



QUARTERLY REPORT TO THE SBWMA
FOR 3rd Quarter 2017

Submitted October 30, 2017



October 30, 2017

Joe La Mariana
Executive Director
SBWMA/RethinkWaste
610 Elm Street, Suite 202
San Carlos, CA 94070

Dear Mr. La Mariana:

Enclosed is a copy of the Recology 3rd Quarter 2017 report to the SBWMA. Recology will send electronic copies to each jurisdiction.

In accordance with the requirements of Section 9.04 B of the Agreement, the undersigned hereby certifies, under penalty of perjury, that the report submitted herewith is true and correct to the best knowledge of the undersigned after reasonable inquiry.

If you should have any questions or require additional information, please call me at (650) 598-8226.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Michael Kelly', is written over a faint, larger version of the signature.

Michael Kelly
General Manager
Recology San Mateo County

cc: Farouk Fakira



RECOLOGY SAN MATEO COUNTY

QUARTERLY REPORT TO THE SBWMA

**For
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**Submitted
OCTOBER 30, 2017**



3rd QUARTER 2017 REPORT

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3rd QUARTER 2017 REPORT

DEFINITIONS OF WASTE TYPES INCLUDED ON THE TONNAGE SUMMARY REPORT

Commercial Solid Waste – Franchised solid waste collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Commercial Recycling – Franchised recyclable materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. This includes construction and demolition debris collected from agency facilities. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Commercial Organics – Franchised organic materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Solid Waste – Franchised solid waste collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Recycling – Franchised recyclable materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Organics – Franchised organic materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Solid Waste – Franchised solid waste collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Recycling – Franchised recyclable materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. This includes construction and demolition debris. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Organics – Franchised organic materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Solid Waste – Franchised solid waste collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Recycling – Franchised recyclable materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Organics – Franchised organic materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Tonnage Allocations – During Quarter 3, system tonnage allocations were updated as follows: effective July 10 for usual and customary service changes.

Bulky item collection tonnage is allocated based on the number of collection events for solid waste and on the basis of the number of items collected for recyclables. The allocation methodology is applied consistently each month.



3rd QUARTER 2017 QUARTERLY REPORT SUMMARY

Quarter	1 st Quarter	2 nd Quarter	3 rd Quarter	4 th Quarter	2017 Year End
Commercial Tonnage Collected					
Solid Waste	22,049.55	21,708.25	22,011.85		65,769.65
Recyclables	6,934.50	6,616.08	6,657.52		20,208.10
Organics	7,330.63	7,097.99	7,113.46		21,542.08
Multi-Family Tonnage Collected					
Solid Waste	8,709.30	8,458.53	8,429.59		25,597.42
Recyclables	2,436.96	2,309.12	2,314.79		7,060.87
Organics	254.09	255.67	253.68		763.44
Residential Tonnage Collected					
Solid Waste	15,229.25	15,232.99	15,086.87		45,549.11
Recyclables	10,751.72	10,234.84	9,917.81		30,904.37
Organics	19,592.90	20,752.49	18,309.65		58,655.04
Diversion Rates					
Commercial	35.54%	35.05%	34.93%		35.17%
Multi-Family	23.60%	23.27%	23.35%		23.41%
Residential	66.58%	67.04%	65.17%		66.29%
Overall	50.70%	51.01%	49.47%		50.40%
Inquiries, Service Requests & Complaints					
Inquiries, Service Requests & Complaints	23,839	26,794	27,343		77,976
Calls Received	41,741	47,765	48,685		138,191
Avg. Hold Time	12.91	26.52	31.57		23.97
Assessments	72	132	121		325
Quality Assurance	677	660	686		2,023

RECOLOGY QUARTERLY REPORT 2017

	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2017 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
ATHERTON								
Commercial								
Commercial Solid Waste	34.34	40.51	33.09	100.33	102.24	107.94	0.00	310.51
Commercial Recycling	14.77	18.74	23.48	49.76	48.80	56.99	0.00	155.55
Commercial Organics	34.55	39.59	33.01	132.61	164.43	107.15	0.00	404.19
Subtotal - Disposed	34.34	40.51	33.09	100.33	102.24	107.94	0.00	310.51
Subtotal - Diverted	49.32	58.33	56.49	182.37	213.23	164.14	0.00	559.74
Diversion Rate	58.95%	59.01%	63.06%	64.51%	67.59%	60.33%	0.00%	64.32%
MFD								
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Roll-Off								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	136.99	157.70	142.92	430.74	436.63	437.61	0.00	1,304.98
Residential Curbside Recycling	107.01	118.29	107.72	361.15	357.35	333.02	0.00	1,051.52
Residential Curbside Organics	509.41	617.98	595.87	2,000.79	1,901.57	1,723.26	0.00	5,625.62
Subtotal - Disposed	136.99	157.70	142.92	430.74	436.63	437.61	0.00	1,304.98
Subtotal - Diverted	616.42	736.27	703.59	2,361.94	2,258.92	2,056.28	0.00	6,677.14
Diversion Rate	81.82%	82.36%	83.12%	84.58%	83.80%	82.45%	0.00%	83.65%
Total Disposed	171.33	198.21	176.01	531.07	538.87	545.55	0.00	1,615.49
Total Diverted	665.74	794.60	760.08	2,544.31	2,472.15	2,220.42	0.00	7,236.88
Total Diversion Rate	79.53%	80.04%	81.20%	82.73%	82.10%	80.28%	0.00%	81.75%
Single-Family Measured Diversion Rate	81.82%	82.36%	83.12%	84.58%	83.80%	82.45%	0.00%	83.65%
Commercial Measured Diversion Rate	58.95%	59.01%	63.06%	64.51%	67.59%	60.33%	0.00%	64.32%
MFD Measured Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Overall Measured Diversion Rate	79.53%	80.04%	81.20%	82.73%	82.10%	80.28%	0.00%	81.75%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2017

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2017

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2016 - 2017</u>	<u>2016 - 2017</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>Tons</u> <u>Incr/(Decr)</u>	<u>% Change</u>
Atherton									
Commercial¹ and MFD									
Commercial Solid Waste	452.22	395.20	342.49	329.14	353.56	312.34	310.51	(1.83)	-0.59%
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Solid Waste	0.00	0.00	0.43	6.77	4.45	3.50	0.00	(3.50)	-100.00%
Commercial Recycling	164.12	114.10	121.63	122.94	131.69	141.30	155.55	14.25	10.08%
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Recycling	6.61	0.00	0.24	0.00	1.96	1.99	0.00	(1.99)	-100.00%
Commercial Organics	339.64	284.74	371.53	323.26	518.99	468.42	404.19	(64.23)	-13.71%
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Organics	3.53	26.57	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	452.22	395.20	342.92	335.91	358.01	315.84	310.51	(5.33)	-1.69%
SUBTOTAL - Diverted Tons	513.90	425.41	493.40	446.20	652.64	611.71	559.74	(51.97)	-8.50%
Residential									
Residential Solid Waste	1,537.78	1,302.52	1,272.50	1,241.90	1,273.26	1,296.16	1,304.98	8.82	0.68%
Residential Curbside Recycling	936.38	962.70	996.38	1,040.12	1,026.37	1,052.62	1,051.52	(1.10)	-0.10%
Residential Curbside Organics	5,676.17	5,774.39	5,599.26	5,218.89	5,021.12	5,373.77	5,625.62	251.85	4.69%
SUBTOTAL - Disposed Tons	1,537.78	1,302.52	1,272.50	1,241.90	1,273.26	1,296.16	1,304.98	8.82	0.68%
SUBTOTAL - Diverted Tons	6,612.55	6,737.09	6,595.64	6,259.01	6,047.49	6,426.39	6,677.14	250.75	3.90%
Commercial/MFD and Residential									
TOTAL TONS DISPOSED	1,990.00	1,697.72	1,615.42	1,577.81	1,631.27	1,612.00	1,615.49		
TOTAL TONS DIVERTED	7,126.45	7,162.50	7,089.04	6,705.21	6,700.13	7,038.10	7,236.88		
COMMERCIAL DIVERSION RATE	53.19%	51.84%	59.00%	57.05%	64.58%	65.95%	64.32%		
MFD DIVERSION RATE	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
RESIDENTIAL DIVERSION RATE	81.13%	83.80%	83.83%	83.44%	82.61%	83.22%	83.65%		
TOTAL DIVERSION RATE	78.17%	80.84%	81.44%	80.95%	80.42%	81.36%	81.75%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2017

MEMBER AGENCY	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2017 Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
BELMONT								
Commercial								
Commercial Solid Waste	165.57	185.24	169.48	577.33	555.79	520.29	0.00	1,653.41
Commercial Recycling	72.66	77.67	70.71	249.58	227.27	221.04	0.00	697.89
Commercial Organics	68.03	75.03	74.81	228.05	217.73	217.87	0.00	663.65
Subtotal - Disposed	165.57	185.24	169.48	577.33	555.79	520.29	0.00	1,653.41
Subtotal - Diverted	140.69	152.70	145.52	477.63	445.00	438.91	0.00	1,361.54
Diversion Rate	45.94%	45.19%	46.20%	45.27%	44.46%	45.76%	0.00%	45.16%
MFD								
MFD Solid Waste	162.05	178.67	157.82	499.06	476.37	498.54	0.00	1,473.97
MFD Recycling	46.09	52.04	47.66	150.56	141.99	145.79	0.00	438.34
MFD Organics	5.86	6.18	5.98	19.38	18.33	18.02	0.00	55.73
Subtotal - Disposed	162.05	178.67	157.82	499.06	476.37	498.54	0.00	1,473.97
Subtotal - Diverted	51.95	58.22	53.64	169.94	160.32	163.81	0.00	494.07
Diversion Rate	24.28%	24.58%	25.37%	25.40%	25.18%	24.73%	0.00%	25.10%
Roll-Off								
Roll-Off Solid Waste	39.61	33.48	36.52	90.54	109.28	109.61	0.00	309.43
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	39.61	33.48	36.52	90.54	109.28	109.61	0.00	309.43
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	264.81	296.04	275.66	838.73	832.81	836.51	0.00	2,508.05
Residential Curbside Recycling	212.66	234.90	218.36	720.62	701.02	665.92	0.00	2,087.56
Residential Curbside Organics	325.98	365.58	354.00	1,044.51	1,241.47	1,045.56	0.00	3,331.54
Subtotal - Disposed	264.81	296.04	275.66	838.73	832.81	836.51	0.00	2,508.05
Subtotal - Diverted	538.64	600.48	572.36	1,765.13	1,942.49	1,711.48	0.00	5,419.10
Diversion Rate	67.04%	66.98%	67.49%	67.79%	69.99%	67.17%	0.00%	68.36%
Total Disposed	632.04	693.43	639.48	2,005.66	1,974.25	1,964.95	0.00	5,944.86
Total Diverted	731.28	811.40	771.52	2,412.70	2,547.81	2,314.20	0.00	7,274.71
Total Diversion Rate	53.64%	53.92%	54.68%	54.61%	56.34%	54.08%	0.00%	55.03%
Single-Family Measured Diversion Rate	67.04%	66.98%	67.49%	67.79%	69.99%	67.17%	0.00%	68.36%
Commercial Measured Diversion Rate	34.41%	34.67%	35.38%	35.69%	34.65%	34.82%	0.00%	35.06%
MFD Measured Diversion Rate	24.28%	24.58%	25.37%	25.40%	25.18%	24.73%	0.00%	25.10%
Overall Measured Diversion Rate	53.64%	53.92%	54.68%	54.61%	56.34%	54.08%	0.00%	55.03%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2017

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2017

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>2016 - 2017</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2016 - 2017</u> <u>% Change</u>
Belmont									
Commercial¹ and MFD									
Commercial Solid Waste	1,651.45	1,910.36	1,744.19	1,750.07	1,612.65	1,574.15	1,653.41	79.26	5.04%
MFD Solid Waste	1,464.88	1,557.15	1,666.14	1,647.75	1,538.26	1,533.96	1,473.97	(59.99)	-3.91%
Roll-Off Solid Waste	359.71	367.62	355.33	368.41	355.63	356.78	309.43	(47.35)	-13.27%
Commercial Recycling	391.34	451.70	474.56	550.75	625.39	652.80	697.89	45.09	6.91%
MFD Recycling	341.10	344.93	379.71	389.02	425.44	433.91	438.34	4.43	1.02%
Roll-Off Recycling	0.41	1.65	2.62	0.46	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	307.86	316.20	371.22	447.84	528.08	629.92	663.65	33.73	5.35%
MFD Organics	19.15	25.48	45.90	47.76	51.76	59.95	55.73	(4.22)	-7.04%
Roll-Off Organics	1.14	7.02	0.22	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	3,476.04	3,835.13	3,765.66	3,766.23	3,506.54	3,464.89	3,436.81	(28.08)	-0.81%
SUBTOTAL - Diverted Tons	1,061.00	1,146.98	1,274.23	1,435.83	1,630.67	1,776.58	1,855.61	79.03	4.45%
Residential									
Residential Solid Waste	2,453.87	2,504.85	2,457.87	2,406.76	2,448.98	2,486.74	2,508.05	21.31	0.86%
Residential Curbside Recycling	2,300.77	2,110.83	2,101.22	2,075.06	2,067.17	2,133.78	2,087.56	(46.22)	-2.17%
Residential Curbside Organics	3,057.33	3,026.79	3,148.45	2,893.15	2,867.75	3,041.68	3,331.54	289.86	9.53%
SUBTOTAL - Disposed Tons	2,453.87	2,504.85	2,457.87	2,406.76	2,448.98	2,486.74	2,508.05	21.31	0.86%
SUBTOTAL - Diverted Tons	5,358.10	5,137.62	5,249.67	4,968.21	4,934.92	5,175.46	5,419.10	243.64	4.71%
Commercial/MFD and Residential									
TOTAL TONS DISPOSED	5,929.91	6,339.98	6,223.53	6,172.99	5,955.52	5,951.63	5,944.86		
TOTAL TONS DIVERTED	6,419.10	6,284.60	6,523.90	6,404.04	6,565.59	6,952.04	7,274.71		
COMMERCIAL DIVERSION RATE	23.39%	23.02%	25.28%	27.60%	31.74%	33.89%	35.06%		
MFD DIVERSION RATE	19.74%	19.22%	20.35%	20.95%	23.68%	24.35%	25.10%		
RESIDENTIAL DIVERSION RATE	68.59%	67.22%	68.11%	67.37%	66.83%	67.55%	68.36%		
TOTAL DIVERSION RATE	51.98%	49.78%	51.18%	50.92%	52.44%	53.88%	55.03%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2017

	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2017 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
BURLINGAME								
Commercial								
Commercial Solid Waste	687.13	747.31	698.66	2,209.90	2,127.87	2,133.10	0.00	6,470.87
Commercial Recycling	288.58	289.05	237.84	962.20	925.12	815.47	0.00	2,702.79
Commercial Organics	257.48	259.45	246.91	863.47	806.19	763.84	0.00	2,433.50
Subtotal - Disposed	687.13	747.31	698.66	2,209.90	2,127.87	2,133.10	0.00	6,470.87
Subtotal - Diverted	546.06	548.50	484.75	1,825.67	1,731.31	1,579.31	0.00	5,136.29
Diversion Rate	44.28%	42.33%	40.96%	45.24%	44.86%	42.54%	0.00%	44.25%
MFD								
MFD Solid Waste	247.45	267.42	251.64	777.14	763.57	766.51	0.00	2,307.22
MFD Recycling	78.62	86.75	73.21	260.28	245.84	238.58	0.00	744.70
MFD Organics	6.44	7.00	6.34	19.69	19.22	19.78	0.00	58.69
Subtotal - Disposed	247.45	267.42	251.64	777.14	763.57	766.51	0.00	2,307.22
Subtotal - Diverted	85.06	93.75	79.55	279.97	265.06	258.36	0.00	803.39
Diversion Rate	25.58%	25.96%	24.02%	26.48%	25.77%	25.21%	0.00%	25.83%
Roll-Off								
Roll-Off Solid Waste	929.63	943.80	870.31	2,269.73	2,423.10	2,743.74	0.00	7,436.57
Roll-Off Recycling	29.57	44.50	35.03	43.91	84.22	109.10	0.00	237.23
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	929.63	943.80	870.31	2,269.73	2,423.10	2,743.74	0.00	7,436.57
Subtotal - Diverted	29.57	44.50	35.03	43.91	84.22	109.10	0.00	237.23
Diversion Rate	3.08%	4.50%	3.87%	1.90%	3.36%	3.82%	0.00%	3.09%
Residential								
Residential Solid Waste	309.87	338.46	297.48	963.11	963.45	945.81	0.00	2,872.37
Residential Curbside Recycling	220.04	258.55	227.71	796.81	735.88	706.30	0.00	2,238.99
Residential Curbside Organics	381.97	433.28	411.24	1,278.29	1,359.71	1,226.49	0.00	3,864.49
Subtotal - Disposed	309.87	338.46	297.48	963.11	963.45	945.81	0.00	2,872.37
Subtotal - Diverted	602.01	691.83	638.95	2,075.10	2,095.59	1,932.79	0.00	6,103.48
Diversion Rate	66.02%	67.15%	68.23%	68.30%	68.50%	67.14%	0.00%	68.00%
Total Disposed	2,174.08	2,296.99	2,118.09	6,219.88	6,277.99	6,589.16	0.00	19,087.03
Total Diverted	1,262.70	1,378.58	1,238.28	4,224.65	4,176.18	3,879.56	0.00	12,280.39
Total Diversion Rate	36.74%	37.51%	36.89%	40.45%	39.95%	37.06%	0.00%	39.15%
Single-Family Measured Diversion Rate	66.02%	67.15%	68.23%	68.30%	68.50%	67.14%	0.00%	68.00%
Commercial Measured Diversion Rate	26.17%	25.96%	24.77%	29.02%	28.13%	25.65%	0.00%	27.59%
MFD Measured Diversion Rate	25.58%	25.96%	24.02%	26.48%	25.77%	25.21%	0.00%	25.83%
Overall Measured Diversion Rate	36.74%	37.51%	36.89%	40.45%	39.95%	37.06%	0.00%	39.15%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2017

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2017

<u>MEMBER AGENCY</u>	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2016 - 2017	2016 - 2017
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>Tons</u> <u>Incr/(Decr)</u>	<u>% Change</u>
Burlingame									
Commercial¹ and MFD									
Commercial Solid Waste	6,202.99	6,418.45	6,198.40	6,145.80	6,083.80	6,384.74	6,470.87	86.13	1.35%
MFD Solid Waste	2,373.21	2,180.78	2,220.10	2,170.35	2,161.40	2,256.57	2,307.22	50.65	2.24%
Roll-Off Solid Waste	5,974.40	6,551.12	5,479.22	5,571.87	5,910.12	7,082.19	7,436.57	354.38	5.00%
Commercial Recycling	1,933.75	2,087.15	2,375.14	2,947.52	2,911.42	3,018.29	2,702.79	(315.50)	-10.45%
MFD Recycling	541.62	543.42	639.42	680.08	703.74	710.12	744.70	34.58	4.87%
Roll-Off Recycling	86.16	177.98	90.12	101.76	105.16	114.78	237.23	122.45	106.68%
Commercial Organics	1,718.56	1,682.96	2,054.08	1,984.61	2,425.58	2,331.34	2,433.50	102.16	4.38%
MFD Organics	57.32	44.68	47.17	37.95	41.11	52.33	58.69	6.36	12.15%
Roll-Off Organics	714.54	238.87	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	14,550.60	15,150.35	13,897.72	13,888.02	14,155.32	15,723.50	16,214.66	491.16	3.12%
SUBTOTAL - Diverted Tons	5,051.95	4,775.06	5,205.93	5,751.92	6,187.01	6,226.86	6,176.91	(49.95)	-0.80%
Residential									
Residential Solid Waste	2,985.99	2,775.77	2,757.23	2,720.37	2,749.49	2,814.28	2,872.37	58.09	2.06%
Residential Curbside Recycling	2,196.59	2,210.21	2,212.59	2,190.21	2,196.89	2,231.52	2,238.99	7.47	0.33%
Residential Curbside Organics	3,816.02	3,757.91	3,859.18	3,575.36	3,410.39	3,677.40	3,864.49	187.09	5.09%
SUBTOTAL - Disposed Tons	2,985.99	2,775.77	2,757.23	2,720.37	2,749.49	2,814.28	2,872.37	58.09	2.06%
SUBTOTAL - Diverted Tons	6,012.61	5,968.12	6,071.77	5,765.57	5,607.28	5,908.92	6,103.48	194.56	3.29%
Commercial/MFD and Residential									
TOTAL TONS DISPOSED	17,536.59	17,926.12	16,654.95	16,608.39	16,904.81	18,537.78	19,087.03		
TOTAL TONS DIVERTED	11,064.56	10,743.18	11,277.70	11,517.49	11,794.29	12,135.78	12,280.39		
COMMERCIAL DIVERSION RATE	25.77%	23.96%	27.25%	29.29%	30.41%	28.37%	27.59%		
MFD DIVERSION RATE	20.15%	21.24%	23.62%	24.86%	25.63%	25.25%	25.83%		
RESIDENTIAL DIVERSION RATE	66.82%	68.25%	68.77%	67.94%	67.10%	67.74%	68.00%		
TOTAL DIVERSION RATE	38.69%	37.47%	40.37%	40.95%	41.10%	39.56%	39.15%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2017

	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2017 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
EAST PALO ALTO								
Commercial								
Commercial Solid Waste	113.08	120.77	111.34	384.21	372.93	345.19	0.00	1,102.33
Commercial Recycling	52.77	46.80	46.97	139.47	155.12	146.54	0.00	441.13
Commercial Organics	41.20	47.13	53.85	138.01	128.25	142.18	0.00	408.44
Subtotal - Disposed	113.08	120.77	111.34	384.21	372.93	345.19	0.00	1,102.33
Subtotal - Diverted	93.97	93.93	100.82	277.48	283.37	288.72	0.00	849.57
Diversion Rate	45.39%	43.75%	47.52%	41.94%	43.18%	45.55%	0.00%	43.53%
MFD								
MFD Solid Waste	225.41	219.99	212.36	690.54	691.62	657.76	0.00	2,039.92
MFD Recycling	31.56	32.35	29.70	96.12	97.34	93.61	0.00	287.07
MFD Organics	7.84	6.71	6.30	20.73	22.99	20.85	0.00	64.57
Subtotal - Disposed	225.41	219.99	212.36	690.54	691.62	657.76	0.00	2,039.92
Subtotal - Diverted	39.40	39.06	36.00	116.85	120.33	114.46	0.00	351.64
Diversion Rate	14.88%	15.08%	14.50%	14.47%	14.82%	14.82%	0.00%	14.70%
Roll-Off								
Roll-Off Solid Waste	72.30	67.38	83.26	155.70	166.22	222.94	0.00	544.86
Roll-Off Recycling	4.39	3.88	0.00	8.80	0.45	8.27	0.00	17.52
Roll-Off Organics	38.95	37.50	38.04	88.48	100.71	114.49	0.00	303.68
Subtotal - Disposed	72.30	67.38	83.26	155.70	166.22	222.94	0.00	544.86
Subtotal - Diverted	43.34	41.38	38.04	97.28	101.16	122.76	0.00	321.20
Diversion Rate	37.48%	38.05%	31.36%	38.45%	37.83%	35.51%	0.00%	37.09%
Residential								
Residential Solid Waste	592.35	589.83	527.11	1,755.02	1,759.27	1,709.29	0.00	5,223.58
Residential Curbside Recycling	144.58	146.95	131.07	437.73	435.10	422.60	0.00	1,295.43
Residential Curbside Organics	305.94	322.76	290.59	919.27	1,016.35	919.29	0.00	2,854.91
Subtotal - Disposed	592.35	589.83	527.11	1,755.02	1,759.27	1,709.29	0.00	5,223.58
Subtotal - Diverted	450.52	469.71	421.66	1,357.00	1,451.45	1,341.89	0.00	4,150.34
Diversion Rate	43.20%	44.33%	44.44%	43.61%	45.21%	43.98%	0.00%	44.28%
Total Disposed	1,003.14	997.97	934.07	2,985.47	2,990.04	2,935.18	0.00	8,910.69
Total Diverted	627.23	644.08	596.52	1,848.61	1,956.31	1,867.83	0.00	5,672.75
Total Diversion Rate	38.47%	39.22%	38.97%	38.24%	39.55%	38.89%	0.00%	38.90%
Single-Family Measured Diversion Rate	43.20%	44.33%	44.44%	43.61%	45.21%	43.98%	0.00%	44.28%
Commercial Measured Diversion Rate	30.08%	29.93%	30.05%	28.55%	29.09%	30.02%	0.00%	29.22%
MFD Measured Diversion Rate	14.88%	15.08%	14.50%	14.47%	14.82%	14.82%	0.00%	14.70%
Overall Measured Diversion Rate	38.47%	39.22%	38.97%	38.24%	39.55%	38.89%	0.00%	38.90%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2017

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2017

<u>MEMBER AGENCY</u>	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2016 - 2017	2016 - 2017
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>Tons</u> <u>Incr/(Decr)</u>	<u>% Change</u>
East Palo Alto									
Commercial¹ and MFD									
Commercial Solid Waste	1,067.10	1,061.92	1,001.43	1,022.46	1,148.82	1,165.45	1,102.33	(63.12)	-5.42%
MFD Solid Waste	1,993.63	1,920.10	2,038.81	2,067.37	1,891.25	1,979.64	2,039.92	60.28	3.04%
Roll-Off Solid Waste	577.19	1,003.04	985.96	880.53	750.39	571.83	544.86	(26.97)	-4.72%
Commercial Recycling	411.38	922.54	370.58	393.69	398.35	413.03	441.13	28.10	6.80%
MFD Recycling	20.52	144.71	163.94	203.12	259.46	272.96	287.07	14.11	5.17%
Roll-Off Recycling	24.55	17.74	7.85	24.09	19.49	15.30	17.52	2.22	14.51%
Commercial Organics	236.14	233.54	257.98	356.72	375.80	467.73	408.44	(59.29)	-12.68%
MFD Organics	41.43	50.09	63.54	59.26	59.82	53.17	64.57	11.40	21.44%
Roll-Off Organics	0.00	9.94	2.79	0.00	27.52	268.41	303.68	35.27	13.14%
SUBTOTAL - Disposed Tons	3,637.92	3,985.06	4,026.20	3,970.36	3,790.46	3,716.92	3,687.11	(29.81)	-0.80%
SUBTOTAL - Diverted Tons	734.02	1,378.56	866.68	1,036.88	1,140.44	1,490.60	1,522.41	31.81	2.13%
Residential									
Residential Solid Waste	4,736.58	4,795.71	4,762.94	4,922.58	5,100.03	5,216.09	5,223.58	7.49	0.14%
Residential Curbside Recycling	972.48	970.50	1,033.63	1,090.50	1,144.78	1,226.67	1,295.43	68.76	5.61%
Residential Curbside Organics	2,621.30	2,611.31	2,756.47	2,634.13	2,690.55	2,843.69	2,854.91	11.22	0.39%
SUBTOTAL - Disposed Tons	4,736.58	4,795.71	4,762.94	4,922.58	5,100.03	5,216.09	5,223.58	7.49	0.14%
SUBTOTAL - Diverted Tons	3,593.78	3,581.81	3,790.10	3,724.63	3,835.33	4,070.36	4,150.34	79.98	1.96%
Commercial/MFD and Residential									
TOTAL TONS DISPOSED	8,374.50	8,780.77	8,789.14	8,892.94	8,890.49	8,933.01	8,910.69		
TOTAL TONS DIVERTED	4,327.80	4,960.37	4,656.78	4,761.51	4,975.77	5,560.96	5,672.75		
COMMERCIAL DIVERSION RATE	16.79%	25.70%	17.71%	20.71%	23.13%	28.62%	29.22%		
MFD DIVERSION RATE	3.01%	9.21%	10.04%	11.26%	14.44%	14.14%	14.70%		
RESIDENTIAL DIVERSION RATE	43.14%	42.76%	44.31%	43.07%	42.92%	43.83%	44.28%		
TOTAL DIVERSION RATE	34.07%	36.10%	34.63%	34.87%	35.88%	38.37%	38.90%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2017

	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2017 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
FOSTER CITY								
Commercial								
Commercial Solid Waste	242.43	264.15	235.73	748.26	737.62	742.31	0.00	2,228.19
Commercial Recycling	107.55	117.30	110.71	351.04	321.99	335.56	0.00	1,008.59
Commercial Organics	188.18	205.37	192.30	567.53	558.81	585.85	0.00	1,712.19
Subtotal - Disposed	242.43	264.15	235.73	748.26	737.62	742.31	0.00	2,228.19
Subtotal - Diverted	295.73	322.67	303.01	918.57	880.80	921.41	0.00	2,720.78
Diversion Rate	54.95%	54.99%	56.24%	55.11%	54.42%	55.38%	0.00%	54.98%
MFD								
MFD Solid Waste	247.67	255.81	235.79	767.77	726.97	739.27	0.00	2,234.01
MFD Recycling	93.22	102.73	93.91	294.49	278.09	289.86	0.00	862.44
MFD Organics	9.21	9.34	8.51	26.89	26.63	27.06	0.00	80.58
Subtotal - Disposed	247.67	255.81	235.79	767.77	726.97	739.27	0.00	2,234.01
Subtotal - Diverted	102.43	112.07	102.42	321.38	304.72	316.92	0.00	943.02
Diversion Rate	29.26%	30.46%	30.28%	29.51%	29.54%	30.01%	0.00%	29.68%
Roll-Off								
Roll-Off Solid Waste	79.14	79.64	102.01	232.04	279.32	260.79	0.00	772.15
Roll-Off Recycling	2.89	1.93	1.17	1.75	5.72	5.99	0.00	13.46
Roll-Off Organics	53.15	60.39	49.83	170.79	162.40	163.37	0.00	496.56
Subtotal - Disposed	79.14	79.64	102.01	232.04	279.32	260.79	0.00	772.15
Subtotal - Diverted	56.04	62.32	51.00	172.54	168.12	169.36	0.00	510.02
Diversion Rate	41.46%	43.90%	33.33%	42.65%	37.57%	39.37%	0.00%	39.78%
Residential								
Residential Solid Waste	267.43	295.85	258.71	831.35	817.72	821.99	0.00	2,471.06
Residential Curbside Recycling	174.41	200.14	182.86	602.33	585.83	557.41	0.00	1,745.57
Residential Curbside Organics	202.39	242.03	218.34	661.81	782.49	662.76	0.00	2,107.06
Subtotal - Disposed	267.43	295.85	258.71	831.35	817.72	821.99	0.00	2,471.06
Subtotal - Diverted	376.80	442.17	401.20	1,264.14	1,368.32	1,220.17	0.00	3,852.63
Diversion Rate	58.49%	59.91%	60.80%	60.33%	62.59%	59.75%	0.00%	60.92%
Total Disposed	836.67	895.45	832.24	2,579.42	2,561.63	2,564.36	0.00	7,705.41
Total Diverted	831.00	939.23	857.63	2,676.63	2,721.96	2,627.86	0.00	8,026.45
Total Diversion Rate	49.83%	51.19%	50.75%	50.92%	51.52%	50.61%	0.00%	51.02%
Single-Family Measured Diversion Rate	58.49%	59.91%	60.80%	60.33%	62.59%	59.75%	0.00%	60.92%
Commercial Measured Diversion Rate	44.38%	45.32%	44.32%	44.69%	43.70%	44.69%	0.00%	44.36%
MFD Measured Diversion Rate	29.26%	30.46%	30.28%	29.51%	29.54%	30.01%	0.00%	29.68%
Overall Measured Diversion Rate	49.83%	51.19%	50.75%	50.92%	51.52%	50.61%	0.00%	51.02%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2017

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2017

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>2016 - 2017</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2016 - 2017</u> <u>% Change</u>
Foster City									
Commercial¹ and MFD									
Commercial Solid Waste	2,516.86	2,388.53	2,099.94	2,064.60	1,957.80	2,027.66	2,228.19	200.53	9.89%
MFD Solid Waste	3,116.39	2,326.14	2,523.75	2,391.00	2,341.31	2,206.13	2,234.01	27.88	1.26%
Roll-Off Solid Waste	1,422.13	1,061.01	970.50	857.48	831.76	746.51	772.15	25.64	3.43%
Commercial Recycling	498.19	697.89	733.40	756.48	776.33	898.64	1,008.59	109.95	12.24%
MFD Recycling	435.47	463.50	594.34	673.94	708.39	788.58	862.44	73.86	9.37%
Roll-Off Recycling	35.74	18.26	13.37	6.07	8.45	14.50	13.46	(1.04)	-7.17%
Commercial Organics	1,083.58	1,154.55	1,408.02	1,445.02	1,475.57	1,633.26	1,712.19	78.93	4.83%
MFD Organics	26.18	23.91	38.36	29.61	26.85	38.31	80.58	42.27	110.34%
Roll-Off Organics	234.71	449.01	388.64	405.26	424.45	480.25	496.56	16.31	3.40%
SUBTOTAL - Disposed Tons	7,055.38	5,775.68	5,594.19	5,313.08	5,130.87	4,980.30	5,234.35	254.05	5.10%
SUBTOTAL - Diverted Tons	2,313.87	2,807.12	3,176.13	3,316.38	3,420.04	3,853.54	4,173.82	320.28	8.31%
Residential									
Residential Solid Waste	2,335.27	2,475.32	2,437.18	2,346.22	2,380.02	2,475.21	2,471.06	(4.15)	-0.17%
Residential Curbside Recycling	1,798.44	1,771.38	1,778.71	1,747.59	1,776.48	1,830.58	1,745.57	(85.01)	-4.64%
Residential Curbside Organics	2,085.05	2,107.27	2,089.20	1,948.18	1,885.43	2,032.04	2,107.06	75.02	3.69%
SUBTOTAL - Disposed Tons	2,335.27	2,475.32	2,437.18	2,346.22	2,380.02	2,475.21	2,471.06	(4.15)	-0.17%
SUBTOTAL - Diverted Tons	3,883.49	3,878.65	3,867.91	3,695.77	3,661.91	3,862.62	3,852.63	(9.99)	-0.26%
Commercial/MFD and Residential									
TOTAL TONS DISPOSED	9,390.65	8,251.00	8,031.37	7,659.30	7,510.89	7,455.51	7,705.41		
TOTAL TONS DIVERTED	6,197.36	6,685.77	7,044.04	7,012.15	7,081.95	7,716.16	8,026.45		
COMMERCIAL DIVERSION RATE	24.70%	32.71%	36.21%	38.43%	40.00%	43.62%	44.36%		
MFD DIVERSION RATE	12.90%	17.32%	20.04%	22.74%	23.90%	27.26%	29.68%		
RESIDENTIAL DIVERSION RATE	62.45%	61.04%	61.35%	61.17%	60.61%	60.95%	60.92%		
TOTAL DIVERSION RATE	39.76%	44.76%	46.73%	47.79%	48.53%	50.86%	51.02%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2017

	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2017 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
HILLSBOROUGH								
Commercial								
Commercial Solid Waste	20.26	25.00	18.64	91.61	71.50	63.90	0.00	227.01
Commercial Recycling	26.15	15.21	4.44	63.97	44.11	45.80	0.00	153.88
Commercial Organics	34.22	39.11	44.88	146.39	121.25	118.21	0.00	385.85
Subtotal - Disposed	20.26	25.00	18.64	91.61	71.50	63.90	0.00	227.01
Subtotal - Diverted	60.37	54.32	49.32	210.36	165.36	164.01	0.00	539.73
Diversion Rate	74.87%	68.48%	72.57%	69.66%	69.81%	71.96%	0.00%	70.39%
MFD								
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Roll-Off								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	189.06	207.67	181.27	593.99	581.48	578.00	0.00	1,753.47
Residential Curbside Recycling	144.18	162.70	151.63	485.82	479.07	458.51	0.00	1,423.40
Residential Curbside Organics	354.52	408.50	376.65	1,221.79	1,208.56	1,139.67	0.00	3,570.02
Subtotal - Disposed	189.06	207.67	181.27	593.99	581.48	578.00	0.00	1,753.47
Subtotal - Diverted	498.70	571.20	528.28	1,707.61	1,687.63	1,598.18	0.00	4,993.42
Diversion Rate	72.51%	73.34%	74.45%	74.19%	74.37%	0.00%	0.00%	74.01%
Total Disposed	209.32	232.67	199.91	685.60	652.98	641.90	0.00	1,980.48
Total Diverted	559.07	625.52	577.60	1,917.97	1,852.99	1,762.19	0.00	5,533.15
Total Diversion Rate	72.76%	72.89%	74.29%	73.67%	73.94%	73.30%	0.00%	73.64%
Single-Family Measured Diversion Rate	72.51%	73.34%	74.45%	74.19%	74.37%	73.44%	0.00%	74.01%
Commercial Measured Diversion Rate	74.87%	68.48%	72.57%	69.66%	69.81%	71.96%	0.00%	70.39%
MFD Measured Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Overall Measured Diversion Rate	72.76%	72.89%	74.29%	73.67%	73.94%	73.30%	0.00%	73.64%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2017

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2017

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>2016 - 2017</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2016 - 2017</u> <u>% Change</u>
Hillsborough									
Commercial¹ and MFD									
Commercial Solid Waste	380.44	283.87	302.10	190.28	220.96	237.99	227.01	(10.98)	-4.61%
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Solid Waste	5.24	1.80	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	550.71	136.42	431.35	295.62	403.19	250.29	153.88	(96.41)	-38.52%
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Recycling	0.00	10.32	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	203.59	223.89	274.17	243.78	316.62	310.23	385.85	75.62	24.38%
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Organics	7.54	5.52	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	385.68	285.67	302.10	190.28	220.96	237.99	227.01	(10.98)	-4.61%
SUBTOTAL - Diverted Tons	761.84	376.15	705.52	539.40	719.81	560.52	539.73	(20.79)	-3.71%
Residential									
Residential Solid Waste	2,158.95	1,747.51	1,689.39	1,646.36	1,692.20	1,712.49	1,753.47	40.98	2.39%
Residential Curbside Recycling	1,705.84	1,393.48	1,424.57	1,416.13	1,423.05	1,452.52	1,423.40	(29.12)	-2.00%
Residential Curbside Organics	2,829.92	3,201.83	3,291.18	3,089.37	3,042.50	3,312.60	3,570.02	257.42	7.77%
SUBTOTAL - Disposed Tons	2,158.95	1,747.51	1,689.39	1,646.36	1,692.20	1,712.49	1,753.47	40.98	2.39%
SUBTOTAL - Diverted Tons	4,535.76	4,595.31	4,715.75	4,505.50	4,465.55	4,765.12	4,993.42	228.30	4.79%
Commercial/MFD and Residential									
TOTAL TONS DISPOSED	2,544.63	2,033.18	1,991.49	1,836.64	1,913.16	1,950.48	1,980.48		
TOTAL TONS DIVERTED	5,297.60	4,971.46	5,421.27	5,044.90	5,185.36	5,325.64	5,533.15		
COMMERCIAL DIVERSION RATE	66.39%	56.84%	70.02%	73.92%	76.51%	70.20%	70.39%		
MFD DIVERSION RATE	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
RESIDENTIAL DIVERSION RATE	67.75%	72.45%	73.62%	73.24%	72.52%	73.56%	74.01%		
TOTAL DIVERSION RATE	67.55%	70.97%	73.13%	73.31%	73.05%	73.19%	73.64%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2017

	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2017 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
MENLO PARK								
Commercial								
Commercial Solid Waste	834.90	875.71	812.88	2,480.26	2,488.06	2,523.49	0.00	7,491.81
Commercial Recycling	320.73	377.82	345.28	920.04	965.96	1,043.83	0.00	2,929.83
Commercial Organics	557.86	628.82	584.02	1,771.94	1,721.19	1,770.70	0.00	5,263.83
Subtotal - Disposed	834.90	875.71	812.88	2,480.26	2,488.06	2,523.49	0.00	7,491.81
Subtotal - Diverted	878.59	1,006.64	929.30	2,691.98	2,687.15	2,814.53	0.00	8,193.66
Diversion Rate	51.27%	53.48%	53.34%	52.05%	51.92%	52.73%	0.00%	52.24%
MFD								
MFD Solid Waste	183.94	196.53	178.29	554.41	556.19	558.76	0.00	1,669.36
MFD Recycling	65.04	72.17	65.38	210.82	206.66	202.59	0.00	620.07
MFD Organics	10.32	14.08	11.30	32.48	34.45	35.70	0.00	102.63
Subtotal - Disposed	183.94	196.53	178.29	554.41	556.19	558.76	0.00	1,669.36
Subtotal - Diverted	75.36	86.25	76.68	243.30	241.11	238.29	0.00	722.70
Diversion Rate	29.06%	30.50%	30.07%	30.50%	30.24%	29.90%	0.00%	30.21%
Roll-Off								
Roll-Off Solid Waste	52.44	62.76	52.02	136.20	139.49	167.22	0.00	442.91
Roll-Off Recycling	76.96	90.03	69.83	214.26	239.85	236.82	0.00	690.93
Roll-Off Organics	33.09	45.06	27.95	53.16	90.78	106.10	0.00	250.04
Subtotal - Disposed	52.44	62.76	52.02	136.20	139.49	167.22	0.00	442.91
Subtotal - Diverted	110.05	135.09	97.78	267.42	330.63	342.92	0.00	940.97
Diversion Rate	67.73%	68.28%	65.27%	66.26%	70.33%	67.22%	0.00%	68.00%
Residential								
Residential Solid Waste	356.33	388.29	357.64	1,126.60	1,130.64	1,102.26	0.00	3,359.50
Residential Curbside Recycling	273.40	299.54	283.83	906.80	887.87	856.77	0.00	2,651.44
Residential Curbside Organics	523.08	665.46	581.40	2,032.33	2,066.79	1,769.94	0.00	5,869.06
Subtotal - Disposed	356.33	388.29	357.64	1,126.60	1,130.64	1,102.26	0.00	3,359.50
Subtotal - Diverted	796.48	965.00	865.23	2,939.13	2,954.66	2,626.71	0.00	8,520.50
Diversion Rate	69.09%	71.31%	70.75%	72.29%	72.32%	70.44%	0.00%	71.72%
Total Disposed	1,427.61	1,523.29	1,400.83	4,297.47	4,314.38	4,351.73	0.00	12,963.58
Total Diverted	1,860.48	2,192.98	1,968.99	6,141.83	6,213.55	6,022.45	0.00	18,377.83
Total Diversion Rate	56.58%	59.01%	58.43%	58.83%	59.02%	58.05%	0.00%	58.64%
Single-Family Measured Diversion Rate	69.09%	71.31%	70.75%	72.29%	72.32%	70.44%	0.00%	71.72%
Commercial Measured Diversion Rate	49.83%	51.97%	51.41%	50.25%	50.58%	51.10%	0.00%	50.65%
MFD Measured Diversion Rate	29.06%	30.50%	30.07%	30.50%	30.24%	29.90%	0.00%	30.21%
Overall Measured Diversion Rate	56.58%	59.01%	58.43%	58.83%	59.02%	58.05%	0.00%	58.64%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2017

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2017

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2016 - 2017</u>	<u>2016 - 2017</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>Tons</u> <u>Incr/(Decr)</u>	<u>% Change</u>
Menlo Park									
Commercial¹ and MFD									
Commercial Solid Waste	7,966.55	7,449.35	7,023.46	6,929.07	7,099.02	7,026.14	7,491.81	465.67	6.63%
MFD Solid Waste	1,922.52	1,581.44	1,625.77	1,613.92	1,669.58	1,647.57	1,669.36	21.79	1.32%
Roll-Off Solid Waste	482.68	400.13	302.89	347.54	384.26	370.29	442.91	72.62	19.61%
Commercial Recycling	1,463.67	1,921.29	2,011.73	2,069.41	2,374.43	2,527.76	2,929.83	402.07	15.91%
MFD Recycling	383.29	469.37	548.61	559.69	590.18	616.05	620.07	4.02	0.65%
Roll-Off Recycling	429.10	205.87	392.72	564.68	618.92	625.12	690.93	65.81	10.53%
Commercial Organics	2,437.37	2,713.48	3,029.56	2,950.58	3,310.68	4,240.30	5,263.83	1,023.53	24.14%
MFD Organics	85.05	78.12	90.38	88.77	85.44	88.05	102.63	14.58	16.56%
Roll-Off Organics	72.13	272.80	201.37	162.04	131.93	255.02	250.04	(4.98)	-1.95%
SUBTOTAL - Disposed Tons	10,371.75	9,430.92	8,952.12	8,890.53	9,152.86	9,044.00	9,604.08	560.08	6.19%
SUBTOTAL - Diverted Tons	4,870.61	5,660.93	6,274.37	6,395.17	7,111.58	8,352.30	9,857.33	1,505.03	18.02%
Residential									
Residential Solid Waste	3,271.63	3,298.78	3,271.58	3,242.91	3,261.30	3,377.47	3,359.50	(17.97)	-0.53%
Residential Curbside Recycling	2,622.21	2,657.06	2,655.87	2,624.22	2,666.70	2,660.40	2,651.44	(8.96)	-0.34%
Residential Curbside Organics	5,986.40	5,792.00	5,942.99	5,446.78	5,230.60	5,668.48	5,869.06	200.58	3.54%
SUBTOTAL - Disposed Tons	3,271.63	3,298.78	3,271.58	3,242.91	3,261.30	3,377.47	3,359.50	(17.97)	-0.53%
SUBTOTAL - Diverted Tons	8,608.61	8,449.06	8,598.86	8,071.00	7,897.30	8,328.88	8,520.50	191.62	2.30%
Commercial/MFD and Residential									
TOTAL TONS DISPOSED	13,643.38	12,729.70	12,223.70	12,133.44	12,414.16	12,421.47	12,963.58		
TOTAL TONS DIVERTED	13,479.22	14,109.99	14,873.23	14,466.17	15,008.88	16,681.18	18,377.83		
COMMERCIAL DIVERSION RATE	31.95%	37.51%	41.21%	41.84%	43.72%	48.01%	50.65%		
MFD DIVERSION RATE	19.59%	25.72%	28.21%	28.66%	28.81%	29.94%	30.21%		
RESIDENTIAL DIVERSION RATE	72.46%	71.92%	72.44%	71.34%	70.77%	71.15%	71.72%		
TOTAL DIVERSION RATE	49.70%	52.57%	54.89%	54.38%	54.73%	57.32%	58.64%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2017

	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2017 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
NORTH FAIR OAKS								
Commercial								
Commercial Solid Waste	160.67	181.68	157.50	533.53	513.15	499.85	0.00	1,546.53
Commercial Recycling	59.13	63.70	63.98	197.49	188.74	186.81	0.00	573.04
Commercial Organics	31.33	32.97	29.66	110.19	105.16	93.96	0.00	309.31
Subtotal - Disposed	160.67	181.68	157.50	533.53	513.15	499.85	0.00	1,546.53
Subtotal - Diverted	90.46	96.67	93.64	307.68	293.90	280.77	0.00	882.35
Diversion Rate	36.02%	34.73%	37.29%	36.58%	36.42%	35.97%	0.00%	36.33%
MFD								
MFD Solid Waste	79.46	83.54	75.03	247.17	235.80	238.03	0.00	721.00
MFD Recycling	12.83	12.67	13.77	39.80	38.23	39.27	0.00	117.30
MFD Organics	1.06	1.20	1.01	4.14	3.67	3.27	0.00	11.08
Subtotal - Disposed	79.46	83.54	75.03	247.17	235.80	238.03	0.00	721.00
Subtotal - Diverted	13.89	13.87	14.78	43.94	41.90	42.54	0.00	128.38
Diversion Rate	14.88%	14.24%	16.46%	15.09%	15.09%	15.16%	0.00%	15.11%
Roll-Off								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	2.09	0.00	0.00	2.09
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	2.09	0.00	0.00	2.09
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	258.32	251.62	245.53	752.50	755.87	755.47	0.00	2,263.84
Residential Curbside Recycling	103.71	100.34	96.72	308.34	282.82	300.77	0.00	891.93
Residential Curbside Organics	169.70	162.18	168.06	515.40	554.79	499.94	0.00	1,570.13
Subtotal - Disposed	258.32	251.62	245.53	752.50	755.87	755.47	0.00	2,263.84
Subtotal - Diverted	273.41	262.52	264.78	823.74	837.61	800.71	0.00	2,462.06
Diversion Rate	51.42%	51.06%	51.89%	52.26%	52.56%	51.45%	0.00%	52.10%
Total Disposed	498.45	516.84	478.06	1,533.20	1,506.91	1,493.35	0.00	4,533.46
Total Diverted	377.76	373.06	373.20	1,175.36	1,173.41	1,124.02	0.00	3,472.79
Total Diversion Rate	43.11%	41.92%	43.84%	43.39%	43.78%	42.94%	0.00%	43.38%
Single-Family Measured Diversion Rate	51.42%	51.06%	51.89%	52.26%	52.56%	51.45%	0.00%	52.10%
Commercial Measured Diversion Rate	30.29%	29.42%	31.80%	31.05%	30.90%	30.47%	0.00%	30.81%
MFD Measured Diversion Rate	14.88%	14.24%	16.46%	15.09%	15.09%	15.16%	0.00%	15.11%
Overall Measured Diversion Rate	43.11%	41.92%	43.84%	43.39%	43.78%	42.94%	0.00%	43.38%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2017

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2017

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>2016 - 2017</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2016 - 2017</u> <u>% Change</u>
North Fair Oaks									
Commercial¹ and MFD									
Commercial Solid Waste	1,265.17	1,506.95	1,460.85	1,486.98	1,573.89	1,562.59	1,546.53	(16.06)	-1.03%
MFD Solid Waste	574.42	589.17	726.26	723.21	745.21	744.99	721.00	(23.99)	-3.22%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.32	2.09	1.77	553.13%
Commercial Recycling	313.36	350.53	366.43	411.83	498.61	536.61	573.04	36.43	6.79%
MFD Recycling	75.03	78.76	88.46	87.56	103.85	112.49	117.30	4.81	4.28%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	265.96	278.29	290.65	343.30	373.91	366.13	309.31	(56.82)	-15.52%
MFD Organics	2.19	1.71	0.89	1.55	2.50	9.17	11.08	1.91	20.83%
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	1,839.59	2,096.12	2,187.11	2,210.19	2,319.10	2,307.90	2,269.62	(38.28)	-1.66%
SUBTOTAL - Diverted Tons	656.54	709.29	746.43	844.24	978.87	1,024.40	1,010.73	(13.67)	-1.33%
Residential									
Residential Solid Waste	1,835.67	2,025.60	2,129.91	2,075.87	2,092.85	2,241.13	2,263.84	22.71	1.01%
Residential Curbside Recycling	714.80	834.55	867.72	853.03	859.67	895.36	891.93	(3.43)	-0.38%
Residential Curbside Organics	1,529.04	1,541.67	1,581.98	1,443.47	1,437.81	1,531.53	1,570.13	38.60	2.52%
SUBTOTAL - Disposed Tons	1,835.67	2,025.60	2,129.91	2,075.87	2,092.85	2,241.13	2,263.84	22.71	1.01%
SUBTOTAL - Diverted Tons	2,243.84	2,376.22	2,449.70	2,296.50	2,297.48	2,426.89	2,462.06	35.17	1.45%
Commercial/MFD and Residential									
TOTAL TONS DISPOSED	3,675.26	4,121.72	4,317.02	4,286.06	4,411.95	4,549.03	4,533.46		
TOTAL TONS DIVERTED	2,900.38	3,085.51	3,196.13	3,140.74	3,276.35	3,451.29	3,472.79		
COMMERCIAL DIVERSION RATE	26.30%	25.28%	25.44%	27.64%	29.68%	30.74%	30.81%		
MFD DIVERSION RATE	11.85%	12.02%	10.95%	10.97%	12.49%	14.04%	15.11%		
RESIDENTIAL DIVERSION RATE	55.00%	53.98%	53.49%	52.52%	52.33%	51.99%	52.10%		
TOTAL DIVERSION RATE	44.11%	42.81%	42.54%	42.29%	42.61%	43.14%	43.38%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2017

	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2017 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
REDWOOD CITY								
Commercial								
Commercial Solid Waste	1,329.96	1,485.85	1,334.47	4,305.50	4,067.26	4,150.28	0.00	12,523.04
Commercial Recycling	399.67	434.34	412.91	1,366.64	1,263.95	1,246.92	0.00	3,877.51
Commercial Organics	353.66	372.68	348.16	1,124.76	1,019.60	1,074.50	0.00	3,218.86
Subtotal - Disposed	1,329.96	1,485.85	1,334.47	4,305.50	4,067.26	4,150.28	0.00	12,523.04
Subtotal - Diverted	753.33	807.02	761.07	2,491.40	2,283.55	2,321.42	0.00	7,096.37
Diversion Rate	36.16%	35.20%	36.32%	36.65%	35.96%	35.87%	0.00%	36.17%
MFD								
MFD Solid Waste	606.26	627.15	577.70	1,950.00	1,855.41	1,811.11	0.00	5,616.52
MFD Recycling	139.20	149.77	145.35	460.18	433.44	434.32	0.00	1,327.94
MFD Organics	10.93	13.12	11.83	37.83	36.97	35.88	0.00	110.68
Subtotal - Disposed	606.26	627.15	577.70	1,950.00	1,855.41	1,811.11	0.00	5,616.52
Subtotal - Diverted	150.13	162.89	157.18	498.01	470.41	470.20	0.00	1,438.62
Diversion Rate	19.85%	20.62%	21.39%	20.34%	20.23%	20.61%	0.00%	20.39%
Roll-Off								
Roll-Off Solid Waste	317.89	337.88	318.46	952.53	993.44	974.23	0.00	2,920.20
Roll-Off Recycling	29.97	33.47	38.86	102.87	101.68	102.30	0.00	306.85
Roll-Off Organics	75.32	68.11	69.38	201.31	216.14	212.81	0.00	630.26
Subtotal - Disposed	317.89	337.88	318.46	952.53	993.44	974.23	0.00	2,920.20
Subtotal - Diverted	105.29	101.58	108.24	304.18	317.82	315.11	0.00	937.11
Diversion Rate	24.88%	23.11%	25.37%	24.20%	24.24%	24.44%	0.00%	24.29%
Residential								
Residential Solid Waste	832.64	932.59	797.17	2,589.68	2,600.84	2,562.40	0.00	7,752.92
Residential Curbside Recycling	589.92	661.97	567.29	1,975.93	1,876.21	1,819.18	0.00	5,671.32
Residential Curbside Organics	951.06	1,057.46	926.74	3,109.91	3,338.85	2,935.26	0.00	9,384.02
Subtotal - Disposed	832.64	932.59	797.17	2,589.68	2,600.84	2,562.40	0.00	7,752.92
Subtotal - Diverted	1,540.98	1,719.43	1,494.03	5,085.84	5,215.06	4,754.44	0.00	15,055.34
Diversion Rate	64.92%	64.83%	65.21%	66.26%	66.72%	64.98%	0.00%	66.01%
Total Disposed	3,086.75	3,383.47	3,027.80	9,797.71	9,516.95	9,498.02	0.00	28,812.68
Total Diverted	2,549.73	2,790.92	2,520.52	8,379.43	8,286.84	7,861.17	0.00	24,527.44
Total Diversion Rate	45.24%	45.20%	45.43%	46.10%	46.55%	45.29%	0.00%	45.98%
Single-Family Measured Diversion Rate	64.92%	64.83%	65.21%	66.26%	66.72%	64.98%	0.00%	66.01%
Commercial Measured Diversion Rate	30.92%	30.42%	31.52%	31.36%	30.76%	30.94%	0.00%	31.02%
MFD Measured Diversion Rate	19.85%	20.62%	21.39%	20.34%	20.23%	20.61%	0.00%	20.39%
Overall Measured Diversion Rate	45.24%	45.20%	45.43%	46.10%	46.55%	45.29%	0.00%	45.98%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2017

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2017

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>2016 - 2017</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2016 - 2017</u> <u>% Change</u>
Redwood City									
Commercial¹ and MFD									
Commercial Solid Waste	10,920.14	11,878.79	11,474.31	11,691.35	12,216.86	12,334.47	12,523.04	188.57	1.53%
MFD Solid Waste	5,935.40	5,580.14	5,752.93	5,298.43	5,289.06	5,697.86	5,616.52	(81.34)	-1.43%
Roll-Off Solid Waste	3,102.08	3,120.73	2,978.70	3,051.03	2,920.93	2,886.42	2,920.20	33.78	1.17%
Commercial Recycling	2,228.66	2,527.55	2,606.87	2,952.88	3,297.65	3,592.97	3,877.51	284.54	7.92%
MFD Recycling	856.63	854.93	980.84	960.01	1,009.67	1,200.43	1,327.94	127.51	10.62%
Roll-Off Recycling	90.66	75.48	110.78	117.91	247.48	300.38	306.85	6.47	2.15%
Commercial Organics	1,811.97	2,261.28	2,500.10	2,630.94	3,188.50	3,410.55	3,218.86	(191.69)	-5.62%
MFD Organics	93.41	94.53	92.78	84.93	77.22	95.96	110.68	14.72	15.34%
Roll-Off Organics	452.74	574.20	463.43	478.85	479.73	531.95	630.26	98.31	18.48%
SUBTOTAL - Disposed Tons	19,957.62	20,579.66	20,205.94	20,040.81	20,426.85	20,918.75	21,059.76	141.01	0.67%
SUBTOTAL - Diverted Tons	5,534.07	6,387.97	6,754.80	7,225.52	8,300.25	9,132.24	9,472.10	339.86	3.72%
Residential									
Residential Solid Waste	7,951.52	7,706.61	7,621.87	7,417.89	7,496.01	7,688.47	7,752.92	64.45	0.84%
Residential Curbside Recycling	5,114.18	5,328.10	5,506.10	5,539.65	5,465.15	5,645.10	5,671.32	26.22	0.46%
Residential Curbside Organics	8,688.06	8,933.72	9,422.78	8,688.07	8,519.36	9,102.07	9,384.02	281.95	3.10%
SUBTOTAL - Disposed Tons	7,951.52	7,706.61	7,621.87	7,417.89	7,496.01	7,688.47	7,752.92	64.45	0.84%
SUBTOTAL - Diverted Tons	13,802.24	14,261.82	14,928.88	14,227.72	13,984.51	14,747.17	15,055.34	308.17	2.09%
Commercial/MFD and Residential									
TOTAL TONS DISPOSED	27,909.14	28,286.27	27,827.81	27,458.70	27,922.86	28,607.22	28,812.68		
TOTAL TONS DIVERTED	19,336.31	20,649.79	21,683.68	21,453.24	22,284.76	23,879.41	24,527.44		
COMMERCIAL DIVERSION RATE	21.71%	23.69%	25.05%	26.50%	28.89%	30.39%	31.02%		
MFD DIVERSION RATE	13.80%	14.54%	15.73%	16.47%	17.05%	18.54%	20.39%		
RESIDENTIAL DIVERSION RATE	63.45%	64.92%	66.20%	65.73%	65.10%	65.73%	66.01%		
TOTAL DIVERSION RATE	40.93%	42.20%	43.80%	43.86%	44.39%	45.50%	45.98%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2017

MEMBER AGENCY	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2017 Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
SAN CARLOS								
Commercial								
Commercial Solid Waste	464.08	543.43	479.80	1,617.22	1,508.36	1,487.31	0.00	4,612.89
Commercial Recycling	159.23	176.79	155.71	546.93	519.15	491.73	0.00	1,557.81
Commercial Organics	137.83	148.48	136.47	448.22	433.59	422.78	0.00	1,304.59
Subtotal - Disposed	464.08	543.43	479.80	1,617.22	1,508.36	1,487.31	0.00	4,612.89
Subtotal - Diverted	297.06	325.27	292.18	995.15	952.74	914.51	0.00	2,862.40
Diversion Rate	39.03%	37.44%	37.85%	38.09%	38.71%	38.08%	0.00%	38.29%
MFD								
MFD Solid Waste	130.11	145.61	126.67	432.19	416.96	402.39	0.00	1,251.54
MFD Recycling	38.64	41.26	34.40	128.37	122.15	114.30	0.00	364.82
MFD Organics	8.25	9.29	7.86	27.63	26.08	25.40	0.00	79.11
Subtotal - Disposed	130.11	145.61	126.67	432.19	416.96	402.39	0.00	1,251.54
Subtotal - Diverted	46.89	50.55	42.26	156.00	148.23	139.70	0.00	443.93
Diversion Rate	26.49%	25.77%	25.02%	26.52%	26.23%	25.77%	0.00%	26.18%
Roll-Off								
Roll-Off Solid Waste	67.59	82.53	74.32	209.34	204.58	224.44	0.00	638.36
Roll-Off Recycling	17.62	68.87	14.83	58.91	51.40	101.32	0.00	211.63
Roll-Off Organics	0.00	0.00	0.00	0.00	5.88	0.00	0.00	5.88
Subtotal - Disposed	67.59	82.53	74.32	209.34	204.58	224.44	0.00	638.36
Subtotal - Diverted	17.62	68.87	14.83	58.91	57.28	101.32	0.00	217.51
Diversion Rate	20.68%	45.49%	16.63%	21.96%	21.87%	31.10%	0.00%	25.41%
Residential								
Residential Solid Waste	359.78	388.72	374.72	1,130.25	1,135.19	1,123.22	0.00	3,388.66
Residential Curbside Recycling	287.86	306.89	289.88	975.00	915.74	884.63	0.00	2,775.37
Residential Curbside Organics	451.39	507.72	484.70	1,546.19	1,649.64	1,443.81	0.00	4,639.64
Subtotal - Disposed	359.78	388.72	374.72	1,130.25	1,135.19	1,123.22	0.00	3,388.66
Subtotal - Diverted	739.25	814.61	774.58	2,521.19	2,565.38	2,328.44	0.00	7,415.01
Diversion Rate	67.26%	67.70%	67.40%	69.05%	69.32%	67.46%	0.00%	68.63%
Total Disposed	1,021.56	1,160.29	1,055.51	3,389.00	3,265.09	3,237.36	0.00	9,891.45
Total Diverted	1,100.82	1,259.30	1,123.85	3,731.25	3,723.63	3,483.97	0.00	10,938.85
Total Diversion Rate	51.87%	52.05%	51.57%	52.40%	53.28%	51.83%	0.00%	52.51%
Single-Family Measured Diversion Rate	67.26%	67.70%	67.40%	69.05%	69.32%	67.46%	0.00%	68.63%
Commercial Measured Diversion Rate	35.33%	36.56%	33.91%	34.88%	35.22%	35.34%	0.00%	35.14%
MFD Measured Diversion Rate	26.49%	25.77%	25.02%	26.52%	26.23%	25.77%	0.00%	26.18%
Overall Measured Diversion Rate	51.87%	52.05%	51.57%	52.40%	53.28%	51.83%	0.00%	52.51%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2017

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2017

<u>MEMBER AGENCY</u>	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2016 - 2017	2016 - 2017
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>Tons</u> <u>Incr/(Decr)</u>	<u>% Change</u>
San Carlos									
Commercial¹ and MFD									
Commercial Solid Waste	4,594.64	4,457.43	4,597.33	4,557.12	4,635.22	4,508.56	4,612.89	104.33	2.31%
MFD Solid Waste	1,326.84	1,120.09	1,202.07	1,178.48	1,158.95	1,200.59	1,251.54	50.95	4.24%
Roll-Off Solid Waste	1,104.39	751.71	627.23	584.12	649.52	710.23	638.36	(71.87)	-10.12%
Commercial Recycling	1,201.20	1,287.35	1,412.87	1,477.91	1,595.34	1,615.83	1,557.81	(58.02)	-3.59%
MFD Recycling	309.31	264.70	326.96	343.76	354.62	359.45	364.82	5.37	1.49%
Roll-Off Recycling	260.97	135.22	129.09	86.76	139.87	95.90	211.63	115.73	120.68%
Commercial Organics	515.50	612.42	632.85	732.11	928.41	1,194.97	1,304.59	109.62	9.17%
MFD Organics	65.08	57.04	48.78	91.26	87.80	86.69	79.11	(7.58)	-8.74%
Roll-Off Organics	64.78	2.13	9.28	2.29	0.00	0.00	5.88	5.88	100.00%
SUBTOTAL - Disposed Tons	7,025.87	6,329.23	6,426.63	6,319.72	6,443.69	6,419.38	6,502.79	83.41	1.30%
SUBTOTAL - Diverted Tons	2,416.84	2,358.86	2,559.83	2,734.09	3,106.04	3,352.84	3,523.84	171.00	5.10%
Residential									
Residential Solid Waste	3,381.96	3,315.38	3,288.25	3,193.91	3,194.39	3,321.23	3,388.66	67.43	2.03%
Residential Curbside Recycling	2,865.11	2,866.67	2,908.65	2,826.98	2,773.93	2,822.08	2,775.37	(46.71)	-1.66%
Residential Curbside Organics	4,639.75	4,567.41	4,620.36	4,212.56	4,173.98	4,412.77	4,639.64	226.87	5.14%
SUBTOTAL - Disposed Tons	3,381.96	3,315.38	3,288.25	3,193.91	3,194.39	3,321.23	3,388.66	67.43	2.03%
SUBTOTAL - Diverted Tons	7,504.86	7,434.08	7,529.01	7,039.54	6,947.91	7,234.85	7,415.01	180.16	2.49%
Commercial/MFD and Residential									
TOTAL TONS DISPOSED	10,407.83	9,644.61	9,714.88	9,513.63	9,638.08	9,740.61	9,891.45		
TOTAL TONS DIVERTED	9,921.70	9,792.94	10,088.84	9,773.63	10,053.95	10,587.69	10,938.85		
COMMERCIAL DIVERSION RATE	25.59%	27.15%	28.49%	30.20%	32.52%	34.31%	35.14%		
MFD DIVERSION RATE	22.01%	22.31%	23.81%	26.96%	27.63%	27.09%	26.18%		
RESIDENTIAL DIVERSION RATE	68.94%	69.16%	69.60%	68.79%	68.50%	68.54%	68.63%		
TOTAL DIVERSION RATE	48.80%	50.38%	50.94%	50.67%	51.06%	52.08%	52.51%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2017

	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2017 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
SAN MATEO								
Commercial								
Commercial Solid Waste	1,151.43	1,234.67	1,152.34	3,687.19	3,619.35	3,538.44	0.00	10,844.98
Commercial Recycling	411.03	448.20	416.65	1,421.43	1,243.97	1,275.88	0.00	3,941.28
Commercial Organics	328.09	342.24	335.28	1,049.07	1,029.99	1,005.61	0.00	3,084.67
Subtotal - Disposed	1,151.43	1,234.67	1,152.34	3,687.19	3,619.35	3,538.44	0.00	10,844.98
Subtotal - Diverted	739.12	790.44	751.93	2,470.50	2,273.96	2,281.49	0.00	7,025.95
Diversion Rate	39.10%	39.03%	39.49%	40.12%	38.59%	39.20%	0.00%	39.31%
MFD								
MFD Solid Waste	873.70	925.13	844.05	2,670.68	2,618.86	2,642.88	0.00	7,932.42
MFD Recycling	239.22	263.89	234.74	777.39	726.61	737.85	0.00	2,241.85
MFD Organics	20.06	23.11	22.82	63.23	65.50	65.99	0.00	194.72
Subtotal - Disposed	873.70	925.13	844.05	2,670.68	2,618.86	2,642.88	0.00	7,932.42
Subtotal - Diverted	259.28	287.00	257.56	840.62	792.11	803.84	0.00	2,436.57
Diversion Rate	22.88%	23.68%	23.38%	23.94%	23.22%	23.32%	0.00%	23.50%
Roll-Off								
Roll-Off Solid Waste	283.65	309.62	285.06	944.47	911.96	878.33	0.00	2,734.76
Roll-Off Recycling	29.37	38.00	25.69	91.49	91.46	93.06	0.00	276.01
Roll-Off Organics	33.49	33.22	47.34	129.34	113.36	114.05	0.00	356.75
Subtotal - Disposed	283.65	309.62	285.06	944.47	911.96	878.33	0.00	2,734.76
Subtotal - Diverted	62.86	71.22	73.03	220.83	204.82	207.11	0.00	632.76
Diversion Rate	18.14%	18.70%	20.39%	18.95%	18.34%	19.08%	0.00%	18.79%
Residential								
Residential Solid Waste	1,038.65	1,138.93	1,049.53	3,248.97	3,231.46	3,227.11	0.00	9,707.54
Residential Curbside Recycling	665.48	744.97	674.22	2,289.17	2,143.69	2,084.67	0.00	6,517.53
Residential Curbside Organics	1,084.61	1,206.68	1,141.21	3,546.74	3,905.95	3,432.50	0.00	10,885.19
Subtotal - Disposed	1,038.65	1,138.93	1,049.53	3,248.97	3,231.46	3,227.11	0.00	9,707.54
Subtotal - Diverted	1,750.09	1,951.65	1,815.43	5,835.91	6,049.64	5,517.17	0.00	17,402.72
Diversion Rate	62.76%	63.15%	63.37%	64.24%	65.18%	63.09%	0.00%	64.19%
Total Disposed	3,347.43	3,608.35	3,330.98	10,551.31	10,381.63	10,286.76	0.00	31,219.70
Total Diverted	2,811.35	3,100.31	2,897.95	9,367.86	9,320.53	8,809.61	0.00	27,498.00
Total Diversion Rate	45.65%	46.21%	46.52%	47.03%	47.31%	46.13%	0.00%	46.83%
Single-Family Measured Diversion Rate	62.76%	63.15%	63.37%	64.24%	65.18%	63.09%	0.00%	64.19%
Commercial Measured Diversion Rate	31.49%	31.75%	32.18%	32.60%	31.39%	31.80%	0.00%	31.94%
MFD Measured Diversion Rate	22.88%	23.68%	23.38%	23.94%	23.22%	23.32%	0.00%	23.50%
Overall Measured Diversion Rate	45.65%	46.21%	46.52%	47.03%	47.31%	46.13%	0.00%	46.83%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2017

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2017

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>2016 - 2017</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2016 - 2017</u> <u>% Change</u>
San Mateo									
Commercial¹ and MFD									
Commercial Solid Waste	10,523.32	11,128.78	10,410.31	10,672.93	10,634.14	10,974.05	10,844.98	(129.07)	-1.18%
MFD Solid Waste	8,832.33	7,653.92	8,076.21	7,769.38	8,006.28	7,935.05	7,932.42	(2.63)	-0.03%
Roll-Off Solid Waste	3,181.40	3,392.57	3,289.69	3,053.11	3,105.80	3,085.11	2,734.76	(350.35)	-11.36%
Commercial Recycling	2,663.41	3,254.74	3,402.25	3,737.54	3,687.36	4,101.40	3,941.28	(160.12)	-3.90%
MFD Recycling	1,746.08	1,599.80	1,855.91	1,914.49	2,027.95	2,157.80	2,241.85	84.05	3.90%
Roll-Off Recycling	303.74	375.91	296.92	277.39	278.74	268.54	276.01	7.47	2.78%
Commercial Organics	1,975.68	2,249.61	2,266.17	2,350.13	2,585.96	2,775.97	3,084.67	308.70	11.12%
MFD Organics	285.28	254.89	271.36	215.91	231.51	217.82	194.72	(23.10)	-10.61%
Roll-Off Organics	0.00	18.50	0.00	0.00	2.44	173.68	356.75	183.07	105.41%
SUBTOTAL - Disposed Tons	22,537.05	22,175.27	21,776.21	21,495.42	21,746.22	21,994.21	21,512.16	(482.05)	-2.19%
SUBTOTAL - Diverted Tons	6,974.19	7,753.45	8,092.61	8,495.46	8,813.96	9,695.21	10,095.28	400.07	4.13%
Residential									
Residential Solid Waste	9,180.87	9,415.95	9,370.66	9,260.21	9,368.76	9,576.13	9,707.54	131.41	1.37%
Residential Curbside Recycling	6,501.24	6,197.07	6,210.27	6,243.24	6,245.06	6,544.27	6,517.53	(26.74)	-0.41%
Residential Curbside Organics	10,293.38	10,336.29	10,531.64	9,981.78	9,545.28	10,396.78	10,885.19	488.41	4.70%
SUBTOTAL - Disposed Tons	9,180.87	9,415.95	9,370.66	9,260.21	9,368.76	9,576.13	9,707.54	131.41	1.37%
SUBTOTAL - Diverted Tons	16,794.62	16,533.36	16,741.91	16,225.02	15,790.34	16,941.05	17,402.72	461.67	2.73%
Commercial/MFD and Residential									
TOTAL TONS DISPOSED	31,717.92	31,591.22	31,146.87	30,755.63	31,114.98	31,570.34	31,219.70		
TOTAL TONS DIVERTED	23,768.81	24,286.81	24,834.52	24,720.48	24,604.30	26,636.26	27,498.00		
COMMERCIAL DIVERSION RATE	23.63%	25.91%	27.09%	28.33%	28.84%	30.59%	31.94%		
MFD DIVERSION RATE	18.70%	19.51%	20.85%	21.52%	22.01%	23.04%	23.50%		
RESIDENTIAL DIVERSION RATE	64.66%	63.71%	64.11%	63.66%	62.76%	63.89%	64.19%		
TOTAL DIVERSION RATE	42.84%	43.46%	44.36%	44.56%	44.16%	45.76%	46.83%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2017

	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2017 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
COUNTY FRANCHISED AREA								
Commercial								
Commercial Solid Waste	72.24	80.34	73.43	237.02	229.88	226.01	0.00	692.91
Commercial Recycling	27.24	30.98	27.36	94.95	87.16	85.58	0.00	267.69
Commercial Organics	17.88	19.73	19.00	58.52	56.89	56.61	0.00	172.02
Subtotal - Disposed	72.24	80.34	73.43	237.02	229.88	226.01	0.00	692.91
Subtotal - Diverted	45.12	50.71	46.36	153.47	144.05	142.19	0.00	439.71
Diversion Rate	38.45%	38.70%	38.70%	39.30%	38.52%	38.62%	0.00%	38.82%
MFD								
MFD Solid Waste	35.88	38.43	34.35	112.81	110.71	108.66	0.00	332.18
MFD Recycling	5.29	4.88	5.52	15.52	15.70	15.69	0.00	46.91
MFD Organics	0.22	0.25	0.24	0.84	0.72	0.71	0.00	2.27
Subtotal - Disposed	35.88	38.43	34.35	112.81	110.71	108.66	0.00	332.18
Subtotal - Diverted	5.51	5.13	5.76	16.36	16.42	16.40	0.00	49.18
Diversion Rate	13.31%	11.78%	14.36%	12.67%	12.92%	13.11%	0.00%	12.90%
Roll-Off								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	221.38	246.95	219.69	688.48	692.38	688.02	0.00	2,068.88
Residential Curbside Recycling	182.00	202.55	180.70	612.92	567.37	565.25	0.00	1,745.54
Residential Curbside Organics	313.73	340.57	301.07	1,080.28	1,115.13	955.37	0.00	3,150.78
Subtotal - Disposed	221.38	246.95	219.69	688.48	692.38	688.02	0.00	2,068.88
Subtotal - Diverted	495.73	543.12	481.77	1,693.20	1,682.50	1,520.62	0.00	4,896.32
Diversion Rate	69.13%	68.74%	68.68%	71.09%	70.85%	68.85%	0.00%	70.30%
Total Disposed	329.50	365.72	327.47	1,038.31	1,032.97	1,022.69	0.00	3,093.97
Total Diverted	546.36	598.96	533.89	1,863.03	1,842.97	1,679.21	0.00	5,385.21
Total Diversion Rate	62.38%	62.09%	61.98%	64.21%	64.08%	62.15%	0.00%	63.51%
Single-Family Measured Diversion Rate	69.13%	68.74%	68.68%	71.09%	70.85%	68.85%	0.00%	70.30%
Commercial Measured Diversion Rate	31.89%	31.98%	32.60%	32.68%	32.03%	32.15%	0.00%	32.29%
MFD Measured Diversion Rate	13.31%	11.78%	14.36%	12.67%	12.92%	13.11%	0.00%	12.90%
Overall Measured Diversion Rate	62.38%	62.09%	61.98%	64.21%	64.08%	62.15%	0.00%	63.51%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2017

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2017

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>2016 - 2017</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2016 - 2017</u> <u>% Change</u>
County Franchised Area									
Commercial¹ and MFD									
Commercial Solid Waste	735.40	786.84	746.70	676.13	621.76	620.99	692.91	71.92	11.58%
MFD Solid Waste	308.78	283.22	312.08	310.01	317.17	332.92	332.18	(0.74)	-0.22%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	146.41	175.33	193.90	207.54	216.63	241.84	267.69	25.85	10.69%
MFD Recycling	44.28	36.34	36.54	37.08	40.86	43.35	46.91	3.56	8.21%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	107.14	162.03	165.20	232.39	258.65	214.62	172.02	(42.60)	-19.85%
MFD Organics	5.98	3.90	3.58	2.62	2.87	2.75	2.27	(0.48)	-17.45%
Roll-Off Organics	0.10	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	1,044.18	1,070.06	1,058.78	986.14	938.93	953.91	1,025.09	71.18	7.46%
SUBTOTAL - Diverted Tons	303.91	377.60	399.22	479.63	519.01	502.56	488.89	(13.67)	-2.72%
Residential									
Residential Solid Waste	1,935.15	1,993.73	1,986.81	1,993.00	1,990.09	2,039.62	2,068.88	29.26	1.43%
Residential Curbside Recycling	1,644.00	1,746.08	1,763.43	1,720.73	1,754.26	1,751.55	1,745.54	(6.01)	-0.34%
Residential Curbside Organics	2,993.97	3,041.44	3,198.50	2,826.82	2,841.27	2,994.03	3,150.78	156.75	5.24%
SUBTOTAL - Disposed Tons	1,935.15	1,993.73	1,986.81	1,993.00	1,990.09	2,039.62	2,068.88	29.26	1.43%
SUBTOTAL - Diverted Tons	4,637.97	4,787.52	4,961.93	4,547.55	4,595.53	4,745.58	4,896.32	150.74	3.18%
Commercial/MFD and Residential									
TOTAL TONS DISPOSED	2,979.33	3,063.79	3,045.59	2,979.14	2,929.02	2,993.53	3,093.97		
TOTAL TONS DIVERTED	4,941.88	5,165.12	5,361.15	5,027.18	5,114.54	5,248.14	5,385.21		
COMMERCIAL DIVERSION RATE	22.54%	26.08%	27.38%	32.72%	35.60%	34.51%	32.29%		
MFD DIVERSION RATE	14.00%	12.44%	11.39%	11.35%	12.12%	12.16%	12.90%		
RESIDENTIAL DIVERSION RATE	70.56%	70.60%	71.41%	69.53%	69.78%	69.94%	70.30%		
TOTAL DIVERSION RATE	62.39%	62.77%	63.77%	62.79%	63.59%	63.68%	63.51%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2017

	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2017 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
WEST BAY								
Commercial								
Commercial Solid Waste	29.24	33.12	30.08	86.64	84.76	92.44	0.00	263.84
Commercial Recycling	15.50	17.27	15.74	49.01	49.96	48.51	0.00	147.48
Commercial Organics	14.52	14.67	14.19	48.79	45.64	43.38	0.00	137.81
Subtotal - Disposed	29.24	33.12	30.08	86.64	84.76	92.44	0.00	263.84
Subtotal - Diverted	30.02	31.94	29.93	97.80	95.60	91.89	0.00	285.29
Diversion Rate	50.66%	49.09%	49.88%	53.03%	53.01%	49.85%	0.00%	51.95%
MFD								
MFD Solid Waste	1.63	2.14	1.91	7.53	6.07	5.68	0.00	19.28
MFD Recycling	0.91	1.09	0.93	3.43	3.07	2.93	0.00	9.43
MFD Organics	0.26	0.42	0.34	1.25	1.11	1.02	0.00	3.38
Subtotal - Disposed	1.63	2.14	1.91	7.53	6.07	5.68	0.00	19.28
Subtotal - Diverted	1.17	1.51	1.27	4.68	4.18	3.95	0.00	12.81
Diversion Rate	41.79%	41.37%	39.94%	38.33%	40.78%	41.02%	0.00%	39.92%
Roll-Off								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	90.40	114.12	94.66	279.83	295.25	299.18	0.00	874.26
Residential Curbside Recycling	81.18	98.42	83.18	279.10	266.89	262.78	0.00	808.77
Residential Curbside Organics	159.65	210.27	185.88	635.59	611.19	555.80	0.00	1,802.58
Subtotal - Disposed	90.40	114.12	94.66	279.83	295.25	299.18	0.00	874.26
Subtotal - Diverted	240.83	308.69	269.06	914.69	878.08	818.58	0.00	2,611.35
Diversion Rate	72.71%	73.01%	73.97%	76.57%	74.84%	73.23%	0.00%	74.92%
Total Disposed	121.27	149.38	126.65	374.00	386.08	397.30	0.00	1,157.38
Total Diverted	272.02	342.14	300.26	1,017.17	977.86	914.42	0.00	2,909.45
Total Diversion Rate	69.17%	69.61%	70.33%	73.12%	71.69%	69.71%	0.00%	71.54%
Single-Family Measured Diversion Rate	72.71%	73.01%	73.97%	76.57%	74.84%	73.23%	0.00%	74.92%
Commercial Measured Diversion Rate	50.26%	48.68%	49.37%	52.11%	52.35%	49.41%	0.00%	51.29%
MFD Measured Diversion Rate	41.79%	41.37%	39.94%	38.33%	40.78%	41.02%	0.00%	39.92%
Overall Measured Diversion Rate	69.17%	69.61%	70.33%	73.12%	71.69%	69.71%	0.00%	71.54%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2017

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2017

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>2016 - 2017</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2016 - 2017</u> <u>% Change</u>
West Bay Sanitary									
Commercial¹ and MFD									
Commercial Solid Waste	297.83	280.12	273.44	298.98	296.51	297.05	263.84	(33.21)	-11.18%
MFD Solid Waste	55.08	42.51	40.83	20.69	20.30	20.34	19.28	(1.06)	-5.21%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	74.62	95.58	96.93	109.40	117.37	118.20	147.48	29.28	24.77%
MFD Recycling	12.10	12.70	13.36	9.56	9.94	9.62	9.43	(0.19)	-1.98%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	32.71	74.75	105.88	107.98	102.46	126.73	137.81	11.08	8.74%
MFD Organics	0.00	0.00	0.42	1.19	1.29	1.91	3.38	1.47	76.96%
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	352.91	322.63	314.27	319.67	316.81	317.39	283.12	(34.27)	-10.80%
SUBTOTAL - Diverted Tons	119.43	183.03	216.59	228.13	231.06	256.46	298.10	41.64	16.24%
Residential									
Residential Solid Waste	807.41	868.13	871.01	848.61	834.17	851.27	874.26	22.99	2.70%
Residential Curbside Recycling	801.58	835.52	804.92	809.61	799.73	807.99	808.77	0.78	0.10%
Residential Curbside Organics	1,689.55	1,724.34	1,781.05	1,644.48	1,634.40	1,713.42	1,802.58	89.16	5.20%
SUBTOTAL - Disposed Tons	807.41	868.13	871.01	848.61	834.17	851.27	874.26	22.99	2.70%
SUBTOTAL - Diverted Tons	2,491.13	2,559.86	2,585.97	2,454.09	2,434.13	2,521.41	2,611.35	89.94	3.57%
Commercial/MFD and Residential									
TOTAL TONS DISPOSED	1,160.32	1,190.76	1,185.28	1,168.28	1,150.98	1,168.66	1,157.38		
TOTAL TONS DIVERTED	2,610.56	2,742.89	2,802.56	2,682.22	2,665.19	2,777.87	2,909.45		
COMMERCIAL DIVERSION RATE	25.28%	36.20%	40.80%	41.64%	42.17%	44.69%	51.29%		
MFD DIVERSION RATE	18.01%	23.00%	25.23%	34.19%	35.62%	36.18%	39.92%		
RESIDENTIAL DIVERSION RATE	75.52%	74.68%	74.80%	74.31%	74.48%	74.76%	74.92%		
TOTAL DIVERSION RATE	69.23%	69.73%	70.28%	69.66%	69.84%	70.39%	71.54%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2017

	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2017 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
TOTAL SBWMA								
Commercial								
Commercial Solid Waste	5,305.33	5,817.78	5,307.44	17,059.00	16,478.77	16,430.55	0.00	49,968.32
Commercial Recycling	1,955.01	2,113.87	1,931.78	6,412.51	6,041.30	6,000.66	0.00	18,454.47
Commercial Organics	2,064.83	2,225.27	2,112.54	6,687.55	6,408.72	6,402.64	0.00	19,498.91
Subtotal - Disposed	5,305.33	5,817.78	5,307.44	17,059.00	16,478.77	16,430.55	0.00	49,968.32
Subtotal - Diverted	4,019.84	4,339.14	4,044.32	13,100.06	12,450.02	12,403.30	0.00	37,953.38
Diversion Rate	43.11%	42.72%	43.25%	43.44%	43.04%	43.02%	0.00%	43.17%
MFD								
MFD Solid Waste	2,793.56	2,940.42	2,695.61	8,709.30	8,458.53	8,429.59	0.00	25,597.42
MFD Recycling	750.62	819.60	744.57	2,436.96	2,309.12	2,314.79	0.00	7,060.87
MFD Organics	80.45	90.70	82.53	254.09	255.67	253.68	0.00	763.44
Subtotal - Disposed	2,793.56	2,940.42	2,695.61	8,709.30	8,458.53	8,429.59	0.00	25,597.42
Subtotal - Diverted	831.07	910.30	827.10	2,691.05	2,564.79	2,568.47	0.00	7,824.31
Diversion Rate	22.93%	23.64%	23.48%	23.60%	23.27%	23.35%	0.00%	23.41%
Roll-Off								
Roll-Off Solid Waste	1,842.25	1,917.09	1,821.96	4,990.55	5,229.48	5,581.30	0.00	15,801.33
Roll-Off Recycling	190.77	280.68	185.41	521.99	574.78	656.86	0.00	1,753.63
Roll-Off Organics	234.00	244.28	232.54	643.08	689.27	710.82	0.00	2,043.17
Subtotal - Disposed	1,842.25	1,917.09	1,821.96	4,990.55	5,229.48	5,581.30	0.00	15,801.33
Subtotal - Diverted	424.77	524.96	417.95	1,165.07	1,264.05	1,367.68	0.00	3,796.80
Diversion Rate	18.74%	21.50%	18.66%	18.93%	19.47%	19.68%	0.00%	19.37%
Residential								
Residential Solid Waste	4,918.01	5,346.77	4,822.09	15,229.25	15,232.99	15,086.87	0.00	45,549.11
Residential Curbside Recycling	3,186.43	3,536.21	3,195.17	10,751.72	10,234.84	9,917.81	0.00	30,904.37
Residential Curbside Organics	5,733.43	6,540.47	6,035.75	19,592.90	20,752.49	18,309.65	0.00	58,655.04
Subtotal - Disposed	4,918.01	5,346.77	4,822.09	15,229.25	15,232.99	15,086.87	0.00	45,549.11
Subtotal - Diverted	8,919.86	10,076.68	9,230.92	30,344.62	30,987.33	28,227.46	0.00	89,559.41
Diversion Rate	64.46%	65.33%	65.69%	66.58%	67.04%	65.17%	0.00%	66.29%
Total Disposed	14,859.15	16,022.06	14,647.10	45,988.10	45,399.77	45,528.31	0.00	136,916.18
Total Diverted	14,195.54	15,851.08	14,520.29	47,300.80	47,266.19	44,566.91	0.00	139,133.90
Total Diversion Rate	48.86%	49.73%	49.78%	50.70%	51.01%	49.47%	0.00%	50.40%
Single-Family Measured Diversion Rate	64.46%	65.33%	65.69%	66.58%	67.04%	65.17%	0.00%	66.29%
Commercial Measured Diversion Rate	34.67%	35.10%	35.00%	35.54%	35.05%	34.93%	0.00%	35.17%
MFD Measured Diversion Rate	22.93%	23.64%	23.48%	23.60%	23.27%	23.35%	0.00%	23.41%
Overall Measured Diversion Rate	48.86%	49.73%	49.78%	50.70%	51.01%	49.47%	0.00%	50.40%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2017

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2017

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2016 - 2017</u>	<u>2016 - 2017</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>Tons</u> <u>Incr/(Decr)</u>	<u>% Change</u>
TOTAL SBWMA									
Commercial¹ and MFD									
Commercial Solid Waste	48,574.11	49,946.59	47,674.95	47,814.91	48,454.99	49,026.18	49,968.32	942.14	1.92%
MFD Solid Waste	27,903.48	24,834.66	26,184.95	25,190.59	25,138.77	25,555.62	25,597.42	41.80	0.16%
Roll-Off Solid Waste	16,209.22	16,649.73	14,989.95	14,720.86	14,912.86	15,813.18	15,801.33	(11.85)	-0.07%
Commercial Recycling	12,040.82	14,022.17	14,597.64	16,033.51	17,033.76	18,108.96	18,454.47	345.51	1.91%
MFD Recycling	4,765.43	4,813.16	5,628.09	5,858.31	6,234.10	6,704.76	7,060.87	356.11	5.31%
Roll-Off Recycling	1,237.94	1,018.43	1,043.71	1,179.12	1,420.07	1,436.51	1,753.63	317.12	22.08%
Commercial Organics	11,035.70	12,247.74	13,727.41	14,148.66	16,389.21	18,170.17	19,498.91	1,328.74	7.31%
MFD Organics	681.07	634.35	703.16	660.81	668.17	706.11	763.44	57.33	8.12%
Roll-Off Organics	1,551.21	1,604.56	1,065.73	1,048.44	1,066.07	1,709.31	2,043.17	333.86	19.53%
SUBTOTAL - Disposed Tons	92,686.81	91,430.98	88,849.85	87,726.36	88,506.62	90,394.98	91,367.07	972.09	1.08%
SUBTOTAL - Diverted Tons	31,312.17	34,340.41	36,765.74	38,928.85	42,811.38	46,835.82	49,574.49	2,738.67	5.85%
Residential									
Residential Solid Waste	44,572.65	44,225.86	43,917.20	43,316.59	43,881.55	45,096.29	45,549.11	452.82	1.00%
Residential Curbside Recycling	30,173.62	29,884.15	30,264.06	30,177.07	30,199.24	31,054.44	30,904.37	(150.07)	-0.48%
Residential Curbside Organics	55,905.94	56,416.37	57,823.04	53,603.04	52,300.44	56,100.26	58,655.04	2,554.78	4.55%
SUBTOTAL - Disposed Tons	44,572.65	44,225.86	43,917.20	43,316.59	43,881.55	45,096.29	45,549.11	452.82	1.00%
SUBTOTAL - Diverted Tons	86,079.56	86,300.52	88,087.10	83,780.11	82,499.68	87,154.70	89,559.41	2,404.71	2.76%
Commercial/MFD and Residential									
TOTAL TONS DISPOSED	137,259.46	135,656.84	132,767.05	131,042.95	132,388.17	135,491.27	136,916.18		
TOTAL TONS DIVERTED	117,391.73	120,640.93	124,852.84	122,708.96	125,311.06	133,990.52	139,133.90		
COMMERCIAL DIVERSION RATE	25.25%	27.30%	29.27%	30.74%	32.60%	34.13%	35.17%		
MFD DIVERSION RATE	16.33%	17.99%	19.47%	20.56%	21.54%	22.48%	23.41%		
RESIDENTIAL DIVERSION RATE	65.88%	66.12%	66.73%	65.92%	65.28%	65.90%	66.29%		
TOTAL DIVERSION RATE	46.10%	47.07%	48.46%	48.36%	48.63%	49.72%	50.40%		

¹ Includes Agency facilities tonnage

Recology San Mateo County
 Inquiry, Service Request and
 Complaint Summary
 Rate Year 2017

	Single-Family Missed Pick-Up Initial Complaints 8.02.B.2				Single-Family Missed Pick-Up Collection Events 8.02.B.2				Excessive Noise 8.02.J				Discourteous Behavior 8.06.J				Property Damage 8.02.H				Spills 8.02.I			
	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3
Atherton	29	46	50	125	0	0	0	0	1	0	0	1	0	0	0	0	0	0	0	0	2	0	0	2
Belmont	68	96	112	276	1	0	1	2	0	0	0	0	1	0	0	2	2	2	1	1	1	1	4	
Burlingame	72	82	90	244	1	0	1	2	0	0	0	0	0	0	0	0	1	0	1	1	1	1	4	
East Palo Alto	32	34	61	127	0	1	3	4	0	0	0	0	0	0	0	1	0	0	1	1	0	0	1	
Foster City	36	40	136	212	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	
Hillsborough	68	86	118	272	2	1	0	3	0	0	0	0	0	0	0	1	1	3	0	0	0	3		
Menlo Park	73	138	187	398	0	2	4	6	0	0	0	0	0	0	0	0	0	1	1	0	0	2		
North Fair Oaks	15	25	22	62	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	1		
Redwood City	192	283	253	728	3	0	1	4	0	0	0	0	0	0	0	1	3	0	2	5	3	0	2	
San Carlos	101	86	169	356	2	1	2	5	1	0	0	1	1	0	2	0	2	0	0	1	1	0	1	
San Mateo	205	214	285	704	2	4	3	9	0	0	0	0	3	0	0	3	3	2	4	9	3	2	4	
County Franchised Area	53	58	50	161	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	
West Bay	9	18	79	106	1	0	0	1	0	0	0	0	0	0	1	0	1	2	1	1	0	2		
Totals	953	1,206	1,612	3,771	12	9	16	37	2	0	0	2	4	0	1	5	4	5	4	13	20	6	10	36

	On-call Bulky Item Collection 5.05				Extra/Overage Requests 8.02.G				Recycling Tote-Bag Request 5.03.B.2				Information requests 7.02.A				Billing Inquiries			
	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3
Atherton	51	45	48	144	14	13	14	41	0	0	0	0	83	88	120	291	15	70	21	106
Belmont	240	239	252	731	20	26	18	64	0	1	0	1	182	210	236	628	46	63	129	238
Burlingame	223	248	169	640	28	47	25	100	0	0	1	1	274	341	228	843	76	158	72	306
East Palo Alto	129	143	103	375	18	4	9	31	0	0	0	0	113	126	107	346	8	11	12	31
Foster City	231	241	232	704	34	18	21	73	0	0	0	0	198	197	258	653	47	63	123	233
Hillsborough	88	101	107	296	16	14	10	40	0	0	0	0	115	140	126	381	23	34	94	151
Menlo Park	238	211	225	674	39	53	33	125	0	1	1	2	326	317	307	950	127	93	75	295
North Fair Oaks	68	80	74	222	10	9	29	48	0	0	0	0	67	94	68	229	8	10	14	32
Redwood City	603	575	467	1645	64	78	52	194	0	1	0	1	586	551	544	1681	14	19	31	64
San Carlos	273	306	206	785	58	58	36	152	1	0	0	1	482	475	534	1491	61	173	65	299
San Mateo	756	720	701	2177	64	104	86	254	0	2	1	3	781	834	767	2382	295	234	205	734
County Franchised Area	154	150	139	443	21	21	17	59	0	0	0	0	153	157	139	449	28	42	87	157
West Bay	71	63	63	197	2	12	8	22	0	0	0	0	68	78	69	215	42	24	20	86
Totals	3,125	3,122	2,786	9,033	388	457	358	1,203	1	5	3	9	3,428	3,608	3,503	10,539	790	994	948	2,732

Recology San Mateo County
 Call Center Data and
 Quality Assurance Calls
 Rate Year 2017

SBWMA Service Area	Number of Calls Received	Number of Calls Answered	Number of Calls Dropped	Percentage of Calls Dropped	Average Hold Time in Seconds	Percentage of Calls Answered in Thirty Seconds	Number of Quality Assurance Calls Made
July	16,447	14,657	1,790	10.88%	42.41*	73.59%*	251
August	16,717	16,354	363	2.17%	29.60	80.69%	209
September	15,521	15,253	268	1.73%	24.80	83.41%	226
Quarter 3	48,685	46,264	2,421	4.97%	31.57	79.59%	686

*Note: the Recology San Mateo County call center was impacted by a malfunctioning AT&T router on 7/3, 7/5 and 7/10. The time and calls for 7/3, 7/5 and 7/10 are not included in these calculations.

Recology San Mateo County
 On-Site Customer Assessments,
 Visual Audits and Recycling
 Tote-Bags Delivered
 Rate Year 2017

	Number of On-site Assessments 7.04.E				Number of Visual Audits 7.06				Recycling Tote-Bags Delivered			
	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3
Atherton	0	0	0	0	0	1	0	1	0	0	0	0
Belmont	0	1	5	6	0	0	2	2	17	81	12	110
Burlingame	4	0	4	8	2	1	1	4	12	0	0	12
East Palo Alto	4	4	2	10	3	0	1	4	0	100	0	100
Foster City	0	1	6	7	0	1	0	1	0	0	0	0
Hillsborough	0	0	0	0	0	0	0	0	0	0	0	0
Menlo Park	3	5	4	12	0	2	1	3	36	15	14	65
North Fair Oaks	0	3	7	10	0	0	0	0	0	0	0	0
Redwood City	0	2	10	12	1	2	0	3	23	155	0	178
San Carlos	2	0	2	4	0	1	5	6	64	25	8	97
San Mateo	3	4	5	12	2	4	0	6	81	195	167	443
County Franchised Area	0	0	0	0	0	5	1	6	0	55	0	55
West Bay	0	2	2	4	0	0	0	0	0	0	0	0
Totals	16	22	47	85	8	17	11	36	233	626	201	1,060

2017 LIQUIDATED DAMAGES

**COLLECTION
QUALITY**

1.A, 1.B, 1.C	Complaints regarding unauthorized collection hours, inadequate care of or damage to private property, and failure to resolve property damage claims within 30 days													2017	Monthly	LD per
	8.01.A, 8.02.H,															
	July			August			September			Q3			LD Amount			
Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount					
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 150	
Belmont	-	0	0	-	0	0	2	0	0	2	0	-	-	2	\$ 150	
Burlingame	-	0	0	2	0	0	3	1	150	5	1	150	150	2	\$ 150	
East Palo Alto	1	0	0	-	0	0	-	0	0	1	0	-	-	1	\$ 150	
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 150	
Hillsborough	-	0	0	-	0	0	1	0	0	1	0	-	-	1	\$ 150	
Menlo Park	-	0	0	-	0	0	1	0	0	1	0	-	-	3	\$ 150	
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 150	
Redwood City	1	0	0	-	0	0	-	0	0	1	0	-	-	6	\$ 150	
San Carlos	-	0	0	2	0	0	-	0	0	2	0	-	-	3	\$ 150	
San Mateo	2	0	0	2	0	0	3	0	0	7	0	-	-	6	\$ 150	
County Franchised Area	1	0	0	-	0	0	-	0	0	1	0	-	-	2	\$ 150	
West Bay	1	0	0	-	0	0	1	0	0	2	0	-	-	1	\$ 150	
Total	6	0	0	6	0	0	11	1	150	23	1	150	150	31		

2.	Complaints regarding failure to provide new service or change existing service level within five (5) business days													2017	Monthly	LD per
	8.02.C															
	July			August			September			Q3			LD Amount			
Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount					
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 100	
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 100	
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 100	
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 100	
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 100	
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 100	
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	5	\$ 100	
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 100	
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	11	\$ 100	
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	6	\$ 100	
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	13	\$ 100	
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 100	
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 100	
Total	-	0	0	-	0	0	-	0	0	-	0	-	-	59		

3.	Complaints regarding improper container placement													2017	Monthly	LD per
	8.02.B.1															
	July			August			September			Q3			LD Amount			
Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount					
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	12	\$ 50	
Belmont	3	0	0	4	0	0	-	0	0	7	0	-	-	36	\$ 50	
Burlingame	2	0	0	3	0	0	2	0	0	7	0	-	-	35	\$ 50	
East Palo Alto	1	0	0	-	0	0	1	0	0	2	0	-	-	23	\$ 50	
Foster City	-	0	0	-	0	0	1	0	0	1	0	-	-	35	\$ 50	
Hillsborough	-	0	0	3	0	0	2	0	0	5	0	-	-	20	\$ 50	
Menlo Park	-	0	0	2	0	0	3	0	0	5	0	-	-	42	\$ 50	
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	14	\$ 50	
Redwood City	2	0	0	1	0	0	8	0	0	11	0	-	-	94	\$ 50	
San Carlos	2	0	0	1	0	0	1	0	0	4	0	-	-	46	\$ 50	
San Mateo	6	0	0	8	0	0	14	0	0	28	0	-	-	105	\$ 50	
County Franchised Area	1	0	0	2	0	0	-	0	0	3	0	-	-	27	\$ 50	
West Bay	-	0	0	1	0	0	-	0	0	1	0	-	-	11	\$ 50	
Total	17	0	0	25	0	0	32	0	0	74	0	-	-	500		

2017 LIQUIDATED DAMAGES

4. Distribution of less than 50% of required non-collection notices

	July			August			September			Q3			2017 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
	-	0	0	-	0	0	-	0	0	0	0	-	-	0	

**5. Excessive noise complaints
8.02.J**

	July			August			September			Q3			2017 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	1	0	0	-	0	0	-	0	0	1	0	-	-	1	\$ 50
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 50
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 50
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 50
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 50
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 50
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	5	\$ 50
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 50
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	11	\$ 50
San Carlos	1	0	0	-	0	0	-	0	0	1	0	-	-	6	\$ 50
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	13	\$ 50
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 50
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 50
	2	0	0	-	0	0	-	0	0	2	0	-	-	59	

**6. Complaints regarding unacceptable employee behavior
8.06.J**

	July			August			September			Q3			2017 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	250	0	\$ 250
Belmont	1	1	250	-	-	0	-	-	0	1	1	250	250	0	\$ 250
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Carlos	-	-	0	-	-	0	1	1	250	1	1	250	500	0	\$ 250
San Mateo	3	3	750	-	-	0	-	-	0	3	3	750	1,500	0	\$ 250
County Franchised Area	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
	4	4	1,000	0	0	0	1	1	250	5	5	1,250	2,500	-	

2017 LIQUIDATED DAMAGES

7.A, 7.B,

Complaints regarding spills of discarded materials and failure to clean up those spills
8.02.1

	July			August			September			Q3			2017 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	1	0	0	-	0	0	-	0	0	1	0	-	-	3	\$ 50
Belmont	2	0	0	1	0	0	1	0	0	4	0	-	-	9	\$ 50
Burlingame	2	0	0	-	0	0	-	0	0	2	0	-	-	8	\$ 50
East Palo Alto	1	0	0	-	0	0	-	0	0	1	0	-	-	5	\$ 50
Foster City	1	0	0	-	0	0	-	0	0	1	0	-	-	9	\$ 50
Hillsborough	3	0	0	-	0	0	-	0	0	3	0	-	-	5	\$ 50
Menlo Park	1	0	0	1	0	0	-	0	0	2	0	-	-	10	\$ 50
North Fair Oaks	1	0	0	-	0	0	-	0	0	1	0	-	-	3	\$ 50
Redwood City	2	0	0	-	0	0	2	0	0	4	0	-	-	22	\$ 50
San Carlos	-	0	0	-	0	0	1	0	0	1	0	-	-	11	\$ 50
San Mateo	3	0	0	2	0	0	4	0	0	9	0	-	-	25	\$ 50
County Franchised Area	-	0	0	-	0	0	1	0	0	1	0	-	-	6	\$ 50
West Bay	1	0	0	1	0	0	-	0	0	2	0	-	-	3	\$ 50
	18	0	0	5	0	0	9	0	0	32	0	-	-	119	

8.

Complaints regarding unreasonable leaks or spills of vehicle fluids
8.02.1

	July			August			September			Q3			2017 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	1	1	500	-	0	0	-	0	0	1	1	500	1,000	0	\$ 500
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 500
Burlingame	-	0	0	1	1	500	1	1	500	2	2	1,000	2,000	0	\$ 500
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	500	0	\$ 500
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 500
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	500	0	\$ 500
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	1,000	0	\$ 500
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	500	0	\$ 500
Redwood City	1	1	500	-	0	0	-	0	0	1	1	500	2,000	0	\$ 500
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	1,500	0	\$ 500
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	1,500	0	\$ 500
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 500
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 500
	2	2	1,000	1	1	500	1	1	500	4	4	2,000	10500	0	

CUSTOMER SERVICE QUALITY

1. **Resolution or remedy of complaints or inquiries beyond 10 business days of receipt of the complaint or inquiry**
7.02.D

	July			August			September			Q3			2017 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

2017 LIQUIDATED DAMAGES

REPORTING

1. Late submittal of reports, applications, proposals or other submittals

	July			August			September			Q3			2017 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
County Franchised Area	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

2. Accuracy of submittals: corrections or restatements submitted more than two (2) business after notification

	July			August			September			Q3			2017 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

3. Late submittal of billing review report 7.01.E

	July			August			September			Q3			2017 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
	-	0	0	-	0	0	-	0	0	0	0	-	-	0	

2017 LIQUIDATED DAMAGES

OTHER

1. **Disposal of recyclable materials without written approval**
8.02.D

	July			August			September			Q3			2017 LD Amount	Tonnage Allowance	LD per Ton Recyclables
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

Disposal of organic materials without written approval
8.02.D

	July			August			September			Q3			2017 LD Amount	Tonnage Allowance	LD per Ton Organics
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

2. **Recyclable materials not delivered to the designated transfer and processing facility**
6.01

	July			August			September			Q3			2017 LD Amount	Tonnage Allowance	LD per Ton Recyclables
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

2017 LIQUIDATED DAMAGES

Solid waste or organic materials not delivered to the designated transfer and processing facility

6.01

	July			August			September			Q3			2017 LD Amount	Tonnage Allowance	LD per Ton Solid Waste/ Organics
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Total Liquidated Damages	-	0	0	-	0	0	-	0	0	0	0	-	3,400	13,150	

Annual Single-Family Missed Pick-Up Collection Events Incentive/Disincentive Rate Year 2017

\$50

Agency	Number of Missed Pick-Up Events			Incentive Threshold	Disincentive Threshold	Disincentive Payment Due \$50 per Event			
	Jul	Aug	Sep			Jul	Aug	Sep	Total
Quarter 3	Jul	Aug	Sep			Jul	Aug	Sep	Total
Atherton	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Belmont	1	0	1	N/A	0	(\$50)	\$0	(\$50)	(\$100)
Burlingame	1	0	1	N/A	0	(\$50)	\$0	(\$50)	(\$100)
East Palo Alto	0	1	3	N/A	0	\$0	(\$50)	(\$150)	(\$200)
Foster City	0	0	1	N/A	0	\$0	\$0	(\$50)	(\$50)
Hillsborough	2	1	0	N/A	0	(\$100)	(\$50)	\$0	(\$150)
Menlo Park	0	2	4	N/A	0	\$0	(\$100)	(\$200)	(\$300)
North Fair Oaks	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Redwood City	3	0	1	N/A	0	(\$150)	\$0	(\$50)	(\$200)
San Carlos	2	1	2	N/A	0	(\$100)	(\$50)	(\$100)	(\$250)
San Mateo	2	4	3	N/A	0	(\$100)	(\$200)	(\$150)	(\$450)
County Franchised Area	0	0	0	N/A	0	\$0	\$0	\$0	\$0
West Bay	1	0	0	N/A	0	(\$50)	\$0	\$0	(\$50)
Totals	12	9	16			(\$600)	(\$450)	(\$800)	(\$1,850)

Recology San Mateo County

		Annual	Average Speed of Answer	Incentive/Disincentive		Rate Year 2017		
Aggregate SBWMA						\$500	\$500	
Average Speed of Answer in Seconds SBWMA Service Area	Incentive Average Speed of Answer in Seconds	Disincentive Average Speed of Answer in Seconds	Incentive Seconds	Disincentive Seconds	Incentive Payment due \$500 per Second	Disincentive Payment due \$500 per Second	Net Amount	

Quarter 3
Month

July *	41	15	30	0	11	\$0	(\$5,305)	(\$5,305)
August	28	15	30	0	0	\$0	\$0	\$0
September	23	15	30	0	0	\$0	\$0	\$0
Totals						\$0	(\$5,305)	(\$5,305)

Year 2016

Agency	Solid Waste Tons			
Atherton	2,164	\$0	(\$64)	(\$64)
Belmont	7,952	\$0	(\$233)	(\$233)
Burlingame	24,726	\$0	(\$725)	(\$725)
East Palo Alto	11,871	\$0	(\$348)	(\$348)
Foster City	9,946	\$0	(\$292)	(\$292)
Hillsborough	2,632	\$0	(\$77)	(\$77)
Menlo Park	16,577	\$0	(\$486)	(\$486)
North Fair Oaks	6,046	\$0	(\$177)	(\$177)
Redwood City	38,335	\$0	(\$1,125)	(\$1,125)
San Carlos	12,937	\$0	(\$380)	(\$380)
San Mateo	42,076	\$0	(\$1,234)	(\$1,234)
County Franchised Area	4,030	\$0	(\$118)	(\$118)
West Bay	1,562	\$0	(\$46)	(\$46)
	<u>180,854</u>	\$0	(\$5,305)	(\$5,305)

*Note: the Recology San Mateo County call center was impacted by a malfunctioning AT&T router on 7/3, 7/5 and 7/10. The time and calls for 7/3, 7/5 and 7/10 are not included in the calculation for July.

Annual Ninety Second Maximum Hold Time Incentive/Disincentive Rate Year 2017

Aggregate SBWMA

\$5

Number of Calls Exceeding Ninety Second Hold Time SBWMA Service Area	Quarterly Number of Calls Received SBWMA Service Area	5% of Quarterly Number of Calls Received SBWMA Service Area	Incentive Number of Calls	Ninety Second Hold Time Calls in Excess of 5% of Quarterly Calls Received	Incentive Payment Due	Disincentive Payment due \$5 per Call
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Quarter 3

Month

July *	1,741			N/A	1,741	N/A	(\$8,705)
August	1,492			N/A	1,492	N/A	(\$7,460)
September	1,002			N/A	1,002	N/A	(\$5,010)
Quarterly Totals	4,235	48,685	2,434		4,235		(\$21,175)

Year 2016

Tons of Solid

Agency	Waste Collected		
Atherton	2,164	\$0	(\$253)
Belmont	7,952	\$0	(\$931)
Burlingame	24,726	\$0	(\$2,895)
East Palo Alto	11,871	\$0	(\$1,390)
Foster City	9,946	\$0	(\$1,165)
Hillsborough	2,632	\$0	(\$308)
Menlo Park	16,577	\$0	(\$1,941)
North Fair Oaks	6,046	\$0	(\$708)
Redwood City	38,335	\$0	(\$4,488)
San Carlos	12,937	\$0	(\$1,515)
San Mateo	42,076	\$0	(\$4,926)
County Franchised Area	4,030	\$0	(\$472)
West Bay	1,562	\$0	(\$183)
	180,854	N/A	(\$21,175)

*Note: the Recology San Mateo County call center was impacted by a malfunctioning AT&T router on 7/3, 7/5 and 7/10. The calls over 90 second hold time for 7/3, 7/5 and 7/10 are not included in the calculation for July.

Recology San Mateo County
 Quarterly Contamination
 Disincentive Calculation
 Rate Year 2017

Quarter 3

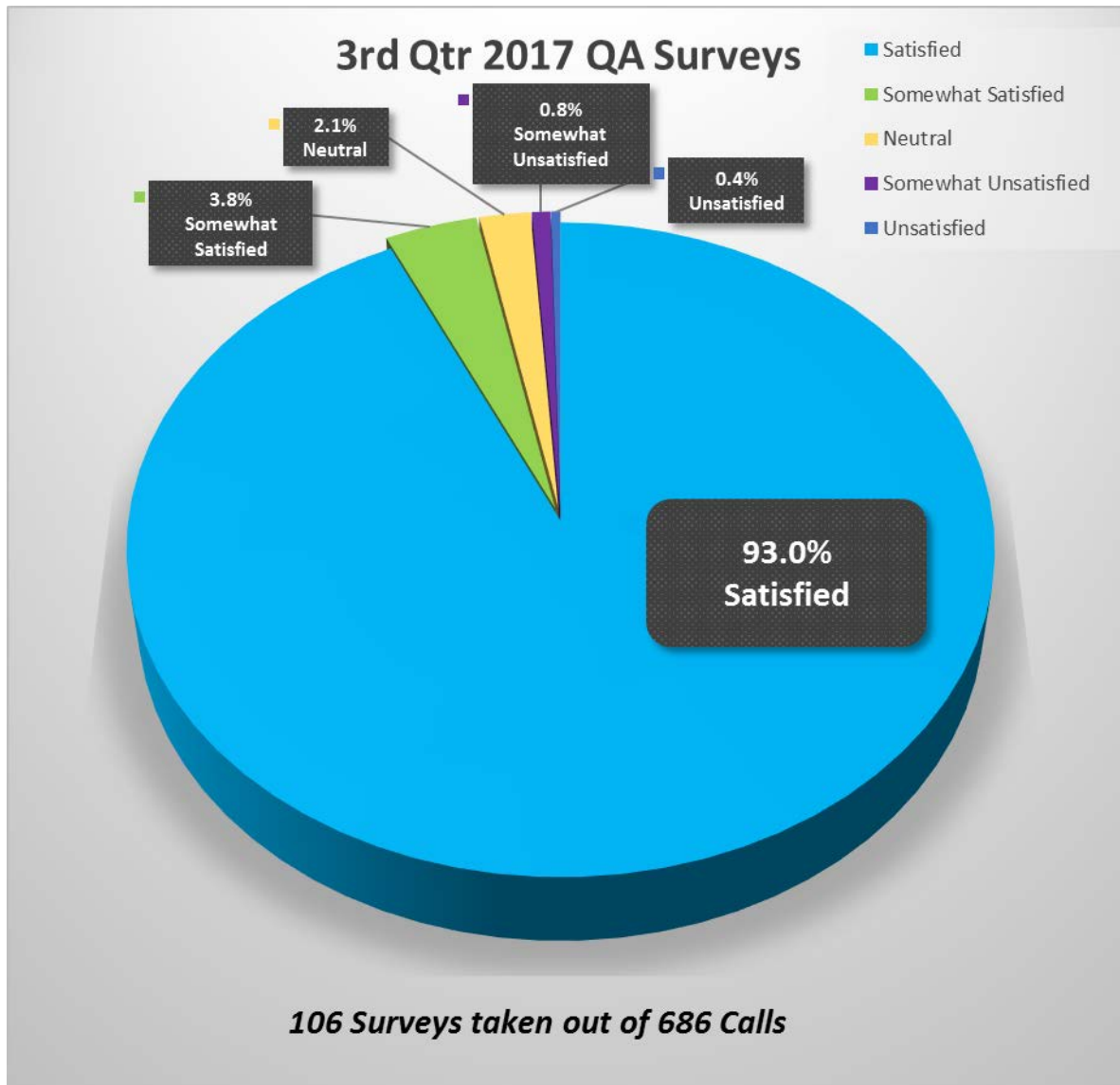
Aggregate SBWMA

Material Type	Tons Collected	Allowable Contamination Threshold	Measured Contamination Level	Variance	Tons	Payment Amount	Payment Due
Single-Family Targeted Recyclable Materials	9,812.47	8.50%		-8.50%	N/A	\$175	N/A
Commercial Targeted Recyclable Materials	8,611.50	10.00%		-10.00%	N/A	\$70	N/A
Residential Organic Materials	18,309.65	5.00%		-5.00%	N/A	\$70	N/A
Commercial Organic Materials	6,265.20	10.00%		-10.00%	N/A	\$70	N/A
Multi-Family and Commercial Plant Materials	1,101.94	5.00%		-5.00%	N/A	\$70	N/A
Total						\$0	

Customer Service Quality Assurance Surveys

Customer Service Representatives contact customers from the previous service day to survey them on their experience with the Call Center. Customers have the option of taking the survey over the phone or accessing the survey from a website provided to them. Of the 686 calls placed to customers during the 3rd Quarter, 106 surveys were completed (Any surveys with unanswered questions were eliminated from the results).

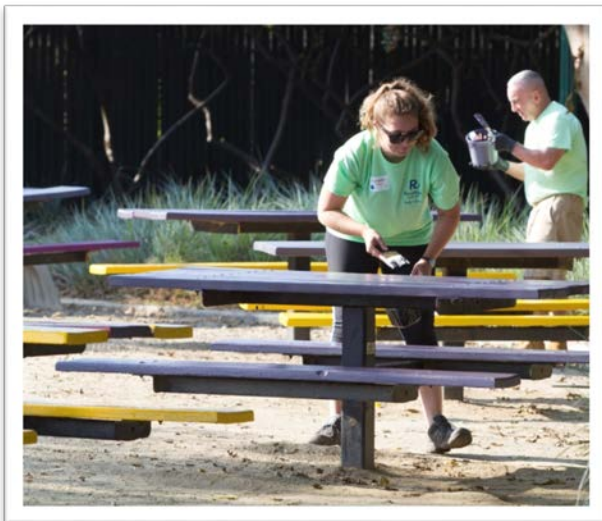
The results of the surveys continue to be positive with **96.8%** of the customers gave a Satisfactory rating. The top 3 reasons cited for the Satisfactory rating included Friendliness, Responsiveness, and Listening Carefully.



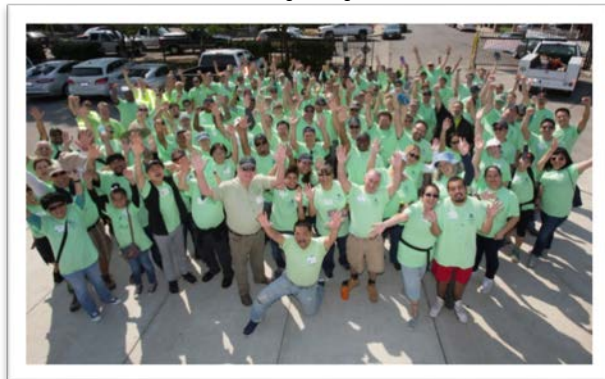
Community Involvement

As the largest 100% employee-owned company in the resource recovery industry, Recology is proud to have employee-owners who are committed to the success of our company, and who also give back to the communities we serve.

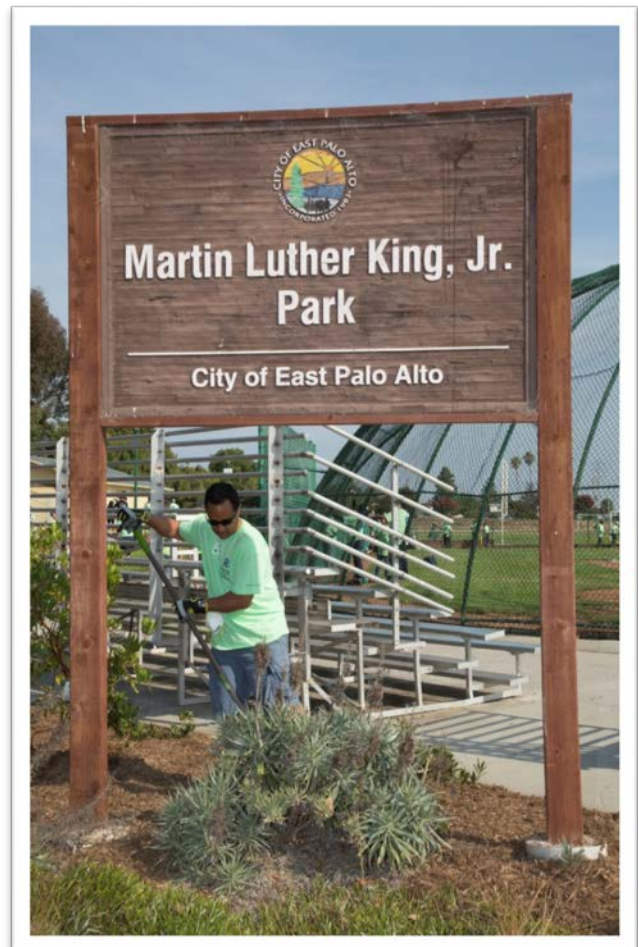
On Saturday, September 16th, employee-owners from Recology San Mateo County (RSMC) and other Recology companies, along with family and friends, volunteered their time beautifying Martin Luther King, Jr. Park in East Palo Alto. 140 volunteers attended the event, which completed three main projects: weeding and mulching, painting, and restoring the baseball field. Recology donated and distributed 110 cubic yards of mulch throughout the park, in an effort to improve the soil quality and help conserve water consumption. The baseball field was weeded and raked and volunteers also applied fresh coats of paint to the restroom building, benches, light poles, fencing and picnic tables.



RSMC Waste Zero Specialist Hannah Towne and others paint picnic tables



140 volunteers celebrate a job well done!

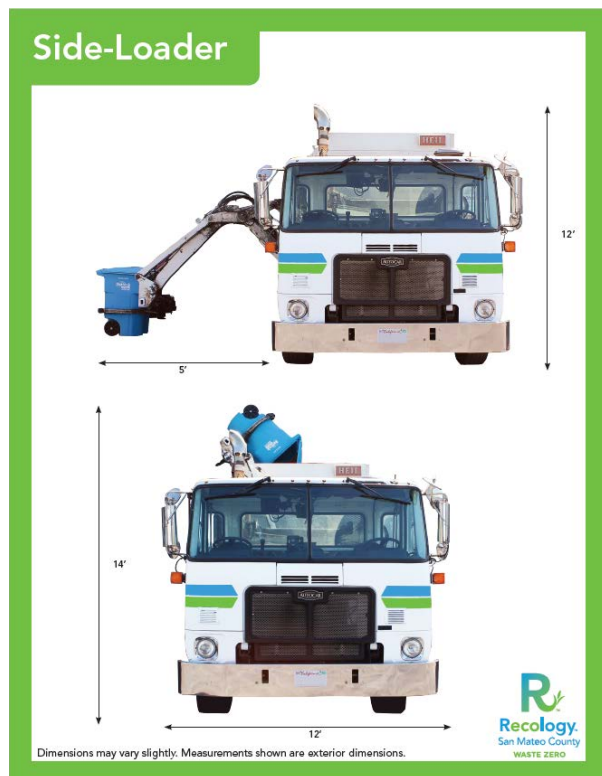


A volunteer spreads mulch near the entrance to the park

New Developments

During Q3 2017, RSMC updated its New Development documents, which are used as a tool to support the high volume of growth taking place throughout the SBWMA service area. This included adding questions and clarifications to our New Development and Enclosure Questionnaire, and providing additional, detailed measurements of Recology trucks, including the width and height of the automatic side-loader trucks, and the turning radius necessary for all collection vehicles. These specifications are provided to architects and/or developers and builders to communicate the basic requirements for collection services.

During Q3, RSMC received 32 New Development projects, which were assigned to our Waste Zero and Operations teams, to review plans and provide feedback to customers. Through this New Development approval process, RSMC is able to evaluate and authorize projects that allows room for growth, maximum diversion, and is operationally safe and efficient.



Updated side loader specifications



Updated front loader specifications

J. COMMERCIAL RECYCLING PROMOTION PROGRAM STATUS REPORT

SUMMARY OF TRAINING AND PROFESSIONAL DEVELOPMENT ACTIVITIES FOR THE COMMERCIAL DIVERSION TEAM AND SUPERVISORY STAFF

Below is a summary of the Quarter 3 (Q3) 2017 training and professional development activities for the Recology San Mateo County (RSMC) Commercial Recycling Promotion Team (CRPT):

On July 12, 2017, Waste Zero Specialists (WZS) Hannah Towne, Sarah Prescott, Gina Tretten, Camilla Visconti, and Rachael Lacey attended the county-wide recycling meeting held by the Office of Sustainability. The meeting included updates on upcoming projects from organizations including: a paint care take back event, at home pick up for hazardous waste for seniors and those with disabilities, and the Office of Sustainability's new website. The meeting concluded with a tour of Green Citizen, an E-waste recycling company.

On July 27, 2017, WZS Hannah Towne attended a tour of the Shoreway Environmental Center's Materials Recovery Facility and Transfer Station, which was led by Madison Guzman from RethinkWaste.

On August 15, 2017, WZS Hannah Towne, Sarah Prescott, and Rachael Lacey participated in the EPA Webinar: Polystyrene Foam Recycling. This webinar discussed how Polystyrene #6, commonly referred to as foam, is being recycled throughout the United States. Christine Cassidy, Recycling Manager, Dart Container, discussed the facts and myths regarding foam and the importance of recycling this material in order to achieve zero waste goals.

A DESCRIPTION OF THE STRATEGY AND OVERALL APPROACH TO ATTRACT AND RETAIN A HIGH QUALITY AND EFFECTIVE COMMERCIAL RECYCLING PROMOTION PROGRAM AND SUPERVISORY STAFF

Recology is recognized in the industry for its environmental commitments, programs, and services. We utilize our well-established networks to recruit the best suited members for our diversion teams by posting on specific "green industry" LISTSERVs that target individuals in the field of waste reduction. We support growth and leadership development amongst our employees and encourage educational opportunities both internally and externally.

At Recology, we believe our employees' compensation includes more than just their paychecks; we recognize that providing a comprehensive benefits package is an important aspect of our employees' total compensation. By providing a competitive benefits package, including Recology's Employee Stock Ownership Plan (ESOP), Recology is able to attract and retain highly qualified employees.

A DESCRIPTION AND STATUS OF ACHIEVING THE GOALS AND OBJECTIVES FOR THE COMMERCIAL RECYCLING PROMOTION TEAM AND HOW THESE GOALS AND OBJECTIVES ARE TIED TO THE COMPENSATION INCENTIVE PLAN

Our goals are to continue to recruit new recycling and compost customers and enhance the existing diversion programs in order to increase the volume of recyclable and compostable materials collected and delivered to the Shoreway Environmental Center. The following is an update on the goals and objectives achieved in Q3 2017.

New and/or Increased Recycling or Compost Customers

RSMC is pleased to report that the CRPT exceeded the Q3 2017 goal of recruiting or increasing new compost and/or recycling services in the commercial and Multi-Family Dwelling (MFD) sectors as noted below:

Q3 2017 Goal New and/or Increased Recycling or Compost Customers	Q3 2017 Actual New and/or Increased Recycling or Compost Customers
85	130

Target Account Site Assessments

The CRPT met the goal set for conducting Targeted Account Site Assessments‡ in Q3 2017, as outlined below:

Q3 2017 Goal Target Account Site Assessments	Q3 2017 Actual Target Account Site Assessments
85	85

The number of Site Assessments performed during Q3 2017 in each Member Agency is summarized below:

Member Agency	Q3 2017 Target Account Site Assessments	Year to Date Target Account Site Assessments	Q3 2017 Additional Waste Audits	Year to Date Additional Waste Audits
Atherton	0	0	1	2
Belmont	6	14	2	5
Burlingame	8	25	4	10
East Palo Alto	10	29	4	5
Foster City	7	17	1	3
Hillsborough	0	0	0	0
Menlo Park	12	41	3	14
North Fair Oaks	10	10	0	0
Redwood City	12	19	3	13
San Carlos	4	26	6	18
San Mateo	12	30	6	13
County Franchised Area	0	13	6	11
West Bay Sanitary District	4	5	0	2
Total	85	229	36	96

A detailed account of the Site Assessments and Waste Audits noted above is included in the 3rd Quarter 2017 Report detail file in the tab labeled “M10a. Top MSW Generators.”

‡Site Assessments are waste audits that are performed for the Top MSW Generators in each Member Agency. Per Franchise Agreement Section 7.04, RSMC is required to conduct these Site Assessments annually.

Quarter 4 (Q4) 2017 Goals

RSMC’s goal is to continue increasing diversion by implementing new recycling and composting programs and work directly with customers to maximize their existing programs. To support this goal, RSMC will perform Site Assessments and waste audits to monitor diversion opportunities and assist the Member Agencies in meeting the requirements AB 341 and AB 1826. In addition, RSMC will provide the necessary technical assistance to customers on a requested or as needed basis.

With that in mind, the following goals have been set for the CRPT:

- Implement recycling and composting services at Commercial and MFD accounts, with a focus on customers that potentially fall under the mandate of AB 1826
- Conduct Site Assessments for the remaining 2017 Target Accounts
- Contact the remaining predetermined Focus Accounts to work on increasing recycling and compost services, in an effort to support the member agencies’ diversion goals
- Contact MFDs to ensure their yard waste materials are recycled and that they are AB 1826 compliant

The Q4 2017 goals for the CRPT will be achieved through the metrics outlined below:

- Conduct 56 Target Account Site Assessments for Commercial and/or MFD accounts
- Contact 78 of the predetermined Focus Accounts to provide educational outreach and/or technical assistance, such as on-site trainings or presentations, with the focus of increasing diversion.
- Recruit or increase a minimum of 85 recycling and/or compost accounts, which may include the accounts that were targeted for AB 1826
- Contact 135 MFDs to inform customers of AB 1826 and ensure the customer is in compliance with the State mandate by recycling yard waste materials

Compensation Incentive Plan

The CRPT does not have a compensation incentive plan for achieving set goals. However, RSMC management conducts annual performance reviews to verify achievement of goals, as well as evaluations of an employee’s level of Recology’s Leadership Competencies, which include items such as strategic thinking, business acumen, communications, and customer relations. The annual performance review is then used to determine potential merit increases.

A DESCRIPTION OF CONTRACTOR'S SALES STRATEGY FOR MAINTAINING AND/OR EXPANDING THE EXISTING COMMERCIAL RECYCLING ACCOUNT BASE AND DIVERSION LEVELS

To support our goal of increasing diversion and minimizing contamination, our strategy will be to focus on low diversion and/or compost-rich accounts, to ensure that their needs are being met, they are properly informed about correct diversion practices, and that the maximum diversion is being achieved. The CRPT will continue to contact customers and perform Waste Audits to identify the needs of customers and areas in which we can improve existing diversion programs and/or implement new diversion services. An outline of these strategies and accomplishments is noted below:

Focus Accounts

The CRPT has identified Focus Accounts in each jurisdiction who will be contacted by the CRPT to provide educational outreach and/or technical assistance, such as on-site trainings or presentations, delivery of internal recycling containers, new posters, or other signage. Focus Accounts were chosen based upon previously conducted waste audits and historical knowledge of the customer base. The number of Focus Accounts chosen in each Member Agency is summarized below:

Member Agency	2017 Focus Accounts	2017 Focus Accounts Contacted in Q3	Year to date Focus Accounts Contacted
Atherton	7	2	5
Belmont	31	5	10
Burlingame	12	3	9
East Palo Alto	19	6	11
Foster City	24	5	17
Hillsborough	0	0	0
Menlo Park	24	0	16
North Fair Oaks	17	5	12
Redwood City	36	7	26
San Carlos	16	5	12
San Mateo	23	11	19
County Franchised Area	16	6	15
West Bay Sanitary District	11	0	6
Total	236	55	158

Target Compost Rich Accounts for AB 1826

AB 1826 went into effect on April 1st, 2016, and required businesses that generate eight or more cubic yards of organic waste per week to arrange for organic composting services. The volume requirements of AB 1826 gradually decrease each year until 2020, with the minimum requirement being two or more cubic yards of MSW. The second phase went into effect January 1st 2017, and requires business that generate four or more cubic yards of organic waste per week to implement an organics recycling program.

During Q3 2017, the CRPT targeted organic-rich accounts that were not subscribed to compost service, with the goal of implementing an organics program. The CRPT conducted 62 waste audits and contacted 46 accounts that may fall under the current phase of AB 1826. During this time, the CRPT implemented **32 new compost accounts**. The technical assistance for these specific customers included 10 trainings and 4 presentations.

RSMC’s outreach strategies have proven to be effective, and therefore the CRPT will continue to target accounts that are not compliant with AB 1826. With the new phase in effect, all accounts that generate six or more cubic yards of MSW and do not currently subscribe to compost collection services will be targeted. For this next step, the CRPT will target accounts based on business classification, specifically focusing on food service establishments, which are typically higher generators of organic materials. The CRPT will inform these customers about AB 1826 and assist with the implementation of compost collection to ensure that customers are in compliance and that their diversion programs are successful.

In addition to the Commercial AB 1826 outreach, the CRPT contacted 162 MFDs to identify if they are backhauling their organic material (using non-franchised haulers, or landscape companies or self-hauling the removal/recycling of yard waste). Of those 162 MFDs contacted, the CRPT confirmed that 160 of those accounts utilize a landscape company to recycle the yard waste. These findings were documented in Recology’s AS400 system.

Presentations, Trainings, and Outreach Materials

The CRPT utilizes presentations, trainings and various outreach materials to educate customers about the programs and services that RSMC offers. These tools help teach customers how to properly separate items into recycling, compost, and garbage containers. The CRPT will continue to promote these services and outreach materials in Q4 2017 to increase diversion and reduce contamination.

Below is a summary of the public education and outreach materials distributed by the CRPT throughout the SBWMA service area during Q3 2017:

Q3 2017 Public Education and Outreach Materials					
	Commercial Brochures	Posters	Dock Signs	Stickers	Recycle Buddy Bags
July	8	143	93	55	233
August	45	233	24	69	626
September	2	186	21	147	201
Total	55	562	138	271	1,060

During Q3 2017, the CRPT conducted **15 presentations** and **46 trainings** to Commercial and/or MFD customers, which are outlined below:

Date	Franchise	Customer Name	Location	Attendees (staff, custodians, students, etc.)	Description
07/01/2017	EPA	EL JAROCHO TAQUERIA	2395 UNIVERSITY AVE	OWNER AND KITCHEN STAFF	SPANISH TRAINING
07/06/2017	SNC	PAXTI RESTAURANT	677 LAUREL ST	COOKS & MANAGERS	SPANISH TRAINING
07/07/2017	CFA	CUT UPS	1725 WOODSIDE RD #C	MORNING STAFF	TRAINING
07/07/2017	CFA	S'BASTIANS	1725 WOODSIDE RD #C	MORNING STAFF	TRAINING
07/07/2017	CFA	CUT UPS	1725 WOODSIDE RD	AFTERNOON STAFF	TRAINING
07/07/2017	CFA	S'BASTIANS	1725 WOODSIDE RD	AFTERNOON STAFF	TRAINING
07/07/2017	FOC	KC FUNDING LLC	1970 BEACH PARK BLVD	TEACHERS & DIRECTOR	TRAINING
07/07/2017	MPK	HINES / FACEBOOK, INC. PROPERTY	1601 WILLOW RD #11	ZONE MANAGERS & ABM CUSTODIANS	TRAINING
07/10/2017	MPK	90 MIDDLEFIELD, LLC	90 MIDDLEFIELD RD	PROPERTY MGR	TRAINING
07/11/2017	BEL	PLANET GRANITE	100 EL CAMINO REAL	MANAGER & EMPLOYEES	SPANISH TRAINING
07/11/2017	RWC	WHOLE FOODS MARKET SITE#: 1015	1250 JEFFERSON AVE	TEAM LEADERS AND DEPARTMENT LEADS	TRAINING
07/12/2017	MPK	UNION INVESTMENT REAL ESTATE	4085 CAMPBELL AVE	ADMIN STAFF & PROP MGRS	TRAINING
07/13/2017	MPK	SEQUOIA BELLE HAVEN, L.P.	1221 WILLOW RD	RESIDENTS & PROGRAM MGR	PRESENTATION
07/13/2017	RWC	SAVERS #1007	875 MAIN ST	EMPLOYEES & MANAGEMENT	TRAINING
07/13/2017	SNC	LOUIS VELLA	1234 CHERRY ST	EMPLOYEES	TRAINING
07/14/2017	BUR	FOX INVESTMENTS	1310 BAYSHORE HWY	OWNER AND SERVER	TRAINING
07/14/2017	FOC	MOD PIZZA	1297 CHESS DR	EMPLOYEES & MANAGERS	TRAINING
07/14/2017	FOC	THE HABIT	1297 CHESS DR	EMPLOYEES & MANAGERS	TRAINING
07/14/2017	RWC	THE BACK YARD COFFEE CO	965 BREWSTER AVE	OWNER, MANAGERS, & EMPLOYEE	TRAINING

07/17/2017	MAT	CELIAS	3190 CAMPUS DR	CELIAS EMPLOYEES AND MNG	TRAINING
07/19/2017	EPA	FOUR SEASONS HOTEL	2050 UNIVERSITY AVE	HEAD OF STEWARDING & KITCHEN STAFF	TRAINING
07/19/2017	EPA	FOUR SEASONS HOTEL	2050 UNIVERSITY AVE	CAFE STAFF	TRAINING
07/24/2017	RWC	GOOGLE INC C/O CBRE INC	1100 SEAPORT BLVD	CAFE STAFF, CUSTODIAL & SERVICE ADMIN	TRAINING
07/26/2017	FOC	WESTLAKE DEVELOPMENT CO	1088 SHELL BLVD	PRESCHOOL STUDENTS & TEACHERS	SCHOOL PRESENTATION
07/26/2017	FOC	CROWNE PLAZA	1221 CHESS DR	FOSTER CITY ROTARY	PRESENTATION
07/27/2017	BEL	PLANET GRANITE	100 EL CAMINO REAL	JANITORIAL STAFF	TRAINING
07/28/2017	FOC	MOTIV POWER SYSTEM	330 HATCH DR	MOTIV EMPLOYEES	PRESENTATION
07/31/2017	MPK	TRADER JOES #69	720 MENLO AVE	TRADER JOES EMPLOYEES & MGRS	TRAINING
08/01/2017	EPA	WINGSTOP	1765 E BAYSHORE	MANAGER	TRAINING
08/01/2017	MAT	SUPER EVIL MEGA CORP.	400 1ST AVE	SUPER EVIL EMPLOYEES	PRESENTATION
08/04/2017	MPK	COOL CAFÉ	1525 OBRIEN DR	CAFE EMPLOYEES	TRAINING
08/04/2017	MPK	GRAIL	1525 OBRIEN DR	GRAIL EMPLOYEES & MAINTENANCE STAFF	TRAINING
08/08/2017	MAT	MOLLIE STONE'S MARKET	49 42ND AVE	MARKET DEPARTMENT MANAGERS	TRAINING
08/08/2017	SNC	FIRST BAPTIST CHURCH	785 WALNUT ST	PRESCHOOLERS & TEACHERS	PRESENTATION
08/10/2017	BEL	PALACE CAFE	1306 OLD COUNTY RD	CHEF & KITCHEN EMPLOYEES	TRAINING
08/10/2017	EPA	WELLS REIT II - UNVERSITY	1900 UNIVERSITY AVE 4TH FLR	EMPLOYEES	PRESENTATION
08/10/2017	MPK	HINES / FACEBOOK, INC. PROPERTY	164 JEFFERSON DR	ZONE MANAGERS	TRAINING
08/11/2017	EPA	COLUMBIA REIT-UC, LP	1900 UNIVERSITY AVE 4TH FLR	EMPLOYEES & CHILDREN	TRAINING

08/14/2017	MPK	STARBUCKS #646	693 SANTA CRUZ AVE	STORE MANAGER	TRAINING
08/25/2017	EPA	MI PUEBLO FOOD CENTER LLC #15	1731 E BAYSHORE RD	STAFF & MGRS	SPANISH TRAINING
08/25/2017	MPK	STRIVR	90 MIDDLEFIELD RD	STRIVR EMPLOYEES	PRESENTATION
08/29/2017	BUR	SISTERS OF MERCY	2300 ADELINE DR - MARION HALL	RESIDENTS	PRESENTATION
08/30/2017	BEL	SERENDIPITY SCHOOL BELMONT	2820 PONCE AVE	ELEMENTRY STUDENTS	SCHOOL PRESENTATION
09/01/2017	BEL	MARRIOTT BELMONT	1401 SHOREWAY RD	HOUSEKEEPING & FACILITIES	TRAINING
09/01/2017	BUR	ANY BREAKERS INC	845 STANTON RD	AM SHIFT EMPLOYEES	TRAINING
09/01/2017	BUR	ANY BREAKERS INC	845 STANTON RD	PM SHIFT EMPLOYEES	TRAINING
09/05/2017	RWC	DREAMWORKS ANIMATION	1400 SEAPORT BLVD #A	JANITORIAL CREW, DAY PORTER & SUPERVISOR	SPANISH TRAINING
09/05/2017	RWC	DREAMWORKS ANIMATION	1400 SEAPORT BLVD #A	DAY PORTER	TRAINING
09/06/2017	FOC	PANERA BREAD	1297 CHESS DR	MGR & ASST MGR	TRAINING
09/12/2017	RWC	REDWOOD CHURCH	837 MADISON AVE	STUDENTS AND TEACHERS	SCHOOL PRESENTATION
09/14/2017	FOC	MOD PIZZA	1297 CHESS DR MOD PIZZA	DISTRICT MGR & MOD PIZZA TEAM LEADERS	TRAINING
09/14/2017	MAT	California Pizza Kitchen	100 HILLSDALE MALL	MANAGERS, CHEFS, SERVERS	TRAINING
09/15/2017	BEL	BRIAR SHOP	924 RALSTON AVE	OWNER	TRAINING
09/20/2017	BUR	IKE'S SANDWICHES	203 PRIMROSE RD	MANAGERS	TRAINING
09/20/2017	CFA	SAN MATEO COUNTY SCHOOLS	65 TOWER RD	TEACHERS	PRESENTATION
09/22/2017	BUR	ALL INDUSTRIAL ELECTRIC SUPPLY	895 MITTEN RD	EMPLOYEES	TRAINING
09/22/2017	BUR	MAX'S CAFE	1250 BAYSHORE HWY	MANAGER & EMPLOYEES	TRAINING
09/28/2017	EPA	SABOR MICHOACANO	2398 UNIVERSITY AVE	STAFF	SPANISH TRAINING
09/28/2017	SNC	ST CHARLES SCHOOL	850 TAMARACK AVE	K-4TH	SCHOOL PRESENTATION

09/28/2017	SNC	ST CHARLES SCHOOL	850 TAMARACK AVE	5-8TH GRADERS	SCHOOL PRESENTATION
09/29/2017	MPK	ST RAYMONDS SCHOOL	1100 SANTA CRUZ AVE	STUDENTS & TEACHERS	SCHOOL PRESENTATION

Franchise codes: ATH = Atherton, BEL = Belmont, BUR = Burlingame, CFA = County Franchised Area, EPA = East Palo Alto, FOC = Foster City, HIL = Hillsborough, MAT = San Mateo, MPK = Menlo Park, NFO = North Fair Oaks, RWC = Redwood City, SNC = San Carlos, WBS = West Bay Sanitary District

Member Agency codes: C01 = Atherton, C02 = Belmont, C03 = Burlingame, C04 = East Palo Alto, C05 = Foster City, C06 = Hillsborough, C07 = Menlo Park, C08 = Redwood City, C09 = San Carlos, C10 = San Mateo, C11 = North Fair Oaks, C12 = West Bay Sanitary District, C15 = County Franchised Area

A DESCRIPTION OF THE SERVICES PROVIDED TO THE COMMERCIAL AND AGENCY FACILITY SECTORS

Services provided by RSMC to Commercial and Agency Facility sectors include Solid Waste, Compost, and Single-Stream Recycling material collection. Support services provided include conducting Site Assessments and Site Checks, determining adequate and cost effective service levels, providing presentations and trainings, and distributing public education materials and internal containers.

A DETAILED ACCOUNT OF DIVERSION STATISTICS FOR THE COMMERCIAL AND AGENCY FACILITY SECTORS

A detailed account of the diversion statistics is included in RSMC's 2017 3rd Quarter Report under the tab labeled "M1d. Diversion Level".