



QUARTERLY REPORT TO THE SBWMA
FOR 3rd Quarter 2014

Submitted October 30, 2014



October 30, 2014

Kevin McCarthy
Executive Director
SBWMA/RethinkWaste
610 Elm Street, Suite 202
San Carlos, CA 94070

Dear Mr. McCarthy:

Enclosed is a copy of the Recology 3rd Quarter 2014 report to the SBWMA. Recology will send electronic copies to each jurisdiction.

In accordance with the requirements of Section 9.04 B of the Agreement, the undersigned hereby certifies, under penalty of perjury, that the report submitted herewith is true and correct to the best knowledge of the undersigned after reasonable inquiry.

If you should have any questions or require additional information, please call me at (650) 598-8243.

Sincerely,

A handwritten signature in black ink that reads 'Mario Puccinelli'.

Mario Puccinelli
General Manager

cc: Cliff Feldman
Marshall Moran



RECOLOGY SAN MATEO COUNTY

QUARTERLY REPORT TO THE SBWMA

**For
3rd Quarter 2014**

**Submitted
OCTOBER 30, 2014**



3rd QUARTER 2014 REPORT

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3rd QUARTER 2014 REPORT

DEFINITIONS OF WASTE TYPES INCLUDED ON THE TONNAGE SUMMARY REPORT

Commercial Solid Waste – Franchised solid waste collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Commercial Recycling – Franchised recyclable materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. This includes construction and demolition debris collected from agency facilities. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Commercial Organics – Franchised organic materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Solid Waste – Franchised solid waste collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Recycling – Franchised recyclable materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Organics – Franchised organic materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Solid Waste – Franchised solid waste collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Recycling – Franchised recyclable materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. This includes construction and demolition debris. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Organics – Franchised organic materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Solid Waste – Franchised solid waste collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Recycling – Franchised recyclable materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Organics – Franchised organic materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Tonnage Allocations – During Quarter 3, system tonnage allocations were updated as follows: effective July 1 and July 8 for usual and customary service changes.

Bulky item collection tonnage is allocated based on the number of collection events for solid waste and on the basis of the number of items collected for recyclables. The allocation methodology is applied consistently each month.



3rd QUARTER 2014 QUARTERLY REPORT SUMMARY

Quarter	1 st Quarter	2 nd Quarter	3 rd Quarter	4 th Quarter	2014 Year End
Commercial Tonnage Collected					
Solid Waste	20,525.64	20,671.55	21,338.58		62,535.77
Recyclables	5,633.91	5,624.40	5,954.32		17,212.63
Organics	4,983.75	4,915.60	5,297.75		15,197.10
Multi-Family Tonnage Collected					
Solid Waste	8,271.60	8,362.08	8,556.91		25,190.59
Recyclables	1,942.38	1,937.76	1,978.17		5,858.31
Organics	213.10	222.66	225.05		660.81
Residential Tonnage Collected					
Solid Waste	14,109.14	14,359.99	14,847.46		43,316.59
Recyclables	10,135.68	10,012.78	10,028.61		30,177.07
Organics	17,104.97	18,771.35	17,726.72		53,603.04
Diversion Rates					
Commercial	30.73%	30.43%	31.04%		30.74%
Multi-Family	20.67%	20.53%	20.48%		20.56%
Residential	65.88%	66.72%	65.15%		65.92%
Overall	48.26%	48.88%	47.95%		48.36%
Inquires, Service Requests & Complaints	13,390	16,220	16,089		45,699
Calls Received	35,211	37,426	39,033		111,670
Avg. Hold Time	14.91	13.11	18.62		15.59
Assessments	251	217	248		716
Quality Assurance	627	645	612		1,884

RECOLOGY QUARTERLY REPORT 2014

	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2014 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
ATHERTON								
Commercial								
Commercial Solid Waste	38.04	39.57	36.65	110.78	104.10	114.26	0.00	329.14
Commercial Recycling	13.60	13.28	14.25	41.67	40.14	41.13	0.00	122.94
Commercial Organics	36.01	30.78	55.91	91.00	109.56	122.70	0.00	323.26
Subtotal - Disposed	38.04	39.57	36.65	110.78	104.10	114.26	0.00	329.14
Subtotal - Diverted	49.61	44.06	70.16	132.67	149.70	163.83	0.00	446.20
Diversion Rate	56.60%	52.68%	65.69%	54.50%	58.98%	58.91%	0.00%	57.55%
MFD								
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Roll-Off								
Roll-Off Solid Waste	0.00	6.34	0.00	0.00	0.43	6.34	0.00	6.77
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	6.34	0.00	0.00	0.43	6.34	0.00	6.77
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	147.23	134.24	142.58	406.14	411.71	424.05	0.00	1,241.90
Residential Curbside Recycling	119.35	106.19	116.92	344.90	352.76	342.46	0.00	1,040.12
Residential Curbside Organics	571.11	558.65	642.01	1,731.26	1,715.86	1,771.77	0.00	5,218.89
Subtotal - Disposed	147.23	134.24	142.58	406.14	411.71	424.05	0.00	1,241.90
Subtotal - Diverted	690.46	664.84	758.93	2,076.16	2,068.62	2,114.23	0.00	6,259.01
Diversion Rate	82.42%	83.20%	84.18%	83.64%	83.40%	83.29%	0.00%	83.44%
Total Disposed	185.27	180.15	179.23	516.92	516.24	544.65	0.00	1,577.81
Total Diverted	740.07	708.90	829.09	2,208.83	2,218.32	2,278.06	0.00	6,705.21
Total Diversion Rate	79.98%	79.74%	82.22%	81.04%	81.12%	80.70%	0.00%	80.95%
Single-Family Measured Diversion Rate	82.42%	83.20%	84.18%	83.64%	83.40%	83.29%	0.00%	83.44%
Commercial Measured Diversion Rate	56.60%	48.97%	65.69%	54.50%	58.88%	57.60%	0.00%	57.05%
MFD Measured Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Overall Measured Diversion Rate	79.98%	79.74%	82.22%	81.04%	81.12%	80.70%	0.00%	80.95%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2014

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2014

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>2013 - 2014</u> <u>Tons Incr/(Decr)</u>	<u>2013 - 2014</u> <u>% Change</u>
Atherton						
Commercial¹ and MFD						
Commercial Solid Waste	452.22	395.20	342.49	329.14	(13.35)	-3.90%
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Solid Waste	0.00	0.00	0.43	6.77	6.34	1474.42%
Commercial Recycling	164.12	114.10	121.63	122.94	1.31	1.08%
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Recycling	6.61	0.00	0.24	0.00	(0.24)	-100.00%
Commercial Organics	339.64	284.74	371.53	323.26	(48.27)	-12.99%
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Organics	3.53	26.57	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	452.22	395.20	342.92	335.91	(7.01)	-2.04%
SUBTOTAL - Diverted Tons	513.90	425.41	493.40	446.20	(47.20)	-9.57%
Residential						
Residential Solid Waste	1,537.78	1,302.52	1,272.50	1,241.90	(30.60)	-2.40%
Residential Curbside Recycling	936.38	962.70	996.38	1,040.12	43.74	4.39%
Residential Curbside Organics	5,676.17	5,774.39	5,599.26	5,218.89	(380.37)	-6.79%
SUBTOTAL - Disposed Tons	1,537.78	1,302.52	1,272.50	1,241.90	(30.60)	-2.40%
SUBTOTAL - Diverted Tons	6,612.55	6,737.09	6,595.64	6,259.01	(336.63)	-5.10%
Commercial/MFD and Residential						
TOTAL TONS DISPOSED	1,990.00	1,697.72	1,615.42	1,577.81		
TOTAL TONS DIVERTED	7,126.45	7,162.50	7,089.04	6,705.21		
COMMERCIAL DIVERSION RATE	53.19%	51.84%	59.00%	57.05%		
MFD DIVERSION RATE	0.00%	0.00%	0.00%	0.00%		
RESIDENTIAL DIVERSION RATE	81.13%	83.80%	83.83%	83.44%		
TOTAL DIVERSION RATE	78.17%	80.84%	81.44%	80.95%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2014

MEMBER AGENCY	2014							2014
	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
BELMONT								
Commercial								
Commercial Solid Waste	180.98	177.57	186.27	610.11	595.14	544.82	0.00	1,750.07
Commercial Recycling	56.33	57.64	58.49	198.63	179.66	172.46	0.00	550.75
Commercial Organics	52.93	49.07	51.81	138.21	155.82	153.81	0.00	447.84
Subtotal - Disposed	180.98	177.57	186.27	610.11	595.14	544.82	0.00	1,750.07
Subtotal - Diverted	109.26	106.71	110.30	336.84	335.48	326.27	0.00	998.59
Diversion Rate	37.64%	37.54%	37.19%	35.57%	36.05%	37.46%	0.00%	36.33%
MFD								
MFD Solid Waste	186.61	184.05	188.58	545.29	543.22	559.24	0.00	1,647.75
MFD Recycling	44.69	41.24	46.04	129.50	127.55	131.97	0.00	389.02
MFD Organics	5.22	5.41	5.62	15.42	16.09	16.25	0.00	47.76
Subtotal - Disposed	186.61	184.05	188.58	545.29	543.22	559.24	0.00	1,647.75
Subtotal - Diverted	49.91	46.65	51.66	144.92	143.64	148.22	0.00	436.78
Diversion Rate	21.10%	20.22%	21.50%	21.00%	20.91%	20.95%	0.00%	20.95%
Roll-Off								
Roll-Off Solid Waste	38.04	44.96	54.30	110.85	120.26	137.30	0.00	368.41
Roll-Off Recycling	0.46	0.00	0.00	0.00	0.00	0.46	0.00	0.46
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	38.04	44.96	54.30	110.85	120.26	137.30	0.00	368.41
Subtotal - Diverted	0.46	0.00	0.00	0.00	0.00	0.46	0.00	0.46
Diversion Rate	1.19%	0.00%	0.00%	0.00%	0.00%	0.33%	0.00%	0.12%
Residential								
Residential Solid Waste	282.48	262.09	269.54	796.22	796.43	814.11	0.00	2,406.76
Residential Curbside Recycling	244.67	220.24	222.57	712.37	675.21	687.48	0.00	2,075.06
Residential Curbside Organics	353.60	305.85	306.84	897.57	1,029.29	966.29	0.00	2,893.15
Subtotal - Disposed	282.48	262.09	269.54	796.22	796.43	814.11	0.00	2,406.76
Subtotal - Diverted	598.27	526.09	529.41	1,609.94	1,704.50	1,653.77	0.00	4,968.21
Diversion Rate	67.93%	66.75%	66.26%	66.91%	68.15%	67.01%	0.00%	67.37%
Total Disposed	688.11	668.67	698.69	2,062.47	2,055.05	2,055.47	0.00	6,172.99
Total Diverted	757.90	679.45	691.37	2,091.70	2,183.62	2,128.72	0.00	6,404.04
Total Diversion Rate	52.41%	50.40%	49.74%	50.35%	51.52%	50.88%	0.00%	50.92%
Single-Family Measured Diversion Rate	67.93%	66.75%	66.26%	66.91%	68.15%	67.01%	0.00%	67.37%
Commercial Measured Diversion Rate	28.24%	27.39%	27.40%	27.56%	27.57%	27.67%	0.00%	27.60%
MFD Measured Diversion Rate	21.10%	20.22%	21.50%	21.00%	20.91%	20.95%	0.00%	20.95%
Overall Measured Diversion Rate	52.41%	50.40%	49.74%	50.35%	51.52%	50.88%	0.00%	50.92%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2014

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2014

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>2013 - 2014</u> <u>Tons Incr/(Decr)</u>	<u>2013 - 2014</u> <u>% Change</u>
Belmont						
Commercial¹ and MFD						
Commercial Solid Waste	1,651.45	1,910.36	1,744.19	1,750.07	5.88	0.34%
MFD Solid Waste	1,464.88	1,557.15	1,666.14	1,647.75	(18.39)	-1.10%
Roll-Off Solid Waste	359.71	367.62	355.33	368.41	13.08	3.68%
Commercial Recycling	391.34	451.70	474.56	550.75	76.19	16.05%
MFD Recycling	341.10	344.93	379.71	389.02	9.31	2.45%
Roll-Off Recycling	0.41	1.65	2.62	0.46	(2.16)	-82.44%
Commercial Organics	307.86	316.20	371.22	447.84	76.62	20.64%
MFD Organics	19.15	25.48	45.90	47.76	1.86	4.05%
Roll-Off Organics	1.14	7.02	0.22	0.00	(0.22)	-100.00%
SUBTOTAL - Disposed Tons	3,476.04	3,835.13	3,765.66	3,766.23	0.57	0.02%
SUBTOTAL - Diverted Tons	1,061.00	1,146.98	1,274.23	1,435.83	161.60	12.68%
Residential						
Residential Solid Waste	2,453.87	2,504.85	2,457.87	2,406.76	(51.11)	-2.08%
Residential Curbside Recycling	2,300.77	2,110.83	2,101.22	2,075.06	(26.16)	-1.24%
Residential Curbside Organics	3,057.33	3,026.79	3,148.45	2,893.15	(255.30)	-8.11%
SUBTOTAL - Disposed Tons	2,453.87	2,504.85	2,457.87	2,406.76	(51.11)	-2.08%
SUBTOTAL - Diverted Tons	5,358.10	5,137.62	5,249.67	4,968.21	(281.46)	-5.36%
Commercial/MFD and Residential						
TOTAL TONS DISPOSED	5,929.91	6,339.98	6,223.53	6,172.99		
TOTAL TONS DIVERTED	6,419.10	6,284.60	6,523.90	6,404.04		
COMMERCIAL DIVERSION RATE	23.39%	23.02%	25.28%	27.60%		
MFD DIVERSION RATE	19.74%	19.22%	20.35%	20.95%		
RESIDENTIAL DIVERSION RATE	68.59%	67.22%	68.11%	67.37%		
TOTAL DIVERSION RATE	51.98%	49.78%	51.18%	50.92%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2014

MEMBER AGENCY	2014							Year to Date
	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	
BURLINGAME								
Commercial								
Commercial Solid Waste	679.31	677.69	684.15	2,072.68	2,031.97	2,041.15	0.00	6,145.80
Commercial Recycling	352.41	344.91	367.73	926.50	955.97	1,065.05	0.00	2,947.52
Commercial Organics	207.11	232.94	217.58	708.36	618.62	657.63	0.00	1,984.61
Subtotal - Disposed	679.31	677.69	684.15	2,072.68	2,031.97	2,041.15	0.00	6,145.80
Subtotal - Diverted	559.52	577.85	585.31	1,634.86	1,574.59	1,722.68	0.00	4,932.13
Diversion Rate	45.17%	46.02%	46.11%	44.10%	43.66%	45.77%	0.00%	44.52%
MFD								
MFD Solid Waste	248.91	232.93	244.28	716.41	727.82	726.12	0.00	2,170.35
MFD Recycling	77.10	76.89	79.89	217.54	228.66	233.88	0.00	680.08
MFD Organics	4.46	3.91	4.31	12.68	12.59	12.68	0.00	37.95
Subtotal - Disposed	248.91	232.93	244.28	716.41	727.82	726.12	0.00	2,170.35
Subtotal - Diverted	81.56	80.80	84.20	230.22	241.25	246.56	0.00	718.03
Diversion Rate	24.68%	25.75%	25.63%	24.32%	24.90%	25.35%	0.00%	24.86%
Roll-Off								
Roll-Off Solid Waste	663.55	645.18	620.77	1,777.92	1,864.45	1,929.50	0.00	5,571.87
Roll-Off Recycling	13.18	14.33	15.35	33.29	25.61	42.86	0.00	101.76
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	663.55	645.18	620.77	1,777.92	1,864.45	1,929.50	0.00	5,571.87
Subtotal - Diverted	13.18	14.33	15.35	33.29	25.61	42.86	0.00	101.76
Diversion Rate	1.95%	2.17%	2.41%	1.84%	1.35%	2.17%	0.00%	1.79%
Residential								
Residential Solid Waste	322.25	285.16	322.16	886.75	904.05	929.57	0.00	2,720.37
Residential Curbside Recycling	246.99	222.50	252.25	740.47	728.00	721.74	0.00	2,190.21
Residential Curbside Organics	407.04	353.92	400.48	1,142.44	1,271.48	1,161.44	0.00	3,575.36
Subtotal - Disposed	322.25	285.16	322.16	886.75	904.05	929.57	0.00	2,720.37
Subtotal - Diverted	654.03	576.42	652.73	1,882.91	1,999.48	1,883.18	0.00	5,765.57
Diversion Rate	66.99%	66.90%	66.95%	67.98%	68.86%	66.95%	0.00%	67.94%
Total Disposed	1,914.02	1,840.96	1,871.36	5,453.76	5,528.29	5,626.34	0.00	16,608.39
Total Diverted	1,308.29	1,249.40	1,337.59	3,781.28	3,840.93	3,895.28	0.00	11,517.49
Total Diversion Rate	40.60%	40.43%	41.68%	40.94%	41.00%	40.91%	0.00%	40.95%
Single-Family Measured Diversion Rate	66.99%	66.90%	66.95%	67.98%	68.86%	66.95%	0.00%	67.94%
Commercial Measured Diversion Rate	29.13%	30.19%	30.66%	29.36%	28.48%	29.99%	0.00%	29.29%
MFD Measured Diversion Rate	24.68%	25.75%	25.63%	24.32%	24.90%	25.35%	0.00%	24.86%
Overall Measured Diversion Rate	40.60%	40.43%	41.68%	40.94%	41.00%	40.91%	0.00%	40.95%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2014

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2014

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>2013 - 2014</u> <u>Tons Incr/(Decr)</u>	<u>2013 - 2014</u> <u>% Change</u>
Burlingame						
Commercial¹ and MFD						
Commercial Solid Waste	6,202.99	6,418.45	6,198.40	6,145.80	(52.60)	-0.85%
MFD Solid Waste	2,373.21	2,180.78	2,220.10	2,170.35	(49.75)	-2.24%
Roll-Off Solid Waste	5,974.40	6,551.12	5,479.22	5,571.87	92.65	1.69%
Commercial Recycling	1,933.75	2,087.15	2,375.14	2,947.52	572.38	24.10%
MFD Recycling	541.62	543.42	639.42	680.08	40.66	6.36%
Roll-Off Recycling	86.16	177.98	90.12	101.76	11.64	12.92%
Commercial Organics	1,718.56	1,682.96	2,054.08	1,984.61	(69.47)	-3.38%
MFD Organics	57.32	44.68	47.17	37.95	(9.22)	-19.55%
Roll-Off Organics	714.54	238.87	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	14,550.60	15,150.35	13,897.72	13,888.02	(9.70)	-0.07%
SUBTOTAL - Diverted Tons	5,051.95	4,775.06	5,205.93	5,751.92	545.99	10.49%
Residential						
Residential Solid Waste	2,985.99	2,775.77	2,757.23	2,720.37	(36.86)	-1.34%
Residential Curbside Recycling	2,196.59	2,210.21	2,212.59	2,190.21	(22.38)	-1.01%
Residential Curbside Organics	3,816.02	3,757.91	3,859.18	3,575.36	(283.82)	-7.35%
SUBTOTAL - Disposed Tons	2,985.99	2,775.77	2,757.23	2,720.37	(36.86)	-1.34%
SUBTOTAL - Diverted Tons	6,012.61	5,968.12	6,071.77	5,765.57	(306.20)	-5.04%
Commercial/MFD and Residential						
TOTAL TONS DISPOSED	17,536.59	17,926.12	16,654.95	16,608.39		
TOTAL TONS DIVERTED	11,064.56	10,743.18	11,277.70	11,517.49		
COMMERCIAL DIVERSION RATE	25.77%	23.96%	27.25%	29.29%		
MFD DIVERSION RATE	20.15%	21.24%	23.62%	24.86%		
RESIDENTIAL DIVERSION RATE	66.82%	68.25%	68.77%	67.94%		
TOTAL DIVERSION RATE	38.69%	37.47%	40.37%	40.95%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2014

MEMBER AGENCY	2014							Year to Date
	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	
EAST PALO ALTO								
Commercial								
Commercial Solid Waste	125.02	120.40	119.46	309.47	348.11	364.88	0.00	1,022.46
Commercial Recycling	45.04	47.04	41.91	127.59	132.11	133.99	0.00	393.69
Commercial Organics	46.24	41.56	38.14	91.17	139.61	125.94	0.00	356.72
Subtotal - Disposed	125.02	120.40	119.46	309.47	348.11	364.88	0.00	1,022.46
Subtotal - Diverted	91.28	88.60	80.05	218.76	271.72	259.93	0.00	750.41
Diversion Rate	42.20%	42.39%	40.12%	41.41%	43.84%	41.60%	0.00%	42.33%
MFD								
MFD Solid Waste	233.61	238.50	237.54	670.81	686.91	709.65	0.00	2,067.37
MFD Recycling	23.11	21.67	24.43	66.14	67.77	69.21	0.00	203.12
MFD Organics	6.58	6.16	7.52	17.87	21.13	20.26	0.00	59.26
Subtotal - Disposed	233.61	238.50	237.54	670.81	686.91	709.65	0.00	2,067.37
Subtotal - Diverted	29.69	27.83	31.95	84.01	88.90	89.47	0.00	262.38
Diversion Rate	11.28%	10.45%	11.86%	11.13%	11.46%	11.20%	0.00%	11.26%
Roll-Off								
Roll-Off Solid Waste	103.29	117.88	85.68	291.09	282.59	306.85	0.00	880.53
Roll-Off Recycling	1.08	0.97	5.21	4.93	11.90	7.26	0.00	24.09
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	103.29	117.88	85.68	291.09	282.59	306.85	0.00	880.53
Subtotal - Diverted	1.08	0.97	5.21	4.93	11.90	7.26	0.00	24.09
Diversion Rate	1.03%	0.82%	5.73%	1.67%	4.04%	2.31%	0.00%	2.66%
Residential								
Residential Solid Waste	597.99	536.15	577.93	1,552.43	1,658.08	1,712.07	0.00	4,922.58
Residential Curbside Recycling	129.80	117.31	126.30	357.36	359.73	373.41	0.00	1,090.50
Residential Curbside Organics	304.88	279.78	293.22	813.82	942.43	877.88	0.00	2,634.13
Subtotal - Disposed	597.99	536.15	577.93	1,552.43	1,658.08	1,712.07	0.00	4,922.58
Subtotal - Diverted	434.68	397.09	419.52	1,171.18	1,302.16	1,251.29	0.00	3,724.63
Diversion Rate	42.09%	42.55%	42.06%	43.00%	43.99%	42.23%	0.00%	43.07%
Total Disposed	1,059.91	1,012.93	1,020.61	2,823.80	2,975.69	3,093.45	0.00	8,892.94
Total Diverted	556.73	514.49	536.73	1,478.88	1,674.68	1,607.95	0.00	4,761.51
Total Diversion Rate	34.44%	33.68%	34.46%	34.37%	36.01%	34.20%	0.00%	34.87%
Single-Family Measured Diversion Rate	42.09%	42.55%	42.06%	43.00%	43.99%	42.23%	0.00%	43.07%
Commercial Measured Diversion Rate	20.90%	19.76%	20.93%	19.49%	22.04%	20.52%	0.00%	20.71%
MFD Measured Diversion Rate	11.28%	10.45%	11.86%	11.13%	11.46%	11.20%	0.00%	11.26%
Overall Measured Diversion Rate	34.44%	33.68%	34.46%	34.37%	36.01%	34.20%	0.00%	34.87%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2014

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2014

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>2013 - 2014</u> <u>Tons Incr/(Decr)</u>	<u>2013 - 2014</u> <u>% Change</u>
East Palo Alto						
Commercial¹ and MFD						
Commercial Solid Waste	1,067.10	1,061.92	1,001.43	1,022.46	21.03	2.10%
MFD Solid Waste	1,993.63	1,920.10	2,038.81	2,067.37	28.56	1.40%
Roll-Off Solid Waste	577.19	1,003.04	985.96	880.53	(105.43)	-10.69%
Commercial Recycling	411.38	922.54	370.58	393.69	23.11	6.24%
MFD Recycling	20.52	144.71	163.94	203.12	39.18	23.90%
Roll-Off Recycling	24.55	17.74	7.85	24.09	16.24	100.00%
Commercial Organics	236.14	233.54	257.98	356.72	98.74	38.27%
MFD Organics	41.43	50.09	63.54	59.26	(4.28)	-6.73%
Roll-Off Organics	0.00	9.94	2.79	0.00	(2.79)	-100.00%
SUBTOTAL - Disposed Tons	3,637.92	3,985.06	4,026.20	3,970.36	(55.84)	-1.39%
SUBTOTAL - Diverted Tons	734.02	1,378.56	866.68	1,036.88	170.20	19.64%
Residential						
Residential Solid Waste	4,736.58	4,795.71	4,762.94	4,922.58	159.64	3.35%
Residential Curbside Recycling	972.48	970.50	1,033.63	1,090.50	56.87	5.50%
Residential Curbside Organics	2,621.30	2,611.31	2,756.47	2,634.13	(122.34)	-4.44%
SUBTOTAL - Disposed Tons	4,736.58	4,795.71	4,762.94	4,922.58	159.64	3.35%
SUBTOTAL - Diverted Tons	3,593.78	3,581.81	3,790.10	3,724.63	(65.47)	-1.73%
Commercial/MFD and Residential						
TOTAL TONS DISPOSED	8,374.50	8,780.77	8,789.14	8,892.94		
TOTAL TONS DIVERTED	4,327.80	4,960.37	4,656.78	4,761.51		
COMMERCIAL DIVERSION RATE	16.79%	25.70%	17.71%	20.71%		
MFD DIVERSION RATE	3.01%	9.21%	10.04%	11.26%		
RESIDENTIAL DIVERSION RATE	43.14%	42.76%	44.31%	43.07%		
TOTAL DIVERSION RATE	34.07%	36.10%	34.63%	34.87%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2014

MEMBER AGENCY	2014							Year to Date
	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	
FOSTER CITY								
Commercial								
Commercial Solid Waste	243.07	231.92	225.20	693.92	670.49	700.19	0.00	2,064.60
Commercial Recycling	83.23	83.77	87.76	256.07	245.65	254.76	0.00	756.48
Commercial Organics	164.69	166.58	174.57	468.42	470.76	505.84	0.00	1,445.02
Subtotal - Disposed	243.07	231.92	225.20	693.92	670.49	700.19	0.00	2,064.60
Subtotal - Diverted	247.92	250.35	262.33	724.49	716.41	760.60	0.00	2,201.50
Diversion Rate	50.49%	51.91%	53.81%	51.08%	51.66%	52.07%	0.00%	51.60%
MFD								
MFD Solid Waste	272.03	269.16	274.21	778.82	796.78	815.40	0.00	2,391.00
MFD Recycling	72.22	70.48	77.73	232.19	221.32	220.43	0.00	673.94
MFD Organics	3.36	3.23	3.45	9.78	9.79	10.04	0.00	29.61
Subtotal - Disposed	272.03	269.16	274.21	778.82	796.78	815.40	0.00	2,391.00
Subtotal - Diverted	75.58	73.71	81.18	241.97	231.11	230.47	0.00	703.55
Diversion Rate	21.74%	21.50%	22.84%	23.70%	22.48%	22.04%	0.00%	22.74%
Roll-Off								
Roll-Off Solid Waste	96.39	97.21	99.20	276.15	288.53	292.80	0.00	857.48
Roll-Off Recycling	2.52	0.00	0.00	3.55	0.00	2.52	0.00	6.07
Roll-Off Organics	54.26	42.23	45.84	132.42	130.51	142.33	0.00	405.26
Subtotal - Disposed	96.39	97.21	99.20	276.15	288.53	292.80	0.00	857.48
Subtotal - Diverted	56.78	42.23	45.84	135.97	130.51	144.85	0.00	411.33
Diversion Rate	37.07%	30.29%	31.61%	32.99%	31.14%	33.10%	0.00%	32.42%
Residential								
Residential Solid Waste	288.10	256.70	277.63	751.10	772.69	822.43	0.00	2,346.22
Residential Curbside Recycling	202.94	191.35	194.46	572.19	586.65	588.75	0.00	1,747.59
Residential Curbside Organics	237.87	211.69	210.04	593.27	695.31	659.60	0.00	1,948.18
Subtotal - Disposed	288.10	256.70	277.63	751.10	772.69	822.43	0.00	2,346.22
Subtotal - Diverted	440.81	403.04	404.50	1,165.46	1,281.96	1,248.35	0.00	3,695.77
Diversion Rate	60.48%	61.09%	59.30%	60.81%	62.39%	60.28%	0.00%	61.17%
Total Disposed	899.59	854.99	876.24	2,499.99	2,528.49	2,630.82	0.00	7,659.30
Total Diverted	821.09	769.33	793.85	2,267.89	2,359.99	2,384.27	0.00	7,012.15
Total Diversion Rate	47.72%	47.36%	47.53%	47.57%	48.28%	47.54%	0.00%	47.79%
Single-Family Measured Diversion Rate	60.48%	61.09%	59.30%	60.81%	62.39%	60.28%	0.00%	61.17%
Commercial Measured Diversion Rate	38.34%	37.97%	39.41%	38.66%	38.04%	38.58%	0.00%	38.43%
MFD Measured Diversion Rate	21.74%	21.50%	22.84%	23.70%	22.48%	22.04%	0.00%	22.74%
Overall Measured Diversion Rate	47.72%	47.36%	47.53%	47.57%	48.28%	47.54%	0.00%	47.79%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2014

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2014

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>2013 - 2014</u> <u>Tons Incr/(Decr)</u>	<u>2013 - 2014</u> <u>% Change</u>
Foster City						
Commercial¹ and MFD						
Commercial Solid Waste	2,516.86	2,388.53	2,099.94	2,064.60	(35.34)	-1.68%
MFD Solid Waste	3,116.39	2,326.14	2,523.75	2,391.00	(132.75)	-5.26%
Roll-Off Solid Waste	1,422.13	1,061.01	970.50	857.48	(113.02)	-11.65%
Commercial Recycling	498.19	697.89	733.40	756.48	23.08	3.15%
MFD Recycling	435.47	463.50	594.34	673.94	79.60	13.39%
Roll-Off Recycling	35.74	18.26	13.37	6.07	(7.30)	-54.60%
Commercial Organics	1,083.58	1,154.55	1,408.02	1,445.02	37.00	2.63%
MFD Organics	26.18	23.91	38.36	29.61	(8.75)	-22.81%
Roll-Off Organics	234.71	449.01	388.64	405.26	16.62	4.28%
SUBTOTAL - Disposed Tons	7,055.38	5,775.68	5,594.19	5,313.08	(281.11)	-5.03%
SUBTOTAL - Diverted Tons	2,313.87	2,807.12	3,176.13	3,316.38	140.25	4.42%
Residential						
Residential Solid Waste	2,335.27	2,475.32	2,437.18	2,346.22	(90.96)	-3.73%
Residential Curbside Recycling	1,798.44	1,771.38	1,778.71	1,747.59	(31.12)	-1.75%
Residential Curbside Organics	2,085.05	2,107.27	2,089.20	1,948.18	(141.02)	-6.75%
SUBTOTAL - Disposed Tons	2,335.27	2,475.32	2,437.18	2,346.22	(90.96)	-3.73%
SUBTOTAL - Diverted Tons	3,883.49	3,878.65	3,867.91	3,695.77	(172.14)	-4.45%
Commercial/MFD and Residential						
TOTAL TONS DISPOSED	9,390.65	8,251.00	8,031.37	7,659.30		
TOTAL TONS DIVERTED	6,197.36	6,685.77	7,044.04	7,012.15		
COMMERCIAL DIVERSION RATE	24.70%	32.71%	36.21%	38.43%		
MFD DIVERSION RATE	12.90%	17.32%	20.04%	22.74%		
RESIDENTIAL DIVERSION RATE	62.45%	61.04%	61.35%	61.17%		
TOTAL DIVERSION RATE	39.76%	44.76%	46.73%	47.79%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2014

	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2014 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
HILLSBOROUGH								
Commercial								
Commercial Solid Waste	20.82	26.60	18.23	53.64	70.99	65.65	0.00	190.28
Commercial Recycling	25.45	75.67	33.05	35.34	126.11	134.17	0.00	295.62
Commercial Organics	41.13	25.09	21.99	74.99	80.58	88.21	0.00	243.78
Subtotal - Disposed	20.82	26.60	18.23	53.64	70.99	65.65	0.00	190.28
Subtotal - Diverted	66.58	100.76	55.04	110.33	206.69	222.38	0.00	539.40
Diversion Rate	76.18%	79.11%	75.12%	67.29%	74.43%	77.21%	0.00%	73.92%
MFD								
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Roll-Off								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	203.27	168.97	193.67	538.19	542.26	565.91	0.00	1,646.36
Residential Curbside Recycling	161.70	148.99	164.76	473.61	467.07	475.45	0.00	1,416.13
Residential Curbside Organics	357.82	309.62	353.91	1,010.93	1,057.09	1,021.35	0.00	3,089.37
Subtotal - Disposed	203.27	168.97	193.67	538.19	542.26	565.91	0.00	1,646.36
Subtotal - Diverted	519.52	458.61	518.67	1,484.54	1,524.16	1,496.80	0.00	4,505.50
Diversion Rate	71.88%	73.08%	72.81%	73.39%	73.76%	72.56%	0.00%	73.24%
Total Disposed	224.09	195.57	211.90	591.83	613.25	631.56	0.00	1,836.64
Total Diverted	586.10	559.37	573.71	1,594.87	1,730.85	1,719.18	0.00	5,044.90
Total Diversion Rate	72.34%	74.09%	73.03%	72.94%	73.84%	73.13%	0.00%	73.31%
Single-Family Measured Diversion Rate	71.88%	73.08%	72.81%	73.39%	73.76%	72.56%	0.00%	73.24%
Commercial Measured Diversion Rate	76.18%	79.11%	75.12%	67.29%	74.43%	77.21%	0.00%	73.92%
MFD Measured Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Overall Measured Diversion Rate	72.34%	74.09%	73.03%	72.94%	73.84%	73.13%	0.00%	73.31%

Recology San Mateo County
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 Rate Year 2014

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2014

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>2013 - 2014</u> <u>Tons Incr/(Decr)</u>	<u>2013 - 2014</u> <u>% Change</u>
Hillsborough						
Commercial¹ and MFD						
Commercial Solid Waste	380.44	283.87	302.10	190.28	(111.82)	-37.01%
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Solid Waste	5.24	1.80	0.00	0.00	0.00	0.00%
Commercial Recycling	550.71	136.42	431.35	295.62	(135.73)	-31.47%
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Recycling	0.00	10.32	0.00	0.00	0.00	0.00%
Commercial Organics	203.59	223.89	274.17	243.78	(30.39)	-11.08%
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Organics	7.54	5.52	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	385.68	285.67	302.10	190.28	(111.82)	-37.01%
SUBTOTAL - Diverted Tons	761.84	376.15	705.52	539.40	(166.12)	-23.55%
Residential						
Residential Solid Waste	2,158.95	1,747.51	1,689.39	1,646.36	(43.03)	-2.55%
Residential Curbside Recycling	1,705.84	1,393.48	1,424.57	1,416.13	(8.44)	-0.59%
Residential Curbside Organics	2,829.92	3,201.83	3,291.18	3,089.37	(201.81)	-6.13%
SUBTOTAL - Disposed Tons	2,158.95	1,747.51	1,689.39	1,646.36	(43.03)	-2.55%
SUBTOTAL - Diverted Tons	4,535.76	4,595.31	4,715.75	4,505.50	(210.25)	-4.46%
Commercial/MFD and Residential						
TOTAL TONS DISPOSED	2,544.63	2,033.18	1,991.49	1,836.64		
TOTAL TONS DIVERTED	5,297.60	4,971.46	5,421.27	5,044.90		
COMMERCIAL DIVERSION RATE	66.39%	56.84%	70.02%	73.92%		
MFD DIVERSION RATE	0.00%	0.00%	0.00%	0.00%		
RESIDENTIAL DIVERSION RATE	67.75%	72.45%	73.62%	73.24%		
TOTAL DIVERSION RATE	67.55%	70.97%	73.13%	73.31%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2014

	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2014 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
MENLO PARK								
Commercial								
Commercial Solid Waste	822.89	786.36	793.42	2,240.47	2,285.93	2,402.67	0.00	6,929.07
Commercial Recycling	241.46	206.95	230.34	698.49	692.17	678.75	0.00	2,069.41
Commercial Organics	320.28	358.48	331.52	1,001.96	938.34	1,010.28	0.00	2,950.58
Subtotal - Disposed	822.89	786.36	793.42	2,240.47	2,285.93	2,402.67	0.00	6,929.07
Subtotal - Diverted	561.74	565.43	561.86	1,700.45	1,630.51	1,689.03	0.00	5,019.99
Diversion Rate	40.57%	41.83%	41.46%	43.15%	41.63%	41.28%	0.00%	42.01%
MFD								
MFD Solid Waste	188.11	185.32	187.98	516.07	536.44	561.41	0.00	1,613.92
MFD Recycling	65.65	61.15	65.32	179.45	188.12	192.12	0.00	559.69
MFD Organics	10.38	9.13	9.79	28.83	30.64	29.30	0.00	88.77
Subtotal - Disposed	188.11	185.32	187.98	516.07	536.44	561.41	0.00	1,613.92
Subtotal - Diverted	76.03	70.28	75.11	208.28	218.76	221.42	0.00	648.46
Diversion Rate	28.78%	27.50%	28.55%	28.75%	28.97%	28.28%	0.00%	28.66%
Roll-Off								
Roll-Off Solid Waste	46.75	39.61	33.73	96.33	131.12	120.09	0.00	347.54
Roll-Off Recycling	65.64	69.71	72.97	172.11	184.25	208.32	0.00	564.68
Roll-Off Organics	20.47	15.41	18.99	45.93	61.24	54.87	0.00	162.04
Subtotal - Disposed	46.75	39.61	33.73	96.33	131.12	120.09	0.00	347.54
Subtotal - Diverted	86.11	85.12	91.96	218.04	245.49	263.19	0.00	726.72
Diversion Rate	64.81%	68.24%	73.16%	69.36%	65.18%	68.67%	0.00%	67.65%
Residential								
Residential Solid Waste	380.64	367.03	374.51	1,053.85	1,066.88	1,122.18	0.00	3,242.91
Residential Curbside Recycling	294.69	284.83	300.76	863.73	880.21	880.28	0.00	2,624.22
Residential Curbside Organics	605.30	565.44	600.68	1,775.57	1,899.79	1,771.42	0.00	5,446.78
Subtotal - Disposed	380.64	367.03	374.51	1,053.85	1,066.88	1,122.18	0.00	3,242.91
Subtotal - Diverted	899.99	850.27	901.44	2,639.30	2,780.00	2,651.70	0.00	8,071.00
Diversion Rate	70.28%	69.85%	70.65%	71.46%	72.27%	70.26%	0.00%	71.34%
Total Disposed	1,438.39	1,378.32	1,389.64	3,906.72	4,020.37	4,206.35	0.00	12,133.44
Total Diverted	1,623.87	1,571.10	1,630.37	4,766.07	4,874.76	4,825.34	0.00	14,466.17
Total Diversion Rate	53.03%	53.27%	53.99%	54.95%	54.80%	53.43%	0.00%	54.38%
Single-Family Measured Diversion Rate	70.28%	69.85%	70.65%	71.46%	72.27%	70.26%	0.00%	71.34%
Commercial Measured Diversion Rate	40.63%	41.62%	41.80%	42.71%	41.49%	41.34%	0.00%	41.84%
MFD Measured Diversion Rate	28.78%	27.50%	28.55%	28.75%	28.97%	28.28%	0.00%	28.66%
Overall Measured Diversion Rate	53.03%	53.27%	53.99%	54.95%	54.80%	53.43%	0.00%	54.38%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2014

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2014

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>2013 - 2014</u> <u>Tons Incr/(Decr)</u>	<u>2013 - 2014</u> <u>% Change</u>
Menlo Park						
Commercial¹ and MFD						
Commercial Solid Waste	7,966.55	7,449.35	7,023.46	6,929.07	(94.39)	-1.34%
MFD Solid Waste	1,922.52	1,581.44	1,625.77	1,613.92	(11.85)	-0.73%
Roll-Off Solid Waste	482.68	400.13	302.89	347.54	44.65	14.74%
Commercial Recycling	1,463.67	1,921.29	2,011.73	2,069.41	57.68	2.87%
MFD Recycling	383.29	469.37	548.61	559.69	11.08	2.02%
Roll-Off Recycling	429.10	205.87	392.72	564.68	171.96	43.79%
Commercial Organics	2,437.37	2,713.48	3,029.56	2,950.58	(78.98)	-2.61%
MFD Organics	85.05	78.12	90.38	88.77	(1.61)	-1.78%
Roll-Off Organics	72.13	272.80	201.37	162.04	(39.33)	-19.53%
SUBTOTAL - Disposed Tons	10,371.75	9,430.92	8,952.12	8,890.53	(61.59)	-0.69%
SUBTOTAL - Diverted Tons	4,870.61	5,660.93	6,274.37	6,395.17	120.80	1.93%
Residential						
Residential Solid Waste	3,271.63	3,298.78	3,271.58	3,242.91	(28.67)	-0.88%
Residential Curbside Recycling	2,622.21	2,657.06	2,655.87	2,624.22	(31.65)	-1.19%
Residential Curbside Organics	5,986.40	5,792.00	5,942.99	5,446.78	(496.21)	-8.35%
SUBTOTAL - Disposed Tons	3,271.63	3,298.78	3,271.58	3,242.91	(28.67)	-0.88%
SUBTOTAL - Diverted Tons	8,608.61	8,449.06	8,598.86	8,071.00	(527.86)	-6.14%
Commercial/MFD and Residential						
TOTAL TONS DISPOSED	13,643.38	12,729.70	12,223.70	12,133.44		
TOTAL TONS DIVERTED	13,479.22	14,109.99	14,873.23	14,466.17		
COMMERCIAL DIVERSION RATE	31.95%	37.51%	41.21%	41.84%		
MFD DIVERSION RATE	19.59%	25.72%	28.21%	28.66%		
RESIDENTIAL DIVERSION RATE	72.46%	71.92%	72.44%	71.34%		
TOTAL DIVERSION RATE	49.70%	52.57%	54.89%	54.38%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2014

MEMBER AGENCY	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2014 Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
NORTH FAIR OAKS								
Commercial								
Commercial Solid Waste	171.73	167.42	173.35	482.90	491.58	512.50	0.00	1,486.98
Commercial Recycling	48.81	46.56	47.77	138.46	130.23	143.14	0.00	411.83
Commercial Organics	44.94	44.67	44.27	93.85	115.57	133.88	0.00	343.30
Subtotal - Disposed	171.73	167.42	173.35	482.90	491.58	512.50	0.00	1,486.98
Subtotal - Diverted	93.75	91.23	92.04	232.31	245.80	277.02	0.00	755.13
Diversion Rate	35.31%	35.27%	34.68%	32.48%	33.33%	35.09%	0.00%	33.68%
MFD								
MFD Solid Waste	80.47	76.64	79.08	242.46	244.56	236.19	0.00	723.21
MFD Recycling	9.79	10.21	10.19	28.25	29.12	30.19	0.00	87.56
MFD Organics	0.14	0.13	0.17	0.30	0.81	0.44	0.00	1.55
Subtotal - Disposed	80.47	76.64	79.08	242.46	244.56	236.19	0.00	723.21
Subtotal - Diverted	9.93	10.34	10.36	28.55	29.93	30.63	0.00	89.11
Diversion Rate	10.98%	11.89%	11.58%	10.53%	10.90%	11.48%	0.00%	10.97%
Roll-Off								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	241.00	217.44	230.79	693.26	693.38	689.23	0.00	2,075.87
Residential Curbside Recycling	94.49	90.70	100.51	283.65	283.68	285.70	0.00	853.03
Residential Curbside Organics	159.97	150.91	166.53	464.01	502.05	477.41	0.00	1,443.47
Subtotal - Disposed	241.00	217.44	230.79	693.26	693.38	689.23	0.00	2,075.87
Subtotal - Diverted	254.46	241.61	267.04	747.66	785.73	763.11	0.00	2,296.50
Diversion Rate	51.36%	52.63%	53.64%	51.89%	53.12%	52.54%	0.00%	52.52%
Total Disposed	493.20	461.50	483.22	1,418.62	1,429.52	1,437.92	0.00	4,286.06
Total Diverted	358.14	343.18	369.44	1,008.52	1,061.46	1,070.76	0.00	3,140.74
Total Diversion Rate	42.07%	42.65%	43.33%	41.55%	42.61%	42.68%	0.00%	42.29%
Single-Family Measured Diversion Rate	51.36%	52.63%	53.64%	51.89%	53.12%	52.54%	0.00%	52.52%
Commercial Measured Diversion Rate	29.13%	29.39%	28.86%	26.45%	27.25%	29.12%	0.00%	27.64%
MFD Measured Diversion Rate	10.98%	11.89%	11.58%	10.53%	10.90%	11.48%	0.00%	10.97%
Overall Measured Diversion Rate	42.07%	42.65%	43.33%	41.55%	42.61%	42.68%	0.00%	42.29%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2014

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2014

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>2013 - 2014</u> <u>Tons Incr/(Decr)</u>	<u>2013 - 2014</u> <u>% Change</u>
North Fair Oaks						
Commercial¹ and MFD						
Commercial Solid Waste	1,265.17	1,506.95	1,460.85	1,486.98	26.13	1.79%
MFD Solid Waste	574.42	589.17	726.26	723.21	(3.05)	-0.42%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	313.36	350.53	366.43	411.83	45.40	12.39%
MFD Recycling	75.03	78.76	88.46	87.56	(0.90)	-1.02%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	265.96	278.29	290.65	343.30	52.65	18.11%
MFD Organics	2.19	1.71	0.89	1.55	0.66	74.16%
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	1,839.59	2,096.12	2,187.11	2,210.19	23.08	1.06%
SUBTOTAL - Diverted Tons	656.54	709.29	746.43	844.24	97.81	13.10%
Residential						
Residential Solid Waste	1,835.67	2,025.60	2,129.91	2,075.87	(54.04)	-2.54%
Residential Curbside Recycling	714.80	834.55	867.72	853.03	(14.69)	-1.69%
Residential Curbside Organics	1,529.04	1,541.67	1,581.98	1,443.47	(138.51)	-8.76%
SUBTOTAL - Disposed Tons	1,835.67	2,025.60	2,129.91	2,075.87	(54.04)	-2.54%
SUBTOTAL - Diverted Tons	2,243.84	2,376.22	2,449.70	2,296.50	(153.20)	-6.25%
Commercial/MFD and Residential						
TOTAL TONS DISPOSED	3,675.26	4,121.72	4,317.02	4,286.06		
TOTAL TONS DIVERTED	2,900.38	3,085.51	3,196.13	3,140.74		
COMMERCIAL DIVERSION RATE	26.30%	25.28%	25.44%	27.64%		
MFD DIVERSION RATE	11.85%	12.02%	10.95%	10.97%		
RESIDENTIAL DIVERSION RATE	55.00%	53.98%	53.49%	52.52%		
TOTAL DIVERSION RATE	44.11%	42.81%	42.54%	42.29%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2014

	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2014 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
REDWOOD CITY								
Commercial								
Commercial Solid Waste	1,347.78	1,295.71	1,339.12	3,837.33	3,871.41	3,982.61	0.00	11,691.35
Commercial Recycling	349.71	343.74	354.94	938.56	965.93	1,048.39	0.00	2,952.88
Commercial Organics	325.96	293.15	300.86	878.49	832.48	919.97	0.00	2,630.94
Subtotal - Disposed	1,347.78	1,295.71	1,339.12	3,837.33	3,871.41	3,982.61	0.00	11,691.35
Subtotal - Diverted	675.67	636.89	655.80	1,817.05	1,798.41	1,968.36	0.00	5,583.82
Diversion Rate	33.39%	32.96%	32.87%	32.14%	31.72%	33.08%	0.00%	32.32%
MFD								
MFD Solid Waste	599.97	583.06	603.47	1,757.19	1,754.74	1,786.50	0.00	5,298.43
MFD Recycling	106.48	104.95	107.79	324.46	316.33	319.22	0.00	960.01
MFD Organics	9.38	9.48	10.05	28.25	27.77	28.91	0.00	84.93
Subtotal - Disposed	599.97	583.06	603.47	1,757.19	1,754.74	1,786.50	0.00	5,298.43
Subtotal - Diverted	115.86	114.43	117.84	352.71	344.10	348.13	0.00	1,044.94
Diversion Rate	16.19%	16.41%	16.34%	16.72%	16.39%	16.31%	0.00%	16.47%
Roll-Off								
Roll-Off Solid Waste	386.13	313.90	369.49	956.79	1,024.72	1,069.52	0.00	3,051.03
Roll-Off Recycling	12.93	9.60	9.69	51.30	34.39	32.22	0.00	117.91
Roll-Off Organics	50.68	47.72	52.02	166.79	161.64	150.42	0.00	478.85
Subtotal - Disposed	386.13	313.90	369.49	956.79	1,024.72	1,069.52	0.00	3,051.03
Subtotal - Diverted	63.61	57.32	61.71	218.09	196.03	182.64	0.00	596.76
Diversion Rate	14.14%	15.44%	14.31%	18.56%	16.06%	14.59%	0.00%	16.36%
Residential								
Residential Solid Waste	898.03	798.43	856.65	2,407.79	2,456.99	2,553.11	0.00	7,417.89
Residential Curbside Recycling	638.51	574.86	628.55	1,855.94	1,841.79	1,841.92	0.00	5,539.65
Residential Curbside Organics	995.28	891.51	996.43	2,731.84	3,073.01	2,883.22	0.00	8,688.07
Subtotal - Disposed	898.03	798.43	856.65	2,407.79	2,456.99	2,553.11	0.00	7,417.89
Subtotal - Diverted	1,633.79	1,466.37	1,624.98	4,587.78	4,914.80	4,725.14	0.00	14,227.72
Diversion Rate	64.53%	64.75%	65.48%	65.58%	66.67%	64.92%	0.00%	65.73%
Total Disposed	3,231.91	2,991.10	3,168.73	8,959.10	9,107.86	9,391.74	0.00	27,458.70
Total Diverted	2,488.93	2,275.01	2,460.33	6,975.63	7,253.34	7,224.27	0.00	21,453.24
Total Diversion Rate	43.51%	43.20%	43.71%	43.78%	44.33%	43.48%	0.00%	43.86%
Single-Family Measured Diversion Rate	64.53%	64.75%	65.48%	65.58%	66.67%	64.92%	0.00%	65.73%
Commercial Measured Diversion Rate	26.82%	26.94%	26.54%	26.71%	26.01%	26.76%	0.00%	26.50%
MFD Measured Diversion Rate	16.19%	16.41%	16.34%	16.72%	16.39%	16.31%	0.00%	16.47%
Overall Measured Diversion Rate	43.51%	43.20%	43.71%	43.78%	44.33%	43.48%	0.00%	43.86%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2014

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2014

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>2013 - 2014</u> <u>Tons Incr/(Decr)</u>	<u>2013 - 2014</u> <u>% Change</u>
Redwood City						
Commercial¹ and MFD						
Commercial Solid Waste	10,920.14	11,878.79	11,474.31	11,691.35	217.04	1.89%
MFD Solid Waste	5,935.40	5,580.14	5,752.93	5,298.43	(454.50)	-7.90%
Roll-Off Solid Waste	3,102.08	3,120.73	2,978.70	3,051.03	72.33	2.43%
Commercial Recycling	2,228.66	2,527.55	2,606.87	2,952.88	346.01	13.27%
MFD Recycling	856.63	854.93	980.84	960.01	(20.83)	-2.12%
Roll-Off Recycling	90.66	75.48	110.78	117.91	7.13	6.44%
Commercial Organics	1,811.97	2,261.28	2,500.10	2,630.94	130.84	5.23%
MFD Organics	93.41	94.53	92.78	84.93	(7.85)	-8.46%
Roll-Off Organics	452.74	574.20	463.43	478.85	15.42	3.33%
SUBTOTAL - Disposed Tons	19,957.62	20,579.66	20,205.94	20,040.81	(165.13)	-0.82%
SUBTOTAL - Diverted Tons	5,534.07	6,387.97	6,754.80	7,225.52	470.72	6.97%
Residential						
Residential Solid Waste	7,951.52	7,706.61	7,621.87	7,417.89	(203.98)	-2.68%
Residential Curbside Recycling	5,114.18	5,328.10	5,506.10	5,539.65	33.55	0.61%
Residential Curbside Organics	8,688.06	8,933.72	9,422.78	8,688.07	(734.71)	-7.80%
SUBTOTAL - Disposed Tons	7,951.52	7,706.61	7,621.87	7,417.89	(203.98)	-2.68%
SUBTOTAL - Diverted Tons	13,802.24	14,261.82	14,928.88	14,227.72	(701.16)	-4.70%
Commercial/MFD and Residential						
TOTAL TONS DISPOSED	27,909.14	28,286.27	27,827.81	27,458.70		
TOTAL TONS DIVERTED	19,336.31	20,649.79	21,683.68	21,453.24		
COMMERCIAL DIVERSION RATE	21.71%	23.69%	25.05%	26.50%		
MFD DIVERSION RATE	13.80%	14.54%	15.73%	16.47%		
RESIDENTIAL DIVERSION RATE	63.45%	64.92%	66.20%	65.73%		
TOTAL DIVERSION RATE	40.93%	42.20%	43.80%	43.86%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2014

MEMBER AGENCY	2014							Year to Date
	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	
SAN CARLOS								
Commercial								
Commercial Solid Waste	524.88	490.14	523.97	1,517.07	1,501.06	1,538.99	0.00	4,557.12
Commercial Recycling	163.48	165.14	162.42	495.41	491.46	491.04	0.00	1,477.91
Commercial Organics	83.60	92.68	93.56	223.33	238.94	269.84	0.00	732.11
Subtotal - Disposed	524.88	490.14	523.97	1,517.07	1,501.06	1,538.99	0.00	4,557.12
Subtotal - Diverted	247.08	257.82	255.98	718.74	730.40	760.88	0.00	2,210.02
Diversion Rate	32.01%	34.47%	32.82%	32.15%	32.73%	33.08%	0.00%	32.66%
MFD								
MFD Solid Waste	131.77	128.74	134.15	390.34	393.48	394.66	0.00	1,178.48
MFD Recycling	39.59	36.38	40.04	116.72	111.03	116.01	0.00	343.76
MFD Organics	10.59	9.83	11.35	29.05	30.44	31.77	0.00	91.26
Subtotal - Disposed	131.77	128.74	134.15	390.34	393.48	394.66	0.00	1,178.48
Subtotal - Diverted	50.18	46.21	51.39	145.77	141.47	147.78	0.00	435.02
Diversion Rate	27.58%	26.41%	27.70%	27.19%	26.45%	27.24%	0.00%	26.96%
Roll-Off								
Roll-Off Solid Waste	61.78	76.73	58.76	197.99	188.86	197.27	0.00	584.12
Roll-Off Recycling	5.56	12.48	10.13	32.21	26.38	28.17	0.00	86.76
Roll-Off Organics	0.00	0.00	0.00	2.29	0.00	0.00	0.00	2.29
Subtotal - Disposed	61.78	76.73	58.76	197.99	188.86	197.27	0.00	584.12
Subtotal - Diverted	5.56	12.48	10.13	34.50	26.38	28.17	0.00	89.05
Diversion Rate	8.26%	13.99%	14.70%	14.84%	12.26%	12.50%	0.00%	13.23%
Residential								
Residential Solid Waste	364.54	354.02	353.98	1,073.81	1,047.56	1,072.54	0.00	3,193.91
Residential Curbside Recycling	316.06	308.44	308.68	952.62	941.18	933.18	0.00	2,826.98
Residential Curbside Organics	477.69	445.12	444.41	1,348.83	1,496.51	1,367.22	0.00	4,212.56
Subtotal - Disposed	364.54	354.02	353.98	1,073.81	1,047.56	1,072.54	0.00	3,193.91
Subtotal - Diverted	793.75	753.56	753.09	2,301.45	2,437.69	2,300.40	0.00	7,039.54
Diversion Rate	68.53%	68.04%	68.03%	68.19%	69.94%	68.20%	0.00%	68.79%
Total Disposed	1,082.97	1,049.63	1,070.86	3,179.21	3,130.96	3,203.46	0.00	9,513.63
Total Diverted	1,096.57	1,070.07	1,070.59	3,200.46	3,335.94	3,237.23	0.00	9,773.63
Total Diversion Rate	50.31%	50.48%	49.99%	50.17%	51.58%	50.26%	0.00%	50.67%
Single-Family Measured Diversion Rate	68.53%	68.04%	68.03%	68.19%	69.94%	68.20%	0.00%	68.79%
Commercial Measured Diversion Rate	29.65%	31.27%	30.69%	29.92%	30.13%	30.54%	0.00%	30.20%
MFD Measured Diversion Rate	27.58%	26.41%	27.70%	27.19%	26.45%	27.24%	0.00%	26.96%
Overall Measured Diversion Rate	50.31%	50.48%	49.99%	50.17%	51.58%	50.26%	0.00%	50.67%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2014

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2014

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>2013 - 2014</u> <u>Tons Incr/(Decr)</u>	<u>2013 - 2014</u> <u>% Change</u>
San Carlos						
Commercial¹ and MFD						
Commercial Solid Waste	4,594.64	4,457.43	4,597.33	4,557.12	(40.21)	-0.87%
MFD Solid Waste	1,326.84	1,120.09	1,202.07	1,178.48	(23.59)	-1.96%
Roll-Off Solid Waste	1,104.39	751.71	627.23	584.12	(43.11)	-6.87%
Commercial Recycling	1,201.20	1,287.35	1,412.87	1,477.91	65.04	4.60%
MFD Recycling	309.31	264.70	326.96	343.76	16.80	5.14%
Roll-Off Recycling	260.97	135.22	129.09	86.76	(42.33)	-32.79%
Commercial Organics	515.50	612.42	632.85	732.11	99.26	15.68%
MFD Organics	65.08	57.04	48.78	91.26	42.48	87.08%
Roll-Off Organics	64.78	2.13	9.28	2.29	(6.99)	100.00%
SUBTOTAL - Disposed Tons	7,025.87	6,329.23	6,426.63	6,319.72	(106.91)	-1.66%
SUBTOTAL - Diverted Tons	2,416.84	2,358.86	2,559.83	2,734.09	174.26	6.81%
Residential						
Residential Solid Waste	3,381.96	3,315.38	3,288.25	3,193.91	(94.34)	-2.87%
Residential Curbside Recycling	2,865.11	2,866.67	2,908.65	2,826.98	(81.67)	-2.81%
Residential Curbside Organics	4,639.75	4,567.41	4,620.36	4,212.56	(407.80)	-8.83%
SUBTOTAL - Disposed Tons	3,381.96	3,315.38	3,288.25	3,193.91	(94.34)	-2.87%
SUBTOTAL - Diverted Tons	7,504.86	7,434.08	7,529.01	7,039.54	(489.47)	-6.50%
Commercial/MFD and Residential						
TOTAL TONS DISPOSED	10,407.83	9,644.61	9,714.88	9,513.63		
TOTAL TONS DIVERTED	9,921.70	9,792.94	10,088.84	9,773.63		
COMMERCIAL DIVERSION RATE	25.59%	27.15%	28.49%	30.20%		
MFD DIVERSION RATE	22.01%	22.31%	23.81%	26.96%		
RESIDENTIAL DIVERSION RATE	68.94%	69.16%	69.60%	68.79%		
TOTAL DIVERSION RATE	48.80%	50.38%	50.94%	50.67%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2014

MEMBER AGENCY	2014							Year to Date
	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	
SAN MATEO								
Commercial								
Commercial Solid Waste	1,190.55	1,199.50	1,222.90	3,566.52	3,493.46	3,612.95	0.00	10,672.93
Commercial Recycling	431.16	416.49	426.15	1,277.68	1,186.06	1,273.80	0.00	3,737.54
Commercial Organics	265.48	286.90	278.03	777.64	742.08	830.41	0.00	2,350.13
Subtotal - Disposed	1,190.55	1,199.50	1,222.90	3,566.52	3,493.46	3,612.95	0.00	10,672.93
Subtotal - Diverted	696.64	703.39	704.18	2,055.32	1,928.14	2,104.21	0.00	6,087.67
Diversion Rate	36.91%	36.96%	36.54%	36.56%	35.56%	36.81%	0.00%	36.32%
MFD								
MFD Solid Waste	887.21	863.08	903.89	2,546.37	2,568.83	2,654.18	0.00	7,769.38
MFD Recycling	216.75	206.82	225.46	633.19	632.27	649.03	0.00	1,914.49
MFD Organics	24.78	24.28	24.98	69.73	72.14	74.04	0.00	215.91
Subtotal - Disposed	887.21	863.08	903.89	2,546.37	2,568.83	2,654.18	0.00	7,769.38
Subtotal - Diverted	241.53	231.10	250.44	702.92	704.41	723.07	0.00	2,130.40
Diversion Rate	21.40%	21.12%	21.70%	21.63%	21.52%	21.41%	0.00%	21.52%
Roll-Off								
Roll-Off Solid Waste	382.31	331.02	360.00	987.21	992.57	1,073.33	0.00	3,053.11
Roll-Off Recycling	34.57	28.48	23.22	98.62	92.50	86.27	0.00	277.39
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	382.31	331.02	360.00	987.21	992.57	1,073.33	0.00	3,053.11
Subtotal - Diverted	34.57	28.48	23.22	98.62	92.50	86.27	0.00	277.39
Diversion Rate	8.29%	7.92%	6.06%	9.08%	8.52%	7.44%	0.00%	8.33%
Residential								
Residential Solid Waste	1,099.71	1,026.54	1,041.42	3,024.67	3,067.87	3,167.67	0.00	9,260.21
Residential Curbside Recycling	707.65	672.73	684.69	2,133.20	2,044.97	2,065.07	0.00	6,243.24
Residential Curbside Organics	1,169.11	1,063.40	1,053.94	3,132.99	3,562.34	3,286.45	0.00	9,981.78
Subtotal - Disposed	1,099.71	1,026.54	1,041.42	3,024.67	3,067.87	3,167.67	0.00	9,260.21
Subtotal - Diverted	1,876.76	1,736.13	1,738.63	5,266.19	5,607.31	5,351.52	0.00	16,225.02
Diversion Rate	63.05%	62.84%	62.54%	63.52%	64.64%	62.82%	0.00%	63.66%
Total Disposed	3,559.78	3,420.14	3,528.21	10,124.77	10,122.73	10,508.13	0.00	30,755.63
Total Diverted	2,849.50	2,699.10	2,716.47	8,123.05	8,332.36	8,265.07	0.00	24,720.48
Total Diversion Rate	44.46%	44.11%	43.50%	44.52%	45.15%	44.03%	0.00%	44.56%
Single-Family Measured Diversion Rate	63.05%	62.84%	62.54%	63.52%	64.64%	62.82%	0.00%	63.66%
Commercial Measured Diversion Rate	28.34%	28.69%	28.22%	28.69%	27.86%	28.41%	0.00%	28.33%
MFD Measured Diversion Rate	21.40%	21.12%	21.70%	21.63%	21.52%	21.41%	0.00%	21.52%
Overall Measured Diversion Rate	44.46%	44.11%	43.50%	44.52%	45.15%	44.03%	0.00%	44.56%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2014

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2014

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>2013 - 2014</u> <u>Tons Incr/(Decr)</u>	<u>2013 - 2014</u> <u>% Change</u>
San Mateo						
Commercial¹ and MFD						
Commercial Solid Waste	10,523.32	11,128.78	10,410.31	10,672.93	262.62	2.52%
MFD Solid Waste	8,832.33	7,653.92	8,076.21	7,769.38	(306.83)	-3.80%
Roll-Off Solid Waste	3,181.40	3,392.57	3,289.69	3,053.11	(236.58)	-7.19%
Commercial Recycling	2,663.41	3,254.74	3,402.25	3,737.54	335.29	9.85%
MFD Recycling	1,746.08	1,599.80	1,855.91	1,914.49	58.58	3.16%
Roll-Off Recycling	303.74	375.91	296.92	277.39	(19.53)	-6.58%
Commercial Organics	1,975.68	2,249.61	2,266.17	2,350.13	83.96	3.70%
MFD Organics	285.28	254.89	271.36	215.91	(55.45)	-20.43%
Roll-Off Organics	0.00	18.50	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	22,537.05	22,175.27	21,776.21	21,495.42	(280.79)	-1.29%
SUBTOTAL - Diverted Tons	6,974.19	7,753.45	8,092.61	8,495.46	402.85	4.98%
Residential						
Residential Solid Waste	9,180.87	9,415.95	9,370.66	9,260.21	(110.45)	-1.18%
Residential Curbside Recycling	6,501.24	6,197.07	6,210.27	6,243.24	32.97	0.53%
Residential Curbside Organics	10,293.38	10,336.29	10,531.64	9,981.78	(549.86)	-5.22%
SUBTOTAL - Disposed Tons	9,180.87	9,415.95	9,370.66	9,260.21	(110.45)	-1.18%
SUBTOTAL - Diverted Tons	16,794.62	16,533.36	16,741.91	16,225.02	(516.89)	-3.09%
Commercial/MFD and Residential						
TOTAL TONS DISPOSED	31,717.92	31,591.22	31,146.87	30,755.63		
TOTAL TONS DIVERTED	23,768.81	24,286.81	24,834.52	24,720.48		
COMMERCIAL DIVERSION RATE	23.63%	25.91%	27.09%	28.33%		
MFD DIVERSION RATE	18.70%	19.51%	20.85%	21.52%		
RESIDENTIAL DIVERSION RATE	64.66%	63.71%	64.11%	63.66%		
TOTAL DIVERSION RATE	42.84%	43.46%	44.36%	44.56%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2014

	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2014 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
SAN MATEO COUNTY								
Commercial								
Commercial Solid Waste	73.39	71.59	74.00	240.54	216.61	218.98	0.00	676.13
Commercial Recycling	24.20	22.82	25.14	66.85	68.53	72.16	0.00	207.54
Commercial Organics	30.16	31.07	30.61	56.89	83.66	91.84	0.00	232.39
Subtotal - Disposed	73.39	71.59	74.00	240.54	216.61	218.98	0.00	676.13
Subtotal - Diverted	54.36	53.89	55.75	123.74	152.19	164.00	0.00	439.93
Diversion Rate	42.55%	42.95%	42.97%	33.97%	41.27%	42.82%	0.00%	39.42%
MFD								
MFD Solid Waste	35.16	35.21	35.95	101.20	102.49	106.32	0.00	310.01
MFD Recycling	4.36	4.09	4.44	11.83	12.36	12.89	0.00	37.08
MFD Organics	0.30	0.33	0.31	0.81	0.87	0.94	0.00	2.62
Subtotal - Disposed	35.16	35.21	35.95	101.20	102.49	106.32	0.00	310.01
Subtotal - Diverted	4.66	4.42	4.75	12.64	13.23	13.83	0.00	39.70
Diversion Rate	11.70%	11.15%	11.67%	11.10%	11.43%	11.51%	0.00%	11.35%
Roll-Off								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	238.27	218.52	221.96	653.07	661.18	678.75	0.00	1,993.00
Residential Curbside Recycling	189.01	178.48	193.91	577.67	581.66	561.40	0.00	1,720.73
Residential Curbside Organics	315.29	297.15	317.13	919.19	978.06	929.57	0.00	2,826.82
Subtotal - Disposed	238.27	218.52	221.96	653.07	661.18	678.75	0.00	1,993.00
Subtotal - Diverted	504.30	475.63	511.04	1,496.86	1,559.72	1,490.97	0.00	4,547.55
Diversion Rate	67.91%	68.52%	69.72%	69.62%	70.23%	68.72%	0.00%	69.53%
Total Disposed	346.82	325.32	331.91	994.81	980.28	1,004.05	0.00	2,979.14
Total Diverted	563.32	533.94	571.54	1,633.24	1,725.14	1,668.80	0.00	5,027.18
Total Diversion Rate	61.89%	62.14%	63.26%	62.15%	63.77%	62.44%	0.00%	62.79%
Single-Family Measured Diversion Rate	67.91%	68.52%	69.72%	69.62%	70.23%	68.72%	0.00%	69.53%
Commercial Measured Diversion Rate	35.22%	35.32%	35.49%	28.52%	34.14%	35.34%	0.00%	32.72%
MFD Measured Diversion Rate	11.70%	11.15%	11.67%	11.10%	11.43%	11.51%	0.00%	11.35%
Overall Measured Diversion Rate	61.89%	62.14%	63.26%	62.15%	63.77%	62.44%	0.00%	62.79%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2014

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2014

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>2013 - 2014</u> <u>Tons Incr/(Decr)</u>	<u>2013 - 2014</u> <u>% Change</u>
San Mateo County						
Commercial¹ and MFD						
Commercial Solid Waste	735.40	786.84	746.70	676.13	(70.57)	-9.45%
MFD Solid Waste	308.78	283.22	312.08	310.01	(2.07)	-0.66%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	146.41	175.33	193.90	207.54	13.64	7.03%
MFD Recycling	44.28	36.34	36.54	37.08	0.54	1.48%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	107.14	162.03	165.20	232.39	67.19	40.67%
MFD Organics	5.98	3.90	3.58	2.62	(0.96)	-26.82%
Roll-Off Organics	0.10	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	1,044.18	1,070.06	1,058.78	986.14	(72.64)	-6.86%
SUBTOTAL - Diverted Tons	303.91	377.60	399.22	479.63	80.41	20.14%
Residential						
Residential Solid Waste	1,935.15	1,993.73	1,986.81	1,993.00	6.19	0.31%
Residential Curbside Recycling	1,644.00	1,746.08	1,763.43	1,720.73	(42.70)	-2.42%
Residential Curbside Organics	2,993.97	3,041.44	3,198.50	2,826.82	(371.68)	-11.62%
SUBTOTAL - Disposed Tons	1,935.15	1,993.73	1,986.81	1,993.00	6.19	0.31%
SUBTOTAL - Diverted Tons	4,637.97	4,787.52	4,961.93	4,547.55	(414.38)	-8.35%
Commercial/MFD and Residential						
TOTAL TONS DISPOSED	2,979.33	3,063.79	3,045.59	2,979.14		
TOTAL TONS DIVERTED	4,941.88	5,165.12	5,361.15	5,027.18		
COMMERCIAL DIVERSION RATE	22.54%	26.08%	27.38%	32.72%		
MFD DIVERSION RATE	14.00%	12.44%	11.39%	11.35%		
RESIDENTIAL DIVERSION RATE	70.56%	70.60%	71.41%	69.53%		
TOTAL DIVERSION RATE	62.39%	62.77%	63.77%	62.79%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2014

MEMBER AGENCY	2014							Year to Date
	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	
WEST BAY								
Commercial								
Commercial Solid Waste	34.47	35.64	35.82	95.88	97.17	105.93	0.00	298.98
Commercial Recycling	11.88	12.25	13.27	36.65	35.35	37.40	0.00	109.40
Commercial Organics	12.57	13.49	13.72	32.01	36.19	39.78	0.00	107.98
Subtotal - Disposed	34.47	35.64	35.82	95.88	97.17	105.93	0.00	298.98
Subtotal - Diverted	24.45	25.74	26.99	68.66	71.54	77.18	0.00	217.38
Diversion Rate	41.50%	41.94%	42.97%	41.73%	42.40%	42.15%	0.00%	42.10%
MFD								
MFD Solid Waste	2.57	2.35	2.32	6.64	6.81	7.24	0.00	20.69
MFD Recycling	1.13	1.00	1.09	3.11	3.23	3.22	0.00	9.56
MFD Organics	0.16	0.13	0.13	0.38	0.39	0.42	0.00	1.19
Subtotal - Disposed	2.57	2.35	2.32	6.64	6.81	7.24	0.00	20.69
Subtotal - Diverted	1.29	1.13	1.22	3.49	3.62	3.64	0.00	10.75
Diversion Rate	33.42%	32.47%	34.46%	34.45%	34.71%	33.46%	0.00%	34.19%
Roll-Off								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	108.73	89.20	97.91	271.86	280.91	295.84	0.00	848.61
Residential Curbside Recycling	96.77	80.48	94.52	267.97	269.87	271.77	0.00	809.61
Residential Curbside Organics	190.09	165.90	197.11	543.25	548.13	553.10	0.00	1,644.48
Subtotal - Disposed	108.73	89.20	97.91	271.86	280.91	295.84	0.00	848.61
Subtotal - Diverted	286.86	246.38	291.63	811.22	818.00	824.87	0.00	2,454.09
Diversion Rate	72.51%	73.42%	74.87%	74.90%	74.44%	73.60%	0.00%	74.31%
Total Disposed	145.77	127.19	136.05	374.38	384.89	409.01	0.00	1,168.28
Total Diverted	312.60	273.25	319.84	883.37	893.16	905.69	0.00	2,682.22
Total Diversion Rate	68.20%	68.24%	70.16%	70.23%	69.88%	68.89%	0.00%	69.66%
Single-Family Measured Diversion Rate	72.51%	73.42%	74.87%	74.90%	74.44%	73.60%	0.00%	74.31%
Commercial Measured Diversion Rate	41.00%	41.43%	42.52%	41.31%	41.96%	41.66%	0.00%	41.64%
MFD Measured Diversion Rate	33.42%	32.47%	34.46%	34.45%	34.71%	33.46%	0.00%	34.19%
Overall Measured Diversion Rate	68.20%	68.24%	70.16%	70.23%	69.88%	68.89%	0.00%	69.66%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2014

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2014

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>2013 - 2014</u> <u>Tons Incr/(Decr)</u>	<u>2013 - 2014</u> <u>% Change</u>
West Bay Sanitary						
Commercial¹ and MFD						
Commercial Solid Waste	297.83	280.12	273.44	298.98	25.54	9.34%
MFD Solid Waste	55.08	42.51	40.83	20.69	(20.14)	-49.33%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	74.62	95.58	96.93	109.40	12.47	12.86%
MFD Recycling	12.10	12.70	13.36	9.56	(3.80)	-28.44%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	32.71	74.75	105.88	107.98	2.10	1.98%
MFD Organics	0.00	0.00	0.42	1.19	0.77	100.00%
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	352.91	322.63	314.27	319.67	5.40	1.72%
SUBTOTAL - Diverted Tons	119.43	183.03	216.59	228.13	11.54	5.33%
Residential						
Residential Solid Waste	807.41	868.13	871.01	848.61	(22.40)	-2.57%
Residential Curbside Recycling	801.58	835.52	804.92	809.61	4.69	0.58%
Residential Curbside Organics	1,689.55	1,724.34	1,781.05	1,644.48	(136.57)	-7.67%
SUBTOTAL - Disposed Tons	807.41	868.13	871.01	848.61	(22.40)	-2.57%
SUBTOTAL - Diverted Tons	2,491.13	2,559.86	2,585.97	2,454.09	(131.88)	-5.10%
Commercial/MFD and Residential						
TOTAL TONS DISPOSED	1,160.32	1,190.76	1,185.28	1,168.28		
TOTAL TONS DIVERTED	2,610.56	2,742.89	2,802.56	2,682.22		
COMMERCIAL DIVERSION RATE	25.28%	36.20%	40.80%	41.64%		
MFD DIVERSION RATE	18.01%	23.00%	25.23%	34.19%		
RESIDENTIAL DIVERSION RATE	75.52%	74.68%	74.80%	74.31%		
TOTAL DIVERSION RATE	69.23%	69.73%	70.28%	69.66%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2014

MEMBER AGENCY	2014							Year to Date
	July	August	September	Quarter 1	Quarter 2	Quarter 3	Quarter 4	
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	
TOTAL SBWMA								
Commercial								
Commercial Solid Waste	5,452.93	5,320.11	5,432.54	15,831.31	15,778.02	16,205.58	0.00	47,814.91
Commercial Recycling	1,846.76	1,836.26	1,863.22	5,237.90	5,249.37	5,546.24	0.00	16,033.51
Commercial Organics	1,631.10	1,666.46	1,652.57	4,636.32	4,562.21	4,950.13	0.00	14,148.66
Subtotal - Disposed	5,452.93	5,320.11	5,432.54	15,831.31	15,778.02	16,205.58	0.00	47,814.91
Subtotal - Diverted	3,477.86	3,502.72	3,515.79	9,874.22	9,811.58	10,496.37	0.00	30,182.17
Diversion Rate	38.94%	39.70%	39.29%	38.41%	38.34%	39.31%	0.00%	38.70%
MFD								
MFD Solid Waste	2,866.42	2,799.04	2,891.45	8,271.60	8,362.08	8,556.91	0.00	25,190.59
MFD Recycling	660.87	634.88	682.42	1,942.38	1,937.76	1,978.17	0.00	5,858.31
MFD Organics	75.35	72.02	77.68	213.10	222.66	225.05	0.00	660.81
Subtotal - Disposed	2,866.42	2,799.04	2,891.45	8,271.60	8,362.08	8,556.91	0.00	25,190.59
Subtotal - Diverted	736.22	706.90	760.10	2,155.48	2,160.42	2,203.22	0.00	6,519.12
Diversion Rate	20.44%	20.16%	20.82%	20.67%	20.53%	20.48%	0.00%	20.56%
Roll-Off								
Roll-Off Solid Waste	1,778.24	1,672.83	1,681.93	4,694.33	4,893.53	5,133.00	0.00	14,720.86
Roll-Off Recycling	135.94	135.57	136.57	396.01	375.03	408.08	0.00	1,179.12
Roll-Off Organics	125.41	105.36	116.85	347.43	353.39	347.62	0.00	1,048.44
Subtotal - Disposed	1,778.24	1,672.83	1,681.93	4,694.33	4,893.53	5,133.00	0.00	14,720.86
Subtotal - Diverted	261.35	240.93	253.42	743.44	728.42	755.70	0.00	2,227.56
Diversion Rate	12.81%	12.59%	13.09%	13.67%	12.96%	12.83%	0.00%	13.14%
Residential								
Residential Solid Waste	5,172.24	4,714.49	4,960.73	14,109.14	14,359.99	14,847.46	0.00	43,316.59
Residential Curbside Recycling	3,442.63	3,197.10	3,388.88	10,135.68	10,012.78	10,028.61	0.00	30,177.07
Residential Curbside Organics	6,145.05	5,598.94	5,982.73	17,104.97	18,771.35	17,726.72	0.00	53,603.04
Subtotal - Disposed	5,172.24	4,714.49	4,960.73	14,109.14	14,359.99	14,847.46	0.00	43,316.59
Subtotal - Diverted	9,587.68	8,796.04	9,371.61	27,240.65	28,784.13	27,755.33	0.00	83,780.11
Diversion Rate	64.96%	65.11%	65.39%	65.88%	66.72%	65.15%	0.00%	65.92%
Total Disposed	15,269.83	14,506.47	14,966.65	42,906.38	43,393.62	44,742.95	0.00	131,042.95
Total Diverted	14,063.11	13,246.59	13,900.92	40,013.79	41,484.55	41,210.62	0.00	122,708.96
Total Diversion Rate	47.94%	47.73%	48.15%	48.26%	48.88%	47.95%	0.00%	48.36%
Single-Family Measured Diversion Rate	64.96%	65.11%	65.39%	65.88%	66.72%	65.15%	0.00%	65.92%
Commercial Measured Diversion Rate	30.71%	31.25%	31.16%	30.73%	30.43%	31.04%	0.00%	30.74%
MFD Measured Diversion Rate	20.44%	20.16%	20.82%	20.67%	20.53%	20.48%	0.00%	20.56%
Overall Measured Diversion Rate	47.94%	47.73%	48.15%	48.26%	48.88%	47.95%	0.00%	48.36%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2014

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - SEPTEMBER 2014

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>2013 - 2014</u> <u>Tons Incr/(Decr)</u>	<u>2013 - 2014</u> <u>% Change</u>
TOTAL SBWMA						
Commercial¹ and MFD						
Commercial Solid Waste	48,574.11	49,946.59	47,674.95	47,814.91	139.96	0.29%
MFD Solid Waste	27,903.48	24,834.66	26,184.95	25,190.59	(994.36)	-3.80%
Roll-Off Solid Waste	16,209.22	16,649.73	14,989.95	14,720.86	(269.09)	-1.80%
Commercial Recycling	12,040.82	14,022.17	14,597.64	16,033.51	1,435.87	9.84%
MFD Recycling	4,765.43	4,813.16	5,628.09	5,858.31	230.22	4.09%
Roll-Off Recycling	1,237.94	1,018.43	1,043.71	1,179.12	135.41	12.97%
Commercial Organics	11,035.70	12,247.74	13,727.41	14,148.66	421.25	3.07%
MFD Organics	681.07	634.35	703.16	660.81	(42.35)	-6.02%
Roll-Off Organics	1,551.21	1,604.56	1,065.73	1,048.44	(17.29)	-1.62%
SUBTOTAL - Disposed Tons	92,686.81	91,430.98	88,849.85	87,726.36	(1,123.49)	-1.26%
SUBTOTAL - Diverted Tons	31,312.17	34,340.41	36,765.74	38,928.85	2,163.11	5.88%
Residential						
Residential Solid Waste	44,572.65	44,225.86	43,917.20	43,316.59	(600.61)	-1.37%
Residential Curbside Recycling	30,173.62	29,884.15	30,264.06	30,177.07	(86.99)	-0.29%
Residential Curbside Organics	55,905.94	56,416.37	57,823.04	53,603.04	(4,220.00)	-7.30%
SUBTOTAL - Disposed Tons	44,572.65	44,225.86	43,917.20	43,316.59	(600.61)	-1.37%
SUBTOTAL - Diverted Tons	86,079.56	86,300.52	88,087.10	83,780.11	(4,306.99)	-4.89%
Commercial/MFD and Residential						
TOTAL TONS DISPOSED	137,259.46	135,656.84	132,767.05	131,042.95		
TOTAL TONS DIVERTED	117,391.73	120,640.93	124,852.84	122,708.96		
COMMERCIAL DIVERSION RATE	25.25%	27.30%	29.27%	30.74%		
MFD DIVERSION RATE	16.33%	17.99%	19.47%	20.56%		
RESIDENTIAL DIVERSION RATE	65.88%	66.12%	66.73%	65.92%		
TOTAL DIVERSION RATE	46.10%	47.07%	48.46%	48.36%		

¹ Includes Agency facilities tonnage

Recology San Mateo County
 Inquiry, Service Request and
 Complaint Summary
 Rate Year 2014

	Single-Family Missed Pick-Up Initial Complaints 8.02.B.2				Single-Family Missed Pick-Up Collection Events 8.02.B.2				Excessive Noise 8.02.J				Discourteous Behavior 8.06.J				Property Damage 8.02.H				Spills 8.02.I			
	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3
Atherton	18	18	28	64	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Belmont	48	49	37	134	0	2	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1
Burlingame	60	50	50	160	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0	2
East Palo Alto	26	24	10	60	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1	0	0	0	0
Foster City	50	31	13	94	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1
Hillsborough	44	24	16	84	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1	1	1	0	2
Menlo Park	42	42	49	133	1	0	0	1	1	0	0	1	0	0	0	0	2	1	0	3	0	1	1	2
North Fair Oaks	17	15	17	49	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1
Redwood City	125	96	130	351	0	0	1	1	0	1	1	2	0	0	0	0	1	0	1	2	1	1	1	3
San Carlos	73	43	84	200	1	0	0	1	0	1	0	1	0	0	0	0	2	0	0	2	1	0	1	2
San Mateo	189	139	119	447	1	0	1	2	0	3	0	3	1	0	0	1	2	0	0	2	6	2	2	10
San Mateo County	49	45	35	129	1	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	2	1	0	3
West Bay	23	19	12	54	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0	0	0	0
Totals	764	595	600	1,959	4	2	2	8	1	5	1	7	1	0	0	1	7	3	2	12	13	7	7	27

	On-call Bulky Item Collection 5.05				Extra/Overage Requests 8.02.G				Recycling Tote-Bag Request 5.03.B.2				Information requests 7.02.A				Billing Concerns			
	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3
Atherton	50	44	31	125	16	10	16	42	0	0	0	0	41	49	30	120	14	48	9	71
Belmont	235	168	170	573	23	28	6	57	0	1	1	2	112	92	65	269	29	30	67	126
Burlingame	202	202	212	616	24	25	20	69	0	1	0	1	128	122	69	319	53	99	20	172
East Palo Alto	114	97	90	301	2	12	1	15	0	0	0	0	56	55	38	149	5	3	12	20
Foster City	194	139	165	498	11	6	6	23	0	4	0	4	69	90	61	220	36	40	61	137
Hillsborough	88	65	91	244	28	15	16	59	0	0	0	0	54	39	49	142	12	7	37	56
Menlo Park	234	181	187	602	33	16	10	59	0	0	0	0	146	96	51	293	106	52	26	184
North Fair Oaks	62	56	59	177	4	9	0	13	0	0	0	0	26	42	22	90	13	12	8	33
Redwood City	543	483	421	1447	61	46	15	122	0	8	1	9	200	164	102	466	18	12	3	33
San Carlos	253	236	224	713	45	47	17	109	0	0	0	0	289	286	63	638	42	95	40	177
San Mateo	739	585	617	1941	91	45	27	163	0	2	0	2	382	319	182	883	230	153	96	479
San Mateo County	137	120	130	387	18	14	6	38	0	0	0	0	46	72	43	161	32	21	53	106
West Bay	72	56	69	197	4	3	11	18	0	0	0	0	28	25	24	77	30	6	0	36
Totals	2,923	2,432	2,466	7,821	360	276	151	787	0	16	2	18	1,577	1,451	799	3,827	620	578	432	1,630

Recology San Mateo County
 Call Center Data and
 Quality Assurance Calls
 Rate Year 2014

SBWMA Service Area	Number of Calls Received	Number of Calls Answered	Number of Calls Dropped	Percentage of Calls Dropped	Average Hold Time in Seconds	Percentage of Calls Answered in Thirty Seconds	Number of Quality Assurance Calls Made
July	14,206	13,905	301	2.12%	18.39	89.15%	202
August	12,462	12,274	188	1.51%	18.22	89.61%	208
September	12,365	12,174	191	1.54%	19.29	90.41%	202
Quarter 3	39,033	38,353	680	1.74%	18.62	89.70%	612

Recology San Mateo County
 On-Site Customer Assessments,
 Visual Audits and Recycling
 Tote-Bags Delivered
 Rate Year 2014

	Number of On-site Assessments 7.04.E				Number of Visual Audits 7.06				Recycling Tote-Bags Delivered			
	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3	Jul	Aug	Sep	Qrt 3
Atherton	1	3	0	4	1	1	3	5	0	0	0	0
Belmont	18	12	2	32	11	7	17	35	25	0	11	36
Burlingame	2	3	0	5	2	0	4	6	12	79	0	91
East Palo Alto	6	8	9	23	0	0	4	4	0	0	30	30
Foster City	2	0	11	13	0	0	3	3	51	137	0	188
Hillsborough	0	0	0	0	0	0	0	0	0	0	0	0
Menlo Park	28	9	10	47	0	0	1	1	50	71	29	150
North Fair Oaks	1	5	0	6	0	0	0	0	0	6	0	6
Redwood City	5	0	1	6	0	7	5	12	198	211	10	419
San Carlos	2	0	0	2	3	3	0	6	0	13	0	13
San Mateo	3	0	0	3	4	2	5	11	384	497	41	922
San Mateo County	2	1	0	3	0	0	2	2	0	90	0	90
West Bay	1	11	2	14	0	3	2	5	0	0	0	0
Totals	71	52	35	158	21	23	46	90	720	1,104	121	1,945

2014 LIQUIDATED DAMAGES

COLLECTION QUALITY

1.A, 1.B, 1.C **Complaints regarding unauthorized collection hours, inadequate care of or damage to private property, and failure to resolve property damage claims within 30 days**
8.01.A, 8.02.H,

	July			August			September			Q3			2014 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 150
Belmont	-	0	0	1	0	0	-	0	0	1	0	-	150	2	\$ 150
Burlingame	1	0	0	-	0	0	-	0	0	2	0	-	150	2	\$ 150
East Palo Alto	-	0	0	1	0	0	-	0	0	1	0	-	-	1	\$ 150
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 150
Hillsborough	-	0	0	1	0	0	-	0	0	1	0	-	150	1	\$ 150
Menlo Park	3	0	0	1	0	0	-	0	0	4	0	-	-	3	\$ 150
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 150
Redwood City	2	0	0	1	0	0	1	0	0	4	0	-	150	6	\$ 150
San Carlos	2	0	0	-	0	0	-	0	0	2	0	-	-	3	\$ 150
San Mateo	4	0	0	1	0	0	-	0	0	5	0	-	750	6	\$ 150
San Mateo Cnty	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 150
West Bay	-	0	0	-	0	0	1	0	0	1	0	-	-	1	\$ 150
	12	0	0	6	0	0	2	0	0	20	0	-	1,350	31	

2. **Complaints regarding failure to provide new service or change existing service level within five (5) business days**
8.02.C

	July			August			September			Q3			2014 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 100
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 100
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 100
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 100
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 100
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 100
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	5	\$ 100
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 100
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	11	\$ 100
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	6	\$ 100
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	13	\$ 100
San Mateo Cnty	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 100
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 100
	-	0	0	-	0	0	-	0	0	-	0	-	-	59	

3. **Complaints regarding improper container placement**
8.02.B.1

	July			August			September			Q3			2014 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	1	0	0	-	0	0	1	0	-	-	12	\$ 50
Belmont	-	0	0	3	0	0	1	0	0	4	0	-	-	36	\$ 50
Burlingame	-	0	0	3	0	0	2	0	0	5	0	-	-	35	\$ 50
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	23	\$ 50
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	35	\$ 50
Hillsborough	1	0	0	1	0	0	1	0	0	3	0	-	-	20	\$ 50
Menlo Park	3	0	0	2	0	0	-	0	0	5	0	-	-	42	\$ 50
North Fair Oaks	1	0	0	-	0	0	-	0	0	1	0	-	-	14	\$ 50
Redwood City	4	0	0	2	0	0	1	0	0	7	0	-	-	94	\$ 50
San Carlos	1	0	0	-	0	0	-	0	0	1	0	-	-	46	\$ 50
San Mateo	6	0	0	2	0	0	2	0	0	10	0	-	-	105	\$ 50
San Mateo Cnty	-	0	0	1	0	0	2	0	0	3	0	-	-	27	\$ 50
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	11	\$ 50
	16	0	0	15	0	0	9	0	0	40	0	-	-	500	

2014 LIQUIDATED DAMAGES

4. Distribution of less than 50% of required non-collection notices

	July			August			September			Q3			2014 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
San Mateo Cnty	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
	-	0	0	-	0	0	-	0	0	0	0	-	-	0	

5. Excessive noise complaints

8.02.J

	July			August			September			Q3			2014 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 50
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 50
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 50
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 50
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 50
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 50
Menlo Park	1	0	0	-	0	0	-	0	0	1	0	-	-	5	\$ 50
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 50
Redwood City	-	0	0	1	0	0	1	0	0	2	0	-	-	11	\$ 50
San Carlos	-	0	0	1	0	0	-	0	0	1	0	-	-	6	\$ 50
San Mateo	-	0	0	3	0	0	-	0	0	3	0	-	-	13	\$ 50
San Mateo Cnty	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 50
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 50
	1	0	0	5	0	0	1	0	0	7	0	-	-	59	

6. Complaints regarding unacceptable employee behavior

8.06.J

	July			August			September			Q3			2014 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	250	0	\$ 250
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	250	0	\$ 250
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	250	0	\$ 250
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	750	0	\$ 250
San Mateo	1	1	250	-	0	0	-	0	0	1	1	250	1,000	0	\$ 250
San Mateo Cnty	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
	1	1	250	0	0	0	0	0	0	1	1	250	2,500	-	

2014 LIQUIDATED DAMAGES

7.A, 7.B,

Complaints regarding spills of discarded materials and failure to clean up those spills
8.02.1

	July			August			September			Q3			2014 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	0	-	3	\$ 50
Belmont	-	0	0	-	0	0	1	0	0	1	0	0	-	9	\$ 50
Burlingame	1	0	0	1	0	0	-	0	0	2	0	0	-	8	\$ 50
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	0	-	5	\$ 50
Foster City	-	0	0	-	0	0	1	0	0	1	0	0	-	9	\$ 50
Hillsborough	1	0	0	1	0	0	-	0	0	2	0	0	-	5	\$ 50
Menlo Park	-	0	0	1	0	0	-	0	0	1	0	0	-	10	\$ 50
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	0	-	3	\$ 50
Redwood City	1	0	0	1	0	0	1	0	0	3	0	0	-	22	\$ 50
San Carlos	1	0	0	-	0	0	1	0	0	2	0	0	-	11	\$ 50
San Mateo	5	0	0	2	0	0	2	0	0	9	0	0	-	25	\$ 50
San Mateo Cnty	2	0	0	-	0	0	-	0	0	2	0	0	-	6	\$ 50
West Bay	-	0	0	-	0	0	-	0	0	0	0	0	-	3	\$ 50
	11	0	0	6	0	0	6	0	0	23	0	0	-	119	

8.

Complaints regarding unreasonable leaks or spills of vehicle fluids
8.02.1

	July			August			September			Q3			2014 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	0	-	0	\$ 500
Belmont	-	0	0	-	0	0	-	0	0	0	0	0	1,000	0	\$ 500
Burlingame	-	0	0	-	0	0	-	0	0	0	0	0	-	0	\$ 500
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	0	-	0	\$ 500
Foster City	-	0	0	-	0	0	-	0	0	0	0	0	-	0	\$ 500
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	0	500	0	\$ 500
Menlo Park	-	0	0	-	0	0	1	1	500	1	1	500	1,000	0	\$ 500
North Fair Oaks	1	1	500	-	0	0	-	0	0	1	1	500	1,000	0	\$ 500
Redwood City	-	0	0	-	0	0	-	0	0	0	0	0	1,000	0	\$ 500
San Carlos	-	0	0	-	0	0	-	0	0	0	0	0	500	0	\$ 500
San Mateo	1	1	500	-	0	0	-	0	0	1	1	500	1,500	0	\$ 500
San Mateo Cnty	-	0	0	1	1	500	-	0	0	1	1	500	1,000	0	\$ 500
West Bay	-	0	0	-	0	0	-	0	0	0	0	0	-	0	\$ 500
	2	2	1,000	1	1	500	1	1	500	4	4	2,000	7,500	0	

CUSTOMER SERVICE QUALITY

1. Resolution or remedy of complaints or inquiries beyond 10 business days of receipt of the complaint or inquiry
7.02.D

	July			August			September			Q3			2014 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	0	-	0	\$ 100
Belmont	-	0	0	-	0	0	-	0	0	0	0	0	-	0	\$ 100
Burlingame	-	0	0	-	0	0	-	0	0	0	0	0	-	0	\$ 100
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	0	-	0	\$ 100
Foster City	-	0	0	-	0	0	-	0	0	0	0	0	-	0	\$ 100
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	0	-	0	\$ 100
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	0	-	0	\$ 100
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	0	-	0	\$ 100
Redwood City	-	0	0	-	0	0	-	0	0	0	0	0	-	0	\$ 100
San Carlos	-	0	0	-	0	0	-	0	0	0	0	0	-	0	\$ 100
San Mateo	-	0	0	-	0	0	-	0	0	0	0	0	-	0	\$ 100
San Mateo Cnty	-	0	0	-	0	0	-	0	0	0	0	0	-	0	\$ 100
West Bay	-	0	0	-	0	0	-	0	0	0	0	0	-	0	\$ 100
	-	0	0	-	0	0	-	0	0	0	0	0	-	-	

2014 LIQUIDATED DAMAGES

REPORTING

1. Late submittal of reports, applications, proposals or other submittals

	July			August			September			Q3			2014 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Mateo Cnty	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

2. Accuracy of submittals: corrections or restatements submitted more than two (2) business after notification

	July			August			September			Q3			2014 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
San Mateo Cnty	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

3. Late submittal of billing review report 7.01.E

	July			August			September			Q3			2014 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
San Mateo Cnty	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
	-	0	0	-	0	0	-	0	0	0	0	-	-	0	

2014 LIQUIDATED DAMAGES

OTHER

1. **Disposal of recyclable materials without written approval**
8.02.D

	July			August			September			Q3			2014 LD Amount	Tonnage Allowance	LD per Ton Recyclables	
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount				
Atherton	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
Belmont	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
Burlingame	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
Foster City	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
Redwood City	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
San Carlos	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
San Mateo	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
San Mateo Cnty	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
West Bay	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
	-	0	0	-	0	0	-	0	0	0	0	0	-	-	-	-

Disposal of organic materials without written approval
8.02.D

	July			August			September			Q3			2014 LD Amount	Tonnage Allowance	LD per Ton Organics	
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount				
Atherton	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	100
Belmont	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	100
Burlingame	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	100
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	100
Foster City	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	100
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	100
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	100
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	100
Redwood City	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	100
San Carlos	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	100
San Mateo	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	100
San Mateo Cnty	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	100
West Bay	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	100
	-	0	0	-	0	0	-	0	0	0	0	0	-	-	-	-

2. **Recyclable materials not delivered to the designated transfer and processing facility**
6.01

	July			August			September			Q3			2014 LD Amount	Tonnage Allowance	LD per Ton Recyclables	
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount				
Atherton	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
Belmont	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
Burlingame	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
Foster City	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
Redwood City	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
San Carlos	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
San Mateo	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
San Mateo Cnty	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
West Bay	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	175
	-	0	0	-	0	0	-	0	0	0	0	0	-	-	-	-

2014 LIQUIDATED DAMAGES

Solid waste or organic materials not delivered to the designated transfer and processing facility
6.01

	July			August			September			Q3			2014 LD Amount	Tonnage Allowance	LD per Ton Solid Waste/ Organics	
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount				
Atherton	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0	\$ 100
Belmont	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0	\$ 100
Burlingame	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0	\$ 100
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0	\$ 100
Foster City	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0	\$ 100
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0	\$ 100
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0	\$ 100
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0	\$ 100
Redwood City	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0	\$ 100
San Carlos	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0	\$ 100
San Mateo	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0	\$ 100
San Mateo Cnty	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0	\$ 100
West Bay	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0	\$ 100
	-	0	0	-	0	0	-	0	0	0	0	0				
													2,250	11,350		

Quarterly Single-Family Missed Pick-Up Collection Events Incentive/Disincentive Rate Year 2014

\$50

Agency	Number of Missed Pick-Up Events			Incentive Threshold	Disincentive Threshold	Disincentive Payment Due \$50 per Event			
	Jul	Aug	Sep			Jul	Aug	Sep	Total
Quarter 3	Jul	Aug	Sep		Jul	Aug	Sep	Total	
Atherton	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Belmont	0	2	0	N/A	0	\$0	(\$100)	\$0	(\$100)
Burlingame	0	0	0	N/A	0	\$0	\$0	\$0	\$0
East Palo Alto	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Foster City	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Hillsborough	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Menlo Park	1	0	0	N/A	0	(\$50)	\$0	\$0	(\$50)
North Fair Oaks	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Redwood City	0	0	1	N/A	0	\$0	\$0	(\$50)	(\$50)
San Carlos	1	0	0	N/A	0	(\$50)	\$0	\$0	(\$50)
San Mateo	1	0	1	N/A	0	(\$50)	\$0	(\$50)	(\$100)
San Mateo County	1	0	0	N/A	0	(\$50)	\$0	\$0	(\$50)
West Bay	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Totals	4	2	2			(\$200)	(\$100)	(\$100)	(\$400)

Recology San Mateo County

Quarterly Average Speed of Answer Incentive/Disincentive Rate Year 2014

Aggregate SBWMA

Average Speed of Answer in Seconds SBWMA Service Area	Incentive Average Speed of Answer in Seconds	Disincentive Average Speed of Answer in Seconds	Incentive Seconds	Disincentive Seconds	\$500 Incentive Payment due \$500 per Second	\$500 Disincentive Payment due \$500 per Second	Quarterly Net Amount
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Quarter 3

Month

July	17	15	30	0	0	\$0	\$0	\$0
August	17	15	30	0	0	\$0	\$0	\$0
September	17	15	30	0	0	\$0	\$0	\$0
Totals						\$0	\$0	\$0

Year 2013

Agency	Solid Waste Tons			
Atherton	2,151	\$0	\$0	\$0
Belmont	8,377	\$0	\$0	\$0
Burlingame	22,164	\$0	\$0	\$0
East Palo Alto	11,635	\$0	\$0	\$0
Foster City	10,758	\$0	\$0	\$0
Hillsborough	2,658	\$0	\$0	\$0
Menlo Park	16,191	\$0	\$0	\$0
North Fair Oaks	5,743	\$0	\$0	\$0
Redwood City	36,999	\$0	\$0	\$0
San Carlos	12,974	\$0	\$0	\$0
San Mateo	41,674	\$0	\$0	\$0
San Mateo County	4,082	\$0	\$0	\$0
West Bay	1,595	\$0	\$0	\$0
	<u>177,002</u>	\$0	\$0	\$0

Quarterly Ninety Second Maximum Hold Time Incentive/Disincentive Rate Year 2014

Aggregate SBWMA

\$5

Number of Calls Exceeding Ninety Second Hold Time SBWMA Service Area	Quarterly Number of Calls Received SBWMA Service Area	5% of Quarterly Number of Calls Received SBWMA Service Area	Incentive Number of Calls	Ninety Second Hold Time Calls in Excess of 5% of Quarterly Calls Received	Incentive Payment Due	Disincentive Payment due \$5 per Call
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Quarter 3

Month

\$5

July	529		N/A	N/A	N/A	\$0
August	458		N/A	N/A	N/A	\$0
September	477		N/A	N/A	N/A	\$0
Totals	1,464	39,033	1,952	0		\$0

Year 2013
Tons of Solid

Agency

Waste Collected

Atherton	2,151	\$0	\$0
Belmont	8,377	\$0	\$0
Burlingame	22,164	\$0	\$0
East Palo Alto	11,635	\$0	\$0
Foster City	10,758	\$0	\$0
Hillsborough	2,658	\$0	\$0
Menlo Park	16,191	\$0	\$0
North Fair Oaks	5,743	\$0	\$0
Redwood City	36,999	\$0	\$0
San Carlos	12,974	\$0	\$0
San Mateo	41,674	\$0	\$0
San Mateo County	4,082	\$0	\$0
West Bay	1,595	\$0	\$0
	177,002	N/A	\$0

Recology San Mateo County
 Quarterly Contamination
 Disincentive Calculation
 Rate Year 2014

Quarter 3

Aggregate SBWMA

Material Type	Tons Collected	Allowable Contamination Threshold	Measured Contamination Level	Variance	Tons	Payment Amount	Payment Due
Single-Family Targeted Recyclable Materials	9,940.21	8.50%		-8.50%	N/A	\$175	N/A
Commercial Targeted Recyclable Materials	7,184.78	10.00%		-10.00%	N/A	\$70	N/A
Residential Organic Materials	17,726.72	5.00%		-5.00%	N/A	\$70	N/A
Commercial Organic Materials	4,682.30	10.00%		-10.00%	N/A	\$70	N/A
Multi-Family and Commercial Plant Materials	840.50	5.00%		-5.00%	N/A	\$70	N/A

Total \$0

Note: contamination sampling is to be conducted in Quarter 4.

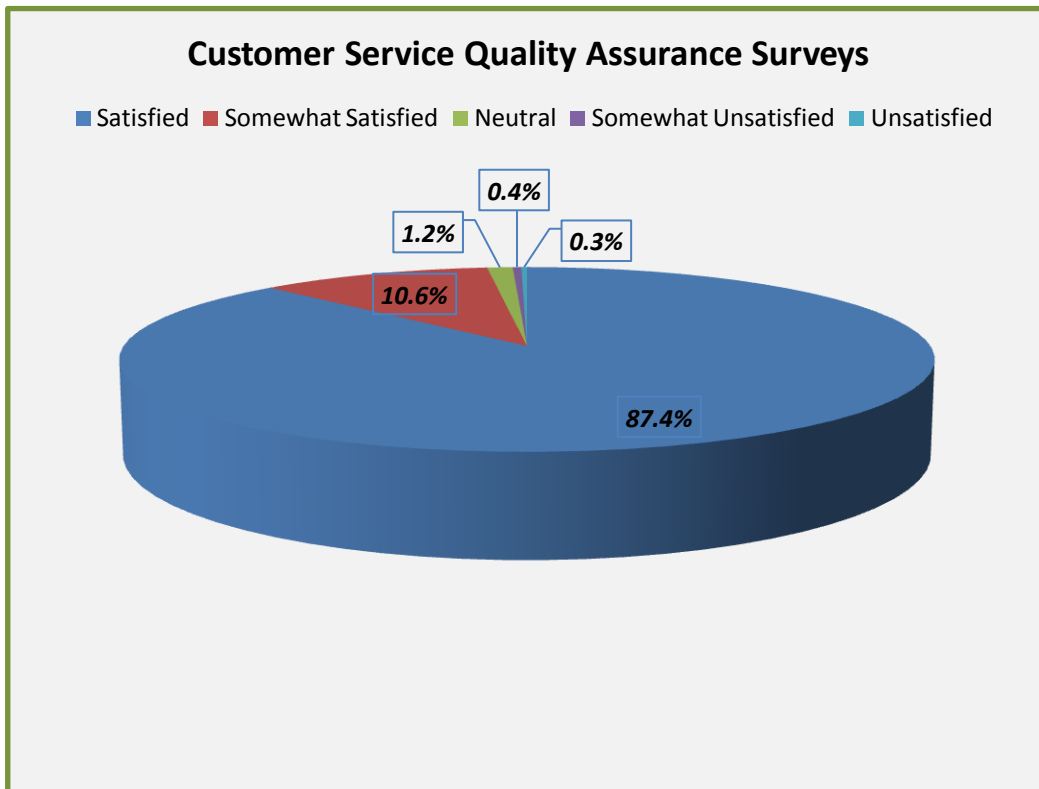
I. SUMMARY ASSESSMENT

SIGNIFICANT ACCOMPLISHMENTS

Customer Service Quality Assurance Surveys

Beginning in July, Customer Service Representatives contacted customers from the previous service day to survey them on their experience with the Call Center. Customers had the option of taking the survey over the phone or accessing the survey from a website provided to them. Of the 669 calls placed to customers, 155 surveys were completed. Any surveys with unanswered questions were eliminated from the results.

The results of the surveys was very positive with 98% of the customers giving a Satisfactory rating, while less than 1% gave an Unsatisfactory rating. Reasons cited for the Satisfactory rating included friendliness, listening carefully, responsiveness, patience and enthusiasm.



SIGNIFICANT CHALLENGES

BIT Inspections

California Vehicle Code (VC) Section 34501.12 requires any person or organization directing the operation of certain trucks or trailers to participate in an inspection program conducted by the California Highway Patrol (CHP). The law requires the CHP to inspect California truck terminals every two years. This law is known as the Biennial Inspection of Terminals (or "BIT") program, and the inspections conducted by the CHP are commonly called "BIT inspections." For purposes of BIT inspections, "terminal" means the location or locations in California that are designated by a motor carrier, where vehicles subject to the BIT program may be inspected by the CHP and where vehicle maintenance records and drivers' records will be made available for inspection (Section 34515 VC). If a company does not pass this inspection, their operations can be shut down until everything is up to code.



Recology San Mateo County's (RSMC) maintenance department works diligently to ensure that the fleet is up to date with the Preventive Maintenance and BIT inspections. They also ensure that every driver is current with their licenses and medical cards. RSMC is proud to announce that the fleet and driver logs passed inspection during the BIT Inspection conducted during Q3 2014.

With RSMC's good standing, they are eligible to become a certified CHP Fleet Owner Inspection and Maintenance Station.

Oracle

Oracle Corporation is one of the largest commercial customers in RSMC's service area and is comprised of 7,500 employees. In 2011, Oracle generated 2,212 yards of materials per month of which 65% (1,437 yards) was diverted from the landfill through the BizSMART compost and recycling program.

RSMC's Waste Zero Specialists worked closely with Oracle staff by providing monthly, quarterly and annual diversion reports, annual waste audits, presentations for janitorial and kitchen staff, and attendance at company meetings to help improve their corporate-wide zero waste initiative. In August 2014, Oracle significantly improved their diversion through increasing their composting and recycling capacity and decreasing garbage. Four out of five garbage compactors were "flipped" to recycling compactors and additional compost bins were added to capture more materials. Oracle currently diverts 84% of material by volume.

J. COMMERCIAL RECYCLING PROMOTION PROGRAM STATUS REPORT

SUMMARY OF TRAINING AND PROFESSIONAL DEVELOPMENT ACTIVITIES FOR THE COMMERCIAL DIVERSION TEAM AND SUPERVISORY STAFF

Below is a summary of the Quarter 3 (Q3) 2014 training and professional development activities for the Commercial Recycling Promotion Team (CRPT):

On August 4th and 5th, Angela Goebel, Gina Tretten, Mia Rossi, Misty McKinney, Sandra Tinoco, Sarah Prescott, and Yvette Madera attended various presentations at the California Resource Recovery Association's (CRRA) Conference. The conference included sessions on the latest issues, programs, methods, and ideas in the waste reduction, reuse, recycling and composting industry. The CRRA Conference provides a forum to discuss concepts, best practices, controversies, and innovative ideas amongst all levels of the industry.

On August 6th, Sarah Prescott attended a showing of the documentary "Dive" at the Burlingame Library. In the award-winning documentary, filmmaker Jeremy Seifert and his friends tracked the colossal problem of food waste in the U.S. Following the 53-minute film viewing, Dana Frasz, founder and director of Food Shift, explained how her nonprofit is rethinking the food waste problem.

In September, Gina Tretten commenced her participation in the San Mateo Area Chamber Leadership Program. The Leadership Program identifies and nurtures existing and potential community leaders by broadening their knowledge of the community, including transportation, housing, education and community development, while enhancing the individual effectiveness through exposure to leadership characteristics. The Leadership Program will be held monthly over the next ten months, and include day-long seminars where participants engage in face-to-face discussions with experts and key decision makers from throughout San Mateo County.

On September 16th, Gina Tretten and Sarah Prescott participated in the Sustainable Materials Management Webinar: Compost Tea- Something Good is Brewing. This webinar provided an overview of the relatively new use of "tea" extracted from compost. Recent research found that compost tea, when produced and applied correctly, can provide a number of benefits to plants, including protection from disease-causing organisms, increased nutrient uptake, retention and availability, and it can improve the water-holding capacity and structure in the soil.

During September, Gina Tretten participated in two online trainings offered through Recology's Career Development Center (RCDC) Program. The first training was the Business Writing Course. People who have no problem communicating clearly when they speak sometimes struggle to make themselves understood when they write. That's because the ability to write clearly and concisely is a skill that requires effort to master. Acquiring this skill gives the writer tools to create effective business documents for readers who lack the time or the patience to search for essential information buried in long, rambling e-mails or reports.

The second online training Gina Tretten completed was Listening Essentials: Effective listening takes more than just courage; it also takes constant learning and practice. This course explores the benefits and challenges of effective listening and demonstrates how active listening techniques enhance the effectiveness of listening skills.

On September 24th, Angela Goebel began her participation in the Recology Academy. The mission of the Recology Academy is to enhance the understanding and practice of leadership and managerial skills in their employees. In addition to building her skill-set in these areas, Angela will have an opportunity to learn more about Recology and what makes Recology successful.

A DESCRIPTION OF THE STRATEGY AND OVERALL APPROACH TO ATTRACT AND RETAIN A HIGH QUALITY AND EFFECTIVE COMMERCIAL RECYCLING PROMOTION PROGRAM AND SUPERVISORY STAFF

Recology is recognized in the industry for its environmental commitments, programs and services. We utilize our well-established networks to recruit the best-suited members for our diversion teams by posting on specific “green industry” LISTSERVs that target individuals in the field of waste reduction. We support growth and leadership development amongst our employees and encourage educational opportunities both internally and externally.

At Recology, we believe an employee's compensation includes more than just their paychecks; we recognize that providing a comprehensive benefits package is an important aspect of our employees’ total compensation. By providing a competitive benefits package that includes Recology’s Employee Stock Ownership Plan (ESOP), Recology is able to attract and retain highly qualified employees.

A DESCRIPTION AND STATUS OF MEETING THE GOALS AND OBJECTIVES FOR THE COMMERCIAL RECYCLING PROMOTION TEAM AND HOW THESE GOALS AND OBJECTIVES ARE TIED TO THE COMPENSATION INCENTIVE PLAN.

Our goals are to continue to recruit new recycling and compost customers and enhance the existing diversion programs, in order to increase the volume of recyclable and compostable materials collected and delivered to the Shoreway Environmental Center. The following is an update on the goals and objectives achieved in Q3 2014.

New/Increased Recycling and Compost Customers

Recology San Mateo County (RSMC) is pleased to report that the CRPT exceeded the Q3 2014 goal of recruiting new or increasing existing recycling and compost services in the commercial and MFD sectors as noted below:

Q3 2014 Goal New and/or Increased Recycling or Compost Customers	Q3 2014 Actual New and/or Increased Recycling or Compost Customers
100	257

The CRPT achieved the goal set for conducting Targeted Account Site Assessments in Q3 2014, as outlined below:

Q3 2014 Goal Target Account Site Assessments*	Q3 2014 Actual Top MSW Generator Site Assessments
50	159

All Site Assessments performed during Q3 2014 in each Member Agency are summarized below:

Member Agency	2014 Target Account Site Assessments	Additional Waste Audits
Atherton	4	5
Belmont	32	35
Burlingame	5	6
East Palo Alto	23	4
Foster City	13	3
Hillsborough	-0-	-0-
Menlo Park	47	1
North Fair Oaks	6	0
Redwood City	6	12
San Carlos	2	6
San Mateo	3	11
San Mateo County	3	2
West Bay Sanitary District	14	5
Total	158	90

A detailed accounting of the Target Accounts summarized above is included in the 3rd Quarter 2014 Report detail file in the tab labeled “M10a. Top MSW Generators.”

*Site Assessments are waste audits that are performed for the Top MSW Generators in each Member Agency. Per Franchise Agreement Section 7.04, RSMC is required to conduct these Site Assessments annually.

†Site Checks

RSMC is pleased to report that RSMC exceeded the Q3 2014 goal of conducting 350 Site Checks, as outlined below:

Q3 2014 Goal Site Checks	Q3 2014 Actual Site Checks
350	1,048

†Site Checks are visual on-site collection container assessments for all commercial generators. Per Franchise Agreement Section 7.04, RSMC is required to conduct Site Checks at least once every three years for all commercial accounts.

Quarter 4 (Q4) 2014 Goals

RSMC's goal is to continue to increase diversion by implementing new recycling and compost programs and to work directly with customers to maximize their existing programs. RSMC will continue to perform Site Assessments, conduct Site Checks to verify service levels and program efficiencies, and provide technical assistance to customers on a requested or as needed basis.

With that in mind, the following goals have been set for the CRPT:

- Increase commercial recycling and compost service level volumes
- Increase the commercial and/or MFD recycling and compost customer base
- Decrease commercial and/or MFD solid waste disposal
- Perform Site Assessments of Targeted MSW Generators
- Conduct Site Checks for bin verification of on-site collection containers at MFD and/or Commercial accounts

The Q4 2014 goals for the CRPT will be achieved through the metrics outlined below:

- Complete the remaining 29 Site Assessments for 2014 of Commercial and/or MFD accounts
- Complete the remaining 200 Site Checks for 2014 of Commercial and/or MFD accounts
- Implement a minimum of 10 new recycling accounts
- Implement a minimum of 10 new compost services at Food Service and/or MFD customers with low diversion rates
- Contact the 16 new customers that fall under AB341 that are not currently participating in the BizSMART Program

Compensation Incentive Plan

The CRPT does not have a compensation incentive plan for achieving set goals. However, Recology management conducts annual performance reviews to verify achievement of goals, as well as evaluate an employee's level of Recology's Leadership Competencies, which include items such as strategic thinking, business acumen, communications and customer relations. The annual performance review is then used to determine potential merit increases.

A DESCRIPTION OF CONTRACTOR'S SALES STRATEGY FOR MAINTAINING AND/OR EXPANDING THE EXISTING COMMERCIAL RECYCLING ACCOUNT BASE AND DIVERSION LEVELS

To support our goal of increasing diversion and minimizing contamination, our strategy will be to focus attention on large accounts, to ensure their needs are being met and that maximum diversion is being achieved. The CRPT will also continue to utilize AB341 outreach and Site Checks to identify the needs of customers and areas in which we can improve existing diversion programs or implement new ones. An outline of these strategies is noted below:

Target MFD/Commercial Customers with Low Diversion

The CRPT contacted over 70 MFD/Commercial customers during Q3 2014 with a 20% or below diversion rate. During on-site visits and/or Site Assessments, the CRPT was able to determine opportunities to reduce waste and assist the customers with increasing diversion levels. The CRPT established communication with these customers to offer cost savings analyses, on-site technical assistance and/or provide customized educational pieces that best fit their needs. Of the 70 customers contacted, 30 customers implemented or increased recycling and /or compost services. Additionally, 18 customers were able to decrease their garbage services by diverting materials out of their waste stream.

Maintenance of High Traffic Commercial Business Districts

In Q3, the CRPT targeted over 450 accounts in high traffic commercial business districts in Burlingame, Foster City, Redwood City, and San Mateo. The CRPT will continue to target high traffic corridors, such as strip malls or business districts, for a door-to-door education campaign in San Carlos, Menlo Park, and Belmont. The CRPT will have direct communication with customers and provide tailored educational pieces regarding contamination, service level recommendations and other service needs.

AB341

The CRPT has found that there are approximately 16 commercial customers that established service in 2014 that are not in compliance with AB341. Directly contacting customers has been a successful strategy for recruiting new recycling customers. The CRPT will continue these efforts by contacting these new customers to encourage participation in the BizSMART Program.

Target Compost Rich Accounts

The CRPT will target the Food Service and MFD sector in an effort to focus on organic rich accounts. With this effort, the CRPT will achieve increasing diversion, while decreasing the amount of organic material sent to landfill, in the SBWMA service area. Audits will be conducted on the garbage and recycle to evaluate the potential success of introducing the compost program.

A DESCRIPTION OF THE SERVICES PROVIDED TO THE COMMERCIAL AND AGENCY FACILITY SECTORS.

Services provided by RSMC to our Commercial and Agency Facility sectors include Single-Stream Recycling, Compost and Solid Waste Material collection. Support services provided include conducting Site Assessments and Site Checks, determining adequate and most cost

effective service levels, providing presentations and trainings, and distributing public education materials and internal containers.

A DETAILED ACCOUNT OF DIVERSION STATISTICS FOR THE COMMERCIAL AND AGENCY FACILITY SECTORS

A detailed account of the diversion statistics is included in the 2014 3rd Quarter Report detail file in the tab labeled “M1d. Diversion Level”.