880.14	4,110.45	4,490.68	4,746.08	4,799.74	53.66	1.13%
Roll-Off Recycling	856.46	750.21	624.71	771.04	980.25	937.86	1,096.77	1,366.98	270.21	24.64%
Commercial Organics	7,301.96	7,944.79	8,863.51	9,198.53	10,781.29	12,093.77	13,096.27	13,255.78	159.51	1.22%
MFD Organics	447.39	381.28	486.56	435.76	440.65	472.58	509.76	538.85	29.09	5.71%
Roll-Off Organics	756.93	1,236.65	704.19	700.82	700.57	1,081.03	1,332.35	1,271.59	(60.76)	-4.56%
SUBTOTAL - Disposed Tons	61,618.59	61,088.47	58,359.05	57,830.87	58,625.68	60,190.06	60,925.63	60,065.12	(860.51)	-1.41%
SUBTOTAL - Diverted Tons	20,452.98	22,904.67	23,913.86	25,473.56	27,983.82	31,285.54	33,235.04	33,916.04	681.00	2.05%
Residential										
Residential Solid Waste	29,332.85	29,213.43	28,840.74	28,469.13	29,014.90	29,916.67	30,462.24	29,582.01	(880.23)	-2.89%
Residential Curbside Recycling	20,396.79	19,912.44	20,106.31	20,148.46	20,195.57	20,849.64	20,986.56	20,574.95	(411.61)	-1.96%
Residential Curbside Organics	37,102.51	37,848.46	38,633.50	35,876.32	35,805.24	38,546.39	40,345.39	37,926.35	(2,419.04)	-6.00%
SUBTOTAL - Disposed Tons	29,332.85	29,213.43	28,840.74	28,469.13	29,014.90	29,916.67	30,462.24	29,582.01	(880.23)	-2.89%
SUBTOTAL - Diverted Tons	57,499.30	57,760.90	58,739.81	56,024.78	56,000.81	59,396.03	61,331.95	58,501.30	(2,830.65)	-4.62%
Commercial/MFD and Residential										
TOTAL TONS DISPOSED	90,951.44	90,301.90	87,199.79	86,300.00	87,640.58	90,106.73	91,387.87	89,647.13		
TOTAL TONS DIVERTED	77,952.28	80,665.57	82,653.67	81,498.34	83,984.63	90,681.57	94,566.99	92,417.34		
COMMERCIAL DIVERSION RATE	24.92%	27.27%	29.07%	30.58%	32.31%	34.20%	35.30%	36.09%		
MFD DIVERSION RATE	16.23%	17.54%	19.50%	20.60%	21.39%	22.56%	23.44%	24.18%		
RESIDENTIAL DIVERSION RATE	66.22%	66.41%	67.07%	66.31%	65.87%	66.50%	66.81%	66.42%		
TOTAL DIVERSION RATE	46.15%	47.18%	48.66%	48.57%	48.93%	50.16%	50.85%	50.76%		

¹ Includes Agency facilities tonnage

Recology San Mateo County
 Inquiry, Service Request and
 Complaint Summary
 Rate Year 2018

	Single-Family Missed Pick-Up Initial Complaints 8.02.B.2				Single-Family Missed Pick-Up Collection Events 8.02.B.2				Excessive Noise 8.02.J				Discourteous Behavior 8.06.J				Property Damage 8.02.H				Spills 8.02.I			
	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2
Atherton	18	65	39	122	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Belmont	70	78	94	242	0	0	1	1	0	0	0	0	0	0	0	2	0	0	0	2	1	0	4	
Burlingame	43	81	56	180	0	0	0	0	0	0	0	0	0	0	1	2	1	4	0	0	0	2		
East Palo Alto	19	46	35	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1		
Foster City	20	48	56	124	0	1	0	1	0	0	0	0	1	0	0	0	0	0	1	3	1	5		
Hillsborough	34	78	48	160	0	0	1	1	0	0	0	0	1	1	2	0	0	0	0	2	1	0		
Menlo Park	57	93	88	238	0	0	0	0	0	0	0	0	0	1	1	2	0	1	3	0	0	0		
North Fair Oaks	11	26	18	55	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	0	0	1		
Redwood City	210	332	200	742	0	2	0	2	0	0	0	0	1	0	2	3	0	1	1	2	4	4		
San Carlos	97	129	145	371	1	0	0	1	0	0	0	0	1	2	0	3	0	0	3	3	1	4		
San Mateo	210	221	270	701	0	0	0	0	0	0	0	0	0	0	0	0	2	0	2	7	10	6		
County Franchised Area	54	58	55	167	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
West Bay	23	39	32	94	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
Totals	866	1,294	1,136	3,296	1	3	2	6	0	0	0	0	2	4	4	10	5	6	6	17	17	22		

	On-call Bulky Item Collection 5.05				Extra/Overage Requests 8.02.G				Recycling Tote-Bag Request 5.03.B.2				Information requests 7.02.A				Billing Concerns			
	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2
Atherton	49	57	43	149	18	5	16	39	0	0	0	0	83	90	111	284	24	29	17	70
Belmont	178	222	209	609	7	9	16	32	0	0	0	0	127	169	264	560	42	35	73	150
Burlingame	205	241	228	674	13	29	36	78	0	0	0	0	184	272	309	765	52	83	46	181
East Palo Alto	132	137	122	391	5	4	21	30	1	0	0	1	127	137	163	427	9	17	8	34
Foster City	195	204	202	601	11	14	13	38	0	0	1	1	167	179	245	591	38	41	67	146
Hillsborough	94	84	97	275	6	25	15	46	0	0	0	0	75	117	119	311	17	12	40	69
Menlo Park	231	272	199	702	28	25	31	84	0	0	0	0	205	264	303	772	123	64	72	259
North Fair Oaks	81	62	81	224	6	8	14	28	0	0	0	0	59	76	90	225	17	8	15	40
Redwood City	515	488	517	1520	68	64	47	179	0	0	0	0	446	496	671	1613	21	27	22	70
San Carlos	237	291	258	786	44	28	40	112	0	0	0	0	478	516	573	1567	44	97	41	182
San Mateo	638	687	645	1970	49	44	61	154	0	4	2	6	605	702	798	2105	270	186	135	591
County Franchised Area	140	148	133	421	11	8	19	38	1	0	0	1	133	118	162	413	32	24	58	114
West Bay	50	65	48	163	1	2	8	11	0	0	0	0	52	57	67	176	27	10	7	44
Totals	2,745	2,958	2,782	8,485	267	265	337	869	2	4	3	9	2,741	3,193	3,875	9,809	716	633	601	1,950

Recology San Mateo County
 Call Center Data and
 Quality Assurance Calls
 Rate Year 2018

SBWMA Service Area	Number of Calls Received	Number of Calls Answered	Number of Calls Dropped	Percentage of Calls Dropped	Average Hold Time in Seconds	Percentage of Calls Answered in Thirty Seconds	Number of Quality Assurance Calls Made
April	13,544	13,268	276	2.04%	12.39	94.82%	213
May	14,553	14,350	203	1.39%	14.88	93.32%	227
June	15,912	15,598	314	1.97%	25.68	86.08%	207
Quarter 2	44,009	43,216	793	1.80%	18.01	91.17%	647

Recology San Mateo County
 On-Site Customer Assessments,
 Visual Audits and Recycling
 Tote-Bags Delivered
 Rate Year 2018

	Number of On-site Assessments 7.04.E				Number of Visual Audits 7.06				Recycling Tote-Bags Delivered			
	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2	Apr	May	Jun	Qrt 2
Atherton	0	0	0	0	0	0	0	0	0	0	0	0
Belmont	2	3	3	8	0	0	1	1	10	20	10	40
Burlingame	7	5	0	12	0	3	4	7	80	0	5	85
East Palo Alto	2	2	0	4	0	1	0	1	36	0	75	111
Foster City	0	0	0	0	0	0	0	0	0	0	10	10
Hillsborough	0	0	1	1	0	0	0	0	0	0	0	0
Menlo Park	0	3	3	6	2	1	3	6	0	126	65	191
North Fair Oaks	0	1	0	1	0	0	0	0	0	0	0	0
Redwood City	1	15	1	17	0	0	2	2	20	16	60	96
San Carlos	4	3	1	8	1	2	3	6	25	0	34	59
San Mateo	0	5	8	13	2	3	2	7	218	90	91	399
County Franchised Area	0	0	0	0	1	0	1	2	12	0	0	12
West Bay	0	0	1	1	0	0	0	0	0	0	0	0
Totals	16	37	18	71	6	10	16	32	401	252	350	1,003

2018 LIQUIDATED DAMAGES

**COLLECTION
QUALITY**

1.A, 1.B, 1.C															
Complaints regarding unauthorized collection hours, inadequate care of or damage to private property, and failure to resolve property damage claims within 30 days															
8.01.A, 8.02.H,															
	April			May			June			Q2			2018	Monthly	LD per
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 150
Belmont	2	0	0	-	0	0	-	0	0	2	0	-	-	2	\$ 150
Burlingame	1	0	0	2	0	0	3	1	150	6	1	150	150	2	\$ 150
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 150
Foster City	-	0	0	3	1	150	-	0	0	3	1	150	150	2	\$ 150
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 150
Menlo Park	2	0	0	-	0	0	1	0	0	3	0	-	-	3	\$ 150
North Fair Oaks	-	0	0	1	0	0	-	0	0	1	0	-	150	1	\$ 150
Redwood City	-	0	0	1	0	0	1	0	0	2	0	-	-	6	\$ 150
San Carlos	1	0	0	1	0	0	4	1	150	6	1	150	150	3	\$ 150
San Mateo	1	0	0	5	0	0	2	0	0	8	0	-	-	6	\$ 150
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 150
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 150
	7	0	0	13	1	150	11	2	300	31	3	450	600	31	

2.															
Complaints regarding failure to provide new service or change existing service level within five (5) business days															
8.02.C															
	April			May			June			Q2			2018	Monthly	LD per
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 100
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 100
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 100
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 100
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 100
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 100
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	5	\$ 100
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 100
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	11	\$ 100
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	6	\$ 100
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	13	\$ 100
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 100
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 100
	-	0	0	-	0	0	-	0	0	-	0	-	-	59	

3.															
Complaints regarding improper container placement															
8.02.B.1															
	April			May			June			Q2			2018	Monthly	LD per
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	2	0	0	1	0	0	-	0	0	3	0	-	-	12	\$ 50
Belmont	-	0	0	1	0	0	1	0	0	2	0	-	-	36	\$ 50
Burlingame	-	0	0	5	0	0	3	0	0	8	0	-	-	35	\$ 50
East Palo Alto	-	0	0	-	0	0	2	0	0	2	0	-	-	23	\$ 50
Foster City	1	0	0	2	0	0	3	0	0	6	0	-	-	35	\$ 50
Hillsborough	1	0	0	2	0	0	1	0	0	4	0	-	-	20	\$ 50
Menlo Park	5	0	0	9	0	0	1	0	0	15	0	-	-	42	\$ 50
North Fair Oaks	1	0	0	-	0	0	-	0	0	1	0	-	-	14	\$ 50
Redwood City	9	0	0	7	0	0	17	0	0	33	0	-	-	94	\$ 50
San Carlos	1	0	0	3	0	0	3	0	0	7	0	-	-	46	\$ 50
San Mateo	7	0	0	7	0	0	5	0	0	19	0	-	-	105	\$ 50
County Franchised Area	1	0	0	-	0	0	1	0	0	2	0	-	-	27	\$ 50
West Bay	-	0	0	1	0	0	-	0	0	1	0	-	-	11	\$ 50
	28	0	0	38	0	0	37	0	0	103	0	-	-	500	

2018 LIQUIDATED DAMAGES

4. Distribution of less than 50% of required non-collection notices

	April			May			June			Q2			2018 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
	-	0	0	-	0	0	0	0	0	0	0	-	-	0	

5. Excessive noise complaints

8.02.J

	April			May			June			Q2			2018 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 50
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 50
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 50
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 50
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 50
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 50
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	5	\$ 50
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 50
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	11	\$ 50
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	6	\$ 50
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	13	\$ 50
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 50
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 50
	-	0	0	-	0	0	0	0	0	0	0	-	-	59	

6. Complaints regarding unacceptable employee behavior

8.06.J

	April			May			June			Q2			2018 LD Amount	Monthly Allowance	LD per Occurrence	
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount				
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250	
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	250	0	\$ 250	
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250	
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250	
Foster City	-	-	0	1	1	250	-	-	0	1	1	250	250	250	0	\$ 250
Hillsborough	-	-	0	1	1	250	1	1	250	2	2	500	500	500	0	\$ 250
Menlo Park	-	-	0	-	-	0	1	1	250	1	1	250	250	250	0	\$ 250
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250	
Redwood City	1	1	250	-	-	0	2	2	500	3	3	750	1,000	0	\$ 250	
San Carlos	1	1	250	2	2	500	-	-	0	3	3	750	750	0	\$ 250	
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	250	0	\$ 250	
County Franchised Area	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250	
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250	
	2	2	500	4	4	1,000	4	4	1,000	10	10	2,500	3,250	-		

2018 LIQUIDATED DAMAGES

7.A, 7.B,

Complaints regarding spills of discarded materials and failure to clean up those spills

8.02.1

	April			May			June			Q2			2018 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 50
Belmont	1	0	0	-	0	0	4	0	0	5	0	-	-	9	\$ 50
Burlingame	-	0	0	-	0	0	1	0	0	1	0	-	-	8	\$ 50
East Palo Alto	1	0	0	-	0	0	1	0	0	2	0	-	-	5	\$ 50
Foster City	1	0	0	1	0	0	1	0	0	3	0	-	-	9	\$ 50
Hillsborough	2	0	0	1	0	0	-	0	0	3	0	-	-	5	\$ 50
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	10	\$ 50
North Fair Oaks	-	0	0	-	0	0	1	0	0	1	0	-	-	3	\$ 50
Redwood City	3	0	0	4	0	0	4	0	0	11	0	-	-	22	\$ 50
San Carlos	-	0	0	3	0	0	2	0	0	5	0	-	-	11	\$ 50
San Mateo	7	0	0	9	0	0	5	0	0	21	0	-	-	25	\$ 50
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	6	\$ 50
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 50
	15	0	0	18	0	0	19	0	0	52	0	-	-	119	

8.

Complaints regarding unreasonable leaks or spills of vehicle fluids

8.02.1

	April			May			June			Q2			2018 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 500
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 500
Burlingame	-	0	0	-	0	0	1	1	500	1	1	500	500	0	\$ 500
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 500
Foster City	-	0	0	2	2	1,000	-	0	0	2	2	1,000	1,000	0	\$ 500
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 500
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 500
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 500
Redwood City	1	1	500	-	0	0	1	1	500	2	2	1,000	2,000	0	\$ 500
San Carlos	1	1	500	1	1	500	-	0	0	2	2	1,000	1,500	0	\$ 500
San Mateo	-	0	0	1	1	500	1	1	500	2	2	1,000	2,500	0	\$ 500
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	500	0	\$ 500
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 500
	2	2	1,000	4	4	2,000	3	3	1,500	9	9	4,500	8,000	0	

CUSTOMER SERVICE QUALITY

1.

Resolution or remedy of complaints or inquiries beyond 10 business days of receipt of the complaint or inquiry

7.02.D

	April			May			June			Q2			2018 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

2018 LIQUIDATED DAMAGES

REPORTING

1. Late submittal of reports, applications, proposals or other submittals

	April			May			June			Q2			2018 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
County Franchised Area	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

2. Accuracy of submittals: corrections or restatements submitted more than two (2) business after notification

	April			May			June			Q2			2018 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

3. Late submittal of billing review report 7.01.E

	April			May			June			Q2			2018 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
	-	0	0	-	0	0	-	0	0	0	0	-	-	0	

2018 LIQUIDATED DAMAGES

OTHER

1. **Disposal of recyclable materials without written approval**
8.02.D

	April			May			June			Q2			2018 LD Amount	Tonnage Allowance	LD per Ton Recyclables
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

Disposal of organic materials without written approval
8.02.D

	April			May			June			Q2			2018 LD Amount	Tonnage Allowance	LD per Ton Organics
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

2. **Recyclable materials not delivered to the designated transfer and processing facility**
6.01

	April			May			June			Q2			2018 LD Amount	Tonnage Allowance	LD per Ton Recyclables
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

2018 LIQUIDATED DAMAGES

Solid waste or organic materials not delivered to the designated transfer and processing facility

6.01

	April			May			June			Q2			2018 LD Amount	Tonnage Allowance	LD per Ton Solid Waste/ Organics
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Total Liquidated Damages	-	0	0	-	0	0	-	0	0	0	0	-	7,450	11,850	

Quarterly Single-Family Missed Pick-Up Collection Events Incentive/Disincentive Rate Year 2018

\$50

Agency	Number of Missed Pick-Up Events			Incentive Threshold	Disincentive Threshold	Disincentive Payment Due \$50 per Event			
	Apr	May	Jun			Apr	May	Jun	Total
Atherton	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Belmont	0	0	1	N/A	0	\$0	\$0	(\$50)	(\$50)
Burlingame	0	0	0	N/A	0	\$0	\$0	\$0	\$0
East Palo Alto	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Foster City	0	1	0	N/A	0	\$0	(\$50)	\$0	(\$50)
Hillsborough	0	0	1	N/A	0	\$0	\$0	(\$50)	(\$50)
Menlo Park	0	0	0	N/A	0	\$0	\$0	\$0	\$0
North Fair Oaks	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Redwood City	0	2	0	N/A	0	\$0	(\$100)	\$0	(\$100)
San Carlos	1	0	0	N/A	0	(\$50)	\$0	\$0	(\$50)
San Mateo	0	0	0	N/A	0	\$0	\$0	\$0	\$0
San Mateo County	0	0	0	N/A	0	\$0	\$0	\$0	\$0
West Bay	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Totals	1	3	2			(\$50)	(\$150)	(\$100)	(\$300)

Recology San Mateo County

Quarterly Average Speed of Answer Incentive/Disincentive Rate Year 2018

Aggregate SBWMA

Average Speed of Answer in Seconds SBWMA Service Area	Incentive Average Speed of Answer in Seconds	Disincentive Average Speed of Answer in Seconds	Incentive Seconds	Disincentive Seconds	\$500	\$500	Quarterly Net Amount
					Incentive Payment due \$500 per Second	Disincentive Payment due \$500 per Second	

Quarter 2
Month

April	11	15	30	4	0	\$2,205	\$0	\$2,205
May	13	15	30	2	0	\$1,140	\$0	\$1,140
June	24	15	30	0	0	\$0	\$0	\$0
Totals						\$3,345	\$0	\$3,345
Year 2017								
	Agency	Solid Waste Tons						
	Atherton	2,184				\$40	\$0	\$40
	Belmont	7,945				\$146	\$0	\$146
	Burlingame	25,579				\$469	\$0	\$469
	East Palo Alto	11,761				\$216	\$0	\$216
	Foster City	10,214				\$187	\$0	\$187
	Hillsborough	2,645				\$49	\$0	\$49
	Menlo Park	17,277				\$317	\$0	\$317
	North Fair Oaks	6,016				\$110	\$0	\$110
	Redwood City	38,367				\$704	\$0	\$704
	San Carlos	13,114				\$240	\$0	\$240
	San Mateo	41,666				\$764	\$0	\$764
	County Franchised Area	4,124				\$76	\$0	\$76
	West Bay	1,538				\$28	\$0	\$28
		182,430				\$3,345	\$0	\$3,345

Recology San Mateo County

Quarterly Ninety Second Maximum Hold Time Incentive/Disincentive Rate Year 2018

Aggregate SBWMA

\$5

Number of Calls Exceeding Ninety Second Hold Time SBWMA Service Area	Quarterly Number of Calls Received SBWMA Service Area	5% of Quarterly Number of Calls Received SBWMA Service Area	Incentive Number of Calls	Ninety Second Hold Time Calls in Excess of 5% of Quarterly Calls Received	Incentive Payment Due	Disincentive Payment due \$5 per Call
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Quarter 2

Month

\$5

April	149			N/A	N/A	N/A	\$0
May	265			N/A	N/A	N/A	\$0
June	932			N/A	N/A	N/A	\$0
Totals	1,346	44,009	2,200		0		\$0

Year 2017

Tons of Solid Waste Collected

Agency	Tons of Solid Waste Collected		
Atherton	2,184	N/A	\$0
Belmont	7,945	N/A	\$0
Burlingame	25,579	N/A	\$0
East Palo Alto	11,761	N/A	\$0
Foster City	10,214	N/A	\$0
Hillsborough	2,645	N/A	\$0
Menlo Park	17,277	N/A	\$0
North Fair Oaks	6,016	N/A	\$0
Redwood City	38,367	N/A	\$0
San Carlos	13,114	N/A	\$0
San Mateo	41,666	N/A	\$0
San Mateo County	4,124	N/A	\$0
West Bay	1,538	N/A	\$0
	182,430	N/A	\$0

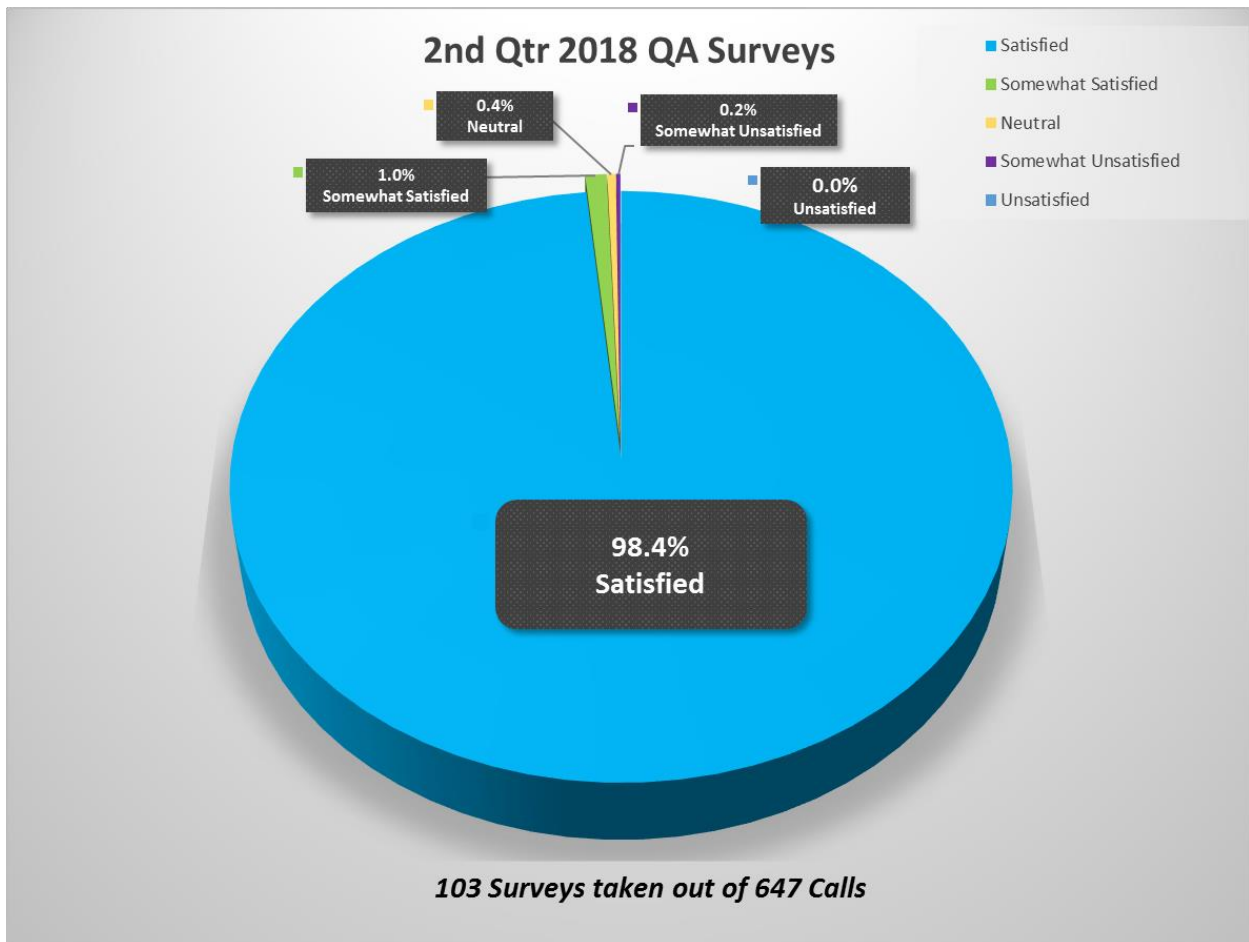
I. SUMMARY ASSESSMENT

SIGNIFICANT ACCOMPLISHMENTS

Customer Service Quality Assurance Surveys

Customer Service Representatives contact customers from the previous service day to survey them on their experience with the Call Center. Customers have the option of taking the survey over the phone or accessing the survey from a website provided to them. Of the 647 calls placed to customers during the 2nd Quarter, 103 surveys were completed (Any surveys with unanswered questions were eliminated from the results).

The results of the surveys continue to be positive with **98.4%** of the customers giving a Satisfactory rating. The top 3 reasons cited for the Satisfactory rating included Friendliness, Responsiveness, and Listening Carefully.



Community Education through Earth Day Events

During Q2 2018, Recology San Mateo County (RSMC) continued the tradition of Earth Day outreach and education. RSMC participated in 18 tabling events and provided 15 presentations for offices, private schools, and multi-family dwellings. Through these activities, RSMC's Waste Zero Specialists connected with over 1,700 customers in the SBWMA service area. RSMC's community event outreach included educational sorting games, information for proper household hazardous waste and medicine disposal, and environmentally-friendly giveaways, such as reusable grocery bags and bamboo cutlery.



Waste Zero Specialist Camilla Visconti facilitates a sorting game at an Earth Day event to help educate community members on how to best sort their waste.



Waste Zero Specialist Hannah Towne presents at an Earth Day school event as a "Waste Zero Hero."



Waste Zero Specialists Camilla Visconti and Hannah Towne (pictured on the left) and Rachael Lacey (pictured on the right) table at a local business' Earth Day event to educate employees on RSMC's programs and services.

J. COMMERCIAL RECYCLING PROMOTION PROGRAM STATUS REPORT

SUMMARY OF TRAINING AND PROFESSIONAL DEVELOPMENT ACTIVITIES FOR THE COMMERCIAL DIVERSION TEAM AND SUPERVISORY STAFF

Below is a summary of the Quarter 2 (Q2) 2018 training and professional development activities for the Recology San Mateo County (RSMC) Commercial Recycling Promotion Team (CRPT):

On April 10, 2018, Waste Zero Specialists (WZS's) Sarah Prescott and Hannah Towne visited Recology's Environmental Learning Center in San Francisco to get ideas on how to improve upon RSMC's school presentations. They shadowed Recology's education specialist and observed her 5th grade school presentation.

On April 11, 2018, WZS's Rachael Lacey, Sarah Prescott, Hannah Towne, and Camilla Visconti attended the Countywide Recycling Committee Meeting. Presentation topics from CalRecycle, RethinkWaste, and the Office of Sustainability included the National Sword, and San Mateo County's public education efforts.

On April 12, 2018, WZS's Rachael Lacey, Camilla Visconti, and Yvette Madera toured Recology's Environmental Learning Center in San Francisco. WZS's were able to observe a presentation and educational activity for a visiting class, and take note of creative ways to implement similar methods into RSMC's school outreach. WZS's were also able to tour Recology's Artist in Residence studio and learn about the process of creating art from discarded materials.

On May 30, 2018, WZS's Hannah Towne and Yvette Madera attended an Illegal Dumping Workshop that was hosted by the San Mateo Countywide Water Pollution Prevention Program (SMCWPPP). Workshop attendees discussed how various cities in San Mateo County, including San Mateo, Daly City, and Brisbane) address illegal dumping. There was a panel discussion, which included successful approaches for community involvement and best management practices.

On June 14, 2018, WZS Camilla Visconti participated in an EPA Webinar: The Social Science of Organics Recycling. Topics discussed included the ineffectiveness of traditional methods of advertisement to change people's behavior so they compost organic material, and new effective methods of advertising, incentivizing, and "social pressure" that get people to compost.

A DESCRIPTION OF THE STRATEGY AND OVERALL APPROACH TO ATTRACT AND RETAIN A HIGH QUALITY AND EFFECTIVE COMMERCIAL RECYCLING PROMOTION PROGRAM AND SUPERVISORY STAFF

Recology is recognized in the industry for its environmental commitments, programs, and services. We utilize our well-established networks to recruit the best suited members for our diversion teams by posting on specific "green industry" LISTSERVs that target individuals in the field of waste reduction. We support growth and leadership development amongst our employees and encourage educational opportunities both internally and externally.

At Recology, we believe our employees' compensation includes more than just their paychecks; we recognize that providing a comprehensive benefits package is an important aspect of our employees' total compensation. By providing a competitive benefits package, including Recology's Employee Stock Ownership Plan (ESOP), Recology is able to attract and retain highly qualified employees.

A DESCRIPTION AND STATUS OF ACHIEVING THE GOALS AND OBJECTIVES FOR THE COMMERCIAL RECYCLING PROMOTION TEAM AND HOW THESE GOALS AND OBJECTIVES ARE TIED TO THE COMPENSATION INCENTIVE PLAN

Our goals are to continue to recruit new recycling and compost customers and enhance the existing diversion programs to increase the volume of recyclable and compostable materials collected and delivered to the Shoreway Environmental Center. The following is an update on the goals and objectives achieved in Q2 2018.

New and/or Increased Recycling or Compost Customers

RSMC is pleased to report that the CRPT exceeded the Q2 2018 goal of recruiting or increasing new compost and/or recycling services in the commercial and Multi-Family Dwelling (MFD) sectors as noted below:

Q2 2018 Goal New and/or Increased Recycling or Compost Customers	Q2 2018 Actual New and/or Increased Recycling or Compost Customers
100	122

Target Account Site Assessments

The CRPT exceeded the goal set for conducting Targeted Account Site Assessments‡ in Q2 2018, as outlined below:

Q2 2018 Goal Target Account Site Assessments	Q2 2018 Actual Target Account Site Assessments
70	74

The number of Site Assessments performed during Q2 2018 in each Member Agency is summarized below:

Member Agency	Q2 2018 Target Account Site Assessments	Year to Date Target Account Site Assessments	Q2 2018 Additional Waste Audits	Year to Date Additional Waste Audits
Atherton	0	7	0	0
Belmont	8	21	1	1
Burlingame	12	24	7	11

Member Agency	Q2 2018 Target Account Site Assessments	Year to Date Target Account Site Assessments	Q2 2018 Additional Waste Audits	Year to Date Additional Waste Audits
East Palo Alto	4	9	1	1
Foster City	0	7	0	2
Hillsborough	1	1	0	0
Menlo Park	6	12	6	17
North Fair Oaks	1	3	0	0
Redwood City	17	24	2	5
San Carlos	8	25	6	12
San Mateo	13	17	7	24
County Franchised Area	0	14	2	4
West Bay Sanitary District	1	3	0	2
Total	71	167	32	79

A detailed account of the Site Assessments and Waste Audits noted above is included in the 2nd Quarter 2018 Report detail file in the tab labeled “M10a. Top MSW Generators.”

‡Site Assessments are waste audits that are performed for the Top MSW Generators in each Member Agency. Per Franchise Agreement Section 7.04, RSMC is required to conduct these Site Assessments annually.

Quarter 3 (Q3) 2018 Goals

RSMC’s goal is to continue increasing diversion by implementing new recycling and composting programs and work directly with customers to maximize their existing programs. To support this goal, RSMC will perform Site Assessments and Waste Audits to monitor diversion opportunities and assist the Member Agencies in meeting the requirements AB 341 and AB 1826. In addition, RSMC will provide the necessary technical assistance to customers on a requested or as needed basis.

With that in mind, the following goals have been set for the CRPT:

- Implement composting services at Commercial and MFD accounts, that potentially fall under the mandate of AB 1826
- Conduct Site Assessments for 2018 Target Accounts
- Contact predetermined Focus Accounts to work on increasing recycling and compost services, to support the Member Agencies’ diversion goals
- Contact schools to offer technical assistance, presentations, and/or trainings for staff

The Q3 2018 goals for the CRPT will be achieved through the metrics outlined below:

- Conduct 50 Target Account Site Assessments for Commercial and/or MFD accounts

- Contact 60 of the predetermined Focus Accounts to provide educational outreach and/or technical assistance, such as on-site trainings or presentations, with the focus of increasing diversion.
- Work with a minimum of 75 customers that potentially fall under AB1826

Compensation Incentive Plan

The CRPT does not have a compensation incentive plan for achieving set goals. However, RSMC management conducts annual performance reviews to verify achievement of goals, as well as evaluations of an employee’s level of Recology’s Leadership Competencies, which include items such as strategic thinking, business acumen, communications, and customer relations. The annual performance review is then used to determine potential merit increases.

A DESCRIPTION OF CONTRACTOR’S SALES STRATEGY FOR MAINTAINING AND/OR EXPANDING THE EXISTING COMMERCIAL RECYCLING ACCOUNT BASE AND DIVERSION LEVELS

To support our goal of increasing diversion and minimizing contamination, our strategy will be to focus on low diversion and/or compost-rich accounts, to ensure that their needs are being met, they are properly informed about correct diversion practices, and that the maximum diversion is being achieved. The CRPT will continue to contact customers and perform Waste Audits to identify the needs of customers and areas in which we can improve existing diversion programs and/or implement new diversion services. An outline of these strategies and accomplishments is noted below:

Focus Accounts

The CRPT has identified Focus Accounts in each jurisdiction who will be contacted by the CRPT to provide educational outreach and/or technical assistance, such as on-site trainings or presentations, delivery of internal recycling containers, new posters, or other signage. Focus Accounts were chosen based upon previously conducted Waste Audits and historical knowledge of the customer base. The number of Focus Accounts chosen in 2018 for each Member Agency is summarized below:

Member Agency	2018 Focus Accounts	2018 Focus Accounts Contacted in Q2	Year to date Focus Accounts Contacted
Atherton	0	0	0
Belmont	23	3	10
Burlingame	21	11	19
East Palo Alto	17	10	17
Foster City	16	0	1
Hillsborough	0	0	0
Menlo Park	26	6	13
North Fair Oaks	14	0	3
Redwood City	25	0	8

Member Agency	2018 Focus Accounts	2018 Focus Accounts Contacted in Q2	Year to date Focus Accounts Contacted
San Carlos	14	2	5
San Mateo	25	11	17
County Franchised Area	13	3	8
West Bay Sanitary District	8	1	5
Total	202	47	106

Target Compost Rich Accounts for AB 1826

AB 1826 went into effect on April 1st, 2016, and required businesses that generate eight or more cubic yards of organic waste per week to arrange for organic composting services. The volume requirements of AB 1826 gradually decrease each year until 2020, with the minimum requirement being two or more cubic yards of MSW. The second phase went into effect on January 1, 2017, and requires business that generate four or more cubic yards of organic waste per week to implement an organics recycling program.

During Q2 2018, the CRPT targeted organic-rich accounts that were not subscribed to compost service, with the goal of implementing an organics program. The CRPT contacted over 100 accounts that may fall under the current phase of AB 1826. During this time, the CRPT audited 60 accounts and implemented 14 new compost accounts. The technical assistance for these specific customers included 11 trainings and/or presentations.

RSMC's outreach strategies have proven to be effective, and therefore the CRPT will continue to target accounts that are not compliant with AB 1826. With the new phase in effect, all accounts that generate six or more cubic yards of MSW and do not currently subscribe to compost collection services will be targeted. For this next step, the CRPT will target accounts based on business classification, specifically focusing on food service establishments, which are typically higher generators of organic materials. The CRPT will inform these customers about AB 1826 and assist with the implementation of compost collection to ensure that customers are in compliance and that their diversion programs are successful.

Presentations, Trainings, and Outreach Materials

The CRPT utilizes presentations, trainings and various outreach materials to educate customers about the programs and services offered. These tools help teach customers how to properly separate items into recycling, compost, and garbage containers. The CRPT will continue to promote these services and outreach materials in Q2 2018 to increase diversion and reduce contamination.

Below is a summary of the public education and outreach materials distributed by the CRPT throughout the SBWMA service area during Q2 2018:

Q2 2018 Public Education and Outreach Materials					
	Commercial Brochures	Posters	Dock Signs	Stickers	Recycle Buddy Bags
April	11	145	27	85	401
May	10	145	21	144	252
June	16	204	6	103	350
Total	37	494	54	332	1,003

During Q2, 2018, the CRPT conducted **34 presentations** and **45 trainings** to Commercial and/or MFD customers, which are on the following pages:

Date	Franchise	Customer Name	Location	Attendees (staff, custodians, students, etc.)	Description
04/02/2018	MAT	WURSTHALL	310 BALDWIN AVE	KITCHEN STAFF & MANAGERS	TRAINING
04/03/2018	MPK	HINES/FACEBOOK	1601 WILLOW RD, MPK11	ABM EMPLOYEES & ZONE MANAGERS	SPANISH TRAINING
04/03/2018	MPK	HINES/FACEBOOK	1 FACEBOOK WAY, MPK20	ABM EMPLOYEES & ZONE MANAGERS	SPANISH TRAINING
04/03/2018	MPK	HINES/FACEBOOK	980 HAMILTON AVE, MPK56	ABM EMPLOYEES & ZONE MANAGER	SPANISH TRAINING
04/03/2018	MPK	HINES/FACEBOOK	980 HAMILTON AVE MPK 56	ABM EMPLOYEES & ZONE MANAGER	TRAINING
04/03/2018	MPK	HINES/FACEBOOK	1601 WILLOW RD MPK 11	ABM EMPLOYEES & ZONE MANAGER	TRAINING
04/03/2018	MPK	HINES/FACEBOOK	1 FACEBOOK WAY MPK 20	ABM EMPLOYEES & ZONE MANAGERS	TRAINING
04/05/2018	FOC	ILLUMINA, INC. PO# 4520141922	200 LINCOLN CENTER DR	CHEF & EMPLOYEES	TRAINING
04/11/2018	MPK	HOTEL NIA	200 INDEPENDENCE DR	CULINARY, SERVERS, HOUSEKEEPING	TRAINING

04/12/2018	MPK	MENLO PARK PORTFOLIO	1525 OBRIEN DR	GRAIL GREEN TEAM	PRESENTATION
04/16/2018	NFO	FAIR OAKS COMMUNITY CENTER	2600 MIDDLEFIELD RD	STUDENTS & TEACHERS	PRESENTATION
04/16/2018	NFO	FAIR OAKS COMMUNITY CENTER	2600 MIDDLEFIELD RD	PRESCHOOL KIDS & TEACHERS	PRESENTATION
04/23/2018	MPK	THE ROBERTS SCHOOL INC.	641 COLEMAN AVE	PRE-K & TEACHERS	PRESENTATION
04/24/2018	HIL	CRYSTAL SPRINGS UPLANDS SCHOOL	400 UPLANDS DR	CAFE STAFF	TRAINING
04/24/2018	WBS	SHIRLEY GASTON	2066 AVY AVE	PRE-K & TEACHERS	PRESENTATION
04/24/2018	WBS	SHIRLEY GASTON	2066 AVY AVE	PRE-K & TEACHERS	PRESENTATION
04/24/2018	WBS	SHIRLEY GASTON	2066 AVY AVE	PRE-K & TEACHERS	PRESENTATION
04/26/2018	MAT	CARLOS MORENO & JANIRRE ORDONEZ	613 GUILDFORD ST	PRE-K & TEACHERS	PRESENTATION
04/27/2018	MAT	MID PENINSULA BOYS CLUB	200 N QUEBEC ST	K-3RD GRADE STUDENTS	PRESENTATION
04/27/2018	MAT	MID PENINSULA BOYS CLUB	200 N QUEBEC ST	4-8TH GRADE STUDENTS	PRESENTATION
04/27/2018	SNC	GRIFFIN CAPITAL	1 CIRCLE STAR WAY	EMPLOYEES	PRESENTATION
04/27/2018	BEL	FOOTSTEPS PRESCHOOL	500 BIDDULPH AVE	PRE-K STUDENTS & TEACHERS	PRESENTATION
04/30/2018	SNC	KINDER COURT	1225 GREENWOOD AVE	PRE-K STUDENTS & TEACHERS	PRESENTATION
04/30/2018	SNC	KINDER COURT	1225 GREENWOOD AVE	PREK STUDENTS & TEACHERS	PRESENTATION
04/30/2018	SNC	KINDER COURT	1225 GREENWOOD AVE	PREK STUDENTS & TEACHERS	PRESENTATION
05/01/2018	RWC	MESSIAH LUTHERAN CHURCH	1835 VALOTA RD	KIDS & TEACHERS	PRESENTATION
05/02/2018	EPA	WELLS REIT II - UNIVERSITY	1950 UNIVERSITY AVE	BUILDING TENANTS & PROPERTY MANAGEMENT	PRESENTATION
05/03/2018	SNC	ADULT COMMUNITY CENTER	601 CHESTNUT ST	HOMETOWN DAYS VENDORS	TRAINING
05/07/2018	MPK	WILLOW HOUSING	605 WILLOW RD	RESIDENTS	PRESENTATION

05/07/2018	RWC	MESSIAH LUTHERAN CHURCH	1835 VALOTA RD	PRESCHOOL STUDENTS & TEACHERS	PRESENTATION
05/08/2018	BEL	CONGREGATION CHURCH	751 ALAMEDA DE LAS PULGAS	PRE-K STUDENTS & TEACHER	PRESENTATION
05/08/2018	SNC	SPASSO CAFE	769 LAUREL ST	KITCHEN STAFF	TRAINING
05/08/2018	SNC	BURAK MURATOGLU	749 LAUREL ST	KITCHEN STAFF	TRAINING
05/08/2018	SNC	CURIA	731 WALNUT ST	DENTAL STAFF	TRAINING
05/09/2018	MAT	LA NORTENITA TORTILLA FACTORY	1037 N AMPHLETT BLVD	EMPLOYEES	SPANISH TRAINING
05/10/2018	BUR	MARRIOTT 337C9	1800 BAYSHORE HWY	DEPARTMENT MANAGERS	PRESENTATION
05/11/2018	EPA	CAHAN PROPERTIES	1735 E BAYSHORE	CARLOS, MANAGER & EMPLOYEES	TRAINING
05/11/2018	MAT	LUCETI'S ON 25TH AVE	109 W 25TH AVE	CHEF & EMPLOYEE	SPANISH TRAINING
05/11/2018	MPK	HINES/FACEBOOK	100 INDEPENDENCE DR	JANITORIAL STAFF & ZONE MANAGERS	TRAINING
05/11/2018	MPK	HINES/FACEBOOK	164 JEFFERSON DR	JANITORIAL STAFF & ZONE MANAGERS	TRAINING
05/11/2018	MPK	HINES/FACEBOOK	180 JEFFERSON DR	JANITORIAL STAFF & ZONE MANAGERS	TRAINING
05/11/2018	MPK	HINES/FACEBOOK	100 INDEPENDENCE DR	JANITORIAL STAFF & ZONE MANAGERS	SPANISH TRAINING
05/11/2018	MPK	HINES/FACEBOOK	180 JEFFERSON DR	JANITORIAL STAFF & ZONE MANAGERS	SPANISH TRAINING
05/11/2018	MPK	HINES/FACEBOOK	164 JEFFERSON DR	JANITORIAL STAFF & ZONE MANAGERS	SPANISH TRAINING
05/14/2018	RWC	PREMIA DOWNTOWN HOLDING	823 HAMILTON ST	BUSINESS TENANTS & PROPERTY MANAGER	TRAINING
05/15/2018	SNC	LAWYERS TITLE COMPANY	530 EL CAMINO REAL	EMPLOYEES	TRAINING
05/16/2018	FOC	IHOP	531 FOSTER CITY BLVD	KITCHEN STAFF & SERVERS	SPANISH TRAINING
05/17/2018	RWC	WILLOW MRKT	37 WILLOW ST	MANAGER & STAFF	TRAINING
05/22/2018	BUR	MEDITERRANEAN KEBAB RESTAURANT	1318 BURLINGAME AVE	OWNER & EMPLOYEE	TRAINING

05/22/2018	MPK	BVK 275 MIDDLEFIELD LLC	275 MIDDLEFIELD RD	TENANTS & PROPERTY MANAGERS	PRESENTATION
05/24/2018	RWC	CITY OF REDWOOD CITY - LIBRARY	1044 MIDDLEFIELD RD	BAYREN WORKSHOP FOR PROPERTY MANAGERS	PRESENTATION
05/24/2018	MPK	BOSTON SCIENTIFIC	185 CONSTITUTION DR	EMPLOYEES	PRESENTATION
05/24/2018	MPK	BOSTON SCIENTIFIC	185 CONSTITUTION DR	EMPLOYEES	PRESENTATION
05/29/2018	RWC	TPARS OFFICE OWNER, LLC	1201 RADIO RD	RECEPTIONIST & FACILITIES MANAGER	PRESENTATION
06/01/2018	BUR	THE AVALON ACADEMY	818 MAHLER RD	STAFF	TRAINING
06/01/2018	EPA	CAHAN PROPERTIES	1735 E BAYSHORE RD	MANAGER & STAFF	TRAINING
06/01/2018	RWC	SKYDIO	114 HAZEL AVE	EMPLOYEES & MANAGERS	PRESENTATION
06/07/2018	BEL	CITY OF BELMONT	1835 BELBURN DR	PRESCHOOLERS & TEACHERS	PRESENTATION
06/07/2018	BEL	CITY OF BELMONT	1835 BELBURN DR	PRESCHOOLERS & TEACHERS	PRESENTATION
06/07/2018	BEL	CITY OF BELMONT	1835 BELBURN DR	PRESCHOOLERS & TEACHERS	PRESENTATION
06/07/2018	FOC	FIVE GUYS	933 E HILLSDALE BLVD	KITCHEN STAFF & MANAGER	SPANISH TRAINING
06/07/2018	FOC	FIVE GUYS	933 E HILLSDALE BLVD	SHIFT MANAGER & MANAGER	TRAINING
06/07/2018	MAT	ASK ARTISTIC DESTINATION INC	327 E 4TH AVE	MANAGER & EMPLOYEE	TRAINING
06/07/2018	NFO	TACOS EL FOGON	3387 MIDDLEFIELD RD	EMPLOYEES	SPANISH TRAINING
06/08/2018	MAT	TABLA INDIAN RESTUARANT	450 S NORFOLK ST	OWNER & EMPLOYEES	TRAINING
06/13/2018	SNC	SAN CARLOS RETAIL VENTURE	1135 INDUSTRIAL RD	KITCHEN STAFF	TRAINING
06/14/2018	SNC	LULUS ON LAUREL	876 LAUREL ST	EMPLOYEES	TRAINING
06/15/2018	MAT	THE MELTING POT RESTAURANT	2 N B ST	KITCHEN STAFF, SERVERS & MANAGER	TRAINING
06/15/2018	MPK	BVK 275 MIDDLEFIELD LLC	275 MIDDLEFIELD	TENANTS & PROPERTY MANAGER	PRESENTATION
06/19/2018	BEL	CITY OF BELMONT	TWIN PINES PARK	SUMMER CAMPERS & COUNSELORS	PRESENTATION
06/21/2018	EPA	FOUR SEASONS HOTEL	2050 UNIVERSITY	CAFE STAFF & CHEF	TRAINING

06/21/2018	SNC	RESIDENCE INN	800 E SAN CARLOS AVE	KITCHEN, HOUSEKEEPING & FACILITIES STAFF	TRAINING
06/22/2018	BUR	GRAND HARBOR	1492 BAYSHORE HWY	MANAGER & KITCHEN STAFF	TRAINING
06/22/2018	EPA	THE BOYS AND GIRLS CLUB	2031 PULGAS AVE	CHEF CHRIS & SUMMER STUDENT STAFF	TRAINING
06/26/2018	BUR	ROCKPORT HEALTH CARE SERVICES	1100 TROUSDALE DR	KITCHEN STAFF	TRAINING
06/27/2018	BUR	TOMOKAZU RESTAURANT	1101 HOWARD AVE	KITCHEN STAFF	TRAINING
06/27/2018	MAT	UNITARIAN CHURCH	300 E SANTA INEZ AVE	PRESCHOOLERS & TEACHERS	PRESENTATION
06/27/2018	WBS	TOM HILLIGOSS	3555 ALAMEDA DE LAS PULGAS	AUDIOLOGY EMPLOYEES	PRESENTATION
06/28/2018	MAT	BAY AREA DINER INC	2920 S NORFOLK ST	GENERAL MGR, DISHWASHER & FLOOR MGR	TRAINING

Franchise codes: ATH = Atherton, BEL = Belmont, BUR = Burlingame, CSM = County of San Mateo, EPA = East Palo Alto, FOC = Foster City, HIL = Hillsborough, MAT = San Mateo, MPK = Menlo Park, NFO = North Fair Oaks, RWC = Redwood City, SNC = San Carlos, WBS = West Bay Sanitary District

Member Agency codes: C01 = Atherton, C02 = Belmont, C03 = Burlingame, C04 = East Palo Alto, C05 = Foster City, C06 = Hillsborough, C07 = Menlo Park, C08 = Redwood City, C09 = San Carlos, C10 = San Mateo, C11 = North Fair Oaks, C12 = West Bay Sanitary District, C15 = County of San Mateo

A DESCRIPTION OF THE SERVICES PROVIDED TO THE COMMERCIAL AND AGENCY FACILITY SECTORS

Services provided by RSMC to Commercial and Agency Facility sectors include Solid Waste, Compost, and Single-Stream Recycling material collection. Support services provided include conducting Site Assessments and Site Checks, determining adequate and cost-effective service levels, providing presentations and trainings, and distributing public education materials and internal containers.

A DETAILED ACCOUNT OF DIVERSION STATISTICS FOR THE COMMERCIAL AND AGENCY FACILITY SECTORS

A detailed account of the diversion statistics is included in RSMC's 2018 2nd Quarter Report under the tab labeled "M1d. Diversion Level".