



QUARTERLY REPORT TO THE SBWMA  
FOR 3<sup>rd</sup> Quarter 2018

Submitted October 30, 2018



October 30, 2018

Joe La Mariana  
Executive Director  
SBWMA/RethinkWaste  
610 Elm Street, Suite 202  
San Carlos, CA 94070

Dear Mr. La Mariana:

Enclosed is a copy of the Recology 3<sup>rd</sup> Quarter 2018 report to the SBWMA. Recology will send electronic copies to each jurisdiction.

In accordance with the requirements of Section 9.04 B of the Agreement, the undersigned hereby certifies, under penalty of perjury, that the report submitted herewith is true and correct to the best knowledge of the undersigned after reasonable inquiry.

If you should have any questions or require additional information, please call me at (650) 598-8226.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Michael Kelly', is written over the typed name.

Michael Kelly  
General Manager  
Recology San Mateo County

cc: John Mangini



# **RECOLOGY SAN MATEO COUNTY**

## **QUARTERLY REPORT TO THE SBWMA**

**For  
3<sup>rd</sup> Quarter 2018**

**Submitted  
OCTOBER 30, 2018**



## **3<sup>rd</sup> QUARTER 2018 REPORT**

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## 3<sup>rd</sup> QUARTER 2018 REPORT

### DEFINITIONS OF WASTE TYPES INCLUDED ON THE TONNAGE SUMMARY REPORT

**Commercial Solid Waste** – Franchised solid waste collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Commercial Recycling** – Franchised recyclable materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. This includes construction and demolition debris collected from agency facilities. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Commercial Organics** – Franchised organic materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**MFD Solid Waste** – Franchised solid waste collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**MFD Recycling** – Franchised recyclable materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**MFD Organics** – Franchised organic materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Roll-Off Solid Waste** – Franchised solid waste collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Roll-Off Recycling** – Franchised recyclable materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. This includes construction and demolition debris. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Roll-Off Organics** – Franchised organic materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Residential Solid Waste** – Franchised solid waste collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Residential Recycling** – Franchised recyclable materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Residential Organics** – Franchised organic materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

**Tonnage Allocations** – During Quarter 3, system tonnage allocations were updated as follows: effective July 11 for usual and customary service changes and effective September 24 for changes in commercial recycling routes.

Bulky item collection tonnage is allocated based on the number of collection events for solid waste and on the basis of the number of items collected for recyclables. The allocation methodology is applied consistently each month.



### 3<sup>rd</sup> QUARTER 2018 QUARTERLY REPORT SUMMARY

Quarter	1 <sup>st</sup> Quarter	2 <sup>nd</sup> Quarter	3 <sup>rd</sup> Quarter	4 <sup>th</sup> Quarter	2018 Year End
<b>Commercial Tonnage Collected</b>					
Solid Waste	21,396.04	21,931.29	21,959.30		65,286.63
Recyclables	6,940.54	7,109.54	6,834.59		20,884.67
Organics	7,327.09	7,200.28	7,228.12		21,755.49
<b>Multi-Family Tonnage Collected</b>					
Solid Waste	8,267.22	8,470.57	8,335.96		25,073.75
Recyclables	2,378.32	2,421.42	2,356.98		7,156.72
Organics	272.36	266.49	252.34		791.19
<b>Residential Tonnage Collected</b>					
Solid Waste	14,596.40	14,985.61	15,098.72		44,680.73
Recyclables	10,289.27	10,285.68	9,897.12		30,472.07
Organics	17,953.95	19,972.40	18,463.33		56,389.68
<b>Diversion Rates</b>					
Commercial	36.32%	35.86%	35.50%		35.89%
Multi-Family	24.28%	24.09%	23.84%		24.07%
Residential	65.93%	66.88%	65.26%		66.03%
Overall	50.50%	51.01%	49.80%		50.44%
<b>Inquiries, Service Requests &amp; Complaints</b>					
Inquiries, Service Requests & Complaints	21,436	24,506	26,854		72,796
Calls Received	39,459	44,009	47,162		130,630
Avg. Hold Time	13.28	18.01	20.33		17.42
Assessments	143	103	128		374
Quality Assurance	666	647	646		1,959

**RECOLOGY QUARTERLY REPORT 2018**

	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2018 Year to Date
<b>MEMBER AGENCY</b>	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>ATHERTON</b>								
<b>Commercial</b>								
Commercial Solid Waste	32.10	41.79	28.27	101.30	96.89	102.16	0.00	300.35
Commercial Recycling	15.53	19.95	14.47	60.55	49.10	49.95	0.00	159.60
Commercial Organics	94.27	93.97	33.15	117.97	101.23	221.39	0.00	440.59
Subtotal - Disposed	32.10	41.79	28.27	101.30	96.89	102.16	0.00	300.35
Subtotal - Diverted	109.80	113.92	47.62	178.52	150.33	271.34	0.00	600.19
Diversion Rate	77.38%	73.16%	62.75%	63.80%	60.81%	72.65%	0.00%	66.65%
<b>MFD</b>								
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
<b>Roll-Off</b>								
Roll-Off Solid Waste	0.00	0.00	3.42	0.00	0.00	3.42	0.00	3.42
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	3.42	0.00	0.00	3.42	0.00	3.42
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
<b>Residential</b>								
Residential Solid Waste	163.12	159.46	139.83	426.65	441.87	462.41	0.00	1,330.93
Residential Curbside Recycling	117.37	116.19	102.99	350.51	357.12	336.55	0.00	1,044.18
Residential Curbside Organics	561.05	600.87	539.25	1,898.87	1,813.59	1,701.17	0.00	5,413.63
Subtotal - Disposed	163.12	159.46	139.83	426.65	441.87	462.41	0.00	1,330.93
Subtotal - Diverted	678.42	717.06	642.24	2,249.38	2,170.71	2,037.72	0.00	6,457.81
Diversion Rate	80.62%	81.81%	82.12%	84.06%	83.09%	81.50%	0.00%	82.91%
<b>Total Disposed</b>	<b>195.22</b>	<b>201.25</b>	<b>171.52</b>	<b>527.95</b>	<b>538.76</b>	<b>567.99</b>	<b>0.00</b>	<b>1,634.70</b>
<b>Total Diverted</b>	<b>788.22</b>	<b>830.98</b>	<b>689.86</b>	<b>2,427.90</b>	<b>2,321.04</b>	<b>2,309.06</b>	<b>0.00</b>	<b>7,058.00</b>
<b>Total Diversion Rate</b>	<b>80.15%</b>	<b>80.50%</b>	<b>80.09%</b>	<b>82.14%</b>	<b>81.16%</b>	<b>80.26%</b>	<b>0.00%</b>	<b>81.19%</b>
Single-Family Measured Diversion Rate	80.62%	81.81%	82.12%	84.06%	83.09%	81.50%	0.00%	82.91%
Commercial Measured Diversion Rate	77.38%	73.16%	60.04%	63.80%	60.81%	71.99%	0.00%	66.40%
MFD Measured Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Overall Measured Diversion Rate	80.15%	80.50%	80.09%	82.14%	81.16%	80.26%	0.00%	81.19%



Recology San Mateo County  
 Cumulative Comparison of Tonnage  
 Rate Year 2018

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - SEPTEMBER 2018

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2017 - 2018</u>	<u>2017 - 2018</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>Tons</u>	<u>Incr/(Decr)</u>	<u>% Change</u>
<b>Atherton</b>											
<b>Commercial<sup>1</sup> and MFD</b>											
Commercial Solid Waste	452.22	395.20	342.49	329.14	353.56	312.34	310.51	300.35	(10.16)	-3.27%	
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Roll-Off Solid Waste	0.00	0.00	0.43	6.77	4.45	3.50	0.00	3.42	3.42	0.00%	
Commercial Recycling	164.12	114.10	121.63	122.94	131.69	141.30	155.55	159.60	4.05	2.60%	
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Roll-Off Recycling	6.61	0.00	0.24	0.00	1.96	1.99	0.00	0.00	0.00	0.00%	
Commercial Organics	339.64	284.74	371.53	323.26	518.99	468.42	404.19	440.59	36.40	9.01%	
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Roll-Off Organics	3.53	26.57	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
<b>SUBTOTAL - Disposed Tons</b>	<b>452.22</b>	<b>395.20</b>	<b>342.92</b>	<b>335.91</b>	<b>358.01</b>	<b>315.84</b>	<b>310.51</b>	<b>303.77</b>	<b>(6.74)</b>	<b>-2.17%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>513.90</b>	<b>425.41</b>	<b>493.40</b>	<b>446.20</b>	<b>652.64</b>	<b>611.71</b>	<b>559.74</b>	<b>600.19</b>	<b>40.45</b>	<b>7.23%</b>	
<b>Residential</b>											
Residential Solid Waste	1,537.78	1,302.52	1,272.50	1,241.90	1,273.26	1,296.16	1,304.98	1,330.93	25.95	1.99%	
Residential Curbside Recycling	936.38	962.70	996.38	1,040.12	1,026.37	1,052.62	1,051.52	1,044.18	(7.34)	-0.70%	
Residential Curbside Organics	5,676.17	5,774.39	5,599.26	5,218.89	5,021.12	5,373.77	5,625.62	5,413.63	(211.99)	-3.77%	
<b>SUBTOTAL - Disposed Tons</b>	<b>1,537.78</b>	<b>1,302.52</b>	<b>1,272.50</b>	<b>1,241.90</b>	<b>1,273.26</b>	<b>1,296.16</b>	<b>1,304.98</b>	<b>1,330.93</b>	<b>25.95</b>	<b>1.99%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>6,612.55</b>	<b>6,737.09</b>	<b>6,595.64</b>	<b>6,259.01</b>	<b>6,047.49</b>	<b>6,426.39</b>	<b>6,677.14</b>	<b>6,457.81</b>	<b>(219.33)</b>	<b>-3.28%</b>	
<b>Commercial/MFD and Residential</b>											
<b>TOTAL TONS DISPOSED</b>	<b>1,990.00</b>	<b>1,697.72</b>	<b>1,615.42</b>	<b>1,577.81</b>	<b>1,631.27</b>	<b>1,612.00</b>	<b>1,615.49</b>	<b>1,634.70</b>			
<b>TOTAL TONS DIVERTED</b>	<b>7,126.45</b>	<b>7,162.50</b>	<b>7,089.04</b>	<b>6,705.21</b>	<b>6,700.13</b>	<b>7,038.10</b>	<b>7,236.88</b>	<b>7,058.00</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>53.19%</b>	<b>51.84%</b>	<b>59.00%</b>	<b>57.05%</b>	<b>64.58%</b>	<b>65.95%</b>	<b>64.32%</b>	<b>66.40%</b>			
<b>MFD DIVERSION RATE</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>81.13%</b>	<b>83.80%</b>	<b>83.83%</b>	<b>83.44%</b>	<b>82.61%</b>	<b>83.22%</b>	<b>83.65%</b>	<b>82.91%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>78.17%</b>	<b>80.84%</b>	<b>81.44%</b>	<b>80.95%</b>	<b>80.42%</b>	<b>81.36%</b>	<b>81.75%</b>	<b>81.19%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2018**

MEMBER AGENCY	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2018 Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>BELMONT</b>								
<b>Commercial</b>								
Commercial Solid Waste	195.80	199.66	171.75	560.32	569.77	567.21	0.00	1,697.30
Commercial Recycling	82.11	83.35	71.34	236.83	242.28	236.80	0.00	715.91
Commercial Organics	69.03	72.05	67.52	261.17	217.64	208.60	0.00	687.41
Subtotal - Disposed	195.80	199.66	171.75	560.32	569.77	567.21	0.00	1,697.30
Subtotal - Diverted	151.14	155.40	138.86	498.00	459.92	445.40	0.00	1,403.32
Diversion Rate	43.56%	43.77%	44.71%	47.06%	44.67%	43.99%	0.00%	45.26%
<b>MFD</b>								
MFD Solid Waste	174.76	172.41	149.10	473.77	503.35	496.27	0.00	1,473.39
MFD Recycling	54.21	51.20	45.29	155.71	162.41	150.70	0.00	468.82
MFD Organics	6.31	6.51	5.83	16.01	18.50	18.65	0.00	53.16
Subtotal - Disposed	174.76	172.41	149.10	473.77	503.35	496.27	0.00	1,473.39
Subtotal - Diverted	60.52	57.71	51.12	171.72	180.91	169.35	0.00	521.98
Diversion Rate	25.72%	25.08%	25.53%	26.60%	26.44%	25.44%	0.00%	26.16%
<b>Roll-Off</b>								
Roll-Off Solid Waste	28.34	12.35	8.44	99.16	115.85	49.13	0.00	264.14
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	28.34	12.35	8.44	99.16	115.85	49.13	0.00	264.14
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
<b>Residential</b>								
Residential Solid Waste	262.47	300.06	249.97	792.81	807.98	812.50	0.00	2,413.29
Residential Curbside Recycling	213.79	247.74	196.21	693.63	668.10	657.74	0.00	2,019.47
Residential Curbside Organics	336.95	369.27	297.13	927.15	1,105.29	1,003.35	0.00	3,035.79
Subtotal - Disposed	262.47	300.06	249.97	792.81	807.98	812.50	0.00	2,413.29
Subtotal - Diverted	550.74	617.01	493.34	1,620.78	1,773.39	1,661.09	0.00	5,055.26
Diversion Rate	67.72%	67.28%	66.37%	67.15%	68.70%	67.15%	0.00%	67.69%
<b>Total Disposed</b>	<b>661.37</b>	<b>684.48</b>	<b>579.26</b>	<b>1,926.06</b>	<b>1,996.95</b>	<b>1,925.11</b>	<b>0.00</b>	<b>5,848.12</b>
<b>Total Diverted</b>	<b>762.40</b>	<b>830.12</b>	<b>683.32</b>	<b>2,290.50</b>	<b>2,414.22</b>	<b>2,275.84</b>	<b>0.00</b>	<b>6,980.56</b>
<b>Total Diversion Rate</b>	<b>53.55%</b>	<b>54.81%</b>	<b>54.12%</b>	<b>54.32%</b>	<b>54.73%</b>	<b>54.17%</b>	<b>0.00%</b>	<b>54.41%</b>
Single-Family Measured Diversion Rate	67.72%	67.28%	66.37%	67.15%	68.70%	67.15%	0.00%	67.69%
Commercial Measured Diversion Rate	34.67%	35.67%	36.59%	37.15%	35.02%	35.59%	0.00%	35.92%
MFD Measured Diversion Rate	25.72%	25.08%	25.53%	26.60%	26.44%	25.44%	0.00%	26.16%
Overall Measured Diversion Rate	53.55%	54.81%	54.12%	54.32%	54.73%	54.17%	0.00%	54.41%

Recology San Mateo County  
 Cumulative Comparison of Tonnage  
 Rate Year 2018

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - SEPTEMBER 2018

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2017 - 2018</u>	<u>2017 - 2018</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>Tons</u> <u>Incr/(Decr)</u>	<u>% Change</u>	
<b>Belmont</b>											
<b>Commercial<sup>1</sup> and MFD</b>											
Commercial Solid Waste	1,651.45	1,910.36	1,744.19	1,750.07	1,612.65	1,574.15	1,653.41	1,697.30	43.89	2.65%	
MFD Solid Waste	1,464.88	1,557.15	1,666.14	1,647.75	1,538.26	1,533.96	1,473.97	1,473.39	(0.58)	-0.04%	
Roll-Off Solid Waste	359.71	367.62	355.33	368.41	355.63	356.78	309.43	264.14	(45.29)	-14.64%	
Commercial Recycling	391.34	451.70	474.56	550.75	625.39	652.80	697.89	715.91	18.02	2.58%	
MFD Recycling	341.10	344.93	379.71	389.02	425.44	433.91	438.34	468.82	30.48	6.95%	
Roll-Off Recycling	0.41	1.65	2.62	0.46	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Organics	307.86	316.20	371.22	447.84	528.08	629.92	663.65	687.41	23.76	3.58%	
MFD Organics	19.15	25.48	45.90	47.76	51.76	59.95	55.73	53.16	(2.57)	-4.61%	
Roll-Off Organics	1.14	7.02	0.22	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
<b>SUBTOTAL - Disposed Tons</b>	<b>3,476.04</b>	<b>3,835.13</b>	<b>3,765.66</b>	<b>3,766.23</b>	<b>3,506.54</b>	<b>3,464.89</b>	<b>3,436.81</b>	<b>3,434.83</b>	<b>(1.98)</b>	<b>-0.06%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>1,061.00</b>	<b>1,146.98</b>	<b>1,274.23</b>	<b>1,435.83</b>	<b>1,630.67</b>	<b>1,776.58</b>	<b>1,855.61</b>	<b>1,925.30</b>	<b>69.69</b>	<b>3.76%</b>	
<b>Residential</b>											
Residential Solid Waste	2,453.87	2,504.85	2,457.87	2,406.76	2,448.98	2,486.74	2,508.05	2,413.29	(94.76)	-3.78%	
Residential Curbside Recycling	2,300.77	2,110.83	2,101.22	2,075.06	2,067.17	2,133.78	2,087.56	2,019.47	(68.09)	-3.26%	
Residential Curbside Organics	3,057.33	3,026.79	3,148.45	2,893.15	2,867.75	3,041.68	3,331.54	3,035.79	(295.75)	-8.88%	
<b>SUBTOTAL - Disposed Tons</b>	<b>2,453.87</b>	<b>2,504.85</b>	<b>2,457.87</b>	<b>2,406.76</b>	<b>2,448.98</b>	<b>2,486.74</b>	<b>2,508.05</b>	<b>2,413.29</b>	<b>(94.76)</b>	<b>-3.78%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>5,358.10</b>	<b>5,137.62</b>	<b>5,249.67</b>	<b>4,968.21</b>	<b>4,934.92</b>	<b>5,175.46</b>	<b>5,419.10</b>	<b>5,055.26</b>	<b>(363.84)</b>	<b>-6.71%</b>	
<b>Commercial/MFD and Residential</b>											
<b>TOTAL TONS DISPOSED</b>	<b>5,929.91</b>	<b>6,339.98</b>	<b>6,223.53</b>	<b>6,172.99</b>	<b>5,955.52</b>	<b>5,951.63</b>	<b>5,944.86</b>	<b>5,848.12</b>			
<b>TOTAL TONS DIVERTED</b>	<b>6,419.10</b>	<b>6,284.60</b>	<b>6,523.90</b>	<b>6,404.04</b>	<b>6,565.59</b>	<b>6,952.04</b>	<b>7,274.71</b>	<b>6,980.56</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>23.39%</b>	<b>23.02%</b>	<b>25.28%</b>	<b>27.60%</b>	<b>31.74%</b>	<b>33.89%</b>	<b>35.06%</b>	<b>35.92%</b>			
<b>MFD DIVERSION RATE</b>	<b>19.74%</b>	<b>19.22%</b>	<b>20.35%</b>	<b>20.95%</b>	<b>23.68%</b>	<b>24.35%</b>	<b>25.10%</b>	<b>26.16%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>68.59%</b>	<b>67.22%</b>	<b>68.11%</b>	<b>67.37%</b>	<b>66.83%</b>	<b>67.55%</b>	<b>68.36%</b>	<b>67.69%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>51.98%</b>	<b>49.78%</b>	<b>51.18%</b>	<b>50.92%</b>	<b>52.44%</b>	<b>53.88%</b>	<b>55.03%</b>	<b>54.41%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2018**

MEMBER AGENCY	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2018 Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>BURLINGAME</b>								
<b>Commercial</b>								
Commercial Solid Waste	692.79	729.76	640.18	2,054.03	2,072.09	2,062.73	0.00	6,188.85
Commercial Recycling	314.91	308.39	265.82	899.52	914.63	889.12	0.00	2,703.27
Commercial Organics	265.66	239.44	277.09	834.86	743.22	782.19	0.00	2,360.27
Subtotal - Disposed	692.79	729.76	640.18	2,054.03	2,072.09	2,062.73	0.00	6,188.85
Subtotal - Diverted	580.57	547.83	542.91	1,734.38	1,657.85	1,671.31	0.00	5,063.54
Diversion Rate	45.59%	42.88%	45.89%	45.78%	44.45%	44.76%	0.00%	45.00%
<b>MFD</b>								
MFD Solid Waste	244.57	255.93	208.74	723.89	727.49	709.24	0.00	2,160.62
MFD Recycling	91.21	91.58	74.21	241.34	247.55	257.00	0.00	745.89
MFD Organics	8.63	8.25	7.59	19.01	23.85	24.47	0.00	67.33
Subtotal - Disposed	244.57	255.93	208.74	723.89	727.49	709.24	0.00	2,160.62
Subtotal - Diverted	99.84	99.83	81.80	260.35	271.40	281.47	0.00	813.22
Diversion Rate	28.99%	28.06%	28.15%	26.45%	27.17%	28.41%	0.00%	27.35%
<b>Roll-Off</b>								
Roll-Off Solid Waste	837.08	888.24	800.73	2,392.20	2,577.82	2,526.05	0.00	7,496.07
Roll-Off Recycling	32.92	38.60	35.61	140.93	149.40	107.13	0.00	397.46
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	837.08	888.24	800.73	2,392.20	2,577.82	2,526.05	0.00	7,496.07
Subtotal - Diverted	32.92	38.60	35.61	140.93	149.40	107.13	0.00	397.46
Diversion Rate	3.78%	4.16%	4.26%	5.56%	5.48%	4.07%	0.00%	5.04%
<b>Residential</b>								
Residential Solid Waste	325.38	323.99	289.66	913.01	946.19	939.03	0.00	2,798.23
Residential Curbside Recycling	251.22	259.85	229.91	759.60	766.44	740.98	0.00	2,267.02
Residential Curbside Organics	435.34	428.80	383.73	1,177.56	1,339.30	1,247.87	0.00	3,764.73
Subtotal - Disposed	325.38	323.99	289.66	913.01	946.19	939.03	0.00	2,798.23
Subtotal - Diverted	686.56	688.65	613.64	1,937.16	2,105.74	1,988.85	0.00	6,031.75
Diversion Rate	67.85%	68.01%	67.93%	67.97%	69.00%	67.93%	0.00%	68.31%
<b>Total Disposed</b>	<b>2,099.82</b>	<b>2,197.92</b>	<b>1,939.31</b>	<b>6,083.13</b>	<b>6,323.59</b>	<b>6,237.05</b>	<b>0.00</b>	<b>18,643.77</b>
<b>Total Diverted</b>	<b>1,399.89</b>	<b>1,374.91</b>	<b>1,273.96</b>	<b>4,072.82</b>	<b>4,184.39</b>	<b>4,048.76</b>	<b>0.00</b>	<b>12,305.97</b>
<b>Total Diversion Rate</b>	<b>40.00%</b>	<b>38.48%</b>	<b>39.65%</b>	<b>40.10%</b>	<b>39.82%</b>	<b>39.36%</b>	<b>0.00%</b>	<b>39.76%</b>
Single-Family Measured Diversion Rate	67.85%	68.01%	67.93%	67.97%	69.00%	67.93%	0.00%	68.31%
Commercial Measured Diversion Rate	28.67%	26.81%	28.59%	29.23%	27.88%	28.00%	0.00%	28.36%
MFD Measured Diversion Rate	28.99%	28.06%	28.15%	26.45%	27.17%	28.41%	0.00%	27.35%
Overall Measured Diversion Rate	40.00%	38.48%	39.65%	40.10%	39.82%	39.36%	0.00%	39.76%

Recology San Mateo County  
 Cumulative Comparison of Tonnage  
 Rate Year 2018

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - SEPTEMBER 2018

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>Year to Date</u> <u>2018 Tons</u>	<u>2017 - 2018</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2017 - 2018</u> <u>% Change</u>
<b>Burlingame</b>										
<b>Commercial<sup>1</sup> and MFD</b>										
Commercial Solid Waste	6,202.99	6,418.45	6,198.40	6,145.80	6,083.80	6,384.74	6,470.87	6,188.85	(282.02)	-4.36%
MFD Solid Waste	2,373.21	2,180.78	2,220.10	2,170.35	2,161.40	2,256.57	2,307.22	2,160.62	(146.60)	-6.35%
Roll-Off Solid Waste	5,974.40	6,551.12	5,479.22	5,571.87	5,910.12	7,082.19	7,436.57	7,496.07	59.50	0.80%
Commercial Recycling	1,933.75	2,087.15	2,375.14	2,947.52	2,911.42	3,018.29	2,702.79	2,703.27	0.48	0.02%
MFD Recycling	541.62	543.42	639.42	680.08	703.74	710.12	744.70	745.89	1.19	0.16%
Roll-Off Recycling	86.16	177.98	90.12	101.76	105.16	114.78	237.23	397.46	160.23	67.54%
Commercial Organics	1,718.56	1,682.96	2,054.08	1,984.61	2,425.58	2,331.34	2,433.50	2,360.27	(73.23)	-3.01%
MFD Organics	57.32	44.68	47.17	37.95	41.11	52.33	58.69	67.33	8.64	14.72%
Roll-Off Organics	714.54	238.87	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
<b>SUBTOTAL - Disposed Tons</b>	<b>14,550.60</b>	<b>15,150.35</b>	<b>13,897.72</b>	<b>13,888.02</b>	<b>14,155.32</b>	<b>15,723.50</b>	<b>16,214.66</b>	<b>15,845.54</b>	<b>(369.12)</b>	<b>-2.28%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>5,051.95</b>	<b>4,775.06</b>	<b>5,205.93</b>	<b>5,751.92</b>	<b>6,187.01</b>	<b>6,226.86</b>	<b>6,176.91</b>	<b>6,274.22</b>	<b>97.31</b>	<b>1.58%</b>
<b>Residential</b>										
Residential Solid Waste	2,985.99	2,775.77	2,757.23	2,720.37	2,749.49	2,814.28	2,872.37	2,798.23	(74.14)	-2.58%
Residential Curbside Recycling	2,196.59	2,210.21	2,212.59	2,190.21	2,196.89	2,231.52	2,238.99	2,267.02	28.03	1.25%
Residential Curbside Organics	3,816.02	3,757.91	3,859.18	3,575.36	3,410.39	3,677.40	3,864.49	3,764.73	(99.76)	-2.58%
<b>SUBTOTAL - Disposed Tons</b>	<b>2,985.99</b>	<b>2,775.77</b>	<b>2,757.23</b>	<b>2,720.37</b>	<b>2,749.49</b>	<b>2,814.28</b>	<b>2,872.37</b>	<b>2,798.23</b>	<b>(74.14)</b>	<b>-2.58%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>6,012.61</b>	<b>5,968.12</b>	<b>6,071.77</b>	<b>5,765.57</b>	<b>5,607.28</b>	<b>5,908.92</b>	<b>6,103.48</b>	<b>6,031.75</b>	<b>(71.73)</b>	<b>-1.18%</b>
<b>Commercial/MFD and Residential</b>										
<b>TOTAL TONS DISPOSED</b>	<b>17,536.59</b>	<b>17,926.12</b>	<b>16,654.95</b>	<b>16,608.39</b>	<b>16,904.81</b>	<b>18,537.78</b>	<b>19,087.03</b>	<b>18,643.77</b>		
<b>TOTAL TONS DIVERTED</b>	<b>11,064.56</b>	<b>10,743.18</b>	<b>11,277.70</b>	<b>11,517.49</b>	<b>11,794.29</b>	<b>12,135.78</b>	<b>12,280.39</b>	<b>12,305.97</b>		
<b>COMMERCIAL DIVERSION RATE</b>	<b>25.77%</b>	<b>23.96%</b>	<b>27.25%</b>	<b>29.29%</b>	<b>30.41%</b>	<b>28.37%</b>	<b>27.59%</b>	<b>28.36%</b>		
<b>MFD DIVERSION RATE</b>	<b>20.15%</b>	<b>21.24%</b>	<b>23.62%</b>	<b>24.86%</b>	<b>25.63%</b>	<b>25.25%</b>	<b>25.83%</b>	<b>27.35%</b>		
<b>RESIDENTIAL DIVERSION RATE</b>	<b>66.82%</b>	<b>68.25%</b>	<b>68.77%</b>	<b>67.94%</b>	<b>67.10%</b>	<b>67.74%</b>	<b>68.00%</b>	<b>68.31%</b>		
<b>TOTAL DIVERSION RATE</b>	<b>38.69%</b>	<b>37.47%</b>	<b>40.37%</b>	<b>40.95%</b>	<b>41.10%</b>	<b>39.56%</b>	<b>39.15%</b>	<b>39.76%</b>		

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2018**

	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2018 Year to Date
<b>MEMBER AGENCY</b>	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>EAST PALO ALTO</b>								
<b>Commercial</b>								
Commercial Solid Waste	118.33	125.01	105.11	352.31	348.59	348.45	0.00	1,049.35
Commercial Recycling	59.97	57.23	48.02	162.02	180.64	165.22	0.00	507.88
Commercial Organics	49.11	54.44	45.94	152.07	153.41	149.49	0.00	454.97
Subtotal - Disposed	118.33	125.01	105.11	352.31	348.59	348.45	0.00	1,049.35
Subtotal - Diverted	109.08	111.67	93.96	314.09	334.05	314.71	0.00	962.85
Diversion Rate	47.97%	47.18%	47.20%	47.13%	48.94%	47.46%	0.00%	47.85%
<b>MFD</b>								
MFD Solid Waste	225.49	228.17	193.18	635.52	665.63	646.84	0.00	1,947.99
MFD Recycling	34.31	32.80	28.94	91.93	99.85	96.05	0.00	287.83
MFD Organics	8.10	6.09	5.73	22.58	22.93	19.92	0.00	65.43
Subtotal - Disposed	225.49	228.17	193.18	635.52	665.63	646.84	0.00	1,947.99
Subtotal - Diverted	42.41	38.89	34.67	114.51	122.78	115.97	0.00	353.26
Diversion Rate	15.83%	14.56%	15.22%	15.27%	15.57%	15.20%	0.00%	15.35%
<b>Roll-Off</b>								
Roll-Off Solid Waste	97.12	108.46	73.74	204.71	237.90	279.32	0.00	721.93
Roll-Off Recycling	6.11	2.18	0.95	8.96	5.78	9.24	0.00	23.98
Roll-Off Organics	0.00	0.00	0.00	115.01	57.76	0.00	0.00	172.77
Subtotal - Disposed	97.12	108.46	73.74	204.71	237.90	279.32	0.00	721.93
Subtotal - Diverted	6.11	2.18	0.95	123.97	63.54	9.24	0.00	196.75
Diversion Rate	5.92%	1.97%	1.27%	37.72%	21.08%	3.20%	0.00%	21.42%
<b>Residential</b>								
Residential Solid Waste	609.50	606.64	514.02	1,633.00	1,729.71	1,730.16	0.00	5,092.87
Residential Curbside Recycling	144.93	141.42	122.22	414.20	421.08	408.57	0.00	1,243.85
Residential Curbside Organics	311.62	309.95	258.34	827.18	988.61	879.91	0.00	2,695.70
Subtotal - Disposed	609.50	606.64	514.02	1,633.00	1,729.71	1,730.16	0.00	5,092.87
Subtotal - Diverted	456.55	451.37	380.56	1,241.38	1,409.69	1,288.48	0.00	3,939.55
Diversion Rate	42.83%	42.66%	42.54%	43.19%	44.90%	42.68%	0.00%	43.62%
<b>Total Disposed</b>	<b>1,050.44</b>	<b>1,068.28</b>	<b>886.05</b>	<b>2,825.54</b>	<b>2,981.83</b>	<b>3,004.77</b>	<b>0.00</b>	<b>8,812.14</b>
<b>Total Diverted</b>	<b>614.15</b>	<b>604.11</b>	<b>510.14</b>	<b>1,793.95</b>	<b>1,930.06</b>	<b>1,728.40</b>	<b>0.00</b>	<b>5,452.41</b>
<b>Total Diversion Rate</b>	<b>36.89%</b>	<b>36.12%</b>	<b>36.54%</b>	<b>38.83%</b>	<b>39.29%</b>	<b>36.52%</b>	<b>0.00%</b>	<b>38.22%</b>
Single-Family Measured Diversion Rate	42.83%	42.66%	42.54%	43.19%	44.90%	42.68%	0.00%	43.62%
Commercial Measured Diversion Rate	26.33%	24.86%	25.83%	31.66%	29.36%	25.66%	0.00%	28.91%
MFD Measured Diversion Rate	15.83%	14.56%	15.22%	15.27%	15.57%	15.20%	0.00%	15.35%
Overall Measured Diversion Rate	36.89%	36.12%	36.54%	38.83%	39.29%	36.52%	0.00%	38.22%

Recology San Mateo County  
 Cumulative Comparison of Tonnage  
 Rate Year 2018

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - SEPTEMBER 2018

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>Year to Date</u> <u>2018 Tons</u>	<u>2017 - 2018</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2017 - 2018</u> <u>% Change</u>
<b>East Palo Alto</b>										
<b>Commercial<sup>1</sup> and MFD</b>										
Commercial Solid Waste	1,067.10	1,061.92	1,001.43	1,022.46	1,148.82	1,165.45	1,102.33	1,049.35	(52.98)	-4.81%
MFD Solid Waste	1,993.63	1,920.10	2,038.81	2,067.37	1,891.25	1,979.64	2,039.92	1,947.99	(91.93)	-4.51%
Roll-Off Solid Waste	577.19	1,003.04	985.96	880.53	750.39	571.83	544.86	721.93	177.07	32.50%
Commercial Recycling	411.38	922.54	370.58	393.69	398.35	413.03	441.13	507.88	66.75	15.13%
MFD Recycling	20.52	144.71	163.94	203.12	259.46	272.96	287.07	287.83	0.76	0.26%
Roll-Off Recycling	24.55	17.74	7.85	24.09	19.49	15.30	17.52	23.98	6.46	36.87%
Commercial Organics	236.14	233.54	257.98	356.72	375.80	467.73	408.44	454.97	46.53	11.39%
MFD Organics	41.43	50.09	63.54	59.26	59.82	53.17	64.57	65.43	0.86	1.33%
Roll-Off Organics	0.00	9.94	2.79	0.00	27.52	268.41	303.68	172.77	(130.91)	-43.11%
<b>SUBTOTAL - Disposed Tons</b>	<b>3,637.92</b>	<b>3,985.06</b>	<b>4,026.20</b>	<b>3,970.36</b>	<b>3,790.46</b>	<b>3,716.92</b>	<b>3,687.11</b>	<b>3,719.27</b>	<b>32.16</b>	<b>0.87%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>734.02</b>	<b>1,378.56</b>	<b>866.68</b>	<b>1,036.88</b>	<b>1,140.44</b>	<b>1,490.60</b>	<b>1,522.41</b>	<b>1,512.86</b>	<b>(9.55)</b>	<b>-0.63%</b>
<b>Residential</b>										
Residential Solid Waste	4,736.58	4,795.71	4,762.94	4,922.58	5,100.03	5,216.09	5,223.58	5,092.87	(130.71)	-2.50%
Residential Curbside Recycling	972.48	970.50	1,033.63	1,090.50	1,144.78	1,226.67	1,295.43	1,243.85	(51.58)	-3.98%
Residential Curbside Organics	2,621.30	2,611.31	2,756.47	2,634.13	2,690.55	2,843.69	2,854.91	2,695.70	(159.21)	-5.58%
<b>SUBTOTAL - Disposed Tons</b>	<b>4,736.58</b>	<b>4,795.71</b>	<b>4,762.94</b>	<b>4,922.58</b>	<b>5,100.03</b>	<b>5,216.09</b>	<b>5,223.58</b>	<b>5,092.87</b>	<b>(130.71)</b>	<b>-2.50%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>3,593.78</b>	<b>3,581.81</b>	<b>3,790.10</b>	<b>3,724.63</b>	<b>3,835.33</b>	<b>4,070.36</b>	<b>4,150.34</b>	<b>3,939.55</b>	<b>(210.79)</b>	<b>-5.08%</b>
<b>Commercial/MFD and Residential</b>										
<b>TOTAL TONS DISPOSED</b>	<b>8,374.50</b>	<b>8,780.77</b>	<b>8,789.14</b>	<b>8,892.94</b>	<b>8,890.49</b>	<b>8,933.01</b>	<b>8,910.69</b>	<b>8,812.14</b>		
<b>TOTAL TONS DIVERTED</b>	<b>4,327.80</b>	<b>4,960.37</b>	<b>4,656.78</b>	<b>4,761.51</b>	<b>4,975.77</b>	<b>5,560.96</b>	<b>5,672.75</b>	<b>5,452.41</b>		
<b>COMMERCIAL DIVERSION RATE</b>	<b>16.79%</b>	<b>25.70%</b>	<b>17.71%</b>	<b>20.71%</b>	<b>23.13%</b>	<b>28.62%</b>	<b>29.22%</b>	<b>28.91%</b>		
<b>MFD DIVERSION RATE</b>	<b>3.01%</b>	<b>9.21%</b>	<b>10.04%</b>	<b>11.26%</b>	<b>14.44%</b>	<b>14.14%</b>	<b>14.70%</b>	<b>15.35%</b>		
<b>RESIDENTIAL DIVERSION RATE</b>	<b>43.14%</b>	<b>42.76%</b>	<b>44.31%</b>	<b>43.07%</b>	<b>42.92%</b>	<b>43.83%</b>	<b>44.28%</b>	<b>43.62%</b>		
<b>TOTAL DIVERSION RATE</b>	<b>34.07%</b>	<b>36.10%</b>	<b>34.63%</b>	<b>34.87%</b>	<b>35.88%</b>	<b>38.37%</b>	<b>38.90%</b>	<b>38.22%</b>		

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2018**

	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2018 Year to Date
<b>MEMBER AGENCY</b>	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>FOSTER CITY</b>								
<b>Commercial</b>								
Commercial Solid Waste	269.53	273.07	239.83	690.53	719.22	782.43	0.00	2,192.18
Commercial Recycling	109.40	114.13	94.42	326.81	315.64	317.95	0.00	960.40
Commercial Organics	228.85	225.95	190.84	580.14	628.16	645.64	0.00	1,853.94
Subtotal - Disposed	269.53	273.07	239.83	690.53	719.22	782.43	0.00	2,192.18
Subtotal - Diverted	338.25	340.08	285.26	906.95	943.80	963.59	0.00	2,814.34
Diversion Rate	55.65%	55.46%	54.33%	56.77%	56.75%	55.19%	0.00%	56.21%
<b>MFD</b>								
MFD Solid Waste	230.44	259.31	209.39	719.82	741.85	699.14	0.00	2,160.81
MFD Recycling	92.00	98.36	82.79	286.32	278.23	273.15	0.00	837.70
MFD Organics	10.27	9.85	8.25	29.51	29.71	28.37	0.00	87.59
Subtotal - Disposed	230.44	259.31	209.39	719.82	741.85	699.14	0.00	2,160.81
Subtotal - Diverted	102.27	108.21	91.04	315.83	307.94	301.52	0.00	925.29
Diversion Rate	30.74%	29.44%	30.30%	30.50%	29.33%	30.13%	0.00%	29.98%
<b>Roll-Off</b>								
Roll-Off Solid Waste	92.89	103.65	89.33	260.95	300.20	285.87	0.00	847.02
Roll-Off Recycling	2.38	7.22	6.36	8.84	9.70	15.96	0.00	34.50
Roll-Off Organics	33.34	15.36	24.09	128.44	112.92	72.79	0.00	314.15
Subtotal - Disposed	92.89	103.65	89.33	260.95	300.20	285.87	0.00	847.02
Subtotal - Diverted	35.72	22.58	30.45	137.28	122.62	88.75	0.00	348.65
Diversion Rate	27.77%	17.89%	25.42%	34.47%	29.00%	23.69%	0.00%	29.16%
<b>Residential</b>								
Residential Solid Waste	273.53	296.14	247.52	778.91	802.31	817.19	0.00	2,398.41
Residential Curbside Recycling	186.53	199.05	167.79	585.21	564.62	553.37	0.00	1,703.20
Residential Curbside Organics	259.15	266.84	217.30	615.31	809.90	743.29	0.00	2,168.50
Subtotal - Disposed	273.53	296.14	247.52	778.91	802.31	817.19	0.00	2,398.41
Subtotal - Diverted	445.68	465.89	385.09	1,200.52	1,374.52	1,296.66	0.00	3,871.70
Diversion Rate	61.97%	61.14%	60.87%	60.65%	63.14%	61.34%	0.00%	61.75%
<b>Total Disposed</b>	<b>866.39</b>	<b>932.17</b>	<b>786.07</b>	<b>2,450.21</b>	<b>2,563.58</b>	<b>2,584.63</b>	<b>0.00</b>	<b>7,598.42</b>
<b>Total Diverted</b>	<b>921.92</b>	<b>936.76</b>	<b>791.84</b>	<b>2,560.58</b>	<b>2,748.88</b>	<b>2,650.52</b>	<b>0.00</b>	<b>7,959.98</b>
<b>Total Diversion Rate</b>	<b>51.55%</b>	<b>50.12%</b>	<b>50.18%</b>	<b>51.10%</b>	<b>51.74%</b>	<b>50.63%</b>	<b>0.00%</b>	<b>51.16%</b>
Single-Family Measured Diversion Rate	61.97%	61.14%	60.87%	60.65%	63.14%	61.34%	0.00%	61.75%
Commercial Measured Diversion Rate	44.55%	42.54%	43.03%	44.87%	43.83%	43.37%	0.00%	44.02%
MFD Measured Diversion Rate	30.74%	29.44%	30.30%	30.50%	29.33%	30.13%	0.00%	29.98%
Overall Measured Diversion Rate	51.55%	50.12%	50.18%	51.10%	51.74%	50.63%	0.00%	51.16%



Recology San Mateo County  
 Cumulative Comparison of Tonnage  
 Rate Year 2018

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - SEPTEMBER 2018

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2017 - 2018</u>	<u>2017 - 2018</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>Tons</u>	<u>Incr/(Decr)</u>	<u>% Change</u>
<b>Foster City</b>											
<b>Commercial<sup>1</sup> and MFD</b>											
Commercial Solid Waste	2,516.86	2,388.53	2,099.94	2,064.60	1,957.80	2,027.66	2,228.19	2,192.18	(36.01)	-1.62%	
MFD Solid Waste	3,116.39	2,326.14	2,523.75	2,391.00	2,341.31	2,206.13	2,234.01	2,160.81	(73.20)	-3.28%	
Roll-Off Solid Waste	1,422.13	1,061.01	970.50	857.48	831.76	746.51	772.15	847.02	74.87	9.70%	
Commercial Recycling	498.19	697.89	733.40	756.48	776.33	898.64	1,008.59	960.40	(48.19)	-4.78%	
MFD Recycling	435.47	463.50	594.34	673.94	708.39	788.58	862.44	837.70	(24.74)	-2.87%	
Roll-Off Recycling	35.74	18.26	13.37	6.07	8.45	14.50	13.46	34.50	21.04	156.32%	
Commercial Organics	1,083.58	1,154.55	1,408.02	1,445.02	1,475.57	1,633.26	1,712.19	1,853.94	141.75	8.28%	
MFD Organics	26.18	23.91	38.36	29.61	26.85	38.31	80.58	87.59	7.01	8.70%	
Roll-Off Organics	234.71	449.01	388.64	405.26	424.45	480.25	496.56	314.15	(182.41)	-36.73%	
<b>SUBTOTAL - Disposed Tons</b>	<b>7,055.38</b>	<b>5,775.68</b>	<b>5,594.19</b>	<b>5,313.08</b>	<b>5,130.87</b>	<b>4,980.30</b>	<b>5,234.35</b>	<b>5,200.01</b>	<b>(34.34)</b>	<b>-0.66%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>2,313.87</b>	<b>2,807.12</b>	<b>3,176.13</b>	<b>3,316.38</b>	<b>3,420.04</b>	<b>3,853.54</b>	<b>4,173.82</b>	<b>4,088.28</b>	<b>(85.54)</b>	<b>-2.05%</b>	
<b>Residential</b>											
Residential Solid Waste	2,335.27	2,475.32	2,437.18	2,346.22	2,380.02	2,475.21	2,471.06	2,398.41	(72.65)	-2.94%	
Residential Curbside Recycling	1,798.44	1,771.38	1,778.71	1,747.59	1,776.48	1,830.58	1,745.57	1,703.20	(42.37)	-2.43%	
Residential Curbside Organics	2,085.05	2,107.27	2,089.20	1,948.18	1,885.43	2,032.04	2,107.06	2,168.50	61.44	2.92%	
<b>SUBTOTAL - Disposed Tons</b>	<b>2,335.27</b>	<b>2,475.32</b>	<b>2,437.18</b>	<b>2,346.22</b>	<b>2,380.02</b>	<b>2,475.21</b>	<b>2,471.06</b>	<b>2,398.41</b>	<b>(72.65)</b>	<b>-2.94%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>3,883.49</b>	<b>3,878.65</b>	<b>3,867.91</b>	<b>3,695.77</b>	<b>3,661.91</b>	<b>3,862.62</b>	<b>3,852.63</b>	<b>3,871.70</b>	<b>19.07</b>	<b>0.49%</b>	
<b>Commercial/MFD and Residential</b>											
<b>TOTAL TONS DISPOSED</b>	<b>9,390.65</b>	<b>8,251.00</b>	<b>8,031.37</b>	<b>7,659.30</b>	<b>7,510.89</b>	<b>7,455.51</b>	<b>7,705.41</b>	<b>7,598.42</b>			
<b>TOTAL TONS DIVERTED</b>	<b>6,197.36</b>	<b>6,685.77</b>	<b>7,044.04</b>	<b>7,012.15</b>	<b>7,081.95</b>	<b>7,716.16</b>	<b>8,026.45</b>	<b>7,959.98</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>24.70%</b>	<b>32.71%</b>	<b>36.21%</b>	<b>38.43%</b>	<b>40.00%</b>	<b>43.62%</b>	<b>44.36%</b>	<b>44.02%</b>			
<b>MFD DIVERSION RATE</b>	<b>12.90%</b>	<b>17.32%</b>	<b>20.04%</b>	<b>22.74%</b>	<b>23.90%</b>	<b>27.26%</b>	<b>29.68%</b>	<b>29.98%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>62.45%</b>	<b>61.04%</b>	<b>61.35%</b>	<b>61.17%</b>	<b>60.61%</b>	<b>60.95%</b>	<b>60.92%</b>	<b>61.75%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>39.76%</b>	<b>44.76%</b>	<b>46.73%</b>	<b>47.79%</b>	<b>48.53%</b>	<b>50.86%</b>	<b>51.02%</b>	<b>51.16%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2018**

	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2018 Year to Date
<b>MEMBER AGENCY</b>	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>HILLSBOROUGH</b>								
<b>Commercial</b>								
<b>Commercial Solid Waste</b>	22.21	24.14	20.51	69.12	59.43	66.86	0.00	195.41
<b>Commercial Recycling</b>	39.80	40.16	3.17	76.02	110.87	83.13	0.00	270.02
<b>Commercial Organics</b>	22.08	23.38	13.72	99.82	83.69	59.18	0.00	242.69
<b>Subtotal - Disposed</b>	22.21	24.14	20.51	69.12	59.43	66.86	0.00	195.41
<b>Subtotal - Diverted</b>	61.88	63.54	16.89	175.84	194.56	142.31	0.00	512.71
<b>Diversion Rate</b>	73.59%	72.47%	45.16%	71.78%	76.60%	68.04%	0.00%	72.40%
<b>MFD</b>								
<b>MFD Solid Waste</b>	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
<b>MFD Recycling</b>	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
<b>MFD Organics</b>	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
<b>Subtotal - Disposed</b>	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
<b>Subtotal - Diverted</b>	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
<b>Diversion Rate</b>	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
<b>Roll-Off</b>								
<b>Roll-Off Solid Waste</b>	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
<b>Roll-Off Recycling</b>	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
<b>Roll-Off Organics</b>	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
<b>Subtotal - Disposed</b>	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
<b>Subtotal - Diverted</b>	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
<b>Diversion Rate</b>	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
<b>Residential</b>								
<b>Residential Solid Waste</b>	197.86	201.10	181.89	563.59	563.55	580.85	0.00	1,707.99
<b>Residential Curbside Recycling</b>	156.20	154.23	140.69	480.90	476.12	451.12	0.00	1,408.14
<b>Residential Curbside Organics</b>	389.64	410.96	360.49	1,165.87	1,208.73	1,161.09	0.00	3,535.69
<b>Subtotal - Disposed</b>	197.86	201.10	181.89	563.59	563.55	580.85	0.00	1,707.99
<b>Subtotal - Diverted</b>	545.84	565.19	501.18	1,646.77	1,684.85	1,612.21	0.00	4,943.83
<b>Diversion Rate</b>	73.40%	73.76%	73.37%	74.50%	74.94%	73.51%	0.00%	74.32%
<b>Total Disposed</b>	220.07	225.24	202.40	632.71	622.98	647.71	0.00	1,903.40
<b>Total Diverted</b>	607.72	628.73	518.07	1,822.61	1,879.41	1,754.52	0.00	5,456.54
<b>Total Diversion Rate</b>	73.41%	73.62%	71.91%	74.23%	75.10%	73.04%	0.00%	74.14%
<b>Single-Family Measured Diversion Rate</b>	73.40%	73.76%	73.37%	74.50%	74.94%	73.51%	0.00%	74.32%
<b>Commercial Measured Diversion Rate</b>	73.59%	72.47%	45.16%	71.78%	76.60%	68.04%	0.00%	72.40%
<b>MFD Measured Diversion Rate</b>	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
<b>Overall Measured Diversion Rate</b>	73.41%	73.62%	71.91%	74.23%	75.10%	73.04%	0.00%	74.14%

Recology San Mateo County  
 Cumulative Comparison of Tonnage  
 Rate Year 2018

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - SEPTEMBER 2018

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2017 - 2018</u>	<u>2017 - 2018</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>Tons</u>	<u>Incr/(Decr)</u>	<u>% Change</u>
<b>Hillsborough</b>											
<b>Commercial<sup>1</sup> and MFD</b>											
Commercial Solid Waste	380.44	283.87	302.10	190.28	220.96	237.99	227.01	195.41	(31.60)	-13.92%	
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Roll-Off Solid Waste	5.24	1.80	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Recycling	550.71	136.42	431.35	295.62	403.19	250.29	153.88	270.02	116.14	75.47%	
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Roll-Off Recycling	0.00	10.32	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Organics	203.59	223.89	274.17	243.78	316.62	310.23	385.85	242.69	(143.16)	-37.10%	
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Roll-Off Organics	7.54	5.52	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
<b>SUBTOTAL - Disposed Tons</b>	<b>385.68</b>	<b>285.67</b>	<b>302.10</b>	<b>190.28</b>	<b>220.96</b>	<b>237.99</b>	<b>227.01</b>	<b>195.41</b>	<b>(31.60)</b>	<b>-13.92%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>761.84</b>	<b>376.15</b>	<b>705.52</b>	<b>539.40</b>	<b>719.81</b>	<b>560.52</b>	<b>539.73</b>	<b>512.71</b>	<b>(27.02)</b>	<b>-5.01%</b>	
<b>Residential</b>											
Residential Solid Waste	2,158.95	1,747.51	1,689.39	1,646.36	1,692.20	1,712.49	1,753.47	1,707.99	(45.48)	-2.59%	
Residential Curbside Recycling	1,705.84	1,393.48	1,424.57	1,416.13	1,423.05	1,452.52	1,423.40	1,408.14	(15.26)	-1.07%	
Residential Curbside Organics	2,829.92	3,201.83	3,291.18	3,089.37	3,042.50	3,312.60	3,570.02	3,535.69	(34.33)	-0.96%	
<b>SUBTOTAL - Disposed Tons</b>	<b>2,158.95</b>	<b>1,747.51</b>	<b>1,689.39</b>	<b>1,646.36</b>	<b>1,692.20</b>	<b>1,712.49</b>	<b>1,753.47</b>	<b>1,707.99</b>	<b>(45.48)</b>	<b>-2.59%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>4,535.76</b>	<b>4,595.31</b>	<b>4,715.75</b>	<b>4,505.50</b>	<b>4,465.55</b>	<b>4,765.12</b>	<b>4,993.42</b>	<b>4,943.83</b>	<b>(49.59)</b>	<b>-0.99%</b>	
<b>Commercial/MFD and Residential</b>											
<b>TOTAL TONS DISPOSED</b>	<b>2,544.63</b>	<b>2,033.18</b>	<b>1,991.49</b>	<b>1,836.64</b>	<b>1,913.16</b>	<b>1,950.48</b>	<b>1,980.48</b>	<b>1,903.40</b>			
<b>TOTAL TONS DIVERTED</b>	<b>5,297.60</b>	<b>4,971.46</b>	<b>5,421.27</b>	<b>5,044.90</b>	<b>5,185.36</b>	<b>5,325.64</b>	<b>5,533.15</b>	<b>5,456.54</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>66.39%</b>	<b>56.84%</b>	<b>70.02%</b>	<b>73.92%</b>	<b>76.51%</b>	<b>70.20%</b>	<b>70.39%</b>	<b>72.40%</b>			
<b>MFD DIVERSION RATE</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>67.75%</b>	<b>72.45%</b>	<b>73.62%</b>	<b>73.24%</b>	<b>72.52%</b>	<b>73.56%</b>	<b>74.01%</b>	<b>74.32%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>67.55%</b>	<b>70.97%</b>	<b>73.13%</b>	<b>73.31%</b>	<b>73.05%</b>	<b>73.19%</b>	<b>73.64%</b>	<b>74.14%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2018**

MEMBER AGENCY	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2018 Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>MENLO PARK</b>								
<b>Commercial</b>								
Commercial Solid Waste	863.97	885.89	769.32	2,444.19	2,505.75	2,519.18	0.00	7,469.12
Commercial Recycling	337.32	354.01	300.47	988.37	1,031.92	991.80	0.00	3,012.09
Commercial Organics	692.03	748.24	644.33	1,886.35	2,045.54	2,084.60	0.00	6,016.49
Subtotal - Disposed	863.97	885.89	769.32	2,444.19	2,505.75	2,519.18	0.00	7,469.12
Subtotal - Diverted	1,029.35	1,102.25	944.80	2,874.72	3,077.46	3,076.40	0.00	9,028.58
Diversion Rate	54.37%	55.44%	55.12%	54.05%	55.12%	54.98%	0.00%	54.73%
<b>MFD</b>								
MFD Solid Waste	193.76	200.42	170.21	563.05	574.06	564.39	0.00	1,701.50
MFD Recycling	70.21	73.80	62.14	204.92	219.56	206.15	0.00	630.63
MFD Organics	10.75	12.14	10.89	38.20	34.27	33.78	0.00	106.25
Subtotal - Disposed	193.76	200.42	170.21	563.05	574.06	564.39	0.00	1,701.50
Subtotal - Diverted	80.96	85.94	73.03	243.12	253.83	239.93	0.00	736.88
Diversion Rate	29.47%	30.01%	30.02%	30.16%	30.66%	29.83%	0.00%	30.22%
<b>Roll-Off</b>								
Roll-Off Solid Waste	83.37	93.02	58.24	203.51	161.32	234.63	0.00	599.46
Roll-Off Recycling	95.78	111.31	99.62	294.67	273.40	306.71	0.00	874.78
Roll-Off Organics	23.15	32.70	69.81	144.24	74.65	125.66	0.00	344.55
Subtotal - Disposed	83.37	93.02	58.24	203.51	161.32	234.63	0.00	599.46
Subtotal - Diverted	118.93	144.01	169.43	438.91	348.05	432.37	0.00	1,219.33
Diversion Rate	58.79%	60.76%	74.42%	68.32%	68.33%	64.82%	0.00%	67.04%
<b>Residential</b>								
Residential Solid Waste	366.69	390.17	335.74	1,074.19	1,105.19	1,092.60	0.00	3,271.98
Residential Curbside Recycling	277.16	305.18	271.00	881.83	915.66	853.34	0.00	2,650.83
Residential Curbside Organics	590.09	647.19	591.81	1,863.64	1,970.27	1,829.09	0.00	5,663.00
Subtotal - Disposed	366.69	390.17	335.74	1,074.19	1,105.19	1,092.60	0.00	3,271.98
Subtotal - Diverted	867.25	952.37	862.81	2,745.47	2,885.93	2,682.43	0.00	8,313.83
Diversion Rate	70.28%	70.94%	71.99%	71.88%	72.31%	71.06%	0.00%	71.76%
<b>Total Disposed</b>	<b>1,507.79</b>	<b>1,569.50</b>	<b>1,333.51</b>	<b>4,284.94</b>	<b>4,346.32</b>	<b>4,410.80</b>	<b>0.00</b>	<b>13,042.06</b>
<b>Total Diverted</b>	<b>2,096.49</b>	<b>2,284.57</b>	<b>2,050.07</b>	<b>6,302.22</b>	<b>6,565.27</b>	<b>6,431.13</b>	<b>0.00</b>	<b>19,298.62</b>
<b>Total Diversion Rate</b>	<b>58.17%</b>	<b>59.28%</b>	<b>60.59%</b>	<b>59.53%</b>	<b>60.17%</b>	<b>59.32%</b>	<b>0.00%</b>	<b>59.67%</b>
Single-Family Measured Diversion Rate	70.28%	70.94%	71.99%	71.88%	72.31%	71.06%	0.00%	71.76%
Commercial Measured Diversion Rate	51.86%	53.04%	54.34%	52.56%	53.17%	53.05%	0.00%	52.93%
MFD Measured Diversion Rate	29.47%	30.01%	30.02%	30.16%	30.66%	29.83%	0.00%	30.22%
Overall Measured Diversion Rate	58.17%	59.28%	60.59%	59.53%	60.17%	59.32%	0.00%	59.67%

Recology San Mateo County  
 Cumulative Comparison of Tonnage  
 Rate Year 2018

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - SEPTEMBER 2018

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2017 - 2018</u>	<u>2017 - 2018</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>Tons</u>	<u>Incr/(Decr)</u>	<u>% Change</u>
<b>Menlo Park</b>											
<b>Commercial<sup>1</sup> and MFD</b>											
Commercial Solid Waste	7,966.55	7,449.35	7,023.46	6,929.07	7,099.02	7,026.14	7,491.81	7,469.12	(22.69)	-0.30%	
MFD Solid Waste	1,922.52	1,581.44	1,625.77	1,613.92	1,669.58	1,647.57	1,669.36	1,701.50	32.14	1.93%	
Roll-Off Solid Waste	482.68	400.13	302.89	347.54	384.26	370.29	442.91	599.46	156.55	35.35%	
Commercial Recycling	1,463.67	1,921.29	2,011.73	2,069.41	2,374.43	2,527.76	2,929.83	3,012.09	82.26	2.81%	
MFD Recycling	383.29	469.37	548.61	559.69	590.18	616.05	620.07	630.63	10.56	1.70%	
Roll-Off Recycling	429.10	205.87	392.72	564.68	618.92	625.12	690.93	874.78	183.85	26.61%	
Commercial Organics	2,437.37	2,713.48	3,029.56	2,950.58	3,310.68	4,240.30	5,263.83	6,016.49	752.66	14.30%	
MFD Organics	85.05	78.12	90.38	88.77	85.44	88.05	102.63	106.25	3.62	3.53%	
Roll-Off Organics	72.13	272.80	201.37	162.04	131.93	255.02	250.04	344.55	94.51	37.80%	
<b>SUBTOTAL - Disposed Tons</b>	<b>10,371.75</b>	<b>9,430.92</b>	<b>8,952.12</b>	<b>8,890.53</b>	<b>9,152.86</b>	<b>9,044.00</b>	<b>9,604.08</b>	<b>9,770.08</b>	<b>166.00</b>	<b>1.73%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>4,870.61</b>	<b>5,660.93</b>	<b>6,274.37</b>	<b>6,395.17</b>	<b>7,111.58</b>	<b>8,352.30</b>	<b>9,857.33</b>	<b>10,984.79</b>	<b>1,127.46</b>	<b>11.44%</b>	
<b>Residential</b>											
Residential Solid Waste	3,271.63	3,298.78	3,271.58	3,242.91	3,261.30	3,377.47	3,359.50	3,271.98	(87.52)	-2.61%	
Residential Curbside Recycling	2,622.21	2,657.06	2,655.87	2,624.22	2,666.70	2,660.40	2,651.44	2,650.83	(0.61)	-0.02%	
Residential Curbside Organics	5,986.40	5,792.00	5,942.99	5,446.78	5,230.60	5,668.48	5,869.06	5,663.00	(206.06)	-3.51%	
<b>SUBTOTAL - Disposed Tons</b>	<b>3,271.63</b>	<b>3,298.78</b>	<b>3,271.58</b>	<b>3,242.91</b>	<b>3,261.30</b>	<b>3,377.47</b>	<b>3,359.50</b>	<b>3,271.98</b>	<b>(87.52)</b>	<b>-2.61%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>8,608.61</b>	<b>8,449.06</b>	<b>8,598.86</b>	<b>8,071.00</b>	<b>7,897.30</b>	<b>8,328.88</b>	<b>8,520.50</b>	<b>8,313.83</b>	<b>(206.67)</b>	<b>-2.43%</b>	
<b>Commercial/MFD and Residential</b>											
<b>TOTAL TONS DISPOSED</b>	<b>13,643.38</b>	<b>12,729.70</b>	<b>12,223.70</b>	<b>12,133.44</b>	<b>12,414.16</b>	<b>12,421.47</b>	<b>12,963.58</b>	<b>13,042.06</b>			
<b>TOTAL TONS DIVERTED</b>	<b>13,479.22</b>	<b>14,109.99</b>	<b>14,873.23</b>	<b>14,466.17</b>	<b>15,008.88</b>	<b>16,681.18</b>	<b>18,377.83</b>	<b>19,298.62</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>31.95%</b>	<b>37.51%</b>	<b>41.21%</b>	<b>41.84%</b>	<b>43.72%</b>	<b>48.01%</b>	<b>50.65%</b>	<b>52.93%</b>			
<b>MFD DIVERSION RATE</b>	<b>19.59%</b>	<b>25.72%</b>	<b>28.21%</b>	<b>28.66%</b>	<b>28.81%</b>	<b>29.94%</b>	<b>30.21%</b>	<b>30.22%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>72.46%</b>	<b>71.92%</b>	<b>72.44%</b>	<b>71.34%</b>	<b>70.77%</b>	<b>71.15%</b>	<b>71.72%</b>	<b>71.76%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>49.70%</b>	<b>52.57%</b>	<b>54.89%</b>	<b>54.38%</b>	<b>54.73%</b>	<b>57.32%</b>	<b>58.64%</b>	<b>59.67%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2018**

MEMBER AGENCY	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2018 Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>NORTH FAIR OAKS</b>								
<b>Commercial</b>								
Commercial Solid Waste	180.75	180.24	152.83	499.10	500.87	513.82	0.00	1,513.79
Commercial Recycling	71.32	71.29	59.51	191.30	210.70	202.12	0.00	604.12
Commercial Organics	32.38	34.21	30.04	98.53	102.41	96.63	0.00	297.57
Subtotal - Disposed	180.75	180.24	152.83	499.10	500.87	513.82	0.00	1,513.79
Subtotal - Diverted	103.70	105.50	89.55	289.83	313.11	298.75	0.00	901.69
Diversion Rate	36.46%	36.92%	36.95%	36.74%	38.47%	36.77%	0.00%	37.33%
<b>MFD</b>								
MFD Solid Waste	85.11	87.96	73.70	226.58	238.25	246.77	0.00	711.60
MFD Recycling	13.85	14.40	12.16	39.22	40.82	40.41	0.00	120.45
MFD Organics	1.25	1.46	1.24	3.61	4.10	3.95	0.00	11.66
Subtotal - Disposed	85.11	87.96	73.70	226.58	238.25	246.77	0.00	711.60
Subtotal - Diverted	15.10	15.86	13.40	42.83	44.92	44.36	0.00	132.11
Diversion Rate	15.07%	15.28%	15.38%	15.90%	15.86%	15.24%	0.00%	15.66%
<b>Roll-Off</b>								
Roll-Off Solid Waste	0.00	0.00	0.00	2.47	1.05	0.00	0.00	3.52
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	2.47	1.05	0.00	0.00	3.52
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
<b>Residential</b>								
Residential Solid Waste	270.20	242.97	226.18	737.90	755.96	739.35	0.00	2,233.21
Residential Curbside Recycling	100.37	99.52	88.42	291.58	292.33	288.31	0.00	872.22
Residential Curbside Organics	177.99	176.17	154.57	473.41	562.50	508.73	0.00	1,544.64
Subtotal - Disposed	270.20	242.97	226.18	737.90	755.96	739.35	0.00	2,233.21
Subtotal - Diverted	278.36	275.69	242.99	764.99	854.83	797.04	0.00	2,416.86
Diversion Rate	50.74%	53.15%	51.79%	50.90%	53.07%	51.88%	0.00%	51.97%
<b>Total Disposed</b>	<b>536.06</b>	<b>511.17</b>	<b>452.71</b>	<b>1,466.05</b>	<b>1,496.13</b>	<b>1,499.94</b>	<b>0.00</b>	<b>4,462.12</b>
<b>Total Diverted</b>	<b>397.16</b>	<b>397.05</b>	<b>345.94</b>	<b>1,097.65</b>	<b>1,212.86</b>	<b>1,140.15</b>	<b>0.00</b>	<b>3,450.66</b>
<b>Total Diversion Rate</b>	<b>42.56%</b>	<b>43.72%</b>	<b>43.32%</b>	<b>42.82%</b>	<b>44.77%</b>	<b>43.19%</b>	<b>0.00%</b>	<b>43.61%</b>
Single-Family Measured Diversion Rate	50.74%	53.15%	51.79%	50.90%	53.07%	51.88%	0.00%	51.97%
Commercial Measured Diversion Rate	30.88%	31.15%	31.25%	31.36%	32.60%	31.09%	0.00%	31.69%
MFD Measured Diversion Rate	15.07%	15.28%	15.38%	15.90%	15.86%	15.24%	0.00%	15.66%
Overall Measured Diversion Rate	42.56%	43.72%	43.32%	42.82%	44.77%	43.19%	0.00%	43.61%

Recology San Mateo County  
 Cumulative Comparison of Tonnage  
 Rate Year 2018

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - SEPTEMBER 2018

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2017 - 2018</u>	<u>2017 - 2018</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>Tons</u>	<u>Incr/(Decr)</u>	<u>% Change</u>
<b>North Fair Oaks</b>											
<b>Commercial<sup>1</sup> and MFD</b>											
Commercial Solid Waste	1,265.17	1,506.95	1,460.85	1,486.98	1,573.89	1,562.59	1,546.53	1,513.79	(32.74)	-2.12%	
MFD Solid Waste	574.42	589.17	726.26	723.21	745.21	744.99	721.00	711.60	(9.40)	-1.30%	
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.32	2.09	3.52	1.43	68.42%	
Commercial Recycling	313.36	350.53	366.43	411.83	498.61	536.61	573.04	604.12	31.08	5.42%	
MFD Recycling	75.03	78.76	88.46	87.56	103.85	112.49	117.30	120.45	3.15	2.69%	
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Organics	265.96	278.29	290.65	343.30	373.91	366.13	309.31	297.57	(11.74)	-3.80%	
MFD Organics	2.19	1.71	0.89	1.55	2.50	9.17	11.08	11.66	0.58	5.23%	
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
<b>SUBTOTAL - Disposed Tons</b>	<b>1,839.59</b>	<b>2,096.12</b>	<b>2,187.11</b>	<b>2,210.19</b>	<b>2,319.10</b>	<b>2,307.90</b>	<b>2,269.62</b>	<b>2,228.91</b>	<b>(40.71)</b>	<b>-1.79%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>656.54</b>	<b>709.29</b>	<b>746.43</b>	<b>844.24</b>	<b>978.87</b>	<b>1,024.40</b>	<b>1,010.73</b>	<b>1,033.80</b>	<b>23.07</b>	<b>2.28%</b>	
<b>Residential</b>											
Residential Solid Waste	1,835.67	2,025.60	2,129.91	2,075.87	2,092.85	2,241.13	2,263.84	2,233.21	(30.63)	-1.35%	
Residential Curbside Recycling	714.80	834.55	867.72	853.03	859.67	895.36	891.93	872.22	(19.71)	-2.21%	
Residential Curbside Organics	1,529.04	1,541.67	1,581.98	1,443.47	1,437.81	1,531.53	1,570.13	1,544.64	(25.49)	-1.62%	
<b>SUBTOTAL - Disposed Tons</b>	<b>1,835.67</b>	<b>2,025.60</b>	<b>2,129.91</b>	<b>2,075.87</b>	<b>2,092.85</b>	<b>2,241.13</b>	<b>2,263.84</b>	<b>2,233.21</b>	<b>(30.63)</b>	<b>-1.35%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>2,243.84</b>	<b>2,376.22</b>	<b>2,449.70</b>	<b>2,296.50</b>	<b>2,297.48</b>	<b>2,426.89</b>	<b>2,462.06</b>	<b>2,416.86</b>	<b>(45.20)</b>	<b>-1.84%</b>	
<b>Commercial/MFD and Residential</b>											
<b>TOTAL TONS DISPOSED</b>	<b>3,675.26</b>	<b>4,121.72</b>	<b>4,317.02</b>	<b>4,286.06</b>	<b>4,411.95</b>	<b>4,549.03</b>	<b>4,533.46</b>	<b>4,462.12</b>			
<b>TOTAL TONS DIVERTED</b>	<b>2,900.38</b>	<b>3,085.51</b>	<b>3,196.13</b>	<b>3,140.74</b>	<b>3,276.35</b>	<b>3,451.29</b>	<b>3,472.79</b>	<b>3,450.66</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>26.30%</b>	<b>25.28%</b>	<b>25.44%</b>	<b>27.64%</b>	<b>29.68%</b>	<b>30.74%</b>	<b>30.81%</b>	<b>31.69%</b>			
<b>MFD DIVERSION RATE</b>	<b>11.85%</b>	<b>12.02%</b>	<b>10.95%</b>	<b>10.97%</b>	<b>12.49%</b>	<b>14.04%</b>	<b>15.11%</b>	<b>15.66%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>55.00%</b>	<b>53.98%</b>	<b>53.49%</b>	<b>52.52%</b>	<b>52.33%</b>	<b>51.99%</b>	<b>52.10%</b>	<b>51.97%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>44.11%</b>	<b>42.81%</b>	<b>42.54%</b>	<b>42.29%</b>	<b>42.61%</b>	<b>43.14%</b>	<b>43.38%</b>	<b>43.61%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2018**

MEMBER AGENCY	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2018 Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>REDWOOD CITY</b>								
<b>Commercial</b>								
Commercial Solid Waste	1,414.07	1,417.21	1,225.51	4,101.45	4,035.87	4,056.79	0.00	12,194.11
Commercial Recycling	427.31	438.64	380.81	1,310.35	1,316.88	1,246.76	0.00	3,873.99
Commercial Organics	328.56	386.30	314.06	1,016.42	1,014.09	1,028.92	0.00	3,059.43
Subtotal - Disposed	1,414.07	1,417.21	1,225.51	4,101.45	4,035.87	4,056.79	0.00	12,194.11
Subtotal - Diverted	755.87	824.94	694.87	2,326.77	2,330.97	2,275.68	0.00	6,933.42
Diversion Rate	34.83%	36.79%	36.18%	36.20%	36.61%	35.94%	0.00%	36.25%
<b>MFD</b>								
MFD Solid Waste	637.54	644.45	563.03	1,822.59	1,870.02	1,845.02	0.00	5,537.63
MFD Recycling	148.55	154.12	134.68	456.35	459.94	437.35	0.00	1,353.64
MFD Organics	9.06	9.74	8.93	35.73	30.63	27.73	0.00	94.09
Subtotal - Disposed	637.54	644.45	563.03	1,822.59	1,870.02	1,845.02	0.00	5,537.63
Subtotal - Diverted	157.61	163.86	143.61	492.08	490.57	465.08	0.00	1,447.73
Diversion Rate	19.82%	20.27%	20.32%	21.26%	20.78%	20.13%	0.00%	20.73%
<b>Roll-Off</b>								
Roll-Off Solid Waste	325.99	359.97	294.08	949.63	1,016.48	980.04	0.00	2,946.15
Roll-Off Recycling	40.51	28.78	34.94	98.39	107.26	104.23	0.00	309.88
Roll-Off Organics	85.84	71.13	67.47	213.81	210.50	224.44	0.00	648.75
Subtotal - Disposed	325.99	359.97	294.08	949.63	1,016.48	980.04	0.00	2,946.15
Subtotal - Diverted	126.35	99.91	102.41	312.20	317.76	328.67	0.00	958.63
Diversion Rate	27.93%	21.73%	25.83%	24.74%	23.82%	25.11%	0.00%	24.55%
<b>Residential</b>								
Residential Solid Waste	889.65	901.10	765.30	2,509.10	2,537.42	2,556.05	0.00	7,602.57
Residential Curbside Recycling	628.37	643.25	562.82	1,906.65	1,902.02	1,834.44	0.00	5,643.11
Residential Curbside Organics	1,023.17	1,027.37	905.69	2,847.77	3,228.51	2,956.23	0.00	9,032.51
Subtotal - Disposed	889.65	901.10	765.30	2,509.10	2,537.42	2,556.05	0.00	7,602.57
Subtotal - Diverted	1,651.54	1,670.62	1,468.51	4,754.42	5,130.53	4,790.67	0.00	14,675.62
Diversion Rate	64.99%	64.96%	65.74%	65.46%	66.91%	65.21%	0.00%	65.87%
<b>Total Disposed</b>	<b>3,267.25</b>	<b>3,322.73</b>	<b>2,847.92</b>	<b>9,382.77</b>	<b>9,459.79</b>	<b>9,437.90</b>	<b>0.00</b>	<b>28,280.46</b>
<b>Total Diverted</b>	<b>2,691.37</b>	<b>2,759.33</b>	<b>2,409.40</b>	<b>7,885.47</b>	<b>8,269.83</b>	<b>7,860.10</b>	<b>0.00</b>	<b>24,015.40</b>
<b>Total Diversion Rate</b>	<b>45.17%</b>	<b>45.37%</b>	<b>45.83%</b>	<b>45.66%</b>	<b>46.64%</b>	<b>45.44%</b>	<b>0.00%</b>	<b>45.92%</b>
Single-Family Measured Diversion Rate	64.99%	64.96%	65.74%	65.46%	66.91%	65.21%	0.00%	65.87%
Commercial Measured Diversion Rate	30.43%	31.01%	31.12%	31.30%	31.20%	30.84%	0.00%	31.11%
MFD Measured Diversion Rate	19.82%	20.27%	20.32%	21.26%	20.78%	20.13%	0.00%	20.73%
Overall Measured Diversion Rate	45.17%	45.37%	45.83%	45.66%	46.64%	45.44%	0.00%	45.92%



Recology San Mateo County  
 Cumulative Comparison of Tonnage  
 Rate Year 2018

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - SEPTEMBER 2018

<u>MEMBER AGENCY</u>	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2017 - 2018	2017 - 2018
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>Tons</u> <u>Incr/(Decr)</u>	<u>% Change</u>	
<b>Redwood City</b>											
<b>Commercial<sup>1</sup> and MFD</b>											
Commercial Solid Waste	10,920.14	11,878.79	11,474.31	11,691.35	12,216.86	12,334.47	12,523.04	12,194.11	(328.93)	-2.63%	
MFD Solid Waste	5,935.40	5,580.14	5,752.93	5,298.43	5,289.06	5,697.86	5,616.52	5,537.63	(78.89)	-1.40%	
Roll-Off Solid Waste	3,102.08	3,120.73	2,978.70	3,051.03	2,920.93	2,886.42	2,920.20	2,946.15	25.95	0.89%	
Commercial Recycling	2,228.66	2,527.55	2,606.87	2,952.88	3,297.65	3,592.97	3,877.51	3,873.99	(3.52)	-0.09%	
MFD Recycling	856.63	854.93	980.84	960.01	1,009.67	1,200.43	1,327.94	1,353.64	25.70	1.94%	
Roll-Off Recycling	90.66	75.48	110.78	117.91	247.48	300.38	306.85	309.88	3.03	0.99%	
Commercial Organics	1,811.97	2,261.28	2,500.10	2,630.94	3,188.50	3,410.55	3,218.86	3,059.43	(159.43)	-4.95%	
MFD Organics	93.41	94.53	92.78	84.93	77.22	95.96	110.68	94.09	(16.59)	-14.99%	
Roll-Off Organics	452.74	574.20	463.43	478.85	479.73	531.95	630.26	648.75	18.49	2.93%	
<b>SUBTOTAL - Disposed Tons</b>	<b>19,957.62</b>	<b>20,579.66</b>	<b>20,205.94</b>	<b>20,040.81</b>	<b>20,426.85</b>	<b>20,918.75</b>	<b>21,059.76</b>	<b>20,677.89</b>	<b>(381.87)</b>	<b>-1.81%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>5,534.07</b>	<b>6,387.97</b>	<b>6,754.80</b>	<b>7,225.52</b>	<b>8,300.25</b>	<b>9,132.24</b>	<b>9,472.10</b>	<b>9,339.78</b>	<b>(132.32)</b>	<b>-1.40%</b>	
<b>Residential</b>											
Residential Solid Waste	7,951.52	7,706.61	7,621.87	7,417.89	7,496.01	7,688.47	7,752.92	7,602.57	(150.35)	-1.94%	
Residential Curbside Recycling	5,114.18	5,328.10	5,506.10	5,539.65	5,465.15	5,645.10	5,671.32	5,643.11	(28.21)	-0.50%	
Residential Curbside Organics	8,688.06	8,933.72	9,422.78	8,688.07	8,519.36	9,102.07	9,384.02	9,032.51	(351.51)	-3.75%	
<b>SUBTOTAL - Disposed Tons</b>	<b>7,951.52</b>	<b>7,706.61</b>	<b>7,621.87</b>	<b>7,417.89</b>	<b>7,496.01</b>	<b>7,688.47</b>	<b>7,752.92</b>	<b>7,602.57</b>	<b>(150.35)</b>	<b>-1.94%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>13,802.24</b>	<b>14,261.82</b>	<b>14,928.88</b>	<b>14,227.72</b>	<b>13,984.51</b>	<b>14,747.17</b>	<b>15,055.34</b>	<b>14,675.62</b>	<b>(379.72)</b>	<b>-2.52%</b>	
<b>Commercial/MFD and Residential</b>											
<b>TOTAL TONS DISPOSED</b>	<b>27,909.14</b>	<b>28,286.27</b>	<b>27,827.81</b>	<b>27,458.70</b>	<b>27,922.86</b>	<b>28,607.22</b>	<b>28,812.68</b>	<b>28,280.46</b>			
<b>TOTAL TONS DIVERTED</b>	<b>19,336.31</b>	<b>20,649.79</b>	<b>21,683.68</b>	<b>21,453.24</b>	<b>22,284.76</b>	<b>23,879.41</b>	<b>24,527.44</b>	<b>24,015.40</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>21.71%</b>	<b>23.69%</b>	<b>25.05%</b>	<b>26.50%</b>	<b>28.89%</b>	<b>30.39%</b>	<b>31.02%</b>	<b>31.11%</b>			
<b>MFD DIVERSION RATE</b>	<b>13.80%</b>	<b>14.54%</b>	<b>15.73%</b>	<b>16.47%</b>	<b>17.05%</b>	<b>18.54%</b>	<b>20.39%</b>	<b>20.73%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>63.45%</b>	<b>64.92%</b>	<b>66.20%</b>	<b>65.73%</b>	<b>65.10%</b>	<b>65.73%</b>	<b>66.01%</b>	<b>65.87%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>40.93%</b>	<b>42.20%</b>	<b>43.80%</b>	<b>43.86%</b>	<b>44.39%</b>	<b>45.50%</b>	<b>45.98%</b>	<b>45.92%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2018**

MEMBER AGENCY	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2018 Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>SAN CARLOS</b>								
<b>Commercial</b>								
Commercial Solid Waste	493.07	520.10	447.06	1,448.33	1,464.11	1,460.23	0.00	4,372.67
Commercial Recycling	176.24	183.55	157.98	523.56	548.12	517.77	0.00	1,589.45
Commercial Organics	146.48	154.26	132.85	446.91	434.21	433.59	0.00	1,314.71
Subtotal - Disposed	493.07	520.10	447.06	1,448.33	1,464.11	1,460.23	0.00	4,372.67
Subtotal - Diverted	322.72	337.81	290.83	970.47	982.33	951.36	0.00	2,904.16
Diversion Rate	39.56%	39.38%	39.41%	40.12%	40.15%	39.45%	0.00%	39.91%
<b>MFD</b>								
MFD Solid Waste	138.78	144.94	123.27	411.57	408.31	406.99	0.00	1,226.87
MFD Recycling	38.92	39.75	33.86	122.43	119.80	112.53	0.00	354.76
MFD Organics	8.89	8.91	8.43	28.04	25.90	26.23	0.00	80.17
Subtotal - Disposed	138.78	144.94	123.27	411.57	408.31	406.99	0.00	1,226.87
Subtotal - Diverted	47.81	48.66	42.29	150.47	145.70	138.76	0.00	434.93
Diversion Rate	25.62%	25.13%	25.54%	26.77%	26.30%	25.43%	0.00%	26.17%
<b>Roll-Off</b>								
Roll-Off Solid Waste	59.69	69.70	61.32	181.31	187.51	190.71	0.00	559.53
Roll-Off Recycling	19.45	19.02	37.07	49.79	46.97	75.54	0.00	172.30
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	59.69	69.70	61.32	181.31	187.51	190.71	0.00	559.53
Subtotal - Diverted	19.45	19.02	37.07	49.79	46.97	75.54	0.00	172.30
Diversion Rate	24.58%	21.44%	37.68%	21.54%	20.03%	28.37%	0.00%	23.54%
<b>Residential</b>								
Residential Solid Waste	364.77	409.04	341.85	1,085.73	1,119.78	1,115.66	0.00	3,321.17
Residential Curbside Recycling	295.62	321.30	272.01	889.53	942.48	888.93	0.00	2,720.94
Residential Curbside Organics	477.02	542.52	440.31	1,356.64	1,552.12	1,459.85	0.00	4,368.61
Subtotal - Disposed	364.77	409.04	341.85	1,085.73	1,119.78	1,115.66	0.00	3,321.17
Subtotal - Diverted	772.64	863.82	712.32	2,246.17	2,494.60	2,348.78	0.00	7,089.55
Diversion Rate	67.93%	67.86%	67.57%	67.41%	69.02%	67.80%	0.00%	68.10%
<b>Total Disposed</b>	<b>1,056.31</b>	<b>1,143.78</b>	<b>973.50</b>	<b>3,126.94</b>	<b>3,179.71</b>	<b>3,173.59</b>	<b>0.00</b>	<b>9,480.24</b>
<b>Total Diverted</b>	<b>1,162.62</b>	<b>1,269.31</b>	<b>1,082.51</b>	<b>3,416.90</b>	<b>3,669.60</b>	<b>3,514.44</b>	<b>0.00</b>	<b>10,600.94</b>
<b>Total Diversion Rate</b>	<b>52.40%</b>	<b>52.60%</b>	<b>52.65%</b>	<b>52.22%</b>	<b>53.58%</b>	<b>52.55%</b>	<b>0.00%</b>	<b>52.79%</b>
Single-Family Measured Diversion Rate	67.93%	67.86%	67.57%	67.41%	69.02%	67.80%	0.00%	68.10%
Commercial Measured Diversion Rate	36.06%	35.56%	36.95%	36.45%	36.32%	36.16%	0.00%	36.31%
MFD Measured Diversion Rate	25.62%	25.13%	25.54%	26.77%	26.30%	25.43%	0.00%	26.17%
Overall Measured Diversion Rate	52.40%	52.60%	52.65%	52.22%	53.58%	52.55%	0.00%	52.79%

Recology San Mateo County  
 Cumulative Comparison of Tonnage  
 Rate Year 2018

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - SEPTEMBER 2018

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>Year to Date</u> <u>2015 Tons</u>	<u>Year to Date</u> <u>2016 Tons</u>	<u>Year to Date</u> <u>2017 Tons</u>	<u>Year to Date</u> <u>2018 Tons</u>	<u>2017 - 2018</u> <u>Tons</u> <u>Incr/(Decr)</u>	<u>2017 - 2018</u> <u>% Change</u>
<b>San Carlos</b>										
<b>Commercial<sup>1</sup> and MFD</b>										
Commercial Solid Waste	4,594.64	4,457.43	4,597.33	4,557.12	4,635.22	4,508.56	4,612.89	4,372.67	(240.22)	-5.21%
MFD Solid Waste	1,326.84	1,120.09	1,202.07	1,178.48	1,158.95	1,200.59	1,251.54	1,226.87	(24.67)	-1.97%
Roll-Off Solid Waste	1,104.39	751.71	627.23	584.12	649.52	710.23	638.36	559.53	(78.83)	-12.35%
Commercial Recycling	1,201.20	1,287.35	1,412.87	1,477.91	1,595.34	1,615.83	1,557.81	1,589.45	31.64	2.03%
MFD Recycling	309.31	264.70	326.96	343.76	354.62	359.45	364.82	354.76	(10.06)	-2.76%
Roll-Off Recycling	260.97	135.22	129.09	86.76	139.87	95.90	211.63	172.30	(39.33)	-18.58%
Commercial Organics	515.50	612.42	632.85	732.11	928.41	1,194.97	1,304.59	1,314.71	10.12	0.78%
MFD Organics	65.08	57.04	48.78	91.26	87.80	86.69	79.11	80.17	1.06	1.34%
Roll-Off Organics	64.78	2.13	9.28	2.29	0.00	0.00	5.88	0.00	(5.88)	-100.00%
<b>SUBTOTAL - Disposed Tons</b>	<b>7,025.87</b>	<b>6,329.23</b>	<b>6,426.63</b>	<b>6,319.72</b>	<b>6,443.69</b>	<b>6,419.38</b>	<b>6,502.79</b>	<b>6,159.07</b>	<b>(343.72)</b>	<b>-5.29%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>2,416.84</b>	<b>2,358.86</b>	<b>2,559.83</b>	<b>2,734.09</b>	<b>3,106.04</b>	<b>3,352.84</b>	<b>3,523.84</b>	<b>3,511.39</b>	<b>(12.45)</b>	<b>-0.35%</b>
<b>Residential</b>										
Residential Solid Waste	3,381.96	3,315.38	3,288.25	3,193.91	3,194.39	3,321.23	3,388.66	3,321.17	(67.49)	-1.99%
Residential Curbside Recycling	2,865.11	2,866.67	2,908.65	2,826.98	2,773.93	2,822.08	2,775.37	2,720.94	(54.43)	-1.96%
Residential Curbside Organics	4,639.75	4,567.41	4,620.36	4,212.56	4,173.98	4,412.77	4,639.64	4,368.61	(271.03)	-5.84%
<b>SUBTOTAL - Disposed Tons</b>	<b>3,381.96</b>	<b>3,315.38</b>	<b>3,288.25</b>	<b>3,193.91</b>	<b>3,194.39</b>	<b>3,321.23</b>	<b>3,388.66</b>	<b>3,321.17</b>	<b>(67.49)</b>	<b>-1.99%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>7,504.86</b>	<b>7,434.08</b>	<b>7,529.01</b>	<b>7,039.54</b>	<b>6,947.91</b>	<b>7,234.85</b>	<b>7,415.01</b>	<b>7,089.55</b>	<b>(325.46)</b>	<b>-4.39%</b>
<b>Commercial/MFD and Residential</b>										
<b>TOTAL TONS DISPOSED</b>	<b>10,407.83</b>	<b>9,644.61</b>	<b>9,714.88</b>	<b>9,513.63</b>	<b>9,638.08</b>	<b>9,740.61</b>	<b>9,891.45</b>	<b>9,480.24</b>		
<b>TOTAL TONS DIVERTED</b>	<b>9,921.70</b>	<b>9,792.94</b>	<b>10,088.84</b>	<b>9,773.63</b>	<b>10,053.95</b>	<b>10,587.69</b>	<b>10,938.85</b>	<b>10,600.94</b>		
<b>COMMERCIAL DIVERSION RATE</b>	<b>25.59%</b>	<b>27.15%</b>	<b>28.49%</b>	<b>30.20%</b>	<b>32.52%</b>	<b>34.31%</b>	<b>35.14%</b>	<b>36.31%</b>		
<b>MFD DIVERSION RATE</b>	<b>22.01%</b>	<b>22.31%</b>	<b>23.81%</b>	<b>26.96%</b>	<b>27.63%</b>	<b>27.09%</b>	<b>26.18%</b>	<b>26.17%</b>		
<b>RESIDENTIAL DIVERSION RATE</b>	<b>68.94%</b>	<b>69.16%</b>	<b>69.60%</b>	<b>68.79%</b>	<b>68.50%</b>	<b>68.54%</b>	<b>68.63%</b>	<b>68.10%</b>		
<b>TOTAL DIVERSION RATE</b>	<b>48.80%</b>	<b>50.38%</b>	<b>50.94%</b>	<b>50.67%</b>	<b>51.06%</b>	<b>52.08%</b>	<b>52.51%</b>	<b>52.79%</b>		

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2018**

	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2018 Year to Date
<b>MEMBER AGENCY</b>	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>SAN MATEO</b>								
<b>Commercial</b>								
Commercial Solid Waste	1,338.76	1,282.88	1,112.81	3,616.46	3,709.45	3,734.45	0.00	11,060.36
Commercial Recycling	446.71	470.16	382.35	1,337.76	1,378.13	1,299.22	0.00	4,015.11
Commercial Organics	312.91	322.06	274.87	1,018.26	1,015.01	909.84	0.00	2,943.11
Subtotal - Disposed	1,338.76	1,282.88	1,112.81	3,616.46	3,709.45	3,734.45	0.00	11,060.36
Subtotal - Diverted	759.62	792.22	657.22	2,356.02	2,393.14	2,209.06	0.00	6,958.22
Diversion Rate	36.20%	38.18%	37.13%	39.45%	39.22%	37.17%	0.00%	38.62%
<b>MFD</b>								
MFD Solid Waste	900.26	907.95	794.85	2,583.09	2,624.97	2,603.06	0.00	7,811.12
MFD Recycling	268.55	260.87	233.79	761.79	775.00	763.21	0.00	2,300.00
MFD Organics	22.52	25.50	20.50	77.84	75.49	68.52	0.00	221.85
Subtotal - Disposed	900.26	907.95	794.85	2,583.09	2,624.97	2,603.06	0.00	7,811.12
Subtotal - Diverted	291.07	286.37	254.29	839.63	850.49	831.73	0.00	2,521.85
Diversion Rate	24.43%	23.98%	24.24%	24.53%	24.47%	24.21%	0.00%	24.41%
<b>Roll-Off</b>								
Roll-Off Solid Waste	299.97	336.51	263.90	858.85	955.80	900.38	0.00	2,715.03
Roll-Off Recycling	30.72	31.48	26.33	88.06	84.83	88.53	0.00	261.42
Roll-Off Organics	29.82	29.30	31.54	111.59	102.67	90.66	0.00	304.92
Subtotal - Disposed	299.97	336.51	263.90	858.85	955.80	900.38	0.00	2,715.03
Subtotal - Diverted	60.54	60.78	57.87	199.65	187.50	179.19	0.00	566.34
Diversion Rate	16.79%	15.30%	17.98%	18.86%	16.40%	16.60%	0.00%	17.26%
<b>Residential</b>								
Residential Solid Waste	1,092.34	1,187.56	983.88	3,136.39	3,196.68	3,263.78	0.00	9,596.85
Residential Curbside Recycling	691.12	737.59	634.18	2,190.42	2,119.01	2,062.89	0.00	6,372.32
Residential Curbside Organics	1,139.80	1,265.04	1,027.37	3,244.66	3,785.67	3,432.21	0.00	10,462.54
Subtotal - Disposed	1,092.34	1,187.56	983.88	3,136.39	3,196.68	3,263.78	0.00	9,596.85
Subtotal - Diverted	1,830.92	2,002.63	1,661.55	5,435.08	5,904.68	5,495.10	0.00	16,834.86
Diversion Rate	62.63%	62.77%	62.81%	63.41%	64.88%	62.74%	0.00%	63.69%
<b>Total Disposed</b>	<b>3,631.33</b>	<b>3,714.90</b>	<b>3,155.44</b>	<b>10,194.79</b>	<b>10,486.90</b>	<b>10,501.67</b>	<b>0.00</b>	<b>31,183.36</b>
<b>Total Diverted</b>	<b>2,942.15</b>	<b>3,142.00</b>	<b>2,630.93</b>	<b>8,830.38</b>	<b>9,335.81</b>	<b>8,715.08</b>	<b>0.00</b>	<b>26,881.27</b>
<b>Total Diversion Rate</b>	<b>44.76%</b>	<b>45.82%</b>	<b>45.47%</b>	<b>46.41%</b>	<b>47.10%</b>	<b>45.35%</b>	<b>0.00%</b>	<b>46.30%</b>
Single-Family Measured Diversion Rate	62.63%	62.77%	62.81%	63.41%	64.88%	62.74%	0.00%	63.69%
Commercial Measured Diversion Rate	30.44%	31.07%	30.86%	32.48%	32.00%	30.79%	0.00%	31.76%
MFD Measured Diversion Rate	24.43%	23.98%	24.24%	24.53%	24.47%	24.21%	0.00%	24.41%
Overall Measured Diversion Rate	44.76%	45.82%	45.47%	46.41%	47.10%	45.35%	0.00%	46.30%

Recology San Mateo County  
 Cumulative Comparison of Tonnage  
 Rate Year 2018

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - SEPTEMBER 2018

<u>MEMBER AGENCY</u>	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2017 - 2018	2017 - 2018
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>Tons</u> <u>Incr/(Decr)</u>	<u>% Change</u>	
<b>San Mateo</b>											
<b>Commercial<sup>1</sup> and MFD</b>											
Commercial Solid Waste	10,523.32	11,128.78	10,410.31	10,672.93	10,634.14	10,974.05	10,844.98	11,060.36	215.38	1.99%	
MFD Solid Waste	8,832.33	7,653.92	8,076.21	7,769.38	8,006.28	7,935.05	7,932.42	7,811.12	(121.30)	-1.53%	
Roll-Off Solid Waste	3,181.40	3,392.57	3,289.69	3,053.11	3,105.80	3,085.11	2,734.76	2,715.03	(19.73)	-0.72%	
Commercial Recycling	2,663.41	3,254.74	3,402.25	3,737.54	3,687.36	4,101.40	3,941.28	4,015.11	73.83	1.87%	
MFD Recycling	1,746.08	1,599.80	1,855.91	1,914.49	2,027.95	2,157.80	2,241.85	2,300.00	58.15	2.59%	
Roll-Off Recycling	303.74	375.91	296.92	277.39	278.74	268.54	276.01	261.42	(14.59)	-5.29%	
Commercial Organics	1,975.68	2,249.61	2,266.17	2,350.13	2,585.96	2,775.97	3,084.67	2,943.11	(141.56)	-4.59%	
MFD Organics	285.28	254.89	271.36	215.91	231.51	217.82	194.72	221.85	27.13	13.93%	
Roll-Off Organics	0.00	18.50	0.00	0.00	2.44	173.68	356.75	304.92	(51.83)	-14.53%	
<b>SUBTOTAL - Disposed Tons</b>	<b>22,537.05</b>	<b>22,175.27</b>	<b>21,776.21</b>	<b>21,495.42</b>	<b>21,746.22</b>	<b>21,994.21</b>	<b>21,512.16</b>	<b>21,586.51</b>	<b>74.35</b>	<b>0.35%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>6,974.19</b>	<b>7,753.45</b>	<b>8,092.61</b>	<b>8,495.46</b>	<b>8,813.96</b>	<b>9,695.21</b>	<b>10,095.28</b>	<b>10,046.41</b>	<b>(48.87)</b>	<b>-0.48%</b>	
<b>Residential</b>											
Residential Solid Waste	9,180.87	9,415.95	9,370.66	9,260.21	9,368.76	9,576.13	9,707.54	9,596.85	(110.69)	-1.14%	
Residential Curbside Recycling	6,501.24	6,197.07	6,210.27	6,243.24	6,245.06	6,544.27	6,517.53	6,372.32	(145.21)	-2.23%	
Residential Curbside Organics	10,293.38	10,336.29	10,531.64	9,981.78	9,545.28	10,396.78	10,885.19	10,462.54	(422.65)	-3.88%	
<b>SUBTOTAL - Disposed Tons</b>	<b>9,180.87</b>	<b>9,415.95</b>	<b>9,370.66</b>	<b>9,260.21</b>	<b>9,368.76</b>	<b>9,576.13</b>	<b>9,707.54</b>	<b>9,596.85</b>	<b>(110.69)</b>	<b>-1.14%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>16,794.62</b>	<b>16,533.36</b>	<b>16,741.91</b>	<b>16,225.02</b>	<b>15,790.34</b>	<b>16,941.05</b>	<b>17,402.72</b>	<b>16,834.86</b>	<b>(567.86)</b>	<b>-3.26%</b>	
<b>Commercial/MFD and Residential</b>											
<b>TOTAL TONS DISPOSED</b>	<b>31,717.92</b>	<b>31,591.22</b>	<b>31,146.87</b>	<b>30,755.63</b>	<b>31,114.98</b>	<b>31,570.34</b>	<b>31,219.70</b>	<b>31,183.36</b>			
<b>TOTAL TONS DIVERTED</b>	<b>23,768.81</b>	<b>24,286.81</b>	<b>24,834.52</b>	<b>24,720.48</b>	<b>24,604.30</b>	<b>26,636.26</b>	<b>27,498.00</b>	<b>26,881.27</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>23.63%</b>	<b>25.91%</b>	<b>27.09%</b>	<b>28.33%</b>	<b>28.84%</b>	<b>30.59%</b>	<b>31.94%</b>	<b>31.76%</b>			
<b>MFD DIVERSION RATE</b>	<b>18.70%</b>	<b>19.51%</b>	<b>20.85%</b>	<b>21.52%</b>	<b>22.01%</b>	<b>23.04%</b>	<b>23.50%</b>	<b>24.41%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>64.66%</b>	<b>63.71%</b>	<b>64.11%</b>	<b>63.66%</b>	<b>62.76%</b>	<b>63.89%</b>	<b>64.19%</b>	<b>63.69%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>42.84%</b>	<b>43.46%</b>	<b>44.36%</b>	<b>44.56%</b>	<b>44.16%</b>	<b>45.76%</b>	<b>46.83%</b>	<b>46.30%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2018**

MEMBER AGENCY	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2018 Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>COUNTY FRANCHISED AREA</b>								
<b>Commercial</b>								
Commercial Solid Waste	70.22	72.90	61.44	218.45	209.65	204.56	0.00	632.66
Commercial Recycling	28.54	28.56	25.23	89.61	86.60	82.33	0.00	258.54
Commercial Organics	15.72	18.47	15.86	58.11	55.51	50.05	0.00	163.67
Subtotal - Disposed	70.22	72.90	61.44	218.45	209.65	204.56	0.00	632.66
Subtotal - Diverted	44.26	47.03	41.09	147.72	142.11	132.38	0.00	422.21
Diversion Rate	38.66%	39.21%	40.08%	40.34%	40.40%	39.29%	0.00%	40.02%
<b>MFD</b>								
MFD Solid Waste	38.70	39.09	35.08	101.57	110.84	112.87	0.00	325.28
MFD Recycling	6.25	6.38	5.41	15.77	15.69	18.04	0.00	49.50
MFD Organics	0.09	0.10	0.09	0.77	0.29	0.28	0.00	1.34
Subtotal - Disposed	38.70	39.09	35.08	101.57	110.84	112.87	0.00	325.28
Subtotal - Diverted	6.34	6.48	5.50	16.54	15.98	18.32	0.00	50.84
Diversion Rate	14.08%	14.22%	13.55%	14.00%	12.60%	13.96%	0.00%	13.52%
<b>Roll-Off</b>								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
<b>Residential</b>								
Residential Solid Waste	233.49	250.01	208.63	662.98	684.59	692.13	0.00	2,039.70
Residential Curbside Recycling	194.81	194.16	181.38	582.32	595.62	570.35	0.00	1,748.29
Residential Curbside Organics	346.55	351.60	306.96	966.20	1,034.97	1,005.11	0.00	3,006.28
Subtotal - Disposed	233.49	250.01	208.63	662.98	684.59	692.13	0.00	2,039.70
Subtotal - Diverted	541.36	545.76	488.34	1,548.52	1,630.59	1,575.46	0.00	4,754.57
Diversion Rate	69.87%	68.58%	70.07%	70.02%	70.43%	69.48%	0.00%	69.98%
<b>Total Disposed</b>	<b>342.41</b>	<b>362.00</b>	<b>305.15</b>	<b>983.00</b>	<b>1,005.08</b>	<b>1,009.56</b>	<b>0.00</b>	<b>2,997.64</b>
<b>Total Diverted</b>	<b>591.96</b>	<b>599.27</b>	<b>534.93</b>	<b>1,712.78</b>	<b>1,788.68</b>	<b>1,726.16</b>	<b>0.00</b>	<b>5,227.62</b>
<b>Total Diversion Rate</b>	<b>63.35%</b>	<b>62.34%</b>	<b>63.68%</b>	<b>63.54%</b>	<b>64.02%</b>	<b>63.10%</b>	<b>0.00%</b>	<b>63.56%</b>
Single-Family Measured Diversion Rate	69.87%	68.58%	70.07%	70.02%	70.43%	69.48%	0.00%	69.98%
Commercial Measured Diversion Rate	31.72%	32.33%	32.56%	33.92%	33.03%	32.19%	0.00%	33.06%
MFD Measured Diversion Rate	14.08%	14.22%	13.55%	14.00%	12.60%	13.96%	0.00%	13.52%
Overall Measured Diversion Rate	63.35%	62.34%	63.68%	63.54%	64.02%	63.10%	0.00%	63.56%

Recology San Mateo County  
 Cumulative Comparison of Tonnage  
 Rate Year 2018

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - SEPTEMBER 2018

<u>MEMBER AGENCY</u>	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2017 - 2018	2017 - 2018
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>Tons</u> <u>Incr/(Decr)</u>	<u>% Change</u>
<b>County Franchised Area</b>										
<b>Commercial<sup>1</sup> and MFD</b>										
Commercial Solid Waste	735.40	786.84	746.70	676.13	621.76	620.99	692.91	632.66	(60.25)	-8.70%
MFD Solid Waste	308.78	283.22	312.08	310.01	317.17	332.92	332.18	325.28	(6.90)	-2.08%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	146.41	175.33	193.90	207.54	216.63	241.84	267.69	258.54	(9.15)	-3.42%
MFD Recycling	44.28	36.34	36.54	37.08	40.86	43.35	46.91	49.50	2.59	5.52%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	107.14	162.03	165.20	232.39	258.65	214.62	172.02	163.67	(8.35)	-4.85%
MFD Organics	5.98	3.90	3.58	2.62	2.87	2.75	2.27	1.34	(0.93)	-40.97%
Roll-Off Organics	0.10	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
<b>SUBTOTAL - Disposed Tons</b>	<b>1,044.18</b>	<b>1,070.06</b>	<b>1,058.78</b>	<b>986.14</b>	<b>938.93</b>	<b>953.91</b>	<b>1,025.09</b>	<b>957.94</b>	<b>(67.15)</b>	<b>-6.55%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>303.91</b>	<b>377.60</b>	<b>399.22</b>	<b>479.63</b>	<b>519.01</b>	<b>502.56</b>	<b>488.89</b>	<b>473.05</b>	<b>(15.84)</b>	<b>-3.24%</b>
<b>Residential</b>										
Residential Solid Waste	1,935.15	1,993.73	1,986.81	1,993.00	1,990.09	2,039.62	2,068.88	2,039.70	(29.18)	-1.41%
Residential Curbside Recycling	1,644.00	1,746.08	1,763.43	1,720.73	1,754.26	1,751.55	1,745.54	1,748.29	2.75	0.16%
Residential Curbside Organics	2,993.97	3,041.44	3,198.50	2,826.82	2,841.27	2,994.03	3,150.78	3,006.28	(144.50)	-4.59%
<b>SUBTOTAL - Disposed Tons</b>	<b>1,935.15</b>	<b>1,993.73</b>	<b>1,986.81</b>	<b>1,993.00</b>	<b>1,990.09</b>	<b>2,039.62</b>	<b>2,068.88</b>	<b>2,039.70</b>	<b>(29.18)</b>	<b>-1.41%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>4,637.97</b>	<b>4,787.52</b>	<b>4,961.93</b>	<b>4,547.55</b>	<b>4,595.53</b>	<b>4,745.58</b>	<b>4,896.32</b>	<b>4,754.57</b>	<b>(141.75)</b>	<b>-2.90%</b>
<b>Commercial/MFD and Residential</b>										
<b>TOTAL TONS DISPOSED</b>	<b>2,979.33</b>	<b>3,063.79</b>	<b>3,045.59</b>	<b>2,979.14</b>	<b>2,929.02</b>	<b>2,993.53</b>	<b>3,093.97</b>	<b>2,997.64</b>		
<b>TOTAL TONS DIVERTED</b>	<b>4,941.88</b>	<b>5,165.12</b>	<b>5,361.15</b>	<b>5,027.18</b>	<b>5,114.54</b>	<b>5,248.14</b>	<b>5,385.21</b>	<b>5,227.62</b>		
<b>COMMERCIAL DIVERSION RATE</b>	<b>22.54%</b>	<b>26.08%</b>	<b>27.38%</b>	<b>32.72%</b>	<b>35.60%</b>	<b>34.51%</b>	<b>32.29%</b>	<b>33.06%</b>		
<b>MFD DIVERSION RATE</b>	<b>14.00%</b>	<b>12.44%</b>	<b>11.39%</b>	<b>11.35%</b>	<b>12.12%</b>	<b>12.16%</b>	<b>12.90%</b>	<b>13.52%</b>		
<b>RESIDENTIAL DIVERSION RATE</b>	<b>70.56%</b>	<b>70.60%</b>	<b>71.41%</b>	<b>69.53%</b>	<b>69.78%</b>	<b>69.94%</b>	<b>70.30%</b>	<b>69.98%</b>		
<b>TOTAL DIVERSION RATE</b>	<b>62.39%</b>	<b>62.77%</b>	<b>63.77%</b>	<b>62.79%</b>	<b>63.59%</b>	<b>63.68%</b>	<b>63.51%</b>	<b>63.56%</b>		

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2018**

MEMBER AGENCY	2018							Year to Date
	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	
<b>WEST BAY</b>								
<b>Commercial</b>								
<b>Commercial Solid Waste</b>	30.25	32.98	27.65	87.66	85.67	90.88	0.00	264.21
<b>Commercial Recycling</b>	15.54	15.64	13.90	48.20	46.69	45.08	0.00	139.97
<b>Commercial Organics</b>	16.18	15.35	12.92	43.39	47.66	44.45	0.00	135.50
<b>Subtotal - Disposed</b>	30.25	32.98	27.65	87.66	85.67	90.88	0.00	264.21
<b>Subtotal - Diverted</b>	31.72	30.99	26.82	91.59	94.35	89.53	0.00	275.47
<b>Diversion Rate</b>	51.19%	48.44%	49.24%	51.10%	52.41%	49.63%	0.00%	51.04%
<b>MFD</b>								
<b>MFD Solid Waste</b>	1.71	2.01	1.65	5.77	5.80	5.37	0.00	16.94
<b>MFD Recycling</b>	0.77	0.88	0.74	2.54	2.57	2.39	0.00	7.50
<b>MFD Organics</b>	0.13	0.16	0.15	1.06	0.82	0.44	0.00	2.32
<b>Subtotal - Disposed</b>	1.71	2.01	1.65	5.77	5.80	5.37	0.00	16.94
<b>Subtotal - Diverted</b>	0.90	1.04	0.89	3.60	3.39	2.83	0.00	9.82
<b>Diversion Rate</b>	34.48%	34.10%	35.04%	38.42%	36.89%	34.51%	0.00%	36.70%
<b>Roll-Off</b>								
<b>Roll-Off Solid Waste</b>	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
<b>Roll-Off Recycling</b>	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
<b>Roll-Off Organics</b>	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
<b>Subtotal - Disposed</b>	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
<b>Subtotal - Diverted</b>	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
<b>Diversion Rate</b>	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
<b>Residential</b>								
<b>Residential Solid Waste</b>	100.13	102.53	94.35	282.14	294.38	297.01	0.00	873.53
<b>Residential Curbside Recycling</b>	82.61	88.59	79.33	262.89	265.08	250.53	0.00	778.50
<b>Residential Curbside Organics</b>	176.94	185.48	173.01	589.69	572.94	535.43	0.00	1,698.06
<b>Subtotal - Disposed</b>	100.13	102.53	94.35	282.14	294.38	297.01	0.00	873.53
<b>Subtotal - Diverted</b>	259.55	274.07	252.34	852.58	838.02	785.96	0.00	2,476.56
<b>Diversion Rate</b>	72.16%	72.77%	72.79%	75.14%	74.00%	72.57%	0.00%	73.93%
<b>Total Disposed</b>	132.09	137.52	123.65	375.57	385.85	393.26	0.00	1,154.68
<b>Total Diverted</b>	292.17	306.10	280.05	947.77	935.76	878.32	0.00	2,761.85
<b>Total Diversion Rate</b>	68.87%	69.00%	69.37%	71.62%	70.80%	69.07%	0.00%	70.52%
<b>Single-Family Measured Diversion Rate</b>	72.16%	72.77%	72.79%	75.14%	74.00%	72.57%	0.00%	73.93%
<b>Commercial Measured Diversion Rate</b>	50.51%	47.79%	48.61%	50.47%	51.66%	48.97%	0.00%	50.37%
<b>MFD Measured Diversion Rate</b>	34.48%	34.10%	35.04%	38.42%	36.89%	34.51%	0.00%	36.70%
<b>Overall Measured Diversion Rate</b>	68.87%	69.00%	69.37%	71.62%	70.80%	69.07%	0.00%	70.52%



Recology San Mateo County  
 Cumulative Comparison of Tonnage  
 Rate Year 2018

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - SEPTEMBER 2018

<u>MEMBER AGENCY</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>Year to Date</u>	<u>2017 - 2018</u>	<u>2017 - 2018</u>
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>Tons</u>	<u>Incr/(Decr)</u>	<u>% Change</u>
<b>West Bay Sanitary</b>											
<b>Commercial<sup>1</sup> and MFD</b>											
Commercial Solid Waste	297.83	280.12	273.44	298.98	296.51	297.05	263.84	264.21	0.37	0.14%	
MFD Solid Waste	55.08	42.51	40.83	20.69	20.30	20.34	19.28	16.94	(2.34)	-12.14%	
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Recycling	74.62	95.58	96.93	109.40	117.37	118.20	147.48	139.97	(7.51)	-5.09%	
MFD Recycling	12.10	12.70	13.36	9.56	9.94	9.62	9.43	7.50	(1.93)	-20.47%	
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
Commercial Organics	32.71	74.75	105.88	107.98	102.46	126.73	137.81	135.50	(2.31)	-1.68%	
MFD Organics	0.00	0.00	0.42	1.19	1.29	1.91	3.38	2.32	(1.06)	-31.36%	
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%	
<b>SUBTOTAL - Disposed Tons</b>	<b>352.91</b>	<b>322.63</b>	<b>314.27</b>	<b>319.67</b>	<b>316.81</b>	<b>317.39</b>	<b>283.12</b>	<b>281.15</b>	<b>(1.97)</b>	<b>-0.70%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>119.43</b>	<b>183.03</b>	<b>216.59</b>	<b>228.13</b>	<b>231.06</b>	<b>256.46</b>	<b>298.10</b>	<b>285.29</b>	<b>(12.81)</b>	<b>-4.30%</b>	
<b>Residential</b>											
Residential Solid Waste	807.41	868.13	871.01	848.61	834.17	851.27	874.26	873.53	(0.73)	-0.08%	
Residential Curbside Recycling	801.58	835.52	804.92	809.61	799.73	807.99	808.77	778.50	(30.27)	-3.74%	
Residential Curbside Organics	1,689.55	1,724.34	1,781.05	1,644.48	1,634.40	1,713.42	1,802.58	1,698.06	(104.52)	-5.80%	
<b>SUBTOTAL - Disposed Tons</b>	<b>807.41</b>	<b>868.13</b>	<b>871.01</b>	<b>848.61</b>	<b>834.17</b>	<b>851.27</b>	<b>874.26</b>	<b>873.53</b>	<b>(0.73)</b>	<b>-0.08%</b>	
<b>SUBTOTAL - Diverted Tons</b>	<b>2,491.13</b>	<b>2,559.86</b>	<b>2,585.97</b>	<b>2,454.09</b>	<b>2,434.13</b>	<b>2,521.41</b>	<b>2,611.35</b>	<b>2,476.56</b>	<b>(134.79)</b>	<b>-5.16%</b>	
<b>Commercial/MFD and Residential</b>											
<b>TOTAL TONS DISPOSED</b>	<b>1,160.32</b>	<b>1,190.76</b>	<b>1,185.28</b>	<b>1,168.28</b>	<b>1,150.98</b>	<b>1,168.66</b>	<b>1,157.38</b>	<b>1,154.68</b>			
<b>TOTAL TONS DIVERTED</b>	<b>2,610.56</b>	<b>2,742.89</b>	<b>2,802.56</b>	<b>2,682.22</b>	<b>2,665.19</b>	<b>2,777.87</b>	<b>2,909.45</b>	<b>2,761.85</b>			
<b>COMMERCIAL DIVERSION RATE</b>	<b>25.28%</b>	<b>36.20%</b>	<b>40.80%</b>	<b>41.64%</b>	<b>42.17%</b>	<b>44.69%</b>	<b>51.29%</b>	<b>50.37%</b>			
<b>MFD DIVERSION RATE</b>	<b>18.01%</b>	<b>23.00%</b>	<b>25.23%</b>	<b>34.19%</b>	<b>35.62%</b>	<b>36.18%</b>	<b>39.92%</b>	<b>36.70%</b>			
<b>RESIDENTIAL DIVERSION RATE</b>	<b>75.52%</b>	<b>74.68%</b>	<b>74.80%</b>	<b>74.31%</b>	<b>74.48%</b>	<b>74.76%</b>	<b>74.92%</b>	<b>73.93%</b>			
<b>TOTAL DIVERSION RATE</b>	<b>69.23%</b>	<b>69.73%</b>	<b>70.28%</b>	<b>69.66%</b>	<b>69.84%</b>	<b>70.39%</b>	<b>71.54%</b>	<b>70.52%</b>			

<sup>1</sup> Includes Agency facilities tonnage

**RECOLOGY QUARTERLY REPORT 2018**

MEMBER AGENCY	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2018 Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
<b>TOTAL SBWMA</b>								
<b>Commercial</b>								
Commercial Solid Waste	5,721.85	5,785.63	5,002.27	16,243.25	16,377.36	16,509.75	0.00	49,130.36
Commercial Recycling	2,124.70	2,185.06	1,817.49	6,250.90	6,432.20	6,127.25	0.00	18,810.35
Commercial Organics	2,273.26	2,388.12	2,053.19	6,614.00	6,641.78	6,714.57	0.00	19,970.35
Subtotal - Disposed	5,721.85	5,785.63	5,002.27	16,243.25	16,377.36	16,509.75	0.00	49,130.36
Subtotal - Diverted	4,397.96	4,573.18	3,870.68	12,864.90	13,073.98	12,841.82	0.00	38,780.70
Diversion Rate	43.46%	44.15%	43.62%	44.20%	44.39%	43.75%	0.00%	44.11%
<b>MFD</b>								
MFD Solid Waste	2,871.12	2,942.64	2,522.20	8,267.22	8,470.57	8,335.96	0.00	25,073.75
MFD Recycling	818.83	824.14	714.01	2,378.32	2,421.42	2,356.98	0.00	7,156.72
MFD Organics	86.00	88.71	77.63	272.36	266.49	252.34	0.00	791.19
Subtotal - Disposed	2,871.12	2,942.64	2,522.20	8,267.22	8,470.57	8,335.96	0.00	25,073.75
Subtotal - Diverted	904.83	912.85	791.64	2,650.68	2,687.91	2,609.32	0.00	7,947.91
Diversion Rate	23.96%	23.68%	23.89%	24.28%	24.09%	23.84%	0.00%	24.07%
<b>Roll-Off</b>								
Roll-Off Solid Waste	1,824.45	1,971.90	1,653.20	5,152.79	5,553.93	5,449.55	0.00	16,156.27
Roll-Off Recycling	227.87	238.59	240.88	689.64	677.34	707.34	0.00	2,074.32
Roll-Off Organics	172.15	148.49	192.91	713.09	558.50	513.55	0.00	1,785.14
Subtotal - Disposed	1,824.45	1,971.90	1,653.20	5,152.79	5,553.93	5,449.55	0.00	16,156.27
Subtotal - Diverted	400.02	387.08	433.79	1,402.73	1,235.84	1,220.89	0.00	3,859.46
Diversion Rate	17.98%	16.41%	20.79%	21.40%	18.20%	18.30%	0.00%	19.28%
<b>Residential</b>								
Residential Solid Waste	5,149.13	5,370.77	4,578.82	14,596.40	14,985.61	15,098.72	0.00	44,680.73
Residential Curbside Recycling	3,340.10	3,508.07	3,048.95	10,289.27	10,285.68	9,897.12	0.00	30,472.07
Residential Curbside Organics	6,225.31	6,582.06	5,655.96	17,953.95	19,972.40	18,463.33	0.00	56,389.68
Subtotal - Disposed	5,149.13	5,370.77	4,578.82	14,596.40	14,985.61	15,098.72	0.00	44,680.73
Subtotal - Diverted	9,565.41	10,090.13	8,704.91	28,243.22	30,258.08	28,360.45	0.00	86,861.75
Diversion Rate	65.01%	65.26%	65.53%	65.93%	66.88%	65.26%	0.00%	66.03%
Total Disposed	15,566.55	16,070.94	13,756.49	44,259.66	45,387.47	45,393.98	0.00	135,041.11
Total Diverted	15,268.22	15,963.24	13,801.02	45,161.53	47,255.81	45,032.48	0.00	137,449.82
Total Diversion Rate	49.52%	49.83%	50.08%	50.50%	51.01%	49.80%	0.00%	50.44%
Single-Family Measured Diversion Rate	65.01%	65.26%	65.53%	65.93%	66.88%	65.26%	0.00%	66.03%
Commercial Measured Diversion Rate	35.38%	35.44%	35.70%	36.32%	35.86%	35.50%	0.00%	35.89%
MFD Measured Diversion Rate	23.96%	23.68%	23.89%	24.28%	24.09%	23.84%	0.00%	24.07%
Overall Measured Diversion Rate	49.52%	49.83%	50.08%	50.50%	51.01%	49.80%	0.00%	50.44%

Recology San Mateo County  
 Cumulative Comparison of Tonnage  
 Rate Year 2018

**CUMULATIVE ANNUAL COMPARISON OF TONNAGE**

Period: JANUARY - SEPTEMBER 2018

MEMBER AGENCY	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	Year to Date	2017 - 2018	2017 - 2018
	<u>2011 Tons</u>	<u>2012 Tons</u>	<u>2013 Tons</u>	<u>2014 Tons</u>	<u>2015 Tons</u>	<u>2016 Tons</u>	<u>2017 Tons</u>	<u>2018 Tons</u>	<u>Tons</u> <u>Incr/(Decr)</u>	<u>% Change</u>
<b>TOTAL SBWMA</b>										
<b>Commercial<sup>1</sup> and MFD</b>										
Commercial Solid Waste	48,574.11	49,946.59	47,674.95	47,814.91	48,454.99	49,026.18	49,968.32	49,130.36	(837.96)	-1.68%
MFD Solid Waste	27,903.48	24,834.66	26,184.95	25,190.59	25,138.77	25,555.62	25,597.42	25,073.75	(523.67)	-2.05%
Roll-Off Solid Waste	16,209.22	16,649.73	14,989.95	14,720.86	14,912.86	15,813.18	15,801.33	16,156.27	354.94	2.25%
Commercial Recycling	12,040.82	14,022.17	14,597.64	16,033.51	17,033.76	18,108.96	18,454.47	18,810.35	355.88	1.93%
MFD Recycling	4,765.43	4,813.16	5,628.09	5,858.31	6,234.10	6,704.76	7,060.87	7,156.72	95.85	1.36%
Roll-Off Recycling	1,237.94	1,018.43	1,043.71	1,179.12	1,420.07	1,436.51	1,753.63	2,074.32	320.69	18.29%
Commercial Organics	11,035.70	12,247.74	13,727.41	14,148.66	16,389.21	18,170.17	19,498.91	19,970.35	471.44	2.42%
MFD Organics	681.07	634.35	703.16	660.81	668.17	706.11	763.44	791.19	27.75	3.63%
Roll-Off Organics	1,551.21	1,604.56	1,065.73	1,048.44	1,066.07	1,709.31	2,043.17	1,785.14	(258.03)	-12.63%
<b>SUBTOTAL - Disposed Tons</b>	<b>92,686.81</b>	<b>91,430.98</b>	<b>88,849.85</b>	<b>87,726.36</b>	<b>88,506.62</b>	<b>90,394.98</b>	<b>91,367.07</b>	<b>90,360.38</b>	<b>(1,006.69)</b>	<b>-1.10%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>31,312.17</b>	<b>34,340.41</b>	<b>36,765.74</b>	<b>38,928.85</b>	<b>42,811.38</b>	<b>46,835.82</b>	<b>49,574.49</b>	<b>50,588.07</b>	<b>1,013.58</b>	<b>2.04%</b>
<b>Residential</b>										
Residential Solid Waste	44,572.65	44,225.86	43,917.20	43,316.59	43,881.55	45,096.29	45,549.11	44,680.73	(868.38)	-1.91%
Residential Curbside Recycling	30,173.62	29,884.15	30,264.06	30,177.07	30,199.24	31,054.44	30,904.37	30,472.07	(432.30)	-1.40%
Residential Curbside Organics	55,905.94	56,416.37	57,823.04	53,603.04	52,300.44	56,100.26	58,655.04	56,389.68	(2,265.36)	-3.86%
<b>SUBTOTAL - Disposed Tons</b>	<b>44,572.65</b>	<b>44,225.86</b>	<b>43,917.20</b>	<b>43,316.59</b>	<b>43,881.55</b>	<b>45,096.29</b>	<b>45,549.11</b>	<b>44,680.73</b>	<b>(868.38)</b>	<b>-1.91%</b>
<b>SUBTOTAL - Diverted Tons</b>	<b>86,079.56</b>	<b>86,300.52</b>	<b>88,087.10</b>	<b>83,780.11</b>	<b>82,499.68</b>	<b>87,154.70</b>	<b>89,559.41</b>	<b>86,861.75</b>	<b>(2,697.66)</b>	<b>-3.01%</b>
<b>Commercial/MFD and Residential</b>										
<b>TOTAL TONS DISPOSED</b>	<b>137,259.46</b>	<b>135,656.84</b>	<b>132,767.05</b>	<b>131,042.95</b>	<b>132,388.17</b>	<b>135,491.27</b>	<b>136,916.18</b>	<b>135,041.11</b>		
<b>TOTAL TONS DIVERTED</b>	<b>117,391.73</b>	<b>120,640.93</b>	<b>124,852.84</b>	<b>122,708.96</b>	<b>125,311.06</b>	<b>133,990.52</b>	<b>139,133.90</b>	<b>137,449.82</b>		
<b>COMMERCIAL DIVERSION RATE</b>	<b>25.25%</b>	<b>27.30%</b>	<b>29.27%</b>	<b>30.74%</b>	<b>32.60%</b>	<b>34.13%</b>	<b>35.17%</b>	<b>35.89%</b>		
<b>MFD DIVERSION RATE</b>	<b>16.33%</b>	<b>17.99%</b>	<b>19.47%</b>	<b>20.56%</b>	<b>21.54%</b>	<b>22.48%</b>	<b>23.41%</b>	<b>24.07%</b>		
<b>RESIDENTIAL DIVERSION RATE</b>	<b>65.88%</b>	<b>66.12%</b>	<b>66.73%</b>	<b>65.92%</b>	<b>65.28%</b>	<b>65.90%</b>	<b>66.29%</b>	<b>66.03%</b>		
<b>TOTAL DIVERSION RATE</b>	<b>46.10%</b>	<b>47.07%</b>	<b>48.46%</b>	<b>48.36%</b>	<b>48.63%</b>	<b>49.72%</b>	<b>50.40%</b>	<b>50.44%</b>		

<sup>1</sup> Includes Agency facilities tonnage

Recology San Mateo County  
 Inquiry, Service Request and  
 Complaint Summary  
 Rate Year 2018

	Single-Family Missed Pick-Up Initial Complaints 8.02.B.2				Single-Family Missed Pick-Up Collection Events 8.02.B.2				Excessive Noise 8.02.J				Discourteous Behavior 8.06.J				Property Damage 8.02.H				Spills 8.02.I				
	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	
Atherton	29	45	35	109	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0	1	0	1	0	1
Belmont	94	70	90	254	0	2	0	2	0	1	0	1	0	0	0	0	0	1	0	1	1	1	1	1	3
Burlingame	152	67	133	352	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	3	4	4
East Palo Alto	77	40	66	183	0	0	0	0	0	0	0	0	0	0	0	2	1	0	3	1	1	0	2	2	2
Foster City	112	56	96	264	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	2	2	0	4	4	
Hillsborough	57	61	56	174	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1	0	1	0	1	1	1
Menlo Park	163	82	169	414	0	0	0	0	0	0	0	0	0	0	0	3	0	0	3	0	2	0	2	2	2
North Fair Oaks	92	17	64	173	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Redwood City	458	267	279	1004	0	1	0	1	1	1	0	2	0	0	0	0	2	1	0	3	3	8	4	15	15
San Carlos	177	167	142	486	0	0	0	0	0	1	0	1	0	0	0	2	1	0	3	0	4	0	4	4	4
San Mateo	452	262	365	1079	0	2	2	4	1	0	0	1	0	0	0	2	1	2	5	3	6	4	13	13	13
County Franchised Area	67	69	60	196	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	2	2	2
West Bay	23	22	36	81	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Totals	1,953	1,225	1,591	4,769	0	5	3	8	2	3	0	5	0	0	0	0	11	6	4	21	13	26	12	51	51

	On-call Bulky Item Collection 5.05				Extra/Overage Requests 8.02.G				Recycling Tote-Bag Request 5.03.B.2				Information requests 7.02.A				Billing Concerns			
	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3
Atherton	49	57	52	158	11	21	14	46	0	0	0	0	106	106	72	284	10	45	15	70
Belmont	230	227	212	669	18	14	11	43	1	0	0	1	275	218	215	708	37	41	66	144
Burlingame	220	215	178	613	34	37	21	92	0	2	0	2	301	293	238	832	43	110	65	218
East Palo Alto	157	117	111	385	11	17	5	33	1	0	0	1	151	132	110	393	13	9	12	34
Foster City	211	200	169	580	8	10	13	31	0	0	0	0	277	247	178	702	45	38	68	151
Hillsborough	111	99	73	283	19	22	8	49	0	0	0	0	142	114	104	360	18	17	47	82
Menlo Park	198	191	198	587	27	37	32	96	1	0	0	1	287	294	263	844	93	80	58	231
North Fair Oaks	66	66	58	190	5	8	10	23	0	0	0	0	131	89	72	292	10	15	16	41
Redwood City	525	560	448	1533	65	63	49	177	1	0	0	1	672	599	521	1792	26	19	23	68
San Carlos	279	241	256	776	43	40	30	113	0	0	0	0	565	675	445	1685	44	115	54	213
San Mateo	695	715	583	1993	60	46	40	146	1	1	1	3	878	787	621	2286	250	187	145	582
County Franchised Area	137	128	115	380	6	12	8	26	0	0	0	0	175	142	129	446	27	32	41	100
West Bay	45	68	49	162	1	3	5	9	0	0	0	0	77	84	49	210	23	12	3	38
Totals	2,923	2,884	2,502	8,309	308	330	246	884	5	3	1	9	4,037	3,780	3,017	10,834	639	720	613	1,972

Recology San Mateo County  
 Call Center Data and  
 Quality Assurance Calls  
 Rate Year 2018

SBWMA Service Area	Number of Calls Received	Number of Calls Answered	Number of Calls Dropped	Percentage of Calls Dropped	Average Hold Time in Seconds	Percentage of Calls Answered in Thirty Seconds	Number of Quality Assurance Calls Made
July	16,927	16,628	299	1.77%	18.93	88.07%	226
August	16,631	16,404	227	1.36%	15.68	91.64%	201
September	13,604	13,327	277	2.04%	27.79	84.03%	219
Quarter 3	47,162	46,359	803	1.70%	20.33	88.17%	646

Recology San Mateo County  
 On-Site Customer Assessments,  
 Visual Audits and Recycling  
 Tote-Bags Delivered  
 Rate Year 2018

	Number of On-site Assessments 7.04.E				Number of Visual Audits 7.06				Recycling Tote-Bags Delivered			
	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3
Atherton	0	0	0	<b>0</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>
Belmont	0	3	0	<b>3</b>	3	0	2	<b>5</b>	25	0	0	<b>25</b>
Burlingame	1	1	2	<b>4</b>	2	1	0	<b>3</b>	0	36	192	<b>228</b>
East Palo Alto	10	8	0	<b>18</b>	0	0	0	<b>0</b>	18	81	4	<b>103</b>
Foster City	3	0	13	<b>16</b>	3	0	3	<b>6</b>	172	126	50	<b>348</b>
Hillsborough	2	0	1	<b>3</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>
Menlo Park	1	1	3	<b>5</b>	2	1	4	<b>7</b>	10	60	0	<b>70</b>
North Fair Oaks	3	0	0	<b>3</b>	1	1	0	<b>2</b>	0	0	0	<b>0</b>
Redwood City	6	0	0	<b>6</b>	4	2	2	<b>8</b>	22	173	60	<b>255</b>
San Carlos	2	1	2	<b>5</b>	2	3	1	<b>6</b>	46	50	0	<b>96</b>
San Mateo	5	0	0	<b>5</b>	9	3	4	<b>16</b>	319	58	25	<b>402</b>
County Franchised Area	0	0	0	<b>0</b>	3	3	1	<b>7</b>	0	0	0	<b>0</b>
West Bay	0	0	0	<b>0</b>	0	0	0	<b>0</b>	0	0	0	<b>0</b>
Totals	33	14	21	<b>68</b>	29	14	17	<b>60</b>	612	584	331	<b>1,527</b>

# 2018 LIQUIDATED DAMAGES

**COLLECTION  
QUALITY**

<b>1.A, 1.B, 1.C</b>															
<b>Complaints regarding unauthorized collection hours, inadequate care of or damage to private property, and failure to resolve property damage claims within 30 days</b>															
<b>8.01.A, 8.02.H,</b>															
	July			August			September			Q3			2018 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	1	0	0	1	0	-	-	1	\$ 150
Belmont	-	0	0	1	0	0	-	0	0	1	0	-	-	2	\$ 150
Burlingame	1	0	0	-	0	0	-	0	0	1	0	-	150	2	\$ 150
East Palo Alto	2	1	150	1	0	0	-	0	0	3	1	150	150	1	\$ 150
Foster City	-	0	0	-	0	0	1	0	0	1	0	-	150	2	\$ 150
Hillsborough	-	0	0	1	0	0	-	0	0	1	0	-	-	1	\$ 150
Menlo Park	4	1	150	3	0	0	-	0	0	7	1	150	150	3	\$ 150
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	150	1	\$ 150
Redwood City	2	0	0	1	0	0	-	0	0	3	0	-	-	6	\$ 150
San Carlos	3	0	0	1	0	0	1	0	0	5	0	-	150	3	\$ 150
San Mateo	4	0	0	2	0	0	4	0	0	10	0	-	-	6	\$ 150
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 150
West Bay	-	0	0	1	0	0	-	0	0	1	0	-	-	1	\$ 150
	16	2	300	11	0	0	7	0	0	34	2	300	900	31	

<b>2.</b>															
<b>Complaints regarding failure to provide new service or change existing service level within five (5) business days</b>															
<b>8.02.C</b>															
	July			August			September			Q3			2018 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 100
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 100
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 100
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 100
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 100
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 100
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	5	\$ 100
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 100
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	11	\$ 100
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	6	\$ 100
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	13	\$ 100
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 100
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 100
	-	0	0	-	0	0	-	0	0	-	0	-	-	59	

<b>3.</b>															
<b>Complaints regarding improper container placement</b>															
<b>8.02.B.1</b>															
	July			August			September			Q3			2018 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	3	0	0	-	0	0	1	0	0	4	0	-	-	12	\$ 50
Belmont	2	0	0	1	0	0	3	0	0	6	0	-	-	36	\$ 50
Burlingame	2	0	0	1	0	0	2	0	0	5	0	-	-	35	\$ 50
East Palo Alto	1	0	0	1	0	0	1	0	0	3	0	-	-	23	\$ 50
Foster City	3	0	0	2	0	0	4	0	0	9	0	-	-	35	\$ 50
Hillsborough	2	0	0	1	0	0	1	0	0	4	0	-	-	20	\$ 50
Menlo Park	4	0	0	3	0	0	12	0	0	19	0	-	-	42	\$ 50
North Fair Oaks	-	0	0	1	0	0	-	0	0	1	0	-	-	14	\$ 50
Redwood City	12	0	0	15	0	0	10	0	0	37	0	-	-	94	\$ 50
San Carlos	1	0	0	4	0	0	3	0	0	8	0	-	-	46	\$ 50
San Mateo	7	0	0	8	0	0	10	0	0	25	0	-	-	105	\$ 50
County Franchised Area	2	0	0	2	0	0	5	0	0	9	0	-	-	27	\$ 50
West Bay	-	0	0	1	0	0	-	0	0	1	0	-	-	11	\$ 50
	39	0	0	40	0	0	52	0	0	131	0	-	-	500	

## 2018 LIQUIDATED DAMAGES

**4. Distribution of less than 50% of required non-collection notices**

	July			August			September			Q3			2018 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
	-	0	0	-	0	0	-	0	0	0	0	-	-	0	

**5. Excessive noise complaints**

**8.02.J**

	July			August			September			Q3			2018 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 50
Belmont	-	0	0	1	0	0	-	0	0	1	0	-	-	4	\$ 50
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 50
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 50
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 50
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 50
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	5	\$ 50
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 50
Redwood City	1	0	0	1	0	0	-	0	0	2	0	-	-	11	\$ 50
San Carlos	-	0	0	1	0	0	-	0	0	1	0	-	-	6	\$ 50
San Mateo	1	0	0	-	0	0	-	0	0	1	0	-	-	13	\$ 50
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 50
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 50
	2	0	0	3	0	0	-	0	0	5	0	-	-	59	

**6. Complaints regarding unacceptable employee behavior**

**8.06.J**

	July			August			September			Q3			2018 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	250	0	\$ 250
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	250	0	\$ 250
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	500	0	\$ 250
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	250	0	\$ 250
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	1,000	0	\$ 250
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	750	0	\$ 250
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	250	0	\$ 250
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
	0	0	0	0	0	0	0	0	0	0	0	-	3,250	-	



2018 LIQUIDATED DAMAGES

7.A, 7.B,

**Complaints regarding spills of discarded materials and failure to clean up those spills**  
8.02.1

	July			August			September			Q3			2018 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	1	0	0	-	0	0	1	0	-	-	3	\$ 50
Belmont	1	0	0	1	0	0	1	0	0	3	0	-	-	9	\$ 50
Burlingame	1	0	0	-	0	0	3	0	0	4	0	-	-	8	\$ 50
East Palo Alto	1	0	0	1	0	0	-	0	0	2	0	-	-	5	\$ 50
Foster City	2	0	0	-	0	0	-	0	0	2	0	-	-	9	\$ 50
Hillsborough	-	0	0	1	0	0	-	0	0	1	0	-	-	5	\$ 50
Menlo Park	-	0	0	2	0	0	-	0	0	2	0	-	-	10	\$ 50
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 50
Redwood City	3	0	0	8	0	0	4	0	0	15	0	-	-	22	\$ 50
San Carlos	-	0	0	4	0	0	-	0	0	4	0	-	-	11	\$ 50
San Mateo	3	0	0	3	0	0	3	0	0	9	0	-	-	25	\$ 50
County Franchised Area	2	0	0	-	0	0	-	0	0	2	0	-	-	6	\$ 50
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 50
	13	0	0	21	0	0	11	0	0	45	0	-	-	119	

8.

**Complaints regarding unreasonable leaks or spills of vehicle fluids**  
8.02.1

	July			August			September			Q3			2018 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 500
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 500
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	500	0	\$ 500
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 500
Foster City	-	0	0	2	2	1,000	-	0	0	2	2	1,000	2,000	0	\$ 500
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 500
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 500
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 500
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	2,000	0	\$ 500
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	1,500	0	\$ 500
San Mateo	-	0	0	3	3	1,500	1	1	500	4	4	2,000	4,500	0	\$ 500
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	500	0	\$ 500
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 500
	-	0	0	5	5	2,500	1	1	500	6	6	3,000	11,000	0	

**CUSTOMER SERVICE QUALITY**

1. **Resolution or remedy of complaints or inquiries beyond 10 business days of receipt of the complaint or inquiry**  
7.02.D

	July			August			September			Q3			2018 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

# 2018 LIQUIDATED DAMAGES

**REPORTING**

**1. Late submittal of reports, applications, proposals or other submittals**

	July			August			September			Q3			2018 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
County Franchised Area	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

**2. Accuracy of submittals: corrections or restatements submitted more than two (2) business after notification**

	July			August			September			Q3			2018 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

**3. Late submittal of billing review report 7.01.E**

	July			August			September			Q3			2018 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
	-	0	0	-	0	0	-	0	0	0	0	-	-	0	

# 2018 LIQUIDATED DAMAGES

**OTHER**

1. **Disposal of recyclable materials without written approval**  
8.02.D

	July			August			September			Q3			2018 LD Amount	Tonnage Allowance	LD per Ton Recyclables
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

**Disposal of organic materials without written approval**  
8.02.D

	July			August			September			Q3			2018 LD Amount	Tonnage Allowance	LD per Ton Organics
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

2. **Recyclable materials not delivered to the designated transfer and processing facility**  
6.01

	July			August			September			Q3			2018 LD Amount	Tonnage Allowance	LD per Ton Recyclables
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

## 2018 LIQUIDATED DAMAGES

**Solid waste or organic materials not delivered to the designated transfer and processing facility**

6.01

	July			August			September			Q3			2018 LD Amount	Tonnage Allowance	LD per Ton Solid Waste/ Organics
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
County Franchised Area	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
<b>Total Liquidated Damages</b>	-	0	0	-	0	0	-	0	0	0	0	-	3,300	15,150	

**Quarterly Single-Family Missed Pick-Up Collection Events Incentive/Disincentive Rate Year 2018**

\$50

Agency	Number of Missed Pick-Up Events			Incentive Threshold	Disincentive Threshold	Disincentive Payment Due \$50 per Event			
	Jul	Aug	Sep			Jul	Aug	Sep	Total
Quarter 3	Jul	Aug	Sep			Jul	Aug	Sep	Total
Atherton	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Belmont	0	2	0	N/A	0	\$0	(\$100)	\$0	(\$100)
Burlingame	0	0	0	N/A	0	\$0	\$0	\$0	\$0
East Palo Alto	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Foster City	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Hillsborough	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Menlo Park	0	0	0	N/A	0	\$0	\$0	\$0	\$0
North Fair Oaks	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Redwood City	0	1	0	N/A	0	\$0	(\$50)	\$0	(\$50)
San Carlos	0	0	0	N/A	0	\$0	\$0	\$0	\$0
San Mateo	0	2	2	N/A	0	\$0	(\$100)	(\$100)	(\$200)
San Mateo County	0	0	0	N/A	0	\$0	\$0	\$0	\$0
West Bay	0	0	1	N/A	0	\$0	\$0	(\$50)	(\$50)
<b>Totals</b>	<b>0</b>	<b>5</b>	<b>3</b>			<b>\$0</b>	<b>(\$250)</b>	<b>(\$150)</b>	<b>(\$400)</b>

Recology San Mateo County

Quarterly Average Speed of Answer Incentive/Disincentive Rate Year 2018

Aggregate SBWMA

Average Speed of Answer in Seconds SBWMA Service Area	Incentive Average Speed of Answer in Seconds	Disincentive Average Speed of Answer in Seconds	Incentive Seconds	Disincentive Seconds	\$500	\$500	Quarterly Net Amount
					Incentive Payment due \$500 per Second	Disincentive Payment due \$500 per Second	

Quarter 3 Month

July	17	15	30	0	0	\$0	\$0	\$0
August	14	15	30	1	0	\$645	\$0	\$645
September	26	15	30	0	0	\$0	\$0	\$0
Totals						\$645	\$0	\$645
		Year 2017						
	Agency	Solid Waste Tons						
	Atherton	2,184		\$8	\$0	\$8		
	Belmont	7,945		\$28	\$0	\$28		
	Burlingame	25,579		\$90	\$0	\$90		
	East Palo Alto	11,761		\$42	\$0	\$42		
	Foster City	10,214		\$36	\$0	\$36		
	Hillsborough	2,645		\$9	\$0	\$9		
	Menlo Park	17,277		\$61	\$0	\$61		
	North Fair Oaks	6,016		\$21	\$0	\$21		
	Redwood City	38,367		\$136	\$0	\$136		
	San Carlos	13,114		\$46	\$0	\$46		
	San Mateo	41,666		\$147	\$0	\$147		
	County Franchised Area	4,124		\$15	\$0	\$15		
	West Bay	1,538		\$5	\$0	\$5		
		182,430		\$645	\$0	\$645		

Recology San Mateo County

**Quarterly    Ninety Second Maximum Hold Time    Incentive/Disincentive    Rate Year 2018**

Aggregate SBWMA

\$5

Number of Calls Exceeding Ninety Second Hold Time SBWMA Service Area	Quarterly Number of Calls Received SBWMA Service Area	5% of Quarterly Number of Calls Received SBWMA Service Area	Incentive Number of Calls	Ninety Second Hold Time Calls in Excess of 5% of Quarterly Calls Received	Incentive Payment Due	Disincentive Payment due \$5 per Call
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Quarter 3

Month

\$5

July	601			N/A	N/A	N/A	\$0
August	446			N/A	N/A	N/A	\$0
September	978			N/A	N/A	N/A	\$0
Totals	2,025	47,162	2,358		0		\$0

Year 2017

Tons of Solid Waste Collected

Agency	Tons of Solid Waste Collected	Incentive Payment Due	Disincentive Payment Due
Atherton	2,184	N/A	\$0
Belmont	7,945	N/A	\$0
Burlingame	25,579	N/A	\$0
East Palo Alto	11,761	N/A	\$0
Foster City	10,214	N/A	\$0
Hillsborough	2,645	N/A	\$0
Menlo Park	17,277	N/A	\$0
North Fair Oaks	6,016	N/A	\$0
Redwood City	38,367	N/A	\$0
San Carlos	13,114	N/A	\$0
San Mateo	41,666	N/A	\$0
San Mateo County	4,124	N/A	\$0
West Bay	1,538	N/A	\$0
	182,430	N/A	\$0

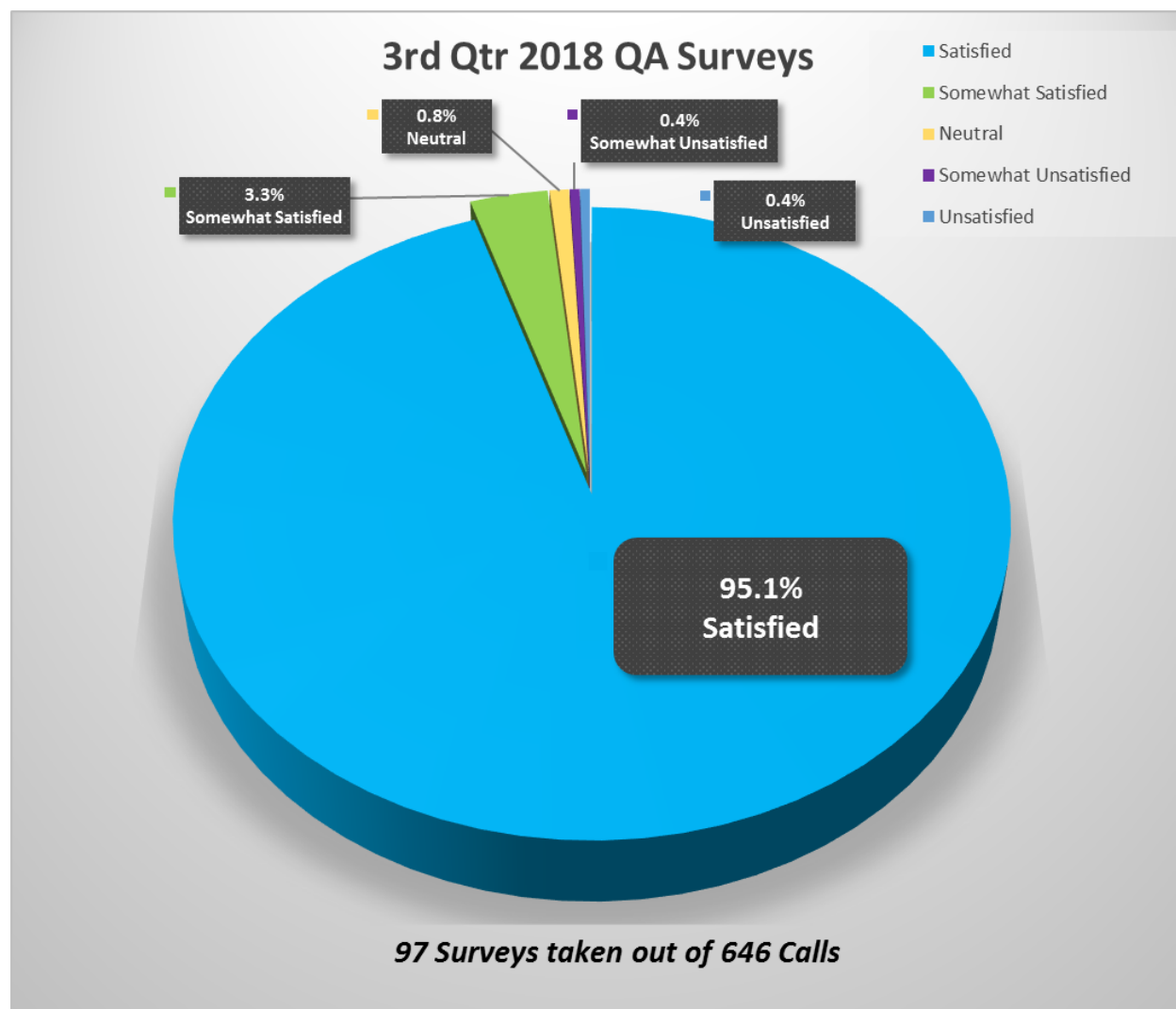
## I. SUMMARY ASSESSMENT

### SIGNIFICANT ACCOMPLISHMENTS

#### Customer Service Quality Assurance Surveys

Customer Service Representatives contact customers from the previous service day to survey them on their experience with the Call Center. Customers have the option of taking the survey over the phone or accessing the survey from a website provided to them. Of the 646 calls placed to customers during the 3rd Quarter, 97 surveys were completed (Any surveys with unanswered questions were eliminated from the results).

The results of the surveys continue to be positive with **98.4%** of the customers gave a Satisfactory rating. The top 3 reasons cited for the Satisfactory rating included Friendliness, Responsiveness, and Listening Carefully.





## Participation in Coastal Clean Up Days

During Q3 2018, Recology San Mateo County (RSMC) participated in several Coastal Clean Up Days including the Redwood Shores Levee Clean-up and the San Mateo Bayfront Clean Up. Waste Zero Specialists (WZS) partnered with various jurisdictions in the SBWMA service area to volunteer and educate the community. A total of 3.76 tons of material was collected and properly disposed of.



Waste Zero Specialists Sarah Prescott and Hannah Towne and Operations Supervisor Michael Green volunteer at the San Mateo Bayfront Cleanup to help educate community members on how to best sort the collected material.



Waste Zero Specialists Alex Porter and Yvette Madera volunteer at the Redwood Shores Levee Cleanup to help educate community members on how to best sort the collected material.

## Household Battery and Cell Phone Collection Program Relaunch



Household battery and cell phone program notice that was sent to all residents in RSMC's service area.

During Q3 2018, Recology San Mateo County (RSMC) partnered with RethinkWaste on the household battery and cell phone collection program relaunch. As a part of the program relaunch, RSMC converted collection from the residential recycle routes to the garbage routes. To support this route conversion, RSMC conducted trainings for all the recycle and garbage drivers to review the program changes. Battery boxes were also installed onto the garbage collection vehicles. The Waste Zero Specialists provided further education to property managers of multi-family dwellings (MFDs) on the program changes and delivered battery buckets and posters to MFDs, as requested. As a result of the program relaunch, the Materials Recovery Facility (MRF) has already described a steep increase in the total pounds collected throughout the SBWMA service area.

## **J. COMMERCIAL RECYCLING PROMOTION PROGRAM STATUS REPORT**

### **SUMMARY OF TRAINING AND PROFESSIONAL DEVELOPMENT ACTIVITIES FOR THE COMMERCIAL DIVERSION TEAM AND SUPERVISORY STAFF**

Below is a summary of the Quarter 3 (Q3) 2018 training and professional development activities for the Recology San Mateo County (RSMC) Commercial Recycling Promotion Team (CRPT)

On July 19, 2018, WZS Rachael Lacey participated in an EPA Webinar: Exploring Best Practices in University Composting Programs. Topics discussed best practices for encouraging and educating college students to compost, including site-specific signage, free resources for students, capitalizing on paper towel bins for compost, DIY signage, and large “tailgate dumpster” signs.

On July 31, 2018, WZS Rachael Lacey participated in a webinar discussing the current activism surrounding plastic straws and other single-use plastics. Topics discussed included legislation in Alameda prohibiting single-use plastic food service ware, encouraging kids to write letters to local government and restaurants, the challenges of compostable plastics, and the challenges and rewards of working with local restaurants to enact change.

On August 8, 2018, WZS Hannah Towne attended the Countywide Recycling Committee Meeting. CalRecycle and San Mateo’s County Office of Sustainability discussed program updates, as well as the upcoming SB1383. A State Bill, which will require each jurisdiction to implement a food waste recovery program to achieve a 50% reduction in statewide disposal of organic waste by 2020, and a 75% reduction by 2025.

On September 14, 2018, WZS Hannah Town, started the Redwood City, Belmont, Menlo Park and San Carlos Leadership class, hosted by the Redwood City Chamber of Commerce. The ten-month long program allows the participants the opportunity to learn about timely and relevant issues of vital concern to their city; and learn how they can effectively shape the future of their community, their organization, or their business.

### **A DESCRIPTION OF THE STRATEGY AND OVERALL APPROACH TO ATTRACT AND RETAIN A HIGH QUALITY AND EFFECTIVE COMMERCIAL RECYCLING PROMOTION PROGRAM AND SUPERVISORY STAFF**

Recology is recognized in the industry for its environmental commitments, programs, and services. We utilize our well-established networks to recruit the best suited members for our diversion teams by posting on specific “green industry” LISTSERVs that target individuals in the field of waste reduction. We support growth and leadership development amongst our employees and encourage educational opportunities both internally and externally.

At Recology, we believe our employees' compensation includes more than just their paychecks; we recognize that providing a comprehensive benefits package is an important aspect of our employees' total compensation. By providing a competitive benefits package, including Recology's

Employee Stock Ownership Plan (ESOP), Recology can attract and retain highly qualified employees.

**A DESCRIPTION AND STATUS OF ACHIEVING THE GOALS AND OBJECTIVES FOR THE COMMERCIAL RECYCLING PROMOTION TEAM AND HOW THESE GOALS AND OBJECTIVES ARE TIED TO THE COMPENSATION INCENTIVE PLAN**

Our goals are to continue to recruit new recycling and compost customers and enhance the existing diversion programs to increase the volume of recyclable and compostable materials collected and delivered to the Shoreway Environmental Center. The following is an update on the goals and objectives achieved in Q3 2018.

**New and/or Increased Recycling or Compost Customers**

RSMC is pleased to report that the CRPT exceeded the Q3 2018 goal of recruiting or increasing new compost and/or recycling services in the commercial and Multi-Family Dwelling (MFD) sectors as noted below:

Q3 2018 Goal New and/or Increased Recycling or Compost Customers	Q3 2018 Actual New and/or Increased Recycling or Compost Customers
100	109

**Target Account Site Assessments**

The CRPT exceeded the goal set for conducting Targeted Account Site Assessments‡ in Q3 2018, as outlined below:

Q3 2018 Goal Target Account Site Assessments	Q3 2018 Actual Target Account Site Assessments
50	68

The number of Site Assessments performed during Q3 2018 in each Member Agency is summarized below:

Member Agency	Q3 2018 Target Account Site Assessments	Year to Date Target Account Site Assessments	Q3 2018 Additional Waste Audits	Year to Date Additional Waste Audits
Atherton	0	7	0	0
Belmont	3	24	5	6
Burlingame	4	28	3	14
East Palo Alto	18	27	0	1
Foster City	16	23	6	8
Hillsborough	3	4	0	0
Menlo Park	5	17	7	24

Member Agency	Q3 2018 Target Account Site Assessments	Year to Date Target Account Site Assessments	Q3 2018 Additional Waste Audits	Year to Date Additional Waste Audits
North Fair Oaks	3	6	2	2
Redwood City	6	30	8	13
San Carlos	5	30	6	18
San Mateo	5	22	16	40
County Franchised Area	0	14	7	11
West Bay Sanitary District	0	3	0	2
<b>Total</b>	<b>68</b>	<b>235</b>	<b>60</b>	<b>139</b>

A detailed account of the Site Assessments and Waste Audits noted above is included in the 3rd Quarter 2018 Report detail file in the tab labeled “M10a. Top MSW Generators.”

‡Site Assessments are waste audits that are performed for the Top MSW Generators in each Member Agency. Per Franchise Agreement Section 7.04, RSMC is required to conduct these Site Assessments annually.

#### Quarter 4 (Q4) 2018 Goals

RSMC’s goal is to continue increasing diversion by implementing new recycling and composting programs and work directly with customers to maximize their existing programs. To support this goal, RSMC will perform Site Assessments and Waste Audits to monitor diversion opportunities and assist the Member Agencies in meeting the requirements AB 341 and AB 1826. In addition, RSMC will provide the necessary technical assistance to customers on a requested or as needed basis.

**With that in mind, the following goals have been set for the CRPT:**

- Implement composting services at Commercial and MFD accounts, that potentially fall under the mandate of AB 1826
- Contact MFDs to ensure their yard waste materials are recycled and that they are AB 1826 compliant
- Complete the Site Assessments for 2018 Target Accounts
- Complete the predetermined Focus Accounts to work on increasing recycling and compost services, to support the Member Agencies’ diversion goals

**The Q4 2018 goals for the CRPT will be achieved through the metrics outlined below:**

- Contact 48 MFDs to inform customers of AB 1826 and ensure the customer is in compliance with the State mandate by recycling yard waste materials
- Conduct 45 Target Account Site Assessments for Commercial and/or MFD accounts

- Contact 56 of the predetermined Focus Accounts to provide educational outreach and/or technical assistance, such as on-site trainings or presentations, with the focus of increasing diversion.
- Recruit or increase a minimum of 85 recycling and/or compost accounts, which may include the accounts that were targeted for AB 1826

**Compensation Incentive Plan**

The CRPT does not have a compensation incentive plan for achieving set goals. However, RSMC management conducts annual performance reviews to verify achievement of goals, as well as evaluations of an employee’s level of Recology’s Leadership Competencies, which include items such as strategic thinking, business acumen, communications, and customer relations. The annual performance review is then used to determine potential merit increases.

**A DESCRIPTION OF CONTRACTOR’S SALES STRATEGY FOR MAINTAINING AND/OR EXPANDING THE EXISTING COMMERCIAL RECYCLING ACCOUNT BASE AND DIVERSION LEVELS**

To support our goal of increasing diversion and minimizing contamination, our strategy will be to focus on low diversion and/or compost-rich accounts, to ensure that their needs are being met, they are properly informed about correct diversion practices, and that the maximum diversion is being achieved. The CRPT will continue to contact customers and perform Waste Audits to identify the needs of customers and areas in which we can improve existing diversion programs and/or implement new diversion services. An outline of these strategies and accomplishments is noted below:

**Focus Accounts**

The CRPT has identified Focus Accounts in each jurisdiction who will be contacted by the CRPT to provide educational outreach and/or technical assistance, such as on-site trainings or presentations, delivery of internal recycling containers, new posters, or other signage. Focus Accounts were chosen based upon previously conducted Waste Audits and historical knowledge of the customer base. The number of Focus Accounts chosen in 2018 for each Member Agency is summarized below:

Member Agency	2018 Focus Accounts	2018 Focus Accounts Contacted in Q3	Year to date Focus Accounts Contacted
Atherton	0	0	0
Belmont	23	7	17
Burlingame	21	2	21
East Palo Alto	17	0	17
Foster City	16	5	6
Hillsborough	0	0	0
Menlo Park	26	5	18

Member Agency	2018 Focus Accounts	2018 Focus Accounts Contacted in Q3	Year to date Focus Accounts Contacted
North Fair Oaks	14	4	7
Redwood City	25	9	17
San Carlos	14	2	7
San Mateo	25	1	18
County Franchised Area	13	2	10
West Bay Sanitary District	8	3	8
<b>Total</b>	<b>202</b>	<b>40</b>	<b>146</b>

### **Target Compost Rich Accounts for AB 1826**

AB 1826 went into effect on April 1<sup>st</sup>, 2016, and required businesses that generate eight or more cubic yards of organic waste per week to arrange for organic composting services. The volume requirements of AB 1826 gradually decrease each year until 2020, with the minimum requirement being two or more cubic yards of MSW. The second phase went into effect on January 1, 2017, and requires business that generate four or more cubic yards of organic waste per week to implement an organics recycling program.

During Q3 2018, the CRPT targeted organic-rich accounts that were not subscribed to compost service, with the goal of implementing an organics program. The CRPT contacted over 100 accounts that may fall under the current phase of AB 1826. During this time, the CRPT audited 60 accounts and implemented 18 new compost accounts. The technical assistance for these specific customers included 34 trainings and/or presentations.

RSMC's outreach strategies have proven to be effective, and therefore the CRPT will continue to target accounts that are not compliant with AB 1826. With the new phase in effect, all accounts that generate four or more cubic yards of MSW and do not currently subscribe to compost collection services will be targeted. For this next step, the CRPT will target accounts based on business classification, specifically focusing on food service establishments, which are typically higher generators of organic materials. The CRPT will inform these customers about AB 1826 and assist with the implementation of compost collection to ensure that customers comply and that their diversion programs are successful.

### **Presentations, Trainings, and Outreach Materials**

The CRPT utilizes presentations, trainings and various outreach materials to educate customers about the programs and services offered. These tools help teach customers how to properly separate items into recycling, compost, and garbage containers. The CRPT will continue to promote these services and outreach materials in Q3 2018 to increase diversion and reduce contamination.



Below is a summary of the public education and outreach materials distributed by the CRPT throughout the SBWMA service area during Q3 2018:

<b>Q3 2018 Public Education and Outreach Materials</b>					
	<b>Commercial Brochures</b>	<b>Posters</b>	<b>Dock Signs</b>	<b>Stickers</b>	<b>Recycle Buddy Bags</b>
July	10	121	23	87	612
August	13	104	6	66	584
September	3	86	9	72	331
<b>Total</b>	<b>26</b>	<b>311</b>	<b>38</b>	<b>225</b>	<b>1,527</b>

During Q3, 2018, the CRPT conducted **15 presentations** and **51 trainings** to Commercial and/or MFD customers, which are on the following pages:

<b>Date</b>	<b>Franchise</b>	<b>Customer Name</b>	<b>Location</b>	<b>Attendees (staff, custodians, students, etc.)</b>	<b>Description</b>
07/02/2018	NFO	LOS MANGUITOS	3133 MIDDLEFIELD RD #D	STAFF	TRAINING
07/03/2018	CFA	FOREVER YOUNG ASSISTED LIVING	1931 WOODSIDE RD	KITCHEN STAFF	TRAINING
07/05/2018	BEL	CARLMONT SHOPPING CENTER JAMBA JUICE	1049 ALAMEDA DE LAS PULGAS	JAMBA JUICE STAFF AND MANAGER	TRAINING
07/05/2018	BEL	CARLMONT SHOPPING CENTER STARBUCKS	1049 ALAMEDA DE LAS PULGAS	MANAGER	TRAINING
07/05/2018	BEL	CARLMONT SHOPPING CENTER SUSHI KU	1049 ALAMEDA DE LAS PULGAS	MANAGER	TRAINING
07/05/2018	BEL	CARLMONT SHOPPING CENTER SUBWAY	1049 ALAMEDA DE LAS PULGAS	EMPLOYEES	TRAINING

07/05/2018	BEL	CARLMONT SHOPPING CENTER GIN MON	1049 ALAMEDA DE LAS PULGAS	OWNER	TRAINING
07/06/2018	EPA	PROJECT WE HOPE	1858 BAY RD	STAFF	TRAINING
07/10/2018	MAT	PENINSULA FAMILY SERVICE	24 E 2ND AVE	OFFICE EMPLOYEES AND MANAGERS	PRESENTATION
07/10/2018	MAT	PPC INVESTMENTS, LLC MOAIC APARTMENTS	3110 CASA DE CAMPO	RESIDENTS	PRESENTATION
07/10/2018	MPK	FMS - DEPT OF VETS AFFAIRS	795 WILLOW RD; BUILDING 329	MANAGERS AND KITCHEN STAFF	TRAINING
07/10/2018	RWC	HARRY'S HOFBRAU	1626 MAIN ST	KITCHEN STAFF	SPANISH TRAINING
07/10/2018	RWC	HARRY'S HOFBRAU	1626 MAIN ST	KITCHEN STAFF	SPANISH TRAINING
07/10/2018	SNC	PREMIER DERMATOLOGY	378 EL CAMINO REAL	EMPLOYEES	TRAINING
07/11/2018	BEL	FARM HOUSE	1301 SIXTH AVE	EMPLOYEES	TRAINING
07/11/2018	BEL	LUNARDI FOODS	1085 ALAMEDA DE LAS PULGAS	BAKERY DEPARTMENT EMPLOYEES	TRAINING
07/11/2018	BEL	LUNARDI FOODS	1085 ALAMEDA DE LAS PULGAS	FISH AND MEAT DEPARTMENT EMPLOYEES	TRAINING
07/11/2018	BEL	LUNARDI FOODS	1085 ALAMEDA DE LAS PULGAS	PRODUCE DEPARTMENT EMPLOYEES	TRAINING
07/11/2018	BEL	LUNARDI FOODS	1085 ALAMEDA DE LAS PULGAS	CASHIERS/FRONT DESK EMPLOYEES	TRAINING
07/11/2018	NFO	WALLY'S PLACE	695 5TH AVE	RESIDENTS & DIRECTOR	PRESENTATION



07/13/2018	MPK	ABBOTT - MENLO PARK	3885 BOHANNON DR	EMPLOYEES	PRESENTATION
07/13/2018	MPK	ABBOTT - MENLO PARK	3885 BOHANNON DR	EMPLOYEES	PRESENTATION
07/17/2018	EPA	EPA SENIOR CENTER, INC	560 BELL ST	KITCHEN STAFF	TRAINING
07/17/2018	EPA	EPA SENIOR CENTER, INC	560 BELL ST	SENIORS AND MRS GRANT	PRESENTATION
07/17/2018	MPK	TRADER JOES #69	720 MENLO AVE	EMPLOYEES AND MANAGERS	TRAINING
07/17/2018	MPK	TRADER JOES #69	720 MENLO AVE	EMPLOYEES AND MANAGERS	TRAINING
07/19/2018	RWC	VILLA MONTGOMERY C/O THE JOHN	1500 EL CAMINO REAL	RESIDENTS & MANAGEMENT	PRESENTATION
07/20/2018	RWC	HTTS CORP, INC. DBA QUIZNOS	20 WOODSIDE RD	KITCHEN STAFF	TRAINING
07/20/2018	RWC	OPLS LLC	20 WOODSIDE RD	KITCHEN STAFF	TRAINING
07/24/2018	BUR	CITY OF BURLINGAME - REC CENTR	850 BURLINGAME AVE	CAMPERS & STAFF	PRESENTATION
07/24/2018	BUR	CITY OF BURLINGAME - REC CENTR	850 BURLINGAME AVE	CAMPERS & STAFF	PRESENTATION
07/24/2018	RWC	101 REDWOOD SHORES LLC	101 REDWOOD SHORES	TENANT MANAGERS (6 TENANTS)	TRAINING
07/24/2018	RWC	GOOGLE INC.	1300 SEAPORT BLVD	CAFE STAFF	TRAINING

07/26/2018	RWC	HUDSON SHOREBREEZE, LLC	255 SHORLINE DR, 3RD FLOOR	ALL STAFF/MANAGEMENT; REYNA OCEGUERA	PRESENTATION
08/07/2018	MAT	RAISER PROPERTY MANAGEMENT	800 S CLAREMONT ST	PROPERTY MGR, OFFICE MRG & MAINTENANCE	PRESENTATION
08/13/2018	MAT	ARMADILLO WILLY'S BBQ	2260 BRIDGEPOINTE PKWY	MANAGERS	TRAINING
08/15/2018	RWC	COMPLETE SOLUTIONS TACOS EL GRULLENSE	2501 EL CAMINO REAL	KITCHEN STAFF & MANAGER	TRAINING
08/20/2018	BUR	PANDA EXPRESS, INC.	1453 BURLINGAME AVE	EMPLOYEES	TRAINING
08/21/2018	MAT	SCEA	2211 BRIDGEPOINTE PKWY	PLAYSTATION EMPLOYEES	PRESENTATION
08/22/2018	EPA	WINGSTOP	1765 E BAYSHORE RD #A1	MANAGER & EMPLOYEE	TRAINING
08/24/2018	BUR	APERIA TECHNOLOGIES	1616 ROLLINS RD	EMPLOYEES	PRESENTATION
08/27/2018	RWC	BEREKET LLC	2030-2050 BROADWAY ST	MANAGERS AND PROPERTY MANAGER	TRAINING
08/29/2018	MAT	CITY OF SAN MATEO REC CENTER	2645 ALAMEDA DE LAS PULGAS	KITCHEN VOLUNTEERS	TRAINING
08/30/2018	MAT	BURGER IM	1324 W HILLSDALE BLVD	EMPLOYEES	TRAINING
08/30/2018	MPK	HINES/FACEBOOK	1 FACEBOOK WAY (MPK 21)	ABM MANAGERS AND EMPLOYEES	TRAINING
08/30/2018	RWC	HUDSON 555 TWIN DOLPHIN PLAZA,	555 TWIN DOLPHIN DR SUITE 145	TRAYT EMPLOYEES	TRAINING

09/04/2018	RWC	COMPLETE SOLUTIONS CHUCK E CHEESE	2501 EL CAMINO REAL	KITCHEN & MANAGER	TRAINING
09/04/2018	RWC	COMPLETE SOLUTIONS CHUCK E CHEESE	2501 EL CAMINO REAL	MANAGER AND CASHIER	TRAINING
09/04/2018	SNC	AVIATION MUSEUM	601 SKYWAY	EMPLOYEES	TRAINING
09/06/2018	RWC	MARINE SCIENCE INSTITUTE	500 DISCOVERY PKWY	MSI EMPLOYEES	PRESENTATION
09/06/2018	SNC	FIRST BAPTIST CHURCH LITTLE LEARNERS PRESCHOOL	787 WALNUT ST	PRESCHOOLERS & TEACHERS	PRESENTATION
09/10/2018	BUR	ALL INDUSTRIAL ELECTRIC SUPPLY	895 MITTEN RD	EMPLOYEES	TRAINING
09/10/2018	BUR	ALL INDUSTRIAL ELECTRIC SUPPLY	895 MITTEN RD	EMPLOYEES	TRAINING
09/12/2018	NFO	PINK PANTHERZ ESPRESSO #2 LLC	2797 EL CAMINO REAL	OWNER AND EMPLOYEES	TRAINING
09/13/2018	SNC	LONCAR ENT INC	777 BAY VIEW DR	CHEF & OWNER	TRAINING
09/14/2018	BUR	ANY BREAKERS INC	845 STANTON RD	EMPLOYEES	TRAINING
09/17/2018	MAT	BONCHON	220 S B ST	KITCHEN STAFF AND MANAGER	TRAINING
09/20/2018	RWC	PELLARIN ENTERPRISES VIVI'S CAFÉ	768 WOODSIDE RD	EMPLOYEE & OWNER	TRAINING
09/20/2018	RWC	PELLARIN ENTERPRISES TACOS EL GRULLENSE	768 WOODSIDE RD	MANAGER & EMPLOYEES	SPANISH TRAINING

09/21/2018	EPA	FOUR SEASONS HOTEL	2050 UNIVERSITY AVE	KITCHEN STAFF	TRAINING
09/21/2018	EPA	FOUR SEASONS HOTEL	2050 UNIVERSITY AVE	SERVERS & BUSSERS	TRAINING
09/25/2018	FOC	1297 RESTAURANT GROUP MOD PIZZA	1297 CHESS DR	MANAGERS	TRAINING
09/25/2018	FOC	1297 RESTAURANT GROUP THE HABIT	1297 CHESS DR	STORE MANAGER AND EMPLOYEES	TRAINING
09/25/2018	SNC	MAVERICK JACKS	622 LAUREL ST	MANAGER & EMPLOYEES	TRAINING
09/26/2018	FOC	ATRIA AT FOSTER SQUARE #10681	707 THAYER LN	ATRIA STAFF	TRAINING

Franchise codes: ATH = Atherton, BEL = Belmont, BUR = Burlingame, CFA = County Franchised Area, EPA = East Palo Alto, FOC = Foster City, HIL = Hillsborough, MAT = San Mateo, MPK = Menlo Park, NFO = North Fair Oaks, RWC = Redwood City, SNC = San Carlos, WBS = West Bay Sanitary District

Member Agency codes: C01 = Atherton, C02 = Belmont, C03 = Burlingame, C04 = East Palo Alto, C05 = Foster City, C06 = Hillsborough, C07 = Menlo Park, C08 = Redwood City, C09 = San Carlos, C10 = San Mateo, C11 = North Fair Oaks, C12 = West Bay Sanitary District, C15 = County Franchised Area

## **A DESCRIPTION OF THE SERVICES PROVIDED TO THE COMMERCIAL AND AGENCY FACILITY SECTORS**

Services provided by RSMC to Commercial and Agency Facility sectors include Solid Waste, Compost, and Single-Stream Recycling material collection. Support services provided include conducting Site Assessments and Site Checks, determining adequate and cost-effective service levels, providing presentations and trainings, and distributing public education materials and internal containers.

## **A DETAILED ACCOUNT OF DIVERSION STATISTICS FOR THE COMMERCIAL AND AGENCY FACILITY SECTORS**

A detailed account of the diversion statistics is included in RSMC's 2018 3rd Quarter Report under the tab labeled "M1d. Diversion Level".