



QUARTERLY REPORT TO THE SBWMA
FOR 4th Quarter 2014

Submitted January 30, 2015



January 30, 2015

Kevin McCarthy
Executive Director
SBWMA/RethinkWaste
610 Elm Street, Suite 202
San Carlos, CA 94070

Dear Mr. McCarthy:

Enclosed is a copy of the Recology 4th Quarter 2014 report to the SBWMA. Recology will send electronic copies to each jurisdiction.

In accordance with the requirements of Section 9.04 B of the Agreement, the undersigned hereby certifies, under penalty of perjury, that the report submitted herewith is true and correct to the best knowledge of the undersigned after reasonable inquiry.

If you should have any questions or require additional information, please call me at (650) 598-8243.

Sincerely,

A handwritten signature in blue ink that reads 'Mario Puccinelli'.

Mario Puccinelli
Group Manager

cc: Cliff Feldman
Marshall Moran



RECOLOGY SAN MATEO COUNTY

QUARTERLY REPORT TO THE SBWMA

**For
4th Quarter 2014**

**Submitted
JANUARY 30, 2015**



4th QUARTER 2014 REPORT

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4th QUARTER 2014 REPORT

DEFINITIONS OF WASTE TYPES INCLUDED ON THE TONNAGE SUMMARY REPORT

Commercial Solid Waste – Franchised solid waste collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Commercial Recycling – Franchised recyclable materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. This includes construction and demolition debris collected from agency facilities. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Commercial Organics – Franchised organic materials collected from businesses, agency facilities, venues and events and multi-family dwellings not coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Solid Waste – Franchised solid waste collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Recycling – Franchised recyclable materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

MFD Organics – Franchised organic materials collected from multi-family dwellings coded as apartments delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Solid Waste – Franchised solid waste collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Recycling – Franchised recyclable materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. This includes construction and demolition debris. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Roll-Off Organics – Franchised organic materials collected in drop boxes or compactors, serviced by drop box collection vehicles, delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Solid Waste – Franchised solid waste collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Recycling – Franchised recyclable materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Residential Organics – Franchised organic materials collected from single-family dwellings delivered to the Shoreway Recycling and Disposal Center. Source data is inbound tonnage data provided to Recology by the operator of the Shoreway Recycling and Disposal Center.

Tonnage Allocations – During Quarter 4, system tonnage allocations were updated as follows: effective October 8 for usual and customary service changes; effective November 19 due to changes in residential routes.

Bulky item collection tonnage is allocated based on the number of collection events for solid waste and on the basis of the number of items collected for recyclables. The allocation methodology is applied consistently each month.



4th QUARTER 2014 QUARTERLY REPORT SUMMARY

Quarter	1 st Quarter	2 nd Quarter	3 rd Quarter	4 th Quarter	2014 Year End
Commercial Tonnage Collected					
Solid Waste	20,525.64	20,671.55	21,338.58	22,140.66	84,676.43
Recyclables	5,633.91	5,624.40	5,954.32	6,048.71	23,261.34
Organics	4,983.75	4,915.60	5,297.75	6,005.24	21,202.34
Multi-Family Tonnage Collected					
Solid Waste	8,271.60	8,362.08	8,556.91	8,686.00	33,876.59
Recyclables	1,942.38	1,937.76	1,978.17	2,134.29	7,992.60
Organics	213.10	222.66	225.05	233.49	894.30
Residential Tonnage Collected					
Solid Waste	14,109.14	14,359.99	14,847.46	15,236.48	58,553.07
Recyclables	10,135.68	10,012.78	10,028.61	11,202.80	41,379.87
Organics	17,104.97	18,771.35	17,726.72	21,169.69	74,772.73
Diversion Rates					
Commercial	30.73%	30.43%	31.04%	31.87%	31.04%
Multi-Family	20.67%	20.53%	20.48%	21.42%	20.78%
Residential	65.88%	66.72%	65.15%	68.00%	66.48%
Overall	48.26%	48.88%	47.95%	50.39%	48.90%
Inquires, Service Requests & Complaints	13,390	16,220	16,089	18,013	63,712
Calls Received	35,211	37,426	39,033	39,837	151,507
Avg. Hold Time	14.91	13.11	18.62	20.61	16.91
Assessments	251	217	248	76	792
Quality Assurance	627	645	612	575	2,459

RECOLOGY QUARTERLY REPORT 2014

	October	November	December	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2014 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
ATHERTON								
Commercial								
Commercial Solid Waste	45.25	33.13	43.56	110.78	104.10	114.26	121.94	451.08
Commercial Recycling	14.79	12.66	15.77	41.67	40.14	41.13	43.22	166.16
Commercial Organics	68.05	42.12	75.38	91.00	109.56	122.70	185.55	508.81
Subtotal - Disposed	45.25	33.13	43.56	110.78	104.10	114.26	121.94	451.08
Subtotal - Diverted	82.84	54.78	91.15	132.67	149.70	163.83	228.77	674.97
Diversion Rate	64.67%	62.31%	67.66%	54.50%	58.98%	58.91%	65.23%	59.94%
MFD								
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Roll-Off								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.43	6.34	0.00	6.77
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.43	6.34	0.00	6.77
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	143.59	136.23	171.64	406.14	411.71	424.05	451.46	1,693.36
Residential Curbside Recycling	123.95	113.32	150.07	344.90	352.76	342.46	387.34	1,427.46
Residential Curbside Organics	693.52	645.32	961.82	1,731.26	1,715.86	1,771.77	2,300.66	7,519.55
Subtotal - Disposed	143.59	136.23	171.64	406.14	411.71	424.05	451.46	1,693.36
Subtotal - Diverted	817.47	758.64	1,111.89	2,076.16	2,068.62	2,114.23	2,688.00	8,947.01
Diversion Rate	85.06%	84.78%	86.63%	83.64%	83.40%	83.29%	85.62%	84.09%
Total Disposed	188.84	169.36	215.20	516.92	516.24	544.65	573.40	2,151.21
Total Diverted	900.31	813.42	1,203.04	2,208.83	2,218.32	2,278.06	2,916.77	9,621.98
Total Diversion Rate	82.66%	82.77%	84.83%	81.04%	81.12%	80.70%	83.57%	81.73%
Single-Family Measured Diversion Rate	85.06%	84.78%	86.63%	83.64%	83.40%	83.29%	85.62%	84.09%
Commercial Measured Diversion Rate	64.67%	62.31%	67.66%	54.50%	58.88%	57.60%	65.23%	59.58%
MFD Measured Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Overall Measured Diversion Rate	82.66%	82.77%	84.83%	81.04%	81.12%	80.70%	83.57%	81.73%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2014

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - DECEMBER 2014

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>2013 - 2014</u> <u>Tons Incr/(Decr)</u>	<u>2013 - 2014</u> <u>% Change</u>
Atherton						
Commercial¹ and MFD						
Commercial Solid Waste	591.22	532.17	447.45	451.08	3.63	0.81%
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Solid Waste	0.00	0.00	0.43	6.77	6.34	1474.42%
Commercial Recycling	200.36	154.17	165.50	166.16	0.66	0.40%
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Recycling	6.61	0.00	0.24	0.00	(0.24)	-100.00%
Commercial Organics	426.87	393.80	501.50	508.81	7.31	1.46%
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Organics	3.53	26.57	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	591.22	532.17	447.88	457.85	9.97	2.23%
SUBTOTAL - Diverted Tons	637.37	574.54	667.24	674.97	7.73	1.16%
Residential						
Residential Solid Waste	1,989.71	1,775.72	1,702.77	1,693.36	(9.41)	-0.55%
Residential Curbside Recycling	1,281.19	1,331.71	1,372.83	1,427.46	54.63	3.98%
Residential Curbside Organics	7,905.35	8,241.47	7,717.82	7,519.55	(198.27)	-2.57%
SUBTOTAL - Disposed Tons	1,989.71	1,775.72	1,702.77	1,693.36	(9.41)	-0.55%
SUBTOTAL - Diverted Tons	9,186.54	9,573.18	9,090.65	8,947.01	(143.64)	-1.58%
Commercial/MFD and Residential						
TOTAL TONS DISPOSED	2,580.93	2,307.89	2,150.65	2,151.21		
TOTAL TONS DIVERTED	9,823.91	10,147.72	9,757.89	9,621.98		
COMMERCIAL DIVERSION RATE	51.88%	51.91%	59.84%	59.58%		
MFD DIVERSION RATE	0.00%	0.00%	0.00%	0.00%		
RESIDENTIAL DIVERSION RATE	82.20%	84.35%	84.22%	84.09%		
TOTAL DIVERSION RATE	79.19%	81.47%	81.94%	81.73%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2014

	October	November	December	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2014 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
BELMONT								
Commercial								
Commercial Solid Waste	194.91	178.52	221.54	610.11	595.14	544.82	594.97	2,345.04
Commercial Recycling	64.96	61.13	78.62	198.63	179.66	172.46	204.71	755.46
Commercial Organics	57.91	49.83	67.44	138.21	155.82	153.81	175.18	623.02
Subtotal - Disposed	194.91	178.52	221.54	610.11	595.14	544.82	594.97	2,345.04
Subtotal - Diverted	122.87	110.96	146.06	336.84	335.48	326.27	379.89	1,378.48
Diversion Rate	38.67%	38.33%	39.73%	35.57%	36.05%	37.46%	38.97%	37.02%
MFD								
MFD Solid Waste	176.76	155.63	199.26	545.29	543.22	559.24	531.65	2,179.40
MFD Recycling	45.89	42.77	53.14	129.50	127.55	131.97	141.80	530.82
MFD Organics	5.78	4.87	6.35	15.42	16.09	16.25	17.00	64.76
Subtotal - Disposed	176.76	155.63	199.26	545.29	543.22	559.24	531.65	2,179.40
Subtotal - Diverted	51.67	47.64	59.49	144.92	143.64	148.22	158.80	595.58
Diversion Rate	22.62%	23.44%	22.99%	21.00%	20.91%	20.95%	23.00%	21.46%
Roll-Off								
Roll-Off Solid Waste	40.69	39.61	49.50	110.85	120.26	137.30	129.80	498.21
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.46	0.00	0.46
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	40.69	39.61	49.50	110.85	120.26	137.30	129.80	498.21
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.46	0.00	0.46
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.33%	0.00%	0.09%
Residential								
Residential Solid Waste	282.63	245.63	327.49	796.22	796.43	814.11	855.75	3,262.51
Residential Curbside Recycling	249.19	228.53	296.18	712.37	675.21	687.48	773.90	2,848.96
Residential Curbside Organics	320.41	282.00	403.83	897.57	1,029.29	966.29	1,006.24	3,899.39
Subtotal - Disposed	282.63	245.63	327.49	796.22	796.43	814.11	855.75	3,262.51
Subtotal - Diverted	569.60	510.53	700.01	1,609.94	1,704.50	1,653.77	1,780.14	6,748.35
Diversion Rate	66.84%	67.52%	68.13%	66.91%	68.15%	67.01%	67.53%	67.41%
Total Disposed	694.99	619.39	797.79	2,062.47	2,055.05	2,055.47	2,112.17	8,285.16
Total Diverted	744.14	669.13	905.56	2,091.70	2,183.62	2,128.72	2,318.83	8,722.87
Total Diversion Rate	51.71%	51.93%	53.16%	50.35%	51.52%	50.88%	52.33%	51.29%
Single-Family Measured Diversion Rate	66.84%	67.52%	68.13%	66.91%	68.15%	67.01%	67.53%	67.41%
Commercial Measured Diversion Rate	29.74%	29.79%	30.41%	27.56%	27.57%	27.67%	30.01%	28.22%
MFD Measured Diversion Rate	22.62%	23.44%	22.99%	21.00%	20.91%	20.95%	23.00%	21.46%
Overall Measured Diversion Rate	51.71%	51.93%	53.16%	50.35%	51.52%	50.88%	52.33%	51.29%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2014

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - DECEMBER 2014

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>2013 - 2014</u> <u>Tons Incr/(Decr)</u>	<u>2013 - 2014</u> <u>% Change</u>
Belmont						
Commercial¹ and MFD						
Commercial Solid Waste	2,276.14	2,530.67	2,360.87	2,345.04	(15.83)	-0.67%
MFD Solid Waste	2,018.99	2,134.47	2,223.99	2,179.40	(44.59)	-2.00%
Roll-Off Solid Waste	469.16	491.80	486.60	498.21	11.61	2.39%
Commercial Recycling	536.32	614.13	656.10	755.46	99.36	15.14%
MFD Recycling	467.47	479.43	516.04	530.82	14.78	2.86%
Roll-Off Recycling	0.41	1.65	2.62	0.46	(2.16)	-82.44%
Commercial Organics	412.88	440.09	512.41	623.02	110.61	21.59%
MFD Organics	25.68	41.96	61.11	64.76	3.65	5.97%
Roll-Off Organics	1.14	8.74	9.74	0.00	(9.74)	-100.00%
SUBTOTAL - Disposed Tons	4,764.29	5,156.94	5,071.46	5,022.65	(48.81)	-0.96%
SUBTOTAL - Diverted Tons	1,443.90	1,586.00	1,758.02	1,974.52	216.50	12.31%
Residential						
Residential Solid Waste	3,281.73	3,391.24	3,305.72	3,262.51	(43.21)	-1.31%
Residential Curbside Recycling	3,045.13	2,886.60	2,853.92	2,848.96	(4.96)	-0.17%
Residential Curbside Organics	4,006.50	4,115.97	4,156.79	3,899.39	(257.40)	-6.19%
SUBTOTAL - Disposed Tons	3,281.73	3,391.24	3,305.72	3,262.51	(43.21)	-1.31%
SUBTOTAL - Diverted Tons	7,051.63	7,002.57	7,010.71	6,748.35	(262.36)	-3.74%
Commercial/MFD and Residential						
TOTAL TONS DISPOSED	8,046.02	8,548.18	8,377.18	8,285.16		
TOTAL TONS DIVERTED	8,495.53	8,588.57	8,768.73	8,722.87		
COMMERCIAL DIVERSION RATE	23.26%	23.52%	25.74%	28.22%		
MFD DIVERSION RATE	19.63%	19.63%	20.60%	21.46%		
RESIDENTIAL DIVERSION RATE	68.24%	67.37%	67.96%	67.41%		
TOTAL DIVERSION RATE	51.36%	50.12%	51.14%	51.29%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2014

	October	November	December	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2014 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
BURLINGAME								
Commercial								
Commercial Solid Waste	689.12	642.25	777.07	2,072.68	2,031.97	2,041.15	2,108.44	8,254.24
Commercial Recycling	333.75	249.79	301.58	926.50	955.97	1,065.05	885.12	3,832.64
Commercial Organics	242.92	229.00	340.62	708.36	618.62	657.63	812.54	2,797.15
Subtotal - Disposed	689.12	642.25	777.07	2,072.68	2,031.97	2,041.15	2,108.44	8,254.24
Subtotal - Diverted	576.67	478.79	642.20	1,634.86	1,574.59	1,722.68	1,697.66	6,629.79
Diversion Rate	45.56%	42.71%	45.25%	44.10%	43.66%	45.77%	44.60%	44.54%
MFD								
MFD Solid Waste	248.17	221.28	277.46	716.41	727.82	726.12	746.91	2,917.26
MFD Recycling	79.85	73.20	97.30	217.54	228.66	233.88	250.35	930.43
MFD Organics	4.56	3.87	5.40	12.68	12.59	12.68	13.83	51.78
Subtotal - Disposed	248.17	221.28	277.46	716.41	727.82	726.12	746.91	2,917.26
Subtotal - Diverted	84.41	77.07	102.70	230.22	241.25	246.56	264.18	982.21
Diversion Rate	25.38%	25.83%	27.01%	24.32%	24.90%	25.35%	26.13%	25.19%
Roll-Off								
Roll-Off Solid Waste	633.75	578.81	670.05	1,777.92	1,864.45	1,929.50	1,882.61	7,454.48
Roll-Off Recycling	17.33	16.85	18.22	33.29	25.61	42.86	52.40	154.16
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	633.75	578.81	670.05	1,777.92	1,864.45	1,929.50	1,882.61	7,454.48
Subtotal - Diverted	17.33	16.85	18.22	33.29	25.61	42.86	52.40	154.16
Diversion Rate	2.66%	2.83%	2.65%	1.84%	1.35%	2.17%	2.71%	2.03%
Residential								
Residential Solid Waste	301.62	281.81	385.04	886.75	904.05	929.57	968.47	3,688.84
Residential Curbside Recycling	251.05	235.48	326.44	740.47	728.00	721.74	812.97	3,003.18
Residential Curbside Organics	391.49	393.16	634.49	1,142.44	1,271.48	1,161.44	1,419.14	4,994.50
Subtotal - Disposed	301.62	281.81	385.04	886.75	904.05	929.57	968.47	3,688.84
Subtotal - Diverted	642.54	628.64	960.93	1,882.91	1,999.48	1,883.18	2,232.11	7,997.68
Diversion Rate	68.05%	69.05%	71.39%	67.98%	68.86%	66.95%	69.74%	68.44%
Total Disposed	1,872.66	1,724.15	2,109.62	5,453.76	5,528.29	5,626.34	5,706.43	22,314.82
Total Diverted	1,320.95	1,201.35	1,724.05	3,781.28	3,840.93	3,895.28	4,246.35	15,763.84
Total Diversion Rate	41.36%	41.06%	44.97%	40.94%	41.00%	40.91%	42.66%	41.40%
Single-Family Measured Diversion Rate	68.05%	69.05%	71.39%	67.98%	68.86%	66.95%	69.74%	68.44%
Commercial Measured Diversion Rate	30.16%	28.42%	30.68%	29.36%	28.48%	29.99%	29.83%	29.43%
MFD Measured Diversion Rate	25.38%	25.83%	27.01%	24.32%	24.90%	25.35%	26.13%	25.19%
Overall Measured Diversion Rate	41.36%	41.06%	44.97%	40.94%	41.00%	40.91%	42.66%	41.40%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2014

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - DECEMBER 2014

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>2013 - 2014</u> <u>Tons Incr/(Decr)</u>	<u>2013 - 2014</u> <u>% Change</u>
Burlingame						
Commercial¹ and MFD						
Commercial Solid Waste	8,222.96	8,600.41	8,268.37	8,254.24	(14.13)	-0.17%
MFD Solid Waste	3,146.03	2,990.25	2,941.97	2,917.26	(24.71)	-0.84%
Roll-Off Solid Waste	7,638.95	8,771.06	7,243.72	7,454.48	210.76	2.91%
Commercial Recycling	2,613.82	2,785.59	3,181.80	3,832.64	650.84	20.46%
MFD Recycling	732.09	776.45	870.68	930.43	59.75	6.86%
Roll-Off Recycling	125.71	224.48	141.32	154.16	12.84	9.09%
Commercial Organics	2,329.15	2,466.36	2,981.65	2,797.15	(184.50)	-6.19%
MFD Organics	77.69	63.48	60.39	51.78	(8.61)	-14.26%
Roll-Off Organics	1,141.95	238.87	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	19,007.94	20,361.72	18,454.06	18,625.98	171.92	0.93%
SUBTOTAL - Diverted Tons	7,020.41	6,555.23	7,235.84	7,766.16	530.32	7.33%
Residential						
Residential Solid Waste	3,913.73	3,764.78	3,709.81	3,688.84	(20.97)	-0.57%
Residential Curbside Recycling	2,982.53	3,047.44	3,033.72	3,003.18	(30.54)	-1.01%
Residential Curbside Organics	5,128.51	5,268.69	5,172.85	4,994.50	(178.35)	-3.45%
SUBTOTAL - Disposed Tons	3,913.73	3,764.78	3,709.81	3,688.84	(20.97)	-0.57%
SUBTOTAL - Diverted Tons	8,111.04	8,316.13	8,206.57	7,997.68	(208.89)	-2.55%
Commercial/MFD and Residential						
TOTAL TONS DISPOSED	22,921.67	24,126.50	22,163.87	22,314.82		
TOTAL TONS DIVERTED	15,131.45	14,871.36	15,442.41	15,763.84		
COMMERCIAL DIVERSION RATE	26.97%	24.35%	28.17%	29.43%		
MFD DIVERSION RATE	20.47%	21.93%	24.04%	25.19%		
RESIDENTIAL DIVERSION RATE	67.45%	68.84%	68.87%	68.44%		
TOTAL DIVERSION RATE	39.76%	38.13%	41.06%	41.40%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2014

	October	November	December	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2014 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
EAST PALO ALTO								
Commercial								
Commercial Solid Waste	126.16	111.11	145.02	309.47	348.11	364.88	382.29	1,404.75
Commercial Recycling	34.55	34.91	39.13	127.59	132.11	133.99	108.59	502.28
Commercial Organics	42.36	34.11	41.00	91.17	139.61	125.94	117.47	474.19
Subtotal - Disposed	126.16	111.11	145.02	309.47	348.11	364.88	382.29	1,404.75
Subtotal - Diverted	76.91	69.02	80.13	218.76	271.72	259.93	226.06	976.47
Diversion Rate	37.87%	38.32%	35.59%	41.41%	43.84%	41.60%	37.16%	41.01%
MFD								
MFD Solid Waste	234.18	202.55	252.66	670.81	686.91	709.65	689.39	2,756.76
MFD Recycling	23.12	22.48	32.78	66.14	67.77	69.21	78.38	281.50
MFD Organics	6.06	5.77	8.39	17.87	21.13	20.26	20.22	79.48
Subtotal - Disposed	234.18	202.55	252.66	670.81	686.91	709.65	689.39	2,756.76
Subtotal - Diverted	29.18	28.25	41.17	84.01	88.90	89.47	98.60	360.98
Diversion Rate	11.08%	12.24%	14.01%	11.13%	11.46%	11.20%	12.51%	11.58%
Roll-Off								
Roll-Off Solid Waste	101.64	90.34	90.79	291.09	282.59	306.85	282.77	1,163.30
Roll-Off Recycling	0.61	4.50	0.00	4.93	11.90	7.26	5.11	29.20
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	101.64	90.34	90.79	291.09	282.59	306.85	282.77	1,163.30
Subtotal - Diverted	0.61	4.50	0.00	4.93	11.90	7.26	5.11	29.20
Diversion Rate	0.60%	4.74%	0.00%	1.67%	4.04%	2.31%	1.78%	2.45%
Residential								
Residential Solid Waste	555.24	499.05	635.65	1,552.43	1,658.08	1,712.07	1,689.94	6,612.52
Residential Curbside Recycling	124.31	108.96	160.75	357.36	359.73	373.41	394.02	1,484.52
Residential Curbside Organics	286.90	249.82	357.37	813.82	942.43	877.88	894.09	3,528.22
Subtotal - Disposed	555.24	499.05	635.65	1,552.43	1,658.08	1,712.07	1,689.94	6,612.52
Subtotal - Diverted	411.21	358.78	518.12	1,171.18	1,302.16	1,251.29	1,288.11	5,012.74
Diversion Rate	42.55%	41.82%	44.91%	43.00%	43.99%	42.23%	43.25%	43.12%
Total Disposed	1,017.22	903.05	1,124.12	2,823.80	2,975.69	3,093.45	3,044.39	11,937.33
Total Diverted	517.91	460.55	639.42	1,478.88	1,674.68	1,607.95	1,617.88	6,379.39
Total Diversion Rate	33.74%	33.77%	36.26%	34.37%	36.01%	34.20%	34.70%	34.83%
Single-Family Measured Diversion Rate	42.55%	41.82%	44.91%	43.00%	43.99%	42.23%	43.25%	43.12%
Commercial Measured Diversion Rate	18.76%	20.12%	19.89%	19.49%	22.04%	20.52%	19.58%	20.42%
MFD Measured Diversion Rate	11.08%	12.24%	14.01%	11.13%	11.46%	11.20%	12.51%	11.58%
Overall Measured Diversion Rate	33.74%	33.77%	36.26%	34.37%	36.01%	34.20%	34.70%	34.83%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2014

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - DECEMBER 2014

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>2013 - 2014</u> <u>Tons Incr/(Decr)</u>	<u>2013 - 2014</u> <u>% Change</u>
East Palo Alto						
Commercial¹ and MFD						
Commercial Solid Waste	1,419.75	1,415.09	1,310.22	1,404.75	94.53	7.21%
MFD Solid Waste	2,652.48	2,621.00	2,696.78	2,756.76	59.98	2.22%
Roll-Off Solid Waste	892.29	1,321.94	1,301.01	1,163.30	(137.71)	-10.58%
Commercial Recycling	564.07	1,038.49	485.98	502.28	16.30	3.35%
MFD Recycling	28.13	203.81	227.06	281.50	54.44	23.98%
Roll-Off Recycling	37.53	18.71	11.92	29.20	17.28	100.00%
Commercial Organics	313.21	303.45	413.02	474.19	61.17	14.81%
MFD Organics	54.96	71.19	80.94	79.48	(1.46)	-1.80%
Roll-Off Organics	0.00	9.94	2.79	0.00	(2.79)	-100.00%
SUBTOTAL - Disposed Tons	4,964.52	5,358.03	5,308.01	5,324.81	16.80	0.32%
SUBTOTAL - Diverted Tons	997.90	1,645.59	1,221.71	1,366.65	144.94	11.86%
Residential						
Residential Solid Waste	6,288.92	6,430.77	6,327.14	6,612.52	285.38	4.51%
Residential Curbside Recycling	1,301.68	1,326.68	1,386.70	1,484.52	97.82	7.05%
Residential Curbside Organics	3,448.63	3,480.48	3,597.42	3,528.22	(69.20)	-1.92%
SUBTOTAL - Disposed Tons	6,288.92	6,430.77	6,327.14	6,612.52	285.38	4.51%
SUBTOTAL - Diverted Tons	4,750.31	4,807.16	4,984.12	5,012.74	28.62	0.57%
Commercial/MFD and Residential						
TOTAL TONS DISPOSED	11,253.44	11,788.80	11,635.15	11,937.33		
TOTAL TONS DIVERTED	5,748.21	6,452.75	6,205.83	6,379.39		
COMMERCIAL DIVERSION RATE	16.74%	23.50%	18.71%	20.42%		
MFD DIVERSION RATE	3.04%	9.50%	10.25%	11.58%		
RESIDENTIAL DIVERSION RATE	43.03%	42.78%	44.06%	43.12%		
TOTAL DIVERSION RATE	33.81%	35.37%	34.78%	34.83%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2014

MEMBER AGENCY	October	November	December	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2014 Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
FOSTER CITY								
Commercial								
Commercial Solid Waste	217.53	200.18	250.08	693.92	670.49	700.19	667.79	2,732.39
Commercial Recycling	88.76	81.08	105.77	256.07	245.65	254.76	275.61	1,032.09
Commercial Organics	186.09	154.19	185.66	468.42	470.76	505.84	525.94	1,970.96
Subtotal - Disposed	217.53	200.18	250.08	693.92	670.49	700.19	667.79	2,732.39
Subtotal - Diverted	274.85	235.27	291.43	724.49	716.41	760.60	801.55	3,003.05
Diversion Rate	55.82%	54.03%	53.82%	51.08%	51.66%	52.07%	54.55%	52.36%
MFD								
MFD Solid Waste	264.73	236.52	308.91	778.82	796.78	815.40	810.16	3,201.16
MFD Recycling	79.04	72.32	93.47	232.19	221.32	220.43	244.83	918.77
MFD Organics	3.45	2.86	3.55	9.78	9.79	10.04	9.86	39.47
Subtotal - Disposed	264.73	236.52	308.91	778.82	796.78	815.40	810.16	3,201.16
Subtotal - Diverted	82.49	75.18	97.02	241.97	231.11	230.47	254.69	958.24
Diversion Rate	23.76%	24.12%	23.90%	23.70%	22.48%	22.04%	23.92%	23.04%
Roll-Off								
Roll-Off Solid Waste	104.02	90.32	101.48	276.15	288.53	292.80	295.82	1,153.30
Roll-Off Recycling	2.48	0.00	0.00	3.55	0.00	2.52	2.48	8.55
Roll-Off Organics	45.48	43.42	50.40	132.42	130.51	142.33	139.30	544.56
Subtotal - Disposed	104.02	90.32	101.48	276.15	288.53	292.80	295.82	1,153.30
Subtotal - Diverted	47.96	43.42	50.40	135.97	130.51	144.85	141.78	553.11
Diversion Rate	31.56%	32.47%	33.18%	32.99%	31.14%	33.10%	32.40%	32.41%
Residential								
Residential Solid Waste	278.04	244.46	317.59	751.10	772.69	822.43	840.09	3,186.31
Residential Curbside Recycling	209.19	189.32	258.04	572.19	586.65	588.75	656.55	2,404.14
Residential Curbside Organics	214.72	195.34	270.59	593.27	695.31	659.60	680.65	2,628.83
Subtotal - Disposed	278.04	244.46	317.59	751.10	772.69	822.43	840.09	3,186.31
Subtotal - Diverted	423.91	384.66	528.63	1,165.46	1,281.96	1,248.35	1,337.20	5,032.97
Diversion Rate	60.39%	61.14%	62.47%	60.81%	62.39%	60.28%	61.42%	61.23%
Total Disposed	864.32	771.48	978.06	2,499.99	2,528.49	2,630.82	2,613.86	10,273.16
Total Diverted	829.21	738.53	967.48	2,267.89	2,359.99	2,384.27	2,535.22	9,547.37
Total Diversion Rate	48.96%	48.91%	49.73%	47.57%	48.28%	47.54%	49.24%	48.17%
Single-Family Measured Diversion Rate	60.39%	61.14%	62.47%	60.81%	62.39%	60.28%	61.42%	61.23%
Commercial Measured Diversion Rate	40.87%	40.17%	39.92%	38.66%	38.04%	38.58%	40.31%	38.91%
MFD Measured Diversion Rate	23.76%	24.12%	23.90%	23.70%	22.48%	22.04%	23.92%	23.04%
Overall Measured Diversion Rate	48.96%	48.91%	49.73%	47.57%	48.28%	47.54%	49.24%	48.17%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2014

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - DECEMBER 2014

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>2013 - 2014</u> <u>Tons Incr/(Decr)</u>	<u>2013 - 2014</u> <u>% Change</u>
Foster City						
Commercial¹ and MFD						
Commercial Solid Waste	3,200.66	3,160.55	2,812.08	2,732.39	(79.69)	-2.83%
MFD Solid Waste	3,963.06	3,203.16	3,355.24	3,201.16	(154.08)	-4.59%
Roll-Off Solid Waste	1,771.87	1,444.85	1,309.31	1,153.30	(156.01)	-11.92%
Commercial Recycling	688.67	941.33	998.73	1,032.09	33.36	3.34%
MFD Recycling	601.97	657.90	828.40	918.77	90.37	10.91%
Roll-Off Recycling	46.60	22.90	17.36	8.55	(8.81)	-50.75%
Commercial Organics	1,469.88	1,587.85	1,872.59	1,970.96	98.37	5.25%
MFD Organics	35.51	34.96	48.24	39.47	(8.77)	-18.18%
Roll-Off Organics	348.55	578.91	523.15	544.56	21.41	4.09%
SUBTOTAL - Disposed Tons	8,935.59	7,808.56	7,476.63	7,086.85	(389.78)	-5.21%
SUBTOTAL - Diverted Tons	3,191.18	3,823.85	4,288.47	4,514.40	225.93	5.27%
Residential						
Residential Solid Waste	3,159.32	3,299.56	3,281.84	3,186.31	(95.53)	-2.91%
Residential Curbside Recycling	2,441.75	2,413.36	2,407.90	2,404.14	(3.76)	-0.16%
Residential Curbside Organics	2,770.17	2,829.72	2,756.27	2,628.83	(127.44)	-4.62%
SUBTOTAL - Disposed Tons	3,159.32	3,299.56	3,281.84	3,186.31	(95.53)	-2.91%
SUBTOTAL - Diverted Tons	5,211.92	5,243.08	5,164.17	5,032.97	(131.20)	-2.54%
Commercial/MFD and Residential						
TOTAL TONS DISPOSED	12,094.91	11,108.12	10,758.47	10,273.16		
TOTAL TONS DIVERTED	8,403.10	9,066.93	9,452.64	9,547.37		
COMMERCIAL DIVERSION RATE	26.32%	32.87%	36.45%	38.91%		
MFD DIVERSION RATE	13.86%	17.78%	20.72%	23.04%		
RESIDENTIAL DIVERSION RATE	62.26%	61.38%	61.14%	61.23%		
TOTAL DIVERSION RATE	40.99%	44.94%	46.77%	48.17%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2014

MEMBER AGENCY	October	November	December	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2014 Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
HILLSBOROUGH								
Commercial								
Commercial Solid Waste	29.23	24.71	28.56	53.64	70.99	65.65	82.50	272.78
Commercial Recycling	21.81	13.65	14.27	35.34	126.11	134.17	49.73	345.35
Commercial Organics	28.96	26.45	31.86	74.99	80.58	88.21	87.27	331.05
Subtotal - Disposed	29.23	24.71	28.56	53.64	70.99	65.65	82.50	272.78
Subtotal - Diverted	50.77	40.10	46.13	110.33	206.69	222.38	137.00	676.40
Diversion Rate	63.46%	61.87%	61.76%	67.29%	74.43%	77.21%	62.41%	71.26%
MFD								
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Roll-Off								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	187.95	172.52	235.07	538.19	542.26	565.91	595.54	2,241.90
Residential Curbside Recycling	163.94	157.31	212.81	473.61	467.07	475.45	534.06	1,950.19
Residential Curbside Organics	367.78	361.25	568.45	1,010.93	1,057.09	1,021.35	1,297.48	4,386.85
Subtotal - Disposed	187.95	172.52	235.07	538.19	542.26	565.91	595.54	2,241.90
Subtotal - Diverted	531.72	518.56	781.26	1,484.54	1,524.16	1,496.80	1,831.54	6,337.04
Diversion Rate	73.88%	75.04%	76.87%	73.39%	73.76%	72.56%	75.46%	73.87%
Total Disposed	217.18	197.23	263.63	591.83	613.25	631.56	678.04	2,514.68
Total Diverted	582.49	558.66	827.39	1,594.87	1,730.85	1,719.18	1,968.54	7,013.44
Total Diversion Rate	72.84%	73.91%	75.84%	72.94%	73.84%	73.13%	74.38%	73.61%
Single-Family Measured Diversion Rate	73.88%	75.04%	76.87%	73.39%	73.76%	72.56%	75.46%	73.87%
Commercial Measured Diversion Rate	63.46%	61.87%	61.76%	67.29%	74.43%	77.21%	62.41%	71.26%
MFD Measured Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Overall Measured Diversion Rate	72.84%	73.91%	75.84%	72.94%	73.84%	73.13%	74.38%	73.61%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2014

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - DECEMBER 2014

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>2013 - 2014</u> <u>Tons Incr/(Decr)</u>	<u>2013 - 2014</u> <u>% Change</u>
Hillsborough						
Commercial¹ and MFD						
Commercial Solid Waste	506.78	379.52	385.31	272.78	(112.53)	-29.21%
MFD Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Solid Waste	5.24	1.80	0.00	0.00	0.00	0.00%
Commercial Recycling	590.06	229.44	492.63	345.35	(147.28)	-29.90%
MFD Recycling	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Recycling	0.00	10.32	0.00	0.00	0.00	0.00%
Commercial Organics	275.02	323.48	354.35	331.05	(23.30)	-6.58%
MFD Organics	0.00	0.00	0.00	0.00	0.00	0.00%
Roll-Off Organics	7.54	5.52	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	512.02	381.32	385.31	272.78	(112.53)	-29.21%
SUBTOTAL - Diverted Tons	872.62	568.76	846.98	676.40	(170.58)	-20.14%
Residential						
Residential Solid Waste	2,767.86	2,359.06	2,273.18	2,241.90	(31.28)	-1.38%
Residential Curbside Recycling	2,183.21	1,934.48	1,949.59	1,950.19	0.60	0.03%
Residential Curbside Organics	3,907.29	4,548.66	4,368.30	4,386.85	18.55	0.42%
SUBTOTAL - Disposed Tons	2,767.86	2,359.06	2,273.18	2,241.90	(31.28)	-1.38%
SUBTOTAL - Diverted Tons	6,090.50	6,483.14	6,317.89	6,337.04	19.15	0.30%
Commercial/MFD and Residential						
TOTAL TONS DISPOSED	3,279.88	2,740.38	2,658.49	2,514.68		
TOTAL TONS DIVERTED	6,963.12	7,051.90	7,164.87	7,013.44		
COMMERCIAL DIVERSION RATE	63.02%	59.86%	68.73%	71.26%		
MFD DIVERSION RATE	0.00%	0.00%	0.00%	0.00%		
RESIDENTIAL DIVERSION RATE	68.75%	73.32%	73.54%	73.87%		
TOTAL DIVERSION RATE	67.98%	72.01%	72.94%	73.61%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2014

	October	November	December	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2014 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
MENLO PARK								
Commercial								
Commercial Solid Waste	829.27	742.45	933.65	2,240.47	2,285.93	2,402.67	2,505.37	9,434.44
Commercial Recycling	266.49	251.35	268.13	698.49	692.17	678.75	785.97	2,855.38
Commercial Organics	355.83	363.26	595.66	1,001.96	938.34	1,010.28	1,314.75	4,265.33
Subtotal - Disposed	829.27	742.45	933.65	2,240.47	2,285.93	2,402.67	2,505.37	9,434.44
Subtotal - Diverted	622.32	614.61	863.79	1,700.45	1,630.51	1,689.03	2,100.72	7,120.71
Diversion Rate	42.87%	45.29%	48.06%	43.15%	41.63%	41.28%	45.61%	43.01%
MFD								
MFD Solid Waste	187.52	167.97	220.10	516.07	536.44	561.41	575.59	2,189.51
MFD Recycling	67.10	60.29	78.09	179.45	188.12	192.12	205.48	765.17
MFD Organics	10.72	9.89	14.23	28.83	30.64	29.30	34.84	123.61
Subtotal - Disposed	187.52	167.97	220.10	516.07	536.44	561.41	575.59	2,189.51
Subtotal - Diverted	77.82	70.18	92.32	208.28	218.76	221.42	240.32	888.78
Diversion Rate	29.33%	29.47%	29.55%	28.75%	28.97%	28.28%	29.45%	28.87%
Roll-Off								
Roll-Off Solid Waste	43.85	26.12	53.26	96.33	131.12	120.09	123.23	470.77
Roll-Off Recycling	79.12	68.40	60.40	172.11	184.25	208.32	207.92	772.60
Roll-Off Organics	18.02	11.51	26.18	45.93	61.24	54.87	55.71	217.75
Subtotal - Disposed	43.85	26.12	53.26	96.33	131.12	120.09	123.23	470.77
Subtotal - Diverted	97.14	79.91	86.58	218.04	245.49	263.19	263.63	990.35
Diversion Rate	68.90%	75.37%	61.91%	69.36%	65.18%	68.67%	68.15%	67.78%
Residential								
Residential Solid Waste	377.71	331.72	427.96	1,053.85	1,066.88	1,122.18	1,137.39	4,380.30
Residential Curbside Recycling	325.62	290.03	381.14	863.73	880.21	880.28	996.79	3,621.01
Residential Curbside Organics	669.57	656.77	1,057.47	1,775.57	1,899.79	1,771.42	2,383.81	7,830.59
Subtotal - Disposed	377.71	331.72	427.96	1,053.85	1,066.88	1,122.18	1,137.39	4,380.30
Subtotal - Diverted	995.19	946.80	1,438.61	2,639.30	2,780.00	2,651.70	3,380.60	11,451.60
Diversion Rate	72.49%	74.05%	77.07%	71.46%	72.27%	70.26%	74.83%	72.33%
Total Disposed	1,438.35	1,268.26	1,634.97	3,906.72	4,020.37	4,206.35	4,341.58	16,475.02
Total Diverted	1,792.47	1,711.50	2,481.30	4,766.07	4,874.76	4,825.34	5,985.27	20,451.44
Total Diversion Rate	55.48%	57.44%	60.28%	54.95%	54.80%	53.43%	57.96%	55.38%
Single-Family Measured Diversion Rate	72.49%	74.05%	77.07%	71.46%	72.27%	70.26%	74.83%	72.33%
Commercial Measured Diversion Rate	42.91%	44.95%	46.35%	42.71%	41.49%	41.34%	44.84%	42.66%
MFD Measured Diversion Rate	29.33%	29.47%	29.55%	28.75%	28.97%	28.28%	29.45%	28.87%
Overall Measured Diversion Rate	55.48%	57.44%	60.28%	54.95%	54.80%	53.43%	57.96%	55.38%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2014

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - DECEMBER 2014

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>2013 - 2014</u> <u>Tons Incr/(Decr)</u>	<u>2013 - 2014</u> <u>% Change</u>
Menlo Park						
Commercial¹ and MFD						
Commercial Solid Waste	10,407.78	9,951.68	9,251.31	9,434.44	183.13	1.98%
MFD Solid Waste	2,511.65	2,175.92	2,153.06	2,189.51	36.45	1.69%
Roll-Off Solid Waste	630.67	532.98	410.34	470.77	60.43	14.73%
Commercial Recycling	2,013.95	2,566.57	2,687.81	2,855.38	167.57	6.23%
MFD Recycling	527.40	663.85	745.63	765.17	19.54	2.62%
Roll-Off Recycling	481.46	268.82	560.53	772.60	212.07	37.83%
Commercial Organics	3,707.57	4,094.45	4,345.37	4,265.33	(80.04)	-1.84%
MFD Organics	129.37	114.25	124.09	123.61	(0.48)	-0.39%
Roll-Off Organics	103.10	356.99	270.73	217.75	(52.98)	-19.57%
SUBTOTAL - Disposed Tons	13,550.10	12,660.58	11,814.71	12,094.72	280.01	2.37%
SUBTOTAL - Diverted Tons	6,962.85	8,064.93	8,734.16	8,999.84	265.68	3.04%
Residential						
Residential Solid Waste	4,366.97	4,459.31	4,375.85	4,380.30	4.45	0.10%
Residential Curbside Recycling	3,577.82	3,635.94	3,612.73	3,621.01	8.28	0.23%
Residential Curbside Organics	8,207.30	8,248.47	8,114.21	7,830.59	(283.62)	-3.50%
SUBTOTAL - Disposed Tons	4,366.97	4,459.31	4,375.85	4,380.30	4.45	0.10%
SUBTOTAL - Diverted Tons	11,785.12	11,884.41	11,726.94	11,451.60	(275.34)	-2.35%
Commercial/MFD and Residential						
TOTAL TONS DISPOSED	17,917.07	17,119.89	16,190.56	16,475.02		
TOTAL TONS DIVERTED	18,747.97	19,949.34	20,461.10	20,451.44		
COMMERCIAL DIVERSION RATE	33.94%	38.91%	42.50%	42.66%		
MFD DIVERSION RATE	20.73%	26.34%	28.77%	28.87%		
RESIDENTIAL DIVERSION RATE	72.96%	72.72%	72.83%	72.33%		
TOTAL DIVERSION RATE	51.13%	53.82%	55.83%	55.38%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2014

	October	November	December	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2014 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
NORTH FAIR OAKS								
Commercial								
Commercial Solid Waste	176.08	154.38	198.56	482.90	491.58	512.50	529.02	2,016.00
Commercial Recycling	49.67	44.19	59.17	138.46	130.23	143.14	153.03	564.86
Commercial Organics	44.89	40.05	44.11	93.85	115.57	133.88	129.05	472.35
Subtotal - Disposed	176.08	154.38	198.56	482.90	491.58	512.50	529.02	2,016.00
Subtotal - Diverted	94.56	84.24	103.28	232.31	245.80	277.02	282.08	1,037.21
Diversion Rate	34.94%	35.30%	34.22%	32.48%	33.33%	35.09%	34.78%	33.97%
MFD								
MFD Solid Waste	83.80	74.49	94.46	242.46	244.56	236.19	252.75	975.96
MFD Recycling	10.58	9.74	12.92	28.25	29.12	30.19	33.24	120.80
MFD Organics	0.12	0.15	0.29	0.30	0.81	0.44	0.56	2.11
Subtotal - Disposed	83.80	74.49	94.46	242.46	244.56	236.19	252.75	975.96
Subtotal - Diverted	10.70	9.89	13.21	28.55	29.93	30.63	33.80	122.91
Diversion Rate	11.32%	11.72%	12.27%	10.53%	10.90%	11.48%	11.80%	11.19%
Roll-Off								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	231.90	210.71	272.64	693.26	693.38	689.23	715.25	2,791.12
Residential Curbside Recycling	97.89	88.76	124.88	283.65	283.68	285.70	311.53	1,164.56
Residential Curbside Organics	165.10	150.83	231.66	464.01	502.05	477.41	547.59	1,991.06
Subtotal - Disposed	231.90	210.71	272.64	693.26	693.38	689.23	715.25	2,791.12
Subtotal - Diverted	262.99	239.59	356.54	747.66	785.73	763.11	859.12	3,155.62
Diversion Rate	53.14%	53.21%	56.67%	51.89%	53.12%	52.54%	54.57%	53.06%
Total Disposed	491.78	439.58	565.66	1,418.62	1,429.52	1,437.92	1,497.02	5,783.08
Total Diverted	368.25	333.72	473.03	1,008.52	1,061.46	1,070.76	1,175.00	4,315.74
Total Diversion Rate	42.82%	43.16%	45.54%	41.55%	42.61%	42.68%	43.97%	42.74%
Single-Family Measured Diversion Rate	53.14%	53.21%	56.67%	51.89%	53.12%	52.54%	54.57%	53.06%
Commercial Measured Diversion Rate	28.83%	29.14%	28.45%	26.45%	27.25%	29.12%	28.78%	27.94%
MFD Measured Diversion Rate	11.32%	11.72%	12.27%	10.53%	10.90%	11.48%	11.80%	11.19%
Overall Measured Diversion Rate	42.82%	43.16%	45.54%	41.55%	42.61%	42.68%	43.97%	42.74%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2014

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - DECEMBER 2014

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>2013 - 2014</u> <u>Tons Incr/(Decr)</u>	<u>2013 - 2014</u> <u>% Change</u>
North Fair Oaks						
Commercial¹ and MFD						
Commercial Solid Waste	1,729.60	2,033.91	1,942.78	2,016.00	73.22	3.77%
MFD Solid Waste	785.27	822.70	967.90	975.96	8.06	0.83%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	418.58	477.20	489.79	564.86	75.07	15.33%
MFD Recycling	100.23	110.41	118.40	120.80	2.40	2.03%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	366.40	381.55	392.05	472.35	80.30	20.48%
MFD Organics	3.02	2.18	1.58	2.11	0.53	33.54%
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	2,514.87	2,856.61	2,910.68	2,991.96	81.28	2.79%
SUBTOTAL - Diverted Tons	888.23	971.34	1,001.82	1,160.12	158.30	15.80%
Residential						
Residential Solid Waste	2,493.76	2,768.53	2,832.43	2,791.12	(41.31)	-1.46%
Residential Curbside Recycling	989.25	1,154.24	1,170.12	1,164.56	(5.56)	-0.48%
Residential Curbside Organics	2,051.23	2,124.37	2,088.49	1,991.06	(97.43)	-4.67%
SUBTOTAL - Disposed Tons	2,493.76	2,768.53	2,832.43	2,791.12	(41.31)	-1.46%
SUBTOTAL - Diverted Tons	3,040.48	3,278.61	3,258.61	3,155.62	(102.99)	-3.16%
Commercial/MFD and Residential						
TOTAL TONS DISPOSED	5,008.63	5,625.14	5,743.11	5,783.08		
TOTAL TONS DIVERTED	3,928.71	4,249.95	4,260.43	4,315.74		
COMMERCIAL DIVERSION RATE	26.10%	25.37%	25.61%	27.94%		
MFD DIVERSION RATE	11.62%	12.04%	11.03%	11.19%		
RESIDENTIAL DIVERSION RATE	54.94%	54.22%	53.50%	53.06%		
TOTAL DIVERSION RATE	43.96%	43.04%	42.59%	42.74%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2014

	October	November	December	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2014 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
REDWOOD CITY								
Commercial								
Commercial Solid Waste	1,372.71	1,234.84	1,597.45	3,837.33	3,871.41	3,982.61	4,205.00	15,896.35
Commercial Recycling	360.96	323.33	417.30	938.56	965.93	1,048.39	1,101.59	4,054.47
Commercial Organics	386.40	319.40	373.27	878.49	832.48	919.97	1,079.07	3,710.01
Subtotal - Disposed	1,372.71	1,234.84	1,597.45	3,837.33	3,871.41	3,982.61	4,205.00	15,896.35
Subtotal - Diverted	747.36	642.73	790.57	1,817.05	1,798.41	1,968.36	2,180.66	7,764.48
Diversion Rate	35.25%	34.23%	33.11%	32.14%	31.72%	33.08%	34.15%	32.82%
MFD								
MFD Solid Waste	589.70	534.86	707.62	1,757.19	1,754.74	1,786.50	1,832.18	7,130.61
MFD Recycling	110.48	100.25	133.80	324.46	316.33	319.22	344.53	1,304.54
MFD Organics	9.42	8.53	11.53	28.25	27.77	28.91	29.48	114.41
Subtotal - Disposed	589.70	534.86	707.62	1,757.19	1,754.74	1,786.50	1,832.18	7,130.61
Subtotal - Diverted	119.90	108.78	145.33	352.71	344.10	348.13	374.01	1,418.95
Diversion Rate	16.90%	16.90%	17.04%	16.72%	16.39%	16.31%	16.95%	16.60%
Roll-Off								
Roll-Off Solid Waste	349.53	318.29	379.35	956.79	1,024.72	1,069.52	1,047.17	4,098.20
Roll-Off Recycling	26.08	17.64	32.88	51.30	34.39	32.22	76.60	194.51
Roll-Off Organics	34.04	57.99	61.71	166.79	161.64	150.42	153.74	632.59
Subtotal - Disposed	349.53	318.29	379.35	956.79	1,024.72	1,069.52	1,047.17	4,098.20
Subtotal - Diverted	60.12	75.63	94.59	218.09	196.03	182.64	230.34	827.10
Diversion Rate	14.68%	19.20%	19.96%	18.56%	16.06%	14.59%	18.03%	16.79%
Residential								
Residential Solid Waste	829.77	753.51	1,013.34	2,407.79	2,456.99	2,553.11	2,596.62	10,014.51
Residential Curbside Recycling	640.88	587.27	800.72	1,855.94	1,841.79	1,841.92	2,028.87	7,568.52
Residential Curbside Organics	992.90	956.65	1,539.39	2,731.84	3,073.01	2,883.22	3,488.94	12,177.01
Subtotal - Disposed	829.77	753.51	1,013.34	2,407.79	2,456.99	2,553.11	2,596.62	10,014.51
Subtotal - Diverted	1,633.78	1,543.92	2,340.11	4,587.78	4,914.80	4,725.14	5,517.81	19,745.53
Diversion Rate	66.32%	67.20%	69.78%	65.58%	66.67%	64.92%	68.00%	66.35%
Total Disposed	3,141.71	2,841.50	3,697.76	8,959.10	9,107.86	9,391.74	9,680.97	37,139.67
Total Diverted	2,561.16	2,371.06	3,370.60	6,975.63	7,253.34	7,224.27	8,302.82	29,756.06
Total Diversion Rate	44.91%	45.49%	47.69%	43.78%	44.33%	43.48%	46.17%	44.48%
Single-Family Measured Diversion Rate	66.32%	67.20%	69.78%	65.58%	66.67%	64.92%	68.00%	66.35%
Commercial Measured Diversion Rate	28.63%	28.37%	27.74%	26.71%	26.01%	26.76%	28.22%	26.96%
MFD Measured Diversion Rate	16.90%	16.90%	17.04%	16.72%	16.39%	16.31%	16.95%	16.60%
Overall Measured Diversion Rate	44.91%	45.49%	47.69%	43.78%	44.33%	43.48%	46.17%	44.48%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2014

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Period: JANUARY - DECEMBER 2014

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>2013 - 2014</u> <u>Tons Incr/(Decr)</u>	<u>2013 - 2014</u> <u>% Change</u>
Redwood City						
Commercial¹ and MFD						
Commercial Solid Waste	14,650.61	15,913.47	15,321.40	15,896.35	574.95	3.75%
MFD Solid Waste	7,963.02	7,687.77	7,466.53	7,130.61	(335.92)	-4.50%
Roll-Off Solid Waste	4,138.86	4,163.84	4,010.59	4,098.20	87.61	2.18%
Commercial Recycling	2,984.86	3,477.58	3,492.67	4,054.47	561.80	16.09%
MFD Recycling	1,147.28	1,211.15	1,301.58	1,304.54	2.96	0.23%
Roll-Off Recycling	122.07	114.38	158.71	194.51	35.80	22.56%
Commercial Organics	2,656.97	3,229.20	3,442.53	3,710.01	267.48	7.77%
MFD Organics	136.97	129.08	123.64	114.41	(9.23)	-7.47%
Roll-Off Organics	616.13	747.42	651.78	632.59	(19.19)	-2.94%
SUBTOTAL - Disposed Tons	26,752.49	27,765.08	26,798.52	27,125.16	326.64	1.22%
SUBTOTAL - Diverted Tons	7,664.28	8,908.81	9,170.91	10,010.53	839.62	9.16%
Residential						
Residential Solid Waste	10,544.13	10,381.14	10,200.24	10,014.51	(185.73)	-1.82%
Residential Curbside Recycling	6,935.81	7,308.64	7,490.53	7,568.52	77.99	1.04%
Residential Curbside Organics	11,724.56	12,495.95	12,713.35	12,177.01	(536.34)	-4.22%
SUBTOTAL - Disposed Tons	10,544.13	10,381.14	10,200.24	10,014.51	(185.73)	-1.82%
SUBTOTAL - Diverted Tons	18,660.37	19,804.59	20,203.88	19,745.53	(458.35)	-2.27%
Commercial/MFD and Residential						
TOTAL TONS DISPOSED	37,296.62	38,146.22	36,998.76	37,139.67		
TOTAL TONS DIVERTED	26,324.65	28,713.40	29,374.79	29,756.06		
COMMERCIAL DIVERSION RATE	22.27%	24.29%	25.50%	26.96%		
MFD DIVERSION RATE	13.89%	14.85%	16.03%	16.60%		
RESIDENTIAL DIVERSION RATE	63.90%	65.61%	66.45%	66.35%		
TOTAL DIVERSION RATE	41.38%	42.95%	44.26%	44.48%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2014

	October	November	December	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2014 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
SAN CARLOS								
Commercial								
Commercial Solid Waste	562.58	475.75	679.47	1,517.07	1,501.06	1,538.99	1,717.80	6,274.92
Commercial Recycling	181.98	159.49	204.53	495.41	491.46	491.04	546.00	2,023.91
Commercial Organics	93.25	81.23	108.89	223.33	238.94	269.84	283.37	1,015.48
Subtotal - Disposed	562.58	475.75	679.47	1,517.07	1,501.06	1,538.99	1,717.80	6,274.92
Subtotal - Diverted	275.23	240.72	313.42	718.74	730.40	760.88	829.37	3,039.39
Diversion Rate	32.85%	33.60%	31.57%	32.15%	32.73%	33.08%	32.56%	32.63%
MFD								
MFD Solid Waste	130.32	118.13	152.43	390.34	393.48	394.66	400.88	1,579.36
MFD Recycling	39.65	36.32	47.28	116.72	111.03	116.01	123.25	467.01
MFD Organics	10.53	9.21	11.38	29.05	30.44	31.77	31.12	122.38
Subtotal - Disposed	130.32	118.13	152.43	390.34	393.48	394.66	400.88	1,579.36
Subtotal - Diverted	50.18	45.53	58.66	145.77	141.47	147.78	154.37	589.39
Diversion Rate	27.80%	27.82%	27.79%	27.19%	26.45%	27.24%	27.80%	27.18%
Roll-Off								
Roll-Off Solid Waste	87.92	56.25	79.89	197.99	188.86	197.27	224.06	808.18
Roll-Off Recycling	21.07	10.34	21.63	32.21	26.38	28.17	53.04	139.80
Roll-Off Organics	0.00	0.00	0.00	2.29	0.00	0.00	0.00	2.29
Subtotal - Disposed	87.92	56.25	79.89	197.99	188.86	197.27	224.06	808.18
Subtotal - Diverted	21.07	10.34	21.63	34.50	26.38	28.17	53.04	142.09
Diversion Rate	19.33%	15.53%	21.31%	14.84%	12.26%	12.50%	0.00%	14.95%
Residential								
Residential Solid Waste	378.91	331.14	427.13	1,073.81	1,047.56	1,072.54	1,137.18	4,331.09
Residential Curbside Recycling	341.41	308.53	395.25	952.62	941.18	933.18	1,045.19	3,872.17
Residential Curbside Organics	494.74	444.96	660.33	1,348.83	1,496.51	1,367.22	1,600.03	5,812.59
Subtotal - Disposed	378.91	331.14	427.13	1,073.81	1,047.56	1,072.54	1,137.18	4,331.09
Subtotal - Diverted	836.15	753.49	1,055.58	2,301.45	2,437.69	2,300.40	2,645.22	9,684.76
Diversion Rate	68.82%	69.47%	71.19%	68.19%	69.94%	68.20%	69.93%	69.10%
Total Disposed	1,159.73	981.27	1,338.92	3,179.21	3,130.96	3,203.46	3,479.92	12,993.55
Total Diverted	1,182.63	1,050.08	1,449.29	3,200.46	3,335.94	3,237.23	3,682.00	13,455.63
Total Diversion Rate	50.49%	51.69%	51.98%	50.17%	51.58%	50.26%	51.41%	50.87%
Single-Family Measured Diversion Rate	68.82%	69.47%	71.19%	68.19%	69.94%	68.20%	69.93%	69.10%
Commercial Measured Diversion Rate	30.74%	31.33%	30.16%	29.92%	30.13%	30.54%	30.68%	30.33%
MFD Measured Diversion Rate	27.80%	27.82%	27.79%	27.19%	26.45%	27.24%	27.80%	27.18%
Overall Measured Diversion Rate	50.49%	51.69%	51.98%	50.17%	51.58%	50.26%	51.41%	50.87%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2014

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - DECEMBER 2014

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>2013 - 2014</u> <u>Tons Incr/(Decr)</u>	<u>2013 - 2014</u> <u>% Change</u>
San Carlos						
Commercial¹ and MFD						
Commercial Solid Waste	6,080.74	6,058.04	6,151.67	6,274.92	123.25	2.00%
MFD Solid Waste	1,756.00	1,556.17	1,593.44	1,579.36	(14.08)	-0.88%
Roll-Off Solid Waste	1,336.01	976.84	823.76	808.18	(15.58)	-1.89%
Commercial Recycling	1,583.21	1,757.09	1,895.15	2,023.91	128.76	6.79%
MFD Recycling	407.67	375.77	444.50	467.01	22.51	5.06%
Roll-Off Recycling	345.23	186.22	174.06	139.80	(34.26)	-19.68%
Commercial Organics	687.65	838.14	863.47	1,015.48	152.01	17.60%
MFD Organics	86.80	73.08	78.57	122.38	43.81	55.76%
Roll-Off Organics	64.78	2.13	9.28	2.29	(6.99)	100.00%
SUBTOTAL - Disposed Tons	9,172.75	8,591.05	8,568.87	8,662.46	93.59	1.09%
SUBTOTAL - Diverted Tons	3,175.34	3,232.43	3,465.03	3,770.87	305.84	8.83%
Residential						
Residential Solid Waste	4,498.48	4,489.04	4,405.15	4,331.09	(74.06)	-1.68%
Residential Curbside Recycling	3,852.35	3,958.02	3,946.79	3,872.17	(74.62)	-1.89%
Residential Curbside Organics	6,158.36	6,302.84	6,171.04	5,812.59	(358.45)	-5.81%
SUBTOTAL - Disposed Tons	4,498.48	4,489.04	4,405.15	4,331.09	(74.06)	-1.68%
SUBTOTAL - Diverted Tons	10,010.71	10,260.86	10,117.83	9,684.76	(433.07)	-4.28%
Commercial/MFD and Residential						
TOTAL TONS DISPOSED	13,671.23	13,080.09	12,974.02	12,993.55		
TOTAL TONS DIVERTED	13,186.05	13,493.29	13,582.86	13,455.63		
COMMERCIAL DIVERSION RATE	25.72%	27.34%	28.79%	30.33%		
MFD DIVERSION RATE	21.97%	22.39%	24.71%	27.18%		
RESIDENTIAL DIVERSION RATE	69.00%	69.57%	69.67%	69.10%		
TOTAL DIVERSION RATE	49.10%	50.78%	51.15%	50.87%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2014

	October	November	December	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2014 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
SAN MATEO								
Commercial								
Commercial Solid Waste	1,240.95	1,118.83	1,426.05	3,566.52	3,493.46	3,612.95	3,785.83	14,458.76
Commercial Recycling	418.65	376.99	461.33	1,277.68	1,186.06	1,273.80	1,256.97	4,994.51
Commercial Organics	277.75	249.12	292.17	777.64	742.08	830.41	819.04	3,169.17
Subtotal - Disposed	1,240.95	1,118.83	1,426.05	3,566.52	3,493.46	3,612.95	3,785.83	14,458.76
Subtotal - Diverted	696.40	626.11	753.50	2,055.32	1,928.14	2,104.21	2,076.01	8,163.68
Diversion Rate	35.95%	35.88%	34.57%	36.56%	35.56%	36.81%	35.42%	36.09%
MFD								
MFD Solid Waste	876.82	810.03	1,043.49	2,546.37	2,568.83	2,654.18	2,730.34	10,499.72
MFD Recycling	220.22	205.63	269.61	633.19	632.27	649.03	695.46	2,609.95
MFD Organics	25.72	21.55	27.94	69.73	72.14	74.04	75.21	291.12
Subtotal - Disposed	876.82	810.03	1,043.49	2,546.37	2,568.83	2,654.18	2,730.34	10,499.72
Subtotal - Diverted	245.94	227.18	297.55	702.92	704.41	723.07	770.67	2,901.07
Diversion Rate	21.90%	21.90%	22.19%	21.63%	21.52%	21.41%	22.01%	21.65%
Roll-Off								
Roll-Off Solid Waste	347.99	341.96	432.73	987.21	992.57	1,073.33	1,122.68	4,175.79
Roll-Off Recycling	39.71	40.58	45.35	98.62	92.50	86.27	125.64	403.03
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	347.99	341.96	432.73	987.21	992.57	1,073.33	1,122.68	4,175.79
Subtotal - Diverted	39.71	40.58	45.35	98.62	92.50	86.27	125.64	403.03
Diversion Rate	10.24%	10.61%	9.49%	9.08%	8.52%	7.44%	10.06%	8.80%
Residential								
Residential Solid Waste	1,069.92	940.58	1,231.38	3,024.67	3,067.87	3,167.67	3,241.88	12,502.09
Residential Curbside Recycling	734.92	669.34	895.01	2,133.20	2,044.97	2,065.07	2,299.27	8,542.51
Residential Curbside Organics	1,145.05	1,019.27	1,530.61	3,132.99	3,562.34	3,286.45	3,694.93	13,676.71
Subtotal - Disposed	1,069.92	940.58	1,231.38	3,024.67	3,067.87	3,167.67	3,241.88	12,502.09
Subtotal - Diverted	1,879.97	1,688.61	2,425.62	5,266.19	5,607.31	5,351.52	5,994.20	22,219.22
Diversion Rate	63.73%	64.23%	66.33%	63.52%	64.64%	62.82%	64.90%	63.99%
Total Disposed	3,535.68	3,211.40	4,133.65	10,124.77	10,122.73	10,508.13	10,880.73	41,636.36
Total Diverted	2,862.02	2,582.48	3,522.02	8,123.05	8,332.36	8,265.07	8,966.52	33,687.00
Total Diversion Rate	44.74%	44.57%	46.01%	44.52%	45.15%	44.03%	45.18%	44.72%
Single-Family Measured Diversion Rate	63.73%	64.23%	66.33%	63.52%	64.64%	62.82%	64.90%	63.99%
Commercial Measured Diversion Rate	28.48%	28.25%	27.42%	28.69%	27.86%	28.41%	28.01%	28.24%
MFD Measured Diversion Rate	21.90%	21.90%	22.19%	21.63%	21.52%	21.41%	22.01%	21.65%
Overall Measured Diversion Rate	44.74%	44.57%	46.01%	44.52%	45.15%	44.03%	45.18%	44.72%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2014

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - DECEMBER 2014

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>2013 - 2014</u> <u>Tons Incr/(Decr)</u>	<u>2013 - 2014</u> <u>% Change</u>
San Mateo						
Commercial¹ and MFD						
Commercial Solid Waste	13,943.82	14,785.48	14,034.95	14,458.76	423.81	3.02%
MFD Solid Waste	11,703.20	10,580.12	10,663.03	10,499.72	(163.31)	-1.53%
Roll-Off Solid Waste	4,323.75	4,600.31	4,455.25	4,175.79	(279.46)	-6.27%
Commercial Recycling	3,608.08	4,286.18	4,599.20	4,994.51	395.31	8.60%
MFD Recycling	2,365.38	2,278.04	2,498.87	2,609.95	111.08	4.45%
Roll-Off Recycling	438.38	498.93	422.51	403.03	(19.48)	-4.61%
Commercial Organics	2,646.99	3,006.65	3,033.41	3,169.17	135.76	4.48%
MFD Organics	382.22	357.70	342.73	291.12	(51.61)	-15.06%
Roll-Off Organics	0.47	18.50	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	29,970.77	29,965.91	29,153.23	29,134.27	(18.96)	-0.07%
SUBTOTAL - Diverted Tons	9,441.52	10,446.00	10,896.72	11,467.78	571.06	5.24%
Residential						
Residential Solid Waste	12,310.20	12,733.82	12,520.79	12,502.09	(18.70)	-0.15%
Residential Curbside Recycling	8,656.08	8,525.24	8,470.69	8,542.51	71.82	0.85%
Residential Curbside Organics	13,667.64	14,179.58	13,992.08	13,676.71	(315.37)	-2.25%
SUBTOTAL - Disposed Tons	12,310.20	12,733.82	12,520.79	12,502.09	(18.70)	-0.15%
SUBTOTAL - Diverted Tons	22,323.72	22,704.82	22,462.77	22,219.22	(243.55)	-1.08%
Commercial/MFD and Residential						
TOTAL TONS DISPOSED	42,280.97	42,699.73	41,674.02	41,636.36		
TOTAL TONS DIVERTED	31,765.24	33,150.82	33,359.49	33,687.00		
COMMERCIAL DIVERSION RATE	23.96%	25.85%	27.21%	28.24%		
MFD DIVERSION RATE	19.01%	19.94%	21.04%	21.65%		
RESIDENTIAL DIVERSION RATE	64.46%	64.07%	64.21%	63.99%		
TOTAL DIVERSION RATE	42.90%	43.71%	44.46%	44.72%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2014

MEMBER AGENCY	October	November	December	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2014 Year to Date
	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
SAN MATEO COUNTY								
Commercial								
Commercial Solid Waste	74.04	63.88	82.72	240.54	216.61	218.98	220.64	896.77
Commercial Recycling	24.33	22.50	29.28	66.85	68.53	72.16	76.11	283.65
Commercial Organics	30.74	26.46	31.09	56.89	83.66	91.84	88.29	320.68
Subtotal - Disposed	74.04	63.88	82.72	240.54	216.61	218.98	220.64	896.77
Subtotal - Diverted	55.07	48.96	60.37	123.74	152.19	164.00	164.40	604.33
Diversion Rate	42.65%	43.39%	42.19%	33.97%	41.27%	42.82%	42.70%	40.26%
MFD								
MFD Solid Waste	36.13	32.21	40.69	101.20	102.49	106.32	109.03	419.04
MFD Recycling	4.30	3.76	5.37	11.83	12.36	12.89	13.43	50.51
MFD Organics	0.32	0.28	0.30	0.81	0.87	0.94	0.90	3.52
Subtotal - Disposed	36.13	32.21	40.69	101.20	102.49	106.32	109.03	419.04
Subtotal - Diverted	4.62	4.04	5.67	12.64	13.23	13.83	14.33	54.03
Diversion Rate	11.34%	11.14%	12.23%	11.10%	11.43%	11.51%	11.62%	11.42%
Roll-Off								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	221.92	204.60	272.17	653.07	661.18	678.75	698.69	2,691.69
Residential Curbside Recycling	204.75	188.07	257.93	577.67	581.66	561.40	650.75	2,371.48
Residential Curbside Organics	327.54	308.30	472.85	919.19	978.06	929.57	1,108.69	3,935.51
Subtotal - Disposed	221.92	204.60	272.17	653.07	661.18	678.75	698.69	2,691.69
Subtotal - Diverted	532.29	496.37	730.78	1,496.86	1,559.72	1,490.97	1,759.44	6,306.99
Diversion Rate	70.58%	70.81%	72.86%	69.62%	70.23%	68.72%	71.58%	70.09%
Total Disposed	332.09	300.69	395.58	994.81	980.28	1,004.05	1,028.36	4,007.50
Total Diverted	591.98	549.37	796.82	1,633.24	1,725.14	1,668.80	1,938.17	6,965.35
Total Diversion Rate	64.06%	64.63%	66.82%	62.15%	63.77%	62.44%	65.33%	63.48%
Single-Family Measured Diversion Rate	70.58%	70.81%	72.86%	69.62%	70.23%	68.72%	71.58%	70.09%
Commercial Measured Diversion Rate	35.14%	35.55%	34.86%	28.52%	34.14%	35.34%	35.16%	33.35%
MFD Measured Diversion Rate	11.34%	11.14%	12.23%	11.10%	11.43%	11.51%	11.62%	11.42%
Overall Measured Diversion Rate	64.06%	64.63%	66.82%	62.15%	63.77%	62.44%	65.33%	63.48%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2014

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - DECEMBER 2014

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>2013 - 2014</u> <u>Tons Incr/(Decr)</u>	<u>2013 - 2014</u> <u>% Change</u>
San Mateo County						
Commercial¹ and MFD						
Commercial Solid Waste	998.90	1,050.52	995.20	896.77	(98.43)	-9.89%
MFD Solid Waste	419.41	397.14	411.31	419.04	7.73	1.88%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	199.65	243.73	264.07	283.65	19.58	7.41%
MFD Recycling	60.39	49.96	48.18	50.51	2.33	4.84%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	145.94	219.45	223.46	320.68	97.22	43.51%
MFD Organics	8.13	4.84	4.48	3.52	(0.96)	-21.43%
Roll-Off Organics	0.10	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	1,418.31	1,447.66	1,406.51	1,315.81	(90.70)	-6.45%
SUBTOTAL - Diverted Tons	414.21	517.98	540.19	658.36	118.17	21.88%
Residential						
Residential Solid Waste	2,596.84	2,706.08	2,675.81	2,691.69	15.88	0.59%
Residential Curbside Recycling	2,247.43	2,400.46	2,397.88	2,371.48	(26.40)	-1.10%
Residential Curbside Organics	4,033.75	4,274.56	4,278.89	3,935.51	(343.38)	-8.02%
SUBTOTAL - Disposed Tons	2,596.84	2,706.08	2,675.81	2,691.69	15.88	0.59%
SUBTOTAL - Diverted Tons	6,281.18	6,675.02	6,676.77	6,306.99	(369.78)	-5.54%
Commercial/MFD and Residential						
TOTAL TONS DISPOSED	4,015.15	4,153.74	4,082.32	4,007.50		
TOTAL TONS DIVERTED	6,695.39	7,193.00	7,216.96	6,965.35		
COMMERCIAL DIVERSION RATE	22.60%	26.35%	27.75%	33.35%		
MFD DIVERSION RATE	14.04%	12.13%	11.35%	11.42%		
RESIDENTIAL DIVERSION RATE	70.75%	71.15%	71.39%	70.09%		
TOTAL DIVERSION RATE	62.51%	63.39%	63.87%	63.48%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2014

	October	November	December	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2014 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
WEST BAY								
Commercial								
Commercial Solid Waste	36.83	32.74	41.36	95.88	97.17	105.93	110.93	409.91
Commercial Recycling	12.82	11.42	14.63	36.65	35.35	37.40	38.87	148.27
Commercial Organics	13.74	11.72	13.51	32.01	36.19	39.78	38.97	146.95
Subtotal - Disposed	36.83	32.74	41.36	95.88	97.17	105.93	110.93	409.91
Subtotal - Diverted	26.56	23.14	28.14	68.66	71.54	77.18	77.84	295.22
Diversion Rate	41.90%	41.41%	40.49%	41.73%	42.40%	42.15%	41.24%	41.87%
MFD								
MFD Solid Waste	2.39	2.05	2.68	6.64	6.81	7.24	7.12	27.81
MFD Recycling	1.17	1.05	1.32	3.11	3.23	3.22	3.54	13.10
MFD Organics	0.17	0.12	0.18	0.38	0.39	0.42	0.47	1.66
Subtotal - Disposed	2.39	2.05	2.68	6.64	6.81	7.24	7.12	27.81
Subtotal - Diverted	1.34	1.17	1.50	3.49	3.62	3.64	4.01	14.76
Diversion Rate	35.92%	36.34%	35.89%	34.45%	34.71%	33.46%	36.03%	34.67%
Roll-Off								
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Disposed	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal - Diverted	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Diversion Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Residential								
Residential Solid Waste	96.80	86.12	125.30	271.86	280.91	295.84	308.22	1,156.83
Residential Curbside Recycling	100.49	90.30	120.77	267.97	269.87	271.77	311.56	1,121.17
Residential Curbside Organics	216.69	207.64	323.11	543.25	548.13	553.10	747.44	2,391.92
Subtotal - Disposed	96.80	86.12	125.30	271.86	280.91	295.84	308.22	1,156.83
Subtotal - Diverted	317.18	297.94	443.88	811.22	818.00	824.87	1,059.00	3,513.09
Diversion Rate	76.62%	77.58%	77.99%	74.90%	74.44%	73.60%	77.46%	75.23%
Total Disposed	136.02	120.91	169.34	374.38	384.89	409.01	426.27	1,594.55
Total Diverted	345.08	322.25	473.52	883.37	893.16	905.69	1,140.85	3,823.07
Total Diversion Rate	71.73%	72.72%	73.66%	70.23%	69.88%	68.89%	72.80%	70.57%
Single-Family Measured Diversion Rate	76.62%	77.58%	77.99%	74.90%	74.44%	73.60%	77.46%	75.23%
Commercial Measured Diversion Rate	41.57%	41.13%	40.23%	41.31%	41.96%	41.66%	40.95%	41.46%
MFD Measured Diversion Rate	35.92%	36.34%	35.89%	34.45%	34.71%	33.46%	36.03%	34.67%
Overall Measured Diversion Rate	71.73%	72.72%	73.66%	70.23%	69.88%	68.89%	72.80%	70.57%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2014

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - DECEMBER 2014

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>2013 - 2014</u> <u>Tons Incr/(Decr)</u>	<u>2013 - 2014</u> <u>% Change</u>
West Bay Sanitary						
Commercial¹ and MFD						
Commercial Solid Waste	392.32	379.90	374.80	409.91	35.11	9.37%
MFD Solid Waste	72.55	61.63	47.95	27.81	(20.14)	-42.00%
Roll-Off Solid Waste	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Recycling	103.53	128.31	136.16	148.27	12.11	8.89%
MFD Recycling	16.80	18.33	16.56	13.10	(3.46)	-20.89%
Roll-Off Recycling	0.00	0.00	0.00	0.00	0.00	0.00%
Commercial Organics	46.18	102.39	139.39	146.95	7.56	5.42%
MFD Organics	0.00	0.00	0.82	1.66	0.84	100.00%
Roll-Off Organics	0.00	0.00	0.00	0.00	0.00	0.00%
SUBTOTAL - Disposed Tons	464.87	441.53	422.75	437.72	14.97	3.54%
SUBTOTAL - Diverted Tons	166.51	249.03	292.93	309.98	17.05	5.82%
Residential						
Residential Solid Waste	1,094.48	1,204.69	1,172.16	1,156.83	(15.33)	-1.31%
Residential Curbside Recycling	1,099.77	1,124.60	1,107.61	1,121.17	13.56	1.22%
Residential Curbside Organics	2,363.05	2,534.62	2,481.86	2,391.92	(89.94)	-3.62%
SUBTOTAL - Disposed Tons	1,094.48	1,204.69	1,172.16	1,156.83	(15.33)	-1.31%
SUBTOTAL - Diverted Tons	3,462.82	3,659.22	3,589.47	3,513.09	(76.38)	-2.13%
Commercial/MFD and Residential						
TOTAL TONS DISPOSED	1,559.35	1,646.22	1,594.91	1,594.55		
TOTAL TONS DIVERTED	3,629.33	3,908.25	3,882.40	3,823.07		
COMMERCIAL DIVERSION RATE	26.37%	36.06%	40.93%	41.46%		
MFD DIVERSION RATE	18.80%	22.92%	26.60%	34.67%		
RESIDENTIAL DIVERSION RATE	75.98%	75.23%	75.38%	75.23%		
TOTAL DIVERSION RATE	69.95%	70.36%	70.88%	70.57%		

¹ Includes Agency facilities tonnage

RECOLOGY QUARTERLY REPORT 2014

	October	November	December	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2014 Year to Date
MEMBER AGENCY	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected	Tons Collected
TOTAL SBWMA								
Commercial								
Commercial Solid Waste	5,594.66	5,012.77	6,425.09	15,831.31	15,778.02	16,205.58	17,032.52	64,847.43
Commercial Recycling	1,873.52	1,642.49	2,009.51	5,237.90	5,249.37	5,546.24	5,525.52	21,559.03
Commercial Organics	1,828.89	1,626.94	2,200.66	4,636.32	4,562.21	4,950.13	5,656.49	19,805.15
Subtotal - Disposed	5,594.66	5,012.77	6,425.09	15,831.31	15,778.02	16,205.58	17,032.52	64,847.43
Subtotal - Diverted	3,702.41	3,269.43	4,210.17	9,874.22	9,811.58	10,496.37	11,182.01	41,364.18
Diversion Rate	39.82%	39.48%	39.59%	38.41%	38.34%	39.31%	39.63%	38.95%
MFD								
MFD Solid Waste	2,830.52	2,555.72	3,299.76	8,271.60	8,362.08	8,556.91	8,686.00	33,876.59
MFD Recycling	681.40	627.81	825.08	1,942.38	1,937.76	1,978.17	2,134.29	7,992.60
MFD Organics	76.85	67.10	89.54	213.10	222.66	225.05	233.49	894.30
Subtotal - Disposed	2,830.52	2,555.72	3,299.76	8,271.60	8,362.08	8,556.91	8,686.00	33,876.59
Subtotal - Diverted	758.25	694.91	914.62	2,155.48	2,160.42	2,203.22	2,367.78	8,886.90
Diversion Rate	21.13%	21.38%	21.70%	20.67%	20.53%	20.48%	21.42%	20.78%
Roll-Off								
Roll-Off Solid Waste	1,709.39	1,541.70	1,857.05	4,694.33	4,893.53	5,133.00	5,108.14	19,829.00
Roll-Off Recycling	186.40	158.31	178.48	396.01	375.03	408.08	523.19	1,702.31
Roll-Off Organics	97.54	112.92	138.29	347.43	353.39	347.62	348.75	1,397.19
Subtotal - Disposed	1,709.39	1,541.70	1,857.05	4,694.33	4,893.53	5,133.00	5,108.14	19,829.00
Subtotal - Diverted	283.94	271.23	316.77	743.44	728.42	755.70	871.94	3,099.50
Diversion Rate	14.24%	14.96%	14.57%	13.67%	12.96%	12.83%	14.58%	13.52%
Residential								
Residential Solid Waste	4,956.00	4,438.08	5,842.40	14,109.14	14,359.99	14,847.46	15,236.48	58,553.07
Residential Curbside Recycling	3,567.59	3,255.22	4,379.99	10,135.68	10,012.78	10,028.61	11,202.80	41,379.87
Residential Curbside Organics	6,286.41	5,871.31	9,011.97	17,104.97	18,771.35	17,726.72	21,169.69	74,772.73
Subtotal - Disposed	4,956.00	4,438.08	5,842.40	14,109.14	14,359.99	14,847.46	15,236.48	58,553.07
Subtotal - Diverted	9,854.00	9,126.53	13,391.96	27,240.65	28,784.13	27,755.33	32,372.49	116,152.60
Diversion Rate	66.54%	67.28%	69.63%	65.88%	66.72%	65.15%	68.00%	66.48%
Total Disposed	15,090.57	13,548.27	17,424.30	42,906.38	43,393.62	44,742.95	46,063.14	177,106.09
Total Diverted	14,598.60	13,362.10	18,833.52	40,013.79	41,484.55	41,210.62	46,794.22	169,503.18
Total Diversion Rate	49.17%	49.65%	51.94%	48.26%	48.88%	47.95%	50.39%	48.90%
Single-Family Measured Diversion Rate	66.54%	67.28%	69.63%	65.88%	66.72%	65.15%	68.00%	66.48%
Commercial Measured Diversion Rate	31.89%	31.74%	31.97%	30.73%	30.43%	31.04%	31.87%	31.04%
MFD Measured Diversion Rate	21.13%	21.38%	21.70%	20.67%	20.53%	20.48%	21.42%	20.78%
Overall Measured Diversion Rate	49.17%	49.65%	51.94%	48.26%	48.88%	47.95%	50.39%	48.90%

Recology San Mateo County
 Cumulative Comparison of Tonnage
 Rate Year 2014

CUMULATIVE ANNUAL COMPARISON OF TONNAGE

Period: JANUARY - DECEMBER 2014

<u>MEMBER AGENCY</u>	<u>Year to Date</u> <u>2011 Tons</u>	<u>Year to Date</u> <u>2012 Tons</u>	<u>Year to Date</u> <u>2013 Tons</u>	<u>Year to Date</u> <u>2014 Tons</u>	<u>2013 - 2014</u> <u>Tons Incr/(Decr)</u>	<u>2013 - 2014</u> <u>% Change</u>
TOTAL SBWMA						
Commercial¹ and MFD						
Commercial Solid Waste	64,421.28	66,791.41	63,656.41	64,847.43	1,191.02	1.87%
MFD Solid Waste	36,991.66	34,230.33	34,521.20	33,876.59	(644.61)	-1.87%
Roll-Off Solid Waste	21,206.80	22,305.42	20,041.01	19,829.00	(212.01)	-1.06%
Commercial Recycling	16,105.16	18,699.81	19,545.59	21,559.03	2,013.44	10.30%
MFD Recycling	6,454.81	6,825.10	7,615.90	7,992.60	376.70	4.95%
Roll-Off Recycling	1,604.00	1,346.41	1,489.27	1,702.31	213.04	14.30%
Commercial Organics	15,484.71	17,386.86	19,075.20	19,805.15	729.95	3.83%
MFD Organics	940.35	892.72	926.59	894.30	(32.29)	-3.48%
Roll-Off Organics	2,287.29	1,993.59	1,467.47	1,397.19	(70.28)	-4.79%
SUBTOTAL - Disposed Tons	122,619.74	123,327.16	118,218.62	118,553.02	334.40	0.28%
SUBTOTAL - Diverted Tons	42,876.32	47,144.49	50,120.02	53,350.58	3,230.56	6.45%
Residential						
Residential Solid Waste	59,306.13	59,763.74	58,782.89	58,553.07	(229.82)	-0.39%
Residential Curbside Recycling	40,594.00	41,047.41	41,201.01	41,379.87	178.86	0.43%
Residential Curbside Organics	75,372.34	78,645.38	77,609.37	74,772.73	(2,836.64)	-3.66%
SUBTOTAL - Disposed Tons	59,306.13	59,763.74	58,782.89	58,553.07	(229.82)	-0.39%
SUBTOTAL - Diverted Tons	115,966.34	119,692.79	118,810.38	116,152.60	(2,657.78)	-2.24%
Commercial/MFD and Residential						
TOTAL TONS DISPOSED	181,925.87	183,090.90	177,001.51	177,106.09		
TOTAL TONS DIVERTED	158,842.66	166,837.28	168,930.40	169,503.18		
COMMERCIAL DIVERSION RATE	25.91%	27.66%	29.77%	31.04%		
MFD DIVERSION RATE	16.66%	18.40%	19.84%	20.78%		
RESIDENTIAL DIVERSION RATE	66.16%	66.70%	66.90%	66.48%		
TOTAL DIVERSION RATE	46.61%	47.68%	48.83%	48.90%		

¹ Includes Agency facilities tonnage

Recology San Mateo County
 Inquiry, Service Request and
 Complaint Summary
 Rate Year 2014

	Single-Family Missed Pick-Up Initial Complaints 8.02.B.2				Single-Family Missed Pick-Up Collection Events 8.02.B.2				Excessive Noise 8.02.J				Discourteous Behavior 8.06.J				Property Damage 8.02.H				Spills 8.02.I			
	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4
Atherton	23	18	22	63	0	0	1	1	0	0	0	0	0	0	0	0	1	0	1	1	0	0	0	1
Belmont	41	38	93	172	0	1	1	2	0	0	0	0	1	0	0	1	1	0	0	1	0	0	3	3
Burlingame	46	51	113	210	0	1	2	3	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1	1
East Palo Alto	13	20	38	71	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Foster City	47	20	31	98	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Hillsborough	39	49	72	160	0	4	2	6	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Menlo Park	50	65	84	199	1	1	1	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
North Fair Oaks	25	22	24	71	0	1	1	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Redwood City	141	126	262	529	1	0	12	13	0	0	0	0	0	0	0	2	1	0	3	1	0	0	1	1
San Carlos	71	79	152	302	0	0	2	2	0	0	0	0	0	0	0	0	1	0	1	1	1	0	2	3
San Mateo	194	169	370	733	2	0	9	11	1	0	0	1	0	0	0	2	0	1	3	5	0	0	5	5
San Mateo County	36	39	59	134	1	1	0	2	0	0	0	0	0	0	0	1	0	0	1	0	0	0	0	0
West Bay	28	15	15	58	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	1
Totals	754	711	1,335	2,800	5	9	33	47	1	0	0	1	1	0	0	6	3	1	10	9	1	5	15	15

	On-call Bulky Item Collection 5.05				Extra/Overage Requests 8.02.G				Recycling Tote-Bag Request 5.03.B.2				Information requests 7.02.A				Billing Concerns			
	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4
Atherton	40	52	55	147	14	7	20	41	0	0	0	0	39	43	51	133	17	31	13	61
Belmont	204	237	230	671	20	8	20	48	0	1	0	1	80	78	178	336	48	34	65	147
Burlingame	193	227	221	641	41	46	44	131	0	1	0	1	0	99	157	256	46	86	50	182
East Palo Alto	99	88	80	267	13	8	11	32	0	0	0	0	41	40	55	136	15	13	4	32
Foster City	172	215	230	617	6	13	16	35	0	0	1	1	68	56	118	242	37	28	73	138
Hillsborough	102	102	152	356	6	14	19	39	0	0	0	0	34	35	103	172	14	13	28	55
Menlo Park	192	183	194	569	24	36	31	91	0	0	0	0	103	115	114	332	98	51	25	174
North Fair Oaks	62	73	70	205	7	15	13	35	0	0	0	0	37	35	50	122	10	10	4	24
Redwood City	454	445	434	1333	64	47	62	173	0	0	0	0	165	175	278	618	14	10	16	40
San Carlos	233	260	259	752	48	51	22	121	0	0	0	0	291	259	392	942	59	93	54	206
San Mateo	622	584	649	1855	39	69	103	211	0	0	0	0	276	226	456	958	251	116	121	488
San Mateo County	124	136	154	414	4	6	12	22	0	0	0	0	50	49	111	210	33	17	42	92
West Bay	49	55	37	141	12	10	6	28	0	0	0	0	11	25	24	60	30	13	9	52
Totals	2,546	2,657	2,765	7,968	298	330	379	1,007	0	2	1	3	1,195	1,235	2,087	4,517	672	515	504	1,691

Recology San Mateo County
 Call Center Data and
 Quality Assurance Calls
 Rate Year 2014

SBWMA Service Area	Number of Calls Received	Number of Calls Answered	Number of Calls Dropped	Percentage of Calls Dropped	Average Hold Time in Seconds	Percentage of Calls Answered in Thirty Seconds	Number of Quality Assurance Calls Made
October	12,949	12,799	150	1.16%	14.86	92.82%	203
November	11,109	10,903	206	1.85%	16.42	91.36%	201
December	15,779	15,283	496	3.14%	28.42	77.26%	171
Quarter 4	39,837	38,985	852	2.14%	20.61	86.31%	575

Recology San Mateo County
 On-Site Customer Assessments,
 Visual Audits and Recycling
 Tote-Bags Delivered
 Rate Year 2014

	Number of On-site Assessments 7.04.E				Number of Visual Audits 7.06				Recycling Tote-Bags Delivered			
	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4	Oct	Nov	Dec	Qrt 4
Atherton	0	0	0	0	0	0	0	0	0	0	0	0
Belmont	0	0	0	0	8	1	15	24	232	17	47	296
Burlingame	1	0	1	2	3	0	0	3	0	14	42	56
East Palo Alto	1	0	0	1	1	0	0	1	220	0	0	220
Foster City	1	0	0	1	1	0	2	3	100	0	25	125
Hillsborough	0	0	0	0	0	0	0	0	0	0	0	0
Menlo Park	0	11	6	17	3	1	0	4	0	13	0	13
North Fair Oaks	0	0	2	2	0	0	0	0	0	0	0	0
Redwood City	3	0	4	7	1	0	7	8	0	8	192	200
San Carlos	0	0	0	0	0	0	1	1	36	0	36	72
San Mateo	1	0	0	1	0	0	0	0	95	10	234	339
San Mateo County	0	0	0	0	0	0	0	0	0	0	0	0
West Bay	0	0	0	0	0	1	0	1	0	0	0	0
Totals	7	11	13	31	17	3	25	45	683	62	576	1,321

2014 LIQUIDATED DAMAGES

COLLECTION
QUALITY

1.A, 1.B, 1.C **Complaints regarding unauthorized collection hours, inadequate care of or damage to private property, and failure to resolve property damage claims within 30 days**
8.01.A, 8.02.H,

	October			November			December			Q4			2014 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	1	0	0	-	0	0	1	0	-	-	1	\$ 150
Belmont	1	0	0	-	0	0	-	0	0	1	0	-	150	2	\$ 150
Burlingame	1	0	0	-	0	0	-	0	0	1	0	-	150	2	\$ 150
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 150
Foster City	-	0	0	-	0	0	1	0	0	1	0	-	-	2	\$ 150
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	150	1	\$ 150
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 150
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 150
Redwood City	2	0	0	2	0	0	-	0	0	4	0	-	150	6	\$ 150
San Carlos	-	0	0	1	0	0	-	0	0	1	0	-	-	3	\$ 150
San Mateo	2	0	0	-	0	0	1	0	0	3	0	-	750	6	\$ 150
San Mateo Cnty	1	0	0	-	0	0	-	0	0	1	0	-	-	2	\$ 150
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 150
	7	0	0	4	0	0	2	0	0	13	0	-	1,350	31	

2. **Complaints regarding failure to provide new service or change existing service level within five (5) business days**
8.02.C

	October			November			December			Q4			2014 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 100
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 100
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 100
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 100
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 100
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 100
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	5	\$ 100
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 100
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	11	\$ 100
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	6	\$ 100
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	13	\$ 100
San Mateo Cnty	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 100
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 100
	-	0	0	-	0	0	-	0	0	-	0	-	-	59	

3. **Complaints regarding improper container placement**
8.02.B.1

	October			November			December			Q4			2014 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	2	0	0	1	0	0	3	0	-	-	12	\$ 50
Belmont	-	0	0	1	0	0	5	0	0	6	0	-	-	36	\$ 50
Burlingame	-	0	0	3	0	0	1	0	0	4	0	-	-	35	\$ 50
East Palo Alto	-	0	0	-	0	0	1	0	0	1	0	-	-	23	\$ 50
Foster City	-	0	0	-	0	0	1	0	0	1	0	-	-	35	\$ 50
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	20	\$ 50
Menlo Park	2	0	0	-	0	0	-	0	0	2	0	-	-	42	\$ 50
North Fair Oaks	-	0	0	1	0	0	-	0	0	1	0	-	-	14	\$ 50
Redwood City	1	0	0	-	0	0	1	0	0	2	0	-	-	94	\$ 50
San Carlos	3	0	0	1	0	0	2	0	0	6	0	-	-	46	\$ 50
San Mateo	4	0	0	3	0	0	2	0	0	9	0	-	-	105	\$ 50
San Mateo Cnty	-	0	0	-	0	0	-	0	0	0	0	-	-	27	\$ 50
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	11	\$ 50
	10	0	0	11	0	0	14	0	0	35	0	-	-	500	

2014 LIQUIDATED DAMAGES

4. Distribution of less than 50% of required non-collection notices

	October			November			December			Q4			2014 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
San Mateo Cnty	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 25
	-	0	0	-	0	0	-	0	0	0	0	-	-	0	

5. Excessive noise complaints

8.02.J

	October			November			December			Q4			2014 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 50
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 50
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 50
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 50
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	4	\$ 50
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 50
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	5	\$ 50
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	2	\$ 50
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	11	\$ 50
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	6	\$ 50
San Mateo	1	0	0	-	0	0	-	0	0	1	0	-	-	13	\$ 50
San Mateo Cnty	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 50
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	1	\$ 50
	1	0	0	-	0	0	-	0	0	1	0	-	-	59	

6. Complaints regarding unacceptable employee behavior

8.06.J

	October			November			December			Q4			2014 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	250	0	\$ 250
Belmont	1	1	250	-	-	0	-	-	0	1	1	250	250	0	\$ 250
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	250	0	\$ 250
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	250	0	\$ 250
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	750	0	\$ 250
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	1,000	0	\$ 250
San Mateo Cnty	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
	1	1	250	-	0	0	-	0	0	1	1	250	2,750	-	

2014 LIQUIDATED DAMAGES

7.A, 7.B,

Complaints regarding spills of discarded materials and failure to clean up those spills

8.02.1

	October			November			December			Q4			2014 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	1	0	0	-	0	0	-	0	0	1	0	-	-	3	\$ 50
Belmont	-	0	0	-	0	0	3	0	0	3	0	-	-	9	\$ 50
Burlingame	-	0	0	1	0	0	-	0	0	1	0	-	-	8	\$ 50
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	5	\$ 50
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	9	\$ 50
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	5	\$ 50
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	10	\$ 50
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	3	\$ 50
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	22	\$ 50
San Carlos	-	0	0	-	0	0	2	0	0	2	0	-	-	11	\$ 50
San Mateo	5	0	0	-	0	0	-	0	0	5	0	-	-	25	\$ 50
San Mateo Cnty	-	0	0	-	0	0	-	0	0	0	0	-	-	6	\$ 50
West Bay	1	0	0	-	0	0	-	0	0	1	0	-	-	3	\$ 50
	7	0	0	1	0	0	5	0	0	13	0	-	-	119	

8.

Complaints regarding unreasonable leaks or spills of vehicle fluids

8.02.1

	October			November			December			Q4			2014 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 500
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	1,000	0	\$ 500
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 500
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 500
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 500
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	500	0	\$ 500
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	1,000	0	\$ 500
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	1,000	0	\$ 500
Redwood City	1	1	500	-	0	0	-	0	0	1	1	500	1,500	0	\$ 500
San Carlos	1	1	500	-	0	0	-	0	0	1	1	500	1,000	0	\$ 500
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	1,500	0	\$ 500
San Mateo Cnty	-	0	0	-	0	0	-	0	0	0	0	-	1,000	0	\$ 500
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 500
	2	2	1,000	-	0	0	-	0	0	2	2	1,000	8,500	0	

CUSTOMER SERVICE QUALITY

1. Resolution or remedy of complaints or inquiries beyond 10 business days of receipt of the complaint or inquiry

7.02.D

	October			November			December			Q4			2014 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Mateo Cnty	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

2014 LIQUIDATED DAMAGES

REPORTING

1. Late submittal of reports, applications, proposals or other submittals

	October			November			December			Q4			2014 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Belmont	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Burlingame	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
East Palo Alto	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Foster City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Hillsborough	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Menlo Park	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
North Fair Oaks	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
Redwood City	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Carlos	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Mateo	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
San Mateo Cnty	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
West Bay	-	-	0	-	-	0	-	-	0	0	0	-	-	0	\$ 250
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

2. Accuracy of submittals: corrections or restatements submitted more than two (2) business after notification

	October			November			December			Q4			2014 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
San Mateo Cnty	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

3. Late submittal of billing review report

	October			November			December			Q4			2014 LD Amount	Monthly Allowance	LD per Occurrence
	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount	Occurrences	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
San Mateo Cnty	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 250
	-	0	0	-	0	0	-	0	0	0	0	-	-	0	

2014 LIQUIDATED DAMAGES

OTHER

1. **Disposal of recyclable materials without written approval**
8.02.D

	October			November			December			Q4			2014 LD Amount	Tonnage Allowance	LD per Ton Recyclables
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
San Mateo Cnty	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

Disposal of organic materials without written approval
8.02.D

	October			November			December			Q4			2014 LD Amount	Tonnage Allowance	LD per Ton Organics
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
San Mateo Cnty	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 100
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

2. **Recyclable materials not delivered to the designated transfer and processing facility**
6.01

	October			November			December			Q4			2014 LD Amount	Tonnage Allowance	LD per Ton Recyclables
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount			
Atherton	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Belmont	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Burlingame	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Foster City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
Redwood City	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
San Carlos	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
San Mateo	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
San Mateo Cnty	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
West Bay	-	0	0	-	0	0	-	0	0	0	0	-	-	0	\$ 175
	-	0	0	-	0	0	-	0	0	0	0	-	-	-	

2014 LIQUIDATED DAMAGES

Solid waste or organic materials not delivered to the designated transfer and processing facility
6.01

	October			November			December			Q4			2014	Tonnage	LD per Ton Solid Waste/ Organics	
	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount	Tonnage	Net of Allowances	LD Amount				LD Amount
Atherton	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	100
Belmont	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	100
Burlingame	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	100
East Palo Alto	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	100
Foster City	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	100
Hillsborough	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	100
Menlo Park	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	100
North Fair Oaks	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	100
Redwood City	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	100
San Carlos	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	100
San Mateo	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	100
San Mateo Cnty	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	100
West Bay	-	0	0	-	0	0	-	0	0	0	0	0	-	-	0 \$	100
	-	0	0	-	0	0	-	0	0	0	0	0	-	-	-	-
													1,250	12,600		

Quarterly Single-Family Missed Pick-Up Collection Events Incentive/Disincentive Rate Year 2014

\$50

Agency	Number of Missed Pick-Up Events			Incentive Threshold	Disincentive Threshold	Disincentive Payment Due \$50 per Event			
	Oct	Nov	Dec			Oct	Nov	Dec	Total
Atherton	0	0	1	N/A	0	\$0	\$0	(\$50)	(\$50)
Belmont	0	1	1	N/A	0	\$0	(\$50)	(\$50)	(\$100)
Burlingame	0	1	2	N/A	0	\$0	(\$50)	(\$100)	(\$150)
East Palo Alto	0	0	1	N/A	0	\$0	\$0	(\$50)	(\$50)
Foster City	0	0	1	N/A	0	\$0	\$0	(\$50)	(\$50)
Hillsborough	0	4	2	N/A	0	\$0	(\$200)	(\$100)	(\$300)
Menlo Park	1	1	1	N/A	0	(\$50)	(\$50)	(\$50)	(\$150)
North Fair Oaks	0	1	1	N/A	0	\$0	(\$50)	(\$50)	(\$100)
Redwood City	1	0	12	N/A	0	(\$50)	\$0	(\$600)	(\$650)
San Carlos	0	0	2	N/A	0	\$0	\$0	(\$100)	(\$100)
San Mateo	2	0	9	N/A	0	(\$100)	\$0	(\$450)	(\$550)
San Mateo County	1	1	0	N/A	0	(\$50)	(\$50)	\$0	(\$100)
West Bay	0	0	0	N/A	0	\$0	\$0	\$0	\$0
Totals	5	9	33			(\$250)	(\$450)	(\$1,650)	(\$2,350)

Recology San Mateo County

Quarterly Average Speed of Answer Incentive/Disincentive Rate Year 2014

Aggregate SBWMA

Average Speed of Answer in Seconds SBWMA Service Area	Incentive Average Speed of Answer in Seconds	Disincentive Average Speed of Answer in Seconds	Incentive Seconds	Disincentive Seconds	\$500	\$500	Quarterly Net Amount	
					Incentive Payment due \$500 per Second	Disincentive Payment due \$500 per Second		
Quarter 4								
Month								
October	13	15	30	2	0	\$1,137	\$0	\$1,137
November	15	15	30	0	0	\$217	\$0	\$217
December	27	15	30	0	0	\$0	\$0	\$0
Totals						\$1,354	\$0	\$1,354
Year 2013								
	Agency	Solid Waste Tons						
	Atherton	2,151				\$16	\$0	\$16
	Belmont	8,377				\$64	\$0	\$64
	Burlingame	22,164				\$170	\$0	\$170
	East Palo Alto	11,635				\$89	\$0	\$89
	Foster City	10,758				\$82	\$0	\$82
	Hillsborough	2,658				\$20	\$0	\$20
	Menlo Park	16,191				\$124	\$0	\$124
	North Fair Oaks	5,743				\$44	\$0	\$44
	Redwood City	36,999				\$283	\$0	\$283
	San Carlos	12,974				\$99	\$0	\$99
	San Mateo	41,674				\$319	\$0	\$319
	San Mateo County	4,082				\$31	\$0	\$31
	West Bay	1,595				\$12	\$0	\$12
		177,002				\$1,354	\$0	\$1,354

Quarterly Ninety Second Maximum Hold Time Incentive/Disincentive Rate Year 2014

Aggregate SBWMA

\$5

Number of Calls Exceeding Ninety Second Hold Time SBWMA Service Area	Quarterly Number of Calls Received SBWMA Service Area	5% of Quarterly Number of Calls Received SBWMA Service Area	Incentive Number of Calls	Ninety Second Hold Time Calls in Excess of 5% of Quarterly Calls Received	Incentive Payment Due	Disincentive Payment due \$5 per Call
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Quarter 4

Month

\$5

October	253		N/A	N/A	N/A	\$0
November	255		N/A	N/A	N/A	\$0
December	1,055		N/A	N/A	N/A	\$0
Totals	1,563	39,837	1,992	0		\$0

Year 2013
Tons of Solid

Agency	Waste Collected		
Atherton	2,151	\$0	\$0
Belmont	8,377	\$0	\$0
Burlingame	22,164	\$0	\$0
East Palo Alto	11,635	\$0	\$0
Foster City	10,758	\$0	\$0
Hillsborough	2,658	\$0	\$0
Menlo Park	16,191	\$0	\$0
North Fair Oaks	5,743	\$0	\$0
Redwood City	36,999	\$0	\$0
San Carlos	12,974	\$0	\$0
San Mateo	41,674	\$0	\$0
San Mateo County	4,082	\$0	\$0
West Bay	1,595	\$0	\$0
	177,002	N/A	\$0

Recology San Mateo County
 Quarterly Contamination
 Disincentive Calculation
 Rate Year 2014

Quarter 4

Aggregate SBWMA

Material Type	Tons Collected	Allowable Contamination Threshold	Measured Contamination Level	Variance	Tons	Payment Amount	Payment Due
Single-Family Targeted Recyclable Materials	11,102.27	8.50%	8.20%	-0.30%	N/A	\$175	N/A
Commercial Targeted Recyclable Materials	7,827.10	10.00%	6.90%	-3.10%	N/A	\$70	N/A
Residential Organic Materials	21,169.69	5.00%	2.00%	-3.00%	N/A	\$70	N/A
Commercial Organic Materials	4,845.63	10.00%	2.50%	-7.50%	N/A	\$70	N/A
Multi-Family and Commercial Plant Materials	1,393.10	5.00%	2.70%	-2.30%	N/A	\$70	N/A
Total						\$0	

I. SUMMARY ASSESSMENT

SIGNIFICANT ACCOMPLISHMENTS

Social Media

During Q4 2014, RSMC posted 40 posts on our Facebook page, **reaching over 22,500 users**, and **engaging 2500 users**. Facebook defines engagement as when users clicked links in the post, liked the post, shared the post, or commented on it.

By utilizing social media, RSMC can engage with a broader audience by sharing topics that include industry related news, collection schedules and “*Beyond the Cart*” services offered by RSMC. In addition to customer related services, RSMC has also engaged in topics of community involvement and creative reuse projects. Below is an example of making holiday votive candle holders out of recycled aluminum cans, which was posted during the holidays to promote reuse in the spirit of zero waste.

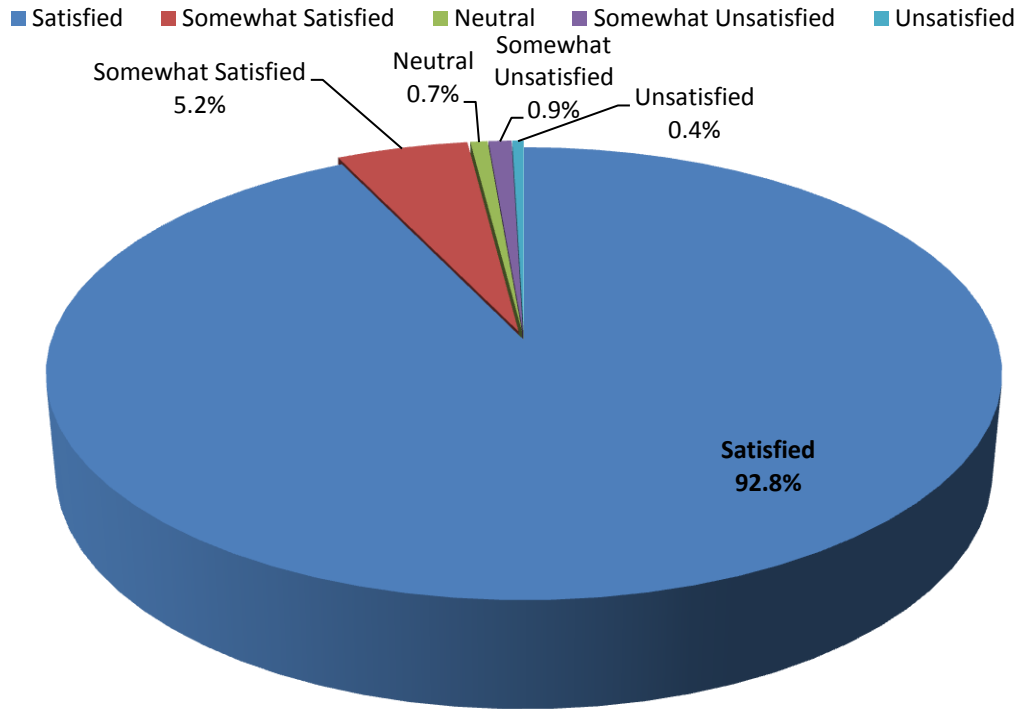


Customer Service Quality Assurance Surveys

Customer Service Representatives contact customers from the previous service day to survey them on their experience with the Call Center. Customers have the option of taking the survey over the phone or accessing the survey from a website provided to them. Of the 576 calls placed to customers during the 4th Quarter, 90 surveys were completed (Any surveys with unanswered questions were eliminated from the results).

The results of the surveys continue to be very positive with 98% of the customers giving a Satisfactory rating, while 1.3% gave an Unsatisfactory rating. Reasons cited for the Satisfactory rating included Friendliness, Responsiveness, Patience, and Listening Carefully.

4th Qtr 2014 QA Surveys



90 Surveys taken out of 576 Calls

J. COMMERCIAL RECYCLING PROMOTION PROGRAM STATUS REPORT

SUMMARY OF TRAINING AND PROFESSIONAL DEVELOPMENT ACTIVITIES FOR THE COMMERCIAL DIVERSION TEAM AND SUPERVISORY STAFF

Below is a summary of the Quarter 4 (Q4) 2014 training and professional development activities for the Commercial Recycling Promotion Team (CRPT):

On October 15, 2014, Waste Zero Specialists (WZS) Sarah Prescott, Gina Tretten, Sandra Tinoco, Misty McKinney, and Angela Goebel attended the RecycleWork's County Wide Recycling meeting. The meeting discussed deconstruction and salvage of local materials. The guest speakers represented Whole House Building Supply, Devil's CanyonDeconstruction, Restore, Green Waste Recycle Yard, and Placemakers, Inc.

On October 27, 2014, WZS Misty McKinney and Angela Goebel listened to the CRAA Webinar-Keep California Beautiful Recycling Challenge. This webinar gave information about the school challenge and how schools can apply for the competition. The presenter explained how to navigate the website and who was eligible to participate. Angela Goebel passed on the challenge information to Eastside College Preparatory School and Aspire Public Schools in East Palo Alto as a strategy to improve their recycling and composting program participation.

On October 29, 2014, WZS Sarah Prescott and Gina Tretten attended the workshop Food For Thought, hosted by Supervisor Carole Groom. The workshop was held at the San Mateo Garden Center. The Keynote Speaker Chef Miriam Russell-Wadleigh discussed the benefits of bringing the concept of "*from local farms to table*" with her catering business and everyday life.

On November 5, 2014, WZS Sarah Prescott, Gina Tretten, Sandra Tinoco, Misty McKinney, Yvette Madera, and Angela Goebel attended a Waste Zero Outreach Workshop held at Recology Golden Gate. The workshop included presentations and discussions about common obstacles that are faced, ideas of how to overcome them, and what educational outreach may be beneficial for certain circumstances. WZS Misty McKinney and Gina Tretten gave a presentation on RSMC's curriculum of interacting with adults and children of all ages, presenting at schools, and the resources that are provided when implementing a new organic/recycling program.

On November 13, 2014, WZS Sandra Tinoco listened to the EPA webinar- The Changing "Waste" System. Susan Robinson, the Federal Public Affairs Director from Waste Management presented about the changing waste stream due to the materials and products we use in our daily lives. There is more volume with less weight that leads to higher processing costs.

On December 9, 2014, WZS Sandra Tinoco listened in on the EPA webinar Recycling Right: Tactics and Tools for Outreach Materials. This webinar included presentations by Candy Castellanos, Waste Management Senior Manager for Public Education and Outreach, Karen Bandagers, Curbside Value Partnership, and Sejo Jackson Snohomish, County Solid Waste Management Division in Everett Washington.

A DESCRIPTION OF THE STRATEGY AND OVERALL APPROACH TO ATTRACT AND RETAIN A HIGH QUALITY AND EFFECTIVE COMMERCIAL RECYCLING PROMOTION PROGRAM AND SUPERVISORY STAFF

Recology is recognized in the industry for its environmental commitments, programs, and services. We utilize our well-established networks to recruit the best-suited members for our diversion teams by posting on specific “green industry” LISTSERVs that target individuals in the field of waste reduction. We support growth and leadership development amongst our employees and encourage educational opportunities both internally and externally.

At Recology, we believe an employee's compensation includes more than just their paychecks; we recognize that providing a comprehensive benefits package is an important aspect of our employees’ total compensation. By providing a competitive benefits package that includes Recology’s Employee Stock Ownership Plan (ESOP), Recology is able to attract and retain highly qualified employees.

A DESCRIPTION AND STATUS OF MEETING THE GOALS AND OBJECTIVES FOR THE COMMERCIAL RECYCLING PROMOTION TEAM AND HOW THESE GOALS AND OBJECTIVES ARE TIED TO THE COMPENSATION INCENTIVE PLAN.

Our goals are to continue to recruit new recycling and compost customers and enhance the existing diversion programs, in order to increase the volume of recyclable and compostable materials collected and delivered to the Shoreway Environmental Center. The following is an update on the goals and objectives achieved in Q4 2014.

New/Increased Recycling and Compost Customers

Recology San Mateo County (RSMC) is pleased to report that the CRPT exceeded the Q4 2014 goal of recruiting new or increasing existing recycling and compost services in the commercial and MFD sectors as noted below:

Q4 2014 Goal New and/or Increased Recycling or Compost Customers	Q4 2014 Actual New and/or Increased Recycling or Compost Customers
20	179

The CRPT achieved the goal set for conducting Targeted Account Site Assessments in Q4 2014, as outlined below:

Q4 2014 Goal Target Account Site Assessments*	Q4 2014 Actual Top MSW Generator Site Assessments
29	31

The number of Site Assessments performed during Q4 2014 in each Member Agency are summarized below:

Member Agency	2014 Target Account Site Assessments	Additional Waste Audits
Atherton	-0-	-0-
Belmont	-0-	24
Burlingame	2	3
East Palo Alto	1	1
Foster City	1	3
Hillsborough	-0-	-0-
Menlo Park	17	4
North Fair Oaks	2	0
Redwood City	7	8
San Carlos	-0-	1
San Mateo	1	-0-
San Mateo County	-0-	-0-
West Bay Sanitary District	-0-	1
Total	31	45

A detailed accounting of the Site Assessments and Waste Audits noted above is included in the 4th Quarter 2014 Report detail file in the tab labeled “ M10a. Top MSW Generators.”

*Site Assessments are waste audits that are performed for the Top MSW Generators in each Member Agency. Per Franchise Agreement Section 7.04, RSMC is required to conduct these Site Assessments annually.

†Site Checks

RSMC is pleased to report that RSMC exceeded the Q4 2014 goal of conducting 200 Site Checks, as outlined below:

Q4 2014 Goal Site Checks	Q4 2014 Actual Site Checks
200	477

†Site Checks are visual on-site collection container assessments for all commercial generators. Per Franchise Agreement Section 7.04, RSMC is required to conduct Site Checks at least once every three years for all commercial accounts.

Quarter 1 (Q1) 2015 Goals

RSMC's goal is to continue to increase diversion by implementing new recycling and compost programs and to work directly with customers to maximize their existing programs. RSMC will continue to perform Site Assessments, conduct Site Checks to verify service levels and program efficiencies, and provide technical assistance to customers on a requested or as needed basis.

With that in mind, the following goals have been set for the CRPT:

- Implement new starts for commercial recycling and compost service to increase diversion
- Identify Target Accounts for 2015 and code these in RSMC's AS400 database for documenting and reporting purposes
- Perform Site Assessments of Target Accounts
- Conduct Site Checks for bin verification of on-site collection containers at MFD and/or Commercial accounts

The Q1 2015 goals for the CRPT will be achieved through the metrics outlined below:

- Conduct 140 Target Account Site Assessments for Commercial and/or MFD accounts
- Conduct 350 Site Checks for Commercial and/or MFD accounts
- Implement a minimum of 35 new compost services
- Contact the 110 customers that fall under AB341 that are not currently participating in the BizSMART Recycle Program and/or have been identified as recycling through other means.
- Contact 28 MFD customers with volume based diversion that is 20% or below, based upon service levels provided in the BizSMART Program.

Compensation Incentive Plan

The CRPT does not have a compensation incentive plan for achieving set goals. However, Recology management conducts annual performance reviews to verify achievement of goals, as well as evaluate an employee's level of Recology's Leadership Competencies, which include items such as strategic thinking, business acumen, communications and customer relations. The annual performance review is then used to determine potential merit increases.

A DESCRIPTION OF CONTRACTOR'S SALES STRATEGY FOR MAINTAINING AND/OR EXPANDING THE EXISTING COMMERCIAL RECYCLING ACCOUNT BASE AND DIVERSION LEVELS

To support our goal of increasing diversion and minimizing contamination, our strategy will be to focus attention on large accounts, to ensure their needs are being met and that maximum diversion is being achieved. The CRPT will also continue to utilize AB341 outreach and Site Checks to identify the needs of customers and areas in which we can improve existing diversion programs or implement new ones. An outline of these strategies is noted below:

Target MFD with Low Diversion

The CRPT contacted 29 MFD customers during Q4 2014 with a 20% or below diversion rate. During on-site visits and/or Site Assessments, the CRPT was able to determine opportunities to reduce waste and assist the customers with increasing diversion levels. The CRPT established communication with these customers to offer cost savings analyses, on-site technical assistance and/or provide customized educational pieces that best fit their needs. Of the 29 MFD customers contacted, 7 customers implemented or increased recycling and /or compost services. Additionally, 3 customers were able to decrease their garbage services by diverting materials out of their waste stream. The CRPT will target 28 MFDs with diversion of 20% or below in Q1 of 2015.

Maintenance of High Traffic Commercial Business Districts

In Q4 2014, the CRPT targeted over 81 accounts in high traffic commercial business districts in Menlo Park. The CRPT will continue to target high traffic corridors, such as strip malls or business districts, for a door-to-door education campaign in San Carlos, East Palo Alto, North Fair Oaks, West Bay Sanitary District, and Belmont. The CRPT will have direct communication with customers and provide tailored educational pieces regarding contamination, service level recommendations and other service needs.

AB341

The CRPT contacted 24 commercial customers in Q4 2014 that were not in compliance with AB341. Directly contacting customers has been a successful strategy for recruiting new recycling customers. Of the 24 accounts contacted, 6 started recycling service. The CRPT will continue these efforts by contacting the remaining 110 customers that are not compliant with AB341 to encourage participation in the BizSMART Program.

Target Compost Rich Accounts

The CRPT will target organic rich accounts that currently only have garbage and/or recycling service with the goal of starting them on composting service. In Q4 2014, the CRPT started 47 new compost accounts. In Q1 2015, the CRPT will aim to start 35 new compost accounts. With this effort, the CRPT will achieve increased diversion, while decreasing the amount of organic material sent to landfill. Audits will be conducted on the garbage and recycle containers to evaluate the potential success of introducing the compost program. The CRPT will also offer cost savings analysis, trainings, educational materials, internal containers, and technical assistance to secure new starts on these accounts.

A DESCRIPTION OF THE SERVICES PROVIDED TO THE COMMERCIAL AND AGENCY FACILITY SECTORS.

Services provided by RSMC to our Commercial and Agency Facility sectors include Single-Stream Recycling, Compost and Solid Waste Material collection. Support services provided include conducting Site Assessments and Site Checks, determining adequate and most cost effective service levels, providing presentations and trainings, and distributing public education materials and internal containers.

A DETAILED ACCOUNT OF DIVERSION STATISTICS FOR THE COMMERCIAL AND AGENCY FACILITY SECTORS

A detailed account of the diversion statistics is included in RSMC's 2014 4th Quarter Report detail file in the tab labeled "M1d. Diversion Level".