



QUARTERLY REPORT TO THE SBWMA
FOR 3rd Quarter 2015

Submitted October 30, 2015



October 30, 2015

Kevin McCarthy
Executive Director
SBWMA/RethinkWaste
610 Elm Street, Suite 202
San Carlos, CA 94070

Dear Mr. McCarthy:

Enclosed is a copy of the Recology 3rd Quarter 2015 report to the SBWMA. Recology will send electronic copies to each jurisdiction.

In accordance with the requirements of Section 9.04 B of the Agreement, the undersigned hereby certifies, under penalty of perjury, that the report submitted herewith is true and correct to the best knowledge of the undersigned after reasonable inquiry.

If you should have any questions or require additional information, please call me at (650) 598-8243.

Sincerely,

A handwritten signature in blue ink that reads 'Mario Puccinelli'. The signature is written in a cursive, flowing style.

Mario Puccinelli
General Manager
Recology San Mateo County

cc: Cliff Feldman
Farouk Fakira



RECOLOGY SAN MATEO COUNTY

QUARTERLY REPORT TO THE SBWMA

**For
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OCTOBER 30, 2015**



3rd QUARTER 2015 REPORT

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3rd QUARTER 2015 REPORT

DEFINITIONS OF WASTE TYPES INCLUDED ON THE TONNAGE SUMMARY REPORT

Commercial Solid Waste – Franchised solid waste collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Commercial Recycling – Franchised recyclable materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. This includes construction and demolition debris collected from agency facilities. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Commercial Organics – Franchised organic materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Solid Waste – Franchised solid waste collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Recycling – Franchised recyclable materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Organics – Franchised organic materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Solid Waste – Franchised solid waste collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Recycling – Franchised recyclable materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. This includes construction and demolition debris. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Organics – Franchised organic materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Solid Waste – Franchised solid waste collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Recycling – Franchised recyclable materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Organics – Franchised organic materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Tonnage Allocations – During Quarter 3, system tonnage allocations were updated as follows: effective July 8 for usual and customary service changes; effective August 3 due to changes in residential routes.

Bulky item collection tonnage is allocated based on the number of collection events for solid waste and on the basis of the number of items collected for recyclables. The allocation methodology is applied consistently each month.



3rd QUARTER 2015 QUARTERLY REPORT SUMMARY

| Quarter | 1 st Quarter | 2 nd Quarter | 3 rd Quarter | 4 th Quarter | 2015 Year End |
|---|-------------------------|-------------------------|-------------------------|-------------------------|---------------|
| Commercial Tonnage Collected | | | | | |
| Solid Waste | 20,794.49 | 21,105.35 | 21,468.01 | | 63,367.85 |
| Recyclables | 5,845.37 | 6,105.49 | 6,502.97 | | 18,453.83 |
| Organics | 5,630.65 | 5,851.21 | 5,973.42 | | 17,455.28 |
| Multi-Family Tonnage Collected | | | | | |
| Solid Waste | 8,333.01 | 8,392.83 | 8,412.93 | | 25,138.77 |
| Recyclables | 2,019.19 | 2,091.26 | 2,123.65 | | 6,234.10 |
| Organics | 216.62 | 224.03 | 227.52 | | 668.17 |
| Residential Tonnage Collected | | | | | |
| Solid Waste | 14,376.69 | 14,638.21 | 14,866.65 | | 43,881.55 |
| Recyclables | 10,102.81 | 10,092.76 | 10,003.67 | | 30,199.24 |
| Organics | 18,537.04 | 17,268.20 | 16,495.20 | | 52,300.44 |
| Diversion Rates | | | | | |
| Commercial | 32.01% | 32.61% | 33.16% | | 32.60% |
| Multi-Family | 21.15% | 21.62% | 21.84% | | 21.54% |
| Residential | 66.58% | 65.15% | 64.06% | | 65.28% |
| Overall | 49.33% | 48.54% | 48.01% | | 48.63% |
| Inquires, Service Requests & Complaints | 16,482 | 17,565 | 20,150 | | 54,197 |
| Calls Received | 37,286 | 37,968 | 42,779 | | 118,033 |
| Avg. Hold Time | 16.55 | 17.97 | 21.03 | | 18.62 |
| Assessments | 179 | 223 | 238 | | 640 |
| Quality Assurance | 624 | 655 | 614 | | 1,893 |

RECOLOGY QUARTERLY REPORT 2015

| | July | August | September | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | 2015 Year to Date |
|---------------------------------------|----------------|----------------|----------------|-----------------|-----------------|-----------------|----------------|----------------------|
| MEMBER AGENCY | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected |
| ATHERTON | | | | | | | | |
| Commercial | | | | | | | | |
| Commercial Solid Waste | 37.26 | 35.24 | 63.81 | 109.30 | 107.95 | 136.31 | 0.00 | 353.56 |
| Commercial Recycling | 15.23 | 14.86 | 15.38 | 41.30 | 44.92 | 45.47 | 0.00 | 131.69 |
| Commercial Organics | 62.14 | 44.96 | 42.78 | 202.83 | 166.28 | 149.88 | 0.00 | 518.99 |
| Subtotal - Disposed | 37.26 | 35.24 | 63.81 | 109.30 | 107.95 | 136.31 | 0.00 | 353.56 |
| Subtotal - Diverted | 77.37 | 59.82 | 58.16 | 244.13 | 211.20 | 195.35 | 0.00 | 650.68 |
| Diversion Rate | 67.50% | 62.93% | 47.68% | 69.07% | 66.18% | 58.90% | 0.00% | 64.79% |
| MFD | | | | | | | | |
| MFD Solid Waste | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| MFD Recycling | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| MFD Organics | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Subtotal - Disposed | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Subtotal - Diverted | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Diversion Rate | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% |
| Roll-Off | | | | | | | | |
| Roll-Off Solid Waste | 0.00 | 4.45 | 0.00 | 0.00 | 0.00 | 4.45 | 0.00 | 4.45 |
| Roll-Off Recycling | 0.00 | 1.96 | 0.00 | 0.00 | 0.00 | 1.96 | 0.00 | 1.96 |
| Roll-Off Organics | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Subtotal - Disposed | 0.00 | 4.45 | 0.00 | 0.00 | 0.00 | 4.45 | 0.00 | 4.45 |
| Subtotal - Diverted | 0.00 | 1.96 | 0.00 | 0.00 | 0.00 | 1.96 | 0.00 | 1.96 |
| Diversion Rate | 0.00% | 30.58% | 0.00% | 0.00% | 0.00% | 30.58% | 0.00% | 30.58% |
| Residential | | | | | | | | |
| Residential Solid Waste | 149.64 | 141.18 | 149.92 | 405.49 | 427.03 | 440.74 | 0.00 | 1,273.26 |
| Residential Curbside Recycling | 116.47 | 110.23 | 117.47 | 332.61 | 349.59 | 344.17 | 0.00 | 1,026.37 |
| Residential Curbside Organics | 541.62 | 479.91 | 547.39 | 1,791.95 | 1,660.25 | 1,568.92 | 0.00 | 5,021.12 |
| Subtotal - Disposed | 149.64 | 141.18 | 149.92 | 405.49 | 427.03 | 440.74 | 0.00 | 1,273.26 |
| Subtotal - Diverted | 658.09 | 590.14 | 664.86 | 2,124.56 | 2,009.84 | 1,913.09 | 0.00 | 6,047.49 |
| Diversion Rate | 81.47% | 80.70% | 81.60% | 83.97% | 82.48% | 81.28% | 0.00% | 82.61% |
| Total Disposed | 186.90 | 180.87 | 213.73 | 514.79 | 534.98 | 581.50 | 0.00 | 1,631.27 |
| Total Diverted | 735.46 | 651.92 | 723.02 | 2,368.69 | 2,221.04 | 2,110.40 | 0.00 | 6,700.13 |
| Total Diversion Rate | 79.74% | 78.28% | 77.18% | 82.15% | 80.59% | 78.40% | 0.00% | 80.42% |
| Single-Family Measured Diversion Rate | 81.47% | 80.70% | 81.60% | 83.97% | 82.48% | 81.28% | 0.00% | 82.61% |
| Commercial Measured Diversion Rate | 67.50% | 60.88% | 47.68% | 69.07% | 66.18% | 58.36% | 0.00% | 64.58% |
| MFD Measured Diversion Rate | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% |
| Overall Measured Diversion Rate | 79.74% | 78.28% | 77.18% | 82.15% | 80.59% | 78.40% | 0.00% | 80.42% |

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2015

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2015

| <u>MEMBER AGENCY</u> | <u>Year to Date 2011 Tons</u> | <u>Year to Date 2012 Tons</u> | <u>Year to Date 2013 Tons</u> | <u>Year to Date 2014 Tons</u> | <u>Year to Date 2015 Tons</u> | <u>2014 - 2015 Tons Incr/(Decr)</u> | <u>2014 - 2015 % Change</u> |
|---------------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|---|---------------------------------|
| Atherton | | | | | | | |
| Commercial¹ and MFD | | | | | | | |
| Commercial Solid Waste | 452.22 | 395.20 | 342.49 | 329.14 | 353.56 | 24.42 | 7.42% |
| MFD Solid Waste | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00% |
| Roll-Off Solid Waste | 0.00 | 0.00 | 0.43 | 6.77 | 4.45 | (2.32) | -34.27% |
| Commercial Recycling | 164.12 | 114.10 | 121.63 | 122.94 | 131.69 | 8.75 | 7.12% |
| MFD Recycling | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00% |
| Roll-Off Recycling | 6.61 | 0.00 | 0.24 | 0.00 | 1.96 | 1.96 | 100.00% |
| Commercial Organics | 339.64 | 284.74 | 371.53 | 323.26 | 518.99 | 195.73 | 60.55% |
| MFD Organics | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00% |
| Roll-Off Organics | 3.53 | 26.57 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00% |
| SUBTOTAL - Disposed Tons | 452.22 | 395.20 | 342.92 | 335.91 | 358.01 | 22.10 | 6.58% |
| SUBTOTAL - Diverted Tons | 513.90 | 425.41 | 493.40 | 446.20 | 652.64 | 206.44 | 46.27% |
| Residential | | | | | | | |
| Residential Solid Waste | 1,537.78 | 1,302.52 | 1,272.50 | 1,241.90 | 1,273.26 | 31.36 | 2.53% |
| Residential Curbside Recycling | 936.38 | 962.70 | 996.38 | 1,040.12 | 1,026.37 | (13.75) | -1.32% |
| Residential Curbside Organics | 5,676.17 | 5,774.39 | 5,599.26 | 5,218.89 | 5,021.12 | (197.77) | -3.79% |
| SUBTOTAL - Disposed Tons | 1,537.78 | 1,302.52 | 1,272.50 | 1,241.90 | 1,273.26 | 31.36 | 2.53% |
| SUBTOTAL - Diverted Tons | 6,612.55 | 6,737.09 | 6,595.64 | 6,259.01 | 6,047.49 | (211.52) | -3.38% |
| Commercial/MFD and Residential | | | | | | | |
| TOTAL TONS DISPOSED | 1,990.00 | 1,697.72 | 1,615.42 | 1,577.81 | 1,631.27 | | |
| TOTAL TONS DIVERTED | 7,126.45 | 7,162.50 | 7,089.04 | 6,705.21 | 6,700.13 | | |
| COMMERCIAL DIVERSION RATE | 53.19% | 51.84% | 59.00% | 57.05% | 64.58% | | |
| MFD DIVERSION RATE | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | | |
| RESIDENTIAL DIVERSION RATE | 81.13% | 83.80% | 83.83% | 83.44% | 82.61% | | |
| TOTAL DIVERSION RATE | 78.17% | 80.84% | 81.44% | 80.95% | 80.42% | | |

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2015

| | July | August | September | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | 2015 Year to Date |
|---------------------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|----------------------|
| MEMBER AGENCY | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected |
| BELMONT | | | | | | | | |
| Commercial | | | | | | | | |
| Commercial Solid Waste | 182.62 | 171.85 | 165.07 | 554.65 | 538.46 | 519.54 | 0.00 | 1,612.65 |
| Commercial Recycling | 71.28 | 70.44 | 70.45 | 197.81 | 215.41 | 212.17 | 0.00 | 625.39 |
| Commercial Organics | 61.14 | 59.62 | 60.48 | 166.78 | 180.06 | 181.24 | 0.00 | 528.08 |
| Subtotal - Disposed | 182.62 | 171.85 | 165.07 | 554.65 | 538.46 | 519.54 | 0.00 | 1,612.65 |
| Subtotal - Diverted | 132.42 | 130.06 | 130.93 | 364.59 | 395.47 | 393.41 | 0.00 | 1,153.47 |
| Diversion Rate | 42.03% | 43.08% | 44.23% | 39.66% | 42.34% | 43.09% | 0.00% | 41.70% |
| MFD | | | | | | | | |
| MFD Solid Waste | 181.04 | 168.96 | 163.89 | 504.57 | 519.80 | 513.89 | 0.00 | 1,538.26 |
| MFD Recycling | 50.52 | 46.79 | 47.35 | 136.04 | 144.74 | 144.66 | 0.00 | 425.44 |
| MFD Organics | 6.27 | 6.07 | 5.67 | 16.61 | 17.14 | 18.01 | 0.00 | 51.76 |
| Subtotal - Disposed | 181.04 | 168.96 | 163.89 | 504.57 | 519.80 | 513.89 | 0.00 | 1,538.26 |
| Subtotal - Diverted | 56.79 | 52.86 | 53.02 | 152.65 | 161.88 | 162.67 | 0.00 | 477.20 |
| Diversion Rate | 23.88% | 23.83% | 24.44% | 23.23% | 23.75% | 24.04% | 0.00% | 23.68% |
| Roll-Off | | | | | | | | |
| Roll-Off Solid Waste | 33.39 | 40.31 | 37.81 | 112.33 | 131.79 | 111.51 | 0.00 | 355.63 |
| Roll-Off Recycling | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Roll-Off Organics | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Subtotal - Disposed | 33.39 | 40.31 | 37.81 | 112.33 | 131.79 | 111.51 | 0.00 | 355.63 |
| Subtotal - Diverted | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Diversion Rate | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% |
| Residential | | | | | | | | |
| Residential Solid Waste | 299.79 | 257.26 | 266.89 | 803.62 | 821.42 | 823.94 | 0.00 | 2,448.98 |
| Residential Curbside Recycling | 245.06 | 213.90 | 231.85 | 691.10 | 685.26 | 690.81 | 0.00 | 2,067.17 |
| Residential Curbside Organics | 336.05 | 282.81 | 305.05 | 1,000.98 | 942.86 | 923.91 | 0.00 | 2,867.75 |
| Subtotal - Disposed | 299.79 | 257.26 | 266.89 | 803.62 | 821.42 | 823.94 | 0.00 | 2,448.98 |
| Subtotal - Diverted | 581.11 | 496.71 | 536.90 | 1,692.08 | 1,628.12 | 1,614.72 | 0.00 | 4,934.92 |
| Diversion Rate | 65.97% | 65.88% | 66.80% | 67.80% | 66.47% | 66.21% | 0.00% | 66.83% |
| Total Disposed | 696.84 | 638.38 | 633.66 | 1,975.17 | 2,011.47 | 1,968.88 | 0.00 | 5,955.52 |
| Total Diverted | 770.32 | 679.63 | 720.85 | 2,209.32 | 2,185.47 | 2,170.80 | 0.00 | 6,565.59 |
| Total Diversion Rate | 52.50% | 51.56% | 53.22% | 52.80% | 52.07% | 52.44% | 0.00% | 52.44% |
| Single-Family Measured Diversion Rate | 65.97% | 65.88% | 66.80% | 67.80% | 66.47% | 66.21% | 0.00% | 66.83% |
| Commercial Measured Diversion Rate | 32.27% | 32.43% | 33.40% | 30.63% | 31.90% | 32.69% | 0.00% | 31.74% |
| MFD Measured Diversion Rate | 23.88% | 23.83% | 24.44% | 23.23% | 23.75% | 24.04% | 0.00% | 23.68% |
| Overall Measured Diversion Rate | 52.50% | 51.56% | 53.22% | 52.80% | 52.07% | 52.44% | 0.00% | 52.44% |

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2015

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2015

| <u>MEMBER AGENCY</u> | <u>Year to Date</u> <u>2011 Tons</u> | <u>Year to Date</u> <u>2012 Tons</u> | <u>Year to Date</u> <u>2013 Tons</u> | <u>Year to Date</u> <u>2014 Tons</u> | <u>Year to Date</u> <u>2015 Tons</u> | <u>2014 - 2015</u> <u>Tons Incr/(Decr)</u> | <u>2014 - 2015</u> <u>% Change</u> |
|---------------------------------------|---|---|---|---|---|---|---------------------------------------|
| Belmont | | | | | | | |
| Commercial¹ and MFD | | | | | | | |
| Commercial Solid Waste | 1,651.45 | 1,910.36 | 1,744.19 | 1,750.07 | 1,612.65 | (137.42) | -7.85% |
| MFD Solid Waste | 1,464.88 | 1,557.15 | 1,666.14 | 1,647.75 | 1,538.26 | (109.49) | -6.64% |
| Roll-Off Solid Waste | 359.71 | 367.62 | 355.33 | 368.41 | 355.63 | (12.78) | -3.47% |
| Commercial Recycling | 391.34 | 451.70 | 474.56 | 550.75 | 625.39 | 74.64 | 13.55% |
| MFD Recycling | 341.10 | 344.93 | 379.71 | 389.02 | 425.44 | 36.42 | 9.36% |
| Roll-Off Recycling | 0.41 | 1.65 | 2.62 | 0.46 | 0.00 | (0.46) | -100.00% |
| Commercial Organics | 307.86 | 316.20 | 371.22 | 447.84 | 528.08 | 80.24 | 17.92% |
| MFD Organics | 19.15 | 25.48 | 45.90 | 47.76 | 51.76 | 4.00 | 8.38% |
| Roll-Off Organics | 1.14 | 7.02 | 0.22 | 0.00 | 0.00 | 0.00 | 0.00% |
| SUBTOTAL - Disposed Tons | 3,476.04 | 3,835.13 | 3,765.66 | 3,766.23 | 3,506.54 | (259.69) | -6.90% |
| SUBTOTAL - Diverted Tons | 1,061.00 | 1,146.98 | 1,274.23 | 1,435.83 | 1,630.67 | 194.84 | 13.57% |
| Residential | | | | | | | |
| Residential Solid Waste | 2,453.87 | 2,504.85 | 2,457.87 | 2,406.76 | 2,448.98 | 42.22 | 1.75% |
| Residential Curbside Recycling | 2,300.77 | 2,110.83 | 2,101.22 | 2,075.06 | 2,067.17 | (7.89) | -0.38% |
| Residential Curbside Organics | 3,057.33 | 3,026.79 | 3,148.45 | 2,893.15 | 2,867.75 | (25.40) | -0.88% |
| SUBTOTAL - Disposed Tons | 2,453.87 | 2,504.85 | 2,457.87 | 2,406.76 | 2,448.98 | 42.22 | 1.75% |
| SUBTOTAL - Diverted Tons | 5,358.10 | 5,137.62 | 5,249.67 | 4,968.21 | 4,934.92 | (33.29) | -0.67% |
| Commercial/MFD and Residential | | | | | | | |
| TOTAL TONS DISPOSED | 5,929.91 | 6,339.98 | 6,223.53 | 6,172.99 | 5,955.52 | | |
| TOTAL TONS DIVERTED | 6,419.10 | 6,284.60 | 6,523.90 | 6,404.04 | 6,565.59 | | |
| COMMERCIAL DIVERSION RATE | 23.39% | 23.02% | 25.28% | 27.60% | 31.74% | | |
| MFD DIVERSION RATE | 19.74% | 19.22% | 20.35% | 20.95% | 23.68% | | |
| RESIDENTIAL DIVERSION RATE | 68.59% | 67.22% | 68.11% | 67.37% | 66.83% | | |
| TOTAL DIVERSION RATE | 51.98% | 49.78% | 51.18% | 50.92% | 52.44% | | |

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2015

| | July | August | September | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | 2015 Year to Date |
|---------------------------------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|----------------|----------------------|
| MEMBER AGENCY | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected |
| BURLINGAME | | | | | | | | |
| Commercial | | | | | | | | |
| Commercial Solid Waste | 707.00 | 679.76 | 671.49 | 1,991.48 | 2,034.07 | 2,058.25 | 0.00 | 6,083.80 |
| Commercial Recycling | 363.87 | 306.44 | 323.73 | 961.52 | 955.86 | 994.04 | 0.00 | 2,911.42 |
| Commercial Organics | 260.68 | 267.11 | 255.80 | 816.36 | 825.63 | 783.59 | 0.00 | 2,425.58 |
| Subtotal - Disposed | 707.00 | 679.76 | 671.49 | 1,991.48 | 2,034.07 | 2,058.25 | 0.00 | 6,083.80 |
| Subtotal - Diverted | 624.55 | 573.55 | 579.53 | 1,777.88 | 1,781.49 | 1,777.63 | 0.00 | 5,337.00 |
| Diversion Rate | 46.90% | 45.76% | 46.32% | 47.17% | 46.69% | 46.34% | 0.00% | 46.73% |
| MFD | | | | | | | | |
| MFD Solid Waste | 254.45 | 239.07 | 232.96 | 716.98 | 717.94 | 726.48 | 0.00 | 2,161.40 |
| MFD Recycling | 80.21 | 76.11 | 79.46 | 233.34 | 234.62 | 235.78 | 0.00 | 703.74 |
| MFD Organics | 4.66 | 4.68 | 4.50 | 13.49 | 13.78 | 13.84 | 0.00 | 41.11 |
| Subtotal - Disposed | 254.45 | 239.07 | 232.96 | 716.98 | 717.94 | 726.48 | 0.00 | 2,161.40 |
| Subtotal - Diverted | 84.87 | 80.79 | 83.96 | 246.83 | 248.40 | 249.62 | 0.00 | 744.85 |
| Diversion Rate | 25.01% | 25.26% | 26.49% | 25.61% | 25.71% | 25.57% | 0.00% | 25.63% |
| Roll-Off | | | | | | | | |
| Roll-Off Solid Waste | 740.58 | 723.34 | 668.68 | 1,788.53 | 1,988.99 | 2,132.60 | 0.00 | 5,910.12 |
| Roll-Off Recycling | 9.45 | 12.18 | 12.67 | 38.57 | 32.29 | 34.30 | 0.00 | 105.16 |
| Roll-Off Organics | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Subtotal - Disposed | 740.58 | 723.34 | 668.68 | 1,788.53 | 1,988.99 | 2,132.60 | 0.00 | 5,910.12 |
| Subtotal - Diverted | 9.45 | 12.18 | 12.67 | 38.57 | 32.29 | 34.30 | 0.00 | 105.16 |
| Diversion Rate | 1.26% | 1.66% | 1.86% | 2.11% | 1.60% | 1.58% | 0.00% | 1.75% |
| Residential | | | | | | | | |
| Residential Solid Waste | 307.51 | 308.65 | 310.77 | 904.50 | 918.06 | 926.93 | 0.00 | 2,749.49 |
| Residential Curbside Recycling | 244.68 | 235.10 | 242.88 | 738.63 | 735.60 | 722.66 | 0.00 | 2,196.89 |
| Residential Curbside Organics | 370.10 | 343.67 | 367.07 | 1,217.20 | 1,112.35 | 1,080.84 | 0.00 | 3,410.39 |
| Subtotal - Disposed | 307.51 | 308.65 | 310.77 | 904.50 | 918.06 | 926.93 | 0.00 | 2,749.49 |
| Subtotal - Diverted | 614.78 | 578.77 | 609.95 | 1,955.83 | 1,847.95 | 1,803.50 | 0.00 | 5,607.28 |
| Diversion Rate | 66.66% | 65.22% | 66.25% | 68.38% | 66.81% | 66.05% | 0.00% | 67.10% |
| Total Disposed | 2,009.54 | 1,950.82 | 1,883.90 | 5,401.49 | 5,659.06 | 5,844.26 | 0.00 | 16,904.81 |
| Total Diverted | 1,333.65 | 1,245.29 | 1,286.11 | 4,019.11 | 3,910.13 | 3,865.05 | 0.00 | 11,794.29 |
| Total Diversion Rate | 39.89% | 38.96% | 40.57% | 42.66% | 40.86% | 39.81% | 0.00% | 41.10% |
| Single-Family Measured Diversion Rate | 66.66% | 65.22% | 66.25% | 68.38% | 66.81% | 66.05% | 0.00% | 67.10% |
| Commercial Measured Diversion Rate | 29.69% | 28.87% | 30.06% | 31.45% | 30.31% | 29.54% | 0.00% | 30.41% |
| MFD Measured Diversion Rate | 25.01% | 25.26% | 26.49% | 25.61% | 25.71% | 25.57% | 0.00% | 25.63% |
| Overall Measured Diversion Rate | 39.89% | 38.96% | 40.57% | 42.66% | 40.86% | 39.81% | 0.00% | 41.10% |

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2015

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2015

| <u>MEMBER AGENCY</u> | <u>Year to Date 2011 Tons</u> | <u>Year to Date 2012 Tons</u> | <u>Year to Date 2013 Tons</u> | <u>Year to Date 2014 Tons</u> | <u>Year to Date 2015 Tons</u> | <u>2014 - 2015 Tons Incr/(Decr)</u> | <u>2014 - 2015 % Change</u> |
|---------------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|---|---------------------------------|
| Burlingame | | | | | | | |
| Commercial¹ and MFD | | | | | | | |
| Commercial Solid Waste | 6,202.99 | 6,418.45 | 6,198.40 | 6,145.80 | 6,083.80 | (62.00) | -1.01% |
| MFD Solid Waste | 2,373.21 | 2,180.78 | 2,220.10 | 2,170.35 | 2,161.40 | (8.95) | -0.41% |
| Roll-Off Solid Waste | 5,974.40 | 6,551.12 | 5,479.22 | 5,571.87 | 5,910.12 | 338.25 | 6.07% |
| Commercial Recycling | 1,933.75 | 2,087.15 | 2,375.14 | 2,947.52 | 2,911.42 | (36.10) | -1.22% |
| MFD Recycling | 541.62 | 543.42 | 639.42 | 680.08 | 703.74 | 23.66 | 3.48% |
| Roll-Off Recycling | 86.16 | 177.98 | 90.12 | 101.76 | 105.16 | 3.40 | 3.34% |
| Commercial Organics | 1,718.56 | 1,682.96 | 2,054.08 | 1,984.61 | 2,425.58 | 440.97 | 22.22% |
| MFD Organics | 57.32 | 44.68 | 47.17 | 37.95 | 41.11 | 3.16 | 8.33% |
| Roll-Off Organics | 714.54 | 238.87 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00% |
| SUBTOTAL - Disposed Tons | 14,550.60 | 15,150.35 | 13,897.72 | 13,888.02 | 14,155.32 | 267.30 | 1.92% |
| SUBTOTAL - Diverted Tons | 5,051.95 | 4,775.06 | 5,205.93 | 5,751.92 | 6,187.01 | 435.09 | 7.56% |
| Residential | | | | | | | |
| Residential Solid Waste | 2,985.99 | 2,775.77 | 2,757.23 | 2,720.37 | 2,749.49 | 29.12 | 1.07% |
| Residential Curbside Recycling | 2,196.59 | 2,210.21 | 2,212.59 | 2,190.21 | 2,196.89 | 6.68 | 0.30% |
| Residential Curbside Organics | 3,816.02 | 3,757.91 | 3,859.18 | 3,575.36 | 3,410.39 | (164.97) | -4.61% |
| SUBTOTAL - Disposed Tons | 2,985.99 | 2,775.77 | 2,757.23 | 2,720.37 | 2,749.49 | 29.12 | 1.07% |
| SUBTOTAL - Diverted Tons | 6,012.61 | 5,968.12 | 6,071.77 | 5,765.57 | 5,607.28 | (158.29) | -2.75% |
| Commercial/MFD and Residential | | | | | | | |
| TOTAL TONS DISPOSED | 17,536.59 | 17,926.12 | 16,654.95 | 16,608.39 | 16,904.81 | | |
| TOTAL TONS DIVERTED | 11,064.56 | 10,743.18 | 11,277.70 | 11,517.49 | 11,794.29 | | |
| COMMERCIAL DIVERSION RATE | 25.77% | 23.96% | 27.25% | 29.29% | 30.41% | | |
| MFD DIVERSION RATE | 20.15% | 21.24% | 23.62% | 24.86% | 25.63% | | |
| RESIDENTIAL DIVERSION RATE | 66.82% | 68.25% | 68.77% | 67.94% | 67.10% | | |
| TOTAL DIVERSION RATE | 38.69% | 37.47% | 40.37% | 40.95% | 41.10% | | |

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2015

| | July | August | September | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | 2015 Year to Date |
|---------------------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|----------------------|
| MEMBER AGENCY | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected |
| EAST PALO ALTO | | | | | | | | |
| Commercial | | | | | | | | |
| Commercial Solid Waste | 138.50 | 126.40 | 121.68 | 392.50 | 369.74 | 386.58 | 0.00 | 1,148.82 |
| Commercial Recycling | 50.43 | 47.49 | 39.99 | 130.43 | 130.01 | 137.91 | 0.00 | 398.35 |
| Commercial Organics | 40.42 | 47.13 | 43.28 | 117.87 | 127.10 | 130.83 | 0.00 | 375.80 |
| Subtotal - Disposed | 138.50 | 126.40 | 121.68 | 392.50 | 369.74 | 386.58 | 0.00 | 1,148.82 |
| Subtotal - Diverted | 90.85 | 94.62 | 83.27 | 248.30 | 257.11 | 268.74 | 0.00 | 774.15 |
| Diversion Rate | 39.61% | 42.81% | 40.63% | 38.75% | 41.02% | 41.01% | 0.00% | 40.26% |
| MFD | | | | | | | | |
| MFD Solid Waste | 225.58 | 212.03 | 196.13 | 630.05 | 627.46 | 633.74 | 0.00 | 1,891.25 |
| MFD Recycling | 29.10 | 30.52 | 30.25 | 81.41 | 88.18 | 89.87 | 0.00 | 259.46 |
| MFD Organics | 6.68 | 6.86 | 5.25 | 20.85 | 20.18 | 18.79 | 0.00 | 59.82 |
| Subtotal - Disposed | 225.58 | 212.03 | 196.13 | 630.05 | 627.46 | 633.74 | 0.00 | 1,891.25 |
| Subtotal - Diverted | 35.78 | 37.38 | 35.50 | 102.26 | 108.36 | 108.66 | 0.00 | 319.28 |
| Diversion Rate | 13.69% | 14.99% | 15.33% | 13.96% | 14.73% | 14.64% | 0.00% | 14.44% |
| Roll-Off | | | | | | | | |
| Roll-Off Solid Waste | 98.70 | 77.59 | 70.19 | 267.83 | 236.08 | 246.48 | 0.00 | 750.39 |
| Roll-Off Recycling | 4.68 | 0.00 | 2.50 | 5.12 | 7.19 | 7.18 | 0.00 | 19.49 |
| Roll-Off Organics | 0.00 | 6.54 | 12.44 | 0.00 | 8.54 | 18.98 | 0.00 | 27.52 |
| Subtotal - Disposed | 98.70 | 77.59 | 70.19 | 267.83 | 236.08 | 246.48 | 0.00 | 750.39 |
| Subtotal - Diverted | 4.68 | 6.54 | 14.94 | 5.12 | 15.73 | 26.16 | 0.00 | 47.01 |
| Diversion Rate | 4.53% | 7.77% | 17.55% | 1.88% | 6.25% | 9.60% | 0.00% | 5.90% |
| Residential | | | | | | | | |
| Residential Solid Waste | 601.66 | 584.04 | 566.73 | 1,645.84 | 1,701.76 | 1,752.43 | 0.00 | 5,100.03 |
| Residential Curbside Recycling | 135.40 | 131.65 | 126.79 | 373.15 | 377.79 | 393.84 | 0.00 | 1,144.78 |
| Residential Curbside Organics | 319.93 | 286.93 | 268.37 | 923.21 | 892.11 | 875.23 | 0.00 | 2,690.55 |
| Subtotal - Disposed | 601.66 | 584.04 | 566.73 | 1,645.84 | 1,701.76 | 1,752.43 | 0.00 | 5,100.03 |
| Subtotal - Diverted | 455.33 | 418.58 | 395.16 | 1,296.36 | 1,269.90 | 1,269.07 | 0.00 | 3,835.33 |
| Diversion Rate | 43.08% | 41.75% | 41.08% | 44.06% | 42.73% | 42.00% | 0.00% | 42.92% |
| Total Disposed | 1,064.44 | 1,000.06 | 954.73 | 2,936.22 | 2,935.04 | 3,019.23 | 0.00 | 8,890.49 |
| Total Diverted | 586.64 | 557.12 | 528.87 | 1,652.04 | 1,651.10 | 1,672.63 | 0.00 | 4,975.77 |
| Total Diversion Rate | 35.53% | 35.78% | 35.65% | 36.01% | 36.00% | 35.65% | 0.00% | 35.88% |
| Single-Family Measured Diversion Rate | 43.08% | 41.75% | 41.08% | 44.06% | 42.73% | 42.00% | 0.00% | 42.92% |
| Commercial Measured Diversion Rate | 22.10% | 24.98% | 25.63% | 21.61% | 23.61% | 24.16% | 0.00% | 23.13% |
| MFD Measured Diversion Rate | 13.69% | 14.99% | 15.33% | 13.96% | 14.73% | 14.64% | 0.00% | 14.44% |
| Overall Measured Diversion Rate | 35.53% | 35.78% | 35.65% | 36.01% | 36.00% | 35.65% | 0.00% | 35.88% |

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2015

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2015

| <u>MEMBER AGENCY</u> | <u>Year to Date</u> <u>2011 Tons</u> | <u>Year to Date</u> <u>2012 Tons</u> | <u>Year to Date</u> <u>2013 Tons</u> | <u>Year to Date</u> <u>2014 Tons</u> | <u>Year to Date</u> <u>2015 Tons</u> | <u>2014 - 2015</u> <u>Tons Incr/(Decr)</u> | <u>2014 - 2015</u> <u>% Change</u> |
|---------------------------------------|---|---|---|---|---|---|---------------------------------------|
| East Palo Alto | | | | | | | |
| Commercial¹ and MFD | | | | | | | |
| Commercial Solid Waste | 1,067.10 | 1,061.92 | 1,001.43 | 1,022.46 | 1,148.82 | 126.36 | 12.36% |
| MFD Solid Waste | 1,993.63 | 1,920.10 | 2,038.81 | 2,067.37 | 1,891.25 | (176.12) | -8.52% |
| Roll-Off Solid Waste | 577.19 | 1,003.04 | 985.96 | 880.53 | 750.39 | (130.14) | -14.78% |
| Commercial Recycling | 411.38 | 922.54 | 370.58 | 393.69 | 398.35 | 4.66 | 1.18% |
| MFD Recycling | 20.52 | 144.71 | 163.94 | 203.12 | 259.46 | 56.34 | 27.74% |
| Roll-Off Recycling | 24.55 | 17.74 | 7.85 | 24.09 | 19.49 | (4.60) | -19.10% |
| Commercial Organics | 236.14 | 233.54 | 257.98 | 356.72 | 375.80 | 19.08 | 5.35% |
| MFD Organics | 41.43 | 50.09 | 63.54 | 59.26 | 59.82 | 0.56 | 0.94% |
| Roll-Off Organics | 0.00 | 9.94 | 2.79 | 0.00 | 27.52 | 27.52 | 100.00% |
| SUBTOTAL - Disposed Tons | 3,637.92 | 3,985.06 | 4,026.20 | 3,970.36 | 3,790.46 | (179.90) | -4.53% |
| SUBTOTAL - Diverted Tons | 734.02 | 1,378.56 | 866.68 | 1,036.88 | 1,140.44 | 103.56 | 9.99% |
| Residential | | | | | | | |
| Residential Solid Waste | 4,736.58 | 4,795.71 | 4,762.94 | 4,922.58 | 5,100.03 | 177.45 | 3.60% |
| Residential Curbside Recycling | 972.48 | 970.50 | 1,033.63 | 1,090.50 | 1,144.78 | 54.28 | 4.98% |
| Residential Curbside Organics | 2,621.30 | 2,611.31 | 2,756.47 | 2,634.13 | 2,690.55 | 56.42 | 2.14% |
| SUBTOTAL - Disposed Tons | 4,736.58 | 4,795.71 | 4,762.94 | 4,922.58 | 5,100.03 | 177.45 | 3.60% |
| SUBTOTAL - Diverted Tons | 3,593.78 | 3,581.81 | 3,790.10 | 3,724.63 | 3,835.33 | 110.70 | 2.97% |
| Commercial/MFD and Residential | | | | | | | |
| TOTAL TONS DISPOSED | 8,374.50 | 8,780.77 | 8,789.14 | 8,892.94 | 8,890.49 | | |
| TOTAL TONS DIVERTED | 4,327.80 | 4,960.37 | 4,656.78 | 4,761.51 | 4,975.77 | | |
| COMMERCIAL DIVERSION RATE | 16.79% | 25.70% | 17.71% | 20.71% | 23.13% | | |
| MFD DIVERSION RATE | 3.01% | 9.21% | 10.04% | 11.26% | 14.44% | | |
| RESIDENTIAL DIVERSION RATE | 43.14% | 42.76% | 44.31% | 43.07% | 42.92% | | |
| TOTAL DIVERSION RATE | 34.07% | 36.10% | 34.63% | 34.87% | 35.88% | | |

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2015

| | July | August | September | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | 2015 Year to Date |
|--|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|----------------------|
| MEMBER AGENCY | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected |
| FOSTER CITY | | | | | | | | |
| Commercial | | | | | | | | |
| Commercial Solid Waste | 227.03 | 215.88 | 209.40 | 650.09 | 655.40 | 652.31 | 0.00 | 1,957.80 |
| Commercial Recycling | 97.77 | 91.64 | 79.03 | 250.96 | 256.93 | 268.44 | 0.00 | 776.33 |
| Commercial Organics | 178.31 | 173.06 | 173.65 | 465.02 | 485.53 | 525.02 | 0.00 | 1,475.57 |
| Subtotal - Disposed | 227.03 | 215.88 | 209.40 | 650.09 | 655.40 | 652.31 | 0.00 | 1,957.80 |
| Subtotal - Diverted | 276.08 | 264.70 | 252.68 | 715.98 | 742.46 | 793.46 | 0.00 | 2,251.90 |
| Diversion Rate | 54.87% | 55.08% | 54.68% | 52.41% | 53.11% | 54.88% | 0.00% | 53.49% |
| MFD | | | | | | | | |
| MFD Solid Waste | 277.73 | 265.82 | 239.67 | 788.77 | 769.32 | 783.22 | 0.00 | 2,341.31 |
| MFD Recycling | 86.75 | 86.12 | 69.87 | 226.77 | 238.88 | 242.74 | 0.00 | 708.39 |
| MFD Organics | 3.27 | 2.79 | 2.88 | 8.80 | 9.11 | 8.94 | 0.00 | 26.85 |
| Subtotal - Disposed | 277.73 | 265.82 | 239.67 | 788.77 | 769.32 | 783.22 | 0.00 | 2,341.31 |
| Subtotal - Diverted | 90.02 | 88.91 | 72.75 | 235.57 | 247.99 | 251.68 | 0.00 | 735.24 |
| Diversion Rate | 24.48% | 25.06% | 23.29% | 23.00% | 24.38% | 24.32% | 0.00% | 23.90% |
| Roll-Off | | | | | | | | |
| Roll-Off Solid Waste | 103.79 | 102.04 | 91.64 | 258.53 | 275.76 | 297.47 | 0.00 | 831.76 |
| Roll-Off Recycling | 0.00 | 1.59 | 1.27 | 2.36 | 3.23 | 2.86 | 0.00 | 8.45 |
| Roll-Off Organics | 54.98 | 38.67 | 43.41 | 144.27 | 143.12 | 137.06 | 0.00 | 424.45 |
| Subtotal - Disposed | 103.79 | 102.04 | 91.64 | 258.53 | 275.76 | 297.47 | 0.00 | 831.76 |
| Subtotal - Diverted | 54.98 | 40.26 | 44.68 | 146.63 | 146.35 | 139.92 | 0.00 | 432.90 |
| Diversion Rate | 34.63% | 28.29% | 32.78% | 36.19% | 34.67% | 31.99% | 0.00% | 34.23% |
| Residential | | | | | | | | |
| Residential Solid Waste | 288.89 | 247.14 | 279.45 | 770.87 | 793.67 | 815.48 | 0.00 | 2,380.02 |
| Residential Curbside Recycling | 205.17 | 185.30 | 199.21 | 595.87 | 590.93 | 589.68 | 0.00 | 1,776.48 |
| Residential Curbside Organics | 213.78 | 189.53 | 196.73 | 656.10 | 629.29 | 600.04 | 0.00 | 1,885.43 |
| Subtotal - Disposed | 288.89 | 247.14 | 279.45 | 770.87 | 793.67 | 815.48 | 0.00 | 2,380.02 |
| Subtotal - Diverted | 418.95 | 374.83 | 395.94 | 1,251.97 | 1,220.22 | 1,189.72 | 0.00 | 3,661.91 |
| Diversion Rate | 59.19% | 60.26% | 58.62% | 61.89% | 60.59% | 59.33% | 0.00% | 60.61% |
| Total Disposed | 897.44 | 830.88 | 820.16 | 2,468.26 | 2,494.15 | 2,548.48 | 0.00 | 7,510.89 |
| Total Diverted | 840.03 | 768.70 | 766.05 | 2,350.15 | 2,357.02 | 2,374.78 | 0.00 | 7,081.95 |
| Total Diversion Rate | 48.35% | 48.06% | 48.29% | 48.77% | 48.59% | 48.24% | 0.00% | 48.53% |
| Single-Family Measured Diversion Rate | 59.19% | 60.26% | 58.62% | 61.89% | 60.59% | 59.33% | 0.00% | 60.61% |
| Commercial Measured Diversion Rate | 40.90% | 40.29% | 40.63% | 39.28% | 40.07% | 40.61% | 0.00% | 40.00% |
| MFD Measured Diversion Rate | 24.48% | 25.06% | 23.29% | 23.00% | 24.38% | 24.32% | 0.00% | 23.90% |
| Overall Measured Diversion Rate | 48.35% | 48.06% | 48.29% | 48.77% | 48.59% | 48.24% | 0.00% | 48.53% |

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2015

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2015

| <u>MEMBER AGENCY</u> | <u>Year to Date</u> <u>2011 Tons</u> | <u>Year to Date</u> <u>2012 Tons</u> | <u>Year to Date</u> <u>2013 Tons</u> | <u>Year to Date</u> <u>2014 Tons</u> | <u>Year to Date</u> <u>2015 Tons</u> | <u>2014 - 2015</u> <u>Tons Incr/(Decr)</u> | <u>2014 - 2015</u> <u>% Change</u> |
|---------------------------------------|---|---|---|---|---|---|---------------------------------------|
| Foster City | | | | | | | |
| Commercial¹ and MFD | | | | | | | |
| Commercial Solid Waste | 2,516.86 | 2,388.53 | 2,099.94 | 2,064.60 | 1,957.80 | (106.80) | -5.17% |
| MFD Solid Waste | 3,116.39 | 2,326.14 | 2,523.75 | 2,391.00 | 2,341.31 | (49.69) | -2.08% |
| Roll-Off Solid Waste | 1,422.13 | 1,061.01 | 970.50 | 857.48 | 831.76 | (25.72) | -3.00% |
| Commercial Recycling | 498.19 | 697.89 | 733.40 | 756.48 | 776.33 | 19.85 | 2.62% |
| MFD Recycling | 435.47 | 463.50 | 594.34 | 673.94 | 708.39 | 34.45 | 5.11% |
| Roll-Off Recycling | 35.74 | 18.26 | 13.37 | 6.07 | 8.45 | 2.38 | 39.21% |
| Commercial Organics | 1,083.58 | 1,154.55 | 1,408.02 | 1,445.02 | 1,475.57 | 30.55 | 2.11% |
| MFD Organics | 26.18 | 23.91 | 38.36 | 29.61 | 26.85 | (2.76) | -9.32% |
| Roll-Off Organics | 234.71 | 449.01 | 388.64 | 405.26 | 424.45 | 19.19 | 4.74% |
| SUBTOTAL - Disposed Tons | 7,055.38 | 5,775.68 | 5,594.19 | 5,313.08 | 5,130.87 | (182.21) | -3.43% |
| SUBTOTAL - Diverted Tons | 2,313.87 | 2,807.12 | 3,176.13 | 3,316.38 | 3,420.04 | 103.66 | 3.13% |
| Residential | | | | | | | |
| Residential Solid Waste | 2,335.27 | 2,475.32 | 2,437.18 | 2,346.22 | 2,380.02 | 33.80 | 1.44% |
| Residential Curbside Recycling | 1,798.44 | 1,771.38 | 1,778.71 | 1,747.59 | 1,776.48 | 28.89 | 1.65% |
| Residential Curbside Organics | 2,085.05 | 2,107.27 | 2,089.20 | 1,948.18 | 1,885.43 | (62.75) | -3.22% |
| SUBTOTAL - Disposed Tons | 2,335.27 | 2,475.32 | 2,437.18 | 2,346.22 | 2,380.02 | 33.80 | 1.44% |
| SUBTOTAL - Diverted Tons | 3,883.49 | 3,878.65 | 3,867.91 | 3,695.77 | 3,661.91 | (33.86) | -0.92% |
| Commercial/MFD and Residential | | | | | | | |
| TOTAL TONS DISPOSED | 9,390.65 | 8,251.00 | 8,031.37 | 7,659.30 | 7,510.89 | | |
| TOTAL TONS DIVERTED | 6,197.36 | 6,685.77 | 7,044.04 | 7,012.15 | 7,081.95 | | |
| COMMERCIAL DIVERSION RATE | 24.70% | 32.71% | 36.21% | 38.43% | 40.00% | | |
| MFD DIVERSION RATE | 12.90% | 17.32% | 20.04% | 22.74% | 23.90% | | |
| RESIDENTIAL DIVERSION RATE | 62.45% | 61.04% | 61.35% | 61.17% | 60.61% | | |
| TOTAL DIVERSION RATE | 39.76% | 44.76% | 46.73% | 47.79% | 48.53% | | |

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2015

| | July | August | September | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | 2015 Year to Date |
|---------------------------------------|----------------|----------------|----------------|-----------------|-----------------|-----------------|----------------|----------------------|
| MEMBER AGENCY | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected |
| HILLSBOROUGH | | | | | | | | |
| Commercial | | | | | | | | |
| Commercial Solid Waste | 19.57 | 26.37 | 22.25 | 87.01 | 65.76 | 68.19 | 0.00 | 220.96 |
| Commercial Recycling | 24.22 | 50.70 | 152.82 | 89.48 | 85.97 | 227.74 | 0.00 | 403.19 |
| Commercial Organics | 33.54 | 28.30 | 25.29 | 87.08 | 142.41 | 87.13 | 0.00 | 316.62 |
| Subtotal - Disposed | 19.57 | 26.37 | 22.25 | 87.01 | 65.76 | 68.19 | 0.00 | 220.96 |
| Subtotal - Diverted | 57.76 | 79.00 | 178.11 | 176.56 | 228.38 | 314.87 | 0.00 | 719.81 |
| Diversion Rate | 74.69% | 74.97% | 88.89% | 66.99% | 77.64% | 82.20% | 0.00% | 76.51% |
| MFD | | | | | | | | |
| MFD Solid Waste | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| MFD Recycling | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| MFD Organics | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Subtotal - Disposed | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Subtotal - Diverted | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Diversion Rate | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% |
| Roll-Off | | | | | | | | |
| Roll-Off Solid Waste | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Roll-Off Recycling | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Roll-Off Organics | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Subtotal - Disposed | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Subtotal - Diverted | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Diversion Rate | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% |
| Residential | | | | | | | | |
| Residential Solid Waste | 189.39 | 193.48 | 197.95 | 552.77 | 558.61 | 580.82 | 0.00 | 1,692.20 |
| Residential Curbside Recycling | 155.16 | 156.53 | 166.60 | 466.03 | 478.73 | 478.29 | 0.00 | 1,423.05 |
| Residential Curbside Organics | 318.46 | 306.47 | 327.57 | 1,101.63 | 988.37 | 952.50 | 0.00 | 3,042.50 |
| Subtotal - Disposed | 189.39 | 193.48 | 197.95 | 552.77 | 558.61 | 580.82 | 0.00 | 1,692.20 |
| Subtotal - Diverted | 473.62 | 463.00 | 494.17 | 1,567.66 | 1,467.10 | 1,430.79 | 0.00 | 4,465.55 |
| Diversion Rate | 71.43% | 70.53% | 71.40% | 73.93% | 72.42% | 0.00% | 0.00% | 72.52% |
| Total Disposed | 208.96 | 219.85 | 220.20 | 639.78 | 624.37 | 649.01 | 0.00 | 1,913.16 |
| Total Diverted | 531.38 | 542.00 | 672.28 | 1,744.22 | 1,695.48 | 1,745.66 | 0.00 | 5,185.36 |
| Total Diversion Rate | 71.78% | 71.14% | 75.33% | 73.16% | 73.09% | 72.90% | 0.00% | 73.05% |
| Single-Family Measured Diversion Rate | 71.43% | 70.53% | 71.40% | 73.93% | 72.42% | 71.13% | 0.00% | 72.52% |
| Commercial Measured Diversion Rate | 74.69% | 74.97% | 88.89% | 66.99% | 77.64% | 82.20% | 0.00% | 76.51% |
| MFD Measured Diversion Rate | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% |
| Overall Measured Diversion Rate | 71.78% | 71.14% | 75.33% | 73.16% | 73.09% | 72.90% | 0.00% | 73.05% |

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2015

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2015

| <u>MEMBER AGENCY</u> | <u>Year to Date</u> <u>2011 Tons</u> | <u>Year to Date</u> <u>2012 Tons</u> | <u>Year to Date</u> <u>2013 Tons</u> | <u>Year to Date</u> <u>2014 Tons</u> | <u>Year to Date</u> <u>2015 Tons</u> | <u>2014 - 2015</u> <u>Tons Incr/(Decr)</u> | <u>2014 - 2015</u> <u>% Change</u> |
|---------------------------------------|---|---|---|---|---|---|---------------------------------------|
| Hillsborough | | | | | | | |
| Commercial¹ and MFD | | | | | | | |
| Commercial Solid Waste | 380.44 | 283.87 | 302.10 | 190.28 | 220.96 | 30.68 | 16.12% |
| MFD Solid Waste | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00% |
| Roll-Off Solid Waste | 5.24 | 1.80 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00% |
| Commercial Recycling | 550.71 | 136.42 | 431.35 | 295.62 | 403.19 | 107.57 | 36.39% |
| MFD Recycling | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00% |
| Roll-Off Recycling | 0.00 | 10.32 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00% |
| Commercial Organics | 203.59 | 223.89 | 274.17 | 243.78 | 316.62 | 72.84 | 29.88% |
| MFD Organics | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00% |
| Roll-Off Organics | 7.54 | 5.52 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00% |
| SUBTOTAL - Disposed Tons | 385.68 | 285.67 | 302.10 | 190.28 | 220.96 | 30.68 | 16.12% |
| SUBTOTAL - Diverted Tons | 761.84 | 376.15 | 705.52 | 539.40 | 719.81 | 180.41 | 33.45% |
| Residential | | | | | | | |
| Residential Solid Waste | 2,158.95 | 1,747.51 | 1,689.39 | 1,646.36 | 1,692.20 | 45.84 | 2.78% |
| Residential Curbside Recycling | 1,705.84 | 1,393.48 | 1,424.57 | 1,416.13 | 1,423.05 | 6.92 | 0.49% |
| Residential Curbside Organics | 2,829.92 | 3,201.83 | 3,291.18 | 3,089.37 | 3,042.50 | (46.87) | -1.52% |
| SUBTOTAL - Disposed Tons | 2,158.95 | 1,747.51 | 1,689.39 | 1,646.36 | 1,692.20 | 45.84 | 2.78% |
| SUBTOTAL - Diverted Tons | 4,535.76 | 4,595.31 | 4,715.75 | 4,505.50 | 4,465.55 | (39.95) | -0.89% |
| Commercial/MFD and Residential | | | | | | | |
| TOTAL TONS DISPOSED | 2,544.63 | 2,033.18 | 1,991.49 | 1,836.64 | 1,913.16 | | |
| TOTAL TONS DIVERTED | 5,297.60 | 4,971.46 | 5,421.27 | 5,044.90 | 5,185.36 | | |
| COMMERCIAL DIVERSION RATE | 66.39% | 56.84% | 70.02% | 73.92% | 76.51% | | |
| MFD DIVERSION RATE | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | | |
| RESIDENTIAL DIVERSION RATE | 67.75% | 72.45% | 73.62% | 73.24% | 72.52% | | |
| TOTAL DIVERSION RATE | 67.55% | 70.97% | 73.13% | 73.31% | 73.05% | | |

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2015

| | July | August | September | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | 2015 Year to Date |
|---------------------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|----------------------|
| MEMBER AGENCY | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected |
| MENLO PARK | | | | | | | | |
| Commercial | | | | | | | | |
| Commercial Solid Waste | 834.51 | 762.65 | 767.83 | 2,351.95 | 2,382.08 | 2,364.99 | 0.00 | 7,099.02 |
| Commercial Recycling | 271.56 | 277.48 | 303.44 | 724.44 | 797.51 | 852.48 | 0.00 | 2,374.43 |
| Commercial Organics | 395.01 | 374.95 | 376.03 | 1,059.94 | 1,104.75 | 1,145.99 | 0.00 | 3,310.68 |
| Subtotal - Disposed | 834.51 | 762.65 | 767.83 | 2,351.95 | 2,382.08 | 2,364.99 | 0.00 | 7,099.02 |
| Subtotal - Diverted | 666.57 | 652.43 | 679.47 | 1,784.38 | 1,902.26 | 1,998.47 | 0.00 | 5,685.11 |
| Diversion Rate | 44.41% | 46.11% | 46.95% | 43.14% | 44.40% | 45.80% | 0.00% | 44.47% |
| MFD | | | | | | | | |
| MFD Solid Waste | 196.31 | 185.56 | 181.38 | 551.97 | 554.36 | 563.25 | 0.00 | 1,669.58 |
| MFD Recycling | 69.50 | 64.26 | 66.15 | 189.67 | 200.60 | 199.91 | 0.00 | 590.18 |
| MFD Organics | 9.36 | 9.14 | 9.72 | 28.77 | 28.45 | 28.22 | 0.00 | 85.44 |
| Subtotal - Disposed | 196.31 | 185.56 | 181.38 | 551.97 | 554.36 | 563.25 | 0.00 | 1,669.58 |
| Subtotal - Diverted | 78.86 | 73.40 | 75.87 | 218.44 | 229.05 | 228.13 | 0.00 | 675.62 |
| Diversion Rate | 28.66% | 28.34% | 29.49% | 28.35% | 29.24% | 28.83% | 0.00% | 28.81% |
| Roll-Off | | | | | | | | |
| Roll-Off Solid Waste | 37.74 | 32.07 | 39.95 | 123.09 | 151.41 | 109.76 | 0.00 | 384.26 |
| Roll-Off Recycling | 69.81 | 59.24 | 60.20 | 226.69 | 202.98 | 189.25 | 0.00 | 618.92 |
| Roll-Off Organics | 17.51 | 13.59 | 19.74 | 42.83 | 38.26 | 50.84 | 0.00 | 131.93 |
| Subtotal - Disposed | 37.74 | 32.07 | 39.95 | 123.09 | 151.41 | 109.76 | 0.00 | 384.26 |
| Subtotal - Diverted | 87.32 | 72.83 | 79.94 | 269.52 | 241.24 | 240.09 | 0.00 | 750.85 |
| Diversion Rate | 69.82% | 69.43% | 66.68% | 68.65% | 61.44% | 68.63% | 0.00% | 66.15% |
| Residential | | | | | | | | |
| Residential Solid Waste | 385.23 | 341.79 | 354.39 | 1,084.18 | 1,095.71 | 1,081.41 | 0.00 | 3,261.30 |
| Residential Curbside Recycling | 307.02 | 284.60 | 293.75 | 892.45 | 888.88 | 885.37 | 0.00 | 2,666.70 |
| Residential Curbside Organics | 564.55 | 524.12 | 544.35 | 1,834.62 | 1,762.96 | 1,633.02 | 0.00 | 5,230.60 |
| Subtotal - Disposed | 385.23 | 341.79 | 354.39 | 1,084.18 | 1,095.71 | 1,081.41 | 0.00 | 3,261.30 |
| Subtotal - Diverted | 871.57 | 808.72 | 838.10 | 2,727.07 | 2,651.84 | 2,518.39 | 0.00 | 7,897.30 |
| Diversion Rate | 69.35% | 70.29% | 70.28% | 71.55% | 70.76% | 69.96% | 0.00% | 70.77% |
| Total Disposed | 1,453.79 | 1,322.07 | 1,343.55 | 4,111.19 | 4,183.56 | 4,119.41 | 0.00 | 12,414.16 |
| Total Diverted | 1,704.32 | 1,607.38 | 1,673.38 | 4,999.41 | 5,024.39 | 4,985.08 | 0.00 | 15,008.88 |
| Total Diversion Rate | 53.97% | 54.87% | 55.47% | 54.87% | 54.57% | 54.75% | 0.00% | 54.73% |
| Single-Family Measured Diversion Rate | 69.35% | 70.29% | 70.28% | 71.55% | 70.76% | 69.96% | 0.00% | 70.77% |
| Commercial Measured Diversion Rate | 43.80% | 44.90% | 45.78% | 42.88% | 43.45% | 44.81% | 0.00% | 43.72% |
| MFD Measured Diversion Rate | 28.66% | 28.34% | 29.49% | 28.35% | 29.24% | 28.83% | 0.00% | 28.81% |
| Overall Measured Diversion Rate | 53.97% | 54.87% | 55.47% | 54.87% | 54.57% | 54.75% | 0.00% | 54.73% |

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2015

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2015

| <u>MEMBER AGENCY</u> | <u>Year to Date</u> <u>2011 Tons</u> | <u>Year to Date</u> <u>2012 Tons</u> | <u>Year to Date</u> <u>2013 Tons</u> | <u>Year to Date</u> <u>2014 Tons</u> | <u>Year to Date</u> <u>2015 Tons</u> | <u>2014 - 2015</u> <u>Tons Incr/(Decr)</u> | <u>2014 - 2015</u> <u>% Change</u> |
|---------------------------------------|---|---|---|---|---|---|---------------------------------------|
| Menlo Park | | | | | | | |
| Commercial¹ and MFD | | | | | | | |
| Commercial Solid Waste | 7,966.55 | 7,449.35 | 7,023.46 | 6,929.07 | 7,099.02 | 169.95 | 2.45% |
| MFD Solid Waste | 1,922.52 | 1,581.44 | 1,625.77 | 1,613.92 | 1,669.58 | 55.66 | 3.45% |
| Roll-Off Solid Waste | 482.68 | 400.13 | 302.89 | 347.54 | 384.26 | 36.72 | 10.57% |
| Commercial Recycling | 1,463.67 | 1,921.29 | 2,011.73 | 2,069.41 | 2,374.43 | 305.02 | 14.74% |
| MFD Recycling | 383.29 | 469.37 | 548.61 | 559.69 | 590.18 | 30.49 | 5.45% |
| Roll-Off Recycling | 429.10 | 205.87 | 392.72 | 564.68 | 618.92 | 54.24 | 9.61% |
| Commercial Organics | 2,437.37 | 2,713.48 | 3,029.56 | 2,950.58 | 3,310.68 | 360.10 | 12.20% |
| MFD Organics | 85.05 | 78.12 | 90.38 | 88.77 | 85.44 | (3.33) | -3.75% |
| Roll-Off Organics | 72.13 | 272.80 | 201.37 | 162.04 | 131.93 | (30.11) | -18.58% |
| SUBTOTAL - Disposed Tons | 10,371.75 | 9,430.92 | 8,952.12 | 8,890.53 | 9,152.86 | 262.33 | 2.95% |
| SUBTOTAL - Diverted Tons | 4,870.61 | 5,660.93 | 6,274.37 | 6,395.17 | 7,111.58 | 716.41 | 11.20% |
| Residential | | | | | | | |
| Residential Solid Waste | 3,271.63 | 3,298.78 | 3,271.58 | 3,242.91 | 3,261.30 | 18.39 | 0.57% |
| Residential Curbside Recycling | 2,622.21 | 2,657.06 | 2,655.87 | 2,624.22 | 2,666.70 | 42.48 | 1.62% |
| Residential Curbside Organics | 5,986.40 | 5,792.00 | 5,942.99 | 5,446.78 | 5,230.60 | (216.18) | -3.97% |
| SUBTOTAL - Disposed Tons | 3,271.63 | 3,298.78 | 3,271.58 | 3,242.91 | 3,261.30 | 18.39 | 0.57% |
| SUBTOTAL - Diverted Tons | 8,608.61 | 8,449.06 | 8,598.86 | 8,071.00 | 7,897.30 | (173.70) | -2.15% |
| Commercial/MFD and Residential | | | | | | | |
| TOTAL TONS DISPOSED | 13,643.38 | 12,729.70 | 12,223.70 | 12,133.44 | 12,414.16 | | |
| TOTAL TONS DIVERTED | 13,479.22 | 14,109.99 | 14,873.23 | 14,466.17 | 15,008.88 | | |
| COMMERCIAL DIVERSION RATE | 31.95% | 37.51% | 41.21% | 41.84% | 43.72% | | |
| MFD DIVERSION RATE | 19.59% | 25.72% | 28.21% | 28.66% | 28.81% | | |
| RESIDENTIAL DIVERSION RATE | 72.46% | 71.92% | 72.44% | 71.34% | 70.77% | | |
| TOTAL DIVERSION RATE | 49.70% | 52.57% | 54.89% | 54.38% | 54.73% | | |

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2015

| | 2015 | | | | | | | |
|---------------------------------------|----------------|----------------|----------------|-----------------|-----------------|-----------------|----------------|-----------------|
| | July | August | September | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | Year to Date |
| MEMBER AGENCY | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected |
| NORTH FAIR OAKS | | | | | | | | |
| Commercial | | | | | | | | |
| Commercial Solid Waste | 184.86 | 169.25 | 177.03 | 509.19 | 533.56 | 531.14 | 0.00 | 1,573.89 |
| Commercial Recycling | 56.67 | 57.29 | 60.11 | 148.20 | 176.34 | 174.07 | 0.00 | 498.61 |
| Commercial Organics | 42.36 | 42.97 | 39.24 | 123.65 | 125.69 | 124.57 | 0.00 | 373.91 |
| Subtotal - Disposed | 184.86 | 169.25 | 177.03 | 509.19 | 533.56 | 531.14 | 0.00 | 1,573.89 |
| Subtotal - Diverted | 99.03 | 100.26 | 99.35 | 271.85 | 302.03 | 298.64 | 0.00 | 872.52 |
| Diversion Rate | 34.88% | 37.20% | 35.95% | 34.81% | 36.15% | 35.99% | 0.00% | 35.67% |
| MFD | | | | | | | | |
| MFD Solid Waste | 88.12 | 82.63 | 77.45 | 245.53 | 251.48 | 248.20 | 0.00 | 745.21 |
| MFD Recycling | 12.16 | 12.14 | 12.37 | 31.41 | 35.77 | 36.67 | 0.00 | 103.85 |
| MFD Organics | 0.24 | 0.51 | 0.42 | 0.61 | 0.72 | 1.17 | 0.00 | 2.50 |
| Subtotal - Disposed | 88.12 | 82.63 | 77.45 | 245.53 | 251.48 | 248.20 | 0.00 | 745.21 |
| Subtotal - Diverted | 12.40 | 12.65 | 12.79 | 32.02 | 36.49 | 37.84 | 0.00 | 106.35 |
| Diversion Rate | 12.34% | 13.28% | 14.17% | 11.54% | 12.67% | 13.23% | 0.00% | 12.49% |
| Roll-Off | | | | | | | | |
| Roll-Off Solid Waste | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Roll-Off Recycling | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Roll-Off Organics | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Subtotal - Disposed | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Subtotal - Diverted | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Diversion Rate | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% |
| Residential | | | | | | | | |
| Residential Solid Waste | 239.90 | 232.70 | 231.58 | 692.92 | 695.75 | 704.18 | 0.00 | 2,092.85 |
| Residential Curbside Recycling | 98.48 | 90.53 | 100.28 | 279.57 | 290.81 | 289.29 | 0.00 | 859.67 |
| Residential Curbside Organics | 160.51 | 156.79 | 153.77 | 496.68 | 470.06 | 471.07 | 0.00 | 1,437.81 |
| Subtotal - Disposed | 239.90 | 232.70 | 231.58 | 692.92 | 695.75 | 704.18 | 0.00 | 2,092.85 |
| Subtotal - Diverted | 258.99 | 247.32 | 254.05 | 776.25 | 760.87 | 760.36 | 0.00 | 2,297.48 |
| Diversion Rate | 51.91% | 51.52% | 52.31% | 52.84% | 52.24% | 51.92% | 0.00% | 52.33% |
| Total Disposed | 512.88 | 484.58 | 486.06 | 1,447.64 | 1,480.79 | 1,483.52 | 0.00 | 4,411.95 |
| Total Diverted | 370.42 | 360.23 | 366.19 | 1,080.12 | 1,099.39 | 1,096.84 | 0.00 | 3,276.35 |
| Total Diversion Rate | 41.94% | 42.64% | 42.97% | 42.73% | 42.61% | 42.51% | 0.00% | 42.61% |
| Single-Family Measured Diversion Rate | 51.91% | 51.52% | 52.31% | 52.84% | 52.24% | 51.92% | 0.00% | 52.33% |
| Commercial Measured Diversion Rate | 28.99% | 30.95% | 30.59% | 28.71% | 30.13% | 30.16% | 0.00% | 29.68% |
| MFD Measured Diversion Rate | 12.34% | 13.28% | 14.17% | 11.54% | 12.67% | 13.23% | 0.00% | 12.49% |
| Overall Measured Diversion Rate | 41.94% | 42.64% | 42.97% | 42.73% | 42.61% | 42.51% | 0.00% | 42.61% |

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2015

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2015

| <u>MEMBER AGENCY</u> | <u>Year to Date</u> <u>2011 Tons</u> | <u>Year to Date</u> <u>2012 Tons</u> | <u>Year to Date</u> <u>2013 Tons</u> | <u>Year to Date</u> <u>2014 Tons</u> | <u>Year to Date</u> <u>2015 Tons</u> | <u>2014 - 2015</u> <u>Tons Incr/(Decr)</u> | <u>2014 - 2015</u> <u>% Change</u> |
|---------------------------------------|---|---|---|---|---|---|---------------------------------------|
| North Fair Oaks | | | | | | | |
| Commercial¹ and MFD | | | | | | | |
| Commercial Solid Waste | 1,265.17 | 1,506.95 | 1,460.85 | 1,486.98 | 1,573.89 | 86.91 | 5.84% |
| MFD Solid Waste | 574.42 | 589.17 | 726.26 | 723.21 | 745.21 | 22.00 | 3.04% |
| Roll-Off Solid Waste | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00% |
| Commercial Recycling | 313.36 | 350.53 | 366.43 | 411.83 | 498.61 | 86.78 | 21.07% |
| MFD Recycling | 75.03 | 78.76 | 88.46 | 87.56 | 103.85 | 16.29 | 18.60% |
| Roll-Off Recycling | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00% |
| Commercial Organics | 265.96 | 278.29 | 290.65 | 343.30 | 373.91 | 30.61 | 8.92% |
| MFD Organics | 2.19 | 1.71 | 0.89 | 1.55 | 2.50 | 0.95 | 61.29% |
| Roll-Off Organics | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00% |
| SUBTOTAL - Disposed Tons | 1,839.59 | 2,096.12 | 2,187.11 | 2,210.19 | 2,319.10 | 108.91 | 4.93% |
| SUBTOTAL - Diverted Tons | 656.54 | 709.29 | 746.43 | 844.24 | 978.87 | 134.63 | 15.95% |
| Residential | | | | | | | |
| Residential Solid Waste | 1,835.67 | 2,025.60 | 2,129.91 | 2,075.87 | 2,092.85 | 16.98 | 0.82% |
| Residential Curbside Recycling | 714.80 | 834.55 | 867.72 | 853.03 | 859.67 | 6.64 | 0.78% |
| Residential Curbside Organics | 1,529.04 | 1,541.67 | 1,581.98 | 1,443.47 | 1,437.81 | (5.66) | -0.39% |
| SUBTOTAL - Disposed Tons | 1,835.67 | 2,025.60 | 2,129.91 | 2,075.87 | 2,092.85 | 16.98 | 0.82% |
| SUBTOTAL - Diverted Tons | 2,243.84 | 2,376.22 | 2,449.70 | 2,296.50 | 2,297.48 | 0.98 | 0.04% |
| Commercial/MFD and Residential | | | | | | | |
| TOTAL TONS DISPOSED | 3,675.26 | 4,121.72 | 4,317.02 | 4,286.06 | 4,411.95 | | |
| TOTAL TONS DIVERTED | 2,900.38 | 3,085.51 | 3,196.13 | 3,140.74 | 3,276.35 | | |
| COMMERCIAL DIVERSION RATE | 26.30% | 25.28% | 25.44% | 27.64% | 29.68% | | |
| MFD DIVERSION RATE | 11.85% | 12.02% | 10.95% | 10.97% | 12.49% | | |
| RESIDENTIAL DIVERSION RATE | 55.00% | 53.98% | 53.49% | 52.52% | 52.33% | | |
| TOTAL DIVERSION RATE | 44.11% | 42.81% | 42.54% | 42.29% | 42.61% | | |

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2015

| | July | August | September | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | 2015 Year to Date |
|---------------------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|----------------------|
| MEMBER AGENCY | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected |
| REDWOOD CITY | | | | | | | | |
| Commercial | | | | | | | | |
| Commercial Solid Waste | 1,438.61 | 1,373.28 | 1,379.00 | 4,004.53 | 4,021.44 | 4,190.89 | 0.00 | 12,216.86 |
| Commercial Recycling | 383.62 | 374.65 | 388.49 | 1,031.21 | 1,119.68 | 1,146.76 | 0.00 | 3,297.65 |
| Commercial Organics | 374.51 | 353.85 | 379.86 | 1,012.29 | 1,067.99 | 1,108.22 | 0.00 | 3,188.50 |
| Subtotal - Disposed | 1,438.61 | 1,373.28 | 1,379.00 | 4,004.53 | 4,021.44 | 4,190.89 | 0.00 | 12,216.86 |
| Subtotal - Diverted | 758.13 | 728.50 | 768.35 | 2,043.50 | 2,187.67 | 2,254.98 | 0.00 | 6,486.15 |
| Diversion Rate | 34.51% | 34.66% | 35.78% | 33.79% | 35.23% | 34.98% | 0.00% | 34.68% |
| MFD | | | | | | | | |
| MFD Solid Waste | 621.92 | 584.93 | 579.82 | 1,733.64 | 1,768.75 | 1,786.67 | 0.00 | 5,289.06 |
| MFD Recycling | 118.36 | 114.31 | 115.80 | 321.00 | 340.20 | 348.47 | 0.00 | 1,009.67 |
| MFD Organics | 8.69 | 8.45 | 9.01 | 25.74 | 25.33 | 26.15 | 0.00 | 77.22 |
| Subtotal - Disposed | 621.92 | 584.93 | 579.82 | 1,733.64 | 1,768.75 | 1,786.67 | 0.00 | 5,289.06 |
| Subtotal - Diverted | 127.05 | 122.76 | 124.81 | 346.74 | 365.53 | 374.62 | 0.00 | 1,086.89 |
| Diversion Rate | 16.96% | 17.35% | 17.71% | 16.67% | 17.13% | 17.33% | 0.00% | 17.05% |
| Roll-Off | | | | | | | | |
| Roll-Off Solid Waste | 344.07 | 303.38 | 326.59 | 986.75 | 960.14 | 974.04 | 0.00 | 2,920.93 |
| Roll-Off Recycling | 18.84 | 23.83 | 27.11 | 95.11 | 82.59 | 69.78 | 0.00 | 247.48 |
| Roll-Off Organics | 58.81 | 45.37 | 52.00 | 154.88 | 168.67 | 156.18 | 0.00 | 479.73 |
| Subtotal - Disposed | 344.07 | 303.38 | 326.59 | 986.75 | 960.14 | 974.04 | 0.00 | 2,920.93 |
| Subtotal - Diverted | 77.65 | 69.20 | 79.11 | 249.99 | 251.26 | 225.96 | 0.00 | 727.21 |
| Diversion Rate | 18.41% | 18.57% | 19.50% | 20.21% | 20.74% | 18.83% | 0.00% | 19.93% |
| Residential | | | | | | | | |
| Residential Solid Waste | 878.12 | 811.33 | 830.52 | 2,459.46 | 2,516.58 | 2,519.97 | 0.00 | 7,496.01 |
| Residential Curbside Recycling | 600.45 | 562.67 | 607.51 | 1,867.51 | 1,827.01 | 1,770.63 | 0.00 | 5,465.15 |
| Residential Curbside Organics | 930.68 | 831.88 | 900.17 | 3,040.84 | 2,815.79 | 2,662.73 | 0.00 | 8,519.36 |
| Subtotal - Disposed | 878.12 | 811.33 | 830.52 | 2,459.46 | 2,516.58 | 2,519.97 | 0.00 | 7,496.01 |
| Subtotal - Diverted | 1,531.13 | 1,394.55 | 1,507.68 | 4,908.35 | 4,642.80 | 4,433.36 | 0.00 | 13,984.51 |
| Diversion Rate | 63.55% | 63.22% | 64.48% | 66.62% | 64.85% | 63.76% | 0.00% | 65.10% |
| Total Disposed | 3,282.72 | 3,072.92 | 3,115.93 | 9,184.38 | 9,266.91 | 9,471.57 | 0.00 | 27,922.86 |
| Total Diverted | 2,493.96 | 2,315.01 | 2,479.95 | 7,548.58 | 7,447.26 | 7,288.92 | 0.00 | 22,284.76 |
| Total Diversion Rate | 43.17% | 42.97% | 44.32% | 45.11% | 44.56% | 43.49% | 0.00% | 44.39% |
| Single-Family Measured Diversion Rate | 63.55% | 63.22% | 64.48% | 66.62% | 64.85% | 63.76% | 0.00% | 65.10% |
| Commercial Measured Diversion Rate | 28.59% | 28.93% | 29.85% | 28.19% | 29.35% | 29.12% | 0.00% | 28.89% |
| MFD Measured Diversion Rate | 16.96% | 17.35% | 17.71% | 16.67% | 17.13% | 17.33% | 0.00% | 17.05% |
| Overall Measured Diversion Rate | 43.17% | 42.97% | 44.32% | 45.11% | 44.56% | 43.49% | 0.00% | 44.39% |

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2015

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2015

| <u>MEMBER AGENCY</u> | <u>Year to Date</u> <u>2011 Tons</u> | <u>Year to Date</u> <u>2012 Tons</u> | <u>Year to Date</u> <u>2013 Tons</u> | <u>Year to Date</u> <u>2014 Tons</u> | <u>Year to Date</u> <u>2015 Tons</u> | <u>2014 - 2015</u> <u>Tons Incr/(Decr)</u> | <u>2014 - 2015</u> <u>% Change</u> |
|---------------------------------------|---|---|---|---|---|---|---------------------------------------|
| Redwood City | | | | | | | |
| Commercial¹ and MFD | | | | | | | |
| Commercial Solid Waste | 10,920.14 | 11,878.79 | 11,474.31 | 11,691.35 | 12,216.86 | 525.51 | 4.49% |
| MFD Solid Waste | 5,935.40 | 5,580.14 | 5,752.93 | 5,298.43 | 5,289.06 | (9.37) | -0.18% |
| Roll-Off Solid Waste | 3,102.08 | 3,120.73 | 2,978.70 | 3,051.03 | 2,920.93 | (130.10) | -4.26% |
| Commercial Recycling | 2,228.66 | 2,527.55 | 2,606.87 | 2,952.88 | 3,297.65 | 344.77 | 11.68% |
| MFD Recycling | 856.63 | 854.93 | 980.84 | 960.01 | 1,009.67 | 49.66 | 5.17% |
| Roll-Off Recycling | 90.66 | 75.48 | 110.78 | 117.91 | 247.48 | 129.57 | 109.89% |
| Commercial Organics | 1,811.97 | 2,261.28 | 2,500.10 | 2,630.94 | 3,188.50 | 557.56 | 21.19% |
| MFD Organics | 93.41 | 94.53 | 92.78 | 84.93 | 77.22 | (7.71) | -9.08% |
| Roll-Off Organics | 452.74 | 574.20 | 463.43 | 478.85 | 479.73 | 0.88 | 0.18% |
| SUBTOTAL - Disposed Tons | 19,957.62 | 20,579.66 | 20,205.94 | 20,040.81 | 20,426.85 | 386.04 | 1.93% |
| SUBTOTAL - Diverted Tons | 5,534.07 | 6,387.97 | 6,754.80 | 7,225.52 | 8,300.25 | 1,074.73 | 14.87% |
| Residential | | | | | | | |
| Residential Solid Waste | 7,951.52 | 7,706.61 | 7,621.87 | 7,417.89 | 7,496.01 | 78.12 | 1.05% |
| Residential Curbside Recycling | 5,114.18 | 5,328.10 | 5,506.10 | 5,539.65 | 5,465.15 | (74.50) | -1.34% |
| Residential Curbside Organics | 8,688.06 | 8,933.72 | 9,422.78 | 8,688.07 | 8,519.36 | (168.71) | -1.94% |
| SUBTOTAL - Disposed Tons | 7,951.52 | 7,706.61 | 7,621.87 | 7,417.89 | 7,496.01 | 78.12 | 1.05% |
| SUBTOTAL - Diverted Tons | 13,802.24 | 14,261.82 | 14,928.88 | 14,227.72 | 13,984.51 | (243.21) | -1.71% |
| Commercial/MFD and Residential | | | | | | | |
| TOTAL TONS DISPOSED | 27,909.14 | 28,286.27 | 27,827.81 | 27,458.70 | 27,922.86 | | |
| TOTAL TONS DIVERTED | 19,336.31 | 20,649.79 | 21,683.68 | 21,453.24 | 22,284.76 | | |
| COMMERCIAL DIVERSION RATE | 21.71% | 23.69% | 25.05% | 26.50% | 28.89% | | |
| MFD DIVERSION RATE | 13.80% | 14.54% | 15.73% | 16.47% | 17.05% | | |
| RESIDENTIAL DIVERSION RATE | 63.45% | 64.92% | 66.20% | 65.73% | 65.10% | | |
| TOTAL DIVERSION RATE | 40.93% | 42.20% | 43.80% | 43.86% | 44.39% | | |

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2015

| | July | August | September | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | 2015 Year to Date |
|---------------------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|----------------------|
| MEMBER AGENCY | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected |
| SAN CARLOS | | | | | | | | |
| Commercial | | | | | | | | |
| Commercial Solid Waste | 522.56 | 504.12 | 484.37 | 1,572.09 | 1,552.08 | 1,511.05 | 0.00 | 4,635.22 |
| Commercial Recycling | 172.84 | 230.59 | 181.44 | 492.14 | 518.33 | 584.87 | 0.00 | 1,595.34 |
| Commercial Organics | 110.65 | 115.00 | 109.82 | 281.92 | 311.02 | 335.47 | 0.00 | 928.41 |
| Subtotal - Disposed | 522.56 | 504.12 | 484.37 | 1,572.09 | 1,552.08 | 1,511.05 | 0.00 | 4,635.22 |
| Subtotal - Diverted | 283.49 | 345.59 | 291.26 | 774.06 | 829.35 | 920.34 | 0.00 | 2,523.75 |
| Diversion Rate | 35.17% | 40.67% | 37.55% | 32.99% | 34.83% | 37.85% | 0.00% | 35.25% |
| MFD | | | | | | | | |
| MFD Solid Waste | 138.34 | 127.20 | 120.81 | 379.82 | 392.78 | 386.35 | 0.00 | 1,158.95 |
| MFD Recycling | 40.43 | 38.88 | 38.75 | 115.57 | 120.99 | 118.06 | 0.00 | 354.62 |
| MFD Organics | 9.96 | 9.76 | 9.14 | 29.23 | 29.71 | 28.86 | 0.00 | 87.80 |
| Subtotal - Disposed | 138.34 | 127.20 | 120.81 | 379.82 | 392.78 | 386.35 | 0.00 | 1,158.95 |
| Subtotal - Diverted | 50.39 | 48.64 | 47.89 | 144.80 | 150.70 | 146.92 | 0.00 | 442.42 |
| Diversion Rate | 26.70% | 27.66% | 28.39% | 27.60% | 27.73% | 27.55% | 0.00% | 27.63% |
| Roll-Off | | | | | | | | |
| Roll-Off Solid Waste | 81.77 | 72.82 | 85.44 | 212.49 | 197.00 | 240.03 | 0.00 | 649.52 |
| Roll-Off Recycling | 19.32 | 9.74 | 11.32 | 55.18 | 44.31 | 40.38 | 0.00 | 139.87 |
| Roll-Off Organics | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Subtotal - Disposed | 81.77 | 72.82 | 85.44 | 212.49 | 197.00 | 240.03 | 0.00 | 649.52 |
| Subtotal - Diverted | 19.32 | 9.74 | 11.32 | 55.18 | 44.31 | 40.38 | 0.00 | 139.87 |
| Diversion Rate | 19.11% | 11.80% | 11.70% | 20.61% | 18.36% | 14.40% | 0.00% | 17.72% |
| Residential | | | | | | | | |
| Residential Solid Waste | 387.74 | 341.05 | 349.12 | 1,057.20 | 1,059.28 | 1,077.91 | 0.00 | 3,194.39 |
| Residential Curbside Recycling | 321.18 | 287.70 | 291.58 | 943.76 | 929.71 | 900.46 | 0.00 | 2,773.93 |
| Residential Curbside Organics | 500.68 | 404.87 | 395.68 | 1,471.37 | 1,401.38 | 1,301.23 | 0.00 | 4,173.98 |
| Subtotal - Disposed | 387.74 | 341.05 | 349.12 | 1,057.20 | 1,059.28 | 1,077.91 | 0.00 | 3,194.39 |
| Subtotal - Diverted | 821.86 | 692.57 | 687.26 | 2,415.13 | 2,331.09 | 2,201.69 | 0.00 | 6,947.91 |
| Diversion Rate | 67.94% | 67.00% | 66.31% | 69.55% | 68.76% | 67.13% | 0.00% | 68.50% |
| Total Disposed | 1,130.41 | 1,045.19 | 1,039.74 | 3,221.60 | 3,201.14 | 3,215.34 | 0.00 | 9,638.08 |
| Total Diverted | 1,175.06 | 1,096.54 | 1,037.73 | 3,389.17 | 3,355.45 | 3,309.33 | 0.00 | 10,053.95 |
| Total Diversion Rate | 50.97% | 51.20% | 49.95% | 51.27% | 51.18% | 50.72% | 0.00% | 51.06% |
| Single-Family Measured Diversion Rate | 67.94% | 67.00% | 66.31% | 69.55% | 68.76% | 67.13% | 0.00% | 68.50% |
| Commercial Measured Diversion Rate | 32.23% | 36.46% | 33.66% | 31.04% | 32.35% | 34.13% | 0.00% | 32.52% |
| MFD Measured Diversion Rate | 26.70% | 27.66% | 28.39% | 27.60% | 27.73% | 27.55% | 0.00% | 27.63% |
| Overall Measured Diversion Rate | 50.97% | 51.20% | 49.95% | 51.27% | 51.18% | 50.72% | 0.00% | 51.06% |

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2015

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2015

| <u>MEMBER AGENCY</u> | <u>Year to Date</u> <u>2011 Tons</u> | <u>Year to Date</u> <u>2012 Tons</u> | <u>Year to Date</u> <u>2013 Tons</u> | <u>Year to Date</u> <u>2014 Tons</u> | <u>Year to Date</u> <u>2015 Tons</u> | <u>2014 - 2015</u> <u>Tons Incr/(Decr)</u> | <u>2014 - 2015</u> <u>% Change</u> |
|---------------------------------------|---|---|---|---|---|---|---------------------------------------|
| San Carlos | | | | | | | |
| Commercial¹ and MFD | | | | | | | |
| Commercial Solid Waste | 4,594.64 | 4,457.43 | 4,597.33 | 4,557.12 | 4,635.22 | 78.10 | 1.71% |
| MFD Solid Waste | 1,326.84 | 1,120.09 | 1,202.07 | 1,178.48 | 1,158.95 | (19.53) | -1.66% |
| Roll-Off Solid Waste | 1,104.39 | 751.71 | 627.23 | 584.12 | 649.52 | 65.40 | 11.20% |
| Commercial Recycling | 1,201.20 | 1,287.35 | 1,412.87 | 1,477.91 | 1,595.34 | 117.43 | 7.95% |
| MFD Recycling | 309.31 | 264.70 | 326.96 | 343.76 | 354.62 | 10.86 | 3.16% |
| Roll-Off Recycling | 260.97 | 135.22 | 129.09 | 86.76 | 139.87 | 53.11 | 61.21% |
| Commercial Organics | 515.50 | 612.42 | 632.85 | 732.11 | 928.41 | 196.30 | 26.81% |
| MFD Organics | 65.08 | 57.04 | 48.78 | 91.26 | 87.80 | (3.46) | -3.79% |
| Roll-Off Organics | 64.78 | 2.13 | 9.28 | 2.29 | 0.00 | (2.29) | -100.00% |
| SUBTOTAL - Disposed Tons | 7,025.87 | 6,329.23 | 6,426.63 | 6,319.72 | 6,443.69 | 123.97 | 1.96% |
| SUBTOTAL - Diverted Tons | 2,416.84 | 2,358.86 | 2,559.83 | 2,734.09 | 3,106.04 | 371.95 | 13.60% |
| Residential | | | | | | | |
| Residential Solid Waste | 3,381.96 | 3,315.38 | 3,288.25 | 3,193.91 | 3,194.39 | 0.48 | 0.02% |
| Residential Curbside Recycling | 2,865.11 | 2,866.67 | 2,908.65 | 2,826.98 | 2,773.93 | (53.05) | -1.88% |
| Residential Curbside Organics | 4,639.75 | 4,567.41 | 4,620.36 | 4,212.56 | 4,173.98 | (38.58) | -0.92% |
| SUBTOTAL - Disposed Tons | 3,381.96 | 3,315.38 | 3,288.25 | 3,193.91 | 3,194.39 | 0.48 | 0.02% |
| SUBTOTAL - Diverted Tons | 7,504.86 | 7,434.08 | 7,529.01 | 7,039.54 | 6,947.91 | (91.63) | -1.30% |
| Commercial/MFD and Residential | | | | | | | |
| TOTAL TONS DISPOSED | 10,407.83 | 9,644.61 | 9,714.88 | 9,513.63 | 9,638.08 | | |
| TOTAL TONS DIVERTED | 9,921.70 | 9,792.94 | 10,088.84 | 9,773.63 | 10,053.95 | | |
| COMMERCIAL DIVERSION RATE | 25.59% | 27.15% | 28.49% | 30.20% | 32.52% | | |
| MFD DIVERSION RATE | 22.01% | 22.31% | 23.81% | 26.96% | 27.63% | | |
| RESIDENTIAL DIVERSION RATE | 68.94% | 69.16% | 69.60% | 68.79% | 68.50% | | |
| TOTAL DIVERSION RATE | 48.80% | 50.38% | 50.94% | 50.67% | 51.06% | | |

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2015

| | July | August | September | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | 2015 Year to Date |
|---------------------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|----------------------|
| MEMBER AGENCY | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected |
| SAN MATEO | | | | | | | | |
| Commercial | | | | | | | | |
| Commercial Solid Waste | 1,234.38 | 1,161.98 | 1,156.42 | 3,544.71 | 3,536.65 | 3,552.78 | 0.00 | 10,634.14 |
| Commercial Recycling | 425.96 | 409.13 | 466.96 | 1,159.95 | 1,225.36 | 1,302.05 | 0.00 | 3,687.36 |
| Commercial Organics | 313.90 | 304.13 | 289.83 | 834.95 | 843.15 | 907.86 | 0.00 | 2,585.96 |
| Subtotal - Disposed | 1,234.38 | 1,161.98 | 1,156.42 | 3,544.71 | 3,536.65 | 3,552.78 | 0.00 | 10,634.14 |
| Subtotal - Diverted | 739.86 | 713.26 | 756.79 | 1,994.90 | 2,068.51 | 2,209.91 | 0.00 | 6,273.32 |
| Diversion Rate | 37.48% | 38.04% | 39.56% | 36.01% | 36.90% | 38.35% | 0.00% | 37.10% |
| MFD | | | | | | | | |
| MFD Solid Waste | 924.25 | 878.31 | 854.50 | 2,670.97 | 2,678.25 | 2,657.06 | 0.00 | 8,006.28 |
| MFD Recycling | 235.57 | 230.50 | 224.44 | 667.51 | 669.93 | 690.51 | 0.00 | 2,027.95 |
| MFD Organics | 28.54 | 25.98 | 27.60 | 71.16 | 78.23 | 82.12 | 0.00 | 231.51 |
| Subtotal - Disposed | 924.25 | 878.31 | 854.50 | 2,670.97 | 2,678.25 | 2,657.06 | 0.00 | 8,006.28 |
| Subtotal - Diverted | 264.11 | 256.48 | 252.04 | 738.67 | 748.16 | 772.63 | 0.00 | 2,259.46 |
| Diversion Rate | 22.22% | 22.60% | 22.78% | 21.66% | 21.84% | 22.53% | 0.00% | 22.01% |
| Roll-Off | | | | | | | | |
| Roll-Off Solid Waste | 360.77 | 342.66 | 363.72 | 974.88 | 1,063.77 | 1,067.15 | 0.00 | 3,105.80 |
| Roll-Off Recycling | 29.97 | 29.04 | 35.10 | 88.01 | 96.62 | 94.11 | 0.00 | 278.74 |
| Roll-Off Organics | 0.00 | 2.44 | 0.00 | 0.00 | 0.00 | 2.44 | 0.00 | 2.44 |
| Subtotal - Disposed | 360.77 | 342.66 | 363.72 | 974.88 | 1,063.77 | 1,067.15 | 0.00 | 3,105.80 |
| Subtotal - Diverted | 29.97 | 31.48 | 35.10 | 88.01 | 96.62 | 96.55 | 0.00 | 281.18 |
| Diversion Rate | 7.67% | 8.41% | 8.80% | 8.28% | 8.33% | 8.30% | 0.00% | 8.30% |
| Residential | | | | | | | | |
| Residential Solid Waste | 1,122.35 | 1,022.18 | 1,038.09 | 3,072.72 | 3,113.42 | 3,182.62 | 0.00 | 9,368.76 |
| Residential Curbside Recycling | 736.84 | 660.63 | 698.72 | 2,068.98 | 2,079.89 | 2,096.19 | 0.00 | 6,245.06 |
| Residential Curbside Organics | 1,077.99 | 948.04 | 993.10 | 3,404.00 | 3,122.15 | 3,019.13 | 0.00 | 9,545.28 |
| Subtotal - Disposed | 1,122.35 | 1,022.18 | 1,038.09 | 3,072.72 | 3,113.42 | 3,182.62 | 0.00 | 9,368.76 |
| Subtotal - Diverted | 1,814.83 | 1,608.67 | 1,691.82 | 5,472.98 | 5,202.04 | 5,115.32 | 0.00 | 15,790.34 |
| Diversion Rate | 61.79% | 61.15% | 61.97% | 64.04% | 62.56% | 61.65% | 0.00% | 62.76% |
| Total Disposed | 3,641.75 | 3,405.13 | 3,412.73 | 10,263.28 | 10,392.09 | 10,459.61 | 0.00 | 31,114.98 |
| Total Diverted | 2,848.77 | 2,609.89 | 2,735.75 | 8,294.56 | 8,115.33 | 8,194.41 | 0.00 | 24,604.30 |
| Total Diversion Rate | 43.89% | 43.39% | 44.49% | 44.70% | 43.85% | 43.93% | 0.00% | 44.16% |
| Single-Family Measured Diversion Rate | 61.79% | 61.15% | 61.97% | 64.04% | 62.56% | 61.65% | 0.00% | 62.76% |
| Commercial Measured Diversion Rate | 29.10% | 29.59% | 30.54% | 28.18% | 28.58% | 29.73% | 0.00% | 28.84% |
| MFD Measured Diversion Rate | 22.22% | 22.60% | 22.78% | 21.66% | 21.84% | 22.53% | 0.00% | 22.01% |
| Overall Measured Diversion Rate | 43.89% | 43.39% | 44.49% | 44.70% | 43.85% | 43.93% | 0.00% | 44.16% |

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2015

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2015

| <u>MEMBER AGENCY</u> | <u>Year to Date</u> <u>2011 Tons</u> | <u>Year to Date</u> <u>2012 Tons</u> | <u>Year to Date</u> <u>2013 Tons</u> | <u>Year to Date</u> <u>2014 Tons</u> | <u>Year to Date</u> <u>2015 Tons</u> | <u>2014 - 2015</u> <u>Tons Incr/(Decr)</u> | <u>2014 - 2015</u> <u>% Change</u> |
|---------------------------------------|---|---|---|---|---|---|---------------------------------------|
| San Mateo | | | | | | | |
| Commercial¹ and MFD | | | | | | | |
| Commercial Solid Waste | 10,523.32 | 11,128.78 | 10,410.31 | 10,672.93 | 10,634.14 | (38.79) | -0.36% |
| MFD Solid Waste | 8,832.33 | 7,653.92 | 8,076.21 | 7,769.38 | 8,006.28 | 236.90 | 3.05% |
| Roll-Off Solid Waste | 3,181.40 | 3,392.57 | 3,289.69 | 3,053.11 | 3,105.80 | 52.69 | 1.73% |
| Commercial Recycling | 2,663.41 | 3,254.74 | 3,402.25 | 3,737.54 | 3,687.36 | (50.18) | -1.34% |
| MFD Recycling | 1,746.08 | 1,599.80 | 1,855.91 | 1,914.49 | 2,027.95 | 113.46 | 5.93% |
| Roll-Off Recycling | 303.74 | 375.91 | 296.92 | 277.39 | 278.74 | 1.35 | 0.49% |
| Commercial Organics | 1,975.68 | 2,249.61 | 2,266.17 | 2,350.13 | 2,585.96 | 235.83 | 10.03% |
| MFD Organics | 285.28 | 254.89 | 271.36 | 215.91 | 231.51 | 15.60 | 7.23% |
| Roll-Off Organics | 0.00 | 18.50 | 0.00 | 0.00 | 2.44 | 2.44 | 100.00% |
| SUBTOTAL - Disposed Tons | 22,537.05 | 22,175.27 | 21,776.21 | 21,495.42 | 21,746.22 | 250.80 | 1.17% |
| SUBTOTAL - Diverted Tons | 6,974.19 | 7,753.45 | 8,092.61 | 8,495.46 | 8,813.96 | 318.50 | 3.75% |
| Residential | | | | | | | |
| Residential Solid Waste | 9,180.87 | 9,415.95 | 9,370.66 | 9,260.21 | 9,368.76 | 108.55 | 1.17% |
| Residential Curbside Recycling | 6,501.24 | 6,197.07 | 6,210.27 | 6,243.24 | 6,245.06 | 1.82 | 0.03% |
| Residential Curbside Organics | 10,293.38 | 10,336.29 | 10,531.64 | 9,981.78 | 9,545.28 | (436.50) | -4.37% |
| SUBTOTAL - Disposed Tons | 9,180.87 | 9,415.95 | 9,370.66 | 9,260.21 | 9,368.76 | 108.55 | 1.17% |
| SUBTOTAL - Diverted Tons | 16,794.62 | 16,533.36 | 16,741.91 | 16,225.02 | 15,790.34 | (434.68) | -2.68% |
| Commercial/MFD and Residential | | | | | | | |
| TOTAL TONS DISPOSED | 31,717.92 | 31,591.22 | 31,146.87 | 30,755.63 | 31,114.98 | | |
| TOTAL TONS DIVERTED | 23,768.81 | 24,286.81 | 24,834.52 | 24,720.48 | 24,604.30 | | |
| COMMERCIAL DIVERSION RATE | 23.63% | 25.91% | 27.09% | 28.33% | 28.84% | | |
| MFD DIVERSION RATE | 18.70% | 19.51% | 20.85% | 21.52% | 22.01% | | |
| RESIDENTIAL DIVERSION RATE | 64.66% | 63.71% | 64.11% | 63.66% | 62.76% | | |
| TOTAL DIVERSION RATE | 42.84% | 43.46% | 44.36% | 44.56% | 44.16% | | |

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2015

| MEMBER AGENCY | 2015 | | | | | | | Year to Date |
|--|----------------|----------------|----------------|----------------|----------------|----------------|----------------|--------------|
| | July | August | September | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | |
| | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected | |
| SAN MATEO COUNTY | | | | | | | | |
| Commercial | | | | | | | | |
| Commercial Solid Waste | 74.11 | 68.68 | 68.06 | 202.20 | 208.71 | 210.85 | 0.00 | 621.76 |
| Commercial Recycling | 24.51 | 24.95 | 26.25 | 68.65 | 72.27 | 75.71 | 0.00 | 216.63 |
| Commercial Organics | 30.58 | 29.31 | 29.18 | 82.20 | 87.38 | 89.07 | 0.00 | 258.65 |
| Subtotal - Disposed | 74.11 | 68.68 | 68.06 | 202.20 | 208.71 | 210.85 | 0.00 | 621.76 |
| Subtotal - Diverted | 55.09 | 54.26 | 55.43 | 150.85 | 159.65 | 164.78 | 0.00 | 475.28 |
| Diversion Rate | 42.64% | 44.14% | 44.89% | 42.73% | 43.34% | 43.87% | 0.00% | 43.32% |
| MFD | | | | | | | | |
| MFD Solid Waste | 38.70 | 35.28 | 33.33 | 103.87 | 105.99 | 107.31 | 0.00 | 317.17 |
| MFD Recycling | 4.63 | 4.60 | 4.54 | 13.09 | 14.00 | 13.77 | 0.00 | 40.86 |
| MFD Organics | 0.34 | 0.30 | 0.33 | 0.95 | 0.95 | 0.97 | 0.00 | 2.87 |
| Subtotal - Disposed | 38.70 | 35.28 | 33.33 | 103.87 | 105.99 | 107.31 | 0.00 | 317.17 |
| Subtotal - Diverted | 4.97 | 4.90 | 4.87 | 14.04 | 14.95 | 14.74 | 0.00 | 43.73 |
| Diversion Rate | 11.38% | 12.20% | 12.75% | 11.91% | 12.36% | 12.08% | 0.00% | 12.12% |
| Roll-Off | | | | | | | | |
| Roll-Off Solid Waste | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Roll-Off Recycling | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Roll-Off Organics | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Subtotal - Disposed | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Subtotal - Diverted | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Diversion Rate | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% |
| Residential | | | | | | | | |
| Residential Solid Waste | 238.89 | 222.63 | 220.75 | 650.43 | 657.39 | 682.27 | 0.00 | 1,990.09 |
| Residential Curbside Recycling | 195.75 | 185.93 | 189.83 | 590.66 | 592.09 | 571.51 | 0.00 | 1,754.26 |
| Residential Curbside Organics | 316.73 | 288.00 | 292.29 | 1,019.39 | 924.86 | 897.02 | 0.00 | 2,841.27 |
| Subtotal - Disposed | 238.89 | 222.63 | 220.75 | 650.43 | 657.39 | 682.27 | 0.00 | 1,990.09 |
| Subtotal - Diverted | 512.48 | 473.93 | 482.12 | 1,610.05 | 1,516.95 | 1,468.53 | 0.00 | 4,595.53 |
| Diversion Rate | 68.21% | 68.04% | 68.59% | 71.23% | 69.77% | 68.28% | 0.00% | 69.78% |
| Total Disposed | 351.70 | 326.59 | 322.14 | 956.50 | 972.09 | 1,000.43 | 0.00 | 2,929.02 |
| Total Diverted | 572.54 | 533.09 | 542.42 | 1,774.94 | 1,691.55 | 1,648.05 | 0.00 | 5,114.54 |
| Total Diversion Rate | 61.95% | 62.01% | 62.74% | 64.98% | 63.51% | 62.23% | 0.00% | 63.59% |
| Single-Family Measured Diversion Rate | 68.21% | 68.04% | 68.59% | 71.23% | 69.77% | 68.28% | 0.00% | 69.78% |
| Commercial Measured Diversion Rate | 34.74% | 36.27% | 37.29% | 35.01% | 35.68% | 36.07% | 0.00% | 35.60% |
| MFD Measured Diversion Rate | 11.38% | 12.20% | 12.75% | 11.91% | 12.36% | 12.08% | 0.00% | 12.12% |
| Overall Measured Diversion Rate | 61.95% | 62.01% | 62.74% | 64.98% | 63.51% | 62.23% | 0.00% | 63.59% |

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2015

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2015

| <u>MEMBER AGENCY</u> | <u>Year to Date</u> <u>2011 Tons</u> | <u>Year to Date</u> <u>2012 Tons</u> | <u>Year to Date</u> <u>2013 Tons</u> | <u>Year to Date</u> <u>2014 Tons</u> | <u>Year to Date</u> <u>2015 Tons</u> | <u>2014 - 2015</u> <u>Tons Incr/(Decr)</u> | <u>2014 - 2015</u> <u>% Change</u> |
|---------------------------------------|---|---|---|---|---|---|---------------------------------------|
| San Mateo County | | | | | | | |
| Commercial¹ and MFD | | | | | | | |
| Commercial Solid Waste | 735.40 | 786.84 | 746.70 | 676.13 | 621.76 | (54.37) | -8.04% |
| MFD Solid Waste | 308.78 | 283.22 | 312.08 | 310.01 | 317.17 | 7.16 | 2.31% |
| Roll-Off Solid Waste | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00% |
| Commercial Recycling | 146.41 | 175.33 | 193.90 | 207.54 | 216.63 | 9.09 | 4.38% |
| MFD Recycling | 44.28 | 36.34 | 36.54 | 37.08 | 40.86 | 3.78 | 10.19% |
| Roll-Off Recycling | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00% |
| Commercial Organics | 107.14 | 162.03 | 165.20 | 232.39 | 258.65 | 26.26 | 11.30% |
| MFD Organics | 5.98 | 3.90 | 3.58 | 2.62 | 2.87 | 0.25 | 9.54% |
| Roll-Off Organics | 0.10 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00% |
| SUBTOTAL - Disposed Tons | 1,044.18 | 1,070.06 | 1,058.78 | 986.14 | 938.93 | (47.21) | -4.79% |
| SUBTOTAL - Diverted Tons | 303.91 | 377.60 | 399.22 | 479.63 | 519.01 | 39.38 | 8.21% |
| Residential | | | | | | | |
| Residential Solid Waste | 1,935.15 | 1,993.73 | 1,986.81 | 1,993.00 | 1,990.09 | (2.91) | -0.15% |
| Residential Curbside Recycling | 1,644.00 | 1,746.08 | 1,763.43 | 1,720.73 | 1,754.26 | 33.53 | 1.95% |
| Residential Curbside Organics | 2,993.97 | 3,041.44 | 3,198.50 | 2,826.82 | 2,841.27 | 14.45 | 0.51% |
| SUBTOTAL - Disposed Tons | 1,935.15 | 1,993.73 | 1,986.81 | 1,993.00 | 1,990.09 | (2.91) | -0.15% |
| SUBTOTAL - Diverted Tons | 4,637.97 | 4,787.52 | 4,961.93 | 4,547.55 | 4,595.53 | 47.98 | 1.06% |
| Commercial/MFD and Residential | | | | | | | |
| TOTAL TONS DISPOSED | 2,979.33 | 3,063.79 | 3,045.59 | 2,979.14 | 2,929.02 | | |
| TOTAL TONS DIVERTED | 4,941.88 | 5,165.12 | 5,361.15 | 5,027.18 | 5,114.54 | | |
| COMMERCIAL DIVERSION RATE | 22.54% | 26.08% | 27.38% | 32.72% | 35.60% | | |
| MFD DIVERSION RATE | 14.00% | 12.44% | 11.39% | 11.35% | 12.12% | | |
| RESIDENTIAL DIVERSION RATE | 70.56% | 70.60% | 71.41% | 69.53% | 69.78% | | |
| TOTAL DIVERSION RATE | 62.39% | 62.77% | 63.77% | 62.79% | 63.59% | | |

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2015

| | July | August | September | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | 2015 Year to Date |
|---------------------------------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------------|
| MEMBER AGENCY | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected |
| WEST BAY | | | | | | | | |
| Commercial | | | | | | | | |
| Commercial Solid Waste | 33.60 | 33.25 | 34.79 | 100.36 | 94.51 | 101.64 | 0.00 | 296.51 |
| Commercial Recycling | 13.38 | 13.80 | 14.26 | 38.24 | 37.69 | 41.44 | 0.00 | 117.37 |
| Commercial Organics | 12.52 | 13.80 | 12.73 | 37.78 | 25.63 | 39.05 | 0.00 | 102.46 |
| Subtotal - Disposed | 33.60 | 33.25 | 34.79 | 100.36 | 94.51 | 101.64 | 0.00 | 296.51 |
| Subtotal - Diverted | 25.90 | 27.60 | 26.99 | 76.02 | 63.32 | 80.49 | 0.00 | 219.83 |
| Diversion Rate | 43.53% | 45.36% | 43.69% | 43.10% | 40.12% | 44.19% | 0.00% | 42.57% |
| MFD | | | | | | | | |
| MFD Solid Waste | 2.32 | 2.06 | 2.38 | 6.84 | 6.70 | 6.76 | 0.00 | 20.30 |
| MFD Recycling | 1.11 | 1.00 | 1.10 | 3.38 | 3.35 | 3.21 | 0.00 | 9.94 |
| MFD Organics | 0.16 | 0.13 | 0.16 | 0.41 | 0.43 | 0.45 | 0.00 | 1.29 |
| Subtotal - Disposed | 2.32 | 2.06 | 2.38 | 6.84 | 6.70 | 6.76 | 0.00 | 20.30 |
| Subtotal - Diverted | 1.27 | 1.13 | 1.26 | 3.79 | 3.78 | 3.66 | 0.00 | 11.23 |
| Diversion Rate | 35.38% | 35.42% | 34.62% | 35.65% | 36.07% | 35.12% | 0.00% | 35.62% |
| Roll-Off | | | | | | | | |
| Roll-Off Solid Waste | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Roll-Off Recycling | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Roll-Off Organics | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Subtotal - Disposed | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Subtotal - Diverted | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Diversion Rate | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% |
| Residential | | | | | | | | |
| Residential Solid Waste | 96.80 | 86.72 | 94.43 | 276.69 | 279.53 | 277.95 | 0.00 | 834.17 |
| Residential Curbside Recycling | 90.07 | 82.99 | 97.71 | 262.49 | 266.47 | 270.77 | 0.00 | 799.73 |
| Residential Curbside Organics | 182.75 | 156.89 | 169.92 | 579.07 | 545.77 | 509.56 | 0.00 | 1,634.40 |
| Subtotal - Disposed | 96.80 | 86.72 | 94.43 | 276.69 | 279.53 | 277.95 | 0.00 | 834.17 |
| Subtotal - Diverted | 272.82 | 239.88 | 267.63 | 841.56 | 812.24 | 780.33 | 0.00 | 2,434.13 |
| Diversion Rate | 73.81% | 73.45% | 73.92% | 75.26% | 74.40% | 73.74% | 0.00% | 74.48% |
| Total Disposed | 132.72 | 122.03 | 131.60 | 383.89 | 380.74 | 386.35 | 0.00 | 1,150.98 |
| Total Diverted | 299.99 | 268.61 | 295.88 | 921.37 | 879.34 | 864.48 | 0.00 | 2,665.19 |
| Total Diversion Rate | 69.33% | 68.76% | 69.21% | 70.59% | 69.78% | 69.11% | 0.00% | 69.84% |
| Single-Family Measured Diversion Rate | 73.81% | 73.45% | 73.92% | 75.26% | 74.40% | 73.74% | 0.00% | 74.48% |
| Commercial Measured Diversion Rate | 43.07% | 44.86% | 43.18% | 42.68% | 39.87% | 43.70% | 0.00% | 42.17% |
| MFD Measured Diversion Rate | 35.38% | 35.42% | 34.62% | 35.65% | 36.07% | 35.12% | 0.00% | 35.62% |
| Overall Measured Diversion Rate | 69.33% | 68.76% | 69.21% | 70.59% | 69.78% | 69.11% | 0.00% | 69.84% |

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2015

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2015

| <u>MEMBER AGENCY</u> | <u>Year to Date</u> <u>2011 Tons</u> | <u>Year to Date</u> <u>2012 Tons</u> | <u>Year to Date</u> <u>2013 Tons</u> | <u>Year to Date</u> <u>2014 Tons</u> | <u>Year to Date</u> <u>2015 Tons</u> | <u>2014 - 2015</u> <u>Tons Incr/(Decr)</u> | <u>2014 - 2015</u> <u>% Change</u> |
|---------------------------------------|---|---|---|---|---|---|---------------------------------------|
| West Bay Sanitary | | | | | | | |
| Commercial¹ and MFD | | | | | | | |
| Commercial Solid Waste | 297.83 | 280.12 | 273.44 | 298.98 | 296.51 | (2.47) | -0.83% |
| MFD Solid Waste | 55.08 | 42.51 | 40.83 | 20.69 | 20.30 | (0.39) | -1.88% |
| Roll-Off Solid Waste | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00% |
| Commercial Recycling | 74.62 | 95.58 | 96.93 | 109.40 | 117.37 | 7.97 | 7.29% |
| MFD Recycling | 12.10 | 12.70 | 13.36 | 9.56 | 9.94 | 0.38 | 3.97% |
| Roll-Off Recycling | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00% |
| Commercial Organics | 32.71 | 74.75 | 105.88 | 107.98 | 102.46 | (5.52) | -5.11% |
| MFD Organics | 0.00 | 0.00 | 0.42 | 1.19 | 1.29 | 0.10 | 8.40% |
| Roll-Off Organics | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00% |
| SUBTOTAL - Disposed Tons | 352.91 | 322.63 | 314.27 | 319.67 | 316.81 | (2.86) | -0.89% |
| SUBTOTAL - Diverted Tons | 119.43 | 183.03 | 216.59 | 228.13 | 231.06 | 2.93 | 1.28% |
| Residential | | | | | | | |
| Residential Solid Waste | 807.41 | 868.13 | 871.01 | 848.61 | 834.17 | (14.44) | -1.70% |
| Residential Curbside Recycling | 801.58 | 835.52 | 804.92 | 809.61 | 799.73 | (9.88) | -1.22% |
| Residential Curbside Organics | 1,689.55 | 1,724.34 | 1,781.05 | 1,644.48 | 1,634.40 | (10.08) | -0.61% |
| SUBTOTAL - Disposed Tons | 807.41 | 868.13 | 871.01 | 848.61 | 834.17 | (14.44) | -1.70% |
| SUBTOTAL - Diverted Tons | 2,491.13 | 2,559.86 | 2,585.97 | 2,454.09 | 2,434.13 | (19.96) | -0.81% |
| Commercial/MFD and Residential | | | | | | | |
| TOTAL TONS DISPOSED | 1,160.32 | 1,190.76 | 1,185.28 | 1,168.28 | 1,150.98 | | |
| TOTAL TONS DIVERTED | 2,610.56 | 2,742.89 | 2,802.56 | 2,682.22 | 2,665.19 | | |
| COMMERCIAL DIVERSION RATE | 25.28% | 36.20% | 40.80% | 41.64% | 42.17% | | |
| MFD DIVERSION RATE | 18.01% | 23.00% | 25.23% | 34.19% | 35.62% | | |
| RESIDENTIAL DIVERSION RATE | 75.52% | 74.68% | 74.80% | 74.31% | 74.48% | | |
| TOTAL DIVERSION RATE | 69.23% | 69.73% | 70.28% | 69.66% | 69.84% | | |

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2015

| | July | August | September | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | 2015 Year to Date |
|---------------------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|----------------------|
| MEMBER AGENCY | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected | Tons Collected |
| TOTAL SBWMA | | | | | | | | |
| Commercial | | | | | | | | |
| Commercial Solid Waste | 5,634.61 | 5,328.71 | 5,321.20 | 16,070.06 | 16,100.41 | 16,284.52 | 0.00 | 48,454.99 |
| Commercial Recycling | 1,971.34 | 1,969.46 | 2,122.35 | 5,334.33 | 5,636.28 | 6,063.15 | 0.00 | 17,033.76 |
| Commercial Organics | 1,915.76 | 1,854.19 | 1,837.97 | 5,288.67 | 5,492.62 | 5,607.92 | 0.00 | 16,389.21 |
| Subtotal - Disposed | 5,634.61 | 5,328.71 | 5,321.20 | 16,070.06 | 16,100.41 | 16,284.52 | 0.00 | 48,454.99 |
| Subtotal - Diverted | 3,887.10 | 3,823.65 | 3,960.32 | 10,623.00 | 11,128.90 | 11,671.07 | 0.00 | 33,422.97 |
| Diversion Rate | 40.82% | 41.78% | 42.67% | 39.80% | 40.87% | 41.75% | 0.00% | 40.82% |
| MFD | | | | | | | | |
| MFD Solid Waste | 2,948.76 | 2,781.85 | 2,682.32 | 8,333.01 | 8,392.83 | 8,412.93 | 0.00 | 25,138.77 |
| MFD Recycling | 728.34 | 705.23 | 690.08 | 2,019.19 | 2,091.26 | 2,123.65 | 0.00 | 6,234.10 |
| MFD Organics | 78.17 | 74.67 | 74.68 | 216.62 | 224.03 | 227.52 | 0.00 | 668.17 |
| Subtotal - Disposed | 2,948.76 | 2,781.85 | 2,682.32 | 8,333.01 | 8,392.83 | 8,412.93 | 0.00 | 25,138.77 |
| Subtotal - Diverted | 806.51 | 779.90 | 764.76 | 2,235.81 | 2,315.29 | 2,351.17 | 0.00 | 6,902.27 |
| Diversion Rate | 21.48% | 21.90% | 22.19% | 21.15% | 21.62% | 21.84% | 0.00% | 21.54% |
| Roll-Off | | | | | | | | |
| Roll-Off Solid Waste | 1,800.81 | 1,698.66 | 1,684.02 | 4,724.43 | 5,004.94 | 5,183.49 | 0.00 | 14,912.86 |
| Roll-Off Recycling | 152.07 | 137.58 | 150.17 | 511.04 | 469.21 | 439.82 | 0.00 | 1,420.07 |
| Roll-Off Organics | 131.30 | 106.61 | 127.59 | 341.98 | 358.59 | 365.50 | 0.00 | 1,066.07 |
| Subtotal - Disposed | 1,800.81 | 1,698.66 | 1,684.02 | 4,724.43 | 5,004.94 | 5,183.49 | 0.00 | 14,912.86 |
| Subtotal - Diverted | 283.37 | 244.19 | 277.76 | 853.02 | 827.80 | 805.32 | 0.00 | 2,486.14 |
| Diversion Rate | 13.60% | 12.57% | 14.16% | 15.29% | 14.19% | 13.45% | 0.00% | 14.29% |
| Residential | | | | | | | | |
| Residential Solid Waste | 5,185.91 | 4,790.15 | 4,890.59 | 14,376.69 | 14,638.21 | 14,866.65 | 0.00 | 43,881.55 |
| Residential Curbside Recycling | 3,451.73 | 3,187.76 | 3,364.18 | 10,102.81 | 10,092.76 | 10,003.67 | 0.00 | 30,199.24 |
| Residential Curbside Organics | 5,833.83 | 5,199.91 | 5,461.46 | 18,537.04 | 17,268.20 | 16,495.20 | 0.00 | 52,300.44 |
| Subtotal - Disposed | 5,185.91 | 4,790.15 | 4,890.59 | 14,376.69 | 14,638.21 | 14,866.65 | 0.00 | 43,881.55 |
| Subtotal - Diverted | 9,285.56 | 8,387.67 | 8,825.64 | 28,639.85 | 27,360.96 | 26,498.87 | 0.00 | 82,499.68 |
| Diversion Rate | 64.16% | 63.65% | 64.34% | 66.58% | 65.15% | 64.06% | 0.00% | 65.28% |
| Total Disposed | 15,570.09 | 14,599.37 | 14,578.13 | 43,504.19 | 44,136.39 | 44,747.59 | 0.00 | 132,388.17 |
| Total Diverted | 14,262.54 | 13,235.41 | 13,828.48 | 42,351.68 | 41,632.95 | 41,326.43 | 0.00 | 125,311.06 |
| Total Diversion Rate | 47.81% | 47.55% | 48.68% | 49.33% | 48.54% | 48.01% | 0.00% | 48.63% |
| Single-Family Measured Diversion Rate | 64.16% | 63.65% | 64.34% | 66.58% | 65.15% | 64.06% | 0.00% | 65.28% |
| Commercial Measured Diversion Rate | 32.40% | 33.07% | 34.06% | 32.01% | 32.61% | 33.16% | 0.00% | 32.60% |
| MFD Measured Diversion Rate | 21.48% | 21.90% | 22.19% | 21.15% | 21.62% | 21.84% | 0.00% | 21.54% |
| Overall Measured Diversion Rate | 47.81% | 47.55% | 48.68% | 49.33% | 48.54% | 48.01% | 0.00% | 48.63% |

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2015

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2015

| <u>MEMBER AGENCY</u> | <u>Year to Date</u> <u>2011 Tons</u> | <u>Year to Date</u> <u>2012 Tons</u> | <u>Year to Date</u> <u>2013 Tons</u> | <u>Year to Date</u> <u>2014 Tons</u> | <u>Year to Date</u> <u>2015 Tons</u> | <u>2014 - 2015</u> <u>Tons Incr/(Decr)</u> | <u>2014 - 2015</u> <u>% Change</u> |
|---------------------------------------|---|---|---|---|---|---|---------------------------------------|
| TOTAL SBWMA | | | | | | | |
| Commercial¹ and MFD | | | | | | | |
| Commercial Solid Waste | 48,574.11 | 49,946.59 | 47,674.95 | 47,814.91 | 48,454.99 | 640.08 | 1.34% |
| MFD Solid Waste | 27,903.48 | 24,834.66 | 26,184.95 | 25,190.59 | 25,138.77 | (51.82) | -0.21% |
| Roll-Off Solid Waste | 16,209.22 | 16,649.73 | 14,989.95 | 14,720.86 | 14,912.86 | 192.00 | 1.30% |
| Commercial Recycling | 12,040.82 | 14,022.17 | 14,597.64 | 16,033.51 | 17,033.76 | 1,000.25 | 6.24% |
| MFD Recycling | 4,765.43 | 4,813.16 | 5,628.09 | 5,858.31 | 6,234.10 | 375.79 | 6.41% |
| Roll-Off Recycling | 1,237.94 | 1,018.43 | 1,043.71 | 1,179.12 | 1,420.07 | 240.95 | 20.43% |
| Commercial Organics | 11,035.70 | 12,247.74 | 13,727.41 | 14,148.66 | 16,389.21 | 2,240.55 | 15.84% |
| MFD Organics | 681.07 | 634.35 | 703.16 | 660.81 | 668.17 | 7.36 | 1.11% |
| Roll-Off Organics | 1,551.21 | 1,604.56 | 1,065.73 | 1,048.44 | 1,066.07 | 17.63 | 1.68% |
| SUBTOTAL - Disposed Tons | 92,686.81 | 91,430.98 | 88,849.85 | 87,726.36 | 88,506.62 | 780.26 | 0.89% |
| SUBTOTAL - Diverted Tons | 31,312.17 | 34,340.41 | 36,765.74 | 38,928.85 | 42,811.38 | 3,882.53 | 9.97% |
| Residential | | | | | | | |
| Residential Solid Waste | 44,572.65 | 44,225.86 | 43,917.20 | 43,316.59 | 43,881.55 | 564.96 | 1.30% |
| Residential Curbside Recycling | 30,173.62 | 29,884.15 | 30,264.06 | 30,177.07 | 30,199.24 | 22.17 | 0.07% |
| Residential Curbside Organics | 55,905.94 | 56,416.37 | 57,823.04 | 53,603.04 | 52,300.44 | (1,302.60) | -2.43% |
| SUBTOTAL - Disposed Tons | 44,572.65 | 44,225.86 | 43,917.20 | 43,316.59 | 43,881.55 | 564.96 | 1.30% |
| SUBTOTAL - Diverted Tons | 86,079.56 | 86,300.52 | 88,087.10 | 83,780.11 | 82,499.68 | (1,280.43) | -1.53% |
| Commercial/MFD and Residential | | | | | | | |
| TOTAL TONS DISPOSED | 137,259.46 | 135,656.84 | 132,767.05 | 131,042.95 | 132,388.17 | | |
| TOTAL TONS DIVERTED | 117,391.73 | 120,640.93 | 124,852.84 | 122,708.96 | 125,311.06 | | |
| COMMERCIAL DIVERSION RATE | 25.25% | 27.30% | 29.27% | 30.74% | 32.60% | | |
| MFD DIVERSION RATE | 16.33% | 17.99% | 19.47% | 20.56% | 21.54% | | |
| RESIDENTIAL DIVERSION RATE | 65.88% | 66.12% | 66.73% | 65.92% | 65.28% | | |
| TOTAL DIVERSION RATE | 46.10% | 47.07% | 48.46% | 48.36% | 48.63% | | |

¹ Includes Agency facilities tonnage

Recology San Mateo County
 Inquiry, Service Request and
 Complaint Summary
 Rate Year 2015

| | Single-Family Missed Pick-Up Initial Complaints 8.02.B.2 | | | | Single-Family Missed Pick-Up Collection Events 8.02.B.2 | | | | Excessive Noise 8.02.J | | | | Discourteous Behavior 8.06.J | | | | Property Damage 8.02.H | | | | Spills 8.02.I | | | |
|------------------|--|-----|-------|--------------|---|-----|-----|----------|------------------------|-----|-----|----------|------------------------------|-----|-----|----------|------------------------|-----|-----|----------|---------------|-----|-----|-----------|
| | Jul | Aug | Sep | Qrt 3 | Jul | Aug | Sep | Qrt 3 | Jul | Aug | Sep | Qrt 3 | Jul | Aug | Sep | Qrt 3 | Jul | Aug | Sep | Qrt 3 | Jul | Aug | Sep | Qrt 3 |
| Atherton | 31 | 31 | 36 | 98 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 |
| Belmont | 39 | 57 | 63 | 159 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 2 |
| Burlingame | 101 | 75 | 76 | 252 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 3 | 3 | 6 |
| East Palo Alto | 28 | 15 | 29 | 72 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 2 | 0 | 0 | 2 |
| Foster City | 25 | 49 | 38 | 112 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 1 | 3 |
| Hillsborough | 67 | 73 | 80 | 220 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 2 | 1 | 4 |
| Menlo Park | 68 | 64 | 108 | 240 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 3 | 0 | 1 | 0 | 1 |
| North Fair Oaks | 14 | 44 | 26 | 84 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Redwood City | 181 | 148 | 210 | 539 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 5 | 4 | 2 | 11 |
| San Carlos | 79 | 73 | 75 | 227 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 2 | 1 | 5 | 1 | 7 |
| San Mateo | 196 | 180 | 190 | 566 | 1 | 1 | 0 | 2 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 2 | 0 | 1 | 1 | 2 | 4 | 3 | 2 | 9 |
| San Mateo County | 32 | 40 | 53 | 125 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 |
| West Bay | 20 | 16 | 24 | 60 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 |
| Totals | 881 | 865 | 1,008 | 2,754 | 1 | 1 | 2 | 4 | 1 | 0 | 1 | 2 | 1 | 1 | 1 | 3 | 4 | 4 | 1 | 9 | 18 | 19 | 11 | 48 |

| | On-call Bulky Item Collection 5.05 | | | | Extra/Overage Requests 8.02.G | | | | Recycling Tote-Bag Request 5.03.B.2 | | | | Information requests 7.02.A | | | | Billing Concerns | | | |
|------------------|------------------------------------|-------|-------|--------------|-------------------------------|-----|-----|--------------|-------------------------------------|-----|-----|----------|-----------------------------|-------|-------|--------------|------------------|-----|-----|--------------|
| | Jul | Aug | Sep | Qrt 3 | Jul | Aug | Sep | Qrt 3 | Jul | Aug | Sep | Qrt 3 | Jul | Aug | Sep | Qrt 3 | Jul | Aug | Sep | Qrt 3 |
| Atherton | 52 | 40 | 35 | 127 | 17 | 15 | 12 | 44 | 0 | 0 | 0 | 0 | 52 | 52 | 42 | 146 | 11 | 36 | 30 | 77 |
| Belmont | 222 | 206 | 198 | 626 | 13 | 27 | 17 | 57 | 0 | 0 | 0 | 0 | 124 | 106 | 168 | 398 | 44 | 45 | 116 | 205 |
| Burlingame | 178 | 198 | 181 | 557 | 32 | 45 | 39 | 116 | 0 | 0 | 1 | 1 | 160 | 141 | 137 | 438 | 72 | 102 | 74 | 248 |
| East Palo Alto | 109 | 123 | 127 | 359 | 9 | 4 | 5 | 18 | 0 | 0 | 0 | 0 | 57 | 57 | 72 | 186 | 4 | 5 | 7 | 16 |
| Foster City | 201 | 192 | 204 | 597 | 23 | 14 | 13 | 50 | 1 | 1 | 0 | 2 | 102 | 106 | 158 | 366 | 44 | 40 | 106 | 190 |
| Hillsborough | 102 | 112 | 82 | 296 | 28 | 24 | 17 | 69 | 0 | 0 | 0 | 0 | 73 | 73 | 91 | 237 | 19 | 15 | 74 | 108 |
| Menlo Park | 225 | 188 | 179 | 592 | 54 | 38 | 34 | 126 | 0 | 0 | 1 | 1 | 184 | 151 | 171 | 506 | 83 | 47 | 62 | 192 |
| North Fair Oaks | 52 | 58 | 67 | 177 | 14 | 23 | 22 | 59 | 0 | 0 | 0 | 0 | 45 | 59 | 59 | 163 | 13 | 12 | 11 | 36 |
| Redwood City | 493 | 503 | 522 | 1518 | 63 | 66 | 55 | 184 | 0 | 0 | 0 | 0 | 269 | 211 | 325 | 805 | 16 | 15 | 18 | 49 |
| San Carlos | 258 | 260 | 226 | 744 | 55 | 43 | 51 | 149 | 0 | 0 | 0 | 0 | 327 | 352 | 470 | 1149 | 52 | 135 | 66 | 253 |
| San Mateo | 664 | 648 | 631 | 1943 | 66 | 13 | 79 | 158 | 0 | 1 | 0 | 1 | 452 | 52 | 423 | 927 | 309 | 135 | 150 | 594 |
| San Mateo County | 118 | 135 | 133 | 386 | 11 | 74 | 13 | 98 | 0 | 0 | 0 | 0 | 65 | 346 | 74 | 485 | 25 | 27 | 99 | 151 |
| West Bay | 74 | 70 | 37 | 181 | 4 | 11 | 9 | 24 | 0 | 0 | 0 | 0 | 39 | 19 | 32 | 90 | 33 | 19 | 7 | 59 |
| Totals | 2,748 | 2,733 | 2,622 | 8,103 | 389 | 397 | 366 | 1,152 | 1 | 2 | 2 | 5 | 1,949 | 1,725 | 2,222 | 5,896 | 725 | 633 | 820 | 2,178 |

Recology San Mateo County
 Call Center Data and
 Quality Assurance Calls
 Rate Year 2015

| SBWMA Service Area | Number of Calls Received | Number of Calls Answered | Number of Calls Dropped | Percentage of Calls Dropped | Average Hold Time in Seconds | Percentage of Calls Answered in Thirty Seconds | Number of Quality Assurance Calls Made |
|--------------------|--------------------------------|--------------------------------|-------------------------------|-----------------------------------|------------------------------------|--|---|
| July | 14,657 | 14,274 | 383 | 2.61% | 23.89 | 85.58% | 199 |
| August | 14,102 | 13,836 | 266 | 1.89% | 23.61 | 83.59% | 203 |
| September | 14,020 | 13,819 | 201 | 1.43% | 15.48 | 92.60% | 212 |
| Quarter 3 | 42,779 | 41,929 | 850 | 1.99% | 21.03 | 87.24% | 614 |

Recology San Mateo County
 On-Site Customer Assessments,
 Visual Audits and Recycling
 Tote-Bags Delivered
 Rate Year 2015

| | Number of On-site Assessments 7.04.E | | | | Number of Visual Audits 7.06 | | | | Recycling Tote-Bags Delivered | | | |
|------------------|---|-----|-----|------------|------------------------------|-----|-----|-----------|-------------------------------|-----|-----|--------------|
| | Jul | Aug | Sep | Qrt 3 | Jul | Aug | Sep | Qrt 3 | Jul | Aug | Sep | Qrt 3 |
| Atherton | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Belmont | 6 | 4 | 5 | 15 | 2 | 1 | 0 | 3 | 59 | 0 | 0 | 59 |
| Burlingame | 21 | 16 | 1 | 38 | 5 | 4 | 12 | 21 | 30 | 157 | 31 | 218 |
| East Palo Alto | 6 | 4 | 1 | 11 | 0 | 5 | 3 | 8 | 114 | 145 | 30 | 289 |
| Foster City | 12 | 7 | 1 | 20 | 0 | 4 | 1 | 5 | 85 | 50 | 0 | 135 |
| Hillsborough | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Menlo Park | 0 | 9 | 15 | 24 | 3 | 15 | 1 | 19 | 0 | 12 | 67 | 79 |
| North Fair Oaks | 3 | 5 | 2 | 10 | 0 | 6 | 0 | 6 | 102 | 9 | 8 | 119 |
| Redwood City | 2 | 3 | 0 | 5 | 5 | 4 | 5 | 14 | 361 | 151 | 18 | 530 |
| San Carlos | 2 | 3 | 0 | 5 | 1 | 2 | 0 | 3 | 6 | 16 | 0 | 22 |
| San Mateo | 1 | 2 | 3 | 6 | 10 | 2 | 1 | 13 | 267 | 321 | 17 | 605 |
| San Mateo County | 6 | 5 | 1 | 12 | 0 | 0 | 0 | 0 | 0 | 21 | 0 | 21 |
| West Bay | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Totals | 59 | 58 | 29 | 146 | 26 | 43 | 23 | 92 | 1,024 | 882 | 171 | 2,077 |

2015 LIQUIDATED DAMAGES

COLLECTION QUALITY

1.A, 1.B, 1.C **Complaints regarding unauthorized collection hours, inadequate care of or damage to private property, and failure to resolve property damage claims within 30 days**
8.01.A, 8.02.H,

| | July | | | August | | | September | | | Q3 | | | 2015 LD Amount | Monthly Allowance | LD per Occurrence |
|-----------------|-------------|-------------------|------------|-------------|-------------------|-----------|-------------|-------------------|-----------|-------------|-------------------|------------|----------------|-------------------|-------------------|
| | Occurrences | Net of Allowances | LD Amount | Occurrences | Net of Allowances | LD Amount | Occurrences | Net of Allowances | LD Amount | Occurrences | Net of Allowances | LD Amount | | | |
| Atherton | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 1 | \$ 150 |
| Belmont | 2 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 4 | 0 | - | - | 2 | \$ 150 |
| Burlingame | - | 0 | 0 | 1 | 0 | 0 | - | 0 | 0 | 1 | 0 | - | - | 2 | \$ 150 |
| East Palo Alto | - | 0 | 0 | 1 | 0 | 0 | - | 0 | 0 | 1 | 0 | - | - | 1 | \$ 150 |
| Foster City | 1 | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 1 | 0 | - | - | 2 | \$ 150 |
| Hillsborough | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 1 | \$ 150 |
| Menlo Park | 5 | 2 | 300 | - | 0 | 0 | - | 0 | 0 | 5 | 2 | 300 | 300 | 3 | \$ 150 |
| North Fair Oaks | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 1 | \$ 150 |
| Redwood City | 1 | 0 | 0 | 1 | 0 | 0 | - | 0 | 0 | 2 | 0 | - | - | 6 | \$ 150 |
| San Carlos | 1 | 0 | 0 | 3 | 0 | 0 | - | 0 | 0 | 4 | 0 | - | - | 3 | \$ 150 |
| San Mateo | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 3 | 0 | - | - | 6 | \$ 150 |
| San Mateo Cnty | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 2 | \$ 150 |
| West Bay | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 1 | \$ 150 |
| Total | 11 | 2 | 300 | 8 | 0 | 0 | 2 | 0 | 0 | 21 | 2 | 300 | 300 | 31 | |

2. **Complaints regarding failure to provide new service or change existing service level within five (5) business days**
8.02.C

| | July | | | August | | | September | | | Q3 | | | 2015 LD Amount | Monthly Allowance | LD per Occurrence |
|-----------------|-------------|-------------------|-----------|-------------|-------------------|-----------|-------------|-------------------|-----------|-------------|-------------------|-----------|----------------|-------------------|-------------------|
| | Occurrences | Net of Allowances | LD Amount | Occurrences | Net of Allowances | LD Amount | Occurrences | Net of Allowances | LD Amount | Occurrences | Net of Allowances | LD Amount | | | |
| Atherton | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 1 | \$ 100 |
| Belmont | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 4 | \$ 100 |
| Burlingame | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 4 | \$ 100 |
| East Palo Alto | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 3 | \$ 100 |
| Foster City | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 4 | \$ 100 |
| Hillsborough | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 2 | \$ 100 |
| Menlo Park | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 5 | \$ 100 |
| North Fair Oaks | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 2 | \$ 100 |
| Redwood City | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 11 | \$ 100 |
| San Carlos | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 6 | \$ 100 |
| San Mateo | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 13 | \$ 100 |
| San Mateo Cnty | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 3 | \$ 100 |
| West Bay | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 1 | \$ 100 |
| Total | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | - | 0 | - | - | 59 | |

3. **Complaints regarding improper container placement**
8.02.B.1

| | July | | | August | | | September | | | Q3 | | | 2015 LD Amount | Monthly Allowance | LD per Occurrence |
|-----------------|-------------|-------------------|-----------|-------------|-------------------|-----------|-------------|-------------------|-----------|-------------|-------------------|-----------|----------------|-------------------|-------------------|
| | Occurrences | Net of Allowances | LD Amount | Occurrences | Net of Allowances | LD Amount | Occurrences | Net of Allowances | LD Amount | Occurrences | Net of Allowances | LD Amount | | | |
| Atherton | - | 0 | 0 | 1 | 0 | 0 | - | 0 | 0 | 1 | 0 | - | - | 12 | \$ 50 |
| Belmont | 2 | 0 | 0 | 1 | 0 | 0 | 3 | 0 | 0 | 6 | 0 | - | - | 36 | \$ 50 |
| Burlingame | 1 | 0 | 0 | 1 | 0 | 0 | 3 | 0 | 0 | 5 | 0 | - | - | 35 | \$ 50 |
| East Palo Alto | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 23 | \$ 50 |
| Foster City | - | 0 | 0 | 1 | 0 | 0 | - | 0 | 0 | 1 | 0 | - | - | 35 | \$ 50 |
| Hillsborough | 1 | 0 | 0 | - | 0 | 0 | 1 | 0 | 0 | 2 | 0 | - | - | 20 | \$ 50 |
| Menlo Park | 1 | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 1 | 0 | - | - | 42 | \$ 50 |
| North Fair Oaks | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 14 | \$ 50 |
| Redwood City | 1 | 0 | 0 | 5 | 0 | 0 | 4 | 0 | 0 | 10 | 0 | - | - | 94 | \$ 50 |
| San Carlos | 2 | 0 | 0 | 2 | 0 | 0 | 2 | 0 | 0 | 6 | 0 | - | - | 46 | \$ 50 |
| San Mateo | 5 | 0 | 0 | 2 | 0 | 0 | 6 | 0 | 0 | 13 | 0 | - | - | 105 | \$ 50 |
| San Mateo Cnty | - | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 2 | 0 | - | - | 27 | \$ 50 |
| West Bay | - | 0 | 0 | - | 0 | 0 | 1 | 0 | 0 | 1 | 0 | - | - | 11 | \$ 50 |
| Total | 13 | 0 | 0 | 14 | 0 | 0 | 21 | 0 | 0 | 48 | 0 | - | - | 500 | |

2015 LIQUIDATED DAMAGES

4. Distribution of less than 50% of required non-collection notices

| | July | | | August | | | September | | | Q3 | | | 2015 LD Amount | Monthly Allowance | LD per Occurrence |
|-----------------|-------------|----------------------|--------------|-------------|----------------------|--------------|-------------|----------------------|--------------|-------------|----------------------|-----------|-------------------|----------------------|----------------------|
| | Occurrences | Net of Allowances | LD Amount | Occurrences | Net of Allowances | LD Amount | Occurrences | Net of Allowances | LD Amount | Occurrences | Net of Allowances | LD Amount | | | |
| Atherton | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 25 |
| Belmont | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 25 |
| Burlingame | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 25 |
| East Palo Alto | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 25 |
| Foster City | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 25 |
| Hillsborough | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 25 |
| Menlo Park | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 25 |
| North Fair Oaks | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 25 |
| Redwood City | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 25 |
| San Carlos | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 25 |
| San Mateo | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 25 |
| San Mateo Cnty | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 25 |
| West Bay | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 25 |
| | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | |

5. Excessive noise complaints

8.02.J

| | July | | | August | | | September | | | Q3 | | | 2015 LD Amount | Monthly Allowance | LD per Occurrence |
|-----------------|-------------|----------------------|--------------|-------------|----------------------|--------------|-------------|----------------------|--------------|-------------|----------------------|-----------|-------------------|----------------------|----------------------|
| | Occurrences | Net of Allowances | LD Amount | Occurrences | Net of Allowances | LD Amount | Occurrences | Net of Allowances | LD Amount | Occurrences | Net of Allowances | LD Amount | | | |
| Atherton | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 1 | \$ 50 |
| Belmont | - | 0 | 0 | - | 0 | 0 | 1 | 0 | 0 | 1 | 0 | - | - | 4 | \$ 50 |
| Burlingame | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 4 | \$ 50 |
| East Palo Alto | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 3 | \$ 50 |
| Foster City | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 4 | \$ 50 |
| Hillsborough | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 2 | \$ 50 |
| Menlo Park | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 5 | \$ 50 |
| North Fair Oaks | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 2 | \$ 50 |
| Redwood City | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 11 | \$ 50 |
| San Carlos | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 6 | \$ 50 |
| San Mateo | 1 | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 1 | 0 | - | - | 13 | \$ 50 |
| San Mateo Cnty | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 3 | \$ 50 |
| West Bay | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 1 | \$ 50 |
| | 1 | 0 | 0 | - | 0 | 0 | 1 | 0 | 0 | 2 | 0 | - | - | 59 | |

6. Complaints regarding unacceptable employee behavior

8.06.J

| | July | | | August | | | September | | | Q3 | | | 2015 LD Amount | Monthly Allowance | LD per Occurrence |
|-----------------|-------------|----------------------|--------------|-------------|----------------------|--------------|-------------|----------------------|--------------|-------------|----------------------|-----------|-------------------|----------------------|----------------------|
| | Occurrences | Net of Allowances | LD Amount | Occurrences | Net of Allowances | LD Amount | Occurrences | Net of Allowances | LD Amount | Occurrences | Net of Allowances | LD Amount | | | |
| Atherton | - | - | 0 | - | - | 0 | - | - | 0 | 0 | 0 | - | - | 0 | \$ 250 |
| Belmont | - | - | 0 | - | - | 0 | - | - | 0 | 0 | 0 | - | 250 | 0 | \$ 250 |
| Burlingame | - | - | 0 | - | - | 0 | 1 | 1 | 250 | 1 | 1 | 250 | 250 | 0 | \$ 250 |
| East Palo Alto | - | - | 0 | - | - | 0 | - | - | 0 | 0 | 0 | - | - | 0 | \$ 250 |
| Foster City | - | - | 0 | - | - | 0 | - | - | 0 | 0 | 0 | - | - | 0 | \$ 250 |
| Hillsborough | - | - | 0 | - | - | 0 | - | - | 0 | 0 | 0 | - | - | 0 | \$ 250 |
| Menlo Park | - | - | 0 | - | - | 0 | - | - | 0 | 0 | 0 | - | - | 0 | \$ 250 |
| North Fair Oaks | - | - | 0 | - | - | 0 | - | - | 0 | 0 | 0 | - | - | 0 | \$ 250 |
| Redwood City | - | - | 0 | - | - | 0 | - | - | 0 | 0 | 0 | - | - | 0 | \$ 250 |
| San Carlos | - | - | 0 | - | - | 0 | - | - | 0 | 0 | 0 | - | 250 | 0 | \$ 250 |
| San Mateo | 1 | 1 | 250 | 1 | 1 | 250 | - | - | 0 | 2 | 2 | 500 | 750 | 0 | \$ 250 |
| San Mateo Cnty | - | - | 0 | - | - | 0 | - | - | 0 | 0 | 0 | - | 500 | 0 | \$ 250 |
| West Bay | - | - | 0 | - | - | 0 | - | - | 0 | 0 | 0 | - | - | 0 | \$ 250 |
| | 1 | 1 | 250 | 1 | 1 | 250 | 1 | 1 | 250 | 3 | 3 | 750 | 2,000 | - | |

2015 LIQUIDATED DAMAGES

7.A, 7.B,

Complaints regarding spills of discarded materials and failure to clean up those spills

8.02.1

| | July | | | August | | | September | | | Q3 | | | 2015 LD Amount | Monthly Allowance | LD per Occurrence |
|-----------------|-------------|-------------------|-----------|-------------|-------------------|-----------|-------------|-------------------|-----------|-------------|-------------------|-----------|-------------------|----------------------|----------------------|
| | Occurrences | Net of Allowances | LD Amount | Occurrences | Net of Allowances | LD Amount | Occurrences | Net of Allowances | LD Amount | Occurrences | Net of Allowances | LD Amount | | | |
| Atherton | 1 | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 1 | 0 | - | - | 3 | \$ 50 |
| Belmont | 1 | 0 | 0 | 1 | 0 | 0 | - | 0 | 0 | 2 | 0 | - | - | 9 | \$ 50 |
| Burlingame | - | 0 | 0 | 3 | 0 | 0 | 3 | 0 | 0 | 6 | 0 | - | - | 8 | \$ 50 |
| East Palo Alto | 2 | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 2 | 0 | - | - | 5 | \$ 50 |
| Foster City | 2 | 0 | 0 | - | 0 | 0 | 1 | 0 | 0 | 3 | 0 | - | - | 9 | \$ 50 |
| Hillsborough | - | 0 | 0 | 2 | 0 | 0 | 1 | 0 | 0 | 3 | 0 | - | - | 5 | \$ 50 |
| Menlo Park | - | 0 | 0 | 1 | 0 | 0 | - | 0 | 0 | 1 | 0 | - | - | 10 | \$ 50 |
| North Fair Oaks | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 3 | \$ 50 |
| Redwood City | 4 | 0 | 0 | 4 | 0 | 0 | 2 | 0 | 0 | 10 | 0 | - | - | 22 | \$ 50 |
| San Carlos | 1 | 0 | 0 | 5 | 0 | 0 | 1 | 0 | 0 | 7 | 0 | - | - | 11 | \$ 50 |
| San Mateo | 4 | 0 | 0 | 3 | 0 | 0 | 2 | 0 | 0 | 9 | 0 | - | - | 25 | \$ 50 |
| San Mateo Cnty | 1 | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 1 | 0 | - | - | 6 | \$ 50 |
| West Bay | - | 0 | 0 | - | 0 | 0 | 1 | 0 | 0 | 1 | 0 | - | - | 3 | \$ 50 |
| | 16 | 0 | 0 | 19 | 0 | 0 | 11 | 0 | 0 | 46 | 0 | - | - | 119 | |

8.

Complaints regarding unreasonable leaks or spills of vehicle fluids

8.02.1

| | July | | | August | | | September | | | Q3 | | | 2015 LD Amount | Monthly Allowance | LD per Occurrence |
|-----------------|-------------|-------------------|-----------|-------------|-------------------|-----------|-------------|-------------------|-----------|-------------|-------------------|-----------|-------------------|----------------------|----------------------|
| | Occurrences | Net of Allowances | LD Amount | Occurrences | Net of Allowances | LD Amount | Occurrences | Net of Allowances | LD Amount | Occurrences | Net of Allowances | LD Amount | | | |
| Atherton | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 500 |
| Belmont | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 500 |
| Burlingame | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 500 |
| East Palo Alto | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 500 |
| Foster City | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | 500 | 0 | \$ 500 |
| Hillsborough | 1 | 1 | 500 | - | 0 | 0 | - | 0 | 0 | 1 | 1 | 500 | 500 | 0 | \$ 500 |
| Menlo Park | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | 2,000 | 0 | \$ 500 |
| North Fair Oaks | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 500 |
| Redwood City | 1 | 1 | 500 | - | 0 | 0 | - | 0 | 0 | 1 | 1 | 500 | 500 | 0 | \$ 500 |
| San Carlos | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | 1,000 | 0 | \$ 500 |
| San Mateo | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | 1,000 | 0 | \$ 500 |
| San Mateo Cnty | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 500 |
| West Bay | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 500 |
| | 2 | 2 | 1,000 | - | 0 | 0 | - | 0 | 0 | 2 | 2 | 1,000 | 5500 | 0 | |

CUSTOMER SERVICE QUALITY

1. Resolution or remedy of complaints or inquiries beyond 10 business days of receipt of the complaint or inquiry

7.02.D

| | July | | | August | | | September | | | Q3 | | | 2015 LD Amount | Monthly Allowance | LD per Occurrence |
|-----------------|-------------|-------------------|-----------|-------------|-------------------|-----------|-------------|-------------------|-----------|-------------|-------------------|-----------|-------------------|----------------------|----------------------|
| | Occurrences | Net of Allowances | LD Amount | Occurrences | Net of Allowances | LD Amount | Occurrences | Net of Allowances | LD Amount | Occurrences | Net of Allowances | LD Amount | | | |
| Atherton | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 100 |
| Belmont | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 100 |
| Burlingame | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 100 |
| East Palo Alto | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 100 |
| Foster City | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 100 |
| Hillsborough | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 100 |
| Menlo Park | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 100 |
| North Fair Oaks | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 100 |
| Redwood City | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 100 |
| San Carlos | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 100 |
| San Mateo | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 100 |
| San Mateo Cnty | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 100 |
| West Bay | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 100 |
| | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | - | |

2015 LIQUIDATED DAMAGES

REPORTING

1. Late submittal of reports, applications, proposals or other submittals

| | July | | | August | | | September | | | Q3 | | | 2015 LD Amount | Monthly Allowance | LD per Occurrence |
|-----------------|-------------|-------------------|-----------|-------------|-------------------|-----------|-------------|-------------------|-----------|-------------|-------------------|-----------|-------------------|----------------------|----------------------|
| | Occurrences | Net of Allowances | LD Amount | Occurrences | Net of Allowances | LD Amount | Occurrences | Net of Allowances | LD Amount | Occurrences | Net of Allowances | LD Amount | | | |
| Atherton | - | - | 0 | - | - | 0 | - | - | 0 | 0 | 0 | - | - | 0 | \$ 250 |
| Belmont | - | - | 0 | - | - | 0 | - | - | 0 | 0 | 0 | - | - | 0 | \$ 250 |
| Burlingame | - | - | 0 | - | - | 0 | - | - | 0 | 0 | 0 | - | - | 0 | \$ 250 |
| East Palo Alto | - | - | 0 | - | - | 0 | - | - | 0 | 0 | 0 | - | - | 0 | \$ 250 |
| Foster City | - | - | 0 | - | - | 0 | - | - | 0 | 0 | 0 | - | - | 0 | \$ 250 |
| Hillsborough | - | - | 0 | - | - | 0 | - | - | 0 | 0 | 0 | - | - | 0 | \$ 250 |
| Menlo Park | - | - | 0 | - | - | 0 | - | - | 0 | 0 | 0 | - | - | 0 | \$ 250 |
| North Fair Oaks | - | - | 0 | - | - | 0 | - | - | 0 | 0 | 0 | - | - | 0 | \$ 250 |
| Redwood City | - | - | 0 | - | - | 0 | - | - | 0 | 0 | 0 | - | - | 0 | \$ 250 |
| San Carlos | - | - | 0 | - | - | 0 | - | - | 0 | 0 | 0 | - | - | 0 | \$ 250 |
| San Mateo | - | - | 0 | - | - | 0 | - | - | 0 | 0 | 0 | - | - | 0 | \$ 250 |
| San Mateo Cnty | - | - | 0 | - | - | 0 | - | - | 0 | 0 | 0 | - | - | 0 | \$ 250 |
| West Bay | - | - | 0 | - | - | 0 | - | - | 0 | 0 | 0 | - | - | 0 | \$ 250 |
| | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | - | |

2. Accuracy of submittals: corrections or restatements submitted more than two (2) business after notification

| | July | | | August | | | September | | | Q3 | | | 2015 LD Amount | Monthly Allowance | LD per Occurrence |
|-----------------|-------------|-------------------|-----------|-------------|-------------------|-----------|-------------|-------------------|-----------|-------------|-------------------|-----------|-------------------|----------------------|----------------------|
| | Occurrences | Net of Allowances | LD Amount | Occurrences | Net of Allowances | LD Amount | Occurrences | Net of Allowances | LD Amount | Occurrences | Net of Allowances | LD Amount | | | |
| Atherton | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 250 |
| Belmont | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 250 |
| Burlingame | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 250 |
| East Palo Alto | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 250 |
| Foster City | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 250 |
| Hillsborough | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 250 |
| Menlo Park | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 250 |
| North Fair Oaks | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 250 |
| Redwood City | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 250 |
| San Carlos | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 250 |
| San Mateo | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 250 |
| San Mateo Cnty | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 250 |
| West Bay | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 250 |
| | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | - | |

3. Late submittal of billing review report

| 7.01.E | July | | | August | | | September | | | Q3 | | | 2015 LD Amount | Monthly Allowance | LD per Occurrence |
|-----------------|-------------|-------------------|-----------|-------------|-------------------|-----------|-------------|-------------------|-----------|-------------|-------------------|-----------|-------------------|----------------------|----------------------|
| | Occurrences | Net of Allowances | LD Amount | Occurrences | Net of Allowances | LD Amount | Occurrences | Net of Allowances | LD Amount | Occurrences | Net of Allowances | LD Amount | | | |
| Atherton | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 250 |
| Belmont | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 250 |
| Burlingame | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 250 |
| East Palo Alto | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 250 |
| Foster City | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 250 |
| Hillsborough | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 250 |
| Menlo Park | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 250 |
| North Fair Oaks | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 250 |
| Redwood City | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 250 |
| San Carlos | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 250 |
| San Mateo | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 250 |
| San Mateo Cnty | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 250 |
| West Bay | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 250 |
| | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | |

2015 LIQUIDATED DAMAGES

OTHER

| 1. | Disposal of recyclable materials without written approval | | | | | | | | | | | | | 2015 | Tonnage | LD per Ton |
|-----------------|--|-----------|---------|-------------------|-----------|---------|-------------------|-----------|---------|-------------------|-----------|-----------|-----------|-------------|---------|------------|
| | 8.02.D | | | | | | | | | | | | | | | |
| | July | | | August | | | September | | | Q3 | | | LD Amount | | | |
| Tonnage | Net of Allowances | LD Amount | Tonnage | Net of Allowances | LD Amount | Tonnage | Net of Allowances | LD Amount | Tonnage | Net of Allowances | LD Amount | LD Amount | Allowance | Recyclables | | |
| Atherton | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 175 | |
| Belmont | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 175 | |
| Burlingame | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 175 | |
| East Palo Alto | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 175 | |
| Foster City | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 175 | |
| Hillsborough | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 175 | |
| Menlo Park | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 175 | |
| North Fair Oaks | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 175 | |
| Redwood City | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 175 | |
| San Carlos | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 175 | |
| San Mateo | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 175 | |
| San Mateo Cnty | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 175 | |
| West Bay | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 175 | |
| | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | - | | |

| 2. | Disposal of organic materials without written approval | | | | | | | | | | | | | 2015 | Tonnage | LD per Ton |
|-----------------|---|-----------|---------|-------------------|-----------|---------|-------------------|-----------|---------|-------------------|-----------|-----------|-----------|----------|---------|------------|
| | 8.02.D | | | | | | | | | | | | | | | |
| | July | | | August | | | September | | | Q3 | | | LD Amount | | | |
| Tonnage | Net of Allowances | LD Amount | Tonnage | Net of Allowances | LD Amount | Tonnage | Net of Allowances | LD Amount | Tonnage | Net of Allowances | LD Amount | LD Amount | Allowance | Organics | | |
| Atherton | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 100 | |
| Belmont | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 100 | |
| Burlingame | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 100 | |
| East Palo Alto | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 100 | |
| Foster City | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 100 | |
| Hillsborough | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 100 | |
| Menlo Park | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 100 | |
| North Fair Oaks | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 100 | |
| Redwood City | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 100 | |
| San Carlos | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 100 | |
| San Mateo | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 100 | |
| San Mateo Cnty | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 100 | |
| West Bay | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 100 | |
| | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | - | | |

| 2. | Recyclable materials not delivered to the designated transfer and processing facility | | | | | | | | | | | | | 2015 | Tonnage | LD per Ton |
|-----------------|--|-----------|---------|-------------------|-----------|---------|-------------------|-----------|---------|-------------------|-----------|-----------|-----------|-------------|---------|------------|
| | 6.01 | | | | | | | | | | | | | | | |
| | July | | | August | | | September | | | Q3 | | | LD Amount | | | |
| Tonnage | Net of Allowances | LD Amount | Tonnage | Net of Allowances | LD Amount | Tonnage | Net of Allowances | LD Amount | Tonnage | Net of Allowances | LD Amount | LD Amount | Allowance | Recyclables | | |
| Atherton | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 175 | |
| Belmont | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 175 | |
| Burlingame | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 175 | |
| East Palo Alto | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 175 | |
| Foster City | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 175 | |
| Hillsborough | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 175 | |
| Menlo Park | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 175 | |
| North Fair Oaks | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 175 | |
| Redwood City | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 175 | |
| San Carlos | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 175 | |
| San Mateo | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 175 | |
| San Mateo Cnty | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 175 | |
| West Bay | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | 0 | \$ 175 | |
| | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | - | - | - | | |

2015 LIQUIDATED DAMAGES

Solid waste or organic materials not delivered to the designated transfer and processing facility

6.01

| | July | | | August | | | September | | | Q3 | | | 2015 LD Amount | Tonnage Allowance | LD per Ton Solid Waste/ Organics | |
|---------------------------------|---------|----------------------|--------------|---------|----------------------|--------------|-----------|----------------------|--------------|---------|----------------------|-----------|-------------------|----------------------|--|--------|
| | Tonnage | Net of Allowances | LD Amount | Tonnage | Net of Allowances | LD Amount | Tonnage | Net of Allowances | LD Amount | Tonnage | Net of Allowances | LD Amount | | | | |
| Atherton | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | 0 | - | - | 0 | \$ 100 |
| Belmont | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | 0 | - | - | 0 | \$ 100 |
| Burlingame | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | 0 | - | - | 0 | \$ 100 |
| East Palo Alto | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | 0 | - | - | 0 | \$ 100 |
| Foster City | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | 0 | - | - | 0 | \$ 100 |
| Hillsborough | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | 0 | - | - | 0 | \$ 100 |
| Menlo Park | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | 0 | - | - | 0 | \$ 100 |
| North Fair Oaks | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | 0 | - | - | 0 | \$ 100 |
| Redwood City | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | 0 | - | - | 0 | \$ 100 |
| San Carlos | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | 0 | - | - | 0 | \$ 100 |
| San Mateo | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | 0 | - | - | 0 | \$ 100 |
| San Mateo Cnty | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | 0 | - | - | 0 | \$ 100 |
| West Bay | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | 0 | - | - | 0 | \$ 100 |
| Total Liquidated Damages | - | 0 | 0 | - | 0 | 0 | - | 0 | 0 | 0 | 0 | 0 | 2,050 | 7,800 | - | |

Annual Single-Family Missed Pick-Up Collection Events Incentive/Disincentive Rate Year 2015

\$50

| Agency | Number of Missed Pick-Up Events | | | Incentive Threshold | Disincentive Threshold | Disincentive Payment Due \$50 per Event | | | |
|------------------|---------------------------------|----------|----------|---------------------|------------------------|---|---------------|----------------|----------------|
| | Jul | Aug | Sep | | | Jul | Aug | Sep | Total |
| Quarter 3 | | | | | | | | | |
| Atherton | 0 | 0 | 0 | N/A | 0 | \$0 | \$0 | \$0 | \$0 |
| Belmont | 0 | 0 | 0 | N/A | 0 | \$0 | \$0 | \$0 | \$0 |
| Burlingame | 0 | 0 | 0 | N/A | 0 | \$0 | \$0 | \$0 | \$0 |
| East Palo Alto | 0 | 0 | 0 | N/A | 0 | \$0 | \$0 | \$0 | \$0 |
| Foster City | 0 | 0 | 0 | N/A | 0 | \$0 | \$0 | \$0 | \$0 |
| Hillsborough | 0 | 0 | 0 | N/A | 0 | \$0 | \$0 | \$0 | \$0 |
| Menlo Park | 0 | 0 | 0 | N/A | 0 | \$0 | \$0 | \$0 | \$0 |
| North Fair Oaks | 0 | 0 | 0 | N/A | 0 | \$0 | \$0 | \$0 | \$0 |
| Redwood City | 0 | 0 | 1 | N/A | 0 | \$0 | \$0 | (\$50) | (\$50) |
| San Carlos | 0 | 0 | 0 | N/A | 0 | \$0 | \$0 | \$0 | \$0 |
| San Mateo | 1 | 1 | 0 | N/A | 0 | (\$50) | (\$50) | \$0 | (\$100) |
| San Mateo County | 0 | 0 | 0 | N/A | 0 | \$0 | \$0 | \$0 | \$0 |
| West Bay | 0 | 0 | 1 | N/A | 0 | \$0 | \$0 | (\$50) | (\$50) |
| Totals | 1 | 1 | 2 | | | (\$50) | (\$50) | (\$100) | (\$200) |

Recology San Mateo County

| | | Annual | Average Speed of Answer | Incentive/Disincentive | | Rate Year 2015 | | |
|---|--|---|-------------------------|------------------------|--|---|------------|-----|
| Aggregate SBWMA | | | | | | \$500 | \$500 | |
| Average Speed of Answer in Seconds SBWMA Service Area | Incentive Average Speed of Answer in Seconds | Disincentive Average Speed of Answer in Seconds | Incentive Seconds | Disincentive Seconds | Incentive Payment due \$500 per Second | Disincentive Payment due \$500 per Second | Net Amount | |
| Quarter 3 | | | | | | | | |
| Month | | | | | | | | |
| July | 22 | 15 | 30 | 0 | 0 | \$0 | \$0 | \$0 |
| August | 22 | 15 | 30 | 0 | 0 | \$0 | \$0 | \$0 |
| September | 19 | 15 | 30 | 0 | 0 | \$0 | \$0 | \$0 |
| Totals | | | | | | \$0 | \$0 | \$0 |
| Year 2014 | | | | | | | | |
| | Agency | Solid Waste Tons | | | | | | |
| | Atherton | 2,151 | | | | \$0 | \$0 | \$0 |
| | Belmont | 8,285 | | | | \$0 | \$0 | \$0 |
| | Burlingame | 22,315 | | | | \$0 | \$0 | \$0 |
| | East Palo Alto | 11,937 | | | | \$0 | \$0 | \$0 |
| | Foster City | 10,273 | | | | \$0 | \$0 | \$0 |
| | Hillsborough | 2,515 | | | | \$0 | \$0 | \$0 |
| | Menlo Park | 16,475 | | | | \$0 | \$0 | \$0 |
| | North Fair Oaks | 5,783 | | | | \$0 | \$0 | \$0 |
| | Redwood City | 37,140 | | | | \$0 | \$0 | \$0 |
| | San Carlos | 12,994 | | | | \$0 | \$0 | \$0 |
| | San Mateo | 41,636 | | | | \$0 | \$0 | \$0 |
| | San Mateo County | 4,008 | | | | \$0 | \$0 | \$0 |
| | West Bay | 1,595 | | | | \$0 | \$0 | \$0 |
| | | 177,106 | | | | \$0 | \$0 | \$0 |

Annual Ninety Second Maximum Hold Time Incentive/Disincentive Rate Year 2015

Aggregate SBWMA

\$5

| Number of Calls Exceeding Ninety Second Hold Time SBWMA Service Area | Quarterly Number of Calls Received SBWMA Service Area | 5% of Quarterly Number of Calls Received SBWMA Service Area | Incentive Number of Calls | Ninety Second Hold Time Calls in Excess of 5% of Quarterly Calls Received | Incentive Payment Due | Disincentive Payment due \$5 per Call |
|--|---|---|---------------------------|---|-----------------------|---------------------------------------|
|--|---|---|---------------------------|---|-----------------------|---------------------------------------|

Quarter 3
Month

| | | | | | | |
|------------------|-------|--------|-----|-----|-----|-----|
| July | 913 | | N/A | N/A | N/A | \$0 |
| August | 847 | | N/A | N/A | N/A | \$0 |
| September | 352 | | N/A | N/A | N/A | \$0 |
| Quarterly Totals | 2,112 | 42,779 | | 0 | | \$0 |

Year 2014
Tons of Solid
Waste Collected

| Agency | Tons of Solid Waste Collected | Incentive Payment Due | Disincentive Payment Due |
|------------------|-------------------------------|-----------------------|--------------------------|
| Atherton | 2,151 | \$0 | \$0 |
| Belmont | 8,285 | \$0 | \$0 |
| Burlingame | 22,315 | \$0 | \$0 |
| East Palo Alto | 11,937 | \$0 | \$0 |
| Foster City | 10,273 | \$0 | \$0 |
| Hillsborough | 2,515 | \$0 | \$0 |
| Menlo Park | 16,475 | \$0 | \$0 |
| North Fair Oaks | 5,783 | \$0 | \$0 |
| Redwood City | 37,140 | \$0 | \$0 |
| San Carlos | 12,994 | \$0 | \$0 |
| San Mateo | 41,636 | \$0 | \$0 |
| San Mateo County | 4,008 | \$0 | \$0 |
| West Bay | 1,595 | \$0 | \$0 |
| | 177,106 | N/A | \$0 |

Recology San Mateo County
 Quarterly Contamination
 Disincentive Calculation
 Rate Year 2015

Quarter 3 Aggregate SBWMA

| Material Type | Tons Collected | Allowable Contamination Threshold | Measured Contamination Level | Variance | Tons | Payment Amount | Payment Due |
|---|----------------|-----------------------------------|------------------------------|----------|------|----------------|-------------|
| Single-Family Targeted Recyclable Materials | 9,924.91 | 8.50% | N/A | -8.50% | N/A | \$175 | N/A |
| Commercial Targeted Recyclable Materials | 7,846.54 | 10.00% | N/A | -10.00% | N/A | \$70 | N/A |
| Residential Organic Materials | 16,495.20 | 5.00% | N/A | -5.00% | N/A | \$70 | N/A |
| Commercial Organic Materials | 5,263.31 | 10.00% | N/A | -10.00% | N/A | \$70 | N/A |
| Multi-Family and Commercial Plant Materials | 937.63 | 5.00% | N/A | -5.00% | N/A | \$70 | N/A |
| Total | | | | | | | \$0 |

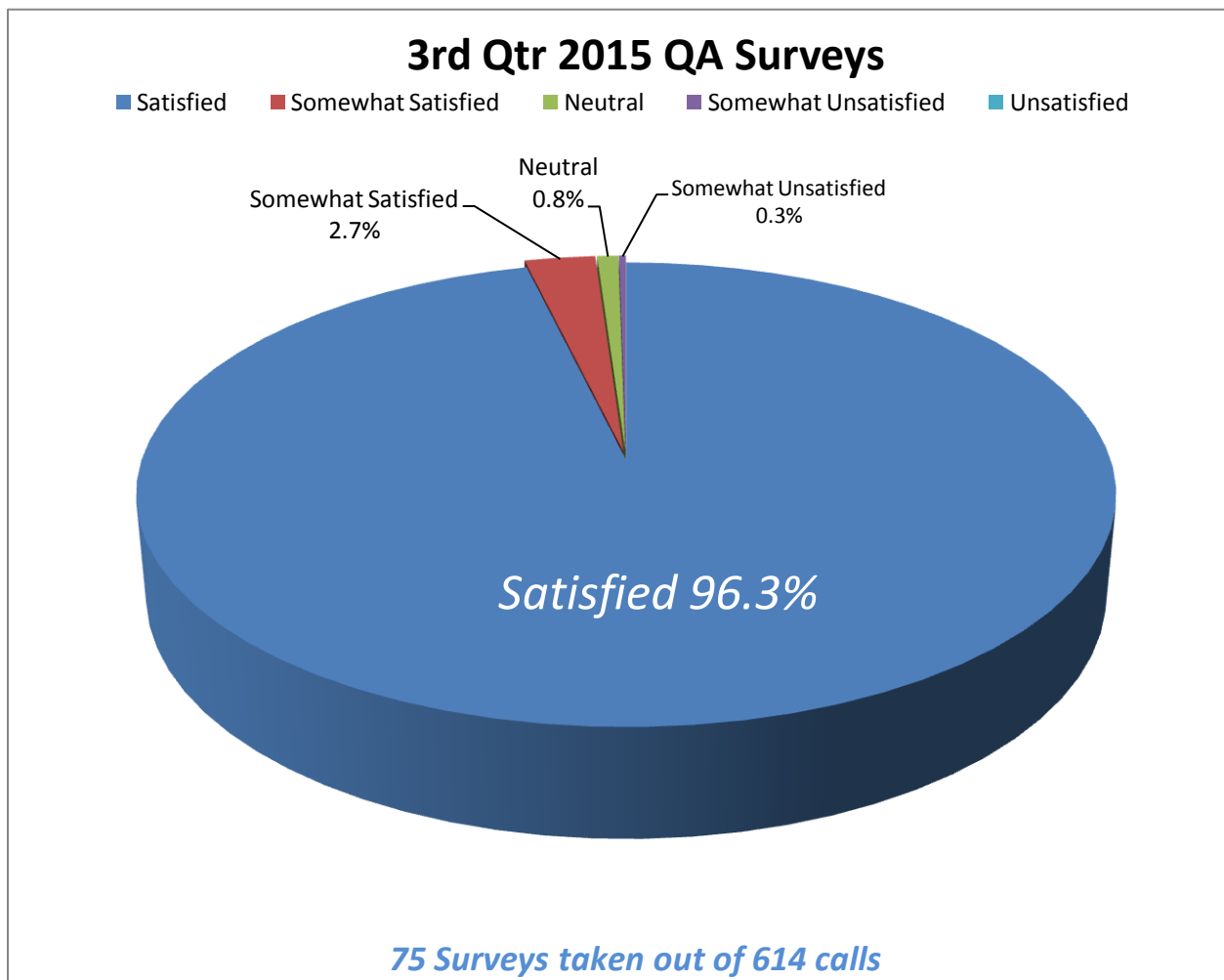
I. SUMMARY ASSESSMENT

SIGNIFICANT ACCOMPLISHMENTS

Customer Service Quality Assurance Surveys

As part of our Quality Assurance Program, Customer Service Representatives contact customers from the previous service day to survey them on their experience with the Call Center. Customers have the option of taking the survey over the phone or accessing the survey from a website provided to them. Of the 614 calls placed to customers during the 3rd Quarter, 75 surveys were completed (Any surveys with unanswered questions were eliminated from the results).

The results of the surveys continue to be positive with **99.0%** of the customers giving an overall Satisfactory rating. The top 3 reasons cited for the Satisfactory rating included friendliness, patience, and responsiveness.



Maintenance of High Traffic Commercial Business Districts

In Q3 2015, the CRPT targeted high traffic commercial accounts, such as strip malls and/or condensed business districts for a door-to-door public education campaign. This outreach included communication with customers to verify they had adequate service levels, were aware of the recycling and compost programs available, and distribution of public education materials. In addition, the CRPT also provided follow up that included possible service level changes, as well as the scheduling of any trainings/presentations on an as needed basis. While targeting these high traffic commercial accounts, the CRPT visited a total of 256 accounts within the SBWMA service area. Of these 256 accounts, the CRPT initiated 3 new recycling services, 1 new compost service and increased recycling service at 7 accounts.

New Development Procedures

During Q3 2015, Recology San Mateo County (RSMC) developed new procedures to manage the high volume of new development projects taking place throughout the SBWMA service area. RSMC's procedures include a newly developed Questionnaire and Enclosure Guidelines that are provided to architects and/or contractors to communicate the necessary requirements for collection services.

The intent of the new procedures is to ensure new developments are dedicating enough space to allow for adequate service levels that includes room for growth, maximum diversion and is operationally safe and efficient.

J. COMMERCIAL RECYCLING PROMOTION PROGRAM STATUS REPORT

SUMMARY OF TRAINING AND PROFESSIONAL DEVELOPMENT ACTIVITIES FOR THE COMMERCIAL DIVERSION TEAM AND SUPERVISORY STAFF

Below is a summary of the Quarter 3 (Q3) 2015 training and professional development activities for the Commercial Recycling Promotion Team (CRPT):

On July 8, 2015, Waste Zero Specialists (WZS) Yvette Madera, Gina Tretten, Sarah Prescott, Eric Rizzo and Anthony Guerra attended the RecycleWorks Countywide Recycling Meeting at the Ox Mountain Landfill in Half Moon Bay, California. The meeting included a presentation and tour of the landfill and gas to energy plant. Kevin Iler with Republic Services, discussed the history of the landfill, the remaining capacity, and other aspects of the landfill.

July 13, 2015, WZS Mia Rossi attended AcademyX Excel Training in Santa Clara, California. This training teaches how to analyze massive amounts of data, extract actionable information, and present that information concisely to managers and decision makers.

On July 23, 2015, WZS Yvette Madera and Eric Rizzo attended CA Higher Education Sustainability Conference (CHESC) 2015 in San Francisco, California. The conference focused on the environmental impacts of the healthcare industry and their connection to human health. There were speakers from across the healthcare and healthcare waste industries discussing current successes and where sustainability in the healthcare industry is headed.

On August 5-6, 2015, WZS Yvette Madera attended the California Resource Recovery Association (CRRRA) Annual Conference and Tradeshow in Los Angeles, California. This conference included nearly fifty sessions, which addressed current and emerging public policy resource issues, new processing technologies, and developments in climate change protection, water conservation, zero waste, community recycling, composting and waste reduction.

On September 10-11, 2015, WZS Mia Rossi and Yvette Madera attended a two day seminar- Skill Path Leadership for Woman Workshop in San Jose. The seminar focused on tips for delivering confident, powerful and persuasive presentations in one-on-one or in group situations.

On September 18, 2015, WZS Sarah Prescott attended the WACE Leadership Summit – Building An Extraordinary Chamber Leadership Team in Foster City, California. This was an intensive Leadership Training Summit for Chamber Board Members and CEOs. The speakers were Dave Kilby (Executive Vice President, Corporate Affairs, CalChamber and President, W.A.C.E) and Russell Lahodny (Vice President, Local Chamber Relations, CalChamber and Vice President, W.A.C.E). They presented on the roles and responsibilities of the Chamber, governance issues, keys for an exceptional Chamber leadership team, Chamber trends, best practices and the state of Chambers around the West Coast.

On September 23-25, 2015, WZS Sarah Prescott attended the Western Chapter ESOP Conference in Denver, Colorado. The ESOP Association is the national trade association for companies with an Employee Stock Ownership Plan (ESOP) and the leading voice in America for employee

ownership. The core belief of the ESOP Association is that employee ownership will improve competitiveness, increase productivity through greater employee participation, and strengthen our free enterprise economy. While at the conference, Sarah attended multiple workshops and presentations about company communications from representatives of other employee owned companies.

A DESCRIPTION OF THE STRATEGY AND OVERALL APPROACH TO ATTRACT AND RETAIN A HIGH QUALITY AND EFFECTIVE COMMERCIAL RECYCLING PROMOTION PROGRAM AND SUPERVISORY STAFF

Recology is recognized in the industry for its environmental commitments, programs, and services. We utilize our well-established networks to recruit the best-suited members for our diversion teams by posting on specific “green industry” LISTSERVs that target individuals in the field of waste reduction. We support growth and leadership development amongst our employees and encourage educational opportunities both internally and externally.

At Recology, we believe an employee's compensation includes more than just their paychecks; we recognize that providing a comprehensive benefits package is an important aspect of our employees’ total compensation. By providing a competitive benefits package that includes Recology’s Employee Stock Ownership Plan (ESOP), Recology is able to attract and retain highly qualified employees.

A DESCRIPTION AND STATUS OF MEETING THE GOALS AND OBJECTIVES FOR THE COMMERCIAL RECYCLING PROMOTION TEAM AND HOW THESE GOALS AND OBJECTIVES ARE TIED TO THE COMPENSATION INCENTIVE PLAN.

Our goals are to continue to recruit new recycling and compost customers and enhance the existing diversion programs, in order to increase the volume of recyclable and compostable materials collected and delivered to the Shoreway Environmental Center. The following is an update on the goals and objectives achieved in Q3 2015.

New Compost Customers

Recology San Mateo County (RSMC) is pleased to report that the CRPT exceeded the Q3 2015 goal of recruiting or increasing new compost and/or recycling services in the commercial and MFD sectors as noted below:

| Q3 2015 Goal New and/or Increased Recycling or Compost Customers | Q3 2015 Actual New and/or Increased Recycling or Compost Customers |
|---|---|
| 150 | 216 |

AB1826 Outreach

RSMC is pleased to report that the CRPT exceeded the Q3 2015 goal set for contacting food service customers that generate 10yds or more of MSW per week to introduce the requirements of AB 1826 ‡.

| Q3 2015 Goal AB 1826 Outreach | Q3 2015 Actual AB 1826 Outreach |
|----------------------------------|------------------------------------|
| 16 | 20 |

‡The Mandatory Commercial Organics Recycling Assembly Bill (AB 1826) requires that businesses recycle their organic waste on and after April 1, 2016, depending on the amount of waste they generate per week. The law phases in the requirements on businesses, including multifamily residential dwellings that consist of five or more units (multifamily dwellings are not required to have a food waste diversion program), over time based on the amount and type of waste the business produces on a weekly basis, with full implementation realized in 2019. By January 1, 2016, local jurisdictions must have an organic waste recycling program in place. Jurisdictions must conduct outreach, education to inform businesses how to recycle organic waste in the jurisdiction, and monitoring to identify those not recycling and inform them of the law and how to recycle organic waste. By April 1, 2016, businesses that generate eight cubic yards of organic waste per week must arrange for organic waste recycling services.

Target Account Site Assessments

The CRPT achieved the goal set for conducting Targeted Account Site Assessments in Q3 2015, as outlined below:

| Q3 2015 Goal Target Account Site Assessments | Q3 2015 Actual Target Account Site Assessments |
|--|--|
| 150 | 188 |

The number of Site Assessments performed during Q3 2015 in each Member Agency is summarized below:

| Member Agency | Q3 2015 Additional Waste Audits | Q3 2015 Target Account Site Assessments | Year-to-Date Target Account Site Assessments |
|----------------------------|---------------------------------|---|--|
| Atherton | 0 | 0 | 5 |
| Belmont | 3 | 15 | 41 |
| Burlingame | 21 | 38 | 65 |
| East Palo Alto | 8 | 11 | 45 |
| Foster City | 5 | 20 | 45 |
| Hillsborough | 0 | 0 | 5 |
| Menlo Park | 19 | 24 | 78 |
| North Fair Oaks | 6 | 10 | 39 |
| Redwood City | 14 | 5 | 39 |
| San Carlos | 3 | 5 | 43 |
| San Mateo | 13 | 6 | 50 |
| San Mateo County | 0 | 12 | 20 |
| West Bay Sanitary District | 0 | 0 | 10 |
| Total | 92 | 146 | 485 |

A detailed accounting of the Site Assessments and Waste Audits noted above is included in the 3rd Quarter 2015 Report detail file in the tab labeled “M10a. Top MSW Generators.”

*Site Assessments are waste audits that are performed for the Top MSW Generators in each Member Agency. Per Franchise Agreement Section 7.04, RSMC is required to conduct these Site Assessments annually.

†Site Checks

RSMC is pleased to report that the CRPT exceeded the Q3 2015 goal of conducting 350 Site Checks, as outlined below:

| Q3 2015 Goal Site Checks | Q3 2015 Actual Site Checks |
|--------------------------|----------------------------|
| 350 | 960 |

†Site Checks are visual on-site collection container assessments for all commercial generators. Per Franchise Agreement Section 7.04, RSMC is required to conduct Site Checks at least once every three years for all commercial accounts.

Quarter 4 (Q4) 2015 Goals

RSMC's goal is to continue to increase diversion by implementing new recycling and compost programs and to work directly with customers to maximize their existing programs. RSMC will continue to perform Site Assessments, conduct Site Checks to verify service levels and program efficiencies, and provide technical assistance to customers on a requested or as needed basis.

With that in mind, the following goals have been set for the CRPT:

- Implement new starts for commercial recycling and compost service to increase diversion
- Perform Site Assessments of the remaining Target Accounts for 2015
- Conduct Site Checks for verification of on-site collection containers at MFD and/or Commercial accounts
- Contact and schedule on site visits with commercial and/or MFD accounts that will fall under AB1826 in April of 2016

The Q4 2015 goals for the CRPT will be achieved through the metrics outlined below:

- Conduct 60 Target Account Site Assessments for Commercial and/or MFD accounts
- Conduct 350 Site Checks for Commercial and/or MFD accounts
- Contact and schedule an onsite visit with 18 Commercial and/or MFD customers that generate 8 cubic yards or more of MSW per week to introduce requirements of AB1826
- Recruit or increase a minimum of 150 recycling and/or compost accounts

Compensation Incentive Plan

The CRPT does not have a compensation incentive plan for achieving set goals. However, Recology management conducts annual performance reviews to verify achievement of goals, as well as evaluate an employee's level of Recology's Leadership Competencies, which include items such as strategic thinking, business acumen, communications and customer relations. The annual performance review is then used to determine potential merit increases.

A DESCRIPTION OF CONTRACTOR'S SALES STRATEGY FOR MAINTAINING AND/OR EXPANDING THE EXISTING COMMERCIAL RECYCLING ACCOUNT BASE AND DIVERSION LEVELS

To support our goal of increasing diversion and minimizing contamination, our strategy will be to focus attention on low diversion compost rich accounts, to ensure their needs are being met and that maximum diversion is being achieved. The CRPT will continue to perform Site Checks and waste audits to identify the needs of customers and areas in which we can improve existing diversion programs or implement new diversion services.

An outline of these strategies and the accomplishments achieved in Q3 2015 are noted below:

Target Compost Rich Accounts for Assembly Bill 1826

On and after April 1, 2016, AB1826 will go into effect and require businesses that generate eight cubic yards or more of organic waste per week to arrange for organic waste services. The volume requirements of AB1826 will gradually decrease each year until the minimum requirement is businesses generating 2 or more cubic yards of garbage in 2020.

In Q3 2015, the CRPT targeted organic rich accounts that had only garbage and/or garbage and recycling service with the goal of implementing compost service. During Q3 2015, the CRPT started 41 new compost accounts. Four of those accounts were initiated with the CRPT’s AB1826 outreach efforts. Included in the outreach, the CRPT contacted and scheduled on site visits with 18 food service accounts that will fall under AB1826 in 2016 and performed 11 trainings for employees and janitorial staffs at those locations.

With this in mind, the CRPT will continue to target accounts that fall under this law next year. The CRPT will contact and schedule an onsite visit with a minimum of 18 Commercial and/or MFD accounts, which generate eight cubic yards or more of garbage per week and do not have organic collection services. The CRPT will inform these customers about AB1826, and assist with starting compost collection, to ensure our customers are in compliance with a successful program.

Presentations, Trainings and Outreach Materials

The CRPT utilizes presentations, trainings and various outreach materials to educate customers on the programs and services that RSMC offers. These tools teach customers how to properly separate items into the recycling, compost and garbage. The CRPT will continue to promote these services and materials in Q4 2015 to increase diversion and reduce contamination.

Below is a summary of the number of public education and outreach materials distributed by the CRPT throughout the SBWMA service area during Q3 2015:

| Q3 2015 Public Education and Outreach | | | | | | | |
|--|-----------------------------|----------------|-------------------|--------------------|-----------------|---------------------------|----------------------|
| | Commercial Brochures | Posters | Dock Signs | How To DVDs | Stickers | Recycle Buddy Bags | HHW Brochures |
| July | 8 | 139 | 41 | 5 | 250 | 1024 | 508 |
| August | 19 | 171 | 23 | 7 | 308 | 882 | 196 |
| September | 36 | 162 | 12 | 2 | 240 | 171 | 12 |
| Total | 63 | 472 | 76 | 14 | 798 | 2077 | 716 |

During Q3 2015, the CRPT conducted 8 presentations and 57 trainings to customers in the SBWMA service area, which are outlined below:

| Date | Franchise | Customer Name | Location | Attendees (staff, custodians, students, etc.) | Description |
|------------|-----------|---|-------------------------|---|--------------|
| 07/01/2015 | BEL | DRY CLEANERS | 2040 RALSTON AVE | HANA (OWNER) & MELANIE (EMPLOYEE) | TRAINING |
| 07/01/2015 | BEL | AVANTI PIZZA | 2040 RALSTON AVE | MIKE & LILLY REID (NEW OWNERS) | TRAINING |
| 07/01/2015 | BEL | GREAT CLIPS | 2040 RALSTON AVE | TERESA (MANAGER) & STACY (EMPLOYEE) | TRAINING |
| 07/02/2015 | MPK | HINES/ FACEBOOK, INC. PROPERTY | 1601 WILLOW RD, 11 | CUSTODIANS | TRAINING |
| 07/09/2015 | FOC | SANDWICH MONKEY | 3 PLAZA VIEW LN, #V | GEORGE (OWNER) | TRAINING |
| 07/09/2015 | FOC | FIVE GUYS | 933 E HILLSDALE BLVD | SUNIL (OWNER) & BRANDY (ASST MANAGER) | TRAINING |
| 07/09/2015 | RWC | RWC TECHNOLOGY | 500 ARGUELLO ST | EMPLOYEES | PRESENTATION |
| 07/13/2015 | NFO | WATER SHOP | 824 5 th AVE | EMPLOYEES | TRAINING |
| 07/13/2015 | NFO | ZIPOTE | 824 5 th AVE | OWNER | TRAINING |
| 07/13/2015 | NFO | MARIA'S CAFE | 824 5 th AVE | EMPLOYEES | TRAINING |
| 07/16/2015 | EPA | FREE AT LAST | 1095 WEEKS ST | GROUP LEADERS AND TENANTS | TRAINING |
| 07/17/2015 | EPA | IZZYS BAGELS | 2220 UNIVERSITY AVE | BAKERY STAFF | TRAINING |
| 07/20/2015 | BEL | THE VANS | 815 BELMONT AVE | ROTARY CLUB MEMBERS | PRESENTATION |
| 07/20/2015 | RWC | FIRST METHODIST CHURCH | 1234 BREWSTER AVE | PRE-SCHOOL STUDENTS & STAFF | PRESENTATION |
| 07/21/2015 | NFO | LA ROCA TAQUERIA | 55 5 th AVE | ROSA, OWNER COOK | TRAINING |
| 07/21/2015 | NFO | DOLLAR STORE | 55 5 th AVE | OWNER | TRAINING |
| 07/21/2015 | NFO | LAUNDROMAT | 55 5 th AVE | EMPLOYEES | TRAINING |
| 07/21/2015 | NFO | MIMI'S PET GROOMING | 55 5 th AVE | EMPLOYEES | TRAINING |
| 07/23/2015 | FOC | T PUMPS | 985 E HILLSDALE BLVD | MANAGER, HR REP & EMPLOYEES | TRAINING |
| 07/28/2015 | MAT | BAY MEADOWS PRESCHOOL | 1350 WAYNE WAY | KIDS AND TEACHERS | PRESENTATION |

| | | | | | |
|------------|-----|--|-----------------------|------------------------------------|--------------|
| 07/29/2015 | BUR | IL FORNAIO RESTAURANT | 327 LORTON AVE | KITCHEN STAFF | TRAINING |
| 07/29/2015 | EPA | WELLS REIT II - UNIVERSITY II | 2000 UNIVERSITY AVE | JANITORIAL STAFF | TRAINING |
| 08/05/2015 | MPK | RESIDENCE INN | 555 GLENWOOD AVE | FULL HOTEL STAFF | TRAINING |
| 08/06/2015 | FOC | N. PENINSULA JEWISH CAMPUS | 800 FOSTER CITY BLVD | TEACHERS | PRESENTATION |
| 08/06/2015 | MAT | JACK'S PRIME BURGERS & SHAKES | 3723 S EL CAMINO REAL | OWNER AND EMPLOYEES | TRAINING |
| 08/11/2015 | MPK | TRANSIT AMERICA | 4000 CAMPBELL AVE | CALTRAIN EMPLOYEES | TRAINING |
| 08/13/2015 | BEL | WHICH WICH | 1000 EL CAMINO REAL | EMPLOYEES | TRAINING |
| 08/13/2015 | BEL | STARBUCKS | 1000 EL CAMINO REAL | EMPLOYEES | TRAINING |
| 08/13/2015 | BEL | GNC | 1000 EL CAMINO REAL | EMPLOYEES | TRAINING |
| 08/13/2015 | BEL | TAMMY'S NAIL SALON | 1000 EL CAMINO REAL | OWNER | TRAINING |
| 08/13/2015 | BEL | GREEN STREET DRY CLEANER | 1000 EL CAMINO REAL | EMPLOYEES & OWNER | TRAINING |
| 08/13/2015 | BEL | PANDA EXPRESS | 1000 EL CAMINO REAL | EMPLOYEES & MANAGERS | TRAINING |
| 08/13/2015 | MPK | TRANSIT AMERICA | 4000 CAMPBELL AVE, | JANITORIAL STAFF & ROBERT SCHWARTZ | TRAINING |
| 08/13/2015 | RWC | FIRST METHODIST CHURCH | 1234 BREWSTER AVE | PRE-SCHOOL STUDENTS & STAFF | PRESENTATION |
| 08/14/2015 | BEL | HAIR IT IS | 1000 EL CAMINO REAL | EMPLOYEES & MANAGER | TRAINING |
| 08/14/2015 | BEL | FIVE GUYS | 1000 EL CAMINO REAL | EMPLOYEE, MANAGER & OWNER | TRAINING |
| 08/14/2015 | EPA | WINGSTOP | 1765 E BAYSHORE RD | EMPLOYEES | TRAINING |
| 08/19/2015 | BEL | SERENDIPITY SCHOOL | 2820 PONCE AVE | PRINCIPLE & TEACHING STAFF | TRAINING |
| 08/21/2015 | MPK | LB STEAK EQUITY RESIDENT/ SCHOONER BAY | 898 SANTA CRUZ AVE | STAFF & MANAGER | TRAINING |
| 08/26/2015 | FOC | LA PETACA INC | BAFFIN ST | EMPLOYEES AND GROUNDS KEEPER | TRAINING |
| 08/26/2015 | MAT | LE BOULANGER INC. | 1622 PALM AVE | OWNER AND KITCHEN STAFF | TRAINING |
| 08/26/2015 | SNC | LE BOULANGER INC. | 622 LAUREL ST | MANAGER AND 1 STAFF MEMBER | TRAINING |

| | | | | | |
|------------|-----|--------------------------------|---------------------|--|--------------|
| 08/26/2015 | SNC | EMELINA'S | 1100 HOLLY ST | COOKS,BUSBOY | TRAINING |
| 08/26/2015 | SNC | EL MAGUEY | 1100 HOLLY ST | COOKS,MANAGER | TRAINING |
| 08/31/2015 | BEL | JAMECO ELECTRONICS, LTD | 1355 SHOREWAY RD | JANITORIAL CREW AND EMPLOYEE | TRAINING |
| 09/02/2015 | BEL | ECI TWO BELMONT | 1301 SHOREWAY RD | JANITORIAL CREW | TRAINING |
| 09/02/2015 | BUR | HANQI INVESTMENT INC | 1633 BAYSHORE HWY | OFFICE BLDG TENANTS | PRESENTATION |
| 09/03/2015 | SNC | RSNA YUM! TACO BELL 19498 | 259 EL CAMINO REAL | EMPLOYEES | TRAINING |
| 09/08/2015 | SNC | LE CUISINETTE | 1101 SAN CARLOS AVE | KITCHEN STAFF | TRAINING |
| 09/08/2015 | SNC | DELIZIE | 1101 SAN CARLOS AVE | OWNER, KITCHEN STAFF | TRAINING |
| 09/09/2015 | BUR | HANABI | 723 CALIFORNIA DR | KITCHEN STAFF | TRAINING |
| 09/11/2015 | SNC | DELIZIE | 1101 SAN CARLOS AVE | MANAGER, BUSSER, AND SERVER | TRAINING |
| 09/14/2015 | BUR | PAMELA KEITH INC. | 840 STANTON RD | KITCHEN STAFF | TRAINING |
| 09/14/2015 | RWC | BRADFORD INVESTMENTS | 399 BRADFORD ST | EMPLOYEES | PRESENTATION |
| 09/15/2015 | BEL | JAMECO ELECTRONICS | 1355 SHOREWAY RD | EMPLOYEES & MANAGER | TRAINING |
| 09/15/2015 | BUR | ECCO RESTAURANT | 322 LORTON AVE | RESTAURANT OWNER & KITCHEN STAFF | TRAINING |
| 09/15/2015 | NFO | NFG SAN FRANCISCO LLC | 100 5TH AVE | STORE EMPLOYEES | TRAINING |
| 09/16/2015 | BUR | CITY OF BURLINGAME - REC CENTR | 850 BURLINGAME AVE | JANITORIAL STAFF FOR THE CITY FACILITIES | TRAINING |
| 09/17/2015 | BUR | ECCO RESTAURANT | 322 LORTON AVE | RESTAURANT OWNER & KITCHEN STAFF | TRAINING |
| 09/19/2015 | MAT | HERITAGE RUG | 329 S ELLSWORTH AVE | MANAGER, COOKS, WAIT STAFF | TRAINING |
| 09/19/2015 | MAT | BAY AREA YAKINIKU II, LLC | 329 S ELLSWORTH AVE | MANAGER, COOKS, WAIT STAFF | TRAINING |
| 09/24/2015 | MAT | MI RANCHO | 39 N B ST | BUTCHERS, EMPLOYEES | TRAINING |

| | | | | | |
|------------|-----|-------------------|---------------------|---------------------------------|----------|
| 09/25/2015 | MPK | JASON'S CAFE | 1246 EL CAMINO REAL | MANAGER AND KITCHEN STAFF | TRAINING |
| 09/30/2015 | RWC | LUTTICKENS | 150 ELM STREET | GM, DAY MANAGER & KITCHEN STAFF | TRAINING |
| 09/30/2015 | SNC | TRADER JOE'S #174 | 1482 EL CAMINO REAL | TEAM LEADS | TRAINING |

Franchise codes: ATH = Atherton, BEL = Belmont, BUR = Burlingame, CSM = County of San Mateo, EPA = East Palo Alto, FOC = Foster City, HIL = Hillsborough, MAT = San Mateo, MPK = Menlo Park, NFO = North Fair Oaks, RWC = Redwood City, SNC = San Carlos, WBS = West Bay Sanitary District

Member Agency codes: C01 = Atherton, C02 = Belmont, C03 = Burlingame, C04 = East Palo Alto, C05 = Foster City, C06 = Hillsborough, C07 = Menlo Park, C08 = Redwood City, C09 = San Carlos, C10 = San Mateo, C11 = North Fair Oaks, C12 = West Bay Sanitary District, C15 = County of San Mateo

A DESCRIPTION OF THE SERVICES PROVIDED TO THE COMMERCIAL AND AGENCY FACILITY SECTORS.

Services provided by RSMC to our Commercial and Agency Facility sectors include Single-Stream Recycling, Compost and Solid Waste Material collection. Support services provided include conducting Site Assessments and Site Checks, determining adequate and most cost effective service levels, providing presentations and trainings, and distributing public education materials and internal containers.

A DETAILED ACCOUNT OF DIVERSION STATISTICS FOR THE COMMERCIAL AND AGENCY FACILITY SECTORS

A detailed account of the diversion statistics is included in RSMC's 2015 3rd Quarter Report detail file in the tab labeled "M1d. Diversion Level".